APR 0 2 2014 MOLLY C. DWYER, CLERK U.S. COURT OF APPEALS

LEWIS, individually,

NO.70504

RECEIVED
MOLLY C. DWYER, CLERK
U.S. COURT OF APPEALS

CASE NO. 13-17441

APR 0 2 2014

DOCKETED

DATE

INITIAL FILED

FOR THE NINTH CIRCUIT

UNITED STATES COURT OF APPEALS

JUN 07 2016

5 6

1

2

3

4

7 8

9

10

11

VS.

12 13

14 15

16

17

18

19

20 21

22

23

24 25

26

27 28

www.injuryhelpnow.com

JAMES NALDER, Guardian Ad Litem on Behalf of Cheyanne Nalder and GARY

Appellants,

UNITED AUTOMOILE INSURANCE COMPANY,

Respondent.

No. 13-17441

RACIE K. LINDENAN OF SUPREME COURT

D.C. No. 2:09-cv-01348-**RJC-GWF** District of Nevada, Las Vegas

### APPELLANTS' APPENDIX – VOLUME I

THOMAS CHRISTENSEN, ESQ.

Nevada State Bar No. 2326

CHRISTENSEN LAW OFFICES, LLC

1000 S. Valley View Blvd.

Las Vegas, NV 89107

Telephone: (702) 216-1475

Facsimile: (702) 870-6152

courtnotices@injuryhelpnow.com

Attorneys for Appellants

JUN 02 2016 TRACIE K. LINDEMAN CLERK OF SUPREME COURT
DEPUTY CLERK

### TABLE OF CONTENTS

^	
Z	

5 ]

## VOLUME I

Correspondence to UAIC with Copy of Complaint (10/23/2012)	0001
Memorandum (12/17/2012)	0002
Plaintiff's Motion for Summary Judgment (03/04/2013)	0005
Exhibit 1 to Plaintiff's MSJ (03/04/2013)	0027
Exhibit 2 to Plaintiff's MSJ (03/04/2013)	0075
Exhibit 3 to Plaintiff's MSJ (03/04/2013)	0080
Exhibit 4 to Plaintiff's MSJ (03/04/2013)	0092
Exhibit 5 to Plaintiff's MSJ (03/04/2013)	0149



2	APPELLANTS' APPENDIX	
3		
4	VOLUME I	
5	Correspondence to UAIC with Copy of Complaint (10/23/2012)	0001
6 7	Memorandum (12/17/2012)	-
8	Plaintiff's Motion for Summary Judgment (03/04/2013)	0005
9 10	Exhibit 1 to Plaintiff's MSJ (03/04/2013)	0027
11	Exhibit 2 to Plaintiff's MSJ (03/04/2013)	0075
12 13	Exhibit 3 to Plaintiff's MSJ (03/04/2013)	0080
14	Exhibit 4 to Plaintiff's MSJ (03/04/2013)	0092
15	Exhibit 5 to Plaintiff's MSJ (03/04/2013)	0149
16 17	VOLUME II	e Comment
18	Exhibit 6 to Plaintiff's MSJ (03/04/2013)	0191
19	Exhibit 7 to Plaintiff's MSJ (03/04/2013)	0255
<ul><li>20</li><li>21</li></ul>	Defendant's Countermotion for Summary Judgment (03/26/2013)	•.
22	Defendant's Opposition to Plaintiff's MSJ (03/26/2013)	0294
23 24	Exhibit A to Defendant's Opposition (03/26/2013)	
25	VOLUME III	1. 4
26 27	Exhibit C to Defendant's Opposition (03/26/2013)	0483



Exhibit D to Defendant's Opposition (03/26/2013).....

1	Exhibit E to Defendant's Opposition (03/26/2013)	0494
3	Exhibit J to Defendant's Opposition (03/26/2013)	0496
4	VOLUME IV	
5	Declaration of Jan Cook (03/26/2013)	0609
6 7	Errata to Defendant's Counter MSJ (03/26/2013)	
8	Plaintiff's Reply in Support of MSJ (04/12/2013)	\$ 1
9	Plaintiff's Opposition to Defendant's Counter MSJ (04/18/2013)	0638
10	Defendant's Reply in Support of Counter MSJ (05/13/2013)	0662
11 12	Transcript of Hearing (10/22/2013)	0708
13	Order on Summary Judgment (10/30/2013)	0734
14	Judgment in a Civil Case (10/30/2013)	0744
15		
16 17		
18		
19		
20		
22		
23		
24		
<ul><li>25</li><li>26</li></ul>		
27		:



#### **CERTIFICATE OF SERVICE**

CHRISTENSEN LAW OFFICES, LLC, and that on this 5th day of March,

2014, I served a copy of APPELLANTS' APPENDIX VOLUME I on the

Pursuant to FRCP 5(b), I hereby certify that I am an employee of

_

Matthew Douglass, Esq.

1117 S. Rancho Dr. Las Vegas NV 89102

ATKIN WINNER & SHERROD

/s/ Jennifer M. Gooss

party below via Case Management/Electronic Case Filing (CM/ECF:

An employee of CHRISTENSEN LAW OFFICES, LLC



October 23, 2007

Via Facsimile: 866-209-4163

UAI

Attn: Manny Cordova PO Box 14950 Las Vegas, NV 89114

Re: Your Insured:

Gary Lewis

Our Client:

CheyAnne Nalder

Claim No.:

14 NV 020021926

Date of Incident:

7/8/2007

Dear Mr. Cordova:

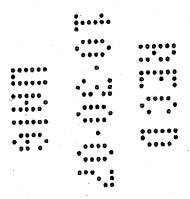
Enclosed please find a copy of the Complaint filed in this matter. Please provide us with your insured's residence address so that we may serve him personally. If we do not receive the same, we will serve your insured through the Department of Motor Vehicles.

Very truly yours, CHRISTENSEN LAW OFFICES, LLC

Thomas Christensen, Esq., David R Sampson, Esq.,

DS:sd

Enclosure



Case: 11-15010 12/17/2012

ID: 8441300 DktEntry: 37-1

Page: 1 of 3

FILED

#### **NOT FOR PUBLICATION**

DEC 17 2012

MOLLY C. DWYER, CLERK U.S. COURT OF APPEALS

#### UNITED STATES COURT OF APPEALS

#### FOR THE NINTH CIRCUIT

JAMES NALDER, Guardian Ad Litem on behalf of Cheyanne Nalder and GARY LEWIS, individually,

Plaintiffs - Appellants,

٧.

UNITED AUTOMOBILE INSURANCE COMPANY,

Defendant - Appellee.

No. 11-15010

D.C. No. 2:09-cv-01348-ECR-GWF

MEMORANDUM\*

JAMES NALDER, Guardian Ad Litem on behalf of Cheyanne Nalder and GARY LEWIS, individually,

Plaintiffs - Appellees,

v.

UNITED AUTOMOBILE INSURANCE COMPANY,

Defendant - Appellant.

No. 11-15462

D.C. No. 2:09-cv-01348-ECR-GWF

<sup>\*</sup> This disposition is not appropriate for publication and is not precedent except as provided by 9th Cir. R. 36-3.

Case: 11-15010 12/17/2012 ID: 8441300 DktEntry: 37-1 Page: 2 of 3

-2-

Appeal from the United States District Court for the District of Nevada Edward C. Reed, Senior District Judge, Presiding

Argued and Submitted December 7, 2012 San Francisco, California

Before: SILVERMAN, GOULD, and CHRISTEN, Circuit Judges.

Plaintiffs James Nalder, guardian *ad litem* of his daughter Cheyanne Nalder, and Gary Lewis appeal from the district court's grant of Defendant United Automobile Insurance Company's motion for summary judgment on all of Plaintiffs' claims. United Automobile Insurance Company cross-appeals from the district court's denial of United Automobile Insurance Company's motion for attorney's fees. We have jurisdiction under 28 U.S.C. § 1291, and we reverse in part and affirm in part.

We reverse the district court's grant of United Automobile Insurance Company's motion for summary judgment with respect to whether there was coverage by virtue of the way the renewal statement was worded. Plaintiffs came forward with facts supporting their tenable legal position that a reasonable person could have interpreted the renewal statement to mean that Lewis's premium was *due* by June 30, 2007, but that the policy would not *lapse* if his premium were "received prior to expiration of [his] policy," with the "expiration date" specifically

Case: 11-15010 12/17/2012 ID: 8441300 DktEntry: 37-1 Page: 3 of 3

-3-

stated to be July 31, 2007. We remand to the district court for trial or other proceedings consistent with this memorandum. The portion of the order granting summary judgment with respect to the statutory arguments is affirmed.

United Automobile Insurance Company's cross-appeal regarding attorney's fees is most in light of our disposition. We therefore affirm the district court's denial of attorney's fees. *Electro Source, LLC v. Brandess-Kalt-Aetna Grp., Inc.*, 458 F.3d 931, 941 (9th Cir. 2006).

Each party shall bear its own costs.

REVERSED AND REMANDED IN PART, AFFIRMED IN PART.

COMES NOW, Plaintiff, JAMES NALDER, by and through his attorney of record. Thomas Christensen, Esq., of the law firm of CHRISTENSEN LAW OFFICES, LLC, and moves this Honorable Court for partial summary judgment as to liability as against Defendant, UNITED AUTOMOBILE INSURANCE CO.

This Motion is made and based on the papers and pleadings herein, the attached memorandum of Points and Authorities, and any oral argument at the hearing hereof.



1

4

5

6

8

9

10

11

12

13

14

15

16

17

18

19

20

21

22

23

24

25

26

27

28

1	DATED this 12th day of Johnson, 2013.
2	CHRISTENSEN LAW OFFICES, LLC
3	
4	By: #1245/
5	By: #12451. Thomas Christensen, Esq.
6	Nevada Bar No. 2326
	1000 S. Valley View Blvd. Las Vegas, NV 89107
7	(702) 216-1471 Phone
8	(702) 870-6152 Fax
9	courtnotices@injuryhelpnow.com Attorneys for Plaintiff,
10	JAMES NALDER
11	
12	NOTICE OF MOTION
	YOU AND EACH OF YOU WILL PLEASE TAKE NOTICE that the undersigned
13	
i	will bring the above and foregoing MOTION FOR SUMMARY JUDGMENT on for
13 14 15	
14	hearing before the above-entitled Court on the day of, 2012 at in
14 15	
14 15 16	hearing before the above-entitled Court on the day of, 2012 at in
14 15 16 17	hearing before the above-entitled Court on the day of, 2012 at in  Dept of the above referenced court at m. or as soon thereafter as  counsel may be heard.
14 15 16 17	hearing before the above-entitled Court on the day of, 2012 at in  Dept of the above referenced court atm. or as soon thereafter as
14 15 16 17 18	hearing before the above-entitled Court on the day of, 2012 at in  Dept of the above referenced court atm. or as soon thereafter as  counsel may be heard.  DATED this, 2013.
114 115 116 117 118 119	hearing before the above-entitled Court on the day of, 2012 at in  Dept of the above referenced court atm. or as soon thereafter as  counsel may be heard.  DATED this, 2013.
114 115 116 117 118 119 120 121	hearing before the above-entitled Court on the day of, 2012 at in  Dept of the above referenced court at, m. or as soon thereafter as  counsel may be heard.  DATED this 12 day of, 2013.  CHRISTENSEN LAW OFFICES, LLC
114 115 116 117 118 119 120 121 122 123	hearing before the above-entitled Court on the day of, 2012 at in  Dept of the above referenced court atm. or as soon thereafter as  counsel may be heard.  DATED this 12 day of, 2013.  CHRISTENSEN LAW OFFICES, LLC  By:
114 115 116 117 118 119 120 121 122 123 124	hearing before the above-entitled Court on theday of, 2012 at in  Dept of the above referenced court at, m. or as soon thereafter as  counsel may be heard.  DATED this 12 day of, 2013.  CHRISTENSEN LAW OFFICES, LLC  By:, 2013.  Thomas Christensen, Esq.  Nevada Bar No. 2326 1000 S. Valley View Blvd.
114 115 116 117 118 119 120 121 122 123	hearing before the above-entitled Court on the day of, 2012 at in  Dept of the above referenced court atm. or as soon thereafter as  counsel may be heard.  DATED this, 2013.  CHRISTENSEN LAW OFFICES, LLC  By:
114 115 116 117 118 119 120 121 122 123 124	hearing before the above-entitled Court on theday of, 2012 at in  Dept of the above referenced court at, m. or as soon thereafter as  counsel may be heard.  DATED this 12 day of, 2013.  CHRISTENSEN LAW OFFICES, LLC  By:, 2013.  Thomas Christensen, Esq.  Nevada Bar No. 2326 1000 S. Valley View Blvd.
114 115 116 117 118 119 120 121 122 123 124	hearing before the above-entitled Court on the day of, 2012 at in  Dept of the above referenced court at, m. or as soon thereafter as  counsel may be heard.  DATED this, 2013.  CHRISTENSEN LAW OFFICES, LLC  By:, 2013.  CHRISTENSEN LAW OFFICES, LLC  Nevada Bar No. 2326  1000 S. Valley View Blvd.  Las Vegas, NV 89107  (702) 216-1471 Phone  (702) 870-6152 Fax  courtnotices@injuryhelpnow.com
114 115 116 117 118 119 120 121 122 123 124 125 126	hearing before the above-entitled Court on the day of, 2012 at in  Dept of the above referenced court atm. or as soon thereafter as  counsel may be heard.  DATED this day of, 2013.  CHRISTENSEN LAW OFFICES, LLC  By:



#### MEMORANDUM OF POINTS AND AUTHORITIES

2

1

3

4

5 6

7 8

10

11

12 13

14 15

16 17

18

19

20 21

22

23 24

25

26 27

28

INTRODUCTION

Ambiguous insurance contracts, such as the one in question presently, must be construed liberally in favor of the insured and strictly against the insurer. As such, because the Renewal Statements were ambiguous, they must be construed in favor of GARY LEWIS, resulting in the policy being effective the date of the accident. Furthermore, UAIC breached the contract in failing to investigate for coverage, failing to provide coverage and other duties of an insurer. Additionally, it should be established as a matter of law that the default judgment, including pre- and post-judgment interest, was proximately caused by the failure to provide coverage.

П

#### FACTUAL AND PROCEDURAL BACKGROUND

This action arose when GARY LEWIS ran over CHEYENNE NALDER, a nine year old girl at the time, with GARY LEWIS's truck. CHEYENNE was nearly killed as a result of the truck running over her head.

At the time of the incident Mr. Lewis was insured with Defendant UAIC. Mr. Lewis first purchased insurance through UAIC on March 29, 2007. The period of the policy was March 29, 2007 through April 29, 2007. See Exhibit 1 P. 1. The records from UAIC specifically list the policy as "New Business". See Exhibit 1 P. 6. In mid-April 2007 (Invoice Date April 26, 2007) UAIC sent Gary Lewis a "Renewal Statement" offering to "Renew" Gary's policy with UAIC for from April 29, 2007 through May 29, 2007. See Exhibit 1 at P. 15. The "Renewal Statement" indicates that payment to "Renew" the policy had to be made by May 6,

CHRISTENSEN LAW
www.injuryhelpnow.com

2007, which was seven days after the policy's "Effective Date" of April 29, 2007". The "Renewal Statement" also stated "To avoid lapse in coverage, payment must be received prior to (sic) expiration of your policy." The only expiration date listed on the "Renewal Statement" is "May 29, 2007". Gary Lewis made the payment and renewed the policy. The records from UAIC specifically list the policy as "RENEWAL". *See* Exhibit 1 at P. 25.

In mid-May 2007 (Invoice Date May 9, 2007) UAIC sent Gary Lewis a "Renewal

Statement" offering to "Renew" Gary's policy with UAIC for from May 29, 2007 through June 29, 2007. See Exhibit 1 at P. 27. The "Renewal Statement" indicates that payment to "Renew" the policy had to be made by May 29, 2007. The "Renewal Statement" also stated "To avoid lapse in coverage, payment must be received prior to (sic) expiration of your policy." The only expiration date listed on the "Renewal Statement" is "June 29, 2007". Gary Lewis made the payment on May 31, 2007, two days after the "Due Date" of "May 29, 2007", and renewed the policy. The records from UAIC specifically list the policy as "RENEWAL". See Exhibit 1 at P. 32.

In mid-June 2007 (Invoice Date June 11, 2007) UAIC sent Gary Lewis a "Renewal Statement" offering to "Renew" Gary's policy with UAIC for from June 30, 2007 through July 31, 2007. See Exhibit 1 at P. 33. The "Renewal Statement" indicates that payment to "Renew" the policy had to be made by June 30, 2007. The "Renewal Statement" also stated "To avoid lapse in coverage, payment must be received prior to (sic) expiration of your policy." The only expiration date listed on the "Renewal Statement" is "July 31, 2007". Gary Lewis made the payment on July 10, 2007, and renewed the policy. The records from UAIC specifically list the policy as "RENEWAL". See Exhibit 1 at P. 38.

UAIC continued to "Renew" Gary's policy in August 2007, See Exhibit 1 at P. 44, September 2007, See Exhibit 1 at P. 60<sup>1</sup>, October 2007, See Exhibit 1 at P. 69, November 2007, See Exhibit 1 at P. 81, December 2007, See Exhibit 1 at P. 87<sup>2</sup>, and through September 2008. See Exhibit 1.

Gary Lewis, having been insured with UAIC for several months and UAIC having renewed Mr. Lewis insurance through UAIC on multiple occasions as noted above. It was Gary's understanding that he had insurance covering the damages done to Cheyenne Nalder. After the incident however UAIC claimed Mr. Lewis was not its insured, and that there was no coverage for the incident. UAIC nevertheless continued to renew Mr. Lewis' policy for another year, but claimed that the policy had lapsed from July 1, 2007 through July 10, 2007.

Plaintiff JAMES NALDER, on behalf of his daughter Cheyenne, brought a claim for the proceeds of the UAIC policy. UAIC claimed there was no policy in effect. Suit was then brought against Mr. Lewis with notice being provided to UAIC. UAIC took no steps to defend the lawsuit and did nothing to investigate coverage or to determine whether Gary's payment on July 10, 2007, long before the expiration of the policy, warranted Gary being covered under the policy UAIC renewed with Gary. Because UAIC took no steps to protect Gary, judgment was entered against Gary in the amount of \$3,500,000.00. See Exhibit 2. After Judgment Mr. Lewis, along with NALDER on behalf of Cheyenne, the real party in interest, pursued this action against UAIC.

Mr. Lewis testified:

<sup>&</sup>lt;sup>1</sup> Payment for the September Renewal was made on September 14, 2007 even though the "Due Date" for the Renewal was September 13, 2007. Even though the payment was late, UAIC, as it had multiple times previously, renewed the policy nonetheless.

2

3

5

6

7

9 10

11

12

14

13

15 16

17

18

19 20

21

22

2324

25

26

27

28

I was covered by a policy of insurance through UAIC, which UAIC renewed on multiple occasions with me. It is my understanding I was covered by policy No. NVA020021926, which UAIC advised me it was renewing and that I would have no lapse in coverage as long as payment was made prior to the expiration of my policy, which the "Renewal Notice" said was July 31, 2007. I made the payment long before July 31, 2007 and understood the policy had been renewed again and there was no lapse in coverage.

See Exhibit 3.

The policy's "Renewal Statement" UAIC sent Gary clearly stated that so long as payment was received "prior to (sic) expiration of your policy" there would be no lapse in coverage. Again, the only "Expiration Date" listed on the policy's "Renewal Statement" was "July 31, 2007". See Exhibit 1. Gary understood this language to indicate that even though the "Due Date" was June 30, 2007, Gary had a grace period through the "Expiration Date" of July 31, 2007 to make the requisite payment, renew the policy, and "avoid lapse in coverage" as the policy's "Renewal Statement" indicated. See Exhibit 3. Gary's understanding was more than reasonable and was further supported by the fact that Gary had previously, in May 2007, been given the policy's "Renewal Statement" that specifically indicated Gary could renew his policy with an effective date of April 29, 2007 if he made the payment on or before May 6, 2007, seven days after the "Effective Date" of the policy UAIC sought to renew. See Exhibit 1. The policy's May "Renewal Statement" thus commenced a course of dealing between Gary and UAIC wherein UAIC advised Gary it was permissible for Gary to pay the policy premium after the "Effective Date" of the policy and yet still renew the policy as of the "Effective Date" and avoid any lapse in coverage. This course of dealing was repeated in September and December

<sup>&</sup>lt;sup>2</sup> Payment for the December Renewal was made on December 15, 2007 even though the "Due Date" for the Renewal was December 14, 2007. Even though the payment was late, UAIC, as it had multiple times previously, renewed the policy nonetheless.



2007 when Gary's policy payment was made after the "Due Date" yet the policy was renewed nonetheless with no lapse. *See* Exhibit 1.

As discovery proceeded, the PMK of UAIC was asked regarding Gary's understanding that the requirement that he pay prior to the "expiration date" when the only "expiration date" listed on the renewal notice was July 31, 2007, was a fair interpretation by the insured. The PMK acknowledged that the "Renewal Statements" do not contain the words "expiration of your current policy", and simply state "expiration of your policy" without any explanation of what the words "your policy" reference. *See* Exhibit "4" (the Deposition of Denise Davis, P. 61 L. 23 - P. 62 L. 1). The UAIC PMK was unable to point to any language in the "Renewal Statements" that would indicate to a lay person, like Mr. Lewis", that the words "expiration of your policy" meant expiration of your *current* policy rather than the "Expiration Date" stated right on the face of the "Renewal Statements" themselves as Mr. Lewis understood it. *See* Exhibit 4 (the Deposition of Denise Davis, P. 61 L. 8-15; P. 61 L. 23 - P. 62 L. 1; P. 133 L. 4 - P. 134 L. 22).

Manny Cordova and Lisa Watson, who worked for UAIC at the time the claim was brought against Gary Lewis, but who are no longer employed with UAIC, admitted that the language in the "Renewal Statements" is ambiguous, difficult to understand, and certainly consistent with Gary Lewis' interpretation that "expiration of your policy" meant the "Expiration Date" listed at the top of the "Renewal Statements". Mr. Cordova, when shown the "Renewal Statements", stated that, to him, the "Renewal Statements" indicated that payment had to be made before the expiration of the *prior* policy as UAIC interprets it. When asked about whether

<sup>&</sup>lt;sup>3</sup> Despite the fact that UAIC had informed GARY LEWIS that he had until May 6, 2007 to make his payment under the policy that would commence April 29, 2007, Gary took it upon himself to make the payment on April 29, 2007.



Mr. Lewis' interpretation that expiration of "your policy" meant the "Expiration Date" on the very face of the "Renewal Statement" itself, Mr. Cordova testified as follows: "certainly people can interpret documents differently. You know, I mean, that's the way I read the document. Could someone else read it differently? Of course, they can." *See* Exhibit "5" (Cordova Deposition at P. 106 L. 16-20). Mr. Cordova went on to testify, "So this is the way I read the document. Could you interpret it differently? Of course. Could she interpret it differently? Of course. This is the way that I interpret it. I cannot tell you that, you know, my way is right or your way is right, but that's the way I read the document." *See* Exhibit 5 (Cordova Deposition P. 107 L. 11-16).

Lisa Watson, who testified she has worked in insurance for over 20 years, when shown the "Renewal Statements" and asked what the term "expiration of your policy" meant, testified that she does not know what the phrase means. *See* Exhibit 6 (Watson Deposition P. 52 L. 4-8).

In the testimony, Mr. Cordova and Ms. Watson not contest that Gary Lewis' interpretation was valid. When she was told that Mr. Lewis interpreted the language as indicating that payment had to be made before the "Expiration Date" listed right on the "Renewal Statements", Ms. Watson testified that she could not comment on whether Mr. Lewis' interpretation was correct or not. *See* Exhibit 6 (Watson Deposition P. 53 L. 20 - P. 4 L. 4).

UAIC was granted Summary Judgment on all of Plaintiff's claims. However, on Appeal, the Ninth Circuit Court of Appeals reversed the District Court's grant of summary judgment with respect to whether there was coverage by virtue of the way the renewal statement was worded. The Court found that

Plaintiffs came forward with facts supporting their tenable legal position that a reasonable person could have interpreted the renewal statement to mean that Lewis's premium was *due* by June 30, 2007, but that the policy would not *lapse* if

5

CHRISTENSEN LAW
www.injuryhelpnow.com

his premium were 'received prior to the expiration of [his] policy,' with the 'expiration date' specifically stated to be July 31, 2007.

See Exhibit 7 Memorandum.

III

#### STANDARD FOR GRANTING

Summary judgment under Fed. R. Civ. P. 56 may be granted only if the evidence presented shows that there is no genuine issue as to any material fact and that the moving party is entitled to a judgment as a matter of law. The party moving for summary judgment has "the burden of showing the absence of a genuine issue as to any material fact..."

Adickes v. S.H. Kress & Co., 398 U.S. 144, 158 (1970).

"[S]ummary judgment will not lie if the dispute about a material fact is 'genuine,' that is, if the evidence is such that a reasonable jury could return a verdict for the nonmoving party." Anderson v. Liberty Lobby, Inc., 477 U.S. 242, 248 (1986) (citation omitted). "[A]t the summary judgment stage the judge's function is not himself to weigh the evidence and determine the truth of the matter, but to determine whether there is a genuine issue for trial." Id. at 249.

The law is well established that in reviewing a motion for summary judgment, the evidence "must be viewed in the light most favorable to the opposing party." Adickes v. S.H. Kress & Co., 398 U.S. 144, 159-160 (1970). "[T]he inferences to be drawn from the underlying facts contained in [the moving party's materials] must be viewed in the light most favorable to the party opposing the motion." Id., quoting United States v. Diebold, Inc., 369 U.S. 654, 655 (1962). Therefore, this Court must view the evidence presented by both parties and the inferences to be drawn there from in the light most favorable to the Plaintiffs.

The standard for summary judgment is essentially the same as the standard for granting a directed verdict or judgment notwithstanding the verdict under Fed. R. Civ. P. 50. See Anderson v. Liberty Lobby, Inc., 477 U.S. 242, 251-52 (1986). The inquiry under each is "[W]hether the evidence presents a sufficient disagreement to require submission to a jury." Id. Summary judgment is only appropriate if "the evidence . . . is so one-sided that one party must prevail as a matter of law." Id. If there are facts sufficient to support a jury verdict for the Plaintiff, the Court is not to interfere with the jury's role as the finder of fact. To do so would deny the Plaintiff's right to a jury trial.

IV

#### **ARGUMENT**

A. Because the Renewal Statement was Ambiguous, it Must be Strictly Construed Against the Insurance Company According to the Nevada Law, therefore, Providing Coverage was in Place at the Time of the Incident.

There is no dispute UAIC sent Gary the policy's "Renewal Statement" (invoice date June 11, 2007). See Exhibit 1 P. 33. There is no dispute the policy's "Renewal Statement" offered to again renew Gary's policy with UAIC, as Gary had repeatedly done since March 2007. There is no dispute that the policy's "Renewal Statement" says Gary would not have a lapse in coverage if he made the required payment prior to the expiration date. There is no dispute that the only expiration date mentioned on the policy's "Renewal Statement" is "July 31, 2007." See Exhibit 1 P. 33. There is no dispute Gary made the requisite payment on July 10, 2007, which was twenty-one days before the "Expiration Date" listed on the policy's "Renewal Statement". See Exhibit 1 P. 38. There is certainly no dispute that Gary Lewis' understanding of the policy's "Renewal Statement" was that as long as he made the premium payment prior to the expiration of the policy, which the policy's "Renewal Statement" said was July 31, 2007, Gary would not

previously advised Gary that he could pay his policy premium after the date the policy became effective, and still be covered from the effective date. *See* Exhibit 1 P. 15.

An insurance policy, which would include the renewal statements of the policy, is a

have a lapse in coverage. See Exhibit 1 at P. 6 of 12. There is also no dispute that UAIC had

contract and is governed by contract law. *United Insurance Co., v. Frontier Insurance Company, Inc.*, 120 Nev. 678 684, 99 P.3d 1152, 1156 (2004). Under general contract law, the Nevada Supreme Court has noted, "When a contract is ambiguous, it will be construed against the drafter." *Glenbrook Homeowners Ass'n v. Glenbrook Co.* 111 Nev. 909, 917, 901 P.2d 132, 138 (1995). The Court has gone even further in its discussion of insurance contracts, holding, "Contracts of insurance are always construed most strongly against the insurance company. Stated another way, a policy of insurance is to be construed liberally in favor of the insured and strictly against the insurer." *Hartford Ins. Group v. Winkler*, 89 Nev. 131, 135, 508 P.2d 8, 11 (1973) (Citations omitted).

In addition, the Nevada Supreme Court has held, "An insurance policy is a contract of adhesion." *Id.* As a result "the language of an insurance policy is broadly interpreted in order to afford 'the greatest possible coverage to the insured." *Id.* citing *Farmers Insurance Group v. Stonik*, 110 Nev. 64, 67, 867 P.2d 389, 391 (1994). The pivotal language from the UAIC contract comes from the policy's "Renewal Statements" which UAIC drafted, and which UAIC sent to Gary Lewis on multiple occasions advising Gary how the contract of insurance could be renewed and continue to be in effect with UAIC. The statements provide a due date for payment, but also specifically state that if payment is "received prior the expiation of your policy" there will be no lapse in coverage. The only "Expiration Date" listed in the policy's

3

5

6 7 8

10 11

12 13

15

14

16 17

18 19

20

21 22

23 24

25

26

28

27

"Renewal Statements" is the expiration date for the offered policy that UAIC invited Gary Lewis to renew.

The policy's "Renewal Statement" for June 30, 2007 through July 31, 2007 (Exhibit 1 P. 33) had a "Due Date" of 6/20/07, but then contained the statement that payment must be received prior to the expiration of "your policy" in order to avoid a lapse in coverage. The only "Expiration Date" listed in the statement is "July 31, 2007". Such language clearly indicates that UAIC was advising Gary, as the insured, that payment was due 6/30/07, but that if he made the requisite payment before July 31, 2007 he would be covered and would "avoid a lapse in coverage". There is no dispute this was Gary's subjective understanding of the terms of the policy's "Renewal Statement". See Exhibit 3 at P. 6 of 12.

Gary's subjective understanding that he could pay for the policy after it was put into effect was all the more reasonable given that in April 2007 UAIC had specifically told Gary that the due date of his premium payment for the policy effective April 29, 2007 through May 29, 2007 was after the policy's effective date of "5/6/07". There was an established course of dealing between Gary and UAIC wherein UAIC had previously advised Gary that he could make his payment after the effective date of the policy and still be covered, and wherein UAIC had previously advised Gary that he could made his premium payment after the effective date of the policy, but prior to the expiration date, of the policy and avoid any lapse in coverage.

The policy's "Renewal Statements" which give a due date but then state that the policyholder can avoid a lapse in coverage by paying before the expiration of the policy, and providing an "Expiration Date" for the policy that is different than the "Due Date" are ambiguous. As noted above, ambiguous language in a contract, or in a writing seeking to renew a contract, is construed against the drafter of the contract, or the writing seeking to

CHRISTENSEN LAW

renew the contract. See, Glenbrook Homeowners Ass'n v. Glenbrook Co. 111 Nev. 909, 917, 901 P.2d 132, 138 (1995). The Nevada Supreme Court has noted that an insurance company does business as a quasi-public institution, and cannot avoid liability under ambiguous provisions of policy. Hartford Ins. Group v. Winkler, 89 Nev. 131, 136, 508 P.2d 8, 12 (1973). The language of the "Renewal Statements" from UAIC is ambiguous, and therefore, must be construed against UAIC.

"Contracts of insurance are always construed most strongly against the insurance company. Stated another way, a policy of insurance is to be construed liberally in favor of the insured and strictly against the insurer." *Hartford Ins. Group v. Winkler*, 89 Nev. 131, 135, 508 P.2d 8, 11 (1973) (Citations omitted). The language of the "Renewal Statements" of the policy Gary Lewis had with UAIC, when construed liberally in favor of Gary and construed most strongly against UAIC and broadly interpreted in order to afford the greatest possible coverage to the insured, must be construed as permitting Gary Lewis to pay anytime before July 31, 2007 in order to avoid a lapse in coverage and maintain insurance from the "Effective Date" of June 30, 2007 to the "Expiration Date" of July 31, 2007. As there is no dispute Gary made the requisite payment on July 10, 2007, and there is no dispute July 10, 2007 is long before July 31, 2007, summary judgment as to UAIC's coverage of Gary Lewis under the policy is warranted as the evidence clearly establishes Gary was covered.

## B. UAIC Breached the Contract by Failing to Investigate Coverage and Refusing to Cover its Insured

In general, there are a few different areas of litigation that involve "bad faith" by an insurance company. All of these actions, regardless of the parties involved, however, are founded in the general principle of contract law that in every contract, including policies of insurance, there is an implied covenant of good faith and fair dealing that neither party will do

anything which will injure the right of the other to receive the benefits of the agreement
Comunale v. Traders & General Insurance Company, 50 Cal.2d 654, 328 P.2d 198, 65
A.L.R.2d 883. Most courts, including Nevada, have held that an insurance company always
acts in bad faith whenever it breaches its duty to settle by failing to adequately consider the
interest of the insured. Windt, Allan D., 1 Insurance Claims & Disputes 5th, Section 5:13
(Updated March, 2009). This is true whether there is a "genuine dispute" as to whether
payment of the third-party policy limits is warranted or not. The Nevada Supreme Cour
recently defined bad faith by holding that "an insurer must give equal consideration to the
insured's interests" and "the nature of the relationship [between insured and insurer] requires
that the insurer adequately protect the insured's interests." Miller v. Allstate, 125 N.A.O. 28
212 P 3d 318 (2009)

Within the area of first-party bad faith, there are essentially three standards which courts have imposed on liability insurers in determining whether the insurer has met its duty to the insured. Those standards involve strict liability, negligence, and bad faith. Shamblin v. Nationwide Mutual Insurance Company, 396 S.E.2d 766 (W.Va. 1990), citing, Schwartz, Statutory Strict Liability for an Insurer's Failure to settle: A Balanced Plan for an Unresolved Problem, 1975 Duke L.J. 901; Annotation, Liability Insurer's Negligence for Bad Faith in Conducting Defense as Ground of Liability to Insured, 34 A.L.R.3d 533 (1970 & Supp. 1989).

The courts which have applied the strict liability standard have held that an insurer who fails to settle within policy limits does so at its own risk, and even if its position is not entirely groundless, if the failure to settle later exposes the insured, the carrier is liable for the full amount which will compensate the insured for all the detriment caused by the insurer's breach of the express and implied obligations of the contract. Id., citing, Crisci v. Security Ins. Co., 66

CHRISTENSEN LAW
www.injuryhelpnow.com

Cal2d 425, 58 Cal.Rptr. 13, 426 P.2d 173 (1967); Rova Farms Resort, Inc. v. Investors Insurance Co., 65 N.J. 474, 323 A.2d 495 (1974).

The *Crisci* Court recognized that the insured's expectation of protection provides a basis for imposing strict liability in failure to settle cases because it will always be in the insured's best interest to settle within the policy limits when there is any danger, no matter how slight, of a judgment in excess of those limits. *Crisci v. Security Insurance Company of New Haven, Conn.*, 426 P.2d 173, 66 Cal.2d 425, 58 Cal. Rptr. 13, (1967). *Cirsci* recognized there is more than a small amount of elementary justice in a rule that would require that, in this situation, where the insurer's and insured's interests necessarily conflict, the insurer, which may reap the benefits of its determination not to settle, should also suffer the detriments of its decision. *Id.* 

This standard makes sense, as Chief Justice Neely concurred with the Shamblin Court:

Can you honestly imagine a situation where an insurance company fails to settle within the policy limits, the policyholder gets stuck with an excess judgment, and this court *does not* require the insurance company to indemnify the policy holder? That will happen the same day the sun rises in the West! As far as I am concerned, even if the insurance company is run by angels, archangels, cherubim and seraphim, and the entire heavenly host sing of due diligence and reasonable care, I will *never*, under any circumstances, vote that a policyholder instead of an insurer pays the excess judgment when it was possible to settle a case within the coverage limits.

When I buy insurance, I buy protection from untoward events. I do not object to an insurance company's vigorous defense of a claim, including going to jury trial and exhausting every appeal. Furthermore, as a policyholder, I will diligently assist my insurer to vindicate its rights and protect its reserves. However, I draw the line when the insurer decides that in the process of protecting its reserves, it will play "you bet my house." The insurance company can bet as much of its own money as it wants, and it can bet its own money at any odds that it wants, but it cannot bet

2 3

4 5

6

7 8

9 10

11

12 13

14

15 16

17

18 19

20

21 22

23

24

25 26

27

28

one single penny of my money even when the odds are ten million to one in its favor!

*Id.* at 780.

The California Court has implemented a reasonableness or negligence aspect to its standard when it expanded on this rule, giving the following analysis:

> The only permissible consideration in evaluating the reasonableness of the settlement offer becomes whether, in light of the victim's injuries and the probable liability of the insured, the ultimate judgment is likely to exceed the amount of the settlement offer. Such factors as the limits imposed by the policy, a desire to reduce the amount of future settlements, or a belief that the policy does not provide coverage, should not affect a decision as to whether the settlement offer is a reasonable one.

Johansen v. California State Automobile Association Inter-Insurance Bureau, 15 Cal.3d 9, 123 Cal.Rptr. 288, 538 P.2d 744, (1975) (emphasis added). Moreover, in deciding whether or not to compromise the claim, the insurer must conduct itself as though it alone were liable for the entire amount of the judgment. Id., citing Crisci.

Nevada has long recognized that there is a fiduciary relationship between the insurer and the insured. Powers v. USAA, 114 Nev. 690, 962 P.2d 596 (1998), citing, Ainsworth v. Combined Ins. Co., 104 Nev. 587, 763 P.2d 673 (1988). Nevada has also established standards for applying in other types of bad faith situations. In Pemberton v. Farmers Insurance Exchange, 109 Nev. 789, 858 P.2d 380 (1993), the Nevada Supreme Court established standards to apply when an action is brought related to bad faith denial of first-party benefits under uninsured or underinsured coverage. There, the court noted numerous that appellate court decisions affirm that an insurer's failure to deal fairly and in good faith with an insured's UM claim is actionable. *Id.* at 794 (citations omitted).

The Nevada Supreme Court and Federal District Court of Nevada articulated a negligence or reasonableness standard in bad faith cases. "To establish a prima facie case of bad-faith refusal to pay an insurance claim, the plaintiff must establish that there was no reasonable basis for disputing coverage." *Powers v. United Services Auto. Ass'n*, 962 P.2d 596, 604 (Nev. 1998), citing *Falline v. GNLV Corp.*, 823 P.2d 888 (Nev. 1991). *See* also *Pemberton v. Farmers Ins. Exch.*, 858 P.2d 380, 384 (Nev. 1990).

One of the more instructional cases in Nevada, however, on the standard to be applied when dealing with negative effects resulting from an insurer's failure to settle a claim prior to litigation is Landow v. Medical Ins. Exchange, 892 F.Supp. 239 (D.Nev. 1995). The Landow Court, following the rationale of California courts in excess verdict situations accepted that, "the litmus test for bad faith is whether the insurer, in determining whether to settle a claim, gave as much consideration to the welfare of its insured as it gave to its own interests," citing, Egan v. Mutual of Omaha Ins. Co., 24 Cal.3d, 809, 818, 169 Cal.Rptr. 691, 620 P.2d 141 (1979).

The above-noted principles were most recently codified and adopted by the Nevada Supreme Court in Allstate Ins. Co. v. Miller, 212 P.3d 318 (2009). In Miller, the court held that "an insurer must give equal consideration to the insured's interest". The court further stated that the insurer's duty to its insured is "similar to a fiduciary relationship" and noted "the nature of the relationship requires that the insurer adequately protect the insured's interest." The court's conclusion mirrored that in Landlow as the Miller court recognized "at a minimum, an insurer must equally consider the insured's interests and its own." The court also recognized the wisdom from decisions from California holding that "the insurer must give the interests of the insured at least as much consideration as it gives its own interests, and the insurer must act as a prudent insurer without policy limits." Id. (citation omitted).

16 17

19

20

18

21 22

23 24

25 26 27

28

109 Nev. 789, 858 P.2d 380, 382 (Nev., 1993). "Insurers have the duty to investigate claims and coverage in a prompt fashion." Troutt v. CO W. Ins. Co., 246 F.3d 1150, 1162. See also Tynes v. Bankers Life Co., 730 P.2d 1115, 1124 (Mont. 1986) (9th Cir., 2001). The duty to investigate is an extension of the duty of good faith and fair dealing that the insurer owes its insured and, in a claims-made-and-reported policy, extends to the handling of reported claims. KPFF, Inc. v. California Union Ins. Co., 56 Cal.App.4th 963, 66 Cal.Rptr.2d 36, 44 (1997) UAIC utterly failed to investigate whether coverage existed for Gary on the claim, and failed to abide by established insurance claims handling practices in its handling of this claim. Furthermore, as discussed in detail above, there was coverage under this claim. Therefore, their failure to provide such coverage was a breach of contract.

Additionally, insurers have a duty to investigate. Pemberton v. Farmers Ins. Exchange,

UAIC also made absolutely no efforts to inform Gary Lewis of the demand for the policy limits and the offer to settle Cheyenne's significant claim for a mere \$15,000.00. UAIC completely ignored Cheyenne's claim and did absolutely nothing other than send Cheyenne's counsel a letter stating that there was no coverage. As noted above, the Court has continually held "at a minimum, an insured must equally consider the insured's interest and its own." Allstate v. Miller, 212 P.3d 318, 326 (Nev. 2009). If the insurer fails to equally consider its insured's interests and its own it violates the implied covenant of good faith and fair dealing and can be held responsible for any resulting damages suffered by its insured. *Id*.

There is no question that the rejection of a settlement offer within the policy limits is an element of a bad faith claim. Id. The Miller Court held that the rejection by an insurer of a settlement offer within the policy limits is indeed an element making up a bad faith claim, but also noted that a bad faith claim can be based on far more than just the rejection of such an

offer. *Id.* The Court specifically noted that "an insurer's failure to adequately inform an insured of a settlement offer is a factor for the trier of fact to consider when evaluating a bad-faith claim." *Id* at 325. UAIC never informed Gary Lewis of the settlement offer that was proposed to resolve Cheyenne's claim. This failure to inform, on its own, is sufficient to present the facts to the jury to determine whether the carrier violated the duty of good faith and fair dealing and is thus liable for a judgment entered against its insured in excess of the applicable policy limits. *Id*.

Plaintiffs have noted in the preceding sections the facts indicating: Gary Lewis properly renewed his policy pursuant to the policy's "Renewal Statements"; that UAIC renewed Gary's policy and nevertheless claimed there was a lapse in coverage; and other such facts, all of which clearly indicate Gary had coverage for the claim Cheyenne brought against him. UAIC never investigated any of the above to determine whether Gary was covered, and instead made the snap decision that there was no coverage, and left Gary completely bereft of protection against Cheyenne's lawsuit. These facts constitute bad faith, provide that there was coverage for Cheyenne's claim and therefore constitute a breach of contract, and warrant UAIC compensating Gary, paying for the judgment currently entered against him, as well as paying other compensatory and even punitive damages.

C. It Should be Established as a Matter of Law that the Default Judgment, Including Pre- and Post-Judgment Interest, was Proximately Caused by the Failure to Provide Coverage.

Primary liability insurance policies create a duty to defend and the duty to indemnify. Allstate Ins. Co. v. Miller, 125 N.A.O. 28, 212 P.3d 318 (Nev., 2009) citing Crawford v. Weather Shield Mfg. Inc., 44 Cal.4th 541, 79 Cal.Rptr.3d 721, 187 P.3d 424, 427 (2008). The

from the policy." Allstate Ins. Co. v. Miller, 125 N.A.O. 28, 212 P.3d 318 (Nev., 2009).

1990).

CHRISTENSEN LAW

"If there is any doubt about whether the duty to defend arises, this doubt must be resolved in favor of the insured." *United Nat'l Ins. Co. v. Frontier Ins. Co.*, 99 P.3d 1153, 120 Nev. 678 (Nev., 2004) citing *Aetna Cas. & Sur. Co. v. Centennial Ins. Co.*, 838 F.2d 346, 350 (9th Cir. 1988). "The purpose behind construing the duty to defend so broadly is to prevent an insurer from evading its obligation to provide a defense for an insured without at least investigating the facts behind a complaint." *United Nat'l Ins. Co. v. Frontier Ins. Co.*, 99 P.3d 1153, 120 Nev. 678 (Nev., 2004) See also *Helca Min. Co. v. New Hampshire Ins. Co.*, 811 P.2d 1083, 1090 (Colo. 1991). A potential for coverage only exists when there is **arguable or possible coverage**. (emphasis added) *United Nat'l Ins. Co. v. Frontier Ins. Co.*, 99 P.3d 1153,

duty to defend is a "legal duty that arises under the law, as opposed to a contractual duty arising

Because of there was "arguable or possible coverage" under the policy, UAIC had a duty to defend GARY LEWIS. Further, as explained in detail above, there was actual coverage under the policy. As such, UAIC has a duty to indemnify GARY LEWIS. *See United Nat'l Ins. Co. v. Frontier Ins. Co.*, 99 P.3d 1153, 120 Nev. 678 (Nev., 2004).

120 Nev. 678 (Nev., 2004) See also Morton v. Safeco Ins. Co., 905 F.2d 1208, 1212 (9th Cir.

UAIC's failure provide coverage and their breach of their duty to defend was the proximate cause of the Default Judgment being entered against GARY LEWIS. "When the insurer refused to defend and the insured does not employ counsel and presents no defense, it can be said the ensuing default judgment is proximately caused by the insurer's breach of the duty to defend." *Pershing Park Villas v. United Pac. Ins. Co.*, 219 F.3d 895 (9<sup>th</sup> Cir. 2000). As, such, this should be established as a matter of law.

#### **CONCLUSION**

Plaintiff respectfully requests that this court grant this Motion for the reasons set forth in the points and authorities noted above.

DATED this 12th day of February, 2013.

#### CHRISTENSEN LAW OFFICES, LLC

# 12956

By: Thomas Christensen, Esq.
Nevada Bar No. 2326

1000 S. Valley View Blvd. Las Vegas, NV 89107

(702) 216-1471 Phone

(702) 870-6152 Fax

courtnotices@injuryhelpnow.com

Attorneys for Plaintiff, JAMES NALDER

1	CERTIFICATE OF SERVICE
2	Pursuant to Fed. R. Civ. P. 5 and LR 5-1, I certify that I am an employee of
3	4th March CHRISTENSEN LAW OFFICES, LLC, and that on this <u>fifth</u> day of <u>fifthtanf</u> ,
4	
5	2013, I served a copy of the foregoing MOTION FOR SUMMARY JUDGMENT as
6	follows:
7	TIGAL'S D. 1. 12
8	U.S. Mail—By depositing a true copy thereof in the U.S. mail, first class postage prepaid and addressed as listed below; and/or
9	☐ Facsimile—By facsimile transmission pursuant to EDCR 7.26 to the facsimile
10	number(s) shown below and in the confirmation sheet filed herewith. Consent to
11	service under NRCP 5(b)(2)(D) shall be assumed unless an objection to service by facsimile transmission is made in writing and sent to the sender via facsimile
12	within 24 hours of receipt of this Certificate of Service; and/or
13	☐ Hand Delivery—By hand-delivery to the addresses listed below.
14	
15	
16	Thomas E. Winner, Esq. Matthew J. Douglas, Esq.
17	ATKIN, WINNER, & SHERROD 1117 S. Rancho Dr.
18	Las Vegas, NV 89102
19	
20	and Millian
21	An employee of CHRISTENSEN LAW OFFICES, LLC
23	en de la companya de La companya de la co
24	
25	
26	



# "EXHIBIT 1"

#### Case 2:09-cv-01348-RCJ-GWF Document 88-1 Filed 03/04/13 Page 2 of 48

ORIGINAL POLICY DECLARATIONS MONTHLY NEVADA PERSONAL AUTO POLICY UNITED AUTOMOBILE INSURANCE-NV P.O. BOX 15007 LAS VEGAS, NV 89114-5007

PAGE

7

POLICY #: AGENT #:

DATE PROCESSED:

NVA 000021926

850-85-850006

March 29, 2007

COVERAGE PROVIDED

FROM: TO:

March 29, 2007 @ 1:18 P.M. April 29, 2007 @ 12:01 A.M.

NAMED INSURED: GARY S LEWIS

5049 SPENCER ST Apt.D LAS VEGAS, NV 89119-2007

AGENT:

US AUTO INS AGENCY, INC. 3909 W. SAHARA AVE., STE. 4 LAS VEGAS, NV 89102

This declaration page with ''policy provisions'' and all other applicable endorsements complete your policy.

DRIVER 1

NAME

GARY S LEWIS

TYPE OF DRIVER SR-22

Principal

DESCRIPTION OF VEHICLE

VEHICLE YEAR MAKE/MODEL 1 1996 CHEV PICKUP1500

VEHICLE ID # 1GCEC19M6TE214944 TER CLASS PTS DISC 012 30MS 1

INSURED PROPERTY IS PRINCIPALLY GARAGED AT ABOVE ADDRESS OR:

COVERAGE IS PROVIDED ONLY WHERE A PREMIUM AND LIMIT OR DEDUCTIBLE ARE SHOWN:

VEHICLE PREMIUM DED.

Bodily Injury

15000/person 30000/accdnt

42.00

Property Damage

10000/accdnt

42.00

FULL TERM PREMIUM

84.00

POLICY FEE

10.00

TOTAL CHARGES

94.00

ENDORSEMENT MADE PART OF THIS POLICY AT TIME OF ISSUE:

By Close m. Cobrera

#### EXHIBIT G

## Nevada Evidence of Motor Vehicle Liability Cards



#### NEVADA AUTOMOBILE INSURANCE CARD United Automobile Insurance Company

P.O. BOX 15007, LAS VEGAS, NV 89114-5007 (866) 209-4163 Fex (866) 209-9631

INSURED: **GARY S LEWIS** 5049 SPENCER ST D LAS VEGAS, NV 89119-2007

AGENCY: US AUTO INS AGENCY, INC.

Phone #: (702)876-0072

Policy Number: Effective Date Expiration Date NVA - 21926 03/29/2007 04/29/2007 Year/Make/Model VIN 1996 CHEV PICKUP1500 IGCEC19M6TE214944

THIS CARD MUST BE CARRIED IN THE INSURED MOTOR VEHICLE FOR PRODUCTION UPON DEMAND



#### NEVADA AUTOMOBILE INSURANCE CARD United Automobile Insurance Company

O. BOX 15007, LAS VEGAS, NV 89114-5007 (866) 209-4163 Fax (866) 209-9631

INSURED: **GARY S LEWIS** 5049 SPENCER ST D

AGENCY:

US AUTO INS AGENCY, INC.

Phone #: (702)876-0072

LAS VEGAS, NV 89119-2007 Policy Number: NVA - 21926

Year/Make/Model

Effective Date Expiration Date 04/29/2007

03/29/2007 1996 CHEV PICKUP1500

VIN 1GCEC19M6TE214944

THIS CARD MUST BE CARRIED IN THE INSURED MOTOR VEHICLE FOR PRODUCTION UPON DEMAND

#### The drivers listed below are on this policy:

Driver Name GARY S LEWIS Driver's License Number

1701866927

#### The drivers listed below are on this policy:

**GARY S LEWIS** 

Driver's License Number

1701866927

This card has been approved by the Commissioner of Insurance

This card has been approved by the Commissioner of Insurance

#### In the event of an accident or loss:

- Help any injured.
- Get names, addresses, auto license plates numbers of persons involved, including all witnesses.
- Do not admit fault. Do not discuss an accident with anyone except the police or our representative.
- Protect your auto and any property from further damage. Always call the police. In case of a "Hit-and-Run" you must report the accident to the police within 24 hours.
- Notify your claims service center toll free at (866)-209-9417.

COVERAGE UNDER THE POLICY NOTED ON THIS CARD MEETS THE REQUIREMENTS SET FORTH IN NRS 485.185

#### In the event of an accident or loss:

- Help any injured.
- Get names, addresses, auto license plates numbers of persons involved, including all witnesses.
- Do not admit fault. Do not discuss an accident with anyone except the police or our representative.
- Protect your auto and any property from further damage.
- Always call the police. In case of a "Hit-and-Run" you must report the accident to the police within 24 hours.
- Notify your claims service center toll free at (866)-209-9417.

COVERAGE UNDER THE POLICY NOTED ON THIS CARD MEETS THE REQUIREMENTS SET FORTH IN NRS 485.185

United Automobile Insurance Company, Inc. P.O Box 15007 * Las Vegas, NV 89114 - 5007						Agency Name: US AUTO INS AGENCY, INC. Brokering Agent's Register No.:												
Phone 702-369-0312 Fax 702-369-0386  Toll Free 1-866-209-4163 * Fax 1-866-209-9631							Address 3909 W. SAHARA AVE., STE. 4											
ĺ	Toll	Free 1-	866-	209-	41	63 * Fax 1	- 866-	209-96	531		Cit	y, State, 2	•		·			
	FOR OFFICE US	E ONLY: C	LIENT	D	000	0002986523	OLICY	′# 1	JVA -	21926	Phe	one (	702)876-0072	AS VEGAS,		Code	850-85-850006	<del>;</del>
	Name of App	olicant	GAR	YSLE	WIS	3	11111 21320					me Phone	(626)92	26-7654	Work	Phone		
	Mailing Add	ress	5049	SPEN	CER	ST Apt D					City	LAS	VEGAS	Ste	ate NV		ip 89119	·
l	Garaging Ad	dress	5049	SPEN	CER	ST Apt D					City	LAS	VEGAS	St	ate NV		Zip 89119	•
H	COVERAG	E REQUE	STED	EFFE	CTI	VE: FROM:		02/2	9/2003	,								
-											D. OT	O:	04/29/20 AN THOSE LIST	ED BELOW	( 1Mc	onth	)	
APPLICANT WARRANTS THERE ARE NO OTHER DRIVERS IN THE HOUSEHOLD, OTHER THAN THOSE LISTED BELOW  Any driver, whose driver's license under suspension or has no license, must be excluded by completing the Exclusion form																		
:	Principal Drive Household ove Non-operators	nd Date of Bi rs and Resid or the age of should be ex	rth for a lents of 14.	ail		BIRTH DAT MM/ DD / YY	YY (	Class Gender/ Varital)		2 Teri		Driver Point	DRIVER'S NUME	LICENSE	State		DCCUPATION	
:	APPLICANT GARY S	LEWIS				04/28/19	74	30MS		N	012	1	1701866	927	NV		PLUMBER	
:																		
_				<del></del>	$\perp$											-		
1	Auto	Year		Wake	and	Model	·		RIPTIC Body		AUT	OMOBIL	E (S)			Ç.	mbol	
,	1	1996		CHE	v	PICKUP15	00			4X2				9M6TE21494			10	<u>.                                    </u>
3																		
				-					100 F	AVEE	NEO	RMATIO	·					
	Auto .	Loss Pa	yee						\ddre		INFO	KINATIO	·N·	Cityl Sta	to / Zin			
	1 (NONE)						TOGI C				City/ State / Zlp							
			· ·						. ,								· ,	
_								DEC	CODI	TION	<del>~= ~</del>	0.150.4				· · · · · · · · · · · · · · · · · · ·		
	<del></del>				<u> </u>		— Т	DE:	SCRIP	TION	OF C	OVERAC	3E		PREMI	IMC		
	4	CC	VER	AGES	}				MITS	OF L	IABI	ABILITY AUTO 1			AUTO AUTO			
	LIABILITY COVERAGE	BODILY INJUR			JRY	LIABILITY	\$ 15000.00 \$ 30000.00						2.00 \$	2.00 \$		\$ " "		
	MEDICAL PAY	MENTSCO			DAN	AGE LIABILIT		\$	1000			h accider	,	2.00 \$			\$	• • •
		WENTS CO	VERA	<u> </u>		<del></del>		\$	•	N/A		h person h person		\$			\$	
	UNINSURED / UNDERINSUR MOTORIST CDVERAGE	ERINSURED BODILY INJURY L			LIABILITY	ABILITY \$ N/A				each accident		\$	\$		\$			
	COVERAGE FO	OR DAMAC	ETOV	OUP.	111=				· · · · ·								-1. - <u>*</u> 1	
	OTHER THAN COLLISION		ACV L	ESS D	EDU	CTIBLE		\$ N/	A \$	N/A	\$	JTO N/A	\$	\$			\$	**
ļ	COLLISION			EDŲ	CTIBLE		\$ N/A	A \$	N/A	\$	N/A	\$	\$			\$	****	
	RENTAL						- 1	\$	\$		\$		\$	\$		-	\$	
Policy Fees and SR-22 fee are fully earned upon submission of this application to SUB TOTALS \$ 84.00 \$ this Company.											\$	- ,						
	venicie purchas	ing compren	ensive	or col	sion	coverage.									POLICY	YFEE !	10.00	
5	Photos ar	re requi	red	for a	ell y	/ehicles	with	Com	preh	ensi	ve a	and Co	ollision.		OTAL PRE	mIUM   S	94.00	-
	Comments:							<del></del>							<del></del>	<del></del>	<del></del>	<del></del> .
,	TOTAL DISC	BI/PD	%			LTI-CAR	%	TR	RANS	FER	%		RENEWAL	%	SR. DR	RIVER	%	
+	TOTAL DIST	Name to a			PA	PASSIVE	%	_		Γ								
1	TOTAL DISC	MP/UM-U	IM	%		RESTRAIN	T	%	%				<u> </u>	<u>L</u> _				
3	TOTAL DISC	COMP-CO	)LL	%		TRANSFE	R	%		REN	EWA	L ·	%	PAID IN F	ULL		%	

8	Driver#	ACCIDENTS AND VIOLAT  Driver Name  GARY S LEWIS	Date			
8		GARY SI FWIS	l Date :			
8			08/01/2006	Description of Accident	or Violation	Location
		GARY S LEWIS		SPEEDING OVER 11-20 MPH ABO	OVE LIMIT	
	1	CHAIL S EEWIS	08/01/2006	MINOR VIOLATION		
	<b>∤</b> <del>  </del> -					
						<del></del>
			NOTICE OF C			
9	1. Uni rela lega 2. Med	coverages by signingland dati insured and Underinsured Matives, and occupants in the ins ally liable and does not have in dical Payments Coverage pro- dical expenses resulting from a	res an insurer to of ments in an amoun ng the Notice of Rej otorist Coverage p ured vehicle if they surance (uninsured ovides protection to	FFER AND REJECTION OF COVE fer you (the insured) Uninsured/Underint t of at least \$1000. These coverages n ection for each, rotects the Named Insured (as shown or sustain bodily injury in an accident for will ) or does not have enough insurance (un you and your resident relatives without re any while operating or occupying your insured	sured Motorist coverage nust be provided unless y in the application), the Nam hich the owner or operator derinsured).	ned Insured's resident r of a motor vehicle is
_	UNINSURE	O AND LINDEDINGUES IN	1000			
	have read an	Od Understand the accept	IUTURISTS COV	ERAGE REJECTION - REJECTIO	N MUST BE SIGNED I	F NOT DESIRED
70		id understand the provisions of	Uninsured and Uni	PRAGE REJECTION -	by reject this coverage.	
- 1	Date0	03/29/2007		ignature of Applicant: X		
$\dashv$				ignature of Applicant: A		<del> </del>
111		d understand the provisions of 3/29/2007	medical rayments	CTION MUST BE SIGNED IF NOT coverage and I hereby reject this coverage gnature of Applicant: X	ge	
,,	This acknowle afforded by this any other moto or any other mo	,	ANUMAINO - KE	ORIVER & PARTIAL REJECTION OF AD THIS ENDORSEMENT CAREFUL OF THE PROPERTY OF T	II 1 Vi	of the insurance coverage erating your covered autoog ge while your covered aut
	NAI	ME OF EXCLUDED DRIVER(		ND WRITTEN NAME BY INSURED	BIRTHDATE	GENDER
_						
12    -						
11						
	As a condition fo upon the Compa policy is being d	or acceptance of this request by the acceptance of this request by the any by law or to any Loss Payee riven, operated or controlled with	the Company, I agree or other third party of or without permissio	to reimburse the Company for any Payme interest, as a result of a claim for loss, dan n by the named insured.	nt, including loss adjustmer nage, or liability while any a	nt expenses, imposed uto covered by the
				AND LIMITS COVERAGE FOR BODIL'S LUDED DRIVERS I LISTED ABOVE.	Y INJURY TO MEMBERS	OF MY FAMILY AND
	_	29/2007		nature of Applicant: x		
3 St	hereby state tha hould my Vehic	at I <u>do not</u> use my Vehicle for a le be used for any business or a		NON-BUSINESS USE es or delivery service of any type. d that there will be no coverage afforded u	inder my current policy for	any loss.
		29/2007		nature of Applicant: X		

## Case 2:09-cv-01348-RCJ-GWF Document 88-1 Filed 03/04/13 Page 6 of 48

14		
	UNDERWRITING QUESTIONS	
2	ability, which is NOT corrected by medical assistance?  Has any vehicle(s) listed on this application ever been salvaged, rebuilt or purchased in the "gray market"?  ———————————————————————————————————	es No NO
4.	Are all nousehold residents, whether licensed or not, disclosed on this application?  Have you falled to list any drivers, such as children away from home or in college, who may operate your vehicle on a REGULAR or INFREQUENT basis? (If yes, please disclose all drivers).	NO NO NO
K	EMARKS: (Include reference to vehicle and driver for each explanation)	. "
-		:
-		, 
Di	te:03/29/2007 Signature of Applicant: X	
+-		ge3 of 3
ap fur vel un and (we	seiving a corresponding BINDER NUMBER. The Brokering Agent has no right to MAKE, ALTER, MODIFY or DISCHARGE any CONT oblicant that the premium on any policy issued on the basis of this application. This application for insurance must always be signed by the proposed insured. It is understoolicant that the premium on any policy issued on the basis of this application may be adjusted as a result of the motor vehicle report on any open the understood that the applicant shall be responsible for any additional premium from (1) additional coverages being added to this policy, alicle reports, (3) or any changes of classification which may develop. The undersigned by signature hereto, represents the statements and any develops are that falsity, incompleteness, or incorrectness may jeopardize the coverage under such policy so issued or renewed. It is also hereby agree and understand that any and all policy fees charged hereon may be declared fully earned by the company.  GREE THAT IF ANY PORTION OF MY DOWN PAYMENT OR FULL PAYMENT CHECK IS RETURNED BY NK FOR ANY REASON, COVERAGE WILL BE NULL AND VOID FROM INCEPTION.	od by the ator. It is 2) motor wers and y agreed e date. I
	ANY PERSON WHO KNOWINGLY AND WITH INTENT TO INJURE, DEFRAUD OR DECEIVE ANY INSURER FILES A STATEMENT OF CLAIM OR AN APPLICATION CONTAINING ANY FALSE, INCOMPLETE, OR MISLEADING INFORMATION IS GUILTY OF A FELONY OF THE THIRD DEGREE.	.
l un the	derstand that this application is not a binder unless indicated as such on this form by the brokering agent. A copy of this application has been furred and coverage is:    X   Bound   Effective Date and Time: 03 / 29 / 2007 1:18   a.m. / p.m.	ished to
	☐ Not Bound	
Date	Signature of Applicant: X	
Date	:Signature of Sales Agent: X	
FO	R OFFICE USE: CLIENT ID 000002986523 POLICY #: NVA - 21926 US AUTO INS AGENCY, INC.	_
	OB ACTO INS ACENCT, INC.	

NV APP 1-07

## United Automobile Insurance Company P.O. BOX 15007 LAS VEGAS, NV 89114-5007 Phone: (866) 209-4163 Fax: (866) 209-9631

### SEMI-ANNUAL / MONTHLY PROGRAM RECEIPT OF PAYMENT

Date of Payment	03/29/2007 13:18:28	1	
Policy Number	NVA -21926	Insured Details	
UAIC Producer Number	850006	GARY S LEWIS 5049 SPENCER ST Apt.D LAS VEGAS, NV 89119-2007	
UAIC User ID	850006	Agency Details US AUTO INS AGENCY, INC.	•
Type of Business	NEW BUSINESS	3909 W. SAHARA AVE., STE. 4 LAS VEGAS, NV 89102 PHONE# (702)876-0072	
	:	1110NL# (102)010-0012	
UAIC Premium Downpay	ment \$94.00	· . <del></del>	
Total Now Due	\$ <u>94.00</u>		
Payment Breakdown			
Cash	\$94.00	_	*
Check #	\$0.00		
Credit / Debit Card	\$	<u>.</u>	
Money Order	\$ 0.00	<u> </u>	
Total Payment Received	\$94.00		
Comments:	·		
	: :		

## UNITED AUTOMOBILE INSURANCE COMPANY

PO Box 15007 Las Vegas, NV 89114-5007 Phone (702) 369-0312 • Fax (702) 369-0386 Toll Free (866) 209-4163 • Fax (866) 209-9631

## **NON-BUSINESS USE**

\*\*\* Please read this document carefully! \*\*\*

I hereby state I <u>do not</u> use my Vehicle for any business purposes or delivery service of any type. Should my Vehicle be used for any business or delivery, I understand that there will be no coverage afforded under my current policy for any loss.

Agency Name US AUTO INS AGENCY, INC.	Agent Code 850006		
Named Insured GARYSLEWIS	Policy # NVA - 21926		
Insured's Signature			
Date 03/29/2007			

**NV BUS 1-07** 

## NOTICE OF PRIVACY POLICY

Our Privacy Policy applies to all companies within the United Automobile Insurance Group family of companies, which includes the following:

United Automobile Insurance Company
Argus Fire & Casualty Insurance Company
National Insurance Management Company
NIMC Insurance Services, Inc.
United Premium Finance Company
Southwest Underwriters, Inc.
3iComp, Inc.

The United Automobile Insurance Group ("UAIG") protects customer information. We maintain physical, electronic and organizational safeguards to protect this information. We continually review our policies and practices, monitor our computer networks, and test the security of our systems to ensure safety of this information.

#### Information We May Collect

We collect and use information we believe is necessary to administer our business, to advise you about our products and services, and to provide you with customer service. We may collect and maintain several types of customer information needed for these purposes, such as those listed below:

Types of information we may collect and how we gather it:

- 1. From you, on applications or on other forms for our insurance products, through telephone or in-person interviews and from your insurance agent.
- 2. From your transactions with us, such as your payment history and underwriting and claim documents.
- 3. From non-UAIG companies, such as your driving record and claim history.

#### How We Use Information About You

We use customer information to underwrite your policies, process your claims, ensure proper billing, service your accounts and offer you other UAIG insurance and/or financial products we believe may suit your needs.

#### Information Disclosure

We share information about our transactions (such as payment of premium) and experiences with you (such as an auto accident) within UAIG and with UAIG agents to better serve you and to assist in meeting our current product and service needs. We may also disclose customer information about you to persons or organizations inside or outside our family of companies as permitted or required by law.

We share customer information as necessary to handle any claims that you may have and to protect you against fraud and unauthorized transactions. For example, we might share customer information such as name, address, and coverage information with an auto body shop to facilitate repairs on an auto damage claim.

#### Your Choice to Share Information

There are two types of information sharing — information sharing within UAIG and information sharing outside UAIG. We do not sell customer information. We do not provide customer information to persons or organizations outside UAIG for their own marketing purposes. The choice in the Special Notice, which follows, applies only to sharing of information within UAIG and your insurance agent. For example, if you are an auto policyholder, our ability to share information among other UAIG companies allows us not to ask again about your driving record if you apply for a commercial auto policy.

#### Special Notice Regarding the Sharing of Certain Information Within the UAIG Family of Companies

This notice applies only to the sharing of information within UAIG that does not involve your transactions or experiences with us.

What Information We Share: Unless you tell us not to, we may share information within UAIG that was obtained from your application, such as your occupation; or information obtained from your driving record or claims history. We may also verify information provided by you such as information about the operators of your vehicles and members of your household.

Why We Share: We may share information about your within UAIG to enhance our service to you, to underwrite your policies, to measure your interest in our products and services, to improve existing products, to develop new products and to monitor customer trends.

Who We Share With: We may share information within the UAIG family of companies and with your insurance agent.

If you prefer that we not share this information within UAIG, call us toll free at 1-800-551-2110. Your choice will also apply to your joint accounts, if any. Your direction not to share this information does not limit UAIG from sharing certain information about you which is essential to conducting our business, such as processing any claim you may have, or information permitted or required by law. Your choice does limit our effort to market new products and services to you.

UAIG PP (06/06)

#### Case 2:09-cv-01348-RCJ-GWF Document 88-1 Filed 03/04/13 Page 10 of 48

AMENDED POLICY DECLARATIONS MONTHLY NEVADA PERSONAL AUTO POLICY UNITED AUTOMOBILE INSURANCE-NV P.O. BOX 15007 LAS VEGAS, NV 89114-5007

PAGE

POLICY #: AGENT #:

NVA 000021926 850-85-850006

COVERAGE PROVIDED

April 25, 2007 @ 4:09 P.M. April 29, 2007 @ 12:01 A.M. FROM:

DATE PROCESSED:

April 25, 2007

TO:

AGENT: US AUTO INS AGENCY, INC.

NAMED INSURED: GARY S LEWIS 5049 SPENCER ST Apt.D LAS VEGAS, NV 89119

3909 W. SAHARA AVE., STE. 4 LAS VEGAS, NV 89102

This declaration page with ''policy provisions'' and all other applicable endorsements complete your policy.

DRIVER

NAME

GARY S LEWIS

KRISTEN A SCOTT

TYPE OF DRIVER SR-22

Principal Principal N

DESCRIPTION OF VEHICLE

VEHICLE

YEAR MAKE/MODEL 1996 CHEV PICKUP1500

VEHICLE ID #

TER | CLASS | PTS | DISC | .200 0

1994 FORD RANGER 1GCEC19M6TE214944 1FTCR10UXRPC26207

012 30FS 012 30MS

.200

INSURED PROPERTY IS PRINCIPALLY GARAGED AT ABOVE ADDRESS OR:

COVERAGE IS PROVIDED ONLY WHERE A PREMIUM AND LIMIT OR DEDUCTIBLE ARE SHOWN:

VEHICLE

Bodily Injury

PREMIUM DED. 29.00

VEHICLE PREMIUM DED.

15000/person 30000/accdnt

33.00

66.00

Property Damage

10000/accdnt

29.00 33.00

FULL TERM PREMIUM

58.00

TOTAL PREMIUM CHANGE IN PREMIUM

124.00 6.00

ENDORSEMENT MADE PART OF THIS POLICY AT TIME OF ISSUE:

ENDORSEMENT SUMMARY

Unit 2 added on 04/25/2007, Driver 2 added on 04/25/2007

/25/2007

Time

Signature of Name insured required

04/25/2007

Date

Time

Agent signature required

By Elsie m. Cabrera

COUNTER SIGNED: DATE 04/25/2007

#### EXHIBIT G.

### Nevada Evidence of Motor Vehicle Liability Cards



#### NEVADA AUTOMOBILE INSURANCE CARD United Automobile Insurance Company

P.O. BOX 15007, LAS VEGAS, NV 89114-5007 (866) 209-4163 Fax (866) 209-9631

INSURED: GARY S LEWIS 5049 SPENCER ST D LAS VEGAS, NV 89119

AGENCY:

то

US AUTO INS AGENCY, INC.

Phone # : (702)876-0072

Policy Number: NVA - 21926 Effective Date 03/29/2007

Expiration Date 04/29/2007 VTN

Year/Make/Model 1996 CHEV PICKUP1500

1GCEC19M6TE214944

THIS CARD MUST BE CARRIED IN THE INSURED MOTOR VEHICLE FOR PRODUCTION UPON DEMAND



Policy Number:

#### NEVADA AUTOMOBILE INSURANCE CARD United Automobile Insurance Company

P.O. BOX 15007, LAS VEGAS, NV 89114-5007 (866) 209-4163 Fax (866) 209-9631

INSURED:

AGENCY:

GARY S LEWIS 5049 SPENCER ST D LAS VEGAS, NV 89119 US AUTO INS AGENCY, INC. Phone #: (702)876-0072

Effe

Effective Date 03/29/2007 Expiration Date 04/29/2007

NVA - 21926 Year/Make/Mode

1996 CHEV PICKUP1500

VIN 1GCEC 19M6TE214944

THIS CARD MUST BE CARRIED IN THE INSURED MOTOR VEHICLE FOR PRODUCTION UPON DEMAND

#### The drivers listed below are on this policy:

Driver Name
GARY S LEWIS
KRISTEN AMY SCOTT

Driver's License Number

1701866927 2102503674 The drivers listed below are on this policy:

Driver Name

Driver's License Number

GARY S LEWIS KRISTEN AMY SCOTT

1701866927 2102503674

This card has been approved by the Commissioner of Insurance

This card has been approved by the Commissioner of Insurance

#### In the event of an accident or loss:

- ✓ Help any injured.
- Get names, addresses, auto license plates numbers of persons involved, including all witnesses.
- ✓ Do not admit fault. Do not discuss an accident with anyone except the police or our representative.
- Protect your auto and any property from further damage.
- Always call the police. In case of a "Hit-and-Run" you must report the accident to the police within 24 hours.
- ✓ Notify your claims service center toll free at (866)-209-9417.

COVERAGE UNDER THE POLICY NOTED ON THIS CARD MEETS THE REQUIREMENTS SET FORTH IN NRS 485.185

In the event of an accident or loss:

- ✓ Help any injured.
- Get names, addresses, auto license plates numbers of persons involved, including all witnesses.
- Do not admit fault. Do not discuss an accident with anyone except the police or our representative.
- ✓ Protect your auto and any property from further damage.
- Always call the police. In case of a "Hit-and-Rum" you must report the accident to the police within 24 hours.
- ✓ Notify your claims service center toll free at (866)-209-9417.

#### EXHIBIT G.

## Nevada Evidence of Motor Vehicle Liability Cards



Policy Number:

NVA - 21926

#### NEVADA AUTOMOBILE INSURANCE CARD United Automobile Insurance Company

O. BOX 15007, LAS VEGAS, NV 89114-5007 (866) 209-4163 Fax (866) 209-9631

INSURED: GARY S LEWIS 5049 SPENCER ST D LAS VEGAS, NV 89119

AGENCY: US AUTO INS AGENCY, INC.

Effective I

Effective Date 03/29/2007 TO Expiration Date 04/29/2007

Phone #: (702)876-0072

Yest/Make/Model 1994 FORD RANGER

IFTCR10UXRPC26207

THIS CARD MUST BE CARRIED IN THE INSURED MOTOR VEHICLE FOR PRODUCTION UPON DEMAND



NEVADA AUTOMOBILE INSURANCE CARD United Automobile Insurance Company

P.O. BOX 15007, LAS VEGAS, NV 89114-5007 (866) 209-4163 Fex (866) 209-9631

INSURED: GARY S LEWIS 5049 SPENCER ST D

AGENCY: US AUTO INS AGENCY, INC.

Phone #: (702)876-0072

LAS VEGAS, NV 89119 Policy Number: NVA - 21926

Expiration Date
TO 04/29/2007

VIN 1FTCR10UXRPC26207

THIS CARD MUST BE CARRIED IN THE INSURED MOTOR VEHICLE FOR PRODUCTION UPON DEMAND

Effective Date

03/29/2007

#### The drivers listed below are on this policy:

GARY S LEWIS
KRISTEN AMY SCOTT

Driver's License Number

1701866927 2102503674

#### The drivers listed below are on this policy:

Driver Name
GARY S LEWIS
KRISTEN AMY SCOTT

Year/Make/Model

1994 FORD RANGER

Driver's License Number 1701866927

This card has been approved by the Commissioner of Insurance

This card has been approved by the Commissioner of Insurance

#### In the event of an accident or loss:

✓ Help any injured.

- Get names, addresses, auto license plates numbers of persons involved, including all witnesses.
- Do not admit fault. Do not discuss an accident with anyone except the police or our representative.
- Protect your auto and any property from further damage.
- Always call the police. In case of a "Hit-and-Rum" you must report the accident to the police within 24 hours.
- √ Notify your claims service center toll free at (866)-209-9417.

COVERAGE UNDER THE POLICY NOTED ON THIS CARD MEETS THE REQUIREMENTS SET FORTH IN NRS 485.185

#### In the event of an accident or loss:

- Help any injured.
- Get names, addresses, auto license plates numbers of persons involved, including all witnesses.
- Do not admit fault. Do not discuss an accident with anyone except the police or our representative.
- Protect your auto and any property from further damage.
- Always call the police. In case of a "Hit-and-Rum" you must report the accident to the police within 24 hours.
- ✓ Notify your claims service center toll free at (866)-209-9417.



## UNITED AUTOMOBILE INSURANCE COMPANY NEVADA

olicy Number: NVA - 21920		-	Agent	Name:			
lamed Insured: GARY SLE			Agency	Agency Name: US AUTO INS AGENCY, INC.			
indorsement Effective Da	te: <u>04/25/2007</u>		Agency	y Address: 3909 W. SA	HARA AVE	, STE. 4	
Brokering Agent's Register No.:				LAS VEGA	S, NV 89102		
CHANGE GARAGE ADDRI	Ess:						
Change Maritim and							
Change Mailing Addre	!ss:				· · · · · · · · · · · · · · · · · · ·		
ADD NEW PRINCIPAL DRI	VER:						
RIVER KRISTEN A SCOTT	09/16/1976	F	S	2102503674	. 1	ν	
Name	DOB	Gender	Marital Status	Drivers License No		OL State	
Other	2003			•			
Relationship to Insured	Licensed >= 3		SR-22 Requiremen	t Case Number		<del></del>	
ACCOUNT RECEIVABLE			N				
Occupation	Employer Name	7	Employer Address	City	State	Zip	
Violations:						<del>.</del>	
UPDATED PRINCIPAL DRIV					·	-	
	/EK;						
RIVER	DOB	Gerider	Marital Status	Drivers License No		DL State	
Dolothous Line 1		-					
Relationship to Insured	Licensed >= 36	months	SR-22 Requirement	Case Number		; ; ; ; ; ; ; ; ; ; ; ; ; ; ; ; ; ; ;	
Occupation	Employer Name	,	Employer Address	City	State	Zip	
Violations:						- <b>-</b> -	
ADD NEW EXCLUDED DRIV	/ER: (Exclusion F	orm Attache	ad)			•	
			<i>-u</i> )				
Name	DOB	Gender	Marital Status	Drivers License No	D	L State	
Relationship	<del></del>						
DELETE EXISTING DRIVER:	•						
10000	Name	)		Drivers License No	Exclusion F	orm Attache	
CORRECT DRIVERS LICENS	SE NUMBER FOR		· · · · · · · · · · · · · · · · · · ·				
	· ×	Name		Correc	t DL No.		
CORRECT NAME FOR	-		1				
e: 04/25/2007	Name	ed Insured	l Signature:		· .		
e: 04/25/2007	Arien	t Sianatur	re:			_1	
		ı əiyilalul	e:	Pr	oducer ID	<u>850 - 85 - 85</u>	

PO Box 15007 Las Vegas, NV 89114-5007 PHONE: (866) 209-4163 FAX: (866) 209-9631



## UNITED AUTOMOBILE INSURANCE COMPANY NEVADA

Agent Name:			·	E AND			/OFIAIT	A	WOLU!	1 OLZIAI	
Agency Address: 3909 W. SAHARA AVE, STE. 4. LAS VEGAS, NV 89102  ADD NEW VEHICLE 1994 FORD RANGER PKP 4X2 IFTCR10UXRPC6207 06 Owned Model Body Style VIN Symbol Odometer Owned Juliability Only Physical Damage Deductible: \$  REPLACE BELOW VEHICLE WITH ABOVE NEW VEHICLE (remove below vehicle from policy and add above vehicle)  REPLACE BELOW VEHICLE FROM POLICY Year Make Model VIN Ownership Loss Payee Name City State  UPDATE LOSS PAYEE ON EXISTING VEHICLE PAID OFF  Your Make Model VIN Loss Payee Name Address City State UPDATE VEHICLE VIIN  Year Make Model VIN Loss Payee Name Address City State UPDATE VEHICLE VIIN  Year Make Model VIN Loss Payee Name Address City State UPDATE VEHICLE VIIN  Year Make Model VIN Loss Payee Name Address City State UPDATE VEHICLE VIIN  Year Make Model VIN Loss Payee Name Address City State UPDATE VEHICLE VIIN  Year Make Model VIN Deductible PAID OFF  REMOVE VEHICLE VIIN  Year Make Model VIN Deductible FROM THE POLICY (Med Pay Rejection form required)  ADD HYSICAL DAMAGE COVERAGE FOR THE FOLLOWING VEHICLES  Year Make Model VIN Deductible Year Make Model VIN  Year Make Model VIN Deductible Year Make Model VIN  Year Make Model VIN Deductible Year Make Model VIN  Year Make Model VIN Deductible Year Make Model VIN  Year Make Model VIN Deductible Year Make Model VIN  Year Make Model VIN Deductible Year Make Model VIN  Year Make Model VIN Deductible Year Make Model VIN	Policy I	Numbe	r: <u>NVA</u> -	21926		A	gent Nam	e:			
ADD NEW VEHICLE  1994 FORD RANGER PKP 4X2 IFTCR10UXRPC26207 06  Ownership (Owned / Leased / Financed) Loss Payee Name Address City State Zip  REPLACE BELOW VEHICLE WITH ABOVE NEW VEHICLE (remove below vehicle from policy and add above vehicle)  REMOVE VEHICLE WITH ABOVE NEW VEHICLE (remove below vehicle from policy and add above vehicle)  Vear Make Model VIN Ownership Loss Payee Name City State  REMOVE VEHICLE FROM POLICY  Year Make Model VIN Ownership Loss Payee Name City State  UPDATE LOSS PAYEE ON EXISTING VEHICLE PAID OFF  Year Make Model VIN Loss Payee Name Address City State Zip  UPDATE VEHICLE VIN  Year Make Model VIN Loss Payee Name Address City State Zip  UPDATE VEHICLE VIN  Year Make Model VIN Loss Payee Name Address City State Zip  UPDATE VEHICLE VIN  Year Make Model VIN Loss Payee Name Address City State Zip  UPDATE VEHICLE VIN  Year Make Model VIN Deductible Pay Rejection form required)  ADD MEDICAL PAYMENTS ALTOGETHER FROM THE POLICY (Med Pay Rejection form required)  ADD UNINSURED/UNDERINSURED MOTORIST TO POLICY  REMOVE UNINSURED/UNDERINSURED MOTORIST ALTOGETHER FROM THE POLICY (UM Rejection form required)  ADD PHYSICAL DAMAGE COVERAGE FOR THE FOLLOWING VEHICLES  Year Make Model VIN Deductible Year Make Model VIN  Year Make Model VIN Deductible Year Make Model VIN  Year Make Model VIN Deductible Year Make Model VIN  Year Make Model VIN Deductible Year Make Model VIN  Year Make Model VIN Deductible Year Make Model VIN	amed	Insure	d: GARY S	LEWIS		A	gency Na	me: <u>US AL</u>	TO INS AGE	NCY, INC.	
ADD NEW VEHICLE  1994 FORD RANGER PKP 4X2 IFTCR10UXRPC26207 06  Vear Make Model Body Style VIN Symbol Odometer  Ownership (Owned / Leased / Financed) Loss Payee Name Address City State Zip  REPLACE BELOW VEHICLE WITH ABOVE NEW VEHICLE (remove below vehicle from policy and add above vehicle)  Year Make Model VIN Ownership Loss Payee Name City State  REMOVE VEHICLE FROM POLICY  Year Make Model VIN Ownership Loss Payee Name City State  UPDATE LOSS PAYEE ON EXISTING VEHICLE PAID OFF  Year Make Model VIN Loss Payee Name Address City State  UPDATE VEHICLE VIN  Year Make Model VIN Loss Payee Name Address City State Zip  UPDATE VEHICLE VIN  Year Make Model VIN Loss Payee Name Address City State Zip  UPDATE VEHICLE VIN  Year Make Model VIN Loss Payee Name Address City State Zip  UPDATE VEHICLE VIN  Year Make Model VIN Loss Payee Name Address City State Zip  UPDATE VEHICLE VIN  Year Make Model VIN Deductible Yeigetion form required)  ADD MEDICAL PAYMENTS TO POLICY  REMOVE MEDICAL PAYMENTS ALTOGETHER FROM THE POLICY (Med Pay Rejection form required)  ADD UNINSURED/UNDERINSURED MOTORIST ALTOGETHER FROM THE POLICY (UM Rejection form required)  ADD PHYSICAL DAMAGE COVERAGE FOR THE FOLLOWING VEHICLES  Year Make Model VIN Deductible Year Make Model VIN  Year Make Model VIN Deductible Year Make Model VIN  Year Make Model VIN Deductible Year Make Model VIN  Year Make Model VIN Deductible Year Make Model VIN	ndors	ement	Effective [	Date: <u>04/25/2</u>	<u>!007</u>						1
1994   FORD   RANGER   PKP 4X2   IFTCR19UXRPC26207   06     Year   Make   Model   Body Style   VIN   Symbol   Odometer     Ownership (Owned / Leased / Financed)   Loss Payee Name   Address   City   State   Zip	rokerii	ng Ager	ıt's Register	No.:			· •				
1994   FORD   RANGER   PKP 4X2   IFTCR10UXRPC26207   06     Year   Make   Model   Body Style   VIN   Symbol   Odometer     Ownership (Owned / Leased / Financed)   Loss Peyee Name   Address   City   State   Zip	<del></del>			!		<del></del>			-	<del></del>	<del> </del>
Year   Make   Model   Body Style   ViN   Symbol   Odorneter	ADI	D <b>NE</b> W 1	VEHICLE	:							
Owned Ownership (Owned / Leased / Financed)				RA	<b>VGER</b>	PKP 4X2	1FTCR	10UXRPC2	6207	06	
Ownership (Owned / Leased / Financec)  Liability Only   Physical Damage   Deductible: \$	1			1	Model	Body Style		VIN		Symbol	Odometer
REPLACE BELOW VEHICLE WITH ABOVE NEW VEHICLE (remove below vehicle from policy and add above vehicle)    Replace Below Vehicle With Above New Vehicle (remove below vehicle from policy and add above vehicle)   Year Make Model VIN Ownership Loss Payee Name City State				ased / Finance	ad) Loca Dour	no Mome					
REPLACE BELOW VEHICLE WITH ABOVE NEW VEHICLE (remove below vehicle from policy and add above vehicle)  Year Make Model VIN Ownership Loss Payee Name City State  REMOVE VEHICLE FROM POLICY  Year Make Model VIN Ownership Loss Payee Name City State  UPDATE LOSS PAYEE ON EXISTING VEHICLE PAID OFF  Year Make Model VIN Loss Payee Name Address City State Zip  UPDATE VEHICLE VIN  Year Make Model VIN Loss Payee Name Address City State Zip  UPDATE VEHICLE VIN  Year Make Model Correct VIN # Ownership Loss Payee Name  ADD MEDICAL PAYMENTS TO POLICY  REMOVE MEDICAL PAYMENTS ALTOGETHER FROM THE POLICY (Med Pay Rejection form required)  ADD UNINSURED/UNDERINSURED MOTORIST TO POLICY  REMOVE UNINSURED/UNDERINSURED MOTORIST ALTOGETHER FROM THE POLICY (UM Rejection form required)  ADD PHYSICAL DAMAGE COVERAGE  FOR THE FOLLOWING VEHICLES  Year Make Model VIN Deductible Year Make Model VIN  Year Make Model VIN Deductible Year Make Model VIN  Year Make Model VIN Deductible Year Make Model VIN  Named Insured Signature:					1 ·				City	Sta	te Zip
Year Make Model VIN Ownership Loss Payee Name City State  REMOVE VEHICLE FROM POLICY  Year Make Model VIN Ownership Loss Payee Name City State  UPDATE LOSS PAYEE ON EXISTING VEHICLE PAID OFF  Year Make Model VIN Loss Payee Name Address City State Zip  UPDATE VEHICLE VIN  Year Make Model Correct VIN # Ownership Loss Payee Name  ADD MEDICAL PAYMENTS TO POLICY  REMOVE MEDICAL PAYMENTS ALTOGETHER FROM THE POLICY (Med Pay Rejection form required)  ADD UNINSURED/UNDERINSURED MOTORIST TO POLICY  REMOVE UNINSURED/UNDERINSURED MOTORIST ALTOGETHER FROM THE POLICY (UM Rejection form required)  ADD PHYSICAL DAMAGE COVERAGE FOR THE FOLLOWING VEHICLES  Year Make Model VIN Deductible Year Make Model VIN  Year Make Model VIN Deductible Year Make Model VIN  Year Make Model VIN Deductible Year Make Model VIN			LIADINITY OF	<i>iny</i> —	' Pnysicai Dai	mage D	eductible: \	·			
Year Make Model   VIN Ownership Loss Payee Name City   State	REF	PLACE B	ELOW VEHI	CLE WITH ABO	OVE NEW VEHIC	CLE (remove be	low vehicle	from noticy	and add ah	ove vehicle	
REMOVE VEHICLE FROM POLICY  Year Make Model VIN Ownership Loss Payee Name City State  UPDATE LOSS PAYEE ON EXISTING VEHICLE PAID OFF  Year Make Model VIN Loss Payee Name Address City State Zip  UPDATE VEHICLE VIN  Year Make Model Correct VIN # Ownership Loss Payee Name  ADD MEDICAL PAYMENTS TO POLICY  REMOVE MEDICAL PAYMENTS ALTOGETHER FROM THE POLICY (Med Pay Rejection form required)  ADD UNINSURED/UNDERINSURED MOTORIST TO POLICY  REMOVE UNINSURED/UNDERINSURED MOTORIST ALTOGETHER FROM THE POLICY (UM Rejection form required)  ADD PHYSICAL DAMAGE COVERAGE FOR THE FOLLOWING VEHICLES  Year Make Model VIN Deductible Year Make Model VIN  Year Make Model VIN Deductible Year Make Model VIN  Year Make Model VIN Deductible Year Make Model VIN  Named Insured Signature:						(, 0, 1, 1, 1, 1, 1, 1, 1, 1, 1, 1, 1, 1, 1,		rom poncy	dia add an	OVE VEINORS	•
Vear Make Model   VIN Ownership Loss Payee Name   City   State	Y	/ear	Make	Model	VIN	Ownership	Loss	Payee Nam	<del>)</del>	City	State
UPDATE LOSS PAYEE ON EXISTING VEHICLE  PAID OFF  Year Make Model VIN Loss Payee Name Address City State Zip  UPDATE VEHICLE VIN  Year Make Model Correct VIN # Ownership Loss Payee Name  ADD MEDICAL PAYMENTS TO POLICY  REMOVE MEDICAL PAYMENTS ALTOGETHER FROM THE POLICY (Med Pay Rejection form required)  ADD UNINSURED/UNDERINSURED MOTORIST TO POLICY  REMOVE UNINSURED/UNDERINSURED MOTORIST ALTOGETHER FROM THE POLICY (UM Rejection form required)  ADD PHYSICAL DAMAGE COVERAGE FOR THE FOLLOWING VEHICLES  Year Make Model VIN Deductible Year Make Model VIN  Year Make Model VIN Deductible Year Make Model VIN  Year Make Model VIN Deductible Year Make Model VIN  Named Insured Signature:	REN	NOVE V	EHICLE FROM	POLICY							
UPDATE LOSS PAYEE ON EXISTING VEHICLE  PAID OFF  Year Make Model VIN Loss Payee Name Address City State Zip  UPDATE VEHICLE VIN  Year Make Model Correct VIN # Ownership Loss Payee Name  ADD MEDICAL PAYMENTS TO POLICY  REMOVE MEDICAL PAYMENTS ALTOGETHER FROM THE POLICY (Med Pay Rejection form required)  ADD UNINSURED/UNDERINSURED MOTORIST TO POLICY  REMOVE UNINSURED/UNDERINSURED MOTORIST ALTOGETHER FROM THE POLICY (UM Rejection form required)  ADD PHYSICAL DAMAGE COVERAGE FOR THE FOLLOWING VEHICLES  Year Make Model VIN Deductible Year Make Model VIN  Year Make Model VIN Deductible Year Make Model VIN  Year Make Model VIN Deductible Year Make Model VIN  Named Insured Signature:			•	t' 1							
Vear Make Model VIN Loss Payee Name Address City State Zip  UPDATE VEHICLE VIN  Year Make Model Correct VIN # Ownership Loss Payee Name  ADD MEDICAL PAYMENTS TO POLICY  REMOVE MEDICAL PAYMENTS ALTOGETHER FROM THE POLICY (Med Pay Rejection form required)  ADD UNINSURED/UNDERINSURED MOTORIST TO POLICY  REMOVE UNINSURED/UNDERINSURED MOTORIST ALTOGETHER FROM THE POLICY (UM Rejection form required)  ADD PHYSICAL DAMAGE COVERAGE FOR THE FOLLOWING VEHICLES  Year Make Model VIN Deductible Year Make Model VIN  Year Make Model VIN Deductible Year Make Model VIN  Year Make Model VIN Deductible Year Make Model VIN  Year Make Model VIN Deductible Year Make Model VIN	Y	'ear	Make	Model	VIN	Ownership	Loss	Payee Name	9 (	City	State
Year Make Model VIN Loss Payee Name Address City State Zip  UPDATE VEHICLE VIN  Year Make Model Correct VIN # Ownership Loss Payee Name  ADD MEDICAL PAYMENTS TO POLICY  REMOVE MEDICAL PAYMENTS ALTOGETHER FROM THE POLICY (Med Pay Rejection form required)  ADD UNINSURED/UNDERINSURED MOTORIST TO POLICY  REMOVE UNINSURED/UNDERINSURED MOTORIST ALTOGETHER FROM THE POLICY (UM Rejection form required)  ADD PHYSICAL DAMAGE COVERAGE FOR THE FOLLOWING VEHICLES  Year Make Model VIN Deductible Year Make Model VIN  Year Make Model VIN Deductible Year Make Model VIN  Year Make Model VIN Deductible Year Make Model VIN  Year Make Model VIN Deductible Year Make Model VIN  Named Insured Signature:	UPD	ATE LO	SS PAYEE C	N EXISTING V	/EHICLE	PAIN OFF		-			
UPDATE VEHICLE VIN  Year Make Model Correct VIN # Ownership Loss Payee Name  ADD MEDICAL PAYMENTS TO POLICY  REMOVE MEDICAL PAYMENTS ALTOGETHER FROM THE POLICY (Med Pay Rejection form required)  ADD UNINSURED/UNDERINSURED MOTORIST TO POLICY  REMOVE UNINSURED/UNDERINSURED MOTORIST ALTOGETHER FROM THE POLICY (UM Rejection form required)  ADD PHYSICAL DAMAGE COVERAGE FOR THE FOLLOWING VEHICLES  Year Make Model VIN Deductible Year Make Model VIN  Year Make Model VIN Deductible Year Make Model VIN  Year Make Model VIN Deductible Year Make Model VIN  Year Make Model VIN Deductible Year Make Model VIN  Named Insured Signature:						Ш		p			
Year Make Model Correct VIN # Ownership Loss Payee Name  ADD MEDICAL PAYMENTS TO POLICY REMOVE MEDICAL PAYMENTS ALTOGETHER FROM THE POLICY (Med Pay Rejection form required)  ADD UNINSURED/UNDERINSURED MOTORIST TO POLICY REMOVE UNINSURED/UNDERINSURED MOTORIST ALTOGETHER FROM THE POLICY (UM Rejection form required)  ADD PHYSICAL DAMAGE COVERAGE FOR THE FOLLOWING VEHICLES  Year Make Model VIN Deductible Year Make Model VIN  Year Make Model VIN Deductible Year Make Model VIN  Year Make Model VIN Deductible Year Make Model VIN  Named Insured Signature:	Y	'ear	Make I	Model	VIN	Loss Pavee	Vame .	Address	City	Stat	e Zin
Year Make Model Correct VIN # Ownership Loss Payee Name  ADD MEDICAL PAYMENTS TO POLICY  REMOVE MEDICAL PAYMENTS ALTOGETHER FROM THE POLICY (Med Pay Rejection form required)  ADD UNINSURED/UNDERINSURED MOTORIST TO POLICY  REMOVE UNINSURED/UNDERINSURED MOTORIST ALTOGETHER FROM THE POLICY (UM Rejection form required)  ADD PHYSICAL DAMAGE COVERAGE FOR THE FOLLOWING VEHICLES  Year Make Model VIN Deductible Year Make Model VIN  Year Make Model VIN Deductible Year Make Model VIN  Year Make Model VIN Deductible Year Make Model VIN  Mamed Insured Signature:	UPD	ATE VE	HICLE VIN			•			·,	4	U _,p
ADD MEDICAL PAYMENTS TO POLICY  REMOVE MEDICAL PAYMENTS ALTOGETHER FROM THE POLICY (Med Pay Rejection form required)  ADD UNINSURED/UNDERINSURED MOTORIST TO POLICY  REMOVE UNINSURED/UNDERINSURED MOTORIST ALTOGETHER FROM THE POLICY (UM Rejection form required)  ADD PHYSICAL DAMAGE COVERAGE FOR THE FOLLOWING VEHICLES  Year Make Model VIN Deductible Year Make Model VIN  Year Make Model VIN Deductible Year Make Model VIN  Year Make Model VIN Deductible Year Make Model VIN  St. 04/25/2007 Named Insured Signature:							•				
ADD MEDICAL PAYMENTS TO POLICY  REMOVE MEDICAL PAYMENTS ALTOGETHER FROM THE POLICY (Med Pay Rejection form required)  ADD UNINSURED/UNDERINSURED MOTORIST TO POLICY  REMOVE UNINSURED/UNDERINSURED MOTORIST ALTOGETHER FROM THE POLICY (UM Rejection form required)  ADD PHYSICAL DAMAGE COVERAGE FOR THE FOLLOWING VEHICLES  Year Make Model VIN Deductible Year Make Model VIN  Year Make Model VIN Deductible Year Make Model VIN  Year Make Model VIN Deductible Year Make Model VIN  Year Make Model VIN Deductible Year Make Model VIN  Named Insured Signature:	Y	ear	Make	Model	Corre	ct VIN#	Owne	rshin	Loss Pavos	a Name	
REMOVE MEDICAL PAYMENTS ALTOGETHER FROM THE POLICY (Med Pay Rejection form required)  ADD UNINSURED/UNDERINSURED MOTORIST TO POLICY  REMOVE UNINSURED/UNDERINSURED MOTORIST ALTOGETHER FROM THE POLICY (UM Rejection form required)  ADD PHYSICAL DAMAGE COVERAGE FOR THE FOLLOWING VEHICLES  Year Make Model VIN Deductible Year Make Model VIN  Year Make Model VIN Deductible Year Make Model VIN  Year Make Model VIN Deductible Year Make Model VIN  Named Insured Signature:							011170	, O, I, p	2000 / 470	J 1401110	
ADD UNINSURED/UNDERINSURED MOTORIST TO POLICY  REMOVE UNINSURED/UNDERINSURED MOTORIST ALTOGETHER FROM THE POLICY (UM Rejection form required)  ADD PHYSICAL DAMAGE COVERAGE FOR THE FOLLOWING VEHICLES  Year Make Model VIN Deductible Year Make Model VIN  Year Make Model VIN Deductible Year Make Model VIN  Year Make Model VIN Deductible Year Make Model VIN  Named Insured Signature:	ADD	MEDIC	AL PAYMEN	TS TO POLICY	4						
ADD UNINSURED/UNDERINSURED MOTORIST TO POLICY  REMOVE UNINSURED/UNDERINSURED MOTORIST ALTOGETHER FROM THE POLICY (UM Rejection form required)  ADD PHYSICAL DAMAGE COVERAGE FOR THE FOLLOWING VEHICLES  Year Make Model VIN Deductible Year Make Model VIN  Year Make Model VIN Deductible Year Make Model VIN  Year Make Model VIN Deductible Year Make Model VIN  Named Insured Signature:	REM	IOVE ME	EDICAL PAY	MENTS ALTO	GETHER FROM T	THE POLICY (M	ed Pev Reie	ction form	roquirod)		
REMOVE UNINSURED/UNDERINSURED MOTORIST ALTOGETHER FROM THE POLICY (UM Rejection form required)  ADD PHYSICAL DAMAGE COVERAGE FOR THE FOLLOWING VEHICLES  Year Make Model VIN Deductible Year Make Model VIN  Year Make Model VIN  Year Make Model VIN  Year Make Model VIN  Named Insured Signature:							ou r uy riojo	Oudir joini	equileuj		
ADD PHYSICAL DAMAGE COVERAGE FOR THE FOLLOWING VEHICLES  Year Make Model VIN Deductible Year Make Model VIN Deductible Year Make Model VIN Deductible Year Make Model VIN  Year Make Model VIN  Year Make Model VIN  Named Insured Signature:				1							
FOR THE FOLLOWING VEHICLES  Year Make Model VIN Deductible Year Make Model VIN  Year Make Model VIN Deductible Year Make Model VIN  Year Make Model VIN Deductible Year Make Model VIN  1. 04/25/2007 Named Insured Signature:	KEM	OVEUN	IINSURED/U	NDERINSUREI	D MOTORIST A	LTOGETHER FR	OM THE PO	LICY (UM F	Rejection for	m required)	
FOR THE FOLLOWING VEHICLES  Year Make Model VIN Deductible Year Make Model VIN  Year Make Model VIN Deductible Year Make Model VIN  1. 04/25/2007 Named Insured Signature:	<b>A D D</b>	Buyere	D							••	
Year     Make     Model     VIN     Deductible     Year     Make     Model     VIN       Year     Make     Model     VIN     Deductible     Year     Make     Model     VIN         9: 04/25/2007     Named Insured Signature:											3E
Year Make Model VIN Deductible Year Make Model VIN  2: 04/25/2007 Named Insured Signature:			LECTION VE	INOLLO 7	* **		FOR	HE FOLLO	VING VEHIC	LES	
Year Make Model VIN Deductible Year Make Model VIN  2: 04/25/2007 Named Insured Signature:	Year		Make	Model	VIN	Doductible	Vaca	Malia	10 m at = 1	1 00.0	
: 04/25/2007 Named Insured Signature:				, ,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,	V 11 V	Deducable	rear,	Make	woaer	VIN	
Named Insured Signature:	Year		Make	Model	VIN	Deductible	Veer	Maka	Model	LIM	
. OADS 1999				,	V 17 8	DOGGOUDIO!	1 601	manc	MODEL	. AllA	
OARS/2007				i							
: 04/25/2007 Agent Signature:	. nar	25/2007		1	••		,				
	: <u>04/</u> 2	25/2007	· .	· · · · · · · · · · · · · · · · · · ·	Named Insu	red Signature	-	<del></del>		· · · · · · · · · · · · · · · · · · ·	

PO Box 15007 Las Vegas, NV 89114-5007 PHONE: (866) 209-4163 Fax: (866) 209-9631

# United Automobile Insurance Company P.O. BOX 15007 LAS VEGAS, NV 89114-5007 Phone: (866) 209-4163 Fax: (866) 209-9631

## SEMI-ANNUAL / MONTHLY PROGRAM RECEIPT OF PAYMENT

D-4CD			
Date of Payment	04/25/2007 16:09:12		
Policy Number	NVA -21926	Insured Details	
TT. TT. =		GARY S LEWIS	·
UAIC Producer Number	850006	5049 SPENCER ST Apt.D LAS VEGAS, NV 89119	
UAIC User ID		Agency Details	
		US AUTO INS AGENCY, INC.	
Type of Business	ENDORSEMENT	3909 W. SAHARA AVE., STE. 4 LAS VEGAS, NV 89102	
	*	PHONE# (702)876-0072	
			*
UAIC Premium Downpay	ment \$_6.00		ii
•	1		
Total Now Due	\$ 6.00	•	
	Ψ	<b>=</b> ,	
Payment Breakdown	· · · · · · · · · · · · · · · · · · ·		
rayment bleakdown			
Cash	\$6.00		
Check #		<del>-</del>	1 - 1 - 1 - 1 - 1 - 1 - 1 - 1 - 1 - 1 -
Check #	\$	<b>-</b>	$\Delta g$
Credit / Debit Card	\$ 0.00		
		_	
Money Order	\$ 0.00	<u> </u>	
Total Payment Received	\$ 6.00		
		<b>=</b>	
Comments:			
	1		
	1		

#### Case 2:09-cv-01348-RCJ-GWF Document 88-1 Filed 03/04/13 Page 16 of 48 Policy Number UNITED AUTOMOBILE INSURANCE-NV Effective Date NVA 000021926 P.O. BOX 15007 April 29, 2007 LAS VEGAS, NV 89114-5007 Expiration Date May 29, 2007 Invoice Date REVISED April 26, 2007 RENEWAL DB01 S T A T E M E N T INSURED: AGENT: 850-85 -850006 GARY S LEWIS US AUTO INS AGENCY, INC. 5049 SPENCER ST D 3909 W. SAHARA AVE., STE. 4 LAS VEGAS, NV 89119-2007 LAS VEGAS, NV 89102 \*\*\*\*\*\*\*\* Renewal Amount \* No Later Than \* 05/06/07 \* :\* \$ 134.00 To avoid lapse in coverage, payment must be received prior to expiration of your policy. Please select from the payment options below. Once payment is received you will receive a new policy declaration sheet and insurance identification cards. IF THERE ARE ANY CHANGES TO YOUR EXISTING POLICY, PLEASE CONTACT YOUR AGENT BEFORE EXECUTING THIS RENEWAL. Revised amount due to recent change in policy Keep this stub as your record Please detach and return this bottom portion with your payment

Pay my policy in full. Enclosed is my payment of \$ 134.00

Pay in installments. Enclosed is my down payment of \$ 134.00 and the remaining balance in 1 payments of \$ .00 (Includes installment fee)

Company 14

Policy Number NVA -000021926

Agent Number 850-85 -850006

Due Date 05/06/07 Invoice Date 04/26/07 Invoice Number 3719592

Amount Due \$ 134.00

UNITED AUTOMOBILE INSURANCE-NV GARY S LEWIS

US AUTO INS AGENCY, INC.

Payor \_\_\_\_ CK# \_\_\_\_ Amt

\*\*\* RENEWAL STATEMENT \*\*\*

Mail To: UAIG - P.O. BOX 15007 LAS VEGAS, NV 89114

#### EXHIBIT G.

## Nevada Evidence of Motor Vehicle Liability Cards



#### NEVADA AUTOMOBILE INSURANCE CARD United Automobile Insurance Company

O. BOX 15007, LAS VEGAS, NV 89114-5007 (866) 209-4163 Fax (866) 209-9631

INSURED: **GARY S LEWIS** 5049 SPENCER ST D

AGENCY:

то

US AUTO INS AGENCY, INC.

LAS VEGAS, NV 89119-2007

Policy Number:

Effective Date 4/29/07

Expiration Date

14 NVA - 000021926 Year/Make/Model 96 CHEV PICKUP1500

5/29/07 VIN 1GCEC19M6TE214944

THIS CARD MUST BE CARRIED IN THE INSURED MOTOR VEHICLE FOR PRODUCTION UPON DEMAND

#### NEVADA AUTOMOBILE INSURANCE CARD United Automobile Insurance Company

P.O. BOX 15007, LAS VEGAS, NV 89114-5007 (866) 209-4163 Fax (866) 209-9631

INSURED: **GARY S LEWIS** 5049 SPENCER ST D AGENCY:

US AUTO INS AGENCY, INC.

LAS VEGAS, NV 89119-2007

Policy Number

Effective Date

**Expiration Date** 

14 NVA - 000021926 Year/Make/Model

4/29/07

IGCEC19M6TE214944

96 CHEV PICKUP1500

THIS CARD MUST BE CARRIED IN THE INSURED MOTOR VEHICLE FOR PRODUCTION UPON DEMAND

#### The drivers listed below are on this policy:

Driver's License Number

GARY S LEWIS KRISTEN AMY SCOTT

1701866927

The drivers listed below are on this policy: Driver Name

Driver's License Number

GARY S LEWIS KRISTEN AMY SCOTT

1701866927 2102503674

This card has been approved by the Commissioner of Insurance

This card has been approved by the Commissioner of Insurance

#### In the event of an accident or loss:

- Help any injured.
- Get names, addresses, auto license plates numbers of persons involved, including all witnesses.
- Do not admit fault. Do not discuss an accident with anyone except the police or our representative.
- Protect your auto and any property from further damage.
- Always call the police. In case of a "Hit-and-Run" you must report the accident to the police within 24 hours.
- Notify your claims service center toll free at (866)-209-9417.

COVERAGE UNDER THE POLICY NOTED ON THIS CARD MEETS THE REQUIREMENTS SET FORTH IN NRS 485.185

#### In the event of an accident or loss:

- Help any injured.
- Get names, addresses, auto license plates numbers of persons involved, including all witnesses.
- Do not admit fault. Do not discuss an accident with anyone except the police or our representative.
- Protect your auto and any property from further damage.
- Always call the police. In case of a "Hit-and-Run" you must report the accident to the police within 24 hours.
- Notify your claims service center toll free at (866)-209-9417.

#### EXHIBIT G.

### Nevada Evidence of Motor Vehicle Liability Cards



NEVADA AUTOMOBILE INSURANCE CARD United Automobile Insurance Company

O. BOX 15007, LAS VEGAS, NV 89114-5007 (866) 209-4163 Fex (866) 209-9631

INSURED: **GARY S LEWIS** 5049 SPENCER ST D AGENCY:

US AUTO INS AGENCY, INC.

LAS VEGAS, NV 89119-2007

94 FORD RANGER

Policy Number: Effective Date 14 NVA - 000021926 Year/Make/Model

4/29/07

1FTCR10UXRPC26207

**Expiration Date** 

THIS CARD MUST BE CARRIED IN THE INSURED MOTOR VEHICLE FOR PRODUCTION UPON DEMAND

NEVADA AUTOMOBILE INSURANCE CARD

United Automobile Insurance Company O. BOX 15007, LAS VEGAS, NV 89114-5007 (866) 209-4163 Fex (866) 209-9631

INSURED: GARY S LEWIS 5049 SPENCER ST D

US AUTO INS AGENCY, INC.

LAS VEGAS, NV 89119-2007

Policy Number: Effective Date 14 NVA - 000021926 4/29/07

**Expiration Date** 

94 FORD RANGER

1FTCR10UXRPC26207

THIS CARD MUST BE CARRIED IN THE INSURED MOTOR VEHICLE FOR PRODUCTION UPON DEMAND

The drivers listed below are on this policy:

#### The drivers listed below are on this policy:

Driver Name

Driver's License Number

**GARY S LEWIS** KRISTEN AMY SCOTT

1701866927 2102503674

Driver Name

Driver's License Number

KRISTEN AMY SCOTT

1701866927 2102503674

This card has been approved by the Commissioner of Insurance

This card has been approved by the Commissioner of Insurance

#### In the event of an accident or loss:

- Help any injured.
- Get names, addresses, auto license plates numbers of persons involved, including all witnesses.
- Do not admit fault. Do not discuss an accident with anyone except the police or our representative.
- Protect your auto and any property from further damage.
- Always call the police. In case of a "Hit-and-Run" you must report the accident to the police within 24 hours.
- Notify your claims service center toll free at (866)-209-9417.

COVERAGE UNDER THE POLICY NOTED ON THIS CARD MEETS THE REQUIREMENTS SET FORTH IN NRS 485.185

#### In the event of an accident or loss:

- Help any injured.
- Get names, addresses, auto license plates numbers of persons involved, including all witnesses.
- Do not admit fault. Do not discuss an accident with anyone except the police or our representative.
- Protect your auto and any property from further damage.
- Always call the police. In case of a "Hit-and-Run" you must report the accident to the police within 24 hours.
- Notify your claims service center toll free at (866)-209-9417.



## United Automobile Insurance Company

PO Box 15007

Las Vegas, NV 89114-5007

Fax: (866) 209-9631

Policy #	NVA - 21926	Named Insured	GARY S LEWIS
		NEVADA COVERAGE OFFER	
		F UNINSURED / UNDERINSURED MOTOR	
		3.145) requires that Uninsured and Underinsured y Llability Limit of your policy unless you reject the Insured Motorist Coverage and we recommend tr	
liable and do	es not have insura	rist Coverage protects the named insured's resid bodily injury in an accident for which the owner o nce (uninsured) or does not have enough insural	r operator of the vehicle is legally nce (underinsured).
IF YOU ARE ( YOU WISH T	CURRENTLY CARRY O ADD THIS COVE	ING UNINSURED / UNDERINSURED MOTORIST ( RAGE, PLEASE COMPLETE THIS FORM AND SUBM	COVERAGE, PLEASE DISREGARD. IF
		provisions of Uninsured and Underinsured Moto	
X I hereby	REJECT this cove	rage	
I hereby	SELECT this cove	age	and the second of the second o
Date	04/26/07	Signature of Named Insured	
		OFFER OF MEDICAL PAYMENT COVERA	· - <del>-</del>
The Nevada S \$1,000 unless	Statute (NRS 687B s you reject this co	145) requires that Medical Payment Coverage be verage. You may accept or reject this coverage.	offered in an amount of at least
		ldes protection to you and your resident relatives al expenses resulting from accidental bodily inju a pedestrian by a motor vehicle or trailer.	without regard to legal liability for ry while operating or occupying your
IF YOU ARE C COVERAGE, P	URRENTLY CARRY LEASE COMPLETE	NG MEDICAL PAYMENT COVERAGE, PLEASE DISI THIS FORM AND SUBMIT TO YOUR AGENT.	REGARD. IF YOU WISH TO ADD THIS
I have read ar	nd understand the	provisions of Medical Payment Coverage.	
X I hereby [	REJECT this cover	age	w
	SELECT this cover		
Date	04/26/07	Signature of Named Insured	
NOTE: Pleas	se contact your	Agent in writing if you care to change t	hese selections in the future.

NV 11M 1 07

NV UM 1-07

Case 2:09-cv-0	11348-RCJ-GVVF Doc	ument 88-1 Filed 03/04/13	Page 20 01 48
Policy Number NVA 000021926  * * * * * * * * * * * *	P.O. B LAS VEGAS, * * * * * * * RENE	ILE INSURANCE-NV OX 15007 NV 89114-5007 * * * * * * * *  WAL * MENT * * * * *	May 29, 2007 Invoice Date April 09, 2007
	*	* * * * * * * * MENT * * * * *	* * * * * * * *
INSURED: GARY S LEWIS 5049 SPENCER ST LAS VEGAS, NV 8	D 9119-2007	AGENT: 850-85 US AUTO INS AGENO 3909 W. SAHARA AY LAS VEGAS, NV 89	CY, INC. VE., STE. 4
		,	
Renewal Amou		********* 0 * No Later T	**************************************
eceived you will rece	ive a new policy	t be received prior to yment options below. declaration sheet and CHANGES TO YOUR EXISTI ING THIS RENEWAL.	Once payment is
Please detach a	Keep this stub as and return this bo	your record ttom portion with your	payment
Pay my pol	icy in full. Enclo	osed is my payment of	\$ 94.00
(Includes	installment fee)	ed is my down payment n 1 payments of \$	of \$ 94.00 .00
Policy Number Agent Number	14 NVA -000021926 850-85 -850006 04/29/07	UNITED AUTOMOBII GARY S LEWIS US AUTO INS AGEI	NCY, INC.
Tryroi as North	U4/U9/U7	*** RENEWAL STATE	TEMENT *** Amt
			4 3111 6

Mail To: UAIG - P.O. BOX 15007 LAS VEGAS, NV 89114

Amt

#### EXHIBIT G

## Nevada Evidence of Motor Vehicle Liability Cards



NEVADA AUTOMOBILE INSURANCE CARD United Automobile Insurance Company

P.O. BOX 15007, LAS VEGAS, NV 89114-5007 (866) 209-4163 Fax (866) 209-9631

**GARY S LEWIS** 

AGENCY: US AUTO INS AGENCY, INC.

LAS VEGAS, NV 89119-2007 Policy Number.

14 NVA - 000021926 Year/Make/Model

96 CHEV PICKUP1500

Effective Date

4/29/07

Expiration Date 5/29/07 VIN

1GCEC19M6TE214944

THIS CARD MUST BE CARRIED IN THE INSURED MOTOR VEHICLE FOR PRODUCTION UPON DEMAND



NEVADA AUTOMOBILE INSURANCE CARD United Automobile Insurance Company

P.O. BOX 15007, LAS VEGAS, NV 89114-5007 (866) 209-4163 Fex (866) 209-9631

INSURED: **GARY S LEWIS** 

AGENCY: US AUTO INS AGENCY, INC.

5049 SPENCER ST D LAS VEGAS, NV 89119-2007

Policy Number:

Effective Date

Expiration Date

1GCEC19M6TE214944

14 NVA - 000021926 Year/Make/Model 96 CHEV PICKUP1500

5/29/07 VIN

THIS CARD MUST BE CARRIED IN THE INSURED MOTOR VEHICLE FOR PRODUCTION UPON DEMAND

#### The drivers listed below are on this policy:

Driver's License Number

I GARY S LEWIS

1701866927

The drivers listed below are on this policy:

Driver Name

Driver's License Number

**GARY S LEWIS** 

1701866927

This card has been approved by the Commissioner of Insurance

This card has been approved by the Commissioner of Insurance

#### In the event of an accident or loss:

Help any injured.

- Get names, addresses, auto license plates numbers of persons involved, including all witnesses.
- Do not admit fault. Do not discuss an accident with anyone except the police or our representative.
- Protect your auto and any property from further damage.
- Always call the police. In case of a "Hit-and-Run" you must report the accident to the police within 24 hours.
- Notify your claims service center toll free at (866)-209-9417.

COVERAGE UNDER THE POLICY NOTED ON THIS CARD MEETS THE REQUIREMENTS SET FORTH IN NRS 485.185

#### In the event of an accident or loss:

- Help any injured.
- Get names, addresses, auto license plates numbers of persons involved, including all witnesses.
- Do not admit fault. Do not discuss an accident with anyone except the police or our representative.
- Protect your auto and any property from further damage.
- Always call the police. In case of a "Hit-and-Run" you must report the accident to the police within 24 hours.
- Notify your claims service center toll free at (866)-209-9417.



## **United Automobile Insurance Company**

PO Box 15007

Las Vegas, NV 89114-5007

Fax: (866) 209-9631

Policy #NVA - 21926	Named Insured	GARY S LEWIS
NE	VADA COVERAGE OFFER	
OFFER OF UNINSURE	ED / UNDERINSURED MOTO	RIST COVERAGE
The Nevada Statute (NRS 687B.145) requires limits equal to the Bodily Injury Liability Limit to purchase Uninsured / Underinsured Motoris	that Uninsured and Underinsured of your policy unless you reject to t Coverage and we recommend the	Motorist Coverage must be offered at his coverage. You have the legal right nat you purchase it.
Uninsured / Underinsured Motorist Coverage processes insured vehicle if they sustain bodily injury in liable and does not have insurance (uninsured	protects the named insured's resident an accident for which the owner of or does not have enough insura	lent relatives and occupants in the or operator of the vehicle is legally nce (underinsured).
IF YOU ARE CURRENTLY CARRYING UNINSURI YOU WISH TO ADD THIS COVERAGE, PLEASE	ED / UNDERINSURED MOTORIST ( COMPLETE THIS FORM AND SUBM	COVERAGE, PLEASE DISREGARD. IF MIT TO YOUR AGENT.
I have read and understand the provisions of	Uninsured and Underinsured Moto	rist Coverage
X I hereby <b><u>REJECT</u></b> this coverage		
I hereby <u>SELECT</u> this coverage		
Date 04/09/07		
Sig	nature of Named Insured	
OFFER OF	MEDICAL PAYMENT COVERA	AGE
The Nevada Statute (NRS 687B.145) requires t \$1,000 unless you reject this coverage. You m	that Medical Payment Coverage be nay accept or reject this coverage.	e offered in an amount of at least
Medical Payment Coverage provides protection reasonable and necessary medical expenses re insured auto or being struck as a pedestrian by	to you and your resident relatives	
IF YOU ARE CURRENTLY CARRYING MEDICAL P COVERAGE, PLEASE COMPLETE THIS FORM AN	AVMENT COVERACE DI FACE DEC	REGARD. IF YOU WISH TO ADD THIS
I have read and understand the provisions of ${\sf M}$	·	
X I hereby <b>REJECT</b> this coverage	-	
I hereby <u>SELECT</u> this coverage		
Date 04/09/07 Sign	nature of Named Insured	

NOTE: Please contact your Agent in writing if you care to change these selections in the future.

NV. UM 1-07

#### Case 2:09-cv-01348-RCJ-GWF Document 88-1 Filed 03/04/13 Page 23 of 48

RENEWAL POLICY DECLARATIONS MONTHLY NEVADA PERSONAL AUTO POLICY UNITED AUTOMOBILE INSURANCE-NV P.O. BOX 15007 LAS VEGAS, NV 89114-5007

PAGE

1

POLICY #: AGENT #:

DATE PROCESSED:

NVA 010021926 850-85-850006

April 28, 2007 COVERAGE PROVIDED

FROM: April 29, 2007 @ 12:01 A.M.

TO:

May 29, 2007 @ 12:01 A.M.

NAMED INSURED: GARY S LEWIS

5049 SPENCER ST Apt.D LAS VEGAS, NV 89119

AGENT:

US AUTO INS AGENCY, INC. 3909 W. SAHARA AVE., STE. 4

LAS VEGAS, NV 89102

This declaration page with ''policy provisions'' and all other applicable endorsements complete your policy.

DRIVER 2

NAME

GARY S LEWIS KRISTEN A SCOTT TYPE OF DRIVER SR-22

Principal Principal N N

DESCRIPTION OF VEHICLE

VEHICLE YEAR MAKE/MODEL 1 1996 CHEV PICKUP1500

VEHICLE ID #

1994 FORD RANGER

1GCEC19M6TE214944 1FTCR10UXRPC26207 TER CLASS PTS DISC 012 30FS 0 .200 012 30MS 1 .200 .200 .200

INSURED PROPERTY IS PRINCIPALLY GARAGED AT ABOVE ADDRESS OR:

COVERAGE IS PROVIDED ONLY WHERE A PREMIUM AND LIMIT OR DEDUCTIBLE ARE SHOWN:

Bodily Injury

15000/person 30000/accdnt

VEHICLE PREMIUM DED.

Property Damage 10000/accdnt 29.00

PREMIUM DED.

VEHICLE

33.00

FULL TERM PREMIUM

29.00 58.00

33.00 66.00

POLICY FEE

10.00

TOTAL CHARGES

134.00

ENDORSEMENT MADE PART OF THIS POLICY AT TIME OF ISSUE:

By Elsie m. Cobrera

#### EXHIBIT G.

## Nevada Evidence of Motor Vehicle Liability Cards



NEVADA AUTOMOBILE INSURANCE CARD United Automobile Insurance Company

P.O. BOX 15007, LAS VEGAS, NV 89114-5007 (866) 209-4163 Fax (866) 209-9631

**GARY S LEWIS** 5049 SPENCER ST D LAS VEGAS, NV 89119

AGENCY: US AUTO INS AGENCY, INC. Phone #: (702)876-0072

Policy Number: Effective Date NVA - 10021926 04/29/2007 Year/Make/Mode 1996 CHEV PICKUPI500

Expiration Date 05/29/2007 1GCEC19M6TE214944

THIS CARD MUST BE CARRIED IN THE INSURED MOTOR VEHICLE FOR PRODUCTION UPON DEMAND



NEVADA AUTOMOBILE INSURANCE CARD United Automobile Insurance Company

AGENCY:

O. BOX 15007, LAS VEGAS, NV 89114-5007 (866) 209-4163 Fax (866) 209-9631

INSURED: **GARY S LEWIS** 5049 SPENCER ST D LAS VEGAS, NV 89119

US AUTO INS AGENCY, INC.

Phone #: (702)876-0072

Policy Number: Effective Date NVA - 10021926 04/29/2007 Year/Make/Model 1996 CHEV PICKUP1500

Expiration Date 05/29/2007 VIN 1GCEC19M6TE214944

THIS CARD MUST BE CARRIED IN THE INSURED MOTOR VEHICLE FOR PRODUCTION UPON DEMAND

#### The drivers listed below are on this policy:

Driver Name

GARY S LEWIS KRISTEN AMY SCOTT

1701866927 2102503674

#### The drivers listed below are on this policy:

Driver Name Driver's License Number GARY S LEWIS KRISTEN AMY SCOTT

1701866927 2102503674

#### This card has been approved by the Commissioner of Insurance

This card has been approved by the Commissioner of Insurance

#### In the event of an accident or loss:

- Help any injured.
- Get names, addresses, auto license plates numbers of persons involved, including all witnesses.
- Do not admit fault. Do not discuss an accident with anyone except the police or our representative.
- Protect your auto and any property from further damage
- Always call the police. In case of a "Hit-and-Run" you must report the accident to the police within 24 hours.
- Notify your claims service center toll free at (866)-209-9417.

COVERAGE UNDER THE POLICY NOTED ON THIS CARD MEETS THE REQUIREMENTS SET FORTH IN NRS 485.185

#### In the event of an accident or loss:

- Help any injured.
- Get names, addresses, auto license plates numbers of persons involved, including all witnesses.
- Do not admit fault. Do not discuss an accident with anyone except the police or our representative.
- Protect your auto and any property from further damage.
- Always call the police. In case of a "Hit-and-Run" you must report the accident to the police within 24 hours.
- Notify your claims service center toll free at (866)-209-9417.

#### EXHIBIT G.

## Nevada Evidence of Motor Vehicle Liability Cards



#### NEVADA AUTOMOBILE INSURANCE CARD United Automobile Insurance Company

P.O. BOX 15007, LAS VEGAS, NV 89114-5007 (866) 209-4163 Fax (866) 209-9631

INSURED: GARY S LEWIS 5049 SPENCER ST D

AGENCY: US AUTO INS AGENCY, INC.

Phone # : (702)876-0072

LAS VEGAS, NV 89119 Policy Number: NVA - 10021926

Effective Date 04/29/2007

Expiration Date 05/29/2007

Year/Make/Model 1994 FORD RANGER

VIN 1FTCR10UXRPC26207

THIS CARD MUST BE CARRIED IN THE INSURED MOTOR VEHICLE FOR PRODUCTION UPON DEMAND

UAL,

#### NEVADA AUTOMOBILE INSURANCE CARD United Automobile Insurance Company

O. BOX 15007, LAS VEGAS, NV 89114-5007 (866) 209-4163 Fax (866) 209-9631

INSURED:

AGENCY:

US AUTO INS AGENCY, INC.

5049 SPENCER ST D LAS VEGAS, NV 89119

Phone #: (702)876-0072

Policy Number: NVA - 10021926 Effective Date 04/29/2007 TO Expiration Date 05/29/2007

Year/Make/Model 1994 FORD RANGER

VIN IFTCR10UXRPC26207

THIS CARD MUST BE CARRIED IN THE INSURED MOTOR VEHICLE FOR PRODUCTION UPON DEMAND

#### The drivers listed below are on this policy:

Driver Name

Driver's License Numbe

GARY S LEWIS KRISTEN AMY SCOTT

1701866927 2102503674

#### The drivers listed below are on this policy:

Driver Name
GARY S LEWIS
KRISTEN AMY SCOTT

Driver's License Number 1701866927

1701866927 2102503674

#### This card has been approved by the Commissioner of Insurance

This card has been approved by the Commissioner of Insurance

#### In the event of an accident or loss:

- Help any injured.
- Get names, addresses, auto license plates numbers of persons involved, including all witnesses.
- Do not admit fault. Do not discuss an accident with anyone except the police or our representative.
- Protect your auto and any property from further damage.
   Always call the police. In case of a "Hit-and-Rum" you must report the accident to the police within 24 hours.
- √ Notify your claims service center toll free at (866)-209-9417.

COVERAGE UNDER THE POLICY NOTED ON THIS CARD MEETS THE REQUIREMENTS SET FORTH IN NRS 485.185

#### In the event of an accident or loss:

- ✓ Help any injured.
- Get names, addresses, auto license plates numbers of persons involved, including all witnesses.
- Do not admit fault. Do not discuss an accident with anyone except the police or our representative.
- Protect your auto and any property from further damage.
- Always call the police. In case of a "Hit-and-Run" you must report the accident to the police within 24 hours.
- √ Notify your claims service center toll free at (866)-209-9417.

# United Automobile Insurance Company P.O. BOX 15007 LAS VEGAS, NV 89114-5007 Phone: (866) 209-4163 Fax: (866) 209-9631

### SEMI-ANNUAL / MONTHLY PROGRAM RECEIPT OF PAYMENT

Date of Payment	04/28/2007 12:02:57		٠.
Policy Number	NVA -10021926	Insured Details	
HAIO Diadaa N	50006	GARY S LEWIS 5049 SPENCER ST Apt.D LAS VEGAS, NV 89119	
UAIC User ID		Agency Details	•
Type of Business R	ENEWAL	US AUTO INS AGENCY, INC. 3909 W. SAHARA AVE., STE. 4 LAS VEGAS, NV 89102 PHONE# (702)876-0072	
UAIC Premium Downpayme	nt \$ <u>134.00</u>	· -	
Total Now Due	\$134.00	=	
Payment Breakdown			
Cash	\$134.00	<u></u>	
Check #	\$	~	
Credit / Debit Card	\$	· .	
Money Order	\$	<del>-</del>	
Total Payment Received	\$134.00	=	·
Comments:	·		

## UNITED AUTOMOBILE INSURANCE COMPANY

PO Box 15007 Las Vegas, NV 89114-5007 Phone (702) 369-0312 • Fax (702) 369-0386 Toll Free (866) 209-4163 • Fax (866) 209-9631

## **NON-BUSINESS USE**

\*\*\* Please read this document carefully! \*\*\*

I hereby state I <u>do not</u> use my Vehicle for any business purposes or delivery service of any type. Should my Vehicle be used for any business or delivery, I understand that there will be no coverage afforded under my current policy for any loss.

Agency Name us auto ins agency, inc.	Agent Code _850006				
Named Insured GARY S LEWIS		Policy #	NVA - 1002192	6	
Insured's Signature	·				
Date _04/28/2007				-	

#### Case 2:09-cv-01348-RCJ-GWF Document 88-1 Filed 03/04/13 Page 28 of 48

Policy Number NVA 010021926	UNITED AUTOMOBILE		Effective Date
NVA 010021926	P.O. BOX 1	.5007	May 29, 2007
	LAS VEGAS, NV 8	9114-5007	Expiration Date
			June 29, 2007
	* * * * * * * * *	· · · · · · · · · · · · · · · · · · ·	Invoice Date
	•	*	May 09, 2007
* * * * * * * * + + + + +	KENEWA	. L *	DB01
	* STATEME		* * * * * * * *
	<del>**</del>	*.	
	* * * * * * * * *	* * * * *	
INSURED:		AGENT: 850-85 -8	)E000C
GARY S LEWIS		US AUTO INS AGENCY,	
5049 SPENCER ST D		3000 M CANADA AME	INC,
LAS VEGAS, NV 891	19	3909 W. SAHARA AVE	, STE. 4
		LAS VEGAS, NV 89102	•
•			•
			•
Renewal Amount	*******	* No Later Tha	*****
o avoid lapse in coverage our policy. Please self received you will received dentification cards. IF PLEASE CONTACT YOUR AGEN	re a new policy decl	aration sheet and in	ce payment is
Ke	ep this stub as you	r record	
Please detach and	return this bottom	portion with your p	avment
		Feeder with your p	ay mene
Pay my polic	y in full. Enclosed	is my payment of \$	134.00
Pay in insta	llments Enclosed i	s my down payment of	č 124 00
and the rema	ining balance in 1	payments of \$	\$ 134.00
(Includes in	stallment fee)	payments of \$	.00
Company 14	•	IMTTED ATTROVORTED	TAIGITOALICE
Policy Number NV	A -010021926	UNITED AUTOMOBILE GARY S LEWIS	INSURANCE-NV
Agent Number 85	0-85 -850006		
Due Date 05	/29/07	US AUTO INS AGENCY	I, INC.
Invoice Date 05	/09/07	+++ DESTERNA COS	
Invoice Number 37	70400	*** RENEWAL STATEN	JEDJ. ***

Mail To: UAIG - P.O. BOX 15007 LAS VEGAS, NV 89114

\_\_\_\_ CK#

Amount Due \$ 134.00



## United Automobile Insurance Company

PO Box 15007

Las Vegas, NV 89114-5007 Fax: (866) 209-9631

Policy # NVA - 10021926 Named Insured **GARY S LEWIS NEVADA COVERAGE OFFER** OFFER OF UNINSURED / UNDERINSURED MOTORIST COVERAGE The Nevada Statute (NRS 687B.145) requires that Uninsured and Underinsured Motorist Coverage must be offered at limits equal to the Bodily Injury Liability Limit of your policy unless you reject this coverage. You have the legal right to purchase Uninsured / Underinsured Motorist Coverage and we recommend that you purchase it. Uninsured / Underinsured Motorist Coverage protects the named Insured's resident relatives and occupants in the insured vehicle if they sustain bodily injury in an accident for which the owner or operator of the vehicle is legally liable and does not have insurance (uninsured) or does not have enough insurance (underinsured). IF YOU ARE CURRENTLY CARRYING UNINSURED / UNDERINSURED MOTORIST COVERAGE, PLEASE DISREGARD. IF YOU WISH TO ADD THIS COVERAGE, PLEASE COMPLETE THIS FORM AND SUBMIT TO YOUR AGENT. I have read and understand the provisions of Uninsured and Underinsured Motorist Coverage I hereby **REJECT** this coverage I hereby **SELECT** this coverage 05/09/07 Date Signature of Named Insured OFFER OF MEDICAL PAYMENT COVERAGE The Nevada Statute (NRS 687B.145) requires that Medical Payment Coverage be offered in an amount of at least \$1,000 unless you reject this coverage. You may accept or reject this coverage. Medical Payment Coverage provides protection to you and your resident relatives without regard to legal liability for reasonable and necessary medical expenses resulting from accidental bodily injury while operating or occupying your insured auto or being struck as a pedestrian by a motor vehicle or trailer. IF YOU ARE CURRENTLY CARRYING MEDICAL PAYMENT COVERAGE, PLEASE DISREGARD. IF YOU WISH TO ADD THIS COVERAGE, PLEASE COMPLETE THIS FORM AND SUBMIT TO YOUR AGENT. I have read and understand the provisions of Medical Payment Coverage. I hereby **REJECT** this coverage I hereby **SELECT** this coverage 05/09/07 Date Signature of Named Insured

NOTE: Please contact your Agent in writing if you care to change these selections in the future.

NV UM 1-07

#### Case 2:09-cv-01348-RCJ-GWF Document 88-1 Filed 03/04/13 Page 30 of 48

RENEWAL POLICY DECLARATIONS
MONTHLY NEVADA PERSONAL AUTO POLICY UNITED AUTOMOBILE INSURANCE-NV P.O. BOX 15007 702-369-0312

PAGE

LAS VEGAS, NV 89114-5007

POLICY #:
AGENT #:

NVA 020021926 850-85-850006

COVERAGE PROVIDED

DATE PROCESSED:

May 31, 2007

May 31, 2007 @ 9:12 A.M. P.D.T. June 30, 2007 @ 12:01 A.M. P.D.T. FROM: TO:

NAMED INSURED: GARY S LEWIS 5049 SPENCER ST Apt.D LAS VEGAS, NV 89119

AGENT:

US AUTO INS AGENCY, INC. 3909 W. SAHARA AVE., STE. 4 LAS VEGAS, NV 89102

This declaration page with ''policy provisions'' and all other applicable endorsements complete your policy.

DRIVER NAME

7 GARY S LEWIS 2 KRISTEN A SCOTT TYPE OF DRIVER SR-22

Principal N + Principal N

DESCRIPTION OF VEHICLE

VEHICLE ID #

1GCEC19M6TE214944

VEHICLE YEAR MAKE/MODEL

1 1996 CHEV PICKUP1500
2 1994 FORD RANGER 1FTCR10UXRPC26207

UNIT# SYM TER CLASS PTS SURC DISC AIRBAG TRAN SENIOR REN MC PIF NONOWN EFT 1 10 012 30FS 0 200 V 30FS 0 :200 Y N N N Y N N N 06 012

30MS .200 N N INSURED PROPERTY IS PRINCIPALLY GARAGED AT ABOVE ADDRESS OR:

COVERAGE IS PROVIDED ONLY WHERE A PREMIUM AND LIMIT OR DEDUCTIBLE ARE SHOWN:

Bodily Injury

VEHICLE VEHICLE PREMIUM DED.

15000/person 30000/accdnt

29.00

PREMIUM DED. 33.00

Property Damage

10000/accdnt

29.00

33.00

FULL TERM PREMIUM

58.00

66.00

POLICY FEE

10.00

TOTAL CHARGES

N

134.00

ENDORSEMENT MADE PART OF THIS POLICY AT TIME OF ISSUE:

By Elsie m. Colina

#### Please cut on dotted lines



NEVADA AUTOMOBILE INSURANCE CARD

United Automobile Insurance Company PO Box 14950, Las Vegas, NV 89114-4950 Toll Free: 866-209-4163

INSURED:

Policy Number

NVA - 20021926

GARY S LEWIS 5049 SPENCER ST D LAS VEGAS, NV 89119 AGENCY:

US AUTO INS AGENCY, INC. Phone #: (702)876-0072

Effective Date

то

Explration Date 06/30/2007

Year/Make/Model 1996 CHEV PICKUP1500

VIN IGCEC19M6TE214944

THIS CARD MUST BE CARRIED IN THE INSURED MOTOR VEHICLE FOR PRODUCTION UPON DEMAND

The drivers listed below are on this policy:

**Driver Name** 

Driver's License Number

GARY S LEWIS KRISTEN AMY SCOTT

1701866927 2102503674 UA G

NEVADA AUTOMOBILE INSURANCE CARD

United Automobile Insurance Company PO Box 14950, Las Vegas, NV 89114-4950 Toll Free: 866-209-4163

INSURED:

GARY S LEWIS 5049 SPENCER ST D LAS VEGAS, NV 89119 AGENCY:

US AUTO INS AGENCY, INC.

Phone #: (702)876-0072

Policy Number NVA - 20021926 Effective Date 05/31/2007

Expiration Date TO 06/30/2007

Year/Make/Model 1996 CHEV PICKUPI 500

VIN 1GCEC19M6TE214944

THIS CARD MUST BE CARRIED IN THE INSURED MOTOR VEHICLE FOR PRODUCTION UPON DEMAND

The drivers listed below are on this policy:

**Driver Name** 

Driver's License Number

GARY S LEWIS KRISTEN AMY SCOTT 1701866927 2102503674

This card has been approved by the Commissioner of Insurance

This card has been approved by the Commissioner of Insurance

#### In the event of an accident or loss:

- Help any injured.
- Get names, addresses, auto license plates numbers of persons involved, including all witnesses.
- Do not admit fault. Do not discuss an accident with anyone except the police or our representative.
- Protect your auto and any property from further damage.
- Always call the police, in case of a "Hit-and-Run" you must report the accident to the police within 24 hours.
- Notify your claims service center toll free at 866-209-4163.

COVERAGE UNDER THE POLICY NOTED ON THIS CARD MEETS THE REQUIREMENTS SET FORTH IN NRS 485.185

#### In the event of an accident or loss:

- Help any injured.
- Get names, addresses, auto license plates numbers of persons involved, including all witnesses.
- Do not admit fault. Do not discuss an accident with anyone except the police or our representative.
- Protect your auto and any property from further damage.
- Always call the police. In case of a "Hit-and-Run" you must report the accident to the police within 24 hours.
- Notify your claims service center toll free at 866-209-4163.

#### Please cut on dotted lines



#### **NEVADA AUTOMOBILE INSURANCE CARD**

United Automobile Insurance Company PO Box 14950, Las Vegas, NV 89114-4950 Toll Free: 866-209-4163

INSURED:

GARY S LEWIS 5049 SPENCER ST D LAS VEGAS, NV 89119 AGENCY:

US AUTO INS AGENCY, INC.
Phone #: (702)876-0072

Policy Number NVA - 20021926

Effective Date 05/31/2007 Expiration Date TO 06/30/2007

Year/Make/Model

VIN 1FTCR10UXRPC26207

THIS CARD MUST BE CARRIED IN THE INSURED MOTOR VEHICLE FOR PRODUCTION UPON DEMAND

The drivers listed below are on this policy:

**Driver Name** 

Driver's License Number

GARY S LEWIS KRISTEN AMY SCOTT

1701866927 2102503674

This card has been approved by the Commissioner of Insurance

UAG

NEVADA AUTOMOBILE INSURANCE CARD

United Automobile Insurance Company PO Box 14950, Las Vegas, NV 89114-4950 Toil Free: 866-209-4163

INSURED:

GARY S LEWIS 5049 SPENCER ST D LAS VEGAS, NV 89119

Policy Number

NVA - 20021926

AGENCY:

US AUTO INS AGENCY, INC. Phone #: (702)876-0072

Effective Date

Expiration Date 06/30/2007

Year/Make/Model 1994 FORD RANGER

VIN IFTCR 10UXRPC26207

TO

THIS CARD MUST BE CARRIED IN THE INSURED MOTOR VEHICLE FOR PRODUCTION UPON DEMAND

05/31/2007

The drivers listed below are on this policy:

**Driver Name** 

Driver's License Number

GARY S LEWIS KRISTEN AMY SCOTT 1701866927 2102503674

\_\_\_

This card has been approved by the Commissioner of insurance

### In the event of an accident or loss:

- Help any injured.
- Get names, addresses, auto license plates numbers of persons involved, including all witnesses.
- Do not admit fault. Do not discuss an accident with anyone except the police or our representative.
- Protect your auto and any property from further damage.
- Always call the police. In case of a "Hit-and-Run" you must report the accident to the police within 24 hours.
- Notify your claims service center toll free at 866-209-4163.

COVERAGE UNDER THE POLICY NOTED ON THIS CARD MEETS THE REQUIREMENTS SET FORTH IN NRS 485.185 In the event of an accident or loss:

- Help any injured.
- Get names, addresses, auto license plates numbers of persons involved, including all witnesses.
- Do not admit fault. Do not discuss an accident with anyone except the police or our representative.
- Protect your auto and any property from further damage.
- Always call the police. In case of a "Hit-and-Run" you must report the accident to the police within 24 hours.
- Notify your claims service center toll free at 866-209-4163.

## **United Automobile Insurance Company**

P.O. BOX 15007 LAS VEGAS, NV 89114 PHONE: 866-209-4163 FAX: 866-209-9631

## MONTHLY/SEMI-ANNUAL/ANNUAL PROGRAM RECEIPT OF PAYMENT

•			A CONTRACTOR OF THE CONTRACTOR		
Date of Payment	05/31/2007	09:12:19			
Policy Number	NVA -20021926		Insured Details		
UAIC Producer Number	850006		GARY S LEWIS 5049 SPENCER ST LAS VEGAS, NV		
UAIC User ID		_	Agency Det	aile	
Type of Business	RENEWAL		US AUTO INS AGI 3909 W. SAHARA LAS VEGAS, NV 8 PHONE# (702)876-	ENCY, INC. AVE., STE. 4 9102	
UAIC Premium Downpay	yment	\$			
Total Now Due * Indicates amount paid for agency	use only.	\$			
<u>Payment Breakdown</u> Cash		\$			
Check #	<del></del>	\$			
Credit / Debit Card		\$_0.00			•
Money Order		\$			
Total Payment Received		\$			
Comments:			•		
		,			
•					

Case 2.09-CV-013	40-RCJ-GVVF DOCUM	entoo-i riieu us/u4/ i	3 Fage 34 01 40
Policy Number NVA 020021926 * * * * * * * * * * * *	UNITED AUTOMOBILE P.O. BOX LAS VEGAS, NV  * * * * * * * * * *  R E N E W  * S T A T E M  * * * * * * * * *	15007 89114-5007 * * * * * * A L *	Effective Date June 30, 2007 Expiration Date July 31, 2007 Invoice Date June 11, 2007 DB01 * * * * * * * * *
INSURED: GARY S LEWIS 5049 SPENCER ST D LAS VEGAS, NV 8911	.9 .	AGENT: 850-85 US AUTO INS AGEN 3909 W. SAHARA A LAS VEGAS, NV 89	CY, INC. VE., STE. 4
Renewal Amount  b avoid lapse in covera  your policy. Please sel  received you will received dentification cards. IF  PLEASE CONTACT YOUR AGEN	*************  ge, payment must bect from the payment and policy decorated the contract of the	* No Later ' *******  De received prior to ent options below.  Claration sheet and	Once payment is
Ke Please detach and	ep this stub as yo return this botto		
Company 14 Policy Number NV Agent Number 85 Due Date 06 Invoice Date 06 Invoice Number 39	0-85 -850006 /30/07	UNITED AUTOMOBI GARY S LEWIS US AUTO INS AGE *** RENEWAL STA	

Mail To: UAIG - P.O. BOX 15007 LAS VEGAS, NV 89114

134.00

Amount Due \$

Payor \_\_\_\_ CK#



## **United Automobile Insurance Company**

PO Box 15007

Las Vegas, NV 89114-5007

Fax: (866) 209-9631

Policy #NVA - 20021926	Named Insured _	GARY S LEWIS		
NE	VADA COVERAGE OFFER	<b>R</b>		
OFFER OF UNINSURE	ED / UNDERINSURED MOT	ORIST COVERAGE		
The Nevada Statute (NRS 687B.145) requires limits equal to the Bodily Injury Liability Limit to purchase Uninsured / Underinsured Motoris				
Uninsured / Underinsured Motorist Coverage insured vehicle if they sustain bodily injury in liable and does not have insurance (uninsured				
IF YOU ARE CURRENTLY CARRYING UNINSURED / UNDERINSURED MOTORIST COVERAGE, PLEASE DISREGARD. IF YOU WISH TO ADD THIS COVERAGE, PLEASE COMPLETE THIS FORM AND SUBMIT TO YOUR AGENT.				
I have read and understand the provisions of Uninsured and Underinsured Motorist Coverage				
I hereby <b>REJECT</b> this coverage				
I hereby <u>SELECT</u> this coverage				
Date 06/11/07 Signature	nature of Named Insured			
	MEDICAL PAYMENT COVE	· ·		
The Nevada Statute (NRS 687B.145) requires \$1,000 unless you reject this coverage. You may be seen that the second	that Medical Payment Coverage nay accept or reject this coverage	be offered in an amount of at least ge.		
Medical Payment Coverage provides protection reasonable and necessary medical expenses reinsured auto or being struck as a pedestrian by		ves without regard to legal liability for njury while operating or occupying your		
IF YOU ARE CURRENTLY CARRYING MEDICAL F COVERAGE, PLEASE COMPLETE THIS FORM AN	PAYMENT COVERAGE, PLEASE D D SUBMIT TO YOUR AGENT.	ISREGARD. IF YOU WISH TO ADD THIS		
I have read and understand the provisions of $\ensuremath{\text{N}}$	ledical Payment Coverage.			
I hereby <b>REJECT</b> this coverage				
I hereby <u>SELECT</u> this coverage				
Date 06/11/07 Sign	nature of Named Insured			

NOTE: Please contact your Agent in writing if you care to change these selections in the future.

**NV UM 1-07** 

#### Case 2:09-cv-01348-RCJ-GWF Document 88-1 Filed 03/04/13 Page 36 of 48

RENEWAL POLICY DECLARATIONS
MONTHLY NEVADA PERSONAL AUTO POLICY UNITED AUTOMOBILE INSURANCE-NV P.O. BOX 15007 702-369-0312

PAGE

1

POLICY #:

LAS VEGAS, NV 89114-5007 NVA 030021926

NVA U3UUZ1926 850-85-850006

COVERAGE PROVIDED

AGENT #:

FROM:

July 10, 2007 @ 12:50 P.M. P.D.T. August 10, 2007 @ 12:01 A.M. P.D.T.

DATE PROCESSED:

July 10, 2007

TO:

AGENT: US AUTO INS AGENCY, INC.

GARY S LEWIS 5049 SPENCER ST Apt.D LAS VEGAS, NV 89119

3909 W. SAHARA AVE., STE. 4

LAS VEGAS, NV 89102

This declaration page with ''policy provisions'' and all other applicable endorsements complete your policy.

DRIVER

GARY S LEWIS KRISTEN A SCOTT

NAMED INSURED:

TYPE OF DRIVER SR-22

Principal Principal

N N

DESCRIPTION OF VEHICLE

VEHICLE YEAR MAKE/MODEL

VEHICLE ID # 1GCEC19M6TE214944

N

1 1996 CHEV PICKUP1500 1994 FORD RANGER

1FTCR10UXRPC26207

UNIT# | SYM | TER | CLASS | PTS | SURC | DISC | AIRBAG | TRAN | SENIOR | REN | MC | PIF | NONOWN | EFT | 200 N N N

06 012 30MS 1

N N N

N

N

INSURED PROPERTY IS PRINCIPALLY GARAGED AT ABOVE ADDRESS OR:

COVERAGE IS PROVIDED ONLY WHERE A PREMIUM AND LIMIT OR DEDUCTIBLE ARE SHOWN:

Bodily Injury

VEHICLE PREMIUM DED.

VEHICLE PREMIUM DED.

15000/person 30000/accdnt

29.00

33.00

Property Damage

10000/accdnt

29.00

33.00

FULL TERM PREMIUM

58.00

66.00

POLICY FEE

10.00

TOTAL CHARGES

134.00

ENDORSEMENT MADE PART OF THIS POLICY AT TIME OF ISSUE:

By Elsie m. Cabrera

#### Please cut on dotted lines



#### **NEVADA AUTOMOBILE INSURANCE CARD**

United Automobile Insurance Company PO Box 14950, Las Vegas, NV 89114-4950 Toli Free: 866-209-4163

INSURED:

AGENCY:

GARY S LEWIS 5049 SPENCER ST D LAS VEGAS, NV 89119 US AUTO INS AGENCY, INC.

Phone #: (702)876-0072

Policy Number NVA - 30021926 Effective Date 07/10/2007

TO Expiration Date

Year/Make/Model 1996 CHEV PICKUP1500

VIN IGCEC19M6TE214944

THIS CARD MUST BE CARRIED IN THE INSURED MOTOR VEHICLE FOR PRODUCTION UPON DEMAND

The drivers listed below are on this policy:

Driver Name

Driver's License Number

GARY S LEWIS KRISTEN AMY SCOTT

1701866927 2102503674 Find Heaves Areas and

#### **NEVADA AUTOMOBILE INSURANCE CARD**

United Automobile Insurance Company PO Box 14950, Las Vegas, NV 89114-4950 Toll Free: 866-209-4163

INSURED: AGENCY;

GARY S LEWIS 5049 SPENCER ST D LAS VEGAS, NV 89119

US AUTO INS AGENCY, INC.

Phone #: (702)876-0072

Policy Number NVA - 30021926 Effective Date 07/10/2007

Expiration Date
08/10/2007

Year/Make/Model

VIN IGCECI9M6TE214944

THIS CARD MUST BE CARRIED IN THE INSURED MOTOR VEHICLE FOR PRODUCTION UPON DEMAND

The drivers listed below are on this policy:

**Driver Name** 

Driver's License Number

GARY S LEWIS KRISTEN AMY SCOTT

1701866927 2102503674

This card has been approved by the Commissioner of Insurance

This card has been approved by the Commissioner of Insurance

#### In the event of an accident or loss:

- Help any injured.
- Get names, addresses, auto license plates numbers of persons involved, including all witnesses.
- Do not admit fault. Do not discuss an accident with anyone except the police or our representative.
- Protect your auto and any property from further damage.
- Always call the police. In case of a "Hit-and-Run" you must report the accident to the police within 24 hours.
- Notify your claims service center toll free at 866-209-4163.

COVERAGE UNDER THE POLICY NOTED ON THIS CARD MEETS THE REQUIREMENTS SET FORTH IN NRS 485.185 In the event of an accident or loss:

- Help any injured.
- Get names, addresses, auto license plates numbers of persons involved, including all witnesses.
- Do not admit fault. Do not discuss an accident with anyone except the police or our representative.
- Protect your auto and any property from further damage.
- Always call the police. In case of a "Hit-and-Run" you must report the accident to the police within 24 hours.
- Notify your claims service center toll free at 866-209-4163.

Please cut on dotted lines



#### NEVADA AUTOMOBILE INSURANCE CARD

United Automobile Insurance Company PO Box 14950, Las Vegas, NV 89114-4950 Toll Free: 866-209-4163

INSURED:

AGENCY:

GARY S LEWIS 5049 SPENCER ST D LAS VEGAS, NV 89119 US AUTO INS AGENCY, INC. Phone # : (702)876-0072

Policy Number NVA - 30021926

Effective Date 07/10/2007

TO 08/10/2007

Year/Make/Model 1994 FORD RANGER

VIN 1FTCR10UXRPC26207

THIS CARD MUST BE CARRIED IN THE INSURED MOTOR VEHICLE FOR PRODUCTION UPON DEMAND

The drivers listed below are on this policy:

**Driver Name** 

Driver's License Number

GARY S LEWIS KRISTEN AMY SCOTT

1701866927 2102503674

This card has been approved by the Commissioner of insurance

NEVADA AUTOMOBILE INSURANCE CARD

United Automobile Insurance Company PO Box 14950, Las Vegas, NV 89114-4950 Toll Free: 866-209-4163

INSURED:

GARY S LEWIS 5049 SPENCER ST D LAS VEGAS, NV 89119 AGENCY:

US AUTO INS AGENCY, INC.

Phone #: (702)876-0072

Policy Number NVA - 30021926 Effective Date 07/10/2007

Expiration Date TO 08/10/2007

Year/Make/Model 1994 FORD RANGER

VIN 1FTCR10UXRPC26207

THIS CARD MUST BE CARRIED IN THE INSURED MOTOR VEHICLE FOR PRODUCTION UPON DEMAND

The drivers listed below are on this policy:

**Driver Name** 

Driver's License Number

GARY S LEWIS KRISTEN AMY SCOTT

1701866927 2102503674

\_\_\_\_

This card has been approved by the Commissioner of Insurance

#### In the event of an accident or loss:

- Help any injured.
- Get names, addresses, auto license plates numbers of persons involved, including all witnesses.
- Do not admit fault. Do not discuss an accident with anyone except the police or our representative.
- Protect your auto and any property from further damage.
- Always call the police. In case of a "Hit-and-Run" you must report the accident to the police within 24 hours.
- Notify your claims service center toll free at 866-209-4163.

COVERAGE UNDER THE POLICY NOTED ON THIS CARD MEETS THE REQUIREMENTS SET FORTH IN NRS 485.185

In the event of an accident or loss:

- Help any injured.
- Get names, addresses, auto license plates numbers of persons involved, including all witnesses.
- Do not admit fault. Do not discuss an accident with anyone except the police or our representative.
- Protect your auto and any property from further damage.
- Always call the police. In case of a "Hit-and-Run" you must report the accident to the police within 24 hours.
- Notify your claims service center toll free at 866-209-4163.

# United Automobile Insurance Company P.O. BOX 15007 LAS VEGAS, NV 89114 PHONE: 866-209-4163 FAX: 866-209-9631

## MONTHLY/SEMI-ANNUAL/ANNUAL PROGRAM **RECEIPT OF PAYMENT**

Date of Payment	07/10/2007 12:50:27 NVA -30021926			• <u>•</u>	
Policy Number			Insured Details GARY SLEWIS		
UAIC Producer Number	850006		5049 SPENCER ST Apt.D LAS VEGAS, NV 89119		
UAIC User ID			Agency Details		
Type of Business	RENEWAL		US AUTO INS AGENCY, I 3909 W. SAHARA AVE., S	INC. STE. 4	
			LAS VEGAS, NV 89102 PHONE# (702)876-0072		
UAIC Premium Downpay	yment	\$	· .		
Total Now Due  * Indicates amount paid for agency	use only.	\$			
Payment Breakdown Cash Check #		\$\$ \$\$			
Credit / Debit Card	<del></del>	\$_0.00			
Money Order		\$	<u>.</u>		
Total Payment Received		\$			
Comments:					
		<del></del>			

Case 2:09-cv-013	48-RCJ-GWF	Document 88-	1 Filed 03/04/13	3 Page 40 of 48	
Policy Number NVA 030021926  * * * * * * * * * * * * *	P. LAS VEG.  * * * * *  * R E  * S T A	OMOBILE INSU O. BOX 15007 AS, NV 89114 * * * * * * N E W A L T E M E N T	-5007 * * * * * * * * * *	Effective Da August 10, 20 Expiration Da September 10, 20 Invoice Da July 25, 20 DB0	0 t 0 t 0
INSURED: GARY S LEWIS 5049 SPENCER ST D LAS VEGAS, NV 891		AGI US 390	ENT: 850-85 AUTO INS AGEN 09 W. SAHARA A 5 VEGAS, NV 89	CY, INC. VE., STE. 4	
Renewal Amount	:* \$ 1	*********** 34.00 ******	* No Later	************** Than * 08/10/07 ********	*
To avoid lapse in cover your policy. Please se received you will receidentification cards. IF PLEASE CONTACT YOUR AGE	ve a new po	licy declara	tion sheet and	co expiration of Once payment is	
Ke Please detach and	ep this stul return this	as your re bottom por	cord tion with your	payment	
Pay my pol	icy in full.	Enclosed i	s my payment o	f \$ 134.00	
Company 14 Policy Number NV Agent Number 850	)-85 <b>-</b> 850	G.Z	NITED AUTOMOBI ARY S LEWIS S AUTO INS AGE	LE INSURANCE-NV	

Payor \_\_\_\_ CK#

\*\*\* RENEWAL STATEMENT \*\*\*

Mail To: UAIG - P.O. BOX 15007 LAS VEGAS, NV 89114

134.00

Due Date 08/10/07 Invoice Date 07/25/07

Invoice Number 4148046 Amount Due \$ 134



## United Automobile Insurance Company

PO Box 15007

Las Vegas, NV 89114-5007

Fax: (866) 209-9631

Policy #NVA -30021926	Named Insured _	GARY S LEWIS		
	NEVADA COVERAGE OFFER	<b>L</b>		
OFFER OF UNINS	SURED / UNDERINSURED MOT	ORIST COVERAGE		
The Nevada Statute (NRS 687B.145) red limits equal to the Bodily Injury Liability to purchase Uninsured / Underinsured M	quires that Uninsured and Underinsur	ed Motorist Coverage must be offered at		
Uninsured / Underinsured Motorist Cove insured vehicle if they sustain bodlly injuitable and does not have insurance (unin	rage protects the named insured's res	sident relatives and occupants in the		
IF YOU ARE CURRENTLY CARRYING UNINSURED / UNDERINSURED MOTORIST COVERAGE, PLEASE DISREGARD. IF YOU WISH TO ADD THIS COVERAGE, PLEASE COMPLETE THIS FORM AND SUBMIT TO YOUR AGENT.				
I have read and understand the provisions of Uninsured and Underinsured Motorist Coverage				
I hereby <b>REJECT</b> this coverage				
I hereby <u>SELECT</u> this coverage				
Date 07/25/07	•			
Date Ch25/01	Signature of Named Insured			
OFFER	R OF MEDICAL PAYMENT COVE	RAGE		
The Nevada Statute (NRS 687B.145) requ \$1,000 unless you reject this coverage.	ulres that Medical Payment Coverage You may accept or reject this coverag	be offered in an amount of at least		
Medical Payment Coverage provides prote reasonable and necessary medical expens insured auto or being struck as a pedestri	ection to you and your resident relativ			
IF YOU ARE CURRENTLY CARRYING MEDIC COVERAGE, PLEASE COMPLETE THIS FOR	CAL DAVMENT COVERAGE BURGER	ISREGARD. IF YOU WISH TO ADD THIS		
I have read and understand the provisions	s of Medical Payment Coverage.			
I hereby <b>REJECT</b> this coverage	•			
I hereby <b>REJECT</b> this coverage  I hereby <b>SELECT</b> this coverage				
_	Signature of Named Insured			

NOTE: Please contact your Agent in writing if you care to change these selections in the future.

**NV UM 1-07** 

#### Case 2:09-cv-01348-RCJ-GWF Document 88-1 Filed 03/04/13 Page 42 of 48

RENEWAL POLICY DECLARATIONS MONTHLY NEVADA PERSONAL AUTO POLICY UNITED AUTOMOBILE INSURANCE-NV P.O. BOX 15007 702-369-0312

PAGE 1

POLICY #:

NVA 040021926 850-85-850006

LAS VEGAS, NV 89114-5007

AGENT #: DATE PROCESSED:

August 13, 2007 COVERAGE PROVIDED FROM:

August 13, 2007 @ 9:34 A.M. P.D.T. September 13, 2007 @ 12:01 A.M. P.D.T.

NAMED INSURED: GARY S LEWIS 5049 SPENCER ST Apt.D LAS VEGAS, NV 89119

AGENT:

AGENT:
US AUTO INS AGENCY, INC.
3909 W. SAHARA AVE., STE. 4
LAS VEGAS, NV 89102

This declaration page with ''policy provisions'' and all other applicable endorsements complete your policy.

DRIVER NAME

06

1 GARY S LEWIS 2 KRISTEN A SCOTT TYPE OF DRIVER SR-22

N

Principal Principal

N N

N

DESCRIPTION OF VEHICLE VEHICLE YEAR MAKE/MODEL

012

1 1996 **CHEV C1500** 1994 FORD RANGER VEHICLE ID # 1GCEC19M6TE214944

N

N

1FTCR10UXRPC26207 UNIT# | SYM | TER | CLASS | PTS | SURC | DISC | AIRBAG | TRAN | SENIOR | REN | MC | PIF | NONOWN | EFT | 30FS .200

.200 N INSURED PROPERTY IS PRINCIPALLY GARAGED AT ABOVE ADDRESS OR:

COVERAGE IS PROVIDED ONLY WHERE A PREMIUM AND LIMIT OR DEDUCTIBLE ARE SHOWN:

Bodily Injury

15000/person 30000/accdnt

VEHICLE VEHICLE PREMIUM DED. PREMIUM DED. 29.00

N

Property Damage

10000/accdnt

33.00 33.00

FULL TERM PREMIUM

3 0MS

29.00 58.00

66.00

POLICY FEE

10.00

TOTAL CHARGES

134.00

ENDORSEMENT MADE PART OF THIS POLICY AT TIME OF ISSUE:

Elois m. maldonado By\_

COUNTER SIGNED: DATE 08/13/2007

#### Please cut on dotted lines



#### **NEVADA AUTOMOBILE INSURANCE CARD**

United Automobile Insurance Company PO Box 14950, Las Vegas, NV 89114-4950 Toll Free: 866-209-4163

INSURED:

AGENCY: .

GARY S LEWIS 5049 SPENCER ST D LAS VEGAS, NV 89119 US AUTO INS AGENCY, INC.
Phone #: (702)876-0072

TO

Policy Number NVA - 40021926

Effective Date 08/13/2007

Expiration Date 09/13/2007

Year/Make/Model

VIN 1GCEC19M6TE214944

THIS CARD MUST BE CARRIED IN THE INSURED MOTOR VEHICLE FOR PRODUCTION UPON DEMAND

The drivers listed below are on this policy:

**Driver Name** 

Driver's License Number

GARY S LEWIS KRISTEN AMY SCOTT

1701866927 2102503674

This card has been approved by the Commissioner of Insurance

UAG

NEVADA AUTOMOBILE INSURANCE CARD

United Automobile Insurance Company PO Box 14950, Las Vegas, NV 89114-4950 Toll Free: 866-209-4163

INSURED: AGENCY:

GARYS LEWIS 5049 SPENCER ST D LAS VEGAS, NV 89119 US AUTO INS AGENCY, INC.

Phone #: (702)876-0072

Policy Number Eff NVA - 40021926 08/

Effective Date Expiration Date 08/13/2007 TO 09/13/2007

Year/Make/Model 1996 CHEV C1500

VIN IGCEC19M6TE214944

THIS CARD MUST BE CARRIED IN THE INSURED MOTOR VEHICLE FOR PRODUCTION UPON DEMAND

The drivers listed below are on this policy:

**Driver Name** 

Driver's License Number

GARY S LEWIS KRISTEN AMY SCOTT

1701866927 2102503674

This card has been approved by the Commissioner of Insurance

#### In the event of an accident or loss:

- Help any injured.
- Get names, addresses, auto license plates numbers of persons involved, including all witnesses.
- Do not admit fault. Do not discuss an accident with anyone except the police or our representative.
- Protect your auto and any property from further damage.
- Always call the police. In case of a "Hit-and-Run" you must report the accident to the police within 24 hours.
- Notify your claims service center toll free at 866-209-4163.

COVERAGE UNDER THE POLICY NOTED ON THIS CARD MEETS THE REQUIREMENTS SET FORTH IN NRS 485.185 In the event of an accident or loss:

- Help any injured.
- Get names, addresses, auto license plates numbers of persons involved, including all witnesses,
- Do not admit fault. Do not discuss an accident with anyone except the police or our representative.
- Protect your auto and any property from further damage.
- Always call the police. In case of a "Hit-and-Run" you must report the accident to the police within 24 hours.
- Notify your claims service center toll free at 866-209-4163.

COVERAGE UNDER THE POLICY NOTED ON THIS CARD MEETS THE REQUIREMENTS SET FORTH IN NRS 485.185

#### Please cut on dotted lines



#### NEVADA AUTOMOBILE INSURANCE CARD

United Automobile Insurance Company PO Box 14950, Las Vegas, NV 89114-4950 Toll Free: 866-209-4163

INSURED:

AGENCY:

**GARY S LEWIS** 5049 SPENCER ST D LAS VEGAS, NV 89119

US AUTO INS AGENCY, INC. Phone #: (702)876-0072

Policy Number NVA - 40021926

Effective Date 08/13/2007

**Expiration Date** TO 09/13/2007

Year/Make/Model 1994 FORD RANGER

VIN 1FTCR10UXRPC26207

THIS CARD MUST BE CARRIED IN THE INSURED MOTOR VEHICLE FOR PRODUCTION UPON DEMAND

The drivers listed below are on this policy:

**Driver Name** 

Driver's License Number

GARY S LEWIS KRISTEN AMY SCOTT

1701866927 2102503674

This card has been approved by the Commissioner of Insurance

**NEVADA AUTOMOBILE INSURANCE CARD** 

United Automobile Insurance Company PO Box 14950, Las Vegas, NV 89114-4950 Toll Free; 866-209-4163

INSURED:

GARY S LEWIS 5049 SPENCER ST D LAS VEGAS, NV 89119

Policy Number

NVA - 40021926

AGENCY:

US AUTO INS AGENCY, INC. Phone #: (702)876-0072

Effective Date 08/13/2007

**Expiration Date** 

09/13/2007

Year/Make/Model 1994 FORD RANGER

VIN IFTCR10UXRPC26207

THIS CARD MUST BE CARRIED IN THE INSURED MOTOR VEHICLE FOR PRODUCTION UPON DEMAND

The drivers listed below are on this policy:

**Driver Name** 

Driver's License Number

GARY S LEWIS KRISTEN AMY SCOTT

1701866927 2102503674

This card has been approved by the Commissioner of Insurance

#### in the event of an accident or loss:

- Help any injured.
- Get names, addresses, auto license plates numbers of persons involved, including all witnesses.
- Do not admit fault. Do not discuss an accident with anyone except the police or our representative.
- Protect your auto and any property from further damage.
- Always call the police. In case of a "Hit-and-Run" you must report the accident to the police within 24 hours.
- Notify your claims service center toll free at 866-209-4163.

COVERAGE UNDER THE POLICY NOTED ON THIS CARD MEETS THE REQUIREMENTS SET FORTH IN NRS 485.185 In the event of an accident or loss:

- Help any injured.
- Get names, addresses, auto license plates numbers of persons involved, including all witnesses.
- Do not admit fault. Do not discuss an accident with anyone except the police or our representative.
- Protect your auto and any property from further damage.
- Always call the police. In case of a "Hit-and-Run" you must report the accident to the police within 24 hours.
- Notify your claims service center toll free at 866-209-4163.

COVERAGE UNDER THE POLICY NOTED ON THIS CARD MEETS THE REQUIREMENTS SET FORTH IN NRS 485,185

# United Automobile Insurance Company

P.O. BOX 15007 LAS VEGAS, NV 89114 PHONE: 866-209-4163 FAX: 866-209-9631

# MONTHLY/SEMI-ANNUAL/ANNUAL PROGRAM RECEIPT OF PAYMENT

Date of Payment	08/13/2007 (	9:34:05	x.	
Policy Number	NVA -40021	926	Insured Detai	ls
UAIC Producer Number	850006		GARY S LEWIS 5049 SPENCER ST Apt LAS VEGAS, NV 8911	D 9
UAIC User ID			Agency Detail	<b>c</b>
Type of Business	RENEWAL		US AUTO INS AGENC 3909 W. SAHARA AVE LAS VEGAS, NV 89102	Y, INC. ., STE. 4
			PHONE# (702)876-0072	
UAIC Premium Downpay	yment	\$		
			<b>*</b>	
Total Now Due * Indicates amount paid for agency	use only.	\$		
	o <b>,</b> ,			
Payment Breakdown				
Cash		\$	*	
Check #		\$	· · · · · · · · · · · · · · · · · · ·	
Credit / Debit Card		\$_0.00		
Money Order		\$		
Total Payment Received	•	\$		
Comments:				* ************************************
				3
	<del></del>		·	
	·			

/24/2007	05:12	FAX	17028762801

E

id 001



UNITED AUTOMOBILE INSURANCE COMPANY PO Box 15007, Las Vegas, NV 89114-5007

Phone: 866-209-4163 U/W Fax: 866-209-9631 Claims Fax: 866-209-9417

August 21, 2007

GARY S LEVVIS 5049 SPENCER ST #D LAS VEGAS, NV 89119 religion - Celled + left moreye on Lewis's cellphone. Call fine was at 4:47 PM.

Sent-Oct Post God.

Re: Policy Number NVA 10021926 Policy Term 4/29/2007 to 5/29/2007

Dear Named Insured:

We received notice from the Nevada Department of Motor Vehicles that there is a discrepancy with the registration for the 1994 FORD RANGER. In order to provide DMV with proof of insurance during the above policy term, please complete the following information or provide a copy of the vehicle registration and return in the enclosed envelope by 9/12/2007:

Vehicle identification Number (VIN):	
Registered Owner(s) Name:	
Provide the STATE were the vehicle registered:	

Failure to respond could result in future problems with the Nevada Department of Motor Vehicles.

Thank you,

United Automobile Insurance Company

cc: Agent # 8500(16 File



Unladen Weight

E

05:12 FAX 17028782801

This certificate sbows registered ownership only. Legal ownership is shown on the certificate of title.

for Must

- (insurance or qualified self-insurer) for a motor vehicle for the entire time the vehicle is registered in Newalt Maintain security
- If you cancel your insurance you must cancel your registration certificate and livering places in order to stook registration suspension and VEHICLE MUST BE INSURED BY AN INSURANCE COMPANY LICENSED IN THE STATE OF NEVADA.
- reinstalement fees of up to \$250.00. Reamove your males: I just seit this vehiele. As soon as possible, either officially transfer your plates to another vehicle owned by you, or surrender the plates to the Department of Motor Whicles. If plates are not transferred or surrendered within 44 days, the registered owner may

- Corry this certificate, or a legible copy, in the vehicle,
- innechately apply for a daplicate if your registration certificate or liceuse plates/decals are lost, mutilated, or illegible. Notify the Department of Motor. Vehicles within 30 days of moving to a new address.

Rold Stere

Loen evidence of insurance in the motor vehicle.

Decai Number: C08848 Expires: 05/19/2008

Cyl MSRP Model Name

Plate Background: SUNSET

Libense Nomber

same Date: 05/19/2007 Flate Style: SUNSET

Q \$9,389.00 9

County Based

CLARK

RANGER

TPK

FORD Make

1994 Year

283UIE

Vehicle Identification Number

IFTCRIOUXRPC26207

Fuel Anle Weight

5049 SPENCER ST APT D

SCOTT KRISTEN AMY LEWIS, GARY SCOTT

KID-L (PRSPO) REP. 5-06)

AS VEGAS NV 89119-2007

50% (0)

#### Case 2:09-cv-01348-RCJ-GWF Document 88-1 Filed 03/04/13 Page 48 of 48

AMENDED POLICY DECLARATIONS MONTHLY NEVADA PERSONAL AUTO POLICY UNITED AUTOMOBILE INSURANCE-NV P.O. BOX 15007 702-369-0312

PAGE

1

POLICY #: AGENT #:

DATE PROCESSED:

LAS VEGAS, NV 89114-5007 NVA 040021926

850-85-850006

COVERAGE PROVIDED

FROM: August 29, 2007 @ 4:42 P.M. P.D.T. September 13, 2007 @ 12:01 A.M. P.D.T.

NAMED INSURED: GARY S LEWIS 5049 SPENCER ST Apt.D LAS VEGAS, NV 89119

August 29, 2007

AGENT:

US AUTO INS AGENCY, INC. 3909 W. SAHARA AVE., STE. 4

LAS VEGAS, NV 89102

This declaration page with ''policy provisions'' and all other applicable endorsements complete your policy.

DRIVER

NAME

12 GARY S LEWIS TYPE OF DRIVER SR-22

Principal Principal N Ν

DESCRIPTION OF VEHICLE

VEHICLE YEAR 1996

MAKE/MODEL CHEV C1500

VEHICLE ID # 1GCEC19M6TE214944

1994 FORD RANGER 1995 TYTA COROLLA DX

KRISTEN A SCOTT

1FTCR10UXRPC26207 JT2AE09B4S0085205

N

VEHICLE

PREMIUM DED.

UNIT# | SYM | TER | CLASS | PTS | SURC | DISC | AIRBAG | TRAN | SENIOR | REN | MC | PIF | NONOWN | EFT | Y

10 012 30FS 0 06 012 MMO 012

13

.200 .200 .200

N N N N N N N N

VEHICLE

PREMIUM DED.

N N

N

N

INSURED PROPERTY IS PRINCIPALLY GARAGED AT ABOVE ADDRESS OR:

COVERAGE IS PROVIDED ONLY WHERE A PREMIUM AND LIMIT OR DEDUCTIBLE ARE SHOWN:

Bodily Injury Property Damage

FULL TERM PREMIUM

3 0MS

15000/person 30000/accdnt 10000/accdnt

29.00 29.00 29.00 29.00 58.00 58.00 PREMIUM DED. 33.00 33:00

VEHICLE

66.00 TOTAL PREMIUM

CHANGE IN PREMIUM

182.00 28.00

ENDORSEMENT MADE PART OF THIS POLICY AT TIME OF ISSUE:

ENDORSEMENT SUMMARY

Unit 3 added on 08/29/2007

08/29/2007

Time

Signature of Name insured required

08/29/2007

Time

Agent signature required

Ву

Eunice H. Lacara

# "EXHIBIT 2"

1	JUDG	
2	DAVID F. SAMPSON, ESQ., Nevada Bar #6811	Na - P Haters Musika Carell
3	THOMAS CHRISTENSEN, ESQ.,	Aug 26 11 oo AN '08
4	Nevada Bar #2326	
5.	1000 S. Valley View Blvd. Las Vegas, Nevada 89107	CR4 300
_	(702) 870-1000	CLERKK被害。不是被恐怕战略的
6	Attorney for Plaintiff, JAMES NALDER As Guardian Ad	
7	Litem for minor, CHEYENNE NALL	
8	CI	<u>DISTRICT COURT</u> ARK COUNTY, NEVADA
9	JAMES NALDER, individually	)
10	and as Guardian ad Litem for	)
11	CHEYENNE NALDER, a minor.	<i>)</i> )
	Plaintiffs,	į́
12	vs.	) CASE NO: A549111
13		) DEPT. NO: VI
14	GARY LEWIS, and DOES I through V, inclusive ROES I	) )
15	through V	
16	Defendants.	
17	Dolondants,	
18	NOTICE O	F ENTRY OF JUDGMENT
19	•	at a Judgment against Defendant, GARY LEWIS, was
20	entered in the above-entitled matter o	on June 2, 2008. A copy of said Judgment is attached
		in June 2, 2006. A copy of said Judgment is attached
21	hereto.	
22	DATED this day of Ju	une, 2008.
23	<del>-</del>	CHINACIPA (CINTACINA I LA CINTACINA I LA C
24		CHRISTENSEN LAW OFFICES, LLC
25	. ** . **	By:/ \
26		Nevada Bar #6811
27		THOMAS CHRISTENSEN, ESQ., Nevada Bar #2326
		1000 S. Valley View Blvd.
28		Las Vegas, Nevada 89107
		Attorneys for Plaintiff

Case 2:09-cv-01348-RCJ-GWF Document 88-2 Filed 03/04/13 Page 2 of 5

CERTIFICATE OF SERVICE Pursuant to NRCP 5(b), I certify that I am an employee of CHRISTENSEN LAW OFFICES, LLC., and that on this < day of March, 2008, I served a copy of the foregoing NOTICE OF ENTRY OF JUDGMENT as follows: U.S. Mail—By depositing a true copy thereof in the U.S. mail, first class postage prepaid and addressed as listed below; and/or ☐ Facsimile—By facsimile transmission pursuant to EDCR 7.26 to the facsimile number(s) shown below and in the confirmation sheet filed herewith. Consent to service under NRCP 5(b)(2)(D) shall be assumed unless an objection to service by facsimile transmission is made in writing and sent to the sender via facsimile within 24 hours of receipt of this Certificate of Service; and/or Hand Delivery—By hand-delivery to the addresses listed below. Gary Lewis 5049 Spencer St. #D Las Vegas, NV 89119 An employee of CHRISTER OFFICES, LLC 

Case 2:09-cv-01348-RCJ-GWF Document 88-2 Filed 03/04/13 Page 4 of 5

0078

27

IT IS ORDERED THAT PLAINTIFF HAVE JUDGMENT AGAINST DEFENDANT in the sum of \$3,500,000.00, which consists of \$65,555.37 in medical expenses, and \$3,434,444.63 in pain, suffering, and disfigurement, with interest thereon at the legal rate from October 9, 2007, until paid in full.

DATED THIS \_\_\_\_ day of May, 2008.



Submitted by: CHRISTENSEN LAW OFFICES, LLC.

BY:

DAVID SAMPSON
Nevada Bar #6811
1000 S. Valley View
Las Vegas, Nevada 89107
Attorney for Plaintiff

# "EXHIBIT 3"

## Case 2:09-cv-01348-RCR-GWF Document 88-5 Filed 03/08/19 Page 2 of 12

1	TILLE		
2	THOMAS CHRISTENSEN, ESQ. Nevada Bar No. 2326		
3	DAVID F. SAMPSON, ESQ.		
,	Nevada Bar No. 6811		
4	CHRISTENSEN LAW OFFICES, LLC		
5	1000 S. Valley View Blvd.		
-	Las Vegas, Nevada 89107		
6	Attorneys for Plaintiffs		
7	LINITIDED CITY HITECAN		ν.
0	UNITED STATES DIST	RICT COURT	
8	FOR THE DISTRICT	UF NEVADA	٠.
9			
10	JAMES NALDER, Guardian Ad Litem for minor		
10	Cheyanne Nalder, real party in interest, and		
11	GARY LEWIS, Individually;		٠.
12	Divises	)	
	Plaintiffs,	) Case No.: 2:09-cv-1348	
13	vs.		
14		<b>)</b>	
	UNITED AUTOMOBILE INSURANCE CO,	) JURY DEMAND REQUESTED	
15	DOES I through V, and ROE CORPORATIONS	)	
16	I through V, inclusive	,	
17	Defamilians	)	
1,	Defendants.		. ,
18		)	
19			
.	ANSWER TO INTERRO	OGATORIES .	
20	•		
21	COMES NOW the Plaintiff, GARY LEWIS,	and for his Answers to Interrogatoric	es
22			
	propounded to him, states, under oath, and in accord	ance with Rule 33 of the Nevada Rules of	эf
23	Civil Procedure, as follows:		
24	Difference of the second		
. ا	INTERROGATORY NO. 1: State your name and	all names by which you have ever bee	n
·			
6	known, your present residence address, any other ad	dress at which you have lived during th	e
7 1	past five years, and if you are married, state the name	e and address of your spouse and the dat	ė
	and place of your marriage.		
	i jour imiliago.		

CHRISTENSEN LAW
WWW.injuryhelpnow.com

# Case 2:09-cv-01348-RCR-GWF Document 88-5 Filed 03/08/19 Page 3 of 12

	1	
•	ANSWER TO INTERROGATORY NO. 1: OBJECTION: This Interrogatory is objected to c	
	the grounds it is overly broad, unduly burdensome, compound and seeks information no	
. 4	reasonably calculated	
•		
7	Covina, CA 91722 (present address); 5049 Spencer Unit D, Las Vegas, NV 89119; 113	
9	Templewood Ct. Las Vegas, NV 89149; I am single. Plaintiff reserves the right to supplemen	
10	this answer as discovery continues.	L
11	INTERROGATORY NO. 2: State your date of birth, and Social Security Number.	
12	ANSWER TO INTERROGATORY NO. 2: OBJECTION: This Interrogatory is objected to on	
13	the grounds it is overly broad, unduly burdensome, compound and seeks information not	
14 15	reasonably calculated to lead to the discovery of admissible evidence. However without	
16	waiving said objections Plaintiff responds as follows: Date of Birth 4/28/1974, social XXX-	
17	XX-7750. Plaintiff reserves the right to supplement this answer as discovery continues.	
18	INTERROGATORY NO. 3: If you have ever been convicted of a felony, state the date of the	
19	conviction and the offense involved.	
21	ANSWER TO INTERROGATORY NO. 3: OBJECTION: This Interrogatory is objected to on	
22	the grounds it is overly broad, unduly burdensome, compound and seeks information not	
23	reasonably calculated to lead to the discovery of admissible evidence. However without	
24	waiving said objections. Plaintiff responds as follows: 1000, G. 111, G.	

23 24 ons, Plaintiff responds as follows: 1998, Grand theft and forgery. Plaintiff 25 reserves the right to supplement this answer as discovery continues. 26

INTERROGATORY NO. 4: Give a complete employment and educational history for the ten (10) years preceding the incident in question, setting forth details such as the name and address

**2**7

28

## Case 2:09-cv-01348-RCR-GWF Document 88-5 Filed 03/08/18 Page 4 of 12

	1	of your employers, the date of commencement and termination, the place and nature of
	2	employment duties performed, the name of your supervisor, etc.
	3	
	4	ANSWER TO INTERROGATORY NO. 4: OBJECTION: This Interrogatory is objected to on the grounds it is everly be a larger transfer of the grounds.
	5	the grounds it is overly broad, unduly burdensome, compound and seeks information not
	6 7	reasonably calculated to lead to the discovery of admissible evidence. However without
	8	waiving said objections, Plaintiff responds as follows: (2000-2002)ACB Components and
	9	Fasteners, Covina, CA, warehouse associate, purchasing agent and sales representative,
10	,	supervisor-David Hanson; (2002-2007) American Leak Detection, Las Vegas, NV, plumber
11		technician/avata
12		employed. Plaintiff reserves the right to supplement this answer as discovery continues.
13		NTERROGATORY NO. 5. 16
14		NTERROGATORY NO. 5: If you involved in an incident on July 8, 2007, state the time and
15		ocation of said incident and describe the details of the incident in your own words, describing
16	f	actually (without legal conclusion) what caused it to happen.
17	A	NSWER TO INTERROGATORY NO. 5: OBJECTION: This Interrogatory is objected to on
18	th	ne grounds it is overly broad, unduly burdensome, compound and calls for a narrative
19		sponse. However without waiving said objections, Plaintiff responds as follows: I ran over
20	C	heyanne Nalder with my truck Plaintiff reserves the interpolate as follows: I ran over
21 .		heyanne Nalder with my truck. Plaintiff reserves the right to supplement this answer as scovery continues.
22		
23 24		TERROGATORY NO. 6: Please state your relationship to Cheyanne Nalder.
25	Aľ	NSWER TO INTERROGATORY NO. 6: OBJECTION: This Interrogatory is objected to on
26	the	grounds it is overly broad, unduly burdensome, compound and seeks information not
- 1		sonably calculated to lead to the discovery of admissible evidence.

CHRISTENSEN LAW www.injuryhelpnow.com

of

## Case 2:09-cv-01348-RCR-GWF Document 88-3 Filed 03/08/18 Page 5 of 12

1	waiving said objections, Plaintiff responds as follows: I was friends with Cheyanne's father.
2	Plaintiff reserves the right to supplement this answer as discovery continues. friends
3	
4	INTERROGATORY NO. 7: Please state your relationship to James Nalder.
5	ANSWER TO INTERROGATORY NO. 7: OBJECTION: This Interrogatory is objected to on
6	the grounds it is overly broad, unduly burdensome, compound and seeks information not
7	reasonably calculated to lead to the discovery of admissible evidence. However without
8	waiving said objections, Plaintiff responds as follows: friends. Plaintiff reserves the right to
. 9	supplement this answer as discovery continues.
10	
11	INTERROGATORY NO. 8: If you consumed any intoxicating beverages or consumed any
12	type of drug within twenty-four (24) hours preceding each accident, please state the time and
13	place of each drink or consumption and the kind and amount of intoxicating beverages or drug
14	used or consumed.
15	
16	ANSWER TO INTERROGATORY NO. 8: OBJECTION: This Interrogatory is objected to on
16 17	ANSWER TO INTERROGATORY NO. 8: OBJECTION: This Interrogatory is objected to on the grounds it is overly broad, unduly burdensome, compound and seeks information not
17	the grounds it is overly broad, unduly burdensome, compound and seeks information not
17 18 19 20	the grounds it is overly broad, unduly burdensome, compound and seeks information not reasonably calculated to lead to the discovery of admissible evidence. However without
17 18 19	the grounds it is overly broad, unduly burdensome, compound and seeks information not reasonably calculated to lead to the discovery of admissible evidence. However without waiving said objections, Plaintiff responds as follows: None. Plaintiff reserves the right to
17 18 19 20 21	the grounds it is overly broad, unduly burdensome, compound and seeks information not reasonably calculated to lead to the discovery of admissible evidence. However without waiving said objections, Plaintiff responds as follows: None. Plaintiff reserves the right to supplement this answer as discovery continues.
17 18 19 20 21 22	the grounds it is overly broad, unduly burdensome, compound and seeks information not reasonably calculated to lead to the discovery of admissible evidence. However without waiving said objections, Plaintiff responds as follows: None. Plaintiff reserves the right to supplement this answer as discovery continues.  INTERROGATORY NO. 9: If you maintain you were insured under a policy of automobile
17 18 19 20 21 22 23 24 25	the grounds it is overly broad, unduly burdensome, compound and seeks information not reasonably calculated to lead to the discovery of admissible evidence. However without waiving said objections, Plaintiff responds as follows: None. Plaintiff reserves the right to supplement this answer as discovery continues.  INTERROGATORY NO. 9: If you maintain you were insured under a policy of automobile insurance issued by United Automobile Insurance Company please state the dates of coverage
17 18 19 20 21 22 23 24	the grounds it is overly broad, unduly burdensome, compound and seeks information not reasonably calculated to lead to the discovery of admissible evidence. However without waiving said objections, Plaintiff responds as follows: None. Plaintiff reserves the right to supplement this answer as discovery continues.  INTERROGATORY NO. 9: If you maintain you were insured under a policy of automobile insurance issued by United Automobile Insurance Company please state the dates of coverage for said policy and policy number.

CHRISTENSEN LAW
www.injuryhelpnow.com

#### Case 2:09-cv-01348-RCR-GWF Document 88-5 Filed 03/08/19 Page 6 of 12

- 1	UAIC, which UAIC renewed on multiple occasions with me. It is my understanding I was
2	covered by policy No. NVA020021926, which UAIC advised me it was renewing and that I
3	would have no lapse in coverage as long as payment was made prior to the expiration of my
5	policy, which the "Renewal Notice" said was July 31, 2007. I made the payment long before
6	July 31, 2007 and understood the policy had been renewed again and there was no lapse in
7	coverage. Plaintiff reserves the right to supplement this answer as discovery continues. look on
8 9	insurance card. It is my understanding I was covered with insurance through UAIC which
10	coverage and insurance UAIC continually renewed from early 2007 through I believe
11	September 2009.
12	<u>INTERROGATORY NO. 10</u> : If you maintain you attempted, or made a payment of policy
13	premium to United Automobile Insurance Company for automobile insurance coverage
14 15	between June 12, 2007 and July 10, 2007 please state the (a) form or method of such payment
16	(b) the location of said payment, (c) the date of said payment, and (d) proof of any such
17	payment.
18	ANSWER TO INTERROGATORY NO. 10: OBJECTION: This Interrogatory is objected to
19	on the grounds it is overly broad, unduly burdensome and compound. However without
20 .	waiving said objections, Plaintiff responds as follows: N/A. The "Renewal Notice" I received
21	said that I would not have a lapse in coverage if payment was made before the expiration of my
23	policy, which the "Renewal Notice said was July 31, 2007. Payment was made on July 10,
24	2007. Plaintiff reserves the right to supplement this answer as discovery continues.
25	INTERROGATORY NO. 11: If you maintain any payment, alleged in answer to interrogatory
26 27	No. 10, herein, was via credit card, please state the card issuing company and account number.

www.injuryhelpnow.com

28

0085

I

## Case 2:09-cv-01348-RCR-GWF Document 88-5 Filed 03/0 8/19 Page 7 of 12

	!	
1	ANSWER TO INTERROGATORY NO. 11: OBJECTION: This Interrogatory is objected to	0
2	on the grounds it is overly broad and unduly burdensome. However without waiving said	d
3	objections, Plaintiff responds as follows: N/A. The "Renewal Notice" I received said that	Ι
5	Would not have a large in a second	
6		
7	Plaintiff reserves the right to supplement this answer as discovery continues.	
9	INTERROGATORY NO. 12: If you maintain any payment, alleged in answer to interrogatory	<b>7</b> .
10	no. 10, herein, was via check, please state the (a) bank account holder's name, (b) the check	
11	number, (c) the name of the bank, and (d) the bank account number and account number.	
12	ANSWER TO INTERROGATORY NO. 12: OBJECTION: This Interrogatory is objected to	
13	on the grounds it is overly broad, unduly burdensome and compound. However without	
14 15	waiving said objections, Plaintiff responds as follows: N/A. The "Renewal Notice" I received	.
16	said that I would not have a lapse in coverage if payment was made before the expiration of my	
17	policy, which the "Renewal Notice said was July 31, 2007. Payment was made on July 10,	
18	2007. Plaintiff reserves the right to supplement this answer as discovery continues.	
19	INTERROGATORY NO. 13: If you maintain any payment, alleged in answer to interrogatory	
20	no. 10, herein was via money order, please state the (a) issuing entity name, and (b) the	
22	location issued from.	
23	ANSWER TO INTERROGATORY NO. 13: OBJECTION: This Interrogatory is objected to	
24	on the grounds it is overly broad, unduly burdensome and compound. However without	
25	waiving said objections, Plaintiff responds as follows: N/A. The "Renewal Notice" I received	
<ul><li>26</li><li>27</li></ul>	said that I would not have a lapse in coverage if payment was made before the expiration of my	

CHRISTENSEN LAW
www.injuryhelpnow.com

## Case 2:09-cv-01348-RCR-GWF Document 88-5 Filed 03/08/19 Page 8 of 12

1	policy, which the "Renewal Notice said was July 31, 2007. Payment was made on July 10	)
2		-,
3	INTERROGATORY NO. 14: If you have obtained or are aware of the existence of any are	l,
5	written, or recorded statement or description made or claimed to have been made by any part	y
6	or witness, state the name of the person giving the statement and the date given.	
7	ANSWER TO INTERROGATORY NO. 14: OBJECTION: This Interrogatory is objected to	)
8	on the grounds it is overly broad, unduly burdensome and compound. However without	
10	waiving said objections, Plaintiff responds as follows: Please see Plaintiff's List of Witnesses	
11	and Documents and Supplements (particularly the reports of Charles Miller and any and all	l
12	statements contained in Defendant's claims file). Plaintiff reserves the right to supplement this	j,
13	answer as discovery continues.	
14 15	INTERROGATORY NO. 15: State the name and specialty of any person you intend to use as	
16	an expert witness in this case and give a summary of the expert's opinion concerning the case.	
17	ANSWER TO INTERROGATORY NO. 15: OBJECTION: This Interrogatory is objected to	
18	on the grounds it is overly broad, unduly burdensome, compound and is premature as the time	1
19	for disclosure of experts is not upon us. However, without waiving said objections, Plaintiff	
20 21	responds as follows: Charles M. Miller, 1442A Walnut St. #55 Berkeley, CA 94709; is	
22	expected to testify as an expert regarding any subject matter related to his expertise in the field	
23	of insurance, findings on his review and examinations, including but not limited to testing	
24	results, as well as the damages as a result of this incident and his report and opinions. Plaintiff	
25	reserves the right to supplement this answer as discovery continues. Charles Miller.	
26 27	INTERROGATORY NO. 16: Please state the name of any checking and savings accounts in	
8	your name in June and July 2007 and, of each, state the bank name and account number	

#### Case 2:09-cv-01348-BCR-GWF Document 88-5 Filed 03/08/19 Page 9 of 12

	ANSWER TO INTERROGATORY NO. 16: OBJECTION: This Interrogatory is objected to
	on the grounds it is overly broad, unduly burdensome, compound and seeks information not
. 4	reasonably calculated to lead to the discovery of admissible avidence. However,
5	Working said alia di Di tata
6	
7	
8	INTERROGATORY NO. 17: Please state the name of any credit card accounts in your name
10	in June and July 2007 and for each, state the issuing entity name and account number.
11	ANSWER TO INTERROGATORY NO. 17: OBJECTION: This Interrogatory is objected to
12	on the grounds it is overly broad, unduly burdensome, compound and seeks information not
13	reasonably calculated to lead to the discovery of admissible evidence. However without
14 15	waiving said objections, Plaintiff responds as follows: None. Plaintiff reserves the right to
16	supplement this answer as discovery continues. None
17	INTERROGATORY NO. 18: If you have ever made any claim or filed any lawsuit against any
18	person, group, organization, corporation, industrial commission or any other entity, describe in
19	detail the nature of the claim or lawsuit or how it was resolved.
20 21	ANSWER TO INTERROGATORY NO. 18: OBJECTION: This Interrogatory is objected to
22	on the grounds it is overly broad, unduly burdensome, compound and seeks information not
23	reasonably calculated to lead to the discovery of admissible evidence. However without
24	waiving said objections, Plaintiff responds as follows: None. Plaintiff reserves the right to
25	supplement this answer as discovery continues.
26 27	INTERROGATORY NO. 19: The date you first spoke to, were contacted by, contacted,
28	corresponded with, or otherwise communicated with counsel for James Nalder, Guardian Ad

## Case 2:09-cv-01348-BCR-GWF Document 88-5 Filed 03/08/19 Page 10 of 12

1	Litem for minor Cheyanne Nalder, or any individual at the Christensen Law Offices and the
2	method of contact.
3 4	ANSWER TO INTERROGATORY NO. 19: OBJECTION: This Interrogatory is objected to
5	on the grounds it is overly broad, unduly burdensome, compound and seeks information not
6	reasonably calculated to lead to the discovery of admissible evidence. However without
7	waiving said objections, Plaintiff responds to the best of his recollection, I do not recall the
8	exact date, it was shortly after the accident, James Nalder asked me to call David Sampson and
9	I called him. Plaintiff reserves the right to supplement this answer as discovery continues.
11	INTERROGATORY NO. 20: The date your first spoke to, were contacted by, contacted,
12	corresponded with, or otherwise communicated with counsel for James Nalder, Guardian Ad
13	Litem for minor Cheyanne Nalder, or any individual at the Christensen Law Offices wherein a
14 15	covenant not to execute and/or assignment of rights or chose in action against United
16	Automobile Insurance Company was discussed, proposed or presented and the method of said
17	contact.
18	ANSWER TO INTERROGATORY NO. 20: OBJECTION: This Interrogatory is objected to
19	on the grounds it is overly broad, unduly burdensome, compound and seeks information not
20	reasonably calculated to lead to the discovery of admissible evidence. However without
21	waiving said objections, Plaintiff responds as follows: I spoke with David Sampson about a
23	possible assignment on multiple occasions. I do not recall the exact dates. The assignment
24	was executed on February 28, 2010. Plaintiff reserves the right to supplement this answer as

discovery continues.



#### Case 2:09-cv-01348-BCR-GWF Document 88-3 Filed 03/08/19 Page 11 of 12

1	INTERROGATORY NO. 21: The date you signed or executed a covenant not to execute and
2	assignment of rights to choses in action with counsel for James Nalder, Guardian Ad Litem for
3	minor Cheyanne Nalder, or any individual at the Christensen Law Offices.
5	ANSWER TO INTERROGATORY NO. 21: OBJECTION: This Interrogatory is objected to
6	on the grounds it is overly broad, unduly burdensome, compound and seeks information not
7	reasonably calculated to lead to the discovery of admissible evidence. However without
8	waiving said objections, Plaintiff responds as follows: February 28, 2010. Plaintiff reserves the
9	right to supplement this answer as discovery continues.
11 12	DATED this day of, 20
13	
14	CHRISTENSEN LAW OFFICES, LLC
15	BY:
16	THOMAS COMPLETENTED TO THE

THOMAS CHRISTENSEN, ESQ. Nevada Bar No. 2326 DAVID F. SAMPSON, ESQ. Nevada Bar No. 6811 1000 S. Valley View Blvd. Las Vegas, Nevada 89107 Attorney for Plaintiffs

CHRISTENSEN LAW www.injuryhelpnow.com

17

18

19

20

21

22

23

24

25

26

27

#### Case 2:09-cv-01348-RCR-GWF Document 88-5 Filed 03/08/19 Page 12 of 12

STATE OF NEVADA ) COUNTY OF CLARK ) GARY LEWIS, being first duly sworn, deposes and says: That he is the Plaintiff in the above-entitled action; that he has read the foregoing Answers to Interrogatories and knows the contents thereof, and that the same is true of his own knowledge except for those matters therein stated on information and belief, and as for those matters he believes them to be true. **GARY LEWIS** SUBSCRIBED and SWORN to before me SANDRA J. DURITZA-GONZALES this 28 day of Notary Public State of Nevada No. 02-78670-1 My appt. exp. Oct. 22, 2010 said County and State. 

# "EXHIBIT 4"

#### UNITED STATES DISTRICT COURT FOR THE DISTRICT OF NEVADA

000-	
JAMES NALDER, Guardian Ad Litem	-> CONDENSED
for minor Cheyanne Nalder, real	CERTIFIED
party in interest, and GARY	) mo siconing
LEWIS, Individually,	TRANSCRIPT
	<b>)</b>
Plaintiffs,	<b>)</b>
	<b>)</b>
vs.	) Case No.
	) 2:09-cv-1348
UNITED AUTOMOBILE INSURANCE CO,	<b>)</b>
DOES I through V, and ROE	<b>)</b>
CORPORATIONS I through V,	<b>)</b>
inclusive,	)
	)
Defendants.	<b>)</b>
	<b>)</b>

#### DEPOSITION OF DANICE DAVIS

Scottsdale, Arizona July 28, 2010 1:46 p.m.

