IN THE SUPREME COURT OF THE STATE OF NEVADALIED

DEC 1 7 2014

TIMOTHY TOM, an individual,

66006

Case No.: 65419

TRACIE K. LINDEMAN CLERKOF SUPREME COURT

Appellant,

District Court Case No. A680766

v.

INNOVATIVE HOME SYSTEMS, LLC., a Nevada limited liability company,

Respondent.

APPELLANT'S OPENING BRIEF

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Detached from Motion filed on 12-16-14 and filed separately per order filed on 12-17-14.

I. NRAP 26.1 DISCLOSURE

The undersigned counsel of record certifies that the following are persons and entities as described in NRAP 26.1(a), and must be disclosed. These representations are made in order that the judges of this court may evaluate possible disqualification or recusal.

Appellant, TIMOTHY TOM ("Tom"), is an individual.

The law firm of Pezzillo Lloyd is the only firm which represented Tom in the District Court action.

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IV. JURISDICTIONAL STATEMENT

The Court has jurisdiction pursuant to NRAP 4(e)(1) as the appeal arises from a final judgment entered on March 20, 2014 after the District Court entered its Order Granting Summary Judgment and Motion to Dismiss in favor of INNOVATIVE HOME SYSTEMS, LLC ("IHS"). TOM appealed this Order by filing a Notice of Appeal on April 8, 2014. The District entered its Order on Plaintiff's Motion for Award of Interest Cost and Attorneys' Fees on June 30, 2014, and TOM appealed this Order on July 1, 2014.

V. STATEMENT OF THE ISSUES

- 1. Whether the trial court erred in granting IHS' Motion for Summary Judgment because IHS' claims were barred as it was not a licensed contractor when it bid and performed the majority of the work on the Project at Issue.
- 2. Whether the Court erred in applying preclusive effect, and relying upon the actions of the Nevada State Contractor's Board investigator in granting IHS' Motion for Summary Judgment/Motion to Dismiss.
- 3. Whether the trial court erred in granting IHS' Motion for Summary Judgment when Tom submitted a NRCP 56(f) affidavit to the Court, giving rise to whether questions of fact existed regarding the work IHS agreed to be perform was actually performed and whether the work was performed in conformance with the contract.
- 4. Whether the trial court erred in granting IHS' Motion for Attorney's Fees for matters outside the pending litigation and without considering the *Brunzell* factors.

V. STATEMENT OF THE CASE

Tom appeals the summary judgment entered on behalf of Respondent IHS as the Court erred in finding that IHS was not required to possess a Nevada state contractor's license to perform the work contracted for and in reliance on an informal investigation of a Nevada State Contractors Board ("NSCB") employee where no administrative adjudication had taken place, based upon informal advisory opinions of the NSCB and prior to discovery commencing. The Court erroneously found that IHS' work was complete at a time that no discovery had taken place and when questions of fact existed as to whether IHS had fully and adequately performed the work it contracted to perform. The District Court likewise erred in dismissing the counterclaim asserted by Tom based upon IHS' failure to be properly licensed and arising from the incomplete and inadequate work of IHS.

VI. STATEMENT OF FACTS

A. The Contract

In April 2012, Tom and IHS entered into a contract (the "Contract") wherein IHS agreed to provide, install and program home automation, audio, visual and security equipment at Tom's residence, located at 1840 Claudine Drive, Las Vegas, NV 89156 (the "Project"). See JA¹ 00002, ¶4; JA 00064 (design and

¹ References cited as "JA" refer to the Stipulated Joint Appendix.

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installation services); JA 00072 - 82, 00084 - 0087. The Contract contains line items for the purchase, installation and programing of equipment, including thermostats [JA 00072, 73], audio speakers [JA 73, 74], irrigation controls [JA 00074], landscape lighting [JA 00074], an automated pool controller [JA 00074], surveillance equipment [JA 00074], and a home theater [JA 00074 - 75]. The original contract price was \$60,688.94. JA 00075.² According to the mechanic's lien recorded by IHS, IHS acknowledges that Tom paid a total of \$60,999.30. JA 00588. At the time the contract was bid and entered into, IHS did not possess a Nevada State Contractor's license. JA 00045, 55. IHS misrepresented to Tom that it was properly licensed. JA00033. Tom believed IHS and relied upon its representation concerning licensure. Id. After bidding, contracting and completing much of the work on the Project, IHS subsequently obtained a Nevada contractor's license. JA 00045, fn. 2. After much of the work on the Project was complete and the majority of the contract was paid for, Tom discovered that some of the equipment installed by IHS was not functioning properly, and the programming was not complete. JA00620. IHS demanded payment in full even though the final payment was due only at completion. JA00119 - 133. After Tom refused to make the payment because the work was not complete, IHS refused to complete the work and recorded a lien.

² The contract price was subsequently altered due to changes in the scope of work; however, such fact is not relevant to the analysis herein.

B. The Contractor's Board

Due to the issues with IHS' incomplete work on the Project, its abandonment of the work and the discovery that IHS had not been properly licensed, Tom filed a Consumer Complaint with the NSCB on March 25, 2013. See JA 000140 - 000175. An investigative officer of the Board investigated the situation, and found that Tom's concerns had merit. JA 000731 - 000732. The Investigator found that there was work that had not been completed or was not completed in a workmanlike manner and issued a Notice to Correct the deficient work pursuant to NAC 624.700, that contained nine items. *Id*.

