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10	STATE OF NEVADA	
11		1
12	7510 PERLA DEL MAR AVE TRUST,	CASE NO.: 75603
13	Appellant,	
14	vs.	
15	BANK OF AMERICA, N.A.,	
16	Respondent.	
17		
18	JOINT A	PPENDIX 2
19		
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Docket 75603 Document 2018-36723

## 1 **INDEX TO APPENDIX 2** Transcription of Proceedings, February 12, 2018 and February 13, 2018 - Part 1. ... 2 APP000239 3 4 ALPHABETICAL INDEX TO JOINT APPENDIXES 5 Title **Appendix Bates** APP000004 APP000005 APP000006 APP000088 APP000089 11 APP000001 APP000201 13 Bank of America, N.A.'s Amended Answer to Complaint, CounterClaims APP000007 14 APP000097 APP000237 17 Notice of Entry of Order Amended Findings of Fact, Conclusions 18 APP000218 19 Plaintiff 7510 Perla Del Mar Ave Trust's Answer to Amended Counterclaim. . . . . . . 1 APP000090 APP000153 21 APP000196 Transcription of Proceedings, February 12, 2018 and February 13, 2018 - Part 1. . . . 2 APP000239 Transcription of Proceedings, February 12, 2018 and February 13, 2018 - Part 2. . . . 3 APP000484 APP000179 25 26 27 28

CLERK OF THE GOURT CASE NO. A-13-686277-C 1 DEPT. NO. 30 DOCKET U 3 DISTRICT COURT 4 CLARK COUNTY, NEVADA 5 6 7 8 7510 PERLA DEL MAR AVE TRUST, 9 Plaintiff/ Counterdefendant. 10 Case No. A686277-C vs. 11 BANK OF AMERICA, N.A.; NORTH AMERICAN TITLE COMPANY, 12 MOUNTAIN'S EDGE MASTER ASSOCIATION; and DOMINIC J. 13 NOLAN, Defendants/ 14 Counter-Claimants. 15 16 17 REPORTER'S TRANSCRIPTION OF PROCEEDINGS 18 BEFORE THE HONORABLE JERRY A. WIESE, II 19 DEPARTMENT XXX 20 DATED MONDAY, FEBRUARY 12, 2018 21 -and-22 TUESDAY, FEBRUARY 13, 2018 23 24 TRANSCRIBED BY: KIMBERLY A. FARKAS, NV CCR No. 741 25

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21
22
23
24
25
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1	LAS VEGAS, NEVADA, MONDAY, FEBRUARY 12, 2018;	
2	10:30 A.M.	
3		
4	PROCEEDINGS	
5	* * * * * *	
6	THE COURT: Let's go on the record.	
7	This is Case A686277, 7510 Perla Del Mar Ave Trust	
8	versus Bank of America, et al. and counterclaim.	
9	You guys want to state your appearances	
10	for the record?	
11	MR. BOHN: Michael Bohn, with	
12	Eddie Haddad, for Plaintiff 7510 Perla Del Mar Ave	
13	Trust.	
14	MR. BRENNER: And Darren Brenner for	
15	Bank of America. With me is Karen Whelan.	
16	THE COURT: Good morning, everybody.	
17	MR. BRENNER: Good morning.	
18	MR. BOHN: Good morning.	
19	THE COURT: You guys want to do opening	
20	statements?	
21	MR. BRENNER: I think a good place to	
22	start, Judge, might be that over the weekend we	
23	have stipulated facts.	
24	THE COURT: Okay. That would be great.	
25	MR. BRENNER: Can we file these in open	

```
1
    court and submit them to you?
2
              THE COURT: Can you do that? I don't
3
    think you can do it on a civil case. I think you
    still have to e-file it.
 4
 5
              MR. BOHN: You just stamp it.
              THE COURT: Used to.
 6
 7
              MR. BOHN: No more.
8
              MR. BRENNER: Why don't we do this:
9
    going to hand the signed copy to Ms. Whelan, and
10
    I'm going to give Your Honor an unsigned copy.
11
    And we'll get the signed copy filed with the
12
    court.
              THE COURT: That's fine. That would be
13
14
    great.
15
              MR. BOHN: Do you want to read them into
16
    the record?
                         If it's being filed, once
17
              THE COURT:
18
    they e-file it, it's part of the record. As long
19
    as the parties agree, we'll just agree to make
2.0
    that an exhibit in the trial or part of the
21
    record, and the Court can consider it as if it had
22
    been stipulated in open court. Fair enough?
23
              MR. BOHN: Fair enough.
2.4
              MR. BRENNER: I think that's fair
25
    enough.
```

Your Honor, my opening will be this: 1 Ιt 2 will be a thumbnail sketch of the stipulated 3 facts. There were two associations, a master and 4 a sub -- I'm sorry. I'm stealing your thunder. 5 MR. BOHN: I have a 60-second opening, 6 Your Honor. Just like the last case, only 7 different. In this one, there are two HOAs, a 8 master and a sub. Inquiry letters were sent to 9 both of them. The subassociation was the one that conducted the foreclosure. There was no payment 10 11 made to the subassociation that conducted the 12 foreclosure. There was a payment made to the master association, but that doesn't affect the 13 14 lien of the subassociation. 15 And it's our position at close of trial 16 you should grant judgment to my client that the 17 deed of trust has been extinguished by means of 18 the HOA foreclosure sale. 19 THE COURT: Okay. That was 60 seconds 20 or less. That was good. 21 MR. BOHN: I'm a man of my word 22 sometimes. 23 MR. BRENNER: Your Honor will see, based 2.4 on the stipulated facts -- I think the stipulated 25 facts probably -- they're arguably everything

material, probably at least 85 percent.

1.3

2.0

As Counsel said, there was a master.

The master responded with a ledger. Bank of

America responded by giving a check to the master

association. The subassociation is the one that

foreclosed, as Counsel, I believe, indicated.

Bank of America did not pay because NAS refused to give a response. I think we're going to go over some other issues here, but I think since our last trial, maybe it did come out at the time of our last trial -- maybe it didn't come out of our last trial, but the Court has now issued the Shadow Canyon decision -- let me back up.

It's our position that the offer to pay was a sufficient tender under Nevada law. We'll go over the Ebert case and the Cladianos case.

And we believe that the only factual inquiry is whether or not the bank was ready, willing, and able to pay if it had been accepted. And we think we're going to easily be able to show that.

But, secondarily, even if the Court finds that's not sufficient, we now have the Shady Canyon [sic]. You know, in the similar progression of changing things as we go -- I'm sorry. Shadow Canyon.

Shadow Canyon redefines the commercial 1 2 reasonableness test. It says when you have great 3 price disparity, only slight unfairness is required. So it's effectively a burden shift on 4 5 the evidence. The greater the price disparity, the less evidence that's required. 6 7 And then the last thing I'll say, because I know it was an issue that was raised in 8 the last trial, Shadow Canyon is -- it makes clear 9 that the price that you're looking at is the price 10 11 of the auction versus the fair market value, not versus other HOA comparable sales. We're not 12 13 saying, gee, was this a fair price at a 14 foreclosure auction. You look at what if it 15 wasn't a foreclosure auction. That was factor one 16 under Shadow Canyon. And when you get great price 17 disparity, you only need slight evidence of 18 unfairness. And, again, we think the evidence 19 will show that at trial. THE COURT: Awesome. Mr. Bohn. 2.0 21 MR. BOHN: With the Court's permission, 22 I'll call my first and only witness, Your Honor. 23 THE COURT: Come on up, Mr. Haddad. 2.4 Remain standing and raise your right hand. 25 THE CLERK: You do solemnly swear the

```
1
    testimony you're about to give in this action
    shall be the truth, the whole truth, and nothing
2
 3
    but the truth, so help you God.
               THE WITNESS: I do.
 4
 5
               THE CLERK: Please be seated, and please
 6
    state and spell your last name for the record.
 7
               THE WITNESS: Eddie Haddad, E-D-D-I-E,
8
    H-A-D-D-A-D.
9
               THE COURT: Thanks.
             DIRECT EXAMINATION OF EDDIE HADDAD
10
11
    BY MR. BOHN:
              Mr. Haddad, before court this morning,
12
         Q.
13
    you were telling me you're experiencing some pain
14
    with your shoulder; correct?
               I am, yes.
15
         Α.
16
              Are you under any kind of pain
17
    medication?
18
         Α.
              Just Tylenol. That's about it.
19
              Nothing that would affect your ability
20
    to understand the question and answer
21
    appropriately?
22
         Α.
              No.
23
         Q.
              Okay. Let's proceed, then.
24
              What do you do for a living?
25
               I'm a real estate broker for over 20
         Α.
```

```
1
    years now.
2
              And what did you do before you were in
 3
    real estate?
               I was a student at UNLV.
 4
         Α.
 5
         Q.
              And what did you study at UNLV?
 6
         Α.
              Business marketing.
 7
         Q.
              Do you have a real estate brokerage?
8
         Α.
             Yes.
              And what's the name of that company?
9
         Q.
10
              Great Bridge Properties. Sole
         Α.
11
    proprietorship.
12
              You're also the manager of Resources
         Q.
    Group, LLC; is that correct?
13
14
         Α.
              Yes.
15
         Q. And what is Resources Group?
16
         Α.
              Real estate management company.
17
              And is that what you -- is that the
         Q.
18
    entity that you use to manage your various real
    estate acquisitions?
19
20
              Yes, it is.
         Α.
21
              Okay. And Resources Group is the
         Q.
22
    trustee for a number of trusts, including the
23
    7510 Perla Del Mar Ave Trust, which is the
24
    plaintiff in this case; is that correct?
25
              Yes, it is.
         Α.
```

```
Q. So you're the de facto trustee of the
1
    Perla Del Mar Trust; correct?
2
 3
             Yes, that's correct.
         Α.
             All right. Now, the 7510 Perla Del Mar
 4
5
    Ave Trust is the owner of the property located at
    7510 Perla Del Mar Avenue in Las Vegas, Nevada; is
 6
 7
    that correct?
8
         A. Correct.
9
             And that was purchased at HOA
    foreclosure sale; is that correct?
10
11
         Α.
             Yes, it was.
12
              MR. BOHN: Do we have an exhibit book
13
    for the witness? Probably not.
14
              THE COURT: I think what he's got up
    here is from a different trial.
15
16
              MR. BOHN: Oh. Then probably can't use
17
    that.
18
              THE COURT: Do you have exhibits for me,
19
    too, or not?
              MR. BRENNER: We should.
20
21
              THE COURT: You wanted three copies,
22
    Judge?
23
              THE CLERK: One copy is the witness
24
           That's my copy. The witness copy is my
    copy.
25
    copy.
```

```
MR. BRENNER: We have an extra copy.
1
              THE CLERK: I don't need it.
2
 3
              THE COURT: That's fine.
              MR. BOHN: Well, Your Honor, all the
 4
5
    exhibits in the two binders have been stipulated
    to be admitted by both parties.
 6
 7
              Correct, Counsel?
8
              MR. BRENNER: Correct. So stipulated.
                 (Whereupon, the stipulated exhibits
9
    were admitted into evidence.)
10
11
               THE COURT: All the exhibits are
12
    admitted. Great. That makes it easy.
    BY MR. BOHN:
1.3
14
              Mr. Haddad, do you have Exhibit 10 in
         Q.
15
    front of you?
16
         Α.
             Yes, I do.
              And that's a foreclosure deed?
17
         Ο.
18
         Α.
              Correct.
              What was the date of the foreclosure
19
         Q.
20
    sale, and how much did you buy this property for?
21
               The highest bid at the sale was $14,600,
         Α.
22
    and the sale date was February 1st, 2013.
23
               Did you personally attend this auction?
         Q.
2.4
              Yes, most likely, I would have.
         Α.
25
              Okay. How long have you been purchasing
         Q.
```

property at foreclosure sales? 1 2 Α. NRS 116 and NRS 107 combined, for over 10, 12-plus years. NRS 116 sales, for over five 3 4 years now. 5 Ο. And you also go to sheriff's sales and property tax sales conducted by the county? 6 7 Α. Yes. Clark County Treasurer's auction and sheriff's sales as well, conducted mainly by 8 banks. 9 10 And how often do you attend -- or how Ο. 11 often do you attend these foreclosure sales? There are sales five days a week, 52 12 Α. weeks a year, subtracting the holidays, of course. 13 14 So you literally attend hundreds of foreclosure sales; correct? 15 16 Α. That is correct. 17 And you have literally bid at hundreds Q. 18 of sales; correct? Yes. That's my courthouse. 19 Α. 20 Q. And do you have any estimate as to how 21 many properties, 107s and 116s, you've acquired at 22 foreclosure sales over the years? 23 It's been in the hundreds. Α. 24 Okay. From all this, do you consider Q.

yourself to be an experienced buyer?

A. I would say so, yes.

1

2

3

4

5

6

7

8

9

10

11

18

- Q. Okay. Now, do you have any specific recollection about this particular sale or your research on this one?
- A. February 1st, 2013. That's going to be very difficult. No, I would not.
- Q. Okay. Do you have a practice of research that you conduct or that you do before a foreclosure sale?
- A. Yes, all the time.
  - Q. Is it the same for all of them?
- 12 A. I would say so, yes.
- 13 Q. Was it the same back in 2013?
- A. Sorry. I was just going to say, a

  little bit more on the NRS 116 sales than the 107

  sales. But, yes, it would be the same for -- in

  2013 as well.
  - Q. Okay. And what kind of research do you do before attending an HOA foreclosure sale?
- A. So besides looking at the Nevada Legal
  News, I will also consult the Clark County
  Recorder's website, Clark County Assessor's
  website as well.
- Q. And what kind of information are you looking for when you look at these websites?

A. Anything of record. Well, first of all, the sale date and time. Anything of record. I take notice of, you know, if there was a judgment, if there was a notice of default recorded, notice of sale, kind of confirm all the NOD, NOS information.

1.3

I would look if there was any, you know, lis pendens that were recorded against property. Anything of record. And the assessor's office, I look for the property characteristics, like the square footage, year built, if there's a garage, if there's a swimming pool, what type of roof it has on it.

- Q. Okay. Before an HOA sale, is there anything in particular you would be looking for that gets your attention before the sale?
- A. So, yeah, if a sale was going to be conducted pursuant to NRS 116, I would look for any type of deeds of trust that are recorded on a property, and if there's any notice of default or notice of sales associated with those deeds of trust.
- Q. And back in 2013, why would that concern you?
  - A. Because purchasing an NRS 116

potentially carries the weight of added cost and added time associated with additional litigation.

- Q. Okay. Do you do your own research, or do you have anybody researching, helping you?
  - A. I do my own research.

1.3

2.0

2.4

- Q. And how did you learn of the date and time of foreclosure sales?
- A. Nevada Legal News. They have the sales calendar that they publish.
- Q. Now, there isn't any recorded information for yourself or anyone else to find regarding whether notices were actually mailed or who they're mailed to; correct?
- A. No. No, there's no -- in fact, when I have tried that in the past by calling either trustees or calling banks -- let's say, for example -- I'll give you an example. If I bought a second mortgage deed of trust, I would call the first mortgage deed of truth to verify information because I'd be buying the second subject to the first.

If I call a bank, the bank would flash FDCPA, Fair Debt Collection Practices Act, in front of my face. When I've called trustees to inquire about whether banks have either, you know,

```
paid, you know, super priority or if there's
1
2
    anything that I need to know about, similarly,
 3
    they flash FDCPA, and they say that, you know,
    you're not a party to this transaction.
 4
 5
    pertinent announcements will be made at the time
    of sale.
 6
 7
              MR. BRENNER: Move to strike as
8
    nonresponsive. It was a "yes" or "no" question.
9
              MR. BOHN: I can ask the same question.
10
    There's no jury here.
              MR. BRENNER: I'd prefer he did, so I
11
12
    can preserve my record on objections.
1.3
              MR. BOHN: He hasn't ruled yet.
14
              THE COURT: Hold on a second. I think
15
    the question was how did you learn the date and
16
    time of the foreclosure sales.
17
              MR. BOHN: I did ask him is there any
18
    recorded information to show you or other bidders
19
    if notices were mailed or notices -- or who they
2.0
    were mailed to.
21
              THE COURT: I'm not going to strike it.
22
    I think it's responsive. Overruled.
23
              MR. BOHN:
                          Thank you.
2.4
              In your review back in 2013, did you
         Q.
25
    ever come across any recording information by any
```

bank attempting to notify the world of an attempt at a tender of an HOA lien?

- A. No. Not in '13. I would say the earliest that we had those, if you would call them notices of payment of super priority, probably the earliest would have been, like, after the SFR decision came out.
  - Q. And that was September 2014?
  - A. Yes, correct.

- Q. Do you rely on foreclosure agents to properly conduct the foreclosure sale?
- A. 1,000 percent. We rely on foreclosure agents -- whether they're bank foreclosure agents or whether they're HOA foreclosure agents, they're supposed to check PACER system, you know, to make sure that the borrower didn't file bankruptcy before the sale. They're supposed to comply with the laws under NRS 107 or NRS 116.
- I don't have any other way of reliance except for relying on the trustee to have done their job.
  - Q. Thank you.
- Do you or anyone associated with

  Resources Group have any affiliation with the HOA

  board or foreclosure agent in this case?

- A. No, none whatsoever.
  - Q. Have you ever obtained any information from the HOA foreclosure agents in this or any other sale?
    - A. No, not before the sale.
  - Q. Okay. Do you ever obtain any non-public information from the foreclosure agent for the HOA?
    - A. I do not.
- Q. Do you ever obtain copies of any of the recorded documents you see on the recorder's website?
- A. Sorry. Do I ever obtain any?
- 14 Q. Yes.

1

2

3

4

5

6

7

8

9

10

11

12

15

16

17

18

19

2.0

21

- A. I have the ability to, yes. Clark

  County Recorder's office, all that information is
  available, absolutely free, through Fidelity

  National Title and other customer service
  departments of major title companies. They can

  make that information available at any time.
- Q. Do you retain copies of any of your research?
- A. No, not if it's publicly obtainable.
- Q. Okay. As a general rule, can you tell the Court the kind of condition of the properties

you have after you purchase at the foreclosure sale?

2.4

A. I would say 99.9999 percent of the time the property is in need of dire -- is in dire need of rehab due to either -- just, you know, over the years, maintenance that has not been undertaken, and rehab.

either an HOA sale or bank foreclosure sale, they're not going to spend money fixing up that property. All the way to just pure malicious damage, where they're pouring concrete down the pipes, tearing out electric wire. There's also a lot of vandalism, copper theft, you know, vagrants, squatters. It's very difficult to tell the condition of the property just from driving the outside of the property.

Another big risk inherent with foreclosure sales is eviction. Unlawful detainers. As you know, you've been handling some unlawful detainer situations that have been taking three or four years, and there's no rents. There's no income produced. There's just expenses.

You know, they're fighting the trustee

they're foreclosed on, whether it's the bank or the HOA. So those are inherent risks that are taken when acquiring a property at a foreclosure sales.

2.4

- Q. And are those risks the same or similar if you're buying a 116 sale as opposed to 107 sale?
- A. So far I would say everything that I just talked about would be inherent in both sales, NRS 116 and/or NRS 107.

Now, I will tell you this: That people are more upset when their homes are sold by their neighbors. And you probably know of several instances where we've had the foreclosed-upon homeowner put signs, "This neighborhood sucks,"

"These people are communists," and they fight tooth and nail. And they put -- they send us photos of bullets and they graffiti the -- you know, "die."

You know, it's very -- for whatever reason, it's even more of a problem when homeowners association or, you know, community of their neighbors are foreclosing on these homeowners than just that phantom bank out there, you know, in some other city.

Q. Do you feel as if you're taking a risk when you purchase a property at a foreclosure sale?

2.4

- A. Yes. More -- more risk as to property condition on NRS 116 sales than NRS 107 sales.
- Q. In your experience, is there a difference between purchasing property in an HOA sale under Chapter 116 or a trust deed foreclosure under Chapter 107?
- A. So besides more property damage risk, there is the time and cost of litigating with potential suitors, such as first deeds of trust.
- Q. Have you been able to obtain title insurance on any property purchased at a 116 HOA foreclosure sale?
- A. I believe you have settled several of these cases with some various banks recently, thank God, that, you know, we're starting to get some settlement offers.

Other than that, the title company has been clear. No title insurance unless a court orders, you know, quiet title action, I guess. Is that what they call it? And it's affirmed by Nevada Supreme Court.

Q. In the last year or so, we have gotten a

1 few of those affirmed; correct? 2 Α. Yes. 3 But just to clarify the record, at a 116 Q. sale, the title company won't give you title 4 5 insurance until you get the quiet title order; correct? 6 7 Α. That is correct. Where the 107 sale, there's no issue 8 Q. 9 regarding the guiet title? Very rarely. Like .1 percent, maybe, or 10 Α. 11 1 percent, you know, end up in litigation of some 12 sort. 13 With your real estate brokerage, is 14 there one title company you use more than the 15 others? 16 Α. Fidelity National Title. But they're 17 not the only ones. 18 Q. Okay. Have you attempted to get title 19 insurance without a quiet title action from any 20 title company other than Fidelity Title? 21 Α. Through my lawyer and myself, our 22 efforts combined, yes, we've probably been through 23 all of the title companies. 2.4 And what is their response when you Q. 25 attempt to get title insurance without a quiet

title?

2.4

- A. It's the same as Fidelity's. Go out and get an order from a court that's upheld by Nevada Supreme Court.
- Q. And do you consider the time in litigation of a 116 quiet title when determining how much to bid at a 116 sale?
- A. Yes. I don't think it was clear at that time of how long or how costly it would be, but it was definitely considered.
  - Q. Okay.
- A. And, you know, it had to be factored. I mean, even an NRS 107 sale that's occupied, if it was prevalent that the property was occupied, that would cause me to bid lower than an NRS 107 sale that was vacant, just because of an unlawful detainer action that has to be taken. And we've had several of those that have lasted years and years.

So the litigation could come about from a prior owner or it can come about from a bank. So there's always that risk of litigation. But there's that added risk of additional litigation when an NRS 116 property is acquired.

Q. If you can't get title insurance, you

can't sell them; correct?

- A. That is correct.
- Q. And if you can't sell them, what do you do with them?
- A. Well, I mean, I guess the property can be sold, but without title insurance. But who, in their right mind, would buy a property without title insurance.
- Q. Have you sold any property acquired in a 116 sale without title insurance?
  - A. No, not at all.
- 12 Q. If you can't sell them, what do you do
  13 with them?
  - A. I have no other choice but to lease them.
  - Q. And before you lease them, you have to clean them up, make them habitable and presentable for someone who would want to pay money to live in there?
    - A. Hundred percent of the time.
- Q. Do you have any contact with the HOA after the sale?
  - A. Yes. Casually, normally, usually, to bring the HOA balance current and to keep it current. My policy is every six months, they get

six months' worth of payments in advance to mitigate damage -- any future collection efforts by the HOA.

2.0

2.4

- Q. Do you have any idea how many lawsuits that you, through your various entities, are involved with?
  - A. There are hundreds, unfortunately.
- Q. When you first started buying HOA properties, before the SFR decision came out, did you find it was common for -- banks who would attempt to start their own foreclosures on properties acquired at HOA foreclosure sale?
- A. Yes, that is correct. That was shortly after or shortly before the SFR decision came out.
- Q. And when they attempted to file foreclosures, what did you have to do in response?
- A. I had no choice but to file a TRO or an injunction to stop the sale. I think in Shadow Wood [sic], that's what the Supreme Court said. You know, got to file a TRO, an injunction, or pay first and then argue later. So I was not taking a chance.
- Q. Okay. Do you pay property taxes on these properties?
  - A. Yes. Once a quarter, I'll check the

```
1
    county treasurer's office website, and if there's
2
    a balance, a tax balance that's owed, then it's
 3
    automatically paid.
              Do you ever find that there's a balance
 4
 5
    that's already been paid?
              Yes. Quite often the banks, through
 6
         Α.
 7
    their mortgage and insurance departments, they
8
    kept paying the property taxes. So on the day
9
    that it's do due, if there's no tax balance that's
10
    due, then there's nothing to pay.
11
              MR. BOHN:
                          Thank you, sir.
12
               I have no further questions of this
1.3
    witness.
14
              THE COURT: Cross?
15
              MR. BRENNER: Your Honor, I'd like to
16
    publish -- I'd like to publish Mr. Haddad's
17
    deposition transcript.
18
              THE COURT: That's fine.
19
              MR. BRENNER: Can we get the TV going?
20
              THE COURT: You have to turn the TV on.
21
              MR. BRENNER: And I'm going to need that
22
    transcript.
23
              May I approach?
2.4
              THE COURT: You may.
25
              MR. BRENNER: Looks like the TV got on.
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We may have to do this the old-fashioned way. 1 2 It's just not turning on. Play around with it 3 later. CROSS-EXAMINATION OF EDDIE HADDAD 4 5 BY MR. BRENNER: Mr. Haddad, do I understand your 6 Q. 7 testimony correctly, that you're saying the 8 prospects of litigation and the inability to get 9 title insurance were factors that you used in 10 determining how much to bid on a property? 11 No. I bid the next highest bid. So how 12 can you say that those factors affected me? So they had no -- the fact that you may 13 14 have had to file a suit -- did you believe you 15 were going to have to file suit? 16 No. No guarantees. I mean, it would be 17 crazy for a bank to argue that -- you know, that 18 they don't have to follow the law. NRS 116 has been around since 1991 far as the --19 20 Hold on. Hold on. Simple "yes" or "no" Q. 21 questions. 22 Let me ask it a bit differently. 23 Did you think that there was a 24 reasonable probability that you would have to file 25 litigation at the time you were purchasing these

1 properties? 2 Reasonable probability, yes. Α. 3 Q. And did you factor that reasonable probability into the price that you would bid at 4 5 auction? Α. No, sir. 6 7 0. Did you factor the possibility of 8 litigation costs and fees into what you would bid 9 at a property? 10 I mean, are you asking me about the Α. 11 maximum bid, or are you asking me about why I bid 12 as low as I bid? I bid as low as I bid because that was the next available bid to make. 1.3 14 I'm trying to clarify what your Q. 15 testimony was earlier. All right. And so just going back to the question, 16 17 did you factor in the reasonable possibility of 18 litigation costs and fees into what you would bid 19 on a property? 20 You're asking me about this particular Α. 21 property or in general? 22 If you remember this -- do you remember 0. this particular property? 23 2.4 I don't. Α. 25 So then let's talk about in general, and Q.

why don't we talk about in 2013, at the time of this sale.

would be, yes, it would factor into the maximum that I would be able to pay on a property, but not the minimum. I mean, the minimum is the minimum. That's -- you know, whatever the next available bid to bid is what I would have bid, you know.

A. So I guess the best way to answer that

Would it factor into the maximum? Yes. Do I have that maximum out for you? I don't.

- Q. And was -- again, you testified earlier about the inability to procure title insurance after purchasing these properties. That was your testimony; correct?
  - A. Yes.

- Q. And did that also factor into the maximum that you would bid on these properties in 2013?
- A. Let me put it to you this way: Right around that time, I paid \$1,200,000 for an HOA sale. Okay. I hope that tells you how confident I was at the time that, you know, NRS 116 will be followed to the tee.
- Q. I'm not going to lie to you. It doesn't.

The question is -- because you testified about title insurance, and I want to make sure we understand what the role was of the inability to get title insurance. I want to just ask you that.

2.4

What in your mind was the role in 2013 of the inability to get title insurance when purchasing these properties?

- A. That it would take some time, but that Nevada law will prevail. You know, and then my job was to factor the time and the costs of litigating into my maximum bid amount. Those would have been additional inherent risks that, you know, would not be required to factor in for under the NRS 107 sales scheme.
- Q. Did you have an understanding as to why the title insurers would not give you title insurance?
  - A. I would say so, yes.
  - Q. What was that understanding?
- A. That understanding was that it hadn't been decided yet by the Nevada Supreme Court.

  That was the -- that was the explanation that was given to me by the title -- by the title insurers.
- Q. "It" being whether the sale extinguished the first deed of trust?

Α. That is correct. 1 2 And does that -- you mentioned that 3 you've been able to get insurance in some matters that have resolved either by settlement or final 4 5 judgment; is that correct? Yes, correct. 6 Α. 7 0. So safe to say that the title insurance 8 issue continues through today? 9 I would say it's finally starting Α. Yes. to get unwound, but it still remains an issue 10 11 today. Correct. I mean, here we are. 12 So let me ask you this very directly. Q. 13 Was the inability to get title insurance 14 a factor that went into the maximum bid you would 15 put on a property in 2013? 16 The maximum bid, yes. But we haven't 17 even come to the maximum bid here. 18 Q. I want to go over -- you've got your 19 deposition transcript in front of you. 20 MR. BRENNER: Judge, I don't know that 21 you need an extra copy. 22 THE COURT: Go ahead. 23 BY MR. BRENNER: 2.4 I'm going to ask you if you recall 25 giving a deposition in this case. You're probably

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1
    going to tell me "no."
 2
               So instead I'm going to ask you, any
 3
    reason to believe you did not give a deposition in
    this case?
 4
 5
         Α.
              No, I don't have any reason to believe
 6
    that.
 7
         Q.
               In all these depositions, you come in
 8
    and you're asked to give the same oath to answer
 9
    questions truthfully?
10
              Yes. I wish they'd combine them
         Α.
11
    somewhere, somehow.
12
              And you do, in fact, answer all
         Q.
    questions truthfully?
13
14
               To the best of my knowledge, yes.
         Α.
15
              All right. If you could read along with
         Ο.
16
    me on page 11, starting at line 5.
17
         Α.
              Okay.
18
         Q.
               It says, quote:
               "What factors do you use in determining
19
20
    how much to bid on a property?
21
               "Answer: "That's trade secrets.
                                                  I'm
22
    not going to discuss trade secrets."
23
              Correct.
         Α.
2.4
              Why is that trade secrets?
         Q.
25
               The maximum I'm going to bid on an
         Α.
```

NRS 116 is a trade secret. All processes, all methodology of how I derive at a maximum bid, I felt like I'm not going to discuss. You could be representing one of my competitors, and, you know, don't want necessarily that information to get out.

