### IN THE SUPREME COURT OF THE STATE OF NEVADA

PLUMBERS LOCAL UNION NO. 519
PENSION TRUST FUND; AND CITY OF
STERLING HEIGHTS POLICE AND FIRE
RETIREMENT SYSTEM, DERIVATIVELY
ON BEHALF OF NOMINAL DEFENDANT
DISH NETWORK CORPORATION,

Appellants,

VS.

CHARLES W. ERGEN; JAMES DEFRANCO; CANTEY M. ERGEN; STEVEN R.
GOODBARN; DAVID K. MOSKOWITZ; TOM A. ORTOLF; CARL E. VOGEL; GEORGE R. BROKAW; JOSEPH P. CLAYTON; GARY S. HOWARD; DISH NETWORK CORPORATION, A NEVADA CORPORATION; AND SPECIAL LITIGATION COMMITTEE OF DISH NETWORK CORPORATION,

Respondents.

Electronically Filed
Mar 30 2021 11:46 a.m.
Elizabeth A. Brown
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Supreme Court No. 81704

District Court No. A-17-763397-B

JOINT APPENDIX Vol. 52 of 85 [JA011982-JA012231]

Eric D. Hone (NV Bar No. 8499) Joel Z. Schwarz (NV Bar No. 9181) H1 LAW GROUP 701 N. Green Valley Pkwy., Suite 200 Henderson, Nevada 89074 Tel: (702) 608-3720

Liaison Counsel for Appellants

J. Stephen Peek Robert J. Cassity HOLLAND & HART LLP 9555 Hillwood Drive, 2nd Floor Las Vegas, Nevada 89134 Tel: (702) 669-4600

Attorneys for the Special Litigation Committee of Nominal Defendant DISH Network Corporation

[Additional counsel appear on next page.]

Randall J. Baron (*Pro Hac Vice*) Benny C. Goodman III (*Pro Hac Vice*) Erik W. Luedeke (*Pro Hac Vice*) ROBBINS GELLER RUDMAN & DOWD LLP

655 West Broadway, Suite 1900 San Diego, CA 92101-8498 Tel: (619) 231-1058

Lead Counsel for Appellants

C. Barr Flinn
Emily V. Burton
YOUNG CONAWAY STARGATT
& TAYLOR, LLP
Rodney Square
1000 North King Street
Wilmington, DE 19801
Tel: (302) 571-6600

Attorneys for the Special Litigation Committee of Nominal Defendant DISH Network Corporation

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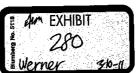
Document	Vol.	Page No.	Date
Report of the Special Litigation Committee of DISH Network Corporation and Appendices of Exhibits Thereto (Exs. 1-792; Appx. Vols. 1-50)  Evidentiary Hearing SLC Exhibit 102 <sup>2</sup>	4-73	JA000739- JA016874	11/27/18

Volumes 2-85 of the Joint Appendix include only a per-volume table of contents. Volume 1 of the Joint Appendix includes a full table of contents incorporating all documents in Volumes 1-85.

<sup>&</sup>lt;sup>2</sup> The Evidentiary Hearing Exhibits were filed with the District Court on July 6, 2020.

# EXHIBIT 626

Sent: Tuesday, January 26, 2010 12:55 PM To: Hernandez, Roger, Voorhies, Christina; Vallejos, Lisa Subject: RE: Jennifer Amico dba Capital Sats (audit 3) # 12005109 - Echo I offer that we spend too much time on retailers that repeatedly violate agreements and business rules. I agree with Roger. Bruce M. Werner Retail Services | DISH Network L.L.C. O-720.514.5745 | F-720.514.7441 | C-720.301.7791 bruce.werner@dishnetwork.com From: Hernandez, Roger Sent: Tuesday, January 26, 2010 12:40 PM To: Voorhies, Christina; Vallejos, Lisa; Werner, Bruce Subject: RE: Jennifer Amico dba Capital Sats (audit 3) # 12005109 - Echo She was given an opportunity to shape up. In addition, we went above and beyond to offer a payment plan. An overall picture of her fraud should be easy to paint. Thank you, Roger Hernandez | Retail Services | Risk and Audit (Phone) 303.723.1108 | (Fax) 720.514.8491 Roger.hernandez@dishnetwork.com



DISH5-0000047110



JA011983

Confidential-US v. DISH

From: Werner, Bruce

From: Voorhies, Christina Sent: Tuesday, January 26, 2010 12:35 PM To: Vallejos, Lisa; Werner, Bruce; Hernandez, Roger Subject: RE: Jennifer Amico dba Capital Sats (audit 3) # 12005109 - Echo

How do we feel about termination of this dealer, she has been on many reports and is still a problem...

Christina Voorhies

Retail Services | Manager Risk & Audit | DISH Network L.L.C.

O-720.514.6770| F-303.723.3014| C-720.339.7658

christina.voorhies@dishnetwork.com

From: Vallejos, Lisa

Sent: Tuesday, January 26, 2010 12:33 PM
To: Vallejos, Lisa; Voorhies, Christina; Werner, Bruce; Hernandez, Roger
Subject: RE: Jennifer Amico dba Capital Sats (audit 3) # 12005109 - Echo

The first contact with the retailer after the first audit was on 09/15/09.

There were 5 duplicates on this audit that were after that date which is a 3% fraud rate.

Lisa Vallejos

Dish Network

Retail Services - Risk & Audit

DISH5-0000047111

(303)	723-3247 Phone
(303)	723-2052 Fax
Sent: To: Ve	Vallejos, Lisa Tuesday, January 26, 2010 12:31 PM porhies, Christina; Werner, Bruce; Hernandez, Roger oct: Jennifer Amico dba Capital Sats (audit 3) # 12005109 - Echo
Audit two a	has been completed. The dups identified on this audit were not on any of the previous udits.
This a	audit was initiated from 12/14/09 Payment Fluctuation report with increase of 105%.
New	audit:
	2009 Audit Revealed (09/06/09 to 01/01/10)
	Accounts on activation report – 197
0	Total duplicate accounts – 15
0	Dup with other dealers – 15
0	Dup with self – 0
^	Froud Pate _ 8%

Q:\Audit & Risk\10 Audits\Matrix Tracked\12005109.Jennifer Amico dba Capital Satellites.2009

PX1355-003

Previous audits: ,

2009 Audit Revealed (01/01/09 to 07/17/09)

Estimated Chargeback of \$6,990.00

- Accounts on activation report 316
- o Total duplicate accounts 57
- o Dup with other dealers 57
- o Fraud Rate 18%
- § Estimated Chargeback of \$26,190.00

### 2009 Audit Revealed (07/18/09 to 09/15/09)

- Accounts on activation report 156
- o Total duplicate accounts 37
- o Dup with other dealers 37
- o Fraud Rate 24%
- § Estimated Chargeback of \$16,790.00

Average Total Fraud Rate - 20%

Total Estimated Chargeback - \$42,980.00

Lisa Vallejos

Dish Network

Retail Services - Risk & Audit

(303) 723-3247 Phone

(303) 723-2052 Fax

DISH5-0000047113

### EXHIBIT 627

**From:** Montano, Joey <Joey.Montano@dishnetwork.com>

Sent: Thursday, January 28, 2010 10:37 AM

To: Davis, Bob <Bob.Davis@dishnetwork.com>
Cc: Dexter, Amy <Amy.Dexter@dishnetwork.com>
Subject: \*\*Confidential/Privileged\*\*\*\*RE: eCreek DNC call

First things first, I guess we need to clarify with eCreek that the daily suppression lists that are sent to them are <u>not</u> all of our DNC Suppression requests and should not be used as a source to reference DNC complaints. The lists AJ sends are escalated issues from ERT <u>only</u> and are provided to eCreek so that they can load the numbers into their dialer to suppress calls immediately, they are not all inclusive of the total suppressions requested each day, nor are they a complete list of our internal DNC.

As for researching, the number I need to speak to Rodney. The phone number appears on the Federal DNC list on 4/18/04, however, in the state of California we have an 18 month EBR. Yet, the number also appears on a Retailer DNC list as of 10/27/09, at this point I am not sure why it wasn't scrubbed out in Pdialer. I have two theories but I need to confirm to be sure—

- 1) Prior to launching Possible Now we did not scrub against Retailer DNC lists, so its possible that this number may not be on our Internal DNC list.
- The DNC scrub tag for the Retailer list might not be associated with the Retention form in Pdialer.

Lastly, I am concerned that Kenny looked the number up on the CSC Web, but failed to recognize that it wasn't on our internal DNC list. He should have added to the list, suppressed it in their dialer, and included the number in to be suppressed in through Possible Now.

I'll let you know when I hear back from Rodney.

### Joey Montano

Resource Manager

CSC Administration & Management

Dish Network, LLC Meridian: (720)-514-6479

Desk Ext: 46479

Email: joey.montano@dishnetwork.com

From: Davis, Bob

**Sent:** Monday, January 25, 2010 3:19 PM

**To:** Montano, Joey **Cc:** Dexter, Amy

Subject: FW: eCreek DNC call

Importance: High

What can we find out about this?...

From: Isaac Falkowski [mailto:isaac@ecreekgroup.com]

**Sent:** Monday, January 25, 2010 2:55 PM

To: Williams, Roan; Davis, Bob

**Cc:** Scott@ecreekgroup.com; 'Colter Strahan'; joey@ecreekgroup.com

**Subject:** eCreek DNC call **Importance:** High

Good Afternoon,

U.S., et al. v. Dish Network L.L.C. Plaintiff's Exhibit PX0059

On January 21st at 5:57pm, an eCreek agent placed a call to a former customer Michael Martin. This customer informed the agent that he was on the DNC list, and asked to speak with our floor manager in Northfield. Our manager Kenny

spoke with this customer, assured the customer that he would be placed on our DNC list, and all appropriate steps would be taken to make sure that he wasn't called again. The Customer informed Kenny that he would be contacting his state representative to file a complaint against Dish Network for the call.

The customer did NOT request a copy of either Dish Network's or eCreek's DNC policy, however once the call was ended Kenny went into CSC web to attempt to add the customer to the DNC tool and discovered that there was already a record for that phone number.

We have checked all suppressions sent from Dish to eCreek and the customer's information is NOT in these files. These files are attached for your reference. The customer has been added to eCreek's internal DNC list, and this information has been uploaded to Dish thru PossibleNow.

The information for the customer is below:

Name: Michael Martin Phone: 9513524934

Address: 5231 Crest AVE, Riverside, CA, 92503

Account Number: 825590905690616

The lead was sent to eCreek in campaign 428145, a 14 month disconnect trailing list sent to eCreek on 1/18/2010.

2 calls have been made by eCreek to this phone number, the first being an answering machine, the second being the call in question:

### CALLS TO THIS LEAD:

# DATE/TIME	LENGTH	STATUS	TSR	CAMPAIGN	LIST	LEAD	HANGUP REASON
1 2010-01-21 17:57:35	548	DNC	3059	428145	428145	5958677	CALLER
2 2010-01-21 13:29:45	3	AM	3446	428145	428145	5958677	AGENT

We felt that is was prudent to inform you of this incident, and provide Dish with all the information from this call.

Please let me know if you have any questions or concerns.

Thanks,

Isaac Falkowski Command Center Manager eCreek Solutions Group (303) 570 8162

# EXHIBIT 628



### **PROJECT SCOPE DOCUMENT**

**PSD VERSION #** 

PROJECT NAME: ADDING EBR SCRUB TABLES TO PDIALER

RFC# CCB#

**EXECUTIVE PROJECT NAME:** (If different from the above)

PROJECT DESCRIPTION: (This will be entered in TeamTrack & used on reports & prioritization decisions):

This project is designed to gauge the level of effort needed to create two tables in Pdialer for scrubbing Do-Not-Call compliance internally for customers with Existing Business Relationships (EBR's).

INITIATION INFORMATION:	
Sponsor & Approved by: Bob Davis	Sponsor Title: General Manager
Additional Approver(s):	
Business Unit: Outbound Operations	Business Priority: High
PSD created by: Joey Montano	Creation Date: 2/2/2010
Bus Unit Analyst assigned:	IT Business Liaison:
Submitted and Approved By: Joey Montano	Date Submitted to IT: 2/2/2010
0	

CURRENT SITUATION AND/OR OPPORTUNITY STATEMENT: Describe the current situation or problem area

As part of compliance with Federal, State, FCC, and TCPA regulations Dish is required to scrub all outbound calling lists for Do-Not-Call compliance. Currently, daily outbound calling lists are being scrubbed for Federal, State and Internal DNC compliance through Pdialer, then the completed files are submitted to Possible Now via an SFTP process to scrub for Wireless and EBR exemptions to remain within compliance.

As part of the Possible Now scrub, the vendor appends two additional fields totaling 13 characters to the end of each record when an EBR relationship is identified. The additional characters change the overall format of the returned file so that it no longer imports into the dialer without manual intervention to remove the two columns.

We are asking that Pdialer be updated with EBR exemption tables to gauge 1) the number of months from the last transaction date; where transaction date it defined by the last payment; and 2) the number of months from the last inquiry date; where inquiry date is provided in the transaction date field in both the Cisco & Concerto input file formats.

**OBJECTIVE:** Enter a brief description of what you are requesting (Aim, Goal, and/or Purpose; how this project is expected to resolve the current situation or problem)

The objective of this project is two fold—it should create two tables in Pdialer to support the EBR policy guidelines, and it should also allow for the creation of a filter code that can be applied to the various lists to indicate which lists should be scrubbed against each EBR table, while the absence of the code would indicate that no scrub is to take place.

**MEASUREMENTS OF SUCCESS:** How will it be determined that the objective & solution was successful? Identify what is needed to provide measurable information; the Measures of Success need to be quantifiable. If not known at this stage, this will also be addressed in the Joint Requirements Document (JRD).

Files will be scrubbed internally for EBR exemptions and compliance without appending extraneous data to the end of any records, thereby changing the Cisco/Concerto input file format.

REQUESTED DEPLOYMENT DATE: March 1, 2010

DEPLOYMENT DATE JUSTIFICATION: Contractual, legal, additional costs if deployed after this date, etc.

Although a manual process exists today, to ensure the Dish remains legally complaint, a smoother internal process completed ASAP will ease work load, manual intervention, costs and the possibility for errors.

{ DATE \@ "M/d/yyyy" } 1 of 5

Project Scope Template Version 3.7

DISH Network L.L.C. Internal Use Only

U.S., et al. v. Dish Network L.L.C. Plaintiff's Exhibit PX10248

PX1248-001

SCOPE: Describe the scope of this effort; define the project in as much detail as possible without addressing a specific solution. Describe the high-level business requirements/components that need to be addressed. Specific Inclusions (Include any of the following if known (critical if JRD won't be needed): major components, sub-projects, clarification, vendors if applicable, hardware or circuits needed, resource requirements, business rules, system tools, training/communication, audit/validation, risks, deliverables, constraints, etc.)

The project will consist of creating two Pdialer tables that contain Existing Business Relationships rules that will be applied to our Internal, Federal, and State Do-Not-Call files via the Pdialer application. The solution shall also allow for EBR scrubs to either apply or not apply to each individual form used to query calling lists.

Table 1 should consist of the rules for each state as indicated in columns one, two, and three and will be required for scrubs for Customer Inquires.

Table 2 should consist of the rules for each state as indicated in columns one, four, and five and will be required for scrubs for Current Customer w/EBR's.

State	EBR Rule Type	Months	EBR Rule Type	Months
Alabama	Inquiry Date	3	Transaction Date	18
Alaska	Inquiry Date	0	Transaction Date	18
Arizona	Inquiry Date	3	Transaction Date	18
Arkansas	Inquiry Date	0	Transaction Date	18
California	Inquiry Date	1	Transaction Date	18
Colorado	Inquiry Date	1	Transaction Date	18
Connecticut	Inquiry Date	3	Transaction Date	18
D.C.	Inquiry Date	3	Transaction Date	18
Delaware	Inquiry Date	3	Transaction Date	18
Florida	Inquiry Date	3	Transaction Date	18
Georgia	Inquiry Date	3	Transaction Date	18
Hawaii	Inquiry Date	3	Transaction Date	18
ldaho	Inquiry Date	3	Transaction Date	18
Illinois	Inquiry Date	1	Transaction Date	18
Indiana	Inquiry Date	0	Transaction Date	0
lowa	Inquiry Date	3	Transaction Date	18
Kansas	Inquiry Date	3	Transaction Date	18
Kentucky	Inquiry Date	0	Transaction Date	18
Louisiana	Inquiry Date	3	Transaction Date	6
Maine	Inquiry Date	0	Transaction Date	0
Maryland	Inquiry Date	3	Transaction Date	18
Massachusetts	Inquiry Date	3	Transaction Date	18

<sup>{</sup> DATE \@ "M/d/yyyy" }

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Michigan	Inquiry Date	0	Transaction Date	12
Minnesota	Inquiry Date	3	Transaction Date	18
Mississippi	Inquiry Date	0	Transaction Date	6
Missouri	Inquiry Date	3	Transaction Date	6
Montana	Inquiry Date	3	Transaction Date	6
Nebraska	Inquiry Date	3	Transaction Date	18
Nevada	Inquiry Date	0	Transaction Date	18
New Hampshire	Inquiry Date	3	Transaction Date	18
New Jersey	Inquiry Date	0	Transaction Date	0
New Mexico	Inquiry Date	3	Transaction Date	12
New York	Inquiry Date	0	Transaction Date	18
North Carolina	Inquiry Date	3	Transaction Date	18
North Dakota	Inquiry Date	0	Transaction Date	18
Ohio	Inquiry Date	3	Transaction Date	18
Oklahoma	Inquiry Date	3	Transaction Date	18
Oregon	Inquiry Date	0	Transaction Date	18
Pennsylvania	Inquiry Date	3	Transaction Date	12
Rhode Island	Inquiry Date	3	Transaction Date	18
South Carolina	Inquiry Date	3	Transaction Date	18
South Dakota	Inquiry Date	3	Transaction Date	18
Tennessee	Inquiry Date	3	Transaction Date	12
Texas	Inquiry Date	3	Transaction Date	12
Utah	Inquiry Date	3	Transaction Date	18
Vermont	Inquiry Date	3	Transaction Date	18
Virginia	Inquiry Date	3	Transaction Date	18
Washington	Inquiry Date	3	Transaction Date	18
West Virginia	Inquiry Date	3	Transaction Date	18
Wisconsin	Inquiry Date	0	Transaction Date	0
Wyoming	Inquiry Date	3	Transaction Date	18
0 10 5 1				
Specific Exclusions				
ESTIMATED RETURN/ II	JSTIFICATION: (Complete those the	at anniv:	list details as to how why ha	nefits etc.)
Reduce Cost:		Sub	scriber Growth:	roma, ato./
	will reduce cost incurred with at take place at Possible Now.	Deta	ails:	
{ DATE \@ "M/d/yyyy"		roject So	cope Template Version 3.7	
3 of 5	DISH Network I. I.	C Inter	nal Use Only	

DISH Network L.L.C. Internal Use Only

Increase ARPU Details:	: 🗆	Increase Revenues:  Details:	
Conserve Capit Details:	al: 🗌	Churn Reduction:  Details:	
Legal/Complian	rce: ⊠ crubbing is required to remain TCPA/FCC	Other: (Additional benefits/savings, etc.)  New processes will eliminate approximately of daily manual intervention needed to remove extra columns from the finished file.	
Estimated Cost	<b>€</b> .	extra columns nom the infished file.	
	List details and/or calculation):		
	JECT COMMENTS:		
IT DOCUMENTS	REQUIRED: (System Analyst will be consulted	prior to completion of this section)	
Is a JRD Requi	red □YES □NO		
Are UCs Requi	red: □YES □NO		
completed in its	COMPLIANCE QUESTIONS – DESCRIPTION OF PR entirety (each line must be marked with eith stems Analyst, Business Liaison or by any k	her Yes or No). It can be completed by a	Yes or No
1.	CHANGES - NETWORK CONNECTIVITY: Does this network connections? (ex: data link between DISH ar circuit; new WiFi or wireless network; new microwave system; configuring modem or VPN for access by ext federation, certification]	id another company; new LAN segment; new telephone link; new satellite link; new remote computer access	No
2.		gs / security alerts / virus scanning / change detection g security processes? (ex: Different way of logging into	No
3.	INTEGRITY - MATERIAL FINANCIAL DATA: Does the storage, deletion or printing of) data that is used to cayes, is the amount of information processed by this syyear?  Note: If this project involves a significant change to the calculate the company's current or future financial state accounts receivable, payroll, tax, asset tracking or in the monetary amount at risk.	e behavior of automated systems that are used to truck (including general ledger, accounts payable,	No
4.	CONFIDENTIALITY - SUBSCRIBER FRAUD DATA: transfer, storage, deletion or printing of) customer nar number? Could the data involved in this project be us in an effort to switch them to another television provides.	ne with address, or customer name with telephone led by competitors or criminals to contact our customers	Yes
5.	CONFIDENTIALITY - PAYMENT CARD DATA: Does storage, deletion or printing of) full credit card number payments, validating card transactions with a bank; redisplaying card numbers on a computer screen; printi	rs or full debit card numbers? (Ex: receiving card ecording card numbers in a database or a document,	No
6.	transfer, storage, deletion or printing of) any of the fol Security Number / taxpayer ID number; (b) Bank according driver's license, passport, or military ID num	bunt number; (c) Government-issued ID number, ber; (d) Passwords or PIN numbers used to obtain used to recover passwords or otherwise prove identity;	No
7.	CONFIDENTIALITY - PROTECTED EMPLOYEE DATA transfer, storage, deletion or printing of) any of the fol identifiable health records that would indicate a perso or mental; (b) Individually-identifiable health records s individual; (c) Individually-identifiable insurance record or services; (d) Personal salary, pay-rate, or compens required by law).	lowing data belonging to employees? (a) Individually- in's past, current or future condition, whether physical showing treatment that was offered or provided to the distinct that would indicate payment of healthcare products	No

{ DATE \@ "M/d/yyyy" } 4 of 5

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PX1248-004

8.	<u>CONFIDENTIALITY - INSIDER TRADING DATA:</u> Does this project involve (the receipt, processing, transfer, storage, deletion or printing of) confidential information about the company's performance or the company's business strategy that has not yet been released to the shareholders or the general public?	No
9.	CONFIDENTIALITY - TRADE SECRETS or INVENTIONS: Does this project involve (the receipt, processing, transfer, storage, deletion or printing of) confidential information about the company's products or services that has not yet been released to the shareholders or the general public?	No
10.	OBLIGATIONS - BUSINESS CONTRACTS: Does this project involve (the receipt, processing, transfer, storage, deletion, or printing of) data products that are specifically required by contract? In other words, could failure to send or receive data, or failure to provide certain services included in this project, result in a breach of contract with a client, customer, retailer, or other business partner? [target: availability, SLA uptime and BC/DR plan]	No
11.	OBLIGATIONS - COURT ORDERS: Does this project involve (the receipt, processing, transfer, storage, deletion, or printing of) data required by direct order from a judge or law enforcement agency? Could failure to send or receive this data result in a violation of the law? [target: availability, SLA uptime and chain of custody]	No

If "Yes" is answered to any of the items in this section (in any of the boxes above), a copy of this document must be sent to IT-Compliance@echostar.com for review before proceeding. - - Thank you.

{ DATE \@ "M/d/yyyy" } 5 of 5

Project Scope Template Version 3.7

DISII Network L.L.C. Internal Use Only

PX1248-005

### EXHIBIT 629



### Retailer Profile & Natification

April 9, 2010	_ ,	OE # 133751	148		AP # 597908
Retailer Name:	AMERICAN SA	TELLITE INC			
Street Address:	1660 HOTEL C	IR N			
City, State, Zip:	SAN DIEGO, C	A 92108			
Contact	Ti	tle	Ph	none	E-Mail
TODD M DIROBERTO	PRES	IDENT	(858)	6997161	carlosalfonsoprado@yahoo.com
CALEB W WICKMAN	VICE PR	ESIDET	(619)	213-3817	wickatwork@gmail.com
Sales & Act	ivations	2008	2009	YTD 2010	]
					as of
Inception Date:	9/21/2005		Channel		TVRO
Hold Date:	N/A		AP Balance		-
Current CRP:	WHITE		Weekly Inc	entives	
Monthly Residual 3 Mnth Avg			Date of Las	t pymt	
Audit Period	12/1/09	- 12/7/09	<del>-</del>		
Estimated CB	\$43,8	20.00	_		
Actual CB	\$	0	_		
Decision	Audit Closed,	no action take	ņ		
	•	,			
MGR Review:	(Mihrie Deruce	a Vool	ries	April1	2 2010
GM Review:	Bruco	of U	lorna	or tep	il 137010
VP Review:				*	
Legal Approval:	<u> </u>				
EVP Approval:	-				

U.S., et al. v. Dish Network L.L.C. Plaintiff's Exhibit PX0220

Q:\Audit & Risk\10 Audits\Matrix Tracked\13375148.America Satellite.2010\Documents\Retailer Notification AMERICAN SATELLITE INC 011997

PX0220-001

Auditor:	All	
Type of Audit	TRADITIONAL	
Total Accounts on Rep	ort: 5217	
Fraud Accounts:	174 dups	
Fraud Accounts:		
Fraud Accounts:		
Total Fraud:	174	
Notes:	12/1/09 to 01/31/10 = 5217 accts reviewe	d
	Dup with other dealers - 173	
	Dup with self - 1	
	Fraud Rate 3%	
	Estimated Chargeback: \$4,840.00 (02/24	/10)
12/10/09 Payment flu	uctuation report with increase of 113%	•
4/9/10 Audit closed,		

### EXHIBIT 630

From: Dexter, Amy < Amy. Dexter@dishnetwork.com>

**Sent:** Monday, May 3, 2010 2:58 PM

**To:** Davis, Bob <Bob.Davis@dishnetwork.com>

**Subject:** FW: Call Abandonment - FTC.gov

### Amy Dexter

Resource Manager
Outbound Operations
CSC Administration & Management
EchoStar Satellite, LLC
303-723-2484
Amy.Dexter@dishnetwork.com

From: Dexter, Amy

Sent: Monday, May 03, 2010 12:33 PM

To: Montano, Joey

Subject: Call Abandonment - FTC.gov

### Call Abandonment (and Safe Harbor)

The Rule expressly prohibits telemarketers from abandoning any outbound telephone call, but has an alternative that allows some flexibility while enabling you to avoid liability under this provision.

Abandoned calls often result from the telemarketers' use of predictive dialers to call consumers. Predictive dialers promote telemarketers' efficiency by simultaneously calling multiple consumers for every available sales representative. This maximizes the amount of time telemarketing sales representatives spend talking to consumers and minimizes representatives' "downtime." But it also means some calls are abandoned: consumers are either hung up on or kept waiting for long periods until a representative is available.

Under the Rule's definition, an outbound telephone call is "abandoned" if a person answers it and the telemarketer does not connect the call to a sales representative within two seconds of the person's completed greeting. The use of prerecorded message telemarketing, where a sales pitch begins with or is made entirely by a prerecorded message, violates the TSR because the telemarketer is not connecting the call to a sales representative within two seconds of the person's completed greeting.

The abandoned call safe harbor provides that a telemarketer will **not** face enforcement action for violating the call abandonment prohibition if the telemarketer:

- uses technology that ensures abandonment of no more than three percent of all calls answered by a live person, measured over the duration of a single calling campaign, if less than 30 days, or separately over each successive 30-day period or portion thereof that the campaign continues.
- allows the telephone to ring for 15 seconds or four rings before disconnecting an unanswered call.
- plays a recorded message stating the name and telephone number of the seller on whose behalf the call was placed whenever a live sales representative is unavailable within two seconds of a live person answering the call.
- maintains records documenting adherence to the three requirements above.

To take advantage of the safe harbor, a telemarketer must first ensure that a live representative takes the call in at least 97 percent of the calls answered by consumers. Calls answered by machine, calls that are not answered at all, and calls to non-working numbers do not count in this calculation. (Note that calls that are answered by machine and that deliver prerecorded messages raise other concerns. See the section entitled "Telemarketing Calls That Deliver Prerecorded"

Network L.L.C.
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### The "per calling campaign" measure

A telemarketer running simultaneous campaigns (on behalf of the same or different sellers) cannot average the abandonment rates for all campaigns, offsetting for example, a six percent abandonment rate for one campaign with a zero percent abandonment rate for another. Each separate campaign is subject to a maximum abandonment rate of three percent measured over the duration of a single calling campaign, if less than 30 days, or separately over each successive 30-day period or portion thereof that the campaign continues.

A telemarketer also must eliminate "early hangups" by allowing an unanswered call to ring either four times or for 15 seconds before disconnecting the call. This element of the safe harbor ensures that consumers have reasonable time to answer a call and are not subjected to "dead air" after one, two, or three rings.

In addition, in the small permissible percentage of calls in which a live representative may not be available within two seconds of the consumer's completed greeting, the telemarketer must play a recorded message. The message must state the name and telephone number of the seller responsible for the call, enabling the consumer to know who was calling and, should the consumer wish, to return the call. The Rule expressly states that sellers and telemarketers still must comply with relevant state and federal laws, including, but not limited to, the Telephone Consumer Protection Act (47 U.S.C. § 227) and FCC regulations at 47 C.F.R. Part 64.1200. The FCC regulations prohibit such recorded messages from containing a sales pitch, but, like the TSR provision discussed here, require that the message state "only the name and telephone number of the business, entity, or individual on whose behalf the call was placed and that the call was for 'telemarketing purposes.'" The recorded message must not contain a sales pitch. The number on the recorded message must be one to which a consumer can call to place an entity specific Do Not Call request.

Finally, a telemarketer wishing to avail itself of the safe harbor for abandoned calls must keep records that document its compliance with the first three safe harbor components in accordance with the recordkeeping provision of the Rule (Section 310.5). The records must establish that the abandonment rate has not exceeded three percent and that the ring time and recorded message requirements have been fulfilled.

### **Amy Dexter**

Resource Manager
Outbound Operations
CSC Administration & Management
EchoStar Satellite, LLC
303-723-2484
Amy.Dexter@dishnetwork.com

# EXHIBIT 631

From: Rehan@yourdish.tv

Sent: Thursday, June 3, 2010 3:02 PM

**To:** Rukas, Terrence <TERRENCE.RUKAS@dishnetwork.com>; Werner, Bruce

<Bruce.Werner@dishnetwork.com>; Snyder, Serena

<Serena.Snyder@dishnetwork.com>

**Cc:** sophie@yourdish.tv; Musso, Reji <Reji.Musso@dishnetwork.com>

Subject: Q2 Sales Script

**Attach:** Direct to Dish Script Q2.doc

### Folks,

Here is the sales scripts for Q2. Please let me know if any changes are warranted. Also I have some questions before I submit an automated disclosure script. I will address these on our conference call today and submit the script for approval shortly after. Till then we are reading POET's disclosures F.Y.I. If there are any questions please contact me.

Thank you, Rehan Quader Sales Manager Satellite Systems Network Ph. (800)375-8211 ext. 104 Fax (949)241-8092

Network L.L.C.
Plaintiff's Exhibit
PX1294

# EXHIBIT 632

From: Werner, Bruce <br/>
Struce.werner@echostar communications corp.com

**Sent:** Thursday, June 17, 2010 10:52 AM

To: Musso, Reji <Reji.Musso@dishnetwork.com>

Subject: RE: National Satellite Systems

I don't recall.

Bruce M. Werner Retail Services | DISH Network L.L.C. O-720.514.5745 | F-720.514.7441 | C-720.301.7791 bruce.werner@dishnetwork.com

From: Disclosures Retail

Sent: Thursday, June 17, 2010 6:29 AM

To: Werner, Bruce

**Subject:** FW: National Satellite Systems

Did we ever actually charge them? I cannot recall...

Reji Musso Compliance Manager - Retail Services 303.723.3262 (O)|303.946.3660 (M)|720.514.8288 (F)

From: Van Emst, Blake

Sent: Tuesday, September 02, 2008 1:25 PM

To: Musso, Reji; Werner, Bruce

Subject: RE: National Satellite Systems

Approved for \$500.

From: Musso, Reji

**Sent:** Tuesday, September 02, 2008 1:22 PM **To:** Van Emst, Blake; Werner, Bruce **Subject:** RE: National Satellite Systems

We have not had a situation such as this – the other penalties were a result of DNC and were much more flagrant. In this situation, they were notified of the problem – which was not having the caller id route to a live agent. Within days they had revamped their phone system and as of the last couple of weeks, they have been getting a new phone system installed. When they were uploading calls – and they will again – their scores were acceptable (although I cannot get to them in the Q drive to provide).

In addition, they contact every customer personally when there is a pre-sale disclosure concern and provide gift cards, etc. to "ease the pain."

I speak to them on a weekly basis so that we can make sure they are on track.

I prefer, if it is amenable to you, to penalize this at the rate the government would have - \$500 each. There was only one TCPA complaint and they confirmed that other numbers were not theirs.

Other retailers with significant penalties were involved in multiple calls to the same consumers or blatant calls to individuals on the DNC.

U.S., et al. v. Dish
Network L.L.C.
Plaintiff's Exhibit
PX0492

I'm not sure what is to be gained if we penalize the "good retailers" beyond what is fair and reasonable and I believe that is the precedent we should set.

I-Satellite and Cactus Concepts are different stories and I would like to throw the proverbial book at them, with your permission of course, although I'm uncertain as to whether Cactus can pay anything for transgressions beyond what they are in the process of paying now. ©

#### Reji J. Musso

Compliance Manager - Retail Services DISH Network LLC 9601 S. Meridian Blvd. Englewood, CO 80112 303.723.3262 (0) | 720.514.8288 (f)

From: Van Emst, Blake

Sent: Tuesday, September 02, 2008 11:12 AM

To: Musso, Reji; Werner, Bruce

Subject: RE: National Satellite Systems

Does this set any precedent? Have we charged similar amounts in similar situations in the past? I don't want to only charge \$500 if we have charged other \$2,500 in similar situations.

From: Musso, Reji

Sent: Tuesday, September 02, 2008 10:25 AM

**To:** Van Emst, Blake; Werner, Bruce **Subject:** National Satellite Systems

Blake and Bruce.

We initially set out to penalize NSS with a \$2500 penalty. In reviewing the "whole" picture, I have modified that to \$500 based on the fact that they immediately made changes to their processes and purchased an updated phone system to remedy the TCPA Complaint. It was not a DNC Violation, but the caller id would not go to a "live" person. They now have all of their toll free numbers rolling into their call center in Woodland Hills, CA.

In addition, I talk to Kobi weekly. Their attention to customers is exemplary. Maintaining a good working relationship with a retailer who has been off the "radar" far more than he was on would be counter productive.

I have discussed this with Chris Taber and Mike Mills and they are in agreement. We need to encourage the good business and not let 2 incidents taint the relationship.

Please let me know if you have objections. I have attached the letter for your review.

#### Reji J. Musso

Compliance Manager - Retail Services DISH Network LLC 9601 S. Meridian Blvd. Englewood, CO 80112 303.723.3262 (o) | 720.514.8288 (f) mailto:reji.musso@echostar.com

# EXHIBIT 633

### **MEETING NOTES**

MEETING TITLE

Pdialer

MEETING PURPOSE

Overview of Pdialer

DATE

07/01/2010

5//01/2010

TIME

8:30am

MEETING LEADER

Chandra Puligandla

NOTE AUTHOR

Veera Raveendra

### **ATTENDEES**

ATTENDED	
Name	COMPANY / DEPARTMENT
Veera Raveendra	Convergys
Chandra Puligandla	Convergys
Anita Correct Spelling: 'Anitha Gogineni"	Dish Network
Sai Telukunta	Dish Network
Rodney Bagwell	Dish Network
Shanan (Dish BA)	Dish Network
Bob Davis	Dish Network
Justine Hall Correct Spelling: 'Justin	Dish Network
Hall' Jog Montono Correct Spelling: 'Joey Montano'	Dish Network

### **AGENDA**

TOPIC 1

Pdialer

TOPIC 2

**HANDOUTS** 

### **OVERVIEW**

The purpose of the session is to go through the Outbound Calling process and understand the Cisco and Concerto outbound calling process.







### **MINUTES**

- 1. Pdialer is a home grown application and is used for out bound calling basically for telemarketing, surveys, etc. The outbound call could be auto dialed or agent (live) dialed.
- 2. Different systems, Warehouse and databases feed into Pdialer with each of them providing input extract files. In total there are around 85 files provided to PDialer. Each of these files has a campaign that is applied to generate the extract for the Auto-dialers such as Concerto and Cisco. NOTE: The Concerto dialer is in the process of being phased out. Transition should be completed by 9/1/2010.
- Pdialer gets the Customer snapshot from ODS and stores it in CORP database. The data from this snapshot is used by the Campaigns and universes (filters) while generating the extract files for the auto-dialers.
- 4. Pdialer has an Oracle forms based UI which provides the capability to define business rules in the form of Campaigns. The UI provides the following functions:
  - Define Campaigns for different feeder files into Pdialer.
  - Define 'Universes' or filters that take into account fields such as Customer service codes, status, customer type, last connect date, etc.
  - Define 'Parameters' that can be used within the Universe. Parameters are defined based on the data in the Customer snapshot tables or certain system parameters (which use data from other tables besides Customer snapshot).
  - o Define 'Call list' using a combination of Campaign and Universe.
  - Define customer extract file for call lists. The Customer extract file generation is driven by the following parameters:
    - Call list id
    - Start date
    - End date (day 1)
    - Expiration data
    - Call Center (Cisco or Concerto)
    - Wireless scrub (T/F)
- 5. The input files for Pdialer are placed in the "netapps" share drive and these files are picked by the application that runs the forms (scrub process) and generate the output files.
- 6. For each input file, Pdialer get account numbers, does the address scrub, applies Call list (Campaign+Universe) and Scrubs the Call list against other filters and generates an extract file with the telephone numbers. This file is forwarded to Cisco and Concerto dialers who use the file to call the customers
- 7. In addition to the Call lists, Pdialer scrubs the input files against the following: I think its important to note for the Billing Transformation Project the biggest factors to consider within the completed file are the addition of "Last Payment Date", which Pdialer uses to conduct our EBR scrub, (Existing Business Relationship, and the use of "Service Codes" to identify programming options.
  - o Do Not Call lists (DNC)
  - Call history
  - NPA-NXX blocks
  - Rules

Deleted: a





#### DNC

- 8. Due to legal obligations, PDialer has to make sure that they do not make outbound calls to numbers that are in the Do Not Call lists. There are four different Do Not Call lists that PDialer takes into consideration:
  - Federal DNC
  - o State DNC
  - Retailer/Partner DNC
  - o Internal Dish direct customer voluntary opt-out list
- 9. Pdialer checks the DNC list to filter out the accounts that are in the DNC before sending them to the Cisco and Concerto dialers. The DNC scrub that is used is based on, and varies by campaign.
- 10. PDialer gets a monthly DNC list update feed from PossibleNow. The DNC is scrubbed with these updates to eliminate or recover the telephone numbers, for e.g. change in contact numbers of the customers, number's allocated to someone else and etc.
- 11. There is a CSC Web UI which provides the ability to search for DNC settings by account number or by media. Using this UI, a subscriber's DNC preferences can be looked up and updated.

### Other filters:

- 12. Pdialer also gets a feed of the Wireless NPA-NXX blocks from external partners. <u>Pdialer does not get a feed of Wireless NPA\_NXX</u>. The Wireless database is so large that it is housed by a 3<sup>rd</sup> party vendor, <u>Possible Now. All wireless DNC scrubs happen at Possible Now.</u> During the generation of the extract files, the extract definition dictates whether the input data should also be scrubbed against this data.
- 13. The EBR\_RULES table contains State-based rules regarding when and how the customer can be contacted for different scenarios. For example: How long after a disconnect can a customer be contacted by DISH. The input file is also scrubbed against these rules before generating the extract file.
- 14. After applying all the filters (basically the business rules for each campaign) on each of these input files, the stored procedures (that does the scrub needed on each input file) are run on the PCORP database to generate the output file and place it on the unix machine. For each output extract file, a trigger file is generated as the last step in the process. The trigger file signifies the completion of the processing for the corresponding extract file.
- 15. Autosys job runs every 5 minutes and looks for the "trigger" files and sftp the files to Cisco and Concerto dialers.

#### Concerto:

- 16. Apart from the Marketing generated outbound call lists, the scrubbed call lists generated by Pdialer are manually loaded into the Concerto auto-dialer.
- 17. Concerto is being slowly phased out in lieu of Cisco auto-dialer.

#### Cisco:

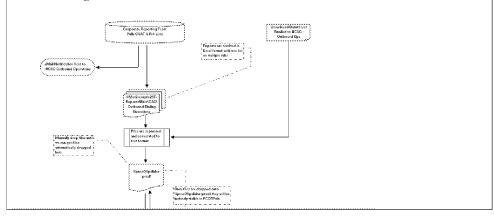
18. Pdialer sends the output file to ONQ and ICM team; ONQ only sends the telephone numbers to Cisco and ICM feeds the account information, address, etc to Cisco dialer. ICMDB is a SQL server

Formatted: Superscript

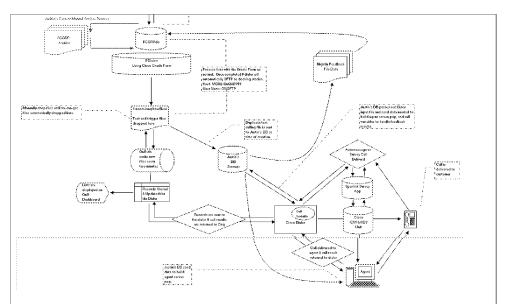


- which resides on the ICM, and Cisco dialer software sits on top of ICM.
- 19. Call is either delivered through the auto message or through a live agent.
- 20. Justin's DB provides the ability to create call flows for the Cisco auto-dialer. It parses the input files to Cisco and sends data needed to build agent screen pops. It provides the option of creating call variables that drive the call flows and enable reacting to customer responses. For example, if the customer presses 1 on a survey, it takes a different branch versus if the customer presses 2. For example, if the customer rated a service as 1 for poor, then it can direct the call to a live agent
- 21. <u>SpanLink Survey Application</u>: Survey application written in evp, basically it's an application that is used to conduct different IVR based surveys.

### Cisco Flow diagram:







#### Feedback:

- 22. At the end of the call, the Dialers collect feedback and store them in files. This feedback includes any subscriber acquisitions, DNC responses, detailed Call story, etc. This feedback is collected by the dialer as part of the call result and pooled into feedback files.
- 23. Pdialer gets the feedback files from Concerto and Cisco dialers. The feedback files are important for legal and audit purposes for e.g. to check if Dish called subscribers who have registered for DNC. The feedback files are sent on a daily basis i.e. one feedback file per day.
- 24. Feedback files are loaded to PD\_CALL\_FEEDBACK table. Based on the customers response obtained from the feedback files (for e.g. "don't call again") the internal DNC file is updated, so the scrub process excludes the customers next time. Subsequently these files are loaded in to the PCORP database.
- 25. Feedback files are loaded to Pdialer customer contact log if the files have gone through Pdialer this is identified by the extract id on the feedback file; if there's no "extract id" the file has not gone through the Pdialer(refer to DNS survey case below).
- 26. A manual archive process is run periodically to archive the feedback data to an archive DB.

#### Pdialer bypass:

27. Pdialer processes the files once per day or is typically set to process the files at a predetermined time of the day. This makes it difficult for certain scenarios such as the DNS (Dish Network Service) installations case where the outbound calls have to be made within a short period after the service to gather the feedback while the experience is still fresh in the customer's mind.





- 28. In cases such as the DNS surveys for New connects, Install and Trouble calls, there is a process that bypasses the Pdialer and creates an extract that is fed directly to the Dialer. The DNS survey process looks up the PDIA for the closed WOs within the last 3 hours, runs a scrub against DNC and creates an extract that is fed directly, to the Pdialer. Any feedback from the process follows the standard feedback process into Pdialer.
- 29. <u>Pdialer list</u>: If the account number is not in the input file, Pdialer deletes the records from the Pdialer list. For e.g. new connects and lead calls (enquiry calls) don't have account numbers and hence these records are created in a different direct log file and are fed to the Dialer directly.
- 30. For new connects, Cisco auto messages / agent call is generated to inform the customer of the technicians visit.

#### Others:

- 31. On an average about 400K calls are generated in total every month including the auto generated and agent delivered.
- 32. Every Dialer has to follow the state and federal laws as for as the timings are concerned, there are about 65 live agents delivering the calls every day.

### Please look at the following datasheets on the Dish SharePoint for more information:

- Batch\_Datasheet\_pdialer\_Concerto\_outbound\_calling
- Batch\_Datasheet\_pdialer\_Cisco\_outbound\_calling
- Application Datasheet\_NoCall
- Batch\_Datasheet\_pdialer\_Concerto\_feedback
- Batch\_Datasheet\_pdialer\_Cisco\_feedback
- Batch Datasheet DNC State National load
- Cisco flow.xls
- DNS\_3HR\_Dialing\_Datasheet.doc





Deleted: directly

Terminology:
CSAT – Customer Satisfaction

Number	DESCRIPTION	RESOLUTION	OWNER
245	How are the Wireless NPA-NXX blocks used by Pdialer?		
246	The Parameters that are prefixed with Sys_allow selections off other tables. Can these tables be in other schema besides Pdialer?		
247	Need a datasheet on the Justin's DB and its role on the overall process?		
248	When do you use Cisco versus Concerto? Cisco is currently used for all automessage and surveys. Concerto is used for live dialing only, until Sept 1, 2010 when the full transition to Cisco should be complete.		



249	Do the ~85 files that are being fed into	
	Pdialer have the same data and format	
	or different data and formats? Currently	
	the files are sent to the Outbound Dialer	
	Team in multiple formats. We alter the	
	format to a single column text file for	
	importation into Pdialer. There is a	
	concurrent project that we are working	
	to streamline list delivery formats so	
	they are consistent.	



### EXHIBIT 634

Subject:

Understanding PN EBR Process Flow

Location:

Call Me 720-514-6479

Start:

7/2/2010 1:00 PM

End:

7/2/2010 2:00 PM

**Show Time As:** 

Busy

Recurrence:

(none)

**Meeting Status:** 

Organizer

Required Attendees: stafur@possiblenow.com; Guy Caldwell

Hi Sandy,

Can we meet tomorrow at 1PM EST (11AM MTN)? As I mentioned below, I am really looking for a process flow in order to understand how PN uses the EBR tables we create in the DNC application. From what I can tell it doesn't look like they are used at all, but I know that can't be correct. Ken mentioned that the EBR process relies on a reference to the National DNC list, but it seems to me that if I give you a phone number, a last payment date, and an EBR rule, (say 18 months), then PN should eliminate any records that exceed that 18 month rule.

Hopefully, this is enough detail so that you will be able to do a little research before we meet.

Talk to you soon.

Thanks,

### Joey Montano

Resource Manager CSC Administration & Management Dish Network, LLC Meridian: (720)-514-6479

Desk Ext: 46479

Email: joey.montano@dishnetwork.com

From: Sandy Tafur [mailto:stafur@possiblenow.com]

Sent: Thursday, July 01, 2010 9:05 AM

To: Montano, Joey

Subject: RE: Possible Now Scrub Clean Up

Hi Joey,

I am the Client Services Manager here and will soon officially be the main point of contact for Dish as we roll out our VIP customer program. Please feel free to contact me for anything at all. Let me know what your availability is like. I am free this afternoon from 2PM eastern to 5PM eastern, and tomorrow any time after 11AM eastern.

Look forward to talking to you!

Sandy Tafur

Client Services Manager





Confidential-US v. Dish

**PossibleNOW** 

4400 River Green Pkwy. Suite 100

Duluth, GA 30096

O: 770-255-1040

M: 404-660-5314

stafur@possiblenow.com

Are you LinkedIn? Click here to join the Direct Marketing Compliance Channel

### Click here to visit the ATA: the only association dedicated to the teleservices channel

From: Guy Caldwell

Sent: Thursday, July 01, 2010 11:02 AM

To: Montano, Joey Cc: Sandy Tafur

Subject: RE: Possible Now Scrub Clean Up

Joey,

My apologies again as I had an old email address as well. Here is the current one: <u>tlhead@possiblenow.com</u> (with her middle initial).

As far as the call, I am going to put you in touch with Sandy Tafur. She will walk you through the logic of the system.

I will let you guys coordinate a time for the call. I copied her on this email.

GC

**Guy Caldwell** 

PossibleNOW, Inc - Sr. Business Dev Mgr

4400 River Green Pkwy - Suite 100

Duluth, GA 30096

(770) 255-1020 main

(770) 255-1042 direct

(770) 255-1025 fax

gcaldwell@possiblenow.com

Are you LinkedIn? Click here to join the Direct Marketing Compliance Channel!

From: Montano, Joey [mailto:Joey.Montano@dishnetwork.com]

Sent: Thursday, July 01, 2010 10:53 AM

To: Guy Caldwell

Subject: RE: Possible Now Scrub Clean Up

Good to know. That was actually the email address Joanne gave us so we could forward our registration materials while she out.

Thanks for passing the information along to Tonya.

I also need to speak with someone who can give a really good detailed explanation of the Possible Now EBR scrub procedure and how it works. Ken had some concerns about how we had our processes setup and I made changes based on his recommendations, however, I have additional questions. Who would be the best point of contact Tonya, BJ, or someone else?

The primary question is---If we give you a record with a phone number 256-350-1719 and a last payment date of 10/17/2008 and our Existing EBR criteria (of 18 months for AL), how does the Possible Now process work with this information? I did some testing last night and the results that were returned were not what I expected, so if I can get an understanding of a process flow or the logic behind the scrub procedure it would really help in determining where we are at with our changes.

Thanks again,

### Joey Montano

Resource Manager CSC Administration & Management Dish Network. LLC

Meridian: (720)-514-6479

Desk Ext: 46479

Email: joey.montano@dishnetwork.com

From: Guy Caldwell [mailto:gcaldwell@possiblenow.com]

Sent: Thursday, July 01, 2010 6:55 AM

To: Montano, Joey

Subject: RE: Possible Now Scrub Clean Up

Joey,

Thanks for copying me. I forwarded this Tonya. Though she got married and her last name changed, her email address is still tmelton@possiblenow.com.

GC

Guy Caldwell
PossibleNOW, Inc - Sr. Business Dev Mgr
4400 River Green Pkwy - Suite 100
Duluth, GA 30096
(770) 255-1020 main
(770) 255-1042 direct
(770) 255-1025 fax

gcaldwell@possiblenow.com

Are you LinkedIn? Click here to join the Direct Marketing Compliance Channel!

From: Montano, Joey [mailto:Joey.Montano@dishnetwork.com]

Sent: Wednesday, June 30, 2010 4:30 PM

To: 'thead@possiblenow.com'

Cc: Guy Caldwell

Subject: Possible Now Scrub Clean Up

Good Afternoon Tonya,

I am not sure who to turn to, but I am hoping you can help us get our Project Tree and SFTP Scrub Folders cleaned up. We are looking to eliminate any out-dated and unused projects and folders so that we can eliminate any possible DNC scrub failures.

Can we delete the following:

### Remove SFTP Folders titled:

AF NPOPEN61 198111

ep 198105

LTS 0214

Day 45

NonPay Disconnect\_EBR

ARPU EBR

Automessage\_NonPDR

Acquisition\_Warm

Acquisition Cold\_OTM

Ad Hoc Scrub

**ARPU** 

Non-Pay Retention

**EBR FTP** 

Retention NonPay

PN Connects (? Not sure if this is a folder used by PN, but Dish doesn't use it)

Retention\_Zip

### Remove Projects from the tree titled:

EBR FTP

PN Connects (? Not sure if this is a folder used by PN, but Dish doesn't use it)

Retention\_NonPay

Retention Zip

### Leave the following Projects/Folders active:

ACQ Warm

Acquisition\_Cold

Equipment Verification

PN Assistance

Retention\_FTP

Retention Interactive Scrub

Test

TEST Wireless Only Cisco

Wireless Only Scrub

Z-BJ

Please let me know what you think.

Thanks,

Joey Montano

Resource Manager CSC Administration & Management Dish Network, LLC

Meridian: (720)-514-6479

Desk Ext: 46479

Email: joey.montano@dishnetwork.com

# EXHIBIT 635

**From:** joey@ecreekgroup.com

Sent: Wednesday, July 28, 2010 5:30 PM

**To:** Montano, Joey <Joey.Montano@dishnetwork.com>; Scott@ecreekgroup.com

Cc: Davis, Bob <Bob.Davis@dishnetwork.com>; Dexter, Amy

<Amy.Dexter@dishnetwork.com>

**Subject:** RE: Request for DNC/TCPA Policies and Procedures eCreek DNC Policy.doc; eCreek DNC Procedure.jpg

Here you go Joey.



Joey Dang eCreek Solutions Group Director of Operations

720.939.0142 (Mobile) 720-524-0250 #110 (Office)

joey@ecreekgroup.com http://www.ecreekgroup.com/

From: Montano, Joey [mailto:Joey.Montano@dishnetwork.com]

Sent: Wednesday, July 28, 2010 3:21 PM

To: Scott@ecreekgroup.com; joey@ecreekgroup.com

Cc: Davis, Bob; Dexter, Amy

Subject: Request for DNC/TCPA Policies and Procedures

Scott/Joey,

Can you provide us official copies of any and all of your Do-Not-Call and TCPA policies and procedures?

### Joey Montano

Resource Manager CSC Administration & Management Dish Network, LLC

Meridian: (720)-514-6479

Desk Ext: 46479

Email: joey.montano@dishnetwork.com



### eCreek Solutions Group "Do Not Call" Policy

Revised March 18th, 2010

The following sets forth eCreek Solutions Group's (eCreek) policy for creating, maintaining and complying with "do not call" (DNC) requests. A copy of this Policy shall be made available immediately upon consumer request and will be sent by US Mail.

- In conducting telemarketing campaigns, eCreek shall establish and maintain a company-specific DNC List, which shall include those customers and potential customers who have directly requested to eCreek that they not be telemarketed. The individuals on this DNC List shall be excluded from any future live and pre-recorded telephone solicitations. Once your number has been placed on our DNC list, it will be removed from all telemarketing campaigns which eCreek conducts for any and all clients going forward.
- Consumers may request, by telephone or in writing, that eCreek stop calling them and place their name on our internal DNC list. Although we may ask for your name, address and telephone number, we will accept your request even if you only provide your telephone number. You have a right to have calls stopped and to be put on our DNC list even if you are still a customer with an established business relationship with any of eCreek's clients.
- When we receive a consumer request, that telephone number is added to our internal DNC list. We will expedite the request as quickly as possible, however it may take up to 30 days for that name and telephone number to be removed from any sales programs that are currently underway. Request will stay on our list for at least 5 years. If a consumer moves, changes their telephone number, or adds an additional telephone number, they must provide us with the new telephone number in order for us to prevent calls to that number. We will not share the information you provide with anyone except affiliated companies or subsidiaries without prior written permission.
- All employees that engage in outbound telephone solicitation are trained in this policy and made aware of these procedures before they are allowed to place calls to consumers. Managers, supervisors, and trainers review the policy with these employees periodically.
- o If a consumer notifies us that they have received a telephone call from us after they have already requested to be placed on our internal "Do Not Call" list, we will apologize for the intrusion and have a manager or supervisor investigate. The manager or supervisor will also personally confirm that the telephone number is on our internal "Do Not Call" list. Upon request, we will mail the consumer a confirmation that their telephone number is on the list.
- If a Consumer requests a copy of our DNC policy, we will take down the customer's information and send a copy by US Mail.

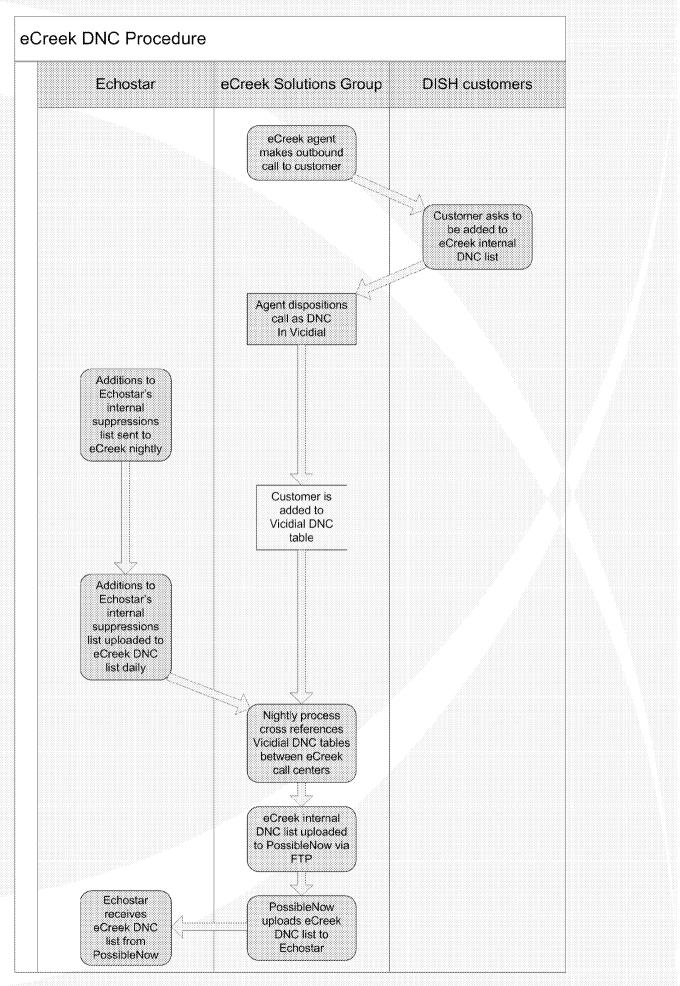
- The Federal Trade Commission offers a free service to consumers that allows them to place their residential phone number on a National Do Not Call Registry. This service will reduce the number of telemarketing calls received. Consumers may add their residential phone number to the list either by calling 888-382-1222 or through the Internet at www.donotcall.gov. It may take several weeks before you notice a reduction in calls.
- eCreek shall not telemarket to consumers' phone numbers registered with the Federal DNC List or State DNC Lists, unless eCreek or one of eCreek's clients has an "established business relationship" with the consumer, as defined in the relevant statute and allowed by the FTC, FCC or the State. However, once a consumer with an established business relationship with eCreek or one of eCreek's clients requests directly to eCreek to be placed on the eCreek DNC List, that consumer shall be placed on the eCreek DNC List and will not receive future telemarketing sales calls from eCreek. eCreek shall update its DNC List in accordance with the requirements of all applicable Federal and State law. eCreek shall incorporate the Federal and applicable State DNC Lists as frequently as required by law.
- According to the FCC, an established business relationship is defined as a "prior or existing relationship formed by voluntary two-way communication between a person or entity and a business or residential subscriber with or without an exchange or consideration on the basis of an inquiry, application, purchase or transaction by the business or residential subscriber regarding products or services offered by such person or entity, which relationship has not been previously terminated by either party".
- Companies that have an established business relationship with a customer also may call for up to 18 months after the last purchase, payment or delivery.
- eCreek strives to maintain a high level of professionalism and integrity in the execution of its business. Employees who do not meet the appropriate level of performance will receive appropriate coaching or disciplinary action, including possible termination, when not in compliance with the Do Not Call Policy.
- The methods and procedures in this "Do Not Call" policy are reviewed by the Compliance Manager quarterly.

If you have any questions, comments or concerns please contact us at: Compliance Manager; eCreek Solutions Group, 1355 S. Colorado Blvd, suite c-201, Denver CO, 80222

Isaac Falkowski

Compliance Manager

eCreek Solutions Group



Confidential-US v. Dish

JA012026 DISH2-0000039285

# EXHIBIT 636

From:

Dexter, Amy < Amy. Dexter@dishnetwork.com>

Sent:

Wednesday, July 28, 2010 5:21 PM

To:

Montano, Joey <Joey.Montano@dishnetwork.com>

Subject:

RE: Request for DNC/TCPA Policies and Procedures

NO! That assumes they have one documented ....

### **Amy Dexter**

Resource Manager
Outbound Operations
CSC Administration & Management
EchoStar Satellite, LLC
303-723-2484
Amy.Dexter@dishnetwork.com

From: Montano, Joey

Sent: Wednesday, July 28, 2010 3:21 PM

To: Scott@ecreekgroup.com; joey@ecreekgroup.com

Cc: Davis, Bob; Dexter, Amy

Subject: Request for DNC/TCPA Policies and Procedures

Scott/Joey,

Can you provide us official copies of any and all of your Do-Not-Call and TCPA policies and procedures?

Joey Montano

Resource Manager

CSC Administration & Management

Dish Network, LLC

Meridian: (720)-514-6479

Desk Ext: 46479

Email: joey.montano@dishnetwork.com

Network L.L.C.
Plaintiff's Exhibit
PX0302



PX0302

# EXHIBIT 637

### **INTENTIONALLY OMITTED**

# EXHIBIT 638

From: Montano, Joey <Joey.Montano@dishnetwork.com>

Sent: Tuesday, January 11, 2011 6:22 PM

To: joey@ecreekgroup.com; 'Isaac Falkowski' <isaac@ecreekgroup.com>; 'Colter Strahan'

<colter@ecreekgroup.com>

Cc: Dexter, Amy < Amy. Dexter@dishnetwork.com>; Scott@ecreekgroup.com; Salvatori,

Brian <Brian.Salvatori@dishnetwork.com>

**Subject:** RE: Call Research

Joey,

I need some additional insight to the following questions:

- 1) Is "answering machine" the first disposition in the agent drop down list? And, are the agents using the appropriate disposition for the call? It appears that "AM" is readily used in place of the correct disposition, or agents are riding the answering machine. Example: in the case below you had two separate agents use the "AM" disposition three times on calls that lasted 210, 101, and 62 seconds. On the migration account Isaac research the other day there were three agents that did same thing for 28, 72, and 22 seconds. In all the cases, if a disposition indicating customer contact was used, none of the calls would have resulted in a complaint.
- 2) You mentioned that Erika provided the number to another agent; why would an agent be handing out phone numbers for other agents to call back?
- 3) Have agents routinely made manual calls on any outbound campaigns outside of the dialer?
- 4) How does your dialer account for the records that are called outside of the campaign? (How are the calls tracked, call results recorded, DNC dispositions handled, etc.)

### Joey Montano

Resource Manager CSC Administration & Management Dish Network, LLC

Meridian: (720)-514-6479

Desk Ext: 46479

Email: joey.montano@dishnetwork.com

From: joey@ecreekgroup.com

**Sent:** Tuesday, January 11, 2011 1:36 PM

**To:** 'Isaac Falkowski'; Montano, Joey; 'Colter Strahan' **Cc:** Dexter, Amy; Scott@ecreekgroup.com; Salvatori, Brian

Subject: RE: Call Research

Importance: High

Joey,

We have completed our research on this account.

Here is what we found:

- 1<sup>st</sup> call made: 1/08 – 2:46pm

Network L.L.C.
Plaintiff's Exhibit
PX1079

JA012032

PX1079-001

- This call was made by our agent Erika Amin.
- o Erika spoke to the customer who was upset that she had received many calls from us.
- o Customer asked to be put on the DNC list, but was not by Erika.
- o Erika then provided this number to a second agent to call back the customer
- 2<sup>nd</sup> call made: 1/08 2:53pm
  - The agent that placed the second call was under the impression that this phone number was a customer that they had spoken with and were calling back to setup service.
  - o The second agent spoke with the customer, who was still upset
  - o The second call resulted in the agent putting the customer on the DNC list.
- 3<sup>rd</sup> call made: 1/08 2:58pm
  - After the second call was made, Erika provided this number for 3<sup>rd</sup> agent to call back.
  - o Again, the 3<sup>rd</sup> agent thought that they were calling back a customer to set them up with service.
  - When the 3<sup>rd</sup> agent spoke with the customer, they were extremely apologetic to the customer after they questioned why they were receiving so many calls and after they requested to be put on the DNC list.

### Action taken:

- We are terminating employment with Erika Amin effective immediately. She is not here today but will be termed ASAP the next time she arrives to work.
- We have addressed all agents with the severity of the issue and consequences with this type of behavior
- For the time being, we have disabled manual dial on call types. Agents do not have the ability to manually make outbound dials in any campaign.

Let me know if there are any other questions, thanks.



**Joey Dang** eCreek Solutions Group Director of Operations

720.939.0142 (Mobile) 720-524-0250 #110 (Office)

joey@ecreekgroup.com http://www.ecreekgroup.com/

From: Isaac Falkowski [mailto:isaac@ecreekgroup.com]

**Sent:** Monday, January 10, 2011 5:25 PM **To:** Montano, Joey; 'Colter Strahan'

Cc: Dexter, Amy; Scott@ecreekgroup.com; Salvatori, Brian; 'Joey Dang'

**Subject:** Re: Call Research

Joey, below is the requested information:

### CALLS TO THIS LEAD:

# DATE/TIME	LENGTH	STATUS	TSR	CAMPAIGN	LIST	LEAD	HANGUP REASON
1 2011-01-08 14:58:39	210	AM	<u>4061</u>	495213	495213	9578525	AGENT
2 2011-01-08 14:53:15	175	DNC	4143	495213	495213	9578525	AGENT

3 2011-01-08 14:46:50	101	AM	<u>1403</u>	495213	495213	9578525	CALLER
4 2011-01-07 12:11:02	1	NA	<u>VDAD</u>	495213		9578525	NONE
5 2011-01-06 15:57:08	5	AM	<u>3862</u>	495213	495213	9578525	AGENT
6 2011-01-06 12:49:10	3	AM	<u>2802</u>	495213	495213	9578525	AGENT
7 2011-01-05 17:05:07	5	DROP	<u>VDAD</u>	495213		9578525	QUEUETIMEOUT
8 2011-01-05 09:19:17	62	AM	4061	495213	495213	9578525	CALLER

The last 2 calls look strange, we need to speak with these agents and their supervisors (who work tuesday through saturday) tomorrow morning and will get back to you after doing so.

### Isaac

From: Montano, Joey

**Sent:** Monday, January 10, 2011 4:11 PM **To:** 'Isaac Falkowski'; 'Colter Strahan'

**Cc:** Dexter, Amy; Scott@ecreekgroup.com; Salvatori, Brian

Subject: Call Research

Isaac,

Can you outline all the calls to phone number 269-782-9605 on Account 8255909650889543?

Thanks,

### Joey Montano

Resource Manager CSC Administration & Management Dish Network, LLC

Meridian: (720)-514-6479

Desk Ext: 46479

Email: joey.montano@dishnetwork.com

### EXHIBIT 639

From:

Dexter, Amy </O=ECHOSTAR COMMUNICATIONS

CORP/OU=ECHOSTAR/CN=RECIPIENTS/CN=AMY.DEXTER>

Sent: Wednesday, March 16, 2011 11:00 AM

**To:** Lohmeier, Bradley <Bradley.Lohmeier@dishnetwork.com>

**Subject:** RE: HD Absolute Call Results

**Attach:** Feedback File Codes.xls

Here you go ...