Some of the issues were corrected by IHS, but issues with the work still remained and the dispute over IHS' scope of work, including programing. The equipment rack ventilation system was not functioning, and there was a constant beeping sound because of an "overheat" warning most of the time in the theater. JA 00312. The sprinkler system never functioned properly. *Id.* IHS failed to install the sidelite window switchable smart tint. *Id.* IHS failed to honor warranty coverage for the entire system and failed to fulfill dealer-required duties such as authorizing additional control devices. *Id.* Also, IHS never provided a wiring diagram for upstairs window pre-wiring. *Id.* The NSCB closed Tom's complaint, without making an express determination regarding whether or not IHS complied with all contractual obligations or ultimately whether or not IHS was required to be

licensed. The Board took no formal action on the issue of whether IHS needed a license to perform the work.

C. District Court Proceedings

On April 25, 2013, IHS filed a Complaint against Tom for breach of contract and lien foreclosure, amongst other claims. JA 00004 - 00011. On June 20, 2013, Tom filed a Motion to Dismiss the Complaint or in the Alternative Motion for Summary Judgment against IHS [JA 00012 - 00041], which was opposed by IHS. JA 00042 - 00284. The trial court denied both Tom's Motion to Dismiss the Complaint and IHS' Countermotion for Summary Judgment on July 25, 2013. The Order denying the Motion and Countermotion was entered on September 10, 2013. JA00324 - 00328. Tom filed an Answer and Counterclaim to the Complaint of IHS on September 27, 2013. JA 00329 - 00337. IHS did not file a Reply to the Counterclaim asserted by Tom.

On October 22, 2013, IHS resubmitted its Motion for Summary Judgment, which included slight additions, along with a Motion to Dismiss Tom's Counterclaims. JA 00338 - 00662. Tom opposed these Motions. JA 00603 - 00628. IHS' Renewed Motion for Summary Judgment was granted. The Court's Findings of Fact and Conclusions of Law were entered on March 20, 2014. JA 00647 - 00659. A Notice of Appeal was filed on April 8, 2014. JA 00754 - 00756.

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Subsequently, IHS filed a Motion for Attorney's Fees on March 19, 2014. JA 00660 - 00710. Tom opposed the Motion and submitted a Countermotion for Fees. JA 00711 - 00756. IHS' request for attorney's fees was granted on June 10, 2014. Tom's request for a stay was also granted. The trial court signed IHS' proposed order, and the order was entered on June 30, 2014. JA 00776 - 00781. A Notice of Appeal of the attorneys' fees award was filed on July 1, 2014. JA 00782 - 00784.

VII. SUMMARY OF THE ARGUMENT

The trial court erred in granting IHS' summary judgment on its affirmative claims as IHS was required to be licensed as a contractor at the time it bid and performed the work contracted for with Tom as a matter of law. Likewise, the work contracted for was not completed, the work that was completed was not done properly, genuine issues of material fact were raised by Tom and discovery should have been allowed to be conducted, as requested by Tom pursuant to NRCP 56(f) on the renewed motion for summary judgment. JA00628. Further, the Court's reliance on the inaction of the NSCB for preclusive effects on the license to work issues has no basis in law. The Court erred in granting IHS' Motion to Dismiss for these same reasons. The trial court also erred in awarding attorneys' fees and costs to IHS as the Court failed to analyze the *Brunzell* factors and also included fees in the award for matters outside the pending litigation.

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VIII. ARGUMENT

A. Standards Of Review

The district court's grant of summary judgment is reviewed de novo, without deference to the findings of the lower court. Wood v. Safeway, Inc., 121 Nev. 724, 729, 121 P.3d 1026, 1029 (2005). Summary judgment is appropriate when "the pleadings and other evidence on file demonstrate that no 'genuine issue as to any material fact [remains] and that the moving party is entitled to a judgment as a matter of law." Id. (citing NRCP 56(c)). When reviewing a motion for summary judgment all evidence must be considered in the "light most favorable to the nonmoving party." Id. Motions to Dismiss are subject to rigorous appellate review and the court will accept all of Plaintiff's factual allegations as true. Munda v. Summerlin Life and Health Ins. Co., 267 P.3d 771, 774 (Nev. 2011). The trial court's decision will be reviewed de novo and will not be upheld unless it appears beyond a doubt that the plaintiff could prove no set of facts that would entitle him/her to relief. Id.

B. The Trial Court Erred In Granting IHS' Renewed Motion For Summary Judgment And Motion To Dismiss Tom's Counterclaims, As IHS Was Required to Be Licensed as a Contractor to Perform the Work in Question.

IHS was required to hold an applicable contractor's license pursuant to NRS 624.320 and NAC 624.200 to perform the contracted for work at the Tom residence; therefore, because IHS was not licensed at the time it bid, contracted for

and completed much of the work, IHS cannot pursue legal action against Tom for Breach of Contract or seek enforcement of its mechanic's lien. NRS 624.320 states no contractor shall be able to maintain an action for compensation:

...without alleging and proving that such person, firm, copartnership, corporation, association or other organization, or any combination of any thereof, was a duly licensed contractor at all times during the performance of such act or contract and when the job was bid.

(Emphasis added). Further, NRS 108.222(2) states:

If a contractor or professional is required to be licensed pursuant to the provisions of NRS to perform the work, the contractor or professional will only have a lien pursuant to subsection 1 if the contractor or professional is licensed to perform the work.

IHS was not licensed when it bid the Project or when it performed the majority of its scope of work. IHS did not become a licensed contractor until September, 2012. JA 000182. IHS submitted its bid to perform the work to Tom in April, 2012. JA 00002, ¶4; JA 000064 – 00075. IHS then commenced and completed much of the work prior to obtaining a license. As such, IHS was not a duly licensed contractor at all times as required by NRS 624.320. The Court failed to engage in any fact finding regarding the issue of licensure as it granted judgment prior to discovery commencing and relied upon the lack of action by the NSCB and a hearsay statement of an NSCB investigator made outside of an adjudicatory process on the licensing issue. JA 000578; 000652, ¶13. As discussed below, the

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Court erroneously treated this statement as a quasi-judicial action of the NSCB and applied preclusive effect to the investigator's correspondence closing Tom's consumer complaint and inferred that IHS was not required to be licensed by virtue of the fact that the NSCB did not expressly address the issue.