PREPARED FOR:

DISTRICT COURT

Sandra L. Munter

Certified Reporter

Certificate No. 50348

CANYON STATE REPORTING

2415 East Camelback Road

Suite 700

(Original)

Phoenix, Arizona 85016

		Page	2	Page 4
1 !	Pursuant to Rule 39(f)(2) of the Arizona Rules of Civil	-	1	DEPOSITION OF DANICE DAVIS
	Procedure, which states, "Upon payment of reasonable charges		2	was taken on July 28, 2010, commencing at 1:46 p.m., at
	therefor, the officer shall furnish a copy of the deposition to any party or to the deponent," the "Prepared For"		3	UNITED AUTOMOBILE INSURANCE CO., 8800 East Raintree Drive
3 8	attorney has received a copy of this proceeding.		4	Scottsdale, AZ 85260, before Sandra L. Munter, Certified
	I, the officer, will provide a certified copy to each		5	Reporter No. 50348 for the State of Arizona.
(	ordering party at the same copy rate, thus complying with		6	•
5 ;	Section 7-206, Appendix A Standard 3(a) of the Arizona Code		· 7	APPEARANCES
6 (	of Judicial Administration (ACJA) Court Reporter Standard		8	For the Plaintiffs:
	Certification (Effective January 1, 2003). Each purchased copy of this transcript will be signed and		9	BY: DAVID F. SAMPSON, ESQ.
	certified by myself, thus complying with ACJA Section			CHRISTENSEN LAW OFFICES, LLC
8 1	7-206F(3).		10	1000 South Valley View Boulevard
9	A.R.S. 32-4003(B) provides, "Beginning July 1, 2000, a			Las Vegas, Nevada 89107
	certified reporter shall sign and certify each transcript		11	
	that the certified reporter prepares before the transcript may be used in court, except for transcripts that the court			For the Defendants:
11	reporter prepares for proceedings that occurred before July		12	
	1, 2000." Thus, only an originally signed copy of my work			BY: MATTHEW J. DOUGLAS, ESQ.
12	product can be used in any proceeding before the Court.		13	ATKIN WINNER & SHERROD
13	Any copies of this transcript (paper or electronic) made for			1117 South Rancho Drive
	any other party who has not paid Canyon State Reporting, (thus the reporter) for such copy of this transcript, or		14	Las Vegas, Nevada 89102
,	received written permission for same, will be considered		15	
15	theft of services, a violation of property rights, and be		16	
•	considered restraint of trade with appropriate penalties		17	
16 : 17	sought.		18	
1 <i>1</i> 18			19	
19			20	
20	1		21	* * *
21			22	
22	* * *		23	
23 24			24	
25			25	
		Page	3	Page
1	INDEX		1	PROCEEDINGS
2	WITNESS:		2	
	DANICE DAVIS		3	(Deposition Exhibit No. 9 was marked for
4	EXAMINATION		i.	
5	Page Line		4	identification.)
	By Mr. Sampson 5 13		5	
	By Mr. Douglas 120 14		, 6	DANICE DAVIS,
7	By Mr. Sampson 122 24		7	the witness herein, having been first duly sworn to speak
	By Mr. Douglas 135 1		8	the truth and nothing but the truth, was examined and
	By Mr. Sampson 136 3		18	·
0			9	testified as follows:
9	DWIII		10	
0	EXHIBITS			TITLE OF TAMES TO
0	Number Page Line		11	EXAMINATION
0		3	.1	· · · · · · · · · · · · · · · · · · ·
0 1	Number Page Line	3	12	BY MR. SAMPSON:
0 1 2	Number Page Line 9 Nevada Evidence of Motor Vehicle 5	3	12 13	BY MR. SAMPSON:  Q Could you please spell your name, say your name
0 1 2	Number Page Line 9 Nevada Evidence of Motor Vehicle 5 Liability Cards	3	12 13 14	BY MR. SAMPSON:  Q Could you please spell your name, say your name and spell your last name for our record, if you would?
0 1 2 3 4	Number Page Line 9 Nevada Evidence of Motor Vehicle 5 3 Liability Cards (1 page) 10 Note Detail 15 13	3	12 13	BY MR. SAMPSON:  Q Could you please spell your name, say your name
0 1 2 3 4	Number Page Line 9 Nevada Evidence of Motor Vehicle 5 Liability Cards (1 page)	3	12 13 14	BY MR. SAMPSON:  Q Could you please spell your name, say your name and spell your last name for our record, if you would?  A Danice Davis, D-a-v-i-s.
0 1 2 3 4	Number Page Line 9 Nevada Evidence of Motor Vehicle 5 3 Liability Cards (1 page) 10 Note Detail 15 13	3	12 13 14 15	BY MR. SAMPSON:  Q Could you please spell your name, say your name and spell your last name for our record, if you would?  A Danice Davis, D-a-v-i-s.  Q All right. Do you understand you've been
0 1 2 3 4	Number Page Line  9 Nevada Evidence of Motor Vehicle 5 Liability Cards (1 page)  10 Note Detail 15 13 (2 pages)	3	12 13 14 15 16	BY MR. SAMPSON:  Q Could you please spell your name, say your name and spell your last name for our record, if you would?  A Danice Davis, D-a-v-i-s.  Q All right. Do you understand you've been designated by UAIC as the person most knowledgeable
0 1 2 3 4 5	Number Page Line  9 Nevada Evidence of Motor Vehicle 5 Liability Cards (1 page)  10 Note Detail 15 13 (2 pages)  RECESSES	3	12 13 14 15 16 17	BY MR. SAMPSON:  Q Could you please spell your name, say your name and spell your last name for our record, if you would?  A Danice Davis, D-a-v-i-s.  Q All right. Do you understand you've been designated by UAIC as the person most knowledgeable regarding several different areas related to underwriting?
0 1 2 3 4 5 6	Number Page Line  9 Nevada Evidence of Motor Vehicle 5 Liability Cards (1 page)  10 Note Detail 15 13 (2 pages)  RECESSES Page Line	· · · · · · · · · · · · · · · · · · ·	12 13 14 15 16	BY MR. SAMPSON:  Q Could you please spell your name, say your name and spell your last name for our record, if you would?  A Danice Davis, D-a-v-i-s.  Q All right. Do you understand you've been designated by UAIC as the person most knowledgeable
0 1 2 3 4 5 6	Number Page Line  9 Nevada Evidence of Motor Vehicle 5 Liability Cards (1 page)  10 Note Detail 15 13 (2 pages)  RECESSES	· · · · · · · · · · · · · · · · · · ·	12 13 14 15 16 17	BY MR. SAMPSON:  Q Could you please spell your name, say your name and spell your last name for our record, if you would?  A Danice Davis, D-a-v-i-s.  Q All right. Do you understand you've been designated by UAIC as the person most knowledgeable regarding several different areas related to underwriting?  A Uh-huh.
.0 .1 .1 .2 .3 .14 .15 .16	Number Page Line  9 Nevada Evidence of Motor Vehicle 5 Liability Cards (1 page)  10 Note Detail 15 13 (2 pages)  RECESSES Page Line (Recess at 3:20 p.m.; resumed at 3:27 p.m.) 89	· · · · · · · · · · · · · · · · · · ·	12 13 14 15 16 17 18 19 20	BY MR. SAMPSON:  Q Could you please spell your name, say your name and spell your last name for our record, if you would?  A Danice Davis, D-a-v-i-s.  Q All right. Do you understand you've been designated by UAIC as the person most knowledgeable regarding several different areas related to underwriting?  A Uh-huh.  Q Is that a yes?
10 11 12 13 14 15 16 17 18 19 20	Number Page Line  9 Nevada Evidence of Motor Vehicle 5 Liability Cards (1 page)  10 Note Detail 15 13 (2 pages)  RECESSES Page Line	· · · · · · · · · · · · · · · · · · ·	12 13 14 15 16 17 18 19 20 21	BY MR. SAMPSON:  Q Could you please spell your name, say your name and spell your last name for our record, if you would?  A Danice Davis, D-a-v-i-s.  Q All right. Do you understand you've been designated by UAIC as the person most knowledgeable regarding several different areas related to underwriting?  A Uh-huh.  Q Is that a yes?  A Yes.
10 11 12 13 14 15 16 17 18 19 20 21	Number Page Line  9 Nevada Evidence of Motor Vehicle 5 Liability Cards (1 page)  10 Note Detail 15 13 (2 pages)  RECESSES Page Line (Recess at 3:20 p.m.; resumed at 3:27 p.m.) 89	· · · · · · · · · · · · · · · · · · ·	12 13 14 15 16 17 18 19 20 21 22	BY MR. SAMPSON:  Q Could you please spell your name, say your name and spell your last name for our record, if you would?  A Danice Davis, D-a-v-i-s.  Q All right. Do you understand you've been designated by UAIC as the person most knowledgeable regarding several different areas related to underwriting?  A Uh-huh.  Q Is that a yes?  A Yes.  Q Okay. Have you ever testified as a person most
10 11 12 13 14 15 16 17 18 19 20 21	Number Page Line  9 Nevada Evidence of Motor Vehicle 5 Liability Cards (1 page)  10 Note Detail 15 13 (2 pages)  RECESSES Page Line (Recess at 3:20 p.m.; resumed at 3:27 p.m.) 89	· · · · · · · · · · · · · · · · · · ·	12 13 14 15 16 17 18 19 20 21	BY MR. SAMPSON:  Q Could you please spell your name, say your name and spell your last name for our record, if you would?  A Danice Davis, D-a-v-i-s.  Q All right. Do you understand you've been designated by UAIC as the person most knowledgeable regarding several different areas related to underwriting?  A Uh-huh.  Q Is that a yes?  A Yes.
10 11 12 13 14 15 16 17 18 19 20 21	Number Page Line  9 Nevada Evidence of Motor Vehicle 5 Liability Cards (1 page)  10 Note Detail 15 13 (2 pages)  RECESSES Page Line (Recess at 3:20 p.m.; resumed at 3:27 p.m.) 89	· · · · · · · · · · · · · · · · · · ·	12 13 14 15 16 17 18 19 20 21 22	BY MR. SAMPSON:  Q Could you please spell your name, say your name and spell your last name for our record, if you would?  A Danice Davis, D-a-v-i-s.  Q All right. Do you understand you've been designated by UAIC as the person most knowledgeable regarding several different areas related to underwriting?  A Uh-huh.  Q Is that a yes?  A Yes.  Q Okay. Have you ever testified as a person most

2 (Pages 2 to 5)

4			
	Page 6		Page 8
1	all the people at UAIC for these areas I've identified, you	1	Q And that Jan Cook is the person that is most
. 2	are the one who has the most knowledge for the whole company	2	knowledgeable when it comes to the claims and how the claim
3	as to what went on.	3	was handled.
4	Do you understand that?	4	Do you understand that?
5	A Yes.	5	A Yes.
6	Q Do you understand that if you tell me at any	6	Q Do you have any involvement in the handling of
7	point in time that if I ask about an area and you say,	7	the claim that was brought against Gary Lewis?
. 8	"Well, I don't know," that you're essentially saying nobody	8	A Involvement in what manner?
9	at UAIC knows because you have the most knowledge?	9	Q Let me back up a second because I did this with
10	Do you understand that?	10	Jan and I didn't do this with you, actually.
11	A Depends on what area you're talking about.	11	You understand we're here in relation to a
12	Q Okay. Let's do this. If during the course of	12	lawsuit that arose due to a claim that was brought by an
13	the deposition, there's ever any questions I ask you that	13	individual against Gary Lewis?
14	you say there's somebody else here that would know better	14	A Yes.
15	than me, can you advise me as to who that is?	15	Q All right. If I refer to that as the claim, the
16	A Yes.	16	claim that was brought against Gary Lewis, do you understand
17	Q Let me explain to you briefly the why behind it	17	what I'm talking about?
18	because what we're trying to avoid is getting a deposition	18	A Yes.
19-	today and then going to trial and UAIC saying yeah, Danice	19	Q All right. Once the claim was brought, which was
20	said that, but she doesn't really know what she's talking	20	brought in, I think, early July of 2007, did you have any
21	about. There's this other person at UAIC that would know	21	involvement in the claims process?
22	better, and now there's all of a sudden surprise testimony	22	A No.
23	at trial and we tried to confirm, from the outset, what	23	Q Did you have any involvement Well
24	UAIC's position was.	24	MR. DOUGLAS: Are you asking her personally,
25	Do you understand that?	25	obviously, or underwriting in general?
	Page 7	*****	Page 9
1	A Yes.	1	MR. SAMPSON: No, her personally.
2	Q All right. How long have you worked at UAIC?		
		• 7	() (By Mr. Sampeon) Ind you have ony involvement in
		2	Q (By Mr. Sampson) Did you have any involvement in the claims handling at all?
3	A Over five years now, going on six.	3	the claims handling at all?
3 4	A Over five years now, going on six.  Q What is your current position with UAIC?	3 4	the claims handling at all?  A No.
3 4 5	<ul> <li>A Over five years now, going on six.</li> <li>Q What is your current position with UAIC?</li> <li>A I am the western regional marketing and</li> </ul>	3 4 5	the claims handling at all?  A No.  Q No. From the point of the claim, from early July
3 4 5 6	A Over five years now, going on six.  Q What is your current position with UAIC?  A I am the western regional marketing and underwriting manager.	3 4 5 6	the claims handling at all?  A No.  Q No. From the point of the claim, from early July of '07 through today, when was the first time you were even
3 4 5 6 7	A Over five years now, going on six.  Q What is your current position with UAIC?  A I am the western regional marketing and underwriting manager.  Q Manager?	3 4 5 6 7	the claims handling at all?  A No.  Q No. From the point of the claim, from early July of '07 through today, when was the first time you were even notified that there was a claim brought against Gary?
3 4 5 6 7 8	A Over five years now, going on six.  Q What is your current position with UAIC?  A I am the western regional marketing and underwriting manager.  Q Manager?  A Uh-huh.	3 4 5 6 7 8	the claims handling at all?  A No.  Q No. From the point of the claim, from early July of '07 through today, when was the first time you were even notified that there was a claim brought against Gary?  A When the
3 4 5 6 7 8 9	A Over five years now, going on six.  Q What is your current position with UAIC?  A I am the western regional marketing and underwriting manager.  Q Manager?  A Uh-huh.  Q Is that a yes?	3 4 5 6 7 8 9	the claims handling at all?  A No.  Q No. From the point of the claim, from early July of '07 through today, when was the first time you were even notified that there was a claim brought against Gary?  A When the  Q You don't have to tell me if your lawyer said
3 4 5 6 7 8 9	A Over five years now, going on six.  Q What is your current position with UAIC?  A I am the western regional marketing and underwriting manager.  Q Manager?  A Uh-huh.  Q Is that a yes?  A Yes.	3 4 5 6 7 8 9	the claims handling at all?  A No.  Q No. From the point of the claim, from early July of '07 through today, when was the first time you were even notified that there was a claim brought against Gary?  A When the  Q You don't have to tell me if your lawyer said something. I just want to know when you became aware.
3 4 5 6 7 8 9 10	A Over five years now, going on six.  Q What is your current position with UAIC?  A I am the western regional marketing and underwriting manager.  Q Manager?  A Uh-huh.  Q Is that a yes?  A Yes.  Q I'm going to have to ask you from now on, for a	3 4 5 6 7 8 9 10	the claims handling at all?  A No.  Q No. From the point of the claim, from early July of '07 through today, when was the first time you were even notified that there was a claim brought against Gary?  A When the  Q You don't have to tell me if your lawyer said something. I just want to know when you became aware.  A When you brought it up, basically, when I was
3 4 5 6 7 8 9 10 11	A Over five years now, going on six.  Q What is your current position with UAIC?  A I am the western regional marketing and underwriting manager.  Q Manager?  A Uh-huh.  Q Is that a yes?  A Yes.  Q I'm going to have to ask you from now on, for a clear transcript.	3 4 5 6 7 8 9 10 11	the claims handling at all?  A No.  Q No. From the point of the claim, from early July of '07 through today, when was the first time you were even notified that there was a claim brought against Gary?  A When the  Q You don't have to tell me if your lawyer said something. I just want to know when you became aware.  A When you brought it up, basically, when I was informed as far as the case itself.
3 4 5 6 7 8 9 10 11 12	A Over five years now, going on six.  Q What is your current position with UAIC?  A I am the western regional marketing and underwriting manager.  Q Manager?  A Uh-huh.  Q Is that a yes?  A Yes.  Q I'm going to have to ask you from now on, for a clear transcript.  Is Jan Cook in your office?	3 4 5 6 7 8 9 10 11 12 13	A No.  Q No. From the point of the claim, from early July of '07 through today, when was the first time you were even notified that there was a claim brought against Gary?  A When the Q You don't have to tell me if your lawyer said something. I just want to know when you became aware.  A When you brought it up, basically, when I was informed as far as the case itself.  Q And are you talking about this current lawsuit in
3 4 5 6 7 8 9 10 11 12 13 14	A Over five years now, going on six.  Q What is your current position with UAIC?  A I am the western regional marketing and underwriting manager.  Q Manager?  A Uh-huh.  Q Is that a yes?  A Yes.  Q I'm going to have to ask you from now on, for a clear transcript.  Is Jan Cook in your office?  A Yes.	3 4 5 6 7 8 9 10 11 12 13	the claims handling at all?  A No.  Q No. From the point of the claim, from early July of '07 through today, when was the first time you were even notified that there was a claim brought against Gary?  A When the  Q You don't have to tell me if your lawyer said something. I just want to know when you became aware.  A When you brought it up, basically, when I was informed as far as the case itself.  Q And are you talking about this current lawsuit in federal court?
3 4 5 6 7 8 9 10 11 12 13 14 15	A Over five years now, going on six.  Q What is your current position with UAIC?  A I am the western regional marketing and underwriting manager.  Q Manager?  A Uh-huh.  Q Is that a yes?  A Yes.  Q I'm going to have to ask you from now on, for a clear transcript.  Is Jan Cook in your office?  A Yes.  Q Is Eric Cook in your office?	3 4 5 6 7 8 9 10 11 12 13 14	the claims handling at all?  A No.  Q No. From the point of the claim, from early July of '07 through today, when was the first time you were even notified that there was a claim brought against Gary?  A When the  Q You don't have to tell me if your lawyer said something. I just want to know when you became aware.  A When you brought it up, basically, when I was informed as far as the case itself.  Q And are you talking about this current lawsuit in federal court?  A Correct.
3 4 5 6 7 8 9 10 11 12 13 14 15 16	A Over five years now, going on six.  Q What is your current position with UAIC?  A I am the western regional marketing and underwriting manager.  Q Manager?  A Uh-huh.  Q Is that a yes?  A Yes.  Q I'm going to have to ask you from now on, for a clear transcript.  Is Jan Cook in your office?  A Yes.  Q Is Eric Cook in your office?  A Yes.	3 4 5 6 7 8 9 10 11 12 13 14 15	the claims handling at all?  A No.  Q No. From the point of the claim, from early July of '07 through today, when was the first time you were even notified that there was a claim brought against Gary?  A When the  Q You don't have to tell me if your lawyer said something. I just want to know when you became aware.  A When you brought it up, basically, when I was informed as far as the case itself.  Q And are you talking about this current lawsuit in federal court?  A Correct.  Q So if this current lawsuit was filed sometime in
3 4 5 6 7 8 9 10 11 12 13 14 15 16 17	A Over five years now, going on six.  Q What is your current position with UAIC?  A I am the western regional marketing and underwriting manager.  Q Manager?  A Uh-huh.  Q Is that a yes?  A Yes.  Q I'm going to have to ask you from now on, for a clear transcript.  Is Jan Cook in your office?  A Yes.  Q Is Eric Cook in your office?  A Yes.  Q Are they husband and wife?	3 4 5 6 7 8 9 10 11 12 13 14 15 16 17	the claims handling at all?  A No.  Q No. From the point of the claim, from early July of '07 through today, when was the first time you were even notified that there was a claim brought against Gary?  A When the  Q You don't have to tell me if your lawyer said something. I just want to know when you became aware.  A When you brought it up, basically, when I was informed as far as the case itself.  Q And are you talking about this current lawsuit in federal court?  A Correct.  Q So if this current lawsuit was filed sometime in 2009, then you would have not been apprised that there ever
3 4 5 6 7 8 9 10 11 12 13 14 15 16 17 18	A Over five years now, going on six.  Q What is your current position with UAIC?  A I am the western regional marketing and underwriting manager.  Q Manager?  A Uh-huh.  Q Is that a yes?  A Yes.  Q I'm going to have to ask you from now on, for a clear transcript.  Is Jan Cook in your office?  A Yes.  Q Is Eric Cook in your office?  A Yes.  Q Are they husband and wife?  A Yes.	3 4 5 6 7 8 9 10 11 12 13 14 15 16 17 18	the claims handling at all?  A No.  Q No. From the point of the claim, from early July of '07 through today, when was the first time you were even notified that there was a claim brought against Gary?  A When the  Q You don't have to tell me if your lawyer said something. I just want to know when you became aware.  A When you brought it up, basically, when I was informed as far as the case itself.  Q And are you talking about this current lawsuit in federal court?  A Correct.  Q So if this current lawsuit was filed sometime in 2009, then you would have not been apprised that there ever even was a claim brought against Gary Lewis prior to 2009?
3 4 5 6 7 8 9 10 11 12 13 14 15 16 17 18 19	A Over five years now, going on six.  Q What is your current position with UAIC?  A I am the western regional marketing and underwriting manager.  Q Manager?  A Uh-huh.  Q Is that a yes?  A Yes.  Q I'm going to have to ask you from now on, for a clear transcript.  Is Jan Cook in your office?  A Yes.  Q Is Eric Cook in your office?  A Yes.  Q Are they husband and wife?  A Yes.  Q I went through Well, let me back up a second.	3 4 5 6 7 8 9 10 11 12 13 14 15 16 17 18	the claims handling at all?  A No.  Q No. From the point of the claim, from early July of '07 through today, when was the first time you were even notified that there was a claim brought against Gary?  A When the  Q You don't have to tell me if your lawyer said something. I just want to know when you became aware.  A When you brought it up, basically, when I was informed as far as the case itself.  Q And are you talking about this current lawsuit in federal court?  A Correct.  Q So if this current lawsuit was filed sometime in 2009, then you would have not been apprised that there ever even was a claim brought against Gary Lewis prior to 2009?  A No, I was not.
3 4 5 6 7 8 9 10 11 12 13 14 15 16 17 18 19 20	A Over five years now, going on six.  Q What is your current position with UAIC?  A I am the western regional marketing and underwriting manager.  Q Manager?  A Uh-huh.  Q Is that a yes?  A Yes.  Q I'm going to have to ask you from now on, for a clear transcript.  Is Jan Cook in your office?  A Yes.  Q Is Eric Cook in your office?  A Yes.  Q Are they husband and wife?  A Yes.  Q I went through Well, let me back up a second. I've been told that, of the areas I've	3 4 5 6 7 8 9 10 11 12 13 14 15 16 17 18 19 20	the claims handling at all?  A No.  Q No. From the point of the claim, from early July of '07 through today, when was the first time you were even notified that there was a claim brought against Gary?  A When the  Q You don't have to tell me if your lawyer said something. I just want to know when you became aware.  A When you brought it up, basically, when I was informed as far as the case itself.  Q And are you talking about this current lawsuit in federal court?  A Correct.  Q So if this current lawsuit was filed sometime in 2009, then you would have not been apprised that there ever even was a claim brought against Gary Lewis prior to 2009?  A No, I was not.  Q I would be correct?
3 4 5 6 7 8 9 10 11 12 13 14 15 16 17 18 19 20 21	A Over five years now, going on six.  Q What is your current position with UAIC?  A I am the western regional marketing and underwriting manager.  Q Manager?  A Uh-huh.  Q Is that a yes?  A Yes.  Q I'm going to have to ask you from now on, for a clear transcript.  Is Jan Cook in your office?  A Yes.  Q Is Eric Cook in your office?  A Yes.  Q Are they husband and wife?  A Yes.  Q I went through Well, let me back up a second. I've been told that, of the areas I've designated, that you are the person who is most	3 4 5 6 7 8 9 10 11 12 13 14 15 16 17 18 19 20 21	the claims handling at all?  A No.  Q No. From the point of the claim, from early July of '07 through today, when was the first time you were even notified that there was a claim brought against Gary?  A When the  Q You don't have to tell me if your lawyer said something. I just want to know when you became aware.  A When you brought it up, basically, when I was informed as far as the case itself.  Q And are you talking about this current lawsuit in federal court?  A Correct.  Q So if this current lawsuit was filed sometime in 2009, then you would have not been apprised that there ever even was a claim brought against Gary Lewis prior to 2009?  A No, I was not.  Q I would be correct?  A That would be correct.
3 4 5 6 7 8 9 10 11 12 13 14 15 16 17 18 19 20 21 22	A Over five years now, going on six.  Q What is your current position with UAIC?  A I am the western regional marketing and underwriting manager.  Q Manager?  A Uh-huh.  Q Is that a yes?  A Yes.  Q I'm going to have to ask you from now on, for a clear transcript.  Is Jan Cook in your office?  A Yes.  Q Is Eric Cook in your office?  A Yes.  Q Are they husband and wife?  A Yes.  Q I went through Well, let me back up a second. I've been told that, of the areas I've designated, that you are the person who is most knowledgeable related to the areas that speak to	3 4 5 6 7 8 9 10 11 12 13 14 15 16 17 18 9 20 21 22	the claims handling at all?  A No.  Q No. From the point of the claim, from early July of '07 through today, when was the first time you were even notified that there was a claim brought against Gary?  A When the  Q You don't have to tell me if your lawyer said something. I just want to know when you became aware.  A When you brought it up, basically, when I was informed as far as the case itself.  Q And are you talking about this current lawsuit in federal court?  A Correct.  Q So if this current lawsuit was filed sometime in 2009, then you would have not been apprised that there ever even was a claim brought against Gary Lewis prior to 2009?  A No, I was not.  Q I would be correct?  A That would be correct.  Q Okay. We're going to do that probably quite a
3 4 5 6 7 8 9 10 11 12 13 14 15 16 17 18 19 20 21 22 23	A Over five years now, going on six.  Q What is your current position with UAIC?  A I am the western regional marketing and underwriting manager.  Q Manager?  A Uh-huh.  Q Is that a yes?  A Yes.  Q I'm going to have to ask you from now on, for a clear transcript.  Is Jan Cook in your office?  A Yes.  Q Is Eric Cook in your office?  A Yes.  Q Are they husband and wife?  A Yes.  Q I went through Well, let me back up a second. I've been told that, of the areas I've designated, that you are the person who is most knowledgeable related to the areas that speak to underwriting.	3 4 5 6 7 8 9 10 11 12 13 14 15 16 17 18 9 20 21 22 23	the claims handling at all?  A No.  Q No. From the point of the claim, from early July of '07 through today, when was the first time you were even notified that there was a claim brought against Gary?  A When the  Q You don't have to tell me if your lawyer said something. I just want to know when you became aware.  A When you brought it up, basically, when I was informed as far as the case itself.  Q And are you talking about this current lawsuit in federal court?  A Correct.  Q So if this current lawsuit was filed sometime in 2009, then you would have not been apprised that there ever even was a claim brought against Gary Lewis prior to 2009?  A No, I was not.  Q I would be correct?  A That would be correct.
3 4 5 6 7 8 9 10 11 12 13 14 15 16 17 18 19 20 21 22	A Over five years now, going on six.  Q What is your current position with UAIC?  A I am the western regional marketing and underwriting manager.  Q Manager?  A Uh-huh.  Q Is that a yes?  A Yes.  Q I'm going to have to ask you from now on, for a clear transcript.  Is Jan Cook in your office?  A Yes.  Q Is Eric Cook in your office?  A Yes.  Q Are they husband and wife?  A Yes.  Q I went through Well, let me back up a second. I've been told that, of the areas I've designated, that you are the person who is most knowledgeable related to the areas that speak to	3 4 5 6 7 8 9 10 11 12 13 14 15 16 17 18 9 20 21 22	the claims handling at all?  A No.  Q No. From the point of the claim, from early July of '07 through today, when was the first time you were even notified that there was a claim brought against Gary?  A When the  Q You don't have to tell me if your lawyer said something. I just want to know when you became aware.  A When you brought it up, basically, when I was informed as far as the case itself.  Q And are you talking about this current lawsuit in federal court?  A Correct.  Q So if this current lawsuit was filed sometime in 2009, then you would have not been apprised that there ever even was a claim brought against Gary Lewis prior to 2009?  A No, I was not.  Q I would be correct?  A That would be correct.  Q Okay. We're going to do that probably quite a

3 (Pages 6 to 9)

	Page 10		Page 12
	any involvement in the claims handling of the claim that was	1	coverages, not your higher limits. In our industry you have
2 b	prought against Gary Lewis?	1 2	nonstandard, preferred standard, so it's more the lower
3	A No.	3	limits, not standard.
4	Q Is there Well, Jan Cook testified just a	4	Q So it's standard versus preferred?
5 n	noment ago regarding the claims handling. And I asked her	5	A Uh-huh.
6 y	what went on, and she went through what went on and reviewed	6	Q Nonstandard versus preferred?
	some documents and said the documents verified what	7	A Correct. Nonstandard versus preferred.
	occurred.	8	Q Any other distinction on nonstandard, other than
9	A Uh-huh.	9	it's generally the minimal requirements?
10	Q And I asked her are you aware of anything else	10	A Generally lower limits, more activity, driving
11 t	hat went on, and she said she wasn't. I'll just ask you,	11	activity, items like that.
12 e	even though it's not your area, are you aware of anything	12	Q All right. On the web page, you may or may not
13 ti	hat went on in the claims handling process, first of all,	13	have seen this before, it talks about the success being due
	period?	14	<del>-</del>
P 15	A No. As far as the handling the claim itself, no.	15	to disciplined underwriting.
16	Q All right.	ž.	Do you see that?
17	A Huh-uh.	16	A Uh-huh.
18		17	Q Is that a yes?
	Q What is the nature and scope of defendant's	18	A Yes. I see that.
_	activities, business activities in Nevada, UAIC's business	19	Q What is the education, training, and experience
-	activities in Nevada?	20	that goes on with those who work in underwriting at UAIC?
21	A We sell auto insurance policies.	21	A In underwriting themselves, we, on an individual
22	Q Anything else?	22	basis, sit and train each employee as they come in on board
23	A Uh-huh.	23	in regards to the type of risk that we write.
24	COURT REPORTER: Is that a no?	24	Q Now, what does the training consist of? Is it on
25	Q (By Mr. Sampson) Is that a no?	25	the job?
	Page 11	-	Page 1
1	A No.	1	A On-the-job training.
2	Q She'll ask, I'll ask. It happens.	2	Q Anything else?
3	Let me show you what's been marked as Exhibit A	3	A No. I mean, you're training as you go along, our
4 t	to Jan's deposition and also to yours. Take a look at that.	4	system, the policy for that state, the guidelines that the
	First question is an easy one. Look through it and let me	5	agents can write business for. It's programmed into our
	know if you've seen that before today.	6	system. We review that with them and go over that.
7	A The mission statement?	7	Q How long does the one-on-one training take,
8	Q Just the whole document in general.	8	generally?
9	A Oh, the whole document?	9	A It depends on the individual. May take a week,
10	Q Sure.	10	up to, you know, however long it takes. Depends on how many
11	A Some of these I have not seen prior to today	11	segments you do at one point, so it varies.
	because they are not associated with Nevada.	12	O So if it takes a week, is it a week of constant
13	Q The documents aren't associated with Nevada?	12	one on one, they're together the whole, someone is training
14	A Right.	14	them the whole time?
15	Q Okay. What are they associated with?	15	
16		Æ.	A Again, it varies on what they are being trained
	A This commercial involves Florida. We don't write it in Nevada.	16	on, and there's different functions within the department.
		17	So it depends on what functions they are being trained on
18	Q All right. Let me take a look at it.	18	and how detailed and in-depth that function is. So there's
19	A So you've obviously printed off pages for another	19	not a set, this is as long as the training is going to be.
	state.	20	It's not a classroom setting, by any means. It's a
21	Q It was off of a web page through UAIC.	21	one-on-one training, you go along.
22	A Uh-huh.	22	Q On the job?
23	Q What is it's a statement here in the mission	23	A Yes.
	statement. What is nonstandard automobile insurance?	24	Q Okay. There's a I'm trying to read upside
25	A Nonstandard is more of your state minimum	25	down may be the best way to handle it.

4 (Pages 10 to 13)

	Page 14		Page 16
1	"UAIC has a world class information technology	1	claims.
2	department."	. 2	Q There's a note here from 10/10/07, M. Cordova,
3	Did I read that much correctly?	3	which I think, is that
4	A Yes.	4	A Manny.
5	Q "Our web technology is rated year after year as	5	Q Manuel Cordova?
6	the easiest to use and most dependable by our agents."	6	A Uh-huh.
7	Did I read that much correct?	7	Q Is that yes?
8	A Yes.	8	A Yes.
.9	Q Is that website? I can't	9	Q And it says 12:38 reviewed all facts of this
10	A Yes.	10	claim and verified with Lisa in underwriting that policy
11	Q "On our website, agents can write new and renewal	111	lapsed 6/30/07 and reinstated on 7/10/07, two days after the
12	business, do endorsements and reinstatements, check the	12	loss.
13	status of a policy, reprint documents, and pay by cash,	13	Did I read that correctly?
14	check, or credit/debit card."	14	A You read that, yes.
15	Did I read that correct?	15	Q Okay. Who is the Lisa with underwriting?
16	A Yes.	16	A Lisa was my Nevada manager.
17	Q What is, when it says an agent can write new and	17	Q All right. In working for Back up a second.
18	renewal business	18	Let me lay a little foundation.
19	A Uh-huh.	19	You worked for an insurance company that conducts
20	Q what are those?	20	business in the state of Nevada, correct?
21	A New business being a new application of a client	21	A Yes.
22	that's come in, and the renewal being existing customers.	22	Q And in working for an insurance company that
23	Q All right. What is endorsements?	23	conducts business in the state of Nevada, are you familiar
24	A Endorsements are changes to an existing policy.	24	with the obligations an insurance company has to its
25	Q What is reinstatement?	25	insureds, in general?
1	Page 15  A Policy that has been canceled for nonpayment in	1	Page 17 A Yes.
2	that term and they've reinstated it.	2	Q I understand there may be some that relate
3	Q Okay. Are there reinstatements at UAIC?	3	directly to claims that you don't know about, but in terms
4	A On six- and 12-month terms, yes.	4	of, for example well, let me ask you.
5	Q There wouldn't be, then, a reinstatement if the	5	What is it that you do for UAIC?
6	policy only lasted for a month?	6	A I manage the underwriting and marketing
7	A No.	7	departments, so I'm involved with the underwriting
8	Q I'm correct?	8	functions, marketing functions with independent agents. I'm
9	A You are correct.	9	also involved with the rates and the implementation of the
10	Q All right. Sorry.	10	programs.
11	Let me show you, we may be marking this. In	11	Q Why don't you walk me through what underwriting
12	fact, yeah, let me go ahead and mark it as Exhibit 10.	12	is.
13	(Deposition Exhibit No. 10 was marked for	13	A Underwriting as the department itself?
14	identification.)	14	Q Sure. Or what underwriting means.
15	Q (By Mr. Sampson) Take a look at that. First, tell	15	A Underwriting itself is basically reviewing risk,
16	me if you've seen that document before today.	16	making sure that all signatures, data, criteria, any
17	A No.	17	questions in regards to a risk itself is obtained so that in
18	Q Do you recognize the document for what it is?	18	the event of a claim, all of our documentation is signed and
19	A Yeah. It's something you pulled from the claims.	19	appropriate to what it needs to be, based on the policy we
20	Q All right. Can I see it for a moment?	20	sold.
21	A Uh-huh.	21	Q What do you do in terms of underwriting with
22	Q It says Note Detail. Do you know, is this	22	UAIC?
23	something that's kept by people who handle claims or do you	23	A Well, customer service to the agents. We also
24	even know?	24	review, like I said, to make sure signatures are obtained on
25	A That's not on the underwriting side. That's on	25	applications. Say they are rejecting a portion of the

5 (Pages 14 to 17)

	Page 18		Page 20
1 p	olicy, we need to make sure the signatures are there.	1	A Clarify what you're asking.
	/alidate that, if we're running a motor vehicle report, so	2	Q Sure. I just want to ask questions about, you
	he rate is being rated on the correct premium amount. And	3	know, for example, what, if I were to ask the question
1	orresponding back and forth with the agent or insured for	4	and I think I did already what does UAIC do to make sure
	dditional documentation as needed.	5	its customers understand, its policyholders understand the
6	Q So in terms of UAIC's obligations to an insured	6	policy and everything around the policy, you've given me an
7 to	o make sure the insured understands what their policy is,	7	answer, but I'm not sure, are you aware of anyone else who
	low it works, how it's reviewed, how it's canceled, who	8	would be more knowledgeable about that than yourself?
9 w	would be responsible for that? Would that fall	9	A No. It would be myself.
10 u	inder your	10	Q That's what I wanted to confirm.
11	A The independent agent.	11	All right. In the process of, if I call it
12	Q All right. And do you know who the independent	12	providing a policy, do you understand what I'm talking
13 a	gent was who sold the policy to Mr. Lewis?	13	about?
14	A Yes, I do.	14	A In selling a policy?
15	Q What was that person's name?	15	Q Sure. Selling a policy, making sure the and
16	A That was U.S. Auto.	16	what I would say is, here's what I was going to ask, and you
17	Q All right. So the agent wouldn't be, then, an	17	tell me if there's a better way to phrase it, maybe there
18 is	ndi vidual?	18	is.
19	A At the agency?	19	In the process of providing an insured with a
20	Q Right.	20	policy and making sure that insured understands the deal
21	A Yeah. I don't know specifically. I know who the	21	they've made, how they renew, how they cancel, what's
22 a	gent was, but I didn't look at that. I don't know	22	covered, all of those type of things, are you comfortable
23 s	pecifically the agent's name who wrote the policy.	23	with that verbiage, or is there anything you want to change?
24	Q When you say you know who the agent was	24	A No. I'm following you.
25	A I know it was U.S. Auto. The individual in the	25	Q All right, then. I want to talk about, in doing
	Page 19		Page 21
1 0	office, I didn't look at the specific signature to	1	that, again, providing the policy, making sure the insured
	confidently tell you it was a specific person.	2	understands the deal they've made, I want to know if you and
3	Q So is the agent, what's the agent's relationship	3	I can agree on a couple of things that relate to that
1	with UAIC?	4	process. So, for example, number one, in that process,
5	A UAIC only sells policies through independent	5	would you agree with me that the insurance company has an
1	agents, so we go out, that's what the marketing side of it	6	obligation to treat the policyholder's interest with equal
	is, and appoint independent agencies in order to write	7	regard as it does its own interest?
	policy for United Auto.	8	MR. DOUGLAS: Object to the extent it calls for a
9	Q I want to talk about how UAIC makes sure that its	9	legal conclusion.
1	customers, its policyholders understand what the policy is,	10	But you can answer.
1	how it works.	11	THE WITNESS: I'm not clear as far as exactly
12	Does UAIC do anything to make sure their	12	what you're trying to get at.
4	customers understand that, or is it all left to the agent?	13	Q (By Mr. Sampson) Sure. In dealing with an
14	A When we appoint an agency, we go over the	14	insured and by the way, let me back up for a second and
1	information with the agent and provide the agent with	15	tell you from outset, you don't have to agree with any of
1	materials to do so.	16	these. I may say something and you go, "Mr. Sampson, that's
17	Q That's how UAIC makes sure that the agent makes	17	crazy. You're out of your mind. I completely disagree."
[	sure that the customer understands the deal they've made?	18	That's fine. I just want to know if you agree or not much.
19	Is that a fair statement?	19	And so the notion on this first question is when an
20	A Yes.	20	insurance company deals with their insured
21	Q All right then. In that process, in making	21	A We don't deal directly with the insured. We deal
	sure and I understand there's an agent in the middle	22	with the independent agent.
	but in making sure, UAIC making sure the customer is aware	23	MR. DOUGLAS: Yeah. And I would just object
	and understands what's going on, are you the person most	24	Q (By Mr. Sampson) At any point in time?
1 .	knowledgeable as to that, or would that be someone else?	25	MR DOUGLAS: Before you ask the next question,
	personal residence of the second seco		The Social December of the Control o

6 (Pages 18 to 21)

	Page 22		Page 24
	we've designated Jan in regard to those issues, if you want	1	THE WITNESS: I am vague in what you're saying.
2 1	to ask her. Danice is here for underwriting.	2	Q (By Mr. Sampson) Sure. Let's talk just John Doe
3	Q (By Mr. Sampson) That's what I'm talking about.	3	off the street
4	Well, so no one at UAIC ever deals with an insured until a	4	A Uh-huh.
5 (	claim is made?	5	Q wants a policy with UAIC.
6	A No. The insured may call and make a payment over	6	A Uh-huh.
7 1	the phone, but in regards to any changes in a policy,	7	Q Goes through U.S. Auto, since that's the one we
	writing a policy or any changes, it's through the	8	know that they deal with and writes the policy and gets an
	independent agent.	9	insurance policy. The policy is a UAIC policy, correct?
10	Q All right.	10	A Yes.
11	A We don't deal with them directly.	11	Q All right. And so would you agree, then, it's
12	Q So, then, in initially providing the policy	12	fair for the policyholder to believe that U.S. Auto has
13	A Agent.	13	authority to speak and deal on behalf of UAIC because they
14	Q setting them up, the agent would handle that,	14	are the one that brokered the deal that they now have with
15 j	is it that you're saying?	15	UAIC?
16	A Correct.	16	Fair statement?
17	Q I just wanted to be clear for the record. I know	17	MR. DOUGLAS: I'll object, calls for legal
	what you're telling me.	18	
19	In terms of wanting to add someone as an insured,	19	conclusion, misstates testimony. She said it's an
	the agent would handle all that?	1	independent agency.
21	A Correct.	20	To the extent you know, you can answer.
22		21	THE WITNESS: It is an independent agent. They
	11, 8, - 8,	22	are dealing with the agent, as an independent agent. Yes,
	coverage, adding UIM, adding med-pay, dropping someone off	23	the agent can write and does write a policy through United
	the policy, changing vehicles, that would all be through the	24	Auto.
	agent?	25	Q (By Mr. Sampson) Right.
	Page 23	A distance of a	Page 25
1	A Correct.	<b>1</b>	A As far as how the John Doe perceives it
2	Q All right. In terms of, I want to make sure I	2	Q Well, let me back up for a second.
3	understand the whole process in terms of making sure the	3	If, again, John Doe off the street buys a policy
	insured understands the deal they've made, that the agent is	4	with UAIC through U.S. Auto in Las Vegas
	the one that's going to have the communication with the	<sup>(1</sup>	A Uh-huh.
	insured about that, correct?	6	Q a claim arises, they make a claim, and UAIC
7	MR. DOUGLAS: Object, may call for a legal	7	comes in. And you would agree it would be unfair for UAIC
8	conclusion. It's also vague.	8	to say hold on, you never made a deal with us, your deal was
9	But you can answer.	9	with U.S. Auto? They are your agent, the deal is the UAIC,
10	THE WITNESS: Correct.	10	you understand?
11	Q (By Mr. Sampson) All right. And then you said	11	A Correct.
	UAIC makes sure the agents understand how they are supposed	12	MR. DOUGLAS: I'm going to object to the extent
	to explain it to the insured, the customer ultimately	13	
	understands the deal they've made, correct?	1	it calls for legal conclusion and it's hypothetical, vague.
15		14	But go on.  (PayMa Samager) Sure When I gay the "deel"
	A Correct. And they are licensed agents with the	15	Q (By Mr. Sampson) Sure. When I say the "deal,"
	state.	16	such as it is, whatever the deal is, if UAIC were to say,
17	Q All right. When the agent sends a communication	17	"Hey, you bought that from our agent, you don't have, we
	to the insured with regard to the policy, you would agree	18	don't have any obligations to you," that would be improper?
	with me, wouldn't you, that that's, they are doing that on	19	A Correct.
	behalf of UAIC?	20	Q Okay. All right. That's what I was trying to
21	MR. DOUGLAS: I'll just object to the extent that	21	make sure I understood. That's what I thought you were
	calls for a legal conclusion. I think it also lacks	22	saying, but I wanted to make sure.
23	foundation, misstates testimony because she said they are an	23	I'm sorry. A lot of these relate to claim
	independent agent.	24	handling, and I want to make sure it's nothing you need to

7 (Pages 22 to 25)

	Page 26	ŀ	Page 28
1	questions about.	1	that, I mean, that it's all a different perspective, as
2	Would you agree with me that in determining the	2	far as where you're at. So to me I could say I agree with
- 3	meaning of an insurance policy, the language of the policy	3	you thinking this at this certain level, and you're thinking
	should be examined from the viewpoint of one who doesn't	4	on a totally different level.
	have any training in law or business?	5	Q Let me make it a little simpler then, maybe.
6	MR. DOUGLAS: Object to the extent that this is,	6	Would you agree with me that the terms of an
7	Jan was already designated in regard to policy language.	7	insurance policy should be understood in their plain,
8	But you can answer, to the extent you know.	8	ordinary, and popular sense?
9	THE WITNESS: I'm not clear on what you're	9	A An insurance policy should be, lay out the
10	saying.	10	coverages, lays out your policy.
11	Q (By Mr. Sampson) Sure. When you look at an	11	Q Let me give you an example. Maybe this will help
li .	insurance policy and read what it says	12	clarify things a little bit.
13	A Uh-huh.	13	Let's say the insurance policy says that you are
14	Q I would propose, you can disagree with me, I	14	insured if you are driving an insured vehicle.
1	would propose that you should interpret that policy based on	15	With me so far?
	what laypeople with no special training in law or business,	1	
17	what raypeople with no special training in law or business, whatever they think the words would mean, then that's what	16	A Uh-huh.
	it should mean. It shouldn't have some specialized verbiage	17	Q Is that a yes?
	that a layperson would misunderstand. That would be	18	A Yes.
	inappropriate.	19	Q Okay. And then so someone is driving an insured
21		20	vehicle and they get in an auto accident and they make a
22	Do you understand what I'm saying?	21	claim. And in my hypothetical situation, UAIC says, "Yes,
1	MR. DOUGLAS: Again, I'll just object that calls	22	your policy says you're insured if you're driving an insured
24	for a legal conclusion, as you phrased that question.	23	vehicle, but here at UAIC, we take that to mean if you're
25	You can answer if you know.	24	driving an insured vehicle with a dog in the backseat, and
23 	THE WITNESS: No, I'm not I mean, I think what	25	you weren't, so your policy doesn't cover you," you can
	Page 27	A, Posterior	Page 29
1	you're stating is that everything in all your dealings in	1	easily see that's unfair, right?
	life itself should all be in what you classify as a basic	2	In the hypothetical situation, that's insane,
	language.	3	right?
4	Q (By Mr. Sampson) No. I'm not talking about every	4	A You're throwing out a hypothetical, but without
5	dealing in life itself. I'm talking about an insurance	5	knowing what's written, what's stated, what may I don't
	policy. When you have an insurance policy, that there	6	feel comfortable in answering because I have no idea what
1 '	shouldn't be technical language that an average Joe off the	7	exactly you're looking at. You're throwing out this portion
	street would think means one thing that those in the	8	of it, but you're not bringing in the whole portion as far
1	industry think it means something else.	9	as, if it was something that was laid out and explained to
10	A What's the terminology of technical? That varies	10	them up front
11	based on an individual.	11	Q Sure.
12	Q Right. That's kind of my whole point, that in	12	
i	assessing language of an insurance policy, the language	-	
	shouldn't be given some hypertechnical explanation, it	13	something that wasn't explained. So what you're getting at
		14	C. Well all the action of in the mation of an action of
16	should be afforded the language that, again, an average Joe	15	Q Well, all I'm getting at is the notion that an
17	with no special training would take it to mean.	16	insurance policy should be understood by the plain meaning
. <b>I</b>	MR. DOUGLAS: Objection; overly broad and calls	17	of its terms.
18	for legal conclusion and speculation.	18	A Uh-huh.
19	But you can answer, to the extent you know.	19	Q And the terms any average person with average
20	Q (By Mr. Sampson) And if you disagree, that's fine.	20	intelligence and without any specialized training in
21	If you want to tell me no, I think we should apply	21	insurance or law would understand the terms to be. That's
22	hypertechnical and	22	all I'm trying to get at.
1 72	A No, I just think you're not, it makes I see	23	A Again, there's an interpretation as far as the
23			
24 25	what you're trying to get at, but you're working with such a wide range, for me to pinpoint and say I agree or disagree,	24 25	level of understandability. Everybody is at different levels, as far as understanding terms. So at what level are

<u> </u>		1	
	Page 30		Page 32
	you referencing?	1	A Has been in effect at least 70 days.
2	Q Well, let me do this, make it a little bit	. 2	Q Right. Can I see that for a second?
	easier, maybe.	3	Right. It says been in effect for at least 70
4	There's a case in the state of Nevada called	4	days or has been renewed. It says that correct?
5	National Union Fire Insurance Company versus Rio Executive	5	MR. DOUGLAS: I'll just object to the extent this
	Air. And in that case, the supreme court, state of Nevada	6	calls for a legal conclusion. You're asking her to
7	said the following. Quote, "In determining the meaning of	7	interpret the statute.
8	an insurance policy, the language should be examined from	8	THE WITNESS: This is a midterm cancelation, by
9	the viewpoint of one not trained in law or business, the	9	the way.
10	terms should be understood in their plain, ordinary, and	10	Q (By Mr. Sampson) Right.
11	popular sense," close quote.	11	A The policies we're talking about were never
12	Do you understand the quote from the case as I've	12	midterm canceled.
13	read it to you, or do you need me to reread it?	13	Q We'll talk about that, but I just want to know
14	A No. I understand that.	14	right now, are you familiar with the statute?
15	Q Do you disagree with the supreme court, state of	15	A Yes.
16	Nevada?	16	Q Okay. Are you familiar with the purpose behind
17	MR. DOUGLAS: Objection; calls for a legal	17	the statute?
18	conclusion. I think it's also argumentative.	18	A Yes.
19	You can answer, to the extent	19	Q What is your understanding of the purpose behind
20	THE WITNESS: Again, it's an interpretation as to	20	the statute?
21	what level.	21	A Giving the insured acceptable time frame in order
22	Q (By Mr. Sampson) So depending on circumstances,	22	to advise them that their coverage will cease.
	you may or may not agree with the statement?	23	Q Like a grace period, you could say?
24	A Correct.	24	
25	Q Okay. Fair enough.	25	A Legal notice, ten-day notification.  Q The cancelation is not good until the ten days
	Page 31		Page 33
1	MR. DOUGLAS: By the way, I'll make an objection	1	runs from when the notification is given?
2	as to legal conclusion as to the last question as well. And	2	the contract of the contract o
3	foundation.	3	A On midterm cancelations, yes.  Q Right, right. Are you aware of the purpose
4	Q (By Mr. Sampson) In terms of issuing a policy,	)   4	
5	canceling a policy, renewing a policy, and how that's done,	5	behind that is so individuals don't go around thinking
6	would you be the person most knowledgeable at UAIC related	6	they've got insurance when in fact they've been canceled.
7	to all of that?	<b>‡</b>	They have to be notified and given a chance to fix the
8	A Yes.	7	problem, if it's a midterm cancelation?
		8	MR. DOUGLAS: Objection. That calls for a legal
9 10	Q Okay. Are you aware of and I can show you a	9	conclusion.
	copy of the statute if you'd like to review it. But in	10	You can answer if you know.
11	general, are you aware of a statute in Nevada that says	11	THE WITNESS: You're going to have to re-ask that
12	before you cancel a policy, you have to give ten-days'	12	one.
13	notice	13	Q (By Mr. Sampson) Sure. Are you familiar with one
14	A Yes.	14	of the purposes of this statute
15	Q - to the insured?	15	A Uh-huh.
16	A Yes.	16	Q (By Mr. Sampson) is that so if one is canceled
17	Q And that the cancelation isn't valid until the	17	midterm, for whatever failure, generally nonpayment but for
18	ten days' notice has been given?	18	whatever failure, the insurance company has to give them a
19	A Yes.	19	ten-day notice, which includes an opportunity to cure the
20	Q Let me go through, and I can show it to you.	20	defect, get the payment in, get it taken care of
21	It's NRS 687B.320. You're free to review it, if you would	21	A Yes.
22	like. I think it applies to, what does it say on there,	22	Q on midterm cancelations?
23	policies that have been in effect for 70 days?	23	A Correct.
24	A 320? Midterm cancelation.	24	Q Are you familiar with the financial
25	Q Right. What's the time frame on that?	25	responsibility rules of the state of Nevada?

9 (Pages 30 to 33)

	Page 34	 	Page 36
1	A Yes.	1	It's not a new policy, I'm correct, correct?
2	Q All right. The general notion that there ought	2	A Correct.
3	to be coverage, policy should be interpreted to extend	3	Q All right. And in order to get a new policy, it
4	coverage, that kind of thing. You're familiar with that?	4	would have to be a whole new application?
5	MR. DOUGLAS: Objection. That calls for a legal	5	A Correct.
6	conclusion, counsel.	. 6	Q And what would that involve, if you know?
7	But you can answer, if you know.	7	A A new application with the agent, going in and
8	Q (By Mr. Sampson) Sure.	8	fill out a new application.
9	A No. You need to expand more, as far as what	9	Q All right. If that's not done, then, if there's
10	you're asking.	10	no new application, then there's no new policy, correct?
11	Q Sure. That insurance policies should be	11	A In reference to, well, you've got a new term.
12	interpreted in a way that extends coverage, rather than	12	Q Right. There's a new term in the same policy?
13	restricts it?	13	I'm trying to
14	MR. DOUGLAS: Objection; calls for a legal	14	A A new term is the same policy, it's just the next
15	conclusion, counsel.	15	term.
16	Q (By Mr. Sampson) If you're not familiar with it,	16	Q Do you know how many terms Mr. Lewis had with
17	say "I've never heard of it before."	17	UAIC?
18	A No. I'm not sure I'm clear with what you're	18	A I believe he had 15.
19	saying in regards to that. You're saying that all policies	19	Q Fifteen terms?
20	should not restrict any coverages?	20	A If I remember correctly, yes.
21	Q No, that the language of a policy, for example,	21	Q That's about 15 months? The terms were all for a
22	if there's two interpretations of a sentence in a policy,	22	month, right?
23	two fair interpretations of a sentence, the interpretation	23	A Right, but not consistent.
24	that would extend coverage is the one that should be	24	Q And the first term started in I can show you
25	applied, rather than the one that would restrict coverage.	25	the documents, it's not a memory test, but I think the first
	Page 35		Page 37
1	Do you understand that? If that's all news to	1	term started in March of 2007. Does that sound right?
2	you and you don't think you can, you can tell me that.	2	A That sounds correct.
3	A I'm not clear on what you're stating so	3	Q Take a look at Exhibit No. 1, refresh your
4	Q All right.	4	recollection.
5	MR. DOUGLAS: Same objection for the record, that	5	A Yes.
6	that calls for a legal conclusion.	6	Q So then the subsequent policy I'm sorry. The
7	Q (By Mr. Sampson) Well, I'm not asking you to,	7	subsequent I'm trying to get my mind around this.
8	whether you're aware of it. If you're not, you're not.	8	Any subsequent insurance Mr. Lewis had would have
9	That's fair.	9	been subsequent terms of the same policy?
10	This process that UAIC, it's my understanding	10	A Correct.
11	UAICs position is that Mr. Lewis had monthly policies?	11	Q All right. So then, to your knowledge, at no
12	A Correct.	12	point was a new policy ever issued?
13	Q And that at the end of each month, the policy	13	A Correct.
14	would expire?	14	Q I'll just ask you because I don't want to proffer
15	A Correct.	15	anything, I guess.
16	Q And Mr. Lewis was given an opportunity to, it's	16	When a term ends
17	UAICs position, to have a brand new policy?	17	A Uh-huh.
18	A No. He would open another term.	18	<ul> <li>Q - and no payment's been made for the next term,</li> </ul>
19	Q What do you mean by that?	19	does UAIC, per your understanding, have an obligation to
20	A Policy number would just go another term.	20	send a ten-day notice
21	Q What do you mean by "term"?	21	A No.
22	A Being a monthly policy, being a 30 days.	22	Q - of cancelation?
23	Q Okay. So it's not a new policy, then?	23	A No, the term expired.
24	A No. A new policy would require an application.	24	Q Okay.
25	Q All right. Let me back up because you said no.	25	A They get a renewal offer to go to the next term.

10 (Pages 34 to 37)

	Page 38		Page 40
1	Q And do you know why UAIC does it that way?	1	you don't know whether or not the agent offered those other
2	MR. DOUGLAS: Are you talking in regard to these	2	options to Mr. Lewis, correct?
3	monthly policies?	3	A The availability is to the agent. What the agent
4	Q (By Mr. Sampson) Sure.	4	did, I do not know.
5	A Because the term, at the end of a term, you have	5	Q All right. Is this monthly term for the same
6	to offer a renewal offer, not a ten-day notice of	6	policy, is that process designed to circumvent the midterm
7	cancelation. I'm not canceling that term. That term has	7	cancelation of those requirements?
8	now expired.	8	A No.
9	Q Right. I understand that that's the way UAIC	9	MR. DOUGLAS: Objection. That calls for legal
10	does it. My question is why.	10	conclusion and it's argumentative, counsel.
11	A Because that's how industry-wide, when you have	11	You can answer.
12	an end of a term, you're offering a renewal offer, not a	12	THE WITNESS: No.
13	notice of cancelation midterm.	13	Q (By Mr. Sampson) What is the purpose, then?
14	Q So I guess maybe the better question is if	14	A To give the option for an agent to write a month,
15	Mr. Lewis was insured for over 15 different terms, each term	15	two month, three, six or 12, whatever fits their client.
16	after month long, right?	16	Q Do you have any information related to when
17	A Uh-huh.	17	renewal notices are sent, when a copy of the policy is
18	Q That's a yes?	18	received, anything like that on these new terms?
19	A Yes.	19	A As far as when the notices, when the renewal
20	Q Tell me if I'm misquoting, I'm trying not to.	20	offers go out?
21	If Mr. Lewis was insured in a 15 month, 15	21	Q Right.
22	monthly terms, why not just write him a policy for like six	22	A Yes.
23	months or 12 months or 15 months and	23	Q What happens?
24	A That decision	24	A The system generates a renewal offer to the
25	Q Let me at least finish my question because we've	25	insured notifying them of the date that it needs to be paid
	Page 39		Page 41
1	got a court reporter.	1	in order to avoid a lapse in coverage. They don't pay, the
2	and have him make monthly payments?	2	next term doesn't start.
3	A That decision is between the customer and the	3	Q And anything else that's sent with that I've
4	agent at the time they write the app.	4	seen some documents called a renewal notice. Is that what
5	Q Do you know if that option to have the six-month	5	you're talking about?
6	or 12-month policy was ever provided to Mr. Lewis?	6	A Uh-huh.
7	A We always have a one-, two-, three-, six- or	7	Q Is that a yes?
8	12-month term available to the agent.	8	A Yes.
9	Q Do you know whether those options were extended	9	Q Okay. Anything else that's sent to the
10	to Mr. Lewis?	10	policyholder when a renewal notice is sent?
11	A I was not present at the time the application was	11	A Couldn't answer that, to be honest. I'm not sure
12	made.	12	if there's a form that goes with it or not, off the top of
13	Q And so you don't have, you don't know whether	13	my head.
14	they were extended or not?	14	Q Do you know if a copy of the policy is sent?
15	MR. DOUGLAS: Objection; calls for speculation.	15	A No. The policy is provided at the time the
16	Q (By Mr. Sampson) No, I'm not. I want to know what	16	application is taken.
17	you know and actually	17	Q All right. Do you know, for example, if an
18	A I was not there at the time. I can't tell you	18	insurance card is sent?
19	whether it was or whether it was not. I was not there at	19	A They do generate ID cards, along with the renewal
20	the time the application was issued.	20	offer, yes.
21	Q I just want to make sure. Those are two	21	Q Anything else that's sent with the renewal
22	different things. Saying "I wasn't there" and saying "I	22	notice
23	don't know what happened" aren't always the same. And so I	23	A I believe it's the two, but I'm not positive.
24	just want to make sure, when you say you weren't there,	24	Q You believe what?
25	you're saying you don't know? As you sit here right now,	25	A It's the renewal offer and ID cards. And I think

11 (Pages 38 to 41)

	Page 42		Page 44
1	there's a disclosure form, but I'm not positive.	1	itself. We can all read what the statute says.
2	Q And then anything else that's sent that you're	2	MR. SAMPSON: Then I can ask questions about it.
3	aware of, you just wouldn't know?	3	MR. DOUGLAS: And she's not an attorney. She's
4	A Not off the top of my head, I don't recall.	4	told you three times this wasn't a non-renewal situation,
. 5	Q All right. So is there any grace period in this	5	but you keep asking.
	term renewal process?	6	Q (By Mr. Sampson) If an insurer fails to provide a
7	A No. The term expires.	, 7	timely notice of non-renewal, you would agree with me UAIC
8	Q I want to show you and ask you if you're familiar	8	would fit in that category, if it failed to provide a
	with NRS 687B.340 that talks about a requirement to send a	9	A No, we didn't fail. We didn't send him a
	notice of non-renewal. And, again, the statute is there,	10	non-renewal. You're referencing a regulation that states we
	feel free to take a look at it. My initial question is	11	are going to notify the insured for a reason we are not
	simply are you familiar with that rule, that statute?	12	
13	•	13	going to renew his policy. We never did that. We offered
14			him a renewal offer, which he did not pay in a timely
	Q Okay. Are you familiar with the fact that under	14	manner. We never notified him we were not going to renew
	statute, an insurance policy let me get the exact	15	him for a certain reason.
	well, let's go through a couple different things.	16	Q All right. Okay. Good.
17 18	That an insurance policyholder has a right to	17	Then the statute says, when you don't notify them
	have their policy renewed, correct?	18	of non-renewal, the insurer shall provide the insured with a
19	A Correct.	19	policy of insurance on the identical terms as in the
20	Q And then it talks in here about	20	expiring policy.
21	MR. DOUGLAS: I mean, the statute speaks for	21	Did I read that
	itself, counsel. Let me state that for the record, my	22	A Which has gone out with the renewal.
	objection.	23	MR. DOUGLAS: Yeah. And I'll just mention, that
24.	Q (By Mr. Sampson) We're talking about renewals	24	may call for a legal conclusion. The statute speaks for
25	here. Sorry, I don't mean to stand over you.	25	itself.
	Page 43		Page 45
1	A You're talking about a non-renewal. We never	1	Q (By Mr. Sampson) I just asked to make sure. I'm
2	non-renewed Mr. Lewis's policy.	2	reading upside down. I want to make sure I read it
3	Q That's what I want to get to. Let me ask that	3	correctly. Let me go again, then.
4	question first, then.	4	It says if the insured failed to provide a timely
5	There was never any notice of non-renewal sent to	5	notice of non-renewal, the insured shall provide, the
6	Mr. Lewis?	6	insurer shall provide the insured with a policy of insurance
7	A There was never a notice sent to Mr. Lewis that	7	on the identical terms as in the expiring policy.
8	we would be non-renewing his policy for any reason. We	8	Did I read that much correctly?
9	offered him renewal offers.	9	A If
10	Q So when it says here the insurance carrier needs	10	MR. DOUGLAS: Listen to his question. The
11	to mail or deliver to him a notice of intention not to	11	statute speaks for itself. He's asking you if he read it
	renew, that was never sent to Mr. Lewis?	12	correctly.
13	A We never sent him a non-renewal that there was no	13	THE WITNESS: Yes.
14	intent to not renew. His terms expired and we sent him a	14	Q (By Mr. Sampson) Okay. You have some comment.
	renewal offer.	15	You "if." Is there some comment you have?
16	Q All right. So then we have on here, this	16	A If the insured, again, you're talking about a
l .	underlined portion says if the insurer I'm sorry. Yes.	17	non-renewal notice.
18	A "If the insurer fails to provide a timely notice	18	Q Right.
i	of non-renewal." Again, we never non-renewed Mr. Lewis's	19	
	policy. So this isn't applicable at all.	1.	
21	Q Hold on. Now, your counsel doesn't want you	20	Q Right. You're absolutely right. And the statute
1	making legal conclusions but laughs when you do, I don't	21	says if you don't generate a non-renewal, you're obligated
23		22	to provide a policy of insurance, correct? Isn't that what
24	understand, but in any event	23	it says?
	MR. DOUGLAS: I'm sorry. I'm not laughing,	24	MR. DOUGLAS: Object; calls for legal conclusion.
25	counsel, but you're pointing out a statute you can read for	25	And I think, again, you're asking her to interpret a portion

12 (Pages 42 to 45)

	Page 46	Transport	Page 4	18
1	of the statute I think that clearly, a clear meaning is also	1	I'm concerned, to disagree vehemently, if she'd like to.	-
2	that if you are doing a non-renewal and you fail to comply	2	MR. DOUGLAS: That's not the way you're phrasing	
3	with the statute, you have to offer the insured that. But	3	the question.	
4	we could quibble about the meaning of a statute, but I think	4	MR. SAMPSON: Is there an objection?	
5	that's better for a court of law than here at a deposition.	5	MR. DOUGLAS: Yeah. I want you to move on. I	į
6	Q (By Mr. Sampson) The statute says if you don't	6	mean, you've asked her three times, she's given you an	!
7	provide a notice of non-renewal, the insurer shall provide	7	answer, and you keep asking the same question. It's been	i
8	the insured with a policy of insurance on the identical	8	asked and answered.	
9	terms of the expiring policy.	9	MR. SAMPSON: Okay. Your objection is noted for	
10	Did UAIC provide Gary Lewis with a policy of	10	the record. I vehemently disagree with you.	
.11	insurance on the identical terms as his expiring policy?	11	Q (By Mr. Sampson) My only question is, my only	
12	A We provided him a renewal offer.	12	question is when Mr. Lewis's policies expired, did UAIC	- 4
13	Q Okay. So a policy of insurance was never	13	provide him with a policy of insurance on the identical	
14	provided, an opportunity to renew was provided; fair	14	terms as the expiring policy?	- 1
15	statement?	15	A We provided him a renewal offer for the next	
16	A Policy of say your first portion again.	16	term. We did not issue a non-renewal; therefore, this	
17	Q Sure. A policy of insurance, where he's actually	17	regulation was not applicable because no non-renewal notic	e
18	insured now for the next month, was never provided. UAIC	18	was issued. We offered him a renewal for another term.	i
19	provided an opportunity for Mr. Lewis to obtain a policy of	19	Q Okay. I'm confused, then. Why is it that the	į
20	insurance	20	statute specifically speaks to what happens when you don't	!
21	A For another term.	21	offer renewal, and you told me UAIC didn't offer renewal?	
22	Q - if he made a payment?	22	A No. We did offer a renewal.	
23	A Yes.	23	MR. DOUGLAS: Counsel, again, I'm going to have	:
24	Q I want to make sure that I understand what's	24	to object. This calls for legal conclusion of what	
25	going on. That's what it sounds like to me. UAIC didn't	25	MR. SAMPSON: I've misspoken. The witness is	
	D 47	1	and the control of th	
1	Page 47	İ	Page 4	49:
1	-	1		49
1 2	provide a policy to him, it provided an opportunity where he	1 2	absolutely correct. Danice is right. I've misspoke.	19
1	-	1		49
2	provide a policy to him, it provided an opportunity where he could make a payment, and then get a policy for the next term?	2	absolutely correct. Danice is right. I've misspoke.  Q (By Mr. Sampson) The statute speaks for what	49
2	provide a policy to him, it provided an opportunity where he could make a payment, and then get a policy for the next term?	2	absolutely correct. Danice is right. I've misspoke.  Q (By Mr. Sampson) The statute speaks for what happens when an insurance company fails to send a	49
2 3 4	provide a policy to him, it provided an opportunity where he could make a payment, and then get a policy for the next term?  A He had a policy, which a renewal offer was issued	2 3 4	absolutely correct. Danice is right. I've misspoke.  Q (By Mr. Sampson) The statute speaks for what happens when an insurance company fails to send a non-renewal. And you've told me UAIC never sent a	49
2 3 4 5	provide a policy to him, it provided an opportunity where he could make a payment, and then get a policy for the next term?  A He had a policy, which a renewal offer was issued on, that he could pay and get another term issued.	2 3 4 5	absolutely correct. Danice is right. I've misspoke.  Q (By Mr. Sampson) The statute speaks for what happens when an insurance company fails to send a non-renewal. And you've told me UAIC never sent a non-renewal. We agree with each other so far, right?	49
2 3 4 5 6	provide a policy to him, it provided an opportunity where he could make a payment, and then get a policy for the next term?  A He had a policy, which a renewal offer was issued on, that he could pay and get another term issued.  Q Right. But that's not my, my question is the	2 3 4 5 6	absolutely correct. Danice is right. I've misspoke.  Q (By Mr. Sampson) The statute speaks for what happens when an insurance company fails to send a non-renewal. And you've told me UAIC never sent a non-renewal. We agree with each other so far, right?  A Correct.	49
2 3 4 5 6 7	provide a policy to him, it provided an opportunity where he could make a payment, and then get a policy for the next term?  A He had a policy, which a renewal offer was issued on, that he could pay and get another term issued.  Q Right. But that's not my, my question is the statute says the carrier has to provide a policy—	2 3 4 5 6 7	absolutely correct. Danice is right. I've misspoke.  Q (By Mr. Sampson) The statute speaks for what happens when an insurance company fails to send a non-renewal. And you've told me UAIC never sent a non-renewal. We agree with each other so far, right?  A Correct.  Q And the statute says when you don't send a notice	
2 3 4 5 6 7 8	provide a policy to him, it provided an opportunity where he could make a payment, and then get a policy for the next term?  A He had a policy, which a renewal offer was issued on, that he could pay and get another term issued.  Q Right. But that's not my, my question is the statute says the carrier has to provide a policy—  A The statute references non-renewals. We did not	2 3 4 5 6 7 8	absolutely correct. Danice is right. I've misspoke.  Q (By Mr. Sampson) The statute speaks for what happens when an insurance company fails to send a non-renewal. And you've told me UAIC never sent a non-renewal. We agree with each other so far, right?  A Correct.  Q And the statute says when you don't send a notice of non-renewal	
2 3 4 5 6 7 8 9	provide a policy to him, it provided an opportunity where he could make a payment, and then get a policy for the next term?  A He had a policy, which a renewal offer was issued on, that he could pay and get another term issued.  Q Right. But that's not my, my question is the statute says the carrier has to provide a policy—  A The statute references non-renewals. We did not non-renew his term.	2 3 4 5 6 7 8 9	absolutely correct. Danice is right. I've misspoke.  Q (By Mr. Sampson) The statute speaks for what happens when an insurance company fails to send a non-renewal. And you've told me UAIC never sent a non-renewal. We agree with each other so far, right?  A Correct.  Q And the statute says when you don't send a notice of non-renewal  A When you don't send a notice of non-renewal that	
2 3 4 5 6 7 8 9	provide a policy to him, it provided an opportunity where he could make a payment, and then get a policy for the next term?  A He had a policy, which a renewal offer was issued on, that he could pay and get another term issued.  Q Right. But that's not my, my question is the statute says the carrier has to provide a policy  A The statute references non-renewals. We did not non-renew his term.  Q Right. And the statute says when you don't do	2 3 4 5 6 7 8 9	absolutely correct. Danice is right. I've misspoke.  Q (By Mr. Sampson) The statute speaks for what happens when an insurance company fails to send a non-renewal. And you've told me UAIC never sent a non-renewal. We agree with each other so far, right?  A Correct.  Q And the statute says when you don't send a notice of non-renewal  A When you don't send a notice of non-renewal that is compliant with the regulation. The policy never got a	
2 3 4 5 6 7 8 9 10	provide a policy to him, it provided an opportunity where he could make a payment, and then get a policy for the next term?  A He had a policy, which a renewal offer was issued on, that he could pay and get another term issued.  Q Right. But that's not my, my question is the statute says the carrier has to provide a policy  A The statute references non-renewals. We did not non-renew his term.  Q Right. And the statute says when you don't do that, you have to provide a policy	2 3 4 5 6 7 8 9 10	absolutely correct. Danice is right. I've misspoke.  Q (By Mr. Sampson) The statute speaks for what happens when an insurance company fails to send a non-renewal. And you've told me UAIC never sent a non-renewal. We agree with each other so far, right?  A Correct.  Q And the statute says when you don't send a notice of non-renewal  A When you don't send a notice of non-renewal that is compliant with the regulation. The policy never got a non-renewal notice; therefore, the regulation does not appl	
2 3 4 5 6 7 8 9 10 11	provide a policy to him, it provided an opportunity where he could make a payment, and then get a policy for the next term?  A He had a policy, which a renewal offer was issued on, that he could pay and get another term issued.  Q Right. But that's not my, my question is the statute says the carrier has to provide a policy  A The statute references non-renewals. We did not non-renew his term.  Q Right. And the statute says when you don't do that, you have to provide a policy  A Wow.	2 3 4 5 6 7 8 9 10 11 12	absolutely correct. Danice is right. I've misspoke.  Q (By Mr. Sampson) The statute speaks for what happens when an insurance company fails to send a non-renewal. And you've told me UAIC never sent a non-renewal. We agree with each other so far, right?  A Correct.  Q And the statute says when you don't send a notice of non-renewal  A When you don't send a notice of non-renewal that is compliant with the regulation. The policy never got a non-renewal notice; therefore, the regulation does not appl because we did not send a non-renewal. This is if you're	
2 3 4 5 6 7 8 9 10 11 12	provide a policy to him, it provided an opportunity where he could make a payment, and then get a policy for the next term?  A He had a policy, which a renewal offer was issued on, that he could pay and get another term issued.  Q Right. But that's not my, my question is the statute says the carrier has to provide a policy  A The statute references non-renewals. We did not non-renew his term.  Q Right. And the statute says when you don't do that, you have to provide a policy  A Wow.  Q for the next term.	2 3 4 5 6 7 8 9 10 11 12 13	absolutely correct. Danice is right. I've misspoke.  Q (By Mr. Sampson) The statute speaks for what happens when an insurance company fails to send a non-renewal. And you've told me UAIC never sent a non-renewal. We agree with each other so far, right?  A Correct.  Q And the statute says when you don't send a notice of non-renewal  A When you don't send a notice of non-renewal that is compliant with the regulation. The policy never got a non-renewal notice; therefore, the regulation does not appl because we did not send a non-renewal. This is if you're not in compliance with the regulation on a non-renewal	
2 3 4 5 6 7 8 9 10 11 12 13	provide a policy to him, it provided an opportunity where he could make a payment, and then get a policy for the next term?  A He had a policy, which a renewal offer was issued on, that he could pay and get another term issued.  Q Right. But that's not my, my question is the statute says the carrier has to provide a policy—  A The statute references non-renewals. We did not non-renew his term.  Q Right. And the statute says when you don't do that, you have to provide a policy—  A Wow.  Q — for the next term.  MR. DOUGLAS: You know, counsel, if you're going to argue, that calls for legal conclusion. If you're going to argue the meaning of a statute with a witness, this	2 3 4 5 6 7 8 9 10 11 12 13 14	absolutely correct. Danice is right. I've misspoke.  Q (By Mr. Sampson) The statute speaks for what happens when an insurance company fails to send a non-renewal. And you've told me UAIC never sent a non-renewal. We agree with each other so far, right?  A Correct.  Q And the statute says when you don't send a notice of non-renewal  A When you don't send a notice of non-renewal that is compliant with the regulation. The policy never got a non-renewal notice; therefore, the regulation does not appl because we did not send a non-renewal. This is if you're not in compliance with the regulation on a non-renewal notice.	
2 3 4 5 6 7 8 9 10 11 12 13 14 15	provide a policy to him, it provided an opportunity where he could make a payment, and then get a policy for the next term?  A He had a policy, which a renewal offer was issued on, that he could pay and get another term issued.  Q Right. But that's not my, my question is the statute says the carrier has to provide a policy  A The statute references non-renewals. We did not non-renew his term.  Q Right. And the statute says when you don't do that, you have to provide a policy  A Wow.  Q for the next term.  MR. DOUGLAS: You know, counsel, if you're going to argue, that calls for legal conclusion. If you're going	2 3 4 5 6 7 8 9 10 11 12 13 14 15	absolutely correct. Danice is right. I've misspoke.  Q (By Mr. Sampson) The statute speaks for what happens when an insurance company fails to send a non-renewal. And you've told me UAIC never sent a non-renewal. We agree with each other so far, right?  A Correct.  Q And the statute says when you don't send a notice of non-renewal  A When you don't send a notice of non-renewal that is compliant with the regulation. The policy never got a non-renewal notice; therefore, the regulation does not appl because we did not send a non-renewal. This is if you're not in compliance with the regulation on a non-renewal notice.  Q Can you explain to me what you mean by that?	
2 3 4 5 6 7 8 9 10 11 12 13 14 15 16	provide a policy to him, it provided an opportunity where he could make a payment, and then get a policy for the next term?  A He had a policy, which a renewal offer was issued on, that he could pay and get another term issued.  Q Right. But that's not my, my question is the statute says the carrier has to provide a policy—  A The statute references non-renewals. We did not non-renew his term.  Q Right. And the statute says when you don't do that, you have to provide a policy—  A Wow.  Q — for the next term.  MR. DOUGLAS: You know, counsel, if you're going to argue, that calls for legal conclusion. If you're going to argue the meaning of a statute with a witness, this	2 3 4 5 6 7 8 9 10 11 12 13 14 15 16	absolutely correct. Danice is right. I've misspoke.  Q (By Mr. Sampson) The statute speaks for what happens when an insurance company fails to send a non-renewal. And you've told me UAIC never sent a non-renewal. We agree with each other so far, right?  A Correct.  Q And the statute says when you don't send a notice of non-renewal  A When you don't send a notice of non-renewal that is compliant with the regulation. The policy never got a non-renewal notice; therefore, the regulation does not appl because we did not send a non-renewal. This is if you're not in compliance with the regulation on a non-renewal notice.  Q Can you explain to me what you mean by that?  And, by all means, you can show me the language in the	
2 3 4 5 6 7 8 9 10 11 12 13 14 15 16 17	provide a policy to him, it provided an opportunity where he could make a payment, and then get a policy for the next term?  A He had a policy, which a renewal offer was issued on, that he could pay and get another term issued.  Q Right. But that's not my, my question is the statute says the carrier has to provide a policy—  A The statute references non-renewals. We did not non-renew his term.  Q Right. And the statute says when you don't do that, you have to provide a policy—  A Wow.  Q — for the next term.  MR. DOUGLAS: You know, counsel, if you're going to argue, that calls for legal conclusion. If you're going to argue the meaning of a statute with a witness, this deposition is, I mean, this is just a waste of time.	2 3 4 5 6 7 8 9 10 11 12 13 14 15 16 17	absolutely correct. Danice is right. I've misspoke.  Q (By Mr. Sampson) The statute speaks for what happens when an insurance company fails to send a non-renewal. And you've told me UAIC never sent a non-renewal. We agree with each other so far, right?  A Correct.  Q And the statute says when you don't send a notice of non-renewal  A When you don't send a notice of non-renewal that is compliant with the regulation. The policy never got a non-renewal notice; therefore, the regulation does not appl because we did not send a non-renewal. This is if you're not in compliance with the regulation on a non-renewal notice.  Q Can you explain to me what you mean by that?  And, by all means, you can show me the language in the statute you're talking about.	
2 3 4 5 6 7 8 9 10 11 12 13 14 15 16 17 18	provide a policy to him, it provided an opportunity where he could make a payment, and then get a policy for the next term?  A He had a policy, which a renewal offer was issued on, that he could pay and get another term issued.  Q Right. But that's not my, my question is the statute says the carrier has to provide a policy  A The statute references non-renewals. We did not non-renew his term.  Q Right. And the statute says when you don't do that, you have to provide a policy  A Wow.  Q for the next term.  MR. DOUGLAS: You know, counsel, if you're going to argue, that calls for legal conclusion. If you're going to argue the meaning of a statute with a witness, this deposition is, I mean, this is just a waste of time.  MR. SAMPSON: I'm not arguing with anybody, I'm	2 3 4 5 6 7 8 9 10 11 12 13 14 15 16 17 18	absolutely correct. Danice is right. I've misspoke.  Q (By Mr. Sampson) The statute speaks for what happens when an insurance company fails to send a non-renewal. And you've told me UAIC never sent a non-renewal. We agree with each other so far, right?  A Correct.  Q And the statute says when you don't send a notice of non-renewal  A When you don't send a notice of non-renewal that is compliant with the regulation. The policy never got a non-renewal notice; therefore, the regulation does not appl because we did not send a non-renewal. This is if you're not in compliance with the regulation on a non-renewal notice.  Q Can you explain to me what you mean by that?  And, by all means, you can show me the language in the statute you're talking about.  MR. DOUGLAS: Counsel, again, I think this calls	
2 3 4 5 6 7 8 9 10 11 12 13 14 15 16 17 18 19	provide a policy to him, it provided an opportunity where he could make a payment, and then get a policy for the next term?  A He had a policy, which a renewal offer was issued on, that he could pay and get another term issued.  Q Right. But that's not my, my question is the statute says the carrier has to provide a policy  A The statute references non-renewals. We did not non-renew his term.  Q Right. And the statute says when you don't do that, you have to provide a policy  A Wow.  Q for the next term.  MR. DOUGLAS: You know, counsel, if you're going to argue, that calls for legal conclusion. If you're going to argue the meaning of a statute with a witness, this deposition is, I mean, this is just a waste of time.  MR. SAMPSON: I'm not arguing with anybody, I'm asking	2 3 4 5 6 7 8 9 10 11 12 13 14 15 16 17 18 19	absolutely correct. Danice is right. I've misspoke.  Q (By Mr. Sampson) The statute speaks for what happens when an insurance company fails to send a non-renewal. And you've told me UAIC never sent a non-renewal. We agree with each other so far, right?  A Correct.  Q And the statute says when you don't send a notice of non-renewal  A When you don't send a notice of non-renewal that is compliant with the regulation. The policy never got a non-renewal notice; therefore, the regulation does not appl because we did not send a non-renewal. This is if you're not in compliance with the regulation on a non-renewal notice.  Q Can you explain to me what you mean by that?  And, by all means, you can show me the language in the statute you're talking about.  MR. DOUGLAS: Counsel, again, I think this calls for a legal conclusion. I think she's given a very good	
2 3 4 5 6 7 8 9 10 11 12 13 14 15 16 17 18 19 20	provide a policy to him, it provided an opportunity where he could make a payment, and then get a policy for the next term?  A He had a policy, which a renewal offer was issued on, that he could pay and get another term issued.  Q Right. But that's not my, my question is the statute says the carrier has to provide a policy  A The statute references non-renewals. We did not non-renew his term.  Q Right. And the statute says when you don't do that, you have to provide a policy  A Wow.  Q for the next term.  MR. DOUGLAS: You know, counsel, if you're going to argue, that calls for legal conclusion. If you're going to argue the meaning of a statute with a witness, this deposition is, I mean, this is just a waste of time.  MR. SAMPSON: I'm not arguing with anybody, I'm asking  MR. DOUGLAS: I think she's given you a fair	2 3 4 5 6 7 8 9 10 11 12 13 14 15 16 17 18 19 20	absolutely correct. Danice is right. I've misspoke.  Q (By Mr. Sampson) The statute speaks for what happens when an insurance company fails to send a non-renewal. And you've told me UAIC never sent a non-renewal. We agree with each other so far, right?  A Correct.  Q And the statute says when you don't send a notice of non-renewal  A When you don't send a notice of non-renewal that is compliant with the regulation. The policy never got a non-renewal notice; therefore, the regulation does not appl because we did not send a non-renewal. This is if you're not in compliance with the regulation on a non-renewal notice.  Q Can you explain to me what you mean by that?  And, by all means, you can show me the language in the statute you're talking about.  MR. DOUGLAS: Counsel, again, I think this calls for a legal conclusion. I think she's given a very good explanation.	
2 3 4 5 6 7 8 9 10 11 12 13 14 15 16 17 18 19 20 21	provide a policy to him, it provided an opportunity where he could make a payment, and then get a policy for the next term?  A He had a policy, which a renewal offer was issued on, that he could pay and get another term issued.  Q Right. But that's not my, my question is the statute says the carrier has to provide a policy  A The statute references non-renewals. We did not non-renew his term.  Q Right. And the statute says when you don't do that, you have to provide a policy  A Wow.  Q for the next term.  MR. DOUGLAS: You know, counsel, if you're going to argue, that calls for legal conclusion. If you're going to argue the meaning of a statute with a witness, this deposition is, I mean, this is just a waste of time.  MR. SAMPSON: I'm not arguing with anybody, I'm asking  MR. DOUGLAS: I think she's given you a fair answer three times. You're not happy with it, so you're	2 3 4 5 6 7 8 9 10 11 12 13 14 15 16 17 18 19 20 21	absolutely correct. Danice is right. I've misspoke.  Q (By Mr. Sampson) The statute speaks for what happens when an insurance company fails to send a non-renewal. And you've told me UAIC never sent a non-renewal. We agree with each other so far, right?  A Correct.  Q And the statute says when you don't send a notice of non-renewal  A When you don't send a notice of non-renewal that is compliant with the regulation. The policy never got a non-renewal notice; therefore, the regulation does not appl because we did not send a non-renewal. This is if you're not in compliance with the regulation on a non-renewal notice.  Q Can you explain to me what you mean by that?  And, by all means, you can show me the language in the statute you're talking about.  MR. DOUGLAS: Counsel, again, I think this calls for a legal conclusion. I think she's given a very good explanation.  MR. SAMPSON: That's what you're paid to think.	
2 3 4 5 6 7 8 9 10 11 12 13 14 15 16 17 18 19 20 21 22	provide a policy to him, it provided an opportunity where he could make a payment, and then get a policy for the next term?  A He had a policy, which a renewal offer was issued on, that he could pay and get another term issued.  Q Right. But that's not my, my question is the statute says the carrier has to provide a policy  A The statute references non-renewals. We did not non-renew his term.  Q Right. And the statute says when you don't do that, you have to provide a policy  A Wow.  Q for the next term.  MR. DOUGLAS: You know, counsel, if you're going to argue, that calls for legal conclusion. If you're going to argue the meaning of a statute with a witness, this deposition is, I mean, this is just a waste of time.  MR. SAMPSON: I'm not arguing with anybody, I'm asking  MR. DOUGLAS: I think she's given you a fair answer three times. You're not happy with it, so you're trying to get her to agree to something that's in your	2 3 4 5 6 7 8 9 10 11 12 13 14 15 16 17 18 19 20 21 22	absolutely correct. Danice is right. I've misspoke.  Q (By Mr. Sampson) The statute speaks for what happens when an insurance company fails to send a non-renewal. And you've told me UAIC never sent a non-renewal. We agree with each other so far, right?  A Correct.  Q And the statute says when you don't send a notice of non-renewal  A When you don't send a notice of non-renewal that is compliant with the regulation. The policy never got a non-renewal notice; therefore, the regulation does not appl because we did not send a non-renewal. This is if you're not in compliance with the regulation on a non-renewal notice.  Q Can you explain to me what you mean by that?  And, by all means, you can show me the language in the statute you're talking about.  MR. DOUGLAS: Counsel, again, I think this calls for a legal conclusion. I think she's given a very good explanation.  MR. SAMPSON: That's what you're paid to think. That's fine.	

13 (Pages 46 to 49)

1	Page 50	Mild Committee	Page 52
1	objection. Stop the speaking objections. It's	i 1	that calls for legal conclusion. I mean, you disagree with
2	inappropriate.	2	her interpretation. You say this does apply, she says it
3	MR. DOUGLAS: But, counsel, you're badgering her	3	doesn't. Great. Let's have the court work it out.
4	over the meaning of a statute, and she's given you the same	4	MR. SAMPSON: Okay. I just want to make sure I
5	answer three times. It's asked and answered. At a certain	5	understand her explanation.
6	point you have to move on.	6	MR. DOUGLAS: I think you asked her to explain,
7	MR. SAMPSON: Your objection is noted.	7	she has. I think you're done with this question.
8	Q (By Mr. Sampson) Okay. I just asked, explain to	8	Q (By Mr. Sampson) You can go ahead and answer.
9	me what you mean. We can read your answer back if you're	9	A The regulation is referenced to non-renewals, was
10	confused about what I've asked you to explain. You made a	10	not applicable to this policy.
11	statement. I'd like you to explain what you mean.	11	Q All right. Did UAIC, regardless of what the
12	A This regulation states non-renewals. We never	12	statute says, did UAIC ever provide Mr. Lewis with a policy
13	non-renewed Mr. Lewis's policy. We offered, we sent a	13	of insurance when his terms would expire?
14	renewal offer to Mr. Lewis; therefore, this regulation is	14	A We sent him a renewal offer.
15	not applicable to his policy because we never non-renewed	15	Q An offer that gave Mr. Lewis an opportunity to
16	it.	16	make a payment and obtain a new term was sent
17	Q Okay. Then the only other one question I'm going	17	A Correct.
18	to ask, I hope, is when it talks in here about what happens	18	O correct?
19	when you don't send a non-renewal	19	
20	A When you don't send a non-renewal that's in	20	A policy itself was never provided for that new term, just a chance for him to get a policy, if he made the
21	compliance with the regulation.	21	
22	Q Right.	22	payment?
23	A We didn't send a non-renewal.	23	A Correct.
24			Q All right. I think I asked this already. I've
25	C -g	24	got it on here. It's a very simple question. I apologize
20	that, here's what happens. That's why I'm confused why you	25	if it's a repeat.
1	•		
	Page 51		Page 53
1	think that's inapplicable. I don't understand. I'm trying	1	Page 53 There was never any notice of cancelation sent,
2	think that's inapplicable. I don't understand. I'm trying to understand.	1	
2	think that's inapplicable. I don't understand. I'm trying to understand.  MR. DOUGLAS: Objection. That definitely calls	!	There was never any notice of cancelation sent,
2 3 4	think that's inapplicable. I don't understand. I'm trying to understand.  MR. DOUGLAS: Objection. That definitely calls for a legal conclusion. I think she's fairly explained.	2	There was never any notice of cancelation sent, correct?
2	think that's inapplicable. I don't understand. I'm trying to understand.  MR. DOUGLAS: Objection. That definitely calls for a legal conclusion. I think she's fairly explained.  She's not an attorney. She has fairly explained to you at	2 3	There was never any notice of cancelation sent, correct?  A Correct.
2 3 4 5 6	think that's inapplicable. I don't understand. I'm trying to understand.  MR. DOUGLAS: Objection. That definitely calls for a legal conclusion. I think she's fairly explained.	2 3 4	There was never any notice of cancelation sent, correct?  A Correct. Q And it's UAIC's position that that was never
2 3 4 5	think that's inapplicable. I don't understand. I'm trying to understand.  MR. DOUGLAS: Objection. That definitely calls for a legal conclusion. I think she's fairly explained.  She's not an attorney. She has fairly explained to you at	2 3 4 5	There was never any notice of cancelation sent, correct?  A Correct.  Q And it's UAIC's position that that was never required, right? There was never any obligation to send a
2 3 4 5 6	think that's inapplicable. I don't understand. I'm trying to understand.  MR. DOUGLAS: Objection. That definitely calls for a legal conclusion. I think she's fairly explained.  She's not an attorney. She has fairly explained to you at least four times now her interpretation of the statute	2 3 4 5 6	There was never any notice of cancelation sent, correct?  A Correct. Q And it's UAIC's position that that was never required, right? There was never any obligation to send a notice of cancelation?
2 3 4 5 6 7	think that's inapplicable. I don't understand. I'm trying to understand.  MR. DOUGLAS: Objection. That definitely calls for a legal conclusion. I think she's fairly explained.  She's not an attorney. She has fairly explained to you at least four times now her interpretation of the statute  MR. SAMPSON: That's not true.  MR. DOUGLAS: and you're now, and you're badgering her	2 3 4 5 6 7	There was never any notice of cancelation sent, correct?  A Correct. Q And it's UAIC's position that that was never required, right? There was never any obligation to send a notice of cancelation?  A On Mr. Lewis's policy —
2 3 4 5 6 7 8 9	think that's inapplicable. I don't understand. I'm trying to understand.  MR. DOUGLAS: Objection. That definitely calls for a legal conclusion. I think she's fairly explained.  She's not an attorney. She has fairly explained to you at least four times now her interpretation of the statute  MR. SAMPSON: That's not true.  MR. DOUGLAS: and you're now, and you're badgering her  MR. SAMPSON: I'm not going to have an argument	2 3 4 5 6 7 8	There was never any notice of cancelation sent, correct?  A Correct. Q And it's UAIC's position that that was never required, right? There was never any obligation to send a notice of cancelation?  A On Mr. Lewis's policy — Q Right.
2 3 4 5 6 7 8 9	think that's inapplicable. I don't understand. I'm trying to understand.  MR. DOUGLAS: Objection. That definitely calls for a legal conclusion. I think she's fairly explained.  She's not an attorney. She has fairly explained to you at least four times now her interpretation of the statute  MR. SAMPSON: That's not true.  MR. DOUGLAS: and you're now, and you're badgering her	2 3 4 5 6 7 8 9	There was never any notice of cancelation sent, correct?  A Correct. Q And it's UAIC's position that that was never required, right? There was never any obligation to send a notice of cancelation?  A On Mr. Lewis's policy — Q Right. A — there was never a time that we needed to send
2 3 4 5 6 7 8 9	think that's inapplicable. I don't understand. I'm trying to understand.  MR. DOUGLAS: Objection. That definitely calls for a legal conclusion. I think she's fairly explained.  She's not an attorney. She has fairly explained to you at least four times now her interpretation of the statute  MR. SAMPSON: That's not true.  MR. DOUGLAS: and you're now, and you're badgering her  MR. SAMPSON: I'm not going to have an argument	1 2 3 4 5 6 7 8 9 10	There was never any notice of cancelation sent, correct?  A Correct. Q And it's UAIC's position that that was never required, right? There was never any obligation to send a notice of cancelation?  A On Mr. Lewis's policy Q Right. A there was never a time that we needed to send a notice of cancelation to him.
2 3 4 5 6 7 8 9 10	think that's inapplicable. I don't understand. I'm trying to understand.  MR. DOUGLAS: Objection. That definitely calls for a legal conclusion. I think she's fairly explained.  She's not an attorney. She has fairly explained to you at least four times now her interpretation of the statute  MR. SAMPSON: That's not true.  MR. DOUGLAS: and you're now, and you're badgering her  MR. SAMPSON: I'm not going to have an argument with you, counsel.	1 2 3 4 5 6 7 8 9 10 11	There was never any notice of cancelation sent, correct?  A Correct. Q And it's UAIC's position that that was never required, right? There was never any obligation to send a notice of cancelation?  A On Mr. Lewis's policy Q Right. A there was never a time that we needed to send a notice of cancelation to him. Q Okay. I want to go through these exhibits.
2 3 4 5 6 7 8 9 10 11	think that's inapplicable. I don't understand. I'm trying to understand.  MR. DOUGLAS: Objection. That definitely calls for a legal conclusion. I think she's fairly explained.  She's not an attorney. She has fairly explained to you at least four times now her interpretation of the statute  MR. SAMPSON: That's not true.  MR. DOUGLAS: and you're now, and you're badgering her  MR. SAMPSON: I'm not going to have an argument with you, counsel.  MR. DOUGLAS: You're trying to badger her over an	1 2 3 4 5 6 7 8 9 10 11 12	There was never any notice of cancelation sent, correct?  A Correct. Q And it's UAIC's position that that was never required, right? There was never any obligation to send a notice of cancelation?  A On Mr. Lewis's policy Q Right. A there was never a time that we needed to send a notice of cancelation to him. Q Okay. I want to go through these exhibits. Exhibit No. 1. Have you seen that document
2 3 4 5 6 7 8 9 10 11 12 13	think that's inapplicable. I don't understand. I'm trying to understand.  MR. DOUGLAS: Objection. That definitely calls for a legal conclusion. I think she's fairly explained.  She's not an attorney. She has fairly explained to you at least four times now her interpretation of the statute  MR. SAMPSON: That's not true.  MR. DOUGLAS: and you're now, and you're badgering her  MR. SAMPSON: I'm not going to have an argument with you, counsel.  MR. DOUGLAS: You're trying to badger her over an explanation of a statute.  MR. SAMPSON: I'm not badgering anybody. Please	2 3 4 5 6 7 8 9 10 11 12 13	There was never any notice of cancelation sent, correct?  A Correct. Q And it's UAIC's position that that was never required, right? There was never any obligation to send a notice of cancelation?  A On Mr. Lewis's policy — Q Right. A — there was never a time that we needed to send a notice of cancelation to him. Q Okay. I want to go through these exhibits. Exhibit No. 1. Have you seen that document before today? A Yes.
2 3 4 5 6 7 8 9 10 11 12 13	think that's inapplicable. I don't understand. I'm trying to understand.  MR. DOUGLAS: Objection. That definitely calls for a legal conclusion. I think she's fairly explained.  She's not an attorney. She has fairly explained to you at least four times now her interpretation of the statute  MR. SAMPSON: That's not true.  MR. DOUGLAS: — and you're now, and you're badgering her  MR. SAMPSON: I'm not going to have an argument with you, counsel.  MR. DOUGLAS: You're trying to badger her over an explanation of a statute.	1 2 3 4 5 6 7 8 9 10 11 12 13	There was never any notice of cancelation sent, correct?  A Correct. Q And it's UAIC's position that that was never required, right? There was never any obligation to send a notice of cancelation?  A On Mr. Lewis's policy — Q Right. A — there was never a time that we needed to send a notice of cancelation to him. Q Okay. I want to go through these exhibits. Exhibit No. 1. Have you seen that document before today? A Yes. Q All right. I asked Ms. Cook in her deposition
2 3 4 5 6 7 8 9 10 11 12 13 14 15	think that's inapplicable. I don't understand. I'm trying to understand.  MR. DOUGLAS: Objection. That definitely calls for a legal conclusion. I think she's fairly explained.  She's not an attorney. She has fairly explained to you at least four times now her interpretation of the statute  MR. SAMPSON: That's not true.  MR. DOUGLAS: and you're now, and you're badgering her  MR. SAMPSON: I'm not going to have an argument with you, counsel.  MR. DOUGLAS: You're trying to badger her over an explanation of a statute.  MR. SAMPSON: I'm not badgering anybody. Please lower your voice. I'm talking respectfully here.	1 2 3 4 5 6 7 8 9 10 11 12 13 14	There was never any notice of cancelation sent, correct?  A Correct. Q And it's UAIC's position that that was never required, right? There was never any obligation to send a notice of cancelation?  A On Mr. Lewis's policy — Q Right. A — there was never a time that we needed to send a notice of cancelation to him. Q Okay. I want to go through these exhibits. Exhibit No. 1. Have you seen that document before today? A Yes. Q All right. I asked Ms. Cook in her deposition what was done when the claim was being assessed, and she
2 3 4 5 6 7 8 9 10 11 12 13 14 15 16	think that's inapplicable. I don't understand. I'm trying to understand.  MR. DOUGLAS: Objection. That definitely calls for a legal conclusion. I think she's fairly explained.  She's not an attorney. She has fairly explained to you at least four times now her interpretation of the statute  MR. SAMPSON: That's not true.  MR. DOUGLAS: and you're now, and you're badgering her  MR. SAMPSON: I'm not going to have an argument with you, counsel.  MR. DOUGLAS: You're trying to badger her over an explanation of a statute.  MR. SAMPSON: I'm not badgering anybody. Please lower your voice. I'm talking respectfully here.  MR. DOUGLAS: So am I.	1 2 3 4 5 6 7 8 9 10 11 12 13 14 15 16	There was never any notice of cancelation sent, correct?  A Correct. Q And it's UAIC's position that that was never required, right? There was never any obligation to send a notice of cancelation?  A On Mr. Lewis's policy — Q Right. A — there was never a time that we needed to send a notice of cancelation to him. Q Okay. I want to go through these exhibits. Exhibit No. 1. Have you seen that document before today? A Yes. Q All right. I asked Ms. Cook in her deposition what was done when the claim was being assessed, and she went through everything that she was aware of and referenced
2 3 4 5 6 7 8 9 10 11 12 13 14 15 16 17	think that's inapplicable. I don't understand. I'm trying to understand.  MR. DOUGLAS: Objection. That definitely calls for a legal conclusion. I think she's fairly explained.  She's not an attorney. She has fairly explained to you at least four times now her interpretation of the statute  MR. SAMPSON: That's not true.  MR. DOUGLAS: and you're now, and you're badgering her  MR. SAMPSON: I'm not going to have an argument with you, counsel.  MR. DOUGLAS: You're trying to badger her over an explanation of a statute.  MR. SAMPSON: I'm not badgering anybody. Please lower your voice. I'm talking respectfully here.  MR. DOUGLAS: So am I.  MR. SAMPSON: The statute specifically talks about what happens when you don't send a non-renewal, and	1 2 3 4 5 6 7 8 9 10 11 12 13 14 15 16 17	There was never any notice of cancelation sent, correct?  A Correct. Q And it's UAIC's position that that was never required, right? There was never any obligation to send a notice of cancelation?  A On Mr. Lewis's policy Q Right. A there was never a time that we needed to send a notice of cancelation to him. Q Okay. I want to go through these exhibits. Exhibit No. 1. Have you seen that document before today? A Yes. Q All right. I asked Ms. Cook in her deposition what was done when the claim was being assessed, and she went through everything that she was aware of and referenced to me the documents and whatnot. I showed her this
2 3 4 5 6 7 8 9 10 11 12 13 14 15 16 17 18	think that's inapplicable. I don't understand. I'm trying to understand.  MR. DOUGLAS: Objection. That definitely calls for a legal conclusion. I think she's fairly explained.  She's not an attorney. She has fairly explained to you at least four times now her interpretation of the statute  MR. SAMPSON: That's not true.  MR. DOUGLAS: and you're now, and you're badgering her  MR. SAMPSON: I'm not going to have an argument with you, counsel.  MR. DOUGLAS: You're trying to badger her over an explanation of a statute.  MR. SAMPSON: I'm not badgering anybody. Please lower your voice. I'm talking respectfully here.  MR. DOUGLAS: So am I.  MR. SAMPSON: The statute specifically talks about what happens when you don't send a non-renewal, and the witness keeps telling me it doesn't apply because we	1 2 3 4 5 6 7 8 9 10 11 12 13 14 15 16 17 18	There was never any notice of cancelation sent, correct?  A Correct. Q And it's UAIC's position that that was never required, right? There was never any obligation to send a notice of cancelation?  A On Mr. Lewis's policy Q Right. A there was never a time that we needed to send a notice of cancelation to him. Q Okay. I want to go through these exhibits. Exhibit No. 1. Have you seen that document before today? A Yes. Q All right. I asked Ms. Cook in her deposition what was done when the claim was being assessed, and she went through everything that she was aware of and referenced to me the documents and whatnot. I showed her this document, she said she had never seen it before today, at
2 3 4 5 6 7 8 9 10 11 12 13 14 15 16 17 18 19	think that's inapplicable. I don't understand. I'm trying to understand.  MR. DOUGLAS: Objection. That definitely calls for a legal conclusion. I think she's fairly explained.  She's not an attorney. She has fairly explained to you at least four times now her interpretation of the statute  MR. SAMPSON: That's not true.  MR. DOUGLAS: — and you're now, and you're badgering her  MR. SAMPSON: I'm not going to have an argument with you, counsel.  MR. DOUGLAS: You're trying to badger her over an explanation of a statute.  MR. SAMPSON: I'm not badgering anybody. Please lower your voice. I'm talking respectfully here.  MR. DOUGLAS: So am I.  MR. SAMPSON: The statute specifically talks about what happens when you don't send a non-renewal, and the witness keeps telling me it doesn't apply because we didn't send the non-renewal. It says it does apply when you	1 2 3 4 5 6 7 8 9 10 11 12 13 14 15 16 17 18 19 20	There was never any notice of cancelation sent, correct?  A Correct. Q And it's UAIC's position that that was never required, right? There was never any obligation to send a notice of cancelation?  A On Mr. Lewis's policy Q Right. A there was never a time that we needed to send a notice of cancelation to him. Q Okay. I want to go through these exhibits. Exhibit No. 1. Have you seen that document before today?  A Yes. Q All right. I asked Ms. Cook in her deposition what was done when the claim was being assessed, and she went through everything that she was aware of and referenced to me the documents and whatnot. I showed her this document, she said she had never seen it before today, at least that's my recollection. If I'm wrong, I apologize.
2 3 4 5 6 7 8 9 10 11 12 13 14 15 16 17 18 19 20	think that's inapplicable. I don't understand. I'm trying to understand.  MR. DOUGLAS: Objection. That definitely calls for a legal conclusion. I think she's fairly explained.  She's not an attorney. She has fairly explained to you at least four times now her interpretation of the statute  MR. SAMPSON: That's not true.  MR. DOUGLAS: — and you're now, and you're badgering her  MR. SAMPSON: I'm not going to have an argument with you, counsel.  MR. DOUGLAS: You're trying to badger her over an explanation of a statute.  MR. SAMPSON: I'm not badgering anybody. Please lower your voice. I'm talking respectfully here.  MR. DOUGLAS: So am I.  MR. SAMPSON: The statute specifically talks about what happens when you don't send a non-renewal, and the witness keeps telling me it doesn't apply because we didn't send the non-renewal. It says it does apply when you send a non-renewal. I'm just asking for her explanation as	1 2 3 4 5 6 7 8 9 10 11 12 13 14 15 16 17 18 19 20 21	There was never any notice of cancelation sent, correct?  A Correct. Q And it's UAIC's position that that was never required, right? There was never any obligation to send a notice of cancelation?  A On Mr. Lewis's policy — Q Right. A — there was never a time that we needed to send a notice of cancelation to him. Q Okay. I want to go through these exhibits. Exhibit No. 1. Have you seen that document before today?  A Yes. Q All right. I asked Ms. Cook in her deposition what was done when the claim was being assessed, and she went through everything that she was aware of and referenced to me the documents and whatnot. I showed her this document, she said she had never seen it before today, at least that's my recollection. If I'm wrong, I apologize. The record will speak to what happened. And I asked her did
2 3 4 5 6 7 8 9 10 11 12 13 14 15 16 17 18 19 20 21	think that's inapplicable. I don't understand. I'm trying to understand.  MR. DOUGLAS: Objection. That definitely calls for a legal conclusion. I think she's fairly explained.  She's not an attorney. She has fairly explained to you at least four times now her interpretation of the statute  MR. SAMPSON: That's not true.  MR. DOUGLAS: — and you're now, and you're badgering her  MR. SAMPSON: I'm not going to have an argument with you, counsel.  MR. DOUGLAS: You're trying to badger her over an explanation of a statute.  MR. SAMPSON: I'm not badgering anybody. Please lower your voice. I'm talking respectfully here.  MR. DOUGLAS: So am I.  MR. SAMPSON: The statute specifically talks about what happens when you don't send a non-renewal, and the witness keeps telling me it doesn't apply because we didn't send the non-renewal. It says it does apply when you send a non-renewal. I'm just asking for her explanation as to why that's not the case. If there's some other language	1 2 3 4 5 6 7 8 9 10 11 12 13 14 15 16 17 18 19 20 21 22	There was never any notice of cancelation sent, correct?  A Correct. Q And it's UAIC's position that that was never required, right? There was never any obligation to send a notice of cancelation?  A On Mr. Lewis's policy — Q Right. A — there was never a time that we needed to send a notice of cancelation to him. Q Okay. I want to go through these exhibits. Exhibit No. 1. Have you seen that document before today?  A Yes. Q All right. I asked Ms. Cook in her deposition what was done when the claim was being assessed, and she went through everything that she was aware of and referenced to me the documents and whatnot. I showed her this document, she said she had never seen it before today, at least that's my recollection. If I'm wrong, I apologize.  The record will speak to what happened. And I asked her did anyone at UAIC ever look at this particular document,
2 3 4 5 6 7 8 9 10 11 12 13 14 15 16 17 18 19 20 21 22	think that's inapplicable. I don't understand. I'm trying to understand.  MR. DOUGLAS: Objection. That definitely calls for a legal conclusion. I think she's fairly explained.  She's not an attorney. She has fairly explained to you at least four times now her interpretation of the statute  MR. SAMPSON: That's not true.  MR. DOUGLAS: — and you're now, and you're badgering her  MR. SAMPSON: I'm not going to have an argument with you, counsel.  MR. DOUGLAS: You're trying to badger her over an explanation of a statute.  MR. SAMPSON: I'm not badgering anybody. Please lower your voice. I'm talking respectfully here.  MR. DOUGLAS: So am I.  MR. SAMPSON: The statute specifically talks about what happens when you don't send a non-renewal, and the witness keeps telling me it doesn't apply because we didn't send the non-renewal. It says it does apply when you send a non-renewal. I'm just asking for her explanation as	1 2 3 4 5 6 7 8 9 10 11 12 13 14 15 16 17 18 19 20 21	There was never any notice of cancelation sent, correct?  A Correct. Q And it's UAIC's position that that was never required, right? There was never any obligation to send a notice of cancelation?  A On Mr. Lewis's policy Q Right. A there was never a time that we needed to send a notice of cancelation to him. Q Okay. I want to go through these exhibits. Exhibit No. 1. Have you seen that document before today?  A Yes. Q All right. I asked Ms. Cook in her deposition what was done when the claim was being assessed, and she went through everything that she was aware of and referenced to me the documents and whatnot. I showed her this document, she said she had never seen it before today, at least that's my recollection. If I'm wrong, I apologize.  The record will speak to what happened. And I asked her did

14 (Pages 50 to 53)

	Page 54	4.0	Page 5
1	Do you understand what I'm saying so far?	1	Exhibit No. 2. Actually I think these two correlate, you've
2	A I was not involved in the claims handling	2	got a 3/9/07, 3/9/07. It mentions new business?
3	process.	3	A This is the receipt for the new application, and
4	Q Right. I'm just trying to get clarified.	4	that's what generated this dec page.
5	Jan told me she wasn't aware of anyone looking at	5	MR. SAMPSON: I'm sorry. Did I screw something
6	these documents as part of the claims process but Danice	6	up?
7	might have more information. You told me you didn't do	7	MR. DOUGLAS: 3/29.
8	anything in relation to the claims process whatsoever,	8	MR. SAMPSON: What did I say?
9	correct?	9	MR. DOUGLAS: 3/09.
10	A I reviewed this after the fact.	10	Q (By Mr. Sampson) Oh, geez. 3/29/07 and 3/29/07 on
11	Q After the fact would have been 2009, I think you	11	both documents, and it's listed as new business, correct?
12	said?	12	A Correct.
13	A Yeah.	13	Q And this new business would be the reference
14	Q Okay. So I've got a whole stack. There's nine	14	that
15 16	different, ten different documents here now.	15	A It's a new client application.
7	A Uh-huh.	16	Q new policy, the first time, he didn't new
. 8	Q Since you've told me you never did anything as	17	application
. 0 . 9	part of the claims process, I'm going to take that to mean	18	A Uh-huh.
.9 20	you certainly would have never looked at any of these	19	Q it's not okay. All right.
21	documents, no matter what they are, as part of the claims	20	A Correct.
22	process because you didn't look at anything until 2009.  Fair statement?	21	Q Thank you.
23	A Yes.	23	These documents, Exhibit I, was generated by
24		24	UAIC? I'm sorry. Was this document generated by UAIC?  A Yes.
25	Q That will save doing that on each one of these. What is this document?	25	A Yes. Q What about Exhibit No. 2?
1 2	A This is a declaration page.	1	A Yes.
3	Q For Mr. Lewis's policy? A Yes.	2	Q All right. Do you know if either one of these were ever sent to Mr. Lewis?
4	Q And that would be the policy that you, I think	4	A They print out at the time of the application.
5	you told me earlier, it's got all these terms, renew the	5	Q Do you know if either one
6	terms, same policy. It's never a new policy because he	6	A The agent, the agent provides the documentation
7	doesn't fill out a new application?	7	right there, point of sale.
8	A This was issued as a new application. This is	8	Q So Exhibits I and 2 would have both been provided
9	the first term.	9	to Mr. Lewis
10	Q All right. And this is the one that would have	10	A Uh-huh. At the point of sale. It's generated
	•	11	off the system.
11	policy, correct?	12	Q So that's a yes?
	· ·	Jan	A Yes.
12	A This would have been as he signed the	13	
L2 L3	A This would have been as he signed the application.	14	Q All right. This first policy indicated it was
12 13 14		11	Q All right. This first policy indicated it was going to run I'm sorry. The policy, the first term said
12 13 14 15	application.  Q Great. Well, I hope that means the same thing.  My question is this would be the policy that was issued and	14	the state of the s
12 13 14 15	application.  Q Great. Well, I hope that means the same thing.	14 15	going to run I'm sorry. The policy, the first term said
12 13 14 15 16	application.  Q Great. Well, I hope that means the same thing.  My question is this would be the policy that was issued and	14 15 16	going to run I'm sorry. The policy, the first term said it was going to run April 29 of '07, correct?
.2 .3 .4 .5 .6 .7 .8	application.  Q Great. Well, I hope that means the same thing.  My question is this would be the policy that was issued and then the new terms would arise whenever the new payments were made, correct?  A As the term expired.	14 15 16 17	going to run I'm sorry. The policy, the first term said it was going to run April 29 of '07, correct?  A March 29 to April 29.
12 13 14 15 16 17 18	application.  Q Great. Well, I hope that means the same thing.  My question is this would be the policy that was issued and then the new terms would arise whenever the new payments were made, correct?	14 15 16 17 18	going to run I'm sorry. The policy, the first term said it was going to run April 29 of '07, correct?  A March 29 to April 29.  Q All right. Of '07?
12 13 14 15 16 17 18 19	application.  Q Great. Well, I hope that means the same thing.  My question is this would be the policy that was issued and then the new terms would arise whenever the new payments were made, correct?  A As the term expired.	14 15 16 17 18 19	going to run I'm sorry. The policy, the first term said it was going to run April 29 of '07, correct?  A March 29 to April 29.  Q All right. Of '07?  A Correct.
12 13 14 15 16 17 18 19 20	application.  Q Great. Well, I hope that means the same thing.  My question is this would be the policy that was issued and then the new terms would arise whenever the new payments were made, correct?  A As the term expired.  Q Right. The new terms would kick in when the new	14 15 16 17 18 19 20	going to run I'm sorry. The policy, the first term said it was going to run April 29 of '07, correct?  A March 29 to April 29.  Q All right. Of '07?  A Correct.  Q And then in April '07, I show you Exhibit 3, have
12 13 14 15 16 17 18 19 20 21	application.  Q Great. Well, I hope that means the same thing.  My question is this would be the policy that was issued and then the new terms would arise whenever the new payments were made, correct?  A As the term expired.  Q Right. The new terms would kick in when the new payments were made?	14 15 16 17 18 19 20 21	going to run I'm sorry. The policy, the first term said it was going to run April 29 of '07, correct?  A March 29 to April 29.  Q All right. Of '07?  A Correct.  Q And then in April '07, I show you Exhibit 3, have you seen this document before today?
11 112 113 114 115 116 117 118 119 220 221 222 223 224 225	application.  Q Great. Well, I hope that means the same thing.  My question is this would be the policy that was issued and then the new terms would arise whenever the new payments were made, correct?  A As the term expired.  Q Right. The new terms would kick in when the new payments were made?  A Correct.	14 15 16 17 18 19 20 21 22	going to run I'm sorry. The policy, the first term said it was going to run April 29 of '07, correct?  A March 29 to April 29.  Q All right. Of '07?  A Correct.  Q And then in April '07, I show you Exhibit 3, have you seen this document before today?  A Yes.

15 (Pages 54 to 57)

	Page 58		Page 60
1	MR. DOUGLAS: For what date?	1	Q (By Mr. Sampson) What we're looking at right here.
2	MR. SAMPSON: Sure. That's fine.	2	A For this term, yes.
3	THE WITNESS: It was issued out on 4/26 showing	3	Q All right. And then we've got some language that
4	effective dates of 4/29 to 5/29.	4	says to avoid a lapse in coverage, payment must be received
5	Q (By Mr. Sampson) All right. This would be the	5	prior to expiration of your policy.
6	opportunity for Mr. Lewis to get a second term of his	6	Did I read that correctly?
7	policy?	7	A Yes.
. 8	A Correct.	8	Q All right. Is there any expiration date Let
9	Q All right, then. And under here it states the	9	me just show you.
10	amount he's going to have to pay, \$134, correct?	10	The expiration date on the policy is May 29th
11	A Correct.	11	'07, correct?
12	Q And it says the payment's got to be made no later	12	MR. DOUGLAS: Well, object. Are you talking
13	than 5/6/07, correct?	13	about the next policy?
14	A Correct.	14	THE WITNESS: Yeah. This is a renewal offer.
15	Q You would agree with me that 5/6 of '07 is after	15	Your renewal offer will show the term of the next term
16	the effective date of the policy, which is April 29th, '07,	16	that's being offered.
17	wouldn't you?	17	Q (By Mr. Sampson) All right. Let me get back to my
18	A Correct, but this is a revised renewal statement.	18	question.
19	Q Okay. My question is, it's math, calendar,	19	Would you agree with me that there's an
20	whatever you want to call it, you would agree with me that	20	expiration date on this letter of May 29th of 2007?
21	May 6th of '07 is after April 29th of '07?	21	A For the next term.
22	A Uh-huh.	22	Q Okay. There's an expiration date, you say for
23	Q Correct? So in this circumstance, this letter,	23	the next term, expiration date May 29th, 2007. Am I reading
24	and this gets back to an earlier conversation, average Joe	24	that correctly?
25	off the street looking at this letter would think, I can	25	A Which is not his current policy.
	Page 59	-	Page 61
1	make a payment, I can make this payment up to and including	1	Q I understand that. I'm just asking you, I'm
- 2	5/6/07 and have a policy in force starting April 29th?	2	looking at the document and I'm seeing where it says
3	A Correct. And on this term Mr. Lewis did make his	3	expiration date May 29th.
4	payment prior to the actual renewal, I believe -	4	Do you see that?
5	Q Sure.	5	A Yes.
6	A - which was the day before, and the next term	6	Q Okay.
7	was issued.	7	MR. DOUGLAS: The record speaks for itself.
8	Q Exhibit 4, is that what you're talking about?	8	Q (By Mr. Sampson) All right. And my question, is
9	A Uh-huh.	9	there anything on this document that you can point me to,
10	Q Is that a yes?	10	besides what we just looked at, that has an expiration date,
11	A Yes.	11	that gives a different expiration date besides May 29th of
12	Q Okay. I understand that Mr. Lewis could have	12	'07?
13	made a payment anytime up to and including May 6th of '07,	13	A On this specific document?
14	correct?	14	Q Right.
15	A On this term B because it was a revised renewal	15	A No.
16	statement off an endorsement that he had done to his policy.	16	Q And when it says payment must be received prior
17	Q Right. But in fact he made the payment, even	17	to expiration of your policy
18	though he had up to 5/6, he made the payment on 4/28?	18	A Which is your current, existing policy.
19	A Correct.	19	Q Does it say that? Can you show me where it says
20	Q My only question was, you would agree with me	20	that?
21	that a policyholder not having specialized knowledge in	21	A This states revised renewal statement. This is
22	insurance or law could look at this and say, oh, I can make	22	an offer for your next term.
23	a payment for the policy anytime before 5/6/07 and have a	23	Q Right. And it says you can make your payment
24	policy that's in effect as of April 29th of '07, correct?	24	prior to the expiration of your policy. It doesn't say your
25			

16 (Pages 58 to 61)

	Page 62		Page 64
1	A No.	. 1	policy in full." That's not talking about the current
2	Q Okay. Over here it talks about if you have	2	policy, right?
3	changes to your existing policy. Do you see that?	3	A That's talking the policy that if he pays this,
4	A Uh-huh.	4	it also says here, "To avoid a lapse in coverage, payment
5	Q That's a yes?	5	must be received prior to expiration of your policy." So he
6	A Yes.	6	submits a payment prior to this, his next term is issued.
7	Q All right. But up here it doesn't say your	7	So when he's going to pay, meaning he's going to submit
8	existing policy, does it?	8	payment, that will then initiate his next term.
9	MR. DOUGLAS: Counsel, the document speaks for	9	Q And certainly if someone read this, "pay my
10	itself.	10	policy," there's no reason they would ever think that means
11	Q (By Mr. Sampson) Sure. Is there any language on	11	my current policy because that's already been paid for,
12	this whole page that you think indicates that when it says	12	correct?
13	your policy, it means your current policy and when it talks	13	A Correct.
14	about expiration, it means expiration of your current	14	Q So the interpretation of this "pay my policy in
15	policy?	15	full," that can't mean the current policy because they've
16	A Your policy in force is your policy in force.	16	already paid for that and that's already a done deal,
17	It's a renewal offer of your existing policy.	17	correct?
18	Q So when you talk about, you think that anytime on	18	A Correct.
19	the document, on this document where it talks about your	19	Q So this has to be, when you say "pay my policy,"
20	policy, it's referring to the previous one?	20	pay my future term, my new policy, right?
21	MR. DOUGLAS: Objection. I think that misstates	21	A Yes.
22	her testimony.	22	Q Okay. Up here, though, where it says "prior to
23	MR. SAMPSON: Okay. Well, clarify, by all means.	23	expiration of your policy," can you see where a layperson
24	I'm not trying to misstate. I want to understand what's	24	with no understanding of, no specialized understanding of
25	going on.	25	the law or insurance, would read this and think I can pay my
	Page 63		Page 65
1	THE WITNESS: Your policy being your current	1	policy prior to the expiration of my policy, which says
2	policy. This offer is sent while you have an active policy	2	right here, is May 29th of '07?
3	in force.	3	A You have this no later than with stars all around
4	Q (By Mr. Sampson) Okay. All right.	4	it saying you need to pay by this date.
5	A So it's a renewal offer to go another term. So	5	Q Sure. I see that.
6	when I'm referencing your policy, it would be your policy	6	A So if you reference any person, when they are
7	that you have in force at the time you get this offer in	7	looking at an invoice, they are looking at how much is due
8	order to extend to another term.	8	and when is my due date. Here's my amount due, here's in
9	Q I think you said, when I say "your policy," I'm	9	stars no later than this date, and down here is also a due
10	referring to the current one that we can extend?	10	date of 5/6/07 as well.
11	A Correct.	11	Q Sure. Those are actually, this 5/6/07
12	Q All right. Is that what you meant down here when	12	A Uh-huh.
13	it says: Pay my policy?	13	Q is after the expiration date of the current
14	A Uh-huh.	14	policy, right?
15	MR. DOUGLAS: Objection. That doesn't say "your	15	A Because it's a revised renewal offer. He made an
16	policy." That says "my policy."	16	endorsement on the policy, so an additional offer was issued
17	Q (By Mr. Sampson) Quote, it says, "Pay my policy in	17	on this term.
18	full."	18	Q I just want to get your testimony here on this.
19	Did I read that correctly?	19	The 5/6/07 date is after the expiration of the
20	A For your next term. If I pay my policy, I issue	20	current policy, correct?
21	another term that becomes your policy. This is an offer to	21	A Based on an endorsement that was done on this
22	issue another term.	22	term.
23	Q Again, I'm just trying to, a moment ago you said	23	Q Is that correct, then? What I said is correct?
25			
24	when I say "your policy," I'm talking about the current policy. I'm showing you right here where it says "pay my	24	A That is correct.

17 (Pages 62 to 65)

2 Mr. Lewis's first renewal, correct? 3 A Uh-huh, which he paid, as you show, on 4 April 28th, and the next term was issued. 5 Q Right. 6 A So obviously there wasn't a confusion, as you're 7 referencing, because he actually paid it in time and the 8 next term was issued. 9 Q I don't understand what the confusion, like you 10 said a moment ago, there's stars all over the place that 11 says 5/6/07. 12 A I just referenced the confusion you keep trying  2 was thinking at all in terms 3 just made the payment whet 4 actually a week early, right? 5 A Uh-huh, right. 6 Q And in terms of whet 7 don't know? 8 A No. 9 Q I don't understand what the confusion, like you 10 Said a moment ago, there's stars all over the place that 11 Q Right. 12 A So he was aware a	ny he made it a week early, you
Mr. Lewis's first renewal, correct?  A Uh-huh, which he paid, as you show, on  April 28th, and the next term was issued.  Q Right.  A So obviously there wasn't a confusion, as you're referencing, because he actually paid it in time and the next term was issued.  Q I don't understand what the confusion, like you  Q I don't understand what the confusion, like you  10 said a moment ago, there's stars all over the place that 11 says 5/6/07.  A I just referenced the confusion you keep trying  2 was thinking at all in terms 3 just made the payment whet actually a week early, right's 6 Q And in terms of wh 7 don't know? 8 A No. 9 Q Okay. 10 A He did receive a re 11 Q Right. 12 A So he was aware a	of understanding anything, he in he made the payment, which was?  The made it a week early, you
A Uh-huh, which he paid, as you show, on  April 28th, and the next term was issued.  Q Right.  A So obviously there wasn't a confusion, as you're referencing, because he actually paid it in time and the next term was issued.  Q I don't understand what the confusion, like you  Q I don't understand what the confusion, like you  10 said a moment ago, there's stars all over the place that 11 says 5/6/07.  A I just referenced the confusion, on  3 just made the payment when 4 actually a week early, right?  A Uh-huh, right.  C Q And in terms of when 7 don't know?  8 A No.  9 Q Okay.  10 A He did receive a referenced the confusion you keep trying  12 A So he was aware a	on he made the payment, which was?  ny he made it a week early, you
4 April 28th, and the next term was issued. 5 Q Right. 6 A So obviously there wasn't a confusion, as you're 7 referencing, because he actually paid it in time and the 8 next term was issued. 9 Q I don't understand what the confusion, like you 10 said a moment ago, there's stars all over the place that 11 says 5/6/07. 12 A I just referenced the confusion you keep trying  4 actually a week early, right? 5 A Uh-huh, right. 6 Q And in terms of wh. 7 don't know? 8 A No. 9 Q Okay. 10 A He did receive a result of the place that the place the place that the place	? ny he made it a week early, you
5 Q Right. 6 A So obviously there wasn't a confusion, as you're 7 referencing, because he actually paid it in time and the 8 next term was issued. 9 Q I don't understand what the confusion, like you 10 said a moment ago, there's stars all over the place that 11 says 5/6/07. 12 A I just referenced the confusion you keep trying  5 A Uh-huh, right. 6 Q And in terms of what the confusion, like you 7 don't know? 8 A No. 9 Q Okay. 10 A He did receive a result of the place that the place	ny he made it a week early, you
A So obviously there wasn't a confusion, as you're referencing, because he actually paid it in time and the next term was issued.  Q And in terms of wh don't know?  A No. Q I don't understand what the confusion, like you said a moment ago, there's stars all over the place that says 5/6/07.  A I just referenced the confusion you keep trying  A So be was aware a	
7 referencing, because he actually paid it in time and the 8 next term was issued. 9 Q I don't understand what the confusion, like you 10 said a moment ago, there's stars all over the place that 11 says 5/6/07. 12 A I just referenced the confusion you keep trying  7 don't know? 8 A No. 9 Q Okay. 10 A He did receive a result of the place that 11 Q Right. 12 A So he was aware a	
8 next term was issued. 9 Q I don't understand what the confusion, like you 10 said a moment ago, there's stars all over the place that 11 says 5/6/07. 12 A I just referenced the confusion you keep trying  8 A No. 9 Q Okay. 10 A He did receive a result of the place that 11 Q Right. 12 A So he was aware a	and a second sec
9 Q I don't understand what the confusion, like you 10 said a moment ago, there's stars all over the place that 11 says 5/6/07. 12 A I just referenced the confusion you keep trying 19 Q Okay. 10 A He did receive a result. 11 Q Right. 12 A So he was aware a	
10 said a moment ago, there's stars all over the place that 11 says 5/6/07. 12 A I just referenced the confusion you keep trying 10 A He did receive a re 11 Q Right. 12 A So he was aware a	
11 says 5/6/07. 12 A I just referenced the confusion you keep trying 12 A So he was aware a	enewal otter brior to this ore.
A I just referenced the confusion you keep trying 12 A So he was aware a	
	at the time that his renewal was
to state. Obviously, there was not because he paid it on 13 coming up, that the next to	term needed to be paid. He made an
	ne was sent. He obviously made his
	nner needed, and the next term was
because he paid before the expiration date when it said he issued without a lapse.	
	My only question is and I
<b>1</b> -	ut a whole bunch of other stuff and
	o, my question is Mr. Lewis has
	an interrogatory answer, that
	at when this said he could pay,
Q Mr. Lewis, at least in this circumstance, showed 22 to avoid a lapse, he could pe	
	meant this date, expiration date
	ware that Mr. Lewis indicated that
25 Q Okay. That's what this shows? 25 his understanding?	
Page 67	Page 69
1 A Right. 1 A No, I was not.	
	elling you about that right
3 A Right. 3 now?	
4 Q So Okay. Can you see how, if I can get back 4 A Yes, you are.	•
	this document, Exhibit 3,
	can be made after the expiration
	can you see where Mr. Lewis
	pression, or is it just crazy, in
9 my current policy, and if I pay before the expiration of 9 your mind?	
	states the amount due and being
11 someone would read this and go, well, certainly, they're not 11 paid no later than this da	ate. Renewal offers will always
12 talking about my current policy because that expires 4/28, 12 generate and show the te	erm of that renewal offer as well.
13 this says I got until 5/6/07? Could you see how someone 13 Q Okay.	\$
	t itself is telling him this is a
	hese dates, if pald prior to this
MR. DOUGLAS: Objection. I think that's vague, 16 date.	
	I'd just like to state for the
18 also calls, obviously, calls for speculation. 18 record, I'd like to object th	hat that question calls for
19 You can answer. 19 speculation and probably a	a legal conclusion.
	) Again, I don't want speculation
21 paid it on time and it was a revised renewal statement based 21 or legal conclusion. I've to	told you what Mr. Lewis said
22 on an endorsement that was processed on his policy. 22 his	
	You're asking her can you see his
24 on 4/28 of '07? 24 confusion	
25 A I have no idea. 25 MR. SAMPSON:	Can you make objections every now

18 (Pages 66 to 69)

	Page 70		Page 72
1	and then just	1	A Yes.
2	MR. DOUGLAS: I did. It calls for speculation.	2	Q All right. And on here it indicates renewal
3	You're asking her can you see if an individual could be	; Z	amount 134, correct?
4	confused by this. She explained to you why she doesn't	; 4	A Correct.
5	think it is, and you keep asking her the same question.	5	•
6	MR. SAMPSON: That's not what I asked.	6	Q No later than 5/29/07, correct?
7	MR. DOUGLAS: You don't think that's a	7	A Correct.
8	speculative question.	1	Q Up here it says expiration date June 29th, '07,
9	-	8	and that's the expiration of the new term, correct?
10	MR. SAMPSON: I don't think the question I asked	9	A Based on the renewal statement offering that this
11	was speculative. The one you morphed it into is.	10	is the next term, correct.
12	MR. DOUGLAS: If that's what you think, then we	11	Q Do you see well, let me back up.
	can read it back.	12	The first line, again, "To avoid a lapse in
13	MR. SAMPSON: If you	13	coverage, payment must be received prior to expiration of
14	MR. DOUGLAS: Do you see how a person can be	14	your policy."
15	confused, you said it four or five times. You've asked her	15	Did I read that much correctly?
16	six different ways, she's given you an answer, and you're	16	A Yes, you did.
17	not happy with it so you keep badgering her. And it's a	17	Q Down here it says, in all capital letters, "Your
18	legal conclusion, anyway.	18	existing policy," right?
19	MR. SAMPSON: Tell me when you're done.	19	A Uh-huh.
20	Are you done?	20	Q Is that a yes?
21	Or are you going to wait until I start talking	21	A Yes.
22	before you interrupt me again? If you're done, I'm taking	22	Q It specifies specifically here "your existing
23	your silence as an admission that you're done. And I'll let	23	policy," but up here it just says "your policy," agreed?
24	the record reflect I've waited several seconds and counsel	24	A Yes.
25	stood there and stared at me when I asked him are you done	25	Q Okay. Can you show me anything on this document
54 S . S. C	Page 71		Page 73
1	so	1	that references, that says there's an expiration date, other
2	With that as a tacit admission he's done, I'll	2	than June 29th of '07?
3	proceed with my question, which is: Mr. Lewis, not some	3	A "To avoid lapse in coverage, payments must be
4	vague person off the street, Mr. Lewis has testified it was	4	received prior to expiration of your policy," and then it
5	his understanding that when these renewal notices talked	5	references that no later than 5/29/07 must payment be made,
6	about paying before expiration of your policy, he thought	6	
7	that meant the expiration date that's right here in the	7	and it also references a due date of 5/29/07 that payment
8			must be made.
9	document, you said you weren't aware of that, I'm telling	8	MR. SAMPSON: Okay. Can you read my question
10	you now that's what he's indicated, can you see where he's	9	back.
	coming from, or do you think that's just crazy?	10	(The requested portion of the transcript was read
17	The second secon	1	
11	MR. DOUGLAS: Objection; calls for speculation	11	by the court reporter.)
12	MR. DOUGLAS: Objection; calls for speculation and probably a legal conclusion.	12	by the court reporter.)  Q (By Mr. Sampson) Can you answer that question,
12 13	MR. DOUGLAS: Objection; calls for speculation and probably a legal conclusion.  You can answer, if you know.	12 13	by the court reporter.)  Q (By Mr. Sampson) Can you answer that question, please?
12 13 14	MR. DOUGLAS: Objection; calls for speculation and probably a legal conclusion.  You can answer, if you know.  THE WITNESS: I don't know what he was thinking,	12 13 14	by the court reporter.) Q (By Mr. Sampson) Can you answer that question, please? THE WITNESS: Yes
12 13 14 15	MR. DOUGLAS: Objection; calls for speculation and probably a legal conclusion.  You can answer, if you know.  THE WITNESS: I don't know what he was thinking, and obviously he paid in advance.	12 13 14 15	by the court reporter.) Q (By Mr. Sampson) Can you answer that question, please? THE WITNESS: Yes MR. DOUGLAS: Asked and answered.
12 13 14 15 16	MR. DOUGLAS: Objection; calls for speculation and probably a legal conclusion.  You can answer, if you know.  THE WITNESS: I don't know what he was thinking, and obviously he paid in advance.  Q (By Mr. Sampson) Sure. He paid in advance,	12 13 14 15 16	by the court reporter.) Q (By Mr. Sampson) Can you answer that question, please? THE WITNESS: Yes MR. DOUGLAS: Asked and answered. THE WITNESS: I did.
12 13 14 15 16 17	MR. DOUGLAS: Objection; calls for speculation and probably a legal conclusion. You can answer, if you know. THE WITNESS: I don't know what he was thinking, and obviously he paid in advance. Q (By Mr. Sampson) Sure. He paid in advance, whether he understood a prior expiration date or whatever	12 13 14 15	by the court reporter.) Q (By Mr. Sampson) Can you answer that question, please? THE WITNESS: Yes MR. DOUGLAS: Asked and answered. THE WITNESS: I did. Q (By Mr. Sampson) Where is it?
12 13 14 15 16 17	MR. DOUGLAS: Objection; calls for speculation and probably a legal conclusion. You can answer, if you know. THE WITNESS: I don't know what he was thinking, and obviously he paid in advance. Q (By Mr. Sampson) Sure. He paid in advance, whether he understood a prior expiration date or whatever the due date was, he paid in advance no matter what. We all	12 13 14 15 16	by the court reporter.) Q (By Mr. Sampson) Can you answer that question, please? THE WITNESS: Yes MR. DOUGLAS: Asked and answered. THE WITNESS: I did.
12 13 14 15 16 17 18 19	MR. DOUGLAS: Objection; calls for speculation and probably a legal conclusion. You can answer, if you know. THE WITNESS: I don't know what he was thinking, and obviously he paid in advance. Q (By Mr. Sampson) Sure. He paid in advance, whether he understood a prior expiration date or whatever the due date was, he paid in advance no matter what. We all agree on that?	12 13 14 15 16 17	by the court reporter.) Q (By Mr. Sampson) Can you answer that question, please? THE WITNESS: Yes MR. DOUGLAS: Asked and answered. THE WITNESS: I did. Q (By Mr. Sampson) Where is it?
12 13 14 15 16 17	MR. DOUGLAS: Objection; calls for speculation and probably a legal conclusion. You can answer, if you know. THE WITNESS: I don't know what he was thinking, and obviously he paid in advance. Q (By Mr. Sampson) Sure. He paid in advance, whether he understood a prior expiration date or whatever the due date was, he paid in advance no matter what. We all	12 13 14 15 16 17	by the court reporter.) Q (By Mr. Sampson) Can you answer that question, please? THE WITNESS: Yes MR. DOUGLAS: Asked and answered. THE WITNESS: I did. Q (By Mr. Sampson) Where is it? A Again, references your due date that you must pay
12 13 14 15 16 17 18 19	MR. DOUGLAS: Objection; calls for speculation and probably a legal conclusion. You can answer, if you know. THE WITNESS: I don't know what he was thinking, and obviously he paid in advance. Q (By Mr. Sampson) Sure. He paid in advance, whether he understood a prior expiration date or whatever the due date was, he paid in advance no matter what. We all agree on that?	12 13 14 15 16 17 18 19	by the court reporter.)  Q (By Mr. Sampson) Can you answer that question, please?  THE WITNESS: Yes  MR. DOUGLAS: Asked and answered.  THE WITNESS: I did.  Q (By Mr. Sampson) Where is it?  A Again, references your due date that you must pay by, which is the expiration date of his current term that he
12 13 14 15 16 17 18 19	MR. DOUGLAS: Objection; calls for speculation and probably a legal conclusion.  You can answer, if you know.  THE WITNESS: I don't know what he was thinking, and obviously he paid in advance.  Q (By Mr. Sampson) Sure. He paid in advance, whether he understood a prior expiration date or whatever the due date was, he paid in advance no matter what. We all agree on that?  A Uh-huh.	12 13 14 15 16 17 18 19 20	by the court reporter.) Q (By Mr. Sampson) Can you answer that question, please? THE WITNESS: Yes MR. DOUGLAS: Asked and answered. THE WITNESS: I did. Q (By Mr. Sampson) Where is it? A Again, references your due date that you must pay by, which is the expiration date of his current term that he was on. The renewal offer is to extend beyond that current
12 13 14 15 16 17 18 19 20 21	MR. DOUGLAS: Objection; calls for speculation and probably a legal conclusion. You can answer, if you know. THE WITNESS: I don't know what he was thinking, and obviously he paid in advance. Q (By Mr. Sampson) Sure. He paid in advance, whether he understood a prior expiration date or whatever the due date was, he paid in advance no matter what. We all agree on that?  A Uh-huh. Q That's a yes?	12 13 14 15 16 17 18 19 20 21	by the court reporter.)  Q (By Mr. Sampson) Can you answer that question, please?  THE WITNESS: Yes  MR. DOUGLAS: Asked and answered.  THE WITNESS: I did.  Q (By Mr. Sampson) Where is it?  A Again, references your due date that you must pay by, which is the expiration date of his current term that he was on. The renewal offer is to extend beyond that current term and it, in two locations, indicates the date that the
12 13 14 15 16 17 18 19 20 21	MR. DOUGLAS: Objection; calls for speculation and probably a legal conclusion. You can answer, if you know. THE WITNESS: I don't know what he was thinking, and obviously he paid in advance. Q (By Mr. Sampson) Sure. He paid in advance, whether he understood a prior expiration date or whatever the due date was, he paid in advance no matter what. We all agree on that?  A Uh-huh. Q That's a yes? A Yes.	12 13 14 15 16 17 18 19 20 21 22	by the court reporter.)  Q (By Mr. Sampson) Can you answer that question, please?  THE WITNESS: Yes MR. DOUGLAS: Asked and answered. THE WITNESS: I did. Q (By Mr. Sampson) Where is it? A Again, references your due date that you must pay by, which is the expiration date of his current term that he was on. The renewal offer is to extend beyond that current term and it, in two locations, indicates the date that the payment needs to be received by.

19 (Pages 70 to 73)

	Page 74	- 10.00 MP (MP)	Page 76
1	policy, right?	1	MR. DOUGLAS: I'm not, counsel.
2	A You want to pull	2	MR. SAMPSON: You're the one that said you don't
3	MR. DOUGLAS: The document speaks for itself.	3	want to be here all night. Stop obstructing things. Make
4	THE WITNESS: If you want to pull his prior	4	your objections. They're reserved for the record. Let your
5	document	5	witness testify.
6	Q (By Mr. Sampson) Sure.	6	MR. DOUGLAS: She has, and you're just not happy
7	A you can see that 5/29/07 is the term, the	7	with her answers, so you're yelling at her.
8	ending of that term.	8	MR. SAMPSON: I'm actually thrilled with her
9	Q Sure. This time they happen to match up, right?	9	answers. If I could feed her answers, I wouldn't give her
10	A Because it's not a revised. This one was revised	10	better answers than the ones I'm getting right now.
11	because of an endorsement that he made.	11	MR. DOUGLAS: Okay.
12	Q I'm just pointing you to where it says expiration	12	MR. SAMPSON: So don't try to flip this on me.
13	date June 29th, '07. Can you show me anywhere in the	13	You don't like the way this is going, and you're trying to
14	document where it says expiration date and gives some other	14	nip it in the bud and it's not appropriate.
15	date?	15	
16	A As far as	16	MR. DOUGLAS: That's not the case at all,
17	Q There isn't anything there.	25	counsel.
18	A — what term?	17	MR. SAMPSON: Okay. All right.
19	·- ·	18	MR. DOUGLAS: You just, you know, you can only
20	Company of the compan	19	badger her about what a document stays that's black and
21	June 29th, '07?	20	white for so long before it's just clearly badgering.
22	A Renewal offers, as I stated before, always show	21	MR. SAMPSON: Your objection is noted.
ł.	the term of what I am renewing this offer for.	22	Q (By Mr. Sampson) If I can get back to my question,
23	Q Right.	23	which is: Says right here expiration date June 29th, '07.
24	A Okay? That is pretty standard in the industry.	24	Can you show me the words "expiration date" combined
25	So this is the term that I'm offering. Now, based on the	25	anywhere on this policy, other than where I already showed
	Page 75	1	Page 77
1	fact that you make this payment prior to the expiration of	1	you?
2	your current term that you're on, which references a	2	MR. DOUGLAS: And I'll object; asked and answered
3	specific date to him as the due date and indicates that to	3	and the document speaks for itself.
4	avoid the lapse, it must be paid by this date, in order to	4	You can answer.
5	extend coverage without a lapse.	5	THE WITNESS: No.
6	Q Right. But the things you're telling me this	6	Q (By Mr. Sampson) All right. I'll go ahead and ask
7	letter says, though, first of all, you said it says you've	7	the question I asked previously. This is on this one now.
8	got to pay prior to this date. It doesn't ever say that,	8	Again, Mr. Lewis testified it was his understanding when it
9	does it?	9	said "prior to expiration of your policy," it meant the only
10	A Yes, it does, no later than 5/29/07.	10	place where the words "expiration date" are found on the
11	Q That's when the company wants payment made, but	11	document, June 29, '07. Can you see why he would get that
12	when it says to avoid a lapse in coverage, it doesn't say	12	impression, based on the way this is drafted?
13	prior to the expiration of this date, does it? It says	13	MR. DOUGLAS: Objection, speculation, legal
14	prior to the expiration of your policy, right?	14	conclusion.
15	MR. DOUGLAS: Counsel, the document speaks for		
16	itself.	15	THE WITNESS: I think it clearly states when the
17		16	due date is required and when the payment is required to be
18	MR. SAMPSON: Do you have an objection?	17	made.
19	MR. DOUGLAS: Yeah. The document speaks for	18	Q (By Mr. Sampson) You're certainly familiar, we
1	itself. Are you going to badger her?	19	talked earlier about grace periods. You know what a grace
20	MR. SAMPSON: Have you taken a CLE on defending	20	period is, right?
21	depositions? Do you have an objection?	21	A Yes. And your policy expired. And as I
22	MR. DOUGLAS: Yes. The document speaks for	22	indicated previously, too, we have no grace periods.
23	itself.	23	Q Well, right. But it doesn't say that on this
24	MR. SAMPSON: The objection is noted. Stop	24	letter, does it?
25	obstructing the deposition.	25	A Doesn't say there's a grace period.

20 (Pages 74 to 77)

	Page 78	\$* 20 30 30 30 30	Page 80
1	Q Yeah. We can both agree the words "grace period"	1	by the court reporter.)
	aren't on this document?	2	Q (By Mr. Sampson) My question is: What was
3	A Correct.	3	renewed, if anything? You can tell me nothing was renewed
4	Q All right. Could you see where Mr. Lewis would	4	or what, if anything, was renewed?
	think they want the payment by this date, but they've told	5	
1	me I can avoid a lapse and I've got a grace period prior to	6	A The existing policy
	the expiration of the policy, which the only other place	7	MR. DOUGLAS: Objection; foundation.
	where the word "expiration date" is used is June 29, '07?	1	THE WITNESS: — policy he has.
9		8	Q (By Mr. Sampson) Okay. The existing policy that
	MR. DOUGLAS: Again, I'm going to object; legal	9	he has was renewed?
	conclusion, foundation, documents speaks for itself, and	10	A We issued another term.
12	speculation, and asked and answered, counsel.	11	Q That's what I wanted to make sure I understood.
ŀ	THE WITNESS: I've gone over the document. I	12	For example, Exhibit No. 7, renewal statement,
14	don't know what else you're wanting from me at this point.	13	right?
15	MR. DOUGLAS: He just wants to badger you.	14	A Uh-huh.
1	Q (By Mr. Sampson) No, that's not true. I actually	15	Q Is that a yes?
	want to get on my flight and go home, but your counsel is	16	A Yes.
	making it very difficult.	17	Q What is it that UAIC is offering to renew?
18	I've told you what Mr. Lewis thought this	18	A We're offering to issue another term to him,
	document meant and I'm asking you if you think, if you	19	another monthly term.
	understand where he's coming from or if you think that's	20	Q So you're offering to renew his current policy?
	just crazy. You can tell me, "I see where he's coming	21	A His policy that he has, to issue another term,
	from," or, "No, I think that's crazy."	22	yes.
23	I don't understand why any further comment would	23	Q Right. And for each one of these we've looked
	be warranted, but if you want to make it, you're certainly	24	at, the renewal statements that go out, it's an offer to
25	welcome to.	25	renew the current policy?
	Page 79	L.	Page 81
1	MR. DOUGLAS: Objection; asked and answered for	1	A Correct.
2	probably the fifth time on two different documents,	2	Q All right. And then when it says renew,
	foundation, speculation, document speaks for itself.	3	that's on these, back to Exhibit 7, is that receipt of
4	You can go ahead and answer, and you don't have	4	payment?
5	to limit yourself to what he's given you.	5	A Yes.
6	THE WITNESS: Again, as I stated, it clearly	6	Q This is indicating the policy was renewed?
7	states in two places on this policy the due date that the	7	A We issued another term, correct.
	policy must be paid from.	8	Q Great. We'll try to get through this, but we'll
9	Q (By Mr. Sampson) Then Exhibit 6, of course this	9	see.
10	indicates that the payment was made on 5/31 and it was	10	Do you see here where it says expiration date,
1	renewed, correct?	11	July 31st, '07?
12	A New term was issued, yes.	12	A Yes.
13	Q All right. By the way, is there anything on here	13	(An off-the-record discussion ensued.)
1	that says new term was issued, anything you can point me to?	14	· · · · · · · · · · · · · · · · · · ·
15		15	Q (By Mr. Sampson) Can you point me to anything else
	A No. It generates out with a dec page with the new term and new ID cards.	16	in the document that shows any other expiration dates,
17	Q And under here, under type of business, it says	81	besides July 31st of '07?
		17	A No.
19	renewal, correct?  A Uh-huh, existing client.	18	Q Were you aware Mr. Lewis testified or indicated
20	, , , , , , , , , , , , , , , , , , , ,	19	at some point that when he looked at this and it said in
21	Q What was renewed?	20	order to avoid a lapse, payment must be received prior to
22	A It's not a new application, it's an existing	21	expiration of your policy, he thought that meant the
1	client, that another term has been issued based off of the	22	expiration date listed here in the document of July 31st,
23	renewal offer that was issued out to the insured.	23	'07? Did you know Mr. Lewis indicated that?
1	MR. SAMPSON: Can you read the answer back?	24	MR. DOUGLAS: Asked and answered.
25	(The requested portion of the transcript was read	25	MR. SAMPSON: Not in relation to this document.

21 (Pages 78 to 81)

	Page 82		Page 84
1	THE WITNESS: No, I wasn't aware of that.	1	A Correct.
, 2	Q (By Mr. Sampson) All right. Does it surprise you	2	Q Do you see the ambiguities here or not?
3	to hear that?	3	MR. DOUGLAS: Objection; legal conclusion and
4	A Yeah, based on the fact that it clearly states	4	speculation.
5	that your payment must be received no later than 6/30/07 on	5	MR. SAMPSON: Okay.
6	this specific document, with a due date of 6/30/07 on this	6	THE WITNESS: I don't agree with you.
7	specific document.	7	Q (By Mr. Sampson) Okay. You don't even see how
8	Q Okay. So Mr. Lewis's interpretation, his	8	this would be unclear to a layperson who doesn't have,
9	understanding, you don't understand that at all, correct?	9	you're talking about my policy, which is the new one,
10	A Correct.	10	existing policy when you mean my current one, expiration
11	MR. DOUGLAS: Calls for speculation, counsel.	.11	date, expiration, you don't see that that could be subject
12	Q (By Mr. Sampson) You're the only person on this	12	to multiple interpretations at all, correct?
13	planet who knows whether you understand at all, actually, so	13	A I think a person, individual that's getting this
14	I'm not asking you to speculate at all.	14	billing indicates my renewal amount is this amount and I
15	MR. DOUGLAS: You asked her if she understood	15	need to pay it no later than this date.
16	THE WITNESS: - if I understood how he saw it.	16	Q Okay. And in terms of the language regarding "in
17	Q (By Mr. Sampson) Sure. Mr. Lewis's understanding,	17	order to avoid a lapse, pay before the expiration," you
18	his interpretation of this document, you don't understand	18	don't see any other way to read that, other than expiration
19	it, correct?	19	of your current policy?
20	MR. DOUGLAS: Well, objection; foundation,	20	A For me, yes, correct.
21	speculation, counsel.	21	Q All right. This one says, Exhibit 8, payment was
22	Q (By Mr. Sampson) Okay. I'm correct, right?	22	made?
23	A How am I supposed to understand his	23	A Uh-huh.
24	interpretation?	24	Q Renewal, again, as I talked to you before, this
25	Q Well, UAIC has said their interpretation of this	25	means well, what is it that was renewed?
	Page 83		Page 85
1	document was the expiration referenced in this first	1	A The next term was issued.
2	sentence in the full paragraph meant the expiration of the	2	Q Was it the policy we've been talking about all
3	current policy.	3	along?
4	A Uh-huh.	4	A Yeah.
5	Q You know that, right?	5	Q What is it that was renewed?
6.	A Yes.	6	A Yes. The policy he had with us, we re we
7	Q And you understand UAIC's interpretation, right?	7	issued another —
8	A Right.	8	MR. DOUGLAS: Objection. That
9	Q Based on what you see here, correct?	9	MR. SAMPSON: No, don't change her answer,
10	A Right.	10	counsel. I will give you an objection to foundation. Don't
11	Q But you have no way of telling me whether you	11	coach the witness.
12	understand or don't understand Mr. Lewis's, correct?	12	MR. DOUGLAS: I didn't coach her at all.
13	A Because I stated the fact that you can clearly	13	MR. SAMPSON: Good. I'm glad.
14	see, based on this document, that the payment is due no	14	All right. Can you read the question and answer
15	later that 6/30/07	្ 15	back, please?
16	Q Okay. I understand.	16	(The requested portion of the transcript was read
17	A — in stars, stated here and in the due date.	17	by the court reporter.)
18	Q But then it also says if you pay before the	18	Q (By Mr. Sampson) So when you say "yeah," that's a
19	expiration of your policy, you can avoid a lapse?	19	yes, right?
20	A Which he gets this document, while he has a	20	A Yes.
21	current policy in force.	21	Q And then it's Y-A. I want to make sure it's
22	Q Right. But then down here where it says "pay my	22	clear. All right, then. Let me take a look at Exhibit
23	policy in full," we already talked about that's not	23	No. 9, please.
24	representing the current policy in force, that would be	24	A Uh-huh.
25	ridiculous, he's already paid for that, correct?		Q Have you seen that before today?

22 (Pages 82 to 85)

	Page 86	*:	Page 88
1	A Yes.	1	MR. DOUGLAS: Objection.
2	O What is it?	2	Q (By Mr. Sampson) looking at Exhibit 9?
3	A It's an ID card that's issued with the renewal	3	MR. DOUGLAS: Objection. That calls for a legal
4	offer.	4	conclusion.
5	Q And what are the dates on the ID card in terms of	5	MR. SAMPSON: That's what she said a moment ago.
6	effective date and expiration date of the policy?	6	She said this is to show, if they need proof, they have
7	A 6/30/07 to 7/31/07, which clearly states that it	7	proof.
8	was, this was issued with the renewal offer for those dates,	8	Q (By Mr. Sampson) Isn't that what you told me a
9	if the payment was received prior to the due date.	9	minute ago?
10	Q Okay. This would have gone, this Exhibit 9 would	10	A Yes. The card that goes with the renewal offer,
11	have been sent in the same communication that Exhibit 7 was	11	payment is received. And again it states that
12	sent to Mr. Lewis, correct?	12	MR. DOUGLAS: She said if payment is received.
13	A Yes.	13	THE WITNESS: new card and ID cards will be
14	Q So once again we've got the words "expiration	14	issued once payment is received.
15	date" on here a couple different times on Exhibit No. 9,	15	Q (By Mr. Sampson) Sure. I understand that. Let's
16	correct?	16	back up.
17	A Correct.	17	You had talked about this being, you know, I said
18	Q All right. Why is this sent? Exhibit No. 9.	18	why do you send these? It's our procedure. They can have
19	A It's sent along with the renewal offer, being	19	proof, if they make the payment, they can show their
20	that it's a monthly statement. And if they pay that on	20	insurance.
21	time, then they have something in regards to their coverage.	21	This is a copy of an insurance card that says
22	When the payment is made, a new revised, and it states in	22	Mr. Lewis is insured with UAIC from 6/30/07 through 7/31/07,
23	here, once payment is received, you'll receive a new policy	23	correct?
24	declaration sheet and insurance identification cards.	24	A Correct.
25	The 14 in prefix here indicates this was a	25	MR. DOUGLAS: Objection; that calls for legal
		-23	TO THE THE PROPERTY OF THE PRO
	Page 87		Page 89
1 2	renewal offer. When he gets the dec page and the actual ID	1	conclusion.
3	cards, the 14 is no longer there.	2	Q (By Mr. Sampson) All right. And it is UAIC's
4	Q Why is it sent, though? Why send him, if you're	3	position Mr. Lewis did have insurance from 6/30/07 to
5	going to send him a new one once he makes payment, why send him the first one?	4	7/31/07, correct?
6		5	A Correct.
7	A It's just our procedure that we send the offer	6	Q So we've got an insurance card, copy of an
8	along with it, so that they do have, as long as they are	7	insured card that Mr. Lewis can show police officers or
9	paying on time, they do have documentation.	8	whoever else he needs to show to prove he's got insurance,
10	Q But they also have documentation if they don't	9	for a time frame where UAIC claims there actually wasn't
11	pay?	10	insurance for at least a portion of the time frame stated,
12	A Yeah.	11	correct?
1	Q Is that a yes?	12	A Correct. I can clearly tell you from this that
13	A Yes.	13	this was based off of renewal offer.
14	Q Other than, I think you said it's our	14	Q I'm sorry?
1	procedure	15	A This came with a renewal offer.
16	A Uh-huh.	16	Q Right. It would have come with Exhibit 7?
17	Q any other reason why you would send someone	17	A That again indicated that new cards and ID's
18	proof of insurance when it's UAIC's position that they don't	18	would be sent, once payment was received.
19	have insurance?	19	Q Right, right.
20	A It's the intent of the offer to issue that next	20	(An off-the-record discussion ensued.)
21	term, if payment is received prior.	21	(Recess was taken from 3:20 p.m. to 3:27 p.m.)
22	Q I understand the intent. Other than the fact	22	Q (By Mr. Sampson) I had asked you this before. I
23	that it's your policy, my question was Let me back up.	23	just want to make sure, because we've discussed some other
24	This is a card that indicates Mr. Lewis had	24	stuff in the interim, a couple of different things since I
	insurance effective 6/30/07 through 7/31/07, right	25	asked the question previously.

23 (Pages 86 to 89)

	Page 90		Page 92
1	As you sit here right now, other than what we've	1	told me previously in your deposition.
2	talked about already today, any other reasons why UAIC sent	2	Do you recall that?
3	Exhibit 9 to Mr. Lewis?	3	A I told you what?
4	A Any other reason?	4	Q Gave me testimony about what you thought it
5	Q Other than what you've already told us today?	5	meant. Do you remember giving that testimony?
- 6	A No.	6	A Previously here today?
7	Q I'm sorry?	7	Q Right.
8	A No.	8	A You want to read to me what you're referencing.
9	Q Thank you.	9	Q Not really. I mean, I want to get out of here at
10	Then we won't go through them, but you	10	some point in time.
11	understand, don't you, that subsequent to July, Mr. Lewis	11	A I'm telling you right now that this is stating
12	was renewed in, I think, August, September, for multiple	12	the payment was received, it's an existing customer, we've
13	months after all of that in 2007?	13	issued another term for this customer.
14	MR. DOUGLAS: Objection; legal conclusion, as to	14	Q For our record, we just took a break, as our
15	renewed, and foundation as well.	15	court reporter was fighting carpal tunnel or something
16	Q (By Mr. Sampson) Okay.	16	indicating her arms and hands and wrists were hurting, you
17	A He had additional terms that were issued, yes.	17	and your counsel went off into the offices of UAIC, I
18	Q Same thing we talked about earlier with, for	18	watched you, do you deny that you didn't go back into the
19	example, Exhibit 8, when it says renewal? Same thing?	19	offices? You did that, right?
20	A No. That means new term.	20	A Yeah, yeah.
21	Q Right.	21	Q All right. And all I'm asking you right now is
22	A This is an existing client of the agent, somebody	22	you've given testimony before you guys went back
23	we already have insured —	23	A Right.
24	Q Right.	24	Q about what these words mean on Exhibits 2 and
25	A — and a new term was issued effective this date	25	5 that we looked at, and I'm just asking you, as Mr. Nalder,
	Page 91	1	Page 93
1	that the receipt was noted. So that term was issued at the	1	as Mr. Lewis renewed beyond July of 2007, were those renewal
2	time the money was taken.	2	statements, and the language we looked at and already
3	And the same, as far as his consecutive ones,	3	discussed multiple times over, it's all the same thing going
4	same thing happened. And as you can see on a lot of the	4	on, right?
5	consecutive as well, he didn't pay in a timely manner and	. 5	MR. DOUGLAS: I'm just going to object, not only
6	the terms did issue with lapse.	6	to insimuation, counsel, but I think also, I think that
7	Q Right. My only question is I don't want to do	7	you're misstating testimony and not laying foundation.
8	it over and over again, but we've talked about	8	MR. SAMPSON: Hold on. What testimony am I
9	these receipt of payments multiple times previously, and	9	misstating? All I said is we went over these documents and
10	you've explained what the verbiage means.	10	she gave an explanation.
11	Do you remember doing that here today?	11	A And I just gave the same explanation and you're
12	A I explained what the verbiage means.	12	telling me that I, that I - that I stated something
13	Q Sure. What the words mean.	13	earlier. I'm telling you exactly what it was.
14	A Well, what are you referencing?	14	Q (By Mr. Sampson) Right. Again, you've testified
15	Q For example, where it says "renewal," I've asked	15	multiple times before we took a break about what this
16	you geez, let's take a look at them, regarding Exhibit 2,	16	language means?
17	regarding Exhibit 4, and regarding Exhibit 6.  A Uh-huh.	17	A That another term was issued, and this is an
19		18	existing client. And I also testified previously as well
20	·	19	that new applications, the new business as we stated was a
21	you discuss what this entry of renewal meant.  A It means an existing customer that is not a new	20	new application —
22	applicant.	21	Q Right.
23	Q Let me finish my question.	23	A — and when it's stating renewals and existing
24	As we went through those exhibits, I asked you to	1	client. We have a new term that's issued, therefore, that's
25	go through with me what this entry of renewal meant, and you	24 25	why you have a date here, a new dec page and ID card is
1-5	be an eagh with the what this citity of renewal firealit, and you	23	issued for those terms that that policy term is now issued

24 (Pages 90 to 93)

	Page 94		Page 96
1 f	or.	1	issued, each time a term would have been issued, there would
2	Q I thought you told me earlier renewing the	2	be a receipt of payment that under type of business would
3 p	policy, the new policy is issued initially, right, when the	3	indicate again the word "renewal," correct?
4 a	application is filled out with the agent?	4	A Right. Being it's an existing customer.
5	A New policy issued, yes.	5	Q Right. I understand. That's all I'm asking.
6	Q Then subsequently new terms of the same policy	6	We've got the same thing here. And, again, you've already
7 a	re issued as the payments are made?	7	explained multiple times, as we've gone through these, what
8	A Which is what this is, a new term has been	8	that means and how that works.
9 · i	ssued	9	Do you know whether or not an insurance company
10	Q All right. Exactly.	10	has an obligation to report someone who no longer has
11	A because it's an existing client.	11	insurance with them to the DMV?
12	Q And the entry in the receipt of payment says	12	A Yeah. We report to the DMV.
13 "	renewal," correct?	13	Q And under what circumstances do you report
14	A 7/10/07.	14	customers or prior customers, whatever you want to call
15	Q Right. But it says "renewal"? Down here under	15	them, to the DMV?
16 t	ype of business.	16	A On the old system, we reported twice a month.
17	MR. DOUGLAS: You're referencing next to type of	17	And on the new system, they tag in on a daily basis.
18 в	pusiness.	18	Q When new versus old, when was the change?
19	Q (By Mr. Sampson) Yeah. Under type of business,	19	A I believe it was the first part of this year, was
20 t	hat says "renewal," right?	20	the new. First part of 2010.
21	A It says "renewal," yes.	21	Q All right. Do you know what the obligation is
22	Q And we can go through them if you think we need	22	for an insurance company to report someone to the DMV, under
23 t	o, but certainly as future renewals beyond July of 2007	23	what circumstances that's appropriate?
24 v	vere made, there would have been a similar receipt of	24	A Twice a month. We had to provide a tape to them
	payment generated that said type of business renewal? Any	25	twice a month.
	Page 95		Page 97
1 r	eason to dispute that?	1	Q All right. And maybe I'm asking the question
2	MR. DOUGLAS: Well, I'll just object to legal	2	wrong.
1	conclusion, your characterization of renewal. She testified	3	Did UAIC ever report Gary Lewis to the DMV?
	here were several new policy terms issued where he didn't	4	A All of the records on existing and current
5 1	pay timely. So I'm just saying, counsel, if you need to,	5	policies, when they are effective, when they've expired,
6	ou're going to have to go through it. I don't think it's	6	lapsed, or such is generated to the DMV on a tape twice a
7 f	air for you to categorize every future thing.	7	month.
8	MR. SAMPSON: Are you able to object? Can you	. 8	Q All right. So every customer you have, whether
ľ	give that a shot? Do you have an objection? You've	9	they have a current policy, even if, for example, someone
	nterrupted us. Do you have an objection?	10	paid 12 months in advance
11	MR. DOUGLAS: I just stated it, counsel.		
12	MR. SAMPSON: Well, okay. Then it's on the	11 12	A Uh-huh.  Q you would still report to the DMV each month
	ecord.	13	or twice a month or every day now, that that person has
14	MR. DOUGLAS: If you're going to, like I said	14	insurance with UAIC?
15	MR. SAMPSON: I'm not putting any, all I'm	15	A Yeah, any activity. If it's a current policy, it
1	outting is Exhibit 8 in front of the witness and saying	16	stays current. If it's expired or lapsed or canceled or
17	MR. DOUGLAS: Yeah. And you're	17	activated, the notification is sent to the DMV on the tape
18	MR. SAMPSON: Hold on. Let me say what I'm	18	at that time.
	saying, instead of you telling me what I'm saying, please,	19	Q Earlier in your answer you said "yeah," that
1	f you don't mind.		meant yes?
21	Where it says type of business, the entry is	20	A Yes.
1	renewal. We've gone over that. The document speaks for	22	
1	tself.	7	Q Did anyone at UAIC ever tell the DMV that Gary
24	All I've asked her is as future payments were	23	Lewis's policy was lapsed?
1		24	A As an individual?
L 2 1	nade over, I think she said a total of 15-some terms were	25	MR. DOUGLAS: Object to foundation.

25 (Pages 94 to 97)

	Page 98		Page 100
1	Q (By Mr. Sampson) As opposed to what?	1	A His policy. The offers, renewal offers. The
2	MR. DOUGLAS: Foundation. For "lapse."	2	revised dec pages that were issued out to him. The receipts
3	THE WITNESS: You just asked if anybody has told	3	of payment. All of the underwriting documentation.
4 t	the DMV? Are you talking about an individual?	4	Q Did
5	Q (By Mr. Sampson) Anyone at UAIC.	5	Sorry.
6	MR. DOUGLAS: In what time frame, counsel?	6	A The underwriting documentation.
7	Q (By Mr. Sampson) At any point in time, ever. In	7	Q Anything else?
8 t	the history of UAIC.	8	A I reviewed some of the documentations that were
9	A You're referencing as an individual or as data	9	submitted. I don't know what you're referencing to, as far
10	that's been transmitted.	10	as that, but I did review some.
11	Q I'm asking you as the person most	11	Q I just want to know, what documents have you
12	knowledgeable	12	reviewed?
13	A Uh-huh.	13	A I can't tell you specifically the name of them.
14	Q was there ever any, did UAIC in any capacity	14	I'm just saying that I did review some of those.
15 e	ever tell the DMV Mr. Lewis's insurance has lapsed?	15	Q Other than what you've already identified, can
16	A By the data that was submitted to them, they are	16	you give me any specific description of any other documents
17	provided the data on policies that have been expired and if	17	you reviewed in preparing to testify? Anything you recall?
	there's been a period of time with no insurance, it would	18	A No. Mainly all of the underwriting documentation
	have showed an activation.	19	is what I reviewed.
20	Q Do you know whether or not the DMV has any	20	Q The underwriting documentation, you mentioned the
21 r	records of UAIC ever advising the DMV of Nevada that Gary	21	renewal statements, the receipts, the policy. Any other
	Lewis had a policy that lapsed?	22	documents in the underwriting documentation you recall
23	MR. DOUGLAS: Asked and answered, counsel.	23	reviewing?
24	THE WITNESS: I don't have the fact. I mean, I	24	A The dec pages, the endorsements that were done.
25 (	don't have you're asking me if I know specifically they	25	Q Anything else?
	. Page 99		Page 101
1 h	haven't?	1	A Not off the top of my head, no.
2	Q (By Mr. Sampson) Sure.	2	Q Are you aware of any communications that UAIC
3	A The data would have been provided. Specifically	3	ever sent to Mr. Lewis regarding his policy and/or the claim
4 * j	if they have it, haven't seen it specifically, so I can't	4	that was brought against him, other than what you've already
5 (	tell you specifically yes or no.	5	identified?
6	Q Okay. Do you know how many times Mr. Lewis	6	A Am I aware of any documentation that underwriting
7 ı	renewed his policy with UAIC?	7	or claims?
8	MR. DOUGLAS: Objection; foundation with regard	. 8	Q Correct.
9 t	to renewal.	9	A I've seen a reference of a letter that was sent,
10	But you can answer.	10	but that's all, in regards to claims.
11	THE WITNESS: New terms were issued, I believe,	11	Q Okay. So other than what we've talked about,
12	15.	12	you're not aware of any other communications UAIC sent to
13	Q (By Mr. Sampson) Have you reviewed the answers to	13	Mr. Lewis about his policy or the claim that was brought
14	requests for admissions that UAIC submitted in this case?	14	against him, correct?
15	A Which ones?	15	A Correct.
16	Q There's a request for admissions, then UAIC	16	Q UAIC is a business that's in business to make
17 j	provided us answers to those requests for admissions. I	17	money, right?
	just want to know if you've ever seen those answers, to your	18	A Yeah.
	knowledge.	19	Q Area of inquiry number 15 was the corporate name,
20	A I've seen documents. I don't know specifically	20	trade name of UAIC, where it started up, where the home
21	which one you're referring to.	21	offices are. What can you tell me?
22	Q Okay. All right. What, if any, documents did	22	A Where it started up?
23	you review in preparation to give deposition testimony?	23	Q Sure.
24	A What documents did I review?	24	A '89, I believe, was the year in Florida. I'm
25	Q Uh-huh.	25	sorry. What else were you looking for?

26 (Pages 98 to 101)

	Page 102	III.	Page 104
1	Q Current corporate headquarters?	1	no idea what direction it would go.
2	A Florida.	2	Q (By Mr. Sampson) Whether there's a process
3	Q And the business structure?	3	involved to sort that out, it's just outside of what you
4	A The business structure in regards to?	4	have knowledge about, correct?
5	Q Of UAIC, do you know if it's a corporation?	5	A Depending on what it is. If you're talking in
6	A Corporation, privately owned.	6	reference to, obviously, coverage on a claim, I'm not
7	Q Okay. And your position, you're the head of	7	involved with that.
8	underwriting for tell me again.	8	
9	A Western region.	9	Q Well, let me give you an example. If an insured came to UAIC and said, "Wait, when my renewal notice said I
10	Q How many regions are there, if you know?	10	· · · · · · · · · · · · · · · · · · ·
11	A We have four.	11	had to pay before the expiration of my policy, I thought it meant the expiration date that was in the renewal notice;
12	Q What are the regions?	12	
13		i	you guys are telling me it meant something else," do you
14	A Florida, the regional office is in Florida, Texas, Chicago, and Arizona.	13	know how that dispute would be resolved?
15		14	MR. DOUGLAS: Objection; speculation, legal
16	Q I have two areas of inquiry that you may not have	15	conclusion.
17	information on, but I've got to ask because they have, no	16	THE WITNESS: It would be discussed with him at
18	one at UAIC has identified a person most knowledgeable. One	17	that point explaining and showing him the fact that this is
19	is the number of injury claims that UAIC processed in '04,	18	a new term, showing the dates of the future terms, as long
20	'05, '06, '07, and '08. You don't have any information on	19	as it's paid by this date. Same way I explained to you.
21	that, correct?	20	Q (By Mr. Sampson) Who would be responsible for
	A No.	21	doing that?
22	Q I'm correct?	22	A Initially, I would discuss it with them. If that
23	A Correct.	23	didn't take care of it, it would go up from there.
24	Q Number two, next one is with regards to the	24	Q To where?
25	injury claims processed in those years, how many of them	25	A To upper management.
	Page 103	, manual A ()	Page 105
1	were resolved within 30 days of receiving Notice of Claim.	1	Q How often, in a given week, do you have
2	Again, you wouldn't know?	2	communications with insureds about things that are, where
3	A Correct.	3	there's disagreements?
4	Q Area of inquiry number 20 asks about the	4	A I don't.
5	policies, protocols, or other tactics UAIC implements to	5	Q When is the last time you had any such
6	sell insurance policies, including all auto insurance	6	communication? Don't give me any details, just time
7	policies and other such policies.	7	frame-wise.
8	Is there anything you're aware of, other than	8	A In regards to
9	what we've talked about today?	9	Q Whenever there's been a dispute, where the
10	A No. We go through the independent agent.	10	insured says I think our deal is this, and UAIC says no, I
11	Q If a dispute arises about what a policy says,	111	think our deal is this other thing.
12	UAIC says hold on, this word means this thing and an insured	12	A I have not.
13	says no, we think it means something else, do you know how	13	Q I think you said you've been with UAIC five
14	those disputes are resolved?	14	years?
15	A In regards to a claim on coverage?	15	A Over five years, almost six years.
16	Q In regards to any dispute for whatever reason.	16	Q Let me read to you a portion of the request for
17	If there's ever a circumstance where an insured says, "I	17	admissions that were sent to UAIC. Request number eight,
18	think this is our deal," and UAIC says, "No, we think this	18	"Admit that UAIC continued to renew Gary Lewis's policy
19	other thing is our deal," do you know how those disputes are	19	through 2007 and continued to renew Lewis's policy in 2008."
20	resolved?	20	And the response was, "UAIC objects to the request as vague
21	The state of the s	:	
22	MR. DOUGLAS: Object; calls for speculation and	21	and ambiguous in terms of, quote, 'continued to renew,"
23	legal conclusion. It also may be outside the area of her	22	close quote.
24	knowledge as underwriter.	23	Did you know that UAIC had stated that?
25	You can answer, if you know.	24	MR. DOUGLAS: I'd just like you to read the
23	THE WITNESS: Based on the circumstances, I have	25	complete answer, if you're going to ask her that, counsel.

27 (Pages 102 to 105)

İ	Page 106		Page 108
1	MR. SAMPSON: Go ahead. I don't want to read the	1	one, the website, all these other documents, 1 through 10,
2	whole thing and ask her about that. If you have a question	2	these were all generated by UAIC, correct?
3	for her, go ahead, take over.	3	A Correct, yes.
4	MR. DOUGLAS: The rule of completeness requires	4	Q So the language that's on there is language UAIC
5	you to, if you're going to reference her to something. The	5	chose to put on those documents
6	rest of the answer says, "notwithstanding or without waiving	6	A Correct.
7.	such objection, defendant continued issuing new policy terms	7	O correct?
8	of insurance to Lewis, subject to payment of requested	8	A Yes.
9	premium."	9	Q All right. So if I point to a word that UAIC
10	THE WITNESS: Yes. I agree with this.	10	chose to put in a document
11	Q (By Mr. Sampson) You agree with the response?	11	A Right.
12	A Yeah. We continued to issue the terms, based on	12	Q how is that being confusing and manipulative?
13	the payments received.	13	A That's what I'm saying as far as vague, it is
14	Q This is why I didn't want to get muddled into	14	vague.
15	something that's not my question.	15	Q Okay.
16	A You're not	16	A It's what are you trying to reference? You're
17	Q Is the phrase "continued to"	17	being vague as far as what you're stating.
18	MR. DOUGLAS: Are you asking her a complete	18	MR. DOUGLAS: You can't confuse that, counsel.
19	question, a complete response, or are we just getting a half	19	And this I do have to have a speaking objection because here
20	response?	20	you can't pull out part of a response, okay, which you
21	MR. SAMPSON: If you have an objection, you	21	changed the word to "continued to renew," which is vague and
22	really ought to look into this objection thing. I think	22	ambiguous, and then you want to reference it to renewal in a
23	you'll like what you learn. Or maybe you won't, so then you	23	document in type of business.
24	won't do it.	24	MR. SAMPSON: I haven't referenced anything.
25	Q (By Mr. Sampson) UAIC said the phrase "continued	25	MR. DOUGLAS: Yes, you have. If you want to ask
	Page 107		Page 109
. 1	to renew" is vague and ambiguous.	1	her, why don't you clearly ask her, instead of jumping
2	Do you agree?	2	around and playing hide the bag, why don't you ask her what
3	A It depends on your definition, as far as what	3	it means there where it says type of business? Why don't
4	you're renewing. You state on the receipts, you keep	4	
l -			you just ask her? I hat's a clear question. I'ry that.
5	referencing the renewal. This is an existing client that	5	you just ask her? That's a clear question. Try that.  MR. SAMPSON: I've done that a dozen times over.
5	referencing the renewal. This is an existing client that has a policy month to month, and when the payment is	5	MR. SAMPSON: I've done that a dozen times over.
	has a policy month to month, and when the payment is	1	MR. SAMPSON: I've done that a dozen times over. MR. DOUGLAS: I know. We've all been sitting
6	has a policy month to month, and when the payment is received, that next term is then issued, based on the	5 6 7	MR. SAMPSON: I've done that a dozen times over.  MR. DOUGLAS: I know. We've all been sitting here watching you do it.
6 7	has a policy month to month, and when the payment is	5 6 7 8	MR. SAMPSON: I've done that a dozen times over. MR. DOUGLAS: I know. We've all been sitting here watching you do it. MR. SAMPSON: Why are you asking me to do it
6 7 8	has a policy month to month, and when the payment is received, that next term is then issued, based on the receipt of that payment, which shows the date and time that that was issued.	5 6 7	MR. SAMPSON: I've done that a dozen times over. MR. DOUGLAS: I know. We've all been sitting here watching you do it. MR. SAMPSON: Why are you asking me to do it again?
6 7 8 9	has a policy month to month, and when the payment is received, that next term is then issued, based on the receipt of that payment, which shows the date and time that that was issued.  Q Okay. And I appreciate you, once again, telling	5 6 7 8 9	MR. SAMPSON: I've done that a dozen times over. MR. DOUGLAS: I know. We've all been sitting here watching you do it. MR. SAMPSON: Why are you asking me to do it again? MR. DOUGLAS: Obviously, you're still confused
6 7 8 9	has a policy month to month, and when the payment is received, that next term is then issued, based on the receipt of that payment, which shows the date and time that that was issued.  Q Okay. And I appreciate you, once again, telling me what UAIC means when it enters renewal under type of	5 6 7 8 9 10	MR. SAMPSON: I've done that a dozen times over. MR. DOUGLAS: I know. We've all been sitting here watching you do it. MR. SAMPSON: Why are you asking me to do it again? MR. DOUGLAS: Obviously, you're still confused about it.
6 7 8 9 10	has a policy month to month, and when the payment is received, that next term is then issued, based on the receipt of that payment, which shows the date and time that that was issued.  Q Okay. And I appreciate you, once again, telling me what UAIC means when it enters renewal under type of business. My question is do you think the phrase "continued"	5 6 7 8 9 10 11 12	MR. SAMPSON: I've done that a dozen times over. MR. DOUGLAS: I know. We've all been sitting here watching you do it. MR. SAMPSON: Why are you asking me to do it again? MR. DOUGLAS: Obviously, you're still confused about it. MR. SAMPSON: I'm not confused about it at all.
6 7 8 9 10 11 12	has a policy month to month, and when the payment is received, that next term is then issued, based on the receipt of that payment, which shows the date and time that that was issued.  Q Okay. And I appreciate you, once again, telling me what UAIC means when it enters renewal under type of business. My question is do you think the phrase "continued to renew" is vague and ambiguous?	5 6 7 8 9 10 11 12 13	MR. SAMPSON: I've done that a dozen times over. MR. DOUGLAS: I know. We've all been sitting here watching you do it. MR. SAMPSON: Why are you asking me to do it again? MR. DOUGLAS: Obviously, you're still confused about it. MR. SAMPSON: I'm not confused about it at all. MR. DOUGLAS: Okay.
6 7 8 9 10 11 12 13	has a policy month to month, and when the payment is received, that next term is then issued, based on the receipt of that payment, which shows the date and time that that was issued.  Q Okay. And I appreciate you, once again, telling me what UAIC means when it enters renewal under type of business. My question is do you think the phrase "continued"	5 6 7 8 9 10 11 12 13 14	MR. SAMPSON: I've done that a dozen times over. MR. DOUGLAS: I know. We've all been sitting here watching you do it. MR. SAMPSON: Why are you asking me to do it again? MR. DOUGLAS: Obviously, you're still confused about it. MR. SAMPSON: I'm not confused about it at all. MR. DOUGLAS: Okay. Q (By Mr. Sampson) I know what the word "renew"
6 7 8 9 10 11 12 13 14	has a policy month to month, and when the payment is received, that next term is then issued, based on the receipt of that payment, which shows the date and time that that was issued.  Q Okay. And I appreciate you, once again, telling me what UAIC means when it enters renewal under type of business. My question is do you think the phrase "continued to renew" is vague and ambiguous?  MR. DOUGLAS: Calls for a legal conclusion, counsel. You know that.	5 6 7 8 9 10 11 12 13 14 15	MR. SAMPSON: I've done that a dozen times over. MR. DOUGLAS: I know. We've all been sitting here watching you do it. MR. SAMPSON: Why are you asking me to do it again? MR. DOUGLAS: Obviously, you're still confused about it. MR. SAMPSON: I'm not confused about it at all. MR. DOUGLAS: Okay. Q (By Mr. Sampson) I know what the word "renew" means. I know what it means when a policy is renewed. I
6 7 8 9 10 11 12 13 14	has a policy month to month, and when the payment is received, that next term is then issued, based on the receipt of that payment, which shows the date and time that that was issued.  Q Okay. And I appreciate you, once again, telling me what UAIC means when it enters renewal under type of business. My question is do you think the phrase "continued to renew" is vague and ambiguous?  MR. DOUGLAS: Calls for a legal conclusion, counsel. You know that.  THE WITNESS: Yeah. It's based on you, as far	5 6 7 8 9 10 11 12 13 14 15 16	MR. SAMPSON: I've done that a dozen times over. MR. DOUGLAS: I know. We've all been sitting here watching you do it. MR. SAMPSON: Why are you asking me to do it again? MR. DOUGLAS: Obviously, you're still confused about it. MR. SAMPSON: I'm not confused about it at all. MR. DOUGLAS: Okay. Q (By Mr. Sampson) I know what the word "renew" means. I know what it means when a policy is renewed. I asked UAIC, in request number eight, to admit that it
6 7 8 9 10 11 12 13 14 15 16	has a policy month to month, and when the payment is received, that next term is then issued, based on the receipt of that payment, which shows the date and time that that was issued.  Q Okay. And I appreciate you, once again, telling me what UAIC means when it enters renewal under type of business. My question is do you think the phrase "continued to renew" is vague and ambiguous?  MR. DOUGLAS: Calls for a legal conclusion, counsel. You know that.  THE WITNESS: Yeah. It's based on — you, as far as reading the full verbiage here and stating it, clarifies	5 6 7 8 9 10 11 12 13 14 15 16	MR. SAMPSON: I've done that a dozen times over. MR. DOUGLAS: I know. We've all been sitting here watching you do it. MR. SAMPSON: Why are you asking me to do it again? MR. DOUGLAS: Obviously, you're still confused about it. MR. SAMPSON: I'm not confused about it at all. MR. DOUGLAS: Okay. Q (By Mr. Sampson) I know what the word "renew" means. I know what it means when a policy is renewed. I asked UAIC, in request number eight, to admit that it continued to renew the policy, and the insurance company
6 7 8 9 10 11 12 13 14 15 16	has a policy month to month, and when the payment is received, that next term is then issued, based on the receipt of that payment, which shows the date and time that that was issued.  Q Okay. And I appreciate you, once again, telling me what UAIC means when it enters renewal under type of business. My question is do you think the phrase "continued to renew" is vague and ambiguous?  MR. DOUGLAS: Calls for a legal conclusion, counsel. You know that.  THE WITNESS: Yeah. It's based on — you, as far as reading the full verbiage here and stating it, clarifies it. Where you keep pulling this out, you're being vague, as	5 6 7 8 9 10 11 12 13 14 15 16 17	MR. SAMPSON: I've done that a dozen times over. MR. DOUGLAS: I know. We've all been sitting here watching you do it. MR. SAMPSON: Why are you asking me to do it again? MR. DOUGLAS: Obviously, you're still confused about it. MR. SAMPSON: I'm not confused about it at all. MR. DOUGLAS: Okay. Q (By Mr. Sampson) I know what the word "renew" means. I know what it means when a policy is renewed. I asked UAIC, in request number eight, to admit that it continued to renew the policy, and the insurance company said "continue to renew" is a vague and ambiguous term. I'm
6 7 8 9 10 11 12 13 14 15 16 17 18	has a policy month to month, and when the payment is received, that next term is then issued, based on the receipt of that payment, which shows the date and time that that was issued.  Q Okay. And I appreciate you, once again, telling me what UAIC means when it enters renewal under type of business. My question is do you think the phrase "continued to renew" is vague and ambiguous?  MR. DOUGLAS: Calls for a legal conclusion, counsel. You know that.  THE WITNESS: Yeah. It's based on you, as far as reading the full verbiage here and stating it, clarifies it. Where you keep pulling this out, you're being vague, as far as what you're trying to get at and what you're trying	5 6 7 8 9 10 11 12 13 14 15 16 17 18 19	MR. SAMPSON: I've done that a dozen times over. MR. DOUGLAS: I know. We've all been sitting here watching you do it. MR. SAMPSON: Why are you asking me to do it again? MR. DOUGLAS: Obviously, you're still confused about it. MR. SAMPSON: I'm not confused about it at all. MR. DOUGLAS: Okay. Q (By Mr. Sampson) I know what the word "renew" means. I know what it means when a policy is renewed. I asked UAIC, in request number eight, to admit that it continued to renew the policy, and the insurance company said "continue to renew" is a vague and ambiguous term. I'm just trying to find out if you agree or not.
6 7 8 9 10 11 12 13 14 15 16 17 18 19 20	has a policy month to month, and when the payment is received, that next term is then issued, based on the receipt of that payment, which shows the date and time that that was issued.  Q Okay. And I appreciate you, once again, telling me what UAIC means when it enters renewal under type of business. My question is do you think the phrase "continued to renew" is vague and ambiguous?  MR. DOUGLAS: Calls for a legal conclusion, counsel. You know that.  THE WITNESS: Yeah. It's based on — you, as far as reading the full verbiage here and stating it, clarifies it. Where you keep pulling this out, you're being vague, as far as what you're trying to get at and what you're trying to state by it, because I continually keep telling you, as	5 6 7 8 9 10 11 12 13 14 15 16 17 18 19 20	MR. SAMPSON: I've done that a dozen times over. MR. DOUGLAS: I know. We've all been sitting here watching you do it. MR. SAMPSON: Why are you asking me to do it again? MR. DOUGLAS: Obviously, you're still confused about it. MR. SAMPSON: I'm not confused about it at all. MR. DOUGLAS: Okay. Q (By Mr. Sampson) I know what the word "renew" means. I know what it means when a policy is renewed. I asked UAIC, in request number eight, to admit that it continued to renew the policy, and the insurance company said "continue to renew" is a vague and ambiguous term. I'm just trying to find out if you agree or not. MR. DOUGLAS: It's been asked and answered. It
6 7 8 9 10 11 12 13 14 15 16 17 18 19 20 21	has a policy month to month, and when the payment is received, that next term is then issued, based on the receipt of that payment, which shows the date and time that that was issued.  Q Okay. And I appreciate you, once again, telling me what UAIC means when it enters renewal under type of business. My question is do you think the phrase "continued to renew" is vague and ambiguous?  MR. DOUGLAS: Calls for a legal conclusion, counsel. You know that.  THE WITNESS: Yeah. It's based on — you, as far as reading the full verbiage here and stating it, clarifies it. Where you keep pulling this out, you're being vague, as far as what you're trying to get at and what you're trying to state by it, because I continually keep telling you, as far as where we're at and the terms that are issued, and you	5 6 7 8 9 10 11 12 13 14 15 16 17 18 19 20 21	MR. SAMPSON: I've done that a dozen times over. MR. DOUGLAS: I know. We've all been sitting here watching you do it. MR. SAMPSON: Why are you asking me to do it again? MR. DOUGLAS: Obviously, you're still confused about it. MR. SAMPSON: I'm not confused about it at all. MR. DOUGLAS: Okay. Q (By Mr. Sampson) I know what the word "renew" means. I know what it means when a policy is renewed. I asked UAIC, in request number eight, to admit that it continued to renew the policy, and the insurance company said "continue to renew" is a vague and ambiguous term. I'm just trying to find out if you agree or not. MR. DOUGLAS: It's been asked and answered. It also calls for a legal conclusion.
6 7 8 9 10 11 12 13 14 15 16 17 18 19 20 21	has a policy month to month, and when the payment is received, that next term is then issued, based on the receipt of that payment, which shows the date and time that that was issued.  Q Okay. And I appreciate you, once again, telling me what UAIC means when it enters renewal under type of business. My question is do you think the phrase "continued to renew" is vague and ambiguous?  MR. DOUGLAS: Calls for a legal conclusion, counsel. You know that.  THE WITNESS: Yeah. It's based on — you, as far as reading the full verbiage here and stating it, clarifies it. Where you keep pulling this out, you're being vague, as far as what you're trying to get at and what you're trying to state by it, because I continually keep telling you, as far as where we're at and the terms that are issued, and you continually keep pulling this out and stating this renewed	5 6 7 8 9 10 11 12 13 14 15 16 17 18 19 20 21 22	MR. SAMPSON: I've done that a dozen times over. MR. DOUGLAS: I know. We've all been sitting here watching you do it. MR. SAMPSON: Why are you asking me to do it again? MR. DOUGLAS: Obviously, you're still confused about it. MR. SAMPSON: I'm not confused about it at all. MR. DOUGLAS: Okay. Q (By Mr. Sampson) I know what the word "renew" means. I know what it means when a policy is renewed. I asked UAIC, in request number eight, to admit that it continued to renew the policy, and the insurance company said "continue to renew" is a vague and ambiguous term. I'm just trying to find out if you agree or not. MR. DOUGLAS: It's been asked and answered. It also calls for a legal conclusion. Q (By Mr. Sampson) It's my understanding you
6 7 8 9 10 11 12 13 14 15 16 17 18 19 20 21	has a policy month to month, and when the payment is received, that next term is then issued, based on the receipt of that payment, which shows the date and time that that was issued.  Q Okay. And I appreciate you, once again, telling me what UAIC means when it enters renewal under type of business. My question is do you think the phrase "continued to renew" is vague and ambiguous?  MR. DOUGLAS: Calls for a legal conclusion, counsel. You know that.  THE WITNESS: Yeah. It's based on — you, as far as reading the full verbiage here and stating it, clarifies it. Where you keep pulling this out, you're being vague, as far as what you're trying to get at and what you're trying to state by it, because I continually keep telling you, as far as where we're at and the terms that are issued, and you	5 6 7 8 9 10 11 12 13 14 15 16 17 18 19 20 21	MR. SAMPSON: I've done that a dozen times over. MR. DOUGLAS: I know. We've all been sitting here watching you do it. MR. SAMPSON: Why are you asking me to do it again? MR. DOUGLAS: Obviously, you're still confused about it. MR. SAMPSON: I'm not confused about it at all. MR. DOUGLAS: Okay. Q (By Mr. Sampson) I know what the word "renew" means. I know what it means when a policy is renewed. I asked UAIC, in request number eight, to admit that it continued to renew the policy, and the insurance company said "continue to renew" is a vague and ambiguous term. I'm just trying to find out if you agree or not. MR. DOUGLAS: It's been asked and answered. It also calls for a legal conclusion.

28 (Pages 106 to 109)

	Page 110	1	Page 112
1	eight.	1	THE WITNESS: Yeah.
2	MR. SAMPSON: Sure.	2	MR. SAMPSON: Let's have the question read back,
3	MR. DOUGLAS: Okay.	3	then. I'd like to get an answer.
4	Q (By Mr. Sampson) And I think one of your concerns	4	(The requested portion of the transcript was read
5	is, as the word "renew" is used in the receipts of payment,	5	by the court reporter as follows:
6	would you agree it's ambiguous there too?	6	"Question (By Mr. Sampson): I'm not trying to
7	MR. DOUGLAS: Objection; misstates testimony,	7	get anything other than an explanation. When UAIC tells me,
8	also calls for a legal conclusion.	8	in response to request for admission
9	Q (By Mr. Sampson) I'm not misstating anything. I	9	"Answer: Uh-huh.
10	want to know if you agree the word that, when I use it, is	10	"Question: that a word is vague and
11	ambiguous, but then when you use it, do you agree it's still	11	ambiguous, it would be my assumption that UAIC would
12	ambiguous, or does it change somehow when you use it?	12	consider that word or that phrase vague and ambiguous
13	MR. DOUGLAS: Objection; calls for legal	13	whenever it's used.
14	conclusion and also misstating testimony.	14	"MR. DOUGLAS: Okay.
15	You can answer.	15	"Question (By Mr. Sampson): I can't imagine that
16	THE WITNESS: You're vague in what you're not	16	UAIC thinks that when I use a word it's ambiguous, but then
17	vague, but you're, I feel like there's I'm not clear on	17	if someone else uses it, somehow magically it's clear and
18	specifically what you're stating because it's like you keep	18	not ambiguous anymore. I'm trying to find out if you agree
19	hounding on something I am continuing to state in regards to	19	the word in the phrase is ambiguous whenever it's used.")
20	the monthly policies, the renewal offer that's issued, the	20	THE WITNESS: The objection in here was based on
21	term that has been issued based on receipt of the payment.	21	the fact, as far as what was vague in what you were asking
22	Don't know what it is that you're trying to get.	22	in regards to the question at hand, that you asked here.
23	Q (By Mr. Sampson) I'm not trying to get anything	23	Q (By Mr. Sampson) The phrase is somehow unclear,
24	other than an explanation. When UAIC tells me, in response	24	right?
25	to request for admission	25	A Yeah.
	Page 111		Page 113
1	A Uh-huh.	1	MR. DOUGLAS: Again, calls for legal conclusion.
2	Q that a word is vague and ambiguous, it would	2	Q (By Mr. Sampson) I just want UAI's position that
3	be my assumption that UAIC would consider that word or that	3	the phrase is unclear, and that's fine. I don't begrudge
4	phrase vague and ambiguous whenever it's used.	4	you that, but I don't want to do a big tap dance to get
5	MR. DOUGLAS: Okay.	5	around the phrase that, yes, we think that phrase is
6	Q (By Mr. Sampson) I can't imagine that UAIC thinks	6	unclear. That's all I'm looking to do.
7.	that when I use a word it's ambiguous, but then if someone	7	MR. DOUGLAS: Counsel, you know full well that
8	else uses it, somehow magically it's clear and not ambiguous	8	these objections are lodged by counsel. She's answering as
9	anymore. I'm trying to find out if you agree the word in	9	best she can. You're asking her for legal conclusions over
10	the phrase is ambiguous whenever it's used.	10	types of objections raised.
11	MR. DOUGLAS: Object; calls for a legal	11	MR. SAMPSON: No, I'm not.
12	conclusion, misstates testimony, and additionally it's been	12	MR. DOUGLAS: You're bordering on, really, all
13	asked and answered. And you're continuing to misstate	13	day today, you hound her and hound her. What do you expect
14	testimony because clearly your request, request number 8,	14	from her? Why not ask her questions about this case.
15	your request for admission, says continue to renew. But you	15	MR. SAMPSON: How about truthful answers to the
16	want her to use the word renewal under type of business and	16	case.
17	you want to say they're synonymous. She's already explained	17	MR. DOUGLAS: Why don't you ask her questions
18	to you the difference. You're taking snippets out. Why	18	about the case? Why don't you get back to that?
19	don't you just ask her if you, ask her a direct question,	19	MR. SAMPSON: I've been doing that this whole
20	counsel, instead of asking her legal conclusion.	20	time.
21	MR. SAMPSON: The objection has been made, or the	21	MR. DOUGLAS: Okay. Instead of legal
22	speech has been made. Can you answer the question, please.	22	conclusions.
23	Do you need it read back?	23	MR. SAMPSON: Stop being obstreperous. And at
24	THE WITNESS: Do I need what?	24	some point in time, I'd really like you to say something
25	MR. SAMPSON: Do you need the question read back?	25	like: Objection, foundation.

29 (Pages 110 to 113)

	Page 114		Page 116
1	MR. DOUGLAS: I've been doing that, counsel,	1	on that. I'm not going to ask you what are the business
2	but	2	activities, because we've already gone over that but
3	MR. SAMPSON: The record will show you haven't.	3	Q (By Mr. Sampson) Are you familiar with a case
4	MR. DOUGLAS: You also have to ask clear	4	involving UAIC, I believe it was out of Florida, involving
5	questions and not just badger a witness over legal	5	Jose Hernandez, the insured Jose Hernandez?
6	conclusions. Really, I'd love to see how you argue that	6	A No.
7	that last question was not asking for a legal conclusion.	7	Q Who's Richard Parrillo? P-a-r
8	MR. SAMPSON: I would be happy to argue it, but	8	A Parrillo, Senior or Junior?
9	I'm not going to convince you anyway because you're getting	9	Q I've got Richard Parrillo, P-a-r-r-i-l-l-o,
10	paid not to understand, so that's fine.	10	Senior?
11	Q (By Mr. Sampson) Again, I just want to get a	11	A That's the owner.
12	clarification that if the phrase is ambiguous	12	MR. DOUGLAS: Is there a lawsuit or claim? What
13	MR. DOUGLAS: Counsel, asked and answered. If	13	are you referencing there, counsel, just so we're clear.
14	you're going to ask	14	MR. SAMPSON: It's a lawsuit brought in
15	MR. SAMPSON: I haven't asked anything yet. Wait	15	February 2002 by the estate of Judge Steven D. Levine, who
16	until I ask a question before you have an objection. And	16	was killed by an insured driver of UAIC.
17	stop being completely unprofessional and interrupting me	17	MR. DOUGLAS: Okay.
18	over and over again. That's out of line, and you've got to	18	MR. SAMPSON: And there was an ultimate verdict
19	know it. You've got to know it.	19	for UAIC's bad faith in the amount of \$6.8 million.
20	Q (By Mr. Sampson) I'll have you take a look at	20	Are you familiar at all with that case?
21	Exhibit No. 4, since it's the one in front of you.	21	THE WITNESS: Not at all.
22	Is there any portion of that document that you	22	MR. DOUGLAS: Do you have a case number, just as
23	think is unclear?	23	a reference or anything?
24	MR. DOUGLAS: Objection; vague, calls for	24	MR. SAMPSON: I do not.
25	speculation.	25	MR. DOUGLAS: Okay.
	to the property of the state of		
	Page 115		Page 117
1	Q (By Mr. Sampson) Or ambiguous, if there's a better	1	Q (By Mr. Sampson) Does UAIC ever field complaints
2 ·	word. Whatever word you want to apply?	2	about the way it conducts business, to your knowledge?
3	MR. DOUGLAS: Same objection.	3	A What do you mean field complaints?
			The state of the s
4	THE WITNESS: No.	4	Q If someone's got a complaint. For example, I
5	Q (By Mr. Sampson) Same question, Exhibit No. 3.	5	Q If someone's got a complaint. For example, I have one here, "Stay away from this company and hope to God
5 6	Q (By Mr. Sampson) Same question, Exhibit No. 3.  Anything in there you believe is vague, ambiguous, unclear,	5 6	Q If someone's got a complaint. For example, I have one here, "Stay away from this company and hope to God that you don't get in an accident with one of their
5 6 7	Q (By Mr. Sampson) Same question, Exhibit No. 3. Anything in there you believe is vague, ambiguous, unclear, whatever word you want to use?	5 6 7	Q If someone's got a complaint. For example, I have one here, "Stay away from this company and hope to God that you don't get in an accident with one of their insureds."
5 6 7 8	Q (By Mr. Sampson) Same question, Exhibit No. 3.  Anything in there you believe is vague, ambiguous, unclear, whatever word you want to use?  A No.	5 6 7 8	Q If someone's got a complaint. For example, I have one here, "Stay away from this company and hope to God that you don't get in an accident with one of their insureds."  A What do you mean field?
5 6 7 8 9	Q (By Mr. Sampson) Same question, Exhibit No. 3.  Anything in there you believe is vague, ambiguous, unclear, whatever word you want to use?  A No.  Q And the other documents you've looked at that are	5 6 7 8 9	Q If someone's got a complaint. For example, I have one here, "Stay away from this company and hope to God that you don't get in an accident with one of their insureds."  A What do you mean field?  Q If someone brought a complaint against the
5 6 7 8 9	Q (By Mr. Sampson) Same question, Exhibit No. 3.  Anything in there you believe is vague, ambiguous, unclear, whatever word you want to use?  A No.  Q And the other documents you've looked at that are renewal notices and receipts of payment, in general, other	5 6 7 8	Q If someone's got a complaint. For example, I have one here, "Stay away from this company and hope to God that you don't get in an accident with one of their insureds."  A What do you mean field?  Q If someone brought a complaint against the company, do you know if there's any process set up to
5 6 7 8 9 10	Q (By Mr. Sampson) Same question, Exhibit No. 3.  Anything in there you believe is vague, ambiguous, unclear, whatever word you want to use?  A No.  Q And the other documents you've looked at that are renewal notices and receipts of payment, in general, other than dates they have and maybe price, they have the same	5 6 7 8 9 10 11	Q If someone's got a complaint. For example, I have one here, "Stay away from this company and hope to God that you don't get in an accident with one of their insureds."  A What do you mean field?  Q If someone brought a complaint against the company, do you know if there's any process set up to address it?
5 6 7 8 9 10 11	Q (By Mr. Sampson) Same question, Exhibit No. 3.  Anything in there you believe is vague, ambiguous, unclear, whatever word you want to use?  A No.  Q And the other documents you've looked at that are renewal notices and receipts of payment, in general, other than dates they have and maybe price, they have the same language?	5 6 7 8 9 10 111 12	Q If someone's got a complaint. For example, I have one here, "Stay away from this company and hope to God that you don't get in an accident with one of their insureds."  A What do you mean field?  Q If someone brought a complaint against the company, do you know if there's any process set up to
5 6 7 8 9 10 11 12 13	Q (By Mr. Sampson) Same question, Exhibit No. 3.  Anything in there you believe is vague, ambiguous, unclear, whatever word you want to use?  A No.  Q And the other documents you've looked at that are renewal notices and receipts of payment, in general, other than dates they have and maybe price, they have the same language?  A Yes.	5 6 7 8 9 10 11	Q If someone's got a complaint. For example, I have one here, "Stay away from this company and hope to God that you don't get in an accident with one of their insureds."  A What do you mean field?  Q If someone brought a complaint against the company, do you know if there's any process set up to address it?  A Well, yeah. We've had complaints come in that, yeah, we've addressed.
5 6 7 8 9 10 11 12 13	Q (By Mr. Sampson) Same question, Exhibit No. 3.  Anything in there you believe is vague, ambiguous, unclear, whatever word you want to use?  A No.  Q And the other documents you've looked at that are renewal notices and receipts of payment, in general, other than dates they have and maybe price, they have the same language?  A Yes.  Q Would you agree with me on that? All right.	5 6 7 8 9 10 111 12	Q If someone's got a complaint. For example, I have one here, "Stay away from this company and hope to God that you don't get in an accident with one of their insureds."  A What do you mean field?  Q If someone brought a complaint against the company, do you know if there's any process set up to address it?  A Well, yeah. We've had complaints come in that, yeah, we've addressed.  Q I just want to know, what is the process for
5 6 7 8 9 10 11 12 13 14	Q (By Mr. Sampson) Same question, Exhibit No. 3.  Anything in there you believe is vague, ambiguous, unclear, whatever word you want to use?  A No.  Q And the other documents you've looked at that are renewal notices and receipts of payment, in general, other than dates they have and maybe price, they have the same language?  A Yes.  Q Would you agree with me on that? All right.  That will save us from going over each one of them.	5 6 7 8 9 10 11 12 13	Q If someone's got a complaint. For example, I have one here, "Stay away from this company and hope to God that you don't get in an accident with one of their insureds."  A What do you mean field?  Q If someone brought a complaint against the company, do you know if there's any process set up to address it?  A Well, yeah. We've had complaints come in that, yeah, we've addressed.
5 6 7 8 9 10 11 12 13 14 15 16	Q (By Mr. Sampson) Same question, Exhibit No. 3.  Anything in there you believe is vague, ambiguous, unclear, whatever word you want to use?  A No.  Q And the other documents you've looked at that are renewal notices and receipts of payment, in general, other than dates they have and maybe price, they have the same language?  A Yes.  Q Would you agree with me on that? All right.	5 6 7 8 9 10 11 12 13	Q If someone's got a complaint. For example, I have one here, "Stay away from this company and hope to God that you don't get in an accident with one of their insureds."  A What do you mean field?  Q If someone brought a complaint against the company, do you know if there's any process set up to address it?  A Well, yeah. We've had complaints come in that, yeah, we've addressed.  Q I just want to know, what is the process for
5 6 7 8 9 10 11 12 13 14 15 16 17	Q (By Mr. Sampson) Same question, Exhibit No. 3.  Anything in there you believe is vague, ambiguous, unclear, whatever word you want to use?  A No.  Q And the other documents you've looked at that are renewal notices and receipts of payment, in general, other than dates they have and maybe price, they have the same language?  A Yes.  Q Would you agree with me on that? All right.  That will save us from going over each one of them.  MR. SAMPSON: She's PMK for number one is what I have on here, correct?	5 6 7 8 9 10 11 12 13 14 15	Q If someone's got a complaint. For example, I have one here, "Stay away from this company and hope to God that you don't get in an accident with one of their insureds."  A What do you mean field?  Q If someone brought a complaint against the company, do you know if there's any process set up to address it?  A Well, yeah. We've had complaints come in that, yeah, we've addressed.  Q I just want to know, what is the process for addressing those kinds of complaints?
5 6 7 8 9 10 11 12 13 14 15 16 17 18	Q (By Mr. Sampson) Same question, Exhibit No. 3.  Anything in there you believe is vague, ambiguous, unclear, whatever word you want to use?  A No.  Q And the other documents you've looked at that are renewal notices and receipts of payment, in general, other than dates they have and maybe price, they have the same language?  A Yes.  Q Would you agree with me on that? All right.  That will save us from going over each one of them.  MR. SAMPSON: She's PMK for number one is what I	5 6 7 8 9 10 11 12 13 14 15 16	Q If someone's got a complaint. For example, I have one here, "Stay away from this company and hope to God that you don't get in an accident with one of their insureds."  A What do you mean field?  Q If someone brought a complaint against the company, do you know if there's any process set up to address it?  A Well, yeah. We've had complaints come in that, yeah, we've addressed.  Q I just want to know, what is the process for addressing those kinds of complaints?  A Reviewing, making sure that things were handled
5 6 7 8 9 10 11 12 13 14 15 16 17 18	Q (By Mr. Sampson) Same question, Exhibit No. 3.  Anything in there you believe is vague, ambiguous, unclear, whatever word you want to use?  A No.  Q And the other documents you've looked at that are renewal notices and receipts of payment, in general, other than dates they have and maybe price, they have the same language?  A Yes.  Q Would you agree with me on that? All right.  That will save us from going over each one of them.  MR. SAMPSON: She's PMK for number one is what I have on here, correct?	5 6 7 8 9 10 11 12 13 14 15 16 17	Q If someone's got a complaint. For example, I have one here, "Stay away from this company and hope to God that you don't get in an accident with one of their insureds."  A What do you mean field?  Q If someone brought a complaint against the company, do you know if there's any process set up to address it?  A Well, yeah. We've had complaints come in that, yeah, we've addressed.  Q I just want to know, what is the process for addressing those kinds of complaints?  A Reviewing, making sure that things were handled in the proper manner and addressing it back to them and
5 6 7 8 9 10 11 12 13 14 15 16 17 18 19 20	Q (By Mr. Sampson) Same question, Exhibit No. 3.  Anything in there you believe is vague, ambiguous, unclear, whatever word you want to use?  A No.  Q And the other documents you've looked at that are renewal notices and receipts of payment, in general, other than dates they have and maybe price, they have the same language?  A Yes.  Q Would you agree with me on that? All right.  That will save us from going over each one of them.  MR. SAMPSON: She's PMK for number one is what I have on here, correct?  MR. DOUGLAS: Give me a second.	5 6 7 8 9 10 11 12 13 14 15 16 17 18	Q If someone's got a complaint. For example, I have one here, "Stay away from this company and hope to God that you don't get in an accident with one of their insureds."  A What do you mean field? Q If someone brought a complaint against the company, do you know if there's any process set up to address it?  A Well, yeah. We've had complaints come in that, yeah, we've addressed. Q I just want to know, what is the process for addressing those kinds of complaints?  A Reviewing, making sure that things were handled in the proper manner and addressing it back to them and solving the solution, as far as that goes.
5 6 7 8 9 10 11 12 13 14 15 16 17 18 19 20 21	Q (By Mr. Sampson) Same question, Exhibit No. 3.  Anything in there you believe is vague, ambiguous, unclear, whatever word you want to use?  A No.  Q And the other documents you've looked at that are renewal notices and receipts of payment, in general, other than dates they have and maybe price, they have the same language?  A Yes.  Q Would you agree with me on that? All right.  That will save us from going over each one of them.  MR. SAMPSON: She's PMK for number one is what I have on here, correct?  MR. DOUGLAS: Give me a second.  MR. SAMPSON: Sure.	5 6 7 8 9 10 11 12 13 14 15 16 17 18 19	Q If someone's got a complaint. For example, I have one here, "Stay away from this company and hope to God that you don't get in an accident with one of their insureds."  A What do you mean field? Q If someone brought a complaint against the company, do you know if there's any process set up to address it?  A Well, yeah. We've had complaints come in that, yeah, we've addressed. Q I just want to know, what is the process for addressing those kinds of complaints?  A Reviewing, making sure that things were handled in the proper manner and addressing it back to them and solving the solution, as far as that goes. Q Who's responsible for doing that?
5 6 7 8 9 10 11 12 13 14 15 16 17 18	Q (By Mr. Sampson) Same question, Exhibit No. 3.  Anything in there you believe is vague, ambiguous, unclear, whatever word you want to use?  A No.  Q And the other documents you've looked at that are renewal notices and receipts of payment, in general, other than dates they have and maybe price, they have the same language?  A Yes.  Q Would you agree with me on that? All right.  That will save us from going over each one of them.  MR. SAMPSON: She's PMK for number one is what I have on here, correct?  MR. DOUGLAS: Give me a second.  MR. SAMPSON: Sure.  MR. DOUGLAS: What was item number one?	5 6 7 8 9 10 11 12 13 14 15 16 17 18 19 20	Q If someone's got a complaint. For example, I have one here, "Stay away from this company and hope to God that you don't get in an accident with one of their insureds."  A What do you mean field?  Q If someone brought a complaint against the company, do you know if there's any process set up to address it?  A Well, yeah. We've had complaints come in that, yeah, we've addressed.  Q I just want to know, what is the process for addressing those kinds of complaints?  A Reviewing, making sure that things were handled in the proper manner and addressing it back to them and solving the solution, as far as that goes.  Q Who's responsible for doing that?  A Are you referencing the Department of Insurance
5 6 7 8 9 10 11 12 13 14 15 16 17 18 19 20 21	Q (By Mr. Sampson) Same question, Exhibit No. 3.  Anything in there you believe is vague, ambiguous, unclear, whatever word you want to use?  A No.  Q And the other documents you've looked at that are renewal notices and receipts of payment, in general, other than dates they have and maybe price, they have the same language?  A Yes.  Q Would you agree with me on that? All right.  That will save us from going over each one of them.  MR. SAMPSON: She's PMK for number one is what I have on here, correct?  MR. DOUGLAS: Give me a second.  MR. SAMPSON: Sure.  MR. DOUGLAS: What was item number one?  MR. SAMPSON: The nature and scope of defendant's	5 6 7 8 9 10 11 12 13 14 15 16 17 18 19 20 21	Q If someone's got a complaint. For example, I have one here, "Stay away from this company and hope to God that you don't get in an accident with one of their insureds."  A What do you mean field?  Q If someone brought a complaint against the company, do you know if there's any process set up to address it?  A Well, yeah. We've had complaints come in that, yeah, we've addressed.  Q I just want to know, what is the process for addressing those kinds of complaints?  A Reviewing, making sure that things were handled in the proper manner and addressing it back to them and solving the solution, as far as that goes.  Q Who's responsible for doing that?  A Are you referencing the Department of Insurance complaints?
5 6 7 8 9 10 11 12 13 14 15 16 17 18 19 20 21 22	Q (By Mr. Sampson) Same question, Exhibit No. 3.  Anything in there you believe is vague, ambiguous, unclear, whatever word you want to use?  A No.  Q And the other documents you've looked at that are renewal notices and receipts of payment, in general, other than dates they have and maybe price, they have the same language?  A Yes.  Q Would you agree with me on that? All right.  That will save us from going over each one of them.  MR. SAMPSON: She's PMK for number one is what I have on here, correct?  MR. DOUGLAS: Give me a second.  MR. SAMPSON: Sure.  MR. DOUGLAS: What was item number one?  MR. SAMPSON: The nature and scope of defendant's business	5 6 7 8 9 10 11 12 13 14 15 16 17 18 19 20 21 22	Q If someone's got a complaint. For example, I have one here, "Stay away from this company and hope to God that you don't get in an accident with one of their insureds."  A What do you mean field?  Q If someone brought a complaint against the company, do you know if there's any process set up to address it?  A Well, yeah. We've had complaints come in that, yeah, we've addressed.  Q I just want to know, what is the process for addressing those kinds of complaints?  A Reviewing, making sure that things were handled in the proper manner and addressing it back to them and solving the solution, as far as that goes.  Q Who's responsible for doing that?  A Are you referencing the Department of Insurance complaints?  Q Or any complaints, sure.