- Q. But you have testified today that litigation expense and title insurance were factors?
- A. As a general matter, yes, it is -- they are definitely factors as to the maximum bid.

  But, again, we haven't reached the maximum bid for the sale that was held here.
  - Q. So there's other factors that you don't believe you should have to testify about because they're privileged?
  - A. I've testified that the costs and the time of litigation is a factor.
  - Q. Any other factors?

- A. Well, we talked about the factors that are inherent in NRS 107 sales. Those are added on top of it as well.
- Q. Okay. What about the fact that there's a deed of trust recorded against the property?
  - A. That would play into costs and time of

litigation.

1.3

- Q. So the fact that there was a deed of trust would factor into the maximum amount you were willing to bid on a property?
- A. It most definitely will. Now, to what effect, that's what I was talking to you about here, when I was mentioning trade secret.
- Q. All right. Let's just -- I kind of dove right in to where your counsel left off, but let's take a step back for a minute.

You said you've been in the real estate industry for 20 years. Have you been a broker that entire time?

- A. Yes.
- Q. And there's required continuing legal education, I believe, every year or two. I take it you've complied with that every year?
- A. Yes. Every two years.
- Q. You've taken the exam and you passed the exam?
- A. Yes. Initially, I've taken the exam, correct.
- Q. You're the manager of multiple series
  LLCs that own properties purchased at HOA sales?
- 25 A. Yes.

You manage the trust assets for each one 1 Q. 2 of the related trusts? 3 Α. Yes. That includes the trust at issue in this 4 Q. 5 case? Correct. 6 Α. 7 0. And the LLCs and trusts are parties to 8 hundreds of litigations in Nevada; is that fair? 9 Α. Yes. 10 And you said you've attended hundreds of Q. 11 HOA sales? 12 Five days a week, 52 weeks a year. Α. 13 Q. And I know you mentioned 107 sales. 14 Are there other types of foreclosure 15 sales where you purchase properties? 16 Α. The 107 and 116 sales kind of go 17 together. And there's Clark County Treasurer's 18 sales couple times a year. Sheriff's sales quite 19 occasionally as well. 20 And you talked a little bit about your Q. 21 process for researching. 22 You would read the announcements in Nevada Legal News; correct? 23 2.4 Yes. Α. 25 Q. And you were aware that those

announcements always said the sale was without warranty, expressed or implied?

- A. Well, that's what they said. That doesn't mean that that's -- you know, I mean, so does NRS 107. Your clients, when they foreclose on a property, they also say the same thing.
- Q. Yeah. But I'm just asking what you read.

You read that the sale was without warranty, expressed or implied, in the publication announcements in Nevada Legal News; correct?

- A. That's what I've seen as standard language, yes.
- Q. Okay. And you said you've reviewed the Clark County Assessor's website; correct?
  - A. Yes. Not always accurate, but ...
- Q. You can see -- when you review that website, you can see tax assessed value and you can see other amounts that people have paid to purchase title on that property; correct?
- A. I've seen the values in this town go up and down. So tax assessed values is not reliable.
- Q. Okay. How about the fact you can see what other people have paid for the purchase of title to properties?

Again, irrelevant because it's not 1 Α. 2 something that can be relied upon. 3 Irrelevant to you? Q. Yes, it would be irrelevant to me. 4 5 All right. If I can get you to look at Q. Exhibit D. I'm sorry. Exhibit 3. 6 7 Α. Back to the big book? 8 Q. Yep, the big one. Whenever you're 9 there. 10 Yes, I'm there. Α. 11 My understanding is you would not, as a Q. general practice, have gone and pulled a copy of 12 this deed of trust prior to bidding? 1.3 14 Α. That's not correct at all. 15 So as a general practice, you would have 0. 16 pulled a copy of this deed of trust? Yes. I potentially could have requested 17 Α. 18 a copy from customer service department. 19 Q. That was your standard practice? 20 Yeah. I mean, I would say so. Α. 21 No reason to believe that standard Q. 22 practice wasn't followed here? 23 I mean, no reason to believe that Α. 24 standard practice was not followed here.

If I can get you to look at -- why don't

25

Q.

you look at the second page of the deed of trust. 1 It's BANA/Nolan-11. 2 Two things I want you to note. 3 4 see under Section F, it says, "Note means the 5 promissory note signed by the borrower and dated December 9th, 2010. The note states the borrower 6 owes the lender \$164,032 and 00/100." 7 8 Do you see that? 9 Α. Yes. 10 Q. So you would have seen that when you 11 pulled a copy of this document, consistent with 12 your procedure for doing so? 1.3 Α. Sure. 14 And then you see that it goes on to say, Q. 15 "Borrower has promised to pay this debt in 16 regular, periodic payments, and to pay the debt in 17 full not later than January 1, 2041." 18 You would have seen that as well? 19 Α. Yes. 20 Q. So you would have known that at the time 21 of the sale, there was approximately 28 years 22 before the maturity date on this loan? 23 That's fine. I've never seen a Α. Okay. 24 deed of trust fulfilling -- you know, fulfill all 25 their obligations, but I'm sure they're out there.

- And then if you can look at the next Q. page, under 12, you see where there's a box checked under "Riders," and you see the "planned unit development" rider is checked? Α. Yes. Q. What is a planned unit development rider?
- Α. That is a rider that goes at the end of the deed of trust that we used against your firm and your bank in the SFR motion. And when you -when the banks were arguing that, "Oh, well, no, we don't have to pay the super priority," we said, "Well, wait a second. Your planned unit development rider says yes, you do."

So it's funny now that the banks are actually trying to use this against us. But how can I help you?

> Q. I understand.

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So you understand the planned unit development rider gives the bank the right to pay?

- The right, yeah. The obligation. Α.
- 22 And if I can get you to just look at 0. 23 this planned unit development rider. It starts on page 30.

And it says -- I'm going to look on the

first page. You see that we've got our property 1 2 address, 7510 Perla Del Mar Avenue. And you see 3 below that it says, "The property includes, but is 4 not limited to, a parcel of land improved with a 5 dwelling, together with other such parcels in certain common areas and facilities as described 6 7 in the covenants, conditions and restrictions 8 filed on record that affect the property." 9 And then below that it says, "The property is part of a planned unit development 10 11 known as Mandolin." 12 Do you see all that? 13 Α. Yes. 14 And if you look on the next page, 31, Q. 15 under "PUD Covenants," Part A, it says, "Borrower 16 shall perform" -- first sentence under PUD 17 obligations is: "Borrower shall perform all 18 obligations under the PUD's constituent documents." 19 20 And then the last sentence says, 21 "Borrower shall promptly pay when due all dues and 22 assessments imposed pursuant to the constituent 23 documents." 2.4 Do you see where I read from? 25 Α. Yes.

Okay. And if you go on the last page, 1 Q. which is BANA 32, it says, "Remedies." And it 2 says, "If borrower does not pay PUD dues and 3 assessments when due, the lender may pay them." 4 5 Did I read that correctly? 6 Α. Yes. 7 0. When were you first aware of the 8 existence of a PUD rider as a common document in a 9 deed of trust for properties that are in an HOA 10 community? I can't recall. Maybe 1980s. 11 Α. 12 Safe to say that at the time you Q. 13 purchased these properties at the sale, you were 14 aware of the planned unit development rider? 15 Yes. Α. So you were aware that the bank at least 16 17 had the right to pay, if not the obligation to 18 pay, the lien? 19 Α. Correct. 20 Q. I'm going to ask you a very simple "yes" 21 or "no" question or "correct" or "incorrect." 22 You did not ask NAS whether there was a 23 payment or offer of payment as to the 24 super-priority portion of the lien; correct? 25 I have asked in the past, yes. Α.

- Q. For this property, you did not ask NAS whether there was an offer to pay or an attempt to pay the super-priority portion of the lien?
- A. I could have. I don't recall when it was. I asked them until I was blue in the face, and then I stopped asking thereafter. Since NAS was one of the larger trustees, I must have asked them more than the other trustees, but FDCPA.
- Q. So when you asked them, who would you ask and how would you do it?
  - A. The trustee's sale officer.
- 12 Q. So you would ask the auctioneer?
- 13 A. Yes.

2.4

- Q. And you know that wasn't an employee of NAS?
- A. Sure. At times, yes, it was. And I would call the office at times and also inquire as well.
- Q. All right. And I understand it's your testimony that you did not save any records related to the research that you did?
- A. No. That's why I don't know if -- on this particular instance if I asked or if it was another one.
  - Q. You certainly don't have any

documentation showing that you asked that question for this property?

- A. No. But I know that there's documentation out there for the FDCPA, because I know that's what they were telling the banks.
- Q. I'm not asking you about that. I'm not asking you to -- we might get to that. All right. We might get to what your understanding was. But right now I'm just asking you the simple "yes or no" questions.

Did you ask the HOA?

- A. Yes. I believe even my attorney has asked the HOAs in the past as well.
- Q. Did you ask the specific HOA in this case -- I want to be able to pronounce it right -- Mandolin HOA, whether or not there was a payment or an offer to pay the super-priority portion of the lien?
- 19 A. I don't recall.

- Q. And you certainly don't have any documentation stating that you asked this particular HOA whether there was an offer or payment on the super-priority portion?
- A. I don't have any documentation.
- Q. Did you ask the homeowner of this

particular property? 1 2 I did not make any contact with the 3 homeowner. Did you ask the record beneficiary 4 5 whether it had made any attempt to pay or a payment of the super-priority portion of the lien? 6 7 I have in the past, yes. Α. 8 Q. Did you ask in this particular property? I don't recall. 9 Α. 10 And you certainly don't have any Q. 11 documentation setting forth that you asked; 12 correct? 13 Α. Correct. But we can call right now and 14 see what kind of answer they give us if you'd like. We have the 800 number. 15 16 Q. And you didn't ask anyone -- so you know 17 how to call them and ask if you wanted to? 18 Α. Oh, yeah. Absolutely. 19 You didn't ask anyone whether payment Q. 20 had been -- you didn't ask anyone at all whether 21 payment had been offered or made by the holder of 22 the first deed of trust, at least that you can 23 remember, in relation to this property? 2.4 Yes. Yes, I have in the past. Α. 25 This property? Q.

A. I don't recollect.

2.0

- Q. Did you ask NAS, the HOA, or anyone, for that matter, whether the HOA was intending to foreclose on a super priority?
  - A. I have asked in the past as well, yes.
  - Q. How about this property?
- A. I don't recall this particular property. The answer that I always get, and it's very routine, five days a week, 52 weeks a year, all pertinent announcements shall be made at the time of sale.
- Q. Did you ask the HOA, the property management company, or the community management company, NAS, or anybody, whether the delinquency being foreclosed on included assessments from prior to the date of the notice of delinquent assessment?
- A. I don't recall.
  - Q. Is that a question you would normally ask?
- A. Yes, I would have asked -- I would have asked in the past all of the trustees.
- Q. And would you document that?
- A. I don't have any documentation to that effect.

Q. Would you have documented it at the time?

1.3

2.4

- A. If I would have asked the trustees, they would have told me that all sales would be made at the time of sale. If I would have asked at the sale, I would have been told to be quiet, do not disrupt the sale. All -- excuse me, all pertinent announcements shall be made at the time of sale.
- Q. Okay. Let me just go back to my question.

Would you have documented it if you had asked? Would you have documented that you asked and documented the answer you were given?

- A. No, I don't have any documentation.
- Q. Now, you said you were told by the trustees or the auctioneers to be quiet and do not disrupt?
- A. Well, yes, if anybody gets out of
  line -- they have a list of properties that
  they've got to go through. If they're selling 20,
  30 properties, they've got to get going. You
  know, if anybody tries to disrupt the auction,
  please don't disrupt the auction. All
  announcements shall be made. Listen for all
  announcements.

- Q. It's not like an old movie with a wedding, where they say, "speak now or forever hold your peace"? They don't give you that opportunity?
  - A. I've never heard that before, so, no.
- Q. So you can't -- so just to make sure that we've drawn the whole picture since I gave that bad analogy.

There's not an opportunity within the auction for you to ask a question or disrupt, to use the word you said the trustee would use?

- A. No. I would listen attentively to all announcements, and I would look at the county recorder's office. In effect, that would be -- the proof is in the pudding. If anything was recorded prior to the sale, it would have been recorded and/or made at the time of sale.
- Q. At the time that you purchased this property, let's just say in 2013, you understood that only a portion of the lien had the super-priority status?
  - A. Yes.

Q. So you knew the sale could be on the super priority, it could be on the sub priority, or it could be on some combination of both?

A. No. It's either -- all sales start out as full, with all -- the entire balance, unless you subtract out the amount known as the super priority. Then the only thing remaining to sell would be the junior portion.

2.4

- Q. Well, you've certainly seen circumstances where notices fluctuate because the homeowner's making payments along the way; right?
- A. No. A homeowner -- a second mortgage deed of trust is not allowed to pay instead of the first mortgage. The first mortgage has to pay, and it's got to be explicit. It's got to be expressly stated that the payment is to be applied in such a manner.
- Q. I'm sorry. I know that was my question, but I want to follow up.

What do you mean that it has to be expressly stated that the payment has to be applied in such a manner?

A. If Ocwen is the recorded deed of trust holder, and Bank of America just all of a sudden sends a check, who is Bank of America? They're not of record. And if they just send a payment, how is that to be applied?

Well, accounting methods, generally

accepted accounting principles, GAAP, says you must apply the payments towards the earlier balance first. You can't just arbitrarily apply it to whatever payment that you want to apply it.

And nobody has the right to pay -- the second mortgage holder cannot just pay super priority. Has to pay the full amount.

- Q. And so the Ocwen, assuming that it's the first deed of trust beneficiary, has to say, "Apply this payment to a certain place"? Is that your understanding?
  - A. Yeah, absolutely.

- Q. So being like -- if they were trying to pay the super priority, they would say, "Here's a check for X amount to pay the super priority"?
- A. Yeah. You have to pay it on the -- you know, all payments must be applied to the earlier balance first; otherwise, the HOA loses their right to collect under the statute of limitations.
- Q. And you understood that a homeowner could make payments against their delinquent account. It just doesn't have to be a bank; correct?
- A. I don't know. That's between them and the HOA if they have a payment plan. But

certainly they cannot pay instead of the bank -instead of the first deed of trust holder. How
would that be relied upon?

- Q. And you were aware -- we talked about the affidavit of publication. You were aware that the notice of sale and the foreclosure deed had the "without warranty" language?
- A. This is my valet ticket here at the Golden Nugget. It has that "We're not responsible for your car if anything happens to it." But we all know they have insurance for that.
- Q. Well, we're not suing them today. You didn't bring them into court, so that will be a dispute for another day.

I'm going to assume that your answer was a yes, that you were aware?

- A. Yes, I've seen that language, correct.
- Q. I know that you've acted as a broker.

  And I might highlight my lack of understanding of the industry, but a broker is distinguishable from an agent; correct?
  - A. Yes. Pretty much so, yes.
  - Q. Can you explain the distinction?
- A. Manager.

2.0

Q. The broker is the manager. The agents

are the ones who go out and list and sell properties?

A. Correct.

2.4

- Q. Have you ever acted as an agent before or only as a broker?
  - A. In my past, yes, I have.
- Q. So you have listed properties. You've represented buyers at properties; is that correct?
  - A. I have.
- Q. And when you're doing those types of transactions, would you agree with me that there's inspections and due diligence periods, escrow agents, title companies, title insurance company? They're all part of the due diligence involved in the process?
- A. Whether I'm on the buyer's side or whether I'm on the seller's side, I would recommend any buyer go out and get an inspection.
- Q. And none of those things that I mentioned are attendant to an HOA foreclosure sale such as the one in this case; correct?
- A. Look, if I was looking for the grandest product, I would go to a name brand store and get it. But if I was looking to get a bargain, I would go to Pic "N" Save or -- you know, I'd get a

dented can of soup or one that's missing a tag, 1 2 and I would expect to save money on that, right. I think I know the answer. 3 0. Is that a "yes"? 4 5 I'm sorry. If we can repeat the Α. 6 question. 7 0. The question is all of the things that 8 we went over that would be attendant, like in the 9 sales that you did as an agent, the inspections, the due diligence, the contracts, the escrow 10 11 agents, the title insurance, the title reports, those types of things, are not reflected in a sale 12 such as the one we had here? 1.3 14 Even sales pursuant to NRS 107 and 116, Α. 15 if you were to put 100 warranties on a continuum, there are certain warranties that we can depend on 16 17 because those are warranties as to compliance 18 issues. The trustees are supposed to follow 19 procedure. Anyone who is to be protected is to 2.0 follow procedure. 21 For example, a borrower can't come after 22 the sale and say, "Oh, no, I never intended for 23 this property to go to sale." 2.4 Hey, I don't know what you, 25 Mr. Borrower, and your bank, you know, conspired

behind the scenes or whether you have some kind of disputes, but those certainly were not made available to us. And if Nevada wants to be ready for the next real estate bubble, and we don't want to look like Sao Pao, Brazil, and we want to recycle properties and make these communities look beautiful, we have to give the third-party bidders every opportunity to recycle these properties, because that's exactly what we're -- what reliance do we have if we go to sale and, you know, we can't rely on the sales process.

- Q. Did you hire --
- A. Only -- I'm sorry -- only low bids would be received at these auctions.
  - Q. Did you hire a property inspector to inspect the Perla Avenue property prior to bidding on it?
  - A. So under these sales, it's not possible to go into the properties and to hire an inspector.
  - Q. Did you use an escrow agent to hold funds before paying for the bid price at the property?
- 24 A. No.

Q. And you already said you did not -- you

were unable to get title insurance; correct? 1 2 Α. Correct. Do I gather that you didn't even attempt 3 to get title insurance prior to purchasing this 4 5 property? Α. That is correct. 6 7 Q. At any time have you attempted to get 8 title insurance for this property? 9 No. I don't know if my attorney has. Α. Ι have not. 10 11 And you talked about leasing out Q. properties that you're unable to get title 12 insurance for. That applies to this property? 13 14 Α. Yes. 15 Q. Do you know what you leased this 16 property for? 17 I don't have that property record on me. Α. 18 Q. Do you know if there's a tenant in it 19 right now? 20 I don't have that record on me. But Α. 21 most likely, yes, unless there's a move-out. 22 And you wouldn't know the name of the Q. tenant, I take it? 23 24 A. That's correct. I don't have that on 25 me.

Q. You wouldn't know how much rental income you've received on this property?

2.0

2.4

- A. I don't have that information on me.
- Q. All right. You mentioned banks quite often pay property taxes. Do you know if the bank paid the property taxes in relation to this property?
- A. I don't have that information on me.

  All that information can be made available if my attorney says to do so. But, you know, after paying back all of the repairs and maintenance, all the attorney fees, all the taxes, all the insurance, after paying the repairs, the maintenance, water heaters, appliances, move-out, squatters, I mean, it's not a profitable business.
- Q. And if I ask you if you had record of any of that occurring in this case, squatters, maintenance, damage repair, anything like that, do you have any knowledge of any of that actually occurring in relation to this property?
  - A. I don't have that information on me.
- Q. All right. You said 99 percent of the time the properties are in dire need of rehab.

  That was your testimony; correct?
- A. I think I said 99.9 percent.

Q. And you don't have any information on 1 2 what, if any, rehab was required for this 3 property; is that correct? No. But that information could be made 4 5 available. MR. BRENNER: No further questions. 6 7 THE COURT: Mr. Bohn? 8 MR. BOHN: Thank you, Your Honor. Redirect. 9 10 REDIRECT EXAMINATION OF EDDIE HADDAD 11 BY MR. BOHN: Q. Counsel was asking you -- well, you 12 13 testified that it's not realistically possible to 14 inspect the property prior to foreclosure sale; 15 correct? 16 Α. That is correct. 17 And there is no escrow involved with a Ο. 18 foreclosure sale; correct? 19 Α. No. The auctioneer requests to show 20 proof of funds, and they expect to get paid with 21 cashier checks at the time of sale. 22 And there's also no due diligence period Ο. 23 to inspect the property or research the title at a 2.4 foreclosure sale; is that correct? 25 Outside of a 90-day notice of default Α.

