IN THE SUPREME COURT OF THE STATE OF NEVADA

HG STAFFING, LLC, and MEI-GSR HOLDINGS, LLC d/b/a GRAND SIERRA RESORT.

Petitioners-Defendants,

VS.

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EIGHTH JUDICIAL DISTRICT COURT FOR THE STATE OF NEVADA IN AND FOR THE COUNTY OF CLARK, THE HONORABLE LYNNE K. SIMONS, DISTRICT COURT JUDGE, Respondent,

and

EDDY MARTEL (also known as MARTEL-RORIGUEZ), MARY ANNE CAPILLA, JANICE JACKSON-WILLIAMS and WHITNEY VAUGHAN, Real Parties in Interest - Plaintiffs.

Supreme Court NElectronically Filed Sep 11 2019 01:24 p.m. Elizabeth A. Brown
District Court Noclerk of Supreme Court

REPLY IN SUPPORT OF PETITION FOR WRIT OF MANDAMUS AND/OR PROHIBITION

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Plaintiffs Eddy Martel ("Martel"), Mary Anne Capilla ("Capilla"), Janice Jackson-Williams (Williams) and Whitney Vaughan ("Vaughan") (collectively, "Plaintiffs"), do not dispute that they failed to exhaust the administrative remedies statutorily mandated by NRS Chapter 607 before bringing their complaint alleging wage claims under NRS 608.016 – 608.140. Plaintiffs, however, ignore this Court's express ruling that the Labor Commissioner has a mandatory duty to hear and resolve *all* such wage complaints. Because the Labor Commissioner's duty to resolve such complaints is *not* discretionary, Plaintiffs effectively concede that the Labor Commissioner's jurisdiction is original, and therefore exhaustion of administrative remedies with the Labor Commissioner is mandatory.

Plaintiffs wrongly point to the Labor Commissioner's prosecutorial powers which involves discretion, and misrepresent that this discretion is also permitted when adjudicating wage claims. This argument, however, has been expressly rejected by this Court.

This Court has repeatedly confirmed that where the administrative agency statutorily maintains original jurisdiction, then exhaustion is required. The mere fact that this Court has implied a private right of action, does not alter the requirement that administrative remedies with the Labor Commissioner must be

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exhausted before proceeding with that implied right of action. This Court has repeatedly required the exhaustion of administrative remedies because exhaustion provides an efficient and effective means to resolve disputes without court intervention. The comprehensive administrative remedies with the Labor Commissioner, mandated by the Nevada legislature, are no different. This Court should therefore grant Defendant GSR's petition for a writ of mandamus and/or prohibition and mandate that the district court grant Defendants' motion to dismiss Plaintiffs' First, Third and Fourth Claims of Relief for failure to exhaust administrative remedies with the Labor Commissioner.

IV. POINTS AND AUTHORITIES SUPPORTING WRIT

Exhaust of Administrative Remedies Is Mandatory Because the Α. **Labor Commissioner Has Original Jurisdiction Based on His** Mandatory, Non-Discretionary Duty to Hear and Resolve Wage Complaints Brought under NRS 608.005 to 608.195.

Plaintiffs do not dispute that they failed to seek any remedy before the Labor Commissioner. Plaintiffs also do not dispute that this Court, in *State Department* of Taxation v. Masco Builder, 129 Nev. 775, 779, 312 P.3d 475, 478 (2013), expressly held "the exhaustion doctrine applies" when the agency "statutorily maintains original jurisdiction" over the claims asserted. See Answering Brief ("Ans.") at 29-30. Plaintiffs wrongly argue, however, that the Labor Commissioner's jurisdiction is not "original" because the Labor Commissioner "has discretion" to resolve wage claims. See Ans. at 13 - 15, 20 - 24. Such an

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argument was completely rejected by this Court in Baldonado v. Wynn Las Vegas, LLC, 124 Nev. 951, 194 P.3d 96 (2008).