30 (Pages 114 to 117)

	Page 118		Page 120
1 ti	his lawsuit, the complaint that was filed in this action,	1	we discussed today?
2 t	he current action, Nalder and Lewis versus UAIC?	2	A No.
3	A Not recently but, yes, I have.	3	MR. SAMPSON: That's all the questions I have.
4	Q Are you familiar in general about what the	4	Thank you very much.
5 a	llegations are?	5	MR. DOUGLAS: Okay. Can I just take a look at
· 6	A In regards to?	6	those exhibits, counsel, for a second?
, 7	Q The lawsuit	7	MR. SAMPSON: Should be A and 1 through 10.
8	A Vaguely.	8	MR. DOUGLAS: Sure.
9	Q what's being claimed.	9	Just so we're clear
10	A Yeah, yeah.	10	MR. SAMPSON: Are we on the record still?
11	Q Do you know, are you aware of anything, I would	11	MR. DOUGLAS: Of course.
12 s	ay are you aware of any evidence regarding the allegations	12	
	n the complaint, other than what we've talked about today?	13	EXAMINATION
14	MR. DOUGLAS: I'll just object. I think that's	14	BY MR. DOUGLAS:
15 c	overly broad and not reasonably calculated to lead to	15	Q Let's just talk about Exhibit 8. And since
	discoverable information. May call for speculation.	16	counsel didn't want to ask you and apparently there's some
	Discovery is obviously ongoing.	17	confusion over your testimony, Danice Danice, you see
18	You can answer, to the extent you know.	18	Exhibit 8 here. It's a receipt for the payment that was
19	THE WITNESS: I'm aware of what you've presented	19	made after the accident on July 10th, 2007, by Mr. Lewis?
20 t	oday, yes.	20	A Right.
21	Q (By Mr. Sampson) This is my, you know, no trial by	21	Q Is that correct?
22 a	ambush question. Nobody gets to come to trial and say,	22	A Correct.
	We've got new evidence. This person who testified as the	23	Q The accident here happened, what, July 8th, '07,
	PMK is now going to offer all this other testimony that we	24	I believe?
	didn't tell you about before."	25	A Yes.
en er i en en en en en en en en en en	an, one of the state of the sta	and in the second	Page 121
	Page 119		
1	I don't want that to happen. The whole point of	1	Q So Mr. Lewis actually went in and paid for this
	his discovery process is so that that is not supposed to	2	policy after the accident?
	nappen, can't happen. Every now and then, though, I get a	3	A Correct.
	defense lawyer and I'm not impugning him. I don't know	4	Q I don't think counsel ever asked you that.
	hat your counsel has ever done it or anyone at his firm has	5	A Right. And the term was issued effective the
	ever done it, but I've got to protect against everybody	6	date of the receipt.
	where a defense lawyer will come to trial and try to spring	7	Q When it says "renewal" there under type of
	new evidence and say, well, she has had this information,	8	business, you know, counsel has said many things. Why don't
	you just didn't ask her about it.	9	you, just so the record is clear, why don't you tell us what
10	So I've asked about every area I can think to ask	10	"renewal" next to type of business, what that indicates.
	where I think you might have information, but I'm not you.	11	A It's an existing
12	A Right.	12	MR. SAMPSON: I'm going to object. I need to
13	Q I don't know everything. I admit that freely.	13	lodge an objection to the form of that question and also
	Is there anything else you're aware of that went on in this	14	note for our record, that when I asked this exact question,
	case related to the allegations of the complaint	15	counsel told me it had been asked and answered multiple
16	A Uh-huh.	16	times previously. And I told him at the time I thought he
17	Q other than what we've talked about today?	17	was being obstreperous, and now apparently given he doesn't
18	A No.	18	think it's really been answered, it's quite clear he was
19	MR. DOUGLAS: I'll just object that's overly	19	being obstreperous.
	broad and calls for speculation and, you know, to the extent	20	With that being said, you may answer the
i	she can answer that now.	21	question.
22	THE WITNESS: Nope.	22	THE WITNESS: Again, it's an existing client of
23	Q (By Mr. Sampson) Okay. When this case goes to	23	the agent's, and the new term is now being issued based on
	trial, can you think of anything that you would be giving	24	the 7/10 payment.
25	testimony about that's not part of what we, wasn't something	25	Q (By Mr. Douglas) Okay. So renewal refers to the

31 (Pages 118 to 121)

	Page 122	1	Page 124
1	fact this was not a new customer, is that what you're	1	Q (By Mr. Sampson) Let's go ahead and take a look.
2	saying?	2	Exhibit No. 2, No. 3. It says revised renewal
3	A Right. If it was a new customer, it would say	3	statement, right?
4	new application.	4	A Yes.
5	Q And just real quick	5	Q And that's the word UAIC chose to put in that
6	MR. SAMPSON: Hold on. She might want to	6	document, "renewal" statement, right?
7	correct.	7	A Yes.
8	THE WITNESS: New business. I apologize.	8	Q Doesn't say revised, we're going to issue a new
9	Q (By Mr. Douglas) Sure.	9	term, does it?
10	I think you talked about there were something	110	A No. But it also indicates to avoid a lapse in
11	like 15 different policy terms that Mr. Lewis eventually had	11	coverage, payment must be made by this date. The terms then
12	with United Auto; is that right?	12	generate by it when the payment is received.
13	A Correct.	13	Q Actually, it says, in order to avoid a lapse in
14	Q Can you tell us, more than half or less than half	14	coverage, payment must be received prior to expiration of
15	were paid on time?	15	your policy, right?
16	A I believe there was ten out of 15 that were paid	16	A Yep.
17	late.	17	Q Doesn't say prior to this specific date, does it?
18	Q Okay. Were there, then, gaps in coverage?	18	It says prior to expiration of your policy, right?
19	A Yes.	19	A Right.
20	MR. DOUGLAS: Okay. That's all I have.	20	MR. DOUGLAS: Where in this document are you
21	· · · · · · · · · · · · · · · · · · ·	21	referring to, counsel?
22	FURTHER EXAMINATION	22	MR. SAMPSON: The line I've been pointing to a
23	BY MR. SAMPSON:	23	couple different times since the question's been asked.
24	Q Regardless of whether there were gaps in coverage	24	MR. DOUGLAS: Okay. Obviously, you know, the
25	or not, the policies, up until when Mr. Lewis no longer did	25	document speaks for itself, so I'll just object.
ļ	Page 123		Page 125
1	business with UAIC, were renewed, correct?	1	Q (By Mr. Sampson) The document did speak for
2	A New terms were issued.	2	itself, but can you show me anywhere in here where it talks
3	Q And previously you talked about what UAIC takes	3	about we're going to give you a new term on a new, whatever
4	renewal to mean and what it means on the form. With that	4	you guys are calling it nowadays? Can you show me any of
5	interpretation, the policies, whether payments were made	5	the language you guys are using in this deposition in here?
6	late or whatever else, the renewals occurred as documented	6	A Referencing to avoid a lapse in coverage, so when
7	in the records, right?	7	the payment was received later than the due date that is
8	MR. DOUGLAS: Objection. That calls for a legal	8	indicated no later than this time, the next term was then
9	conclusion; possible objection to foundation regarding your	9	issued, based on the receipt of that payment.
10	use of the word "renewal" again, counsel.	10	Q Can you show me the term "new term" anywhere in
11	MR. SAMPSON: What's the problem with the use of	11	the document?
	the word "renewal"?	12	MR. DOUGLAS: Again, objection. The document
12	MR. DOUGLAS: I'm not going to explain	13	speaks for itself.
13			THE WITNESS. No. The document decembers the
13 14	MR. SAMPSON: You are, if you're going to object	14	THE WITNESS: No. The document doesn't use the
13 14 15	MR. SAMPSON: You are, if you're going to object and not give me a chance to cure the question.	14 15	word "term."
13 14 15 16	MR. SAMPSON: You are, if you're going to object and not give me a chance to cure the question.  MR. DOUGLAS: Yeah. She just told you repeatedly		
13 14 15 16 17	MR. SAMPSON: You are, if you're going to object and not give me a chance to cure the question.  MR. DOUGLAS: Yeah. She just told you repeatedly new policy terms were issued. You keep saying, using the	15	word "term."  Q (By Mr. Sampson) Can you show me any of the language that you guys are using today to try to explain all
13 14 15 16 17 18	MR. SAMPSON: You are, if you're going to object and not give me a chance to cure the question.  MR. DOUGLAS: Yeah. She just told you repeatedly new policy terms were issued. You keep saying, using the word they were "renewed," and there's a difference there.	15 16	word "term."  Q (By Mr. Sampson) Can you show me any of the language that you guys are using today to try to explain all this away in the renewal notices that were sent? And you
13 14 15 16 17 18 19	MR. SAMPSON: You are, if you're going to object and not give me a chance to cure the question.  MR. DOUGLAS: Yeah. She just told you repeatedly new policy terms were issued. You keep saying, using the word they were "renewed," and there's a difference there.  MR. SAMPSON: That's what the document says. I'm	15 16 17	word "term."  Q (By Mr. Sampson) Can you show me any of the language that you guys are using today to try to explain all this away in the renewal notices that were sent? And you can look at all of them.
13 14 15 16 17 18 19 20	MR. SAMPSON: You are, if you're going to object and not give me a chance to cure the question.  MR. DOUGLAS: Yeah. She just told you repeatedly new policy terms were issued. You keep saying, using the word they were "renewed," and there's a difference there.  MR. SAMPSON: That's what the document says. I'm using the word that's in the document. I don't want to use	15 16 17 18	word "term."  Q (By Mr. Sampson) Can you show me any of the language that you guys are using today to try to explain all this away in the renewal notices that were sent? And you
13 14 15 16 17 18 19 20 21	MR. SAMPSON: You are, if you're going to object and not give me a chance to cure the question.  MR. DOUGLAS: Yeah. She just told you repeatedly new policy terms were issued. You keep saying, using the word they were "renewed," and there's a difference there.  MR. SAMPSON: That's what the document says. I'm using the word that's in the document. I don't want to use the word you guys have invented now that this lawsuit has	15 16 17 18 19	word "term."  Q (By Mr. Sampson) Can you show me any of the language that you guys are using today to try to explain all this away in the renewal notices that were sent? And you can look at all of them.  MR. DOUGLAS: Objection. That mischaracterizes testimony. I think it's also argumentative. She's
13 14 15 16 17 18 19 20 21 22	MR. SAMPSON: You are, if you're going to object and not give me a chance to cure the question.  MR. DOUGLAS: Yeah. She just told you repeatedly new policy terms were issued. You keep saying, using the word they were "renewed," and there's a difference there.  MR. SAMPSON: That's what the document says. I'm using the word that's in the document. I don't want to use the word you guys have invented now that this lawsuit has come up. I want to use the word that was used and told to	15 16 17 18 19 20	word "term."  Q (By Mr. Sampson) Can you show me any of the language that you guys are using today to try to explain all this away in the renewal notices that were sent? And you can look at all of them.  MR. DOUGLAS: Objection. That mischaracterizes
13 14 15 16 17 18 19 20 21 22 23	MR. SAMPSON: You are, if you're going to object and not give me a chance to cure the question.  MR. DOUGLAS: Yeah. She just told you repeatedly new policy terms were issued. You keep saying, using the word they were "renewed," and there's a difference there.  MR. SAMPSON: That's what the document says. I'm using the word that's in the document. I don't want to use the word you guys have invented now that this lawsuit has come up. I want to use the word that was used and told to the insured when the policy was going on.	15 16 17 18 19 20 21	word "term."  Q (By Mr. Sampson) Can you show me any of the language that you guys are using today to try to explain all this away in the renewal notices that were sent? And you can look at all of them.  MR. DOUGLAS: Objection. That mischaracterizes testimony. I think it's also argumentative. She's
13 14 15 16 17 18 19 20 21 22	MR. SAMPSON: You are, if you're going to object and not give me a chance to cure the question.  MR. DOUGLAS: Yeah. She just told you repeatedly new policy terms were issued. You keep saying, using the word they were "renewed," and there's a difference there.  MR. SAMPSON: That's what the document says. I'm using the word that's in the document. I don't want to use the word you guys have invented now that this lawsuit has come up. I want to use the word that was used and told to	15 16 17 18 19 20 21 22	word "term."  Q (By Mr. Sampson) Can you show me any of the language that you guys are using today to try to explain all this away in the renewal notices that were sent? And you can look at all of them.  MR. DOUGLAS: Objection. That mischaracterizes testimony. I think it's also argumentative. She's discussed this document to you several times. The effective

32 (Pages 122 to 125)

Page 126		Page 128
1 Q (By Mr. Sampson) Do you remember the question?	1	anything other than it's going to be a renewal, not a new
2 A Yes. You asked me what it states as far as	<sup>:</sup> 2	term on an old policy or whatever you guys want to call it
3 Q No, that's not the question. The question was	3	nowadays. That's the only question I want answered.
4 can you show me in any of the renewal notices where this,	4	MR. DOUGLAS: Okay. I'm just going to object for
5 where we're going to write you a new term to your existing	5	the record. I think that misstates testimony. It may call
6 policy, the language you guys are using today to try to	6	for a legal conclusion. Additionally, it's probably vague,
7 explain what the word "renewal" means, can you show me that	<b>†</b> 7	but most importantly, it's been asked and answered.
8 anywhere in the documents that were sent to Mr. Lewis before	8	She gave an explanation of why she believes it
9 the accident happened?	9	shows a new term with an effective date, an expiration date,
A It references here giving him the proposal on the	10	and a due date. And you have asked her and she gave you an
11 effective dates of the policy showing on the renewal offer	11	answer, but you don't like it, once again, so you're asking
that's here that these are going to be the dates that it's	12	it again.
13 issued, but in order to avoid a lapse, payment must be	13	If you want to add anything, you can go ahead
14 received by this date.	14	beyond that.
15 Q Okay.	15	THE WITNESS: I don't.
16 A So payment was not received by the date in	16	MR. SAMPSON: You're right. If I ask what color
question and so, therefore, the policy, payment was received	17	the sky is and the answer is the grass is green, I don't
on 7/10, after the day of loss. The policy, then next term	18	like that answer. You're right. I'm entitled to an answer
19 was issued effective 7/10. The renewal offer he received	19	to my question, not to whatever question the witness decides
20 prior to this indicated to avoid a lapse in coverage,	20	she wants to morph it into.
21 payment needed to be made no later than the date that was	21	MR. DOUGLAS: That's not true.
22 indicated on the renewal offer.	22	MR. SAMPSON: Don't interrupt me. You're being
Q Why do you keep jumping from what the paragraph	23	very rude to the court reporter, as well as to me. Or
24 says to what the box says?	24	whatever you tell her behind closed doors to make the
A To avoid a lapse in coverage, payment must be	25	question become.
Page 127		Page 129
1 received prior to expiration date of the policy. It also	1	Q (By Mr. Sampson) All I want to know is, did
2 indicates here	2	anybody ever tell Mr. Lewis, to your knowledge, before the
3 (An off-the-record discussion ensued.)	3	accident happened, about this new term? Was that language
4 MR. SAMPSON: She needs to write this down.	4	ever sent to him in any form? Can you show me where the
5 THE WITNESS: In reading this form, to avoid	5	word
6 lapse in coverage, payment must be received prior to	6	A His policy -
7 expiration date of your policy, with the statement, the same	7	Q "new term" Please, for our court reporter.
8 form indicates renewal amount due no later than this date,	8	Show me where the word "new term" was ever
9 also indicating a due date in the lower half of the	9	conveyed to Mr. Lewis, show me those words anywhere before
10 document.	10	the accident happened.
11 Q (By Mr. Sampson) Okay. Again, I think I asked you	11	A The term that was prior to this term, where the
about if there's language about new term. I'm not asking	12	accident occurred, there was a lapse in between that period
you about, I mean, I'll just let you know. When an attorney	13	of time as well. So he had made a payment late, the next
14 asks you a question like, "Is the sky blue," if your answer	14	term was issued with the lapse in coverage. So he was
15 talks all about how the grass is green and the sun makes the	15	aware, as far as the procedure goes, if the payment was not
16 grass turn green, they are still going to then say but is	16	received in a timely manner, that the new term would be
the sky blue. So when I ask you a question about these	17	issued with the effective date of the receipt.
terms you're using today about we're issuing a new term,	18	Q You're assuming he was aware, he had gone through
this language you're using today, is that language anywhere,	19	all this with a fine-tooth comb and understood —
20 can you point it to me anywhere in the renewal notices that	20	A A new declaration page and ID was issued with
21 were sent to Mr. Lewis before the policy, before the	21	those term dates, showing him that it did not carry on.
22 accident occurred?	22	Q Then again, you're assuming he went through all
Now, in answering that, you've talked to me about	23	that and appreciated what it said, right?
24 due dates and expiration dates. All I want to know is is	24	MR. DOUGLAS: Objection. That calls for
25 there anything in the renewal notice that talks about	25	speculation, counsel.
1 more unjuring in the renewal notice that talks about	, ZJ	spouration, without

33 (Pages 126 to 129)

	Page 130		Page 132
1	MR. SAMPSON: She's the one speculated. I'm	1	different manner than another person, which means that they
2	trying to find out how she got there.	2	might see the sky as green. So that answer is a fair
3	MR. DOUGLAS: No, she's not. She's answering	3	answer. Just because you think it's an incorrect answer,
4	your questions, and you continue to ask the same, you want	4	does not make it so.
5	to go round and round and round. And it's, I mean, you can	5	So I think she's answering the question. If you
6	do it but	6	feel the need to ask her again, you know what, we can go
7	MR. SAMPSON: Boy, at some point in time, you	7	back and we'll count for Judge Foley how many times you've
8	really need to make an objection.	8	asked vague and ambiguous legal conclusions of this witness.
9	MR. DOUGLAS: Yeah. Asked and answered, counsel.	9	MR. SAMPSON: I'll ask you to listen more
10	MR. SAMPSON: Okay. Good.	10	carefully this time. Please, just humor me. Listen more
11	Q (By Mr. Sampson) Do you need the question read	11	carefully.
12	back?	12	MR. DOUGLAS: Sure.
13	A Uh-huh.	13	MR. SAMPSON: I'm not talking about eye
14	MR. DOUGLAS: Was there a pending question, even?	14	astigmatisms. The question, "Is the sky blue"
15	MR. SAMPSON: There was, before you interrupted	15	MR. DOUGLAS: But
16	me. We'll see how far I got.	16	MR. SAMPSON: Don't talk. You're not listening.
17	(The requested portion of the transcript was read	17	You're not paying attention. I'm not asking you any
18	by the court reporter as follows:	18	questions.
19	"Question: No, that's not the question. The	19	"Is the sky blue," and the answer given is, "The
20	question was can you show me in any of the renewal notices	20	grass is green." I don't care what's wrong with someone's
21	where this, where we're going to write you a new term to	21	eyes, that's a nonresponsive answer. And if you disagree,
22	your existing policy, the language you guys are using today	22	then you need to -
23	to try to explain what the word "renewal" means, can you	23	MR. DOUGLAS: You know what? I'm not going to
24	show me that anywhere in the documents that were sent to	24	argue, counsel, because it's pointless. Let's get on with
25	Mr. Lewis before the accident happened?	25	the deposition, counsel.
1	"Answer: It references here giving him the	1	Page 133  MR. SAMPSON: Let's do this. This is my last
2	proposal on the effective dates of the policy showing on the	2	question.
3	renewal offer that's here that these are going to be the	3	MR. DOUGLAS: Okay.
4	dates that it's issued, but in order to avoid a lapse,	4	MR. SAMPSON: I've asked the witness to show me
5	payment must be received by this date."	5	any communications where the word "new policy" or "new term"
6	MR. DOUGLAS: So she gave you an answer to your	6	or any of the words that we're using now to describe what
7.	question.	7	the word "renewal" meant were ever conveyed to Mr. Lewis.
8	MR. SAMPSON: No, she didn't.	8	No one's pointed me to any such language in any of the
9	MR. DOUGLAS: Yes, she did, counsel.	9	documents in front of us. If you're able to do so, point me
10	MR. SAMPSON: If I say, "Is the sky blue," and	10	to the language and say here it is.
11	she says, "The grass is green," that's not an answer to my	11	Can you do that or not?
12	question.	12	MR. DOUGLAS: I'll just object. It's asked and
13	MR. DOUGLAS: Sure it is. Yes, it is.	13	answered several times. I think it also misstates
14	MR. SAMPSON: I'm glad that's on the record	14	testimony.
15	because we'll take that before Judge Foley. And I think	15	You can go ahead and try, take a, or the 15th
16	we've got a good chance of getting you disqualified as	16	crack at it, counsel.
17	counsel if you really think your witnesses are allowed to do	17	THE WITNESS: You're looking to where it says
18	that. They are not allowed to completely change the	18	"term" on here?
19	question.	19	Q (By Mr. Sampson) Just put your fingers on the
20	MR. DOUGLAS: She didn't change the question.	20	words, if they are there anywhere.
21	I'll tell you, I'll explain it to you right now on the	21	A Specific "new term."
22	record.	22	Q Right.
23	You don't know, this hypothetical, to use yours,	23	A Those two words?
24	you don't know if a person has some kind of eye disease or	24	Q Any of the words you're using now to describe
25	myopia where it causes them to see light refracting in a	25	what the word "renewal" means.

34 (Pages 130 to 133)

	Page 134	\$ .	Page 130
1	MR. DOUGLAS: Objection. Again,	1	FURTHER EXAMINATION
2	mischaracterizing testimony.	2	BY MR. SAMPSON:
3	Q (By Mr. Sampson) Put your finger on the words.	3	Q So when someone says, hey, this document says I
4	That's all I need. Can you do that?	4	can pay before the expiration date, the only expiration date
5	A I've answered to show you how the renewal offer	5	on the whole page is right here, a month later. Can you see
6	is, how the terms are, the new dec page that's generated to	6	where someone
7 ·	him that, when the payment is not received. You want me to	7	A Right under effective date is a future date.
8	find a word "term" is what you're asking me on this policy.	8	Q Right, right. Exactly.
9	There's not a word "term" on this policy.	9	A So renewal offer giving these dates shows that
10	I'm explaining to you what this document states.	10	this is going to be the next term if the payment is
11	And when a policy is issued based on when a payment is	11	received.
12	received, that that term is issued showing the revised	12	Q Do you think someone would have a problem
13	dates, as far as the payment receipt goes.	13	thinking when this document says expiration date here and
14	I've showed you that. I'm answering you based on	14	here
15	how the documents themselves are stated, due by this date,	15	A So what you're telling -
16	if not received, lapse in coverage. Payments received,	16	Q they mean the same thing?
17	here's a receipt showing that, a new dec page, which isn't	17	A So what you're telling me is even though I know I
18	attached, showing a new dec page with that term and ID card.	18	paid my current term and it's telling me that \$134 is due by
19	Q Are you done? I was waiting for you to put your	19	this date, I don't have to pay for a whole other month?
20	finger on the words, and I've not let the record reflect	20	Q Correct. Can you see where it says to avoid a
21	that didn't happen, so if you're done with the answer, I'm	21	lapse, we want it by this date, but to avoid a lapse
22	done with my questions.	22	A You're telling me that's common sense?
23	MR. DOUGLAS: Just one quick follow-up, then.	23	Q We want the payment by this date, but to avoid a
24	<b>4</b>	24	lapse, you've got to pay before the expiration date. And
25	A	25	the only expiration date on the whole dang page, is this
	Dono 12E		
,	Page 135	1	Page 13
1	FURTHER EXAMINATION	1	one. Don't you think it's fair to
2	BY MR. DOUGLAS:	2	A Why would I go with that day when I have a no
3	Q Obviously a new term, in common parlance, with	3	later due date that is starred around saying you must pay no
4	showing a new effective date and a new expiration date, is	4	later than this date, with a due date here, when this
5	that a reasonable conclusion that an insured can make on his	5	clearly states a whole other month in advance?
6	own	6	Q Well, maybe because in prior policies, they did
7	A Yes.	7	the same dang thing. You say we want the payment here, but
8	Q - a policyholder?	8	to avoid a lapse, you've got to pay by the expiration date,
9	Sure.	9	which you said was back in the end of April.
10	MR. SAMPSON: Well, now that counsel says you can	10	MR. DOUGLAS: Are you referring to the revised
11	make conclusions about what policyholders would think,	11	renewal statement?
12	that's wonderful.	12	MR. SAMPSON: Absolutely.
. ~	MR. DOUGLAS: You asked her	13	MR. DOUGLAS: She's already gone over that.
	1 TD	14	Q (By Mr. Sampson) Okay. You just got done telling
14	MR. SAMPSON: Yeah. You also said it was		
14 15	improper, so I moved away. But now that you've said it is	15	me why would someone think that, and I'm showing you because
14 15 16	improper, so I moved away. But now that you've said it is proper	15 16	that's exactly what it says. There's a different date.
14 15 16 17	improper, so I moved away. But now that you've said it is proper MR. DOUGLAS: I don't think I	15 16 17	that's exactly what it says. There's a different date.  MR. DOUGLAS: Are you talking about the revised
14 15 16 17	improper, so I moved away. But now that you've said it is proper  MR. DOUGLAS: I don't think I  MR. SAMPSON: You just asked her to do it.	15 16	that's exactly what it says. There's a different date.  MR. DOUGLAS: Are you talking about the revised renewal date?
14 15 16 17 18	improper, so I moved away. But now that you've said it is proper  MR. DOUGLAS: I don't think I  MR. SAMPSON: You just asked her to do it.  MR. DOUGLAS: You asked her to do it, so why	15 16 17	that's exactly what it says. There's a different date.  MR. DOUGLAS: Are you talking about the revised
14 15 16 17 18 19	improper, so I moved away. But now that you've said it is proper  MR. DOUGLAS: I don't think I  MR. SAMPSON: You just asked her to do it.	15 16 17 18	that's exactly what it says. There's a different date.  MR. DOUGLAS: Are you talking about the revised renewal date?
14 15 16 17 18 19 20	improper, so I moved away. But now that you've said it is proper  MR. DOUGLAS: I don't think I  MR. SAMPSON: You just asked her to do it.  MR. DOUGLAS: You asked her to do it, so why can't I?  MR. SAMPSON: You said it was improper. I agree	15 16 17 18 19	that's exactly what it says. There's a different date.  MR. DOUGLAS: Are you talking about the revised renewal date?  MR. SAMPSON: Absolutely.
14 15 16 17 18 19 20 21	improper, so I moved away. But now that you've said it is proper  MR. DOUGLAS: I don't think I  MR. SAMPSON: You just asked her to do it.  MR. DOUGLAS: You asked her to do it, so why can't I?	15 16 17 18 19 20	that's exactly what it says. There's a different date.  MR. DOUGLAS: Are you talking about the revised renewal date?  MR. SAMPSON: Absolutely.  MR. DOUGLAS: Yeah, but it's still
14 15 16 17 18 19 20 21 22	improper, so I moved away. But now that you've said it is proper  MR. DOUGLAS: I don't think I  MR. SAMPSON: You just asked her to do it.  MR. DOUGLAS: You asked her to do it, so why can't I?  MR. SAMPSON: You said it was improper. I agree with you. I thought it was proper, that's why I asked her.  You told me it wasn't, then you went and did the exact same	15 16 17 18 19 20 21	that's exactly what it says. There's a different date.  MR. DOUGLAS: Are you talking about the revised renewal date?  MR. SAMPSON: Absolutely.  MR. DOUGLAS: Yeah, but it's still  THE WITNESS: I'm referencing the no-later-than
13 14 15 16 17 18 19 20 21 22 23 24	improper, so I moved away. But now that you've said it is proper  MR. DOUGLAS: I don't think I  MR. SAMPSON: You just asked her to do it.  MR. DOUGLAS: You asked her to do it, so why can't I?  MR. SAMPSON: You said it was improper. I agree with you. I thought it was proper, that's why I asked her.	15 16 17 18 19 20 21 22	that's exactly what it says. There's a different date.  MR. DOUGLAS: Are you talking about the revised renewal date?  MR. SAMPSON: Absolutely.  MR. DOUGLAS: Yeah, but it's still  THE WITNESS: I'm referencing the no-later-than due date.

35 (Pages 134 to 137)

	Dage 120		Page 140
_	Page 138	We control of	Page 140
1	Q That's what you told me, expiration means the	1	MR. SAMPSON: I'm done.
2	expiration of the prior policy.	2	MR. DOUGLAS: Okay.
3	A No, I didn't. I said the prior policy, the	3	(4:28 p.m.)
4	current policy, not this expiration date. This is the	4	
5	renewal offer showing the next term, which is in the future.		DANICE DAVIS
6	Q So if this starts effective April 28th and 29th,	5	
7	then the expiration date is April 28th.	6	
8	A For the term that is being offered.	7	
9	Q No, for the prior term. The expiration date	8	
10	would be the day before the new effective date?	9	
11	A This is —	10	
12	Q You can look at it right in Exhibit 1.	11	
13	A Okay.	12	
14	Q Okay. April 29th. Okay? The expiration date of	13	
15	the prior policy is April 29th. Tell the client, you the	14 15	
16	customer, pay by 5/6. And if you pay before the expiration	16	
17	date, you won't have a lapse. Why would they think, if I	17	
18	don't have to pay until this date, why would I have to pay	18	
19	earlier to avoid a lapse? That makes no sense at all.	19	
20	A Once again, it's a revised renewal offer. He was	20	
21	sent a prior renewal offer. This one was only sent revised	21	
22	because of an endorsement he did on his policy.	22	
23	Q I understand that, but the bottom line is that	23	
24	when you tell a client something and they read it and they	24	
25	go, they want payment by the 6th and if I pay before the	25	$oldsymbol{\gamma}$
Allerianne volume e e e	Page 139		Page 141
1	expiration date, with no indication of what that is, other	1	STATE OF ARIZONA )
2	than the letter itself says expiration date is May 29th,	2	) ss:
3	then I've got until May 29th. And if the letter comes out	3	COUNTY OF MARICOPA)
4	on June 30th and says pay before the expiration date and the	4	BE IT KNOWN that the foregoing deposition was
5	only expiration date on the whole letter is July 31st, then	5	taken before me, SANDRA L. MUNTER, a Certified Reporter for
6	I've got until July 31st.	6	the State of Arizona; that the witness before testifying was
7	Don't you see how a layperson, not familiar with	7	duly sworn by me to testify to the whole truth; that the
8	the nuances of insurance, would think that?	8	questions propounded by counsel and the answers of the
9		9	witness thereto were taken down by me in shorthand and
10	MR. DOUGLAS: You know, this has gone on for a long time. I'm going to have to object to this one that	10	thereafter transcribed either by me or under my direction;
11		11	that the foregoing pages are a true and accurate transcript
12	that question is vague. You've referred to three different	12	of all proceedings had upon the taking of said deposition,
13	exhibits, three different dates. It's asked and answered. It misstates testimony.	13	all to the best of my skill and ability.
13 14	·	14	(X)Pursuant to request, notification was provided
14 15	To the extent that you respond to that, go ahead.	15	that the deposition is available for review and signature.  () Review and signature was waived.
	THE WITNESS: We've gone over it. I've answered	16	I FURTHER CERTIFY that I am in no way related to
16 17	it. You can clearly see that there was a due date on the	18	any of the parties hereto, nor am I in any way interested in
17	policy.	19	the outcome hereof.
18	Q (By Mr. Sampson) You can clearly see there's an	20	DATED at Phoenix, Arizona, this 10th day of
19	expiration date, too, can't you?	21	August, 2010.
20	A For the renewal offer.	22	
	MR. SAMPSON: Okay. That's all.	23	
	MR. DOUGLAS: You done?		SANDRA L. MUNTER, RPR/CSR
21 22			•
22 23		24	Certified Reporter
		24	Certified Reporter Certificate No. 50348

36 (Pages 138 to 141)

# Danice Davis – July 28, 2010 Nalder vs. United Automobile Insurance Company CERTIFICATE OF DANICE DAVIS

PAGE	LINE	CHANGE	REASON
	erten er er er er er er er er er er er er er		
		of the control of the	gagarat and the same and the sa
<u></u>			
	Andrew College		
Circle 199			
The state of the s	the state of the s		
de de la constante de la const		4	<u> </u>
erjury th	ne within and foreg	erein, do hereby certify an oing transcription to be my nd do hereby affix my sign	y deposition in said action
		Danice Davi	s, Deponent
Subscribe 010.	ed and sworn to be	fore me this day of	f
OIO.			
		Notary Publi	C

1	STATE OF ARIZONA )
2	) ss:
-3	COUNTY OF MARICOPA )
4	BE IT KNOWN that the foregoing deposition was
5	taken before me, SANDRA L. MUNTER, a Certified Reporter for
6	the State of Arizona; that the witness before testifying was
7	duly sworn by me to testify to the whole truth; that the
8	questions propounded by counsel and the answers of the
9	witness thereto were taken down by me in shorthand and
10	thereafter transcribed either by me or under my direction;
11	that the foregoing pages are a true and accurate transcript
12	of all proceedings had upon the taking of said deposition,
13 <sub>(</sub>	all to the best of my skill and ability.
14	() Pursuant to request, notification was provided
15	that the deposition is available for review and signature.
16	( ) Review and signature was waived.
17	I FURTHER CERTIFY that I am in no way related to
18	any of the parties hereto, nor am I in any way interested in
19	the outcome hereof.
20	DATED at Phoenix, Arizona, this $10^{40}$ day of
21	August, 2010.
22	(MM) A
23	AMMUNUX
24	SAMORA L. MUNTER, RPR/CSR Certified Reporter
25	Certificate No. 50348

ability 141:13 able 95:8 133:9 absolutely 45:20 49:1 137:12,19 acceptable 32:21 accident 28:20 117:6 120:19,23 121:2 126:9 127:22 129:3 129:10,12 130:25 accurate 141:10 ACJA 2:5,7 action 118:1,2 activated 97:17 activated 97:17 activated 97:17 activated 97:17 activated 97:17 activated 10:19,19,20 116:2 activity 12:10,11 97:15 activated 10:19,19,20 116:2 activity 12:10,11 97:15 adding 22:22,23,23 additional 18:5 22:22 additional 18:5 22:22 additional 18:5 22:22 additional 18:5 22:22 110:25 111:12 addressed 117:13 addressed 117:13 addressed 117:13 addressed 117:13 addressed 117:13 addressed 117:15 112:8 admissions 99:14,16 99:17 105:17 admit 105:17 admit 105:17 admit 105:18 109:16 119:13 advance 71:15,16,18 97:10 137:5 advance 71:15,16,18 97:10 137:2 ambull 11:22 ambull 11:24 apparentized 107:10 appreciated 107:10 appreciated 107:10 appreciated 107:10 appreciated 107:10 appreciated 107:10 appreciated 107:10 assessed 113: 118:18 119:21 112:11:28 113:11 118:18 119:21 112:11:28 113:11 132:21 132:21 132:21 134:21 132:21 134:21 132:21 134:21 133:15 139:14  Appreciated 107:10 appreciated 107:10 appreciated 107:10 appreciated 107:10 appreciated 107:10 appreciated 19:12 assescat 52: Appil 21:12:12 112:11:12 112:11:22 113:12:1 11:21 113:11:13 112:21 13:22:13 132:21 13:22:13 132:21 13:22:13 132:21 13:22:13 132:21 13:22:13 132:21 13:22:13 132:21 13:22:13 132:21 13:22:13 132:21 13:22:13 132:21 13:22:13 132:21 13:32:3 13:31:13 132:13 13:31 132:13 13:31 132:13 13:31 132:13 13:31 132:13 13:31 132:13 13:31 132:13 13:31 132:13 13:31 132:13 13:31 132:13 13:31 132:13 13:31 132:13 13:31 132:13 13:31 132:13 13:31 132:	
ability 141:13 able 95:8 133:9 absolutely 45:20 49:1 able 95:8 133:9 accident 28:20 117:6 120:19;23 121:2 126:9 127:22 129:3 129:10;12 130:25 acctivate 141:11 ACJA 2:5,7 activation 98:19 activate 63:2 activities 10:19;19;20 activities 10:19;19;20 activities 10:19;19;20 activities 10:19;19;20 activities 10:19;19;20 activities 10:19;19;20 activities 10:19;19;20 activities 10:19;19;20 activities 10:19;19;20 activities 10:19;19;20 address 117:11 addressed 117:13 addressed 117:15 addressed 117:13 addressed 117:13 addressed 117:13 addressed 117:13 addressed 117:13 addressed 117:13 addressed 117:15 addressed 117:13 addressed 117:13 addressed 117:13 addressed 117:13 addressed 117:13 addressed 117:13 addressed 117:13 addressed 117:13 addressed 117:13 addressed 117:13 addressed 117:13 addressed 117:13 addressed 117:13 addressed 117:13 addressed 117:13 addressed 117:13 addressed 117:13 addressed 117:13 addressed 117:13 addressed 117:14 addressed 117:13 addressed 117:15 ad	
able 95:8 133:9 absolutely 45:20 49:1 137:12,19 acceptable 32:21 accident 28:20 117:6 120:19,23 121:2 126:9 127:22 129:3 129:10,12 130:25 agent's 18:23 19:3 121:23 129:10,12 130:25 agent's 18:23 19:3 121:23 129:10,12 130:25 agent's 18:23 19:3 121:23 129:10,12 130:25 agent's 18:23 19:3 121:20 125:25 agent's 18:23 19:3 121:20 125:25 321:11 13:22,33,19 138:13,11 13:22,33,19 138:13,11 13:22,33,19 138:17,14,15 activated 97:17 activated 97:17 activated 97:17 activated 97:17 activated 97:17 activated 129:23 appropriate 2:15 17:19 76:14 96:23 April 57:16,17,20 66:4 137:9,24 138:6 138:11 132:2,33,19 138:7,14,15 138:17,13,15 138:17,13,15 138:11 13:22,33,19 138:7,14,15 138:17,13,15 138:11 13:22,33,19 138:11 13:22,33,19 138:7,14,15 138:17,13,15 138:17,13,15 138:17,13,15 138:17 72: 78:11 138:17,13,15 119:10 areas 5:18 6:1 7:20	27:14
absolutely 45:20 49:1   137:12,19	
137:12,19   acceptable 32:21   17:8,23 19:6 23:12   18:18 119:21   17:19 76:14 96:23   assuming 12 assumption 12:10   12:12 12:25   agent's 18:23 19:3   12:20 12:5:25   agent's 18:23 19:3   12:21 12:33   age 10:5 63:23 66:10   88:5,9   agree 21:3,5,15,18   23:18 23:18 23:18 23:13	
acceptable 32:21 accident 28:20 117:6 120:19.23 121:2 126:9 127:22 129:3 129:10.12 130:25 accurate 141:11 ACJA 2:5,7 action 118:1,2 activated 97:17 activation 98:19 activated 97:17 activated 97:17 activation 98:19 activated 97:20 activated 97:20 activated 97:20 ac	
accident 28:20 117:6 120:19,23 121:2 126:9 127:22 129:3 129:10,12 130:25 accurate 141:11 ACJA 2:5,7 activated 97:17 activation 98:19 active 63:2 activities 10:19,19,20 116:2 activities 10:19,19,20 110:25 111:15 addressed 117:13 additionally 111:12 128:6 additionally 111:12 128:6 additionally 111:12 128:6 addressing 117:15,17 Administration 2:5 admission 99:14,16 99:17 105:17 admit 105:18 109:16 119:13 addmissions 99:14,16 99:17 105:17 admit 105:18 109:16 119:13 advance 71:15,16,18 99:17 105:17 admit 105:18 109:16 119:13 advance 71:15,16,18 97:10 137:5  advance 71:15,16,18 97:10 137:5	
120:19,23 121:2   121:23   1	9:18.22
126:9 127:22 129:3   121:23   ago 10:5 63:23 66:10   88:5.9   131:11 132:23,3,3,19   138:7,14,15   agree 21:3,5,15,18   23:18 24:11 25:7   26:2 27:25 28:2,6   30:23 44.7 47:22,24   49:5 58:15,20 59:20   activities 10:19,19,20   60:19 71:19 78:1   84:6 106:10,11   107:2 109:19,23   110:6,10,11 111:9   110:6,10,11 111:9   110:6,10,11 111:9   133:15 139:12   133:15 139:14   additional 18:5 22:23   additional 18:5 22:25   110:25 111:15   110:25 111:15   110:25 111:15   110:25 111:15   110:25 111:15   110:12 111:2,8   admission 70:23 71:2   110:11 110 112:11,12   110:12 111:2,47,8   admistions 99:14,16   99:17 105:17   admit 105:18 109:16   119:13   advance 71:15,16,18   97:10 137:5   adwance 71:15,16,18   97:10 137:5   ambush 118:22   48:17 50:15 52:10   128:10 130:9 132:8   ambush 118:22   48:17 50:15 52:10   128:10 130:9 132:8   ambush 118:22   48:17 50:15 52:10   128:10 130:9 132:8   31:9,1133   31:9,113   31:9,113   31:9,113   31:9,113   31:9,113   31:9,113   31:9,113   31:9,113   31:9,113   31:15   31:9,113   31:15   31:11 132:23,3,19   138:7,14,15   attention 13: attention 13	
129:10,12 130:25   ago 10:5 63:23 66:10   131:11 132:2,3,3,19   138:7,14,15   area 6:7,11 10:12   130:422   131:12 132:1 134:21   132:1 134	
accurate 141:11 ACJA 2:5,7 action 118:1,2 activated 97:17 activation 98:19 active 63:2 activities 10:19,19,20 116:2 activity 12:10,11 97:15 activity 12:10,11 107:2 109:19,23 110:6,10,11 111:9 activated 22:2,2,3,23 adding 22:22,2,3,23 adding 22:22,2,3,23 adding 22:22,2,3,23 additional 18:5 22:22 65:16 90:17 additional 18:5 22:22 63:18 24:11 28:13 addressed 117:13 addressed 117:13 addressed 117:13 addressed 117:13 addressing 117:15,17 Administration 2:5 admission 70:23 71:2 110:25 111:15 112:8 admission 99:14,16 99:17 105:17 admit 105:18 109:16 119:13 advace 71:15,16,18 97:10 137:5  advace 71:15,16,18 97:10 137:5  attivity 12:15,18 activated 97:17 advace 48:8 50:5 73:15 77:2 78:11 19:10 73:15 77:2 78:11 19:12 109:20,23 111:13 119:12 110:20,20,3 111:13 119:23 110:41 111:9 110:20,20,3 111:13 110:20,3 111:13 110:20,3 111:13 110:20,3 111:13 110:20,3 111:13 110:30:9 133:13 134:5 113:8 127:23 130:3 ahead 15:12 52:8 3head 13:17,18 3his 19:19 11:19 3his 19:19 11:19 19:19 11:29 3his 19:10	132:14
ACJA 2:5,7 action F18:1,2 2 23:18 24:11 25:7 26:2 27:25 28:2,6 30:23 44:7 47:22,24 49:5 58:15,20 59:20 activities 10:19,19,20 116:2 activity 12:10,11 97:15 actual 59:4 87:1 Ad 1:4 adding 22:22,23,23 additional 18:5 22:22 65:16 90:17 additionally 11:12 12:8:6 address 117:11 addressed 117:13 addressed 117:13 addressed 117:15 110:25 111:15 110:25 111:15 110:25 111:15 110:25 111:15 110:25 111:15 110:25 111:15 110:25 111:15 110:25 111:15 110:21 111:2,13 admissions 99:14,16 99:17 105:17 administration 2:5 ambiguous 105:21 112:16,18,19 114:12 115:1,6 112:14 112:15:1,6 112:14 112:15:1,6 112:14 112:15:1,6 112:14 112:15:1,6 112:14 112:15:1,6 112:14 112:15:1,6 112:14 112:15:1,6 112:14 112:15:1,6 112:14 112:14 112:15:1,6 112:14 112:14 112:15:1,6 112:14 112:	
activated 97:17 activated 97:17 activated 97:17 activation 98:19 activate 63:2 activities 10:19,19,20 116:2 activity 12:10,11 97:15 actual 59:4 87:1 Ad 1:4 add 22:19 128:13 additional 18:5 22:22 65:16 90:17 additionally 11:12 128:6 address 117:11 addressed 117:13 addressed 117:13 addressed 117:13 addressed 117:15,17 Administration 2:5 admission 70:23 71:2 110:25 111:15 110:25 111:15 110:25 111:15 110:25 111:15 110:25 111:15 admissions 99:14,16 99:17 105:17 admin 105:18 109:16 119:13 advance 71:15,16,18 97:10 137:5  activated 97:17 activation 98:19 30:23 44:7 47:22,24 49:5 58:15,20 59:20 114:13 115:23 110:20,23 111:13 119:10 79:18 112:15,18 128:3,7 110:20 133:15 139:14 110:21 111:9 110:6,10,11 11:19 110:6,10,11 11:19 110:11:11 110:11:11 110:11:11 110:12:11:12 110:12 110:25 110:25 110:25 110:25 110:25 110:25 110:25 12:28 12:28 12:28 12:28 12:28 1	:18
activated 97:17 activation 98:19 activation 98:19 active 63:2 activities 10:19,19,20 60:19 71:19 78:1 116:2 activity 12:10,11 97:15 actual 59:4 87:1 112:18 115:14 135:21 and 22:29,23,23 additional 18:5 22:22 65:16 90:17 additionally 11:12 12:8 addressed 117:13 addressed 117:13 addressed 117:13 addression 70:23 71:2 110:25 111:15 110:25 111:28 admissions 99:14,16 99:17 105:17 admit 105:18 109:16 119:13 advance 71:15,16,18 19:16 119:15 and advance 71:15,16,18 19:16 119:13 advance 71:15,16,18 118:22 49:15 28:24, 59:20 124:10:15.16 and 25:20 124:10:25 12 12:16,18,19 119:15 124:10:13 10:22 110:25 111:15 119:13 advance 71:15,16,18 119:15 128 ambush 118:22 49:25 28:26 133:15 21 argua 47:15,16 114:6 119:13 activity 24 32:49 132:25 29:6 113:13 134:5 139:12,15 answering 25:25 29:6 133:13 134:5 139:12,15 answering 25:25 29:6 103:11 argument 51:10 authorize 4 auth	
activation 98:19 active 63:2 activities 10:19,19,20 116:2 activities 10:19,19,20 116:2 activities 10:19,111 97:15 actual 59:487:1 Ad 1:4 add 22:19 128:13 adding 22:22,23,23 additional 18:5 22:22 65:16 90:17 additionally 111:12 128:6 address 117:11 addressed 117:13 addressed 117:13 addressed 117:15 admissions 99:14,16 99:17 105:17 admit 105:18 109:16 119:13 advance 71:15,16,18 99:17 105:17 advance 71:15,16,18 97:10 137:5  activation 98:19 49:5 58:15,20 59:20 60:19 71:19 78:1 110:13 115:23 112:15,18 128:23,113:13 130:9 133:13 134:5 130:9 133	44:3
active 63:2 activities 10:19,19,20 116:2 activity 12:10,11 97:15 actual 59:4 87:1 Ad 1:4 add 22:19 128:13 adding 22:22,23,23 additional 18:5 22:22 65:16 90:17 additionally 111:12 128:6 address 117:11 addressed 117:13 addressed 117:13 addressing 117:15,17 Administration 2:5 admission 70:23 71:2 110:25 111:15 110:21 111:2,47,8 admissions 99:14,16 99:17 105:17 admit 105:18 109:16 114:13 115:23 121:15,18 128:3,7 130:9 133:13 134:5 130:9 133:13 134:5 133:12,15 133:12,15 133:12,15 133:12,15 133:12,15 133:13 134:5 133:13 134:5 133:13 134:5 133:13 134:5 133:13 134:5 133:13 134:5 133:13 134:5 133:13 134:14 133:25 134:14 133:25 134:14 133:25 134:14 133:25 134:14 133:25 134:14 133:15 139:14 133:15 131:15 141:8 132:24 argue 47:15, 16 114:6 114:8 132:24 argue 47:18 argue 47:15, 16 114:6 114:8 132:24 arguent 51:10 argument 51:10	
activities 10:19,19,20 116:2 activity 12:10,11 97:15 actual 59:4 87:1 Ad 1:4 add 22:19 128:13 adding 22:22,23,23 additional 18:5 22:22 65:16 90:17 additionally 11:12 128:6 address 117:11 addressed 117:15,17 Administration 2:5 admission 70:23 71:2 110:8 admissions 99:14,16 99:17 105:17 admit 105:18 109:16 119:13 advance 71:15,16,18 97:10 137:5  advance 71:15,16,18 97:10 137:5  activity 12:10,11 107:2 109:19,23 110:6,10,11 111:9 110:6,10,11 111:9 110:6,10,11 111:9 110:6,10,11 111:9 110:6,10,11 111:9 110:6,10,11 111:9 110:6,10,11 111:9 110:6,10,11 111:9 110:6,10,11 111:9 113:8 127:23 130:3	2 141:21
116:2	
activity 12:10,11 97:15 actual 59:4 87:1 Ad 1:4 add 22:19 128:13 adding 22:22,23,23 additional 18:5 22:22 65:16 90:17 additionally 111:12 128:6 address 117:11 addressed 117:13 addressing 117:15,17 Administration 2:5 admission 70:23 71:2 110:25 111:15 110:12 111:2,4,7,8 111:10 112:11,12 110:12 111:2,4,7,8 111:10 112:11,12 110:12 111:2,4,7,8 111:10 112:11,12 110:12 111:2,4,7,8 111:10 112:11,12 110:12 111:2,4,7,8 111:10 112:11,12 110:12 11:2,15 110:12 11:2,15 110:12 11:2,15 110:12 11:2,15 110:12 11:2,15 110:12 11:2,15 110:12 11:2,15 110:12 11:2,15 110:12 11:2,15 110:12 11:2,15 11:28 anytomy 27:18 113:15 12:18 12:18 12:18 132:5 134:14 13:8 127:23 130:3 132:5 134:14 13:8 127:23 130:3 132:5 134:14 13:8 127:23 130:3 132:5 134:14 13:8 127:23 130:3 132:5 134:14 13:8 127:23 130:3 132:5 134:14 13:8 13:15 13:15 132:1 132:5 134:14 13:8 13:15:15 14:18 13:8 13:13:15 132:1 14:18 13:18 13:15 14:18 14:18 14:20 14:18 14:20 12:18 14:18 14:20 14:18 14:20 14:18 14:20 14:18 14:20 14:19:20 14:18 51:10 14:8 14:8 14:120 12:18 14:8 14:120 12:18	
97:15 actual 59:4 87:1 Ad 1:4 add 22:19 128:13 adding 22:22,23,23 additional 18:5 22:22 65:16 90:17 additionally 11:12 128:6 address 117:11 addressed 117:13 addressing 117:15,17 Administration 2:5 admission 70:23 71:2 110:25 111:15 112:8 admissions 99:14,16 99:17 105:17 admit 105:18 109:16 119:13 advance 71:15,16,18 97:10 137:5  110:6,10,11 111:9 112:18 115:14 135:21 133:15 130:3 132:5 134:14 answering 25:25 29:6 113:8 127:23 130:3 132:5 134:14 answers 76:7,9,9,10 99:13,17,18 113:15 141:8 answers 76:7,9,9,10 99:13,17,18 113:15 141:8 anybody 47:18 51:14 98:3 129:2 anymore 111:9 112:18 anymore 111:9 112:18 anymore 111:9 112:18 anyway 70:18 114:9 apologize 52:24 53:20 122:8 applicable 43:20 48:17 50:15 52:10 128:10 130:9 132:8 129:1 100:12 112:16,18,19 114:12 115:1,6 132:8 ambush 118:22 48:17 50:15 52:10 128:10 130:9 132:8 110:6,10,11 111:9 113:8 127:23 130:3 40:10 125:21 14:13:8 127:23 130:3 132:5 134:14 anises 25:6 103:11 14:12:0 14:12:1 12:18 12:18 12:18 12:18 12:18 1	8:16,25
actual 59:4 87:1 Ad 1:4 add 22:19 128:13 adding 22:22,23,23 additional 18:5 22:22 65:16 90:17 additionally 11:12 128:6 address 117:11 addressed 117:13 addressing 117:15,17 Administration 2:5 admission 70:23 71:2 110:25 111:15 112:8 admissions 99:14,16 99:17 105:17 admit 105:18 109:16 119:13 advance 71:15,16,18 97:10 137:5  112:18 115:14 135:21 agreed 72:23 ahead 15:12 52:8 77:6 79:4 106:1,3 124:1 128:13 apwed 72:24 128:8 77:6 79:4 106:1,3 124:1 128:13 anybody 47:18 51:14 anywore 111:9 98:3 129:2 anymore 111:9 112:18 anymore 111:	2,24
Add 1:4     add 22:19 128:13     adding 22:22,23,23     additional 18:5 22:22     65:16 90:17     additionally 11:12     128:6     address 117:11     addressed 117:13     addressing 117:15,17     Administration 2:5     admission 70:23 71:2     110:25 111:15     admissions 99:14,16     99:17 105:17     admit 105:18 109:16     119:13     advance 71:15,16,18     97:10 137:5     135:21     agreed 72:23     ahead 15:12 52:8     77:6 79:4 106:1,3     124:18     133:15 139:14     answers 76:7,9,9,10     99:13,17,18 113:15     141:8     anybody 47:18 51:14     98:3 129:2     anymore 111:9     asked 10:5,10 45:1     asked	20 103:6
add 22:19 128:13 adding 22:22,23,23 additional 18:5 22:22 65:16 90:17 additionally 111:12 128:6 address 117:11 addressed 117:13 addressing 117:15,17 Administration 2:5 admission 70:23 71:2 110:25 111:15 12:8 admissions 99:14,16 99:17 105:17 admit 105:18 109:16 119:13 advance 71:15,16,18 97:10 137:5 admissions 99:12,16 132:8 ambush 118:22 ambush 118:22 answers 76:7,9,9,10 99:13,17,18 113:15 141:8 answers 76:7,9,9,10 99:13,17,18 113:15 141:8 141:20 arms 92:16 141:20 arms 92:16 arose 8:12 aros	
adding 22:22,23,23 additional 18:5 22:22	:8 4:3
additional 18:5 22:22 65:16 90:17 additionally 111:12 128:6 address 117:11 addressed 117:13 addressing 117:15,17 Administration 2:5 admission 70:23 71:2 110:25 111:15 112:8 admissions 99:14,16 99:17 105:17 admit 105:18 109:16 119:13 advance 71:15,16,18 97:10 137:5   77:6 79:4 106:1,3 124:1 128:13 124:1 128:13 124:1 128:13 124:1 128:13 124:1 128:13 123:15 139:14 98:3 129:2 anymore 111:9 112:18 anymore 111:	
124:1 128:13   133:15 139:14   Air 30:6   allegations 118:5,12   119:15   addressed 117:13   addressing 117:15,17   Administration 2:5   admission 70:23 71:2   110:25 111:15   112:8   admissions 99:14,16   99:17 105:17   admit 105:18 109:16   119:13   advance 71:15,16,18   97:10 137:5   ambush 118:22   ambush 118:22   48:17 50:15 52:10   128:10 130:9 132:8   ambush 118:22   48:17 50:15 52:10   128:10 130:9 132:8   anybody 47:18 51:14   arms 92:16   arose 8:12   average 27:7   avoid 6:18 4   67:5   asked 10:5,10 45:1   29:19,19 5   asked 10:5,10 45:1   29:19,19 5   67:5   anytime 59:13,23   52:6,23 53:15,21   avoid 6:18 4   67:7, 70:6,9,15,25 73:15   64:4 67:7, 72:12 73:3   62:18   anyway 70:18 114:9   77:2,7 78:11 79:1   72:12 73:3   62:18   anyway 70:18 114:9   77:2,7 78:11 79:1   72:12 73:3   anyway 70:18 114:9   77:2,7 78:11 79:1   72:12 73:	10:3
additionally 111:12	8 141:15
128:6   address 117:11   addressed 117:13   addressing 117:15,17   Administration 2:5   admission 70:23 71:2   110:25 111:15   107:1,13 108:22   119:15   admissions 99:14,16   99:17 105:17   admit 105:18 109:16   119:13   advance 71:15,16,18   97:10 137:5   ambush 118:22   ambush 118:22   48:17 50:15 52:10   128:10 anymore 111:9   asked 10:5,10 45:1   29:19,19 5 67:5   asked 10:5,10 45:1   29:19,19 5 67:5   avoid 6:18 4 88:6,8 50:5,8,10   52:6,23 53:15,21   70:6,9,15,25 73:15   64:4 67:7,7	,15
addressed 117:13       119:15       anytime 59:13,23       52:6,23 53:15,21       avoid 6:18 4         addressing 117:15,17       Administration 2:5       ambiguities 84:2       anyway 70:18 114:9       70:6,9,15,25 73:15       64:4 67:7,72:12 73:3         admission 70:23 71:2       ambiguous 105:21       ambiguous 105:21       apologize 52:24 53:20       81:24 82:15 89:22       75:12 78:6         112:8       109:18,23 110:6,11       app 39:4       99:25 91:15,24       83:19 84:1       83:19 84:1         admissions 99:14,16       109:18,23 110:6,11       apparently 120:16       109:16,20 111:13       126:13,20,         99:17 105:17       111:10 112:11,12       121:17       APPEARANCES 4:7       115:23 119:10       137:8 138:         19:13       114:12 115:1,6       Appendix 2:5       121:4,14,15 124:23       aware 9:10,2         advance 71:15,16,18       132:8       ambush 118:22       48:17 50:15 52:10       128:10 130:9 132:8       31:9,11 33	8:24 66:1
addressing 117:15,17         Administration 2:5       ambiguities 84:2       anyway 70:18 114:9       70:6,9,15,25 73:15       64:4 67:7,72:12 73:3         admission 70:23 71:2       ambiguous 105:21       applogize 52:24 53:20       81:24 82:15 89:22       75:12 78:6         112:8       109:18,23 110:6,11       app 39:4       89:25 91:15,24       83:19 84:1         admissions 99:14,16       109:18,23 110:6,11       app 39:4       95:24 98:3,23       124:13 12:1         99:17 105:17       111:10 112:11,12       121:17       121:17       122:2 114:13,15       131:4 136:13,20,         admit 105:18 109:16       112:16,18,19       APPEARANCES 4:7       115:23 119:10       137:8 138:         119:13       114:12 115:1,6       Appendix 2:5       121:4,14,15 124:23       aware 9:10,2         advance 71:15,16,18       132:8       ambush 118:22       48:17 50:15 52:10       128:10 130:9 132:8       31:9,11 33	
Administration 2:5         ambiguities 84:2         anyway 70:18 114:9         77:2,7 78:11 79:1         72:12 73:3           admission 70:23 71:2         ambiguous 105:21         apologize 52:24 53:20         81:24 82:15 89:22         75:12 78:6           10:25 111:15         107:1,13 108:22         12:8         89:25 91:15,24         83:19 84:1           admissions 99:14,16         109:18,23 110:6,11         app 39:4         95:24 98:3,23         124:13 12:1           99:17 105:17         111:10 112:11,12         121:17         12:22 114:13,15         131:4 136:1           admit 105:18 109:16         112:16,18,19         APPEARANCES 4:7         115:23 119:10         137:8 138:1           119:13         114:12 115:1,6         Appendix 2:5         121:4,14,15 124:23         aware 9:10,2           advance 71:15,16,18         132:8         ambush 118:22         48:17 50:15 52:10         128:10 130:9 132:8         31:9,11 33	1:1 60:4
Administration 2:5         ambiguities 84:2         anyway 70:18 114:9         77:2,7 78:11 79:1         72:12 73:3           admission 70:23 71:2         ambiguous 105:21         apologize 52:24 53:20         81:24 82:15 89:22         75:12 78:6           112:8         109:18,23 110:6,11         app 39:4         89:25 91:15,24         83:19 84:1           admissions 99:14,16         110:12 111:2,4,7,8         apparently 120:16         109:16,20 111:13         126:13,20,           99:17 105:17         111:10 112:11,12         112:17         APPEARANCES 4:7         115:23 119:10         137:8 138:           19:13         114:12 115:1,6         Appendix 2:5         121:4,14,15 124:23         aware 9:10,2           advance 71:15,16,18         132:8         applicable 43:20         126:2 127:11 128:7         10:12 19:2           97:10 137:5         ambush 118:22         48:17 50:15 52:10         128:10 130:9 132:8         31:9,11 33	0 68:22
110:25 111:15       107:1,13 108:22       122:8       89:25 91:15,24       83:19 84:1         112:8       109:18,23 110:6,11       app 39:4       95:24 98:3,23       124:13 12:         admissions 99:14,16       110:12 111:2,4,7,8       apparently 120:16       109:16,20 111:13       126:13,20,         99:17 105:17       111:10 112:11,12       121:17       112:22 114:13,15       131:4 136:         admit 105:18 109:16       112:16,18,19       APPEARANCES 4:7       115:23 119:10       137:8 138:         119:13       114:12 115:1,6       Appendix 2:5       121:4,14,15 124:23       aware 9:10,2         advance 71:15,16,18       132:8       applicable 43:20       126:2 127:11 128:7       10:12 19:2         97:10 137:5       ambush 118:22       48:17 50:15 52:10       128:10 130:9 132:8       31:9,11 33	
112:8       109:18,23 110:6,11       app 39:4       95:24 98:3,23       124:13 12:         admissions 99:14,16       110:12 111:2,4,7,8       apparently 120:16       109:16,20 111:13       126:13,20,         99:17 105:17       111:10 112:11,12       121:17       112:22 114:13,15       131:4 136:         admit 105:18 109:16       112:16,18,19       APPEARANCES 4:7       115:23 119:10       137:8 138:         119:13       114:12 115:1,6       Appendix 2:5       121:4,14,15 124:23       aware 9:10,2         advance 71:15,16,18       132:8       applicable 43:20       126:2 127:11 128:7       10:12 19:2         97:10 137:5       48:17 50:15 52:10       128:10 130:9 132:8       31:9,11 33	
admissions 99:14,16         110:12 111:2,4,7,8         apparently 120:16         109:16,20 111:13         126:13,20,           99:17 105:17         111:10 112:11,12         121:17         112:22 114:13,15         131:4 136:           admit 105:18 109:16         112:16,18,19         APPEARANCES 4:7         115:23 119:10         137:8 138:           119:13         114:12 115:1,6         Appendix 2:5         121:4,14,15 124:23         aware 9:10,2           advance 71:15,16,18         132:8         applicable 43:20         126:2 127:11 128:7         10:12 19:2           97:10 137:5         ambush 118:22         48:17 50:15 52:10         128:10 130:9 132:8         31:9,11 33	
99:17 105:17	
99:17 105:17 admit 105:18 109:16 119:13 advance 71:15,16,18 97:10 137:5  111:10 112:11,12 112:16,18,19 114:12 115:1,6 132:8 ambush 118:22 112:17 APPEARANCES 4:7 Appendix 2:5 applicable 43:20 48:17 50:15 52:10  112:22 114:13,15 115:23 119:10 137:8 138: 121:4,14,15 124:23 aware 9:10,2 48:17 50:15 52:10 128:10 130:9 132:8 31:9,11 33	
119:13	
advance 71:15,16,18     132:8     applicable 43:20     126:2 127:11 128:7     10:12 19:2       97:10 137:5     ambush 118:22     48:17 50:15 52:10     128:10 130:9 132:8     31:9,11 33	
97:10 137:5   ambush 118:22   48:17 50:15 52:10   128:10 130:9 132:8   31:9,11 33	
27.10 127.3	
advice 6:15 32:22   amount 18:3 58:10   applicant 91:22   133:4.12 135:13.18   42:3 53:17	
advised 5:25   65:8 69:10 72:3   application 14:21   135:19,22 139:12   68:12,24 7	
advising 98:21 84:14,14 116:19 35:24 36:4,7,8,10 asking 8:24 20:1 32:6 82:1 101:2	
afforded 27:15 127:8 39:11,20 41:16 55:7 34:10 35:7 44:5 103:8 118:	
agencies 19:7 and/or 101:3 55:8,14 56:3,15,17 45:11,25 47:19,24 119:14 129	):15,18
agency 18:19 19:14   annotation 51:23   57:4 79:21 93:20   48:7 51:21 61:1   AZ 4:4	
24:19 answer 20:7 21:10 94:4 122:4 69:23 70:3,5 78:19 A.R.S 2:9	-
agent 14:17 18:4,11 23:9,25 24:20 26:8 applications 17:25 82:14 92:21,25 96:5 B	
18.13,17,22,24 19:3	
19:13,15,15,17,22 33:10 34:7 40:11 applied 34:25 106:18 109:8 B 3:10 59:15	
21:22 22:9,13,14,20 41:11 47:21 48:7 applies 31:22 111:20 112:21 back 7:19 8:	
22:25 23:4,17,24 50:5,9 52:8 67:19 apply 27:21 49:11 113:9 114:7 127:12 18:4 21:14	
68:20 70:16 71:13   51:19,20 52:2 115:2   128:11 132:17   35:25 50:9	J8:24

60:17 67:4 70:12	box 126:24	cancelation 31:17,24	characterization 95:3	closed 128:24
72:11 73:9 76:22	Boy 130:7	32:8,25 33:7 37:22	charges 2:1	coach 85:11,12
79:24 81:3 85:15	brand 35:17	38:7,13 40:7 53:1,6	check 14:12,14	Code 2:5
87:23 88:16 92:18	break 92:14 93:15	53:10	Cheyanne 1:4	color 128:16
92:22 111:23,25	briefly 6:17	cancelations 33:2,22	Chicago 102:14	comb 129:19
112:2 113:18	bringing 29:8	canceled 15:1 18:8	chose 108:5,10 124:5	*.
117:17 130:12	broad 27:17 118:15	32:12 33:5,16 97:16	CHRISTENSEN 4:9	combined 76:24 come 12:22 14:22
132:7 137:9	119:20			
backseat 28:24	brokered 24:14	canceling 31:5 38:7 Canyon 1:22 2:13	circumstance 58:23	89:16 117:12
bad 116:19	brought 8:7,12,16,19	canyon 1:22 2:13	66:22 103:17	118:22 119:7 123:22
badger 51:12 75:19	8:20 9:7,11,18 10:2	capacity 96:14 capital 72:17	circumstances 30:22	comes 8:2 25:7 67:6
76:19 78:14 114:5	53:24 101:4,13	card 14:14 41:18 86:3	96:13,23 103:25	139:3
badgering 50:3 51:9	116:14 117:9		circumvent 40:6	
51:14 70:17 76:20	bud 76:14	86:5 87:24 88:10,13	Civil 2:1	comfortable 20:22
bag 109:2	bunch 68:18	88:21 89:6,7 93:24	claim 8:2,7,12,15,16	29:6
based 17:19 26:15		134:18	8:19 9:5,7,18 10:1	coming 68:13 71:10
27:11 65:21 67:21	business 10:19,19	cards 3:12 41:19,25	10:15 16:10 17:18	78:20,21
72:9 74:25 77:12	13:5 14:12,18,21	79:16 86:24 87:2	22:5 25:6,6,23	commencing 4:2
79:22 82:4 83:9,14	16:20,23 26:5,16	88:13 89:17	28:21 53:16,23	comment 45:14,15
89:13 103:25	30:9 56:2,11,13 79:17 93:19 94:16	care 33:20 104:23	101:3,13 103:1,15	78:23
106:12 107:7,16	W. Committee of the com	132:20	104:6 116:12	commercial 11:16
100:12 107:7,16	94:18,19,25 95:21	carefully 132:10,11	claimed 118:9	common 135:3
112:20 121:23	96:2 101:16,16	carpal 92:15	claims 8:2,21 9:3 10:1	136:22
125:9 134:11,14	102:3,4 107:12	carrier 43:10 47:7	10:5,13 15:19,23	communication 23:5
basic 27:2	108:23 109:3	carry 129:21	16:1 17:3 54:2,6,8	23:17 86:11 105:6
	111:16 115:22	case 1:7 9:12 30:4,6	54:18,20 89:9 101:7	communications
basically 9:11 17:15	116:1 117:2 121:8	30:12 51:22 76:15	101:10 102:18,25	101:2,12 105:2
basis 12:22 96:17	121:10 122:8 123:1	99:14 113:14,16,18	117:24	133:5
Beginning 2:9	buys 25:3	116:3,20,22 119:15	clarification 114:12	company 6:2 16:19
begrudge 113:3	C	119:23	clarified 54:4	16:22,24 21:5,20
behalf 23:20 24:13		cash 14:13	clarifies 107:17	30:5 33:18 49:3
believe 24:12 36:18	C 5:1	categorize 95:7	clarify 20:1 28:12	75:11 96:9,22
41:23,24 59:4 96:19	calculated 118:15	category 44:8	62:23	109:17 117:5,10
99:11 101:24 115:6	calendar 58:19	causes 131:25	class 14:1	complaint 117:4,9,25
116:4 120:24	call 20:11 22:6 23:7	cease 32:22	classify 27:2	118:1,13 119:15
122:16	44:24 58:20 96:14	certain 28:3 44:15	classroom 13:20	complaints 117:1,3
believes 128:8	118:16 128:2,5	50:5	CLE 75:20	117:12,15,21,22
best 13:25 113:9	called 30:4 41:4	certainly 54:19 64:9	clear 7:12 9:24 21:11	complete 105:25
141:13	calling 125:4	67:11 68:19 77:18	22:17 26:9 34:18	106:18,19
better 6:14,22 20:17	calls 21:8 23:22 24:17	78:24 94:23	35:3 46:1 85:22	completely 21:17
38:14 46:5 76:10	25:13 26:22 27:17	Certificate 1:22	109:4 110:17 111:8	114:17 131:18
115:1	30:17 32:6 33:8	141:24	112:17 114:4	completeness 106:4
beyond 73:20 93:1	34:5,14 35:6 39:15	Certification 2:6	116:13 120:9 121:9	compliance 49:13
94:23 128:14	40:9 45:24 47:15	certified 1:21 2:4,7,9	121:18	50:21
big 113:4	48:24 49:18 51:3	2:10 4:4 141:5,24	clearly 46:1 67:20	compliant 49:10
billing 84:14	52:1 67:18,18 69:18	certify 2:9 141:17	76:20 77:15 79:6	comply 46:2
bit 9:23 28:12 30:2	70:2 71:11 82:11	chance 33:6 52:20	82:4 83:13 86:7	complying 2:4,7
black 76:19	88:3,25 103:21	123:15 131:16	89:12 109:1 111:14	concerned 48:1
blue 127:14,17	107:14 109:21	change 20:23 85:9	137:5 139:16,18	concerns 110:4
131:10 132:14,19	110:8,13 111:11	96:18 110:12	client 14:21 40:15	conclusion 21:9 23:8
board 12:22	113:1 114:24	131:18,20	56:15 79:19,22	23:22 24:18 25:13
bordering 113:12	119:20 123:8	changed 108:21	90:22 93:18,23	26:23 27:18 30:18
bottom 138:23	129:24	changes 14:24 22:7,8	94:11 107:5 121:22	31:2 32:6 33:9 34:6
bought 25:17	Camelback 1:23	62:3	138:15,24	34:15 35:6 40:10
Boulevard 4:10	cancel 20:21 31:12	changing 22:24	close 30:11 105:22	44:24 45:24 47:15
PERSONAL SAFEKEEN H	I	<u> </u>	1	I .
		the state of the s	The second secon	

48:24 49:19 51:4	CORPORATIONS	133:16 135:10	daily 96:17	103:1
52:1 69:19,21 70:18	1:9	141:8	dance 113:4	deal 19:18 20:20 21:2
71:12 77:14 78:10	correct 9:15,20,21,23	count 132:7	dang 136:25 137:7	21:21,21 22:11 23:4
84:3 88:4 89:1	12:7 14:7,15 15:8,9	COUNTY 141:3	Danice 1:14 3:3 4:1	23:14 24:8,13,14
90:14 95:3 103:22	16:20 18:3 22:16,21	couple 21:3 42:16	5:6,15 6:19 22:2	25:8,8,9,15,16
104:15 107:14	23:1,6,10,14,15	86:15 89:24 124:23	49:1 54:6 120:17,17	64:16 103:18,19
109:21 110:8,14	24:9 25:11,19 30:24	course 6:12 79:9	140:4	105:10,11
111:12,20 113:1				
114:7 123:9 128:6	32:4 33:23 35:12,15	120:11	data 17:16 98:9,16,17	dealing 21:13 24:22
135:5	36:1,1,2,5,10 37:2	court 1:1,21 2:5,10	99:3	27:5
	37:10,13 40:2 42:18	2:10,12 9:14 10:24	date 40:25 58:1,16	dealings 27:1
conclusions 43:22	42:19 45:22 49:1,6	30:6,15 39:1 46:5	60:8,10,20,22,23	deals 21:20 22:4
113:9,22 114:6	52:17,18,22 53:2,3	52:3 73:11 80:1	61:3,10,11 65:4,8,9	dec 56:4 79:15 87:1
132:8 135:11	54:9 55:12,18,22,24	85:17 92:15 112:5	65:10,13,19 66:16	93:24 100:2,24
conducts 16:19,23	56:11,12,20 57:16	128:23 129:7	66:20 67:8 68:23,23	134:6,17,18
117:2	57:19 58:8,10,11,13	130:18	69:7,11,16 71:7,17	decides 128:19
confidently 19:2	58:14,18,23 59:3,14	cover 28:25	71:18 72:7 73:1,6	decision 38:24 39:3
confirm 6:23 20:10	59:19,24 60:11	coverage 22:22,23	73:18,19,21,23	declaration 55:1
confuse 108:18	63:11 64:12,13,17	32:22 34:3,4,12,24	74:13,14,15,19 75:3	86:24 129:20
confused 48:19 50:10	64:18 65:20,23,23	34:25 41:1 60:4	75:3,4,8,13 76:23	defect 33:20
50:25 66:15 70:4,15	65:24 66:2 72:3,4,5	64:4 72:13 73:3,25	76:24 77:10,16 78:5	defendant 106:7
109:10,12	72:6,8,10 78:3	75:5,12 86:21	78:8 79:7 81:10,22	Defendants 1:11 4:11
confusing 108:12	79:11,18 81:1,7	103:15 104:6	82:6 83:17 84:11,15	defendant's 10:18
confusion 66:6,9,12	82:9,10,19,22 83:9	122:18,24 124:11	86:6,6,9,15 90:25	115:21
69:24 120:17	83:12,25 84:1,12,20	124:14 125:6	93:24 104:11,19	defending 75:20
consecutive 91:3,5	86:12,16,17 88:23	126:20,25 127:6	107:8 121:6 124:11	defense 119:4,7
consider 111:3	88:24 89:4,5,11,12	129:14 134:16	124:17 125:7,23	definitely 51:3
112:12	94:13 96:3 101:8,14	coverages 12:1 28:10	126:14,16,21 127:1	definition 107:3
considered 2:14,15	101:15 102:20,22	34:20	127:7,8,9 128:9,9	deliver 43:11
consist 12:24	102:23 103:3 104:4	covered 20:22	128:10 129:17	deny 92:18
consistent 36:23	108:2,3,6,7 115:17	crack 133:16	131:5 134:15 135:4	department 13:16
constant 13:12	120:21,22 121:3	crazy 21:17 69:8	135:4 136:4,4,7,7	14:2 17:13 117:20
continually 107:20,22	122:7,13 123:1	71:10 78:21,22	136:13,19,21,23,24	departments 17:7
continue 109:18	136:20	credit/debit 14:14	136:25 137:3,4,4,8	dependable 14:6
111:15 130:4	correctly 14:3 16:13	criteria 17:16	137:16,18,22,24	depending 30:22
continued 105:18,19	36:20 45:3,8,12	cure 33:19 123:15	138:4,7,9,10,14,17	104:5
105:21 106:7,12,17	60:6,24 63:19 72:15	current 7:4 9:13,16	138:18 139:1,2,4,5	depends 6:11 13:9,10
106:25 107:12	correlate 56:1	60:25 61:18,25	139:16,19	13:17 107:3
108:21 109:17				I
continuing 110:19	corresponding 18:4 counsel 34:6,15 40:10	62:13,14 63:1,10,24	DATED 141:20	deponent 2:2
111:13		64:1,11,15 65:13,20	dates 58:4 69:15	deposition 1:14 2:2
	42:22 43:21,25	67:9,12 69:7 73:19	81:15 86:5,8 104:18	4:1 5:3 6:13,18 11:
conversation 58:24	47:14 48:23 49:18	73:20 75:2 80:20,25	115:11 125:23	15:13 46:5 47:17
conveyed 129:9 133:7	50:3 51:11 62:9	83:3,21,24 84:10,19	126:11,12 127:24	53:15 75:25 92:1
convince 114:9	70:24 75:15 76:1,16	97:4,9,15,16 102:1	127:24 129:21	99:23 125:5 132:2:
Cook 7:13,15 8:1	78:11,16 82:11,21	118:2 136:18 138:4	131:2,4 134:13	141:4,12,15
10:4 53:15	85:10 92:17 93:6	customer 17:23 19:18	136:9 139:12	depositions 75:21
copies 2:13	95:5,11 98:6,23	19:23 23:13 39:3	<b>DAVID</b> 4:9	describe 133:6,24
copy 2:2,3,4,4,7,11,14	105:25 107:15	91:21 92:12,13 96:4	Davis 1:14 3:3 4:1 5:6	description 100:16
31:10 40:17 41:14	108:18 111:20	97:8 122:1,3 138:16	5:15 140:4	designated 5:17 7:21
88:21 89:6	113:7,8 114:1,13	customers 14:22	day 59:6 97:13	22:1 26:7
Cordova 16:2,5	116:13 119:5 120:6	19:10,13 20:5 96:14	113:13 126:18	designed 40:6
corner 125:23	120:16 121:4,8,15	96:14	137:2 138:10	Detail 3:14 15:22
corporate 101:19	123:10 124:21		141:20	detailed 13:18
		<u> </u>		1
102:1	129:25 130:9 131:9	<u>D</u>	days 16:11 31:18,23	details 105:6

<u> </u>				
30:7	82:6,7,18 83:1,14	94:17 95:2,11,14,17	easy 11:5	Excuse 49:23
difference 111:18	83:20 95:22 108:10	97:25 98:2,6,23	education 12:19	Executive 30:5
123:18	108:23 114:22	99:8 103:21 104:14	effect 31:23 32:1,3	exhibit 5:3 11:3 15:12
different 5:18 13:16	123:19,20 124:6,20	105:24 106:4,18	59:24	15:13 37:3 53:12,23
28:1,4 29:12,24	123:19,20 124:0,20	107:14 108:18,25	effective 2:6 58:4,16	56:1,22,25 57:20
38:15 39:22 42:16	125:14,22 127:10	-	,	l
54:15,15 61:11	134:10 136:3,13	109:6,10,13,20,25	67:8 86:6 87:25	59:8 69:5 71:23
70:16 79:2 86:15	documentation 17:18	110:3,7,13 111:5,11	90:25 97:5 121:5	79:9 80:12 81:3
89:24 122:11	18:5 57:6 87:8,9	112:14 113:1,7,12	125:22,126:11,19	84:21 85:22 86:10
124:23 132:1		113:17,21 114:1,4	128:9 129:17 131:2	86:11,15,18 88:2
137:16 139:11,12	100:3,6,18,20,22	114:13,24 115:3,18	135:4 136:7 138:6	09.10 90.5,19 91.10
difficult 78:17	101:6	115:20,23 116:12	138:10	91:17,17,19 95:16
direct 111:19	documentations	116:17,22,25	eight 105:17 109:16	107:25 114:21
	100:8	118:14 119:19	110:1	115:5 120:15,18
directed 51:24	documented 123:6	120:5,8,11,14	either 57:2,5 141:10	124:2 138:12
direction 104:1	documents 10:7,7	121:25 122:9,20	electronic 2:13	exhibits 53:11 57:8
141:10	11:13 14:13 36:25	123:8,13,16,24	employee 12:22	91:24 92:24 120:6
directly 17:3 21:21	41:4 53:18 54:6,15	124:20,24 125:12	endorsement 59:16	139:12
22:11	54:20 56:11,22	125:20 128:4,21	65:16,21 67:22	existing 14:22,24
disagree 21:17 26:14	78:10 79:2 93:9	129:24 130:3,9,14	68:14 74:11 138:22	61:18 62:3,8,17
27:20,25 30:15 48:1	99:20,22,24 100:11	131:6,9,13,20	endorsements 14:12	72:18,22 79:19,21
48:10 52:1 132:21	100:16,22 107:24	132:12,15,23 133:3	14:23,24 100:24	80:5,8 84:10 90:22
disagreements 105:3	108:1,5 115:9 126:8	133:12 134:1,23	ends 37:16	91:21 92:12 93:18
disciplined 12:14	130:24 133:9	135:2,13,17,19	ensued 81:13 89:20	93:22 94:11 96:4
disclosure 42:1	134:15	137:10,13,17,20	127:3	97:4 107:5 121:11
discoverable 118:16	Doe 24:2 25:1,3	139:9,22 140:2	enters 107:11	121:22 126:5
discovery 118:17	dog 28:24	dozen 109:5	entitled 128:18	130:22
119:2	doing 20:25 23:19	drafted 77:12	entry 91:20,25 94:12	expand 34:9
discuss 91:20 104:22	46:2 54:24 91:11	Drive 4:3,13	95:21	expect 113:13
discussed 89:23 93:3	104:21 113:19	driver 116:16	equal 21:6	experience 12:19
104:16 120:1	·· 114:1 117:19	driving 12:10 28:14	Eric 7:15	<b>expiration</b> 60:5,8,10
125:22	doors 128:24	28:19,22,24	<b>ESQ</b> 4:9,12	60:20,22,23 61:3,10
discussion 81:13	Douglas 3:6,7 4:12	dropping 22:23	essentially 6:8	61:11,17,24 62:14
89:20 127:3	8:24 21:8,23,25	due 8:12 12:13 65:7,8	estate 116:15	62:14 64:5,23 65:1
disease 131:24	23:7,21 24:17 25:12	65:8,9 69:10 71:18	event 17:18 43:23	65:13,19 66:16 67:8
dispute 95:1 103:11	26:6,22 27:17 30:17	73:6,18 75:3 77:16	eventually 122:11	67:9 68:22,23 69:6
103:16 104:13	31:1 32:5 33:8 34:5	79:7 82:6 83:14,17	everybody 29:24	71:6,7,17 72:7,8,13
105:9	34:14 35:5 38:2	86:9 125:7 127:8,9	119:6	73:1,4,19,25 74:12
disputes 103:14,19	39:15 40:9 42:21	127:24 128:10	evidence 3:12 118:12	74:14,19 75:1,13,14
disqualified 131:16	43:24 44:3,23 45:10	134:15 136:18	118:23 119:8	76:23,24 77:9,10
distinction 12:8	45:24 47:14,20 48:2	137:3,4,22 139:16	exact 42:15 121:14	78:7,8 81:10,15,21
<b>DISTRICT 1:1,2,21</b>	48:5,23 49:18,23	duly 5:7 141:7	135:23	81:22 83:1,2,19
<b>DMV</b> 96:11,12,15,22	50:3 51:3,8,12,16	<b>D-a-v-i-s</b> 5:15	exactly 21:11 29:7	84:10,11,17,18 86:6
97:3,6,12,17,22	51:25 52:6 56:7,9		93:13 94:10 136:8	86:14 104:10,11
98:4,15,20,21	58:1 59:25 60:12	E	137:16	124:14,18 125:23
document 11:8,9	61:7 62:9,21 63:15	E 3:1,10 5:1,1	<b>EXAMINATION 3:4</b>	127:1,7,24 128:9
15:16,18 53:12,19	67:16 69:17,23 70:2	earlier 55:5 58:24	5:11 120:13 122:22	135:4 136:4,4,13,24
53:22 54:25 56:23	70:7,11,14 71:11	77:19 90:18 93:13	135:1 136:1	136:25 137:8,24
57:21 61:2,9,13	73:15 74:3 75:15,18	94:2 97:19 138:19	examined 5:8 26:4	138:1,2,4,7,9,14,16
62:9,19,19 67:6,17	75:22 76:1,6,11,15	early 8:20 9:5 66:23	30:8	139:1,2,4,5,19
69:5,14 71:8,25	76:18 77:2,13 78:9	67:2 68:4,6	example 17:4 20:3	expire 35:14 52:13
72:25 74:3,5,14	78:14 79:1 80:6	easier 30:3	21:4 28:11 34:21	expired 37:23 38:8
75:15,18,22 76:19	81:24 82:11,15,20	easiest 14:6	41:17 80:12 90:19	43:14 48:12 55:19
				Later and the second se
	84:3 85:8 12 88:1 3	easily 29·1	91·15 97·9 104·8	77·21 97·5 16 98·17
77:3,11 78:2,12,19 79:3 81:15,22,25	84:3 85:8,12 88:1,3 88:12,25 90:14 93:5	easily 29:1 East 1:23 4:3	91:15 97:9 104:8 117:4	77:21 97:5,16 98:17 expires 42:7 67:12

	Traidel VS. Offic	eu Automobile msu	Tance Company	
expiring 44:20 45:7	118:4 139:7	follows 5:9 112:5	69:12 124:12	75:19 76:13 78:9
46:9,11 48:14	far 9:12 10:15 21:11			
explain 6:17 23:13	25:1 28:2,15 29:8	130:18	generated 45:19 56:4	87:4 93:3,5 95:6,14
49:15:50:8,10,11	29:23,25 34:9 40:19	follow-up 115:25 134:23	56:22,23 57:10	105:25 106:5 114:9
52:6 123:13 125:17	47:25 49:5 53:25		94:25 97:6 108:2	114:14 115:15
126:7 130:23	54:1 74:16 91:3	force 59:2 62:16,16	134:6	116:1 118:24
131:21	100:9 107:3,16,19	63:3,7 83:21,24 foregoing 141:4,11	generates 40:24 79:15	121:12 123:13,14 123:23 124:8 125:3
explained 29:9,13	107:21 108:13,17	form 41:12 42:1	getting 6:18 29:13,15	125.25 124.6 125.5
51:4,5 70:4 91:10	112:21 117:18	121:13 123:4 127:5	76:10 84:13 106:19	128:1,4 130:21
91:12 96:7 104:19	126:2 129:15	127:8 129:4	114:9 131:16	131:3 132:23
111:17	130:16 134:13	forth 18:4	give 28:11 31:12	136:10 139:10
explaining 104:17	February 116:15	found 77:10	33:18 40:14 76:9	good 32:25 44:16
134:10	federal 9:14	foundation 16:18	85:10 95:9 99:23	49:19 85:13 130:10
explanation 27:14	feed 76:9	23:23 31:3 78:10	100:16 104:8 105:6	131:16
49:20 51:13,21 52:5	feel 29:6 42:11	79:3 80:6 82:20	115:18 123:15	gotten 69:8
93:10,11 110:24	110:17 132:6	85:10 90:15 93:7	125:3	grace 32:23 42:5
112:7 128:8	field 117:1,3,8	97:25 98:2 99:8	given 20:6 27:14	77:19,19,22,25 78:1
extend 34:3,24 63:8	Fifteen 36:19	113:25 123:9	31:18 33:1,6 35:16	78:6
63:10 73:20 75:5	fifth 79:2	four 51:6 70:15	47:20 48:6 49:19	grass 127:15,16
extended 39:9,14	fighting 92:15	102:11	50:4 69:5 70:16	128:17 131:11
extends 34:12	filed 9:16-117:25	frame 31:25 32:21	79:5 92:22 105:1	132:20
extent 21:8 23:21	118:1	89:9,10 98:6	121:17 132:19	Great 52:3 55:15
24:20 25:12 26:6,8	fill 36:8 55:7	frame-wise 105:7	gives 61:11 74:14	81:8
27:19 30:19 32:5	filled 94:4	free 31:21 42:11	giving 32:21 92:5	green 127:15,16
118:18 119:20	financial 33:24	freely 119:13	119:24 126:10	128:17 131:11
139:14	find 109:19 111:9	front 29:10 95:16	131:1 136:9	132:2,20
extra 67:2	112:18 130:2 134:8	114:21 133:9	glad 85:13 131:14	Guardian 1:4
eye 131:24 132:13	fine 21:18 27:20	full 63:18 64:1,15	go 13:3,6,21 15:12	guess 37:15 38:14
eyes 132:21	49:22 58:2 113:3	83:2,23 107:17	19:6,14 21:16 25:14	guidelines 13:4
	114:10	113:7	31:20 33:4 35:20	guys 92:22 104:12
F	fine-tooth 129:19	function 13:18	37:25 40:20 42:16	123:21 125:4,5,17
F 4:9	finger 134:3,20	functions 13:16,17	45:3 52:8 53:11	126:6 128:2 130:22
fact 15:12 33:5 42:14	fingers 133:19	17:8,8	63:5 67:11 77:6	
47:25 54:10,11	finish 38:25 91:23	furnish 2:2	78:16 79:4 80:24	<u>H</u>
59:17 75:1 82:4	Fire 30:5	further 78:23 122:22	90:10 91:25 92:18	<b>H</b> 3:10
83:13 87:22 98:24	firm 119:5	135:1 136:1 141:17	94:22 95:6 103:10	half 106:19 122:14,14
104:17 109:24	first 5:7 9:6 10:13	future 64:20 94:23	104:1,23 106:1,3	127:9
112:21 122:1	11:5 15:15 21:19	95:7,24 104:18	124:1 128:13 130:5	hand 112:22
facts 16:9	36:24,25 43:4 46:16	136:7 138:5	132:6 133:15 137:2	handle 13:25 15:23
fail 44:9 46:2	55:9 56:16 57:14,15		138:25 139:14	22:14,20 117:23
failed 44:8 45:4	66:2 69:2 72:12	G	God 117:5	handled 8:3 117:16
fails 43:18 44:6 49:3	75:7 83:1 87:5	G 5:1	goes 12:20 24:7 41:12	handles 117:24
failure 33:17,18	96:19,20	gaps 122:18,24	88:10 117:18	handling 8:6 9:3 10:1
fair 19:19 24:12,16	fit 44:8	Gary 1:5 8:7,13,16	119:23 129:15	10:5,13,15 25:24
30:25 34:23 35:9	fits 40:15	9:7,18 10:2 46:10	134:13	54:2
46:14 47:20 54:22	five 7:3 70:15 105:13	97:3,22 98:21	going 6:19 7:3,11	hands 92:16
95:7 132:2 137:1	105:15	105:18	9:22 13:19 19:24	happen 74:9 119:1,3
fairly 51:4,5	fix 33:6	geez 56:10 91:16	20:16 23:5 25:12	119:3 134:21
faith 116:19	flight 78:16	general 8:25 11:8	33:11 36:7 44:11,12	happened 39:23
fall 18:9	flip 76:12	16:25 31:11 34:2	44:14 46:25 47:14	53:21 91:4 120:23
familiar 16:23 32:14	Florida 11:16 101:24	115:10 118:4	47:15 48:23 50:17	126:9 129:3,10
32:16 33:13,24 34:4	102:2,13,13 116:4	generally 12:9,10	51:10,25 54:18	130:25
34:16 42:8,12,13,14	Foley 131:15 132:7	13:8 33:17	57:15,16 58:10	happens 11:2 40:23
77:18 116:3,20	following 20:24 30:7	generate 41:19 45:21	62:25 64:7,7 70:21	48:20 49:3 50:18,25
	3	ı	•	I, v

				· · · · · · · · · · · · · · · · · · ·
51:18	135:15,21	27:13 28:7,9,13	invoice 65:7	94:23 120:19,23
happy 47:21 70:17	impugning 119:4	29:16,21 30:5,8	involve 36:6	139:5,6
76:6 114:8	inapplicable 51:1	33:5,18 34:11 37:8	involved 17:7,9 54:2	jumping 109:1
head 41:13 42:4	inappropriate 26:20	41:18 42:15,17	104:3,7	126:23
101:1 102:7	50:2	43:10 44:19 45:6,22	involvement 8:6,8,21	June 72:7 73:2 74:13
headquarters 102:1	includes 33:19	46:8,11,13,17,20	8:23 9:2 10:1	74:20 76:23 77:11
hear 82:3	including 59:1,13	48:13 49:3 52:13	involves 11:16	78:8 139:4
heard 34:17	103:6	59:22 64:25 67:6	involving 116:4,4	Junior 116:8
help 28:11	inclusive 1:10	86:24 87:18,19,25	in-depth 13:18	
hereof 141:19	incorrect 132:3	88:20,21 89:3,6,8	issue 48:16 63:20,22	K
hereto 141:18	independent 17:8	89:10 96:9,11,22	80:18,21 87:20 91:6	keep 44:5 48:7 66:12
Hernandez 116:5,5	18:11,12 19:5,7	97:14 98:15,18	106:12 124:8	70:5,17 107:4,18,20
hey 25:17 136:3	21:22 22:9 23:24	103:6,6 106:8	issued 37:12 39:20	107:22 110:18
hide 109:2	24:19,21,22 103:10	109:17 117:20	47:4,5 48:18 55:8	123:17 126:23
higher 12:1	indicate 96:3	139:8	55:11,16 58:3 59:7	keeps 51:19
history 98:8	indicated 57:14 68:20	insured 18:4,6,7	64:6 65:16 66:4,8	kept 15:23
hold 25:8 43:21 93:8	68:24 71:9 77:22	20:19,20 21:1,14,20	66:14 68:16 79:12	kick 55:20
95:18 103:12 122:6	81:18,23 89:17	21:21 22:4,6,19	79:14,22,23 80:10	killed 116:16
home 78:16 101:20	125:8 126:20,22	23:4,6,13,18 28:14	81:7 85:1,7 86:3,8	kind 27:12 34:4
honest 41:11	indicates 62:12 72:2	28:14,19,22,22,24	88:14 90:17,25 91:1	131:24
hope 50:18 55:15	73:21 75:3 79:10	31:15 32:21 38:15	92:13 93:17,23,25	kinds 117:15
117:5	84:14 86:25 87:24	38:21 40:25 44:11	93:25 94:3,5,7,9	knew 53:25
hound 113:13,13	121:10 124:10	44:18 45:4,5,6,16	95:4 96:1,1 99:11	know 6:8,14,20,21
hounding 110:19	127:2,8	46:3,8,18 79:23	100:2 107:7,9,21	9:10 11:6 13:10
Huh-uh 10:17	indicating 81:6 92:16	88:22 89:7 90:23	110:20,21 121:5,23	15:22,24 17:3 18:12
humor 132:10	127:9	103:12,17 104:8	123:2,17 125:9	18:21,21,22,24,25
hurting 92:16	indication 139:1	105:10 116:5,16	126:13,19 129:14	20:3 21:2,18 22:17
husband 7:17	individual 8:13 12:21	123:23 135:5	129:17,20 131:4	24:8,20 26:8,24
hypertechnical 27:14	13:9 18:18,25 27:11	insureds 16:25 105:2	134:11,12	27:19 32:13 33:10
27:22	70:3 84:13 97:24	117:7	issues 22:1	34:7 36:6,16 38:1
hypothetical 25:13	98:4,9	insurer 43:17,18 44:6	issuing 31:4 106:7	39:5,9,13,16,17,23
28:21 29:2,4 131:23	Individually 1:5	44:18 45:6 46:7	127:18	39:25 40:1,4 41:14
	individuals 33:4	intelligence 29:20	item 115:20	41:17 42:3 47:14
I	industry 12:1 27:9	intent 43:14 87:20,22	items 12:11	57:2,5 68:7,18
<b>ID</b> 41:19,25 79:16	74:24	intention 43:11	<del></del>	71:13,14 76:18
86:3,5 87:1 88:13	industry-wide 38:11	interest 1:5 21:6,7	J	77:19 78:13 81:23
93:24 129:20	information 14:1	interested 141:18	J 4:12	83:5 88:17 96:9,21
134:18	19:15 40:16 53:25	interim 89:24	JAMES 1:4	98:20,25 99:6,18,20
idea 29:6 67:25 68:1	54:7 102:16,19	interpret 26:15 32:7	Jan 7:13 8:1,10 10:4	100:9,11 102:5,10
104:1	118:16 119:8,11	45:25	22:1 26:7 54:5	103:2,13,19,24
identical 44:19 45:7	informed 9:12	interpretation 29:23	117:24	104:13 105:23
46:8,11 48:13	initial 42:11	30:20 34:23 51:6	January 2:6	107:15 109:6,14,15
identification 5:4	initially 22:12 94:3	52:2 64:14 82:8,18	Jan's 11:4	110:10,22 113:7
15:14 86:24	104:22	82:24,25 83:7 123:5	job 12:25 13:22	114:19,19 117:10
identified 6:1 100:15	initiate 64:8	interpretations 34:22	Joe 27:7,15 58:24	117:14 118:11,18
101:5 102:17	injury 102:18,25	34:23 84:12	67:5	118:21 119:4,13,20
ID's 89:17	inquiry 101:19	interpreted 34:3,12	John 24:2 25:1,3	121:8 124:24
imagine 111:6 112:15	102:15 103:4	interrogatory 68:20	Jose 116:5,5	125:24 127:13,24
implementation 17:9	insane 29:2	interrupt 70:22	Judge 116:15 131:15	129:1 131:23,24
implements 103:5	insinuation 93:6	128:22	132:7	132:6,23 136:17
importantly 128:7	insurance 1:8 4:3	interrupted 95:10	Judicial 2:5	139:9
impression 69:8	10:21 11:24 16:19	130:15	July 1:17 2:9,11 4:2	knowing 29:5
77.10			L 0.00 0.0 01.11 10	13
77:12 improper 25:18	16:22,24 21:5,20 24:9 26:3,12 27:5,6	interrupting 114:17 invented 123:21	8:20 9:5 81:11,16 81:22 90:11 93:1	knowledge 6:2,9 37:11 59:21 67:5

99:19 103:23 104:4	lead 118:15	97:23 98:15 105:18	making 17:16 19:21	med-pay 22:23
117:2 129:2	learn 106:23	105:19	19:23,23 20:15,20	memory 36:25
knowledgeable 5:17	left 19:13	Liability 3:12	21:1 23:3 43:22	mention 44:23
5:23 7:22 8:2 19:25	legal 21:9 23:7,22	licensed 23:15	78:17 117:16	mentioned 100:20
20:8 31:6 98:12	24:17 25:13 26:23	life 27:2,5	manage 17:6	mentions 56:2
102:17	27:18 30:17 31:2	light 131:25	management 104:25	middle 19:22
KNOWN 141:4	32:6,24 33:8 34:5	limit 79:5	manager 7:6,7 16:16	midterm 31:24 32:8
knows 6:9 82:13	34:14 35:6 40:9	limits 12:1,3,10	manipulative 108:12	32:12 33:2,7,17,22
	43:22 44:24 45:24	line 3:5,11,17 72:12	manner 8:8 44:14	38:13 40:6
<u>L</u>	47:15 48:24 49:19	114:18 124:22	68:15 91:5 117:17	million 116:19
L 1:21 4:4 141:5,23	51:4 52:1 69:19,21	138:23	129:16 132:1	mind 21:17 37:7 69:9
acks 23:22	70:18 71:12 77:13	Lisa 16:10,15,16	Manny 16:4	95:20
aid 29:9	78:9 84:3 88:3,25	listed 56:11 81:22	Manuel 16:5	minimal 12:9
anguage 26:3,7 27:3	90:14 95:2 103:22	listen 45:10 132:9,10	March 37:1 57:17	minimum 11:25
27:7,13,13,15 30:8	104:14 107:14	listening 132:16	MARICOPA 141:3	minor 1:4
34:21 49:16 51:22	109:21 110:8,13	Litem 1:4	mark 15:12	minute 88:9
60:3 62:11 84:16	111:11,20 113:1,9	little 16:18 28:5,12	marked 5:3 11:3	mischaracterizes
93:2,16 108:4,4	113:21 114:5,7	30:2	15:13	125:20
115:12 125:5,17	123:8 128:6 132:8	LLC 4:9	marketing 7:5 17:6,8	mischaracterizing
126:6 127:12,19,19	letter 58:23,25 60:20	locations 73:21	19:6	134:2
129:3 130:22 133:8	75:7 77:24 101:9	lodge 121:13	marking 15:11	misquoting 38:20
133:10		, -	marking 15:11 match 74:9	
apse 41:1 60:4 64:4	107:25 139:2,3,5 letters 72:17	lodged 113:8		missing 51:23
67:7,10 68:16,22	Pr	long 7:2 13:7,10,19	materials 19:16	mission 11:7,23
	let's 6:12 24:2 28:13	38:16 76:20 87:7	math 58:19	misspoke 49:1
72:12 73:3,24 75:4	42:16 52:3 71:23	104:18 139:10	matter 54:20 71:18	misspoken 48:25
75:5,12 78:6 81:20	88:15 91:16 112:2	longer 87:2 96:10	MATTHEW 4:12	misstate 62:24 111:1
83:19 84:17 91:6	120:15 124:1	122:25	mean 13:3 26:17,18	misstates 23:23 24:1
98:2 124:10,13	132:24 133:1	look 11:4,5,18 15:15	26:25 27:16 28:1,23	62:21 110:7 111:1
125:6 126:13,20,25	level 28:3,4 29:24,25	18:22 19:1 26:11	35:19,21 42:21,25	128:5 133:13
127:6 129:12,14	30:21	37:3 42:11 53:22	47:17 48:6 49:15	139:13
131:4 134:16	levels 29:25	54:21 55:25 59:22	50:9,11 52:1 54:18	misstating 93:7,9
136:21,21,24 137:8	Levine 116:15	65:25 67:6 71:23	64:15 66:20 84:10	110:9,14 123:24
138:17,19	Lewis 1:5 8:7,13,16	85:22 91:16 106:22	91:13 92:9,24 98:24	misunderstand 26:1
apsed 16:11 97:6,16	9:18 10:2 18:13	114:20 120:5 124:1	117:3,8 123:4	moment 10:5 15:20
97:23 98:15,22	35:11,16 36:16 37:8	125:19 138:12	127:13 130:5	63:23 66:10 88:5
Las 4:10,14 25:4	38:15,21 39:6,10	looked 53:24 54:19	136:16	money 91:2 101:17
asted 15:6	40:2 43:6,7,12	61:10 80:23 81:19	meaning 26:3 29:16	month 15:6 35:13
ate 122:17 123:6	45:19 46:10,19	92:25 93:2 107:24	30:7 46:1,4 47:16	36:22 38:16,21
129:13	50:14 52:12,15	115:9	50:4 64:7	40:14,15 46:18
aughing 43:24	53:24 57:3,9 58:6	looking 29:7 54:5	means 13:20 17:14	96:16,24,25 97:7,1
aughs 43:22	59:3,12 66:22 67:23	58:25 60:1 61:2	27:8,9 49:16 55:15	97:13 107:6,6 136
aw 4:9 26:5,16 29:21	68:19,24 69:7,21	65:7,7 88:2 101:25	62:13,14,23 64:10	136:19 137:5
30:9 46:5 59:22	71:3,4 77:8 78:4,18	113:6 133:17	67:10 84:25 90:20	monthly 35:11,22
64:25	81:18,23 86:12	loss 16:12 126:18	91:10,12,21 93:16	38:3,22 39:2 40:5
lawsuit 8:12 9:13,16	87:24 88:22 89:3,7	lot 25:23 91:4	96:8 103:12,13	80:19 86:20 110:2
116:12,14 118:1,7	90:3,11 93:1 97:3	love 114:6	107:11 109:3,15,15	months 36:21 38:23
123:21	98:22 99:6 101:3,13	lower 12:2,10 51:15	123:4 126:7 130:23	38:23,23 90:13
1001101-	106:8 118:2 120:19	127:9	132:1 133:25 138:1	97:10
lawyer 9:9 119:4,7	121:1 122:11,25		meant 63:12 68:23	morph 128:20
	1 141.1 144.11.23		1 2	
lay 16:18 28:9		M	71:7 77:9 78:19	morphed 70:10
lay 16:18 28:9 laying 93:7	126:8 127:21 129:2		71:7 77:9 78:19 81:21 83:2 91:20.25	morphed 70:10 motor 3:12 18:2
lay 16:18 28:9 laying 93:7 laypeople 26:16	126:8 127:21 129:2 129:9 130:25 133:7	M 16:2	81:21 83:2 91:20,25	motor 3:12 18:2
lawyer 9:9 119:4,7 lay 16:18 28:9 laying 93:7 laypeople 26:16 layperson 26:19 64:23 84:8 139:7	126:8 127:21 129:2 129:9 130:25 133:7 Lewis's 43:2,19 48:12	M 16:2 magically 111:8	81:21 83:2 91:20,25 92:5 97:20 104:11	motor 3:12 18:2 move 48:5 50:6
lay 16:18 28:9 laying 93:7 laypeople 26:16	126:8 127:21 129:2 129:9 130:25 133:7	M 16:2	81:21 83:2 91:20,25	motor 3:12 18:2

	<del></del>	and the second s		<del></del>
multiple 84:12 90:12	99:11 104:18 106:7	44:14	<b>obligation</b> 21:6 37:19	35:23 37:24 41:9
91:9 93:3,15 96:7	118:23 119:8	notify 44:11,17	53:5 96:10,21	42:14 44:16 45:14
121:15	121:23 122:1,3,4,8	notifying 40:25	obligations 16:24	46:13 48:9,19 50:8
Munter 1:21 4:4	123:2,17 124:8	notion 21:19 29:15	18:6 25:18	50:17 52:4 53:11
141:5,23	125:3,3,10,24 126:5	34:2	obstreperous 113:23	54:14 56:19 58:19
myopia 131:25	127:12,18 128:1,9	notwithstanding	121:17,19	59:12 60:22 61:6
	129:3,7,8,16,20	106:6	obstructing 75:25	62:2,23 63:4 64:22
N	130:21 133:5,5,21	nowadays 125:4	76:3	66:25 67:4 68:9
N 3:1 5:1	134:6,17,18 135:3,4	128:3	obtain 46:19 52:16	69:5,13 72:25 73:8
Nalder 1:4,4 92:25	135:4 138:10	no-later-than 137:21	obtained 17:17,24	74:24 76:11,17 80:8
118:2	news 35:1	NRS 31:21 42:9	obviously 8:25 11:19	82:8,22 83:16 84:5
name 5:13,13,14	night 76:3	nuances 139:8	66:6,13 67:18 68:14	84:7,16 86:10 90:16
18:15,23 100:13	nine 54:14	number 3:11 21:4	71:15 104:6 109:10	95:12 99:6,22
101:19,20	nip 76:14	35:20 101:19	118:17 124:24	101:11 102:7
National 30:5	nonpayment 15:1	102:18,24 103:4	135:3	107:10 108:15,20
nature 10:18 115:21	33:17	105:17 107:25	occurred 2:11 10:8	109:13 110:3 111:5
need 18:1 25:24,25	nonresponsive	109:16,25 111:14	123:6 127:22	112:14 113:21
30:13 34:9 65:4	132:21	115:16,20 116:22	129:12	116:17,25 119:23
84:15 88:6 94:22	nonstandard 11:24	113.10,20 110.22	offer 37:25 38:6,6,12	120:5 121:25
95:5 111:23,24,25	11:25 12:2,6,7,8	0	40:24 41:20,25	120:3 121:23
121:12 130:8,11	non-renew 47:9	O 5:1	43:15 44:13 46:3,12	126:15 127:11
132:6,22 134:4	non-renewal 42:10	object 21:8,23 23:7	47:4 48:15,21,21,22	128:4 130:10 133:3
needed 18:5 53:9	43:1,5,13,19 44:4,7	23:21 24:17 25:12	50:14 52:14,15	137:14 138:13,14
68:13,15 126:21	44:10,18 45:5,17,21	26:6,22 32:5 45:24	60:14,15 61:22	138:14 139:21
needs 17:19 40:25	46:2,7 48:16,17	48:24 51:25 60:12	62:17 63:2,5,7,21	140:2
43:10 73:22,23 89:8	49:4,5,8,9,11,12,13	69:18 77:2 78:9	65:15,16 68:10	old 96:16,18 128:2
127:4	50:19,20,23 51:18	93:5 95:2,8 97:25	69:12 73:20 74:22	once 8:19 86:14,23
Nevada 1:2 3:12 4:10	51:20,21	103:21 111:11	79:23 80:24 86:4,8	87:4 88:14 89:18
4:14 10:19,20 11:12	non-renewals 47:8	118:14 119:19	86:19 87:1,6,20	107:10 128:11
11:13,17 16:16,20	50:12 52:9	121:12 123:14	88:10 89:13,15	138:20
16:23 30:4,6,16	non-renewed 43:2,19	124:25 128:4	110:20 118:24	ones 76:10 91:3 99:15
31:11 33:25 98:21	50:13,15	133:12 139:10	126:11,19,22 131:3	one's 133:8
never 25:8 32:11	non-renewing 43:8	objection 27:17 30:17	134:5 136:9 138:5	one-on-one 13:7,21
34:17 43:1,5,7,12	Nope 119:22	31:1 33:8 34:5,14	138:20,21 139:20	ongoing 118:17
43:13,19 44:12,14	note 3:14 15:22 16:2	35:5 39:15 40:9	offered 40:1 43:9	On-the-job 13:1
45:19 46:13,18 49:4	121:14	42:23 48:4,9 49:25	44:12 48:18 50:13	open 35:18
49:10 50:12,15	noted 48:9 50:7 75:24	50:1,7 51:3 62:21	60:16 138:8	opinion 47:23
52:19 53:1,4,5,9,19	76:21 91:1	63:15 67:16 71:11	offering 38:12 72:9	opportunity 33:19
54:17,19 55:6	notice 31:13,18 32:24	75:17,21,24 76:21	74:25 80:17,18,20	35:16 46:14,19 47:1
new 14:11,17,21,21	33:19 37:20 38:6,13	77:13 79:1 80:6	offers 40:20 43:9	52:15 58:6
35:17,23,24 36:1,3	41:4,10,22 42:10	82:20 84:3 85:8,10	69:11 74:21 100:1,1	opposed 98:1
36:4,7,8,10,10,11	43:5,7,11,18 44:7	88:1,3,25 90:14	office 7:13,15 19:1	option 39:5 40:14
36:12,14 37:12	45:5,17 46:7 48:17	95:9,10 99:8 104:14	102:13	options 39:9 40:2
40:18 52:16,19 55:6	49:7,9,11,14 53:1,6	106:7,21,22 108:19	officer 2:2,4	order 19:7 32:21 36:3
55:7,8,11,17,17,20	53:10 69:10 71:24	110:7,13 111:21	officers 89:7	41:1 63:8 75:4
55:20,23 56:2,3,11	103:1 104:9,11	112:20 113:25	offices 4:9 92:17,19	81:20 84:17 124:13
56:13,15,16,16	127:25	114:16,24 115:3	101:21	126:13 131:4
64:20 72:8 79:12,14	notices 40:17,19 71:5	121:13 123:8,9	off-the-record 81:13	ordering 2:4
79:16,16,21 84:9	115:10 125:18	125:12,20 129:24	89:20 127:3	ordinary 28:8 30:10
86:22,23 87:4 88:13	126:4 127:20	130:8 134:1	oh 11:9 56:10 59:22	Original 1:24
89:17 90:20,25	130:20	objections 50:1 69:25	okay 5:22 6:12 9:22	originally 2:11
91:21 93:19,19,20	notification 32:24	76:4 113:8,10	11:15 13:24 15:3	ought 34:2 106:22
93:23,24 94:3,5,6,8	33:1 97:17 141:14	objects 105:20	16:15 25:20 28:19	outcome 141:19
95:4 96:17,18,20	notified 9:7 33:6	obligated 45:21	30:25 31:9 32:16	outset 6:23 21:15
	1	La Transfer		I ,
The state of the state of the state of the state of		The walk is the first the first section of the second section of the majority of the second section of the section of the second section of the section	ones Montre (1987) in a section of section will	2007 to \$60 pt 50 pp. The 10 to 10 t

outside 103:22 104:3	50:13 17 10 22 60:4	phrased 26:23	46:13,16,17,19 47:1	35:11,17 53:4 87:18
· ·	59:13,17,18,23 60:4	· <del>-</del>		89:3 102:7 113:2
overly 27:17 118:15	61:16,23 64:4,6,8	phrasing 48:2	47:2,4,7,11 48:13 48:14 49:10 50:13	89:3 102:7 113:2 positive 41:23 42:1
119:19	68:3,3,15 69:6	pinpoint 27:25		positive 41:23 42:1 possible 123:9
wned 102:6	72:13 73:5,6,22,23	place 66:10 77:10	50:15 52:10,12,19 52:20 53:7 55:2,4,6	preferred 12:2,4,6,7
Owner 116:11	75:1,11 77:16 78:5	78:7		prefer red 12.2,4,0,7 prefix 86:25
000 1:3	79:10 81:4,20 82:5	places 79:7	55:6,12,16,23 56:16 57:14,15 58:7,16	premium 18:3 106:9
P	83:14 84:21 86:9,22	plain 28:7 29:16 30:10		preparation 99:23
P 5:1	86:23 87:4,21 88:11		59:2,16,23,24 60:5	Prepared 1:20,20 2:2
	88:12,14,19 89:18	Plaintiffs 1:6 4:8	60:10,13,25 61:17 61:18,24,25 62:3,8	prepares 2:10,11
page 3:5,11,13,17 11:21 12:12 55:1	92:12 94:12,25 96:2 100:3 106:8 107:6,8	planet 82:13	62:13,13,15,16,16	prepares 2.10,11 preparing 100:17
56:4 62:12 79:15	•	playing 109:2	62:17,20 63:1,2,2,6	present 39:11
87:1 93:24 129:20	110:5,21 115:10	please 5:13 51:14		presented 118:19
	120:18 121:24	73:13 85:15,23	63:6,9,13,16,16,17	presented 118.19
134:6,17,18 136:5 136:25	124:11,12,14 125:7	95:19 111:22 129:7	63:20,21,24,25 64:1	previous 62:20
pages 3:14 11:19	125:9 126:13,16,17	132:10	64:2,3,5,10,11,14	previously 77:7,22
	126:21,25 127:6	PMK 115:16 118:24	64:15,19,20,23 65:1 65:1,14,16,20 67:9	89:25 91:9 92:1,6
100:2,24 141:11 paid 2:13 40:25 49:21	129:13,15 131:5	point 6:7 9:5 13:11 21:24 27:12 37:12	67:10,12,22 68:23	93:18 121:16 123:
49:24 64:11,16 66:3	134:7,11,13 136:10 136:23 137:7	50:6 57:7,10 61:9	69:7 71:6 72:14,18	price 115:11
66:7,13,16 67:2,21	138:25	78:13 79:14 81:14	72:23,23 73:4 74:1	print 57:4
68:13 69:11,15	payments 39:2 55:11	81:19 92:10 98:7	75:14 76:25 77:9,21	printed 11:19
71:15,16,18 75:4	55:17,21 73:3 91:9	104:17 108:9	78:7 79:7,8 80:5,7,8	prior 9:18 11:11 59:
79:8 83:25 97:10	94:7 95:24 106:13	113:24 119:1	80:20,21,25 81:6,21	60:5 61:16,24 64:
104:19 114:10	123:5 134:16	127:20 130:7 133:9	83:3,19,21,23,24	64:6,22 65:1 68:10
121:1 122:15,16	payment's 37:18	pointed 133:8	84:9,10,19 85:2,6	68:22 69:15 71:17
136:18	58:12	pointed 133.8 pointing 43:25 74:12	86:6,23 87:23 93:25	72:13 73:4,25 74:4
paper 2:13	pays 64:3	124:22	94:3,3,5,6 95:4 97:9	75:1,8,13,14 77:9
paragraph 83:2	penalties 2:15	pointless 132:24	97:15,23 98:22 99:7	78:6 81:20 86:9
126:23	pending 130:14	police 89:7	100:1,21 101:3,13	87:21 96:14 124:1
parlance 135:3	people 6:1 15:23	policies 10:21 19:5	103:11 104:10	124:17,18 126:20
Parrillo 116:7,8,9	perceives 25:1	31:23 32:11 34:11	105:18,19 106:7	127:1,6 129:11
part 53:23 54:6,18,20	period 10:14 32:23	34:19 35:11 38:3	107:6 109:15,17	137:6 138:2,3,9,1:
96:19,20 108:20	42:5 77:20,25 78:1	48:12 97:5 98:17	121:2 122:11	138:21
119:25	78:6 98:18 129:12	103:5,6,7,7 110:20	123:17,23 124:15	privately 102:6
particular 53:22	periods 77:19,22	122:25 123:5 137:6	124:18 125:24	probably 9:22 69:19
parties 141:18	permission 2:14	policy 13:4 14:13,24	126.6,11,17,18	71:12 79:2 128:6
party 1:5 2:2,4,13	person 5:17,22 6:21	15:1,6 16:10 17:19	127:1,7,21 128:2	problem 33:7 66:23
pay 14:13 41:1 44:13	7:21 8:1 19:2,24	18:1,7,13,23 19:8	129:6 130:22 131:2	123:11 136:12
47:5 58:10 63:13,17	29:19 31:6 65:6	19:10 20:6,6,12,14	133:5 134:8,9,11	procedure 2:1 87:6
63:20,25 64:7,9,14	66:1 70:14 71:4	20:15,20 21:1 22:7	138:2,3,4,15,22	87:15 88:18 129:1
64:19,20,25 65:4	82:12 84:13 97:13	22:8,12,24 23:18	139:17	proceed 71:3
66:21 67:7,9 68:21	98:11 102:17	24:5,8,9,9,9,23 25:3	policyholder 24:12	proceeding 2:3,12
68:22 73:18,25 75:8	118:23 131:24	26:3,3,7,12,15 27:6	41:10 42:17 59:21	proceedings 2:11
83:18,22 84:15,17	132:1	27:6,13 28:7,9,10	135:8	141:12
86:20 87:10 91:5	personally 8:24 9:1	28:13,22,25 29:16	policyholders 19:10	process 8:21 10:13
95:5 104:10 136:4	person's 18:15	30:8 31:4,5,5,12	20:5 135:11	19:21 20:11,19 21
136:19,24 137:3,8	perspective 28:1	34:3,21,22 35:13,17	policyholder's 21:6	21:4 23:3 35:10
137:23 138:16,16	Phoenix 1:24 141:20	35:20,22,23,24 36:1	popular 28:8 30:11	40:6 42:6 54:3,6,8
138:18,18,25 139:4	phone 22:7	36:3,10,12,14 37:6	portion 17:25 29:7,8	54:18,21 104:2
paying 66:23 71:6	phrase 20:17 106:17	37:9,12 38:22 39:6	43:17 45:25 46:16	117:10,14 119:2
87:8 132:17	106:25 107:12	40:6,17 41:14,15	73:10 79:25 85:16	processed 67:22
payment 2:1 22:6	111:4,10 112:12,19	42:15,18 43:2,8,20	89:10 105:16 112:4	102:18,25
33:20 46:22 47:2	112:23 113:3,5,5	44:12,19,20 45:6,7	114:22 130:17	product 2:12
52:16,21 59:1,1,4	114:12	45:22 46:8,9,10,11	position 6:24 7:4	proffer 37:14
しゅいとしりか エ ピノ・ようようで	117.16	70.22 70.0,7,10,11	Podition O.Z.T	F = 0

	Nalder vs. Unit	ed Automobile Insu	rance Company	·
programmed 13:5	89:25 91:7,23 97:1	reason 43:8 44:11,15	referencing 30:1	107:13 108:21
programs 17:10	106:2,15,19 107:12	64:10 87:17 90:4	44:10 63:6 66:7	109:14,17,18 110:5
proof 87:18 88:6,7,19	109:4 111:19,22,25	95:1 103:16	91:14 92:8 94:17	111:15
proper 117:17 135:16	112:2,6,10,15,22	reasonable 2:1 135:5	98:9 100:9 107:5	renewal 14:11,18,22
135:22	114:7,16 115:5	reasonably 118:15	116:13 117:20	37:25 38:6,12 40:17
property 2:15	118:22 121:13,14	reasons 90:2	125:6 137:21	40:19,24 41:4,10,19
proposal 126:10	121:21 123:15	recall 42:4 92:2	referred 139:11	41:21,25 42:6 43:9
131:2	126:1,3,3,17 127:14	100:17,22	referring 62:20 63:10	43:15 44:13,22
propose:26:14,15	127:17 128:3,19,19	receipt 56:3 81:3 91:1	99:21 124:21	46:12 47:4 48:15,18
propounded 141:8	128:25 130:11,14	91:9 94:12,24 96:2	137:10	48:21,21,22 50:14
protect 119:6	130:19,19,20 131:7	107:8 110:21	refers 121:25	52:14 57:24 58:18
protocols 103:5	131:12,19,20 132:5	120:18 121:6 125:9	reflect 70:24 134:20	59:4,15 60:14,15
prove 89:8	132:14 133:2	129:17 134:13,17	refracting 131:25	61:21 62:17 63:5
provide 2:4 19:15	139:11	receipts 100:2,21	refresh 37:3	65:15 66:2 67:21
43:18 44:6,8,18	questions 6:13 17:17	107:4 110:5 115:10	regard 21:7 22:1	68:10,12 69:11,12
45:4,5,6,22 46:7,7	20:2 26:1 44:2	receive 68:10 86:23	23:18 26:7 38:2	69:15 71:5,24,24
46:10 47:1,7,11	113:14,17 114:5	received 2:3,14 40:18	99:8	72:2,9 73:20 74:21
48:13 52:12 96:24	115:25 120:3 130:4	60:4 61:16 64:5	regarding 5:18 10:5	79:18,23 80:12,24
provided 39:6 41:15	132:18 134:22	72:13 73:4,22,24	84:16 91:16,17,17	84:14,24 86:3,8,19
46:12,14,14,18,19	141:8	81:20 82:5 86:9,23	101:3 118:12 123:9	87:1 88:10 89:13,15
47:1 48:15 52:19	question's 124:23	87:21 88:11,12,14	regardless 52:11	90:19 91:15,20,25
57:8 98:17 99:3,17	quibble 46:4	89:18 92:12 106:13	122:24	93:1 94:13,15,20,21
141:14	quick 122:5 134:23	107:7 124:12,14	regards 12:23 17:17	94:25 95:3,22 96:3
provides 2:9 57:6	quite 9:22 121:18	125:7 126:14,16,17	22:7 34:19 86:21	99:9 100:1,21 104:9
providing 20:12,19	quote 30:7,11,12	126:19 127:1,6	101:10 102:4,24	104:11 107:5,11
21:1 22:12	63:17 105:21,22	129:16 131:5 134:7	103:15,16 105:8	108:22 110:20
pull 74:2,4 108:20		134:12,16,16	110:19 112:22	111:16 115:10
pulled 15:19	R	136:11	118:6	121:7,10,25 123:4
pulling 107:18,22	R 5:1	receiving 103:1	region 102:9 117:24	123:10,12 124:2,6
purchased 2:7	Raintree 4:3	Recess 3:18 89:21	117:24	125:18 126:4,7,11
purpose 32:16,19	raised 113:10	RECESSES 3:16	regional 7:5 102:13	126:19,22 127:8,20
33:3 40:13	Rancho 4:13	recognize 15:18	regions 102:10,12	127:25 128:1
purposes 33:14	range 27:25	recollection 37:4	regulation 44:10	130:20,23 131:3
Pursuant 2:1	rate 2:4 18:3	53:20	48:17 49:10,11,13	133:7,25 134:5
put 108:5,10 124:5	rated 14:5 18:3	record 5:14 22:17	50:12,14,21 52.9	136:9 137:11,18
133:19 134:3,19	rates 17:9	35:5 42:22 48:10	reinstated 15:2 16:11	138:5,20,21 139:20
putting 95:15,16	read 13:24 14:3,7,15	53:21 61:7 69:18	reinstatement 14:25	renewals 42:24 93:22
P-a-r 116:7	16:13,14 26:12	70:24 76:4 92:14	15:5	94:23 123:6
P-a-r-r-i-l-l-o 116:9	30:13 43:25 44:1,21	95:13 114:3 120:10	reinstatements 14:12	renewed 32:4 42:18
p.m 1:18 3:18,18 4:2	45:2,8,11 50:9 60:6	121:9,14 128:5	15:3	79:11,20 80:3,3,4,9
89:21,21 140:3	63:19 64:9,25 67:11	131:14,22 134:20	rejecting 17:25	81:6 84:25 85:5
	67:14 70:12 72:15	records 97:4 98:21	relate 17:2 21:3 25:23	90:12,15 93:1 99:7
0	73:8,10 79:24,25	123:7	related 5:18 7:22	107:22 109:15
question 11:5 20:3	84:18 85:14,16 92:8	refer 8:15	31:6 40:16 119:15	123:1,18
21:19,25 26:23 31:2	105:16,24 106:1	reference 36:11 56:13	141:17	renewing 31:5 74:22
38:10,14,25 42:11	111:23,25 112:2,4	65:6 101:9 104:6	relation 8:11 54:8	94:2 107:4
43:4 45:10 47:6	130:11,17 138:24	106:5 108:16,22	81:25	repeat 52:25
48:3,7,11,12 50:17	reading 45:2 60:23	116:23	relationship 19:3	repeatedly 123:16
52:7,24 55:16 58:19	107:17 127:5	referenced 52:9	remember 36:20	report 18:2 96:10,12
59:20 60:18 61:8	real 1:4 122:5	53:17 66:12 83:1	91:11 92:5 126:1	96:13,22 97:3,12
67:5 68:17,19 69:18	really 6:20 68:1 92:9	108:24	renew 20:21 43:12,14	reported 96:16
70:5,8,9 71:3 73:8	106:22 113:12,24	references 47:8 73:1	44:12,14 46:14 55:5	reporter 1:21 2:5,9
73:12 76:22 77:7	114:6 121:18 130:8	73:5,6,18 75:2	80:17,20,25 81:2	2:10,11,14 4:5
80:2 85:14 87:23	131:17	126:10 131:1	105:18,19,21 107:1	10:24 39:1 73:11
5		120.10 131.1	100.10,12,21 107.1	10.0.0

	<del> </del>			
80:1 85:17 92:15	124:2,8 134:12	rights 2:15	114:3,8,11,15,20	136:3,3,13,20
112:5 128:23 129:7	137:10,17 138:20	right-hand 125:23	115:1,5,16,19,21,25	137:16 139:2,4
130:18 141:5,24	138:21	Rio 30:5	116:3,14,18,24	scope 10:18 115:21
Reporting 1:22 2:13	re-ask 33:11		117:1 118:21	Scottsdale 1:17 4:4
representing 83:24	Richard 116:7,9	risk 12:23 17:15,17	117:1 118:21	screw 56:5
reprint 14:13	ridiculous 83:25	Road 1:23		second 7:19 8:9 16:17
request 99:16 105:16		ROE 1:9	121:12 122:6,23	l
105:17,20 109:16	right 5:16 7:2 8:15,19	round 130:5,5,5	123:11,14,19 124:1	21:14 25:2 32:2 58:6 115:18 120:6
109:25 110:25	10:16 11:14,18	RPR/CSR 141:23	124:22 125:1,16	seconds 70:24
111:14,14,15 112:8	12:12 14:23 15:10	rude 128:23	126:1 127:4,11	
141:14	15:20 16:17 18:12	rule 2:1 42:12 106:4	128:16,22 129:1	Section 2:5,7
1 ' '	18:17,20 19:21	rules 2:1 33:25	130:1,7,10,11,15	see 12:15,18 15:20
requested 73:10 79:25 85:16 106:8	20:11,25 22:10 23:2	run 57:15,16	131:8,10,14 132:9	27:23 29:1 32:2
112:4 130:17	23:11,17 24:11,25	running 18:2	132:13,16 133:1,4	61:4 62:3 64:23
1	25:20 27:12 29:1,3	runs 33:1	133:19 134:3	65:5 66:1 67:4,10
requests 99:14,17	31:25 32:2,3,10,14	S	135:10,14,18,21	67:13 69:7,23 70:3
require 35:24	33:3,3 34:2 35:4,25		136:2 137:12,14,19	70:14 71:9 72:11
required 53:5 77:16	36:3,9,12,22,23	S 3:10 5:1	137:23 139:18,21	74:7 77:11 78:4,21
77:16	37:1,11 38:9,16	sale 57:7,10	140:1	81:9,10 83:9,14
requirement 42:9	39:25 40:5,21 41:17	Sampson 3:6,7,8 4:9	Sandra 1:21 4:4	84:2,7,11,18 91:4
requirements 12:9 40:7	42:5,17 43:16 44:16	5:12 9:1,2 10:25	141:5,23	114:6 120:17
1 ''	45:18,20,20 47:6,10	15:15 21:13,16,24	save 54:24 115:15	130:16 131:25
requires 106:4	49:1,5 50:22,24	22:3 23:11 24:2,25	saw 82:16	132:2 136:5,20
reread 30:13	52:11,23 53:5,8,15	25:15 26:11 27:4,20	saying 6:8,19 22:15	139:7,16,18
reserved 76:4	54:4 55:10,20,25	30:22 31:4 32:10	24:1 25:22 26:10,21	seeing 51:23 61:2
resolved: 103:1,14,20	56:19 57:2,7,14,18	33:13,16 34:8,16	34:19,19 39:22,22	seen 11:6,11 12:13
104:13	57:25 58:5,9 59:17	35:7 38:4 39:16	39:25 54:1 65:4	15:16 41:4 53:12,19
respectfully 51:15	60:1,3,8,17 61:8,14	40:13 42:24 44:2,6	95:5,16,19,19	57:21 71:24 85:25
respond 139:14	61:23 62:7 63:4,12	45:1,14 46:6 47:18	100:14 108:13	99:4,18,20 101:9
response 105:20	63:25 64:2,20 65:2	47:24 48:4,9,11,25	122:2 123:17 137:3	segments 13:11
106:11,19,20	65:14,25 66:5,23,24	49:2,21,24 50:7,8	says 14:17 15:22 16:9	sell 10:21 103:6
108:20 109:25	67:1,3 68:4,5,11	51:7,10,14,17 52:4	26:12 28:13,21,22	selling 20:14,15
110:24 112:8	69:2 71:7 72:2,18	52:8 56:5,8,10 58:2	31:11 32:3,4 43:10	sells 19:5
responsibility 33:25	74:1,9,23 75:6,14	58:5 60:1,17 61:8	43:17 44:1,17 45:4	send 37:20 42:9 44:9
responsible 18:9	76:10,17,23 77:6,20	62:11,23 63:4,17	45:21,23 46:6 47:7	49:3,7,9,12 50:19
104:20 117:19	77:23 78:4 79:13	67:23 69:20,25 70:6	47:10 49:7 50:24	50:20,23 51:18,20
rest 106:6	80:13,23 81:2 82:2	70:9,13,19 71:16	51:20 52:2,12 58:12	51:21 53:5,9 87:3,4
restraint 2:15	82:22 83:5,7,8,10	73:8,12,17 74:6	60:4 61:2,16,19,23	87:4,6,17 88:18
restrict 34:20,25	83:22 84:21 85:14	75:17,20,24 76:2,8	62:12 63:13,16,17	sends 23:17
restricts 34:13	85:19,22 86:18	76:12,17,21,22 77:6	63:25 64:4,22 65:1	Senior 116:8,10
resumed 3:18	87:25 89:2,16,19,19	77:18 78:15 79:9,24	66:11 67:13,15 69:6	sense 28:8 30:11
review 13:6 17:24	90:1,21,24 91:7	80:2,8 81:14,25	72:7,17,23 73:1,23	136:22 138:19
31:10,21 99:23,24	92:7,11,19,21,21,23	82:2,12,17,22 84:5	73:24 74:12,14,19	sent 40:17 41:3,9,10
100:10,14 141:15	93:4,14,21 94:3,10	84:7 85:9,13,18	75:7,7,12,13 76:23	41:14,18,21 42:2
141:16	94:15,20 96:4,5,21	88:2,5,8,15 89:2,22	79:14,17 81:2,10	43:5,7,12,13,14
reviewed 10:6 16:9	97:1,8 99:22 101:17	90:16 93:8,14 94:19	83:18,22 84:21	49:4 50:13 52:14,16
18:8 54:10 99:13	108:9,11 109:23	95:8,12,15,18 98:1	88:21 90:19 91:15	53:1 57:3 63:2
100:8,12,17,19	112:24 115:14	98:5,7 99:2,13	94:12,15,20,21	68:14 86:11,12,18
117:25	119:12 120:20	104:2,20 106:1,11	95:21 103:11,12,13	86:19 87:3 89:18
reviewing 17:15	121:5 122:3,12	106:21,25 107:24	103:17,18 105:10	90:2 97:17 101:3,9
100:23 117:16	123:7 124:3,6,15,18	108:24 109:5,8,12	105:10 106:6 109:3	101:12 105:17
revised 57:24 58:18	124:19 128:16,18	109:14,22 110:2,4,9	111:15 121:7	125:18 126:8
59:15 61:21 65:15	129:23 131:21	110:23 111:6,21,25	123:19 124:2,13,18	127:21 129:4
67:21 68:14 74:10	133:22 136:5,7,8,8	112:2,6,15,23 113:2	126:24,24 131:11	130:24 138:21,21
74:10 86:22 100:2	138:12	113:11,15,19,23	133:17 135:10	sentence 34:22,23
L proteins and a second and	The contract of the special of the special sections of the special section of the special sections of			· <del>Sili waxa i ili wa</del> anii aa aasa k

		<u></u>	<u> </u>	***
83:2	sky 127:14,17 128:17	spring 119:7	Stay 117:5	tacit 71:2
September 90:12	131:10 132:2,14,19	ss 141:2	stays 76:19 97:16	tactics 103:5
service 17:23	snippets 111:18	stack 54:14	Steven 116:15	tag 96:17
services 2:15	sold 17:20 18:13	stand 42:25	stood 70:25	take 11:4,18 13:7,9
set 13:19 117:10	solution 117:18	stand 42:23 standard 2:5,5 12:2,3	stop 50:1 75:24 76:3	15:15 27:16 28:23
setting 13:20 22:14	solving 117:18	12:4 74:24	113:23 114:17	37:3 42:11 54:18
sheet 86:24	somebody 6:14 90:22	stared 70:25	street 24:3 25:3 27:8	55:25 71:23 85:22
SHERROD 4:13	someone's 117:4	starred 137:3	58:25 71:4	91:16 104:23 106:3
she'd 48:1	132:20	stars 65:3,9 66:10	structure 102:3,4	114:20 120:5 124:1
She'll 11:2	sorry 15:10 25:23	83:17	stuff 68:18 89:24	131:15 133:15
shorthand 141:9	37:6 42:25 43:17,24	start 41:2 70:21	subject 84:11 106:8	taken 4:2 33:20 41:16
shot 95:9	56:5,23 57:15 89:14	started 36:24 37:1	submit 64:7	75:20 89:21 91:2
show 11:3 15:11 31:9	90:7 100:5 101:25	101:20,22	submits 64:6	141:5,9
31:20 36:24 42:8	sort 104:3	starting 59:2	submitted 98:16	takes 13:10,12 123:3
49:16 57:20 60:9,15	sought 2:16	starts 138:6	99:14 100:9	talk 19:9 20:25 24:2
61:19 66:3,15 69:12	sound 37:1	state 1:22 2:13 4:5	subsequent 37:6,7,8,9	32:13 62:18 68:18
72:25 74:13,21	sounds 37:2 46:25	11:20,25 13:4 16:20	90:11	120:15 132:16
76:24 88:6,19 89:7	South 4:10,13	16:23 23:16 30:4,6	subsequently 94:6	talked 71:5 77:19
89:8 1:14:3 125:2,4	speak 5:7 7:22 24:13	30:15 33:25 42:22	success 12:13	83:23 84:24 88:17
125:10,16 126:4,7	53:21 125:1	66:13 69:17 107:4	sudden 6:22	90:2,18 91:8 101:11
129:4,8,9 130:20,24	speaking 50:1 108:19	107:20 110:19	Suite 1:23	103:9 118:13
133:4:134:5	speaks 42:21 44:24	141:1,6	sun 127:15	119:17 122:10
showed 53:18 66:22	45:11 48:20 49:2	stated 29:5 74:21	supposed 23:12 82:23	123:3 127:23
74:19.76:25 98:19	61:7 62:9 67:17	79:6 83:13,17 89:10	119:2	talking 6:11,20 8:17
134:14	74:3 75:15,18,22	93:12,19 95:11	supreme 30:6,15	9:13 20:12 22:3
showing 58:3 63:25	77:3 78:10 79:3	105:23 134:15	sure 9:24 11:10 17:14	27:4,5 32:11 38:2
104:17,18 126:11	95:22 124:25	statement 11:7,23,24	17:16,24 18:1,7	41:5 42:24 43:1
129:21 131:2	125:13	19:19 24:16 30:23	19:9,12,17,18,22,23	45:16 49:17 51:15
134:12,17,18 135:4	<b>special</b> 26:16 27:16	46:15 50:11 54:22	19:23 20:2,4,7,15	59:8,25 60:12 63:24
137:15 138:5	specialized 26:18	57:24 58:18 59:16	20:15,20 21:1,13	64:1,3 67:12 70:21
shows 66:25 81:15	29:20 59:21 64:24	61:21 67:21 69:15	23:2,3,12 24:2	84:9 85:2 98:4
107:8 128:9 136:9	67:5	71:24 72:9 80:12	25:15,21,22,24	104:5 132:13
side 15:25 19:6	specific 19:1,2 61:13	86:20 107:23 124:3	26:11 29:11,12	137:17
sign 2:9	75:3 82:6,7 100:16	124:6 127:7 137:11	33:13 34:8,11,18	talks 12:13 42:9,20
signature 19:1 141:15	124:17 133:21	statements 80:24 93:2	38:4 39:21,24 41:11	50:18 51:17 62:2,13
141:16	specifically 18:21,23	100:21	45:1,2 46:17,24	62:19 125:2 127:15
signatures 17:16,24	47:25 48:20 51:17	states 1:1 2:1 44:10	52:4 58:2 59:5	127:25
18:1	69:6 72:22 98:25	50:12 58:9 61:21	62:11 65:5,11 66:19	tap 113:4
signed 2:7,11 17:18 55:13	99:3,4,5,20 100:13	69:10 77:15 79:7	71:16 74:6,9 80:11	tape 96:24 97:6,17
silence 70:23	110:18	82:4 86:7,22 88:11	82:17 85:21 88:15	technical 27:7,10
similar 94:24	specifies 72:22	126:2 134:10 137:5	89:23 91:13 99:2	technology 14:1,5
simple 52:24	speculate 82:14 speculated 130:1	stating 27:1 35:3 92:11 93:22 107:17	101:23 110:2	tell 6:6 9:9 15:15 19:2
simple 32.24 simpler 28:5	speculation 27:18		115:19,24 117:16	20:17 21:15 27:21
simple 28.3 simply 42:12		107:22 108:17	117:22 120:8 122:9	35:2 38:20 39:18 70:19 78:21 80:3
sit 12:22 39:25 90:1	39:15 67:18 69:19 69:20 70:2 71:11	110:18   status 14:13	131:13 132:12 135:9 137:23	89:12 97:22 98:15
sitting 109:6	77:13 78:11 79:3	status 14:13 statute 31:10,11 32:7	surprise 6:22 82:2	99:5 100:13 101:21
situation 28:21 29:2	82:11,21 84:4	32:14,17,20 33:14	sworn 5:7 141:7	102:8 118:25 121:9
44:4	103:21 104:14	42:10,12,15,21	synonymous 111:17	102.8 118.23 121.9
six 7:3 15:4 38:22	114:25 118:16	43:25 44:1,17,24	system 13:4,6 40:24	129:2 131:21
39:7 40:15 70:16	119:20 129:25	45:11,20 46:1,3,4,6	57:11 96:16,17	138:15,24
105:15	speculative 70:8,10	47:7,8,10,16 48:20	37.11 30.10,17	telling 22:18 51:19
six-month 39:5	speech 111:22	49:2,7,17 50:4,24	T	69:2,1471:875:6
skill 141:13	spell 5:13,14	51:6,13,17 52:12	T 3:10	83:11 92:11 93:12
1,1	JP011 5.15,17	31.0,13,17 32.12		05.11,72.11,75.12
		- โดย พ.ศ. (พ.ศ. พระ พ.ศ. พ.ศ. พ.ศ. พระพัทธิน พ.ศ. (พ.ศ. พ.ศ. พ.ศ. พ.ศ. พ.ศ. พ.ศ. พ.ศ	The state of the s	<del>andro esta la para de la Colo</del>

	Traidel 48. Officed Automobile Insulance Company			
93:13 95:19 104:12	94:6 95:4,25 99:11	95:25 103:13,18,18	113:13 118:13,20	39:7,21 40:15 41:23
107:10,20 136:15	104:18 105:21	105:10,11,13	119:17 120:1	56:1 73:21 79:2,7
136:17,18,22	104:73 103:21	105:10,11,15	125:17 126:6	102:15,24 133:23
137:14	122:11 123:2,17	110:4 113:5 114:23	127:18,19 130:22	type 12:23 20:22
tells 110:24 112:7	122:11 123:2,17	118:14 119:10,11	told 7:20 44:4 47:25	79:17 94:16,17,19
ten 31:18 32:25 54:15	134:6		48:21 49:4 54:5,7	94:25 95:21 96:2
122:16	test 36:25	119:24 121:4,18	54:17 55:5 69:21	107:11 108:23
ten-day 32:24 33:19	testified 5:9,22 10:4	122:10 125:21	78:5,18 88:8 90:5	107:11 108:23
37:20 38:6		127:11 128:5		121:10
ten-days 31:12	71:4 77:8 81:18	131:15,17 132:3,5	92:1,3 94:2 98:3	
term 15:2 35:18,20	93:14,18 95:3 118:23	133:13 135:11,17	121:15,16 123:16	types 113:10
		136:12 137:1,15	123:22 135:23	U
35:21 36:11,12,14	testify 76:5 100:17	138:17 139:8	138:1	UAIC 5:17,25 6:1,9
36:15,24 37:1,16,18	141:7	thinking 28:3,3 33:4	top 41:12 42:4 101:1	
37:23,25 38:5,5,7,7	testifying 141:6	67:23 68:2 71:14	total 95:25	6:19,21 7:2,4 11:21
38:12,15 39:8 40:5	testimony 6:22 23:23	136:13	totally 28:4 29:12	12:20 14:1 15:3
41:2 42:6,7 46:21	24:18 62:22 65:18	thinks 111:6 112:16	trade 2:15 101:20	17:5,22 19:4,5,9,12
47:3,5,9,13 48:16	92:4,5,22 93:7,8	thought 25:21 68:23	train 12:22	19:17,23 20:4 22:4
48:18 52:16,20 55:9	99:23 110:7,14	71:6 78:18 81:21	trained 13:15,17 30:9	23:12,20 24:5,9,13
55:19 57:15 58:6	111:12,14 118:24	92:4 94:2 104:10	training 12:19,24	24:15 25:4,6,7,9,16
59:3,6,15,25 60:2	119:25 120:17	121:16 135:22	13:1,3,7,13,19,21	28:21,23 31:6 35:10
60:15,15,21,23	123:25 125:21	three 39:7 40:15 44:4	26:5,16 27:16 29:20	36:17 37:19 38:1,9
61:22 63:5,8,20,21	128:5 133:14 134:2	47:21 48:6 50:5	transcribed 141:10	44:7 46:10,18,25
63:22:64:6,8,20	139:13	139:11,12	transcript 2:7,9,10,13	48:12,21 49:4 52:11
65:17,22 66:4,8,14	Texas 102:14	thrilled 76:8	2:14 7:12 73:10	52:12 53:22 56:23
68:13,15 69:12 72:8	Thank 56:21 90:9	throwing 29:4,7	79:25 85:16 112:4	56:23 80:17 82:25
72:10:73:19,21 74:7	120:4	time 6:7 9:6 13:14	130:17 141:11	88:22 89:9 90:2
74:8,18,22,25 75:2	theft 2:15	21:24 31:25 32:21	transcripts 2:10	92:17 97:3,14,22
79:12,14,16,22	therefor 2:2	39:4,11,18,20 41:15	transmitted 98:10	98:5,8,14,21 99:7
80:10,18,19,21 81:7	thereto 141:9	47:17 53:9 56:16	treat 21:6	99:14,16 101:2,12
85:1 87:21 90:20,25	thing 27:8 34:4 55:15	57:4 63:7 66:7,14	trial 6:19,23 118:21	101:16,20 102:5,17
91:1 92:13 93:17,23	90:18,19 91:4 93:3	67:21 68:12 74:9	118:22 119:7,24	102:18 103:5,12,18
93:25 94:8 96:1	95:7 96:6 103:12,19	79:2 86:21 87:8	tried 6:23	104:9 105:10,13,17
104:18 107:7	105:11 106:2,22	89:9,10 91:2 92:10	true 51:7 78:15	105:18,20,23
109:18,23 110:21	135:24 136:16	96:1 97:18 98:6,7	128:21 141:11	106:25 107:11
121:5,23 124:9	137:7	98:18 105:5,6 107:8	truth 5:8,8 141:7	108:2,4,9 109:16
125:3,8,10,10,15	things 20:22 21:3	113:20,24 121:16	truthful 113:15	110:24 111:3,6
126:5,18 127:12,18	28:12 39:22 42:16	122:15 125:8	try 76:12 81:8 109:4	112:7,11,16 116:4
128:2,9 129:3,7,8	75:6 76:3 89:24	129:13 130:7	119:7 125:17 126:6	116:16 117:1 118:2
129:11,11,14,16,21	105:2 117:16 121:8	132:10 139:10	130:23 133:15	123:1,3 124:5
130:21 133:5,18,21	think 8:20 16:3 20:4	timely 43:18 44:7,13	trying 6:18 13:24	UAIC's 6:24 10:19
134:8,9,12,18 135:3	23:22 26:17,25 27:8	45:4 68:15 91:5	21:12 25:20 27:24	18:6 35:11,17 53:4
136:10,18 138:5,8,9	27:9,21,23 30:18	95:5 129:16	29:22 36:13 37:7	83:7 87:18 89:2
terminology 27:10	31:22 35:2 36:25	times 44:4 47:21 48:6	38:20 47:22 51:1,12	116:19
terms 15:4 17:3,21	41:25 45:25 46:1,4	50:5 51:6 70:15	54:4 62:24 63:23	UAI's 113:2
18:6 22:19,22 23:2	47:20 49:18,19,21	86:15 91:9 93:3,15	66:12,19 76:13	Uh-huh 5:19 7:8 10:9
23:3 28:6 29:17,19	49:24 51:1,4 52:6,7	96:7 99:6 109:5	107:19,19 108:16	10:23 11:22 12:5,16
29:21,25 30:10 31:4	52:23 54:11 55:4	121:16 124:23	109:19 110:22,23	14:19 15:21 16:6
36:16,19,21 37:9	56:1 58:25 62:12,18	125:22 132:7	111:9 112:6,18	24:4,6 25:5 26:13
38:15,22 40:18	62:21 63:9 64:10,25		130:2	28:16 29:18 33:15
43:14 44:19 45:7	67:16,17 68:20 70:5	. •	tunnel 92:15	37:17 38:17 41:6
46:9,11 48:14 52:13	70:7,9,11 71:10	11:11 15:16 53:13	turn 127:16	54:16 56:18 57:10
55:5,6,11,17,20,23	77:15 78:5,19,20,22	53:19 57:21 71:25	twice 96:16,24,25	58:22 59:9 62:4
68:2,6 84:16 86:5	84:13 87:14 90:12	85:25 90:2,5 91:11	97:6,13	63:14 65:12 66:3
90:17 91:6 93:25	93:6,6 94:22 95:6	92:6 103:9 107:25	two 16:11 34:22,23	68:5 71:20 72:19
	I	!		<u> </u>
the control of the state of the	and the contract of the contra	and the first and the first	T	

<del></del>				
79:19 80:14 83:4	114:17	want 9:10 19:9 20:2	129:22 135:23	wonderful 135:12
84:23 85:24 87:16	upper 104:25	20:23,25 21:2,18	weren't 28:25 39:24	word 78:8 96:3
91:18 97:11 98:13	upping 22:22	22:1 23:2 25:24	71:8	103:12 108:9,21
99:25 111:1 112:9	upside 13:24 45:2	27:21 32:13 37:14	western 7:5 102:9	109:14 110:5,10
119:16 130:13	use 14:6 110:10,11,12	39:16,21,24 42:8	117:23,24	111:2,3,7,9,16
UIM 22:23	111:7,16 112:16	43:3,21 45:2 46:24	we'll 32:13 81:8,8	112:10,12,16,19
ultimate 116:18	115:7 123:10,11,20	48:5 52:4 53:11	130:16 131:15	115:2,2,7 123:10,12
ultimately 23:13	123:22 125:14	58:20 62:24 65:18	132:7	123:18,20,21,22
unclear 84:8 112:23	131:23	67:7 68:18 69:20	we're 6:18 8:11 9:22	124:5 125:15 126:7
113:3,6 114:23	uses 111:8 112:17	74:2,4 76:3 78:5,16	9:24 18:2 32:11	129:5,8 130:23
115:6	U.S 18:16,25 24:7,12	78:24 85:21 89:23	42:24 60:1 80:18	133:5,7,25 134:8,9
underlined 43:17	25:4.9	91:7 92:8,9 96:14	107:21 116:13	words 26:17 76:24
understand 5:16,25	23.7,2	99:18 100:11 106:1	120:9 124:8 125:3	77:10 78:1 86:14
6:4,6,10,25 7:24 8:4	v	106:14 108:22,25	126:5 127:18	91:13 92:24 129:9
8:11,16 17:2 19:10	V 1:9,9	110:10 111:16,17	130:21 133:6	133:6,20,23,24
19:13,22 20:5,5,12	vague 23:8 24:1	113:2,4 114:11	we've 22:1 38:25 60:3	134:3,20
23:3,12 25:10 26:21	25:13 67:16 71:4	115:2,7 117:14	80:23 85:2 86:14	work 2:11 12:20 52:3
29:21 30:12,14 35:1	105:20 107:1,13,18	119:1 120:16 122:6	89:6,23 90:1 91:8	worked 7:2 16:19
38:9 43:23 46:24	108:13,14,17,21	123:20,22 127:24	92:12 95:22 96:6,7	working 16:17,22
49:25 51:1,2 52:5	109:18 110:16,17	128:2,3,13 129:1	101:11 103:9	27.24
54:1 59:12 61:1	111:2,4 112:10,12	130:4 134:7 136:21	107:24 109:6 116:2	works 18:8 19:11
62:24 66:9 68:17	112:21 114:24	136:23 137:7	117:12,13 118:13	96:8
78:20,23 82:9,13,18	115:6 128:6 132:8	138:25	118:23 119:17	world 14:1
82:23 83:7,12,12,16		wanted 20:10 22:17	131:16 139:15	worry 25:25
87:22 88:15 90:11	Vaguely 118:8	25:22 80:11	whatnot 53:18	wouldn't 15:5 18:17
96:5 114:10 138:23	valid 31:17		whatsoever 54:8	23:19 42:3 58:17
understandability	Validate 18:2	wanting 22:19 78:13	white 76:20	66:15 76:9 103:2
29:24	Valley 4:10	wants 24:5 75:11	wide 27:25	Wow 47:12
understanding 29:25	varies 13:11,15 27:10	78:14 128:20	wife 7:17	wrists 92:16
32:19 35:10 37:19	Vegas 4:10,14 25:4	warranted 78:24	WINNER 4:13	write 11:16 12:23
64:24,24 66:19	vehemently 48:1,10	wasn't 10:11 29:13	witness 3:2.5:7 21:11	13:5 14:11,17 19:7
67:14.68:2,21,25	vehicle 3:12 18:2	39:22 44:4 54:5	23:10 24:1,21 26:9	24:23,23 38:22 39:4
71:5 77:8 82:9,17		66:6 82:1 89:9 119:25 135:23	26:25 30:20 32:8	40:14 126:5 127:4
109:22	28:14,20,23,24 vehicles 22:24		33:11 40:12 45:13	130:21
understands 18:7	verbiage 20:23 26:18	waste 47:17	47:16 48:25 51:19	writes 24:8
19:18,24 20:20 21:2	91:10,12 107:17	watched 92:18	58:3 60:14 63:1	writing 22:8
23:4,14	verdict 116:18	watching 109:7 way 13:25 20:17	67:20 71:14 73:14	written 2:14 29:5
understood 25:21	verified 10:7 16:10	21:14 31:1 32:9	73:16 74:4 76:5	wrong 53:20 97:2
28:7 29:16 30:10	1	I	1	132:20
67:20 71:17 80:11	versus 12:4,6,7 30:5 96:18 118:2	34:12 38:1,9 48:2	77:5,15 78:12 79:6 80:7 82:1,16 84:6	wrote 18:23
82:15,16 129:19	View 4:10	66:1 76:13 77:12		Wrote 16.25
•	1	79:13 83:11 84:18	85:11 88:13 95:16	X
underwriter 103:23	viewpoint 26:4 30:9	104:19 117:2	98:3,24 99:11	
underwriting 5:18	violation 2:15	141:17,18	103:25 104:16	X 3:1,10
7:6,23 8:25 9:25	voice 51:15	ways 70:16	106:10 107:16	X)Pursuant 141:14
12:14,20,21 15:25	vs 1:7	web 11:21 12:12 14:5	110:16 111:24	Y
16:10,15 17:6,7,11	W	website 14:9,11 108:1	112:1,20 114:5	yeah 6:19 15:12,19
17:13,14,15,21 22:2		week 13:9,12,12	115:4 116:21	
100:3,6,18,20,22	wait 66:20 70:21	66:17 67:2 68:4,6	118:19 119:22	18:21 21:23 44:23
101:6 102:8 117:23	104:9 114:15	105:1	121:22 122:8	48:5 54:13 60:14
unfair 25:7 29:1	waited 70:24	welcome 68:19 78:25	125:14 127:5	75:18 78:1 82:4
Union 30:5	waiting 134:19	went 6:3 7:19 10:6,6	128:15,19 132:8	85:4,18 87:11 92:20
United 1:1,8 4:3 19:8	waived 141:16	10:6,11,13 53:17	133:4,17 137:21	92:20 94:19 95:17
24:23 122:12	waiving 106:6	91:24 92:17,22 93:9	139:15 141:6,9	96:12 97:15,19
unprofessional	walk 17:11	119:14 121:1	witnesses 131:17	101:18 106:12
i e				

107:16 112:1,25	38:15,21,21,23	4	89107 4:10	-	
115:23 117:12,13	99:12 101:19	4 59:8 91:17 114:21			
118:10,10 123:16	122:11,16	4/26 58:3	9		
130:9 135:14	15th 133:15	4/28 59:18 67:12,24	9 3:12 5:3 85:23		*
137:20	15-some 95:25	4/29 58:4	86:10,15,18 88:2		
year 14:5,5 96:19		<b>4:28</b> 140:3	90:3		
101:24	2	4:20 140:5		1	i.
years 7:3 102:25	2 3:14 56:1,25 57:8	5			
105:14,15,15	91:16 92:24 124:2			1	
yelling 76:7	2:09-cv-1348 1:8	5 3:6,12 71:23 92:25		1	
Yep 124:16	20 103:4	5/29 58:4		1	. ]
Y-A 85:21	2000 2:9,11	5/29/07 72:5 73:5,6	1		
	2002 116:15	74:7 75:10	!		
<u> </u>	2003 2:6	5/31 79:10	1		·
<b>\$134</b> 58:10 136:18	<b>2007</b> 8:20 37:1 60:20	5/6 58:15 59:18		1	
<b>\$6.8</b> 116:19	60:23 90:13 93:1	137:23 138:16			
0.15	94:23 105:19	5/6/07 58:13 59:2,23			1
0	120:19	65:10,11,19 66:11			
04 102:18	2008 105:19	67:7,13		- 1	
<b>05</b> 102:19	<b>2009</b> 9:17,18 54:11	50348 1:22 4:5			
06 102:19	54:21	141:24			
<b>07</b> 9:6 57:16,18,20	<b>2010</b> 1:17 4:2 96:20	6	•		·
58:15,16,21,21	141:21		-		-
59:13,24 60:11	21 3:18	6 79:9 91:17			
61:12 65:2 67:24	<b>24</b> 3:7	6th 58:21 59:13			•
68:24 72:7 73:2	<b>2415</b> 1:23	138:25	1		
74:13,20 76:23	<b>28</b> 1:17 4:2	6/30/07 16:11 82:5,6		1	,
77:11 78:8 81:11,16	28th 66:4 138:6,7	83:15 86:7 87:25	1		
81:23 102:19	<b>29</b> 57:16,17,17 77:11	88:22 89:3			į.
120:23	78:8	687B.320 31:21			
08 102:19	29th 58:16,21 59:2,24	<b>687B.340</b> 42:9			
00 102.19	60:10,20,23 61:3,11	7	-		
1	65:2 68:24 72:7		•		
1 2:6,9,11 3:7,13 37:3	73:2 74:13,20 76:23	7 80:12 81:3 86:11			
53:12,23 56:22 57:8	137:24 138:6,14,15	89:16			
108:1 120:7 138:12	139:2,3	7-206 2:5			
1:46 1:18 4:2	157.2,5	7-206F(3) 2:8			
10 3:14 15:12,13	3	7/10 121:24 126:18	!		
108:1 120:7	<b>3</b> 3:8,12 57:20 69:5	126:19			
10th 120:19 141:20	115:5 124:2	7/10/07 16:11 94:14	·		
10/10/07 16:2	3(a) 2:5	7/31/07 86:7 87:25	j		
1000 4:10	3/09 56:9	88:22 89:4			
1117 4:13	3/29 56:7	70 31:23 32:1,3			
<b>12</b> 38:23 40:15 97:10	<b>3/29/07</b> 56:10,10	700 1:23	. 1		
12-month 15:4 39:6,8	3/9/07 56:2,2	8	-		
12:38 16:9	<b>3:20</b> 3:18 89:21		-		
120 3:6	3:27 3:18 89:21	8 84:21 90:19 91:19	1		
122 3:7	30 35:22 103:1	95:16 111:14			
13 3:6,14	30th 139:4	120:15,18	1		'
134 72:3	31st 81:11,16,22	8th 120:23			
135 3:7	139:5,6	85016 1:24			
136 3:8	32-4003(B) 2:9	85260 4:4		•	
	32-4003(B) 2:9 320 31:24	8800 4:3			
1 1/1 4/6 X6-7-7 Y ///		I DO 7.10 101.04			
14 3:6 86:25 87:2 15 3:14 36:18,21	39(f)(2) 2:1	89 3:18 101:24 89102 4:14			

# Nevada Evidence of Motor Vehicle Liability Cards

NEVADA AUTOMOBILE INSURANCE CARD

United Automobile Insurance Company

C. BOX 15007, LAS VEG AS, KV 99114-5007 (960) 209-4163 Fix (666) 209-9631

INSURED: GARYS LEWIS

AGENCY:

US AUTO INS AGENCY, INC.

5049 SPENCER ST D LAS VEGAS, NV 89119

Policy Number: Effective Date 6/30/07

Expiration Data

14 NVA - 020021926 Year/Make/Model 96 CHEV PICKUP1500

IGCEC19M6TE214944

THIS CARD MUST BE CARRIED IN THE INSURED MOTOR

vehicle for production upon Demand

The drivers listed below are on this policy:

Otiver Name

Driver's License Number

**GARY S LEWIS** 

KRISTEN AMY SCOTT

1701866927 2102503674 The drivers listed below are on this policy:

Driver Name

INSURED:

CÁRY S LEWIS

5049 SPENCER ST D

Policy Number:

LAS YEGAS, NV 89119

14 NVA - 020021926 Year/Make/Model

96 CHEV PICKUP1500

Driver's License Number

NEVADA AUTOMOBILE INSURANCE CARD

AGENCY:

US AUTO INS AGENCY, INC.

Expiration Date

IGCEC 19M6TE214944

7/31/07 VIN

United Automobile Insurance Company

Effective Dete

6/30/07

O. BOX 15007, LAS VEGAS, NV 89114-5077 (8:56) 209-41-53 Fm (8:56) 209-9631

THIS CARD MUST BE CARRIED IN THE INSURED MOTOR ... VEHICLE FOR PRODUCTION UPON DEMAND

to replace programment can be a serviced or service and service the service of th

**GARYS LEWIS** 

1701866927

KRISTEN AMY SCOTT

2102503674

This card has been approved by the Commissioner of Insurance

This card has been approved by the Commissioner of Insurance

# In the event of an accident or loss:

- Help any injured.
- Get names, addresses, auto liceuse plates numbers of persons involved, including all witnesses.
- Do not admit fault. Do not discuss an accident with anyone except the police or our representative.
- Protect your auto and any property from further damage.
- Always call the police. In case of a "Hit-and-Run" you must report the accident to the police within 24 hours.
- Notify your claims service center toll free at (866)-209-9417.

COVERAGE UNDER THE POLICY NOTED ON THIS CARD MEETS THE REQUIREMENTS SET FORTH IN NRS 485.185 In the event of an accident or loss:

- Help any injured.
- Get names, addresses, auto license plates numbers of persons involved, including all witnesses.
- Do not admit fault. Do not discuss an accident with anyone except the police or our representative.
- Protect your auto and any property from further damage.
- Always call the police. In case of a "Hit-and-Run" you must report the accident to the police within 24 hours.
- Notify your claims service center toll free at (866)-209-9417.

COVERAGE UNDER THE POLICY NOTED ON THIS CARD MEETS THE REQUIREMENTS SET FORTH IN NRS 485.185



Display Notes Claim 0006000455 Claimant 000 for Coverage

Page 1 of 2

0147

Note Records for -000 Coverage	ANDONO PER	
Note Detail	Date/Time	User
**************************************	10/10/2007 13:52:43	0.00
10/10/07 GSMOLINA DISCUSS FILE WITH MANNY AND WE DECIDED TO OPEN CLAIM	10/10/2007	
DUE TO SEVERITY OF THIS CLAIM AND HAVING TWO LAW FIRMS REPRESENTING	13:52:43 10/10/2007	
CLAIMANT.	13:52:43 10/10/2007	
THIS LOSS HAPPENED ON 7/8/2007	13:52:43 10/10/2007	
**************************************	13:52:43 * 10/10/2007	
************************	13:52:43	
%*************************************	13:52:43	
Company:14,Pol prefix:NVA ,Pol no.:030021926	13:52:43	٠.
	10/10/2007 13:52:43	
Pol eff dte:07/10/07 Pol exp dte:08/10/07 Loss of date:07/08/07	10/10/2007 13:52:43	
Unit#:001 96 CHEV PICKUP1500 Active Add date:07/10/07	10/10/2007 13:52:43	
No Lienholder information is available	10/10/2007 13:52:43	
del date: Vin Number :1GCEC19M6TE214944	10/10/2007 13:52:43	
BI: 15/30 PD: 10	10/10/2007 13:52:43	1
Unit#:002 94 FORD RANGER Active Add date:07/10/07	10/10/2007 13:52:43	*
No Lienholder information is available	10/10/2007	
del date: Vin Number :1FTCR10UXRPC26207	13:52:43 10/10/2007	٠.
BI: 15/30 PD: 10	13:52:43 10/10/2007	
Drv#:001 GARY S LEWIS Eff date:07/10/07 Del date: Exhibit #:	13:52:43 10/10/2007	%. .*
Active/*****/Principle D.O.B :04/28/74 Occup:PLUMBER	13:52:43 10/10/2007	•
License#:1701866927 Lic date:02/29/04 Canyon State Reporting Sandra Munter #50348	13:52:43 10/10/2007	
Drv#:002 KRISTEN AMY SCOTT Eff date:07/10/07 Del date:	13:52:43 10/10/2007	
Active/*****/Principle D.O.B:09/16/76 Occup:ACCOUNT RECEIVABLE	13:52:43 10/10/2007	
License#:2102503674 Lic date:02/29/04	13:52:43 10/10/2007	
%*************************************	13:52:43 10/10/2007	
10/10/2007 mcordova @ 12:38pm Reviewed all facts of this claim and verafied	13:52:43	MCORDO
with Lisa in underwriting that policy lapsed 06/30/2007 and reinstated	15:36:13	MCORDO
	15:36:13	MCORDO
on 07/10/2007 two days after the loss, receipt of payment submission in	15:36:13	MCORDO
scan along with a copy of the money oredr the insured used to purchase the	10/10/2007 15:38:38	MCORDO
	10/10/2007	1CORDO

# Display Notes Claim 0006000455 Claimant 000 for Coverage

Page 2 of 2

insuranece. Clmnt presenting the dalm is repped by two attorneys. Seegmil	4 F . DD . D	F
<del>-</del>	15:38:38	
ler & Associates and Christensen Law Offices. Sent denlals to both dmnts w	10/10/2007 15:38:38	MCORDO
ith coples of both dec pages. Denials were sent via fax and by mail. Each	10/10/2007 15:38:38	MCORDO
dec page has the high lited effective and experation date. Sent copies of f	10/10/2007 15:38:38	MCORDO
ax confirmations to scan.	10/10/2007 15:38:38	MCORDO
**************************************	10/10/2007 15:38:38	MCORDO
11/01/2007 mcordova @ 11:28am Recd letter from Christensen law office wanti	11/01/2007 14:29:51	MCORDO
ng us to provide them with our insd information. I replied with letter advi	11/01/2007 14:29:51	MCORDO
sng I could only provide info that would be public record such as police re	11/01/2007 14:29;51	MCORDO
port. Sent confirming letter via fax and by mail. Sent letter to scan. Als	11/01/2007 14:29:51	MCORDO
o maield another copy of denial. Clmnt atty suing our insd but we will not	11/01/2007 14:29:51	MCORDO
provide coverage as our insd policy was lapsed.	11/01/2007	MCORDO
	14:29:51	
Add New Note	1	
07/21/2009 JCOOK	Salar Salar Salar Salar Salar Salar Salar Salar Salar Salar Salar Salar Salar Salar Salar Salar Salar Salar Sa	

# "EXHIBIT 5"

# In the Matter of:

Nalder v.
United Automobile Insurance Co.

Manny Cordova August 3, 2010

Western Reporting Services, Inc. 500 South Rancho Drive, Suite 8A Las Vegas, Nevada 89106 Telephone: 702-474-6255

Original File 080310Cordova.txt, Pages 1-119

Word Index included with this Min-U-Script®

<del></del>			11
	P	age 1	Page 3
[2] FOR THE DI	e ) ) Case No.	[1] [2] [3] [4] [5] [6] [7] [8]	(NRCP Rule 30(b)(4) or FRCP Rule 30(b)(5), as applicable, was waived by the parties.) Whereupon MANNY CORDOVA, having been first duly swom to tell the truth, the whole truth and nothing but the truth, was examined and testified as follows:  *****  EXAMINATION
[10] UNITED AUTOMOBILE INSUR CO., DOES I through V, ROE CORPORATIONS I thro V, inclusive, [12] Defendants. [13] [14] [15]	and )	[9] [10] [11] [12] [13] [14]	BY MR. SAMPSON:  Q Sir, would you state your name and spell your last name for our record?  A Sure. Manny Cordova or Manuel Cordova.  Last name is C-o-r-d — as in delta — o-v — as in Victor — a.
[17] Taken on Tues [18] At [19] At 1000 South V	OF MANNY CORDOVA day, August 3, 2010 2:04 p.m. alley View Boulevard , Nevada 89107	[15] [16] [17] [18] [19] [20] [21] [22] [23]	Q Have you ever had your deposition taken before? A Yes. Q Approximately how many times? A Five to seven times. Q When is the last time you were deposed? A About six months ago. Q And what was that case involving? A I lawsuit with Caesars Palace. Q I'm sorry?

Page 2	Page 4
APPEARANCES:	O Can you give me a little bit of the detaile?
For the Plaintiff: DAVID F. SAMPSON, ESQ.	Q Can you give me a little bit of the details?
	A Yeah, let me correct that. It was a lawsuit
	(3) with a firm by the name of IPC, who performed
Das Vegas, Nevada 05107	[4] security at Forum Shops, but they were also named in
	[5] the lawsuit.
	[6] <b>Q</b> Were you testifying as a witness, like an
	(7) evewitness?
and vegus, hevada 03102	[8] A I was one of the two plaintiffs.
	[9] Q All right, okay.
INDEX	
Page	The other times you have testified, give me
MANNY CORDOVA	just a brief rundown as to what that's been
Examination By Mr. Sampson 3	[12] involving, whether it be plaintiff, defense or
DIAINMIPPIC PUUTDIME MANUEN MAN INEUMISISSETSI	[13] A Insurance matters, where I was an adjuster
PERINTIFE'S EARLBITS MARKED FOR IDENTIFICATION	[14] and there were cases that would come up and mandatory
No. Description Page	[15] settlement conferences, that sort of thing.
	[16] Q Let me go through a couple of things to make
UAIC'S Claim File to be provided by	things go a little easier today. You probably are
to be attached	familiar with a lot of this, but just to cover our
	1222
DEFENDANT'S EXHIBITS MARKED FOR IDENTIFICATION	You understand you have taken an oath to
No. Description Page	tell the truth and that oath carries with it the same
	[22] requirement that you testify truthfully when you give
	[23] your testimony today.
mr. sampson	[24] A Yes.
	[25] Q You understand your answers must all be
	APPEARANCES: For the Plaintiff: DAVID F. SAMPSON, ESQ. Christensen Law Offices, LLC 1000 South Valley View Boulevard Las Vegas, Nevada 89107  For the Defendant: MATTHEW J. DOUGLAS, ESQ. Atkin Winner & Sherrod 1117 South Rancho Drive Las Vegas, Nevada 89102  INDEX  Page MANNY CORDOVA Examination By Mr. Sampson 3  PLAINTIFF'S EXHIBITS MARKED FOR IDENTIFICATION No. Description Page 1 UAIC's Claim File to be provided by witness after completion of transcript to be attached  DEFENDANT'S EXHIBITS MARKED FOR IDENTIFICATION No. Description Page

Manny Cordo August 3, 2010	<sub>va</sub> case 2.09-cv-01346-RCJ-GVVF Doo )	ume	ent 88-5 Filed U3/04/13 Fage 4 01 42 Nald United Automobile Insurance	
	Page 5			ge 7
the answ yes or is the answ yes or is Also is I'll ask and your said is ac clarify.  If you're do you're y	ask you, if you say yep or uh-huh or ometimes just with your eyes you can tell me er is affirmative, I may ask you, is that a that a no? of from time to time, one thing I notice someone — well, I'll ask you a question answer may be no, indicating that what I stually correct and so I may clarify, is id correct or not? And I will just have you ou say, went like this, went like that, ar hand around, I'll ask you to describe what ing so that we have a clear record. I're doing a very good job of being very hen I ramble on with the things I'm saying admonitions. I'll ask you to keep being and when I'm asking you questions, just wait question is done. I will do my best to wait answer is done before I ask my next	[1] [2] [3] [4] [5] [6) [7] [8] [9] [10] [11] [12] [13] [14] [15] [16] [17] [18] [20] [21] [22] [23] [24] [25]	BY MR. SAMPSON:  Q How many times have you met with Mr. Douglas?  A This is the first time we've ever met.  Q Where did you meet today?  A At his office.  Q When was that, approximately?  A About 12, 12:15, right in there.  Q And so then from 12 until now, what did the two of you do? Just give me a brief summary. If you say, we went to lunch, didn't talk about the case, I mean, just a brief thumbnail sketch of what's going on.  A I waited for him for some time in the lobby of his office, and then went, had lunch before we came here.  Q And have there been any discussions about anticipated questions, any advice given on the deposition process itself or anything along those lines at all?  A He asked me if I was familiar with the case and if I had had the opportunity to review any notes. I said I had not. And then we had lunch. He had asked me some very similar questions, if I had ever been deposed, I said I had. And that was about it,	y ·
	ži			
Mr. Samples interrupted have a character	you have any questions about the process e begin?	[1] [2] [3] [4] [5] [6] [7] [8] [9] [10] [11]	nothing specific.  Q Anything else in terms of your conversation as it relates to the fact of you being deposed or to the facts of the case?  A No.  Q Have you reviewed any documents in preparing to testify in this case?  A No, sir.  Q How long ago did you first learn you were going to be asked to testify in this case?  A I'm just spitballing here, but I think about three or four months ago.	ge 8

No.

[13]

[14]

[15]

[17]

[18]

[19]

[20]

[21]

[22]

1231

[24]

Did you - then tell me about the communications you've had with Mr. Douglas, if any, as it relates to this case. If you talked about your favorite basketball team or whatever else, I don't care, but as it relates to the case.

MR. DOUGLAS: And I will just object for the record too. That calls for attorney/client privilege

THE WITNESS: I haven't spoken about the facts of the case, no. I was advised that I was going to be deposed on a claim that I handled or that I was involved in when I was employed with UAIC.

Q When you first got the deposition -- well, I don't want to put words in your mouth actually. How did you first find out that you were going to be

deposed in this case? A I received a phone call from Janet Cook, my former boss, manager.

Q What was said?

She said there's a claim -- I'm paraphrasing. She said there was a claim, that it's in litigation and there was a likelihood that I would be deposed.

**Q** Anything beyond that?

Again, I'm just kind of recreating the

[13]

[14]

[15]

[16]

[17]

[18]

[19]

[20]

[21]

[22]

[23]

[24]

[25]

-	Tattomobile misurance Co.		August 3, 20
	Page 9	)	Page 1
[1] [2] [3] [4] [5] [6] [7] [8] [9] [10] [11] [12] [13] [14] [15] [16] [17] [18] [20] [21] [22] [23] [24]	Conversation.  Q Absolutely.  A What's the case about, someone got run over by a car. I said, well, what's the deal? Well, there was no coverage at the time of the accident. You were the adjuster on it. More than likely you're going to be deposed on it. I said, okay, well, let me know. If you want, go ahead and send me the claim notes and I will review them if you want before we go into deposition, which she did, although I never reviewed them.  Q You were sent the claim notes?  A That is correct.  Q But you never reviewed them?  A No, I did not.  Q Anything else about the details, anything else about the conversation you had with Janet Cook that you identified a moment ago?  A Not that I can recall.  Q At any point in time other than you said it involves someone — did you say run over by a truck? I can't remember what words you said a second ago.  A Run over by a truck or hit by a truck, something to that effect.  Q Other than those sketchy details involving a	[1] [2] [3] [4] [5] [6] [7] [8] [10] [10] [11] [12] [13] [14] [15] [16] [17] [18] [19] [20] [21] [22] [23] [24] [25]	will just tell you the first thing that ran through my head was I don't have time for this bullshit, set it aside, and that was about it and I haven't looked at them.  Q And you never did pick them up ever since, am I correct?  A I picked up the envelope, in all fairness, but I have not looked at them, no. They're back in the envelope on my dining room table or in my office.  Q Can you provide whatever was given to you to the court reporter at some subsequent date, in the next couple of weeks and we can attach that as an exhibit to your deposition, would that be okay?  A Sure.  Q You have them all still, they're all still in the envelope, correct?  A Yes.  Q And you have told me you received them, looked at the first page, put them back in the envelope and you haven't looked at any of the documents since then, correct?  A Yes.  Q So the documents, as they sit right now in your home, are in the — to the best of your understanding, are in the same condition and contain

	Page 10		,	Page 12
[1] [2] [3] [4] [5] [6] [7] [8] [9] [10] [11] [12] [13] [14] [15] [16] [17] [18] [19] [20] [21] [22] [22] [22]	truck and there was no coverage, Ms. Cook told you there was no coverage at the time you handled the claim, correct?  A Uh-huh. Q Am I correct? A Yes. Q Anything else you remember being told by Janet Cook as it relates to this action? A No, I do not. Q Any other communications that you've had with anyone at UAIC related to this case or the fact that you may be called to testify? A No, sir. Q The claim notes, you said the claim notes were sent to you. Did you receive them? A Yes, I did receive them. Q But you never looked at them, is that correct? A I opened up — they were sent to me either by way of UPS or FedEx, I don't remember exactly. I believe it was UPS. I opened up the envelope. The envelope was about yea thick of claim notes. Q Now, yea is about what? A Yea is about two inches, about two inches or	[1] [2] [3] [4] [5] [6] [7] [8] [9] [10] [11] [12] [13] [14] [15] [16] [17] [18] [19] [20] [21] [22] [23]	the same information that was from UAIC, is that correct?  A That is correct.  If I can add something, if mind, that's coming off the tail of where you had asked me if I had the claim with anyone, you know as your question, and I said in what ended our conversations me the claim notes, and I neve Q So she may have made a you in on more detail and you it claim notes?  A It's my belief, and it's just she probably wanted to discusse eight hours in a day, unfortunar running about two hours back to me in writing and I will take a Unfortunately, I never had an olook at it.  Q Any other materials that related to this case or the fact to a deposition other than maybe or a subpoena or anything like	you wouldn't of our conversation spoken in-depth about w, or with Jan, I think io, and I think that's o quickly. I said, send r some attempt to fill ust said, send me the a belief, that s it, although there's tely, and I'm always So, you know, send it a look at it. pportunity to take a  you received that you'd be giving your deposition notice
[25]	three inches, and I looked at the first page and I	[25]	A No, sir.	

[5]

[6]

[7]

[8]

191

[10]

[11]

[12]

(131

(141

[15]

[16]

[17]

[18]

[19]

[20]

[21]

[22]

**[23]** 

[2]

[3]

[4]

(5)

[6]

[7]

[8]

[9]

[10]

[11]

[12]

[13]

[14]

[15]

[16]

[17]

[18]

[19]

[20]

[21]

1221

[23]

[24]

[25]

Page 13

Q Any other conversations that you've had with anyone at UAIC other than what you've identified already today so far?
A No sir

To your knowledge, has anyone from UAIC tried to contact you as it relates to this claim other than what you have identified today?

No, sir.

[1]

[2]

[3]

[4]

151

161

[7]

[8]

[9]

1101

[11]

[12]

[13]

11141

11151

1161

[17]

[18]

1191

(201

[21]

[22]

[23]

111

[2]

(3)

(51

[6]

[8]

[9]

[12]

f131

[141

(15)

[16]

[17]

[18]

1191

1201

[21]

[23]

[24]

Walk me through your background. I would like to go through education. Why don't you start with high school, from that point forward. Let's do education first, please.

Okay. I went to high school in Pasadena. California. Before that, I went to middle school, I quess, in Monterey Park, California. I went to high school in Pasadena, California. I graduated, it was '88 or '89, whatever it was, it was a year early.

From there, I went to UCLA for two years, started up a business in our marketing class there, and the business turned out to be fairly successful.

I left college two years into the deal, ran the business for four or five years before I sold it to a Canadian company. This was back in '93, '94. So I was a fairly young man with a whole lot of money, which is a dangerous combination. Ultimately,

resemble very much, by the way, and went out there and lived in Santa Barbara, California, the hard [2] life, for about four years before I married a realtor [3] who lived out here in Vegas. [4]

Page 15

I was buying investment property out here in Las Vegas and ended up marrying my realtor. It lasted a whopping three months, and after that was

all over with, I made my residency here.

Upon making my residency here. I worked for a company by the name of -- give me a second, the name escapes me - Primero Insurance Company for about a year, maybe just under a year. No more than a year. Maybe eight months, right in there, I'm not

Then I went to work for a company by the name of Custard Insurance Adjusters, again a third-party administrator, before working for United Automobile Insurance Company.

And here I am.

Are you currently employed with UAIC?

Α No, I'm not.

Let's - let me go through - and I appreciate, by the way, all the information you provided. I do want to follow up on some specifics: [24] and I won't go through everything you just told me, [25]

Page 14

pardon the expression, I pissed it away.

I went to work in the insurance industry because I needed a job at that point, started selling insurance for a company by the name of Survival Insurance in the early '90s, I think. '91, '92 something like that. It was a high volume, high risk insurance agency, you know, substandard kind of driving records. I sold insurance for the better part of, again, just off the top of my head, three or four years before I moved into underwriting. marketing and eventually claims.

I stayed with that company for quite some time and then bounced around to some different insurance brokerages, kind of taking my expertise and what I had learned there and applying that to other positions. I eventually started working in claims.

Some time in the year '99 or 2000, I don't remember to be exact, worked for a company by the name of David Moms & Associates, a big third-party TPA, third-party administrator in California, worked for them for several years before I was contacted by the vice president of Fidelity National Financial, who was opening an insurance company and asked me to come help him open the insurance company, a gentleman by the name of Mark Davie and Paul Davie, whom you but my next question was related to your educational background.

So what was the name of the high school in Pasadena?

Marianne Frostig.

And you said you graduated '88 or '89, you're not sure, but it was a year early, I'm assuming -

I believe it was '89. Α

And - well, what's your date of birth?

August 26, '71.

And so you believe your graduation was likely in '89, but whatever it was, it was a year prior to when you were scheduled to graduate via your age, is that a safe way to put it?

That is correct, yes. I confused the two because I got a graduation present, which was a vehicle, and the car was an '89. So I remember the car was very new, so it may have come out in October of '88, something to that effect.

Q And then in any event, you went to UCLA?

Uh-huh.

Q Correct?

Uh-huh. Α

Q Is that a yes?

	Page 17		Page 19
[1] [2] [3] [4] [5] [6] [7] [8] [9] [10] [11] [12] [13] [14] [15] [16] [17] [18] [19] [20] [21] [22] [23] [24]	A Yes I'm sorry. Q For our record. What did you study? A Marketing, business administration. Q You said you were there for two years, correct? A Correct. Q And you did not graduate from UCLA? A That is correct. Q Apart from a high school diploma, have you received any diploma, degree, anything at all since high school? A No, sir. Q Any correspondence course, technical training, vocational, any other certifications you have received since your high school diploma? A The insurance licenses. I mean, I don't know if that's necessarily what you're looking for, but insurance licenses and I was licensed in all 50 states, and then an adjuster, insurance adjuster's license in Nevada. Q Any other degrees, certificates, vocational, technical, any educational, along those lines, other than what we have already talked about? A No, sir.	[1] [2] [3] [4] [5] [6] [7] [8] [9] [10] [11] [12] [13] [14] [15] [16] [17] [18] [19] [20] [21] [22] [23] [24]	in any event, you said you ran the company for — I missed how many years, approximately?  A About three years, four years.  Q And you sold it to an organization out of Canada?  A That's correct.  Q And cashed out?  A Yes.  Q And then it was my understanding subsequent to that you entered the insurance industry as an agent, did I hear you correctly?  A Yes, sir.  Q And, sir, I don't want to accuse you of being untruthful in the least, I want to make sure we're clear. From what you've just told me, that's if you graduated in '88 or '89, spent two years at UNLV —  A UCLA.  Q I'm sorry, sorry. I don't know how sorry I need to be, but I apologize, I got the name wrong.  Two years at UCLA. So now we're at '90, '91. Then running the company for three to four years takes us to '95 or so. Then was there a point in time — it sounded like there was a point in time after selling the company before getting a job as an

	Page 22		Page 24
1 1 1 1 1 1 1	an adjuster, but I want to make sure I understood you correctly?  A No, not to the best of my knowledge, no.  Q And I asked a horrible question, so I don't know what you just answered. Let me back up a second. Did you start as an adjuster at UAIC when you went to work for UAIC?  A Yes.  Q Approximately what year?  A It was December. You want to ask me why I know that?  Q Thinking about your car?  A December, I think '06.  Q And prior to December, '06 or whenever it was when you started to work formally as an employee of UAIC as an adjuster, you had no involvement with UAIC prior to that, correct?  A To the best of my recollection, no, sir.  Q So I am correct, to the best of your recollection?  A That is correct.  Q You went through '95 forward the different companies you worked with and the different things you did and the places you lived and the people you	[1] [2] [3] [4] [5] [6] [7] [8] [10] [11] [12] [13] [14] [15] [16] [17] [18] [19] [20] [21] [22] [23] [24]	worked for a company by the name of American Access. It was a very, very short run, American Access Insurance Company.  Q What did you do for American Access?  A I was an insurance adjuster. They hired me to head up, quote, unquote, their Las Vegas claims office.  Q Any other employment you've had other than what you've already described since leaving UAIC?  A No, sir.  Q When you worked for UAIC, did you live in Las Vegas?  A Yes, sir.  Q And that would be the entire time from approximately '06 until February of '09?  A That's correct.  Q And while you worked for UAIC, did you have any jobs other than your work as an adjuster for UAIC?  A No, sir. Can I add something?  Q Absolutely. At any point in time, by the way.  A When you had asked me about my education and I had gone from education and my life history,
[2	married actually as well. And you went through	[25]	because the way my brain works, all of that was an

Page 28

	· · · · · · · · · · · · · · · · · · ·		The state of the s		
	Page 25				Page 27
(1) (2) (3) (4) (5) (6) (7) (8) (9) (11) (12) (13) (14) (15) (16) (17) (18) (19) (20) (21) (22) (23) (24) (25)	education. I had learned a lot when I was selling insurance, underwriting, marketing, claims. I had learned, you know, throughout the years, I've always looked at it like an education. And now, you know, I'm no longer in the insurance industry, I still apply the — you know, some of the things I've leamed, you know, I mean.  Q Okay. Anything else you want to add?  A No, sir.  Q And your point is very well taken. I'm glad you brought it up. If there's ever any point in time where you, first of all, want to take a break — and, in fact, at some point, we'll get some water in here, I apologize for not having it. If you want to take a break, smoke, use the restrooms, whatever, clear your mind, that's perfectly fine. And if, at any point in time, something jumps into your brain, either during a break or while you're testifying, and you think, oh, that thing I said earlier, I have more to add to that or I want to change it or whatever, I might have misunderstood your question, just let me know and I'm happy to jump around whenever. I've got all the questions I'm going to ask you written down already, so I can leave and come right back to where we left off. Is that fair?	[1] [2] [3] [4] [5] [6] [7] [8] [9] [10] [11] [12] [13] [14] [15] [16] [17] [18] [20] [21] [22] [23]	somebody with — was it Fidelity a  A I did not run the company. principals of the company had co  Q But you've had various posinsurance industry, including work years as an insurance adjuster, c  A Yes, sir.  Q And in that training, educate and work you have done in the in you have an understanding as to company's obligations to it's insurance company's obligation	They the ntacted me. iitions in the king for several correct? ion, experience surance industry an insurance reds? standing as to the any has with it's ou know, that's nly let me know. ce company mus with equal regard you agree with oning to state for	, do
	,	-			

Will do. to object that they're vague and may call for a legal [1] All right. Thank you. conclusion. [2] [2] Okay. Anything else about your work You can answer if you know. [3] [3] background other than what we have already talked THE WITNESS: I would disagree. [4] [4] BY MR. SAMPSON: about? [5] [5] And explain to me why. No, sir. [6] [6] Well, I -- my mode of thinking is that an I want to go through a couple of principles (7) [7] and I want to know if you agree or disagree or if you insurance company's obligation is to it's insured. [8] 181 If I'm an insurance company and I'm writing you a just don't know. And so, for example, one of them in [9] 191 policy and my policy is for X amount of dollars and here is that an insurance company ought to treat it's [10] there's a loss that justifies the payment of X amount policyholders' interests with equal regard as it does [11] [11] it's own interests, and I will ask in a moment on of dollars, that that is our business relationship, [12] [12] that's our contractual relationship to make good on that, but I would state the principle first and then [131 [13] [14] ask you if you agree with that principle, if you [14] that payment. disagree with that principle or if you just say, you Now, an insurance company's interests, it [15] [15] know, that's outside of anything I ever dealt with, I could be several other business interests, several (16) [16] don't know if that's true or not or if you have any other investments, but from the point of a contract, 1111 1171 an insurance policy, a contract between me and you, other comments, I'd welcome them. Do you understand [18] [18] my principal obligation is to you, not to my other what we're about to get into, first of all? [19] [19] investments. [20] [20] All right then. Before I get into that, Q So it sounds to me, and correct me if I'm [21] [21] wrong, because I don't want to misstate what you've though, I do need to lay a little bit of foundation. 1221 [22] said, it sounds to me your concern with the rule or You've gone through your extensive background in the [23] 1231 insurance industry as an agent, selling insurance, the principle that a company must treat it's policyholders' interests with equal regard to it's broker, also you mentioned running a company for

Page 26

United Automobile Insurance Co.

