

ORIGINAL

IN THE SUPREME COURT OF THE STATE OF NEVADA

TRI-COUNTY EQUIPMENT & LEASING, LLC

Appellant,

vs.

ANGELA KLINKE,

Respondent.

Case No. 55121

**FILED**

**SEP 20 2010**

TRACIE K. LINDEMAN  
CLERK OF SUPREME COURT  
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APPEAL FROM JUDGMENT – FIRST JUDICIAL DISTRICT COURT  
STATE OF NEVADA, COUNTY OF CARSON CITY  
HONORABLE JAMES T. RUSSELL, DISTRICT COURT JUDGE

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**APPELLANT'S REPLY BRIEF**

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10-24097

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**APPELLANT'S REPLY BRIEF**

I. **Introduction.**

In this appeal, Appellant Tri-County Equipment & Leasing, LLC ("Tri-County") challenges the manner in which the district court treated evidence showing that the amount of medical expenses actually incurred by Respondent Angela Klinke ("Klinke") as a result of a June 1, 2007 automobile accident (the "Accident") was less than the amount initially billed by the medical providers. This evidence was in the form of records pertaining to a worker's compensation claim made by Klinke following the Accident. These records showed that although certain of Klinke's medical providers initially billed \$17,510.00 for medical services rendered to Klinke as a result of the Accident, the actual amount paid for those medical services was significantly less.

This issue was first raised with the district court by Klinke's motion *in limine* to preclude the introduction of evidence at trial concerning the worker's compensation benefits received by Klinke as a result of the Accident. Tri-County opposed this motion on the basis that such evidence was admissible under NRS 616C.215(10), and, among other things, was necessary to prevent the jury from erroneously basing an award of damages on medical bills which did not reflect the true value of the medical services provided to Klinke. In this regard, Tri-County maintained that the district court should simply allow the worker's compensation records into evidence for the jury's consideration in determining the medical expense aspect of any damage award.

In the alternative, Tri-County sought to preclude Klinke from claiming the billed amount of her medical expenses as damages at trial. Specifically, Tri-County requested that, should the district court preclude the admission of the worker's compensation

1 records into evidence at trial, the court should also limit the medical expense damages  
2 claimed by Klinke to the amounts actually paid for the underlying medical services. As  
3 discussed in Tri-County's Opening Brief, the district court erroneously rejected Tri-  
4 County's position on both of the foregoing motions. As a result, and following a four-day  
5 jury trial, the verdict entered by the jury reflected a special damages component based  
6 on the billed medical expenses of \$17,510.00, rather than the actual cost of the medical  
7 services Klinke received after the Accident.  
8

9  
10 Following the jury verdict, and in another attempt to prevent Klinke from  
11 recovering medical expense she never incurred, Tri-County requested that the district  
12 court reduce the verdict by the difference between the \$17,510.00 originally billed by  
13 Klinke's medical providers and the amount actually paid for the medical services at  
14 issue. Tri-County's request in this regard was also denied by the district court.

15 Each of the foregoing decisions by the district court had the effect of imposing  
16 liability on Tri-County for damages which were not actually incurred by Klinke. In the  
17 present appeal, Tri-County seeks to correct the district court's error in this regard  
18 through the reversal of at least one of the foregoing determinations. In her Answering  
19 Brief, Klinke has raised various arguments in response. However, as discussed below,  
20 these arguments should be rejected.  
21

22 **II. Argument.**

23 **A. The record establishes that the amount paid for the medical**  
24 **treatment received by Klinke following the Accident was significantly**  
25 **less than the amount awarded by the jury as special damages.**

26 In her Answering Brief, Klinke maintains that the record fails to establish the  
27 medical expenses actually paid by the worker's compensation carrier, Starbucks Coffee  
28

1 Company and Safety National Casualty Corporation ("Starbucks"), were less than the  
2 original bills submitted by Klinke's medical providers. In responding to Klinke's argument  
3 in this regard, it is first significant to note that the Starbucks records which establish the  
4 medical provider discounts have been cited to numerous times in pleadings and papers  
5 filed with the district court in this matter. Notwithstanding this fact, prior to filing the  
6 Answering Brief in this appeal, Klinke had never challenged either the citations to the  
7 worker's compensation records or the amounts of the medical provider discounts  
8 represented by Tri-County. Thus, because this specific issue had not been raised, the  
9 citations to the Starbucks records and/or the amounts of the medical provider discounts  
10 had not been re-reviewed or double-checked.  
11  
12