In *Baldonado*, this Court expressly held that "the Labor Commissioner's duty to hear and resolve enforcement complaints is *not discretionary*" because "labor statutes, including NRS 607.205 and NRS 607.207, require the Labor Commissioner to hear and decide complaints seeking enforcement of the labor laws." Id. at 963, 194 P.3d at 104. (emphasis added). The Court reasoned that "the Labor Commissioner is charged with knowing and enforcing the labor laws; these responsibilities acknowledge a special expertise as to those laws" which imposes "the duty to hear and resolve labor law complaints." *Id*. In reaching this decision, this Court rejected Plaintiffs' argument that simply because NRS Chapters 607 and 608 use the word "may," the use of the word "may' denotes discretion hear and resolve wage claims. Compare Ans. at 21 - 24 with Baldonado, 124 Nev. at 962-63, 194 P.3d at 102-04. As this Court has expressly held that "the Labor Commissioner's duty to hear and resolve enforcement complaints is not discretionary," but is mandatory, Plaintiffs' argument that the Labor Commissioner lacks original jurisdiction because the Labor Commissioner has discretion to resolve labor complaints is nonsensical and must be rejected.

Plaintiffs also wrongly imply that because the Labor Commissioner may have discretion to assume jurisdiction to prosecute actions on behalf of claimants,

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that somehow translates into discretion to hear and resolve labor complaints. See Ans. at 21 -23. First and foremost, such an argument ignores *Baldonado*'s express holding that the Labor Commissioner is required "to hear and decide complaints seeking enforcement of the labor laws." 124 Nev. at 963, 194 P.3d at 104. Contrary to Plaintiff's claim, the Labor Commissioner's authority to hear claims is *not* limited to instances where the employee "cannot afford a private attorney to take his or her wage case." See Ans. at 11:19-27. While the Labor Commissioner is certainly free to prosecute claims on behalf of those without financial resources under NRS 607.170(1) and NRS 607.160(7), this Court expressly *rejected* any argument that "the Labor Commissioner may choose not to decide a complaint." Baldonado, 124 Nev. at 962–64, 194 P.3d at 103–04.

Plaintiffs' quote the unofficial declaration of former Nevada labor commissioner, Michael Tanchek, to support its claim that the labor commissioner's jurisdiction is limited to representing indigent wage claimants. See Ans. at p.3 & n.4, p.5 & n.6, p.12 – p.13. The opinion of a former labor commissioner, however, cannot contradict the binding authority of the Nevada Supreme Court, set forth above. Moreover, such unofficial opinions are not legal authority. See Lucas v. Bell Trans, Case No. 208-CV-01792-RCJ-RJJ, 2009 WL 3336112, at *4 (D. Nev. Oct. 14, 2009) (holding unofficial opinions of the labor commissioner are "not legal authority at all," [n]or are they persuasive"). Finally, this unofficial opinion, along with supposed labor commissioner forms, were not part of the record below and therefore should not be considered by this Court. See Lindauer v. Allen, 85 Nev. 430, 433, 456 P.2d 851, 852 (1969) (holding this Court "can only consider the record as it was made and considered by the court below").

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Plaintiffs simply confuse the Labor Commissioner's prosecutorial powers, which involve some discretion, with the Labor Commissioner's adjudicatory powers which are mandatory. In City Plan Dev., Inc. v. Office of Labor Com'r, 121 Nev. 419, 429, 117 P.3d 182, 188 (2005), this Court recognized that the Labor Commissioner's enforcement responsibilities include "investigating, prosecuting and judging functions." The Court found that statutes, such as NRS 607.160 and NRS 607.170, "delineate the general prosecutorial authority of the Labor Commissioner (and Attorney General) in carrying out his duties under all of the labor laws" by "authoriz[ing] the Labor Commissioner, after due inquiry, to take assignments of wage claims for prosecution or to refer claims to the Attorney General when the claimants are financially unable to employ counsel." Id. at 426–27, 117 P.3d at 187 (emphasis added). While provisions of NRS Chapters 607 and 608 may grant the Labor Commissioner discretion with respect to the Commissioner's investigative and prosecutorial functions, under Baldonado, that discretion does not extend to "the duty to hear and resolve labor law complaints." 124 Nev. at 963, 194 P.3d at 104.

