IN THE SUPREME COURT OF THE STATE OF NEVADA

IRWIN GONOR, DECEASED; THE ESTATE OF IRWIN GONOR; AND ROBERT WOMBLE, SPECIAL ADMINISTRATOR,
Appellants,

VS.

RICHARD J. DALE; KELLY MAYER; RICK'S RESTORATIONS, INC.; KIKI T'S LLC; MAKING HISTORY LLC; AND BOOKIN' IT LLC,

Respondents.

SUPREME COURTAD 2322618 01:25 p.m. Elizabeth A. Brown Clerk of Supreme Court

APPEAL

From the Eighth Judicial District Court, Clark County The Honorable William Kephart, District Judge District Court Case No. A-11-653755-C

APPELLANT'S REPLY BRIEF

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20	

1	TABLE OF CONTENTS	
2		
3	I. SUMMARY OF THE ARGUMENT	
4	II. ARGUMENT	
5	Party Under NRS 41.100	. 4
	B. The District Court Abused Its Discretion in Denying Appellants' Petition	
6	Under the Theory That Appellants Failed to File a Timely Motion for	
7	Substitution, Because Appellants Filed the Motion for Substitution Within 90	
8	Days of Filing the Notice of Death.	. 6
	C. Respondents Are Attempting to Use Procedural Rules to Prevent	
9	Respondents from Paying a Settlement They Already Agreed to Paying in	0
10	October 2016.	
11	III. CONCLUSION	11
11		
12		
13		
1.4		
14		
15		
16		
17		
18		
19		
20		
4U		

1	TABLE OF AUTHORITIES
2	Barto v. Weishaar, 101 Nev. 27, 28-29, 692 P.2d 498, 498-91 (1985)
3	Costello v. Casler, 127 Nev. 436, 254 P.3d 631, 127 Nev. Adv. Rev. 36 (2011) 4 Int'l Game Tech., Inc. v. Second Judicial Dist. Court, 124 Nev. 193, 179 P.3d 556
4	(2008)
5	Jones v. Las Vegas Metro. Police Dep't, 873 F.3d 1123, 1128 (9th Cir. 2017) 3
6	NRCP 251-4, 6-13
7	NRCP 154
	NRS 7.075
8	Sheriff v. Smith, 91 Nev. 729, 542 P.2d 440 (1975)
9	Sherijj v. Shuin, 91 Nev. 729, 342 F.2d 440 (1973)
10	
11	
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14	
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I. SUMMARY OF THE ARGUMENT

It should be noted as a preliminary matter that Respondents' counsel argued so fervently that Appellants were not timely in filing their motion for substitution, yet Respondents filed their Answering Brief on March 23, 2018, one day after the filing deadline. Respondents attempt to throw distracting and inflammatory analysis at this Court to draw attention away from the heart of this argument: did the District Court abuse its discretion in dismissing this case in response to Appellants motion to substitute party or in the alternative, to extend filing deadlines to allow the opening of an estate? The answer is yes, the District Court did abuse its discretion.

As presented to the trial court in the first motion to substitute, after nearly five years of contentious litigation, GONOR died suddenly on June 2, 2016. See Certificate of Death, Appendix 23. GONOR died intestate, had never married and had no children. On June 6, 2016, Counsel met personally with SHIRLEY ANN HOFFNER (nee Silverman), Gonor's mother and next-of-kin. As Gonor's sole heir, HOFFNER directed Counsel to resolve this case. A. 19. Counsel for GONOR contacted Defendants through their counsel and negotiated a settlement by June 20, 2016; after review of the terms with HOFFNER and her own personal counsel, Defendants' settlement offer was accepted without conditions by Counsel by email in the early hours of June 21, 2016. *Id*. Counsel informed the trial court on June 21, 2016 that the matter had settled. *Id*.