13 Notwithstanding the foregoing, and now that the issue has been raised by Klinke,  
14 a detailed review of the worker's compensation records has been undertaken to confirm  
15 the citations and amounts previously represented. Unfortunately such review has  
16 revealed that the specific Starbucks records cited to by Tri-County in support of its  
17 position (as well as the amounts of the medical provider discounts previously  
18 maintained by Tri-County), in both the district court and in its Opening Brief in this  
19 appeal, are not correct. In this regard, it has always been Tri-County's contention that  
20 the medical provider discount at issue pertained only to three providers, Renown  
21 Medical Center ("Renown"), Barton Memorial Hospital ("Barton") and Concentra. It was  
22 Tri-County's belief that three of the categories of medical expenses itemized in the claim  
23 payments summary provided by Starbucks (see AA8, at p.1279) directly corresponded  
24 to these specific medical providers. See Opening Brief, at p. 5, fn. 4. In this regard, Tri-  
25 County believed that (i) the reference in such claims payment summary to "Ambulatory  
26  
27  
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1 Surgical Center" referred to Renown, (ii) the reference to "Hospitals –Outpatient"  
2 referred to Barton, and (iii) the reference to "PPO Fee" referred to Concentra. (See AA8,  
3 at p.1279.)  
4

5 Upon a closer review of such records, however, it is clear these references in the  
6 claims payment summary were general categories of expenses which were comprised  
7 of amounts paid to various providers depending on the services rendered to Klinke. For  
8 instance, and by way of example, the reference in the claims payment summary to  
9 "Hospital – Outpatient" referred to the amounts paid to all medical providers who  
10 rendered outpatient hospital services to Klinke, including, but not necessarily limited to,  
11 Barton. (See AA8, at p.1279.) Thus, Tri-County was incorrect in its citation to, and  
12 reliance upon, the claims payment summary to support its contentions regarding the  
13 medical provider discounts at issue in this matter.  
14

15 Notwithstanding the foregoing, a review of the Starbucks records reveals that  
16 other documents contained in such records establish that the amounts paid to Renown  
17 and Barton were significantly less than the amounts originally billed by these medical  
18 providers. Specifically, with respect to Renown, an "Explanation of Benefits," or "EOB,"  
19 dated May 6, 2008 establishes that the \$6,875.75 originally billed by Renown was  
20 reduced by \$1,349.43 in "Bill Review Reductions" and \$4,527.20 in "PPO Discounts."<sup>1</sup>  
21  
22

23 <sup>1</sup> The EOBs were part of the records contained in Starbucks' worker's compensation  
24 claim file relating to Klinke. These worker's compensation records were marked prior to  
25 trial as Trial Exhibit 30. (See AA3, at pp. 535-536 [list of trial exhibits]; and AA8, at  
26 1271-1369 [pertinent portions of Trial Exhibit 30].) However, based on the district court's  
27 granting of Klinke's motion *in limine*, Tri-County was precluded from offering Trial  
28 Exhibit 30 into evidence during trial. (See AA2, at pp. 207-208, and 291-292; AA3, at  
612-620; AA4, at 639-643; and AA8, at 1239 [footnote 1].) During trial, counsel for Tri-  
County requested that the district court reconsider its ruling in this regard. (See AA5, at  
pp. 897-898.) This request was denied by the district court. (See AA5, at p. 898.)

(See AA8, at pp. 1320-1321.) Thus, the amount actually paid for the medical services provided to Klinke by Renown was only \$999.12.<sup>2</sup> (See AA8, at p. 1321.)

Similarly, multiple EOBs contained in the Starbucks records establish that the amount actually paid to Barton for medical services rendered to Klinke was less than the amount originally billed by the provider and considered by the jury in determining Klinke's special damage award. This is illustrated by the chart below which references the date of each EOB pertaining to Barton, the amount billed by Barton, the amount paid to Barton by Starbucks, and the pertinent citation to the record.

<u>Check Date</u>	<u>Billed</u>	<u>Paid</u>	<u>Citation to Record</u>
03/07/2008	\$ 146.00	\$ 138.70	AA8, at p. 1341
03/20/2008	\$ 121.00	\$ 114.95	AA8, at p. 1338
04/01/2008	\$1,147.70	\$ 151.30	AA8, at p. 1334-1335
04/07/2008	\$2,679.00	\$ 516.80	AA8, at p. 1328
04/09/2008	\$ 121.00	\$ 121.00	AA8, at p. 1326
04/14/2008	\$ 58.00	\$ 56.93	AA8, at p. 1324
04/22/2008	\$ 121.00	\$ 121.00	AA8, at p. 1322
<u>08/1/2008</u>	<u>\$ 983.57</u>	<u>\$ 179.90</u>	<u>AA8, at pp. 1301-1302</u>
Totals	\$5,377.27	\$1,400.58	

From the foregoing, the record establishes that although Barton originally billed the total amount of \$5,377.27 for the medical services provided to Klinke,<sup>3</sup> the total

<sup>2</sup> Tri-County's Opening Brief in this appeal incorrectly cited the "paid" amount as \$5,221.00, when in fact the total amount actually paid to Renown for services rendered to Klinke was \$999.12. (See Opening Brief, at pp. 5-6; and AA8, at pp. 1320-1321.)