In Sheffer v. U.S. Airways, Inc., 107 F. Supp. 3d 1074, 1078 (D. Nev. 2015), the court similarly explained that "NRS 607.160(7) and 607.170(1)—cited by Plaintiff to show that the Labor Commissioner will not prosecute civil actions on behalf of complainants unless they are indigent—does nothing to abrogate the

Labor Commissioner's power and duty to determine labor claims administratively." The court, relying upon this Court holding in *Baldonado*, held "the Labor Commissioner has the statutory authority and duty to hear and decide Plaintiff's claims administratively regardless of whether he chooses to institute a civil action." *Id.* The Court continued, that if plaintiff "means to argue that the Labor Commissioner refuses to hear and decide her complaint in his administrative capacity in violation of his statutory duties, her remedy is to seek a writ of mandamus under NRS 34.160 in the state courts. *Id.*, relying upon *Baldonado*, 124 Nev. at 963, 194 P.3d at 104 ("[W]e conclude that the labor statutes, including NRS 607.205 and NRS 607.207, require the Labor Commissioner to hear and decide complaints seeking enforcement of the labor laws.").

Despite all of Plaintiffs' protestations that the Labor Commissioner would not hear and resolve their wage claims, the fact is that Plaintiffs never attempted to exhaust their administrative remedies. If they had done so, their claims would have been resolved without the need of any court intervention. If the Labor Commissioner refused to exercise this mandatory duty, under *Baldonado*, he could have been compelled to do so. Because there can be no doubt that the Labor Commissioner's duty to hear and resolve all labor complaints is mandatory, regardless of financial means, there can be no doubt that Labor

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Commissioner had original jurisdiction over all of wage claims asserted under NRS 608.005 to 608.195, and that Plaintiffs are required to exhaust their administrative remedies with the Labor Commissioner before asserting those claims in the district court.

B. This Court's Precedent Mandates Exhaust of Administrative Remedies.

Now that it is clear that Labor Commissioner was required to hear and resolve Plaintiffs' wage claims, it is equally clear that this Court's precedent requires exhaustion of those claims. In Rosequist v. Int'l Ass'n of Firefighters Local 1908, 118 Nev. 444, 450–51, 49 P.3d 651, 655 (2002), overruled on other ground by Allstate Ins. Co. v. Thorpe, 123 Nev. 565, 170 P.3d 989 (2007), this Court similarly *rejected* the claim that "may' contained in NRS 288.110(2) and NRS 288.280 means that there is no mandatory requirement for the EMRB to hear the complaint," and therefore concluded "the remedies provided under the Act and before the EMRB [Employee Management Relations Board] must be exhausted before the district court has subject matter jurisdiction." This Court had no concerns that the EMRB would provide a fair review of a public employee's complaint. 118 Nev. at 450, 49 P.3d at 654. In *Baldonado*, this Court expressly relied upon *Rosequist* and held that employees have "access to an adequate administrative enforcement mechanism" because the Labor

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Commissioner likewise must "hear and resolve complaints seeking the enforcement of labor laws." Baldonado, 124 Nev. at 962-64, 194 P.3d at 103-04.

In Masco Builder, this Court held "the exhaustion doctrine applies" when the agency "statutorily maintains original jurisdiction" over the claims asserted. 129 Nev. at 779, 312 P.3d at 478 Plaintiffs concede this Court found the Nevada Tax Commission had original jurisdiction because NRS 372.680(1) provides that "after a final decision . . . is rendered by the Nevada Tax Commission, the claimant may bring an action . . . in a court of competent jurisdiction " Ans. at 29-30 citing Masco, 129 Nev. at 779, 312 P.3d at 478. Plaintiffs, however, ignore that NRS 607.215, which similarly provides for "a petition of judicial review" after the Labor Commissioner issues his written decision, and only after filing the petition permits "the court to order a trial de novo." Plaintiffs does not dispute that the entire administrative process outlined by NRS Chapter 607 would become meaningless if Plaintiffs are permitted to simply skip these administrative procedures and proceed to last step of trial de novo.