Defendants prepared the settlement documents and provided them by e-mail on September 9, 2016. *Id.* HOFFNER executed the settlement documents that were returned on October 25, 2016. *Id.* Defendants filed a Suggestion of Death on October 26, 2016. *Id.* Defendants began to perform according to the settlement agreement. *Id.*

It should be noted that the trial court told Appellants' counsel to bring an order *granting* the motion to substitute Shirley Ann Hoffner as Plaintiff to the December 6, 2016 Order to Show Cause hearing, and after Respondents expressed their position about the substitution pending, it was Appellants' counsel who told the trial court in colloquy that it would be better to keep the January 2017 hearing on calendar to let Respondents file a formal opposition to the motion to substitute party. A. 28:18-29:4. Respondents then took the offense with their countermotion to dismiss, and the trial court flipped on its prior position.

Before the 90 day deadline ran from the Suggestion of Death, Appellants named a proper party in the second motion for substitution. Although "the estate" is listed on the motion document, Mr. Womble presented himself in the motion hearing as the special administrator, and the District Court judge understood that Appellants were moving to substitute Mr. Womble for Mr. Gonor. There was no confusion about the Administrator. Respondents argue that the second motion was ambiguous as to whether a proper party was named; however, although the motion

named "the estate," Appellants' counsel made clear that Mr. Womble was the special administrator being substituted for Mr. Gonor.

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Second, the District Court abused its discretion by denying Appellants' motion to substitute and by granting Respondents' motion to dismiss the case, because the District Court ruled that Appellants did not comply with NRCP 25 by notifying Respondents of Mr. Gonor's death in an untimely manner. Respondents are attempting to prove that Appellants' counsel breached his duty to inform opposing counsel of Mr. Gonor's death under NRS 7.075, and thus, the District Court did not abuse its discretion. This Court should not consider argument under NRS 7.075 since it was not brought before the trial court. However, NRS 7.075 has never been interpreted to justify a case dismissal; moreover, it has not been interpreted in any case to impose a deadline to file a suggestion of death under NRCP 25. Appellants have filed this appeal because the District Court abused its discretion when dismissing this case. Although Appellants' counsel failed to comply with NRS 7.075, that failure to compliance does not make the District Court's ruling any less of an abuse of discretion in interpreting NRCP 25, a completely different statute. Appellants followed NRCP 25 as closely as they could have, and they complied with the timeline required by the statute.

Third, Respondents are attempting to use procedural rules to prevent them from paying damages that they owe to Mr. Gonor's estate. Prior to learning of Mr.

Gonor's estate, Respondents were prepared to finalize a settlement. Notably, Respondents had already begun paying the settlement in September 2016. As previously stated, dismissing this case is not an adequate sanction for Appellants' counsel violating NRS 7.075, and a violation of NRS 7.075 should not prevent Respondents from paying money that is owed to Mr. Gonor's estate.

Therefore, because the District Court had been notified that Mr. Womble was being named as special administrator of Mr. Gonor's estate, because Appellants complied with the requirements outlined in NRCP 25, and because Respondents are attempting to use procedural rule to avoid paying damages owed to Mr. Gonor's estate, this Court should find that the District Court abused its discretion when dismissing this case.

II. ARGUMENT

A. Appellants Submitted a Valid Motion for Substitution Identifying a Proper Party Under NRS 41.100.

Respondents' counsel has cited a myriad of non-binding, persuasive authority in attempting to interpret the meaning of "proper parties" under NRS 41.100 and NRCP 25. Notably, Respondents rely on the Ninth Circuit ruling in *Jones v. Las Vegas Metro. Police Dep't*, 873 F.3d 1123, 1128 (9th Cir. 2017) to determine that an estate is not a proper party in a motion for substitution. This federal case is subsequent to the dismissal here. However, even if this court accepts

the ruling in *Jones* as binding authority, the Ninth Circuit ruled that the federal district court abused its discretion in failing to give plaintiffs a reasonable opportunity to substitute the administrator of the deceased plaintiff's estate. The Ninth Circuit's discussion is useful to include:

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"We have held that Rule 17 relief is available where counsel makes an "understandable" error in naming the real party in interest. Goodman, 298 F.3d at 1053-54. Plaintiffs claim they made an "honest and understandable mistake" by naming Jones's estate and father as plaintiffs (rather than naming the father as administrator of Jones's estate) because the district court had approved a stipulation amending their complaint to name Jones's estate as a plaintiff.2 While this is hardly the best excuse, it was not unreasonable for plaintiffs to have construed the district court's approval of the stipulation as a determination that they had named the proper party. The district court's summary judgment ruling disabused plaintiffs of this notion. Once this occurred, Rule 17 required the district court to give plaintiffs a reasonable opportunity to cure their error: A court "may not dismiss an action for failure to prosecute in the name of the real party in interest until, after an objection, a reasonable time has been allowed." Fed. R. Civ. P. 17(a)(3) (emphasis added). Rather than enter judgment immediately after noting the deficiency, the district court should have given plaintiffs a reasonable opportunity to substitute the right party. See, e.g., Esposito, 368 F.3d at 1272 (reversing district court's dismissal because plaintiff's mistake was honest, even if not understandable, so court was required to give plaintiff an opportunity to substitute); Jaramillo v. Burkhart, 999 F.2d 1241, 1246 (8th Cir. 1993) (reversing district court's dismissal because plaintiff wasn't given a reasonable opportunity to substitute); Kilbourn v. West. Sur. Co., 187 F.2d 567, 571-72 (10th Cir. 1951) (reversing summary judgment so that real party in interest could be substituted); cf. Kuelbs v. Hill, 615 F.3d 1037, 1042-43 (8th Cir. 2010) (holding that district court gave plaintiffs reasonable time to substitute party when it ordered them to address the issue and waited six months before dismissing).

The district court noted a "disconnect" between the date plaintiffs claimed their probate order appointing Jones's father as administrator

was filed and the actual filing date of that order. See supra note 2. But this "disconnect" had little to do with plaintiffs' honest mistake — naming the estate, not the administrator of the estate, as a plaintiff — for which our case law requires relief under Rule 17. See, e.g., Goodman, 298 F.3d at 1053-54. Plaintiffs explained that they thought they had named the proper plaintiffs, and they did have the probate order signed — though not filed — at the time of the first amended complaint. They were entitled to a reasonable amount of time to correct their error."

Jones v. Las Vegas Metro. Police Dep't, 873 F.3d 1123, 1138 (9th Cir. 2017).

The court in the case that Respondents are using to allege that Appellants failed to meet their burden under NRS 41.100 ruled that a reasonable opportunity should be given to allow substitution of the administrator of a deceased plaintiff's estate. Thus, even if this Court adopts the case law that Respondents have presented, this Court should also adopt the theory that Appellants are owed a reasonable opportunity to file a proper substitution naming a proper party.

As previously stated in Appellants' Opening Brief, the relation back effect of NRCP 15(c) applies to the addition or substitution of parties pursuant to NRCP 25. *Costello v. Casler*, 127 Nev. 436, 254 P.3d 631, 127 Nev. Adv. Rev. 36 (2011). Moreover, "except as otherwise provided in this section, no cause of action is lost by reason of the death of any person, but may be maintained by or against the person's executor or administrator." Nev. Rev. Stat. Ann. § 41.100(1). The purpose of NRS 41.100 is to prevent a cause of action from being dismissed because a party to the action passes away.

Respondents are arguing that because Robert Womble's name was not explicitly stated in the motion that was filed on January 14, 2017, the substitution of Robert Womble as special administrator of Mr. Gonor's estate was ineffective. However, on March 28, 2017, when oral argument was heard on the second motion, the District Court judge did not base his ruling on ineffectively naming a party to be substituted. It was clear to the District Court that Robert Womble was the special administrator whom Appellants' counsel was moving to substitute for Mr. Gonor. Respondents are attempting to bring in a new issue that was not present at the time of the motion for substitution hearings.

