1 IN THE SUPREME COURT OF THE STATE OF NEVADA EMPLOYMENT SECURITY DIVISION, STATE OF NEVADA and RENEE **Electronically Filed** OLSEN, in her capacity as Administrator 3 Dec 08 2014 09:38 a.m. of the EMPLOYMENT SECURITY Tracie K. Lindemah DIVISION; KATIE JOHNSON, in her 4 Clerk of Supreme Court capacity as Chairperson of the **EMPLOYMENT SECURITY DIVISION** BOARD OF REVIEW. 6 Appellants, 7 No. 65681 VS. 8 CALVIN MURPHY, 9 Respondent. 10 11 RESPONDENT'S ANSWERING BRIEF Appeal from Denial of Petition for Judicial Review 12 District Court, Clark County, Nevada Department 1 13 14 RON SUNG, ESQ Nevada Bar No. 13047C I. KRISTINE BERGSTROM, ESQ. 15 Nevada State Bar No. 10841 NEVADA LEGAL SERVICES, INC. 16 530 S. Sixth Street Las Vegas, Nevada 89101 17 (702) 386-0404 ext 111 Attorneys for Respondent 18 19 20

NRAP RULE 26.1 DISCLOSURE

The undersigned counsel certifies that there are no persons and entities as described in NRAP 26.1(a) that must be disclosed because undersigned counsel has no parent corporation and no shareholders. These representations are made in order that the judges of this court may evaluate possible disqualification or recusal.

DATED this 5th day of December, 2014.

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TABLE OF CONTENTS

NRAP RULE26.1 DISCLOSURE	i
TABLE OF AUTHORITIES	٧
STATEMENT OF THE CASE	1
A. Nature of the Case	1
B. Course of Proceedings	1
STATEMENT OF FACTS	2
STANDARD OF REVIEW	4
ARGUMENT	5
A. ESD APPLIED THE WRONG STANDARD IN DENYING MURPHY'S	
UNEMPLOYMENT BENEFITS SOLEY DUE TO HIS INCARCERATION	5
B. EVANS CREATES AN EXEMPTION TO THE THREE STATUTORY GROUNDS TO	
DENY UNEMPLOYMENT BENEFITS IF THE CLAIMANT'S CASE MEETS TWO	
ELEMENTS: IMPOSSIBILITY TO REPORT TO WORK AND NOTICE TO THE EMPLOYER	
OF THIS FACT	7
C. ESD MISINTERPRETS EVANS BY ADDING ADDITIONAL ELEMENTS NOT	
SUPPORTED BY EVANS AND CONTRARY TO THE EVANS HOLDING	9
CONCLUSION 15	5

1	NRAP 28.2 CERTIFICATE 18
2	CERTIFICATE OF SERVICE 20
3	
4	
5	
6	
7	
8	
9	
10	
11	
12	
13	
14	
15	
16	
17	
18	
19	
20	

TABLE OF AUTHORITIES

Cases
Barnum v. Williams, 84 Nev. 37, 436 P.2d 219 (1968)
Bayliss v. Barnhart, 427 F.3d 1211 (9th Cir. 2005)
City of Reno v. Howard, 130 Nev, 318 P.3d 1063, (2014)16
Clark County Sch. Dist. v. Bundley, 122 Nev. 1440, 148 P.3d 750
(2006)
Clevenger v. Employment Security Dep't, 105 Nev. 145, 770 P.2d
866 (1989)
Employment Sec. Dept . v. Evans, 111 Nev. 1118, 901 P.2d 156
(1995)
Father & Sons v. Transp. Servs. Auth., 124 Nev. 254, 182 P.3d 100
(2008)
Garman v. State, Emp. Sec. Dep't, 102 Nev. 563, 729 P.2d 1335
(1986)
Kolnik v. State, Emp. Sec. Dep't, 112 Nev. 11, 908 P.2d 726 (1996)4, 5
Kraft v. State, Emp. Sec. Dep't., 102 Nev. 191, 717 P.2d 583 (1986)1
Lellis v. Archie, 89 Nev. 550, 516 P.2d 469 (1973)
Nevada Emp. Sec. Dept v. Nacheff, 104 Nev. 347, 757 P.2d 787
(1988)13