Contrary to Plaintiff's claim, this Court did *not* hold, in *Nevada Power Co*. v. Eighth Judicial Dist. Court of Nevada ex rel. County of Clark, 120 Nev. 948, 102 P.3d 578 (2004), that exhaustion was not required even though the PUC had "original jurisdiction over the claims," and therefore the court could refuse to defer primary jurisdiction to the PUC. See Ans. at 28. To the contrary, this

Court explained that because the "PUC has original jurisdiction over the regulation of utility rates and services," then a "challenge to the reasonableness of a rate or regulation fixed by the PUC must be presented first to the PUC before it may be presented to the courts for judicial review." *Nevada Power*, 120 Nev. at 959, 102 P.3d at, 585–86. The Court, however, held that exhaustion was not required because the complaint alleged consumer fraud claims, sounding in tort, which were within the district court's original jurisdiction. *Id.* at 959-60.

Admittedly, Plaintiffs are seeking to enforce the very wage laws that are within the Labor commissioner's original jurisdiction. As the Labor Commissioner has original jurisdiction over these claims, Plaintiffs are required to first present these claims to the Labor Commissioner, under the procedures set forth in NRS Chapter 607, and then petition the courts for judicial review pursuant to NRS 607.215. *See Baldonado*, 124 Nev. at 963, 194 P.3d at 104. (holding "resolving labor law complaints is perhaps one of the Labor Commissioner's most significant enforcement mechanisms" because "the Labor Commissioner's expertise is optimized, and the parties then have an opportunity to petition the district court for judicial review and, ultimately, appeal to this court").

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C. **Legislative Mandated Administrative Remedies Must Still Be** Exhausted Even When this Court Has Implied a Private Right of Action.

Plaintiffs repeatedly insinuate that because this Court implied a private right of action for wage claims in Neville v. Eighth Judicial Dist. Court in & for County of Clark, 133 Nev. 777, 778, 406 P.3d 499, 501 (2017), that foreclosed any exhaustion requirement. See Ans. at 19-20, 22-23. Plaintiffs, however, fail to cite any authority holding that exhaustion is not required when a private right of action is implied. To the contrary, the uncontested overwhelming weight of authority provides, even when a statute implies a private right of action, exhaustion of administrative remedies is required when an administrative remedy is provided by the statute. See Schroeder v. Texas Iron Works, Inc., 813 S.W.2d 483, 485-88. (Tex. 1991) (holding where a statute "establishes a comprehensive administrative review system," sets the "time for bringing a civil action" after agency review is sought, provides for "trial de novo" upon seeking judicial review, and "does not provide for an unconditional private right of action" then the "exhaustion of administrative remedies is a mandatory prerequisite to filing a civil action alleging a violation" of the statute); Trujillo v. Santa Clara Cty., 775 F.2d 1359, 1362 (9th Cir. 1985) (explaining that even when California courts have "implied a private cause of action," the complainant must still have "exhausted his administrative remedies"); Stein v. Forest Pres. Dist. of Cook

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-18, n.1.

3 4 5 6 7 8 9 10 11 laws." Baldonado, 124 Nev. at 960-64, 194 P.3d at 102-04. The enforcement 12 mechanism set forth in NRS 607.160 - 607.215, along with the regulations 13 adopted by the Labor Commissioner at NAC 607.075 – 607.525, enable the Labor 14 15 Commissioner to resolve all of their wage claims asserted under NRS 608.005 to 608.195. The district court's ruling that Plaintiffs need not exhaust their

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an implied private cause of action for violation of the Cook County Civil Service Act, the court held that the county employee was still required to "exhaust his administrative remedies" because the "failure to exhaust administrative remedies prior to filing a lawsuit can bar that action").² Likewise, even though this Court found an implied private right of action for wage claims under NRS Chapter 608, this Court has also indisputably held that the Labor Commissioner has original jurisdiction to "hear and resolve labor law complaints," the Legislature has provided the Labor Commissioner with an "adequate administrative enforcement mechanism" to resolve such claims, and the Legislature has "require[d] the Labor Commissioner to hear and decide complaints seeking enforcement of the labor

Cty., Ill., 829 F. Supp. 251, 255, 256 (N.D. Ill. 1993) (holding, even after finding

administrative remedies established by the Legislature before pursuing their

See also the ten (10) other cases cited in the Petition from jurisdictions throughout the country equally holding that exhaustion of administrative remedies is required even when the courts imply a private right of action. See Petition at 17

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implied cause of action therefore "contravene[s] the well-established rule that administrative remedies must be exhausted prior to seeking judicial relief." First American Title Co. of Nevada v. State, 91 Nev. 804, 806, 543 P.2d 1344, 1345 (1975).