When Mr. Gonor passed away, Appellants' counsel was operating under the direction of Shirley Ann Hoffner, Mr. Gonor's sole heir. During the process of deciding who would become the special administrator for Mr. Gonor's estate, Appellants' counsel was waiting on documents from Ms. Hoffner. Once Ms. Hoffner provided the necessary documents and approved Mr. Womble becoming special administrator, Appellants' counsel was able to move forward, file the motion for substitution, and file the necessary petition in probate court.

Respondents are attempting to present a story in which Appellants failed to name a special administrator in the motion for substitution; however, when Mr. Womble showed up to court on March 28, 2017, and the District Court ruled on the motion for substitution, it was clear that Mr. Womble was appointed the special

administrator of Mr. Gonor's estate. Furthermore, the fact that the District Court did not address the issue of an improper party being named in the motion demonstrates that there was no issue in that regard; the motion was moving for Mr. Womble, as the representative of Mr. Gonor's estate, to be substituted for Mr. Gonor in this case.

Therefore, because Mr. Womble appeared in District Court at the second motion for substitution hearing, and because the District Court judge clearly knew that Mr. Womble, as special administrator, was being substituted for Mr. Gonor, Appellants named a proper party in their second motion for substitution.

B. The District Court Abused Its Discretion in Denying Appellants' Petition Under the Theory That Appellants Failed to File a Timely Motion for Substitution, Because Appellants Filed the Motion for Substitution Within 90 Days of Filing the Notice of Death.

As previously stated in the Appellants' Opening Brief, the 90-day period to

file a motion for substitution is not triggered until the suggestion of death is filed.

Barto v. Weishaar, 101 Nev. 27, 28-29, 692 P.2d 498, 498-91 (1985).

motion for substitution was timely filed: (1) the analogous federal statute for

Respondents present two main arguments rebutting Appellants' claim that a

substitution of parties, Federal Rules of Civil Procedure ("FRCP") 25, has been

interpreted to grant federal judges discretion to deny a motion for substitution if the

motion is made long after the actual death of the party; and (2) NRS 7.075 places

an affirmative duty on attorneys to timely file a notice of death and motion for substitution.

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As to the first argument, FRCP 25 statutory interpretation is only persuasive authority in this Court. Moreover, the phrase "long after death" is ambiguous and open-ended. As stated in Appellant's Opening Brief, if this Court interprets NRCP 25 to impose a restriction on the length of time a plaintiff's attorney has to file a notice of death, then Appellants will be retroactively prejudiced. At the time Appellants filed the notice of death, the statute was unambiguous in requiring Appellants to file a motion for substitution within 90 days of filing the notice of death. As stated in Appellants' Opening Brief, this Court has recognized that "'[a] fundamental rule of statutory interpretation is that the unreasonableness of the result produced by one among alternative possible interpretations of a statute is reason for rejecting that interpretation in favor of another that would produce a reasonable result." Int'l Game Tech., Inc. v. Second Judicial Dist. Court, 124 Nev. 193, 202, 179 P.3d 556, 562 (2008) (citing Sheriff v. Smith, 91 Nev. 729, 733, 542 P.2d 440, 443 (1975)). Even if this Court finds that the issue of how long a plaintiff has to file a suggestion of death falls under the statutory interpretation of NCRP 25, this Court should still hold that NRCP 25 does not impose a deadline to file a suggestion of death. As previously stated, if there is an unreasonable result in the interpretation of a statute, then that interpretation must not be adopted by this Court. Retroactively

requiring Appellants to file the suggestion of death within a certain period of time would unfairly prejudice Appellants, because they abided by NRCP 25 in promptly filing two motions to substitute a representative for Mr. Gonor after his suggestion of death had been filed. Moreover, retroactively requiring Appellants to have filed the suggestion of death within a certain period of time would burden Appellants with a rule that they were not aware of when the case was heard in District Court.