The Nevada Administrative Code makes clear that the work performed by IHS required a contractor's license. NAC 624.200 states:

> The Board will grant to qualified applicants a license in the specialty of electrical contracting. The Board designates such a license as "classification C-2." A person who has a license designated classification C-2 may perform any work authorized for the subclassification of a license designated classification C-2.

> The subclassifications of a license designated classification C-2 and the work authorized for persons licensed in the respective subclassifications are:

> (d) LOW VOLTAGE SYSTEMS (subclassification C-2d): The installation, alteration and repair of systems that use fiber optics or do not exceed 91 volts, including telephone systems, sound systems, cable television systems, closed circuit video satellite dish antennas, systems, instrumentation and temperature controls, computer networking systems and landscape lighting.

This Court has stated that "[w]hen the text of a statute is plain and unambiguous, [we] should ... not go beyond that meaning." Star Ins. Co., 122 Nev. 773, 776, 138 P.3d 507, 510 (2006). When interpreting multiple provisions, we must read the provisions in harmony, unless it is clear the Legislature intended otherwise. City

Council of Reno v. Reno Newspapers, 105 Nev. 886, 892, 784 P.2d 974, 978 (1989). These rules of statutory construction also apply to administrative regulations. Silver State Elec. v. State, Dep't of Tax., 123 Nev. 80, 85, 157 P.3d 710, 713 (2007)." City of N. Las Vegas v. Warburton, 262 P.3d 715, 718 (Nev. 2011). As stated above, the contract was for the installation of thermostats, audio speakers, irrigation controls, landscape lighting, an automated pool controller, surveillance equipment, and a home theater. See JA 00072 - 00075. This is precisely the type of work that NAC 624.700 states that a contractor must be licensed to perform.

IHS argued to the district court that the nature of its work did not require it to hold a contractor's license; however, IHS' own arguments were contradictory on this issue. First, IHS argued that "the components of the automation systems that IHS sold and installed into the Project are standalone electronics products that plug into existing electrical outlets and existing wiring." See JA00341, lns. 10 - 12. IHS' Motion immediately contradicts itself by then stating, "On occasion, however, some incidental patching and painting of drywall, stucco or other penetrations are usually necessary. Incidental patching and painting have never required a contractor's license to perform..." Id. at lns. 20 – 22. IHS thus admitted that it did more than simply plug components into outlets and program them. IHS performed wiring, which is why patching was needed to cover the holes made by

IHS as part of its scope of work. In a letter to the NSCB, IHS' attorney acknowledged that a license might be required but that IHS' subsequent licensure should rectify any problems. JA 000182. It was likewise argued that any such violation merely violated the letter of the law, but not its spirit. *Id.* Such an argument is unpersuasive when no opportunity to present the facts and circumstances of what work was performed was ever afforded to Tom. This argument is not in accordance with Nevada law. *See* NRS 108.222(2) (unlicensed contractor not permitted to record mechanic's lien); *see also* NRS 108.2453 (party may not waive a right *or* obligation required pursuant to NRS 108.221 – 108.246).

"The primary purpose of Nevada's licensing statutes is to protect the public against both faulty construction and financial irresponsibility." *Interstate Commercial Bldg. Servs., Inc. v. Bank of Am. Nat. Trust & Sav. Ass'n*, 23 F. Supp. 2d 1166, 1173 (D. Nev. 1998) (citing MGM Grand Hotel v. Imperial Glass Co., 533 F.2d 486, 489 (9th Cir.1976). Here, it is undisputed that at the time IHS submitted a bid to Tom, IHS was not licensed. IHS performed much of the work before it became licensed. The Project was to be completed before IHS obtained its license. IHS was not complying with the spirit or the letter of the law. IHS' actions bar it from seeking to collect compensation for the performance on any contract for which a license is required.

If a contractor, like IHS, that allegedly complies with the spirit of the law but not the actual requirements of the law is allowed to pursue claims for payment against an a homeowner that believes it is properly licensed, the purpose of the law, which is to protect the members of the public, like Tom, would be vitiated. The requirement for licensing would be without real meaning and of no effect and would nullify Nevada statutory provisions requiring licensure. *See Mangarella v. State*, 117 Nev. 130, 133, 17 P.3d 989, 991 (2001) (Statutes must not be read in way to render words, or phrases superfluous or make a provision nugatory).

After having its initial motion for summary judgment denied, IHS subsequently submitted a second motion for summary judgment prior to discovery commencing and based upon the same facts but which added administrative advisory opinions issued by the NSCB from other, unrelated matters in an attempt to demonstrate that its scope of work did not require a proper license. JA 000596 - 000598. As stated on the face of the advisory opinions, such opinions are limited to the specific facts and circumstances of the question for which the opinion is sought. The District Court nevertheless improperly relied upon these advisory opinions in determining that IHS was not required to be licensed. JA 000654, ¶5. Unlike the policy of judicial courts, administrative bodies can give advisory opinions. See NRS 624.160(3). Again, however, the NSCB limits the applicability of any given opinion through an express disclaimer: "Please Note: Advisory

Opinions apply only to the specific facts and circumstances of a particular project." JA 000596 - 98. It was therefore clear error for the District Court to rely on an opinion issued in an unrelated matter for purposes of granting IHS' Motion for Summary Judgment and Motion to Dismiss. If IHS had wished to receive an advisory opinion it could have sought one pursuant to NRS 624.160(3); however, it did not do so.