1	State, Emp. Sec. Dep't v. Weber, 100 Nev. 121, 676 P.2d 1318
2	(1984)5
3	
4	Statutes
5	NRS 612.3808, 10
6	NRS 612.3838, 10
7	NRS 612.3854, 8, 10, 13
8	NRS 612.530 1, 4
9	
10	
11	
12	
13	
14	
15	
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STATEMENT OF THE CASE

A. Nature of the Case

Pursuant to NRS 612.530(6), Appellant Nevada Employment Security Division (hereinafter "ESD") filed their appeal with this Court after the district court granted Respondent Calvin Murphy's (hereinafter "Murphy") Petition for Judicial Review. Previously, Appellant ESD denied Murphy's claim for unemployment insurance benefits.

B. Course of Proceedings

Murphy worked for Greystone Park Apartments (hereinafter "Greystone") from July 13, 2011, until June 10, 2012. (JA27). Greystone terminated Murphy due to his absence from work without notification (being a "no call no show") on June 4, 2012. (JA27).

On June 25, 2013, a claims adjudicator for ESD denied Murphy's unemployment insurance benefits. (JA27). Murphy filed a timely appeal and ESD conducted a hearing on July 30, 2013. (JA31).

On July 31, 2013, the Appeals Referee determined Murphy committed misconduct pursuant to NRS 612.385 and denied his claim for benefits. (JA27).

Murphy filed a timely appeal with ESD's Board of Review and the Board of Review conducted a hearing on September 11, 2013. (JA24). On

September 19, 2013, the Board of Review affirmed the Appeal Referee's decision. (JA23). On October 7, 2013, Murphy filed his timely Petition for Judicial Review in district court. (JA12). On March 31, 2014, the Honorable Judge Cory reversed the Appeals Referee decision as it was incorrect as a matter of law.¹ (JA132-133). On May 8, 2014, a notice of entry of order was mailed to ESD. (JA129-131). On May 13, 2014, ESD filed an appeal with this Court. (JA134-135).

STATEMENT OF FACTS

On July 13, 2011, Greystone hired Murphy to work as a Maintenance Employee. (JA27 and 45). His last day of work was June 1, 2012. (JA27). Murphy worked Mondays through Fridays. (JA27). On June 10, 2013, Greystone terminated Murphy for no call no show on Monday June 4, 2012. (JA27).

On Friday June 1, 2012, the Las Vegas Metropolitan Police arrested Murphy due to a warrant for possession of stolen property. This warrant was issued before his employment with Greystone. (JA28 and 53). Murphy's next scheduled work day was Monday, June 4, 2012. (JA28). On Saturday June 2, 2012, Murphy's girlfriend, Tina Watkins (hereinafter "Watkins"), informed Inez Cabrerra (hereinafter "Cabrerra"), property

¹ Appellant incorrectly states oral argument was provided to the District Court. (Appellant's Opening Brief, 2). The District Court decided the case without a hearing.

manager for Greystone, about Murphy's incarceration. (JA28 and 61). Watkins asked Cabrerra whether Greystone would hold Murphy's job. (JA61). Cabrerra stated that Greystone might hold Murphy's job for one or two days. (JA61). Watkins informed Cabrerra she did not know when Murphy was going to be released from jail. (JA57 and 61). Cabrerra asked Watkins to keep her informed about Murphy's incarceration. (JA61).

On June 10, 2014, the Court charged Murphy with possession of stolen property and set bail at \$40,000. (JA57). Murphy lacked the funds to post the \$40,000 bail for release before trial. (JA57). That same day, Watkins informed Cabrerra that Murphy would remain incarcerated. (JA62). Watkins also asked Cabrerra for Murphy's paycheck. (JA62).