Page 29  [1] Own interests, as you perhaps think, the policyholder should get even more interest, that their interests should come maybe even ahead of the company's own interests at times?  [5] A You are correct.  [6] Q That's what I wanted to make sure I  [1] know, we can get in an argume maybe a heated discussion, you maybe a heated discussion, you contract of insurance between, and an insurance company is represented in the policyholder maybe an eated discussion, you maybe a heated discussion, you contract of insurance between, and an insurance company is represented in the policyholder maybe an eated discussion, you can get in an argume maybe and an eated discussion and you can get in an argume maybe and an eated discussion and you can get in an argume maybe and you can get in an arg	Page 3
should get even more interest, that their interests should come maybe even ahead of the company's own interests at times?  A You are correct.  should get even more interest, that their interests par for business, par for life, but contract of insurance between, and an insurance company is respectively.	1
should get even more interest, that their interests should come maybe even ahead of the company's own interests at times?  A You are correct.  should get even more interest, that their interests par for business, par for life, but contract of insurance between, and an insurance company is respectively.	ent or a discussion
should come maybe even ahead of the company's own interests at times?  A You are correct.    [3] par for business, par for life, but contract of insurance between, and an insurance company is referred.	
interests at times?  A You are correct.  [4] contract of insurance between, and an insurance company is referred.	
A You are correct.	ut certainly the
to and an inodian of company to	you know, an insured
understood	s, it you would.
III DI MIN. SAMI SOIN.	
By the way, I referred to the person as a [8] Q Okay. And that dovetails	
policyholder. You called them an insured. Do you principle that a company shoul	d assist a policyholder
draw any distinction?	
A No, sir, I do not. [11] MR. DOUGLAS: Same of	objections.
Q Neither do I. I just wanted to be sure.	
What about the principle that in [13] Q Would you agree or disa	gree with that?
relationship between an insured and it's MR. DOUGLAS: Same of	objection.
[15] policyholders   r15] THE WITNESS: Would v	you mind if I ask you a
[16] A Can I Interrupt you?	
[17] Q Absolutely.	
[18] A Let me rephrase. I do draw a distinction.	nise anvthing.
[19] although it's ever so slight. A policyholder I've	
[20] always thought of as a named insured, the person on [20] a question?	
the actual policy. An insured doesn't necessarily   1211   MR DOUGLAS: No no	not at all. That's
lizzi have to be the named policyholder. If I go out and	
liggi borrow your car right now and I crack it up down the	Sorry, I didn't know
road, I'm an insured driving in your vehicle.  [24] Okay. I'm sorry, can I tro	
Q But not a policyholder? [25] question again?	able years, are
tor queeten again.	
5	
	i I
	Page 3
Page 30	
[1] A That is correct.	
[1] A That is correct. [1] Q Anything else? [2] Q Certainly, you can.	
T1] A That is correct.  [1] Q Anything else?  [3] A No, sir.  [1] BY MR. SAMPSON:  [2] Q Certainly, you can.  [3] That an insurance compa	
A That is correct.  Q Anything else?  A No, sir.  Q Next principle, that when it comes to	ny should assist a
A That is correct.  Q Anything else?  A No, sir.  Q Next principle, that when it comes to dealings between an insurance company and it's  BY MR. SAMPSON:  Q Certainly, you can.  That an insurance company and it's  [1] BY MR. SAMPSON:  [2] Q Certainly, you can.  [3] That an insurance company and it's	ny should assist a claim?
A That is correct.  Q Anything else?  A No, sir.  Q Next principle, that when it comes to dealings between an insurance company and it's policyholders or insureds, it's not supposed to be an  BY MR. SAMPSON:  Q Certainly, you can.  That an insurance company and it's policyholder or insured with the answer. I mean, if someone re	ny should assist a claim? t's a vague
A That is correct.  Q Anything else?  A No, sir.  Q Next principle, that when it comes to dealings between an insurance company and it's policyholders or insureds, it's not supposed to be an adversarial process.	ny should assist a claim? t's a vague ports a claim, then
A That is correct.  Q Anything else?  A No, sir.  Q Next principle, that when it comes to dealings between an insurance company and it's policyholders or insureds, it's not supposed to be an adversarial process.  MR. DOUGLAS: You don't mind a standing  [1] BY MR. SAMPSON:  [2] Q Certainly, you can.  [3] That an insurance company policyholder or insured with the same received answer. I mean, if someone received answer.	ny should assist a claim? it's a vague ports a claim, then y's duty is to assist
A That is correct.  Q Anything else?  A No, sir.  Q Next principle, that when it comes to dealings between an insurance company and it's policyholders or insureds, it's not supposed to be an adversarial process.  MR. DOUGLAS: You don't mind a standing objection, vague and may call for a legal conclusion.	ny should assist a claim? it's a vague ports a claim, then y's duty is to assist erwork filled out and
A That is correct.  Q Anything else?  A No, sir.  Q Next principle, that when it comes to dealings between an insurance company and it's policyholders or insureds, it's not supposed to be an adversarial process.  MR. DOUGLAS: You don't mind a standing objection, vague and may call for a legal conclusion.  THE WITNESS: I'm sorry, rephrase that.  [1] BY MR. SAMPSON:  [2] Q Certainly, you can.  [3] That an insurance company policyholder or insured with the same repolicyholder or insured with the same repolicyholders or insured with the same repolicyholder or insu	ny should assist a claim? It's a vague ports a claim, then y's duty is to assist erwork filled out and stion, as opposed to
A That is correct. Q Anything else? A No, sir. Q Next principle, that when it comes to dealings between an insurance company and it's policyholders or insureds, it's not supposed to be an adversarial process.  MR. DOUGLAS: You don't mind a standing objection, vague and may call for a legal conclusion. THE WITNESS: I'm sorry, rephrase that.    11 BY MR. SAMPSON:   22 Q Certainly, you can.   13 That an insurance company policyholder or insured with the policyholder or insured with the answer. I mean, if someone recompany them in getting the correct paper pointing things in the right direct pointing things in the right direct policyholder.	ny should assist a claim? It's a vague ports a claim, then y's duty is to assist erwork filled out and ction, as opposed to y.
A That is correct. Q Anything else? A No, sir. Q Next principle, that when it comes to dealings between an insurance company and it's policyholders or insureds, it's not supposed to be an adversarial process.  MR. DOUGLAS: You don't mind a standing objection, vague and may call for a legal conclusion. THE WITNESS: I'm sorry, rephrase that.  BY MR. SAMPSON:  [1] BY MR. SAMPSON:  [2] Q Certainly, you can. That an insurance company policyholder or insured with the same policyholder or insured with the answer. I mean, if someone recompany them in getting the correct paper pointing things in the right direct being an obstructionist, certainly Q Would you agree with means the same policyholder or insured with the	ny should assist a claim? It's a vague ports a claim, then y's duty is to assist erwork filled out and ction, as opposed to ly. e that a company, an
A That is correct.  Q Anything else? A No, sir. Q Next principle, that when it comes to dealings between an insurance company and it's policyholders or insureds, it's not supposed to be an adversarial process.  MR. DOUGLAS: You don't mind a standing objection, vague and may call for a legal conclusion. THE WITNESS: I'm sorry, rephrase that.  BY MR. SAMPSON:  [1] BY MR. SAMPSON:  [2] Q Certainly, you can.  [3] That an insurance company policyholder or insured with the same repolicyholder or insured with the same repolicyh	ny should assist a claim? It's a vague ports a claim, then y's duty is to assist erwork filled out and tion, as opposed to y. e that a company, an I to disclose to the
A That is correct.  Q Anything else? A No, sir. Q Next principle, that when it comes to dealings between an insurance company and it's policyholders or insureds, it's not supposed to be an adversarial process.  MR. DOUGLAS: You don't mind a standing objection, vague and may call for a legal conclusion. THE WITNESS: I'm sorry, rephrase that.  BY MR. SAMPSON:  [1] BY MR. SAMPSON:  [2] Q Certainly, you can.  [3] That an insurance company policyholder or insured with the answer. I mean, if someone receivable certainly an insurance company them in getting the correct paper pointing things in the right direct being an obstructionist, certainly an insurance company insurance c	any should assist a claim? It's a vague ports a claim, then y's duty is to assist erwork filled out and stion, as opposed to y. It's that a company, and to disclose to the perages and time
A That is correct.  Q Anything else?  A No, sir.  Q Next principle, that when it comes to dealings between an insurance company and it's policyholders or insureds, it's not supposed to be an adversarial process.  MR. DOUGLAS: You don't mind a standing objection, vague and may call for a legal conclusion.  THE WITNESS: I'm sorry, rephrase that.  BY MR. SAMPSON:  Q Sure, sure.  When it comes to an insurance company dealing with it's insureds or policyholders, the  [1] BY MR. SAMPSON:  [2] Q Certainly, you can.  [3] That an insurance company policyholder or insured with the insured some received insurance company insurance company insurance company insurance company insurance company insurance company insurance company insured all the benefits and coverage insurance and insurance company insured all the benefits and coverage insurance company insured all the benefits and coverage insurance company insured all the benefits and coverage insurance company insured all the benefits and coverage insurance company insured all the benefits and coverage insurance company insurance company insurance company insurance company insurance company insured all the benefits and coverage insurance company insurance comp	eny should assist a claim? It's a vague ports a claim, then y's duty is to assist erwork filled out and tion, as opposed to y. It is that a company, and to disclose to the terages and time?
A That is correct.  Q Anything else? A No, sir. Q Next principle, that when it comes to dealings between an insurance company and it's policyholders or insureds, it's not supposed to be an adversarial process.  MR. DOUGLAS: You don't mind a standing objection, vague and may call for a legal conclusion. THE WITNESS: I'm sorry, rephrase that.  BY MR. SAMPSON:  Q Sure, sure. When it comes to an insurance company dealing with it's insureds or policyholders, the relationship is not supposed to be adversarial.  [11] BY MR. SAMPSON:  [22] Q Certainly, you can.  [33] That an insurance company policyholder or insured with the insured sufficient in the regular correct paper pointing things in the right direct being an obstructionist, certainly an insurance company insurance company insurance company is obligated insurance company is obligated insurance all the benefits and coverage insurance all the benefits and coverage insurance all the benefits and coverage insurance all the benefits and coverage insurance all the benefits and coverage insurance all the benefits and coverage insurance all the benefits and coverage insurance company insured all the benefits and coverage insurance all the benefits and coverage insurance company insured all the benefits and coverage insurance company insured all the benefits and coverage insurance company insured all the benefits and coverage insurance company insured all the benefits and coverage insurance company insured all the benefits and coverage insurance company insured all the benefits and coverage insurance company insured all the benefits and coverage insurance company insured all the benefits and coverage insurance company insured all the benefits and coverage insurance company insured all the benefits and coverage insurance company insurance company insurance company insurance company insurance company insurance company insurance company insurance company insurance company insurance company insurance company insurance company insurance company insurance company insurance com	ny should assist a claim? It's a vague ports a claim, then y's duty is to assist erwork filled out and stion, as opposed to y. It to disclose to the erages and time?
A That is correct.  Q Anything else?  A No, sir.  Q Next principle, that when it comes to dealings between an insurance company and it's policyholders or insureds, it's not supposed to be an adversarial process.  MR. DOUGLAS: You don't mind a standing objection, vague and may call for a legal conclusion.  THE WITNESS: I'm sorry, rephrase that.  BY MR. SAMPSON:  Q Sure, sure.  When it comes to an insurance company dealing with it's insureds or policyholders, the relationship is not supposed to be adversarial.  A That is correct. I would agree with that.  [1] BY MR. SAMPSON:  [2] Q Certainly, you can.  That an insurance company policyholder or insured with the same in surence company is policyholder or insured with the same in surence company in surence company in surence company in surence company insured all the benefits and coviders in surence	ny should assist a claim? It's a vague ports a claim, then y's duty is to assist erwork filled out and stion, as opposed to y. It to disclose to the rerages and time? It yes, sir. It that an insurance
A That is correct.  Q Anything else?  A No, sir.  Q Next principle, that when it comes to dealings between an insurance company and it's policyholders or insureds, it's not supposed to be an adversarial process.  MR. DOUGLAS: You don't mind a standing objection, vague and may call for a legal conclusion.  THE WITNESS: I'm sorry, rephrase that.  BY MR. SAMPSON:  Q Sure, sure.  When it comes to an insurance company dealing with it's insureds or policyholders, the relationship is not supposed to be adversarial.  A That is correct. I would agree with that.  Q And is there anything about that that you     11	ny should assist a claim? It's a vague ports a claim, then y's duty is to assist erwork filled out and stion, as opposed to y. It to disclose to the rerages and time? It yes, sir. It that an insurance
A That is correct.  Q Anything else?  A No, sir.  Q Next principle, that when it comes to dealings between an insurance company and it's policyholders or insureds, it's not supposed to be an adversarial process.  MR. DOUGLAS: You don't mind a standing objection, vague and may call for a legal conclusion.  THE WITNESS: I'm sorry, rephrase that.  BY MR. SAMPSON:  Q Sure, sure.  When it comes to an insurance company dealing with it's insureds or policyholders, the relationship is not supposed to be adversarial.  A That is correct. I would agree with that.  Q And is there anything about that that you think is vague? Just because your counsel is raising any objection are if them in getting the correct paper insurance company is obligated insurance company is obligated insurance all the benefits and covariance insurance company is obligated insurance all the benefits and covariance company is obligated insurance all the benefits and covariance company is obligated insurance all the benefits and covariance company is obligated insurance company is obligated insurance company is obligated insurance company and it's policyholder or insurance company them in getting the correct paper pointing things in the right direct pointing things in the ri	ny should assist a claim? It's a vague ports a claim, then y's duty is to assist erwork filled out and stion, as opposed to y. It to disclose to the rerages and time? It yes, sir. It that an insurance
A That is correct.  Q Anything else? A No, sir. Q Next principle, that when it comes to dealings between an insurance company and it's policyholders or insureds, it's not supposed to be an adversarial process.  MR. DOUGLAS: You don't mind a standing objection, vague and may call for a legal conclusion. THE WITNESS: I'm sorry, rephrase that.  BY MR. SAMPSON: Q Sure, sure. When it comes to an insurance company dealing with it's insureds or policyholders, the relationship is not supposed to be adversarial. A That is correct. I would agree with that. Q And is there anything about that that you think is vague? Just because your counsel is raising an objection, so if there is something you consider  MR. SAMPSON:  [11] BY MR. SAMPSON: [12] Q Certainly, you can. That an insurance company and it's policyholder or insured with the same in surance company them in getting the correct paper pointing things in the right direct being an obstructionist, certain Q Would you agree with me insurance company is obligated insured all the benefits and cowners are company insured all the benefits and cowners are company insured all the benefits and cowners are company and it's policyholder or insured company them in surance company them in getting the correct paper pointing things in the right direct being an obstructionist, certain Q Would you agree with me insurance company insu	ny should assist a claim? It's a vague ports a claim, then y's duty is to assist erwork filled out and stition, as opposed to ly. It is that a company, and it to disclose to the rerages and time? In, yes, sir. It is that an insurance ully, fairly and
A That is correct.  Q Anything else? A No, sir. Q Next principle, that when it comes to dealings between an insurance company and it's policyholders or insureds, it's not supposed to be an adversarial process.  MR. DOUGLAS: You don't mind a standing objection, vague and may call for a legal conclusion.  THE WITNESS: I'm sorry, rephrase that.  BY MR. SAMPSON: Q Sure, sure. When it comes to an insurance company dealing with it's insureds or policyholders, the relationship is not supposed to be adversarial.  A That is correct. I would agree with that. Q And is there anything about that that you think is vague? Just because your counsel is raising an objection, so if there is something you consider vague, I want to make sure I have a chance to clarify    11	ny should assist a claim? It's a vague ports a claim, then y's duty is to assist erwork filled out and stion, as opposed to ly. It is that a company, and it to disclose to the rerages and time? In, yes, sir. It is that an insurance utly, fairly and
That is correct.  Q Anything else?  A No, sir.  Q Next principle, that when it comes to dealings between an insurance company and it's policyholders or insureds, it's not supposed to be an adversarial process.  MR. DOUGLAS: You don't mind a standing objection, vague and may call for a legal conclusion.  THE WITNESS: I'm sorry, rephrase that.  BY MR. SAMPSON:  Q Sure, sure.  When it comes to an insurance company dealing with it's insureds or policyholders, the relationship is not supposed to be adversarial.  A That is correct.  A That is correct.  BY MR. SAMPSON:  [12]  Q Sure, sure.  When it comes to an insurance company dealing with it's insureds or policyholders, the relationship is not supposed to be adversarial.  A That is correct. I would agree with that.  Q And is there anything about that that you think is vague? Just because your counsel is raising an objection, so if there is something you consider vague, I want to make sure I have a chance to clarify it.	ny should assist a claim? It's a vague ports a claim, then y's duty is to assist erwork filled out and stiton, as opposed to ly. It is that a company, and it to disclose to the rerages and time? In, yes, sir. It is that an insurance ully, fairly and It is that an insurance im or any part of a
That is correct.  Q Anything else?  A No, sir.  Q Next principle, that when it comes to dealings between an insurance company and it's policyholders or insureds, it's not supposed to be an adversarial process.  MR. DOUGLAS: You don't mind a standing objection, vague and may call for a legal conclusion.  THE WITNESS: I'm sorry, rephrase that.  BY MR. SAMPSON:  Q Sure, sure.  When it comes to an insurance company dealing with it's insureds or policyholders, the relationship is not supposed to be adversarial.  A That is correct. I would agree with that.  Q And is there anything about that that you think is vague? Just because your counsel is raising an objection, so if there is something you consider vague, I want to make sure I have a chance to clarify it.  MR. DOUGLAS: And I'll just object to that,  BY MR. SAMPSON:  [2] Q Certainly, you can.  That an insurance company policyholder or insured with the same policyholder or insured with the same policyholder or insured with the same.  [3] That an insurance company policyholder or insured with the same.  [4] Q Certainly, you can.  That an insurance company policyholder or insured with the same policyholder or insured with the same policyholder or insured with the same policyholder or insured with the same policyholder or insured with the same.  [5] A I'll answer yes, although in answer. I mean, if someone record paper ocertainly an insurance company them in getting the correct paper ocertainly an insurance company them in getting the correct paper ocertainly an insurance company in the right direction in the right direction in the right direction in the right direction in insurance company in the right direction in the right direction in insurance company in the right direction in the right direction in insurance company in the right direction in insurance company in the right direction in insurance company in the right direction in insurance company in the right direction in insurance company in the right direction in insurance company in the right direction in ins	ny should assist a claim? It's a vague ports a claim, then y's duty is to assist erwork filled out and stion, as opposed to ly. It's that a company, and it to disclose to the rerages and time? In, yes, sir. It that an insurance ully, fairly and It that an insurance im or any part of a rmation?
That is correct.  Q Anything else?  A No, sir.  Q Next principle, that when it comes to dealings between an insurance company and it's policyholders or insureds, it's not supposed to be an adversarial process.  MR. DOUGLAS: You don't mind a standing objection, vague and may call for a legal conclusion.  THE WITNESS: I'm sorry, rephrase that.  BY MR. SAMPSON:  Q Sure, sure.  When it comes to an insurance company dealing with it's insureds or policyholders, the relationship is not supposed to be adversarial.  A That is correct. I would agree with that.  Q And is there anything about that that you think is vague? Just because your counsel is raising an objection, so if there is something you consider vague, I want to make sure I have a chance to clarify it may call for a legal conclusion.    11	ny should assist a claim? It's a vague ports a claim, then y's duty is to assist erwork filled out and stion, as opposed to ly. It is that a company, and it to disclose to the rerages and time? In, yes, sir. It is that an insurance ully, fairly and It is that an insurance im or any part of a rmation?
A That is correct.  Q Anything else?  A No, sir.  Q Next principle, that when it comes to dealings between an insurance company and it's policyholders or insureds, it's not supposed to be an adversarial process.  MR. DOUGLAS: You don't mind a standing objection, vague and may call for a legal conclusion.  THE WITNESS: I'm sorry, rephrase that.  BY MR. SAMPSON:  Q Sure, sure.  When it comes to an insurance company dealing with it's insureds or policyholders, the relationship is not supposed to be adversarial.  A That is correct. I would agree with that.  Q And is there anything about that that you think is vague? Just because your counsel is raising an objection, so if there is something you consider vague, I want to make sure I have a chance to clarify it may call for a legal conclusion.  You can answer if you know.	ny should assist a claim? It's a vague ports a claim, then y's duty is to assist erwork filled out and stion, as opposed to ly. It is that a company, and it to disclose to the rerages and time? In, yes, sir. It is that an insurance ully, fairly and It is that an insurance im or any part of a rmation?
A That is correct.  Q Anything else?  A No, sir.  Q Next principle, that when it comes to dealings between an insurance company and it's policyholders or insureds, it's not supposed to be an adversarial process.  MR. DOUGLAS: You don't mind a standing objection, vague and may call for a legal conclusion.  THE WITNESS: I'm sorry, rephrase that.  BY MR. SAMPSON:  Q Sure, sure.  When it comes to an insurance company dealing with it's insureds or policyholders, the relationship is not supposed to be adversarial.  A That is correct. I would agree with that.  Q And is there anything about that that you think is vague? Just because your counsel is raising an objection, so if there is something you consider vague, I want to make sure I have a chance to clarify it.  MR. DOUGLAS: And I'll just object to that, it may call for a legal conclusion.    11	ny should assist a claim? It's a vague ports a claim, then y's duty is to assist erwork filled out and stion, as opposed to ly. It is that a company, and it to disclose to the rerages and time? In, yes, sir. It is that an insurance ully, fairly and It is that an insurance im or any part of a rmation?
That is correct.  A That is correct.  A No, sir.  A No, sir.  A No, sir.  A No, sir.  Dolicyholders or insurance company and it's policyholders or insureds, it's not supposed to be an adversarial process.  MR. DOUGLAS: You don't mind a standing objection, vague and may call for a legal conclusion.  THE WITNESS: I'm sorry, rephrase that.  BY MR. SAMPSON:  Call of the min getting the correct paper opiniting things in the right direct pointing things in the rig	ny should assist a claim? It's a vague ports a claim, then y's duty is to assist erwork filled out and stion, as opposed to ly. It is that a company, and it to disclose to the rerages and time? In, yes, sir. It is that an insurance ully, fairly and It is that an insurance im or any part of a rmation?
A That is correct.  Q Anything else?  A No, sir.  Q Next principle, that when it comes to dealings between an insurance company and it's policyholders or insureds, it's not supposed to be an adversarial process.  MR. DOUGLAS: You don't mind a standing objection, vague and may call for a legal conclusion.  THE WITNESS: I'm sorry, rephrase that.  BY MR. SAMPSON:  Q Sure, sure.  When it comes to an insurance company dealing with it's insureds or policyholders, the relationship is not supposed to be adversarial.  A That is correct. I would agree with that. Q And is there anything about that that you think is vague? Just because your counsel is raising an objection, so if there is something you consider vague, I want to make sure I have a chance to clarify it.  MR. DOUGLAS: And I'll just object to that, it may call for a legal conclusion.  You can answer if you know.  THE WITNESS: Adversarial.  It may call for a legal conclusion.  You can answer if you know.  THE WITNESS: Adversarial.  It may call for a legal conclusion.  You can answer if you know.  THE WITNESS: Adversarial.  It may call for a legal conclusion.  You can answer if you know.  It with the comes to an insurance company and it's policyholder or insured with the answer. I mean, if someone re answer it someone re answer. I mean, if someone re answer. I mean, if someone re answer it someone re answer it someone re answer. I mean, if someone re to certainly an insurance company them in getting the correct pape pointing things in the right direct insurance company is obligated in insured all the benefits and coverage with mean company is obligated in insured all the benefits and coverage with mean company and it's answer. I mean, if someone re certainly an insurance company insurance company insurance company in the right direct insurance company is obligated in insured all the benefits and coverage with mean company and it's answer. I mean, if someone re answer. I mean, if someone re answer. I mean, if someone re answer. I mean, if someone re answer. I mean	ny should assist a claim? It's a vague ports a claim, then y's duty is to assist erwork filled out and stion, as opposed to ly. It is that a company, and it to disclose to the rerages and time? In, yes, sir. It is that an insurance ully, fairly and It is that an insurance im or any part of a rmation?
A That is correct.  Q Anything else?  A No, sir.  Q Next principle, that when it comes to dealings between an insurance company and it's policyholders or insureds, it's not supposed to be an adversarial process.  MR. DOUGLAS: You don't mind a standing objection, vague and may call for a legal conclusion.  THE WITNESS: I'm sorry, rephrase that.  BY MR. SAMPSON:  Q Sure, sure.  When it comes to an insurance company dealing with it's insureds or policyholders, the relationship is not supposed to be adversarial.  A That is correct. I would agree with that. Q And is there anything about that that you think is vague? Just because your counsel is raising an objection, so if there is something you consider vague, I want to make sure I have a chance to clarify it.  MR. DOUGLAS: And I'll just object to that, it may call for a legal conclusion.  You can answer if you know.  THE WITNESS: Adversarial.  It may call for a legal conclusion.  You can answer if you know.  THE WITNESS: Adversarial.  It may call for a legal conclusion.  You can anisurance company and it's policyholder or insured with the A I'll answer yes, although in answer. I mean, if someone re certainly an insurance company them in getting the correct pape pointing things in the right direct insurance company is obligated insurance company is obligated insurance company is obligated insurance company is obligated insurance company and obstructionist, certainly an insurance company insurance company insurance company insurance company insurance company pointing things in the right direct insurance company is obligated insurance company is obligated insurance company is obligated insurance company has an obligation to find the benefits and coverage with mean company and it's anistrance company is obligated insurance company has an obligation to find the benefits and coverage with mean company and it's anistrance company is obligated insurance company has an obligation to find the benefits and coverage with mean company and it's anistrance company is obligated in	ny should assist a claim? It's a vague ports a claim, then y's duty is to assist erwork filled out and stion, as opposed to ly. It is that a company, and it to disclose to the rerages and time? In, yes, sir. It is that an insurance ully, fairly and It is that an insurance im or any part of a rmation?
A That is correct.  Q Anything else?  A No, sir.  Q Next principle, that when it comes to dealings between an insurance company and it's policyholders or insureds, it's not supposed to be an adversarial process.  MR. DOUGLAS: You don't mind a standing objection, vague and may call for a legal conclusion.  THE WITNESS: I'm sorry, rephrase that.  BY MR. SAMPSON:  Q Sure, sure.  When it comes to an insurance company dealing with it's insureds or policyholders, the relationship is not supposed to be adversarial.  A That is correct. I would agree with that. Q And is there anything about that that you think is vague? Just because your counsel is raising an objection, so if there is something you consider vague, I want to make sure I have a chance to clarify it.  MR. DOUGLAS: And I'll just object to that, it may call for a legal conclusion.  You can answer if you know.  THE WITNESS: Advanced on the when it comes to dealing an objection, so if the ready in the ready of the promptly adjust a claim?  A Yes, sir.  Q Would you agree with me company has an obligation to find the promptly adjust a claim?  A Yes, sir.  Q Would you agree with me company has an obligation to find the promptly adjust a claim?  A Yes, sir.  Q Would you agree with me company has an obligation to find the promptly adjust a claim?  A Yes, sir.  Q Would you agree with me company has an obligation to find the promptly adjust a claim?  A Yes, sir.  Q Would you agree with me company has an obligation to find the promptly adjust a claim?  A Yes, sir.  Q Would you agree with me company has an obligation to find the promptly adjust a claim?  A Yes, sir.  Q Would you agree with me company has an obligation to find the promptly adjust a claim?  A Yes, sir.  Q Would you agree with me company has an obligation to find the promptly adjust a claim?  A Yes, sir.  Q Would you agree with me company has an obligation to find the promptly adjust a claim?  A Yes, sir.  Q Would you agree with me company has an obligation to find the promptly adjust a claim?  A Yes, sir	ny should assist a claim? It's a vague ports a claim, then y's duty is to assist erwork filled out and stion, as opposed to ly. It is that a company, and it to disclose to the rerages and time? In, yes, sir. It is that an insurance ully, fairly and It is that an insurance im or any part of a rmation?
A That is correct.  Q Anything else?  A No, sir.  Q Next principle, that when it comes to dealings between an insurance company and it's policyholders or insureds, it's not supposed to be an adversarial process.  MR. DOUGLAS: You don't mind a standing objection, vague and may call for a legal conclusion.  THE WITNESS: I'm sorry, rephrase that.  BY MR. SAMPSON:  Q Sure, sure.  When it comes to an insurance company dealing with it's insureds or policyholders, the relationship is not supposed to be adversarial.  A That is correct. I would agree with that. Q And is there anything about that that you think is vague? Just because your counsel is raising an objection, so if there is something you consider vague, I want to make sure I have a chance to clarify it.  MR. DOUGLAS: And I'll just object to that, it may call for a legal conclusion.  You can answer if you know.  THE WITNESS: Advanced on the when it comes to dealing an objection, so if the ready in the ready of the promptly adjust a claim?  A Yes, sir.  Q Would you agree with me company has an obligation to find the promptly adjust a claim?  A Yes, sir.  Q Would you agree with me company has an obligation to find the promptly adjust a claim?  A Yes, sir.  Q Would you agree with me company has an obligation to find the promptly adjust a claim?  A Yes, sir.  Q Would you agree with me company has an obligation to find the promptly adjust a claim?  A Yes, sir.  Q Would you agree with me company has an obligation to find the promptly adjust a claim?  A Yes, sir.  Q Would you agree with me company has an obligation to find the promptly adjust a claim?  A Yes, sir.  Q Would you agree with me company has an obligation to find the promptly adjust a claim?  A Yes, sir.  Q Would you agree with me company has an obligation to find the promptly adjust a claim?  A Yes, sir.  Q Would you agree with me company has an obligation to find the promptly adjust a claim?  A Yes, sir.  Q Would you agree with me company has an obligation to find the promptly adjust a claim?  A Yes, sir	ny should assist a claim? It's a vague ports a claim, then y's duty is to assist erwork filled out and stion, as opposed to ly. It is that a company, and it to disclose to the rerages and time? In, yes, sir. It is that an insurance ully, fairly and It is that an insurance im or any part of a rmation?

Yes, sir.

[25]

Page 36

thoughts are about the settlement. As an insurance

#### Page 33 Page 35 BY MR. SAMPSON: [1] to settle for \$10,000, is that how you understood my Q Sure. That an insurance company must not last question? [2] [2] deny a claim or any part of a claim based on [3] Yes. Α [3] insufficient information? Q And you're saying that it's your position [4] You are correct. I would agree with that. [5] that an insurance company is not obligated to convey 151 And that an insurance company should not 161 all offers of settlement from a third party to the [6] [7] deny a claim or any part of a claim based on insured? [7] [8] speculation? That is correct. [8] [9] I would certainly agree with that. MR. DOUGLAS: I'll just object, it may call 191 Q And that an insurance company must not deny [101 [10] for a legal conclusion. a claim or any part of a claim based on biased BY MR. SAMPSON: 1111 [11] information, only hearing from one side? [12] Q In your course of work in the insurance [12] MR. DOUGLAS: Same objection. industry, were you ever called upon to interpret [13] [13] THE WITNESS: I wouldn't agree to that one [14] policy provisions or policy language? f143 entirely, because sometimes there is only one side. [15] A I'm sorry, would you mind if I interrupt [15] BY MR. SAMPSON: [16] again and go back to that last question? [16] [17] Q All right. Anything beyond that that would Not at all. O [17] cause you reason to disagree or to not agree The reason I give that answer is because [18] [18] entirely, I guess I should say? while - again, I'll just use you and I for the sake [19] [19] Not that I can think of right now, no. of conversation. If you're my insured and you cause 1201 [20] Would you agree that in denying a claim, an [21] an accident and you say, no, no, no - you know, we [21] insurance company is obligated to give a written have a third party that wants to settle the claim for [22] explanation, pointing to facts and policy provisions [23] \$10,000, you may not agree with the settlement, you [23] before the denial? [24] may think it's egregious or whatever, you know, your [24]

[25]

[5]

[6]

171

[8]

[10]

[11]

[12]

[13]

[14]

[15]

[16]

[17]

[18]

[19]

[20]

[21]

[22]

[23]

[24]

(251

Page 37

August 3, 2010

[1]

[2]

[3]

[4]

[5]

[6]

F 7 1

181

191

10]

[11]

F121

[13]

[14]

[15]

11161

[17]

[18]

191

1201

1211

[22]

[23]

[1]

[2]

[3]

[4]

[5]

[7]

[8]

[9]

[12]

[13]

[14]

[15]

F161

11171

11181

[19]

[20]

[21]

[22]

[23]

[24]

[25]

United Automobile Insurance Co.

You know, I mean, I'm kind of a logical guy.	if you
made a legal argument as to why it would an	d it made
sense and we agree, then I may say, you kno	w what.
the guy's right.	

Q And I guess all I'm asking, in your experience - and I'm only asking for your understanding. We're not going to publish this where we have to do what you say, I'm just trying to get your understanding. Your testimony will be published as part of the deposition, by the way, but it's not going to be any ruling that anybody's going to have to follow per se. If an offer is made by a claimant, the question is, does the insurance company have an obligation to tell the insured about the offer? And it sounds to me like you're saying -- well, let me ask you, in your history as an adjuster, had you ever received offers on claims and not told the insured about the offer?

MR. DOUGLAS: I'll just object to that, assumes facts not in evidence, may call for speculation and I think it's vague and it calls for a legal conclusion.

THE WITNESS: Yes, I have made offers without advising the insured.

me to. In determining the meaning of an insurance policy, the language should be examined from the [2] viewpoint of one not trained in law or in business. [3] Would you agree or disagree with that premise? [4]

MR. DOUGLAS: I'm just going to object, it obviously calls for a legal conclusion, but you can answer to the extent you know.

THE WITNESS: I would agree.

#### BY MR. SAMPSON: [9]

Q Also, that in determining the meaning of an insurance policy, the policy terms should be understood in their plain, ordinary and popular sense?

MR. DOUGLAS: Same objection, calls for a legal conclusion.

THE WITNESS: Yes. BY MR. SAMPSON:

# You would agree?

Now that you question it, rephrase the --

restate the question, please.

In determining the meaning of an insurance policy, the terms of the policy should be understood in their plain, ordinary and popular sense?

MR. DOUGLAS: Same objection.

THE WITNESS: What does the word popular

Page 38

Page 40

# BY MR. SAMPSON:

Q I think - did you misspeak? You have -well, I understood you may have made offers on a claim without talking to the insured. My question is, have you ever received a demand, an offer of settlement from the claimant and not contacted the insured and said, hey, the claimant got ahold of us and said he'd take \$10,000 or \$80,000 or whatever the number may be?

MR. DOUGLAS: Same objection, assumes facts not in evidence, lacks foundation, vague, may call for a legal conclusion.

THE WITNESS: Yes.

## BY MR. SAMPSON:

Q All right. Now, back to the question before we had to take our side trip, which is fine. In your work in the insurance industry, have you ever been called upon to interpret policy language?

Yes, sir.

And in terms of have you ever been called Q upon to determine what a particular policy provision means?

Yes, sir.

Q Do you agree with the following premise then, and I will repeat it as many times as you need

mean? 111

[2]

[3]

[4]

[5]

161

## BY MR. SAMPSON:

Q Well, I would submit that it means the definition as understood by most people in the community.

Okay. Then, yes, I would agree.

And so, for example -- and I'm not claiming [7] this has ever occurred, I'm just going to give you a [8] hypothetical situation. If an insurance policy says, [9] your children are covered for whatever, if a company, [10] let's use UAIC as an example, but if any insurance [11] company says yes, that's what the policy says, and [12] most people in the community or a layperson reading, [13] giving it's plain, ordinary interpretation of that [141 clause would think my children are all covered, but [15] if the insurance company said, oh, no, in our company [16] when we say your children, it only means your oldest [17] two oldest children. If you have additional [18] children, they're not covered, that's what this [19] word - when it says your children are covered, [20] that's what that means to us. Something like that [21] would be unfair. Would you agree? [22] MR. DOUGLAS: I'll just object, that's [23]

vaque, it may assume facts not in evidence. I think that may call for a legal conclusion and improper

[24]

#### Page 43 Page 41 hypothetical. advertising material. It's not actual policy [1] THE WITNESS: I would certainly agree. If [2] language, but if somebody puts out a mailer that that's how the policy was worded, I would think that says, insure with us, we'll insure your children, [3] the policy would be vague and my recommendation would that language in that offer of a policy would also be [4] be to define children. interpreted by the plain language in the community? (5) BY MR. SAMPSON: MR. DOUGLAS: I'll just object, it's vague, [6] [6] Q Well, and in defining then, it would be [7] I think it's an improper hypothetical and also may [7] [8] we're going to define this phrase, your children are call for a legal conclusion, and I guess that's it (8) [9] covered as to how people who aren't trained in the right now. (9) law or in business or lay people out on the street You can answer if you know. [10] [10] would understand it to mean, fair enough? THE WITNESS: I'm not sure. I hate to ask (111 [11] MR. DOUGLAS: Same objections. [12] you a third time. I'm sorry, one more time. [12] THE WITNESS: I believe so, yeah. I would BY MR. SAMPSON: [13] [13] define children as blood relative or adopted, you Q Sure. Let me back it up, because I want to [14] [14] know, by the laws governing the particular state that make sure everybody understands. We've already [15] 1151 the policy was written. talked about how you agree with me that the language [16] [16] BY MR. SAMPSON: [17] of an insurance policy ought to be interpreted by 1171 Q And, again, that would be your understanding [18] general understanding of the words and phrases from a (18) of what most people in the community, regular Joe off layperson in the community, correct? (191 [19] the street would take that phrase to mean, fair Yes, sir. £201 [20] statement? [21] Q And my only question is, would you agree [21] The word children? [22] A that not only should policy language be interpreted 1221 Right. that way, but also language related to the policy, [23] [23] Yes, I would. That's why I would define it like an offer through an advertisement, a mailer, [24] [24] a little more. I mean, you have some people out saying, hey, insure with us and here's what we'll [25]

1	Page 42			Page 44
[1] [2] [3] [4] [5] [6] [7] [8] [10] [11] [12] [13] [14] [15] [16] [17] [18] [19] [20] [21]	there who, you know, not making a religious statement, but believe that we're all God's children. So the guy that just got run over out there, I should be entitled to some claim because he's my brother. So I would certainly define it by the legal terms or at least as best I could.  Q I understand. Or that it may exclude a friend of the family who visits all the time and the person thinks of them as their child?  MR. DOUGLAS: Objection, same objections. THE WITNESS: Yes.  BY MR. SAMPSON: Q Is that what we're talking about? A Yes. Q All right. Would you agree with me in terms of the — in determining the language of the policy, that we would use the definition given — that would be used by ordinary people in the community, that that would also apply to the language, the interpretation of language in an offer of insurance, to offer a policy?  MR. DOUGLAS: Same objections.	[1] [2] [3] [4] [5] [6] [7] [8] [10] [11] [12] [13] [14] [15] [16] [17] [18] [19] [20] [21]	give you, that that language shou interpreted the same way as the MR. DOUGLAS: Objection call for a legal conclusion, I think hypothetical.  You can answer if you know THE WITNESS: That, I wo BY MR. SAMPSON:  Q Explain to me why.  A Well, if you're — you know, that you put up, let's say a mailer buy low cost auto insurance, let's you and your family, okay, and smailer in to an agent because the cost auto insurance and that we insure them and their family, and sudden we find out that one of the has eight DUIs or, you know, whe driver's license and can't legally state. Well, then that would certamonkey wrench into that mailer a Q What about language in de	policy would be? again, vague, may it's an improper  w. build not agree with.  the scenario r, the mailer is s say. We'll insure o someone brings the ey want to buy low know that we'll then all of a leir family members atever, a suspended drive in the ainly throw a and into that theory. becoments that are
[22] [23] [24] [25]	THE WITNESS: I'm sorry, one more time.  BY MR. SAMPSON:  Q Sure. That would apply to, for example,	[22] [23] [24] [25]	sent to a current policyholder, for renewal notice?  MR. DOUGLAS: Same ob	r example, of a
		<del></del>		

	Page 4	5	Page 4
		٦	raye•
1)	improper hypothetical, may call for a legal	[1]	in status to a claims supervisor.
2]	conclusion.	[2]	A Mind if I use the restroom before I do that?
]	You can answer if you know.	[3]	Q All right.
)	BY MR. SAMPSON:	[4]	(Thereupon, a recess was taken from
)	Q And my question is, as to those types of	[5]	2:50 p.m. until 2:54 p.m.)
)	communications, would you agree that the proper way	[6]	BY MR. SAMPSON:
}	to interpret those communications would be how those	[7]	Q Let's go back on the record.
)	phrases would be interpreted by an ordinary person in	[8]	Sir, do you need the question read back?
)	the community without training in law or business?	[9]	A Please.
}	MR. DOUGLAS: Again, objection, vague, I	[10]	(Thereupon, from the record above,
)	think it may be an improper hypothetical and may call	[11]	the reporter read, to wit:
3	for a legal conclusion.	[12]	"Q. So walk me through then, you get
)	You can answer if you know.	[13]	employed, you're hired on as an
)	THE WITNESS: Not on a renewal notice.	[14]	adjuster, through your change in
)	BY MR. SAMPSON:	[15]	status to a claims supervisor.")
)	Q Why not?	[16]	THE WITNESS: I believe it was some time in
)	A Well, unless there are some specific policy	1	December, 2006, early December, 2006, if my memory
]	changes that have affected the new policy, in other	[17]	serves me correctly, I was employed as an insurance
]	words, the renewal policy, that the same language,	[18]	adjuster where I would receive claims, evaluate the
,	the same policy exists on to the point of the	[19]	
,	renewal.	[20]	claims, and make a liability determination and
, ]	In other words, we insure your California	[21]	settlement offers, etcetera. I did that for some
	shirt there and we insure it for whatever, \$1,000.	[22]	time before I apparently made an impression on
]	Now Wo're coming up onto year two we're get a	[23]	someone with my vast claims knowledge and was given a
	Now, we're coming up onto year two, we're going to	[24]	promotion to claims supervisor.
<u> </u>	send you a renewal to renew your shirt, the policy on	[25]	<i>III</i>
	Page 46	3	Page 4
,	your shirt. If there have been no material changes	1	
]	that affect you, then we shouldn't have to spell out	123	BY MR. SAMPSON:
	the policy language all over again	[2]	Q And then – well, thank you for that answer.
1	the policy language all over again.	[3]	Now, I want you to answer the question that was
	Q And I apologize if I misled you. All I'm	[4]	pending before we took a break.
)	talking about is when you send me a communication, a	[5]	I do have to ask now that we have taken a
	letter, that says we're offering to renew the policy	[6]	break, during our break, did you have any
	on your shirt, that the language in that renewal	[7]	conversations with defense counsel or anyone from his
	notice saying what I need to do to get a renewal and	[8]	office, I guess, related to the deposition?
	all those different things, they would also be read	[9]	A Related to the deposition, no, sir.
	With the normal — awan the normal understanding of	[10]	Q Any conversation at all related to the case?
	with the normal – given the normal understanding of	1,201	
	a layperson not trained in law or business?	[11]	A No, sir.
	a layperson not trained in law or business?  MR. DOUGLAS: Same objections, vague,		
	a layperson not trained in law or business?	[11]	
]	a layperson not trained in law or business?  MR. DOUGLAS: Same objections, vague,	[11] [12]	Q Then from claims adjuster forward, walk me
	a layperson not trained in law or business?  MR. DOUGLAS: Same objections, vague, improper hypothetical, may call for a legal conclusion.  You can answer if you know.	[11] [12] [13]	Q Then from claims adjuster forward, walk me through time frame and duties and those kinds of things.
	a layperson not trained in law or business?  MR. DOUGLAS: Same objections, vague, improper hypothetical, may call for a legal conclusion.  You can answer if you know.	[11] [12] [13] [14] [15]	Q Then from claims adjuster forward, walk me through time frame and duties and those kinds of things.  A Time frames with respect to years or
	a layperson not trained in law or business?  MR. DOUGLAS: Same objections, vague, improper hypothetical, may call for a legal conclusion.	[11] [12] [13] [14] [15] [16]	<ul> <li>Q Then from claims adjuster forward, walk me through time frame and duties and those kinds of things.</li> <li>A Time frames with respect to years or</li> <li>Q Whatever you're most comfortable with.</li> </ul>
	a layperson not trained in law or business?  MR. DOUGLAS: Same objections, vague, improper hypothetical, may call for a legal conclusion.  You can answer if you know.  THE WITNESS: I would agree.  BY MR. SAMPSON:	[11] [12] [13] [14] [15] [16] [17]	Q Then from claims adjuster forward, walk me through time frame and duties and those kinds of things.  A Time frames with respect to years or Q Whatever you're most comfortable with. A Like I said, early December, 2006 until, I
]	a layperson not trained in law or business?  MR. DOUGLAS: Same objections, vague, improper hypothetical, may call for a legal conclusion.  You can answer if you know.  THE WITNESS: I would agree.  BY MR. SAMPSON:  Q Walk me through your employment with UAIC.	[11] [12] [13] [14] [15] [16] [17] [18]	Q Then from claims adjuster forward, walk me through time frame and duties and those kinds of things.  A Time frames with respect to years or Q Whatever you're most comfortable with. A Like I said, early December, 2006 until, I believe it was, February, 2009.
	a layperson not trained in law or business?  MR. DOUGLAS: Same objections, vague, improper hypothetical, may call for a legal conclusion.  You can answer if you know.  THE WITNESS: I would agree.  BY MR. SAMPSON:  Q Walk me through your employment with UAIC. You said you started some time you think in '06. I	[11] [12] [13] [14] [15] [16] [17] [18] [19]	Q Then from claims adjuster forward, walk me through time frame and duties and those kinds of things.  A Time frames with respect to years or Q Whatever you're most comfortable with. A Like I said, early December, 2006 until, I believe it was, February, 2009. Q Well, I meant as a claims supervisor.
] ] ] ] ] ] ] ]	a layperson not trained in law or business?  MR. DOUGLAS: Same objections, vague, improper hypothetical, may call for a legal conclusion.  You can answer if you know.  THE WITNESS: I would agree.  BY MR. SAMPSON:  Q Walk me through your employment with UAIC. You said you started some time you think in '06. I think you said you worked as an adjuster for UAIC.	[11] [12] [13] [14] [15] [16] [17] [18] [19] [20]	Q Then from claims adjuster forward, walk me through time frame and duties and those kinds of things.  A Time frames with respect to years or Q Whatever you're most comfortable with. A Like I said, early December, 2006 until, I believe it was, February, 2009. Q Well, I meant as a claims supervisor. A Oh, as a claims supervisor, my
] ] ] ] ] ] ] ] ]	a layperson not trained in law or business?  MR. DOUGLAS: Same objections, vague, improper hypothetical, may call for a legal conclusion.  You can answer if you know.  THE WITNESS: I would agree.  BY MR. SAMPSON:  Q Walk me through your employment with UAIC. You said you started some time you think in '06. I think you said you worked as an adjuster for UAIC. Did you work as an adjuster for UAIC the whole time	[11] [12] [13] [14] [15] [16] [17] [18] [19] [20]	Q Then from claims adjuster forward, walk me through time frame and duties and those kinds of things.  A Time frames with respect to years or Q Whatever you're most comfortable with. A Like I said, early December, 2006 until, I believe it was, February, 2009. Q Well, I meant as a claims supervisor. A Oh, as a claims supervisor, my responsibilities increased. I would — I was
	a layperson not trained in law or business?  MR. DOUGLAS: Same objections, vague, improper hypothetical, may call for a legal conclusion.  You can answer if you know.  THE WITNESS: I would agree.  BY MR. SAMPSON:  Q Walk me through your employment with UAIC. You said you started some time you think in '06. I think you said you worked as an adjuster for UAIC.	[11] [12] [13] [14] [15] [16] [17] [18] [19] [20]	Q Then from claims adjuster forward, walk me through time frame and duties and those kinds of things.  A Time frames with respect to years or Q Whatever you're most comfortable with. A Like I said, early December, 2006 until, I believe it was, February, 2009. Q Well, I meant as a claims supervisor. A Oh, as a claims supervisor, my

[23]

[24]

[25]

A I eventually became the claims supervisor.

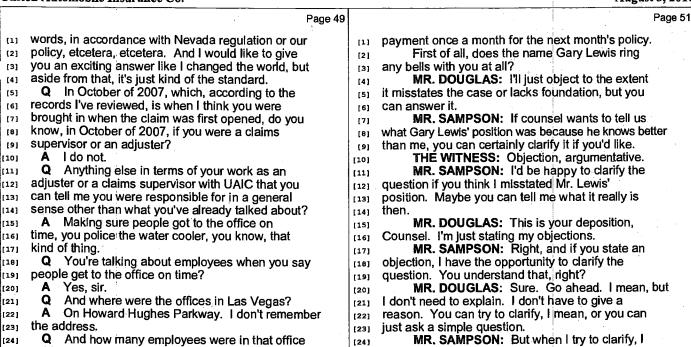
So walk me through then, you get employed, you're hired on as an adjuster, through your change [23]

before I would deny a claim or anyone would deny a claim, it would have to run through me to ensure if

the denial was just. When I say just, in other

in Vegas, approximately?

need direction from you as to what I've gotten wrong



[25]

ı	Page 50		Page 52
[1] [2] [3] [4] [5] [6] [7] [8] [9] [10] [11] [12] [13] [14] [15] [16] [17] [18] [19] [20] [21] [22] [23] [24] [25]	A 12.  Q And then in February of 2009, how is it that your work with UAIC, your employment with UAIC ended?  A They, being UAIC, consolidated their claims operation. So they closed their Utah claims office, their Nevada claims office and were centralizing everything out of Arlzona. They made me an offer to move me to Arlzona, which I was very gracious and happy for the offer and honored for the offer, but it wasn't in my best interests to pick up and uproot my family to move to Arizona, so I stayed here.  Q Okay. Did your duties and responsibilities with UAIC ever have anything to do with underwriting?  A On a daily basis, no, they would not.  Q What about on a non-daily basis?  A I would often review underwriting documents to ensure their I don't want to use the word legitimacy their accuracy is the word I'm looking at with respect to claims handling.  Q Are you familiar with the process let me back up. In this particular claim, the gentleman named Gary Lewis, who he claims was insured with UAIC from, I think, March of 2007 through 2008, maybe even into 2009, that he had a policy with UAIC that was	and if you can't give me any, well, then.  MR. DOUGLAS: I thought you gave a ver narrative view of what your version of the case wand I just wanted to state for the record that I believe that you haven't even asked the witness whether he knows anything. Before you asked whether he even knew what his claim was, you proceeded to tell him what it was. So I stated mobjection. I've now given a reason for it. You can proceed as you wish.  MR. SAMPSON: I've asked for clarification on how I've misconstrued Mr. Lewis' position and have not told me anything, so I will assume I have right unless you want to take the opportunity and tell me—  MR. DOUGLAS: Again, I stated my object I don't think I need to do anything more than that you can assume anything you like.  MR. SAMPSON: I'm just giving you the opportunity to clarify it if you thought I got it wrong.  MR. DOUGLAS: And I think you did.  MR. SAMPSON: I think you did get it wro I think you misstated the evidence, but I'm not—	ry was s him ny an on nd you ive it id ction. at.
-	The state of th	1 think you misstated the evidence, but I'm not	

Aug	ust 3, 2010		United Automobile Insurance Co.
	Page 53	3	Page 55
[1]	MR. SAMPSON: How so?	[1]	I've given you to clarify.
[2]	MR. DOUGLAS: Counsel, I don't have to	[2]	MR. DOUGLAS: Yeah, okay, for instance, you
[3]	answer your questions.	1 -	failed to state several periods of noncoverage or
[4]	MR. SAMPSON: You do if you're going to make	[3]	Mr. Lewis failed to omit premium for his monthly
[5]	an objection and I want a clarification so I can get	[4]	policy.
[6]	it right. This is your chance. I mean, if you don't	[5]	
[7]	want to take the opportunity to tell me how I	[6]	MR. SAMPSON: Such as?
[8]	misstated it, that's what the record will reflect,	[7]	MR. DOUGLAS: I don't have to state them all
	that's fine.	[8]	for the record. The records speaks for themselves,
[9]	MR. DOUGLAS: I believe the facts are	[9]	and you have also failed to identify several other
[10]	already in evidence for many other denseitions	[10]	problems with your statement, including calling them
[11]	already in evidence for many other depositions.	[11]	renewals when Mr. Lewis had separate monthly
[12]	There's other things in the case. I don't need to go	[12]	policies, and anything else in the record that I
[13]	through and explain them point by point to you at	[13]	failed to mention today, I reserve the right to rely
[14]	this point, and if you need me to, then obviously you	[14]	on any of the other documents previously submitted in
[15]	may want to go back and start all over.	[15]	this case by my client.
[16]	MR. SAMPSON: If you are going to tell me	[16]	BY MR. SAMPSON:
[17]	MR. DOUGLAS: I disagree with your	[17]	Q The question, sir, was, does the name Gary
[18]	recitation of the facts and that's all I need to say,	[18]	Lewis ring a bell?
[19]	Counsel.	(19)	A It does now.
[20]	MR. SAMPSON: That's inaccurate, but that's	[20]	Q How so?
[21]	okay if you take that position.	[21]	A You guys have been arguing about it for the
[22]	MR. DOUGLAS: That's my position.	(22)	last five minutes. So one would naturally deduce
[23]	MR. SAMPSON: That's all you want to say,	[23]	that he's probably the person in question here.
	I'm just giving you the chance to clarify what it is	1 -	Q And do you know about the person in
<sub>172</sub> 5] -	I've misstated. If you don't want to do that, we'll	[24]	question? Are you familiar with the file?
		<u> </u>	
	Page 54	ļ.	Page 56
[1]	move on.		A No air I'm not
[2]	MR. DOUGLAS: No, I don't have to do	[1]	A No, sir, I'm not.
1	anything.	[2]	Q And earlier you testified, and you correct
[3]	MR. SAMPSON: Good, glad to hear it, that	[3]	me if I'm wrong, that you were given the claims file,
[4]	you haven't done it.	[4]	but you never looked at it, right?
[5]	BY MR. SAMPSON:	[5]	A That's correct, sir.
[6]		[6]	Q Do you have any independent recollection
[7]	Q The question was	[7]	about the claim at all?
[8]	MR. DOUGLAS: You're incorrect.	[8]	A No, sir, I do not.
[6]	MR. SAMPSON: Then what have I said that I	(9)	Q Are you aware of anything that you or anyone
1	misstated? Well, the record will speak for itself.	[10]	else at UAIC did related to this claim other than
[11]	MR. DOUGLAS: Exactly.	[11]	what would be reflected in the claims file?
[12]	MR. SAMPSON: You haven't identified a	[12]	A I'm sorry, the question?
[13]	thing.	[13]	Q Sure. Are you aware of anything as you
[14]	MR. DOUGLAS: And I've identified that it	[14]	sit here right now, are you aware of anything that
[15]	lacks foundation and you misstated there was	[15]	you or anyone else at UAIC ever did, vis-a-vis this
[16]	absolutely no foundation for your statement. It was	[16]	claim, other than the things that are reflected in
[17]	just your version of the facts.	[17]	the claims file that were done?
1101	MR SAMPSON: There's no foundation to lay	1	MP DOLIGIAS: And I'll object to the extent

the record.

[18]

(19)

(201

[21]

[22]

[23]

1241

[25]

MR. SAMPSON: There's no foundation to lay,

but that's fine. You say I misstated things. I

identified a single thing.

asked you to tell me what I misstated, you haven't

objections to your recitation and that will stand on

MR. DOUGLAS: I have. I've made legal

MR. SAMPSON: As will my opportunity that

[18]

[19]

[20]

[21]

[22]

[23]

[24]

[25]

it calls for speculation.

being Gary Lewis.

MR. DOUGLAS: And I'll object to the extent

THE WITNESS: Not without reviewing the file

itself. In reviewing the file, maybe something would

pop up, but certainly at face value, no! Face value

You can answer if you know.

[4]

[5]

[6]

[71

[8]

[9]

[10]

[11]

[12]

[13]

[14]

[15]

[16]

[17]

[18]

[19]

1201

[21]

[22]

[23]

[241

[25]

[1]

[2]

[3]

[4]

[5]

[6]

[7]

[8]

[9]

[10]

[12]

[13]

[14]

[15]

[16]

[17]

[18]

[19]

[20]

[21]

[22]

[23]

[241

[25]

[1]

[2]

[3]

[41

[5]

[7]

[8]

191

15]

[16]

[17]

[18]

[19]

[20]

[21]

[22]

[23]

[24]

[25]

[2]

131

[4]

[5]

[6]

[7]

[8]

[9]

f101

1111

1121

[13]

[14]

[15]

11161

[17]

1181

[19]

[201

[21]

[22]

1231

[24]

lr251

Page 59

Page 60

# Page 57

BY MR. SAMPSON:

Q Right, right. And all I'm looking to avoid is that you come to trial and say, wait a minute, I remember, for example, I spoke with Mr. Lewis on September 3rd. I'm picking a date out of the sky. I

spoke with Mr. Lewis on September 3rd of '07, here's what he told me. If you come to trial and say that, I'll tell you for our record there's nothing in the claims file indicating a conversation with anybody from UAIC and Mr. Lewis on September 7th of 2007 or

1101 [11] September 3rd either for that matter of 2007, and so you wouldn't come in and testify to something that's [12] not reflected in the claims file as you sit here (13) right now, correct? [14]

A I couldn't. I couldn't tell you that, no, sir.

Q Because you have no recollection of anything that happened in the case as you sit here right now, fair statement?

A Not at face value, that is correct. Now, if I had the opportunity to review the claims file, then, you know, maybe something would pop up in my head, but at this stage of the game, no, sir, I do not.

All right. And if there's ever a point in

for speculation, and he may not even be aware of the trial date. It may call for -- the question's kind [2] of vague, but you can answer to the extent you know. [3]

THE WITNESS: I don't necessarily know if I would advise your office, nor do I necessarily know that I would advise defense's office, but if I was certainly asked under oath, I would certainly testify under oath of my recollection.

BY MR. SAMPSON:

Q Right. See, that's the problem that I have. The purpose of discovery, which is what we're doing right now, is to make sure nobody comes to trial and drops a bombshell, surprise testimony, nobody knew they were going to say that.

The whole purpose of discovery is so going in, everybody knows what all the witnesses are going to say, what the testimony is, and we deal with it up front. Do you understand that?

Yes, sir.

MR. DOUGLAS: Objection, that may call for a legal conclusion.

BY MR. SAMPSON:

Q And all I'm looking for is that the testimony, when you tell me today, I don't remember anything on this file - which is correct, right?

### Page 58

time when you review the -- I mean, you had the -- to be fair, you've had the opportunity to review the claims file, it's been sitting some place in your home for several weeks, correct?

Yes, sir.

Q Several months, I guess, correct?

No, no, no. I mean, I could tell you by looking at the envelope because I'm sure the date's on there somewhere, but it's probably the better part of two weeks.

And in all fairness, it's not that I didn't necessarily have some opportunity to pick it up or so on and so forth. But, I mean, let's face it, you know, we do eight and ten hour days of work, what do I want to come home and pick up a file certainly I'm not getting paid to do anything on? Maybe a little bit was lazy. A lot of times I want to sit on the couch and watch TV with my son.

Q Let's just do this. If, at some subsequent point in time, you review the claim file and you remember something that happened in the case that's not reflected in the claim file, would you advise my office of that fact prior to going to trial?

Well, I think that --

MR. DOUGLAS: I'll just object, it may call

That is correct.

That you don't, whenever trial is, come into trial and say, oh, now I do and, in fact, here's a whole bunch of facts that Mr. Sampson and his clients are now learning for the very first time in the middle of trial, that the whole purpose of discovery is to prevent all of that. Do you understand that?

MR. DOUGLAS: Objection, that may call for a legal conclusion and speculation.

BY MR. SAMPSON:

Q If your counsel is trying to arrange to do exactly that, the rules say he's not allowed to. don't know if he is or not.

MR. DOUGLAS: Objection, Counsel. That's a misstatement. Ask legitimate questions. I can state objections.

MR. SAMPSON: What's the misstatement, you think you are allowed to trial by ambush?

MR. DOUGLAS: I never said that.

MR. SAMPSON: What's the misstatement?

MR. DOUGLAS: You're alleging that I'm trying to do that. You're asking him a question, you're asking him to speculate whether some time in the future he's going to remember something or not.

I mean, that's ridiculous.

[4]

[5]

[6]

[7]

[8]

[9]

[10]

[11]

[12]

(13)

[14]

[16]

[17]

[18]

[19]

[20]

[21]

[22]

[23]

[24]

[25]

171

[8]

[10]

[111

[12]

[13]

[14]

[15]

[16]

[17]

[18]

[19]

[201

[21]

[22]

[23]

[24]

**[25]** 

the bill.

	,
	Page 61
[1]	MR. SAMPSON: That was not my question.
[2]	MR. DOUGLAS: That was your question.
[3]	Counsel, it's an impossibility. You're asking for an
[4]	absolute on something he says he doesn't know right
[5]	now, but go ahead and keep asking it a thousand
[6]	different ways.
[7]	MR. SAMPSON: When you read the question,
[8]	when you read the transcript, when you get a copy
[9]	MR. DOUGLAS: Sure.
[10]	MR. SAMPSON: take a real close look at
[11]	what went on before this conversation, and you'll see
[12]	that I'm not asking him to speculate about anything

All I'm asking is if something pops up in his memory down the road, that I be apprised about it so there's no trial by ambush. That's all I'm doing.

MR. DOUGLAS: And he answered you. He said if he's asked under oath, but he doesn't know.

Counsel, you go ahead, it's your deposition. keep going

BY MR. SAMPSON:

1131

[14]

[15]

[16]

[17]

[18]

[19]

[20]

[21]

1221

[23]

[1]

[2]

[3]

[41

[5]

[6]

[7]

[8]

[9]

[12]

1131

[14]

(151

[16]

(17)

[18]

[19]

[20]

[21]

1221

1231

[24]

[25]

Q All I'm going to say -- advise you that the defendant, the defendant in this case has a continuing duty to supplement discovery if new things become available.

MR. DOUGLAS: So does plaintiff, like

sir, I never even knew what ambush testimony was, although from the brief conversation you guys just [2] had. I have an idea of what it is. [3]

Page 63

Page 64

No, the only thing I was planning was just to answer your questions, I mean, or whatever questions are asked of me. What I can tell you comfortably is the name Gary Lewis, that's all I know about it. If you give me the file and if you want to give it to me now and I'll review it now, and if something pops up in my head, I will be more than happy to tell you now.

If not, you know, to answer your question, would I later approach you, you know, and tell you, hey, by the way, this popped up in my head, and I think I told you I don't necessarily know if I would approach you or defense counsel. I certainly think that at that point, it would probably behoove me to maybe even seek my own counsel and say, hey, I'm stuck between these guys and these guys and maybe something popped into my head or this popped into my head, what should I do, and just hand one of you guys

Q All I'm looking for is that -- I'm trying to prevent that -- if you review the file and something pops up, I'm trying to prevent you from - and I'm

Page 62

supplying an assignment of rights months after you file a lawsuit, right?

MR. SAMPSON: I'm sorry, is there an objection? Is there? The assignment was --

MR. DOUGLAS: If you're going to make random statements about legal obligations of the parties on the record, I'm going to do the same.

MR. SAMPSON: Okay. Good. Have a ball.

MR. DOUGLAS: Okay

MR. SAMPSON: And I'm trying to make sure that no one comes to trial with ambush testimorry. BY MR. SAMPSON:

Q As you sit here right now, sir, are you planning on offering new ambush testimony at trial?

MR. DOUGLAS: Objection, that calls for speculation, that's also argumentative and misstates testimony.

But go ahead and answer it.

THE WITNESS: My only -- the only thing. I've never heard the word, ambush testimony, although it's kind of funny, I just learned it from you guys just now.

BY MR. SAMPSON:

Q Sure.

Was I planning on ambush testimony? No.

not saying you're planning on doing this at all. I don't know what you would plan to do with it, but I'm [2] trying to prevent the scenario where you would keep [3] [4]

that new information to yourself and that I learn about it for the first time during trial. That's all [5]

I'm trying to do. [6]

Your one point is well taken. Let's take a quick break. I've just sent my - what I have been told is UAIC's file to the printer. It's 49 pages long, which is significantly less than two to three inches that you indicated you received previously, so I don't know what all you received previously. Let me grab that off the printer and give it to you, you can take a look at it.

Alternatively, if you would like to suspend these proceedings and go have a look at whatever it was you were sent and convene this on another day, that's fine with me too. But for right now, I'm printing the materials that UAIC's told me is their claim file. We'll take a quick break.

(Thereupon, a recess was taken from

3:13 p.m. until 3:20 p.m.)

BY MR. SAMPSON:

Do you need more time? a

No, I think I got it.

	Page 65	Page 67
- 1	Page 65  Q Let's go ahead and go back on the record then. For the record, we have taken a break and you've had an opportunity to review what's been disclosed to my office as UAIC's claim file, correct? A Yes, sir. A Yes, sir. And while we were on our break, defense counsel had asked that that be marked. Mark that as, I guess, Defendant's A. (Defendant's Exhibit A was marked for identification.)	Page 67  All right. Going back to the original question that sparked a lot of this, it is Mr. Lewis' position, as I understand it, that he was insured with UAIC from March of 2007 through a period of time in 2008 or 2009 and that each month he had a policy and he would make — he had a policy each month, he would make a payment and get a new — I guess UAIC is calling it a term to the policy, and my only question is, are you familiar with this process UAIC would use where they would write someone a policy and then as they made payments, they would renew, issue a new
- 1	(Discussion off the record.)	[12] term to the policy?
	BY MR. SAMPSON: Q Our court reporter has reminded me that you have agreed to forward a copy of the documents that were sent to you from UAIC that are currently in your home, that that would be Plaintiff's 1. And what's in front of you has now been marked as Defendant's A. Any questions?  A (Witness shakes head.) Q Is that a no? A No. Q All right. She's got to write it down. Having gone over the claim file, has that refreshed your recollection about this particular	A I don't know if I would use the word familiar, but I am aware of it, yes.  Q Do you know why UAIC did business that way?  MR. DOUGLAS: Objection, it calls for speculation.  THE WITNESS: No, I'm not aware.  BY MR. SAMPSON:  Q And let me make sure you understand. I've had this with your counsel in other depositions, but the objection still gets raised. Just to make sure you understand, I'm not asking you to speculate. In fact, my question is, do you know why UAIC did it this way? And you're actually the only person on the

Page 66	Page 6
claim?  A No. Sorry for all the bullshit.  Q As you sit here right now, is there anything well, let me ask the easier question. As you went through the claim file, then it did not jog your memory as to anything that had occurred, is that correct?  A That is correct.  Q As you sit here right now, you are not aware of anything that anyone at UAIC did on the Nalder/Lewis claim outside of what's reflected in the claim file, correct?  A That is correct, yes.  Q For example, if you testify at trial and you testify I know this happened, the only way you would know that is because you have seen the claim file, is that a fair statement?  MR. DOUGLAS: Objection, that may call for speculation.  THE WITNESS: That's correct. From what I have here, yeah.  BY MR. SAMPSON: Q Okay. Let's slide that over and make sure we don't lose it. There are some materials from the claims file we may mark individually.	planet who wouldn't have to speculate as to whether or not you know something. Do you understand that?  A Yeah, I think so.  Q And so when I ask you, do you know why UAIC did business in this monthly renewal way, all I want to know is if you know why? I don't want you to guess as to why you think it may have gone on, but if you know, then I want to know what you know. Do you understand that?  A Yes.  Q And with that understanding, you're not aware as to why UAIC did business that way, correct?  A That is correct.  Q Are you familiar with the Nevada Financial Responsibility Rules?  A Yes, sir.  Q You know the purpose behind them, to make sure that people aren't driving around, thinking they have insurance when they really don't?  A Yes, sir.  MR. DOUGLAS: Objection, to the extent it calls for a legal conclusion.  BY MR. SAMPSON:  Q Are you familiar with the rules Nevada has about an insurance company having to, if they're

[10]

[11]

[12]

[13]

[14]

[15]

[16]

[17]

[18]

[19]

[20]

[21]

[22]

[23]

[24]

[25]

[2]

[3]

[4]

[5]

[6]

[7]

[8]

[9]

[10]

[11]

[12]

[13]

[14]

[15]

[16]

[17]

[18]

[19]

[20]

[21]

[22]

[23]

[24]

[25]

Page 71

Page 72

	iny Cordova	me	3
Aug	ust 3, 2010		United Aut
	Page 69		
[1] [2] [3] [4] [5] [6] [7] [8]	going to cancel someone for nonpayment, to send them a notice and the cancellation is not valid for ten days after the cancellation is sent?  MR. DOUGLAS: Same objection, may call for a legal conclusion.  You can answer if you know.  THE WITNESS: I don't know if I would use the word familiar, I'm aware.  BY MR. SAMPSON:	[1] [2] [3] [4] [5] [6] [7]	Exhibit 1 to these documents, and it For Admissions to UAIC, I think it was that was sent October of 2009, and though on the tab it says Exhibit G, Exhibit 1 to the documents in front owant to know, have you seen that do today?  A No, sir, I have not. Let me reput I have I certainly don't recall

Q And are you aware that the purpose behind that statute again is to give the insured a chance. if they miss a payment, for whatever reason, to give them a grace period to get it paid so that their coverage is still in effect? Do you understand that?

MR. DOUGLAS: Same objection, may call for a legal conclusion, vague.

THE WITNESS: That's been my understanding. BY MR. SAMPSON:

Q I want to show you, and we can print this and mark this if someone wants to, I don't necessarily think we need to, but I do want to show you -

This was the same file, by the way, that was mailed to me.

Q Okay.

11101

1111

[12]

1131

11141

[15]

[16]

[17]

[18]

1191

[20]

[21]

[22]

23]

[1]

[2]

[3]

[4]

[5]

[6]

[7]

[8]

[12]

[13]

[14]

[15]

[16]

[17]

[18]

[19]

[20]

[21]

1221

1231

[24]

91

[1]	Exhibit 1 to these documents, and it's the Request
[2]	For Admissions to UAIC, I think it was the first set
[3]	that was sent October of 2009, and Exhibit 1, even
[4]	though on the tab it says Exhibit G, but it's
[5]	Exhibit 1 to the documents in front of you, I just
[6]	want to know, have you seen that document before
[7]	today?
[8]	A No, sir, I have not. Let me rephrase that.
ro1	If I have I certainly don't recall

Q And you have no recollection then of ever looking at that document in adjusting and working on the claim that was brought against Gary Lewis, correct?

A I don't know if I would testify to that because I may have very well looked at it while, you know, reviewing the claim, but certainly in present time and for the purpose of answering your question, this is the first I've seen this document and comfortably I can tell you since February of 2009.

Q And my only question is -- and I understand you may have looked - given you don't have a recollection of the claim, you may have looked at any number of documents. My only question is, as you sit here right now, you have no recollection of looking at that document in the work you did on the Gary

Page 70

you to say, oh, you told me you didn't read it. I hope that what you said is absolutely true.

A I'm just kidding. I was just waiting for

No, I was just kidding.

Q Let me see if I can find the record.

Well, have you seen any documents -- to your knowledge, have you seen any documents related to the claim that was brought against Mr. Lewis, other than those in the claims file you just reviewed?

No.

Q

For example, have you seen a proof of insurance card indicating that Mr. Lewis had insurance with UAIC from, I believe, July 1st through July 31st of 2007?

MR. DOUGLAS: I'm going to object, foundation, assumes facts not in evidence. You can answer to the extent you know.

THE WITNESS: No. I have not not unless it was in here and I don't remember seeing an insurance card in here.

## BY MR. SAMPSON:

Let me just give you - this is a set of exhibits that were sent over in some documents that were sent to UAIC called Request For Admissions, and Lewis claim?

That is correct, sir.

Let me have you look at Exhibit Number 2. It's a renewel statement dated the effective date, April 12th. Have you seen that document before today, to the best of your recollection?

MR. DOUGLAS: And I'm sorry, do you mean April 29th?

MR. SAMPSON: What did I say?

MR. DOUGLAS: You said April 12th, just so we're clear, and you're talking about the revised renewel statement?

MR. SAMPSON: That's what it says, Exhibit 2 to the Request For Admissions sent out last October. MR. DOUGLAS: Okay.

THE WITNESS: You know, before I answer that question, can I back up one second just to go back to Exhibit G?

BY MR. SAMPSON:

Sure. It's going to be right here.

Just to clarify my answer, since February of 2009, which is when I stopped working for UAIC, I have not seen this document since then. If I saw it before, probably, very probably, because I'd probably review a document like this when looking at a claim

effective at the time of loss.  Q Anything else? A Not that I can think of, no. Q Same thing with Exhibit Number — we're up to 5. Do you recall receiving that document before today? A Certainly, no, sir. Q And, again, same question, do you have any recollection of ever looking at that document or assessing it in any way when you were doing the work on the claim brought against Gary Lewis?
Q Anything else? A Not that I can think of, no. Q Same thing with Exhibit Number – we're up to 5. Do you recall receiving that document before today? A Certainly, no, sir. Q And, again, same question, do you have any recollection of ever looking at that document or assessing it in any way when you were doing the work on the claim brought against Gary Lewis?
A Not that I can think of, no.  Q Same thing with Exhibit Number – we're up to 5. Do you recall receiving that document before today?  A Certainly, no, sir.  Q And, again, same question, do you have any recollection of ever looking at that document or assessing it in any way when you were doing the work on the claim brought against Gary Lewis?
Q Same thing with Exhibit Number – we're up to 5. Do you recall receiving that document before today?  A Certainly, no, sir. Q And, again, same question, do you have any recollection of ever looking at that document or assessing it in any way when you were doing the work on the claim brought against Gary Lewis?
to 5. Do you recall receiving that document before today?  A Certainly, no, sir.  Q And, again, same question, do you have any recollection of ever looking at that document or assessing it in any way when you were doing the work on the claim brought against Gary Lewis?
today?  A Certainly, no, sir.  Q And, again, same question, do you have any recollection of ever looking at that document or assessing it in any way when you were doing the work on the claim brought against Gary Lewis?
A Certainly, no, sir.  Q And, again, same question, do you have any recollection of ever looking at that document or assessing it in any way when you were doing the work on the claim brought against Gary Lewis?
Q And, again, same question, do you have any recollection of ever looking at that document or assessing it in any way when you were doing the work on the claim brought against Gary Lewis?
recollection of ever looking at that document or assessing it in any way when you were doing the work on the claim brought against Gary Lewis?
assessing it in any way when you were doing the work on the claim brought against Gary Lewis?
on the claim brought against Gary Lewis?
A It would certainly be a document, again,
that I would review. Sorry for the same answer, I
don't mean to sound like a tape recorder. Do I
remember looking at this particular document? No,
sir, I do not.
Q What would be the purpose of reviewing it?
A Again, to ensure that either a policy was
renewed or wasn't renewed, so whether there was
coverage enforced at the time of the loss.
Q And what's your understanding of when you
1 1
· · · · · · · · · · · · · · · · · · ·
means?  A Let me rephrase it. Enforce. I used the

ı	Page 74	4 Pr	age 76
[1] [1] [1] [1] [1] [1] [1] [1] [1] [1]	you read it?  A You lost me at hello. 4, it says 4.  Q Do you recall seeing that document before today? A No, sir, I do not. And, again, kind of the same thing. It's normally a document I would review. Q To the best of your recollection, did you ever look at that document during the work you did on the Nalder claim? A Again, it would be the who claim? Q Nalder, it was Mr. Nalder and his daughter brought a claim against Gary Lewis. A Oh, again, it would be a document that I would normally review. I certainly don't recall it prior to today. Q What would be your purpose in reviewing a document like this, ordinarily? A Well, if I'm reviewing a document that comes from underwriting or policy services or whatever it may be, it's typically because there may be a question with regards to the status of the policy.	word renew because one of these previous documer had the word renew.  Q So does this one, but let's go through each one. On a prior document, it should be Exhibit Number 5, I believe, it says it's a renewal statement?  A That's correct.  Q What's your understanding — MR. DOUGLAS: This is Exhibit 4.  BY MR. SAMPSON:  Q Exhibit 4, I apologize. Renewal statement. What's your understanding of what the word renew would mean?  A It means a policy that's renewing. An old policy is either coming to term, In other words, coming to an end or has ended and it's renewing.  A In other words, it's going to move forward or an offer to move forward has been extended.  Q Okay. If a policy is renewed, it's moving forward?  A That is correct.  Q And you put your hands down. I'm assuming you mean we're going to pick up where we left off essentially?	nts
-:			

Aug	ust 3, 2010		United Automobile Insurance Co.
	Page 77		Page 79
[1] [2] [3] [4] [5] [6] [7] [8] [9] [10] [11] [12] [13] [14] [15] [16] [17] [16] [19] [20] [21] [22] [23]	A That is correct.  Q And then again on this Exhibit 5, we've also got the word renewal. Do you see that?  A Uh-huh.  Q Is that a yes?  A Yes, sir.  Q Same understanding of what the word renewal means that you just gave me a moment ago?  A Yes, sir.  Q All right. Exhibit 6, and I do actually I don't mean to make you sound like a tape recorder, but that's what's required. Exhibit 6, have you seen that document before today?  A Again, same answer, no.  Q To the best of your recollection?  A To the best of my recollection, I don't, but it's normally a document I would have reviewed prior to.  Q Right. And as you sit here right now, you don't have a specific recollection of reviewing that document on the work you did on the claim brought against Gary Lewis, is that correct?  A That is correct.  Q Same thing with Exhibit 7, which is our last one, have you seen that document before today, to the	[1] [2] [3] [4] [5] [6] [7] [8] [10] [11] [12] [13] [14] [15] [16] [17] [18] [20] [21] [22] [23] [24] [25]	MR. DOUGLAS: And if I could just make a standing objection to your whole line of questioning here, if you don't mind, just to keep it — BY MR. SAMPSON:  Q My first question is simply, are you familiar with that statute?  MR. DOUGLAS: Asked and answered, but you can answer if you know.  THE WITNESS: Familiar, again, no. Am I aware of the statute? Yes, I am.  BY MR. SAMPSON:  Q The statute states that — and this is underlined portion, if — take a look. Where is it at? I had it a second ago. "If an insurer fails to provide a timely notice of nonrenewal, the insurer shall provide the insured with a policy of insurance on the identical terms as the expiring policy."  Did I read that correctly, first of all?  A Yes, sir.  Q Do you know whether or not UAIC ever sent a notice of nonrenewal to Mr. Lewis at any point in time?  MR. DOUGLAS: I'll just object, it calls for a legal conclusion and may assume facts not in evidence.

Are you familiar with the statutes related to an insurance company's obligation to send notice that it's not going to renew a policy if it's plan is to not renew a policy?  MR. DOUGLAS: Objection, to the extent it calls for a legal conclusion.  You can answer if you know.  THE WITNESS: I'm aware of one. I'm not familiar with it.  BY MR. SAMPSON:  Q Let me, for simplicity sake, let me show you a copy of NRS 687B.340 entitled, Nonrenewals. It's a paragraph or so long. If you would take a look at  A You don't recall anyone ever telling you, we sent Mr. Lewis a notice of nonrenewal, correct?  A No, I do not recall.  Q Do you know whether or not Mr or UAIC provided Mr. Lewis with a policy of insurance on the identical terms as the I'm sorry, as in the expiring policy?  MR. DOUGLAS: Let me just object for the record. That is a misstatement of the facts of this case, it lacks foundation, it calls for a legal conclusion. And, frankly, it is vague and improper because this witness is not an underwriting witness, but to the extent you know, you can answer it.		Page 78		Page 80
	A Best of my recollection, no, but it's normally a document I would review.  Q And as you sit here right now, do you have any recollection of reviewing it as part of the work you did on the claim brought against Gary Lewis?  A At this time, no, sir. Normally, I'm much more charismatic, a song and dance man.  Q That's all right. I appreciate that.  Are you familiar with the statutes related to an insurance company's obligation to send notice that it's not going to renew a policy if it's plan is to not renew a policy?  MR. DOUGLAS: Objection, to the extent it calls for a legal conclusion.  You can answer if you know.  THE WITNESS: I'm aware of one. I'm not familiar with it.  BY MR. SAMPSON:  Q Let me, for simplicity sake, let me show you a copy of NRS 687B.340 entitled, Nonrenewals. It paragraph or so long. If you would take a look at that real quick, I've got a couple of questions for you on it.	[1] [2] [3] [4] [5] [6] [7] [8] [10] [11] [12] [13] [14] [15] [16] [19] [20] [33] [19] [22] [23]	You can answer if you know.  THE WITNESS: No, I do not know.  BY MR. SAMPSON:  Q You don't recall ever seeing a notice of nonrenewal, correct?  A Here we go again. It would be something I would normally look for prior to, in a situation such as this. It would normally be something I would loof for. Do I recall seeing one? No, sir, I do not.  Q You don't recall anyone ever telling you, we sent Mr. Lewis a notice of nonrenewal, correct?  A No, I do not recall.  Q Do you know whether or not Mr or UAIC provided Mr. Lewis with a policy of insurance on the identical terms as the I'm sorry, as in the expiring policy?  MR. DOUGLAS: Let me just object for the record. That is a misstatement of the facts of this case, it lacks foundation, it calls for a legal conclusion. And, frankly, it is vague and improper because this witness is not an underwriting witness but to the extent you know, you can answer it.  THE WITNESS: I don't know.	k

Q

calls out there too.

one.

[22]

[23]

[24]

Just one? Let the record reflect he said

That I know. There have been a couple close

	Page 81	,		Page 83
[1]	your understanding of what it means, this requirement that an insurance company shall provide the insured	[1]	a full-time nanny. So she's normally the one that does breakfast, lunch and dinner. But I do pay for	
[3]	with a policy identical to the terms of the expiring	[3]	the nanny. So those are perks of that particular	
[4]	policy?	[4]	employee. So I'm not typically a patient guy. So,	
[5]	MR. DOUGLAS: I'll just object again, it	[5]	you know, spoon feeding the kid, I don't know if yo	u
[6]	clearly calls for a legal conclusion regarding the	[6]	have kids, is, you know, not number one on my	
[7]	interpretation of the statute. It's also vague.	[7]	priority list, but I do pay the nanny and that's what	
[8]	To the extent you know, you can answer.	[8]	we expect her to do and that's one of her	
[9]	THE WITNESS: To be honest with you, before	[9]	responsibilities.	
[10]	I would answer that, I would want to look at the	[10]	Q And I appreciate that. My question was,	
[11]	entire 687B.340 and I would want to look at	[11]	however, in providing food to your son, do you hav	/e
[12]	Subsection 2 and take my time, which is how I	[12]	it available for him if he wants to buy it or is it	5c. 4g
[13]	normally would do it with the statute and a	[13]	actually given to him?	
[14]	dictionary and, you know, before I would answer that.	[14]	MR. DOUGLAS: Objection, relevance, I thin	k
[15]	BY MR. SAMPSON:	[15]	it really is some kind of improper characterization	
[16]	Q Well, let me ask you this. You have	[16]	or hypothetical.	
[17]	mentioned a couple of times a son, you have a son,	[17]	To the extent you understand that question,	
[18]	correct?	[18]	go ahead and answer.	* * * * * * * * * * * * * * * * * * * *
[19]	A Yes, sir.	[19]	THE WITNESS: I certainly don't charge my	
[20]	Q How many children do you have?	[20]	son for it.	
[21]	A One.	[21]	BY MR. SAMPSON:	
	O little and I at the account well and in a state	1		

[22]

[23]

[24]

[25]

Thank you.

nonpayment?

To your knowledge, did UAIC ever send Mr. Lewis a notice of cancellation of his policy for

Q To the best of your knowledge, fair enough. And it sounds as though your son currently lives with you, is that correct? A Yes, sir. Q I'm not going to get into any specific details beyond that. I just want to ask you, when is the last time you provided your son with dinner? A Last night. Q And by providing your son with dinner, did you tell him, hey, there's food in the findge and if you'll pay me money, you can have some or did you just give it to him so he could eat? That's calling for some kind of hypothetical response. To the extent that it is even coherent, you can answer it. BY MR. SAMPSON:  Q And just so we are coherent, I just want to know what happened, in providing dinner to your son last night, you can have it or did you actually give it to him?  A I do not know, sir. Q As we've gone through these various documents we looked at in the exhibits to the Request For Admission, you've had a chance to review the file that was provided previously, are you aware of anything that you or anyone else at UAIC did beyond — in handling the Nalder claim beyond what's reflected in the file?  A No, sir. Q There's a couple of things in the file I want to go over. Specifically, this is a letter — two letters that look very similar, one sent to Christensen Law Offices. Just take a moment to look at those.  MR. DOUGLAS: These are the October 10, 2007  Law Offices. Just take a moment to look at those.  MR. DOUGLAS: These are the October 10, 2007  Law Offices. Just take a moment to look at those.  MR. DOUGLAS: These are the October 10, 2007  Law Offices. Just take a moment to look at those.  Q Are those the dates on them?  A Yes. Q All right. Do you recall seeing either of those letters before today? A No. Q They've got your name on them, would you agree?	Q To the best of your knowledge, fair enough. And it sounds as though your son currently lives with you, is that correct? A Yes, sir. Q I'm not going to get into any specific details beyond that. I just want to ask you, when is the last time you provided your son with dinner? A Last night. Q And by providing your son with dinner, did you tell him, hey, there's food in the findge and if you'll pay me money, you can have some or did you just give it to him so he could eat? AR. DOUGLAS: Objection, that's so vague. That's calling for some kind of hypothetical response. To the extent that it is even coherent, you can answer it. BY MR. SAMPSON: Q And just so we are coherent, I just want to know what happened, in providing dinner to your son last night, you can go into details if you would like to, I just want to know if, by providing dinner, you said, there's food in the house, if you pay for it, you can have it or did you actually give it to him?  A I do not know, sir. Q As we've gone through these various documents we looked at in the exhibits to the Request For Admission, you've had a chance to review the file that was provided previously, are you aware of anything that you or anyone else at UAIC did beyond—in handling the Nalder claim beyond what's reflected in the file?  A No, sir. Q There's a couple of things in the file I want to go over. Specifically, this is a letter—two letters that look very similar, one sent to Seegmiller & Associates, and one sent to Christensen Law Offices. Just take a moment to look at those.  MR. DOUGLAS: These are the October 10, 2007  Letters you're referencing?  BY MR. SAMPSON: Q Are those the dates on them? A Yes. Q All right. Do you recall seeing either of those letters before today? A No. They've got your name on them, would you agree?	Q To the best of your knowledge, fair enough. And it sounds as though your son currently lives with you, is that correct?  A Yes, sir. Q I'm not going to get into any specific details beyond that. I just want to ask you, when is the last time you provided your son with dinner?  A Last night. Q And by providing your son with dinner, did you tell him, hey, there's food in the fnidge and if you'll pay me money, you can have some or did you just give it to him so he could eat?  MR. DOUGLAS: Objection, that's so vague.  That's calling for some kind of hypothetical response. To the extent that it is even coherent, you can answer it. BY MR. SAMPSON:  Q And just so we are coherent, I just want to know what happened, in providing dinner to your son last night, you can go into details if you would like to, I just want to know if, by providing dinner, you said, there's food in the house, if you pay for it, you can have it or did you actually give it to him?  A I do not know, sir. Q As we've gone through these various documents we looked at in the exhibits to the Request for Admission, you've had a chance to review the file that was provided previously, are you avare of anything that you or anyone else at UAIC did beyond—in handling the Nalder claim beyond what's reflected in the file?  A No, sir.  Q There's a couple of things in the file I want to go over. Specifically, this is a letter— two letters that look very similar, one sent to Christensen Law Offices. Just take a moment to look at those.  MR. DOUGLAS: These are the October 10, 2007  Italian the providing dinner to your son and the providing dinner to your son with dinner?  Q And just so we are coherent, I just want to know what happened, in providing dinner to your son  A Yes.  Q All right. Do you recall seeing either of those letters before today?  A No.  Q They've got your name on them, would you agree?				<u> </u>	75.	
And it sounds as though your son currently lives with you, is that correct?  A Yes, sir.  C I'm not going to get into any specific details beyond that. I just want to ask you, when is the last time you provided your son with dinner?  A Last night.  A Last night.  A And by providing your son with dinner, did you'll pay me money, you can have some or did you list give it to him so he could eat?  That's calling for some kind of hypothetical response.  To the extent that it is even coherent, you can answer it.  BY MR. SAMPSON:  A And just so we are coherent, I just want to know what happened, in providing dinner, you and you can have it or did you actually give it to him?  A Alst night.  C And by providing your son with dinner, did you'll pay me money, you can have it or did you actually give it to him?  A No.  C There's a couple of things in the file I want to go over. Specifically, this is a letter—two letters that look very similar, one sent to Seegmiller & Associates, and one sent to Christensen Law Offices. Just take a moment to look at those.  MR. DOUGLAS: These are the October 10, 2007  Interest and it sounds as though your son with dinner, you and a chance to review the file that was provided previously, are you aware of anything that you or anyone else at UAIC did beyond—in handling the Naider claim beyond what's reflected in the file?  A No, sir.  C There's a couple of things in the file I want to go over. Specifically, this is a letter—two letters that look very similar, one sent to Seegmiller & Associates, and one sent to Christensen Law Offices. Just take a moment to look at those.  MR. DOUGLAS: These are the October 10, 2007  Interest and it sounds as though your or anyone else at UAIC did beyond—in handling the Naider claim beyond what's reflected in the file?  M No, sir.  Q There's a couple of things in the file I want to go over. Specifically, this is a letter—two letters that look very similar, one sent to Seegmiller & Associates, and one sent to Christensen Law Offices. Just take a moment to look	And it sounds as though your son currently lives with you, is that correct?  A Yes, sir.  C I'm not going to get into any specific details beyond that. I just want to ask you, when is the last time you provided your son with dinner?  A Last night.  A Last night.  A And by providing your son with dinner, did you'll pay me money, you can have some or did you list give it to him so he could eat?  That's calling for some kind of hypothetical response.  To the extent that it is even coherent, you can answer it.  BY MR. SAMPSON:  A And just so we are coherent, I just want to know what happened, in providing dinner, you asid, there's food in the house, if you would like to, I just want to know if, by providing dinner, you said, there's food in the house, if you pay for it, you can have it or did you actually give it to him?  A A Yes, sir.  C I'm not going to get into any specific details beyond that. I just want to ask you, when is that was provided previously, are you aware of anything that you or anyone else at UAIC did beyond — in handling the Naider claim beyond what's reflected in the file?  A No, sir.  Q There's a couple of things in the file I want to go over. Specifically, this is a letter — two letters that look very similar, one sent to Seegmiller & Associates, and one sent to Christensen Law Offices. Just take a moment to look at those.  MR. DOUGLAS: These are the October 10, 2007  Italian the exthint at it is even coherent, you would like to, I just want to know if, by providing dinner, you said, there's food in the house, if you would like to, I just want to ridd you actually give it to him?	And it sounds as though your son currently lives with you, is that correct?  A Yes, sir.  C I'm not going to get into any specific details beyond that. I just want to ask you, when is the last time you provided your son with dinner?  A Last night.  A Last night.  A And by providing your son with dinner, did you'll pay me money, you can have some or did you you'll pay me money, you can have some or did you gan answer it.  BY MR. SAMPSON:  To the extent that it is even coherent, you can answer it.  BY MR. SAMPSON:  A And just so we are coherent, I just want to know what happened, in providing dinner, you said, there's food in the house, if you pay for it, you can have it or did you actually give it to him?  A No, sir.  A No, sir.  C There's a couple of things in the file I want to go over. Specifically, this is a letter two letters that look very similar, one sent to Christensen Law Offices. Just take a moment to look at those.  MR. DOUGLAS: These are the October 10, 2007  MR. SAMPSON:  A Yes.  A No, sir.  C There's a couple of things in the file I want to go over. Specifically, this is a letter two letters that look very similar, one sent to Christensen Law Offices. Just take a moment to look at those.  MR. DOUGLAS: These are the October 10, 2007  MR. SAMPSON:  A Yes.  Q Are those the dates on them?  A Yes.  Q All right. Do you recall seeing either of those letters before today?  A No.  There's a couple of things in the file I want to go over. Specifically, this is a letter two letters that look very similar, one sent to Christensen Law Offices. Just take a moment to look at those.  MR. DOUGLAS: These are the October 10, 2007  In the extent that it is even coherent, you said, there's food in the hinder reflected in the file?  A No, sir.  D There's a couple of things in the file I want to go over. Specifically, this is a letter two letters that look very similar, one sent to Christensen Law Offices. Just take a moment to look at those.  MR. DOUGLAS: These are the October 10, 2007  A Yes.  Q Are those	I		Page 82	\$	•	Page 84
	A Well, if you want an actual answer, we have [25] A Yes, sir, they do.	A Well, if you want an actual answer, we have [25] A Yes, sir, they do.	[2] And it [3] You, is [4] A [5] Q [6] details [7] the las [8] A [9] Q [10] You te [11] you'll p [12] just gir [13] That's [15] respon [16] Q [20] know v [21] last ni [22] to, l ju [23] said, t [24] you ca	sounds as though your son currently lives we that correct? Yes, sir. I'm not going to get into any specific is beyond that. I just want to ask you, when is st time you provided your son with dinner? Last night. And by providing your son with dinner, did li him, hey, there's food in the findge and if pay me money, you can have some or did your eit to him so he could eat? MR. DOUGLAS: Objection, that's so vague. calling for some kind of hypothetical nise. To the extent that it is even coherent, you isswer it. R. SAMPSON: And just so we are coherent, I just want to what happened, in providing dinner to your sight, you can go into details if you would like st want to know if, by providing dinner, you here's food in the house, if you pay for it, in have it or did you actually give it to him?	ith [2] [3] [4] [5] [6] [7] [8] [9] [10] [11] [12] [14] [15] [16] [17] [18] [19] [19] [10] [11] [12] [12] [12] [13] [14] [15] [16] [17] [18] [19] [10] [22] [23]	Q As we've gone to documents we looked For Admission, you've that was provided prevanything that you or as beyond — in handling to reflected in the file?  A No, sir.  Q There's a couple want to go over. Spectwo letters that look we seegmiller & Associate Law Offices. Just take MR. DOUGLAS: letters you're reference BY MR. SAMPSON:  Q Are those the day a Yes.  Q All right. Do you those letters before to A No.  Q They've got your	hrough these various at in the exhibits to the had a chance to review viously, are you aware on yone else at UAIC did the Nalder claim beyond the of things in the file I diffically, this is a letter	the file f what's stensen ose. 0, 2007

	United Automobile Insurance Co
Page 85	Page 87
Q It appears to be letters you prepared and sent out on October 10th of 2007 regarding the claim against Gary Lewis, correct?  A Yes, sir.  Would you explain to me in this top paragraph where it says  A I'm sorry, which letter?  Eliange Either one, I think they're the same.  A No, they're not.  O Oh, I apologize. Let's just look at the one from Christensen Law Offices then.  MR. DOUGLAS: Is that to Christensen Law Offices?  BY MR. SAMPSON:  Q October 10th, to Christensen Law Offices from you, and the second paragraph says: "Our insured maintains a minimum liability policy." Did I read that correctly?  A Limits liability policy, yes, sir.  Q "Our insured maintains a minimum limits liability policy." Am I correct?  A That is correct.  Q By that I'm assuming Mr. Lewis maintains at the time, maintains a \$15,000 policy, correct?  A 15/30, yeah.	payment, if payment isn't received until August, the policy is then renewed in August with a lapse between June 1st and August.  Q Now, a moment ago when I was talking to you about your understanding of the term renewed, you said, well, when it's renewed, it's — and I can't remember, it picks up where it left off essentially is what we were talking about. Do you recall that conversation?  A I don't think I would have said it picks up where it left off. I'm very cautious with my words and that would imply that there would have been coverage during that lapse.  Q Well, that's why I'm trying to — because, again, my understanding of the term renewed — the term renewed and the term lapsed don't fit together, that they're mutually exclusive in my little brain and I'm just trying to get an understanding as to why UAIC seems to believe they can have a renewal and a lapse. Is there anything you can tell me other than what you have already said?  MR. DOUGLAS: I'll just object. I think it mischaracterizes his testimony, lacks foundation, may call for a legal conclusion.  To the extent you can answer, go ahead.

Page 86

Page 88

Q And then you have on here: "The policy in question lapsed (nonrenewed) on June 30th. The policy was then renewed on July 10, 2007 at 12:50 p.m. Pacific Standard Time," correct?

That is correct, sir.

[1]

**T21** 

[4]

151

[6]

171

[8]

111

[13]

(141

[15]

[16]

[17]

[18]

[19]

[20]

(211

[22]

123]

[241

(251

Can you explain to me the concept of the policy lapsed (nonrenewed), but was renewed? I'm confused.

A Sure. "Our insured maintains a minimum limits liability policy. The policy in question lapsed (nonrenewed) on June 30, 2007. The policy was then renewed on July 10, 2007 at 12:50 p.m. Pacific Standard Time. There was no policy in force at the time of the loss." It means that there was no payment received, so there was a lapse in coverage.

And I guess my confusion is you indicate the policy was nonrenewed, but then was renewed, and I don't understand how something is nonrenewed, but renewed. It just doesn't make sense to me. Can you explain what you meant when you wrote this in here?

A Sure. On -- let's just take numbers 1 through 12 and look at it like a calendar year. So if payments are received, 1 through 6, payment 1 being January, 6 being June, all of those months, boom, boom, are covered. Then on the June 1st

THE WITNESS: If the material facts of the [1] [2] policy have not changed, there's no sense in writing a whole new application for insurance if there's been [3] no significant change on the underlying policy, i.e. you -- you're insured and you have a VW Bug, okay, [5] and you make your payments January 1st to June 1st, [6] and then all of a sudden you kind of fall off the [7] face of the map and you don't show up till [8] August 1st, okay, but on August 1st, it turns out [9] that, you know, you still have two arms, two legs and [10] you're still driving that VW Bug, the policy is then, **[111**] [12] you know, renewed. BY MR. SAMPSON: [13]

Q And then by renewed, you're saying it's in effect from when forward then, I guess, is what I'm confused about?

A From the point that payment was received. But let me make it very clear, not from, you know, picked up where it left off.

Well, that's my confusion, and we talked earlier about how an insurance policy - you'd certainly agree with me, an insurance policy, including provisions in a renewal notice, ought to be interpreted by someone who's not trained in law or business, but has a general lay understanding, you

[14]

[15]

[16]

[17]

[18]

[19]

[20]

[21]

[22]

[23]

[24]

Nalder v. United Automobile Insurance Co. **Manny Cordova** August 3, 2010

Page 92

	Page 89		Page
[1]	recall that conversation, don't you?  A Yes, sir.	[1]	speculation.  THE WITNESS: Yeah, I can't speculate on
[3]	Q And maybe I only have a lay understanding,	[2] [3]	behalf of a leasing company. Well, if you look at
[4]	but, again, the understanding of renewal is there	[4]	the mortgage companies, they've done much sillier,
[5]	anything further in terms of renewal with a lapse	[5]	SO.
[6]	that you can share with me other than what you have	[6]	BY MR. SAMPSON:
[7]	already talked about today?	[7]	Q What do you mean by that?
[8]	MR. DOUGLAS: I'll just object, it's vague,	[8]	A Well, I mean, oh, boy, you can send me down
[9]	may call for a legal conclusion.	[9]	a whole litany of stuff with the mortgage companies.
[10]	You can answer to the extent you know. And	[10]	Mortgage companies renew people's or offer them
[11]	asked and answered. Go on.	[11]	refinancing terms all the time.
[12] [13]	THE WITNESS: We could probably play tennis with the word for a good 45 minutes. Whether it, you	[12]	Q Sure, on a refinance, a whole new deal, a
[14]	know, bears any fruit or not, I couldn't tell you.	[13]	whole new loan, I understand. Certainly if someone
[15]	BY MR. SAMPSON:	[14] [15]	says, look, your policy ran, it's dead, it's done, we're not going to renew it, but we'll write you a
[16]	Q Well, let me just do this, as a different	[16]	new one, then I can see where someone would be crazy
[17]	question, different area. If a layperson, average	[17]	to think, well, hold on, I thought I was covered back
[18]	Joe off the street said, well, hold on, if you say	[18]	from the end of my prior policy. That's the whole
[19]	you're renewing me, then renew means there is no	[19]	point of telling them, no, that policy is done.
20]	lapse, can we at least see where that person would be	[20]	A Right.
[21]	coming from?	[21]	Q That's not what I'm talking about. I'm
[22]	MR. DOUGLAS: Objection, vague, calls for	[22]	talking about a scenario where the insurance company
23]	speculation.	[23]	says, we've renewed you, and that person goes, okay,
[24]	BY MR. SAMPSON:	[24]	well, if I'm renewed, I've been covered all along,
[25]	Q Whether you, yourself, agree or not is a	[25]	and my question earlier was, you know, do you see

Page 90 whole other issue, but you at least see where they would get that understanding based on the word renew? [2] the word renewal? [2] MR. DOUGLAS: Objection, calls for [3] [3] speculation and it's vague. to that question besides what you've already said? [4] [4] THE WITNESS: I'd have to think about that [5] [5] question. [6] [6] BY MR. SAMPSON: [7] speculation. [7] [8] Q Well, go ahead. [8] A No, you know, to put it in layman's terms. [9] [9] if you have a lease, let's say, and your lease is a could think that. [10] [10] 36-month lease and you make the first 12 payments of [11] BY MR. SAMPSON: [11] your lease and then all of a sudden you disappear off [12] [12] the face of the map and miss five payments and your [13] [13] car is repo'ed, you wouldn't expect to go in and say, [14] [14] well, here's my next payment, let me have my car [15] [15] back. You still have to catch up with all those [16] [16] is? payments that you missed. [17] Yes. sir. [17] Q That, I understand. [18] 1181 So that's kind of the way I looked at the [19] [19] word renew, if you would. [20] [20] Q Well, sure Well, in that scenario you've (211 [21] given me, the example you've given me, I wouldn't [22] [22] expect a leasing company to say, we're going to renew That's correct, sir. [23] {231 your lease if they repo'ed your car, right? [24] [24] MR. DOUGLAS: Objection, calls for [25] **[25]** 

where someone might get that understanding based on Do you have anything to add to your response

MR. DOUGLAS: Objection, compound, may call for a legal conclusion, vague, may call for

To the extent you can answer it, go ahead. THE WITNESS: No, I don't see how someone

Q Let's take a look at -- a closer look at some of the exhibits we looked at previously. For example. Exhibit Number 1, it's got under here, under type of business, new business, do you see where that

I think the rest of these all say renewal. Let's take a look at Exhibit Number 2. It's called a Revised Renewal Statement, and you're familiar with this type of document, whether you have seen this specific one before today or not, correct?

You recognize UAIC, United Auto Insurance -Nevada, is this a standard renewal or Revised Renewal August 3, 2010

United Automobile Insurance Co.

			Chited Automobile man ance C
	Page 93		Page 9
[1]	Form that they use?	١	Invoice date April 26, 2007, IDB01
[2]	A Pretty cookie-cutter, yes.	[1]	Invoice date, April 26, 2007. DB01.
[3]	Q And do you see on here, we've got an	[2]	Q So let's get back to the question before we
[4]	effective date, April 29, '07, correct?	[3]	were interrupted. Expiration date, May 29, 2007.
[5]	A Yes, sir.	[4]	A Yes, sir.
1		[5]	Q Can you see how if a customer, a layperson
[6]		[6]	off the street saw this language well, let me back
[7]	take effect, is that what effective date means?  A Yes, sir.	[7]	up. We agree that the effective date, April 29, '07,
[8]		[8]	a layperson off the street would be justified in
[9]	Q And if a layperson off the street said,	[9]	thinking that's going to be the effective date of my
[10]	well, effective date, that's got to be the date my	[10]	policy, correct?
[11]	policy takes effect, you would understand where	[21]	A That's correct.
[12]	they're coming from, right?	[12]	Q And by seeing expiration date, May 29, 2007,
[13]	A Yes, sir.	[13]	a layperson off the street would be justified in
[14]	Q And then we have expiration date, May 29,	[14]	thinking that's going to be the expiration of the
[15]	'07. Did I read that correctly?	[15]	policy, correct?
[16]	MR. DOUGLAS: Counsel, you're talking about	[16]	MR. DOUGLAS: Again, we're talking future
[17]	the next policy term, is that right?	[17]	policy, Counsel?
[18]	MR. SAMPSON: I'm reading the words that are	[18]	MR. SAMPSON: Do you have an objection?
[19]	up here in the upper corner. If you want to coach	[19]	MR. DOUGLAS: Clarification.
[20]	him, why don't you just take a break and go talk to	[20]	MR. SAMPSON: Do you have an objection?
[21]	him. What's your objection?	1 -	MR. DOUGLAS: I want to know what you're
[22]	MR. DOUGLAS: Again, argumentative. The	[21]	
[23]	document speaks for itself, Counsel.	[22]	asking.
Ŷ,	MR. SAMPSON: Okay. Any other objections?	[23]	MR. SAMPSON: I'm asking him, would a
,	MR. DOUGLAS: Are you referring to the	[24]	person, can you see where a layperson off the street
<u> </u>	to your ordering to the	[25]	who reads expiration date, May 29, '07, would read
			. ,
			•
	<b>'</b>		
	Page 94		Page 9
[1]	policy term	[1]	that and think my policy expires May 29, '07?
[2]	MR. SAMPSON: No, what is your objection?	[2]	MR. DOUGLAS: Okay, and I think that calls
[3]	What is your objection?		for speculation, so I will object. I just wanted to
[4]	MR. DOUGLAS: I want to know what you're	[3]	clarify, are you talking about the future policy?
[5]	referring to in the document. Are you referring to	[4]	That's all I wanted to know I from don't want to
[6]	the next policy term for these dates?	[5]	That's all I wanted to know. If you don't want to
[7]	MR. SAMPSON: I'm referring to this line	[6]	say, that's fine, it's vague.
1	right here, that says, expiration date, May 29, '07	[7]	BY MR. SAMPSON:
[8]	MP DOLIGIAS: Okov. For the next of the	[8]	Q I'd just like the question answered.
[9]	MR. DOUGLAS: Okay. For the next policy term?	[9]	A If they were reading only the top right-hand
<b>)</b> 1		[10]	corner, yes. But here in brackets, underneath all
11	MR. SAMPSON: I'm sorry. Can you point me	[11]	these stars, it says, no later than 5-6.
[12]	to the words next policy term where I'm looking at	[12]	Q And we'll look at that.
[13]	right here?	[13]	A I would agree with you if that was not
[14]	BY MR. SAMPSON:	[14]	there, but I adamantly disagree with you, seeing that

up here at all?

attorney.

[15]

[16]

1171

181

[19]

[20]

[21]

[22]

[23]

[24]

[25]

Q I'm just asking the witness, because your

see. Do you see the words for the next policy term

absolutely correct. UAIC's attorney apparently sees

2007. What I see is expiration date, May 29, 2007.

A I'm sorry, just for the record, he is not my

Q You're absolutely correct. You're

A What I see is effective date, April 29,

some words here I don't see.

attorney apparently sees some words here that I don't

[15]

[16]

[17]

[18]

[19]

[20]

[21]

[22]

[23]

[24]

[25]

Α

Q

received.

Okay.

brackets, this 5-6-07, we'll talk about in a minute,

layperson off the street would think when they read,

It would be 5-6-07 if the payment wasn't

I often try to back myself out of knowing

that's highlighted there in brackets.

Q Well, if this is highlighted here in

given that that's there, what do you think a

expiration date, May, 29, '07, as to what the

expiration date of their policy is going to be?

1	Page 97		Page 99
[2] [3] [4] [5] [6] [7] [8] [9] [10] [11] [12] [13] [14] [15] [16] [17] [18] [19] [20] [21]	what I know and putting myself in that person, the — I don't want to say the uneducated because that's not — the unfamiliar, you know, with the insurance industry or any kind of business for that matter. So backing myself out to the guy with the paper hat flipping burgers, I would sit there and say, hey, if my payment is not here on 5-6, this is no good.  Q Where in this letter does it say that?  A No later than.  Q That's when the amount is due, correct?  A Yes, sir.  Q So no later than 5-6-07 you think says your policy will expire on 5-5-07, even though the expiration says May 29th of '07?  A Yes, sir.  MR. DOUGLAS: I'm just going to object for the record to that being both argumentative, I also object on the basis of lack of knowledge for this witness as a claims person. These are underwriting documents. I'll also object, the document speaks for itself, to the point you want to argue with the witness about what things mean, keep going.  BY MR. SAMPSON:	[1] [2] [3] [4] [5] [6] [7] [8] [10] [11] [12] [13] [14] [15] [16] [17] [18] [19] [20]	MR. DOUGLAS: You don't have to be argumentative and rude.  MR. SAMPSON: Do you have an objection? Do you have an objection?  MR. DOUGLAS: Yes, I wanted to clarify, are you talking about for this renewel —  MR. SAMPSON: That's not an objection. Do you have an objection?  MR. DOUGLAS: Yes, it is.  MR. SAMPSON: What is it?  MR. DOUGLAS: It's a clarification. Are you talking about for this renewal statement?  MR. SAMPSON: That's not an objection,  Counsel. Do you have an objection? An objection is object, asked and answered; object, form.  MR. DOUGLAS: I can ask for a clarification when you're being vague and making random statements.  MR. SAMPSON: The law says if the witness needs a clarification, he can ask for one, but you can't tell him to tell me something is unclear.  That's not permitted. We'll go ahead and get — we can get a motion.  BY MR. SAMPSON:
[24]	Q I don't want to argue at all. Let's go through this. Do you see where the policy is going	[24] [25]	Q Do you need the question read back or do you need me to restate it? I'll be happy to restate it

	Page 10	1	Page 10
1] Q	Take whatever time you need.	<b> </b>	BY MR. SAMPSON:
2] A	No.	[1]	Q That would be part and parcel with your job
j <b>Q</b>	And why not?	[2]	
1 A	Because it says: "To avoid lapse in	[3]	as an adjuster with UAIC, right?
	erage, payment must be received prior to	[4]	A Right.
o ovi	ration of your policy." So	[5]	Q So I just want to get — the question's come
expi	Go ahead and finish your answer.	[6]	to, you know, given that part of your job was to look
	So view nelless makes the state of the state	[7]	at the document as to how might a policyholder read
B] <b>A</b>	So your policy means the policy that I have	[8]	and understand this, that's my only question, and it
now to	in my hand. This is coming on a form that's	[9]	sounds like, and correct me if I'm wrong, I said what
oj titlet	d, Revised Renewal Statement, hence the renewal	[10]	do you think a person, an average customer of UAIC
1) OF th	e policy goes from April 29, '07 to April 26,	[11]	would think would happen based on this document if
2] '07,	but in order to avoid a lapse, payment must be	[12]	they made their payment on 5-5-07, and I think you
nece	ived prior to the expiration of our policy. In	[13]	said you just don't know, correct?
a) othe	r words, the policy in hand.	[14]	A That's correct. That's what I said.
5) <b>Q</b>	So what's your understanding of what a lay		Q Now, a moment ago, when you were reading
cust	omer of UAIC would think would happen if they	[15]	
paid	on 5-5 of '07, after the effective date?	[16]	this first provision: "To avoid a lapse in
7) <b>paid</b> 3)	MR. DOUGLAS: Objection, calls for	[17]	coverage" - "to avoid lapse in coverage, payment
	culation.	[18]	must be received prior to expiration of your policy."
		[19]	A That's correct.
	THE WITNESS: I'm not sure.	[20]	Q And you said that that means what?
	MR. SAMPSON:	[21]	A The policy that they have in hand.
ı Q	See how this particular document could be	[22]	Q And where does it say that on this document?
ı inter	preted either way as indicating I could pay on	[23]	A You had asked me to interpret the document
ງ 5-5 ຄ	and still be covered back to April 29th?	[24]	as if I was a layperson and that's what I was doing.
5]	MR. DOUGLAS: Objection, calls for	[25]	I didn't imply that it said that anywhere.
	· · · · · · · · · · · · · · · · · · ·		
	Page 102	,	
	udation and a sate title sate	• 1	Page 10
ı spec	culation and, again, this witness is not an	[1]	Page 10  Q And I don't mean to imply it says that
spec unde	erwriting witness, he is a claims witness.		Q And I don't mean to imply it says that
ıı unde	erwriting witness, he is a claims witness.  THE WITNESS: Yeah, I don't know.	[1]	Q And I don't mean to imply it says that either, but where in the document do you think
unde	culation and, again, this witness is not an exwriting witness, he is a claims witness.  THE WITNESS: Yeah, I don't know.  MR. SAMPSON:	[1] [2] [3]	Q And I don't mean to imply it says that either, but where in the document do you think someone would get that notion from, that this
unde BY	erwriting witness, he is a claims witness.  THE WITNESS: Yeah, I don't know.  MR. SAMPSON:	[1] [2] [3] [4]	Q And I don't mean to imply it says that either, but where in the document do you think someone would get that notion from, that this expiration of your policy means your current policy?
unde BY I Q	erwriting witness, he is a claims witness.  THE WITNESS: Yeah, I don't know.  MR. SAMPSON:  All right. Isn't it part of your job as a	[1] [2] [3] [4] [5]	Q And I don't mean to imply it says that either, but where in the document do you think someone would get that notion from, that this expiration of your policy means your current policy?  MR. DOUGLAS: Objection.
unde  BY i  Calcilia	erwriting witness, he is a claims witness.  THE WITNESS: Yeah, I don't know.  MR. SAMPSON:  All right. Isn't it part of your job as a  ns handler/adjuster, you said you would	[1] [2] [3] [4] [5]	Q And I don't mean to imply it says that either, but where in the document do you think someone would get that notion from, that this expiration of your policy means your current policy?  MR. DOUGLAS: Objection.  BY MR. SAMPSON:
unde BY I Q clain ordir	erwriting witness, he is a claims witness.  THE WITNESS: Yeah, I don't know.  MR. SAMPSON:  All right. Isn't it part of your job as a  ns handler/adjuster, you said you would  narily assess documents like this to see if there	[1] [2] [3] [4] [5] [6]	Q And I don't mean to imply it says that either, but where in the document do you think someone would get that notion from, that this expiration of your policy means your current policy?  MR. DOUGLAS: Objection.  BY MR. SAMPSON:  Q We agree it doesn't say current policy,
BY I Q clain ordir was	THE WITNESS, he is a claims witness.  THE WITNESS: Yeah, I don't know.  MR. SAMPSON:  All right. Isn't it part of your job as a ans handler/adjuster, you said you would narily assess documents like this to see if there coverage in place, correct?	[1] [2] [3] [4] [5] [6] [7]	Q And I don't mean to imply it says that either, but where in the document do you think someone would get that notion from, that this expiration of your policy means your current policy?  MR. DOUGLAS: Objection.  BY MR. SAMPSON:  Q We agree it doesn't say current policy, right?
unde BY I D Q Clain ordir Was	erwriting witness, he is a claims witness.  THE WITNESS: Yeah, I don't know.  MR. SAMPSON:  All right. Isn't it part of your job as a ans handler/adjuster, you said you would harily assess documents like this to see if there coverage in place, correct?  Yes, sir.	[1] [2] [3] [4] [5] [6] [7] [8]	Q And I don't mean to imply it says that either, but where in the document do you think someone would get that notion from, that this expiration of your policy means your current policy?  MR. DOUGLAS: Objection.  BY MR. SAMPSON:  Q We agree it doesn't say current policy, right?  A That's correct.
BY I Q claim downward	THE WITNESS: Yeah, I don't know.  MR. SAMPSON:  All right. Isn't it part of your job as a ns handler/adjuster, you said you would narily assess documents like this to see if there coverage in place, correct?  Yes, sir.  And we talked earlier about how it wouldn't	[1] [2] [3] [4] [5] [6] [7] [8] [9]	Q And I don't mean to imply it says that either, but where in the document do you think someone would get that notion from, that this expiration of your policy means your current policy?  MR. DOUGLAS: Objection.  BY MR. SAMPSON: Q We agree it doesn't say current policy, right? A That's correct. Q Where then would this notion of they're
under BY F Q Claim Ordir was A D D D D D D D D D D D D D D D D D D	THE WITNESS: Yeah, I don't know.  MR. SAMPSON:  All right. Isn't it part of your job as a ns handler/adjuster, you said you would narily assess documents like this to see if there coverage in place, correct?  Yes, sir.  And we talked earlier about how it wouldn't roper for an insurance company to make a decision	[1] [2] [3] [4] [5] [6] [7] [8]	Q And I don't mean to imply it says that either, but where in the document do you think someone would get that notion from, that this expiration of your policy means your current policy? MR. DOUGLAS: Objection. BY MR. SAMPSON: Q We agree it doesn't say current policy, right? A That's correct. Q Where then would this notion of they're referring to my current policy when they talk about
BY I Q claim ordin was A Q be possed	THE WITNESS: Yeah, I don't know.  MR. SAMPSON:  All right. Isn't it part of your job as a ans handler/adjuster, you said you would narily assess documents like this to see if there coverage in place, correct?  Yes, sir.  And we talked earlier about how it wouldn't roper for an insurance company to make a decision and the correct?	[1] [2] [3] [4] [5] [6] [7] [8] [9]	Q And I don't mean to imply it says that either, but where in the document do you think someone would get that notion from, that this expiration of your policy means your current policy? MR. DOUGLAS: Objection. BY MR. SAMPSON: Q We agree it doesn't say current policy, right? A That's correct. Q Where then would this notion of they're referring to my current policy when they talk about the expiration come from?
under Springer Spring	THE WITNESS: Yeah, I don't know.  MR. SAMPSON:  All right. Isn't it part of your job as a ans handler/adjuster, you said you would harily assess documents like this to see if there coverage in place, correct?  Yes, sir.  And we talked earlier about how it wouldn't roper for an insurance company to make a decision and on biased information, correct?  MR. DOUGLAS: Objection, that's yaque and	[1] [2] [3] [4] [5] [6] [7] [8] [9] [10]	Q And I don't mean to imply it says that either, but where in the document do you think someone would get that notion from, that this expiration of your policy means your current policy?  MR. DOUGLAS: Objection.  BY MR. SAMPSON: Q We agree it doesn't say current policy, right? A That's correct. Q Where then would this notion of they're referring to my current policy when they talk about the expiration come from?  MR. DOUGLAS: Objection, asked and answered.
under under	THE WITNESS: Yeah, I don't know.  MR. SAMPSON:  All right. Isn't it part of your job as a ans handler/adjuster, you said you would harily assess documents like this to see if there coverage in place, correct?  Yes, sir.  And we talked earlier about how it wouldn't roper for an insurance company to make a decision and on biased information, correct?  MR. DOUGLAS: Objection, that's vague and iguous, misstates his testimony, calls for a legal	[1] [2] [3] [4] [5] [6] [7] [8] [9] [10] [11]	Q And I don't mean to imply it says that either, but where in the document do you think someone would get that notion from, that this expiration of your policy means your current policy?  MR. DOUGLAS: Objection.  BY MR. SAMPSON: Q We agree it doesn't say current policy, right? A That's correct. Q Where then would this notion of they're referring to my current policy when they talk about the expiration come from?  MR. DOUGLAS: Objection, asked and answered.
under under	THE WITNESS: Yeah, I don't know.  MR. SAMPSON:  All right. Isn't it part of your job as a ns handler/adjuster, you said you would narily assess documents like this to see if there coverage in place, correct?  Yes, sir.  And we talked earlier about how it wouldn't roper for an insurance company to make a decision and on biased information, correct?  MR. DOUGLAS: Objection, that's vague and iguous, misstates his testimony, calls for a legal clusion.	[1] [2] [3] [4] [5] [6] [7] [8] [9] [10] [11] [12] [13] [14]	Q And I don't mean to imply it says that either, but where in the document do you think someone would get that notion from, that this expiration of your policy means your current policy?  MR. DOUGLAS: Objection.  BY MR. SAMPSON: Q We agree it doesn't say current policy, right? A That's correct. Q Where then would this notion of they're referring to my current policy when they talk about the expiration come from?  MR. DOUGLAS: Objection, asked and answered. THE WITNESS: Yeah, I would have to agree,
under under	THE WITNESS: Yeah, I don't know.  MR. SAMPSON:  All right. Isn't it part of your job as a ans handler/adjuster, you said you would harily assess documents like this to see if there coverage in place, correct?  Yes, sir.  And we talked earlier about how it wouldn't roper for an insurance company to make a decision and on biased information, correct?  MR. DOUGLAS: Objection, that's vague and iguous, misstates his testimony, calls for a legal	[1] [2] [3] [4] [5] [6] [7] [8] [9] [10] [11] [12] [13] [14] [15]	Q And I don't mean to imply it says that either, but where in the document do you think someone would get that notion from, that this expiration of your policy means your current policy?  MR. DOUGLAS: Objection.  BY MR. SAMPSON: Q We agree it doesn't say current policy, right? A That's correct. Q Where then would this notion of they're referring to my current policy when they talk about the expiration come from?  MR. DOUGLAS: Objection, asked and answered. THE WITNESS: Yeah, I would have to agree, you had asked me that question. And my answer
under under	THE WITNESS: Yeah, I don't know.  MR. SAMPSON:  All right. Isn't it part of your job as a ns handler/adjuster, you said you would narily assess documents like this to see if there coverage in place, correct?  Yes, sir.  And we talked earlier about how it wouldn't roper for an insurance company to make a decision and on biased information, correct?  MR. DOUGLAS: Objection, that's vague and iguous, misstates his testimony, calls for a legal clusion.	[1] [2] [3] [4] [5] [6] [7] [9] [10] [11] [12] [13] [14] [15] [16]	Q And I don't mean to imply it says that either, but where in the document do you think someone would get that notion from, that this expiration of your policy means your current policy?  MR. DOUGLAS: Objection.  BY MR. SAMPSON: Q We agree it doesn't say current policy, right? A That's correct. Q Where then would this notion of they're referring to my current policy when they talk about the expiration come from?  MR. DOUGLAS: Objection, asked and answered. THE WITNESS: Yeah, I would have to agree, you had asked me that question. And my answer remains the same, that's what I understand in reading
under Und	THE WITNESS: Yeah, I don't know.  MR. SAMPSON:  All right. Isn't it part of your job as a ns handler/adjuster, you said you would narily assess documents like this to see if there coverage in place, correct?  Yes, sir.  And we talked earlier about how it wouldn't roper for an insurance company to make a decision and on biased information, correct?  MR. DOUGLAS: Objection, that's vague and iguous, misstates his testimony, calls for a legal clusion.  You can answer:  THE WITNESS: Yes.	[1] [2] [3] [4] [5] [6] [7] [9] [10] [11] [12] [13] [14] [15] [16] [17]	Q And I don't mean to imply it says that either, but where in the document do you think someone would get that notion from, that this expiration of your policy means your current policy?  MR. DOUGLAS: Objection.  BY MR. SAMPSON: Q We agree it doesn't say current policy, right? A That's correct. Q Where then would this notion of they're referring to my current policy when they talk about the expiration come from?  MR. DOUGLAS: Objection, asked and answered.  THE WITNESS: Yeah, I would have to agree, you had asked me that question. And my answer remains the same, that's what I understand in reading that sentence.
under BY I Q Claim ordin was A Q Depth base I amb concern I BY I BY I BY I BY I BY I BY I BY I B	THE WITNESS: Yeah, I don't know.  MR. SAMPSON:  All right. Isn't it part of your job as a as handler/adjuster, you said you would harily assess documents like this to see if there coverage in place, correct?  Yes, sir.  And we talked earlier about how it wouldn't roper for an insurance company to make a decision ed on biased information, correct?  MR. DOUGLAS: Objection, that's vague and iguous, misstates his testimony, calls for a legal clusion.  You can answer.  THE WITNESS: Yes.  MR. SAMPSON:	[1] [2] [3] [4] [5] [6] [7] [9] [10] [11] [12] [13] [14] [15] [16] [17] [18]	Q And I don't mean to imply it says that either, but where in the document do you think someone would get that notion from, that this expiration of your policy means your current policy?  MR. DOUGLAS: Objection.  BY MR. SAMPSON: Q We agree it doesn't say current policy, right? A That's correct. Q Where then would this notion of they're referring to my current policy when they talk about the expiration come from?  MR. DOUGLAS: Objection, asked and answered. THE WITNESS: Yeah, I would have to agree, you had asked me that question. And my answer remains the same, that's what I understand in reading that sentence. BY MR. SAMPSON:
BY I Q GI Clain ordir was A GI De pl Dase GI amb Conc	THE WITNESS: Yeah, I don't know.  MR. SAMPSON:  All right. Isn't it part of your job as a as handler/adjuster, you said you would harily assess documents like this to see if there coverage in place, correct?  Yes, sir.  And we talked earlier about how it wouldn't roper for an insurance company to make a decision ed on biased information, correct?  MR. DOUGLAS: Objection, that's vague and iguous, misstates his testimony, calls for a legal clusion.  You can answer.  THE WITNESS: Yes.  MR. SAMPSON:  And so certainly in assessing this, you	[1] [2] [3] [4] [5] [6] [7] [9] [10] [11] [12] [13] [14] [15] [16] [17] [18]	Q And I don't mean to imply it says that either, but where in the document do you think someone would get that notion from, that this expiration of your policy means your current policy?  MR. DOUGLAS: Objection.  BY MR. SAMPSON: Q We agree it doesn't say current policy, right? A That's correct. Q Where then would this notion of they're referring to my current policy when they talk about the expiration come from?  MR. DOUGLAS: Objection, asked and answered. THE WITNESS: Yeah, I would have to agree, you had asked me that question. And my answer remains the same, that's what I understand in reading that sentence.  BY MR. SAMPSON: Q Given that the — well, I'm going to proffer
BY I Q Claim ordin was A D A D D D D D D D D D D D D D D D D	THE WITNESS: Yeah, I don't know.  MR. SAMPSON:  All right. Isn't it part of your job as a as handler/adjuster, you said you would harily assess documents like this to see if there coverage in place, correct?  Yes, sir.  And we talked earlier about how it wouldn't roper for an insurance company to make a decision ed on biased information, correct?  MR. DOUGLAS: Objection, that's vague and iguous, misstates his testimony, calls for a legal clusion.  You can answer.  THE WITNESS: Yes.  MR. SAMPSON:	[1] [2] [3] [4] [5] [6] [7] [9] [10] [11] [12] [13] [14] [15] [16] [17] [18]	Q And I don't mean to imply it says that either, but where in the document do you think someone would get that notion from, that this expiration of your policy means your current policy?  MR. DOUGLAS: Objection.  BY MR. SAMPSON: Q We agree it doesn't say current policy, right? A That's correct. Q Where then would this notion of they're referring to my current policy when they talk about the expiration come from?  MR. DOUGLAS: Objection, asked and answered.  THE WITNESS: Yeah, I would have to agree, you had asked me that question. And my answer remains the same, that's what I understand in reading that sentence.  BY MR. SAMPSON:

speculation.

MR. DOUGLAS: Objection, vague, calls for

THE WITNESS: Right.

[22]

[23]

[24]

[25]

[22]

[23]

[24]

up here where it says, expiration date, May 29th.

you disagree, if you see the word expiration any place else on the document?

You can take a look at that document and tell me if

	Page 105		Page 107
[1]	MR. DOUGLAS: I'll just object, the document	[1]	conclusion. That's not what he said, Counsel.
[2]	speaks for itself.	[2]	THE WITNESS: I would have to agree, that's
[3]	THE WITNESS: No, sir, I do not.	[3]	not what I said. What I said was, again, this is the
[4]	BY MR. SAMPSON:	[4]	way that I interpret the document, this is the way I
[5]	Q Can you understand how an average customer,	[5]	read the document. If someone else were to read it
[6]	layperson with common knowledge in the community of	[6]	differently, well, then that you know, I mean,
[7]	the UAIC, a customer of UAIC would read this and say	[7]	there's guys out there that will pick this up, you go
[8]	expiration, expiration, when they say expiration of	[8]	down there to the looney farm and you give this to a
[9]	your policy, they're talking about this date right	[9]	guy and he will think you're handing him Psalms 117
[10]	here, could you at least see where they're coming	[10]	or something.
[11]	from?	[11]	So this is the way I read the document.
[12]	MR. DOUGLAS: Objection, that's vague and I	[12]	Could you interpret it differently? Of course.
[13]	believe it calls for speculation.	[13]	Could she interpret it differently? Of course. This
[14]	THE WITNESS: No, I mean, like I said and	[14]	is the way that I interpret it. I cannot tell you
[15]	I'm not giving you I'm not trying to be	[15]	that, you know, my way is right or your way is right,
[16]	argumentative. The way I read this document is the	[16]	but that's the way I read the document.
[17]	way that I read this document, and it all boils down	[17]	BY MR. SAMPSON:
[18]	to what I read, to avoid a lapse in coverage, payment	[18]	Q Thank you.
[19]	must be received prior to the expiration of your	[19]	And you would agree that that's on each -
[20]	policy. And to me, your policy, that's what it means	[20]	we can do them one by one, but if we look at each one
[21]	to me.	[21]	of these renewal statements, you'd agree the same
[22]	BY MR. SAMPSON:	[22]	thing applies as to how they could be read?
[23]	Q And I understand that and I appreciate that.	[23]	MR. DOUGLAS: Same objection.
[24]	My only question is, if someone were to testify that	[24]	THE WITNESS: Barring the same language,
[25]	it means something else to them, i.e., expiration	[25]	yes.
1	-	1	

1	Page 106		Page 108
[1] [2] [3] [4] [5] [6] [7] [8] [10] [11] [12] [13] [14] [15] [16]	means expiration, where the only two times it's used in the document, does that sound just crazy to you or can you see where it's I understand it's different than your understanding. I'm not asking you to adopt that as your new understanding. I'm just asking, can you at least see where they're coming from or do you just think that's just an insane asinine interpretation?  MR. DOUGLAS: Objection, I think that's slightly argumentative, it's certainly asked and answered and I believe it's also vague and assumes facts not in evidence and calls for speculation.  To the extent you can answer, go ahead.  THE WITNESS: I don't understand why people are killing each other because people call God by a different name. So having said that, certainly people can interpret documents differently,	[1] [2] [3] [4] [5] [6] [7] [8] [9] [10] [11] [12] [13] [14] [15] [16] [17]	BY MR. SAMPSON: Q Right, right. Okay. A Or barring any different language, excuse me. Q Correct, correct. Do you know if UAIC ever sent Mr. Lewis a letter saying, whoa, you were late on your payment, you had a period of time where your coverage was lapsed, other than one we looked at related to the July policy? And this is the October 10th letter where you advised the attorney's office that there was a lapse, you see what I'm looking at? A Yes, sir. Q Do you know if any letter like this was ever sent to Mr. Lewis? A I do not. Q And certainly prior to the July, early July
[18] [19] [20] [21] [22] [23] [24] [25]	everyone's different. You know, I mean, that's the way that I read the document. Could someone else read it differently? Of course, they can.  BY MR. SAMPSON: Q Okay. It's subject to multiple interpretations, fair statement? MR. DOUGLAS: Objection, that mischaracterizes his testimony, calls for a legal	[18] [19] [20] [21] [22] [23] [24] [25]	auto accident, which gave rise to the claim, I think it was July 8th of '07, do you know whether, prior to July 8th of '07, UAIC ever notified Mr. Lewis that he had some kind of a lapse?  A Not that I'm aware of, no, sir. I wouldn't typically involve myself in the day-to-day operations of, you know, underwriting and policy issuance and all of that stuff, so I couldn't answer that with any

August 3, 2010			United Automobile Insurance Co.
	Page 109	T	Page 111
[1] [2] [3] [4] [5] [6] [7] [8] [9] [10] [11] [12] [13] [14] [15] [16] [17] [18] [20] [21] [22] [23]	certainty whatsoever.  Q Do you know if UAIC ever reported Mr. Lewis to the DMV for having a lapse in coverage?  MR. DOUGLAS: Objection, calls for speculation.  THE WITNESS: I do not know.  BY MR. SAMPSON:  Q We can do it again. I'm not asking you to speculate. My question is, do you know whether UAIC ever reported Mr. Lewis to the DMV and, again, you're the only person on the planet that can tell me whether you know whether UAIC ever reported Mr. Lewis to the DMV or not, do you understand that?  A Yes, sir, I do.  Q Do you know whether UAIC ever reported Mr. Lewis to the DMV?  A I do not know.  Q Do you know if anyone from UAIC ever got ahold of Mr. Lewis and asked him why he thought there might be coverage for the claim that was brought against him?  A I'm sorry?  Q Do you know if anyone from UAIC ever got ahold of Mr. Lewis and asked Mr. Lewis why he thought or whether he thought there was coverage for the	[1] [2] [3] [4] [5] [6] [7] [8] [9] [10] [11] [12] [13] [14] [15] [16] [17] [18] [19] [20] [21] [22] [23] [24] [25]	anybody at UAIC ever discuss that with Mr. Lewis?  A No, sir. I do not know.  Q Do you know if anyone from UAIC ever looked at, for example, this document that we're looking at and tried to go, okay, well, does that interpretation make sense, is there something to what Mr. Lewis' notion — interpretation of the document was?  MR. DOUGLAS: I'll just object. I think it's asked and answered and it also calls for speculation.  THE WITNESS: I'm sorry, what was the question?  BY MR. SAMPSON:  Q Do you have any recollection of you or anyone from UAIC ever going over this renewal statement for the month of July and looking at it from Mr. Lewis' perspective in that it says expiration, expiration, he had until July 31st to pay to avoid a lapse?  MR. DOUGLAS: I'll just object, again calls for speculation, may call for a legal conclusion and may assume facts not in evidence.  THE WITNESS: Do I recall? No. Is it something I would typically do? Yes.
[11] [2] [3] [4] [5] [6] [7] [8] [12] [13] [14] [15] [16] [17] (18] [19] [20] [21] [22] [23] [24]	claim that was brought against him or not?  A I do not know.  MR. DOUGLAS: Objection, assumes facts not in evidence, foundation.  BY MR. SAMPSON:  Q I'll proffer to you Mr. Lewis has testified, and we'll look specifically to Exhibit Number 6, to the Request For Admissions, Mr. Lewis has indicated in an interrogatory answer that when he received this renewal notice, he saw — actually, each of the renewal notices, he saw expiration of the policy and expiration date up here, and so, for example here, got the impression, okay, they want my payment by 6-30, but as long as I pay prior to the expiration date of July 31, '07, I'll avoid a lapse. Did you know that, that that was Mr. Lewis' understanding?  A No, I did not.  MR. DOUGLAS: Objection, lack of foundation, assumes facts not in evidence, may call for speculation.  BY MR. SAMPSON:  Q All right. And, again, Mr. Lewis has indicated that was his understanding, expiration, expiration, that he had until July 31st to make a payment and avoid a lapse. To your knowledge, did	[1] [2] [3] [4] [5] [6] [7] [8] [10] [11] [12] [13] [14] [15] [16] [17] [18] [20] [21] [22] [23] [24]	BY MR. SAMPSON:  Q Okay. But if I asked you what was done, you can't tell me because you just don't recall?  A I don't recall, I'm sorry.  Q Do you know if anyone at UAIC, in handling the claim that was brought against Mr. Lewis, ever took a look at NRS 687B.340 that required UAIC to provide Mr. Lewis a policy since it didn't send him a timely notice of nonrenewal?  MR. DOUGLAS: I'll just object, may call for a legal conclusion and it certainly assumes facts not in evidence, may call for speculation.  You can answer to the extent you know.  THE WITNESS: I do not know.  BY MR. SAMPSON:  Q And do you know whether anyone from UAIC ever assessed NRS 687B.320 that says if you're going to cancel someone for nonpayment, you have to give a ten-day notice we talked about earlier?  A Uh-huh.  Q Do you know if anyone from UAIC ever looked into that statute in determining whether there was coverage for Mr. Lewis?  MR. DOUGLAS: Same objection, may call for a legal conclusion, assumes facts not in evidence, may
	•		

	Page 113		Page 115
[1]	call for speculation.	(1)	BY MR. SAMPSON:
[2]	You can answer to the extent you know.	[2]	Q Do you understand the question, sir?
[3]	THE WITNESS: I don't know about anyone	[3]	A Yes. No, I do not know.
[4]	else. It's normally a document that I would review.	[4]	Q If the documents in front of you, UAIC's
[5]	BY MR. SAMPSON:	[5]	claim file, indicate that letters were sent to you,
[6]	Q Do you know if coverage counsel was ever	[6]	do you have any reason to think you didn't actually
[7]	procured in relation to this claim?	[7]	receive them?
[8]	A No, I do not.	[8]	A I beg your pardon? I'm sorry, sir.
[9]	Q Do you know whether or not Mr. Lewis was	[9]	Q Let me back up. I'll give you an exact
[10]	ever provided with independent counsel to assist in	[10]	example of what I'm talking about.
[11]	assessing whether there was coverage for Mr. Lewis?	[11]	There is a letter within these documents,
[12]	A No, I do not.	[12]	dated October 23, 2007. Would you take a look at
[13]	Q Do you know whether or not Mr. Lewis was	[13]	that, please? Is it addressed to you?
[14]	provided defense counsel under any kind of	[14]	A Yes, sir, it is.
[15]	reservation of rights when he was sued under this	[15]	Q Is your name on that document as the
[16]	claim?	[16]	recipient?
[17]	MR. DOUGLAS: I'll just object, calls for a	[17]	A Yes, sir, it is.
[18]	legal conclusion.	[18]	Q Do you have any reason to think that you
[19]	THE WITNESS: I do not.	[19]	didn't actually receive that document as part of this
[20]	BY MR. SAMPSON:	[20]	claim?
[21]	Q Can you tell me what, if anything, UAIC did	[21]	A No, I don't.
[22]	to assist Mr. Lewis with the claim that was brought	[22]	Q And I understand it was sent what's the
[23]	against him?	[23]	date on it?
[24]	A I don't know.	[24]	A The 23rd of October, 2007.
[25]	MR. SAMPSON: I'm sorry, can you read the	[25]	Q So it was sent almost two years ago or

	Page 114		Pa	ge 116
[1]	question back?	[1]	almost three years ago. You don't have any specific	3
[2]	(Thereupon, from the record above,	[2]	recollection of receiving it, correct?	
[3]	the reporter read, to wit:	[3]	A No. sir.	
(4)	"Q Can you tell me what, if	[4]	Q I'm correct? You don't have any specific	
[5]	anything, UAIC did to assist	[5]	recollection of receiving that document, correct?	-
[6]	Mr. Lewis with the claim that was	[6]	A No. I do not.	
<b>[7]</b>	brought against him?	[7]	Q All right. I've asked you this question a	
[8]	A I don't know.")	[8]	couple of times, but I just want to do it one last	-
[9]	BY MR. SAMPSON:	[9]	time, given all the information we've looked at.	2 .
[10]	Q And I'm assuming from your answer then you	[10]	Is there anything else as we've looked	
[11]	mean there's nothing that you're aware of?	[11]	through this, memory jogged, recollection refreshed,	.
[12]	A Nothing that I'm aware of, no, sir.	[12]	anything else you recall related to this claim other	
[13]	Q When I say, can you tell me, when you say, I	[13]	than what you have testified to today?	
[14]	don't know, I don't know if you can tell me or not.	[14]	A No.	
[15]	I want to make sure we're clear.	[15]	Q And I would just remind you again that you	
[16]	Do you know whether Mr. Lewis was ever sued	[16]	have agreed to provide our court reporter with the	
[17]	under the claim that was brought against him?	[17]	documents that were provided to you from UAIC. I	
[18]	A I do not, no, sir.	[18]	would ask that you do that.	` '
[19]	Q Do you know if well, to your knowledge,	[19]	I would also advise you my position that if	
[20]	did UAIC ever inform Mr. Lewis about the offer to	[20]	you do recall additional information that you would	Ã.
[21]	settle for the \$15,000 policy limits that was made?	[21]	testify to at the time of that beyond what you have	
[22]	MR. DOUGLAS: And I'll just object to the	[22]	shared with us today, that there's an obligation on	
[23]	extent it may call for a legal conclusion and may	[23]	the part of UAIC to supplement all of that and I	
[24]	call for speculation.	[24]	would ask you to advise either UAIC's counsel or	*
[25]		[25]	myself that there's additional things you remember.	
			*	

Manny Cordova Case 2:09-cv-01348-RCJ-GWF Document 88-5 Filed 03/04/13 Page 32 of 42 Nalder v. August 3, 2010 United Automobile Insurance Co. Page 117 Page 119. We can reconvene your deposition, you can tell us [1] CERTIFICATE OF REPORTER [2] STATE OF NEVADA under oath, we can work something out as to how it [2] ss: is, but I absolutely -- the claimants in the court [3] [3] COUNTY OF CLARK system have a right to proceed to trial without any I, Sarah Safier, a Certified Court Reporter licensed by the State of Nevada, do hereby certify: [4] [5] surprises. Do you understand that? That I reported the taking of the deposition [6] Yes. of the witness, MANNY CORDOVA, commencing on Tuesday, August 3, 2010, at 2:04 p.m. That prior to being examined the witness was by me duly sworn to testify [6] [7] MR. SAMPSON: All right then. Those are all [8] 173 [9] [8] the questions I have. [10] to the truth. That I thereafter transcribed my said shorthand notes into typewriting and that the typewritten transcript of said deposition is a [9] MR. DOUGLAS: We're done. 1111 [12] THE REPORTER: Would you like a copy of the [10] [13] complete, true and accurate transcription of said transcript? [111 [14] shorthand notes [15] I further certify (1) that I am not a relative or employee of an attorney or counsel of any MR. DOUGLAS: Yes. Can I get an e-tran? [12] [16] THE REPORTER: Yes. Do you want a hard copy [13] of the parties, nor a relative or employee of any attorney or counsel involved in said action, nor a person financially interested in the action, and (2) [17] [14] as well? [18] [19] MR. DOUGLAS: Just the e-tran. Thank you so [15] [20] that transcript review by the witness pursuant to much. Rule 30(e) was not requested.
IN WITNESS WHEREOF, I have hereunto set my 1161 [21] [22] (Thereupon, the taking of the deposition was [17] hand in my office in the County of Clark, State of Nevada, this \_\_\_\_\_day of \_\_\_\_\_\_, 2010. [23] concluded at 4:21 p.m.) [18] 1241 Nevada, this \_\_\_\_day of \_\_ [25] [19] 1201 [21] [22] [23] Page 118 [1] CERTIFICATE OF DEPONENT [2] I, MANNY CORDOVA, deponent herein, do hereby 131 certify and declare the within and foregoing [4] transcription to be my deposition in said action, [5] subject to any corrections I have heretofore [6] submitted; and that I have read, corrected, and do [7] hereby affix my signature to said deposition. [8] [9] [10] MANNY CORDOVA, Deponent Subscribed and sworn to before me this [131 day of 1141 , 2010. 1151 [16] [17] **Notary Public** [18] [19] [20] [211 [221 [23]

[24) [25]

\$	3	21:21;22:22 <b>99</b> 14:17
31,000 45:23	<b>3</b> 73:15	
<b>\$10,000</b> 34:23;35:1,23;	3:13 64:22	<u> </u>
38:8	<b>3:20</b> 64:22	above 47:1
<b>\$15,000</b> 85:24;114:21	30 86:11	absolute 6
\$80,000 38:8	<b>30b4</b> 3:1	absolutely
	<b>30b5</b> 3:1	94:21,22;11
/	30th 86:2	Absolutely
	<b>31</b> 110:15	29:17
<i>III</i> 47:25	<b>31st</b> 70:15;110:24;111:18	access 18:
	<b>36-month</b> 90:11	Access 24
0	3rd 57:5,6,11	accident 9
<u> </u>		35:21;108:1
<b>06</b> 22:13,14;24:15;46:19	4	accordance
<b>07</b> 57:6;93:4,15;94:8;95:7,		according
25;96:1,20;97:14;98:5,6;	<b>4</b> 74:1,4,4;76:9,11	accuracy 5
100:14;101:11,12,17;	<b>4:21</b> 117:18	accuse 19:
108:19,20;110:15	<b>45</b> 89:13	action 10:8
<b>09</b> 23:12;24:15	<b>49</b> 64:9	actual 29:2
1	_	actually 5:
1	5	67:25;77:10
4 (5.17.71.1.0.5.06.04.55		110:10;115
<b>1</b> 65:17;71:1,3,5;86:21,23,	<b>5</b> 75:5;76:5;77:2	adamantly
23;92:14	<b>50</b> 17:19	add 12:4;2
<b>10</b> 84:15;86:3,12	<b>5-5</b> 101:17,24	92:3
10th 85:2,15;108:10	<b>5-5-07</b> 97:13;103:12	additional
<b>117</b> 107:9	<b>5-6</b> 96:11;97:7	25
<b>12</b> 7:8,9;50:1;86:22;90:11 <b>12:15</b> 7:8	<b>5-6-07</b> 96:17,22;97:12	address 49
<b>12:53</b> 86:4,12	6	addressed
2th 72:5,10	<u> </u>	addressin
<b>15/30</b> 85:25	<b>6</b> 77:10,12,86:23,24;	adjust 32:1 adjuster 4:
1st 70:14;86:25;87:3;	100:15;110:7	22:1,6,16;24
88:6,6,9,9	<b>6-30</b> 110:14	37:16;46:20
	687B320 112:17	19;48:12;49
2	<b>687B340</b> 78:21;81:11;	adjuster's
	112:7	Adjusters
<b>2</b> 72:3,13;73:5;81:12;	6th 98:6	adjusting
92:19		administra
<b>2:50</b> 47:5	7	administra
<b>2:54</b> 47:5		15:17
2000 14:17	<b>7</b> 77:24	Admission
<b>2006</b> 47:17,17;48:17	<b>71</b> 16:11	Admission
<b>2007</b> 49:5,8;50:23;57:10,	7th 57:10	72:14;73:6;
11;67:4;70:15;84:15;85:2;		admonitio
86:3,11,12;94:25,25;95:1,	8	adopt 106:
3,12;100:15;115:12,24		adopted 4
<b>2008</b> 50:23;67:5	<b>88</b> 13:17;16:6,20;19:16	adversaria
	<b>89</b> 13:17;16:6,9,13,18;	Adversari
2009 23:6;48:18;50:2,24;		
<b>2009</b> 23:6;48:18;50:2,24; 67:5;71:3,19;72:22	19:16	advertiser
<b>2009</b> 23:6;48:18;50:2,24; 67:5;71:3,19;72:22 <b>2010</b> 118:14		advertisin
<b>2009</b> 23:6;48:18;50:2,24; 67:5;71:3,19;72:22 <b>2010</b> 118:14 <b>23</b> 115:12	19:16 8th 108:19,20	advertisin advice 7:1
2009 23:6;48:18;50:2,24; 67:5;71:3,19;72:22 2010 118:14 23 115:12 23rd 115:24	19:16	advertisin advice 7:1 advise 58:
2009 23:6;48:18;50:2,24; 67:5;71:3,19;72:22 2010 118:14 23 115:12 23rd 115:24 26 16:11;95:1;101:11	19:16 8th 108:19,20	advertisin advice 7:1 advise 58: 61:21,116:1
2009 23:6;48:18;50:2,24; 67:5;71:3,19;72:22 2010 118:14 23 115:12 23rd 115:24 26 16:11;95:1;101:11 26th 98:1	19:16 8th 108:19,20 9	advertisin advice 7:1 advise 58: 61:21,116:1 advised 6:
2009 23:6;48:18;50:2,24; 67:5;71:3,19;72:22 2010 118:14 23 115:12 23rd 115:24 26 16:11;95:1;101:11 26th 98:1 29 93:4,14;94:8,24,25;	19:16 8th 108:19,20 9 90 19:21 90s 14:5	advertisin advice 7:1 advise 58: 61:21,116:3 advised 6: advising 3
2009 23:6;48:18;50:2,24; 67:5;71:3,19;72:22 2010 118:14 23 115:12 23rd 115:24 26 16:11;95:1;101:11 26th 98:1 29 93:4,14;94:8,24,25; 95:3,7,12,25;96:1,20;	19:16 8th 108:19,20 9 90 19:21 90s 14:5 91 14:5;19:22;20:15,18,24	advertisin advice 7:1 advise 58: 61:21;116: advised 6 advising 3 Aegis 21:1
2009 23:6;48:18;50:2,24; 67:5;71:3,19;72:22 2010 118:14 23 115:12 23rd 115:24 26 16:11;95:1;101:11 26th 98:1 29 93:4,14;94:8,24,25; 95:3,7,12,25;96:1,20; 100:14;101:11	19:16 8th 108:19,20 9 90 19:21 90s 14:5 91 14:5;19:22;20:15,18,24 92 14:5	advertisin advice 7:1 advise 58: 61:21;116:1 advised 6: advising 3 Aegis 21:1
2009 23:6;48:18;50:2,24; 67:5;71:3,19;72:22 2010 118:14 23 115:12 23rd 115:24 26 16:11;95:1;101:11 26th 98:1 29 93:4,14;94:8,24,25; 95:3,7,12,25;96:1,20; 100:14;101:11 -!9th 72:8;97:14;98:2,5;	19:16 8th 108:19,20 9 90 19:21 90s 14:5 91 14:5;19:22;20:15,18,24 92 14:5 93 13:23	advertisin advice 7:1 advise 58: 61:21;116:1 advised 6: advising 3 Aegis 21:1 A-e-g-i-s 2 affect 46:2
2009 23:6;48:18;50:2,24; 67:5;71:3,19;72:22 2010 118:14 23 115:12 23rd 115:24 26 16:11;95:1;101:11 26th 98:1 29 93:4,14;94:8,24,25; 95:3,7,12,25;96:1,20;	19:16 8th 108:19,20 9 90 19:21 90s 14:5 91 14:5;19:22;20:15,18,24 92 14:5	advertisin advice 7:1 advise 58: 61:21;116: advised 6 advising 3 Aegis 21:1 A-e-g-i-s 2

21:21;22:22 <b>99</b> 14:17
A
above 47:10;114:2
absolute 61:4
absolutely 54:16;70:3;
94:21,22;117:3
<b>Absolutely</b> 9:2;24:21; 29:17
access 18:17
Access 24:1,2,4
accident 9:5;34:21;
35:21;108:18
accordance 49:1 according 49:5
accuracy 50:18
accuse 19:13
action 10:8;118:5
actual 29:21;43:1;82:25
actually 5:10;8:14;22:25;
67:25;77:10;82:24;83:13;
110:10;115:6,19
adamantly 96:14 add 12:4;24:20;25:8,19;
92:3
additional 40:18;116:20, 25
address 49:23
addressed 115:13
addressing 73:10
adjust 32:18
<b>adjuster</b> 4:13;9:6;17:20; 22:1,6,16;24:5,18;27:6;
37:16;46:20,21,25;47:14,
19;48:12;49:9,12;103:3
adjuster's 17:20
Adjusters 15:16
adjusting 71:11
administration 17:4
administrator 14:20; 15:17
Admission 84:4
<b>Admissions</b> 70:25;71:2;
72:14;73:6;110:8
admonitions 5:18
adopt 106:4
adopted 41:14 adversarial 30:7,15;31:6
Adversarial 30:25
advertisement 43:24
advertising 43:1
advice 7:18
advise 58:22;59:5,6;
61:21;116:19,24
advised 6:23;108:11 advising 37:24
Aegis 21:14
A-e-g-i-s 21:14
affect 46:2;98:4
affected 45:18
affirmative 5:5

affix 118:8 again 14:9;15:16;27:17; 31:25;35:16,19;36:14; 41:18;44:3;46:3;69:11; 74:7,16;75:8,12;77:2;79:9; 80:6;81:5;87:15;89:4; 102:1;107:3;109:8,10; 110:22;111:20;116:15 **Again** 8:25;20:5,21; 45:10;52:16;73:22;74:13; 75:18;77:14;93:22;95:16 against 70:9;71:12; 73:20;74:15;75:11;77:22; 78:6;85:3;109:21;110:1; 112:6;113:23;114:7,17 age 16:15 agency 14:7;21:10 agent 19:11;21:2;26:24; 44:14:100:9 **ago** 3:21;8:9,12;9:18,22; 23:10;77:8;79:14;87:4; 103:15;115:25;116:1 agree 26:8,14;27:22; 30:16;31:13;32:11,16,20; 33:5,9,14,18,21;34:1,4,5, 19;35:23;37:3;38:24;39:4, 8,18;40:6,22;41:2;42:15; 43:16,21;44:7;45:6;46:16; 84:24;88:22;89:25;95:7; 96:13;98:8;104:7,14; 107:2,19,21 agreed 65:15;116:16 agreement 36:7 ahead 9:8;29:3;51:20; 61:5,18;62:18;65:1;83:18; 87:25;90:8;92:8;99:21; 101:7;106:13 ahold 38:7;109:19,24 alleging 60:21 allowed 60:12,18 almost 115:25;116:1 along 7:19;17:23;91:24 Alternatively 64:15 although 9:10;12:15; 29:19;32:5;62:20;63:2 always 12:16;25:3;29:20; 36:9 ambiguous 102:14 ambush 60:18;61:15; 62:11,14,20,25;63:1 American 24:1.2.4 amount 28:10,11;97:10; 100:10 answered 22:5;61:16; 79:7;89:11;96:8;99:15; 104:13;106:11;111:9 anticipated 7:18 Apart 17:10 apologize 19:20;25:14; 46:4;76:11;85:10 apparently 47:22;94:16, 22 appears 85:1

applicable 3:2 application 88:3 applies 107:22 apply 25:6;32:14,15; 42:19,25 applying 14:15 appreciate 15:23;78:9; 83:10;105:23 apprised 61:14 approach 63:13,16 approximately 7:7;19:2; 21:22;24:15,49:25 Approximately 3:18; 22:9 **April** 72:5,8,10;93:4; 94:24;95:1,7;98:1,5; 100:14;101:11,11,24 area 89:17 argue 97:21,24 arguing 55:21 argument 31:1;37:2 argumentative 51:10; 62:16;93:22;97:17;98:23; 99:2:105:16:106:10 Arizona 50:7,8,11 arms 88:10 around 5:14;14:13;25:22; 68:18 arrange 60:11 aside 11:3:49:4 asinine 106:7 assess 102:7 **assessed** 112:17 assessing 75:10;102:19; assignment 62:1,4 assist 31:9;32:3,7; 113:10,22;114:5 **Associates** 14:19;84:13 assume 40:24;52:13,18; 79:24;111:22 assumes 37:20;38:10; 70:17;106:11;110:3,19; 112:11,25 assuming 16:8;76:23; 85:23;114:10 attach 11:12 attempt 12:11 attorney 94:16,20,22 attorney/client 6:20 attornev's 108:11 audible 5:1 August 16:11;87:1,2,3; 88:9,9 auto 44:12,15;108:18 Auto 92:24 Automobile 15:18 available 61:24;83:12 average 89:17;103:10; 105:5 avoid 57:2;100:1,3;101:4, 12,103:16,17,105:18; 110:15,25;111:19

aware 56:9,13,14;59:1; 66:9;67:14,18;68:12;69:8, 10;78:17;79:10;84:5; 108:22;114:11,12 away 14:1

#### B

back 11:8,19;12:17; 13:23;21:21;22:5;25:24; 35:16;36:22;38:15;43:14; 47:7,8;50:21;53:15;65:1; 67:1;72:17,17;90:16; 91:17;95:2,6;96:25:99:24: 101:24;114:1;115:9 background 13:9;16:2; 26:4,23 backing 97:5 ball 62:8 Barbara 15:2 barring 108:3 **Barring** 107:24 sed 32:22;33:3,7,11; 2;92:1;102:12;103:11 bases 4:19 basis 50:14,15,25;97:18 basketball 6:17 bears 89:14 became 18:3;46:23 become 61:24 beg 115:8 begin 6:8 behalf 91:3 behind 68:17;69:10 **behoove** 63:17 belief 12:14,14;18:16 **bell** 55:18 **bells** 51:3 **below** 100:5 benefits 32:13 besides 92:4 est 5:20;11:24;22:3,18, 42:6;50:10;72:6;74:10; 77:15,16;78:1;82:1 **Best** 78:2 better 14:8;51:8;58:9 **Beverly 18:6,7,23** beyond 8:24;20:8;33:17; 82:6;84:7,7;116:21 biased 33:11;102:12 big 14:19 bill 63:22 birth 16:10 bit 4:1:26:22:58:17 **blood** 41:14 boils 105:17 bombshell 59:13 boom 86:25,25,25 borrow 29:23 boss 8:18 both 97:17 **bottles** 18:10 bought 18:9,11

bounced 14:13 boy 91:8 brackets 96:10,15,17 brain 24:25;25:17;87:17 break 25:12,15,18;48:4,6, 6;64:8,20;65:3,7;93:20; 98:19.20 breakfast 83:2 brief 4:11;7:10.12:63:2 brings 34:22:44:13 broker 20:1;26:25 brokerages 14:14 brother 42:4 brought 25:11;49:7;70:9; 71:12;73:20;74:15;75:11; 77:21;78:6;109:20;110:1; 112:6;113:22;114:7,17 Bug 20:24;88:5,11 bullshit 11:2;66:2 bunch 18:9;60:4 burgers 97:6 business 13:19,20,22: 17:4;28:12,16;31:3;39:3; 41:10;45:9;46:11;67:15; 68:5,12;88:25;92:15,15; buy 18:12;44:12,14;83:12 buying 15:5:23:18

#### $\mathbf{C}$

Caesars 3:23,25 calendar 86:22 California 13:14,15,16; 14:20;15:2;21:16;45:22 call 8:17;28:1;30:9,23; 34:12;35:9;36:15;37:20; 38:11;40:25;43:8;44:4; 45:1,11;46:13;58:25;59:2, 20;60:8;66:18;69:4,15; 87:24;89:9;92:5,6;106:15; 110:19;111:21;112:10,12, 24;113:1;114:23,24 called 10:12;29:9;35:13; 38:18,20;70:25;92:19 calling 55:10;67:8;82:14 calls 6:20;37:21;39:6,14; 56:19;62:15;67:16;68:22; 78:15;79:23;80:19;81:6, 25;89:22;90:3,25;96:2; 100:18;101:18,25;102:14, 23;105:13;106:12,25; 109:4;111:9,20;113:17 came 6:10;7:16;18:10 can 5:4;9:19;11:12;12:4; 20:16,19;25:24;28:3; 30:24;31:1,18,24;32:2; 33:20;39:6;43:10;44:6; 45:3,13;46:15;49:13;51:6, 9,13,22,22;52:9,18;53:5; 56:20;59:3;60:15;63:6; 64:14;69:6,19;70:6,18; 71:19;72:17;74:1;75:3;

78:16;79:8;80:1,22;81:8; 82:11,17,21,24;87:19,20, 25;89:6,10,20;91:8,16; 92:8;95:24;98:10,20,20, 21;99:16,19,22;100:1,12; 102:16;104:23;106:3,5,13, 17,20;107:20;109:8,11; 112:13;113:2,25;114:13, 14;117:1,1,2 Can 4:1;11:10;24:20; 29:16;86:6,19;94:11;95:5; 105:5;113:21;114:4; 117:12 Canada 18:19,22;19:5 Canadian 13:23;18:20 cancel 69:1;112:18 cancellation 69:2,3; 83:24 car 9:4;16:18,19;22:12; 29:23;90:14,15,24 card 70:13,21 cards 100:7 care 6:18 Carnegie 21:10,10,11 carrier 21:16 carries 4:21 carry 18:23 cars 20:22 case 3:22;6:16,18,23; 7:11,21;8:4,7,10,16;9:3; 10:11;12:22;48:10;51:5; 52:3;53:12;55:15;57:18; 58:21;61:22;80:19 cases 4:14 cashed 19:7 catch 90:16 cause 33:18;35:20 causes 34:21 cautious 87:11 centralizing 50:6 certainly 18:20,21;27:19; 31:3;32:7,10;33:9;41:2; 42:5;44:20;51:9;56:23; 58:15;59:7,7;63:16;71:9. 16;73:23;74:17;75:12; 83:19;88:22;102:19; 106:10,16;108:17;112:11 Certainly 32:2;75:7; 91:13 certainty 109:1 **CERTIFICATE 118:1** certificates 17:22 certifications 17:15 certify 118:4 chance 6:4;30:20;53:6, 24;69:11;84:4 **change** 25:20;46:25; 47:14;88:4;100:10 changed 49:3;88:2 changes 45:18;46:1; 100:8

charismatic 78:8 **child** 42:9 children 40:10,15,17,18, 19,20;41:5,8,14,22;42:2; 43:3;81:20 Christensen 84:13; 85:11,12,15 circumstance 73:13 claim 6:24;8:20,21;9:8, 12;10:3,14,14,22;12:7,10, 13;13:6;32:4,6,14,15,18, 21,22;33:3,3,7,7,11,11,21; 34:22,23;35:22;38:4;42:4; 48:23,24;49:7;50:21;52:7; 56:7,10,16;58:20,22; 64:20;65:5,24;66:1,5,11, 12,16;70:9;71:12,16,22; 72:1,25;73:11,20;74:12, 13,15;75:11;77:21;78:6; 84:7;85:2;108:18;109:20; 110:1;112:6;113:7,16,22; 114:6,17;115:5,20;116:12 claimant 37:12;38:6,7 claimants 117:3 claiming 40:7 claims 14:11,16;24:6; 25:2;31:10;37:17;46:23; 47:1,15,19,20,23,24;48:12, 19,20;49:8,12;50:4,5,6,19, 22;56:3,11,17;57:9,13,21; 58:3;66:25;70:10;97:19; 102:2,6 clarification 52:11;53:5; 98:17;99:11,16,19 Clarification 95:19 **clarify** 5:10,12;20:13,16; 30:20;51:9,11,18,22,24; 52:20;53:24;55:1;72:21; 96:4;99:5 class 13:19 clause 40:15 clear 5:15;19:15;25:15; 72:11;88:18;114:15 clearly 81:6 client 55:15 clients 60:4 close 61:10:81:24 closed 50:5 closer 92:12 coach 93:19 coherent 82:16,19 college 13:21 combination 13:25 comfortable 48:16 comfortably 63:7;71:19 coming 12:5;45:24; 76:15,16;89:21;93:12; 101:9;105:10;106:6 comments 26:18 common 105:6 communication 46:5 communications 6:15; 10:10;45:6,7

community 40:5,13; 41:19;42:18;43:5,19;45:9; 105:6 companies 21:5;22:23; 91:4,9,10 company 13:23;14:4,12, 18,23,24;15:10,15;18:3,5, 8,9;19:1,22,25;21:8,9; 23:14,19;24:1;26:10,25; 27:2,3,14,20;28:9,24;30:5, 13;31:5,9;32:3,11,12,17, 21;33:2,6,10,22;34:2,6,9, 11,18,24,24;35:5;36:1,9, 12;37:13;40:10,12,16,16; 68:25;81:2;90:23;91:3,22; 102:11 Company 15:11,18;24:3 company's 27:11;28:8, 15;29:3;32:7;78:11 compound 92:5 concept 86:6 concern 28:23 concluded 117:18 conclusion 28:2;30:9, 23;34:13;35:10;36:16; 37:22;38:12;39:6,15; 40:25;43:8;44:4;45:2,12; 46:14;59:21;60:9;68:22; 69:5,16;78:15;79:24; 80:20;81:6;87:24;89:9; 92:6;102:15;107:1;111:21; 112:11,25;113:18;114:23 condition 11:25 conferences 4:15 confused 16:16;34:15; 86:8:88:16 confusion 86:16;88:20 consider 30:19 consideration 36:2 consolidated 50:4 contact 13:6;100:9 contacted 14:21;27:3; 38:6 contain 11:25 continuina 61:23 contract 28:17,18;31:4 contractual 28:13 convene 64:17 conversation 8:2;9:1,17; 12:5,9;35:20;48:10;57:9; 61:11;63:2;87:9;89:1 conversations 13:1;48:7 convey 35:5;36:10 Cook 8:17;9:17;10:1,8 cookie-cutter 93:2 cooler 49:16 copy 61:8;65:15;78:21; 117:10,13 C-o-r-d 3:13 Cordova 3:12,12 **CORDOVA** 3:4;118:3 corner 93:19:96:10 corrected 118:7

characterization 83:15

**charge** 83:19

corrections 118:6 correctly 19:11;22:2; 47:18;79:18;85:18;93:15 orrespondence 17:14 **Josmetic** 18:13 cosmetics 18:8 cost 44:12,15 couch 58:18 counsel 6:12;30:18;48:7; 51:7;60:11;63:16,18;65:8; 67:21;113:6,10,14;116:24 Counsel 51:16;53:2,19; 60:14;61:3,18;93:16,23; 95:17;98:14,25;99:14; couple 4:16;11:12;26:7; 78:23;81:17,24;84:10; 116:8 course 17:14;35:12; 106:20;107:12,13 court 11:11;65:14; 116:16;117:3 **cover** 4:18 coverage 9:5;10:1,2; 69:14;75:20;86:15;87:13; 100:3,17;101:5;102:8; 103:17,17;105:18;108:8; 109:3,20,25;112:23;113:6, coverages 32:13 covered 40:10,15,19,20; 41:9;86:25;91:17,24; 8:12;101:24 crack 29:23 crazy 91:16;106:2 critical 21:19 current 44:23;104;4,7,11 currently 6:11;15:20; 23:2;65:16;82:2 Custard 15:16 customer 95:5;98:9; 100:13;101:16;103:10; 105:5.7 customers 27:15

#### D

daily 50:14 damages 36:1,5,7 dance 78:8 dangerous 13:25 date 11:11;16:10;57:5; 59:2;72:4;93:4,6,7,10,10, 14;94:8,24,25;95:1,3,7,9, 12,25;96:20,21;98:11,12; 100:14,16;101:17;104:22; 105:9;110:12,15;115:23 dated 72:4;115:12 dates 84:18;94:6 date's 58:8 aughter 74:14 **David** 14:19 Davie 14:25,25

day 12:16;64:17;118:14 days 58:14;69:3 day-to-day 108:23 **DB01** 95:1 dead 91:14 deal 9:4;13:21;27:19; 59:17:91:12 dealing 30:14 dealings 30:5 dealt 26:16 December 22:10,13,14; 47:17,17:48:17 decision 102:11 declaration 100:6 declare 118:4 deduce 55:22 defendant 61:22,22 **Defendant's** 65:9,10,18 defense 4:12;48:7;63:16; 65:7;113:14 defense's 59:6 defer 36:10 define 41:5,8,14,24;42:5 defining 41:7 definition 40:4;42:17 degree 17:11 degrees 17:22 delta 3:13 demand 38:5 denial 33:24:48:25:73:1 denials 48:22 deny 32:21;33:3,7,10; 48:23,23 denying 33:21 deponent 118:3 **DEPONENT** 118:1 deposed 3:20;6:24;7:25; 8:3,16,23;9:7 deposition 3:15;7:19; 8:13;9:10;11:13;12:23,23; 37:10;48:8,9;51:15;61:18; 117:1,17;118:5,8 depositions 53:11:67:21 describe 5:14 described 24:9 detail 12:12 details 4:1;9:16,25;82:6, determination 47:20 determine 38:21 determining 39:1,10,21: 42:16;112:22 dictionary 81:14 different 14:13;22:22,23; 23:15;46:9;61:6;89:16,17; 106:3,16,18;108:3 differently 106:17,20; 107:6,12,13 digress 100:25 dining 11:9 dinner 82:7,9,20,22;83:2 diploma 17:10,11,16 direction 32:9;51:25

disagree 26:8,15;28:4; 31:13;33:18;36:19,24; 39:4;53:17;96:14;104:24 disappear 90:12 disclose 32:12 disclosed 65:5 discovery 59:11,15;60:6; 61:23 discuss 12:15;111:1 discussion 31:1.2 Discussion 65:12 discussions 7:17 distinct 98:10 distinction 29:10.18 **DMV** 109:3,10,13,16 document 71:6,11,18,25; 72:5,23,25;73:7,10,12,16, 19,23,24;74:5,8,11,16,20, 21;75:5,9,12,15;76:4; 77:13,17,21,25;78:3; 92:21;93:23;94:5;97:20; 101:22;102:21;103:7,11, 22,23;104:2,21,23,25; 105:1,16,17;106:2,19; 107:4,5,11,16;111:4,7; 113:4;115:15,19;116:5 documents 8:6;11:21, 23;44:22;50:16;55:14; 65:15;70:7,8,24;71:1,5,23; 76:1;84:3;97:20;102:7; 106:17;115:4,11;116:17 dollar 18:20 dollars 28:10,12 done 5:20,21,24;23:13, 21;27:9;54:5;56:17;91:4, 14,19;112:2;117:9 **Douglas** 6:11,15;7:3 **DOUGLAS** 6:19;27:24; 30:8,22;31:11,14,21; 32:23;33:13;34:12;35:9; 36:14;37:19;38:10;39:5, 14,24;40:23;41:12;42:10, 22;43:6;44:3,25;45:10; 46:12;51:4,15,20;52:2,16, 22,24;53:2,10,17,22;54:2, 8,11,14,22;55:2,7;56:18; 58:25;59:20;60:8,14,19, 21;61:2,9,16,25;62:5,9,15; 66:18;67:16;68:21;69:4, 15;70:16;72:7,10,15;76:9; 78:14;79:1,7,23;80:17; 81:5;82:13;83:14;84:15; 85:12;87:22;89:8,22;90:3, 25;92:5;93:16,22,25;94:4, 9;95:16,19,21;96:2;97:16; 98:13,17,22;99:1,5,9,11, 16;100:18;101:18,25; 102:13,23;104:5,13;105:1, 12;106:9,24;107:23;109:4; 110:3,18;111:8,20;112:10, 24;113:17;114:22;117:9, 12,15 dovetails 31:8

down 25:23;29:23;36:23; 61:14;65:23;74:1;76:23; 91:8;98:3;105:17;107:8 draw 29:10,18 drive 44:19 driver's 44:19 driving 14:8;29:24;68:18; 88:11 drops 59:13 drummed 23:1 due 97:10;98:5;100:10,14 **DUIs 44:18 duly** 3:4 during 25:17;48:6;64:5; 74:11;87:13 duties 48:13;50:12 duty 32:7;61:23

#### E

earlier 25:19;56:2;88:21; 91:25;102:10;112:19 early 13:17;14:5;16:7; 47:17;48:17;108:17 easier 4:17;66:4 eat 82:12 education 13:10,12; 24:23,24;25:1,4;27:8 **educational** 16:1;17:23 **effect** 9:24;16:20;69:14; 88:15;93:7,11;98:1 **effective** 72:4;74:25; 75:1;93:4,7,10;94:24;95:7, 9;98:11,12;100:14,16; 101:17 egregious 35:24 eight 12:16;15:13;44:18; 58.14 either 10:19;25:17;57:11; 75:18;76:15;84:20;101:23; 104:2;116:24 Either 85:8 else 6:17;8:2;9:16,17; 10:7;23:21;25:8;26:3;30:2; 49:11;55:12;56:10,15; 75:2;84:6;104:25;105:25; 106:19;107:5;113:4; 116:10,12 employed 6:25;15:20; 46:22,24;47:13,18 employee 22:15;83:4 **employees** 49:18,24 **employment** 23:13,22; 24:8;46:18;50:3 **empty** 18:9 end 76:16;91:18 ended 12:9;15:6;50:3; 76:16 **Enforce** 75:25 enforced 75:20 enjoyed 20:1 enough 18:17;21:1,18, 18;41:11;82:1

ensure 48:24:50:17: 75:18 entered 19:10 entire 24:14;81:11 entirely 33:15,19 entitled 42:4;78:21 envelope 10:21,22;11:7, 9,16,20;58:8 equal 26:11;27:21;28:25 escapes 15:11 **essentially** 76:25;87:7 estate 23:15,17 etcetera 47:21;49:2,2 e-tran 117:12.15 evaluate 47:19 even 29:2,3;50:23;52:5,7; 59:1;63:1,18;71:3;82:16; event 16:21;19:1;20:7; 21:19 eventually 14:11,16; everybody 43:15;59:16 everyone's 106:18 evidence 37:20;38:11; 40:24;52:25;53:11;70:17; 79:25;106:12;110:4,19; 111:22;112:12,25 **exact** 14:18;115:9 exactly 10:20;60:12; 100:21 **Exactly** 54:11 **EXAMINATION 3:8 examined** 3:6;39:2 example 26:9;34:20; 40:7,11;42:25;44:23;57:4;

66:14;70:12;90:22;92:14;

110:12;111:4;115:10

exchange 18:21

exclusive 87:17

executing 100:9

24;92:14,19;110:7

existing 100:8

expertise 14:14

exists 45:20

92:13

exhibits 70:24;84:3;

expect 83:8;90:14,23

**experience** 27:8;37:6

expiration 93:14;94:8,

25;95:12,14,25;96:20,21;

103:18;104:4,12,21,22,24;

97:14;100:4;101:6,13;

105:8,8,8,19,25;106:1;

110:11,12,14,23,24;

111:18,18

**Exhibit** 65:10;71:1,3,4,5;

75:4;76:4,9,11;77:2,10,12,

72:3,13,18;73:5,15,25;

exciting 49:3

exclude 42:7

**excuse** 108:3

exhibit 11:13

Expiration 95:3 **expire** 97:13 expires 96:1 expiring 79:17;80:16; explain 28:6;34:16;51:21: 53:13;85:5;86:6,20 Explain 44:9 explanation 33:23 expression 14:1 extended 76:19 extensive 26:23 extent 39:7;51:4;56:18; 59:3;68:21;70:18;78:14; 80:22;81:8;82:16;83:17; 87:25;89:10;92:8;106:13; 112:13;113:2;114:23 extremely 98:25 eyes 5:4 eyewitness 4:7

#### F

**e** 56:23;57:20;58:13; 88:8:90:13 Face 56:23 fact 8:3;10:11;12:22; 25:13;36:10;58:23;60:3; 67:24 facts 6:23;8:4;33:23;34:2; 37:20;38:10;40:24;53:10, 18;54:17;60:4;70:17; 79:24;80:18;88:1;106:12; 110:3,19;111:22;112:11, failed 55:3,4,9,13 fails 79:14 fair 21:18;25:25;41:11,20; 57:19;58:2;66:17;82:1; 106:23 Fair 21:1,18 airly 13:20,24;32:17 ness 11:7;58:11 tali 88:7 familiar 4:18;7:21;50:20; 55:25;67:9,14;68:14,24; 69:8;78:10,18;79:6;92:20 Familiar 79:9 family 23:16;42:8;44:13, 16,17;50:11 far 13:3 farm 107:8 favor 18:20,21 favorite 6:17 February 23:6,12;24:15; 48:18;50:2;71:19;72:21 FedEx 10:20 feeding 83:5 few 21:13 Fidelity 14:22;27:1 file 55:25;56:3,11,17,21, 22;57:9,13,21;58:3,15,20, 22;59:25;62:2;63:8,24;

10:115:5 fill 12:11 **filled** 32:8 filling 18:13 Financial 14:22;68:14 find 8:15;44:17;70:6 fine 25:16;38:16;53:9; 54:19;64:18;96:6 finish 101:7 firm 4:3 first 3:4;7:4;8:9,13,15: 10:25;11:1,19;13:12; 25:12;26:13,19;27:20; 49:7;60:5;64:5;71:2,18; 79:5,18;90:11;103:16 First 51:2 fit 87:16 five 13:22;55:22;90:13 Five 3:19 flipping 97:6 follow 15:24:37:12 following 38:24 follows 3:6 food 82:10,23;83:11 force 86:13 foregoing 118:4 form 99:15;101:9 Form 93:1 formally 22:15 **former** 8:18 formula 18:11,12,12 forth 58:13 Forum 4:4 forward 13:11:22:22: 48:12;65:15;76:18,19,21; 88:15 foundation 26:22:36:15: 38:11;51:5;54:15,16,18; 70:17;80:19;87:23;110:4, four 8:12;13:22;14:10; 15:3;19:3,22 frame 48:13 frames 48:15 France 18:22 frankly 80:20 **FRCP** 3:1 fridge 82:10 **friend** 42:8 front 59:18;65:18;71:5; 73:6;115:4 Frostig 16:5 fruit 89:14 full 6:4 full-time 83:1 fully 32:17 funny 62:21 further 89:5

future 60:24;95:16;96:4

64:9,20;65:5,24;66:5,12,

16,25;69:23;70:10;84:4,8,

#### $\mathbf{G}$

game 57:23 Gary 50:22;51:2,8;55:17; 56:24;63:7;71:12,25; 73:20;74:15;75:11;77:22; 78:6:85:3 gave 20:11;52:2;77:8; 108:18 general 21:10;43:18; 49:13:88:25 gentleman 14:24;50:21 gets 67:22 given 7:18;11:10;42:17; 46:10;47:23;48:22;52:9; 55:1;56:3;71:21;83:13; 90:22,22;96:18;103:6; 116:9 Given 104:19 giving 12:22;40:14;52:19; 53:24;105:15 glad 25:10:54:4 God 106:15 God's 42:2 goes 91:23;101:11 **good** 5:16;28:13;36:4; 89:13:97:7 Good 54:4;62:8 governing 41:15 grab 64:13 grace 69:13 gracious 50:8 graduate 16:14:17:8 graduated 13:16;16:6; 19:16 graduation 16:12,17 greatest 36:4,4 guess 13:15;20:19;33:19; 37:5;43:8;48:8;58:6;65:9; 67:7;68:7;86:16;88:15 guidelines 31:6 guy 37:1;42:3;83:4;97:5; guys 55:21;62:21;63:2, 19,19,21;107:7 guy's 37:4

#### H

half 23:7 hand 5:14;63:21;101:9, 14;103;21 handing 107:9 handled 6:24;10:2 handler/adjuster 102:6 handling 50:19;84:7; 112:5 hands 76:23 happen 101:16;103:11 happened 57:18;58:21; 66:15:82:20 happy 25:22;34:15;50:9;

51:11;63:11;99:25 hard 15:2:117:13 hat 97:5 hate 43:11 head 11:2;14:9;24:6; 57:23;63:10,14,20,21; 65:20 hear 19:11:54:4 heard 62:20 hearing 33:12 heated 31:2 hello 74:3 help 14:24 hence 101:10 hereby 118:3,8 herein 118:3 here's 43:25;57:6;60:3; 90:15 heretofore 118:6 hey 6:2;34:25;38:7;43:25; 63:14.18:82:10:97:6 high 13:11,13,15;14:6,6; 16:3;17:10,12,16 highlighted 96:15,16 Hills 18:6,7,23 hired 24:5;46:25;47:13 history 24:24;37:16 hlt 9:23 hold 89:18;91:17 home 11:24;58:4,15; 65:17 honest 81:9 honored 50:9 hope 70:3 horrible 22:4 hour 58:14 hours 12:16,17 house 82:23 **Howard** 49:22 **Hughes** 49:22 hypothetical 40:9;41:1; 43:7;44:5;45:1,11;46:13; 82:14;83:16

## I

idea 63:3 identical 79:17;80:15; 81:3 identification 65:11; 100:7 identified 9:18:13:2,7; 54:12,14,21 identify 55:9 ie 88:4;105:25 imply 87:12;103:25;104:1 impossibility 61:3 impression 47:22;98:10; 100:25;110:13 improper 40:25;43:7; 44:4:45:1,11:46:13:80:20: 83:15 inaccurate 53:20

inappropriate 98:25 inches 10:24,24,25;64:11 including 27:5;55:10; 88:23 incorrect 54:8 increased 48:21 independent 56:6; 113:10 in-depth 12:6 In-depth 27:12 indicate 86:16;115:5 indicated 64:11;110:8,23 **indicating** 5:9;57:9; 70:13;101:23 **Individually** 66:25 industry 14:2:19:10:25:5: 26:24;27:5,9;35:13;38:17; inform 34:6,9,18;114:20 information 12:1;15:23; 32:22;33:4,12;64:4; 102:12:116:9.20 initially 12:1;20:11 injuries 36:2 insane 106:7 instance 55:2 insufficient 32:22:33:4 insurance 14:2,4,7,8,14, 23,24;17:17,19,20;19:10; 20:1,9,14;21:3,21;24:5; 25:2,5;26:10,24,24;27:5,6, 9,10,14,20;28:8,9,15,18; 30:5,13;31:4,5;32:3,7,12, 16,20;33:2,6,10,22;34:1,5, 9,11,18,23,24;35:5,12,25; 36:9,12;37:13;38:17;39:1, 11,21;40:9,11,16;42:20; 43:17;44:12,15;47:18; 68:19,25;70:13,14,20; 78:11;79:16;80:14;81:2; 88:3,21,22;91:22;97:3; 100:7;102:11 Insurance 4:13;14:5; 15:11.16.18:24:3:92:24 insure 43:3,3,25;44:12, 16;45:22,23 insured 28:8;29:9,14,20, 21,24;31:4,10;32:4,13; 34:6,10,18,21,25;35:7,20; 36:6,10,11;37:14,17,24; 38:4,7;50:22;67:3;69:11; 79:16;81:2;85:17,20;86:9; 88:5 insureds 27:11;30:6,14 insurer 79:14,15 intents 18:14 interest 29:2 interests 26:11,12;27:21, 22;28:15,16,25;29:1,2,4; 50:10 interpret 35:13:38:18: 45:7;103:23;106:17;107:4,

12,13,14

matter 6:12;57:11;97:4

66:24

interpretation 40:14: 42:20;81:7;106:8;111:5,7 interpretations 102:21; 06:23 interpreted 43:5,17,22: 44:2;45:8;88:24;101:23 interrogatory 110:9 interrupt 29:16;35:15 interrupted 6:1,2,3;95:3 interruption 100:1 into 9:10;13:21;14:10; 18:15,24;25:17;26:19,21; 31:8;36:2;44:21,21;50:24; 60:2;63:20,20;82:5,21; 112:22 investment 15:5 investments 28:17,20 Invoice 95:1 Involve 108:23 involved 6:25;21:20 involvement 21:24; 22:16 involves 9:21 involving 3:22;4:12;9:25 **IPC** 4:3 issuance 73:1:108:24 issue 67:11:90:1 issuing 73:1

#### J

lan 12:7 anet 8:17;9:17;10:8 January 86:24;88:6 Japan 18:22 job 5:16;14:3;19:25;20:8; 102:5;103:2,6 jobs 24:18 Joe 41:19;89:18 jog 66:5 jogged 116:11 **July** 70:14,15;86:3,12; 108:10,17,17,19,20; 110:15,24;111:16,18 jump 25:22 jumps 25:17 June 86:2,11,24,25;87:3; justified 95:8,13 justifies 28:11

#### K

keep 5:18;61:5,19;64:3;
79:3;97:22
kid 83:5
kidding 70:1,5
kids 83:6
killing 106:15
kind 8:25;14:7,14;23:1;
1:2;37:1;49:4,17;59:2;
62:21;73:22;74:7;82:14;
83:15;88:7;90:19;97:4;

108:21;113:14 kinds 48:13 knew 52:7;59:13;63:1 knowing 96:25 knowledge 13:5;22:3; 47:23;70:8;82:1;83:23; 97:18;105:6;110:25; 114:19 knows 51:8;52:6;59:16

#### $\mathbf{L}$

lab 18:13 label 18:9,10 labors 20:2,3 lack 97:18:110:18 lacks 36:15;38:11;51:5; 54:15;80:19;87:23 language 35:14;38:18; 39:2;42:16,19,20;43:2,4,5, 16,22,23;44:1,22;45:19; 46:3,7;95:6;107:24;108:3 lapse 86:15;87:2,13,20; 89:5,20;100:3;101:4,12; 103:16,17;105:18;108:12, 21;109:3;110:15,25; 111:19 lapsed 86:2,7,11;87:16; 108:9 Las 15:6;23:16;24:6,12; 49:21 last 3:11,20;20:3;35:2,16; 55:22;72:14;77:24;82:7, 21:116:8 Last 3:13;82:8 lasted 15:7 late 108:7 later 63:13;96:11;97:9,12; 100:14 law 39:3;41:10;45:9; 46:11;88:24;99:18 Law 84:14;85:11,12,15 laws 41:15 lawsuit 3:23,25;4:2,5; lay 26:22;41:10;54:18; 88:25;89:3;98:9;100:13; layman's 90:9 layperson 40:13;43:19; 46:11;89:17;93:9;95:5,8, 13,24;96:19;98:8;100:13; 103:24;105:6 lazy 58:17 learn 8:9;64:4 learned 14:15;25:1,3,7; 62:21 learning 60:5 lease 90:10,10,11,12,24 leased 18:12 leasing 90:23;91:3 least 19:14;42:6;89:20;

90:1;105:10;106:6

leave 25:24 leaving 24:9 left 13:21;18:1;23:22; 25:24;76:24;87:7,11;88:19 legal 28:1;30:9,23;31:22; 34:13;35:10;36:15;37:2, 22;38:12;39:6,15;40:25; 42:5;43:8;44:4;45:1,12; 46:13;54:22;59:21;60:9; 62:6;68:22;69:5,16;78:15; 79:24;80:19;81:6;87:24; 89:9;92:6;102:14;106:25; 111:21;112:11,25;113:18; 114:23 legally 44:19 legitimacy 50:18 legitimate 60:15 leas 88:10 less 64:10 letter 46:6;84:11;85:7; 97:8;108:7,10,14;115:11 letters 84:12,16,21;85:1; 115:5 **Lewis** 50:22;51:2;55:4, 11,18;56:24;57:4,6,10; 63:7;70:9,13;71:12;72:1; 73:11,21;74:15;75:11; 77:22;78:6;79:21;80:11, 14;83:24;85:3,23;108:6, 15,20;109:2,10,12,16,19, 24,24;110:6,8,22;111:1; 112:6,8,23;113:9,11,13,22; 114:6,16,20 **Lewis'** 51:8,12;52:12; 67:2;110:16;111:6,17 liability 47:20;85:17,19, 21;86:10 license 17:21;44:19 licensed 17:19 licenses 17:17,19 life 15:3;24:24;31:3 likelihood 8:22 likely 9:6;16:13 limits 32:14;85:20;86:10; 114:21 Limits 85:19 line 79:2:94:7 lines 7:20:17:23 list 83:7 litany 91:9 litigation 8:22 little 4:1,17;20:8;23:7; 26:22;41:25;58:16;87:17 live 24:11 lived 15:2,4;22:24 lives 82:2 Lloyd's 21:15 loan 91:13

longer 25:5 look 12:18,20;20:20;36:3, 5;61:10;64:14,16;72:3; 73:13;74:11;78:22;79:13; 80:7,8;81:10,11;84:12,14; 85:10;86:22;91:3,14; 92:12,12,19;96:12;100:22; 102:20;103:6;104:23; 107:20;110:7;112:7; 115:12 looked 10:17,25;11:3,8, 19,20;25:4;56:4;71:15,21, 22;84:3;90:19;92:13; 108:9;111:3;112:21;116:9, looking 17:18;50:18; 57:2;58:8;59:23;63:23; 71:11,24;72:25;73:2;75:9, 15;94:12;98:3;108:12; 111:4.16 looney 107:8 lose 66:24 loss 28:11;75:1,20;86:14 lost 74:3 lot 4:18;13:24;25:1;58:17; 67:2 low 44:12.14 lunch 7:11,15,23;83:2

#### M

mailed 69:24 mailer 43:2,24;44:11,11, 14.21 maintains 85:17,20,23, 24:86:9 making 15:9;42:1;99:17 Making 49:15 man 13:24;78:8 manage 23:16,19 management 23:14,19 manager 8:18 mandatory 4:14 Manny 3:12 **MANNY** 3:4:118:3 Manuel 3:12 many 3:18;7:2;19:2;21:6; 38:25;49:24;53:11;81:20 map 88:8;90:13 March 50:23;67:4 Marianne 16:5 mark 66:25;69:20 Mark 14:25;65:8 marked 65:8,10,18 market 18:18 marketed 18:16,19,21 marketing 13:19;14:11; Marketing 17:4 married 15:3;22:25 marrying 15:6 material 43:1:46:1:88:1

materials 12:21;64:19;

matters 4:13 may 5:5,9,10;10:12; 12:11;16:19;28:1;30:9,23, 25;32:14,15;34:12;35:9, 23,24;36:15;37:3,20;38:3, 9,11;40:24,25;42:7;43:7; 44:3;45:1,11,11;46:13; 53:15;58:25;59:1,2,20; 60:8;66:18,25;68:7;69:4, 15;71:15,21,22;73:2; 74:23,23;79:24;87:23; 89:9;92:5,6;102:21; 110:19;111:21,22;112:10, 12.24.25;114:23,23 May 93:14;94:8,25;95:3, 12,25;96:1,20;97:14;98:6; 100:15:104:22 maybe 12:23;15:12;20:6, 8,15,17,22;29:3;31:2; 50:23;56:22;57:22;63:18, 19;89:3 Maybe 15:13;20:18; 51:13;58:16 mean 7:12;17:17;20:19, 21;25:7;30:25;32:6;36:8; 37:1;40:1;41:11,20,25; 51:20,22;53:6;58:1,7,13; 60:25;63:5;72:7;75:14; 76:13,17,24;77:11;91:7,8; 97:22;102:21;104:1; 105:14;106:18;107:6; 114:11 meaning 39:1,10,21 means 38:22;40:3,17,21; 75:24;76:14;77:8;81:1; 86:14;89:19;93:7;100:24; 101:8;103:20;104:4; 105:20,25;106:1 meant 48:19;86:20 meet 7:5 members 44:17 memory 47:17;61:13; 66:6;116:11 mention 55:13 mentioned 20:12;26:25; 81:17 met 7:2,4 middle 13:14;60:6 Midland 21:8,11,11 might 25:20;92:1;103:7; 109:20 mind 12:5;21:14;25:16; 30:8;31:15;35:15;79:3 Mind 47:2 minimum 85:17,20;86:9 minute 57:3;96:17 minutes 55:22;89:13 mischaracterizes 87:23;106:25 misconstrued 52:12 mishear 20:15

lobby 7:14

logic 36:25

logical 37:1

long 8:9;20:3;36:25;

64:10;78:22;110:14

misled 46:4 misrepresent 34:2 miss 69:12;90:13 missed 19:2:90:17 misspeak 38:2 misstate 28:22 misstated 51:12;52:25; 53:8,25;54:10,15,19,20 misstatement 60:15,17, 20;80:18 misstates 51:5;62:16; 102:14 misunderstood 25:21 mode 28:7 moment 9:18;26:12;77:8; 84:14;87:4;103:15 money 13:25;18:17,17; 82:11 monkey 44:21 Monterey 13:15 month 51:1;67:5,6; 111:16 monthly 50:25;55:4,11; months 3:21;8:12;15:7, 13;20:6;58:6;62:1;86:24 month's 51:1 more 12:12;15:12;21:13, 17;23:18;25:19;29:2; 32:24;34:8;41:25;42:23; 43:12;52:17;63:10;64:24; 78:8 **More** 9:6 Morris 14:19 mortgage 91:4,9 Mortgage 91:10 most 40:4,13;41:19;48:16 motion 99:22 mouth 8:14 move 5:14;23:25;50:8,11; 54:1;76:18,19 moved 14:10 ving 76:20 much 15:1:18:25:20:18: 78:7:91:4:117:16 multiple 106:22 must 4:25;27:20;28:24; 33:2,10;34:2,6,9,11,18; 100:3;101:5,12;103:18; 105:19 mutually 87:17

#### N

myself 96:25;97:1,5;

108:23;116:25

Naider 74:12,14,14;84:7 Naider/Lewis 66:11 name 3:10,11,13;4:3; 14:4,19,25;15:10,11,16; 16:3;18:5,22;19:20;21:8, 10;24:1;51:2;55:17;63:7; 84:23;106:16;115:15

named 4:4;29:20,22; 50:22 nanny 83:1,3,7 narrative 52:3 National 14:22 **Naturai** 18:6,7 naturally 55:22 necessarily 17:18;29:21; 36:6;58:12;59:4,5;63:15; 69:21 need 19:20;26:22;38:25; 46:8;47:8;51:21,25;52:17; 53:12,14,18;64:24;69:21; 98:24;99:24,25;101:1 needed 14:3 needs 99:19 Neither 29:12 Nevada 17:21;49:1;50:6; 68:14,24;92:25 new 16:19;45:18;61:23; 62:14;64:4;67:7,11;88:3; 91:12,13,16;92:15;100:6; 106:5 next 5:21;11:12;16:1; 31:8;51:1;90:15;93:17; 94:6,9,12,17 Next 30:4 night 82:8,21 nobody 59:12,13 nod 5:4 non-admitted 21:16 noncoverage 55:3 non-daily 50:15 nonpayment 69:1;83:25; 112:18 nonrenewal 79:15,21; 80:5,11;112:9 Nonrenewals 78:21 nonrenewed 86:2,7,11, 17.18 nor 59:5 normai 46:10,10 normally 73:13,23;74:8, 17;77:17;78:3;80:7,8; 81:13;83:1;113:4 Normally 78:7 notes 7:22;9:9,12;10:14, 14,22;12:10,13 notice 5:7;12:23;44:24; 45:14;46:8;69:2;78:11; 79:15,21;80:4,11;83:24; 88:23;110:10;112:9,19 noticed 6:10 notices 110:11 notified 108:20 notion 104:3,10:111:7 NRCP 3:1 NRS 78:21;112:7,17 number 36:4;38:9;71:23; 83:6 Number 72:3;73:5,15,25; 75:4;76:5;92:14,19;110:7 **numbers** 86:21

0 oath 4:20,21;59:7,8; 61:17;117:2 **object** 6:19;28:1;30:22; 31:19;34:12;35:9;36:14; 37:19;39:5;40:23;43:6; 51:4;56:18;58:25;70:16; 79:23;80:17;81:5;87:22; 89:8;96:3;97:16,18,20; 99:15,15;105:1;111:8,20; 112:10;113:17;114:22 objection 27:25;30:9,19; 31:14;33:13;38:10;39:14, 24;44:25;45:10;51:18; 52:9,16;53:5;62:4;67:22; 69:4,15;79:2;93:21;94:2,3; 95:18,20;98:16,24;99:3,4, 7,8,13,14,14;107:23; 112:24 **Objection** 42:10;44:3; 51:10;59:20;60:8,14; 62:15;66:18;67:16;68:21; 78:14;82:13;83:14;89:22; 90:3,25;92:5;100:18; 101:18,25;102:13,23; 104:5,13;105:12;106:9,24; 109:4;110:3,18 **objections** 31:11;32:23; 41:12;42:10,22;46:12; 51:16;54:23;60:16;93:24 obligated 32:12;33:22; 34:25;35:5 obligation 28:8,19; 32:17;36:13;37:14;78:11; 116:22 **obligations** 27:11:62:6 obstructionist 32:10 obviously 39:6;53:14 occurred 40:8:66:6 October 16:19;49:5,8; 71:3;72:14;84:15;85:2,15; 108:10;115:12,24 off 12:5;14:9;25:25;41:19; 64:13;65:12;76:24;87:7, 11;88:7,19;89:18;90:12; 93:9;95:6,8,13,24;96:19; 98:8 offer 34:25;36:11;37:12, 14,18;38:5;42:20,21;43:4, 24;50:7,9,9;76:19;91:10; 114:20 offering 46:6;62:14 offers 34:7,10,19,22; 35:6;37:17,23;38:3;47:21 **office** 7:6,15;11:9;24:7; 48:8;49:15,19,24;50:5,6; 58:23;59:5,6;65:5;108:11 offices 49:21 Offices 84:14;85:11,13,

old 76:14 oldest 40:17,18 omit 55:4 once 51:1 **Once** 100:5 one 4:8;5:7;21:8;26:9; 27:1,20;31:5;33:12,14,15; 34:8;39:3;42:23;43:12; 44:17;55:22;62:11;63:21; 64:7;72:17;76:1,3,4;77:25; 78:17;80:9,25,25;81:22, 23;83:1,6,8;84:12,13;85:8, 10;91:16;92:22;99:19; 107:20,20,20;108:9;116:8 One 32:24;81:21 only 33:12,15;37:6;40:17; 43:21,22;62:19,19;63:4; 66:15;67:8,25;71:20,23; 73:4;89:3;96:9;103:8; 104:20;105:24;106:1; 109:11 onto 45:24 open 14:24 opened 10:19,21;23:14, 18:49:7 opening 14:23 operation 50:5 operations 108:23 opportunity 7:22;12:19; 51:18;52:14,20;53:7; 54:25;57:21;58:2,12;65:4 opposed 32:9 options 100:5 order 101:12 ordinarily 74:20;102:7 ordinary 39:12,23;40:14; 42:18:45:8 organization 19:4 original 67:1 ought 26:10;43:17;88:23 out 8:15;13:20;15:1,4,5; 16:19:19:4,7:21:2:29:22: 32:8;41:10,25;42:3;43:2; 44:17;46:2;50:7;57:5; 72:14,81:25,85:2,88:9; 96:25;97:5;107:7;117:2 outside 26:16;27:19; 66:11 o-v 3:13 over 9:3,21,23;15:8;23:7; 42:3;46:3;53:15;65:24; 66:23;70:24;84:11;111:15 own 18:23;23:15;26:12; 27:22;29:1,3;63:18 owned 20:22 P

Pacific 86:4,12 page 10:25;11:19 pages 64:9 paid 58:16;69:13;101:17 Palace 3:23,25

paper 97:5 paperwork 32:8 par 31:3,3 paragraph 78:22;85:6, 16:100:2 paraphrasing 8:21 parcei 103:2 pardon 14:1;100:25; 115:8 Park 13:15 **Parkway** 49:22 part 14:9;32:21;33:3,7,11; 37:10;58:9;73:19;78:5; 102:5:103:2.6:115:19: 116:23 particular 21:9:36:5: 38:21;41:15;50:21;65:25; 73:24;75:15;83:3;98:14; 101:22 parties 3:2;62:6 party 34:22,22;35:6,22 party's 36:1,5 Pasadena 13:13,16;16:4 past 20:18,21 patient 5:17,19;83:4 Paul 14:25 pause 21:14 pay 82:11,23;83:2,7; 101:23;110:14;111:18 payment 28:11,14;51:1; 67:7;69:12;86:15,23;87:1, 1;88:17;90:15;96:22;97:7; 98:5,11;100:3,5,5,14,15; 101:5,12;103:12,17; 105:18;108:7;110:13,25 payments 67:11;86:23; 88:6;90:11,13,17 pending 48:4 people 22:24;23:20;36:4; 40:4,13;41:9,10,19,25; 42:18;49:15,19;68:18; 106:14.15.17 people's 91:10 per 37:12 perfectly 25:16 performed 4:3 perhaps 29:1 **period** 20:5;67:4;69:13; 108:8 periods 55:3 **perks** 83:3 permitted 99:21 person 29:8,20;42:9; 45:8;55:23,24;67:25; 89:20;91:23;95:24;97:1, 19;103:10;109:11 perspective 111:17 **phone** 8:17 phrase 41:8,20 phrases 43:18:45:8 pick 11:5;50:10;58:12,15; 76:24;107:7

often 50:16;96:25

15

picked 11:7;88:19

picking 57:5 picks 87:7,10 pieces 23:15.17 **pissed** 14:1 place 58:3;102:8;104:20, **places** 22:24 plain 39:12,23;40:14;43:5 plaintiff 4:12;61:25 plaintiffs 4:8 Plaintiff's 65:17 plan 64:2;78:12 planet 68:1;109:11 planning 62:14,25;63:4; 64:1 play 89:12 please 13:12;39:20; 100:8;115:13 Please 47:9;100:4 pm 47:5,5;64:22,22;86:4, 12:117:18 point 9:20;13:11;14:3; 19:23,24;24:21;25:10,11, 13,16;27:1;28:17;45:20; 53:13,13,14;57:25;58:20; 63:17;64:7;79:21;88:17; 91:19;94:11;97:21 pointing 32:9;33:23 police 49:16 policies 55:12 policy 28:10,10,18;29:21; 33:23;34:2;35.14,14; 38:18,21;39:2,11,11,22,22; 40:9,12;41:3,4,16;42:16, 21;43:1,4,17,22,23;44:2; 45:17,18,19,20,25;46:3,6; 49:2;50:24;51:1;55:5;67:5, 6,8,10,12;73:1;74:22,24, 25;75:18,22;76:14,15,20; 78:12,13;79:16,17;80:14, 16;81:3,4;83:24;85:17,19, 21,24;86:1,3,7,10,10,11, 13,17;87:2;88:2,4,11,21, 22;91:14,18,19;93:6,11, 17;94:1,6,9,12,17;95:10, 15,17;96:1,4,21;97:13,25; 98:4;100:4,6,8,10,101:6,8, 8,11,13,14;103:18,21; 104:4,4,7,11;105:9,20,20; 108:10,24;110:11;112:8; 114:21 policyholder 29:1,9,19, 22,25;31:9;32:4;34:6; 44:23;103:7 policyholders 29:15; 30:6,14 policyholders' 26:11; 27:21;28:25 pop 56:23;57:22 popped 63:14,20,20 ops 61:13;63:10,25 popular 39:12,23,25 portion 79:13

position 35:4;51:8,13; 52:12;53:21,22;67:3; 116:19 positions 14:16;27:4 **possible** 102:20 premise 36:19,24:38:24: 39:4 premium 55:4 prepared 85:1 preparing 8:6 present 16:17;71:16 president 14:22 Pretty 93:2 prevent 60:7;63:24,25; 64:3 previous 76:1 previously 55:14;64:11, 12;84:5;92:13 Primero 15:11 principal 28:19 principals 27:3 principle 26:13,14,15; 28:24;29:13;30:4;31:9; 34:24 principles 26:7 print 69:19 printer 64:9,13 printing 64:19 prior 16:14:21:25:22:14. 17;58:23;73:1;74:18;76:4; 77:17;80:7;91:18;100:4; 101:5,13;103:18;105:19; 108:17,19;110:14 priority 83:7 private 18:9 privilege 6:21 probably 4:17;12:15; 20:20;55:23;58:9;63:17; 72:24,24,24;89:12 problem 59:10 problems 55:10 proceed 52:10:117:4 proceeded 52:8 proceedings 64:16 process 6:7;7:19;30:7; 50:20:67:9 procured 113:7 product 18:18 proffer 104:19:110:6 **promise** 31:18 promotion 47:24 promptly 32:18 proof 70:12 proper 45:6;102:11 properties 23:20 property 15:5;23:14,18 provide 11:10;79:15,16; 81:2;112:8;116:16 provided 15:24;80:14; 82:7;84:5;113:10,14; 116:17 providing 82:9,20,22; 83:11

provision 38:21;103:16 provisions 33:23;34:3; 35:14;88:23 Psalms 107:9 publish 37:7 published 37:9 pull 20:20 purpose 59:11,15;60:6; 68:17;69:10;71:17;74:19; 75:17 purposes 18:14 put 8:14;11:19;16:15; 44:11;76:23;90:9 puts 43:2 putting 97:1

#### Q

question's 59:2;103:5 quick 64:8;20;78:23 quickly 12:9 quiet 6:1 quite 14:12 quote 24:6

#### R

raised 67:22 raising 30:18 ramble 5:17 ran 11:1;13:21;19:1;91:14 random 62:5;99:17 read 46:9;47:8,11;61:7,8; 70:2;74:2;79:18;85:18; 93:15;95:25;96:19;99:24; 100:13;103:7;105:7,16,17, 18;106:19,20;107:5,5,11, 16,22;113:25;114:3;118:7 reading 40:13;93:18; 96:9;98:9;103:15;104:16 reads 95:25 real 23:15,17;61:10;78:23 really 5:24;51:13;68:19; 83:15 realtor 15:3,6 reason 5:23;33:18:35:18; 51:22;52:9;69:12;115;6,18 recall 9:19;21:6,7;71:9; 73:2,7,14,15,24;74:5,17; 75:5;80:4,9,10,12;84:20; 87:8;89:1;111:23;112:3,4; 116:12,20 receive 10:15,16;47:19; 100:6;115:7,19 received 8:17;11:18; 12:21;17:11,16;37:17; 38:5;64:11,12;86:15,23; 87:1;88:17;96:23;100:3,6; 101:5,13;103:18;105:19; 110:9 receiving 75:5;116:2,5 recent 100:10

recipient 115:16 recitation 53:18:54:23 recognize 92:24 recollection 22:18,20; 56:6;57:17;59:8;65:25; 71:10,22,24;72:6;73:9,12, 19;74:10;75:9;77:15,16, 20;78:1,2,5;111:14;116:2, 5,11 recommendation 41:4 reconvene 117:1 record 3:11;5:15;6:20; 17:2;31:22;47:7,10;52:4; 53:8;54:10,24;55:8,12; 57:8;62:7;65:1,3,12;70:6; 80:18;81:22;94:19;97:17; 114:2 recorder 75:14;77:11 records 14:8;49:6;55:8 recreating 8:25 referencing 84:16 referred 29:8 referring 93:25;94:5,5,7; 104:11 refinance 91:12 refinancing 91:11 reflect 53:8;81:22 reflected 56:11,16:57:13: 58:22:66:11:84:8 refreshed 65:25;116:11 regard 26:11;27:21;28:25 regarding 81:6;85:2 regards 74:24 regular 41:19 regulation 49:1 relate 20:21 related 10:11;12:22;16:1; 43:23;48:8,10;56:10;70:8; 78:10;108:9;116:12 Related 48:9 relates 6:16,18;8:3;10:8; 13:6 relation 113:7 relationship 27:14; 28:12,13;29:14;30:15 relative 41:14 relevance 83:14 religious 42:1 rely 55:13 remains 104:16 remember 9:22;10:7,20; 14:18;16:18;21:9,17; 49:22;57:4;58:21;59:24; 60:24;70:20;75:15;87:7; 116:25 remind 116:15 reminded 65:14 reminding 23:23 renew 45:25;46:6;67:11; 76:1,2,12;78:12,13;89:19; 90:2,20,23;91:10,15 renewal 44:24;45:14,19,

21,25;46:7,8;68:5;76:5;

77:3.7:87:19:88:23:89:4.5: 92:2,18,25;99:12;101:10; 107:21;110:10,11;111:15 Renewal 76:11;92:20,25; 101:10 renewals 55:11 renewed 50:25;75:19,19, 22,22,23;76:20;86:3,7,12, 17,19;87:2,5,6,15,16; 88:12,14;91:23,24 renewel 72:4,12;99:6; 100:9 renewing 76:14,16,17; 89:19 repeat 38:25 rephrase 18:11;29:18; 30:10;39:19;71:8;75:25 repo'ed 90:14,24 reported 109:2,10,12,15 reporter 11:11:47:11; 65:14:114:3:116:16 **REPORTER** 117:10,13 reports 32:6 represented 6:11 Request 70:25;71:1; 72:14;73:6;84:3;110:8 required 36:9;77:12; 112:7 requirement 4:22;81:1 resemble 15:1 reservation 113:15 reserve 55:13 residences 23:16 residency 15:8,9 respect 48:15;50:19 response 82:15;92:3 responsibilities 48:21; 50:12;83:9 Responsibility 68:15 responsible 48:22;49:13 rest 92:18 restate 39:20:99:25.25 restroom 47:2 restrooms 25:15 resume 20:20 retrospect 20:17 review 7:22;9;50:16; 57:21;58:1,2,20;63:9,24; 65:4;72:25;73:23;74:9,17; 75:13;78:3;84:4;113:4 reviewed 8:6;9:11,14; 49:6;70:10;77:17 reviewing 56:21,22; 71:16;73:19;74:19,21; 75:17;77:20;78:5 revised 72:11 Revised 92:20,25; 100:10;101:10 ridiculous 60:25 right 4:9;7:8;11:23;15:13; 20:23;25:24;26:2,21; 27:17;29:23;32:9;33:17, 20;36:22;37:4;38:15;

recess 47:4:64:21

42:15;43:9;47:3;51:19; 52:14;53:6;55:13;56:4,14; 57:2,14,18,25;59:12,25; 61:4;62:2,13;64:18;65:23; 66:3,9;67:1;71:24;72:20; 73:18;77:10,19;78:4,9; 84:20;90:24;93:12,17; 94:8,13;102:5,22;103:3; 104:8,21;105:9;107:15,15; 108:2;110:22;116:7;117:4, Right 41:23;51:17;57:2: 59:10;77:19;91:20;102:25: 103:4;108:2 right-hand 96:9 rights 62:1;113:15 ring 51:2;55:18 rise 108:18 risk 14:6 Risk 21:8,11,11 **RMIS 21:12** road 29:24;61:14 room 11:9 **e** 98:22;99:2 rule 28:23 Rule 3:1,1 rules 60:12;68:24 Rules 68:15 ruling 37:11 run 9:3,21;24:2;27:2;42:3; 48:24 Run 9:23 rundown 4:11 running 12:17:19:22; 26:25;27:25

#### S

safe 16:15 sake 35:19:78:20 salesman 20:9,15 same 4:21;11:25;12:1; 10;44:2;45:19,20;62:7; 59:23;73:22;74:8;75:8,13; 77:14;85:8;104:16;107:21, Same 31:11,14;32:23; 33:13;38:10;39:14,24; 41:12;42:22;44:25;46:12; 69:4,15;73:5,25;75:4;77:7, 24;107:23;112:24 Sampson 6:2:60:4 **SAMPSON** 3:9;7:1;28:5; 30:11;31:7,12,17;32:1; 33:1,16;34:14;35:11; 36:18;38:1,14;39:9,17; 40:2;41:6,17;42:12,24; 43:13;44:8;45:4,15;46:17; 47:6;48:1;51:7,11,17,24; 52:11,19,23;53:1,4,16,20, 23;54:4,6,9,12,18,25;55:6, 16;57:1;59:9,22;60:10,17, 20;61:1,7,10,20;62:3,8,10,

12,23;64:23;65:13;66:22; 67:19;68:23;69:9,18; 70:22;72:9,13,19;76:10; 78:19;79:4,11;80:3,24; 81:15;82:18;83:21;84:17; 85:14;88:13;89:15,24; 90:7;91:6;92:11;93:18,24; 94:2,7,11,14;95:18,20,23; 96:7,97:23;98:15,18,24; 99:3,7,10,13,18,23;100:20; 101:21;102:4,18;103:1; 104:6,18;105:4,22;106:21; 107:17;108:1;109:7;110:5, 21;111:13;112:1,15;113:5, 20,25;114:9;115:1;117:7 **Santa** 15:2 saw 72:23;95:6;110:10,11 **saying** 5:17;35:4;37:15; 43:25;46:8;64:1;88:14; 108:7 scenario 44:10;64:3; 90:21;91:22 scheduled 16:14 school 13:11.13.14.16: 16:3;17:10,12,16;18:1 screened 18:11 se 37:12 second 9:22:15:10:22:6: 72:17;79:14;85:16 security 4:4 Seegmiller 84:13 seeing 70:20;73:7,15; 74:5;80:4,9;84:20;95:12; 96:14 seek 63:18 seems 87:19 sees 94:16,22 select 100:5 sell 21:5,21 selling 14:3;19:25;21:3; 25:1;26:24 send 9:8;12:9,12,17; 45:25;46:5;69:1;78:11; 83:23;91:8;112:8 sense 37:3;39:13,23; 49:14:86:19:88:2:111:6 sent 9:12;10:15,19;12:1; 44:23;64:8,17;65:16;69:3; 70:24,25;71:3;72:14; 79:20;80:11;84:12,13; 85:2;108:6,15;115:5,22,25 sentence 104:17 separate 55:11 September 57:5,6,10,11 serves 47:18 services 74:22 set 11:2;70:23;71:2 settle 34:23;35:1,22; 114:21 settlement 4:15;34:7,10, 19;35:6,23,25;38:6;47:21 seven 3:19

several 14:21;21:7;23:15;

27:5;28:16,16;55:3,9;58:4 Several 58:6 shakes 65:20 shall 79:16;81:2 shampoo 18:14,15 **share** 89:6 shared 116:22 sheet 100:7 shirt 45:23,25;46:1,7 Shops 4:4 short 20:4;24:2 **show** 36:25;69:19,21; 78:20;88:8 side 33:12,15;38:16 signature 118:8 significant 88:4 significantly 64:10 silk 18:10 sillier 91:4 similar 7:24;84:12 **simple** 51:23 simplicity 78:20 **simply** 79:5 single 23:16;54:21 **sit** 5:25;11:23;56:14; 57:13,18;58:17;62:13; 66:3,9;71:23;73:18;77:19; 78:4;97:6 sitting 58:3 situation 40:9;80:7 six 3:21;20:6 sketch 7:12 sketchy 9:25 **sky** 57:5 slide 66:23 slight 29:19 **slightly** 106:10 slip 5:23 **smoke** 25:15 snazzy 18:10 sold 13:22;14:8;19:4 somebody 27:1;43:2 someone 5:8;9:3,21; 32:6;36:25;44:13;47:23; 67:10;69:1,20;88:24; 91:13,16;92:1,9;104:3; 105:24;106:19;107:5; 112:18 sometimes 5:4;33:15; 36:3 somewhere 20:7;58:9 son 58:18;81:17,17;82:2, 7,9,20;83:11,20 song 78:8 sorry 3:24;17:1;19:19,19, 19;30:10;31:24;34:8; 35:15;42:23;43:12;56:12; 62:3;72:7;80:15;85:7; 94:11,19;98:3;100:11; 109:22;111:11;112:4; 113:25;115:8 **Sorry** 31:23;66:2;75:13 sort 4:15

sound 75:14:77:11:106:2 sounded 19:24 sounds 28:21,23;37:15; 82:2;103:9 sparked 67:2 **speak** 54:10 **speaks** 55:8;93:23;97:20; 105:2 **specific** 8:1;45:17;77:20; 82:5;92:22;116:1,4 specifically 110:7 Specifically 84:11 **specifics** 15:24;18:25 **speculate** 60:23:61:12: 67:23;68:1;91:2;109:9 **speculation** 33:8;37:21; 56:19;59:1;60:9;62:16; 66:19;67:17;89:23;90:4; 91:1;92:7;96:3;100:19; 101:19;102:1,24;105:13; 106:12;109:5;110:20; 111:10,21;112:12;113:1; 114:24 spell 3:10;46:2 spent 19:16 spitballing 8:11;20:5,12 **spoils** 20:1,3 **spoke** 57:4,6 spoken 6:22;12:6 spoon 83:5 stage 57:23 stand 54:23 standard 49:4;92:25 **Standard** 86:4,13 standing 30:8;79:2 stars 96:11 start 13:10;22:6;53:15 started 13:19;14:3,16; 18:2,8;20:14;21:2,21; 22:15;46:19 starting 23:19 state 3:10;26:13;27;24; 41:15;44:20;51:17;52:4; 55:3,7;60:15 stated 52:8,16 statement 41:21;42:2; 54:16;55:10;57:19;66:17; 72:4,12;76:6,11;98:14; 99:12;106:23;111:16 Statement 92:20;101:10 statements 62:6:99:17; 107:21 states 17:20;79:12 **States** 18:18 stating 51:16 status 47:1,15;74:24 statute 69:11;79:6,10,12; 81:7,13;112:22 statutes 78:10 stayed 14:12;50:11 still 11:15,15;25:5;34:15; 67:22;69:14;88:10,11; 90:16;98:11;100:16;

101:24 stop 23:5 stopped 18:1;23:2;72:22 **street** 41:10,20;89:18; 93:9;95:6,8,13,24;96:19; 98:9 stuck 63:19 **study** 17:3 stuff 31:22:91:9:108:25 subject 106:22;118:6 **submit** 40:3 submitted 55:14:118:7 subpoena 12:24 Subscribed 118:13 Subsection 81:12 subsequent 11:11:19:9; 58:19 substandard 14:7 successful 13:20;18:3, sudden 44:17;88:7;90:12 sued 113:15;114:16 summary 7:10 **supervisor** 46:23;47:1, 15,24;48:19,20;49:9,12 supplement 61:23; 116:23 supplying 62:1 supposed 30:6,15;31:19 sure 6:3;15:14;16:7; 19:14;21:13,17;22:1;29:6, 12;30:12,20;43:11,15; 49:15;58:8;59:12;62:10; 66:23;67:20,22;68:18; 90:21;101:20;114:15 **Sure** 3:12;11:14;18:24; 30:12;33:2;42:25;43:14; 51:20;56:13;61:9;62:24; 72:20;86:9,21;91:12; 100:12 **surprise** 59:13 surprises 117:5 Survival 14:4 suspend 64:15 suspended 44:18 sworn 3:4;118:13 **system** 117:4

#### T

tab 71:4 table 11:9;23:2 tail 12:5 talk 7:11;93:20;96:17; 104:11 talked 6:16;17:24;26:4; 43:16;49:14;88:20;89:7; 102:10;112:19 talking 34:21;38:4;42:13; 46:5;49:18;72:11;87:4,8; 91:21,22;93:16;95:16; 96:4;98:13;99:6,12;105:9; 115:10

tape 75:14;77:11 team 6:17 technical 17:14,23;18:15 elling 80:10;91:19 cen 58:14;69:2 ten-day 112:19 tennis 89:12 term 67:8,12;76:15;87:5, 15,16,16;93:17;94:1,6,10 12,17 terms 8:2;18:25;38:20; 39:11,22;42:5,15;49:11; 79:17;80:15;81:3;89:5; 90:9:91:11 testified 3:6;4:10;56:2; 110:6;116:13 testify 4:22;8:7,10;10:12; 57:12;59:7;66:14,15; 71:14;105:24;116:21 testifying 4:6;25:18 testimony 4:23;20:11; 37:9;59:13,17,24;62:11, 14,17,20,25;63:1;87:23; 102:14;106:25 theory 44:21 Thereupon 47:4,10; 64:21;114:2;117:17 thick 10:22 thinking 18:22;21:14; 28:7;34:17;68:18;95:9,14 Thinking 22:12 third 34:22,22;35:6,22; 6:1,5;43:12 third-party 14:19,20; 15:17 though 26:22;71:4;82:2; thought 20:14;29:20; 52:2,20;91:17;109:19,24, thoughts 35:25 thousand 61:5 three 8:12;10:25;14:9; 15:7;19:3,22;64:10;116:1 throughout 25:3 throw 44:20 thumbnail 7:12 till 88:8 timely 79:15;112:9 times 3:18,19;4:10;7:2; 29:4;38:25;58:17;81:17; 106:1;116:8 titled 101:10 today 4:17,23;6:10;7:5; 13:3,7;55:13;59:24;71:7; 72:6;73:7,16;74:6,18;75:6; 77:13,25;84:21;89:7; 92:22;116:13,22 together 87:16 **told** 10:1,7;11:18;15:25; 9:15;23:25;37:17;52:13; 57:7;63:15;64:9,19;70:2 took 20:8;48:4;112:7

top 14:9;85:5;96:9 Topa 21:12 **TPA** 14:20 trained 39:3;41:9;46:11; 88:24 training 17:15;27:8;45:9 transcript 61:8:117:11 transcription 118:5 transition 20:5 treat 26:10;27:21;28:24 trial 57:3,7;58:23;59:2,12; 60:2,3,6,18;61:15;62:11, 14;64:5;66:14;116:21; 117:4 tried 13:6;111:5 trip 38:16 trouble 31:24 truck 9:21,23,23;10:1 true 26:17;70:4 truth 3:5,5,6;4:21 truthfully 4:22 try 51:22,24;96:25 trying 37:8;60:11,22; 62:10;63:23,25;64:3,6; 87:14,18;105:15 turned 13:20 turns 88:9 **TV** 58:18 two 4:8;7:10;10:24,24; 12:17;13:18,21;16:16; 17:5;18:2;19:16;40:18; 45:24;58:10;64:10;84:12; 88:10,10:106:1:115:25 Two 19:21 type 92:15,21 types 45:5 typically 74:23;83:4; 108:23;111:24

#### U

**UAIC** 6:25;10:11;12:2; 13:2,5;15:20;21:20,24; 22:6,7,16,17;23:1,3,5,22, 25;24:9,11,17,19;40:11; 46:18,20,21,22;49:12; 50:3,3,4,13,22,24;56:10, 15;57:10;65:16;66:10; 67:4,7,9,15,24;68:4,12; 70:14,25;71:2;72:22; 79:20;80:13;83:23;84:6; 87:19;92:24;98:9;100:13; 101:16;103:3,10;105:7,7; 108:6,20;109:2,9,12,15,18, 23;111:1,3,15;112:5,7,16, 21;113:21;114:5,20; 116:17,23 **UAIC's** 64:9,19,65:5; 94:22;115:4;116:24 UCLA 13:18;16:21;17:8; 18:2;19:18,21 Ultimately 13:25 unclear 99:20

under 15:12;31:6;59:7,8; 61:17;92:14,14;113:14,15; 114:17;117:2 underlined 79:13 underlying 88:4 underneath 96:10 understands 43:15 understood 20:9:22:1: 29:7;35:1;38:3;39:12,22; underwriting 14:10; 25:2;50:13,16;74:22; 80:21;97:19;102:2;108:24 uneducated 97:2 unfair 40:22 unfamiliar 97:3 unfortunately 12:16 Unfortunately 12:19 United 15:17;18:18;92:24 unless 45:17;52:14;70:19 **UNLV 19:17** unquote 24:6 untruthful 19:14 **up** 4:14;10:19,21;11:5,7; 13:19;15:6,24;18:2,10; 20:20;22:5;23:14,18;24:6; 25:11;29:23;43:14;44:11; 45:24;50:10,21;56:23; 57:22;58:12,15;59:17; 61:13;63:10,14,25;72:17; 74:1;75:4;76:24;87:7,10; 88:8,19;90:16;93:19; 94:18;95:7;104:22;107:7; 110:12;115:9 upon 35:13;38:18,21 **Upon** 15:9 upper 93:19 uproot 50:10 **UPS** 10:20,21 upside 98:3 use 25:15;35:19;40:11; 42:17;47:2;50:17;67:9,13; 69:7;93:1 used 42:18;75:25;104:21; 106:1 using 73:10 Utah 50:5

#### V

vague 28:1;30:9,18,20; 32:5;36:15;37:21;38:11; 40:24;41:4;43:6;44:3,25; 45:10;46:12;59:3;69:16; 80:20;81:7;82:13;89:8,22; 90:4;92:6;96:6;99:17; 102:13,23;105:12;106:11 valid 69:2 value 56:23,23;57:20 various 27:4;84:2 vast 47:23 Vegas 15:4,6;23:16;24:6, 12;49:21,25

vehicle 16:18;29:24 vehicles 20:22 version 52:3;54:17 via 16:14 vice 14:22 Victor 3:14 view 52:3 viewpoint 39:3 vis-a-vis 56:15 visits 42:8 vocational 17:15,22 volume 14:6 VW 88:5,11

walk 46:24;47:12;48:12

wait 5:19,20;57:3

Walk 13:9:46:18

waited 7:14

waiting 70:1

waived 3:2

wants 35:22;51:7;69:20; 83:12 watch 58:18 water 25:13;49:16 way 10:20;15:1,23;16:15; 18:16;21:16;24:22,25; 29:8;37:10;43:23;44:2; 45:6;63:14;66:15;67:15, 25;68:5,12;69:23;75:10; 90:19;101:23;105:16,17; 106:19;107:4,4,11,14,15, ways 61:6 weeks 11:12;58:4,10 weight 18:23 welcome 23:24;26:18 what's 7:12;9:4;16:10; 65:4,17;66:11;75:21,23; 77:12;84:7;100:11;101:15; 115:22 What's 9:3;60:17,20; 76:8.12:93:21 whatsoever 109:1 whenever 22:14;23:12; 25:22:60:2 Whereupon 3:3 whoa 108:7 whole 3:5;13:24;46:21; 59:15;60:4,6;79:2;88:3; 90:1;91:9,12,13,18;104:20 whopping 15:7 who's 88:24 wish 52:10 wit 47:11;114:3 within 115:11;118:4 without 18:15;37:24; 38:4;45:9;56:21;117:4 witness 4:6;52:5;80:21, 21:94:15:97:19.22:98:19: 99:18:102:1,2,2 Witness 65:20

**WITNESS** 6:22;28:4; 30:10,25;31:15,23;32:24; 33:14;36:17;37:23;38:13; 39:8,16,25;41:2,13;42:11, 23;43:11;44:7;45:14; 46:16;47:16;51:10;56:21; 59:4;62:19;66:20;67:18; 69:7,17;70:19;72:16; 78:17;79:9;80:2,23;81:9; 83:19;88:1;89:12;90:5; 91:2;92:9;101:20;102:3, 17,25;104:14;105:3,14; 106:14;107:2,24;109:6; 111:11,23;112:14;113:3, witnesses 59:16

word 39:25;40:20;41:22; 50:17,18;62:20;67:13; 69:8;75:23;76:1,2,12;77:3, 7;89:13;90:2,20;92:2; 104:21,24 worded 41:3 words 8:14;9:22;43:18; 45:19,22;49:1;76:15,18; 87:11;93:18;94:12,16,17, 23:101:14 work 14:2;15:15;20:14; 21:25;22:7,15;23:2;24:18; 26:3;27:9;35:12;38:17; 46:21;49:11;50:3;58:14; 71:25;73:11,20;74:11; 75:10;77:21;78:5;117:2 worked 14:18,20;15:9; 22:23;24:1,11,17;46:20 working 14:16;15:17; 23:1,5;27:5;71:11;72:22 works 24:25 world 49:3 wrench 44:21 write 65:23;67:10;91:15 writing 12:18;28:9;88:2 written 25:23;31:5;33:22; 36:23;41:16 wrong 19:20;28:22; 51:25;52:21,24;56:3;103:9 wrote 86:20

#### Y

yea 10:22,23 Yea 10:24 year 13:17;14:17;15:12, 12,13;16:7,13;22:9;23:7,7; 45:24:86:22 years 13:18,21,22;14:10, 21;15:3;17:5;18:2;19:2,3, 3,16,21,23;25:3;27:6; 48:15;115:25;116:1 **yep** 5:3 young 13:24

 $\mathbf{Z}$ 

Manny Cordova Case 2:09-	cv-01348-RCJ-GWI	F Document 88-5	Filed 03/04/13 F	Page 42 of 42
Case 2:09- Manny Cordova August 3, 2010	· ·		United	Nalder v. Automobile Insurance Co.
<b>Zurich</b> 21:15				
		i <sub>a</sub>	*	
			<i>*</i>	
		·		
				A A A A A A A A A A A A A A A A A A A
v.				
	•	·		
	•			
· .				
		٠,		
				Original wi
·			· ·	
:				
				,
		,		
			gri s	
1	I	Į		

140. 1030

FILED

APR 0 2 2014

**CASE NO. 13-17441** 

MOLLY C. DWYER, CLERK U.S. COURT OF APPEALS

2

1

3

4

5

7

8

9

11

12 13

14

15 16

17

18

19

20 21

22

2324

25

26 · 27

28

CHRISTENSEN LAW
www.injuryhelpnow.com

UNITED STATES COURT OF APPEALS FOR THE NINTH CIRCUIT

JAMES NALDER, Guardian Ad Litem on Behalf of Cheyanne Nalder and GARY LEWIS, individually,

Appellants,

vs.