C. The District Court Erred in Giving Preclusive Effect to the Nevada State Contractors Board's Inaction.

The District Court erred in finding that the NSCB had determined that IHS was not required to hold a valid Nevada State Contractor's license at the time it entered into its agreement with Tom and throughout the duration of the Project. JA 00654. First, the NSCB did not make any "findings" as no adjudicatory or quasijudicial process took place before the NSCB. Second, even in the event that the informal investigation efforts of an NSCB investigator could be considered an adjudicative or quasi-judicial proceeding, the stringent requirements of claim preclusion and/or issue preclusion were not met and therefore cannot serve to preclude Tom's right to be heard on the merits of his claim.

1. The Doctrine of Claim Preclusion Does not Apply to Prevent Tom from Litigating that IHS was not Properly Licensed.

This Court has established a three-part test for determining whether a prior proceeding may result in claim preclusion being applied to bar a subsequent action,

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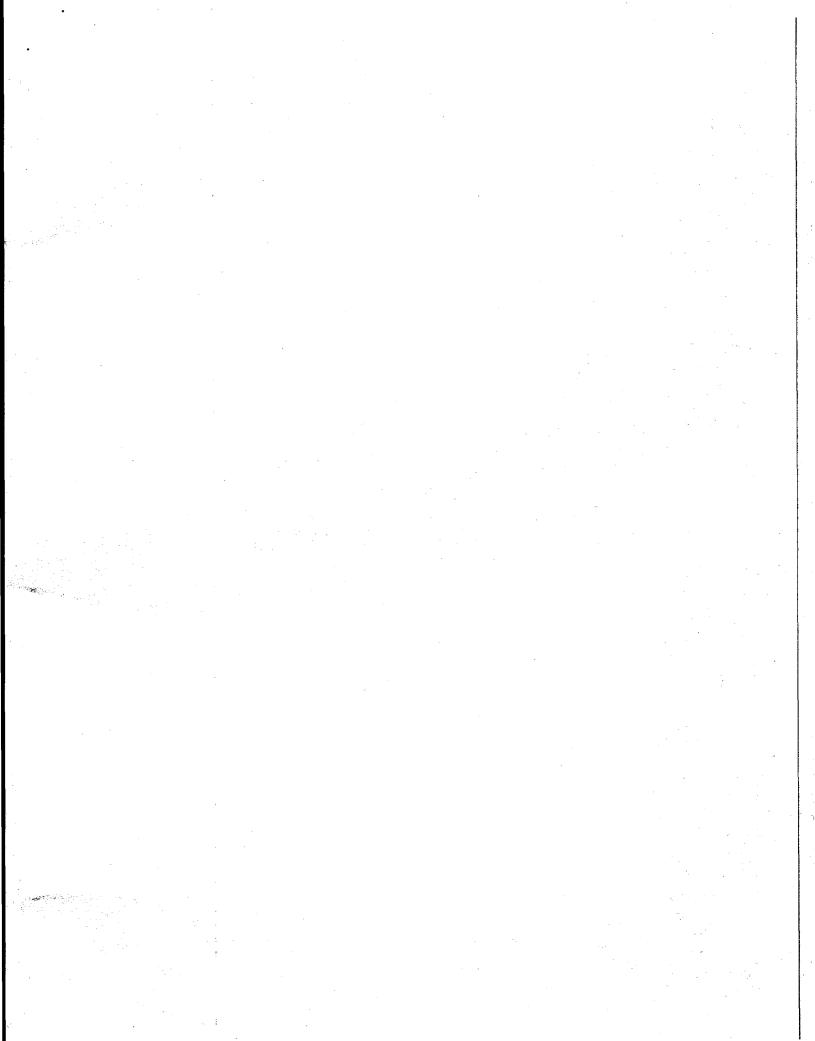
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to wit: 1) the parties or their privies are the same, 2) the final judgment is valid and 3) the subsequent action is based on the same claims or any part of them that were or could have been brought in the first case. See Five Star Capital Corp. v. Ruby, 124 Nev. 1048, 1054 (2008). Even the most cursory review of these factors leads to the inevitable conclusion that the doctrine of claim preclusion is inapplicable under the facts and circumstances of this case. This is in line with the well-recognized fact that in order to be entitled to preclusive effect an administrative proceeding must be "quasi-judicial" in nature in order to allow the party against whom preclusion is sought the opportunity to be heard and to present evidence. See Plaine v. McCabe, 797 F.2d 713, 718 (9th Cir. 1986); Hafter v. Clark, 992 F.Supp.2d 1063, 1069 (D. Nev. 2014)(Parties must have been afforded fair opportunity to litigate).

a. Tom's Claims Are Not Precluded Because a Final Judgment Was Not Rendered by The NSCB

The record in this matter is devoid of a previously issued "final judgment" to which the doctrine of claim preclusion could apply. The District Court erroneously held that because the NSCB closed the consumer complaint of Tom, its inaction somehow meant that a contractor's license was not necessary for the work performed by IHS. JA 00655, Ins. 7-8. Unlike formal litigation or quasi-judicial actions of an administrative agency, the filing of a consumer complaint does not result in the initiation of formal proceedings by the NSCB. NRS 624.335 provides



as follows with regard to the actions taken in response to a consumer complaint such as the one filed by Tom:

- 1. The Investigations Office of the Board shall:
 - (a) Upon the receipt of a complaint against a licensee, initiate an investigation of the complaint.
 - (b) Within 10 days after receiving such a complaint, notify the licensee and, if known, the person making the complaint of the initiation of the investigation, and provide a copy of the complaint to the licensee.
 - (c) Upon the completion of its investigation of a complaint, provide the licensee and, if known, the person making the complaint with written notification of any action taken on the complaint and the reasons for taking that action.
- 2. The Investigations Office of the Board may attempt to resolve the complaint by:
 - (a) Meeting and conferring with the licensee and the person making the complaint; and
 - (b) Requesting the licensee to provide appropriate relief.