<sup>3</sup> This amount differs from the "billed" amount of \$4,810.27 represented to the jury at trial and in Tri-County's Opening Brief. (See Opening Brief, at pp. 5-6; AA8, at p. 1270)

1 amount actually paid for such services was \$1,400.58.<sup>4</sup> Thus, Klinke's contention in her  
2 Answering Brief that the record does not establish the medical provider discounts at  
3 issue is simply incorrect.<sup>5</sup>

4  
5 What the foregoing means in the context of the present appeal is that the jury's  
6 total special damages award of \$17,510.00 included the \$11,685.75 billed by Barton  
7 and Renown (\$4,810.00 billed by Barton and \$6,875.75 billed by Renown),  
8 notwithstanding the fact the total amount actually paid on these bills was only \$2,399.70  
9 (\$999.12 paid to Renown and \$1,400.58 paid to Barton). This difference between the  
10 medical expenses awarded by the jury and reflected in the Judgment and the amount  
11 actually paid to Klinke's medical providers for the medical services she received  
12 following the Accident is illustrated in the following table:  
13

14  
15  
16 [Trial Exhibit 1]; and AA8, at p. 1279 [Trial Exhibit 30].) However, for the purposes of  
17 this appeal, such difference is irrelevant in that the special damage award should have  
18 been based on the "paid" amount of \$1,400.58 regardless of the amount originally billed  
19 by the medical provider.

20 <sup>4</sup> Tri-County's Opening Brief in this appeal incorrectly cited the "paid" amount as  
21 \$1,370.00, when in fact the total amount actually paid to Barton for services rendered to  
22 Klinke was \$1,400.27. (See Opening Brief, at pp. 5-6; and AA8, at pp. 1301-1302, 1322,  
23 1324, 1326, 1328, 1334-1335, 1338 and 1341.)

24 <sup>5</sup> In her Answering Brief, Klinke also takes issue with the fact the amount REMSA billed  
25 was less than the amount Starbucks ultimately paid to REMSA for ambulance services.  
26 See Opening Brief, at p. 3, lines 2-4. However, a review of Starbucks records shows  
27 that in addition to the \$4,516.00 paid to REMSA for the ambulance service, Starbucks  
28 also paid interest on the bill in the amount of \$343.09. (See AA8, at pp. 1340; and  
Appellant's Supplemental Appendix, at p. 1.) The document contained at page 1 of  
Appellant's Supplemental Appendix is one of the records contained in Starbucks'  
worker's compensation claim file relating to Klinke, and was part of Tri-County's Trial  
Exhibit 30. Again, the district court precluded the admission of Tri-County's Trial Exhibit  
30 into evidence at trial. (See AA2, at pp. 207-208, and 291-292; AA3, at 612-620; AA4,  
at 639-643; AA5, at p. 898; and AA8, at 1239 [footnote 1].)

<u>Medical Provider</u>	<u>Amount Awarded by Jury</u>	<u>Amount Paid</u>
REMSA	\$ 4,516.00	\$ 4,859.09
Renown Medical Center	\$ 6,876.00	\$ 999.12
No. Nev. Emergency Phys.	\$ 400.00	\$ 400.00
Emerald Bay Phys. Therapy	\$ 494.00	\$ 494.00
Barton Memorial Hospital	\$ 4,810.00	\$ 1,400.58
Concentra	\$ 266.00	\$ 266.00
<u>Reno Radiological</u>	<u>\$ 148.00</u>	<u>\$ 148.00</u>
	\$17,510.00	\$ 8,566.79

(See AA1, at pp. 45-46; AA3, at p. 526, AA8, at pp. 1238-1239, 1270 [Trial Exhibit 1], 1279 [Trial Exhibit 30], 1301-1302, 1320-1322, 1324, 1326, 1328, 1334-1335, 1338 and 1341; and Appellant's Supplemental Appendix, at p. 1.)<sup>6</sup>

Based on the foregoing, it is clear that the worker's compensation records contained in Tri-County's Trial Exhibit 30, and reflected in the record on appeal, establish that actual cost of the medical treatment Klinke received following the Accident was \$8,566.79. When this is compared to the \$17,510.00 in medical expenses originally billed by Klinke's medical providers and awarded to Klinke as special damages in the Judgment, Klinke received an unwarranted windfall at Tri-County's expense in the total amount of \$8,943.21 (\$17,510.00 less \$ 8,566.79.)

**B. The district court committed reversible error in precluding the introduction of evidence concerning the California worker's compensation benefits paid on Klinke's behalf**

The district court erroneously applied Nevada's collateral source rule to preclude the admission of records pertaining to Klinke's worker's compensation claim with Starbucks. In this regard, the district court's determination on this issue failed to

<sup>6</sup> The amount set out in the "Amount Billed and Awarded by Jury" column is based on Klinke's Trial Exhibit 1, Schedule of Medical Expenses (See AA3, at pp. 535-536; and AA8, at p. 1270), as well as the Special Verdict Form entered by the jury following trial. (See AA8, at pp. 1196-1203.)

