IN THE SUPREME COURT OF THE STATE OF NEVADA

INDICATE FULL CAPTION:

CHRISTOPHER KHORSANDI, M.D., et al.	No.	UUIUUUUUUUUUUUUUUUUUUUUUUUUUUUUU
Appellants/Cross-Respondents		DOCKETING S Elizabeth A. Brown CIVIL AP FERIK OF Supreme Court
v.		CIVIL AI I EALS
SMITH PLASTIC SURGERY, INC.; et al.		
Respondents/Cross-Appellants.		
<u>+</u>		

GENERAL INFORMATION

Appellants must complete this docketing statement in compliance with NRAP 14(a). The purpose of the docketing statement is to assist the Supreme Court in screening jurisdiction, identifying issues on appeal, assessing presumptive assignment to the Court of Appeals under NRAP 17, scheduling cases for oral argument and settlement conferences, classifying cases for expedited treatment and assignment to the Court of Appeals, and compiling statistical information.

WARNING

This statement must be completed fully, accurately and on time. NRAP 14(c). The Supreme Court may impose sanctions on counsel or appellant if it appears that the information provided is incomplete or inaccurate. *Id.* Failure to fill out the statement completely or to file it in a timely manner constitutes grounds for the imposition of sanctions, including a fine and/or dismissal of the appeal.

A complete list of the documents that must be attached appears as Question 27 on this docketing statement. Failure to attach all required documents will result in the delay of your appeal and may result in the imposition of sanctions.

This court has noted that when attorneys do not take seriously their obligations under NRAP 14 to complete the docketing statement properly and conscientiously, they waste the valuable judicial resources of this court, making the imposition of sanctions appropriate. See KDI Sylvan Pools v. Workman, 107 Nev. 340, 344, 810 P.2d 1217, 1220 (1991). Please use tab dividers to separate any attached documents.

Revised December 2015

1. Judicial District Eighth	Department XX
County Clark	Judge Eric Johnson
District Ct. Case No. <u>A-19-804819-C</u>	
2. Attorney filing this docketing sta	tement:
Attorney Jennifer Willis Arledge, Esq.	Telephone (702) 384-9800
Firm Sgro & Roger	
Address 720 S. 7th St., 3rd. Floor Las Vegas, NV 89101	
Client(s) Smith Plastic Surgery, Inc.; L	ane F. Smith, M.D.
If this is a joint statement by multiple appellan the names of their clients on an additional shee filing of this statement.	ats, add the names and addresses of other counsel and et accompanied by a certification that they concur in the
3. Attorney(s) representing respond	lents(s):
Attorney Anthony P. Sgro; Jennifer Ar	ledge Telephone 702-384-9800
Firm Sgro & Roger	
Address 720 S. 7th Street, Third Floor Las Vegas, NV 89101	
Client(s) Smith Plastic Surgery, Inc.; L	ane F. Smith, M.D.
Attorney	Telephone
Firm	
Address	
Client(s)	

(List additional counsel on separate sheet if necessary)

4. Nature of disposition below (chec	k all that apply):
☐ Judgment after bench trial	☐ Dismissal:
☐ Judgment after jury verdict	☐ Lack of jurisdiction
☐ Summary judgment	☐ Failure to state a claim
☐ Default judgment	☐ Failure to prosecute
☐ Grant/Denial of NRCP 60(b) relief	☐ Other (specify):
☐ Grant/Denial of injunction	☐ Divorce Decree:
☐ Grant/Denial of declaratory relief	☐ Original ☐ Modification
☐ Review of agency determination	Other disposition (specify): denial of special motion to
5. Does this appeal raise issues cond	dismiss-interlightory appeal pursuant to cerning any of the following? NRS 41.670(4)
☐ Child Custody	
☐ Venue	
\square Termination of parental rights	
	a this court. List the case name and docket number esently or previously pending before this court which

7. Pending and prior proceedings in other courts. List the case name, number and court of all pending and prior proceedings in other courts which are related to this appeal (e.g., bankruptcy, consolidated or bifurcated proceedings) and their dates of disposition: N/A

the state, any state a	issues. If this appeal challenges the constitutionality of a statute, and agency, or any officer or employee thereof is not a party to this appeal, e clerk of this court and the attorney general in accordance with NRAP 44
⊠ N/A	
☐ Yes	
□ No	
If not, explain:	
12. Other issues. I	Does this appeal involve any of the following issues?
☐ Reversal of well	l-settled Nevada precedent (identify the case(s))
☐ An issue arising	g under the United States and/or Nevada Constitutions
⊠ A substantial is	ssue of first impression
🛮 An issue of pub	lic policy
☐ An issue where court's decision	en banc consideration is necessary to maintain uniformity of this s
☐ A ballot question	on a second seco
p a tl	This action involves a issue of first impression about the scope and urpose of Nevada's anti-SLAPP statute, NRS 41.660. Specifically, this ppeal raises the issue of whether a party who claims they did not make he allegedly defamatory or libelous statement can obtain protections ander the anti-SLAPP statute.

13. Assignment to the Court of Appeals or retention in the Supreme Court. Briefly set forth whether the matter is presumptively retained by the Supreme Court or assigned to the Court of Appeals under NRAP 17, and cite the subparagraph(s) of the Rule under which the matter falls. If appellant believes that the Supreme Court should retain the case despite its presumptive assignment to the Court of Appeals, identify the specific issue(s) or circumstance(s) that warrant retaining the case, and include an explanation of their importance or significance:

Under NRS 41.670, an interlocutory appeal of the denial of a special motion to dismiss is retained by the Supreme Court.

14. Trial.	If this action proceeded to trial, how many days did the trial last?	MA	
Was i	t a bench or jury trial?		

15. Judicial Disqualification. Do you intend to file a motion to disqualify or have a justice recuse him/herself from participation in this appeal? If so, which Justice? No.

TIMELINESS OF NOTICE OF APPEAL

16. Date of entry of	written judgment or order appealed from March 4, 2020
If no written judgs seeking appellate	ment or order was filed in the district court, explain the basis for review:
0 11	
17. Date written no	tice of entry of judgment or order was served March 10, 2020
Was service by:	
☐ Delivery	
⊠ Mail/electronic	c/fax
18. If the time for fi (NRCP 50(b), 52(b),	iling the notice of appeal was tolled by a post-judgment motion or 59)
(a) Specify the the date of i	type of motion, the date and method of service of the motion, and filing.
☐ NRCP 50(b)	Date of filing
☐ NRCP 52(b)	Date of filing
□ NRCP 59	Date of filing
NOTE: Motions made time for filing P.3d 1190 (201	pursuant to NRCP 60 or motions for rehearing or reconsideration may toll the a notice of appeal. See AA Primo Builders v. Washington, 126 Nev, 245
(b) Date of ent	ry of written order resolving tolling motion
(c) Date writte	n notice of entry of order resolving tolling motion was served
Was service	by:
☐ Delivery	
∏ Mail	

9. Date notice of appeal filed March 31, 2020
If more than one party has appealed from the judgment or order, list the date each notice of appeal was filed and identify by name the party filing the notice of appeal:
Plaintiffs/Respondents Smith Plastic Surgery, Inc. and Lane F. Smith, M.D. filed a notice of cross-appeal on April 22, 2020.
20. Specify statute or rule governing the time limit for filing the notice of appeal, e.g., NRAP 4(a) or other
NRAP 4(a)
SUBSTANTIVE APPEALABILITY
21. Specify the statute or other authority granting this court jurisdiction to review he judgment or order appealed from: a)
□ NRAP 3A(b)(1) □ NRS 38.205
□ NRAP 3A(b)(2) □ NRS 233B.150
□ NRAP 3A(b)(3) □ NRS 703.376
☑ Other (specify) NRS 41.670
(b) Explain how each authority provides a basis for appeal from the judgment or order:
NRS 41.670(4) provides that "[i]f the court denies the special motion to dismiss pursuant to NRS 41.660, an interlocutory appeal lies to the Supreme Court."

(b) Specify the parties remaining below:
Plaintiffs/Respondents: Smith Plastic Surgery, Inc. and Lane F. Smith, M.D. Defendants/Appellants: Christopher Khorsandi, M.D., Christopher Khorsandi, M.D., PLLC, Catherine Le Khorsandi, and Cecily S.
(c) Did the district court certify the judgment or order appealed from as a final judgmen pursuant to NRCP 54(b)?
☐ Yes
⊠ No
(d) Did the district court make an express determination, pursuant to NRCP 54(b), that there is no just reason for delay and an express direction for the entry of judgment?
☐ Yes
⊠ No
26. If you answered "No" to any part of question 25, explain the basis for seeking appellate review (e.g., order is independently appealable under NRAP 3A(b)):
NRS 41.670(4) allows for an interlocutory appeal of a denial of a motion to dismiss to the

27. Attach file-stamped copies of the following documents:

- The latest-filed complaint, counterclaims, cross-claims, and third-party claims
- Any tolling motion(s) and order(s) resolving tolling motion(s)
- Orders of NRCP 41(a) dismissals formally resolving each claim, counterclaims, crossclaims and/or third-party claims asserted in the action or consolidated action below, even if not at issue on appeal
- · Any other order challenged on appeal

Supreme Court.