While incarcerated, Murphy had limited access to the phone in jail, as inmates can only call collect. At the same time, Greystone refused to accept collect calls. Murphy informed Greystone about his incarceration via his girlfriend, Tina Watkins, before his next scheduled work day, June 4, 2013. (JA28).

Murphy was incarcerated from June 1, 2012, to June 3, 2013. (JA28). After his release, Murphy filed for unemployment benefits effective June 2, 2013. (JA27). On July 31, 2013, ESD's Appeals Referee decided that

Murphy was ineligible for unemployment insurance benefits on the basis of misconduct. (JA27-30).

STANDARD OF REVIEW

NRS 612.530(4) confines the court to questions of law and ESD's factual findings are conclusive if supported by evidence and without fraud. NRS 612.385 allows ESD to deny unemployment benefits if Kurtz was discharged from either his last or next to last employment "for misconduct connected with the person's work. . . ." *Id.* "Misconduct" has been defined repeatedly as

a deliberate violation or disregard on the part of the employee of standards of behavior which the employer has the right to expect. Carelessness or negligence on the part of the employee of such a degree as to show a substantial disregard of the employer's interests or [of] the employee's duties and obligations to his employer. . . . Mere inefficiency or failure of performance because of inability or incapacity, ordinary negligence in isolated instances, or good faith errors in judgment or discretion are excluded in the definition of misconduct.

Barnum v. Williams, 84 Nev. 37, 41, 436 P.2d 219, 222 (1968).

Misconduct also requires "an element of wrongfulness." *Kolnik v. State, Emp. Sec. Dep't,* 112 Nev. 11, 16, 908 P.2d 726, 729 (1996) *citing Garman v. State, Emp. Sec. Dep't,* 102 Nev. 563, 565, 729 P.2d 1335, 1336 (1986). A misconduct determination is a "fact-based question of law."

... entitled to deference." *Clark County Sch. Dist. v. Bundley*, 122 Nev. 1440, 1445, 148 P.3d 750, 754 (2006). If supported by substantial evidence, ESD's misconduct determination should not be disturbed. *Kolnik*, 112 Nev. at 16. "Substantial evidence" is that which a reasonable mind could find adequate to support a conclusion. *Id.* "Substantial evidence is more than a mere scintilla but less than a preponderance." *Bayliss v. Barnhart*, 427 F.3d 1211, 1214 n.1 (9th Cir. 2005) (internal quotes and citation omitted).

This Court must reverse an ESD decision that lacks substantial evidence. *State, Emp. Sec. Dep't v. Weber,* 100 Nev. 121, 124-25, 676 P.2d 1318, 1320 (1984); *Lellis v. Archie,* 89 Nev. 550, 554, 516 P.2d 469, 471 (1973). This Court may also "set aside the agency's final decision . . . because it is, among other things, affected by error of law. . . ." *Father & Sons v. Transp. Servs. Auth.,* 124 Nev. 254, 259, 182 P.3d 100, 104 (2008). This Court reviews errors of law *de novo. Bundley,* 122 Nev. at 1445.

<u>ARGUMENT</u>

A. ESD APPLIED THE WRONG STANDARD IN DENYING MURPHY'S UNEMPLOYMENT BENEFITS SOLELY DUE TO HIS INCARCERATION.

Murphy argued in his appeal to the District Court that the Appeal Referee's decision must be reversed because it was affected by an error of law. Murphy argued that ESD violated Nevada law as decided in *Employment Sec. Dept . v. Evans* by automatically disqualifying him due to his incarceration. 111 Nev. 1118, 901 P.2d 156 (1995). Specifically, the Appeals Referee ruled,

The claimant's admitted off-duty criminal conduct is connected with the work because said conduct resulted in the claimant inability to report for work, dutifully notify the employer, and perform his job duties. Therefore claimant's off-duty criminal conduct, which adversely affected his ability to fulfill his dutiful obligations to the employer, demonstrated a deliberate violation or disregard of reasonable standards of conduct so as to contain an element of wrongfulness. Disqualifying misconduct connected with the work has been established.