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As to the second argument, NRS 7.075 is a statute that is separate from the issue of whether Appellants filed a timely motion for substitution. NRS 7.075 was not the basis of Respondents' Opposition or Countermotion. The case had already settled in principle prior to 90 days following Gonor's death. To the contrary, Appellants told the trial court, "Now Mr. Alexander notes we don't have a case that require -- that says he's required to file a suggestion of death. That's true." Appendix 51:18-19. Generally, this Court is limited to a review of the records made and considered in the district court and cannot consider matters that were not presented to and considered by the trial court. See, Old Aztec Mine, Inc. v. Brown, 97 Nev. 49, 52, 623 P.2d 981, 983 (1981); Carson Ready Mix v. First Nat'l Bk., 97 Nev. 474, 635 P.2d 276 (1981); State Emp. Sec. Dep't. v. Weber, 100 Nev. 121, 676 P.2d 1318 (1984). Respondents cited NRS 7.075 in their appeal brief without painting a full picture of the statute. NRS 7.075(2) states, "The court may, upon motion, impose any sanctions it considers appropriate, including costs and

attorney's fees, against an attorney who fails to comply with the provisions of subsection 1." Although Appellants' counsel did not technically abide by NRS 7.075 when notifying Respondents of Gonor's death on October 25, 2016 - as the case had already purportedly settled under the direction of Gonor's sole heir by June 21, 2016 – it was his mother who directed counsel through her own attorney to have the matter settled and controlled the terms. Appendix 52:22-25. Dismissing the case between Appellants and Respondents based solely on the delayed notice of death was an abuse of discretion of the District Court judge. The ruling dismissing the case before the 90 days from the Suggestion of Death was a drastic turn from the course and tone of the case as discussed at the December 6, 2016 hearing. Appendix 25-29. The trial court had already been told in the Summer of 2016 that the matter had settled. *Id.* 19:9-15; 26:14-22. Before the time that the Defendants brought their countermotion to dismiss, the parties had appeared before the court and discussed that the motion to substitute had been filed and that a probate and executor would follow. Id. 27:1-28:17.

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Respondent's counsel: "I assume Mr. Alexander will be going to probate opening, or someone will be going to probate to get the mother appointed as an executor. But right now my clients would be subject to suit by potential creditors, or others, if they sign this agreement and paid the money to his mother because she's not -- has no authority to bind the estate. And that's my primary concern is that has to be fixed first.

Right now we have an unsupported representation that he died intestate and there's no heirs, but my client's need more than that to ensure they're not going to be sued again and that some creditor isn't going to -- of Mr.

Gonor's isn't going to come back and pursue them. So that needs to be fixed first and foremost."

Appendix 28:6-17. The trial court was told that Ms. Hoffner would open the estate in the meantime *Id.* 28:25. Dismissing this case and preventing Appellants from recovering for the damages Mr. Gonor suffered was an inappropriate sanction.

Even if this Court finds that NRCP 25's language is ambiguous as to the issue of filing a suggestion of death after a plaintiff's death, this Court would follow legislative history to determine whether an interpretation is proper. This Court has had multiple opportunities to impose a requirement that either party file a suggestion of death notice within a reasonable period of time after a party's death; however, this Court has clearly established that the 90-day period applies *only* to the date the suggestion of death has been filed. Nothing in the legislative history has interpreted NRCP 25 to impose a time limit for a party in litigation to file a suggestion of death. Forcing Appellants to abide by an interpretation of the statute that was not on record when the motions for substitution were made would not only be an abuse of discretion, but it would be an injustice that blatantly prejudices Appellants.

Therefore, even though Appellants did not follow the timeline outlined in NRS 7.075, this Court should find that the District Court judge abused his discretion when dismissing the case, because Appellants followed NRCP 25 as it has been previously interpreted by this Court.