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    period and a 20-day notice of sale period, there
2
    is no other due diligence period.
 3
              And are all these factors that you
    consider when determining how much to bid at a
 4
 5
    foreclosure sale?
         Α.
 6
              Yes.
 7
              MR. BOHN: I have no other questions.
8
              MR. BRENNER: Nothing.
 9
              THE COURT: Thank you, sir. You can
    step down.
10
              THE WITNESS: Sorry for my lengthy
11
12
    responses.
13
              THE COURT: Mr. Bohn.
14
              MR. BOHN: Your Honor, the plaintiff
15
    would rest his case based on the testimony,
16
    stipulated facts, and the admitted exhibits.
17
              MR. BRENNER:
                            I'm going to make a 52(c)
18
    motion. Plaintiff has the -- it's plaintiff's
    burden to establish that vis-a-vis the testimony.
19
20
    It doesn't. In addition, the tender satisfied per
21
    the stipulated facts. In addition, equities weigh
22
    in my client's favor. That's all I'm going to
23
    say.
2.4
              And I would stipulate and agree to
25
    deferral of that motion until after the close of
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1
    all the evidence.
2
              THE COURT:
                         Okav.
 3
              MR. BOHN: You want me to argue now or
    at the conclusion of the case?
 4
5
              THE COURT:
                         Argue at the end.
 6
              MR. BOHN:
                          Thank you.
 7
              THE COURT: Who do you want to put on?
8
              MR. BRENNER: Ms. Moses is waiting
9
    outside.
10
              Your Honor, I think what we're going to
11
    try to do is get her done before lunch, if
12
    possible. She's got childcare issues in the
    afternoon. We've got three witnesses in the
13
14
    afternoon, and then I think we wanted to return --
15
    I think both of us were hoping we could return
16
    tomorrow to finish closings, even if there is
17
    extra time, just to gather thoughts.
18
              THE COURT: That's fine.
              MR. BOHN: That's correct. Yes.
19
20
              THE COURT: Ms. Moses. That's who we're
21
    looking for?
22
                 (Discussion off the record.)
23
              THE COURT: Good morning, ma'am.
24
    you get there, please remain standing, raise your
25
    right hand and be sworn.
```

1 THE CLERK: You do solemnly swear the testimony you're about to give in this action 2 3 shall be the truth, the whole truth, and nothing but the truth, so help you God. 4 5 THE WITNESS: MS. WHELAN: Please be seated and state 6 7 and spell your first and last name for the record. 8 THE WITNESS: Susan Moses. S-U-S-A-N, 9 M-O-S-E-S. 10 THE COURT: Go ahead, Counsel. 11 DIRECT EXAMINATION OF SUSAN MOSES 12 BY MR. BRENNER: Ms. Moses, who is your current employer? 13 Q. 14 Nevada Association Services. Α. 15 What is your role with NAS? Q. 16 Α. I'm their custodian of records and 17 paralegal. 18 Q. And you also testify at depositions and 19 trials as a corporate representative for NAS; is 2.0 that correct? 21 I do. Α. 22 How long have you been at NAS? 0. 23 Since June of 2009. Α. 24 And you're here in response to a Q. 25 subpoena issued to NAS; is that correct?

1 Α. Correct. 2 About how many times have you testified 3 for NAS at deposition or trial? At deposition, almost 600. 4 5 trial, maybe 16 or 17. Who is Chris Yergensen? 6 Q. 7 Α. He is a former employee at NAS. Former in-house counsel? 8 Q. 9 Correct. Α. Now, I understand that there was a 10 Q. 11 time -- well, let me back up. 12 Mr. Yergensen only recently left, within the last few months; is that right? 13 14 September. Α. 15 Prior to Mr. Yergensen leaving, the two 16 of you would share duties for testimony at trial or deposition; is that correct? 17 18 Α. Correct. 19 Q. And am I correct that generally you 20 would testify about what happened in a collection 21 file, and Mr. Yergensen would testify about 22 policies and procedures? 23 Correct. Α. 2.4 Now, do I understand correctly that Q. 25 there's been somewhat of a hole left at NAS

regarding who can testify about the policies and procedures since Mr. Yergensen left?

A. Correct.

- Q. Do I understand, because we've done this a million times, that you would say that you've done what you can to familiarize yourself with policies and procedures, but you would still have to defer to Mr. Yergensen as having superior knowledge?
  - A. Correct.
- Q. So as we've done many times in the past, if I ask you a question and you believe it is outside of your knowledge and that you would have to defer it to Mr. Yergensen, as you know, he's a witness later today, please let me know.
  - A. Okay.

MR. BRENNER: And, your Honor, what I plan to do with this witness, just to give a preview, is to ask that the witness not be excused for all purposes until we have Mr. Yergensen testify to make sure he can actually fill in those blanks for NAS.

- THE COURT: That's fine.
- 24 BY MR. BRENNER:
  - Q. Can you explain the general process for

how a referral of a delinquent account from an HOA works.

- A. Usually the HOA would send us a referral by either fax or email. Most often it would be a updated accounting ledger from the HOA or the management company. Sometimes a delinquent referral form would come with that also.
- Q. And once the referral happens, NAS handles all aspects of the nonjudicial foreclosure and collections; is that correct?
  - A. Correct.

- Q. NAS would prepare the notices, for example?
  - A. Correct.
- Q. NAS would handle the correspondence with the homeowner or third parties regarding payments on the delinquency?
  - A. Correct.
- Q. And it would -- NAS would specifically deal with the -- with a lienholder who wanted to pay against the delinquency?
- A. Correct.
- Q. And if I can get you to look at the
  exhibit binder in front of you. Exhibit Tab 37 is
  the stipulated collection file.

Α. 37? I'm sorry. 37, do you mean? 1 2 Yes, I'm sorry. Exhibit Tab 37. 0. 3 Α. Okay. Is there something I'm still doing 4 Q. 5 wrong? THE COURT: Is it on? 6 7 MR. BRENNER: It's on. I've got an 8 orange light here. Let me hit it again. There we 9 go. 10 THE COURT: Is there a button that says 11 "computer?" Made it work. 12 BY MR. BRENNER: 13 Q. All right. If I can get you to look on 14 the third page, which is 255, it says, "A consent and authorization." 15 16 Is that a general consent to be able to 17 do collection in the communities as opposed to a 18 consent to do collections on a specific property? Yes. This would be HOA-wide. 19 Α. 20 All right. So if trying to figure out Q. 21 when this particular delinquent file was referred, 22 what would we look at to figure that out? 23 Α. If you look at the next page, 24 BANA/Nolan-256, that is an updated accounting 25 ledger from the HOA. In the bottom right-hand

1 corner, there's a receipt stamp. It looks like November. I can't read the actual date. 2 November 2011? 3 Ο. November 2011. 4 Α. 5 And can I get you to look at page 260. Q. 6 Α. Okay. What is that? 7 Q. This is the demand letter that would 8 Α. 9 have been sent to the homeowner. 10 And why is it sent to the homeowner? Q. 11 Α. It's sent to the homeowner to make them 12 aware that they are past due. 13 And what percentage of the time would 14 you estimate that the homeowner responds to this 15 letter? 16 I don't know about a percentage, but not 17 very often. 18 Q. Fair enough. Do you see anything in the file that 19 20 indicates this homeowner was responsive to this 21 letter? 22 I'm looking at the status report on 448, 23 and it doesn't show that there was a response from 2.4 the homeowner. And I didn't see anything in the 25 file.

- Now, just so we're clear, the status 1 Q. 2 report is where you would record events that occur 3 on the file, such as a homeowner writing in or homeowner calling in? 4 Α. Correct. It could record other things, like 6 Q. 7 foreclosure activity by first deed of trust? 8 Α. It would record any activities on the 9 account. 10 Okay. Fair enough. Q. 11 And I'm going to ask you the same set of 12 questions with relation to page 270, which is a January 2017, 2012 letter. 1.3 14 Α. Okay. 15 What is this? Ο. 16 This is a cover letter that would 17 accompany the notice of delinquent assessment lien 18 on 271. 19 Okay. And why is it sent? Q. 20 This would alert the homeowner that a Α. 21 notice of delinquent assessment lien was recorded 22 against the property.
  - A. Once again, I'm looking at the status

letter based on your review of the file?

And did the homeowner respond to this

23

24

25

Q.

- report on BANA/Nolan-448, and there's no response from the homeowner stating that they -- that there is any correspondence from the homeowner regarding the notice of delinquent assessment lien.
- Q. And, again, that's routine, that when someone is not paying their HOA dues, they're also not responding to you?
  - A. Yeah, most often.
- Q. If I can get you to look at Exhibit Tab 4.
- 11 A. Okay.

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- 12 Q. Do you recognize that, and what is it?
- A. This is the recorded copy of the notice of delinquent assessment lien recorded January 4, 2012.
  - Q. This is one of three recorded documents

    NAS would record prior to completing a nonjudicial

    foreclosure; is that correct?
- 19 A. Correct.
- Q. And am I also correct that this document would not be supplied to a holder of a first deed of trust?
- A. It's only sent to the homeowner.
- Q. The second notice is a notice of default and election to sell; correct?

A. Correct.

1.3

2.0

2.4

- Q. And the third notice would be a notice of trustee's sale?
  - A. Correct.
- Q. And the notice of default and election to sell and the notice of trustee's sale you do provide to the holder of the first deed of trust as a matter of policy, at least?
- A. To anyone with a recorded interest in the property.
- Q. All right. And with every additional notice, there's additional costs and fees; is that correct?
  - A. Correct.
- Q. So when you have a nonresponsive homeowner who isn't paying or contacting you to work out a payment plan, we're always going to see, as the notices progress, the balance get higher and higher?
  - A. Most often.
- Q. All right. And you're aware that the notice of delinquent assessment lien says it's in accordance with Nevada Revised Statutes and the Association's declarations of covenants, conditions, and restrictions?

A. Correct.

2.0

- Q. As I understand it, NAS did not at any time read the CC&Rs or take steps to ensure compliance with them; is that correct?
- A. We do not read the CC&Rs. We rely upon the HOA to give us accurate information that they have complied with the CC&Rs.
- Q. And if the HOA -- so if the HOA doesn't say you need to do this in order to comply with the CC&Rs, NAS isn't independently going to do anything?
  - A. Correct. We would not read the CC&Rs.
- Q. And that's because you consider it the HOA's job to do so?
- A. I believe in our consent and authorization, it says we rely upon the HOA to abide by whatever they're supposed to abide by.
- Q. So now looking at the delinquent assessment lien, it says, the total amount due as of today's date is 987.44.

Do you see that?

- A. I do.
- Q. And then it breaks out the late fees, collection fees, and interest in the amount of 684.34. Do you see that?

1 Α. 648.34? 2 If I said it wrong, I apologize. 3 said it right. 4 Α. Yes. 5 Q. Am I correct that you can't simply figure out the amount of assessments that are due 6 7 by subtracting the second number from the first? 8 Α. Correct. 9 And you would agree with me that 10 nothing, looking at the face of this document, 11 would tell you what day the delinquency started? 12 Correct. Α. Nothing would tell you the amount of the 13 Q. 14 monthly assessments? 15 Α. Correct. 16 Nothing would tell you the number of months in arrears? 17 18 Α. Correct. 19 And there's no statement in this Q. 20 document that the sale -- or that the lien is 21 pursuant to a super priority? 22 Α. There's nothing in the document that 23 discusses super priority. 2.4 All right. Let's take a look at Q. 25 Exhibit 7.

1 Α. Okay. 2 That's not the right exhibit. Hold on. 3 That's somebody else's handwriting. Let's take a look at Exhibit 6. 4 5 Α. Okay. 6 Q. All right. Do you recognize this and 7 what is it? This is a recorded copy of the notice of 8 Α. 9 default recorded February 27, 2012. 10 And it is among the recorded documents 0. 11 that the HOA authorized NAS to record in relation 12 to this property? 1.3 Α. Correct. 14 And as we mentioned a moment ago, it's Q. the second recorded notice in the nonjudicial 15 16 foreclosure process; correct? 17 Α. It is. 18 Q. And this sets forth a lump sum of 19 \$1,992.87; is that correct? 2.0 Α. Yes. 21 Q. And as we went over a moment ago, 22 there's no super-priority language in here or any 23 method of extrapolating the number of months in 2.4 arrears and the amount of monthly assessments; 25 correct?

Α. Correct. 1 Also doesn't tell us the date the 2 0. 3 delinquency began; correct? 4 Α. Correct. 5 Ο. And if you look on the second page -and I highlighted it. Although it's super small 6 7 print, I'm sure you can see it on yours. This states that "The sale is based on a breach of the 8 obligation for which the covenants, conditions, 9 10 restrictions recorded on July 6, 2006" -- it gives 11 the instrument number, and then it says, "has 12 occurred." Do you understand what breach of 13 14 obligation there is that gave rise to this? 15 I believe it's the breach in the Α. 16 homeowner not paying their HOA dues. 17 All right. And then it goes on to Ο. 18 say -- well, let me just ask you this question. You said that NAS never reviews the 19 20 CC&Rs; correct? 21 Correct. Α. 22 All right. So you wouldn't have 0. 23 separately reviewed the CC&Rs prior to issuing the

notice of default because you never review them?

We would not.

24

25

Α.

- Q. All right. So this is among the documents you sent to the recorded beneficiary of the deed of trust; correct?
- This is one of the documents that we would have sent to everyone with a recorded interest in the property.
- 0. And to be clear, you didn't send a redacted form where you would take out the amount of the lien or change any information; correct?
  - Not that I'm aware of. Α.
- You would send the exact same copy that 0. got recorded to the holder of first deed of trust?
  - I believe so. Α.

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And this notes -- I'll put it up so you Q. can see where I highlighted to make it easy to find.

This says, "Upon your request, this office will mail you a written itemization of the entire amount you must pay."

Do you see that?

- Α. Yes.
- All right. If I can get you -- we're 0. 23 going to come back to the notice of default, but if I can get you to look at Exhibit Tab 37, page 267.

Α. I'm sorry. 267? 1 2 Yeah, 267. 0. 3 Α. Okay. Is this the written itemization that 4 Q. 5 would be provided if requested? 6 Α. Can you move it up so I can see the very 7 bottom? 8 Q. Yeah. 9 So since time had lapsed, it probably would not be this particular ledger, but it would 10 11 look like this, with the breakdown of the amounts 12 due at the time. Understood. Understood. And that's 13 Q. 14 really what I was getting at. 15 So I think you answered the question, 16 but just to be clear, it would come in this form. 17 The numbers might be different depending upon what 18 time it was requested? 19 Α. Correct. 20 And when you -- by the way, as the Q. 21 custodian of records, you're also responsible for 22 gathering and producing all of the documents that 23 are produced in these cases? 2.4 Α. I am. 25 And you don't require a protective order

Q.

in order to produce them? You just produce the 1 2 documents: correct? 3 I'm sorry. Can you repeat. You don't require a protective order 4 Q. 5 governing the confidentiality of documents to produce them; correct? 6 7 Α. We just require a subpoena duces tecum 8 so I can produce the documents. 9 Q. Okay. Understood. Now, we can look at this -- well, since 10 11 we're on here -- I'm going to go back to the 12 notice of default, but we see on this there's a balance forward, and then it says, in parentheses, 1.3 "5.9." 14 15 Can you explain what that means. I can 16 make it easy. In other words, is that reflecting 17 a credit of \$5.90? 18 Α. It does. 19 So at the time this was referred, there Q. 20 was a credit of -- how does that work? At the 21 time this was referred, there was a credit of 22 \$5.90? 23 Okay. Let me explain. So if you look 24 at BANA/Nolan-256, that's an updated accounting 25 ledger that came from the HOA or the management

1 company. 2 We started the account -- if you look on 3 this particular ledger, there's a line in the middle of the page, and it says there's a credit 4 5 amount of \$5.90. So our balance forward would be a credit of \$5.90. 6 7 Then NAS would take the rest of the information past that, and we would put that into 8 9 our ledger so that we could calculate what was 10 owed to the HOA and then add any fees and costs. If we look at 256, it looks like there 11 0. 12 were five months' worth of assessments in arrears at the time of the referral? 1.3 14 It looks like it. Α. 15 And the same thing that's indicated on 0. 16 267, the ledger we're looking at; correct? 17 Α. Correct. 18 Q. All right. And it would also be true at the time that the notice of lien was recorded, 19 20 they were five months in arrears? 21 I believe so. Α. 22 All right. Five months in arrears, less 0. the \$5.90? 23 2.4 Correct. Α. 25 All right. If we look back at the Q.

1 notice of default -- let me put this document away before I lose it. 2 3 Nothing in the notice of default reflects the \$295 or, I quess to be fair, \$289.90 4 5 if we back out the 5.90? We're on Exhibit 6; correct? 6 Α. 7 0. Yes. 8 Α. I'm sorry. Can you ask your question 9 again. 10 Q. Sure. The amount of -- whether we use 289.9 or 11 12 295, neither of those numbers are set forth in the notice of default as the amount of the outstanding 13 14 assessment, correct, at the time of the notice of 15 lien? 16 Α. Correct. 17 Ο. And in addition to the statement saying, 18 "Upon your request, this office will mail you a written itemization of the entire amount you must 19 20 pay," here at the bottom it also says, "To find 21 out about the amount you must pay or arrange for 22 payments to stop the foreclosure or if the 23 property is in foreclosure for any other reason, 2.4 contact Nevada Association Services." 25 Do you see that?

1 Α. Yes. 2 And that is, in fact, the address for 3 Nevada Association Services; correct? 4 Α. Correct. 5 Q. And the phone number as well? 6 Α. Yes. 7 Q. And that was the expectation -- I 8 believe you already testified to that, but that 9 was the expectation that anyone who had questions about the amount that must be paid was to contact 10 11 NAS? 12 Correct. Α. 13 Recognizing that this might be -- the Q. 14 next area might be an area where you've got to 15 defer some to Mr. Yergensen, I'm still going to 16 see how far we can get. I'm going to ask you to 17 turn to Exhibit Tab 32. 18 Α. Okay. Are you familiar -- this is the --19 Q. 20 MR. BRENNER: Judge, it's a stipulated 21 I don't have the stipulated facts right in 22 front of me, but the stipulation is basically that 23 this letter was, in fact, sent to NAS.

Are you familiar with this type of

24

25

Q.

letter?

1 Α. Yes. 2 Typical letter that NAS would receive 3 from Miles Bauer in the 2012 timeframe? It's one of them. 4 Α. 5 Ο. Do you know when NAS started receiving letters such as this from Miles Bauer? 6 7 Α. I don't know exactly when. 8 Q. All right. Did NAS -- let me just take a look at the letter with you. 9 This says, "This letter is in response 10 11 to your notice of default with regard to the HOA 12 assessments purportedly owed on the above 13 described real property. This firm represents the 14 interest of MERS as nominee for Bank of America N.A., a successor by merger to BSE Home Loan 15 16 Servicing, LP, with regard to these issues -- BANA 17 is the beneficiary/servicer of the first deed of 18 trust loan secured by the property." 19 First of all, did I read that correctly? 2.0 Α. Yes. 21 Second of all, is it correct that NAS Q. 22 understood that Miles Bauer was representing the

interest of the holder of the first deed of trust?

That they were representing Bank of

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2.4

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Α.

- Q. Yes. As the servicer or beneficiary of the first deed of trust.
  - A. I believe so.

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- Q. In an effort to skip reading the rest of the paragraphs, although you've got the letter there and we can reference it if necessary, NAS understood that Miles Bauer's position was, on behalf of Bank of America, that the super priority was a maximum of nine months of assessments and could not include any costs and fees?
- 11 A. That's a question that Mr. Yergensen 12 would have to answer.
  - Q. All right. And let me -- I'm going to have you read -- or I'm going to read with you one portion of the letter. That's this middle, big paragraph. It says, "Based on Section 2B, a portion of your HOA lien is arguably senior to BANA's first deed of trust."
    - A. We're on 113?
      - Q. Yes. The second page, yes.
- 21 A. I'm sorry. Where is that?
- Q. Right here. If you look at the screen.
  - A. Okay. I'm sorry. Go ahead.
- Q. "Based on Section 2B, a portion of your HOA lien is arguably senior to BANA's first deed

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    of trust, specifically the nine months of
2
    assessments for common expenses incurred before
 3
    the date of your notice of delinquent assessments
    dated February 23rd, 2012."
 4
 5
              We've agreed that that amount was 289.9;
 6
    correct?
 7
         Α.
              Okay.
8
              No reason to dispute that; right?
9
         Α.
              No.
              MR. BRENNER: It's a stipulated fact,
10
11
    Your Honor, that NAS did not respond to this
12
    letter.
13
         Q.
              Ms. Moses, do you have an understanding
14
    as to why NAS did not respond to this letter?
15
               This is a letter that's in NAS's file.
         Α.
16
         Q.
               It's a stipulated fact that NAS didn't
17
    respond.
18
               Do you have an understanding as to why
19
    NAS would not have responded?
20
               So my question is is it in the file?
         Α.
21
    Because I need to know if it's in the file. I can
22
    sit here and look through the file, or you can
23
    tell me.
2.4
              Not to my knowledge it's not.
                                               It's not
         Q.
25
    in the file.
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A. Okay. So if it's not in the file, then I would say that NAS may not have received the letter.

2.0

2.4

Q. Okay. Let's just go back to -- it's a stipulated fact in this case that NAS received this letter. So I want you to assume that.

Do you have an understanding as to why NAS didn't respond to this letter?

- A. Okay. So I'm looking -- if I can look through the file and see if it's in there. You just said that NAS doesn't have it in its file.
- Q. So let me ask you this question: Do you have an understanding as to NAS's policies and procedures in 2013 as to why it would not have responded to this letter?
  - A. We didn't receive it.
- Q. Okay. Did NAS have a policy and procedure in March of 2013 regarding whether or not it would substantively respond to this letter if it was received, as has been established in this case by the stipulated facts?
- A. Okay. So we do -- when we do receive this type of letter for the notice of default, we have in the past, and I've seen it in the files, where we would send an email explaining that

without a homeowner's authorization, we would not 1 2 be able to provide information to a third party if 3 we received the letter. Was there a time when NAS would respond 4 5 to these letters without requiring an authorization from the homeowner? 6 I don't know the exact date. I believe 7 Α. 8 it was sometime maybe in 2014. 9 Okay. How about prior to that? Q. about prior to 2012, was there a time period? 10 11 I don't know the exact time period. These are questions you would expect 12 Q. 13 Mr. Yergensen to know? 14 Α. Correct. Would it be fair to say, just in case 15 16 Mr. Yergensen doesn't come, because I haven't 17 heard anything from him, but he's under subpoena. 18 Α. Okay. 19 Is it fair to say that there was a time Q. 20 period when NAS would respond without 21 authorization and then it stopped and then it 22 started again? 23 Α. Yes. 2.4 And when it would provide a response to Q.

Miles Bauer, it would look like the ledger we

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1 looked at on page 267? 2 If they provided a homeowner's authorization, we would have provided -- first of 3 all, we would have required them to go to our 4 5 online system so that could request a payoff, a 6 formal payoff, and then NAS would have responded 7 to the formal payoff. 8 Q. Well, the online system wasn't until 2014; correct? 9 No. We had our online system before 10 Α. 11 then. Q. Let me just ask you this: True or 12 13 false, prior to 2012, would the response from NAS 14 have looked like the ledger at page 267? 15 Well, it would have been probably three Α. 16 pages long. There would have been a ledger. 17 There would have been a breakdown of the amounts. 18 And there was a cover email that would also go with that. 19 20 Q. Okay. And the breakdown of the amounts would do things like list the 295 figure? 21 22 Α. Okay. Or 289.10 if we subtract the 5.9? 23 Q. 24 Correct. Α. 25 And when that happened, Miles Bauer Q.

would typically -- when I say "when that happened," when NAS provided that breakdown, Miles Bauer would issue a check; correct?

A. They would send a check.

- Q. And what was NAS's practice as far as how it would handle that check?
- A. Most often, the check was not -- the check came with conditions, as well as not being for the amount due, as it said, to cure the deficiency. So NAS would refuse the check.
- Q. And that was the policy and practice of NAS, to refuse the check?
- A. If there were conditions and if it was not to pay the amount in full, yes.
- Q. And when you say "to pay the amount in full," you mean if -- if Miles Bauer issued a check and it was for less than the total balance owed?
- A. Well, because they were saying to cure the HOA deficiency. So if they were trying to cure the deficiency, you would expect that the check would come in the total amount due.
- Q. Any evidence in your file that NAS told the HOA about receipt of a letter from Miles Bauer requesting payoff information?

A. I can look through the file if you would like.

1.3

2.0

2.4

- Q. Well, let me say this: I didn't see any information in there. Do you have any reason to believe that that information would be in here?

  And if so, where would you look?
- A. Well, I'd just look through the file around the March 16, 2012 date of the letter and look to see if the letter was in the file.
- Q. Okay. And if the letter is not in the file -- I'm sorry.

What would the correspondence look like to the HOA?

- A. It would probably be in email format.
- Q. Was it NAS's practice in 2012 to forward letters such as this to the HOA for instruction?
- A. I don't know if it was a policy to do, without looking through the file. And if we didn't receive the letter, then it's hard to say whether or not it would have gone to the HOA.
- I know that there were discussions about these types of letters with the HOAs and with the management companies. And it was more kind of in a bulk -- these are the types of letters we're getting. This is what we're going to do. So may

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not be specific to this HOA with this type of
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    letter, but that HOAs were informed.
              But I think you said -- as far as
 3
         Q.
    whether there was a policy, you said you didn't
 4
 5
    know?
               I didn't know if there was a specific
 6
 7
    policy about having to send the letters, these
    type of letters, on, if it was received.
8
9
         Q.
              So that would be a question for
    Mr. Yergensen?
10
11
         Α.
              Yes.
12
              If we can just go back to the notice of
         Q.
    default briefly.
13
14
         Α.
              In Exhibit 6?
15
         O. Yes.
16
         Α.
              Okay.
17
              When you provided the notice of
         Q.
18
    default -- well, first of all, do you agree with
19
    me there's nothing in here that says, at least on
2.0
    the face of this document, that in order to
21
    release information to lienholders, the lienholder
22
    must obtain an authorization?
23
         Α.
               I don't think there's language in there
24
    that's like that.
25
         Q. And you didn't send, like, a cover
```

1 letter or any separate correspondence when you 2 served the notice of default that explained that; 3 correct? 4 Α. Correct. 5 Could I get you to look at Exhibit Tab Q. 34, please. 6 7 Α. Okay. 8 Q. Now, this is the supplemental 9 declaration of covenants, conditions, and restrictions for Mandolin. 10 NAS would not have reviewed these; is 11 12 that correct? 13 Α. Correct. 14 If I can still get you to take a look at Q. 15 page 158 of this. And I'm going to ask you a 16 question about -- it says -- it's the portion I've 17 highlighted down here. It says, "Any payments 18 received by the association in the discharge of a 19 unit owner's obligations may be applied to the 2.0 oldest balance due subject to any limitations in 21 the act." 22 Did -- even though I know you didn't 23 read this, is that still the same procedure NAS 24 applied when it received payments? 25 When NAS receives payments, we apply Α.

them to the total balance due.

2.4

- Q. So you don't apply it to the oldest balance?
- A. We're not required to apply it to the oldest balance. We're required to apply it to the total balance. We're trying to collect on the entirety of the lien. The HOA may have different requirements when they receive a payment that NAS has received or if they receive something from the homeowner. But NAS is collecting on the entire lien; therefore, we would apply the total amount to the balance, the total balance, due.
  - Q. So you would not follow the CC&R?
- A. We don't follow the CC&Rs, but we're not supposed to apply it to certain things. That would be the HOA having to do that.
- MR. BRENNER: Judge, I've got a ways to 18 go.

THE COURT: You want to break now?

MR. BRENNER: We can. Let me tell you,

I've got about three more pages for this witness,

and I'm sure Mickey will have some questions. So

we can do one of two things. If you wanted to go

on, I could try to be done shortly, or we can

break now.

```
1
              THE COURT: Let's take a break. Come
2
    back at 1:00.
 3
              MR. BRENNER: What time do you have to
 4
    be done for your --
5
              THE WITNESS: Just if I could leave by
    2:15, 2:30 at the absolute latest.
 6
 7
              THE COURT: Come back at 1:00. Thanks,
8
    guys. Off the record.
9
                 (Wherepon, a luncheon recess was
10
    taken.)
              THE COURT: We're back on the record.
11
12
              Ma'am, just be reminded you're still
1.3
    under oath.
14
              THE WITNESS: Thank you, Your Honor.
15
              THE COURT: Go ahead, Counsel.
16
    BY MR. BRENNER:
17
         Q. Can I get you to look at Exhibit Tab 34.
18
    It's the CC&Rs we previously looked at. I'm going
19
    to ask you to look at page 203.
20
         Α.
             Okay.
21
              All right. Just go over a couple of
22
    these. I'm going to start with 6.2.1.
23
              "Introduction. This Section 6.2
24
    establishes certain standards and covenants which
25
    are for the benefit of the holders, insurers, and
```

quarantors of certain security interests. 1 2 Section 6.2 is supplemental to, not a substitution 3 for, any other provisions of the governing documents, but in the case of conflict, this 4 5 Section 6.2 shall control." And then I'm going to go down to 6.23 6 7 and read that. "Notice of actions. The association 8 9 shall give prompt written notice to each eligible 10 mortgagee and eligible insurer of" -- and if we 11 look at B, it says, "any delinquency in the 12 payment of common expense assessments owed by a 1.3 unit owner which remains uncured for a period of 14 60 days and whose unit is subject to a first 15 security interest held, insured, or guaranteed by 16 that eligible mortgagee or eligible insurer as 17 applicable." 18 And then another I want to show you, and 19 then I'm going to have a question. 20 Why don't I stop there, then I'll ask 21 the questions separately. 22 What, if anything, does NAS do as part 23 of its role to facilitate application of the 24 provision I just read regarding notice of actions? 25 That would be for the HOA to be Α.

1 responsible for. 2 So NAS does nothing independent? Not that I'm aware of. Α. 3 So, for example -- well, let me just go 4 Q. 5 on to the next one. Section 6.2.6. "Inspection of books. 6 7 The association must maintain current copies of the declaration, bylaws, rules, the association's 8 9 articles of incorporation, books, records, and financial statements of the association. 10 11 association shall permit any eligible mortgagee or 12 eligible insurer or other first mortgagee of units to inspect the books and records of the 13 14 association during normal business hours." 15 If I asked you the same question, would 16 your answer be the same? 17 I'm sorry. What's your question? Α. 18 Q. What, if anything, does NAS do to 19 facilitate application of that provision? 20 Α. Can I see it? Because you took it away 21 awfully fast. 22 Oh, sorry. Q. Sure. 23 Α. I don't know what page we're on. 2.4 Sure. It's 206. Q. 25 206. Α.

Q. Same exhibit.

2.0

- A. Okay. So 6.2.6, I believe, is for the HOA.
- Q. Okay. All right. And before, as part of the policy of requiring authorization before releasing information to the beneficiary of a first deed of trust, since NAS doesn't review the CC&Rs, is it also safe to assume that you don't review the CC&Rs to see if there's a provision authorizing release of information to the holder of a first deed of trust?
- A. We would rely on the HOA to review the CC&Rs and know what's expected of them.
- Q. And you don't know whether or not there was a policy of forwarding requests for information from Miles Bauer to the HOA; correct?
- A. I'm sorry?
- Q. You don't know whether there was a policy to forward requests for information, like the Miles Bauer letter we saw, to the HOA?
  - A. I don't know.
- Q. All right. If I could ask you to take a look at Exhibit Tab 37 again. And we're going to look at page 323.
  - A. 323?

Q. Yes.

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- A. Okay.
  - Q. Let's look at 323 and 324.

What are these documents? Looks like 323 is a letter, and then 324 is authorization to publish.