UNITED AUTOMOILE INSURANCE COMPANY,

Respondent.

No. 13-17441

D.C. No. 2:09-cv-01348-RJC-GWF District of Nevada, Las Vegas

# APPELLANTS' APPENDIX – VOLUME II

THOMAS CHRISTENSEN, ESQ.

Nevada State Bar No. 2326

CHRISTENSEN LAW OFFICES, LLC

1000 S. Valley View Blvd.

Las Vegas, NV 89107

Telephone: (702) 216-1475

Facsimile: (702) 870-6152

courtnotices@injuryhelpnow.com

Attorneys for Appellants

JUN 02 2016

CLERK OF SUPREME COURT
DEPUTY CLERK

1

# TABLE OF CONTENTS

7		
۷		

CHRISTENSEN LAW

# **VOLUME II**

Exhibit 6 to Plaintiff's MSJ (03/04/2013)	0191
Exhibit 7 to Plaintiff's MSJ (03/04/2013)	0255
Defendant's Countermotion for Summary Judgment (03/26/2013)	0264
Defendant's Opposition to Plaintiff's MSJ (03/26/2013)	0294
Exhibit A to Defendant's Opposition (03/26/2013)	0329

# TABLE OF CONTENTS FOR ALL VOLUMES OF APPELLANTS' APPENDIX

.

# **VOLUME I**

Correspondence to UAIC with Copy of Complaint (10/23/2012)000	ĺ
Memorandum (12/17/2012)0002	<u>}</u>
Plaintiff's Motion for Summary Judgment (03/04/2013)000:	5
Exhibit 1 to Plaintiff's MSJ (03/04/2013)0027	7
Exhibit 2 to Plaintiff's MSJ (03/04/2013)0075	5
Exhibit 3 to Plaintiff's MSJ (03/04/2013)0080	)
Exhibit 4 to Plaintiff's MSJ (03/04/2013)0092	)
Exhibit 5 to Plaintiff's MSJ (03/04/2013)0149	)
VOLUME II	
Exhibit 6 to Plaintiff's MSJ (03/04/2013)019	Ĺ
Exhibit 7 to Plaintiff's MSJ (03/04/2013)0255	5 <sub>1.</sub>
Defendant's Countermotion for Summary Judgment (03/26/2013)026	4
Defendant's Opposition to Plaintiff's MSJ (03/26/2013)029	4
Exhibit A to Defendant's Opposition (03/26/2013)0329	).
VOLUME III	
Exhibit C to Defendant's Opposition (03/26/2013)048	3
Exhibit D to Defendant's Opposition (03/26/2013)0489	)

		4 1
1	Exhibit E to Defendant's Opposition (03/26/2013)	0494
2	Exhibit J to Defendant's Opposition (03/26/2013)	0496
3	VOLUME IV	
5	Declaration of Jan Cook (03/26/2013)	0609
6 7	Errata to Defendant's Counter MSJ (03/26/2013)	0617
8	Plaintiff's Reply in Support of MSJ (04/12/2013)	. *.
9	Plaintiff's Opposition to Defendant's Counter MSJ (04/18/2013)	
10	Defendant's Reply in Support of Counter MSJ (05/13/2013)	e je koji s
11	Transcript of Hearing (10/22/2013)	* .
12 13	Order on Summary Judgment (10/30/2013)	
14	Judgment in a Civil Case (10/30/2013)	
15		
16		
17	·	*
18		# - # <sup>2</sup> - *
19 20		
21		, 40 , 6
22		. i?
23		
24		
25	· ·	



## **CERTIFICATE OF SERVICE**

1	
2	
3	
4	C
5	20
6	
7	pa
8	·
9	M
10	$A \ 1$
11	T

Pursuant to FRCP 5(b), I hereby certify that I am an employee of CHRISTENSEN LAW OFFICES, LLC, and that on this 5<sup>th</sup> day of March, 2014, I served a copy of APPELLANTS' APPENDIX VOLUME II on the party below via Case Management/Electronic Case Filing (CM/ECF:

Matthew Douglass, Esq. ATKIN WINNER & SHERROD 1117 S. Rancho Dr. Las Vegas NV 89102

/s/ Jennifer M. Gooss

An employee of CHRISTENSEN LAW OFFICES, LLC



# "EXHIBIT 6"

```
1
 1
                  UNITED STATES DISTRICT COURT
 2
                   FOR THE DISTRICT OF NEVADA
 3
 4
      JAMES NALDER, Guardian Ad
      Litem for minor Cheyanne
                                    ) Case No.
 6
      Nalder, real party in
      interest, and GARY LEWIS,
                                    ) 2:09-cv-1348
 7
      Individually,
 8
                 Plaintiffs,
 9
        VS.
10
      UNITED AUTOMOBILE INSURANCE
      CO., DOES I through V, and
      ROE CORPORATIONS I through
11
      V, inclusive,
12
                 Defendants.
13
14
15
16
                   DEPOSITION OF LISA WATSON
17
              Taken on Wednesday, August 18, 2010
18
                           At 2:59 p.m.
19
              At 1000 South Valley View Boulevard
20
                    Las Vegas, Nevada 89107
21
22
23
24
25
     Reported by: Sarah Safier, CCR No. 808
```

		2
1	APPEARANCES:	
2	For the Plaintiff:	DAVID F. SAMPSON, ESQ.
		Christensen Law Offices, LLC
. 3		1000 South Valley View Boulevard
		Las Vegas, Nevada 89107
4		
	For the Defendant:	MATTHEW J. DOUGLAS, ESQ.
5		Atkin Winner & Sherrod
İ		1117 South Rancho Drive
6		Las Vegas, Nevada 89102
7		
8		
9		INDEX
10		
11	T T C A FIAMICON	Page
12	LISA WATSON	Sampson 3
13	Examination By Mr. S	oampson 3
14		
15	EXHIBITS M	MARKED FOR IDENTIFICATION
16		
	No.	Description Page
17		
	(1)	lone Offered)
18	·	
19		
20		
21		
22		
23		
24		
25		

```
1
              (NRCP Rule 30(b)(4) or FRCP Rule 30(b)(5),
 2
     as applicable, was waived by the parties.)
 3
     Whereupon --
              LISA WATSON, having been first duly sworn to
 5
     tell the truth, the whole truth and nothing but the
 6
     truth, was examined and testified as follows:
 7
 8
                           EXAMINATION
 9
     BY MR. SAMPSON:
              Can you please state your name and spell
10
         Q
11
     your last name for our record before we start?
12
         Α
              Lisa Watson, W-a-t-s-o-n.
13
              Thank you, Lisa.
14
              My name is David Sampson. I am the attorney
15
     for Jim Nalder as well as Gary Lewis.
16
              It's my understanding at some point in time
17
     Mr. Lewis was an insured of UAIC, which you know what
18
     UAIC is?
19
         Α
              Yes, I used to be employed with them.
20
              I understand you used to work with them.
21
              First of all, have you ever had your
22
     deposition taken before?
23
         Α
              Yes.
24
              Approximately how many times?
25
         Α
              Once.
```

Deposition of Lisa Watson

Nalder v. United Auto.

08/18/10

4 1 Q And how long ago was that? 2 Α Seven, eight years ago. 3 0 Was it in connection -- well, I don't want 4 to get into the details, but in general, what was the 5 case about? 6 Α Insurance coverage. So were you being deposed then in your 7 8 position as an employee of an insurance company? 9 Α Yes. 10 And what was the insurance company that you Q 11 gave testimony in that case for? 12 Α Sutter Insurance Company. 13 0 Is that S-u-t-t-e-r? 14 Α Yes. 15 All right. Since it's been several years, Q 16 let me go through just a couple of things. We call 17 them admonitions. 18 Number one, you just took an oath to tell 19 the truth. You understand it's the same oath you 20 would take in a court of law, it carries with it the 21 same penalties of perjury? 22 Α Yes. 23 I tell everyone that, so don't take offense. 24 You understand we have a court reporter here 25 and because she's going to try to write down

08/18/10

- 1 everything that's said, it's very important that only
- 2 one of us speak at a time. So if I go on and on and
- 3 on and you see where my question is going and in
- 4 casual conversation you might say, Dave, it's three
- 5 or whatever the answer would be, and in deposition,
- 6 please resist that temptation. Wait for me to finish
- 7 my question. Once I'm done, go ahead and give me
- 8 your answer, okay?
- 9 A Okay.
- 10 Q And I will do my best, I promise, to wait
- 11 until you finish your answer before I ask my next
- 12 question. If, for some reason, I thought you were
- done and I jump in with another question, feel
- 14 free -- in fact, please say, stop, I wasn't done
- 15 answering just yet, okay?
- 16 A Okay.
- 17 Q All right. And absolutely, I'll wait for
- 18 you to make a full answer, whatever it is you want to
- 19 say in terms of explaining or whatever else. You
- 20 understand that?
- 21 A Yes, I do.
- 22 Q Also, I may ask you to describe, for
- 23 example, you know, if you say, well, it went like
- 24 this or it went like that, I may ask you to describe
- 25 what this or that means, ask you to give an oral

```
1 answer, or if you say yep or uh-huh, I might go, is
```

- 2 that a yes? Is that a no? It's just so we have a
- 3 clear record.
- 4 I'll warn you ahead of time, a lot of times
- 5 I'll ask a question and I'll say, you know, is that
- 6 correct? And the answer to the initial question will
- 7 be no and I will say, is that correct? And you'll
- 8 say no, and I may say, I'm sorry, am I correct or
- 9 not? And I will just ask you to bear with me and
- 10 I'll warn you ahead of time, just do your best to
- 11 listen to the question so we make sure we have a
- 12 clear record. Do you understand all that?
- 13 A Yes.
- 14 Q All right. Great.
- 15 Are you currently employed?
- 16 A Yes.
- 17 Q Who are you currently employed with?
- 18 A Target Managers Insurance.
- 19 Q And what do you do for Target Managers
- 20 Insurance?
- 21 A I'm an underwriter.
- Q What are your responsibilities in
- 23 underwriting?
- 24 A Underwriting environmental applications,
- 25 trucking, environmental applications.

Deposition of Lisa Watson
Nalder v. United Auto.

08/18/10

		$ ag{7}$
1	Q	What does an underwriter do?
2	A	Reviews the application to see if it fits
3	into the	company's guidelines.
4	Q	Anything else, in general?
5	A	No. Basically, that's what an underwriter
• 6	does.	
7	Q	What is your well, let me just walk you
8	back, I	won't go too far back, but how long have you
9	been wit	h Target?
10	A	Just over a year.
11	Q	And were you employed before working at
12	Target?	
13	A	Yes.
14	Q	Where were you employed prior to Target?
15	A	United Automobile Insurance Company.
16	Q	That's UAIC?
17	А	Correct.
18	Q	You understand they're the defendant in this
19	lawsuit	that we're here to depose you on today?
20	A	Yes.
21	Q	You understand no one's filed a lawsuit
22	against	you personally, you understand that?
23	А	Yes.
24	Q	Do you have counsel that you have retained
25	personal	ly to defend you in this case

Deposition of Lisa Watson

Nalder v. United Auto.

1 Α No. 2 -- or to advise you? There's no reason to 3 defend you, nobody's suing you, but to advise you at 4 all? 5 A No. 6 Q Okay, thank you. 7 All right. And at UAIC, what was your job 8 title? 9 Α Underwriting manager. 10 Q And what did you do for UAIC? 11 Α I oversaw the underwriters that worked in 12 our department, made sure that the work got 13 processed, handled any issues that came up with 14 insureds, underwrote my policies myself, took 15 payments, applied payments in our system, handled 16 reports. 17 Just to do my due diligence, anything else Q 18 in terms of a general sense of the work you did for 19 UAIC? 20 I can't recall. 21 Nothing you recall as you sit here right 22 now? 23 Yeah. Α 24 That's a yes, correct? Q 25 Α Correct.

Western Reporting Services, Inc. - (702) 474-6255 www.westernreportingservices.com

08/18/10

	9
1.	Q Okay, great.
2	I asked you earlier, what does an
3 .	underwriter do and you gave me an answer. In terms
4	of what did you do as an underwriter for UAIC,
5	anything beyond what you have told us already and
6	what you told us earlier when you said what an
7	underwriter does in general?
8	A I can't recall. It's all that comes to mind
9	at this point.
10	Q What was your time frame working at UAIC,
11	from when to when, approximately, to the best of your
12	recollection?
13	A I think it was from 2006 to 2009.
14	Q And throughout your course in working for
15	UAIC, were your responsibilities generally as you
16	have described them for me?
17	A Yes.
18	Q You didn't go from some other job, get
19	promoted, demoted or anything like that, correct?
20	A Nothing like that. Correct.
21	Q That was an example, the answer was no and I
22	said, correct? So I appreciate you answering like
23	that.
24	Why did your employment with UAIC end?
25	A I was laid off.

	10
1	Q And do you know why that was?
2	A They closed the Las Vegas office.
3	Q So when you were working for UAIC, you were
`4	working out of Las Vegas?
5	A Correct.
6	Q And prior to working at UAIC, where were you
7	employed?
8	A Sutter Insurance.
. 9	Q And how long were you employed with Sutter?
10	A Nine years.
11	Q So '06, it takes you back to approximately
12	1997 or so?
13	A Around there, I think so.
14	Q What did you do for Sutter Insurance?
15	A Underwriting and also operations manager.
16	Q So what, if anything, were your
17	responsibilities at Sutter to the extent they were
18	any different than your responsibilities at UAIC and
19	Target?
20	A Kind of different because not only did we
21	handle agents, we also handled managing general
22	agents, which I had to go out and conduct audits on
23	our general agents.
24	Q Can you walk me through your educational
25	history, starting with high school?

Deposition of Lisa Watson

08/18/10

		1.1
1	A	That's it. High school and some college
2	Q	Where did you attend
3	- A	courses.
4	Q	I'm sorry, you said college courses?
5	А	Yeah, I attended some college courses.
6	Q	Where did you attend high school?
7	A	Northridge. Do you need the school?
8	Q	Northridge, is that the city?
9	A .	Northridge, California.
10	Q	And do you remember the name of your high
11	school?	
12	А	San Fernando Valley Academy.
13	<sub>u</sub> Q	In Northridge, California?
14	A	Yes.
15	. Q	Did you graduate?
16	A	Yes.
17	Q	What year?
18	A	1980.
19	Q	And after graduating high school, what, in
20	general	I don't need all the specifics, but in
21	general,	what kind of college courses have you taken?
22	A	Just math in general and I believe English.
23	Q	And you have not received any degrees after
24	high sch	ool?
25	A	No.

	12
1	Q I'm correct?
2	A Correct.
3	Q That's an example of my horrible questioning
4	pattern. I'll apologize again.
5	Any technical training or any other courses
6	that you have taken since high school?
7	A No.
8	Q Have you received any certificates or
19	accreditations or anything like that since high
10	school?
11	A Just my California insurance license and
1.2	then I also obtained the Nevada insurance license
13	when I moved here. It's just been continuing
14	education for insurance.
15	Q You said it's continuing education in
16	insurance?
17	A Yeah.
18	Q That's a yes?
19	A Sorry.
20	Q Is that a yes?
21	A Yes.
22	Q And can you walk me through in general what
23	these continuing education classes in insurance
24	consist of? Like has it been classroom?
25	A Some has been classroom, some has been

	13
1	online, some has been by books.
2	Q And in general, other than insurance, can
3	you give me any more specificity on the kinds of
4	things you're learning about in these classes you
5	attend?
6	A I usually take courses in the personal lines
. 7	field regarding homeowners, personal auto, also the
8	commercial lines for commercial auto, general
9	liability, and we're also required now to take agents
10	ethics, I believe.
11	Q And how often do you attend these classes?
12	A Nevada requires every three years.
13	Q All right. Prior to working with Sutter
14	I'm not going to go all the way back to 1980. Prior
15	to working with Sutter, were you still working in the
16	insurance industry?
17	A Yes, I was.
18	Q And for approximately then how long have you
19	been working in the insurance industry?
20	A Past 20 years.
21	Q Well, when did you get these licenses, the
22	California and Nevada insurance license, if you
23	recall, best estimate?
24	A The California was back in the '80s and the
25	Nevada probably by maybe four years ago.
i	

Deposition of Lisa Watson

Nalder v. United Auto.

14

08/18/10

- 1 Q So you have been working -- well, you've
- 2 been licensed in California for then well over 20,
- 3 maybe even in excess of 30 years?
- 4 A Yeah. When I moved here, I let the
- 5 California go and I transferred it over to the Nevada
- 6 license.
- 7 Q So you have been licensed, you've had an
- 8 insurance license for certainly well over 20, maybe
- 9 even upwards of 30 years?
- 10 A Yes.
- 11 Q And in that time, I would assume, although
- 12 you correct me if I'm wrong, that in addition to the
- 13 legal or the continuing insurance classes you have
- 14 taken, your experience in 20, 30 some years in the
- insurance industry has given you quite an education
- 16 on insurance in general and underwriting in specific?
- 17 A Yes.
- 18 Q I want to go over -- so you're familiar with
- 19 the obligations of an insurance company, at least as
- 20 it relates to underwriting?
- 21 A Yes.
- 22 Q Are you familiar with the obligations of an
- 23 insurance company as it relates to claims handling?
- A No. I was never in claims, so I'm not
- 25 familiar with that.

	15
1	Q Are you familiar with the obligations of an
2	insurance company as it relates to coverage disputes?
3	A Yes.
4	Q I want to go through a couple different
5	ideas. You can some people call them rules of the
6	road. They're notions that I have written here.
7	I'll give you an example of the first one, which is:
8	An insurance company must treat it's policyholders'
9	interests with equal regard as it does it's own
10	interests.
11	And my questions on these statements are
12	going to be, do you agree, disagree or you can tell
13	me, I don't know whether I agree or disagree, I just
14	don't know, I don't have any information.
15	Do you understand in general what the
16	questions are going to be?
17	A Yes.
18	Q Let me go over the first one then. I'll
19	proffer that an insurance company has an obligation
20	to treat it's insureds and policyholders' interests
21	with equal regard as it does it's own interests.
22	Do you agree, disagree or is it outside your
23	area of training?
24	A Outside.
25	Q The claims handling process is not supposed

16 to be adversarial. Would you agree or disagree or is 1 2 it outside of your area? 3 I don't understand the question. 4 And let me -- the question -- the statement Q 5 is, when someone brings a claim, in working with their insurance company on a claim, the insured and 6 7 the insurance company should be working together and 8 they're not adversaries, they shouldn't be on 9 opposite sides of each other. Does that better 10 clarify the question? 11 Α Yes. 12 And do you agree, disagree or is that 0. 13 outside your area? 14 I'd say it's outside my area. Α 15 Fair enough, fair enough. 16 An insurance company should assist it's 17 policyholders with claims that are brought. Agree, 18 disagree or outside your area? 19 Α Agree. 20 You would agree? 21 Α Yes. 22 An insurance company has an obligation to Q 23 disclose to it's insureds all benefits and coverages 24 and time limits that apply to a claim or to a policy. 25 Α I agree.

17 An insurance company must conduct a full, 1 2 fair and prompt investigation of all claims. 3 Α I agree. An insurance company must fully, fairly and 4 5 promptly adjust all claims. 6 Α I agree. 7 An insurance company must not deny a claim 8 or any part of a claim based on insufficient 9 information. MR. DOUGLAS: Object just to the extent it 10 calls for speculation. 11 12 THE WITNESS: Out --BY MR. SAMPSON: 13 14 Q Outside of your area? 15 Α Yes. 16 An insurance company must not misrepresent 17 facts or policy provisions. 18 Α I agree. 19 An insurance company has an obligation to 20 inform it's insureds of all settlement offers. MR. DOUGLAS: Object to the extent it calls 21 22 for a legal conclusion. 23 BY MR. SAMPSON: I just want to know if you agree, disagree 24 0 or it's outside of your area? 25

08/18/10

	18
1	A Outside.
2	Q Okay. In your particularly with your
3	assessment of coverage, I think you said you do
4	coverage issues, correct?
5	A Yes.
6	Q Would that include determining whether or
7	not there's coverage for a particular claim?
. 8	A I would assist the claims adjuster and read
9	the policy and try to explain it to them.
10	Q Okay. Well, anything else in terms of
11	well, were you involved in interpreting policy
12	language to decide whether or not there was coverage
13	or not?
14	A I would give my opinion of what the
15	coverage how the coverage applies.
16	Q Or if it applies?
17	A If it applies, correct, and, you know,
18	explain it to the claims adjuster at that point and
19	they would take it from there.
20	Q Okay. Do you agree with me or disagree or
21	is it outside your area of training with the
22	following: In determining the meaning of an
23	insurance policy, the policy language should be
24	examined from the viewpoint of someone not trained in
25	law or in business?

Deposition of Lisa Watson

	19
1	A Say that again.
2	Q Sure, absolutely. And by all means, if you
3	need me to repeat, restate, rephrase, start all over
4	again from scratch, you just let me know. That's no
5	problem at all.
6	In determining the meaning of language in an
7	insurance policy, the language should be viewed from
8	the standpoint of someone who is not trained in law
9	or trained in business or even in insurance, it
10	should be looked at as to how would a layperson
11	interpret this language.
12	MR. DOUGLAS: Object to the extent it calls
13	for a legal conclusion.
14	You can answer.
15	THE WITNESS: Outside.
16	BY MR. SAMPSON:
17	Q Fair enough.
18	Would you agree with me that in interpreting
19	an insurance policy, language in an insurance policy,
20	the words in the policy should be given their plain,
21	ordinary meaning?
22	Do you need an example of what I'm talking
23	about?
24	A Yes.
25	Q Let me give you a crazy example. I'm not

20

08/18/10

- 1 saying this has ever happened, but I'll use a crazy
- 2 example just to illustrate the point and then I will
- 3 ask the question again.
- So a crazy example would be if an insurance 4
- 5 policy said, we cover your family, and someone, just
- 6 a layperson off the street, if you look at the
- 7 ordinary popular definition of the phrase, I think
- 8 most people would agree that their children, their
- 9 wife, their grandmother, you know, family would be
- 10 covered. Do you understand me so far?
- 11 Α Yes.
- 12 And the notion is that that's how, if we
- 13 say, we cover your family, that language should be
- 14 interpreted as an average person would understand it.
- For example, if UAIC, when we use the word family, we 15
- 16 just mean your wife and nobody else, that would be
- 17 improper, you understand what I'm saying?
- 18 Α Yes.
- 19 And so, again, the idea that the language in
- 20 a policy should be interpreted by it's plain,
- 21 ordinary understanding, would you agree, disagree or
- 22 is it outside your area of training?
- MR. DOUGLAS: I'll just object to the extent 23
- 24 it calls for a legal conclusion.
- 25 THE WITNESS: Yeah, it's outside.

```
21
 1
     BY MR. SAMPSON:
 2
         Q
              All right. The language in insurance
 3
     policies should be broadly interpreted in order to
 4
     afford the greatest possible coverage to the insured.
 5
              MR. DOUGLAS: Same objection.
 6
              THE WITNESS: Outside.
 7
     BY MR. SAMPSON:
 8
              Do you know whether or not an insurance
         Q
 9
     company has an obligation to provide notice to an
10
     insured before terminating a policy for failure to
11
     pay a premium?
12
              MR. DOUGLAS: Objection to the extent it
13
     calls for a legal conclusion.
14
              THE WITNESS: Outside.
15
     BY MR. SAMPSON:
16
         Q
              You just don't know, correct?
17
         Α
              Correct.
              Do you know whether or not insureds have the
18
         Q
19
     right in Nevada to have their policies renewed, an
20
     expiring policy obviously?
21
              MR. DOUGLAS: Object to the extent it calls
22
     for a legal conclusion.
              THE WITNESS: It's outside.
23
24
     BY MR. SAMPSON:
25
              Do you know whether or not an insurance
```

22 1 company -- well, let me back up. 2 Would you agree with me that an insurance 3 company has an obligation, if a policy is cancelled 4 midterm, to send a ten-day notice of cancellation or 5 do you even know? 6 MR. DOUGLAS: Object to the extent it calls 7 for a legal conclusion. THE WITNESS: I know about cancellations, 8 9 but I don't think it's the ten days. I mean, it 10 depends on the type of cancellation. 11 BY MR. SAMPSON: 12 0 What do you mean? 13 Underwriting cancellations can vary compared 14 to nonpayment of premium. 15 Q What's an underwriting cancellation? 16 For personal auto? Α 17 Just -- I'm not familiar with the phrase, Q underwriting cancellation, so just tell me what you 18 19 mean. 20 I'm going to say it's outside, because there's too many variables for each company, 21 22 depending on the type of insurance. 23 Q Okay. 24 I do know one thing that's for certain. 25 all policies, if it's nonpayment, it's ten-day

Deposition of Lisa Watson

23

24

25

Α

Q

No.

Nalder v. United Auto. 23 1 notice. 2 What is an underwriting cancellation? Q 3 When the company decides to cancel the Α 4 policy. 5 That's it? Q 6 For reasons as indicated in the Revised Α 7 Statutes of Nevada. 8 Q All right. 9 And then you said a moment ago -- can you 10 read her answer about ten days ago? 11 (Thereupon, from the record above, 12 the reporter read, to wit: 13 "A I do know one thing that's for 14 In all policies, if it's certain. 15 nonpayment, it's ten-day notice.") 16 BY MR. SAMPSON: 17 And I'm assuming if it's nonpayment of the Q 18 premium, that a ten-day notice has to be given before 19 it's cancelled, is that what you mean? 20 Correct. 21 I just want to make sure I understand. Q 22 Do you know anything about the public policy

> Western Reporting Services, Inc. - (702) 474-6255 www.westernreportingservices.com

So, for example -- it sounds like your

behind that rule of ten-day notice?

08/18/10

	24
1	answer is still going to be no, I just want to
2	clarify, and I apologize, I have to make sure I cover
3	all my bases. If someone were to say, for example,
4	that one of the reasons they have a ten-day notice is
5	if someone bounces a check or if the check gets lost
6	in the mail, the policyholder shouldn't be cancelled
7	without being told ahead of time, wait, your check
8	bounced or didn't show up in the mail or something
9	like that, if I ask you if you're aware of whether
10	that is a concern as to why we have the ten-day
11	notice requirement in Nevada, would you even know?
12	A No.
13	Q All right. That's what I thought you'd say.
14	Do you have an understanding as to UAIC's
15	process in providing renewal notices, providing
16	copies of policies to insureds or providing insureds
17	with insurance identification cards or anything along
18	those lines?
19	A I don't recall any of that since it's been a
20	while since I worked for them.
21	Q As you sit here right now, you just don't
22	recall anything about UAIC's process?
23	A Correct.
24	Q Were you involved in that process, do you
25	know?

	25
1	A Yes.
2	Q But in terms of how it works, as you sit
. 3	here right now, you just don't remember?
4	A Yes.
5	Q I want to show you a statute and I ve got a
6	factual question for you actually. I'm going to ask
7	you a particular factual question, but before I just
8	want to lay a little background so you understand
9	where I'm coming from. It's Nevada Revised Statute
10	687B.340. Go ahead and take a minute to look at it.
11	My first question is very simple, if you've
12	seen that statute before today or if you were
13	familiar with it before today?
14	A I've seen the statute.
15	Q You were aware of the existence of that
16	statute before today, correct?
17	A Correct.
18	Q And so you were aware that a policyholder
19	has the right to have his policy renewed, correct?
20	A Correct.
21	MR. DOUGLAS: Object to the extent it calls
22	for a legal conclusion.
23	BY MR. SAMPSON:
24	Q Let me just read and I will ask a simpler
25	question. The subject is Subsection 2. "A

26 policyholder, has a right to have his policy 1 2 renewed." Did I read that much correctly? 3 Α Yes. And were you aware of that, that an insured, 0 5 a policyholder has the right to have their policy 6 renewed? Were you aware of that before today? 7 Α Yes. And then there's a question down here that 8 9 says -- and I'm sorry, there's not a question, 10 there's a sentence. I'm going to try to read it 11 upside down. 12 "If an insurer fails to provide a timely 13 notice of nonrenewal, the insurer shall provide the 14 insured with a policy of insurance on the identical 15 terms as in the expiring policy." 16 First question, did I read that correctly? 17 Yes. Α 18 Q Second question, were you aware of this obligation of an insurance company if it didn't send 19 a timely notice of nonrenewal, were you aware of that 20 21 provision before today? 22 Α Yes. 23 MR. DOUGLAS: Objection to the extent it 24 calls for a legal conclusion and foundation. 25

```
27
 1
     BY MR. SAMPSON:
 2
              And then my only factual question on this,
 3
     to your knowledge, did UAIC ever send a notice of
 4
     nonrenewal to Gary Lewis?
 5
              MR. DOUGLAS: Objection, foundation.
 6
     BY MR. SAMPSON:
 7
         Q
              If you know?
 8
              I don't recall.
         Α
 9
         Q
              And to make sure you understand my
10
     question -- well, actually, let me change the
11
     question a little bit since you say you don't recall.
12
              You would agree with me then that as you sit
13
     here right now, you don't remember, you have no
14
     recollection of UAIC ever sending a notice of
15
     nonrenewal to Gary Lewis, correct?
16
              MR. DOUGLAS: Asked and answered.
17
              THE WITNESS: Correct.
18
     BY MR. SAMPSON:
              Do you know whether or not Gary Lewis was
19
20
     ever provided with a policy of insurance on the same
21
     terms as any of his expiring policies?
22
              MR. DOUGLAS: Objection, foundation, calls
23
     for a legal conclusion.
24
              THE WITNESS: I don't recall.
25
```

	28
1	BY MR. SAMPSON:
2	Q I've got just a couple of follow-up
3	questions and I just want your understanding. I'm
4	not asking you to write a book, I'm not asking you
5	I mean, if you don't have an understanding, please
6	tell me, I just don't know how that would work in
7	that scenario, and it goes back to your statement a
8	little bit ago where you said, you know, in all
9	circumstances they give a ten-day notice if there's a
10	cancellation because of nonpayment, we talked about
11	that.
12	Let me give you a hypothetical situation, an
13	example. If I have an insurance policy with who
14	do you currently work with, Target?
15	A Target.
16	Q Target, okay. Any insurance company, but
17	Target we can use as an example. If I have an
18 .	insurance policy with any insurance company, we can
19	use Target. Let's say I have a one-year policy where
20	I sign up in January, my policy is good from January
21	through December and every month I make a payment to
22	Target for the policy. Do you understand me so far?
23	A Yes.
24	Q And I understand you may say, well, Target
25	doesn't write auto policies, they wouldn't write you,

29 I understand, it's all hypothetical, you understand 1 2 that, correct? 3 Yes. If I make my payment obviously in January Q . .5 when we start things up, I make my payment in February, I'm -- let's say in March, the mailman 6 loses my check, and the payment, for whatever reason, 7 doesn't show up at Target, then you would agree with 8 me in that scenario, Target would be obligated to 9 10 send me a notice, saying, hey, you missed your payment in March, we're going to cancel you, and it's 11 the ten-day notice of midterm cancellation, is that 12 13 your understanding? MR. DOUGLAS: I'll just object to the 14 15 hypothetical and to the extent it calls for a legal 16 conclusion. 17 You can answer. 18 THE WITNESS: Yes. 19 BY MR. SAMPSON: All right. And, again, you would agree, 20 21 same thing, June, September, October, if, for whatever reason, my payment doesn't show or if I 22 thought there was money in my account but there 23 wasn't so my check bounces, for whatever reason 24 25 Target doesn't get their money, they're going to

25

show up.

Nalder v. United Auto.

3.0 cancel me now, they have an obligation to send me a 1 2 ten-day notice of that under the law as I've 3 described it, is that your understanding is all I 4 want to know? 5 Α Yes. 6 MR. DOUGLAS: Same objections, obviously. BY MR. SAMPSON: Then let's -- in the hypothetical, end of 8 9 December rolls around, I send my check out in the 10 mail, let's say I made the payments religiously all 11 through the year, now December rolls around, first of 12 all, we just read that I have a right as a 13 policyholder to have my policy renewed come January, 14 right? 15 MR. DOUGLAS: Objection to the extent it 16 calls for a legal conclusion. 17 BY MR. SAMPSON: 18 Q That's your understanding, correct? 19 Yes. 20 So I want to -- the policy is renewed now 21 because I have the right to the renewal, they never 22 sent me the notice of nonrenewal, so I have this 23 right to have it renewed, but when I mail my check at 24 the end of December, the mailman loses it, it doesn't

Is it your understanding that the insurance

24

25

Nalder v. United Auto.

31 1 company would have an obligation to send me another 2 ten-day notice saying, hey, you had the right to 3 renewal, but your payment never showed up, so we're 4 going to cancel you? MR. DOUGLAS: I'll object to the 5 hypothetical and to the extent it calls for a legal 6 7 conclusion. .8 BY MR. SAMPSON: 9 And, again, I just want your understanding. 10 Α Yes. 11 Okay. Would you agree with me then that an 12 insurance company, given this duty as you understand 13 it to always send the ten-day notice, can't just automatically terminate the policy without notifying 14 15 the insured, would you agree? 16 MR. DOUGLAS: I'll object to the extent that 17 there is a lack of foundation and may call for a 18 legal conclusion and speculation. 19 BY MR. SAMPSON: 20 I just want to know if you agree or not? 21 I can't answer that one. All right. Were you involved, if you know, 22 23 with the decision as to whether or not Mr. Lewis had

coverage with UAIC for the claim brought against him

by -- regarding injuries suffered by Cheyanne Nalder?

	32
1	A I don't recall.
2	Q Do you have any recollection of the claim
3 -	that forms the basis of this current lawsuit?
4	A No.
5	Q Have you looked at any documents at all, I
6	guess? I mean, you got a notice of deposition and a
7	subpoena?
8	A Yes.
9	Q Were there any other documents you looked at
10	in preparing to testify in this case?
11	A No.
12	Q Did you have any conversations with anyone,
13	whether it's an attorney from my office or anyone
14	from my office, anyone from Mr. Douglas' office or
15	anyone at UAIC regarding your deposition?
16	A Yes.
17	Q Who did you speak with?
18	A Denise Davis.
19	Q What did you and Ms. Davis speak about?
20	A She just forewarned me that I would be
21	subpoenaed for this deposition in regards to a claim.
22	Q Anything else that you and Denise spoke
23	about that would relate to the case? I mean, if she
24	asked you, how's the family or anything else like
25	that, I don't want to pry. Anything else of a
i	

33 1 substantive nature that you and Denise spoke about? 2 That was it. 3 Did Denise tell you anything about the claim Q 4 you were going to be asked to give testimony on? 5 Α No. 6 I did speak with Matt. 7 Q And that's Mr. Douglas? Yes, after I got served the papers. 8 Α 9 And tell me all about that conversation. Q 10 He just let me know that he couldn't get Α 11 into detail, but it was in regards to an insured who 12 had a monthly policy and the payment was received in 13 our office late and my name had come up in one of the 14 depositions. 15 Q Anything else that you and Mr. Douglas spoke 16 about? 17 Α Yes, that I was supposed to be served with 18 the papers at least giving me 14 days and I wasn't. 19 I was given only seven and that was about it. 20 And I will just do my due diligence. 21 Anything else that you and Mr. Douglas spoke about? 22 Α No, that was it. 23 Anyone else that you have spoken to about 24 this case? 25 Α No.

	34
1	Q And was it just one conversation with Denise
2	that you recall?
3	A Two conversations. One to let me know I may
4	get subpoenaed. Another conversation I had with her
5	again saying I will be subpoenaed. She needed my
6	home address at the time.
7	Q And anything other than what you have
8	first of all, let me back up.
9	So you recall simply two conversations with
10	Denise about this case, correct?
11	A Correct.
12	Q And the substance of those conversations,
13	anything beyond what you have already told us?
14	A No.
15	Q And how many conversations did you have with
16	Mr. Douglas?
17	A One.
18	Q And the substance of that one conversation
19	is what you have told us about today?
20	A Correct.
21	Q Is there anyone else you have spoken to
22	about either this case, the claim against Gary Lewis
23	or the fact that you were being deposed?
24	A I just notified my employer that I was going
25	to a deposition.

. : "	
1	Q That's Target?
2	A Target Managers, yes.
. 3	Q And any other individual you have spoken
4	with about the fact that you're giving testimony?
. 5	A My husband.
6	Q Apart anything of a substantive nature?
7	A No, those were the only people.
8	Q Okay. And I think I already asked this, but
9	let me just clarify it again because perhaps it's
10	refreshed your recollection. In any of the
11	conversations or anything you have done in
12	anticipation of giving testimony, have you looked at
13	any documents at all?
14	A No.
15	Q And you do not have any specific
16	recollection of the claim that we're even here to
17	that involves this case, correct?
18	A Correct.
19	Q So if you were at trial and someone asked
20	you, what did you do to determine whether there was
21	coverage for Mr. Lewis, you would say, I don't
22	remember doing anything specifically, correct?
23	MR. DOUGLAS: Object to the extent it calls
24	for speculation.
25	THE WITNESS: Right.
1	

```
36
1
     BY MR. SAMPSON:
2
              Well, as you sit here right now, let me ask
     you that question. What did you do, if anything, to
3
4
     determine whether or not Mr. Lewis had coverage?
5
         Α
              I don't recall.
              Do you remember speaking with -- do you know
 6
7
     who Manuel -- is it Manuel Cordova? What's his first
8
     name?
 9
         Α
              Manny.
10
         Q
              Manny Cordova?
11
         Α
              Yes.
12
         Q
              Do you remember him?
13
                    He was an employee with United
         Α
14
     Automobile.
15
              At the same time that you were?
         0
16
         Α
              Yes.
17
              There's a note here from Mr. Cordova.
         0
18
            "Reviewed all facts of this claim and verified
     with Lisa in underwriting that policy lapsed 6-30-07
19
20
     and reinstated 7-10-07, two days after the loss."
21
              Do you recall any conversation like that as
22
     you sit here right now?
              MR. DOUGLAS: Objection, foundation.
23
24
              THE WITNESS: I don't recall.
25
```

1	BY MR. S.	AMPSON:
2	Q	Does it refresh your recollection at all
,3 ,.	about th	e claim that was brought against Mr. Lewis?
4	A	Don't recall.
5	Q	And then my question is, does it refresh
6	your rec	ollection at all?
7	A.	No.
. 8	Q	It sounds like the answer is no.
9,	A	No.
10	Q	Okay. When is the last time you have spoken
11	with Mr.	Cordova, if you recall?
12	A	Might be over a year.
13	, Q	Do you know who Elyse Cabrera is?
14	À	Elyse Cabrera Monica?
15	Q	Who do you know as Monica? Who's Monica?
16	A	Cabrera, that's who I know.
17	Q	Do you know a Monica Cabrera?
1,8	A	Elyse, I think that was her first name.
19	Q	Let me show you, this is the renewal policy
20 "	declarat	ions dated, it says, from May 31st to
21	June 31s	t. I'm sorry, to June 30th. And at the
22	bottom,	there's a signature. It says Elyse M.
23	Cabrera.	Can you see that?
24	А	Yeah.
25	Q	Is that a yes?
I		

Deposition of Lisa Watson

08/18/10

		38
1	А	Yes, that's Monica Cabrera, as I know her.
2	Q	When is the last time you spoke with Monica
3	Cabrera,	if you remember?
4	А	It's years, it's been years.
5	Q	Did Monica work with you at UAIC?
6.	А	Yes.
7	Q	Was that in the Las Vegas office?
. 8	А	Yes.
9	Q	Do you have any way of contacting Monica
10	today?	
11	А	No.
12	Q	Did you know Monica by any names other than
13	Monica C	abrera?
14	А	Yes.
15	Q	What other names did you know her by?
16	А	Monica Maldonado.
17	· Q	Any other names?
18	. А	No.
19	Q	Do you know why Monica Cabrera or Elyse
20°	Cabrera	also went by the name Maldonado?
21	А	She got married.
22	Q	Do you know when that was?
23	A	No.
24	Q	Do you know Kristin Amy Scott, does that
25	name rin	ng a bell at all?

	39
1	A No.
2	Q Do you know Giselle Molina?
3	A Yes.
4	Q Who's Giselle Molina?
5	A She worked in the claims department in the
6	Las Vegas office.
7	Q Did she work with you?
8	A No.
9	Q Did she work in the same office you were
10	working in?
1.1	A She worked in the same office.
12	Q When is the last time you spoke with
-13	Giselle, if you recall?
14	A Over a year ago, before the office closed.
15	Q I'm going to show you a document that's been
16	disclosed in this case. It appears to be a MoneyGram
17	Order from a Circle K and highlighted, is that do
18	you know if that's you or not? It says, Lisa with
19	something, UAIC. That's the only reason I ask.
20	A Are you referring to just the name?
21	Q Right. Do you know if this is a reference
22	to you, do you know if that's your handwriting, can
23	you tell me anything?
24	A That's not my handwriting, but I was the
25	only Lisa in the office.

40 So you would think then this would 1 2 somehow -- well, let me ask you, do you recognize the 3 document at all? Α No, I do not. 5 Do you have any idea why the name Lisa is on 6 there at all? 7 Α No. Do you recognize the phone number? 8 Q 9 Α No, I don't. 369-0386, it's not familiar to you at all, 10 11 correct? 12 Α I don't recall that number, no. And to the best of your recollection, have 13 14 you ever seen this document before today? 15 Not that I recall. Α 16 I'll show you another document. This is a -- it's labeled, Receipt of Payment from US Auto 17 18 Insurance Agency. It's dated Tuesday, July 10, '07, 19 and down here it says, Lisa, correct date, or at 20 least that appears to be what it says. 21 Again, you are the only Lisa that was at the 22 UAIC office, to your recollection, correct? 23 Α Correct. 24 To your recollection, have you seen that 25 document before today?

Deposition of Lisa Watson

Nalder v. United Auto.

41

08/18/10

- 1 A Not that I recall.
- 2 And as sit here right now, do you have any
- 3 idea why your name is on it and it says, correct
- 4 date?
- 5 A I can't recall.
- 6 Q Have you ever seen this type of document
- 7 before, this Receipt of Payment? Does this look
- 8 familiar to you? I mean, I know you don't recognize
- 9 this particular one, but does the form look familiar
- 10 at all?
- 11 A I believe US Auto always used those type of
- 12 receipts, that I recall. But as far as the names on
- 13 the receipts, I wouldn't recall.
- Q So it looks to you -- what is US Auto, is
- 15 that UAIC?
- 16 A No, that's an agent here in Las Vegas.
- 17 Q And did they sell UAIC policies, to your
- 18 understanding or recollection?
- 19 A Yes.
- 20 Q And this appears to you to be then a copy of
- 21 one of their Receipts of Payment?
- 22 A Yes.
- 23 Q And in what capacity would you ordinarily
- 24 come across these types of documents, how is it that
- you would see them when you worked for UAIC?

	42
1	A When payments came was mailed into our
2	office, they usually came with either receipts that
3	they took the payments within their office, just to
4	show proof.
5	Q Do you know whether or not UAIC ever sent
6.	any of it's insureds a notice of nonrenewal?
7	A Not that I recall.
, 8·	Q Do you even know if sending out notices of
9	nonrenewal would be something that you would have
10	been involved in doing at all?
11	A Not that I recall.
12	Q And this document, this Receipt of Payment
13	from US Auto Insurance Agency, does it refresh your
14	recollection about the case at all?
15	A No.
16	Q And this, where it says I'll underline it
17	here, because I forgot to highlight it policy
18	period, it looks like 9-26-07 to 9-26-08, does that
19	look correct? Does it look like I read that
20	correctly?
21	A I can't see that.
22	Q I apologize.
23	A I can't tell the dates.
24	Q Let me ask you, did UAIC have year-long
25	policies that it would sell?

	43		
1	A They had different terms, policy terms.		
-2	Q What do you mean by that?		
. 3	A They had year policies, monthly policies. I		
4	can't recall if there were others, but I do know		
5	there was a year and monthly policies.		
6	Q When you say year policy, is that along the		
7	lines of what I was talking about earlier in my		
. 8	hypothetical where I've got a policy and it's for a		
9	year, but I make monthly payments?		
10	A Correct.		
11	Q And then the monthly policy, how would that		
12	be different than a year that I described earlier in		
13	my hypothetical, that you understand?		
14:	A The monthly policies were just issued for		
15	one month.		
16	Q Okay. Just a moment, I'm sorry.		
17	Is it your understanding that these Receipt		
18	of Payments would come from US Auto Insurance		
19	Agency how often is it your understanding that		
20,	these Receipt of Payments would come from US Auto		
21	Insurance Agency?		
22	A I don't recall.		
23	Q Do you know if they sent one every time a		
24	payment was made?		
25	A I couldn't answer that.		

	44
1	Q You just don't know as you sit here right
2.	now?
3	A I don't know.
4	Q Okay. And I'm just going to ask you if you
5 .	know, you may or may not know, and I appreciate that,
6	but do you have any idea why a Receipt of Payment
7	that up here is dated Tuesday, July 10, '07
8	references a policy period in September of '07,
9	September of '08?
10	A No.
11	Q I didn't think you would, I just had to
12	confirm.
13	I think a lot of these are duplicates, so
14	bear with me for just a moment.
15	I'll show you a couple of other documents
16	and, for our record, these are documents that are
17	attached to Plaintiff's Request For Admissions To
18	UAIC. They're dated being sent out the 5th of
19	October, 2009. The first one is Exhibit 1. I'll ask
20	you the easy question first. Do you recall seeing
21	that document before today?
22	A No.
23	Q The type of document, it said it's a Receipt
24	of Payment, are you familiar with
25	A I'm familiar with the Receipt of Payment,

	45
1	45 this form itself, but as far as the information on
2	it, no.
3	Q All right. Now, the Receipt of Payment
4	says, semiannual/monthly program. Do you see where
5	that is written?
6	A Yes.
. 7	Q Does that refresh your recollection as to
8	whether or not I mean, you testified earlier you
9	recall UAIC issued yearly policies and monthly
10	policies?
11	A Correct.
12	Q Does this refresh your recollection as to
13	whether or not UAIC issued semiannual policies?
14	A According to the receipt, they may have, but
15	I don't recall.
16	Q It doesn't in your mind, it doesn't
17	refresh your recollection of that ever happening,
18	correct?
19	A Correct.
20	Q In what capacity would you be viewing a
21	document like this when you were working for UAIC, as
-22	you recall?
23	A You know what, I'm trying to remember the
24	procedures, but I don't remember how this comes up.
25	Q All right. You look at it and it looks

		*		46		
. 1	familiar to	you?				
2	A Exa	actly.	÷ .			
3	Q For	nd, maybe not so fo	ond memories	of the job		
4	you once had	d, correct?				
5	A Con	rect.				
6	Q Bey	ond that, there's	nothing you	can tell me		
7	about why yo	ou saw it or what wat wat wat was	went on with	the		
8	document or	anything like that	c, correct?			
9	A I	don't remember the	procedures.			
10	Q Oka	ay. This next one	is Page 2 of	Exhibit 1.		
11	Does that do	ocument look famil:	lar to you at	all?		
12	A Yea	ah, it's an insura	nce ID card.			
13	Q Oka	ay. And do you kno	ow how these	did you		
14	have any in	olvement with the	se cards?			
15	A In	olvement how?				
16	Q Any	way. I mean, dio	d you look at	them, did		
17	you mail the	em to insureds, did	d you ask to	view them,		
18	did you rev	did you review them when you were involved in a				
19	coverage dis	spute?				
20	A I	looked at them, you	ı know, if th	ey were in		
21	the policy	or the policy was l	peing issued	and I		
22	needed to re	eview it for any re	eason, but I	recall, I		
23	know every	single policy had	to have an ID	card, so		
24	each policy	had one of these.				
25	Q We:	re you involved in	sending poli	cies to		

्य ।	47
1	insureds?
2	A I managed the people that did that.
3,	Q And so the people who were under you, for
4	lack of a better word, under your management, would
5	mail out policies to insureds, correct?
6	A Correct.
7	Q And those documents would include what
. 8	you're looking at right now?
9	A Yes.
10	Q And that's how you're familiar with this
1.1	kind of document, correct?
12	A Correct.
13	Q I want to show you Exhibit 2. Easy question
14	first, do you recall that specific document?
15	A I remember this type of form, yes.
16	Q And so you don't recall this specific
17	document?
18	A No.
19	Q I'm correct?
20	A Correct.
21	Q But you do recall the type of form?
22	A Yes.
23	Q What is it that you recall about this type
24	of form, how was it used in your work with UAIC, how
25	did you come across it? I'd just like that kind of a

48 description from you, please. 1 Just one of the forms that United Auto used 2 and generated. It says, Revised Renewal Statement. 3 There were other types that looked like this also, 4 5 the way it printed. It's almost like a dot matrix, 6 so there was quite a few forms that printed in this 7 type. And what's your understanding as to why this 8 9 type of form was generated, what was done with it? This particular one, I couldn't tell you. 10 Α 11 am not familiar. 12 What about in a general sense? 13 Again, it comes down to their procedures on 14 what gets mailed out, what generates from the system, 15 and I don't recall any of that. Okay. Let me go through -- well, were the 16 Q people who were under you responsible for mailing. 17 18 these types of forms to insureds? 19 Yes. And -- well, let's go through it. This 20 says, effective date, April 29, '07, correct? 21 22 Α Yes. And I will just -- I think if you look at 23 24 the insurance card --25 I can't see that date. I'm sorry, the air

24

25

Nalder v. United Auto.

```
49
     conditioner is drying my contacts out.
2
      Q Oh, I'm sorry. Well, I'll proffer to you
     that it says, effective date, 3-29-07, to expiration
3
4
     date, 4-29-07.
              MR. DOUGLAS: And you're referencing Page 2
5
6
     of Exhibit 1 of your Request For Admissions?
7
              MR. SAMPSON: Right, that she earlier
8
     identified as an insurance card for UAIC.
9
     BY MR. SAMPSON:
10
              I'll just tell you, since you can't see it,
        Q
     it says, effective date, 3-29-07, to expiration date,
11
12
     4-29-07. Do you understand?
13
         Α
              Yes.
14
         Q
              And if we look at Exhibit 2, we've got the
15
     effective date is 4-29-07, correct?
16
        Α
              Yes.
              And the expiration date is 5-29-07, correct?
17
18
              MR. DOUGLAS: I'll just state the document
19
     speaks for itself.
20
              THE WITNESS: Yes.
21
     BY MR. SAMPSON:
22
              So in your work with UAIC then, would it be
23
     your understanding this would be the -- it looks like
```

effective date is 4-29, it's looking like this is the

if the prior expiration date was 4-29 and this

50 1 next policy that's being offered, correct? 2 Α Yes. And then we've got renewel amount, is this 3 4 the amount of money that needs to be paid, as you 5 understand it? 6 Α Yes. 7 And then it's got no later than and there's 8 a date here. That's the date by which the payment is . 9 being requested? 10 Α Yes. 11 Then we have a sentence here that says, "To Q 12 avoid a lapse in coverage, payment must be received 13 prior to expiration of your policy." Did I read that 14 correctly? 15 Α Yes. 16 Do you have an understanding as to what that 17 sentence means or is it outside of what you were 18 involved in? 19 I want to say it's outside. 20 0 Okay, fair enough. 21 And so what they're referring to in terms of 22 expiration, as you sit here right now, you don't have 23 any knowledge or recollection, correct? 24 Ά Correct. 25 And I'm sorry, how long did you work at

51 I think you said approximately --1 UAIC? 2 Three years. Α 3 Q Three years? Α Yes. 5 I was going to say nine, but that must have Q 6 been Sutter? 7 Α Sutter Insurance. Right. By the way, there's more of these. 8 0 9 Exhibit Number 4 is a renewal statement from May to 10 June with, again, the same language on the 11 expiration. If I asked you all the same questions, 12 you don't have any understanding as to what that 13 means, correct? 14 Α Correct. Same thing, there's one here for June to 15 Q July, you wouldn't -- same answer, you don't know 16 17 what the sentence means, correct? 18 MR. DOUGLAS: Objection, I think that 19 misstates her testimony, it may call for a legal 20 conclusion. 21 You can answer. 22 BY MR. SAMPSON: Did I misstate something? Let me reask the 23 24 question, you tell me if I misstate anything. I'm just showing you a new renewel notice 25

52 1 for June 30th to July 31st, '07, right? 2 Yes. 3 And if I asked you the question again with 0 4 this sentence, we have the same sentence, "To avoid a" 5 lapse in coverage, payment must be received prior to 6 expiration of your policy, " again, same answer as 7. before, you don't know what that means, correct? 8 Correct. 9 And if I asked you the same question -- you Q 10 know what, I don't have any more, never mind. I'll 11 withdraw that. 12 As you sit here right now, do you have any 13 animosity towards UAIC? 14 No. 15 You have no reason to lie for them or lie Õ. 16 against them or anything like that, correct? 17 Α No. 18 Q. I'm correct? 19 Α You're correct. 20 Q I thought so. 21 I'm only going to do this once, but I want 22 to be just crystal clear on one particular area. And 23 it's along the lines of the question I've already asked you, but it's a little bit different, okay. 24 I've already asked you -- in fact, I asked you with 25

Deposition of Lisa Watson
Nalder v. United Auto.

08/18/10

53

- 1 this specific renewal notice, the one that's from
- June 30th to July 31st, and the question I asked you
- 3 earlier was this sentence: To avoid a lapse in
- 4 coverage, you have to pay prior to expiration of your
- 5 policy, you already told me you don't have an
- 6 understanding of what that means, I'm not going to
- 7 reask that question.
- I do want to tell you, though, Mr. Lewis,
- 9 who is the -- he's the named insured in this renewal
- 10 notice, right? You see Gary Lewis?
- 11 A Yes.
- 12 Q He has indicated that he thought expiration
- 13 meant expiration as it's also up here. Do you see
- 14 what I'm talking about, the word -- do you see the
- word expiration in the body of the paragraph?
- 16 A Yes.
- 17 Q Do you see the word expiration at the top
- 18 where it says, expiration date, July 31, 2007?
- 19 A Yes.
- 20 Q So Mr. Lewis has indicated it was his
- 21 understanding that when it said expiration date in
- 22 the paragraph, it meant the expiration date that's up
- 23 here at the top where it also says expiration date.
- 24 And my question for you is, again, you
- 25 wouldn't comment on whether that's a correct

54 understanding or incorrect, you just don't know 1 2 either way, correct? MR. DOUGLAS: Objection, foundation. 3 THE WITNESS: Correct. 5 BY MR. SAMPSON: 6 I apologize for not clarifying that Okay. 7 the first time around. 8 I do have to visit Exhibit Number 2 just 9 briefly. You see where the payment date in this 10 particular renewal notice is May 6th of 2007? 11 Α Yes. 12 And do you see up here where the effective 13 date of the policy is April 29, 2007? 14 Α Yes. And so you would agree with me, wouldn't 15 16 you, that April -- well, that May 6, 2007 is after 17 April 29, '07? 18 Α Yes. 19 So you would agree with me then that this 20 renewal statement is asking Mr. Lewis or telling 21 Mr. Lewis his payment is due after the effective 22 date, do you see that? 23 Α Yes. 24 Do you know if that was common at UAIC or 25 not? Do you recall that happening at UAIC where

```
55
     someone could make a payment after the effective
 1
 2
     date?
 3
              It says revised.
         Α
         0
              It does say Revised Renewal Statement.
 5
         Α
              The others don't say that.
              Let me just -- the others don't say Revised
 6
         0
 7
     Renewal Statement. My only question is, do you
 8
     recall it being a common practice for UAIC to tell
 9
     insureds their payment was due after the effective
10
     date?
11
         Α
              I don't recall.
12
         0
              All right. Whether it went on or not, you
13
     just don't recall either way?
14
              Yes.
15
              I'm going to ask you some specific
16
     questions. I just want to make a record. If you
     don't recall, and if you do recall, by all means let
17
18
     me know, but -- and let me give you a little bit of
19
     background.
20
              Part of why we do this process is because I
21
     have the right as Mr. Lewis' and Mr. Nalder's
     attorney to know what you're going to say if you go
22
23
     to trial and take the witness stand, and we don't do
24
     this where we see on TV a lot of times where someone
     gives testimony and everyone goes, oh, I didn't know
25
```

Nalder v. United Auto.

56 she was going to say that. That's not how it works 1 2 in civil cases. Criminal can actually work like that sometimes, but in civil we do this discovery process, 3 and so I'm going to ask you several questions, and the idea is that if you tell me today, I don't 5 remember or I don't know of anything that was done or 6 7 that wasn't done, that you won't come to trial with some bombshell testimony and surprise everybody. Do 8 9 you understand what I've said so far? 10 Α Yes. 11 Okay. So with that in mind, do you recall 12 anything that was done in terms of investigating whether there was coverage for Mr. Lewis at any point 13 14 in time at UAIC? 15 Α I don't recall. 16 Do you know what, if any, documents anyone 17 at UAIC reviewed in investigating coverage? 18 Α I don't recall. 19 Do you know if anyone investigating coverage 20 ever spoke with Mr. Lewis himself? 21 I don't recall. Α Other than the documents we have looked at 22 23 today, do you recall any documents or are you aware 24 of the existence of any documents related to the

Lewis policy or claim that was brought against him?

```
57.
 1
              I don't recall.
         Α
              I apologize, I don't recall if I asked this
 2
3
     specifically or not. We talked earlier, we looked at
 4
     the statute, and you can have another look at it if
     you would like, about how an insured has the right to
 5
 6
     have their policy renewed. Do you recall that
 7
     conversation previously?
 8
       . A
              Yes.
 9
              Do you know whether or not UAIC ever renewed
         Q
10
     Mr. Lewis' policy as a matter of right?
11
         Α
              I don't recall.
12
              MR. DOUGLAS: Objection to the extent it
13
     calls for a legal conclusion.
14
     BY MR. SAMPSON:
15
              Nothing you recall, correct?
         0.
16
         Α
              I don't recall.
17
              I'm just going to ask you if you know, you
         Q
     may or may not know. Do you know -- well, let me
18
19
     back up.
20
              If -- if UAIC ever did not or failed to
21
     renew Mr. Lewis' policy as a matter of right, would
     you have any understanding as to why that would be?
22
23
              MR. DOUGLAS: Objection, calls for
24
     speculation.
25
              THE WITNESS:
```

Deposition of Lisa Watson

08/18/10

Nalder v. United Auto.

```
58
 1
     BY MR. SAMPSON:
 2
              Nothing that you're aware of as you sit
 3
     here, correct?
 4
         Α
              I don't recall.
 5
              Do you know if a lawsuit was ever filed
 6
     against Mr. Lewis?
 7
         Α
              I don't recall.
 8
              Do you know if defense counsel was ever
 9
     procured for Mr. Lewis?
10
         Α
              I don't recall.
11
         Q
              Do you know what cumis counsel is?
12
              No, I don't.
         Α
13
              It's a California phrase.
14
              Do you know whether or not Mr. Lewis was
15
     ever provided with an attorney to advise him as to
16
     his rights in terms of whether there was coverage
17
     with UAIC?
18
              I don't recall.
19
              Do you know if Mr. Lewis was ever informed
20
     of any settlement offers related to the claim that
21
     was brought against him?
22
              I don't recall.
23
              Do you know if UAIC ever reported Mr. Lewis
24
     to the DMV for not having insurance?
25
         Α
              I don't recall.
```

Deposition of Lisa Watson

08/18/10

Nalder v. United Auto.

	.59
1	Q Let me show you, just to keep a clear
. 2	record, this is Exhibit 3 to the Request For
. 3	Admissions we looked at earlier. Under the type of
4	business, you see where it says renewal?
5	A Yes.
6 .	Q Do you know what that means?
7	A Renewel policy.
8	Q Do you have any other understanding as to
9	what that means?
10	A This receipt, no.
11	Q Okay. So your understanding is that that
12	would reflect that the policy was renewed?
13	A Yes.
14	Q There was one other document I wanted to
15	talk to you about, but I'm not seeing it right now.
16	Give me just a moment.
17	Do you know who Eric Cook is?
18	A Yes. He worked in the claims department for
19	United Auto.
20	Q Did he work in the same office as you in Las
21	Vegas?
22	A Yes.
23	Q And did Jan Cook work in that office as
24	well?
25	A Yes.

Western Reporting Services, Inc. - (702) 474-6255 www.westernreportingservices.com

Nalder v. United Auto.

60 There are some notes -- let me just -- I'll 1 2 show you this. It says, note detail, and I will ask 3 you if those documents look familiar to you or the 4 type of document looks familiar to you? 5 I don't recall ever seeing this. Α And I think they are notes related to a 6 7 claim and you said you never worked in claims, 8 correct? 9 Α Yeah, no, I have not. 10 There's a note that was provided in this case where Mr. Eric Cook claimed he got a phone call 11 12 from Mr. Lewis, the insured, and that they had a 13 conversation about the claim. Do you have any 14 recollection of learning about that phone call before 15 today? 16 Α No. 17 And if there was a note generated in Q 18 connection with that phone call, do you have any idea where that note would be stored in the UAIC file, if 19 20 anywhere? 21 À I don't recall. When the file in this case from UAIC was 22 23 first turned over to us, it didn't have this note 24 from Mr. Cook, that months later it was given to us.

If that's the case, and I know you weren't involved

61 . 1 in the process, but if it was true that when the file 2 was first given to us, the note wasn't there and 3 months later we were given the note, with your work . 4 with UAIC, would you have any explanation as to why 5 that would be? 6 Α No. Is there anything else you are aware of that 8 went on with Gary Lewis' policy or the claim that was 9 brought against him? 10 Α No. 11 Have these documents refreshed your 0 12 recollection to any extent as you have gone through 13 them? 14 Α No. 15 MR. SAMPSON: Those are all the questions I 16 have. Thank you. 17 MR. DOUGLAS: We're done. 18 Thank you so much. MR. SAMPSON: 19 THE REPORTER: Mr. Douglas, would you like a 20 copy of the transcript? MR. DOUGLAS: Just an e-transcript is fine. 21 22 Thank you. 23 (Thereupon, the taking of the deposition was 24 concluded at 4:09 p.m.) 25

		62
1	CERTIFICATE OF DEPONENT	
2		*. ·
3	I, LISA WATSON, deponent herein, do hereby	
4	certify and declare the within and foregoing	
5	transcription to be my deposition in said action,	
6	subject to any corrections I have heretofore	
7	submitted; and that I have read, corrected, and do	
8 .	hereby affix my signature to said deposition.	
9		
10		
	LISA WATSON, Deponent	
11.		
12		
13	Subscribed and sworn to before me this	
14	day of, 2010.	•
15		
16		
17		State Village
	Notary Public	
18		
19		
20		
21		
22		
23		
24		
25		

	60
1	CERTIFICATE OF REPORTER
2	STATE OF NEVADA )
	ss:
.3	COUNTY OF CLARK )
4	I, Sarah Safier, a Certified Court Reporter
5	licensed by the State of Nevada, do hereby certify:
6	That I reported the taking of the deposition
7	of the witness, LISA WATSON, commencing on Wednesday,
8	August 18, 2010, at 2:59 p.m. That prior to being
9	examined the witness was by me duly sworn to testify
10	to the truth. That I thereafter transcribed my said
11	shorthand notes into typewriting and that the
12	typewritten transcript of said deposition is a
13	complete, true and accurate transcription of said
14	shorthand notes.
15	I further certify (1) that I am not a
16	relative or employee of an attorney or counsel of any
17	of the parties, nor a relative or employee of any
18	attorney or counsel involved in said action, nor a
19	person financially interested in the action, and (2)
20	that transcript review by the witness pursuant to
21	Rule 30(e) was not requested.
22	IN WITNESS WHEREOF, I have hereunto set my
23	hand in my office in the County of Clark, State of
24	Nevada, thisday of, 2010.
25	
	SARAH SAFIER, CCR No. 808

# "EXHIBIT 7"

## FILED

#### NOT FOR PUBLICATION

DEC 17 2012

MOLLY C. DWYER, CLERK U.S. COURT OF APPEALS

## UNITED STATES COURT OF APPEALS

#### FOR THE NINTH CIRCUIT

JAMES NALDER, Guardian Ad Litem on behalf of Cheyanne Nalder and GARY LEWIS, individually,

Plaintiffs - Appellants,

v.

UNITED AUTOMOBILE INSURANCE COMPANY,

Defendant - Appellee.

No. 11-15010

D.C. No. 2:09-cv-01348-ECR-GWF

MEMORANDUM\*

JAMES NALDER, Guardian Ad Litem on behalf of Cheyanne Nalder and GARY LEWIS, individually,

Plaintiffs - Appellees,

v.

UNITED AUTOMOBILE INSURANCE COMPANY,

Defendant - Appellant.

No. 11-15462

D.C. No. 2:09-cv-01348-ECR-GWF

<sup>\*</sup> This disposition is not appropriate for publication and is not precedent except as provided by 9th Cir. R. 36-3.

Appeal from the United States District Court for the District of Nevada Edward C. Reed, Senior District Judge, Presiding

Argued and Submitted December 7, 2012 San Francisco, California

Before: SILVERMAN, GOULD, and CHRISTEN, Circuit Judges.

Plaintiffs James Nalder, guardian *ad litem* of his daughter Cheyanne Nalder, and Gary Lewis appeal from the district court's grant of Defendant United Automobile Insurance Company's motion for summary judgment on all of Plaintiffs' claims. United Automobile Insurance Company cross-appeals from the district court's denial of United Automobile Insurance Company's motion for attorney's fees. We have jurisdiction under 28 U.S.C. § 1291, and we reverse in part and affirm in part.

We reverse the district court's grant of United Automobile Insurance Company's motion for summary judgment with respect to whether there was coverage by virtue of the way the renewal statement was worded. Plaintiffs came forward with facts supporting their tenable legal position that a reasonable person could have interpreted the renewal statement to mean that Lewis's premium was *due* by June 30, 2007, but that the policy would not *lapse* if his premium were "received prior to expiration of [his] policy," with the "expiration date" specifically

stated to be July 31, 2007. We remand to the district court for trial or other proceedings consistent with this memorandum. The portion of the order granting summary judgment with respect to the statutory arguments is affirmed.

United Automobile Insurance Company's cross-appeal regarding attorney's fees is moot in light of our disposition. We therefore affirm the district court's denial of attorney's fees. *Electro Source, LLC v. Brandess-Kalt-Aetna Grp., Inc.*, 458 F.3d 931, 941 (9th Cir. 2006).

Each party shall bear its own costs.

REVERSED AND REMANDED IN PART, AFFIRMED IN PART.

### United States Court of Appeals for the Ninth Circuit

#### Office of the Clerk

95 Seventh Street San Francisco, CA 94103

### Information Regarding Judgment and Post-Judgment Proceedings

## **Judgment**

• This Court has filed and entered the attached judgment in your case. Fed. R. App. P. 36. Please note the filed date on the attached decision because all of the dates described below run from that date, not from the date you receive this notice.

### Mandate (Fed. R. App. P. 41; 9th Cir. R. 41-1 & -2)

• The mandate will issue 7 days after the expiration of the time for filing a petition for rehearing or 7 days from the denial of a petition for rehearing, unless the Court directs otherwise. To file a motion to stay the mandate, file it electronically via the appellate ECF system or, if you are a pro se litigant or an attorney with an exemption from using appellate ECF, file one original motion on paper.

## Petition for Panel Rehearing (Fed. R. App. P. 40; 9th Cir. R. 40-1) Petition for Rehearing En Banc (Fed. R. App. P. 35; 9th Cir. R. 35-1 to -3)

## (1) A. Purpose (Panel Rehearing):

- A party should seek panel rehearing only if one or more of the following grounds exist:
  - ► A material point of fact or law was overlooked in the decision;
  - A change in the law occurred after the case was submitted which appears to have been overlooked by the panel; or
  - An apparent conflict with another decision of the Court was not addressed in the opinion.
- Do not file a petition for panel rehearing merely to reargue the case.

## B. Purpose (Rehearing En Banc)

• A party should seek en banc rehearing only if one or more of the following grounds exist:

- Consideration by the full Court is necessary to secure or maintain uniformity of the Court's decisions; or
- ▶ The proceeding involves a question of exceptional importance; or
- The opinion directly conflicts with an existing opinion by another court of appeals or the Supreme Court and substantially affects a rule of national application in which there is an overriding need for national uniformity.

### (2) Deadlines for Filing:

- A petition for rehearing may be filed within 14 days after entry of judgment. Fed. R. App. P. 40(a)(1).
- If the United States or an agency or officer thereof is a party in a civil case, the time for filing a petition for rehearing is 45 days after entry of judgment. Fed. R. App. P. 40(a)(1).
- If the mandate has issued, the petition for rehearing should be accompanied by a motion to recall the mandate.
- See Advisory Note to 9th Cir. R. 40-1 (petitions must be received on the due date).
- An order to publish a previously unpublished memorandum disposition extends the time to file a petition for rehearing to 14 days after the date of the order of publication or, in all civil cases in which the United States or an agency or officer thereof is a party, 45 days after the date of the order of publication. 9th Cir. R. 40-2.

## (3) Statement of Counsel

• A petition should contain an introduction stating that, in counsel's judgment, one or more of the situations described in the "purpose" section above exist. The points to be raised must be stated clearly.

## (4) Form & Number of Copies (9th Cir. R. 40-1; Fed. R. App. P. 32(c)(2))

- The petition shall not exceed 15 pages unless it complies with the alternative length limitations of 4,200 words or 390 lines of text.
- The petition must be accompanied by a copy of the panel's decision being challenged.
- An answer, when ordered by the Court, shall comply with the same length limitations as the petition.
- If a pro se litigant elects to file a form brief pursuant to Circuit Rule 28-1, a petition for panel rehearing or for rehearing en banc need not comply with Fed. R. App. P. 32.

- The petition or answer must be accompanied by a Certificate of Compliance found at Form 11, available on our website at www.ca9.uscourts.gov under *Forms*.
- You may file a petition electronically via the appellate ECF system. No paper copies are required unless the Court orders otherwise. If you are a pro se litigant or an attorney exempted from using the appellate ECF system, file one original petition on paper. No additional paper copies are required unless the Court orders otherwise.

### Bill of Costs (Fed. R. App. P. 39, 9th Cir. R. 39-1)

- The Bill of Costs must be filed within 14 days after entry of judgment.
- See Form 10 for additional information, available on our website at www.ca9.uscourts.gov under *Forms*.

#### **Attorneys Fees**

- Ninth Circuit Rule 39-1 describes the content and due dates for attorneys fees applications.
- All relevant forms are available on our website at www.ca9.uscourts.gov under *Forms* or by telephoning (415) 355-7806.

#### Petition for a Writ of Certiorari

• Please refer to the Rules of the United States Supreme Court at www.supremecourt.gov

## **Counsel Listing in Published Opinions**

- Please check counsel listing on the attached decision.
- If there are any errors in a published <u>opinion</u>, please send a letter in writing within 10 days to:
  - ► West Publishing Company; 610 Opperman Drive; PO Box 64526; St. Paul, MN 55164-0526 (Attn: Kathy Blesener, Senior Editor);
  - ▶ and electronically file a copy of the letter via the appellate ECF system by using "File Correspondence to Court," or if you are an attorney exempted from using the appellate ECF system, mail the Court one copy of the letter.

Casse 2099 ov 011343 FCC R-39VFF Diograment 8827			
Form 10. Bill of Costs	 · · · · · · · · · · · · · · · · · · ·	(Rev.	12-1-09)

## **United States Court of Appeals for the Ninth Circuit**

#### **BILL OF COSTS**

	Note: If you wish to file a bill of costs, it MUST be submitted on this form and filed, with the clerk, with proof of service, within 14 days of the date of entry of judgment, and in accordance with 9th Circuit Rule 39-1. A late bill of costs must be accompanied by a motion showing good cause. Please refer to FRAP 39, 28 U.S.C. § 1920, and 9th Circuit Rule 39-1 when preparing your bill of costs.								
			v.				9th	Cir. No.	4
The Cler	rk is requested t	o tax the fol	llowing co	sts against:					
				<del></del>				i i	
under 28 U.S	Caxable FRAP 39, S.C. § 1920, r. R. 39-1	Each	•	UESTED Must Be Con	mpleted	Т		LOWED pleted by t	he Clerk
		No. of Docs.	Pages per Doc.	Cost per Page*	TOTAL COST	No. of Docs.	Pages per Doc.	Cost per Page*	TOTAL COST
Excerp	ot of Record			\$	\$			\$	\$ .
Openir	ng Brief			\$	\$			\$	\$
Answe	ering Brief	**************************************		\$	\$			\$	\$
Reply	Brief			\$	\$			\$	\$
Other*	**			\$	\$			\$	\$
				TOTAL:	\$		ÿ	TOTAL:	\$

Attorneys' fees cannot be requested on this form.

<sup>\*</sup> Costs per page may not exceed .10 or actual cost, whichever is less. 9th Circuit Rule 39-1.

<sup>\*\*</sup> Other: Any other requests must be accompanied by a statement explaining why the item(s) should be taxed pursuant to 9th Circuit Rule 39-1. Additional items without such supporting statements will not be considered.

Casse 22099 cov 01834 Form 10. Bill of Costs - Continuea	39FKCF29VVF Diocomean882	27 Filibert 1023/1074/123 Fragge 89 col f 89
I,		perjury that the services for which costs are taxed
were actually and necessarily perform	ned, and that the requested cos	its were actually expended as fisted.
Signature ("s/" plus attorney's name if submitte	ed electronically)	
Date		
Name of Counsel:		
Attorney for:	. ,	
(To Do Completed by the Clark)		
(To Be Completed by the Clerk)  Date	Costs are taxed in the a	mount of \$
	Clerk of Court	
	By:	, Deputy Clerk

1		
2		
3		
4		
5		
6		
7		
8		
9		
10		
11	.	
12		
13		
14		
15		
16		
17		
18		
19		
20		
21		
22		
23		
24		
25		
26		
27		
28		

VS.

		•.
1	MATTHEW J. DOUGLAS Nevada Bar No. 11371	
2	ATKIN WINNER & SHERROD  1117 South Rancho Drive	
3	Las Vegas, Nevada 89102 Phone (702) 243-7000	
4 5	Facsimile (702) 243-7059 mdouglas@awslawyers.com	
5	Attorneys for Defendant, United Automobile Insurance Company	
7	UNITED STATES	DISTRICT COURT
8	DISTRICT (	OF NEVADA
9	IAMES NAIDED Coording Addition for	CASE NO.: 2:09
<b>)</b>	JAMES NALDER, Guardian Ad Litem for minor Cheyanne Nalder, real party in interest, and GARY LEWIS, Individually;	DEPT. NO.:
1	Plaintiffs,	DEFENDANT U INSURANCE CO

2:09-cv-1348

NT UNITED AUTOMOBILE CE COMPANY'S COUNTER-MOTION FOR SUMMARY JUDGMENT ON ALL EXTRA-CONTRACTUAL CLAIMS OR REMEDIES; OR, IN THE ALTERNATIVE, MOTION TO BIFURCATE CLAIMS FOR EXTRA-CONTRACTUAL CLAIMS OR REMEDIES; FURTHER, IN THE ALTERNATIVE, MOTION FOR LEAVE TO AMEND ANSWER TO FILE **COUNTER-CLAIM** 

#### ORAL ARGUMENT REQUESTED

Defendant UNITED AUTOMOBILE INSURANCE COMPANY brings this Counter-Motion for Summary Judgment on all Extra-contractual Claims or Remedies, or, in the alternative, Motion for Bifurcation of Certain Claims; finally, Motion for Leave to Amend.

DATED this 26<sup>th</sup> day of March, 2013.

UNITED AUTOMOBILE INSURANCE COMPANY, DOES I through V, and ROE

CORPORATIONS I through V, inclusive

Defendants.

#### ATKIN WINNER & SHERROD

/s/ Matthew J. Douglas Matthew J. Douglas Nevada Bar No. 11371 1117 S. Rancho Drive Las Vegas, Nevada 89102 Attorneys for Defendant

## 

## 

## 

## 

## 

## 

## 

## 

## 

## 

## 

## 

## 

## 

## 

#### POINTS AND AUTHORITIES

I.

#### INTRODUCTORY STATEMENT

Defendants initially brought these Motions as part of a Motion for Summary Judgment on all claims. These Motions were heard on December 7, 2010 and, at that time, the Court ruled that no policy existed for Gary Lewis and, as such, granted summary judgment in favor of Defendant, dismissed the remaining Counts and, denied the Motions to bifurcate and Motion to amend as moot. The Court's Order is contained in Document No. 42 of the record from this case Thereafter, Plaintiff appealed and, after hearing before the Ninth Circuit, the Appellate Court found that a material issue of fact existed as to an ambiguity in the renewal statement sent to Lewis and, as such, remanded this matter. The Appellate Court did, however, affirm the Court's grant of summary judgment in regards to Plaintiff's 'statutory grounds' for coverage <sup>1</sup>. A copy of the Appellate Court Order is attached to Plaintiff's Motion for Summary Judgment as Exhibit '7.' Accordingly, only Plaintiff's claim of an 'ambiguity' in the renewal statement sent to Lewis remains as a grounds for coverage on the breach of contract claim.

Plaintiff has now filed a Motion for Summary Judgment on coverage for the loss (regarding the ambiguity in the renewal) as well as on the extra-contractual claims<sup>2</sup>. See Document No. 88, herein. Defendant has filed an Opposition to that Motion. Defendant brings this Counter-Motion on the basis that regardless of how this Court rules in regards to coverage (i.e. on the ambiguity issue in the renewal), the Defendant believes this Court can find in favor of Defendant on all of Plaintiff's extra-contractual claims or remedies. In short, Defendant argues

<sup>&</sup>lt;sup>1</sup> Plaintiff had argued that the Nevada Mid-term cancellation statute, Nev. Rev. Stat. § 687B.320, and the Nevada Non-renewal statute, Nev. Rev. Stat. § 687B.340, served as alternative bases for coverage. The Trial Court found these statutes did not apply as a matter of law and, the 9<sup>th</sup> Circuit Court of Appeals, affirmed. As such, these alternative bases for coverage have been denied.

<sup>&</sup>lt;sup>2</sup> Plaintiff claims Defendant has breached the implied covenant of good faith and fair dealing and sections of the Nevada Unfair Claims Practices Act, Nev. Rev. Stat. § 686A.310. See copy of Complaint, attached as Exh. 'H' to Defendant's Opposition to the Plaintiff's Motion for Summary Judgment.

2

3

4

5

6

7

8

10

11

12

13

14

15

16

17

18

19

20

21

22

23

24

25

26

27

28

that Plaintiffs' remaining claim for coverage is, at best, a claim for this Court to create an implied or, constructive, insurance contract based on the alleged ambiguities in the renewal statement. Such an implied or, constructive insurance policy would not allow claims pursuant to N.R.S. 686A.310 as no policy existed at the time. Furthermore, Defendant also argues that where the parties agree no policy was in force (per its terms), a Federal District Court judge has already found there was no coverage (and by extension UAIC's interpretation of the renewal statement was a reasonable one) and, at hearing on the Motion Plaintiff's Counsel also agreed Defendant's interpretation of renewal statements was "reasonable" - there was obviously a 'genuine dispute' as to coverage. Accordingly, as UAIC's interpretation of the renewal was reasonable, a genuine dispute as to coverage existed. Therefore, even should this Court now find, almost 6 years after the loss, that the renewal was ambiguous and create an implied insurance contract, Defendant argues this Court should rule in its favor and against Plaintiff's on the extra-contractual remedies under prevailing case law as Defendants actions were nevertheless reasonable based on the facts at the time. Further, in the alternative, should this Court not grant summary judgment on the extra-contractual claims, Defendants asks they be bifurcated from the contract claim and, additionally, Defendant seeks leave to amend to file a counter-claim against Plaintiffs'.

Π.

#### STATEMENT OF FACTS

Defendant UNITED AUTOMOBILE INSURANCE COMPANY (hereinafter referred to as "UAIC") will not re-state all pertinent facts as the essential facts for are set forth in its original Motion for Summary Judgment (Document No.17, herein), its Reply in support of the original Summary Judgment Motion (Document No.21) and its current Opposition to Plaintiff's Motion for Summary Judgment (Document No. 89). Moreover, most of the facts are basically undisputed. Accordingly, rather than re-submit facts and, exhibits, Defendant submits its statement of facts and Exhibits, from its original Motion for Summary Judgment, Reply thereto,

21.

and its current Opposition to Plaintiff's Motion for Summary Judgment (including the declarations of Jan Cook and Danice Davis) as if fully set forth herein.

That said, in short, this is an insurance claim which was denied due to termination of a policy after the plaintiff, Gary Lewis, failed to pay his premium. Defendant has very little information regarding the subject accident which the Plaintiff underlies this suit but, it appears that Gary Lewis was operating his vehicle in Pioche, Nevada on July 8, 2007 wherein he struck minor pedestrian, Cheyenne Nalder. See copy of Plaintiff Lewis' deposition, attached as Exhibit 'A', to Defendant's Opposition to Plaintiff's Motion for Summary Judgment, p. 14, lines 1-15, p. 15, lines 12-15. Thereafter, Nalder and her father commenced a personal injury action against Lewis.

However, Mr. Lewis' policy of insurance had expired, and had not been renewed, due to nonpayment of renewal premium at the time of this accident. Presumably sensing this might be a problem, Mr. Lewis hastily made arrangements to pay a premium and acquire a new policy after he caused the accident. <sup>3</sup> After Attorneys for the Nalder Plaintiff's obtained a \$3.5 million dollar default judgment against Lewis, Attorneys for the Nalders and Lewis commenced this lawsuit for 'bad faith,' claiming UAIC should have covered Lewis, even though his policy had expired.

When the case opened, Gary Lewis *first* insisted that he had, in fact, paid for his premium prior to the expiration of his policy on June 30<sup>th</sup>, 2007 and *that Defendant had denied receiving it. See copy of Plaintiff's initial responses to requests for admissions, attached as Exhibit 'C' to Defendant's Opposition to Plaintiff's Motion for Summary judgment, numbers 4 & 7. However, Lewis also refused to answer any discovery or produce any documents evidencing this alleged payment. Moreover, Lewis objected and refused to produce the assignment of rights under which the Nalder Plaintiffs brought the instant suit. These responses necessitated a Motion to* 

<sup>&</sup>lt;sup>3</sup> Attached as Exhibit '5' the deposition of Giselle Molina, which is attached to Defendant's Opposition to Summary Judgment as Exhibit 'B', is a copy of the receipt of payment, on July 10<sup>th</sup>, 2007 (2 days after the accident), for the premium payment made by Lewis at the U.S. Auto Insurance Agency

2

3

4

5

6

7

8

9

10

11

12

13

14

15

16

17

18

19

20

21

22

23

24

25

26

27

28

Compel discovery responses and a motion for sanctions. In response to this motion, at the eleventh hour (on the doorstep to the courtroom on the day of the hearing on the Motion), the plaintiff simply changed his story and admitted that he had not, in fact, ever paid his premium for a renewal policy before the previous policy was terminated. See copies of Plaintiff's supplemental Responses to Requests for admission, which are attached as Exhibit 'D' to Defendant's Opposition to the Motion for Summary Judgment. Further, at that time, the plaintiff also produced an 'Assignment' - which purports to assign Plaintiff Lewis' chose in action to the Nalder Plaintiffs' - but, which was entered into on February 28, 2010<sup>4</sup>. See Exhibit 'E' to Defendant's Opposition to the Motion for summary judgment. Plaintiffs – by virtue of the amended responses to requests for admissions - admitted there are no material issues of fact concerning the fact that Lewis did not timely pay his premium. Instead, at that point Plaintiffs' shifted their argument to argue that Lewis was due coverage because of an ambiguity in the renewal statement – not that he paid his premium timely.

Lewis' insurance policy, number NVA 020021926, with Defendant United Automobile Insurance Company had expired, per its terms, on June 30, 2007. The policy, as such, was not in effect on July 7, the date of loss. See Declaration of Western Regional Marketing and Underwriting Manager for United Automobile Insurance Company, Danice Davis, with copy of policy number NVA 020021926 declarations page and policy, attached thereto as Exhibit 'A.' Although United Automobile had mailed a renewal notice to Gary Lewis advising that his policy would terminate on June 30 if payment were not received by that date, Mr. Lewis did not pay his premium. See Declaration of Western Regional Marketing and Underwriting Manager for United Automobile Insurance Company, Danice Davis, with copy of Exhibit renewal notice, attached as Exhibit 'B' thereto. The renewal notice clearly put Lewis on Notice that his premium

located at 3909 W. Sahara Ave., Las Vegas, Nevada. See also the corresponding receipt of said payment by UAIC, Exhibit 'C' to the Declaration of Danice Davis.

<sup>&</sup>lt;sup>4</sup> The court will note that this purported 'assignment' was apparently executed long after the lawsuit was filed. It begs the obvious question how, or why, the plaintiffs were able to commence this lawsuit without any legal basis or authority for bringing it. Again, the 'assignment' was only produced after a motion to compel and motion for sanctions was pending before the court.

2

3

4

5.

6

7

8

9

10

11

12

13

14

1.5

16

17

18

19

20

21

22

23

24

25

26

27

28

for his renewal policy was due "no later than 6/30/07." See Exhibit 'B' attached to Declaration of Danice Davis.

It was only after the loss occurred, on July 8, 2007, that Lewis presented a money order for payment of his premium for a new policy, on July 10<sup>th</sup>, 2007. See Declaration of Western Regional Marketing and Underwriting Manager for United Automobile Insurance Company, Danice Davis, with copy of cashier's check receipt of premium for said new policy number NVA 030021926 on July 8, 2007 attached as Exhibit 'C', thereto. At that time a new policy, number NVA 030021926, was initiated with a term of July 10, 2007 to August 10th, 2007. See Declaration of Western Regional Marketing and Underwriting Manager for United Automobile Insurance Company, Danice Davis, with copy of declarations page for number NVA 030021926, attached as Exhibit 'D,' thereto.

As stated, the plaintiff initially insisted that he paid his policy premium on time, and that UAIC must have lost or misplaced it. Then, in the wake of discovery and a motion to compel, Gary Lewis has admitted that he did not remit any amount for renewal of UAIC Policy number NVA 020021926 after June 12, 2007 and before June 30, 2007 nor between June 30, 2007 and July 10, 2007. A copy of Plaintiff Gary Lewis' supplemental Answers to requests to admit are attached as Exhibit 'D' to Defendant's Opposition to the Motion for Summary judgment.

As such, Defendant has maintained that this loss occurred during the period of noncoverage that existed from June 30, 2007 to July 10th, 2007. See Declaration of Western Regional Marketing and Underwriting Manager for United Automobile Insurance Company, Danice Davis. UAIC became aware of the loss when Lewis called the Company to check coverage on July 13, 2007 whereupon customer service representative Eric Cook informed him the loss occurred in a period of no coverage after confirming this with the Underwriting Department. See Deposition of Eric Cook attached as Exhibit 'F' to Defendant's Opposition to the motion for summary judgment, p. 36, Lines 17-23,p. 53, lines 4- 10, and copy of Underwriting notes confirming call with Lewis, attached hereto as Exhibit 1' to deposition of Giselle Molina, attached as Exhibit 'B', to Defendant's Opposition to the Motion for summary

2

3

4

5

6

7

8

9

10

11

12

13

14

15

16

17

18

19

20

21

22

23

24

25

26

27

28

judgment<sup>5</sup>. Thereafter, when Counsel for the Nalders' made a formal claim upon UAIC, the Company double-checked coverage with underwriting and, contacted the insurance agency, U.S. Auto, who confirmed Lewis had not paid his premium until July 10, 2007 and provided a copy of the receipt. Additionally, UAIC attempted to contact Lewis, but was unsuccessful. See copy of deposition testimony of Jan Cook, attached as Exhibit 'G' to Defendant's Opposition to the Motion for summary judgment, p. 34, lines 8-19, p. 35, lines 7-18, p. 50, lines 11-14, p. 56, lines 2-15, p. 68, lines 13-16, p. 72, lines 14-20; See Copy of Deposition testimony of Giselle Molina, attached as Exhibit 'B' to the Opposition to the Motion for summary judgment, p. 30, lines 4-5, and see copy of UAIC's claims notes, attached as Exhibit '4' to the deposition of Giselle Molina, Exhibit 'B', to the Opposition to the Motion for summary judgment.

After verifying with the agency that no payment had been made prior to expiration of the June policy until July 10, 2007, Plaintiffs were informed of the fact that no coverage was in force for the loss. See Declaration of Western Regional Claims Manger for United Automobile Insurance Company, Jan Cook, and attached copy of correspondence to Counsel for Plaintiff, attached thereto as Exhibit 'A.' Plaintiff James Nalder, as guardian of Cheyenne Nalder, then filed suit in the Clark County District Court on October 9, 2007 under suit number A549111. On October 10, 2007, and again November 1, 2007, the Company informed both claimant attorneys via correspondence of the fact there was no coverage due to non-renewal for failure to pay premium. See Declaration of Western Regional Claims Manger for United Automobile Insurance Company, Jan Cook, and attached copy of correspondence to Counsel for Plaintiff, attached thereto as Exhibits 'A' and 'B.'

Lewis' current attorneys commenced suit against him in 2007, after they were advised that Lewis had no insurance for this loss. Lewis' current attorneys then took a default against their now client. On May 15, 2008 Plaintiff's petitioned the Court for a default Judgment in the amount of \$3.5 million. On May 16, 2008 the plaintiff attempted to amend that petition to seek

<sup>&</sup>lt;sup>5</sup> This same note was used at Eric Cook's deposition, but Plaintiff never supplied the Exhibit to the court reporter.

2

3

4

5

6

7

8

10

11

12

13

14

15

16

17

18

19

20

21

22

23

24

\$5 million. On June 2, 2008 the court entered a default judgment against Lewis for \$3.5 million. There is no evidence in the record that Plaintiffs ever notified Defendant of service of the suit against him or, of the default judgment, prior to commencing this suit over a year later.

On May 22, 2009 Nalder and Lewis filed the present suit against the UAIC seeking payment of the default judgment against Lewis. See Plaintiff's Complaint, attached as Exhibit 'H' to the Opposition to the Motion for summary judgment. Plaintiffs have also made several 'extra-contractual' or 'bad faith' claims against Defendant UNITED AUTOMOBILE INSURANCE COMPANY. See Plaintiff's Complaint. Namely, Plaintiff alleges UNITED AUTOMOBILE INSURANCE COMPANY has breached its duty of good faith and fair dealing towards Plaintiffs, and failed to abide by Nevada's Fair Claims and Practices Act, N.R.S. 686A.310. Plaintiffs' bad faith claims are set forth in his Complaint. See Plaintiff's Complaint Defendants have denied Plaintiff's claims. See Copy of United Auto's Answer and Affirmative Defenses, attached as Exhibit 'I' to the Opposition to the Motion for summary judgment.

Defendant has, from the outset, disputed coverage for Plaintiff's claims. It is clear that there was no policy was in effect the date of loss and, therefore, no coverage would be owed to Lewis for plaintiff's claims. However, Defendant argues that regardless of this Court's ultimate determination regarding any ambiguity in the renewal statement, Defendant had a reasonable belief no coverage existed based on the failure to timely remit premium and, as such, cannot be liable for any extra-contractual damages, in hindsight, several years later based on a ad hoc legal argument for coverage. Under Nevada law and the law followed by the Ninth U.S. Circuit Court of Appeals an insured must first establish that he has a claim before making bad faith claims against the insurer. In the case at bar, it is far from clear that all even Plaintiffs have standing to sue for bad faith.

111

111

25

26

27

28

2

3

4

5

6

7

8

9

10

11

12

13

14

15

16

17

18

19

20

21

22

23

24

25

26

27

28

III.

#### **LEGAL DISCUSSION**

#### Legal standard for summary judgment

Pursuant to F.R.C.P. 56(a), the Court must enter summary judgment when "...there is no genuine issue as to any material fact and...the moving party is entitled to a judgment as a matter of law." Under this Rule, the moving party has the initial burden of showing the absence of a genuine issue of material fact. Once the movant's burden is met by presenting evidence which, if uncontroverted, will entitle the moving party to a judgment as a matter of law. The burden then shifts to the respondent to set forth specific facts demonstrating that there is a genuine issue for Pioneer Chlor Alkali Company, Inc. v. National Union Fire Insurance Company of Pittsburgh, Pennsylvania, 863 F. Supp. 1237, 1238 (D. Nev. 1994), citing Adickes v. S.H. Kres and Company, 398 U.S. 144, 26 L.Ed. 2d 142, 90 S. Ct. 1598 (1970); Anderson v. Liberty Lobby, Inc., 477 U.S. 242, 250, 91 L.Ed. 2d 202, 106 S. Ct. 2548 (1986).

The party opposing summary judgment cannot rest on the allegations of the pleadings, but must show that admissible evidence exists that demonstrates a genuine issue of fact for trial. Brinson v. Linda Rose Joint Venture, 53 F.3d 1044, 1049 (9th Cir. 1995). Though the pleadings and exhibits must be construed in a light most favorable to the nonmoving party, the nonmoving party must do more than simply show some undefined doubt as to the operative facts in order to avoid summary judgment. Wood v. Safeway, Inc., 121 P.3d 1026, 1031 (Nev. 2005). Where a plaintiff fails to make out the elements of his claim, summary judgment is proper. Davis v. Liberty Mutual Ins. Co., 525 F.2d 1204 (5th Cir. 1979).

#### It is clear that, at the very least, a genuine dispute existed as to coverage for the В. loss and Defendant had a reasonable belief no coverage existed for the loss in question

In the case at bar Gary Lewis had a policy of insurance with United Auto that expired per the terms of the document – on June 30<sup>th</sup>, 2006 if Plaintiff did not renew the policy. Plaintiff admits he did not tender premium payment for a new policy - beginning July 1, 2007 - prior to

JNE (702) 243-7000 FACSIMILE (702) 243-7059

June 30, 2007 as directed by the renewal notice. Thereafter, Plaintiff admits that he failed to pay any premium for new coverage until July 10, 2007. As such, UAIC maintains Lewis simply had no coverage the day of the loss, July 8, 2006 and, based on this reasonable belief, denied coverage. Moreover, Federal District Judge Reed originally agreed with UAIC's position and granted summary judgment in favor of Defendant. Moreover, at the hearing on the Motion for Summary Judgment, Counsel for Plaintiffs' had to admit that UAIC's interpretation of the renewal was reasonable. Accordingly, for all these reasons, UAIC argues that, regardless of this Court ultimate determination regarding Plaintiff's argument that the renewal was ambiguous, UAIC's actions were reasonable and a genuine dispute exists as to coverage, foreclosing any extra-contractual remedies.

1. It is uncontroverted that the only evidence of record shows that Plaintiff's policy term expired and, was not renewed prior to the loss.

It is axiomatic that unambiguous language in a contract's terms must be upheld. Farmer Ins Co. v. Young, 108 Nev. 328 (Nev. 1992). Furthermore, the Nevada courts have found that clear language stating a policy's liability limits will be upheld. Farmers Ins. Co. v. Stanik, 110 Nev. 64 (Nev. 1994). Finally, the courts in Nevada have also clearly held that a claim must arise in the policy's term for coverage. Intercoast Mut. Ins. Co. v. Anderson, 75 Nev. 457 (1959) (In that case the Court found insured's injury to have occurred before the policy lapsed and, as such, found coverage). This rule has been upheld by the Ninth Circuit Court of Appeals where they have found there was no coverage for a loss when a policy expired per its own terms prior to a loss. State Farm Mut. Auto. Ins. Co. v White, 563 F.2d 971 (U.S.C.A. 9<sup>th</sup> Cir. 1977).

Here, it is patently evident from the face of Lewis Declaration page for his policy with United Auto, number NVA 020021926, that said policy expired – per its own terms on June 30, 2007. See copy of Declaration of Western Regional Underwriting and Marketing Manager for

2

3.

4

5

7

8

9

10

11

12

13

14

15

16

17

18

19

20

21

22

23

24

25

26

27

28

United Auto, Danice Davis, with copy of Declarations page and policy for policy number NVA 020021926 attached as Exhibit 'A', thereto, at page 11, 'policy period, territory.'. The Plaintiff only paid for a new policy term after his policy had expired. Prior to expiration of the June 2007 monthly policy, United Auto sent Lewis a 'Renewal Statement' that clearly provided he needed to remit premium for his July 2007 Policy by June 30, 2007. See Declaration of Danice Davis and Exhibit 'B', thereto. This Renewal statement is clear and unambiguous. It states quite prominently that Lewis premium was due "no later than 6/30/07." See Declaration of Danice Davis and Exhibit 'B', thereto.

The only evidence of record, however, is that Lewis failed to pay any premium for a new policy for July 2007 prior to July 10, 2007 until after he wanted to make a claim. See Declaration of United Auto Western Regional Underwriting and Marketing Manager, Danice Davis, along with copy of Declaration page for policy number NVA 030021926, attached as Exhibit 'D' as well as copy of receipt of premium for said policy, attached as Exhibit 'C'; See also Supplemental Answers to Requests for admissions by Gary Lewis, Exhibit 'D' to Defendant's Opposition to the Motion for summary judgment. It is also equally clear that this policy only affords coverage for losses that occur within the policy term and, here, the loss occurred July 8, 2007, during a period where Lewis had no coverage. See Declaration of Western Regional Claims Manager, Jan Cook.

Therefore, it is undisputed that this loss occurred after Lewis policy number NVA 020021926 expired but, prior to Lewis' paying the premium for a new policy, number NVA 030021926. In fact, Lewis only attempted to re-instate insurance coverage after the subject loss and, evidences his knowledge that he was without coverage at the time of the loss. The unfortunate case here is that Lewis was operating his vehicle at the time of this loss when he caused injury to Cheyanne Nalder, without insurance coverage. Although this situation is

2

3

4

5

6

7

8

9

10

11

12

13

14

15

16

17

18

19

20

21

22

23

24

25

26

27

28

regrettable, it is not the responsibility of United Auto for whom no premium was received for the period covering the loss. The fact is it is the fault of Plaintiff Lewis for failing to maintain auto insurance coverage in accordance with the laws of the State of Nevada.

2. Defendant's actions post loss were reasonable based upon all information available at the time and based upon sound precedent.

Under Nevada law it is long been the case that where there is no potential for coverage, no duty to defend or indemnify exists. Bidart v. Amer. Title Ins. Co., 103 Nev. 175, 734 P. 2d 732 (NV. 1987). In United National Ins. Co. v Frontier Ins. Co., 120 Nev. 678, 99 P.3d 1153 (2004), the Nevada Supreme Court ruled - in a case remarkably similar to the one at bar - that where a loss occurred after a policy term expired, there was no coverage and, as such, no duty to defend. That case arose from an instance where the Hilton marguee sign had blown over in a windstorm causing loss. When damages were sought from the contractor who erected the sign, that entity sought additional coverage from its prior insurers whom, in turn, denied coverage as the loss occurred after expiration of their policies. The Supreme Court upheld summary judgment in favor of the prior insurers and, in so holding, the Court found again ruled without a potential for coverage, there is no duty to defend. Id. at 686. Moreover, the Nevada Supreme Court stated that the duty to defend is not absolute and only exists when there is arguable or possible coverage. {citing Morton by Morton v Safeco Ins. Co., 905 F.2d 1208 (U. S.C.A. 9<sup>th</sup> Cir. 1990) (applying California law the Court found there was no duty to defend for claim with no potential for coverage for intentional act under insurance policy} Id. at 687.

In this case, UAIC investigated coverage when notified of the loss by both confirming the lapse through their underwriting department. This was done when Lewis initially called the Company to check coverage on July 13, 2007 whereupon customer service representative Eric Cook informed him the loss occurred in a period of no coverage after confirming this with the LAS VEGAS, NEVADA (PHONE (702) 243-7000 FACSIMILE

1

2

3

4

5

6

7

8

9

10

11

12

13

14

15

16

17

18

19

20

21

22

23

24

25

26

27

28

Underwriting Department. See Deposition of Eric Cook attached as Exhibit 'F' to Defendant's Opposition to the Motion for summary judgment, p. 36, Lines 17-23,p. 53, lines 4-10, and copy of Underwriting notes confirming call with Lewis, attached as Exhibit '1' to deposition of Giselle Molina, Exhibit 'B' to Opposition to the Motion for summary judgment 6. Thereafter, when Counsel for the Nalders' made a formal claim upon UAIC, the Company double-checked coverage with underwriting and, contacted the insurance agency, U.S. Auto, who confirmed Lewis had not paid his premium until July 10, 2007 and provided a copy of the receipt. Additionally, UAIC attempted to contact Lewis, but was unsuccessful. See copy of deposition testimony of Jan Cook, attached as Exhibit 'G' Opposition to the Motion for summary judgment, p. 34, lines 8-19, p. 35, lines 7-18, p. 50, lines 11-14, p. 56, lines 2-15, p. 68, lines 13-16, p. 72, lines 14-20; See Copy of Deposition testimony of Giselle Molina, attached as Exhibit 'B' Opposition to the Motion for summary judgment, p. 30, lines 4-5, and see copy of UAIC's claims notes, attached as Exhibit '4' to the deposition of Giselle Molina, Exhibit 'B' to the Opposition to the Motion for summary judgment. As discussed above, UAIC was never informed of Plaintiff's claim of an 'ambiguity' in the renewal notice until well into discovery of this case - in about March 2010. In fact, at hearing on the original Motion for summary Judgment, the District Judge agreed with Defendant and granted Summary judgment as to coverage. See Document No. 42. Moreover, at that same hearing on the summary judgment, Counsel for Plaintiff admitted that the Defendant's position regarding the renewal statements was a reasonable one. Attach See Exhibit 'J' to Defendant's Opposition to the Motion for summary judgment, p. 35, lines 20-24. As such, while the Appellate Court did overturn the summary judgment - it is clear that at least one Federal District Court Judge and, Plaintiff's Counsel,

<sup>&</sup>lt;sup>6</sup> This same note was used at Eric Cook's deposition, but Plaintiff never supplied the Exhibit to the court reporter.

2

3

4

5

6

7

8

9

10

11

12

13

14

15

16

17

18

19

20

21

22

23

24

25

26

27

28

agreed that Defendant's interpretation of the renewals was reasonable. Therefore, UAIC's decision that there was no coverage for the loss must be found to have been a reasonable one at the time. Accordingly, if Defendant was reasonable in its belief there was no coverage – how can it be liable for bad faith five years later because the Court might eventually agree with an ad hoc legal argument concerning an ambiguity in a renewal? Defendant argues that UAIC should not be held so liable.

Undoubtedly, Plaintiff will cite case law in Opposition to this Motion suggesting that Defendant committed some bad faith for failing to fully investigate the claim, failing to send notice of settlement offers and/or, for failing to defend. Defendant will reply to any such arguments, however, what Plaintiff misses is that for any such argument to succeed there would at least have to been a policy in place. That is, if a policy was in place and, the coverage question surrounded whether the allegations in the Complaint were covered - more investigation may have been needed. Here, regardless of the claims made in the Complaint, it is unquestioned there was no policy as Lewis failed to remit premium. The record reveals Defendant twice confirmed this situation with Lewis' agent who confirmed Lewis had not tendered premium timely for his renewal. See above-noted testimony and records. In fact, Defendant was informed that Lewis raced back from Pioche, Nevada to remit his late premium on July 10<sup>th</sup>, 2007 - 2 days post loss and 10 days since the expiration of his policy. Lewis never informed his agent or, UAIC that he misunderstood his renewal statement at that time nor, after he was informed there was no coverage. See copy of Lewis deposition, attached as Exhibit 'A' to Defendant's Opposition to the Motion for summary judgment, p.49, lines 2-16, p.78, lines 23-25. Moreover, Lewis continued to renew his policy with UAIC – often late – for nearly another year, never having claimed any ambiguity. See records of Lewis' policy, attached as Exhibit '2' to Plaintiff's Opposition to Defendant's original Motion for summary judgment.

2

3

4

6

8

10

11

12

13

14

15

16

17

18

19

20

21

22

23

24

25

26

27

28

Here, Defendant was never informed of the claimed 'ambiguity' until about March 2010 well after this Complaint was filed. Accordingly, at the time coverage was denied and the underlying suit was filed Defendant could not have known such a claim was being made. Therefore, absent hindsight, Defendant had no reason to know there was any argument for coverage such as to justify Plaintiffs' claim that Defendant should have further investigated a claim and, defended a case, for which no policy was in force.

As referenced by the Nevada Supreme Court in Allstate v Miller, 125 Nev. 300, 212 P.3d 318 (NV. 2009), when there is a genuine dispute regarding an insurer's legal obligations, the district court can determine if the insurer's actions were reasonable... and the Court "evaluates the insurer's actions at the time it made the decision." citing Cal Farm Ins. Co., 31 Cal. Rptr. 3d at 629 evidence suggest UAIC's actions were reasonable and this Court can so find. Moreover, even today, it seems clear that UAIC's coverage decision was based on a reasonable position – as admitted by Plaintiffs' Counsel at an earlier hearing and, agreed with by the former Judge hearing this matter.

Accordingly, Defendant seeks summary judgment on all of Plaintiff's claims for C. extra-contractual remedies, and/or 'bad faith' claims, as a 'Genuine Dispute' as to coverage exists and, UAIC's actions were reasonable.

As this Court can see, the main issue in this case is not merely coverage - for Mr. Lewis' \$15,000 liability limits - but Plaintiffs' causes of action for breach of the covenant of good faith and fair dealing, insurance bad faith, violations of Nevada Fair Claims Practices Act - from which they hope to receive a windfall and collect on a default judgment of \$3.5 million plus additional fees and costs. The Nevada Supreme Court and the Ninth Circuit Court of Appeals have provided guidelines as to when "bad faith actions" become ripe and, whether they can be dismissed as a matter of law when the insurers actions are reasonable. Because of the holdings

3

5

6

8

9

10

11

12

13

14

15

16

17

18

19

20

21

22

23

24

25

26

27

28

in those cases, it is respectfully requested that this Court dismiss all extra-contractual causes of action, regardless of the Court's ultimate findings regarding the ambiguity for the breach of contract claim.

Nevada law relative to the tort of "bad faith" was succinctly explained in the case of Schumacher v. State Farm Fire & Cas. Co., 467 F. Supp. 2d 1090, 1096 (D. Nev. 2006) wherein the court confirmed the following:

> The Supreme Court of Nevada adopted the cause of action called "bad faith" in United States Fidelity & Guar. Co. v. Peterson, 91 Nev. 617, 540 P.2d 1070 (1975). Nevada's definition of bad faith is: (1) an insurer's denial of (or refusal to pay) an insured's claim; (2) without any reasonable basis; and (3) the insurer's knowledge or awareness of the lack of any reasonable basis to deny coverage, or the insurer's reckless disregard as to the unreasonableness of the denial. Pioneer, 863 F.Supp. at 1247, citing American, 102 Nev. At 605; Falline v. GNLV Corp., 107 Nev. 1004, 1009, 823 P.2d 888 see also, Pemberton v. Farmers Insurance (1991);[\*1096] Exchange, 109 Nev. 789, 858 P.2d 380 (1993) ("a]n insurer fails to act in good faith when it refuses [\*\*14] 'without proper cause' to compensate the insured for a loss covered by the policy.").

The foregoing indicates that if a dispute exists as to whether coverage even exists for a claim under the policy and insured may certainly seek recovery from the insurer under the contractual provisions of the policy. However, if the insurer has a reasonable basis to deny coverage there cannot be 'bad faith.'

Moreover, the Ninth Circuit has recognized the "genuine dispute" doctrine. This doctrine stems from the recognition that insurance companies have to investigate claims and should be allowed to do so without fear of accusations of bad faith. Courts hold that the implied duty to investigate claims allows the insurer to give its own interests consideration equal to that it gives its insureds. The "genuine dispute" doctrine protects insurers from bad faith claims where the insurer can show that there was a genuine dispute about coverage. See Beltran v. Allstate, 2001 U.S. Dist. LEXIS 9614 (2001). The existence of a genuine dispute as to Defendant's legal

2

3

4

5

6

7

8

9

10

11

12

13

14

15

16

17

18

19

20

21

22

23

24

25

26

27

28

liability to pay benefits precludes, as a matter of law, extra-contractual recovery against the insurer for breach of the implied covenant of good faith and fair dealing. Opsal v. United Services Auto Association, 10 Cal. Rptr. 2d 353 (1991). The key to a bad faith claim is whether or not the insurer's denial of coverage was reasonable. Under the "genuine dispute" doctrine a bad faith claim can be dismissed on summary judgment if the defendant can show that there was a genuine dispute as to coverage. See Guebara v. Allstate Insurance Company, 237 F.3d 987, 992 (9<sup>th</sup> Cir. 2001) (citations omitted).

Moreover, the Nevada Supreme Court has followed the genuine dispute doctrine as set forth in Allstate Ins. Co. v Miller, 125 Nev. 300, 212 P.3d 318 (NV. 2009) where the Court, stated:

"When there is a genuine dispute regarding an insurer's legal obligations, the district court can determine if the insurer's actions were reasonable. See <u>Lunsford v.</u> American Guarantee & Liability Ins. Co., 18 F.3d 653, 656 (9th Cir. 1994) (interpreting California law); CalFarm Ins. Co. v. Krusiewicz, 131 Cal. App. 4th 273, 31 Cal. Rptr. 3d 619, 629 (Ct. App. 2005) (holding that if an insurer's reasonableness depends on legal precedent, then the issue is reviewed de novo). This court reviews de novo the district court's decision in such cases and evaluates the insurer's actions at the time it made the decision. Cal Farm Ins. Co., 31 Cal. Rptr. 3d at 629.

In Homeowners Ass'n v. Associated Internat. Ins. Co., 90 Cal. App. 4th 335, 108 Cal. Rptr. 2d 776, 783 (Ct. App. 2001), the California Court of Appeals held that a bad-faith claim requires a showing that the insurer acted in deliberate refusal to discharge its contractual duties. Thus, if the insurer's actions resulted from "'an honest mistake, bad judgment or negligence," then the insurer is not liable under a bad-faith theory. Id. (quoting Careau & Co. v. Security Pacific Business Credit, Inc., 222 Cal. Pemberton v. Farmers Ins. App.\_3d 1371, 272 Cal. Rptr. 387 (Ct. App. 1990)) Exchange, 109 Nev. 789, 793, 858 P.2d 380, 382 (1993) (holding that bad faith exists when an insurer acts without proper cause); Feldman v. Allstate Ins. Co., 322 F.3d 660, 669 (9th Cir. 2003)

bad faith, plaintiff must show insurer unreasonably or without cause withheld benefits due under the policy).

### Id. at 317, 329. (emphasis added)

Further, other Nevada decisions have held that "[b]ad faith is established where the insurer acts unreasonably and with knowledge that there was no reasonable basis for its

2

3

4

5

6

7

8

9

10

11

12

13

14

15

16

17

18

19

20

21

22

23

24

25

26

27

28

conduct." Guarantee National Insurance Company v. Potter, 112 Nev. 199, 206, 912 P.2d 267, 272 (1996). In American Excess Insurance Company v. MGM, 102 Nev. 601, 729 P.2d 1352 (1986), the Nevada Supreme Court held that an insurer cannot be found liable for bad faith, as a matter of law, if it had a reasonable basis to contest coverage. The Court in American Excess, supra, defined bad faith as "an actual or implied awareness of the absence of a reasonable basis for denying benefits of the policy." Id. at 605. The Court stated that "because we conclude that AEI's interpretation of the contract was reasonable, there was no basis for concluding that AEI acted in bad faith." Id. In applying Nevada law, the United States District Court in Pioneer Chlor Alcholi Company, Inc. v. National Union Fire Insurance Company, 863 F. Supp. 1237 (D. Nev. 1994) also stated that where a legitimate contractual dispute exists, the insurer "is entitled to its day in court on such an issue without facing a claim for bad faith simply because it disagrees with [the insured]." Id. at 1250.

Accordingly, from the Allstate holding and, other decisions cited herein, it is clear that the key to a bad faith claim is whether or not the insurer's decision regarding coverage is reasonable and, that when the insurer's actions are reasonable, the Court can decide so as a matter of law and dismiss extra-contractual claims. Here, Plaintiffs claims that they are entitled to \$3.5 million dollar default judgment, far in excess of Mr. Lewis' \$15,000 policy limits, apparently because of Defendant's 'bad faith' for their failure to defend under Lewis' policy. However it seems clear from the discussion above, regarding Defendant's actions on the policy which was not in force at the time by plaintiff's admission no payment was made between June 12, 2007 and July 10, 2007 - that Plaintiffs' must admit a genuine dispute exists as to coverage for the loss. In fact, Plaintiffs' Counsel admitted just this fact at hearing on the initial Motion for summary judgment when he admitted Defendant's reading of the renewal was reasonable. See Exhibit 'J' to Defendant's Counter-Motion for summary judgment, p. 35, lines 20-24. Indeed a Federal District Court Judge has also already found UAIC's interpretation of the

2

3

4

5.

6

7

8

9

10

11

12

13

14

15

16

17

18

19

20

21

22

23

24

25

26

27

28

renewals (and, therefore their actions thereafter) was a reasonable one in granting summary judgment.

Therefore, again, this lawsuit arises from a contested claim for liability insurance on the date of the loss underlying the Nalders' claims. Defendants – with good reason – argue Plaintiff Lewis simply had no coverage in effect on the date of loss. More importantly, at the very least and, regardless of this Court's ultimate determination regarding coverage the Defendant, United Auto, had a reasonable basis to deny coverage for the loss and lawsuit underlying Plaintiff's Complaint as the records clearly indicate a failure to make timely payment and expiration of the policy before the loss. Under prevailing case law the Defendant need not be correct in denial merely that it has a reasonable basis for doing so. Defendant maintains that Plaintiff Lewis' admission that he failed to pay his renewal premium for his July 2007 policy until after the loss occurring July 8, 2007 clearly created a reasonable basis for United Auto to disclaim coverage for the loss. This set of facts (outlined in several places herein) undoubtedly meets the criteria for a 'genuine dispute' as to coverage under the holdings of the Nevada Supreme Court and the Ninth Circuit and necessitates a grant of summary judgment for Defendant on the extracontractual claims. See Allstate and Guebara, supra.

Besides this genuine dispute, as explained above, UAIC also investigated this coverage issue several times before declining coverage and defense of the underlying suit. In this case, UAIC investigated coverage when notified of the loss by both confirming the lapse through their underwriting department. This was done when Lewis initially called the Company to check coverage on July 13, 2007 whereupon customer service representative Eric Cook informed him the loss occurred in a period of no coverage after confirming this with the Underwriting Department. See Deposition of Eric Cook attached as Exhibit 'F' to Defendant's Opposition to the Motion for summary judgment, p. 36, Lines 17-23,p. 53, lines 4- 10, and copy of LAS VEGAS, NEVADA 89102 PHONE (702) 243-7000 FACSIMILE (702) 243-7059

1

2

3

4

5

6

7

8

10

11

12

13

14

15

16

17

18

19

20

21

22

23

24

25

26

27

28

Underwriting notes confirming call with Lewis, attached as Exhibit '1' to deposition of Giselle Molina, Exhibit 'B' to Opposition to the Motion for summary judgment 7. Thereafter, when Counsel for the Nalders' made a formal claim upon UAIC, the Company double-checked coverage with underwriting and, contacted the insurance agency, U.S. Auto, who confirmed Lewis had not paid his premium until July 10, 2007 and provided a copy of the receipt. Additionally, UAIC attempted to contact Lewis, but was unsuccessful. See copy of deposition testimony of Jan Cook, attached as Exhibit 'G' Opposition to the Motion for summary judgment, p. 34, lines 8-19, p. 35, lines 7-18, p. 50, lines 11-14, p. 56, lines 2-15, p. 68, lines 13-16, p. 72, lines 14-20; See Copy of Deposition testimony of Giselle Molina, attached as Exhibit 'B' Opposition to the Motion for summary judgment, p. 30, lines 4-5, and see copy of UAIC's claims notes, attached as Exhibit '4' to the deposition of Giselle Molina, Exhibit 'B' to the Opposition to the Motion for summary judgment..

Two cases from the Ninth Circuit Court of Appeals are instructive here and, although based on California law, one has been cited and, relied upon by the Nevada Supreme Court in the Allstate v Miller, 125 Nev. 300, 212 P.3d 318 (NV. 2009), holding, cited above. In Lunsford v. American Guarantee Liab. Ins. Co., 18 F.3d 653 (9th Cir. 1994), the Court held that an insurer who investigated coverage and based its decision not to defend on reasonable construction of policy was not liable for bad faith breach of the duty to defend even after the Court resolved the ambiguity in the contract in favor of the insured. Similarly, in a prior case, Franceschi v Amer. Motor. Ins. Co., 852 F.2d 1217 (9<sup>th</sup> Cir. 1988) the Court again resolved an ambiguity in favor of insured, but held the insurer's position had been reasonable and granted summary judgment as to bad faith claims.

<sup>&</sup>lt;sup>7</sup> This same note was used at Eric Cook's deposition, but Plaintiff never supplied the Exhibit to the court reporter.

2

3

4

5

6

8

10

11

12

13

14

15

16

17

18

19

20

21

22

23

24

25

26

27

28

Accordingly, based on all the evidence available at the time and, after investigating coverage, UAIC denied coverage for the loss based upon a reasonable basis that there was no policy in force and, therefore, no coverage for the loss. Under the case law cited herein, this cannot be a basis for bad faith remedies against UAIC. This is a simple disagreement about the coverage for a loss where the putative insured, Lewis, admitted he made no timely payment under the terms of the policy and only in this litigation claimed an ambiguity in the renewal that he did not understand. At the time of the claim UAIC reviewed coverages, confirmed the payment was late with the insurance agent and, tried to contact Lewis. Based on the information available to it at the time, UAIC made a reasonable decision that there was no policy in effect. The former Judge hearing this case and, Plaintiff's counsel, have agreed UAIC's position regarding the renewal statement and, therefore, coverage, was a reasonable one. Under these circumstances, even if this Court ultimately implies a contract due to the ambiguity, there can be no basis for a claim for "bad faith," other extra-contractual claims, or punitive damages. Plaintiff cannot, as a matter of law, establish that Defendant's determination that no policy was in force for the loss is unreasonable or without proper cause. Under the "genuine dispute" doctrine, Defendant is entitled to summary judgment as to all of Plaintiffs' extra-contractual claims (for breach of the covenant of good faith and fair dealing and for violations of the Nevada Unfair Claims Practices Act and Nevada Administrative Code) and claim for punitive damages.

#### In the alternative, Defendant asks that this Court find Plaintiffs claims under D. N.R.S. 686A.310 be dismissed as same are not available under an implied or, constructive, insurance contract.

As has been stated above, it is clear that Plaintiffs' only remaining argument for coverage lies with the theory that the renewal statement to Lewis (for the July 2007 policy term) was ambiguous and, Plaintiff has conceded that Lewis failed to remit his premium before June 30, 2007 and before July 10, 2007. As such, as explained above, there was simply no policy of

2

3

4

6

8

9

10

11

12

13

14

15

16

17

18

19

20

21

22

23

24

25

26

27

28

insurance (contract) between the parties in place on July 8, 2007 - the date of loss. Plaintiff, therefore, is asking this Court to imply a constructive contract by finding the renewal was ambiguous. Accordingly, even if the trier of fact agrees with Plaintiff regarding the ambiguity – Plaintiff would have only an implied insurance contract for the date of loss. Defendant argues that, under such a construct, Plaintiff has no cause of action under N.R.S. 686A.310, as these causes of action were not anticipated for 'implied contracts.'

Another District Court Judge for the District of Nevada reached this very conclusion in interpreting Nevada law. In Nevada Assoc. Servs., Inc. v First Amer. Title Ins. Co., 2012 U.S. Dist. LEXIS 105466 (U.S. Dist. NV 2012), the Court there found Plaintiffs were seeking an implied insurance contract and, as such, N.R.S. 686A.310 was simply inapplicable to such a constructed contract and dismissed the claims. In so ruling the Court stated that:

"Plaintiff's claims are based on a purported implied contract and Plaintiff has cited no authority suggesting that N.R.S. § 686A applies to implied agreements. Plaintiff's claim under this statute are bare assertions or mere recitations of the law void of factual allegation and cannot survive the motion to dismiss. Accordingly, the Court dismisses the claims for violations of N.R.S. § 686A."

#### Id. at 9-10.

It should be apparent the soundness of the Court's rationale in Nevada Assoc. Sers. Because the statute only applies, by its own terms, to an insurance policy. Here as is undisputed there was no insurance policy in effect on the date of loss, N.R.S. 686A.310 should not be applied retroactively where no written contract was in place. Moreover, Defendant argues it would be inherently unfair for a Court to imply a contract where one existed, only then to apply, retroactively, duties from a statute to the parties of this new, implied contract. It is undisputed that, while UAIC handled the claim and, denied coverage, it operated under the reasonable assumption there was no policy in place. Accordingly, if their belief was reasonable, it would not be just nor, meet the requirements of the statute (assuming the Court now implies an insurance

2

3

4

5

6

7

8

9

10

11

12

13

14

15

16

17

18

19

20

21

22

23

24

25

26

27

28

contract) to hold UAIC to have been governed by this statute 5 years ago on a contract that would only be formed, by law, in the future.

Therefore, for all of the above, Defendant asks, in the alternative, that regardless of the Court's findings in regard to the ambiguity on the renewal statement, or in regard to the genuine dispute doctrine, that this Court dismiss all of Plaintiff's causes of action pursuant to N.R.S. 686A.310 because no such right of action exists for an implied contract.

#### In the alternative, This Court should bifurcate Plaintiffs extra-contractual E. remedies from the contract claims.

The decision to bifurcate is committed to the sound discretion of the trial court. Cook v. United Servs. Auto. Ass'n, 169 F.R.D. 359 (1996), citing Hirst v. Gertzen, 676 F.2d 1252, 1261 (9th Cir. 1982). The Federal Rules of Civil Procedure Rule 42(b) governs bifurcation (Separate trials) and authorizes the relief sought by Defendants.

> (b) Separate trials. For convenience, to avoid prejudice, or to expedite and economize, the Court may order a separate trial of one or more separate issues, claims, cross-claims, counterclaims, third-party claims. When ordering a spate trial, the Court must preserve any federal right to a jury trial.

Applying this rationale here, it is clear that the actions for Plaintiffs' 'bad faith' causes of action, namely for breach of the duty of good faith and fair dealing, insurance bad faith and violations of N.R.S. 686A.310 and the Nevada Administrative Code, should be severed from Plaintiffs' simple breach of contract action contained in Plaintiff's Complaint. Trying these claims together is both prejudicial to Defendants and, moreover, is not contemplated by Nevada law. The Nevada Supreme Court has provided guidelines as to when "bad faith actions" become ripe. Because of the holdings in those cases and the Genuine Dispute doctrine, it is respectfully requested that this Court sever all causes of action save and except for the breach of contract claim.

The "genuine dispute" doctrine protects insurers from bad faith claims where the insurer can show that there was a genuine dispute about coverage. See Beltran v. Allstate, 2001 U.S.

Dist. LEXIS 9614 (2001).

1

2

3

4

5

6

7

8

10

11

12

13

14

15

16

17

18

19

20

21

22

23

24

25

26

27

28

In Pulley v. Preferred Risk Mut. Ins. Co., 111 Nev. 856, 897 P.2d 1101 (1995), the parties were not able to agree on the value of the insured's uninsured motorist claim so the insured filed a breach of contract action against the insurer to recover policy benefits. The parties thereafter agreed to arbitrate the policy claim and the arbitrator returned an award in favor of the insured. The insurer failed to pay the arbitration award and the insured then commenced a bad faith action against the insurer. The next day the insurer paid the award and then moved to dismiss the insured's bad faith suit on the grounds that the bad faith claim could have been raised in the insured's first action and was therefore barred by the doctrine of res judicata. The district court agreed and dismissed the bad faith suit. The Supreme Court reversed and stated as follows:

> "We conclude that the doctrine of res judicata does not bar appellants' case against Preferred Risk for breach of the covenant of good faith and fair dealing because the issue decided on the merits in the prior litigation is not the same issue that is presented in the second case. The duty to act in good faith does not arise from the terms of the insurance contract. United States Fidelity and Guaranty Co. v. Peterson, 91 Nev. 617, 620, 540 P.2d 1070, 1071 (1975). Rather, the duty of good faith and fair dealing is imposed by law and the violation of this duty is a tort." Id.

Id. at 858-59.

Pulley provides a clear statement that a claim for insurance bad faith is a separate and independent tort action that arises out of the related, but independent, contractual claim for insurance policy benefits. In Pulley, the bad faith claim was based on the insurer's refusal or delay in paying the arbitration award. Until the contractual obligation to pay the award was resolved by either payment, as occurred, or by a judgment in the contract claim, the insured's claim for bad faith against the insurer would have been premature.

Therefore, severing the bad faith causes of action while the insured pursues his contractual claims satisfies the rules set forth in the above-referenced cases. This is obviously important since it is clear from the Nevada Supreme Court's decision in Pemberton v. Farmers Ins. Exch., 109 Nev. 789, 858 P.2d 380 (1993), that a claim for insurance bad faith does not accrue until the underlying contractual action is resolved. Therefore an insurance bad faith

2

3

4

5

6

7

8

9

10

11

12

13

14

15

16

17

18

19

20

21

22

23

24

25

26

2.7

28

action should not be allowed, at the very least, to proceed in the same action as the traditional contractual claims until there is a final judgment or resolution of the contractual claim for benefits.

Additionally, the most recent decision from the District of Nevada concerning this issue is Drennan v. Md. Casualty Co., 366 F. Supp. 2d 1002 (2005 Nev.), which squarely supports such a bifurcation. In that case, the district court again noted that an insured must establish legal entitlement to benefits prior to instituting an action for bad faith. Id. at 1005. The court in that matter bifurcated the contractual and bad faith claims. The Court in Drennan succinctly summed up the reason for bifurcation as follows:

"Bifurcating the breach of insurance contract claim from the bad faith claim is appropriate in this case. If Plaintiffs do not prevail on their breach of insurance contract claim, there can be no basis for concluding that Maryland Casualty acted in bad faith. Consequently, a favorable finding for Maryland Casualty on this issue would eliminate the need for a second trial. Bifurcation thus would further the interest of expedient resolution of litigation. Further, bifurcation would simplify the issues for trial and reduce the possibility of undue prejudice by allowing the jury to hear evidence of bad faith only upon establishing that Maryland Casualty breached the insurance contract. The Court therefore finds that any trial regarding the breach of contract claim shall be bifurcated from the bad faith claim". Id. at 1008-9.

The foregoing review of Nevada law and the language used by the Nevada Supreme Court in the Pulley case is inescapable. The "bad faith tort action does not occur until after the first case for benefits under the contract had been settled." Pulley at 1103. That decision, along with the reasoning set forth from <u>Drennan</u> offer clear law supporting the bifurcation of Plaintiffs' extra-contractual causes of action. For the foregoing reasons, Defendants ask that the Plaintiffs' claims for 'bad faith', breach of the covenant of Good Faith and Fair Dealing, as well as claims for violations of the Nevada Unfair Claims Practices Act and/or Nevada Administrative Code, be bifurcated from Plaintiffs' breach of contract claims. Defendant submits that any claim of bad faith is premature but, at the very least, should not proceed in instant action for breach of contract. Since Plaintiffs have yet to prove any entitlement to benefits under the policy and a

3

4

5

8

9

10

11

12

13

14

15

16

17

18

19

20

21

22

23

24

25

26

27

28

genuine dispute as to coverage exists, based on Nevada law, and the well reasoned opinion of the federal district court, it is requested that this court severe these causes of action pending resolution of the breach of contract claim.

Accordingly, the Court should bifurcate the bad faith or, extra-contractual, causes of action pending resolution of the contract causes of action.

Finally, in the alternative, Defendant seeks leave to Amend its pleadings to add a F. counter-claim against Plaintiff for collusion and/or breach of the cooperation clause as well as champerty.

In the case at bar, it is clear that the only two parties to the alleged contract were Plaintiff Gary Lewis and Defendant United Auto. The Nalder Plaintiffs' have no contractual relationship with United Auto and, apparently until February 2010, had no assignment of rights or Covenant not to execute with Plaintiff Gary Lewis to 'step into his shoes' and sue United Auto. Given the amount of the judgment, the previously friendly relationship between Lewis and the Nalders's, the lack of any assignment before February 2010 and contact by Plaintiffs Counsel with Lewis shortly after the loss - Defendants seek leave to amend their Answer to file a Counter-claim for collusion and/or breach of the cooperation clause by plaintiffs.

F.R.C.P. 13 allows for compulsory Counter-claims to be filed. Additionally, F.R.C.P. 15 allows for amendments to be filed, after the time allowed for filing same, by leave of court "when justice so requires." Such leave is left to the sound discretion of trial court. Forsyth v. Humana Inc., 114 F.3d 1467, 1482 (9th Cir. 1997). The "underlying purpose of Rule 15 [is] to facilitate decision on the merits, rather than on the pleadings or technicalities." Lopez v. Smith, 203 F.3d 1122, 1127 (9th Cir. 2000) (en banc) (citation and quotation marks omitted). Leave to amend "shall be freely given when justice so requires" and this rule should be applied with "extreme liberality." Forsyth, 114 F.3d at 1482 (citing Fed. R. Civ. P. 15(a)).

In the case at bar, it is now plain that the Nalders' lacked standing to bring suit against

<sup>&</sup>lt;sup>8</sup> Lewis has testified in interrogatory responses and deposition that he and James Nalder are friends.

2

3

4

5

6

7

9

10

11

12

13

14

15

16

17

18

19

20

21

22

23

24

25

26

27

28

United Auto when originally filed. The majority rule, and rule followed by this Court, is that third party is stranger to the contract, like the Nalders' here, have no standing to sue for breach of contract and bad faith against an alleged tortfeasor's insurance company. Gunny v. Allstate Ins. Co., 108 Nev. 344 (Nev. 1992). From the face of Plaintiffs' Complaint it is obvious that the Nalder Plaintiffs, like those in Gunny, had no standing to bring any causes of action against Defendant. The Nalders' have not pled any contractual relationship with Defendant. See Plaintiff's Complaint, Exhibit 'H' to Defendant's Opposition to Plaintiff's Motion for summary judgment. It is quite clear that the Nalders' only relationship is as a judgment creditor of Lewis. Plaintiff has not pled any contract between the Nalders' and United Auto nor any other basis for standing, such as an assignment. See Exhibit 'H' to Defendant's Opposition to Plaintiff's Motion for summary judgment. The Plaintiff has pled no assignment of any causes of action by Lewis against Defendant may even implicate certain conflicts of interest. Rather, it is clear that the only Plaintiff Lewis, Kristin parties to contracts issue are the Gary Scott, and United Auto. See attached Declaration of Western Regional Underwriting and Marketing Manager, Danice Davis. Moreover, in response to a Motion to Compel, Defendants were provided an alleged "assignment", attached as Exhibit 'E' to Defendant's Opposition to Plaintiffs' Motion for summary judgment, between the Nalders' and Lewis that - by its own terms – was only signed February 28, 2010.

The fact that this assignment claims Lewis 'assigned' his claims against United Auto for "value received", however, this 'value' is not apparent from the face of the document. See Exhibit 'E' to Defendant's Opposition to Plaintiffs' Motion for summary judgment. If it was for a covenant not to execute the excess judgment or a release of claims – it certainly is not apparent. Clearly, a material issue exists over 'consideration for this assignment and whether it is at valid on its face. This is especially troubling for Defendant when considered in conjunction with Plaintiff, Gary Lewis', Answers to Interrogatories. See Exhibit '3' to Plaintiff's Motion for summary judgment. In Plaintiff's Response No. seven (7), Lewis admits that he and James

2

3

4

5

6

7

8

9

10

11

12

13

14

15

16

17

18

19

20

21

22

23

24

Nalder are "friends." Next, at Response to number nineteen (19), states that "shortly after the accident" he called Plaintiffs' Counsel, David Sampson" at the request of his friend James Nalder. See Exhibit '3' to Plaintiffs' Motion for summary judgment.

As such, it is clear from the face of the Plaintiffs' complaint that the Nalder Plaintiffs' have not, pleaded a prima facie case for breach of contract or bad faith against Defendant as they lack standing to do so. The eleventh-hour attempt to rectify this defect via the February 28, 2010 assignment has only raised more questions. Specifically, what consideration was given to Lewis, if any, for this assignment and, more importantly, what is the relationship between all Plaintiffs and Plaintiffs Counsel. In short, the Nalder plaintiffs are strangers to the contract. Yet, they obtained a multi-million dollar judgment against their friend, who has been in contact with their attorney since shortly after the accident.

As such, issues of collusion, breach of the cooperation clause of the insurance policy or, possibly champerty, have arisen from Plaintiffs' interrogatory responses and purported assignment. As this Motion was originally mooted by the Court's summary judgment ruling, Defendant has never had time to investigate these issues. Therefore, Defendant can easily show excusable neglect for not having filed its counter-claim sooner as these facts were unknown until after discovery revealed them. Thereafter, Defendant timely moved to amend, though the Motion was not heard until after discovery had closed. Once summary judgment was given, the Motion was mooted. Now that the matter has been remanded, Defendant has a right to amend its Answer to add this Counter-claim and, additionally, seek discovery on these issues. Moreover, this Court may grant same leave to file said amendment to do substantial justice between the parties.

25 ///

26

27

111

28

ATTORNEYS AT LAW
ATTORNEYS AT LAW
1117 SOUTH RANCHO DRIVE
LAS VEGAS, NEVADA 89102
PHONE (702) 243-7051

IV.

# **CONCLUSION**

Based upon the foregoing, Defendants UNITED AUTOMOBILE INSURANCE COMPANY respectfully requests that this Court grant their Motion for Summary Judgment as to all of Plaintiff's allegations of breach of the duty of good faith and fair dealing, insurer bad faith and/or violation of the Nevada Fair Claims Practices Act, with prejudice; or alternatively, grant Defendant's Motion to Bifurcate all extra-contractual claims on Plaintiff's alleged aforementioned bad faith claims pending the resolution of Plaintiff's contractual claims. Finally, and in the alternative, Defendant asks this Court for Leave to file a Counterclaim against Plaintiffs.

DATED this 26<sup>th</sup> day of March, 2013.

ATKIN WINNER & SHERROD

/s/ Matthew J. Douglas
Matthew J. Douglas
Nevada Bar No. 11371
1117 S. Rancho Drive
Las Vegas, Nevada 89102
Attorneys for Defendant

### CERTIFICATE OF ELECTRONIC SERVICE

I DO HEREBY CERTIFY that I am an employee of ATKIN WINNER & SHERROD and on the 26<sup>th</sup> day of March, 2013, I did serve, via electric service, the foregoing DEFENDANT UNITED AUTOMOBILE INSURANCE COMPANY'S COUNTERMOTION FOR SUMMARY JUDGMENT ON ALL EXTRA-CONTRACTUAL CLAIMS OR REMEDIES; OR, IN THE ALTERNATIVE, MOTION TO BIFURCATE CLAIMS FOR EXTRA-CONTRACTUAL CLAIMS OR REMEDIES; FURTHER, IN THE ALTERNATIVE, MOTION FOR LEAVE TO AMEND ANSWER TO FILE COUNTER-CLAIM ORAL ARGUMENT REQUESTED

<u>/s/ Victoria Hall</u>

An employee of ATKIN WINNER & SHERROD

16

17

18

19

20

21

22

23

24

25

1	MATTHEW J. DOUGLAS						
2	Nevada Bar No. 11371 ATKIN WINNER & SHERROD 1117 South Rancho Drive						
3	Las Vegas, Nevada 89102 Phone (702) 243-7000						
4	Facsimile (702) 243-7059 mdouglas@awslawyers.com						
5	Attorneys for Defendant,						
6	United Automobile Insurance Company						
7	UNITED STATES	DISTRICT COURT					
8	DISTRICT OF NEVADA						
9	IAMECNALDED Consider Addition Con-	LOAGENO 2.00					
10	JAMES NALDER, Guardian Ad Litem for minor Cheyanne Nalder, real party in interest, and GARY LEWIS, Individually;	CASE NO.: 2:09 DEPT. NO.:					
11	Plaintiffs,	DEFENDANT U INSURANCE CO					
12	vs.	OPPOSITION T MOTION FOR S					
13	UNITED AUTOMOBILE INSURANCE	ORAL ARGUM					
14	COMPANY, DOES I through V, and ROE CORPORATIONS I through V, inclusive						

Defendants.

CASE NO.: 2:09-cv-1348 DEPT. NO.:

OPPOSITION TO PLAINTIFFS' MOTION FOR SUMMARY JUDGMENT

ORAL ARGUMENT REQUESTED

UNITED AUTOMOBILE INSURANCE COMPANY, by and through its Counsel of record, Matthew J. Douglas, of ATKIN WINNER & SHERROD, hereby submits this Opposition to Plaintiffs' Motion for Summary Judgment and states and alleges, as follows:

This Opposition is made and based upon the pleadings and papers on file with this Court, the Points and Authorities contained below, and any oral argument which the Court may entertain at the time of hearing.

111

111 26

27 28

DATED this 26<sup>th</sup> day of March, 2013.

## ATKIN WINNER & SHERROD

/s/Matthew J. Douglas
Matthew J. Douglas
Nevada Bar No. 11371
1117.S. Rancho Drive
Las Vegas, Nevada 89102
Attorneys for Defendant

#### POINTS AND AUTHORITIES

I.

# STATEMENT OF FACTS AND RESPONSE TO PLAINTIFF'S STATEMENT OF FACTS

#### A. Facts relating to this lawsuit.

This is an insurance claim which was denied due to termination of a policy after the plaintiff, Gary Lewis, failed to pay his premium.

Defendant has very little information regarding the subject accident which the Plaintiff underlies this suit but, it appears that Gary Lewis was operating his vehicle in Pioche, Nevada on July 8, 2007 wherein he struck minor pedestrian, Cheyenne Nalder. See copy of Plaintiff Lewis' deposition, attached as Exhibit 'A', hereto, p. 14, lines 1-15, p. 15, lines 12-15. Thereafter, Nalder and her father commenced a personal injury action against Lewis.

However, Mr. Lewis' policy of insurance had expired, and had not been renewed, due to nonpayment of renewal premium at the time of this accident. Presumably sensing this might be a problem, Mr. Lewis hastily made arrangements to pay a premium and acquire a new policy after he caused the accident. <sup>1</sup> After Attorneys for the Nalder Plaintiffs' obtained a \$3.5 million

<sup>&</sup>lt;sup>1</sup> Attached as Exhibit '5' the deposition of Giselle Molina, which is attached hereto as Exhibit 'B', is a copy of the receipt of payment, on July 10<sup>th</sup>, 2007 (2 days after the accident), for the premium payment made by Lewis at the U.S. Auto Insurance Agency located at 3909 W. Sahara Ave., Las Vegas, Nevada. See also the corresponding receipt of said payment by UAIC, Exhibit 'C' to the Declaration of Danice Davis, herein.

2

3

4

5

6

7

8

10

11

12

13

14

15

16

17

18

19

20

21

22

dollar default judgment against Lewis, Attorneys for the Nalders' and Lewis commenced this lawsuit for 'bad faith,' claiming UAIC should have covered Lewis, even though his policy had expired.

When this case opened, Gary Lewis first insisted that he had, in fact, paid for his premium prior to the expiration of his policy on June 30th, 2007 and that Defendant had denied receiving it. See attached copy of Plaintiff's original responses to requests for admissions, attached hereto as Exhibit 'C', numbers 4 & 7. However, Lewis also refused to answer any discovery or produce any documents evidencing this alleged payment. Moreover, Lewis objected and refused to produce the assignment of rights under which the Nalder Plaintiffs' brought the instant suit. These responses necessitated a Motion to Compel discovery responses and a motion for sanctions. In response to this motion, at the eleventh hour and, on the doorstep to the courtroom on the day of the hearing, the plaintiff simply changed his story and admitted that he had not, in fact, ever paid his premium for a renewal policy before the previous policy was terminated. See copies of Plaintiff's 'Supplement' to his Responses to Requests for admission, which are attached hereto as Exhibit 'D, numbers 4 and 8'. Further, at that time, the plaintiff also produced an 'Assignment' - which purports to assign Plaintiff Lewis' chose in action to the Nalder Plaintiffs' - but, which was entered into on February 28, 2010<sup>2</sup>. See Exhibit 'E', attached hereto. Plaintiffs – by virtue of the amended responses to requests for admissions – have admitted there exists no material issue of fact concerning that Lewis did not timely pay his premium for the July 2007 policy. Instead, at that point, Plaintiffs' shifted their argument to maintain that Lewis was due coverage because of an ambiguity in the renewal statement - not because he paid his premium timely and UAIC 'lost it'.

111 23

24 ///

25 26

27

28

The court will note that this purported 'assignment' was apparently executed long after the lawsuit was filed. It begs the obvious question how, or why, the Nalder Plaintiffs' were able to commence this lawsuit without any legal basis or authority for bringing it. Again, the 'assignment' was only produced after a motion to compel and motion for sanctions was pending before the court.

2

3

4

5

6

7

8

9

10

11

12

13

14

15

16

17

18

19

20

21

22

23

24

25

26

27

28

#### B. Facts relating to the claims at bar.

Lewis' insurance policy, number NVA 020021926, with Defendant United Automobile Insurance Company had expired, per its terms, on June 30, 2007. The policy, as such, was not in effect on July 7, the date of loss. See Declaration of Western Regional Marketing and Underwriting Manager for United Automobile Insurance Company, Danice Davis, with copy of policy number NVA 020021926 declarations page and policy, attached thereto as Exhibit 'A.' Although United Automobile had mailed a renewal notice to Gary Lewis advising that his policy would terminate on June 30 if payment were not received by that date, Mr. Lewis did not pay his premium. See Declaration of Western Regional Marketing and Underwriting Manager for United Automobile Insurance Company, Danice Davis, with copy of Exhibit renewal notice, attached as Exhibit 'B' thereto. The renewal notice clearly put Lewis on Notice that his premium for his renewal policy was due "no later than 6/30/07." See Exhibit 'B' attached to Declaration of Danice Davis.

It was only after the loss occurred, on July 8, 2007, that Lewis presented a money order for payment of his premium for a new policy, on July 10th, 2007. See Declaration of Western Regional Marketing and Underwriting Manager for United Automobile Insurance Company, Danice Davis, with copy of cashier's check receipt of premium for said new policy number NVA 030021926 on July 8, 2007 attached as Exhibit 'C', thereto. At that time a new policy, number NVA 030021926, was initiated with a term of July 10, 2007 to August 10th, 2007. See Declaration of Western Regional Marketing and Underwriting Manager for United Automobile Insurance Company, Danice Davis, with copy of declarations page for number NVA 030021926, attached as Exhibit 'D,' thereto.

As stated, the plaintiff initially insisted that he paid his policy premium on time, and that UAIC must have lost or misplaced it. Then, in the wake of discovery and a motion to compel, Gary Lewis has admitted that he did not remit any amount for renewal of UAIC Policy number NVA 020021926 after June 12, 2007 and before June 30, 2007 nor between June 30, 2007 and July 10, 2007. A copy of Plaintiff Gary Lewis' Answers to requests to admit are attached hereto

as Exhibit 'D.'

1

2

3

5

6

7

8

9

10

11

12

13

14

15

16

17

18

19

20

21

22

23

24

25

26

27

28

As such, Defendant has maintained that this loss occurred during the period of noncoverage that existed from June 30, 2007 to July 10th, 2007. See Declaration of Western Regional Marketing and Underwriting Manager for United Automobile Insurance Company, Danice Davis. UAIC became aware of the loss when Lewis called the Company to check coverage on July 13, 2007 whereupon customer service representative Eric Cook informed him the loss occurred in a period of no coverage after confirming this with the Underwriting Department. See Deposition of Eric Cook attached hereto as Exhibit 'F', p. 36, Lines 17-23,p. 53, lines 4- 10, and copy of Underwriting notes confirming call with Lewis, attached hereto as Exhibit '1' to deposition of Giselle Molina, Exhibit 'B', hereto<sup>3</sup>. Thereafter, when Counsel for the Nalders' made a formal claim upon UAIC, the Company double-checked coverage with underwriting and, contacted the insurance agency, U.S. Auto, who confirmed Lewis had not paid his premium until July 10, 2007 and, provided a copy of the receipt. Additionally, UAIC attempted to contact Lewis, but was unsuccessful. See copy of deposition testimony of Jan Cook, attached hereto as Exhibit 'G', p. 34, lines 8-19, p. 35, lines 7-18, p. 50, lines 11-14, p. 56, lines 2-15, p. 68, lines 13-16, p. 72, lines 14-20; See Copy of Deposition testimony of Giselle Molina, attached hereto as Exhibit 'B', p. 30, lines 4-5, and see copy of UAIC's claims notes, attached as Exhibit '4' to the deposition of Giselle Molina, Exhibit 'B', hereto.

After verifying with the agency that no payment had been made prior to expiration of the June policy until July 10, 2007, and attempting to contact Lewis, Plaintiffs' were informed of the fact that no coverage was in force for the loss. See Declaration of Western Regional Claims Manger for United Automobile Insurance Company, Jan Cook, and attached copy of correspondence to Counsel for Plaintiff, attached thereto as Exhibit 'A.' Plaintiff James Nalder, as guardian of Cheyenne Nalder, then filed suit in the Clark County District Court on October 9, 2007 under suit number A549111 against Lewis. On October 10, 2007, and again November 1,

<sup>&</sup>lt;sup>3</sup> This same note was used at Eric Cook's deposition, but Plaintiff never supplied the Exhibit to the court reporter.

2

3

4

5

6

7

8

9

10

11

12

13

14

15

16

17

18

19

20

21

22

23

24

25

26

27

28

2007, the Company informed both claimant attorneys via correspondence of the fact there was no coverage due to non-renewal for failure to pay premium. See Declaration of Western Regional Claims Manger for United Automobile Insurance Company, Jan Cook, and attached copy of correspondence to Counsel for Plaintiff, attached thereto as Exhibits 'A' and 'B.'

Lewis' current attorneys commenced suit against him after they were advised that Lewis had no insurance for this loss. Lewis' current attorneys then took a default against their now client. On May 15, 2008 Plaintiff's petitioned the Court for a default Judgment in the amount of \$3.5 million. See copy of default judgment, attached to Plaintiff's Motion for Summary Judgment as Exhibit '2.' On May 16, 2008 the plaintiff attempted to amend that petition to seek \$5 million. On June 2, 2008 the court entered a default judgment against Lewis for \$3.5 million.

On May 22, 2009 Nalder and Lewis filed the present suit against the UAIC seeking payment of the default judgment against Lewis<sup>4</sup>. See Plaintiff's Complaint, attached hereto as Exhibit 'H.' Plaintiffs have also made several 'extra-contractual' or 'bad faith' claims against Defendant UNITED AUTOMOBILE INSURANCE COMPANY (hereinafter "UAIC or United Auto"). See Plaintiff's Complaint, attached hereto as Exhibit 'H.' Namely, Plaintiff alleges UAIC has breached its duty of good faith and fair dealing towards Plaintiffs, and failed to abide by Nevada's Fair Claims and Practices Act, N.R.S. 686A.310. Plaintiffs' bad faith claims are set forth in their Complaint. See Exhibit 'H.' Defendant has denied Plaintiffs' claims. See Copy of United Auto's Answer and Affirmative Defenses, attached hereto as Exhibit 'I.'

Defendant has, from the outset, disputed coverage for Plaintiff's claims. It is clear that there was no policy was in effect the date of loss and, therefore, UAIC argues no coverage would be owed to Lewis for Plaintiffs' claims. However, Defendant argues that regardless of this Court's ultimate determination regarding any ambiguity in the renewal statement, Defendant had a reasonable belief no coverage existed based on the failure to timely remit premium and, as such, cannot be liable for any extra-contractual damages, in hindsight, several years later based

<sup>&</sup>lt;sup>4</sup> The current suit was UAIC's first notice that Lewis had been served and, that a default judgment had been taken against him.

2

3

5

6

7

8

9

10

11

12

13

14

15

16

17

18

19

20

21

22

23

24

25

26

27

28

on an *ad hoc* legal argument for coverage. The reasonableness of Defendant's position is confirmed by the fact that the prior Judge hearing this case found no coverage and, Plaintiffs' Counsel admitted UAIC's reading of the renewal was reasonable at the hearing on the first Motion for summary judgment. See Exhibit 'J', hereto, p.35, lines 20-24.

### C. Responses to Plaintiff's Statement of Facts

In order to clear up any misstatements concerning the record in this case, Defendant responds to some of Plaintiff's Statement of facts. First, the "Renewal Notice" discussed by Plaintiff (at pages 3-4 of Plaintiff's Motion for Summary Judgment regarding payment beyond a policy expiration) was clearly titled "Revised Renewal Notice" by UAIC. This was done because Lewis – who had purchased his first month-long policy beginning March 29, 2007<sup>5</sup> – added a new driver (attached as page 13 of Exhibit "1" to Plaintiff's Motion for summary judgment) as well as a new vehicle (attached as page 14 of Exhibit "1" to Plaintiff's Motion for Summary Judgment) to his policy on April 25, 2007. 6 Previous to these endorsements, on April 9, 2007, UAIC had sent Lewis a "Renewal Statement" for his May 2007 Policy which specifically informed him that premium needed to be paid prior to expiration of his current policy - or by April 29, 2007. A copy of the initial Renewal statement is attached as page 20 of Exhibit "1" to Plaintiff's Motion for Summary judgment. However, as Lewis' two additions to the policy, on April 25, 2007, increased his premium – a new "Revised Renewal Statement" was issued which did allow him to remit his May 2007 premium by May 6, 2007. See page 16 of Exhibit '1' to Plaintiff's Motion for summary judgment. This revised renewal statement only provided additional time, beyond expiration of his current policy - because of the late additions to the

<sup>&</sup>lt;sup>5</sup> A copy of the receipt of the first policy premium, on March 29, 2007, is attached as page 7 of Exhibit "1" to Plaintiff's Motion for Summary Judgment

<sup>&</sup>lt;sup>6</sup> These endorsements led to an amended policy declarations page to be issued to Lewis on April 25, 2007 for the remaining four days of his policy (April 25, 2007 – April 29, 2007). (A copy of the Amended Declaration is attached as page 10 of Exhibit "1" to Plaintiff's Motion for Summary Judgment)

policy and increased premium required a Revised Renewal Statement to be sent out. In no way did same Revised Renewal Statement create a "course of conduct" allowing for payment of premium beyond expiration of the current policy term. This conclusion is supported by the fact that Lewis actually paid for his May 2007 policy on April 28, 2007 and the new policy term incepted, on schedule, April 29, 2007. See Receipt of Payment dated April 28, 2007, page 26 of Exhibit '1' to Plaintiff's Motion for Summary Judgment.

Similarly, Plaintiff notes that Lewis' June 2007 Policy required the premium to be received by May 29, 2007 (the last day of Lewis' May 2007 policy). See Renewal Notice at page 28 of Exhibit '1' to Plaintiff's Motion for Summary judgment. Thereafter, as Plaintiff points out, Lewis failed to remit any premium until May 31, 2007. See Receipt of Payment, page 34 of Exhibit '1' to Plaintiff's Motion for summary judgment<sup>7</sup>. As such, Lewis' June 2007 policy did not incept until May 31, 2007 – when payment was received. See Declarations page for June 2007 Policy at page 30 of Exhibit '1' to Plaintiff's Motion for Summary judgment. As such, like for the loss in the case at bar, Lewis had a lapse in coverage from 12:01 a.m. May 29, 2007 until 9:12 a.m. on May 31, 2007, when the new policy was paid for and incepted.

This was the same situation that occurred for the July 2007 policy, where the renewal notice clearly stated that the "Renewal Amount" must be paid "No Later than 6/30/07." See July 2007 Renewal Notice page 34 of Exhibit '1' to Plaintiff's Motion for summary judgment. Lewis, as happened with the June policy 2007 policy, was again late with his payment. Now it is agreed by all parties that Lewis did not remit premium for his July 2007 policy term until July 10, 2007. See Receipt of Payment at page 39 of Exhibit '1' to Plaintiff's Motion for summary

<sup>&</sup>lt;sup>7</sup> It is important to note that, every subsequent policy term Lewis had with UAIC, after March 2007, would be titled "renewal" and not "new business" on the receipt of payment because Lewis was not a "new customer" any longer. As such, this designation of "renewal" on a receipt of payment (to determine whether a producer has brought in a new customer) has absolutely no bearing on how UAIC characterized his policy.

2

3

4

5

6

7

8

9

10

11

12

13

14

15

16

17

18

19

20

21

22

23

24

25

26

27

28

judgment. Therefore, as occurred with the June 2007 policy, UAIC incepted Lewis' July 2007 policy term late on July 10, 2007. See copy of Declarations for July 2007 policy at page 36 of Exhibit '1' to Plaintiff's Motion for summary judgment. In this way, it is undisputed that Lewis, again, had a lapse in coverage from 12:01 a.m. June 30, 2007 to 12:50 p.m. July 10, 2007.

Plaintiff also notes that, in September and December 2007, Lewis again failed to timely remit his premium. UAIC does not dispute this. UAIC argues, in fact, this is further proof of Lewis' "course of conduct" - of failing to pay for his new policy timely. In fact, Lewis even failed to remit premium for his August 2007 policy timely as well. As can be seen from the records, Lewis was issued a renewal notice to remit his premium for his August 2007 policy by August 10, 2007 (this was because, of course, his July 2007 policy began July 10, 2007 due to late payment). See copy of Renewal Statement for August 2007 Policy at page 40 of Exhibit '1' to Plaintiff's Motion for summary judgment. Lewis, however, did not pay his August 2007 premium until August 13, 2007. See Receipt of Payment at page 45 of Exhibit '1' to Plaintiff's Motion for summary judgment. Thereafter, UAIC incepted his August 2007 policy on the date of payment, August 13, 2007. See Declarations Page for August 2007 Policy at page 42 of Exhibit '1' to Plaintiff's Motion for summary judgment. Again, his September 2007 Policy then required remittance of renewal premium by September 13, 2007. See Renewal Statements at pages 6 and 8 of Exhibit '2' to Plaintiff's Opposition to Defendant's original Motion for summary judgment, Document 20, herein. Lewis, again, failed to remit premium until September 14, 2007 (See Receipt of Payment at page 13 of Exhibit '2' to Plaintiff's Opposition to Defendant's original Motion for summary judgment, Document 20, herein.) and corresponding new Policy Declaration page for the September 2007 policy, issued September 14, 2007 at the time of payment. See Declaration Page at page 10 of Exhibit '2' to Plaintiff's Opposition to Defendant's original Motion for summary judgment, Document 20, herein. Lewis went on to make his October and

2

3

4

5

6

7

8

9

10

11

12

13

14

15

16

17

18

19

20

21

22

23

24

25

26

27

28

November 2007 policy term premium payments timely (See Receipts of Payments at pages 22) and 34 of Exhibit '2' to Plaintiff's Opposition to Defendant's original Motion for summary judgment, Document 20, herein.) before failing to remit his December 2007 premium on time. As such, once again, UAIC did not issue a new policy term until said payment was received on December 15, 2007. See Receipt of Payment and Declarations Page at pages 40 and 37, respectively, of Exhibit '2' to Plaintiff's Opposition to Defendant's original Motion for summary judgment, Document 20, herein.

As such, when one actually reviews the UAIC records, it is clear, UAIC did not issue any new policy term for Lewis until payment was received. During any period between expiration of a previous monthly policy – and remittance of policy premium for the new monthly term – Lewis would have a lapse in coverage. From a review of the records this happened on several occasions - both before and after July 2007 policy. Therefore, the evidence this case actually proves a course of dealing where Lewis, contrary to his self-serving interrogatory answers, had a prior course of dealing with UAIC wherein he knew his new policy term did not incept until he paid his premium.

Also, Defendant would like to note that Plaintiff also mischaracterizes or, does not completely cite the testimony of several witnesses. For instance, Plaintiff claims that Danice Davis, the Person Most Knowledgeable (PMK) for UAIC in regards to underwriting issues, is unable to indicate "expiration of your policy", on the renewal notice, referred to expiration of your current policy (rather than the expiration date on the top right hand corner for the future policy as Lewis claims he believed). However, Plaintiff is twisting Danice Davis' testimony. This is because though Davis told Plaintiff, time and time again, what the Defendant believes is reasonable and unambiguous interpretation of the renewal. Specifically, when you review Davis' testimony, she clearly told Appellant: "So it's a renewal offer to go another term. So when

2

3

4

5

6

7

9

10

11

12

13

14

15

16

17

18

19

20

21

22

23

24

25

26

27

28

I'm referencing your policy, it would be your policy that you have in force at the time you get this offer in order to extend to another term. "See Exhibit '4' to Plaintiff's Motion for summary judgment, Davis Deposition, p. 62, Lines 11-25 and page 63, Lines 1-8.

Accordingly, when one examines a full testimony of Ms. Davis' testimony it is clear she does explain her interpretation of the renewal. That is, since it is an offer for the next term, the only reasonable interpretation would be for an insured to pay his premium, by the due date to extend to the new term. As such, Davis would not agree with Plaintiff's attempt to force his interpretation on her and she explained the words "your policy" clearly reference the "current policy term" and the offer would be to extend to another term.<sup>8</sup>

Next, Plaintiff again misquotes or mischaracterizes the testimony of the former employees of UAIC, Manny Cordova and Lisa Watson for their argument that these individuals state the renewal is ambiguous. First, Plaintiffs' allege Mr. Cordova stated "certainly people can interpret a document differently" for 'proof' that the document here is ambiguous. Plaintiffs', however, fails to fully cite Mr. Cordova because, when one does, it is apparent he never said the document was ambiguous. In fact, Mr. Cordova agreed with UAIC's interpretation of the renewal notice and, where he did state one could view a document 'differently' he did so in a purely philosophical manner. That is, in response to Plaintiffs' Counsel again attempting to get a witness to agree with his interpretation of the document, Mr. Cordova testified:

#### BY MR. SAMPSON:

Okay. It's subject to multiple interpretations, fair statement?

MR. DOUGLAS: Objection, that mischaracterizes his testimony, calls for a legal conclusion. That's not what he said, Counsel.

THE WITNESS: I would have to agree, that's not what I said. What I said was, again, this is the way that I interpret the document, this is the way I read the document. If someone else were to read it differently, well, then that -- you know, I mean, there's guys out there

<sup>&</sup>lt;sup>8</sup> The Court can read on in the Davis deposition to notice Plaintiffs' Counsel continued attempt to force the witness to adopt his interpretation of the document (Exhibit '4' to Plaintiff's Motion. 358-362).

2

3

4

5

6

7

8

9

10

11

12

13

14

15

16

17

18

19

20

21

22

23

24

25

26

27

28

that will pick this up, you go down there to the looney farm and you give this to a guy and he will think you're handing him Psalms 117 or something. So this is the way I read the document. Could you interpret it differently? Of course. Could she interpret it differently? Of course. This is the way that I interpret it. I cannot tell you that, you know, my way is right or your way is right, but that's the way I read the document.

(See Cordova Deposition, attached as Exhibit '5' to Plaintiff's Motion for summary Judgment, p. 105, Lines 5-25, p. 106, and p. 107, Lines 1-16.)

In this way, Mr. Cordova never stated the document was "ambiguous" or subject to two different reasonable meanings as espoused by Plaintiffs'. In fact, clearly, Mr. Cordova disagreed directly with this interpretation of his testimony – when asked by Plaintiff- as shown above. Accordingly, like with Danice Davis, for Plaintiffs' to use Mr. Cordova's testimony in support of their arguments is simply baseless.

Finally, Plaintiffs' quote testimony of Lisa Watson, another former UAIC employee as further "support" for their arguments. However, the fact is it is quite clear from her testimony as a whole that Ms. Watson was scared and simply was denying knowledge about anything to avoid being involved in this lawsuit. This Court can review the transcript, but it is clear from the outset of Ms. Watson's deposition that she answered "she did not know" or that a subject was "outside" the scope of her knowledge" scores of times. When viewed in this light, it is clear Appellant is, once again attempting to mischaracterize a witnesses' testimony as support for their theory that the renewal notice is ambiguous. Ms. Watson actually testified in her deposition to the plain meaning of the renewal (as put forth by UAIC) but, then, she stated she had no knowledge concerning the renewal notices. Specifically, Ms. Watson's full testimony stated, as follows:

Then we have a sentence here that says, "To avoid a lapse in coverage, payment must be received prior to expiration of your policy." Did I read that correctly?

#### A: Yes.

- Do you have an understanding as to what that sentence means or is it outside of what you were involved in?
- A: I want to say it's outside (her knowledge).

Q:	Okay, fair enough.	And so what they're	referring to	in terms	of expiration,	as you	sit	here
right no	ow, you don't have a	ny knowledge or red	collection, co	rrect?		, 1.		*

#### **A**: Correct.

2

3

4

5

6

7

8

9

10

11

12

13

14

15

16

17

18

19

20

21

22

23

24

25

27

28

(See Watson deposition attached as Exhibit '6' to Plaintiff' Motion for summary judgment, page 50, Lines 1-24).

As such, when one views the full testimony of Ms. Watson, like the others, one sees that her testimony just does not support the arguments made by Plaintiff. Here, Watson clearly stated the due date on the renewal was clear and, when pressed by Plaintiff about the meaning of the sentence at issue, Watson agreed that she had no recollection of what it referred too. Therefore, clearly, this is not the clear cut endorsement of Plaintiffs' viewpoint they claim it to be. Moreover, it is equally clear that Watson testified the issue was outside the scope of her knowledge. Therefore, if anything, Watson testified that she is not the person to decide the issue of ambiguity.

Accordingly, when a full review of the above-referenced witnesses' testimony is conducted, it is apparent none of them espoused the views argued by Plaintiff. In fact, Cordova and Davis specifically disagreed with Plaintiffs' argument regarding the ambiguity. As such, this Court should not countenance Plaintiffs' blatant attempt to 'cherry pick' and/or mischaracterize testimony.

Quite simply, as set forth in Defendant's Counter-Motion for summary judgment, herein, Mr. Lewis' policy of insurance had expired, and had not been renewed, due to nonpayment of renewal premium at the time of this accident. Presumably sensing this might be a problem, Mr. Lewis hastily made arrangements to pay a premium and acquire a new policy after he caused the accident. This should not be a basis for coverage and, cannot be a basis for any 'bad faith' or extra-contractual remedies.'

26 111

111

#### **LEGAL DISCUSSION**

II.

Pursuant to F.R.C.P. 56(a), the Court must enter summary judgment when "...there is no genuine issue as to any material fact and...the moving party is entitled to a judgment as a matter of law." Under this Rule, the moving party has the initial burden of showing the absence of a genuine issue of material fact. Once the movant's burden is met by presenting evidence which, if uncontroverted, will entitle the moving party to a judgment as a matter of law. The burden then shifts to the respondent to set forth specific facts demonstrating that there is a genuine issue for trial. Pioneer Chlor Alkali Company, Inc. v. National Union Fire Insurance Company of Pittsburgh, Pennsylvania, 863 F. Supp. 1237, 1238 (D. Nev. 1994), citing Adickes v. S.H. Kres and Company, 398 U.S. 144, 26 L.Ed. 2d 142, 90 S. Ct. 1598 (1970); Anderson v. Liberty Lobby, Inc., 477 U.S. 242, 250, 91 L.Ed. 2d 202, 106 S. Ct. 2548 (1986). However, when viewing a case on summary judgment, the pleadings and exhibits must be construed in a light most favorable to the nonmoving party. Wood v. Safeway, Inc., 121 P.3d 1026, 1031 (Nev. 2005); See United States v. Diebold, 369 U.S. 654 (1962).9

It is clear from the facts presented and law cited that Gary Lewis had a policy of insurance with United Auto that expired – per the terms of the policy – on June 30<sup>th</sup>, 2007 if Plaintiff did not renew the policy. Plaintiff admits he did not tender premium payment for his July policy –until July 10, 2007 – after the loss occurred and beyond the time for renewal. As such, Lewis simply had no coverage the day of the loss, July 8, 2006. Plaintiff's Motion does not dare suggest that Lewis' policy with UAIC, number NVA 020021926, did not expire – per its own terms - on June 30, 2007. Nor does Plaintiff dare argue (after altering his responses to requests to admit, previously) that Lewis remitted policy premium for his new policy term, number NVA 020021926, before the loss involved here occurred. Rather, Plaintiff seeks to have

2

3

4

5

6

9

10

11

12

13

14

15

16

17

18

19

20

21

22

23

24

25

26

27

28

this Court form an 'implied' or, constructive, insurance contract covering the loss in question (July 8, 2007) based on alleged ambiguity in the renewal notice.

Plaintiff's Summary Judgment amounts to three arguments. First, Plaintiff argues that the "Renewal Statements" sent by UAIC were ambiguous and, therefore, should be construed against UAIC and this court should imply a constructive policy of insurance (contract) for the date of loss. Next, that, if the Court finds coverage based on the ambiguity, that Defendant should be found to have breached the implied covenant of the duty of good faith and fair dealing. Finally, if Defendant is guilty of such 'bad faith', this Court should find the default judgment was proximately caused by the alleged breaches and award Plaintiff the amount of the default judgment plus interest and fees, etc.

Defendant, will address each argument, in turn, but, in short believes all of these arguments to be incorrect in fact and in law. However, and in the alternative, even should this Court find as a matter of law that an ambiguity existed in the renewal, and the Court implies an insurance contract, the Court should deny Plaintiff's Motions for summary Judgment on the extra-contractual claims and/or that any breaches caused Plaintiff's damages as Defendant's actions were reasonable.

A. The Renewal Statement Issued to Lewis was not Ambiguous and Clearly Demanded Remittance of Policy Premium, for the Subsequent Term, by Expiration of the Present Policy Period and, at the very least, a material issue of fact remains over whether the renewals were 'ambiguous.'

In support of their argument for this Court to form an implied insurance contract, Plaintiff claims that the "Renewal Statement", issued by UAIC to Lewis were ambiguous because an insured could somehow confuse the expiration date of his next policy with expiration

<sup>&</sup>lt;sup>9</sup> Defendant must point out that Plaintiffs' incorrectly state in their moving papers that this Court must view the evidence in a 'light most favorable to Plaintiffs' (See Plaintiffs' Motion at page 9, lines 26-27). Obviously, this is the *opposite of the standard that should be applied here*.

2

3

4

5

6

7

8

9

10

11

12

13

14

15

16

17

18

19

20

21

22

23

24

25

26

27

28

of his current one. Moreover, that an insured could somehow fail to notice the clearly labeled "renewal amount" with the words "Not later than" followed by a date surrounded by stars. Not only does Defendant believe that Plaintiff's argument defies commons sense but, also that the case law cited by Plaintiff is dissimilar to the case at bar. As such, Defendant asks this Court to conclusively find these renewals to be unambiguous.

It is axiomatic that unambiguous language in a contract's terms must be upheld. Farmer Ins Co. v. Young, 108 Nev. 328 (Nev. 1992). The Supreme Court of Nevada has also stated that the language of an insurance policy will be given its plain and ordinary meaning from the viewpoint of one not trained in law. United Insurance Co. v. Frontier Insurance Company, Inc., 120 Nev. 678 (Nev. 2004)<sup>10</sup>. Additionally, the Ninth Circuit Court of Appeals has stated that where the language of an insurance policy admits of only one meaning, there is no basis for interpretation of the policy coverage under the guise of ambiguity. Further, that ambiguity does not exist just because a claimant says so. It can only exist where the wording or phraseology of a contract is reasonably subject to two different interpretations. State Farm Mut. Auto. Ins. Co. v. White, 563 F.2d 971 (9<sup>th</sup> Cir. 1977).

As attested to by Danice Davis, in her Declaration herein, Lewis June 2007 policy term expired per its term on June 30th, 2007. See Declaration of Danice Davis and copy of June 2007 policy attached thereto as Exhibit 'A', p. 11 'Policy Period, Territory.' Here, it is uncontroverted that the June 2007 policy expired, per its term, on July 30<sup>th</sup>, 2007. See Danice Davis Declaration. Further, it is uncontroverted that Lewis did not remit premium until after the loss when he paid for his subsequent policy term on July 10th, 2007. See Exhibit 'D', hereto. Accordingly, there was no policy in place for the loss.

Plaintiffs', of course, have altered their theory for coverage (first claiming Lewis made a

2

3

4

5

6

7

8

9

10

11

12

13

14

15

16

17

18

19

20

21

22

23

24

25

26

27

28

timely payment and UAIC lost it) to claim that this court should imply a policy of insurance due to an alleged ambiguity in the renewal statement issued to Lewis. For purposes of this discussion, Defendant will focus only on the renewal important to the case at bar – for the July 2007 policy. See Renewal Statement at page 34 of Exhibit '1' of Plaintiff's Motion for summary judgment. As such, prior to expiration of the June 2007 monthly policy, United Auto sent Lewis a 'Renewal Statement' that clearly provided he needed to remit premium for his July 2007 Policy by June 30, 2007. See Declaration of Danice Davis and Exhibit 'B', thereto. This Renewal statement is clear and unambiguous. It states quite prominently that Lewis premium was due "no later than 6/30/07." See Declaration of Danice Davis and Exhibit 'B', thereto. This Date was specifically surrounded by stars on the Renewal Notice. Plaintiff argues that because the paragraph in the body of the notice mentioned that Lewis needed to remit the premium before "expiration of the policy" and the expiration date for the new policy is located in the upper right hand corner - an insured might think he/she had until expiration of the subsequent policy term to remit premium for that term. This interpretation defies logic and reason as a straightforward review of the renewal reveals there is only one meaning for the due date for remittance of the new premium. Not only does the due date coincide with the expiration of the current policy term (there June 30, 2007) but, that same date is surrounded by stars on the top of the notice and listed, again, at the bottom left hand corner of the Renewal as "Due Date."

Moreover, common sense would dictate the expiration date refers to expiration of the current policy of insurance and not the new subsequent policy. Car insurance is mandated by law and all drivers have purchased policies of insurance and paid renewal premiums. As such, unlike interpretation of policy provisions - where a layman may not be exposed to contract language or construction - understanding of a renewal notice is a common experience. As such, the Court

25.

should review this renewal notice under the same familiarity that most people would – and understand the clearly marked "Due Date" for their renewal premium was the date required for renewal premium. This conclusion is the straightforward interpretation of the notice.

Moreover, this conclusion is supported by the history of dealings between Lewis and UAIC (set forth above) where Lewis' new policy term was *never* issued prior to receipt of his new premium payment. Despite Plaintiff's arguments to contrive a 'prior course of dealing' where 'Lewis could pay his premium late', the record actually shows that 1) UAIC *never issued* a new term without receiving payment and, 2) Lewis was late and had lapses in coverage more often than he paid timely. These facts belies Plaintiff's self-serving remarks that he "understood" the renewal notice to allow him to pay his renewal premium late. Rather, it is clear this argument was manufactured, *post hoc*, by Plaintiff. This is further supported by the fact that, even after the loss in question, and UAIC's disclaimer of coverage, *Lewis continued to pay for new policy terms with UAIC*. If he had really "believed" he would be covered for the loss at bar after paying his premium late — common sense dictates a rational consumer would have, thereafter, sought coverage from one of the multitude of other insurers available to him. The fact that he did not seek coverage from another company reveals that Lewis must not have actually believed UAIC should have covered him herein.

This conclusion is supported by the testimony of Lewis himself which betrays the ad-hoc explanation of what he believed the "due date" was. Specifically, Lewis, at his deposition testified to the following in discussing one of the renewal notices from UAIC:

Q: So can you tell me why? You said you didn't ignore it (in reference to the due date).

# A.I can't tell you why.

Q. Okay. Can you look down at the bottom left-hand corner. Does it say due date with a date there?

## A.Yes, it does.

Q. Okay. And that matches the date that's starred that says "no later than." Is that fair?

Q. Okay. And, in fact, it looks like in the middle of the page, it says, "Please detach and return

22

23

24

25

26

27

28

1

2

3

A. That's correct.

tins bottom portion with your payment. Do you see that:				
A. Yes.				
Q. So it appears that this bottom part was the stub that you return	your pay	ment wi	th. Is that	fair?
A. That's correct.				i
Q. Okay. And you have other bills you pay; is that correct?		, i		
A. Yes.				
	•	+ - + + - +.		
Q. Okay. Have you had bills in your name and accounts in your	name befo	re?		
A. Of course I have, yeah.	* •			
Q. Okay, sure. Everybody knows; right? You have an account in payment stub that you return with your payment. Is that fair?	your nam	e, and y	ou get a	
A. That is correct.		-	e i i i i i i i i i i i i i i i i i i i	-
Q. And all of them have due dates on them; is that right?			en. F	
THE WITNESS: Dave, can I answer something right now other	than yes a	nd no?		*
BY MR. DOUGLAS:		<b></b>	- avastion	т
Q. I would direct the witness not to ask his counsel for an answer want to know –	. I nave a	pending	z question	1
A.Yes.	1			
O Okay And so just like this stub has	* *	, 44	25	

A. I would like to take a break, please. Can I take a break?

57, Lines 20-25, p. 58 Lines 1-14).

As one can see, when asked directly about the clear "due date" on the renewal – which was also contained on the payment stub – Lewis had to admit that he understood that was the *due* date on the notice. He also had to admit that he could not explain why he chose to focus on the

(See deposition of Lewis, attached as Exhibit 'A', hereto, p. 55, Lines 17-25, p. 56, Lines 1-20, p.

1

2

3

11<sup>-</sup>

10

13 14

15 16

17

18 19

20

21 22

23

2425

26

2728

'expiration date' rather than the clearly marked 'due date' as the date for payment. Later, after a break where he met with his counsel, Lewis tried to claim he thought he had a 'grace period' after the due date, but the fact is such an interpretation is not reasonable when one examines the document and history of the parties' transactions.

Moreover, Defendant would like this Court to take note that, if the Court considers Lewis' subjective beliefs<sup>11</sup> about what he thought the renewal notice stated, this Court must also consider that individual's credibility. Here, Lewis changed his 'testimony' regarding why he failed to pay the premium, for July 2007, late. First, in answers to Requests to Admit he stated it was because UAIC lost his timely premium payment. (See Exhibit 'C', hereto). However, after a Motion to Compel was filed, demanding the form or method of this 'lost payment', Appellant Lewis miraculously changed his argument and began advancing this ambiguity argument (See Lewis' Supplemental Responses to Requests to Admit, no. 8, Exhibit 'D', hereto). Besides this change in testimony in this case, regarding the main issue in this case, Lewis also has a credibility issues because he is a convicted forger. (See Lewis Answers to Interrogatories no. 3, attached as Exhibit '3' to Plaintiffs' Motion for summary judgment) As this Court knows, F.R.E. 609(a)(2) allows for criminal convictions to be admitted, without consideration of prejudicial effect {unlike F.R.E. 609(a)(1) which is subject to F.R.E 403} when the crime involved has an element that includes an "act of dishonesty or false statement by the witness." F.R.E. 609. In this case, it is clear forgery contains just such an element. As such, a forgery conviction is automatically admitted for impeachment under F.R.E. 609 (a)(2). United States v. Hayes, 553 F.2d at 827 (1977).

The fact is, to adopt the interpretation Plaintiff seeks is to stretch both the facts and

<sup>&</sup>lt;sup>11</sup> The subjective statements of witnesses are really not relevant to the Court's inquiry regarding the ambiguity issue. <u>Farmers Ins. Exch. v. Neal</u>, 119 Nev. 62, 64 P.3d 472, 473 (Nev. 2003).

ATTORNEYS AT LAW 1117 SOUTH RANCHO DRIVE LAS VEGAS, NEVADA 89102 PHONE (702) 243-7000 FACSIMILE (702) 243-7059

1

2

3

4

5

6

7

8

9

10

11

12

13

14

15

16

17

18

19

20

21

22

23

24

25

26

27

28

common sense to manufacture an ambiguity where none exists. This court should not tolerate Plaintiff's ad hoc argument for coverage. The clear, plain, and unambiguous reading of the Renewal Statement shows Plaintiff Lewis was notified his premium, for his July 2007 policy term, needed to be received on or before the "Due Date" of June 30, 2007 to avoid a lapse in coverage. That due date is noted twice on the Renewal Statement. Lewis failed to remit same premium prior to July 10, 2007. As such, this Court can conclude no policy insurance existed for Lewis on July 8, 2007 and deny Plaintiff's Motion for summary judgment. At the very least Defendant argues that certainly a material issue of fact remains as to the ambiguity prohibiting summary judgment.

B. Alternatively, regardless of the finding concerning the ambiguity issue, Defendant opposes summary judgment on Plaintiff's claims for extracontractual remedies, and 'bad faith', in favor of Plaintiff as a Genuine Dispute as to coverage exists.

Plaintiff has also filed this Motion for summary judgment on their causes of action for breach of the implied covenant of good faith and fair dealing, specifically for a breach of the duty to defend<sup>12</sup>. Defendant has asked, that regardless of the ultimate finding on the ambiguity issue, that should this Court deny Plaintiff's summary judgment in regards to the extracontractual claims as, at the very least, a "Genuine Dispute" existed as to coverage. Here, the prior District Judge and, Plaintiff's own counsel at hearing, previously agreed that Defendant's interpretation of the renewals was reasonable. Further, Plaintiff cites case law that is completely inapplicable to the case at bar or not binding precedent. Every case cited by Plaintiff involved a situation where there existed a policy in force at the time of loss making such cases

<sup>(</sup>Cont.)

<sup>&</sup>lt;sup>12</sup> It does not appear to Defendant that Plaintiff has brought the Motion for summary judgment as to any claimed breaches of the Nevada Unfair Claims Practices Act, NRS 686A.310 and, as such, same is not discussed herein. To the extent Plaintiff is seeking judgment on these claims, Defendant refers this

2

3

4

6

7

8

9

10

11

12

13

14

15

16

17

18

19

20

21

22

23

24

25

26

27

28

distinguishable from the one at bar where there the parties admit there was no policy and, instead, Plaintiffs' have asked this Court to find an implied policy from an ambiguity in the renewal. In this way, these cases simply do not correctly reflect a situation where the insurer's records revealed no policy to be in force for the loss. Rather, based upon Nevada law and, case from the Ninth Circuit, it seems clear, as a matter of law, that Defendant cannot be held liable for extra-contractual remedies when, at the very least, a "genuine dispute" existed as to whether there even was a policy in effect.

1. The case law cited by Plaintiff is non-binding or inapplicable to the case at bar and simply does not state the correct standard to be applied here.

First, it must be noted that Plaintiff cites to a West Virginia opinion, Shamblin v. Nationwide Mut. Ins. Co., 396 S.E. 2d 766 (W.Va. 1990) suggesting an insurer strictly liable for insurer bad faith. However, as this Court plainly knows this precedent is not binding on this Court and, moreover, does not accurately set forth the standard for insurer bad faith liability in Nevada. Accordingly, this case and, argument, is of little use in the case at bar. Moreover, the Shamblin case and, several California decisions relied upon by Plaintiff, are distinguishable for the simple reason that all of those cases involved instances where there was no dispute as to a policy even being in force (and, therefore, the loss occurring during a policy term) and the insurers had failed to settle the claim within limits, thus exposing the insureds to excess judgments. Accordingly, the standards applied in those cases are distinguishable from the case at bar where there was a genuine dispute as to the existence of a policy at the time of loss.

Indeed the California precedents all state merely that an insurer who failed to settle within an insured's policy limits, may later be responsible for the detriment caused by the insurer's breach of the covenant of good faith and fair dealing. See Comunale v Traders &

Court to it discussion of these claims in Defendants Counter-Motion for summary judgment on these very

2

3

4

5

6

7

8

9

10

11

12

13

14

15

16

17

18

19

20

21

22

23

24

25

26

27

28

General Ins. Co., 50, Cal.2d 654, 328 P.2d 198; Crisci v. Sec. Ins. Co., 66 Cal.2d 425 (1967); Johansen v Calif. State Auto. Assn. Inter-Ins. Bureau, 538 P.2d 744 (1975). Again, while this may be a correct recitation of the law in California - as it applies to traditional "third-party" defense claims made against an insured when a policy is in force - it has absolutely no application to the case at bar where no policy was in effect. This is evident from a review of the Crisci, Comunale, and Johansen decisions wherein there was no question as to a policy being in force 13 and, moreover, there existed evidence that the insurer had no reasonable defense for the insured to refuse a settlement offer within the policy.

The same problem arises with the other cases cited by Plaintiff. For instance, Plaintiff cites to Powers v.U.S.A.A., 114 Nev. 690 (1998), for the proposition that a quasi-fiduciary relationship exists between an insurer and insured. Once again, however, this is a correct interpretation when a policy in force but, does not apply to the situation at bar. Further, Plaintiff places much reliance upon Landow v. Medical Ins. Exch. of Cal., 892 F. Supp. 239 (1995) for the proposition that an insurer could be held liable for harm caused to an insured by a failure to settle a claim prior to litigation. However, in that case there was no issue as to coverage or of a policy being in force. In fact, in Landow the parties acknowledged coverage was in effect and merely disagreed over whether the insurer should subject an insured to the stress of litigating the claim. Id. Accordingly, that case in no way stands for the proposition that UAIC would have owed such a duty to Lewis, here, when there was no evidence at the time that a policy was even in effect.

Additionally, Plaintiff cites to in Pemberton v. Farmers Ins. Exch., 109 Nev. 789, 858

(Cont.) issues.

<sup>&</sup>lt;sup>13</sup> The Comunale and Johansen cases did involve an issue of coverage under the policy, which was resolved against the insurer, but they are dissimilar to this case where UAIC had a reasonable belief there was no policy in force and, not merely an argument against coverage for the loss.

2

3

4

5

6

7

8

9

10

11

12

13

14

15

16

17

18

19

20

21

22

23

24

25

26

27

28

P.2d 380 (1993), broadly, for the proposition that Nevada established standards for insurers in Uninsured or Underinsured motorist coverage claims and, also, for the proposition that 'insurers have a duty to investigate.' Whether or not that case stands for those propositions, it is clear that in that case the Nevada Supreme Court held that a claim for insurance bad faith does not accrue until the underlying contractual action is resolved. Id. As such, the Court there felt the insurer's duties did not accrue to the insured until legal entitlement to benefits was established. Here, the Plaintiff's have yet to prove a policy in force on the date of loss (and, therefore, legal entitlement) and, in fact, one Judge has already found that there was not. As such, this case also does not lend Plaintiff support for the proposition that UAIC committed any actionable bad faith in this case.

Finally, the Plaintiff also relies on Allstate v. Miller, 212 P.3d 318 (2009), for the proposition that the implied covenant of good faith and fair dealing included a duty to notify of settlement offers. Again, however, Plaintiff fails to address the fact that, in Miller, there was simply no question as to whether a policy was in effect. This is an important factor that distinguishes this case from the one at bar as the implied covenant of good faith and fair dealing necessarily flows from the existence of a valid policy. Besides being distinguishable on that point, it cannot be understated that Allstate v Miller also stands for the proposition that Nevada has followed the genuine dispute doctrine, as set forth in Guebara v. Allstate Insurance Company, 237 F.3d 987, 992 (9<sup>th</sup> Cir. 2001), as the Court in Allstate v Miller, stated:

"When there is a genuine dispute regarding an insurer's legal obligations, the district court can determine if the insurer's actions were reasonable. See Lunsford v. American Guarantee & Liability Ins. Co., 18 F.3d 653, 656 (9th Cir. 1994) (interpreting California law); CalFarm Ins. Co. v. Krusiewicz, 131 Cal. App. 4th 273, 31 Cal. Rptr. 3d 619, 629 (Ct. App. 2005) precedent, then the issue is reviewed de novo). This court reviews de novo the district court's decision in such cases and evaluates the insurer's actions at the time it made

the decision. Cal Farm Ins. Co., 31 Cal. Rptr. 3d at 629.

2

3

4

5

6

7

8

9

10

11

12

13

14

15

16

17

18

19

20

21

22

23

24

25

26

27

28

In Homeowners Ass'n v. Associated Internat. Ins. Co., 90 Cal. App. 4th 335, 108 Cal. Rptr. 2d 776, 783 (Ct. App. 2001), the California Court of Appeals held that a bad-faith claim requires a showing that the insurer acted in deliberate refusal to discharge its contractual duties. Thus, if the insurer's actions resulted from "an honest mistake, bad judgment or negligence," then the insurer is not liable under a bad-faith theory. Id. (quoting Careau & Co. v. Security Pacific Business Credit, Inc., 222 Cal. App. Pemberton v. Farmers Ins. 3d 1371, 272 Cal. Rptr. 387 (Ct. App. 1990)) Exchange, 109 Nev. 789, 793, 858 P.2d 380, 382 (1993) (holding that bad faith exists when an insurer acts without proper cause); Feldman v. Allstate Ins. Co., 322 F.3d 660, 669 (9th Cir. 2003)

bad faith, plaintiff must show insurer unreasonably or without cause withheld benefits due under the policy).

Id. at 317, 329. (emphasis added) As can be seen from a full reading of the Miller decision, the case actually supports Defendant's position. Namely, that a court can review an insurer's actions - at the time they were made - to determine if they were reasonable as a matter of law. Moreover, that 'bad faith' cannot be premised upon an 'honest mistake, bad judgment or negligence.' Here, Defendant argues, UAIC actions at the time must be found to have been reasonable and, certainly were not in 'bad faith' based on a reasonable review of the record.

Further, it is clear that other Nevada decisions have followed this reasoning and held that "[b]ad faith is established where the insurer acts unreasonably and with knowledge that there was no reasonable basis for its conduct." Guarantee National Insurance Company v. Potter, 112 Nev. 199, 206, 912 P.2d 267, 272 (1996). In American Excess Insurance Company v. MGM, 102 Nev. 601, 729 P.2d 1352 (1986), the Nevada Supreme Court held that an insurer cannot be found liable for bad faith, as a matter of law, if it had a reasonable basis to contest coverage. The Court in American Excess, supra, defined bad faith as "an actual or implied awareness of the absence of a reasonable basis for denying benefits of the policy." Id. at 605. The Court stated that "because we conclude that AEI's interpretation of the contract was reasonable, there was no basis for concluding that AEI acted in bad faith." Id. In applying Nevada law, the United States District Court in Pioneer Chlor Alcholi Company, Inc. v. National Union Fire Insurance

2

3

4

5

6

7

8

9

10

11

12

13

14

15

16

17

18

LAS VEGAS, NEVADA PHONE (702) 243-7000 FACSIMILE

19 20 21

23 24

22

25 26

27 28 Company, 863 F. Supp. 1237 (D. Nev. 1994) also stated that where a legitimate contractual dispute exists, the insurer "is entitled to its day in court on such an issue without facing a claim for bad faith simply because it disagrees with [the insured]." Id. at 1250.

Accordingly, from the Allstate holding and, other decisions cited herein, it is clear that the key to a bad faith claim is whether or not the insurer's decision regarding coverage is reasonable and, that when the insureds actions are reasonable, the Court can decide so as a matter of law and dismiss the extra-contractual claims. Moreover, that the insurer's decisions must be reviewed from the facts at the time it made the decision - not in hindsight. Here, Plaintiffs claims that they are entitled to \$3.5 million dollar default judgment, far in excess of Mr. Lewis' \$15,000 policy limits, apparently because of Defendant's 'bad faith' for their failure to defend under Lewis' policy. However it seems clear from the discussion above, regarding Defendant's actions on related to a policy which all evidence shows was not in force at the time by plaintiff's admission no payment was made between June 12, 2007 and July 10, 2007 that Defendant's actions were reasonable. Now, years later, after an ambiguity is claimed in a renewal, while Defendant may be found to owe coverage on an implied contract, the Plaintiffs' must admit that a genuine dispute existed as to coverage for the loss at the time. In fact, Plaintiffs' Counsel admitted just this fact at hearing on the initial Motion for summary judgment when he admitted Defendant's reading of the renewal was reasonable. See transcript of 12/7/10 hearing, attached hereto as Exhibit 'J', p. 35, Lines 20-24. Indeed a Federal District Court Judge has also already found UAIC's interpretation of the renewals (and, therefore their actions thereafter) was a reasonable one in granting summary judgment. See Document No. 42, herein.

Additionally, Defendant notes that Lewis cannot, in good faith, complain he did not know of settlement offers. As he admits in his answers to interrogatories <sup>14</sup>, he was in communication with Counsel for Plaintiff within days after the loss. As such, Counsel for Plaintiff would certainly have told him he offered settlement for policy and that he planned to seek a multi-

<sup>&</sup>lt;sup>14</sup> See Exhibit '3' to Plaintiffs' Motion for summary judgment

2

3

4

5

6

7

8

10

11

12

13

14

15

16

17

18

19

20

21

22

23

24

25

26

27

28

ATKIN WINNER & SHERROD
ATTORNEYS AT LAW
1117 SOUTH RANGHO DRIVE
LAS VEGAS, NEVADA 89102
PHONE (702) 243-7059

million dollar default judgment against Lewis, should his insurer fail to tender same policy limits.

Moreover, contrary to Plaintiff's arguments that UAIC did 'no investigation' is also misstating the record. The fact is, UAIC also investigated this coverage issue several times before declining coverage and defense of the underlying suit. In this case, UAIC investigated coverage when notified of the loss by both confirming the lapse through their underwriting department. This was done when Lewis initially called to check coverage (on July 13, 2007) as documented by the underwriting note, whereupon customer service representative Eric Cook informed him the loss occurred in a period of no coverage after confirming this with the Underwriting Department. See Deposition of Eric Cook attached hereto as Exhibit 'F', p. 36, Lines 17-23,p. 53, lines 4- 10, and copy of Underwriting notes confirming call with Lewis, attached hereto as Exhibit '1' to deposition of Giselle Molina, Exhibit 'B', hereto 15. Thereafter, when Counsel for the Nalders' made a formal claim upon UAIC, the Company double-checked coverage with underwriting and, contacted the insurance agency, U.S. Auto, who confirmed Lewis had not paid his premium until July 10, 2007 and provided a copy of the receipt. Additionally, UAIC attempted to contact Lewis, but was unsuccessful. See copy of deposition testimony of Jan Cook, attached hereto as Exhibit 'G', p. 34, lines 8-19, p. 35, lines 7-18, p. 50, lines 11-14, p. 56, lines 2-15, p. 68, lines 13-16, p. 72, lines 14-20; See Copy of Deposition testimony of Giselle Molina, attached hereto as Exhibit 'B', p. 30, lines 4-5, and see copy of UAIC's claims notes, attached as Exhibit '4' to the deposition of Giselle Molina, Exhibit 'B', hereto.

As such, based on all the evidence available at the time 16 and, after investigating coverage, UAIC denied coverage for the loss based upon a reasonable basis that there was no

<sup>&</sup>lt;sup>15</sup> This same note was used at Eric Cook's deposition, but Plaintiff never supplied the Exhibit to the court reporter.

<sup>&</sup>lt;sup>16</sup> The Nevada Supreme Court in Allstate v Miller, cited above, specifically followed the California case that held that a Court "evaluates the insurer's actions at the time it made the decision." Citing Cal Farm Ins. Co., 31 Cal. Rptr. 3d at 629

LAS VEGAS, NEVADA 89102 PHONE (702) 243-7000 FACSIMILE (702) 243-7059

1

2

3

4

5

6

7

8

9

10

11

12

13

14

15

16

17

18

19

20

21

22

23

24

25

26

27

28

policy in force and, therefore, no coverage for the loss. Under the case law cited herein, this cannot be a basis for bad faith remedies against UAIC. This is a simple disagreement about the coverage for a loss where the putative insured, Lewis, admitted he made no timely payment under the terms of the policy and only in this case claimed an ambiguity in the renewal that he did not understand. At the time of the claim UAIC reviewed coverages, confirmed the payment was late with the insurance agent and, tried to contact Lewis. Based on the information available to it at the time, UAIC made a reasonable decision that there was no policy in effect. The former Judge hearing this case and, Plaintiff's counsel, have agreed UAIC's position regarding the renewal statement and, therefore, coverage, was a reasonable one. Under these circumstances, even if this Court ultimately implies a contract due to the ambiguity, there can be no basis for a claim for "bad faith," other extra-contractual claims, or punitive damages. Plaintiff cannot, as a matter of law, establish that Defendant's determination that no policy was in force for the loss is unreasonable or without proper cause. Rather, under the "genuine dispute" doctrine, it is the Defendant whom is entitled to summary judgment as to Plaintiffs' extra-contractual claims (for breach of the covenant of good faith and fair dealing and for violations of the Nevada Unfair Claims Practices Act and Nevada Administrative Code) and claim for punitive damages.

2. The standard for insurer bad faith in this case is whether UAIC acted reasonably and/or, whether tits denial was based upon a "genuine dispute" as to coverage.

Cases which are more analogous to the case at bar hold that the duty to defend is not absolute. Further, that a potential for coverage only exists when there is arguable or possible coverage. United Insurance Co. v. Frontier Insurance Company, Inc., 120 Nev. 678 (2004.); Turk v. TIG Ins. Co., 616 F. Supp. 2d 1044 (2009). Determining whether an insurer owes a duty to defend is achieved by comparing the allegations of the complaint with the terms of the policy. Id. In Turk v. TIG Ins. Co., 616 F. Supp. 2d 1044 (2009), the policy did not list the company the

2

3

4

5

6

8

9

10

11

12

13

14

15

16

17

18

19

20

21

22

23

24

25

26

27

28

insured was president of as an additional insured and, as such, there was no possibility for potential coverage for that company and, therefore, no duty to defend. Defendant believes the situation in that case, where an insured was clearly not listed on the policy, is more similar to the case at bar where no policy was in existence. Clearly, an insurer who looks at a policy's declarations and determines and insured is not listed must be comparable to a situation where the insurer finds no policy to even be in effect for the loss. In this way, like the insurer in Turk, it was reasonable for UAIC to believe there was no potential for coverage.

In short, in Nevada, the key to a bad faith claim is whether or not the insurer's decision regarding coverage is reasonable. "Bad faith is established where the insurer acts unreasonably and with knowledge that there was no reasonable basis for its conduct." Guarantee National <u>Insurance Company v. Potter</u>, 112 Nev. 199, 206, 912 P.2d 267, 272 (1996). In <u>American</u> Excess Insurance Company v. MGM, 102 Nev. 601, 729 P.2d 1352 (1986), the Nevada Supreme Court held that an insurer cannot be found liable for bad faith, as a matter of law, if it had a reasonable basis to contest coverage. The Court in American Excess, supra, defined bad faith as "an actual or implied awareness of the absence of a reasonable basis for denying benefits of the policy." Id. at 605. The Court stated that "because we conclude that AEI's interpretation of the contract was reasonable, there was no basis for concluding that AEI acted in bad faith." Id. The Ninth Circuit has thus recognized the "genuine dispute" doctrine. The "genuine dispute" doctrine protects insurers from bad faith claims where the insurer can show that there was a genuine dispute about coverage. See Beltran v. Allstate, 2001 U.S. Dist. LEXIS 9614 (2001).