1 recognize an express exception to the collateral source rule, and had the effect of  
2 preventing the jury from considering the actual cost of Klinke's medical care in  
3 determining the amount of the special damage award.  
4

5 As explained in Tri-County's Opening Brief, Nevada's collateral source rule  
6 generally precludes the admission of evidence concerning compensation an injured  
7 party receives from a third-party wholly independent of the tortfeasor. See Proctor v.  
8 Castelletti, 112 Nev. 88, 90, n.1, 911 P.2d 853, 854, no. 1 (1996). The policy underlying  
9 this rule is that collateral source evidence should not be admitted because of the  
10 potential that the jury will misuse the evidence in a manner that is prejudicial to the  
11 plaintiff. See Id. However, as also discussed in the Opening Brief, both the California  
12 and the Nevada legislatures have created exceptions to the collateral source rule in the  
13 context of worker's compensation claims. See NRS 616C.215(4) and (10); and Cal.  
14 Labor Code, §3856.  
15

16 Admittedly, the purpose of these statutes is to protect worker's compensation  
17 systems in these states, and allow those systems to recoup amounts paid on an  
18 employee claim from the tortfeasor who was responsible for the employee's injuries.  
19 However, the exceptions created by these statutes have the effect of providing the trier  
20 of fact with information concerning the amounts actually paid for the medical care  
21 received by a plaintiff. In other words, these statutory exceptions to the collateral source  
22 rule clearly allow the admission of evidence of worker's compensation benefits paid on  
23 behalf of an employee by an employer.  
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1  
2 In her Answering Brief, Klinke maintains that because NRS 616C.215 expressly  
3 encompasses only worker's compensation benefits paid under Nevada law, the  
4 California worker's compensation records at issue in this matter do not fall within the  
5 scope of the exception. However, given the fact both Nevada and California recognize  
6 this same exception to the collateral source rule, such a narrow construction of NRS  
7 616C.215 is not appropriate in the present matter. Accordingly, Tri-County respectfully  
8 submits that the district court committed reversible error in precluding evidence of the  
9 amount paid by Klinke's worker's compensation carrier for the medical services  
10 provided to Klinke following the Accident.  
11

12 C. The district court committed reversible error in allowing Klinke's  
13 special damages award to be based on billed but unpaid medical  
14 expenses.

15 As explained in Tri-County's Opening Brief, Nevada law clearly contemplates that  
16 a plaintiff may only recover those medical expenses actually incurred, to wit the amount  
17 actually paid for the medical treatment received by a plaintiff. See Greco v. United  
18 States, 111 Nev. 405, 893 P.2d 345 (1995) (recognizing tort law is designed to afford  
19 compensation for injuries sustained by one person as the result of the conduct of  
20 another); and K-Mart v. Ponsock, 103 Nev. 39, 49, 732 P.2d 1364, 1371 (1987)  
21 (recognizing that tort damages serve to make an injured party whole), *abrogated on*  
22 *other grounds by* Ingersoll-Rand Co. v. McClendon, 498 U.S. 133, 137, 112 L.Ed. 474,  
23 111 S.Ct. 478, 482 (1990). Thus, billed medical expenses which were discounted and  
24 for which no one became legally obligated to pay are not compensable. See United  
25 Services Auto Ass'n v. Schlang, 111 Nev. 486, 489 894 P.2d 967, 969 (1995)  
26 (recognizing that, under Nevada law, "[a]n expense can only be 'incurred' . . . when one  
27  
28

1 has paid it or become legally obligated to pay it"). Accordingly, in the present matter,  
2  
3 Klinke should not have been permitted to recover \$17,510.00 in medical expenses,  
4 when the amount actually paid for the medical treatment she received following the  
5 Accident was only \$8,566.79.

6 As the district court determined the Starbucks records were not admissible at trial  
7 under the exception to the collateral source rule created by NRS 616C.215, Tri-County  
8 proposed two additional and alternative approaches which the district court could have  
9 utilized to ensure the medical expenses awarded to Klinke as special damage would not  
10 exceed the actual value of the medical services she received following the Accident.  
11 First, as discussed in Tri-County's Opening Brief, Tri-County requested that the district  
12 court preclude Klinke from claiming medical expense damages at trial which exceed the  
13 actual amounts paid for the underlying medical services. This approach would have  
14 eliminated the public policy concern that the jury would misuse the worker's  
15 compensation records while ensuring Klinke was not awarded damages in excess of  
16 her actual injuries. The district court rejected this approach.  
17  
18

19 Next, Tri-County proposed that because the verdict entered by the jury following  
20 trial was based on the billed rather than the paid amount of Klinke's medical expenses,  
21 the district court reduce such verdict by the difference between the two amounts. As  
22 with the first proposed approach, this would have ensured that the medical expenses  
23 awarded to Klinke in the Judgment were not in excess of the actual medical expenses  
24 she incurred following the Accident. Notwithstanding the fact such proposal was not in  
25 conflict with the public policy underlying the collateral source rule (to wit, that a jury  
26  
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28

1 might misuse evidence of third party payments made to, or on behalf of, the plaintiff),  
2 the district court also rejected this approach.  
3