- A. So 322, 323, and 324 would be sent as an email to either the HOA or the management company. It would have been sent regarding signing the authorization to publish to allow NAS to move forward with the recording of the notice of sale.
- Q. Okay. So there's one email, which is 322, with 323 and 324 attached; is that correct?
  - A. Correct.
- Q. All right. And is this also the form in which you would have -- well, strike that.

Would you agree with me that as part of this request for authorization, there's no request for authorization to release information to Miles Bauer?

- A. I don't see anything like that.
- Q. Okay. And do you know whether or not -going back to the Miles Bauer letter, do you know
  whether or not it would have been NAS's policy to
  reach out to Mr. Nolan to see if he would

1 authorize NAS to release information? He's the homeowner? 2 Α. Ο. 3 Yes. I don't think that there was a policy 4 5 that NAS would reach out. We required the third party seeking the information to reach out to the 6 homeowner. 8 Q. So NAS would have required Miles Bauer or Bank of America to reach out to the homeowner? 9 10 Α. Correct. 11 If I can get you to take a look at Q. 12 Exhibit Tab 9. This is the notice of foreclosure sale; 13 14 correct? 15 Correct. Α. 16 Do you agree with me -- and I'm 17 looking -- you can see where I've highlighted 18 here, although I don't expect you to be able to 19 read it off the screen. Just so you know where 20 I've highlighted. 21 Do you agree with me that the notice 22 says that the sale is going to be conducted under 23 the power of sale pursuant to those terms of those

certain covenants, conditions, and restrictions

recorded on July 6, 2006?

24

25

1 A. Yes.

2

3

4

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6

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- Q. Okay. And this also notes that the sale will be made without covenant or warrant, express or implied, regarding, without limited to, title, possession, or encumbrances or obligations to satisfy any secured or unsecured liens?
  - A. Yes.
- Q. And then it says the total amount due is \$3,954.62; correct?
  - A. Correct.
- Q. Similar to the questions I asked you before, there's no breakdown of how that amount is calculated on the face of this document; is that correct?
  - A. Correct.
- Q. And there's no information from which the super-priority portion of the lien can be extrapolated from the face of the document?
- A. There's nothing on the document that discusses super priority.
- Q. And it doesn't say the date the delinquency started or the number of months in arrears or the amount of the monthly assessment; correct?
- 25 A. Correct.

Q. And then if we can go back to Exhibit 1 2 Tab 37. 3 Α. Okay. Page 363. 4 Q. 5 Α. Okay. I'm going to ask you about the email at 6 Q. 7 the bottom. It's a policy question, so you'll 8 have to let me know if this is you or 9 Mr. Yergensen, but this email that says -- well, 10 let me read it, and then I'll ask the questions. 11 It says, "We have discovered that more 12 properties are now being sold at the foreclosure 13 auction to third-party investors. When this 14 happens, all parties get paid, including the HOA; 15 therefore, it is suggested that the HOA allow NAS 16 to take the property to foreclosure sale. 17 there are any third-party investors interested in 18 buying the property, it will be sold to such 19 interested parties. If there are no third-party 2.0 investors at the sale and the HOA wants to give 21 further consideration to other possible sale 22 outcomes or options, NAS can then have the 23 foreclosure sale postponed to a later date. 2.4 "Again, it is the recommendation of NAS 25 to proceed with the sale in anticipation of a

third-party investor buying the property. Please 1 2 let me know how to proceed with each HOA sale email I send you each week." 3 Was it NAS's policy to send the email 4 5 with this verbiage in every -- in relation to every non-judicial foreclosure sale around this 6 7 time? 8 Around this time, yes. Okay. All right. And when we talk 9 Q. about -- where it says when this happens, all 10 11 parties get paid, including the HOA, what parties 12 is NAS referring to? NAS and the HOA. 1.3 Α. 14 And that's it; right? Q. 15 Α. Correct. 16 Q. Not referring to the beneficiary of a 17 first deed of trust getting paid; correct? 18 Α. Just NAS and the HOA. 19 Q. Okay. And you're essentially seeking 20 input and permission from the HOA about whether it 21 wants to go forward with the sale; is that 22 correct? 23 Correct. Α. 24 And in this particular instance, the HOA Q. 25 asks for the sale to be postponed?

1 Α. Correct. 2 And you would agree with me that there's 3 nothing in this email advising the HOA about a letter from Miles Bauer asking for super-priority 4 5 payoff? There's nothing in this particular email 6 Α. 7 that discusses Miles Bauer. 8 Q. Okay. If I could get you to look at pages 336. My questions are going to be about 336 9 10 to 337, what these documents illustrate and 11 whether they illustrate that the homeowner entered 12 into a payment plan. I'm sorry. 336 to 338? 1.3 Α. I'm sorry. 336 to 376. 14 Q. Okay. And what's your question? 15 Α. 16 Ο. Do these documents reflect that the 17 homeowner made a payment of \$250 and entered into 18 a payment plan? 19 MR. BOHN: What page are you looking at? 20 MR. BRENNER: I was giving her 336 to 21 376. 22 Okay. Take your time to go through it. Q. We can go through these one by one. 23 2.4 Okay. Say it again. Because you said Α. 25 336.

- Q. Let's just do this: Let's start with -- I probably said it wrong. Let's go to 366.
  - A. 366.

1.3

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- Q. I'm trying to do some cut-to-the-chase, and in the process I think I'm creating confusion.
- A. I understand. No problem. I just want to make sure I'm looking at the right thing.
- Q. Do you agree with me that 366 and 367 reflect that the homeowner made a payment of \$250 in December of 2012?
- A. There is a \$250 payment. There's a money order on 366, and NAS's receipt for that payment on 367.
- Q. All right. And if we look at 368, this shows how it was disbursed, the \$250?
- 16 A. Correct.
  - Q. And you would agree with me it wasn't all applied to the oldest balance of the delinquency?
  - A. Well, you can't tell how it was applied by looking at 368. It shows that NAS sent \$180 to the HOA and that \$35 went to the title company and \$35 went to the posting company.
  - If you look at NAS's updated accounting ledger that would correspond with that payment,

you would be able to see that NAS applied it to the running balance.

- Q. We talked about that 295 or 289 figure when the account initially came over. That would not include North American Title Company fees or priority posting and publishing fees; correct?
- A. It's just whatever is on this disbursements requisition.
- Q. What would the North American Title Company and priority publishing fees be for?
- A. North American Title Company is the title company that NAS used, so it would be for recording documents. It would be for either a title report or a TSG. I haven't looked through the file to see which one we requested. Anything that would be from the title company. The priority posting and publishing is for posting and publishing the notice of sale.
- Q. All stuff that happens after the file is referred to NAS?
  - A. Correct.

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Q. All right. And if you look at page 375 and 376, and I guess 377 is the end of a signature block on an email, but do these reflect that the homeowner entered into a payment plan with the

homeowner association?

- A. 375 is the request for a payment plan from the homeowner, and 376 is the approval from the management company for the HOA.
- Q. I've got some questions for you about the email from Carly Jared to Cindy Manning.

And Carly Jared was an NAS employee; is that correct?

- A. Correct.
- Q. And the email says, "The above homeowner is requesting a 12-month payment plan. The balance as of November was \$3,954.62, but he did just bring in a \$250 good faith payment. Please advise if approved."

What is a \$250 good faith payment?

- A. We require that the homeowner, I guess -- I've heard it also called a "deposit."

  So they're making a payment. When they request a payment plan, they have to provide a payment with the payment plan.
- Q. And then the homeowner has -- it's a 12-month payment plan. Is that something the homeowner requests, or is it NAS that says, "Your payment plan would be 12 months"?
  - A. If you look at 375, towards the -- it

1 looks like it's the third sentence --2 0. I see. -- the fourth sentence, "I recently 3 4 returned to work, and I am requesting to set up a 5 12-month payment plan." All right. And when you set up the 6 Q. payment plan, does it also include the assessments 7 8 you anticipate would occur -- would be incurred over the 12 months, or is it just prior balance? 9 10 I believe that they do include the Α. 11 current assessments just so that the homeowner 12 doesn't have to make two separate payments, that 13 they're only making one payment per month. 14 And it's standard that approval from the Q. 15 HOA will be sought in this form, like an email? 16 Α. Correct. 17 Okay. If I could get you to look at Q. page 389. 18 19 Α. Okay. 20 Q. Do you recognize this document? 21 This is the affidavit of publication. Α. 22 And I'm going to -- I've highlighted 0. 23 this portion, which I know you can't read on the 24 screen, but I'll read it. It says, "The sale will 25 be made without covenant or warranty, expressed or

1 implied, regarding, but not limited to, title or 2 possession or encumbrances or obligations to 3 satisfy any secured or unsecured liens." Did I read that correctly? 4 5 Α. Yes. And this is what actually would get 6 Q. 7 published in Nevada Legal News? 8 Α. Correct. 9 All right. And if we could turn to Exhibit Tab 10. What is Exhibit Tab 10? 10 11 Exhibit 10 is a copy of the recorded Α. 12 foreclosure deed. 13 Q. All right. And if -- you can see where 14 I highlighted. It says that the deed is without 15 warranty, expressed or implied; is that correct? 16 Α. Correct. 17 And there's language referencing the Ο. 18 CC&Rs, where it states, "This covenant is made 19 pursuant to the powers conferred upon the agent by 20 Nevada or by statutes, the Mandolin governing 21 document CC&Rs, and that certain notice of 22 delinquent assessment lien described herein." 23 Did I read that correctly? 2.4 Α. Yes. 25 And I'm assuming if I ask you the same Q.

1 question I did before, it's not going to be any 2 different, but I'll ask it anyway. 3 What, if anything, did NAS do to make 4 sure that its sale was pursuant to the CC&Rs at 5 this stage? 6 Α. Nothing. 7 MR. BRENNER: No further questions at this time. 8 9 THE COURT: Mr. Bohn. MR. BOHN: Thank you, Your Honor. 10 11 CROSS-EXAMINATION OF SUSAN MOSES 12 BY MR. BOHN: 13 Q. Ms. Moses, my name is Michael Bohn. 14 the attorney for plaintiff Perla Del Mar Trust and 15 Eddie Haddad. 16 At any time did -- does your file 17 reflect any correspondence from Bank of America or 18 their attorneys advising you that under the terms of the CC&Rs, they're entitled to see the books 19 2.0 and records of the homeowner? 21 So I'm looking at NAS's phone notes on Α. 22 BANA/Nolan-438. 23 0. Which one? What page number? 2.4 At BANA/Nolan-438. Those are NAS's Α. 25 phone notes. And I don't see any correspondence