### **Amy Dexter**

Resource Manager
Outbound Operations
CSC Administration & Management
EchoStar Satellite, LLC
303-723-2484
Amy.Dexter@dishnetwork.com

From: Lohmeier, Bradley

Sent: Wednesday, March 16, 2011 8:43 AM

To: Dexter, Amy

Subject: RE: HD Absolute Call Results

Thanks Amy. Do you mind sending me the glossary of the 'Result' acronyms.

From: Dexter, Amy

Sent: Wednesday, March 16, 2011 8:32 AM

To: Lohmeier, Bradley

Subject: FW: HD Absolute Call Results

### **Amy Dexter**

Resource Manager
Outbound Operations
CSC Administration & Management
EchoStar Satellite, LLC
303-723-2484
Amy.Dexter@dishnetwork.com

From: Sitko, Josh

Sent: Wednesday, January 19, 2011 12:58 PM

To: Dexter, Amy

Subject: HD Absolute Call Results

The call results for the HD Absolute list Thornton dialed are attached.

DEFENDANT'S
EXHIBIT
DTX-671
JA012036
DISH590090074517

Confidential-US v. DISH

### Josh Sitko

Business Operations Specialist IV CSC Administration & Management Meridian:(720)-514-5726 Desk Ext: 45726

> JA012037 DISH590350074518

Disposition	Code	Class	Type	Routing	Retries
Already Ordered	AO	User		None	11011100
Ans. Machine	AM	User	User	None	
Already Restarted	AR	User		None	
Business Reached	BS	User		None	
Call Back Tomorrow	CBT	User	User	None	
Cancelled Installation	CIN	User	User	None	
Confirmation Cancel	CN	User	User	None	
Abort - Customer Hung Up On Hold	DAC	Gateway	Epro	Redial	3
Dialer Dropped Customer After Hold	DAD	Gateway		Redial	1
Answering Machine	DAM	Gateway		Redial	4
Beeper	DBP	Gateway		Hang Up	· ·
Busy	DBU	Gateway		Redial	4
Invalid Number	DC	User	User	None	
Call Forward No Answer	DCB	Gateway		Hang Up	
Fax Machine	DFM	Gateway		Hang Up	
Operator Intercept	DIC	Gateway		Transfer	
In-effective Other	DIO	Gateway		Hang Up	
Loop Current Drop	DLD	Gateway		Hang Up	
No Circuit	DN2	Gateway		Redial	2
No Answer	DNA	Gateway		Redial	4
No Circtuit Found	DNC	Gateway		Redial	2
No Dial Tone	DND	Gateway		Redial	2
No Ring Back	DNR	Gateway		Redial	2
Positive Voice	DPV	Gateway		Transfer	
Re-order	DR2	Gateway		Hang Up	
Dial Request Failed	DRF	Gateway		Redial	10
Reorder	DRO	Gateway		Hang Up	10
SIT Tone	DST	Gateway		Hang Up	
Vacant Circuit	DVC	Gateway		Hang Up	
Evening Call Back	ECB	User	User	None	
Customer Hung up	HU	User	User	None	
Left Message	LM	User	User	None	
Payment Mailed	ML	User	User	None	
No Ans.	NA	User	User	None	
Network Announcement	NAN	Gateway		Hang Up	
No One Contacted Speaks English	NE			None	
Not Interested	NI	User		None	
No Voice Detect	NVD	Gateway		Hang Up	
Payment Made	PM	User	User	None	
Pending	PN	User	User	None	
Refusal	RF	User	User	None	
Service Disconnect	SD	User	User	None	
Seasonal	SEA	User	User	None	
Confirmation Sale	SL	User	User	None	
Suppression (Remove From List)	SP	User	User	None	
Alert Notification Failure	SW ANF	Gateway	Epro	Transfer	
Alert Notification Success	SW_ANS	Gateway	Epro	Transfer	
Business Detected	SW_DBS	Gateway	Epro	Transfer	
Simple Far End Connect	SW DCO	Gateway	Epro	Redial	1
<u> </u>					, I
Winback Wrong Number	WB WN	User User	User User	None None	

### EXHIBIT 640

From: Ahmed, Amir < Amir. Ahmed@dishnetwork.com>

**Sent:** Friday, March 25, 2011 9:53 PM

**To:** Neylon, Brian <Brian.Neylon@dishnetwork.com>

**Subject:** FW: Margae

-----Original Message-----From: DeFranco, Jim

Sent: Friday, March 25, 2011 6:40 PM

To: Ahmed, Amir Subject: RE: Margae

Don't worry. We can discuss.

----Original Message-----From: Ahmed, Amir

Sent: Friday, March 25, 2011 3:49 PM To: Cullen, Thomas; DeFranco, Jim

Subject: FW: Margae

Tom and Jim,

First, I would like apologize in advance for the tone of this email. Yesterday, Chase used Litigation against OE retailers, today, Trimarco talks about executive meeting on Monday to discuss (I guess from OE retailers, to 3rd party vendors, to the chain of emails below). Some emails I am copied, some emails only Brian is copied. I am not privy to any of these meetings that are setup to discuss my OE partners and how they conduct their business. If Cannon Satellite does anything illegal, I would terminate them on the spot just like I would any other retailer.

All I know today, is that after 5 months, CH is pacing for around 140 activations in March and in the mid 70's for installation percentage.

I have a responsibility to all the employees at DISH and especially for the 400 that work for me to make their bonus. I am responsible for 2M activations which is over 60% of the company budget. I give it my all to help build the indirect sales channel and regardless of anyone thinks, I do my best to help the company overall.

Brian and I over the past 18 months since we came back have cleaned up the OE channel. We terminated OE retailers including Trimarco that accounted for almost 30,000 total activations per month. We held the OE retailers at the highest standards and increased QA from mid 70's to the low 90's. We brought respect back to the OE channel when it seemed everyone at DISH thought negative about the retailers.

I have been calling retailers (almost 100 this week alone) personally that have not signed up for Team Summit and encouraging them to attend so I can attain the 2000 attendee goal that I had set for this years TS.

I have always said that I would support CH Communications and I hope they would bring us incremental long standing subscribers. I am not against any retailers that supports DISH. But honestly, I don't know what is going on with CH, it seems Chase and Trimarco are making decision on my OE Channel and I feel totally insignificant. I know Brian feels the same way.

I do not like to fail and I do not like to miss activation budgets. It's been tough the past year and basically none of my employees are making their incentives and it bothers me greatly. I will give 100% every single minute of every single day to help the company. I do believe both of you know that, but I just do not know what is going on with CH Communications, what the agenda is moving forward. I do know that many of the OE partners are not happy, cost of doing business is going up for everyone and it's getting harder to manage the accounts but we are all relentless on helping the company win.

Just tell me what you want me to do and if I am not managing my channels correctly, please tell me. But, I am not interested in managing CH Communications and Trimarco as I have not been involved as they have taken their account to be managed by senior executives.

Amir

PX0658-001

J.S., et al. v. Dish

Network L.L.C. Plaintiff's Exhibit PX0658

```
----Original Message-----
From: Musso, Reji
```

Sent: Friday, March 25, 2011 2:57 PM To: 'Anthony Gabriele'; Mike Trimarco

Cc: Mills, Mike; Ahmed, Amir; chase.ergen@nagra.com

Subject: RE: Margae

Folks.

I am a little confused. I double checked our records and find that we have no Third Party Vendor Request from CH to use Margae, Inc. or any third parties other than Touchpoint and / or DGS. To reiterate, it is a requirement of the Retailer Agreement to request consent to use any third party who is not your employee and generates leads or sales for you.

For your convenience, I am attaching the form so that you can submit your request.

In addition, the information provided by, shared with and communicated to retailers is the property of the retailer and DISH and we are, therefore, unable to fulfill your request.

Reji Musso Compliance Manager - Retail Services 303.723.3262 (O)|303.946.3660 (M)|720.514.8288 (F)

```
----Original Message-----
```

From: Anthony Gabriele [mailto:anthony.gabriele@chcommunications.us]

Sent: Friday, March 25, 2011 2:22 PM

To: Mike Trimarco

Cc: Mills, Mike; Musso, Reji; Ahmed, Amir, chase.ergen@nagra.com

> regard to Margae - C&Ds, any direct communications, etc. Apologies > for the short timeline, but I'd really appreciate any info you have

> before the call so I can get it out to everyone who will be attending. Thanks.

Subject: Re: Margae

The list I had from Shane Cannon included dishnetwork reencoded com and 7 others, though I'm not sure if all of those went to compliance.

Shane and Mike Mills were helpful in unwinding this - and didn't we do something on your end with Reji's team as well? Best,

Anthony

```
On 3/25/2011 4:17 PM, Mike Trimarco wrote:
> Ant-
>
> what were the sites that he tried and succeed in sneaking past compliance? didn't he try a whole list?
> M
> ----Original Message-----
> From: Anthony Gabriele [mailto:anthony.gabriele@chcommunications.us]
> Sent: Friday, March 25, 2011 4:16 PM
> To: Mills, Mike; Musso, Reji; Amir.Ahmed@dishnetwork.com
> Cc: Mike Trimarco; chase.ergen@nagra.com
> Subject:
  Hi all. We've been having some concerns with Margae Inc., a
> longstanding partner on several of CH's web domain projects, as they
> have recently been making some updates to sites that could be
> deleterious to DISH's brand. The exec teams are going to be on a call
> Monday am about this, so in anticipation of that I wanted to make sure
> we had any and all information on actions DISH may have taken in
```

JA012041

> Best, > Anthony

11692181\_1

TX 102-011304

**HOLLAND & HART LLP** 9555 Hillwood Drive, 2nd Floor Las Vegas, NV 89134 Phone: (702) 222-2500 ◆ Fax: (702) 669-4650 

Ex.	<u>Date</u>	<u>Description</u>	Page No.
641		INTENTIONALLY OMITTED	10800
642	06/16/2011	Email from A. Dexter to A. Dexer et al.	10802
643	08/13/2011	Email from M. Mills to B. Neylon	10804
644	08/16/2011	Email from A. Dexter to S. Walden	10808
645	08/18/2011	Email from K. Berridge to B. Kitei	10816
646	10/25/2011	Email from R. Musso to W. Mason	10819
647	10/28/2011	Email from K. Callaghan to L. Luth	10821
648	12/2011	Biennial Report to Congress Under the Do Not Call Registry Fee Extension Act of 2007 FY 2010 and 2011	10825
649	12/31/2011	Dish Annual Report Year Ending December 31, 2011	10838
650	01/26/2012	Monthly Update (through January 26, 2012)	10999

DATED this 28th day of November 2018.

By /s/Robert J. Cassity
J. Stephen Peek, Esq. (1758)
Robert J. Cassity, Esq. (9779)
HOLLAND & HART LLP
9555 Hillwood Drive, 2nd Floor
Las Vegas, Nevada 89134

C. Barr Flinn (Admitted pro hac vice) Emily V. Burton (Admitted pro hac vice) YOUNG CONAWAY STARGATT & TAYLOR, LLP Rodney Square, 1000 North King Street Wilmington, DE 19801

Attorneys for the Special Litigation Committee of Nominal Defendant DISH Network Corp.

Page 2

### 2 3 4 5 6 8 9 10 11 Las Vegas, NV 89134 Phone: (702) 222-2500 ♦ Fax: (702) 669-4650 12 9555 Hillwood Drive, 2nd Floor 13 HOLLAND & HART LLP 14 15 16 17 18 19 20 21 22 23 24 25 26 27 28

### **CERTIFICATE OF SERVICE**

I hereby certify that on the 28th day of November 2018, a true and correct copy of the

foregoing VOLUME 40 OF APPENDIX TO THE REPORT OF THE SPECIAL

LITIGATION COMMITTEE OF DISH NETWORK CORPORATION was served by the

following method(s):

7 <u>Electronic</u>: by submitting electronically for filing and/or service with the Eighth Judicial District Court's e-filing system and served on counsel electronically in accordance with the E-service list to the following email addresses:

David C. O'Mara, Esq. THE O'MARA LAW FIRM, PC. 311 East Liberty Street Reno, NV 89501

Travis E. Downs, III, Esq.
Benny C. Goodman III, Esq.
Erik W. Luedeke, Esq.
Timothy Z. Lacomb, Esq.
ROBBINS GELLER RUDMAN & DOWD, LLP
655 West Broadway, Suite 1900

Howard S. Susskind, Esq. SUGARMAN & SUSSKIND 100 Miracle Mile, Suite 300 Coral Gables, FL 33134

San Diego, CA 92101-8498

Attorneys for Plaintiff Plumbers Local Union No. 519 Pension Trust Fund

Mark E. Ferrario, Esq.
Chris Miltenberger, Esq.
GREENBERG TRAURIG LLP
10845 Griffith Peak Drive, Ste 600
Las Vegas, NV 89135
Attorneys for Nominal Defendants DISH
Network Corp.

J. Randall Jones, Esq. KEMP, JONES & COULTHARD, LLP 3800 Howard Hughes Pkwy, 17th Floor Las Vegas, NV 89169

Brian T. Frawley, Esq.
Maya Krugman, Esq.
Yevgeniy Zilberman, Esq.
SULLIVAN & CROMWELL LLP
125 Broad Street
New York, NY 10004

Attorneys for Defendants

By: //s/ Valerie Larsen
An Employee of Holland & Hart, LLP

Page 3

JA012044

11692181\_1

# EXHIBIT 641

### **INTENTIONALLY OMITTED**

# EXHIBIT 642

From:

Dexter, Amy </O=ECHOSTAR COMMUNICATIONS

CORP/OU=ECHOSTAR/CN=RECIPIENTS/CN=AMY.DEXTER>

Sent:

Thursday, June 16, 2011 3:20 PM

To:

Dexter, Amy < Amy. Dexter@dishnetwork.com>; Kuehn, Gerald

<Gerald.Kuehn@dishnetwork.com>; Bangert, Russell

<Russell Bangert@dishnetwork.com>

Cc:

Bachhuber, Fred <Fred.Bachhuber@dishnetwork.com>

Subject:

RE: Glen Gary Leads

We need a response to this please .....

### **Amy Dexter**

Resource Manager
Outbound Operations
CSC Administration & Management
EchoStar Satellite, LLC
303-723-2484
Amy.Dexter@dishnetwork.com

From: Dexter, Amy

**Sent:** Wednesday, June 15, 2011 10:53 AM **To:** Kuehn, Gerald; Bangert, Russell

Cc: Bachhuber, Fred Subject: Glen Gary Leads

Good Morning -

Finance has been going over outbound dialing reports with Bernie and some questions arose around the Glen Gary leads - how they are different from the LTS leads and why they are broken out in the first place. It was explained that the Glen Gary leads were leads that were originally distributed to a retailer, but the lead fell outside the retailers area and therefore we are calling on it. Bernie did not understand this explanation and needs more details. Help! Thanks -

Amy

### **Amy Dexter**

Resource Manager
Outbound Operations
CSC Administration & Management
EchoStar Satellite, LLC
303-723-2484
Amy.Dexter@dishnetwork.com

Very Plaintiff's Exhibit

PX1181



PX1181-001

### EXHIBIT 643

From: Mills, Mike </O=ECHOSTAR COMMUNICATIONS

CORP/OU=ECHOSTAR/CN=RECIPIENTS/CN=MIKE.MILLS>

Sent: Saturday, August 13, 2011 6:37 PM

**To:** Neylon, Brian < Brian. Neylon@dishnetwork.com>

**Subject:** Re: QA Reports Week Ending 2011.08.12

I ripped the team again last week. There are little things contributing.

We're also having some issue with the new center. Mistakes aplenty. We're not 100, but we're not 88.

From: Neylon, Brian

Sent: Saturday, August 13, 2011 02:47 PM

To: Mills, Mike

Subject: Fw: QA Reports Week Ending 2011.08.12

I thought we would see an improvement this week?

From: CET Analytics

**Sent**: Saturday, August 13, 2011 12:58 PM

**To**: Han, Bernie; Schneider, Kathy; Carlson, Erik; Ahmed, Amir; Neylon, Brian; Musso, Reji; Callaghan, Kieran; Benbenisti, Yosi; Barton, Daniel; Stadelmaier, Marty; Schmidt, Caio; Bobian, Elizabeth; Cernich, Dan; Schneider, Kathy; Mills, Mike; Swanson, Darren; Bogie, Scott; Salvatori, Brian

**Cc**: #CSC - General Managers; Seaback, Andrew; Doerner, Brandy; Thomsen, Andrea; Perkins, John; Altizer, Sylvia; Gonzalez, Alvaro; Majdanik, Jennifer; Ege, Ryan; Fox, Sonya; Patton, William; Newman, Jared; Ulin, Nathan; Archut, Andrea; Moreno, Jessica; Khan, Abdullah; Gardner, Michael; Williams, Michelle J; Meachum, Earl (Ross); Melhem, Rose; Patton, Janice; Sta. Maria, Sean; ElKhatib, Bassil; Baumann, Bryce; Basu, Kanchan; Cohen, Mark; Workman, Jeffrey; Berlin, Mark; Richards, Kimberly; Wiebensohn, Rene; Valentine, Joshua; Dye, Rachel; Neal, Shaun; Lynn, John; Knott, Paul; Gamboa, Fredricco; Briscoe, Karla; Najera, Jorge; Scholl, Jeremy; Barry, Sean; Sheehan, John; Morris, John; McKenzie, Jeffrey; Weddle, Mark; Schmoldt, Jillian; Ruybal, Stephen; Button, Kevin; Villa, Manuel

Subject: QA Reports Week Ending 2011.08.12

**QA Sales Itemized Agent Data** 

**QA Service Itemized Agent Data** 

### **Sales Summary**

The overall average was an 89, same as the previous week

Direct Sales scored a 92, same as the previous week

17% of the sites had a drop of at least 2 points

	8/5	8/12	Delta
Direct Sales	92	92	0
ELP	91	89	-2

Install was the lowest scoring section at 83, same as the previous week.

Network L.L.C.
Plaintiff's Exhibit
PX0616

		8/5	8/12	Count	Delta
14	Did the agent disclose that the technician can arrive at anytime during the ARRIVAL window (8-12) or (12-5)?	88	92	448	4
15	Did the agent disclose "Our Technician will call you the day of your installation to provide you with a better estimate of their arrival time?"	93	90	431	<b>ာ</b>
	Did the agent disclose that the majority of installations take 2-4				

PX0616-001

16	hours after the technician arrives?	57	58	424	1
17	Did the agent ask the customer if they had broadband and/or how they connect to the internet?	91	90	439	-1
18	Did the agent disclose if the customer rents that they are responsible for obtaining permission to install from their landlord?	90	89	171	-1
-10	Subtotal Install	83	83	1913	0

OE Partner scored an 88 this week, same as the previous week.

17% of the sites had a drop of at least 2 points.

	8/5	8/12	Delta
OE Partner	88	88	0
Dreshery	92	83	တု
DTI	88	83	<b>-</b> 5
Satellite Systems Network	86	81	-5
Unisat	85	82	-3
Altitude	82	80	-2

One of the lowest performing sections for OE was Retail only it scored a 68, 2 point drop from the previous week.

		8/5	8/12	Count	Delta
43	Did the retailer disclose that they are a partner representing DISH Network?	68	66	1361	-2
44	Did the retailer collect a 3rd party fee?	84	80	1172	-4
45	If charging a 3rd party fee, did the retailer disclose that the fee was from them and not from Dish?	76	75	944	-1
46	Did the retailer promise any promotional incentives/gifts (IPOD, Airfare, etc)?	49	39	638	-10
47	If providing a gift, did the retailer disclose that the gift would be fulfilled by them and not Dish?	54	56	249	2
	Subtotal Retail Only	70	68	4364	-2

The other lowest performing section for OE was Qualifications: All promotions; it scored an 85, 1 point drop from the previous week.

		8/5	8/12	Count	Delta
19	Did the agent obtain customer consent to run a credit check against their SSN? (DHA/DHA24/FLEX24)	92	93	1342	1
20	Did the agent read the name as it appears on the card to insure it matches account holder? (DHA/DHA24/FLEX24)	79	77	1346	-2
	Subtotal Qualifications: All Promotions	86	85	2688	-1

#### **Service Summary**

The enterprise average was 94, 1 point drop from the previous week.

30% of the sites had a drop of at least 2 points.

	8/5	8/12	Delta
Service	95	94	-1
STRM - SDO	92	87	-5
TTEC - MEX	90	86	-4
HIL	96	93	-3
QNS	97	95	<b>-</b> 2
TUL	94	92	-2
ALV	96	94	-2
HLG	97	95	-2
COM	95	93	-2

Verify was the lowest performing section. It scored a 90, same as the previous week.

The lowest scoring subsection within Verify was Change Billing Scripts; it scored a 73, same as the previous week.

		8/5	8/12	Count	Delta
14	Did the agent use the script, "With the changes made today, your new monthly rate will be \$X. Your next month's bill will be slightly HIGHER/LOWER as prorated CHARGES/CREDITS will apply on that statement in addition to the new monthly rate."	73	73	666	0
	Subtotal Change Bill Scripts	73	73	666	0

## EXHIBIT 644

# EXHIBIT 644

From: Dexter, Amy </O=ECHOSTAR COMMUNICATIONS

CORP/OU=ECHOSTAR/CN=RECIPIENTS/CN=AMY.DEXTER>

**Sent:** Tuesday, August 16, 2011 3:09 PM

**To:** Walden, Steven < Steven. Walden@dishnetwork.com>

**Cc:** Berridge, Kimberly < Kimberly.Berridge@dishnetwork.com>

**Subject:** FW: Flex list - Confidential/Privileged

Just to keep you in the loop, Latino Marketing (Juliana Kornell, Alfredo Rodriguez) have decided to go around the process outlined by myself and Kimberly (Legal) and make these calls themselves off the dialer. We have reiterated multiple times the risk they are taking by proceeding down this path.

The analytics team (Sherman Langford) had gone ahead and released the dial to directly to the marketing folks, so the ball is no longer in our court. It does seem like we might get a copy of the script they are planning on using so we can ensure there isn't a sales component, but this still leaves us with no record of the dials, time, date, result, etc.

Amy

#### **Amy Dexter**

Resource Manager
Outbound Operations
CSC Administration & Management
EchoStar Satellite, LLC
303-723-2484
Amy.Dexter@dishnetwork.com

From: Berridge, Kimberly

Sent: Tuesday, August 16, 2011 1:01 PM

To: Langford, Sherman

Cc: Dexter, Amy; Montano, Joey; Kitei, Brett; Head, Mike; Kornell, Juliana; Grauberger, Danette

Subject: RE: Flex list - Confidential/Privileged

#### PRIVILEGE

Thank you for letting me know.	However, as I stated in m	ıy email before we ar	e taking a significant risk i	If we
do not follow proper procedures	on these calls.			12121212121
			N-0000	mme.
		Street		
Theres.	المراجع المراجع المراجع المراجع	anne ann an aire ann an ann ann ann ann ann ann ann ann		
	and a second control of the control		the contract of the contract o	
and the state of t			100000000000000000000000000000000000000	

Kimberly Berridge Litigation Paralegal

Direct Phone: (303) 723-2171 Direct Fax: (720) 514-6351

THIS EMAIL MESSAGE AND ANY ATTACHMENTS ARE CONFIDENTIAL AND MAY BE SUBJECT TO THE ATTORNEY-CLIENT OR OTHER APPLICABLE PRIVILEGES

From: Langford, Sherman

U.S., et al. v. Dish
Network L.L.C.
Plaintiff's Exhibit
PX0086

HIGHLY CONFIDENTIAL

PX0086-001

DISH9-0002314

**Sent:** Tuesday, August 16, 2011 12:55 PM

To: Berridge, Kimberly

Cc: Dexter, Amy; Montano, Joey; Kitei, Brett; Head, Mike; Kornell, Juliana; Grauberger, Danette

Subject: RE: Flex list - Confidential/Privileged

Kimberly, my team has provided the list to Juliana per direction from her VP, Alfredo. Alfredo was looped in on your email below (yesterday, 4:01pm email) prior to approving release of the list. I believe they are planning on sending the script for review, but will let Juliana weigh in on that.

Sherman

From: Berridge, Kimberly

**Sent:** Tuesday, August 16, 2011 12:21 PM

**To:** Kornell, Juliana; Langford, Sherman; Head, Mike **Cc:** Dexter, Amy; Montano, Joey; Kitei, Brett **Subject:** RE: Flex list - Confidential/Privileged

Importance: High

**PRIVILEGE** 

I wanted to follow up on this because we have yet to be provided with a script for these surveys. It is essential that this script is reviewed for compliance with applicable telemarketing laws **before this campaign is dialed**.

Please let me know the status of this as soon as possible.

Thank you, Kimberly

Kimberly Berridge Litigation Paralegal

Direct Phone: (303) 723-2171 Direct Fax: (720) 514-6351

THIS EMAIL MESSAGE AND ANY ATTACHMENTS ARE CONFIDENTIAL AND MAY BE SUBJECT TO THE ATTORNEY-CLIENT OR OTHER APPLICABLE PRIVILEGES

From: Berridge, Kimberly

Sent: Monday, August 15, 2011 4:01 PM

To: Kornell, Juliana; Langford, Sherman; Head, Mike

Cc: Dexter, Amy; Montano, Joey

Subject: RE: Flex list - Confidential/Privileged

Importance: High

PRIVILEGE

All -

Due to the fact that we are currently in litigation with the FTC and four attorneys general relating to our making outbound telephone calls to customers we must follow proper procedures for <u>all</u> outbound calls. I know this seems like a burden for a small survey campaign like this one. However, the FTC has focused on our surveys in this litigation which means at some point we may be explaining these calls which makes having followed procedure and being able to provide dialing results critical. We also need to have the outbound team approve the script prior to making any calls because we must make sure that this is truly a survey campaign and does not include anything that could make it a telemarketing campaign instead.

JA012055 DISH9-0002315 If you have any questions please let me know.

Thanks, Kimberly Kimberly Berridge Litigation Paralegal

Direct Phone: (303) 723-2171 Direct Fax: (720) 514-6351

THIS EMAIL MESSAGE AND ANY ATTACHMENTS ARE CONFIDENTIAL AND MAY BE SUBJECT TO THE ATTORNEY-CLIENT OR OTHER APPLICABLE PRIVILEGES

From: Dexter, Amy

Sent: Monday, August 15, 2011 2:45 PM

To: Kornell, Juliana

Cc: Montano, Joey; Langford, Sherman; Head, Mike; Berridge, Kimberly

Subject: RE: Flex list

Hello Juliana -

We understand you have a small outbound campaign that you want to reach out to subscribers who recently signed up under the Flex offer. Even though this is a small campaign, there are guidelines and procedures that must be followed for legal compliance. We need you to complete the attached form and return it along with a copy of the script you intend on using when making the calls. We will process the dial list accordingly and then you / your team members can come down and dial the campaign from a visitors cube on the 2nd floor which is equipped with a phone and computer from which you can place the calls. We must record specific data from each call attempt (date, time of call, number called, result of the dial, etc) which is all done through the dialer software which is on these computers.

Let us know if you have additional questions, as soon as you return the form and script, we will get the list from Mike and get it ready for you to dial on. Thanks -

Amy

#### **Amy Dexter**

Resource Manager
Outbound Operations
CSC Administration & Management
EchoStar Satellite, LLC
303-723-2484
Amy.Dexter@dishnetwork.com

From: Head, Mike

Sent: Monday, August 15, 2011 2:25 PM

To: Kornell, Juliana

Cc: Dexter, Amy; Montano, Joey; Langford, Sherman

Subject: RE: Flex list

Juliana.

I disagree that it's not an outbound campaign. We are making calls as representatives of Dish Network and that implies some obligations on our end that must comply with directions from our legal department. I have included Joey Montano and Amy Dexter to this message since they are more intimately aware of those issues.

Amy and Joey,

Can you address the issue of calling customers, even informally?

Thanks,

JA012056 DISH9-0002316 From: Kornell, Juliana

Sent: Monday, August 15, 2011 2:16 PM

To: Head, Mike Subject: RE: Flex list Importance: High

Mike

Could you please send me the list? I have not talked with the outbound guys because this is not an outbound campaign. This is an informal call for the Latino team members to call about 30 customers that subscribed to the new FlexTV offer and understand why they subscribed and what part of the offer (marketing messaging) was more appealing to them.

Is it possible to exclude any "do not call" customers from the list?

Thanks,

Juliana

Juliana Kornell
Marketing Operations Manager
DishLATINO
9601 S. Meridian Blvd.
Englewood, CO 80112
Desk: (720) 514-5241

email: juliana.kornell@dishnetwork.com

From: Head, Mike

Sent: Wednesday, August 10, 2011 3:43 PM

To: Kornell, Juliana Subject: RE: Flex list

Juliana,

The list is pulled. Have you spoken with the outbound guys yet?

From: Kornell, Juliana

**Sent:** Wednesday, August 10, 2011 1:04 PM **To:** Langford, Sherman; LaraColores, Marcia

Cc: Head, Mike Subject: RE: Flex list

Ira wants this project done by this Friday. Any posibility to get the list without the hyperion request?

Juliana Kornell
Marketing Operations Manager
DishLATINO
9601 S. Meridian Blvd.
Englewood, CO 80112
Desk: (720) 514-5241

email: juliana.kornell@dishnetwork.com

JA012057 DISH9-0002317 From: Langford, Sherman

**Sent:** Wednesday, August 10, 2011 11:59 AM **To:** LaraColores, Marcia; Kornell, Juliana

Cc: Head, Mike Subject: RE: Flex list

You will want to escalate the ticket, probably from Alfredo. Didn't know it had been so long without any response from ITSD. Usually we will escalate after a week at most.

Sherman

From: LaraColores, Marcia

Sent: Wednesday, August 10, 2011 11:12 AM

To: Kornell, Juliana; Head, Mike

**Cc:** Langford, Sherman **Subject:** RE: Flex list

Already did weeks ago

From: Kornell, Juliana

Sent: Wednesday, August 10, 2011 11:11 AM

To: Head, Mike; LaraColores, Marcia

**Cc:** Langford, Sherman **Subject:** RE: Flex list

Is it possible to pull the list without the hyperion request for this time?

Marcia

Please send a ticket so you can send request through Hyperion moving forward.

JK

Juliana Kornell
Marketing Operations Manager
DishLATINO
9601 S. Meridian Blvd.
Englewood, CO 80112
Desk: (720) 514-5241

email: juliana.kornell@dishnetwork.com

From: Head, Mike

**Sent:** Wednesday, August 10, 2011 11:02 AM **To:** Kornell, Juliana; LaraColores, Marcia

**Cc:** Langford, Sherman **Subject:** RE: Flex list

I was just looking for the Hyperion request but I don't see one. Can you tell me the request ID?

Mike

From: Kornell, Juliana

Sent: Wednesday, August 10, 2011 11:01 AM

To: LaraColores, Marcia; Head, Mike

Cc: Langford, Sherman

JA012058 DISH9-0002318 Subject: RE: Flex list

Hi Mike

We just need a list of 30 accounts. Is it possible to get this list by the end fo the week? This is for a project that Ira has requested.

Thanks,

JK

Juliana Kornell
Marketing Operations Manager
DishLATINO
9601 S. Meridian Blvd.
Englewood, CO 80112
Desk: (720) 514-5241

email: juliana.kornell@dishnetwork.com

From: LaraColores, Marcia

Sent: Wednesday, August 10, 2011 10:59 AM

To: Head, Mike

Cc: Langford, Sherman; Kornell, Juliana

Subject: FW: Flex list Importance: High

Mike,

Could you please provide me with a list of Flex customers who acquired our service since 7/14/2011? The following criteria need to be included in the list. Could you please provide Juliana with the list once it is done, as I will be leaving on vacation?

- -Flex subscriber
- -Package
- -Date of activation
- -phone number
- -name
- -language of billing
- -type of service (residential, commercial, MDU, partner, etc.)

Thanks Marcia

From: Kornell, Juliana

Sent: Wednesday, August 10, 2011 9:49 AM

**To:** LaraColores, Marcia **Subject:** FW: Flex list **Importance:** High

Marcia

Per email below, could you please put together a list of Flex customers that subscribed after the FlexTV launch for the team to call? Three customers per team member.

We need this before you leave on vacation.

Thanks,

JA012059 DISH9-0002319 Juliana Kornell Marketing Operations Manager DishLATINO 9601 S. Meridian Blvd. Englewood, CO 80112 Desk: (720) 514-5241

email: juliana.kornell@dishnetwork.com

**From:** Rodriguez, Alfredo (Dish Latino) **Sent:** Wednesday, August 10, 2011 9:33 AM

**To:** Kornell, Juliana **Subject:** FW: Flex

From: Bahr, Ira

**Sent:** Sunday, August 07, 2011 11:53 AM **To:** Rodriguez, Alfredo (Dish Latino)

Subject: Flex

Α--

I want to get some more info on the new Flex subs which the Flex offer is attracting. Do we know, for example, how many are MDUs? Also, I think you should assign your team to each call two of the new Flex customers and find out what they liked about the offer, and maybe drill down into which components of the deal were most attractive and why.

Thanks,

Ira

## EXHIBIT 645

## EXHIBIT 645

From:

Berridge, Kimberly </O-ECHOSTAR COMMUNICATIONS

CORP/OU=ECHOSTAR/CN=RECIPIENTS/CN=KIMBERLY.BERRIDGE>

**Sent:** Thursday, August 18, 2011 1:52 PM

To: Kitei, Brett <Brett.Kitei@dishnetwork.com>

Subject: RE: Important! New Document Uploaded to CSC Matter Management

It is a TCPA frequent flyer wanting money. He got a call from Satellite Systems Network he alleges is a violation. I will draft our standard go after SSN letter for you to review.

Kimberly Berridge Litigation Paralegal

Direct Phone: (303) 723-2171 Direct Fax: (720) 514-6351

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From: Kitei, Brett

Sent: Thursday, August 18, 2011 11:51 AM

To: Berridge, Kimberly

Subject: FW: Important! New Document Uploaded to CSC Matter Management

Can you see what this is about?

#### Brett J. Kitei

Corporate Counsel | DISH Network L.L.C. (303) 723-2290 [p] | (720) 514-8479 [f] | brett.kitei@dishnetwork.com

#### PRIVILEGED ATTORNEY/CLIENT OR CONFIDENTIAL TRANSMITTAL

This e-mail message and any attachments are confidential and may be subject to the attorney-client or other applicable privileges. If you have received this transmittal in error, please delete this e-mail immediately and notify Brett Kitei at (303) 723-2290 or by return e-mail.

From: CSCMatterManagement@cscinfo.com [mailto:CSCMatterManagement@cscinfo.com]

Sent: Thursday, August 18, 2011 11:49 AM

To: Conley, Amy; Berridge, Kimberly; Blum, Jeffrey; Kitei, Brett; Gorsuch, Elena; Katzin, Lawrence; Parisi, Paul

Subject: Important! New Document Uploaded to CSC Matter Management

#### **Corporation Service Company ®**

#### New Document Added to Matter Notification.

This message is an alert only. Please do not reply to this message. The following new Document(s) have been added to the following matter.

Alert Date: 08/18/2011

#### **Assigned Document(s):**

**Document ID:** <u>9438166</u> (View/Share the Document)

**Document Title:** Letter re TCPA Violations

**Document Description:** 

**Answer Date :** 08/31/2011

Network L.L.C.
Plaintiff's Exhibit
PX0199

JA012062 DISH9-0001824

HIGHLY CONFIDENTIAL

PX0199-001

Produced Over Defendant's Privilege Designation Consistent With Court Order

**Entity as Established :** Dish Network L.L.C.

**Date Served:** 08/17/2011

**CSC Doc type:** Letter re TCPA Violations

Court:

State Served: Utah

Privileged:

**Document is Time Sensitive:** 

**Document is Service Of Process :**Yes

Assigned By : Author :

Original File Name:

Pages:

**Version Number:** 

#### **Matter Information:**

3034276

Matter ID: 3034276 (Go to Matter Detail Folders)

Matter Id:

Matter Full Name: Jeffrey J. Mitchell vs. Dish Network, LLC

Matter Type:

**Matter Description:** 

Jurisdiction: Utah

Court :

Cause #: Not shown

**Matter Users:** 

Amy Conley amy.conley@dishnetwork.com
Brett Kitei brett.kitei@DISHNETWORK.com
Elena Gorsuch elena.gorsuch@dishnetwork.com
Jeffrey Blum jeffrey.blum@dishnetwork.com
Kimberly Berridge kimberly.berridge@dishnetwork.com
Lawrence Katzin lawrence.katzin@dishnetwork.com
Paul Parisi paul.parisi@dishnetwork.com

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2711 Centerville Road Wilmington, DE 19808 (800) 490-9035 | MMSupport@cscinfo.com

JA012063 DISH9-0001825

## EXHIBIT 646

# EXHIBIT 646

Musso, Reji </br/>O=ECHOSTAR COMMUNICATIONS CORP/OU=ECHOSTAR/CN=RECIPIENTS/CN=REJI.MUSSO> From:

Tuesday, October 25, 2011 12:22 PM Sent:

To: Mason, William (Brett) < William.Mason@dishnetwork.com> Cc: Scholl, Jeremy < Jeremy. Scholl@dishnetwork.com>

Subject: RE: OA requirement

Of course, I just reiterated what you discovered on your own. The QA process was implemented to support section 7/3 and as a result of escalated complaints.

Reii Musso

Compliance Manager - Retail Services 303.723.3262 (O)|303.946.3660 (M)|720.514.8288 (F)

From: Mason, William (Brett) Sent: Tuesday, October 25, 2011 9:58 AM To: Musso, Reii Subject: FW: QA requirement

Do we have anything specific to QA in the contract? After combing through, I only found two paragraphs referencing call requests

73 All connect shall comply with all Business Rules, including without limitation all Business Rules which govern or are otherwise applicable to any Promotional Program in which Alleonnect participates. Alleonnect shall disclose to each prospective DISH Network Subscriber the relevant terms and conditions of each Promotional Program in which such prospective DISH Network Subscriber is interested as well as any other terms and conditions as set forth in any applicable Business Rules. Furthermore, Allconnect shall take all actions and refrain from taking any action, as requested by DISH in connection with the marketing, advertisement, promotion and/or solicitation of orders for Programming and/or the sale, lease or other transfer of DISH DBS Systems and Allconnect shall cooperate by immediately supplying DISH with any information arising from or relating to these actions within two (2) business days following a reasonable DISH request. The failure of Aliconnect to adhere to any Business Rules may result in disciplinary action by DISH in its Sole Discretion up to and including termination of this Agroement and/or any Other Agreement, and/or the exercise by DISH of any other right or remetly available to it under contract (including without limitation this Agreement), at law, in equity or otherwise (all of which are hereby expressly reserved).

From the OE business rules

#### Telephone Call Recording:

In addition to (and without limitation of) any other requirements set forth herein, in a participating DISH Retailer's Retailer Agreement(s), in any Other Agreement or in any other applicable Business Rules, participating retailers must make or cause to be made a clear and complete voice recording of all telephone calls made or received in connection with such DISH Retailer's marketing, promotion and solicitation of orders for Programming (solely for purposes of these Business Rules, the "Recorded Calls"). Recorded Calls must be stored for a period of two (2) years from the date on which the Recorded Call was Initially recorded, and must be provided by participating retailers to DISH in a ".way" file (or such other format as DISH may designate at Any Time in its Sole Discretion and upon notice) upon two (2) days prior request to any such retailer(s). All Recorded Calls must be of a minimum audio quality that allows DISH to clearly hear and understand such Recorded Calls upon playback in their recorded form.

I guess I can invoke the "absolute power" clause, but that is not my first choice..

Thanksl

Brett Mason (678) 400-2348

From: Hal Schlenger [mailto:HSchlenger@allconnect.com] Sent: Tuesday, October 25, 2011 11:28 AM To: Mason, William (Brett) Cc: Scholl, Jeremy

Subject: QA requirement

As we gear up QA, I'm being asked to explain any contractual obligations. While I and others are fully supportive of doing QA to improve sales volume, it is appropriate that I respond to others about any contractual obligation. Where in the contract, business rules or elsewhere do we have obligations for QA

Hal D Schlenger office: 404-260-2374 cell: 770-335-0077 Dwell in the possiibliites



J.S., et al. v. Dish **Network L.L.C.** Plaintiff's Exhibit PX0553

## EXHIBIT 647

# EXHIBIT 647

From:

Callaghan, Kieran < Kieran. Callaghan@dishnetwork.com>

Sent:

Friday, October 28, 2011 2:57 PM

To:

Luth, Lana <Lana.Luth@dishnetwork.com>; Bahr, Ira <Ira.Bahr@dishnetwork.com>

Subject:

RE: Calls to OE's

I'll check with telephony but this should do it.

From: Luth, Lana

**Sent:** Friday, October 28, 2011 2:55 PM **To:** Bahr, Ira; Callaghan, Kieran

Subject: Re: Calls to OE's

That works. That is what we told all three...no fees and answer as DISH Corp.

From: Bahr, Ira

Sent: Friday, October 28, 2011 12:53 PM

To: Luth, Lana; Callaghan, Kieran

Subject: Re: Calls to OE's

Thanks Lana. Adding KC.

No processing fee, and answer phone as dish corporate.

Cool?

KC, please confirm you've got what you (may) need.

----Original message----

From: "Luth, Lana" <Lana.Luth@dishnetwork.com>
To: "Bahr, Ira" <Ira.Bahr@dishnetwork.com>
Sent: Fri, Oct 28, 2011 18:44:09 GMT+00:00

Subject: Re: Calls to OE's

To clarify, do they need to answer as DISH Corp or as Auth Retailer?

Assume no processing fees?

Infinity

Carrier: PaeTec DNIS #: 888-909-0169

Contact: Josh Slater; 5616654310 x1130

Altitude

Carrier: Verizon DNIS #: 888-732-3474

Contact: Dale Stoyer; 7169073619

I DISH

Carrier: Level 3 (our ACD is with inContact)

DNIS #: 855-348-0589

Contact: Greg Swenson; 801-937-6975

I told them we would provide an update Monday.

U.S., et al. v. Dish Network L.L.C. Plaintiff's Exhibit PX0331



DISH5-0000070807

PX0331-001

Thanks, Lana

From: Bahr, Ira

Sent: Friday, October 28, 2011 10:27 AM

To: Luth, Lana

Subject: Re: Calls to OE's

Thanks. Standing by.

From: Lana Luth < Lana.Luth@dishnetwork.com >

Date: Fri, 28 Oct 2011 10:23:35 -0600
To: Ira Bahr < <u>ira.bahr@dishnetwork.com</u>>

Subject: Re: Calls to OE's

We are working on it.

1)Infinity 2)Altitude 3)I DISH

Getting unique dnis #s and carriers.

I explained that no processing fees may be charged...to be treated as DISH Corp sale...and no guarantees on volume. Start date would be the 1st if we turn it on. Will get more for you shortly.

From: Bahr, Ira

Sent: Friday, October 28, 2011 09:43 AM

To: Luth, Lana

Subject: FW: Calls to OE's

Please phone me ASAP.

From: "Callaghan, Kieran" < Kieran. Callaghan @dishnetwork.com >

Date: Fri, 28 Oct 2011 09:38:47 -0600
To: Ira Bahr <ira,bahr@dishnetwork.com>

Subject: FW: Calls to OE's

Need this info ASAP...

From: Michael, Wayne

Sent: Friday, October 28, 2011 11:37 AM

To: Bangert, Russell; Bhakta, Vik

Cc: Callaghan, Kieran; Mino, Paul; Swieringa, John

Subject: Re: Calls to OE's

This can be done with limitations. Please keep in mind that when we do this, we tie up two of our trunks for the life of the call. One for inbound, and one for the tromboned outbound call to the OE. To pull this off, we'll need to know this morning who you want to do this with and get their number and carrier info from them. We need that info to set up a Sprint number in front of theOE's number. This usually takes a day or two to set up with Sprint. We'll also have to update the web page that the sales command center uses to regulate the calls to the OE's. We'll need to start now to have it ready bytuesday.

From: Bangert, Russell

JA012068

DISH5-0000070808

Sent: Friday, October 28, 2011 08:49 AM

To: Michael, Wayne; Bhakta, Vik

Cc: Callaghan, Kieran Subject: Calls to OE's

#### Gentlemen:

In light of the potential DirecTV Fox network takedown we are working through contingencies. A big one that we would need your potential help with would be the potential to route some calls to one or more OE Partners. Here is what we have in mind:

- Have an adjustment OCW threshold on English Sales
- Based on this threshold direct English sales calls to a toll-free number that would be answered by an OE partner
- Similar to eCreek the number of calls being sent would need to be adjustment since Cisco wouldn't be able to see
  the agent states in these OE locations

The takedown date is 11/01/11.&nbs

## EXHIBIT 648

# EXHIBIT 648



Under the Do Not Call Registry Fee Extension Act of 2007

FY 2010 and 2011







Federal Trade Commission December 2011



#### Do-Not-Call Registry Fee Extension Act of 2007

#### Federal Trade Commission Biennial Report to Congress Reporting on Fiscal Years 2010-2011

#### I. Report Overview

In February of 2008, Congress passed the Do-Not-Call Registry Fee Extension Act of 2007 ("Fee Extension Act"), requiring this biennial report on the National Do Not Call Registry ("Registry"). In compliance with the Fee Extension Act, this Report contains a summary of the current operations of the Registry, an update on changes that have been made in the FTC's maintenance and management of the Registry, and the impact of the established business relationship exception in our enforcement efforts.

The Registry currently has over 209 million active registrations. During fiscal year 2011, over 8 million more numbers were added to the Registry. Over 35,000 sellers, telemarketers, and exempt organizations subscribed to access the Registry, and over 3,000 of those entities paid fees totaling more than \$13.7 million.

#### II. Introduction

The Registry has been in operation since the summer of 2003 and continues to be of great interest to consumers who continue to register, verify registration of numbers, and submit complaints of suspected violations at a steadily high rate. As technology and the telemarketing industry change, the FTC modifies its oversight procedures to ensure efficiency in its management of the Registry and accuracy of the Registry's content.

The Fee Extension Act required the FTC, in consultation with the Federal Communication Commission ("FCC") to first report to Congress on the Registry by December 31, 2009, and biennially thereafter. Specifically, the Fee Extension Act requires that the FTC's report provide the following information:

- 1) the number of consumers who have placed their telephone number(s) on the Registry;
- 2) the number of persons paying fees for access to the Registry and the amount of such fees;
- 3) the impact on the Registry of
  - a) the five-year re-registration requirement;
  - b) new telecommunication technology; and
  - c) number portability and abandoned telephone numbers; and

4) the impact of the established business relationship exception on businesses and consumers.

This biennial Report provides an overview of the operation of the Registry for fiscal years 2010 and 2011.

#### III. Operation of the National Registry

On January 29, 2003, the FTC issued the final amendments to the Telemarketing Sales Rule ("TSR") that, *inter alia*, established the National Do Not Call Registry. The Registry permits consumers to express their preferences not to receive certain telemarketing calls by placing their phone number(s) on a national registry by either calling a toll-free number from the telephone number(s) they wish to register, or using the do-not-call website (www.donotcall.gov). The process is fully automated, takes only a few minutes, and requires consumers to provide minimal personally identifiable information.<sup>3</sup>

Consumers also have the ability to verify their registration status and to remove their number(s) from the Registry. As is the case for registering a phone number, verifying a registration can be done either over the phone, by calling the toll-free number from the registered telephone number, or over the Internet. However, to delete a registered phone number from the Registry, consumers must call from the number that they want to remove. Not allowing deletions to be done online helps maintain the accuracy of the Registry by ensuring that a consumer's phone number is not removed without the consumer's consent.<sup>4</sup>

Sellers and telemarketers must update their call lists—that is, delete all numbers in the Registry from their lists—at least every 31 days. Entities that make outbound telephone calls to consumers can access the Registry numbers and pay the appropriate fee, if any, for that access through an Internet website dedicated to that purpose (https://telemarketing.donotcall.gov/). The only information about consumers that the companies receive from the Registry is the registered telephone numbers. Those numbers are sorted and available for download by area code. Companies also may check the registration status of a few telephone numbers at a time via interactive Internet pages.

Consumers who receive unwanted telemarketing calls can register a complaint with either the FTC or the FCC. Consumers can submit complaints to the FTC via a toll-free telephone number, using an interactive voice response system, or via the Internet. Since September 1, 2009, the FTC has received complaints not only from consumers whose numbers are registered, but also from consumers with unregistered numbers, complaining about robocalls, *i.e.*, calls delivering a prerecorded message. As of February 1, 2012, consumers who have not registered their numbers will also be able to report calls made outside of allowable telemarketing hours, *i.e.*, before 8:00 am and after 9:00 pm. Law enforcement officials can review these complaints, as well as other data in the Registry, including consumer registration information and telemarketer access information. Access to Registry data is provided to the law enforcement community through the Consumer Sentinel Network, a secure Internet website maintained by the FTC. Like the FTC, the FCC accepts complaints by telephone. In addition, consumers can

-2-

register complaints with the FCC by submitting dedicated complaint forms concerning alleged do not call and prerecorded telemarketing violations via either the Internet or mail.

## IV. Number of Consumers Who Placed Their Telephone Numbers on the National Registry

Americans continue to enthusiastically embrace the Registry. In the first four days following the launch of the Registry on June 27, 2003, more than 10 million numbers were registered. As of September 30, 2003, a total of 51,968,777 telephone numbers had been registered. With each fiscal year, the number has steadily increased. By the end of FY 2010, the number of active registrations was 201,542,535. As of September 30, 2011, the Registry had 209,722,924 active registrations.<sup>8</sup>

#### V. Number of Entities Paying Fees for Access to the National Registry

In FY 2010, a total of 3,383 entities paid fees totaling \$14,169,260 for access to the Registry. In FY 2011, a total of 3,201 entities paid fees totaling \$13,719,645 for access to the Registry. In addition, certain entities can access data from the Registry without having to pay a fee. These include entities that access five or fewer area codes of data in a year, as well as exempt organizations (such as charitable organizations) that are not required to access the Registry to comply with do-not-call requirements under federal law, but voluntarily access the Registry to avoid calling consumers who do not wish to receive calls. In FY 2010, 34,206 entities subscribed to access five or fewer area codes at no charge, and 680 entities claiming "exempt organization" status obtained free access. In FY 2011, 31,240 entities subscribed to access five or fewer area codes at no charge, and 728 entities claiming "exempt organization" status obtained free access.

#### VI. Impact on the National Registry of the Five-Year Re-Registration Requirement, New Telecommunications Technology, and Number Portability and Abandoned Telephone Numbers

At the same time as Congress passed the Fee Extension Act, it enacted the Do Not Call Improvement Act of 2007 ("DNCIA"). The DNCIA mandates that the FTC "periodically check telephone numbers registered on the national 'do-not-call' registry against national or other appropriate databases and [remove] from such registry those telephone numbers that have been disconnected and reassigned."

In accordance with the Fee Extension Act, the following sections of this Report outline the impact on the Registry of the five-year re-registration requirement, new telecommunications technology, and number portability and abandoned telephone numbers. This Report focuses on the impact of these factors on the accuracy of the Registry.<sup>13</sup>

#### Five-Year Re-Registration Requirement

When the Registry was first implemented in 2003, registrations were scheduled to expire after five years. Out of concern that the expiration of numbers on the Registry would be detrimental to consumers, the FTC, in the fall of 2007, pledged not to drop any numbers from the Registry, pending final Congressional action.<sup>14</sup> The following February, Congress passed the DNCIA, eliminating the automatic removal of numbers from the Registry.

As the FTC stated in its testimony to Congress in 2007, the FTC's goal is to "balance the need to maintain a high level of accuracy in the Registry, with the imposition on consumers to periodically re-register their telephone numbers." The FTC believed that removing the reregistration requirement would not affect the accuracy of the Registry partly because of the increased ease with which consumers could port (*i.e.*, transfer) their phone numbers from one telephone service provider to another. After Congress eliminated the five-year re-registration requirement, the FTC implemented new procedures for identifying numbers that should be removed from the Registry; and as the Report to Congress issued in October of 2008 discusses, these procedures address the situations that could threaten the Registry's accuracy.<sup>17</sup>

The FTC continues to believe that eliminating the re-registration requirement has not decreased the accuracy of the Registry, but that it has enabled consumers to maintain their right to privacy without interruption and made it possible to avoid the cost associated with educating consumers about the need to re-register. At the time the DNCIA was passed, no registrations had yet expired, since the first registrations were made in late June 2003, less than five years preceding February 2008. Consequently, no consumers ever had to re-register their numbers.

#### **New Telecommunications Technology**

The FTC has developed procedures for preserving the integrity of the Registry and the protections that it offers regardless of advances in technology. Since the Registry's implementation in 2003, two forms of technology have developed considerably: mobile phones and Voice over Internet Protocol ("VoiP").<sup>18</sup>

The Registry has always accepted cell phone numbers, although most telemarketing calls would be illegal if made to cell phones, regardless of whether the number is on the Registry. The FCC enforces a statute prohibiting the use of automatic dialing systems to place calls to wireless devices without the consumer's consent, 19 and most telemarketers use automatic dialing systems for efficiency. Nevertheless, many consumers still opt to register their cell phone numbers.

The subcontractor that oversees the process for removing numbers from the Registry uses directory assistance databases to compile information about disconnected and reassigned phone numbers. Unlike land-line service providers, wireless service providers are not currently required to comply with FCC rules mandating that carriers share their directory assistance data.<sup>20</sup> However, the subcontractor is attempting to work with wireless service providers individually to

compile data regarding disconnected and reassigned wireless phone numbers so that they can be removed from the Registry.

VoIP service providers are also not required to share their directory assistance data. However, the subcontractor estimates that the national directory assistance data that it compiles contains approximately 75% of the VoIP numbers; thus, disconnection and reassignment information on a majority of VoIP numbers is included in the analysis used to determine what numbers should be removed from the Registry.

As consumers become more dependant on mobile phones and continue to use them for a broader range of activities, there is an increased demand for services to become available through this medium as well. To meet this demand, all consumer services for the Registry have been made available via mobile devices. Consumers can now register their number, verify their registration, or submit a complaint regarding a possible violation of the Registry to the FTC through their mobile device. All consumer information pages describing the Registry, including our Frequently Asked Question page for consumers, are also available through this medium.

The FTC continues to track technology changes as they affect both our monitoring and enforcement efforts.

#### Number Portability and Abandoned Telephone Numbers

Like new technologies, issues pertaining to number portability and abandoned telephone numbers were taken into consideration when the procedure for identifying numbers that need to be removed from the Registry was designed. To increase the likelihood that ported numbers are not removed but abandoned numbers are, the subcontractor must first identify the numbers in the compiled disconnection and reassignment data that have been designated as new connections.

Then, by comparing the data provided for a newly connected number with historical data about that same number, the subcontractor can determine if the new connection was to a different account holder. A number is designated as disconnected and reassigned for purposes of removing it from the Registry only if neither the name nor the address for the new account match the name or address associated with the previous account for that number. For example, if the account holder name is the same but the address is different, then the number is not removed, because the new connection is clearly the result of number portability.

Conversely, if the account holder name for that number is different but the address is the same, then, again, the number is not removed. These situations are usually the result of billing issues or of an account being transferred from one household member to another. As stated in the Statement of Basis and Purpose for the TSR, the FTC believes that, because numerous people in a household often share a common telephone number, the decision to be part of the Registry does not rest with the line subscriber (or any single resident) alone. In such a shared-number situation, the privacy rights of all are affected by unwanted telemarketing calls. Thus, the decision to register the household telephone number in the Registry is a joint decision of all household members. The FTC's telephone registration system accepts the registration from any

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member of the household, but does remind consumers that they are registering on behalf of all household members.<sup>21</sup>

Consequently, the only numbers removed from the Registry are those that have been disconnected (or abandoned) and then reconnected to a different account holder at a different address. This process, which is performed monthly, ensures that numbers that have been ported are not removed, but numbers that have truly been abandoned are deleted.

## VII. Impact of Established Business Relationship Exception on Consumers and Businesses

The TSR and the FCC rules contain exemptions that permit a seller or telemarketer to call a person who has listed his or her telephone numbers on the Registry if the call is to a person with whom the seller has an "established business relationship."<sup>22</sup> An established business relationship under the TSR and the FCC rules is a relationship based on (i) the consumer's purchase, rental, or lease of the seller's goods or services, or a financial transaction between the consumer and seller, within the 18 months immediately preceding the date of a telemarketing call; or (ii) a consumer's inquiry or application regarding a product or service offered by the seller within the three months immediately preceding the date of a telemarketing call.<sup>23</sup> This exception allows sellers and their telemarketers to call customers who have recently made purchases or made payments, and to return calls to prospective customers who have made inquiries, even if their telephone numbers are on the Registry.

Many businesses rely on this exemption to conduct telemarketing campaigns directed at recent or long-time customers, or consumers who have expressed an interest in becoming customers. Many consumers, however, perceive telemarketing calls that fall within this exemption to be inconsistent with the Registry because the consumers are unaware of the exception or are not aware that they have a relationship with the seller that falls within the definition of an established business relationship.

Such perceptions by consumers are especially likely when the relationship between the consumer and the seller arises from a brief, one-time transaction, or when the seller identified in the telemarketing call and the seller with whom the consumer has a relationship are part of the same legal entity, but are perceived by consumers to be different because they use different names or are marketing different products. Both the FTC and the FCC have stated that the issue of whether calls by or on behalf of sellers who are affiliates and subsidiaries of an entity with which a consumer has an established business relationship fall within the exception depends on consumer expectations. The FTC characterizes the issue as follows: "would consumers likely be surprised by that call and find it inconsistent with having placed their telephone number on the national 'do-not-call' registry?" 124

For both the FTC and the FCC, the factors to be considered in this analysis include whether the subsidiary's or affiliate's goods or services are similar to the seller's, and whether the subsidiary's or affiliate's name is identical or similar to the seller's name. The greater the similarity between the nature and type of goods or services sold by the seller and any subsidiary

or affiliate and the greater the similarity in identity between the seller and any subsidiary or affiliate, the more likely it is that the call will fall within the established business relationship exemption.<sup>25</sup>

Some businesses, seeking to circumvent the Registry, have sought to exploit the established business relationship exemption by making calls to persons who have not had the requisite contact with the seller. For example, some marketers claiming a business relationship have improperly placed telemarketing calls to consumers after acquiring the consumers' telephone numbers from others. So called "lead generators" collect information on consumer interests through web advertising, by offering coupons or samples, or simply by "cold calling" consumers in order to determine whether the consumer has any interest in a particular product or service, such as debt relief or home alarms. Lead generators responsible for these so called "call verified leads" often fail to remove numbers listed on the Registry before calling consumers. At the same time, some telemarketers and sellers have acquired leads from lead generators and used them in telemarketing campaigns without screening the numbers called to remove numbers listed on the Registry. In this way, a single sales pitch can produce multiple illegal calls, generating one or more calls from both the lead generators and the telemarketer.

Telephone calls from telemarketers to phone numbers provided by lead generators generally do not fall within the established business relationship exception because, while the consumers *may* have a relationship with the lead generator, they do not have an established business relationship with the seller who has purchased the leads. Unless the consumer inquired into the services of a specified seller, or the lead generator made disclosures that would alert the consumer that he or she should expect telemarketing calls from the seller as a result of his or her communications with the lead generator, the seller cannot claim that it has a relationship with the consumer such that it can ignore the consumer's request to not receive telemarketing calls. In several enforcement actions, businesses that made telephone calls to consumers on the Registry after acquiring the consumers' names from a lead generator agreed to pay civil penalties to settle charges that their calls violated the TSR.<sup>26</sup>

Other businesses have sought to circumvent the Registry by utilizing sweepstakes entry forms as a way to exploit the established business relationship exemption, arguing that the submission of a sweepstakes entry form creates an established business relationship for purposes of the TSR. The TSR, however, does not permit companies to circumvent the Registry in this manner because a sweepstakes entry form does not create an established business relationship for purposes of the TSR. Companies have agreed to pay civil penalties for making illegal calls that relied upon sweepstake entry forms as a basis for making telemarketing calls.<sup>27</sup>

#### VIII. Conclusion

Since its inception, the Registry has successfully accepted consumer registrations and complaints, allowed businesses to obtain access to Registry data, and provided law enforcement with the tools and information that they need to investigate complaints and bring enforcement actions. During FY 2011, the Registry managed large volumes of consumer registrations, and, as of the end of the fiscal year, more than 209 million telephone numbers were on the Registry.

We publish an Annual DNC Databook that gives substantially more detail regarding registration numbers and other statistical information regarding the Registry. The 2011 Databook can be found at (http://www.ftc.gov/os/2011/11/111130dncdatabook.pdf). FTC staff continues to work closely with the contractor overseeing the Registry to ensure that the integrity of the Registry is maintained and that consumers' preferences not to receive telemarketing calls are honored.

#### **ENDNOTES**

- 1. Pub. L. No. 110-188, 122 Stat. 635 (2008).
- 2. 16 C.F.R. § 310.
- 3. In the case of registration by telephone, the only personal information provided is the telephone number to be registered. In the case of Internet registration, a consumer must provide, in addition to the telephone number(s) to be registered, a valid email address to which a confirmation email message can be sent. Once the confirmation is complete, however, the email address is encrypted and no longer usable. As of February 1, 2012, these encrypted email addresses will be purged annually.
- 4. In addition, phone numbers that have been disconnected and reassigned to new consumers at different addresses are removed from the Registry through a process the FTC monitors.
- 5. The TSR amendment prohibiting robocalls went into effect on September 1, 2009. See Telemarketing Sales Rule Final Rule Amendments, 73 Fed. Reg. 51164 (Aug. 29, 2008).
- 6. 16 C.F.R. § 310.4(c).
- 7. In addition to storing Registry complaints and information, the Consumer Sentinel Network contains millions of consumer complaints, including fraud and identity theft complaints, that can be accessed by law enforcement officials on their computers over a secure Internet connection.
- 8. These totals exclude those telephone numbers that have been deleted by consumers or eliminated as part of the FTC's removal process. A telephone number that was registered more than once between FY 2003 FY 2011 is counted only once in these totals.
- 9. As established by the Fee Extension Act, in FY 2010-2011, the annual fee per area code was \$55 (with the first five area codes provided at no cost) with the maximum annual fee for accessing the entire Registry being \$15,058.

- 10. Such "exempt" organizations include entities that engage in outbound telephone calls to consumers that do not involve the sale of goods or services, such as calls to induce charitable contributions, to raise funds for political purposes, or to conduct surveys. They also include entities who are engaged solely in calls to persons with whom they have an established business relationship or from whom they have obtained express written agreement to call, pursuant to the Amended TSR, 16 C.F.R. § 310.4(b)(1)(iii)(B)(i) or (ii), and who do not access the Registry for any other purpose.
- 11. Pub. L. No. 110-187, 122 Stat. 633 (2008).
- 12. Id. at § 5(b).
- 13. For additional information regarding the procedure used to maintain the accuracy of the Registry, please see the "Do-Not-Call Improvement Act of 2007 Report to Congress: Regarding the Accuracy of the Do Not Call Registry" at <a href="http://www.ftc.gov/os/2008/11/P034305dncreport.pdf">http://www.ftc.gov/os/2008/11/P034305dncreport.pdf</a>.
- 14. See FTC Press Release at http://www.ftc.gov/opa/2007/10/dnctestimony.shtm.
- 15. See FTC Testimony at http://www.ftc.gov/os/testimony/071023ReDoNotCallRuleEnforcementHouseP034412.pdf.
- 16. Under FCC local number portability rules, consumers are able to keep their phone numbers when switching telephone service providers so long as the consumer is staying within the same geographic area. *See* http://www.fcc.gov/cgb/consumerfacts/numbport.html and http://hraunfoss.fcc.gov/edocs\_public/attachmatch/FCC-09-41A1.pdf.
- 17. See supra note 13.
- 18. For purposes of this Report, these two now well-entrenched forms of telecommunication are being considered as "new."
- 19. 47 C.F.R. § 64.1200(a)(1) and 47 U.S.C. § 227(b)(1)(A)(iii) (2005).
- 20. 47 C.F.R. § 51.217(c)(3).
- 21. See Statement of Basis and Purpose for Final Amended Telemarketing Sales Rule, 68 Fed. Reg. 4580, 4639 (Jan. 29, 2003).
- 22. 16 C.F.R. § 310.4(b)(1)(iii)(B) and § 310.2(o). The FCC's rules similarly include an exemption for calls to consumers with whom the seller has an established business relationship. See 47 C.F.R. § 64.1200(c)(2) and § 64.1200(f)(12)(ii). These exemptions do not apply if the person has asked to be on the seller's "entity-specific" do-not-call list by telling the seller or its representatives that he or she does not wish to receive telemarketing calls from the seller. See C.F.R. § 64.1200(f)(4)(i).

- 23. See United States v. Columbia House Co., Civ. No. 05C-4064 (N.D. Ill. filed July 14, 2005). In this case, the company agreed to a settlement after the FTC's analysis found that its telemarketers continued to call former customers after the 18-month period provided by the established business relationship exemption had expired.
- 24. 68 Fed. Reg. at 4594. See also 47 C.F.R. § 64.1200(f)(4)(ii) (under the FCC's rules, a consumer's "established business relationship with a particular business entity does not extend to affiliated entities unless the [consumer] would reasonably expect them to be included").
- 25. See Complying with the Telemarketing Sales Rule, at http://www.ftc.gov/bcp/edu/pubs/business/marketing/bus27.shtm. Similarly, the FCC has stated that "affiliates fall within the established business relationship exemption only if the consumer would reasonably expect them to be included given the nature and type of goods or services offered and the identity of the affiliate." Rules and Regulations Implementing the Telephone Consumer Protection Act of 1991, CG Docket No. 02-278, Report and Order, 18 FCC Rcd 14014, 14082-83, para. 117 (2003).
- 26. See United States v. Central Florida Investments, Inc., Civ. No. 6:09-cv-00104-PCF-GJK (M.D Fla. filed Jan. 15, 2009); United States v. Ameriquest Mortgage Company, Civ. No. 8:07-cv-01304-CJC-MLG (C.D. Cal. filed Nov. 6, 2007).
- 27. See United States v. Electric Mobility Corporation, No. 1:11-cv-2218-RMB-KMW (D.N.J. filed April 19, 2011); United States v. All in One Vacation Club, L.L.C., No. 6:09-cv-103-Orl-31DAB (M.D. Fla. filed Jan. 14, 2009); United States v. Craftmatic Industries, Inc., 2:07-cv-04652-LDD (E.D. Pa. filed Nov. 6, 2007).