Notices of entry for each attached order

VERIFICATION

I declare under penalty of perjury that I have read this docketing statement, that the information provided in this docketing statement is true and complete to the best of my knowledge, information and belief, and that I have attached all required documents to this docketing statement.

Smith Plastic Surgery, Inc Name of appellant	e, et al.	Jenniter W. Arledg	<u>e</u>
June 5, 2020 Date		Signature of counsel of record	
Clark County, Nevada State and county where si	gned		
	CERTIFICATE (OF SERVICE	
I certify that on the	day of June	, <u>2020</u> , I served a copy o	of this
completed docketing states	ment upon all counsel o	of record:	
☐ By personally serv	ing it upon him/her; or		
address(es): (NOTI	E: If all names and add separate sheet with the sq. Esq. Suite 300	ficient postage prepaid to the following dresses cannot fit below, please list nam he addresses.)	.es
Thomas J. Tanksley 10161 Park Run Driv Las Vegas, NV 89144 Settlement Judge			
Dated this 5th	day of June	, 2020	
		1 MA Hen mont	

EXHIBIT A TO DOCKETING STATEMENT

- 23. Give a brief description (3 to 5 words) of each party's separate claims, counterclaims, cross-claims, or third-party claims and the date of formal disposition of each claim.
- 1) Slander Per Se Google Review on Khorsandi Website;
- 2) Libel Per Se August 7, 2019 YELP review by Cecily S.;
- 3) Libel Per Se August 8, 2019 YELP Review;
- 4) Libel Per Se August 9, 2019 YELP Review;
- 5) Libel Per Se August 14, 2019 YELP Review;
- 6) Libel Per Se August 14, 2019 Reply to Jessica on YELP Review;
- 7) Libel Per Se August 14, 2019 Google Review as You Tuber;
- 8) Concert of Action, Aiding and Abetting, Civil Conspiracy conspired to defame Appellants;
- 9) Intentional Infliction of Emotional Distress posting reviews on Yelp;
- 10) False Light posting review on Yelp;
- 11) Punitive Damages posting reviews on Yelp;
- 12) Negligent Hiring Supervision and Training employment of |Appellant Catherine Khorsandi;
- Wrongful Interference with Prospective Economic Advantage lost customers due to Yelp comments;
- 14) Preliminary Injunction prevent Appellants from posting reviews.

Electronically Filed 11/4/2019 5:07 PM Steven D. Grierson CLERK OF THE COURT COM 1 ANTHONY P. SGRO, ESQ. 2 Nevada State Bar No. 3811 JENNIFER WILLIS ARLEDGE, ESQ. CASE NO: A-19-804819-C 3 Nevada Bar No. 8729 Department 20 JUSTIN W. WILSON, ESQ. Nevada Bar No. 14646 5 SGRO & ROGER 720 South 7th Street, Third Floor 6 Las Vegas, Nevada 89101 7 Telephone No.: (702) 384-9800 Facsimile No.: (702) 665-4120 8 tsgro@sgroandroger.com jarledge@sgroandroger.com iwilson@sgroandroger.com 10 Attorneys for Plaintiffs 11 IN THE EIGHTH JUDICIAL DISTRICT COURT 12 CLARK COUNTY, NEVADA 13 14 SMITH PLASTIC SURGERY, INC, a Nevada Case No.: 15 Corporation, and LANE F. SMITH, M.D., an Dept. No.: individual, 16 17 Plaintiff, 18 VS. COMPLAINT 19 CHRISTOPHER KHORSANDI, M.D., an 20 individual, CHRISTOPHER KHORSANDI, M.D., PLLC, a Nevada Professional LLC, 21 CATHERINE LE KHORSANDI, an individual, CECILY S., a pseudonym used by CATHERINE 22 LE KHORSANDI, Does I - X, and Roe 23 Corporations I - X, 24 Defendants. 25 26 27 28 -1-

COMPLAINT

COME NOW, Plaintiffs, SMITH PLASTIC SURGERY INC. (SMITH PLASTIC SURGERY"), a Nevada Corporation, and LANE F. SMITH, M.D., an Individual, by and through their attorneys of record, ANTHONY P. SGRO, ESQ., JENNIFER WILLIS ARLEDGE, ESQ., and JUSTIN W. WILSON, ESQ., of the law firm of SGRO & ROGER, and for causes of action against the Defendants, jointly and severally, alleges as follows:

I.

THE PARTIES

- 1. Plaintiff, SMITH PLASTIC SURGERY, INC. ("SMITH PLASTIC SURGERY") is a Nevada Corporation doing business in Clark County Nevada.
- 11 2. Plaintiff, LANE F. SMITH, M.D., ("Dr. SMITH") is a licensed Nevada Medical Doctor practicing medicine in, and a resident of, Clark County, Nevada.
- Defendant, CHRISTOPHER KHORSANDI, M.D., ("Dr. KHORSANDI") is a licensed
 Medical Doctor practicing medicine in, and a resident of, Clark County, Nevada
- 15 4. Defendant, CHRISTOPHER KHORSANDI, M.D. PLLC, is a Nevada Professional LLC doing business in Clark County, Nevada.
 - 5. Defendant, CATHERINE LE, a.k.a. CATHERINE KHORSANDI, ("CATHERINE KHOURSANDI") is the practice manager at VIP Cosmetic Surgery, and the wife of Defendant CHRISTOPHER KHORSANDI, M.D., and a resident of Clark County, Nevada.
 - 6. Defendant, CATHERINE LE, a.k.a. CATHERINE KHORSANDI, posts Yelp reviews under the pseudonym "CECILY S."
 - 7. The names of DOES I X and ROE Corporations I X, are currently unknown to Plaintiffs. Plaintiffs, therefore, sue said DOES I X and ROE Corporations I X by such fictitious names and when their true names and capacity are ascertained, Plaintiffs will amend this Complaint accordingly to insert the same herein. Upon information and belief Plaintiffs allege that Defendants and each them, designed as DOES and/or ROE Corporations, are in some manner, responsible for the occurrence and injuries sustained by Plaintiffs, as alleged herein. In particular, said DOES and ROE Corporations those whose intentional acts were

committed in the course and scope of their employment and as individuals they were responsible for the damages of the Plaintiffs. The negligent and intentional acts of said DOES and ROE Corporations caused injuries and damages to Plaintiffs as alleged herein.

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JURISDICTION AND VENUE

- 8. Plaintiffs repeat and re-allege each and every allegation contained in this Complaint as though fully set forth herein.
- 9. The acts complained of herein occurred in, or had a desired and actual affect in, Clark County, Nevada and have caused damages to the Plaintiffs in excess of \$15,000.00.

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INTRODUCTION

- 10. Defendants, acting in concert, made repeated libelous statements against Plaintiffs posing as Plaintiffs' actual former patient.
- Defendants statements were made with actual malice, are patently false, and are clearly damaging to Plaintiff, Dr. SMITH's, individual reputation, and Plaintiff, SMITH PLASTIC SURGERY's, business reputation.
- 12. Defendant's statements did not concern a public controversy, or issue, and were made solely in the monetary interests of Defendants' and their plastic surgery practice.
- 13. The statements made by Defendants concerning Dr. SMITH's surgical skills are libel per se, which injured Dr. SMITH's reputation as an individual, the reputation of SMITH PLASTIC SURGERY, and damaged Dr. SMITH's standing in his profession as a plastic surgeon.
- 14. Plaintiffs are entitled to both presumed and general damages. General damages are those awarded for "loss of reputation, shame, mortification and hurt feelings." General damages are presumed upon proof of defamation alone, because the proof establishes that there was an injury that damaged Plaintiffs' professional and private reputations, and because of the impossibility of affixing an exact monetary amount for present and future injury to the Plaintiffs' reputation, wounded feelings and humiliation, loss of business, and any

consequential physical illness or pain all to be proved at trial.

STATEMENT OF FACTS

<u>IV.</u>

15. On or about July 1, 2019, Plaintiffs became aware of a Google Review on Dr. KHORSANDI's website from a Gabby Debruno that stated the following:

"I went in for a consultation with Dr. KHORSANDI because of a botched breast augmentation from Lane Smith. Dr. KHORSANDI was extremely welcoming and although there were three people in the room to examine me I felt totally comfortable with him and his team. He examined me and came to the conclusion within five minutes that Lane Smith had put one of my implants in BACKWARDS. I was shocked I had spent seven months in emotional distress for something that could have been fixed way sooner. Anticipating I would be going into surgery again, Dr. KHORSANDI asked me to lean forward so he could manipulate the breast that was lower than the other and just disfigured looking. It was about three minutes of a little uncomfortableness but when I saw the result I was almost in tears. He fixed the augmentation that my previous surgeon told me would be thousands to fix because he wasn't at fault. Not only did Dr. KHORSANDI get my augmentation back to symmetrical, he has brought back my confidence and my trust in the field I trust him 100% and 10/10 would recommend."