Similarly, the Ninth Circuit has recognized the "genuine dispute" doctrine. This doctrine stems from the recognition that insurance companies have to investigate claims and should be allowed to do so without fear of accusations of bad faith. Courts hold that the implied duty to investigate claims allows the insurer to give its own interests consideration equal to that it gives its insureds. The "genuine dispute" doctrine protects insurers from bad faith claims where the

2

3

4

5

6

7

8

9

10

11

12

13

14

15

16

17

18

19

20

21

22

23

24

25

26

27

28

insurer can show that there was a genuine dispute about coverage. See Beltran v. Allstate, 2001 U.S. Dist. LEXIS 9614 (2001). The existence of a genuine dispute as to Defendant's legal liability to pay benefits precludes, as a matter of law, extra-contractual recovery against the insurer for breach of the implied covenant of good faith and fair dealing. Opsal v. United Services Auto Association, 10 Cal. Rptr. 2d 353 (1991). The key to a bad faith claim is whether or not the insurer's denial of coverage was reasonable. Under the "genuine dispute" doctrine a bad faith claim can be dismissed on summary judgment if the defendant can show that there was a genuine dispute as to coverage. See Guebara v. Allstate Insurance Company, 237 F.3d 987, 992 (9<sup>th</sup> Cir. 2001) (citations omitted). As discussed in more detail in section '1' above, the Nevada Supreme Court has recognized the 'genuine dispute' doctrine in its holding in Allstate v Miller, 125 Nev. 300, 212 P.3d 318 (NV. 2009).

Nevada law states that a potential for coverage only exists when there is arguable or possible coverage. United Insurance Co. v. Frontier Insurance Company, Inc., 120 Nev. 678 (2004). In <u>United Insurance Co. v. Frontier Insurance Co.</u>, the Nevada Supreme court found that the insurer was not liable for breach of the duty to defend when it failed to defend a loss that did not occur within the policy term. Also, two cases from the Ninth Circuit Court of Appeals are instructive here and, although based on California law, one has been cited and, relied upon by the Nevada Supreme Court in the Allstate v Miller, 125 Nev. 300, 212 P.3d 318 (NV. 2009), holding, cited above. In Lunsford v. American Guarantee Liab. Ins. Co., 18 F.3d 653 (9th Cir. 1994), the Court held that an insurer who investigated coverage and based its decision not to defend on reasonable construction of policy was not liable for bad faith breach of the duty to defend even after the Court resolved the ambiguity in the contract in favor of the insured. Similarly, in a prior case, Franceschi v Amer. Motor. Ins. Co., 852 F.2d 1217 (9th Cir. 1988) the Court again resolved an ambiguity in favor of insured, but held the insurer's position had been reasonable and granted summary judgment as to bad faith claims.

2

3

4

5

6

7.

8

ġ

10

11

12

13

14

15

16

17

18

19

20

21

22

23

24

25

26

27

28

Accordingly, from the Allstate and Guebara holdings and, other decisions cited herein, it is clear that the key to a bad faith claim is whether or not the insurer's decision regarding coverage is reasonable and, that when the insurer's actions are reasonable, the Court can decide so as a matter of law and dismiss extra-contractual claims. Moreover, under the United Ins. v Frontier decision Nevada courts have held an insurer is not liable for bad faith breach of the duty to defend for a loss occurring outside a policy term – even when the insured argued the Complaint alleged actions within the term. Finally, the holdings of the Lunsford and Franceschi cases hold that an insurer will not be found liable for bad faith even if an ambiguity is later resolved in favor of the insured.

Here, Plaintiffs claims that they are entitled to \$3.5 million dollar default judgment, far in excess of Mr. Lewis' \$15,000 policy limits, apparently because of Defendant's 'bad faith' for their failure to defend under Lewis' policy. However it seems clear from the discussion above, regarding Defendant's actions on the policy - which was not in force at the time by plaintiff's admission no payment was made between June 12, 2007 and July 10, 2007 - that Plaintiffs' must admit a genuine dispute exists as to coverage for the loss. In fact, Plaintiffs' Counsel admitted just this fact at hearing on the initial Motion for summary judgment when he admitted Defendant's reading of the renewal was reasonable. See Exh. 'J', hereto, p. 35, lines 20-24... Indeed a Federal District Court Judge has also already found UAIC's interpretation of the renewals (and, therefore their actions thereafter) was a reasonable one in granting summary judgment. Therefore, again, this lawsuit arises from a contested claim for liability insurance on the date of the loss underlying the Nalders' claims. Defendants - with good reason - argue Plaintiff Lewis simply had no coverage in effect on the date of loss. At the very least, regardless of this Court's ultimate determination regarding coverage the Defendant, United Auto, had a reasonable basis to deny coverage for the loss and lawsuit underlying Plaintiff's Complaint as the records clearly indicate a failure to make timely payment and expiration of the policy before the loss. Under Nevada law the Defendant need not be correct in denial - merely that it has a reasonable basis for doing so. Defendants maintain that Plaintiff's admission that he failed to pay

his renewal premium for his July 2007 policy until after the loss occurring July 8, 2007 clearly created a reasonable basis for United Auto to disclaim coverage for the loss.

As such, in the alternative to the Motion for Summary Judgment, even if this Court ultimately determines that Defendant was wrong with respect to its determination of Plaintiff's coverage for this loss, there still is no basis for Plaintiff's extra-contractual claims or claim for punitive damages. Under the "genuine dispute" doctrine, therefore, Defendant argues it is entitled to summary judgment as to Plaintiffs' extra-contractual claims (for breach of the covenant of good faith and fair dealing and for violations of the Nevada Unfair Claims Practices Act and Nevada Administrative Code) and claim for punitive damages. See Defendant's Counter Motion for summary judgment, herein.

## C. That in the alternative, even should this Court grant summary judgment on any extra-contractual remedies, certainly a material issue of fact remains as to whether Plaintiff's damages were proximately caused by any breach.

Finally, Plaintiffs' neatly try to 'tie up' their Motion for summary judgment that arguing that, if Defendant is found guilty of breach of the implied covenant of good faith and fair dealing, this Court should also find all damages (included the \$3.5 million dollar default judgment and costs and fees, etc.) were proximately caused by Defendant as a matter of law. Defendant of course vehemently disputes it committed any 'bad faith.' However, even should this Court so find summary judgment on these issues, Defendant argues that, in the alternative, these damages not be found against Defendant as a matter of law. Neither the cases nor facts of this case support such a finding.

In support of their argument, Plaintiff essentially relies on two cases. Plaintiff cites United Insurance Co. v. Frontier Insurance Company, Inc., 120 Nev. 678 (2004) for the proposition that where there is arguable or possible coverage, Defendant should have resolved the issue in favor of the insured in providing coverage and a defense. Next, Plaintiff relies on

2

3

4

5

6

7

8

9

10

11

12

13

14

15

16

17

18

19

20

21

22

23

24

25

26

27

28

Pershing Park Villas v. United Pac. Ins. Co., 219 F.3d 895 (9th Cir. 2000) for the proposition that by not providing a defense, the ensuing default judgment is proximately caused by the Defendant's breach. However, when one reviews these cases it is clear that Plaintiff's argument falls apart.

In United Insurance Co. v. Frontier Insurance Co., the Nevada Supreme court actually found that the insurer was not liable for breach of the duty to defend when it failed to defend a loss that did not occur within the policy term. Accordingly, United Insurance actually supports the Defendant's position as here Defendant argues the policy expired prior to the loss. Similarly, two cases cited above, also support Defendant's position. In Lunsford v. American Guarantee Liab. Ins. Co., 18 F.3d 653 (9th Cir. 1994), the Court held that an insurer who investigated coverage and based its decision not to defend on reasonable construction of policy was not liable for bad faith breach of the duty to defend even after the Court resolved the ambiguity in the contract in favor of the insured. Also, in a prior case, Franceschi v Amer. Motor. Ins. Co., 852 F.2d 1217 (9th Cir. 1988) the Court again resolved an ambiguity in favor of insured, but held the insurer's position had been reasonable and granted summary judgment as to bad faith claims.

Finally, the Pershing Park Villas decision is also distinguishable from the case at bar. In that case, decided on California law, the insurer had withdrew its defense shortly before trial, disclaiming coverage, however there was never any question as to whether there was a policy in force. Thereafter, the policy was found to provide coverage and, while the court found the insurer responsible for its breach of the duty to defend, it did so based in part on evidence presented that the insurer revealed documents showing it knew there was a potential for coverage. Obviously, then, this case is completely distinguishable from the present case as Defendant has maintained there was never a policy even in force covering the loss (i.e. not just a question as to coverage) and, more importantly, there has never been a showing that UAIC had

2

3

4

5

6

7

8

9

10

11

12

13

14

15

16

17

18

19

20

21

22

23

24

25

26

27

28

any reason to believe there was a potential for coverage at that time. In fact, the case history shows Plaintiff changed his argument (to claim ambiguity) during this litigation.

Therefore, as the cases cited by Plaintiffs' are clearly distinguishable, Plaintiffs' cannot meet their burden regarding their assertion that Defendant proximately caused their damages (including the default judgment). In this way, even should this Court grant summary judgment on the bad faith claims, Defendant argues that, in the alternative, the court deny Plaintiffs' Motion that this Court find Plaintiffs' damages as a matter of law as, at the very least, questions of fact remain.

#### IV.

#### **CONCLUSION**

Based upon the foregoing, Defendants UNITED AUTOMOBILE INSURANCE COMPANY respectfully requests that this Court deny Plaintiffs' Motion for Summary Judgment in its entirety.

In the alternative, should this Court find an ambiguity in the renewal statement and, create an implied contract, that this Court find that Defendant did not breach the implied covenant of good faith and fair dealing. Finally, and in the alternative, that should this Court grant summary judgment on the breach of the covenant of good faith and fair dealing that this Court find a material issue remains as to whether any such breach proximately caused Plaintiffs' claimed damages.

DATED this 26<sup>th</sup> day of March 2013.

#### ATKIN WINNER & SHERROD

/s/Matthew J. Douglas Matthew J. Douglas Nevada Bar No. 11371 1117 S. Rancho Drive Las Vegas, Nevada 89102 Attorneys for Defendant

2.5

## **CERTIFICATE OF ELECTRONIC SERVICE**

I DO HEREBY CERTIFY that I am an employee of ATKIN WINNER & SHERROD and on the 26<sup>th</sup> day of March, 2013, I did serve, via electric service, the foregoing **DEFENDANT UNITED AUTOMOBILE INSURANCE COMPANY'S OPPOSITION TO PLAINTIFFS' MOTION FOR SUMMARY JUDGMENT** 

## **ORAL ARGUMENT REQUESTED**

/s/ Victoria Hall
An employee of ATKIN WINNER & SHERROD

# Exhibit "A"

1	APPEARANCES:	*
2	·	
3	For the Plaintiffs:	
4	DAVID F. SAMPSON, ESQ. Christensen Law Offices, Chtd.	
5	1000 South Valley View Boulevard Las Vegas, Nevada 89107	
6		
7	For the Defendant:  MATTHEW J. DOUGLAS, ESQ.	:
8	Atkin Winner & Sherrod 1117 South Rancho Drive	
9	Las Vegas, Nevada 89102	
10	Also Present:	
11	Dawn Beck Beck Video Productions	:
12	<u>i</u> <u>n</u> <u>d</u> <u>e</u> <u>x</u>	
13		
14	WITNESS	<u>PAGE</u>
15	GARY LEWIS	
16	EXAMINATION BY MR. DOUGLAS	6
17	EXAMINATION BY MR. SAMPSON	120
18	FURTHER EXAMINATION BY MR. DOUGLAS	136
19	FURTHER EXAMINATION BY MR. SAMPSON	150
20		
21		
22		
23		
24		
25		
	le de la companya de la companya de la companya de la companya de la companya de la companya de la companya de	

			e de la companya de l
1		<u>E X H I B I T S</u>	
2	EXHIBITS		PAGE
3	Exhibit 1	Answer to Interrogatories	26
4.	Exhibit 2	Application for Insurance Policy	41
5	Exhibit 3	Original Policy Declarations	4.5
6	Exhibit 4	Renewal Statement	50
7	Exhibit 5	Declaration Page	63
8	Exhibit 6	Renewal Statement	65
9	Exhibit 7	Receipt of Payment	66
10	Exhibit 8	Declaration Page	69
11	Exhibit 9	Renewal Statement	70
12	Exhibit 10	Receipt of Payment	73
13	Exhibit 11	Complaint	8.3
14	Exhibit 12	Assignment	90
15	Exhibit 13	Renewal Statement	122
16	Exhibit 14	Driver and Address Endorsement	144
17	mahahan de	Form	1.4.6
18	Exhibit 15	Receipt of Payment	146
19	Exhibit 16	Receipt of Payment	148
20			
21		n de la companya de la companya de la companya de la companya de la companya de la companya de la companya de La companya de la co	
22			4
23			
24			
25			
ŧ			

1	
	INSTRUCTION NOT TO ANSWER
2 .	
3	<u>DESCRIPTION</u> <u>PAGE</u>
4	Attorney/Client Privilege 17
5	Attorney/Client Privilege 28
6	Attorney/Client Privilege 29
7	Attorney/Client Privilege 30
8	Attorney/Client Privilege 31
9	Attorney/Client Privilege 32
10	Attorney/Client Privilege 33
11	Coverage Inquiry 37
12	Attorney/Client Privilege 87
13	Attorney/Client Privilege 88
14	Felony Conviction 110
15	
16	
17	
18	
19	
20	
21	
22	
23	
24	
25	

```
1 .
                 THE VIDEOGRAPHER: Good afternoon.
 2
      is Videotape No. 1 in the deposition of Gary Lewis.
 3
      Today's date is Wednesday, August 25th, 2010.
 4
      time is 2:05 p.m.
 5
                 This deposition is being held at
 6
      1117 South Rancho Drive in Las Vegas, Nevada. The
 7
      case is entitled James Nalder, et al. versus
 8
      United Automobile Insurance Company.
                                             The case
 9
      number is 2:09-cv-1348 in the United States District
10
      Court, District of Nevada.
11
                 My name is Dawn Beck, Legal Video
12
      Specialist, representing Beck Video Productions.
13
      The court reporter is Cameo Kayser with Cameo Kayser
14
      & Associates.
15
                Will counsel please state your appearance
16
      for the record and whom you represent.
17
                               My name is Matthew Douglas,
                 MR. DOUGLAS:
18
      and I represent the defendant in this matter,
19
      United Automobile Insurance Company.
20
                 MR. SAMPSON:
                               I'm David Sampson.
21
      counsel for the plaintiffs.
22
                 THE VIDEOGRAPHER:
                                     The court reporter
23
      will please administer the oath.
24
      111
25
```

1 Thereupon --2 GARY LEWIS 3 was called as a witness by the Defendant, and having 4 been first duly sworn, testified as follows: 5 **EXAMINATION** 6 MR. DOUGLAS: Okay. Let the record 7 reflect this is the discovery deposition of Mr. Gary 8 Lewis. Mr. Lewis has been sworn, is appearing with 9 counsel. BY MR. DOUGLAS: 10 11 Mr. Lewis, could you state and spell just Q: 12 your last name for the record. 13 Α. Lewis, L-e-w-i-s. 14 Ο. And your first name? 15 Α. Gary, G-a-r-y. 16 Q. Do you have any middle name or initial? 17 Α. Scott. 18 Q. Usual spelling? 19 S-c-o-t-t. Α. 20 Q. Have you ever given a deposition before, 21 sir? 22 Α. Never. 23 I'd like to just go over some quick 24 ground rules for you so that we're all on the same 25 page. First and most importantly here, we're

here -- I will ask you questions, and I need you to give me answers. It's important that all of your responses are verbal so that the court reporter can take them down. I know we have a video here today, but still for the court reporter and for a clean record, just make sure your answers are verbal.

Oftentimes, in regular conversation,
we'll say things like "uh-huh" or "huh-uh" or nod
our heads. You and I might know what we mean while
we're talking, but it won't show up on the record.
So just make sure you say "yes," "no," "maybe,"
stuff like that. Fair?

A. I understand.

Q. Okay. Next and most important thing, from time to time, I -- I may ask you a question that you feel you don't understand. If you don't understand it, I want you to tell me that because if you answer it, I'm going to assume you understood the question.

Is that fair?

- A. I understand.
- Q. And you understand here that you've been sworn, so your testimony carries the same weight as it would in a court of law?
  - A. Yes, I do.

1	Q. Okay. So that if for some reason you
2	change your testimony at a later point, I could
3 .	infer that perhaps you weren't being truthful today.
4	Do you understand that?
5	A. I understand.
6	Q. Okay. Finally, today I may ask you for
7	an estimate on something. And I'm sure your
8	counsel's told you this. No one wants you to guess,
9 .	but we're entitled to your best estimate.
10	Do you understand the difference between
11	an estimate and a guess?
12	A. No.
13	Q. Okay. Well, if I were to ask you how big
14	my driveway is at my house, that would be asking you
15	for a guess if you've never been there; right?
16	A. Correct.
17	Q. Okay. But if I ask you to estimate the
18	length of this conference table, since we're all
19	sitting here, you could look at it and from your
20 -	everyday experience, you could give me an estimate.
21	Is that fair?
22	A. Only with a measuring tape.
23	Q. Well, no, but I meant that's what
24	A. That part would be a guess too.
25	Q. Well, and that's why I understand

```
1
      that. We're not trying to be precise here. But you
 2
      could look at it --
 3
             Α.
                  I understand.
 4
             0.
                  -- from your experience.
 5
                  Do you understand that?
 6
             Α.
                  Yes.
 7
                  Okay. Mr. Lewis, what's your current
             Q.
 8
      address?
 9
                  4908 North Brightview Drive.
             Α.
10
             Q.
                  And where is that located?
11
             Α.
                  Covina, in California.
12
                  What's the Zip?
             Q.
                  91722.
13
            Α.
                  How long have you lived there?
14
            0.
15
                  I've been back there for about a year and
            Α.
16
      a half, two years.
17
             Q.
                  Okay. Who do you live there with?
18
             Α.
                  My mother and father.
19
             Q.
                  Who are they?
20
                  Suzanne Lewis and Garry Keep.
            Α.
21
             Q.
                  What was his last name?
22
            Α.
                  Keep, K-e-e-p.
23
                  Okay. And --
             0.
24
            Α.
                  Garry with two Rs.
25
             Q.
                  Okay. And have they lived with you the
```

```
1
      whole time in California?
 2
             Α.
                  Yes.
 3
                  Is it their residence that you're staying
             Q.
 4
      at?
 5
            Α.
                  Yes.
 6
             Q.
                  And prior to that, where did you live?
 7
             Α.
                  Here in Nevada.
 8
             Q.
                  What was the last address you had in
 9
      Nevada?
                  5049 Spencer Street, Unit D as in David.
10
11
                  And was that in Las Vegas?
             Q.
12
            Α.
                  Yes.
13
            Q.
                  Do you remember approximately the last
14
      time you lived there?
15
            Α.
                  Two years ago.
16
             Q.
                  Okay.
17
            Α.
                  Two years ago.
                  So that would have been about 2008?
18
             Q.
19
            Α.
                  Correct.
20
                  Did you move to California in 2008?
            Q.
21
            Α.
                  Correct.
22
            Q.
                  Do you remember what time of year it was?
23
                  No, not off the top of my head, no.
24
                  Okay. So you couldn't tell me if it was
25
      summer or winter?
```

```
1
                  It was around -- to tell you the truth, I
 2
      really can't remember.
 3
            Q.
                  Okay.
                  I really don't know. Just drawing a
 4
 5
      blank right now.
 6
            Ο.
                  Okay. All right. Let me ask you this.
 7
      Did you live at the Spencer Street address back in
 8
      the summer of 2007?
 9
            Α.
                  Yes.
                  And who did you live there with?
10
            Q.
                  Myself and my girlfriend.
11
            Α.
12
                  And who's your girlfriend?
            Q.
13
            Α.
                  Kristen Scott.
14
            0.
                  Does she still live in Las Vegas?
15
            Α.
                  No, she does not.
16
                  Where does she live?
            0.
17
            Α.
                  In San Diego.
18
            Q.
                  Do you guys still talk?
19
            Α.
                  Yes.
20
            Q.
                  Now, who is James Nalder?
21
            Α.
                  A very close friend of mine.
                  And when you say "close," how long of a
22
            Q.
23
      relationship -- how far do you guys go back?
24
                  MR. SAMPSON: I'm going to object to the
25
      form.
```

```
1
                  But you can answer.
 2
                  THE WITNESS: Oh, '95.
 3
      BY MR. DOUGLAS:
 4
             Q.
                  Okay. When did you first meet?
 5
                  It was in about '95.
             Α.
 6
                  Where did you meet?
             Q.
 7
                  Where did you meet -- where did I meet?
            Α.
 8
      We rode in a motorcycle club together.
 9
            Q.
                  Okay. What's the name of the club?
                  The Vagos.
10
            Α.
11
            Q.
                  Could you spell that.
12
            Α.
                  V-a-q-o-s.
13
                  Okay. So you both were members of that
            Q.
      club?
14
15
            Α.
                  Correct.
16
            Q.
                  Okay. And that's when you first met him?
17
            Α.
                  Yes.
18
                  And so you guys had known each other for
            Q.
19
      about 12 years, give or take, in 2007?
20
            Α.
                  No. What do you mean? 12 years prior to
      2007?
21
22
            Q.
                  Right.
23
            Α.
                  No.
24
            Q.
                  Okay. Well, if you met him in 1995 --
25
                  I meant '05, my bad, '05.
            Α.
```

```
Okay, so 2005.
1
            Q.
2
            Α.
                 2005.
                 Okay. So you knew him for about two
3
      years?
5
            Α.
                 Correct, correct.
                 And you understand one of the reasons
6
            Q.
      we're here today is that you were involved in an
7
      accident in July of 2007?
8
9
            Α.
                 Yes.
10
                 Do you remember that accident?
            Q.
11
            Α.
                 Unfortunately, yes.
                 Okay. Do you remember the date of that
12
            Q.
      accident?
13
                  I know it was the weekend of 4th of July.
14
            Α.
                 But you don't know the exact date as you
15
            Q.
16
      sit here?
                  I try not to think about that date.
17
            Α.
18
            0.
                 Okay.
                 No, I don't remember the exact date, no.
19
            Α.
                  If I told you it was July 8th, 2007,
20
            Q.
21
      would that --
                  That should be right.
22
            Α.
                 -- would that sound about right?
23
            Q.
                  (Witness nods head.)
24
            Α.
                  Yeah. Can you tell me where that
25
```

```
1
      accident happened?
 2
                  MR. SAMPSON: I'm sorry, what was the
 3
      question?
                Can you tell me?
      BY MR. DOUGLAS:
 4
 5
            Q.
                  Where the accident happened.
 6
            Α.
                  God, the name of the city was Pioche.
 7
            Q.
                 And that's north of Las Vegas, I guess?
 8
            Α.
                  It's way out there, yes.
 9
                  What were you doing up in Pioche?
            Q.
10
            Α.
                  We were having a -- the motorcycle club
11
      that I rode for -- rode with -- was having a
12
      barbecue weekend, family, kids, friends, everybody.
13
            Q.
                  So you had gone up there for the barbecue
14
      club (sic) with the club?
15
            Α.
                 Correct.
16
                 Was this in a campground or at someone's
            0.
17
      house or --
18
            Α.
                  It was at someone's house, which was --
      it was at a house.
19
20
            Q.
                 Do you know whose house it was at?
21
                 I can't remember his name.
            Α.
22
                 And how did you get up to this area for
            Q.
23
      the barbecue?
24
            Α.
                 I drove my truck.
25
                 And what kind of truck was that?
```

1	A. A Chevy pickup truck.
2	Q. So you didn't ride you didn't ride
3	your bike up there?
4	A. No, I did not.
5	Q. But you do own a bike?
6	A. Correct.
7	Q. What kind of bike?
8	A. A '98 Road King.
9	Q. '98. And do you know how many days you'd
10	been up there prior to the accident occurring?
11	A. Two days.
12	Q. And it's my understanding that somehow
13	the truck hit Cheyanne Nalder. Is that is that
14	an accurate description of the accident?
15	A. Hit, more or less ran her over.
16	Q. Okay. And now, were you there with
17 .	anyone else?
18	MR. SAMPSON: I'm going to object to the
19	form of the question.
20	THE WITNESS: Yes, I was.
21	BY MR. DOUGLAS:
22	Q. Who were you there with?
23	A. A lot of people were there.
24	Q. Right.
25	A. All the brothers that I rode with
•	

1 Q. Okay. 2 -- along with my girlfriend. Α. Okay. So did you travel there with your 3 Q. girlfriend? 4 Yes, I did. 5 Α. 6 Ο. Okay. Do you know if anyone witnessed 7 this accident? 8 Α. A lot of people witnessed this accident. 9 Q. Okay. Is there anyone you can remember 10 by name? MR. SAMPSON: I will object to the form. 11 12 THE WITNESS: My girlfriend, 13 Kristen Scott, was in the vehicle with me. A lot of 14 the brothers that were up there saw it happen --15 BY MR. DOUGLAS: 16 Q. Okav. 17 -- that weren't in my truck. Names specifically, I can give you -- give you first names 18 19 or their handles, but I've been away from the club 20 for a while, so I -- do you want more names? 21 Q. You know what, I mean, if you can 22 remember any names, that's fine, whatever you can 23 remember. 24 I don't know Paul's last name. Paul. is the one who went and grabbed Cheyanne after I ran 25

```
her over.
 1
 2
            Q.
                 Okay.
 3
            Α.
                 That's all the names I can think of right
 4
      now.
                 Okay. And I guess from your testimony,
            Q.
 6
      you told me you don't really -- you don't really
 7
      have any contact with this club anymore?
 8
                      I -- I quit the club and moved back
 9
      to California.
10
            Ο.
                 Okay. And I can see you're obviously
11
      upset by what happened to Cheyanne.
12
                 Is that a fair statement?
13
            Α.
                 Very fair.
14
                 Do you still keep in contact with
            Q.
15
      Mr. Nalder or Cheyanne?
16
                 MR. SAMPSON: I'm going to object to the
17
      form of the question and instruct him not to answer
18
      to the extent it would reveal any attorney/client
19
      communications that have gone on between any of us.
20
      But certainly outside of anything involving this
21
      case, I think the question is fair.
22
                 Is that okay, Counsel?
23
                 MR. DOUGLAS: I'm just asking if he
24
      keeps --
25
      BY MR. DOUGLAS:
```

1 Do you keep in contact with James Nalder 2 or Cheyanne? 3 THE WITNESS: Dave? 4 MR. SAMPSON: If you've had any contact 5 outside of like contact through me, then certainly 6 you can talk about that. But if your contact has 7 been just in -- relates to this case, then I ask you 8 not to answer the question. 9 MR. DOUGLAS: I'm -- I'm asking simply if 10 he's -- if he's not talked to --11 BY MR. DOUGLAS: 12 I don't want to know about if you talked 13 to your attorney. I want to know if you talked to 14 James Nalder or Cheyanne. 15 Α. No, I have not talked to them, no. 16 0. Do you know when the last time you spoke 17 to them was? 18 Α. Six months ago. 19 Q. Okay. 20 Α. Thereabouts. 21 Okay. And what was the nature of that 22 conversation? 23 MR. SAMPSON: I'm going to object to the 24 form of the question, instruct him not to answer if 25 there was anything that occurred as a result of the

```
1
      case or as a result of instructions through my
 2
      office.
 3
                 MR. DOUGLAS: So you're instructing him
 4
      not to -- not to answer what he spoke about with the
 5
      other -- the other plaintiffs?
 6
                 MR. SAMPSON: Yes. If my two clients
 7
      spoke with each other about the case, per my
 8
      instructions, I don't want them talking about it.
 9
      That's attorney/client privilege.
10
                 THE WITNESS: Personal, yes, I did. I
11
      talked to him on a personal level.
      BY MR. DOUGLAS:
12
13
            0.
                 On a personal level --
14
            Α.
                 I called him to see how Cheyanne was
15
      doing.
16
            0.
                 And how is she doing?
17
                 MR. SAMPSON:
                                I'11 object to the form.
18
                 THE WITNESS: What he told me, she's
19
      doing okay.
      BY MR. DOUGLAS:
20
21
            0.
                 She's doing okay?
22
            Α.
                 She's doing okay.
23
            0.
                 Okay. Are you -- is there animosity
24
      between you and James Nalder?
25
                 MR. SAMPSON: I'll object to the form of
```

```
1
      the question to the extent it calls for speculation
 2
      as to what Mr. Nalder may feel. Certainly he can
 3
      testify as to how he feels.
 4
                 THE WITNESS: I feel horrible for what
 5
      happened. How he feels about it, I don't know. It
 6
      was an accident, but she got hurt really bad.
 7
      BY MR. DOUGLAS:
 8
            0.
                 Sure.
 9
                 It's her father. I can only imagine how
10
      I would feel. I don't know what else you want me to
11
      answer.
12
                 Well, has he expressed any animosity
            Q.
13
      towards you over this incident?
14
            Α.
                 Verbally, no. I don't know.
15
           .0.
                 Do you want to take a break? Are you all
16
      right?
17
                 No, keep going.
            Α.
18
            0.
                 Are you sure?
19
                 I've been -- that's what I go through
20
      every time I think about this.
21
               I understand. And obviously, we can all
22
      tell you're emotional over this and it's obviously
23
      upsetting.
24
                 Is it fair to say you would like to make
25
      right the situation?
```

```
1
                 MR. SAMPSON: I will object to the form.
 2
                 THE WITNESS: Yes.
 3
      BY MR. DOUGLAS:
                 So you'd do what you need to do to help
 4
            0.
 5
      James and Cheyanne at this point?
                 MR. SAMPSON: I'll object to the form of
 6
 7
      the question. I'll object to the form of the
 8
      question. It's far too vague.
 9
      BY MR. DOUGLAS:
10
            Ο.
                 Okay. You can go ahead and answer.
11
                 MR. SAMPSON: If you're able to answer,
12
      you can answer it.
13
                 THE WITNESS: I don't understand what
14
      you're asking me.
15
      BY MR. DOUGLAS:
16
            0.
                 Sure. I mean --
                 MR. SAMPSON: He wants to know if you'll
17
1.8
      lie for them.
19
                 MR. DOUGLAS: Objection. Counsel, no
20
      more speaking objections.
                 MR. SAMPSON: That's what you want. You
21
22
      want to know if he'll lie for them.
23
                 MR. DOUGLAS: Counsel, Counsel, no more
      speaking objections.
24
25
                 THE WITNESS: I felt that's where you
```

```
1
      were getting at. I felt that's where you were
 2
      getting at.
      BY MR. DOUGLAS:
 3
                 I merely asked you if you were willing --
 4
            0.
 5
      what you're willing to do to help make it right at
      this point?
 6
 7
                 MR. SAMPSON:
                               That wasn't your question.
 8
                 THE WITNESS: What I'm willing to do is
 9
      get what's right right. I mean, I want -- I want to
10
      get what's right is right. That's all I want to do.
11
      BY MR. DOUGLAS:
12
                 Well, you understand that -- that
            Q.
13
      James Nalder has a $3.5 million judgment against
14
      vou?
15
            Α.
                 Yes, I do.
16
                 And you understand that there's a
17
      possibility if this suit isn't successful, that he
      could still collect that from you?
18
19
            Α.
                 I fully understand that.
20
                 Okay. So is it fair to say you have a
            Q.
21
      vested interest in seeing that that judgment is
22
      satisfied by someone else?
23
                 MR. SAMPSON: I'll object to the form.
24
                 THE WITNESS:
                               By who I feel it should be
25
      covered, my insurance company that I was covered
```

during the time of the accident, my insurance 1 2 company is denying my claim. 3 BY MR. DOUGLAS: Okay. So you would agree, then, that you 4 Q. 5 would prefer to have -- you have an interest in 6 having the insurance company pay the 3.5 million or 7 somebody pay -- somebody pay the 3.5 million rather 8 than it be owed by you? I mean, do you? 9 MR. SAMPSON: I'll object to the form of 1.0 question. It's compound. 11 THE WITNESS: I don't care about the 12 amount of the money. The amount of the -- the 13 responsibility of the insurance company that I had 14 when I was insured during the accident. 15 BY MR. DOUGLAS: 16 Okay. And back in 2007, who were you Q. 17 insured with? 18 Α. UAIC. 19 Q. And when did you first come to be insured 20 with UAIC? 21 A specific date I don't know, months 22 prior to this accident happening. 23 Okay. And so you think about a couple Q. 24 months prior? 25 Yes, quite a few months prior, yes.

```
1
                 And how did you come to get your policy
 2
      with United Auto?
 3
                  I went through a broker firm, U.S. Auto
            Α.
 4
      Insurance.
 5
            0.
                 And they sold you the policy?
 6
            Α.
                 Yes, that's right.
                 Do you remember who you spoke with at
 7
            0.
      U.S. Auto Insurance?
 8
9
                 No, I do not.
            Q. Do you remember anyone at U.S. Auto
10
11
      Insurance?
                  I dealt with a female usually most of the
12
13
      time I went in there.
14
                  But you don't remember her name?
            Q.
15
                  No, I don't.
            Α.
                  Did you ever speak with anyone at
16
            0.
      United Auto?
17
18
                  Yes, I did.
            Α.
19
            Q.
                  Who did you speak with?
20
            A.
                  I do not remember his name.
21
                  Okay. Was there only one person that you
            Q.
22
      recall?
                  I don't know if the person I ever
23
24
      received a phone call back from was the same person.
25
      I do not know that, but I've spoke two
```

```
1
      occasions to -- two occasions I've spoke to somebody
2
      at U.S. Auto or UAIC.
 3
            Q. Okay. Do you remember when those
      conversations took place?
 4
 5
                 I don't know the exact dates, no, I
      don't.
 6
7
                 Do you remember if it was soon after the
            Q:
8
      accident?
9
            Α.
                 It was right after the accident, yes.
10
                 Okay. Did you ever talk to anyone at
            Q.
11
      United Auto before the accident?
12
                 MR. SAMPSON: I'll object to the form.
13
                 THE WITNESS:
                               No.
14
                 MR. SAMPSON: You answered.
15
                 THE WITNESS:
                               Okay.
      BY MR. DOUGLAS:
16
17
                 Okay. And do you know when you spoke to
      someone at United Auto, how soon after the accident
18
19
      it was?
2.0
                 I don't remember the exact date.
21
      was -- it was right after the accident. I don't
22
      know if it was the next day or the day after that.
23
                 Okay. If I told you that United Auto has
24
      a record of you calling on about July 13, 2007,
25
      would that sound about right?
```

```
1
                   I would say it was sooner than that.
             Α.
  2
             Q.
                  Okay. After the accident occurred, did
  3
       you stay up in Pioche?
                  No. I was actually leaving, coming home
  4
       when the accident occurred.
  5
  6
                   So you left and you came home after the
             0.
       accident?
  7
  8
             Α.
                  Yes.
  9
                  And that didn't change your plans? You
             0.
 10
       still continued to go home that day?
 11
             Α.
                  Yes.
 12
             Ο.
                  Now let me show you --
 13
                  We can mark these as Exhibit 1, a
 14
       group -- it's just answers to interrogatories.
 15
                   (Whereupon, Exhibit No. 1 was
 16
                   marked for identification?)
 17
                  MR. SAMPSON: Is this the unsigned copy
 18
       that was amended subsequently?
: 19
                  MR. DOUGLAS: These are his -- it's my
 20
       understanding --
 21
                  MR. SAMPSON: Is this the unsigned copy
 22
       that was amended subsequently, or is this the
 23
       amended copy?
 24
                  MR. DOUGLAS: Counsel, these are your
 25
       clients' answers to interrogatories. I'm just --
```

1 MR. SAMPSON: They're multiple sets of 2 answers to interrogatories sent, and one of them was 3 unsigned and one of them was signed. MR. DOUGLAS: Well, this has the 5 verification page, so I guess these are signed. 6 MR. SAMPSON: Just a moment. 7 BY MR. DOUGLAS: Okay. I'm showing you what's been marked 8 as Exhibit 1 for identification. I want you to take 9 10 your time, take a look at that document and tell me 11 if you've ever seen that before. 12 MR. SAMPSON: And the question at this 13 point is do you recall seeing that document before 14 today? 15 THE WITNESS: To tell you the truth, I've 16 been shown so many papers and been through so many 17 things going in my mail, reading and going through, I don't know. I'd have to -- I'll read this whole 18 thing and tell you if I remember reading it. 19 BY MR. DOUGLAS: 20 21 Q. Sure. Go ahead, take your time. 22 Yes. I remember seeing this document. Α. 23 Q. Okav. 24 Can we take a break? Α. 25 Q. If you need a break, sure.

1 Α. Please. 2 THE VIDEOGRAPHER: We are going off the 3 record at 2:31 p.m. 4 (Off the record.) THE VIDEOGRAPHER: This is the beginning 5 of Videotape No. 2 in the continuing deposition of 6 7 Gary Lewis. We are back on the record at 2:37 p.m. 8 BY MR. DOUGLAS: 9 Okay. We just took a break of about six Q. 10 I see you've -- you had a chance to meet. minutes. 11 with your attorney outside? 12 Α. Yes. 13 Can I ask you, on this last page of 14 Exhibit No. 1 that I've given you, is that your 15 signature there? 16 Α. Yes. 17 Okay. And you signed that, it says, on Q. 18 the -- February the 28th of 2010? 19 Correct. Α. 20 Did you -- did you ever answer any Q. 21 interrogatories prior to that date? 22 Α. Any what? 23 Q. Any interrogatories, written questions 24 like these prior to that date? 25 MR. SAMPSON: I'm going to object to the

2

3

5

6

7

. 9

10

11

12

13

14

15

16

18

19

20

21

22

23

24

```
form of the question and instruct him not to answer
      to the extent it will reveal attorney/client
      privileged information. I have no problem with you
      asking him if he ever signed any interrogatory
      answers prior to this date, but --
                 MR. DOUGLAS: Are you instructing him not
      to answer or is he answering?
                 MR. SAMPSON:
                               Yeah.
                 MR. DOUGLAS: You're instructing him not
      to answer --
                 MR. SAMPSON: Not to answer in that it
      will reveal attorney/client privileged information.
      I will permit him to answer whether he ever ---
      recalls ever signing any interrogatories.
                MR. DOUGLAS: Counsel, that is not my
      question.
                You're either going to let him answer or
17
      you're going to instruct him not to and we'll take
             It's your choice.
      it up.
                MR. SAMPSON: What's your question, then?
      BY MR. DOUGLAS:
            Q. My question is have you ever -- prior to
      these interrogatories, have you ever answered
      interrogatories prior to that date?
                              I'm going to object to the
                MR. SAMPSON:
      form of the question. I am going to instruct him
```

```
1
      not to answer to the extent it will reveal
 2
      attorney/client privileged information. I will
      instruct him that he is permitted to answer whether
 4
      or not he ever signed any interrogatories that would
 5
      have been submitted to Counsel would not be
      privileged.
 6
 7
      BY MR. DOUGLAS:
 8
                 Okay. Do you remember answering any
 9
      interrogatories, written questions, prior to signing
10
      those on February 28th, 2010?
11
                 MR. SAMPSON: Same objection, same
12
      instruction.
13
                 Gary, I only want you to reveal whether
14
      you signed any documents answering interrogatories
15
      on that date.
16
                 MR. DOUGLAS: Counsel, Counsel --
17
                 MR. SAMPSON: I can instruct my client
18
      not to answer the question.
19
                 MR. DOUGLAS: And that's what I'm just
20
      asking, if that's what you're doing, then we can --
21
                 MR. SAMPSON: That's what I've done.
22
                 MR. DOUGLAS: Okay. Let the record
23
      reflect Counsel has instructed his client not to
24
      answer that question.
25
                 MR. SAMPSON: That's actually inaccurate.
```

I have instructed him he can answer as to whether he signed anything that's been provided that would not be privileged.

MR. DOUGLAS: That wasn't my question, though.

MR. SAMPSON: Okay. Well, that's -- I think your -- I think your question calls for that.

MR. DOUGLAS: Is he answering my question or are you instructing him not to? That's all I need to know right now.

MR. SAMPSON: I'm instructing him not to.

Well -- and again, we'll do it for the

fifth time now --your question asked him if he's

ever answered interrogatories, which would include

having conversations with me, and that's privileged,

and he's not going to answer that. Your question

also calls for whether he's ever provided a set of

signed interrogatory answers, which he is permitted

to answer, and he is allowed to answer that question

if he recalls ever signing another set.

Now, if you don't like the answer, that's your problem, but that's -- he's allowed to say -- I will allow him to answer the question of have you ever provided signed interrogatories other than these.

```
1
                 MR. DOUGLAS: Counsel, are you done with
 2
      the speaking objection?
 3
                 MR. SAMPSON:
                               That's not a speaking
 4
      objection, Counsel.
 5
                 MR. DOUGLAS: Are you done?
      BY MR. DOUGLAS:
 6
 7
                 I want to know, have you ever answered
 8
      interrogatories before these on February 28th, 2010?
                 MR. DOUGLAS: Either he answers or you
 9
10
      instruct him not to.
11
                 MR. SAMPSON: I'm going to instruct him
12
      not to answer to the extent it would reveal
13
      attorney/client privilege, but that he may answer to
14
      the extent it would not, i.e., whether he recalls
15
      ever giving any signed answers previously.
16
                 MR. DOUGLAS: That's not my question.
      BY MR. DOUGLAS:
17
18
            Ο.
                 Can you answer --
19
                 MR. SAMPSON: That is your question.
20
      BY MR. DOUGLAS:
21
                 Can you answer my question, have you ever
22
      answered interrogatories before this?
23
                               Tell him whether you have
                 MR. SAMPSON:
24
      ever signed anything before this.
25
                 THE WITNESS: I'm totally confused, you
```

```
guys going back and forth with this. I don't know
 1
      what's being asked of me. I've -- listen, man, I
 2
 3
      don't know. I don't know what you're asking me,
 4
      man.
            This is --
      BY MR. DOUGLAS:
 5.
 6
                 We -- in this case, the parties are
 7
      entitled to send what are called written
 8
      interrogatories. That's what these answers are.
 9
      You've already told me you signed these.
10
                 Previously in this case, your counsel
11
      submitted other answers to interrogatories. I want
12
      to know, did you take part in answering those
13
      interrogatories?
14
                 MR. SAMPSON: I object to the form of the
15
      question.
                 Do not answer that.
                                      That's
16
17
      attorney/client privilege. Don't answer that
18
      question, period. Don't answer that question,
19
      period.
20
                 MR. DOUGLAS: So let the record reflect
21
      counsel has instructed the witness not to answer
22
      that question.
23
                 MR. SAMPSON: That question, yes. Or any
      other question about what he and I did together will
24
      also receive the same instruction.
25
```

1	BY MR. DOUGLAS:
2	Q. Did you answer did you receive any
3 .	copies of written questions like these prior to
4	signing these answers?
5	A. Not that I recall.
6	Q. Okay. And are these your answers to
.7	these questions?
,8	A. I believe they are. I signed this paper.
9	Q. Okay. Did you ever answer any requests
10	to admit prior to signing these answers to
11	interrogatories?
12	A. I'm not I'm not sure the question
13	you're asking me.
14	Q. Do you know what requests to admit are?
15	A. No.
16	Q. They're similar type of written questions
17	that are submitted in a lawsuit.
18	Did you ever receive any other written
19	questions to answer in this case?
20	A. I don't recall.
21	Q. Okay. Now, one of the questions in this
22 -	case that in the answers to interrogatories I
23	will direct your attention to interrogatory No. 9.
24	A. Okay.
25	Q. It says can you read the question?

ż

1	
	A. "If you maintain you are insured under a
	policy of automobile insurance issued by United
	Automobile Insurance Company, please state the dates
	of coverage for said policy and policy number."
	Q. Okay. And your answer to that question,
	which continues on page 9, I want you to review it
	and tell me if that that is your if that is
	your answer to that question?
	MR. SAMPSON: The answer starts here at
	the bottom of that page.
	THE WITNESS: Yes.
	BY MR. DOUGLAS:
	Q. Okay. And it's my understanding from
	this answer and you can tell me if I'm wrong
	that you believed from your renewal notice you had
	until July 31st, 2007 to pay for your July 2007,
	policy
	MR. SAMPSON: Wait for the question.
	BY MR. DOUGLAS:
	Q is that correct?
	A. All I know is that I made the payment by
	the expiration date that was on my renewal notice.
	Q. What payment are you talking about?
	A. My July payment.
1	O. Okay Was that about July 10th?

1	A. Yes, I believe so.			
2	Q. Was that after the accident that was			
3	we're talking about here?			
4	A. Yes.			
5	Q. So you made the payment after the			
6	accident, and but it's your understanding that			
7	you had until July 31st to make that payment?			
8	MR. SAMPSON: I'll object. Asked and			
9	answered.			
10	You can answer it again.			
11	THE WITNESS: Yes.			
12	BY MR. DOUGLAS:			
13	Q. And why did you why did you believe			
14	you had until July 31st?			
15	A. Because my expiration date goes on my			
16	renewal form			
17	Q. Okay.			
18	A saying until July 31st.			
19	Q. Okay. Now, after you made the July 10th			
20	payment, did you call United Auto to check your			
21	coverage?			
22	A. No. I called to make a claim that I was			
23	in an accident. You're supposed to notify your			
24	insurance company that you've been in an accident.			
25	Q. Okay. So you didn't call to check and			

```
1
      see if you had coverage?
 2
            Α.
                 No, I did not. I had coverage.
 3
            Q.
                Okay. So you never called to check
 4
      coverage?
 5
                 MR. SAMPSON: I'll object. That's been
      asked and answered twice.
 6
 7
                 Now, don't answer it again.
      BY MR. DOUGLAS:
 8
 9
            Ο.
                 Is that correct? Is that what you're
10
      stating?
11
                 MR. SAMPSON: He's not going to answer it
12
      again. He's answered it twice. He's not going to
13
      answer it again.
14
      BY MR. DOUGLAS:
15
            Q. You can answer.
16
                 MR. SAMPSON: No, he can't.
17
                 I'm instructing you not to.
18
                 MR. DOUGLAS: Okay. Let the record
19
      reflect --
20
                 MR. SAMPSON: He's not doing it again.
21
                 MR. DOUGLAS: Counsel has again
22
      instructed the witness not to answer.
23
                 MR. SAMPSON: For the third time, I'm not
24
     going to have him answer the same question over and
25
      over again.
```

```
1
                               Counsel, are you done with
                 MR. DOUGLAS:
 2
      your speaking objections --
 3
                 MR. SAMPSON: No. I'm happy to state
 4
      quite a lot more if you'd like to invite me to.
 5
                 MR. DOUGLAS: You know what, Counsel, I
 6
      think this is my deposition.
 7
                 MR. SAMPSON: I would be happy to say
 8
      quite a lot more if you would like to invite me to;
 9
      otherwise, ask your questions.
10
                 MR. DOUGLAS: Counsel, are you done?
11
                 MR. SAMPSON: You want to invite me to
12
      say more, because no, I'm not. But I'd be happy to
13
      say more if you'd like to invite me to. Or would
14
      you like to ask the question?
15
                 MR. DOUGLAS: Counsel, we've had enough.
16
      Let's move on.
17
                               Would you like to ask the
                 MR. SAMPSON:
18
      questions?
19
                 MR. DOUGLAS: As soon as you're done
20
      talking.
21
                 MR. SAMPSON: Well, I have quite a bit to
22.
      say, actually, if you'd like to invite me.
23
                 MR. DOUGLAS:
                               No.
24
                 MR. SAMPSON:
                               Okay then, ask your
25
      question or stop the deposition.
```

```
1
                 MR. DOUGLAS: Counsel, there's no
 2
      reason --
 3
                 MR. SAMPSON: Ask your question or stop
 4
      the deposition.
 5
                 MR. DOUGLAS: I don't like your tone,
      Counsel.
 6
                 MR. SAMPSON: Ask your question or stop
 7
      the deposition.
 8
 9
                               I'm not going to be
                 MR. DOUGLAS:
10
      verbally abused --
11
                 MR. SAMPSON: I'm going to ask you one
12
      last time to ask a question. If you don't ask a
13
      question, we're getting up and leaving.
14
                 MR. DOUGLAS: I'm not going to tolerate
15
      your continued --
16
                 MR. SAMPSON: Please, Counsel, ask a
17
      question.
18
                 MR. DOUGLAS: Again, we're not going to
19
      tolerate your --
20
                 MR. SAMPSON: We're done, thank you.
21
      don't have any questions, apparently.
22
                 MR. DOUGLAS: Are you walking out --
23
                               If you're not going to ask
                 MR. SAMPSON:
24
      any questions, we're going to leave. Are you going
25
      to ask a question or are we going to leave?
```

```
1
                               I'm trying to, but you
                 MR. DOUGLAS:
 2
      won't stop --
 3
                 MR. SAMPSON:
                               Are you going to ask a
 4
      question?
 5
                 MR. DOUGLAS: I would as soon as you stop
      talking.
. 6
 7
                MR. SAMPSON: Okay. I'm going to stop
 8
      talking here in a second, and when I stop, I'm going
 9
      to say -- or ask a question.
                 MR. DOUGLAS: That is not how it works.
10
11
                 MR. SAMPSON: You can ask a question.
12
      This is how it does work. Depositions you ask
13
      questions and the witness answers. So ask a
14
      question and the witness will answer, or don't and
15
      we'll leave. Now, please, ask a question.
                 MR. DOUGLAS: Let the record reflect
16
17
      Counsel is --
                 MR. SAMPSON: You will not ask a
18
19
      question, we'll leave.
20
                 MR. DOUGLAS: -- is making mocking
21
      gestures --
22
                               Let's leave.
                 MR. SAMPSON:
23
                 MR. DOUGLAS: -- and holding his ears.
24
                 MR. SAMPSON:
                               I'm not making any mocking
25
      gestures. Yeah, I'm holding my ear waiting for a
```

```
Do you have a question for the witness?
 1
      question.
 2
                 MR. DOUGLAS: Can we mark this as
 3
      Exhibit 2.
 4
                  (Whereupon, Exhibit No. 2 was
5
                  marked for identification.)
      BY MR. DOUGLAS:
 6
 7
                 I'm showing your counsel what we're
      marking as Exhibit 2 for identification.
 8
                 MR. SAMPSON: For the record, this
 9
10
      appears to be a document that has not yet been
11
      disclosed in this case.
12
      BY MR. DOUGLAS:
13
            Ο.
                 I'll submit that this document was
      disclosed in the defendant's initial production.
14
15
                 But that said, sir, my question for you
      is looking at what we've marked as Exhibit 2 for
16
17
      identification, can you tell me if you have ever
18
      seen that before?
19
                 No, I don't recall ever seeing this.
20
                 Okay. Do you know if that's your
            0.
      application for your initial insurance policy with
21
22
      UAIC?
23
                 I can tell you that I don't know. I
24
      never -- I don't remember seeing this.
25
            Q.
                 So you don't know?
```

```
1
            Α.
                 No.
 2
            Q.
                 Okay.
 3
                 MR. SAMPSON: Is it correct you don't
      know? I wasn't clear. He's correct, you don't
 5
      know?
                 THE WITNESS: I don't know, no.
 6
 7
      BY MR. DOUGLAS:
 8
                 Do you remember, you said it was a couple
 9
      months before the accident that you first got
10
      insurance with UAIC; is that correct?
11
                 I told you I wasn't -- it was quite a few
12
               There was a few months before -- I know I
13.
      maintained insurance with this company before the
14
      accident.
                 MR. SAMPSON: Can I see -- I want to take
15
16
      a look at it for a second, hold on.
17
               MR. DOUGLAS: I know, but I need to ask
18
     him a question about it.
19
                 MR. SAMPSON: Give me just a moment,
20
      please.
21
                 MR. DOUGLAS: Counsel, I've already given
22
      it to you to look at.
23
                               Thank you. And I'm looking
                 MR. SAMPSON:
24
      at it.
25
                 MR. DOUGLAS:
                               Okay.
```

BY MR. DOUGLAS:

7.

Q. Well, what we've marked as Exhibit 2 notes that it appears that you signed up for insurance with UAIC on March 29th of 2007.

Do you have any reason, as you sit here today, to disagree that that's the date when you started your policy with UAIC?

A. I will not disagree. Like I told you, dates, times that you're so concerned about, I'm not a hundred percent specific, or -- there're a lot of things that happened with my life. Dates I don't remember. I don't want to remember.

All I know is I signed up for some automobile insurance. They denied me a claim when I was under the impression that I was covered, and because of the results of that, you and I sit here like we are today.

- Q. And I understand that. And I --
- A. Do you -- I mean, this is -- this is not right.
- Q. I mean, you know people can differ on that, I think, sir. But I'm just asking you if you remember, and if you don't, I understand, and we can move on. I'm not -- if you don't remember a date, I'm not going to sit here and yell at you. I mean,

```
1
      I don't do that sort of thing.
 2
                 But -- so I'm just asking you, do you
      have any reason to disagree that March 29th, 2007 is
 3
 4
      when you started your insurance with UAIC?
 5
            Α.
                 No.
 6
                 Okay. And do you know what kind of
            0.
 7
      policy you got with UAIC?
 8
                 MR. SAMPSON: I will object to the form.
                 THE WITNESS: I don't understand the
 9
10
                 What kind of a policy?
      question.
      BY MR. DOUGLAS:
11
                 Well, sure. Do you know how long of a
12
            Q.
13
      term it was for?
14
                 MR. SAMPSON: I will object to the form.
15
                 THE WITNESS: I went in there and
16
      acquired insurance for a year.
17
      BY MR. DOUGLAS:
                 Okay. And this was from U.S. Auto?
18
            Q.
                 U.S. Auto Insurance was the one who wrote
19
20
      up my policy, yes.
21
            0.
                 Okay. And you got a monthly term.
22
                 Do you understand that?
23.
                 They told me that I had a one-year
24
      policy, that I was to have monthly payments.
25
                 So U.S. Auto told you this?
```

```
1
                 Correct.
            Α.
 2
                 Okay. And do you remember who at
            Q.
      U.S. Auto told you this?
 3
                 No, I do not.
 4
            Α.
 5
            Q.
                 Okay. But you --
            Α.
                 The lady I spoke to the first time.
 6
 7
            Q.
                 So some female?
                 Correct.
 8
            Α.
 9
                 Do you remember on that first time when
            Q.
      you went into U.S. Auto did you make a premium
10
11
      payment?
                 Yes, I did.
12
            Α.
                Did she give you insurance at that time?
13
            0.
14.
                 Yes, she did.
            Α.
                 MR. DOUGLAS: Can we mark this as
15
16
      Exhibit 3.
                  (Whereupon, Exhibit No. 3 was
17
                  marked for identification.)
18
      BY MR. DOUGLAS:
19
                 Showing your counsel what we're marking
20
            Q.
21
      as Exhibit 3 for identification, I want you to take
22
      a look at what we've marked as Exhibit 3 and ask you
23
      if you have ever seen that before?
24
                  I don't remember. I mean, I don't recall
25
      seeing this exact page.
```

1 Q. Okay. Do you know what that is? 2 No. She didn't tell me. Α. 3 Well, I'm asking you first if you do? Q. 4 Α. No, I do not. 5 Do you remember being sent -- this is Q. 6 what's called -- we -- I'll proffer this is what's 7 called a declaration page. 8 Do you remember being sent these by UAIC? 9 Α. I don't remember being sent these, no. I 10 remember being sent proof of insurance form with the 11 thing on the bottom to make my payment. 12 Q. Okay. A renewal statement. It said renewal 13 statement on the top. 14 15 So you remember getting renewal 16 statements? 17 Α. Yes. 18 But you don't remember getting policy 0. 19 declarations pages? 20 I don't remember this, no. Α. 21 Okay. Did you ever get one of these Q. 22 policy declaration pages? 23 MR. SAMPSON: I'll object to the form of 24. the question to the extent it calls for speculation. 25 THE WITNESS: I do not recall getting

```
1
      these, no.
 2
      BY MR. DOUGLAS:
 3
            Q.
                 Okay. Can you see up in the top
 4
      right-hand corner of that document?
 5
            Α.
                 Yes.
                 It lists -- it says, "Coverage provided"?
 6
            Q.
 7
            Α.
                 Yes.
 8
                 Can you see where it says from
            Q.
 9
      March 29th, 2007 to April 29th, 2007?
10
            Α.
                 I see that.
11
            Q.
                 Okay. Did you know that that was the
      policy period for your first monthly term policy?
12
                               I'll object to the form.
13
                 MR. SAMPSON:
14
                 THE WITNESS: Like I said, I don't
15
      remember seeing this form.
16
      BY MR. DOUGLAS:
17
                 Okay. Okay. I understand that. But
            0.
18
      were you aware that your first policy was a
19
      month-long term from March 29th to --
20
                      I was aware that -- I was told that
            Α.
21
      my policy was one year with monthly payments.
22
                 Okay. And let me finish my question, and
      then I'll give you all the time you want to answer.
23
24
                 I just want to know, so were you aware
25
      that your first policy term from UAIC was from
```

1 ... March 29th, 2007 to April 29th, 2007? 2 MR. SAMPSON: I will object to the form 3 of the question. 4 Go ahead and answer. 5 THE WITNESS: No. I never saw this form 6 before, and when I first went in to get insurance, I 7 was told I had a one-year policy and I was to pay month to month. 8 BY MR. DOUGLAS: 9 10 Q. Okay. 11 Α. And I was under the impression that if I 12 was to ever cancel, they would send me -- or if I 13 was ever late, they would send me a notice, so on 14 and so forth. I never received any of these in the 15 mail that I know of. I never saw no dates like 16 that. I was sent a renewal form that said pay by 17 this date, pay by the expiration date, and these 18 were my renewal forms. 19 Okay. So no one at U.S. Auto ever told 20 you you we're only buying a month -- month-long 21 policy? 22 No, no. Α. 23 No one at U.S. Auto ever explained to you 24 that the renewals you were receiving were to renew

another one-month term policy?

1	A. No.
2	Q. And did you ever talk to anyone at
3 .	United Auto about your policy?
4	A. No. The only person I ever spoke to at
5	United Auto about my policy is when I called to make
6	a claim.
7 .	Q. Okay. So you never called them with
8	questions about the term of your policy?
9	A. No. I was under the impression that they
LO -	were allowing U.S. Auto to provide me with all the
L1	information that I needed. Why should I have to
L2	call them?
L3 =	Q. Well, but, I just want to make clear. So
L4	you never did call United Auto about the term of
15	your policy?
L 6	A. No.
L7	Q. And is it fair that shortly after you got
L8	your policy with United Auto, you went in and added,
L 9 <sub>.</sub>	I guess, a driver and a vehicle?
20	Do you remember that?
21	A. Yes. Yes.
22	Q. Okay. And that was you added, I believe,
23	Kristen Scott?
24	A. That's correct.
25	Q. And you also added a vehicle, 1994 Ford

```
1
      Ranger?
 2
            Α.
                 Correct.
 3
            Q.
                 Okay. Do you remember when that was?
 4
            Α.
                 No. I don't remember the exact date.
 5
                 Okay. And again, I understand that. I
            Q.
 6
      know it's been some time, but unfortunately, this is
 7
      the way we have to do things.
 8
                 And so if I told you that the records
      reveal it was on or about April 25th, 2007 that you
 9
10
      added those people and that car, do you have any
11
      reason to disagree with that?
12
            Α.
                 No.
13
                 MR. DOUGLAS: Let's mark this, I guess,
14
      4.
15
                  (Whereupon, Exhibit No. 4 was
16
                  marked for identification.)
17
      BY MR. DOUGLAS:
                 So your counsel is showing you what we've
18
19
      marked as Exhibit 4 for identification.
20
                 And I first want to ask you if you've
21
      ever seen this document before.
22
            Α.
                 Yes, I have.
23
            0.
                 And what is that?
24
            Α.
               It's a renewal statement.
25
            0.
                 Okay And --
```

```
1
                 It says right there, "Renewal statement."
 2
            Q.
                 That's right. And was this -- was this
 3
      the type of renewal statement that you were just
      talking about?
 5
            Α.
                 Yes. This is what I've seen.
 6
            Q.
               Okay. And was that what -- is that what
7
      United Auto sent to you?
8.
            Α.
                 Yes.
9
            Q. And the renewal amount is how much from
10
      that statement?
11
            Α.
                 Are you asking me?
12
            Q.
                 Yeah.
13
            Α.
                 $94.
14
                 Okay. And it says -- what's the due
            Q.
15
      date?
16
                 My expiration date, well, it says here in
            Α.
17
      writing, "To avoid a lapse in coverage payment --
18
            0.
                 I understand that.
19
                 -- "must be prior" -- "prior" --
20
                 MR. SAMPSON: Don't interrupt until he is
21
      done answering --
22
                 THE WITNESS: -- "to the expiration" --
23
                               But I don't think he's
                 MR. DOUGLAS:
24
      answering my question.
25
                 MR. SAMPSON:
                               He is.
```

1 THE WITNESS: I am. 2 MR. SAMPSON: Go ahead and finish your 3 answer uninterrupted. Go ahead. 4 I'm asking --MR. DOUGLAS: 5 I know where MR. SAMPSON: Hold on. 6 you're going. Let him finish his answer --7 This is how I read this THE WITNESS: 8 "To avoid lapse in coverage, payment must document: 9 be received prior to the expiration of your policy." 10 Payment must be received by the expiration of my 11 And it says right here in the top hand 12 right -- right-hand corner, expiration date is 13 May 29th of 2007. So to avoid lapse in that 14 coverage, payment must be made by that date, which I 15 always did, and there was never a problem. 16 BY MR. DOUGLAS: 17 Now, and I appreciate your answer and 18 that's your understanding, but is there a due date 19 listed on this notice? 20 I will object. Asked and MR. SAMPSON: 21 answered. 22 But you can tell him again. 23 THE WITNESS: My due date to avoid lapse 24 in coverage was to be made by the expiration date, 25 which in the top right-hand corner was May 29th.

1 BY MR. DOUGLAS:

7.

8 :

Q. Well, you answered before for me you knew the renewal amount was \$94, and that's -- that's that box that's surrounded by stars.

Do you see that?

- A. I see that.
- Q. Can you read to me what it says next to that.
  - A. It says no later than 04/29/07.
  - Q. And is that also surrounded by stars?
  - A. Yes, it is.
- Q. So are you saying you didn't take that to mean that that was the date for that \$94 payment you just told me about?
- A. Yes. Because every other time that I'd ever made payments, as long as they were made by the expiration date of my policy that says clearly to avoid a lapse in coverage to be made by the expiration date, which I always made. I was always on time, and I never received a notice stating that I was ever -- had a lapse or a drop in coverage. Because my payments were always made by the expiration date.
- Q. So what did you think "no later than" meant?

2

3

4

5

6

7

8

9

10

11

12

13

14

15

16

17

18

19

20

21

22

23

24

- I really never paid it much thought. I always -- I followed the directions that everything read. So even though you knew the renewal Q. amount in the starred box was the amount you were supposed to pay, you ignored the next box that says "no later than"? MR. SAMPSON: I'll object to the form. Argumentative. I don't appreciate the tone either. But you can go ahead and answer. THE WITNESS: Ignored it? I didn't ignore it. I paid by what underneath said for me to pay by. BY MR. DOUGLAS: Ο. Okay. So --Sometimes money was tight. Sometimes I
  - A. Sometimes money was tight. Sometimes I had money. I was able to pay before the dates that are on here. Sometimes I was able to pay by the expiration -- I always made sure that the payments were made by the expiration date, which always kept me from avoiding a lapse in coverage.
  - Q. I guess what I'm trying to ask you is why did you come up with that sort of reading the paragraph and then using the expiration date in the corner instead of just looking at where it says "no

```
1.
      later than" with a date surrounded by stars?
 2
      come -- why did you choose this expiration date
      instead of the one that's starred and it says "no
 3
      later than"?
 4
 5
                  MR. SAMPSON: I'll object to the form.
 6
      There is nothing -- there's nothing about expiration
 7
      date under "no later than" --
 8
                  MR. DOUGLAS: That's not what I asked
 9
      him, Counsel.
10
                 MR. SAMPSON: Yeah, it is. We're making
- 11
      a record. We're videotaping it, so you don't have
12
      to comment.
                 MR. DOUGLAS: Exactly. Keep up with your
13
14
      speaking objections.
15
                                Thank you. I will.
                 MR. SAMPSON:
16
      BY MR. DOUGLAS:
17
                 So can you tell me why? You said you
18
      didn't ignore it.
19
                 I can't tell you why.
            Α.
20
                 Okay. Can you look down at the bottom
21
      left-hand corner. Does it say due date with a date
22
      there?
23
                 Yes, it does.
            Α.
24
                 Okay. What date is that on this form?
            0.
25
            Α.
                 It's 04/09.
```

```
1 ,
                  The due date?
             Q.
 2
             Α.
                  Yeah.
 3
             Q.
                  It says --
 4
             Α.
                  It says due date 04/09.
 5
                  Okay. And that matches the date that's
             Q.
 6
      starred that says "no later than."
 7
                  Is that fair?
 8
                  That's correct.
             Α.
 9
                  Okay. And, in fact, it looks like in the
10
      middle of the page, it says, "Please detach and
11
      return this bottom portion with your payment."
12
                  Do you see that?
13
            Α.
                  Yes.
14
                  So it appears that this bottom part was
15
      the stub that you return your payment with.
16
                  Is that fair?
17
                  That's correct.
            Α.
18
            Q.
                  Okay. And you have other bills you pay;
19
      is that correct?
20
            Α.
                  Yes.
21
            Q.
                  You have -- do you have a cell phone?
22
            Α.
                  Yes.
23
                  What's your cell phone number, by the
24
      way?
25
                  626-232-0600.
            Α.
```

1	Q.	And who's your provider?	
2	Α.	Sprint.	
- 3	Q.	How long have you had that phone?	
4	Α.	I don't remember. It's been a while.	
5	Q.	Did you have that phone in 2007?	
<sup>'</sup> 6	Α.	No, I did not.	
7	Q.	What phone did you have then?	
.8	Α.	I don't recall.	
9	Q.	Do you know the name of the provider?	
10	Α.	No, I don't remember.	
11	Q.	So you have a cell phone bill that you	
12	pay now; is that right?		
13	A.	I don't pay it, no.	
14	Q.	You don't?	
15	Α.	Nope.	
16	Q.	Do you have any bills that you pay right	
17	now? A	utility bill?	
18	Α.	No, I don't. Remember, I live with my	
19	parents.		
20	Q.	Okay. Have you had bills in your name	
21	and accounts in your name before?		
22	Α.	Of course I have, yeah.	
23	Q.	Okay, sure. Everybody knows; right? You	
24	have an	account in your name, and you get a payment	
.25	stub tha	t you return with your payment.	
٠.			

```
1
                 Is that fair?
 2
            Α.
                 That is correct.
 3
                 And all of them have due dates on them;
            Q.
 4
      is that right?
 5
                 THE WITNESS: Dave, can I answer
 6
      something right now other than yes and no?
 7
      BY MR. DOUGLAS:
                 I would direct the witness not to ask his
8
 9
      counsel for an answer. I have a pending question I
10
      want to know --
11
            Α.
                 Yes.
                 Okay. And so just like this stub has --
12
            Q.
13
            Α.
                 I would like to take a break, please.
      Can I take a break?
14
15
                 I have another question pending.
16
                 MR. SAMPSON: Okay. You don't have a
17
      question pending. You haven't asked anything. All
18
      right?
19
                 MR. DOUGLAS: I have --
                 MR. SAMPSON: Just like this said --
20
                 MR. DOUGLAS: You can't just take a
21
      break --
22
23
                               Yes, he can.
                 MR. SAMPSON:
24
                 MR. DOUGLAS: -- because he --
                 MR. SAMPSON: He'd like a break, Counsel.
25
```

```
THE WITNESS: And I would like to ask him
1
      a question because I want to make something -- I
2
      want to make a statement, so I want to --
 3
                 MR. DOUGLAS: We don't have time for
 4
5
      statements right now --
                 MR. SAMPSON: No, we have all the time in
6
 7
      the world.
                MR. DOUGLAS: I have a pending question
8
9
      before he takes a break --
                 MR. SAMPSON: No, you don't. No, you
10
      don't --
11
12
                 MR. DOUGLAS: I asked him --
                 MR. SAMPSON: -- all you said -- well,
13
      why don't we have her read the question back then.
14
15
                 MR. DOUGLAS: Well, because --
16
                 MR. SAMPSON: Let's have the question
17
      read back. Let's have the question read back.
                 MR. DOUGLAS: If you won't take a
18
19
      break --
20
                 MR. SAMPSON: I just want the question
21
      read back. That's all right now.
                 (The court reporter read the requested
22
23
                  portion of the record pursuant to
24
                  Counsel's request.)
25
                               That was not a question.
                 MR. SAMPSON:
```

1 MR. DOUGLAS: Well, because I couldn't --2 . I wasn't able to finish it. 3 MR. SAMPSON: Right. Because he asked 4 for a break before the question was asked. So it's not pending. He'd like a break. Let's take a quick 5 6 break. 7 THE VIDEOGRAPHER: We are going off the 8 record at 3:06 p.m. 9 (Off the record.) 10 THE VIDEOGRAPHER: Beginning of 11 Videotape No. 3 in the continuing deposition of 12 Gary Lewis. We are back on record at 3:10 p.m. 13 MR. DOUGLAS: Okay. I'd like the record 14 to reflect we took another couple minute break, and the witness had a chance to talk to his attorney 15 16 again. 17 BY MR. DOUGLAS: Can I pick up where we left off. I think 18 19 you told me -- you admitted this had a stub portion 20 here on the bottom of this renewal notice that had a 21 due date; is that right? 22 Α. Yes. 23 And you're familiar with other bills that 24 you've paid oftentimes on the stub with the amount you owed. They also have a due date; is that right? 25

1 A. That's correct.

- Q. So can you explain for me with that understanding why you think this due date doesn't apply to this renewal notice?
- A. I was under the impression that the due date is the date that they want their money, but to avoid a lapse in coverage, that I had to pay by the expiration date. There was a grace period between those two dates.

Just like a power bill. If a power bill sends you a date that they need to receive their payment, if I don't receive — if they don't receive my payment by then, they don't come out and turn my electricity off right away. They get ahold of me, set up another date, the payment arrangement, so on and so forth, before they come out and turn off my electricity.

That's what I was under the impression of this. To avoid the lapse of coverage, I had to pay by the expiration date, which is different than the due date.

- Q. Okay. And --
- A. That is what I wanted to state before.
- Q. Okay. And who told you that?

  MR. SAMPSON: I'll object to the form,

```
1
      assumes facts.
 2
                 THE WITNESS: This right here.
 3
      BY MR. DOUGLAS:
 4
                 Okay. Did anyone at U.S. Auto ever tell
            Q.
 5
      you that?
 6
                 MR. SAMPSON: I'll object to the form,
 7
      asked and answered.
 8
                 THE WITNESS: The form is what told me,
 9
      the renewal notice from UAIC.
10
      MR. DOUGLAS:
11
                 So no person ever told you that?
            Q.
                 MR. SAMPSON: I will object to the form.
12
13
                 You can tell him again where you heard
14
      about it.
                 THE WITNESS: I don't remember everything
15
16
      that's ever said to me by anybody in the world, nor
17
      do you.
      BY MR. DOUGLAS:
18
19
            Q.
                 I understand.
20
            Α.
                 I do know by the paperwork that is
21
      sitting right in front of me that I got every month,
22
      that is what it told me.
23
                 Okay. And all I'm trying to ask you is:
24
      did you ask anyone at U.S. Auto about that?
25
            Α.
                 No.
```

```
Okay. Did anyone at U.S. Auto ever tell
 1 .
 2
      you that's what it meant?
 3
                 MR. SAMPSON: I'll object to the form.
 4
      He's already answered that three times now.
 5
                 But you can tell him for a fourth time.
 6
                 THE WITNESS: No.
 7
      BY MR. DOUGLAS:
            Q. Okay. Did anyone at United Auto ever
 8
 9
      tell you that was the format?
10
            Α.
                 No.
11
                 MR. SAMPSON: I'll object to the form.
12
      BY MR. DOUGLAS:
13
               Is that a "no"?
            Q.
14
            Α.
                 No.
15
            Q.
                 Okay.
              MR. SAMPSON: Are you done with 4?
16
17
                 MR. DOUGLAS:
                               Sure, yeah.
18
                 Why don't we mark this as 5.
19
                 (Whereupon, Exhibit No. 5 was
20
                  marked for identification.)
21
      BY MR. DOUGLAS:
22
            Q.
                 And I'm just showing your counsel what
      we've marked as Exhibit 5 for identification.
23
24
                 I can ask you if you've ever seen that
25
      before.
```

```
1
                 I don't recall seeing this before.
2
                  (Interruption.)
                 THE WITNESS: No.
3
      BY MR. DOUGLAS:
4
5
            Q. Okay. So you haven't. And you're not
6
      aware what that is?
7
                 I am now because you explained to me
      earlier what it is --
8
9
            Q.
                 Okay.
                 -- but no, I do not recall seeing this.
10
            Α.
                 Did you ever get a declarations page of
11
            Q.
12
      any -- at any time from United Auto?
                 Declaration page, is that what this is?
13
            Α.
14
            Q.
                 Yes, that's what that is.
15
            Α.
                 Not that I remember.
                 Okay. And I just want to ask you, you
16
            0.
      can see again in the top right-hand corner, it says,
17
      Coverage provided from and to.
18
19
                 Can you see that?
20
            Α.
                 Yes, I do.
                 And can you see the "to" date, what date
21
            Q.
22
      that is?
                Can you read that?
                 April 29th, 2007 to May 29th, 2007.
23.
            Α.
                 Okay. That's fine, thank you.
24
            Q.
25
                 MR. DOUGLAS: Let's mark this as
```

```
Exhibit 6.
 1
 2
                  (Whereupon, Exhibit No. 6 was
 3
                  marked for identification.)
      BY MR. DOUGLAS:
 4
 5
            Q.
                 I will show your counsel what we've
 6
      marked as Exhibit 6 for identification. And once he
7
      shows it to you, I'm going to ask you if you've ever
      seen that document before.
8
9
                 Yes, I have.
            Α.
                 Okay. And can you tell me what that is?
10
            Q.
                 It's another renewal statement.
11
            Α.
12
                 Okay. And is it again the renewal
            Q.
13
      statements that you said you received from
      United Auto?
14
15
            Α.
                 Yes.
                 Okay. And again, this one, it has the
16
      renewal amount starred in the middle there in the
17
18
      center.
19
                 Is that fair?
20
            Α.
                 Yes.
21
            Q. How much is that?
22
                 134.
            Α.
23
                 And then next to it it says "no later
            Q.
24
      than."
25
                 What date does it give there?
```

```
1
                 05/29.
            Α.
 2
            Q.
                 Okay. Of '07?
 3
            Α.
                 Correct.
 4
            Q.
                 And, in fact, that's the same date next
 5
      to the due date down on that -- on the stub that we
 6
      talked about before.
 7
                 Is that fair?
 8
            Α.
                 Correct.
 9
                 So when -- it's my understanding, then,
            Q.
10
      that you would agree with me that the due date for
11
      this renewal was May 29th, 2007?
12
            Α.
                 Yes.
13
                 Okay. And -- thank you.
            Q.
14
                 Also to avoid lapse in coverage, the
15
      payment be paid by the expiration date again.
16
                 MR. SAMPSON: Just answer his questions...
17
      It's all right. You just answer his questions. He
18
      doesn't want -- just answer his questions.
19
                 MR. DOUGLAS: Let's mark this as
20
      Exhibit 7.
21
                  (Whereupon, Exhibit No. 7 was
22
                 marked for identification.)
23
      BY MR. DOUGLAS:
24
                 Showing your counsel what we've marked as
25
      Exhibit 7, and I'm going to ask you if you've ever
```

```
1
      seen this before.
 2
            Α.
                  Yes.
 3
             0.
                  Can you tell me what that is?
                  It's a receipt of payment.
 4
            Α.
5
                  Were these receipts of payment that your,
             Q.
 6
      would get when you would pay your premium?
7
            Α.
                  Yes.
                  Do you know who gave you these?
8
            Q.
9
                  U.S. Auto insurance.
             Α.
10
             Q.
                  And how did you normally pay your
11
      premium?
12
            A.
                  By -- in person at U.S. Auto Insurance.
                  Did you pay by check, cash --
13
            Q.
14
            Α.
                  Money order --
15
            Q.
                  Okay.
16
                  -- cash, money order, or whatever.
            Α.
17
                  And they would give you one of these
            Q.
18
      receipts?
19
            Α.
                  Correct.
20
             Q.
                  Can you see for me the date of payment
21
      that's listed on this receipt?
22
                  05/31/07.
            Α. .
23
                  I'm sorry, what was that date?
            Q.
24
            Α.
                  05/31/07.
                  Okay. And so is that -- would you have
25
             Q.
```

any reason to disagree that that was the date you 1 2 made that payment? 3 Α. No. 4 Q. And we just talked about, I think, that 5 the -- your premium had been due on May 29th, 2007, 6 for this period. 7 Do you remember that? The renewal date was 05/29, exactly. 8 Α. 9 expiration date was 06/29, and I went in and made 10 the payment of the 134 on 5/31, which is two days 11 after the due date on the previous thing --12 Q. Sure. 13 -- which gave me a renewal on the same 14 policy even after I paid after the renewal date. 15 Okay. Well, I'd like to strike that 16 That's not what I asked you, and I think 17 that calls for legal conclusion. 18 But I just want to make -- ask you 19 again -- maybe the simplest way to ask it is you 20 would agree that this payment on 5/31/2007 was after 21 the due date of 5/29/2007; is that correct? 22 Α. That's correct. 23 Q. Thank you. 24

And I guess we're up to

MR. DOUGLAS:

25

Exhibit 8.

1 (Whereupon, Exhibit No. 8 was 2 marked for identification.) BY MR. DOUGLAS: 3 Okay. And I'd like you to take a look at Q. 4 what we're marking as Exhibit 8 for identification. 5 And have you ever seen this document 6 7 before? Once again, I don't remember seeing this 8 Α. 9 one, no. 10 So you just -- you don't remember? Q. I don't remember seeing any of these 11 Α. 12 pages. 13 Okay. Can you see there -- again, Q. talking about the coverage provided section that we 14 15 discussed earlier in regard to these? 16 Α. Yes. 17 Can you see that it shows the date Q. starting as May 31st, 2007? 18 19 Α. Yes. So were you aware that your June policy 20 Q. did not -- did not start until May 31st, 2007? 21 Like I said, I don't remember seeing this 22 policy -- this paper before. I don't remember 23 24 seeing this page. So was I aware of it? No. 25 don't remember seeing this paper.

```
1
                 Okay. So when you went in and paid your
            Q.
 2
      premium May 31st, 2007, did U.S. Auto say anything
 3
      to you?
            Α.
                 No.
 5
                 Did they tell you you were late?
            Q.
 6
            Α.
                 No.
 7
                 Did they tell you your new monthly term
            Q.
      was starting up?
 8
 9
          Α.
                 No.
10
                 Did you ask them whether you had any
            Q.
11
      lapse in coverage?
12
            Α.
                 No. Why would I? I paid by the
13
      expiration date.
14
                 MR. SAMPSON: Just answer his questions.
15
      It will go a lot easier. Just answer his questions.
16
                                Okay.
                 THE WITNESS:
17
                                Are you done with 8?
                 MR. SAMPSON:
18
                 MR. DOUGLAS: Yeah, sure. All right.
19
      BY MR. DOUGLAS:
20
                 And I'd like to show you what we're
21
      marking as Exhibit 9, once your attorney takes a
22
      look at it.
23
                 (Whereupon, Exhibit No. 9 was
24
                  marked for identification.)
25
      BY MR. DOUGLAS:
```

1	Q. And I'm going to ask you if you've ever
2.	seen that before?
3	A. Yes, I have.
4	Q. Can you tell me what that is?
5	A. Another renewal statement.
6	Q. And that was the renewal that, I guess,
7	was sent to you in June of 2007 for your July
8	policy?
9	A. Correct.
10	Q. And again, would you agree with me it
11	shows the renewal amount as \$134 and that's
12	surrounded by stars in the middle there?
13	A. Yes.
14	Q. Okay. Would you agree with me that also
15	the next sentence says, "No later than 6/30/07?
16	A. Correct.
17	Q. And again, down at the bottom of the page
18	on that stub, the payment stub, again, the due date
19	says 06/30/07?
20	A. Correct.
21	Q. Okay. Do you know if you made that
22	that payment by 6/30/07?
23	A. I can't tell you. I don't remember the
24	day I made the payment.
25	Q. Okay. And I think you said you thought

1 the accident happened over July 4th weekend or 2 something to that --3 July 4th weekend, I know because that was 4 the function. 5 Were you there -- were you there for 6 longer than just the weekend? 7 I couldn't tell you the exact dates I was 8 there. I told you I was there for the 4th of July 9 weekend, and we left the day that the accident 10 happened. I was on my way home when the accident 11 happened. If I told you that our records -- and 12 Q. 13 everybody I think in the case would agree -- that 14 that show the accident happened on July 8th, 2007, 15 would you have any reason to disagree with that? 16 Α. No. Okay. So does that refresh your 17 ο. 18 recollection at all as to how long you were up there 19. before the accident occurred? 20 July 6th? Was that the July 6th? Α. 21 Okay. So you went up after the 4th? Is Q. 22 that what you are saying? 23 Obviously, yes, yes. Α. 24 Because you were up -- were you up there, Q.

I guess, two days, you're saying, before the

25

accident? .1 2 Α. Yes. Okay. By the way, did you ever try to 3 4 make a payment on July 4th weekend or something like 5 that on your policy? 6 Α. Not that I recall. 7 Okay. All right. Thank you. MR. DOUGLAS: All right. I guess we'll 8 9 go to 10. (Whereupon, Exhibit No. 10 was 10 11 marked for identification.) 12 BY MR. DOUGLAS: 13 Okay. After I show that to your Q. attorney, I'd like you to take a look at what we've 14 15 marked as Exhibit 10 for identification, and I'11 16. ask you if if you've ever seen that before. 17 Α. Yes. 18 0. What is that? 19 Α. A receipt of payment. 20 0. And when is that from? 21 Α. July 10th. Okay. Do you have any reason to disagree 22 Q. that that's the date that you made your July 2007 23 24 payment? 25 . A. No.

```
1
            Q.
                  And July 10th is after July 8th; is that
 2
      correct?
                  Correct.
 3
            Α.
 4
                  Okay. So does that refresh your
            Q.
 5
      recollection at all as to when you made your July
 6
      payment in regard -- in relation to the accident?
 7
                  I made this payment on July 10th, 2007.
            A.
 8
            Q.
                  And that was after the accident?
 9
            Α.
                  That's correct.
10
                  And you said you drove back July 8th?
            Q.
11
                  That's correct.
            Α.
12
                  And then within two days you went in and
            0.
13
      made your payment?
14
                  That's correct.
            Α.
15
                  Had you spoken to James Nalder after you.
16
      returned to Las Vegas but before you made this
17
      payment?
18
                  Actually, no.
            Α.
19
                  Did you speak to Mr. Nalder's counsel
            Q.
20
      prior to making this payment?
21
            Α.
                  No.
22
                  Did you speak to anyone?
            Q.
23
            Α.
                  No.
24
            Q.
                  Okay.
25
            Α.
                  I only spoke to my old lady when I went
```

1 What do you mean? As far as this case, no. to bed. 2 No. In regard to this payment? Q. 3 Α. No. never. 4 Okay. So you didn't realize that you 5 hadn't made your payment, and after this accident 6 you got back to town and made this payment? 7 MR. SAMPSON: I'm going to object to the 8 form of the question. I think it's vague. 9 THE WITNESS: Can you explain the 10 question you're asking me again? 11 BY MR. DOUGLAS: 12 Yeah, sure. I mean, we -- you agreed 13 that your -- the accident occurred probably 14 July 8th, 2007? 15 Α. Correct. 16 0. And we agreed that you made your payment 17 on July 10th, 2007? 18 Α. That's correct. 19 Okay. And I'm asking you is it the case Q. 20 that after this accident, which you obviously feel 21 horrible about, you knew you didn't have insurance 22 and you went in and you made this payment when you 23 got back to town? 24 I knew I had insurance. 25 insurance. I did not pay late. I paid before the

1 expiration date. 2 Okay. Okay. And when you called the Q. insurance company, you said, to report the claim --3 4 Α. Correct. -- they didn't tell you that you were --5 you didn't have coverage during that time? 6 7 No, they did not. They took my claim. Α. No one -- no one told you there was a 8 Q. 9 problem with the coverage? 10 Α. No. 11 Did you discover at some point that there 0. 12 was a problem with your coverage? 13 I received a phone call two days later 14 from UAIC stating that they were not going to cover 15 me on the claim that I had made earlier. They said 16 that I -- it was not covered. 17 Okay. So you knew that UAIC was 18 maintaining you didn't have coverage when the 19 accident happened? 20 They said that I did not have coverage 21 the date that the accident happened, yes. And how long after the accident was that? 22 Q. 23 MR. SAMPSON: I'll object to the form. 24 THE WITNESS: Let me see, the 8th -- a 25 week, five -- five to seven days.

1 BY MR. DOUGLAS: Okay. How did you feel about that? 2 Q. 3 Α. I didn't understand why. 4 Q. Okay. What --5 No one ever explained to me exactly why They said that I was not covered, and 6 neither. 7 after that they just -- I could not understand why. 8 0. Okav. I never was able to get in touch with 9 anybody ever after that to explain to me why. 10 11 Q. Okay. Did you try? 12 Α. Yes, I did. 13 Okay. Q. I tried to call, but I could never get 14 15 anybody on the phone that would -- that would give me any explanation why. No one would talk to me at 16 17 UAIC. Okay. Earlier I asked you if you spoke 18 19 to anyone at UAIC --20 Α. No. -- and you said you had, you had called, 21 22 and you had called and spoken to someone twice? 23 Α. Yes. Okay. But you never mentioned to me that 24 25 you called and didn't get a response?

1 Α. No. 2 MR. SAMPSON: Object to the form of 3 the -- hold on. I'm going to object to the form of the question. You can ask a question, please. 4 That's not a question. Do you have a question? 5 BY MR. DOUGLAS: 7 Ο. Is that true? 8 Α. Is what true? 9 Well, earlier you told me you did speak Ο. 10 to people at UAIC twice; is that correct? 11 Α. Twice, yes, I did. 12 Okay. And you never mentioned to me that Q. there were other attempts, when I asked you, when 13 14 you tried to call UAIC; is that right? 15 MR. SAMPSON: I'm going to object to the form of the question. It misstates the testimony in 16 17 You didn't ask him if he ever tried to the case. 18 call. You asked him who he spoke with and he answered. 19 20 BY MR. DOUGLAS: 21 0. You can still answer. 22 Α. I never spoke to anybody else. 23 Okay. Did you try to call U.S. Auto to 24 get this straightened out? 25 No.

Α.

```
1
            Q.
                 Why not?
 2
                 They were just a broker.
 3
                 So you never thought, you know, "Hey,
            Q.
 4
      maybe I could call them and they could help me
 5
      figure this out"?
 6
                 No, I never thought that:
                                             They were a
 7
      broker.
                 Well, how did it make you feel, then,
 8
      that your insurance company was saying they weren't
 9
10
      going to cover you?
11
                 MR. SAMPSON: I'll object. Ask and
12
      answered.
13
                 But you can answer again.
                 THE WITNESS: How did I feel? I felt
14
      horrible after all of this shit had happened.
15
16
      BY MR. DOUGLAS:
17
                         I mean, because your friend's --
                 Right.
            Q.
18
      your friend's daughter was hurt; right?
19
            Α.
                 Yes.
20
                 Okay. And so you were concerned about
21
      her welfare; right?
22
            Α.
                  (Witness nods head.)
23
            0.
                 Is that a "yes"?
24
            Α.
                 Yes.
            Q. Okay. And so you wanted -- you wanted to
25
```

```
1
      make sure you had coverage to help her.
 2
                 Is that fair?
 3
                 MR. SAMPSON: I'll object to the form of
 4
      question.
 5
                 THE WITNESS: Yes and yes.
 6
      BY MR. DOUGLAS:
 7
            Q.
                 Okay. But yet you never called anyone at
 8
      your agency to try and find out why there was a
 9
      problem with your coverage?
10
            Α.
                 They called and told me that I was not
11
      covered.
12
                 Okay. Did you think that was fair?
            0.
13
            Α.
                 No.
14
            Q.
                 Okay.
                        Did you continue to be insured
15
      with them afterwards?
16
            Α.
                 Yes, I did.
17
            0.
                 Okay.
                        Why?
18
                 I felt that everything would come out all
19
                                                    I fully
      right, that everything would be worked out.
20
      felt that I was fully covered when I had the
21
      accident, that everything would get worked out.
22
      That even after the lawsuit against me, UAIC would
23
      see where I was coming from and I would be covered.
24
                        So you agree with me you continued
                 Okay.
25
      to renew policies with them through 2008.
```

1 Is that -- is that fair? 2 Α. Yes. And this was even though you didn't 3 0. 4 understand why they weren't covering you for your 5 accident with Cheyanne; is that right? 6 Α. Yes. 7 When was the first time you spoke with 0. 8 counsel for the Nalders? 9 I don't recall -- I don't recall the 10 date. I don't recall the date. How soon after the accident? 11 Ο. MR. SAMPSON: I'll object to form. 12 13 THE WITNESS: Weeks after. BY MR. DOUGLAS: 14 And what did Counsel tell you at that 15 16 point? 17 I don't think he told me anything. Α. went in there and showed him that I was covered. 18 Okay. Anything else? 19 Q. I was not in the right state of mind 20 21 during the conversation, I'll tell you that right 22 now. 23 Q. Okay. 24 I don't remember the exact discussion. Α. 25 Q. Okay.

```
1
            A. I knew that there was just -- yeah, I
 2
      don't remember.
 3
            Q.
                 You don't remember?
                 I don't remember the exact depth of our
 4
 5
      conversation. I know that I went in there and
      expressed to him that I was covered.
 6
 7
                 Did he tell you to do anything?
 8
            Α.
                 No, not that I recall.
 9
            Ο.
                 Did he -- do you recall anything that he
10
      told you?
11
                 MR. SAMPSON: I'll object to the form.
12
      It's been asked and answered.
13
                 THE WITNESS: No.
      BY MR. DOUGLAS:
14
15
                 Okay. Who told you to contact and --
16
      strike that.
17
                 Did you talk to Mr. Sampson?
18 .
            Α.
                 Yes.
19
                 And who told you to contact Mr. Sampson?
            Q.
20
                 Mr. Nalder.
            Α.
21
                 Okay. Did Mr. Sampson explain that he
            Q.
22
      was representing the Nalders and that they had a
23
     claim against you?
24
                 Mr. Nalder is the one who expressed that.
25
            Q.
                 Okay. And he asked you to call his
```

	,
. 1	attorney?
2	A. Yes.
3	Q. And you did that?
4	A. Yes.
5	Q. And you went in and met him?
6 -	A. I went in and met him, yes.
7	Q. Okay.
8	MR. DOUGLAS: Let's go and mark this as
9.	Exhibit 11.
10	(Whereupon, Exhibit No. 11 was
11	marked for identification.)
12	BY MR. DOUGLAS:
13	Q. And after your counsel has had a chance
14	to look at them, I'm showing you what we've marked
15	as Exhibit 11, and I'm going to ask you if you've
16	ever seen that before.
17	A. Is this what is this?
18	Q. That's what I'm asking you. Have you
19	ever seen it before?
20	A. I don't recall seeing this, no. My
21	signature is on it. I mean, what is this?
22	Q. Well, I'll proffer to you that that's the
23	complaint that was filed by the Nalders against you
24	in the underlying case.
25	A. I was aware of that. I was aware of

```
1
      that.
 2
                  You were aware of the case?
            Q.
 3
                  I was aware of the case, yes.
            Α.
 4
                  Were you ever aware of that complaint?
            Q.
 5
            Α.
                  That I was being sued; right?
 6
            0.
                  Did you ever get served with a copy of
 7
      that?
                  Yes, I believe I did, but I don't
 8
 9
      remember this document exactly.
10
                 Okay. And that's -- that's fine.
            Q.
11
      just asking you if you remember being served in that
12
      case by a processor --
13
                 Yes, I was.
            Α.
14
            Q.
                 You were?
15
            Α.
                 Yes.
16
                 Okay. And what did you do after you were
            Q.
17
      served with that paper?
18
                  MR. SAMPSON: I'll object to the form.
19
                  THE WITNESS: I didn't do nothing.
20
      BY MR. DOUGLAS:
21
                       Did you send it to UAIC?
            Q.
                 No?
22
            Α.
                 No.
23
                 Did you notify UAIC at all that you had
24
      been served in that action?
25
            Α.
                 No.
```

1 .	Q. Were you continuing to speak with
2	Mr. Sampson during this time?
3	A. I don't recall. I at the time of
4	this, I don't recall speaking with him again. I
5	don't recall, no.
6	Q. When was the next time you spoke to him
7	after that first conversation?
8	MR. SAMPSON: And I'll just object to the
9	form.
1.0	Well, I guess, if you're if you're
11	only going to talk about time frames, then go ahead
12	and answer the question. But if the next time you
ı <sup>′</sup> 3	spoke was when I was your counsel, I don't want you
14	to say anything other than this was the time I spoke
15	with him, not give any content.
16	Do you understand?
17	THE WITNESS: No. I'm confused right
18	now.
19	BY MR. DOUGLAS:
20	Q. I want to know if you remember the next
21	time you spoke with Mr. Sampson after that first
22	conversation we just talked about. That's all I
23	want to know right now is if you remember when.
24	A. The next time I spoke to him was when I
25	spoke to him about being my attorney.

```
Okay. So you had no contact with him
1
            Q.
 2
      between that first conversation and when he --
3
      you -- he was going to be your attorney?
            Α.
                 No.
 5
                 Can I ask you, did he contact you about
            Q.
 6
      being your attorney or did you contact him?
7
            A.
                 I contacted him.
8
            Q.
                 Okay. Do you remember when that was?
                 MR. SAMPSON: You can go ahead and answer
9
10
      as to when, if you recall.
11
                 THE WITNESS: I do not recall the date,
12.
      no.
13
      BY MR. DOUGLAS:
14
            0.
                 Okav.
15
                 It was after all this paperwork, though.
            Α.
                 Okay. Can I ask you, was it last year?
16
            Q.
                 It could have been before then.
17
            Α.
18
            Q.
                 Okay. But you just don't know?
19
                 No, I don't. I don't remember the date.
            Α.
20
                 Okay. Was it after the judgment was
            Q.
21
      entered against you?
22
            Α.
                 Yes.
23
                 How did you -- did you find out about
24
     that judgment, by the way?
25
                 Yeah. I got it in the mail.
            Α.
```

1	Q. Okay. Who sent it to you?
2	A. I don't know who sent it. I got it in
3	the mail. I would assume the courts.
4	Q. Okay. And did you contact Mr. Sampson
5	sometime after that?
6	A. That's when I contacted him. I first
7	I contacted Mr. Nalder.
8	Q. Okay. What did you what did you tell
9	Mr. Nalder?
10	A. "What's up with this?"
11	Q. Okay.
12	A. Then I got in contact with Mr. Sampson.
13	Q. Okay. And did Mr. Sampson offer to be
14	your attorney?
15	MR. SAMPSON: I'm going to object to the
16	form of the question, and I'm instructing him not to
17	answer to the extent it would reveal attorney/client
18	privilege, which I don't see how it couldn't.
19	So I'm instructing you not to answer the
20	question, any communication between you and I.
21	MR. DOUGLAS: Okay. Let the record
22	reflect the counsel has instructed his witness not
23	to answer.
24	BY MR. DOUGLAS:
25	Q. Did Mr. Sampson offer you any personal

```
stake in this lawsuit to represent you?
1
2
            Α.
                 No.
                 MR. SAMPSON: Object to the form of the
3
4
      question.
5
                 Don't answer the question.
6
      Attorney/client privilege.
7
                 MR. DOUGLAS: Again, let the record
      reflect that the counsel has instructed his client
8
9
      not to answer.
                 MR. SAMPSON:
                               What did you and UAIC talk
10
11
      about yesterday?
                               I'm sorry, did you say
12
                 MR. DOUGLAS:
13
      something?
14
                 MR. SAMPSON:
                               I did.
15
                 MR. DOUGLAS:
                               Oh, okay. I'm sorry, I
16
      guess I missed it.
                 MR. SAMPSON: Do you want me to say it
17
18
      again?
19
                 MR. DOUGLAS:
                               Sure.
                               What did you and UAIC talk
20
                 MR. SAMPSON:
21
      about yesterday?
22
                 MR. DOUGLAS:
                               Okay.
23
                 MR. SAMPSON:
                               Would you like to talk to
      us about what you and your clients talk about?
24
25
                 MR. DOUGLAS:
                                Okay.
```

```
1
                 MR. SAMPSON:
                               I'm just trying to explain
 2
      the privilege to you because apparently you don't
 3
      seem to understand it.
                 MR. DOUGLAS: Are you done, Counsel?
 4
 5
      Again --
 6
                 MR. SAMPSON:
                               Not in the least.
                                                   Not in
 7
      the least. If you would like to ask your
 8
      question --
                               I've given you some leeway
 9
                 MR. DOUGLAS:
      with your speaking objections and your comments --
10
11
                               There's a pause, and I want
                 MR. SAMPSON:
12
      to explain the attorney/client privilege to you --
13
                 MR. DOUGLAS: You're just delaying the
14
      deposition.
15
                               No, I'm not.
                 MR. SAMPSON:
16
                 MR. DOUGLAS:
                               You are.
17
                               I'm trying to expedite it.
                 MR. SAMPSON:
      You could have stated three questions just now if
18
19:
      you educated yourself on the attorney/client
20
      privilege. You are not going to ask any
21
      questions about what was talked about --
22
                               I can ask him. If you want
                 MR. DOUGLAS:
23
      to instruct him not to answer, that's fine.
24
                               It's inappropriate.
                                                    It's
                 MR. SAMPSON:
25
      completely inappropriate.
```

```
1
                  MR. DOUGLAS: Okay. Well, we can
 2
      disagree.
 3
                  Why don't we go ahead and mark this.
 4
      quess we are on Exhibit 12.
 5
                  (Whereupon, Exhibit No. 12 was
 6
                   marked for identification.)
 7
      BY MR. DOUGLAS:
                  I'm showing your counsel what we're
 8
            0.
 9
      marking as Exhibit 12 for identification. I'll ask
10
      you if you've ever seen this before.
11
                  Yes, I have.
            Α.
12
                 And can you tell me what that is?
13
                  It's an assignment of monies that was
            Α.
14
      against me, a judgment against me for -- a judgment
15
      against me, and it's me.
16
            Q.
                  Okay. Did you sign that?
17
                 Yes, I did.
            Α.
                  Can you tell me the date you signed it?
18
            0.
19
                 On the 28th of February.
            Α.
20
                 Of this year?
            0.
21
                  2010.
            Α.
22
                  Okay. And when you signed that, was that
            Q.
23
      the first time you spoke to Mr. Sampson since the
24
      time of the judgment that was entered against you?
25
                       I believe -- I believe this was
            Α.
```

```
1
      around the time when I started to speak to Dave.
 2
      I --
 3
                 MR. SAMPSON:
                               I'm not going to answer the
 4
                He just wants to know if when you signed
 5
      this, was it around the time you and I first spoke.
 6
                 Do you recall?
 7
                 THE WITNESS: Yes, it is. Yes, yes.
      BY MR. DOUGLAS:
 8
 9
                 Okay. Okay. Do you -- did you have an
            Q.
10
      attorney represent you to sign that assignment?
11
                 I believe it was Dave.
            Α.
12
            0.
                No other attorney?
13
            Α.
                 No.
14
                 Can you see the first line that says "for
            Ο.
15
      value received"?
16
            Α.
                 Yes.
17
                 Do you have any understanding as to what
            Q.
18
      that "value you received" was?
19
                 I don't understand the question.
            Α.
20
            Q.
                 Okay. Did Mr. Sampson give you anything
21
      in return for giving him that assign -- that you
22
      giving him that assignment?
23
                 MR. SAMPSON: He wants to know if I
24
      personally gave you anything.
25
                 THE WITNESS: No. Dave never gave me
```

1 anything. 2 BY MR. DOUGLAS: 3 Now, that wasn't my question. I didn't Q. ask if he personally gave you anything, which --4 5 Α. Dave has not given me anything. 6 MR. SAMPSON: The question was did 7 Mr. Sampson give you anything? 8 BY MR. DOUGLAS: 9 Right. Did he give you a covenant not to 10 execute on that judgment against you? 11 I don't know what you mean by that. Α. 12 What's covenant to execute? What does that mean? 13 Q. Well, normally -- and I'll just tell you 14 this -- normally when plaintiffs' attorneys have a 15 defendant sign an assignment like that, they 16 normally release them from the judgment so that they 17 can't still go after you later if they are 18 unsuccessful. 19 And I'm asking if Mr. Sampson did that 20 for you here? 21 I'm under the impression that 2.2 Cheyanne Nalder and her father are still in pursuit 23. of me personally. Personally, I mean if --24 That's your understanding? Q. 25 If the insurance company does not support

1 me in my claim, then they're still going to go after 2 me. 3 And you understand Mr. Sampson represents Q. 4 the Nalders; right? 5 Which I asked him to represent me as well. 6 Okay. Okay. So -- and I just want to 7 make clear. So you don't know for what "for value" 8 received" means in that assignment. 9 10 Is that fair? 11 MR. SAMPSON: I'm going to object to the 12 form of the question. He hasn't said that in the 13 least. That completely misstates his testimony. 14 THE WITNESS: Value received means -- no, 15 I understand it. It means that the three and a half million dollars judgment. 16 17 BY MR. DOUGLAS: 18 That's what you think it means? Q. 19 That if I win this money, it goes to Α. 20 Cheyanne. If you win this money, is that what you 21 Q. 22 think? 23 No. This is against me, the three and a 24 half million is against me. 25 Q. Right. But you --

```
1
                 But if I -- if I don't -- I owe it, no
 2
      matter what.
 3
                 Okay. Well, so I just want to know
            0.
 4
      what -- to you, what does "for value received" mean
 5
      on that document?
                 MR. SAMPSON: I'll object to the extent
 6
 7
      that he's already responded to it.
8
                 You can go ahead.
                 THE WITNESS: It means that I owe
9
      Cheyanne Nalder three and a half million dollars for
10
11
      a judgment that was against me.
12
      BY MR. DOUGLAS:
                 Okay. So -- and just to be clear -- and
13
            Q.
      I'm sorry if I asked this already -- did Mr. Sampson
14
15
      or his office offer you anything in return for
16
      signing that assignment?
                               I'll object to form.
1.7
                 MR. SAMPSON:
18
                 THE WITNESS:
                               No.
19
      BY MR. DOUGLAS:
20
            0.
                 No? Is that your answer?
                 Йо.
21
            Α.
22
            Q.
                 Okay. All right.
                                     And --
23
                 You asked me did Mr. Sampson --
            Α.
24
                 MR. SAMPSON:
                               Right.
25
                 THE WITNESS: -- ever promise me anything
```

```
or offer me anything; correct?
 1
 2
      BY MR. DOUGLAS:
 3
                 Mr. Sampson, his firm, or the Nalders.
            0.
                 MR. SAMPSON: Now, that's a whole
 5
      different question.
 6
                 THE WITNESS: Now, the Nalders -- no.
 7
      Mr. Sampson and his office never promised me
 8
      anything.
      BY MR. DOUGLAS:
 9
10
                 Okay. Have the Nalders ever promised you
            0.
11
      anything?
12
            Α.
                 Yes.
13
                 What have they promised you?
14
            Α.
                 That's between me and them, isn't it?
15
                 No. I'm sorry, sir, you're going to ---
            Q.
      if you could, we'd like you to answer.
16
17
                 MR. SAMPSON: If it's something they
18
      promised you in exchange for signing the assignment
19
      and what it is they said they would do, that's
20
      perfectly discoverable.
21
      BY MR. DOUGLAS:
22
            0.
                 Have the Nalders promised you anything,
23
      sir?
24
                 I'm not understanding the question
25
      exactly.
```

1 You just told me -- I asked you before if Ο. 2 anyone, the Nalders or Mr. Sampson or his office 3 promised you anything, and originally you said no. 4 But when I included the Nalders you said, Oh, that's 5 a different question. They did promise me 6 something. 7 Well, now I'm asking you what that is. 8 What did the Nalders promise you? 9 The Nalders had promised to help me in 10 the case against my insurance company --11 Q. Okay. 12 A. -- but they will continue to go after me 13 for the three and a half million dollars. 14 Okay. And just to be clear, I think you 15 already answered this, but around this time in 16 February 2010 is when you first spoke to Mr. Sampson 17 again about representing you? I'll object to the form. 18 MR. SAMPSON: 19 Somewhere around that time, THE WITNESS: 20 yes. 21 BY MR. DOUGLAS: 22 Q. Is that correct? 23 Α. Yes. 24 Q. Okay. 25 MR. SAMPSON: Object to the form again.

1 BY MR. DOUGLAS: 2 And you hadn't spoken to him since right Q. 3 after the accident, that other conversation we 4 talked about; is that true? 5 Α. Correct. 6 Q. Thank you. 7 Α. Can I take a bathroom break again? 8 Q. Sure. 9 THE VIDEOGRAPHER: We are going off the 10 record at 3:47 p.m. 11 (Off the record.) 12 THE VIDEOGRAPHER: This is the beginning 13 of Videotape No. 4 in the continuing deposition of 14 Gary Lewis. We are back on the record at 3:55 p.m. 15 BY MR. DOUGLAS: 16 0. And now let the record reflect that we took another eight minute or so break, and you had a 17 18 chance to talk with your attorney again; is that 19 correct? 20 Α. Yes. Do you remember -- just to get back to, I 21 22 think, that July 10th payment we were talking about. 23 Do you remember if you paid with a money 24 order? 25 Α. Yes.

1 Would that have been from the Circle K? Ο. 2 Α. Yes. Sir -- and to hopefully move things along 3 Q. quicker -- before, you know, we were going through 4 5 the declarations pages that I know you said you 6 hadn't seen and the renewal statements that you had. 7 gotten; is that correct? 8 Α. Yes. 9 And also, you said these -- you were Q. 10 familiar with the receipts of payment. 11 You agree with me that after -- after 12 this accident and what happened in July, you 13 continued to be insured with United Auto? 14 Is that fair? 15 Α. Yes. And then you continued, I think, through 16 Q. 17 the spring of 2008 -- actually, the summer of 2008. 18 Does that sound about right? 19 Α. Yes. 20 Okay. Would you agree with me so we Q. 21 don't have to go through each and every one of them, 22 would you agree with me that, let's say, out of the 23 next, you know, ten renewal notices through the 24 summer of 2008, would you agree with me that perhaps 25 on more than half of them you didn't pay prior to

```
1
      the due date that was listed?
                 MR. SAMPSON: I'll object to the form.
2
                 THE WITNESS: Repeat that to me again.
3
      BY MR. DOUGLAS:
 4
                                So we've already talked
5
            0.
                 Sure.
                         Sure.
6
      about July 2007; right?
 7
            Α.
                 Yes.
                 From August 2007, to say, August 2008 --
8
            Q.
9
      that's, say, 12 renewal notices you would have
10
      gotten.
11
                 Is that fair?
12
            Α.
                 Okay.
                 Okay. And would it be fair, would you
13
            0.
14
      agree with me that on perhaps more than half of
1.5
      those, so more than six, over those next 12 months,
16
      you paid that premium after the due date that was
17
      listed?
18
                 Would you agree with that?
                 MR. SAMPSON: I'll object to the form.
19
20
                 THE WITNESS:
                                Yes.
21
      BY MR. DOUGLAS:
22
                 And -- and I understand what you said
23
      before about what you thought it meant and -- but
      I'm just talking about the due date that was listed.
24
25
            Α.
                 Yes.
```

1 Okay. So that saves us some time, so Q. 2 thank you. 3 Can I ask you, just to get back to what 4 you thought the renewal notice meant, you told me 5 that you believed your policy was a year-long policy; is that right? 6 7 Α. Yes. 8 Did you -- do you have any concern over Q. why the statements were called renewal statements 9 10 that you got each month? 11 Did I ever give it any -- say that again. Α. 12 Yeah. Did it ever give you any concern? Q. 13 A renewal? No. Α. 14 Well, I mean, what would you be renewing Q. 15 if you had a year-long policy? 16 MR. SAMPSON: I'll object to the form. 17 Calls for a legal conclusion. 18 THE WITNESS: I was under the impression 19 I was making my monthly payment. 20 BY MR. DOUGLAS: 21 Okay. So the fact that it said renewal? Q. 22 statement, you didn't give that any thought? 23 No. It was a new statement. It was my 24 new -- my new monthly statement that I was aware 25 that I would get every month.

```
Okay. And the fact even that you talked
1
            Q.
2
      about the expiration date, the expiration dates
      weren't for a year out, were they?
 3
                 They were on the first page I got, the
 4
      first paper I got. I believe that when I went down
5
6
      there to the U.S. Auto, they gave me my paperwork
7
      and told me I had a year coverage.
                 Okay. Do you still have that paperwork?
8
            Q.
9
            Α.
                 I believe I've seen it.
10
                 Yeah, I believe it's all my paperwork
11
      that we have together, Dave, is it not?
12
                 I'm asking you.
            Q.
13
            Α.
                 I -- yes.
                 MR. SAMPSON: It is your testimony.
14
15
      BY MR. DOUGLAS:
16
            Q.
                 Do you still have it?
17
            Α.
                 Yes, yes, I do.
                 Okay. Is that something you provided
18
            Q.
19
      your attorney, or is that something that --
20
            Α.
                 Yes.
21
                 -- he showed you?
            Q.
22
            Α.
                 No. Yes.
23
            Q.
                 You provided it?
24
            Α.
                  (Witness nods head.)
                 Do you still have a copy of that -- those
25
            Q.
```

```
1
      papers?
 2
                  Yes.
            Α.
 3
            Q.
                  Okay.
 4
            Α.
                  I believe I do, yes.
 5
            0.
                 Where are they --
 6
            Α.
                  I believe I do.
 7
            Q.
                 Where are they?
 8
                  In a pile of all of my paperwork at home.
            Α.
 9
            Q.
                  Okay. Could you provide those to the
10
      court reporter after -- after we're done today?
11
      Copies of them?
12
                 I can go home and find them, yeah.
13
                 Okay. Great. And you believe that those
            Q.
14
      papers, they told you had a year-long policy?
15
            Α.
                 Yes. I had a one year -- from one
16
      yeah, it was one year, '07 to '08.
17
                 And so it didn't bother you at all that
18
      the renewal statements said "renewal" on them?
19
                 MR. SAMPSON: Object to the form.
20
                 And tell him for the fifth and hopefully
21
      final time.
22
                 THE WITNESS: No.
23
      BY MR. DOUGLAS:
24
            Q.
                 Okay. And I'll show you just what we'll
25
      mark -- that we've marked as Exhibit 9 again.
```

```
1
      just take -- have you take a look at that for a
2
      second.
 3
                  And you've told me before that you
 4
      believed you had until the expiration date that is
5
      listed in the top right corner to pay your premium;
 6
      is that right?
7
            Α.
                  Correct.
8
                  Okay. And what expiration date is listed
            Ο.
9
      there?
10
            Α.
                  July 31st.
11
            Q.
                 Of what year?
12
            Α.
                  '07.
13
                 When did you take out this policy?
            Q.
14
                 In '07.
            Ά.
15
                  I think we talked about the end of March
            0.
16
      2007. Is that fair?
17
            Α.
                 Okay.
18
            ο.
                 Yes?
19
            Α.
                 Yes.
20
                 Okay. So the policy should have been --
            Q.
21
      as you've said -- stated, a year term would have
22
      been to March 2008; is that right?
23
            Α.
                  That's correct.
24
                 So why -- why did you believe the
            Q.
25
      expiration date listed there --
```

1 Expiration --Α. 2 MR. SAMPSON: Hold on. Wait for him to 3 ask a question. BY MR. DOUGLAS: 4 5 Why did you believe the expiration date 6 listed there was your due date? 7 MR. SAMPSON: I'll object to the form. 8 You can answer. 9 THE WITNESS: I felt that the expiration 10 date was the date that I had to make the payment to avoid a lapse in coverage. That was the -- that was 11 12 like my grace period end. The expiration date would have been my expiration of my -- of my grace period 13 to provide or to avoid the lapse in coverage. 14 15 BY MR. DOUGLAS: Okay. You've had insurance -- car 16 0. insurance before this policy; is that right? 17 18 Yes, sir. Α. Okay. And normally, when you use 19 20 expiration date, we're talking about the end of your 21 policy period; is that right? 22 MR. SAMPSON: I'll object to the form. 23 Calls for legal conclusion. BY MR. DOUGLAS: 24 25 Is that fair? Q.

1	A. No.
2	Q. No? What does "expiration" mean to you?
3	MR. SAMPSON: I'll object to the form.
4	THE WITNESS: Answer?
5	MR. SAMPSON: Yeah, go ahead.
6	THE WITNESS: Expiration date means to me
7	that if I don't pay by this date, then my policy
8	will be canceled.
9	BY MR. DOUGLAS:
10	Q. Okay. So you didn't you didn't think
11	that, even though it says "effective date" above
12	that, you didn't
13	A. I never really thought about my effective
14	date.
15	Q. No?
16	A. I knew my effective date was the day I
17	walked in there and got insurance.
18	Q. Okay. Well, is that the effective date
19	that's listed on the top of Exhibit 9?
20	A. Can I explain something?
21	MR. SAMPSON: Just first answer that
22	question.
23	THE WITNESS: What was the question
24	again?
25	BY MR. DOUGLAS:
•	

1	Q. Yeah. Well, what is the expiration date
2	that's listed on the top of Exhibit 9?
3	A. Effective date is June 30th.
4	Q. Okay. Was that the day you walked in to
5	get your policy?
6	A. No, it is not.
7	Q. Okay. So but you thought it should
8	have been; right? Is that what you're telling me
9	now?
LO	MR. SAMPSON: I'll object to the form.
11	Misstates testimony.
12	Go ahead and answer the question.
13	THE WITNESS: Ask me that again.
14	BY MR. DOUGLAS:
15	Q. Yeah, sure. You've just told me that you
16	thought that the effective date was the date that
17	you walked in and got your policy; is that right?
18	MR. SAMPSON: Same objection.
19.	THE WITNESS: No.
20	BY MR. DOUGLAS:
21	Q. Okay. So what did that effective date
22	mean to you, then, on that on that renewal?
23	A. I never I never paid attention to the
24	effective date when I got these renewal statements.
25	Q. Okay. But you took the expiration date

```
1
      to mean that was your payment due date?
 2
            Α.
                  That the expiration was the date that I
 3
      needed to make my payment to avoid a lapse in
 4
      coverage.
 5
            Q.
                 So you didn't -- you didn't link that
 6
      expiration date with the effective date right above
 7
      it?
 8
                     Whenever I got my bills, I needed to
 9
      know when I needed to make my payments by. That's
10
      what to avoid the lapse in coverage, and that's how
11
      I read it.
12
            Q.
                 So you just ignored the effective date?
13
                 MR. SAMPSON: I'll object to the form of
14
      the question.
15
                 Tell him for the fifth time and last
16
      time.
17
                                      I did not pay
                 THE WITNESS: Yes.
18
      attention to the effective date.
19
      BY MR. DOUGLAS:
20
                 Okay. So you didn't realize that that
            0.
21
      was telling you you were actually renewing your next.
22
      monthly policy term?
23
                 MR. SAMPSON: I'll object to form.
24
      Misstates --
25
                 THE WITNESS: I did not pay attention to
```

```
1
      the effective date.
 2
      BY MR. DOUGLAS:
 3
                 Okay. So we've talked about for all of
            Q.
      the months that you were -- these insurance renewal
 5.
      notices with UAIC that we've talked about from March
 6
      of '07 to April of 2008, for all that time, even
 7
      after they told you weren't covered for the accident
 8
      with Cheyanne, you never noticed that it was a
 9
      monthly effective date and expiration date right
10
      there on the renewal notice?
11
                 MR. SAMPSON: I'll object to the form.
12
                 Go ahead and answer again.
13
                 THE WITNESS:
                                Umm.
14
                 MR. SAMPSON: Just humor him and answer
15
      again.
16
                 THE WITNESS: I never paid attention to
17
      the effective date.
18
      BY MR. DOUGLAS:
19
            Q.
                 All right. Have you ever been convicted
20
      of any felonies, sir?
21
            Α.
                 Yes, sir, I have.
22
            Q.
                 How many?
23
                 I don't recall the exact number. I think
            Α.
24
      it was five -- five or seven.
25
            0.
                 Five or seven?
```

```
Five or seven. It was all in one case,
1
 2
      one case.
                 And what was that in relation to?
 3
            Ο.
 4
            Α.
                 It's felony forgery.
5
            Q.
                 Anything else?
 6
                 A felony forgery carried a couple
7
      convictions as well as grand theft, you know, $500.
8
                 How many counts of -- for forgery were
9
      there?
10
                 I believe it was three. I cannot recall
      the exact number.
11
12
                 What was the -- what was the charge?
13
                 Felony forgery was the -- was the initial
            Α.
14
      charge, felony forgery.
15
            Q.
                 Were you --
16
            Α.
                 Grand theft.
17
                 -- convicted of that?
            Q.
18
            Α.
                 Yes, I was.
                 And what were you convicted of forging?
19
            Q.
20
            Α.
                 Forgery of checks.
                 For what, do you know? Do you remember?
21
            Q.
22
            Α.
                 For what, what do you mean?
23
            Q.
                 What kind of checks?
24
            Α.
                 Fraudulent checks.
25
            Q.
                 Okay.
```

```
1
                 I wrote bad checks.
            Α.
 2
            Q.
                 Anything else?
 3
                 MR. SAMPSON: I'll object to the form.
                 THE WITNESS: Those are the only felonies
 4
 5
      on my record.
 6
      BY MR. DOUGLAS:
 7
                 Okay. Are there other felonies you've
 8
      been charged with?
 9
                 MR. SAMPSON: I'll object to the form and
10
      instruct the witness not to answer.
                                            It's not
11
      discoverable.
                 MR. DOUGLAS: So you're instructing the
12
13
      witness not to answer that question?
14
                               Would you read my -- what I
                 MR. SAMPSON:
15
      just said back, please.
16
                 (The court reporter read the requested
                  portion of the record pursuant to
17
18
                  Counsel's request.)
                 MR. DOUGLAS: Okay. Let the record
19
20
      reflect that the counsel has instructed his client
21
      not to answer that question.
22
      BY MR. DOUGLAS:
23
                 Sir, have you ever been convicted of any
      other crimes involving fraud or dishonesty?
24
25
                 MR. SAMPSON: I'll object to the form.
```

1. You can answer that. 2 THE WITNESS: No. 3 BY MR. DOUGLAS: 4 When did that occur, that felony Q. conviction? 5 God, here you go with your dates again. 6 Α. 7 0. I understand, but, you know --8 It was so many years ago. Α. 9 Q. Okay. 10 '98; '97, '98, somewhere around there. Α. 11 Okay. And again, I know dates sometimes 0. 12 everybody -- memories fade. We're just looking 13 for --Which dates I'll tell you --14 Α. 15 Q. -- what you remember --16 -- when I -- when I -- when I was charged with the dates and then when my conviction was, I 17 18 believe it was like four years later because I had 19 probation to go ahead and complete before the conviction actually went through. So technically 20 21 speaking, I don't know the exact dates. 22 Q. Okay. But I do not hide the fact that I made 23 mistakes when I was younger, and I did -- did some 24 25 stupid stuff.

```
1
                  Okay. And I appreciate that, and I'm
            Q.
      not -- I wasn't -- I wasn't trying to say anything.
 2
      I was just -- to the best to your knowledge, what
 3
 4
      you remembered.
 5
            Α.
                  Yep.
 6
            Q.
                  Fair enough?
 7
                  Long time, yeah.
            Α.
                  Okay. All right. Now, I don't think I
8
            Q.
      asked you, what's your highest level of education,
9
10
      sir?
11
            Α.
                  High school grad, 12, 12th.
12
            Q.
                  Okay. And do you work?
13
            Α.
                  Yes.
14
            Q.
                  What do you do?
15
                  Plumber.
            Α.
16
                  How long have you been doing that?
            Q.
17
            Α.
                  Nine years.
                  All right. Are you currently in a union
18
            Q.
19
      or --
20
            Α.
                  Several.
21
                  Are you currently working?
            Q.
22
                  Very minimal, yes.
            Α.
23
                  Were you working back in July of '07?
            Q.
24
            Α.
                  July of '07. No. I can't believe --
25
      wait. No, I don't think I was.
```

```
1
                  Okay. How were you making money then,
 2
      back then?
 3
            Α.
                  Because my girlfriend was supporting me.
 4
            Q.
                 Girlfriend was?
 5
            Α.
                 Yeah.
 6
                 Okay. Are you in debt?
            Q.
 7
            Α.
                  Oh, yeah.
 8
                 Were you in debt back then?
 9
                  MR. SAMPSON: Object to the form.
10
      BY MR. DOUGLAS:
11
            0.
                  In July --
12
                 No less than I am now.
            Α.
13
            Q.
                 Okay. Fair enough. Have you ever
14
      declared bankruptcy?
15
            Α.
                 Yes, I have.
16
            Q.
                 How many times?
17
                 Well, that I don't know how -- I don't
18
      know how to answer this question. I filed a the
19.
      Chapter 7 years ago.
20
            Q.
                  Okay.
21
                 That one was completed. I started a
22
      Chapter 13 in Nevada --
23
            Q.
                 Okay.
24
                 -- to save my home. That fell through.
25
      I didn't complete it because I was upsidedown on my
```

```
1
      house. It wasn't worth trying to save. I couldn't
 2
      afford it. So that Chapter 13 I did file for never
 3
      went through.
            Q.
                 Okay. Okay. So you filed twice but only
 5
      one bankruptcy was completed?
 6
                 Was completed, yes.
 7
                 Okay. Fair enough.
            Q.
                                      When was the
      Chapter 13 here in Nevada?
 8
 9
            Α.
                 You could probably tell me better than I
10
      could. Can I ask my counselor for that answer?
11
                 MR. SAMPSON: If you don't know, just
12
      tell him.
13
                 THE WITNESS: I don't know the exact
14
      date.
      BY MR. DOUGLAS:
15
16
            Q.
                 Okav.
17
                 It was before I moved home -- back home
18
      to Nevada -- California.
19
                 MR. SAMPSON: We've had nothing but
20
      trouble with dates.
21
                 MR. DOUGLAS: Fair enough.
22
     BY MR. DOUGLAS:
23
                 So you haven't made any large purchases
24
      or anything lately?
25
         A. Oh, no.
```

1	Q. So were you aware that your policy had
,2	expired with UAIC on June 30th, 2007 when no payment
.3	was received?
4	MR. SAMPSON: Object to the form of the
5 .	question.
6	THE WITNESS: No, I was not aware.
·7	BY MR. DOUGLAS:
8 .	Q. Okay. So you didn't find that out until
9 .	you said UAIC called you a couple weeks after the
10	accident?
11	MR. SAMPSON: Object to the form of the
12	question.
13	BY MR. DOUGLAS:
14	Q. Is that right?
15	A. Yes.
16	Q. Do you ever when you called UAIC the
17	first time, you said, to make a claim, do you recall
18	telling the person you spoke to that the girl was
19	all right or something, words to that effect?
20	A. Nothing. But see repeat that to me
21	again.
22	Q. Sure. Do you remember do you remember
23	saying that to the person at UAIC?
24	A. That she was all right?
25	Q. Yeah.
. *	
	· · · · · · · · · · · · · · · · · · ·

Never, because she was not. 1 Never. Well, we know that. But -- but that's 2 Q. why I'm asking you if you ever said that? 3 4 I never, never said that, never. 5 Okay. When you met with plaintiffs' Q. counsel shortly after the accident, did they ask you 6 .7 if you had coverage? 8 Α. Yes. Did they tell you to check your coverage 9 0. 10 at all? I brought in all the paperwork showing 11 that I was covered. When I did speak with them, I 12 13 brought in all my paperwork. Okay. Did they tell you that -- did they 14 15 discuss with you that UAIC was saying that you 16 didn't have coverage for the loss? 17 Α. Yes. And did they tell you to do anything in 18 Q. 19 regards to that? 20 Α. No. Do you know if James Nalder still resides 21 Ο. 22 here in Nevada? As far as I know, yes, he does. 23 Α. 24 Q. He does? 25 Α. (Witness nods head.)

```
1
                 At the time did he reside in Las Vegas
            0.
2
      too?
3
            Α.
                 Yes.
                 MR. SAMPSON: I'll object to the form.
4
      BY MR. DOUGLAS:
5
6
            Q.
                 How far --
7
                 MR. SAMPSON:
                                What was your answer?
8
      Sorry.
9
      BY MR. DOUGLAS:
10
                 How far --
            Q.
11
                 THE WITNESS:
                                Yes.
12
                 MR. SAMPSON: Okay.
13
      BY MR. DOUGLAS:
14
                 How far did you guys live from each other
15
      back -- back in 2007 when you were both here?
                 MR. SAMPSON: I'll object to the form.
1.6
17
                 THE WITNESS: Miles wise?
      BY MR. DOUGLAS:
18
19
            Q.
                 Sure.
20
                 Approximately 15, 20 miles.
            Α.
                 Oh, okay. So you guys weren't neighbors
21
            Q.
22
      or anything?
23
            Α.
                 No, no, no.
24
                 Oh, okay. When you got a copy of the
25
      default judgment that we spoke about before, did you
```

```
1
      call United Auto at that point and let them know?
 2
                 No.
            Ά.
 3
                 Have you received any money at all from
 4
      this lawsuit?
 5
            Α.
                 No.
 6
            Q.
                 Have you ever been married?
 7
            Α.
                 Yes.
 8
                 When were you married? Roughly. Give us
            0.
 9 .
      a rough date.
                 Yeah, yeah, I can remember that.
10
11
      1992 is when I got married.
12
                 1992, okay.
            Q.
                 Actually, wait -- strike that. '93 is
13
      when I got married. Divorced in '97, I believe it
14
15
      was.
16
                 Okay. All right. Are you still -- are
17
      you still dating Kristen Scott?
18
            Α.
                 Yes.
                 Where -- and you said she resides in
19
20
      San Diego?
21
                 That's correct.
            Α.
22
                 Do you know her address?
            0.
23
            Α.
                 No.
                 Could you provide it if asked?
24 .
            Q.
25
                 MR. SAMPSON: It's in the disclosures.
```

```
1
                 MR. DOUGLAS:
                                Okay.
 2
                 MR. SAMPSON: So yes, we can provide it
 3
      again if you need us to.
 4
                 MR. DOUGLAS: Okay. Just give me a
 5
      second here to go over my notes.
 6
                 MR. SAMPSON: I have some follow-up if
 7
      that will help.
 8
                 MR. DOUGLAS: I -- just give me one
 9
      second.
               Certainly.
10
     BY MR. DOUGLAS:
11
                 Is there any particular reason that you
            0.
12
      went in to pay the July premium right after the
13
      accident?
14
            Α.
                 Yeah, because I had money.
15
            0.
                 Okay. Did anyone tell you to go make the
16
     payment?
17
            Α.
                 No.
18
                 You weren't concerned that you didn't
            Q.
19
      have coverage?
2.0
            Α.
                 No.
21
                 Okay. In terms of your statement
            Q.
22
      regarding your understanding of the renewal notices,
23
      it that something you came to on your own, or did
24
      somebody else tell you that?
                 It's what I read. That's how I read it.
25
            Α.
```

```
1
                 Okay. I just -- I don't know if I asked
 2
      this: Did you ever report this claim to your agent
 3
      U.S. Auto?
            Α.
                 No.
 5
                 MR. DOUGLAS:
                               I'm sorry, Counsel, I think
 6
      you said you had some.
 7
                 MR. SAMPSON:
                               I do have some, I do.
                                                       Do
 8
      you pass the witness at this point?
 9
                 MR. DOUGLAS:
                               I do.
10
                               Great, thank you.
                 MR. SAMPSON:
11
                           EXAMINATION
12
      BY MR. SAMPSON:
13
            Q. I want to go over something we covered
14
      here just at the very end. Counsel had asked you
15
      something along the lines of when did you first
16
      learn you weren't covered, and you said that was
17
      when UAIC advised you sometime in July when you made
18
      the claim. They called you a few days after that.
19
            Α.
                 And told me that I wasn't covered, yes.
20
            0.
                 Right. At this point in time, is it your
      position that you were covered for the accident
21
22
      involving Cheyanne Nalder?
23
                 MR. DOUGLAS: Objection; leading.
24
                 THE WITNESS: I don't understand
25
                 MR. DOUGLAS: Objection; leading.
```

1 MR. SAMPSON: Can I see a copy of the 2 deposition notice, please. 3 Thank you. BY MR. SAMPSON: 4 5 Is it -- at this point in time, is it Q. 6 your position that you were covered with insurance 7 when Cheyanne was injured? 8 Well, yeah -- yes -- no. 9 MR. DOUGLAS: Same objection; leading. 10 THE WITNESS: I --11 BY MR. SAMPSON: 12 And the point is earlier when you were Q. 13 asked questions about when did you first find out 14 you weren't covered and you say, "Well, it was in 15 June, " I mean, someone might later say, "Aha, you admit you weren't covered." But that's when you 16 17 first learned it was UAIC's position you weren't 18 covered? 19 Α. Correct. MR. DOUGLAS: Objection; leading. 20 21 BY MR. SAMPSON 22 And at no point -- well, at any point in 23 time have you ever taken the position that you did 24 not have coverage? 25 No. I was always covered.

```
1
                 All right. And that remains your
            Q.
2
      position even now; correct?
3
            Α.
                 Yes.
                 MR. DOUGLAS: Objection; leading.
4
5
      BY MR. SAMPSON:
6
                 All right. You had talked about --
            Q.
7
                 Well, let's just go ahead and take --
8
      what are we up to on exhibits?
9
                 THE REPORTER: 13, now.
                 MR. SAMPSON: Mark this as lucky No. 13,
10
11
      then.
                 MR. DOUGLAS: Well, I think we can mark
12
      it as Plaintiffs' -- Plaintiffs' A.
13
14
                               No. Plaintiffs are
                 MR. SAMPSON:
15
      supposed to be numbers. So we can mark it as
16
      Plaintiffs' 1 or 13, whichever the court order
17
      prefers.
                 THE REPORTER: 13, is that okay?
18
                 MR. DOUGLAS: 13 is fine.
19
20 -
                 MR. SAMPSON: Yeah.
21
                 (Whereupon, Exhibit No. 13 was
22
                 marked for identification.)
23
      BY MR. SAMPSON:
24
            Q.
                 This is a renewal statement -- and let
      me -- can I take a look at the exhibits, please?
25
```

1 MR. DOUGLAS: Sure. 2 BY MR. SAMPSON: I need to see which one I'm going to 3 Q. 4 This is a renewal statement that counsel from 5 UAIC did not show you. MR. DOUGLAS: Yeah. I will just object 6 to the extent this is outside the scope of direct. 7 8 BY MR. SAMPSON: Do you see the effective date April 29th? 9. Q. 10 Do you see that up here in the corner? 11 Α. I do see that. 12 Exhibit No. -- it looks like Ο. 13 Exhibit No. 3, and I understand this is a 14 declarations page you've not -- you don't recall 15 seeing before today; correct? 16 Α. Correct. Apparently, according to UAIC's records, 17 18 your policy in March would have expired on 19 April 29th. 20 Do you see that? 21 Α. Correct. 22 And so -- let me look at these 23 together -- the effective date of your new policy --24 MR. DOUGLAS: I'm sorry, can I see that 25 exhibit?

```
MR. SAMPSON: Exhibit 3?
1
2
                 MR. DOUGLAS: No. The one you just
3
     marked.
               I don't think I got a chance to see that
      first.
 4
5
                 MR. SAMPSON: You've seen it quite a lot,
 6
      actually.
7
                 MR. DOUGLAS: I just wanted to make
     this -- I just wanted to see what you're showing
8
9
     him.
10
                 MR. SAMPSON: By all means. It's the one
11
     you intentionally kept from him. I got another copy
12
      if you'd like to see it.
13
                 MR. DOUGLAS: Counsel, I would appreciate
14
      if you could stop making these statements on the
15
      record.
                 MR. SAMPSON: I went through every one of
16
            Let me do this way. You went through every
17
18
      renewal statement from March to July except this
19
     one, oddly enough.
                 MR. DOUGLAS: Counsel, this is, again,
20
      this is not appropriate during the deposition.
21
22
                 MR. SAMPSON:
                               I would like to ask a
     question if you're done looking at it.
23
                               I'm not.
24
                 MR. DOUGLAS:
25
                 MR. SAMPSON: Get done and let's move on.
```

```
1
                 MR. DOUGLAS: Okay. Just give me a
 2
      second and stop talking.
 3
                 MR. SAMPSON: You can't read it while I
 4
            I have another copy if you'd like it. | I can |
 5.
      make one for you.
 6
      BY MR. SAMPSON:
7
                 All right. So let's go again.
                                                  If we
8
      look at Exhibit 13 and Exhibit 4, it appears,
 9
      according to UAIC, the expiration date on the prior
      term was -- I'm sorry, I have the wrong --
10
11
           Α.
                 There's 3.
                 Right. The expiration date on the prior
12
13
      term was April 29th of '07.
14
                 Do you see that?
15
                 Right here, coverage provided from --
            Α.
16
            Q.
                 Right.
17
                 -- April to -- March 29th to April 29th.
            Α.
18
                 Right. So the effective date is
            0.
19
      April 29th; correct?
20
            Α.
                 Okay.
21
                 MR. DOUGLAS: Which exhibit are you
22
      referring to, Counsel?
23
                 MR. SAMPSON: 13, Exhibit 13.
24
                 MR. DOUGLAS: Okay.
25
      BY MR. SAMPSON:
```

```
The effective date of Exhibit 13 is
 1
            0.
 2
      April 29th; correct?
 3
            Α.
                 Yes.
                 It says expiration date May 29th, '07;
 4
 5
      correct?
 6
            Α.
                 Yes.
 7
                 And the box with all the stars around it
 8
      that Counsel has directed you to so many times,
 9
      what's that date?
                 05/06/07.
10
            Α.
11
                 So that's after the effective date;
12
      correct?
1.3
            Α.
                 Correct.
                 And it's after what UAIC considered to be
14
            Q.
15
      the expiration date of April 29th, '07; correct?
16
                 Yes.
            A.
17
                 So in this document UAIC is telling you
            0.
18
      you can make a payment after the expiration date of
19
      what UAIC considered to be your prior policy and
20
      after the effective date on this renewal statement
      because you have up until, according to the starred
21
22
      box, 05/06 of '07; is that correct?
2.3
            Α.
                 Correct.
24
                 And now, if we move into the paragraph,
            Q.
25
      and I think you testified previously, you got --
```

```
there's a date in the starred box they want their
 1
2
      money by. If you don't make the payment, then
 3
      you've got a certain amount of time before they
      lapse you?
 5
            Α.
                 Correct.
 6
                 MR. DOUGLAS: Objection; leading.
 7
      BY MR. SAMPSON:
                 And I think you likened that previously
8
            0.
      to, I think you said the power company.
 9
                                                If the
      power company says they want their money by the 5th,
10
11
      they're not going to cut your power off on the 6th.
12
                 Is that -- do you recall giving that
13
      testimony?
14
                 MR. DOUGLAS: Objection; leading.
15
                 THE WITNESS: I recall.
      BY MR. SAMPSON:
16
17
                 All right. So we look here this next
18
      paragraph, "To avoid a lapse in coverage, payment
      must be made prior to expiration of your policy."
19
20
                 Did I read that much correctly?
                 That's -- yeah. That's what I read every
21
            Α.
22
      time I read these things.
23
                 I think you said it was your
24
      understanding when you receive these from UAIC, that
25
      meant pay before the expiration date listed right on
```

1 the same page --2 Top right-hand corner. Α. 3 -- which in this case would be May 29th, 0. '07; correct? 4 5 MR. DOUGLAS: Objection; leading. 6 BY MR. SAMPSON: 7 Do you see the word "expiration" anywhere 8 in this document other than up in the corner where 9 it references May 29th, '07, and in the body where 10 it mentions expiration of your policy? 11 Α. No. 12 Now, if UAIC were to claim that 0. 13 expiration in the body of the paragraph meant 14 expiration of your prior policy, first of all, would 15 that be different than your understanding? 16 Α. Say that again. Sure. Let me give you UAIC's position on 17 0. 18 it. And I know it's difficult sometimes to track. 19 UAIC -- and I'll just proffer the person from UAIC 20 that testified on their behalf said expiration meant 21 April 29th, '07, the expiration of the policy --22 what they claim was the policy for the month before. Do you understand what I'm saying so far 23 24 in terms of what UAIC's position was? 25 Yes, yes. Α.

```
Q. All right. Given that, this document
 1
 2
      says expiration of your policy, which would,
 3
      according to apparently UAIC, was April 29th, '07.
                 Does it make any sense to you that the
 5
      box says -- the starred box on Exhibit 13 says
      05/06/07?
 6
7
            Α.
                 No.
                 And, of course, down here where it says,
8
            Ο.
 9
      "Pay my policy in full," do you see that?
10
            Α.
                 Uh-huh.
11
            Q.
                 Is that a "yes"?
                 Yeah, I do see that, I'm sorry. Yes.
12
            Α.
13
                 It's all right. It's for the court
            Q.
14
      reporter.
15
                 When it says, "Pay my policy," you take
16
      that to mean this upcoming renewal statement from
17
      April to May?
18
            Α.
                 Yes.
19
                 And you would have already paid when
      you -- this is -- this is dated -- when did this go
20
      out?
21
            Invoice date April 26th, do you see that?
22
            Α.
                 Yes.
                 So on April 26th you would have already
2.3
            Ο.
24
      paid for the month before; right?
25
            Α.
                 Yes.
```

MR. DOUGLAS: Objection; leading. 1 2 BY MR. SAMPSON: So when they're talking about "my 3 policy," they're -- they wouldn't be asking you to 4 pay for the month before because you already paid 5 for it? 6 Ά. Yes. 7 MR. DOUGLAS: Objection; leading, and 8 9 it's vaque, Counsel. 10 MR. SAMPSON: Fair enough. No, it's not 11 fair enough. It's an improper objection, but it's 12 noted. BY MR. SAMPSON: 13 So when they refer to "my policy" down 14 15 here, meaning this one that they say is up and 16 coming, April to May, and when they say expiration 17 date May 29, '07, was your understanding that 18 expiration date in the body of the text meant 19 May 29th, '07; is that correct? 20 That's correct. Α. MR. DOUGLAS: I think you've asked and 21 answered that several times, Counsel. 22 23 Is there an objection? MR. SAMPSON: MR. DOUGLAS: Yeah, asked and answered --24 MR. SAMPSON: Noted for the record, then. 25

BY MR. SAMPSON:

1

2

3

4

5

6

7

8

9

10

11

12

13

14

15

16

17.

18.

19

20

21

-22

23

24

25

Q. You were asked did anyone -- well, let me ask you this: When you went and made your payments -- and I think Counsel showed you one time there, the starred box said, Pay by the 29th and you didn't pay until the 31st.

Do you recall seeing that?

- A. Yes.
- Q. When you went into U.S. Auto and made that payment, did anyone there tell you, Hey, you're late?
- A. No. I never was ever told I was late, never, ever.
- Q. Did anyone -- did anyone from U.S. Auto or from UAIC ever send you a letter saying, You were late with a payment and so we lapsed you?
  - A. Never.
- Q. Did anyone from UAIC or U.S. Auto in these renewal statements or any other documents that were sent ever tell you, If you don't pay it by the date in the stars, you're going to lapse?
  - A. No.
- Q. When you went in and made your payment at U.S. Auto, if you paid after the effective date -- you already said no one had told you, Hey, you're

```
lapsed -- did they ever tell you anything other than
1
2
      We've renewed you?
 3
                 MR. DOUGLAS: Objection; leading.
 4
                 THE WITNESS:
                               No.
      BY MR. SAMPSON:
 5
 6
                 I want to take a quick look at
7
      Exhibit No. 12, the assignment.
                 First of all, do you know when this
8
 9
      current lawsuit was filed? And if you don't, you
10
      can say. Do you know when the current lawsuit that
11
      we're in right now was filed? It's you and the
12
      Nalders against UAIC. Do you know --
                 No, I don't know the exact date, Dave,
13
14
      no.
15
                 In that complaint it indicates that
            Q.
      you're represented -- you are represented by
16
17
      Christensen Law Offices, specifically myself.
18
                 MR. DOUGLAS: Objection; foundation.
19
                 THE WITNESS: Yes.
20
      BY MR. SAMPSON:
                 Was I your attorney when that lawsuit was
21
            Q.
22
      filed?
23
                               Objection; legal
                 MR. DOUGLAS:
24
      conclusion, lack of foundation.
25
                 THE WITNESS:
                               Yes.
```

1	BY MR. SAMPSON:
2	Q. All right. And I don't know why
3	Mr. Douglas had asked you multiple times when I was
4	your attorney, left and right, and didn't seem to
5	think it was a problem, but apparently now it is.
6	MR. DOUGLAS: Do you have a question,
7	Counsel?
8	MR. SAMPSON: Several, yeah. A lot for
9	you, actually, if you'd like to know what they are.
10	BY MR. SAMPSON:
11	Q. If this lawsuit was and well, let
12	me back up a second.
13	Is it safe to say you are not good with
14	dates? Is that safe to say?
1,5	A. I'm not. I apologize for that.
16	Q. That's fine. This assignment is dated
17	February of 2010
18	A. Yes.
19	Q if the lawsuit was filed in the fall
20	of 2009, then would you agree that this assignment
21	would have been filed months after I became your
22	counsel?
23	A. Yes.
24	MR. DOUGLAS: Objection; leading and
25	foundation

```
BY MR. SAMPSON:
1
                 Has anyone -- has Cheyanne or Mr. Nalder
2
            Q.
      ever executed the judgment and ever garnished any of
3
 4
      your wages?
5
            Α.
                 No.
                 Do you anticipate Mr. Nalder or Cheyanne
 6
            Q.
7
      ever garnishing your wages prior to this lawsuit
8
      being resolved?
9
                 MR. DOUGLAS: Objection; calls for
10
      speculation.
                 THE WITNESS: I don't -- I don't
11
12.
      understand the question. Say that again.
13
      BY MR. SAMPSON:
                 Let's -- and let me -- to make it a
14
            Q.
      little clearer and make it a little simpler, let's
15
16
      say this lawsuit continues until this December.
17
      Okay?
18
            Α.
                 Okay.
                 Would you anticipate the Nalders
19
            Q.
      garnishing your wages before this December when the
20
21
      lawsuit --
2.2
            Α.
                 No, no, no, no --
23
                 MR. DOUGLAS: Objection; calls for
24
      speculation.
25
                                        They said --
                  THE WITNESS:
                                -- no.
```

```
1
                MR. SAMPSON: It actually doesn't, but
 2
      maybe he'll explain it --
                 THE WITNESS: My conversation with
 3
      Mr. Nalder was that as long as this is tied up, he
 4
 5
      won't go after me for anything until there's resolve
 6
      on this.
      BY MR. SAMPSON:
 7
 8
            Q.
                 So Mr. Nalder has agreed not to execute
 9
      on you until this current lawsuit is resolved?
10
            Α.
                 Yes.
11
                 MR. DOUGLAS: Objection; leading,
12
      Counsel.
13
                MR. SAMPSON: I'm clarifying what he
14
      said.
15
      BY MR. SAMPSON:
                 Is that your understanding as to part of
16
      the value you received in this assignment when it
17
18
      said "for value received"?
19
            Α.
                 That is why --
                 MR. DOUGLAS: Objection; Counsel, leading
20
21
      again.
22
                 THE WITNESS: Because of the
23
      conversation, that's why this was given, yes.
24
      BY MR. SAMPSON:
25
            Q.
                 Right. And I think previously when you
```

were asked what was the value you received, you said 1 2 something about the \$3.5 million judgment? 3 Α. Right. Is that what --4 ο. 5 A. Right, yes. -- that -- that no one is going to 6 Q. 7 execute on that until --8 Α. Until the lawsuit --9 -- the lawsuit is resolved? Q. 10 Α. Yes. And I think you said the other value you 11 0. 12 received for this assignment is that the Nalders 13 would assist you in this lawsuit as well? 14 I did state that, yes. MR. SAMPSON: Those are all the questions 15 16 I have. 17 18 FURTHER EXAMINATION 19 BY MR. DOUGLAS: Just a brief follow-up. Mr. -- you said 20 Mr. Nalder has agreed not to execute the judgment 21 22 against you? 23 MR. SAMPSON: I object to the form. It 24 misstates. 25 BY MR. DOUGLAS:

```
Is that what -- is that what Counsel
 1
            Q.
 2
      asked you, and you said yes?
 3
                 MR. SAMPSON: No, I'll object. That
      completely misstates.
 5
      BY MR. DOUGLAS:
 6
          . 0.
                 You can answer.
                 MR. SAMPSON: That completely misstates
 7
 8
      the testimony.
 9
      BY MR. DOUGLAS:
                 You can answer. Yes or no? It's an easy
10
            Q:
11
      question. Did he -- did Mr. Nalder -- did
12
      Mr. Nalder tell you he agreed not to execute the
13
      judgment against you?
14
                MR. SAMPSON: Ever at any point in time?
15
      Object to the form --
                               Mr. Nalder --
16
                 THE WITNESS:
                 MR. SAMPSON: -- misstates testimony.
17
                 MR. DOUGLAS: You can let -- he can
18
19
      answer. You can stop.
                 MR. SAMPSON: No, I'm not going to stop
20
      as long as you are going to try to mislead the
21
22
      witness.
23
                 THE WITNESS: Mr. Nalder and I spoke, and
24
      he said he will not go after me for any money until
25
      this case is resolved.
```

BY MR. DOUGLAS: 1 2 Q. Okay. And before --I'm under the impression that if this is 3 4 not resolved, he's going to come after me. 5 Oh, okay. And did Mr. Nalder offer you any kind of formal written agreement to this effect? 6 7 Formal written agreement, I -- I assume 8 that's what that was. Anything else other than the assignment? 9 Q. Did he offer you any written agreement that said, "I 10 agree not to execute against Gary Lewis until this 11 12 case is over"? A. He did not give me anything like that, 13 14 no. Okay. You didn't sign anything like 15 Q. 16 that? 17 Α. (Shakes head.) 18 Q. Is that "no," you didn't? 19 No. Α. Thank you. And I think we were 20 Okav. Q. talking about some dates with the -- with the --21 with the lawsuit and whatever, but -- but I asked 22 23 you -- I think several times you told me you talked 24 to Mr. Sampson right after the accident; is that 25 right?

A. That is correct.
Q. And then you told me you didn't speak to
him again until about the time of that assignment in
February of 2010?
MR. SAMPSON: I'll object. Misstates.
Is there a question?
BY MR. DOUGLAS:
Q. Is that your testimony?
MR. SAMPSON: I'll object. Misstates
testimony.
BY MR. DOUGLAS:
Q. You can answer.
A. I spoke to Dave a couple of times. And I
don't know the dates I spoke to him. I do know that
I did ask him to be my lawyer
Q. Okay.
A because I did not know what was going
on.
Q. Right. And I
A. And I'm getting sent all these forms in
the mail, the judgments and all of this crap that I
just want to get rid of.
Q. And I understand that. All I want to
know is when I asked you no, and I do understand
that. All I want to know is when I asked you

```
1
      before, I said when was the time that you -- you
 2
      asked him to be your attorney, and you told me it
 3
      was around the time of that assignment; is that
 4
      right?
                 MR. SAMPSON: I'll object. It misstates
 5
 6
      testimony.
 7
      BY MR. DOUGLAS:
 8
                 Was that your answer that you gave me
 9
      before?
10
            A. Yes. Yes. Yes, that was my answer.
11
      Once again --
12
            Q.
                 Okay. So now --
13
            Α.
                 Hold on. Wait. Let me answer that. I
14
      will state I'm not good with dates. I can't tell
15
      you what the hell happened in the middle of 2007 --
      BY MR. DOUGLAS:
16
17
            Q.
18
            Α.
                 -- what happened at the end of 2007.
19
            Q.
                 I understand --
20
            Α.
                 I have paper here in front of me --
21
            Q.
                 I understand that, but --
22
            Α.
                 -- with that date.
23
                 And I understand that. And your
24
      testimony was -- and you've admitted now you'r
25
      testimony was that's when you -- about the time you
```

```
1
      talked to him?
2
            Α.
                Yes, yes.
                 And you also, I think, previously
3
      testified you hadn't talked to him since that time
4
      you talked to him after the accident until the time
5
6
      you asked him to represent you.
7
                 Is that your testimony today?
8
                 MR. SAMPSON: Object to the form,
9
      misstates.
                 THE WITNESS: I don't understand your
10
11
      question.
                               He is --
12
                 MR. SAMPSON:
                               Hey, Counsel, stop coaching
13
                 MR. DOUGLAS:
14
      your witness.
                 MR. SAMPSON: Don't yell at me.
15
16
                 MR. DOUGLAS: No, no, I've let -- I've
17
      let this go on long enough today. I have a
18
      question.
                 MR. SAMPSON: This is ridiculous --
19
20
                 MR. DOUGLAS: Let me finish my question.
      Let me finish my question and stop coaching him.
21
                 MR. SAMPSON: You finished your question.
22
23
      BY MR. DOUGLAS:
24
                 I want to know before --
            0.
25
                 I'm not taking coaching from anyone --
            Α.
```

1	Q. Listen
2	MR. SAMPSON: You can't explain anything
3	to him. He doesn't want anything explained to him.
4	He wants it the way he wants it.
5	THE WITNESS: I'm not good with dates.
6	BY MR. DOUGLAS:
7	Q. I understand that, I understand that.
8	MR. SAMPSON: Okay. If you understand
9	that, why are you trying to marry him to a date?
10	He's told you that he's not good with dates.
11	THE WITNESS: I'm not
12	MR. SAMPSON: Stop trying to confuse him.
13	BY MR. DOUGLAS:
14	Q. Okay. But I asked you earlier, and I
15	want to ask you if it's still your testimony. I
16	asked you earlier, we admit you talked to him after
17	the accident; is that right?
18	A. Yes.
19	Q. Okay. And we admit you talked to him
20	around the time of the assignment when you asked him
21.	to be your attorney; is that right?
22	MR. SAMPSON: I object to the form. That
23	misstates testimony. He testified he talked to me
24	when we filed the lawsuit.
2 5	MP POHICIAG. Stop with the speaking

1 objections. 2 MR. SAMPSON: No. You're not going to 3 misstate his testimony. BY MR. DOUGLAS: 5 Is that correct, sir? Q. The answer is go back and look what the 6. 7. answers were. MR. SAMPSON: -- no, exactly -- \* 8 9 THE WITNESS: -- the answers were --MR. SAMPSON: The answers are what he 10 gave you. That's why she wrote them down. That is 11 12 why she is videotaping. 13 BY MR. DOUGLAS: Q. What I want to know is -- my question is 14 15 did -- you told me before you didn't speak to him from the time after the accident until the time you 16 17 asked him to become your attorney. 18 Is that your testimony today? A. I don't understand. You're asking me a 19 20 question that I've answered before. Is that what 21 you're doing --22 Yes. And I'm asking you if that's still 23 your testimony. 24 Α. Excuse me? Is that your testimony that you didn't 25 Ο.

```
1
      speak to Mr. Sampson from the time after the
2
      accident until the time you asked him to become your
      attorney; is that right?
3
            Α.
                Yes.
5
            Q.
                 Okay. Now --
                 There's a time that I didn't talk to him
6
            Α.
7
      for a long time even after I asked him to be my
8
      attorney.
9
            Q.
                 Okay.
10
                 I moved back to California. Geez.
            Α.
11
                 All right. Okay. I guess we're going to
            Q.
12
      have to go ahead and mark some more exhibits.
13
                 MR. DOUGLAS: Let's go ahead and mark
14
      this as -- what are we up to?
                                      14.
15
                 (Whereupon, Exhibit No. 14
16
                  was marked for identification.)
17
                 MR. SAMPSON: I'm going to object to the
18
      extent this is beyond the scope of cross.
19
                 MR. DOUGLAS: No, I'm sorry. But this is
20
      within the scope of your redirect, so you brought on
21
      your exhibit, and we will have to talk about it.
22
                               I will need to read it.
                 MR. SAMPSON:
23
      BY MR. DOUGLAS:
24
                 Okay. Sir, I'm going to show you what we
            Q.
25
      marked as Exhibit 14, and I'm going to ask you to
```

```
take a look at it and ask you if you know what that
 1
 2
      is.
                 No, I don't know what this is.
 3
            Α.
                 Okay. If I -- do you remember going in:
 4
            Q.
 5
      and we talked about earlier going into U.S. Auto and
      adding Kristen and a vehicle to your policy?
 6.
 7
            Α.
                 Yes.
                 And that document reflects that; is that
 8
            Q.
 9
      correct?
10
                 This one does here, yes.
            Α.
11
                 Okay. And can you tell me the date
            Q.
12
      that's -- that's listed on that, on the bottom
13
      there?
                 I don't know what date -- where -- where
14
            Α.
15
      at?
16
            Q.
                 On the bottom.
17
                 On the 25th of April.
            Α.
                 Okay. And that was of 2007?
18
            Q.
19
                 Yes.
            Α.
                 Okay. All right. And I think we talked
20
            Q.
21
      about before, Counsel, when he was just questioning
22
      you, he asked you about -- about your policy for
23
      April; is that right?
24
            Α.
                 Yes.
                 And he talked about the expiration date
25
            Q.
```

```
1
      being April 29th, I think, of 2007.
 2
                 Do you remember that?
 3
            Α.
                 Yes.
 4
                 Okay. From Exhibit 5? Now, when you
            Q.
 5
      added Kristen and that vehicle to the policy, did
 6
      you pay additional premium?
                 I don't know, man, did I? I don't know.
 7
 8
            0.
                 Okay.
 9
                 MR. DOUGLAS: Can we mark this as
10
      Exhibit -- what are we up to now -- 15?
1.1
                  (Whereupon, Exhibit No. 15 was
12
                  marked for identification.)
      BY MR. DOUGLAS:
13
14
                 I'm showing your counsel what we've
15
      marked as Exhibit 15 for identification. When you
16
      get a chance and take a look at that and tell me if
17
      you've ever seen that before.
18
            Α.
                 Yes.
19
            Q.
                 What is that?
20
            Α.
                 A receipt of $6.00.
                 Okay. And when was that payment made?
21
            Q.
22
                 On the 25th of April, 2007.
            Α.
23
                 Okay. Would that be consistent with the
            Q.
24
      day you added that vehicle and Kristen?
25
            Α.
               Yes.
```

```
1
            0.
                 Yes, okay. So is that additional
 2
      premium, I guess, you paid for the rest of April?
 3
      Would that seem reasonable?
                 MR. SAMPSON: I'll object to the form.
 5
                 THE WITNESS: I suppose so.
 6
      BY MR. DOUGLAS:
7
            Q.
                 Okay. Okay. So turning back to
8
      Exhibit 13 that your counsel brought up, take a look
 9
      at that again.
10
                 MR. SAMPSON: Just wait for the question.
11
      BY MR. DOUGLAS:
12
                 Can you tell me, does that say, "Revised
            Ο.
13
      renewal statement" on top there?
14
            Α.
                 Yes.
15
            Q.
                 Okay. Is that different from your other
16
      renewal statements that we looked at?
17
                 Yes, it is.
            Α.
18
                 Okay. And can you tell me the invoice
            Q.
19
      date that's listed?
20
            Α.
                 26th of April.
21
                 Okay. So about a day after you added --
            Q.
22
      you added a vehicle and a driver to the policy?
23
                 But I got this in the mail.
            Α.
24
            Q.
                 Right. So --
25
                 The day after I went in and made the
            Α.
```

```
1
      payment --
 2
            Q.
                 Yes.
 3
                 -- sent to me in the mail, the day after.
      Okay.
 5
                 Okay. So -- so basically, do you think
            Q.
 6
      the fact that it's a revised renewal statement and
7
      since it was so close to when your payment was due,
 8
      that's why they gave you extra time?
 9
                 MR. SAMPSON: I will object to the form.
10
      Calls for speculation.
      BY MR. DOUGLAS:
11:
12
                 Or you don't know?
            Q.
13
            Α.
                 I don't know. My expiration date, that's
14
      when I pay my bills by.
15
                 Right. And, in fact, do you remember
16
      when you made that payment in April?
17
               I assume the 25th is what that payment
18
      says.
19
                 MR. DOUGLAS: Can we mark this as, I
20
      guess, Exhibit 16.
21
                 (Whereupon, Exhibit No. 16
22
                 was marked for identification.)
23
                 THE WITNESS: Is that the form you just
24
      showed me?
25
      BY MR. DOUGLAS:
```

1 No. This is another one. Q. 2 Can you tell me if you've ever seen that before? 3 4 On the 28th of April I made another 5 payment of 134. 6 That's your May policy? Q... Okav. 7 I'll object to the form. MR. SAMPSON: 8 THE WITNESS: For May? 9 BY MR. DOUGLAS: 10 Your May premium, is that fair? Q. 11 Α. Premium was paid in April for -- yeah. 12 0. Okay. So even though your counsel said 13 something to the effect of you were given more time, 14 you still made your payment on April 28th, 2007 15. anyway? 16 Α. Because I had money. 17 Q. Okay. I'm just asking if you did. MR. SAMPSON: I'll object. I didn't say 18 19 anything. The document with the stars spoke for 20 itself. That is what we looked at. 21 THE WITNESS: Like I said earlier, I 22 wasn't working a lot around this time, so my 23 girlfriend had money to make the payments. So she 24 made them. BY MR. DOUGLAS: 25

1 Okay. Fair enough. And you have no · Q. 2 objection that you did, in fact, make that payment 3 on April 28th, 2007? 4 Α. No. 5 0. Okay. All right. I think that's all I 6 have. 7 8 FURTHER EXAMINATION 9 BY MR. SAMPSON: 10 Q. One final question. Do you need a 11 written agreement from Jim Nalder when he gives you 12 his word? 13 MR. DOUGLAS: Objection; that calls for a 14 legal conclusion and may be leading. 15 THE WITNESS: I trust him. 16 MR. SAMPSON: That's all I have. 17 MR. DOUGLAS: You're done. Mr. Lewis, I 18 know this is not great. I hope you understand we're 19 all just doing our jobs. 20 That's no excuse. Come on. MR. SAMPSON: 21 MR. DOUGLAS: You guys have a good day. 22 That's ridiculous. MR. SAMPSON: 23 THE VIDEOGRAPHER: This concludes the 24 videotaped deposition of Gary Lewis taken on 25 August 25th, 2010. This consists of four digital

```
1
      tapes. We are going off the record and the time is
 2
      4:44 p.m.
                 (Thereupon the taking of the videotaped
 3
                  deposition concluded at 4:44 p.m.)
 4
 5
 6
 7
 8
 9
10
11
12
13
14
15
16
17
18
1.9
20
21
22
23.
24
25.
```

1	cı	ERTIFICATE OF	DEPONENT	
2				
3	PAGE LII	NE CHANGE	REASON	
4				
5				
6				
7 -				
8				
9				
10				
11				
12				
13				
14				
15		* * * *	* *	
16	DI	ECLARATION OF	DEPONENT	· · · · · · · · · · · · · · · · · · ·
17			herein, do he	
18	certify and decla transcription to	be my deposi	tion in said a	action;
19	that I have read, signature to said			affix my day of
20	, 2010.			
21				
22		GARY L	EWIS	
23				
24				
25				

		*	
1	REPORTER'S DECLARATION		
2.	STATE OF NEVADA )		1 1 1
3	COUNTY OF CLARK )		
4	I, CAMEO L. KAYSER, CCR No. 569	,	
5	declare as follows:		
6 7	That I reported the taking of t deposition of the witness, GARY LEWIS, commen Wednesday August 25, 2010, at 2:05 p.m.		n
	That prior to being examined, t		:*
8	witness was by me duly sworn to testify to the truth, the whole truth, and nothing but the that before the proceedings I completely the	ruth;	
10	that, before the proceedings' completion, the reading and signing of the videotaped deposit been requested by the deponent or a party.		ıs -
1	That I thereafter transcribed m		l
.2	shorthand notes into typewriting and that the typewritten transcript of said deposition is	a	
.3	complete, true, and accurate transcription of shorthand notes taken down at said time.	salo	
4	I further declare that I am not		
15	relative or employee of any party involved in action, nor a person financially interested i action.		
.6	Dated at Las Vegas, Nevada this	4 <del>t</del> h	ţ
.7	day of September, 2010.		
.8			
. 9			
20		* *.	
21			
22			
23	CHAN Dagrey	:	
24	CAMEO L. KAYSER, RER, CCR No. 5	69 🤄	
25			
			•
			2

LED

APR 0 2 2014

APR 0 2 2014

MOLLY C. DWYER, CLERK U.S. COURT OF APPEALS

MOLLY C. DWYER, CLERK U.S. COURT OF APPEALS

CASE NO. 13-17441

FILED	<u> </u>	
DOCKETED		-
	DATE	INITIAL

3

4 5

6

7 8

9

10

11

VS.

12 13

14 15

16 17

18

19

20 21

22

23 24

25

26

27 28

CHRISTENSEN LAW www.injuryhelpnow.com UNITED STATES COURT OF APPEALS FOR THE NINTH CIRCUIT

JAMES NALDER, Guardian Ad Litem on Behalf of Cheyanne Nalder and GARY LEWIS, individually,

Appellants,

UNITED AUTOMOILE INSURANCE COMPANY,

Respondent.

No. 13-17441

D.C. No. 2:09-cv-01348-**RJC-GWF** District of Nevada, Las Vegas

### APPELLANTS' APPENDIX – VOLUME III

THOMAS CHRISTENSEN, ESQ.

Nevada State Bar No. 2326

CHRISTENSEN LAW OFFICES, LLC

1000 S. Valley View Blvd.

Las Vegas, NV 89107

Telephone: (702) 216-1475

Facsimile: (702) 870-6152

courtnotices@injuryhelpnow.com

Attorneys for Appellants

JUN 02 2016 TRACIE K. LINDEMAN

CLERK OF SUPREME COURT
DEPUTY CLERK

## TABLE OF CONTENTS

VOI	JIME	H

3	VOLUME III	
4	Exhibit C to Defendant's Opposition (03/26/2013)	0483
5	Exhibit D to Defendant's Opposition (03/26/2013)	0489
7	Exhibit E to Defendant's Opposition (03/26/2013)	0494
8	Exhibit J to Defendant's Opposition (03/26/2013)	0496
9		



· 15

1 TABLE OF CONTENTS FOR ALL VOLUMES OF APPELLANTS' APPENDIX 3 **VOLUME I** Correspondence to UAIC with Copy of Complaint (10/23/2012)......0001 7 8 Plaintiff's Motion for Summary Judgment (03/04/2013)......0005 Exhibit 1 to Plaintiff's MSJ (03/04/2013)......0027 10 Exhibit 2 to Plaintiff's MSJ (03/04/2013)......0075 11 12 Exhibit 3 to Plaintiff's MSJ (03/04/2013)......0080 13 Exhibit 4 to Plaintiff's MSJ (03/04/2013)......0092 14 15 Exhibit 5 to Plaintiff's MSJ (03/04/2013)......0149 16 **VOLUME II** 17 18 Exhibit 6 to Plaintiff's MSJ (03/04/2013)......0191 19 Exhibit 7 to Plaintiff's MSJ (03/04/2013)......0255 20 Defendant's Countermotion for Summary Judgment (03/26/2013)......0264 21 22 Defendant's Opposition to Plaintiff's MSJ (03/26/2013)......0294 23 24 25 **VOLUME III** 26 Exhibit C to Defendant's Opposition (03/26/2013)......0483 27 Exhibit D to Defendant's Opposition (03/26/2013)......0489 28



1	Exhibit E to Defendant's Opposition (03/26/2013)0494
2	Exhibit J to Defendant's Opposition (03/26/2013)0496
3	Exmort 3 to Detendant's Opposition (03/20/2013)
4	VOLUME IV
5	Declaration of Jan Cook (03/26/2013)
6	Errata to Defendant's Counter MSJ (03/26/2013)0617
7	Plaintiff's Reply in Support of MSJ (04/12/2013)0619
9	
10	Plaintiff's Opposition to Defendant's Counter MSJ (04/18/2013)0638
11	Defendant's Reply in Support of Counter MSJ (05/13/2013)0662
12	Transcript of Hearing (10/22/2013)0708
13	Order on Summary Judgment (10/30/2013)0734
14	Judgment in a Civil Case (10/30/2013)0744
15	
16	
17	
18	
19	
20	
21	
23	
24	
25	
26	
27	
••	



### **CERTIFICATE OF SERVICE**

2	

Matthew Douglass, Esq.

1117 S. Rancho Dr.

Las Vegas NV 89102

ATKIN WINNER & SHERROD

Pursuant to FRCP 5(b), I hereby certify that I am an employee of CHRISTENSEN LAW OFFICES, LLC, and that on this 5<sup>th</sup> day of March, 2014, I served a copy of APPELLANTS' APPENDIX VOLUME III on the party below via Case Management/Electronic Case Filing (CM/ECF:

/s/ Jennifer M. Gooss

An employee of CHRISTENSEN LAW OFFICES, LLC

# Exhibit "C"

1	RSPN	3	ē		
2	THOMAS CHRISTENSEN, ESQ.		**		
2	Nevada Bar No. 2326		•		
3	DAVID F. SAMPSON, ESQ.			4	1
•	Nevada Bar No. 6811				- '
4	CHRISTENSEN LAW OFFICES, LLC			. +	
	1000 S. Valley View Blvd.				
5	Las Vegas, Nevada 89107			*.	
6	Attorneys for Plaintiffs		1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1		
7	UNITED STATES DIST	DICT COU	DT.		
,					
8	FOR THE DISTRICT	OF NEVADA	A	Ç	
		`			
9	JAMES NALDER, Guardian Ad Litem for minor	)			
	Cheyanne Nalder, real party in interest, and	) .			-
10	GARY LEWIS, Individually;	)			.
11		)			
11	Plaintiffs,	) Case No.	: 2:09-cv-134	3	
12		)		.*	
	vs.	Ś		*,	1
13	V b.	Ś			
	UNITED AUTOMOBILE INSURANCE CO,	Ś		i	
14		)			
· . <u>.</u>	DOES I through V, and ROE CORPORATIONS	)			
15	I through V, inclusive	),		. · · · · · · · · · · · · · · · · · · ·	
16		) '		,	
10	Defendants.	)			
17		) .			
					<b>~</b>
18.	PLAINTIFF'S RESPONSES TO DEFENDAN	VT'S REQU	<u>EST FOR AD</u>	MISSION:	<u>S</u>
19	COMES NOW the Plaintiff, GARY LE	WIS, and fo	r his Respons	es to Defe	endant's
20		*		14	
20	Request For Admissions propounded to him state	es, under oath	, and in accord	lance with I	Rule 36
21	Request 1 of Aramissions propounded to mini sand		•		, ,
	of the Nevada Rules of Civil Procedure, as follow	ws.			
22	of the Nevada Rules of Civil Frocedure, as follow			1.75	
	REQUEST TO ADMIT NO. 1: Admit that you	a had a policy	v of auto liabi	lity insuran	ce with
23	REQUEST TO ADMIT NO. 1: Admit that you	a nau a pone,	y of date must	,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,	
24	A series of the series of		od to as "IIA	IC"\- under	nolicy
24	United Automobile Insurance Company (herei	namer referre	d to as OA	ic ) under	poncy
25			v		1
20	number NVA 020021926		2.0	4.	
26					(ATC
	RESPONSE NO. 1: Plaintiff GARY LEWIS ac	lmits that he r	renewed his po	licy with U	AIC on
27					5
28	multiple occasions, including the renewed policy	NVA 020021	926, and that	GARY LEV	VIS had
40	1				

1	said policy of auto liability insurance with UAIC. To the extent this request asks Plaintiff
2	GARY LEWIS to admit anything further it is hereby denied.
3	REQUEST TO ADMIT NO. 2: Admit that UAIC policy number NVA 0200219626 had a
5	policy term which expired on June 30, 2007.
6	RESPONSE NO. 2: Plaintiff GARY LEWIS admits that he renewed his policy with UAIC on
7	multiple occasions, including the renewed policy NVA 020021926, and that renewed policy
8	NVA 020021926 indicated that the policy would expire on June 30, 2007. To the extent this
9 10	request asks Plaintiff GARY LEWIS to admit anything further it is hereby denied.
11	REQUEST TO ADMIT NO. 3: Admit that UAIC sent you a renewal notice for UAIC policy
12	number NVA 020021926 which required you to remit payment to renew said policy on or
13	before June 30, 2007.
14	RESPONSE NO. 3: Plaintiff GARY LEWIS admits that he renewed his policy with UAIC on
15 16	multiple occasions, and that UAIC sent GARY LEWIS another statement indicating its intent to
17	renew his policy yet again, and that the renewal requested that payment be received on or before
18	June 30, 2007. To the extent this request asks Plaintiff GARY LEWIS to admit anything further
19	it is hereby denied.
20 21	REQUEST TO ADMIT NO. 4: Admit that you did not remit any amount for renewal of UAIC
22	policy number NVA 020021926 after June 12, 2007 and before June 30, 2007.
23	RESPONSE NO. 4: Deny.
24	REQUEST TO ADMIT NO. 5: Admit that you did not remit any amount for renewal of UAIC
25	policy number NVA 020021926 after June 30, 3007 and before July 10, 2007.
26 27	RESPONSE NO. 5: Admit.
28	



1 REQUEST TO ADMIT NO. 6: Admit that on July 8, 2007 you were involved in an accident 2 with Cheyanne Nalder, a minor. 3 **RESPONSE NO. 6:** Admit. REQUEST TO ADMIT NO. 7: Admit that on July 10, 2007 you paid a premium for UAIC 5 Policy number NVA 030021926. 7 RESPONSE NO. 7: Plaintiff GARY LEWIS admits that when UAIC denied having received 8 the payment which GARY LEWIS had already made to renew his policy, GARY LEWIS made another payment to UAIC, and that UAIC renewed his policy. To the extent this request asks 10 Plaintiff GARY LEWIS to admit anything further it is hereby denied. 11 REQUEST TO ADMIT NO. 8: Admit that on July 10, 2007 UAIC Policy number NVA 12 .13 030021926 incepted for a policy term from that date until August 10, 2007. 14 RESPONSE NO. 8: Plaintiff GARY LEWIS admits that when he made his subsequent 15 payment UAIC again renewed his policy. Plaintiff GARY LEWIS denies that any policy was 16 "incepted" in July 2007 as his policy was "renewed". To the extent this request asks Plaintiff 17 18 GARY LEWIS to admit anything further it is hereby denied. 19 REQUEST TO ADMIT NO. 9: Admit that on July 8, 2007 you had no automobile liability 20 insurance with UAIC. 21 RESPONSE NO. 9: Plaintiff GARY LEWIS denies this request in its entirety and states that 22 UAIC renewed GARY LEWIS' policy with UAIC on multiple occasions before July 8, 2007, 23 24 that UAIC had indicated its intent to renew GARY LEWIS' policy with UAIC again from June 25 30, 2007 through July 31, 2007, that UAIC never sent GARY LEWIS any notice of an intent to 26 not renew GARY LEWIS' policy, and that UAIC never sent GARY LEWIS any notice of an 27 intent to cancel GARY LEWIS' renewed policy for and alleged non-payment. GARY LEWIS 28



made the requisite payment in a timely manner to renew his policy and when UAIC denied receiving said payment GARY LEWIS made a subsequent payment and UAIC again renewed his policy. As a result of any one of the foregoing, and certainly as a result of all of them collectively, GARY LEWIS was in fact covered by an insurance policy with UAIC on July 8, 2007.

.7

DATED THIS Hay of October 2009.

CHRISTENSEN LAW OFFICES, LLC

BY:

THOMAS CHRISTENSEN, ESQ. Nevada Bar No. 2326 DAVID F. SAMPSON, ESQ. Nevada Bar No. 6811 1000 S. Valley View Blvd. Las Vegas, Nevada 89107 Attorney for Plaintiffs

1	CERTIFICATE OF SERVICE
2	
3	Pursuant to NRCP 5(b), I certify that I am an employee of CHRISTENSEN LAV
4	OFFICES, LLC., and that on this and day of, 20, I served a copy of the
5	foregoing ANSWERS TO REQUEST FOR ADMISSIONS as follows:
6	<u>∔−</u> ,
7	U.S. Mail—By depositing a true copy thereof in the U.S. mail, first class postage prepaid and addressed as listed below; and/or
8	
9	Facsimile—By facsimile transmission pursuant to EDCR 7.26 to the facsimile number(s) shown below and in the confirmation sheet filed herewith. Consent to
0	service under NRCP 5(b)(2)(D) shall be assumed unless an objection to service by
1 .	facsimile transmission is made in writing and sent to the sender via facsimile within 24 hours of receipt of this Certificate of Service; and/or
2	within 24 hours of receipt of this Certificate of Sol (100, 1100, 1100)
.3	Hand Delivery—By hand-delivery to the addresses listed below.
4	
5	
6	Thomas E. Winner, Esq., Matthew J. Douglas, Esq.,
7	1117 S. Rancho Dr.
	Las Vegas, NV 89102 Attorneys for Defendants
8	Attorneys for Detendants
9	
20	An employee of CHRISTENSEN LAW OFFICES, LLC
21	An employee of CHRISTENSEN BAW OF FICES, BEE
22	
23	
24	
25	
26	

CHRISTENSEN LAW
www.injuryhelpnow.com

# Exhibit "D"

**RSPN** THOMAS CHRISTENSEN, ESQ. 2 Nevada Bar No. 2326 DAVID F. SAMPSON, ESQ. 3 Nevada Bar No. 6811 CHRISTENSEN LAW OFFICES, LLC 1000 S. Valley View Blvd. Las Vegas, Nevada 89107 Attorneys for Plaintiffs 7 UNITED STATES DISTRICT COURT FOR THE DISTRICT OF NEVADA 8 JAMES NALDER, Guardian Ad Litem for minor 9 Cheyanne Nalder, real party in interest, and 10 GARY LEWIS, Individually; 11 Plaintiffs, Case No.: 2:09-cv-1348 12 VS. 13 UNITED AUTOMOBILE INSURANCE CO. 14 DOES I through V, and ROE CORPORATIONS 15 I through V, inclusive 16 Defendants. 17 18 SUPPLEMENT TO PLAINTIFF'S RESPONSES TO DEFENDANT'S REQUEST FOR ADMISSIONS 19 COMES NOW the Plaintiff, GARY LEWIS, and for his Responses to Defendant's 20 21 Request For Admissions propounded to him states, under oath, and in accordance with Rule 36 22 of the Nevada Rules of Civil Procedure, as follows: 23 REQUEST TO ADMIT NO. 1: Admit that you had a policy of auto liability insurance with 24 United Automobile Insurance Company (hereinafter referred to as "UAIC") under policy 25 26 number NVA 020021926 27 RESPONSE NO. 1: Plaintiff GARY LEWIS admits that he renewed his policy with UAIC on multiple occasions, including the renewed policy NVA 020021926, and that GARY LEWIS had CHRISTENSEN LAW

SCANNER

www.injuryhelpnow.com

1 said policy of auto liability insurance with UAIC. To the extent this request asks Plaintiff 2 GARY LEWIS to admit anything further it is hereby denied. REQUEST TO ADMIT NO. 2: Admit that UAIC policy number NVA 0200219626 had a policy term which expired on June 30, 2007. RESPONSE NO. 2: Deny. Plaintiff GARY LEWIS admits that he renewed his policy with 6 7 UAIC on multiple occasions, including the renewed policy NVA 020021926, and that renewed policy NVA 020021926 indicated that the policy would expire on July 31, 2007. To the extent this request asks Plaintiff GARY LEWIS to admit anything further it is hereby denied. 10 REQUEST TO ADMIT NO. 3: Admit that UAIC sent you a renewal notice for UAIC policy 11 number NVA 020021926 which required you to remit payment to renew said policy on or 12 13 before June 30, 2007. 14 RESPONSE NO. 3: Deny. Plaintiff GARY LEWIS admits that he renewed his policy with 15 UAIC on multiple occasions, and that UAIC sent GARY LEWIS another statement indicating 16 its intent to renew his policy yet again, and that the renewal requested that payment be received 17 18 "prior to the expiration of your policy" which the renewal notice stated was July 31, 2007. To 19 the extent this request asks Plaintiff GARY LEWIS to admit anything further it is hereby 20 denied. REQUEST TO ADMIT NO. 4: Admit that you did not remit any amount for renewal of UAIC policy number NVA 020021926 after June 12, 2007 and before June 30, 2007. RESPONSE NO. 4: Admit REQUEST TO ADMIT NO. 5: Admit that you did not remit any amount for renewal of UAIC policy number NVA 020021926 after June 30, 3007 and before July 10, 2007. RESPONSE NO. 5: Admit.

RISTENSEN 1 AW ww.injuryhelpnow.com

21

22

23

24

25

26

1 REQUEST TO ADMIT NO. 6: Admit that on July 8, 2007 you were involved in an accident with Cheyanne Nalder, a minor. **RESPONSE NO. 6:** Admit. REQUEST TO ADMIT NO. 7: Admit that on July 10, 2007 you paid a premium for UAIC 5 Policy number NVA 030021926. 6 7 **RESPONSE NO. 7:** Admit REQUEST TO ADMIT NO. 8: Admit that on July 10, 2007 UAIC Policy number NVA 030021926 incepted for a policy term from that date until August 10, 2007. 10 RESPONSE NO. 8: Plaintiff GARY LEWIS admits that when he made his payment UAIC 11 again renewed his policy. Plaintiff GARY LEWIS denies that any policy was "incepted" in July 12 13 2007 as his policy was "renewed". the "Renewal Notice" of policy No. 020021926 stated there 14 would be no lapse in coverage if payment was received before the expiration of the policy, 15 which the "Renewal Notice" stated was July 31, 2007. Payment was made wall in advance of 16 July 31, 2007 and there was no lapse in coverage according to the "Renewal Notice". To the 17 18 extent this request asks Plaintiff GARY LEWIS to admit anything further it is hereby denied. 19 REQUEST TO ADMIT NO. 9: Admit that on July 8, 2007 you had no automobile liability 20 insurance with UAIC. 21 RESPONSE NO. 9: Deny. Plaintiff GARY LEWIS denies this request in its entirety and 22 states that UAIC renewed GARY LEWIS' policy with UAIC on multiple occasions before July 23 24 8, 2007, that UAIC had indicated its intent to renew GARY LEWIS' policy with UAIC again 25 from June 30, 2007 through July 31, 2007 under policy No. 020021926, if payment was 26 received prior to the expiration date of the policy, which the "Renewal Notice" said was July 31, 27 2007. That UAIC never sent GARY LEWIS any notice of an intent to not renew GARY 28



LEWIS' policy, and that UAIC never sent GARY LEWIS any notice of an intent to cancel GARY LEWIS' renewed policy for and alleged non-payment. According to the communication from UAIC, Gary Lewis had until July 31, 2007 to make the payment and avoid a lapse in coverage. GARY LEWIS made the requisite payment in a timely manner to renew his policy. As a result of any one of the foregoing, and certainly as a result of all of them collectively, GARY LEWIS was in fact covered by an insurance policy with UAIC on July 8, 2007.

DATED THIS day of Man, 2010.

## CHRISTENSEN LAW OFFICES, LLC

BY: \_\_\_\_\_\_THOMAS CHRISTENSEN, ESQ.
Nevada Bar No. 2326
DAVID F. SAMPSON, ESQ.
Nevada Bar No. 6811
1000 S. Valley View Blvd.
Las Vegas, Nevada 89107

Attorney for Plaintiffs

CHRISTENSEN LAW www.injuryhelpnow.com

## Exhibit "E"

## ASSIGNMENT

FOR VALUE RECEIVED, GARY LEWIS ("LEWIS"), assigns to JAMES NALDER, As Guardian ad Litem for Cheyenne Nalder ("NALDER"), LEWIS' rights that LEWIS has for damages against UNITED AUTOMOBILE INSURANCE CO. ("UAIC"), based upon its failure to negotiate in good faith the claim brought against LEWIS by NALDER. Specifically, that portion of said right or cause of action being hereby assigned pertains to the judgment entered against the undersigned in favor of NALDER in the amount of \$3,500,000.00 the total judgment earning interest at the statutory rate from the date of its entry until the said judgment is paid in full) ("the NALDER Judgment"). As the total amount of the said judgment will not be known until the time it is finally paid given interest continues to accrue, the amount being assigned to NALDER is whatever amount is ultimately recovered that is necessary to satisfy the total NALDER Judgment. The NALDER judgment is at least \$3,495,000.00 in excess of the \$15,000.00 liability limit of the insurance policy with UAIC. LEWIS hereby represents that he was not insolvent at the time of the entry of said judgment and has been damaged thereby, as well as otherwise.

The rights so assigned hereby include all funds necessary to satisfy the Judgment NALDER has against LEWIS including attorney fees, costs, interest, and the like to NALDER in their entirety (hereinafter referred to as "the NALDER Judgment damages"). All rights, interests, and claims to any funds in addition to those necessary to pay the NALDER Judgment damages in full are hereby retained by LEWIS. In the event that this assignment is an improper splitting of LEWIS' causes of actions against UAIC then this assignment shall constitute a full assignment to NALDER of all rights interests and claims LEWIS has against UAIC in their entirety.

If at any point in time, whether prior to or after the date of this assignment, JAMES NALDER, As Special Administrator For the Estate of Cheyenne Nalder is dismissed from the action against UNITED AUTOMOBILE INSURANCE CO., Case No.: 2:09-cv-1348, then this assignment is rendered null and void from its inception.

Dated this 28 day of February, 2010

GARY LEWIS

Exhibit "J"

```
- 2:09-cv-1348-ECR-GWF - December 7, 2010-
 1
                      UNITED STATES DISTRICT COURT
 2
                           DISTRICT OF NEVADA
 3
 4
 5
   JAMES NALDER, et al.,
 6
                 Plaintiffs,
                                    Case No. 2:09-cv-1348-ECR-GWF
 7
           vs.
   UNITED AUTOMOBILE INSURANCE
                                      CERTIFIED COPY
   COMPANY,
 9
                 Defendant.
10
11
12
                 REPORTER'S TRANSCRIPT OF MOTION HEARING
13
                   (MOTION FOR SUMMARY JUDGMENT (#17)
14
                        Tuesday, December 7, 2010
15
16
                      THE HON. EDWARD C. REED, JR.,
17
                 SENIOR U.S. DISTRICT JUDGE, PRESIDING
18
19
20
   APPEARANCE:
               (See page 2)
21
22
23
24
25
   Court Reporter: Felicia Rene Zabin, FCRR, RPR, CCR 478
```

```
2:09-cv-1348-ECR-GWF - December 7, 2010-
 1
        LAS VEGAS, NEVADA; TUESDAY, DECEMBER 7, 2010; 2:18 P.M.
 2
                                 --000-
 3
                          PROCEEDINGS
 4
                        Everyone please rise.
 5
            THE COURT:
                        Please be seated.
 6
                (Discussion between the Court and the clerk.)
 7
            THE COURT: Ms. Clerk, please call the matter set for
 8
   hearing at this time.
 9
            THE CLERK: Yes, your Honor.
10
            This is the date and time set for a hearing motion for
11
   summary judgment in CV-09-1348-ECR, James Nalder, et al., versus
12
   United Automobile Insurance Company.
13
            Present in the courtroom for the plaintiffs, Mr. David
14
   Sampson, Las Vegas, Nevada; and, for the defendant, Mr. Matthew
15
   Douglas and Mr. Thomas Winner, Las Vegas, Nevada.
16
                (Discussion between the Court and the clerk.)
17
            THE COURT: I'm sorry we got a late start, but we have
18
   been pressed with our calendar today more than usual.
19
            We've allowed each side one hour. You don't have to
20
   use that but use it if you need to. The movant should keep --
21
   save time against the hour to respond. And, nonetheless, I do
22
   anticipate that the movant will cover all issues and not wait
23
   for any reply argument to counter the arguments of the
24
   defendant. I -- I want you to touch all the bases.
25
            We'll hear from the defendant, please.
```

```
- 2:09-cv-1348-ECR-GWF - December 7, 2010-
 1
            MR. DOUGLAS: Your Honor, would you like me to take the
 2
   podium or just from the --
 3
            THE COURT: The podium, please, yes.
 4
            MR. DOUGLAS: Sure.
 5
            Good afternoon, your Honor. May it please the Court
   and counsel.
 6
 7
            My name is Matthew Douglas. I'm here on behalf of the
   defendant, United Auto.
            Your Honor, I have to say that my clients have -- have
10
   waited a long time for this day to get this -- this case heard.
11
   What I feel --
12
            THE COURT: Would you move just a little closer to the
13
   mic.
14
            MR. DOUGLAS: Sure. Is that better?
15
            THE COURT: That's better. Thank you.
16
            MR. DOUGLAS: I -- I -- I was just saying, your Honor,
17
   my clients have waited a long time for today. They filed this
18
   motion, as you -- as you know, some time ago. I assume your
19
   Honor has read all the briefs. I know there's a lot there. But
20
   I think -- I think this case is really a simple one at its
21
   heart. This is --
22
            THE COURT: Do you think that the --
23
            MR. DOUGLAS: -- an action --
24
            THE COURT: -- renewal statement is ambiguous? Just a
25
   minute here.
```

```
- 2:09-cv-1348-ECR-GWF - December 7, 2010 -
 1
                (Pause in the proceedings.)
            THE COURT: It says if -- my clerk and I looked at this
   and we each read it differently -- "to avoid lapse in coverage,
   payment must be received prior to expiration of your policy."
 5
   Then, if you look up at the top, it says expiration date,
    July 31, 2007; then in the middle it says renewal amount, $134
 6
 7
   no later than June 30, '07.
 8
            Can you tackle that? Does that sound --
 9
            MR. DOUGLAS: Certainly --
10
            THE COURT: -- ambiguous --
11
            MR. DOUGLAS: -- your Honor.
12
            THE COURT: -- to you?
13
            MR. DOUGLAS: You know, this is something that's
14
   been -- gone back and forth in this case a few times. As you
15
   know, initially the -- or you may not know -- initially the
16
   plaintiff claimed he actually tried to make a payment on time.
17
   That was the initial pleading response we got.
18
            On answer to a Motion to Compel -- on the day of the
19
   hearing, we were supplied with Amended Answers -- where the
20
   plaintiff then said, actually, I didn't make a timely payment,
21
   but the renewal notice was ambiguous. And, hence, the sort of
22
   defense du jour that the plaintiffs have tried to mount to
23
   coverage -- to show coverage.
24
            And, in regard to the ambiguity, your Honor, I don't
25
   know that anyone -- I think -- this came up in the plaintiff
```

2:09-cv-1348-ECR-GWF - December 7, 2010-

6

```
Mr. Lewis's deposition -- I think anyone reading this notice --
 1
   I think a fair and reasonable person is gonna say -- just like
 2
 3
   every other bill, you have a stub that says pay my policy in
   full with a due date. The amount is surrounded by stars.
 5
   is a clearly worded "no later than" surrounded by stars with the
   due date. Again, down at the bottom with the payment stub,
 6
 7
   which we all are familiar with paying bills, it says "detach
   this portion with my payment" and, again, there's a due date and
 9
   the amount due.
10
            I think only a person -- after reading plaintiffs'
11
   arguments, I think it's a stretch to try and convert the word
12
   before -- "prior to expiration of your policy" and then link it
13
   to the expiration date, which is clearly for the next policy on
14
   the top right-hand corner, I think to draw that conclusion that
15
   that's the expiration date the body of the renewal is talking
16
   about I think is a stretch. I think it's trying to find an
17.
   ambiguity when none exists. I think it's trying to explain away
18
   someone who failed to make a timely payment for his renewal.
19
   policy and, unfortunately, did not have insurance for this
20
   terrible accident.
21
            I -- that's -- I mean, I -- I -- that's the way --
22
            THE COURT:
                        Do you think --
23
            MR. DOUGLAS: -- I clearly see it.
```

THE COURT: -- a reasonable person could read it the

24:

25

other way?

1.3

- 2:09-cv-1348-ECR-GWF - December 7, 2010-

MR. DOUGLAS: I -- I -- I don't believe so, your Honor, not with our current -- you know, for two reasons and I'll explain why.

Obviously, the first and most obvious reason is that it's obviously a renewal for your next term of coverage. And the effective date right above the expiration date that plaintiff hangs his hat on is -- shows a date in the future. So to divorce that date right above it that says the future effective date from that expiration date I think is to -- again, that's why it's a stretch of this renewal notice.

And the -- the -- so that's the -- that's the main reason. I think anyone reading this is gonna say I have a policy. When they are talking about expiration of your policy, they are talking about your current policy. I think the fact that if the effective date, the future effective date, wasn't right on top of the future expiration date maybe -- maybe you'd have more of, you know, a linkage there to be confused.

But I think an ordinary individual -- we all deal with car insurance. We all pay bills. I asked Mr. Lewis this. It says "due date" twice; it's starred. If he had confusion -- that brings up another point -- if he was confused, why not -- why not call the -- the agency or the company. He never did that.

But -- but -- I mean, I think just from the face of the document -- we all have experience paying bills. And to avoid

2

3

5

7

8

9

10

11

12

13

14

15

16

17

18

19

20

21

22

23

24

25

2:09-cv-1348-ECR-GWF - December 7, 2010-

two -- in two places where it's clearly marked "due date" with a date and an amount, I think is to -- again, it's -- it's trying to find coverage; it's trying to find an ambiguity when none And I don't think that's the law.

I think the law in regard to ambiguity is -- is clear and I think it means reasonably subject to two different interpretations by reasonable people. And I -- I don't think that's the case here. I think anyone getting this would know the due date for the renewal and be able to pay it.

What's interesting further on that point is that the plaintiff himself -- this was not the first time he was late. He was late the month right before. You know, his due date for his June policy was May 29, '07. He didn't make that payment. He made his payment on May 31st, '07, and his new policy started up May 31st '07. And, when he got that new renewal notice, that's why his next policy for July his premium was due June 30th, which would have been the final day of June 2007, you know.

And then plaintiffs' argument is further weakened by the fact that even after this lapse when he called the insurance company and found out that he had no coverage, after he raced down after the accident and paid his premium -- you have to wonder why -- if he thought he had till the end of that month why he felt he needed to race back to Las Vegas and pay his premium. No one's explained that to us. If he had till the end

О

```
2:09-cv-1348-ECR-GWF - December 7, 2010-
 1
   of July, why -- why race back after the accident and get the
   payment in on the 10th of July and he's up in Pioche?
            So --
 3
            THE COURT: The accident, according to the best we
 5
   could get out of this, occurred in Clark County, Nevada.
 6
         Our address there is -- and this is not an important --
 7
   Bartolo Road, Clark County. But somewhere I got the impression
   it may have been -- occurred in Lincoln County.
 8
 9
            MR. DOUGLAS: That's --
10
            THE COURT: Is that --
11
            MR. DOUGLAS: -- that's correct, your Honor.
12
            Perhaps plaintiff -- plaintiff might speak to this
13
   better. But, for -- for my understanding and for Mr. Lewis's
1.4
   testimony, this happened at a campground not in Clark County
15
   and, in fact, it was near Pioche. In fact, that explains why
16
   originally the little girl was airlifted to Caliente and then
17
   later transported to UMC where they had --
            THE COURT: So you --
18
19
            MR. DOUGLAS: -- a better Trauma Center.
20
            THE COURT: -- you believe it occurred in -
21
            MR. DOUGLAS: It was --
22
            THE COURT: -- Panaca or Pioche?
23
            MR. DOUGLAS: We think so, your Honor. It was a -- it
   was a state campground from my understanding. There was a --
24
2.5
   there was a biker's club convention or something going on that
```

```
- 2:09-cv-1348-ECR-GWF - December 7, 2010-
    the plaintiff was attending.
 1
 2
             THE COURT: All right.
                                     Thank you.
             Spell "Cheyanne." Not the city, but -- I picked up a
 3
 4
    couple of different spellings in there about that.
 5
             MR. DOUGLAS: My under- -- you're talking about the --
 6
   the little girl?
 7
             THE COURT: Yes.
 8
             MR. DOUGLAS: My understanding is it's C-h-e-y-a-n-n-e.
 9
             THE COURT: I saw some different spellings and
10
   particularly in papers presented by the plaintiff.
11
             Mr. Sampson.
12
            MR. SAMPSON: It would appear I may have misspelled her
13
   name on there. And it may have been that when I spelled her
14
   name the way it's spelled --
15
             THE COURT: What is right?
16
             MR. SAMPSON: I believe in the caption the
17
   C-h-e-y-a-n-n-e --
18
            THE COURT: All right.
19
            MR. SAMPSON: -- is correct.
20
            THE COURT:
                         Thank you.
21
            MR. SAMPSON: And I believe when I spelled it in the
22
   body it underlined it as misspelled because it doesn't match the
23
   city --
24
            THE COURT: All right.
                                     That --
25
            MR. SAMPSON: -- and I may have corrected it
```

```
11
                 2:09-cv-1348-ECR-GWF - December 7, 2010-
 1
    inadvertently.
 2
            THE COURT:
                         Thank you.
 3
             Go ahead, please.
 4
            MR. DOUGLAS:
                           Sure.
 5
            So essentially, your Honor, as I was just -- I was just
 6
   saying, the -- the other -- the other noticeable point, just in
 7
   regard to the ambiguity, is that we know Mr. Lewis races back to
   town from -- from his campground up state to make a policy
   premium that he thought he had till the end of the month to
10
          Then he calls the insurance company to check and see if
11
   he had coverage. Again, this underscores the point of why would
12
   he do that if he thought he was timely.
13
            Anyway, he calls. He checks coverages. And, at this
14
   point, they, of course, inform him he doesn't have coverage. A
15
   month later plaintiffs' counsel directed a demand at my client
16
   asking for the policy limits. And at that time he, too, was
17
   told about the lapse.
18
            We know from Mr. Lewis's deposition testimony and his
19
   Answers to Interrogatories that he was in contact with a
20
   Mr. Sampson at this time. Besides the obvious issues that that
21
   may raise, we do know that certainly, then, between his
22
   conversation with UAIC and his conversations with Mr. Sampson he
```

However, Mr. Lewis goes on to not pay his August

must surely have been told that he now had -- he -- if he didn't

nowever, hir. hewis goes on to not pay his August

pay his monthly premium on time he would have a lapse.

23

24

the documentation.

-2:09-cv-1348-ECR-GWF - December 7, 2010-

premium on time; I believe his September premium was late. In fact, we go on down the line, he stayed insured with UAIC through the spring of 2008 and I think seven of those times over the next eight or nine months, I think seven of the times he was late and had lapses.

THE COURT: Is there one time at least where he paid late but the insurance began at the start of the month?

MR. DOUGLAS: Never. Never. And that is clear from

And if you look at my initial reply brief -- because plaintiff sort of eludes to a course of dealing that -- where the insurer accepted late premium for -- for the -- for the term, that never occurred. Never occurred.

And we go through and there's -- I went through very painstakingly because of all the documentation. And, if you look in my original reply to the motion, I went through each and every instance. And you'll see what we have here is a person who is really playing a little bit of Russian roulette; he was gambling with his insurance coverage.

Maybe he didn't have money; maybe he didn't have a job. You know, I -- I'm not trying to be -- I'm not trying to have a heart or be understanding for people's situations. But, when you take that kind of gamble with insurance coverage, it can leave you open to a situation like occurred here.

THE COURT: Now my note here says, plaintiffs point to

- 2:09-cv-1348-ECR-GWF - December 7, 2010-

April 2007 when Lewis received a revised renewal statement notifying him that payment for a policy effective April 29th, 2007, and expiring May 29th, 2007, was due May 6, 2007, a week after the policy would be effective.

MR. DOUGLAS: That's correct.

.15

If your Honor notices, that is a revised renewal statement. That is not a normal renewal. It's what -- it's termed a "revised renewal statement." And the reason for that -- I also pointed this out because plaintiffs brought that up.

At that particular time, the plaintiff, he went in and got the policy, I believe, in April of '07. Towards the end of the month, he went in and added his girlfriend, Kris- -- Ms. Kristin Scott, and her vehicle. He did that, I want to say, on about the 24th of April. So at that -- and he paid an additional premium, then, to add a vehicle and a driver for those last few days of the month of April.

And what happened at that point is the company generated the revised renewal statement because his premium obviously for that May term was gonna go up because -- by -- by -- by virtue of adding that driver and the -- and the girlfriend.

THE COURT: Is that really a new policy do you think?

If I had a policy and I wanted to add my wife to it, would it be a new policy then?

```
- 2:09-cv-1348-ECR-GWF - December 7, 2010-
```

I assume -- it makes sense that maybe the premium would be higher. But it didn't -- it seemed to me you ought to be able to tack on a vehicle or a person and would not really be a new policy; it would simply be coverage -- additional coverage.

Is that right?

MR. DOUGLAS: Well, it -- it depends. Different companies do it differently.

In fact, in this case what they did is they added an endorsement which -- and -- and so, when he came in and did that in April, they added an endorsement for an additional driver and an additional vehicle. So, in fact, in April, it was not a new policy.

However, what happened is his May policy, his policy for May, the premium was increased by virtue of five days before it was set to incept he added these — these — these — this driver and this vehicle. Therefore, the company sent out the revised renewal notice. And they said: You know what.

Mr. Lewis, you came in. You — you have your May policy coming up. This one time it's a revised renewal statement. We're gonna give you until the 6th of May to pay for that May premium because of the fact that in terms of notice how could they have gotten the notice to him sooner; he only went in to add the vehicle and driver on the 24th of April. So they send it out.

The funny thing about that is it's really a red herring because Mr. Lewis paid that one on time. He made that policy

```
2:09-cv-1348-ECR-GWF - December 7, 2010-
 1
   payment for May on about April 28 --
 2
            THE COURT: It does --
 3
            MR. DOUGLAS: -- 2007.
 4
            THE COURT: -- sound like, however, a custom or
 5
   practice on one occasion, if you can -- can denominate it a
 6
   customer practice, where he paid and then the policy was
 7
   effective prior -- for a date prior to the date of the payment.
 8
            Is that right?
 9
            MR. DOUGLAS: I'm sorry. I didn't follow that, Judge.
10
   I'm sorry.
11
            THE COURT: Reporter read my statement, please.
12
                (Record read.)
            MR. DOUGLAS: Well -- well, I quess, first off, I don't
13
14
   think one instance can be a custom and practice. I -- I
15
   think -- but second- -- secondly and most importantly, as I just
16
   mentioned, the -- the carrier never once accepted a payment for
17
   a policy term after the date of that term. That did not happen
18
   once in this case.
19
            So I agree with you, though, had it had maybe -- maybe
20
   that would be different. But that just never happened in this
21
   case. As I just mentioned in regard to that, again, the revised
22
   renewal statement. So it's really a different thing.
23
            I mean, you know, it's kinda like the plaintiffs'
   arguments here. You know, okay, maybe it was I thought -- you
25
   know, he said at deposition, oh, I thought I had a year policy.
```

```
2:09-cv-1348-ECR-GWF - December 7, 2010-
   You know, at first it was I ran down to make a payment and --
 2
   you know --
 3
                        You know, the word --
             THE COURT:
            MR. DOUGLAS: -- timely.
 5
            THE COURT: -- "revised" doesn't move me very much. As
 6
   far as -- it was a renewal statement. The -- the fact that it
 7
   was revised -- it still took -- the policy took effect prior to
   the date of the payment.
 8
 9
            MR. DOUGLAS: No, it did not, though. That's -- that's
10
   the point. He paid --
11
            THE COURT: Well, now --
12
            MR. DOUGLAS: -- he paid --
13
            THE COURT: -- what I said --
14
            MR. DOUGLAS: -- for that --
15
            THE COURT: -- isn't right then here, received a
16
   revised renewal statement notifying him that payment for a
17
   policy effective April 29th and expiring May 29th was due on
18
   May 6th.
19
            MR. DOUGLAS: Right. But he paid for it April 28th.
2.0
   So he didn't even wait the extra time, which actually goes to
21
   the point that he knew from the original renewal statement that
22
   was sent out that his pol- -- his premium for May was due at the
23
   end of April. That -- that's my point, your Honor, is that it's
24
   really a moot point because the guy still went in and paid --
25
   paid the darn thing timely.
```

```
- 2:09-cv-1348-ECR-GWF - December 7, 2010
 1
            And, you know --
 2
            THE COURT: All right. That's a pretty good argument.
 3
   Go on, please.
 4
            MR. DOUGLAS:
                           I'm sorry?
 5
            THE COURT: That's a pretty good argument. Go ahead,
 6
   please.
 7
            MR. DOUGLAS:
 8
            And -- and -- and so basically that -- that's the
   pattern and practice that -- that really exists here is that if
10
   there is any course of dealing it's that Mr. Lewis paid late; he
11
   gambled a little bit with his coverage.
12
            And that's, I think, what happened in this situation.
13
   I think it's pretty clear. And -- and I think that -- that, you
14
   know, it's -- Ms. Danice Davis, the underwriter for UAIC, I
15
   believe her Declaration is really undisputed here.
16
            She -- she -- looking at the policy, we have a term for
17
   June of 2007, Policy 20021926, with a term from May 31st, '07,
18
   to June 30th, '07. I don't think -- there's been facts and I
19
   don't think there'll be any argument made that that -- that
20
   policy did not -- it's pretty clear that that policy expired per
21
   its own terms on June 30th of 2007.
22
            THE COURT: Now, let me try out a related question.
23
            If we were to reach a conclusion based on what we see
   here that the renewal statement in question was ambiguous, at
25
   least to the extent of denying a motion for summary judgment on
```

```
2:09-cv-1348-ECR-GWF - December 7, 2010-
   that issue, where do you go from there?
 2
            I was toying with two possibilities. And I'm not
 3
   asking you to concede this issue, but I wanted to hear your view
   of it.
 5
            Is that a matter of interpretation of the policy which
 6
   would be an issue of law -- and there's a lot law out there that
   says ambiguous policies are interpreted in favor of the
 7
   insured -- or is it a question for the jury, and that is, what
 9
   is a reasonable reading of this? Does the jury enter into it?
10
   How do you sort that problem out?
11
            MR. DOUGLAS: Your Honor, I -- I noted this in my -- my
12
   last brief which was in response and I noticed it -- noted it
13
   previously.
14
            I -- I really truly believe, you know, when you break
15
   down plaintiffs' arguments at -- at their core, they're -- I
   think they're all matters of the law. I think this whole --
16
17
   this whole issue is a matter of law. I think whether -- first
18
   of all, whether there was a policy in force for the --
19
            THE COURT: Well, are you a dead duck then if it is --
20
   if we decide it's ambiguous?
21
            MR. DOUGLAS: Well, I'll -- I'll tell ya what, your
22
   Honor.
           I --
23
            THE COURT: Can I decide that now?
24
            MR. DOUGLAS: You -- you -- you certainly can, your
25
   Honor.
```

```
- 2:09-cv-1348-ECR-GWF - December 7, 2010 -
 1
            I mean, that -- that -- if that -- I think you can
 2
   decide the ambiguity and -- as well as the two statutes that
 3
   that -- that plaintiff is claiming my client didn't comply with.
   I think, you know, that -- that would be statutory
 5
   interpretation. I see no reason why this Court can't decide all
 6
   three of those issues --
 7
            THE COURT: All right then.
 8
            MR. DOUGLAS: -- of matters --
 9
            THE COURT: If --
10
            MR. DOUGLAS: -- of law.
11
            THE COURT: -- if we decided that -- if it is an issue
12
   of law, what happens in the case next?
13
            MR. DOUGLAS: Well, I'll tell ya, your Honor, what I
14
   think happens. You notice in our motion we moved a couple of
15
   the things in the alternative. And what I really feel strongly
16
   about is that -- you know, the first issue obviously here is
17
   coverage and -- and whether or not there was a policy in force.
18
   And -- and that would go -- go into the statutory interpretation
19
   as well as the ambiguity issue.
20
            Were your Honor to decide that the renewal notice was
21
   ambiguous, I still think it leaves us with the second -- our
22
   second big motion which is that we move for summary judgment on
23
   the extra-contractual claims.
24
            THE COURT: All right.
25
            Then the -- if it is ambiguous, then do you concede the
```

```
2:09-cv-1348-ECR-GWF - December 7, 2010-
 1
   contactual obligation?
 2
            MR. DOUGLAS: If it -- if you found it ambiguous, I:
 3
   believe my client would concede to contactual obligation.
   the understanding being that my client also wants a finding that
 5
   there was a genuine dispute as to this coverage. And I think
   that given all the debate over this I think it would be -- I
 6
 7
   think this Court can find as a matter of law that there was a
   genuine dispute over this contract.
 8
 9
            THE COURT: Now, the genuine dispute, does that enter
10
   into the extra-contractual allegations that you've made?
11
            MR. DOUGLAS: Yes, yes, it --
12
            THE COURT: But --
13
            MR. DOUGLAS: -- does, your Honor.
            THE COURT: -- as far as here it would go -- the
14
15
   defendant then would be -- would concede the contractual
16
   obligation if that -- and, of course, you can appeal this and a
17
   higher court may see it differently than we do -- but you then
18
   would pass over to the bad faith covenant of good faith and fair
19
   dealing issue.
20
            Is that right?
21
            MR. DOUGLAS: That -- that's correct, your Honor,
   because we really -- that's what we feel most strongly about. I
22
23
   mean, at the end of the day, there's a lot of -- there's a lot
24
   of issues here would go to both that -- that, you know --
25
            THE COURT: All right. If you want to go to the
```

```
- 2:09-cv-1348-ECR-GWF - December 7, 2010-
 1
   genuine dispute doctrine.
 2
             MR. DOUGLAS: Sure, your Honor.
 3
             Basically our point here is that even were this Court
   to deny the Motion For Summary Judgment on the coverage issue,
 5
   which it sounds like your Honor is leaning towards --
 6
             THE COURT: Well, don't --
 7
             MR. DOUGLAS: Oh, I'm sorry.
 8
             THE COURT: -- I'm not like the Supreme Court.
   usually can tell how the Justices are going to go by the remarks
10
    they make and they're reported and you usually do follow what
11
   they have said there, kind of expressing their views, testing
12
   the waters.
13
             That's not my practice. I'm gonna test things. And I
14
   haven't made up my mind this way. I think this is a
15
   possibility, but by no means assume that I've decided that
16
   issue.
17
             MR. DOUGLAS: I -- I apologize then, your Honor. And
18
   I -- I, of course --
19
             THE COURT: No apology --
20
             MR. DOUGLAS: -- understand that.
21
             THE COURT: -- is needed.
22
            MR. DOUGLAS: With the bad faith --
23
             THE COURT: It's also true in the Court of Appeals, to
24
   a lesser extent, many times you can tell how the judges of the
25
   Court of Appeals maybe are gonna go.
```

```
-2:09-cv-1348-ECR-GWF - December 7, 2010-
 1
             The Nevada Supreme Court, I've lost track of them for
 2
    30 years or more. But -- so I don't know what their view is --
   but I'm gonna test some propositions here on both sides and
   don't assume that that means I've adopted that view.
 5
            MR. DOUGLAS: And -- and I appreciate that, your Honor.
 6
   I actually -- I -- I do. And so I didn't mean to --
 7
            THE COURT: Go ahead with the genuine dispute doctrine
 8
   then.
 9
            MR. DOUGLAS: Okay.
10
            Basically, as we cited in our brief, your Honor, it's
11
   pretty clear that the Ninth Circuit and the Nevada -- the Nevada
12
   courts have adopted the general -- the genuine dispute doctrine.
13
            THE COURT: Now, the -- are there -- I believe that I.
14
   saw a Nevada Federal Court case interpreting Nevada law.
15
            Is there a Nevada Supreme Court decision on genuine
16
   dispute doctrine?
17
            MR. DOUGLAS: Yes, your Honor. And I will...
18
            I think the -- the genuine dispute doctrine was
19
   recognized -- I cited the Schumacher decision which actually is
20
   a Federal Court case as well -- but there is the American
21
   Excess Inc. case.
22
            I think that's succinctly defined, Nevada's policy on
23
   bad faith. And -- and American Excess is cited at 102 Nev. 601.
24
   It's from 1986. In that case, "The Nevada Supreme Court ...
25
   defined bad faith as 'an actual or implied awareness of the
```

```
- 2:09-cv-1348-ECR-GWF - December 7, 2010-
    absence of a reasonable basis for denying benefits.'"
 1
 2
             So it's not enough that we be wrong --
 3
                         It doesn't necessarily cross over into
             THE COURT:
    genuine dispute.
 5
             Has the Nevada Supreme Court ever said we adopt the
 6
    genuine dispute doctrine?
 7
             MR. DOUGLAS: I -- I -- I think that's -- I think
 8
    that's a reasonable interpretation of the law, your Honor.
    think that the genuine dispute doctrine, however, gives us a
10
    good framework to frame the argument because I believe the --
11
    the law is essentially the same. They may not have term -- have
12
   adopted it per se. But I think it's a good framework and that's
13
   why I used it in my brief.
14
             THE COURT: All right.
15
             MR. DOUGLAS: Since the Ninth Circuit does adopt it,
16
   I -- I -- I feel it's a good -- good starting point for our
17
   discussion.
18
             Because as the American Excess case states, the -- the
19
   issue here really -- you can frame it as it's not enough for my
20
   client to be wrong; they have to be unreasonably wrong. I -- I
   think that -- that's -- I think that's a fair summation of the
   state of the law of bad faith in Nevada and extra-contractual
22
   remedies.
23
24
            And, you know, when you take it from that perspective,
25
   what do you have here? We have an expired term from June 2007;
```

```
- 2:09-cv-1348-ECR-GWF - December 7, 2010-
```

we have a loss that occurs on June 8th, 2007; and then we have an insured who runs down, makes a payment, and starts a new policy July 10, 2007.