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1
    from Bank of America for Miles Bauer. And on the
    status report, BANA/Nolan-448, I didn't see
2
 3
    anything documented in there either.
               Is there anything in either of these two
 4
 5
    documents which indicate that you received any
    correspondence whatsoever from Miles Bauer or from
 6
 7
    Bank of America or anyone else on behalf of Bank
    of America?
8
9
              There is not.
         Α.
10
              MR. BRENNER: Relevance. Stipulated
11
    fact.
12
               THE COURT: I'll allow it. Overruled.
    BY MR. BOHN:
1.3
14
              Did you review this file before you came
         Q.
15
    in to testify today?
16
         Α.
               I did not.
17
              Okay. You had the opportunity to review
         Q.
18
    this file since you've been on the stand; correct?
19
         Α.
              Correct.
20
         Q.
              And you haven't seen any correspondence
21
    from Miles Bauer or Bank of America?
22
              Not in the document --
         Α.
23
              MR. BRENNER: Relevance.
2.4
               THE COURT: I think it's relevant.
25
    Overruled.
```

1 MR. BOHN: Thank you. BY MR. BOHN: 2 3 Does your file reflect if any additional 4 payments were received from Mr. Nolan other than 5 that \$250? A. I'm looking at BANA/Nolan-410. That's 6 7 NAS's updated accounting ledger for the date of the sale. And if you look at the bottom portion 8 9 of this ledger, the only payment that we show 10 would be the \$250 payment from the homeowner for 11 the deposit for the payment plan. There were no 12 additional payments made. 13 And if there was a payment plan Q. 14 established, would that paperwork be handled by 15 NAS or by the HOA? 16 Α. NAS. 17 Is there a payment plan in this file? Q. 18 Α. On BANA/Nolan-381 is a copy of the payment plan for the homeowner. 19 20 MR. BOHN: Thank you. I have no further 21 questions. 22 THE COURT: Any more? 23 MR. BRENNER: I will. One second. 24 REDIRECT EXAMINATION OF SUSAN MOSES 25

1 BY MR. BRENNER: 2 Do I understand correctly that if you 3 received correspondence by mail, it was your policy and procedure to place that correspondence 4 5 in the file? 6 Α. Correct. 7 0. You've testified, I think you said, in 600 different depositions. I'm assuming some 8 subset of that was with my firm, in Bank of 9 10 America cases, where it was alleged to have sent a 11 letter like the kind we saw in Exhibit 52; is that 12 fair? 13 Α. Yes. 14 And it's frequent that there's an Q. 15 allegation by Bank of America that it sent the 16 letter, and then when you come to testify and look 17 at your file, you don't see the letter in your 18 file; is that fair? 19 Α. Correct. 20 MR. BRENNER: Your Honor, for the 21 record, Stipulated Fact 17 is Bank of America --22 BANA, through its counsel, Miles Bauer, sent the 23 letter dated March 16, 2002, to Mandolin Phase 3, 24 care of NAS, regarding payment of the

super-priority lien, the terms of which speak for

1 themselves and include a request for 2 identification of a super-priority portion measured at a maximum of nine months of unpaid 3 assessments and offering to pay that amount upon 4 5 proof of same. And that cites to Joint Exhibit 32. 6 7 And then Stipulated Fact 18 is NAS 8 received Miles Bauer's letter but did not respond 9 based on its claim that doing so would violate the FDCPA. 10 11 BY MR. BRENNER: 12 Ms. Moses, if you do not have a copy of 13 this letter in your file, then it's safe to say 14 NAS breached its own policy by failing to put a 15 copy of the letter in its file? 16 Α. I'm sorry. I'm not sure I understand 17 your question. 18 Q. Well, NAS's policy was to put a copy of Exhibit 32 in the file; correct? 19 20 A. Correct. I don't see a copy of it in 21 the file. 22 All right. And then going back to your 0. 23 testimony about the payment plan and about 381, in 24 particular --25 Α. Okay.

1 -- this is the payment plan you were Q. 2 referring to? 3 Α. Correct. This isn't signed. How would it have 4 Ο. 5 been delivered to Mr. Nolan? Probably by mail. 6 Α. 7 0. And do you have anything in your file that would indicate that one way or the other? 8 To indicate what? 9 Α. 10 That it was delivered by mail. 0. 11 It would have been sent by email. Α. 12 don't have any proof that it was received, if that's what you're asking. 1.3 14 Okay. And your testimony that it was Q. delivered by mail, you're basing that on practices 15 16 and procedures? 17 Correct. Α. 18 Q. There's nothing in the file that would 19 specifically say that the practice and procedure 2.0 was followed in this case? 21 If you look at BANA/Nolan-448, which is Α. 22 NAS's updated status report, there's an entry on 23 December 17, 2012 that says, "Payment plan

executed." The amount due is \$453. 1/3/2013

through 11/3/2013, with balance due 12/3/2013.

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And since there was no response from the homeowner, NAS sent the breach letter on BANA/Nolan-382 explaining that the homeowner had breached his payment plan.

And I don't have any correspondence or notations in the status report saying that the homeowner responded after the payment plan was sent to him or the breach letter.

- Q. What does it mean, "Payment plan executed on 12/17/2012 per the status report"?
- A. That the payment plan was sent to the homeowner, and we're waiting for a response from the homeowner.
  - Q. So "executed" doesn't mean signed?
- A. No.

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- Q. And there's no follow-up call to the homeowner to ask if they received a copy and intended to return the payment plan?
- A. There's nothing in the file on the phone notes on BANA/Nolan-438 that the homeowner called NAS regarding the payment plan or the breach letter.
  - Q. I'm sorry. 438?
- A. Yes. The phone notes.
  - Q. So this -- per the status report, the

1 payment plan document was sent on 12/17? 2 Α. Yes. 3 And there's no phone call to -- to Ο. Mr. Nolan or other communication, after sending 4 5 the payment plan, about the payment plan itself? Well, we sent a breach letter, and 6 7 there's no response from the breach letter either. 8 Q. Okay. And the payment plan as structured, that would have gotten the delinquency 9 10 paid in full within 12 months? 11 Α. I didn't look at it. The balance due 12 would have been 12/3/2013, so whatever was due 1.3 that date would have been -- there would have been 14 a balance. 15 And that would have included NAS's Ο. 16 costs? 17 Α. Yes. 18 Q. Okay. If you're in communication with 19 Mr. Nolan now, why not send Mr. Nolan a request 2.0 for authorization to release information to Miles 21 Bauer? 22 I don't know. Α. 23 MR. BRENNER: No further questions. 24 THE COURT: Any more? 25

1 RECROSS-EXAMINATION OF SUSAN MOSES BY MR. BOHN: 2 3 Q. Do you consider it to be NAS's obligation to request the homeowner to provide 4 5 authorization for third persons to get information, or is that the obligation of the 6 7 third person, such as Bank of America, to request that authorization and provide it to you? 8 9 We -- our policy is that the third party Α. needs to provide the authorization to NAS to be 10 11 able to release information. 12 MR. BOHN: Thank you. No further 13 questions. 14 REDIRECT EXAMINATION OF SUSAN MOSES BY MR. BRENNER: 15 16 Your concern is NAS's own FDCPA 17 exposure; correct? 18 Α. About what? Q. About producing information to Miles 19 2.0 Bauer. 21 I'm sorry? Α. 22 Miles Bauer didn't say it was concerned 23 about violating the FDCPA in its letter, did it? 2.4 I don't believe so. Α. 25 MR. BRENNER: No further questions.

MR. BOHN: Your Honor, I have no further questions. But before you excuse the witness, I haven't done this before, but I would orally move to be relieved from Stipulated Fact Number 18, which states, "NAS received Miles Bauer's letter but did not respond based on its claim that doing so would violate the FDCPA."

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I've done a number of these trials.

I've seen a lot of these cases and a lot of the letters. Sometimes they were ignored. But the witness's testimony is that it doesn't appear to have -- I know the statute and the case law is that a letter sent is presumed to be received, and that's what I agreed to this particular stipulation on.

But it's this witness's testimony that the letter is not in the file; therefore, she believes it was not received. And in relieving from 18, I'm not saying it was or wasn't received, but the Court should consider the testimony of the witness rather than the stipulated fact.

MR. BRENNER: Trying to hold back the editorial on it. It's a stipulated fact, Judge, and incredibly prejudicial to come here and change it. The entire trial strategy is based around it.

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1
    I know for a fact Mr. Yergensen would come in here
2
    and say -- because I've got his testimony saying
    it -- that NAS routinely breached its own
 3
    procedure in failing to put these letters in the
 4
 5
    file.
              We wouldn't have called the witnesses in
 6
 7
    this order. We wouldn't have asked the same
8
    questions. We would have used different evidence.
9
    We would have done things differently if this
10
    wasn't a stipulated fact. I didn't have to
11
    because it is a stipulated fact. It's that
12
    simple.
13
              THE COURT: So are you asking me to
14
    reserve ruling on it until we have Mr. Yergensen's
15
    testimony?
16
              MR. BRENNER: No.
                                  I'm asking you to
17
    absolutely deny it. Halfway through trial, after
18
    we've set our strategy in motion based on reliance
19
    on a stipulated fact, to try to pull the rug out
2.0
    from under us, where it is a stipulated fact, is
21
    ridiculously prejudicial. I would say it would
22
    result in a mistrial.
23
              MR. BOHN: It wouldn't be a mistrial --
24
    my turn?
              THE COURT: Sure.
25
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MR. BOHN: All right. It wouldn't be a mistrial. I don't see a jury sitting over here.

And it's not that extremely prejudicial.

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There still is the presumption that it was received, and I acknowledge that. And it goes -- either way you slice it, it goes to one of our claims or defenses that they didn't receive a response.

Why didn't they do anything? Why didn't they call? Why didn't they send us a follow-up letter? Anything. That's from the Shadow factors. Is their actions are inactions in attempting to stop the sale. All I'm saying is from the live testimony -- the live testimony differs from the stipulated fact. You should consider the live testimony.

You may decide to ignore it and go with the stipulated facts. I'm just asking you to go -- relieve us of the stipulated fact and consider the live testimony.

MR. BRENNER: If I may put one more thing on the record. This is one amongst many things I would have done differently if we didn't have that stipulated fact. I would have showed up with a binder with about half a dozen trial

transcripts where it's admitted that despite it 1 2 being the practice, it routinely was a practice that was ignored. I would have impeached the 3 witness with it. 4 5 But guess what, it didn't matter. 6 didn't need to do that research, bill my client 7 for the time, or deal with that at all because it 8 was a stipulated fact in this case. 9 THE COURT: Okay. We'll let you go now. 10 Thank you. 11 (Witness excused) 12 THE COURT: You did stipulate to it. 13 Testimony is different. I don't know if there's a 14 good answer. 15 MR. BRENNER: If you're entertaining it, 16 Your Honor, then I would need to go -- we would 17 need to pause trial, and I would need to go 18 back -- I don't even have the materials here, the 19 tools here, to build the case, the full case, for 20 delivery. I haven't prepped on it because it was 21 stipulated. 22 I would need you to stop the trial now, let me go back and retool things, and let me 23 24 prepare a case for delivery, if that's what we're 25 doing.

THE COURT: Even if I relieve you of the stipulated fact, there's still a presumption that letters sent are received. So the presumption is that it was received, and for some reason it's just not in the file. How does that change anything? MR. BRENNER: I don't know that it does. But I would put on my full case about delivery if that had been a contested fact. I would put on my 10 case. I would have that record, and it would be presented. 12 To come here and say we are going to 13 erase a stipulated fact that the parties agreed to beforehand, how could that not be prejudicial? And we're truncating a trial when I have -- an SFR trial is four or five days. We're truncating it 17 down to a day and a half. There's a reason. don't put the same evidence on. THE COURT: I haven't even looked at the 20 stipulated fact until you guys referenced it in the testimony. So are there other stipulated facts that relate to that issue? MR. BOHN: 17 and 18 are the only two. THE COURT: 17 is not in dispute, is it? MR. BOHN: No.

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THE COURT: 17 is that the letter was
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    sent.
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              MR. BOHN: Correct.
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              THE COURT: You have a copy of the
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    letter. You actually referenced it. It's
    Exhibit 32; correct?
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 7
              MR. BOHN: Correct.
 8
              THE COURT: So the only issue is whether
    or not the letter was received.
 9
10
              MR. BOHN: Correct.
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              THE COURT: So 17 we're not going to
12
    have to deal with. 18, I'm just going to -- how
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    about we do this: I'm just going to presume that
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    the letter was received and not put in the file.
              MR. BOHN: If that's your finding,
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16
    that's fine.
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              THE COURT: Whether it's a stipulated
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    fact or not, a letter sent is presumed received.
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    She said she didn't see it in the file, but that
    doesn't mean that it wasn't received and not put
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    in the file. I'm just going to presume that she
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    got it.
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              MR. BOHN:
                         Thank you.
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              THE COURT: What else? Do you have
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    another witness?
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              MR. BRENNER: Yep. Mr. Jung should be
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    here.
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              THE COURT: Good afternoon, sir. Step
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    all the way up on the witness stand. Once you get
 5
    there, remain standing, raise your right hand to
 6
    be sworn.
 7
               THE CLERK: You do solemnly swear the
    testimony you're about to give in this action
 8
    shall be the truth, the whole truth, and nothing
 9
10
    but the truth, so help you God.
               THE WITNESS: Yes, I do.
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12
              THE CLERK: Please be seated and please
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    state and spell your first and last name for the
14
    record.
15
              THE WITNESS: My first name is Rock,
16
    R-O-C-K. Last name is Jung, J-U-N-G.
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              THE COURT: Thank you.
18
              DIRECT EXAMINATION OF ROCK JUNG
    BY MR. BRENNER:
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20
              Good afternoon, Mr. Jung. What is your
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    present occupation?
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         Α.
              I am an attorney.
              Nevada licensed?
23
         Ο.
24
              Yes, sir.
         Α.
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         Q. And how long have you been a
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1 Nevada-licensed attorney? Since 2008. 2 Α. Where are you currently employed? 3 0. I'm currently employed with the law firm 4 Α. 5 Wright, Finlay & Zak. And where were you employed in 2012? 6 Q. 7 Α. 2012, I would have been employed with 8 the law firm Miles, Bauer, Bergstrom & Winters. 9 And what were your dates of employment Q. 10 with Miles Bauer? Approximately October 2009 through March 11 Α. 12 2014. 13 And was Bank of America one of your 14 clients during that period? 15 Yes, they were. Α. 16 What type of work did Miles Bauer 17 perform for Bank of America in relation to HOA sales while you were at Miles Bauer? 18 19 In relation to HOA sales, generally, we 20 would seek to contact the HOA or its HOA sales 21 trustee to obtain information to allow us to 22 tender and satisfy any super-priority lien 23 obligations that might have existed in order to

protect the bank's first deed of trust lien

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interest.

- Q. And when you performed those services, did you charge for them?
  - A. I did. We did, yes.

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- Q. And can you estimate for me. During the period of time that you worked at Miles Bauer, the number of times Bank of America hired Miles Bauer to determine and pay super-priority liens?
- A. Wow. During the four and a half years I was there, I'd say several thousands. Good faith estimate, probably about 6,000 or so.
- Q. And can you walk me through the steps of typically what would happen after you got one of those referrals, what you would do next from there.
- A. Sure. After receiving a referral, we would generally review the documents that came with the referral, see who recorded the HOA notice in question, and based on the information contained in the notice, contact the HOA trustee to request the information to satisfy any super-priority lien obligations that might have existed. And then it depends whether or not -- or depended whether or not we received any information back to allow us to do so.
  - Q. Okay. And would you reach out by way of

1 letter? 2 Yes. Correct. Α. 3 Q. Okay. All right. And when you received information back -- if you received information 4 5 back from the -- you would send these letters to trustees, I take it, rather than the HOA? 6 7 Α. Correct. Generally the entity that 8 recorded the notice in question and whose contact 9 information would have been contained in that 10 notice. 11 Okay. And if the trustee responded by Q. 12 providing -- let me back up. 13 What type of information were you 14 looking for specifically? 15 Specifically, we were looking for the Α. 16 HOA common assessment amount to allow us to 17 calculate a super-priority amount. 18 Q. And what is the typical practice as to 19 how that information was provided to Miles Bauer? 20 Generally, it would be provided in a Α. 21 payoff ledger form, which would have a breakdown 22 of fees, including assessments. 23 Q. Okay. Once you received that ledger, 2.4 what would be the next step?

The next step, assuming if we did

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Α.

receive a ledger, we would calculate -- the super-priority amount generally would be nine months of common assessments.

- Q. Were there also times where you made a voluntary payment of additional amounts?
  - A. Yes.

- Q. And that would be to cover some costs and fees?
- A. Correct. Reasonable fees and costs as it pertains to a first deed of trust lienholder.
- Q. And how would you get the money to pay the super priority and whatever other portion?
  - A. My recollection is we would recommend the amount we felt would satisfy any super-priority lien obligations to the client, and they would wire that amount.
- Q. And then after the amount was wired, what happened next?
- A. We would then convert the wired amount into a check and then hand deliver that check to the HOA trustee in question.
- Q. And would that check come with a cover letter?
- 24 A. Yes, it would.
- Q. What was the gist of the cover letter?

- A. The gist of the cover letter was to explain, one, what property it was pertaining to; and, two, to remind them of our prior correspondence, where we were requesting information to allow us to satisfy any super-priority lien obligations; and, three, the check amount and how we came about calculating that amount.
  - Q. All right. Who is NAS?
  - A. NAS is the -- stands for Nevada

    Association Services. And from what I know,

    they're a very large collection agent or HOA sales

    trustee for a lot of HOAs in Nevada.
  - Q. Of those 6,000 retentions that you testified about, are you able to estimate what percentage of those might relate to NAS?
  - A. That's a good question. I could say -first of all, I can say they're probably easily
    the single most common HOA trustee I saw out of
    those approximate 6,000 or so files. Number two,
    if I were to make an estimate, maybe a third would
    be NAS.
- Q. All right. So hundreds, if not thousands?
  - A. Correct.

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Q. All right. And through those efforts, did you become familiar with NAS's practices for handling your attempts to request information and ultimately issue a check?

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- A. I did. And I remember it changed over the years of my employment with Miles Bauer.
  - Q. Can you describe what you mean.
- A. Well, initially, what I recall, when we first started sending these requests for payoff information to satisfy any super-priority lien obligations in late 2009, NAS would send us a payoff ledger pertaining to the requested property in question.

But I want to say in sometime 2012, NAS changed that policy to no longer providing any information in response to our request, citing concerns of violating the FDCPA absent borrower's written authorization and a payment of \$150 for that information.

- Q. So prior to 2012, they didn't -- NAS -- your understanding of NAS's practices was it didn't require a \$150 payment or the authorization?
- A. Or the borrower's written authorization, that's correct.

- Okay. At some point in time, did NAS 1 Q. 2 again change its procedures? 3 Yes, that's what I recall. Α. 4 Q. Okay. Do you recall when they changed 5 their procedures again? I don't. Maybe -- maybe late 2013-2014. 6 7 I might have left already, Miles Bauer, by that 8 time. 9 So what would you do -- once NAS said, Q. "We won't give you information without the 10 homeowner or borrower authorization," what would 11 12 your next step in the process with NAS be? 13 Α. The next step would be to look at our 14 database because, as I testified earlier, NAS had previously provided us with payoff ledgers. So we 15 16 had a significant amount of past payoff ledgers 17 that were in reference to dozens, perhaps -- I 18 want to say dozens of different HOAs. So we would 19 look to see if we already had a past payoff ledger 2.0 on file pertaining to that same HOA in question. 21 Okay. Can I get you to look at the big Q. 22 exhibit binder in front of you. It's already
  - A. Okay.

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MR. BRENNER: Your Honor, for the

open. Look at Exhibit Tab 22.

1 record, stipulated -- assuming it's still a stipulated fact, Stipulated Fact 19 is BANA, 2 through its counsel, Miles Bauer, sent a letter 3 dated September 20, 2012 to the master 4 5 association, care of Silver State, offering to pay the sum of nine months of common assessment 6 7 predating Mr. Nolan's default, requesting proof of 8 that amount, requesting information regarding the 9 master association sale, referring to Joint Exhibit 22. 10 11 BY MR. BRENNER: 12 Mr. Jung, can I get you to look at that exhibit, Joint Exhibit 22. 13 14 Yes. Okay. I'm looking at it now. Α. 15 Do you recognize this document? Ο. 16 Α. I do. 17 That's your signature on the second Q. 18 page; correct? 19 Α. Correct. 20 This is for the property located at Q. 21 7510 Perla Del Mar Avenue; is that correct? 22 That's correct. Α. 23 0. And it was sent to Mountain's Edge 24 Master Association, care of Silver State Trustee 25 Services?

A. Correct.

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- Q. Okay. And this was that initial inquiry letter asking for information about the super priority?
  - A. Correct.
- Q. And I want to focus your attention on page 2, which is BANA 88. And there is the paragraph that says, "Based on Section 2B" -- I'm assuming you've seen it a million times, but I'll slow down. Make sure everyone else can get there. Put it up here, too.

It says, "Based on Section 2B, a portion of your HOA lien is arguably senior to BANA's first deed of trust, specifically the nine months of assessments for common expenses incurred before the date of your notice of the delinquent assessment dated August 9, 2012."

And then I'm going to read the last sentence. It says, "That amount, whatever it is, is the amount BANA should be required to rightfully pay to fully discharge its obligations to the HOA per NRS 116.3102, and my client hereby offers to pay that sum upon presentation of adequate proof of the same by the HOA."

What were you looking for as far as

adequate proof?

- A. Basically, an official account statement or payoff ledger on the HOA trustees' letterhead or some kind of documentation that would show it came from the HOA trustee itself.
- Q. And can I get you to turn to Exhibit Tab 23.
  - A. Okay.

MR. BRENNER: Your Honor, for the record, Stipulated Fact 20, the master association provided a statement of account showing the total amount Mr. Nolan owed to the master association through September 20, 2012, in response to Miles Bauer's letter.

## 15 BY MR. BRENNER:

- Q. Mr. Jung, looking at Exhibit Tab 23, is this the type of proof that you were looking for?
  - A. Yes, that's correct.
- Q. All right. And is this similar to the information, even if not exactly in form, in substance to what NAS would provide prior to its FDCPA policy?
- 23 A. Correct, yes.
- Q. All right. And was it your procedure to -- when NAS provided that ledger, was it your

procedure to accept that ledger as proof that you 1 2 were looking for, as referenced in your letter? That's correct. 3 Α. After you received this ledger, if I 4 Q. 5 understand correctly, your next step in the process would have been to calculate an amount and 6 7 issue payment? 8 Α. Correct. It would be to calculate the amount and let the client know what our calculated 9 10 amount was. 11 So let's take a look at Exhibit Tab 24, 0. 12 if we can.

MR. BRENNER: Your Honor, it's also stipulated that -- Stipulated Fact 22, Miles Bauer, on BANA's behalf, delivered a check for \$932 -- I'm sorry, delivered a \$932.83 check to the master association, care of Silver State, on or about October 12, 2012. This included 225 -- there's a typo -- 225, nine months' worth of assessments, plus a voluntary payment of certain collection costs and fees.

22 BY MR. BRENNER:

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- Q. Mr. Jung, what is Exhibit Tab 24 in your words?
- 25 A. Exhibit 24 is what I call a cover letter

for the check that accompanied -- a cover letter that accompanied the check that was meant to pay off or satisfy any super-priority lien obligations.

- Q. And it's your signature on that letter; is that correct?
  - A. Correct.

- Q. And is a copy of the check at Exhibit Tab 25 that would have gone with that letter?
  - A. Correct.
    - Q. How you would you deliver the check?
- 12 A. We would deliver the check via a runner.
- 13 | I believe it was Legal Wings that did it for us.
  - Q. Do you understand correctly from your testimony that the initial letter requesting information would go by mail, and then if you had the information to calculate an amount for a check, the check would be delivered by runner?
    - A. Correct.
  - Q. And then if you look -- I'm going to ask you how you calculated the \$932.83 amount. And if necessary, to refresh your recollection, I would point you to page 93 of Exhibit 24.
- A. Well, at this time we were paying nine months' worth of assessments plus reasonable fees

and costs. So it appears out of that \$932.83, I believe \$225 was pertaining to an equivalent of nine months' worth of assessments.

I think the HOA assessments for this HOA was assessed on a quarterly basis as opposed to monthly. So perhaps it was \$75 a quarter times 3 would give us the equivalent of nine months, or \$225. The remainder of the balance would have been what we estimated to be reasonable fees and costs.

- Q. And that would be based on the information Silver State provided?
- A. Correct.

- Q. All right. And so, in essence, the payment was for approximately four times what the nine months' worth of delinquent assessments were?
- 17 A. Correct.
  - Q. And this was your typical procedure -what we just viewed, with the initial letter, the
    response, the check, this tracks your typical
    procedure in dealing with these files; is that
    correct?
- 23 A. That is correct.
- Q. All right. If I can get you to look at Exhibit Tab 30.

1 A. Okay.
2 O. What

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- Q. What is Exhibit Tab 30?
- A. Exhibit Tab 30 is what I like to call the initial letter to the homeowner. And so this was just a letter that we wrote to the homeowner of record -- homeowner of record of the deed of trust, letting him know who we were, and that we had received a copy of a notice of default by the HOA or its trustee, and to let him know that he needs to bring the HOA account current, or we would have to advance funds to bring it current.
- Q. And can I get you to look back now at Exhibit Tab 28.
- A. And, I'm sorry, just to step back for a moment. We would have to advance funds to satisfy any super-priority lien obligations, but that doesn't mean we were satisfying any balance owed by the homeowner.
- Q. Understood.
- Could I get you to look back at Exhibit Tab 28, please.
  - A. Okay.
- O. And what is Exhibit Tab 28?
- A. Exhibit Tab 28, it's a copy of a screenshot of ProLaw, which was the case

management system that I used while at Miles,
Bauer, Bergstrom & Winters.

- Q. If you had -- and do you agree with me, this has the very notes about the activities that are occurring on this file in chronological order?
  - A. Yes, I do.

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- Q. And it was your policy, practice, and procedure to record the events in the form that you have here in Exhibit 28?
  - A. That's correct.
- Q. And if you had received a response from the homeowner in response to Exhibit 30, your September 10, 2012 letter, would that have been reflected in ProLaw?
  - A. Yes, it would have.
- Q. And what does a lack of a notation regarding a response from the homeowner tell you?
- A. It tells me that the homeowner never responded to that letter we sent him.
- Q. Was it always your practice to send that letter to the homeowner?
  - A. Yes, it was.
- Q. And was it normal that the homeowner would not respond to that letter?
- 25 A. Yes. Meaning more 'often than not, I

would not receive a response from the homeowner.

Q. I'm going to ask you to turn to Exhibit Tab 32.

MR. BRENNER: Your Honor, we've spoken about the stipulated facts related to this one, so I won't read those again.

- Q. Mr. Jung, is this a letter you drafted?
- A. Yes, I would have drafted this, with approval from my managing attorney.
  - Q. And is that your signature?
  - A. Yes, it is.

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- Q. And what's the purpose of this letter?
- A. The purpose of this letter is similar to the other initial letter we looked at. And this one is to the HOA trustee, Nevada Association

  Services, and appears to be the same property. So that leads me to believe there must have been two HOAs, like a master and sub, and NAS is one of the trustees for one of the two.

So, once again, we're just introducing who we are, who we represent. And in response to an NOD that was recorded by NAS, we would like information to allow us to satisfy any super-priority lien obligations.

Q. I know you're not going to remember with

precision, but focusing on March of 2012, could you estimate for me how many letters like this you had sent to NAS, be it in the hundreds or the thousands or whatever number you would use?

- A. By March? That was approximately my halfway point of employment with Miles Bauer, give or take. I'd say it would have been close to a thousand.
- Q. And, again, it was your practice, if you had the information either from a current ledger provided NAS or prior ledger, then to issue a check to NAS?
  - A. Correct.

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- Q. And I apologize if we already covered this. What was your understanding of what NAS would do with that check that you issued?
- A. Oh, they would always reject it unless it was for the full amount.
- Q. Were there times when you ever paid the full amount?
  - A. There were a handful of times, yes.
- Q. And were those circumstances you were representing the first or the second or something else?
- A. The second, a junior deed of trust.

Q. Okay. What would happen, in your experience, when you paid NAS the full amount on behalf of a second?

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- A. Well, funny enough, a few times they would just reject that and send it back just out of reflex, out of habit. And we would have to resend it and tell the runner specifically to tell the receptionist, "No, no, this is for the full amount that was stated on your NAS payoff ledger, not just nine months or not just nine months and fees and costs, so don't throw it away or don't give it back to us, because you're going to want it."
- Q. All right. I just probably -- I'm just going to ask the question.

Why did you need information from NAS in this particular instance?

- A. Why? We wanted to satisfy the super-priority lien obligations. And based on the notice of default that NAS recorded, we don't know what the monthly assessment amount is or what the super-priority amount is or any information to allow us to calculate a super-priority amount.
- Q. All right. And I believe you said that your understanding as to why NAS wouldn't provide

the information was FDCPA?

- A. That's what I recall NAS citing to, their fear of possibly violating the Fair Debt Collection Practices Act.
- Q. Did they tell -- was that message given to you globally, or would you get an individual response in relation to each individual letter?
- A. I believe it was globally. And then they just stopped responding, period, even though they were continuing to reject the check attempts.
- Q. And in this particular file, is there any reason why this would have differed from your normal procedure of checking to see if you had a prior ledger from when NAS was responding?
- A. No. We would have -- if they weren't providing a payoff ledger at this time of the letter, March 16, 2012, we would have automatically looked at the database, I like to call it, archives and just see if we have a past payoff ledger regarding this same HOA.

MR. BRENNER: No further questions.

THE COURT: Mr. Bohn.

MR. BOHN: Thank you, Your Honor.

CROSS-EXAMINATION OF ROCK JUNG

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1 BY MR. BOHN: 2 Good afternoon, Mr. Jung. Can I call 3 you Rock? I know you. That's fine. No problem. 4 Α. 5 Ο. All right. What was the next step that you, at the Miles Bauer law firm, or Bank of 6 7 America would do once a check was rejected? We would then do what I call monitor the 8 Α. file, see if it did go to sale, or if it was 9 10 postponed. And that would be it. 11 How you would you monitor the file? Q. Basically, looking at the recorder's 12 Α. 13 website, see if there was a sale or a subsequent 14 trustee's deed upon sale recorded. 15 Did you have access to the Nevada Legal Ο. News calendar and website? 16 17 Α. I believe so, yes. 18 Q. Would you check that? I personally wouldn't. I believe my 19 Α. legal assistant would. 20 21 Okay. So your office would monitor, and Q. 22 you would know when a property was set for sale. 23 You would also know if a property was postponed; 2.4 correct? 25 Α. Correct.

Okay. Other than just watching it, did 1 Q. 2 your firm take any steps to pay the full lien 3 amount? 4 Α. No. 5 Q. Did your firm take any steps to try to get an arbitration to dispute the lien amount? 6 7 Α. No. 8 Q. Did your firm attempt to get a restraining order to determine what the proper 9 amount was? 10 11 Α. No. 12 Did your firm record any notices to let Q. 13 the public know that there was a dispute as to the 14 amount? 15 Α. No. 16 Q. I just asked you what you would do if a 17 check was rejected. 18 What would your firm do if your initial 19 inquiry letter sent by mail was not responded to 2.0 whatsoever? 21 MR. BRENNER: Asked and answered. 22 MR. BOHN: I believe my first question 23 was what would he do if the check was rejected. 24 want the same line of questioning for if the 25 letter -- you didn't get a response to your letter

1 of inquiry. 2 MR. BRENNER: Relevance. 3 THE COURT: I'm going to allow it. 4 MR. BOHN: Thank you. 5 THE WITNESS: If we didn't receive a letter response to our first letter, I believe 6 7 that's when we would look at our database or 8 archives to see if we had a payoff ledger from NAS 9 from the past, when they were providing payoff 10 ledgers, and whether or not it was a payoff ledger 11 for the same HOA as the HOA where we were now not 12 getting a response to our first letter. BY MR. BOHN: 1.3 14 Okay. And from this -- if you did not Q. 15 have that information in the database, what was 16 your next step, if anything? 17 Our next step was to just consider it as Α. 18 a rejected tender attempt, because we've done 19 everything we can. We reached out to NAS. 2.0 stonewalled us. We looked in our archives to see 21 if we had past payoff ledgers when they weren't 22 stonewalling us. And if we didn't, then we had to 23 just treat it as a rejected file. 2.4 And if there was no check sent, would Q. 25 that be an indication in your mind that you didn't

have any archived information regarding this particular HOA?

A. Correct.

- Q. Okay. And would the answer still be the same, you wouldn't file for arbitration, go for a TRO, pay the full lien amount, or record any documents disputing the lien amount; is that correct?
  - A. That's correct.
- Q. In any of the time that NAS or any other collection agent would refuse to provide information based on the FDCPA, would you provide them with a copy of the deed of trust and plant the parts of the deed of trust that gave you the right to pay off the lien?
  - A. No.
- Q. Would you ever research the CC&Rs to see if the CC&Rs gave the bank any rights to review the financial records?
- MR. BRENNER: Privileged, Your Honor.
  What Bank of America's counsel did in furtherance
  of its retention is a privileged matter. He can
  certainly ask if he told them about the CC&Rs.
- MR. BOHN: Counsel specifically pointed out the CC&Rs to Susan Moses and the sections of

the CC&Rs that gave the bank the right to this 1 2 information. My only question is did he ever provide that -- did he review the CC&Rs to see if 3 there's such information provided to NAS. 4 MR. BRENNER: Asking counsel about any 6 of their mental impressions -- the original 7 question was research. But asking counsel about 8 any mental impressions they did in formulating their strategy is clearly privileged. 9 10 This witness has only spoken about 11 facts, what he did, and what policies and 12 procedures were. Asking if you ever did this in relation to formulating your course of work for 1.3 14 Bank of America, that's privileged. 15 Well, asking him if he ever MR. BOHN: 16 filed a lien or sent another letter or filed an 17 injunction would be the same thing. 18 MR. BRENNER: That is not. That's 19 factual. That's something that factually actually 2.0 happened. 21 THE COURT: The way I understood 22 Mr. Bohn's question was did he ever do the 23 research and send something to NAS. He's not 2.4 asking about whether he conveyed anything or sent 25 something to the bank.

MR. BRENNER: It's the first part of 1 2 the -- well, that would be attorney/client 3 privilege; right? It's no different than saying, 4 "Did you ever research" -- pick any genre of 5 litigation. "Did you ever research whether future 6 damages are recoverable under this type of situation?" 7 8 If he wants to ask what was communicated with NAS, that is fact. But the attorney's mental 9 10 impressions, including what they research --11 THE COURT: The question, "Would you 12 ever research the CC&Rs to see if the CC&Rs gave 13 the bank any rights to review financial records," 14 that arguably is a work product privilege, so I'll sustain it on that. 15 16 He then said, "My question is did he ever review the CC&Rs to see if there's such 17 18 information provided to NAS?" 19 MR. BOHN: Let me rephrase it. 20 THE COURT: You better rephrase it. 21 mean, if it's work product, it is privileged. BY MR. BOHN: 22 23 0. Did you ever send to NAS a copy of the 24 CC&Rs or section of the CC&Rs that may have 25 permitted the bank, your client, to see the

1 financial records of the borrower or the association? 2 Not to my recollection. 3 MR. BOHN: I have no further questions. 4 5 THE COURT: Any more? 6 MR. BRENNER: Briefly. 7 REDIRECT EXAMINATION OF ROCK JUNG BY MR. BRENNER: 8 9 Of the 6,000 or so referrals or HOA super-priority matters that you were involved in, 10 11 do you have an estimate as to how many times the 12 HOA both provided information and accepted a 1.3 check? 14 Are we talking -- which HOA are we 15 talking about? 16 Q. Any HOA. 17 Α. Both provided information and accepted 18 the check? Well, off the top of my head, there 19 were a few HOA trustees that would accept -provide and accept, such as Hampton & Hampton. 20 21 believe ACS, starting in 2013, and Alessi & 22 Koenig, also starting in 2013, would start 23 accepting checks for nine months' worth of 2.4 assessments. 25 But NAS, I don't ever recall them

accepting checks -- providing and accepting checks unless it was for the full amount, like on a junior deed of trust, as to which I testified earlier.

- Q. Of the ones that would accept, do you think that that was more or less than half of the 6,000?
  - A. Much less than half.
- Q. Okay. And you said you charged for the services that you provided?
  - A. That's correct.

2.4

- Q. And it's your testimony that you did not file whatever percentage that is -- whether it's 5,000, or whatever, you didn't file 5,000 lawsuits to enjoin foreclosure sales; is that safe to say?
- A. Right. It was definitely closer to 6,000. We did not file 6,000 separate lawsuits.
- Q. And you would have had to charge for your services in relation to each of those; is that fair to say?
  - A. Yes, absolutely.
- Q. Same if you had filed for arbitration, you would have charged for your services; is that correct?
- A. That is correct.

```
MR. BRENNER: No further questions.
1
2
              MR. BOHN: No other questions.
 3
              THE COURT: Thank you, sir.
 4
              THE WITNESS: Thank you, Your Honor.
 5
              MR. BRENNER: The $24,000 question, if
 6
    Mr. Yergensen is here.
 7
              THE COURT: Let's go see.
8
              MS. OCHOA: Good morning, Your Honor.
    Angela Ochoa on behalf of the homeowners
9
    association.
10
11
              THE COURT: You want to sit in?
12
    fine.
13
              Sir, come all the way up on the witness
14
    stand. Once you get there, please remain standing
15
    and raise your hand to be sworn.
16
              THE CLERK: You do solemnly swear the
17
    testimony you're about to give in this action
18
    shall be the truth, the whole truth, and nothing
    but the truth, so help you God.
19
2.0
              THE WITNESS: Yes.
21
              THE CLERK: Please be seated and please
22
    state and spell your first and last name for the
23
    record.
2.4
                            David Litt, L-I-T-T, III.
              THE WITNESS:
25
              DIRECT EXAMINATION OF DAVID LITT
```

1 BY MR. BRENNER: 2 Mr. Litt, famous last words, but I think 3 this is going to be brief. What is your role with the Mandolin HOA? 4 5 I am their current community manager. Α. And you understand that you're here in 6 7 response to the subpoena issued to the HOA itself? 8 Α. Correct, yes. And how long have you been the community 9 10 manager for the Mandolin HOA? 11 Α. Three years now. Do you know offhand how many homes are 12 Q. in the community? 1.3 14 Α. 179. 15 And do you know who the current 16 collection company is that the community uses? 17 Α. The current collection company is the Clarkson Law Group. 18 Have you ever testified before at trial? 19 Q. 2.0 No. No, sir. Α. 21 So in front of you, you've got an 22 exhibit binder. I'm going to ask you some 23 questions about documents that are within that 2.4 binder. You may not have seen these documents 25 before, and it may not matter for the purpose of

1 the questions. 2 Α. Okay. 3 But I'm going to ask you to first turn Q. to Exhibit Tab 24. I'm going to put it up on the 4 5 screen, too, which you might be able to use as a reference for what I'm looking at. But trying to 6 7 read from the screen is probably going to be 8 impossible. MR. BOHN: Which exhibit number? 9 10 MR. BRENNER: Exhibit Tab 4. 11 BY MR. BRENNER: 12 Do you see at the top it says, "Notice Q. of Delinquent Assessment Lien"? 13 14 Α. Yes. 15 Do you have an understanding as to what 16 a delinquent assessment lien is? 17 Α. That is -- yes. That should be monthly 18 assessments that are due to the association from a 19 homeowner. 20 And the homeowner fails to pay them, and 21 then you send them to collections; is that fair? 22 Α. Yes. After a certain amount of time, 23 yes. 24 And do you see that this is dated -- at Q. 25 least the recorder's date, which is what I'm going

```
1
    to go by here, small print, but it says 1/4/2012.
2
               Do you see that?
              Yes, that's correct.
 3
         Α.
              And do you see here at the bottom, where
 4
         Q.
 5
    says -- where it's signed by Shea Watkins of
    Nevada Association Services, Inc.?
 6
         Α.
              Yes.
8
         Q.
              Was NAS acting as the HOA's collection
    agent in January of 2012?
9
10
         Α.
              Yes.
11
         0.
              And was NAS authorized to record this
12
    document?
             I would not --
13
         Α.
14
              I can withdraw the question and ask it
         Q.
15
    differently.
16
              Any reason to believe NAS was not
    authorized to record this document?
17
18
         Α.
              No.
19
         Q.
              Oh, one other question.
20
               Do you see where it says, "In
21
    accordance" -- at the top, again, it's super small
22
    print, but it says, "In accordance with Nevada
23
    Revised Statute and the association's declaration
24
    of covenants, conditions, and restrictions (CC&Rs)
25
    recorded on July 6, 2006 as Instrument No.
```

```
1
    000347BK" -- I'm not going to read all of that in.
2
               It goes on to say the Mandolin has a
 3
    lien on the following legally described property.
 4
               Did -- let me go on to Exhibit Tab 6, if
 5
    T can.
              Exhibit Tab 6 is a document known as a
 6
 7
    Notice of Default and Election to Sell Under
8
    Homeowners Association Lien. I'm going to ask you
 9
    to turn to the second page, and you'll see where
10
    I've highlighted certain language referencing the
11
    CC&Rs, including the language that says, "Hereby
12
    declares a breach of the obligation for which the
13
    covenants, conditions, and restrictions" -- again,
14
    with all the recording information -- "has
15
    occurred."
16
              And then below that it says, "That by
17
    reason thereof, the association has deposited with
18
    said agents such documents as the covenants,
19
    conditions, and restrictions and documents
20
    evidencing the obligations secured thereby."
21
              Did you see where I was referring to?
22
              Yes.
         Α.
23
         Q.
              And do that with one more, Exhibit
24
    Tab 9.
              Exhibit Tab 9 is a notice of foreclosure
25
```

sale. Again, you'll see where I've highlighted 1 2 certain information. It says notice is given. 3 And then the portion I've highlighted says, "Under the power of sale pursuant to those certain 4 5 covenants, conditions, and restrictions." Here is my question for you: Did the 6 7 HOA expect NAS to abide by the CC&Rs that were 8 quoted in the notices that we just went over? 9 Α. Yes. Did the association consider the task of 10 0. 11 ensuring compliance with the CC&Rs its own or 12 NAS's? This would be NAS's. They were the 13 14 professionals, and we leave them to do their 15 professional job. 16 Q. And that's why you hired the experts, if 17 you will? 18 Α. Correct. 19 Okay. If I can get you to look at page 20 34 -- I'm sorry, Exhibit Tab 34. And this is the 21 Supplemental Declaration of Covenants, Conditions, 22 and Restrictions for Mandolin. 23 Do you see that? 2.4 Α. Yes. 25 And I'm going to ask you to look on Q.

page -- I'm going to confuse you because the CC&Rs 1 2 have page numbers, and we put our own Bates stamp 3 at the bottom. I'm going to go with the Bates stamp at the bottom that's BANA/Nolan-203. 4 5 I'm going to just read the portion that I've 6 highlighted, which you're going to see skips over 7 A because it's not relevant. Section 6.2.3, "Notice of actions. 8 The 9 association shall give prompt written notice to 10 each eligible mortgagee and eligible insurer 11 of" -- then going down to B -- "any delinquency in 12 the payment of common expense assessments owed by 1.3 a unit owner which remains uncured for a period of 14 60 days and whose unit is subject to a first 15 security interest held, insured, or guaranteed by 16 that eligible mortgagee or eligible insurer as applicable." 17 18 My question for you, sir, is are you 19 aware of any reason NAS would have to refuse to 20 apply that provision? 21 Α. No. 22 And if I can get you to look, similarly, 0. at BANA 206. 23 2.4 Section 6.2.6, "Inspection of books. 25 The association must maintain current copies of

the declaration, bylaws, rules, and the association's articles of incorporation, books, records, and financial statements of the association."

Let me just stop right there.

What type of information is in the books, records, and financial statements of the association? Well, let me ask you a more pinpointed question.

A. Okay.

- Q. So would delinquency information be contained -- a specific homeowner's delinquency information be something that's maintained in the books and records of the association?
- A. To a point. We would have their account ledgers up to the point that the account went to collections.
- Q. All right. And this goes on to say,

  "The association shall permit any eligible

  mortgagee or eligible insurer or other first

  mortgagee of units to inspect the books and

  records of the association during normal business

  hours."

Are you aware of any reason NAS would have to refuse to honor this provision?