(JA29).

Appellant argues that this Court may only determine whether there was substantial evidence in the record. (Appellant's Opening Brief, 8-10). This argument, however, fails to recognize that this Court may determine whether the administrative tribunal committed an error of law. Father & Sons, 124 Nev. at 259. This Court must review issues of law *de novo* and the province of this Court is to substitute its judgment if ESD made an error of law. Bundley, 122 Nev. at 1445, 148 P.3d at 754. Because the Appeals

Referee used the wrong legal standard, the Appeals Referee's decision is wrong as a matter of law and this Court must review *de novo*.

B. EVANS CREATES AN EXEMPTION TO THE THREE STATUTORY GROUNDS TO

DENY UNEMPLOYMENT BENEFITS IF THE CLAIMANT'S CASE MEETS TWO ELEMENTS:

IMPOSSIBILITY TO REPORT TO WORK AND NOTICE TO THE EMPLOYER OF THIS FACT.

Murphy's case is controlled by Employment Sec. Dept. v. Evans. In Evans:

The district court reversed a decision of the Employment Security Department which denied Marilyn Evans' unemployment benefits. Evans lost her job because she had been arrested and was forced to remain in jail pending trial because she could not afford bail. She was terminated during the time that she was in jail awaiting trial. The district court correctly held that Evans' missing work because she could not afford to post bail was not sufficient ground to deny benefits.

There are three possible statutory grounds for denial of unemployment benefits: (1) NRS 612.380 -- voluntarily leaving employment without good cause; (2) NRS 612.383 -- discharge for crimes committed in connection with employment; and (3) NRS 612.385 -- misconduct connected with work. None of these three statutory grounds are implicated in this case. See also Clevenger v. Employment Security Dep't, 105 Nev. 145, 149, 770 P.2d 866, 868 (1989) ("Nevada law requires that an employee's misconduct be connected with his or her work before that person can be deemed ineligible for unemployment benefits").

The facts of this case are not in dispute. Neither Evans' pre-trial incarceration nor her criminal acts were connected with her employment. Further, Evans failure to be available for work was

due to her pretrial incarceration which was predicated on her inability to obtain bail, not her criminal conduct.

Evans is guilty of no "misconduct" and no "deliberate violation or disregard on [her part] of standards of behavior which [her] employer has the right to expect." *Barnum v. Williams, 84 Nev.* 37, 41, 436 P.2d 219, 222 (1968). It was impossible for Evans to appear for work, and she dutifully notified her employer of this fact (emphasis added). Her absence from work was neither deliberate nor voluntary. There being no statutory or other legal basis for denying unemployment insurance benefits to Evans, the judgment of the district court is affirmed.

Evans found that the claimant was not guilty of any misconduct because the claimant's case satisfied two elements: 1) the impossibility to report for work due to incarceration and 2) dutiful notice of this fact to the employer. Evans, 111 Nev. at 1119.

Here, Murphy was arrested after work on Friday, June 1, 2012. (JA28 and 53). As a result of his arrest, he was incarcerated, thereby making it impossible for him to report to work on his next scheduled work day on Monday, June 4, 2012. (JA28). While incarcerated, Murphy, through his girlfriend Tina Watkins, dutifully notified his employer of this fact on June 2, 2014, more than 24 hours prior to his next scheduled shift. (JA61). Watkins informed the employer that Murphy's release date was unknown. (JA57)

² Appellant's Opening Brief incorrectly cites the Evans case by omitting the language "it was impossible for Evans to appear to work . . ." (Appellant's Opening Brief, 11-12). Respondent's answering brief correctly cites the *Evans* case.

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and 61). By being incarcerated and dutifully notifying his employer, Murphy met both elements of *Evans* and should be eligible for benefits.

ESD MISINTERPRETS EVANS BY ADDING ADDITIONAL ELEMENTS NOT C. SUPPORTED BY EVANS AND CONTRARY TO THE EVANS HOLDING.