### NATIONAL DO NOT CALL REGISTRY

1-888-382-1222 donotcall.gov

## EXHIBIT 649

## EXHIBIT 649

# AVHOLE-HOME ENTERTAINMENT

Hopperd

U.S., et al. v. Dish Network L.L.C. Plaintiff's Exhibit PX1093



## **ANNUAL REPORT**

YEAR ENDING DECEMBER 31, 2011

JA012084 010839

PX1093-001



March 23, 2012

Dear DISH Network Shareholders:

During 2011, DISH Network continued to improve operational efficiencies while increasing revenue and income. The year was also highlighted by our acquisition of Blockbuster and the spectrum assets of DBSD and TerreStar, as well as the hiring of our new CEO.

We added more than 2.5 million gross new subscribers in 2011, a decrease of approximately 16 percent from 2010. Our gross activations in 2011 continued to be negatively impacted by slow growth in the pay-TV industry and the effectiveness of competitors' promotions with high levels of product and service discounting.

Over the past year, we continued to make efficiency gains with our installation and customer service teams to deliver a more consistent customer experience. We will introduce a new billing system in 2012 that is expected to improve our operational efficiencies, improve customer satisfaction and reduce churn.

To allow me to focus on strategic initiatives, I relinquished my CEO and President positions to Joe Clayton, a 38-year veteran of the consumer electronics, telecommunications and satellite communications industries. Since Joe came on board in June, we have worked to reinvigorate the DISH brand and streamline operations, and as a result, I'm pleased to say that we turned the tide on subscriber losses heading into 2012.

We pursued several major acquisitions in 2011. To better compete with online video services and the increasing video-on-demand offerings of our competitors, we purchased Blockbuster. We believe Blockbuster, an iconic brand, represents "family entertainment and movies," which complements the programming choices available on our DISH service. In October 2011, we introduced a suite of Blockbuster movie services for our DISH customers, including DVDs by mail with in-store exchanges, streaming content to the TV, PC and mobile devices, as well as additional linear movie channels, all for a monthly subscription price of \$10. We believe this entertainment package differentiates us among competitors while serving as an important retention tool.

We recognize that the current pay-TV market is changing. When the economy changes, the consumer changes, the technology changes and the competition changes, so we better change. To that end, we have invested more than \$3 billion for wireless spectrum from DBSD and TerreStar in an effort to become the first company to offer not only fixed wireless video, data and voice but also mobile video, data and voice. We believe this strategy will enable us to adapt to the ever changing world of technology and to remain a competitive choice for consumers in the future.

Going forward, we will continue to offer more mobile viewing services, VOD content and TV Everywhere<sup>TM</sup> products. We will strive to improve our customer service. And we will continue to strengthen our relationships with our alliance partners, distributors and retailers while improving business processes and maintaining our position as an innovation leader.

We believe our company is well positioned to deliver the most TV entertainment services and technologies at the best value. At the same time, we believe our strategic initiatives will enable us to remain a leading player in delivering video entertainment into the future.

Thank you for your continued support of DISH Network.

Sincerely,

Charles W. Ergen Chairman of the Board of Directors

## UNITED STATES SECURITIES AND EXCHANGE COMMISSION Washington, D.C. 20549

#### Form 10-K

(Mark One)  ☑ ANNUAL REPORT PURSUANT FOR THE FISCAL YEAR ENDE	D DECEMBER 31, 2011	d) OF THE SECURITIES EXCHANGE A	ACT OF 1934
☐ TRANSITION REPORT PURSU. 1934 FOR THE TRANSITION PE		R 15(d) OF THE SECURITIES EXCHAN	NGE ACT OF
	Commission file numb	ber: 0-26176	
	DISH Network Co	rporation	
	(Exact name of registrant as spe	cified in its charter)	
<b>Nevada</b> (State or other jurisdiction of incorpo	oration or organization)	<b>88-0336997</b> (I.R.S. Employer Identifica	ition No.)
9601 South Meridian Be Englewood, Cole (Address of principal execu	orado	<b>80112</b> (Zip Code)	
Registrant's	s telephone number, includi	ng area code: (303) 723-1000	
Secur Title of each c	ities registered pursuant to S lass	Section 12(b) of the Act:  Name of each exchange registered	on which
Class A common stock, \$	0.01 par value	The Nasdaq Stock Mark	et L.L.C.
Securities registered pursuan Indicate by check mark if the registrant is a		t: None as defined in Rule 405 of the Securities Act. Y	es ⊠ No □
Indicate by check mark whether the regis	strant (1) has filed all reports ag 12 months (or for such shor	uant to Section 13 or Section 15(d) of the Act. required to be filed by Section 13 or 15(d) of the period that the registrant was required to fil Yes $\boxtimes$ No $\square$	of the Securities
Interactive Data File required to be submit	ted and posted pursuant to Rule	y and posted on its corporate Web site, if any, € e 405 of Regulation S-T (§232.405 of this chap quired to submit and post such files). Yes ⊠	ter) during the
	ned, to the best of registrant	em 405 of Regulation S-K (§229.405 of this s's knowledge, in definitive proxy or informat to this Form 10-K. ⊠	
		an accelerated filer, a non-accelerated filer, or a lerated filer" and "smaller reporting company"	
Large accelerated filer ⊠	Accelerated filer □		naller reporting ompany □
Indicate by check mark whether the registr	ant is a shell company (as defin	ned in Rule 12b-2 of the Act). Yes □ No 🗵	
		k held by non-affiliates of the registrant was \$6 lasdaq Global Select Market as of the close of	
As of February 14, 2012, the registrant's 238,435,208 shares of Class B common sto	2	onsisted of 208,668,014 shares of Class A con	nmon stock and
DO	CUMENTS INCORPORAT	ED BY REFERENCE	
The following documents are incorporated	into this Form 10-K by referen	nce:	
Portions of the registrant's definitive Pro incorporated by reference in Part III.	xy Statement to be filed in co	onnection with its 2012 Annual Meeting of S	hareholders are

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## DISCLOSURE REGARDING FORWARD-LOOKING STATEMENTS

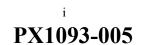
We make "forward-looking statements" within the meaning of the Private Securities Litigation Reform Act of 1995 throughout this report. Whenever you read a statement that is not simply a statement of historical fact (such as when we describe what we "believe," "intend," "plan," "estimate," "expect" or "anticipate" will occur and other similar statements), you must remember that our expectations may not be achieved, even though we believe they are reasonable. We do not guarantee that any future transactions or events described herein will happen as described or that they will happen at all. You should read this report completely and with the understanding that actual future results may be materially different from what we expect. Whether actual events or results will conform with our expectations and predictions is subject to a number of risks and uncertainties. For further discussion see "Item 1A. Risk Factors." The risks and uncertainties include, but are not limited to, the following:

# Competition and Economic Risks Affecting our Business

- We face intense and increasing competition from satellite television providers, cable companies and telecommunications companies, especially as the pay-TV industry matures, which may require us to increase subscriber acquisition and retention spending or accept lower subscriber activations and higher subscriber churn.
- Competition from digital media companies that provide or facilitate the delivery of video content via
  the Internet may reduce our gross new subscriber activations and may cause our subscribers to
  purchase less services from us or to cancel our services altogether, resulting in less revenue to us.
- Economic weakness, including higher unemployment and reduced consumer spending, may adversely
  affect our ability to grow or maintain our business.
- Our competitors may be able to leverage their relationships with programmers so that they are able to
  reduce their programming costs and offer exclusive content that will place them at a competitive
  advantage to us.
- We face increasing competition from other distributors of foreign language programming that may limit our ability to maintain our foreign language programming subscriber base.

## Operational and Service Delivery Risks Affecting our Business

- If we do not continue improving our operational performance and customer satisfaction, our gross new subscriber activations may decrease and our subscriber churn may increase.
- If our gross new subscriber activations decrease, or if subscriber churn, subscriber acquisition costs or retention costs increase, our financial performance will be adversely affected.
- Programming expenses are increasing and could adversely affect our future financial condition and results of operations.
- We depend on others to provide the programming that we offer to our subscribers and, if we lose
  access to this programming, our gross new subscriber activations may decline and subscriber churn
  may increase.
- We may be required to make substantial additional investments to maintain competitive programming offerings.
- Any failure or inadequacy of our information technology infrastructure could harm our business.
- We rely on EchoStar Corporation, or EchoStar, to design and develop all of our new set-top boxes and
  certain related components, and to provide transponder capacity, digital broadcast operations and other
  services to us. Our business would be adversely affected if EchoStar ceases to provide these products
  and services to us and we are unable to obtain suitable replacement products and services from third
  parties.



- We operate in an extremely competitive environment and our success may depend in part on our timely introduction and implementation of, and effective investment in, new competitive products and services, the failure of which could negatively impact our business.
- Technology in our industry changes rapidly and our inability to offer new subscribers and upgrade
  existing subscribers with more advanced equipment could cause our products and services to become
  obsolete.
- We rely on a single vendor or a limited number of vendors to provide certain key products or services
  to us such as information technology support, billing systems, and security access devices, and the
  inability of these key vendors to meet our needs could have a material adverse effect on our business.
- Our sole supplier of new set-top boxes, EchoStar, relies on a few suppliers and in some cases a single supplier, for many components of our new set-top boxes, and any reduction or interruption in supplies or significant increase in the price of supplies could have a negative impact on our business.
- Our programming signals are subject to theft, and we are vulnerable to other forms of fraud that could require us to make significant expenditures to remedy.
- We depend on third parties to solicit orders for DISH services that represent a significant percentage of our total gross new subscriber activations.
- Our local programming strategy faces uncertainty because we may not be able to obtain necessary retransmission consent agreements at acceptable rates from local network stations.
- We have limited owned and leased satellite capacity and failures or reduced capacity could adversely
  affect our business.
- Our owned and leased satellites are subject to construction, launch, operational and environmental
  risks that could limit our ability to utilize these satellites.
- We generally do not have commercial insurance coverage on the satellites we use and could face significant impairment charges if one of our satellites fails.
- We may have potential conflicts of interest with EchoStar due to our common ownership and management.
- We rely on key personnel and the loss of their services may negatively affect our businesses.

# **Acquisition and Capital Structure Risks Affecting our Business**

- We have agreed to acquire certain spectrum and other assets from DBSD North America and TerreStar and we have paid substantially all of the purchase price for these acquisitions. If we are unable to obtain certain regulatory approvals and waivers, or they are granted in a manner that varies from the form we have requested, the value of these assets may be impaired. To the extent we receive these approvals and waivers, we will be required to make significant additional investments or partner with others to commercialize these assets.
- We have made a substantial investment in certain 700 MHz wireless licenses and will be required to
  make significant additional investments or partner with others to commercialize these licenses.
- Our Blockbuster business, and retail stores in particular, face risks, including, among other things, operational challenges and increasing competition from video rental kiosk, streaming and mail order businesses that may negatively impact the business, financial condition or results of operations of Blockbuster.
- We may pursue acquisitions and other strategic transactions to complement or expand our business that
  may not be successful and we may lose up to the entire value of our investment in these acquisitions
  and transactions.
- We may need additional capital, which may not be available on acceptable terms or at all, to continue investing in our business and to finance acquisitions and other strategic transactions.

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- A portion of our investment portfolio is invested in securities that have experienced limited or no liquidity and may not be immediately accessible to support our financing needs.
- We have substantial debt outstanding and may incur additional debt.
- It may be difficult for a third party to acquire us, even if doing so may be beneficial to our shareholders, because of our ownership structure.
- We are controlled by one principal stockholder who is also our Chairman.

## Legal and Regulatory Risks Affecting our Business

- If Voom prevails in its breach of contract suit against us, we could be required to pay substantial damages, which would have a material adverse affect on our financial position and results of operations.
- Our business depends on certain intellectual property rights and on not infringing the intellectual property rights of others.
- We are party to various lawsuits which, if adversely decided, could have a significant adverse impact on our business, particularly lawsuits regarding intellectual property.
- Increased distribution of video content via the Internet could expose us to regulatory risk.
- We depend on the Cable Act for access to programming from cable-affiliate programmers at nondiscriminatory rates.
- The injunction against our retransmission of distant networks, which is currently waived, may be reinstated.
- We are subject to significant regulatory oversight, and changes in applicable regulatory requirements, including any adoption or modification of laws or regulations relating to the Internet, could adversely affect our business.
- Our business depends on Federal Communications Commission, or FCC, licenses that can expire or be revoked or modified and applications for FCC licenses that may not be granted.
- We are subject to digital high-definition ("HD") "carry-one, carry-all" requirements that cause capacity constraints.
- There can be no assurance that there will not be deficiencies leading to material weaknesses in our internal control over financial reporting.
- We may face other risks described from time to time in periodic and current reports we file with the Securities and Exchange Commission, or SEC.

All cautionary statements made herein should be read as being applicable to all forward-looking statements wherever they appear. Investors should consider the risks described herein and should not place undue reliance on any forward-looking statements. We assume no responsibility for updating forward-looking information contained or incorporated by reference herein or in other reports we file with the SEC.

In this report, the words "DISH Network," the "Company," "we," "our" and "us" refer to DISH Network Corporation and its subsidiaries, unless the context otherwise requires. "EchoStar" refers to EchoStar Corporation and its subsidiaries. "DDBS" refers to DISH DBS Corporation and its subsidiaries, a wholly owned, indirect subsidiary of DISH Network.

#### PART I

#### Item 1. BUSINESS

### **OVERVIEW**

DISH Network Corporation is the nation's third largest pay-TV provider, with approximately 13.967 million customers across the United States as of December 31, 2011 (the "DISH" pay-TV service). We were organized in 1995 as a corporation under the laws of the State of Nevada and started offering the DISH pay-TV service in March 1996.

Our common stock is publicly traded on the Nasdaq Global Select Market under the symbol "DISH." Our principal executive offices are located at 9601 South Meridian Boulevard, Englewood, Colorado 80112 and our telephone number is (303) 723-1000.

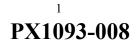
On April 26, 2011, we completed the acquisition of most of the assets of Blockbuster, Inc. (the "Blockbuster Acquisition"). We acquired Blockbuster operations in the United States and in certain foreign countries. Blockbuster primarily offers movies and video games for sale and rental through multiple distribution channels such as retail stores, by-mail, digital devices, the blockbuster.com website and the BLOCKBUSTER On Demand service.

During the first half of 2011, we entered into a transaction to acquire 100% of the equity of reorganized DBSD North America Inc. ("DBSD North America") for approximately \$1.4 billion upon DBSD North America's emergence from bankruptcy. In addition, in June 2011, we entered into a transaction to acquire substantially all of the assets of TerreStar Networks, Inc. ("TerreStar") for a purchase price of \$1.375 billion (the "TerreStar Transaction"). These acquisitions are subject to certain conditions, including approval by the FCC. Additionally, during the fourth quarter 2011, we and Sprint Nextel Corporation ("Sprint") entered into a mutual release and settlement agreement ("Sprint Settlement Agreement") pursuant to which all disputed issues relating to our acquisition of DBSD North America and the TerreStar Transaction were resolved between us and Sprint, including, but not limited to, issues relating to costs allegedly incurred by Sprint to relocate users from the spectrum now licensed to DBSD North America and TerreStar. Pursuant to the Sprint Settlement Agreement, we made a net payment of approximately \$114 million to Sprint. For more information, see "New Business Opportunities – Spectrum Investments" of this annual report on Form 10-K.

## **Business Strategy**

Our business strategy is to be the best provider of video services in the United States by providing high-quality products, outstanding customer service, and great value. We promote DISH® programming packages as providing our subscribers with a better "price-to-value" relationship than those available from other subscription television providers. We believe that there continues to be unsatisfied demand for high-quality, reasonably priced television programming services.

- High-Quality Products. We offer a wide selection of local and national programming, featuring more national and local HD channels than most pay-TV providers. We have been a technology leader in our industry, introducing award-winning DVRs, dual tuner receivers, 1080p video on demand, and external hard drives. To maintain and enhance our competitiveness over the long term, we recently introduced a new whole-home HD DVR receiver (the Hopper™) that allows, among other things, recorded programming to be viewed in HD in multiple rooms. We are also promoting a suite of integrated products designed to maximize the convenience and ease of watching TV anytime and anywhere, which we refer to as TV Everywhere™ which utilizes, among other things, online access and Slingbox "placeshifting" technology.
- Outstanding Customer Service. We strive to provide outstanding customer service by improving the quality of the initial installation of subscriber equipment, improving the reliability of our equipment, better educating our customers about our products and services, and resolving customer problems promptly and effectively when they arise.



Great Value. We have historically been viewed as the low-cost provider in the pay-TV industry in the U.S. because we seek to offer the lowest everyday prices available to consumers after introductory promotions expire.

**Programming.** We provide programming that includes more than: (i) 230 basic video channels, (ii) 60 Sirius Satellite Radio music channels, (iii) 30 premium movie channels, (iv) 35 regional and specialty sports channels, (v) 3,200 standard definition and high definition local channels, (vi) 275 Latino and international channels, and (vii) 70 channels of pay-per-view content. Although we distribute over 3,200 local channels, a subscriber typically may only receive the local channels available in the subscriber's home market. As of December 31, 2011, we provided local channels in standard definition in all 210 TV markets in the U.S. and local channels in HD in more than 170 markets in the U.S., serving approximately 97% of TV households.

**Receiver Systems.** Our subscribers receive programming via equipment that includes a small satellite dish, digital set-top receivers, and remote controls. Some of our advanced receiver models feature DVRs, HD capability, multiple tuners (which allow independent viewing on separate televisions) and Internet-protocol compatibility (which allows consumers to view movies and other content on their televisions via the Internet and a broadband connection). We rely on EchoStar to design and manufacture all of our new receivers and certain related components. See "Item 1A – Risk Factors."

**DISHOnline.com.** DISHOnline.com gives DISH subscribers the ability to watch television programs, movies, and clips online at no additional charge with their paid subscription to qualifying programming and compatible equipment. DISHOnline.com offers more than 270,000 movies, television shows, clips and trailers.

**Blockbuster@Home.** Blockbuster@Home gives DISH subscribers access to more than 100,000 DVD movies, TV shows and games by mail with unlimited in-store exchanges, streaming access to more than 10,000 movies and TV shows via their TV and online access to more than 25,000 movies and TV shows via their computer.

**DISH Remote Access.** DISH's free remote access ("DISH Remote Access") gives subscribers the ability to remotely control certain features of their DVRs using compatible devices such as smartphones, tablets, laptops and home computers.

# **Content Delivery**

Digital Broadcast Operations Centers. The principal digital broadcast operations facilities we use are EchoStar's facilities located in Cheyenne, Wyoming and Gilbert, Arizona. We also use four regional digital broadcast operations facilities and four micro digital broadcast operations facilities owned and operated by EchoStar that allow us to maximize the use of the spot beam capabilities of certain owned and leased satellites. Programming content is delivered to these facilities by fiber or satellite and processed, compressed, encrypted and then uplinked to satellites for delivery to consumers. EchoStar provides certain broadcast services to us, including teleport services such as transmission and downlinking, channel origination services, and channel management services pursuant to a broadcast agreement for a period ending on December 31, 2016. See Note 20 in the Notes to our Consolidated Financial Statements in Item 15 of this Annual Report on Form 10-K for further discussion of our Related Party Transactions with EchoStar.

Satellites. Our DISH programming is currently delivered to customers using satellites that operate in the "Ku" band portion of the microwave radio spectrum. The Ku-band is divided into two spectrum segments. The portion of the Ku-band that allows the use of higher power satellites — 12.2 to 12.7 GHz over the United States — is known as the Broadcast Satellite Service band, which is also referred to as the Direct Broadcast Satellite ("DBS") band. The portion of the Ku-band that utilizes lower power satellites — 11.7 to 12.2 GHz over the United States — is known as the Fixed Satellite Service ("FSS") band.

Most of our programming is currently delivered using DBS satellites. To accommodate more bandwidth-intensive HD programming and other needs, we continue to explore opportunities to expand our satellite capacity through the acquisition of new spectrum, the launching of more technologically advanced satellites, and the more efficient use of existing spectrum via, among other things, better modulation and compression technologies.

We own or lease capacity on 13 satellites in geostationary orbit approximately 22,300 miles above the equator. For further information concerning these satellites and satellite anomalies, please see the table and discussion under "Satellites" below.

**Conditional Access System.** Our conditional access system secures our programming content using encryption so that only authorized customers can access our programming. We use microchips embedded in credit card-sized access cards, called "smart cards," or security chips in our receiver systems to control access to authorized programming content ("Security Access Devices").

Our signal encryption has been compromised in the past and may be compromised in the future even though we continue to respond with significant investment in security measures, such as Security Access Device replacement programs and updates in security software, that are intended to make signal theft more difficult. It has been our prior experience that security measures may only be effective for short periods of time or not at all and that we remain susceptible to additional signal theft. During 2009, we completed the replacement of our Security Access Devices and re-secured our system. We expect additional future replacements of these devices will be necessary to keep our system secure. We cannot ensure that we will be successful in reducing or controlling theft of our programming content and we may incur additional costs in the future if our system's security is compromised.

## **Distribution Channels**

While we offer receiver systems and programming through direct sales channels, a majority of our new subscriber activations are generated through independent third parties such as small satellite retailers, direct marketing groups, local and regional consumer electronics stores, nationwide retailers, and telecommunications companies. In general, we pay these independent third parties a mix of upfront and monthly incentives to solicit orders for our services. In addition, we partner with certain telecommunications companies to bundle DISH programming with broadband and voice services on a single bill.

## Competition

As of December 31, 2011, our 13.967 million subscribers represent approximately 14% of pay-TV subscribers in the United States. We face substantial competition from established pay-TV providers and increasing competition from companies providing/facilitating the delivery of video content via the Internet to computers, televisions, and mobile devices. As of September 30, 2011, more than 99 million households subscribe to a pay-TV service.

- Other Direct Broadcast Satellite Operators. We compete directly with the DirecTV Group, Inc., or DirecTV, the largest satellite TV provider in the U.S. which had 19.8 million subscribers as of September 30, 2011, representing approximately 20% of pay-TV subscribers.
- Cable Television Companies. We encounter substantial competition in the pay-TV industry from numerous cable television companies that operate via franchise licenses across the U.S. According to the National Cable & Telecommunications Association, 98% of U.S. housing units are passed by cable. As of September 30, 2011, cable television companies have more than 58.3 million subscribers, representing approximately 58% of pay-TV subscribers. Cable companies are typically able to bundle their video

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services with broadband Internet access and voice services and many have significant investments in companies that provide programming content.

- Telecommunications Companies. Large telecommunications companies have upgraded older copper wire lines with fiber optic lines in certain markets. These fiber optic lines provide high capacity bandwidth, enabling telecommunications companies to offer video content that can be bundled with their broadband Internet access and voice services. In particular, AT&T and Verizon have built fiber-optic based networks to provide video services in substantial portions of their service areas. As of September 30, 2011, AT&T and Verizon had approximately 3.6 million U-verse and 4.0 million FiOS TV subscribers, respectively. These telecommunications companies represent approximately 8% of pay-TV subscribers.
- Internet Delivered Video. We face competition from content providers who distribute video directly to
  consumers over the Internet. Programming offered over the Internet has become more prevalent as the
  speed and quality of broadband networks have improved. Significant changes in consumer behavior with
  regard to the means by which they obtain video entertainment and information in response to this emerging
  digital media competition could materially adversely affect our business, results of operations and financial
  condition or otherwise disrupt our business.
- Wireless Mobile Video. We also expect to face increasing competition from wireless telecommunications
  providers who offer mobile video offerings. We expect mobile video offerings will likely become more
  prevalent in the marketplace as wireless telecommunications providers implement and expand the fourth
  generation of wireless communications.

# **Acquisition of New Subscribers**

We incur significant upfront costs to acquire subscribers, including advertising, retailer incentives, equipment subsidies and installation. In addition, customer promotions to acquire new subscribers result in less revenue to us over the promotional period. While we attempt to recoup these upfront costs over the lives of their subscriptions, there can be no assurance that we will. We employ business rules such as credit requirements and contractual commitments, and we strive to provide outstanding customer service, to increase the likelihood of customers keeping their DISH service over longer periods of time. Our subscriber acquisition costs may vary significantly from period to period.

**Advertising.** We use print, radio, television and Internet media, on a local and national basis to motivate potential subscribers to call DISH, visit our website or contact independent third party retailers.

**Retailer Incentives.** We pay retailers an upfront incentive for each new subscriber they bring to DISH that results in the activation of qualified programming and generally pay retailers small monthly incentives for up to 60 months; provided, among other things, the customer continuously subscribes to qualified programming.

**Equipment.** We incur significant upfront costs to provide our new subscribers with in-home equipment, including advanced HD and DVR receivers, which most of our new subscribers lease from us. While we seek to recoup these upfront equipment costs mostly through monthly fees, there can be no assurance that we will be successful in achieving that objective. In addition, upon deactivation of a subscriber we may refurbish and redeploy their equipment which lowers future upfront costs. However, our ability to capitalize on these cost savings may be limited as technological advances and consumer demand for new features may render the returned equipment obsolete.

*Installation.* We incur significant upfront costs to install satellite dishes and receivers in the homes of our new customers.

**New Customer Promotions.** We often offer programming at no additional charge and/or promotional pricing during introductory periods for new subscribers. While such promotional activities have an economic cost and reduce our subscriber-related revenue, they are not included in our definitions of subscriber acquisition costs or the SAC metric.

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## **Customer Retention**

We incur significant costs to retain our existing customers, mostly by upgrading their equipment to HD and DVR receivers. As with our subscriber acquisition costs, our retention upgrade spending includes the cost of equipment and installation. In certain circumstances, we also offer programming at no additional charge and/or promotional pricing for limited periods for existing customers in exchange for a contractual commitment. A component of our retention efforts includes the installation of equipment for customers who move. Our subscriber retention costs may vary significantly from period to period.

#### **Customer Service**

Customer Service Centers. We use both internally-operated and outsourced customer service centers to handle calls from prospective and existing customers. We strive to answer customer calls promptly and to resolve issues effectively on the first call. We intend to better use the Internet and other applications to provide our customers with more self-service capabilities over time.

*Installation and Other In-Home Service Operations*. High-quality installations, upgrades, and in-home repairs are critical to providing good customer service. Such in-home service is performed by both DISH employees and a network of independent contractors and includes, among other things, priority technical support, replacement equipment, cabling and power surge repairs for a monthly fee.

**Subscriber Management.** We presently use, and depend on, CSG Systems International, Inc.'s ("CSG") software system for the majority of DISH subscriber billing and related functions. During 2011, we implemented new interactive voice response and in-home appointment scheduling systems. Also during 2011, we began developing and testing a new CSG billing system as well as new sales and customer care systems that are likely to be implemented in 2012.

# **New Business Opportunities**

From time to time we evaluate opportunities for strategic investments or acquisitions that may complement our current services and products, enhance our technical capabilities, improve or sustain our competitive position, or otherwise offer growth opportunities. We may make investments in or partner with others to expand our business into mobile and portable video, data and voice services.

We are currently promoting a suite of integrated products designed to maximize the convenience and ease of watching TV anytime and anywhere, which we refer to as TV Everywhere which utilizes, among other things, online access and Slingbox "placeshifting" technology. There can be no assurance that these integrated products will positively affect our results of operations or our gross new subscriber activations.

# Blockbuster

On April 26, 2011, we completed the Blockbuster Acquisition. We acquired Blockbuster operations in the United States and in certain foreign countries. Blockbuster primarily offers movies and video games for sale and rental through multiple distribution channels such as retail stores, by-mail, digital devices, the blockbuster.com website and the BLOCKBUSTER On Demand service. The Blockbuster Acquisition complements our core business of delivering high-quality video entertainment to consumers. We are promoting our new Blockbuster offerings including Blockbuster@Home which provides movies, games and TV shows through Internet streaming, mail and in-store exchanges and online. This offering is only available to DISH subscribers.

## Spectrum Investments

In 2008, we paid \$712 million to acquire certain 700 MHz wireless licenses, which were granted to us by the FCC in February 2009. Part or all of these licenses may be terminated if the associated FCC build-out requirements are not satisfied.

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During the first half of 2011, we entered into a transaction to acquire 100% of the equity of reorganized DBSD North America for approximately \$1.4 billion upon DBSD North America's emergence from bankruptcy, which included capital stock and convertible securities of, and certain claims related to, DBSD North America. In addition, in June 2011, we entered into the TerreStar Transaction for a purchase price of \$1.375 billion. We have paid all but \$30 million of the purchase price for the TerreStar Transaction, which will be paid upon closing of the TerreStar Transaction, or upon certain other conditions being met under the asset purchase agreement. Additionally, during the fourth quarter 2011, we and Sprint entered into the Sprint Settlement Agreement pursuant to which all disputed issues relating to our acquisition of DBSD North America and the TerreStar Transaction were resolved between us and Sprint, including, but not limited to, issues relating to costs allegedly incurred by Sprint to relocate users from the spectrum now licensed to DBSD North America and TerreStar. Pursuant to the Sprint Settlement Agreement, we made a net payment of approximately \$114 million to Sprint. Our ultimate acquisition of 100% of the equity of reorganized DBSD North America and consummation of the TerreStar Transaction are subject to certain conditions, including approval by the FCC.

Under our agreements to acquire DBSD North America and purchase TerreStar's assets, we paid substantially all of the purchase price for both transactions prior to the receipt of certain regulatory approvals (the FCC with respect to DBSD North America, and the FCC and the Canadian federal Department of Industry ("Industry Canada") with respect to TerreStar). On February 7, 2012, Industry Canada approved the transfer of the Canadian spectrum licenses held by TerreStar to us. If the remaining required approvals are not obtained, subject to certain exceptions, we have the right to require and direct the sale of some or all of the assets of the relevant company to a third party and we would be entitled to the proceeds from such a sale. These proceeds could, however, be substantially less than amounts we have paid in the respective transactions.

In addition, our consolidated FCC applications for approval of the license transfers from DBSD North America and TerreStar were accompanied by requests for waiver of the integrated service requirement, the spare satellite requirement and various technical provisions. Waiver of the integrated service requirement would allow DISH to offer single-mode terrestrial terminals to customers who do not desire satellite functionality. The spectrum licenses currently held by DBSD North America and TerreStar do not include a waiver of this integrated service requirement. Our integrated service requirement waiver request has been opposed by certain parties, and there can be no assurance that the FCC will approve it. If our FCC applications and waiver requests are not granted by the FCC, or are granted in a manner that varies from the form we have requested, it could cause the value of these assets to be impaired, potentially requiring us to take significant write-downs on these assets. We assess potential impairments to these assets annually, or more often if indicators of impairment arise, to determine whether an impairment condition may exist. We use a probability weighted analysis considering estimated future cash flows discounted at a rate commensurate with the risk involved and market based data to assess potential impairments.

To the extent we receive these approvals and waivers, there can be no assurance that we will be able to develop and implement a business model that will realize a return on these spectrum investments or that we will be able to profitably deploy the assets represented by these spectrum investments. We will likely be required to make significant additional investments or partner with others to commercialize these licenses. Because we have not received approval from the FCC, we do not yet know the full costs (including any build-out requirements) associated with complying with regulations applicable to our acquisition of DBSD North America or the TerreStar Transaction. Depending on the nature and scope of such commercialization and build-out, any such investment or partnership could vary significantly, which may affect the carrying value of our investments and our future financial condition or results of operations.

## Transactions with EchoStar

On January 1, 2008, we completed the distribution of our technology and set-top box business and certain infrastructure assets (the "Spin-off") into a separate publicly-traded company, EchoStar. DISH Network and EchoStar operate as separate publicly-traded companies, and neither entity has any ownership interest in the other. However, a substantial majority of the voting power of the shares of both DISH Network and EchoStar is owned beneficially by Charles W. Ergen, our Chairman, or by certain trusts established by Mr. Ergen for the benefit of his family.

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#### **SATELLITES**

Most of our programming is currently delivered using DBS satellites. We continue to explore opportunities to expand our available satellite capacity through the use of other available spectrum. Increasing our available spectrum is particularly important as more bandwidth intensive HD programming is produced and to address new video and data applications consumers may desire in the future. We currently utilize satellites in geostationary orbit approximately 22,300 miles above the equator detailed in the table below.

	Launch	Degree Orbital	Original Useful Life	Lease Term
Satellites	Date	Location	(Years)	(Years)
Owned:				
EchoStar I (1)	December 1995	77	12	
EchoStar VII	February 2002	119	12	
EchoStar X	February 2006	110	12	
EchoStar XI	July 2008	110	12	
EchoStar XIV	March 2010	119	15	
EchoStar XV	July 2010	61.5	15	
Leased from EchoStar:				
EchoStar VI (1)	July 2000	77	12	
EchoStar VIII (1)(2)	August 2002	77	12	
EchoStar IX (1)(2)(3)	August 2003	121	12	
EchoStar XII (1)	July 2003	61.5	10	
Nimiq 5 (1)(2)	September 2009	72.7	10	10
Leased from Other Third Party:				
Anik F3	April 2007	118.7	15	15
Ciel II	December 2008	129	10	10
Under Construction: Leased from EchoStar:				
EchoStar XVI	2012	61.5	10	10

- (1) See Note 20 in the Notes to our Consolidated Financial Statements in Item 15 of this Annual Report on Form 10-K for further discussion of our Related Party Transactions with EchoStar.
- (2) We lease a portion of the capacity on these satellites.
- (3) Leased on a month to month basis.

# **Recent Developments**

Recent developments with respect to certain of our satellites are discussed below.

**QuetzSat-1.** During 2008, we entered into a transponder service agreement with EchoStar expiring in November 2021, which will be accounted for as an operating lease. We will lease 24 DBS transponders on QuetzSat-1 when the satellite is placed into commercial operation at the 77 degree orbital location. QuetzSat-1 was launched on September 29, 2011 and was placed into service during the fourth quarter 2011 at the 67.1 degree orbital location while we and EchoStar explore alternative uses for the QuetzSat-1 satellite. In the interim, EchoStar is providing us with alternate capacity at the 77 degree orbital location. See Note 20 in the Notes to our Consolidated Financial Statements in Item 15 of this Annual Report on Form 10-K.

#### Satellites Under Construction

We have agreed to lease capacity on one satellite from EchoStar that is currently under construction.

• EchoStar XVI. During December 2009, we entered into a ten-year transponder service agreement with EchoStar to lease all of the capacity on EchoStar XVI, a DBS satellite. EchoStar XVI will replace the satellites currently at the 61.5 degree orbital location and will allow us to offer other value-added services. We will lease certain satellite capacity from EchoStar on EchoStar XVI after its service commencement date and this lease generally terminates upon the earlier of: (i) the end of life or replacement of the satellite; (ii) the date the satellite fails; (iii) the date the transponder(s) on which service is being provided under the agreement fails; or (iv) ten years following the actual service commencement date. Upon expiration of the initial term, we have the option to renew on a year-to-year basis through the end of life of the satellite. There can be no assurance that any options to renew this agreement will be exercised. EchoStar XVI is expected to be launched during the second half of 2012.

#### Satellite Anomalies

Operation of our pay-TV service requires that we have adequate satellite transmission capacity for the programming we offer. Moreover, current competitive conditions require that we continue to expand our offering of new programming, particularly by expanding local HD coverage and offering more HD national channels. While we generally have had in-orbit satellite capacity sufficient to transmit our existing channels and some backup capacity to recover the transmission of certain critical programming, our backup capacity is limited.

In the event of a failure or loss of any of our satellites, we may need to acquire or lease additional satellite capacity or relocate one of our other satellites and use it as a replacement for the failed or lost satellite. Such a failure could result in a prolonged loss of critical programming or a significant delay in our plans to expand programming as necessary to remain competitive and thus may have a material adverse effect on our business, financial condition and results of operations.

Prior to 2011, certain satellites in our fleet experienced anomalies, some of which have had a significant adverse impact on their remaining useful life and/or commercial operation. There can be no assurance that future anomalies will not further impact the remaining useful life and/or commercial operation of any of these satellites. See "Long-Lived Satellite Assets" below for further discussion of evaluation of impairment and Note 7 in the Notes to our Consolidated Financial Statements in Item 15 of this Annual Report on Form 10-K. There can be no assurance that we can recover critical transmission capacity in the event one or more of our in-orbit satellites were to fail. We do not anticipate carrying insurance for any of the in-orbit satellites that we use, and we will bear the risk associated with any in-orbit satellite failures. Recent developments with respect to certain of our satellites are discussed below.

# Owned Satellites

*EchoStar XIV.* EchoStar XIV was designed to meet a minimum 15-year useful life. During September 2011, we determined that EchoStar XIV experienced a solar array anomaly that reduced the total power available for use by the spacecraft. While this anomaly did not reduce the estimated useful life of the satellite to less than 15 years or impact commercial operation of the satellite, there can be no assurance that future anomalies will not reduce its useful life or impact its commercial operation.

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## Leased Satellites

EchoStar VIII. EchoStar VIII was designed to operate 32 DBS transponders with the ability to provide service to the entire continental United States ("CONUS") at approximately 120 watts per channel, switchable to 16 DBS transponders operating at approximately 240 watts per channel. EchoStar VIII was also designed with spot-beam technology. This satellite has experienced several anomalies prior to 2011, and during January 2011 the satellite experienced an anomaly, that temporarily disrupted electrical power to some components causing an interruption of broadcast service. In addition, it has now been determined one of the two on-board computers used to control the satellite failed in connection with the January 2011 anomaly. None of these anomalies has impacted the commercial operation or estimated useful life of the satellite. However, if the remaining on-board computer fails, the commercial operation of the satellite would likely be substantially impacted and may result in an impairment of the satellite. There can also be no assurance that this anomaly or any future anomalies will not reduce its useful life or impact its commercial operation.

# Long-Lived Satellite Assets

We evaluate our satellite fleet for impairment as one asset group and test for recoverability whenever events or changes in circumstances indicate that its carrying amount may not be recoverable. While certain of the anomalies discussed above, and previously disclosed, may be considered to represent a significant adverse change in the physical condition of an individual satellite, based on the redundancy designed within each satellite and considering the asset grouping, these anomalies are not considered to be significant events that would require evaluation for impairment recognition. Unless and until a specific satellite is abandoned or otherwise determined to have no service potential, the net carrying amount related to the satellite would not be written off.

## **GOVERNMENT REGULATIONS**

DBS operators are subject to significant government regulation, primarily by the FCC and, to a certain extent, by Congress, other federal agencies and foreign, state and local authorities. Depending upon the circumstances, noncompliance with legislation or regulations promulgated by these entities could result in the suspension or revocation of our licenses or registrations, the termination or loss of contracts or the imposition of contractual damages, civil fines or criminal penalties, any of which could have a material adverse effect on our business, financial condition and results of operations. Furthermore, the adoption or modification of laws or regulations relating to video programming, satellite services, the Internet or other areas of our business could limit or otherwise adversely affect the manner in which we currently conduct our business. If we become subject to new regulations or legislation or new interpretations of existing regulations or legislation that govern Internet network neutrality, we may be required to incur additional expenses or alter our business model. The manner in which legislation governing Internet network neutrality may be interpreted and enforced cannot be precisely determined, which in turn could have an adverse effect on our business, financial condition and results of operations.

The following summary of regulatory developments and legislation in the United States is not intended to describe all present and proposed government regulation and legislation affecting the satellite and video programming distribution industries. Government regulations that are currently the subject of judicial or administrative proceedings, legislative hearings or administrative proposals could change our industry to varying degrees. We cannot predict either the outcome of these proceedings or any potential impact they might have on the industry or on our operations.

## FCC Regulation under the Communications Act

*FCC Jurisdiction over our Satellite Operations*. The Communications Act gives the FCC broad authority to regulate the operations of satellite companies. Specifically, the Communications Act gives the FCC regulatory jurisdiction over the following areas relating to communications satellite operations:

• the assignment of satellite radio frequencies and orbital locations, the licensing of satellites and earth stations, the granting of related authorizations, and evaluation of the fitness of a company to be a licensee:

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- approval for the relocation of satellites to different orbital locations or the replacement of an existing satellite with a new satellite;
- ensuring compliance with the terms and conditions of such assignments, licenses, authorizations and approvals; including required timetables for construction and operation of satellites;
- avoiding interference with other radio frequency emitters; and
- ensuring compliance with other applicable provisions of the Communications Act and FCC rules and regulations.

To obtain FCC satellite licenses and authorizations, satellite operators must satisfy strict legal, technical and financial qualification requirements. Once issued, these licenses and authorizations are subject to a number of conditions including, among other things, satisfaction of ongoing due diligence obligations, construction milestones, and various reporting requirements. Necessary federal approval of these applications may not be granted, may not be granted in a timely manner, or may be granted subject to conditions which may be cumbersome.

Overview of our Satellites, Authorizations and Contractual Rights for Satellite Capacity. Our satellites are located in orbital positions, or slots, that are designated by their western longitude. An orbital position describes both a physical location and an assignment of spectrum in the applicable frequency band. Each DBS orbital position has 500 MHz of available Ku-band spectrum that is divided into 32 frequency channels. Through digital compression technology, we can currently transmit between nine and 13 standard definition digital video channels per DBS frequency channel. Several of our satellites also include spot-beam technology that enables us to increase the number of markets where we provide local channels, but reduces the number of video channels that could otherwise be offered across the entire United States.

The FCC has licensed us to operate a total of 82 DBS frequency channels at the following orbital locations:

- 21 DBS frequency channels at the 119 degree orbital location, capable of providing service to CONUS:
- 29 DBS frequency channels at the 110 degree orbital location, capable of providing service to CONUS; and
- 32 DBS frequency channels at the 148 degree orbital location, capable of providing service to the Western United States.

We currently do not have any satellites positioned at the 148 degree orbital location as a result of the retirement of EchoStar V. While we have requested approval from the FCC for the future use of this orbital location, there can be no assurance that the FCC will determine that our proposed future use of this orbital location complies fully with all licensing requirements. If we do not use this orbital location, we could lose the associated FCC license.

In addition, we currently lease or have entered into agreements to lease capacity on satellites using the following spectrum at the following orbital locations:

- 500 MHz of Ku-band FSS spectrum that is divided into 32 frequency channels at the 118.7 degree orbital location, which is a Canadian FSS slot that is capable of providing service to the continental United States, Alaska and Hawaii;
- 32 DBS frequency channels at the 129 degree orbital location, which is a Canadian DBS slot that is capable of providing service to most of the United States;
- 32 DBS frequency channels at the 61.5 degree orbital location, capable of providing service to most of the United States;
- 24 DBS frequency channels at the 77 degree orbital location, which is a Mexican DBS slot that is capable of providing service to most of the United States and Mexico; and
- 32 DBS frequency channels at the 72.7 degree orbital location, which is a Canadian DBS slot that is capable of providing service to the United States.

We also have month-to-month FSS capacity available from EchoStar on a satellite located at the 121 degree orbital location.

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Mobile-Satellite Service ("MSS") and Ancillary Terrestrial Component ("ATC"). In 2011, we entered into transactions to acquire DBSD North America and purchase TerreStar's assets, the two FCC 2GHz MSS licensees. Both DBSD North America and TerreStar have authority to offer an ATC service with their MSS services. We currently have consolidated applications pending with the FCC to approve the license transfers accompanied by requests for waiver of the integrated service requirement, the spare satellite requirement and various technical provisions. If the applications are approved, we will become subject to FCC regulation regarding wireless operations of these licenses and may be subject to certain conditions stemming from the FCC's grant of the application. For more information, see "New Business Opportunities – Spectrum Investments" of this annual report on Form 10-K.

700 MHz Spectrum. In 2008, we paid \$712 million to acquire certain 700 MHz wireless licenses, which were granted to us by the FCC in February 2009. To commercialize these licenses and satisfy the associated FCC build-out requirements, we will be required to make significant additional investments or partner with others. Depending on the nature and scope of such commercialization and build-out, any such investment or partnership could vary significantly. Part or all of these licenses may be terminated if the associated FCC build-out requirements are not satisfied.

Multichannel Video Distribution & Data Service ("MVDDS"). In 2010, we purchased all of South.com L.L.C., which is an entity that holds MVDDS licenses in 37 markets in the United States. We are subject to certain FCC build-out requirements for these licenses. Part or all of our MVDDS licenses may be terminated if those FCC build-out requirements are not satisfied.

**Duration of our DBS Satellite Licenses.** Generally speaking, all of our satellite licenses are subject to expiration unless renewed by the FCC. The term of each of our DBS licenses is ten years. Our licenses are currently set to expire at various times. In addition, we currently operate at the 118.7 degree orbital location under a special temporary authorization. A special temporary authorization is granted for a period of only 180 days or less, subject again to possible renewal by the FCC. Generally, our FCC licenses and special temporary authorization have been renewed by the FCC on a routine basis, but there can be no assurance that the FCC will continue to do so.

*Opposition and Other Risks to our Licenses*. Several third parties have opposed, and we expect them to continue to oppose, some of our FCC satellite authorizations and pending and future requests to the FCC for extensions, modifications, waivers and approvals of our licenses. In addition, we may not have fully complied with all of the FCC reporting, filing and other requirements in connection with our satellite authorizations. Consequently, it is possible the FCC could revoke, terminate, condition or decline to extend or renew certain of our authorizations or licenses

4.5 Degree Spacing Tweener Satellites. The FCC has proposed to allow so-called "tweener" DBS operations – DBS satellites operating at orbital locations 4.5 degrees (half of the usual nine degrees) away from other DBS satellites. The FCC granted authorizations to Spectrum Five and EchoStar for tweener satellites at the 86.5 and 114.5 degree orbital locations. Even though these authorizations were subsequently cancelled because the FCC determined that the licensees did not meet certain milestone requirements, Spectrum Five and EchoStar have requested reconsideration of the FCC's determinations for both of these licensees. Tweener operations close to our licensed orbital locations (including Spectrum Five's proposed use at the 114.5 degree orbital location) could cause harmful interference to our service and constrain our future operations. The FCC has not completed its rulemaking on the operating and service rules for tweener satellites.

Interference from Other Services Sharing Satellite Spectrum. The FCC has adopted rules that allow non-geostationary orbit fixed satellite services to operate on a co-primary basis in the same frequency band as DBS and FSS. The FCC has also authorized the use of MVDDS in the DBS band. MVDDS licenses were auctioned in 2004. While we are not aware of any MVDDS systems having been commercially deployed, several systems are currently being tested and may soon be deployed. Despite regulatory provisions intended to protect DBS and FSS operations from harmful interference, there can be no assurance that operations by other satellites or terrestrial communication services in the DBS and FSS bands will not interfere with our DBS and FSS operations and adversely affect our business.

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International Satellite Competition and Interference. DirecTV has obtained FCC authority to provide service to the United States from a Canadian DBS orbital slot, and EchoStar has obtained authority to provide service to the United States from both a Mexican and a Canadian DBS orbital slot. Further, we have also received authority to do the same from a Canadian DBS orbital slot at 129 degrees and a Canadian FSS orbital slot at 118.7 degrees. The possibility that the FCC will allow service to the U.S. from additional foreign slots may permit additional competition against us from other satellite providers. It may also provide a means by which to increase our available satellite capacity in the United States. In addition, a number of administrations, such as Great Britain and the Netherlands, have requested to add orbital locations serving the U.S. close to our licensed slots. Such operations could cause harmful interference to our satellites and constrain our future operations.

Rules Relating to Broadcast Services. The FCC imposes different rules for "subscription" and "broadcast" services. We believe that because we offer a subscription programming service, we are not subject to many of the regulatory obligations imposed upon broadcast licensees. However, we cannot be certain whether the FCC will find in the future that we must comply with regulatory obligations as a broadcast licensee, and certain parties have requested that we be treated as a broadcaster. If the FCC determines that we are a broadcast licensee, it could require us to comply with all regulatory obligations imposed upon broadcast licensees, which in certain respects are subject to more burdensome regulation than subscription television service providers.

Public Interest Requirements. The FCC imposes certain public interest obligations on our DBS licenses. These obligations require us to set aside four percent of our channel capacity exclusively for noncommercial programming for which we must charge programmers below-cost rates and for which we may not impose additional charges on subscribers. The Satellite Television Extension and Localism Act of 2010 ("STELA") requires the FCC to decrease this set-aside to 3.5 percent for satellite carriers who provide retransmission of state public affairs networks in 15 states and are otherwise qualified. The FCC, however, has not yet determined whether we qualify for this decrease in set-aside. The obligation to provide noncommercial programming may displace programming for which we could earn commercial rates and could adversely affect our financial results. We cannot be sure that, if the FCC were to review our methodology for processing public interest carriage requests, computing the channel capacity we must set aside or determining the rates that we charge public interest programmers, it would find them in compliance with the public interest requirements.

Separate Security, Plug and Play. Cable companies are required by law to separate the security from the other functionality of their set-top boxes. Set-top boxes used by DBS providers are not currently subject to such separate security requirement. However, the FCC is considering a possible expansion of that requirement to DBS set-top boxes. Also, the FCC has adopted the so-called "plug and play" standard for compatibility between digital television sets and cable systems. That standard was developed through negotiations involving the cable and consumer electronics industries, but not the satellite television industry. The FCC's adoption of the standard was accompanied by certain rules regarding copy protection measures that are applicable to us. While we have appealed the FCC's decision regarding the copy protection measures to the U.S. Court of Appeals for the D.C. Circuit ("D.C. Circuit"), there can be no assurance that the D.C. Circuit will set aside or remand that decision. The FCC is also considering various proposals to establish two-way digital cable "plug and play" rules. That proceeding also asks about means to incorporate all pay-TV providers into its "plug and play" rules. The cable industry and consumer electronics companies have reached a "tru2way" commercial arrangement to resolve many of the outstanding issues in this docket. We cannot predict whether the FCC will impose rules on our DBS operations that are based on cable system architectures or the private cable/consumer electronics tru2way commercial arrangement. Complying with the separate security and other "plug and play" requirements would require potentially costly modifications to our set-top boxes and operations. We cannot predict the timing or outcome of this FCC proceeding.

Retransmission Consent. The Copyright Act generally gives satellite companies a statutory copyright license to retransmit local broadcast channels by satellite back into the market from which they originated, subject to obtaining the retransmission consent of local network stations that do not elect "must carry" status, as required by the Communications Act. If we fail to reach retransmission consent agreements with such broadcasters, we cannot carry their signals. This could have an adverse effect on our strategy to compete with cable and other satellite companies that provide local signals. While we have been able to reach retransmission consent agreements with most of these local network stations, there remain stations with which we have not been able to reach an agreement. We cannot be sure that we will secure these agreements or that we will secure new agreements on acceptable terms (or at all) upon the expiration of our current retransmission consent agreements, some of which are short-term. In

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recent years, national broadcasters have used their ownership of certain local broadcast stations to attempt to require us to carry additional cable programming in exchange for retransmission consent of their local broadcast stations. These requirements may place constraints on available capacity on our satellites for other programming. Furthermore, the rates we are charged for retransmitting local channels have been increasing. We may be unable to pass these increased programming costs on to our customers, which could have a material adverse effect on our financial condition and results of operations. The FCC is currently considering changes to its rules governing retransmission consent disputes that are designed to provide more guidance to the negotiating parties on good-faith negotiation requirements and to improve notice to consumers in advance of possible service disruptions. We cannot predict the timing or outcome of this FCC proceeding.

Digital HD Carry-One, Carry-All Requirement. To provide any full-power local broadcast signal in any market, we are required to retransmit all qualifying broadcast signals in that market ("carry-one, carry-all"). The FCC has adopted digital carriage rules that require DBS providers to phase in carry-one, carry-all obligations with respect to the carriage of full-power broadcasters' HD signals by February 2013 in markets in which DISH elects to provide local channels in HD. In addition, STELA has imposed accelerated HD carriage requirements for noncommercial educational stations on DBS providers that do not have a certain contractual relationship with a certain number of such stations. DISH Network has entered into an agreement with a number of PBS stations to comply with the requirements. The carriage of additional HD signals on our pay-TV service could cause us to experience significant capacity constraints and prevent us from carrying additional popular national programs and/or carrying those national programs in HD.

In addition, there is a pending rulemaking before the FCC regarding whether to require DBS providers to carry all broadcast stations in a local market in both standard definition and HD if they carry any station in that market in both standard definition and HD. If we were required to carry multiple versions of each broadcast station, we would have to dedicate more of our finite satellite capacity to each broadcast station. We cannot predict the outcome or timing of that rulemaking process.

Distant Signals. Pursuant to STELA, we have been able to obtain a waiver of a court injunction that previously prevented us from retransmitting certain distant network signals under a statutory copyright license. Because of that waiver, we may once again provide distant network signals to eligible subscribers. To qualify for that waiver, we are required to provide local service in all 210 local markets in the U.S. on an ongoing basis. This condition poses a significant strain on our capacity. Moreover, we may lose that waiver if we are found to have failed to provide local service in any of the 210 local markets. If we lose the waiver, the injunction could be reinstated. Furthermore, depending on the severity of the failure, we may also be subject to other sanctions, which may include, among other things, damages. Pursuant to STELA, our compliance with certain conditions of the waiver is subject to periodic examination and review.

Dependence on Cable Act for Program Access. We purchase a large percentage of our programming from cable-affiliated programmers. The provisions of the Cable Act of 1992, as amended ("Cable Act"), prohibiting exclusive contracting practices with cable-affiliated programmers, were extended for another five-year period in September 2007. Cable companies appealed the FCC's decision, and while that decision was upheld by the D.C. Circuit in March 2010, that court indicated if the market continues to evolve, it is expected that the exclusivity prohibition may no longer be necessary. Any change in the Cable Act and the FCC's rules that currently limit the ability of cable-affiliated programmers to discriminate against competing businesses, such as ours, in the sale of programming could adversely affect our ability to acquire cable-affiliated programming at all or to acquire programming on a cost-effective basis. As a result, we may be limited in our ability to obtain access on nondiscriminatory terms to programming from programmers that are affiliated with cable system operators. In the case of certain types of programming affiliated with Comcast, Time-Warner Cable, and Liberty, the terms of access to the programming are subject to arbitration for a limited period of time if we and the programmer cannot reach agreement on terms, subject to FCC review. We cannot be sure that this procedure will result in favorable terms for us or that the FCC conditions that establish this procedure will be allowed to expire on their own terms.

In addition, affiliates of certain cable providers have denied us access to sports programming they feed to their cable systems terrestrially, rather than by satellite. The FCC held that new denials of such service are unfair if they have the purpose or effect of significantly hindering us from providing programming to consumers. However, we cannot be sure that we can prevail in a complaint related to such programming and gain access to it. Our continuing failure

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to access such programming could materially and adversely affect our ability to compete in regions serviced by these cable providers.

*MDU Exclusivity*. The FCC has found that cable companies should not be permitted to have exclusive relationships with multiple dwelling units (e.g., apartment buildings). In May 2009, the D.C. Circuit upheld the FCC's decision. While the FCC requested comments in November 2007 on whether DBS and Private Cable Operators should be prohibited from having similar relationships with multiple dwelling units, it has yet to make a formal decision. If the cable exclusivity ban were to be extended to DBS providers, our ability to serve these types of buildings and communities would be adversely affected. We cannot predict the timing or outcome of the FCC's consideration of this proposal.

Net Neutrality. The FCC has recently imposed rules of nondiscrimination and transparency upon wireline broadband providers. While this decision provides certain protection from discrimination by wireline broadband providers against our distribution of video content via the Internet, it may still permit wireline broadband providers to provide certain services over their wireline broadband network that are not subject to these requirements. Although the FCC imposed similar transparency requirements on wireless broadband providers, it declined to impose a nondiscrimination rule. Instead, wireless broadband Internet providers are prohibited from blocking websites and applications that compete with voice and video telephony services. The FCC's net neutrality rules have been challenged in Federal court and could be curtailed or overturned if those challenges are successful. One party has asked the FCC to clarify and/or ease the limitations under which wireline broadband providers can provide services that are not subject to these requirements. It is uncertain how these requirements, even if they are affirmed by the Federal court of appeals, may be interpreted and enforced by the FCC; therefore, we cannot predict the practical effect of these rules on our ability to distribute our video content via the Internet.

Comcast/NBC Universal Transaction. Comcast and General Electric have joined their programming properties, including NBC, Bravo and many others, in a venture to be controlled by Comcast. In January 2011, the transaction was approved by the FCC and the Department of Justice. The FCC conditioned its approval on, among other things, Comcast complying with the terms of the FCC's recent order on network neutrality (even if that order is vacated by judicial or legislative action) and Comcast licensing its affiliated content to us, other traditional pay-TV providers and certain providers of video services over the Internet on fair and nondiscriminatory terms and conditions, including, among others, price. If Comcast does not license its affiliated content to us on fair and nondiscriminatory terms and conditions, we can seek arbitration and continue to carry such content while the arbitration is pending. However, it is uncertain how these conditions may be interpreted and enforced by the FCC; therefore, we cannot predict the practical effect of these conditions.

## **Spectrum Investment FCC Authorization**

During the first half of 2011, we entered into a transaction to acquire 100% of the equity of reorganized DBSD North America for approximately \$1.4 billion upon DBSD North America's emergence from bankruptcy, which included capital stock and convertible securities of, and certain claims related to, DBSD North America. In addition, in June 2011, we entered into the TerreStar Transaction for a purchase price of \$1.375 billion. We have paid all but \$30 million of the purchase price for the TerreStar Transaction, which will be paid upon closing of the TerreStar Transaction, or upon certain other conditions being met under the asset purchase agreement. Additionally, during the fourth quarter 2011, we and Sprint entered into the Sprint Settlement Agreement pursuant to which all disputed issues relating to our acquisition of DBSD North America and the TerreStar Transaction were resolved between us and Sprint, including, but not limited to, issues relating to costs allegedly incurred by Sprint to relocate users from the spectrum now licensed to DBSD North America and TerreStar. Pursuant to the Sprint Settlement Agreement, we made a net payment of approximately \$114 million to Sprint. Our ultimate acquisition of 100% of the equity of reorganized DBSD North America and consummation of the TerreStar Transaction are subject to certain conditions, including approval by the FCC.

Under our agreements to acquire DBSD North America and purchase TerreStar's assets, we paid substantially all of the purchase price for both transactions prior to the receipt of certain regulatory approvals (the FCC with respect to DBSD North America, and the FCC and Industry Canada with respect to TerreStar). On February 7, 2012, Industry Canada approved the transfer of the Canadian spectrum licenses held by TerreStar to us. If the remaining required approvals are not obtained, subject to certain exceptions, we have the right to require and direct the sale of some or

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all of the assets of the relevant company to a third party and we would be entitled to the proceeds from such a sale. These proceeds could, however, be substantially less than amounts we have paid in the respective transactions.

In addition, our consolidated FCC applications for approval of the license transfers from DBSD North America and TerreStar were accompanied by requests for waiver of the integrated service requirement, the spare satellite requirement and various technical provisions. Waiver of the integrated service requirement would allow DISH to offer single-mode terrestrial terminals to customers who do not desire satellite functionality. The spectrum licenses currently held by DBSD North America and TerreStar do not include a waiver of this integrated service requirement. Our integrated service requirement waiver request has been opposed by certain parties, and there can be no assurance that the FCC will approve it. If our FCC applications and waiver requests are not granted by the FCC, or are granted in a manner that varies from the form we have requested, it could cause the value of these assets to be impaired, potentially requiring us to take significant write-downs on these assets. We assess potential impairments to these assets annually, or more often if indicators of impairment arise, to determine whether an impairment condition may exist. We use a probability weighted analysis considering estimated future cash flows discounted at a rate commensurate with the risk involved and market based data to assess potential impairments.

To the extent we receive these approvals and waivers, there can be no assurance that we will be able to develop and implement a business model that will realize a return on these spectrum investments or that we will be able to profitably deploy the assets represented by these spectrum investments. We will likely be required to make significant additional investments or partner with others to commercialize these licenses. Because we have not received approval from the FCC, we do not yet know the full costs (including any build-out requirements) associated with complying with regulations applicable to our acquisition of DBSD North America or the TerreStar Transaction. Depending on the nature and scope of such commercialization and build-out, any such investment or partnership could vary significantly, which may affect the carrying value of our investments and our future financial condition or results of operations.

#### The International Telecommunication Union

Our pay-TV service also must conform to the ITU broadcasting satellite service plan for Region 2 (which includes the United States). If any of our operations are not consistent with this plan, the ITU will only provide authorization on a non-interference basis pending successful modification of the plan or the agreement of all affected administrations to the non-conforming operations. Certain of our DBS satellites are not presently entitled to any interference protection from other satellites that are in conformance with the plan. Accordingly, unless and until the ITU modifies its broadcasting satellite service plan to include the technical parameters of DBS applicants' non-conforming operations, our non-conforming satellites, along with those of other DBS operators, must not cause harmful electrical interference with other assignments that are in conformance with the plan.

# **Export Control Regulation**

The delivery of satellites and related technical information for purposes of launch by foreign launch service providers is subject to strict export control and prior approval requirements. We are required to obtain import and export licenses from the United States government to receive and deliver certain components of direct-to-home satellite television systems. In addition, the delivery of satellites and the supply of certain related ground control equipment, technical services and data, and satellite communication/control services to destinations outside the United States are subject to export control and prior approval requirements from the United States government (including prohibitions on the sharing of certain satellite-related goods and services with China).

# PATENTS AND OTHER INTELLECTUAL PROPERTY

Many entities, including some of our competitors, have or may in the future obtain patents and other intellectual property rights that cover or affect products or services that we offer. In general, if a court determines that one or more of our products or services infringe intellectual property rights held by others, we may be required to cease developing or marketing those products or services, to obtain licenses from the holders of the intellectual property rights at a material cost, or to redesign those products or services in such a way as to avoid infringing any patent claims. If those intellectual property rights are held by a competitor, we may be unable to obtain the intellectual property rights at any price, which could adversely affect our competitive position.

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We may not be aware of all intellectual property rights that our products or services may potentially infringe. In addition, patent applications in the United States are confidential until the Patent and Trademark Office either publishes the application or issues a patent (whichever arises first) and, accordingly, our products may infringe claims contained in pending patent applications of which we are not aware. Further, the process of determining definitively whether a claim of infringement is valid often involves expensive and protracted litigation, even if we are ultimately successful on the merits.

We cannot estimate the extent to which we may be required in the future to obtain intellectual property licenses or the availability and cost of any such licenses. Those costs, and their impact on our results of operations, could be material. Damages in patent infringement cases can be substantial, and in certain circumstances can be trebled. To the extent that we are required to pay unanticipated royalties to third parties, these increased costs of doing business could negatively affect our liquidity and operating results. We are currently defending multiple patent infringement actions. We cannot be certain the courts will conclude these companies do not own the rights they claim, that our products do not infringe on these rights and/or that these rights are not valid. Further, we cannot be certain that we would be able to obtain licenses from these persons on commercially reasonable terms or, if we were unable to obtain such licenses, that we would be able to redesign our products to avoid infringement.

## ENVIRONMENTAL REGULATIONS

We are subject to the requirements of federal, state, local and foreign environmental and occupational safety and health laws and regulations. These include laws regulating air emissions, water discharge and waste management. We attempt to maintain compliance with all such requirements. We do not expect capital or other expenditures for environmental compliance to be material in 2012 or 2013. Environmental requirements are complex, change frequently and have become more stringent over time. Accordingly, we cannot provide assurance that these requirements will not change or become more stringent in the future in a manner that could have a material adverse effect on our business.

# SEGMENT REPORTING DATA AND GEOGRAPHIC AREA DATA

For segment reporting data and principal geographic area data for 2011, 2010 and 2009, see Note 17 in the Notes to our Consolidated Financial Statements in Item 15 of this Annual Report on Form 10-K.

# **EMPLOYEES**

We had approximately 34,000 employees at December 31, 2011, most of whom are located in the United States. We generally consider relations with our employees to be good.

Approximately 60 employees in three of our field offices have voted to have a union represent them in contract negotiations. While we are not currently a party to any collective bargaining agreements, we are currently negotiating collective bargaining agreements at these offices.

# WHERE YOU CAN FIND MORE INFORMATION

We are subject to the informational requirements of the Exchange Act and accordingly file our annual report on Form 10-K, quarterly reports on Form 10-Q, current reports on Form 8-K, proxy statements and other information with the SEC. The public may read and copy any materials filed with the SEC at the SEC's Public Reference Room at 100 F Street, NE, Washington, D.C. 20549. Please call the SEC at (800) SEC-0330 for further information on the operation of the Public Reference Room. As an electronic filer, our public filings are also maintained on the SEC's Internet site that contains reports, proxy and information statements, and other information regarding issuers that file electronically with the SEC. The address of that website is <a href="http://www.sec.gov">http://www.sec.gov</a>.

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## WEBSITE ACCESS

Our annual report on Form 10-K, quarterly reports on Form 10-Q, current reports on Form 8-K and amendments to those reports filed or furnished pursuant to Section 13(a) or 15(d) of the Exchange Act also may be accessed free of charge through our website as soon as reasonably practicable after we have electronically filed such material with, or furnished it to, the SEC. The address of that website is http://www.dishnetwork.com.

We have adopted a written code of ethics that applies to all of our directors, officers and employees, including our principal executive officer and senior financial officers, in accordance with Section 406 of the Sarbanes-Oxley Act of 2002 and the rules of the SEC promulgated thereunder. Our code of ethics is available on our corporate website at <a href="http://www.dishnetwork.com">http://www.dishnetwork.com</a>. In the event that we make changes in, or provide waivers of, the provisions of this code of ethics that the SEC requires us to disclose, we intend to disclose these events on our website.

## EXECUTIVE OFFICERS OF THE REGISTRANT

(furnished in accordance with Item 401 (b) of Regulation S-K, pursuant to General Instruction G(3) of Form 10-K)

The following table and information below sets forth the name, age and position with DISH Network of each of our executive officers, the period during which each executive officer has served as such, and each executive officer's business experience during the past five years:

Name	Age	Position
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Charles W. Ergen	58	Chairman
Joseph P. Clayton	62	President and Chief Executive Officer and Director
W. Erik Carlson	42	Executive Vice President, DNS and Service Operations
Thomas A. Cullen	52	Executive Vice President, Corporate Development
James DeFranco	59	Executive Vice President and Director
R. Stanton Dodge	44	Executive Vice President, General Counsel and Secretary
Bernard L. Han	47	Executive Vice President and Chief Operating Officer
Michael Kelly	50	President, Blockbuster L.L.C.
Roger J. Lynch	49	Executive Vice President, Advanced Technologies
Robert E. Olson	52	Executive Vice President and Chief Financial Officer
Stephen W. Wood	53	Executive Vice President, Human Resources

Charles W. Ergen. Mr. Ergen is our executive Chairman and has been Chairman of the Board of Directors of DISH Network since its formation and, during the past five years, has held executive officer and director positions with DISH Network and its subsidiaries. Mr. Ergen also serves as executive Chairman and Chairman of the Board of Directors of EchoStar. Mr. Ergen co-founded DISH Network with his spouse, Cantey Ergen, and James DeFranco, in 1980.