```
1
              MR. BOHN: Objection. Relevance.
2
               THE COURT: I'm going to allow it.
                                                    Ι
 3
    understand where he's going.
              THE WITNESS: No.
 4
    BY MR. BRENNER:
 5
              If I can get you to look to page -- sir,
 6
 7
    you are aware that there was an HOA foreclosure in
    this case --
8
9
         Α.
              Yes.
10
         Q.
              -- correct?
11
         Α.
              Yes.
12
              All right. I'm going to read to you
         Q.
    Section 6.3.11.
1.3
14
               "Security interest. Any breach or
    amendment of this declaration shall not affect or
15
16
    impair the lien or charge of any security interest
    made in good faith and for value on any unit
17
18
    provided, however, that any subsequent unit owner
    of such property shall be bound hereby whether
19
2.0
    such unit owner's title was acquired by
21
    foreclosure in a trustee's sale or otherwise."
22
              My question for you, if you know, did
23
    the HOA consider it a violation of the CC&Rs to
24
    fail to pay assessments?
25
              MR. BOHN: Objection. Calls for a legal
```

```
1
    conclusion and relevance.
 2
              MR. BRENNER: I'm asking if he knows
    what the HOA considered.
 3
               THE COURT: I'm going to allow it.
 4
 5
              THE WITNESS: Could you repeat that.
    BY MR. BRENNER:
 6
 7
         Ο.
              Sure.
 8
              Did the HOA consider a failure to pay
    assessments a violation of the CC&Rs? If you
 9
10
    know.
11
              I would say, yes.
         Α.
12
              Does the HOA retain a file regarding the
         Q.
13
    foreclosure on Mr. Nolan's property -- and I can
14
    give you the address -- at 7510 Perla Del Mar
15
    Avenue?
16
         A. Yes. Well, there's a homeowner file for
17
    the property, yes.
18
         Q.
             And have you seen that file?
19
         Α.
            Yes.
20
         Q.
              If I can get you to turn to Exhibit Tab
21
        This is a two-page letter, BANA/Nolan-112
22
    through 113.
23
              Let me ask you this: If NAS provided
24
    the HOA a copy of this letter, would it have been
25
    the HOA's procedure to place it in its files?
```

```
Α.
              If -- repeat that. I'm sorry.
1
2
         Ο.
              Sure.
              If NAS -- it's a stipulated fact that
 3
    this letter was sent to NAS and received by NAS.
 4
 5
               If NAS had received this letter and then
    sent it to the HOA, would it have been the HOA's
 6
 7
    procedure to put this letter in its files?
8
              MS. OCHOA: Objection. Form.
9
              MR. BRENNER: She's not a party.
              MS. OCHOA: I think we're going to have
10
11
    a misunderstanding as to the time period at issue.
12
              MR. BRENNER: Fair enough.
13
              THE COURT: I understand that you're
14
    here to help him, but I don't know that you get to
    object when you're not a party to the case.
15
16
              MR. BRENNER: Let me back up and ask
17
    this, Your Honor. Fair point.
18
    BY MR. BRENNER:
              Is it the HOA's procedure, when it
19
20
    receives information about a property that's in
21
    collections, to place that information in its
    files?
22
23
              Honestly, I do not know. When an
    account is in collections, typically, the only
24
25
    thing we're monitoring are payments being made.
```

So once a file goes to collections, we typically 1 2 don't have any contact with the owner or anything 3 like that. Everyone is directed to go through NAS. So any type of correspondence, if we were to 4 5 receive it, would come from NAS. That's what I'm asking. If you received 6 7 correspondence from NAS. And I understand what 8 you're saying. 9 Α. Yeah. 10 Originated by a third party, but sent to Q. 11 NAS, and then NAS sends it to the HOA. Would it 12 have been HOA's practice to place that in the 1.3 file? 14 If we received a letter, yes. Α. 15 And did you see a copy of this letter in 0. 16 the file? 17 I honestly don't recall. Α. 18 Q. Have you ever seen a letter that looked like this before? 19 20 Actually, I haven't. I have not. Α. 21 So based on your review, fair to say you Q. 22 didn't see anything suggesting that NAS asked the 23 HOA for input on how to respond to this letter at

2.4

25

Exhibit 32?

Α.

No.

```
MR. BRENNER: No further questions.
1
2
              THE COURT: Cross?
 3
              MR. BOHN: I have no questions, Your
 4
    Honor.
5
              MR. BRENNER: You're excused.
                                              That's
 6
    your job.
 7
              THE WITNESS: Oh, well, thank you.
8
              MS. OCHOA: Thank you, Your Honor.
9
              THE COURT: What is the guy's name we're
    waiting for?
10
11
              MR. BRENNER: Mr. Yergensen.
              Why don't we take five. I can go
12
13
    through my notes and fine tune things.
14
              THE COURT: That's fine. Go ahead and
    take a break. Off the record.
15
16
                 (Whereupon, a recess was taken.)
17
              THE COURT: Come on in, sir. We're
18
    going to have you step all the way up on the
19
    witness stand. Once you get there, please remain
20
    standing and raise your right hand.
21
              THE CLERK: You do solemnly swear the
22
    testimony you're about to give in this action
23
    shall be the truth, the whole truth, and nothing
2.4
    but the truth, so help you God.
25
              THE WITNESS:
                           T do.
```

```
1
              THE CLERK: Please be seated and state
2
    and spell your first and last name for the record.
 3
              THE WITNESS: I'm Chris Yergensen.
    C-H-R-I-S. My last name, Y-E-R-G-E-N-S-E-N.
 4
 5
              THE COURT: Thank you, sir.
           DIRECT EXAMINATION OF CHRIS YERGENSEN
 6
    BY MR. BRENNER:
 7
8
         Q.
              Mr. Yergensen, I understand that up
    until about September, you were in-house corporate
9
    counsel for NAS; is that accurate?
10
11
         Α.
             Yes.
12
         Q. And you started in 2013?
              2013.
13
         Α.
14
             And, let's see, what were your duties as
         Q.
15
    corporate counsel?
16
         Α.
              I evaluated all legal issues relating to
17
    the company.
18
             And in relation to providing testimony
    on behalf of NAS, you've testified hundreds of
19
2.0
    times; is that correct?
21
         Α.
             Yes, correct.
22
              And what was the typical division of
         0.
    labor between you and Ms. Moses?
23
2.4
              Ms. Moses was a paralegal. She really
         Α.
25
    dealt with the file, specifics of the file,
```

1 paperwork.

2.0

- Q. And you would testify about matters of policies and procedures?
  - A. That is correct.
- Q. All right. And how did you become familiar with NAS's policies and procedures to testify?
- A. Well, prior to my employment, I worked for Red Rock Financial Services, which is also a collection agency that collects for homeowners associations as well.

Most collection agencies that devote their business to collecting for homeowners associations, their policies are very similar. I also -- when I started with NAS, I just became familiar with the policies that they had prior to my employment.

- Q. Are you familiar with NAS's policies and procedures from between 2010 and 2014 with respect to collections in nonjudicial foreclosures?
  - A. I am.
- Q. Same question with respect to the handling of recorded notices.
- 24 A. Yes.
- 25 Q. Same question with respect to the

1 procedures for accepting payments on delinquent 2 accounts. 3 Α. Yes. Same question with respect to accepting 4 Q. payments from holders of a first deed of trust. 5 Yes. 6 Α. 7 Ο. And same question with respect to 8 handling requests for information about and payments toward the super-priority portion of a 9 lien. 10 11 Α. Yes. 12 And are you familiar with the law firm Q. 1.3 of Miles Bauer? 14 Α. Yes. 15 And how are you familiar? 0. 16 Α. I became familiar with them in 2010, when they first notified me of their legal 17 18 position with respect to some of the questions you 19 just asked me. 20 I'm going to ask you a couple -- how Q. 21 many times have we done this now? 10? 22 Too many times. Α. 23 You know what I'm going to ask you. 0. 24 I'm going to go back to the 2009-2010 timeframe in

minute. But this is a copy of the letter from

Miles Bauer to NAS at Exhibit Tab 32.

Do you recognize this letter?

A. Yes.

2.4

- Q. And how would you describe this letter?
- A. Typically, Miles Bauer would send two letters in their legal work for the financial institutions. The first letter was typically a letter outlining what their position of what they believed the super priority was and then asking for certain information.
- Q. And what was your understanding of the information they were seeking?
- A. They were just looking for information with regard to how to -- financial information, so that they could calculate under their legal position what the super-priority amount was.
- Q. Was it your understanding that Miles Bauer would typically accept a ledger as that information?
- A. Correct. And NAS prior, to about 2012, would supply a simple accounting ledger that it would have supplied to the homeowner. And in that accounting ledger, it had information that they needed.
  - Q. And let me put that up real quick. Give

me one second.

2.4

So this is Exhibit Tab 37, page 267.

You can probably look up on the screen. You're welcome to turn to it too. But my question is going to be is this a typical form of the ledger that Miles Bauer would be provided prior to 2012?

- A. That is NAS's ledger. So NAS, acting on behalf of the association, would get an accounting ledger from the HOA, combine it with its fees and costs into one ledger. So typically NAS would give that -- sometimes NAS would just simply give the ledger that came from the association.
- Q. All right. And you said those requests from Miles Bauer started coming in around 2010?
  - A. Yes. January.
- Q. Safe to say that by 2012, NAS would have seen hundreds of letters like the one at Exhibit Tab 32 on the screen?
- A. Yeah. My personal communication with Miles Bauer, there was -- yeah, there were many communications, yes.
- Q. And it was NAS's policy to put any correspondence received by mail in the file; is that correct?
- 25 A. NAS's file was any letter that came to

its office would be -- usually there was a stamp received with the date on it, and it was filed in that particular collection file.

2.4

- Q. And we've had you now at trial multiple times where you've seen that policy was not followed?
- A. Absolutely. There were hundreds of thousands of letters received yearly.

  Occasionally some letters didn't make it into the file, got into the wrong file. So, yes, you're correct.
- Q. And so essentially, the policy existed, but due to human error or some issue, it wasn't followed?
- A. And typically with the Miles Bauer letters, and as I have testified before, because of the routine nature, I just think that, to some degree, some of the employees at NAS got a little bit lazy.

I mean, it was the same form letter every time. So you see occasionally that letter didn't make it particularly to the collection file because it just fell on deaf ears by 2014 for sure.

Q. And even by 2012, you had gone through

the same song and dance a million times, where you got the letter, even if you provided the information or Miles Bauer got it, and you got a check and it was going to be with the letter, that you would reject; correct?

1.3

2.0

2.4

- A. Yeah. There was always a two-part process with Miles Bauer. One was an informational letter, and then the second letter was usually a letter accompanied with a check.
- Q. In 2012, was it the policy and procedure to have somebody read the letter, like read it from top to bottom, or was it more like a glance, and it's the same letter, so it gets the same treatment?
- A. Well, in 2012 -- so late 2011, NAS, as well as most of the collection agencies in southern Nevada, made it clear to Miles Bauer that they would not be responding to that information request unless Miles Bauer produced written consent of the homeowner.

So you see letters by mid-2012, 2013, you see those letters fell on deaf ears more because Miles Bauer knew that they were not going to receive a response because of that policy.

Q. Just to be clear of the "theys" that

we're talking about, Miles Bauer wasn't going to 1 2 receive a response from NAS because it was aware of NAS's policy. 3 Is that your understanding? 4 5 That is correct, um-hum. Α. All right. Safe to say that when these 6 7 homeowners are in default, they often weren't 8 responding to NAS either; correct? 9 Yeah. Most of them -- well, you want my Α. opinion? Most of them were investors. If you 10 11 look at -- most of the houses where -- nobody 12 lived there. Yeah. If the homeowner was not 13 paying the association dues very -- it was highly 14 likely that the homeowner was not going to respond 15 to any letters that NAS sent to that homeowner, 16 yes. 17 Did NAS have any reason to believe that Q. 18 the homeowner would be more responsive to Miles Bauer? 19 2.0 I have no -- I don't know. Α. 21 Q. Fair enough. 22 And NAS did not review the CC&Rs to see 23 if the CC&Rs contained the homeowner's

authorization to release information; correct?

No, NAS did not review the CC&Rs.

2.4

25

Α.

Q. NAS considered that the obligation of the homeowners association?

1.3

2.4

- A. Correct. NAS is not a law firm. Other than myself, I'm not so sure any employee would have understood the first page of the CC&Rs. So, you know, generally speaking, the CC&Rs was something that NAS relied upon the homeowners association and its general counsel to give advice with respect to any legalities of the CC&Rs.
- Q. And when NAS received a letter like this, it did not have -- a letter like this being Exhibit Tab 32, it did not have a policy whereby it would forward a copy of the letter to the HOA; correct?
  - A. By that time, no.
- Q. And it didn't have a policy where it would ask the HOA for input on the decision not to provide information in response to the letter?
- A. Correct. The letter came to NAS only, at least as far as I know. It's usually addressed to NAS.
- Q. And I guess it sums up all questions to just ask this: NAS would not have provided the letter to the homeowners association?
- 25 A. NAS did not have a policy to forward

that letter to the homeowners association.

- Q. And if it did, we would expect to see evidence of that in the file?
  - A. That is correct.

2.4

- Q. You understood that Miles Bauer was attempting to pay the super-priority portion of the lien, whatever that may be?
- A. In this letter? I think there is some reference to that, that they would like to pay it off. Give us some information so that we can calculate it. I think there's something like that in the last --
- Q. Yeah. And if we look at the second page, I think what you're referencing -- and you tell me if this is correct -- the last sentence of the middle paragraph that says, "That amount, whatever it is, is the amount BANA should be required to rightfully pay to fully discharge its obligations to the HOA per NRS 116.102, and my client hereby offers to pay that sum upon adequate presentation of proof of the same by the HOA."

Is that what you're referring to?

A. Yes. Right.

All right. And just to be clear, NAS would not have responded to this letter at this

point in time without an authorization from the homeowner?

2.4

- A. Yeah. Miles Bauer was -- well, that is correct. That is correct.
- Q. All right. And are you familiar with the statement in the letter that says, "Please let me know what the status of any HOA lien or foreclosure sale is, if any"?
  - A. I think that's in the letter, yeah.
- Q. And NAS didn't respond -- as a matter of procedure, it wouldn't respond to that either; correct?
- A. No. But it would send the notice of sale to whatever financial institution.
- Q. What percentage of properties -- if you know, what percentage of properties did NAS start the nonjudicial foreclosure process and then actually take it to sale?
- A. I think it was in 2014, I gave a speech to the Realtors Association. I had that data. It was roughly 10 to 15 percent.
- Q. So 85 percent of the properties would not go to sale for one reason or another; it would get paid off or the HOA would change its mind?
- 25 A. Usually the first nasty letter that a

homeowner got from a collection agency spurred on a payment in full, and then the percentages went down. But 10 to 15 percent ultimately made its way to -- and, obviously, that was in 2014, when I had those statistics. It could have gone up higher. But -- but at one point, I mean, 30 percent of homeowners were in default in most homeowners associations. It's crazy.

- Q. All right. And NAS knew that if it did provide information to Miles Bauer, that Miles Bauer would turn around and send a check?
- A. The practice of Miles Bauer was the first letter and then the second letter, yes. And the second letter had a check, yes.
- Q. And when the letter with the check came, it was the receptionist who reviewed the letter and the check and rejected it? Is that accurate?
- A. Well, I mean, I'll tell you what the policy was, and you can ask it more specifically about Miles Bauer.
  - Q. Fair enough.

2.0

A. But the policy at NAS is when a partial payment would come in on an account -- and typically the checks from Miles Bauer were not payments in full of the entire HOA lien, they were

attempting to pay a portion of the lien, so it was considered to be a partial payment.

partial payments was the partial payment would be accepted and applied to the account if there was no conditions placed upon the acceptance of that payment. If there was a condition placed upon that partial payment that was agreed upon, like the condition, whatever it was, then it would also be accepted and applied.

If the condition placed upon the acceptance of that partial payment was not agreed upon, then the payment would be rejected and sent back.

- Q. And it would be the receptionist who was making that determination?
- A. In the Miles Bauer case, because they were form letters, yes, that was usually the case.
- Q. NAS did have collection staff that would actually work on the files, pursue the debts, record the notices; correct?
- A. Correct. NAS's business practice was a compartmentalized. So one employee handled notices of default. So they all kind of had a expertise in that particular area of the

collections process.

2.4

- Q. And the receptionist wasn't, generally speaking, part of the collection staff?
  - A. Well, she was an employee.
- Q. But she didn't, on a typical day-to-day basis, handle collections? She answered phones and what have you?
- A. Yeah. Her expertise was answering phones.
- 10 Q. And obviously, she wasn't an attorney;
  11 correct?
  - A. That is correct.
    - Q. All right. And NAS had her reviewing correspondence from an attorney's office and determining whether the payment should be accepted; correct?
- A. Yeah. Like I said, she probably saw the same form letter thousands of times.
  - Q. Would it surprise you to learn that Mr. Jung testified moments before you took the stand that there were instances where he tendered the full amount of the lien on behalf of a second deed of trust and that those were rejected?
  - A. I've actually -- I wouldn't be surprised if some of them got rejected, but I'd can say to

```
1
    the counter to that that some of them were
2
    accepted, yeah.
 3
              Now, if I understand correctly, that
    prior to 2014 -- let me just back up so everyone
 4
 5
    knows the page I'm on.
               2010 to sometime late 2011 or early
 6
 7
    2012, NAS would provide ledgers in response;
    correct?
8
9
         Α.
              Correct.
10
              And then NAS stopped for approximately
         Q.
11
    two years, until 2014; correct?
12
              It was July of 2013.
         Α.
              July of 2013.
13
         Q.
14
              And then in July of 2013, NAS started
15
    providing responses to Miles Bauer again; is that
16
    correct?
17
         Α.
               That is correct.
18
         Q.
              All right. And in the 2012 timeframe,
    the basis for refusing to provide was the Federal
19
    Fair Debt Collection Practices Act; correct?
2.0
21
              Close. It's the Federal Debt -- no, the
         Α.
22
    Federal Debt Collection Practices Act. FDCPA.
23
         Q.
              Fair enough. Fair enough. Point is
2.4
    it's federal; right?
25
         Α.
              That's right.
```

- Q. You know where I'm going.

  A. It's not "Fair," that's f
  - A. It's not "Fair," that's for sure, but it's "Federal."
  - Q. And when you changed your practice in 2014, did you base it on a change in federal law?
  - A. No. We based the business decision on a change in state law.
  - Q. So a business decision to follow federal law was changed based on a change in state law?
  - A. Yes.

1.3

2.0

- Q. Okay. And with that change in state law, did it authorize NAS to collect \$150 per payoff provided?
  - A. Correct. The law was fairly clear of what we could provide to a first trust deed holder for a payment of \$150.
- Q. And prior to 2011 or 2012 when you would provide information to Miles Bauer, it was not charged for its services; correct? I'm sorry.

  Bad question.
  - NAS did not charge Miles Bauer for giving the ledger?
- A. It depended on what Miles Bauer was requesting. If it was requesting a formal demand payoff in which Miles Bauer could rely upon it for

```
a period of time, that that amount was going to be
1
2
    accurate, NAS would charge $150. If it was just
 3
    simply pulling off of our accounting screen the
    ledger and faxing it to them or emailing it to
 4
 5
    them, then we provided that service for free.
              And it was almost always that you
 6
 7
    provided the ledger in response to Miles Bauer in
    that 2010 to 2012 timeframe; correct?
8
 9
               Out of a courtesy, because we loved Bank
         Α.
10
    of America at the time, we simply just printed out
11
    the accounting ledger and sent it to them.
12
               So as of 2012 when you initiated the
13
    FDCPA procedure, you had already received hundreds
14
    of inquiries, provided hundreds of free ledgers,
15
    been delivered hundreds of checks, all of which
16
    were rejected by a receptionist?
17
              Not all.
         Α.
18
         Q.
              A good portion.
19
              There's no such thing as "all" and
         Α.
    "never."
20
21
               Okay. The point is you weren't going
         Q.
22
    paid up to 2012; correct?
23
         Α.
              To provide a ledger?
2.4
         Q.
              Yes.
```

Well, once again, we were getting paid.

25

Α.

A substantial portion of our business was charging \$150 for demand payoff. I don't mean to split hairs here, but when NAS provided a service, which we called a payoff demand, that demand basically put down on a piece of paper the amount that was due so that somebody could rely upon it for a certain period of time.

2.0

2.4

Because assessments are reoccurring.

Charges are reoccurring, and what NAS would do would be stop the collection process for that timeframe to allow somebody like a title company or a bank, or even a homeowner, to make that certain payment and have assurance that that lien was going to be released.

Now, if we just printed out a simple accounting ledger, thrown it off the computer, no, we did not charge for that service. But we did charge for demand payoffs. And Miles Bauer, even though occasionally they would request accounting ledgers, there were times when Miles Bauer actually wanted a payoff demand, and in that case we would charge \$150.

Q. And when you got the letter like the one with the language that we had, you understood they were just looking for a ledger?

A. That's correct.

1.3

2.0

- Q. And in 2014, when you changed -- when NAS changed its procedures based on state law, it understood that there were business risks in changing a procedure based on federal law because of a change in state law?
- A. Correct. It's not the first time business people have gone against my legal advice, yes.
- Q. And, in fact, it was NAS's position, if you will, its procedure, to treat the super priority as nine months plus all costs and fees; correct?
- A. Yeah. NAS's position -- well, I guess we need to talk about timeframe.
- Q. 2012.
  - A. Yeah, NAS's position was in accordance to what Judge Glass had ruled in 2006, and that was that super priority consisted of nine months of the assessment, nine late fees, nine months of interest, all the costs of collecting, and a transfer fee.
  - Q. Basically, everything NAS incurred in order to do the collection would have been included?

A. All the cost of collecting, yeah.

2.4

- Q. And NAS knew that that decision was an unpublished nonbinding opinion from a District Court judge; right?
- A. And NAS was in active litigation in an attempt to confirm that decision in other courts as well as Nevada Supreme Court.
- Q. So NAS knew that it was taking a legal position that could ultimately be incorrect?
- A. To some degree, NAS was not taking that position other than the fact that we were arguing it. It was our clients taking that position.
- Q. NAS -- here's what I'm getting at: NAS understood that the super priority could -- might be only nine months, no costs or fees?
- A. Absolutely. Absolutely. We knew that risk. Still think the Nevada Supreme Court got it wrong.
- Q. NAS would not attempt to get authorization from the homeowner, correct, in order to disclose information to Miles Bauer?
- A. No. NAS informed the third party, whoever that third party was, attempting to get information that they needed to get the consent of the homeowner.

Did NAS believe that the FDCPA failed to 1 Q. 2 provide any response whatsoever -- and I'll be 3 specific, for example -- just to state the amount of the monthly assessment? 4 MR. BOHN: Are we limiting this to the 5 6 time period of the case? 7 MR. BRENNER: 2012 is fine. 8 THE WITNESS: So in 2012, NAS was 9 getting, you know, claims that it was violating the FDCPA, and the claims were all over the place, 10 11 including the scope of what was disclosed. Unfortunately, the FDCPA uses the term 12 "nature of the debt." So NAS took a very cautious 13 14 approach in disclosing anything related to the nature of the debt. So, most likely, NAS's policy 15 16 would be not to disclose the monthly fee. Yeah, 17 probably -- it probably would not have done so to a third party unless there was written consent. 18 BY MR. BRENNER: 19 20 Was there any specific reason that NAS 21 didn't ask the HOA to disclose that? 22 I don't know. No. No, the requests Α. 23 were coming directly to NAS. I don't know if the

requests went to the HOA or not.

So if we look at this, there is a

2.4

25

Q.

breakdown on the notice of delinquent assessment 1 of the lien for what amount the total amount is 2 and what portion is attributable to late fees, 3 collection costs, and interest. 5 Is this notice consistent with NAS's procedures at the time? 6 7 Α. Yes. 8 Q. And you would agree with me that this is disclosing information about the nature of the 9 debt in a publicly recorded document? 10 11 Α. Absolutely. And this document is not something that 12 Ο. would have been served on Bank of America; 13 14 correct? 15 That is the notice of -- what is that Α. 16 again? The notice of delinquent assessment 17 Ο. 18 lien. That is correct. It wasn't until the 19 Α. 20 notice of default and the notice of sale that NAS 21 sent out those notices to security interest 22 holders in a property. 23 If we look at Exhibit 6, which is the 24 notice of default, it says -- and there's this 25 first statement, "Upon your request, this office

will mail you a written itemization of the entire amount you must pay."

And the other statement I've highlighted says, "To find out about the amount you must pay or arrange for payment to stop the foreclosure or if your property is in foreclosure for any other reason, contact," and then do you see where NAS's information is provided?

A. Correct.

1.3

2.0

2.4

- Q. Would you agree with me that the notice of default would -- that you provided to Bank of America would have directed Bank of America to NAS pursuant to those provisions?
- A. Well, the document has our contact information on it. Absolutely.
- Q. Would you agree with me there's nothing in the notice of default that tells Bank of America, If you want this information, you need to provide us with an authorization, specifically talking about the notice of default?
- A. So Bank of America was supplied a copy of the notice of default. It was not written to Bank of America. So, I mean, when we're talking about you, the "you" in that document is talking about the homeowner.

- Q. Was any information -- as a matter of procedure, would any information, like the amount of the lien, be redacted from the notice of default?
  - A. No. It's all a recorded document.
- Q. Is the information that's transferred to Bank of America as a matter of procedure, would it come with a cover letter explaining anything specific to Bank of America?
- A. No. It was just -- a copy of the notice of default was sent directly to Bank of America or -- assuming -- we're assuming they were a security interest holder in the property.
- Q. But be it the notice of lien, the notice of default, or the notice of sale, it was NAS's procedure to record -- to publicly record a notice that included the entire amount of the debt owed by the homeowner at that point in time?
  - A. Yes.

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2.4

Q. And Exhibit Tab 37. This is Exhibit Tab 37, Document 363. This is the email that says, "We have discovered that more properties are now being sold at the foreclosure auction of third-party investors. When this happens, all parties get paid, including the HOA."

I understand correctly that "all 1 parties" means the HOA, NAS, and maybe vendors 2 3 like Nevada Legal News; is that correct? All parties involved in attempting to 5 collect the HOA's lien. Q. And NAS, at this point in time, was 6 7 actively encouraging the HOAs to go to sale; is that fair? 8 A. Does it use the word "encourage" in 9 there? It's certainly suggesting to. 10 11 How did NAS get paid for its services? Q. When NAS collected cash, it usually got 12 Α. paid. 13 14 And how would it typically -- just in Q. 15 practice, what typically happened? How would it 16 typically recover? Let me back up. Assuming the 17 homeowner paying off. 18 A. Correct. And that was the majority of 19 them. Like I said, the first letter usually 20 spurred on the homeowner to pay. 21 And then taking properties to sale; is 22 that correct? 23 That would be -- another method would be Α.

when the funds came in through the foreclosure

24

25

sale, yes.

- Q. And I think -- correct me if I'm wrong.

  I think you've testified before that those two
  methods comprised of 99 percent of the ways that

  NAS would be compensated?
- A. That's typical, yes. The other way would be -- which is a small minority -- is the homeowners association would actually dip into its pocket and pay our costs and fees.
  - Q. Got you.

1.3

2.0

2.4

And NAS understood at this point in time, in 2012, that Miles Bauer either wouldn't pay any of the costs or would only pay a portion of the costs?

- A. Well, yeah. The stance by Miles Bauer was to pay no costs. But occasionally -- I have seen occasional letters where they thought, we'll pay a couple hundred bucks or whatsoever. They'd throw in some number. I never could figure out what the difference was. But 90 percent of the time it was no costs.
- Q. Okay. So I take it, then, you're not aware that there was a master association in this case that got a payment from Miles Bauer that included reasonable costs and fees?
  - A. I'm not familiar with this case.

Q. And when you're at this stage where you're sending this email, the assumption is the homeowner is not paying. And so you've got a default to that secondary way of recovery through the foreclosure sale?

1.3

2.4

A. So the intent of this email -- there was a lot of homeowners associations, like I said, that they didn't want to have to pay the collection costs. That was something they didn't want to do. So they would -- there was a lot of collection actions that were just sitting dormant. They either didn't want to move forward. They didn't want to foreclose on their neighbor. For whatsoever reason.

So this email was an attempt to say,

"Hey, we've been in collections now for a couple

of years, three or four years. You know,

properties are being sold. It's a good method for

you to go forward, and you'll get paid."

- Q. And specifically being sold to third-party investors who were buying at these sales?
- A. Typically the HOAs didn't want to have that property to revert back to them.
  - Q. And would you agree with me, you're

seeking input from the HOA regarding what it wants to do based on the advice and information being provided in that email?

- A. Correct. NAS would never foreclose on a property unless it had written consent of the homeowners association.
- Q. Why not tell the HOA at this point in time that Miles Bauer had requested information to pay off the super priority?
  - A. I don't know.

2.0

2.4

- Q. No reason that you know of?
- 12 A. No reason that I know of.
  - Q. Certainly, nothing would have prohibited that information from being supplied? You're not claiming the FDCPA prohibited you from providing that information to the homeowners association?
  - A. No. That's not true.
  - Q. And you agree with me, nothing in that email expressed concern for the homeowner or the holder of the first deed of trust?
  - A. You're going to have to ask that question again.
  - Q. You weren't expressing any concern in that email that we just went over for the HOA for the homeowner or the first deed of trust; correct?

MR. BOHN: Objection. Email didn't come 1 2 from him. It came from Misty Blanchard. 3 THE WITNESS: The email speaks for I don't think the word "concern" is in 4 5 there, nor do I think that the word "homeowner" is 6 in there, nor do I think any bank is in there. THE COURT: So I didn't rule on the 7 8 objection, but I think he covered it. 9 THE WITNESS: I'm sorry, Your Honor. 10 THE COURT: It's okay. 11 THE WITNESS: I jumped the gun there. 12 BY MR. BRENNER: 13 Q. That's a standard email; right? 14 email probably would have been sent out hundreds 15 and hundreds of times; right? 16 It was sent out in a specific time 17 period right around 2013-14, when a lot of the 18 dormant type of collection actions were just 19 sitting there. And each month the homeowners 2.0 association was not getting paid. 21 And NAS had performed a substantial 22 amount of work, and the email speaks for itself. 23 It was suggesting that maybe the HOA reconsider 2.4 and take the next step and move forward to the 25 foreclosure.