Despite ESD's suggestion, Evans is not susceptible to various interpretations. (Appellant's Opening Brief, 12). The holding is clear.

Because it was "impossible for Evans to appear for work, and she dutifully notified her employer of this fact . . . her absence from work was neither deliberate nor voluntary," and there is no statutory or legal basis to deny benefits. Evans, 111 Nev. at 1119. The plain reading of Evans demonstrates that the three statutory bases to deny unemployment benefits (NRS 612.380, NRS 612.383 and NRS 612.385) do not apply to an Evans-type case. If Murphy meets the Evans analysis, then ESD's denial of unemployment benefits is wrong as a matter of law. Whether the Evans standard is separate, or a subset of misconduct, the conclusion is the same: if Evans applies, then ESD's denial of unemployment benefits is wrong as a matter of law.

argues that the majority decision in Evans held that incarceration for criminal conduct can be misconduct so long as certain

factors exist. (Appellant's Opening Brief, 12). ESD claims these factors include (1) whether the incarceration and inability to report to work was due to poverty versus criminal conduct; (2) whether there is a nexus between the criminal conduct and the work; and (3) whether the claimant dutifully notified the employer of his location and the status of the criminal proceding. These factors, however, do not exist anywhere in *Evans* and are in stark contrast to *Evans*.

First Factor

ESD argues the first factor is whether the failure to show to work resulted from incarceration or indigence. (Appellant's Opening Brief, 13-14). ESD fails to make any legal argument or find any support where this requirement is found in *Evans*. Instead, ESD merely identifies the factor and then states that Murphy admitted to the charges that resulted in his incarceration. (Appellant's Opening Brief, 13-14). In addition, ESD first states Murphy could not afford bail, but then ESD concludes the Appeals Referee found Murphy was incarcerated due to criminal conduct, not indigence. This is incorrect because the Appeals Referee did not remark on Murphy's indigence in the decision. (JA27-30). Moreover, ESD concludes there was substantial evidence that Murphy was in jail because he "willfully and intentionally chose to commit a crime." (Appellant's Opening Brief, 14).

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ESD, however, fails to cite the record in concluding Murphy intentionally violated the law because evidence of this does not exist, and even if it did exist, *Evans* does not include the element of intent in awarding unemployment benefits because the claimant in *Evans* was similarly guilty of her respective crime. *Evans*, 111 Nev. at 1120. Under *Evans*, factors such as indigence, intent regarding commission of the crime, and guilt or innocence of the criminal charges are all irrelevant.

As a policy matter, ESD's inclusion of indigence as an element of Evans would result in unreasonable considerations. Despite a person's financial means, incarceration is always the result of an accusation of criminal conduct, and therefore, distinguishing incarceration between criminal conduct and indigence makes no sense. Furthermore, the Evans Court had good reason to only require that is impossible for the claimant to report to work due to incarceration; otherwise ESD adjudicators would need to determine whether the claimant was indigent at the time of bail, other reasons the claimant was unable to make bail, and the stage of the detention process when the claimant could seek to attempt bail. Finally, assessing guilt or innocence of pending criminal charges for purposes of qualifying for unemployment is inappropriate because only the criminal liustice system can reach such determinations. Therefore, ESD

misinterprets Evans to require claimants be incarcerated solely due to indigence.

Second Factor

ESD argues the second factor required by *Evans* is a nexus between criminal conduct and work. (Appellant's Opening Brief, 14-17). There is no such requirement in *Evans*. ESD attempts to create a nexus by marrying failure to show for work as satisfying the "connected to work" aspect of NRS 612.385. However, ESD fails to consider that failure to show for work is involved in every incarceration case, thereby making this factor totally irrelevant. *Evans* controls where a claimant is denied benefits due to failure to show for work due to incarceration, and Murphy, like *Evans*, was unable to show for work due to incarceration.