- 16. On or about July 12, 2019, Plaintiffs sent Dr. KHORSANDI a cease and desist letter asking Dr. KHORSANDI to remove any reference to Dr. SMITH in the review as this was defamatory.
- 17. Plaintiff denies placing the breast implant backwards, as that has never happened in his practice.
- 18. "CECILY S." is a pseudonym used by CATHERINE LE, a.k.a. CATHERINE KHORSANDI, who is Dr. KHORSANDI'S office manager and wife.
- 19. Defendant, CATHERINE LE, a.k.a. CATHERINE KHORSANDI, a.k.a. "CECILY S," has never been a patient of SMITH PLASTIC SURGERY CENTER.
- 20. "CECILY S" YELP Reviews were made during times, and from locations where Dr. KHORSANDI was located, which establishes that they were together; and on information and belief, the Defendants conspired to jointly produce them.
- 21. "CECILY S." stalks many other plastic surgeons' YELP pages clicking "Funny" or

"Useful" on all of the one star reviews of various Las Vegas Plastic Surgeons.

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22. On August 7, 2019, Defendant, CATHERINE LE, a.k.a. CATHERINE KHORSANDI, posing as "CECILY S." posted a One-Star YELP Review on Plaintiffs' YELP and stated the following:

This has got to be the worse doctor on the planet. PLS READ and do NOT go here. They will tell you all these bad reviews are fake. Do me a favor and read them. Then read the non suggested ones too. You will see all similar experiences. I bet after this review he will have his staff and friends post more "good" reviews of how great and nice dr Smith is. It's a pattern folks. READ them and u will see. These real reviews with pics and personal experiences that are NOT fake. If you read all the bad reviews they have similar stories. Dr Smith threaten me with a stupid letter from your ambulance chaser lawyer will not scare me or keep me away from spreading my story. You should of had more respect for your patients and acknowledged you messed me up and wanted to do nothing about it. I never wanted you to touch me again but i wanted you to have respect for me as a patient. You should be an honest doctor but you are too money hungry and arrogant. Then your office claims these are all fake reviews instead of owning up to it. Save your money, time and body and do not go here.

He botched my bbl and refuse to fix it or admit he did a horrible job. This office only cares about \$. My stomach was uneven and I had lose skin and my butt is uneven as well!!!! Jessica is the rudest staff ever. So unprofessional. This doctor is so creepy too and tried to add me on face book when he's actually married. What an unprofessional place. His bedside manner are disgusting and he's a horrible surgeon. I had to go to the other side of town to get my body fixed by dr k at Vip In Henderson. I needed bodytite for my lose skin and dr Smith never even suggested this or offered this. I did some research and saw that he doesn't even do Bodytite. He is so dishonest and is a horrible surgeon. I don't wish this on my worst enemy. I wasted money and time.

Oh and wait for the reply from Jessica about all the awards he has won. Just so everyone know. Best og Ladd vegas aware is fake. lol he hAd to pay them to advertise so they let him win for best breast surgery last year 2018. It's a award that is "voted" but you have to advertise and pay them \$. Don't be fooled folks. These awards are fake. Read people's real life experiences and look at the pics and see how they are treated when there's an issue. Do u want someone like that doing surgery on u?"

23. Plaintiffs immediately disputed the review with YELP, knowing it was false and defamatory in content.

- 25. YELP subsequently removed the defamatory August 7, 2019, review. However, the review had been up long enough to have lasting damaging effects on Plaintiffs.
- 26. On August 8, 2019, the very next day, CATHERINE LE, a.k.a. CATHERINE KHORSANDI, posing as "CECILY S." posted the following one-star review, which stated the following:

STAY AWAY from this doctor and office. Dr land smith is horrible at her job and the rudest human being I've ever met. I thought doctors are supp to be professional and have compassion? Not dr Smitth !!!This doctor has horrible bedside manners and is so rude to his patients. He botched my liposuction and refused to fix it. He wants more money instead of fixing what he did wrong. I wouldn't wish this on my worse enemy. I had to go across town to Henderson to get my lipo fixed. My butt was even and I had lose skin on my stomach. I wouldn't waste your hard earning money or time with this doctor. Go read all the other 1 star reviews then ask yourself if you think this is how you want to be treated if something goes wrong?

- 27. Plaintiffs again asked for YELP to remove this One Star Review, which YELP did. However, the damage had already been done.
- 28. Once again, Defendants, CATHERINE LE, a.k.a. CATHERINE KHORSANDI, posing as "CECILY S.," posted another One-Star Review for Plaintiffs on August 9, 2019, which stated the following:

STAY AWAY from this doctor and office. Dr. land smith is horrible at her job and the rudest human being I've ever met. I thought doctors are supp to be professional and have compassion? Not dr Smith !!!This doctor has horrible bedside manners and is so rude to his patients. He botched my liposuction and refused to fix it. He wants more money and instead of fixing what he did wrong. I wouldn't wish this on my worse enemy. I had to go across town to Henderson to get my lipo fixed. My butt was even and I had lose skin on my stomach. I wouldn't waste your hard earning money or time with this doctor. Go read all the other 1 star reviews then ask yourself if you think this is how you want to be treated if something goes wrong?

29. Plaintiffs again asked for YELP to remove this One Star Review, which YELP did, but as with the previous paragraph the damage had already been done.

30. On August 14, 2019, CECILY S. again placed a One Star YELP review and stated the following:

STAY AWAY from his doctor and office. Dr. land smith is horrible at her job and the rudest human being I've ever met. I thought doctors are supp to be professional and have compassion? Not dr Smith !!!This doctor has horrible bedside manners and is so rude to his patients. He botched my liposuction and refused to fix it. He wants more money and instead of fixing what he did wrong. I wouldn't wish this on my worse enemy. I wouldn't waste your hard earning money or time with this doctor. Go read all the other 1 star reviews then ask yourself if you think this is how you want to be treated if something goes wrong?

- 31. Plaintiffs again asked for YELP to remove this One Star Review, which YELP did.
- 32. Additionally, this time Plaintiffs replied to "CECILY S.," informing her that Plaintiffs knew she was the wife of a competitor, and that YELP had already removed her other false and defamatory reviews.
- 33. Before YELP removed the review again on August 14, 2019, Defendant CATHERINE LE, a.k.a. CATHERINE KHORSANDI, posing as "CECILY S." replied to Plaintiffs reply in the following manner:

REPLY to JESSICA

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"Jessica I do think it's time for you to find a different place to work. A place that you don't need to lie and defend the doctor like this. I am a real patient and I'd be happy to send you my pic of who I am. STOP RESPONDING to everyone who writes negative reviews that they are someone else or they are not a real patient or never had surgery here. NO one has the time to go on here and fight with you or share their experiences unless they had a real problem. Are you going to ever realized you shouldn't have to work at a place that you have to constantly lie and defend the doctor? You have no morals just like the doctor you are employed by and any negative review has to be a competitor or it's fake. You look 1000 worse by doing this and I'd be happy to tell you who I am so that the readers know what kind of place this is. I see that many of the patients had to "prove' who they are. And with that still no apology. All you can do is call the patient to take down the review or come back in to pay more to get it fixed. You should be ashamed of yourself for blaming us who are the victims in this. No one wants to waste \$, put their lives at risks for surgery and have horrible outcome."

34. Yelp subsequently removed both the initial review, and Defendant's reply to Plaintiffs response.

- 35. Subsequent to being confronted with her defamatory conduct, Defendant CATHERINE LE, a.k.a. CATHERINE KHORSANDI completely shut down the pseudonym YELP account for "CECILY S.;" likely because Plaintiffs informed Defendants that they knew "CECILY S." was really CATHERINE LE, a.k.a. CATHERINE KHORSANDI.
- 36. On or about August 14, 2019, another false and defamatory One-Star Review appeared on Google Reviews for SMITH PLASTIC SURGERY, under the moniker "You Tuber." This review was also written by Defendant CATHERINE LE, a.k.a. CATHERINE KHORSANDI, which stated the following:

"STAY away from this place!!! This doctor botched by bbl And refuse to do anything to fix it. They are so horrible and only care about money. They are only nice to you until you book Surgery and if you have any problems, they will not do anything about it. Do you want to go to a doctor that doesn't want to take care of you? This doctor needs to learn bedside manners. I encourage you to go on YELP and read all of his reviews. Look at all the Negative ones and the un recommended ones. You will see how horrible he treats his patients and how Everyone has similar stories, how he treats people when there's an issue. Do you want to give a doctor your hard earning \$ and be treated this poorly when he does something wrong to your body? The staff are horrible here too. No one cares about you when you have a problem. Stay away!!!!!
My lipo is uneven and I have lose skin on my stomach. I had to go across town to Henderson to another doctor to get it fixed. I recommend you stay way from dr lane smith!!!!!!