4 In her Answering Brief, Klinke requests an affirmance of the foregoing  
5 determinations by the district court. In this regard, Klinke continues to maintain the  
6 applicability of the collateral source rule in the present matter, and argues that a "vast  
7 majority" of courts outside of Nevada have similarly enforced the collateral source rule  
8 to preclude evidence of medical provider discounts. See Respondent's Answering Brief,  
9 at pp. 6-7. As authority for this proposition, Klinke cites to the Oregon Supreme Court  
10 case White v. Jubitz Corporation, 347 Or. 212, 219 P.3d 566 (2009). However, in  
11 reviewing the White opinion, as well as the additional authority cited in Klinke's brief and  
12 other case law from outside Nevada, it is clear that Klinke's representations regarding  
13 the approach taken by a "vast majority" of courts is misleading. Instead, what such case  
14 law reveals is that courts outside of Nevada have taken a variety of approaches in  
15 addressing this issue, which, to a large extent, are based on pertinent legislation or  
16 existing state court precedent.  
17

18 For instance, many of the cases discussing the effect of medical provider  
19 discounts on a tort plaintiff's damages, including at least one case relied upon by Klinke,  
20 involved the application a "collateral source statute" adopted by the pertinent state's  
21 legislature. See Swanson v. Brewster, 784 N.W.2d 264 (Minn., 2010) (discussion the  
22 application of Minnesota Statutes, Section 548.251); White v. Jubitz Corporation, 347  
23 Or. 212, 219 P.3d 566 (2009) (discussing Oregon Revised Statutes, Section 31.580);  
24 and Goble v. Frohman, 901 So.2d 830 (Fla.2005) (Florida Statute, Section 768.76.)  
25 Under these types of statutes, trial courts are given the ability to reduce a jury verdict by  
26  
27  
28



1 amounts an injured plaintiff receives from collateral sources such as health insurance.<sup>7</sup>  
2  
3 See Swanson, 784 N.W.2d at 271. As such, the question presented in these cases was  
4 whether, under the pertinent "collateral source statute," a jury verdict should be offset by  
5 the medical provider discounts which were given with respect to the billed amount of  
6 medical expenses on which the jury's award was based. In answer to this question, both  
7 the Swanson and the Goble courts allowed such offsets, whereas the White court did  
8 not. Significantly however, the respective courts' conclusions in these cases were  
9 primarily based on the language of the pertinent statutes. Moreover, Nevada has no  
10 such "collateral source statute," and with a few limited exceptions, still follows the  
11 common law collateral source rule. See Proctor v. Castelletti, *supra*. As such, these  
12 opinions have limited instructive value in the present matter.  
13

14 Another approach taken by courts outside of Nevada, and as alluded to in  
15 Klinke's Answering Brief, is to simply enforce the common law collateral source rule and  
16 preclude the admission of evidence concerning the amount actually paid by third parties  
17 such as health insurers for medical treatment received by a plaintiff. See Wills v. Foster,  
18 229 Ill.2d 393, 892 N.E.2d 1018 (2008). In essence, under this approach, courts have  
19 applied the common law collateral source rule to either (i) preclude the admission of  
20 evidence concerning the amount actually paid by third parties such as health insurers  
21 for medical treatment received by a plaintiff, or (ii) deny a defendant post-trial offsets to  
22 account for medical provider discounts. See Wills v. Foster, 229 Ill.2d 393, 892 N.E.2d  
23 1018 (2008); and Bynum v. Magno, 106 Haw. 81, 101 P.3d 1149 (2004) (holding that  
24  
25

26  
27 <sup>7</sup> In essence, these statutes were enacted to prevent a plaintiff from being awarded  
28 amounts in excess of his or her actual damages. See Swanson, 784 N.W.2d at 269-  
270.

1 the collateral source rule (i) prevents defendants from introducing any evidence  
2 concerning medical provider discounts or "write-offs," and (ii) bars a defendant from  
3 reducing the plaintiff's compensatory award by the amount of such discount or write-off).  
4 However, as explained in Tri-County's Opening Brief and below, this approach  
5 disregards both the substance and policy behind Nevada's collateral source rule, and is  
6 simply not consistent with existing Nevada precedent.  
7

8  
9 Again, Nevada law precludes a plaintiff from recovering damages in excess of  
10 the value of his or her actual injuries. See Grosjean v. Imperial Palace, 125  
11 Nev.Adv.Op. No. 30, 212 P.3d 1068, 1084 (2009) (recognizing Nevada's policy  
12 prohibiting double recovery for a single injury); and Banks ex. rel. Banks v. Sunrise  
13 Hospital, 120 Nev. 822, 843-844, 102 P.3d 52, 67 (2004) (acknowledging that NRS  
14 17.245(1) comports with Nevada's policy prohibiting double recovery by a plaintiff). As  
15 explained above, the value of the medical expense component of Klinke's injuries is the  
16 amount paid for the medical services received by Klinke following the Accident.<sup>8</sup> Thus,  
17 to permit a plaintiff to recover medical expenses over and above the amount paid for the  
18 underlying medical services impermissibly allows an excess recovery or windfall.  
19