Joseph P. Clayton. Mr. Clayton has served as our President and Chief Executive Officer and has been a member of our Board of Directors since June 2011. Mr. Clayton served as Chairman of Sirius Satellite Radio Inc. (Sirius) from November 2004 through July 2008 and served as Chief Executive Officer of Sirius from November 2001 through November 2004. Prior to joining Sirius, Mr. Clayton served as President of Global Crossing North America, as President and Chief Executive Officer of Frontier Corporation and as Executive Vice President, Marketing and Sales - Americas and Asia, of Thomson S.A. Mr. Clayton is also currently serving on the Board of Directors of Transcend Services, Inc. Mr. Clayton previously served on the Board of Directors of EchoStar from October 2008 until June 2011.

W. Erik Carlson. Mr. Carlson has served as our Executive Vice President, DNS and Service Operations since February 2008 and is responsible for overseeing our residential and commercial installations, customer billing and equipment retrieval and refurbishment operations. Mr. Carlson previously was Senior Vice President of Retail Services, a position he held since mid-2006. He joined DISH Network in 1995 and has held operating roles of increasing responsibility over the years.

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Thomas A. Cullen. Mr. Cullen has served as our Executive Vice President, Corporate Development since July 2011. Mr. Cullen served as our Executive Vice President, Sales, Marketing and Programming from April 2009 until July 2011 and as our Executive Vice President, Corporate Development from December 2006 until April 2009. Before joining DISH Network, Mr. Cullen served as President of TensorComm, a venture-backed wireless technology company. From August 2003 to April 2005, Mr. Cullen was with Charter Communications Inc., serving as Senior Vice President, Advanced Services and Business Development from August 2003 until he was promoted to Executive Vice President in August 2004.

James DeFranco. Mr. DeFranco is one of our Executive Vice Presidents and has been one of our vice presidents and a member of the Board of Directors since our formation. During the past five years he has held various executive officer and director positions with our subsidiaries. Mr. DeFranco co-founded DISH Network with Charles W. Ergen and Cantey Ergen, in 1980.

R. Stanton Dodge. Mr. Dodge has served as our Executive Vice President, General Counsel and Secretary since June 2007 and is responsible for all legal and government affairs for DISH Network and its subsidiaries. Mr. Dodge has served on the Board of Directors of EchoStar since March 2009. Mr. Dodge also served as EchoStar's Executive Vice President, General Counsel and Secretary from October 2007 to November 2011 pursuant to a management services agreement between DISH Network and EchoStar. Since joining DISH Network in November 1996, he has held various positions of increasing responsibility in DISH Network's legal department.

Bernard L. Han. Mr. Han has served as our Executive Vice President and Chief Operating Officer since April 2009 and is in charge of all operations and information technology functions for DISH Network. Mr. Han served as Executive Vice President and Chief Financial Officer of DISH Network from September 2006 until April 2009. Mr. Han also served as EchoStar's Executive Vice President and Chief Financial Officer from January 2008 to June 2010 pursuant to a management services agreement between DISH Network and EchoStar. From October 2002 to May 2005, Mr. Han served as Executive Vice President and Chief Financial Officer of Northwest Airlines, Inc.

*Michael Kelly*. Mr. Kelly has served as the President of Blockbuster L.L.C since May 2011. Mr. Kelly served as our Executive Vice President, Direct, Commercial and Advertising Sales from December 2005 until May 2011 and as Executive Vice President of DISH Network Service L.L.C. and Customer Service from February 2004 until December 2005.

Roger J. Lynch. Mr. Lynch has served as our Executive Vice President, Advanced Technologies since November 2009. Mr. Lynch also serves as EchoStar's Executive Vice President, Advanced Technologies. Prior to joining DISH Network, Mr. Lynch served as Chairman and CEO of Video Networks International, Ltd., an IPTV technology company in the United Kingdom from 2002 until 2009.

Robert E. Olson. Mr. Olson has served as our Executive Vice President and Chief Financial Officer since April 2009. Mr. Olson was the Chief Financial Officer of Trane Commercial Systems, the largest operating division of American Standard, from April 2006 to August 2008. From April 2003 to January 2006, Mr. Olson served as the Chief Financial Officer of AT&T's Consumer Services division and later its Business Services division.

Stephen W. Wood. Mr. Wood has served as our Executive Vice President, Human Resources since May 2006 and is responsible for all human resource functions for DISH Network and its subsidiaries. Prior to joining DISH Network, Mr. Wood served as an Executive Vice President for Gate Gourmet International from 2004 to 2006.

There are no arrangements or understandings between any executive officer and any other person pursuant to which any executive officer was selected as such. Pursuant to the Bylaws of DISH Network, executive officers serve at the discretion of the Board of Directors.

## Item 1A. RISK FACTORS

The risks and uncertainties described below are not the only ones facing us. If any of the following events occur, our business, financial condition or results of operations could be materially and adversely affected.

# Competition and Economic Risks Affecting our Business

We face intense and increasing competition from satellite television providers, cable companies and telecommunications companies, especially as the pay-TV industry matures, which may require us to increase subscriber acquisition and retention spending or accept lower subscriber activations and higher subscriber churn.

Our business is focused on providing pay-TV services and we have traditionally competed against satellite television providers and cable companies, some of whom have greater financial, marketing and other resources than we do. Many of these competitors offer video services bundled with broadband, telephony services, HD offerings, interactive services and video on demand services that consumers may find attractive. Moreover, mergers and acquisitions, joint ventures and alliances among cable television providers, telecommunications companies and others may result in, among other things, greater financial leverage and increase the availability of offerings from providers capable of bundling television, broadband and telephone services in competition with our services. We and our competitors increasingly must seek to attract a greater proportion of new subscribers from each other's existing subscriber bases rather than from first-time purchasers of pay-TV services. In addition, because other pay-TV providers may be seeking to attract a greater proportion of their new subscribers from our existing subscriber base we may be required to increase retention spending.

Competition has intensified in recent quarters as the pay-TV industry matures and the growth of fiber-based pay-TV services offered by telecommunications companies such as Verizon and AT&T continues. These fiber-based pay-TV services have significantly greater capacity, enabling the telecommunications companies to offer substantial HD programming content as well as bundled services. This increasingly competitive environment may require us to increase subscriber acquisition and retention spending or accept lower subscriber activations and higher subscriber churn.

Competition from digital media companies that provide or facilitate the delivery of video content via the Internet may reduce our gross new subscriber activations and may cause our subscribers to purchase less services from us or to cancel our services altogether, resulting in less revenue to us.

Our business is focused on pay-TV services, and we face competition from providers of digital media, including companies that offer online services distributing movies, television shows and other video programming. Moreover, new technologies have been, and will likely continue to be, developed that further increase the number of competitors we face with respect to video services. For example, online platforms that provide for the distribution and viewing of video programming compete with our pay-TV services. These online platforms may cause our subscribers to disconnect our services. In addition, even if our subscribers do not disconnect our services, they may purchase a certain portion of the services that they would have historically purchased from us through these online platforms, such as pay per view movies, resulting in less revenue to us. Some of these companies have greater financial, marketing and other resources than we do. In particular, programming offered over the Internet has become more prevalent as the speed and quality of broadband and wireless networks have improved. In addition, consumers are spending an increasing amount of time accessing video content via the Internet on their mobile devices. These technological advancements and changes in consumer behavior with regard to the means by which they obtain video content could reduce our gross new subscriber activations and could materially adversely affect our business, results of operations and financial condition or otherwise disrupt our business.

Economic weakness, including higher unemployment and reduced consumer spending, may adversely affect our ability to grow or maintain our business.

A substantial majority of our revenue comes from residential customers whose spending patterns may be affected by sustained economic weakness and uncertainty. Economic weakness and uncertainty persisted during 2011. Our ability to grow or maintain our business may be adversely affected by sustained economic weakness and uncertainty, including the effect of wavering consumer confidence, continued high unemployment and other factors that may adversely affect the pay-TV industry. In particular, economic weakness and uncertainty could result in the following:

- Fewer gross new subscriber activations and increased churn. We could face fewer gross new subscriber activations and increased churn due to, among other things: (i) the sustained weak housing market in the United States combined with lower discretionary spending; (ii) increased price competition for our products and services; and (iii) the potential loss of retailers, who generate a significant portion of our new subscribers, because many of them are small businesses that are more susceptible to the negative effects of economic weakness. In particular, subscriber churn may increase with respect to subscribers who purchase our lower tier programming packages and who may be more sensitive to sustained economic weakness, including, among others, our pay-in-advance subscribers.
- Lower average monthly revenue per subscriber ("ARPU"). Our ARPU could be negatively impacted by aggressive introductory offers by our competitors and the growth of video content being delivered via the Internet. Furthermore, due to lower levels of disposable income, our customers may downgrade to lower cost programming packages, elect not to purchase premium services or pay per view movies or may disconnect our services and choose to replace them with less expensive alternatives such as video content delivered via the Internet, including, among others, video on demand.
- Higher subscriber acquisition and retention costs. Our profits may be adversely affected by increased subscriber acquisition and retention costs necessary to attract and retain subscribers during a period of economic weakness.

Our competitors may be able to leverage their relationships with programmers so that they are able to reduce their programming costs and offer exclusive content that will place them at a competitive advantage to us.

The cost of programming represents the largest percentage of our overall costs. Certain of our competitors own directly or are affiliated with companies that own programming content that may enable them to obtain lower programming costs or offer exclusive programming that may be attractive to prospective subscribers. Unlike our larger cable and satellite competitors, we have not made significant investments in programming providers. For example, Comcast and General Electric have joined their programming properties, including NBC, Bravo and many others that are available in the majority of our programming packages, in a venture controlled by Comcast. This transaction may affect us adversely by, among other things, making it more difficult for us to obtain access to their programming networks on nondiscriminatory and fair terms, or at all. The transaction was approved by the FCC and the Department of Justice in January 2011. The FCC conditioned its approval on, among other things, Comcast complying with the terms of the FCC's recent order on network neutrality (even if that order is vacated by judicial or legislative action) and Comcast licensing its affiliated content to us, other traditional pay-TV providers and certain providers of video services over the Internet on fair and nondiscriminatory terms and conditions, including, among others, price. If Comcast does not license its affiliated content to us on fair and nondiscriminatory terms and conditions, we can seek arbitration and continue to carry such content while the arbitration is pending. However, it is uncertain how these conditions may be interpreted and enforced by the FCC; therefore, we cannot predict the practical effect of these conditions.

We face increasing competition from other distributors of foreign language programming that may limit our ability to maintain our foreign language programming subscriber base.

We face increasing competition from other distributors of foreign language programming, including programming distributed over the Internet. There can be no assurance that we will maintain subscribers in our foreign language programming services. In addition, the increasing availability of foreign language programming from our

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competitors, which in certain cases has resulted from our inability to renew programming agreements on an exclusive basis or at all, could contribute to an increase in our subscriber churn. Our agreements with distributors of foreign language programming have varying expiration dates, and some agreements are on a month-to-month basis. There can be no assurance that we will be able to grow or maintain our foreign language programming subscriber base.

## Operational and Service Delivery Risks Affecting our Business

If we do not continue improving our operational performance and customer satisfaction, our gross new subscriber activations may decrease and our subscriber churn may increase.

If we are unable to continue improving our operational performance and customer satisfaction, we may experience a decrease in gross new subscriber activations and an increase in churn, which could have a material adverse effect on our business, financial condition and results of operations. To continue improving our operational performance, we need to make significant investments in staffing, training, information systems, and other initiatives, primarily in our call center and in-home service operations. These investments are intended to help combat inefficiencies introduced by the increasing complexity of our business, improve customer satisfaction, reduce churn, increase productivity, and allow us to scale better over the long run. We cannot, however, be certain that our spending will ultimately be successful in improving our operational performance. In the meantime, we may continue to incur higher costs to improve our operational performance. While we believe that these costs will be outweighed by longer-term benefits, there can be no assurance when or if we will realize these benefits at all. If we are unable to improve our operational performance, our future gross new subscriber activations and existing subscriber churn may be negatively impacted, which could in turn adversely affect our revenue growth and results of operations.

If our gross new subscriber activations decrease, or if subscriber churn, subscriber acquisition costs or retention costs increase, our financial performance will be adversely affected.

We may incur increased costs to acquire new subscribers and retain existing subscribers. Our subscriber acquisition costs could increase as a result of increased spending for advertising and the installation of more HD and DVR receivers, which are generally more expensive than other receivers. Meanwhile, retention costs may be driven higher by increased upgrades of existing subscribers' equipment to HD and DVR receivers. Additionally, certain of our promotions, including, among others, pay-in-advance, allow consumers with relatively lower credit scores to become subscribers. These subscribers typically churn at a higher rate.

Our subscriber acquisition costs and our subscriber retention costs can vary significantly from period to period and can cause material variability to our net income (loss) and free cash flow. Any material increase in subscriber acquisition or retention costs from current levels could have a material adverse effect on our business, financial position and results of operations.

Programming expenses are increasing and could adversely affect our future financial condition and results of operations.

Our programming costs currently represent the largest component of our total expense and we expect these costs to continue to increase. The pay-TV industry has continued to experience an increase in the cost of programming, especially local broadcast channels and sports programming. Our ability to compete successfully will depend on our ability to continue to obtain desirable programming and deliver it to our subscribers at competitive prices.

When offering new programming, or upon expiration of existing contracts, programming suppliers have historically attempted to increase the rates they charge us for programming. We expect this practice to continue, which, if successful, would increase our programming costs. As a result, our margins may face further pressure if we are unable to renew our long-term programming contracts on favorable pricing and other economic terms.

In addition, increases in programming costs could cause us to increase the rates that we charge our subscribers, which could in turn cause our existing subscribers to disconnect our service or cause potential new subscribers to choose not to subscribe to our service. Therefore, we may be unable to pass increased programming costs on to our customers, which could have a material adverse effect on our financial condition and results of operations.

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# We depend on others to provide the programming that we offer to our subscribers and, if we lose access to this programming, our gross new subscriber activations may decline and subscriber churn may increase.

We depend on third parties to provide us with programming services. Our programming agreements have remaining terms ranging from less than one to up to several years and contain various renewal and cancellation provisions. We may not be able to renew these agreements on favorable terms or at all, and these agreements may be canceled prior to expiration of their original term. Certain programmers have, in the past, temporarily limited our access to their programming. For example, during the fourth quarter 2010, our gross new subscriber activations and subscriber churn were negatively impacted as a result of multiple programming interruptions and threatened programming interruptions related to contract disputes with several content providers. If we are unable to renew any of these agreements or the other parties cancel the agreements, there can be no assurance that we would be able to obtain substitute programming, or that such substitute programming would be comparable in quality or cost to our existing programming. In addition, loss of access to programming could have a material adverse effect on our business, financial condition and results of operations, including, among other things, our gross new subscriber activations and subscriber churn rate.

# We may be required to make substantial additional investments to maintain competitive programming offerings.

We believe that the availability and extent of HD programming continues to be a significant factor in consumers' choice among pay-TV providers. Other pay-TV providers may have more successfully marketed and promoted their HD programming packages and may also be better equipped and have greater resources to increase their HD offerings to respond to increasing consumer demand for this content. In addition, even though it remains a small portion of the market, consumer demand for 3D televisions and programming will likely increase in the future. We may be required to make substantial additional investments in infrastructure to respond to competitive pressure to deliver additional programming, and there can be no assurance that we will be able to compete effectively with programming offerings from other pay-TV providers.

# Any failure or inadequacy of our information technology infrastructure could harm our business.

The capacity, reliability and security of our information technology hardware and software infrastructure (including our billing systems) are important to the operation of our current business, which would suffer in the event of system failures. Likewise, our ability to expand and update our information technology infrastructure in response to our growth and changing needs is important to the continued implementation of our new service offering initiatives. Our inability to expand or upgrade our technology infrastructure could have adverse consequences, which could include the delayed implementation of new service offerings, service or billing interruptions, and the diversion of development resources. For example, during 2011, we implemented new interactive voice response and in-home appointment scheduling systems. Also during 2011, we began developing and testing a new CSG billing system as well as new sales and customer care systems that are likely to be implemented in 2012. We are relying on third parties for developing key components of these systems and ongoing service after their implementation. Third parties may experience errors or disruptions that could adversely impact us and over which we may have limited control. Interruption, failure and/or delay in transitioning to any of these new systems could disrupt our operations and damage our reputation thus adversely impacting our ability to provide our services, retain our current subscribers and attract new subscribers. As a result, an unsuccessful transition to these new systems could have a material adverse effect on our business, financial condition and results of operations.

In addition, although we take protective measures and endeavor to modify them as circumstances warrant, our information technology hardware and software infrastructure may be vulnerable to unauthorized access, misuse, computer viruses or other malicious code and other events that could have a security impact. If one or more of such events occur, this potentially could jeopardize our customer and other information processed and stored in, and transmitted through, our information technology hardware and software infrastructure, or otherwise cause interruptions or malfunctions in our operations, which could result in significant losses or reputational damage. We may be required to expend significant additional resources to modify our protective measures or to investigate and remediate vulnerabilities or other exposures, and we may be subject to litigation and financial losses.

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We rely on EchoStar, to design and develop all of our new set-top boxes and certain related components, and to provide transponder capacity, digital broadcast operations and other services to us. Our business would be adversely affected if EchoStar ceases to provide these products and services to us and we are unable to obtain suitable replacement products and services from third parties.

EchoStar is our sole supplier of digital set-top boxes and digital broadcast operations. In addition, EchoStar is a key supplier of transponder capacity and related services to us. We purchase digital set-top boxes from EchoStar pursuant to a contract that expires on December 31, 2014. EchoStar provides digital broadcast operations to us pursuant to a contract that expires on December 31, 2016. EchoStar has no obligation to supply digital set-top boxes or digital broadcast operations to us after these dates. We may be unable to renew agreements for digital set-top boxes or digital broadcast operations with EchoStar on acceptable terms or at all. Equipment, transponder leasing and digital broadcast operation costs may increase beyond our current expectations. EchoStar's inability to develop and produce, or our inability to obtain, equipment with the latest technology, or our inability to obtain transponder capacity and digital broadcast operations and other services from third parties, could affect our subscriber acquisition and churn and cause related revenue to decline.

Furthermore, due to the lack of compatibility of our infrastructure with the set-top boxes of a provider other than EchoStar, any transition to a new supplier of set-top boxes could take a significant period of time to complete, cause us to incur significant costs and negatively affect our gross new subscriber activations and subscriber churn. For example, the proprietary nature of the Sling technology and certain other technology used in EchoStar's set-top boxes may significantly limit our ability to obtain set-top boxes with the same or similar features from any other provider of set-top boxes.

If we were to switch to another provider of set-top boxes, we may have to implement additional infrastructure to support the set-top boxes purchased from such new provider, which could significantly increase our costs. In addition, differences in, among other things, the user interface between set-top boxes provided by EchoStar and those of any other provider could cause subscriber confusion, which could increase our costs and have a material adverse effect on our gross new subscriber activations and subscriber churn. Furthermore, switching to a new provider of set-top boxes may cause a reduction in our supply of set-top boxes and thus delay our ability to ship set-top boxes, which could have a material adverse effect on our gross new subscriber activations and subscriber churn rate.

We operate in an extremely competitive environment and our success may depend in part on our timely introduction and implementation of, and effective investment in, new competitive products and services, the failure of which could negatively impact our business.

Our operating results are dependent to a significant extent upon our ability to continue to introduce new products and services and to upgrade existing products and services on a timely basis, and to reduce costs of our existing products and services. We may not be able to successfully identify new product or service opportunities or develop and market these opportunities in a timely or cost-effective manner. The research and development of new, technologically advanced products is a complex and uncertain process requiring high levels of innovation and investment. The success of new product and service development depends on many factors, including among others, the following:

- difficulties and delays in the development, production, timely completion, testing and marketing of products and services;
- the cost of the products and services;
- proper identification of customer need and customer acceptance of products;
- the development of, approval of and compliance with industry standards;
- the significant amount of resources we must devote to the development of new technologies; and
- the ability to differentiate our products and services and compete with other companies in the same markets.

If our products and services, including without limitation, our new whole-home HD DVR entertainment system featuring the Hopper, are not competitive or do not work properly, our business could suffer and our financial performance could be negatively impacted. If the quality of our products and services do not meet our customers' expectations or our products are found to be defective, then our sales and revenues, and ultimately our reputation, could be negatively impacted.

Technology in our industry changes rapidly and our inability to offer new subscribers and upgrade existing subscribers with more advanced equipment could cause our products and services to become obsolete.

Technology in the pay-TV industry changes rapidly as new technologies are developed, which could cause our products and services to become obsolete. We and our suppliers may not be able to keep pace with technological developments. If the new technologies on which we intend to focus our research and development investments fail to achieve acceptance in the marketplace, our competitive position could be negatively impacted causing a reduction in our revenues and earnings. We may also be at a competitive disadvantage in developing and introducing complex new products and services because of the substantial costs we may incur in making these products or services available across our installed base of approximately 14 million subscribers. For example, our competitors could use proprietary technologies that are perceived by the market as being superior. Further, after we have incurred substantial costs, one or more of the products or services under our development, or under development by one or more of our strategic partners, could become obsolete prior to it being widely adopted.

In addition, our competitive position depends in part on our ability to offer new subscribers and upgrade existing subscribers with more advanced equipment, such as receivers with DVR and HD technology and by otherwise making additional infrastructure investments, such as those related to our information technology and call centers. Furthermore, the continued demand for HD programming continues to require investments in additional satellite capacity. We may not be able to pass on to our subscribers the entire cost of these upgrades and infrastructure investments.

New technologies could also create new competitors for us. For instance, we face increasing consumer demand for the delivery of digital video services via the Internet, including providing what we refer to as "TV Everywhere." We expect to continue to face increased threats from companies who use the Internet to deliver digital video services as the speed and quality of broadband and wireless networks continues to improve.

Technological innovation is important to our success and depends, to a significant degree, on the work of technically skilled employees. We rely on EchoStar to design and develop set-top boxes with advanced features and functionality and solutions for providing digital video services via the Internet. If EchoStar is unable to attract and retain appropriately technically skilled employees, our competitive position could be materially and adversely affected. In addition, delays in the delivery of components or other unforeseen problems associated with our technology may occur that could materially and adversely affect our ability to generate revenue, offer new products and services and remain competitive.

We rely on a single vendor or a limited number of vendors to provide certain key products or services to us such as information technology support, billing systems, and security access devices, and the inability of these key vendors to meet our needs could have a material adverse effect on our business.

Historically, we have contracted with a single vendor or a limited number of vendors to provide certain key products or services to us such as information technology support, billing systems, and security access devices. If these vendors are unable to meet our needs because they fail to perform adequately, are no longer in business, are experiencing shortages or discontinue a certain product or service we need, our business, financial position and results of operations may be adversely affected. While alternative sources for these products and services exist, we may not be able to develop these alternative sources quickly and cost-effectively which could materially impair our ability to timely deliver our products to our subscribers or operate our business. Furthermore, our vendors may request changes in pricing, payment terms or other contractual obligations between the parties, which could cause us to make substantial additional investments.

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Our sole supplier of new set-top boxes, EchoStar, relies on a few suppliers and in some cases a single supplier, for many components of our new set-top boxes, and any reduction or interruption in supplies or significant increase in the price of supplies could have a negative impact on our business.

EchoStar relies on a few suppliers and in some cases a single supplier, for many components of our new set-top boxes that we provide to subscribers in order to deliver our digital television services. Our ability to meet customer demand depends, in part, on EchoStar's ability to obtain timely and adequate delivery of quality materials, parts and components from suppliers. In the event of an interruption of supply or a significant price increase from these suppliers, EchoStar may not be able to diversify sources of supply in a timely manner, which could have a negative impact on our business. Further, due to increased demand for products, many electronic manufacturers are experiencing shortages for certain components. EchoStar has experienced in the past and may continue to experience shortages driven by raw material availability, manufacturing capacity, labor shortages, industry allocations, natural disasters and significant changes in the financial or business conditions of our suppliers that negatively impact our operations.

For example, during 2011, several regions of Thailand experienced severe flooding, causing damage to infrastructure, housing and factories. Certain of EchoStar's hard drive suppliers are located in Thailand. There is uncertainty regarding the ultimate impact of this event on our business, but there is a risk in the future that EchoStar could experience delays or other constraints in obtaining hard drive components. There can be no assurance that we will not encounter shortages in the future or that such shortages will not negatively impact our operations. Any such delays or constraints could have a material adverse affect on our business, financial condition and results of operations, including, among other things, our gross new subscriber activations.

Our programming signals are subject to theft, and we are vulnerable to other forms of fraud that could require us to make significant expenditures to remedy.

Increases in theft of our signal or our competitors' signals could, in addition to reducing new subscriber activations, also cause subscriber churn to increase. We use microchips embedded in credit card-sized cards, called "smart cards" or Security Access Devices.

Our signal encryption has been compromised in the past and may be compromised in the future even though we continue to respond with significant investment in security measures, such as Security Access Device replacement programs and updates in security software, that are intended to make signal theft more difficult. It has been our prior experience that security measures may only be effective for short periods of time or not at all and that we remain susceptible to additional signal theft. During 2009, we completed the replacement of our Security Access Devices and re-secured our system. We expect additional future replacements of these devices will be necessary to keep our system secure. We cannot ensure that we will be successful in reducing or controlling theft of our programming content and we may incur additional costs in the future if our system's security is compromised.

We are also vulnerable to other forms of fraud. While we are addressing certain fraud through a number of actions, including terminating retailers that we believe violated DISH Network's business rules, there can be no assurance that we will not continue to experience fraud which could impact our gross new subscriber activations and subscriber churn. Sustained economic weakness may create greater incentive for signal theft and other forms of fraud, which could lead to higher subscriber churn and reduced revenue.

We depend on third parties to solicit orders for DISH services that represent a significant percentage of our total gross new subscriber activations.

Most of our retailers are not exclusive to us and some of our retailers may favor our competitors' products and services over ours based on the relative financial arrangements associated with marketing our products and services and those of our competitors. Furthermore, most of these retailers are significantly smaller than we are and may be more susceptible to sustained economic weaknesses that make it more difficult for them to operate profitably. Because our retailers receive most of their incentive value at activation and not over an extended period of time, our interests in obtaining and retaining subscribers through good customer service may not always be aligned with our retailers. It may be difficult to better align our interests with our resellers' because of their capital and liquidity

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constraints. Loss of these relationships could have an adverse effect on our subscriber base and certain of our other key operating metrics because we may not be able to develop comparable alternative distribution channels.

Our local programming strategy faces uncertainty because we may not be able to obtain necessary retransmission consent agreements at acceptable rates from local network stations.

The Copyright Act generally gives satellite companies a statutory copyright license to retransmit local broadcast channels by satellite back into the market from which they originated, subject to obtaining the retransmission consent of local network stations that do not elect "must carry" status, as required by the Communications Act. If we fail to reach retransmission consent agreements with such broadcasters, we cannot carry their signals. This could have an adverse effect on our strategy to compete with cable and other satellite companies that provide local signals. While we have been able to reach retransmission consent agreements with most of these local network stations, there remain stations with which we have not been able to reach an agreement. We cannot be sure that we will secure these agreements or that we will secure new agreements on acceptable terms (or at all) upon the expiration of our current retransmission consent agreements, some of which are short-term. In recent years, national broadcasters have used their ownership of certain local broadcast stations to require us to carry additional cable programming in exchange for retransmission consent of their local broadcast stations. These requirements may place constraints on available capacity on our satellites for other programming. Furthermore, the rates we are charged for retransmitting local channels have been increasing. We may be unable to pass these increased programming costs on to our customers, which could have a material adverse effect on our financial condition and results of operations.

We have limited owned and leased satellite capacity and failures or reduced capacity could adversely affect our business.

Operation of our programming service requires that we have adequate satellite transmission capacity for the programming we offer. Moreover, current competitive conditions require that we continue to expand our offering of new programming, particularly by expanding local HD coverage and offering more HD national channels. While we generally have had in-orbit satellite capacity sufficient to transmit our existing channels and some backup capacity to recover the transmission of certain critical programming, our backup capacity is limited.

Our ability to earn revenue depends on the usefulness of our satellites, each of which has a limited useful life. A number of factors affect the useful lives of the satellites, including, among other things, the quality of their construction, the durability of their component parts, the ability to continue to maintain proper orbit and control over the satellite's functions, the efficiency of the launch vehicle used, and the remaining on-board fuel following orbit insertion. Generally, the minimum design life of each of our satellites ranges from 12 to 15 years. We can provide no assurance, however, as to the actual useful lives of the satellites. Our operating results could be adversely affected if the useful life of any of our satellites were significantly shorter than 12 years from the launch date.

In the event of a failure or loss of any of our satellites, we may need to acquire or lease additional satellite capacity or relocate one of our other satellites and use it as a replacement for the failed or lost satellite, any of which could have a material adverse effect on our business, financial condition and results of operations. Such a failure could result in a prolonged loss of critical programming or a significant delay in our plans to expand programming as necessary to remain competitive. A relocation would require FCC approval and, among other things, a showing to the FCC that the replacement satellite would not cause additional interference compared to the failed or lost satellite. We cannot be certain that we could obtain such FCC approval. If we choose to use a satellite in this manner, this use could adversely affect our ability to satisfy certain operational conditions associated with our authorizations. Failure to satisfy those conditions could result in the loss of such authorizations, which would have an adverse effect on our ability to generate revenues.

Our owned and leased satellites are subject to construction, launch, operational and environmental risks that could limit our ability to utilize these satellites.

Construction and launch risks. A key component of our business strategy is our ability to expand our offering of new programming and services, including increased local and HD programming. To accomplish this goal, we need to construct and launch satellites. Satellite construction and launch is subject to significant risks, including construction and launch delays, launch failure and incorrect orbital placement. Certain launch vehicles that may be

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used by us have either unproven track records or have experienced launch failures in the recent past. The risks of launch delay and failure are usually greater when the launch vehicle does not have a track record of previous successful flights. Launch failures result in significant delays in the deployment of satellites because of the need both to construct replacement satellites, which can take more than three years, and to obtain other launch opportunities. Significant construction or launch delays could materially and adversely affect our ability to generate revenues. If we were unable to obtain launch insurance, or obtain launch insurance at rates we deem commercially reasonable, and a significant launch failure were to occur, it could have a material adverse effect on our ability to fund future satellite procurement and launch opportunities.

In addition, the occurrence of future launch failures for other operators may delay the deployment of our satellites and materially and adversely affect our ability to insure the launch of our satellites at commercially reasonable premiums, if at all. Please see further discussion under the caption "We generally do not have commercial insurance coverage on the satellites we use and could face significant impairment charges if one of our satellites fails" below.

*Operational risks*. Satellites are subject to significant operational risks while in orbit. These risks include malfunctions, commonly referred to as anomalies, that have occurred in our satellites and the satellites of other operators as a result of various factors, such as satellite manufacturers' errors, problems with the power systems or control systems of the satellites and general failures resulting from operating satellites in the harsh environment of space.

Although we work closely with the satellite manufacturers to determine and eliminate the cause of anomalies in new satellites and provide for redundancies of many critical components in the satellites, we may experience anomalies in the future, whether of the types described above or arising from the failure of other systems or components.

Any single anomaly or series of anomalies could materially and adversely affect our operations and revenues and our relationship with current customers, as well as our ability to attract new customers for our pay-TV services. In particular, future anomalies may result in the loss of individual transponders on a satellite, a group of transponders on that satellite or the entire satellite, depending on the nature of the anomaly. Anomalies may also reduce the expected useful life of a satellite, thereby reducing the channels that could be offered using that satellite, or create additional expenses due to the need to provide replacement or back-up satellites. You should review the disclosures relating to satellite anomalies set forth under Note 7 in the Notes to our Consolidated Financial Statements in Item 15 of this Annual Report on Form 10-K.

*Environmental risks.* Meteoroid events pose a potential threat to all in-orbit satellites. The probability that meteoroids will damage those satellites increases significantly when the Earth passes through the particulate stream left behind by comets. Occasionally, increased solar activity also poses a potential threat to all in-orbit satellites.

Some decommissioned spacecraft are in uncontrolled orbits that pass through the geostationary belt at various points, and present hazards to operational spacecraft, including our satellites. We may be required to perform maneuvers to avoid collisions and these maneuvers may prove unsuccessful or could reduce the useful life of the satellite through the expenditure of fuel to perform these maneuvers. The loss, damage or destruction of any of our satellites as a result of an electrostatic storm, collision with space debris, malfunction or other event could have a material adverse effect on our business, financial condition and results of operations.

We generally do not have commercial insurance coverage on the satellites we use and could face significant impairment charges if one of our satellites fails.

Generally, we do not carry launch or in-orbit insurance on the satellites we use. We currently do not carry in-orbit insurance on any of our satellites and generally do not use commercial insurance to mitigate the potential financial impact of launch or in-orbit failures because we believe that the cost of insurance premiums is uneconomical relative to the risk of such failures. If one or more of our in-orbit satellites fail, we could be required to record significant impairment charges.

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## We may have potential conflicts of interest with EchoStar due to our common ownership and management.

Questions relating to conflicts of interest may arise between EchoStar and us in a number of areas relating to our past and ongoing relationships. Areas in which conflicts of interest between EchoStar and us could arise include, but are not limited to, the following:

- Cross officerships, directorships and stock ownership. We have certain overlap in directors and executive officers with EchoStar, which may lead to conflicting interests. Our Board of Directors and executive officers include persons who are members of the Board of Directors of EchoStar, including Charles W. Ergen, who serves as the Chairman of EchoStar and us. The executive officers and the members of our Board of Directors who overlap with EchoStar have fiduciary duties to EchoStar's shareholders. For example, there is the potential for a conflict of interest when we or EchoStar look at acquisitions and other corporate opportunities that may be suitable for both companies. In addition, certain of our directors and officers own EchoStar stock and options to purchase EchoStar stock, which they acquired or were granted prior to the Spin-off of EchoStar from us, including Mr. Ergen, who owns approximately 50.7% of the total equity (assuming conversion of only the Class B Common Stock held by Mr. Ergen into Class A Common Stock) and controls approximately 75.6% of the voting power of EchoStar. Mr. Ergen's beneficial ownership of EchoStar excludes 8,734,250 shares of its Class A Common Stock issuable upon conversion of shares of its Class B Common Stock currently held by certain trusts established by Mr. Ergen for the benefit of his family. These trusts beneficially own approximately 18.3% of EchoStar's total equity securities (assuming conversion of only the Class B Common Stock held by such trusts into Class A Common Stock) and possess approximately 16.9% of EchoStar's total voting power. These ownership interests could create actual, apparent or potential conflicts of interest when these individuals are faced with decisions that could have different implications for us and EchoStar. Furthermore, Charles W. Ergen, our Chairman, and Roger Lynch, Executive Vice President, Advanced Technologies, are employed by both us and EchoStar and Paul Orban, our Senior Vice President and Controller, provides management services to EchoStar pursuant to a management services agreement between EchoStar and us. These individuals may have actual or apparent conflicts of interest with respect to matters involving or affecting each company.
- Intercompany agreements related to the Spin-off. We have entered into certain agreements with EchoStar pursuant to which we provide EchoStar with certain management, administrative, accounting, tax, legal and other services, for which EchoStar pays us our cost plus a fixed margin. In addition, we have entered into a number of intercompany agreements covering matters such as tax sharing and EchoStar's responsibility for certain liabilities previously undertaken by us for certain of EchoStar's businesses. We have also entered into certain commercial agreements with EchoStar pursuant to which EchoStar, among other things, sells set-top boxes and related equipment to us at specified prices. The terms of certain of these agreements were established while EchoStar was a wholly-owned subsidiary of us and were not the result of arm's length negotiations. The allocation of assets, liabilities, rights, indemnifications and other obligations between EchoStar and us under the separation and other intercompany agreements we entered into with EchoStar in connection with the Spin-off of EchoStar may have been different if agreed to by two unaffiliated parties. Had these agreements been negotiated with unaffiliated third parties, their terms may have been more favorable, or less favorable, to us. In addition, conflicts could arise between us and EchoStar in the interpretation or any extension or renegotiation of these existing agreements.
- Additional intercompany transactions. EchoStar or its affiliates have and will continue to enter into
  transactions with us or our subsidiaries or other affiliates. Although the terms of any such transactions will
  be established based upon negotiations between EchoStar and us and, when appropriate, subject to the
  approval of a committee of the non-interlocking directors or in certain instances non-interlocking
  management, there can be no assurance that the terms of any such transactions will be as favorable to us or
  our subsidiaries or affiliates as may otherwise be obtained between unaffiliated parties.
- Business opportunities. We have retained interests in various companies that have subsidiaries or
  controlled affiliates that own or operate domestic or foreign services that may compete with services
  offered by EchoStar. We may also compete with EchoStar when we participate in auctions for spectrum or
  orbital slots for our satellites. In addition, EchoStar may in the future use its satellites, uplink and
  transmission assets to compete directly against us in the subscription television business.

We may not be able to resolve any potential conflicts, and, even if we do so, the resolution may be less favorable to us than if we were dealing with an unaffiliated party.

We do not have any agreements with EchoStar that would prevent either company from competing with the other.

## We rely on key personnel and the loss of their services may negatively affect our businesses.

We believe that our future success will depend to a significant extent upon the performance of Charles W. Ergen, our Chairman, and certain other executives. The loss of Mr. Ergen or of certain other key executives could have a material adverse effect on our business, financial condition and results of operations. Although all of our executives have executed agreements limiting their ability to work for or consult with competitors if they leave us, we do not have employment agreements with any of them. Paul W. Orban, our Senior Vice President and Controller, provides services to EchoStar pursuant to a management services agreement with EchoStar. In addition, Roger J. Lynch also serves as Executive Vice President, Advanced Technologies of EchoStar. To the extent these and other officers are performing services for EchoStar, this may divert their time and attention away from our business and may therefore adversely affect our business.

## Acquisition and Capital Structure Risks Affecting our Business

We have agreed to acquire certain spectrum and other assets from DBSD North America and TerreStar and we have paid substantially all of the purchase price for these acquisitions. If we are unable to obtain certain regulatory approvals and waivers, or they are granted in a manner that varies from the form we have requested, the value of these assets may be impaired. To the extent we receive these approvals and waivers, we will be required to make significant additional investments or partner with others to commercialize these assets.

During the first half of 2011, we entered into a transaction to acquire 100% of the equity of reorganized DBSD North America for approximately \$1.4 billion upon DBSD North America's emergence from bankruptcy, which included capital stock and convertible securities of, and certain claims related to, DBSD North America. In addition, in June 2011, we entered into the TerreStar Transaction for a purchase price of \$1.375 billion. We have paid all but \$30 million of the purchase price for the TerreStar Transaction, which will be paid upon closing of the TerreStar Transaction, or upon certain other conditions being met under the asset purchase agreement. Additionally, during the fourth quarter 2011, we and Sprint entered into the Sprint Settlement Agreement pursuant to which all disputed issues relating to our acquisition of DBSD North America and the TerreStar Transaction were resolved between us and Sprint, including, but not limited to, issues relating to costs allegedly incurred by Sprint to relocate users from the spectrum now licensed to DBSD North America and TerreStar. Pursuant to the Sprint Settlement Agreement, we made a net payment of approximately \$114 million to Sprint. Our ultimate acquisition of 100% of the equity of reorganized DBSD North America and consummation of the TerreStar Transaction are subject to certain conditions, including approval by the FCC.

Under our agreements to acquire DBSD North America and purchase TerreStar's assets, we paid substantially all of the purchase price for both transactions prior to the receipt of certain regulatory approvals (the FCC with respect to DBSD North America, and the FCC and Industry Canada with respect to TerreStar). On February 7, 2012, Industry Canada approved the transfer of the Canadian spectrum licenses held by TerreStar to us. If the remaining required approvals are not obtained, subject to certain exceptions, we have the right to require and direct the sale of some or all of the assets of the relevant company to a third party and we would be entitled to the proceeds from such a sale. These proceeds could, however, be substantially less than amounts we have paid in the respective transactions.

In addition, our consolidated FCC applications for approval of the license transfers from DBSD North America and TerreStar were accompanied by requests for waiver of the integrated service requirement, the spare satellite requirement and various technical provisions. Waiver of the integrated service requirement would allow DISH to offer single-mode terrestrial terminals to customers who do not desire satellite functionality. The spectrum licenses currently held by DBSD North America and TerreStar do not include a waiver of this integrated service requirement. Our integrated service requirement waiver request has been opposed by certain parties, and there can be no assurance that the FCC will approve it. If our FCC applications and waiver requests are not granted by the FCC, or are granted in a manner that varies from the form we have requested, it could cause the value of these assets to be impaired, potentially requiring us to take significant write-downs on these assets. We assess potential

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impairments to these assets annually, or more often if indicators of impairment arise, to determine whether an impairment condition may exist. We use a probability weighted analysis considering estimated future cash flows discounted at a rate commensurate with the risk involved and market based data to assess potential impairments.

To the extent we receive these approvals and waivers, there can be no assurance that we will be able to develop and implement a business model that will realize a return on these spectrum investments or that we will be able to profitably deploy the assets represented by these spectrum investments. We will likely be required to make significant additional investments or partner with others to commercialize these licenses. Because we have not received approval from the FCC, we do not yet know the full costs (including any build-out requirements) associated with complying with regulations applicable to our acquisition of DBSD North America or the TerreStar Transaction. Depending on the nature and scope of such commercialization and build-out, any such investment or partnership could vary significantly, which may affect the carrying value of our investments and our future financial condition or results of operations.

We have made a substantial investment in certain 700 MHz wireless licenses and will be required to make significant additional investments or partner with others to commercialize these licenses.

In 2008, we paid \$712 million to acquire certain 700 MHz wireless licenses, which were granted to us by the FCC in February 2009. To commercialize these licenses and satisfy the associated FCC build-out requirements, we will be required to make significant additional investments or partner with others. Depending on the nature and scope of such commercialization and build-out, any such investment or partnership could vary significantly. Part or all of these licenses may be terminated if the associated FCC build-out requirements are not satisfied.

There can be no assurance that we will be able to develop and implement a business model that will realize a return on these investments and profitably deploy the spectrum represented by the 700 MHz licenses.

Furthermore, the fair values of wireless licenses may vary significantly in the future. In particular, valuation swings could occur if:

- consolidation in the wireless industry allows or requires wireless carriers to sell significant portions of their wireless spectrum holdings, which could in turn reduce the value of our spectrum holdings; or
- a sudden large sale of spectrum by one or more wireless providers occurs.

In addition, the fair value of wireless licenses could decline as a result of the FCC's pursuit of policies, including auctions, designed to increase the number of wireless licenses available in each of our markets. If the fair value of our 700 MHz licenses were to decline significantly, the value of our 700 MHz licenses could be subject to non-cash impairment charges. We assess potential impairments to our indefinite-lived intangible assets annually or more often if indicators of impairment arise to determine whether there is evidence that indicate an impairment condition may exist.

Our Blockbuster business, and retail stores in particular, face risks, including, among other things, operational challenges and increasing competition from video rental kiosk, streaming and mail order businesses that may negatively impact the business, financial condition or results of operations of Blockbuster.

On April 26, 2011, we completed the Blockbuster Acquisition. As of December 31, 2011, Blockbuster operated over 1,500 retail stores in the United States. Blockbuster's retail store operations involve the management and distribution of product inventories, and we have limited experience in operating retail stores. Factors that are unique to the Blockbuster business, compared to our existing businesses, include, among other things, maintaining adequate inventory, controlling shrinkage due to theft and loss, managing excess inventory and product fulfillment. Prior to the acquisition, Blockbuster experienced significant operating and financial challenges, which resulted in Blockbuster commencing bankruptcy proceedings. If we are unable to successfully address these challenges and risks, our Blockbuster business, financial condition or results of operations may likely suffer.

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In addition, our Blockbuster retail store operations face increasing competition from video rental kiosk, streaming and mail order businesses. These competitive pressures have contributed to weak store-level financial performance at many of our Blockbuster retail stores. We expect to close over 500 domestic stores during the first half of 2012 as a result of weak store-level financial performance.

We continue to evaluate the impact of certain factors, including, among other things, competitive pressures, the scale of our Blockbuster retail operations and other issues impacting the store-level financial performance of our Blockbuster retail stores. These factors, or other reasons, could lead us to close additional Blockbuster retail stores. There is no assurance that we will achieve the expected benefits from the Blockbuster Acquisition.

We may pursue acquisitions and other strategic transactions to complement or expand our business that may not be successful and we may lose up to the entire value of our investment in these acquisitions and transactions.

Our future success may depend on opportunities to buy other businesses or technologies that could complement, enhance or expand our current business or products or that might otherwise offer us growth opportunities.

We may be unable to obtain in the anticipated timeframe, or at all, any regulatory approvals required to complete proposed acquisitions and other strategic transactions. Furthermore, the conditions imposed for obtaining any necessary approvals could delay the completion of such transactions for a significant period of time or prevent them from occurring at all. We may not be able to complete such transactions and such transactions, if executed, pose significant risks and could have a negative effect on our operations. Any transactions that we are able to identify and complete may involve a number of risks, including:

- the diversion of our management's attention from our existing business to integrate the operations and personnel of the acquired or combined business or joint venture;
- possible adverse effects on our operating results during the integration process;
- a high degree of risk involved in these transactions, which could become substantial over time, and higher exposure to significant financial losses if the underlying ventures are not successful;
- our possible inability to achieve the intended objectives of the transaction; and
- the risks associated with complying with regulations applicable to the acquired business, which
  may cause us to incur substantial expenses.

In addition, we may not be able to successfully or profitably integrate, operate, maintain and manage our newly acquired operations or employees. We may not be able to maintain uniform standards, controls, procedures and policies, and this may lead to operational inefficiencies. In addition, the integration process may strain our financial and managerial controls and reporting systems and procedures.

New acquisitions, joint ventures and other transactions may require the commitment of significant capital that would otherwise be directed to investments in our existing businesses. Commitment of this capital may cause us to defer or suspend any share repurchases that we otherwise may have made.

These transactions pose substantial risks and require the commitment of significant capital both to complete the acquisitions and to operate the acquired businesses following their acquisition. These acquisitions may result in significant financial losses if the intended objectives of the transactions are not achieved. Some of the businesses acquired by us have experienced significant operating and financial challenges in their recent history, which in some cases resulted in these businesses commencing bankruptcy proceedings. We may acquire similar businesses in the future. There is no assurance that we will be able to successfully address the challenges and risks encountered by these businesses following their acquisition. If we are unable to successfully address these challenges and risks, our business, financial condition or results of operations may likely suffer.

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We may need additional capital, which may not be available on acceptable terms or at all, to continue investing in our business and to finance acquisitions and other strategic transactions.

We may need to raise additional capital in the future, which may not be available on acceptable terms or at all, to among other things, continue investing in our business, construct and launch new satellites, and to pursue acquisitions and other strategic transactions.

Furthermore, weakness in the equity markets could make it difficult for us to raise equity financing without incurring substantial dilution to our existing shareholders. In addition, sustained economic weakness or weak results of operations may limit our ability to generate sufficient internal cash to fund these investments, capital expenditures, acquisitions and other strategic transactions. As a result, these conditions make it difficult for us to accurately forecast and plan future business activities because we may not have access to funding sources necessary for us to pursue organic and strategic business development opportunities.

A portion of our investment portfolio is invested in securities that have experienced limited or no liquidity and may not be immediately accessible to support our financing needs.

A portion of our investment portfolio is invested in auction rate securities, mortgage backed securities, and strategic investments, and as a result a portion of our portfolio has restricted liquidity. Liquidity in the markets for these investments has been adversely impacted. If the credit ratings of these securities deteriorate or the lack of liquidity in the marketplace continues, we may be required to record further impairment charges. Moreover, the sustained uncertainty of domestic and global financial markets has greatly affected the volatility and value of our marketable investment securities. To the extent we require access to funds, we may need to sell these securities under unfavorable market conditions, record further impairment charges and fall short of our financing needs.

# We have substantial debt outstanding and may incur additional debt.

As of December 31, 2011, our total debt, including the debt of our subsidiaries, was \$7.494 billion. Our debt levels could have significant consequences, including:

- requiring us to devote a substantial portion of our cash to make interest and principal payments on our debt, thereby reducing the amount of cash available for other purposes. As a result, we would have limited financial and operating flexibility in responding to changing economic and competitive conditions;
- limiting our ability to raise additional debt because it may be more difficult for us to obtain debt financing on attractive terms; and
- placing us at a disadvantage compared to our competitors that have less debt.

In addition, we may incur substantial additional debt in the future. The terms of the indentures relating to our senior notes permit us to incur additional debt. If new debt is added to our current debt levels, the risks we now face could intensify.

It may be difficult for a third party to acquire us, even if doing so may be beneficial to our shareholders, because of our ownership structure.

Certain provisions of our certificate of incorporation and bylaws may discourage, delay or prevent a change in control of our company that a shareholder may consider favorable. These provisions include the following:

- a capital structure with multiple classes of common stock: a Class A that entitles the holders to one vote per share, a Class B that entitles the holders to ten votes per share, a Class C that entitles the holders to one vote per share, except upon a change in control of our company in which case the holders of Class C are entitled to ten votes per share;
- a provision that authorizes the issuance of "blank check" preferred stock, which could be issued by our Board of Directors to increase the number of outstanding shares and thwart a takeover attempt;
- a provision limiting who may call special meetings of shareholders; and

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 a provision establishing advance notice requirements for nominations of candidates for election to our Board of Directors or for proposing matters that can be acted upon by shareholders at shareholder meetings.

In addition, pursuant to our certificate of incorporation we have a significant amount of authorized and unissued stock which would allow our Board of Directors to issue shares to persons friendly to current management, thereby protecting the continuity of its management, or which could be used to dilute the stock ownership of persons seeking to obtain control of us.

### We are controlled by one principal stockholder who is also our Chairman.

Charles W. Ergen, our Chairman, currently beneficially owns approximately 53.2% of our total equity securities (assuming conversion of only the Class B Common Stock held by Mr. Ergen into Class A Common Stock) and possesses approximately 90.4% of the total voting power. Mr. Ergen's beneficial ownership of shares of Class A Common Stock excludes 4,245,151 shares of Class A Common Stock issuable upon conversion of shares of Class B Common Stock currently held by certain trusts established by Mr. Ergen for the benefit of his family. These trusts beneficially own approximately 2.0% of our total equity securities (assuming conversion of only the Class B Common Stock held by such trusts into Class A Common Stock) and possess approximately 1.6% of the total voting power. Through his voting power, Mr. Ergen has the ability to elect a majority of our directors and to control all other matters requiring the approval of our stockholders. As a result, DISH Network is a "controlled company" as defined in the Nasdaq listing rules and is, therefore, not subject to Nasdaq requirements that would otherwise require us to have: (i) a majority of independent directors; (ii) a nominating committee composed solely of independent directors or a compensation committee composed solely of independent directors; and (iv) director nominees selected, or recommended for the Board's selection, either by a majority of the independent directors or a nominating committee composed solely of independent directors.

## Legal and Regulatory Risks Affecting our Business

If Voom prevails in its breach of contract suit against us, we could be required to pay substantial damages, which would have a material adverse affect on our financial position and results of operations.

In January 2008, Voom HD Holdings ("Voom") filed a lawsuit against us in New York Supreme Court, alleging breach of contract and other claims arising from our termination of the affiliation agreement governing carriage of certain Voom HD channels on the DISH pay-TV service. At that time, Voom also sought a preliminary injunction to prevent us from terminating the agreement. The Court denied Voom's request, finding, among other things, that Voom had not demonstrated that it was likely to prevail on the merits. In April 2010, we and Voom each filed motions for summary judgment. Voom later filed two motions seeking discovery sanctions. On November 9, 2010, the Court issued a decision denying both motions for summary judgment, but granting Voom's motions for discovery sanctions. The Court's decision provides for an adverse inference jury instruction at trial and precludes our damages expert from testifying at trial. We appealed the grant of Voom's motion for discovery sanctions to the New York State Supreme Court, Appellate Division, First Department. On February 15, 2011, the appellate court granted our motion to stay the trial pending our appeal. On January 31, 2012, the appellate court affirmed the order imposing discovery sanctions and precluding our damages expert from testifying at trial. We are seeking leave to appeal to New York's highest state court, the Court of Appeals. A trial date has not been set. Voom is claiming over \$2.5 billion in damages. If we are unsuccessful in our suit with Voom, we may be required to pay substantial damages, which would have a material adverse affect on our financial position and results of operations.

# Our business depends on certain intellectual property rights and on not infringing the intellectual property rights of others.

We rely on our patents, copyrights, trademarks and trade secrets, as well as licenses and other agreements with our vendors and other parties, to use our technologies, conduct our operations and sell our products and services. Legal challenges to our intellectual property rights and claims of intellectual property infringement by third parties could require that we enter into royalty or licensing agreements on unfavorable terms, incur substantial monetary liability or be enjoined preliminarily or permanently from further use of the intellectual property in question or from the continuation of our businesses as currently conducted, which could require us to change our business practices or limit our ability to compete effectively or could have an adverse effect on our results of operations. Even if we believe any such challenges or claims are without merit, they can be time-consuming and costly to defend and divert management's attention and resources away from our business. Moreover, because of the rapid pace of technological change, we rely on technologies developed or licensed by third parties, and if we are unable to obtain or continue to obtain licenses from these third parties on reasonable terms, our business, financial position and results of operations could be adversely affected.

# We are party to various lawsuits which, if adversely decided, could have a significant adverse impact on our business, particularly lawsuits regarding intellectual property.

We are subject to various legal proceedings and claims which arise in the ordinary course of business, including among other things, disputes with programmers regarding fees. Many entities, including some of our competitors, have or may in the future obtain patents and other intellectual property rights that cover or affect products or services related to those that we offer. In general, if a court determines that one or more of our products or services infringes on intellectual property held by others, we may be required to cease developing or marketing those products or services, to obtain licenses from the holders of the intellectual property at a material cost, or to redesign those products or services in such a way as to avoid infringing the intellectual property. If those intellectual property rights are held by a competitor, we may be unable to obtain the intellectual property at any price, which could adversely affect our competitive position. Please see further discussion under "Item 1. Business — Patents and Trademarks" of this Annual Report on Form 10-K.

We may not be aware of all intellectual property rights that our services or the products used in connection with our services may potentially infringe. In addition, patent applications in the United States are confidential until the Patent and Trademark Office issues a patent. Therefore, it is difficult to evaluate the extent to which our services or the products used in connection with our services may infringe claims contained in pending patent applications. Further, it is often not possible to determine definitively whether a claim of infringement is valid.

## Increased distribution of video content via the Internet could expose us to regulatory risk.

As a result of recent updates to certain of our programming agreements which allow us to, among other things, deliver certain authenticated content via the Internet, we are increasingly distributing content to our subscribers via the Internet. The ability to continue this strategy may depend in part on the FCC's success in implementing rules prohibiting discrimination against our distribution of content over networks owned by broadband and wireless Internet providers. For more information, see "Item 1. Business — Government Regulations — FCC Regulation under the Communications Act — Net Neutrality" of this Annual Report on Form 10-K.

# We depend on the Cable Act for access to programming from cable-affiliate programmers at non-discriminatory rates.

We purchase a large percentage of our programming from cable-affiliated programmers. The provisions of the Cable Act prohibiting exclusive contracting practices with cable-affiliated programmers were extended for another five-year period in September 2007. Cable companies appealed the FCC's decision, and while that decision was upheld by the D.C. Circuit in March 2010, that court indicated if the market continues to evolve, it is expected that the exclusivity prohibition may no longer be necessary. Any change in the Cable Act and the FCC's rules that currently limit the ability of cable-affiliated programmers to discriminate against competing businesses, such as ours, in the sale of programming could adversely affect our ability to acquire cable-affiliated programming at all or to acquire programming on a cost-effective basis. As a result, we may be limited in our ability to obtain access on

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nondiscriminatory terms to programming from programmers that are affiliated with cable system operators. In the case of certain types of programming affiliated with Comcast, Time-Warner Cable, and Liberty, the terms of access to the programming are subject to arbitration for a limited period of time if we and the programmer cannot reach agreement on terms, subject to FCC review. We cannot be sure that this procedure will result in favorable terms for us or that the FCC conditions that establish this procedure will be allowed to expire on their own terms.

In addition, affiliates of certain cable providers have denied us access to sports programming they feed to their cable systems terrestrially, rather than by satellite. The FCC recently held that new denials of such service are unfair if they have the purpose or effect of significantly hindering us from providing programming to consumers. However, we cannot be sure that we can prevail in a complaint related to such programming, and gain access to it. Our continuing failure to access such programming could materially and adversely affect our ability to compete in regions serviced by these cable providers.

### The injunction against our retransmission of distant networks, which is currently waived, may be reinstated.

Pursuant to STELA, we have been able to obtain a waiver of a court injunction that previously prevented us from retransmitting certain distant network signals under a statutory copyright license. Because of that waiver, we may once again provide distant network signals to eligible subscribers. To qualify for that waiver, we are required to provide local service in all 210 local markets in the U.S. on an ongoing basis. This condition poses a significant strain on our capacity. Moreover, we may lose that waiver if we are found to have failed to provide local service in any of the 210 local markets. If we lose the waiver, the injunction could be reinstated. Furthermore, depending on the severity of the failure, we may also be subject to other sanctions, which may include, among other things, damages. Pursuant to STELA, our compliance with certain conditions of the waiver is subject to periodic examination and review.

We are subject to significant regulatory oversight, and changes in applicable regulatory requirements, including any adoption or modification of laws or regulations relating to the Internet, could adversely affect our business.

DBS operators are subject to significant government regulation, primarily by the FCC and, to a certain extent, by Congress, other federal agencies and foreign, state and local authorities. Depending upon the circumstances, noncompliance with legislation or regulations promulgated by these entities could result in the suspension or revocation of our licenses or registrations, the termination or loss of contracts or the imposition of contractual damages, civil fines or criminal penalties, any of which could have a material adverse effect on our business, financial condition and results of operations. Furthermore, the adoption or modification of laws or regulations relating to video programming, satellite services, the Internet or other areas of our business could limit or otherwise adversely affect the manner in which we currently conduct our business. If we become subject to new regulations or legislation or new interpretations of existing regulations or legislation that govern Internet network neutrality, we may be required to incur additional expenses or alter our business model. The manner in which legislation governing Internet network neutrality may be interpreted and enforced cannot be precisely determined, which in turn could have an adverse effect on our business, financial condition and results of operations. You should review the regulatory disclosures under the caption "Item 1. Business — Government Regulation — FCC Regulation under the Communications Act" of this Annual Report on Form 10-K.

Our business depends on FCC licenses that can expire or be revoked or modified and applications for FCC licenses that may not be granted.

If the FCC were to cancel, revoke, suspend, restrict, significantly condition, or fail to renew any of our licenses or authorizations, or fail to grant our applications for FCC licenses, it could have a material adverse effect on our business, financial condition and results of operations. Specifically, loss of a frequency authorization would reduce the amount of spectrum available to us, potentially reducing the amount of services available to our subscribers. The materiality of such a loss of authorizations would vary based upon, among other things, the location of the frequency used or the availability of replacement spectrum. In addition, Congress often considers and enacts legislation that affects us and FCC proceedings to implement the Communications Act and enforce its regulations are ongoing. We cannot predict the outcomes of these legislative or regulatory proceedings or their effect on our business.

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### We are subject to digital HD "carry-one, carry-all" requirements that cause capacity constraints.

To provide any full-power local broadcast signal in any market, we are required to retransmit all qualifying broadcast signals in that market ("carry-one, carry-all"). The FCC has adopted digital carriage rules that require DBS providers to phase in carry-one, carry-all obligations with respect to the carriage of full-power broadcasters' HD signals by February 2013 in markets in which DISH elects to provide local channels in HD. In addition, STELA has imposed accelerated HD carriage requirements for noncommercial educational stations on DBS providers that do not have a certain contractual relationship with a certain number of such stations. DISH Network has entered into an agreement with a number of PBS stations to comply with the requirements. The carriage of additional HD signals on our pay-TV service could cause us to experience significant capacity constraints and prevent us from carrying additional popular national programs and/or carrying those national programs in HD.

In addition, there is a pending rulemaking before the FCC regarding whether to require DBS providers to carry all broadcast stations in a local market in both standard definition and HD if they carry any station in that market in both standard definition and HD. If we were required to carry multiple versions of each broadcast station, we would have to dedicate more of our finite satellite capacity to each broadcast station. We cannot predict the outcome or timing of that rulemaking process.

# There can be no assurance that there will not be deficiencies leading to material weaknesses in our internal control over financial reporting.

We periodically evaluate and test our internal control over financial reporting to satisfy the requirements of Section 404 of the Sarbanes-Oxley Act. On April 26, 2011, we completed the Blockbuster Acquisition. We are currently integrating policies, processes, people, technology and operations for the combined company. Management will continue to evaluate our internal control over financial reporting as we execute integration activities. Except as discussed above, our management has concluded that our internal control over financial reporting was effective as of December 31, 2011. If in the future we are unable to report that our internal control over financial reporting is effective (or if our auditors do not agree with our assessment of the effectiveness of, or are unable to express an opinion on, our internal control over financial reporting), investors, customers and business partners could lose confidence in the accuracy of our financial reports, which could in turn have a material adverse effect on our business, investor confidence in our financial results may weaken, and our stock price may suffer.

We may face other risks described from time to time in periodic and current reports we file with the SEC.

Item 1B. UNRESOLVED STAFF COMMENTS

None.

### **Item 2. PROPERTIES**

The following table sets forth certain information concerning our principal properties related to our DISH segment and our Blockbuster segment.

			Leased	From
Description/Use/Location	Segment(s) Using Property	Owned	EchoStar (1)	Other Third Party
Corporate headquarters, Englewood, Colorado	DISH		X	
Customer call center and general offices, Pine Brook, New Jersey	DISH			X
Customer call center and general offices, Tulsa, Oklahoma	DISH			X
Customer call center, Alvin, Texas	DISH			X
Customer call center, Bluefield, West Virginia	DISH	X		
Customer call center, Christiansburg, Virginia	DISH	X		
Customer call center, College Point, New York	DISH			X
Customer call center, Harlingen, Texas.	DISH	X		
Customer call center, Hilliard, Ohio	DISH			X
Customer call center, Littleton, Colorado	DISH		X	
Customer call center, Phoenix, Arizona	DISH			X
Customer call center, Thornton, Colorado	DISH	X		
Customer call center, warehouse and service center, El Paso, Texas	DISH	X		
Service center, Englewood, Colorado	DISH		X	
Service center, Spartanburg, South Carolina.	DISH			X
Warehouse and distribution center, Denver, Colorado	DISH			X
Warehouse and distribution center, Sacramento, California	DISH	X		
Warehouse, Denver, Colorado	DISH	X		
Warehouse, distribution and service center, Atlanta, Georgia	DISH			X
Warehouse and general offices, McKinney, Texas	Blockbuster			X

(1) See Note 20 in the Notes to our Consolidated Financial Statements in Item 15 of this Annual Report on Form 10-K for further discussion of our Related Party Transactions with EchoStar.

In addition to the principal properties listed above, we operate numerous DISH service centers strategically located in regions throughout the United States. Furthermore, we own or lease capacity on 13 satellites which are a major component of our DISH pay-TV service. See further discussion under "*Item 1. Business – Satellites*" in this Annual Report on Form 10-K.

### Item 3. LEGAL PROCEEDINGS

We are involved in a number of legal proceedings (including those described below) concerning matters arising in connection with the conduct of our business activities. Many of these proceedings are at preliminary stages, and many of these cases seek an indeterminate amount of damages. We regularly evaluate the status of the legal proceedings in which we are involved to assess whether a loss is probable or there is a reasonable possibility that a loss or additional loss may have been incurred and to determine if accruals are appropriate. If accruals are not appropriate, we further evaluate each legal proceeding to assess whether an estimate of the possible loss or range of possible loss can be made.

For certain cases described on the following pages, management is unable to provide a meaningful estimate of the possible loss or range of possible loss because, among other reasons, (i) the proceedings are in various stages; (ii) damages have not been sought; (iii) damages are unsupported and/or exaggerated; (iv) there is uncertainty as to the outcome of pending appeals or motions; (v) there are significant factual issues to be resolved; and/or (vi) there are novel legal issues or unsettled legal theories to be presented or a large number of parties (as with many patent-related cases). For these cases, however, management does not believe, based on currently available information, that the outcomes of these proceedings will have a material adverse effect on our financial condition, though the outcomes could be material to our operating results for any particular period, depending, in part, upon the operating results for such period.

#### Broadcast Innovation, L.L.C.

During 2001, Broadcast Innovation, L.L.C. ("Broadcast Innovation") filed a lawsuit against us, DirecTV, Thomson Consumer Electronics and others in United States District Court in Denver, Colorado. Broadcast Innovation is an entity that seeks to license an acquired patent portfolio without itself practicing any of the claims recited therein. The suit alleges infringement of United States Patent Nos. 6,076,094 (the "'094 patent") and 4,992,066 (the "'066 patent"). The '094 patent relates to certain methods and devices for transmitting and receiving data along with specific formatting information for the data. The '066 patent relates to certain methods and devices for providing the scrambling circuitry for a pay television system on removable cards. Subsequently, DirecTV and Thomson settled with Broadcast Innovation leaving us as the only defendant.

During 2004, the District Court issued an order finding the '066 patent invalid. Also in 2004, the District Court found the '094 patent invalid in a parallel case filed by Broadcast Innovation against Charter and Comcast. In 2005, the United States Court of Appeals for the Federal Circuit overturned that finding of invalidity with respect to the '094 patent and remanded the Charter case back to the District Court. During June 2006, Charter filed a request for reexamination of the '094 patent with the U.S. Patent and Trademark Office and, on December 13, 2011, the U.S. Patent and Trademark Office issued a certificate cancelling all claims of the '094 patent. On February 2, 2012, Broadcast Innovation dismissed the case against us with prejudice.

## Channel Bundling Class Action

During 2007, a purported class of cable and satellite subscribers filed an antitrust action against us in the United States District Court for the Central District of California. The suit also names as defendants DirecTV, Comcast, Cablevision, Cox, Charter, Time Warner, Inc., Time Warner Cable, NBC Universal, Viacom, Fox Entertainment Group and Walt Disney Company. The suit alleges, among other things, that the defendants engaged in a conspiracy to provide customers with access only to bundled channel offerings as opposed to giving customers the ability to purchase channels on an "a la carte" basis. On October 16, 2009, the District Court granted defendants' motion to dismiss with prejudice. On June 3, 2011, the U.S. Court of Appeals for the Ninth Circuit affirmed the District Court's motion to dismiss with prejudice. The plaintiff class sought rehearing en banc. On October 31, 2011, the Ninth Circuit issued an order vacating the June 3, 2011 order, directing that a 3-judge panel be reconstituted, and denying the plaintiff class' motion for rehearing. We intend to vigorously defend this case. We cannot predict with any degree of certainty the outcome of the suit or determine the extent of any potential liability or damages.