37. Defendants have posted other false and defamatory reviews under fake accounts against Dr. LANE F. SMITH personally, and SMITH PLASTIC SURGERY. Plaintiffs will request leave of the court to amend the Complaint when other information comes available.

FIRST CAUSE OF ACTION

(Slander Per Se - Google Review on Khorsandi Website)

- 38. Plaintiffs repeat and re-allege each and every fact and allegation contained in this Complaint as though fully set forth herein.
- 39. Defendant CATHERINE KHORSANDI, either on her own volition or at the direction of one or both of the other Defendants made the slanderous statement to a patient during a pre-

- 40. Defendant's slanderous statement is presumed damaging as it was made concerning Dr. SMITH's surgical skills, and had the malicious effect of harming Dr. SMITH's business reputation.
- 41. The statement is clearly false and defamatory, as Plaintiffs have created specific protocols that are implemented when inserting implants of this kind, and there is an indicator on the bottom of all breast implants that designate front and back. Dr. SMITH follows his own established office protocols, follows the instructions on the implants themselves, and as a result always places implants properly.
- 42. The statement was intentionally slanderous; as Defendants know that breast implants can flip and there is no way to determine how the implant flipped and it is defamatory to allege that Dr. SMITH placed the implant upside down.
- 43. In this matter there are actual and presumed damages in excess of \$15,000.00 to be proved at trial.
- 44. As a direct and proximate result of Defendants' malicious defamation Plaintiffs have been required to retain the services of the law firm SGRO & ROGER to prosecute this action and is entitled to reasonable attorney's fees and costs.

SECOND CAUSE OF ACTION

(Libel Per Se August 7, 2019 YELP Review by CECILY S.)

- 45. Plaintiffs repeat and re-allege each and every fact and allegation contained in this Complaint as though fully set forth herein.
- 46. On August 7, 2019, Defendant, CATHERINE KHORSANDI, either on her own volition or at the direction of one or both of the other Defendants and posing as "CECILY S." posted the following YELP review:
 - "This has got to be the worse doctor on the planet. PLS READ and do NOT go here. They will tell you all these bad reviews are fake. Do me a favor and read them. Then read the non suggested ones too. You will see all similar experiences. I bet after this review he will have his staff and friends post more "good" reviews of how great and nice dr Smith is. It's a pattern folks. READ them and u will see. These real reviews with pics and personal experiences that are NOT fake .If you read all the bad reviews they have similar stories. Dr

Smith threaten me with a stupid letter from your ambulance chaser lawyer will not scare me or keep me away from spreading my story. You should of had more respect for your patients and acknowledged you messed me up and wanted to do nothing about it. I never wanted you to touch me again but i wanted you to have respect for me as a patient. You should be an honest doctor but you are too money hungry and arrogant. Then your office claims these are all fake reviews instead of owning up to it. Save your money, time and body and do not go here. He botched my bbl and refuse to fix it or admit he did a horrible job. This office only cares about \$. My stomach was uneven and I had lose skin and my butt is uneven as well!!!! Jessica is the rudest staff ever. So unprofessional. This doctor is so creepy too and tried to add me on face book when he's actually married. What an unprofessional place. His bedside manner are disgusting and he's a horrible surgeon. I had to go to the other side of town to get my body fixed by dr k at Vip In Henderson I needed bodytite for my lose skin and dr Smith never even suggested this or offered this. I did some research and saw that he doesn't even do Bodytite. He is so dishonest and is a horrible surgeon. I don't wish this on my worst enemy. I wasted money and time. Oh and wait for the reply from Jessica about all the awards he has won. Just so everyone know. Best og Ladd vegas aware is fake. lol he hAd to pay them to advertise so they let him win for best breast surgery last year 2018. It's a award that is "voted" but you have to advertise and pay them \$. Don't be fooled folks. These awards are fake. Read people's real life experiences and look at the pics and see how they are treated when there's an issue. Do u want someone like that doing surgery on u?"

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47. This above statement constitutes malicious defamation as Defendant, CATHERINE LE, a.k.a. CATHERINE KHORSANDI, who posed as "CECILY S." is not a patient of SMITH PLASTIC SURGERY, but rather the Office Manager of VIP Cosmetic Surgery ("VIP") and the wife of VIP's chief surgeon, Dr. CHRISTOPHER KHORSANDI. Upon information and belief VIP is a d.b.a. or trade name for Dr. KHORSANDI and/or CHRISTOPHER KHORSANDI, M.D., PLLC.

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48. The statements were made with actual malice and were wholly false and clearly damaging to Plaintiff, LANE F. SMITH, M.D. and Plaintiff, SMITH PLASTIC SURGERY, Inc.'s business reputation. The statements did not concern a public controversy or issue and were made solely in the individual interests of Defendants and Defendants' plastic surgery practice. The statements made by Defendants concerning Dr. SMITH's surgical skills was libel per se, which would tend to injure Dr. SMITH and his medical practice in his profession, with libel per se, the Plaintiffs are entitled to presumed, general damages. General damages

are those awarded for "loss of reputation, shame, mortification and hurt feelings."

- Defendants defamed Dr. SMITH and SMITH PLASTIC SURGERY, and the Plaintiffs 49. have suffered damages in excess of \$15,000.00 to be proved at trial in this matter. Plaintiffs are also entitled to punitive damages.
- As a direct and proximate result of Defendants' malicious defamation, Plaintiffs have 50. been required to retain the services of the law firm SGRO & ROGER to prosecute this action and is entitled to reasonable attorney's fees and costs.

THIRD CAUSE OF ACTION

(Libel Per Sc - August 8, 2019 YELP Review)

- Plaintiffs repeat and re-allege each and every fact and allegation contained in this 51. Complaint as though fully set forth herein.
- On August 8, 2019, Defendant, CATHERINE KHORSANDI, either on her own 52. volition or at the direction of one or both of the other Defendants and posing as "CECILY S." posted another One-Star review on YELP which stated the following:

STAY AWAY from this doctor and office. Dr land smith is horrible at her job and the rudest human being I've ever met. I thought doctors are supp to be professional and have compassion? Not dr Smitth !!!This doctor has horrible bedside manners and is so rude to his patients. He botched my liposuction and refused to fix it. He wants more money instead of fixing what he did wrong. I wouldn't wish this on my worse enemy. I had to go across town to Henderson to get my lipo fixed. My butt was even and I had lose skin on my stomach. I wouldn't waste your hard earning money or time with this doctor. Go read all the other 1 star reviews then ask yourself if you think this is how you want to be treated if something goes wrong?

This above statement constitutes malicious defamation as Defendant, CATHERINE 53. LE, a,k,a. CATHERINE KHORSANDI, who posed as "CECILY S." is not a patient of SMITH PLASTIC SURGERY, but rather the Office Manager of VIP Cosmetic Surgery ("VIP") and the wife of VIP's chief surgeon, Dr. CHRISTOPHER KHORSANDI.

The statements were made with actual malice and were wholly false and clearly 54. damaging to Plaintiff, LANE F. SMITH, M.D. and Plaintiff, SMITH PLASTIC SURGERY, Inc.'s business reputation. The statements did not concern a public controversy or issue and

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were made solely in the individual interests of Defendants and Defendants' plastic surgery 1 practice. The statements made by Defendants concerning Dr. SMITH's surgical skills was 2 3 libel per se, which would tend to injure Dr. SMITH and his medical practice in his profession, with libel per se, the Plaintiffs are entitled to presumed, general damages. General damages 4 are those awarded for "loss of reputation, shame, mortification and hurt feelings." 5 6 55. 7

Defendants defamed Dr. SMITH and SMITH PLASTIC SURGERY, and the Plaintiffs have suffered damages in excess of \$15,000.00 to be proved at trial in this matter. Plaintiffs are also entitled to punitive damages.

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As a direct and proximate result of Defendants' malicious defamation, Plaintiffs have 56. been required to retain the services of the law firm SGRO & ROGER to prosecute this action and is entitled to reasonable attorney's fees and costs.

FOURTH CAUSE OF ACTION

(Libel Per Se - August 9, 2019 YELP Review)

- Plaintiffs repeat and re-allege each and every fact and allegation contained in this 57. Complaint as though fully set forth herein.
- On August 9, 2019, Defendant, CATHERINE KHORSANDI, either on her own 58. volition or at the direction of one or both of the other Defendants and posing as "CECILY S." posted another One-Star review on YELP which stated the following:

STAY AWAY from this doctor and office. Dr. land smith is horrible at her job and the rudest human being I've ever met. I thought doctors are supp to be professional and have compassion? Not dr Smith !!!This doctor has horrible bedside manners and is so rude to his patients. He botched my liposuction and refused to fix it. He wants more money and instead of fixing what he did wrong. I wouldn't wish this on my worse enemy.