On its face, there is no existing policy for my client to find — to find coverage for this loss. And to expect my client to know that there would be an argument as to the ambiguity, let's say, of the renewal notice, I think, as we mentioned, it's a legal question.

And I don't think that -- and so I think that if my client does turn out to be wrong, let's say, on their -- on their -- on their reading of the renewal notice and the ambiguity, I don't think it was unreasonably so. I think it was reasonable.

This was a -- you know, it kind of touches on the statutory arguments that plaintiff makes. This was a product -- it's a monthly policy. Look, this is for high-risk drivers; drivers that can't get insured with State Farm, Allstate. This is a month-to-month policy for people that are high-risk drivers. It's a product that was specifically approved by the Nevada Department of Insurance which begs the question why would the Nevada Department of Insurance approve a product that didn't comply with, let's say, the midterm cancellation or the nonrenewal statute.

But, also, I think this is a product, then, therefor that my company could reasonably rely on their contract that

```
-2:09-cv-1348-ECR-GWF - December 7, 2010-
```

there was no coverage in force. And, to look down the road and foresee an ambiguity argument, I don't think that's -- I don't -- I think a reasonable mind can say that they had -- they had a reasonable basis to deny coverage here. They could be wrong, but was it unreasonable. We're not talking about, you know, a factual question or something like that. This is a matter of law.

And we have an expired term. We have an insured who didn't pay his renewal on time then rushes down after a loss to make a payment.

THE COURT: Is it a -- can I decide that fact here now on summary judgment or is that something that should go to the jury?

MR. DOUGLAS: See, I think you can, your Honor. By nature of the ruling, just like we talked about, I think it goes to tandem. I think oftentimes that might be a factual question.

But in this case, given that it's all legal arguments that your Honor would decide on summary judgment and given the clear, the clear, I think, fact that my client had a policy that they want — they reasonably relied on that showed no coverage, I think your Honor can go that next step and find that as a matter of law there was — there was no reasonable — there was no unreasonable act by my client.

And this is -- it's -- besides the American Excess

Case, it's interesting. The other case I note is the Turk v.

```
2:09-cv-1348-ECR-GWF - December 7, 2010-
 1
    TIG case. And this is a -- this is a federal case.
 2
             THE COURT: Let's see. Spell that first.
 3
             MR. DOUGLAS: It's -- it's Turk, T-u-r-c-k [sic], v.
 4
    TIG.
         And -- and this is another federal -- federal case, your
            But I -- think it's -- it's really instructive for --
 5
 6
             THE COURT: Is that in the Federal District Court in
 7
    Nevada?
             MR. DOUGLAS: Yeah. It's F- -- F.Supp.2d 1044.
 8
 9
             THE COURT: Okay.
10
             MR. DOUGLAS: And -- and I think that case is
11
    instructive, your Honor, because in that case --
12
             THE COURT: Give me the volume.
             MR. DOUGLAS: Excuse me? Oh. It's the F. --
13
14
    F. Supp. 2d.
15
             THE COURT:
                         Yeah.
                                There's got to be a volume number.
16
             MR. DOUGLAS: Oh.
                                616.
. 17
             THE COURT: That's what I need. Thank you.
18
             MR. DOUGLAS: Sorry, your Honor.
19
             THE COURT: Go ahead.
20
             MR. DOUGLAS: I -- I think that case is instructive,
21
                 In that case, kinda similar issue. In that case,
    the insurer had -- had -- a duty to defend was raised by a party
22
    that believed they should have been an additional insured on a
23
    policy. And the insurance company looked at their policy, and
24
    this -- this -- this party had never been added as an additional
25
```

1.7

- 2:09-cv-1348-ECR-GWF - December 7, 2010-

insured -- additional named insured. And, on that basis, the -the insured declined to defend and denied coverage. And later
the issue came up. Maybe there was a mistake. In that case,
there were some other facts that maybe this party should have
been an additional insured.

And the court there said the fact that this party was not named on the policy as an additional insured it was not unreasonable for the company to have relied on that in their — in their declination of coverage. And I think we have a similar situation here.

Just like the Declaration pages in the *Turk* case did not have an additional insured name; in this case the Declaration pages for both the June '07 policy and the July '07 policy on their face did not cover the date of loss.

I think it's a very comparable situation. It's substantially similar. And I think my client made the same reasonable reliance that the client — the insurer in Turk did in assuming that if I don't have a policy declaration page that shows a term in force when this accident occurred — I mean, we're not talking about an issue over whether an insured had permission, you know, or whether or not an add—— you know, a driver was — was operating an insured vehicle. We're not talking about that kind of issue here where there could be a lot of factual interplay.

This is -- if this comes down -- if plaintiff is proved

.17

2.4

- 2:09-cv-1348-ECR-GWF - December 7, 2010

right on the coverage issue, it's a legal issue. And I don't think there was anything my client did to foresee the defenses raised here. And I think they reasonably relied on their policy. I don't think any of us -- I don't think a reasonable mind could disagree that when my client looked -- when this loss came in and they had a policy that had expired and they had a rush -- a payment rushed two days after the loss to start a new policy, I don't know how a reasonable mind could find that to be unreasonable for them to not -- to not have found coverage.

And, for that reason, I think, your Honor can -- even if you found coverage on one of the issues plaintiff raises, I think you could still decide as a matter of law there was no bad faith here. And, in fact, my client -- this case screams out for it because it's a slippery slope.

If a -- if an insurer can't look at their policy declaration pages and based on the policy term not being in force deny a claim, you know -- you know, it really -- at that point we might as well just tell insurers: Forget about it.

You -- you -- you know, whether they pay, whether they don't pay, you know, you're stuck. I mean, there's no sense in even having a policy term then. This is really -- this gets down to a real basic area of contract law.

And I know there are presumptions and public policy for insurance coverage. And certainly this little girl was injured and -- and nobody wants that and certainly nobody wants to leave

- 2:09-cv-1348-ECR-GWF - December 7, 2010-

someone in the lurch. But, at the same time, my client has to be able to rely on their contract and on their insureds making -- making payments and complying with basic, basic terms. And for -- should this Court not think that -- find that as a matter of law they couldn't rely on -- on their -- on their Declaration pages I think would be inherently unfair and set up a situation where an insurer really would never know, really never have any security in their contract or its language.

You know, were this a situation where the -- the plaintiff had somehow claimed that there was a mistake in the Declaration pages or an ambiguity there that might be a different story. But we're not talking about that. And we all agree, according to United Auto, the policy expired; the other policy incepted after the loss. The question is over the meaning legally of a renewal notice that -- that -- that plaintiff argues is ambiguous. And I don't think that's something -- I think reasonable minds looking at it I don't think you could say that my client could foresee that.

Based upon that, I -- I think this Court can find that there's no extra-contractual liability as a matter of law. And I think that's really what gets to the heart of this case, your Honor. You know, we know -- we've asked our -- our -- our third and fourth portions of our case were to bifurcate this and finally to allow us leave to amend. You know, we know now from interrogatory answers and depositions that Mr. Lewis was in

```
2:09-cv-1348-ECR-GWF - December 7, 2010-
   contact with the plaintiffs' attorney days after this accident.
 2
   He also were -- were friends with the plaintiffs.
            THE COURT: I thought that Mr. Nalder got a judgment
 3
 4
   against Mr. Lewis for three-and-a-half million dollars; is that
 5
   right?
 6
            MR. DOUGLAS: Oh, yes.
 7
            THE COURT: And who represented Mr. Nalder?
 8
            MR. DOUGLAS: Plaintiffs' counsel.
 9
            THE COURT: Okay.
10
            What you're telling me that -- that Mr. Lewis got in
11
   touch with plaintiffs' counsel days after this --
12
            MR. DOUGLAS: Yes.
                                It's --
13
            THE COURT: -- even --
14
            MR. DOUGLAS: -- it's both in his interrogatory
15
   responses, which we've -- we've attached, as well as his
   deposition testimony. Plaintiff counsel will freely admit it.
16
            THE COURT: And, in spite of that relationship, got a
17
18
   judgment against Mr. Lewis?
19
            MR. DOUGLAS: Oh, yes.
            And then they filed this suit, your Honor, without an
20
               The assignment was presented to us at the Motion to
21
22
   Compel hearing in February of this year.
23
            THE COURT: I -- I observed that.
24
            MR. DOUGLAS: So, your Honor, this really gets to the
25
   heart of this case. And, you know, what this is about is not
```

```
2:09-cv-1348-ECR-GWF - December 7, 2010-
 1
   just the -- you know, the -- the -- plaintiff can argue about
 2
   the coverage issue. But even -- but I think reasonable -- I
 3
   think there was a reasonable dispute, at least, over the
   coverage. And what plaintiffs' really after here is bad faith
 5
   so he -- so they can try and execute on this potentially
 6
   collusive $3.5 million judgment.
 7
            And that's why our final portion of our motion would be
8
   that should all of our other relief be denied we ask this Court
   to allow us leave to amend, to add common law jeopardy against
10
   plaintiffs' firm, to add collusion as a defense to my client, to
   add lack of notice, to add noncooperation because I think that's
11
   what's going on here. My client didn't know about any of this
13
   until this case.
14
            THE COURT: Tell me: What is the status of discovery?
15
            MR. DOUGLAS: Discovery is closed, your Honor.
16
   why we --
17
            THE COURT: And did it --
18
            MR. DOUGLAS: -- filed this --
19
            THE COURT: -- we -- maybe we didn't act quickly enough
20
   on it -- but did it cover issue -- from what you're telling me
21
   it covered issues of bad faith as well as the contactual
22
   obligation; is that right?
            MR. DOUGLAS: Yes. Our discovery covered -- plaintiff
23
   took -- as -- as you can see from the briefs, plaintiff took a
25
   tremendous amount of depositions and -- and basically focused on
```

```
2:09-cv-1348-ECR-GWF - December 7, 2010-
   the bad faith but also the coverage issue. We did not --
 1
 2
             THE COURT: So that it's -- the -- a bifurcation of
 3
   discovery is moot.
            MR. DOUGLAS: Bifurcation of discovery is moot.
 5
   would still ask this Court to bifurcate any -- if this were to
 6
   go to trial, to bifurcate the coverage issue from the bad faith
 7
   because I think there's no need to hear about Ms. -- the young
   girl's injuries or the judgment against Mr. Nalder or any of
   those types of things should we try the coverage issue because I
10
   think that would just be inherently prejudicial to my client
11
   given that you have a minor that was injured and -- and I really
12
   don't think it has anything to do with the coverage issue. I
13
   mean, this -- this could have been anything from a scrape to a
14
   terrible injury, you know, and it really doesn't change the
15
   coverage issues.
16
            But, in terms of the issues we are asking -- we sought
17
   leave to amend, we did not get into discovery on that because I
18
   was hoping this Court would grant the motion. I did not want --
19
   I was -- I did not want to seek discovery on issues that we had
20
   not yet pled.
21
            THE COURT: The -- if discovery were reopened on the
22
   Amended Complaint, it would be limited to the issues raised in
23
   the Amended -- new issues in the Amended Complaint?
24
            MR. DOUGLAS: That -- that -- that would be correct,
25
   your Honor.
```

```
2:09-cv-1348-ECR-GWF-December 7, 2010-
  1
             THE COURT: All right. We'll hear from you again
  2
    before we finish but be sure you've touched all the bases you
  3
    want.
             MR. DOUGLAS:
                           Okay. I -- I -- I think I have, your
  5
            If there's any questions, other questions, that your
    Honor would like me to answer, I can either do that now or we
  7
    can save that for any reply time.
  8
             THE COURT: There'll be nothing more beyond today.
    We'll take this under advisement and we intend to issue a
 10
    written order on this case. But we'll hear from you again
 11
    before we --
 12
             MR. DOUGLAS: Yes.
                                 Thank --
 13
             THE COURT: -- stop.
14
             MR. DOUGLAS: -- thank you, your Honor.
15
            THE COURT: Come forward, Mr. Sampson, please.
16
             MR. SAMPSON: Thank you very much, your Honor.
17
    good afternoon. If I can have just a moment.
18
             I want to go through the points and particularly the
19
    questions that your Honor raised.
20
             THE COURT: Let's see now. Looking at the renewal
21
    statement --
22
             MR. SAMPSON: Yes, your Honor.
23
             THE COURT: -- it says in there, at least twice:
24
    Renewal amount, $134; no later than June 30th, '07.
. 25
             MR. SAMPSON: Yes, your Honor, that is the due date.
```

- 2:09-cv-1348-ECR-GWF - December 7, 2010-

THE COURT: Down at the bottom it says: Due date, 6-30-07; amount due, \$134.

MR. SAMPSON: Yes, your Honor.

THE COURT: Would you say that a reasonable person could read the renewal statement to indicate that the payment was due June 30th?

MR. SAMPSON: Well, they could certainly read it that the payment was due June 1st, but they certainly would not be obligated in reading it and saying if you don't pay by the due date we're going to lapse your coverage. Those are two very separate things.

You know, rent may be due by the 5th. But you're not gonna be evicted from your home if you miss your payment on the 5th. A heating bill or an air -- an electric bill or water bill could be due on the 1st. They are not going to cut your power or cut your water if your payment's missed on the 1st.

And so the due date, the date by which your creditor wants his money, is one thing; the date by which your creditor is going to take steps if it's not due is something entirely different in almost any circumstance involving a bill.

So when Mr. Lewis looked at this and said they want the money by this date but they've told me that if I pay by this other date I won't have a lapse in my coverage is absolutely reasonable. And the only question -- and certainly -- and I'm -- I'm intrigued by your Honor's statement that -- that your

-2:09-cv-1348-ECR-GWF - December 7, 2010-

Honor and your clerk had had different views on this -- on this exact same statement.

The question is: Can reasonable minds differ on what that means? Could someone read it and say: They are going to lapse me if I don't pay it by the due date? Potentially. But could someone also read it reasonably and say they're not going to lapse me as long as I pay by the expiration date that's right on the face of the document, which is the end of the month.

THE COURT: You know, you think, though, that -- I just want to test this thought -- to avoid lapse in coverage, on the one hand, it says payment must be received prior to expiration.

But it says renewal amount, due date, June 30, no later than.

Due date, June 30. To me it indicates you're not gonna get whatever you're buying unless you pay it on that date.

Is -- is that a fair argument?

MR. SAMPSON: I don't -- I don't believe so, your Honor. Again, because when you say "expiration" and the only other place on the entire face of the document where it says "expiration" says "July 31st" --

THE COURT: You don't think a reasonable person might read it as I've stated? It would have to be somebody out of their mind?

MR. SAMPSON: I think it would -- it's a potential reasonable interpretation of the language, your Honor. However, again, the point is could reasonable minds differ on what that

3

5

6

7

8

9

10

11

12

13

14

15

16

17

18

19

20

21

22

23

24

```
-2:09-cv-1348-ECR-GWF - December 7, 2010-
language means? And I disagree with the notion that -- that if
you read it as to say they want their money by this date but
they are not going to lapse me unless I miss this subsequent
expiration date is also a perfectly reasonable interpretation of
that -- of that document.
         And the point is -- and it's raised in the -- I believe
it's the -- I had written done the Winckler case -- that the
language of the policy is construed most strongly against the
insurance company and liberally in favor of the insured and
broadly interpreted to afford the greatest amount of coverage.
And so, when you read it with that understanding and you say,
yes, are there two potential understandings of this document --
         THE COURT: Stop for just a minute. (Pause.)
         Go ahead, please.
        MR. SAMPSON:
                       Okay.
         THE COURT: Pardon the interpretation.
         MR. SAMPSON: It's the -- it's the Winkler -- I can
pull the exact cite, but I don't know what the... Hartford Ins.
Group v. Winkler, 89 Nev. 131.
         The Nevada Supreme Court's speaking and saying:
"[c]ontracts of insurance are always construed most strongly
against the insurance company. Stated another way, a policy of
insurance is to be construed liberally in favor the insured."
         I don't even think you need to construe this liberally
as in perhaps it was your clerk that was the one that read it
```

```
2:09-cv-1348-ECR-GWF - December 7, 2010 -
 1
   differently and said this appears to be --
            THE COURT: I'm not gonna tell ya which of us
 2
 3
            MR. SAMPSON: And that's --
 4
            THE COURT: -- interpreted --
 5
            MR. SAMPSON: -- fair, your Honor.
 6
            THE COURT: -- which way.
 7
            MR. SAMPSON: I understand.
 8
            But the -- and I think -- if there was ever a situation
 9.
   where reasonable minds differed, I think a federal judge and his
10
   clerk could be deemed as two individuals with reasonable minds
11
   that differed on a point which makes it ambiguous. And, as we
12
   all know, any ambiguity is construed strictly against --
13
            THE COURT: Now -- now take that over to this theory of
14
   genuine dispute over coverage.
15
            MR. SAMPSON: Okay. I -- I'd be happy to address that,
16
   your Honor.
17
            And that comes, I think, not from any case from more
18
   than 15 or 20 years ago but from the Miller v. Allstate case
19
   just a few years ago -- I believe in 2009 -- where the Court
20
   specifically held in that case that what is and is not bad faith
21
   "has not yet proven susceptible to definitive legal definition.
22
   [And that] An insured's 'good faith' is essentially a matter of
23
   fact."
24
            And so the question of did they have a genuine
25
   dispute -- even at present, your Honor, UAIC has never offered
```

```
2:09-cv-1348-ECR-GWF - December 7, 2010
   the $15,000. Even as of right now, UAIC has never sent a
   reservation of rights to Mr. Lewis; never procured independent
   counsel for him; never procured any counsel to look into this
 3
   from -- from outside with independent eyes to make an assessment
 5
   of is this --
 6
            THE COURT: Well, don't you --
 7
            MR. SAMPSON: -- language truly --
            THE COURT: -- think that -- again, for argument here
 8
   to probe this a little bit deeper -- that the insurance company
   had a leg to stand on just by reference to what the renewal
10
11
   statement said, that is, that -- that it was not unreasonable
12
   for them to conclude that there was no coverage?
            MR. SAMPSON: Well, and -- and that's -- that's not the
13
14
   distinction in -- in the case. It's a question of did they
15
   consider their insured's rights equally with their own rights.
   And case law from Landlow [sic] to -- to Miller v. Allstate --
16
17
            THE COURT: Well, I realize there's a lot of law on
18
   that, volumes and volumes.
19
            But one of my problems here is looking at the renewal
   statement. Again, for the sake of argument, it looked like it
20
21
   wasn't unreasonable to read it the way the insured's company
   read it. And the -- it would be based on what -- the wording of
22
   the renewal statement or the policy, that would be the
23
24
   reference, which is undisputed. The -- the renewal statement,
```

nobody disputes what it says.

- 2:09-cv-1348-ECR-GWF - December 7, 2010-

Tackle that argument now.

.9

MR. SAMPSON: Sure, your Honor.

And, again, the point is not is that a reasonable understanding -- is that a reasonable interpretation of the language. The point is, is in interpreting, in interpreting that language did UAIC consider its insured's interests equally with its own interests.

And all of the discovery that's been done and all of the testimony and evidence in this case is they never once — and I asked the person most knowledgeable from UAIC and I asked the individual in charge of underwriting and the individual in charge of handling, all of them — were any steps taken to consider this other interpretation, to consider whether this was ambiguous, and consider whether in fact there was coverage. And the answer was no, we did nothing; no steps were taken anywhere. And that comes from our expert report from Mr. Miller that talks about an insurance company's obligation to consider —

THE COURT: Is that transcript offered as evidence?

MR. SAMPSON: The -- yes. We had -- and I'll -- I can

find -- it was in our supplement, the transcripts of -- of

Danice -- Janet Cook; Danice Davis; and the PMK, which was also

Danice Davis.

THE COURT: And you gave lines and -- and you gave us the actual testimony, did you?

MR. SAMPSON: I don't know that I -- let me take a

```
- 2:09-cv-1348-ECR-GWF - December 7, 2010-
 1
   look.
 2
            On that particular point in terms of -- of what was
 3
   done, I don't know --
            THE COURT: Just --
 5
            MR. SAMPSON: -- that that was --
 6
            THE COURT: -- I'm looking --
 7
            MR. SAMPSON: -- specifically addressed.
            THE COURT: -- at the evidence that we would consider
 8
 9
   in considering the summary judgment motion --
10
            MR. SAMPSON: Yes. And the --
            THE COURT: -- which would have to be something you
11
12
   present to us --
13
            MR. SAMPSON: Right. The -- the --
14
            THE COURT: -- in some admissible form.
15
            MR. SAMPSON: -- the transcripts were produced.
16
   Watson deposition was Exhibit No. 3.
17
            THE COURT: Now, does the summary judgment motion say
18
   so-and-so said so-and-so; see attached deposition; and so on?
19
   Is that the way it's presented?
20
            MR. SAMPSON: We -- we attached the transcripts.
21
   don't know that this particular -- because I didn't anticipate
22
   the -- the Court's question on this -- on this issue -- I don't
23
   know that we specifically in the motion, in the supplement --
   because, first of all, it's not referenced in the opposition at
2.5
   all because the motion was filed before those depositions were
```

```
2:09-cv-1348-ECR-GWF - December 7, 2010-
 1
   taken.
          We do reference those depositions in the supplements
 2
   where we mention, again, the testimony that was given and
 3
   specifically that there was no denial at any point in time that
 4
   they never sent any type of cancellation and that -- and in fact
 5
   even the testimony of the --
 6
            THE COURT: Well, I don't know that sending a
 7
   cancellation would move me on that.
 8
            But what -- what is the evidence, one way or another,
 9
   about whether they -- they waived this from the insurance --
10
   from the insured's interest viewpoint if -- if they did have an
11
   obligation to do that? Is there evidence of that?
12
            MR. SAMPSON: There's absolutely no evidence that they
13
   ever weighed it from the insured's perspective.
14
            THE COURT: Or vice-versa?
15
            MR. SAMPSON: Well, there is testimony in the
16
   depositions -- and, again, the Davis deposition is Exhibit
17
   No. 1 -- and there is absolutely testimony in her deposition
18
   transcript that in fact they never considered -- they never did
19
   anything to -- to review these other potential interpretations
20
   of the contract.
21
            THE COURT: Stop for a minute, please.
22
                (Pause in the proceedings.)
23
                (Discussion between the Court and the law
24
               clerk.)
25
            THE COURT: Go on, please.
```

```
2:09-cv-1348-ECR-GWF - December 7, 2010-
 1
            MR. SAMPSON:
                          Sure.
 2
            And the reference is on page -- it's -- we mention that
 3
   the policy was simply cancelled with no notice given to
               There's no grace periods. There were no steps
 5
           And that's in the Davis deposition, page 37, line 16 to
 6
   23, and also on page 77, line 22, where I did reference a
 7
   portion of the testimony.
            THE COURT: Let's see now. I'm looking at this on my
 8
 9
   screen.
10
            There was no notice given to Mr. Lewis.
11
            MR. SAMPSON: Correct.
12
            THE COURT: I don't see that as indicating that they dd
   not -- had not considered his interest.
13
            MR. SAMPSON: Well, and, again, I don't know that that
14
   particular point was addressed in the -- well, this is -- this
15
   is in our supplement. So I don't know that it was specifically
16
17
   addressed in their motion. And, again, I did not anticipate
   the -- the question from the Court on this particular point.
18
19
            THE COURT:
                        That's -- I understand that.
            MR. SAMPSON: But -- but there has certainly been -- it
20
   would be, as the Miller v. Allstate case holds unequivocally, it
21
22
   is a question of fact and there's never been -- whether or not
23
   there would a genuine dispute, whether or not you --
            THE COURT: Well, let's see. It's a question of fact.
24
   But if there -- if a certain thing is factual and it's not
25
```

Я

```
-2:09-cv-1348-ECR-GWF-December 7, 2010-
```

disputed, then there's no genuine issue of material fact. And so am I -- can I just look at policy or the renewal statement which are not disputed? What they say is what they say. Can you get around that if I looked at it and said this is ambiguous? Furthermore, it's not unreasonable to read this renewal statement to indicate you had to make the payment if you wanted to get the policy and there -- there's no coverage. Is that a right -- a correct approach or is that off base?

MR. SAMPSON: I believe it is off base respectfully,

MR. SAMPSON: I believe it is off base respectfully, your Honor.

And, again, first of all, I think any general —
genuine dispute doctrine arises in first-party bad faith claims
where the actual customer of the insurance company is saying I
need payment for this loss or that loss and the insurance
company says no or we're only gonna pay a portion or we're gonna
discount this part of your claim and it turns out subsequently
that they are wrong but they had some legitimate reason for
disputing or not paying that portion of the claim in the
first-party situation. And that's just from general contract
law.

In this third-party circumstance, it's extremely different. And this is why we -- and this is when we quoted the Crisci case, which I believe is from California, but also Landlow [sic] and some of these other cases that talk about a claim brought against the insured by a third party.

-2:09-cv-1348-ECR-GWF - December 7, 2010-

And, in that scenario, we had a situation where Mr. Lewis had a claim brought against him and his insurance company was told we will settle that claim against Mr. Lewis, resolve it completely, if you'll pay the policy limits and get the claim resolved. At that point, UAIC took the position there is no coverage. That's a decision that UAIC made.

As a result of that decision, judgment was subsequently entered in court without Mr. Lewis's involvement. There's been absolutely no evidence presented of any collusion whatsoever. I spoke to the man when -- when he was first -- when we first realized he was the defendant in the case to try to find out whatever insurance is there. There's been no evidence of any deals or -- or anything at all that's gone on in the case. There were discussions, as there would be with any defendant, before we find out what insurance is available. And certainly if we find out that the insurance company is claiming that there is no coverage whatsoever I would certainly call the defendant and let him know that. There's nothing wrong with -- there's no collusion or any -- any improper dealings going on with just telling the defendant, telling the insured, your insurance company says there is no coverage.

A lawsuit was filed. Mr. Lewis was served. There was no answer on his behalf. UAIC was told about the fact of the suit, took no steps to try to answer on behalf or try to defend him under some kind of reservation of rights, which is further

```
2:09-cv-1348-ECR-GWF - December 7, 2010-
   evidence of them not considering his interest in the case and
   making this snap decision and not weighing both sides equally.
   And, as a result of UAI's decision, a $3.5 million judgment was
 3
 4
   subsequently entered against Mr. Lewis.
 5
            Now, who should take responsibility for UAIC's decision
   to not resolve that claim? Certainly --
 6
 7
            THE COURT: Well --
 8
            MR. SAMPSON: -- not Mr. Lewis.
 9
            THE COURT: -- if you've got anything else to offer on
10
   this genuine dispute doctrine, I --
11
            MR. SAMPSON: Well, that is the point of the -- of the
12
   genuine dispute, it would apply in a first-party situation.
13
   But, when you have a situation where an insurance company is
14
   told we will resolve the case and the insurance company makes up
15
   its mind that it won't resolve the case and as a result its
16
   insured is now exposed to an excess verdict --
17
            THE COURT: Well, does that really mean that there's no
18
   genuine dispute over coverage?
19
            MR. SAMPSON: Well, it wouldn't -- it wouldn't matter
20
   if -- if the insurance company -- and I think the -- was it the
21
   Crisci court that talked about the -- the insurance company can
22
   make whatever gambles it wants with its own money but it's not-
23
   gonna gamble one dime of its insured's money. If it's gonna
24
   make that choice and say we look at this -- and I'm assuming --
25
   and, again, there's been absolutely no evidence presented that
```

```
2:09-cv-1348-ECR-GWF - December 7, 2010
 1
   they ever did look at it from the insured's perspective.
   one shred of testimony presented that they ever even considered
 3
   it from the other side and said, look, we're supposed to --
 4
            THE COURT: Or --
 5
            MR. SAMPSON: -- look at this --
 6
            THE COURT: -- either way; is that right?
 7
            MR. SAMPSON: No. They certainly looked at it their
 8
   own way.
 9
            THE COURT: No, no.
10
            MR. SAMPSON: They --
11
            THE COURT: What's the evidence of that?
12
            MR. SAMPSON: Well, the -- the simp- --
13
            THE COURT: Just because of --
14
            MR. SAMPSON: -- well, and you're --
15
            THE COURT: -- what eventually --
16
            MR. SAMPSON: -- right.
17
                        Stop.
            THE COURT:
18
            Just because of what eventually happened? Or what is
   there to show that they did not consider the insured's interest
19
20
   assuming that they had an obligation to do so?
21
            MR. SAMPSON: Well, and that is the -- the point.
22
   There is absolutely no evidence that they considered his
23
   interests whatsoever.
24
            I -- I can't prove a negative. I can't prove Bigfoot
25
   doesn't exist. I can't prove that they -- what I can -- what I
```

```
2:09-cv-1348-ECR-GWF - December 7, 2010-
 1
   can prove is there has been no evidence presented -- and it is
   the movant's responsibility to put that into evidence and show
 3
   some genuine issue of material fact -- or to show that there is
   no genuine issue of material fact, to come in and say: Here is
 4
 5
   the proof that we considered this point. Here is the proof that
 6
   we knew our obligation and our responsibility to look at this
 7
   language in the light most favorable to coverage and to draw
 8
   every intendment in favor of the insured and strongly against
 9
   ourselves and to find any ambiguities in favor of the --
10
            THE COURT: Where is the --
11
            MR. SAMPSON: -- insured.
12
            THE COURT: -- burden of proof?
13
            MR. SAMPSON:
                         I'm sorry?
14
            THE COURT: That is, if the burden of proof of bad
15
   faith is on the plaintiff -- start with there -- does the
16
   plaintiff have the burden to prove that the insured's interest
   wasn't considered? Or, if you're trying to prove bad faith, how
18
   does the burden of proof weigh into that?
19
            MR. SAMPSON: And, your Honor, it would be the
20
   plaintiffs' burden of proof. And we believe we've met that with
21
   the expert report from Mr. Miller, who's indicated --
22
            THE COURT: Now he doesn't --
23
            MR. SAMPSON: -- I've gone through all --
```

THE COURT: -- know whether they considered it or not,

24

25

Mr. Miller, does he?

```
- 2:09-cv-1348-ECR-GWF - December 7, 2010 -
 1
            MR. SAMPSON: Well, he reviewed the entire file and
   found no evidence that they ever did. That's the best an
 2
 3
   expert -- an outside expert can do. He certainly can't divine
   from -- from the file anything that isn't there --
 4
 5
            THE COURT: What --
            MR. SAMPSON: -- he says I've looked --
 6
            THE COURT: -- what in the file there convinced him?
 8
            MR. SAMPSON: I'm sorry?
 9
            THE COURT: What in the file convinced him that -- did
   he -- his testimony is the insurance company did not consider
10
11
   the -- the insured's interest?
12
            MR. SAMPSON: Correct, that there's no --
13
            THE COURT: And --
14
            MR. SAMPSON: -- steps --
15
            THE COURT: -- then what does he base that on?
16
            MR. SAMPSON: Well, again, there's no reservation of
17
                   There's no memoranda indicating a discussion
   rights letter.
   with coverage counsel or with independent counsel in an attempt
19
   to try to sort this out from both sides. There's nothing other
20
   than a flat denial. They received our claim. They sent a
21
   letter back saying there's no coverage. It's over, it's done,
22
   and that's all there is.
23
            And Mr. Miller's report indicates that's dreadfully
   insufficient. You have taken absolutely no steps to try to --
24
25
   and that is -- one of the points is, that Mr. Miller raises, the
```

```
49
                 2:09-cv-1348-ECR-GWF - December 7, 2010
   obligation on the part of the insurance company is to take all
 1
 2
   steps -- or to take all steps to defend the insured until the
 3
   question of coverage is fully resolved.
            And now to stand here two years later and have it
 5
   potentially -- as it seems to be quite clearly ambiguous --
 6
   potentially, depending on the Court's ruling, decided as a -- as
 7
   a matter of law -- as they said, if -- if it is ambiguous, they
   have to concede the coverage question. Well, if it's clearly
 9
   ambiguous, if there's no question that it can read two different
10
   ways and then they have to now concede of their own volition now
11
   the coverage issue, they can't say yes, but two years ago it was
12
   obvious. Now we're conceding it, that we're wrong, but two
13
   years ago it was clear to us that --
14
            THE COURT: Well, I don't --
15
            MR. SAMPSON: -- that it went this other way.
16
            THE COURT: -- they conceded that we're wrong; they
17
   conceded that there was a dispute that, and that -- that is,
18
   that the wording was ambiguous.
19
            MR. SAMPSON:
                          Sure.
20
            THE COURT: I don't think they are even saying that
21
   agreeing to that. But I gave that to them as kind of a
22
   hypothetical that -- that if we found it was ambiguous where
23
   would the case go and they said we'd have to concede the
```

But dig a little bit more into this for me on this

coverage then according to the contract.

24

2

3

5

7

8

9

10

11

12

13

14

15

16

17

18

19

:, 20

21

22

23

24

25

50 2:09-cv-1348-ECR-GWF - December 7, 2010genuine dispute over coverage, the idea of the company -insurance company having to consider it from the insured's viewpoint and where the burden of proof of that is. You say Mr. Miller reviewed the file and said that they had not considered --MR. SAMPSON: Correct. There's absolutely no evidence of them ever taking any of the steps necessary to -- again, you want to do -- you want to send your insured a reservation of rights --THE COURT: And he's basing on that on finding nothing. Does he -- is there anybody -- an insurance company, I'm sure, is never gonna say we're not going to consider your. interest -- but is there anything beyond just a negative to reach that conclusion. MR. SAMPSON: As I addressed previously, yes, the testimony of -- of Danice Davis, the PMK, that very likely is not specifically referred to in the briefs but the transcript is attached as an exhibit. THE COURT: You have to make reference or we can't You -- you'd have to say I'm relying on this here. consider it. And I'm taking it from your statement that that's not presented that way. Well, go on. Give me some more -- give me some more

shot at where that burden of proof lies or whether Mr. Miller's

opinion is a sufficient showing that they didn't consider the

```
51
                 2:09-cv-1348-ECR-GWF - December 7, 2010-
   insured's interest.
 1
 2
            MR. SAMPSON: Certainly, your Honor.
 3
            When Mr. Miller takes the witness stand and says the
 4
   obligation, and -- and via his report has -- has in a sense done
 5
   so, and says the obligation on an insurance company facing this
 6
   particular situation would be to send out a reservation of
 7
   rights letter; provide cumis counsel potentially; get coverage
 8
   counsel involved; and take a long, hard look at this document
   and consider both sides -- and he's now established the standard
10
   for the insurance company -- then when we says they did none of
11
   that, there is absolutely no evidence that any of that was done,
12
   that is a breach of the standard. And that is not some genuine
13
   dispute.
14
            THE COURT: That's a little bit different from saying
15
   that they never considered the interest. They -- they took
16
   certain steps which were negative to the insured. But did they
17
   say -- is there anything in there to show that they never
18
   considered the interest?
19
            They took steps against the insured. They failed to do
20
   things that were expected. But --
21
            MR. SAMPSON: Correct.
22
            THE COURT: -- that doesn't necessarily infer in my
23
   mind, at this point, that they'd never considered the insured's
24
   interest.
```

MR. SAMPSON: Well, your Honor, I -- I'm certainty not

```
- 2:09-cv-1348-ECR-GWF - December 7, 2010
```

ever going to find a smoking-gun memoranda where they say we are not going to consider Mr. Lewis's stance on this. And, if I have to present that, then there's no sense in even having a cause of action for bad faith because no insurance company would be foolish enough to generate such a memoranda. All I'm left with is looking at the file, talking to witnesses, was anything done — looking for anything that was done to consider Mr. Lewis's position on this, and to see the answer is no.

Additionally, your Honor, it's worth noting -- because one of the claims made by UAIC was this didn't come up until recently. Well, it's been a part of this litigation for quite some time and yet still they've never offered the \$15,000; still they've never come in and said we concede this is ambiguous; we've looked at it now from both sides.

There's still been no coverage counsel; there's still been no cumis counsel. Nothing's gone on at all that we can see -- and there's been no evidence presented -- that a single step's ever been taken to consider the interests of the other side.

And, again, if -- if plaintiff is left with, you know, you're gonna face summary judgment unless you can show me a memoranda where they say we admit we're not gonna look at this from -- from our insured's perspective, then we're only gonna have summary judgment on any -- on any bad faith case that's ever brought up because, again, an insurance company would never

- 2:09-cv-1348-ECR-GWF - December 7, 2010-

be foolish enough to do that.

What we can say is: We've looked at the file. There's no evidence they ever did anything. And I think at this point the burden would shift to UAIC to show what, if anything, was done. And there's been absolutely no evidence that any steps were considered. And, again, the -- the deposition of the witness testimony was that's -- there were no --

THE COURT: Let's see now. Just -- I want to give you a full chance to explore it. I think it's a very critical part of this case.

The fact that they took certain steps negative to the insurance -- insured you infer from that that they never considered the insured's interest or read it from the insured's viewpoint?

MR. SAMPSON: The fact that --

THE COURT: Is that the inference you have to make?

MR. SAMPSON: The fact that they never took the steps

plus the absence of any evidence that they in fact did consider

it from Mr. Lewis's viewpoint.

There -- there's no other conclusion to reach when there's no such evidence to say, you know, that -- there's no evidence they ever considered it from Mr. Lewis's standpoint. They took steps adverse to him indicating they -- and quickly. Right outta the gate -- there's certainly no time to -- to procure counsel and get an assessment and try to -- to

2:09-cv-1348-ECR-GWF - December 7, 2010-

reasonably consider it from both sides.

1

2

3

4

5

6

7

8

9

10

11

12

13

14

15

16

17

18

19

20

21

22

23

24

2.5

There's simply -- the -- right outta the gate in response to the first letter from myself and from Mr. Seegmiller, who also brought a claim on behalf of Cheyanne's mother, were told point blank: There's no coverage. It's over. It's finished. And there's no evidence that equal consideration was given.

And, again, there -- there -- there seems to be no questions that this language is at best ambiguous. But it would seem to me, with all due respect to your Honor, if it says pay before the expiration date and you're not gonna have a lapse and there's only one other place on the face of the document where "expiration date" appears, there is no genuine dispute about that. When you tell someone you've got to pay by the expiration date and here is the expiration date, there's no genuine dispute as to whether there's some other date by which you're going to lapse them.

Now, is there a date by which payment is due and by which point in time turn them over to creditors or start taking steps? Absolutely. But not to lapse them. There's only one deadline and the stars and the all capital letters and the top and the bottom, none of that ever is tied to lapse; it's only tied to this is the date we want the payment. Lapse is only tied to expiration date and the only expiration date is the end of the month.

```
- 2:09-cv-1348-ECR-GWF - December 7, 2010-
```

Now that coupled with the fact that they specifically advised Mr. Lewis in May you can pay after the policy incepts and we will still cover you from the date of your policy indicates a clear understanding on behalf of Mr. Lewis. I think there's -- there really -- how could you read that any other way then they are not going to lapse me if I don't pay by the due date?

They had told him in May specifically: You don't have to pay by the due date. You don't have to pay it by the time the policy starts. You can pay up to, I think, a week and a half later if you -- if you'd like to.

Now, the fact that he went --

THE COURT: They never did renew any policy except the one that I explored with Mr. Douglas. They always renewed the policy on the date the payment came in, didn't they?

MR. SAMPSON: That's what the documents seem to indicate. However, Mr. Lewis advised in his -- that that was not his understanding and -- and Mr. Douglas is aware of this -- that his understanding was they would just -- I -- I'm not seeing the cuffs and --

THE COURT: I don't see how --

MR. SAMPSON: -- collars match --

THE COURT: -- he could have an understanding like that when the renewals were as of the date the payments were made.

And tell me what his understanding was.

```
2:09-cv-1348-ECR-GWF - December 7, 2010 -
 1
            MR. SAMPSON: Well, because again -- his understanding
 2
   was that he was making his payments and they were renewing him,
 3
   just like the documents from UAIC all say. They're not writing
 4
   him new policies; they are not stopping an old policy and
 5
   starting a new one.
            And I did refer specifically to the PMK's transcript
 7
   where she said -- where she said point blank: This is the same
            We're just issuing new terms.
 8
   policy.
 9
            Now, that is by definition, your Honor, a midterm
   cancellation then if they want to stop him and lapse him
10
11
   sometime in the early part of July. And we have the statute
12
   directly on point, Section .320 of NRS 686 -- 7B says if it's a
13
   midterm cancellation that cancellation is not valid --
14
            THE COURT: They don't --
15
            MR. SAMPSON: -- for the 10 days.
            THE COURT: -- feel like midterm cancellations since
16
   they were always on a monthly basis. Isn't that right?
17
            MR. SAMPSON: Well, the payments were due on a monthly
18
   basis. But, as we noted in our supplement -- Danice Davis
19
20
   herself testified -- it's all one policy. These are new terms
21
   of the same policy --
22
            THE COURT: That's in the one occasion.
23
            But, through the course of conduct between the parties,
24
   it looks like they were just monthly policies issued.
2.5
   wrong?
```

```
2:09-cv-1348-ECR-GWF - December 7, 2010-
            MR. SAMPSON: That's what it looks like. But the PMK
 1
   has testified that's not the case. She testified -- and I can
   take you directly -- we cited in the brief page 36, line 15, of
 3
   her deposition -- it's "A new term of the same policy, it's just
 5
   the next term." She there mentions it multiple times.
            And, in our supplement, we actually referenced it --
 6
 7
            THE COURT: Well, now, if I have a policy with State
 8
   Farm and it's, say, six months and the -- and I don't -- I don't
   make my payment for the second -- I make a payment from
   January 1st to June 30 but I don't pay for the next term, July 1
10
11
   to December 31, am I covered unless there's some kind of a
12
   notice given?
            MR. SAMPSON: Absolutely, your Honor. Absolutely.
13
14
           THE COURT: On what --
15
            MR. SAMPSON: And --
            THE COURT: -- basis would that be?
16
            MR. SAMPSON: And that is on the basis of NRS -- let
17
   me... (pause.) That'd be 686B.340, your Honor.
            And that is the gaping -- you have to keep in mind:
19
   All of the financial responsibility rules are written in such a
20
   way that they are all shored up. There's always: You have to
21
22
   give notice. You can't cancel without notice. All of the case
23
   law says it's all to be read expansively in a way to broadly
24
   interpret, to always try to find coverage to the greatest extent
25
   possible. And yet UAIC would come in and say, in all of this,
```

- 2:09-cv-1348-ECR-GWF - December 7, 2010-

they left a huge loophole and the loophole is, if the mailman loses your check in connection with the renewal, you get no notice and you get no coverage.

THE COURT: Now here, the argument, as I understand it, the other side of this .340 proposition, is that they wanted to renew; he just didn't make the payment to renew it.

MR. SAMPSON: Right, your Honor.

And the problem with that assessment is if you read -and it's the plain language -- it's -- it's not even -- again,
this statute per the case law is to be read expansively, broadly
to the greatest extent possible to afford coverage. But you
don't even have to do that; you just need to look directly at
the language.

A policyholder has a right to have their policy renewed. Not a right to have an offer to renew, not a right to be given a chance to pay a premium and get a renewal, they have the right to have their policy renewed.

And then it says in the closing section: Insurance company, you need to send a notice of intent to not renew.

And if -- and I'm reading -- quoting directly from the statute now -- "If an insurer fails to provide a timely notice of nonrenewal, [then] the insurer shall provide the insured with a policy of insurance on the identical terms [of] the expiring policy."

They don't provide an offer for a policy. They don't

```
-2:09-cv-1348-ECR-GWF - December 7, 2010
```

provide -- provide -- they are not required to provide a renewal opportunity. They are required to provide a policy of insurance for the next term equal to the terms of the expiring policy.

And it's interesting that this exact same verbiage is used in NRS 687B.320 that talks about "Midterm cancellation" and says no insurance policy that has been renewed can be cancelled. Again, they are talking about you have to provide the policy and that policy cannot be cancelled for nonpayment without a 10-day notice if it's been renewed.

And so, yes, in your circumstance, your Honor, on July 1st if your payment doesn't come there is an obligation from me on the part of the insurance company to send — to, first of all, issue you a renewed policy under the law and then, of course, naturally, cancel that policy with a 10-day notice of intent to not renew.

And the point behind it is -- and it's extremely important to understand -- there's a reason that all of this is shored up so be perfectly among the statutes and why it is read so expansively and broadly in all of the case law and it is this, your Honor: We can't have people for any reason driving around town believing they are insured when in fact they are not.

And the example we used in the briefing was the mailman losing the check. But, for any number of reasons, an insured could truly believe the payment was made. And whether it's lost

5

6

7

8

9

10

11

12

13

14

15

16

17

18

19

20

21

22

24

25

the notice is given.

```
2:09-cv-1348-ECR-GWF - December 7, 2010-
in the mail or a check bounces or whether within State Farm's
offices the payment goes awry, for whatever reason, if in fact
the payment is not made but the insured --
         THE COURT: When do you have to make the payment?
                      Sorry?
         MR. SAMPSON:
         THE COURT: When do you have to make the payment? That
is, on my hypothetical case, I don't make the payment on
July 1st, am I covered till the end of the year unless they send
me this notice?
         MR. SAMPSON: Absolutely. That's what the statutes
say. They are obliging under .340 to renew your policy. They
are obliged to -- and I'll quote again -- "provide [you] with a
policy of insurance" for that next section.
         Now, if you don't make a payment -- as in any other
time -- if the payment's got made, the carrier can cancel, your
       But they've not to follow the steps, then, for that
cancellation following the renewal. And it's right in the
statute. If it's been renewed, you've got to send 10-day notice
in order to get the cancellation. Otherwise, as -- as found in
Subsection 2., no cancellation is effective until 10 days after
```

And so yes, your Honor. Absolutely. Like as in -- and it's the same thing if you have the -- if your payment goes awry -- if you don't make the payment in March -- you have a January to June policy -- if you don't make the payment in

```
2:09-cv-1348-ECR-GWF - December 7, 2010-
   March, you're still covered. You're absolutely covered. And
 1
   they cannot cancel you or lapse you until after they've sent the
 2
   10-day notice so that the person is driving around going -- not
 3
   knowing the mailman lost their check or that it wasn't processed
 4
 5
   or that it bounced or whatever else. And they are -- they are
 6
   given, then, a letter saying --
 7
            THE COURT: That's a pretty good --
 8
            MR. SAMPSON: -- guess what --
 9
            THE COURT: -- argument. I don't want to use all your
10
   time up on this.
11
            MR. SAMPSON: Well, again, that -- that -- that is the
12
           It's no different than if it was done midterm.
13
   no loophole and caveat to all these shored up rules --
14
            THE COURT: Now let me try the -- let me try out a
15
   couple of ideas on the midterm cancellation.
16
            MR. SAMPSON: Yes, your Honor.
17
            THE COURT: It didn't feel like a midterm cancellation
   since the policies were always monthly. What's your response to
19
   that?
20
            MR. SAMPSON:
                          Well, there -- there are a couple of
21
   points on that, your Honor.
22
            First of all, there is evidence and it is in the form
23
   of -- and I believe we provided -- I'll have to look and see.
   It's my recollection we did cite to the testimony of Mr. Lewis
24
25
   where he indicated it was his understanding it was a annual
```

```
2:09-cv-1348-ECR-GWF - December 7, 2010-
 1
   policy and I know we provided the statements from the brokerage
   firm when they submitted the documents over to us. And it lays
 3
   out the details of the policy. It's an annual policy.
 4
            THE COURT: It's kinda hard for me. Looking at "em,
 5
   they look like monthly policies. And, when somebody else tells
 6
   me it's not monthly --
 7
            MR. SAMPSON: Well, let me --
 8
            THE COURT: -- it's kinda hard --
 9
            MR. SAMPSON: -- I'll tell --
10
            THE COURT: -- to swallow.
11
            MR. SAMPSON: -- you exactly --
12
            THE COURT: They look like monthly policies.
13
            MR. SAMPSON: Well, let me go through and I'll read to
14
   you directly --
15
            THE COURT: In each case it says the -- you make the
16
   payment, the insurance is renewed from May 10th whenever the
17
   payment was made, a little late, to May 31. And that seems to
18
   be it as far as this midterm cancellation.
19
            MR. SAMPSON:
                          Right.
20
            THE COURT: Give me your argument on that --
21
            MR. SAMPSON: Absolutely --
22
            THE COURT: -- please.
23
            MR. SAMPSON: -- your Honor.
24
            And you say someone should tell you. The person to
25
   tell you is Danice Davis, the PMK from UAIC. This is -- and
```

```
2:09-cv-1348-ECR-GWF - December 7, 2010-
   this is under subsection C in our brief. It's from page 35,
 2
    line 16, forward to the following page, line 15, in her
 3
   deposition:
            "Q. ... Mr. Lewis was given an opportunity ...,
 5
            it's UAIC's position, to have a brand new policy?
 6
            "A. No. He would open another term."
 7
            ... "What do you mean by that?
 8
            "A. Policy number would just go [to] another term.
 9
            "Q. What do you mean by 'term'?
10
            "A. Being a monthly policy, being ... 30 days."
11
            "Q. .... So it's not a new policy, then?
12
            "A. No. A new policy would require an
13
            application.
14
            "Q. All right. Let me back up because you said
15
            no. It's not a new policy, I'm correct, ...?
16
            "A. Correct.
17
            "Q. All right. ... in order to get a new policy,
18
            [it'd] have to be a whole new application?
19
            "A. Correct.
20
            "... And what would that involve, if you know?
21
            "A. A new application with the agent, going in
22
            [to] fill out a new application" --
23
            THE COURT: Well, we talk about midterm. And your
24
   reference is -- that she's making is that's a new term.
25
            MR. SAMPSON: Correct.
```

```
-2:09-cv-1348-ECR-GWF - December 7, 2010-
 1
            THE COURT: If the new term is monthly, then how could
   there claim to be a cancellation within the month?
. 2
 3
            MR. SAMPSON: Well, there never was a cancellation
   within the month. They are trying to cancel in between terms.
 5
   They're trying to cancel in the middle of these terms. And --
 6
   and in the next few --
 7
            THE COURT: Well, now, but the testimony just read to
 8
   me said that the terms were monthly.
 9
            MR. SAMPSON: Right.
10
            THE COURT: Go from there. If the terms are monthly --
11
            MR. SAMPSON: Right.
12
            THE COURT: -- there's no effort to cancel within a
13
   particular month.
14
            MR. SAMPSON: Right. No. It's -- it's -- the terms
15
   are monthly and they try to cancel them in between terms --
16
            THE COURT: So it's --
17
            MR. SAMPSON: -- in between --
18
            THE COURT: -- so it's not a midterm cancellation.
19
            MR. SAMPSON: That is a midterm cancellation, your
20
   Honor.
21
            THE COURT: That's in between terms.
22
            MR. SAMPSON: In the middle of the terms. Exactly.
23
            THE COURT: That's in between. To me "midterm" would
24
   mean "within a term." Is that say wrong analysis?
25
            MR. SAMPSON: It -- it would be, your Honor. It -- it
```

-2:09-cv-1348-ECR-GWF - December 7, 2010-

would be. It'd be in between two terms of the same policy.

You have one term for June; one term from July. If you're gonna cancel in between those two, then you're cancelling between the two terms. That's a midterm cancellation.

You don't have to necessarily be in the middle of one term. If you're in between two terms, then you're in — you're — and it's — it's the same thing, your Honor, if you have a policy that is from January to June. Your terms of payments come every single month and, if miss one of those, it's a midterm cancellation at that point.

THE COURT: So if my term is January 1 to June 30, if you try to cancel me within that period of time, you've got to give me notice and so on.

But here, if the term is monthly, then it seemed to me, the reading that I would make, means it's monthly. It's each month taken by itself. To say "in between terms" is different from "midterm."

Is that any -- analysis any good?

MR. SAMPSON: No. I believe -- and I can look for -to see if there's a specific instruction given, your Honor. And
there's -- there's -- you may have a term from January to June,
but you also have payment terms that are due each month. And so
then you've got your term coming each month. And, as those come
due if you miss one of those terms, they are going to try to
cancel you. And, again, it is -- it is midterm in that

```
2:09-cv-1348-ECR-GWF - December 7, 2010-
 1
   circumstance.
 2
            THE COURT: Stop for just one minute.
 3
                          Sure, your Honor.
            MR. SAMPSON:
 4
                (Pause in the proceedings.)
 5
            THE COURT: Looking -- just looking at the statute
 6
   itself, paragraph 1, 687B.320 --
 7
            MR. SAMPSON: Yes, your Honor.
 8
            THE COURT: -- "no insurance policy that has been in
   effect for at least 70 days or that has been renewed may be
   cancelled by the insurer before the expiration of the agreed
10
11
   term or 1 year ..., whichever [first occurs], except ...:
12
            "Failure to pay [the] premium when due."
13
            Now, to me the agreed term is monthly. Is that any
   good?
14
15
            MR. SAMPSON: Well, that's what -- again, the -- the
   policy, according to the testimony from the PMK, is for much
16
17
   longer than one month. And then they've come up with this --
   and, again, their initial notice was these were all separate
18
19
   policies. That was the initial, I think, in their Answer and
20
   also in the Motion for Summary Judgment. These are all separate
21
   individual policies. They are completely distinct.
22
   nothing to do with each other. The person most knowledgeable
   testified and said, no, it's all one policy, but there are these
23
24
   terms that are going on.
            And, again, if it is a continuing policy, then the term
25
```

```
2:09-cv-1348-ECR-GWF - December 7, 2010-
 1
   would have had to begin in July at that point. And they say,
 2
   yes, but we didn't write that because you didn't pay. Well,
 3
   that's a cancellation, then, of that July term because of
   nonpayment. And you cannot do that under the financial
 5
   responsibilities rules without sending a 10-day notice of the
 6
   intent to send that cancellation.
 7
            So the cans- -- they never -- they never cancelled the
 8
   June term. They wanted to cancel the July term for nonpayment,
 9
   and you can't do that without sending a 10-day notice. And
10
   that's directly from the -- and I think it's the case that hits
11
   it most squarely on the head.
12
            THE COURT: Well, give me any other argument -- I --
13
   I -- I think this is a matter I'm gonna have to give careful
14
   thought to -- so give me any further pitch you've got on this
15
   that you think --
16
            MR. SAMPSON: Absolutely --
17
            THE COURT: -- would help.
            MR. SAMPSON: -- your Honor.
19
            Let me -- let me quote you from the Davis [sic] case,
20
   Davis [sic] v. Nat'l Home Life Assurance -- this is in our
21
   brief -- 103 Nev. 674, "an insurance pol- [sic]" -- "an
22
   insurance contract which does not provide for notice prior to
23
   termination for failure to pay a premium when due, unless
24
   expressly excluded by statute from the application of .320, is
25
   against the public policy of Nevada and is thus unenforceable."
```

```
-2:09-cv-1348-ECR-GWF - December 7, 2010
```

The language we took from -- from Lisa Watson, a former employee with UAIC, herself said -- said if it's -- if it's nonpayment -- if you're cancelling for nonpayment, it's a 10-day notice. If it's nonpayment of the premium, a 10-day notice has to be given before the policy is cancelled, quote close. And that's her -- that's her own deposition from Exhibit No. 3.

And they're recognizing it -- again, from this Daniels case -- and they say this is the overriding concern for protecting the citizens. You can't cancel a policy for failure to pay unless you give the notice.

Now, UAIC believes it's found some way around that regulation first by claiming they are all the separate policies; now saying it's all one policy -- and that's fine -- but you cannot cancel that policy, midterm or otherwise under Daniels, for failure to pay unless you've given notice to the insured that their payment was missed so that they are not operating a vehicle under the belief the mailman delivered their check when in fact he didn't and they are cancelled with no notice.

And, again, there's no question he had this continuing policy. Because, again, the person most knowledgeable specifically says -- he says, the new -- it's a new term on the same policy; it's just the next term.

And this ties right in perfectly to -- and that is one thing UAIC addressed which was, well, we have our product scrutinized by the Insurance Commissioner or whatever authority

```
- 2:09-cv-1348-ECR-GWF - December 7, 2010
```

we have that scrutinizes our product, of course. But that tribunal, your Honor, would assume that these products are being operated consistent with the financial responsibility rules. And the product they offer is perfectly appropriate if they follow the financial responsibility rules, specifically Section .340, that says your insureds have a right to have their policy renewed. You have to by right by statute renew them. Not offer renewal, not give them the opportunity to buy a policy, you have to renew them and provide them a policy.

And, if they do that, then that'd be -- then that'd be just fine. They would have provided Mr. Lewis a policy for July, per his right under the statute, provided him with that policy, and then when the payment didn't show up cancelled him then midterm, because it would have been sometime after the policy incepted that they provided by right under the statute, and would have been obligated to send the three -- or the 10-day notice of intent to file that default.

They never did any of that. Their position is we have found a way -- and it's even -- this is the audacity of the whole thing, your Honor -- on the -- on the face of their own policy it specifically says: If your check bounces, you don't have a policy. So you get no notice because you never had a policy in the first place.

And that is exactly the kind of conduct that the financial responsibility rules are designed to prevent because

```
2:09-cv-1348-ECR-GWF - December 7, 2010-
   the drafters know people are gonna bounce checks; checks are
 2
   gonna get lost in the mail; processing within the insurance
 3
   organization itself is going to have problems, especially when
   you deal --
 5
            THE COURT: Is the -- looking at the wording of the
   renewal statement, along that line, "To avoid lapse in coverage
 7
   payment must be received prior to the expiration of your
 8
   policy."
 9
            Is that a sufficient notice of nonrenewal?
10
            MR. SAMPSON: No. A notice of nonrenewal has got to
11
   come 30 days, your Honor. It says right in here it says.
12
   savs --
            THE COURT: Well --
13
14
            MR. SAMPSON: -- unless --
            THE COURT: -- in other words, you're challenging this
15
16
   on the basis of the -- this notice. I'm trying to see the date
17
   on it, the renewal statement.
18
            MR. SAMPSON: It came, I think, out approximately two
19
   weeks before the end of June.
20
                        The response to my proposal is that this
            THE COURT:
21
   still wasn't 30 days' notice.
            MR. SAMPSON: Absolutely. That's correct, your Honor.
22
23
            THE COURT: And when did the renewal statement -- when
24
   was it received?
            MR. SAMPSON: Let me take a look. I believe I have
25
```

```
- 2:09-cv-1348-ECR-GWF - December 7, 2010-
   that in here.
 1
 2
            In mid June -- invoice date, June 11th, 2007 -- UAIC
   sent this renewal statement saying we're gonna renew you from
   June 30th to June -- to July 31st. So it was certainly sent
 5
   sometime -- well, it was sent on or after June 11th --
 6
            THE COURT: So let's --
 7
            MR. SAMPSON: -- of '07.
            THE COURT: -- take it from June 11th. Is the period
 8
 9
   required by the statute 30 days?
10
            MR. SAMPSON: Yes, your Honor. That Section .340 says,
11
   unless -- "At least 30 days ...,
12
            "before the ... expiration provided in the policy the
13
   insured mails or delivers to [him] a notice of intention not to
14
   renew the policy beyond the agreed expiration date."
15
            And so if their plan was we're not going to renew
16
   you --
1.7
            THE COURT: Okay. That answers that.
18
            Go ahead with anything --
19
            MR. SAMPSON: All right.
20
            THE COURT: -- else you want to add here.
21
            MR. SAMPSON: On that particular point, let me take a
22
   look here really quickly, your Honor.
23
            Again, there is absolutely no dispute Mr. Lewis had a
24
   policy in June. There's -- no one's questioning that at all.
   In June of 2007 -- from May 29th to June 29th, Mr. Lewis had a
```

```
-2:09-cv-1348-ECR-GWF - December 7, 2010
```

policy with UAIC. The statutes require that that be renewed upon its expiration, that a new term, that a new policy with the identical terms of the expiring policy be provided and renewed for Mr. Lewis.

Once that was renewed, if they wanted to cancel him subsequently so he would have that policy from — it'd be from June 30th until July, I think, 30th or 31st — he then by right by statute has that policy. If they want to cancel him because he doesn't pay, they can certainly do that in the middle of that July term, but they've gotta send him a notice and the cancellation isn't good until 10 days later.

Well, 10 days -- even if he'd never made -- even if they'd sent the notice the day the payment didn't arrive, the effect -- it would not be effective until June 9th or 10th -- or I'm sorry -- July 9th or 10th, which is after the subject automobile -- the subject -- yeah, it was his truck versus -- versus motor -- or I'm sorry -- a truck versus a little girl playing in a -- in a sandbox in her home.

And I thought the incident was on July 7th, although Mr. Douglas has indicated perhaps it was on July 8th. I was looking to see if I indicated that, and I don't know that I have it here. But July 7th or July 8th is still within the 10-day. And the bottom line is they never sent the notice at all. So he was absolutely covered for that period, throughout the entire occasion.

```
2:09-cv-1348-ECR-GWF - December 7, 2010
           And this comes, again, directly from the statutes as
                 And you say, well, it says provide a policy.
1
  Does that mean provide the opportunity or actually provide the
  you read them.
            According to the Daniels decision, this language is to
   coverage?
   be -- is to be -- "The provisions of the Insurance Code must be
 5
   reasonably and liberally construed [again] in order to [try to]
 6
    fulfill [coverage]." And a policy that does not provide for
 7
    notice prior to termination for failure to pay a premium is
 8
    against public policy and is absolutely voided.
  9
              What they are looking for, your Honor, is a form of
 10
     automatic termination; that the policy stops all by itself and,
 11
     without us sending any kind of notification, there is no more
 12
     coverage. And that's not permitted. It's simply not permitted.
  13
     You cannot cancel someone without providing --
  1.4
  15
                           Stop.
               THE COURT:
               MR. SAMPSON: -- notice of the --
   16
   17
                           Stop --
                THE COURT:
   18
                              -- cancellation.
                MR. SAMPSON:
   19
                THE COURT: -- one minute.
                    (Discussion between the Court and the
    20
    21
                    law clerk.)
    22
                 THE COURT: Go ahead, please.
    23
                 MR. SAMPSON: Sure, your Honor.
     24
                             Pardon --
                  THE COURT:
     25
                                                       (702) 676-1087
```

```
2:09-cv-1348-ECR-GWF - December 7, 2010-
 1
            MR. SAMPSON:
                          Thank you.
 2
            THE COURT: -- the interruption.
 3
            MR. SAMPSON: And the most telling point of all of
    this, your Honor, is that they renewed him. There is a receipt
 5
    from July, July 10th of 2007, that says Gary's policy is
 6
    renewed. It's not new business; it's a renewal. And --
 7
            THE COURT: It's a renewal as of that date.
 8
            MR. SAMPSON: Well, I don't think you can have a
    renewal as of that date, your Honor. If you have one policy,
10
   you're either gonna issue a new policy or you're gonna renew the
11
   old one. You can't bring back what is dead, renew, and say
12
   there's a lapse. They are completely mutually exclusive. You
   can't renew someone and say but you were lapsed for this period
13
14
   of time.
            No, that -- that would be a new policy. It would
15
   require the things that Danice Davis talked about saying you'd
   have to fill out a new application and make a new deal with the
16
17
   broker and start --
18
            THE COURT: It seems like --
19
            MR. SAMPSON: -- all over again.
20
            THE COURT: -- the one thing that's a problem with that
21
   argument is the difference between a policy and the term of a
22
   policy.
            Is that right?
23
            MR. SAMPSON: Your Honor -- and the Davis [sic] case
   doesn't differentiate, which I think is extremely important.
25
   The Davis case doesn't say anything about --
```

```
- 2:09-cv-1348-ECR-GWF - December 7, 2010-
 1
            THE COURT: You read me some material a while ago that
 2
   said that -- on the cancellation -- midterm cancellation --
 3
            MR. SAMPSON: Yes, your Honor.
            THE COURT: -- that seemed to me to differentiate
 5
   between policy and the term of a policy.
            MR. SAMPSON: The statute talks about the term of the
   policy. And, again, whether it is midterm because you're in
   between two terms or if it's midterm it's got to be in between
   one term and you say, all right, well, then, they are obligated
10
   under Section .340 to issue a policy for July and then they want
11
   to cancel him in the middle of July, in the middle of that term,
12
   either way it's the same -- it's the same result, your Honor.
13
            And, again, the Davis [sic] case specifically talks
14
   about you cannot have a policy that expires and that you can
15
   cancel because the premium's not paid without giving notice to
16
   the insured. Whether it's a term deal, whether it's midterm
17
   policy, whatever else -- you cannot have an insurance --
18
            THE COURT: And the --
19
            MR. SAMPSON: -- policy --
20
            THE COURT: -- and the case that says that is what
21
   case?
22
            MR. SAMPSON: That's on -- on the Davis decision.
23
   page --
24
            THE COURT: Give me the cite of the case.
25
                          It's 103 Nev. 674.
            MR. SAMPSON:
```

```
- 2:09-cv-1348-ECR-GWF - December 7, 2010 -
 1
            THE COURT: All right.
 2
            MR. SAMPSON: And I believe the quote is actually on
   page 678 --
 4
            THE COURT: All right.
            MR. SAMPSON: -- "this state's overriding concerns of
 5
   protecting its citizens and insuring they are afforded" --
 7
            THE COURT: The name of that case is?
            MR. SAMPSON: Davis [sic] v. National Home Life
   Assurance Company.
10
            THE COURT: All right.
11
            MR. SAMPSON: Daniels. I'm sorry. Daniels.
12
            Thank you.
13
            THE COURT: It's Daniels?
            MR. SAMPSON: Daniels v. --
14
15
            THE COURT: All right.
            MR. SAMPSON: -- and I'm looking right at it, but I'm
16
17
   mispronouncing it.
18
            THE COURT: All right. That's fine.
19
            MR. SAMPSON: Any --
20
            THE COURT: Anything else now you want to add --
21
            MR. SAMPSON: Well, it --
22
            THE COURT: -- be sure you --
23
            MR. SAMPSON: -- just says an insurance --
24
            THE COURT: -- touch all the bases.
25
            MR. SAMPSON: All right. It just says an insurance
```

```
-2:09-cv-1348-ECR-GWF - December 7, 2010-
```

contract, policy term whatever.

.1

3.

An insurance contract that does not provide for notice prior to termination for failure to pay a premium is against Nevada public policy and is thus unenforceable.

Again, they -- they did renew him. We've talked already about the renewal statement and the ambiguity of it. Those ambiguities are to be construed against the drafter.

But, again, when you have the only place the word "expiration date" appears, a date is given and it's July 31st, and it's the only lapse -- lapse isn't tied to failure to pay by the due date. Lapse is only tied to failure to pay by the expiration date.

And, again, your Honor, any bill you may have -- cell phone, electricity, rent, water, cable -- if you don't make the payment by the day your bill is due, they don't stop your cell phone service or your cable or your -- or kick you outta your house or foreclose on your property if you don't make the mortgage payment the day the due dated expires. There's always some consequent period of time where you can get that taken care of.

And by statute we have in Nevada that there's this 10-day notice, they've got to give you some initial notice before you're cancelled, and the services under any circumstances don't ever cease on the due date. And particularly this is the case when in May -- again, they sent

1.4

. 16

```
- 2:09-cv-1348-ECR-GWF - December 7, 2010-
```

him a letter just a month or two before that said we're gonna start your policy on April 29th, but you don't have to pay until May 6th.

So this notion that, well, certainly you'd have to pay before -- before they'd give you coverage is absurd. They've told you specifically that's not the case; it doesn't have to be the case.

Now, to Mr. Lewis's credit, when he got the money he paid it. So he made the payment in the end of April. But it doesn't change the fact that he was told by UAIC you can pay; we'll cover you in the interim even if your payment comes after coverage is supposed to begin. And, with that in mind, coupled with the expiration language, I think there is only one fair interpretation in terms of the lapse. Now, of course, due date, whole different situation. But, in terms of when they are going to commence a lapse, it's only tied to the expiration date.

Additionally, I think if you -- if you take a look at the *Schmidt* decision from the Ninth Circuit, the argument that we provided -- we gave -- we provided the opportunity to procure a policy and that's sufficient, that's the argument that was made and rejected by the dissent in that very case. And so I don't -- I don't think it holds here as well.

We've talked about how it's the same policy.

In terms of the bad faith, I -- I would remind -- and, again, we made the cite from -- from Insurance Claims and

```
-2:09-cv-1348-ECR-GWF - December 7, 2010-
```

Disputes (5th edition): a "company" -- and this goes to the genuine dispute issue -- a "company always acts in bad faith whenever it breaches its duty to settle by failing to adequately consider the interest of the insured."

And so even if they say: We looked at it. We thought it was this way. Genuine dispute. Okay. Well, but do you have evidence? And it would be their burden if we said there isn't any evidence they ever considered — it's simply: If you don't adequately consider the interest of the insured, then you have, it says, always acted in bad faith.

So we can come in and say: There's no evidence they considered their interest. They can't produce any evidence they considered Mr. Lewis's interest. And -- and, under the case law if you don't give that equal consideration -- again, whether it's a Landlow [sic], Miller, whatever case you look at -- it's always that's bad faith.

And, more specifically, even if your Honor was to say there's this genuine dispute issue here, all right, well, that is a -- whether or not their dispute was reasonable is a question of fact that the Nevada Supreme Court in Allstate v. Miller has said has never proved susceptible to legal definition and must be a question of fact for the jury to -- to consider.

And the most important thing is UAIC, according to the file, never did anything. They never did anything other than deem the policy lapsed and tell everyone, essentially, pound

```
2:09-cv-1348-ECR-GWF - December 7, 2010-
 1
   sand.
          There isn't going to be any coverage issue.
                                                       It's gone.
 2
   We're -- they didn't even bother looking at it.
            I didn't know if your Honor wanted to look into the
 3
   bifurcation issue. They talked about bifurcating --
 4
 5
            THE COURT: You should --
            MR. SAMPSON: -- the coverage question.
 6
            THE COURT: -- cover everything here --
 8
            MR. SAMPSON: Well, it --
 9
            THE COURT:
                       -- in the argument.
10
            MR. SAMPSON: -- seemed to me that if in fact the
11
   language of the -- of the renewal statement is ambiguous then
   they've conceded coverage is not an issue. So there's no point
12
13
   in bifurcating coverage versus the bad faith because if -- if it
14
   is in fact ambiguous, which I think at the very least it is,
15
   then there is no point in having a trial on coverage; it can be
16
   decided as a matter of law. So there'd be no reason to
   bifurcate that issue out.
17
            In terms of the leave to amend, there's been absolutely
18
19
   no evidence of -- of noncooperation by Mr. Lewis. They've not
20
   pointed to a single thing that Mr. Lewis has been asked to do by
21
   UAIC that he failed to do. They never asked him to do anything.
   They just deemed him -- his contract null and void and that
22
   there wasn't anything at all to be considered in the least.
23
            The statement was made to leave him in the lurch, and
24
   that's exactly what they did here is -- you know, they never
```

3

5

6

7

8

9

10

11

12

13

14

15

16

17

18

19

20

21

22

2.3

24

25

```
2:09-cv-1348-ECR-GWF - December 7, 2010-
```

hired independent counsel. They never had any -- any contact with him at all to get his position on this. And, again, Mr. Miller's indicated it's their obligation to do so.

And, in terms of Mr. Lewis speaking with underlying plaintiffs' counsel or being friends with Mr. Nalder, that doesn't mean there's any type of collusion whatsoever. attorney-client relationship was -- was commenced with Mr. Lewis until after the judgment was entered and -- and we were in a position, then, to execute on his -- the insured's right against UAIC at that point.

There's no indication that there's any type of agreement related to the entry of a judgment. And certainly with a little girl who's run over -- her head was run over, almost killed, has significant facial scarring at this point in time -- I was actually disappointed by the \$3.5 million judgment that the judge awarded. I think it's -- it's far from sufficient for this young girl and what she's gone through and for -- and for the family. We'd actually asked for significantly more than that, but the judge declined.

And it was in a default scenario with Judge Cadish. presented the evidence. No one appeared. Mr. Lewis didn't show up and say I agree. No one appeared at all on his behalf. UAIC was given notice of the suit and chose not to involve itself. And the judgment -- to have defense counsel come in and -- and cast aspersions at Judge Cadish's decision and say that there's

```
2:09-cv-1348-ECR-GWF - December 7, 2010
   something fishy about it or that it's somehow suspect or not
2
   legitimate with no evidence whatsoever, I think it wholly
   improper. Judge Cadish entered the order she believed was
. 3
   appropriate. So there's no evidence of any kind of collusion.
, 5
            And for UAIC to, for a year or more, say there is no
   contract; we owe you no duty; we have no obligation to you
6
   whatsoever and now later say, oh, there actually was a contract;
7
   well, in that a case, you breached it first is completely
8
   improper and should not be permitted in terms of -- of the leave
9
10
   to amend.
11
            I just want to briefly make sure I've covered some of
   the notes that I've made... (Pause.)
12
13
            THE COURT: Ms. Clerk.
                (Discussion between the Court and the clerk.)
14
            MR. SAMPSON: I believe -- I had written down the
15
16
   questions your Honor had asked previously.
17
            The only other thing I would add -- and it gets back
   again to the genuine dispute -- if it is a question of
18
   interpretation of the agreement and if UAIC and the -- the --
19
20
   it's the language -- I know your Honor and I have already.
   discussed this previously -- but the language brought up by
21
22
   defense counsel was if our interpretation was wrong. Well, if
23
   their interpretation is inaccurate and doesn't consider the
24
   ambiguity of what's going on, who's the one that pays for that?
25
   It should be the ones who --
```

```
2:09-cv-1348-ECR-GWF - December 7, 2010-
            THE COURT: Let me ask you a question.
 1
 2
            MR. SAMPSON: Yes, your Honor.
                        Did Mr. Lewis receive notice of his policy
 3
             THE COURT:
 4
   terms separate from the renewal statement that showed that his
 5
   coverage started from the date his payments were received?
 6
            MR. SAMPSON: Not that I'm aware of. Not that I'm
 7
   aware of, your Honor.
 8
            And, indeed, the fact that the coverage commenced on
 9
   the date of the due date still doesn't say anything about we're
10
   going to lapse you or --
11
            THE COURT: Well, let's see now. The -- so you have
12
   the policy terms -- received notice of the policy terms, which
13
   you'd be looking at the policy. Did the policy say that -- that
14
   it was only good if the late payments -- when the late payments
15
   were received?
16
            MR. SAMPSON: I -- I've missed the question, your
17
           I apologize.
   Honor.
            THE COURT: Try that, Ms. Clerk -- Ms. Reporter.
18
19
                (Record read.)
            MR. SAMPSON: Not that I'm aware of, your Honor. The
20
21
   only statement I know that was -- that was cited to in the
22
   briefs from the policy was this notion that if your first
23
   payment -- if your first check bounces, then you have no policy.
24
   And that was what we had quoted.
25
            And, again, that is specifically designed to circumvent
```

```
2:09-cv-1348-ECR-GWF - December 7, 2010-
 1
   the financial responsibility rules. There was nothing
 2
   indicating that as your future payments -- that I'm aware of --
 3
   that as your future payments --
 4
            THE COURT: All right.
 5
            MR. SAMPSON: -- come due --
 6
            THE COURT: You have two minutes left. So
 7
            MR. SAMPSON: All right.
 8
            THE COURT: -- give me your --
 9
            MR. SAMPSON: And, your Honor --
10
            THE COURT: -- best shot.
11
            MR. SAMPSON: -- the only other point, again, that I --
12
   that I would -- that I would conclude with is: If it is in fact
13
   an inaccurate interpretation or if the interpretation of the
14
   contract and the renewal statement's saying, you know, if it's
15
   this expiration date and the only date tied to a lapse is the
   expiration date and if that is some kind of error on the part
16
   of -- of UAIC, then UAIC should bear the burden in any -- any
18
   consequential and incidental damages that arise to its insured
19
   because of its error and it shouldn't be borne by the insured
20
   himself.
21
            So with that, your Honor, unless there's additional
22
   questions.
23
            THE COURT:
                        Thank you.
24
            Ms. Clerk, how much time do defendants -- does
25
   defendant have?
```

```
2:09-cv-1348-ECR-GWF - December 7, 2010-
 1
             THE CLERK: Your Honor, they have 22 minutes.
 2
             THE COURT:
                         All right.
 3
            MR. SAMPSON: Thank you, your Honor.
 4
             THE COURT: I want to go through a list of issues that
 5
   were raised by plaintiff.
 6
             First of all, it -- it seemed like a -- not a bad
 7
   argument that the due date, referring to the renewal statement,
   is different from the lapse of the policy and therefore the -- 4
 8
 9
   don't know where that leads us -- but that seems significant.
10
            MR. DOUGLAS: Your Honor, you know, we talked about
   this a little before. I understand that's plaintiffs' argument.
11
12
             THE COURT: Does that mean that the -- that it's
13
   ambiguous or that it's not -- simply not ambiguous, that it
14
   favors the plaintiff?
15
            MR. DOUGLAS: You know, your Honor, it's kind of
16
   interesting. And I -- I think I have to go back here and I do
17
   have to commend my opposing counsel. He is a very good orator
18
   and I think he's also a very skilled counsel in arguing his
19
   position.
20
            And -- and I think what -- why I bring this up is, you
21
   know, there was a time there you were asking about the statutes,
22
   the nonrenewal statute and the cancellation statute. And I'll
23
   tell ya that, you know, counsel, he could almost argue away
24
   simple statutory --
25
            THE COURT:
                        Now --
```

```
2:09-cv-1348-ECR-GWF - December 7, 2010-
 1
            MR. DOUGLAS: -- instruction --
 2
            THE COURT: -- now, if you'll stick to my little
 3
   scenario --
 4
            MR. DOUGLAS:
                          And --
 5
            THE COURT: -- here --
 6
            MR. DOUGLAS: -- and --
 7
            THE COURT: -- it'll help me the most.
 8
            Is it significant in determining ambiguity --
 9
            MR. DOUGLAS: Sure.
10
            THE COURT: -- the due date is different from the lapse
11
   of the policy so that it's not --
12
            MR. DOUGLAS: Sure.
13
            THE COURT: -- ambiguous --
14
            MR. DOUGLAS: Yeah. And --
15
            THE COURT: -- or is it ambiguous?
            MR. DOUGLAS: -- and, your Honor, I -- I apologize.
16
17
   only -- I only went off -- off board there to come back to the
18
   fact that you really have to -- plaintiffs' argument requires
19
   you in the -- in the -- the issue with the lapse of the policy
20
   language it really requires you to evade common sense.
21
            Because, as Ms. Danice Davis testified -- and I -- I
22
   quoted that portion of her testimony in my most recent
   supplemental response -- what she says is -- it's very clear if
23
24
   you read the body of the paragraph -- to avoid a lapse in
   coverage, you have to pay your policy premium, which obviously
25
```

```
2:09-cv-1348-ECR-GWF - December 7, 2010-
   relates to the due date and the starred date and -- and amount
 1
 2
   on the renewal, and it says you have to pay it --
 3
            THE COURT: Well, I ---
 4
            MR. DOUGLAS: -- before expiration --
 5
            THE COURT: -- realize -- that's the --
 6
            MR. DOUGLAS: -- of your policy.
 7
            THE COURT: -- midterm cancellation issue. But stick
 8
   to my --
 9
            MR. DOUGLAS:
                          Sure.
10
           THE COURT: -- sequence and then I will --
11
            MR. DOUGLAS: And I --
12
            THE COURT: -- give you a --
13
            MR. DOUGLAS: -- I apologize --
14
            THE COURT: -- chance to say --
15
            MR. DOUGLAS: -- your Honor, if I was --
16
            THE COURT: -- whatever you want.
17
            MR. DOUGLAS: What was --
18
            THE COURT: Now, the -- it seemed to me on the -- one
19
   of the stronger arguments on the issue of whether there's a
20
   genuine dispute over coverage that good faith is a matter of
21
   fact.
22
            Does that defeat the genuine dispute doctrine?
23
            MR. DOUGLAS: I -- I -- I think there's a couple of
24
   things going on, your Honor. I -- I don't think that counsel's
25
   arguments do defeat the genuine dispute doctrine at all because
```

```
88
                - 2:09-cv-1348-ECR-GWF - December 7, 2010-
 1
   I don't think there are issues of fact.
 2
            Counsel misquotes the issues here because what he's
   dealing with -- and I'll just speak briefly -- the Landow case
 3
 4
   and the Miller case he cites to simply were not these issues
 5
   that we're dealing with here. Those cases, there was no
 6
   question that was a policy in force.
            In fact, in the Landow case, the parties explicitly
 7
   acknowledged that coverage was in force. Similarly, in the
 8
 9
   Miller case, the issue was also not one where there was no
10
   policy -- there was an issue of whether there was a policy even
11
   in effect.
12
            This is a key distinction. In our case, we have an
13
   issue -- clearly, as we've heard the arguments today, I don't
14
   think anyone who's been sitting here can disagree --
15
            THE COURT: Now, the --
16
            MR. DOUGLAS: -- that there was -- I'm sorry.
17
            THE COURT: -- the issue which I pursued at great
   length with -- with Mr. Sampson and that is this idea that
18
-19
   there's no evidence that the insurance company considered the
   situation from the insured's viewpoint or read the policy and
20
21
   renewal statement from the insured's viewpoint --
22
            MR. DOUGLAS: Sure.
23
            THE COURT: -- and that therefore you have a issue of
   bad faith.
24
```

Is that a good argument?

- 2:09-cv-1348-ECR-GWF - December 7, 2010-

MR. DOUGLAS: Your Honor, I don't believe it is and I'll tell you why. I think it's a stretch again. There's two reasons for that and they are really quite simple.

Again, the first issue is this issue of the ambiguity was never raised, never raised until this lawsuit. It was not raised. Plaintiff -- Mr. Lewis did not call up UAIC and say, United Auto --

THE COURT: I don't think that helps me. Tackle the argument head on regard --

MR. DOUGLAS: Oh, well -- well, certainly. I mean, because the fact of the matter is it's quite simple -- and I cited to Steve Plitt -- our expert's testimony, his deposition testimony, is attached to our supplemental -- he stated quite explicitly in there that the insurance company when there's no policy in effect they have no duty to do these lengthy investigations that counsel is talking about.

Counsel wants to place upon them the burdens of getting coverage counsel, the burdens of having a coverage memorandum. And that's simply not their duty. As this Court knows, the law is that the insurance company may choose — choose to defend or choose to deny coverage; they do not have to employ coverage counsel. And, frankly, the fact is of course the insurance company always considers their insured and they did so here.

THE COURT: Well, I don't know. I hope that's so.

25 But --

```
2:09-cv-1348-ECR-GWF - December 7, 2010-
 1
             MR. DOUGLAS:
                           Yeah.
 2
             THE COURT: -- I don't take that as a given here.
 3
             MR. DOUGLAS: Well -- well, I'll tell you why -- I'll
 4
    tell you why it is, your Honor.
 5
             What can the insurance company do when they have a
   situation like this? You have a policy that -- that is not in
 7
            We sat here and we've argued about it for, you know, an
   hour and a half about whether there was a policy in effect.
 9
            And you're -- you -- by plaintiffs' proposal, every
10
    time there was a clearcut, a clearcut case where policy had
   expired and a new policy hasn't incepted, the -- every time that
12
   happens and there's a loss the insurance company has to step
13
   back and do a full claim investigation and -- and -- and --
   and -- and find out if the insured's --
14
15
            THE COURT: Well, in the --
16
            MR. DOUGLAS: -- gonna claim an ambiguity in the
17
   renewal notice. I mean --
18
            THE COURT:
                        Stop for a --
19
            MR. DOUGLAS: -- it requires --
20
            THE COURT: -- second now.
21
            If the burden of proof of bad faith is on the
22
   plaintiff, does the plaintiff have to prove a negative, that is,
23
   that the insurance company never considered the position of the
24
   insured or took into consideration its insured's interest?
25
            MR. DOUGLAS: I -- I think to survive summary judgment
```

```
2:09-cv-1348-ECR-GWF - December 7, 2010-
   he ought to be able to present something. I mean, you know, and
 2
   he -- and he can't. You know, and in fact --
 3
            THE COURT: Well, is it your duty to present that or
   does insured -- does the insured have to present evidence of bad
 5
   faith in that sense?
 6
            MR. DOUGLAS: I -- I think the insured -- or, in this
 7
   case, you know, part of the problem is he -- the argument is he
 8
   wasn't even insured; there was no policy in effect.
 9
            THE COURT: Well, let's assume he was just for the
10
   argument --
11
            MR. DOUGLAS: So let's --
12
            THE COURT: -- here.
13
            MR. DOUGLAS: -- assume he was an insured. The point
14
   is, it's still different from a case where you have a policy in
15
   effect and then there's some issue over whether that particular
16
   loss is covered, let's say, for instance, you know, whether
17.
   someone's driving a motorcycle and whether there's a motorcycle
18
   exclusion under the policy. That's not the case here. In that
19
   case, different duties may arise that the insurance company may
20
   need to do more of an investigation. This is a case where
21
   there's no -- there's no policy. There's no coverage. There's
22
   no term.
23
            And so to put on the insurance company now the burden
24
   and -- and -- and -- and answer to bad faith allegations,
25
   you know, two years down the line to come forth and say, you
```

1.4

22.

- 2:09-cv-1348-ECR-GWF - December 7, 2010-

know, that we -- we undertook -- you know, somehow prove that we -- we -- even though plaintiff can't point to any evidence that we didn't consider our insured, we have to now prove that we did.

And I'll tell ya there is clearcut proof that they did and I'll tell you what it is, your Honor. From the moment this case came in, from the day one that they got the notice of this lawsuit, when Mr. Lewis called and later when plaintiffs' counsel made a demand shortly after the accident, coverage was checked. They went to underwriting -- Ms. Danice Davis testified to this. This is in her transcript, contrary to what plaintiff says -- they went to underwriting; they checked their documentation; and they found that this man had a lapse in coverage; that one policy had flat expired and the new policy hasn't started.

And, I mean, at what point -- how far does the company need to put the insured's interests ahead of their own? They are to treat them equally.

And in this case are they supposed to go: Well, you know, he didn't make a payment. The policy was expired. He then rushed down and made a payment after the loss. But you know what? We're gonna put his interests ahead of our own and say we forget that; we're gonna cover this loss.

I mean, that's what plaintiff really -- that's what plaintiff wants here. And that is why it's not our burden, it's

```
- 2:09-cv-1348-ECR-GWF - December 7, 2010 --
   his burden to show somehow we were in bad faith by not honoring
   a policy that was wasn't in effect? I -- I -- I just don't see
 3
   it.
       And --
 4
            THE COURT: Now --
 5
            MR. DOUGLAS: -- that's why we moved for summary
 6
   judgment --
 7
            THE COURT: -- before you use all the time --
 8
            MR. DOUGLAS: -- on the bad faith --
 9
            THE COURT: -- on this one --
10
            MR. DOUGLAS: -- issue.
11
            THE COURT: -- the right to have your policy renewed.
12
   You heard the colloquy I had with Mr. Sampson on that --
13
            MR. DOUGLAS: Yeah.
14
            THE COURT: -- that you have this right whether you
15
   make payment or not unless you get notice. Now, tackle that
16
   argument.
17
            MR. DOUGLAS: Yeah, sure. Your Honor, you know, I -- I
18
   cited this in my supplemental reply. Our -- our expert tried to
19
   explain this to Mr. Sampson. I don't know if he just holds a
20
   different view of statutory construction than -- than --
   than -- than I do or -- or -- or what have you.
22
           But, you know, I've read the statute. And, as
23
   Mr. Plitt, our expert, explained, the statute -- you can't
   divorce the part that says an insured has a right to a renewal
25
   from the second part which deals with the fact of the notice of
```

3

4

5

6

7

8

9

10

11

12

13

14

15

16

17

18

19

20

21

22

23

24

25

```
94
             2:09-cv-1348-ECR-GWF - December 7, 2010-
nonrenewal. The statute is clearly a very defined statute that
deals with a specific certain circumstance.
         That circumstance is when the insurer wishes to
nonrenew an insured. That may be because the insured has too
many DUI's or somehow otherwise become an unacceptable risk.
that time, the insurer must within -- by -- with 30 days' notice
give the insured notice that, hey, listen guy, you are a
terrible driver; you're a danger; and we don't want to renew
you.
         That -- if they do not -- if they do not send a
compliant notice -- and -- and it's very clear. It's very clear
in the statute: "mails or delivers to the policyholder a notice
of intention not to renew the policy beyond the agreed
expiration date. If an insurer fails to provide [the] timely
notice of nonrenewal, the insurer [then] shall provide the
insured with a policy of insurance on identical terms to the
expiring policy."
         Plaintiffs' counsel, for some reason, is insistent upon
divorcing the two parts of the statute. And I just don't see
     Under the last antecedent rule --
         THE COURT: Well, now his argument was --
```

MR. DOUGLAS: -- you clearly --

THE COURT: -- that it's not a matter of whether it was offered, which it appears it was; he says it had to be renewed.

There had to be a renewal unless you have this notice. Is that

```
2:09-cv-1348-ECR-GWF - December 7, 2010-
 1
   right?
 2
            MR. DOUGLAS: No.
                                I -- I -- I -- well -- well, they
   have -- they have -- they did offer him a renewal. That's just
 3
   the point, your Honor, is that he's confusing two --
 4
             THE COURT: Well, but the --
 5
 6
            MR. DOUGLAS: -- issues.
            THE COURT: -- he said that's not enough.
 7
            MR. DOUGLAS: Yeah. I -- I -- I disagree with that.
 8
 9
   I -- I -- they offered this man a renewal.
            And -- and interestingly -- and I don't know if this
10
   was where your question went -- I heard your Honor ask counsel a
11
   question about the time and I didn't know if you were -- the
   time that it took for the renewal notice.
\cdot 13
           And I think what's interesting is with counsel's
14
   arguments -- even in the alternative I argue that even if his
15
   arguments about the midterm cancellation were true, the midterm
16
17
   cancellation only requires 10 days' notice. And we sent the
   renewal notice, UAIC did, on June 11th, 2007, which clearly
18
   would have put them in -- in the category of giving him more
19
   than 10 days notice of the expiration for failure to pay for his
20
21
   renewal premium.
             So I think that even if this -- even if you believed
22
   counsel's convoluted argument about the midterm cancellation
23
24
   statute, which I think goes against the sheer, clear face of the
   statute which says "midterm" means "within the term" -- and, in
25
```

2:09-cv-1348-ECR-GWF - December 7, 2010 this case, it's pretty clear it was a month term -- I think even taking his argument as true the renewal notice satify [sic] -satisfies the 10-day notice of cancellation period. Along with that, your Honor, I -- I noticed -- I just wanted to correct something. And I don't know if you were done on the nonrenewal statute. I really don't think it applies in this case because a renewal was offered. But, if you need any more argument on that, I'd be happy to give it. THE COURT: You better tell me. MR. DOUGLAS: Okay. Yeah. And -- and basically, your Honor, I mean, like I said, the clear reading of it, to my -- my interpretation -- and certainly it's your Honor's interpretation that matters -- but clearly this deals with the discrete circumstance where an insurer fails to -- or delivers a noncompliant notice of nonrenewal. And, in that case, they would have the duty to offer that renewal. In this case, a renewal -- offer for renewal was offered. I -- I don't buy plaintiffs' interpretation because that would create a system where insureds would know, hey, I don't need to pay for my new policy because I got this great

state statute and if I got a year policy I don't have to pay for that next term because, quess what, I'm gonna get a new --

THE COURT: What about --

MR. DOUGLAS: -- a new policy renewed.

25

1

2

3

5

6

7

8

10

11

13

14

15

16

17

18

19

20

21

22

23

```
- 2:09-cv-1348-ECR-GWF - December 7, 2010-
```

THE COURT: -- what about the argument that "midterm" means "in between terms" rather than within a term.

MR. DOUGLAS: Sure.

2.2

Your Honor, first off, I think that's a complete -that's -- that's really -- you're taking pains to explain the
statute there. And I'll tell you why for two reasons.

This is out of plaintiff response. Plaintiff cited the statute 687B.320 in his response. And it's pretty clear. It says, you know, "No [insurance policy] that has been in effect for at least 70 days or that has been renewed may be cancelled by the insurer before ... expiration of the agreed term," except for one of the following grounds. So clearly the exception is there, expiration of the policy term.

Plaintiff admitted when he read Danice Davis's testimony that this was a monthly term. And, you know, we have never, never changed our position. The -- if you read the Declaration of Danice Davis filed probably a year ago, she says in her Declaration, your Honor, that this man had a monthly -- consecutive monthly policy terms -- well, not always consecutive -- but monthly policy terms. This is not some kind of term that was made up or -- or language that was made up by United Auto. This is cited -- the Legislature used -- used this exact word in the statute, "the agreed" term. Here he had monthly terms. Plaintiffs' insistence on trying to say somehow this was one policy, I really think, is stretching again both

```
2:09-cv-1348-ECR-GWF - December 7, 2010-
 1
   the testimony and the reality.
             I -- I cited our expert also on this issue on page 20
 2
   of my supplement where he said, you know, this -- when you --
 3
 4
   when you want to talk about a renewal or a new policy or a
 5
   continuing policy on a renewal, he goes this is really just
 6
   academic language. He goes, when we're talking about a new --
   when we're talking about a new policy term, it is a new policy.
 7
            And, you know, of course, insurers when you have the
 8
 9
   same insured who is renewing over for a new term they are not
10
   gonna make the insured fill out a new application every time.
11
   If information changes, they would get it from the insured.
12
            So the midterm cancellation statute, again, your Honor,
13
   I think -- I -- I leave it to your Honor --
14
            THE COURT: Let me have --
15
            MR. DOUGLAS: -- but I think --
            THE COURT: -- one more shot at you on --
16
17
            MR. DOUGLAS: -- it's clear.
18
            THE COURT: -- on this considering the matter from the
19
   insured's viewpoint.
20
            List off for me any affirmative evidence that -- that
21
   it was considered --
22
            MR. DOUGLAS:
                           Sure.
23
            THE COURT: -- that the insured's interest was
   considered.
24
25
            MR. DOUGLAS:
                           Sure.
```

```
2:09-cv-1348-ECR-GWF - December 7, 2010-
 1
            Plaintiff -- we have the deposition testimony of Jan
 2
   Cook, which I don't think plaintiff included. But certainly
   there's the deposition testimony --
 3
 4
            THE COURT: I need it as things that have been
 5
   presented --
 6
            MR. DOUGLAS:
                           Sure.
 7
            THE COURT: -- as evidence for me.
 8
            MR. DOUGLAS: Sure.
 9
            Deposition testimony of Danice Davis, the deposition
10
   testimony --
11
            THE COURT:
                         What --
12
            MR. DOUGLAS: -- of --
13
            THE COURT: -- did it say?
14
            MR. DOUGLAS: -- the claim- --
            THE COURT: What did it say?
15
            MR. DOUGLAS: Danice -- Danice -- Danice Davis.
16
17
   was the underwriting manager.
            And both her and Manny Cordova, who was also cited, who
18
   was a former claims manager, and Jan -- Jan Cook, the current
19
20
   claims manager, they all said from day one every time this claim
   was presented they went back to underwriting; they double
21
   checked; they triple checked; they looked at this man's payment
22
   history; they called up the -- an independent agency and they
23
   got a copy, they got a copy of his late payment that he rushed
24
25
   down to make on July 10th and they saw it right there.
```

```
2:09-cv-1348-ECR-GWF - December 7, 2010-
 1
            They had -- they had given him the renewal notice. He
 2
   knew he had till the end of June to pay; he didn't. The policy
 3
   in June 2007 expired. They -- they called up the ind- -- they
 4
   did do an investigation. They got a copy of the payment notice.
 5
            And what did that show? He ran in with a money order
 6
   on July 10th after he got back down from Pioche to pay for this
 7
            Then he calls up a few days later, oh, I'm just
   policy.
 8
   checking coverage. Well, the company --
 9
            THE COURT: Now I'm looking here just when you finished
10
   with the things that the company did affirmatively that are in
11
   the record --
12
            MR. DOUGLAS: Sure.
13
            THE COURT: -- which would indicate consideration of
14
   the insured's viewpoint.
15
            MR. DOUGLAS: Again -- and I really do feel that is
16
   consideration of the insured's viewpoint. Because what else can-
17
   a company do? We don't know down the road that plaintiff is
18
   gonna raise this renewal notice argument. So how --
19
            THE COURT: But I --
20
            MR. DOUGLAS: -- could the company --
21
            THE COURT: -- the -- did they do anything else beside
22
   check with underwriting about the late payment?
23
            MR. DOUGLAS: And they checked with the agency. They
24
   checked with the agency and that's when --
25
            THE COURT: And what --
```

```
2:09-cv-1348-ECR-GWF - December 7, 2010-
 1
            MR. DOUGLAS: -- they got proof of the late --
            THE COURT: -- did they seek there and what did they
 2
   find out?
 3
            MR. DOUGLAS: The agency said no, this guy came and
 4
   paid late. And they -- and we -- and that's part of the records.
 5
   that you have is, is we ver- -- it's attached to our Motion For
   Summary Judgment. It's -- it's the stamped copy of his money
 7
   order that he paid with two days after the accident. And they
 9
   talked to the agent and they said, yeah, he came in. And, you
10
   know, by the way the agent said -- told them, listen, this guy
11
   was explained he was on a month-to-month policy. He knew the
12
   rules.
          He knew how to pay. And --
13
            THE COURT: All right.
            Are there anything else that the company did along that
14
15
   line?
16
            MR. DOUGLAS: Well, again, I -- I think that -- that is
   what they did, as I said. They -- they -- they double/triple
17
18
   checked coverage, including calling the agency and,
   additionally, they talked to Mr. Lewis who called in himself.
19
   They talked to the insured himself and he was -- and we have
20
21
   that note. He was explained -- he was explained that his
   coverage had lapsed. Did he contest it at that point? No.
22
23
            And so, you know --
24
            THE COURT: Well, let's see. I have --
25
            MR. DOUGLAS: -- that's --
```

```
- 2:09-cv-1348-ECR-GWF - December 7, 2010-
 1
            THE COURT: -- one --
 2
            MR. DOUGLAS: -- what we --
 3
            THE COURT: -- one other question.
 4
            Did Mr. Lewis receive notice of his policy terms
 5
   separate from the renewal statement showing that his coverage
 6
   started from the date his late payments were received?
 7
            MR. DOUGLAS:
                           Sure.
 8
            And -- and -- and -- and, Judge, I -- I heard that
 9
   question before and I -- I -- I thank you for bringing that up
10
   again.
11
           As you can see from the exhibits attached to
12
   plaintiffs' response, these are the claim -- the underwriting --
13
   underwriting documents that UAIC provided. All the testimony in
14
   this case has been consistent with the fact -- and you can see
15
   from the documents -- with every renewal notice he not only got
16
   temporary cards that went out with the date of his payment but
17
   he also got a Dec. page that went out with his real insurance
18
   cards every time showing his monthly --
19
            THE COURT: Okay. Let's see now.
20
            MR. DOUGLAS: -- policy terms.
21
            THE COURT: Let me tick those off.
22
            MR. DOUGLAS: And -- and the --
23
            THE COURT: Wait.
24
            MR. DOUGLAS: -- the documents --
25
            THE COURT: Were those in the renewal statements, that
```

```
2:09-cv-1348-ECR-GWF - December 7, 2010-
 1
   information, or --
 2
            MR. DOUGLAS: Yes.
                                Renewal statements and the
 3
   Declaration pages came.
            So this was every month with his renewal statement.
 5
   And all the documents they're -- they're attached as part of
 6
   plaintiffs' exhibit. For him to stand up here and pretend like
 7
   these didn't go out together, I think, is to -- is to -- is to
 8
   really stretch --
 9
            THE COURT: So the renewal statements gave him notice
10
   like that?
11
            MR. DOUGLAS: Yeah. And -- and each --
12
            THE COURT: And were there any other source of notice?
13
                               I mean, they mailed him the copies
            MR. DOUGLAS: No.
14
   of his renewal notice and a Declaration page. I -- I -- to me,
15
   that's sufficient.
            THE COURT: What was on the Declaration page that would
16
   disclose this?
17
18
            MR. DOUGLAS: Excuse me? Yes, the Declaration page.
19
            And you can see, your Honor, the documents are
20
   consecutive for each monthly term. And it says in the top
21
   right-hand corner of the Declaration page, which was mailed as
22
   well, it says "coverage provided" and it has a "from" date, the
23
   "inception" date, and a "to" date and each time it's showing
24
   this monthly term.
25
            And this goes on for the complete 15- -- 15-some-odd
```

```
2:09-cv-1348-ECR-GWF - December 7, 2010-
   months that this man continued to be insured with United Auto.
 1
 2
            THE COURT: All right. Now, I've asked my questions.
 3
            How much time does defense have, Ms. Clerk?
 4
            THE CLERK:
                        One minute.
 5
            THE COURT: All right. We'll give you two minutes.
 6
   add --
 7
            MR. DOUGLAS: Your Honor, and quick --
 8
            THE COURT: -- pick --
 9
            MR. DOUGLAS: -- summation --
10
            THE COURT: -- whatever you want.
11
            MR. DOUGLAS: Thank you, your Honor.
12
            And -- and I appreciate all the questions. I -- I just
13
   want to -- I want to say two -- two quick things.
14
            The first thing is: When you were asking plaintiff
15
   about a genuine dispute -- or excuse me -- about the ambiguity,
16
   plaintiff -- I -- I think I heard him admit that UAIC's
17
   interpretation of the renewal notice was reasonable. I heard
18
   him say that. And, if he agrees with you that our
19
   interpretation of the renewal notice was reasonable, well, how
20
   can there be bad faith because that meant we were reasonable.
21
   And I think that's what gets to the heart of this case.
22
            And -- and I -- you know, and plaintiff, you know, he
23
   does a very fine job and I understand he's -- he's litigating
24
   very strongly for his client. But the facts are the facts in
25
   this case.
```

```
- 2:09-cv-1348-ECR-GWF - December 7, 2010
 1
             It may be unfortunate, but this man played -- played --
   he gambled with his insurance coverage. And, unfortunately, at
    this time he was up there for a 4th of July party and he didn't
 4
   have coverage. And he -- he -- he hit this little girl and he
 5
    ran down and he made his money order payment because he knew he
 6
   didn't have coverage and he was -- and then he -- and then he
 7
   speaks with plaintiffs' attorney right away.
 8
             The final thing I'll add is --
 9
            THE COURT: Let me -- I've got one more question --
10
            MR. DOUGLAS: Sure.
11
            THE COURT: -- I'd like to ask you.
12
             (Pause in the proceedings.)
13
            THE COURT: What evidence can we consider in deciding
14
   whether there was ambiguity as a matter of law? Is it just the
15
   renewal statement? Do the parties' intentions make a
16
   difference? What ---
17
            MR. DOUGLAS: The parties' intentions do not make a
18
   difference. I think it's --
19
            THE COURT: What --
20
            MR. DOUGLAS: -- pretty clear --
21
            THE COURT: -- evidence can we consider that -- that's
22
   in the record here now to help us with that?
23
            MR. DOUGLAS: I think it's the face of the renewal.
24
   mean, I think any document -- it's a renewal notice. I think
25
   it -- it has to -- it's -- it's a --
```

```
2:09-cv-1348-ECR-GWF - December 7, 2010-
 1
            THE COURT:
                        Is there --
 2
            MR. DOUGLAS: -- it's a offer --
            THE COURT: -- are there any other --
 3
            MR. DOUGLAS: -- for a contract.
 4
 5
            THE COURT: -- documents or testimony that we're
   entitled to consider?
 6
 7
            MR. DOUGLAS: I think you can consider testimony.
 8
   as I mentioned, you know, plaintiff pointed out some lay -- lay
 9
    testimony and not only do I think he misquotes it but, beside
    that point, I really don't think it's necessary for this Court's
10
11
   conclusion. And this Court --
12
            THE COURT: Well, let's assume. I want to know
13
   everything I could consider, that I'm permitted to consider.
14
            MR. DOUGLAS: I -- I really -- I really believe you
   have to consider the four corners of the document. But, if your
15
   Honor takes other things into consideration, that is fine.
16
17
   you read the full testimony --
18
            THE COURT: Well, what am I entitled, in my position,
19
   to consider beside the renewal statement?
20
            MR. DOUGLAS:
                          I -- I -- I don't think so, your Honor.
   I think when you're looking at a contract I think you have to
21
22
   look at four corners. And, in this case, it would be an offer
23
   for a contract. I think you're looking at the four --
24
                        So we look at the policy then?
25
            MR. DOUGLAS: You could look at the policy. But I --
```

```
2:09-cv-1348-ECR-GWF - December 7, 2010-
 1
            THE COURT: What else?
 2
            MR. DOUGLAS: -- but I --
 3
            THE COURT: What else?
 4
            MR. DOUGLAS: -- I -- I -- I think you can look at the
 5
   policy, the December (miswritten by reporter) page, and the
 6
   renewal statement --
 7
            THE COURT: The --
 8
            MR. DOUGLAS: -- because I think you're looking at the
   offer for the contract and the contract itself. I think you can
10
   take it all together.
11
            THE COURT: Stop for a minute.
12
            MR. DOUGLAS: Sure.
13
            THE CLERK: Time's up, your Honor.
            THE COURT: The "Dec. page," that's the Declaration
14
15
   page?
16
            MR. DOUGLAS: The Declarations page. I apologize, your
17
   Honor.
           Yes.
            THE COURT: It came up on my realtime as "December."
18
19
   So...
20
            MR. DOUGLAS: I -- I -- that's okay.
21
            THE COURT: I thought --
22
            MR. DOUGLAS: Your Honor, I -- I know my time's up.
   I -- I really just wanted to say one final thing. You know,
24
   um --
25
            THE COURT: So the -- I can look at the renewal
```

```
2:09-cv-1348-ECR-GWF - December 7, 2010
   statements, the policy, the Declarations page. Anything else?
 1
 2
            MR. DOUGLAS: I -- I believe that's it, your Honor.
   really think you have to look --
 4
            THE COURT: All right. Now --
 5
            MR. DOUGLAS: -- at the offer --
 6
            THE COURT: -- we'll give you two more minutes for
7
   whatever you want to add.
            MR. DOUGLAS: Sure.
            Your Honor, I think we've discussed the issues here and
   I think just based by the -- the extent of the argument I -- I
10
11
   think that we can agree at the -- my -- my -- my client remains
12
   convinced there was no coverage for this accident. And I think
   plaintiff has just tried to throw everything at the wall to see
13
14
   what sticks to try and find coverage here.
            I think that even if this Court were to find coverage,
15
16
   let's say, for an ambiguity or something like that, though, I
17
   think the real key to this case, though, is there wasn't bad
18
   faith here. And that's shown by the fact that -- that plaintiff
19
   admitted -- his best argument with the ambiguity, he admitted
   that our interpretation was reasonable. If our interpretation
20
21
   was reasonable, that means we didn't act unreasonably in denying
22
   on the basis of our interpretation. Hence, there's no with bad
23
   faith.
24
            And I think that's really the key to this case.
25
   Because my final thought is if we are unsuccessful on our first
```

```
2:09-cv-1348-ECR-GWF - December 7, 2010 -
   three motions in terms of summary judgment on coverage, summary
 2
   judgment on bad faith, or -- or the bifurcation our final motion
 3
   is intend that motion to amend. And, if this case goes on,
   there is evidence of collusion; there is evidence of jeopardy.
 5
            Plaintiffs' counsel -- I'm not trying to besmirch. But
   let's face it, this man talked with him the days after.
   heard him up here say that I only talked to him that one time
 8
   and I never talked to him again. Well, but then how did he get
 9
   the right to file this lawsuit? He -- you know.
10
            And then we get an assignment six, eight months after
11
   the lawsuit's filed on -- and in the -- in the -- on the
12
   doorstep of the courtroom on the motion to compel. And when
13
   I -- and when I -- and I put it in my supplemental response. I
-14
   asked Mr. Lewis:
15
            When's the first time you spoke to him? A few days
   after the accident.
16
17
            When did you speak to him next? Not until I signed the
18
   assignment.
19
            So either there was collusion or this case was filed
20
   without standing.
                      The reason we don't have more evidence of it
21
   is we haven't done discovery on it. So I would ask that in --
   should your Honor find against us you grant us that leave.
            Thank you, your Honor.
23
24
            THE COURT:
                        Thank you.
25
            MR. SAMPSON: Your Honor, I just want to make a quick
```

```
2:09-cv-1348-ECR-GWF - December 7, 2010-
 1
    record to request to respond to something that wasn't brought up
 2
    until this final rebuttal. I've not an opportunity --
 3
             THE COURT: I'll give --
 4
             MR. SAMPSON: -- to respond.
 5
             THE COURT: -- you two minutes to do that.
 6
             MR. SAMPSON: And -- and I can do it in less --
 7
             THE COURT: I've given you --
 8
            MR. SAMPSON: -- than that, your Honor.
 9
             THE COURT: -- I think a fair shot at everything here.
10
   But you can add --
11
            MR. SAMPSON: The notion --
            THE COURT: -- whatever --
12
13
            MR. SAMPSON: -- was brought up --
14
            THE COURT:
                       -- you want.
15
            MR. SAMPSON: -- that UAIC had sent the notice of
   cancellation on June 11th, that -- that their renewal statement
16
17
   basically qualifies as notice of cancellation for midterm
18
   cancellation, that flies to the face of NRS 687B.310 that
19
   specifically says any notice of cancellation "must state the
20
   effective date of the cancellation and nonrenewal [to] be
21
   accompanied by a written explanation of the specific" --
22
            THE COURT: This is --
23
            MR. SAMPSON: -- "reasons for the" --
24
            THE COURT: -- whether of the renewal statement is a
25
   notice of cancellation?
```

```
2:09-cv-1348-ECR-GWF - December 7, 2010-
 1
             MR. SAMPSON: That was the notion that was just brought
 2
    up here. Again, I haven't had a chance to respond to it. And
 3
    that -- that renewal -- you can't have a notice of renewal
    qualify as a -- as a notice of -- of cancellation because
 5
    Section .310 says, the cancellation notice has to explain the
    specific reasons for the cancellation or the nonrenewal.
 7
             There are no reasons. There's not even an indication
 8
   they're going to cancel him. You don't provide notice that we
   will cancel you if you don't pay --
10
            THE COURT: Well, is it -- isn't it if you don't pay,
11
   you don't have insurance?
12
            MR. SAMPSON: No, no, because the rule says if you
13
   don't pay you do have insurance. They have to continue to
\cdot 14
   insure you and then they have to cancel you with the notice of
15
   nonpayment.
16
            The notice is not notice that we will cancel you if you
17
   don't pay. The requirement under Section .320 of the Midterm
18
   cancellation is you have not paid and so we are cancelling you.
19
   And that's the distinction.
20
            THE COURT: All right. Thank you.
21
            MR. SAMPSON: Thank you, your Honor.
22
            THE COURT: Good point.
23
                (Pause in the proceedings.)
24
            THE COURT: And that was a new thing that came up in
25
   the colloquy I most recently had with counsel.
```

```
2:09-cv-1348-ECR-GWF - December 7, 2010-
  1
             MR. SAMPSON: Yes, your Honor.
  2
             THE COURT: We thank you. Very exciting, challenging
  3
    argument. And we do intend to issue a written order.
  4
             The matter stands submitted. And we are adjourned.
  5
             MR. SAMPSON: Thank you, your Honor.
  6
             THE CLERK:
                         Everyone --
  7
             MR. SAMPSON: Thank you, Judge.
 8
             LAW CLERK: -- please --
 9
             MR. DOUGLAS: Thank you --
10
             LAW CLERK: -- rise.
11
             MR. DOUGLAS: -- Judge.
12
             MR. WINNER: Thank you, Judge.
13
                (Pause in the proceedings.)
14
            THE CLERK: Court's in recess.
15
                (Proceedings concluded at 4:33 p.m.)
16
                                 --000--
17
   I hereby certify that pursuant to Section 753, Title 28, United
   States Code, the foregoing is a true and correct transcript of
18
19
   the stenographically reported proceedings held in the
20
   above-entitled matter.
21
22
23
           March 17, 2011 FELICIA RENE ZABIN, RPR, CCR NO. 478
   DATED:
24
25
```

No: 10 20-1

RECEIVED

MOLLY C. DWYER, CLERK

U.S. COURT OF APPEALS

**CASE NO. 13-17441** 

APR 0 2 2014

FILED\_ DOCKETED\_

INITIAL

# UNITED STATES COURT OF APPEALS FOR THE NINTH CIRCUIT

5

8

9

10

11

12

13

14

15

16

17

18

19

21

22

23

24

25

27

28

1

2

3

JAMES NALDER, Guardian Ad Litem on Behalf of Cheyanne Nalder and GARY LEWIS, individually,

Appellants,

VS.

UNITED AUTOMOILE INSURANCE COMPANY,

Respondent.

No. 13-17441

D.C. No. 2:09-cv-01348-RJC-GWF District of Nevada, Las Vegas

# FILED

APR 0 2 2014

MOLLY C. DWYER, CLERK U.S. COURT OF APPEALS

APPELLANTS' APPENDIX – VOLUME IV

<sup>20</sup> THOM

THOMAS CHRISTENSEN, ESQ.

Nevada State Bar No. 2326

CHRISTENSEN LAW OFFICES, LLC

1000 S. Valley View Blvd.

Las Vegas, NV 89107

Telephone: (702) 216-1475

Facsimile: (702) 870-6152

courtnotices@injuryhelpnow.com

26 Attorneys for Appellants

RECEIVE

JUN 02 2016

TRACIE K. LINDEMAN CLERK OF SUPREME COURT DEPUTY CLERK

CHRISTENSEN LAW www.injuryhelpnow.com

i

# TABLE OF CONTENTS

7		
۷		

CHRISTENSEN LAW
www.injuryhelpnow.com

# **VOLUME IV**

Declaration of Jan Cook (03/26/2013)	0609
Errata to Defendant's Counter MSJ (03/26/2013)	0617
Plaintiff's Reply in Support of MSJ (04/12/2013)	0619
Plaintiff's Opposition to Defendant's Counter MSJ (04/18/2013	3)0638
Defendant's Reply in Support of Counter MSJ (05/13/2013)	0662
Transcript of Hearing (10/22/2013)	0708
Order on Summary Judgment (10/30/2013)	0734
Judgment in a Civil Case (10/30/2013)	0744
Notice of Appeal (11/27/2013)	0745
Trial Court Docket	0749

# TABLE OF CONTENTS FOR ALL VOLUMES OF APPELLANTS' APPENDIX

3 .

CHRISTENSEN LAW
www.injuryhelpnow.com

## **VOLUME I**

Correspondence to UAIC with Copy of Complaint (10/23/2012)	000
Memorandum (12/17/2012)	0002
Plaintiff's Motion for Summary Judgment (03/04/2013)	000
Exhibit 1 to Plaintiff's MSJ (03/04/2013)	0027
Exhibit 2 to Plaintiff's MSJ (03/04/2013)	0075
Exhibit 3 to Plaintiff's MSJ (03/04/2013)	0080
Exhibit 4 to Plaintiff's MSJ (03/04/2013)	0092
Exhibit 5 to Plaintiff's MSJ (03/04/2013)	
VOLUME II	
Exhibit 6 to Plaintiff's MSJ (03/04/2013)	0191
Exhibit 7 to Plaintiff's MSJ (03/04/2013)	
Defendant's Countermotion for Summary Judgment (03/26/2013)	026
Defendant's Opposition to Plaintiff's MSJ (03/26/2013)	029
Exhibit A to Defendant's Opposition (03/26/2013)	0329
VOLUME III	
Exhibit C to Defendant's Opposition (03/26/2013)	048
Exhibit D to Defendant's Opposition (03/26/2013)	0480

		*
1	Exhibit E to Defendant's Opposition (03/26/2013)	0494
2	Exhibit J to Defendant's Opposition (03/26/2013)	0496
3		
4	VOLUME IV	
5	Declaration of Jan Cook (03/26/2013)	0609
6 7	Errata to Defendant's Counter MSJ (03/26/2013)	0617
8	Plaintiff's Reply in Support of MSJ (04/12/2013)	0619
9	Plaintiff's Opposition to Defendant's Counter MSJ (04/18/2013)	0638
10	Defendant's Reply in Support of Counter MSJ (05/13/2013)	0662
11 12	Transcript of Hearing (10/22/2013)	0708
13	Order on Summary Judgment (10/30/2013)	0734
14	Judgment in a Civil Case (10/30/2013)	0744
15	Notice of Appeal (11/27/2013)	
16 17	Trial Court Docket	0748
18		
19		
20		
21		



## **CERTIFICATE OF SERVICE**

$^{\circ}$		
L		
_		

www.injuryhelpnow.com

Pursuant to FRCP 5(b), I hereby certify that I am an employee of CHRISTENSEN LAW OFFICES, LLC, and that on this 17th day of March, 2014, I served a copy of APPELLANTS' APPENDIX VOLUME IV on the party below via Case Management/Electronic Case Filing (CM/ECF:

Matthew Douglass, Esq. ATKIN WINNER & SHERROD 1117 S. Rancho Dr.

Las Vegas NV 89102

/s/ Jennifer M. Gooss

An employee of CHRISTENSEN LAW OFFICES, LLC

	3	
	4	
	5	
	6	
	7	
	8	
	9	
1	0	
1	1	
1	2	
1	3	
1	4	
1	5	
1	6	
1	7	
1	8	
1	9.	
 2	0	
2	1	
2	2	
2	3	
2	4	
2	5	
2	6	

MATTHEW J. DOUGLAS
Nevada Bar No. 11371
ATKIN WINNER & SHERROI
1117 S. Rancho Drive
Las Vegas, Nevada 89102
Phone (702) 243-7000
Facsimile (702) 243-7059

Attorneys for United Automobile Insurance Company

# UNITED STATES DISTRICT COURT

#### DISTRICT OF NEVADA

JAMES NALDER, Guardian Ad Litem for minor Cheyanne Nalder, real party in interest, and GARY LEWIS, Individually;

Plaintiffs,

VS.

UNITED AUTOMOBILE INSURANCE COMPANY, DOES I through V, and ROE CORPORATIONS I through V, inclusive

Defendants.

CASE NO.: 2:09-cv-1348 DEPT. NO.:

**DECLARATION OF WESTERN** REGIONAL CLAIMS MANAGER JAN COOK IN SUPPORT OF DEFENDANT UNITED AUTOMOBILE INSURANCE COMPANY'S MOTION FOR SUMMARY JUDGMENT AND MOTIONS IN THE **ALTERNATIVE** 

## I, Jan Cook, declare:

That I am the Western Regional Claims Manager employed at United Automobile 1. Insurance Company ("UAIC"). I make this declaration in support of UAIC's Motion for Summary Judgment and, alternatively Motion to Dismiss Nalder and, further, in the alternative to Bifurcate and Stay extra-contractual claims. I have personal knowledge of the facts set forth below and, if called as a witness, could and would competently testify to them under oath.

2.	I have familiarized myself with the claims file for the claim made by James
Nalder, as Gu	ardian for Minor, Cheyanne Nalder against Gary Lewis' policies of insurance with
UAIC. I have	familiarized myself with the Nalder's claim file since its opening. As part of that
process, I revi	iewed claims notes made and correspondence sent and received in connection with
the handling o	of the claim. The claims adjuster makes notes at or near the time of the activities in
question occu	ar. The creation and maintenance of the claims notes is a regularly conducted
businėss activ	ity of UAIC and said notes are true and accurate. Similarly, all correspondence sen
by an adjuster	r is kept in the Claims file in the usual and ordinary course of business and those
documents are	e true and accurate.

- The claims file reveals that the Nalder's made a claim under Gary Lewis' policies with UAIC for the loss, on July 8, 2007, occurring to minor Cheyanne Nalder.
- The claim file further reveals that the Nalders' and their Counsel were informed 4. in writing on October 10, 2007 that no coverage existed for Lewis on the date of the accident, July 8, 2007, as his policy had expired June 30, 2007 and no new policy term was incepted until July 10, 2007.
- That a true and accurate copy of the October 10, 2007 correspondence from UAIC 5. to Plaintiff's Counsel, kept in usual and ordinary course of business, is attached hereto as Exhibit 'A.'
- That, thereafter, the claims file reveals that the Nalder's Counsel sent a copy of the underlying suit to UAIC on October 23, 2007.

2
3
4
5
6
7
8
9
10
11
12
13
14
15
16
17
18
19
20
21
22

24

25

26

1

7. The claim file further	er reveals that the Na	alders' and	their Counsel	were informed
in writing again, on November 1,	2007, that no covera	ige existed	for Lewis on	the date of the
accident, July 8, 2007, as his poli	cy had expired June	30, 2007	and no new p	policy term was
incepted until July 10, 2007.				

- That a true and accurate copy of the November 1, 2007 correspondence from UAIC to Plaintiff's Counsel, kept in usual and ordinary course of business, is attached hereto as Exhibit 'B.'
- That the UAIC policies only cover losses which occur within the policies term periods.
- That no coverage existed for Gary Lewis through UAIC on the date of the loss, 10. July 8, 2007.

day of December, 2009, in Scottsdale, Arizona.



9.

### CERTIFICATE OF ELECTRONIC SERVICE

I DO HEREBY CERTIFY that I am an employee of ATKIN WINNER & SHERROD and on the 26th day of March, 2013, I did serve, via electric service, the foregoing DECLARATION OF WESTERN REGIONAL CLAIMS MANAGER JAN COOK IN SUPPORT OF DEFENDANT UNITED AUTOMOBILE INSURANCE COMPANY'S MOTION FOR SUMMARY JUDGMENT AND MOTIONS IN THE ALTERNATIVE

/s/ Victoria Hall
An employee of ATKIN WINNER & SHERROD

EXHIBIT A



# UNITED AUTOMOBILE INSURANCE GROUP

P.O. Box 14950, Las Vegas, NV 89114-4950 Office: 702-369-0312 - Toll Free: 866-209-4163

October 10, 2007

Seegmiller & Associates 851 South Rampart Blvd # 200 Las Vegas, NV 89145 DNANW

Re:

Insured:

Gary Lewis

Claim Number:

0006000455 - 002 - V01

Date of Loss:

07/08/2007

Policy Number:

NVA 020021926

Claimant:

CheyAnne Nalder & Tammy Nalder

Dear Mr. Clark Seegmiller,

I am in receipt of your letter dated October 2, 2007. Our insured maintains a minimum limits liability policy. The policy in question lapsed (non-renewed) on June 30, 2007. The policy was then renewed on July 10, 2007 at 12:50pm PST. There was no policy in force at the time of the reported loss.

We denied this claim based on the fact there was no coverage in force at the time of the loss.

We have enclosed a copy of our insured's declaration of coverage page as you have requested. Should you have any additional questions feel free to contact me to discuss.

Sincerely,

Manny Cordova Claim Adjuster Extension 6509



## UNITED AUTOMOBILE INSURANCE GROUP

P.O. Box 14950, Las Vegas, NV 89114-4950 Office: 702-369-0312 - Toll Free: 866-209-4163

November 1, 2007

Christensen Law Offices 1000 South Valley view Blvd. Las Vegas, NV 89107 ANS

Re: Insur-

Insured:

Gary Lewis

Claim Number:

0006000455

Date of Loss: Policy Number: **07/08/2007** NVA 030021926

Claimant:

CheyAnne Nalder

Dear Mr. Sampson and Mr. Christensen,

We are in receipt of your letter dated October 23, 2007. Unfortunately our insured did not have coverage at the time of the loss. A denial letter was forwarded to you denying this claim in its entirety as there was no coverage at the time of the loss.

The only information we can legally provide your office would be information that is public record. We searched our file and could not find a police report for this incident, therefore we will not be able to provide you with the information requested.

I called Mr. Gary Lewis with the number we had on file in an attempt to advise him that your firm is looking to contact him. The number we had on file is no longer in service. If there is anything else we can do that would assist you please feel free to contact Manny Cordova at 702 369 0312 ext 6509 to discuss.

Sincerely,

Manny Cordova Claim Adjuster Extension 6509

)

Attorneys for Defendant, United Automobile Insurance Company

#### UNITED STATES DISTRICT COURT

#### DISTRICT OF NEVADA

JAMES NALDER, Guardian Ad Litem for minor Cheyanne Nalder, real party in interest, and GARY LEWIS, Individually;

Plaintiffs,

VS.

2

3

5

8

9

10

11

12

13

14

15

16

17

18

19

20

21

22

23

24

25

26

27

28

AUTOMOBILE INSURANCE COMPANY, DOES I through V, and ROE CORPORATIONS I through V, inclusive

Defendants.

CASE NO.: 2:09-cv-1348

ERRATA TO DEFENDANT UNITED OMOBILE INSURANCE COMPANY'S COUNTER-MOTION FOR SUMMARY JUDGMENT ON EXTRA-CONTRACTUAL CLAIMS OR REMEDIES: IN THE ALTERNATIVE, MOTION TO BIFURCATE CLAIMS FOR EXTRA-CONTRACTUAL CLAIMS OR REMEDIES; FURTHER, IN THE ALTERNATIVE, MOTION FOR LEAVE TO AMEND

COMES NOW Defendant, UNITED AUTOMOBILE INSURANCE COMPANY, by and through its attorneys, ATKIN WINNER & SHERROD, hereby submit this Errata to its Counter-Motion for Summary Judgment; or in the alternative, Motion for Bifurcation of Certain Claims and, further in the alternative Motion for Leave to Amend, which was previously filed with the Court, document #89, in the above-referenced matter. That brief contained a typographical error on page three (3) of that brief. Specifically, on page three (3), Line twenty-five (25), the Document referenced should be "Document No. 90", herein and not Document No. 89.

///

///

///

DATED this 26<sup>th</sup> day of March, 2013.

### ATKIN WINNER & SHERROD

/s/ Matthew J. Douglas

Matthew J. Douglas Nevada Bar No. 11371 1117 South Rancho Drive Las Vegas, Nevada 89102 Attorneys for Defendant

```
THOMAS CHRISTENSEN, ESQ.
    Nevada Bar #2326
    CHRISTENSEN LAW OFFICES, LLC
    1000 S. Valley View Blvd.
    Las Vegas, Nevada 89107
    (702) 216-1471 Phone
    (702) 870-6152 Fax
    courtnotices@injuryhelpnow.com
    Attorneys for Plaintiff,
    JAMES NALDER
                          UNITED STATES DISTRICT COURT
8
9
                           FOR THE DISTRICT OF NEVADA
10
    JAMES NALDER, Guardian Ad Litem for minor
    Cheyanne Nalder, real party in interest, and
11
    GARY LEWIS, Individually;
12
          Plaintiffs,
                                                   Case No.: 2:09-cv-1348
13
    VS.
14
15
    UNITED AUTOMOBILE INSURANCE CO.
    DOES I through V, and ROE CORPORATIONS
16
    I through V, inclusive
17
          Defendants.
18
19
           REPLY IN SUPPORT OF MOTION FOR SUMMARY JUDGMENT
20
          COMES NOW, Plaintiff, JAMES NALDER, by and through his attorney of record,
21
    Thomas Christensen, Esq., of the law firm of CHRISTENSEN LAW OFFICES, LLC, and
22
23
    hereby submits this Reply in Support of Motion for Summary Judgment.
24
          This Reply is made and based on the papers and pleadings herein, the attached
25
    memorandum of Points and Authorities, and any oral argument at the hearing hereof.
26
27
28
```



DATED this 12<sup>th</sup> day of April, 2013.

CHRISTENSEN LAW OFFICES, LLC

By:

Thomas Christensen, Esq.
Nevada Bar No. 2326
1000 S. Valley View Blvd.
Las Vegas, NV 89107
(702) 216-1471 Phone
(702) 870-6152 Fax
courtnotices@injuryhelpnow.com
Attorneys for Plaintiff,
JAMES NALDER

MEMORANDUM OF POINTS AND AUTHORITIES

I

#### INTRODUCTION

Ambiguous insurance contracts, such as the one in question presently, **must** be construed liberally in favor of the insured and strictly against the insurer. As such, because the Renewal Statements were ambiguous, they must be construed in favor of GARY LEWIS, resulting in the policy being effective the date of the accident. Furthermore, UAIC breached the contract in failing to investigate for coverage, failing to provide coverage, failing to defend, and other duties of an insurer. Additionally, it should be established as a matter of law that the default judgment, including pre- and post-judgment interest, was proximately caused by the failure to provide coverage.



II

#### FACTUAL AND PROCEDURAL BACKGROUND

This action arose when GARY LEWIS ran over CHEYENNE NALDER, a nine year old girl at the time, with GARY LEWIS's truck. CHEYENNE was nearly killed as a result of the truck running over her head.

At the time of the incident Mr. Lewis was insured with Defendant UAIC. Mr. Lewis first purchased insurance through UAIC on March 29, 2007. The period of the policy was March 29, 2007 through April 29, 2007. See Exhibit 1 P. 1. The records from UAIC specifically list the policy as "New Business". See Exhibit 1 P. 6. In mid-April 2007 (Invoice Date April 26, 2007) UAIC sent Gary Lewis a "Renewal Statement" offering to "Renew" Gary's policy with UAIC for from April 29, 2007 through May 29, 2007. See Exhibit 1 at P. 15. The "Renewal Statement" indicates that payment to "Renew" the policy had to be made by May 6, 2007, which was seven days after the policy's "Effective Date" of April 29, 2007". The "Renewal Statement" also stated "To avoid lapse in coverage, payment must be received prior to (sic) expiration of your policy." The only expiration date listed on the "Renewal Statement" is "May 29, 2007". Gary Lewis made the payment and renewed the policy. The records from UAIC specifically list the policy as "RENEWAL". See Exhibit 1 at P. 25.

In mid-May 2007 (Invoice Date May 9, 2007) UAIC sent Gary Lewis a "Renewal Statement" offering to "Renew" Gary's policy with UAIC for from May 29, 2007 through June 29, 2007. See Exhibit 1 at P. 27. The "Renewal Statement" indicates that payment to "Renew" the policy had to be made by May 29, 2007. The "Renewal Statement" also stated "To avoid lapse in coverage, payment must be received prior to (sic) expiration of your policy." The only expiration date listed on the "Renewal Statement" is "June 29, 2007". Gary Lewis made the

.26 

CHRISTENSEN LAW www.injuryhelpnow.com

payment on May 31, 2007, two days after the "Due Date" of "May 29, 2007", and renewed the policy. The records from UAIC specifically list the policy as "RENEWAL". See Exhibit 1 at P. 32.

In mid-June 2007 (Invoice Date June 11, 2007) UAIC sent Gary Lewis a "Renewal Statement" offering to "Renew" Gary's policy with UAIC for from June 30, 2007 through July 31, 2007. *See* Exhibit 1 at P. 33. The "Renewal Statement" indicates that payment to "Renew" the policy had to be made by June 30, 2007. The "Renewal Statement" also stated "To avoid lapse in coverage, payment must be received prior to (sic) expiration of your policy." The only expiration date listed on the "Renewal Statement" is "July 31, 2007". Gary Lewis made the payment on July 10, 2007, and renewed the policy. The records from UAIC specifically list the policy as "RENEWAL". *See* Exhibit 1 at P. 38.

UAIC continued to "Renew" Gary's policy in August 2007, See Exhibit 1 at P. 44, September 2007, See Exhibit 1 at P. 60<sup>1</sup>, October 2007, See Exhibit 1 at P. 69, November 2007, See Exhibit 1 at P. 81, December 2007, See Exhibit 1 at P. 87<sup>2</sup>, and through September 2008. See Exhibit 1.

Gary Lewis, having been insured with UAIC for several months and UAIC having renewed Mr. Lewis insurance through UAIC on multiple occasions as noted above. It was Gary's understanding that he had insurance covering the damages done to Cheyenne Nalder. After the incident however UAIC claimed Mr. Lewis was not its insured, and that there was no

<sup>&</sup>lt;sup>1</sup> Payment for the September Renewal was made on September 14, 2007 even though the "Due Date" for the Renewal was September 13, 2007. Even though the payment was late, UAIC, as it had multiple times previously, renewed the policy nonetheless.

<sup>&</sup>lt;sup>2</sup> Payment for the December Renewal was made on December 15, 2007 even though the "Due Date" for the Renewal was December 14, 2007. Even though the payment was late, UAIC, as it had multiple times previously, renewed the policy nonetheless.

#### Case 2:09-cv-01348-RCJ-GWF Document 95 Filed 04/12/13 Page 5 of 19

coverage for the incident. UAIC nevertheless continued to renew Mr. Lewis' policy for another year, but claimed that the policy had lapsed from July 1, 2007 through July 10, 2007.

Plaintiff JAMES NALDER, on behalf of his daughter Cheyenne, brought a claim for the proceeds of the UAIC policy. UAIC claimed there was no policy in effect. Suit was then brought against Mr. Lewis with notice being provided to UAIC. UAIC took no steps to defend the lawsuit and did nothing to investigate coverage or to determine whether Gary's payment on July 10, 2007, long before the expiration of the policy, warranted Gary being covered under the policy UAIC renewed with Gary. Because UAIC took no steps to protect Gary, judgment was entered against Gary in the amount of \$3,500,000.00. See Exhibit 2. After Judgment Mr. Lewis, along with NALDER on behalf of Cheyenne, the real party in interest, pursued this action against UAIC.

#### Mr. Lewis testified:

I was covered by a policy of insurance through UAIC, which UAIC renewed on multiple occasions with me. It is my understanding I was covered by policy No. NVA020021926, which UAIC advised me it was renewing and that I would have no lapse in coverage as long as payment was made prior to the expiration of my policy, which the "Renewal Notice" said was July 31, 2007. I made the payment long before July 31, 2007 and understood the policy had been renewed again and there was no lapse in coverage.

#### See Exhibit 3.

The policy's "Renewal Statement" UAIC sent Gary clearly stated that so long as payment was received "prior to (sic) expiration of your policy" there would be no lapse in coverage. Again, the only "Expiration Date" listed on the policy's "Renewal Statement" was "July 31, 2007". *See* Exhibit 1. Gary understood this language to indicate that even though the "Due Date" was June 30, 2007, Gary had a grace period through the "Expiration Date" of July 31, 2007 to make the requisite payment, renew the policy, and "avoid lapse in coverage" as the

### Case 2:09-cv-01348-RCJ-GWF Document 95 Filed 04/12/13 Page 6 of 19

policy's "Renewal Statement" indicated. *See* Exhibit 3. Gary's understanding was more than reasonable and was further supported by the fact that Gary had previously, in May 2007, been given the policy's "Renewal Statement" that specifically indicated Gary could renew his policy with an effective date of April 29, 2007 if he made the payment on or before May 6, 2007, seven days after the "Effective Date" of the policy UAIC sought to renew. *See* Exhibit 1. The policy's May "Renewal Statement" thus commenced a course of dealing between Gary and UAIC wherein UAIC advised Gary it was permissible for Gary to pay the policy premium after the "Effective Date" of the policy and yet still renew the policy as of the "Effective Date" and avoid any lapse in coverage. This course of dealing was repeated in September and December 2007 when Gary's policy payment was made after the "Due Date" yet the policy was renewed nonetheless with no lapse. *See* Exhibit 1.

As discovery proceeded, the PMK of UAIC was asked regarding Gary's understanding that the requirement that he pay prior to the "expiration date" when the only "expiration date" listed on the renewal notice was July 31, 2007, was a fair interpretation by the insured. The PMK acknowledged that the "Renewal Statements" do not contain the words "expiration of your current policy", and simply state "expiration of your policy" without any explanation of what the words "your policy" reference. See Exhibit "4" (the Deposition of Denise Davis, P. 61 L. 23 - P. 62 L. 1). The UAIC PMK was unable to point to any language in the "Renewal Statements" that would indicate to a lay person, like Mr. Lewis", that the words "expiration of your policy" meant expiration of your current policy rather than the "Expiration Date" stated right on the face of the "Renewal Statements" themselves as Mr. Lewis understood it. See

<sup>&</sup>lt;sup>3</sup> Despite the fact that UAIC had informed GARY LEWIS that he had until May 6, 2007 to make his payment under the policy that would commence April 29, 2007, Gary took it upon himself to make the payment on April 29, 2007.



3

4 5 .

7

6

10

11

12 13

14

15 16

17

18

19 20

21

22

2324

2526

27

28

Exhibit 4 (the Deposition of Denise Davis, P. 61 L. 8-15; P. 61 L. 23 - P. 62 L. 1; P. 133 L. 4 P. 134 L. 22).

Manny Cordova and Lisa Watson, who worked for UAIC at the time the claim was brought against Gary Lewis, but who are no longer employed with UAIC, admitted that the language in the "Renewal Statements" is ambiguous, difficult to understand, and certainly consistent with Gary Lewis' interpretation that "expiration of your policy" meant the "Expiration Date" listed at the top of the "Renewal Statements". Mr. Cordova, when shown the "Renewal Statements", stated that, to him, the "Renewal Statements" indicated that payment had to be made before the expiration of the prior policy as UAIC interprets it. When asked about whether Mr. Lewis' interpretation that expiration of "your policy" meant the "Expiration Date" on the very face of the "Renewal Statement" itself, Mr. Cordova testified as follows: "certainly people can interpret documents differently. You know, I mean, that's the way I read the document. Could someone else read it differently? Of course, they can." See Exhibit "5" (Cordova Deposition at P. 106 L. 16-20). Mr. Cordova went on to testify, "So this is the way I read the document. Could you interpret it differently? Of course. Could she interpret it differently? Of course. This is the way that I interpret it. I cannot tell you that, you know, my way is right or your way is right, but that's the way I read the document." See Exhibit 5 (Cordova Deposition P. 107 L. 11-16).

Lisa Watson, who testified she has worked in insurance for over 20 years, when shown the "Renewal Statements" and asked what the term "expiration of your policy" meant, testified that she does not know what the phrase means. *See* Exhibit 6 (Watson Deposition P. 52 L. 4-8).

In the testimony, Mr. Cordova and Ms. Watson not contest that Gary Lewis' interpretation was valid. When she was told that Mr. Lewis interpreted the language as

CHRISTENSEN LAW

indicating that payment had to be made before the "Expiration Date" listed right on the "Renewal Statements", Ms. Watson testified that she could not comment on whether Mr. Lewis' interpretation was correct or not. *See* Exhibit 6 (Watson Deposition P. 53 L. 20 - P. 4 L. 4).

UAIC was granted Summary Judgment on all of Plaintiff's claims. However, on Appeal, the Ninth Circuit Court of Appeals reversed the District Court's grant of summary judgment with respect to whether there was coverage by virtue of the way the renewal statement was worded. The Court found that

Plaintiffs came forward with facts supporting their tenable legal position that a reasonable person could have interpreted the renewal statement to mean that Lewis's premium was *due* by June 30, 2007, but that the policy would not *lapse* if his premium were 'received prior to the expiration of [his] policy,' with the 'expiration date' specifically stated to be July 31, 2007.

See Exhibit 7 Memorandum.

III

#### RESPONSES TO DEFENDANT'S STATEMENT OF FACTS

In order to clarify some of the facts, Plaintiff briefly responds to some inaccuracies in Defendant's facts. First, Plaintiffs' counsel never admitted that UAIC's reading of the renewal was reasonable. His actual statement was that it was a "potential reasonable interpretation of the language...however...the language is to be construed most strongly against the insurance company and liberally in favor of the insured." *See* Exhibit J 35:20-24 to Defendant's Opposition. Further, this is irrelevant to the determination of the motion for summary judgment and is simply a red herring asserted by Defendant in order to detract from the actual issue.

Second, while it is true that Ms. Davis testified as to what "your policy" meant to her, she did not, and could not, state that explanation was on the Renewal Statement to

CHRISTENSEN LAW www.injuryhelphow.com

explain to a lay person, that the word "expiration of your policy" meant expiration of your current policy rather than the "Expiration Date" stated right on the face of the "Renewal Statements" themselves. See Exhibit 4, 61-62.

Finally, Defendant offers that there were other gaps in Lewis' policy, however, again this is a red herring. Without any cancellation/termination notices, Lewis had no way to know that there were lapses in his policy, which further shows the unreasonableness of UAIC's position.

#### IV

#### STANDARD FOR GRANTING

Summary judgment under Fed. R. Civ. P. 56 may be granted only if the evidence presented shows that there is no genuine issue as to any material fact and that the moving party is entitled to a judgment as a matter of law. The party moving for summary judgment has "the burden of showing the absence of a genuine issue as to any material fact . . ."

Adickes v. S.H. Kress & Co., 398 U.S. 144, 158 (1970).

"[S]ummary judgment will not lie if the dispute about a material fact is 'genuine,' that is, if the evidence is such that a reasonable jury could return a verdict for the nonmoving party." Anderson v. Liberty Lobby, Inc., 477 U.S. 242, 248 (1986) (citation omitted). "[A]t the summary judgment stage the judge's function is not himself to weigh the evidence and determine the truth of the matter, but to determine whether there is a genuine issue for trial." Id. at 249.

The law is well established that in reviewing a motion for summary judgment, the evidence "must be viewed in the light most favorable to the opposing party." *Adickes v. S.H. Kress & Co.*, 398 U.S. 144, 159-160 (1970). "[T]he inferences to be drawn from the underlying

facts contained in [the moving party's materials] must be viewed in the light most favorable to the party opposing the motion." *Id.*, quoting *United States v. Diebold, Inc.*, 369 U.S. 654, 655 (1962). Therefore, this Court must view the evidence presented by both parties and the inferences to be drawn there from in the light most favorable to the Plaintiffs.

The standard for summary judgment is essentially the same as the standard for granting a directed verdict or judgment notwithstanding the verdict under Fed. R. Civ. P. 50. See Anderson v. Liberty Lobby, Inc., 477 U.S. 242, 251-52 (1986). The inquiry under each is "[W]hether the evidence presents a sufficient disagreement to require submission to a jury." Id. Summary judgment is only appropriate if "the evidence . . . is so one-sided that one party must prevail as a matter of law." Id. If there are facts sufficient to support a jury verdict for the Plaintiff, the Court is not to interfere with the jury's role as the finder of fact. To do so would deny the Plaintiff's right to a jury trial.

 $\mathbf{v}$ 

#### ARGUMENT

A. The Ambiguous Renewal Statements MUST be Strictly Construed Against the Insurance Company According to the Nevada Law, therefore, Providing Coverage was in Place at the Time of the Incident.

There is no dispute that UAIC sent Gary the policy's "Renewal Statement" (invoice date June 11, 2007). See Exhibit 1 P. 33. There is no dispute the policy's "Renewal Statement," offered again to renew Gary's policy with UAIC, as Gary had repeatedly done since March 2007. There is no dispute that the policy's "Renewal Statement" says Gary would not have a lapse in coverage if he made the required payment prior to the expiration date. There is no dispute that the only expiration date mentioned on the policy's "Renewal Statement" is "July 31, 2007." See Exhibit 1 P. 33. There is no dispute Gary made the requisite payment on July 10,

2007, which was twenty-one days before the "Expiration Date" listed on the policy's "Renewal Statement". *See* Exhibit 1 P. 38. There is also no dispute that UAIC had previously advised Gary that he could pay his policy premium after the date the policy became effective, and still be covered from the effective date. *See* Exhibit 1 P. 15.

An insurance policy, which would include the renewal statements of the policy, is a contract and is governed by contract law. *United Insurance Co., v. Frontier Insurance Company, Inc.*, 120 Nev. 678 684, 99 P.3d 1152, 1156 (2004). Under general contract law, the Nevada Supreme Court has noted, "When a contract is ambiguous, it will be construed against the drafter." *Glenbrook Homeowners Ass'n v. Glenbrook Co.* 111 Nev. 909, 917, 901 P.2d 132, 138 (1995) (emphasis added). The Court has gone even further in its discussion of insurance contracts, holding, "Contracts of insurance are always construed most strongly against the insurance company. Stated another way, a policy of insurance is to be construed liberally in favor of the insured and strictly against the insurer." *Hartford Ins. Group v. Winkler*, 89 Nev. 131, 135, 508 P.2d 8, 11 (1973) (Citations omitted) (emphasis added).

In addition, the Nevada Supreme Court has held, "An insurance policy is a contract of adhesion." *Id.* As a result "the language of an insurance policy is broadly interpreted in order to afford 'the greatest possible coverage to the insured." *Id.* citing *Farmers Insurance Group v. Stonik*, 110 Nev. 64, 67, 867 P.2d 389, 391 (1994). The pivotal language from the UAIC contract comes from the policy's "Renewal Statements" which UAIC drafted, and which UAIC sent to Gary Lewis on multiple occasions advising Gary how the contract of insurance could be renewed and continue to be in effect with UAIC. The statements provide a due date for payment, but also specifically state that if payment is "received prior the expiation of your policy" there will be no lapse in coverage. The only "Expiration Date" listed in the policy's

"Renewal Statements" is the expiration date for the offered policy that UAIC invited Gary Lewis to renew.

UAIC argues that *Farmers Ins. Exch. V. Neal*, 119 Nev. 62, 64 P.3d 472, 473 (Nev. 2003) provides that "the subjective statements of witnesses are really not relevant to the Court's inquiry regarding the ambiguity issue." *See* Defendant's Opposition, 20, n. 11. This language, or any language remotely close to this holding, is not found in the case. *Farmers Ins. Exch. V. Neal*, 119 Nev. 62, 64 P.3d 472, 473 (Nev. 2003). However, "Whether or not a document is ambiguous is a question of law for the court." *Margrave v. Dermody Properties, Inc.*, 878 P.2d 291, 110 Nev. 824 (Nev. 1994) (citing *Wooden v. First Security Bank of Idaho*, 121 Idaho 98, 100, 822 P.2d 995, 997 (1991)). Therefore, while Lewis' subjective understanding is relevant to show a lay person's interpretation, it is not definitive. As such, UAIC's attack on his credibility is yet another attempt to mislead or detract from the actual issue.

The policy's "Renewal Statements" which give a due date but then state that the policyholder can avoid a lapse in coverage by paying before the expiration of the policy, and providing an "Expiration Date" for the policy that is different than the "Due Date" are ambiguous. As noted above, ambiguous language in a contract, or in a writing seeking to renew a contract, is construed against the drafter of the contract, or the writing seeking to renew the contract. See, Glenbrook Homeowners Ass'n v. Glenbrook Co. 111 Nev. 909, 917, 901 P.2d 132, 138 (1995). The Nevada Supreme Court has noted that an insurance company does business as a quasi-public institution, and cannot avoid liability under ambiguous provisions of policy. Hartford Ins. Group v. Winkler, 89 Nev. 131, 136, 508 P.2d 8, 12 (1973). Although this Court previously found the contract to be unambiguous, the Ninth Circuit

9. 

reversed that decision; therefore, the language of the "Renewal Statements" from UAIC is ambiguous, and therefore, must be construed against UAIC.

# B. UAIC Breached the Contract by Failing to Investigate Coverage and Refusing to Cover its Insured

Insurers have a duty to investigate. *Pemberton v. Farmers Ins. Exchange*, 109 Nev. 789, 858 P.2d 380, 382 (Nev., 1993). "Insurers have the duty to investigate claims and coverage in a prompt fashion." *Troutt v. CO W. Ins. Co.*, 246 F.3d 1150, 1162. *See* also *Tynes v. Bankers Life Co.*, 730 P.2d 1115, 1124 (Mont. 1986) (9th Cir., 2001). The duty to investigate is an extension of the duty of good faith and fair dealing that the insurer owes its insured and, in a claims-made-and-reported policy, extends to the handling of reported claims. *KPFF, Inc. v. California Union Ins. Co.*, 56 Cal.App.4th 963, 66 Cal.Rptr.2d 36, 44 (1997) UAIC utterly failed to investigate whether coverage existed for Gary on the claim, made no attempt to investigate the claim made against Gary Lewis, and failed to abide by established insurance claims handling practices in its handling of this claim. In it's opposition, UAIC claims that they investigated the claim. However, "confirming the lapse through their underwriting department" is not an investigation. Furthermore, as discussed in detail above, there was coverage under this claim. Therefore, their failure to provide such coverage was a breach of contract.

UAIC also made absolutely no efforts to inform Gary Lewis of the demand for the policy limits and the offer to settle Cheyenne's significant claim for a mere \$15,000.00. UAIC completely ignored Cheyenne's claim and did absolutely nothing other than send Cheyenne's counsel a letter stating that there was no coverage. As noted above, the Court has continually held "at a minimum, an insured must equally consider the insured's interest and its own." Allstate v. Miller, 212 P.3d 318, 326 (Nev. 2009). If the insurer fails to equally consider its insured's interests and its own it violates the implied covenant of good faith and fair dealing and



# Case 2:09-cv-01348-RCJ-GWF Document 95 Filed 04/12/13 Page 14 of 19

can be held responsible for any resulting damages suffered by its insured. *Id.* UAIC tries to get around this breach of their duty to inform by claiming that Counsel for Plaintiff surely informed Lewis because he was in communication with them. *See* Defendant's Opposition 26-27. However, the duty to inform is non-delegable. Therefore, whether or not Plaintiffs' Counsel informed Lewis of any settlement offers is irrelevant to the determination of UAIC's bad faith. The undisputed fact is that UAIC made absolutely no efforts to inform Gary Lewis of the demand for the policy limits and the offer to settle Cheyanne's significant claim for a mere \$15,000.00. Therefore, they breached their duty to inform. This failure to inform, on its own, is sufficient to present the facts to the jury to determine whether the carrier violated the duty of good faith and fair dealing and is thus liable for a judgment entered against its insured in excess of the applicable policy limits. *Id.* 

Plaintiffs have noted in the preceding sections the facts indicating: Gary Lewis properly renewed his policy pursuant to the policy's "Renewal Statements"; that UAIC renewed Gary's policy and nevertheless claimed there was a lapse in coverage; and other such facts, all of which clearly indicate Gary had coverage for the claim Cheyenne brought against him. UAIC never investigated any of the above to determine whether Gary was covered, and instead made the snap decision that there was no coverage, and left Gary completely bereft of protection against Cheyenne's lawsuit. These facts constitute bad faith, provide that there was coverage for Cheyenne's claim and therefore constitute a breach of contract, and warrant UAIC compensating Gary, paying for the judgment currently entered against him, as well as paying other compensatory and even punitive damages.

UAIC cites to completely inapplicable case law and non-binding precedent. First, UAIC cites to American Express Insurance Company v. MGM to support its position that if there was

a reasonable basis to contest coverage, the insurer cannot be liable for bad faith as a matter of law. This case is readily distinguishable. First, American Express Insurance Company was not denying coverage, rather they were disputing the amount of coverage. *American Express Insurance Company v. MGM*, 102 Nev. 601, 729 P.2d 1352 (1986). Further, the facts of this case are not available in the decision, so there is nothing to indicate whether American Express Insurance Company investigated before limiting coverage. Therefore, this offers no guidance on the current case.

Next, UAIC claims that even if coverage existed, they are not liable for breach of the duty to defend. They base this proposition on two 9<sup>th</sup> Circuit cases, based on California law, that are non-binding and are distinguishable from the current case. UAIC cites to *Lunsford v. American Guarantee Liab. Ins. Co.* claiming that it supports their position that an insurer is not liable for bad faith even after the Court resolved the ambiguity in the contract in favor of the insured. *See* Defendant's Opposition, 30. However, the question presented in this case was "whether, under California law, a general liability insurance policy which promises to defend an insured against 'malicious prosecution' includes a duty to defend against an 'abuse of process' claim." *Lunsford v. American Guarantee Liab. Ins. Co.*, 18 F. 3d 653, 654. This case has no relevance on the current case. Further the Court made their decision on bad faith "because they investigated the claim." *Id.* at 656. UAIC did not investigate the claim in this case.

UAIC also cites to *Franceschi v. Amer. Motor Ins. Co.*, another case based on California law. This case involved a medical insurance policy which provided an exclusion for preexisting conditions within a certain time period. *Franceschi v. Amer. Motor Ins. Co.*, 852 F.2d 1217, 1218 (9<sup>th</sup> Cir. 1988). The insurance company found that the Plaintiff received medical treatment within the time frame of the preexisting conditions limitation in the policy, and

**5** 

therefore denied coverage for certain medical treatment. *Id.* Further, they investigated the claim, including medical records. *Id.* at 1220. The current case does not involve medical insurance or policy exclusions so this case is not relevant. Additionally, the insurer investigated the claim in *Franceschi*, however UAIC did not investigate the current case.

As explained in detail above, Lewis had coverage under the policy, UAIC failed to investigate, failed to inform him of settlement opportunities, put their interests above that of their insured, and violated the duty of good faith and fair dealing. Therefore, summary judgment is proper against UAIC for bad faith.

C. It Should be Established as a Matter of Law that the Default Judgment, Including Pre- and Post-Judgment Interest, was Proximately Caused by the Failure to Provide Coverage.

Primary liability insurance policies create a duty to defend and the duty to indemnify. Allstate Ins. Co. v. Miller, 125 N.A.O. 28, 212 P.3d 318 (Nev., 2009) citing Crawford v. Weather Shield Mfg. Inc., 44 Cal.4th 541, 79 Cal.Rptr.3d 721, 187 P.3d 424, 427 (2008). The duty to defend is a "legal duty that arises under the law, as opposed to a contractual duty arising from the policy." Allstate Ins. Co. v. Miller, 125 N.A.O. 28, 212 P.3d 318 (Nev., 2009).

"If there is any doubt about whether the duty to defend arises, this doubt must be resolved in favor of the insured." United Nat'l Ins. Co. v. Frontier Ins. Co., 99 P.3d 1153, 120 Nev. 678 (Nev., 2004) (emphasis added) citing Aetna Cas. & Sur. Co. v. Centennial Ins. Co., 838 F.2d 346, 350 (9th Cir. 1988). "The purpose behind construing the duty to defend so broadly is to prevent an insurer from evading its obligation to provide a defense for an insured without at least investigating the facts behind a complaint." United Nat'l Ins. Co. v. Frontier Ins. Co., 99 P.3d 1153, 120 Nev. 678 (Nev., 2004) See also Helca Min. Co. v. New Hampshire Ins. Co., 811 P.2d 1083, 1090 (Colo. 1991). A potential for coverage only exists when there is

2 . 3

1

4

6

7 8

10 11

12 13

14

15 16

17

18 19

20

21

23 24

25

2627

28

arguable or possible coverage. United Nat'l Ins. Co. v. Frontier Ins. Co., 99 P.3d 1153, 120 Nev. 678 (Nev., 2004) (emphasis added); see also Morton v. Safeco Ins. Co., 905 F.2d 1208, 1212 (9th Cir. 1990). "The duty to defend arises when there is a potential for coverage based on the allegations in a complaint and the duty to indemnify arises when there is actual coverage under an insurance policy. Id. at 1155.

Here, UAIC evaded "its obligation to provide a defense for an insured without at least investigating the facts behind a complaint." United Nat'l Ins. Co. v. Frontier Ins. Co., 99 P.3d 1153, 120 Nev. 678 (Nev., 2004). UAIC received a copy of the complaint in October, 2007. See October 23, 2007 Letter and Complaint, Exhibit 8. UAIC did not investigate the facts of the complaint. Further, UAIC's failure to provide coverage and their breach of their duty to defend was the proximate cause of the Default Judgment being entered against GARY LEWIS. "When the insurer refused to defend and the insured does not employ counsel and presents no defense, it can be said the ensuing default judgment is proximately caused by the insurer's breach of the duty to defend." Pershing Park Villas v. United Pac. Ins. Co., 219 F.3d 895 (9th Cir. 2000). Further the California Court of Appeals held that a carrier who breached the duty to defend may be liable for consequential damages above policy limits. Carlson v. Century Surety Co., 2012 U.S. Dist. LEXIS 23119 (N.D. Cal. Feb 23, 2012). In Carlson, the Court held that because "a judgment in excess of the policy limits is a foreseeable outcome of the breach of the duty to defend," even if the insurance company did not violate the implied covenant of good faith and fair dealing, if the violated its duty to defend, it may be liable for the default judgment, even if in excess of the policy limit. Id.

Because of there was "arguable or possible coverage" under the policy, UAIC had a duty to defend GARY LEWIS. Further, as explained in detail above, there was actual coverage

under the policy. As such, UAIC has a duty to indemnify GARY LEWIS. See United Nat'l Ins. Co. v. Frontier Ins. Co., 99 P.3d 1153, 120 Nev. 678 (Nev., 2004). As, such, this should be established as a matter of law.

#### **CONCLUSION**

Plaintiff respectfully requests that this court grant this Motion for the reasons set forth in the points and authorities noted above.

DATED this 12<sup>th</sup> day of April, 2013.

# CHRISTENSEN LAW OFFICES, LLC

G-J-111.11.--"

By:

Thomas Christensen, Esq.
Nevada Bar No. 2326
1000 S. Valley View Blvd.
Las Vegas, NV 89107
(702) 216-1471 Phone
(702) 870-6152 Fax
courtnotices@injuryhelpnow.com
Attorneys for Plaintiff,
JAMES NALDER



## **CERTIFICATE OF SERVICE**

Pursuant to Fed. R. Civ. P. 5 and LR 5-1, I certify that I am an employee of CHRISTENSEN LAW OFFICES, LLC, and that on this 12<sup>th</sup> day of April, 2013, I served a copy of the foregoing REPLY IN SUPPORT OF MOTION FOR SUMMARY JUDGMENT as follows:

U.S. Mail—By depositing a true copy thereof in the U.S. mail, first class postage prepaid and addressed as listed below; and/or

Facsimile—By facsimile transmission pursuant to EDCR 7.26 to the facsimile number(s) shown below and in the confirmation sheet filed herewith. Consent to service under NRCP 5(b)(2)(D) shall be assumed unless an objection to service by facsimile transmission is made in writing and sent to the sender via facsimile within 24 hours of receipt of this Certificate of Service; and/or

☐ Hand Delivery—By hand-delivery to the addresses listed below.

Thomas E. Winner, Esq. Matthew J. Douglas, Esq. ATKIN, WINNER, & SHERROD 1117 S. Rancho Dr. Las Vegas, NV 89102

An employee of CHRISTENSEN LAW OFFICES, LLC



1	THOMAS CHRISTENSEN, ESQ.			
2	Nevada Bar #2326	- 1	· · · ·	
_	CHRISTENSEN LAW OFFICES, LLC			
3	1000 S. Valley View Blvd.			
4	Las Vegas, Nevada 89107		3	(); · · ·
	(702) 216-1471 Phone (702) 870-6152 Fax			+6.
5	courtnotices@injuryhelpnow.com			
6	Attorneys for Plaintiff,			
•	JAMES NALDER		*	4.
7				<b>1</b> ,
8	UNITED STATES DIST	RICT COURT		
9	FOR THE DISTRICT	OF NEVADA		
10	IAMEGNALDED C. II. ALIV.			
10	JAMES NALDER, Guardian Ad Litem for minor	)		41
11	Cheyanne Nalder, real party in interest, and GARY LEWIS, Individually;			
12	GART LEWIS, individually,	)		. · ·
	Plaintiffs,	) Case No.: 2:0	09-cv-1348	and the same of th
13	,	)		
14	vs.	)		
		)		, a ·
15	UNITED AUTOMOBILE INSURANCE CO,	)		
16	DOES I through V, and ROE CORPORATIONS	. )		
	I through V, inclusive	)	±*	
17	Defendants.	)		
18	Defendants.	) }		i de
19	OPPOSITION TO DEFENDANT UNITED	D AUTOMOBIL	E INSUR	ANCE
20	COMPANY'S COUNTER-MOTION FOR S	SUMMARY JUD	GMENT (	ON ALL
21	EXTRA-CONTRACTUAL CLAIMS O			
21	ALTERNATIVE, MOTION TO BIFURG			,
22	CONTRACTUAL CLAIMS OR REMEDIES; F			
22	MOTION FOR LEAVE TO AMEND ANSW	VER TO FILE C	OUNIER-	<u>CLAINI</u>
23				
24	COMES NOW, Plaintiff, JAMES NALDEI	R, by and through	his attorne	y of record,
25	Thomas Christensen, Esq., of the law firm of CHR	ISTENSEN LAW	OFFICES	, LLC, and
26		4 44 ~		
27	hereby submits this Opposition to Defendant Unite	d Automobile Ins	urance Con	npany's
28	Counter-Motion for Summary Judgment on all Ext	ra-Contractual Cl	aims or Rei	medies; or



1	
2	
3	
4	
5	
6	
7	
8	
9	
10	
11	
12	
13	
14	
15	
16	
17	
18	
19	
20	
21	
22	
23	
24	
25	
26	
27	

in the Alternative, Motion to Bifurcate Claims for Extra-Contractual Claims or Remedies; Further, in the Alternative, Motion for Leave to Amend Answer to File Counter-Claim.

This Opposition is made and based on the papers and pleadings herein, the attached memorandum of Points and Authorities, and any oral argument at the hearing hereof.

DATED this 18<sup>th</sup> day of April, 2013.

# CHRISTENSEN LAW OFFICES, LLC

J-L MShr\_#1058

By:

Thomas Christensen, Esq.
Nevada Bar No. 2326
1000 S. Valley View Blvd.
Las Vegas, NV 89107
(702) 216-1471 Phone
(702) 870-6152 Fax
courtnotices@injuryhelpnow.com
Attorneys for Plaintiffs

#### MEMORANDUM OF POINTS AND AUTHORITIES

1

# INTRODUCTION

Ambiguous insurance contracts, such as the one in question presently, **must** be construed liberally in favor of the insured and strictly against the insurer. As such, because the Renewal Statements were ambiguous, they must be construed in favor of GARY LEWIS, resulting in the policy being effective the date of the accident. Furthermore, UAIC breached the contract in failing to investigate for coverage, failing to provide coverage, failing to defend, and other duties of an insurer. UAIC's alternative requests for Dismissal of the N.R.S. § 686A.310 claims, bifurcation, and leave to amend its answer to include a counterclaim, should all be dismissed because there is no grounds for any of them.

CHRISTENSEN LAW
www.injuryhelpnow.com

#### H

#### FACTUAL AND PROCEDURAL BACKGROUND

This action arose when GARY LEWIS ran over CHEYANNE NALDER, a nine year old girl at the time, with GARY LEWIS's truck. CHEYANNE was nearly killed as a result of the truck running over her head.

At the time of the incident Mr. Lewis was insured with Defendant UAIC. Mr. Lewis first purchased insurance through UAIC on March 29, 2007. The period of the policy was March 29, 2007 through April 29, 2007. See Exhibit 1 P. 1. The records from UAIC specifically list the policy as "New Business". See Exhibit 1 P. 6. In mid-April 2007 (Invoice Date April 26, 2007) UAIC sent Gary Lewis a "Renewal Statement" offering to "Renew" Gary's policy with UAIC for from April 29, 2007 through May 29, 2007. See Exhibit 1 at P. 15. The "Renewal Statement" indicates that payment to "Renew" the policy had to be made by May 6, 2007, which was seven days after the policy's "Effective Date" of April 29, 2007". The "Renewal Statement" also stated "To avoid lapse in coverage, payment must be received prior to (sic) expiration of your policy." The only expiration date listed on the "Renewal Statement" is "May 29, 2007". Gary Lewis made the payment and renewed the policy. The records from UAIC specifically list the policy as "RENEWAL". See Exhibit 1 at P. 25.

In mid-May 2007 (Invoice Date May 9, 2007) UAIC sent Gary Lewis a "Renewal Statement" offering to "Renew" Gary's policy with UAIC for from May 29, 2007 through June 29, 2007. See Exhibit 1 at P. 27. The "Renewal Statement" indicates that payment to "Renew" the policy had to be made by May 29, 2007. The "Renewal Statement" also stated "To avoid lapse in coverage, payment must be received prior to (sic) expiration of your policy." The only expiration date listed on the "Renewal Statement" is "June 29, 2007". Gary Lewis made the

5

payment on May 31, 2007, two days after the "Due Date" of "May 29, 2007", and renewed the policy. The records from UAIC specifically list the policy as "RENEWAL". See Exhibit 1 at P. 32.

In mid-June 2007 (Invoice Date June 11, 2007) UAIC sent Gary Lewis a "Renewal Statement" offering to "Renew" Gary's policy with UAIC for from June 30, 2007 through July 31, 2007. *See* Exhibit 1 at P. 33. The "Renewal Statement" indicates that payment to "Renew" the policy had to be made by June 30, 2007. The "Renewal Statement" also stated "To avoid lapse in coverage, payment must be received prior to (sic) expiration of your policy." The only expiration date listed on the "Renewal Statement" is "July 31, 2007". Gary Lewis made the payment on July 10, 2007, and renewed the policy. The records from UAIC specifically list the policy as "RENEWAL". *See* Exhibit 1 at P. 38.

UAIC continued to "Renew" Gary's policy in August 2007, See Exhibit 1 at P. 44, September 2007, See Exhibit 1 at P. 60<sup>1</sup>, October 2007, See Exhibit 1 at P. 69, November 2007, See Exhibit 1 at P. 81, December 2007, See Exhibit 1 at P. 87<sup>2</sup>, and through September 2008. See Exhibit 1.

Gary Lewis, having been insured with UAIC for several months and UAIC having renewed Mr. Lewis insurance through UAIC on multiple occasions as noted above. It was Gary's understanding that he had insurance covering the damages done to Cheyanne Nalder. After the incident however UAIC claimed Mr. Lewis was not its insured, and that there was no

<sup>&</sup>lt;sup>2</sup> Payment for the December Renewal was made on December 15, 2007 even though the "Due Date" for the Renewal was December 14, 2007. Even though the payment was late, UAIC, as it had multiple times previously, renewed the policy nonetheless.



Payment for the September Renewal was made on September 14, 2007 even though the "Due Date" for the Renewal was September 13, 2007. Even though the payment was late, UAIC, as it had multiple times previously, renewed the policy nonetheless.

# Case 2:09-cv-01348-RCJ-GWF Document 96 Filed 04/18/13 Page 5 of 24

coverage for the incident. UAIC nevertheless continued to renew Mr. Lewis' policy for another year, but claimed that the policy had lapsed from July 1, 2007 through July 10, 2007.

Plaintiff JAMES NALDER, on behalf of his daughter Cheyanne, brought a claim for the proceeds of the UAIC policy. UAIC claimed there was no policy in effect. Suit was then brought against Mr. Lewis with notice being provided to UAIC. UAIC took no steps to defend the lawsuit and did nothing to investigate coverage or to determine whether Gary's payment on July 10, 2007, long before the expiration of the policy, warranted Gary being covered under the policy UAIC renewed with Gary. Because UAIC took no steps to protect Gary, judgment was entered against Gary in the amount of \$3,500,000.00. See Exhibit 2. After Judgment Mr. Lewis, along with NALDER on behalf of Cheyanne, the real party in interest, pursued this action against UAIC.

## Mr. Lewis testified:

I was covered by a policy of insurance through UAIC, which UAIC renewed on multiple occasions with me. It is my understanding I was covered by policy No. NVA020021926, which UAIC advised me it was renewing and that I would have no lapse in coverage as long as payment was made prior to the expiration of my policy, which the "Renewal Notice" said was July 31, 2007. I made the payment long before July 31, 2007 and understood the policy had been renewed again and there was no lapse in coverage.

### See Exhibit 3.

.5

The policy's "Renewal Statement" UAIC sent Gary clearly stated that so long as payment was received "prior to (sic) expiration of your policy" there would be no lapse in coverage. Again, the only "Expiration Date" listed on the policy's "Renewal Statement" was "July 31, 2007". See Exhibit 1. Gary understood this language to indicate that even though the "Due Date" was June 30, 2007, Gary had a grace period through the "Expiration Date" of July 31, 2007 to make the requisite payment, renew the policy, and "avoid lapse in coverage" as the

# Case 2:09-cv-01348-RCJ-GWF Document 96 Filed 04/18/13 Page 6 of 24

1 policy's "Renewal Statement" indicated. See Exhibit 3. Gary's understanding was more than reasonable and was further supported by the fact that Gary had previously, in May 2007, been .3 given the policy's "Renewal Statement" that specifically indicated Gary could renew his policy with an effective date of April 29, 2007 if he made the payment on or before May 6, 2007, 5 seven days after the "Effective Date" of the policy UAIC sought to renew. See Exhibit 1. The 6 policy's May "Renewal Statement" thus commenced a course of dealing between Gary and 8 UAIC wherein UAIC advised Gary it was permissible for Gary to pay the policy premium after the "Effective Date" of the policy and yet still renew the policy as of the "Effective Date" and 10 avoid any lapse in coverage. This course of dealing was repeated in September and December 11 12 2007 when Gary's policy payment was made after the "Due Date" yet the policy was renewed 13 nonetheless with no lapse. See Exhibit 1. 14 As discovery proceeded, the PMK of UAIC was asked regarding Gary's understanding 15 that the requirement that he pay prior to the "expiration date" when the only "expiration date" 16 listed on the renewal notice was July 31, 2007, was a fair interpretation by the insured. The 17 18 PMK acknowledged that the "Renewal Statements" do not contain the words "expiration of 19 your current policy", and simply state "expiration of your policy" without any explanation of 20 what the words "your policy" reference. See Exhibit "4" (the Deposition of Denise Davis, P. 61) 21

L. 23 - P. 62 L. 1). The UAIC PMK was unable to point to any language in the "Renewal Statements" that would indicate to a lay person, like Mr. Lewis", that the words "expiration of

your policy" meant expiration of your current policy rather than the "Expiration Date" stated

right on the face of the "Renewal Statements" themselves as Mr. Lewis understood it. See

22

23

24

25

26

27

<sup>&</sup>lt;sup>3</sup> Despite the fact that UAIC had informed GARY LEWIS that he had until May 6, 2007 to make his payment under the policy that would commence April 29, 2007, Gary took it upon himself to make the payment on April 29, 2007.

Exhibit 4 (the Deposition of Denise Davis, P. 61 L. 8-15; P. 61 L. 23 - P. 62 L. 1; P. 133 L. 4

P. 134 L. 22).

P. 107 L. 11-16).

Manny Cordova and Lisa Watson, who worked for UAIC at the time the claim was brought against Gary Lewis, but who are no longer employed with UAIC, admitted that the language in the "Renewal Statements" is ambiguous, difficult to understand, and certainly consistent with Gary Lewis' interpretation that "expiration of your policy" meant the "Expiration Date" listed at the top of the "Renewal Statements". Mr. Cordova, when shown the "Renewal Statements", stated that, to him, the "Renewal Statements" indicated that payment had to be made before the expiration of the *prior* policy as UAIC interprets it. When asked about whether Mr. Lewis' interpretation that expiration of "your policy" meant the "Expiration Date" on the very face of the "Renewal Statement" itself, Mr. Cordova testified as follows: "certainly people can interpret documents differently. You know, I mean, that's the way I read the document. Could someone else read it differently? Of course, they can." *See* Exhibit "5" (Cordova Deposition at P. 106 L. 16-20). Mr. Cordova went on to testify, "So this is the way I read the document. Could you interpret it differently? Of course. Could she interpret it differently? Of course. This is the way that I interpret it. I cannot tell you that, you know, my way is right or your way is right, but that's the way I read the document." *See* Exhibit 5 (Cordova Deposition

Lisa Watson, who testified she has worked in insurance for over 20 years, when shown the "Renewal Statements" and asked what the term "expiration of your policy" meant, testified that she does not know what the phrase means. *See* Exhibit 6 (Watson Deposition P. 52 L. 4-8).

In the testimony, Mr. Cordova and Ms. Watson not contest that Gary Lewis' interpretation was valid. When she was told that Mr. Lewis interpreted the language as

Ü

indicating that payment had to be made before the "Expiration Date" listed right on the "Renewal Statements", Ms. Watson testified that she could not comment on whether Mr. Lewis' interpretation was correct or not. *See* Exhibit 6 (Watson Deposition P. 53 L. 20 - P. 4 L. 4).

UAIC was granted Summary Judgment on all of Plaintiff's claims. However, on Appeal, the Ninth Circuit Court of Appeals reversed the District Court's grant of summary judgment with respect to whether there was coverage by virtue of the way the renewal statement was worded. The Court found that

Plaintiffs came forward with facts supporting their tenable legal position that a reasonable person could have interpreted the renewal statement to mean that Lewis's premium was *due* by June 30, 2007, but that the policy would not *lapse* if his premium were 'received prior to the expiration of [his] policy,' with the 'expiration date' specifically stated to be July 31, 2007.

See Exhibit 7 Memorandum.

III

#### RESPONSES TO DEFENDANT'S STATEMENT OF FACTS

In order to clarify some of the facts, Plaintiff briefly responds to some inaccuracies in Defendant's facts. First, Plaintiffs' counsel never admitted that UAIC's reading of the renewal was reasonable. His actual statement was that it was a "potential reasonable interpretation of the language...however...the language is to be construed most strongly against the insurance company and liberally in favor of the insured." *See* Exhibit J 35:20-24 to Defendant's Opposition. Further, this is irrelevant to the determination of the motion for summary judgment and is simply a red herring asserted by Defendant in order to detract from the actual issue.

Additionally, Defendant offers that there were other gaps in Lewis' policy, however, again this is a red herring. Without any cancellation/termination notices, Lewis



**7** 

CHRISTENSEN LAW www.injuryhelpnow.com

had no way to know that there were lapses in his policy, which further shows the unreasonableness of UAIC's position.

IV

# STANDARD FOR GRANTING

Summary judgment under Fed. R. Civ. P. 56 may be granted only if the evidence presented shows that there is no genuine issue as to any material fact and that the moving party is entitled to a judgment as a matter of law. The party moving for summary judgment has "the burden of showing the absence of a genuine issue as to any material fact . . . "

Adickes v. S.H. Kress & Co., 398 U.S. 144, 158 (1970).

"[S]ummary judgment will not lie if the dispute about a material fact is genuine,' that is, if the evidence is such that a reasonable jury could return a verdict for the nonmoving party." Anderson v. Liberty Lobby, Inc., 477 U.S. 242, 248 (1986) (citation omitted). "[A]t the summary judgment stage the judge's function is not himself to weigh the evidence and determine the truth of the matter, but to determine whether there is a genuine issue for trial." Id. at 249.

The law is well established that in reviewing a motion for summary judgment, the evidence "must be viewed in the light most favorable to the opposing party." Adickes v. S.H. Kress & Co., 398 U.S. 144, 159-160 (1970). "[T]he inferences to be drawn from the underlying facts contained in [the moving party's materials] must be viewed in the light most favorable to the party opposing the motion." Id., quoting United States v. Diebold, Inc., 369 U.S. 654, 655 (1962). Therefore, this Court must view the evidence presented by both parties and the inferences to be drawn there from in the light most favorable to the Plaintiffs.

.5

·10

The standard for summary judgment is essentially the same as the standard for granting a directed verdict or judgment notwithstanding the verdict under Fed. R. Civ. P. 50. See Anderson v. Liberty Lobby, Inc., 477 U.S. 242, 251-52 (1986). The inquiry under each is "[W]hether the evidence presents a sufficient disagreement to require submission to a jury." Id. Summary judgment is only appropriate if "the evidence... is so one-sided that one party must prevail as a matter of law." Id. If there are facts sufficient to support a jury verdict for the Plaintiff, the Court is not to interfere with the jury's role as the finder of fact. To do so would deny the Plaintiff's right to a jury trial.

V

#### **ARGUMENT**

A. The Ambiguous Renewal Statements MUST be Strictly Construed Against the Insurance Company According to the Nevada Law, therefore, Providing Coverage was in Place at the Time of the Incident.

There is no dispute that UAIC sent Gary the policy's "Renewal Statement" (invoice date June 11, 2007). See Exhibit 1 P. 33. There is no dispute the policy's "Renewal Statement," offered again to renew Gary's policy with UAIC, as Gary had repeatedly done since March 2007. There is no dispute that the policy's "Renewal Statement" says Gary would not have a lapse in coverage if he made the required payment prior to the expiration date. There is no dispute that the only expiration date mentioned on the policy's "Renewal Statement" is "July 31, 2007." See Exhibit 1 P. 33. There is no dispute Gary made the requisite payment on July 10, 2007, which was twenty-one days before the "Expiration Date" listed on the policy's "Renewal Statement". See Exhibit 1 P. 38. There is also no dispute that UAIC had previously advised Gary that he could pay his policy premium after the date the policy became effective, and still be covered from the effective date. See Exhibit 1 P. 15.

# Case 2:09-cv-01348-RCJ-GWF Document 96 Filed 04/18/13 Page 11 of 24

An insurance policy, which would include the renewal statements of the policy, is a contract and is governed by contract law. *United Insurance Co., v. Frontier Insurance Company, Inc.*, 120 Nev. 678 684, 99 P.3d 1152, 1156 (2004). Under general contract law, the Nevada Supreme Court has noted, "When a contract is ambiguous, it will be construed against the drafter." *Glenbrook Homeowners Ass'n v. Glenbrook Co.* 111 Nev. 909, 917, 901 P.2d 132, 138 (1995) (emphasis added). The Court has gone even further in its discussion of insurance contracts, holding, "Contracts of insurance are always construed most strongly against the insurance company. Stated another way, a policy of insurance is to be construed liberally in favor of the insured and strictly against the insurer." *Hartford Ins. Group v. Winkler*, 89 Nev. 131, 135, 508 P.2d 8, 11 (1973) (Citations omitted) (emphasis added).

In addition, the Nevada Supreme Court has held, "An insurance policy is a contract of adhesion." *Id.* As a result "the language of an insurance policy is broadly interpreted in order to afford 'the greatest possible coverage to the insured." *Id*, citing *Farmers Insurance Group v. Stonik*, 110 Nev. 64, 67, 867 P.2d 389, 391 (1994). The pivotal language from the UAIC contract comes from the policy's "Renewal Statements" which UAIC drafted, and which UAIC sent to Gary Lewis on multiple occasions advising Gary how the contract of insurance could be renewed and continue to be in effect with UAIC. The statements provide a due date for payment, but also specifically state that if payment is "received prior the expiation of your policy" there will be no lapse in coverage. The only "Expiration Date" listed in the policy's "Renewal Statements" is the expiration date for the offered policy that UAIC invited Gary Lewis to renew.

The policy's "Renewal Statements" which give a due date but then state that the policyholder can avoid a lapse in coverage by paying before the expiration of the policy, and



providing an "Expiration Date" for the policy that is different than the "Due Date" are ambiguous. As noted above, ambiguous language in a contract, or in a writing seeking to renew a contract, is construed against the drafter of the contract, or the writing seeking to renew the contract. See, Glenbrook Homeowners Ass'n v. Glenbrook Co. 111 Nev. 909, 917, 901 P.2d 132, 138 (1995). The Nevada Supreme Court has noted that an insurance company does business as a quasi-public institution, and cannot avoid liability under ambiguous provisions of policy. Hartford Ins. Group v. Winkler, 89 Nev. 131, 136, 508 P.2d 8, 12 (1973). Although this Court previously found the contract to be unambiguous, the Ninth Circuit reversed that decision; therefore, the language of the "Renewal Statements" from UAIC is ambiguous, and therefore, must be construed against UAIC.

# B. UAIC Breached the Contract by Failing to Investigate Coverage and Refusing to Cover its Insured

In general, there are a few different areas of litigation that involve "bad faith" by an insurance company. All of these actions, regardless of the parties involved, however, are founded in the general principle of contract law that in every contract, including policies of insurance, there is an implied covenant of good faith and fair dealing that neither party will do anything which will injure the right of the other to receive the benefits of the agreement. Comunale v. Traders & General Insurance Company, 50 Cal.2d 654, 328 P.2d 198, 68 A.L.R.2d 883. Most courts, including Nevada, have held that an insurance company always acts in bad faith whenever it breaches its duty to settle by failing to adequately consider the interest of the insured. Windt, Allan D., 1 Insurance Claims & Disputes 5th, Section 5:13 (Updated March, 2009). This is true whether there is a "genuine dispute" as to whether payment of the third-party policy limits is warranted or not. The Nevada Supreme Court recently defined bad faith by holding that "an insurer must give equal consideration to the

# Case 2:09-cv-01348-RCJ-GWF Document 96 Filed 04/18/13 Page 13 of 24

insured's interests" and "the nature of the relationship [between insured and insurer] requires that the insurer adequately protect the insured's interests." *Miller v. Allstate*, 125 N.A.O. 28, 212 P.3d 318 (2009).

Within the area of first-party bad faith, there are essentially three standards which courts have imposed on liability insurers in determining whether the insurer has met its duty to the insured. Those standards involve strict liability, negligence, and bad faith. Shamblin v. Nationwide Mutual Insurance Company, 396 S.E.2d 766 (W.Va. 1990), citing, Schwartz, Statutory Strict Liability for an Insurer's Failure to settle: A Balanced Plan for an Unresolved Problem, 1975 Duke L.J. 901; Annotation, Liability Insurer's Negligence for Bad Faith in Conducting Defense as Ground of Liability to Insured, 34 A.L.R.3d 533 (1970 & Supp. 1989).

The courts which have applied the strict liability standard have held that an insurer who fails to settle within policy limits does so at its own risk, and even if its position is not entirely groundless, if the failure to settle later exposes the insured, the carrier is liable for the full amount which will compensate the insured for all the detriment caused by the insurer's breach of the express and implied obligations of the contract. *Id.*, citing, *Crisci v. Security Ins. Co.*, 66 Cal2d 425, 58 Cal.Rptr. 13, 426 P.2d 173 (1967); *Rova Farms Resort, Inc. v. Investors Insurance Co.*, 65 N.J. 474, 323 A.2d 495 (1974).

The *Crisci* Court recognized that the insured's expectation of protection provides a basis for imposing strict liability in failure to settle cases because it will always be in the insured's best interest to settle within the policy limits when there is any danger, no matter how slight, of a judgment in excess of those limits. *Crisci v. Security Insurance Company of New Haven, Conn.*, 426 P.2d 173, 66 Cal.2d 425, 58 Cal. Rptr. 13, (1967). *Cirsci* recognized there is more than a small amount of elementary justice in a rule that would require that, in this situation,

where the insurer's and insured's interests necessarily conflict, the insurer, which may reap the benefits of its determination not to settle, should also suffer the detriments of its decision. *Id*.

This standard makes sense, as Chief Justice Neely concurred with the Shamblin Court:

Can you honestly imagine a situation where an insurance company fails to settle within the policy limits, the policyholder gets stuck with an excess judgment, and this court *does not* require the insurance company to indemnify the policy holder? That will happen the same day the sun rises in the West! As far as I am concerned, even if the insurance company is run by angels, archangels, cherubim and seraphim, and the entire heavenly host sing of due diligence and reasonable care, I will *never*, under any circumstances, vote that a policyholder instead of an insurer pays the excess judgment when it was possible to settle a case within the coverage limits.

when I buy insurance, I buy protection from untoward events. I do not object to an insurance company's vigorous defense of a claim, including going to jury trial and exhausting every appeal. Furthermore, as a policyholder, I will diligently assist my insurer to vindicate its rights and protect its reserves. However, I draw the line when the insurer decides that in the process of protecting its reserves, it will play "you bet *my* house." The insurance company can bet as much of its own money as it wants, and it can bet its own money at any odds that it wants, but it cannot bet

one single penny of my money even when the odds are ten

Id. at 780.

million to one in its favor!

The California Court has implemented a reasonableness or negligence aspect to its standard when it expanded on this rule, giving the following analysis:

The only permissible consideration in evaluating the reasonableness of the settlement offer becomes whether, in light of the victim's injuries and the probable liability of the insured, the ultimate judgment is likely to exceed the amount of the settlement offer. Such factors as the limits imposed by the policy, a desire to reduce the amount of future settlements, or a belief that the policy does not



6.

CHRISTENSEN LAW
www.injuryhelpnow.com

provide coverage, should **not** affect a decision as to whether the settlement offer is a reasonable one.

Johansen v. California State Automobile Association Inter-Insurance Bureau, 15 Cal.3d 9, 123 Cal.Rptr. 288, 538 P.2d 744, (1975) (emphasis added). Moreover, in deciding whether or not to compromise the claim, the insurer must conduct itself as though it alone were liable for the entire amount of the judgment. *Id.*, citing *Crisci*.

Nevada has long recognized that there is a fiduciary relationship between the insurer and the insured. *Powers v. USAA*, 114 Nev. 690, 962 P.2d 596 (1998), citing, *Ainsworth v. Combined Ins. Co.*, 104 Nev. 587, 763 P.2d 673 (1988). Nevada has also established standards for applying in other types of bad faith situations. In *Pemberton v. Farmers Insurance Exchange*, 109 Nev. 789, 858 P.2d 380 (1993), the Nevada Supreme Court established standards to apply when an action is brought related to bad faith denial of first-party benefits under uninsured or underinsured coverage. There, the court noted numerous that appellate court decisions affirm that an insurer's failure to deal fairly and in good faith with an insured's UM claim is actionable. *Id.* at 794 (citations omitted).

The Nevada Supreme Court and Federal District Court of Nevada articulated a negligence or reasonableness standard in bad faith cases. "To establish a prima facie case of bad-faith refusal to pay an insurance claim, the plaintiff must establish that there was no reasonable basis for disputing coverage." *Powers v. United Services Auto. Ass'n*, 962 P.2d 596, 604 (Nev. 1998), citing *Falline v. GNLV Corp.*, 823 P.2d 888 (Nev. 1991). *See* also *Pemberton v. Farmers Ins. Exch.*, 858 P.2d 380, 384 (Nev. 1990).

One of the more instructional cases in Nevada, however, on the standard to be applied when dealing with negative effects resulting from an insurer's failure to settle a claim prior to litigation is *Landow v. Medical Ins. Exchange*, 892 F.Supp. 239 (D.Nev. 1995). The *Landow* 

18°

 Court, following the rationale of California courts in excess verdict situations accepted that, "the litmus test for bad faith is whether the insurer, in determining whether to settle a claim, gave as much consideration to the welfare of its insured as it gave to its own interests," citing, Egan v. Mutual of Omaha Ins. Co., 24 Cal.3d. 809, 818, 169 Cal.Rptr. 691, 620 P.2d 141 (1979).

The above-noted principles were most recently codified and adopted by the Nevada Supreme Court in *Allstate Ins. Co. v. Miller*, 212 P.3d 318 (2009). In *Miller*, the court held that "an insurer must give equal consideration to the insured's interest". The court further stated that the insurer's duty to its insured is "similar to a fiduciary relationship" and noted "the nature of the relationship requires that the insurer adequately protect the insured's interest." The court's conclusion mirrored that in *Landlow* as the *Miller* court recognized "at a minimum, an insurer must equally consider the insured's interests and its own." The court also recognized the wisdom from decisions from California holding that "the insurer must give the interests of the insured at least as much consideration as it gives its own interests, and the insurer must act as a prudent insurer without policy limits." *Id.* (citation omitted).

Additionally, insurers have a duty to investigate. *Pemberton v. Farmers Ins. Exchange*, 109 Nev. 789, 858 P.2d 380, 382 (Nev., 1993). "Insurers have the duty to investigate claims and coverage in a prompt fashion." *Troutt v. CO W. Ins. Co.*, 246 F.3d 1150, 1162. *See* also *Tynes v. Bankers Life Co.*, 730 P.2d 1115, 1124 (Mont. 1986) (9th Cir., 2001). The duty to investigate is an extension of the duty of good faith and fair dealing that the insurer owes its insured and, in a claims-made-and-reported policy, extends to the handling of reported claims. *KPFF, Inc. v. California Union Ins. Co.*, 56 Cal.App.4th 963, 66 Cal.Rptr.2d 36, 44 (1997) UAIC utterly failed to investigate whether coverage existed for Gary on the claim, made no attempt to investigate the claim made against Gary Lewis, and failed to abide by established



1

6

8

10

11

7

12 13

14 15

16 17

18 19

20

21 22

23 24

25 26 27

28

insurance claims handling practices in its handling of this claim. In its opposition, UAIC claims that they investigated the claim. However, "confirming the lapse through their underwriting department" is not an investigation. Furthermore, as discussed in detail above, there was coverage under this claim. Therefore, their failure to provide such coverage was a breach of contract.

UAIC also made absolutely no efforts to inform Gary Lewis of the demand for the policy limits and the offer to settle Chevanne's significant claim for a mere \$15,000.00. UAIC completely ignored Cheyanne's claim and did absolutely nothing other than send Cheyanne's counsel a letter stating that there was no coverage. As noted above, the Court has continually held "at a minimum, an insured must equally consider the insured's interest and its own." Allstate v. Miller, 212 P.3d 318, 326 (Nev. 2009). If the insurer fails to equally consider its insured's interests and its own it violates the implied covenant of good faith and fair dealing and can be held responsible for any resulting damages suffered by its insured. Id. The undisputed fact is that UAIC made absolutely no efforts to inform Gary Lewis of the demand for the policy limits and the offer to settle Cheyanne's significant claim for a mere \$15,000.00. Therefore, they breached their duty to inform. This failure to inform, on its own, is sufficient to present the facts to the jury to determine whether the carrier violated the duty of good faith and fair dealing and is thus liable for a judgment entered against its insured in excess of the applicable policy limits. Id.

Plaintiffs have noted in the preceding sections the facts indicating: Gary Lewis properly renewed his policy pursuant to the policy's "Renewal Statements"; that UAIC renewed Gary's policy and nevertheless claimed there was a lapse in coverage; and other such facts, all of which clearly indicate Gary had coverage for the claim Cheyanne brought against him. UAIC never

snap decision that there was no coverage, and left Gary completely bereft of protection against Cheyanne's lawsuit. These facts constitute bad faith, provide that there was coverage for Cheyanne's claim and therefore constitute a breach of contract, and warrant UAIC compensating Gary, paying for the judgment currently entered against him, as well as paying other compensatory and even punitive damages.

investigated any of the above to determine whether Gary was covered, and instead made the

UAIC cites to completely inapplicable case law and non-binding precedent. UAIC claims that even if coverage existed, they are not liable for breach of the duty to defend. They base this proposition on two 9<sup>th</sup> Circuit cases, based on California law, that are non-binding and are distinguishable from the current case. UAIC cites to *Lunsford v. American Guarantee Liab*. *Ins. Co.* claiming that it supports their position that an insurer is not liable for bad faith even after the Court resolved the ambiguity in the contract in favor of the insured. However, the question presented in this case was "whether, under California law, a general liability insurance policy which promises to defend an insured against 'malicious prosecution' includes a duty to defend against an 'abuse of process' claim." *Lunsford v. American Guarantee Liab. Ins. Co.*, 18 F. 3d 653, 654. This case has no relevance on the current case. Further the Court made their decision on bad faith "because they investigated the claim." *Id.* at 656. UAIC did not investigate the claim in this case.

UAIC also cites to *Franceschi v. Amer. Motor Ins. Co.*, another case based on California law. This case involved a medical insurance policy which provided an exclusion for preexisting conditions within a certain time period. *Franceschi v. Amer. Motor Ins. Co.*, 852 F.2d 1217, 1218 (9<sup>th</sup> Cir. 1988). The insurance company found that the Plaintiff received medical treatment within the time frame of the preexisting conditions limitation in the policy, and

. 1

5

6

7 8

10 11

12

13 14

15 16

17

18 19

20 21

22 23

24 25 26

27

28

therefore denied coverage for certain medical treatment. Id. Further, they investigated the claim, including medical records. Id. at 1220. The current case does not involve medical insurance or policy exclusions so this case is not relevant. Additionally, the insurer investigated the claim in *Franceschi*, however UAIC did not investigate the current case.

As explained in detail above, Lewis had coverage under the policy, UAIC failed to investigate, failed to inform him of settlement opportunities, put their interests above that of their insured, and violated the duty of good faith and fair dealing. Therefore, summary judgment is not proper in finding that UAIC did not commit bad faith.

#### C. The Court Should Not Dismiss Plaintiffs' Claims Under N.R.S. 686A.310.

Plaintiffs respectfully move this court to deny Defendant's Motion to Dismiss, which is actually a Motion for Summary Judgment because the district court will be considering matters outside the pleadings. Paso Bldrs., Inc. v. Hebard, 83 Nev. 165 (1967).

Defendant improperly cites to Nev. Assn. Serv., Inc. v. First Am. Title Ins., Co. in an effort to support its position that Plaintiffs have no causes of action under N.R.S. 686A.310. However, this case is readily distinguishable. In Nev. Assn. Serv., Inc. v. First Am. Title Ins., Co. the Plaintiff's were alleging that an implied contract was created between the parties through a course of conduct. Nev. Assn. Serv., Inc. v. First Am. Title Ins., Co., 2:11-cv-02015-KD-VCF (D. Nev. 2012). The Court found that "N.R.S. § 686A.030 cannot apply because the allegations of the Complaint are not based on an insurance policy." Id. at 4 (emphasis added). That is obviously not the case here. Here, the allegations of the Complaint are based on an insurance policy. Further, this is not an action about an implied contract, but rather a contract under which Mr. Lewis was insured with Defendant UAIC. When ambiguous language in a contract is construed in the insureds favor, it does not establish an "implied"

contract, but rather provides coverage under an actual insurance contract. As explained above, there was a valid contract of insurance between Lewis and UAIC, there was actual coverage under the policy for the loss in question, and UAIC violated N.R.S. § 686A.030. UAIC wrongfully refused to cover the value of the claim of Cheyanne Nalder, wrongfully failed to settle within the Policy Limits when they had the opportunity to do so, wrongfully denied coverage, failed to adopt and implement reasonable standards for the prompt investigation and processing of claims arising under its insurance policies, and failed to effectuate the prompt, fair and/or equitable settlement of the claims in which liability of the insurer was very clear, and which clarity was conveyed to UAIC. As such, these claims should not be dismissed.

# D. The Court Should Not Bifurcate Plaintiffs' Extra-Contractual Remedies from the Contract Claims.

UAIC's request for bifurcation is not well taken. UAIC's motion admits that its only defense to its refusal to investigate or otherwise handle Cheyenne's claim against Gary was UAIC's position that there was no coverage. This is not a case where there is a coverage dispute, and after the coverage dispute is determined there is a dispute as to whether the claim was handled properly, which would include the introduction of additional evidence concerning how the claim was handled. The claim was not handled. If there was coverage for Gary then there will be no dispute that UAIC never took any steps to investigate or otherwise resolve the claim. The evidence that the claim was denied, that no investigation was performed, and that coverage was not extended makes up the entirety of this action. That evidence makes up both the breach of contract and the bad faith claims.

FRCP 42(b) states that separate trials can be held "For convenience, to avoid prejudice, or to expedite and economize [cases]". None of those purposes would be served by bifurcating this case. As the same evidence and behavior by UAIC will be used to establish the breach and



21,

 twice and argue in the first instance it is or is not a breach of the contract, and then argue in the second instance that it does or does not constitute bad faith. There is no prejudice to the Defendant as the jury will already hear all of the evidence of bad faith in the breach of contract portion as they are the same. Defendant's motion points to no evidence that would be admissible in the bad faith claim, that would not be admissible in the breach of contract claim. For these same reasons judicial economy is likewise not served by bifurcation.

Bifurcation presents a significant risk of prejudice to the Plaintiffs in this case. UAIC is hoping to use human nature in the hopes that the jurors' longing to return home from jury service will impede their judgment in determining the facts of this case. If this matter is bifurcated UAIC will be able to imply to the jury, if not outright inform the jury, that if they find UAIC breached the insurance contract they will have to continue their jury service to hear the bad faith portion of the case, and that if they find that UAIC did not breach the insurance contract they can go home then and there. Tempting the jury in such a manner serves no purpose and poses a significant risk of prejudice to the Plaintiffs. Bifurcation should therefore not be granted.

# E. Defendant Should Not be Granted Leave to Amend its Pleadings to Add a Counter-Claim Against Plaintiff at this Late Date.

UAIC, after claiming for years there was no insurance contract, and defending this suit to the point of requesting this Court hold as a matter of law that there was no insurance contract, now asks this Court to allow UAIC to argue that there was a contract, and that Gary Lewis violated it. Setting aside for a moment the ridiculous of UAIC crying foul against Gary Lewis and claiming he did not abide by a contract UAIC claim never existed, there is simply no good cause to permit such a defense.



There is no evidence of collusion between Gary Lewis and Cheyenne Nalder. UAIC's file amply proved UAIC was told about the accident, was told about Cheyenne's injuries, was provided a medical authorization from Cheyenne together with a list of Cheyenne's medical care providers, was provided with a copy of the Complaint and was put on notice that the lawsuit was proceeding, and was notified in the Complaint that Cheyenne's medical expenses, as of the filing of the Complaint, exceeded \$41,000.00. Having the full knowledge of all of this information, UAIC chose to take no action to defend Gary Lewis.

UAIC's decision to not defend Gary Lewis resulted in the case proceeding to a judgment against Gary in the amount of \$3,500,000.00. Being faced with such a judgment being entered against him, and with the understanding that his insurance company was not going to take any steps to protect him against the judgment, Gary was left with very little options. Gary elected to reach an agreement with Cheyenne whereby Gary and Cheyenne would pursue Gary's claims against UAIC for nor protecting him, and Cheyenne would not immediately execute on Gary's personal assets. As a result of this agreement the instant lawsuit was filed and a formal assignment was ultimately executed.

UAIC cannot prove anything that Gary Lewis ever did that was in violation of the policy. Gary reported the claim to UAIC. UAIC was advised that Cheyenne was willing to accept the applicable policy limits to resolve her claim against Gary. UAIC was informed that suit was filed against Gary. UAIC's failure to involve itself in the proceedings resulted from UAIC's decision alone, and cannot be laid at Gary Lewis' feet.

UAIC never offered to provide Gary with any defense. UAIC did not even defend Gary subject to a reservation of rights and then investigate whether coverage was available. As a result, the judgment was entered. After judgment was entered, Gary took the only reasonable

1 2 3

4

5

678

9 10

11

12 13

14

15 16

17

18

19

2021

22

23

24

2526

27

28

action available him, which was to work with his judgment creditor to bring an action against Gary's carrier for not protecting him. This does not constitute collusion, fraud, or a breach of Gary's insurance contract with UAIC.

UAIC's position begs the question of what UAIC would have had Gary Lewis do when Gary was faced with a significant judgment and was receiving absolutely no protection under his insurance agreement with UAIC. Even assuming Gary took action contrary to the policy, which is not substantiated by any evidence, it is wholly improper for UAIC to expect Gary Lewis to honor a policy of insurance with UAIC which UAIC refuses to honor, and which UAIC claims does not exist. UAIC's position that it can ignore the policy, can fail to honor any part of the policy, even claim the policy does not exist, yet hold Gary Lewis to each and every provision of the policy should be honored nor recognized by this Court.

### **CONCLUSION**

Plaintiff respectfully requests that this court deny Defendants Counter-Motion in its entirety for the reasons set forth in the points and authorities noted above.

DATED this 18th day of April, 2013.

## CHRISTENSEN LAW OFFICES. LLC

By:

Thomas Christensen, Esq. Nevada Bar No. 2326 1000 S. Valley View Blvd. Las Vegas, NV 89107 (702) 216-1471 Phone (702) 870-6152 Fax

courtnotices@injuryhelpnow.com Attorneys for Plaintiffs

follows:

# **CERTIFICATE OF SERVICE**

Pursuant to Fed. R. Civ. P. 5 and LR 5-1, I certify that I am an employee of CHRISTENSEN LAW OFFICES, LLC, and that on this 12<sup>th</sup> day of April, 2013, I served a copy of the foregoing OPPOSITION TO DEFENDANT UNITED AUTOMOBILE INSURANCE COMPANY'S COUNTER-MOTION FOR SUMMARY JUDGMENT ON ALL EXTRA-CONTRACTUAL CLAIMS OR REMEDIES; OR IN THE ALTERNATIVE, MOTION TO BIFURCATE CLAIMS FOR EXTRA-CONTRACTUAL CLAIMS OR REMEDIES; FURTHER, IN THE ALTERNATIVE, MOTION FOR LEAVE TO AMEND ANSWER TO FILE COUNTER-CLAIM as

☑ U.S. Mail—By depositing a true copy thereof in the U.S. mail, first class postage prepaid and addressed as listed below; and/or

□ Facsimile—By facsimile transmission pursuant to EDCR 7.26 to the facsimile number(s) shown below and in the confirmation sheet filed herewith. Consent to service under NRCP 5(b)(2)(D) shall be assumed unless an objection to service by facsimile transmission is made in writing and sent to the sender via facsimile within 24 hours of receipt of this Certificate of Service; and/or

☐ Hand Delivery—By hand-delivery to the addresses listed below.