PX1093-045

### Cyberfone Systems, LLC (f/k/a LVL Patent Group, LLC)

On September 15, 2011, LVL Patent Group, LLC filed a complaint against our wholly-owned subsidiary DISH Network L.L.C., as well as EchoStar, EchoStar Technologies L.L.C., a wholly-owned subsidiary of EchoStar, and DirecTV in the United States District Court for the District of Delaware alleging infringement of United States Patent No. 6,044,382, which is entitled "Data Transaction Assembly Server." On November 18, 2011, Cyberfone Systems, LLC (f/k/a LVL Patent Group, LLC) filed an amended complaint making the same claim. DirecTV was dismissed from the case on January 4, 2012.

We intend to vigorously defend this case. In the event that a court ultimately determines that we infringe the asserted patent, we may be subject to substantial damages, which may include treble damages, and/or an injunction that could require us to materially modify certain features that we currently offer to consumers. We cannot predict with any degree of certainty the outcome of the suit or determine the extent of any potential liability or damages.

#### **ESPN**

During 2008, we filed a lawsuit against ESPN, Inc., ESPN Classic, Inc., ABC Cable Networks Group, Soapnet L.L.C. and International Family Entertainment (collectively, "ESPN") for breach of contract in New York State Supreme Court. Our complaint alleges that ESPN failed to provide us with certain high-definition feeds of the Disney Channel, ESPN News, Toon and ABC Family. In October 2011, the jury returned a verdict in favor of the defendants. We intend to appeal.

ESPN had asserted a counterclaim alleging that we owed approximately \$35 million under the applicable affiliation agreements. On April 15, 2009, the New York State Supreme Court granted, in part, ESPN's motion for summary judgment on the counterclaim, finding that we are liable for some of the amount alleged to be owing but that the actual amount owing is disputed. On December 29, 2010, the New York State Supreme Court, Appellate Division, First Department affirmed the partial grant of ESPN's motion on the counterclaim. After the partial grant of ESPN's motion for summary judgment, ESPN sought an additional \$30 million under the applicable affiliation agreements. On March 15, 2010, the New York State Supreme Court affirmed the prior grant of ESPN's motion and ruled that we owe the full amount of approximately \$66 million under the applicable affiliation agreement. As of December 31, 2010, we had \$42 million recorded as a "Litigation accrual" on our Consolidated Balance Sheets.

On June 21, 2011, the First Department affirmed the New York Supreme Court's ruling that we owe approximately \$66 million under the applicable affiliation agreements and, on October 18, 2011, denied our motion for leave to appeal that decision to New York's highest court, the New York Court of Appeals. We sought leave to appeal directly to the New York Court of Appeals and, on January 10, 2012, the New York Court of Appeals dismissed our motion for leave on the ground that the ruling upon which we appealed does not fully resolve all claims in the action. As a result of the First Department's June 2011 ruling, during the year ended December 31, 2011, we recorded \$24 million of "Litigation Expense" on our Consolidated Statements of Operations and Comprehensive Income (Loss) and increased our "Litigation accrual" to a total of \$66 million as of December 31, 2011. This reflects our estimated exposure for ESPN's counterclaim. On February 6, 2012, ESPN filed a motion seeking \$5 million in attorneys' fees as the prevailing party on both our claim and ESPN's counterclaim, which we intend to oppose. We intend to vigorously prosecute and defend this case.

### Ganas, L.L.C.

During August 2010, Ganas, L.L.C. ("Ganas") filed suit against DISH DBS Corporation, our indirect wholly owned subsidiary, Sabre Holdings Corporation, SAP America, Inc., SAS Institute Inc., Scottrade, Inc., TD Ameritrade, Inc., The Charles Schwab Corporation, TiVo Inc., Unicoi Systems Inc., Xerox Corporation, Adobe Systems Inc., AOL Inc., Apple Inc., Axibase Corporation, DirecTV, E\*Trade Securities L.L.C., Exinda Networks, Fidelity Brokerage Services L.L.C., Firstrade Securities Inc., Hewlett-Packard Company, iControl Inc., International Business Machines Corporation and JPMorgan Chase & Co. in the United States District Court for the Eastern District of Texas alleging infringement of United States Patent Nos. 7,136,913, 7,325,053, and 7,734,756. The patents relate to hypertext transfer protocol and simple object access protocol. Ganas is an entity that seeks to license an acquired patent portfolio without itself practicing any of the claims recited therein. On January 23, 2012, Ganas dismissed the case against us with prejudice pursuant to a settlement in which our contribution was not material.

PX1093-046

### InterAD Technologies, LLC

On September 16, 2011, InterAD Technologies, LLC ("InterAD") filed a complaint against our wholly-owned subsidiary DISH Network L.L.C., as well as EchoStar, EchoStar Technologies L.L.C., a wholly-owned subsidiary of EchoStar, Atlantic Broadband Finance, LLC, AT&T, Inc., Bright House Networks, LLC, Cable One, Inc., Cequel Communications, LLC, Charter Communications Holding Company, LLC, Charter Communications, Inc., Comcast Corporation, Cox Communications, Inc., CSC Holdings, LLC, DirecTV, Inc., Insight Communications Company, Inc., Knology, Inc., Mediacom Broadband, LLC, RCN Telecom Services, LLC, Time Warner Cable, Inc., and Verizon, Inc. in the United States District Court for the District of Delaware alleging infringement of United States Patent No. 5,438,355, which is entitled "Interactive System for Processing Viewer Responses to Television Programming." On January 5, 2012, InterAD voluntarily dismissed the case against us without prejudice.

### Norman IP Holdings, Inc.

On September 15, 2011, Norman IP Holdings, Inc. ("Norman") filed a patent infringement complaint against Brother International Corporation and Lexmark International Corporation in the United States District Court for the Eastern District of Texas alleging infringement of U.S. Patent No. 5,592,555 (the ""555 patent") and U.S. Patent No. 5,502,689 (the "'689 patent"). On December 9, 2011, Norman filed a first amended complaint that added Ricoh Americas Corporation and dropped Brother International Corporation as defendants. On January 27, 2012, Norman filed a second amended complaint that added us as a defendant, in addition to adding Belkin International, Inc., BMW of North America LLC, Daimler North America Corporation, Mercedes-Benz USA, LLC, D-Link Systems, Inc., Ford Motor Company, Garmin International, Inc., Garmin USA, Inc., General Electric Company, General Motors Company, JVC Americas Corporation, Novatel Wireless, Inc., Novatel Wireless Solutions, Inc., Novatel Wireless Technology, Inc., TomTom, Inc., ViewSonic Corporation, Vizio, Inc., Volkswagen Group of America, Inc., Xerox Corporation, ZTE USA, Inc., and ZTE Solutions, Inc. The '555 patent relates to a wireless communications privacy method and system and the '689 patent relates to a clock generator capable of shut-down mode and clock generation method. Norman is an entity that seeks to license an acquired patent portfolio without itself practicing any of the claims recited therein.

We intend to vigorously defend this case. In the event that a court ultimately determines that we infringe any of the asserted patents, we may be subject to substantial damages, which may include treble damages, and/or an injunction that could require us to materially modify certain features that we currently offer to consumers. We cannot predict with any degree of certainty the outcome of the suit or determine the extent of any potential liability or damages.

## NorthPoint Technology, Ltd.

On July 2, 2009, NorthPoint Technology, Ltd. ("Northpoint") filed suit against us, EchoStar and DirecTV in the United States District Court for the Western District of Texas alleging infringement of United States Patent No. 6,208,636 (the "636 patent"). The '636 patent relates to the use of multiple low-noise block converter feedhorns, or LNBFs, which are antennas used for satellite reception. On April 21, 2011, the U.S. Patent and Trademark Office issued an order granting reexamination of the '636 patent. On June 21, 2011, the District Court entered summary judgment in our favor, finding that all asserted claims of the '636 patent are invalid. Northpoint has appealed.

We intend to vigorously defend this case. In the event that a court ultimately determines that we infringe the asserted patent, we may be subject to substantial damages, which may include treble damages, and/or an injunction that could require us to materially modify certain features that we currently offer to consumers. We cannot predict with any degree of certainty the outcome of the suit or determine the extent of any potential liability or damages.

PX1093-047

### Olympic Developments AG, LLC

On January 20, 2011, Olympic Developments AG, LLC ("Olympic") filed suit against us, Atlantic Broadband, Inc., Bright House Networks, LLC, Cable One, Inc., Cequel Communications Holdings I, LLC, CSC Holdings, LLC, GCI Communication Corp., Insight Communications Company, Inc., Knology, Inc., Mediacom Communications Corporation and RCN Telecom Services, LLC in the United States District Court for the Central District of California alleging infringement of United States Patent Nos. 5,475,585 and 6,246,400. The patents relate to on-demand services. Olympic is an entity that seeks to license an acquired patent portfolio without itself practicing any of the claims recited therein. On June 13, 2011, the case was transferred to the Northern District of California. On November 4, 2011, the case was stayed pending reexamination by the U.S. Patent and Trademark Office.

We intend to vigorously defend this case. In the event that a court ultimately determines that we infringe the asserted patents, we may be subject to substantial damages, which may include treble damages, and/or an injunction that could require us to materially modify certain features that we currently offer to consumers. We cannot predict with any degree of certainty the outcome of the suit or determine the extent of any potential liability or damages.

#### Personalized Media Communications, Inc.

During 2008, Personalized Media Communications, Inc. ("PMC") filed suit against us, EchoStar and Motorola Inc. in the United States District Court for the Eastern District of Texas alleging infringement of United States Patent Nos. 4,694,490, 5,109,414, 4,965,825, 5,233,654, 5,335,277, and 5,887,243, which relate to satellite signal processing. PMC is an entity that seeks to license an acquired patent portfolio without itself practicing any of the claims recited therein. Subsequently, Motorola Inc. settled with PMC leaving EchoStar and us as defendants. Trial is currently set for August 2012.

We intend to vigorously defend this case. In the event that a court ultimately determines that we infringe any of the asserted patents, we may be subject to substantial damages, which may include treble damages, and/or an injunction that could require us to materially modify certain user-friendly features that we currently offer to consumers. We cannot predict with any degree of certainty the outcome of the suit or determine the extent of any potential liability or damages.

## Preservation Technologies, LLC

In December 2011, Preservation Technologies, LLC filed suit against us in the United States District Court for the Central District of California, alleging infringement of U.S. Patent Nos. 6,199,060, 6,581,070, 5,813,014, 6,092,080, 5,832,495, 5,832,499, 6,212,527, 6,574,638, 6,549,911, and 6,353,831. The patents relate to digital libraries, the management of multimedia assets, and the cataloging of multimedia data, which are allegedly provided by our BLOCKBUSTER On Demand service.

We intend to vigorously defend this case. In the event that a court ultimately determines that we infringe the asserted patents, we may be subject to substantial damages, which may include treble damages, and/or an injunction that could require us to materially modify certain features that we currently offer to consumers. We cannot predict with any degree of certainty the outcome of the suit or determine the extent of any potential liability or damages.

### Retailer Class Actions

During 2000, lawsuits were filed in Colorado state and federal courts attempting to certify nationwide classes on behalf of certain of our retailers. The plaintiffs requested that the Courts declare certain provisions of, and changes to, alleged agreements between us and the retailers invalid and unenforceable, and to award damages for lost incentives and payments, charge backs and other compensation. On September 20, 2010, we agreed to a settlement of both lawsuits that provides, among other things, for mutual releases of the claims underlying the litigation, payment by us of up to \$60 million, and the option for certain class members to elect to reinstate certain monthly incentive payments, which the parties agreed have an aggregate maximum value of \$23 million. We cannot predict with any degree of certainty how many class members will elect to reinstate these monthly incentive payments. As a result, a \$60 million "Litigation accrual" was recorded as of December 31, 2010 on our Consolidated Balance Sheets. On February 9, 2011, the court granted final approval of the settlement, and we made a \$60 million settlement payment on April 28, 2011.

## Ronald A. Katz Technology Licensing, L.P.

During 2007, Ronald A. Katz Technology Licensing, L.P. ("Katz") filed a patent infringement action against us in the United States District Court for the Northern District of California. The suit alleges infringement of 19 patents owned by Katz. The patents relate to interactive voice response, or IVR, technology. The case has been transferred and consolidated for pretrial purposes in the United States District Court for the Central District of California by order of the Judicial Panel on Multidistrict Litigation. Only four patents remain in the case against us, one of which is subject to a reexamination request before the U.S. Patent and Trademark Office, which was filed on February 13, 2012.

We intend to vigorously defend this case. In the event that a court ultimately determines that we infringe any of the asserted patents, we may be subject to substantial damages, which may include treble damages and/or an injunction that could require us to materially modify certain user-friendly features that we currently offer to consumers. We cannot predict with any degree of certainty the outcome of the suit or determine the extent of any potential liability or damages.

### Suomen Colorize Ov

During October 2010, Suomen Colorize Oy ("Suomen") filed suit against DISH Network L.L.C., our indirect wholly owned subsidiary, and EchoStar in the United States District Court for the Middle District of Florida alleging infringement of United States Patent No. 7,277,398. The abstract of the patent states that the claims are directed to a method and terminal for providing services in a telecommunications network. Suomen is an entity that seeks to license an acquired patent portfolio without itself practicing any of the claims recited therein. The action was transferred to the United States District Court for the District of Colorado, and on January 10, 2012, Suomen voluntarily dismissed the case against us without prejudice.

### Technology Development and Licensing L.L.C.

On January 22, 2009, Technology Development and Licensing L.L.C. ("TDL") filed suit against us and EchoStar in the United States District Court for the Northern District of Illinois alleging infringement of United States Patent No. Re. 35,952, which relates to certain favorite channel features. TDL is an entity that seeks to license an acquired patent portfolio without itself practicing any of the claims recited therein. In July 2009, the Court granted our motion to stay the case pending two reexamination petitions before the Patent and Trademark Office.

We intend to vigorously defend this case. In the event that a court ultimately determines that we infringe the asserted patent, we may be subject to substantial damages, which may include treble damages, and/or an injunction that could require us to materially modify certain user-friendly features that we currently offer to consumers. We cannot predict with any degree of certainty the outcome of the suit or determine the extent of any potential liability or damages.

PX1093-049

### TiVo Inc.

In connection with our litigation with TiVo Inc. ("TiVo"), which is described in our periodic reports filed with the SEC, including in our annual report on Form 10-K for the year ended December 31, 2010 under the caption "Item 3. Legal Proceedings – TiVo Inc.," on April 20, 2011, the U.S. Court of Appeals for the Federal Circuit vacated the District Court's contempt ruling on infringement, articulated a new standard for determining "colorable difference" and remanded that issue back to the District Court for determination. The Federal Circuit also vacated the District Court's amended injunction requiring that we inform the court of any further attempts to design around TiVo's United States Patent No. 6,233,389 (the '389 patent) and seek approval from the court before any such designaround is implemented. The Federal Circuit also vacated the infringement damages for the period after we deployed our original alternative technology (although it did not foreclose that damages may be reinstated if upon remand a new court or jury decision found that the original alternative technology infringed TiVo's '389 patent). The Federal Circuit affirmed the District Court's contempt ruling on disablement, holding that the original 2006 injunction required that we disable DVR functionality in all but approximately 192,000 digital set-top boxes deployed with customers (the "Disablement Provision") and affirmed the \$90 million in contempt sanctions awarded against us for violating the Disablement Provision.

On April 29, 2011, we and EchoStar entered into a settlement agreement with TiVo. The settlement resolves all pending litigation between us and EchoStar, on the one hand, and TiVo, on the other hand, including litigation relating to alleged patent infringement involving certain DISH digital video recorders, or DVRs, which litigation is described in our periodic reports filed with the Securities and Exchange Commission including in our annual report on Form 10-K for the year ended December 31, 2010 under the caption "Item 3. Legal Proceedings – TiVo Inc."

Under the settlement agreement, all pending litigation has been dismissed with prejudice and all injunctions that permanently restrain, enjoin or compel any action by us or EchoStar have been dissolved. We and EchoStar are jointly responsible for making payments to TiVo in the aggregate amount of \$500 million, including an initial payment of \$300 million and the remaining \$200 million in six equal annual installments between 2012 and 2017. Pursuant to the terms and conditions of the agreements entered into in connection with the Spin-off of EchoStar from us, we made the initial payment to TiVo in May 2011, except for a contribution from EchoStar totaling approximately \$10 million, representing an allocation of liability relating to EchoStar's sales of DVR-enabled receivers to an international customer. Future payments will be allocated between us and EchoStar based on historical sales of certain licensed products, with us being responsible for 95% of each annual payment.

As previously disclosed, our total litigation accrual for TiVo was \$517 million as of December 31, 2010. As a result of the settlement agreement, we reversed \$335 million of this accrual and made a payment of approximately \$290 million for our portion of the initial payment to TiVo. Of this amount, approximately \$182 million relates to prior periods and the remaining \$108 million represents a prepayment. Our \$108 million prepayment and our \$190 million share of the remaining payments, a total of \$298 million, will be expensed ratably as a subscriber-related expense from April 1, 2011 through July 31, 2018, the expiration date of the '389 patent. In connection with our TiVo settlement, TiVo agreed to advertise and market certain of our products and services. As a result, \$6 million was recognized as a reduction of litigation expense and we recorded a pre-paid marketing asset on our Consolidated Statements of Operations and Comprehensive Income (Loss) and our Consolidated Balance Sheets, respectively. The amount of the pre-paid license agreement is being amortized as costs of sales over the six-year term of the agreement.

In addition, under the settlement agreement, TiVo granted us a license under its '389 patent and certain related patents, for the remaining life of those patents, with respect to DISH-branded and co-branded products and services.

We and EchoStar, on the one hand, and TiVo, on the other hand, have also agreed on mutual releases of certain related claims and agreed not to challenge each other's DVR technology-related patents that are licensed under the settlement agreement.

PX1093-050

Because both we and EchoStar were defendants in the TiVo lawsuit, we and EchoStar were jointly and severally liable to TiVo for any final damages and sanctions that could have been awarded by the District Court. As previously disclosed, we determined that we were obligated under the agreements entered into in connection with the Spin-off to indemnify EchoStar for substantially all liability arising from this lawsuit. EchoStar contributed an amount equal to its \$5 million intellectual property liability limit under the receiver agreement. We and EchoStar further agreed that EchoStar's \$5 million contribution would not exhaust EchoStar's liability to us for other intellectual property claims that may arise under the receiver agreement. We and EchoStar also agreed that we would each be entitled to joint ownership of, and a cross-license to use, any intellectual property developed in connection with any potential new alternative technology. Any amounts that EchoStar is responsible for under the settlement agreement with TiVo are in addition to the \$5 million contribution previously made by EchoStar.

### Vigilos, LLC

On February 23, 2011, Vigilos, LLC filed suit against EchoStar, two EchoStar subsidiaries, Sling Media, Inc. and EchoStar Technologies L.L.C., and Monsoon Multimedia, Inc. in the U.S. District Court for the Eastern District of Texas alleging infringement of U.S. Patent No. 6,839,731, which is entitled "System and Method for Providing Data Communication in a Device Network." Subsequently in 2011, Vigilos added DISH Network L.L.C., our indirect wholly owned subsidiary, as a defendant in its First Amended Complaint and the case was transferred to the Northern District of California. Later in 2011, Vigilos filed a Second Amended Complaint that added claims for infringement of a second patent, U.S. Patent No. 7,370,074, which is entitled "System and Method for Implementing Open-Protocol Remote Device Control."

We intend to vigorously defend this case. In the event that a court ultimately determines that we infringe the asserted patents, we may be subject to substantial damages, which may include treble damages, and/or an injunction that could require us to materially modify certain features that we currently offer to consumers. We cannot predict with any degree of certainty the outcome of the suit or determine the extent of any potential liability or damages.

#### Voom

In January 2008, Voom filed a lawsuit against us in New York Supreme Court, alleging breach of contract and other claims arising from our termination of the affiliation agreement governing carriage of certain Voom HD channels on the DISH pay-TV service. At that time, Voom also sought a preliminary injunction to prevent us from terminating the agreement. The Court denied Voom's request, finding, among other things, that Voom had not demonstrated that it was likely to prevail on the merits. In April 2010, we and Voom each filed motions for summary judgment. Voom later filed two motions seeking discovery sanctions. On November 9, 2010, the Court issued a decision denying both motions for summary judgment, but granting Voom's motions for discovery sanctions. The Court's decision provides for an adverse inference jury instruction at trial and precludes our damages expert from testifying at trial. We appealed the grant of Voom's motion for discovery sanctions to the New York State Supreme Court, Appellate Division, First Department. On February 15, 2011, the appellate court granted our motion to stay the trial pending our appeal. On January 31, 2012, the appellate court affirmed the order imposing discovery sanctions and precluding our damages expert from testifying at trial. We are seeking leave to appeal to New York's highest state court, the Court of Appeals. A trial date has not been set. Voom is claiming over \$2.5 billion in damages. We intend to vigorously defend this case. We cannot predict with any degree of certainty the outcome of the suit or determine the extent of any potential liability or damages.

### Other

In addition to the above actions, we are subject to various other legal proceedings and claims which arise in the ordinary course of business, including, among other things, disputes with programmers regarding fees. In our opinion, the amount of ultimate liability with respect to any of these actions is unlikely to materially affect our financial position, results of operations or liquidity, though the outcomes could be material to our operating results for any particular period, depending, in part, upon the operating results for such period.

## Item 4. MINE SAFETY DISCLOSURES

Not applicable.

PX1093-051

#### **PART II**

# Item 5. MARKET FOR REGISTRANT'S COMMON EQUITY, RELATED STOCKHOLDER MATTERS AND ISSUER PURCHASES OF EQUITY SECURITIES

### Market Price of and Dividends on the Registrant's Common Equity and Related Stockholder Matters

*Market Information*. Our Class A common stock is quoted on the Nasdaq Global Select Market under the symbol "DISH." The high and low closing sale prices of our Class A common stock during 2011 and 2010 on the Nasdaq Global Select Market (as reported by Nasdaq) are set forth below. The sales prices of our Class A common stock reported below are not adjusted to reflect the dividend paid on December 1, 2011, discussed below.

2011	 High	Low	
First Quarter	\$ 24.40	\$ 19.56	
Second Quarter	30.67	23.10	
Third Quarter	32.01	21.37	
Fourth Quarter	29.00	23.27	

2010	 High	 Low	
First Quarter	\$ 21.80	\$ 17.75	
Second Quarter	23.15	18.15	
Third Quarter	20.84	17.44	
Fourth Quarter	20.81	17.97	

As of February 14, 2012, there were approximately 10,478 holders of record of our Class A common stock, not including stockholders who beneficially own Class A common stock held in nominee or street name. As of February 14, 2012, 234,190,057 of the 238,435,208 outstanding shares of our Class B common stock were held by Charles W. Ergen, our Chairman, and the remaining 4,245,151 were held in trusts established by Mr. Ergen for the benefit of his family. There is currently no trading market for our Class B common stock.

*Dividends*. On December 1, 2011, we paid a cash dividend of \$2.00 per share, or approximately \$893 million, on our outstanding Class A and Class B common stock to stockholders of record at the close of business on November 17, 2011.

While we currently do not intend to declare additional dividends on our common stock, we may elect to do so from time to time. Payment of any future dividends will depend upon our earnings and capital requirements, restrictions in our debt facilities, and other factors the Board of Directors considers appropriate. We currently intend to retain our earnings, if any, to support future growth and expansion although we expect to repurchase shares of our common stock from time to time. See further discussion under "Item 7. Management's Discussion and Analysis of Financial Condition and Results of Operations – Liquidity and Capital Resources" in this Annual Report on Form 10-K.

Securities Authorized for Issuance Under Equity Compensation Plans. See "Item 12. Security Ownership of Certain Beneficial Owners and Management and Related Stockholder Matters" in this Annual Report on Form 10-K.

### Purchases of Equity Securities by the Issuer and Affiliated Purchasers

The following table provides information regarding purchases of our Class A common stock made by us for the period from October 1, 2011 through December 31, 2011.

Period	Total Number of Shares Purchased	Pric	erage e Paid Share	Total Number of Shares Purchased as Part of Publicly Announced Plans or Programs	Maximum Approximate Dollar Value of Shares that May Yet be Purchased Under the Plans or Programs (1)	
			(In t	thousands, except share	data)	
October 1, 2011 - October 31, 2011	-	\$	-	-	\$	999,604
November 1, 2011 - November 30, 2011	-	\$	-	-	\$	1,000,000
December 1, 2011 - December 31, 2011		\$	-	_	\$	1,000,000
Total	-	\$	-		\$	1,000,000

(1) Our Board of Directors previously authorized the repurchase of up to \$1.0 billion of our Class A common stock. On November 1, 2011, our Board of Directors extended the plan and authorized an increase in the maximum dollar value of shares that may be repurchased under the plan, such that we are currently authorized to repurchase up to \$1.0 billion of our outstanding shares of our Class A common stock through and including December 31, 2012. Purchases under our repurchase program may be made through open market purchases, privately negotiated transactions, or Rule 10b5-1 trading plans, subject to market conditions and other factors. We may elect not to purchase the maximum amount of shares allowable under this program and we may also enter into additional share repurchase programs authorized by our Board of Directors.

### Item 6. SELECTED FINANCIAL DATA

The selected consolidated financial data as of and for each of the five years ended December 31, 2011 have been derived from, and are qualified by reference to our Consolidated Financial Statements. Certain prior year amounts have been reclassified to conform to the current year presentation. See further discussion under "Item 7. Management's Discussion and Analysis of Financial Condition and Results of Operations – Explanation of Key Metrics and Other Items" in this Annual Report on Form 10-K. This data should be read in conjunction with our Consolidated Financial Statements and related Notes thereto for the three years ended December 31, 2011, and "Management's Discussion and Analysis of Financial Condition and Results of Operations" included elsewhere in this report.

	As of December 31,									
Balance Sheet Data		2011		2010		2009		2008		2007
					(Iı	thousands)				
Cash, cash equivalents and current marketable investment securities	\$	2,040,853	5	\$ 2,940,377	\$	2,139,336	\$	559,132	\$	2,788,196
Total assets		11,470,231		9,632,153		8,295,343		6,460,047	1	0,086,529
Long-term debt and capital lease obligations (including current portion)		7,493,779	)	6,514,936		6,496,564		5,007,756		6,125,704
Total stockholders' equity (deficit)		(419,003	)	(1,133,443)		(2,091,688)		(1,949,106)		639,989
				For the Y	ears	Ended Dec	emb	er 31,		
Statements of Operations Data		2011		2010		2009		2008		2007
				(In thousand	s, ex	cept per sha	re a	mounts)		
Total revenue.	\$14	,048,393	\$ 1	2,640,744	\$ 1	1,664,151	\$1	11,617,187	\$1	1,090,375
Total costs and expenses	11	,120,439	1	0,699,916	1	0,277,221		9,561,007		9,516,971
Operating income (loss)	\$ 2	,927,954	\$	1,940,828	\$	1,386,930	\$	2,056,180	\$	1,573,404
Net income (loss) attributable to DISH Network	\$ 1	,515,907	\$	984,729	\$	635,545	\$	902,947	\$	756,054
Basic net income (loss) per share attributable to DISH Network	\$	3.40	\$	2.21	\$	1.42	\$	2.01	\$	1.69
Diluted net income (loss) per share attributable to DISH Network		3.39	\$	2.20	\$	1.42	\$	1.98	\$	1.68
Cash dividend per common share		2.00	\$	-	\$	2.00	\$	-	\$	-
				For the Ye	ears	Ended Dece	embe	er 31,		
Other Data (Unaudited except for net cash flows)		2011		2010		2009		2008		2007
DISH Network subscribers, as of period end (in millions)		13.967		14.133		14.100		13.678		13.780
DISH Network subscriber additions, gross (in millions)		2.576		3.052		3.118		2.966		3.434
DISH Network subscriber additions, net (in millions)		(0.166)		0.033		0.422		(0.102)		0.675
Average monthly subscriber churn rate		1.63%		1.76%		1.64%		1.86%		1.70%
Average monthly revenue per subscriber ("ARPU")	\$	76.93	\$	73.32	\$	70.04	\$	69.27	\$	65.83
Average subscriber acquisition cost per subscriber ("SAC")	\$	771	\$	776	\$	697	\$	720	\$	656
Net cash flows from (in thousands):										
Operating activities	\$ 2	2,573,878	\$	2,139,802	\$	2,194,543	\$	2,188,344	\$	2,616,720
Investing activities	\$ (2	2,695,328)	\$ (	1,477,521)	\$ (	2,605,556)	\$ (	1,597,471)	\$ (	2,470,832)
Financing activities	\$	93 997	\$	(127.453)	\$	418 283	\$ (	1 411 841)	\$	(976 016)

You should read the following discussion and analysis of our financial condition and results of operations together with the audited consolidated financial statements and notes to our financial statements included elsewhere in this annual report. This management's discussion and analysis is intended to help provide an understanding of our financial condition, changes in financial condition and results of our operations and contains forward-looking statements that involve risks and uncertainties. The forward-looking statements are not historical facts, but rather are based on current expectations, estimates, assumptions and projections about our industry, business and future financial results. Our actual results could differ materially from the results contemplated by these forward-looking statements due to a number of factors, including those discussed in this report, including under the caption "Item 1A. Risk Factors" in this Annual Report on Form 10-K.

### **EXECUTIVE SUMMARY**

### Overview

DISH lost approximately 166,000 net subscribers during the year ended December 31, 2011, compared to a gain of approximately 33,000 net new subscribers during the same period in 2010. The change versus the prior year primarily resulted from a decline in gross new subscriber activations. During the year ended December 31, 2011, DISH added approximately 2.576 million gross new subscribers compared to approximately 3.052 million gross new subscribers during the same period in 2010, a decrease of 15.6%.

Our gross activations and net subscriber additions were negatively impacted during the year ended December 31, 2011 compared to the same period in 2010 as a result of increased competitive pressures, including aggressive marketing and the effectiveness of certain competitors' promotional offers, which included an increased level of programming discounts. In addition, telecommunications companies continue to grow their respective customer bases. Our gross activations and net subscriber additions continue to be adversely affected during the year ended December 31, 2011 by sustained economic weakness and uncertainty, including, among other things, the weak housing market in the United States combined with lower discretionary spending.

Our average monthly subscriber churn rate for the year ended December 31, 2011 was 1.63%, compared to 1.76% for the same period in 2010. While churn improved compared to the same period in 2010, churn continues to be adversely affected by the increased competitive pressures discussed above. In general, our churn rate is impacted by the quality of subscribers acquired in past quarters, our ability to provide outstanding customer service, and our ability to control piracy.

"Net income (loss) attributable to DISH Network" for the year ended December 31, 2011 was \$1.516 billion compared to \$985 million for the same period in 2010. During the year ended December 31, 2011, "Net income (loss) attributable to DISH Network" improved primarily due to a reduction in our accrued expenses related to the TiVo Inc. settlement, price increases during the past year and less costs associated with fewer gross new subscriber activations.

Programming costs represent a large percentage of our "Subscriber-related expenses." Going forward, our margins may face pressure if we are unable to renew our long-term programming contracts on favorable pricing and other economic terms. Additionally, our gross new subscriber activations and subscriber churn rate may be negatively impacted if we are unable to renew our long-term programming contracts before they expire.

As the pay-TV industry matures, we and our competitors increasingly must seek to attract a greater proportion of new subscribers from each other's existing subscriber bases rather than from first-time purchasers of pay-TV services. Some of our competitors have been especially aggressive by offering discounted programming and services for both new and existing subscribers. In addition, programming offered over the Internet has become more prevalent as the speed and quality of broadband networks have improved. Significant changes in consumer behavior with regard to the means by which they obtain video entertainment and information in response to digital media competition could materially adversely affect our business, results of operations and financial condition or otherwise disrupt our business.

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While economic factors have impacted the entire pay-TV industry, our relative performance has also been driven by issues specific to DISH. In the past, our subscriber growth has been adversely affected by signal theft and other forms of fraud and by operational inefficiencies at DISH. To combat signal theft and improve the security of our broadcast system, we completed the replacement of our security access devices to re-secure our system during 2009. We expect that additional future replacements of these devices will be necessary to keep our system secure. To combat other forms of fraud, we continue to expect that our third party distributors and retailers will adhere to our business rules.

While we have made improvements in responding to and dealing with customer service issues, we continue to focus on the prevention of these issues, which is critical to our business, financial position and results of operations. To improve our operational performance, we continue to make significant investments in staffing, training, information systems, and other initiatives, primarily in our call center and in-home service operations. These investments are intended to help combat inefficiencies introduced by the increasing complexity of our business, improve customer satisfaction, reduce churn, increase productivity, and allow us to scale better over the long run. We cannot, however, be certain that our spending will ultimately be successful in improving our operational performance.

We have been deploying receivers that utilize 8PSK modulation technology and receivers that utilize MPEG-4 compression technology for several years. These technologies, when fully deployed, will allow more programming channels to be carried over our existing satellites. Many of our customers today, however, do not have receivers that use MPEG-4 compression and a smaller but still significant percentage do not have receivers that use 8PSK modulation. We may choose to invest significant capital to accelerate the conversion of customers to MPEG-4 and/or 8PSK to realize the bandwidth benefits sooner. In addition, given that all of our HD content is broadcast in MPEG-4, any growth in HD penetration will naturally accelerate our transition to these newer technologies and may increase our subscriber acquisition and retention costs. All new receivers that we purchase from EchoStar have MPEG-4 technology. Although we continue to refurbish and redeploy MPEG-2 receivers, as a result of our HD initiatives and current promotions, we currently activate most new customers with higher priced MPEG-4 technology. This limits our ability to redeploy MPEG-2 receivers and, to the extent that our promotions are successful, will accelerate the transition to MPEG-4 technology, resulting in an adverse effect on our average subscriber acquisition costs per new subscriber activation ("SAC").

From time to time, we change equipment for certain subscribers to make more efficient use of transponder capacity in support of HD and other initiatives. We believe that the benefit from the increase in available transponder capacity outweighs the short-term cost of these equipment changes.

To maintain and enhance our competitiveness over the long term, we recently introduced the Hopper that allows, among other things, recorded programming to be viewed in HD in multiple rooms. We are also promoting a suite of integrated products designed to maximize the convenience and ease of watching TV anytime and anywhere, which we refer to as TV Everywhere which utilizes, among other things, online access and Slingbox "placeshifting" technology. There can be no assurance that these integrated products will positively affect our results of operations or our gross new subscriber activations.

### Blockbuster

On April 26, 2011, we completed the Blockbuster Acquisition. We acquired Blockbuster operations in the United States and in certain foreign countries. Our winning bid in the bankruptcy court auction was valued at \$321 million. We paid \$238 million, including \$226 million in cash and \$12 million in certain assumed liabilities. Of the \$226 million paid in cash, \$20 million was placed in escrow. Subsequent to this payment, we received a \$4 million refund from escrow, resulting in a net purchase price of \$234 million. This transaction was accounted for as a business combination and therefore the purchase price was allocated to the assets acquired based on their estimated fair value. Since the purchase prices of future inventory are expected to be higher than the fair value of the inventory acquired, our cost of sales as a percentage of revenue will be higher in the future.

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Blockbuster primarily offers movies and video games for sale and rental through multiple distribution channels such as retail stores, by-mail, digital devices, the blockbuster.com website and the BLOCKBUSTER On Demand service. The Blockbuster Acquisition complements our core business of delivering high-quality video entertainment to consumers. We are promoting our new Blockbuster offerings including Blockbuster@Home which provides movies, games and TV shows through Internet streaming, mail and in-store exchanges and online. This offering is only available to DISH subscribers.

From the acquisition date of April 26, 2011 through December 31, 2011, Blockbuster operations contributed \$975 million in revenue and \$4 million in net income to our consolidated results of operations. As of December 31, 2011, Blockbuster operated over 1,500 retail stores in the United States. We expect to close over 500 domestic stores during the first half of 2012 as a result of weak store-level financial performance. Over 900 of our retail store leases, including the leases for the majority of the stores we expect to close, include favorable early termination rights for us. We continue to evaluate the impact of certain factors, including, among other things, competitive pressures, the scale of our Blockbuster retail operations and other issues impacting the store-level financial performance of our Blockbuster retail stores. These factors, or other reasons, could lead us to close additional Blockbuster retail stores.

The following discussion and analysis of our consolidated results of operations, financial condition and liquidity are presented on a historical basis. Our Consolidated Statements of Operations and Comprehensive Income (Loss) for the year ended December 31, 2011 includes the results of operations for Blockbuster from the acquisition date of April 26, 2011 to December 31, 2011. Therefore, our results of operations for the year ended December 31, 2011 are not comparable to our results of operations for the same periods in 2010 and 2009.

## **Operational Liquidity**

Like many companies, we make general investments in property such as satellites, set-top boxes, information technology and facilities that support our overall business. As a subscriber-based company, however, we also make subscriber-specific investments to acquire new subscribers and retain existing subscribers. While the general investments may be deferred without impacting the business in the short-term, the subscriber-specific investments are less discretionary. Our overall objective is to generate sufficient cash flow over the life of each subscriber to provide an adequate return against the upfront investment. Once the upfront investment has been made for each subscriber, the subsequent cash flow is generally positive.

There are a number of factors that impact our future cash flow compared to the cash flow we generate at a given point in time. The first factor is how successful we are at retaining our current subscribers. As we lose subscribers from our existing base, the positive cash flow from that base is correspondingly reduced. The second factor is how successful we are at maintaining our subscriber-related margins. To the extent our "Subscriber-related expenses" grow faster than our "Subscriber-related revenue," the amount of cash flow that is generated per existing subscriber is reduced. The third factor is the rate at which we acquire new subscribers. The faster we acquire new subscribers, the more our positive ongoing cash flow from existing subscribers is offset by the negative upfront cash flow associated with new subscribers. Finally, our future cash flow is impacted by the rate at which we make general investments and any cash flow from financing activities.

Our subscriber-specific investments to acquire new subscribers have a significant impact on our cash flow. While fewer subscribers might translate into lower ongoing cash flow in the long-term, cash flow is actually aided, in the short-term, by the reduction in subscriber-specific investment spending. As a result, a slow down in our business due to external or internal factors does not introduce the same level of short-term liquidity risk as it might in other industries.

### Availability of Credit and Effect on Liquidity

The ability to raise capital has generally existed for DISH Network despite the weak economic conditions. Modest fluctuations in the cost of capital will not likely impact our current operational plans.

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### Future Liquidity

Spectrum Investments

In 2008, we paid \$712 million to acquire certain 700 MHz wireless licenses, which were granted to us by the FCC in February 2009. Part or all of these licenses may be terminated if the associated FCC build-out requirements are not satisfied.

During the first half of 2011, we entered into a transaction to acquire 100% of the equity of reorganized DBSD North America for approximately \$1.4 billion upon DBSD North America's emergence from bankruptcy, which included capital stock and convertible securities of, and certain claims related to, DBSD North America. In addition, in June 2011, we entered into the TerreStar Transaction for a purchase price of \$1.375 billion. We have paid all but \$30 million of the purchase price for the TerreStar Transaction, which will be paid upon closing of the TerreStar Transaction, or upon certain other conditions being met under the asset purchase agreement. Additionally, during the fourth quarter 2011, we and Sprint entered into the Sprint Settlement Agreement pursuant to which all disputed issues relating to our acquisition of DBSD North America and the TerreStar Transaction were resolved between us and Sprint, including, but not limited to, issues relating to costs allegedly incurred by Sprint to relocate users from the spectrum now licensed to DBSD North America and TerreStar. Pursuant to the Sprint Settlement Agreement, we made a net payment of approximately \$114 million to Sprint. Our ultimate acquisition of 100% of the equity of reorganized DBSD North America and consummation of the TerreStar Transaction are subject to certain conditions, including approval by the FCC.

Under our agreements to acquire DBSD North America and purchase TerreStar's assets, we paid substantially all of the purchase price for both transactions prior to the receipt of certain regulatory approvals (the FCC with respect to DBSD North America, and the FCC and Industry Canada with respect to TerreStar). On February 7, 2012, Industry Canada approved the transfer of the Canadian spectrum licenses held by TerreStar to us. If the remaining required approvals are not obtained, subject to certain exceptions, we have the right to require and direct the sale of some or all of the assets of the relevant company to a third party and we would be entitled to the proceeds from such a sale. These proceeds could, however, be substantially less than amounts we have paid in the respective transactions.

In addition, our consolidated FCC applications for approval of the license transfers from DBSD North America and TerreStar were accompanied by requests for waiver of the integrated service requirement, the spare satellite requirement and various technical provisions. Waiver of the integrated service requirement would allow DISH to offer single-mode terrestrial terminals to customers who do not desire satellite functionality. The spectrum licenses currently held by DBSD North America and TerreStar do not include a waiver of this integrated service requirement. Our integrated service requirement waiver request has been opposed by certain parties, and there can be no assurance that the FCC will approve it. If our FCC applications and waiver requests are not granted by the FCC, or are granted in a manner that varies from the form we have requested, it could cause the value of these assets to be impaired, potentially requiring us to take significant write-downs on these assets. We assess potential impairments to these assets annually, or more often if indicators of impairment arise, to determine whether an impairment condition may exist. We use a probability weighted analysis considering estimated future cash flows discounted at a rate commensurate with the risk involved and market based data to assess potential impairments.

To the extent we receive these approvals and waivers, there can be no assurance that we will be able to develop and implement a business model that will realize a return on these spectrum investments or that we will be able to profitably deploy the assets represented by these spectrum investments. We will likely be required to make significant additional investments or partner with others to commercialize these licenses. Because we have not received approval from the FCC, we do not yet know the full costs (including any build-out requirements) associated with complying with regulations applicable to our acquisition of DBSD North America or the TerreStar Transaction. Depending on the nature and scope of such commercialization and build-out, any such investment or partnership could vary significantly, which may affect the carrying value of our investments and our future financial condition or results of operations.

Voom

If Voom prevails in its breach of contract suit against us, we could be required to pay substantial damages, which would have a material adverse affect on our financial position and results of operations. In January 2008, Voom HD Holdings ("Voom") filed a lawsuit against us in New York Supreme Court, alleging breach of contract and other claims arising from our termination of the affiliation agreement governing carriage of certain Voom HD channels on the DISH pay-TV service. At that time, Voom also sought a preliminary injunction to prevent us from terminating the agreement. The Court denied Voom's request, finding, among other things, that Voom had not demonstrated that it was likely to prevail on the merits. In April 2010, we and Voom each filed motions for summary judgment. Voom later filed two motions seeking discovery sanctions. On November 9, 2010, the Court issued a decision denying both motions for summary judgment, but granting Voom's motions for discovery sanctions. The Court's decision provides for an adverse inference jury instruction at trial and precludes our damages expert from testifying at trial. We appealed the grant of Voom's motion for discovery sanctions to the New York State Supreme Court, Appellate Division, First Department. On February 15, 2011, the appellate court granted our motion to stay the trial pending our appeal. On January 31, 2012, the appellate court affirmed the order imposing discovery sanctions and precluding our damages expert from testifying at trial. We are seeking leave to appeal to New York's highest state court, the Court of Appeals. A trial date has not been set. Voom is claiming over \$2.5 billion in damages.

### EXPLANATION OF KEY METRICS AND OTHER ITEMS

**Subscriber-related revenue.** "Subscriber-related revenue" consists principally of revenue from basic, premium movie, local, HD programming, pay-per-view, Latino and international subscription television services, equipment rental fees and other hardware related fees, including fees for DVRs, equipment upgrade fees and additional outlet fees from subscribers with receivers with multiple tuners, advertising services, fees earned from our in-home service operations and other subscriber revenue. Certain of the amounts included in "Subscriber-related revenue" are not recurring on a monthly basis.

**Equipment and merchandise sales, rental and other revenue.** "Equipment and merchandise sales, rental and other revenue" principally includes the non-subsidized sales of DBS accessories to retailers and other third-party distributors of our equipment domestically and to DISH subscribers. Effective April 26, 2011, revenue from merchandise sold to customers including movies, video games and other accessories, and revenue from the rental of movies and video games and the sale of previously rented titles related to our Blockbuster operations are included in this category.

*Equipment sales, services and other revenue – EchoStar.* "Equipment sales, services and other revenue – EchoStar" includes revenue related to equipment sales, services, and other agreements with EchoStar.

**Subscriber-related expenses.** "Subscriber-related expenses" principally include programming expenses, which represent a substantial majority of these expenses. "Subscriber-related expenses" also include costs incurred in connection with our in-home service and call center operations, billing costs, refurbishment and repair costs related to receiver systems, subscriber retention and other variable subscriber expenses.

**Satellite and transmission expenses – EchoStar.** "Satellite and transmission expenses – EchoStar" includes the cost of leasing satellite and transponder capacity from EchoStar and the cost of digital broadcast operations provided to us by EchoStar, including satellite uplinking/downlinking, signal processing, conditional access management, telemetry, tracking and control, and other professional services.

**Satellite and transmission expenses – other.** "Satellite and transmission expenses – other" includes executory costs associated with capital leases and costs associated with transponder leases and other related services.

Cost of sales - equipment, merchandise, services, rental and other. "Cost of sales - equipment, merchandise, services, rental and other" principally includes the cost of non-subsidized sales of DBS accessories to retailers and other third-party distributors of our equipment domestically and to DISH subscribers. Effective April 26, 2011, the cost of movies and video games including rental title purchases or revenue sharing to studios, packaging and online delivery costs and cost of merchandise sold including movies, video games and other accessories related to our Blockbuster operations are included in this category. In addition, "Cost of sales - equipment, merchandise, services, rental and other" includes costs related to equipment sales, services, and other agreements with EchoStar.

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Subscriber acquisition costs. In addition to leasing receivers, we generally subsidize installation and all or a portion of the cost of our receiver systems to attract new DISH subscribers. Our "Subscriber acquisition costs" include the cost of sales of receiver systems to retailers and other third-party distributors of our equipment, the cost of sales of receiver systems directly by us to subscribers, including net costs related to our promotional incentives, costs related to our direct sales efforts and costs related to installation and acquisition advertising. We exclude the value of equipment capitalized under our lease program for new subscribers from "Subscriber acquisition costs."

*SAC.* Subscriber acquisition cost measures are commonly used by those evaluating companies in the pay-TV industry. We are not aware of any uniform standards for calculating the "average subscriber acquisition costs per new subscriber activation," or SAC, and we believe presentations of SAC may not be calculated consistently by different companies in the same or similar businesses. Our SAC is calculated as "Subscriber acquisition costs," plus the value of equipment capitalized under our lease program for new subscribers, divided by gross new subscriber activations. We include all the costs of acquiring subscribers (e.g., subsidized and capitalized equipment) as we believe it is a more comprehensive measure of how much we are spending to acquire subscribers. We also include all new DISH subscribers in our calculation, including DISH subscribers added with little or no subscriber acquisition costs.

General and administrative expenses. "General and administrative expenses" consists primarily of employeerelated costs associated with administrative services such as legal, information systems, accounting and finance, including non-cash, stock-based compensation expense. It also includes outside professional fees (e.g., legal, information systems and accounting services) and other items associated with facilities and administration.

Litigation expense. "Litigation expense" primarily consists of legal settlements, judgments or accruals associated with certain significant litigation.

*Interest expense, net of amounts capitalized.* "Interest expense, net of amounts capitalized" primarily includes interest expense, prepayment premiums and amortization of debt issuance costs associated with our senior debt (net of capitalized interest), and interest expense associated with our capital lease obligations.

*Other, net.* The main components of "Other, net" are gains and losses realized on the sale of investments, impairment of marketable and non-marketable investment securities, unrealized gains and losses from changes in fair value of marketable and non-marketable strategic investments accounted for at fair value, and equity in earnings and losses of our affiliates.

Earnings before interest, taxes, depreciation and amortization ("EBITDA"). EBITDA is defined as "Net income (loss) attributable to DISH Network" plus "Interest expense, net of amounts capitalized" net of "Interest income," "Taxes" and "Depreciation and amortization." This "non-GAAP measure" is reconciled to "Net income (loss) attributable to DISH Network" in our discussion of "Results of Operations" below.

DISH subscribers. We include customers obtained through direct sales, third-party retailers and other third-party distribution relationships in our DISH subscriber count. We also provide DISH service to hotels, motels and other commercial accounts. For certain of these commercial accounts, we divide our total revenue for these commercial accounts by an amount approximately equal to the retail price of our DISH America programming package, and include the resulting number, which is substantially smaller than the actual number of commercial units served, in our DISH subscriber count. Effective during the first quarter 2011, we made two changes to this calculation methodology compared to prior periods. Beginning February 1, 2011, the retail price of our DISH America programming package was used in the calculation rather than America's Top 120 programming package, which had been used in prior periods. We also determined that two of our commercial business lines, which had previously been included in the described calculation, could be more accurately reflected through actual subscriber counts. The net impact of these two changes was to increase our subscriber count by approximately 6,000 subscribers in the first quarter 2011. Prior period DISH subscriber counts have not been adjusted for this revised commercial accounts calculation as the impacts were immaterial.

Average monthly revenue per subscriber. We are not aware of any uniform standards for calculating ARPU and believe presentations of ARPU may not be calculated consistently by other companies in the same or similar businesses. We calculate average monthly revenue per subscriber, or ARPU, by dividing average monthly "Subscriber-related revenue" for the period (total "Subscriber-related revenue" during the period divided by the number of months in the period) by our average number of DISH subscribers for the period. The average number of DISH subscribers is calculated for the period by adding the average number of DISH subscribers for each month and dividing by the number of months in the period. The average number of DISH subscribers for each month is calculated by adding the beginning and ending DISH subscribers for the month and dividing by two.

Average monthly subscriber churn rate. We are not aware of any uniform standards for calculating subscriber churn rate and believe presentations of subscriber churn rates may not be calculated consistently by different companies in the same or similar businesses. We calculate subscriber churn rate for any period by dividing the number of DISH subscribers who terminated service during the period by the average number of DISH subscribers for the same period, and further dividing by the number of months in the period. When calculating subscriber churn, the same methodology for calculating average number of DISH subscribers is used as when calculating ARPU.

*Free cash flow.* We define free cash flow as "Net cash flows from operating activities" less "Purchases of property and equipment," as shown on our Consolidated Statements of Cash Flows.

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## **RESULTS OF OPERATIONS**

Year Ended December 31, 2011 Compared to the Year Ended December 31, 2010.

	For	the Years En	ded I	Variance			
Statements of Operations Data		2011		2010	I	Amount	%
			(Iı	n thousands)			
Revenue:							
Subscriber-related revenue		12,976,009	\$	12,543,794	\$	432,215	3.4
Equipment and merchandise sales, rental and other revenue		1,035,910		59,770		976,140	NM
Equipment sales, services and other revenue - EchoStar		36,474		37,180		(706)	(1.9)
Total revenue		14,048,393		12,640,744		1,407,649	11.1
Costs and Expenses:							
Subscriber-related expenses.		6,845,611		6,676,145		169,466	2.5
% of Subscriber-related revenue		52.8%		53.2%			
Satellite and transmission expenses - EchoStar		441,541		418,358		23,183	5.5
% of Subscriber-related revenue	••••	3.4%		3.3%			
Satellite and transmission expenses - Other		39,806		40,249		(443)	(1.1)
% of Subscriber-related revenue		0.3%		0.3%			
Cost of sales - equipment, merchandise, services, rental and other		448,686		76,406		372,280	NM
Subscriber acquisition costs		1,505,177		1,653,494		(148,317)	(9.0)
General and administrative expenses		1,234,494		625.843		608,651	97.3
% of Total revenue		8.8%		5.0%		,	
Litigation expense.		(316,949)		225,456		(542,405)	NM
Depreciation and amortization.		922,073		983,965		(61,892)	(6.3)
Total costs and expenses		11,120,439		10,699,916		420,523	3.9
Operating income (loss)		2,927,954		1,940,828		987,126	50.9
Other Income (Expense):							
Interest income.		34,354		25,158		9,196	36.6
Interest expense, net of amounts capitalized		(557,910)		(454,777)		(103,133)	(22.7)
Other, net		6,186		30,996		(24,810)	(80.0)
Total other income (expense)		(517,370)		(398,623)		(118,747)	(29.8)
Income (loss) before income taxes		2,410,584		1,542,205		868,379	56.3
Income tax (provision) benefit, net		(895,006)		(557,473)		(337,533)	(60.5)
Effective tax rate		37.1%		36.1%		(337,333)	(00.5)
Net income (loss)		1,515,578		984,732		530,846	53.9
Less: Net income (loss) attributable to noncontrolling interest		(329)		3		(332)	NM
Net income (loss) attributable to DISH Network		1,515,907	\$	984,729	\$	531,178	53.9
Other Data:		12.067		1.4.122		(0.166)	(1.0)
DISH Network subscribers, as of period end (in millions)		13.967		14.133		(0.166)	(1.2)
DISH Network subscriber additions, gross (in millions)		2.576		3.052		(0.476)	(15.6)
DISH Network subscriber additions, net (in millions)		(0.166)		0.033		(0.199)	NM
Average monthly subscriber churn rate		1.63%		1.76%		(0.13%)	(7.4)
Average monthly revenue per subscriber ("ARPU")		76.93	\$	73.32	\$	3.61	4.9
Average subscriber acquisition cost per subscriber ("SAC")		771	\$	776	\$	(5)	(0.6)
EBITDA	\$	3,856,542	\$	2,955,786	\$	900,756	30.5

**DISH subscribers.** DISH lost approximately 166,000 net subscribers during the year ended December 31, 2011, compared to a gain of approximately 33,000 net new subscribers during the same period in 2010. The change versus the prior year primarily resulted from a decline in gross new subscriber activations. During the year ended December 31, 2011, DISH added approximately 2.576 million gross new subscribers compared to approximately 3.052 million gross new subscribers during the same period in 2010, a decrease of 15.6%.

Our gross activations and net subscriber additions were negatively impacted during the year ended December 31, 2011 compared to the same period in 2010 as a result of increased competitive pressures, including aggressive marketing and the effectiveness of certain competitors' promotional offers, which included an increased level of programming discounts. In addition, telecommunications companies continue to grow their respective customer bases. Our gross activations and net subscriber additions continue to be adversely affected during the year ended December 31, 2011 by sustained economic weakness and uncertainty, including, among other things, the weak housing market in the United States combined with lower discretionary spending.

Our average monthly subscriber churn rate for the year ended December 31, 2011 was 1.63%, compared to 1.76% for the same period in 2010. While churn improved compared to the same period in 2010, churn continues to be adversely affected by the increased competitive pressures discussed above. In general, our churn rate is impacted by the quality of subscribers acquired in past quarters, our ability to provide outstanding customer service, and our ability to control piracy.

We have not always met our own standards for performing high-quality installations, effectively resolving subscriber issues when they arise, answering subscriber calls in an acceptable timeframe, effectively communicating with our subscriber base, reducing calls driven by the complexity of our business, improving the reliability of certain systems and subscriber equipment, and aligning the interests of certain third party retailers and installers to provide high-quality service. Most of these factors have affected both gross new subscriber activations as well as existing subscriber churn. Our future gross new subscriber activations and subscriber churn may be negatively impacted by these factors, which could in turn adversely affect our revenue growth.

**Subscriber-related revenue.** DISH "Subscriber-related revenue" totaled \$12.976 billion for the year ended December 31, 2011, an increase of \$432 million or 3.4% compared to the same period in 2010. This change was primarily related to the increase in "ARPU" discussed below.

**ARPU.** "Average monthly revenue per subscriber" was \$76.93 during the year ended December 31, 2011 versus \$73.32 during the same period in 2010. The \$3.61 or 4.9% increase in ARPU was primarily attributable to price increases during the past year, higher hardware related revenue and fees earned from our in-home service operations, partially offset by decreases in premium and pay per view revenue.

**Equipment and merchandise sales, rental and other revenue.** "Equipment and merchandise sales, rental and other revenue" totaled \$1.036 billion for the year ended December 31, 2011, an increase of \$976 million compared to the same period in 2010. This increase was primarily driven by revenue from the rental of movies and video games, the sale of previously rented titles, and other merchandise sold to customers including movies, video games and other accessories related to our Blockbuster operations which commenced April 26, 2011.

Subscriber-related expenses. "Subscriber-related expenses" totaled \$6.846 billion during the year ended December 31, 2011, an increase of \$169 million or 2.5% compared to the same period in 2010. The increase in "Subscriber-related expenses" was primarily attributable to higher programming costs and an increase in customer retention expense, partially offset by reduced costs related to our call centers. The increase in programming costs was driven by rate increases in certain of our programming contracts, including the renewal of certain contracts at higher rates. "Subscriber-related expenses" represented 52.8% and 53.2% of "Subscriber-related revenue" during the year ended December 31, 2011 and 2010, respectively. The improvement in this expense to revenue ratio primarily resulted from an increase in "Subscriber-related revenue," partially offset by higher programming costs, discussed above.

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In the normal course of business, we enter into contracts to purchase programming content in which our payment obligations are fully contingent on the number of subscribers to whom we provide the respective content. Our programming expenses will continue to increase to the extent we are successful in growing our subscriber base. In addition, our "Subscriber-related expenses" may face further upward pressure from price increases and the renewal of long-term programming contracts on less favorable pricing terms.

Cost of sales – equipment, merchandise, services, rental and other. "Cost of sales – equipment, merchandise, services, rental and other" totaled \$449 million for the year ended December 31, 2011, an increase of \$372 million compared to the same period in 2010. This increase is primarily associated with the cost of rental title purchases or revenue sharing to studios, packaging and on-line delivery costs as well as the cost of merchandise sold such as movies, video games and other accessories related to our Blockbuster operations which commenced April 26, 2011.

**Subscriber acquisition costs.** "Subscriber acquisition costs" totaled \$1.505 billion for the year ended December 31, 2011, a decrease of \$148 million or 9.0% compared to the same period in 2010. This decrease was primarily attributable to a decline in gross new subscriber activations.

**SAC.** SAC was \$771 during the year ended December 31, 2011 compared to \$776 during the same period in 2010, a decrease of \$5 or 0.6%. This decrease was primarily attributable to an increase in the percentage of redeployed receivers that were installed.

During the years ended December 31, 2011 and 2010, the amount of equipment capitalized under our lease program for new subscribers totaled \$480 million and \$716 million, respectively. This decrease in capital expenditures under our lease program for new subscribers resulted primarily from a decrease in gross new subscriber activations and an increase in the percentage of redeployed receivers that were installed.

Capital expenditures resulting from our equipment lease program for new subscribers were partially mitigated by the redeployment of equipment returned by disconnecting lease program subscribers. To remain competitive we upgrade or replace subscriber equipment periodically as technology changes, and the costs associated with these upgrades may be substantial. To the extent technological changes render a portion of our existing equipment obsolete, we would be unable to redeploy all returned equipment and consequently would realize less benefit from the SAC reduction associated with redeployment of that returned lease equipment.

Our SAC calculation does not reflect any benefit from payments we received in connection with equipment not returned to us from disconnecting lease subscribers and returned equipment that is made available for sale or used in our existing customer lease program rather than being redeployed through our new customer lease program. During the years ended December 31, 2011 and 2010, these amounts totaled \$96 million and \$108 million, respectively.

We have been deploying receivers that utilize 8PSK modulation technology and receivers that utilize MPEG-4 compression technology for several years. These technologies, when fully deployed, will allow more programming channels to be carried over our existing satellites. Many of our customers today, however, do not have receivers that use MPEG-4 compression and a smaller but still significant percentage do not have receivers that use 8PSK modulation. We may choose to invest significant capital to accelerate the conversion of customers to MPEG-4 and/or 8PSK to realize the bandwidth benefits sooner. In addition, given that all of our HD content is broadcast in MPEG-4, any growth in HD penetration will naturally accelerate our transition to these newer technologies and may increase our subscriber acquisition and retention costs. All new receivers that we purchase from EchoStar have MPEG-4 technology. Although we continue to refurbish and redeploy MPEG-2 receivers, as a result of our HD initiatives and current promotions, we currently activate most new customers with higher priced MPEG-4 technology. This limits our ability to redeploy MPEG-2 receivers and, to the extent that our promotions are successful, will accelerate the transition to MPEG-4 technology, resulting in an adverse effect on our SAC.

Our "Subscriber acquisition costs" and "SAC" may materially increase in the future to the extent that we transition to newer technologies, introduce more aggressive promotions, or provide greater equipment subsidies. See further discussion under "Liquidity and Capital Resources – Subscriber Acquisition and Retention Costs."

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*General and administrative expenses.* "General and administrative expenses" totaled \$1.234 billion during the year ended December 31, 2011, a \$609 million increase compared to the same period in 2010. This increase was primarily due to an increase in personnel, building and maintenance and other administrative costs associated with our Blockbuster operations which commenced April 26, 2011.

*Litigation expense.* "Litigation expense" totaled a negative \$317 million during the year ended December 31, 2011, a reduction in expense of \$542 million compared to the same period in 2010. See Note 16 in the Notes to our Consolidated Financial Statements in Item 15 of this Annual Report on Form 10-K for further discussion.

Depreciation and amortization. "Depreciation and amortization" expense totaled \$922 million during the year ended December 31, 2011, a \$62 million or 6.3% decrease compared to the same period in 2010. This change in "Depreciation and amortization" expense was primarily due to a decrease in depreciation on equipment leased to subscribers principally related to less equipment capitalization during 2011 compared to the same period in 2010 and less equipment write-offs from disconnecting subscribers. This decrease was partially offset by an increase in depreciation on satellites as a result of EchoStar XIV and EchoStar XV being placed into service during the second and third quarters 2010, respectively.

Interest expense, net of amounts capitalized. "Interest expense, net of amounts capitalized" totaled \$558 million during the year ended December 31, 2011, an increase of \$103 million or 22.7% compared to the same period in 2010. This change primarily resulted from an increase in interest expense related to the issuance of our 6 3/4% Senior Notes due 2021 during the second quarter 2011 and a decrease in the amount of interest capitalized, partially offset by a decrease in interest expense as a result of the repurchases and redemptions of our 6 3/8% Senior Notes due 2011.

*Earnings before interest, taxes, depreciation and amortization*. EBITDA was \$3.857 billion during the year ended December 31, 2011, an increase of \$901 million or 30.5% compared to the same period in 2010. The following table reconciles EBITDA to the accompanying financial statements.

	For the Ye Decem					
	2011		2010			
	(In thousands)					
EBITDA	\$ 3,856,542	\$	2,955,786			
Interest expense, net	(523,556)		(429,619)			
Income tax (provision) benefit, net	(895,006)		(557,473)			
Depreciation and amortization	(922,073)		(983,965)			
Net income (loss) attributable to DISH Network	\$ 1,515,907	\$	984,729			

EBITDA is not a measure determined in accordance with accounting principles generally accepted in the United States ("GAAP") and should not be considered a substitute for operating income, net income or any other measure determined in accordance with GAAP. EBITDA is used as a measurement of operating efficiency and overall financial performance and we believe it to be a helpful measure for those evaluating companies in the pay-TV industry. Conceptually, EBITDA measures the amount of income generated each period that could be used to service debt, pay taxes and fund capital expenditures. EBITDA should not be considered in isolation or as a substitute for measures of performance prepared in accordance with GAAP.

*Income tax (provision) benefit, net.* Our income tax provision was \$895 million during the year ended December 31, 2011, an increase of \$338 million compared to the same period in 2010. The increase in the provision was primarily related to the increase in "Income (loss) before income taxes."

*Net income (loss) attributable to DISH Network.* "Net income (loss) attributable to DISH Network" was \$1.516 billion during the year ended December 31, 2011, an increase of \$531 million compared to \$985 million for the same period in 2010. The increase was primarily attributable to the changes in revenue and expenses discussed above.

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Year Ended December 31, 2010 Compared to the Year Ended December 31, 2009.

	For	the Years En	ded :	Variance		
Statements of Operations Data		2010		2009	Amount	%
•			(I	n thousands)		
Revenue:						
Subscriber-related revenue		12,543,794	\$	11,538,729	\$1,005,065	8.7
Equipment and merchandise sales, rental and other revenue		59,770		97,863	(38,093)	(38.9)
Equipment sales, services and other revenue - EchoStar		37,180		27,559	9,621	34.9
Total revenue		12,640,744		11,664,151	976,593	8.4
Costs and Expenses:						
Subscriber-related expenses		6,676,145		6,359,329	316,816	5.0
% of Subscriber-related revenue		53.2%		55.1%		
Satellite and transmission expenses - EchoStar		418,358		319,752	98,606	30.8
% of Subscriber-related revenue		3.3%		2.8%		
Satellite and transmission expenses - Other		40,249		33,672	6,577	19.5
% of Subscriber-related revenue		0.3%		0.3%		
Cost of sales - equipment, merchandise, services, rental and other		76,406		121,238	(44,832)	(37.0)
Subscriber acquisition costs.		1,653,494		1,539,562	113,932	7.4
General and administrative expenses.		625,843		602,611	23,232	3.9
% of Total revenue		5.0%		5.2%	,	
Litigation expense		225,456		361,024	(135,568)	(37.6)
Depreciation and amortization.		983,965		940,033	43,932	4.7
Total costs and expenses		10,699,916		10,277,221	422,695	4.1
Operating income (loss)		1,940,828		1,386,930	553,898	39.9
Other Income (Expense):						
Interest income		25,158		30,034	(4,876)	(16.2)
Interest expense, net of amounts capitalized		(454,777)		(388,425)	(66,352)	(17.1)
Other, net		30,996		(15,707)	46,703	NM
Total other income (expense)		(398,623)		(374,098)	(24,525)	(6.6)
Income (loss) before income taxes		1,542,205		1,012,832	529,373	52.3
Income tax (provision) benefit, net		(557,473)		(377,429)	(180,044)	(47.7)
Effective tax rate		36.1%		37.3%	, , ,	,
Net income (loss)		984,732		635,403	349,329	55.0
Less: Net income (loss) attributable to noncontrolling interest		3		(142)	145	NM
Net income (loss) attributable to DISH Network		984,729	\$	635,545	\$ 349,184	54.9
Other Data:						
DISH Network subscribers, as of period end (in millions)		14.133		14.100	0.033	0.2
DISH Network subscriber additions, gross (in millions)		3.052		3.118	(0.066)	(2.1)
DISH Network subscriber additions, net (in millions)		0.033		0.422	(0.389)	(92.2)
Average monthly subscriber churn rate		1.76%		1.64%	0.12%	7.3
Average monthly revenue per subscriber ("ARPU")		73.32	\$	70.04	\$ 3.28	4.7
Average subscriber acquisition cost per subscriber ("SAC")		776	\$	697	\$ 79	11.3
EBITDA		2,955,786	\$	2,311,398	\$ 644,388	27.9

**DISH subscribers.** As of December 31, 2010, we had approximately 14.133 million DISH subscribers compared to approximately 14.100 million subscribers at December 31, 2009, an increase of 0.2%. During the year ended December 31, 2010, DISH added approximately 3.052 million gross new subscribers compared to approximately 3.118 million gross new subscribers during the same period in 2009, a decrease of 2.1%. Our gross activations in 2010 were negatively impacted relative to 2009 by increased competitive pressures, including the aggressive marketing and the effectiveness of certain competitors' promotional offers, which included an increased level of discounts. DISH added approximately 33,000 net new subscribers during the year ended December 31, 2010, compared to approximately 422,000 net new subscribers during the same period in 2009. This decrease primarily resulted from increased churn.