It is expressly contemplated by Nevada statutes that the informal investigatory actions set forth in NRS 624.335 are a precursor to, and separate from, formal action of the NSCB. Specifically, NRS 624.323 states that a "formal disciplinary proceeding" may follow if probable cause is found to exist after an investigation is concluded. This demonstrates a clear demarcation between the informal resolution process which took place in this matter and formal proceedings which may result in an adjudication of a contested, disciplinary matter.

Formal proceedings conducted by the NSCB, as with any administrative agency, must adhere to concepts of due process. *See Bivins v. State Contractors Board*, 107 Nev. 281, 283, 809 P.2d 1268, 1270 (1991). Such NSCB action is

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governed by the provisions of NAC 624.6975 et seq. To commence such proceedings NAC 624.6978 requires the filing of a formal "complaint" which sets forth the alleged violations of Nevada law. Such cases are defined by NAC 624.6981 as being "contested cases" as that term is defined and applied by NRS 233B.032, the Nevada Administrative Procedures Act. NRS 233B.032 states that a "'contested case' means a proceeding, including but not restricted to rate making and licensing, in which the legal rights, duties or privileges of a party are required by law to be determined by an agency, or in which an administrative penalty may be imposed." (emphasis added). There is no evidence that any hearing, or opportunity for a hearing ever took place. Indeed, the matter did not proceed beyond the informal investigatory actions of the NSCB's designated investigator. IHS, and the District Court, improperly equate the inaction of the NSCB in prosecuting an alleged violation with the making of an affirmative finding that no violation existed.

> Tom Was Not a Party to a NSCB Adjudication and b. Therefore is Not Precluded From Litigating the Issue of Licensure.

In order for claim preclusion to apply the parties in each proceeding must be the same or in privity with one another. Five Star Capital Corp., 124 Nev. at 1054. Even if a formal adjudication had taken place before the NSCB, Tom was not a party, nor in privity with a party to such proceeding. As is made clear by the

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Administrative Procedures Act a "party" to an action "means each person or agency named or admitted as a party, or properly seeking and entitled as of right to be admitted as a party, in any contested case." NRS 233B.035. No evidence exists in the record which would support a finding that an administrative adjudication took place nor that Tom was a "party" to such a proceeding and was presented with an opportunity to litigate the issues which were ultimately presented to the District Court.

Likewise, whenever a "contested case" is held certain minimum procedural safeguards must be adhered to. Namely, the opportunity for a hearing which includes the time, place and nature of the hearing, the legal authority pursuant to which the hearing will be conducted, a reference to the specific statutes and regulation involved as well as a short and plain statement of the matters asserted must be provided to the parties. See NRS 233B.121(2). All parties are entitled as a matter of law to respond and present evidence and argument on all issues involved. See NRS 233B.1219(4). The only purported factual basis upon which IHS argued, and upon which the District Court ruled, is a letter issued by an investigative officer of the NSCB in which it is alleged certain findings were made by implication. See JA00274. Not only were no such findings actually made, such correspondence clearly does not comport with the requirements of the Nevada Administrative Procedures Act and did not afford Tom an opportunity to be heard

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on all salient issues and accordingly may not serve as the basis for granting judgment against Tom in the underlying action. The letter was also not properly before the court as it is hearsay. *Id.* Additionally, any administrative action of the NSCB constitutes disciplinary proceedings between the NSCB and IHS, not Tom.

c. The Ruling of the District Court Does Not Pertain to Claims that Were or Which Could Have Been Brought Before the NSCB.

Although not specifically addressed by either IHS or the District Court, certain issues complained of by Tom were not, and could not be raised before the NSCB. As this Court has previously ruled, the NSCB's authority is limited and the NSCB may not rule upon matters which invade the province of the Courts including issues related to contract interpretation and enforcement. See Bivins Const. v. State Contractor's Board, 107 Nev. 281. In Bivins, the Court stated that the "Board [NSCB] does not have the authority to impose damages upon parties pursuant to its licensing authority." Id. at 284. The Court was troubled by the Board's assumption of what was essentially a judicial role in the resolution of the dispute when the Board's actions were tantamount to the award of contract damages. Id. at 283 - 284. Tom sought damages based upon IHS' breach of contract, where there existed a dispute over IHS' failure to be properly licensed and concerning the completion of and scope of work IHS was to perform. The NSCB lacks jurisdiction to adjudicate such a dispute. As seen, the NSCB is

without authority to resolve contested issues of contract, and thus, even if the NSCB found that the actions of IHS met the minimum standards of construction, this does necessarily translate into a ruling that the requisite contractual requirements were met and that IHS had fulfilled all obligations that were required of it pursuant to the terms of the contract. Such a determination is reserved to the authority of the Court, not the NSCB.

2. The Doctrine of Issue Preclusion Does Not Bar the Requested Relief of Tom.

In Five Star Capital Corp., supra., the Court clarified the test to be applied in determining whether the doctrine of "issue preclusion" is applicable in a given action. This Court found that:

... the following factors are necessary for application of issue preclusion: "(1) the issue decided in the prior litigation must be identical to the issue presented in the current action; (2) the initial ruling must have been on the merits and have become final; ... (3) the party against whom the judgment is asserted must have been a party or in privity with a party to the prior litigation; and (4) the issue was actually and necessarily litigated.