20 Moreover, a blind application of the collateral source rule with respect to medical  
21 provider discounts overlooks the fact that medical provider discounts are not actually  
22

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23 <sup>8</sup>In this regard, and as explained above, Nevada law contemplates that a plaintiff may  
24 only recover those medical expenses actually incurred, to wit the amount paid for the  
25 medical treatment received by a plaintiff. See Greco v. United States, 111 Nev. 405,  
26 893 P.2d 345 (1995); and K-Mart v. Ponsock, 103 Nev. 39, 49, 732 P.2d 1364, 1371  
27 (1987) (recognizing that tort damages serve to make an injured party whole). As such,  
28 billed medical expenses which have been discounted and for which no one became  
legally obligated to pay are not compensable. See United Services Auto Ass'n v.  
Schlang, 111 Nev. 486, 489, 894 P.2d 967, 969 (1995) (recognizing that, under Nevada  
law, "[a]n expense can only be 'incurred' . . . when one has paid it or become legally  
obligated to pay it").

1  
2 "collateral source" payments subject to the common law collateral source rule. In this  
3 regard, a contractual discount in the cost of services rendered by a medical provider is  
4 not a payment for services rendered. Instead, such write-off is, in essence, an  
5 agreement between the parties to a contract as to the actual value of the services to be  
6 performed. As explained by the Louisiana Court of Appeal in Terrell v. Nanda, 759  
7 So.2d 1026 (La.App., 2000):

8  
9 . . . a plaintiff may not recover as damages that portion of medical expenses  
10 'contractually adjusted' or 'written-off' by a healthcare provider pursuant to  
11 the requirements of the Medicaid program. Such expenses are not damages  
incurred by the incurred plaintiff and are not subject to recovery by  
application of the 'collateral source' rule.

12 Id. at 1031; see also Dyet v. McKinley, 139 Idaho 526, 529, 81 P.3d 1236, 1239 (2003)  
13 (acknowledging that a Medicare write-off is not "technically" a collateral source); and  
14 Kastick v. U-Haul, 740 N.Y.S.2d 167, 169, 292 A.D.2d 797, 798 (2002) (reasoning that  
15 "[a]lthough the write-off technically is not a payment from a collateral source within the  
16 meaning of [the collateral source statute], it is not an item of damages for which plaintiff  
17 may recover because plaintiff has incurred no liability therefor"). Thus, where medical  
18 expenses are discounted by a provider and no one is responsible for the payment of the  
19 discounted amounts, there is no third party "payment" at issue and the collateral source  
20 rule is never triggered. See Kastick v. U-Haul, 740 N.Y.S.2d at 169, 292 A.D.2d at 797;  
21 and Terrell v. Nanda, 759 So.2d at 1031.

22  
23 Applying this reasoning to the present matter, the medical expenses incurred by  
24 Klinke were only those expenses ultimately paid by her worker's compensation carrier,  
25 Starbucks. There was no liability on the part of either Klinke or Starbucks for expenses  
26 above the amounts paid. Thus, there is no "collateral source" payment at issue. Instead,  
27  
28

1 at issue are simply "write-offs" or "discounts" which establish the actual value of the  
2 medical treatment rendered to Klinke.  
3

4 Based on the foregoing, it is clear that the district court's application of the  
5 collateral source rule both before and after the jury verdict was in error. Again, such  
6 application is not consistent with the substance of, or policy behind, Nevada's collateral  
7 source rule, and ignores existing Nevada case law. As such, Klinke's contention that the  
8 district court should be affirmed in its applications of the collateral source rule, both  
9 before and after the jury verdict, should be rejected.  
10

11 Another, and clearly more reasoned, approach taken on this issue by courts  
12 outside of Nevada is to simply preclude a plaintiff from claiming medical expenses as  
13 damages at trial beyond the amounts actually paid for the medical services received by  
14 that plaintiff. See Nishihama v. City and County of San Francisco, 93 Cal.App.4<sup>th</sup> 298  
15 (1<sup>st</sup> Dist., 2001); McAmis v. Wallace, 980 F.Supp. 181 (W.D. Va. 1997); and Hanif v.  
16 Housing Authority of Yolo County, 200 Cal.App.3d 635, 246 Cal.Rptr. 192 (1988). In  
17 this regard, and as explained by the California Court of Appeals for the Third District in  
18 Hanif:  
19

20 In tort actions, damages are normally awarded for the purpose of  
21 compensating the plaintiff for injury suffered, i.e., restoring him as nearly  
22 as possible to his former position, or giving him some pecuniary equivalent

23 . . .  
24 The primary object of an award of damages in a civil action, and the  
25 fundamental principle on which it is based, are just compensation or  
26 indemnity for the loss or injury sustained by the complainant, and no more  
27 . . .