C. Respondents Are Attempting to Use Procedural Rules to Prevent Respondents from Paying a Settlement.

Respondents had conceded during the course of the litigation that they owed Appellant money. Appendix 19:6-7. Prior to Irwin Gonor's death, Respondents' counsel was negotiating with Appellants' counsel to arrive at a settlement for the damages Respondents caused to Mr. Gonor. At that point, Respondents had all but admitted that they were ready to move forward with a settlement. Appendix 26-29. On October 25, 2016, During September and October 2016, Respondents made payments on the settlement amount that they were planning on finalizing in October 2016. Appendix 19.

Although it is understandable that Respondents would be frustrated that they were not immediately informed of Mr. Gonor's death, their frustration does not give them the right to nullify a settlement agreement that they had arrived at separate from knowing about Mr. Gonor's passing. Upon finding that Appellants' counsel had not informed Respondents' counsel of Mr. Gonor's death until October 26, 2016, Respondents represented that they would not abide the settlement until Appellants filed the necessary motion for substitution with the District Court. In a good faith effort to finalize the settlement through proper channels, Appellants filed a motion for substitution. When Appellants were told that the first motion was defective, they filed a second motion for substitution, still within the 90 day time period required by NRCP 25. The District Court made

clear in its ruling that Appellants' first and second motions were denied because Appellants' counsel failed to inform opposing counsel of Mr. Gonor's death.

There may be adequate remedies for resolving the fact that Appellants' counsel did not inform opposing counsel of Mr. Gonor's death until October 2016; however, dismissing this case is not one of those remedies. Mr. Gonor was owed breach of contract and tort damages, and Respondents were prepared to finalize a settlement. Mr. Gonor's death should not affect that settlement in any way.

Therefore, because Respondents were prepared to settle this case before learning of Mr. Gonor's death, and because dismissing this case is not an adequate remedy for resolving the issue of Appellants' counsel waiting four months to notify opposing counsel of Mr. Gonor's death, this Court should not allow Respondents to be admonished from paying the damages that they owe to Mr. Gonor's estate.

III. CONCLUSION

The main issue in this case is whether the District Court abused its discretion by denying Appellants' motion to substitute Mr. Womble, as special administrator, for Mr. Gonor, under the theory that Appellants' counsel did not timely file the motion for substitution under NRCP 25. Appellants filed not one, but *two* motions for substitution within 90 days after filing the suggestion of death. The District

Court judge clearly based his decision on the fact that Appellants' counsel waited approximately four months after Mr. Gonor's death to notify opposing counsel of his death. Appellants are attempting to use smoke and mirrors by throwing in an improper party argument and by alleging a violation of NRS 7.075, as a new argument on appeal, to prove that the District Court judge was within his discretion in denying the motion for substitution and in granting the motion to dismiss this case. However, Appellants have established that dismissing this case is not an adequate sanction for a violation of NRS 7.075, and under NRCP 25, Appellants filed a timely motion for substitution within 90 days of filing a suggestion of death.

As to Respondents' argument that Appellants failed to name a proper party in the motion for substitution, the District Court judge was aware that Mr. Womble was being substituted as special administrator for Mr. Gonor. Respondents are attempting to add a new issue that was non-existent in the District Court case; the issue of improper party is non-dispositive to the analysis of whether the District Court abused its discretion. Thus, because the District Court understood that Mr. Womble was being substituted for Mr. Gonor, and because the issue of improper party was not present in the original case, this Court should find that Appellants met their burden of naming a proper party in their second motion for substitution.

As to the fact that Appellants' counsel did not comply with NRS 7.075,

Appellants' case should not be dismissed because Mr. Gonor's death was disclosed

to opposing counsel more than 90 days after his death. As analyzed above, dismissing this case under NRS 7.075 is not an adequate sanction, and dismissing this case would unfairly prejudice Appellants. Appellants conformed to the requirements of NRCP 25 by timely filing two motions for substitution within 90 days of the suggestion of death being filed. Thus, because Appellants abided by NRCP 25 as legislative history had previously interpreted the statute, the District Court abused its discretion in dismissing the case.