124 Nev. at 1055. As seen, there is significant overlap between the two doctrines, although the two are separate legal doctrines. *Id.* (citing clear need for both doctrines). In the present matter neither doctrine applies as IHS has failed to establish the requirements for either and the district court erred in applying

preclusive effect to the inaction of the NSCB and a letter issued by an investigative officer of the NSCB.

a. The Issue Presented Has Not Been Litigated and Therefore Issue Preclusion Cannot Apply

Whether IHS was required to possess a valid Nevada contractor's license has not been litigated in any forum, including the NSCB. As set forth in detail above, the sole action taken by the NSCB was to have an investigative officer perform an informal investigation, order certain work to be performed and subsequently issue a letter closing the file. No findings of fact or conclusions of law were made, no hearing was ever held, no evidence was ever taken nor was any formal complaint or proceeding ever initiated by the NSCB.

b. No Ruling Was Ever Made Upon the Merits of Tom's Claim Before the NSCB and Therefore Issue Preclusion Cannot Apply

As set forth above, no ruling upon the merits was ever made by the NSCB. The only activity which took place before the NSCB was an informal investigation by an investigative officer of the NSCB. As seen in the correspondence dated June 17, 2013, the individual investigator rendered his personal opinion that no further action would be taken. *See* JA00274. At no time was an actual ruling regarding the need for IHS to hold a contractor's license made by the NSCB. The District Court acknowledges this fact in its ruling by stating that because the investigative officer did not make a finding that a contractor's license was required, somehow

concluding that such inaction necessarily means that no license was required. JA 000654. The record is devoid of any evidence of what, if any, facts were considered in relation to whether a contractor's license was required of IHS in order to complete the work performed. The Court's reliance on the NSCB's inaction has not basis in the law.

c. Tom Was Not a Party, or in Privity With a Party, to the NSCB in any Prior Proceedings.

Even if the informal activities of a single investigator rose to the level of a quasi-judicial proceeding, Tom was not a party, or in privity with a party to the proceeding. As set forth above, in order to be considered a "party", Tom would have had the legal right to intervene in the administrative proceeding and the right to present evidence. *See Five Star Capital Corp.*, 124 Nev. at 1055. In the present action, however, no formal proceedings were initiated by the NSCB through the filing of a complaint as required by NAC 624.6978. As a result there was no proceeding in which Tom could appear and present evidence.

d. The Issues On Appeal Were not Actually and Necessarily Litigated by the NSCB and Therefore Issue Preclusion Does Not Bar the Claims of Tom

The issue of IHS' licensure, or lack thereof, was never litigated as no hearings took place, no evidence was presented, no fact finding tribunal was convened and no determinations of law were ever made. The most that can be said is that an investigator closed the consumer complaint of Tom without making any

affirmative findings or rulings. As noted, *supra*, in order to be given preclusive effect, administrative proceedings must be quasi-judicial in nature and all relevant parties afforded an opportunity to litigate. *See Plaine*, 797 F.2d at 718; *Hafter*, 992 F.Supp.2d at 1069. If it were true, as argued by IHS that the investigative officer acted in manner to determine the legal rights of the various parties without adhering to the most basic concepts of due process, then such action would be void and would constitute an *ultra vires* action. There is no authority for an investigator to reach legal conclusions or render opinions absent compliance with governing law. This is particularly true when one of the ultimate issues to be determined is whether IHS complied with its contractual and legal obligations.

- D. The Trial Court Erred in Granting Summary Judgment as Genuine Issues of Material Fact Were Raised Regarding Whether IHS Fulfilled its Contractual Obligations.
 - 1. The Trial Court Erred Granting IHS' Motion For Summary Judgment And Motion To Dismiss Because Tom Provided A Sworn Statement Stating That The Work At His Residence Was Not Complete And Had Poor Workmanship.

The trial court erred in granting IHS' Motion for Summary Judgment and Motion to Dismiss as there were genuine issues of material fact set forth in Tom's affidavit as to whether IHS' work was complete and completed in a workmanlike manner. JA 00620 - 621. This testimony directly contradicted the "facts" set forth by IHS. Tom stated that: the programming was never completed, the equipment rack ventilation system appears not to function, and there is a constant beeping

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sound because of an "overheat" warning most of the time in the theater. *Id.* The sprinkler system never functioned properly. *Id.* IHS failed to install the sidelite window switchable smart tint. *Id.* IHS failed to honor warranty coverage for entire system, and failed to fulfill dealer-required duties such as authorizing additional control devices. *Id.* Also, IHS has never provided a wiring diagram for upstairs window prewiring. *Id.*

Whether the work was complete and completed in conformance with the contract is clearly material to this case as IHS should not be compensated for work that was not completed or that was not completed properly. The trial court could not have viewed the evidence in the most favorable light to Tom because Tom stated in his affidavit that numerous items were incomplete or were not working properly, even after the NSCB's Notice to Correct. Id. Therefore, the trial court erred in granting Summary Judgment and the Motion to Dismiss as Tom provided an affidavit attesting to still existing workmanship issues and the fact that he paid IHS approximately \$60,000.00 pursuant to the Contract where the work was not completed and IHS abandoned its contractual duties. IHS's duties pursuant to its contract with Tom should not be confused with its duties to meet the bare minimums of standard which the NSCB would be concerned with addressing, when it comes to evaluating workmanship.

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2. The Trial Court Erred In Granting IHS' Motion For Summary Judgment And Motion To Dismiss Because Discovery Should Have Been Allowed Pursuant To NRCP 56(f).