```
What I'm getting at is sending out that
1
         Q.
2
    email was part of a policy and procedure of NAS at
 3
    that particular point in time?
              Yeah, absolutely. Yes. It was a form
 4
 5
    email, and it's in every trial that I'm with you.
         Q. And you're knowledgeable about the
 6
 7
    policy and procedure that surrounded that form
    email; correct?
8
9
         Α.
              Yes.
10
              MR. BRENNER: A moment of indulgence,
11
    Judge. I want to go through and make sure I
12
    covered everything that Ms. Moses said she could
1.3
    not.
14
              No further questions.
              THE COURT: Mr. Bohn.
15
16
              MR. BOHN: Thank you.
17
           CROSS-EXAMINATION OF CHRIS YERGENSEN
18
    BY MR. BOHN:
19
              Mr. Yergensen, there are a lot of dates
20
    being thrown around. Forgive my asking the
21
    question twice.
22
              When did you start at NAS?
23
             In October of 2013.
         Α.
24
              And before that, you were at Red Rock
         Q.
25
    Financial Services; correct?
```

Yes, sir. 1 Α. And they provided similar services to 2 3 the services provided by NAS; correct? 4 Α. Yes. 5 All right. In your experience, do you 0. know when the HOAs first started actually 6 7 conducting foreclosures on their liens? Well, the Korbel case was in 2006, so --8 Α. 9 Q. Okay. But, really, the HOA foreclosure --10 Α. 11 well, the real estate market fell off the edge of 12 the earth here in southern Nevada in 2009, 13 essentially. The delinquency rate shot up from an 14 average of about 6 to 7 percent on a Nevada basis 15 to -- I mean, condominiums were up to the 40 16 percentile at one point. It shot up to about 17 25 percent within a matter of a couple of years 18 from 2009 to 2011. 19 Homeowners associations were strapped 20 for cash at that point when they had 25 percent of 21 their homeowners not making the payments, so it 22 was a pretty tough time. 23 So to answer your question, 2009, 2010 is when it really kind of popped up. 24

So that's when they started happening

25

Q.

1 more frequently? Yes. Um-hum. 2 Α. 3 Q. Okay. I mean, if you look at statistics, they 4 5 kept going up until about 2014. Now they've gone back down. 6 7 Q. Do you know how many -- well, you were with Red Rock for all of 2012; correct? 8 9 Correct. Α. Do you know how many foreclosures Red 10 Ο. 11 Rock did in 2012? 12 MR. BRENNER: Objection. Scope. It's a 13 subpoena to NAS. I'll just rest on that. Object 14 to scope. 15 MR. BOHN: We've gone beyond the scope 16 frequently. We didn't put it on the record. 17 is beyond the scope, but there's no jury here. 18 And the point I'm trying to get to is they're 19 going to make a point about the prices, and I have 20 to get into how the associations didn't really 21 know what they were doing when they were -- it was 22 unchartered territory at the very beginning. 23 And a lot of properties, it's my 24 understanding, weren't selling or selling for very 25 little, and HOAs were afraid to sell, and that's

what I'm trying to establish through his 1 2 testimony. 3 MR. BRENNER: I think it's irrelevant. THE COURT: It may be. Don't take a 4 5 long time with it, though I'll let you have a little bit of rope. 6 BY MR. BOHN: 7 8 Q. Do you know how many they foreclosed on in 2012? 9 10 I do not know the exact number, but it's Α. 11 certainly -- like I said, if you look at 12 statistics, it was going up to about 2014. So there would have been less in 2012 than there was 1.3 14 in '13. There would have been more in '12 than there was in '11. There would have been more in 15 16 '11 than there was in 10. 17 Okay. Rock Jung testified earlier that Q. he probably had sent -- or his Miles Bauer firm 18 probably sent 6,000 of these tender letters, 19 2.0 almost a third of them -- to NAS. Would that 21 number surprise you? 22 I think at one point, NAS -- we did 23 market studies on how many HOAs we collected for, 24 and that's probably accurate. NAS at one time had 25 about a 30, 35 percent market share, so that's

probably accurate.

2.4

- Q. Okay. Did NAS ever do any study to show any fluctuation in the prices being paid at the foreclosure sales?
- A. No, but I -- no study, but we -- I mean, it was certainly not -- I mean, we had kind of an idea. I mean -- you know, I mean, originally, yeah, prices were very low in 2010-2011. And also investor activity started picking up in 2012-2013.

Typically, early on, it was common to have three or four investors. By 2013-2014, there were some 20, 25 investors. You know, the word spread that somebody is making money or something like that, you know. Their competition kind of creeped into the market. When you have more bidders at an auction, obviously, the prices are going to go up. And that's essentially what happened.

Q. Did you or -- was -- are you aware of an increase in the prices that were being paid after the real estate division came out with their opinion letter in December of 2013, I believe?

MR. BRENNER: Scope. Relevance.

MR. BOHN: Same line of questions.

THE COURT: I'm going to let him talk

about that a little bit. Go ahead.

2.4

THE WITNESS: When the real estate division came out, I think the values might have gone down a little bit. I think people were concerned that the state of Nevada was going to jump on the bank's side, which essentially they did. I will tell you, though, Mr. Bohn, the day after the Nevada Supreme Court came out with -- BY MR. BOHN:

- Q. SFR decision?
- A. -- the SFR decision, prices went through the roof. We took in -- people were paying almost 90 percent of value at the HOA foreclosure sale. I think the SFR decision came out on a Thursday. We had something like 10 properties, and almost \$6 million came into our office. Everybody thought it was a slam dunk at that point. Nobody realized that the litigation was going to continue.

But I will tell you that Friday was a madhouse, the day after the SFR decision came out.

But with respect to the real estate division opinion letter, I think there was some concern on the investors' part that there might be more of litigation, but I don't think the prices

1 might have gone down. 2 But once again, just by the shear 3 volume, it started going back up again. And like I said, once the SFR decision came out, the 4 5 investors -- it was a frenzy. BY MR. BOHN: 6 7 Q. You testified about a case that Judge Glass made a ruling on in 2006; correct? 8 9 Α. Yes. There's also -- I never get the initials 10 Ο. 11 right -- the CCICH? Yeah. The Common Interest Community for 12 Α. 13 Common Hotels, or something like that. 14 They issued an opinion letter in 2010 Q. 15 also? Correct. It was in -- the state of 16 17 Nevada internally was having issue -- was just 18 like the court system. Nobody could say which was 19 which. So there was ambiguity of how the 20 super-priority amount was going to be calculated 21 even within the state of Nevada, despite the fact 22 that the real estate division came out on one 23 side, the Common Interest Community Commission 2.4 came out on the other side. 25 Q. And that opinion was that the

```
1
    super-priority lien consists of nine months plus
 2
    some costs; correct?
              That is correct.
 3
         Α.
              And did you, as counsel for Red Rock and
 4
         Q.
 5
    later for NAS, rely on that opinion in formulating
 6
    your decision as to what the super-priority lien
    consisted of?
 7
8
         Α.
              Yes. In all of the briefs, you know, we
    would refer to that opinion, as well as other
 9
10
    opinions, as well as the Connecticut Supreme Court
11
    decision, as well as -- yeah, other -- I mean, I
12
    think by -- leading all the way up finally to the
    Icon Holdings case that didn't come out until
1.3
14
    2016, almost every court in this district was
15
    dealing with the super-priority issue.
16
              MR. BOHN: Okay. Thank you. I have no
17
    further questions.
18
              THE COURT: Any more?
19
              MR. BRENNER: We'll let him go, go back
20
    to his day job.
21
              THE COURT: Thank you, sir.
22
              THE WITNESS:
                             Thanks, quys.
23
              THE COURT: Do you have more,
24
    Mr. Brenner?
25
              MR. BRENNER: I've got one more.
                                                  I can
```

```
1
    call up Ms. Woodbridge for Bank of America.
2
               THE COURT: Okay. Once you get all the
 3
    way up there, remain standing, raise your right
    hand.
 4
 5
               THE CLERK: You do solemnly swear the
    testimony you're about to give in this action
 6
 7
    shall be the truth, the whole truth, and nothing
    but the truth, so help you God.
8
9
              THE WITNESS: I do.
              THE CLERK: Please be seated, and please
10
11
    state and spell your first and last name for the
12
    record.
13
              THE WITNESS: Jessica Woodbridge,
14
    J-E-S-S-I-C-A, W-O-O-D-B-R-I-D-G-E.
15
         DIRECT EXAMINATION OF JESSICA WOODBRIDGE
16
    BY MR. BRENNER:
              Okay. Ms. Woodbridge, who is your
17
         Q.
18
    employer?
              Bank of America N.A.
19
         Α.
20
              What is your title?
         Q.
21
              I am an assistant vice president and
         Α.
    consumer resolution associate.
22
23
         Q.
              Can you describe your job duties,
24
    please.
25
              I manage a portfolio of loans, mortgage
         Α.
```

loans that have some litigation on them. I work primarily by reviewing business records with our in-house and outside counsel in resolving the litigation. I also am available to testify in trials, depositions, and mediations on behalf of the bank.

- Q. How many times have you testified at trial or deposition?
- A. I have been doing this job since
  September of 2012 and have testified consistently
  throughout that time period. So I haven't kept
  track, but it would be in the hundreds.
- Q. What do you typically do to prepare to testify?
  - A. I would -- typically, I meet with counsel. I would review the documents produced in the case, and then I would compare them or look in the books and records, the databases of Bank of America.
  - Q. And is that what you did in order to prepare for your testimony today?
    - A. Yes.

Q. Are you familiar with Bank of America's practices for handling HOA super-priority liens between the years 2010 and 2013?

1 Α. Yes. 2 And how did you become familiar? 3 I have seen the policies and procedures Α. for the bank. 4 5 Ο. All right. How many HOA cases have you provided deposition testimony in or trial 6 7 testimony in that involved facts related to an 8 attempt to pay the super priority, an estimate, please? 9 10 Again, I've lost track, but, I mean, it Α. 11 would have to be 30, 40, 50 times, maybe. 12 All right. Come back to that in a Q. 13 minute. 14 If I can get you to look at Exhibit 3, 15 please, which is the deed of trust. 16 I'm not going to have any piercing 17 questions for you about it. Just take a look at 18 the first page. 19 Α. Okay. 20 Q. Have you seen this document before? 21 I have. Α. 22 Have you seen it in Bank of America's Ο. 23 business records? 24 Α. Yes. 25 And why does Bank of America maintain a Q.

copy of this document in its business records? 1 We were the servicer for the loan for a 2 Α. period of time. 3 What role, if any, did Bank of America 4 5 have in originating the loan? So the original lender is KBA Mortgage, 6 7 LLC, and as I understand it, they are an affiliate of Bank of America. I believe Bank of America 8 9 N.A. and this KBA Mortgage, LLC are under the same 10 corporate umbrella of Bank of America Corporation. 11 Okay. So, in essence, a Bank of America 12 entity originated this loan? 1.3 Α. Yes. 14 Do you recall the dates of servicing? Q. 15 I do. Α. 16 Ο. And what were those? 17 It would have been from the origination, Α. 18 which I believe was in December of 2010, until June 3rd of 2013. 19 20 So it continued to service this loan for Ο. 21 several months after the HOA's foreclosure sale? 22 Α. Yes. 23 0. Can you describe for me what it means, 2.4 "to service a loan"? 25 The servicer -- the loan servicer is Α.

the -- sort of handles the day-to-day activities 1 of the loan. We're the customer service entity. 2 3 We're who the customer would send payments to, which we would then forward on to an investor. 4 5 And we would perform all sorts of activities necessary for the loan up to and including 6 collection activities. 7 8 Actually, I got rid of that exhibit and I wasn't quite done. 9 10 Do you know what a "planned unit development rider" is? 11 12 Yes. Α. What is it? 13 Q. 14 It is a rider attached to a deed of Α. 15 trust, and it would just indicate for when 16 properties are in a planned unit. 17 Was Bank of America aware that this Ο. 18 property was in the -- never remember the name --19 the Mandolin common interest community at the time 2.0 the loan was originated? 21 Yes. Α. 22 And how do you know that? 0. 23 Α. I know it because the planned unit 24 development rider states the owner of the planned

unit development as Mandolin.

Q. And if I can get you to look at Exhibit 34, which is the CC&Rs. And my question is going to be about a CC&Rs provision on page 206. No, it's not. On 208.

I'm going to specifically ask you about Section 6.3.1, which says -- I've read it several times -- "Security interest. Any breach or amendment of this declaration shall not affect or impair the lien or charge of any security interest made in good faith for value of any unit," and so on.

Did Bank of America rely on the existence of this provision in issuing this loan?

A. Yes.

2.4

- Q. And how do you know that?
- A. I could see from the -- in our title policy that this provision is stated. In addition, as I understand it, this is a VA loan, and it would not have been possible for -- or our understanding is we could not have originated a VA loan in a planned unit development if there were -- if the lien would have been superior to our lien, to the VA's lien.
- Q. Bear with me one second. Could I get you to look at Exhibit Tab 39.

```
1
              MR. BRENNER: Judge, I would -- do you
2
    have any objection to sealing 39 and 40?
 3
              MR. BOHN: I was going to say -- no, no
 4
    objection.
 5
              MR. BRENNER: Judge, we're going to
    seal -- if it's okay with the Court, seal 39 and
 6
 7
         39 has -- I'll ask the witness to explain
8
    what it is, but it has certain loan debt numbers.
    And 40 is the note.
9
10
               THE COURT: Let her talk about it and
11
    then explain to me why it meets the requirement
12
    for sealing.
1.3
              MR. BRENNER: Sure.
14
              Do you have an understanding as to what
         Q.
    the exhibit at Exhibit Tab 39 is?
15
16
         Α.
              Yes.
17
              And what is it?
         Ο.
18
         Α.
              This is a payoff demand statement from
19
    Bank of America regarding this property.
20
              MR. BRENNER: Your Honor, I would just
21
    ask that it be sealed under Graham-Leach-Bliley.
22
    So there is a judicial act exception under
23
    Graham-Leach-Bliley which governs financial
2.4
    institutions which accept this type of thing.
25
    you still have some courts that, even where the
```

```
exception is applied, they still order that there
1
2
    should be appropriate protections taken because
    they're not a party to this case.
 3
              I think it's my job as the attorney for
 4
 5
    Bank of America to ask that it be sealed, but I
    would note that there is a judicial exception as
 6
 7
    well.
8
              MR. BOHN: I have no objection, Your
9
    Honor.
10
              THE COURT: You're not objecting to it?
11
    I'll seal them. 39 and 40?
12
              MR. BRENNER: Yes. And if you had
13
    denied it, I think I would have done my job by
14
    raising it.
         Q. All right. I'm sorry, 39 is the amount
15
16
    Mr. Nolan owed as of December 28, 2017; is that
17
    correct?
18
         Α.
             No. It's -- the payoff demand statement
    is -- states that it's -- the statement date is
19
20
    12/28/2017, but it appears it's only good through
21
    5/20/2013.
22
         O. I understand.
23
              So there would have been additional
24
    amounts incurred after that time?
25
         Α.
              Yes.
```

1 And then if I can get you to look at Q. Exhibit Tab 40, what is that? 2 3 This is a copy of the notes for this 4 subject property. 5 And it says at the top, "This loan is Q. not assumable without the approval of the 6 7 Department of Veterans Affairs or its authorized 8 agent"? 9 Α. Yes. 10 Is that one of the pieces of information Ο. 11 that tell you this was a VA loan? 12 Α. Yes. All right. And let's shift gears a 13 Q. 14 little bit to tender or payment of the 15 super-priority portion of the lien. 16 You're familiar with Bank of America's practices for handling HOA liens going back to 17 18 2010; correct? 19 Α. Yes. 20 Q. Okay. And can you walk us through what 21 that procedure was. Sure. So when a notice of default or a 22 Α. 23 notice of sale came into the bank, it would be 24 routed to my department -- what was then called

It's now called CRT. And a case would be

25

MRT.

opened. And counsel would be retained -- most likely it was going to be the Miles Bauer law firm -- to identify the amounts -- and we would retain them to identify the amount of the super lien priority amount and to tender that on our behalf.

- Q. All right. And did you have an understanding -- did the bank, I should say, have an understanding of how Miles Bauer would go about doing that?
- A. Yes. We would have expected them to have to reach out to an entity, most likely, the collection trustee, because the document itself did not contain information stating what the super lien priority amount was going to be.
- Q. The document itself being the notice of default or the notice of sale?
  - A. Yes.

- Q. And if Miles Bauer was able to obtain information from the HOA trustee, without diving into any privileged information, do I understand correctly that between the bank and Miles Bauer, a decision would be made on how much to pay?
- 24 A. Yes.
  - Q. And what was the procedure from there?

Would Miles Bauer loan the bank money? Would the 1 2 bank front the money? How you would it work? So once we had the information or 3 Α. determined that amount, we would request to -- we 4 5 would make a request for the funds to be wired to Miles Bauer, and, you know, information would be 6 added. It would be deducted under the fees due 7 section of the homeowner's account. 8 And you would expect Miles Bauer to take 9 Q. that wire to pay the super priority? 10 11 Α. Yes. All right. Do your records reflect that 12 Q. 13 that procedure was followed in relation to the 14 7510 Perla Del Mar property? 15 Α. I see -- yes. 16 Okay. Did you see information regarding 17 a tender to the master association through Silver 18 State? 19 Α. Yes. 20 And what did you see happen in relation Q. 21 to that? 22 So I can see -- I saw the letter go out, Α. 23 the ledger come back, and then I can see in our 2.4 files there was a note about payment -- a note 25 added to our system of record about the payment

and the fees due. It was notated that there was 1 2 an HOA fee paid. All right. And is it your understanding 3 that Miles Bauer was retained and reached out to 4 5 the subassociation, Mandolin, through NAS? 6 Α. Yes. 7 0. All right. And what's your 8 understanding of what happened with that? I understand that NAS did not return or 9 Α. 10 provide a payoff ledger and said no super lien 11 priority amount could be determined. If NAS had provided a ledger, would Bank 12 13 of America have followed its procedures of wiring 14 funds to Miles Bauer to pay the super-priority 15 portion of the lien? 16 Α. Yes. 17 MR. BRENNER: No further questions. 18 THE COURT: Mr. Bohn? CROSS-EXAMINATION OF JESSICA WOODBRIDGE 19 2.0 BY MR. BOHN: 21 In 2012, was it Bank of America's Q. 22 policies and procedures to not take any further 23 action in regards to the lien other than monitor 2.4 the foreclosure after a payment was rejected? 25 I am not sure. I know we would just Α.

1 follow the advice of counsel. 2 Are you an attorney? 3 Α. I have gone to law school and am 4 licensed, yes. 5 Where are you licensed? Q. I am licensed in Indiana, Washington, 6 Α. 7 D.C., and Texas. 8 Q. Are you testifying today as an attorney or as an employee of Bank of America? 9 10 MR. BRENNER: I think that's a question 11 for me. And she's not testifying as an attorney. 12 BY MR. BOHN: 13 Q. But you do agree that in this case, 14 after the letter was sent to the Mandolin, there 15 was no further activity on the part of Bank of 16 America as to the association lien recorded by the 17 Mandolin; is that correct? 18 Α. I could not -- I did not see in our 19 files that any further action was taken. 20 Q. Okay. There was no follow-up letter 21 sent; correct? 22 Not that I could see, no. Α. 23 0. There was no check for the full amount 2.4 of the lien tendered? 25 Not that I could see in my records, no. Α.

There was no request for an arbitration 1 Q. as to the lien amount; is that correct? 2 3 That's correct. Α. There was no lawsuit filed to try to get 4 Ο. 5 an injunction or TRO to stop the sale and 6 determine the proper amount of the lien; is that 7 correct? 8 MR. BRENNER: Scope. Calls for 9 speculation. 10 THE COURT: Overruled. Just asking if 11 that happened. 12 THE WITNESS: Not that I could see in our files, no. 13 14 BY MR. BOHN: And there was nothing recorded to put 15 16 potential purchasers on notice of an attempt or 17 dispute regarding the super-priority lien; is that 18 correct? I mean, other than the deed of trust 19 Α. 20 itself being recorded with the conditions in there 21 about the other rider and our ability to pay, no. 22 Okay. And the ability to pay, that's 0. part of the common law, isn't it? It doesn't have 23 2.4 to be in the PUD rider. It's common law that a 25 junior lienholder can pay off senior liens to

```
1
    protect their priority; isn't that correct?
 2
              MR. BRENNER: Calls for a legal
 3
    conclusion. And it stipulates -- with the
    witness, it calls for a legal conclusion.
 4
 5
              THE COURT: I think it does. It's
    sustained, but it sounds like he stipulated to it.
 6
 7
              MR. BOHN: All right. I have no other
 8
    questions.
 9
              THE COURT: Anything else?
10
                            Nope.
              MR. BRENNER:
11
              THE COURT: Okay. You can step down.
12
                      (Witness excused)
              MR. BOHN: Are we done with witnesses?
13
14
              THE COURT: That's it for today?
15
              MR. BRENNER: We rest.
16
              THE COURT: Any rebuttals?
17
              MR. BOHN: No rebuttal, Your Honor.
18
              THE COURT: You want to wait until
19
    tomorrow to do your closings?
20
              MR. BOHN: Preferably, yes.
21
              THE COURT: That's fine.
22
              Can I suggest that you guys submit some
23
    proposed findings of fact and conclusions of law
2.4
    to me.
25
              MR. BOHN:
                         By tomorrow?
```