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Respondents are attempting to use these procedural rules to avoid paying a settlement that they had already agreed to prior to learning about Mr. Gonor's death, or to otherwise renegotiate. Using procedural rules to prevent paying damages that are owed to Mr. Gonor's estate is an unjust use of the legal system – if the trial court merely granted the motion to substitute but that the settlement is not ripe, then Appellants cannot claim any type of prejudice because they would be allowed to renegotiate with Mr. Womble. Moreover, even if Respondents and frustrated that Appellants' counsel failed to inform them of Mr. Gonor's death during the negotiations, avoiding paying breach of contract and torts damages owed to Mr. Gonor is not the adequate remedy. Respondents had already begun paying the settlement in September 2016, and in theory, they would have continued paying the settlement but for Appellants' counsel delaying on informing them of Mr. Gonor's death. Thus, Respondents should not be granted a way out of

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paying damages owed to Appellants, just because Appellants' counsel waited four months to inform them of Mr. Gonor's death.

The purpose of NRCP 25 is to **prevent** the extinguishing of claims upon death of a party. Therefore, considering that the District Court judge imposed an interpretation of NRCP 25 on Appellants that has not been recorded in legislative or case history, and because Appellants complied with NRCP 25 by filing two motions for substitution within 90 days, the District Court judge abused his discretion by dismissing this case. Appellants should be given the chance to amend any documents necessary to comply with the meaning of NRCP 25 that this Court has set forth, so that Appellants can proceed towards trial under Mr. Womble's direction.

Dated April 23, 2018.

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CERTIFICATE OF COMPLIANCE

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2 I hereby certify that this brief complies with the formatting requirements of NRAP 32(a)(4), the typeface requirements of NRAP 32(a)(5) and the type style requirements of NRAP 32(a)(6) because: 3 [X] This brief has been prepared in a proportionally spaced typeface using 4 Microsoft Word in 14 point Times New Roman; 5 I further certify that this brief complies with the page- or type-volume limitations of NRAP 32(a)(7) because, excluding the parts of the brief exempted 6 by NRAP 32(a)(7)(C), it is either: 7 [X] Proportionately spaced, has a typeface of 14 points or more, and contains 8 **4,290** words; Does not exceed pages. 9 Finally, I hereby certify that I have read this appellate brief, and to the best of my knowledge, information, and belief, it is not frivolous or interposed for 10 any improper purpose. I further certify that this brief complies with all applicable Nevada Rules of Appellate Procedure, in particular NRAP 28(e)(1), which 11 requires every assertion in the brief regarding matters in the record to be supported by a reference to the page and volume number, if any, of the transcript 12 or appendix where the matter relied on is to be found. I understand that I may be subject to sanctions in the event that the accompanying brief is not in conformity 13 with the requirements of the Nevada Rules of Appellate Procedure. 14 Dated April 23, 2018. RYAN ALEXANDER, CHTD. 15 RYAN ALEXANDER 16 Nevada Bar No. 10845 17 3017 West Charleston Blvd., Ste. 58 Las Vegas, NV 89102 18 Phone: (702) 868-3311 Fax: (702) 822-1133

Attorney for Appellants

CERTIFICATE OF SERVICE 1 I HEREBY CERTIFY that on April 23, 2018, I served a true and correct 2 copy of the above and foregoing APPELLANT'S OPENING BRIEF and JOINT 3 APPENDIX, via electronic service pursuant to Rule 9 of the N.E.F.C.R. 4 (Administrative Order 14-2), or otherwise addressed to: 5 Christopher Turtzo, Esq. 6 MORRIS SULLIVAN LEMKUL **PITEGOFF** 7 3770 Howard Hughes Parkway, Suite 170 8 Las Vegas, Nevada 89169 Attorney for Respondents 9 /s/Ryan Alexander 10 An Employee of Ryan Alexander, Chtd. 11 12 13 14 15 16 17 18 19 20