

ADKT 0507

Lindeman, Tracie

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From: M Fazzalano <mfazzalano@yahoo.com>  
Sent: Sunday, July 19, 2015 9:58 PM  
To: Heying, Stephanie  
Subject: Guardianship Commission 7/15/15 Meeting - Suggestions from Public

JUL 24 2015

TRACIE K. LINDEMAN  
CLERK OF SUPREME COURT  
BY: *[Signature]*  
CHIEF DEPUTY CLERK

Hello, Stephanie:

I was present as a representative of the public at the Nevada Guardianship Commission's meeting on 7/15/15 and have the following suggestions:

1. I suggest that minutes be published from the 7/15/2015 meeting of the Guardianship Commission documenting any significant discussion items as well as any follow-up action items assigned by Judge Hardesty to select members of the Commission, including the due date of the items.
2. With regard to the discussion on 7/15/2015 relating to the lacking or inadequate Information Technology capability in certain Nevada courts and counties, I would like to mention that the Clark County Public Guardian's office (Kathleen Buchanan, Director) got a new case management system (namely, Panoramic) approximately two years ago.

I worked in Clark County Information Technology at the time and one of my roles was to provide some support to the Clark County Public Guardian's office for their old system to be retired.

The Panoramic system (<http://www.panosoft.com>) was configured so that both the Clark County Public Guardian's office and the Clark County Public Administrator's office could use it.

I suggest that, with the appropriate Clark County's approvals, some analysis be done to see if this system has the capability to support the efforts of the participating courts and counties throughout Nevada. If it can be so configured and is to eventually be used, I also suggest that some sort of reimbursement policy and process be developed to reimburse Clark County for the additional cost of computing.

The department responsible for the Panoramic deployment at the time was the Clark County Enterprise Resource Planning Department under the direction of Susan Laveway, Director (phone 702-868-6400, Email [slaveway@clarkcountynv.gov](mailto:slaveway@clarkcountynv.gov)).

This might give the various county and state departments and courts involved in guardianship cases a means to track the activities relating to a case and trigger certain audit and follow-up actions.

Thank you for the opportunity to provide suggestions.

My best wishes for the success of the Guardianship Commission on a very important topic.

Mary Fazzalano, MA, PMP

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