Our average monthly subscriber churn rate for the year ended December 31, 2010 was 1.76%, compared to 1.64% for the same period in 2009. Churn increased during the year as a result of the increasingly competitive nature of our industry, the current economic conditions, multiple programming interruptions related to contract disputes with several content providers during the fourth quarter of 2010, and our 2010 price increases. In general, our churn rate is impacted by the quality of subscribers acquired in past quarters, our ability to provide strong customer service, and our ability to control piracy. Historically, we have experienced slightly higher churn in the months following the expiration of commitments for new subscribers. In February 2008, we extended our new subscriber commitment from 18 to 24 months. Consequently, during the second half of 2009, churn was positively impacted by, among other things, this increase in our new subscriber commitment period.

**Subscriber-related revenue.** DISH "Subscriber-related revenue" totaled \$12.544 billion for the year ended December 31, 2010, an increase of \$1.005 billion or 8.7% compared to the same period in 2009. This change was primarily related to the increase in "ARPU" discussed below as well as a larger average subscriber base during the year ended December 31, 2010 compared to the same period in 2009.

**ARPU**. "Average monthly revenue per subscriber" was \$73.32 during the year ended December 31, 2010 versus \$70.04 during the same period in 2009. The \$3.28 or 4.7% increase in ARPU was primarily attributable to price increases in February and June 2010 and changes in the sales mix toward more advanced hardware offerings. ARPU increased as a result of higher hardware related fees which include rental fees, fees earned from our in-home service operations, and fees for DVRs. This increase was partially offset by increases in the amount of promotional discounts on programming offered to our new subscribers.

**Equipment and merchandise sales, rental and other revenue.** "Equipment and merchandise sales, rental and other revenue" totaled \$60 million during the year ended December 31, 2010, a decrease of \$38 million or 38.9% compared to the same period in 2009. The decrease in "Equipment sales and other revenue" primarily resulted from a decline in the sales of non-subsidized DBS receivers and accessories, and digital converter boxes in 2010 compared to the same period in 2009.

Subscriber-related expenses. "Subscriber-related expenses" totaled \$6.676 billion during the year ended December 31, 2010, an increase of \$317 million or 5.0% compared to the same period in 2009. The increase in "Subscriber-related expenses" was primarily attributable to higher programming costs. The increase in programming costs was driven by rate increases in certain of our programming contracts, including the renewal of certain contracts at higher rates and by a larger average subscriber base. This increase was partially offset by reduced costs related to our call centers, customer retention, and in-home service operations. We continue to address our operational inefficiencies by streamlining our hardware offerings and making significant investments in staffing, training, information systems and other initiatives, primarily in our call centers and in-home service operations. "Subscriber-related expenses" represented 53.2% and 55.1% of "Subscriber-related revenue" during the years ended December 31, 2010 and 2009, respectively. The improvement in this expense to revenue ratio primarily resulted from an increase in "Subscriber-related revenue" and the reduced costs discussed above, partially offset by higher programming costs.

Satellite and transmission expenses – EchoStar. "Satellite and transmission expenses – EchoStar" totaled \$418 million during the year ended December 31, 2010, an increase of \$99 million or 30.8% compared to the same period in 2009. The increase in "Satellite and transmission expenses – EchoStar" is related to an increase in transponder capacity leased from EchoStar primarily related to the Nimiq 5 satellite, which was placed into service in October 2009, an increase in monthly lease rates per transponder on certain satellites based on the terms of our amended lease agreements and the increase in uplink services. The increase in uplink services was primarily attributable to the launch

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of additional local channels and increased costs related to additional satellites being placed into service. See Note 20 in the Notes to our Consolidated Financial Statements in Item 15 of this Annual Report on Form 10-K for further discussion. "Satellite and transmission expenses – EchoStar" as a percentage of "Subscriber-related revenue" increased to 3.3% in 2010 from 2.8% in 2009 primarily as a result of the increase in expenses discussed above.

Cost of sales – equipment, merchandise, services, rental and other. "Cost of sales – equipment, merchandise, services, rental and other" totaled \$76 million during the year ended December 31, 2010, a decrease of \$45 million or 37.0% compared to the same period in 2009. This decrease in "Equipment, services and other cost of sales" primarily resulted from a decline in the sales of non-subsidized DBS receivers and accessories and in sales of digital converter boxes, and lower charges for slow moving and obsolete inventory in 2010 compared to the same period in 2009.

**Subscriber acquisition costs.** "Subscriber acquisition costs" totaled \$1.653 billion for the year ended December 31, 2010, an increase of \$114 million or 7.4% compared to the same period in 2009. This increase was primarily attributable to higher SAC discussed below, partially offset by the decline in gross new subscriber activations.

*SAC.* SAC was \$776 during the year ended December 31, 2010 compared to \$697 during the same period in 2009, an increase of \$79 or 11.3%. This increase was primarily attributable to increased advertising and hardware costs per activation

During the years ended December 31, 2010 and 2009, the amount of equipment capitalized under our lease program for new subscribers totaled \$716 million and \$634 million, respectively. This increase in capital expenditures under our lease program for new subscribers resulted primarily from an increase in hardware costs per activation, which was driven by an increase in the deployment of more advanced set-top boxes, such as HD receivers and HD DVRs, and a decrease in the redeployment of remanufactured receivers. The increase in the deployment of more advanced set-top boxes was partially driven by our HD Free for Life promotion, which began during June 2010.

Our SAC calculation does not reflect any benefit from payments we received in connection with equipment not returned to us from disconnecting lease subscribers and returned equipment that is made available for sale or used in our existing customer lease program rather than being redeployed through our new lease program. During the years ended December 31, 2010 and 2009, these amounts totaled \$108 million and \$94 million, respectively.

Litigation expense. "Litigation expense" totaled \$225 million during the year ended December 31, 2010, a \$136 million or 37.6% decrease compared to the same period in 2009. "Litigation expense" during 2009 included expense related to the Tivo litigation for the period from April 2008 to June 2009 for supplemental damages, contempt sanctions and interest expense. See Note 16 in the Notes to our Consolidated Financial Statements in Item 15 of this Annual Report on Form 10-K for further discussion.

**Depreciation and amortization.** "Depreciation and amortization" expense totaled \$984 million during the year ended December 31, 2010, a \$44 million or 4.7% increase compared to the same period in 2009. The change in "Depreciation and amortization" expense was primarily due to an increase in depreciation on satellites, as a result of EchoStar XIV and EchoStar XV being placed into service and on equipment leased to subscribers.

*Interest expense, net of amounts capitalized.* "Interest expense, net of amounts capitalized" totaled \$455 million during the year ended December 31, 2010, an increase of \$66 million or 17.1% compared to the same period in 2009. This change primarily resulted from an increase in interest expense related to the issuance of debt during the second half of 2009.

*Other, net.* "Other, net" income totaled \$31 million during the year ended December 31, 2010, an increase of \$47 million compared to the same period in 2009. This increase primarily resulted from lower impairment charges on marketable and other investment securities of \$28 million and higher realized and unrealized gains of marketable and other investment securities in 2010 compared to 2009.

*Earnings before interest, taxes, depreciation and amortization*. EBITDA was \$2.956 billion during the year ended December 31, 2010, an increase of \$644 million or 27.9% compared to the same period in 2009. The following table reconciles EBITDA to the accompanying financial statements.

	For the Ye Decem							
	2010 2009							
	(In thou	ısan	ds)					
EBITDA	\$ 2,955,786	\$	2,311,398					
Interest expense, net	(429,619)		(358,391)					
Income tax (provision) benefit, net	(557,473)		(377,429)					
Depreciation and amortization	(983,965)		(940,033)					
Net income (loss) attributable to DISH Network	\$ 984,729	\$	635,545					

EBITDA is not a measure determined in accordance with GAAP, and should not be considered a substitute for operating income, net income or any other measure determined in accordance with GAAP. EBITDA is used as a measurement of operating efficiency and overall financial performance and we believe it to be a helpful measure for those evaluating companies in the pay-TV industry. Conceptually, EBITDA measures the amount of income generated each period that could be used to service debt, pay taxes and fund capital expenditures. EBITDA should not be considered in isolation or as a substitute for measures of performance prepared in accordance with GAAP.

*Income tax (provision) benefit, net.* Our income tax provision was \$557 million during the year ended December 31, 2010, an increase of \$180 million compared to the same period in 2009. The increase in the provision was primarily related to the increase in "Income (loss) before income taxes."

*Net income (loss) attributable to DISH Network.* "Net income (loss) attributable to DISH Network" was \$985 million during the year ended December 31, 2010, an increase of \$349 million compared to \$636 million for the same period in 2009. The increase was primarily attributable to the changes in revenue and expenses discussed above.

## LIQUIDITY AND CAPITAL RESOURCES

## Cash, Cash Equivalents and Current Marketable Investment Securities

We consider all liquid investments purchased within 90 days of their maturity to be cash equivalents. See "*Item 7A. — Quantitative and Qualitative Disclosures About Market Risk*" for further discussion regarding our marketable investment securities. As of December 31, 2011, our cash, cash equivalents and current marketable investment securities totaled \$2.041 billion compared to \$2.940 billion as of December 31, 2010, a decrease of \$899 million. This decrease in cash, cash equivalents and current marketable investment securities was primarily related to our investment in DBSD North America of \$1.139 billion, the TerreStar Transaction of \$1.345 billion, repurchases and redemptions of our 6 3/8% Senior Notes due 2011 totaling \$1.0 billion, the \$893 million dividend paid in cash on our Class A and Class B common stock, capital expenditures of \$779 million, the Blockbuster Acquisition of \$127 million, net of \$107 million cash received, and the Sprint Settlement Agreement net payment of approximately \$114 million, which were partially offset by cash generated from operations of \$2.574 billion and the net proceeds of \$1.973 billion related to the issuance of our 6 3/4% Senior Notes due 2021.

We have investments in various debt and equity instruments including corporate bonds, corporate equity securities, government bonds and variable rate demand notes ("VRDNs"). VRDNs are long-term floating rate municipal bonds with embedded put options that allow the bondholder to sell the security at par plus accrued interest. All of the put options are secured by a pledged liquidity source. Our VRDN portfolio is comprised of investments in many municipalities, which are backed by financial institutions or other highly rated companies that serve as the pledged liquidity source. While they are classified as marketable investment securities, the put option allows VRDNs to be liquidated generally on a same day or on a five business day settlement basis. As of December 31, 2011 and 2010, we held VRDNs, within our current marketable investment securities portfolio, with fair values of \$161 million and \$1.334 billion, respectively.

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The following discussion highlights our cash flow activities during the years ended December 31, 2011, 2010 and 2009.

#### Free Cash Flow

We define free cash flow as "Net cash flows from operating activities" less "Purchases of property and equipment," as shown on our Consolidated Statements of Cash Flows. We believe free cash flow is an important liquidity metric because it measures, during a given period, the amount of cash generated that is available to repay debt obligations, make investments, fund acquisitions and for certain other activities. Free cash flow is not a measure determined in accordance with GAAP and should not be considered a substitute for "Operating income," "Net income," "Net cash flows from operating activities" or any other measure determined in accordance with GAAP. Since free cash flow includes investments in operating assets, we believe this non-GAAP liquidity measure is useful in addition to the most directly comparable GAAP measure "Net cash flows from operating activities."

During the years ended December 31, 2011, 2010 and 2009, free cash flow was significantly impacted by changes in operating assets and liabilities and in "Purchases of property and equipment" as shown in the "Net cash flows from operating activities" and "Net cash flows from investing" sections, respectively, of our Consolidated Statements of Cash Flows included herein. Operating asset and liability balances can fluctuate significantly from period to period and there can be no assurance that free cash flow will not be negatively impacted by material changes in operating assets and liabilities in future periods, since these changes depend upon, among other things, management's timing of payments and control of inventory levels, and cash receipts. In addition to fluctuations resulting from changes in operating assets and liabilities, free cash flow can vary significantly from period to period depending upon, among other things, subscriber growth, subscriber revenue, subscriber churn, subscriber acquisition costs including amounts capitalized under our equipment lease programs, operating efficiencies, increases or decreases in purchases of property and equipment, and other factors.

The following table reconciles free cash flow to "Net cash flows from operating activities."

	For the Y	ears	<b>Ended Dec</b>	eml	oer 31,
	2011		2010		2009
		(In	thousands)		
Free cash flow	\$ 1,794,973	\$	923,670	\$	1,157,353
Add back:					
Purchases of property and equipment	778,905		1,216,132		1,037,190
Net cash flows from operating activities	\$ 2,573,878	\$	2,139,802	\$	2,194,543

The increase in free cash flow from 2010 to 2011 of \$871 million resulted from an increase in "Net cash flows from operating activities" of \$434 million and a decrease in "Purchases of property and equipment" of \$437 million. The increase in "Net cash flows from operating activities" was primarily attributable to a \$895 million increase in cash resulting from net income, adjusted to exclude non-cash changes in "Deferred tax expense (benefit)," and "Depreciation and amortization" expense, partially offset by a \$502 million decrease in cash resulting from changes in operating assets and liabilities. The decrease in cash resulting from changes in operating assets and liabilities is principally attributable to timing differences between book expense and cash payments and \$350 million in payments for the TiVo and Retailer Class Action settlements. The decrease in "Purchases of property and equipment" in 2011 was primarily attributable to a decrease in satellite construction and a decline in expenditures for equipment under our lease programs for new and existing subscribers of \$241 million.

On December 17, 2010, the Tax Relief, Unemployment Insurance Reauthorization and Job Creation Act of 2010 was enacted, which provides for a bonus depreciation deduction of 100% of the cost of our qualified capital expenditures from September 8, 2010 through December 31, 2011. During the year ended December 31, 2011, our "Deferred income tax expense (benefit)" recorded as a non-cash adjustment to net income on our Consolidated Statements of Cash Flows increased \$427 million compared to the same period in 2010. This change is primarily associated with equipment-related temporary differences as a result of bonus depreciation deductions available in 2011.

The decrease in free cash flow from 2009 to 2010 of \$234 million resulted from a decrease in "Net cash flows from operating activities" of \$55 million or 2.5% and an increase in "Purchases of property and equipment" of \$179 million or 17.3%. The decrease in "Net cash flows from operating activities" was primarily attributable to a \$605 million decrease in cash resulting from changes in operating assets and liabilities, partially offset by a \$543 million increase in net income, adjusted to exclude non-cash changes in "Deferred tax expense (benefit)," "Realized and unrealized losses (gains) on investments," and "Depreciation and amortization" expense. The decrease in cash resulting from changes in operating assets and liabilities is principally attributable to the increase in inventory and timing differences between book expense and cash payments, primarily related to income taxes and litigation expense. The increase in "Purchases of property and equipment" in 2010 was primarily attributable to the assignment of certain rights under a launch contract for EchoStar XV and an increase in expenditures for equipment under our lease program for new subscribers.

Cash flows from operating activities. We typically reinvest the cash flow from operating activities in our business primarily to grow our subscriber base and to expand our infrastructure. For the years ended December 31, 2011, 2010 and 2009, we reported net cash flows from operating activities of \$2.574 billion, \$2.140 billion, and \$2.195 billion, respectively. See discussion of changes in net cash flows from operating activities included in "Free cash flow" above.

Cash flows from investing activities. Our investing activities generally include purchases and sales of marketable investment securities, acquisitions, strategic investments and cash used to grow our subscriber base and expand our infrastructure. For the years ended December 31, 2011, 2010 and 2009, we reported net cash outflows from investing activities of \$2.695 billion, \$1.478 billion and \$2.606 billion, respectively. During the years ended December 31, 2011, 2010 and 2009, capital expenditures for new and existing customer equipment totaled \$701 million, \$942 million and \$876 million, respectively.

The increase in net cash outflows from investing activities from 2010 to 2011 of \$1.218 billion primarily resulted from our investment in DBSD North America of \$1.139 billion, the TerreStar Transaction of \$1.345 billion, the Blockbuster Acquisition of \$127 million, net of \$107 million cash received, and the Sprint Settlement Agreement net payment of \$114 million which were partially offset by a net increase in sales of marketable investment securities of \$1.072 billion and a decline in capital expenditures of \$437 million.

The decrease in net cash outflows from investing activities from 2009 to 2010 of \$1.128 billion primarily resulted from a net decrease in purchases of marketable investment securities, partially offset by an increase in capital expenditures including the assignment of certain rights under a launch contract from EchoStar.

Cash flows from financing activities. Our financing activities generally include net proceeds related to the issuance of long-term debt, cash used for the repurchase, redemption or payment of long-term debt and capital lease obligations, dividends paid on our Class A and Class B common stock and repurchases of our Class A common stock. For the year ended December 31, 2011, we reported net cash inflows from financing activities of \$94 million. For the year ended December 31, 2010, we reported net cash outflows from financing activities of \$127 million. For the year ended December 31, 2009, we reported net cash inflows from financing activities of \$418 million.

The net cash inflows in 2011 primarily related to the proceeds of \$1.973 billion from the issuance of our 6 3/4% Senior Notes due 2021, net of deferred financing costs, partially offset by the redemption and repurchases of our 6 3/8% Senior Notes due 2011 of \$1.0 billion and our dividend payment of \$893 million.

The net cash outflows in 2010 primarily related to the repurchases of our Class A common stock.

The net cash inflows in 2009 primarily related to the debt issuance of our 7 7/8% Senior Notes due 2019, partially offset by our dividend payment of \$894 million.

## **Other Liquidity Items**

### **Subscriber Base**

DISH lost approximately 166,000 net subscribers during the year ended December 31, 2011, compared to a gain of approximately 33,000 net new subscribers during the same period in 2010. The change versus the prior year

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primarily resulted from a decline in gross new subscriber activations. Our gross new subscriber activations for the year ended December 31, 2011 was 2.576 million, compared to 3.052 million for the same period in 2010. See "Results of Operations" above for further discussion. There are a number of factors that impact our future cash flow compared to the cash flow we generate at any given point in time, including subscriber churn and how successful we are at retaining our current subscribers. As we lose subscribers from our existing base, the positive cash flow from that base is correspondingly reduced.

### **Satellites**

Operation of our subscription television service requires that we have adequate satellite transmission capacity for the programming we offer. Moreover, current competitive conditions require that we continue to expand our offering of new programming, particularly by expanding local HD coverage and offering more national HD channels. While we generally have had in-orbit satellite capacity sufficient to transmit our existing channels and some backup capacity to recover the transmission of certain critical programming, our backup capacity is limited. In the event of a failure or loss of any of our satellites, we may need to acquire or lease additional satellite capacity or relocate one of our other satellites and use it as a replacement for the failed or lost satellite. Such a failure could result in a prolonged loss of critical programming or a significant delay in our plans to expand programming as necessary to remain competitive and cause us to expend a significant portion of our cash to acquire or lease additional satellite capacity.

### **Security Systems**

Increases in theft of our signal or our competitors' signals could, in addition to reducing new subscriber activations, also cause subscriber churn to increase. We use Security Access Devices in our receiver systems to control access to authorized programming content. Our signal encryption has been compromised in the past and may be compromised in the future even though we continue to respond with significant investment in security measures, such as Security Access Device replacement programs and updates in security software, that are intended to make signal theft more difficult. It has been our prior experience that security measures may only be effective for short periods of time or not at all and that we remain susceptible to additional signal theft. During 2009, we completed the replacement of our Security Access Devices and re-secured our system. We expect additional future replacements of these devices will be necessary to keep our system secure. We cannot ensure that we will be successful in reducing or controlling theft of our programming content and we may incur additional costs in the future if our system's security is compromised.

## **Stock Repurchases**

Our Board of Directors previously authorized the repurchase of up to \$1.0 billion of our Class A common stock. On November 1, 2011, our Board of Directors extended the plan and authorized an increase in the maximum dollar value of shares that may be repurchased under the plan, such that we are currently authorized to repurchase up to \$1.0 billion of our outstanding shares of our Class A common stock through and including December 31, 2012. As of December 31, 2011, we may repurchase up to \$1.0 billion under this plan.

The following table provides information regarding repurchases of our Class A common stock.

	For the Years Ended December 31,						
Class A Common Stock Repurchases	2011	2010	2009				
	,	(In thousands)					
Total number of shares repurchased	_	6,020	1,948				
Dollar value of shares repurchased	\$ -	\$ 107,079	\$ 18,594				

### **Subscriber Acquisition and Retention Costs**

We incur significant upfront costs to acquire subscribers, including advertising, retailer incentives, equipment subsidies, installation services, and new customer promotions. While we attempt to recoup these upfront costs over the lives of their subscription, there can be no assurance that we will. We employ business rules such as minimum credit requirements and we strive to provide outstanding customer service, to increase the likelihood of customers

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keeping their DISH service over longer periods of time. Our subscriber acquisition costs may vary significantly from period to period.

We incur significant costs to retain our existing customers, mostly by upgrading their equipment to HD and DVR receivers. As with our subscriber acquisition costs, our retention spending includes the cost of equipment and installation services. In certain circumstances, we also offer free programming and/or promotional pricing for limited periods for existing customers in exchange for a commitment to receive service for a minimum term. A component of our retention efforts includes the installation of equipment for customers who move. Our subscriber retention costs may vary significantly from period to period.

### **Covenants and Restrictions Related to our Senior Notes**

The indentures related to our outstanding senior notes contain restrictive covenants that, among other things, impose limitations on the ability of DISH DBS Corporation ("DDBS") and its restricted subsidiaries to: (i) incur additional indebtedness; (ii) enter into sale and leaseback transactions; (iii) pay dividends or make distributions on DDBS' capital stock or repurchase DDBS' capital stock; (iv) make certain investments; (v) create liens; (vi) enter into certain transactions with affiliates; (vii) merge or consolidate with another company; and (viii) transfer or sell assets. Should we fail to comply with these covenants, all or a portion of the debt under the senior notes could become immediately payable. The senior notes also provide that the debt may be required to be prepaid if certain change-incontrol events occur. As of the date of filing, DDBS was in compliance with the covenants.

#### Other

We are also vulnerable to fraud, particularly in the acquisition of new subscribers. While we are addressing the impact of subscriber fraud through a number of actions, there can be no assurance that we will not continue to experience fraud, which could impact our subscriber growth and churn. Sustained economic weakness may create greater incentive for signal theft and subscriber fraud, which could lead to higher subscriber churn and reduced revenue.

## **Obligations and Future Capital Requirements**

### Contractual Obligations and Off-Balance Sheet Arrangements

As of December 31, 2011, future maturities of our long-term debt, capital lease and contractual obligations are summarized as follows:

	Payments due by period										
	Total	2012	2013 2014		2015	2016	Thereafter				
				(In thousands)							
Long-term debt obligations	\$ 7,221,871	\$ 6,443	\$ 506,114	\$ 1,005,778	\$ 756,160	\$ 1,504,669	\$ 3,442,707				
Capital lease obligations	271,908	29,202	24,541	25,207	27,339	30,024	135,595				
Interest expense on long-term											
debt and capital lease obligations	3,257,955	537,000	534,685	497,274	399,500	313,963	975,533				
Satellite-related obligations	2,224,776	220,527	248,679	248,461	248,244	248,027	1,010,838				
Operating lease obligations (1)	437,897	145,050	87,414	60,243	37,311	29,508	78,371				
Purchase obligations	2,911,025	1,481,014	445,771	432,319	327,286	187,304	37,331				
Total	\$ 16,325,432	\$ 2,419,236	\$ 1,847,204	\$ 2,269,282	\$ 1,795,840	\$ 2,313,495	\$ 5,680,375				

(1) In connection with the Blockbuster Acquisition, we assumed or entered into new leases that had an aggregate commitment of \$254 million, included in the table above. Certain of these leases have an early termination right, which is reflected in the future maturity.

In certain circumstances the dates on which we are obligated to make these payments could be delayed. These amounts will increase to the extent we procure insurance for our satellites or contract for the construction, launch or lease of additional satellites.

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The table above does not include \$267 million of liabilities associated with unrecognized tax benefits which were accrued, as discussed in Note 12 in the Notes to our Consolidated Financial Statements in Item 15 of this Annual Report on Form 10-K, and are included on our Consolidated Balance Sheets as of December 31, 2011. We do not expect any portion of this amount to be paid or settled within the next twelve months.

Other than the "Guarantees" disclosed in Note 16 in the Notes to our Consolidated Financial Statements in Item 15 of this Annual Report on Form 10-K, we generally do not engage in off-balance sheet financing activities.

## Satellite-Related Obligations

*Satellites Under Construction.* As of December 31, 2011, we have agreed to lease capacity on one satellite from EchoStar that is currently under construction. Future commitments related to this satellite are included in the table above under "Satellite-related obligations."

• *EchoStar XVI*. During December 2009, we entered into a ten-year transponder service agreement with EchoStar to lease all of the capacity on EchoStar XVI, a DBS satellite, which is expected to be launched during the second half of 2012.

#### Satellite Insurance

We generally do not have commercial insurance coverage on the satellites we use. We do not use commercial insurance to mitigate the potential financial impact of in-orbit failures because we believe that the premium costs are uneconomical relative to the risk of satellite failure. While we generally have had in-orbit satellite capacity sufficient to transmit our existing channels and some backup capacity to recover the transmission of certain critical programming, our backup capacity is limited. In the event of a failure or loss of any of our satellites, we may need to acquire or lease additional satellite capacity or relocate one of our other satellites and use it as a replacement for the failed or lost satellite.

### **Purchase Obligations**

Our 2012 purchase obligations primarily consist of binding purchase orders for receiver systems and related equipment, digital broadcast operations, satellite and transponder leases, engineering and for products and services related to the operation of DISH. Our purchase obligations also include certain guaranteed fixed contractual commitments to purchase programming content. Our purchase obligations can fluctuate significantly from period to period due to, among other things, management's control of inventory levels, and can materially impact our future operating asset and liability balances, and our future working capital requirements.

### **Programming Contracts**

In the normal course of business, we enter into contracts to purchase programming content in which our payment obligations are fully contingent on the number of subscribers to whom we provide the respective content. These programming commitments are not included in the "Contractual obligations and off-balance sheet arrangements" table above. The terms of our contracts typically range from one to ten years with annual rate increases. Our programming expenses will continue to increase to the extent we are successful growing our subscriber base. In addition, our margins may face further downward pressure from price increases and the renewal of long term programming contracts on less favorable pricing terms.

### Future Capital Requirements

We expect to fund our future working capital, capital expenditure and debt service requirements from cash generated from operations, existing cash and marketable investment securities balances, and cash generated through raising additional capital. The amount of capital required to fund our future working capital and capital expenditure needs varies, depending on, among other things, the rate at which we acquire new subscribers and the cost of subscriber acquisition and retention, including capitalized costs associated with our new and existing subscriber equipment lease programs. The majority of our capital expenditures for 2012 are driven by the costs associated with subscriber premises equipment, included in our firm purchase obligations, as well as capital expenditures for our satellite-

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related obligations. These expenditures are necessary to operate and maintain the DISH pay-TV service. Consequently, we consider them to be non-discretionary. The amount of capital required will also depend on the levels of investment necessary to support potential strategic initiatives, including our plans to expand our national HD offerings and other strategic opportunities that may arise from time to time. Our capital expenditures vary depending on the number of satellites leased or under construction at any point in time, and could increase materially as a result of increased competition, significant satellite failures, or sustained economic weakness. These factors could require that we raise additional capital in the future.

Volatility in the financial markets has made it more difficult at times for issuers of high-yield indebtedness, such as us, to access capital markets at acceptable terms. These developments may have a significant effect on our cost of financing and our liquidity position.

### Spectrum Investments

In 2008, we paid \$712 million to acquire certain 700 MHz wireless licenses, which were granted to us by the FCC in February 2009. Part or all of these licenses may be terminated if the associated FCC build-out requirements are not satisfied.

During the first half of 2011, we entered into a transaction to acquire 100% of the equity of reorganized DBSD North America for approximately \$1.4 billion upon DBSD North America's emergence from bankruptcy, which included capital stock and convertible securities of, and certain claims related to, DBSD North America. In addition, in June 2011, we entered into the TerreStar Transaction for a purchase price of \$1.375 billion. We have paid all but \$30 million of the purchase price for the TerreStar Transaction (included in the table above), which will be paid upon closing of the TerreStar Transaction, or upon certain other conditions being met under the asset purchase agreement. Additionally, during the fourth quarter 2011, we and Sprint entered into the Sprint Settlement Agreement pursuant to which all disputed issues relating to our acquisition of DBSD North America and the TerreStar Transaction were resolved between us and Sprint, including, but not limited to, issues relating to costs allegedly incurred by Sprint to relocate users from the spectrum now licensed to DBSD North America and TerreStar. Pursuant to the Sprint Settlement Agreement, we made a net payment of approximately \$114 million to Sprint. Our ultimate acquisition of 100% of the equity of reorganized DBSD North America and consummation of the TerreStar Transaction are subject to certain conditions, including approval by the FCC.

Under our agreements to acquire DBSD North America and purchase TerreStar's assets, we paid substantially all of the purchase price for both transactions prior to the receipt of certain regulatory approvals (the FCC with respect to DBSD North America, and the FCC and Industry Canada with respect to TerreStar). On February 7, 2012, Industry Canada approved the transfer of the Canadian spectrum licenses held by TerreStar to us. If the remaining required approvals are not obtained, subject to certain exceptions, we have the right to require and direct the sale of some or all of the TerreStar assets to a third party and we would be entitled to the proceeds from such a sale. These proceeds could, however, be substantially less than amounts we have paid in the respective transactions.

In addition, our consolidated FCC applications for approval of the license transfers from DBSD North America and TerreStar were accompanied by requests for waiver of the integrated service requirement, the spare satellite requirement and various technical provisions. Waiver of the integrated service requirement would allow DISH to offer single-mode terrestrial terminals to customers who do not desire satellite functionality. The spectrum licenses currently held by DBSD North America and TerreStar do not include a waiver of this integrated service requirement. Our integrated service requirement waiver request has been opposed by certain parties, and there can be no assurance that the FCC will approve it. If our FCC applications and waiver requests are not granted by the FCC, or are granted in a manner that varies from the form we have requested, it could cause the value of these assets to be impaired, potentially requiring us to take significant write-downs on these assets. We assess potential impairments to these assets annually, or more often if indicators of impairment arise, to determine whether an impairment condition may exist. We use a probability weighted analysis considering estimated future cash flows discounted at a rate commensurate with the risk involved and market based data to assess potential impairments.

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# Item 7. MANAGEMENT'S DISCUSSION AND ANALYSIS OF FINANCIAL CONDITION AND RESULTS OF OPERATIONS - Continued

To the extent we receive these approvals and waivers, there can be no assurance that we will be able to develop and implement a business model that will realize a return on these spectrum investments or that we will be able to profitably deploy the assets represented by these spectrum investments. We will likely be required to make significant additional investments or partner with others to commercialize these licenses. Because we have not received approval from the FCC, we do not yet know the full costs (including any build-out requirements) associated with complying with regulations applicable to our acquisition of DBSD North America or the TerreStar Transaction. Depending on the nature and scope of such commercialization and build-out, any such investment or partnership could vary significantly, which may affect the carrying value of our investments and our future financial condition or results of operations.

#### Voom

If Voom prevails in its breach of contract suit against us, we could be required to pay substantial damages, which would have a material adverse affect on our financial position and results of operations. In January 2008, Voom HD Holdings ("Voom") filed a lawsuit against us in New York Supreme Court, alleging breach of contract and other claims arising from our termination of the affiliation agreement governing carriage of certain Voom HD channels on the DISH pay-TV service. At that time, Voom also sought a preliminary injunction to prevent us from terminating the agreement. The Court denied Voom's request, finding, among other things, that Voom had not demonstrated that it was likely to prevail on the merits. In April 2010, we and Voom each filed motions for summary judgment. Voom later filed two motions seeking discovery sanctions. On November 9, 2010, the Court issued a decision denying both motions for summary judgment, but granting Voom's motions for discovery sanctions. The Court's decision provides for an adverse inference jury instruction at trial and precludes our damages expert from testifying at trial. We appealed the grant of Voom's motion for discovery sanctions to the New York State Supreme Court, Appellate Division, First Department. On February 15, 2011, the appellate court granted our motion to stay the trial pending our appeal. On January 31, 2012, the appellate court affirmed the order imposing discovery sanctions and precluding our damages expert from testifying at trial. We are seeking leave to appeal to New York's highest state court, the Court of Appeals. A trial date has not been set. Voom is claiming over \$2.5 billion in damages.

### **Critical Accounting Estimates**

The preparation of the consolidated financial statements in conformity with GAAP requires management to make estimates, judgments and assumptions that affect amounts reported therein. Management bases its estimates, judgments and assumptions on historical experience and on various other factors that are believed to be reasonable under the circumstances. Actual results may differ from previously estimated amounts, and such differences may be material to the Consolidated Financial Statements. Estimates and assumptions are reviewed periodically, and the effects of revisions are reflected prospectively in the period they occur. The following represent what we believe are the critical accounting policies that may involve a high degree of estimation, judgment and complexity. For a summary of our significant accounting policies, including those discussed below, see Note 2 in the Notes to our Consolidated Financial Statements in Item 15 of this Annual Report on Form 10-K.

• Capitalized satellite receivers. Since we retain ownership of certain equipment provided pursuant to our subscriber equipment lease programs, we capitalize and depreciate equipment costs that would otherwise be expensed at the time of sale. Such capitalized costs are depreciated over the estimated useful life of the equipment, which is based on, among other things, management's judgment of the risk of technological obsolescence. Because of the inherent difficulty of making this estimate, the estimated useful life of capitalized equipment may change based on, among other things, historical experience and changes in technology as well as our response to competitive conditions. Changes in estimated useful life may impact "Depreciation and amortization" on our Consolidated Statements of Operations and Comprehensive Income (Loss). For example, if we decreased the estimated useful life of our capitalized subscriber equipment by one year, annual depreciation expense would increase by approximately \$53 million.

### Item 7. MANAGEMENT'S DISCUSSION AND ANALYSIS OF FINANCIAL CONDITION AND RESULTS OF OPERATIONS - Continued

- Accounting for investments in private and publicly-traded securities. We hold debt and equity interests in companies, some of which are publicly traded and have highly volatile prices. We record an investment impairment charge in "Other, net" within "Other Income (Expense)" on our Consolidated Statements of Operations and Comprehensive Income (Loss) when we believe an investment has experienced a decline in value that is judged to be other-than-temporary. We monitor our investments for impairment by considering current factors including economic environment, market conditions and the operational performance and other specific factors relating to the business underlying the investment. Future adverse changes in these factors could result in losses or an inability to recover the carrying value of the investments that may not be reflected in an investment's current carrying value, thereby possibly requiring an impairment charge in the future.
- Fair value of financial instruments. Fair value estimates of our financial instruments are made at a point in time, based on relevant market data as well as the best information available about the financial instrument. Sustained economic weakness has resulted in inactive markets for certain of our financial instruments, including Mortgage-Backed Securities ("MBS") and Auction Rate Securities ("ARS"). For certain of these instruments, there is no or limited observable market data. Fair value estimates for financial instruments for which no or limited observable market data is available are based on judgments regarding current economic conditions, liquidity discounts, currency, credit and interest rate risks, loss experience and other factors. These estimates involve significant uncertainties and judgments and may be a less precise measurement of fair value as compared to financial instruments where observable market data is available. We make certain assumptions related to expected maturity date, credit and interest rate risk based upon market conditions and prior experience. As a result, such calculated fair value estimates may not be realizable in a current sale or immediate settlement of the instrument. In addition, changes in the underlying assumptions used in the fair value measurement technique, including liquidity risks, and estimate of future cash flows, could significantly affect these fair value estimates, which could have a material adverse impact on our financial position and results of operations. For example, as of December 31, 2011, we held \$945 million of securities that lack observable market quotes, and a 10% decrease in our estimated fair value of these securities would result in a decrease of the reported amount by approximately \$95 million.
- Valuation of long-lived assets. We evaluate the carrying value of long-lived assets to be held and used, other than goodwill and intangible assets with indefinite lives, when events and circumstances warrant such a review. We evaluate our satellite fleet for recoverability as one asset group. See Note 2 in the Notes to our Consolidated Financial Statements in Item 15 of this Annual Report on Form 10-K. The carrying value of a long-lived asset or asset group is considered impaired when the anticipated undiscounted cash flows from such asset or asset group is less than its carrying value. In that event, a loss will be recorded in a new line item entitled "Impairments of indefinite-lived and long-lived assets" on our Consolidated Statements of Operations and Comprehensive Income (Loss) based on the amount by which the carrying value exceeds the fair value of the long-lived asset or asset group. Fair value is determined primarily using the estimated cash flows associated with the asset or asset group under review, discounted at a rate commensurate with the risk involved. Losses on long-lived assets to be disposed of by sale are determined in a similar manner, except that fair values are reduced for estimated selling costs. Among other reasons, changes in estimates of future cash flows could result in a write-down of the asset in a future period.
- Valuation of intangible assets with indefinite lives. We evaluate the carrying value of intangible assets with indefinite lives annually, and also when events and circumstances warrant. We use estimates of fair value to determine the amount of impairment, if any, of recorded intangible assets with indefinite lives. Fair value is determined using the estimated future cash flows, discounted at a rate commensurate with the risk involved or the market approach. While our impairment tests in 2011 indicated the fair value of our intangible assets exceeded their carrying amounts, significant changes in our estimates of future cash flows or market data could result in a write-down of intangible assets with indefinite lives in a future period, which will be recorded in a new line item entitled "Impairments of indefinite-lived and long-lived assets," on our Consolidated Statements of Operations and Comprehensive Income (Loss) and could be material to our consolidated results of operations and financial position. Based on the methodology utilized to test for impairment a 10% decrease in the estimated future cash flows or market value of comparable assets and/or, a 10% increase in the discount rate used in estimating the fair value of these assets (while all other assumptions remain unchanged) would not result in these assets being impaired.

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# Item 7. MANAGEMENT'S DISCUSSION AND ANALYSIS OF FINANCIAL CONDITION AND RESULTS OF OPERATIONS - Continued

- *Income taxes*. Our income tax policy is to record the estimated future tax effects of temporary differences between the tax bases of assets and liabilities and amounts reported in the accompanying consolidated balance sheets, as well as operating loss and tax credit carryforwards. Determining necessary valuation allowances requires us to make assessments about the timing of future events, including the probability of expected future taxable income and available tax planning opportunities. We periodically evaluate our need for a valuation allowance based on both historical evidence, including trends, and future expectations in each reporting period. Any such valuation allowance is recorded in either "Income tax (provision) benefit, net" on our Consolidated Statements of Operations and Comprehensive Income (Loss) or "Accumulated other comprehensive income (loss)" within "Stockholders' equity (deficit)" on our Consolidated Balance Sheets. Future performance could have a significant effect on the realization of tax benefits, or reversals of valuation allowances, as reported in our consolidated results of operations.
- Uncertainty in tax positions. Management evaluates the recognition and measurement of uncertain tax positions based on applicable tax law, regulations, case law, administrative rulings and pronouncements and the facts and circumstances surrounding the tax position. Changes in our estimates related to the recognition and measurement of the amount recorded for uncertain tax positions could result in significant changes in our "Income tax provision (benefit), net," which could be material to our consolidated results of operations.
- Contingent liabilities. A significant amount of management judgment is required in determining when, or if, an accrual should be recorded for a contingency and the amount of such accrual. Estimates generally are developed in consultation with counsel and are based on an analysis of potential outcomes. Due to the uncertainty of determining the likelihood of a future event occurring and the potential financial statement impact of such an event, it is possible that upon further development or resolution of a contingent matter, a charge could be recorded in a future period to "General and administrative expenses" or "Litigation expense" on our Consolidated Statements of Operations and Comprehensive Income (Loss) that would be material to our consolidated results of operations and financial position.
- Business combinations. When we acquire a business, we allocate the purchase price to the various components of the acquisition based upon the fair value of each component using various valuation techniques, including the market approach, income approach and/or cost approach. The accounting standard for business combinations requires most identifiable assets, liabilities, noncontrolling interests and goodwill acquired to be recorded at estimated fair value. Determining the fair value of assets acquired and liabilities assumed requires management's judgment and often involves the use of significant estimates and assumptions, including assumptions with respect to the estimated future cash flows, discounted at a rate commensurate with the risk involved or the market approach.

#### Seasonality

Historically, the first half of the year generally produces fewer new subscribers than the second half of the year, as is typical in the pay-TV service industry. In addition, the first and fourth quarter generally produce a lower churn rate than the second and third quarter. However, we can not provide assurance that this will continue in the future.

#### Inflation

Inflation has not materially affected our operations during the past three years. We believe that our ability to increase the prices charged for our products and services in future periods will depend primarily on competitive pressures.

### **Backlog**

We do not have any material backlog of our products.

#### Item 7A. QUANTITATIVE AND QUALITATIVE DISCLOSURES ABOUT MARKET RISK

#### **Market Risks Associated With Financial Instruments**

Our investments and debt are exposed to market risks, discussed below.

#### Cash, Cash Equivalents and Current Marketable Investment Securities

As of December 31, 2011, our cash, cash equivalents and current marketable investment securities had a fair value of \$2.041 billion. Of that amount, a total of \$1.681 billion was invested in: (a) cash; (b) VRDNs convertible into cash at par value plus accrued interest generally in five business days or less; (c) debt instruments of the United States Government and its agencies; (d) commercial paper and corporate notes with an overall average maturity of less than one year and rated in one of the four highest rating categories by at least two nationally recognized statistical rating organizations; and/or (e) instruments with similar risk, duration and credit quality characteristics to the commercial paper and corporate obligations described above. The primary purpose of these investing activities has been to preserve principal until the cash is required to, among other things, fund operations, make strategic investments and expand the business. Consequently, the size of this portfolio fluctuates significantly as cash is received and used in our business. The value of this portfolio is negatively impacted by credit losses; however, this risk is mitigated through diversification that limits our exposure to any one issuer.

#### Interest Rate Risk

A change in interest rates would affect the fair value of our cash, cash equivalents and current marketable investment securities portfolio, however, we normally hold these investments to maturity. Based on our December 31, 2011 current non-strategic investment portfolio of \$1.681 billion, a hypothetical 10% change in average interest rates would not have a material impact on the fair value due to the limited duration of our investments.

Our cash, cash equivalents and current marketable investment securities had an average annual rate of return for the year ended December 31, 2011 of 0.5%. A change in interest rates would affect our future annual interest income from this portfolio, since funds would be re-invested at different rates as the instruments mature. A hypothetical 10% decrease in average interest rates during 2011 would result in a decrease of approximately \$2 million in annual interest income.

#### Strategic Marketable Investment Securities

As of December 31, 2011, we held current strategic and financial debt and equity investments of public companies with a fair value of \$360 million. These investments, which are held for strategic and financial purposes, are concentrated in several companies, are highly speculative and have experienced and continue to experience volatility. The fair value of our strategic and financial debt and equity investments can be significantly impacted by the risk of adverse changes in securities markets generally, as well as risks related to the performance of the companies whose securities we have invested in, risks associated with specific industries, and other factors. These investments are subject to significant fluctuations in fair value due to the volatility of the securities markets and of the underlying businesses. In general, the debt instruments held in our strategic marketable investment securities portfolio are not significantly impacted by interest rate fluctuations as their value is more closely related to factors specific to the underlying business. A hypothetical 10% adverse change in the price of our public strategic debt and equity investments would result in a decrease of approximately \$36 million in the fair value of these investments.

### Restricted Cash and Marketable Investment Securities and Noncurrent Marketable and Other Investment Securities

Restricted Cash and Marketable Investment Securities

As of December 31, 2011, we had \$132 million of restricted cash and marketable investment securities invested in: (a) cash; (b) VRDNs convertible into cash at par value plus accrued interest generally in five business days or less; (c) debt instruments of the United States Government and its agencies; (d) commercial paper and corporate notes with an overall average maturity of less than one year and rated in one of the four highest rating categories by at least two nationally recognized statistical rating organizations; and/or (e) instruments with similar risk, duration and credit quality characteristics to the commercial paper described above. Based on our December 31, 2011 investment

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#### Item 7A. QUANTITATIVE AND QUALITATIVE DISCLOSURES ABOUT MARKET RISK - Continued

portfolio, a hypothetical 10% increase in average interest rates would not have a material impact in the fair value of our restricted cash and marketable investment securities.

Noncurrent Auction Rate and Mortgage Backed Securities

As of December 31, 2011, we held investments in ARS and MBS of \$109 million, which are reported at fair value. Events in the credit markets have reduced or eliminated current liquidity for certain of our ARS and MBS investments. As a result, we classify these investments as noncurrent assets as we intend to hold these investments until they recover or mature, and therefore interest rate risk associated with these securities is mitigated. A hypothetical 10% adverse change in the price of these investments would result in a decrease of approximately \$11 million in the fair value of these investments.

Investment in DBSD North America and Other Investment Securities

As of December 31, 2011, we had \$1.3 billion of noncurrent public and nonpublic debt and equity instruments that we hold for strategic business purposes. We account for these investments under the cost, equity and/or fair value methods of accounting. A hypothetical 10% adverse change in the price of these public and nonpublic debt and equity instruments would result in a decrease of approximately \$130 million in the fair value of these investments. Of the \$1.3 billion, a total of \$1.298 billion is invested in DBSD North America. If our FCC applications and waiver requests are not granted by the FCC, or are granted in a manner that varies from the form we have requested, it could cause the value of these assets to be impaired, potentially requiring us to take significant write-downs on these assets. See Note 10 in the Notes to our Consolidated Financial Statements in Item 15 of this Annual Report on Form 10-K for further discussion.

Our ability to realize value from our strategic investments in companies that are not publicly traded depends on the success of those companies' businesses and their ability to obtain sufficient capital to execute their business plans. Because private markets are not as liquid as public markets, there is also increased risk that we will not be able to sell these investments, or that when we desire to sell them we will not be able to obtain fair value for them.

### Long-Term Debt

As of December 31, 2011, we had long-term debt of \$7.222 billion on our Consolidated Balance Sheets. We estimated the fair value of this debt to be approximately \$7.807 billion using quoted market prices for our publicly traded debt, which constitutes approximately 99% of our debt. The fair value of our debt is affected by fluctuations in interest rates. A hypothetical 10% decrease in assumed interest rates would increase the fair value of our debt by approximately \$213 million. To the extent interest rates increase, our costs of financing would increase at such time as we are required to refinance our debt. As of December 31, 2011, a hypothetical 10% increase in assumed interest rates would increase our annual interest expense by approximately \$52 million.

#### **Derivative Financial Instruments**

From time to time, we speculate using derivative financial instruments, such amounts, however, are typically insignificant.

#### Item 8. FINANCIAL STATEMENTS AND SUPPLEMENTARY DATA

Our Consolidated Financial Statements are included in this report beginning on page F-1.

### Item 9. CHANGES IN AND DISAGREEMENTS WITH ACCOUNTANTS ON ACCOUNTING AND FINANCIAL DISCLOSURE

Not applicable.

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#### Item 9A. CONTROLS AND PROCEDURES

#### Disclosure controls and procedures

Under the supervision and with the participation of our management, including our Chief Executive Officer and Chief Financial Officer, we evaluated the effectiveness of our disclosure controls and procedures (as defined in Rule 13a-15(e) under the Securities Exchange Act of 1934) as of the end of the period covered by this report. Based upon that evaluation, our Chief Executive Officer and Chief Financial Officer concluded that our disclosure controls and procedures were effective as of the end of the period covered by this report.

### Changes in internal control over financial reporting

On April 26, 2011, we completed the Blockbuster Acquisition. We are currently integrating policies, processes, people, technology and operations for the combined company. Management will continue to evaluate our internal control over financial reporting as we execute integration activities. Except as discussed above, there has been no change in our internal control over financial reporting (as defined in Rule 13a-15(f) under the Securities Exchange Act of 1934) during our most recent fiscal quarter that has materially affected, or is reasonably likely to materially affect, our internal control over financial reporting.

#### Management's Annual Report on Internal Control Over Financial Reporting

Our management is responsible for establishing and maintaining adequate internal control over financial reporting. Our internal control over financial reporting is designed to provide reasonable assurance regarding the reliability of financial reporting and the preparation of financial statements for external purposes in accordance with U.S. generally accepted accounting principles.

Our internal control over financial reporting includes those policies and procedures that:

- pertain to the maintenance of records that, in reasonable detail, accurately and fairly reflect our transactions and dispositions of our assets;
- (ii) provide reasonable assurance that our transactions are recorded as necessary to permit preparation of our financial statements in accordance with generally accepted accounting principles, and that our receipts and expenditures are being made only in accordance with authorizations of our management and our directors; and
- (iii) provide reasonable assurance regarding prevention or timely detection of unauthorized acquisition, use, or disposition of our assets that could have a material effect on our financial statements.

Because of its inherent limitations, internal control over financial reporting may not prevent or detect misstatements. Also, projections of any evaluation of effectiveness to future periods are subject to the risk that controls may become inadequate because of changes in conditions, or that the degree of compliance with policies or procedures may deteriorate.

Our management conducted an evaluation of the effectiveness of our internal control over financial reporting based on the framework in Internal Control—Integrated Framework issued by the Committee of Sponsoring Organizations of the Treadway Commission. Based on this evaluation, our management concluded that our internal control over financial reporting was effective as of December 31, 2011. Our evaluation of internal control over financial reporting did not include the internal control of Blockbuster which we acquired on April 26, 2011. Our consolidated financial statements as of and for the year ended December 31, 2011 included \$454 million of assets and \$975 million of revenue associated with this business.

The effectiveness of our internal control over financial reporting as of December 31, 2011 has been audited by KPMG LLP, an independent registered public accounting firm, as stated in their report which appears in Item 15(a) of this Annual Report on Form 10-K.

### Item 9B. OTHER INFORMATION

None.

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#### PART III

### Item 10. DIRECTORS, EXECUTIVE OFFICERS AND CORPORATE GOVERNANCE

The information required by this Item with respect to the identity and business experience of our directors will be set forth in our Proxy Statement for the 2012 Annual Meeting of Shareholders under the caption "Election of Directors," which information is hereby incorporated herein by reference.

The information required by this Item with respect to the identity and business experience of our executive officers is set forth on page 17 of this report under the caption "Executive Officers of the Registrant."

#### Item 11. EXECUTIVE COMPENSATION

The information required by this Item will be set forth in our Proxy Statement for the 2012 Annual Meeting of Shareholders under the caption "Executive Compensation and Other Information," which information is hereby incorporated herein by reference.

# Item 12. SECURITY OWNERSHIP OF CERTAIN BENEFICIAL OWNERS AND MANAGEMENT AND RELATED STOCKHOLDER MATTERS

The information required by this Item will be set forth in our Proxy Statement for the 2012 Annual Meeting of Shareholders under the captions "Election of Directors," "Equity Security Ownership" and "Equity Compensation Plan Information," which information is hereby incorporated herein by reference.

# Item 13. CERTAIN RELATIONSHIPS AND RELATED TRANSACTIONS, AND DIRECTOR INDEPENDENCE

The information required by this Item will be set forth in our Proxy Statement for the 2012 Annual Meeting of Shareholders under the caption "Certain Relationships and Related Transactions," which information is hereby incorporated herein by reference.

#### Item 14. PRINCIPAL ACCOUNTING FEES AND SERVICES

The information required by this Item will be set forth in our Proxy Statement for the 2012 Annual Meeting of Shareholders under the caption "Principal Accounting Fees and Services," which information is hereby incorporated herein by reference.

#### PART IV

### Item 15. EXHIBITS, FINANCIAL STATEMENT SCHEDULES

(a) The following documents are filed as part of this report:

(1)	Financial Statements	Page
	Report of KPMG LLP, Independent Registered Public Accounting Firm	F-2
	Consolidated Balance Sheets at December 31, 2011 and 2010	F-4
	Consolidated Statements of Operations and Comprehensive Income (Loss) for the	
	years ended December 31, 2011, 2010 and 2009	F-5
	Consolidated Statements of Changes in Stockholders' Equity (Deficit) for the years ended	
	December 31, 2009, 2010 and 2011	F-6
	Consolidated Statements of Cash Flows for the years ended December 31, 2011, 2010 and 2009	F-7
	Notes to Consolidated Financial Statements	

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#### (2) Financial Statement Schedules

None. All schedules have been included in the Consolidated Financial Statements or Notes thereto.

#### (3) Exhibits

- 3.1(a)\* Amended and Restated Articles of Incorporation of DISH Network Corporation (incorporated by reference to Exhibit 3.1(a) on the Quarterly Report on Form 10-Q of DISH Network Corporation for the quarter ended June 30, 2003, Commission File No. 0-26176) as amended by the Certificate of Amendment to the Articles of Incorporation of DISH Network Corporation (incorporated by reference to Annex 1 on DISH Network Corporation's Definitive Information Statement on Schedule 14C filed on December 31, 2007, Commission File No. 0-26176).
- 3.1(b)\* Amended and Restated Bylaws of DISH Network Corporation (incorporated by reference to Exhibit 3.1(b) on the Quarterly Report on Form 10-Q of DISH Network Corporation for the quarter ended March 31, 2007, Commission File No. 0-26176).
- 3.2(a)\* Articles of Incorporation of DISH DBS Corporation (incorporated by reference to Exhibit 3.4(a) to the Registration Statement on Form S-4 of DDBS, Registration No. 333-31929).
- 3.2(b)\* Bylaws of DDBS (incorporated by reference to Exhibit 3.4(b) to the Registration Statement on Form S-4 of DDBS, Registration No. 333-31929).
- 4.1\* Registration Rights Agreement by and between DISH Network Corporation and Charles W. Ergen (incorporated by reference to Exhibit 4.8 to the Registration Statement on Form S-1 of DISH Network Corporation, Registration No. 33-91276).
- 4.2\* Indenture, relating to the 6 5/8% Senior Notes Due 2014, dated as of October 1, 2004 between DDBS and U.S. Bank National Association, as Trustee (incorporated by reference to Exhibit 4.1 to the Current Report on Form 8-K of DISH Network Corporation filed October 1, 2004, Commission File No. 0-26176).
- 4.3\* Indenture, relating to the 7 1/8% Senior Notes Due 2016, dated as of February 2, 2006 between DDBS and U.S. Bank National Association, as Trustee (incorporated by reference to Exhibit 4.1 to the Current Report on Form 8-K of DISH Network Corporation filed February 3, 2006, Commission File No. 0-26176).
- 4.4\* Indenture, relating to the 7% Senior Notes Due 2013, dated as of October 18, 2006 between DDBS and U.S. Bank National Association, as Trustee (incorporated by reference to Exhibit 4.1 to the Current Report on Form 8-K of DISH Network Corporation filed October 18, 2006, Commission File No. 0-26176).
- 4.5\* Indenture, relating to the 7 3/4% Senior Notes Due 2015, dated as of May 27, 2008 between DDBS and U.S. Bank National Association, as Trustee (incorporated by reference to Exhibit 4.1 to the Current Report on Form 8-K of DISH Network Corporation filed May 28, 2008, Commission File No. 0-26176).
- 4.6\* Indenture, relating to the 7 7/8% Senior Notes Due 2019, dated as of August 17, 2009 between DDBS and U.S. Bank National Association, as Trustee (incorporated by reference to Exhibit 4.1 to the Current Report on Form 8-K of DISH Network Corporation filed August 18, 2009, Commission File No. 0-26176).

- 4.7\* Indenture, relating to the \$2.0 billion aggregate principal amount of DDBS 6.75% Senior Notes due 2021 (the "Notes"), dated as of May 5, 2011, among DDBS, the guarantors named on the signature pages thereto and Wells Fargo Bank, National Association, as trustee (incorporated by reference from Exhibit 4.1 to the Current Report on Form 8-K of DISH Network Corporation filed May 5, 2011, Commission File No. 000-26176).
- 4.8\* Registration Rights Agreement, relating to the Notes, dated as of May 5, 2011, among DDBS, the guarantors named on the signature pages thereto and Wells Fargo Bank, National Association, as trustee (incorporated by reference from Exhibit 4.2 to the Current Report on Form 8-K of DISH Network Corporation filed May 5, 2011, Commission File No. 000-26176).
- 10.1\* 2002 Class B CEO Stock Option Plan (incorporated by reference to Appendix A to DISH Network Corporation's Definitive Proxy Statement on Schedule 14A dated April 9, 2002).\*\*
- 10.2\* Satellite Service Agreement, dated as of March 21, 2003, between SES Americom, Inc., DISH Network L.L.C. and DISH Network Corporation (incorporated by reference to Exhibit 10.1 to the Quarterly Report on Form 10-Q of DISH Network Corporation for the quarter ended March 31, 2003, Commission File No. 0-26176).
- 10.3\* Amendment No. 1 to Satellite Service Agreement dated March 31, 2003 between SES Americom Inc. and DISH Network Corporation (incorporated by reference to Exhibit 10.1 to the Quarterly Report on Form 10-Q of DISH Network Corporation for the quarter ended September 30, 2003, Commission File No. 0-26176).
- 10.4\* Satellite Service Agreement dated as of August 13, 2003 between SES Americom Inc. and DISH Network Corporation (incorporated by reference to Exhibit 10.2 to the Quarterly Report on Form 10-Q of DISH Network Corporation for the quarter ended September 30, 2003, Commission File No. 0-26176).
- 10.5\* Satellite Service Agreement, dated February 19, 2004, between SES Americom, Inc. and DISH Network Corporation (incorporated by reference to Exhibit 10.1 to the Quarterly Report on Form 10-Q of DISH Network Corporation for the quarter ended March 31, 2004, Commission File No. 0-26176).
- 10.6\* Amendment No. 1 to Satellite Service Agreement, dated March 10, 2004, between SES Americom, Inc. and DISH Network Corporation (incorporated by reference to Exhibit 10.2 to the Quarterly Report on Form 10-Q of DISH Network Corporation for the quarter ended March 31, 2004, Commission File No. 0-26176).
- 10.7\* Amendment No. 3 to Satellite Service Agreement, dated February 19, 2004, between SES Americom, Inc. and DISH Network Corporation (incorporated by reference to Exhibit 10.3 to the Quarterly Report on Form 10-Q of DISH Network Corporation for the quarter ended March 31, 2004, Commission File No. 0-26176).
- 10.8\* Whole RF Channel Service Agreement, dated February 4, 2004, between Telesat Canada and DISH Network Corporation (incorporated by reference to Exhibit 10.4 to the Quarterly Report on Form 10-Q of DISH Network Corporation for the quarter ended March 31, 2004, Commission File No. 0-26176).
- 10.9\* Letter Amendment to Whole RF Channel Service Agreement, dated March 25, 2004, between Telesat Canada and DISH Network Corporation (incorporated by reference to Exhibit 10.5 to the Quarterly Report on Form 10-Q of DISH Network Corporation for the quarter ended March 31, 2004, Commission File No. 0-26176).

- 10.10\* Amendment No. 2 to Satellite Service Agreement, dated April 30, 2004, between SES Americom, Inc. and DISH Network Corporation (incorporated by reference to Exhibit 10.1 to the Quarterly Report on Form 10-Q of DISH Network Corporation for the quarter ended June 30, 2004, Commission File No. 0-26176).
- 10.11\* Second Amendment to Whole RF Channel Service Agreement, dated May 5, 2004, between Telesat Canada and DISH Network Corporation (incorporated by reference to Exhibit 10.2 to the Quarterly Report on Form 10-Q of DISH Network Corporation for the quarter ended June 30, 2004, Commission File No. 0-26176).
- 10.12\* Third Amendment to Whole RF Channel Service Agreement, dated October 12, 2004, between Telesat Canada and DISH Network Corporation (incorporated by reference to Exhibit 10.22 to the Annual Report on Form 10-K of DISH Network Corporation for the year ended December 31, 2004, Commission File No. 0-26176).
- 10.13\* Amendment No. 4 to Satellite Service Agreement, dated October 21, 2004, between SES Americom, Inc. and DISH Network Corporation (incorporated by reference to Exhibit 10.23 to the Annual Report on Form 10-K of DISH Network Corporation for the year ended December 31, 2004, Commission File No. 0-26176).
- 10.14\* Amendment No. 3 to Satellite Service Agreement, dated November 19, 2004 between SES Americom, Inc. and DISH Network Corporation (incorporated by reference to Exhibit 10.24 to the Annual Report on Form 10-K of DISH Network Corporation for the year ended December 31, 2004, Commission File No. 0-26176).
- 10.15\* Amendment No. 5 to Satellite Service Agreement, dated November 19, 2004, between SES Americom, Inc. and DISH Network Corporation (incorporated by reference to Exhibit 10.25 to the Annual Report on Form 10-K of DISH Network Corporation for the year ended December 31, 2004, Commission File No. 0-26176).
- 10.16\* Amendment No. 6 to Satellite Service Agreement, dated December 20, 2004, between SES Americom, Inc. and DISH Network Corporation (incorporated by reference to Exhibit 10.26 to the Annual Report on Form 10-K of DISH Network Corporation for the year ended December 31, 2004, Commission File No. 0-26176).
- 10.17\* Description of the 2005 Long-Term Incentive Plan dated January 26, 2005 (incorporated by reference to Exhibit 10.1 to the Quarterly Report on Form 10-Q of DISH Network Corporation for the quarter ended March 31, 2005, Commission File No. 0-26176).\*\*
- 10.18\* Amendment No. 4 to Satellite Service Agreement, dated April 6, 2005, between SES Americom, Inc. and DISH Network Corporation (incorporated by reference to Exhibit 10.1 to the Quarterly Report on Form 10-Q of DISH Network Corporation for the quarter ended June 30, 2005, Commission File No. 0-26176).
- 10.19\* Amendment No. 5 to Satellite Service Agreement, dated June 20, 2005, between SES Americom, Inc. and DISH Network Corporation (incorporated by reference to Exhibit 10.2 to the Quarterly Report on Form 10-Q of DISH Network Corporation for the quarter ended June 30, 2005, Commission File No. 0-26176).
- 10.20\* Incentive Stock Option Agreement (Form A) (incorporated by reference to Exhibit 99.1 to the Current Report on Form 8-K of DISH Network Corporation filed July 7, 2005, Commission File No. 0-26176).\*\*

- 10.21\* Incentive Stock Option Agreement (Form B) (incorporated by reference to Exhibit 99.2 to the Current Report on Form 8-K of DISH Network Corporation filed July 7, 2005, Commission File No. 0-26176).\*\*
- 10.22\* Restricted Stock Unit Agreement (Form A) (incorporated by reference to Exhibit 99.3 to the Current Report on Form 8-K of DISH Network Corporation filed July 7, 2005, Commission File No. 0-26176).\*\*
- 10.23\* Restricted Stock Unit Agreement (Form B) (incorporated by reference to Exhibit 99.4 to the Current Report on Form 8-K of DISH Network Corporation filed July 7, 2005, Commission File No. 0-26176).\*\*
- 10.24\* Incentive Stock Option Agreement (1999 Long-Term Incentive Plan) (incorporated by reference to Exhibit 99.5 to the Current Report on Form 8-K of DISH Network Corporation filed July 7, 2005, Commission File No. 0-26176).\*\*
- 10.25\* Nonemployee Director Stock Option Agreement (incorporated by reference to Exhibit 99.6 to the Current Report on Form 8-K of DISH Network Corporation filed July 7, 2005, Commission File No. 0-26176).\*\*
- 10.26\* Nonqualifying Stock Option Agreement (2005 Long-Term Incentive Plan (incorporated by reference to Exhibit 99.7 to the Current Report on Form 8-K of DISH Network Corporation filed July 7, 2005, Commission File No. 0-26176).\*\*
- 10.27\* Restricted Stock Unit Agreement (2005 Long-Term Incentive Plan) (incorporated by reference to Exhibit 99.8 to the Current Report on Form 8-K of DISH Network Corporation filed July 7, 2005, Commission File No. 0-26176).\*\*
- 10.28\* Separation Agreement between EchoStar Corporation and DISH Network Corporation (incorporated by reference from Exhibit 2.1 to the Form 10 of EchoStar Corporation filed December 28, 2007, Commission File No. 001-33807).
- 10.29\* Tax Sharing Agreement between EchoStar Corporation and DISH Network Corporation (incorporated by reference from Exhibit 10.2 to the Form 10 of EchoStar Corporation filed December 28, 2007, Commission File No. 001-33807).
- 10.30\* Employee Matters Agreement between EchoStar Corporation and DISH Network Corporation (incorporated by reference from Exhibit 10.3 to the Form 10 of EchoStar Corporation filed December 28, 2007, Commission File No. 001-33807).
- 10.31\* Intellectual Property Matters Agreement between EchoStar Corporation, EchoStar Acquisition L.L.C., Echosphere L.L.C., DDBS, EIC Spain SL, EchoStar Technologies L.L.C. and DISH Network Corporation (incorporated by reference from Exhibit 10.4 to the Form 10 of EchoStar Corporation filed December 28, 2007, Commission File No. 001-33807).
- 10.32\* Management Services Agreement between EchoStar Corporation and DISH Network Corporation (incorporated by reference from Exhibit 10.5 to the Form 10 of EchoStar Corporation filed December 28, 2007, Commission File No. 001-33807).
- 10.33\* Form of Satellite Capacity Agreement between EchoStar Corporation and DISH Network L.L.C. (incorporated by reference from Exhibit 10.28 to the Amendment No.2 to Form 10 of EchoStar Corporation filed December 26, 2007, Commission File No. 001-33807).