I had to go across town to Henderson to get my lipo fixed. My butt was even and I had lose skin on my stomach.

I wouldn't waste your hard earning money or time with this doctor. Go read all the other 1 star reviews then ask yourself if you think this is how you want to be treated if something goes wrong?

This above statement constitutes malicious defamation as Defendant, CATHERINE 59. LE, a.k.a. CATHERINE KHORSANDI, who posed as "CECILY S." is not a patient of SMITH PLASTIC SURGERY, but rather the Office Manager of VIP Cosmetic Surgery ("VIP") and

- damaging to Plaintiff, LANE F. SMITH, M.D. and Plaintiff, SMITH PLASTIC SURGERY, Inc.'s business reputation. The statements did not concern a public controversy or issue and were made solely in the individual interests of Defendants and Defendants' plastic surgery practice. The statements made by Defendants concerning Dr. SMITH's surgical skills was libel per se, which would tend to injure Dr. SMITH and his medical practice in his profession, with libel per se, the Plaintiffs are entitled to presumed, general damages. General damages are those awarded for "loss of reputation, shame, mortification and hurt feelings."
- 61. Defendants defamed Dr. SMITH and SMITH PLASTIC SURGERY, and the Plaintiffs have suffered damages in excess of \$15,000.00 to be proved at trial in this matter. Plaintiffs are also entitled to punitive damages.
- 62. As a direct and proximate result of Defendants' malicious defamation, Plaintiffs have been required to retain the services of the law firm SGRO & ROGER to prosecute this action and is entitled to reasonable attorney's fees and costs.

FIFTH CAUSE OF ACTION

(Libel Per Se - August 14, 2019 YELP Review)

- 63. Plaintiffs repeat and re-allege each and every fact and allegation contained in this Complaint as though fully set forth herein.
- 64. On August 14, 2019, Defendant, CATHERINE KHORSANDI, either on her own volition or at the direction of one or both of the other Defendants and posing as "CECILY S." posted another One-Star review on YELP which stated the following:

STAY AWAY from his doctor and office. Dr. land smith is horrible at her job and the rudest human being I've ever met. I thought doctors are supp to be professional and have compassion? Not dr Smith !!!This doctor has horrible bedside manners and is so rude to his patients. He botched my liposuction and refused to fix it. He wants more money and instead of fixing what he did wrong, I wouldn't wish this on my worse enemy.

I wouldn't waste your hard earning money or time with this doctor. Go read all the other 1 star reviews then ask yourself if you think this is how you want to be treated if something goes wrong?

. .

65. This above statement constitutes malicious defamation as Defendant, CATHERINE LE, a.k.a. CATHERINE KHORSANDI, who posed as "CECILY S." is not a patient of SMITH PLASTIC SURGERY, but rather the Office Manager of VIP Cosmetic Surgery ("VIP") and the wife of VIP's chief surgeon, Dr. CHRISTOPHER KHORSANDI.

- damaging to Plaintiff, LANE F. SMITH, M.D. and Plaintiff, SMITH PLASTIC SURGERY, Inc.'s business reputation. The statements did not concern a public controversy or issue and were made solely in the individual interests of Defendants and Defendants' plastic surgery practice. The statements made by Defendants concerning Dr. SMITH's surgical skills was libel per se, which would tend to injure Dr. SMITH and his medical practice in his profession, with libel per se, the Plaintiffs are entitled to presumed, general damages. General damages are those awarded for "loss of reputation, shame, mortification and hurt feelings."
- 67. Defendants defamed Dr. SMITH and SMITH PLASTIC SURGERY, and the Plaintiffs have suffered damages in excess of \$15,000.00 to be proved at trial in this matter. Plaintiffs are also entitled to punitive damages.
- 68. As a direct and proximate result of Defendants' malicious defamation, Plaintiffs have been required to retain the services of the law firm SGRO & ROGER to prosecute this action and is entitled to reasonable attorney's fees and costs.

SIXTH CAUSE OF ACTION

(Libel Per Se - August 14, 2019 Reply to Jessica on YELP Review)

- 69. Plaintiffs repeat and re-allege each and every fact and allegation contained in this Complaint as though fully set forth herein.
- 70. Again on August 14, 2019, Defendant, CATHERINE KHORSANDI, either on her own volition or at the direction of one or both of the other Defendants and posing as "CECILY S." posted another One-Star review on YELP which stated the following:

REPLY to JESSICA

"Jessica I do think it's time for you to find a different place to work. A place that you don't need to lie and defend the doctor like this. I am a real patient and I'd be happy to send you my pic of who I am. STOP RESPONDING to everyone who writes negative reviews that they are someone else or they are not

a real patient or never had surgery here. NO one has the time to go on here and fight with you or share their experiences unless they had a real problem. Are you going to ever realized you shouldn't have to work at a place that you have to constantly lie and defend the doctor? You have no morals just like the doctor you are employed by and any negative review has to be a competitor or it's fake. You look 1000 worse by doing this and I'd be happy to tell you who I am so that the readers know what kind of place this is. I see that many of the patients had to "prove' who they are. And with that still no apology. All you can do is call the patient to take down the review or come back in to pay more to get it fixed. You should be ashamed of yourself for blaming us who are the victims in this. No one wants to waste \$, put their lives at risks for surgery and have horrible outcome."

- 71. This above statement constitutes malicious defamation as Defendant, CATHERINE LE, a.k.a. CATHERINE KHORSANDI, who posed as "CECILY S." is not a patient of SMITH PLASTIC SURGERY CENTER, but rather the Office Manager of VIP Cosmetic Surgery ("VIP") and the wife of VIP's chief surgeon, Dr. CHRISTOPHER KHORSANDI.
- 72. The statements were made with actual malice and were wholly false and clearly damaging to Plaintiff, LANE F. SMITH, M.D. and Plaintiff, SMITH PLASTIC SURGERY, Inc.'s business reputation. The statements did not concern a public controversy or issue and were made solely in the individual interests of Defendants and Defendants' plastic surgery practice. The statements made by Defendants concerning Dr. SMITH's surgical skills was libel per se, which would tend to injure Dr. SMITH and his medical practice in his profession, with libel per se, the Plaintiffs are entitled to presumed, general damages. General damages are those awarded for "loss of reputation, shame, mortification and hurt feelings."
- 73. Defendants defamed Dr. SMITH and SMITH PLASTIC SURGERY, and the Plaintiffs have suffered damages in excess of \$15,000.00 to be proved at trial in this matter. Plaintiffs are also entitled to punitive damages.
- 74. As a direct and proximate result of Defendants' malicious defamation, Plaintiffs have been required to retain the services of the law firm SGRO & ROGER to prosecute this action and is entitled to reasonable attorney's fees and costs.

SEVENTH CAUSE OF ACTION

(Libel Per Se - August 14, 2019 Google Review as You Tuber)

- 75. Plaintiffs repeat and re-allege each and every fact and allegation contained in this Complaint as though fully set forth herein.
- 76. On or about August 14, 2019, Defendant, CATHERINE KHORSANDI, either on her own volition or at the direction of one or both of the other Defendants and posing as "You Tuber" left a One-Star review on Google which stated the following:

"STAY away from this place!!! This doctor botched by bbl And refuse to do anything to fix it. They are so horrible and only care about money. They are only nice to you until you book Surgery and if you have any problems, they will not do anything about it. Do you want to go to a doctor that doesn't want to take care of you? This doctor needs to learn bedside manners. I encourage you to go on YELP and read all of his reviews. Look at all the Negative ones and the un recommended ones. You will see how horrible he treats his patients and how Everyone has similar stories, how he treats people when there's an issue. Do you want to give a doctor your hard earned \$ and be treated this poorly when he does something wrong to your body? The staff are horrible here too. No one care about you when you have a problem. Stay away!!!!!

My lipo is uneven and I have lose skin on my stomach. I had to go across town to Henderson to another doctor to get it fixed. I recommend you stay away from dr lane smith!!!!!!"

77. This above statement constitutes malicious defamation as Defendant, CATHERINE LE, a.k.a. CATHERINE KHORSANDI, who posed as "CECILY S." is not a patient of SMITH PLASTIC SURGERY, but rather the Office Manager of VIP Cosmetic Surgery ("VIP") and the wife of VIP's chief surgeon, Dr. CHRISTOPHER KHORSANDI.

78. The statements were made with actual malice and were wholly false and clearly damaging to Plaintiff, LANE F. SMITH, M.D. and Plaintiff, SMITH PLASTIC SURGERY, Inc.'s business reputation. The statements did not concern a public controversy or issue and were made solely in the individual interests of Defendants and Defendants' plastic surgery practice. The statements made by Defendants concerning Dr. SMITH's surgical skills was libel per se, which would tend to injure Dr. SMITH and his medical practice in his profession, with libel per se, the Plaintiffs are entitled to presumed, general damages. General damages

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are those awarded for "loss of reputation, shame, mortification and hurt feelings."