ESD cites *Clark County School Dist. v. Bundley* as holding unexcused absence is misconduct. ESD further argues that the claimant must demonstrate their absence is reasonable and justified which Murphy failed to do.³ *Bundley*, however, is easily distinguishable from this case because *Bundley* applies to non-incarceration cases where an employee deliberately violates an absence policy without justification. *Bundley*, Nev. at 1449. Moreover, ESD misinterprets *Bundley* because the case further

³ The ESD Appeals Referee did not conduct a 'reasonable and justified' analysis. (JA28-30)

held "mere absence without leave is not disqualifying misconduct." *Bundley*, 122 Nev. at 1448. If the *Bundley* Court wanted to overturn or redefine *Evans*, it would have stated so; instead, the *Bundley* Court only once cited to *Evans*, identifying the case only in a footnote as "recognizing that work absences will disqualify a person from receiving unemployment benefits only if the absences fall within the description of misconduct." *Bundley*, 122 Nev. at 1446.

ESD cites other cases involving a misconduct analysis based on claimants who failed to report to work or failed to notify the employer. These cases are inapplicable and unpersuasive because they do not involved incarcerated claimants like Murphy. See Kraft v. State, Emp. Sec. Dep't., 102 Nev. 191, 717 P.2d 583 (1986); Nevada Emp. Sec. Dept v. Nacheff, 104 Nev. 347, 757 P.2d 787 (1988).

Third factor

Appellant argues that the third factor of *Evans* requires the claimant to keep his employer dutifully notified of his location and status of his criminal proceedings. (Appellant's Opening Brief, 18-19). This requirement has no basis in law. *Evans* only requires notice to employer that they will not report to work. *Evans* provides no indication that a claimant has any

duty to notify the employer of the status of the criminal proceedings or his location.

Under *Evans*, dutiful notice only requires imparting information to the employer that it will be "impossible . . . to appear for work." *Evans*, 111 Nev. at 1119. Nowhere in *Evans* does it require the claimant to *remain* in contact with her employer or that the claimant cannot use a surrogate to relay information. Moreover, *Evans* does not analyze the underlying reason why the claimant notified the employer or whether the claimant was required to ask for a leave of absence. In *Evans*, it is unknown how or when the claimant provided notice to her employer. All *Evans* indicates is that it was impossible for her to appear and she dutifully notified her employer of this fact. *Id*.

Murphy satisfied the notice aspect of *Evans*. Murphy contacted his employer via his girlfriend, Tina Watkins, on Saturday, June 2, 2012, two days before his next scheduled shift.⁴ (JA61). Murphy was unable to call his employer because his employer would not accept collect calls from jail. Watkins informed the employer that Murphy was incarcerated and that it was unknown when he would be released. (JA61). On June 10, 2012, Watkins again informed the employer that Murphy would remain

⁴ The Appeals Referee did not distinguish whether claimant notified the employer personally or through a surrogate, asking, "Did you or anyone on your behalf contact the Employer . . . ?" (JA56).

incarcerated and asked to pick up his employment check.⁵ (JA62). Therefore, Murphy dutifully notified his employer of his incarceration prior to termination.

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5 Appellant also alleges, "The only reason she [Watkins] contacted the employer . . . was because she wanted to pick up the claimant's check." There is nothing in the record

to support this allegation, and nothing in Evans or any case law considers any underlying reason for notifying the employer.

CONCLUSION

Based on the foregoing, the Appeals Referee's ruling violates the holding in Evans and was wrong as a matter of law. This Court must review issues of law de novo and the province of this Court is to substitute its judgment if ESD made an error of law. Bundley, 122 Nev. at 1445. Therefore, this Court should uphold the District Court's decision finding the Appeals Referee's ruling incorrect as a matter of law.

Contrary to ESD's assertions, Evans is the controlling case and its fact-pattern matches the case of Murphy. For Evans to apply, the case must meet two elements: the impossibility to report to work due to incarceration and dutiful notice to the employer of this fact. If Evans applies, then there is no statutory or legal basis to deny unemployment benefits. Here, Murphy was unable to report to work due to incarceration, and he notified his employer of his incarceration. Because the facts of

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Murphy's case meet the two *Evans* elements, ESD was wrong as a matter of law to deny his unemployment benefits.