NRCP 56(f) provides that "[s]hould it appear from the affidavits of a party opposing the motion that the party cannot for reasons stated present by affidavit facts essential to justify the party's opposition, the court may refuse the application for judgment or may order a continuance to permit affidavits to be obtained or depositions to be taken or discovery to be had or may make such other order as is just." This is in keeping with Nevada's strong public policy that matters should be heard and decided upon their merits. Accord Price v. Dunn, 106 Nev. 100, 104, 787 P.2d 785, 787-88 (1990)(addressing strong public policy to have matters decided upon merits in context of default judgments). This Court has routinely held that it is an abuse of discretion when a party is not permitted to engage in discovery prior to a dispositive ruling of the court. In Halimi v. Blacketor, this court concluded that a district court had abused its discretion when it denied an NRCP 56(f) motion for a continuance and granted summary judgment in a case where the complaint had been filed only a year before summary judgment was granted. 105 Nev. 105, 106, 770 P.2d 531, 531-32 (1989). Summary judgment is improper when a party seeks additional time to conduct discovery to compile facts to oppose the motion. Furthermore, this Court held that when no dilatory motive was shown, it was an abuse of discretion to refuse a request for further discovery at

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an early stage in the proceedings. Halimi, 105 Nev. at 106, 770 P.2d at 531-32; see also Ameritrade, 105 Nev. 696, 700, 782 P.2d 1318, 1320 (1989); Summerfield v. Coca Cola Bottling Co., 113 Nev. 1291, 1294-95, 948 P.2d 704, 705-06 (1997) (holding that district court abused its discretion by denying an NRCP 56(f) motion for continuance when complaint had been filed two years previous and party was not dilatory in conducting discovery). Aviation Ventures, Inc. v. Joan Morris, Inc., 121 Nev. 113, 118 (2005).

Tom properly submitted a Rule 56(f) affidavit within its opposition seeking to conduct discovery on specific items including: allegations raised in IHS' Motion to Dismiss and Resubmitted Motion for Summary Judgment; the investigators of the NSCB and the NSCB as to the licensing requirements of IHS; and expert witnesses regarding the licensing requirements. JA 00628. This request comports with the rule and was even more necessary here where IHS had not even filed a reply to Tom's counterclaim and discovery had not yet begun. The denial of Tom's request and granting of summary judgment in favor of IHS was in error and in contravention of this Court's prior holdings in similarly situated cases.

E. The District Court Erred in Awarding Attorneys' Fees to IHS as No Legal Basis Exists for Such an Award.

1. The Trial Court Erred in Awarding IHS Attorneys' Fees pursuant to NRS 18.010(2)(b).

Tom maintains that the Court should be reversed which would result in a reversal of the award of fees as well because the district court's decision was in error by ignoring genuine issues of material facts and governing law. However, Tom will address substantively the Court's error in awarding fees to IHS.

The District Court erred in awarding fees to IHS based on NRS 18.010(2)(b). In order for a litigant to receive an award for attorneys' fees pursuant to this statute, the district court must make a finding that the claims or defenses of the opposing party were brought without reasonable ground or to harass the prevailing party. "To support an award of attorney fees based on a party asserting claims without reasonable grounds, there must be evidence in the record supporting the proposition that the complaint was brought without reasonable grounds or to harass the other party." *Kahn v. Morse & Mowbray*, 117 P.3d 227, 121 Nev. 464 (2005). "Although a district court has discretion to award attorney fees against a party for unreasonably maintaining a lawsuit, there must be evidence supporting the district court's finding that the claim or defense was unreasonable or brought to harass." *Bower v. Harrah's Laughlin, Inc.*, 215 P.3d 709, 125 Nev. 470

(2009). The frivolousness of a claim is determined as of time claim is initiated. Barozzi v. Benna, 918 P.2d 301, 112 Nev. 635 (1996).

An award for attorney's fees was not warranted pursuant to NRS 18.010(2)(b), as there were reasonable grounds for Tom to dispute the amounts claimed by IHS, and Tom's claims and defenses were not meant to harass IHS. There is no dispute that IHS was unlicensed when it bid and performed work. There is no dispute that the investigator for the NSCB issued a Notice to Correct which required IHS to complete and repair work, which was not performed in a workmanlike manner. Tom attempted to resolve the issue without litigation; and it was IHS who filed the litigation against Tom. Tom made offers to resolve this matter repeatedly before seeking assistance from the NSCB, and as set forth above, there existed genuine issues of material fact demonstrating that Tom's defenses and prosecution of his claims was not unreasonable or made to harass IHS.

2. The Award of Attorney's Fees Included Fees Incurred Outside of the Proceedings and Relating to the Nevada State Contractor's Board Action.

The District Court's award of attorney's fees was improper, as the award included fees relating to the NSCB investigation. NRS 108.237 allows for costs and attorney's fees for the "proceedings" of the mechanic's lien claim. The actions taken by the NSCB investigator are not a part of the mechanic's lien claim; therefore, attorney's fees incurred in conjunction with the Board's investigation

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should not have been awarded in this case. Barney v. Mt. Rose Heating & Air Conditioning, 124 Nev. 821 (2008).

In Barney, the Court held, "NRS 108.237(1) entitles a prevailing mechanic's lien claimant to the enforcement proceedings' costs, including reasonable attorney fees." Id. at 823. In defining the term "proceeding", this Court has stated: "As used in NRS 108.237(1), the term "proceedings" appears within the statutory lien statutes and clearly refers to steps taken to enforce a mechanic's lien in the The scope of that term, therefore, must be viewed in light of other courts. mechanic's lien statutes and, in particular, NRS 108.239, which generally governs court actions to enforce mechanic's liens." Barney at 827 (emphasis added). The Court also held that the mechanic's lien claimant, Mt. Rose Heating, was improperly awarded attorney fees for matters outside of the lien enforcement and foreclosure proceedings. Id. As the record did not support the total amount of the district court's award as being incurred in the lien foreclosure action the Court held that the district court had abused its discretion in awarding to Mt. Rose Heating all the attorney's fees requested and lacked specific findings supporting its award. *Id.*

Here, IHS requested an award of fees totaling \$55,390.50 [JA00660 - 672]; however, the district court reduced the amount of awarded fees as follows: (30) hours at \$495.00 per hour and (82) hours at \$250.00 per hour, for a total award of \$35,350.00 in attorney's fees. JA00779. It is not known how these amounts were

calculated and derived. As set forth below, the Court did not engage in a *Brunzell* analysis, thus rendering an award of fees improper.