28 A plaintiff in a tort action is not, in being awarded damages, to be placed in  
a better position than he would have been had the wrong not been done.

. . .  
Thus, when the evidence shows a sum certain to have been paid or  
incurred for past medical care and services, whether by the plaintiff or by  
an independent source, that sum certain is the most the plaintiff may

1  
2 recover for that care despite the fact it may have been less than the  
3 prevailing market rate.

4 Id. at 640-641, 246 Cal.Rptr. at 197-198. Similarly, the Federal District Court for the  
5 Western District of Virginia in McAmis reasoned:

6 [s]ince Plaintiff did not incur the written-off amounts, they cannot be  
7 included in any compensatory damage award she may receive. In order to  
8 make Plaintiff whole, to reimburse her for costs expended as a result of  
9 this accident, Plaintiff need only receive the actual costs of medical care  
10 borne by Medicaid. These are the amounts that Plaintiff has incurred for  
11 the purposes of the collateral source rule. While Plaintiff was not able to  
12 pay her medical bills herself, under the collateral source rule, she may  
13 deserve to be compensated for what Medicaid paid as if these benefits  
14 were insurance.

15 McAmis, 980 F.Supp. at 185; see also Ward-Conde v. Smith, 19 F.Supp.2d 539 (E.D.  
16 Va. 1998) (limiting evidence of past medical expenses presented to the jury to those  
17 expenses actually incurred and paid); Mitchell v. Hayes, 72 F.Supp.2d 635 (W.D. Va.  
18 1999) (precluding a plaintiff from referring to or introducing at trial any amount of the  
19 medical bills that represented adjustments or write-offs); and Terrell v. Nanda, 759  
20 So.2d 1026, 1031 (La. Ct. App. 2000) (holding that a plaintiff may not recover medical  
21 expenses "contractually adjusted" or "written-off" by a health-care provider). As noted  
22 above and in Tri-County's Opening Brief, this is one of the approaches Tri-County  
23 requested that the district court take in the present matter. (See AA1, at pp. 44-62, and  
24 158-164, and AA2, at pp. 197-211).

25 Again, it is clear that, under Nevada law, Klinke should not have been permitted  
26 to claim medical expenses as damages at trial beyond the amounts actually paid for the  
27 medical services she received. See Grosjean v. Imperial Palace, *supra* (recognizing  
28 Nevada's policy prohibiting double recovery for a single injury); and Greco v. United  
States, *supra* (recognizing that tort damages serve to make an injured party whole).

1 Specifically, because neither Klinke nor anyone else sustained an actual loss with  
2 respect to the portions of Klinke's medical bills which were written-off by her providers,  
3 such portions of the bills should not be recoverable as damages. (See AA1, at pp. 45-  
4 46; AA3, at p. 526, AA8, at pp. 1238-1239, 1270 [Trial Exhibit 1], 1279 [Trial Exhibit 30],  
5 1301-1302, 1320-1322, 1324, 1326, 1328, 1334-1335, 1338 and 1341; and Appellant's  
6 Supplemental Appendix, at p. 1.) Thus, the district court committed reversible error  
7 when it permitted Klinke to claim such "written-off" amounts as damages at trial.  
8

9  
10 Notwithstanding the foregoing, and if this Court is inclined to affirm the district  
11 court's determination in this regard, information concerning the medical provider  
12 discounts should nonetheless have been used by the district court following the entry of  
13 the jury verdict to reduce such verdict to an amount which is commensurate with  
14 Klinke's actual loss. As explained in Tri-County's Opening Brief, under Nevada law,  
15 providing for a post-verdict offset of Klinke's damages in the amount of the medical  
16 provider discounts at issue would not be a violation of the collateral source rule. See  
17 Winchell v. Schiff, 124 Nev.Adv.Op. No. 80, 193 P.3d 946 (2008) (concluding that the  
18 collateral source rule does not preclude a court from offsetting the damages awarded a  
19 plaintiff at trial by payments received from third parties with respect to the same  
20 injuries). Moreover, such a procedure would avoid the concern expressed in Proctor v.  
21 Castelletti, *supra*, that a jury would misuse the evidence in a manner that is prejudicial  
22 to a plaintiff, while ensuring that the plaintiff does not recover an amount in excess of  
23 what she is entitled under Nevada law.  
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III. Conclusion.

Again, the medical expenses Klinke incurred following the Accident totaled \$8,566.79. Notwithstanding this fact, the Judgment entered by the district court in this matter awarded Klinke \$17,510.00 to compensate her for such medical expenses. This result is contrary to Nevada law. Moreover, the district court's erroneous application of the common law collateral source rule to reach this result ignores the fact that, in today's healthcare industry, medical provider discounts through private health insurance, Medicare, Medicaid or worker's compensation are the norm, and clearly factor in to the valuation of tort claims based on bodily injury.