ESD's arguments to reinterpret or overturn *Evans* are unsupported by legal authority and contrary to established law. ESD's analysis adds extra factors to the Evans test that are not found in the text of Evans, including the following: incarceration due to indigence, a nexus between the criminal conduct and the work, and the duty to notify the employer of the status of the criminal proceeding as well as the employee's absence. However, none of these standards are found in Evans, and thus, the standards should not apply here. Additionally, ESD fails to make a persuasive argument that Evans should not be the controlling law in Nevada. ESD asks this Court to consider out-of-state cases, but those cases reach a variety of holdings, none of which are binding on this Court. (Appellant's Opening Brief, 20-22). Moreover, reversing *Evans* violates the principles of *stare decisis* because ESD has failed to make compelling reason to overrule prior case law. City of Reno v. Howard, 130 Nev. ____, 318 P.3d 1063, (2014). Thus, ESD has failed to present any compelling reasons in this appeal to reinterpret or overturn Evans.

DATED this 5th day of <u>Pecember</u>, 2014.

Respectfully submitted,

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NRAP 28.2 CERTIFICATE

- 1. I hereby certify that this brief complies with the formatting requirements of NRAP 32(a)(4), the typeface requirements of NRAP 32(a)(5) and the type style requirements of NRAP 32(a)(6) because this brief has been prepared in a proportionally spaced typeface using Microsoft Office Word 2007 in Arial 14 point font.
- 2. I further certify that this brief complies with the page- or type-volume limitations of NRAP 32(a)(7) because, excluding the parts of the brief exempted by NRAP 32(a)(7)(C), it does not exceed 30 pages and is proportionately spaced, has a typeface of 14 points or more, and contains approximately less than 14,000.
- 3. Finally, I hereby certify that I have read this Respondent brief, and to the best of my knowledge, information, and belief, it is not frivolous or interposed for any improper purpose. I further certify that this brief complies with all applicable Nevada Rules of Appellate Procedure, in particular NRAP 28(e)(1), which requires every assertion in the brief regarding matters in the JA to be supported by a reference to the page and volume number, if any, of the transcript or appendix where the matter relied on is to be found. I understand that I may be subject to sanctions in the event that

the accompanying brief is not in conformity with the requirements of the 1 2 Nevada Rules of Appellate Procedure. 3 DATED this 5th day of Recember, 2014. 4 Respectfully submitted, NEVADA LEGAL SERVICES, INC. 5 6 RON SUNG, ESQ Nevada State Bar No. 13047C 7 I. KRISTINE BERGSTROM, ESQ. Nevada State Bar No. 10841 8 Nevada Legal Services, Inc. 530 South Sixth Street 9 Las Vegas, Nevada 89101 (702) 386-0404 x148 10 Facsimile (702) 388-1641 Attorneys for Calvin Murphy 11 12 13 14 15 16 17 18 19 20

CERTIFICATE OF SERVICE

Pursuant to NRAP 25(d)(1)(B), I hereby certify that I am an employee of the State of Nevada, over the age of eighteen (18) years; and that on the 6th day of October, 2014, I electronically filed the foregoing RESPONDENT'S ANSWERING BRIEF with the Clerk of the Nevada Supreme Court; and, as a consequence thereof electronic service was made in accordance with the Master list.

I hereby certify that on the _______ day of December, 2014, I mailed a true and correct copy of the above and foregoing RESPONDENT'S ANSWERING BRIEF to the Appellant first-class postage fully prepaid thereon, by placing the same in the United States Mail at Las Vegas, Nevada, addressed as follows:

J. THOMAS SUSICH, ESQ. 1325 Corporate Boulevard, Suite C Reno, NV 89502 Attorney for Appellants

DATED this 5th day of December, 2014.

By:

EMPLOYEE OF NEVADA LEGAL SERVICES