Defendants defamed Dr. SMITH and SMITH PLASTIC SURGERY, and the Plaintiffs 79. have suffered damages in excess of \$15,000.00 to be proved at trial in this matter. Plaintiffs are also entitled to punitive damages.

As a direct and proximate result of Defendants' malicious defamation, Plaintiffs have 80. been required to retain the services of the law firm SGRO & ROGER to prosecute this action and is entitled to reasonable attorney's fees and costs.

EIGHTH CAUSE OF ACTION

(CONCERT OF ACTION, AIDING AND ABETTING, CIVIL CONSPIRACY)

(As to all Defendants)

- Plaintiffs repeat and re-allege each and every fact and allegation contained in this 81. Complaint as though fully set forth herein.
- Defendants, CATHERINE LE, a.k.a. CATHERINE KHORSANDI, a.k.a. "CECILY 82. S.", a.k.a. "YOU TUBER", and CHRISTOPHER KHORSANDI, M.D., worked together to repeatedly maliciously libel LANE F. SMITH, M.D., and SMITH PLASTIC SURGERY, as articulated in NRS 200.510.
- Defendants worked in concert to impeached the honesty, integrity, virtue and reputation 83. of Dr. SMITH, and SMITH PLASTIC SURGERY, which exposed Dr. SMITH and SMITH PLASTIC SURGERY to public hatred, contempt, and ridicule by the above malicious and despicable written statements.
- Defendants worked together to accomplish the unlawful objective of maliciously 84. defaming SMITH, and SMITH PLASTIC SURGERY, to harm Plaintiffs' personal reputation as a surgeon, and his business' reputation. Additionally, these malicious acts of defamation serve to enhance the personal standing of Dr. KHORSANDI and VIP COSMETIC SURGERY.
- Defendants worked together to repeatedly leave One-Star Yelp reviews masquerading 85. as a real patient of Dr. SMITH; all of these efforts were to crush the competition and present themselves in a more flattering light to increase their business and standing in the plastic surgery community.

Defendants committed libel in furtherance of their agreement. 88.

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- Defendants' libelous conduct has caused significant damage to Dr. SMITH'S 89. reputation and SMITH PLASTIC SURGERY'S business reputation.
- Defendants maliciously libeled Dr. SMITH and SMITH PLASTIC SURGERY, and 90. the Plaintiffs have suffered damages in excess of \$15,000.00 to be proved at trial. Plaintiffs are also entitled to punitive damages.
- As a direct and proximate result of Defendants' agreement to commit libel on Plaintiff, 91. Plaintiffs have been required to retain the services of the law firm SGRO & ROGER to prosecute this action and is entitled to reasonable attorney's fees and costs.

NINTH CAUSE OF ACTION

INTENTIONAL INFLICTION OF EMOTIONAL DISTRESS

(As to all Defendants)

- Plaintiff hereby repeats and realleges the allegations set forth in the above paragraphs. 92.
- Defendants, each of them, acted extremely and outrageously toward Plaintiffs with intentional and reckless disregard for the emotional well-being of the Plaintiff.
- Defendant, CATHERINE KHORSANDI, either on her own volition or at the direction 94. of one or both of the other Defendants and a.k.a. "CECILY S.", and/or a.k.a. "YOU TUBER," posed as real patients and called Plaintiff the "worse doctor on the planet."
- Defendant, CATHERINE KHORSANDI, either on her own volition or at the direction 95. of one or both of the other Defendants and, a.k.a. "CECILY S." and/or, a.k.a. "YOU TUBER," called Dr. SMITH'S bedside manner "disgusting" and stated that "he's a horrible surgeon."
- Defendant, CATHERINE KHORSANDI, either on her own volition or at the direction 96.

1	of one or both of the other Defendants and a.k.a. "CECILY S." and/or a.k.a. "YOU TUBER,"
2	also stated that, "[Dr. SMITH] is so creepy too and tried to add me on face book when he's
3	actually married." All of these outrageous claims are defamation per se, and completely
4	without merit, as CATHERINE LE, a.k.a. CATHERINE KHORSANDI, a.k.a. "CECILY S.",
5	a.k.a. "YOU TUBER," has never been Dr. SMITH'S patient.
6	97. As a result of the conduct of the Defendants, the Plaintiff, LANE F. SMITH, M.D. has
7	suffered severe and extreme emotional distress.
8	98. The conduct of the Defendants was the actual and proximate cause of Plaintiff's
9	emotional distress.
10	99. As a result of the extremely outrageous conduct of the Defendants, Plaintiff has
11	suffered actual damages in excess of \$15,000.00, for the severe emotional distress.
12	100. As a result of the Defendants' acts Plaintiff is entitled to pain and suffering damages, in
13	an amount in excess of \$15,000.00.
14	101. It has been necessary for Plaintiff to retain the services of the law firm SGRO &
15	ROGER to prosecute this action and is entitled to reasonable attorney's fees and costs.
16	TENTH CLAIM FOR RELIEF
17	<u>False Light</u>
18	(As to All Defendants)
19	102. Plaintiffs hereby repeats and realleges the allegations set forth in the above paragraphs

- 102. Plaintiffs hereby repeats and realleges the allegations set forth in the above paragraphs as though fully set forth herein.
- 21 103. Defendants engaged in a systematic pattern of publishing information about Plaintiff,
- 22 LANE F. SMITH, M.D., to the general public, in numerous on-line review sites purporting to
- 23 be a former patient of Dr. SMITH'S.

- 24 104. Defendants' systematic pattern of publishing false information about Plaintiff was both patently false, and materially misleading to those reading the reviews.
- 26 105. Defendants published the above mentioned statements with a reckless disregard as to their offensiveness.
 - 106. Defendant's false and misleading statements were highly offensive, and would be

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1	embarrassing to even the most resilient members of society.
2	107. As a result of the Defendants' acts, which were done with maliciousness, Plaintiff is
3	entitled to damages in an amount in excess of \$15,000.00.
4	108. It has been necessary for Plaintiff to retain the services of the law firm SGRO & ROGER
5	to prosecute this action and is entitled to reasonable attorney's fees and costs.
6	ELEVENTH CLAIM FOR RELIEF
7	PUNITIVE DAMAGES
8	(As to all Defendants)
9	109. Plaintiff hereby repeats and realleges the allegations set forth in the above paragraphs.
10	110. As a direct and proximate consequence of the acts, omissions, and events complained of
11	herein, Plaintiff suffered severe emotional pain and discomfort, extreme emotional distress and
12	other damages to be proven at trial.
13	111. Defendants' wrongful conduct alleged herein was willful, intentional, and at times
14	illegal. It was done in both an intentional, and reckless disregard of its possible consequences.
15	112. Plaintiff alleges that his damages arise directly from the intentional conduct of repeated
16	defamation per se, and repeated criminal libel, which attempted to besmirch the good
17	reputation of Dr. SMITH individually, and the excellent business reputation of SMITH
18	PLASTIC SURGERY.
19	113. As a result of the conduct and failures of the Defendants, Plaintiff has suffered actual
20	damages in excess of \$15,000.00, for the defamation per se and the intentional defamation to
21	both Dr. SMITH individually, and SMITH PLASTIC SURGERY.
22	114. As a result of the Defendants' repeated libelous acts, which were done with wanton
23	disregard for the truth, Plaintiffs are entitled to punitive damages, in an amount in excess of
24	\$15,000.00.
25	115. It has been necessary for Plaintiff to retain the services of the law firm SGRO & ROGER
26	to prosecute this action and is entitled to reasonable attorney's fees and costs.
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28	TWELFTH CAUSE OF ACTION

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NEGLIGENT HIRING SUPERVISION AND TRAINING

(CHRISTOPHER KHORSANDI, M.D. and

CHRISTOPHER KHORSANDI, M.D., PLLC, a Nevada Professional LLC)

- 116. Plaintiffs repeat and re-allege the allegations of the preceding paragraphs of the complaint as though fully set herein and incorporates the same herein by reference.
- 117. The Defendants, CHRISTOPHER KHORSANDI, M.D. and CHRISTOPHER KHORSANDI, M.D., PLLC, were responsible to hire, supervise, train and ensure that their employees performed their duties and obligations in a legal and ethical manner.
- 9 118. Defendants' hiring and supervision obligations included a responsibility to Plaintiffs, 10 wherein Defendant is prohibited from hiring or retaining an employee who would commit 11 criminal libel or engage in malicious defamation against Plaintiff using a fake name.
- 12 | 119. Specifically, the Defendants, CHRISTOPHER KHORSANDI, M.D. and
 13 | CHRISTOPHER KHORSANDI, M.D., PLLC, failed to hire, supervise, train and prevent
 14 | CHRISTOPHER KHORSANDI'S office manager, and wife, CATHERINE LE, a.k.a.
 15 | CATHERINE KHORSANDI, a.k.a. "CECILY S.", a.k.a. "YOU TUBER," from stalking
 16 | Plaintiff's Yelp pages, and leaving libelous and defamatory reviews to intentionally destroy Dr.
- 17 SMITH'S professional reputation, and SMITH PLASTIC SURGERY'S business reputation.
- 18 | 120. Defendants' attempted destruction of Plaintiffs' reputations was undoubtedly to give | Defendants a competitive edge by portraying Defendants' business as superior to Plaintiffs'.
- 20 | 121. As a direct and proximate result of the negligent hiring, supervision and training,
 21 | Plaintiffs have suffered economic damages and damages for libel per se, which entitle
 22 | Plaintiffs to damages in excess of \$15,000.00.
- 23 | 122. As a direct and proximate result of the foregoing, and as a result of the acts of 24 | Defendants, Plaintiffs have incurred and will incur future reputational damages in an amount 25 | to be proven at trial.
- 26 | 123. As a direct and proximate result of the foregoing, and as a result of the acts and omissions of Defendants, Plaintiffs have sustained a loss of earnings and earning capacity, in an amount to be proven at trial.