- 10.34\* Amendment No. 1 to Receiver Agreement dated December 31, 2007 between EchoSphere L.L.C. and EchoStar Technologies L.L.C. (incorporated by reference to Exhibit 99.1 to the Quarterly Report on Form 10-Q of DISH Network Corporation for the quarter ended September 30, 2008, Commission File No. 0-26176).
- 10.35\* Amendment No. 1 to Broadcast Agreement dated December 31, 2007 between EchoStar Corporation and DISH Network L.L.C. (incorporated by reference to Exhibit 99.2 to the Quarterly Report on Form 10-Q of DISH Network Corporation for the quarter ended September 30, 2008, Commission File No. 0-26176).
- 10.36\* Description of the 2008 Long-Term Incentive Plan dated December 22, 2008 (incorporated by reference to Exhibit 10.42 to the Annual Report on Form 10-K of DISH Network Corporation for the year ended December 31, 2008, Commission File No. 0-26176). \*\*
- 10.37\* DISH Network Corporation 2009 Stock Incentive Plan (incorporated by reference to DISH Network Corporation's Definitive Proxy Statement on Form 14A filed March 31, 2009, Commission File No. 000-26176). \*\*
- 10.38\* Amended and Restated DISH Network Corporation 2001 Nonemployee Director Stock Option Plan (incorporated by reference to DISH Network Corporation's Definitive Proxy Statement on Form 14A filed March 31, 2009, Commission File No. 000-26176). \*\*
- 10.39\* Amended and Restated DISH Network Corporation 1999 Stock Incentive Plan (incorporated by reference to DISH Network Corporation's Definitive Proxy Statement on Form 14A filed March 31, 2009, Commission File No. 000-26176). \*\*
- 10.40\* Amended and Restated DISH Network Corporation 1995 Stock Incentive Plan (incorporated by reference to DISH Network Corporation's Definitive Proxy Statement on Form 14A filed March 31, 2009, Commission File No. 000-26176). \*\*
- 10.41\* NIMIQ 5 Whole RF Channel Service Agreement, dated September 15, 2009, between Telesat Canada and EchoStar Corporation (incorporated by reference from Exhibit 10.29 to the Annual Report on Form 10-K of EchoStar Corporation for the year ended December 31, 2009, Commission File No. 001-33807).\*\*\*\*
- 10.42\* NIMIQ 5 Whole RF Channel Service Agreement, dated September 15, 2009, between EchoStar Corporation and DISH Network L.L.C. (incorporated by reference from Exhibit 10.30 to the Annual Report on Form 10-K of EchoStar Corporation for the year ended December 31, 2009, Commission File No. 001-33807).\*\*\*\*
- 10.43\* Professional Services Agreement, dated August 4, 2009, between EchoStar Corporation and DISH Network Corporation (incorporated by reference from Exhibit 10.3 to the Quarterly Report on Form 10-Q of EchoStar Corporation for the quarter ended September 30, 2009, Commission File No. 001-33807).\*\*\*\*
- 10.44\* Allocation Agreement, dated August 4, 2009, between EchoStar Corporation and DISH Network Corporation (incorporated by reference from Exhibit 10.4 to the Quarterly Report on Form 10-Q of EchoStar Corporation for the quarter ended September 30, 2009, Commission File No. 001-33807).
- 10.45\* Amendment to Form of Satellite Capacity Agreement (Form A) between EchoStar Corporation and DISH Network L.L.C. (incorporated by reference from Exhibit 10.33 to the Annual Report on Form 10-K of EchoStar Corporation for the year ended December 31, 2009, Commission File No. 001-33807).

- 10.46\* Amendment to Form of Satellite Capacity Agreement (Form B) between EchoStar Corporation and DISH Network L.L.C. (incorporated by reference from Exhibit 10.34 to the Annual Report on Form 10-K of EchoStar Corporation for the year ended December 31, 2009, Commission File No. 001-33807).
- 10.47\* EchoStar XVI Satellite Capacity Agreement between EchoStar Satellite Services L.L.C. and DISH Network L.L.C. (incorporated by reference from Exhibit 10.35 to the Annual Report on Form 10-K of EchoStar Corporation for the year ended December 31, 2009, Commission File No. 001-33807).\*\*\*\*
- 10.48\* Assignment of Rights Under Launch Service Contract from EchoStar Corporation to DISH Orbital II L.L.C. (incorporated by reference from Exhibit 10.36 to the Annual Report on Form 10-K of EchoStar Corporation for the year ended December 31, 2009, Commission File No. 001-33807).
- 10.49\* Amended and Restated Investment Agreement, dated as of February 24, 2011, and First Amendment to Amended and Restated Investment Agreement, dated as of March 15, 2011, between DISH Network Corporation and DBSD North America, Inc. (incorporated by reference from Exhibit 10.1 to the Current Report on Form 8-K of ICO Global Communications (Holdings) Limited filed March 17, 2011, Commission File No. 001-33008).
- 10.50\* Implementation Agreement, dated as of March 15, 2011, between DISH Network and ICO Global Communications (Holdings) Limited (incorporated by reference from Exhibit 10.2 to the Current Report on Form 8-K of ICO Global Communications (Holdings) Limited filed March 17, 2011, Commission File No. 001-33008).
- 10.51\* Restructuring Support Agreement, dated as of March 15, 2011, between DISH Network and ICO Global Communications (Holdings) Limited (incorporated by reference from Exhibit 10.3 to the Current Report on Form 8-K of ICO Global Communications (Holdings) Limited filed March 17, 2011, Commission File No. 001-33008).
- 10.54\* Purchase Agreement, dated as of June 14, 2011, by and among TerreStar Networks Inc., TerreStar License Inc., TerreStar National Services Inc., TerreStar Networks Holdings (Canada) Inc., TerreStar Networks (Canada) Inc., 0887729 B.C. Ltd., and Gamma Acquisition L.L.C. and DISH Network Corporation (solely with respect to Section 6.19 thereof) (incorporated by reference from Exhibit 99.1 to the Current Report on Form 8-K of DISH Network Corporation filed June 16, 2011, Commission File No. 000-26176).
- 10.55\* Cost Allocation Agreement, dated April 29, 2011, between EchoStar and DISH Network (incorporated by reference from Exhibit 10.2 to the Quarterly Report on Form 10-Q of EchoStar for the guarter ended June 30, 2011, Commission File No. 001-33807).
- 10.56\* Settlement and Patent License between TiVo Inc. and DISH Network Corporation and EchoStar Corporation, dated as of April 29, 2011 (incorporated by reference to Exhibit 10.9 to the Quarterly Report on Form 10-Q/A of EchoStar Corporation filed February 21, 2012, Commission File No. 001-33807).\*\*\*\*
- 10.57\* QuetzSat-1 Transponder Service Agreement, dated November 24, 2008, between EchoStar 77 Corporation, a direct wholly-owned subsidiary of EchoStar, and DISH Network L.L.C. (incorporated by reference to Exhibit 10.25 to the Annual Report on Form 10-K of EchoStar Corporation for the year ended December 31, 2009, Commission File No. 001-33807).\*\*\*\*
- 21 Subsidiaries of DISH Network Corporation.
- 23 Consent of KPMG LLP, Independent Registered Public Accounting Firm.

- Power of Attorney authorizing signature of Charles W. Ergen, James DeFranco, Cantey M. Ergen, Steven R. Goodbarn, Gary S. Howard, David K. Moskowitz, Tom A. Ortolf and Carl E. Vogel.
- 31.1 Section 302 Certification of Chief Executive Officer.
- 31.2 Section 302 Certification of Chief Financial Officer.
- 32.1 Section 906 Certification of Chief Executive Officer.
- 32.2 Section 906 Certification of Chief Financial Officer.
- The following materials from the Annual Report on Form 10-K of DISH Network Corporation for the year ended December 31, 2011, filed on February 23, 2012, formatted in eXtensible Business Reporting Language ("XBRL"): (i) Consolidated Balance Sheets, (ii) Consolidated Statements of Operations and Comprehensive Income (Loss), (iii) Consolidated Statement of Changes in Stockholders' Equity (Deficit), (iv) Consolidated Statements of Cash Flows, and (v) related notes to these financial statements.

Filed herewith.

- Incorporated by reference.
- \*\* Constitutes a management contract or compensatory plan or arrangement.
- \*\*\* In accordance with Rule 402 of Regulation S-T, the information in this Exhibit 101 shall not be deemed "filed" for the purposes of section 18 of the Securities Exchange Act of 1934, as amended (the "Exchange Act"), or otherwise subject to the liability of that section, and shall not be incorporated by reference into any registration statement or other document filed under the Securities Act of 1933, as amended, or the Exchange Act, except as shall be expressly set forth by the specific reference in such filing.
- \*\*\*\* Certain portions of the exhibit have been omitted and separately filed with the Securities and Exchange Commission with a request for confidential treatment.

#### **SIGNATURES**

Pursuant to the requirements of Section 13 or 15(d) of the Securities Exchange Act of 1934, the registrant has duly caused this report to be signed on its behalf by the undersigned, thereunto duly authorized.

### DISH NETWORK CORPORATION

By: /s/ Robert E. Olson

Robert E. Olson

Executive Vice President and Chief Financial Officer

Date: February 23, 2012

Pursuant to the requirements of the Securities Exchange Act of 1934, this report has been signed below by the following persons on behalf of the registrant and in the capacities and on the dates indicated.

Signature	<u>Title</u>	<u>Date</u>
/s/ Joseph P. Clayton Joseph P. Clayton	President and Chief Executive Officer (Principal Executive Officer)	February 23, 2012
<u>/s/ Robert E. Olson</u> Robert E. Olson	Executive Vice President and Chief Financial Officer (Principal Financial and Accounting Officer)	February 23, 2012
* Charles W. Ergen	Chairman	February 23, 2012
* James DeFranco	Director	February 23, 2012
* Cantey M. Ergen	Director	February 23, 2012
* Steven R. Goodbarn	Director	February 23, 2012
* Gary S. Howard	Director	February 23, 2012
* David K. Moskowitz	Director	February 23, 2012
* Tom A. Ortolf	Director	February 23, 2012
* Carl E. Vogel	Director	February 23, 2012
* By: /s/ R. Stanton Dodge R. Stanton Dodge Attorney-in-Fact		

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#### REPORT OF INDEPENDENT REGISTERED PUBLIC ACCOUNTING FIRM

The Board of Directors and Stockholders DISH Network Corporation:

We have audited the accompanying consolidated balance sheets of DISH Network Corporation and subsidiaries as of December 31, 2011 and 2010, and the related consolidated statements of operations and comprehensive income (loss), changes in stockholders' equity (deficit), and cash flows for each of the years in the three-year period ended December 31, 2011. We also have audited DISH Network Corporation's internal control over financial reporting as of December 31, 2011, based on criteria established in *Internal Control – Integrated Framework* issued by the Committee of Sponsoring Organizations of the Treadway Commission (COSO). DISH Network Corporation's management is responsible for these consolidated financial statements, for maintaining effective internal control over financial reporting, and for its assessment of the effectiveness of internal control over financial reporting, included in the accompanying Management's Annual Report on Internal Control Over Financial Reporting. Our responsibility is to express an opinion on these consolidated financial statements and an opinion on DISH Network Corporation's internal control over financial reporting based on our audits.

We conducted our audits in accordance with the standards of the Public Company Accounting Oversight Board (United States). Those standards require that we plan and perform the audits to obtain reasonable assurance about whether the financial statements are free of material misstatement and whether effective internal control over financial reporting was maintained in all material respects. Our audits of the consolidated financial statements included examining, on a test basis, evidence supporting the amounts and disclosures in the financial statements, assessing the accounting principles used and significant estimates made by management, and evaluating the overall financial statement presentation. Our audit of internal control over financial reporting included obtaining an understanding of internal control over financial reporting, assessing the risk that a material weakness exists, and testing and evaluating the design and operating effectiveness of internal control based on the assessed risk. Our audits also included performing such other procedures as we considered necessary in the circumstances. We believe that our audits provide a reasonable basis for our opinions.

A company's internal control over financial reporting is a process designed to provide reasonable assurance regarding the reliability of financial reporting and the preparation of financial statements for external purposes in accordance with generally accepted accounting principles. A company's internal control over financial reporting includes those policies and procedures that (1) pertain to the maintenance of records that, in reasonable detail, accurately and fairly reflect the transactions and dispositions of the assets of the company; (2) provide reasonable assurance that transactions are recorded as necessary to permit preparation of financial statements in accordance with generally accepted accounting principles, and that receipts and expenditures of the company are being made only in accordance with authorizations of management and directors of the company; and (3) provide reasonable assurance regarding prevention or timely detection of unauthorized acquisition, use, or disposition of the company's assets that could have a material effect on the financial statements.

Because of its inherent limitations, internal control over financial reporting may not prevent or detect misstatements. Also, projections of any evaluation of effectiveness to future periods are subject to the risk that controls may become inadequate because of changes in conditions, or that the degree of compliance with the policies or procedures may deteriorate.

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#### REPORT OF INDEPENDENT REGISTERED PUBLIC ACCOUNTING FIRM

In our opinion, the consolidated financial statements referred to above present fairly, in all material respects, the financial position of DISH Network Corporation and subsidiaries as of December 31, 2011 and 2010, and the results of their operations and their cash flows for each of the years in the three-year period ended December 31, 2011, in conformity with U.S. generally accepted accounting principles. Also in our opinion, DISH Network Corporation maintained, in all material respects, effective internal control over financial reporting as of December 31, 2011, based on criteria established in *Internal Control – Integrated Framework* issued by the COSO.

Management's evaluation of the effectiveness of DISH Network Corporation and subsidiaries' internal control over financial reporting as of December 31, 2011, excluded Blockbuster, which was acquired in 2011. Our audit of internal control over financial reporting of DISH Network Corporation and subsidiaries also excluded an evaluation of the internal control over financial reporting of this subsidiary. The aggregate amount of total assets and revenue of Blockbuster included in the consolidated financial statements of DISH Network Corporation and subsidiaries as of and for the year ended December 31, 2011 was \$454 million and \$975 million, respectively.

/s/ KPMG LLP

Denver, Colorado February 23, 2012

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# DISH NETWORK CORPORATION CONSOLIDATED BALANCE SHEETS

(Dollars in thousands, except share amounts)

	As of Dec	cember 31,
	2011	2010
Assets		
Current Assets:		
Cash and cash equivalents		\$ 640,672
Marketable investment securities (Note 5)	1,431,745	2,299,705
Trade accounts receivable - other, net of allowance for doubtful accounts		
of \$12,350 and \$29,650, respectively	778,443	771,898
Trade accounts receivable - EchoStar, net of allowance for doubtful accounts of zero	16,374	14,155
Inventory	707,151	487,575
Deferred tax assets (Note 12)	73,014	216,899
Other current assets	131,988	142,489
Total current assets	3,747,823	4,573,393
Noncurrent Assets:		
Restricted cash and marketable investment securities (Note 5)	132,435	144,437
Property and equipment, net (Note 7)		3,232,348
FCC authorizations.		1,391,441
Marketable and other investment securities (Note 5).	, ,	121,926
Investment in DBSD North America (Note 10)		102,591
TerreStar Transaction (Note 10)		102,371
Other noncurrent assets, net.		66,017
Total noncurrent assets.		5,058,760
Total assets		
1 Otal assets	\$ 11,470,231	\$ 9,632,153
Liabilities and Stockholders' Equity (Deficit)		
Current Liabilities:		
Trade accounts payable - other	\$ 225,556	\$ 161,767
Trade accounts payable - EchoStar		238,997
Deferred revenue and other.		803,768
Accrued programming		1,089,988
Litigation accrual (Note 16)		619,022
Other accrued expenses.		554,864
Current portion of long-term debt and capital lease obligations (Note 11)		1,030,895
Total current liabilities		4,499,301
Total Cuttent Habilities	3,220,311	4,499,301
Long-Term Obligations, Net of Current Portion:		
Long-term debt and capital lease obligations, net of current portion (Note 11)	7,458,134	5,484,041
Deferred tax liabilities (Note 12)		567,686
Long-term deferred revenue, distribution and carriage payments and other long-term liabilities		214,568
Total long-term obligations, net of current portion.		6,266,295
Total liabilities		10,765,596
Commitments and Contingencies (Note 16)		
G. H. H. J.F. D. (D.A.1)		
Stockholders' Equity (Deficit):		
Class A common stock, \$.01 par value, 1,600,000,000 shares authorized, 264,732,074 and 260,917,977 shares issued, 208,613,814 and 204,799,717 shares outstanding, respectively	2,647	2,609
Class B common stock, \$.01 par value, 800,000,000 shares authorized,		
238,435,208 shares issued and outstanding.	2,384	2,384
Class C common stock, \$.01 par value, 800,000,000 shares authorized, none issued and outstanding		-
Additional paid-in capital		2,171,799
Accumulated other comprehensive income (loss)	82,043	93,357
Accumulated earnings (deficit)	(1,211,990)	(1,834,619)
Treasury stock, at cost		(1,569,459)
Total DISH Network stockholders' equity (deficit)		(1,133,929)
Noncontrolling interest.		486
Total stockholders' equity (deficit)		(1,133,443)
Total liabilities and stockholders' equity (deficit)		\$ 9,632,153
	. , ,	, ,

The accompanying notes are an integral part of these consolidated financial statements.

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# DISH NETWORK CORPORATION CONSOLIDATED STATEMENTS OF OPERATIONS AND COMPREHENSIVE INCOME (LOSS)

(In thousands, except per share amounts)

	For the Years Ended December 31.					r 31,
	20			2010		2009
Revenue:						
Subscriber-related revenue	. \$ 12,9	76,009	\$	12,543,794	\$ 1	1,538,729
Equipment and merchandise sales, rental and other revenue	1,0	35,910		59,770		97,863
Equipment sales, services and other revenue - EchoStar		36,474		37,180		27,559
Total revenue	14,0	48,393		12,640,744	1	1,664,151
Costs and Expenses (exclusive of depreciation shown separately below - Note 7):						
Subscriber-related expenses	6,8	45,611		6,676,145		6,359,329
Satellite and transmission expenses:		ŕ				
EchoStar	. 4	41,541		418,358		319,752
Other		39,806		40,249		33,672
Cost of sales - equipment, merchandise, services, rental and other		48,686		76,406		121,238
Subscriber acquisition costs:		-,		,		,
Cost of sales - subscriber promotion subsidies - EchoStar	. 2	49,440		175,777		188,793
Other subscriber promotion subsidies	. 9	25,094		1,104,653		1,071,655
Subscriber acquisition advertising		30,643		373,064		279,114
Total subscriber acquisition costs.		05,177	_	1,653,494		1,539,562
General and administrative expenses - EchoStar.		47,393		47,457		45,356
General and administrative expenses		87,101		578,386		557,255
Litigation expense (Note 16)		16,949)		225,456		361,024
Depreciation and amortization (Note 7)		22,073		983,965		940,033
Total costs and expenses		20,439		10,699,916		0,277,221
Total Costs and Expenses		20,137	_	10,077,710		0,277,221
Operating income (loss)	2,9	27,954		1,940,828		1,386,930
Other Income (Expense):						
Interest income		34,354		25,158		30,034
Interest expense, net of amounts capitalized		57,910)		(454,777)		(388,425)
Other, net	,	6,186		30,996		(15,707)
Total other income (expense)		17,370)		(398,623)		(374,098)
Total other meonic (expense)	. (3	17,570)		(370,023)		(374,070)
Income (loss) before income taxes	2.4	10,584		1,542,205		1,012,832
Income tax (provision) benefit, net (Note 12)		95,006)		(557,473)		(377,429)
Net income (loss)		15,578		984,732		635,403
Less: Net income (loss) attributable to noncontrolling interest		(329)		3		(142)
Net income (loss) attributable to DISH Network		15,907	\$	984,729	\$	635,545
	+ 1,0	10,707		, , , , , , ,	Ψ	030,010
Comprehensive Income (Loss):						
Net income (loss)	\$ 1,5	15,578	\$	984,732	\$	635,403
Foreign currency translation adjustments.		(9,139)		(13,476)		(106)
Unrealized holding gains (losses) on available-for-sale securities, net of tax	(	13,965)		50,348		133,635
Recognition of previously unrealized (gains) losses on						
available-for-sale securities included in net income (loss), net of tax		11,790		(3,852)		(20,045)
Deferred income tax (expense) benefit		-		5,067		128
Comprehensive income (loss)	1,50	04,264		1,022,819		749,015
Less: Comprehensive income (loss) attributable to noncontrolling interest		(329)		3		(142)
Comprehensive income (loss) attributable to DISH Network	\$ 1,5	04,593	\$	1,022,816	\$	749,157
Weighted-average common shares outstanding - Class A and B common stock:						
Basic	4	45,434		445,865		446,874
Diluted		46.865	_	446,597		448,596
		.0,000	_	110,077		110,570
Earnings per share - Class A and B common stock:						
Basic net income (loss) per share attributable to DISH Network	. \$	3.40	\$	2.21	\$	1.42
Diluted net income (loss) per share attributable to DISH Network	. \$	3.39	\$	2.20	\$	1.42
			_		_	

The accompanying notes are an integral part of these consolidated financial statements.

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JA012178 <sub>010933</sub>

# DISH NETWORK CORPORATION CONSOLIDATED STATEMENTS OF CHANGES IN STOCKHOLDERS' EQUITY (DEFICIT)

(In thousands)

Balance, December 31, 2008	Class A and B Common Stock \$ 4.955	Additional Paid-In Capital \$ 2,090,527	Accumulated Other Comprehensive Income (Loss) \$ (107,998)	Accumulated Earnings (Deficit) \$ (2,492,804)	Treasury Stock \$(1,443,786)	Noncontrolling Interest	Total 
Issuance of Class A common stock:	\$ 4,933	\$ 2,090,327	\$ (107,996)	\$ (2,492,004)	\$ (1,445,760)	<b>5</b> -	\$ (1,949,100)
Exercise of stock options	5	3,189					3,194
Employee benefits	11	12,187			-	-	12,198
Employee Stock Purchase Plan.	2	2,222	-	-	-	-	2,224
	2	2,222	-	-	(19 504)	-	(18,594)
Class A common stock repurchases, at cost	-	12,227	-	-	(18,594)	-	12,227
Non-cash, stock-based compensation.	-	,	-	-	-	-	
Income tax (expense) benefit related to stock awards and other	-	(141)	-	-	-	-	(141)
Change in unrealized holding gains (losses)			112.500				112 500
on available-for-sale securities, net	-	-	113,590 (106)	-	-	-	113,590 (106)
Foreign currency translation.	-	-	(106)	-	-	-	(100)
Deferred income tax (expense) benefit attributable to			120				120
foreign currency translation.	-	-	128	-	-	-	128
Cash dividend on Class A and Class B				(004150)			(004 150)
common stock (\$2.00 per share)	-	-	-	(894,150)	-	-	(894,150)
Capital transaction with EchoStar in connection				(0.400)			(0.400)
with launch service, net of tax of \$5,280 (Note 20)	-	-	-	(9,180)	-	-	(9,180)
Acquisition of noncontrolling interest in subsidiary	-	-	-	-	-	625	625
Net income (loss) attributable to noncontrolling interest	-	-	-	-	-	(142)	(142)
Net income (loss) attributable to DISH Network				635,545			635,545
Balance, December 31, 2009	4,973	2,120,211	5,614	(2,760,589)	(1,462,380)	483	(2,091,688)
Investment securities - fair value election (Note 5)	-	-	49,656	(49,656)	-	-	-
Issuance of Class A common stock:							
Exercise of stock options	5	4,134	-	-	-	-	4,139
Employee benefits	14	29,113	-	-	-	-	29,127
Employee Stock Purchase Plan	1	2,379	-	-	-	-	2,380
Class A common stock repurchases, at cost	-	-	-	-	(107,079)	-	(107,079)
Non-cash, stock-based compensation	-	15,387	-	-	-	-	15,387
Income tax (expense) benefit related to stock awards and other	-	575	-	-	-	-	575
Change in unrealized holding gains (losses)							
on available-for-sale securities, net	-	-	46,496	-	-	-	46,496
Foreign currency translation.	-	-	(13,476)	-	-	-	(13,476)
Deferred income tax (expense) benefit attributable to							
foreign currency translation	-	-	5,067	-	-	-	5,067
Capital transaction with EchoStar in connection with purchases							
of strategic investments, net of tax of \$2,895 (Note 20)	-	-	-	(9,103)	-	-	(9,103)
Net income (loss) attributable to noncontrolling interest	-	-	-	- 1	-	3	3
Net income (loss) attributable to DISH Network	-	-	-	984,729	-	-	984,729
Balance, December 31, 2010	4.993	2,171,799	93,357	(1,834,619)	(1,569,459)	486	(1,133,443)
Issuance of Class A common stock:				(1,00 1,01)	(1,00),10)		(1,100,100)
Exercise of stock options	24	36,892	_	_	_	_	36,916
Employee benefits.	13	24,791	_	_	_	_	24,804
Employee Stock Purchase Plan	1	3,078	_	_	_	_	3,079
Non-cash, stock-based compensation		31,511	_	_		10	31,521
Income tax (expense) benefit related to stock awards and other		5,934	_	_		-	5,934
Change in unrealized holding gains (losses)		5,754					3,734
on available-for-sale securities, net			(2,175)				(2,175)
	-	-		-	-	-	( , ,
Foreign currency translation	-	-	(9,139)	-	-	-	(9,139)
				(002.270)			(902.279)
common stock (\$2.00 per share)	-	-	-	(893,278)	-	1 200	(893,278)
Acquisition of noncontrolling interest in subsidiary	-	-	-	-	-	1,200	1,200
Net income (loss) attributable to noncontrolling interest	-	-	-	-	-	(329)	(329)
Net income (loss) attributable to DISH Network		6.2.274.00=	000010	1,515,907	0 (1.500.450)	- 1 2 C T	1,515,907
Balance, December 31, 2011	\$ 5,031	\$ 2,274,005	\$ 82,043	\$ (1,211,990)	\$(1,569,459)	\$ 1,367	\$ (419,003)

The accompanying notes are an integral part of these consolidated financial statements.

# DISH NETWORK CORPORATION CONSOLIDATED STATEMENTS OF CASH FLOWS

(In thousands)

		For the Years Ended Dec		
Cash Flows From Operating Activities	2011	2010	2009	
Cash Flows From Operating Activities: Net income (loss)	¢ 1515579	\$ 984,732	\$ 635,403	
Adjustments to reconcile net income (loss) to net cash flows from operating activities:	\$ 1,313,378	\$ 964,732	\$ 055,405	
Depreciation and amortization	922,073	983,965	940,033	
Realized and unrealized losses (gains) on investments		(33,703)	13,811	
Non-cash, stock-based compensation.		15,387	12,227	
Deferred tax expense (benefit) (Note 12).	,	201,400	4,630	
Other, net		17,721	12,654	
Change in noncurrent assets.				
9	· · · · · · · · · · · · · · · · · · ·	401	6,507	
Change in long-term deferred revenue, distribution and carriage payments and other long-term liabilities.	es 21,604	(124,759)	31,658	
Changes in current assets and current liabilities:	21266	(44.650)		
Trade accounts receivable - other	,	(41,652)	56,536	
Allowance for doubtful accounts	. , ,	13,278	1,165	
Prepaid income taxes	72,638	(37,532)	113,641	
Trade accounts receivable - EchoStar.	(2,109)	24,192	(16,777	
Inventory	(139,225)	(229,154)	51,411	
Other current assets	(15,054)	2,461	(35,593	
Trade accounts payable		20,218	(33,420	
Trade accounts payable - EchoStar	(9,145)	(32,544)	(27,088	
Deferred revenue and other		(11,896)	(14,116	
Litigation expense accrual (Note 16).		225,456	361,024	
Litigation settlement payments (Note 16)		223,130	301,021	
Accrued programming and other accrued expenses.		161,831	80,837	
Net cash flows from operating activities		2,139,802	2,194,543	
recession not of the special s				
sh Flows From Investing Activities:				
rchases of marketable investment securities.	( , , ,	(5,359,284)	(6,017,798	
les and maturities of marketable investment securities.	6,210,191	5,090,462	4,570,124	
rchases of property and equipment.	(778,905)	(1,113,219)	(1,037,190	
unch service assigned from EchoStar (Note 20)		(102,913)	-	
nange in restricted cash and marketable investment securities.	12,361	(2,921)	(58,209	
vestment in DBSD North America (Note 10)	(1,139,201)	-	-	
rreStar Transaction (Note 10).		_	_	
irchase of Blockbuster assets, net of cash acquired of \$107,061 (Note 9)		_	_	
rint Settlement Agreement (Note 10)		_	_	
rchase of other strategic investments.		(11,742)	(62,142	
oceeds from sale of strategic investments		22,002	(02,142	
		,	(2.41	
her		(1,477,521)	(2,605,556	
Tee cash none investing accordes	(2,075,320)	(1,177,521)	(2,000,000	
ash Flows From Financing Activities:	2 000 000		1 400 000	
oceeds from issuance of long-term debt		-	1,400,000	
ebt issuance costs	(27,261)	-	(23,090	
payment of long-term debt and capital lease obligations	(32,236)	(26,910)	(51,301	
purchases and redemption of 6 3/8% Senior Notes due 2011	(1,000,000)	-	-	
ass A common stock repurchases (Note 13)	<b>-</b>	(107,079)	(18,594	
et proceeds from Class A common stock options exercised				
and stock issued under the Employee Stock Purchase Plan.		6,520	5,418	
ish dividend on Class A and Class B common stock		-	(894,150	
her	1 1	16	-	
Net cash flows from financing activities		(127,453)	418,283	
Effect of exchange rates on cash and cash equivalents	(4,111)		_	
	(21.550)	524.020	7.250	
et increase (decrease) in cash and cash equivalents		534,828	7,270	
ash and cash equivalents, beginning of period		105,844	98,574	
ash and cash equivalents, end of period	\$ 609,108	\$ 640,672	\$ 105,844	

The accompanying notes are an integral part of these consolidated financial statements.

JA012180 <sub>010935</sub>

#### 1. Organization and Business Activities

#### **Principal Business**

DISH Network Corporation is a holding company. Its subsidiaries (which together with DISH Network Corporation are referred to as "DISH Network," the "Company," "we," "us" and/or "our") operate two primary segments.

- **DISH.** The DISH® direct broadcast satellite ("DBS") subscription television service (the "DISH" pay-TV service) had 13.967 million subscribers in the United States as of December 31, 2011. The DISH pay-TV service consists of Federal Communications Commission ("FCC") licenses authorizing us to use DBS and Fixed Satellite Service ("FSS") spectrum, our owned and leased satellites, receiver systems, third-party broadcast operations, customer service facilities, a leased fiber network, in-home service and call center operations, and certain other assets utilized in our operations.
- *Blockbuster*. On April 26, 2011, we completed the acquisition of most of the assets of Blockbuster, Inc. (the "Blockbuster Acquisition"). We acquired Blockbuster operations in the United States and in certain foreign countries. Blockbuster primarily offers movies and video games for sale and rental through multiple distribution channels such as retail stores, by-mail, digital devices, the blockbuster.com website and the BLOCKBUSTER On Demand service.

During the first half of 2011, we entered into a transaction to acquire 100% of the equity of reorganized DBSD North America Inc. ("DBSD North America") for approximately \$1.4 billion upon DBSD North America's emergence from bankruptcy. In addition, in June 2011, we entered into a transaction to acquire substantially all of the assets of TerreStar Networks, Inc. ("TerreStar") for a purchase price of \$1.375 billion (the "TerreStar Transaction"). These acquisitions are subject to certain conditions, including approval by the FCC. Additionally, during the fourth quarter 2011, we and Sprint Nextel Corporation ("Sprint") entered into a mutual release and settlement agreement ("Sprint Settlement Agreement") pursuant to which all disputed issues relating to our acquisition of DBSD North America and the TerreStar Transaction were resolved between us and Sprint, including, but not limited to, issues relating to costs allegedly incurred by Sprint to relocate users from the spectrum now licensed to DBSD North America and TerreStar. Pursuant to the Sprint Settlement Agreement, we made a net payment of approximately \$114 million to Sprint. For more information, see Note 10.

### 2. Summary of Significant Accounting Policies

#### Principles of Consolidation and Basis of Presentation

We consolidate all majority owned subsidiaries, investments in entities in which we have controlling influence and variable interest entities where we have been determined to be the primary beneficiary. Non-majority owned investments are accounted for using the equity method when we have the ability to significantly influence the operating decisions of the investee. When we do not have the ability to significantly influence the operating decisions of an investee, the cost method is used. All significant intercompany accounts and transactions have been eliminated in consolidation. Certain prior period amounts have been reclassified to conform to the current period presentation.

#### Use of Estimates

The preparation of financial statements in conformity with accounting principles generally accepted in the United States ("GAAP") requires us to make estimates and assumptions that affect the reported amounts of assets and liabilities and disclosure of contingent assets and liabilities at the date of the financial statements and the reported amounts of revenue and expense for each reporting period. Estimates are used in accounting for, among other things, allowances for doubtful accounts, self-insurance obligations, deferred taxes and related valuation allowances, uncertain tax positions, loss

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contingencies, the useful lives and residual value surrounding our rental library inventory, estimated accruals related to revenue-sharing titles that are subject to performance guarantees, fair value of financial instruments, fair value of options granted under our stock-based compensation plans, fair value of assets and liabilities acquired in business combinations, capital leases, asset impairments, estimates of future cash flows used to evaluate impairments, useful lives of property, equipment and intangible assets, asset retirement obligations, retailer incentives, programming expenses, subscriber lives and royalty obligations. Weak economic conditions have increased the inherent uncertainty in the estimates and assumptions indicated above. Actual results may differ from previously estimated amounts, and such differences may be material to the Consolidated Financial Statements. Estimates and assumptions are reviewed periodically, and the effects of revisions are reflected prospectively in the period they occur.

#### Cash and Cash Equivalents

We consider all liquid investments purchased with an original maturity of 90 days or less to be cash equivalents. Cash equivalents as of December 31, 2011 and 2010 may consist of money market funds, government bonds, corporate notes and commercial paper. The cost of these investments approximates their fair value.

#### Marketable Investment Securities

We currently classify all marketable investment securities as available-for-sale, except for investments accounted for under the fair value method. We adjust the carrying value of our available-for-sale securities to fair value and report the related temporary unrealized gains and losses as a separate component of "Accumulated other comprehensive income (loss)" within "Total stockholders' equity (deficit)," net of related deferred income tax. Declines in the fair value of a marketable investment security which are determined to be "other-than-temporary" are recognized in the Consolidated Statements of Operations and Comprehensive Income (Loss), thus establishing a new cost basis for such investment. All changes to our securities accounted for at fair value are reflected in "Other, net" in the Consolidated Statements of Operations and Comprehensive Income (Loss).

We evaluate our marketable investment securities portfolio on a quarterly basis to determine whether declines in the fair value of these securities are other-than-temporary. This quarterly evaluation consists of reviewing, among other things:

- the fair value of our marketable investment securities compared to the carrying amount,
- the historical volatility of the price of each security, and
- any market and company specific factors related to each security.

Declines in the fair value of debt and equity investments below cost basis are generally accounted for as follows:

Length of Time Investment Has Been In a Continuous Loss Position	Treatment of the Decline in Value (absent specific factors to the contrary)
Less than six months	Generally, considered temporary.
Six to nine months	Evaluated on a case by case basis to determine whether any company or market-specific factors exist indicating that such decline is other-than-temporary.
Greater than nine months	Generally, considered other-than-temporary. The decline in value is recorded as a charge to earnings.

Additionally, in situations where the fair value of a debt security is below its carrying amount, we consider the decline to be other-than-temporary and record a charge to earnings if any of the following factors apply:

- we have the intent to sell the security,
- it is more likely than not that we will be required to sell the security before maturity or recovery, or
- we do not expect to recover the security's entire amortized cost basis, even if there is no intent to sell the security.

In general, we use the first in, first out method to determine the cost basis on sales of marketable investment securities.

#### Accounts Receivable

Management estimates the amount of required allowances for the potential non-collectability of accounts receivable based upon past collection experience and consideration of other relevant factors. However, past experience may not be indicative of future collections and therefore additional charges could be incurred in the future to reflect differences between estimated and actual collections.

### DISH Inventory

Inventory is stated at the lower of cost or market value. Cost is determined using the first-in, first-out method. The cost of manufactured inventory includes the cost of materials, labor, freight-in, royalties and manufacturing overhead.

#### **Blockbuster Rental Library Inventory**

Our rental library inventory consists of movies and video games available for rental by customers and previously rented movies and video games that are available for sale. Our rental library inventory is carried at cost and includes an allocation of costs incurred in our distribution center to prepare this product for our stores. This inventory is amortized over its estimated useful life ranging from six to 24 months, depending on the title, down to an estimated residual value. Because of the relatively short useful lives of this inventory and because this inventory is available for sale to customers at any time, we view these assets as current assets.

#### Blockbuster Merchandise Inventory

Our merchandise inventory consists primarily of new and traded movies and video games and other general merchandise, including confections, and are stated at the lower of cost or market value. We include in the cost of our merchandise inventory an allocation of costs incurred in our distribution center to prepare this product for our stores. Merchandise inventory costs are determined using the weighted-average method, the use of which approximates the first-in, first-out basis.

#### Property and Equipment

Property and equipment are stated at cost. The costs of satellites under construction, including certain amounts prepaid under our satellite service agreements, are capitalized during the construction phase, assuming the eventual successful launch and in-orbit operation of the satellite. If a satellite were to fail during launch or while in-orbit, the resultant loss would be charged to expense in the period such loss was incurred. The amount of any such loss would be reduced to the extent of insurance proceeds estimated to be received, if any. Depreciation is recorded on a straight-line basis over useful lives ranging from one to 40 years. Repair and maintenance costs are charged to expense when incurred. Renewals and improvements that add value or extend the asset's useful life are capitalized.

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#### Long-Lived Assets

We review our long-lived assets and identifiable finite lived intangible assets for impairment whenever events or changes in circumstances indicate that the carrying amount of an asset may not be recoverable. We evaluate our satellite fleet for recoverability as one asset group. For assets which are held and used in operations, the asset would be impaired if the carrying value of the asset (or asset group) exceeded its undiscounted future net cash flows. Once an impairment is determined, the actual impairment is reported as the difference between the carrying value and the fair value as estimated using discounted cash flows. Assets which are to be disposed of are reported at the lower of the carrying amount or fair value less costs to sell. We consider relevant cash flow, estimated future operating results, trends and other available information in assessing whether the carrying value of assets are recoverable.

#### Other Intangible Assets

We do not amortize indefinite lived intangible assets, but test these assets for impairment annually or more often if indicators of impairment arise. Intangible assets that have finite lives are amortized over their estimated useful lives and tested for impairment as described above for long-lived assets. Our intangible assets with indefinite lives primarily consist of FCC licenses. Generally, we have determined that our FCC licenses have indefinite useful lives due to the following:

- FCC spectrum is a non-depleting asset;
- existing DBS licenses are integral to our business and will contribute to cash flows indefinitely;
- replacement satellite applications are generally authorized by the FCC subject to certain conditions, without substantial cost under a stable regulatory, legislative and legal environment;
- maintenance expenditures to obtain future cash flows are not significant;
- DBS licenses are not technologically dependent; and
- we intend to use these assets indefinitely.

We combine all of our indefinite lived FCC licenses that we currently utilize or plan to utilize in the future into a single unit of accounting, except for 700 MHz wireless licenses (see Note 8). The analysis encompasses future cash flows from satellites transmitting from such licensed orbital locations, including revenue attributable to programming offerings from such satellites, the direct operating and subscriber acquisition costs related to such programming, and future capital costs for replacement satellites. Projected revenue and cost amounts include projected subscribers. In conducting our annual impairment test in 2011, we determined that the estimated fair value of the FCC licenses, calculated using a discounted cash flow analysis, exceeded their carrying amounts.

#### 700 MHz

In conducting our annual impairment test in 2011 for our 700 MHz wireless licenses, we determined that the estimated fair value of these licenses, calculated using the market approach, exceeded its carrying amount of \$712 million (See Note 8).

#### DBSD North America and TerreStar

In 2011, we considered whether the amounts we invested (the carrying values) in DBSD North America and TerreStar, including the Sprint Settlement Agreement, exceeded their fair values and, if so, the amount of impairment to record. Based on our evaluation, the fair values exceeded their carrying values. The estimated fair values were determined using a probability weighted analysis considering estimated future cash flows discounted at a rate commensurate with the risk involved, and market based data. Changes in circumstances or market conditions including significant changes in our estimates of future cash flows or available market data could result in a write-down of any of these assets in the future.

#### **Business Combinations**

When we acquire a business, we allocate the purchase price to the various components of the acquisition based upon the fair value of each component using various valuation techniques, including the market approach, income approach and/or cost approach. The accounting standard for business combinations requires most identifiable assets, liabilities, noncontrolling interests and goodwill acquired to be recorded at fair value. Transaction costs related to the acquisition of the business are expensed as incurred. Costs associated with the issuance of debt associated with a business combination are capitalized and included as a yield adjustment to the underlying debt's stated rate. Acquired intangible assets other than goodwill are amortized over their estimated useful lives unless the lives are determined to be indefinite. Amortization of these intangible assets are recorded on a straight line basis over an average finite useful life primarily ranging from approximately one to twenty years or in relation to the estimated discounted cash flows over the life of the intangible asset.

#### Other Investment Securities

Generally, we account for our unconsolidated equity investments under either the equity method or cost method of accounting. Because these equity securities are generally not publicly traded, it is not practical to regularly estimate the fair value of the investments; however, these investments are subject to an evaluation for other-than-temporary impairment on a quarterly basis. This quarterly evaluation consists of reviewing, among other things, company business plans and current financial statements, if available, for factors that may indicate an impairment of our investment. Such factors may include, but are not limited to, cash flow concerns, material litigation, violations of debt covenants and changes in business strategy. The fair value of these equity investments is not estimated unless there are identified changes in circumstances that may indicate an impairment exists and these changes are likely to have a significant adverse effect on the fair value of the investment. When impairments occur related to our foreign investments, any cumulative translation adjustment associated with these investments will remain in "Accumulated other comprehensive income (loss)" within "Total stockholders' equity (deficit)" on our Consolidated Balance Sheets until the investments are sold or otherwise liquidated; at which time, they will be recorded in our Consolidated Statements of Operations and Comprehensive Income (Loss).

#### Long-Term Deferred Revenue, Distribution and Carriage Payments

Certain programmers provide us up-front payments. Such amounts are deferred and recognized as reductions to "Subscriber-related expenses" on a straight-line basis over the relevant remaining contract term (generally up to ten years). The current and long-term portions of these deferred credits are recorded in our Consolidated Balance Sheets in "Deferred revenue and other" and "Long-term deferred revenue, distribution and carriage payments and other long-term liabilities," respectively.

#### Sales Taxes

We account for sales taxes imposed on our goods and services on a net basis in our Consolidated Statements of Operations and Comprehensive Income (Loss). Since we primarily act as an agent for the governmental authorities, the amount charged to the customer is collected and remitted directly to the appropriate jurisdictional entity.

#### Income Taxes

We establish a provision for income taxes currently payable or receivable and for income tax amounts deferred to future periods. Deferred tax assets and liabilities are recorded for the estimated future tax effects of differences that exist between the book and tax basis of assets and liabilities. Deferred tax assets are offset by valuation allowances when we believe it is more likely than not that such net deferred tax assets will not be realized.

#### Accounting for Uncertainty in Income Taxes

From time to time, we engage in transactions where the tax consequences may be subject to uncertainty. We record a liability when, in management's judgment, a tax filing position does not meet the more likely than not threshold. For tax positions that meet the more likely than not threshold, we may record a liability depending on management's assessment of how the tax position will ultimately be settled. We adjust our estimates periodically for ongoing examinations by and settlements with various taxing authorities, as well as changes in tax laws, regulations and precedent. We classify interest and penalties, if any, associated with our uncertain tax positions as a component of "Interest expense, net of amounts capitalized" and "Other, net," respectively.

### Fair Value of Financial Instruments

As of December 31, 2011 and 2010, the carrying value for cash and cash equivalents, marketable investment securities, trade accounts receivable, net of allowance for doubtful accounts, and current liabilities is equal to or approximates fair value due to their short-term nature or proximity to current market rates.

Fair values for our publicly traded debt securities are based on quoted market prices. The fair values of our private debt is estimated based on an analysis in which we evaluate market conditions, related securities, various public and private offerings, and other publicly available information. In performing this analysis, we make various assumptions regarding, among other things, credit spreads, and the impact of these factors on the value of the notes. See Note 11 for the fair value of our long-term debt.

#### **Deferred Debt Issuance Costs**

Costs of issuing debt are generally deferred and amortized to interest expense ratably over the terms of the respective notes (see Note 11).

### Revenue Recognition

We recognize revenue when an arrangement exists, prices are determinable, collectibility is reasonably assured and the goods or services have been delivered.

#### DISH Segment

Revenue from our subscription television services is recognized when programming is broadcast to subscribers. Payments received from subscribers in advance of the broadcast or service period are recorded as "Deferred revenue and other" in our Consolidated Balance Sheets until earned.

For certain of our promotions, subscribers are charged an upfront fee. A portion of these fees may be deferred and recognized over the estimated subscriber life for new subscribers or the estimated remaining life for existing subscribers ranging from 18 months to five years. Revenue from advertising sales is recognized when the related services are performed.

Subscriber fees for equipment rental, including DVRs, additional outlets and fees for receivers with multiple tuners, and our in-home service operations are recognized as revenue as earned. Revenue from equipment sales and equipment upgrades are recognized upon shipment to customers.

Certain of our existing and new subscriber promotions include programming discounts. Programming revenues are recorded as earned at the discounted monthly rate charged to the subscriber.

### Blockbuster Segment

Rental revenue is generally recognized at the time of rental or sale. Rental revenue is generated from the rental of movies and video games and any eventual sale of previously rented items.

Certain rental and subscription programs allow customers to rent a specified or unlimited number of titles during a specific period. We recognize rental revenues from the sale of these programs and our online subscription service over the term of the service.

We offer our customers the opportunity to download movies for a specific viewing period or permanently purchase a movie from our web-site. We recognize revenue when the movie is successfully downloaded by the customer, which, based on our current technology, occurs at the time the customer plays the movie for the first time.

### Subscriber-Related Expenses

The cost of television programming distribution rights is generally incurred on a per subscriber basis and various upfront carriage payments are recognized when the related programming is distributed to subscribers. Long-term flat rate programming contracts are charged to expense using the straight-line method over the term of the agreement. The cost of television programming rights to distribute live sporting events for a season or tournament is charged to expense using the straight-line method over the course of the season or tournament. "Subscriber-related expenses" in the Consolidated Statements of Operations and Comprehensive Income (Loss) principally include programming expenses, costs incurred in connection with our in-home service and call center operations, billing costs, refurbishment and repair costs related to receiver systems, subscriber retention and other variable subscriber expenses. These costs are recognized as the services are performed or as incurred.

#### Subscriber Acquisition Costs

Subscriber acquisition costs in our Consolidated Statements of Operations and Comprehensive Income (Loss) consist of costs incurred to acquire new subscribers through third parties and our direct sales distribution channel. Subscriber acquisition costs include the following line items from our Consolidated Statements of Operations and Comprehensive Income (Loss):

- "Cost of sales subscriber promotion subsidies EchoStar" includes the cost of our receiver systems sold to retailers and other distributors of our equipment and receiver systems sold directly by us to subscribers.
- "Other subscriber promotion subsidies" includes net costs related to promotional incentives and costs related to installation and other promotional subsidies.
- "Subscriber acquisition advertising" includes advertising and marketing expenses related to the acquisition of new DISH subscribers. Advertising costs are expensed as incurred.

We characterize amounts paid to our independent retailers as consideration for equipment installation services and for equipment buydowns (incentives and rebates) as a reduction of revenue. We expense payments for equipment installation services as "Other subscriber promotion subsidies." Our payments for equipment buydowns represent a partial or complete return of the retailer's purchase price and are, therefore, netted against the proceeds received from the retailer. We report the net cost from our various sales promotions through our independent retailer network as a component of "Other subscriber promotion subsidies." Net proceeds from the sale of subscriber related equipment pursuant to our subscriber acquisition promotions are not recognized as revenue.

### **Equipment Lease Programs**

DISH subscribers have the choice of leasing or purchasing the satellite receiver and other equipment necessary to receive our programming. Most of our new subscribers choose to lease equipment and thus we retain title to such equipment. Equipment leased to new and existing subscribers is capitalized and depreciated over their estimated useful lives.

#### Foreign Currency Translation and Transactions

The functional currency of our foreign operations generally is the local currency. Assets and liabilities of foreign operations (including intercompany balances for which settlement is not anticipated in the foreseeable future) are translated at the spot rate in effect at the applicable reporting date, and our consolidated statements of operations generally are translated at the average exchange rates in effect during the applicable period. The resulting unrealized cumulative translation adjustment, net of applicable income taxes, is recorded as a component of "Accumulated other comprehensive income (loss)" in our Consolidated Statements of Changes in Stockholders' Equity (Deficit). Cash flows from our operations in foreign countries are translated at actual exchange rates when known or at the average rate for the applicable period. The effect of exchange rates on cash balances held in foreign currencies are separately reported in our Consolidated Statements of Cash Flows. Transactions denominated in currencies other than our or our foreign operations functional currencies are recorded based on exchange rates at the time such transactions arise. Changes in exchange rates with respect to amounts recorded in our Consolidated Balance Sheets related to these non-functional currency transactions result in transaction gains and losses that are reflected in our consolidated statement of operations as unrealized (based on the applicable period end exchange rates) or realized upon settlement of the transactions. Net transaction gains (losses) during 2011, 2010 and 2009 were not significant.

### 3. Basic and Diluted Net Income (Loss) Per Share

We present both basic earnings per share ("EPS") and diluted EPS. Basic EPS excludes potential dilution and is computed by dividing "Net income (loss) attributable to DISH Network" by the weighted-average number of common shares outstanding for the period. Diluted EPS reflects the potential dilution that could occur if stock awards were exercised and convertible securities were converted to common stock.

The potential dilution from our subordinated notes convertible into common stock was computed using the "if converted method." The potential dilution from stock awards was computed using the treasury stock method based on the average market value of our Class A common stock. The following table presents earnings per share amounts for all periods and the basic and diluted weighted-average shares outstanding used in the calculation.

		For the Years Ended December 31,				
		2011		2010		2009
	(	(In thousands, except per share amou				
Basic net income (loss) attributable to DISH Network	\$	1,515,907	\$	984,729	\$	635,545
Interest on dilutive subordinated convertible notes, net of related tax effect		-				390
Diluted net income (loss) attributable to DISH Network	\$	1,515,907	\$	984,729	\$	635,935
Weighted-average common shares outstanding - Class A and B common stock:						
Basic		445,434		445,865		446,874
Dilutive impact of stock awards outstanding		1,431		732		1,320
Dilutive impact of subordinated notes convertible into common shares						402
Diluted		446,865	_	446,597	_	448,596
Earnings per share - Class A and B common stock:						
Basic net income (loss) per share attributable to DISH Network	\$	3.40	\$	2.21	\$	1.42
Diluted net income (loss) per share attributable to DISH Network	\$	3.39	\$	2.20	\$	1.42
Shares of Class A common stock issuable upon conversion of:						
3% Convertible Subordinated Note due 2011 (repaid during fourth quarter 2009)		-		-		482

As of December 31, 2011, 2010 and 2009, there were stock awards to purchase 5.0 million, 10.8 million and 8.9 million shares, respectively, of Class A common stock outstanding, not included in the weighted-average common shares outstanding above, as their effect is antidilutive.

Vesting of options and rights to acquire shares of our Class A common stock granted pursuant to our performance based stock incentive plans ("Restricted Performance Units") is contingent upon meeting certain goals which are not yet probable of being achieved. As a consequence, the following are also not included in the diluted EPS calculation.

	As of December 31,					
	2011	2010	2009			
		(In thousands)				
Performance based options	9,549	10,979	9,363			
Restricted Performance Units and other	1,285	1,494	1,096			
Total	10,834	12,473	10,459			

#### 4. Statements of Cash Flow Data

The following presents our supplemental cash flow statement disclosure.

	]	For the Yo	ears l	Ended Dec	emb	er 31,
		2011		2010		2009
			(In t	housands)		
Cash paid for interest (including capitalized interest)	\$	545,406	\$	472,586	\$	357,990
Capitalized interest.		120		17,139		19,685
Cash received for interest.		37,502		36,853		19,489
Cash paid for income taxes (1)		38,761		525,028		348,931
Employee benefits paid in Class A common stock		24,804		29,127		12,198
Vendor financing		-		40,000		-
Launch service assigned from EchoStar (Note 20)		-		-		102,913
Satellites and other assets financed under capital lease obligations		10,548		5,282		140,109

(1) On December 17, 2010, the Tax Relief, Unemployment Insurance Reauthorization and Job Creation Act of 2010 was enacted, which provides for a bonus depreciation deduction of 100% of the cost of our qualified capital expenditures from September 8, 2010 through December 31, 2011. As a result, during the year ended December 31, 2011, our "Cash paid for income taxes" decreased \$486 million compared to the same period in 2010. In 2012, the bonus depreciation deduction will be lowered to approximately 50%, which will likely result in an increase in cash paid for income taxes.

#### 5. Marketable Investment Securities, Restricted Cash and Other Investment Securities

Our marketable investment securities, restricted cash and other investment securities consist of the following:

	As of D	ecember 31,
	2011	2010
	(In t	housands)
Marketable investment securities:		
Current marketable investment securities - VRDNs	\$ 160,555	5 \$ 1,334,081
Current marketable investment securities - strategic	360,052	2 211,141
Current marketable investment securities - other	911,138	8 754,483
Total current marketable investment securities	1,431,74	5 2,299,705
Restricted marketable investment securities (1)	65,843	3 62,196
Noncurrent marketable investment securities - ARS and MBS (2)	109,32	7 119,121
Total marketable investment securities		5 2,481,022
Restricted cash and cash equivalents (1)	66,592	2 82,241
Other investment securities:		
Other investment securities - cost method (2)	2,80	5 2,805
Investment in DBSD North America	1,297,614	4 102,591
Total other investment securities	1,300,419	9 105,396
Total marketable investment securities, restricted cash and	¢ 2 072 02	-
other investment securities	\$ 2,973,920	\$ 2,668,659

<sup>(1)</sup> Restricted marketable investment securities and restricted cash and cash equivalents are included in "Restricted cash and marketable investment securities" on our Consolidated Balance Sheets.

<sup>(2)</sup> Noncurrent marketable investment securities – auction rate securities ("ARS"), mortgage backed securities ("MBS") and other investment securities are included in "Marketable and other investment securities" on our Consolidated Balance Sheets.

#### Marketable Investment Securities

Our marketable investment securities portfolio consists of various debt and equity instruments, all of which are classified as available-for-sale, except as specified below (see Note 2).

Current Marketable Investment Securities - VRDNs

Variable rate demand notes ("VRDNs") are long-term floating rate municipal bonds with embedded put options that allow the bondholder to sell the security at par plus accrued interest. All of the put options are secured by a pledged liquidity source. Our VRDN portfolio is comprised of investments in many municipalities, which are backed by financial institutions or other highly rated companies that serve as the pledged liquidity source. While they are classified as marketable investment securities, the put option allows VRDNs to be liquidated generally on a same day or on a five business day settlement basis.

Current Marketable Investment Securities - Strategic

Our current strategic marketable investment securities include strategic and financial investments in public companies that are highly speculative and have experienced and continue to experience volatility. As of December 31, 2011, a significant portion of our strategic investment portfolio consisted of securities of several issuers, and a significant portion of the value of that portfolio depends on the value of those issuers.

Current Marketable Investment Securities - Other

Our current marketable investment securities portfolio includes investments in various debt instruments including corporate and government bonds.

Restricted Cash and Marketable Investment Securities

As of December 31, 2011 and 2010, our restricted marketable investment securities, together with our restricted cash, included amounts required as collateral for our letters of credit or surety bonds and for litigation (See Note 16).

Noncurrent Marketable Investment Securities – ARS and MBS

We have investments in ARS and MBS which are either classified as available-for-sale securities or are accounted for under the fair value method. Events in the credit markets have reduced or eliminated current liquidity for certain of our ARS and MBS investments. As a result, we classify these investments as noncurrent assets, as we intend to hold these investments until they recover or mature. See below for further discussion on the July 1, 2010 fair value election on certain ARS investments.

The valuation of our ARS and MBS investments portfolio is subject to uncertainties that are difficult to estimate. Due to the lack of observable market quotes for identical assets, we utilize analyses that rely on Level 2 and/or Level 3 inputs, as defined in "Fair Value Measurements." These inputs include, among other things, observed prices on similar assets as well as our assumptions and estimates related to the counterparty credit quality, default risk underlying the security and overall capital market liquidity. These securities were also compared, when possible, to other observable market data for financial instruments with similar characteristics.

Fair Value Election. As of December 31, 2011 our ARS and MBS noncurrent marketable investment securities portfolio of \$109 million includes \$63 million of securities accounted for under the fair value method. In March 2010, the FASB issued Accounting Standards Update 2010-11 ("ASU 2010-11"), Derivatives and Hedging: Scope Exception Related to Embedded Credit Derivatives. ASU 2010-11 clarifies the type of embedded credit derivative that is exempt from certain bifurcation requirements. Only one form of embedded credit derivative qualifies for the exemption - one that is related to the subordination of one financial instrument to another. As a result, entities that have contracts containing an embedded credit derivative feature in a form other than subordination may need to separately account for the embedded credit derivative feature. On July 1, 2010, we elected to apply the fair value option to certain of our ARS portfolio impacted by ASU 2010-11. As a result, we recorded a \$50 million loss, net of tax, which is included as a cumulative-effect adjustment to "Accumulated earnings (deficit)." All changes in the fair value of these investments after June 30, 2010 are recognized in our results of operations and included in "Other, net" income and expense on our Consolidated Statements of Operations and Comprehensive Income (Loss) and detailed in the table titled "Gains and Losses on Sales and Changes in Carrying Value of Investments" below.

#### **Other Investment Securities**

We have a few strategic investments in certain debt and equity securities that are included in noncurrent "Marketable and other investment securities" on our Consolidated Balance Sheets and accounted for using the cost, equity and/or fair value methods of accounting.

Our ability to realize value from our strategic investments in companies that are not publicly traded depends on the success of those companies' businesses and their ability to obtain sufficient capital to execute their business plans. Because private markets are not as liquid as public markets, there is also increased risk that we will not be able to sell these investments, or that when we desire to sell them we will not be able to obtain fair value for them.

#### Investment in DBSD North America

Over the past several years, we have made various strategic investments in DBSD North America, a subsidiary of Pendrell Corporation, formerly known as ICO Global Communications (Holdings) Limited ("ICO"). We have committed, through various agreements described in Note 10, to acquire 100% of the equity of reorganized DBSD North America for approximately \$1.4 billion. As of December 31, 2011, our total investment in DBSD North America is \$1.298 billion and is included on our Consolidated Balance Sheets under the caption "Investment in DBSD North America."

All of our investments in DBSD North America are accounted for under the cost method of accounting, except for the 7.5% Convertible Senior Secured Notes due 2009, which are accounted for at fair value. The unrealized gains and losses associated with the 7.5% Convertible Senior Secured Notes due 2009 are accounted for as a separate component of "Accumulated other comprehensive income (loss)" within "Total stockholders' equity (deficit)" on our Consolidated Balance Sheets.

#### Unrealized Gains (Losses) on Marketable Investment Securities

As of December 31, 2011 and 2010, we had accumulated net unrealized gains of \$91 million and \$93 million, both net of related tax effect, respectively, as a part of "Accumulated other comprehensive income (loss)" within "Total stockholders' equity (deficit)." A full valuation allowance has been established against any deferred taxes that are capital in nature. The components of our available-for-sale investments are detailed in the table below.

	As of December 31,									
		201	1		2010					
	Marketable Investment		Unrealized		Marketable Investment	Unrealized				
	Securities	Gains	Losses	Net	Securities	Gains	Losses	Net		
	(In thousands)									
Debt securities:										
VRDNs	\$ 160,555	\$ -	\$ -	\$ -	\$ 1,334,081	\$ -	\$ -	\$ -		
ARS and MBS	46,657	848	(14,486)	(13,638)	56,430	902	(12,262)	(11,360)		
ARS fair value election	62,670	-	-	-	62,691	-	-	-		
Other (including restricted)	994,021	5,525	(6,565)	(1,040)	832,798	9,330	(1,676)	7,654		
Equity securities:										
Other	343,012	89,044	(61,934)	27,110	195,022	82,565	(8,429)	74,136		
Subtotal	1,606,915	95,417	(82,985)	12,432	2,481,022	92,797	(22,367)	70,430		
Investment in DBSD North America (1)	839,009	78,749		78,749	55,823	22,926		22,926		
Total	\$ 2,445,924	\$ 174,166	\$ (82,985)	\$ 91,181	\$ 2,536,845	\$115,723	\$ (22,367)	\$ 93,356		

(1) Of our total investment in DBSD North America of \$1.298 billion as of December 31, 2011 and \$103 million as of December 31, 2010, \$839 million and \$56 million, respectively, are invested in the 7.5% Convertible Senior Secured Notes due 2009, which are accounted for as available-for-sale investments.

As of December 31, 2011, restricted and non-restricted marketable investment securities include debt securities of \$1.061 billion with contractual maturities of one year or less and \$203 million with contractual maturities greater than one year, excluding our \$839 million available-for-sale investment in DBSD North America. Actual maturities may differ from contractual maturities as a result of our ability to sell these securities prior to maturity.

#### Marketable Investment Securities in a Loss Position

The following table reflects the length of time that the individual securities, accounted for as available-for-sale, have been in an unrealized loss position, aggregated by investment category. As of December 31, 2011, the unrealized losses on our investments in equity securities represent investments in broad-based indexes and several companies in the telecommunications and technology industries. We are not aware of any specific factors which indicate the unrealized losses in these investments are due to anything other than temporary market fluctuations. As of December 31, 2011 and 2010, the unrealized losses on our investments in debt securities primarily represent investments in auction rate and mortgage backed securities. We do not intend to sell our investments in these debt securities before they recover or mature, and it is more likely than not that we will hold these investments until that time. In addition, we are not aware of any specific factors indicating that the underlying issuers of these debt securities would not be able to pay interest as it becomes due or repay the principal at maturity. Therefore, we believe that these changes in the estimated fair values of these marketable investment securities are related to temporary market fluctuations.

	As of December 31,												
	2011					2010							
	Investment Category						Investment Category						
	Debt		Equity					Debt		Equity			
	S	ecurities	s Securities Total Securities Securities		curities	Total							
	(In thousands)												
Less than Six Months:													
Fair value	\$	279,362	\$	247,683	\$	527,045	\$	93,072	\$	26,890	\$	119,962	
Unrealized loss		(1,259)		(61,934)		(63,193)		(174)		(8,429)		(8,603)	
Six to Nine Months:													
Fair value		233,708		-		233,708		26,182		-		26,182	
Unrealized loss		(2,369)		-		(2,369)		(103)		-		(103)	
Nine Months or More:													
Fair value		279,369		-		279,369		193,603		-		193,603	
Unrealized loss		(17,423)		-		(17,423)		(13,661)		-		(13,661)	
Total Fair Value	\$	792,439	\$	247,683	\$1	,040,122	\$	312,857	\$	26,890	\$	339,747	

#### Fair Value Measurements

We determine fair value based on the exchange price that would be received for an asset or paid to transfer a liability (an exit price) in the principal or most advantageous market for the asset or liability in an orderly transaction between market participants. Market or observable inputs are the preferred source of values, followed by unobservable inputs or assumptions based on hypothetical transactions in the absence of market inputs. We apply the following hierarchy in determining fair value:

- Level 1, defined as observable inputs being quoted prices in active markets for identical assets;
- Level 2, defined as observable inputs other than quoted prices included in Level 1, including quoted prices for similar assets and liabilities in active markets; quoted prices for identical or similar instruments in markets that are not active; and model-derived valuations in which significant inputs and significant value drivers are observable in active markets; and
- Level 3, defined as unobservable inputs for which little or no market data exists, consistent with reasonably available assumptions made by other participants therefore requiring assumptions based on the best information available.

Our assets measured at fair value on a recurring basis were as follows:

				A	s of			
		December	31, 2011					
	Total	Level 1	Level 2	Level 3	Total	Level 1	Level 2	Level 3
				(In tho	usands)			
Cash Equivalents (including restricted)	\$ 397,777	\$ 46,371	\$ 351,406	\$ -	\$ 569,558	\$ 92,662	\$ 476,896	\$ -
Debt securities:								
VRDNs	\$ 160,555	\$ -	\$ 160,555	\$ -	\$ 1,334,081	\$ -	\$1,334,081	\$ -
ARS and MBS	109,327	-	3,412	105,915	119,121	-	6,031	113,090
Other (including restricted)	994,021	-	994,021	-	832,798	21,835	810,883	80
Equity securities	343,012	343,012	-	-	195,022	195,022	-	-
Subtotal	1,606,915	343,012	1,157,988	105,915	2,481,022	216,857	2,150,995	113,170
Investment in DBSD North America (1)	839,009	-	-	839,009	55,823	-	-	55,823
Total	\$ 2,445,924	\$ 343,012	\$1,157,988	\$944,924	\$ 2,536,845	\$ 216,857	\$2,150,995	\$ 168,993

(1) Of our total investment in DBSD North America of \$1.298 billion as of December 31, 2011 and \$103 million as of December 31, 2010, \$839 million and \$56 million, respectively, are invested in the 7.5% Convertible Senior Secured Notes due 2009, which are accounted for as available-for-sale investments.

Changes in Level 3 instruments are as follows:

	Level Investm Securit	ent
	(In thousa	ands)
Balance as of December 31, 2010	\$ 168,	993
Net realized and unrealized gains (losses) included in earnings	(1,	751)
Net realized and unrealized gains (losses) included in other comprehensive income (loss)	53,4	489
Purchases	727,	364
Settlements	(3,	171)
Issuances		-
Transfers from level 2 to level 3		-
Balance as of December 31, 2011	\$ 944,	924

## Gains and Losses on Sales and Changes in Carrying Values of Investments

"Other, net" income and expense included on our Consolidated Statements of Operations and Comprehensive Income (Loss) includes other changes in the carrying amount of our marketable and non-marketable investments as follows:

For the Years Ended December 31,				ber 31,		
Other Income (Expense):		2011		2010		2009
			(In	thousands)		
Marketable investment securities - gains (losses) on sales/exchanges	\$	14,313	\$	13,277	\$	23,042
Other investment securities - gains (losses) on sales/exchanges		10,000		21,422		-
Marketable investment securities - unrealized gains (losses)						
on investments accounted for at fair value		263		8,371		-
Marketable investment securities - other-than-temporary impairments		(16,557)		(12,734)		(1,050)
Other investment securities - unrealized gains (losses) on fair value						
investments and other-than-temporary impairments		-		3,361		(35,803)
Other		(1,833)		(2,701)		(1,896)
Total	\$	6,186	\$	30,996	\$	(15,707)

## 6. Inventory

Inventory consists of the following:

	As of December 31,					
		2010				
		s)				
DISH Network:						
Finished goods - DBS	\$	295,058	\$	305,068		
Raw materials		183,711		143,111		
Work-in-process - used		29,228		36,186		
Work-in-process - new		2,308		3,210		
Total DISH Network inventory		510,305		487,575		
Blockbuster:						
Rental library		104,238		-		
Merchandise		92,608		-		
Total Blockbuster inventory		196,846		-		
Total inventory	\$	707,151	\$	487,575		
	_					

## 7. Property and Equipment

Property and equipment consists of the following:

	Depreciable		
	Life	As of Dece	ember 31,
	(In Years)	2011	2010
		(In thou	isands)
Equipment leased to customers.	2-5	\$ 3,496,154	\$ 3,495,360
EchoStar I	12	201,607	201,607
EchoStar VII	12	177,000	177,000
EchoStar X	12	177,192	177,192
EchoStar XI	12	200,198	200,198
EchoStar XIV	15	316,541	316,518
EchoStar XV	15	277,658	277,533
Satellites acquired under capital lease agreements	10-15	499,819	499,819
Furniture, fixtures, equipment and other	1-10	522,330	480,379
Buildings and improvements	1-40	99,346	70,471
Land.	-	15,893	3,948
Construction in progress	-	48,779	16,844
Total property and equipment		6,032,517	5,916,869
Accumulated depreciation		(2,862,626)	(2,684,521)
Property and equipment, net		\$ 3,169,891	\$ 3,232,348

Construction in progress consists of the following:

	As of Dec	emb	er 31,	
	2011 2010			
	(In thousands)			
Software related projects	\$ 21,519	\$	3,469	
Other	27,260		13,375	
Construction in progress.	\$ 48,779	\$	16,844	

Depreciation and amortization expense consists of the following:

For the Years Ended December 31,							
	2011	2010		2009			
(In thousands)							
\$	725,904	\$	822,442	\$	799,169		
	128,352		110,510		86,430		
	67,817		51,013		54,434		
\$	922,073	\$	983,965	\$	940,033		
		\$ 725,904 128,352 67,817	2011 (In \$ 725,904 \$ 128,352 67,817	2011 2010 (In thousands) \$ 725,904 \$ 822,442 128,352 110,510 67,817 51,013	2011 2010 (In thousands) \$ 725,904 \$ 822,442 \$ 128,352 110,510 67,817 51,013		

Cost of sales and operating expense categories included in our accompanying Consolidated Statements of Operations and Comprehensive Income (Loss) do not include depreciation expense related to satellites or equipment leased to customers.