```
1
              THE COURT: Put it in Word format so I
2
    can cut and paste.
 3
              MR. BOHN: We will. okay.
              THE COURT: I don't care if you do it by
 4
5
    tomorrow, but the sooner the better, before I
    forget everything I've heard.
 6
 7
              MR. BOHN: I might forget it myself.
8
              MR. BRENNER: Yep. What time do you
    want us here tomorrow?
9
10
              THE COURT: I've got a calendar, but
11
    it's a short calendar. Let's just say
12
    10:00 o'clock.
              MR. BOHN: Can we do 10:30? I've got a
13
14
    summary judgment motion in Department 19.
              THE COURT: That's fine. 10:30.
15
16
              MR. BRENNER: I'm going to try to be
17
    brief, but it's typically, like, 45 minutes.
18
    an hour and a half for lunch going to work?
19
              MR. BOHN: Mine is about the same time,
20
    same amount of time.
21
              MR. BRENNER: I meant before lunch.
22
              THE COURT: 10:30, and you each take and
23
    hour an half -- or each take 45 minutes.
                                               That's
2.4
    an hour and a half and takes us straight up to 12.
25
                         There's one housekeeping
              MR. BOHN:
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1
    matter.
2
              THE COURT: We don't need to do this on
 3
    the record; right?
 4
              MR. BOHN: Yeah. The housekeeping
 5
    matter.
 6
              MR. BRENNER: We're going to sub -- you
 7
    want to sub or just add -- long story short,
    however we do it, Nationstar has become the deed
8
9
    of trust beneficiary since -- I think since the
10
    case was filed. But we're going to stipulate that
11
    we can either substitute Nationstar in --
12
              MR. BOHN: Or add them as a party.
13
              MR. BRENNER: -- or just agree that --
14
    add them as a party and agree that whatsoever
15
    ruling is entered is binding on Nationstar. Maybe
16
    that makes the most sense.
17
              MR. BOHN: That's fine with me.
18
              THE COURT: One of you represents
19
    Nationstar?
20
              MR. BRENNER: I do, yeah.
21
              THE COURT: Okay. That's fine.
                                                Based
22
    on what you just put on the record, I think that's
23
    sufficient; right?
2.4
              MR. BRENNER:
                             I think so.
25
              MR. BOHN: Yes.
```

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1
              MR. BRENNER: And we'll make it part of
    any proposed findings.
2
 3
              Judge, in the interest of trying to
    truncate things and not drone on about things
 4
 5
    you've heard a thousand times, are there any
    specific areas you want closing to focus on over
 6
 7
    others?
8
              THE COURT:
                         No. It's the same case.
9
              MR. BRENNER: Okay.
              THE COURT: You guys have made the same
10
11
    arguments over and over.
                             I've heard the same
12
    arguments over and over. Just do what you've got
1.3
    to do to preserve the record.
14
                                    Fair enough.
              MR. BRENNER:
                             Okay.
              MR. BOHN: Thank you, Your Honor.
15
16
              MR. BRENNER:
                            Oh, sorry. One more
17
    housekeeping thing. The trial brief we gave you
18
    has got bad dates. Use the dates in the
19
    stipulated fact. There were a couple dates that
2.0
    were mistaken. So, thank you.
21
              THE COURT: All right. Thanks, guys.
22
    Off the record.
23
                 (Proceedings adjourned at 3:46 p.m.)
2.4
25
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1 LAS VEGAS, NEVADA, MONDAY, FEBRUARY 12, 2018; 11:00 A.M. 2 3 PROCEEDINGS 4 5 6 THE COURT: Let's go back on the record. 7 You guys have already closed both your cases, so 8 we're just doing closing arguments; right? 9 MR. BOHN: Yes. 10 THE COURT: Mr. Bohn, the time is yours. 11 MR. BOHN: I forgot the fancy clicky 12 thing. 13 MR. BRENNER: You want to use mine? MR. BOHN: No. I'll do it like the 14 15 cavemen did and hit my laptop with my finger. 16 THE COURT: That's fine. 17 I like Judge Gebhardt a lot. MR. BOHN: 18 I liked him as a JP, and I liked him on the bench. 19 I like you, too, but it's like I was explaining 20 super-priority lien foreclosure law to him for the 21 very first time. I appreciate that you've done a 22 number of these, and you understand the concepts 23 quite well. 2.4 THE COURT: I do. 25 MR. BOHN: And to try to change this

from my last couple. This litigation, I got to 1 2 say, the bank attorneys, not just the Akerman 3 firm, but especially the Akerman firm, all of 4 them, it's been a nice little group. We're very 5 civil with each other, courtesy exceptions granted 6 all the time. I felt a little bit bad yesterday 7 trying to move to set aside that stipulated fact 8 because we did agree to it. The evidence came out 9 exactly the way Darren said, but you've got to do 10 what your client says. 11 But the other side have been practicing 12 law the way they're supposed to. I have other 1.3 cases that aren't HOA foreclosures, some PI, some 14 contract business conflicts and such, and it's 15 dog-eat-dog cutthroat out there. I appreciate 16 what the other side has done for me in this and 17 other cases. 18 THE COURT: I appreciate the 19 professionalism from both sides as well. 20 MR. BOHN: In this case, Your Honor, 21 we've asserted the claims for quiet title, 22 declaratory relief, and permanent injunction. 23 Ouick timeline on this case. 2.4 December 8th, 2011 pre-lien letter mailed. 25 is all in the stipulated facts. A month later,

the notice of lien is recorded by Mandolin and mailed to the former owner. A month later the master association records its lien on February 2nd, 2017.

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February 27, 2012 Mandolin records its notice of default and election to sell, which was mailed to Bank of America. August 14th, master association records its notice of default and election to sell. On March 16, 2012, Miles Bauer sends its inquiry letter. No response is received and no further action is taken.

Several months later, the Mandolin records its notice of foreclosure sale, and it's mailed to Bank of America. Notice does contain the statutory bold-typed warnings. And on February 1st, the foreclosure sale was conducted and the property acquired by my client, the Perla Del Mar Trust.

In contrast, the timeline on Shadow Wood was the notice of sale was dated January 18th, 2012. It was recorded nine days later, on January 27th. The sale date was set for February 22nd. And three days -- four days later, the check for less than the amount of the sale was sent and rejected. They had a much shorter timeframe in

which with to deal than we can in this case.

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The Shadow Wood Court set forth four factors to be considered by the Court: The price paid; the presence of fraud, oppression or unfairness; the failure of the complaining party to act to protect its interest prior to the sale -- I like to call that the laches argument or the unavailability of equitable relief argument -- as well as the interests of the bonafide purchaser.

The principles of law and equity, including the law of real property by statute, applies to NRS Chapter 116. I'd like to talk about the principles of equity.

Equitable relief is not available because the defendant had notice of the sale and failed to protect its interests before the sale. There's no dispute that BANA received a notice of default. It's evidenced by the correspondence between Miles Bauer and NAS.

One of the last quotes from Shadow Wood is where the complaining party has access to all the facts surrounding the questioned transaction and merely makes a mistake as to the legal consequences of his act, equity should not

normally interfere, especially where the rights of third parties might be prejudiced thereby.

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Nevada law presumes that a person intends the ordinary consequence of that person's voluntary act. Defendants took no action to protect their interest in the property. That could be construed to consent to the sale and extinguishment.

Equity requires the bank to act before the sale. If Your Honor would affect the title of the purchaser, it would be awarding poor business choices and poor business behavior and penalizing the purchaser at the HOA foreclosure sale.

The Shadow Canyon case, of course, said -- that recently came out said that the presumptions are in favor of the purchaser and the title holder of the property, and the burden of proof is on the party seeking to set the sale aside.

And here there was really no tender in the case. They got the letter. It was ignored. The bank, even though it had an army of attorneys at disposal, didn't do anything that SFR or Shadow Wood said they should do.

The second principle of equity is

equitable relief is not available where the
defendant has an adequate remedy of law.

You have two grounds to deny equitable
relief. You look at the caption of the case here.

Not only is there a battle between Perla Del Mar

Trust and Bank of America or now BONY, Bank of New
York Melon --

MR. BRENNER: Nationstar.

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MR. BOHN: Nationstar, one of those banks, but there are counterclaims and cross-claims in the case against NAS and the Mandolin.

They are seeking money damages from these parties. If they have money damage remedy, then they're not entitled to equitable relief.

And the Shadow Wood and Shadow Canyon case say very clearly setting aside the sale is done on equitable principles. The fact as to whether or not the judgment is collectible is irrelevant. If you have the remedy at law, you're not entitled to an equitable remedy.

If there is a defect in the foreclosure sale, the defendant has a remedy at law against the HOA and the foreclosure agent precluding equitable relief. And the restatement section,

8.3, that the banks like to quote from notes that the remedy is not available based on gross inadequacy of price alone, and the Shadow case, again, confirms that.

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Moving from Factor 3, the availability of equitable remedy, to Factor 4, the bonafide purchaser.

This is one everyone seems to get tough, but it's a relatively simple concept. You've heard the -- or read the statutory definition before. I like to quote from the treatise by Professor Freyermuth which was cited in the Shadow Wood case. They take a different tact on bonafide purchasers at foreclosure sales.

Because normally if you have a voluntary transfer, it's a voluntary transfer, where both parties have intent as to what to do.

With a statutory foreclosure sale, like we have under Chapter 116, there is no intent.

And the matters that are of record with a strong lien like an HOA lien are extinguished.

So bonafide purchaser in foreclosure context, according to these professors, say that you're a bonafide purchaser if you have -- if there are defects, which we're contending there

are not. But they have no actual knowledge of the defects, they're on notice from recorded instruments of the defects, and the defects are such that a person attending the sale and exercised reasonable care would be unaware of the defects.

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The only possible defect here would be the fact that the NAS ignored their letter, which both attorneys testified yesterday happened a lot because there were so many of them going back and forth. Bank of America, for whatever reason, was attempting to make their own paper trail and record.

Consistent with that, Shadow Wood talks about bonafide purchaser and says when the association sale complies with the statutory foreclosure rules, as evidenced by the recorded notices, such as the case here, without any facts to the contrary, the purchaser would only have notice that the former owner has the ability to raise an equitably based post-sale challenge, the basis of which is unknown to the purchaser.

I'm going to pause there and note that a lot of the banks and some of the judges are saying, well, Eddie Haddad knew he was going to

get involved in litigation. He's not a bonafide purchaser. This quote says otherwise.

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The purchaser or former owner, or whoever, always has the equitable right to bring an action. You can't deprive bonafide purchaser status just because there may be a lawsuit coming, and even if he anticipates a lawsuit.

The Court goes on to point out that NYCB points to no other evidence indicating that

Gogo Way had notice before it purchased the property, constructive or inquiry, as to their intents to pay the lien and prevent the sale or that Gogo Way knew or should have known that

Shadow Wood claimed more than its owners actually owed, especially where the record prevents us from determining whether that is true.

And similar situation here. They're going to complain that there was an attempt at a tender, and sending a letter itself constitutes tender -- which we're going to dispute -- and that because of that, their lien is protected.

There was no evidence my client knew of any such dispute or any attempt. And because of such, he should be found to be a bonafide purchaser.

The burden is on the defendant to show that the plaintiff is not a bonafide purchaser. That's from the Shadow Canyon case. Equitable relief will not be granted to the possible detriment of innocent third parties. That's from Shadow Wood.

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I'd like to cite Miller & Starr, as the Nevada Supreme Court has a number of times. And this cite -- I took the pages here.

It says the proof of the bonafide purchaser is simple. You just have to testify you paid money and didn't have notice, and the burden shifts to the other side to show that you did have notice. And then they comment that as a practical matter, it really makes little difference because it's so easy to prove one way or another.

Shadow Wood addresses six standards for a bonafide purchaser. A bonafide purchaser is without notice of prior equity and without inquiry notice. It's not affected -- the title of the bonafide purchaser is not affected by any manner in which he has no notice. And this is both statutorily and in case law.

Bonafide purchaser must pay the valuable consideration, not adequate consideration. So the

"they didn't pay enough" argument doesn't work anymore, especially after the Shadow Canyon case.

2.0

2.4

The fact that the purchase price may be low is not sufficient to put the purchaser on notice of any alleged defects. And, again, Shadow Canyon supports that also.

I discussed this already, the fact that the court retains equitable power to void the sale does not deprive purchaser of bonafide purchaser status.

And the time to determine the status of bonafide purchaser is at the time of the sale.

The Court notes in Shadow Wood that we had no notice before we purchased the property of the attempts to pay. The older case law, Bailey versus Butner, Moore versus De Bernardi, says that the time to determine is when he hands over his money. That's the operating moment. Anything he knows of beforehand he's charged with. What happens after he hands over his money doesn't count. It's at the time the money changes hands. At foreclosure sales, the money changes hands at the time of the sale.

Case that just came in a couple weeks ago, the very purpose of the recording statutes is

to impart notice to bonafide purchasers. 1 2 Defendants' answers to interrogatories provide no 3 basis to show that plaintiff is not a bonafide 4 purchaser. Their answer to interrogatories are an 5 exhibit to the -- one of the exhibits. I'm going 6 to go through their answers sans the objections. 7 First reason they gave was there was no 8 notice that the super-priority portion of the lien was being foreclosed upon or how the bank could 9 10 protect its interest. 11 MR. BRENNER: Your Honor, I've to object that our objections are still our objections, and 12 13 they need to be ruled on before this can be 14 admissible. And I understand that you're probably 15 going to say "overruled," and I'm fine with that. 16 But I wanted to put that on record. 17 Well, since I haven't looked THE COURT: 18 at the objections or the questions yet. If I look 19 at them as part of my decision, then if I sustain 2.0 the objection, I won't consider it. 21 MR. BRENNER: Very good. The objection 22 specifically would be that it's -- and this is per 23 case law that just came out two months ago, it 24 appeased plaintiff's burden. So asking another

party information that plaintiff has that it's

25

plaintiff's burden to make is not proper. 1 2 MR. BOHN: Case law says it's their burden. You can read the case and decide for 3 4 yourself. 5 THE COURT: Okay. Thanks, guys. MR. BOHN: This is from the old one. 6 7 It's not supposed to be US Bank. It's whichever 8 bank we're suing here. 9 No notice that the super-priority portion of the lien was being foreclosed upon or 10 11 how the bank could protect its interest. 12 In SFR, the Supreme Court said nothing 13 appears to have stopped the bank from determining 14 the precise super-priority amount in advance of 15 the sale or paying the entire amount and 16 requesting a refund of the balance. 17 The Court also notes in there that because the lien goes to more than just the bank, 18 19 it goes to the former owner, you don't have to set 2.0 forth the precise super-priority amount. 21 Mind you, in 2015, the legislature 22 changed the statute that had said -- that allowed 23 the HOAs to charge some costs and had to set forth 2.4 the super-priority amount and the amount of costs 25 that were being claimed. But with the statutes as

it applied at the time of this sale is the only SFR sale. The Supreme Court said, once you're on notice, you have an obligation, and due process is not offended by this type of notice.

2.4

Reason 2, sale's not commercially reasonable. That was an issue that was up in the air or raised by the banks after Shadow Wood/Shadow Canyon put this one to bed. The Court said HOA foreclosure sales of real property are ill-suited for evaluation under Article 9's reasonableness standard.

versus Adams, where the Court found that the notices sent were insufficient to comply with due process. The Court said since the sales were conducted so as to deny the owners of the property due process of law, ideal remedy would be to return the property to the former owner pending constitutionally sufficient proceedings.

Unfortunately, this can no longer be done without injury to innocent parties or bonafide purchasers of the property.

So even in the case where there's constitutionally insufficient notice given to the owner of the property, the Supreme Court still

protected the bonafide purchaser.

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And under Shadow Wood again, the party who has property rights that may be affected has the duty to take action before the sale, citing Footnote 7, which I'm sure you've read many times before.

How could the bank have protected itself? And I asked both the B of A representative as well as Rock Jung. They could have paid the entire lien and sued for a refund. They could have stashed an escrow account to avoid having to use its own funds.

MR. BRENNER: I'm going to object, Your Honor. That's not the testimony that Mr. Jung proffered, and I wouldn't have allowed him to opine on issues of what the bank could have done.

THE COURT: I don't remember that coming up with him.

MR. BOHN: I did ask, Did you record anything? Did you submit the CC&Rs and say, hey, we're entitled to this information? Was the entire lien paid? Did you file any action to get an injunction to determine the amount of the lien and what should be paid? None of this was done.

And the Supreme Court gave six things to

be done to protect interests before the sale: Pay the lien, sue for refund, establish an escrow account, bid at the sale, get an injunction, record lis pendens, request an arbitration.

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Had they done any of these steps, had they been proactive whatsoever, other than just sending a letter, they would have preserved its right to equitable relief.

The sale is presumed valid and the burden of proof is on the bank. That's the Shadow Canyon case.

Stipulated facts and exhibits evidence a valid sale. The pre-lien letter was sent in the mail. The notice of default and election to sell was recorded and mailed, including to Bank of America. The notice of sale is recorded, it's mailed. The notice was posted on the property in three locations within the county, and it was published in Nevada Legal News.

And the foreclosure deed has recitals that are conclusive absent grounds for equitable relief, and they haven't shown grounds for equitable relief. So the recitals in the deed are conclusive.

Going to the Shadow Wood factors again,

fraud, oppression, or unfairness as reinforced by the Shadow Canyon case, you have to show a grossly inadequate price and fraud, oppression, or unfairness that accounts for and brought about the grossly inadequate price. Again, the answers to interrogatories do not set forth fraud, oppression, or unfairness.

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Contention 1, there was no notice the HOA was foreclosing on a super-priority foreclosure or advised the bank how it could protect its interest or told what the super-priority amount was is not grounds for fraud, oppression, or unfairness because, again, SFR. You get notice. You have to find out what it is and take action.

Shadow Wood provides if you make a mistake as to your legal consequences, equity will not assist. And Bank of America -- the Court has to keep in mind, Bank of America is not an old widow living on a pension. It's a very sophisticated entity, with lobbyists in every state and a team of attorneys assisting it, in this case Miles Bauer.

Contention 2 in their answers to interrogatories, the sale was not commercially

reasonable based on the gross inadequacy of price.

The gross inadequacy standard was rejected in the Shadow Canyon, Shadow Wood, and Golden versus

Tomiyasu.

Final Shadow Wood factor is the price paid. Both counsel obtained expert witnesses in

2.4

paid. Both counsel obtained expert witnesses in this case to give you valuations of what the property was worth. It's all irrelevant unless they can show fraud, oppression, or unfairness. And if they haven't shown it, you don't have to look at the price.

There wasn't even a tender. There was no tender made. There was a letter sent.

Additionally, in the answers to interrogatories, attempted tender was not even listed as one of the grounds for fraud, oppression, or unfairness.

Counsel is going to talk about an older Nevada case that happened not long after World War II. It doesn't talk about payment in regards to a tender. It talks about tender and performance. I know the facts. I don't know the name. I'm sure Darren will raise it. He's mentioned it yesterday.

But that case, the guy wanted to build a motel and retained a contractor. And they started

to build it, but during World War II, with the shortage of materials and manpower, they put a stop to it. Sometime later, they restarted it. The contractor got started again, and the owner put a stop to it again.

After the war, people were looking for things to do. The owner decided to move forward with the project on his own. The contractor said, "I'm here, let me get going so I can fulfill the contract and make my money."

The owner said, "We're going to do it without you."

The Supreme Court in that instance said tender of performance is all that is required.

That is a performance contract. That is not a contract involving money.

The restatement talks about what a tender is in regards to a real property lien, and it said that the money -- payment has to be made by cash or cash equivalent, i.e., cashier check.

Not only that, if it's rejected, it has to be kept good. The reason being, it's simple contract.

If you're going to offer to pay a debt, you're allowed to say, "How much do I owe?" If you disagree with it, you can say, "Let's make an

offer and compromise." If that offer is rejected, just like with a contract, as a matter of law, the offer is withdrawn. To keep the tender good, you have to advise them after it's rejected.

2.4

This is an open offer to make a contract here, and the money is here and it's available anytime you want it. You can still accept it.

And the concept of kept good has been embraced by the Nevada Supreme Court in a lot of very old cases, one of them even from the 20th century. It's just something that doesn't come up with.

I'd like to point out it's always been contemplated by the UCIOA, as shown to the comment to Section 3116 of the 2014 JEB version of the UCIOA. They said, "Equitable balance was premised on the assumption that an association took action to enforce its lien. When the unit owner failed to cure its assessment default, the first mortgage lender would promptly institute foreclosure proceedings and pay the unpaid assessments, up to six months' worth, to the association to satisfy the association's lien."

It goes on to say it is also expected that the bank would turn around and start their

own foreclosure. Get the property in the hands of a homeowner who wants to live there and is willing to pay the amounts due to the HOA so the HOA can have the income it needs to provide the services that it's supposed to.

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Didn't happen here. Frequently, the banks will point out, "Well, we have the PUD rider which gives us the right to pay, and that should have put them on notice of something that was done."

In Shadow Wood, the Court found the mere fact that the party retains the ability to bring an equitable action after a foreclosure sale does not impart constructive notice to the purchaser that there may be an adverse claim to title.

Similarly, the mere fact that the bank could have paid or could have made a tender should not be held to be enough to put the purchaser on notice. And even if there was notice, how is he supposed to research? How is he supposed to find out? It's just not practical.

And, by the way, the restatement of the common law says that any junior lienholder always has the right to cure any default on the property so as to protect its interest. So the fact

there's a PUD rider or a planned unit development rider or a condo rider, or whatever it was in this particular case, is just consistent with the common law, and it's consistent with the restatement. So the fact that these legal rights existed aren't enough to put someone on notice of an attempt at a tender.

2.4

The bank is seeking equity. It must do equity. The bank should be denied equitable relief because it failed to do equity. It failed to put anyone on notice of its claims and failed to take any other steps to protect its interests.

The restatement, Section 6.4, which is the tender and payment section, notes that -- they say if the full amount of tender is paid, great.

As to the owner or the borrower and the bank, interest has to stop at that point. But here payment wasn't even made.

They note that the rule extinguishing a mortgage when a tender is directed has only limited modern significance. The reason is that the mortgages are virtually always recorded, and the payer derives little benefit from the theoretical extinction of the mortgage if it is, in fact, still present and apparently undischarged

in the publish records, meaning, got to put third persons on notice.

2.4

The recording statutes are a basic part of real property law as stated in 116.1108. A conveyance is anything that basically affects any title to the property.

Recording of a conveyance is notice to third parties. 111.325 provides that an unrecorded conveyance is void as against a bonafide purchaser. If the bank is going to take the position, and they are, that merely sending the letter was sufficient tender to protect their lien or protect their lien interests and that the super-priority lien thereby was extinguished, an extinguishment is a discharge which is a conveyance, which has to be recorded to put third persons on notice. And if you don't record that conveyance, how is someone going to know.

The restatement will say because it is paid by someone other than the persons primarily responsible, the owner of the property, the bank pays it, they're a third party, it's not a discharge of the lien. It actually assigns the lien, and the terms of the bank's deed of trust, as I said before, allows that. Anything that they

pay they get to add to the debt secured by the deed of trust and the amount owed on the note, and they can foreclose on that because that's a breach of their deed of trust. So if it's a discharge or an assignment, it's still a conveyance and has to be recorded.

2.0

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106.260 provides that any discharge or assignment of the lien may be recorded. And, again, the very purpose of recording statutes is to impart notice to subsequent purchaser.

I'm coming to the end here.

This is one thing they always throw out:

Oh, the deed is always without warranty or
representation. Well, the only warranties you get
with any deeds are found in 111.170. The
construction of words "grant, bargain, and sell"
in conveyances. And the only warranties you get
with those are, "I haven't given a deed to anybody
else before I give this one to you, and I haven't
encumbered the property before I gave this deed to
you." That's all the warranties are.

Mr. Haddad was on the stand saying,
"Well, my Golden Nugget ticket says things," but
they are still -- the HOA, the foreclosing party,
is still required to follow the law. And when

they hand out that deed with a conclusive recitals, he's entitled to rely on it. So even though it doesn't have the statutory warranties, there are still implied warranties that come with it, i.e., that the sale was conducted validly. And, in fact, there's a presumption the sale was conducted pursuant to the law, and that is noted in the Shadow Canyon case.

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We request judgment free and clear of the claims of Bank of America, Nationstar, whoever the current holder is, that we get free and clear of their claims. And we request a permanent injunction precluding US Bank or its successors from asserting any claim in the property by way of the extinguished deed of trust.

There's probably more to say. You've heard it all before, though, I'm sure. I'll be happy to rest. Thank you.

THE COURT: All right. It may work.

MR. BRENNER: So in this case, Judge, we've got two defenses. The first one is a defense at law. A tender as a legal doctrine means that we extinguish the deed of trust. The second is inequity, and that's the inequitable balancing, the Shadow Wood, the Shadow Canyon

defense.

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This is -- you know, forgetting the CC&Rs issue the last time we had a case in front of Your Honor, it's the same case. The only difference is no check was issued. As we're going to see, as a matter of law, that makes no difference for the very practical reason that you can't issue payment when somebody won't tell you how much to pay. And we're going to see, when we get to the slides, that the law treats that -- to the extent the offer itself is not a tender, when a party obstructs another's ability to complete that final act of issuing payment, as a very practical matter, we see that the law doesn't treat that any differently than a payment.

We know that Miles Bauer offered to pay the super-priority portion of the lien. It's the very last sentence where they say, "My client hereby offers to pay that sum upon presence of adequate proof of the same."

We know NAS had no problem with the request for an adequate proof that it was hundreds of times, if not thousands, a ledger that was provided, that Miles Bauer accepted the ledger, and that that's the only thing that Miles Bauer

was looking for, and it offered to pay nine months.

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We know that it was stipulated that the letter was sent and received. We know that Mr. Jung confirmed it. And Mr. Yergensen explained -- and in all of the trials that we've had, this is the first time I've ever heard Mr. Yergensen explain that the reason why NAS didn't follow its own procedures was because it got lazy. And that says something about what NAS was doing with these tenders throughout this process.

Here are the cases that Counsel, I believe, was referring to, including the Cladonias case, which says a tender is complete when the money is offered to a creditor. It doesn't have to be paid. Just like an insurance policy. You can say, "Here's the hundred thousand dollar insurance policy. All you've got to do is return this release." That's a tender.

The fact that it is from the fifties, after World War II, does not change the fact that this is still good law, and it remains good law today.

We've also cited to two other cases,

including the Guthrie and the Ebert case. This is in a trial brief.

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When a party able and willing to do so offers to pay another a sum of money and is told it will not be accepted, the offer is a tender without the money being produced for the obvious reasons that you don't have to perform a futile act when somebody is not going to accept it or, in this case, give information anyway.

There is no dispute in this case Miles
Bauer was ready, willing, and able to pay. It did
so hundreds of times. Ms. Woodbridge testified to
that. Mr. Jung testified to that. If it got the
ledger and could extrapolate the information, it
would issue the check. Even if it didn't get the
ledger, if there was a prior ledger from when NAS
was providing this information, the check would
still be issued.

And, of course, this case has the interesting scenario where Silver State did respond, which later we can discuss how that evidences there really is no FDCPA concern, but we saw exactly what Bank of America would have done. And we saw that at this point in time, Bank of America was actually willing to overpay the lien

in an effort to satisfy -- remember, the tender to Silver State was four times what the super priority was.

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And, again, that's stipulated fact.

NAS confirmed its knowledge that Bank of America would have paid. Again, they understood what proof Miles Bauer sought. They knew Miles Bauer would send a check. And they testified that they would have rejected payment if it was anything less than the full amount of the lien if it came with the letter explaining it was for the super priority.

Again, it's something I haven't heard in a dozen cases, maybe more. We heard Mr. Haddad himself say, well, you've got to send a letter explaining what it's for when he got on the stand. Otherwise, it's just a payment, and who knows what it would go to.

The only valid justification for a rejection, which the failure to respond amounts to, is an invalid offer. And, of course, we know that nine months was the super priority. That's the exactly the language in the Miles Bauer letter. It's exactly what it was offering.

Interesting fact in this case -- I won't

ask Your Honor to read all of the fine print, but we saw the CC&R that said the payments must be applied to the oldest balance. We saw the fact that Mr. Nolan actually issued a \$250 payment. saw that there was a \$5.90 credit. While that wouldn't have satisfied the entire 295, it means that ultimately the super priority in this case, because it's measured from the date of the notice of delinquent assessment lien under the -- under probably one of a dozen of Mr. Haddad's cases that we're going to go over in these PowerPoints, it begins at the recording of the notice of delinquent assessment lien. So it's only those old assessments. So ultimately we're talking about a \$39.10 super priority, and that's all the bank owed. \$39.10. The bank is offering to pay nine months. Probably going to pay costs in addition to that, just as they did to Silver State, and NAS is refusing to give this information over \$39.10 to let Bank of America satisfy the super priority. The FDCPA is not a defense. I'm going to go several reasons. We've done these trials, I don't know, with NAS 15 or 20 of them. Yet to see

a court say, "Yes, FDCPA was a valid basis to

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refuse to provide the information needed to satisfy the super priority."

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I might also add, although I'm sure this
Court is going to exercise its independent
discretion, four of the five judges have found
that the letter and NAS's refusal to respond at
trial has been a sufficient tender.

The FDCPA is inapplicable as a matter of law for a few reasons. This is Miles Bauer requesting the information, not the debtor.

There's no communication here with the debtor, trying to coerce the debtor to make a payment.

That's one. And we've cited a mountain of law on that.

And number two, foreclosing on a lien is not debt collection. As a matter of law -- and I think we've cited half a dozen, maybe less -- four or five cases where varying circuits have all reached that conclusion. It's completely inapplicable.

We know that even if it was inapplicable, the CC&Rs expressly entitled Bank of America to that information in two different places. First of all, if it's asked -- if notice of the delinquency is requested, and it's more