Thomas E. Winner, Esq.
Matthew J. Douglas, Esq.
ATKIN, WINNER, & SHERROD
1117 S. Rancho Dr.
Las Vegas, NV 89102

J-J- M. H.

An employee of CHRISTENSEN LAW OFFICES, LLC



	4	
	5	
	6	
ţ.	7	
	8	
	9	
	10	
	11	
	12	
	13	
:	14	
	15	
	16	
	17	
	18	
	19	
	20	
	21	
	22	
	23	
	24	
	25	
	26	
	~~	

1.	MATTHEW J. DOUGLAS
l	Nevada Bar No. 11371
2	ATKIN WINNER & SHERROD
	1117 South Rancho Drive
3 -	Las Vegas, Nevada 89102
	Phone (702) 243-7000
1	Facsimile (702) 243-7059
	mdouglas@awslawyers.com
5	
	Attorneys for Defendant,
5	United Automobile Insurance Company
	1 * * *

#### UNITED STATES DISTRICT COURT

#### DISTRICT OF NEVADA

JAMES NALDER, Guardian Ad Litem for minor Cheyanne Nalder, real party in interest, and GARY LEWIS, Individually;

Plaintiffs,

VS.

UNITED AUTOMOBILE INSURANCE COMPANY, DOES I through V, and ROE CORPORATIONS I through V, inclusive

Defendants.

CASE NO.: 2:09-cv-1348 DEPT. NO.:

DEFENDANT UNITED AUTOMOBILE INSURANCE COMPANY'S REPLY BRIEF IN SUPPORT OF ITS COUNTER-MOTION FOR SUMMARY JUDGMENT ON ALL EXTRA-CONTRACTUAL CLAIMS OR REMEDIES; OR, IN THE ALTERNATIVE, MOTION TO BIFURCATE CLAIMS FOR EXTRA-CONTRACTUAL CLAIMS OR REMEDIES; FURTHER, IN THE ALTERNATIVE, MOTION FOR LEAVE TO AMEND ANSWER

#### ORAL ARGUMENT REQUESTED

Defendant UNITED AUTOMOBILE INSURANCE COMPANY by and through its Counsel of record, Matthew J. Douglas, of ATKIN WINNER & SHERROD, hereby submits its Reply Brief in support of its Counter-Motion for Summary Judgment on all Extra-contractual Claims or Remedies, or, in the alternative, Motion for Bifurcation of Certain Claims; finally, Motion for Leave to Amend.

This Reply is made and based upon the pleadings and papers on file with this Court, the Points and Authorities contained below, and any oral argument which the Court may entertain at the time of hearing.

111

3

5

6

8

9

10

11

12

13

14

15

16

17

18

19

20

21

22

23

24

25

26

27

28

DATED this 26<sup>th</sup> day of March, 2013.

### ATKIN WINNER & SHERROD

/s/ Matthew J. Douglas Matthew J. Douglas Nevada Bar No. 11371 1117 S. Rancho Drive Las Vegas, Nevada 89102 Attorneys for Defendant

#### POINTS AND AUTHORITIES

### RESPONSE TO PLAINTIFFS' STATEMENT OF FACTS

Defendant UNITED AUTOMOBILE INSURANCE COMPANY (hereinafter referred to as "UAIC") will not re-state all pertinent facts as the essential facts are set forth in its original Motion for Summary Judgment (Document No.17, herein), its Reply in support of the original Summary Judgment Motion (Document No.21) and its instant Counter Motion for Summary Judgment and, Opposition to Plaintiff's Motion for Summary Judgment (Documents No. 89 & 90, respectively). Moreover, most of the facts are basically undisputed. Accordingly, rather than re-submit facts and, exhibits, Defendant submits its statement of facts and Exhibits, from the aforenoted documents (including the declarations of Jan Cook and Danice Davis), as if fully set forth herein.

That said, Defendant does need to Reply to Section III of Plaintiffs' Opposition, entitled "Responses to Defendant's Statement of Facts." First, Plaintiffs' take umbrage with Defendant's assertion that Plaintiff's Counsel stated Defendant's reading of the Renewal notices was "potentially reasonable", instead of merely "reasonable" as Defendant asserted. In reply, Defendants argue that whether Plaintiff's Counsel stated the Defendant's reading of the renewals was 'reasonable' or, 'potentially reasonable', really does not alter the fact that Counsel for Plaintiff tacitly admitted in that exchange that Defendant's understanding of the renewals was

16

17

18

19

20

21

22

23

24

25

26

27

28

2

3

5

8

9

reasonable. This is important because, this would serve as an admission by Plaintiff that
Defendant's reading of the renewal was reasonable and, by extension, that there is clearly
genuine dispute as to coverage herein. Accordingly, and even if Plaintiff's believe there is an
ambiguity, Defendant asks whether the Plaintiffs are implying that they do not believe
Defendant's interpretation of the Renewal notices was reasonable? If that is the case then
Defendant does not believe Plaintiffs' position is sound given that this was a 'renewal' with a
"due date" clearly noted on the statement.

Next, the Plaintiffs maintain that Defendant's noting the other gaps in coverage, between Lewis' other policy terms, is also a "red herring" because Lewis could not have known of these gaps without "cancelation/termination notices." This argument, however, is simply incorrect in both fact and law and, to some extent has already been dismissed by this Court and affirmed on appeal. The fact is, Lewis was informed of these gaps by dint of the new insurance cards and declarations pages sent to him at the inception of each new term. Please see complete copies of all policy declarations pages and insurance cards for Lewis attached as Exhibit '1' to Plaintiff's own Motion for Summary Judgment, Document No. 88 herein. For instance, at pages 28-33 of Exh. 1 to Document No. 88, this Court can clearly see that – for the term immediately preceding the one at issue – Plaintiff was 2 days late with his payment and, accordingly, his new insurance cards were issued with an inception date of May 31, 2007 which was two days beyond the expiration of his prior policy. Accordingly, Lewis did receive notice of the periods of noncoverage via his insurance cards at least. Therefore, if Plaintiff's are claiming Lewis never reviewed his insurance cards or, never realized there was a lapse, this is hard to believe given that all drivers must have such insurance cards in their vehicle. In fact, Defendant posits that every driver knows he/she must have valid insurance cards with him/her in order to legally operate their vehicle. Accordingly, if Lewis is somehow claiming he never had the subject insurance cards (cited above) one wonders why he kept renewing his monthly policies. The fact is, he would not, and this fact shows the unreasonableness of Plaintiffs' claim that Lewis did not know his policy would lapse in instance of late payment as it had happened in the month

# immediately preceding the term at issue.

Moreover, this Court, in the December 7, 2010 Order, has already dismissed Plaintiff's causes of action under Nev. Rev. Stat. § 687B.320 and Nev. Rev. Stat. § 687B.340 and, these dismissals were affirmed on Appeal. See Document No. 42, herein as well as Exhibit 7 to Plaintiff's Motion for summary judgment, Document No. 88, herein. Per those causes of actions, Plaintiff's essentially had argued that Defendant's month-long policy terms were void because they failed to comply with the aforenoted statutes by failing to provide a notice of cancellation pursuant to Nev. Rev. Stat. § 687B.320 or, alternatively, not providing a renewal in compliance with Nev. Rev. Stat. § 687B.340. However, this Court disagreed with Plaintiffs and dismissed these Counts and, this was subsequently affirmed on Appeal. Accordingly, Plaintiff's cannot now assert that Lewis would have "no notice of the lapses" without a "cancellation notice" as this Court has already found these statutes to be inapplicable here. As such, Plaintiff's arguments in this regard are further without merit.

#### II.

### **ARGUMENT**

In reviewing Plaintiff's Opposition to the present Motion it seems quite clear that Plaintiffs' have basically recycled their previous arguments from their Motion for Summary Judgment and have, for the most part, simply ignored or, failed to address, the case law and arguments raised by Defendant's concerning whether there was a 'genuine dispute' or, reasonable basis for the denial of coverage. Defendants ask this Court to note this as it seems to be a tacit admission by Plaintiffs that they have no articulated response to these arguments by Defendant. Defendant will respond to Plaintiffs' arguments, but, in short, it seems that Plaintiff's ignore the basic argument by Defendant that, regardless of this Court's ultimate determination regarding the any ambiguity in the renewal, the Defendant's position, at the time, was a reasonable one (even if ultimately found incorrect) and, therefore, summary judgment should be granted in favor of Defendant on any 'bad faith' claims. In short, were Defendants actions reasonable, based on the facts known at the time, when Lewis admits he did not pay for his July

2

3

4

5

6

7

8

9

10

11

12

13

14

15

16

17

18

19

20

21

22

23

24

25

26

27

28

2007 timely and no information regarding an alleged ambiguity (to explain this late payment) were ever made known to Defendant prior to the instant lawsuit. Defendant argues its actions were reasonable at the time because it could not have possibly known about the ambiguity argument, which was not made until March 2010 and, only after a first argument for coverage was discarded. As such, even if the Court know finds an ambiguity existed, UAIC should not be liable, in hindsight, for bad faith when no facts were ever brought forth at the time.

Alternatively, as clearly no policy was in effect for the loss, even should this Court find the renewal ambiguous, the result would be for the Court to imply an insurance policy at law and, therefore, no cause of action pursuant N.R.S. 686A.310 should lie either.

Additionally, and further in the alternative, Defendant believes Plaintiffs' have not brought forth arguments sufficient to overcome the obvious prejudice to Defendant should this matter not be bifurcated (as to the contractual and, extra-contractual, causes of action) and, therefore this matter should be so bifurcated.

Finally, that Plaintiffs have also failed to show good cause why Defendant's request to amend its pleading to file a counter-claim and/or a Third Party Claim against Plaintiffs' Counsel should not be liberally granted.

### A. Response to Plaintiff's Arguments concerning ambiguity in the renewal statements.

The first section (Section V., part A.) of Plaintiffs' Opposition deals with the ambiguity issue in the renewal statements. Defendant notes that its Counter-Motion does not seek a ruling on the ambiguity issue - as same has been ruled on by the 9th Circuit Court of Appeals. In fact, Defendant notes that its Counter-Motion for summary judgment is premised on the argument that, regardless of this Court's ultimate determination on the ambiguity issue, this Court can still rule on Plaintiff's allegations of bad faith and, other contractual remedies under the genuine dispute/reasonable basis doctrine. Defendant believes this portion of Plaintiff's Opposition is really superfluous and of no bearing on the instant Counter-Motion. To the extent these issues

are relevant for the discussion, herein, Defendant notes they are more fully addressed in Defendant's Opposition to Plaintiffs' pending Motion for summary judgment (Document No. 90, herein) and, as such, Defendant will not re-state all of its arguments and merely refers this Court to its arguments on these issues as contained in Document No. 90, herein, as if same were fully set forth herein.

That said, Defendant would like to note several incorrect, or incomplete, statements of law and fact by Plaintiffs' in this section. First, Plaintiffs' claim that there is "no dispute" that UAIC had advised Lewis he could pay his premium late and still be covered and cite to "Exhibit 1, p. 15." See Plaintiffs' Opposition, p. 10, lines 26-28. Initially, it is not at all clear what Exhibit Plaintiffs' are relying on, but assuming its Exhibit '1' to Plaintiff's Motion<sup>1</sup>, Defendant further assume Plaintiffs' are referencing the April 26, 2007 Revised Renewal Statement. As discussed in greater detail in Defendant's Opposition to Plaintiff's Motion for summary Judgment (Document No. 90, p. 7, lines 7-24 & p. 8, lines 1-7) Defendants do, in fact, dispute that Lewis was ever told he could "pay late." Rather, as explained by Defendant several times in this litigation, the course of dealings here is that Lewis never was allowed to pay late and, instead, if he paid after his previous policy expired, his new policy did not incept until the next month's premium was paid.

The revised renewal statement issued April 26, 2007, referenced by Plaintiff, was issued because Lewis – who had purchased his first month-long policy beginning March 29, 2007<sup>2</sup> – added a new driver (attached as page 13 of Exhibit "1" to Plaintiff's Motion for summary judgment) as well as a new vehicle (attached as page 14 of Exhibit "1" to Plaintiff's Motion for

<sup>&</sup>lt;sup>1</sup> It appears Plaintiff's are actually referring to page 16 of that exhibit

<sup>&</sup>lt;sup>2</sup> A copy of the receipt of the first policy premium, on March 29, 2007, is attached as page 7 of Exhibit "1" to Plaintiff's Motion for Summary Judgment

Summary Judgment) to his policy on April 25, 2007. <sup>3</sup> As the two additions to the policy increased his premium a new, "Revised Renewal Statement", was issued which did allow him to remit his May 2007 premium by May 6, 2007. However, this revised renewal statement only provided additional time - beyond expiration of his current policy – because of the late additions to the policy and increased premium required a Revised Renewal Statement to be sent out. As such, in no way did same Revised Renewal Statement create a "course of conduct" allowing for payment of premium beyond expiration of the current policy term. This conclusion is supported by the fact that Lewis actually paid for his May 2007 policy on April 28, 2007 and the new policy term incepted, on schedule, April 29, 2007. See Receipt of Payment dated April 28, 2007, page 26 of Exhibit '1' to Plaintiff's Motion for Summary Judgment. Accordingly, this is really a red herring by Plaintiffs and, is really of no consequence to the issues at bar.

Further, Plaintiffs' continue to supply the wrong standard for interpreting the renewal statements at issue. Defendant agrees with Plaintiffs' citation to the general principle of contract law that an ambiguity in a writing is ambiguous it will be construed against the drafter. See Glenbrook Homeowners Association v Glenbrook Co., 111 Nev. 909, 901 P.2d 132 (1995) (holding ambiguities in a residential development plan would be construed against the drafter). However, Defendant disagrees with Plaintiffs' premise that a renewal offer for an insurance policy must be interpreted under the rules for interpreting insurance policies. Those rules, as this Court knows, require a Court to construe insurance policies 'liberally in favor of the insured and strictly against the insurer.' See Hartford Insurance Group v Winkler, 89 Nev. 131, 508 P.2d 8 (1973) (finding ambiguity in an insurance policy regarding whether wife, who had filed for divorce from husband, needed to reside in the same household as her husband to claim coverage

<sup>&</sup>lt;sup>3</sup> These endorsements led to an amended policy declarations page to be issued to Lewis on April 25, 2007 for the remaining four days of his policy (April 25, 2007 – April 29, 2007). (A copy of the

2

3

4

5

6

7

9

10

11

12

13

14

15

16

17

18

19

20

21

22

23

24

25

26

27

28

at time of loss). Despite the assertions that these rules apply, Plaintiffs' does not offer a single case in support of their position that an ambiguity in an insurance renewal offer should be interpreted under the rules of insurance policy interpretation.

Specifically, besides the Hartford Ins. Gr. and Glenbrook Assoc. cases, noted above, which were cited by Plaintiffs', but which do not lend any support to Plaintiffs' contention, Plaintiff also directs this Court to United Ins. Co. v Frontier Ins. Co., 120 Nev. 678, 99 P.3d 1152 (2004) and Farmer's Ins. Gr. v Stonik, 110 Nev. 64, 867 P.2d 389 (1994). These cases, however, also do not help Plaintiffs' position. In United Ins. Co. v Frontier Ins. Co., 120 Nev. 678, 99 P.3d 1152 (2004), the Court found that the policy terms regarding an 'occurrence' under the insurance policy were unambiguous. Similarly, the court in Farmer's Ins. Gr. v Stonik, 110 Nev. 64, 867 P.2d 389 (1994) found no ambiguity in the 'other insurance clause' in an insurance policy and prevented the insured from claiming her higher coverage limits from another policy with the insurer. As such, despite Plaintiffs' repeated argument that this Court should interpret the renewal offered by UAIC under the rules typically used for insurance policies, Plaintiffs' fails to cite a single case to this Court in support of this argument.

As such, with that background in the existing case law, this Court may review the claimed 'ambiguity' in UAIC renewal notice to Lewis as a matter of law under general rules of contract interpretation. Glenbrook Homeowners Association v Glenbrook Co., 111 Nev. 909, 901 P.2d 132 (1995); Farmers Ins. Exch. v. Neal, 119 Nev. 62, 64 P.3d 472, 473 (Nev. 2003). Quite simply, the rule for ambiguities is whether the document "is subject to two or more reasonable interpretations." Gary G. Day Constr. Co., Inc. v. Clarendon Am. Ins. Co., 459 F. Supp. 2d 1039, 1045 (D. Nev. 2006) (citing Grand Hotel Gift Shop v. Granite State Ins. Co., 108 Nev. 811, 839 P.2d 599, 604 (Nev. 1992)).

Amended Declaration is attached as page 10 of Exhibit "1" to Plaintiff's Motion for Summary Judgment)

As mentioned, though the above is not particularly relevant to Defendant's arguments regarding whether there existed a reasonable basis to deny coverage which would serve as basis for summary judgment on the extra-contractual claims, Defendant felt it necessary to address these mischaracterizations by Plaintiff as they have bearing on other issues, herein and, show a pattern by Plaintiffs'.

B. Response to Plaintiff's Arguments that UAIC "breached the contract" by failing to investigate coverage and refusing to cover the insured.'

It is clear that Plaintiffs' go to great lengths to avoid ever discussing the central issue of Defendant's Counter Motion for summary judgment. That is, regardless of the ultimate determination on the ambiguity, were UAIC's actions reasonable, under the facts at the time, to sustain a finding that at least a Genuine Dispute existed as to coverage and, therefore, finding UAIC cannot be liable for any alleged 'bad faith' or, extra-contractual damages. Defendant argues that the fact that Plaintiffs' only mention this issue, in passing, once<sup>4</sup> in their entire brief suggests the lengths to which Plaintiffs' will go to avoid discussing this issue because they have no response to same.

Defendant acknowledges that Plaintiffs insist Defendant failed to investigate, failed to inform (of settlement offers) and, failed to defend and - Defendant will respond to these arguments. However, Defendant again asks this Court to note that Plaintiffs' obvious failure to address most of the points and law raised by Defendant in its Counter-Motion, regarding the existence of a 'genuine dispute'/reasonable basis, and consider same a tacit admission that Plaintiffs' have no response to these arguments. Moreover, Defendant must also ask this Court to note the glaring absence, in Plaintiffs' Opposition, of any discussion of how Defendant was

<sup>&</sup>lt;sup>4</sup> From Defendant's review, Plaintiffs' only mention this issue when they acknowledge the standard from *Powers v. United Services Auto Ass'n*, 962 P.2d 596 (1998) that, to establish a bad faith claim, the Plaintiff must establish that there was no reasonable basis for denying coverage. *See Plaintiff's Opposition p. 15, lines 19-24.* 

unreasonable in its coverage position. Again, this omission too must also serve as further proof that Plaintiffs' have no response to this basic argument of Defendant's summary judgment and highlights the weakness of their arguments opposing the instant Motion.

1. Plaintiff cites to standards for bad faith that are either non-binding or, inapplicable to the case at bar as the correct standard is merely whether UAIC acted reasonably and/or whether its denial was based upon a reasonable dispute as to coverage, from the facts known at the time.

As stated in Opposition to Plaintiffs' Motion for Summary Judgment (Document No. 90, herein), Plaintiffs' attempt to utilize non-binding or, inapplicable case law to the instant matter. Defendant asserts, again, that much of the case law cited by Plaintiffs' is simply inapplicable here and fails to cite the correct standard. Rather, Defendant maintains that the correct standard, from the Allstate v Miller and Guebara holdings is that the key to a bad faith claim is whether or not the insurer's decision regarding coverage is reasonable and, that when the insurer's actions are reasonable, the Court can decide so as a matter of law and dismiss extracontractual claims.

For their Opposition, Plaintiffs' cite to a West Virginia opinion, Shamblin v. Nationwide Mut. Ins. Co., 396 S.E. 2d 766 (W.Va. 1990) suggesting an insurer is strictly liable for insurer bad faith. However, as this Court plainly knows this precedent is not binding on this Court and, moreover, does not accurately set forth the standard for insurer bad faith liability in Nevada. Accordingly, that case and, argument, is of little use in the case at bar. Moreover, the Shamblin case and, several California decisions relied upon by Plaintiff<sup>5</sup>, are distinguishable for the simple

<sup>&</sup>lt;sup>5</sup> Defendant must note that Plaintiffs' rely on California and, other out-of-state, precedent, but seem to object when Defendant does so. However, it must be noted that Defendants have only noted California decisions, not for applicable law, but only for application of similar law to factual situations more in line with the case at bar to deepen the discussion and, understanding of the issues. This is obviously useful because some out of state law is better developed than Nevada's and, as such, more situations have been confronted. Plaintiffs' on the other hand, have relied on out of state precedent for applicable law which, of course is simply non-binding.

2

3

5

6

7

8

9

10

11

12

13

14

15

16

17

18

19

20

21

22

23

24

25

26

27

28

reason that all of those cases involved instances where there was no dispute as to a policy even being in force (and, therefore, the loss occurring during a policy term) and the insurers had failed to settle the claim within limits, thus exposing the insureds to excess judgments. Accordingly, the standards applied in those cases are immediately distinguishable from the case at bar where there was a genuine dispute as to the existence of a policy itself at the time of loss.

Indeed the California precedents cited by Plaintiffs' all state merely that an insurer who failed to settle within an insured's policy limits, may later be responsible for the detriment caused by the insurer's breach of the covenant of good faith and fair dealing. See Comunale v Traders & General Ins. Co., 50, Cal.2d 654, 328 P.2d 198; Crisci v. Sec. Ins. Co., 66 Cal.2d 425 (1967); Johansen v Calif. State Auto. Assn. Inter-Ins. Bureau, 538 P.2d 744 (1975). Again, while this may be a correct recitation of the law- as it applies to traditional "third-party" defense claims made against an insured when a policy is in force – it does not have application to the case at bar where no policy was in effect. This is evident from a review of the Crisci, Comunale, and Johansen decisions wherein there was no question as to a policy being in force and, moreover, there existed evidence that the insurer had no reasonable defense for the insured to refuse a settlement offer within the policy.

The same problem arises with the other cases cited by Plaintiff. For instance, Plaintiff cites to Powers v.U.S.A.A., 114 Nev. 690 (1998), for the proposition that a quasi-fiduciary relationship exists between an insurer and insured. Once again, however, this is a correct interpretation when a policy in force, but simply does not apply to the situation at bar. Further, Plaintiff places much reliance upon Landow v. Medical Ins. Exch. of Cal., 892 F. Supp. 239 (1995) for the proposition that an insurer could be held liable for harm caused to an insured by a

Additionally, Plaintiff cites to in <u>Pemberton v. Farmers Ins. Exch.</u>, 109 Nev. 789, 858 P.2d 380 (1993), broadly, for the proposition that Nevada established standards for insurers in Uninsured or Underinsured motorist coverage claims and, also, for the proposition that 'insurers have a duty to investigate.' Whether or not that case stands for those propositions, it is clear that in that case the Nevada Supreme Court held that a claim for insurance bad faith *does not accrue until the underlying contractual action is resolved*. <u>Id.</u> As such, the Court there felt the insurer's duties did not accrue to the insured until *legal entitlement to benefits was established*. Here, the Plaintiff's have yet to prove a policy in force on the date of loss (and, therefore, legal entitlement) and, in fact, one Judge has already found that there was not. As such, this case also does not lend Plaintiff support for the proposition that UAIC committed any actionable bad faith in this case.

Finally, the Plaintiff also cites to and, relies on, Allstate v. Miller, 212 P.3d 318 (2009), for the proposition that the implied covenant of good faith and fair dealing included a duty to notify of settlement offers. Further, Plaintiff relies on Miller for the proposition that an "insurer must give equal consideration to the insured's interest" and act as a prudent insurer "without policy limits." However, Plaintiffs' again fails to address the fact that, in Miller, there was simply

<sup>&</sup>lt;sup>6</sup> The <u>Comunale</u> and <u>Johansen</u> cases did involve an issue of coverage under the policy, which was resolved against the insurer, but they are dissimilar to this case where UAIC had a reasonable belief there

2

3

6

7

8

9

10

11

12

13

14

15

16

17

18

19

20

21

22

23

24

25

26

27

28

no question as to whether a policy was in effect. This is an important factor that distinguishes this case from the one at bar as the implied covenant of good faith and fair dealing necessarily flows from the existence of a valid policy.

Accordingly, the question becomes, when, as here, the Defendant maintains it reasonably believed no policy was in force, based on the facts known at the time, how could it have breached its obligations to its insured? Defendant argues that the reasoning in Miller, as applied to an insurer's consideration of insured's interest in regard to a settlement demand, is in regard to circumstances when a policy is in force. Obviously, the considerations are different when no policy exists. For example, in such a case as existed here, do Plaintiffs' propose the Defendant should have paid the policy limits – even without a policy in force – on the off chance, almost 3 years later, an insured would suddenly claim he thought his renewal was ambiguous? Following this logic to its reasonable extension would certainly not serve public policy as it would bankrupt every insurer doing business in the state. Insureds could simply fail to pay for new policy terms, knowing their insurer would need to honor and pay all claims on the speculative chance, some time in the future, an insured may claim ambiguity in the renewal and succeed in having a policy retroactively implied. The fact is an insurer is under no duty to speculate as to any possible argument that a claimant or insured might advance in the future - only the facts and circumstances known or, reasonably knowable, at the time. Accordingly, Plaintiffs' argument makes little practical, legal or, common, sense and should thus be disregard.

This conclusion is confirmed by Allstate v. Miller itself which stands for the proposition that Nevada has follows the genuine dispute doctrine, as set forth in Guebara v. Allstate Insurance Company, 237 F.3d 987, 992 (9th Cir. 2001), and reviews insurers actions under a reasonableness standard based on the facts known at the time. The Court in Allstate v Miller,

was no policy in force and, not merely an argument against coverage for the loss.

stated:

2

3

5

6

7

8

9

10

11

12

13

14

15

16

17

18

19

20

21

22

23

24

25

26

27

28

"When there is a genuine dispute regarding an insurer's legal obligations, the district court can determine if the insurer's actions were reasonable. See Lunsford v. American Guarantee & Liability Ins. Co., 18 F.3d 653, 656 (9th Cir. 1994) (interpreting California law); CalFarm Ins. Co. v. Krusiewicz, 131 Cal. App. 4th 273, 31 Cal. Rptr. 3d 619, 629 (Ct. App. 2005) (holding that if an insurer's reasonableness depends on legal precedent, then the issue is reviewed de novo). This court reviews de novo the district court's decision in such cases and evaluates the insurer's actions at the time it made the decision. Cal Farm Ins. Co., 31 Cal. Rptr. 3d at 629.

In Homeowners Ass'n v. Associated Internat. Ins. Co., 90 Cal. App. 4th 335, 108 Cal. Rptr. 2d 776, 783 (Ct. App. 2001), the California Court of Appeals held that a bad-faith claim requires a showing that the insurer acted in deliberate refusal to discharge its contractual duties. Thus, if the insurer's actions resulted from "an honest mistake, bad judgment or negligence," then the insurer is not liable under a bad-faith theory. Id. (quoting Careau & Co. v. Security Pacific Business Credit, Inc. 222 Cal. App. 3d 1371, 272 Cal. Rptr. 387 (Ct. App. 1990)); see <u>Pemberton v. Farmers Ins.</u> Exchange, 109 Nev. 789, 793, 858 P.2d 380, 382 (1993) (holding that bad faith exists when an insurer acts without proper cause); Feldman v. Allstate Ins. Co., 322 F.3d 660, 669 (9th Cir. 2003) (interpreting and applying California law and holding that to prove bad faith, plaintiff must show insurer unreasonably or without cause withheld benefits due under the policy).

Id. at 317, 329. (emphasis added) As can be seen from a full reading of the Miller decision, the case actually supports Defendant's position. Namely, that a court can review an insurer's actions - at the time they were made - to determine if they were reasonable as a matter of law. Moreover, that 'bad faith' cannot be premised upon an 'honest mistake, bad judgment or negligence.' Here, Defendant argues, UAIC actions at the time must be found to have been reasonable and, certainly were not in 'bad faith' based on a reasonable review of the record.

Further, it is clear that other Nevada decisions have followed this reasoning and held that "[b]ad faith is established where the insurer acts unreasonably and with knowledge that there was no reasonable basis for its conduct." Guarantee National Insurance Company v. Potter, 112 Nev. 199, 206, 912 P.2d 267, 272 (1996). In American Excess Insurance Company v. MGM, 102 Nev. 601, 729 P.2d 1352 (1986), the Nevada Supreme Court held that an insurer cannot be found liable for bad faith, as a matter of law, if it had a reasonable basis to contest coverage. The Court

3

5

7

9

10

11

12

13

14

15

16

17

18

19

20

21

22

23

24

25

26

27

28

in American Excess, supra, defined bad faith as "an actual or implied awareness of the absence of a reasonable basis for denying benefits of the policy." Id. at 605. The Court stated that "because we conclude that AEI's interpretation of the contract was reasonable, there was no basis for concluding that AEI acted in bad faith." Id. In applying Nevada law, the United States District Court in Pioneer Chlor Alcholi Company, Inc. v. National Union Fire Insurance Company, 863 F. Supp. 1237 (D. Nev. 1994) also stated that where a legitimate contractual dispute exists, the insurer "is entitled to its day in court on such an issue without facing a claim for bad faith simply because it disagrees with [the insured]." Id. at 1250.

Accordingly, from the Allstate v Miller holding and, other decisions cited herein, it is clear that the key to a bad faith claim is whether or not the insurer's decision regarding coverage is reasonable and, that when the insureds actions are reasonable, the Court can decide so as a matter of law and dismiss the extra-contractual claims. Moreover, that the insurer's decisions must be reviewed from the facts at the time it made the decision - not in hindsight. Here, Plaintiffs claims that they are entitled to \$3.5 million dollar default judgment, far in excess of Mr. Lewis' \$15,000 policy limits, apparently because of Defendant's 'bad faith' for their failure to defend under Lewis' policy. However it seems clear that Defendant's actions related to a policy which all evidence shows was not in force at the time - by plaintiff's admission no payment was made between June 12, 2007 and July 10, 2007 - that Defendant's actions were reasonable. Moreover, there is no evidence that the 'ambiguity claim' was ever made known to UAIC prior to March 2010 when, during this litigation, the Plaintiffs' first advanced this argument after a first theory (that UAIC lost a timely payment) was discarded. As such, now, years later, while an ambiguity is claimed in the renewal, and while Defendant may be found to owe coverage on an implied contract, the Plaintiffs' must admit that a genuine dispute existed as to coverage for this loss at the time. Plaintiffs' tacit acknowledgement of this fact is evident by their failure to even discuss, much less oppose, Defendants citation to the case law regarding this genuine dispute.

2. UAIC did reasonably investigate the claim and, based on the information known at the time, reasonably believed no policy was in force

Plaintiffs' appear to assert three basis for Defendant's alleged bad faith in their Opposition to the present Motion. The first basis is that Defendant 'failed to investigate the claim.' Defendant disputes this charge and has cited facts in evidence in support of a reasonable investigation under the circumstances at the time. In short, Defendant confirmed with its own underwriting department, the insured's agent and, attempted to contact the insured himself – and found no policy in effect at the time of loss. Moreover, never was alleged ambiguity in the renewal ever noted. Accordingly, Defendant argues it did all it reasonably could be expected to do under the circumstances to investigate whether coverage existed and, thus, there is no bad faith.

First, Defendants acknowledge the duty to investigate, but maintain that such a duty necessarily must be reviewed in the context of the nature of the issue presented (i.e. investigation coverage for claim, extent of a claimant's damages or, whether a policy was even in force). This is because in a situation, where, as Defendant argues existed here, the insurer finds no policy was in effect, further investigation of the underlying claim would be irrelevant. Furthermore, the Nevada Supreme Court in Allstate v Miller, cited above, specifically held that a Court "evaluates the insurer's actions at the time it made the decision" and, accordingly, this should serve as the standard for any claim/coverage investigation as well. In this case, much of Plaintiffs' arguments seem based upon the fact UAIC failed to investigate "Nalder's claims" (i.e. Cheyanne Nalder's injuries and, Lewis' liability for causing same). However, Defendant argues this is not the correct standard here where the reasonable investigation revealed that there was no policy in effect. It is axiomatic that insurers first determine if coverage exists for a claim when claim is presented. If it finds no coverage exists for the claim, the investigation ends (unless, of course,

3

5

7

8

9

10

11

12

13

14

15

16

17

18

19

20

21

22

23

24

25

26

27

28

investigation of the facts of the claim are necessary to examine coverage, e.g. for permissive use etc.). Here, as the investigation by UAIC revealed there was no policy in force - investigation into Cheyanne Nalder's injuries or, Lewis' liability, would have served no purpose and was simply not UAIC's duty under the circumstances.

Plaintiffs cite broadly to Pemberton v. Farmers Ins. Exch., 109 Nev. 789, 858 P.2d 380 (1993), for the proposition that Nevada established standards for insurers in Uninsured or Underinsured motorist coverage claims and, also, for the proposition that 'insurers have a duty to investigate.' Regardless of the accuracy of this assertion, Defendant has stated it acknowledges there is a duty to investigate. Certainly, however, a "reasonableness standard" certainly must be applied and, as such, such a duty must be reviewed in the context of the issue involved and, the information available at the time. This concept is actually fairly well explored in the three cases cited by Plaintiffs on this issue, yet not discussed, and as will be shown - actually support the Defendants' position.

For instance, Plaintiffs cite to Troutt v. Colorado Western Ins. Co., 246 F. 3d 1150 (9th Cir. 2001), for the proposition that "insurers have a duty to investigate coverage in a prompt fashion." A review of that decision reveals that in that case the insured had alleged the insurer had failed to investigate her claim (regarding coverage for a potentially 'alcohol related loss' under a policy insuring such losses for a tavern), but that the trial Court found the insurer had not failed to investigate and, this finding was affirmed on Appeal. In that case, the issue was whether a claim (for a person severing his fingers while chopping wood for a tavern) was covered under a tavern's liquor liability policy. The record revealed that after the insurer was notified of the loss it hired an independent adjustor to investigate and all witnesses, including the insureds, denied alcohol being a factor in the loss. Based in part on this investigation, the insurer there denied the defense of the claim. Later, however, deposition testimony suggested alcohol indeed may have

3

5

6

7

8

9

10

11

12

13

14

15

16

17

18

19

20

21

22

23

24

25

26

27

28

been a factor in the loss and the trial court noted this in its judgment. After a judgment was entered against the insured, the insureds sued the insurer for coverage. In reviewing the decision finding that, while there was coverage, there was no breach of the duty to defend or, investigate, the Court's ruling is instructive in the case at bar. Specifically, the Court in Troutt did hold that insurers have the duty to investigate claims in a prompt fashion, but that the investigation must be reasonable based on all available evidence. Id. at 1162. In applying these rules to that case, the Court in Troutt found that by the time the insured's had requested a defense under the policy, the insurer had already conducted a three month investigation that had revealed alcohol had not been a factor in the loss. Id. at 1162. Therefore, the Court held that though the insurer's decision was later found to be erroneous, the investigation had been done promptly and because the facts gathered at the time showed there was no coverage, the insurer did not breach its duty to investigate. Id. at 1162.

In Tynes v. Bankers Life Co., 730 P. 2d 1115 (MT. 1986), also cited by Plaintiff for the principle that "insurers have a duty to investigate a claim promptly", similarly lends to the discussion herein. In that case, the insurer had denied benefits, under a group health insurance policy, to a person claiming he was not an "employee" of the insured company and, as such, was owed no benefits. However, in upholding a verdict against the insurer for coverage and, bad faith, the Court found there was ample evidence to support the jury's verdict because the insurer's initial investigation had actually found the Plaintiff was an employee and, indeed, the insurer had paid benefits under the policy, before later changing its coverage decision after subsequent investigations. Id. at 1123-24.

The final case relied on by Plaintiff, in regard to its claims that UAIC failed to investigate the claim here, is KPFF, Inc. v. Cal. Union Ins. Co., 66 Cal. Rptr. 2d 36 (CA. 1997), where the Court there affirmed an insurer's decision to deny coverage and defense of claims of seismic

2

3

5

6

7

9

10

11

12

13

14

15

16

17

18

19

20

21

22

23

24

25

26

27

28

defect against its an insured, a structural engineering firm. In that case, the insured had been hired to draft plans for the construction of a hotel. Later, certain issues arose as to defects in the building (particularly concrete cracking related to tension cables) and the insured was sued and, the insurer defended under its 'claims made policy.' After that original action was settled, a second action was filed which now alleged seismic defects which had contributed to further damage to the building's concrete slabs. The defendant insurer, who no longer insured the engineering firm, accepted the "non-seismic claims" - as they related back to the prior notice and claim - but denied coverage and defense for the seismic claims, stating they had not been part of the original claim. The engineering firm and their new insurer sued the prior insurer for denying coverage of those claims. The issue for the Court was whether the allegations in the first complaint (which did not specifically reference seismic defects, but claimed structural damage) and, a status letter of the engineering firm's counsel (informing the insurer that the building owners were conducting extensive testing and may have other claims) was sufficient to put the insurer on notice of the seismic claims and, whether their investigation had been sufficient. In affirming the finding of no coverage and, no breach of the duty to investigate, the Court stated as follows:

> "[T]he duty to investigate applies only to performance of contractual duties under the insurance policy since it is an aspect to the covenant of good faith and fair dealing. (Egan v. Mutual of Omaha Ins. Co., supra, 24 Cal. 3d at p. 817.) An insurer thus has no duty to investigate matters which are not relevant to the performance of its contractual obligation to properly handle the insured's claim according to the terms of the policy. (See California Shoppers, Inc. v. Royal Globe Ins. Co., supra, 175 Cal. App. 3d at p. 37.) As we have noted, the Moran claim-the only claim reported during the policy period-was not based on structural design deficiencies of the building but on expenses Moran had incurred as general contractor in repairing certain [\*\*\*27] cable failures. To properly handle the Moran claim, the insurer had no need to investigate matters outside the scope of these repairs, and, accordingly, the report of cracks and sagging floors, which it received from Mr. Knox, did not entail a duty of further inquiry.

Furthermore, California Union was under no duty to investigate matters relating to coverage under the awareness provision until it received the written notice that the provision required. We have concluded that the Moran pleadings did not suffice as notice of a potential seismic claim under the awareness clause. Without having received the written notice which would trigger coverage under the awareness provision, the insurer had no duty to inquire on its own of circumstances that might give rise to a claim (cf. [\*978] Paulfrey v. Blue Chip Stamps (1983) 150 Cal. App. 3d 187, 199-200 [197 Cal. Rptr. 501] [no duty to investigate until insured complied with claims procedure]), and it cannot be charged with constructive notice of circumstances it had no duty to investigate."

Id. at 45.

In the instant case, it seems clear that, from the facts present at the time Plaintiffs' made demand against Lewis, UAIC promptly investigated and, found there was simply no policy in effect for that date of loss based upon a reasonable investigation of this issue. Moreover, no facts were ever found or, presented, at the time regarding an alleged ambiguity. The fact is, contrary to Plaintiff's arguments that UAIC did 'no investigation', UAIC investigated this coverage issue twice before declining coverage and defense of the underlying suit. UAIC investigated coverage when notified of the loss by immediately confirming the lapse through their underwriting department. This was done when Lewis initially called to check coverage (on July 13, 2007) as documented by the underwriting note, whereupon customer service representative Eric Cook informed him the loss occurred in a period of no coverage after confirming this with the Underwriting Department. See Deposition of Eric Cook attached hereto as Exhibit 'F', p. 36, Lines 17-23,p. 53, lines 4-10, and copy of Underwriting notes confirming call with Lewis, attached hereto as Exhibit '1' to deposition of Giselle Molina, Exhibit 'B', hereto<sup>7</sup>. Next, when Counsel for the Nalders' made a formal claim upon UAIC, the Company double-checked coverage with their underwriting department and, contacted the insurance agency, U.S. Auto,

<sup>&</sup>lt;sup>7</sup> This same note was used at Eric Cook's deposition, but Plaintiff never supplied the Exhibit to the court reporter.

3

4

5

7

8

10

11

12

13

14

15

16

17

18

19

20

21

22

23

24

25

26

27

28

who confirmed Lewis had not paid his premium until July 10, 2007 and provided a copy of the receipt for that transaction. See Exhibit 'C', attached to Declaration of Denise Davis, Document No. 94, herein. Additionally, UAIC attempted to contact Lewis, but was unsuccessful. See copy of deposition testimony of Jan Cook, attached hereto as Exhibit 'G', p. 34, lines 8-19, p. 35, lines 7-18, p. 50, lines 11-14, p. 56, lines 2-15, p. 68, lines 13-16, p. 72, lines 14-20; See Copy of Deposition testimony of Giselle Molina, attached hereto as Exhibit 'B', p. 30, lines 4-5, and see copy of UAIC's claims notes, attached as Exhibit '4' to the deposition of Giselle Molina; Exhibit 'B', hereto. As such, once it was reasonably confirmed there was no coverage (i.e. no policy in effect), any further investigation of the claim would have been irrelevant and of no consequence and, as such, the Defendant had no such duty here.

In this way, while Plaintiffs' continue to complain UAIC did "no investigation", the facts tell a different story. UAIC conducted a reasonable investigation under the circumstances and found there was no policy in force which was confirmed not only be their underwriting department - but the insured's own agent. Moreover, UAIC tried to contact Lewis, but to no avail. Accordingly, like the insurer in Troutt, discussed above, UAIC conducted a prompt investigation (immediately upon notice of the claim and, again when demand by Plaintiffs' was made) and found no coverage. The fact that UAIC's decision may now, nearly six years later, be shown to be erroneous does not mean that UAIC breached its duty as there was no information at the time suggesting Lewis was claiming an ambiguity in the renewal. Accordingly, unlike the insurer in Tynes, discussed above, none of UAIC's investigations ever revealed coverage. The fact is, Plaintiffs' must admit that the record reveals that the first time an ambiguity in the renewal was raised as a possible argument for coverage was in about March 2010 - during this litigation. In fact, the record reveals this was actually the second argument for coverage raised by Plaintiffs' as, initially, Plaintiffs were apparently claiming Lewis had in fact made his payment

In sum, based on all the evidence available at the time<sup>8</sup>, after investigating coverage, UAIC denied coverage for the loss based upon a reasonable basis that there was no policy in force and, therefore, no coverage for the loss. Under the case law cited herein, this cannot be a basis for bad faith remedies against UAIC. This is a simple disagreement about the coverage for a loss where the putative insured, Lewis, admitted he made no timely payment for his new policy and only in this case claimed an ambiguity in the renewal. At the time of the claim UAIC reviewed coverages, confirmed the payment was late with the insurance agent and, tried to contact Lewis. Based on the information available to it at the time, UAIC investigated and made a reasonable decision that there was no policy in effect.

.

24 //

3

5

8

10

11

12

13

14

15

16

17

18

19

20

21

22

23

24

25

26

27

28

3. UAIC did not breach its duty to notify of settlement demands because <u>Allstate v Miller</u> should not be retroactively applied, alternatively, where no policy was in effect and, further in the alternative Lewis could not have satisfied the demand on his own anyway.

For their second 'basis' supporting bad faith conduct by UAIC, Plaintiffs' argue UAIC breached its duties by failing to inform Lewis of the settlement demand made by Plaintiffs under the ruling in Allstate v Miller. However, Defendant believes Plaintiffs' argument must fail for three reasons. First, Defendant believes that, under prevailing case law, the decision of the Nevada Supreme Court in the Miller case in 2009 should not be retroactively applied to UAIC's actions in 2007 as UAIC had no way to foresee the new standard set forth in the Miller decision. In the alternative, Defendant also argues that, if this Court agrees UAIC reasonably relied on their coverage determination that no policy was in effect, then again, there should be no breach of the duty to inform. Again, as stated in regard to Plaintiff's other arguments, without a valid policy in effect or, there exists no implied covenant of good faith and fair dealing from which the duty to inform springs. Accordingly, without a policy, UAIC had no such duty to inform. Finally, and also in the alternative, Defendant argues that Lewis had no chance to pay the settlement and, as such, the failure to inform was not prejudicial.

> a. The ruling in Miller should not be retroactively applied to UAIC in the case at bar as the Defendant could not foresee the new precedent and substantial prejudice would accrue to Defendant.

As stated, Plaintiff relies on Allstate v. Miller, 125 Nev. 300, 212 P.3d 318 (2009), for its argument that UAIC breached the implied covenant of good faith and fair dealing by failing to notify Lewis of settlement demand. While Defendant acknowledges the Court in Miller did hold that the implied covenant of good faith and fair dealing included a duty to notify of settlement

<sup>&</sup>lt;sup>8</sup> The Nevada Supreme Court in Allstate v Miller, cited above, specifically followed the California case that held that a Court "evaluates the insurer's actions at the time it made the decision." Citing Cal Farm Ins. Co., 31 Cal. Rptr. 3d at 629

4

5

6

7

8

9

10

11

12

13

14

15

16

17

18

19

20

21

22

23

24

25.

26

27.

28

offer, the Plaintiff fails to note that the Miller case was only released in July 2009 – fully 2 years after the alleged actions by UAIC in this case occurred. Accordingly, under prevailing case law, Defendant asks that this Court not apply the Miller decision retroactively as same would cause undue prejudice to Defendant who could not have foreseen the precedent.

A very similar issue was addressed by the Nevada Supreme Court in Breithaupt v. USAA Property & Causity Co., 110 Nev. 31, 867 P.2d 402 (1994), where the Court did not apply a new rule of law retroactively against an insurer. Specifically, in Breithaupt the insured sought a finding that the insurer had breached a provision of a new statute requiring insurers to offer Uninsured motorist ("UM") protection to insured and, as such, the Court should reform the policy to include such UM coverage. Moreover, the insured had also argued a prior ruling of the Supreme Court had been wrongly decided and, asked the Supreme Court to specifically overrule it. In affirming judgment for the insurer, the Nevada Supreme Court relied on prevailing precedent that a new rule of law should not be applied retroactively. Specifically, the Court in Breithaupt stated, as follows:

Furthermore, even if this court concludes that Quinlan was wrongly decided, it does not follow that this court would retroactively impose a greater burden of disclosure upon insurers. In determining whether a new rule of law should be limited to prospective application, courts have considered three factors: (1) "the decision to be applied nonretroactively must establish a new principle of law, either by overruling clear past precedent on which litigants may have relied, or by deciding an issue of first impression whose resolution was not clearly foreshadowed;" (2) the court must "weigh the merits and demerits in each case by looking to the prior history of the rule in question, its purpose and effect, and whether retrospective operation will further or retard its operation;" and (3) courts consider whether retroactive application "could produce substantial inequitable results." Chevron Oil Co. v. Huson, 404 U.S. 97, 106-07, 30 L. Ed. 2d 296, 92 S. Ct. 349 (1971); <sup>3</sup> [\*36] Fain Land & Cattle Co. v. Hassell, 163 Ariz. 587, 790 P.2d 242, 251 (Ariz. 1990); [\*\*406] Matter of Estate of McDowell, 245 Kan. 278, 777 P.2d 826, 829 (Kan. 1989); Marinez v. Industrial Comm'n of State, 746 P.2d 552, 556 (Colo. 1987); [\*\*\*10] State, City of Bozeman v. Peterson, 227 Mont. 418, 739 P.2d 958, 960 (Mont. 1987); Lopez v. Maez, 98 N.M. 625, 651 P.2d 1269, 1276 (N.M. 1982); 21

The instant case falls within the general rule. Retroactive application of NRS 687B.145(2) would not improve pre-1990 consumer awareness of the benefits of purchasing the optional UM coverage. At this late date, insurers do not have the opportunity to comply retroactively with a new and more demanding standard of notice. As a result, insurers such as USAA who complied with Nevada's pre-1990 insurance law are nonetheless subject to potentially large liabilities for failing to meet a standard pronounced years after the fact. Such a result is highly inequitable to insurers and does nothing to promote the objectives of NRS 687B.145(2). Thus, even if Quinlan were wrongly decided, we would not give retroactive effect to its overruling.

Id. at 35-36, 405-406.

Defendant argues that the same test and, reasoning, as noted above from the Breithaupt decision, should be applied in the case at bar such that the Miller decision should not be applied retroactively against UAIC. First, in terms of the first prong of the test, it is clear that the Miller decision clearly established a new principle of law on an issue of first impression not previously foreshadowed. Specifically, the Court in Miller clearly stated it was establishing a new rule of law. In applying the second prong, looking at the history of the rule and its purpose and whether application retroactively would 'further or retard its operation', it seems clear that applying it retroactively would serve no purpose, save to punish UAIC for failure to comply with a rule that it had no reason to know would later become law in Nevada. Accordingly, also under the third prong of the test, whether retroactive application could produce substantial inequitable results, UAIC believes this prong clearly weighs in favor of no retroactive application. For the Court

6

7

9

10

11

12

13

14

15

16

17

18

19

20

21

22

23

24

25

26

27

28

here to hold UAIC's action, in July 2007, under a rule of law set by precedent in July 2009, would cause an inequitable result. Here, Plaintiffs' will argue UAIC's failure to comply with the yet unannounced rule of law subjects it to bad faith - resulting in a multi-million dollar judgment for Plaintiffs'. Defendant believes this is clearly inequitable and, as such, this rule of law should not be applied retroactively.

Accordingly, under the general rule for application of new rules of law and, indeed the factors for the test for same relied on in Breithaupt, Defendant begs this Court not to retroactively apply a the rule of law, stated in Miller, to UAIC's actions 2 years prior, as the result would clearly be inequitable and unfair.

> b. The duty to inform, under Miller, is inapplicable, where, as here there was a good faith dispute over the existence of a policy in effect

Although the Court in Miller did hold that the implied covenant of good faith and fair dealing included a duty to notify of settlement offers. However, Plaintiff fails to address the fact that, in Miller, there was simply no question as to whether a policy was in effect. This is an important factor that distinguishes the Miller case from the case at bar as the implied covenant of good faith and fair dealing necessarily flows from the existence of a valid policy and here UAIC has always maintained no such policy existed and this position was reasonable.

Besides being distinguishable on that point, it cannot be understated that Allstate v Miller also stands for the proposition that Nevada has followed the genuine dispute doctrine, as set forth in Guebara v. Allstate Insurance Company, 237 F.3d 987, 992 (9th Cir. 2001), as the Court in Allstate v Miller, stated that "When there is a genuine dispute regarding an insurer's legal obligations, the district court can determine if the insurer's actions were reasonable. Id. at

<sup>&</sup>lt;sup>9</sup> We now join these jurisdictions and conclude that an insurer's failure to adequately inform an insured of a settlement offer is a factor for the trier of fact to consider when evaluating a bad-faith claim. Miller at 310.

3

5

6

10

11

12

13

14

15

16

17

18

19

20

21

22

23

24

25

26

27

28

317, 329. (emphasis added). Accordingly, the failure to inform of settlement offers must be viewed under this rule as well.

That is, the implied covenant of good faith and fair dealing (including the duty to notify of settlement offers) can only flow from a valid policy (contract). Here, UAIC maintains that, even if it ultimately held wrong on its determination no policy was in force - the record shows that this was a reasonable decision based on facts known at the time. Accordingly, UAIC should not be liable for failing to notify of settlement demands, under said implied covenant of good faith, if there was a reasonable basis for denying a policy in effect.

The soundness of this argument is supported by a close examination of the basis for the decision in Miller. In Miller the insured had claimed the insurer had failed to notify him of settlement offers and/or give him a chance to contribute to same - while the insurer claimed it had adequately informed the insured of the offers. It is clear that the logic for the decision in Miller is that the duties of an insurer in regard to settlement demand flow from the fact that the insurer, under a valid policy, has a right to control the defense and, settlement of the claim. Specifically, the court in Miller stated:

The duty to defend contains two potentially conflicting rights: the insurer's right to control settlement discussions and its right to control litigation against the insured. 14 Couch on Insurance 3d §§ 200:1, 203:1 (2005). Each of these contractual rights creates additional duties for the insurer. The right to control settlement discussions creates the duty of good faith and fair dealing during negotiations. See Couch, supra, § 203:1 (stating that the insurer's right to control settlement negotiations may create a conflict of interest between the insurer and the insured, and therefore, the insurer must act in good faith and give the insured's interests equal consideration with its own). The right to control litigation creates the duty to defend the insured from lawsuits within the insurance policy's coverage. Couch, supra, § 200:1.

Id. at 309.

Accordingly, because if its right to control the settlement, the insurer necessarily has a duty to notify of settlement offers – when a policy is in effect – because the insured has a right to know

2

3

5

6

8

9

10

11

12

13

14

15

16

17

18

19

20

21

22

23

25

26

27

28

how the insurer values the claim, the possibility it may subject the insured to litigation, and the possibility of an excess verdict, etc. Moreover, in such cases when a policy is in effect, if the insurer declines the offer, the insured has right to know (so he/she may contribute, etc.). What is clear, however, is that based on this reasoning, the insurer only has a duty to inform because only under a valid policy – the insurer would undertake the defense and settlement process – and, accordingly an insured would have an expectation the insurer will pay reasonable settlement demands. Therefore, where, as here, the insured has reason to know no policy was in existence, that expectation does not exists and, therefore, there should be no duty to inform.

Alternatively, the Plaintiff is asking this Court to imply a policy - so, even should that occur - this Court should not retroactively apply the covenant of good faith and dealing. As such, without a valid policy in force, based on reasonable, honest belief at the time, there can be no breach of the implied covenant of good faith and fair dealing for failing to notify of a settlement offer – when no policy was even in force.

The fact is, this court can review an insurer's actions – at the time they were made – to determine if they were reasonable as a matter of law. Moreover, 'bad faith' cannot be premised upon an 'honest mistake, bad judgment or negligence.' Here, Defendant argues, UAIC actions at the time can be found to have been reasonable and, certainly were not in 'bad faith' based on a reasonable review of the record. Here, UAIC reasonably believed no policy was in force and, as such, that it had no duty to notify of settlement offers and, Defendant asks this Court to review same under the standard set forth in Miller and find that UIAC committed no such bad faith. Moreover, the insured had no expectation to be informed of such offers with no policy in effect.

111

5

7

9

10

11

12

13

14

15

16

17

18

19

20

21

22

23

24

25

26

27

28

UAIC's failure to inform did not prejudice Plaintiffs' because Lewis could not have satisfied the demand on his own, anyway.

behind As of reasoning this Court knows, part the Court's ruling in Miller was that the insured would have a duty to notify of settlement offers such that an insured may contribute to or, satisfy, the demand on his or her own. In this case, it is clear that Lewis would not have been able to satisfy the offer regardless of whether UAIC had notified him of same and, as such, Plaintiffs' were not prejudiced by this failure to inform and, thus, UAIC should not be liable for any failure to inform.

In a ruling by this Court, in Hicks v Dairyland Ins. Co., 2010 U.S. Dist. LEXIS 63597 (U.S. Dist NV 2010), the Court ruled that, in part, the capability of the insured to pay a settlement offer was a factor in determining whether an insurer was liable for a failure to inform of a judgment. Specifically, this Court held that even where an insurer conceded it failed to inform of a settlement offer, a factor to consider was whether the insured could have satisfied the offer. The Court specifically found the Plaintiffs' in that case failed to provide any evidence that the insured could have paid the offer even if he had known about it. Id.

In the case at bar, the Plaintiffs' have not presented a shred of evidence that Lewis could have satisfied their demand even if he had been informed of same. Moreover, there is ample evidence that, in fact, he could not have paid the offer. Specifically, at deposition, Lewis stated that around the time of this loss (July 2007) "sometimes money was tight." See copy of Plaintiff Lewis' deposition, attached as Exhibit 'A', to Defendant's Opposition to Plaintiff's Motion for Summary Judgment, p. 54, lines 16-21. Further, Lewis also testified he was not working at the time and his girlfriend was supporting him and, he is in debt. See copy of Plaintiff Lewis' deposition, attached as Exhibit 'A', to Defendant's Opposition to Plaintiff's Motion for Summary Judgment, p. 112, lines 23-25, p. 113, lines 1-12.

3

8

9

10

11

12

13

14

15

16

17

18

19

20

21

22

23

24

25

26

27

28

Accordingly, it seems clear that Lewis' testimony provides ample proof that it Lewis' would not have been able to satisfy Plaintiffs' offer – even had he known about it. Accordingly, as there was no prejudice to Lewis' for having failed to so inform him, UAIC should not be liable for breach of any duty to so inform here.

4. UAIC did not breach its duty to defend Lewis where it reasonably believed there was no policy in effect at the time.

For their final argument alleging 'bad faith' breach of the implied covenant of good faith and fair dealing Plaintiffs' assert UAIC failed to defend Lewis. However, while Defendant acknowledges no defense was afforded Lewis, it again asserts that, if this Court agrees Defendant reasonably believed no policy was in effect, it cannot have breached the duty to defend.

In Opposition to Defendant's Motion, Plaintiffs' place much emphasis on the fact that Defendant cited to two California precedents, Lunsford v. American Guarantee Liab. Ins. Co., 18 F.3d 653 (9<sup>th</sup> Cir. 1994), and Franceschi v Amer. Motor. Ins. Co., 852 F.2d 1217 (9<sup>th</sup> Cir. 1988), in support of its arguments. In so doing, the Plaintiffs show the apparent misapprehension of Defendants argument. That is, Defendant actually relies on binding Nevada precedent which Plaintiffs fail to discuss and, Defendant only noted the California decisions to more thoroughly discuss the issues at bar. Moreover, Defendants believe that, contrary to Plaintiffs' arguments, these cases are relevant to the discussion for the case at bar.

However, regardless whether this Court follows the logic in the above-noted California decisions, Defendant notes that it need look no further than the Nevada Supreme Court decision of United Insurance Co. v. Frontier Insurance Company, Inc., 120 Nev. 678 (2004) and or, the Federal decision relying on Nevada law, Turk v. TIG Ins. Co., 616 F. Supp. 2d 1044 (2009), both

2

3

5

7

8

9

10

1.1

12

13

14

15

16

17

18

19

20

21

22

23

24

25

26

27

28

of which Defendant cited too<sup>10</sup> and, which Plaintiffs did not even address in their Opposition. Again, as noted elsewhere, Defendant must ask this Court to construe Plaintiff's omission of any response to these cases as a tacit admission that it supports Defendant's position that the duty to defend is not absolute.

As this Court knows, a potential for coverage only exists when there is arguable or possible coverage. United Insurance Co. v. Frontier Insurance Company, Inc., 120 Nev. 678 (2004.); Turk v. TIG Ins. Co., 616 F. Supp. 2d 1044 (2009). Determining whether an insurer owes a duty to defend is achieved by comparing the allegations of the complaint with the terms of the policy. Id. In United Insurance Co. v. Frontier Insurance Co., 120 Nev. 678 (2004), the Nevada Supreme court found that the insurer was not liable for breach of the duty to defend when it failed to defend a loss that did not occur within the policy term. Obviously, Defendant argues that this case is very similar to the case here, where UAIC maintains it reasonably believed this loss did not occur during a policy term. Similarly, in <u>Turk v. TIG Ins. Co.</u>, 616 F. Supp. 2d 1044 (2009), the policy at issue did not list, as an additional insured, the company the for which the insured was president of and, as such, there was no possibility for potential coverage for that company (as an additional insured) and, therefore, no duty to defend. Defendant also believes the situation in that case, where an additional insured was clearly not listed on the policy, is similar to the case at bar where Defendant argues there was no policy in existence. Clearly, an insurer who looks at a policy's declarations and determines an insured is not listed must be comparable to a situation where the insurer finds no policy to even be in effect for the loss. In this way, like the insurer in Turk, it was reasonable for UAIC to believe there was no potential for coverage. (See discussion regarding the genuine dispute/reasonable belief

<sup>&</sup>lt;sup>10</sup> Of note, Plaintiffs also have relied on the Frontier Ins. case in support of their Motion for Summary Judgment.

4

9 10

8

111213

14

15 16

17

18

19 20

21 22

23 24

25 26

2728

doctrines, above).

In expanding on the decisions in United Ins. v. Frontier and Turk decisions, UAIC also noted that two cases from the Ninth Circuit Court of Appeals are helpful to the analysis here and, although based on California law, one has been cited and, relied upon by the Nevada Supreme Court in the Allstate v Miller, 125 Nev. 300, 212 P.3d 318 (NV. 2009), holding, cited above. In that case, Lunsford v. American Guarantee Liab. Ins. Co., 18 F.3d 653 (9th Cir. 1994), the Court held that an insurer who investigated coverage and based its decision not to defend on reasonable construction of policy was not liable for bad faith breach of the duty to defend even after the Court resolved the ambiguity in the contract in favor of the insured. Similarly, in a prior case. Franceschi v Amer. Motor. Ins. Co., 852 F.2d 1217 (9th Cir. 1988) the Court again resolved an ambiguity in favor of insured, but held the insurer's position had been reasonable and granted summary judgment as to bad faith claims. Although Plaintiffs' point out that the Lunsford decision dealt with coverage for 'malicious prosecution' and the Franceschi decision concerned medical insurance and exclusions, Plaintiffs' fail to note that the standards for the insurer in those cases, under the implied covenant of good faith and fair dealing, in regards to its defense obligations are the same no matter the type of insurance coverage. As such, these cases cannot be so easily "distinguished" as maintained by Plaintiffs'. Rather, the insurers in those cases would be held to the same standard as UAIC here. Accordingly, UAIC's reliance on these cases in support of its position are not only relevant, but clearly seem to be on point. Moreover, Plaintiff has offered *no authority* on point which is contrary to these cases.

As stated above, from the Allstate v. Miller and Guebara holdings and, other decisions cited herein, it is clear that the key to a bad faith claim is whether or not the insurer's decision regarding coverage is reasonable and, that when the insurer's actions are reasonable, the Court can decide so as a matter of law and dismiss extra-contractual claims. Therefore, under the United Ins. v Frontier decision Nevada courts have held an insurer is not liable for bad faith breach of the duty to defend for a loss occurring outside a policy term – even when the insured argued the Complaint alleged actions within the term. Finally, the California holdings of the

2

3

5

6

7

8

9

10

11

12

13

14

15

16

17

18

19

20

21

22

23

24

25

26

27

28

Lunsford and Franceschi cases, exploring these issues more deeply, have held that an insurer should not be found liable for bad faith even if an ambiguity (or, other coverage question) is later resolved in favor of the insured.

In this case, it seems clear from the discussion in the initial Counter-Motion regarding Defendant's actions on the policy - which was not in force at the time by plaintiff's admission no payment was made between June 12, 2007 and July 10, 2007 - that Plaintiffs' must admit a genuine dispute exists as to coverage for the loss. Indeed a Federal District Court Judge has also already found UAIC's interpretation of the renewals (and, therefore their actions thereafter) was a reasonable one in granting summary judgment. Therefore, again, this lawsuit arises from a contested claim for liability insurance on the date of the loss underlying the Nalders' claims. Defendants – with good reason – argue Plaintiff Lewis simply had no coverage in effect on the date of loss. At the very least, regardless of this Court's ultimate determination regarding coverage the Defendant, United Auto, had a reasonable basis to deny coverage for the loss and lawsuit underlying Plaintiff's Complaint as the records clearly indicate a failure to make timely payment and expiration of the policy before the loss. Under Nevada law the Defendant need not be correct in denial – merely that it has a reasonable basis for doing so. Defendants maintain that Plaintiff's admission that he failed to pay his renewal premium for his July 2007 policy until after the loss occurring July 8, 2007 clearly created a reasonable basis for United Auto to disclaim coverage for the loss.

Accordingly, based on all the evidence available at the time and, after investigating coverage, UAIC denied coverage for the loss based upon a reasonable basis that there was no policy in force and, therefore, no coverage for the loss. Under the case law cited herein, this cannot be a basis for bad faith remedies against UAIC. This is a simple disagreement about the coverage for a loss where the putative insured, Lewis, admitted he made no timely payment under the terms of the policy and only in this litigation claimed an ambiguity in the renewal that he did not understand. At the time of the claim UAIC reviewed coverages, confirmed the

2

3

5

8

10

11

12

13

14

15

16

17

18

19

20

21

22

23

24

25

26

27

28

payment was late with the insurance agent and, tried to contact Lewis. Based on the information available to it at the time, UAIC made a reasonable decision that there was no policy in effect. Plaintiff cannot, as a matter of law, establish that Defendant's determination that no policy was in force for the loss is unreasonable or without proper cause. Under the "genuine dispute" doctrine, Defendant is entitled to summary judgment as to all of Plaintiffs' extra-contractual claims (for breach of the covenant of good faith and fair dealing and for violations of the Nevada Unfair Claims Practices Act and Nevada Administrative Code) and claim for punitive damages.

5. Plaintiffs' offer no evidence whatsoever to support any breach of N.R.S. 686A.310 by Defendant where a reasonable dispute as to coverage existed and, as such, this Court can grants summary judgment in regard to these claims

As this Court knows, N.R.S. 686A.310 lists several specific bases for liability for an insurer in the handling and processing of claims. In the case at bar, Plaintiffs' have presented no evidence supporting any issue of fact regarding the Defendant's breach of any section of this statute. Accordingly, as a good faith dispute existed as to coverage and, Plaintiffs' have pointed to no independent evidence of a breach this statute by Defendant. This Court can dismiss same.

In a ruling by this Court, in Hicks v Dairyland Ins. Co., 2010 U.S. Dist. LEXIS 63597 (U.S. Dist NV 2010), this Court held that a Plaintiffs' failure to bring forth any evidence or, make any argument opposing a Motion for summary judgment on these issues, serves as grounds for dismissal.

In the case at bar, Plaintiffs' alleged, in their Complaint, alleges three possible breaches by Defendant of this statute. Specifically, the Plaintiffs' allege Defendant "wrongfully refused to cover the value of Nalder's claim", "wrongfully failed to settle when they had opportunity to do so" and "wrongfully denied coverage." The Complaint goes on to also claim UAIC "failed to implement reasonable standards for prompt investigation" of such claims. See copy of

3

5

7

8

9

10

11

12

13

15

16

17

18

19

20

21

22

23

24

25

26

27

28

Complaint, attached as Exh. 'H' to Defendant's Opposition to the Plaintiff's Motion for Summary Judgment, paragraphs 44-46.

Defendant notes, that pursuant to N.R.S. 686A.310, Plaintiffs' only arguable grounds for a claim would be under subsections (c) and (e) (failing to implement standards and failing to effectuate prompt settlement when liability reasonably clear.) However, pursuant to the discussion above. Defendant believes there is no material issue of fact regarding either of these issues – or, any other under N.R.S. 686A.310 to preclude summary judgment. Specifically, Defendant has outlined, above, that its investigation was reasonably prompt and, as such, there is no evidence it did not implement such reasonable standards. Again, as this investigation, in good faith, found no coverage for the loss, the mere fact that the investigation was later found to be incorrect does not mean UAIC failed to implement reasonable standards. Similarly, again, UAIC argues it die not fail to promptly settle because, as discussed above, it relied, in good faith, on its finding that no policy was in effect. Accordingly, if this Court also agrees UAIC coverage denial was based on a reasonable basis, etc., there also should be no breach of subsection (e) of this statute.

Accordingly, for all the above, UAIC asks, that this Court also grant summary judgment as to any possible claims under N.R.S. 686A.310 Plaintiffs' may have.

6. Plaintiffs' offer no evidence in support of their Punitive damages claims and, as such, this Court may grant summary judgment as to these Counts.

Defendant also moved for summary judgment on Plaintiffs' punitive damages claims, herein, and Plaintiffs' have offered no evidence, in Opposition, to support these claims. Accordingly, this Court can grant summary judgment as to these claims as well.

In a ruling by this Court, in Hicks v Dairyland Ins. Co., 2010 U.S. Dist. LEXIS 63597

3

5

7

9

10

11

12

13

14

15

16

17

18

19

20

21

22

23

24

25

26

27

28

(U.S. Dist NV 2010), this Court applied Nevada law and held that such a claim for punitive should be dismissed when the Plaintiffs' offered no evidence that insurer operated in a fraudulent manner. Further, this Court reiterated that proof of an insurer's bad faith, by itself, is insufficient to support a punitive damage claim. United Fire Ins. Co. v McClelland, 105 Nev. 504, 512, 780 P.2d 193 (Nev. 1989). Further this Court held stated that, punitive damages are awarded only when a plaintiff can prove "by clear and convincing evidence" that the defendant is guilty of malice, fraud or oppression. NRS 42.005. Clear and convincing evidence is defined as "evidence establishing every factual element to be highly probably." In re Discipline of Drakulich, 111 Nev. 1556, 908 P.2d 709 (Nev. 1995).

Here too, the Plaintiffs' have completely failed to offer any facts in Opposition to avoid summary judgment on these punitive claims. Although Plaintiffs' present some evidence of alleged bad faith - they present absolutely no evidence of any malicious, oppressive or, fraudulent, conduct by Defendant.

Accordingly, for all the above, UAIC asks, that this Court also grant summary judgment as to Plaintiffs' punitive damages claims.

C. Defendant's Reply to Plaintiffs' Opposition to Motion to dismiss claims under 686A.310 et seq., as same are not available under an implied or, constructive, insurance contract.

It appears from Plaintiffs' Opposition to this portion of Defendant's Motion, herein, that Plaintiffs' may not fully grasp Defendant's arguments in regard to the N.R.S. 686A.310 claims. That is, Plaintiffs' seem to argue that the case relied on by Defendants is distinguishable because that case involved a case for an implied contract which is not present here. However, that is exactly the situation Defendant's argue is at issue here. Here, the only evidence at bar is that Lewis' June 2007 policy of insurance had terminated *prior* to the loss, by its own language, and,

that his new July 2007 policy did not incept until after the loss. Accordingly, in this case,

Defendant argues that even if this Court agrees with Plaintiffs and finds an ambiguity in the
renewal, Plaintiff's remedy is for the court would then be implying a contract at law.

Accordingly, the case cited by Defendant's is binding herein and, the Unfair Claims Practices

Act claims should be dismissed.

First, Defendant notes that it understands the Court will consider this portion of the

First, Defendant notes that it understands the Court will consider this portion of the Motion as a Motion for summary Judgment. That said, it is clear that Plaintiffs' acknowledge that in Nevada Assoc. Servs., Inc. v First Amer. Title Ins. Co., 2012 U.S. Dist. LEXIS 105466 (U.S. Dist. NV 2012), the Court there found that the Plaintiffs in that case were seeking an implied insurance contract and, as such, N.R.S. 686A.310 was simply inapplicable to such a constructed contract and dismissed the claims.

In this case, it is undisputed that Plaintiffs' only remaining argument for coverage lies with the theory that the renewal statement to Lewis (for the July 2007 policy term) was ambiguous. Plaintiff has conceded that Lewis failed to remit his premium before June 30, 2007 and before July 10, 2007. See Exhibit 'D' to Defendant's Counter-Motion for Summary Judgment, Document No. 89, herein. Therefore it is equally undisputed that Lewis' June 2007 insurance policy, number NVA 020021926, had expired, per its terms, on June 30, 2007. See Declaration of Western Regional Marketing and Underwriting Manager for United Automobile Insurance Company, Danice Davis, with copy of policy number NVA 020021926 declarations page and policy, attached thereto as Exhibit 'A.' Further, it therefore also undisputed that Lewis presented a money order for payment of his premium for a new policy, on July 10<sup>th</sup>, 2007. See Declaration of Western Regional Marketing and Underwriting Manager for United Automobile Insurance Company, Danice Davis, with copy of cashier's check receipt of premium for said new policy number NVA 030021926 on July 8, 2007 attached as Exhibit 'C',

<sup>&</sup>lt;sup>11</sup> Plaintiffs other, statutory, claims for coverage have been previously dismissed.

2

3

5

6

7

8

9

10

11

12

13

14

15

16

17

18

19

20

21

22

23

24

25

26

27

28

thereto. At that time a new policy, number NVA 030021926, was initiated with a term of July 10, 2007 to August 10th, 2007. See Declaration of Western Regional Marketing and Underwriting Manager for United Automobile Insurance Company, Danice Davis, with copy of declarations page for number NVA 030021926, attached as Exhibit 'D,' thereto.

As such, it is uncontroverted that there was simply no policy of insurance (contract) between the parties in place on July 8, 2007 – the date of loss. As such, it is clear from these facts that Plaintiffs' legal remedy – regardless of their assertions to the contrary – is asking this Court to imply a constructive contract by finding the renewal was ambiguous. Accordingly even if the trier of fact agrees with Plaintiff regarding the ambiguity - Plaintiff would have only an implied insurance contract for the date of loss. Defendant argues that, under such a construct, Plaintiff has no cause of action under N.R.S. 686A.310, as these causes of action were not anticipated for 'implied contracts' as Plaintiff's cause of action here is clearly calling for.

Because the statute only applies, by its own terms, to an insurance policy. Here as is undisputed there was no insurance policy in effect on the date of loss, N.R.S. 686A.310 should not be applied retroactively where no written contract was in place. Moreover, Defendant argues it would be inherently unfair for a Court to imply a contract where none existed, only then to apply, retroactively, duties from a statute to the parties of this new, implied contract. It is undisputed that, while UAIC handled the claim and, denied coverage, it operated under the reasonable assumption there was no policy in place. Accordingly, if their belief was reasonable, it would not be just nor, meet the requirements of the statute (assuming the Court now implies an insurance contract) to hold UAIC to have been governed by this statute 5 years ago on a contract that would only be formed, by law, in the future.

Therefore, for all of the above, Defendant asks, in the alternative, that regardless of the Court's findings in regard to the ambiguity on the renewal statement, or in regard to the genuine

2

3

5

-7

8

9

10

11

12

13

14

15

16

17

18

19

20

21

22

23

24

25

26

27

28

dispute doctrine, that this Court dismiss all of Plaintiff's causes of action pursuant to N.R.S. 686A.310 because no such right of action exists for an implied contract (policy), Plaintiff's only remedy here.

## D. Defendant's Reply to Plaintiff's Opposition to the Motion to bifurcate Plaintiffs extra-contractual remedies from the contract claims.

Defendant believes it has met its burden for bifurcation under Federal Rule of Civil Procedure Rule 42(b). Plaintiff's Opposition to this Motion, offers arguments which are not founded upon any case law and are based on incorrect assumptions and, therefore, should not sway this Court.

In short, Defendant believes it has met its burden under F.R.C.P. 42(b) because a bifurcated Trial is absolutely necessary to avoid harsh and unfair prejudice to Defendant. Rather than first prove he is entitled to contract benefits - Plaintiff seeks to bring in evidence of claims issues, failure to defend, and alleged "bad faith" of an insurer in an effort solely to inflame the jury. The fact is, contrary to Plaintiff's assertions, Plaintiff need not introduce a single piece of 'bad faith' related evidence to prove his breach of contract claim. The main dispute is over whether there even a contract in existence covering the loss. To prove such a policy was in force plaintiff needs to introduce evidence of the renewal statements and, alleged ambiguity, or other testimony/evidence concerning whether a contract existed (or should be implied) only. That is Plaintiff could put on evidence of the alleged ambiguity of the notices of renewal or, of Lewis' claimed "understanding" of when his premium was due. Contrary to Plaintiffs' argument that "defendant points to no evidence admissible in a bad faith claim that would not be admissible in a contract claim", the reality is the converse is actually true. There is simply no need for insurance claims testimony, damages to Plaintiffs' evidence (injury, default judgment, etc.), or Unfair Claims Practices Act breaches evidence, to make plaintiff's contract case in this

regard – except to inflame the passions of the jury. Quite simply this evidence does not make up both the contract and extra-contractual claims as Plaintiff argues.

Moreover, this bifurcated Trial could be done expediently and without added cost if, after Plaintiff proves there was coverage - the Court could then instruct the jury on "phase II" of the Trial wherein Plaintiff can present his 'bad faith' evidence. Then the jury can determine for itself whether Defendants position was reasonable or not. In so doing, the Court avoids the obvious error of allowing potentially prejudicial evidence to be admitted during the breach of contract portion of the case. In response to Plaintiff's "lazy jury" argument (that the jury will find no contract to avoid Phase II), the cure is simple and, there are two alternatives. The Court can either, (1) not inform the jury about phase II prior to ruling on the breach of contract or, (2) merely inform the jury there will be two phases to the Trial and not reveal that phase II will be potentially unnecessary until after verdict on Phase I. Accordingly, any 'perceived prejudice' to Plaintiffs' can be addressed in either manner. Again, with these caveats, bifurcation affords no prejudice to Plaintiff as – if his policy was clearly in effect – the jury will agree and then he will have a chance to advance his bad faith arguments. In any event, any claims of prejudice from Plaintiff must be balanced against the clear prejudice to Defendant without bifurcation.

Once again, the "genuine dispute" doctrine protects insurers from bad faith claims where the insurer can show that there was a genuine dispute about coverage. See Beltran v. Allstate, 2001 U.S. Dist. LEXIS 9614 (2001). In Pulley v. Preferred Risk Mut. Ins. Co., 111 Nev. 856, 897 P.2d 1101 (1995), the parties were not able to agree on the value of the insured's uninsured motorist claim so the insured filed a breach of contract action against the insurer to recover policy benefits. Pulley provides a clear statement that a claim for insurance bad faith is a separate and independent tort action that arises out of the related, but independent, contractual claim for insurance policy benefits. In Pulley, the bad faith claim was based on the insurer's refusal or delay in paying the arbitration award. Until the contractual obligation to pay the award

2

3

4

5

6

7

8

9

10

11

12

13

14

15

16

17

18

19

20

21

22

23

24

25

26

27

28

was resolved by either payment, as occurred, or by a judgment in the contract claim, the insured's claim for bad faith against the insurer would have been premature.

Additionally, the most recent decision from the District of Nevada concerning this issue is Drennan v. Md. Casualty Co., 366 F. Supp. 2d 1002 (2005 Nev.), which squarely supports such a bifurcation. In that case, the district court again noted that an insured must establish legal entitlement to benefits prior to instituting an action for bad faith. Id. at 1005. The court in that matter bifurcated the contractual and bad faith claims.

Here, Defendant has argued that resolution of whether Plaintiff actually had a policy in force for the loss is dispositive of his claim of good faith and fair dealing. Moreover, resolution of the breach of contract claim is completely distinct from Plaintiff's other extra-contractual claims, such as under the Unfair Claims Practices Act or for Punitive damages. Moreover, the extra-contractual remedies also are prone to prejudice the Defendant at trial and, as such, offer a completely separate basis for bifurcation. As such, there is absolutely no evidence that the evidence for Plaintiff's breach of contract claim is 'inextricably intertwined' with his extracontractual claims.

The fact is, Plaintiff has cited no case law, and there exists none, which stands for the proposition that Plaintiff can so unfairly taint these proceedings by preventing bifurcation. Here, resolution of the contract claim is completely distinct from Plaintiff's other extra-contractual claims, such as under the Unfair Claims Practices Act. As such, this Court can wisely exclude Plaintiff's claims of violation of the Nevada Unfair Claims Practices Act, Punitive damages, and for bad faith by bifurcating those claims. As it stands, Defendant does not deny plaintiff a right to bring a separate claim under the Unfair Claims Practices Act, nor whether damages may assessed separately from a breach of good faith and fair dealing, but, instead, merely that this court bifurcate said claims from the jury to avoid undue prejudice. The fact is, how UAIC handled Plaintiff's claim is really a separate to a final determination of whether Plaintiff has a claim at all.

In reviewing Plaintiffs in Opposition to the instant motion, it is clear that the Plaintiff has not provided any authority that supports their argument that bifurcation is inappropriate or disfavored by Nevada in a case such as this. To the contrary, Nevada law mandates bifurcation of the contractual claims from the extra-contractual claims. For these reasons, Defendant's submit that their alternative motion to bifurcate must be granted.

# E. <u>Defendant's Reply to Plaintiffs' Opposition to Defendant's Motion for leave to Amend its pleadings to add a counter-claim against Plaintiff for collusion and/or breach of the cooperation clause as well as champerty/barratry.</u>

As stated previously, the Nalder Plaintiffs have no contractual relationship with United Auto and, apparently until February 2010, had no assignment of rights or Covenant not to execute with Plaintiff Gary Lewis to 'step into his shoes' and sue United Auto. As such, given the amount of the judgment, the previously friendly relationship between Lewis and the Nalders, the lack of any assignment before February 2010 and, contact by Plaintiffs Counsel with Lewis shortly after the loss – Defendants seek leave to amend their Answer to file a Counter-claim for collusion and/or breach of the cooperation clause by plaintiffs <u>and</u> for common law champerty against Counsel for Plaintiff<sup>12</sup>. Plaintiff has cited no case law which would disallow such a Counter-claim. Rather, Plaintiff seems to admit the collusion between Lewis and Plaintiffs – claiming Lewis "had no choice" but to collude to create a judgment.

As stated in Defendant's Motion, F.R.C.P. 13 allows for compulsory Counter-claims to be filed. Additionally, F.R.C.P. 15 allows for amendments to be filed, after the time allowed for filing same, by leave of court "when justice so requires." Such leave is left to the sound discretion of trial court. Forsyth v. Humana Inc., 114 F.3d 1467, 1482 (9th Cir. 1997).

Here, it is now plain that the Nalders lacked standing to bring suit against United Auto

Defendant apologizes if this was not made clear by the initial pleading, but Defendants had previously moved for same, *See Document No. 17, herein,* and, herein Defendant again moves to file both

The fact that this assignment claims Lewis 'assigned' his claims against United Auto for "value received", however, this 'value' is not apparent from the face of the document. See Exhibit 'E.' If it was for a covenant not to execute the excess judgment or a release of claims—it certainly is not apparent. This Court, in Hicks v Dairyland Ins. Co., 2010 U.S. Dist. LEXIS 63597 (U.S. Dist NV 2010), found a substantially similar assignment null and void. Clearly, a material issue exists over 'consideration for this assignment and whether it is at valid on its face. This is especially troubling for Defendant when considered in conjunction with Plaintiff, Gary Lewis', Answers to Interrogatories. See Exhibit 'E' to Defendant's Initial Motion for summary Judgment, Document No. 17, herein. In Plaintiff's Response No. seven (7), Lewis admits that he and James Nalder are "friends." Next, at Response to number nineteen (19), states that "shortly after the accident" he called Plaintiffs' Counsel, David Sampson" at the request of his friend James Nalder. See Exhibit 'E' to Document No. 17, herein.

As such, it is clear from the face of the Plaintiffs' complaint that the Nalder Plaintiffs have not pleaded a prima facie case for breach of contract or bad faith against Defendant as they lack standing to do so. The eleventh-hour attempt to rectify this defect via the February 28, 2010 assignment has only raised more questions. Specifically, what consideration was given to Lewis,

a counter-claim against Lewis and a third party complaint against Counsel for Plaintiffs', the Christensen Law Office.

3

6

9

10

11

12

13

14

15

16

17

18

19

20

21

22

23

24

25

26

27

28

if any, for this assignment and, more importantly, what is the relationship between all Plaintiffs' and Plaintiffs' Counsel. In short, the Nalder plaintiffs are strangers to the contract. Yet, they obtained a multi-million dollar judgment against their friend, who has been in contact with their attorney since shortly after the accident.

As such, issues of collusion and, champerty/barratry against Plaintiffs' Counsel, have arisen from Plaintiffs interrogatory responses and purported assignment. Therefore, Defendant can easily show excusable neglect for not having filed its counter-claim sooner as these facts were unknown until March 2010. Thereafter, Defendant immediately moved to amend its Answer, (See Document No. 17, herein) but this initial Motion was mooted by ruling on the summary Judgment December 7, 2010. Now this matter has been remanded by the 9<sup>th</sup> Circuit, Defendant has a right to renew leave to file these claims against Plaintiffs and, their attorneys. Moreover, this Court may grant same leave to file said amendments to do substantial justice between the parties.

#### IV.

#### **CONCLUSION**

Based upon the foregoing, Defendants UNITED AUTOMOBILE INSURANCE COMPANY respectfully requests that this Court grant its Counter-Motion for Summary Judgment as to all of Plaintiff's extra-contractual or, 'bad faith' remedies, as, at the very least, a reasonable basis existed for UAIC belief that no policy was in existence covering the loss. As such, Defendant asks this Court to grant summary judgment in its favor as to Plaintiff's causes of action for breach of the duty of good faith and fair dealing, insurer bad faith and/or violation of the Nevada Fair Claims Practices Act, and for Punitive damages, with prejudice, as clearly as there was at least a reasonable belief there was no potential for coverage as no policy was in force for the loss.

In the alternative, Defendant asks this Court, to find that, as Plaintiffs are seeking this

## Case 2:09-cv-01348-RCJ-GWF Document 97 Filed 05/03/13 Page 45 of 46

ATTORNEYS AT LAW
1117 SOUTH RANCHO DRIVE
LAS VEGAS, NEVADA 89102
PHONE (702) 243-7000 FACSIMILE (702) 243-7059

Court to imply a policy of insurance, pursuant to the alleged ambiguity in the renewals, that this Court dismiss and/or grant summary judgment as to Plaintiffs' claims pursuant to N.R.S. 686A.310, et seq.

Further in the alternative, Defendant asks this Court to grant its Motion to Bifurcate all extra-contractual claims at Trial, pending the resolution of Plaintiff's contractual claims.

Finally, in the alternative, Defendant asks this Court for Leave to file a Counterclaim against Plaintiffs and Third Party Complaint against Plaintiffs' attorneys as, at least, Defendant have brought forth facts which can be plead to form a prima facie case of collusion, breach of the cooperation clause, and/or a Third Party Complaint for common law champerty/barratry against Plaintiffs' Counsel.

DATED this 3<sup>rd</sup> day of May, 2013.

#### ATKIN WINNER & SHERROD

/s/ Matthew J. Douglas
Matthew J. Douglas
Nevada Bar No. 11371
1117 S. Rancho Drive
Las Vegas, Nevada 89102
Attorneys for Defendant

### CERTIFICATE OF ELECTRONIC SERVICE

I DO HEREBY CERTIFY that I am an employee of ATKIN WINNER & SHERROD and on the 3<sup>rd</sup> day of May, 2013, I did serve, via electric service, the foregoing DEFENDANT UNITED AUTOMOBILE INSURANCE COMPANY'S REPLY BRIEF IN SUPPORT OF ITS COUNTER-MOTION FOR SUMMARY JUDGMENT ON ALL EXTRA-CONTRACTUAL CLAIMS OR REMEDIES; OR, IN THE ALTERNATIVE, MOTION TO BIFURCATE CLAIMS FOR EXTRA-CONTRACTUAL CLAIMS OR REMEDIES; FURTHER, IN THE ALTERNATIVE, MOTION FOR LEAVE TO AMEND ANSWER

/s/ Victoria Hall

An employee of ATKIN WINNER & SHERROD

1	IN THE UNITED STATES DISTRICT COURT	
2	FOR THE DISTRICT OF NEVADA	
3	JAMES NALDER, Guardian Ad Litem for minor Cheyanne Nalder, real party in interest, and GARY LEWIS,	) ) )
5	Individually;	)
6 7 8 9	Plaintiffs,  vs.  UNITED AUTOMOBILE INSURANCE CO., DOES I through V, and ROE CORPORATIONS I through	) Las Vegas, Nevada ) October 22, 2013 ) 1:56 p.m.
	V, inclusive,	
10 11	Defendants.	) Motions for Summary Judgment
12 13	TRANSCRIPT OF PROCEEDINGS BEFORE THE HONORABLE ROBERT C. JONES UNITED STATES DISTRICT COURT CHIEF JUDGE	
14	APPEARANCES:	
15	For the Plaintiff:	
16 17 18	THOMAS F. CHRISTENS Christensen Law Off 1000 S. Valley View Las Vegas, Nevada 8 (702)870-1000	fices, LLC w Blvd.
19	For the Defendant:	
20. 21 22	MATTHEW JOHN DOUGLAS, ESQ. Atkin Winner & Sherrod 1117 South Rancho Drive Las Vegas, Nevada 89102 (702)243-7059	
23	Court Reporter: Katherine Eismann, CSR, CRR, RDR (702)431-1919 eismann.csr@gmail.com	
24 25	Proceedings reported by machine shorthand, transcript produced by computer-aided transcription.	

1 (Tuesday, October 22, 2013, 1:56 p.m.) 2 --000--3 PROCEEDINGS 4 THE COURT: This was in Nalder; right? 5 MR. DOUGLAS: Correct. 6 THE COURT: Mr. Christensen. 7 Please, counsel, just state your appearances. 8 MR. CHRISTENSEN: Tom Christensen representing the 9 plaintiff. 10 MR. DOUGLAS: And Matthew Douglas for the defendant 11 United Auto, Your Honor. 12 THE COURT: Thank you. You know, I have a 13 preliminary feeling, and I'll let you argue about it. 14 My preliminary feeling is that based upon the Ninth 15 Circuit's instruction, I really need to grant summary judgment 16 on liability. 17 I think the clear indication from the Circuit is that 18 they saw this as ambiguous, even though Judge Reed did not. 19 Judge Reed, of course, correctly read the renewal notice as 20 part of the overall contract. He did not find the term 2.1 ambiguous. 22 What was the term? End date? Not end date, but not 23 termination date. What's the -- what's the term? 24 MR. CHRISTENSEN: Expiration date. 25 THE COURT: Expiration date. But it s obvious to me

that the Circuit, reading between the lines or reading the opinion itself, says it's ambiguous.

And accordingly, my intended disposition on that issue is to rule in favor of plaintiff to whom ambiguities must be given.

The other one is a little bit more of a concern though. The bad faith, you know, it's also pretty clearly the law in the Circuit, more importantly, in Nevada, that there has to be proof of intent, or unreasonable position, or, more appropriately, knowledge or reckless disregard of knowledge that the claim of — of no coverage or no coverage for this event or in this amount. There must be knowledge that they do not have a reasonable basis.

And I just can't say that in this case that they -- based upon the summary judgment standard, that there's any evidence to support -- even at trial -- support a finding that they came forward with an intentional.

I mean, this is a small amount, 15 grand. But on the other hand, you know, it was a clear position from the beginning.

So that's kind of my preliminary feeling. Clearly, you would have the right to costs. But the real concern would be granting default judgment for the three-and-a-half-million dollars, the result of the state court default.

And even if I did that, without giving them the

opportunity to defend -- obviously, Gary Lewis did not defend for whatever reasons including potential assignment. Of course you took this by way of execution or assignment.

MR. CHRISTENSEN: It was assignment.

THE COURT: By way of assignment. But even if I granted summary judgment on that issue, I — I could not in good conscious say that they are subject to the three-and-a-half-million dollars. That they would have to be able to defend.

So, those are my preliminary feelings, and I welcome your comments. Persuade me otherwise.

MR. CHRISTENSEN: Okay. Do I come up?

THE COURT: Sure.

MR. CHRISTENSEN: Thank you, Your Honor.

First of all, I think you are exactly right on a number of -- well, in fact everything that you've talked about, I think you are exactly correct.

There's just one little difference, and that is with regard to the damages for the breach of contract itself, whether or not --

THE COURT: Now, I have a question in that regard.

Assuming that they acknowledged their obligation to defend but then they breached it, what is -- what is the damage? Is it -- is it limited to the attorney's fees?

He didn't hire an attorney. Can it be as large as

1 the default judgment that was entered because he didn't defend? I mean, he knew -- and this is the last factual question which hopefully you can illuminate a little bit.

2

3

.4

5

6

7

8

9

10

11

12

13

14

15

16

17

18

19

20

21

22

23

24

25

Did he not know that they were not going to defend, and that unless he defended, there would be no defense? And so then there's a causation problem.

So, tell me a little bit about the factual background, whether he knew, whether he was apprised, or whether at the last minute on the date of trial, they -- they said, "We're not going to defend," and what damage accrues?

Okay. So, the -- so, perhaps I MR. CHRISTENSEN: would be best to talk about Miller versus Allstate, which is the main case in Nevada dealing with these very type of issues.

And in Miller versus Allstate -- and it will give both information on the damages that are owing but also on the culpability or the negligence or whatever the standard is.

And that's a little bit of a shifting standard, but that's why I want to go to Miller versus Allstate, because it explicitly deals with this issue.

First of all, in Miller versus Allstate, the Court -well, maybe I'll give you some facts on Miller versus Allstate just for review purposes.

But in that case, Allstate was the insurer, and they didn't dispute coverage or anything else like that. In fact, they were rather quick to issue a check on behalf of their

1 | insured for the policy limits which were \$25,000.

THE COURT: So clearly, they -- in that case, they had no basis -- certainly no knowledge that they had any defense to a coverage claim.

MR. CHRISTENSEN: Well, not only that, but they were acting --

THE COURT: Sure.

20.

MR. CHRISTENSEN: -- very quickly and --

THE COURT: They were knowledgeable.

MR. CHRISTENSEN: -- and in order to protect their insured. And so they issued a check, but they had it payable to UMC, who was a lienholder, and also to the insured, to the claimant.

And the claimant said, "We can't cash this check, but we're willing to release your insured, give your insured, you know, protection. You can protect your insured. All we want you to do is either interplead the funds yourself or allow us to interplead the funds" -- sorry -- "and so that we can handle these competing interests to the money."

And Allstate refused to interplead the funds, which the Court in *Miller* said was okay. That was okay for them to do. That wasn't bad faith.

But the other thing that they did that was not in keeping with good faith and fair dealing and protecting their insured was that they didn't tell their insured that he had the

opportunity to get protection by interpleading the funds, paying for an interpleader himself, basically, or even paying the whole judgment, the 25,000 himself. He could have done that presumably, but Allstate didn't communicate that possibility to him.

So there was no finding that Allstate was out to injure the guy or that they did something knowing for sure that they shouldn't be doing it.

THE COURT: Now, Miller is addressing bad faith.

It's not addressing breach of contract.

MR. CHRISTENSEN: Well, it's -- they are mixed things.

THE COURT: Sure.

MR. CHRISTENSEN: But -- but, yes, it's bad faith, claims handling failures.

THE COURT: So basically it's a ruling on bad faith.

MR. CHRISTENSEN: Correct. And in the context that we have here, too, which is the insured has a contract and is expecting protection from the insurance company. And the insurance company does not deliver on that protection for whatever reason.

And it's certainly not -- and that's a confusion that -- that is easy to creep in there when you are talking about bad faith.

THE COURT: Here's the issue. On bad faith, my

understanding of the law is you must show — you must show that there is either an intent to — an intentional disregard of knowledge that there's no basis to defend against the claim or a reckless disregard of facts that establish that.

I'm following you if you can show a causal connection of damage to a breach of contract, because the basic effect of my ruling here is that they are liable for breach of contract, not only the principal sum but the obligation to defend.

MR. CHRISTENSEN: Right.

THE COURT: My problem, though, is tying that in in any regard to a bad faith claim.

MR. CHRISTENSEN: Well --

THE COURT: Without -- I mean, there's nothing here in this record that shows that they denied coverage of a 15,000-dollar sum in bad faith.

They clearly took the position that it was because the policy lapsed, and I don't think that that can be said to be bad faith.

MR. CHRISTENSEN: Well, in — in those particular situations — and the case law is pretty harsh towards the insurance companies because of the very nature of insurance coverage, which is something that we pay to the insurance company so that when there's a problem, we have the financial resources to help us through that problem.

And so it's so axosomatic to the insurance contract

that that is indeed bad faith to not comply with the terms of the contract, especially not provide a defense. They — they really take a risk when they don't provide a defense.

And — and the rule in — expressed in *Miller versus*Allstate, and it's in most of those types of cases, the failure to settle, or the failure to inform the insured of the opportunities to get them off the hook, or failing to acknowledge coverage when there's arguable coverage — and that's what the cases say. Arguable coverage, you've got to defend. You can sort it out later.

Because the -- the insurance company is supposed to weigh the two interests, their own interest and that of their insured, and not give any higher weight to their interests, the insured has to be treated at least equal to their interest.

THE COURT: For sure. Assuming that I disagree with you and that bad faith cannot be attributed here even on summary judgment, but also assuming that I agree that breach of contract includes any damage for failure to defend, what causally can you assert is the damage?

MR. CHRISTENSEN: Okay. Just one word if I might, because it's from Miller versus Allstate. And in Miller versus Allstate the Court says — the Nevada Supreme Court says that good or bad faith is inherently not — and they are quoting from another California case, I think — inherently not subject to precise legal definition, and so it is by its nature

inherently a question of fact for the jury to decide.

So that's one aspect of -- that should be taken into account here, that -- that the standard is not intentional and reckless disregard. That's for punitive damages in a bad faith claim.

But just for the damages of the failure to deliver on the contract and the failure to deal in good faith with the contract are these other damages, which are the same, and so now I'll go to that. And that is the proximate causation of these damages.

Whether the insured — that's why it's so important that they defend, because their duty to defend is bigger than their duty to indemnify. They might — and I have had cases where the duty to indemnify is a \$15,000 policy, and they spend \$350,000 defending that claim.

THE COURT: And it's a separate obligation. They have to pay that or spend that even if it's in excess of the policy limits.

MR. CHRISTENSEN: Correct. And so the fact that they didn't, the — so that was not in keeping with the policy. They had a duty to defend that claim. And the fact that they didn't and he ended up with a judgment against him for three—and—a—half—million dollars is their responsibility, because they could have come in and defended, and they are the ones that chose not to.

c

He didn't say, "Don't come in and defend me." He said, "Do defend me."

THE COURT: When did he know -- Gary Lewis, when did he know that they were not going to defend in relation to the trial or the filing of the complaint?

MR. CHRISTENSEN: From the very first. When he first contacted them or maybe -- maybe it was three days later. No, I think it was the very day that he contacted them, they said, "We are not -- you don't have insurance with us."

THE COURT: There's no coverage. So, how is there any causal connection between the damage of a default of three-and-a-half-million dollars?

For all we know, he may have had a perfectly good defense — and that's why you are saying you want the larger sum — but he said, "It's just not worth defending. I don't have any way to answer any large judgment anyway, other than the insurance itself, and they are disclaiming.

"So I'll -- I agree with you. I'm not going to defend, and you agree with me that you won't chase me. You won't execute on the judgment. You will just simply take an assignment of the judgment for purposes of going against the insurance company."

If that's the factual scenario, then how is there any causal connection between the default of three-and-a-half-million dollars?

I mean, the default could have been any figure. It could have been \$20,000, or it could have been \$5 million. He just didn't care, because he can't answer any judgment, and, therefore, certainly not 13-and-a-half-million dollars. And therefore, he says, "You take it. You pursue it."

MR. CHRISTENSEN: Well, that —— that gets to one of their countermotions to amend their complaint to include all these nefarious things, which I submit is defamation on my character, which I don't really appreciate and is not appropriate, especially where it has no basis in fact.

The things that they point to is, "Well, heavens. He talked to the plaintiff's attorney."

"Yeah, because you, Mr. Insurance Company, were not willing to talk on his behalf as is your duty."

And there's lots of case law on the concept that once you decline to discharge your duty to defend, there is no duty of cooperation.

Remember, the duty of cooperation is in the insurance policy, and it's the duty to cooperate in the defense of the case. Well, if the insurance company isn't defending the case, then what -- what are you supposed to do to cooperate in the defense?

And in fact, that act by the insurance company -- and they're the ones that chose to do that, and they knowingly chose to do that. And they also -- it could be argued that

they were in conscious disregard for the effect it would have on this man.

THE COURT: Let me ask one more factual question.

In exchange for the judgment against him of three-and-a-half-million dollars, he of course assigned the judgment. That's the quid pro quo.

Did he in addition get a covenant that you would not pursue him for any amount?

MR. CHRISTENSEN: I don't actually know the answer to that question. I apologize, but I could find that out. And sometimes just -- just to fill in the whole thing, sometimes they do and sometimes they don't.

But either way, there is nothing at all nefarious about that. In fact, that's the way these things happen routinely is you get a judgment. There's no agreement prior to the judgment. And -- and I haven't seen anything. If there was, we would certainly see that.

But there was no agreement prior to the judgment.

And after the judgment, it's -- it's appropriate to exchange his claim against his insurance company for the judgment amount for a release of the judgment or not.

And -- and it's been -- it's been all different ways. But that doesn't in any way tarnish the judgment that was obtained or mean that the judgment isn't there.

And it really -- it's a judgment. You know, if this

1 2 3

4

5 6

7

8

10

11

12· 13

14

15 16

17

18

1<sup>.</sup>9

2122

2324

25

was a reason to attack the judgment, they could have come in and attacked the judgment. And they have not done that or attempted to do that.

And so that -- that again puts the proximate causation on to that judgment. Because why didn't they? If they are so concerned about the judgment, why didn't they take action last year, or the year before that, or, you know, at any time prior to that. So --

THE COURT: Thank you.

MR. CHRISTENSEN: Thank you.

THE COURT: Let me hear a response, please.

MR. DOUGLAS: Good afternoon, Your Honor. Matthew Douglas for United Auto.

Your Honor, I'll try to be brief and sort of just kind of cover the issues that Your Honor has talked about.

I think I understand Your Honor's ruling regarding the ambiguity. Based upon the ruling of the Ninth Circuit, I -- I completely understand Your Honor's ruling.

And I think, as you know from our countermotion, we have not even moved on that issue, because obviously it would do us no good at this point.

But the real issue, obviously, as we've been discussing, is if in fact Your Honor agrees with plaintiff, finds there is an ambiguity, what's the next step in this case?

And we've countermoved for summary judgment on all

their extra-contractual remedies. That would be breach of the implied covenant of good faith and fair dealing, breach of unfair practices act and punitive damages.

2.2

It sounds to me, from Your Honor's statements, that you would tend to agree that we might carry the day on those issues. And sort of where we've left off is -- is these damages.

Obviously, if Your Honor finds an ambiguity, I think the first question — and this is something I brought up in my brief. I don't think it's ever really been adequately discussed or responded to by plaintiffs, is that — and I think it goes to damages — is that I think if Your Honor finds there was an ambiguity in the renewal, there's no dispute his policy from June expired.

His new policy didn't incept until two days after the accident when he paid. So, the question is for that gap. I think if you are finding the renewal ambiguous, defendant would proffer that the Court would be finding an implied policy of insurance to cover for that lapse.

I think that's an important distinction to make, because I think once this Court finds -- if this Court so finds --

THE COURT: Oh, I'm not so sure the -- that that implication is there, but I think I would definitely be finding that one way to interpret the contract, in combination with the

renewal notice, is there will be no lapse unless you do not pay by the later date, the end of July.

MR. DOUGLAS: Okay.

20.

THE COURT: So, in other words, we will renew you as of the date of the end of the last policy, not in the interim payment date, as long as you get that payment in to us before the end of second or new policy period. That's the result of the ruling under Nevada law because there's an ambiguity.

I'm not necessarily implying that you -- well, I am implying. I am stating that you're required to give that coverage. I'm not implying a coverage or a contract of insurance that doesn't exist.

But what I am saying is under interpretation of the contract, you are mandated to give continuous coverage as long as the payment gets in before the end of the next period.

MR. DOUGLAS: Okay. So, and anyway, I wanted to state that was an issue that we felt was a possibility here, and certainly we would argue that perhaps that is the legal construct that's created. But if that's not Your Honor's ruling --

THE COURT: I know I'm not supposed to imply a contract where none exists.

MR. DOUGLAS: So with that, I will move on. I think the next issue we get to then, which really sort of gets to the heart of everything, is, well, we are sitting here over six

year later. And the question is, back in 2007, were United's actions reasonable under the circumstances based on all the evidence known.

And I think at the very least, I think you would have to agree that their interpretation of the renewal notice, while perhaps in the end not winning the day, was itself reasonable.

I think based on this Court's ruling, the parties and the Court might agree that both sides had reasonable interpretations of that renewal notice.

THE COURT: Certainly Judge Reed agreed with you.

MR. DOUGLAS: Exactly. And though there's been some dispute about it, I think prior counsel for plaintiff also, whether potentially reasonable or reasonable, it came up in that argument, and they conceded.

And I think a reasonable person would have to concede that United Auto's interpretation of their renewal was also reasonable.

THE COURT: Well, assuming I agreed with you, you certainly would admit, under breach of contract, they get of course the principal of the policy but don't they also get the damage for failure to defend?

That's just pure breach of contract without bad faith, and what is the causally connected damage?

MR. DOUGLAS: Okay. So, from that, Your Honor, the reason why I went -- I was explaining that is that I think if

1:4

you -- if you so find that our interpretation -- United Auto's interpretation of the renewal was a reasonable one, I think all their actions based upon that, I think, can be found to be reasonable as well. You know, unlike most --

THE COURT: Here's my main question. I don't think I can attribute causally to that damage a three-and-a-half-million dollar default judgment.

But can I not at least give them the opportunity to prove the damage here in court? In other words, what the judgment would have been if it were properly defended.

MR. DOUGLAS: Well, Your Honor, that's certainly an option open to the Court. But this is --

THE COURT: Is that an appropriate breach of contract damage and is it causally connected?

MR. DOUGLAS: I don't believe under Nevada law it would be. I don't think -- I don't think under Nevada law those -- that kind of consequential damage beyond the policy, interest on the policy, maybe attorney's fees -- I don't see how -- how there's -- those consequential damages, I don't know of any Nevada case that ever --

THE COURT: What was this plaintiff's -- hit in the pedestrian sidewalk?

MR. DOUGLAS: No, they were actually -- from my understanding from Mr. Lewis' deposition, he's a member of a motorcycle something call the Vagos. They had a barbecue up in

- . 

Pioche, and when he was backing out in a pick-up-type area, there was a little girl behind a pickup, and he hit her.

THE COURT: What was the damage?

MR. DOUGLAS: She sustained, you know, a fairly significant injury that day. She was airlifted, I understand, to Kaliente and then back down here to UMC for appropriate level trauma service.

Thankfully, my understanding from continuing in this case and talking with plaintiff, is that she's okay today. She does have a slight scar on her face, and she is a little girl. But thankfully no neurologic impairment or permanent injury, at least from my understanding.

THE COURT: Well, they are significant then, so answer that question then one more time.

Don't they at least deserve the opportunity in front of a jury to prove the damage? That is, your failure to defend, even if it didn't result fairly in an three-and-a-half-million dollar default judgment, it certainly fairly would have resulted in \$2 million.

MR. DOUGLAS: Well, Your Honor, I -- I don't disagree with that, but the problem there is if they only breached the contract, they're still only liable for the \$15,000 and perhaps interest on it.

THE COURT: No, no.

MR. DOUGLAS: Without bad faith.

٠.

obligations.

One is to defend.

MR. DO

J

MR. DOUGLAS: Right.

THE COURT: So if their -- if Gary Lewis is defending against a potential claim of \$10 million, failure to defend is a breach of contract, not bad faith claim, together with the breach of contract claim for failure to pay the policy.

THE COURT: No, no. There's two separate

MR. DOUGLAS: I -- I understand where Your Honor is going with this, but my problem is -- and this is kind of where I was going with whether UAIC's actions were reasonable at the time.

You are going to -- by so finding, you would be saying, in essence, there's no bad faith, but I am finding you breached the contract. And now in hindsight, you should have defended, and we are going to redo the trial here. And based on the damages, that would be the measure of your damages.

What I am suggesting is without bad faith, they would have that duty. I'm more than willing to say that UAIC -- if plaintiff will vacate his judgment and he wants to start over, UAIC would now have a contract. He could make a new demand for policy limits. If it's unpaid, plaintiff is free to go through the actions once again and UAIC would have a duty to defend.

However, since UAIC now, only now, six years later, Your Honor, would be finding a contract, UAIC needs to be entitled to a chance to defend on the merits.

But even if the eventual judgment was \$2 million, if they have now not breached their duty to defend by defending, now that Your Honor has found a contract, they would only still be liable for that contract.

THE COURT: Yeah, but you would be liable -- in addition to the 15, you would be liable for all the attorney's fees --

MR. DOUGLAS: Right.

THE COURT: -- that would have potentially resulted in something less than three-and-a-half-million dollars.

MR. DOUGLAS: Sure, but those would not go to plaintiff. Those would go to the defense counsel that were retained by UAIC to defend, or, in this case, Gary Lewis.

THE COURT: I am just not quite following you, because he would have potentially received less of a judgment.

Maybe he would have gotten a judgment for 15.

MR. DOUGLAS: Sure.

THE COURT: Maybe he would have got a judgment for \$1 million.

MR. DOUGLAS: Sure.

THE COURT: If you had properly defended. So -- and those attorney's fees, they could have been a million dollars.

MR. DOUGLAS: That may be, but --

THE COURT: Or they could have been half-a-million dollars. But at any rate, because he had no defense, he

1 suffered, for whatever reasons, a variety of reasons, a 2 three-and-a-half-million-dollar judgment. That exists. 3 Has he taken bankruptcy? 4 MR. DOUGLAS: I don't know. He may have. 5 THE COURT: So, maybe he did. MR. DOUGLAS: Yeah. THE COURT: So it seems to me that I have to at least 8 give them the opportunity to prove up what is the damage. 9 not going to let you prove the amount of the default judgment. 10 You must prove the damage because of failure to honor the 11 second part of the contract. 12 Not the indemnification. That we all agree. That's 13 But the failure to defend, what damage did that cause to 14 Gary Lewis? 15 MR. DOUGLAS: Okay. But Your Honor, but then by 16 making -- and if I am following Your Honor closely, if you are 17 saying that UAIC breached the duty to defend, then you are 18 finding that they committed bad faith. 19 THE COURT: Why? 20 MR. DOUGLAS: You are finding that their position is 2:1 unreasonable. That is the only way you get to that. That is 22 the only way. You cannot --23 THE COURT: No, they are not entitled to punitive 24 damages.

That's true.

25

MR. DOUGLAS:

. /I

. 

THE COURT: There is no bad faith. They are not entitled to anything except the ability to prove up in front of a jury what the damage to Gary Lewis is for violation of that second prong of the contract.

MR. DOUGLAS: Well -- well, but, Your Honor, that's a very speculative trial, and for -- first off, I don't think it's workable.

But -- but even more to the point, because there are so many unknowns in litigation. For instance, some cases go very smoothly. There is no discovery disputes. The parties can go right to trial or maybe have a binding arbitration. The fees are very low.

Other cases, as we all are aware of, can take on a life of their own, and the fees can grow enormously. So to put lightening back in a bottle, so to speak, and have it — I don't think it's a workable plan.

THE COURT: Okay. I think I have got both your positions very well. I am definitely going to grant summary judgment on liability, and I am definitely going to denied or rather rule in defendant's favor summary judgment on bad faith.

But I'll have to stew about it. I may well say that they have a right to go to a jury on the issue of damages for violation of -- for breach of contract in the second prong.

MR. DOUGLAS: Your Honor, could I just add one quick thing? I just wanted to say if it really comes down to this

breach of the duty to defend issue, I would ask to -- the case we relied upon is the United Guaran -- I believe -- I apologize here.

THE COURT: Yes.

6.

MR. DOUGLAS: The *United Insurance versus Frontier*Case, 120 Nevada 678. It's from 2004. That really sums up the breach of the duty to defend.

THE COURT: 120 Nevada 678. Uh-huh.

MR. DOUGLAS: Yes, and I would ask you take a look at that case, and I think from that ruling, you can -- that pretty well sums up our position in this case.

THE COURT: Okay.

MR. DOUGLAS: Thank you, Your Honor.

THE COURT: Anything else?

MR. CHRISTENSEN: Yeah, I would only reiterate that — that you look at *Miller versus Allstate*, because it is squarely similar to this situation. And it was \$25,000 of coverage, the indemnity portion, and they didn't inform the insured of the opportunity to settle the case by interpleading the funds.

And the insured later had a judgment against them. They did defend it. The insurance company defended that case, but the insured still got a 500,000-dollar judgment against them. And the original verdict in favor of the insured was 1.2 million. That was reversed.

The Miller versus Allstate decision is reversing it and sending it back down for a retrial just on the duty to inform issue, which was not a knowledgeable, trying to hurt the guy or anything else like that.

It was just a failure to perform under the contract reasonably and in good faith. And that verdict was 1.8 million, and Allstate didn't appeal. So --

THE COURT: Thank you very much.

MR. DOUGLAS: Thank you, Your Honor. (Recess 2:31 p.m.)

--000--

#### COURT REPORTER'S CERTIFICATE

I, KATHERINE EISMANN, Official Court Reporter, United States District Court, District of Nevada, Las Vegas, Nevada, do hereby certify that the foregoing is a true, complete, and correct transcript of the proceedings had in connection with the above-entitled matter.

#### /s/ Katherine Eismann

Katherine Eismann, CSR CRR RDR

Case 2:09-cv-01348-RCJ-GWF Document 102 Filed 10/30/13 Page 1 of 10

RECEIVED

By Ashley Rega at 2:26 pm, Oct 30, 2013

2

3

4

5

7

9

11

12 13

1415

16

17

18

19

20

2122

24

23

26

27

25

28

UNITED STATES DISTRICT COURT

DISTRICT OF NEVADA

JAMES NALDER, Guardian Ad Litem for

minor Cheyanne Nalder, real party in interest, and GARY LEWIS, Individually,

Plaintiffs,

٧.

UNITED AUTOMOBILE INSURANCE COMPANY, DOES I through V, and ROE CORPORATIONS I through V, inclusive,

Defendants.

2:09-cv-1348-RCJ-GWF

ORDER

Currently before the Court are a Motion for Summary Judgment (#88) and a Counter-Motion for Summary Judgment (#89). This case, originally ruled upon by the Honorable Edward C. Reed, is on partial remand from the U.S. Court of Appeals for the Ninth Circuit. The Court heard oral argument on October 22, 2013.

#### **BACKGROUND**

In July 2009, Defendant United Automobile Insurance Company ("UAIC") filed a petition for removal based on diversity jurisdiction. (Pet. for Removal (#1) at 1-2). Defendant attached Plaintiffs James Nalder, guardian ad litem for minor Cheyanne Nalder, real party in interest, and Gary Lewis's (collectively "Plaintiffs") complaint which had been filed in the Eighth Judicial District in Clark County, Nevada. (Compl. (#1) at 5-16).

The complaint alleged the following. (*Id.* at 5). Lewis was the owner of a 1996 Chevy Silverado and had an automobile insurance policy with Defendant on July 8, 2007. (*Id.* at 6). On July 8, 2007, Lewis drove over top of Cheyanne while Cheyanne was a pedestrian in a residential area and caused Cheyanne serious personal injuries. (*Id.* at 7). Cheyanne made

damages against Lewis within the policy limits. (Id.). Defendant refused to settle and denied 3 5 8 10

11

12

13

14

16

17

18

19

20

21

22

23

24

25

the claim all together indicating that Lewis did not have coverage at the time of the accident. (Id.). Defendant was required to provide insurance coverage under the policy. (Id. at 9). Defendant never informed Lewis that Cheyanne was willing to settle the claim for the sum of \$15,000, the policy limit. (Id.). Due to the dilatory tactics and failure of Defendant to protect its insured. Cheyanne filed a complaint on October 9, 2007 against Lewis for her personal injuries and damages. (Id.). Cheyanne procured a default judgment in the amount of \$3,500,000 against Lewis. (Id.). Plaintiffs alleged breach of contract, breach of the implied covenant of good faith and fair dealing, bad faith, breach of Nev. Rev. Stat. § 686A.310, and fraud against Defendant. (Id. at 9-14).

a claim to Defendant for damages and offered to settle the claim for personal injuries and

In March 2010, Defendant filed a motion for summary judgment on all claims. (See Mot. for Summ. J. (#17)). In December 2010, Judge Reed issued an order granting Defendant's motion for summary judgment on all claims and directed the Clerk of the Court to enter judgment accordingly. (Order (#42) at 13). The order provided the following factual history:

Lewis was the owner of a 1996 Chevy Silverado insured, at various times, by Defendant. Lewis had an insurance policy issued by UAIC on his vehicle during the period of May 31, 2007 to June 30, 2007. Lewis received a renewal statement, dated June 11, 2007, instructing him to remit payment by the due date of June 30, 2007 in order to renew his insurance policy. The renewal statement specified that "[t]o avoid lapse in coverage, payment must be received prior to expiration of your policy." The renewal statement listed June 30, 2007 as effective date, and July 31, 2007 as an "expiration date." The renewal statement also states that the "due date" of the payment is June 30, 2007, and repeats that the renewal amount is due no later than June 30, 2007. Lewis made a payment on July 10, 2007.

Defendant then issued a renewal policy declaration and automobile insurance cards indicating that Lewis was covered under an insurance policy between July 10, 2007 to August 10, 2007.

(Id. at 2-3).1

The order stated the following. (Id. at 5). Defendant sought summary judgment on all

27

28

26

<sup>&</sup>lt;sup>1</sup> Record citations omitted.

claims on the basis that Lewis had no insurance coverage on the date of the accident. (*Id.*). Plaintiffs argued that Lewis was covered on the date of the accident because the renewal notice was ambiguous as to when payment had to be received in order to avoid a lapse in coverage and that any ambiguities had to be construed in favor of the insured. (*Id.* at 5-6). Defendants, in the alternative, requested that the Court dismiss Plaintiffs' extra-contractual claims or bifurcate the claim of breach of contract from the remaining claims. (*Id.* at 6).

The order stated the following regarding Lewis's insurance coverage on July 8, 2007:

Plaintiffs contend that Lewis was covered under an insurance policy on July 8, 2007, the date of the accident, because Lewis' payment on July 10, 2007 was timely. Plaintiffs rely on the sentence "[t]o avoid lapse in coverage, payment must be received prior to expiration of your policy" contained in the renewal statement. Defendant contends that "expiration of your policy" did not refer to the expiration date of the renewal policy listed on the renewal statement, but to the expiration of Lewis' current policy, which coincided with the listed due date on the renewal statement. Plaintiffs contend that Lewis reasonably believed that while there was a due date on which UAIC preferred to receive payment, there was also a grace period within which Lewis could pay and avoid any lapse in coverage.

The renewal statement cannot be considered without considering the entirety of the contract between Lewis and UAIC. Plaintiff attached exhibits of renewal statements, policy declarations pages, and Nevada automobile insurance cards issued by UAIC for Lewis. The contract, taken as a whole, cannot reasonably be interpreted in favor of Plaintiffs' argument.

Lewis received a "Renewal Policy Declarations" stating that he had coverage from May 31, 2007 to June 30, 2007 at 12:01 A.M. (Pls' Opp., Exhibit A at 29 (#20-1); Pls' Supp., Exhibit A at 11-12 (#26-1); Pls' Supp., Exhibit A at 15 (#26-1).) The declarations page stated that "[t]his declaration page with 'policy provisions' and all other applicable endorsements complete your policy." (Pls' Opp., Exhibit A at 29 (#20-1).) Lewis also received a Nevada Automobile Insurance Card issued by UAIC stating that the effective date of his policy was May 31, 2007, and the expiration date was June 30, 2007. (Id. at 30; Pls' Supp., Exhibit A at 11-12 (#26-1).) The renewal statement Lewis received in June must be read in light of the rest of the insurance policy, contained in the declarations page and also summarized in the insurance card.

"In interpreting a contract, 'the court shall effectuate the intent of the parties, which may be determined in light of the surrounding circumstances if not clear from the contract itself." *Anvui, LLC v. G.L. Dragon, LLC*, 163 P.3d 405, 407 (Nev. 2007). Plaintiffs contend that there was a course of dealing between Lewis and UAIC supporting a reasonable understanding that there was a grace period involved in paying the insurance premium for each month-long policy. In fact, the so-called course of dealing tilts, if at all, in favor of Defendant. Lewis habitually made payments that were late. UAIC never retroactively covered Lewis on such occasions. Lewis' new policy, clearly denoted on the declarations page and insurance cards Lewis was issued, would always become effective on the date of the payment.

Plaintiffs point to the fact that in April 2007, Lewis was issued a revised renewal statement stating that the renewal amount was due on May 6, 2007, a date after the effective date of the policy Lewis would be renewing through the

(*Id.* at 7-9).

renewal amount. This isolated occasion occurred due to the fact that Lewis added a driver to his insurance policy, resulting in an increase in the renewal amount, after UAIC had previously sent a renewal notice indicating that a lower renewal amount was due on April 29, 2007. UAIC issued a revised renewal statement dated April 26, 2007, and gave Lewis an opportunity to pay by May 6, 2007, instead of April 29, 2007, when the original renewal amount had been due upon expiration of his April policy. In that case, Lewis made a timely payment on April 28, 2007, and therefore there is not a single incident Plaintiffs can point to in which Lewis was retroactively covered for a policy before payment was made, even in the single instance UAIC granted him such an opportunity due to a unique set of circumstances.

Plaintiffs appealed. (Notice of Appeal (#46)). In a two-page memorandum disposition, the Ninth Circuit held, *inter alia*, the following:

We reverse the district court's grant of United Automobile Insurance Company's motion for summary judgment with respect to whether there was coverage by virtue of the way the renewal statement was worded. Plaintiffs came forward with facts supporting their tenable legal position that a reasonable person could have interpreted the renewal statement to mean that Lewis's premium was due by June 30, 2007, but that the policy would not lapse if his premium were "received prior to expiration of [his] policy," with the "expiration date" specifically stated to be July 31, 2007. We remand to the district court for trial or other proceedings consistent with this memorandum. The portion of the order granting summary judgment with respect to the statutory arguments is affirmed.

(Ninth Cir. Mem. Dispo. (#82) at 2-3).

The pending motions now follow.

#### **LEGAL STANDARD**

In reviewing a motion for summary judgment, the court construes the evidence in the light most favorable to the nonmoving party. *Bagdadi v. Nazar*, 84 F.3d 1194, 1197 (9th Cir. 1996). Pursuant to Fed.R.Civ.P. 56, a court will grant summary judgment "if the movant shows that there is no genuine dispute as to any material fact and the movant is entitled to judgment as a matter of law." Fed.R.Civ.P. 56(a). Material facts are "facts that might affect the outcome of the suit under the governing law." *Anderson v. Liberty Lobby, Inc.*, 477 U.S. 242, 248, 106 S.Ct. 2505, 2510, 91 L.Ed.2d 202 (1986). A material fact is "genuine" if the evidence is such that a reasonable jury could return a verdict for the nonmoving party. *Id.* 

The moving party bears the initial burden of identifying the portions of the pleadings and evidence that the party believes to demonstrate the absence of any genuine issue of material

19

20

21

22

23

24

25

26

27

28

fact. Celotex Corp. v. Catrett, 477 U.S. 317, 323, 106 S.Ct. 2548, 2553, 91 L.Ed.2d 265 (1986). A party asserting that a fact cannot be or is genuinely disputed must support the assertion by "citing to particular parts of materials in the record, including depositions, documents, electronically stored information, affidavits or declarations, stipulations (including those made for purposes of the motion only), admissions, interrogatory answers, or other materials" or "showing that the materials cited do not establish the absence or presence of a genuine dispute, or that an adverse party cannot produce admissible evidence to support the fact." Fed. R. Civ. P. 56(c)(1)(A)-(B). Once the moving party has properly supported the motion, the burden shifts to the nonmoving party to come forward with specific facts showing that a genuine issue for trial exists. Matsushita Elec. Indus. Co. v. Zenith Radio Corp., 475 U.S. 574, 587, 106 S.Ct. 1348, 1356, 89 L.Ed.2d 538 (1986). "The mere existence of a scintilla of evidence in support of the plaintiff's position will be insufficient; there must be evidence on which the jury could reasonably find for the plaintiff." Anderson, 477 U.S. at 252, 106 S.Ct. at 2512. The nonmoving party cannot defeat a motion for summary judgment "by relying solely on conclusory allegations unsupported by factual data." Taylor v. List, 880 F.2d 1040, 1045 (9th Cir. 1989). "Where the record taken as a whole could not lead a rational trier of fact to find for the nonmoving party, there is no genuine issue for trial." Matsushita, 475 U.S. at 587, 106 S.Ct. at 1356.

#### DISCUSSION

# I. Plaintiff James Nalder's Motion for Summary Judgment (#88)

Nalder moves for partial summary judgment as to liability against Defendant. (Mot. for Summ. J. (#88) at 1). Nalder makes three arguments which will be addressed in turn.

## A. Ambiguous Contract

Nalder argues that because the renewal statement was ambiguous it must be strictly construed against the insurance company pursuant to Nevada law and, thus, Lewis had coverage at the time of the accident. (Mot. for Summ. J. (#88) at 10).

In response, Defendant argues that Lewis's renewal statement is not ambiguous and clearly demanded remittance of the policy premium for the subsequent term by the expiration

of the present policy period. (Opp'n to Mot. for Summ. J. (#90) at 15). Defendant argues that a material issue of fact remains over whether the renewals were ambiguous. (*Id.*).

Nalder filed a reply. (Reply to Mot. for Summ. J. (#95)).

"Summary judgment is appropriate in contract cases only if the contract provision or the contract in question is unambiguous." *Econ. Forms Corp. v. Law Co., Inc.*, 593 F.Supp. 539, 540 (D. Nev. 1984). A contract is ambiguous if it is reasonably susceptible to more than one interpretation. *Shelton v. Shelton*, 78 P.3d 507, 510 (Nev. 2003). Whether a contract is ambiguous is a question of law. *Margrave v. Dermody Properties, Inc.*, 878 P.2d 291, 293 (Nev. 1994). "The interpretation of an ambiguous contract is a mixed question of fact and law." *Econ. Forms Corp.*, 593 F.Supp. at 541. However, in Nevada, "any ambiguity or uncertainty in an insurance policy must be construed against the insurer and in favor of the insured." *United Nat'l Ins. Co. v. Frontier Ins. Co., Inc.*, 99 P.3d 1153, 1156 (Nev. 2004).

In this case, the Court finds that the renewal statement is ambiguous based on the Ninth Circuit's reverse and remand. The Court finds that the renewal statement is reasonably susceptible to more than one interpretation as demonstrated by both Judge Reed and the Ninth Circuit's conflicting interpretations. As such, the Court finds that, pursuant to Nevada law, this ambiguity is construed against Defendant and in favor of the insured such that Lewis was covered by the insurance policy on the date of the accident. The Court grants summary judgment on this issue in favor of Plaintiffs.

#### B. Bad Faith

Nalder argues that Defendant's actions constitute bad faith. (Mot. for Summ. J. (#88) at 19). Specifically, Nalder argues that Lewis properly renewed his policy pursuant to the policy's renewal statements, Defendant renewed Lewis's policy, and then Defendant claimed that there was a lapse in coverage. (*Id.*). Nalder asserts that Defendant never investigated to determine whether Lewis was covered, made a snap decision that there was no coverage, and left Lewis bereft of protection against Cheyanne's lawsuit. (*Id.*). Nalder contends that these facts constitute bad faith which requires Defendant to compensate Lewis, pay for the judgment currently entered against him, and pay for compensatory and punitive damages.

(Id.).

In response, Defendant argues that every case cited by Nalder involves a situation where there existed a policy in force at the time of the loss. (Opp'n to Mot. for Summ. J. (#90) at 21). Defendant asserts that, in this case, Nalder asks the Court to find an implied policy from an ambiguity in the renewal. (*Id.* at 22). Defendant argues that Nevada law provides that a court may review an insurer's actions at the time they were made to determine whether the insurer's actions were reasonable as a matter of law and that bad faith cannot be premised upon an honest mistake, bad judgment, or negligence. (*Id.* at 25). Defendant asserts that Nevada law provides that an insurer cannot be found liable for bad faith, as a matter of law, if it had a reasonable basis to contest coverage. (*Id.*). Defendant contends that if an insurer's actions are reasonable the court can decide as a matter of law to dismiss the extra-contractual claims. (*Id.* at 26). Defendant asserts that because Lewis admits that he did not make any policy payments between June 12, 2007 and July 10, 2007 its actions were reasonable. (*Id.*). Defendant contends that even if it may be found to owe coverage on an implied contract, Plaintiffs must admit that a genuine dispute existed as to coverage at the time of the accident. (*Id.*).

Nalder filed a reply. (Reply to Mot. for Summ. J. (#95)).

Nevada law imposes the covenant of good faith and fair dealing on insurers. *All state Ins. Co. v. Miller*, 212 P.3d 318, 324 (Nev. 2009). A violation of the covenant gives rise to a bad-faith tort claim. *Id.* The Nevada Supreme Court has defined "bad faith as 'an actual or implied awareness of the absence of a reasonable basis for denying benefits of the [insurance] policy." *Id.* (quoting *Am. Excess Ins. Co. v. MGM*, 729 P.2d 1352, 1354-55 (Nev. 1986). "To establish a prima facie case of bad-faith refusal to pay an insurance claim, the plaintiff must establish that the insurer had no reasonable basis for disputing coverage, and that the insurer knew or recklessly disregarded the fact that there was no reasonable basis for disputing coverage." *Powers v. United Servs. Auto. Ass'n*, 962 P.2d 596, 604 (Nev. 1998) *opinion modified on denial of reh'g*, 979 P.2d 1286 (Nev. 1999).

In this case, the Court denies Nalder's motion for summary judgment on the bad faith

claims. The procedural history of this case demonstrates that Defendant had a reasonable basis for disputing coverage during the time of the incident. As demonstrated by Judge Reed's original order, there was arguably sufficient evidence to find a basis for Defendant to deny Lewis benefits of the insurance policy. Even though the Ninth Circuit reversed and remanded Judge Reed's original order, this Court finds that the procedural history of this case demonstrates that Defendant had a reasonable basis to dispute coverage and, on one occasion, had succeeded in that argument. The Court denies Nalder's motion for summary judgment on this issue.

#### C. Pre and Post-Judgment Interest

Nalder argues that because there was arguable or possible coverage under the policy, Defendant had a duty to defend Lewis. (Mot. for Summ. J. (#88) at 20). Nalder asserts that Defendant's failure to provide coverage and its breach of the duty to defend was the proximate cause of the default judgment being entered against Lewis. (*Id.*). Nalder contends that Defendant has the duty to indemnify Lewis. (*Id.*).

In response, Defendant argues that there are court cases where an insurer who investigated coverage and based its decision not to defend on a reasonable construction of the policy was not liable for bad faith breach of the duty to defend even after the court resolved the ambiguity in the contract in favor of the insured. (Opp'n to Mot. for Summ. J. (#90) at 33).

Nalder filed a reply. (Reply to Mot. for Summ. J. (#95)).

The Nevada Supreme Court has held that primary liability insurance policies create a hierarchy of duties between the insurer and the insured. *Allstate Ins.*, 212 P.3d at 324. One of these contractual duties is the duty to defend. *Id.* A breach of the duty to defend is a breach of a contractual obligation. *See id.* at 324-25. An insurer bears a duty to defend its insured whenever it ascertains facts which give rise to the potential of liability under the policy. *United Nat'l Ins. Co. v. Frontier Ins. Co., Inc.*, 99 P.3d 1153, 1158 (Nev. 2004). Once the duty to defend arises, it continues through the course of litigation. *Id.* "If there is any doubt about whether the duty to defend arises, this doubt must be resolved in favor of the insured." *Id.* "The purpose behind construing the duty to defend so broadly is to prevent an insurer from

evading its obligation to provide a defense for an insured without at least investigating the facts behind a complaint." *Id.* However, the duty to defend is not absolute. *Id.* "A potential for coverage only exists when there is arguable or possible coverage." *Id.* "Determining whether an insurer owes a duty to defend is achieved by comparing the allegations of the complaint with the terms of the policy." *Id.* If an insurer breaches the duty to defend, damages are limited to attorneys' fees and costs incurred by the insured to defend the action. *See Home Sav. Ass'n v. Aetna Cas. & Sur. Co.*, 854 P.2d 851, 855 (Nev. 1993) (holding that an insured was not barred from further pursuing recovery from insurance company for fees and costs incurred in defending an action); *Reyburn Lawn & Landscape Designers, Inc. v. Plaster Dev. Co., Inc.*, 255 P.3d 268, 278 (Nev. 2011) (discussing damages related to an indemnitor's duty to defend an indemnitee).

In this case, as discussed at oral argument, the Court finds that Defendant breached its contractual duty to defend Gary Lewis in the underlying action. As such, Gary Lewis's damages are limited to the attorneys' fees and costs he incurred in defending that action. However, the Court awards no damages to Gary Lewis because he did not incur any fees or costs in defending the underlying action because he chose not to defend and, instead, took a default judgment.

As such, the Court grants in part and denies in part Nalder's motion for summary judgment. The Court grants summary judgment for Nalder on the ambiguity issue and finds that there is an ambiguity in the renewal statement and, thus, the policy is construed in favor of coverage at the time of the accident. Defendant must pay the policy limits of the implied insurance policy. The Court denies summary judgment for Nalder on the remaining bad-faith claims. The Court grants in part and denies in part summary judgment for Nalder on the duty to defend issue. The Court finds that Defendant did breach its contractual duty to defend but denies Nalder's request for damages for that breach.

# II. Defendant's Counter-Motion for Summary Judgment on All Extra-Contractual Claims or Remedies (#89)

Defendant seeks summary judgment on all of Plaintiff's claims for extra-contractual

remedies and/or bad faith claims because there was a genuine dispute as to whether coverage existed at the time and its actions were reasonable. (Counter Mot. for Summ. J. (#89) at 15). Defendant argues that because it had a reasonable basis to deny coverage there can be no bad faith. (*Id.* at 16).

Nalder filed a response and Defendant filed a reply. (Opp'n to Counter Mot. for Summ. J. (#96); Reply to Counter Mot. for Summ. J. (#97)).

The Court grants Defendant's counter-motion for summary judgment on Plaintiffs' extracontractual claims and/or bad faith claims. As discussed above, the procedural history of this case demonstrates that Defendant had a reasonable basis for disputing coverage during the time of the accident and, thus, there is no bad faith on the part of Defendant.

#### CONCLUSION

For the foregoing reasons, IT IS ORDERED that Plaintiff James Nalder's Motion for Summary Judgment (#88) is GRANTED in part and DENIED in part. The Court grants summary judgment in favor of Nalder and finds that the insurance renewal statement contained an ambiguity and, thus, the statement is construed in favor of coverage during the time of the accident. The Court denies summary judgment on Nalder's remaining bad-faith claims.

IT IS FURTHER ORDERED that Defendant's Counter-Motion for Summary Judgment on All Extra-Contractual Claims or Remedies (#89) is GRANTED. The Court grants summary judgment on all extra-contractual claims and/or bad faith claims in favor of Defendant.

The Court directs Defendant to pay Cheyanne Nalder the policy limits on Gary Lewis's implied insurance policy at the time of the accident.

The Clerk of the Court shall enter judgment accordingly.

Dated this 30th of October, 2013.

United States Distact Judge

# UNITED STATES DISTRICT COURT

	DISTRICT OF	. · <u></u>	Nevada	
Nalder et al.,		u <del>ra</del>		
Distriction		JUDGMEN	NT IN A CIVIL CASE	Zer
Plaintiffs, V.				
United Automobile Insurance Company,		Case Number	r: 2:09-cv-01348-RCJ-GWF	
Officed Automobile Insurance Company,				
Defendant.	·	1		
<b>Jury Verdict.</b> This action came before the Courendered its verdict.	rt for a trial by jury	The issues	have been tried and the jury ha	as
<b>Decision by Court.</b> This action came to trial or	hapring before the	Court The i	ssues have been tried or heard	and
decision has been rendered.	hearing before the	Court. The	ssues have been fried of heard	and
			e e e 1	1
Notice of Acceptance with Offer of Judgment. case.	. A notice of accep	tance with of	fer of judgment has been filed	in th
			The state of the s	
IT IS ORDERED AND ADJUDGED				
ımmary judgment on Nalder's remaining bad-faith	ı cıaımş.			
ne Court directs Defendant to pay Cheyanne Nald	ontractual claims a der the policy limits	nd/or bad faith on Gary Lewi	n claims in favor of Defendant. is's implied insurance policy at	the
ne Court directs Defendant to pay Cheyanne Nald	ontractual claims a der the policy limits	nd/or bad faith on Gary Lewi	n claims in favor of Defendant. is's implied insurance policy at	the
ne Court directs Defendant to pay Cheyanne Nald	ontractual claims a der the policy limits	nd/or bad faith on Gary Lewi	n claims in favor of Defendant. is's implied insurance policy at	the
e Court directs Defendant to pay Cheyanne Nald	ontractual claims a der the policy limits	nd/or bad faith on Gary Lewi	n claims in favor of Defendant. is's implied insurance policy at	the
ne Court directs Defendant to pay Cheyanne Nald	ontractual claims a der the policy limits	nd/or bad faith on Gary Lewi	n claims in favor of Defendant. is's implied insurance policy at	the
ne Court directs Defendant to pay Cheyanne Nald	ontractual claims a der the policy limits	nd/or bad faith on Gary Lewi	n claims in favor of Defendant. is's implied insurance policy at	the i
ne Court directs Defendant to pay Cheyanne Nald	ontractual claims a der the policy limits	nd/or bad faith on Gary Lewi	n claims in favor of Defendant. is's implied insurance policy at	the t
ne Court directs Defendant to pay Cheyanne Nald	ontractual claims a der the policy limits	nd/or bad faith on Gary Lewi	n claims in favor of Defendant. is's implied insurance policy at	the t
ne Court directs Defendant to pay Cheyanne Nald	ontractual claims a der the policy limits	nd/or bad faith on Gary Lewi	n claims in favor of Defendant. is's implied insurance policy at	the
ne Court directs Defendant to pay Cheyanne Nald	ontractual claims a der the policy limits	nd/or bad faith on Gary Lewi	n claims in favor of Defendant. is's implied insurance policy at	the t
he Court directs Defendant to pay Cheyanne Nald	ontractual claims a der the policy limits	nd/or bad faith on Gary Lewi	n claims in favor of Defendant. is's implied insurance policy at	the t
he Court directs Defendant to pay Cheyanne Nald	ontractual claims a der the policy limits	nd/or bad faith on Gary Lewi	n claims in favor of Defendant. is's implied insurance policy at	the t
he Court grants summary judgment on all extra-connected Court directs Defendant to pay Cheyanne Naid fithe accident.  October 30, 2013	der the policy limits	nd/or bad faith on Gary Lewi	is's implied insurance policy at	the t
he Court directs Defendant to pay Cheyanne Nald	der the policy limits	on Gary Lewi	is's implied insurance policy at	the
ne Court directs Defendant to pay Cheyanne Nald the accident.  October 30, 2013	der the policy limits	on Gary Lewi	is's implied insurance policy at	the

### Case 2:09-cv-01348-RCJ-GWF Document 112 Filed 11/27/13 Page 1 of 3

. 1	THOMAS CHRISTENSEN, ESQ.	
2 .	Nevada Bar #2326	
2 :	CHRISTENSEN LAW OFFICES, LLC	
3	1000 S. Valley View Blvd.	
	Las Vegas, Nevada 89107	
4	(702) 216-1475 Phone	and the second s
5	(702) 870-6152 Fax	
	courtnotices@injuryhelpnow.com	
6	Attorneys for Plaintiffs	
_	• 1	
7	UNITED STATES D	ISTRICT COURT
,8		
	FOR THE DISTRIC	CT OF NEVADA
9	1117701117DTD 0 11 1171 0 1	
10	JAMES NALDER, Guardian Ad Litem for mino	r )
10	Cheyanne Nalder, real party in interest, and	
11	GARY LEWIS, Individually;	
	D1 1 400	)
12	Plaintiffs,	) Case No.: 2:09-cv-1348
13	NO.	) NOTICE OF ADDEAL
	VS.	) NOTICE OF APPEAL
14	LIMITED ALITOMODILE INCLIDANCE CO	
15	UNITED AUTOMOBILE INSURANCE CO,	
13	DOES I through V, and ROE CORPORATIONS	
16	I through V, inclusive	<i>)</i>
	Defendants.	
17	Defendants.	
18		· <b>-</b>

Notice is hereby given that JAMES NALDER, Guardian Ad Litem for minor, Cheyanne Nalder, real party in interest, and GARY LEWIS, Individually, Plaintiffs in the above named case, hereby appeal to the United States Court of Appeals for the 9th Circuit from all judgments and orders in this action from the District Court for the District of Nevada including but not limited to, the Order on Motion for Summary Judgment(#102) entered in this action on the 20th day of December, 2010, Clerk's Judgment (#103) entered in this action on the 30th day of October, 2013and any and all other orders made final and appealable by the foregoing.



1	The parties to the judgment [or o	rder or decree] appealed from and the names and
2	addresses of their respective attorneys are a	s follows:
3	l services of their respective attentions are a	
,	THOMAS CHRISTENSEN, ESQ.,	THOMAS WINNER, ESQ,
4	Nevada Bar No: 2326	Nevada Bar No: 5168
. 5 ,	JASON A. GORDON, ESQ.,	MATTHEW DOUGLAS, ESQ,
	Nevada Bar No: 10598	Nevada Bar No: 11371
. 6	CHRISTENSEN LAW OFFICES, LLC	ATKIN, WINNER & SHERROD
7	1000 S. Valley View Blvd.	1117 S. Rancho Dr.
0	Las Vegas, NV 89107	Las Vegas, NV 89102
8	(702)216-1446 Attorney JAMES NALDER,	(702)243-7000
9	Guardian Ad Litem for minor,	Attorneys for UAIC
10	Cheyanne Nalder, real party in interest,	
10	and GARY LEWIS, Individually	
11	,	
12		• •
12		
13.	Dated this 27th day of November, 2013.	
14	Bated this 27 in day of two vehices, 2013.	
•		CHRISTENSEN LAW OFFICES, LLC
15	·	
16		CLL 111 lbm
	·	
. 17		ByThomas Christensen, Esq.
18		Nevada Bar No. 2326
10		1000 S. Valley View Blvd.
19		Las Vegas, Nevada 89107
20		(702) 216-1475
21		Attorneys for Plaintiffs
21		
22		
23		
23		
24		
25		
26		
27	4 - A	



5.

′

To:

CHRISTENSEN LAW
www.injuryhelpnow.com

### **CERTIFICATE OF SERVICE**

Pursuant to Fed. R. Civ. P. 5(b) and Section IV of District of Nevada Electronic Filing Procedures, I certify that I am an employee of CHRISTENSEN LAW OFFICES, LLC, and that the following documents were served via electronic service on November 27,

2013: NOTICE OF APPEAL

Thomas E. Winner, Esq. Matthew J. Douglas, Esq.

ATKIN, WINNER, & SHERROD

1117 S. Rancho Dr. Las Vegas, NV 89102

47 Mh.

An employee of CHRISTENSEN LAW OFFICES, LLC

CLOSED, APPEAL

# **United States District Court** District of Nevada (Las Vegas) CIVIL DOCKET FOR CASE #: 2:09-cv-01348-RCJ-GWF

Nalder et al v. United Automobile Insurance Company

Assigned to: Chief Judge Robert C. Jones

Referred to: Magistrate Judge George Foley, Jr

Case in other court: 9th Circuit Court of Appeal, 11-15010

9th Circuit Court of Appeal, 11-15462

9th Circuit Court of Appeals, 13-17441

Eighth Judicial District Court, A590967

Cause: 28:1332 Diversity-Insurance Contract

Date Filed: 07/24/2009

Date Terminated: 10/30/2013

Jury Demand: Both

Nature of Suit: 110 Insurance

Jurisdiction: Diversity

#### **Plaintiff**

#### James Nalder

Gaurdian Ad Litem on behalf of Cheyanne Nalder

#### represented by David F Sampson

Law Office of David Sampson, LLC.

200 E. Charleston Blvd. Las Vegas, NV 89104

702-605-1099

Fax: 888-209-4199

Email: david@davidsampsonlaw.com

LEAD ATTORNEY

ATTORNEY TO BE NOTICED

#### Thomas F. Christensen

Christensen Law Offices, LLC 1000 S. Valley View Blvd. Las Vegas, NV 89107-

702-870-1000

Fax: 702-870-6152

Email: courtnotices@injuryhelpnow.com

LEAD ATTORNEY

ATTORNEY TO BE NOTICED

#### **Plaintiff**

**Gary Lewis** 

#### represented by David F Sampson

(See above for address) LEAD ATTORNEY ATTORNEY TO BE NOTICED

#### Thomas F. Christensen

(See above for address) LEAD ATTORNEY

ATTORNEY TO BE NOTICED

#### **Defendant**

#### **United Automobile Insurance Company**

#### represented by Thomas E. Winner

Atkin Winner & Sherrod
7201 W Lake Mead Blvd.; Ste 360
Las Vegas, NV 89128
702-243-7000
Fax: 702-234-7059
Email: twinner@awsvlaw.com
LEAD ATTORNEY
ATTORNEY TO BE NOTICED

#### **Douglas M Rowan**

Wilson Elser Moskowitz Edelman & Dicker LLP 300 South Fourth Street, 11th Floor Las Vegas, NV 89101 702-727-1400 Fax: 702-727-1401 Email: douglas.rowan@wilsonelser.com ATTORNEY TO BE NOTICED

#### **Matthew John Douglas**

Atkin Winner & Sherrod
1117 South Rancho
Las Vegas, NV 89102
702-245-7000
Email: mdouglas@awslawyers.com
ATTORNEY TO BE NOTICED

#### Susan M Sherrod Atkin Winner Sherrod

7201 W Lake Mead Blvd Suite 360 Las Vegas, NV 89128 702-243-7000 Fax: 702-234-7059 Email: ssherrod@awslawyers.com ATTORNEY TO BE NOTICED

Date Filed	#	Docket Text
07/24/2009	1	PETITION FOR REMOVAL from Eighth Judicial District Court, Case Number A590967, (Filing fee \$ 350 receipt number 0978000000001309652), filed by United Automobile Insurance Company. Certificate of Interested Parties due by 8/3/2009. (Rowan, Douglas) (Entered: 07/24/2009)
07/24/2009	2	CERTIFICATE of Interested Parties filed by United Automobile Insurance Company There are no known interested parties other than those participating in the case. (Rowan, Douglas) (Entered: 07/24/2009)

07/04/0000		
07/24/2009		Case assigned to Judge Edward C. Reed, Jr and Magistrate Judge George Foley, Jr. (SD) (Entered: 07/24/2009)
07/24/2009	3	NOTICE PURSUANT TO LOCAL RULE IB 2-2: In accordance with 28 USC § 636(c) and FRCP 73, the parties in this action are provided with a link to the "AO 85 Notice of Availability, Consent, and Order of Reference - Exercise of Jurisdiction by a U.S. Magistrate Judge" form on the Court's website - <a href="www.nvd.uscourts.gov">www.nvd.uscourts.gov</a> . Consent forms should NOT be electronically filed. Upon consent of all parties, counsel are advised to manually file the form with the Clerk's Office. (no image attached) (SD) (Entered: 07/24/2009)
07/24/2009	4	MINUTE ORDER IN CHAMBERS of the Honorable Judge Edward C. Reed, Jr, on 7/24/2009. Statement regarding removed action is due by 8/11/2009. Joint Status Report regarding removed action is due by 8/26/2009. (Copies have been distributed pursuant to the NEF - SD) (Entered: 07/24/2009)
07/24/2009	<u>5</u>	DEMAND for Trial by Jury by Plaintiffs Gary Lewis, James Nalder. (Sampson, David) (Entered: 07/24/2009)
07/24/2009	<u>6</u>	CERTIFICATE of Interested Parties filed by Gary Lewis, James Nalder There are no known interested parties other than those participating in the case <i>JURY TRIAL REQUESTED</i> . (Sampson, David) (Entered: 07/24/2009)
08/06/2009	<u>7</u>	ANSWER to Complaint with Jury Demand with Affirmative Defenses filed by United Automobile Insurance Company. Certificate of Interested Parties due by 8/16/2009. Discovery Plan/Scheduling Order due by 9/20/2009. (Winner, Thomas) (Entered: 08/06/2009)
08/07/2009	<u>8</u>	STATEMENT RE: REMOVAL filed by Defendant United Automobile Insurance Company. (Douglas, Matthew) (Entered: 08/07/2009)
08/24/2009	<u>9</u>	Interim STATUS REPORT by Plaintiffs Gary Lewis, James Nalder. (Sampson, David) (Entered: 08/24/2009)
09/03/2009	<u>10</u>	PROPOSED Discovery Plan/Scheduling Order filed by Plaintiffs Gary Lewis, James Nalder, Defendant United Automobile Insurance Company. (Sampson, David) (Entered: 09/03/2009)
09/04/2009	<u>11</u>	SCHEDULING ORDER. Discovery due by 5/6/2010. Motions due by 6/7/2010. Proposed Joint Pretrial Order due by 7/7/2010. Signed by Magistrate Judge George Foley, Jr on 9/4/2009. (Copies have been distributed pursuant to the NEF - SD) (Entered: 09/08/2009)
02/05/2010	<u>12</u>	MOTION to Compel to Overrule Objections and Compel Plaintiff's Answers to Written Interrogatories and Requests for Production Under FRCP 37(a)(3)(B)(iii) by Defendant United Automobile Insurance Company. Responses due by 2/22/2010. (Attachments: # 1 Exhibit Group, # 2 Exhibit Group, # 3 Exhibit Group, # 4 Exhibit Group, # 5 Exhibit Group)(Rowan, Douglas) (Entered: 02/05/2010)
02/11/2010	13	NOTICE of Hearing on 12 Defendant's MOTION to Overrule Objections and Compel Plaintiff's Answers to Written Interrogatories and Requests for Production Under FRCP 37(a)(3)(B)(iii): Motion Hearing set for Monday, March 8, 2010, at 9:30 AM in LV Courtroom 3A before Magistrate Judge George Foley Jr.(JBW) (Entered: 02/11/2010)

Judge George Foley, Jr. Crtrm Administrator: Donna Smith; Pla Counsel: David Sampson; Def Counsel: Matthew Douglas, Thomas Winner; Court Reporter/FTR #: 9:29:24-9:45:58; Time of Hearing: 9:30 a.m.; Courtroom: 3A; Representations of Mr. Douglas and Mr. Sampson heard. Defendant's 12 Motion to Compel is granted as stated on the record. The Court declines to award costs or impose sanctions at this time.  Mr. Sampson moves for an extension of the discovery deadline. The Court denies the motion.  (Copies have been distributed pursuant to the NEF - DES) (Entered: 03/08/2010)  17 MOTION for Summary Judgment on all Claims; Alternatively Motion for Summary Judgment on Extra-Contractual Remedies; or Further in the Alternative, Motion to Stay Discovery and Bifurcate Claims for Extra-Contractual Remedies; Finally in the Alternative, Motion for Leave to Amend by Defendant United Automobile Insurance Company. Responses due by 4/11/2010. (Attachments: # 1 Exhibit, # 2 Exhibit, # 3 Exhibit, # 4 Exhibit, # 5 Exhibit)(Rowan, Douglas) (Entered: 03/18/2010)  18 DECLARATION of Jan Cook re 17 MOTION for Summary Judgment on all Claims; Alternatively Motion for Summary Judgment on Extra-Contractual Remedies; or Further in the Alternative, Motion to Stay Discovery and Bifurcate Claims for Extra Contractual Remedies; Finally in the Alternat; by Defendant United Automobile Insurance Company. (Rowan, Douglas) (Entered: 03/18/2010)  19 DECLARATION of Denise Davis re 17 Motion for Summary Judgment; by Defendant United Automobile Insurance Company. (Rowan, Douglas) (Entered: 03/18/2010)			
Plaintiff's Answers to Written Interrogatories and Requests for Production Under FRCP 37(a)(3)(B)(ii) MOTION to Compel to Overrule Objections and Compel Plaintiff's Answers to Written Interrogatories and Requests for Production Under FRCP 37(a)(3)(B)(ii); filed by Defendant United Automobile Insurance Company. (Rowan, Douglas) (Entered: 03/03/2010)  MINUTES OF PROCEEDINGS - Motion Hearing held on 3/8/2010 before Magistrat Judge George Foley, Jr. Crtrm Administrator: Donna Smith; Pla Counsel: David Sampson; Def Counsel: Matthew Douglas, Thomas Winner; Court Reporter/FTR #: 9:29:24-9:45:58; Time of Hearing: 9:30 a.m.; Courtroom: 34; Representations of Mr. Douglas and Mr. Sampson heard. Defendant's 12 Motion to Compel is granted as stated on the record. The Court declines to award costs or impose sanctions at this time.  Mr. Sampson moves for an extension of the discovery deadline. The Court denies the motion.  (Copies have been distributed pursuant to the NEF - DES) (Entered: 03/08/2010)  MOTION for Summary Judgment on all Claims; Alternatively Motion for Summary Judgment on Extra-Contractual Remedies; Finally in the Alternative, Motion for Leave to Amend by Defendant United Automobile Insurance Company. Responses due by 4/11/2010. (Attachments: #1 Exhibit, #2 Exhibit, #3 Exhibit, #4 Exhibit, #5 Exhibit, #6 Exhibit, #6 Exhibit, #6 Exhibit, #6 Exhibit, #6 Exhibit, #6 Insurance Company. Rowan, Douglas) (Entered: 03/18/2010)  MOTION for Summary Judgment on Extra-Contractual Remedies; or Further in the Alternative, Motion for Summary Judgment on Extra-Contractual Remedies; or Extraction and Claims; Alternatively Motion for Summary Judgment on Stay Discovery and Bifurcate Claims for Extra-Contractual Remedies; or Extraction and Claims; Alternatively Motion for Summary Judgment on Extra-Contractual Remedies; or Extraction and Claims; Alternatively Motion for Summary Judgment on Extra-Contractual Remedies; or Extraction and Claims; Alternatively Motion for Summary Judgment on Extra-Contractual Remedies; or Further in th	02/22/2010	14	Plaintiff's Answers to Written Interrogatories and Requests for Production Under FRCP 37(a)(3)(B)(iii) MOTION to Compel to Overrule Objections and Compel Plaintiff's Answers to Written Interrogatories and Requests for Production Under FRCP 37(a)(3)(B)(iii), filed by Plaintiff Gary Lewis. Replies due by 3/4/2010.
Judge George Foley, Jr. Crtrm Administrator: Donna Smith; Pla Counsel: David Sampson; Def Counsel: Matthew Douglas, Thomas Winner; Court Reporter/FTR #: 9:29:24-9:45:58; Time of Hearing: 9:30 a.m.; Courtroom: 3A; Representations of Mr. Douglas and Mr. Sampson heard. Defendant's 12 Motion to Compel is granted as stated on the record. The Court declines to award costs or impose sanctions at this time.  Mr. Sampson moves for an extension of the discovery deadline. The Court denies the motion.  (Copies have been distributed pursuant to the NEF - DES) (Entered: 03/08/2010)  17 MOTION for Summary Judgment on all Claims; Alternatively Motion for Summary Judgment on Extra-Contractual Remedies; or Further in the Alternative, Motion to Stay Discovery and Bifurcate Claims for Extra-Contractual Remedies; Finally in the Alternative, Motion for Leave to Amend by Defendant United Automobile Insurance Company. Responses due by 4/11/2010. (Attachments: # 1 Exhibit, # 2 Exhibit, # 2 Exhibit, # 2 Exhibit, # 5 Exhibit)(Rowan, Douglas) (Entered: 03/18/2010)  18 DECLARATION of Jan Cook re 17 MOTION for Summary Judgment on all Claims; Alternatively Motion for Summary Judgment on Extra-Contractual Remedies; or Further in the Alternative, Motion to Stay Discovery and Bifurcate Claims for Extra-Contractual Remedies; Finally in the Alternat; by Defendant United Automobile Insurance Company. (Rowan, Douglas) (Entered: 03/18/2010)  19 DECLARATION of Denise Davis re 17 Motion for Summary Judgment; by Defendar United Automobile Insurance Company. (Rowan, Douglas) Docket entry relationshi added on 3/23/2010. (MJZ) (Entered: 03/18/2010)  19 DECLARATION of Denise Davis re 17 Motion for Summary Judgment; by Defendar United Automobile Insurance Company. (Rowan, Douglas) Docket entry relationshi added on 3/23/2010. (MJZ) (Entered: 03/18/2010)  10 RESPONSE to 17 MOTION for Summary Judgment on all Claims; Alternatively Motion for Summary Judgment on Extra-Contractual Remedies; or Further in the Alternative, Motion to Stay Discovery and Bifurcate Cla	03/03/2010	<u>15</u>	Plaintiff's Answers to Written Interrogatories and Requests for Production Under FRCP 37(a)(3)(B)(iii) MOTION to Compel to Overrule Objections and Compel Plaintiff's Answers to Written Interrogatories and Requests for Production Under FRCP 37(a)(3)(B)(iii); filed by Defendant United Automobile Insurance Company.
Judgment on Extra-Contractual Remedies; or Further in the Alternative, Motion to Stay Discovery and Bifurcate Claims for Extra-Contractual Remedies; Finally in the Alternative, Motion for Leave to Amend by Defendant United Automobile Insurance Company. Responses due by 4/11/2010. (Attachments: # 1 Exhibit, # 2 Exhibit, # 3 Exhibit, # 4 Exhibit, # 5 Exhibit)(Rowan, Douglas) (Entered: 03/18/2010)  18 DECLARATION of Jan Cook re 17 MOTION for Summary Judgment on all Claims; Alternatively Motion for Summary Judgment on Extra-Contractual Remedies; or Further in the Alternative, Motion to Stay Discovery and Bifurcate Claims for Extra Contractual Remedies; Finally in the Alternat; by Defendant United Automobile Insurance Company. (Rowan, Douglas) (Entered: 03/18/2010)  19 DECLARATION of Denise Davis re 17 Motion for Summary Judgment; by Defendar United Automobile Insurance Company. (Rowan, Douglas) Docket entry relationshi added on 3/23/2010. (MJZ) (Entered: 03/18/2010)  04/09/2010  20 RESPONSE to 17 MOTION for Summary Judgment on all Claims; Alternatively Motion for Summary Judgment on Extra-Contractual Remedies; or Further in the Alternative, Motion to Stay Discovery and Bifurcate Claims for Extra-Contractual Remedies; Finally in the Alternat, filed by Plaintiffs Gary Lewis, James Nalder. Replies due by 4/26/2010. (Attachments: # 1 Exhibit UAIC Claims File, # 2 Exhibit UAIC Claims File, # 2 Exhibit UAIC Claims File, # 3 Exhibit UAIC Claims File, # 4 Exhibit Judgment, # 5 Exhibit Interrogatory Answers, # 6 Exhibit Expert Report) (Sampson, David) (Entered: 04/09/2010)  04/26/2010  21 REPLY to Response to 17 MOTION for Summary Judgment on all Claims;	03/08/2010	16	Sampson; Def Counsel: Matthew Douglas, Thomas Winner; Court Reporter/FTR #: 9:29:24-9:45:58; Time of Hearing: 9:30 a.m.; Courtroom: 3A; Representations of Mr. Douglas and Mr. Sampson heard. Defendant's 12 Motion to Compel is granted as stated on the record. The Court declines to award costs or impose sanctions at this time.  Mr. Sampson moves for an extension of the discovery deadline. The Court denies the motion.
Alternatively Motion for Summary Judgment on Extra-Contractual Remedies; or Further in the Alternative, Motion to Stay Discovery and Bifurcate Claims for Extra Contractual Remedies; Finally in the Alternat; by Defendant United Automobile Insurance Company. (Rowan, Douglas) (Entered: 03/18/2010)  19 DECLARATION of Denise Davis re 17 Motion for Summary Judgment; by Defendar United Automobile Insurance Company. (Rowan, Douglas) Docket entry relationshi added on 3/23/2010. (MJZ) (Entered: 03/18/2010)  04/09/2010  20 RESPONSE to 17 MOTION for Summary Judgment on all Claims; Alternatively Motion for Summary Judgment on Extra-Contractual Remedies; or Further in the Alternative, Motion to Stay Discovery and Bifurcate Claims for Extra-Contractual Remedies; Finally in the Alternat, filed by Plaintiffs Gary Lewis, James Nalder. Replies due by 4/26/2010. (Attachments: #1 Exhibit UAIC Claims File, #2 Exhibit UAIC Claims File, #3 Exhibit UAIC Claims File, #4 Exhibit Judgment, #5 Exhibit Interrogatory Answers, #6 Exhibit Expert Report) (Sampson, David) (Entered: 04/09/2010)  04/26/2010  21 REPLY to Response to 17 MOTION for Summary Judgment on all Claims;	03/18/2010	<u>17</u>	Judgment on Extra-Contractual Remedies; or Further in the Alternative, Motion to Stay Discovery and Bifurcate Claims for Extra-Contractual Remedies; Finally in the Alternative, Motion for Leave to Amend by Defendant United Automobile Insurance Company. Responses due by 4/11/2010. (Attachments: # 1 Exhibit, # 2 Exhibit, # 3
United Automobile Insurance Company. (Rowan, Douglas) Docket entry relationshi added on 3/23/2010. (MJZ) (Entered: 03/18/2010)  20 RESPONSE to 17 MOTION for Summary Judgment on all Claims; Alternatively Motion for Summary Judgment on Extra-Contractual Remedies; or Further in the Alternative, Motion to Stay Discovery and Bifurcate Claims for Extra-Contractual Remedies; Finally in the Alternat, filed by Plaintiffs Gary Lewis, James Nalder. Replies due by 4/26/2010. (Attachments: #1 Exhibit UAIC Claims File, #2 Exhibit UAIC Claims File, #3 Exhibit UAIC Claims File, #4 Exhibit Judgment, #5 Exhibit Interrogatory Answers, #6 Exhibit Expert Report) (Sampson, David) (Entered: 04/09/2010)  REPLY to Response to 17 MOTION for Summary Judgment on all Claims;	03/18/2010	18	Alternatively Motion for Summary Judgment on Extra-Contractual Remedies; or Further in the Alternative, Motion to Stay Discovery and Bifurcate Claims for Extra-Contractual Remedies; Finally in the Alternat; by Defendant United Automobile
Motion for Summary Judgment on Extra-Contractual Remedies; or Further in the Alternative, Motion to Stay Discovery and Bifurcate Claims for Extra-Contractual Remedies; Finally in the Alternat, filed by Plaintiffs Gary Lewis, James Nalder. Replies due by 4/26/2010. (Attachments: #1 Exhibit UAIC Claims File, #2 Exhibit UAIC Claims File, #3 Exhibit UAIC Claims File, #4 Exhibit Judgment, #5 Exhibit Interrogatory Answers, #6 Exhibit Expert Report) (Sampson, David) (Entered: 04/09/2010)  O4/26/2010  21 REPLY to Response to 17 MOTION for Summary Judgment on all Claims;	03/18/2010	<u>19</u>	DECLARATION of Denise Davis re 17 Motion for Summary Judgment; by Defendant United Automobile Insurance Company. (Rowan, Douglas) <b>Docket entry relationship added on 3/23/2010.</b> (MJZ) (Entered: 03/18/2010)
	04/09/2010	20	Motion for Summary Judgment on Extra-Contractual Remedies; or Further in the Alternative, Motion to Stay Discovery and Bifurcate Claims for Extra-Contractual Remedies; Finally in the Alternat, filed by Plaintiffs Gary Lewis, James Nalder. Replies due by 4/26/2010. (Attachments: # 1 Exhibit UAIC Claims File, # 2 Exhibit UAIC Claims File, # 3 Exhibit UAIC Claims File, # 4 Exhibit Judgment, # 5 Exhibit Interrogatory Answers, # 6 Exhibit Expert Report) (Sampson, David) (Entered:
	04/26/2010	<u>21</u>	

		Further in the Alternative, Motion to Stay Discovery and Bifurcate Claims for Extra- Contractual Remedies; Finally in the Alternat; filed by Defendant United Automobile Insurance Company. Reply in Support (Rowan, Douglas) (Entered: 04/26/2010)
05/05/2010	22	STIPULATION and Order to Amend the Discovery Plan and Scheduling Order (First Request) by Defendant United Automobile Insurance Company. (Rowan, Douglas) (Entered: 05/05/2010)
05/06/2010	23	NOTICE of Hearing: Discovery Hearing regarding the Stipulation and Order to Amend the Discovery Plan and Scheduling Order (First Request) (#22) is set for <u>Thursday</u> , <u>May 13, 2010, at 9:30 AM</u> in LV Courtroom 3A before Magistrate Judge George Foley Jr.(JBW) (Entered: 05/06/2010)
05/13/2010	24	SCHEDULING ORDER re: 22 Stipulation to Amend Discovery Plan and Scheduling Order. Discovery due by 9/1/2010. Motions due by 10/1/2010. Proposed Joint Pretrial Order due by 11/2/2010. Signed by Magistrate Judge George Foley, Jr on 5/13/10. (Copies have been distributed pursuant to the NEF - ASB) (Entered: 05/13/2010)
05/13/2010	25	MINUTES OF PROCEEDINGS - Status Conference held on 5/13/2010 before Magistrate Judge George Foley, Jr. Crtrm Administrator: <i>Melissa Jaime</i> ; Pla Counsel: <i>David Sampson</i> ; Def Counsel: <i>Thomas Winner</i> ; Court Reporter/FTR #: 9:30 a.m.; Time of Hearing: 9:30 - 9:35 a.m.; Courtroom: 3A; The Court makes an inquiry of counsel with respect to 22 Stipulation and Order to Amend the Discovery Plan and Scheduling Order. The parties represent that there are no issues regarding completing discovery. The Court will APPROVE 22 Stipulation to Amend Discovery Plan and Scheduling Order. (no image attached) (Copies have been distributed pursuant to the NEF - MAJ) (Entered: 05/14/2010)
08/24/2010	<u>26</u>	SUPPLEMENT to 17 MOTION for Summary Judgment on all Claims; Alternatively Motion for Summary Judgment on Extra-Contractual Remedies; or Further in the Alternative, Motion to Stay Discovery and Bifurcate Claims for Extra-Contractual Remedies; Finally in the Alternat, 20 Response to Motion, ; by Plaintiffs Gary Lewis, James Nalder. (Attachments: #1 Exhibit Deposition, #2 Exhibit Deposition, #3 Exhibit Deposition, #4 Exhibit Receipt, #5 Exhibit Poliy)(Sampson, David) (Entered: 08/24/2010)
08/24/2010	<u>27</u>	MOTION for Leave to File Response by Plaintiffs Gary Lewis, James Nalder. Responses due by 9/10/2010. (Sampson, David) Event type corrected on 8/25/2010. (MJZ) (Entered: 08/24/2010)
09/08/2010	28	SUBPOENA Returned Executed as to Plaintiff (Sampson, David) (Entered: 09/08/2010)
09/10/2010	29	RESPONSE to 27 MOTION for Leave to File Response, filed by Defendant United Automobile Insurance Company. Opposition to Plaintiff's Motion for Leave to File a Supplement to his Opposition to Motion for Summary Judgment on all Claims and Other Issues; Alternatively Defendant COUNTER-MOTIONS for Leave to File a Response to Plaintiff's Supplement and for Leave to Defendant to file a Supplement to its Original Motion Replies due by 9/27/2010. (Rowan, Douglas) (Entered: 09/10/2010)
10/25/2010	30	MINUTE ORDER IN CHAMBERS of the Honorable Judge Edward C. Reed, Jr, on 10/25/2010. Plaintiffs Motion for Leave <u>27</u> to file a Supplement <u>26</u> to Defendants

		Motion for Summary Judgment <u>17</u> is GRANTED. Defendants shall have twenty-one (21) days within which to file a supplement to its Reply <u>21</u> in support of Defendants Motion for Summary Judgment <u>17</u> . (Copies have been distributed pursuant to the NEF - ECS) (Entered: 10/25/2010)
10/25/2010	31	MINUTE ORDER IN CHAMBERS of the Honorable Judge Edward C. Reed, Jr, on 10/25/2010. A hearing is scheduled for 1:00 p.m., 12/7/10, on Defendants Motion for Summary Judgment 17. The hearing will be held at the Lloyd D. George United States Courthouse, Las Vegas, Nevada. At the hearing, each side shall be allowed one (1) hour for oral argument. (Copies have been distributed pursuant to the NEF - ECS) (Entered: 10/25/2010)
11/05/2010	<u>32</u>	PROPOSED Pretrial Order <i>Joint</i> by Defendant United Automobile Insurance Company. (Rowan, Douglas) (Entered: 11/05/2010)
11/15/2010	<u>33</u>	RESPONSE to 17 MOTION for Summary Judgment on all Claims; Alternatively Motion for Summary Judgment on Extra-Contractual Remedies; or Further in the Alternative, Motion to Stay Discovery and Bifurcate Claims for Extra-Contractual Remedies; Finally in the Alternat, filed by Defendant United Automobile Insurance Company. Response to Plaintiffs' Supplement to their Opposition to Defendant's Motion for Summary Judgment on all Claims; Alternatively, Motion for Summary Judgment on Extra-Contractual Remedies; or Further, in the Alternative, Motion to Stay Discovery and Bifurcate Claims for Extra-Contractual Remedies; Finall, in teh Alternative, Motion for Leave to Amend Replies due by 12/2/2010. (Rowan, Douglas) (Entered: 11/15/2010)
11/15/2010	<u>34</u>	EXHIBIT(s) 1 to 33 Response to Motion,,; filed by Defendant United Automobile Insurance Company. (Rowan, Douglas) (Entered: 11/15/2010)
11/15/2010	35	EXHIBIT(s) 2 to 33 Response to Motion,,; filed by Defendant United Automobile Insurance Company. (Rowan, Douglas) (Entered: 11/15/2010)
11/15/2010	<u>36</u>	EXHIBIT(s) 3 to 33 Response to Motion,,; filed by Defendant United Automobile Insurance Company. (Rowan, Douglas) (Entered: 11/15/2010)
11/15/2010	<u>37</u>	EXHIBIT(s) 4 to 33 Response to Motion,,; filed by Defendant United Automobile Insurance Company. (Rowan, Douglas) (Entered: 11/15/2010)
11/15/2010	38	EXHIBIT(s) 5 to 33 Response to Motion,,; filed by Defendant United Automobile Insurance Company. (Rowan, Douglas) (Entered: 11/15/2010)
11/18/2010	39	MINUTE ORDER IN CHAMBERS of the Honorable Judge Edward C. Reed, Jr, on 11/18/2010. By Deputy Clerk: C. Larsen. RE: 17 MOTION for Summary Judgment on all Claims; Alternatively Motion for Summary Judgment on Extra-Contractual Remedies; or Further in the Alternative; Motion to Stay Discovery and Bifurcate Claims for Extra-Contractual Remedies; Finally in the Alternat Motion Hearing set for 12/7/2010 at 1:30, is RESCHEDULED on 12/7/2010 at 02:00 PM in LV Courtroom 4B before Judge Edward C. Reed Jr. (no image attached) (Copies have been distributed pursuant to the NEF - CLL) (Entered: 11/18/2010)
12/03/2010	<u>40</u>	ERRATA to Response to 17 MOTION for Summary Judgment, by United Automobile Insurance Company. (Rowan, Douglas) Event type corrected on 12/6/2010. (MJZ) (Entered: 12/03/2010)

12/06/2010		NOTICE of Docket Correction to <u>40</u> RESPONSE to Motion. ERROR: Wrong event selected by attorney <u>Douglas Rowan</u> . CORRECTION: Entry corrected by court to <u>40</u> ERRATA. (no image attached)(MJZ) (Entered: 12/06/2010)
12/07/2010	<u>41</u>	MINUTES OF PROCEEDINGS - Motion Hearing held on 12/7/2010 before Judge Edward C. Reed, Jr. Crtrm Administrator: <i>C. Larsen</i> ; Pla Counsel: <i>D. Sampson</i> ; Def Counsel: <i>M. Douglas; T. Winner</i> ; Court Reporter/FTR #: <i>F. Zabin</i> ; Time of Hearing: 2:15 PM to 4:35 PM; Arguments presented; written order to follow. (Copies have been distributed pursuant to the NEF - CLL) (Entered: 12/07/2010)
12/20/2010	<u>42</u>	ORDER granting Defendant's <u>17</u> Motion for Summary Judgment with respect to all of Plaintiffs' claims. Signed by Judge Edward C. Reed, Jr on 12/17/10. (Copies have been distributed pursuant to the NEF - ECS) (Entered: 12/20/2010)
12/20/2010	<u>43</u>	CLERK'S JUDGMENT in favor of United Automobile Insurance Company against Gary Lewis, James Nalder. Signed by Clerk of Court, Lance S. Wilson on 12/20/10. (Copies have been distributed pursuant to the NEF - ECS) (Entered: 12/20/2010)
12/22/2010	<u>44</u>	BILL OF COSTS by Defendant United Automobile Insurance Company. Tax or object to Bill of Costs by 1/9/2011. (Rowan, Douglas) (Entered: 12/22/2010)
12/22/2010	<u>45</u>	MOTION for Attorney Fees by Defendant United Automobile Insurance Company. Responses due by 1/8/2011. (Attachments: # 1 Exhibit Exhibit A)(Rowan, Douglas) (Entered: 12/22/2010)
01/03/2011	<u>46</u>	NOTICE OF APPEAL by Plaintiff Gary Lewis. Filing fee \$ 455, receipt number 0978-1839446. E-mail notice (NEF) sent to the US Court of Appeals, Ninth Circuit. (Sampson, David) (Entered: 01/03/2011)
01/04/2011	47	USCA Appeal Fees received \$455 receipt number 0978-1839446 re 46 Notice of Appeal filed by Gary Lewis. E-mail notice (NEF) sent to the US Court of Appeals, Ninth Circuit. (JAG) (Entered: 01/04/2011)
01/04/2011	<u>48</u>	Designation of Transcripts and Transcript Order forms and instructions for <u>46</u> Notice of Appeal. The forms may also be obtained on the Court's website at <a href="https://www.nvd.uscourts.gov/Forms.aspx">www.nvd.uscourts.gov/Forms.aspx</a> . (JAG) (Entered: 01/04/2011)
01/07/2011	<u>49</u>	RESPONSE to 45 MOTION for Attorney Fees, filed by Plaintiffs Gary Lewis, James Nalder. Replies due by 1/17/2011. (Sampson, David) (Entered: 01/07/2011)
01/07/2011	<u>50</u>	OBJECTION to 44 Bill of Costs; filed by Plaintiffs Gary Lewis, James Nalder. (Sampson, David) (Entered: 01/07/2011)
01/07/2011	<u>51</u>	ORDER for Time Schedule as to <u>46</u> Notice of Appeal filed by Gary Lewis. <b>USCA Case Number 11-15010</b> . (JAG) (Entered: 01/07/2011)
01/11/2011	<u>52</u>	ERRATA to 45 MOTION for Attorney Fees; filed by Defendant United Automobile Insurance Company. (Rowan, Douglas) (Entered: 01/11/2011)
01/14/2011	<u>53</u>	REPLY to Response to <u>45</u> MOTION for Attorney Fees; filed by Defendant United Automobile Insurance Company. Combined reply to Plaintiff's Response to Motion for Attorneys Fees and Objection to Bill of Costs and Motion for Leave to Amend Bill of Costs to include Documentation of Costs (Rowan, Douglas) (Entered: 01/14/2011)
01/14/2011	<u>54</u>	EXHIBIT(s) to Reply to Response to <u>45</u> MOTION for Attorney Fees, <u>58</u> MOTION to Amend/Correct <u>44</u> Bill of Costs; filed by Defendant United Automobile Insurance

		Company. (Rowan, Douglas) <b>Docket entry relationship added on 1/24/2011. (MJZ)</b> (Entered: 01/14/2011)
01/14/2011	<u>55</u>	EXHIBIT(s) Group Exhibit A Part 1 to Reply to Response to 45 MOTION for Attorney Fees, 58 MOTION to Amend/Correct 44 Bill of Costs; filed by Defendant United Automobile Insurance Company. (Rowan, Douglas) Docket entry relationship added on 1/24/2011. (MJZ) (Entered: 01/14/2011)
01/14/2011	<u>56</u>	EXHIBIT(s) Group Exhibit A Part 3 to Reply to Response to 45 MOTION for Attorney Fees, 58 MOTION to Amend/Correct 44 Bill of Costs; filed by Defendant United Automobile Insurance Company. (Rowan, Douglas) Docket entry relationship added on 1/24/2011. (MJZ) (Entered: 01/14/2011)
01/14/2011	<u>57</u>	EXHIBIT(s) Group Exhibit A Part 4 to Reply to Response to 45 MOTION for Attorney Fees, 58 MOTION to Amend/Correct 44 Bill of Costs; filed by Defendant United Automobile Insurance Company. (Rowan, Douglas) Docket entry relationship added on 1/24/2011. (MJZ) (Entered: 01/14/2011)
01/14/2011	<u>58</u>	MOTION to Amend/Correct 44 Bill of Costs, by Defendant United Automobile Insurance Company. Responses due by 1/31/2011. (MJZ) (Entered: 01/24/2011)
01/24/2011		NOTICE of Docket Correction to <u>53</u> REPLY to Response to Motion. ERROR: Document should've been filed as <i>two</i> separate entries by attorney <u>Douglas Rowan</u> in accordance with Special Order 109. CORRECTION: Entry refiled by Court as <u>58</u> MOTION to Amend/Correct <u>44</u> Bill of Costs. (no image attached)(MJZ) (Entered: 01/24/2011)
01/26/2011	<u>59</u>	MINUTE ORDER IN CHAMBERS of the Honorable Judge Edward C. Reed, Jr, on 1/26/2011. By Deputy Clerk: Colleen Larsen. Granting 58 Motion to Amend/Correct 44 Bill of Costs. Bill of Costs due by 2/2/2011. Tax or object to Bill of Costs by 2/12/2011. (Copies have been distributed pursuant to the NEF - ASB) (Entered: 01/27/2011)
01/26/2011	<u>60</u>	MINUTE ORDER IN CHAMBERS of the Honorable Judge Edward C. Reed, Jr, on 1/26/2011. By Deputy Clerk: Colleen Larsen. Denying 45 Motion for Attorney Fees. (Copies have been distributed pursuant to the NEF - ASB) (Entered: 01/27/2011)
02/01/2011	<u>61</u>	BILL OF COSTS by Defendant United Automobile Insurance Company. Tax or object to Bill of Costs by 2/19/2011. (Attachments: # 1 Exhibit Exhibit 1, # 2 Exhibit Group Exhibit 2, # 3 Exhibit Exhibit 3, # 4 Exhibit Exhibit 4, # 5 Exhibit Exhibit 5, # 6 Exhibit Exhibit 6, # 7 Exhibit Exhibit 7, # 8 Exhibit Exhibit 8, # 9 Exhibit Exhibit 9)(Rowan, Douglas) (Entered: 02/01/2011)
02/01/2011	<u>62</u>	DESIGNATION of Transcripts by Plaintiff James Nalder re <u>46</u> Notice of Appeal. (ECS) (Entered: 02/02/2011)
02/01/2011	63	NOTICE: Attorney Notification of Error re <u>62</u> Designation of Transcripts. Attorney David F. Sampson advised to file any future Designation of Transcripts electronically. <b>(no image attached)</b> (ECS) (Entered: 02/02/2011)
02/10/2011	<u>64</u>	OBJECTION to <u>61</u> Bill of Costs, <u>44</u> Bill of Costs; filed by Plaintiffs Gary Lewis, James Nalder. (Sampson, David) (Entered: 02/10/2011)
02/10/2011	<u>65</u>	MOTION for Re-Taxation of Costs by Plaintiffs Gary Lewis, James Nalder. Responses due by 2/27/2011. (Sampson, David) (Entered: 02/10/2011)

	02/16/2011	<u>66</u>	MINUTE ORDER IN CHAMBERS of the Honorable Judge Edward C. Reed, Jr, on 2/16/2011. By Deputy Clerk: Colleen Larsen. Denying 65 Motion for Re-Taxation of Costs. (Copies have been distributed pursuant to the NEF - ASB) (Entered: 02/17/2011)
	02/18/2011	<u>67</u>	REPLY to 61 Bill of Costs,; Defendant United Automobile Insurance Company's Reply to Plaintiff's Objection to Amended Bill of Costs filed by Defendant United Automobile Insurance Company. (Rowan, Douglas) (Entered: 02/18/2011)
	02/24/2011	<u>68</u>	NOTICE OF APPEAL as to <u>60</u> Order on Motion for Attorney Fees, Minute Order by Defendant United Automobile Insurance Company. Filing fee \$ 455, receipt number 0978-1896982. E-mail notice (NEF) sent to the US Court of Appeals, Ninth Circuit. (Rowan, Douglas) (Entered: 02/24/2011)
	02/24/2011	<u>69</u>	TRANSCRIPT of Proceedings, 16 Order on Motion to Compel, Motion Hearing, held on 3/8/2010, before Magistrate Judge George Foley, Jr. Transcriber: Felicia Zabin, 702-676-1087. Tape Number: 9:29:24 to 9:45:48. Transcript may be viewed at the court public terminal or purchased through the Transcriber using the court's "Transcript Order" form available on our website <a href="www.nvd.uscourts.gov">www.nvd.uscourts.gov</a> before the deadline for Release of Transcript Restriction. After that date, it may be obtained either through the Transcriber or PACER. Redaction Request due 3/17/2011. Redacted Transcript Deadline set for 3/27/2011. Release of Transcript Restriction set for 5/25/2011. (FRZ) (Entered: 02/24/2011)
Communication of the Communica	02/24/2011	<u>70</u>	TRANSCRIPT of Proceedings, 41 Reporter's Transcript of Motion Hearing, held on 12/7/2010, before Judge Edward C. Reed, Jr. Court Reporter: Felicia Zabin, 702-676-1087. Transcript may be viewed at the court public terminal or purchased through the Transcriber using the court's "Transcript Order" form available on our website <a href="www.nvd.uscourts.gov">www.nvd.uscourts.gov</a> before the deadline for Release of Transcript Restriction. After that date, it may be obtained either through the Court Reporter or PACER. Redaction Request due 3/17/2011. Redacted Transcript Deadline set for 3/27/2011. Release of Transcript Restriction set for 5/25/2011. (FRZ) (Entered: 02/24/2011)
	02/25/2011	71	USCA Appeal Fees received \$455 receipt number 0978-1896982 re 68 Notice of Appeal, filed by United Automobile Insurance Company. E-mail notice (NEF) sent to the US Court of Appeals, Ninth Circuit. (JAG) (Entered: 02/25/2011)
	02/25/2011	<u>72</u> .	Designation of Transcripts and Transcript Order forms and instructions for <u>68</u> Notice of Appeal,. The forms may also be obtained on the Court's website at <a href="https://www.nvd.uscourts.gov/Forms.aspx">www.nvd.uscourts.gov/Forms.aspx</a> . (JAG) (Entered: 02/25/2011)
	02/28/2011	<u>73</u>	ORDER for Time Schedule as to <u>68</u> Notice of Appeal, filed by United Automobile Insurance Company. <b>USCA Case Number 11-15462</b> . (JAG) (Entered: 02/28/2011)
	03/01/2011	<u>74</u>	COSTS TAXED in the amount of \$8,552.24 and included in the judgment re 61 Bill of Costs. (MJZ) (Entered: 03/01/2011)
	08/02/2011	<u>75</u>	MOTION for Bond Defendant United Automobile Insurance Company's Motion for Plaintiff to Post Cost Bond on Appeal Pursuant to F.R.A.P.7 by Defendant United Automobile Insurance Company. Responses due by 8/19/2011. (Rowan, Douglas) (Entered: 08/02/2011)

08/09/2011	7.6	CERTIFICATE OF RECORD on 46 Notice of Appeal.
		The record on appeal, consisting of the reporter's transcripts and the United States District Court clerk's record is ready for the purpose of the appeal.
		This file exists in electronic format and is accessible via CM/ECF - PACER. The documents comprising the United States District Court clerk's record have been numbered in conformance with Rule 11(b) of the Federal Rules of Appellate Procedure. These document numbers are reflected on the United States District Court's docket sheet and should be used for reference purposes in the briefs.
		Appeals in Habeas Corpus and 28 USC 2255 Motion to Vacate Sentence cases are treated as civil appeals in the Court of Appeals. Criminal appeals briefing schedules will be issued upon the filing of this document.
		E-mail notice (NEF) sent to the US Court of Appeals, Ninth Circuit. (no image attached) (JAG) (Entered: 08/09/2011)
08/09/2011	77	USCA Appeal Fees received \$455 receipt number 0978-1896982 re 68 Notice of Appeal, filed by United Automobile Insurance Company. E-mail notice (NEF) sent to the US Court of Appeals, Ninth Circuit. (JAG) (Entered: 08/09/2011)
08/09/2011	<u>78</u>	Designation of Transcripts and Transcript Order forms and instructions for <u>68</u> Notice of Appeal,. The forms may also be obtained on the Court's website at <a href="https://www.nvd.uscourts.gov/Forms.aspx"><u>www.nvd.uscourts.gov/Forms.aspx</u></a> . (JAG) (Entered: 08/09/2011)
08/15/2011	<u>79</u>	RESPONSE to 75 MOTION for Bond Defendant United Automobile Insurance Company's Motion for Plaintiff to Post Cost Bond on Appeal Pursuant to F.R.A.P.7, filed by Plaintiffs Gary Lewis, James Nalder. Replies due by 8/25/2011. (Sampson, David) (Entered: 08/15/2011)
08/22/2011	<u>80</u>	REPLY to Response to 75 MOTION for Bond Defendant United Automobile Insurance Company's Motion for Plaintiff to Post Cost Bond on Appeal Pursuant to F.R.A.P.7; filed by Defendant United Automobile Insurance Company. Defendant United Automobile Insurance Company's Reply in Support of Its Motion for Plaintiff to Post Cost Bond on Appeal Pursuant to F.R.A.P.7 (Rowan, Douglas) (Entered: 08/22/2011)
10/14/2011	<u>81</u>	ORDER Denying 75 Motion for Plaintiff to Post Cost Bond on Appeal Pursuant to F.R.A.P.7. Signed by Judge Edward C. Reed, Jr on 10/14/11. (Copies have been distributed pursuant to the NEF - ASB) (Entered: 10/14/2011)
12/17/2012	82	MEMORANDUM/OPINION of USCA, Ninth Circuit, REVERSING AND REMANDING in part and AFFIRMING in part <u>68</u> Notice of Appeal and <u>46</u> Notice of Appeal filed by Gary Lewis. (EDS) (Entered: 12/17/2012)
01/11/2013	<u>83</u>	MANDATE of USCA, Ninth Circuit, as to <u>82</u> USCA Memorandum/Opinion REVERSING AND REMANDING in part and AFFIRMING in part as to <u>46</u> and <u>68</u> Notices of Appeal. (MMM) (Entered: 01/18/2013)
01/29/2013	85	MINUTE ORDER IN CHAMBERS of the Honorable Chief Judge Robert C. Jones, on 1/29/2013. IT IS ORDERED that this case is reassigned to Chief Judge Robert C. Jones for all further proceedings. Judge Edward C. Reed, Jr no longer assigned to case. All further documents must bear the correct case number 2:09-cv-01348-RCJ-GWF.
* . *	Ľ	

		(no image attached) (Copies have been distributed pursuant to the NEF - MMM) (Entered: 01/29/2013)		
02/22/2013	<u>86</u>	Submission of PROPOSED ORDER on <u>83</u> USCA Mandate, <u>82</u> USCA Memorandum/Opinion, <u>68</u> Notice of Appeal, <u>46</u> Notice of Appeal; (BLG) (Entered 02/22/2013)		
02/25/2013	<u>87</u>	ORDER on Mandate as to <u>82</u> USCA Memorandum/Opinion and <u>83</u> USCA Mandate AFFIRMING, REVERSING, and REMANDING judgment of the US District Court <u>68</u> and <u>46</u> Notices of Appeal. Signed by Chief Judge Robert C. Jones on 2/22/13. (EDS) (Entered: 02/25/2013)		
03/04/2013	<u>88</u>	MOTION for Summary Judgment by Plaintiff James Nalder. Responses due by 3/28/2013. (Attachments: # 1 Exhibit 1, # 2 Exhibit 2, # 3 Exhibit 3, # 4 Exhibit 4, # Exhibit 5, # 6 Exhibit 6, # 7 Exhibit 7)(Christensen, Thomas) (Entered: 03/04/2013)		
03/26/2013	<u>89</u>	Counter MOTION for Summary Judgment on All Extra-Contractual Claims or Remedies; or in the Alternative, Motion to Bifurcate Claims for Extra-Contractual Claims or Remedies; Further, in the Alternative, Motion for Leave to Amend Answer to File Counter-Claim Oral Argument Requested by Defendant United Automobile Insurance Company. Responses due by 4/19/2013. (Attachments: # 1 Exhibit, # 2 Exhibit, # 3 Exhibit, # 4 Exhibit, # 5 Exhibit, # 6 Exhibit, # 7 Exhibit, # 8 Exhibit, # 9 Exhibit, # 10 Exhibit, # 11 Exhibit, # 12 Declaration, # 13 Declaration)(Sherrod, Susan) (Entered: 03/26/2013)		
03/26/2013	90	RESPONSE to <u>88</u> MOTION for Summary Judgment, filed by Defendant United Automobile Insurance Company. <i>Oral Argument Requested</i> Replies due by 4/12/20 (Attachments: # 1 Exhibit, # 2 Exhibit, # 3 Exhibit, # 4 Exhibit, # 5 Exhibit, # 6 Exhibit, # 7 Exhibit, # 8 Exhibit, # 9 Exhibit, # 10 Exhibit, # 11 Exhibit) (Sherrod, Susan) (Entered: 03/26/2013)		
03/26/2013	<u>91</u>	DECLARATION re <u>89</u> Counter MOTION for Summary Judgment on All Extra- Contractual Claims or Remedies; or in the Alternative, Motion to Bifurcate Claims for Extra-Contractual Claims or Remedies; Further, in the Alternative, Motion for Leave to Amend Answer to File Counte; by Defendant United Automobile Insurance Company. (Sherrod, Susan) (Entered: 03/26/2013)		
03/26/2013	<u>92</u>	ERRATA to 89 Counter MOTION for Summary Judgment on All Extra-Contractual Claims or Remedies; or in the Alternative, Motion to Bifurcate Claims for Extra-Contractual Claims or Remedies; Further, in the Alternative, Motion for Leave to Amend Answer to File Counte; filed by Defendant United Automobile Insurance Company. (Sherrod, Susan) (Entered: 03/26/2013)		
03/26/2013	93	DECLARATION of Jan Cook in Support of Defendant's Opposition to Plaintiff's Motion for Summary Judgment by Defendant United Automobile Insurance Compan (Sherrod, Susan) (Entered: 03/26/2013)		
03/26/2013	<u>94</u>	DECLARATION of Denise Davis re <u>90</u> Response to Motion, ; <i>Defendant's Opposition to Plaintiff's Motion for Summary Judgment</i> by Defendant United Automobile Insurance Company. (Sherrod, Susan) (Entered: 03/26/2013)		
04/12/2013	<u>95</u>	REPLY to Response to <u>88 MOTION</u> for Summary Judgment filed by Plaintiffs Gary Lewis, James Nalder. (Attachments: # <u>1</u> Exhibit 1, # <u>2</u> Exhibit 2, # <u>3</u> Exhibit 3, # <u>4</u> Exhibit 4, # <u>5</u> Exhibit 5, # <u>6</u> Exhibit 6, # <u>7</u> Exhibit 7, # <u>8</u> Exhibit 8)(Christensen,		
		000759		

		Thomas) (Entered: 04/12/2013)		
04/18/2013	<u>96</u>	RESPONSE to 89 Counter MOTION for Summary Judgment on All Extra-Contractual Claims or Remedies; or in the Alternative, Motion to Bifurcate Claims for Extra-Contractual Claims or Remedies; Further, in the Alternative, Motion for Leave to Amend Answer to File Counte, filed by Plaintiffs Gary Lewis, James Nalder. Replies due by 5/5/2013. (Attachments: # 1 Exhibit 1, # 2 Exhibit 2, # 3 Exhibit 3, # 4 Exhibit 4, # 5 Exhibit 5, # 6 Exhibit 6, # 7 Exhibit 7)(Christensen, Thomas) (Entered: 04/18/2013)		
05/03/2013	<u>97</u>	REPLY to Response to 89 Counter MOTION for Summary Judgment on All Extra-Contractual Claims or Remedies; or in the Alternative, Motion to Bifurcate Claims for Extra-Contractual Claims or Remedies; Further, in the Alternative, Motion for Leave to Amend Answer to File Cou by Defendant United Automobile Insurance Company. (Sherrod, Susan) (Entered: 05/03/2013)		
05/03/2013		NOTICE of Docket Correction to 97 Reply Brief. ERROR: Wrong event selected by attorney Susan Sherrod. CORRECTION: Clerk's office modified event as 97 REPLY to Response to Motion. (no image attached)(ASB) (Entered: 05/03/2013)		
07/19/2013	<u>98</u>	MOTION for Hearing re <u>88</u> MOTION for Summary Judgment by Plaintiffs Gary Lewis, James Nalder. Motion ripe 7/19/2013. (Christensen, Thomas) (Entered: 07/19/2013)		
09/25/2013	99	MINUTE ORDER IN CHAMBERS of the Honorable Chief Judge Robert C. Jones, or September 25, 2013, by Carrie Lipparelli, Judicial Assistant.		
		IT IS HEREBY ORDERED that Plaintiffs Request for Hearing (ECF #98) is GRANTED.		
		IT IS HEREBY ORDERED that ORAL ARGUMENT RE: (ECF #88) Motion for Summary Judgment and (ECF #89) Defendant United Automobile Insurance Companys Counter-Motion for Summary Judgment on All Extra-Contractual Claims or Remedies; or, in the Alternative, Motion to Bifurcate Claims for Extra-Contractual Claims or Remedies; Further, in the Alternative, Motion for Leave to Amend Answer to File Counter-Claim is set for TUESDAY, OCTOBER 22, 2013, 09:00 A.M., in LAS VEGAS COURTROOM 4B, before Chief Judge Robert C. Jones.		
	. :	IT IS SO ORDERED. Signed Chief Judge Robert C. Jones.		
		(Copies have been distributed pursuant to the NEF - CL) (Entered: 09/25/2013)		
10/21/2013	100	MINUTE ORDER IN CHAMBERS of the Honorable Chief Judge Robert C. Jones, on 10/21/2013. By Deputy Clerk: Lesa Ettinger.		
		IT IS ORDERED that oral argument RE: <u>88</u> MOTION for Summary Judgment, <u>89</u> Counter MOTION for Summary Judgment currently set for 10/22/2013 9:00 AM is <b>RESCHEDULED</b> (IN TIME ONLY) to 02:00 PM in LV Courtroom 4B before Chie Judge Robert C. Jones.		
		(no image attached) (Copies have been distributed pursuant to the NEF - LE) (Entered: 10/21/2013)		

10/22/20	013	101	MINUTES OF PROCEEDINGS - Motion Hearing held on 10/22/2013 before Chief Judge Robert C. Jones. Crtrm Administrator: Eileen Wood; Pla Counsel: Thomas Christensen; Def Counsel: Matthew Douglas; Court Reporter: Kathy Eismann; Time of Hearing: 1:58-2:33 PM; Courtroom: 4B. Representations of counsel are heard re 88 MOTION for Summary Judgment and 89 Counter MOTION for Summary Judgment. The Court takes this matter under advisement and a written order will issue. (no image attached) (Copies have been distributed pursuant to the NEF - EW) (Entered: 10/22/2013)		
10/30/20	013	<u>102</u>	ORDER Granting in part and Denying in part <u>88</u> Motion for Summary Judgment. Granting <u>89</u> Motion for Summary Judgment. Signed by Chief Judge Robert C. Jones on 10/30/2013. (Copies have been distributed pursuant to the NEF - SLR) (Entered: 10/30/2013)		
10/30/20	013	103	CLERK'S JUDGMENT. The Court grants summary judgment in favor of Nalder and finds that the insurance renewal statement contained an ambiguity and, thus, the statement is construed in favor of coverage during the time of the accident. The Court denies summary judgment on Nalders remaining bad-faith claims.		
		·	The Court grants summary judgment on all extra-contractual claims and/or bad faith claims in favor of Defendant. The Court directs Defendant to pay Cheyanne Nalder the policy limits on Gary Lewiss implied insurance policy at the time of the accident. Signed by Clerk of Court, Lance S. Wilson on 10/30/2013. (Copies have been distributed pursuant to the NEF - SLR) (Entered: 10/30/2013)		
11/13/20	)13	<u>104</u>	MOTION for Attorney Fees by Defendant United Automobile Insurance Company. Responses due by 11/30/2013. (Sherrod, Susan) (Entered: 11/13/2013)		
11/13/20	013	105	BILL OF COSTS against Defendant United Automobile Insurance Company by Plaintiffs Gary Lewis, James Nalder. Tax or object to Bill of Costs by 12/1/2013. (Christensen, Thomas) (Entered: 11/13/2013)		
11/13/20	013	106	MOTION for Attorney Fees, Costs and Prejudgment Interest by Plaintiffs Gary Lewis, James Nalder. Responses due by 11/30/2013. (Christensen, Thomas) (Entered: 11/13/2013)		
11/21/20	)13	<u>107</u>	OBJECTION to 105 Bill of Costs; filed by Defendant United Automobile Insurance Company. (Sherrod, Susan) (Entered: 11/21/2013)		
11/25/20	013	<u>108</u>	MOTION to Strike 106 MOTION for Attorney Fees, Costs and Prejudgment Inter-Affidavit of Jason S. Gordon, Esq. by Defendant United Automobile Insurance Company. Responses due by 12/12/2013. (Sherrod, Susan) (Entered: 11/25/2013)		
11/25/20	)13 .	109	REPLY to Response to 106 MOTION for Attorney Fees, Costs and Prejudgment Interest filed by Defendant United Automobile Insurance Company. (Sherrod, Susan) (Entered: 11/25/2013)		
11/25/20	)13	<u>110</u>	RESPONSE to 106 MOTION for Attorney Fees, Costs and Prejudgment Interest, filed by Defendant United Automobile Insurance Company. Replies due by 12/5/201 (Sherrod, Susan) (Entered: 11/25/2013)		
11/27/20	)13	111	RESPONSE to 104 MOTION for Attorney Fees, filed by Plaintiffs Gary Lewis, James Nalder. Replies due by 12/7/2013. (Christensen, Thomas) (Entered: 11/27/2013)		

11/27/2013	112	NOTICE OF APPEAL as to 102 Order on Motion for Summary Judgment, 103 Clerk's Judgment,, by Plaintiffs Gary Lewis, James Nalder. Filing fee \$ 455, receipt number 0978-3049606. E-mail notice (NEF) sent to the US Court of Appeals, Ninth Circuit. (Christensen, Thomas) (Entered: 11/27/2013)		
11/27/2013	<u>114</u>	ORDER for Time Schedule as to 112 Notice of Appeal, filed by Gary Lewis and J. Nalder. USCA Case Number 13-17441. (EDS) (Entered: 12/03/2013)		
12/02/2013	113	Designation of Transcripts and Transcript Order forms and instructions for 112 Notice of Appeal,. The forms may also be obtained on the Court's website at www.nvd.uscourts.gov/Forms.aspx. (ASB) (Entered: 12/02/2013)		
12/03/2013	<u>115</u>	MINUTE ORDER IN CHAMBERS of the Honorable Chief Judge Robert C. Jones, of 12/3/2013. ORDERED that Oral Argument RE: 104 MOTION for Attorney Fees; 10 MOTION for Costs, Attorney's Fees and Pre-Judgment Interest; and 108 MOTION to Strike Affidavit of Jason S. Gordon, Esq., in Support of Plaintiffs' Motion for Costs, Attorneys' Fees, and Pre-Judgment Interest Pursuant to F.R.C.P. 56(e) is set for 10:00 a.m. on Thursday, February 13, 2014, in LV Courtroom 4B before Chief Judge Robert C. Jones. (Copies have been distributed pursuant to the NEF - MMM) (Entered: 12/03/2013)		
12/05/2013	<u>116</u>	REPLY to Response to <u>104</u> MOTION for Attorney Fees filed by Defendant United Automobile Insurance Company. <i>Reply in Support of its Motion for Attorney Fees</i> (Sherrod, Susan) (Entered: 12/05/2013)		
12/05/2013	<u>117</u>	REPLY to Response to <u>106</u> MOTION for Attorney Fees, <i>Costs and Prejudgment Interest</i> filed by Plaintiffs Gary Lewis, James Nalder. (Christensen, Thomas) (Entered 12/05/2013)		
12/12/2013	<u>118</u>	RESPONSE to 108 MOTION to Strike 106 MOTION for Attorney Fees, Costs and Prejudgment Interest Affidavit of Jason S. Gordon, Esq., filed by Plaintiffs Gary Lewis, James Nalder. Replies due by 12/22/2013. (Christensen, Thomas) (Entered: 12/12/2013)		
12/19/2013	<u>119</u>	REPLY to Response to 108 MOTION to Strike 106 MOTION for Attorney Fees, Costs and Prejudgment Interest Affidavit of Jason S. Gordon, Esq. filed by Defenda United Automobile Insurance Company. (Sherrod, Susan) (Entered: 12/19/2013)		
12/27/2013	120	TRANSCRIPT DESIGNATION by Plaintiffs Gary Lewis, James Nalder re 112 Notice of Appeal, 70 Transcript,, 41 Motion Hearing, 101 Motion Hearing,, 69 Transcript,, 16 Order on Motion to Compel,,, Motion Hearing,,. (Christensen, Thomas) (Entered: 12/27/2013)		
01/14/2014	121	TRANSCRIPT of Proceedings, 101 Motion for Summary Judgment, held on October 22, 2013, before Judge Robert C. Jones. Court Reporter: Kathy Eismann, 702-431-1919. Transcript may be viewed at the court public terminal or purchased through the Court Reporter using the court's "Transcript Order" form available on our website <a href="www.nvd.uscourts.gov">www.nvd.uscourts.gov</a> before the deadline for Release of Transcript Restriction. After that date it may be obtained through the court reporter or PACER Redaction Request due 2/4/2014. Redacted Transcript Deadline set for 2/14/2014. Release of Transcript Restriction set for 4/14/2014. (KE) (Entered: 01/14/2014)		
01/15/2014	<u>122</u>			

		ORDERED that a Motion Hearing re: 104 Defendant's Motion for Attorney Fees, 106 Plaintiff's Motion for Attorney Fees, Costs and Prejudgment Interest and 108 Defendant's Motion to Strike is set for 2/6/2014 10:00 AM in LV Courtroom 4B before Judge Robert C. Jones. (Copies have been distributed pursuant to the NEF - AC) Modified on 1/24/2014 (BLG). (Entered: 01/15/2014)
01/24/2014	123	MINUTE ORDER IN CHAMBERS of the Honorable Judge Robert C. Jones, on 1/24/2014. IT IS HEREBY ORDERED that Minute Order (#122) is STRICKEN and VACATED. IT IS FURTHER ORDERED that Oral Argument RE: (#104) Defendant United Automobile Insurance Companys Motion for Attorneys Fees; (#106) Plaintiffs Motion for Costs, Attorneys Fees and Pre-Judgment Interest; and (#108) Defendant United Automobile Insurance Companys Motion to Strike Affidavit of Jason A. Gordon, Esq., in Support of Plaintiffs Motion for Costs, Attorneys Fees, and Pre-Judgment Interest Pursuant to F.R.C.P. 56(e) WILL REMAIN ON CALENDAR for 10:00 A.M., Thursday, February 13, 2014, in Las Vegas Courtroom 4B, before Judge Robert C. Jones (#115). IT IS FURTHER ORDERED that the Clerk of the Court shall strike Minute Order (#122) from the record. (Copies have been distributed pursuant to the NEF - BLG) (Entered: 01/24/2014)
02/13/2014	124	MINUTES OF PROCEEDINGS - Motion Hearing RE: 104 MOTION for Attorney Fees, 106 MOTION for Attorney Fees, Costs and Prejudgment Interest, 108 MOTION to Strike 106 MOTION for Attorney Fees, Costs and Prejudgment Interest Affidavit of Jason S. Gordon, Esq. held on 2/13/2014 before Judge Robert C. Jones. Crtrm Administrator: Lesa Ettinger; Court Reporter/FTR #: Margaret Griener; Time of Hearing: 10:02 - 10:11 a.m.; Courtroom: 4B; Court convenes. Appearances are noted on the record. Arguments of counsel are heard with respect to the motions at issue. The Court takes this matter under submission. Written ruling of the Court will issue. Court adjourns. (no image attached) (Copies have been distributed pursuant to the NEF - LE) (Entered: 02/13/2014)

PACER Service Center					
-	Tr	ansaction Rece	ipt		
03/17/2014 10:44:05					
PACER Login:	cc1879	Client Code:	8888.88TC		
Description:	Docket Report	Search Criteria:	2:09-cv-01348- RCJ-GWF		
Billable Pages:	12	Cost:	1.20		