Plaintiffs Misrepresent that Neville Addressed Exhaustion, Even D. Though this Court Never Even Mentioned Exhaustion in Neville.

Plaintiff repeatedly misrepresents that, in *Neville*, this Court rejected the argument that the administrative remedies expressly provide by the legislature need not be exhausted prior to seeking judicial relief. See Ans. at 15 - 20, 25-27. The word "exhaustion," much less the issue of exhaustion of administrative remedies, was never mentioned by this Court in Neville. The Court, in Neville, however, did reaffirm the holding in *Baldonado*, which provides: "The Nevada Labor Commissioner, who is entrusted with the responsibility of enforcing Nevada's labor laws, generally must administratively hear and decide complaints that arise under those laws." See Neville, 406 P.3d at 502 quoting Baldonado, 124 Nev. at 954, 194 P.3d at 98. While this Court did recognize an implied private right of action in *Neville*, the Court did not address the exhaustion perquisites required before filing such an action.

Rather than rely on the opinion in *Neville*, Plaintiffs rely on statements at the *Neville* hearing made by the Honorable Justice Hardesty, which are taken out of context. See Ans. at pp. 1-2 & n.1, p.16 & n.15, pp. 25 – 26 & nn. 22-24, p.36.

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Even a cursory reading of these statements reveals that Judge Hardesty was opining on the Labor Commissioner's prosecutorial and investigative functions, and made no statements concerning the Labor Commissioner's mandatory adjudicatory duties which establish the exhaustion requirement.

Plaintiffs do not dispute that their failure to exhaust administrative remedies is also at odds with NRS 607.215, which provides that after the Labor Commissioner "issue[s] a written decision, setting forth findings of fact and conclusions of law developed at the hearing," and "[u]pon a petition for judicial review, the court may order trial de novo." Under the express terms of NRS 607.215, the court may only order a "trial de novo" after the Labor Commissioner conducts a hearing, issues a written decision, and a petition for judicial review is filed by Plaintiff. See In re Steven Daniel P., 129 Nev. 692, 696-97, 309 P.3d 1041, 1044 (2013) (holding that where a statute "includes preconditions" before the "court may" act, this "plain language" mandates that the court may act "only upon the [lower] court's determination that the requirements of [the statute] have been met").

The Labor Commissioner Has Full Authority to Resolve All Wage E. Claims and Therefore Exhaustion Would NOT Lead to Claim Splitting.

Contrary to Plaintiffs' argument, requiring exhaustion would not lead to claim splitting. See Ans. at 32 - 35. While Nevada law provides Plaintiffs with

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the option to pursue minimum wage claims without exhaustion, the Labor Commissioner has fully authority to hear such minimum wage claims. NRS 607.160(1)(a) expressly provides that the Labor Commissioner "[s]hall enforce all labor laws of the State of Nevada." In MDC Restaurants, LLC v. The Eighth Judicial Dist. Court of the State of Nevada in & for County of Clark, 134 Nev. 315, 321, 419 P.3d 148, 153 (2018), this Court recognized that because "the Labor Commissioner is tasked with enforcing the labor laws of this state" then Labor Commissioner could consider minimum wage claims. Plaintiffs therefore are free to bring all of their wage claims before the Labor Commissioner.

The fact that the Legislature has carved out an exception to the exhaustion requirement for minimum wage claims, however, supports the requirement that exhaustion is required for all other claims. In Alexander v. Sandoval, 532 U.S. 275, 290 (2001), expressly relied upon in *Baldonado*, the United States Supreme Court held that the "express provision of one method of enforcing a substantive rule suggests that [the "Legislature"] intended to preclude others." By exempting minimum wage claims from the exhaustion requirement, the Nevada Legislature has demonstrated its intent to require exhaustion for all other wage claims pursued under NRS Chapter 608.