Of this amount, \$15,790.50 is allocated for fees relating to the NSCB investigation. JA00741 –750. These fees were incurred prior to the filing of the complaint inciting the legal proceedings to foreclose the lien. As set forth in *Barney*, an award of fees to a lien claimant is limited to reasonable fees incurred in the legal proceeding. Therefore, there is no question that at least \$15,790.50 must be deducted from the total amount of the fees awarded. The Court erred in awarding fees to IHS relating to the investigative action by the NSCB and the award reversed at least in the amount of \$15,790.50.

3. The Trial Court Did Not Analyze the *Brunzell* Factors in Making its Award for Attorneys' Fees.

This Court has stated that it is within the trial court's discretion to determine the reasonable amount of attorney's fees to be awarded under a statute, and in exercising that discretion, the court must evaluate the factors set forth in Brunzell v. Golden Gate National Bank, 85 Nev. 345, 455 P.2d 31 (1969) (emphasis added). See also Parodi v. Budetti, 115 Nev. 236, 984 P.2d 172 (Nev. 1999). In Brunzell, the Court identified four factors that should be considered in determining the amount of reasonable attorney's fees to be awarded in mechanic's lien actions: (1) the advocate's qualities, including ability, training, education, experience, professional standing, and skill; (2) the character of the work, including its

difficulty, intricacy, importance, as well as the time and skill required, the responsibility imposed, and the prominence and character of the parties when affecting the importance of the litigation; (3) the work performed, including the skill, time, and attention given to the work; and, (4) the result-whether the attorney was successful and what benefits were derived. Barney v. Mt. Rose Heating & Air Conditioning, 124 Nev. 821, 192 P.3d 730 (Nev. 2008), citing Brunzell v. Golden Gate National Bank, 85 Nev. 345, 455 P.2d 31 (1969) and Shuette v. Beazer Homes Holdings Com., 121 Nev. 837, 124 P.3d 530 (2005). The district court did not provide an analysis of the Brunzell factors, and the award must be reversed on that basis alone. However, the award is not justified even when the Brunzell factors are considered.

a. The Billing Rate Is Not Appropriate For The Character Of The Work.

It is unreasonable to have a partner, whose billing rate is nearly \$500.00 per hour, completing mundane tasks such as preparing a lis pendens or a notice of foreclosure [JA 743], and personally billing for all of the legal research as was done here. Another factor to consider is that the prominence and character of the parties is minimal. This case centers around a dispute between a residential homeowner and a contractor regarding a claim for approximately \$23,000.00 on a contract with a total value of less than \$85,000.00. The main issue in the case had to do with IHS' failure to be properly license and failure to complete the contracted

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for work. There were no particularly unique issues presented in the case, nor any novel concepts of law which would support such an extravagant billing rate. Accordingly, the Court erred when it failed to consider that the nature of the work performed was straight forward and did not require any specialized knowledge to prosecute.

b. An Award of \$35,350.00 In Fees Is Unreasonable in Light of the Work Performed.

As the record reflects, this matter was in its infancy at the time the district court granted summary judgment in favor of IHS and IHS' Motion to Dismiss Tom's Complaint. Indeed, IHS had not even filed a Reply to Tom's counterclaims. No discovery was conducted, no experts were retained and no evidentiary hearings were held. The District Court erred in not considering the very limited actions taken in the litigation in comparison with the exorbitant fees which were charged to IHS. As noted above, at least \$15,790.50 of fees awarded do not even pertain to the pending lien foreclosure action, but rather, to the informal process which took place before the NSCB which resulted in IHS being forced to correct deficient work. The work that was provided was minimal given the procedural posture of the case. Again, given the fact that the district court failed to apply any of the Brunzell factors, it is not possible to know how or why the Court decided as it did. Therefore, at a minimum, the matter must be reversed for the district court to engage in the mandatory Brunzell analysis.

X. CONCLUSION

For the foregoing reasons, Tom respectfully requests this Court to reverse the summary judgment in favor of IHS and order dismissing the claims of Tom and remand the case to the district court for further proceedings pursuant to NRS 624.320 as well as for a determination as to whether IHS fully performed its contractual obligation pursuant to its agreement with Tom.

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ATTORNEY'S CERTIFICATE

I hereby certify that I have read this APPELLANT'S OPENING BRIEF and to the best of my knowledge, information and belief, it is not frivolous or interposed for any improper purpose. I further certify that this brief complies with all applicable Nevada Rules of Appellate Procedure, in particular N.R.A.P. 28(e), which requires every assertion in the brief regarding matters in the record to be supported by a reference to the page of the transcript or appendix where the matter relied on is to be found. I understand that I may be subject to sanctions in the event that the accompanying brief is not in conformity with the requirements of the Nevada Rules of Appellate Procedure. This brief complies with the formatting requirements of Rule 32(a)(4)-(6), and either the page- or type-volume limitations stated in Rule 32(a)(7).

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IX. CERTIFICATE OF SERVICE

I hereby certify that I am an employee of Pezzillo Lloyd and on the 16th day of December, 2014, a true and correct copy of the foregoing document was e-filed and e-served on all registered parties to the Supreme Court's electronic filing system and by United States First-Class mail to all unregistered parties:

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