As discussed above and in Tri-County's Opening Brief, three separate and distinct approaches were proposed to the district court in the present matter to ensure that the damages awarded to Klinke for her medical expenses did not exceed the actual amount paid for the medical services received by Klinke following the Accident. First, Tri-County proposed that the district court simply allow the Starbucks records into evidence under an exception to the collateral source rule for evidence of amounts paid on behalf of an employee through a worker's compensation claim. Had the district court allowed these records into evidence, the jury's ultimate calculation of Klinke's special damage award would have been based on Klinke's actual damages, to wit, the amount paid to the medical providers for the services they rendered to Klinke following the Accident. By precluding such evidence, the district court only allowed the jury to see the billed amount of Klinke's medical expenses. This was misleading to the jury and prejudicial to Tri-County in that such amount was almost \$9,000 more than what was

1 actually paid for the medical services at issue. As such, the district court committed  
2 reversible error in precluding such evidence.  
3

4 In the alternative, Tri-County requested that the district court preclude Klinke  
5 from claiming medical expenses as damages at trial beyond the amounts actually paid  
6 for the underlying medical services. As explained above, Klinke did not sustain an  
7 actual loss with respect to the portions of her medical bills which were written-off by the  
8 medical providers, and should not have been permitted to seek recovery of such  
9 amounts at trial. Thus, by limiting Klinke's claimed expenses to the medical expenses  
10 she actually incurred, the district court could have ensured that Klinke would not receive  
11 an impermissible windfall at the expense, and to the prejudice, of Tri-County. However,  
12 as noted above, the district court erroneously denied this alternative request.  
13

14 Finally, following the entry of the jury verdict, Tri-County proposed that because  
15 the special damages awarded by the jury were based on Klinke's billed but unpaid  
16 medical expenses, such award be offset by the amount of the medical provider  
17 discounts at issue. However, notwithstanding the fact such a procedure would have  
18 corrected the windfall awarded to Klinke by the jury without unduly prejudicing Klinke,  
19 the district court erroneous denied this request as well.  
20

21 **VII. Relief Requested.**

22 Based on the foregoing, Tri-County respectfully requests the following relief:

- 23 1. That the Supreme Court reverse the district court's determination with  
24 respect to the application of the collateral source rule in this matter;  
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1  
2           2.     That the Supreme Court vacate the November 16, 2009 Judgment  
3 entered by the district court;

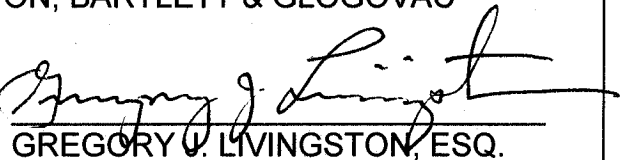
4           3.     That the Supreme Court direct the district court to reduce the jury's verdict  
5 in this matter by the total amount of \$8,943.21, representing the difference between the  
6 \$17,510.00 billed for Klinke's medical care and awarded by the jury, and the \$8,566.79  
7 actually paid for such medical care; and

8           4.     That the Supreme Court direct the district court to enter a judgment in this  
9 matter based on the reduced jury verdict, and in accordance with the foregoing, and all  
10 other applicable Nevada law.  
11

12           DATED this 20<sup>th</sup> day of September, 2010.

13                           BURTON, BARTLETT & GLOGOVAC

14  
15 By:



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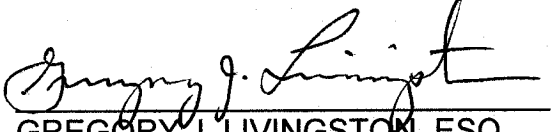
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**CERTIFICATE OF COMPLIANCE**

I hereby certify that I have read the appellate brief, and to the best of my knowledge, information and belief, it is not frivolous or interposed for any improper purpose. I further certify that this brief complies with all applicable Nevada Rules of Appellate Procedure, in particular NRAP 28(e), which requires every assertion in the brief regarding matters in the record to be supported by a reference to the page of the transcript or appendix where the matter relied on is to be found. I understand that I may be subject to sanctions in the event that the accompanying brief is not in conformity with the requirements of the Nevada Rules of Appellate Procedure.

DATED this 20<sup>th</sup> day of September, 2010.

BURTON, BARTLETT & GLOGOVAC

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**CERTIFICATE OF SERVICE**

Pursuant to NRAP 25(1)(b), I certify that I am an employee of the law offices of Burton, Bartlett & Glogovac, 50 W. Liberty St., Suite 700, Reno, NV 89501, and that on the 20 day of September, 2010 I served the foregoing document(s) described as follows:

**APPELLANT'S REPLY BRIEF**

On the party(s) set forth below by:

- ☐ Placing an original or true copy thereof in a sealed envelope placed for collection and mailing in the United States Mail, at Reno, Nevada, postage prepaid, following ordinary business practices.
- ☒ Personal delivery by LEGAL EXPRESS.
- ☐ Facsimile (FAX) to the number listed below.
- ☐ Federal Express or other overnight delivery.

addressed as follows:

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DATED this 20 day of September, 2010.

Monica Evans  
Monica Evans