THIRTEENTH CAUSE OF ACTION

WRONGFUL INTERFERENCE WITH

PROSPECTIVE ECONOMIC ADVANTAGE

- Plaintiffs repeat and re-allege the allegations of the preceding paragraphs of the 127. complaint as though fully set herein and incorporates the same herein by reference.
- Plaintiffs operate a plastic surgery center in Las Vegas are in the business of 128. performing plastic surgery on prospective customers.
- Defendants have knowledge that Plaintiffs are in the business of performing plastic 129. surgery on prospective customers.
- Defendants intended to harm Plaintiffs' business, and prevent them from entering 130. into contractual relationships with prospective customers by engaging in a systematic on-line smear campaign designed to harm Dr. LANE F. SMITH'S reputation personally, and SMITH PLASTIC SURGERY's business reputation.
- Defendants conduct constitutes libel per se, slander per se, and false light. 131.
- Defendants' conduct caused actual harm in excess of \$15,000.00 to Plaintiffs by 132. preventing them from continuing to operate their businesses without wrongful interference.
- It has been necessary for Plaintiff to retain the services of the law firm SGRO & 133. ROGER to prosecute this action and is entitled to reasonable attorney's fees and costs.

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FOURTEENTH CAUSE OF ACTION

PRELIMINARY INJUNCTION

- 134. Plaintiffs repeat and re-allege the allegations of the preceding paragraphs of the complaint as though fully set herein and incorporates the same herein by reference.
- 135. Plaintiffs have demanded that Defendants cease engaging in their systematic on-line smear campaign designed to harm Dr. LANE F. SMITH'S reputation personally, and SMITH PLASTIC SURGERY'S business reputation.
- 8 | 136. Defendants have continued to engage in a systematic on-line smear campaign designed to harm Dr. LANE F. SMITH'S reputation personally, and SMITH PLASTIC SURGERY'S business reputation.
- 11 | 137. That there are no legal justifications for Defendants' actions or conduct toward 12 | Plaintiffs.
- 13 | 138. That pursuant to NRS 33.010, an injunction may be granted when it shall appear by the
 14 | Complaint that Plaintiffs are entitled to the relief demanded, and such relief or any part thereof
 15 | consists of restraining the commission or continuance of the act complained of, either for a
 16 | limited period or perpetually.
- 17 | 139. Defendants have continued in their systematic on-line smear campaign designed to
 18 | harm Dr. LANE F. SMITH'S reputation personally, and SMITH PLASTIC SURGERY'S
 19 | business reputation.
 - 140. Plaintiffs have no adequate remedy at law for the injuries that will be suffered if Defendants continue their systematic on-line smear campaign designed to harm Dr. LANE F. SMITH'S reputation personally, and SMITH PLASTIC SURGERY'S business reputation.
 - 141. An order enjoining Defendants from utilizing online review sites to defame Plaintiffs is appropriate where, as here, the activity being restrained "poses a serious and imminent threat to a protected competing interest, the order is narrowly drawn, and less restrictive alternatives are not available." Levine v. U.S. Dist. Court for Cent. Dist. of Cal., 764 F.2d 590, 595 (9th Cir. 1985).

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EIGHTH JUDICIAL DISTRICT COURT

CLARK COUNTY, NEVADA

SMITH PLASTIC SURGERY, INC., a Nevada Corporation, and LANE F. SMITH, M.D., an individual, Case No. A-19-804819-C

Dept. No. XX

Plaintiffs,

Corporations I-X,

v.

CHRISTOPHER KHORSANDI, M.D., an individual, CHRISTOPHER KHORSANDI, M.D., PLLC, a Nevada Professional LLC, CATHERINE LE KHORSANDI, an individual; CECILY S., a pseudonym used by CATHERINE LE KHORSANDI; Does I-X, and Roe

ORDER ON DEFENDANTS
CHRISTOPHER KHORSANDI, M.D.,
CHRISTOPHER KHORSANDI, M.D.,
PLLC, AND CATHERINE LE
KHORSANDI'S SPECIAL MOTION TO
DISMISS PURSUANT TO NRS 41.660,
OR IN THE ALTERNATIVE, MOTION
TO DISMISS PURSUANT TO NRCP
12(B)(5)

Defendants.

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INTRODUCTION

THIS MATTER came on for hearing before Department XX of the Eighth Judicial District Court, the Honorable Eric Johnson presiding, on February 19, 2020. Plaintiff was represented by Jennifer Willis Arledge, ESQ. Defendants were represented by James Pisanelli, Esq. and Emily Buchwald, Esq. At that time, the Court took the matter UNDER ADVISEMENT. After reviewing the pleadings and papers on file herein, the Court finds the following:

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DISCUSSION

Defendant argues that Nevada's Anti-SLAPP statute should apply to Plaintiff's complaint. While Defendants deny making the statements which are the subject of the complaint, they note the purported statements were made in direct connection with an issue of public interest in a public forum. The Court agrees the quality of a doctor's patient care is most certainly an interest of public interest and review sites like Yelp are public forums. Defendants argue that because the subject matter of the purported statements falls within the ambient of communications the statute is intended

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ERIC JOHNSON DISTRICT JUDGE DEPARTMENT XX

to protect, the burden should shift to the Plaintiffs to demonstrate they have "stated a legally sufficient claim and made a prima facie showing sufficient to sustain a favorable judgment." *Baral* v. Schnitt, 376 P.3d 604, 608 (Cal. 2016).

The problem with the application of the Anti-SLAPP statute in this matter is that the Defendants deny making the statements at issue. NRS 41.660(1) provides: "If an action is brought against a person based upon a good faith communication in furtherance of the right to petition or the right to free speech in direct connection with an issue of public concern: (a) The person against whom the action is brought may file a special motion to dismiss." NRS 41.637(4) in turn defines "[g]ood faith communication in furtherance of the right to petition or the right to free speech in direct connection with an issue of public concern" as any "[c]ommunication made in direct connection with an issue of public interest in a place open to the public or in a public forum, which is truthful or is made without knowledge of its falsehood." Consequently, if Defendants did not make the communications, the statute does not appear to apply to Plaintiff's complaint.

Defendant's argue the statements Plaintiff charge are the very type intended to be protected under the under Nevada's Anti-SLAPP statutes, and Plaintiffs unsupported allegations that Defendants made the statements highlights that this is a strategic litigation against public participation, or SLAPP, lawsuit. Plaintiffs largely admit that they currently have minimal evidence supporting Defendants made the statements, relying on Yelp's location feature for posts and travel information concerning Defendants to suggest Defendants made the posts.

Defendants argue the Court should find the instant complaint falls within the Anti-SLAPP statute under *Bel Air Internet LLC v. Morales*, 230 Cal.Rptr.3d 71 (2018), where the court applied the California Anti-SLAPP statue in a case where defendants denied making the statements. The

¹ As Defendants note, "Nevada courts regularly look to California law for guidance on issues related to anti-SLAPP [statutes] because California's and Nevada's statutes are similar in purpose and language."

court stated "[the California] Supreme Court has explained that, '[i]n deciding whether the initial 'arising from' requirement is met, a court considers 'the pleadings, and supporting and opposing affidavits stating the facts upon which the liability or defense is based." Id. at 80. "[I]f the complaint itself shows that a claim arises from protected conduct (supplemented, if appropriate, with the plaintiff's description of the factual basis for its claim in its declarations), a moving party may rely on the plaintiff's allegations alone in making the showing necessary under prong one without submitting supporting evidence." Id. The court goes on to explain "a defendant may deny acts alleged in the plaintiff's complaint yet also recognize that those allegations describe protected conduct. If the defendant is required to support an anti-SLAPP motion with evidence about the nature of his or her conduct rather than relying on the complaint itself, the defendant might not be able to do so without contradicting his or her own understanding of the relevant events. As mentioned above, this would create an irrational procedure in which a defendant is precluded from mounting an anti-SLAPP challenge to factually baseless claims." Id. at 81.