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F. Exhaustion of Administrative Remedies with the Labor Commissioner Is the Proper Method to Protect Workers.

Plaintiffs' argument that requiring exhaustion of administrative remedies with the Labor Commissioner would somehow harm workers is absurd. Ans. at 35 – 36. In *Baldonado*, this Court found that the "Labor Commissioner is charged with knowing and enforcing the labor laws; these responsibilities acknowledge a special expertise as to those laws." 124 Nev. at 963, 194 P.3d at 104. The Court recognized that "resolving labor law complaints is perhaps one of the Labor Commissioner's most significant enforcement mechanisms" because "the Labor Commissioner's expertise is optimized, and the parties then have an opportunity to petition the district court for judicial review and, ultimately, appeal to this court." Id. The Court concluded that the Labor Commissioner's expertise is optimized when he renders "a written decision resolving the complaint at issue, based on the facts and legal conclusion developed at the hearing." Id.

In *First American Title*, this Court further recognized that the "exhaustion doctrine' is sound judicial policy" because if "administrative remedies are pursued to their fullest, judicial intervention may become unnecessary." 91 Nev. at 806, 543 P.2d at 1345. This Court reasoned that exhaustion promotes efficiency because plaintiff would likely "have been granted the relief he now

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seeks in the first instance by judicial intervention," if administrative remedies had been pursued. Id.

If Plaintiffs had pursued their administrative remedies, this matter would likely have been resolved years ago. Only because Plaintiffs' attorneys refused to do so, this matter has languished. Accordingly, the protection of workers is enhanced, *not harmed*, by the pursuit of administrative remedies before the Labor Commissioner.

V. CONCLUSION

Based on the foregoing, this Court should grant Defendants' petition and mandate that the district court grant Defendants' motion to dismiss Plaintiffs' First, Third and Fourth Claims of Relief for failing to exhaust the administrative remedies required by NRS Chapter 607.

VI. CERTIFICATE OF COMPLIANCE

I hereby certify that this brief complies with the requirements of Nev. R. App. P. 32(c)(2), including the formatting requirements of Nev. R. App. P. 32(a)(4), the typeface requirements of Nev. R. App. P. 32(a)(5) and the type style requirements of Nev. R. App. P. 32(a)(6) because this brief has been prepared in a proportionally spaced typeface using Microsoft Word 2016, font size 14-point, Times New Roman. I also hereby certify that I have read the attached appellate brief, and to the best of my knowledge, information, and belief, it is not frivolous

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or interposed for any improper purpose. I further certify that this brief complies with all applicable Nevada Rules of Appellate Procedure, except as otherwise stated, in particular Nev. R. App. P. 28(e)(1), which requires every assertion in the brief regarding matters in the record to be supported by a reference to the page and volume number, if any, of the transcript or appendix where the matter relied on is to be found. I understand that I may be subject to sanctions in the event that the accompanying brief is not in conformity with the requirements of the Nevada Rules of Appellate Procedure.

Dated this 11th day of September, 2019

CHRIS DAVIS, ESQ.

By: /s/ Chris Davis H. Stan Johnson, Esq. Nevada Bar No. 00265 Chris Davis, Esq. Nevada Bar No. 06616

Attorney for Petitioners-Defendants

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CERTIFICATE OF SERVICE

I certify that on 11th day of September 2019, I served the **REPLY IN**

SUPPORT OF PETITION FOR WRIT OF MANDAMUS AND/OR

PROHIBITION upon the following parties by placing a true and correct copy

thereof in the United States Mail, postage fully prepaid:

The Honorable Lynne K. Simons Second Judicial District Court Judge 75 Court Street Reno, NV 89501 Respondent Court

Mark R. Thierman, Esq.
Leah L. Jones, Esq.
THIERMAN| BUCK LAW FIRM
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Attorney for Real Party in Interest/Plaintiff

DATED the 11th day of September 2019.

/s/ Sarah Gondek
An employee of
COHEN|JOHNSON|PARKER|EDWARDS