However, the California Anti-SLAPP statute is arguably broader than the Nevada statute. California: CA CIV PRO § 425.16(b)(1), provides:

A cause of action against a person arising from any act of that person in furtherance of the person's right of petition or free speech under the United States Constitution or the California Constitution in connection with a public issue shall be subject to a special motion to strike, unless the court determines that the plaintiff has established that there is a probability that the plaintiff will prevail on the claim.

The statute goes on to define an "act in furtherance of a person's right of petition or free speech under the United States or California Constitution in connection with a public issue" to include: "(3) any written or oral statement or writing made in a place open to the public or a public forum in connection with an issue of public interest, or (4) any other conduct in furtherance of the exercise of the constitutional right of petition or the constitutional right of free speech in connection with a public issue or an issue of public interest." California: CA CIV PRO §

425.16(e)(3) and (4). Consequently, California protects "any act of [the person against whom litigation is brought] in furtherance of the person's right of petition or free speech," where Nevada provides such protection only to "good faith communication in furtherance of the right to petition or the right to free speech."

In the context of the court's decision in *Morales* to apply the Anti-SLAPP statute despite defendants' denials to making the alleged statements this distinction in statutes is important. The *Morales* court concluded even if a fact finder had determined that defendants in that case had done the acts alleged by plaintiffs, that is: encouraged other employees to quit their jobs and sue the company, their actions would have been protected under the idea that such "petition-speech" is protected under California state law. Consequently, defendants did not need to admit making the statements for the Court to conclude the Anti-SLAPP statute was applicable to them.

Here, there is a fine line between saying that evaluation of a doctor's care is protected speech and saying that potentially false statements are protected just because the subject matter of the false statements regard a doctor's care. If this case was a case involving a former patient who denied making the statements, then the *Morales* analysis would be more appropriate. But the issue here is that, taking the Plaintiffs' allegations as true, the Defendants made the instant statements evaluating Plaintiff without ever having been patients of Plaintiff. Accordingly, if Plaintiff's allegations are true, Defendants cannot demonstrate a "good faith communication" required under the Nevada statute as Defendants' statements under such an assumption would not constitute a communication "which is truthful or is made without knowledge of its falsehood." NRS 41.637(4).

Had the Defendants received the allegedly "bad" plastic surgery services from Plaintiff, and consequently posted negative Yelp reviews, then maybe there would be an issue of chilling free speech—since the purpose of anti-SLAPP litigation is to protect statements that a party actually makes. But since Defendants deny making the statements, the Court finds there cannot be an

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analysis whether the statements were made in "good faith," which is the first consideration in each of the NRS anti-SLAPP statutes: NRS 41.637(4), NRS 41.650, NRS 41.660.

The Court in Morales also recognized this distinction between protected conduct which is denied and unprotected conduct which is denied. The court noted "[a]n anti-SLAPP motion is a preliminary procedure designed to weed out meritless claims arising from protected conduct. It is not a device to decide the ultimate merits of a claim by resolving factual disputes." Morales at 83. The court explained that is for purposes of the motion it "accept[s] plaintiff's evidence as true" for purposes of analyzing whether the plaintiff's claim arose from protected activity. Id. "A defendant's declaration denying that he or she engaged in the conduct alleged in the complaint does not foreclose the possibility that a fact-finder could later find that he or she did in fact engage in that conduct. Foreclosing an anti-SLAPP motion based upon one version of the facts would irrationally and unfairly disregard this possibility." Id. Whether defendants made the statements is a question of fact and if defendants did make the statements they would not be protected under the Nevada Anti-SLAPP statute.

In the Court's view, the issue at this time is not that Plaintiff has failed to state claims on which relief can be granted, but that Plaintiff has virtually no evidence to support his claims. Plaintiff has met the very low threshold for surviving a NRCP 12(b)(5) motion to dismiss because he and his practice have stated claims on which relief can be granted. The Nevada Supreme Court has held that a Plaintiff's Complaint "should be dismissed only if it appears beyond a doubt that it could prove no set of facts, which, if true, would entitle it to relief." Buzz Stew, Ltd. Liability Co. v. City of N. Las Vegas, 124 Nev. 224, 228 (2008).

The Court, however, is concerned with allowing litigation in this matter to go forward based on the minimal evidence Plaintiff has to establish Defendants made the statements at issue. At the hearing on Defendants' motion, Plaintiff only presented evidence suggesting some posts made by

Cecily S. on Yelp were made at times and in locations where Defendants were traveling. Consequently, the evidence Plaintiff currently possesses is arguably insufficient in the Court's view to raise even a prima facie case against Defendants. NRCP 12 (d) provides that if on a motion to dismiss for failure to state a claim upon which relief can be granted, the Court considers matters outside the pleadings, the Court may treat the motion as one for summary judgment. See also Thompson v. City of North Las Vegas, 108 Nev. 435, 438, 833 P.2d 1132 (1992). Here the entire crux of this litigation is based on Plaintiff's assertion Defendants made the statements in question. If Defendants did not make the statements, Plaintiff's case is at an end. Consequently, the Court in view of the limited evidence Plaintiff presented at the hearing in support of his key allegations, treats Defendant's motion to dismiss as one for summary judgement and provides for additional time under NRCP 56(d) for limited discovery to allow Plaintiff to demonstrate a factual issue for the jury as to defendants making the relevant statements.

ORDER

The Court HEREBY ORDERS a hearing on March 11, 2020 at 8:30am at which time Plaintiff shall present a plan as to expedited discovery on the question of whether Defendants made the statements in question to allow the Court to determine whether summary judgment should be granted on that basis. The Court encourages the parties to meet and confer prior to the hearing to attempt to reach a joint recommendation as to an expedited discovery plan.

DATED this 4th day of March, 2020.

ERIC JOHNSON DISTRICT COURT JUDGE

Steven D. Grierson CLERK OF THE COURT 1 James J. Pisanelli, Esq., Bar No. 4027 JJP@pisanellibice.com 2 Emily A. Buchwald, Esq., Bar No. 13442 EAB@pisanellibice.com 3 PISANELLI BICE PLLC 400 South 7th Street, Suite 300 4 Las Vegas, Nevada 89101 Telephone: 702.214.2100 5 Facsimile: 702.214.2101 6 Attorneys for Defendants Christopher Khorsandi, M.D., Christopher Khorsandi, M.D., PLLC, 7 and Catherine Le Khorsandi 8 EIGHTH JUDICIAL DISTRICT COURT 9 CLARK COUNTY, NEVADA 10 SMITH PLASTIC SURGERY, INC., a Nevada Case No .: A-19-804819-C 11 Dept. No.: Corporation, and LANE F. SMITH, M.D., an XX12 individual, Plaintiffs, 13 NOTICE OF ENTRY OF ORDER ON 14 DEFENDANTS' SPECIAL MOTION TO 15 CHRISTOPHER KHORSANDI, M.D., an DISMISS individual, CHRISTOPHER KHORSANDI, M.D., PLLC, a Nevada 16 Professional LLC, CATHERINE LE 17 KHORSANDI, an individual; CECILY S., a pseudonym used by CATHERINE LE Date of Hearing: February 19, 2020 18 KHORSANDI; Does I-X, and Roe Corporations 1-X, Time of Hearing: 10:30 a.m. 19 Defendants. 20 21 22 23 24 25 26 27 28

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PLEASE TAKE NOTICE that an "Order on Defendants Christopher Khorsandi, M.D., Christopher Khorsandi, M.D., PLLC, and Catherine Le Khorsandi's Special Motion to Dismiss Pursuant to NRS 41.660, or in the Alternative, Motion to Dismiss Pursuant to NRCP 12(B)(5)" was entered in the above-captioned matter on March 4, 2020, a true and correct copy of which is attached hereto.

DATED this 10th day of March, 2020.

PISANELLI BICE PLLC

By: /s/ Emily A. Buchwald

James J. Pisanelli, Esq., #4027
Emily A. Buchwald, Esq., #13442
400 South 7th Street, Suite 300
Las Vegas, Nevada 89101

Attorneys for Defendants Christopher Khorsandi, M.D., Christopher Khorsandi, M.D., PLLC, and Catherine Le Khorsandi

PISANELLI BICE 400 South 7th Street, Suite 300 Las Vegas, Nevada 89101

CERTIFICATE OF SERVICE

I HEREBY CERTIFY that I am an employee of Pisanelli Bice PLLC, and that on this 10th day of March, 2020, I caused to be served via the Court's e-filing/e-service system, true and correct copies of the above and foregoing **NOTICE OF ENTRY OF ORDER** to the following:

Anthony P. Sgro, Esq.
Jennifer Willis Arledge, Esq.
Justin W. Wilson, Esq.
SGRO & ROGER
720 South 7th Street, Third Floor
Las Vegas, NV 89101

/s/ Kimberly Peets
An employee of Pisanelli Bice PLLC