The cost of our satellites includes capitalized interest of less than \$1 million, \$17 million and \$20 million during the years ended December 31, 2011, 2010 and 2009, respectively.

### Satellites

We currently utilize 13 satellites in geostationary orbit approximately 22,300 miles above the equator, six of which we own and depreciate over the useful life of each satellite. We currently utilize capacity on five satellites from EchoStar, which are accounted for as operating leases. We also lease two satellites from third parties, which are accounted for as capital leases and are depreciated over the shorter of the economic life or the term of the satellite agreement.

Satellites	Launch Date	Degree Orbital Location	Original Useful Life (Years)	Lease Term (Years)
Owned:				
EchoStar I (1)	December 1995	77	12	
EchoStar VII	February 2002	119	12	
EchoStar X	February 2006	110	12	
EchoStar XI	July 2008	110	12	
EchoStar XIV	March 2010	119	15	
EchoStar XV	July 2010	61.5	15	
Leased from EchoStar:				
EchoStar VI (1)	July 2000	77	12	
EchoStar VIII (1)(2)	August 2002	77	12	
EchoStar IX (1)(2)(3)	August 2003	121	12	
EchoStar XII (1)	July 2003	61.5	10	
Nimiq 5 (1)(2)	September 2009	72.7	10	10
Leased from Other Third Party:				
Anik F3	April 2007	118.7	15	15
Ciel II	December 2008	129	10	10
Under Construction: Leased from EchoStar:				
EchoStar XVI	2012	61.5	10	10

- (1) See Note 20 for further discussion of our Related Party Transactions with EchoStar.
- (2) We lease a portion of the capacity on these satellites.
- (3) Leased on a month to month basis.

## **Recent Developments**

Recent developments with respect to certain of our satellites are discussed below.

QuetzSat-1. During 2008, we entered into a transponder service agreement with EchoStar expiring in November 2021, which will be accounted for as an operating lease. We will lease 24 DBS transponders on QuetzSat-1 when the satellite is placed into commercial operation at the 77 degree orbital location. QuetzSat-1 was launched on September 29, 2011 and was placed into service during the fourth quarter 2011 at the 67.1 degree orbital location while we and EchoStar explore alternative uses for the QuetzSat-1 satellite. In the interim, EchoStar is providing us with alternate capacity at the 77 degree orbital location. See Note 20 for further discussion.

### Satellite Anomalies

Operation of our pay-TV service requires that we have adequate satellite transmission capacity for the programming we offer. Moreover, current competitive conditions require that we continue to expand our offering of new programming, particularly by expanding local high definition ("HD") coverage and offering more HD national channels. While we generally have had in-orbit satellite capacity sufficient to transmit our existing channels and some backup capacity to recover the transmission of certain critical programming, our backup capacity is limited.

In the event of a failure or loss of any of our satellites, we may need to acquire or lease additional satellite capacity or relocate one of our other satellites and use it as a replacement for the failed or lost satellite. Such a failure could result in a prolonged loss of critical programming or a significant delay in our plans to expand programming as necessary to remain competitive and thus may have a material adverse effect on our business, financial condition and results of operations.

Prior to 2011, certain satellites in our fleet experienced anomalies, some of which have had a significant adverse impact on their remaining useful life and/or commercial operation. There can be no assurance that future anomalies will not further impact the remaining useful life and/or commercial operation of any of these satellites. See "Long-Lived Satellite Assets" below for further discussion of evaluation of impairment. There can be no assurance that we can recover critical transmission capacity in the event one or more of our in-orbit satellites were to fail. We do not anticipate carrying insurance for any of the in-orbit satellites that we use, and we will bear the risk associated with any in-orbit satellite failures. Recent developments with respect to certain of our satellites are discussed below.

### Owned Satellites

*EchoStar XIV*. EchoStar XIV was designed to meet a minimum 15-year useful life. During September 2011, we determined that EchoStar XIV experienced a solar array anomaly that reduced the total power available for use by the spacecraft. While this anomaly did not reduce the estimated useful life of the satellite to less than 15 years or impact commercial operation of the satellite, there can be no assurance that future anomalies will not reduce its useful life or impact its commercial operation.

### Leased Satellites

EchoStar VIII. EchoStar VIII was designed to operate 32 DBS transponders in the continental United States at approximately 120 watts per channel, switchable to 16 DBS transponders operating at approximately 240 watts per channel. EchoStar VIII was also designed with spot-beam technology. This satellite has experienced several anomalies prior to 2011, and during January 2011 the satellite experienced an anomaly, that temporarily disrupted electrical power to some components causing an interruption of broadcast service. In addition, it has now been determined one of the two on-board computers used to control the satellite failed in connection with the January 2011 anomaly. None of these anomalies has impacted the commercial operation or estimated useful life of the satellite. However, if the remaining on-board computer fails, the commercial operation of the satellite would likely be substantially impacted and may result in an impairment of the satellite. There can also be no assurance that this anomaly or any future anomalies will not reduce its useful life or impact its commercial operation.

Long-Lived Satellite Assets. We evaluate our satellite fleet for impairment as one asset group and test for recoverability whenever events or changes in circumstances indicate that its carrying amount may not be recoverable. While certain of the anomalies discussed above, and previously disclosed, may be considered to represent a significant adverse change in the physical condition of an individual satellite, based on the redundancy designed within each satellite and considering the asset grouping, these anomalies are not considered to be significant events that would require evaluation for impairment recognition. Unless and until a specific satellite is abandoned or otherwise determined to have no service potential, the net carrying amount related to the satellite would not be written off.

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FCC Authorizations. We currently do not have any satellites positioned at the 148 degree orbital location as a result of the retirement of EchoStar V. While we have requested the necessary approval from the FCC for the continued use of this orbital location, there can be no assurance that the FCC will determine that our proposed future use of this orbital location complies fully with all licensing requirements. If the FCC decides to revoke this license, we may be required to write-off its \$68 million carrying value.

### 8. 700 MHz Wireless Licenses

In 2008, we paid \$712 million to acquire certain 700 MHz wireless licenses, which were granted to us by the FCC in February 2009. To commercialize these licenses and satisfy the associated FCC build-out requirements, we will be required to make significant additional investments or partner with others. Depending on the nature and scope of such commercialization and build-out, any such investment or partnership could vary significantly. Part or all of these licenses may be terminated if the associated FCC build-out requirements are not satisfied. In conducting our annual impairment test in 2011, we determined that the estimated fair value of the FCC licenses, calculated using a market based approach, exceeded their carrying amount. Based on this assessment, this asset was not impaired as of December 31, 2011.

## 9. Acquisitions

When we acquire a business we recognize the assets acquired, liabilities assumed and any noncontrolling interests at fair value. We expense all transaction costs related to the acquisition as incurred.

## **Blockbuster Acquisition**

On April 26, 2011, we completed the Blockbuster Acquisition. We acquired Blockbuster operations in the United States and in certain foreign countries. Our winning bid in the bankruptcy court auction was valued at \$321 million. We paid \$238 million, including \$226 million in cash and \$12 million in certain assumed liabilities. Of the \$226 million paid in cash, \$20 million was placed in escrow. Subsequent to this payment, we received a \$4 million refund from escrow, resulting in a net purchase price of \$234 million. Blockbuster primarily offers movies and video games for sale and rental through multiple distribution channels such as retail stores, by-mail, digital devices, the blockbuster.com website and the BLOCKBUSTER On Demand service. The Blockbuster Acquisition complements our core business of delivering high-quality video entertainment to consumers.

From the acquisition date of April 26, 2011 through December 31, 2011, Blockbuster operations contributed \$975 million in revenue and \$4 million in net income to our consolidated results of operations. As of December 31, 2011, Blockbuster operated over 1,500 retail stores in the United States. We expect to close over 500 domestic stores during the first half of 2012 as a result of weak store-level financial performance. Over 900 of our retail store leases, including the leases for the majority of the stores we expect to close, include favorable early termination rights for us. We continue to evaluate the impact of certain factors, including, among other things, competitive pressures, the scale of our Blockbuster retail operations and other issues impacting the store-level financial performance of our Blockbuster retail stores. These factors, or other reasons, could lead us to close additional Blockbuster retail stores.

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This transaction was accounted for as a business combination using purchase price accounting. The allocation of the purchase consideration is in the table below.

		Purchase Price llocation
	(In	thousands)
Cash	\$	107,061
Current assets		153,258
Property and equipment		28,663
Acquisition intangibles		17,826
Other noncurrent assets		12,856
Current liabilities		(86,080)
Total purchase price	\$	233,584

The pro forma revenue and earnings associated with the Blockbuster Acquisition are not included in this filing. Due to the material ongoing modifications of the business, management has determined that insufficient information exists to accurately develop meaningful historical pro forma financial information. Moreover, the historical operations of Blockbuster materially changed during the periods preceding the acquisition as a result of Blockbuster Inc.'s bankruptcy proceedings, and any historical pro forma information would not prove useful in assessing our post acquisition earnings and cash flows. The cost of goods sold on a unit basis for Blockbuster in the current period was lower-than-historical costs. The carrying values in the current period of the rental library and merchandise inventories ("Blockbuster Inventory") were reduced to their estimated fair value due to the application of purchase accounting. This impact on cost of goods sold on a unit basis will diminish in the future as we purchase new Blockbuster Inventory.

### 10. Spectrum Investments

### TerreStar Transaction

Gamma Acquisition L.L.C. ("Gamma"), a wholly-owned subsidiary of DISH Network, entered into the TerreStar Transaction on June 14, 2011. On July 7, 2011, the U.S. Bankruptcy Court for the Southern District of New York approved the asset purchase agreement with TerreStar and we subsequently paid \$1.345 billion of the cash purchase price. DISH Network is a party to the asset purchase agreement solely with respect to certain guaranty obligations. We have paid all but \$30 million of the purchase price for the TerreStar Transaction, which will be paid upon closing of the TerreStar Transaction, or upon certain other conditions being met under the asset purchase agreement. Consummation of the acquisition contemplated in the asset purchase agreement is subject to, among other things, approval by the FCC. On February 7, 2012, the Canadian federal Department of Industry ("Industry Canada") approved the transfer of the Canadian spectrum licenses held by TerreStar to us. If the remaining required approvals are not obtained, subject to certain exceptions, we have the right to require and direct the sale of some or all of the TerreStar assets to a third party and we would be entitled to the proceeds from such a sale. These proceeds could, however, be substantially less than amounts we have paid in the TerreStar Transaction. Additionally, Gamma is responsible for providing certain working capital and certain administrative expenses of TerreStar and certain of its subsidiaries after December 31, 2011.

We expect that the TerreStar Transaction will be accounted for as a business combination using purchase price accounting. We also expect to allocate the purchase price to the various components of the acquisition based upon the fair value of each component using various valuation techniques, including the market approach, income approach and/or cost approach. We expect the purchase price of the TerreStar assets to be allocated to, among other things, spectrum and satellites.

### Investment in DBSD North America

Over the past several years, we have made various strategic investments in DBSD North America, a subsidiary of Pendrell Corporation, formerly known as ICO. DBSD North America is developing an advanced hybrid system that combines both satellite and terrestrial communications capable of supporting wireless voice, data and/or Internet services throughout the United States. We have committed, through various agreements described below, to acquire 100% of the equity of reorganized DBSD North America for approximately \$1.4 billion. Our ultimate acquisition of 100% of the equity of reorganized DBSD North America is subject to the satisfaction of certain conditions, including approval by the FCC and DBSD North America's emergence from bankruptcy. In the event that necessary approval from the FCC is not obtained, we have the right to direct DBSD North America to sell substantially all of its assets under Section 363 of the bankruptcy code. Because of our ownership of certain claims and DBSD North America debt, and our rights under the Implementation Agreement (as defined below), we are entitled to receive substantially all of the proceeds of any such sales. There can be no assurance, however, that such sales will result in proceeds equal to the value of the claims or DBSD North America debt held by us. While we hold a material amount of financial instruments in DBSD North America, we do not have the power to direct its activities and will not until the acquisition is closed. DBSD North America will be consolidated into our financial statements if the acquisition is approved and DBSD North America has emerged from bankruptcy. As of December 31, 2011, our total investment in DBSD North America is \$1.298 billion. The following paragraphs discuss the various components of our investment in DBSD North America.

*Investment in DBSD North America.* As of December 31, 2011 and 2010, our other investment securities portfolio included DBSD North America's 7.5% Convertible Senior Secured Notes due 2009 of \$112 million and \$56 million, respectively. In addition, as of December 31, 2011 and 2010, we held a \$47 million line of credit pursuant to the Amended and Restated Revolving Credit Agreement, dated as of April 7, 2008 between us and DBSD North America. During the year ended December 31, 2011, we made additional investments in DBSD North America pursuant to various agreements discussed below.

*Investment Agreement.* On February 1, 2011, we entered into an \$88 million Credit Facility with DBSD North America and committed to acquire 100% of the equity of reorganized DBSD North America (the "Investment Agreement") for approximately \$1.4 billion subject to certain adjustments, including interest accruing on DBSD North America's existing debt. As of December 31, 2011, we had funded \$78 million under the Credit Facility.

On February 24, 2011 and again on March 15, 2011, we amended the Investment Agreement (the "Revised Investment Agreement"). Pursuant to the Revised Investment Agreement, on March 22, 2011, we initiated a tender offer to purchase all of DBSD North America's outstanding 7.5% Convertible Senior Secured Notes due 2009, certain claims against a DBSD North America's debtor affiliate and certain allowed claims against DBSD North America. The tender offer expired on April 18, 2011 and on April 20, 2011 we made payments of approximately \$727 million to purchase tendered DBSD North America's 7.5% Convertible Senior Secured Notes due 2009, and \$19 million in payments for certain claims against a DBSD North America's debtor affiliate and claims against DBSD North America.

Restructuring Support Agreement and Implementation Agreement. In connection with the Revised Investment Agreement on March 15, 2011, we entered into a restructuring support agreement (the "Restructuring Support Agreement") and an implementation agreement (the "Implementation Agreement") with ICO, the parent company of DBSD North America, pursuant to which ICO provided us with certain assets, rights and ICO's support of the reorganization of DBSD North America in exchange for approximately \$325 million, of which \$315 million has been paid. On March 21, 2011, we paid \$35 million to ICO pursuant to the Implementation Agreement. On April 26, 2011, we made a second payment of approximately \$280 million to ICO pursuant to the Implementation Agreement for the capital stock of DBSD North America. We have also agreed to indemnify ICO against certain liabilities in connection with certain pending litigation related to DBSD North America.

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### Sprint Settlement Agreement

On November 3, 2011, we and Sprint entered into the Sprint Settlement Agreement pursuant to which all disputed issues relating to our acquisition of DBSD North America and the TerreStar Transaction were resolved between us and Sprint, including, but not limited to, issues relating to costs allegedly incurred by Sprint to relocate users from the spectrum now licensed to DBSD North America and TerreStar (the "Sprint Clearing Costs"). EchoStar was a party to the Sprint Settlement Agreement solely for the purposes of executing a mutual release between it and Sprint relating to the Sprint Clearing Costs. As of December 31, 2011, EchoStar is currently a holder of certain TerreStar debt instruments. Pursuant to the terms of the Sprint Settlement Agreement, we made a net payment of approximately \$114 million to Sprint, which is included on our Consolidated Balance Sheets under the caption "Other noncurrent assets, net." As this payment relates directly to our acquisitions of DBSD North America and TerreStar, the \$114 million will be allocated evenly between these investments as purchase consideration on the dates of the respective closings.

## 11. Long-Term Debt

### 6 3/8% Senior Notes due 2011

During September 2011, we repurchased \$85 million of our 6 3/8% Senior Notes due 2011 in open market transactions. On October 3, 2011, we redeemed the remaining \$915 million principal balance of our 6 3/8% Senior Notes due 2011.

### 7% Senior Notes due 2013

The 7% Senior Notes mature October 1, 2013. Interest accrues at an annual rate of 7% and is payable semi-annually in cash, in arrears on April 1 and October 1 of each year.

The 7% Senior Notes are redeemable, in whole or in part, at any time at a redemption price equal to 100% of the principal amount plus a "make-whole" premium, as defined in the related indenture, together with accrued and unpaid interest.

The 7% Senior Notes are:

- general unsecured senior obligations of DISH DBS Corporation ("DDBS");
- ranked equally in right of payment with all of DDBS' and the guarantors' existing and future unsecured senior debt; and
- ranked effectively junior to our and the guarantors' current and future secured senior indebtedness up to the value of the collateral securing such indebtedness.

The indenture related to the 7% Senior Notes contains restrictive covenants that, among other things, impose limitations on the ability of DDBS and its restricted subsidiaries to:

- incur additional debt;
- pay dividends or make distribution on DDBS' capital stock or repurchase DDBS' capital stock;
- make certain investments;
- create liens or enter into sale and leaseback transactions:
- enter into transactions with affiliates;
- merge or consolidate with another company; and
- transfer or sell assets.

In the event of a change of control, as defined in the related indenture, we would be required to make an offer to repurchase all or any part of a holder's 7% Senior Notes at a purchase price equal to 101% of the aggregate principal amount thereof, together with accrued and unpaid interest thereon, to the date of repurchase.

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### 6 5/8% Senior Notes due 2014

The 6 5/8% Senior Notes mature October 1, 2014. Interest accrues at an annual rate of 6 5/8% and is payable semi-annually in cash, in arrears on April 1 and October 1 of each year.

The 6 5/8% Senior Notes are redeemable, in whole or in part, at any time at a redemption price equal to 100% of their principal amount plus a "make-whole" premium, as defined in the related indenture, together with accrued and unpaid interest.

The 6 5/8% Senior Notes are:

- general unsecured senior obligations of DDBS;
- ranked equally in right of payment with all of DDBS' and the guarantors' existing and future unsecured senior debt; and
- ranked effectively junior to our and the guarantors' current and future secured senior indebtedness up to the value of the collateral securing such indebtedness.

The indenture related to the 6 5/8% Senior Notes contains restrictive covenants that, among other things, impose limitations on the ability of DDBS and its restricted subsidiaries to:

- incur additional indebtedness or enter into sale and leaseback transactions;
- pay dividends or make distribution on DDBS' capital stock or repurchase DDBS' capital stock;
- make certain investments;
- create liens;
- enter into transactions with affiliates;
- · merge or consolidate with another company; and
- transfer or sell assets.

In the event of a change of control, as defined in the related indenture, we would be required to make an offer to repurchase all or any part of a holder's 6 5/8% Senior Notes at a purchase price equal to 101% of the aggregate principal amount thereof, together with accrued and unpaid interest thereon, to the date of repurchase.

### 7 3/4% Senior Notes due 2015

The 7 3/4% Senior Notes mature May 31, 2015. Interest accrues at an annual rate of 7 3/4% and is payable semi-annually in cash, in arrears on May 31 and November 30 of each year.

The 7 3/4% Senior Notes are redeemable, in whole or in part, at any time at a redemption price equal to 100% of the principal amount plus a "make-whole" premium, as defined in the related indenture, together with accrued and unpaid interest.

The 7 3/4% Senior Notes are:

- general unsecured senior obligations of DDBS;
- ranked equally in right of payment with all of DDBS' and the guarantors' existing and future unsecured senior debt; and
- ranked effectively junior to our and the guarantors' current and future secured senior indebtedness up to the value of the collateral securing such indebtedness.

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The indenture related to the 7 3/4% Senior Notes contains restrictive covenants that, among other things, impose limitations on the ability of DDBS and its restricted subsidiaries to:

- incur additional debt;
- pay dividends or make distribution on DDBS' capital stock or repurchase DDBS' capital stock;
- make certain investments;
- create liens or enter into sale and leaseback transactions;
- enter into transactions with affiliates;
- merge or consolidate with another company; and
- transfer or sell assets.

In the event of a change of control, as defined in the related indenture, we would be required to make an offer to repurchase all or any part of a holder's 7 3/4% Senior Notes at a purchase price equal to 101% of the aggregate principal amount thereof, together with accrued and unpaid interest thereon, to the date of repurchase.

## 7 1/8% Senior Notes due 2016

The 7 1/8% Senior Notes mature February 1, 2016. Interest accrues at an annual rate of 7 1/8% and is payable semi-annually in cash, in arrears on February 1 and August 1 of each year.

The 7 1/8% Senior Notes are redeemable, in whole or in part, at any time at a redemption price equal to 100% of the principal amount plus a "make-whole" premium, as defined in the related indenture, together with accrued and unpaid interest.

The 7 1/8% Senior Notes are:

- general unsecured senior obligations of DDBS;
- ranked equally in right of payment with all of DDBS' and the guarantors' existing and future unsecured senior debt; and
- ranked effectively junior to our and the guarantors' current and future secured senior indebtedness up to the value of the collateral securing such indebtedness.

The indenture related to the  $7 \frac{1}{8}\%$  Senior Notes contains restrictive covenants that, among other things, impose limitations on the ability of DDBS and its restricted subsidiaries to:

- incur additional debt;
- pay dividends or make distribution on DDBS' capital stock or repurchase DDBS' capital stock;
- make certain investments;
- create liens or enter into sale and leaseback transactions;
- enter into transactions with affiliates;
- merge or consolidate with another company; and
- transfer or sell assets.

In the event of a change of control, as defined in the related indenture, we would be required to make an offer to repurchase all or any part of a holder's 7 1/8% Senior Notes at a purchase price equal to 101% of the aggregate principal amount thereof, together with accrued and unpaid interest thereon, to the date of repurchase.

### 7 7/8% Senior Notes due 2019

On August 17, 2009, we issued \$1.0 billion aggregate principal amount of our ten-year, 7 7/8% Senior Notes due September 1, 2019 at an issue price of 97.467%. Interest accrues at an annual rate of 7 7/8% and is payable semi-annually in cash, in arrears on March 1 and September 1 of each year.

On October 5, 2009, we issued \$400 million aggregate principal amount of additional 7 7/8% Senior Notes due 2019 at an issue price of 101.750% plus accrued interest from August 17, 2009. These notes were issued as additional notes under the indenture, dated as of August 17, 2009, pursuant to which we issued the \$1.0 billion discussed above. These notes and the notes previously issued under the related indenture will be treated as a single class of debt securities.

The 7 7/8% Senior Notes are redeemable, in whole or in part, at any time at a redemption price equal to 100% of the principal amount plus a "make-whole" premium, as defined in the related indenture, together with accrued and unpaid interest. Prior to September 1, 2012, we may also redeem up to 35% of each of the 7 7/8% Senior Notes at specified premiums with the net cash proceeds from certain equity offerings or capital contributions.

The 7 7/8% Senior Notes are:

- general unsecured senior obligations of DDBS;
- ranked equally in right of payment with all of DDBS' and the guarantors' existing and future unsecured senior debt; and
- ranked effectively junior to our and the guarantors' current and future secured senior indebtedness up to the value of the collateral securing such indebtedness.

The Indenture related to the 7 7/8% Senior Notes contains restrictive covenants that, among other things, impose limitations on the ability of DDBS and its restricted subsidiaries to:

- incur additional debt;
- pay dividends or make distributions on DDBS' capital stock or repurchase DDBS' capital stock;
- make certain investments;
- create liens or enter into sale and leaseback transactions;
- enter into transactions with affiliates;
- merge or consolidate with another company; and
- transfer or sell assets.

In the event of a change of control, as defined in the related indenture, we would be required to make an offer to repurchase all or any part of a holder's 7 7/8% Senior Notes at a purchase price equal to 101% of the aggregate principal amount thereof, together with accrued and unpaid interest thereon, to the date of repurchase.

### 6 3/4% Senior Notes due 2021

On May 5, 2011, we issued \$2.0 billion aggregate principal amount of our ten-year, 6 3/4% Senior Notes due June 1, 2021 at an issue price of 99.093%. Interest accrues at an annual rate of 6 3/4% and is payable semi-annually in cash, in arrears on June 1 and December 1 of each year.

The 6 3/4% Senior Notes are redeemable, in whole or in part, at any time at a redemption price equal to 100% of the principal amount plus a "make-whole" premium, as defined in the related indenture, together with accrued and unpaid interest. Prior to June 1, 2014, we may also redeem up to 35% of each of the 6 3/4% Senior Notes at specified premiums with the net cash proceeds from certain equity offerings or capital contributions.

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The 6 3/4% Senior Notes are:

- general unsecured senior obligations of DDBS;
- ranked equally in right of payment with all of DDBS' and the guarantors' existing and future unsecured senior debt; and
- ranked effectively junior to our and the guarantors' current and future secured senior indebtedness up to the value of the collateral securing such indebtedness.

The indenture related to the 6 3/4% Senior Notes contains restrictive covenants that, among other things, impose limitations on the ability of DDBS and its restricted subsidiaries to:

- incur additional debt;
- pay dividends or make distributions on DDBS' capital stock or repurchase DDBS' capital stock;
- make certain investments;
- create liens or enter into sale and leaseback transactions;
- enter into transactions with affiliates;
- merge or consolidate with another company; and
- transfer or sell assets.

In the event of a change of control, as defined in the related indenture, we would be required to make an offer to repurchase all or any part of a holder's 6 3/4% Senior Notes at a purchase price equal to 101% of the aggregate principal amount thereof, together with accrued and unpaid interest thereon, to the date of repurchase.

## Interest on Long-Term Debt

			Annual		
	Semi-Annual	Debt Service			
_	<b>Payment Dates</b>	Rec	uirements		
		(In	thousands)		
7% Senior Notes due 2013	April 1 and October 1	\$	35,000		
6 5/8% Senior Notes due 2014	April 1 and October 1	\$	66,250		
7 3/4% Senior Notes due 2015	May 31 and November 30	\$	58,125		
7 1/8% Senior Notes due 2016	February 1 and August 1	\$	106,875		
7 7/8% Senior Notes due 2019	March 1 and September 1	\$	110,250		
6 3/4% Senior Notes due 2021	June 1 and December 1	\$	135,000		

Our ability to meet our debt service requirements will depend on, among other factors, the successful execution of our business strategy, which is subject to uncertainties and contingencies beyond our control.

## Fair Value of our Long-Term Debt

The following table summarizes the carrying and fair values of our debt facilities as of December 31, 2011 and 2010:

	As of December 31,								
	20	)11	20	010					
	Carrying		Carrying						
	Value	Fair Value	air Value Value						
		(In thousands)							
6 3/8% Senior Notes due 2011 (1)	\$ -	\$ -	\$ 1,000,000	\$ 1,032,500					
7 % Senior Notes due 2013	500,000	535,000	500,000	532,815					
6 5/8% Senior Notes due 2014	1,000,000	1,060,000	1,000,000	1,032,500					
7 3/4% Senior Notes due 2015	750,000	817,500	750,000	798,750					
7 1/8% Senior Notes due 2016	1,500,000	1,593,750	1,500,000	1,548,600					
7 7/8% Senior Notes due 2019	1,400,000	1,589,000	1,400,000	1,463,000					
6 3/4% Senior Notes due 2021	2,000,000	2,140,000	-	-					
Mortgages and other notes payable	71,871	71,871	77,965	77,965					
Subtotal	7,221,871	\$ 7,807,121	6,227,965	\$ 6,486,130					
Capital lease obligations (2)	271,908	NA	286,971	NA					
Total long-term debt and capital	_								
lease obligations (including current portion)	\$ 7,493,779		\$ 6,514,936						

- (1) During September 2011, we repurchased \$85 million of our 6 3/8% Senior Notes due 2011 in open market transactions at amounts close to par plus accrued interest. On October 3, 2011, we redeemed the remaining \$915 million principal balance of our 6 3/8% Senior Notes due 2011.
- (2) Disclosure regarding fair value of capital leases is not required.

## Other Long-Term Debt and Capital Lease Obligations

Other long-term debt and capital lease obligations consist of the following:

	As of Dec	emb	er 31,
	2011		2010
	(In tho	usano	ds)
Satellites and other capital lease obligations	\$ 271,908	\$	286,971
8% note payable for EchoStar VII satellite vendor financing, payable over 13 years from launch	6,286		7,577
6% note payable for EchoStar X satellite vendor financing, payable over 15 years from launch	9,968		10,862
6% note payable for EchoStar XI satellite vendor financing, payable over 15 years from launch	15,106		15,951
6% note payable for EchoStar XIV satellite vendor financing, payable over 15 years from launch	21,055		22,000
6% note payable for EchoStar XV satellite vendor financing, payable over 15 years from launch	17,227		18,000
Mortgages and other unsecured notes payable due in installments through 2017			
with interest rates ranging from approximately 2% to 13%	2,229		3,575
Total	343,779		364,936
Less current portion.	(35,645)		(30,895)
Other long-term debt and capital lease obligations, net of current portion	\$ 308,134	\$	334,041

## Capital Lease Obligations

*Anik F3*. Anik F3, an FSS satellite, was launched and commenced commercial operation during April 2007. This satellite is accounted for as a capital lease and depreciated over the term of the satellite service agreement. We have leased 100% of the Ku-band capacity on Anik F3 for a period of 15 years.

Ciel II. Ciel II, a Canadian DBS satellite, was launched in December 2008 and commenced commercial operation during February 2009. This satellite is accounted for as a capital lease and depreciated over the term of the satellite service agreement. We have leased 100% of the capacity on Ciel II for an initial 10 year term.

As of December 31, 2011 and 2010, we had \$500 million capitalized for the estimated fair value of satellites acquired under capital leases included in "Property and equipment, net," with related accumulated depreciation of \$151 million and \$109 million, respectively. In our Consolidated Statements of Operations and Comprehensive Income (Loss), we recognized \$43 million, \$43 million and \$40 million in depreciation expense on satellites acquired under capital lease agreements during the years ended December 31, 2011, 2010 and 2009, respectively.

Future minimum lease payments under the capital lease obligation, together with the present value of the net minimum lease payments as of December 31, 2011 are as follows (in thousands):

For the Years Ended December 31,		
2012	\$	84,715
2013		77,893
2014		76,296
2015		75,970
2016		75,970
Thereafter		314,269
Total minimum lease payments.		705,113
Less: Amount representing lease of the orbital location and estimated executory costs (primarily		
insurance and maintenance) including profit thereon, included in total minimum lease payments	(	323,382)
Net minimum lease payments	- :	381,731
Less: Amount representing interest.	(	109,823)
Present value of net minimum lease payments	- :	271,908
Less: Current portion		(29,202)
Long-term portion of capital lease obligations.	\$ .	242,706

The summary of future maturities of our outstanding long-term debt as of December 31, 2011 is included in the commitments table in Note 16.

## 12. Income Taxes and Accounting for Uncertainty in Income Taxes

### **Income Taxes**

Our income tax policy is to record the estimated future tax effects of temporary differences between the tax bases of assets and liabilities and amounts reported on our Consolidated Balance Sheets, as well as probable operating loss, tax credit and other carryforwards. Deferred tax assets are offset by valuation allowances when we believe it is more likely than not that net deferred tax assets will not be realized. We periodically evaluate our need for a valuation allowance. Determining necessary valuation allowances requires us to make assessments about historical financial information as well as the timing of future events, including the probability of expected future taxable income and available tax planning opportunities.

We file consolidated tax returns in the U.S. The income taxes of domestic and foreign subsidiaries not included in the U.S. tax group are presented in our consolidated financial statements based on a separate return basis for each tax paying entity.

As of December 31, 2011, we had no net operating loss carryforwards ("NOLs") for federal income tax purposes and \$13 million of NOL benefit for state income tax purposes. The state NOLs begin to expire in the year 2020. In addition, there are \$5 million of tax benefits related to credit carryforwards which are partially offset by a valuation allowance and \$14 million benefit of capital loss carryforwards which are fully offset by a valuation allowance. The credit carryforwards begin to expire in the year 2012.

As of December 31, 2011, we had benefits of foreign tax credits and net operating loss carryforwards of approximately \$9 million, which are fully offset by a valuation allowance.

The components of the (provision for) benefit from income taxes are as follows:

	For the Years Ended December 31,					
		2011	2010	2009		
		(	In thousands)			
Current (provision) benefit:						
Federal	\$	(235,357)	\$ (287,523)	\$ (335,958)		
State		(27,523)	(68,550)	(36,762)		
Foreign		(4,199)		(79)		
		(267,079)	(356,073)	(372,799)		
Deferred (provision) benefit:						
Federal		(590,618)	(227,024)	15,771		
State		(34,128)	16,341	(373)		
Foreign		(4,939)	-	-		
Decrease (increase) in valuation allowance		1,758	9,283	(20,028)		
		(627,927)	(201,400)	(4,630)		
Total benefit (provision)	\$	(895,006)	\$ (557,473)	\$ (377,429)		

Of our \$2.411 billion of "Income (loss) before income taxes" on our Consolidated Statements of Operations and Comprehensive Income (Loss), approximately \$28 million relates to our foreign operations.

The actual tax provisions for 2011, 2010 and 2009 reconcile to the amounts computed by applying the statutory Federal tax rate to income before taxes as follows:

_	For the Years Ended December 31,						
	2011	2010	2009				
_	% of pre-tax (income)/loss						
Statutory rate	(35.0)	(35.0)	(35.0)				
State income taxes, net of Federal benefit	(1.7)	(2.5)	(2.8)				
Stock option compensation.	-	0.3	(0.2)				
Other	(0.5)	0.6	2.7				
Decrease (increase) in valuation allowance	0.1	0.5	(2.0)				
Total benefit (provision) for income taxes.	(37.1)	(36.1)	(37.3)				

The temporary differences, which give rise to deferred tax assets and liabilities as of December 31, 2011 and 2010, are as follows:

	As of December 31,				
	2011	2010			
	(In tho	usands)			
Deferred tax assets:					
NOL, credit and other carryforwards	\$ 23,017	\$ 14,595			
Unrealized losses on investments	48,452	49,555			
Accrued expenses	95,903	256,033			
Stock-based compensation.	23,365	17,730			
Deferred revenue	45,556	56,324			
State taxes net of federal effect	4,917	29,599			
Total deferred tax assets	241,210	423,836			
Valuation allowance	(97,501)	(73,126)			
Deferred tax asset after valuation allowance	143,709	350,710			
Deferred tax liabilities:					
Depreciation and amortization	(1,066,476)	(701,497)			
Other long-term liabilities	(26,943)				
Total deferred tax liabilities	(1,093,419)	(701,497)			
Net deferred tax asset (liability)	\$ (949,710)	\$ (350,787)			
Current portion of net deferred tax asset	\$ 73,014	\$ 216,899			
Current portion of net deferred tax liability	(48,310)	_			
Noncurrent portion of net deferred tax asset (liability)		(567,686)			
Total net deferred tax asset (liability)		\$ (350,787)			
· • • • • • • • • • • • • • • • • • • •					

## Accounting for Uncertainty in Income Taxes

In addition to filing federal income tax returns, we and one or more of our subsidiaries file income tax returns in all states that impose an income tax and a small number of foreign jurisdictions where we have immaterial operations. We are subject to U.S. federal, state and local income tax examinations by tax authorities for the years beginning in 2002 due to the carryover of previously incurred net operating losses. As of December 31, 2011, we are currently under a federal income tax examination for fiscal year 2008.

A reconciliation of the beginning and ending amount of unrecognized tax benefits is as follows:

F	or the Yea	ars Ended De	cember 31,_
	2011	2010	2009
		(In thousands)	
\$	193,320	\$ 224,029	\$ 226,528
	44,357	7,382	7,952
	34,762	11,800	3,665
	(1,169)	(45,197)	(6,042)
	(1,185)	(493)	(5,899)
	(3,382)	(4,201)	(2,175)
\$	266,703	\$ 193,320	\$ 224,029
	\$	\$ 193,320 44,357 34,762 (1,169) (1,185)	(In thousands) \$ 193,320  \$ 224,029 44,357  7,382 34,762  11,800 (1,169)  (45,197) (1,185)  (493) (3,382)  (4,201)

We have \$208 million in unrecognized tax benefits that, if recognized, could favorably affect our effective tax rate. We do not expect any portion of this amount to be paid or settled within the next twelve months.

Accrued interest and penalties on uncertain tax positions are recorded as a component of "Other, net" on our Consolidated Statements of Operations and Comprehensive Income (Loss). During the year ended December 31, 2011, we recorded \$4 million in interest and penalty expense to earnings. During the year ended December 31, 2010, we recorded \$3 million in interest and penalty benefit to earnings. During the year ended December 31, 2009, we recorded \$9 million in interest and penalty expense to earnings. Accrued interest and penalties were \$17 million and \$13 million at December 31, 2011 and 2010, respectively. The above table excludes these amounts.

## 13. Stockholders' Equity (Deficit)

### Common Stock

The Class A, Class B and Class C common stock are equivalent except for voting rights. Holders of Class A and Class C common stock are entitled to one vote per share and holders of Class B common stock are entitled to 10 votes per share. Each share of Class B and Class C common stock is convertible, at the option of the holder, into one share of Class A common stock. Upon a change in control of DISH Network, each holder of outstanding shares of Class C common stock is entitled to 10 votes for each share of Class C common stock held. Our principal stockholder owns the majority of all outstanding Class B common stock. Together with all other stockholders, he also owns outstanding Class A common stock. There are no shares of Class C common stock outstanding.

### Common Stock Repurchase Program

Our Board of Directors previously authorized the repurchase of up to \$1.0 billion of our Class A common stock. On November 1, 2011, our Board of Directors extended the plan and authorized an increase in the maximum dollar value of shares that may be repurchased under the plan, such that we are currently authorized to repurchase up to \$1.0 billion of our outstanding shares of our Class A common stock through and including December 31, 2012. As of December 31, 2011, we may repurchase up to \$1.0 billion under the plan.

The following table provides information regarding repurchases of our Class A common stock.

	For the Years Ended December 31,						
Class A Common Stock Repurchases	2011	2009					
		(In	thousands)				
Total number of shares repurchased			6,020		1,948		
Dollar value of shares repurchased	\$ -	\$	107,079	\$	18,594		

### Cash Dividend

On December 2, 2009, we paid a cash dividend of \$2.00 per share, or approximately \$894 million, on our outstanding Class A and Class B common stock to shareholders of record at the close of business on November 20, 2009.

On December 1, 2011, we paid a cash dividend of \$2.00 per share, or approximately \$893 million, on our outstanding Class A and Class B common stock to shareholders of record at the close of business on November 17, 2011.

## 14. Employee Benefit Plans

## Employee Stock Purchase Plan

Our employees participate in the DISH Network employee stock purchase plan (the "ESPP"), in which we are authorized to issue 1.8 million shares of Class A common stock. At December 31, 2011, we had 0.4 million shares of Class A common stock which remain available for issuance under this plan. Substantially all full-time employees who have been employed by us for at least one calendar quarter are eligible to participate in the ESPP. Employee stock purchases are made through payroll deductions. Under the terms of the ESPP, employees may not deduct an amount which would permit such employee to purchase our capital stock under all of our stock purchase plans at a rate which would exceed \$25,000 in fair value of capital stock in any one year. The purchase price of the stock is 85% of the closing price of the Class A common stock on the last business day of each calendar quarter in which such shares of Class A common stock are deemed sold to an employee under the ESPP. During the years ended December 31, 2011, 2010 and 2009, employee purchases of Class A common stock through the ESPP totaled approximately 0.1 million, 0.1 million and 0.2 million shares, respectively.

## 401(k) Employee Savings Plan

We sponsor a 401(k) Employee Savings Plan (the "401(k) Plan") for eligible employees. Voluntary employee contributions to the 401(k) Plan may be matched 50% by us, subject to a maximum annual contribution of \$1,500 per employee. Forfeitures of unvested participant balances which are retained by the 401(k) Plan may be used to fund matching and discretionary contributions. Our Board of Directors may also authorize an annual discretionary contribution to the plan, subject to the maximum deductible limit provided by the Internal Revenue Code of 1986, as amended. These contributions may be made in cash or in our stock.

The following table summarizes the expense associated with our matching contributions and discretionary contributions:

	For the Years Ended Decemb					ber 31,
Expense Recognized Related to the 401(k) Plan		2011		2010		2009
			(In t	nousands)		-
Matching contributions, net of forfeitures	\$	2,617	\$	1,598	\$	6,116
Discretionary stock contributions, net of forfeitures	\$	22,331	\$	24,954	\$	29,004

## 15. Stock-Based Compensation

### Stock Incentive Plans

We maintain stock incentive plans to attract and retain officers, directors and key employees. Stock awards under these plans include both performance and non-performance based stock incentives. As of December 31, 2011, we had outstanding under these plans stock options to acquire 21.3 million shares of our Class A common stock and 1.3 million restricted stock units. Stock options granted prior to and on December 31, 2011 were granted with exercise prices equal to or greater than the market value of our Class A common stock at the date of grant and with a maximum term of approximately ten years. While historically we have issued stock awards subject to vesting, typically at the rate of 20% per year, some stock awards have been granted with immediate vesting and other stock awards vest only upon the achievement of certain company-wide objectives. As of December 31, 2011, we had 73.0 million shares of our Class A common stock available for future grant under our stock incentive plans.

During December 2009, we paid a dividend in cash of \$2.00 per share on our outstanding Class A and Class B common stock to shareholders of record on November 20, 2009. In light of such dividend, during February 2010, the exercise price of 20.6 million stock options, affecting approximately 700 employees, was reduced by \$2.00 per share (the "2009 Stock Option Adjustment"). Except as noted below, all information discussed below reflects the 2009 Stock Option Adjustment.

On January 1, 2008, we completed the distribution of our technology and set-top box business and certain infrastructure assets (the "Spin-off") into a separate publicly-traded company, EchoStar Corporation ("EchoStar"). DISH Network and EchoStar operate as separate publicly-traded companies, and neither entity has any ownership interest in the other. However, a substantial majority of the voting power of the shares of both companies is owned beneficially by Charles W. Ergen, our Chairman, or by certain trusts established by Mr. Ergen for the benefit of his family.

In connection with the Spin-off, as permitted by our existing stock incentive plans and consistent with the Spin-off exchange ratio, each DISH Network stock option was converted into two stock options as follows:

- an adjusted DISH Network stock option for the same number of shares that were exercisable under the original DISH Network stock option, with an exercise price equal to the exercise price of the original DISH Network stock option multiplied by 0.831219.
- a new EchoStar stock option for one-fifth of the number of shares that were exercisable under the original DISH Network stock option, with an exercise price equal to the exercise price of the original DISH Network stock option multiplied by 0.843907.

Similarly, each holder of DISH Network restricted stock units retained his or her DISH Network restricted stock units and received one EchoStar restricted stock unit for every five DISH Network restricted stock units that they held.

Consequently, the fair value of the DISH Network stock award and the new EchoStar stock award immediately following the Spin-off was equivalent to the fair value of such stock award immediately prior to the Spin-off.

As of December 31, 2011, the following stock awards were outstanding:

_	As of December 31, 2011							
	DISH Netwo	rk Awards	EchoStar	Awards				
-		Restricted		Restricted				
	Stock	Stock	Stock	Stock				
Stock Awards Outstanding	Options	Units	Options	Units				
Held by DISH Network employees	18,630,441	1,189,709	762,094	54,286				
Held by EchoStar employees	2,705,718	94,999	N/A	N/A				
Total	21,336,159	1,284,708	762,094	54,286				
<b>_</b>								

We are responsible for fulfilling all stock awards related to DISH Network common stock and EchoStar is responsible for fulfilling all stock awards related to EchoStar common stock, regardless of whether such stock awards are held by our or EchoStar's employees. Notwithstanding the foregoing, our stock-based compensation expense, resulting from stock awards outstanding at the Spin-off date, is based on the stock awards held by our employees regardless of whether such stock awards were issued by DISH Network or EchoStar. Accordingly, stock-based compensation that we expense with respect to EchoStar stock awards is included in "Additional paid-in capital" on our Consolidated Balance Sheets.

Exercise prices for stock options outstanding and exercisable as of December 31, 2011 are as follows:

	Opti	ions Outstandir	ıg		Opti	ions Exercisab	as Exercisable					
	Number	Weighted-			Number	Weighted-						
	Outstanding	Average		eighted-	Exercisable	Average		eighted-				
	as of	Remaining	Average				as of	Remaining		verage		
	December 31,	Contractual	Exercise		ractual Exercise		December 31,	Contractual		xercise		
	2011	Life	Price		Price		Price		2011	Life		Price
\$ \$ 10.00	4,494,455	5.68	\$	9.01	1,439,655	5.75	\$	8.83				
\$10.01 - \$ 15.00	834,288	6.49	\$	14.01	205,651	6.41	\$	13.96				
\$15.01 - \$ 20.00	2,380,215	8.15	\$	18.15	149,676	6.61	\$	18.16				
\$20.01 - \$ 25.00	8,195,584	4.10	\$	22.56	3,908,084	3.29	\$	22.45				
\$25.01 - \$ 30.00	2,651,562	5.02	\$	26.43	1,908,613	4.48	\$	26.43				
\$30.01 - \$ 35.00	2,741,555	8.46	\$	31.44	755,604	6.48	\$	32.73				
\$35.01 - \$ 40.00	38,500	5.65	\$	36.74	22,400	5.61	\$	36.68				
\$ \$ 40.00	21,336,159	5.66	\$	20.53	8,389,683	4.41	\$	21.70				

## Stock Award Activity

Our stock option activity was as follows:

	For the Years Ended December 31,									
	201	11		20	10		2009			
		W	eighted-		W	eighted-		We	eighted-	
		A	verage	Avera		verage		A	verage	
		Exercise			Exercise			E	kercise	
	Options	Price		Options	Price Options		Options	]	Price	
Total options outstanding, beginning of period (1)	21,918,500	\$	18.62	21,861,691	\$	21.71	21,835,687	\$	22.50	
Granted	3,246,000	\$	28.55	2,450,500	\$	18.34	3,077,000	\$	15.69	
Exercised	(2,347,341)	\$	15.73	(448,729)	\$	9.23	(356,793)	\$	8.95	
Forfeited and cancelled	(1,481,000)	\$	17.44	(1,944,962)	\$	22.26	(2,694,203)	\$	22.93	
Total options outstanding, end of period	21,336,159	\$	20.53	21,918,500	\$	18.62	21,861,691	\$	21.71	
Performance based options outstanding, end of period (2)	9,549,375	\$	19.20	10,978,750	\$	15.98	9,362,500	\$	17.23	
Exercisable at end of period	8,389,683	\$	21.70	7,590,264	\$	22.83	8,062,091	\$	27.74	

- (1) The beginning of period weighted-average exercise price for the year ended December 31, 2010 of \$21.71 does not reflect the 2009 Stock Option Adjustment, which occurred subsequent to December 31, 2009.
- (2) These stock options are included in the caption "Total options outstanding, end of period." See discussion of the 2005 LTIP, 2008 LTIP and other employee performance awards below.

We realized tax benefits from stock awards exercised during the years ended December 31, 2011, 2010 and 2009 as follows:

	For the Years Ended December 31,							
	2011		2010		2	2009		
			(In th	ousands)				
Tax benefit from stock awards exercised	\$	9,911	\$	1,665	\$	1,116		

Based on the closing market price of our Class A common stock on December 31, 2011, the aggregate intrinsic value of our stock options was as follows:

	As of December 31, 2011						
	-	Options	(	Options			
	Oı	ıtstanding	Ex	ercisable			
	(In thousands)						
Aggregate intrinsic value	\$	178,503	\$	60,623			

Our restricted stock unit activity was as follows:

	For the Years Ended December 31,									
	20	11		20	10		20			
	Weighted-			Weighted-				We	eighted-	
	Restricted Average		Restricted Av		verage	Restricted	A	verage		
	Stock	Grant Date Fair Value		Stock	Grant Date Fair Value		Grant Date Stock		ant Date	
	Units			Units			Units	Fair Value		
Total restricted stock units outstanding, beginning of period	1,564,332	\$	23.00	1,246,284	\$	25.93	1,975,940	\$	27.44	
Granted	300,000	\$	30.67	600,000	\$	18.15	6,666	\$	11.11	
Vested	(70,830)	\$	27.15	(69,875)	\$	31.36	(113,197)	\$	28.47	
Forfeited and cancelled.	(508,794)	\$	27.32	(212,077)	\$	23.77	(623,125)	\$	30.09	
Total restricted stock units outstanding, end of period	1,284,708	\$	23.25	1,564,332	\$	23.00	1,246,284	\$	25.93	
Restricted Performance Units outstanding, end of period (1)	1,284,708	\$	23.25	1,494,457	\$	22.61	1,096,034	\$	25.18	

(1) These Restricted Performance Units are included in the caption "Total restricted stock units outstanding, end of period." See discussion of the 2005 LTIP, 2008 LTIP and other employee performance awards below.

## Long-Term Performance-Based Plans

2005 LTIP. During 2005, we adopted a long-term, performance-based stock incentive plan (the "2005 LTIP"). The 2005 LTIP provides stock options and restricted stock units, either alone or in combination, which vest over seven years at the rate of 10% per year during the first four years, and at the rate of 20% per year thereafter. Exercise of the stock awards is subject to the foregoing vesting schedule and a performance condition that a company-specific subscriber goal is achieved by March 31, 2015.

Contingent compensation related to the 2005 LTIP will not be recorded in our financial statements unless and until management concludes achievement of the performance condition is probable. Given the competitive nature of our business, small variations in subscriber churn, gross new subscriber activation rates and certain other factors can significantly impact subscriber growth. Consequently, while it was determined that achievement of the goal was not probable as of December 31, 2011, that assessment could change in the future.

If all of the stock awards under the 2005 LTIP were vested and the goal had been met or if we had determined that achievement of the goal was probable during the year ended December 31, 2011, we would have recorded total non-cash, stock-based compensation expense for our employees as indicated in the table below. If the goal is met and there are unvested stock awards at that time, the vested amounts would be expensed immediately on our Consolidated Statements of Operations and Comprehensive Income (Loss), with the unvested portion recognized ratably over the remaining vesting period.

	2005 LTIP			
		Total		Vested rtion (1)
		(In tho	usan	ds)
DISH Network awards held by DISH Network employees	\$	35,239	\$	25,920
EchoStar awards held by DISH Network employees		6,913		5,078
Total	\$	42,152	\$	30,998

(1) Represents the amount of this award that has met the foregoing vesting schedule and would therefore vest upon achievement of the performance condition.

**2008 LTIP.** During 2008, we adopted a long-term, performance-based stock incentive plan (the "2008 LTIP"). The 2008 LTIP provides stock options and restricted stock units, either alone or in combination, which vest based on company-specific subscriber and financial goals. Exercise of the stock awards is contingent on achieving these goals by December 31, 2015.

Although no awards vest until the Company attains the performance goals, compensation related to the 2008 LTIP will be recorded based on management's assessment of the probability of meeting the remaining goals. If the remaining goals are probable of being achieved, we will begin recognizing the associated non-cash, stock-based compensation expense on our Consolidated Statements of Operations and Comprehensive Income (Loss) over the estimated period to achieve the goal. See table below titled "Estimated Remaining Non-Cash, Stock-Based Compensation Expense."

During the first quarter 2011, we determined that all of the 2008 LTIP performance goals are probable of achievement. As of December 31, 2011, approximately 45% of the 2008 LTIP awards had vested. We are recognizing the associated non-cash stock-based compensation expense on our Consolidated Statements of Operations and Comprehensive Income (Loss) over the estimated period for vesting of the approximately 55% of the awards remaining, as indicated in the table below titled "Non-Cash, Stock-Based Compensation Expense Recognized."

*Other Employee Performance Awards.* In addition to the above long-term, performance stock incentive plans, we have other stock awards that vest based on certain other company-specific subscriber and financial goals. Exercise of these stock awards is contingent on achieving certain performance goals.

Additional compensation related to these awards will be recorded based on management's assessment of the probability of meeting the remaining performance goals. If the remaining goals are probable of being achieved, we will begin recognizing the associated non-cash, stock-based compensation expense on our Consolidated Statements of Operations and Comprehensive Income (Loss) over the estimated period to achieve the goal. See table below titled "Estimated Remaining Non-Cash, Stock-Based Compensation Expense."

Although no awards vest until the performance goals are attained, we determined that certain goals were probable of achievement and, as a result, recorded non-cash, stock-based compensation expense for the years ended December 31, 2011 and 2010, as indicated in the table below titled "Non-Cash, Stock-Based Compensation Expense Recognized."

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Given the competitive nature of our business, small variations in subscriber churn, gross new subscriber activation rates and certain other factors can significantly impact subscriber growth. Consequently, while it was determined that achievement of certain company-specific subscriber and financial goals was not probable as of December 31, 2011, that assessment could change in the future.

The non-cash stock-based compensation expense associated with these awards is as follows:

			Eı Per	Other mployee formance
Estimated Remaining Non-Cash, Stock-Based Compensation Expense	2008 LTIP			\wards
		(In tho	usand	s)
Expense estimated to be recognized during 2012.	\$	4,637	\$	162
Estimated contingent expense subsequent to 2012		3,457		51,258
Total estimated remaining expense over the term of the plan	\$	8,094	\$	51,420

	For the Years Ended December 31,							
Non-Cash, Stock-Based Compensation Expense Recognized		2011		2010		2009		
			(In t	housands)				
2008 LTIP	\$	19,230	\$	2,984	\$	3,560		
Other employee performance awards		10		271		234		
Total non-cash, stock-based compensation expense								
recognized for performance based awards	\$	19,240	\$	3,255	\$	3,794		

Of the 21.3 million stock options and 1.3 million restricted stock units outstanding under our stock incentive plans as of December 31, 2011, the following awards were outstanding pursuant to our performance-based stock incentive plans:

	As of December 31, 2011				
			eighted- verage		
	Number of		xercise		
Performance Based Stock Options	Awards		Price		
2005 LTIP	3,278,500	\$	22.92		
2008 LTIP	3,270,875	\$	11.84		
Other employee performance awards	3,000,000	\$	23.16		
Total	9,549,375	\$	19.20		
Restricted Performance Units and Other					
2005 LTIP	363,163				
2008 LTIP	21,545				
Other employee performance awards	900,000				
Total	1,284,708				

### Stock-Based Compensation

During the year ended December 31, 2010, we incurred \$3 million of additional non-cash, stock-based compensation cost in connection with the 2009 Stock Option Adjustment discussed previously. This amount is included in the table below. Total non-cash, stock-based compensation expense for all of our employees is shown in the following table for the years ended December 31, 2011, 2010 and 2009 and was allocated to the same expense categories as the base compensation for such employees:

	Fo	r the Ye	ars ]	Ended D	ecen	nber 31,
		2011		2010		2009
			(In t	housands	s)	
Subscriber-related	\$	1,914	\$	1,160	\$	1,069
General and administrative		29,607		14,227		11,158
Total non-cash, stock-based compensation	\$	31,521	\$	15,387	\$	12,227

As of December 31, 2011, our total unrecognized compensation cost related to our non-performance based unvested stock awards was \$25 million and includes compensation expense that we will recognize for EchoStar stock awards held by our employees as a result of the Spin-off. This cost is based on an estimated future forfeiture rate of approximately 3.7% per year and will be recognized over a weighted-average period of approximately two years. Share-based compensation expense is recognized based on stock awards ultimately expected to vest and is reduced for estimated forfeitures. Forfeitures are estimated at the time of grant and revised, if necessary, in subsequent periods if actual forfeitures differ from those estimates. Changes in the estimated forfeiture rate can have a significant effect on share-based compensation expense since the effect of adjusting the rate is recognized in the period the forfeiture estimate is changed.

### Valuation

The fair value of each stock option for the years ended December 31, 2011, 2010 and 2009 was estimated at the date of the grant using a Black-Scholes option valuation model with the following assumptions:

	nber 31,		
Stock Options	2011	2010	2009
Risk-free interest rate	0.36% - 3.18%	1.50% - 2.89%	1.70% - 3.19%
Volatility factor	31.74% - 45.56%	33.33% - 38.63%	29.72% - 45.97%
Expected term of options in years	3.6 - 10.0	5.2 - 7.5	3.0 - 7.3
Weighted-average fair value of options granted	\$8.73 - \$14.77	\$6.83 - \$8.14	\$3.86 - \$8.29

On December 2, 2009 and December 1, 2011, we paid a \$2.00 cash dividend per share on our outstanding Class A and Class B common stock. While we currently do not intend to declare additional dividends on our common stock, we may elect to do so from time to time. Accordingly, the dividend yield percentage used in the Black-Scholes option valuation model is set at zero for all periods. The Black-Scholes option valuation model was developed for use in estimating the fair value of traded stock options which have no vesting restrictions and are fully transferable. Consequently, our estimate of fair value may differ from other valuation models. Further, the Black-Scholes option valuation model requires the input of highly subjective assumptions. Changes in the subjective input assumptions can materially affect the fair value estimate.

As discussed in Note 13, on November 1, 2011, we declared a dividend of \$2.00 per share on our outstanding Class A and Class B common stock. The dividend was paid in cash on December 1, 2011 to shareholders of record on November 17, 2011. In light of-such dividend, our Executive Compensation Committee, which administers our stock incentive plans, determined to adjust the exercise price of certain stock options issued under the plans by decreasing the exercise price by \$2.00 per share; provided, that the exercise price of eligible stock options will not be reduced below \$1.00. As a result of this adjustment, a majority of the stock options outstanding as of December 31, 2011 were adjusted subsequent to the year ended December 31, 2011. This adjustment will result in additional incremental non-cash, stockbased compensation expense of \$23 million, of which \$14 million will be expensed during first quarter 2012 and \$9 million will be expensed over the remaining vesting period.

We will continue to evaluate the assumptions used to derive the estimated fair value of our stock options as new events or changes in circumstances become known.

## 16. Commitments and Contingencies

### **Commitments**

As of December 31, 2011, future maturities of our long-term debt, capital lease and contractual obligations are summarized as follows:

Payments due by period								
Total	2012	2013	2013 2014		2014 2015		2016	Thereafter
			(In thousands)					
\$ 7,221,871	\$ 6,443	\$ 506,114	\$ 1,005,778	\$ 756,160	\$ 1,504,669	\$ 3,442,707		
271,908	29,202	24,541	25,207	27,339	30,024	135,595		
3,257,955	537,000	534,685	497,274	399,500	313,963	975,533		
2,224,776	220,527	248,679	248,461	248,244	248,027	1,010,838		
437,897	145,050	87,414	60,243	37,311	29,508	78,371		
2,911,025	1,481,014	445,771	432,319	327,286	187,304	37,331		
\$ 16,325,432	\$ 2,419,236	\$ 1,847,204	\$ 2,269,282	\$ 1,795,840	\$ 2,313,495	\$ 5,680,375		
	\$ 7,221,871 271,908 3,257,955 2,224,776 437,897 2,911,025	\$ 7,221,871 \$ 6,443 271,908 29,202 3,257,955 537,000 2,224,776 220,527 437,897 145,050 2,911,025 1,481,014	Total         2012         2013           \$ 7,221,871         \$ 6,443         \$ 506,114           271,908         29,202         24,541           3,257,955         537,000         534,685           2,224,776         220,527         248,679           437,897         145,050         87,414           2,911,025         1,481,014         445,771	Total         2012         2013         2014           (In thousands)           \$ 7,221,871         \$ 6,443         \$ 506,114         \$ 1,005,778           271,908         29,202         24,541         25,207           3,257,955         537,000         534,685         497,274           2,224,776         220,527         248,679         248,461           437,897         145,050         87,414         60,243           2,911,025         1,481,014         445,771         432,319	Total         2012         2013         2014 (In thousands)           \$ 7,221,871         \$ 6,443         \$ 506,114         \$ 1,005,778         \$ 756,160           271,908         29,202         24,541         25,207         27,339           3,257,955         537,000         534,685         497,274         399,500           2,224,776         220,527         248,679         248,461         248,244           437,897         145,050         87,414         60,243         37,311           2,911,025         1,481,014         445,771         432,319         327,286	Total         2012         2013         2014         2015         2016           (In thousands)         (In thousands)         7,221,871         \$ 6,443         \$ 506,114         \$ 1,005,778         \$ 756,160         \$ 1,504,669           271,908         29,202         24,541         25,207         27,339         30,024           3,257,955         537,000         534,685         497,274         399,500         313,963           2,224,776         220,527         248,679         248,461         248,244         248,027           437,897         145,050         87,414         60,243         37,311         29,508           2,911,025         1,481,014         445,771         432,319         327,286         187,304		

(1) In connection with the Blockbuster Acquisition, we assumed or entered into new leases that had an aggregate commitment of \$254 million included in the table above. Certain of these include favorable early termination rights for us, which is reflected in the future maturity.

In certain circumstances the dates on which we are obligated to make these payments could be delayed. These amounts will increase to the extent we procure insurance for our satellites or contract for the construction, launch or lease of additional satellites.

The table above does not include \$267 million of liabilities associated with unrecognized tax benefits which were accrued, as discussed in Note 12 and are included on our Consolidated Balance Sheets as of December 31, 2011. We do not expect any portion of this amount to be paid or settled within the next twelve months.

## Spectrum Investments

In 2008, we paid \$712 million to acquire certain 700 MHz wireless licenses, which were granted to us by the FCC in February 2009. Part or all of these licenses may be terminated if the associated FCC build-out requirements are not satisfied.

During the first half of 2011, we entered into a transaction to acquire 100% of the equity of reorganized DBSD North America for approximately \$1.4 billion upon DBSD North America's emergence from bankruptcy, which included capital stock and convertible securities of, and certain claims related to, DBSD North America. In addition, in June 2011, we entered into the TerreStar Transaction for a purchase price of \$1.375 billion. We have paid all but \$30 million of the purchase price for the TerreStar Transaction (included in the table above), which will be paid upon closing of the TerreStar Transaction, or upon certain other conditions being met under the asset purchase agreement. Additionally, during the fourth quarter 2011, we and Sprint entered into the Sprint Settlement Agreement pursuant to which all disputed issues relating to our acquisition of DBSD North America and the TerreStar Transaction were resolved between us and Sprint, including, but not limited to, issues relating to costs allegedly incurred by Sprint to relocate users from the spectrum now licensed to DBSD North America and TerreStar. Pursuant to the Sprint Settlement Agreement, we made a net payment of approximately \$114 million to Sprint. Our ultimate acquisition of 100% of the equity of reorganized DBSD North America and consummation of the TerreStar Transaction are subject to certain conditions, including approval by the FCC.

Under our agreements to acquire DBSD North America and purchase TerreStar's assets, we paid substantially all of the purchase price for both transactions prior to the receipt of certain regulatory approvals (the FCC with respect to DBSD North America, and the FCC and Industry Canada with respect to TerreStar). On February 7, 2012, Industry Canada approved the transfer of the Canadian spectrum licenses held by TerreStar to us. If the remaining required approvals are not obtained, subject to certain exceptions, we have the right to require and direct the sale of some or all of the assets of the relevant company to a third party and we would be entitled to the proceeds from such a sale. These proceeds could, however, be substantially less than amounts we have paid in the respective transactions.

In addition, our consolidated FCC applications for approval of the license transfers from DBSD North America and TerreStar were accompanied by requests for waiver of the integrated service requirement, the spare satellite requirement and various technical provisions. Waiver of the integrated service requirement would allow DISH to offer single-mode terrestrial terminals to customers who do not desire satellite functionality. The spectrum licenses currently held by DBSD North America and TerreStar do not include a waiver of this integrated service requirement. Our integrated service requirement waiver request has been opposed by certain parties, and there can be no assurance that the FCC will approve it. If our FCC applications and waiver requests are not granted by the FCC, or are granted in a manner that varies from the form we have requested, it could cause the value of these assets to be impaired, potentially requiring us to take significant write-downs on these assets. We assess potential impairments to these assets annually, or more often if indicators of impairment arise, to determine whether an impairment condition may exist. We use a probability weighted analysis considering estimated future cash flows discounted at a rate commensurate with the risk involved and market based data to assess potential impairments.

To the extent we receive these approvals and waivers, there can be no assurance that we will be able to develop and implement a business model that will realize a return on these spectrum investments or that we will be able to profitably deploy the assets represented by these spectrum investments. We will likely be required to make significant additional investments or partner with others to commercialize these licenses. Because we have not received approval from the FCC, we do not yet know the full costs (including any build-out requirements) associated with complying with regulations applicable to our acquisition of DBSD North America or the TerreStar Transaction. Depending on the nature and scope of such commercialization and build-out, any such investment or partnership could vary significantly, which may affect the carrying value of our investments and our future financial condition or results of operations.

Satellite-Related Obligations

**Satellites Under Construction.** As of December 31, 2011, we have agreed to lease capacity on one satellite from EchoStar that is currently under construction. Future commitments related to this satellite are included in the table above under "Satellite-related obligations."

• *EchoStar XVI*. During December 2009, we entered into a ten-year transponder service agreement with EchoStar to lease all of the capacity on EchoStar XVI, a DBS satellite, which is expected to be launched during the second half of 2012.

#### Guarantees

In connection with the Spin-off, we distributed certain satellite lease agreements to EchoStar and remained the guarantor under those capital leases for payments totaling approximately \$185 million over approximately the next three years.

In addition, during the third quarter 2009, EchoStar entered into a new satellite transponder service agreement for Nimiq 5 through 2024. We sublease this capacity from EchoStar and also guarantee a certain portion of its obligation under this agreement through 2019. As of December 31, 2011, the remaining obligation under this agreement is the guarantee of \$502 million.

As of December 31, 2011, we have not recorded a liability on the balance sheet for any of these guarantees.

## Purchase Obligations

Our 2012 purchase obligations primarily consist of binding purchase orders for receiver systems and related equipment, digital broadcast operations, satellite and transponder leases, engineering and for products and services related to the operation of our DISH pay-TV service. Our purchase obligations also include certain guaranteed fixed contractual commitments to purchase programming content. Our purchase obligations can fluctuate significantly from period to period due to, among other things, management's control of inventory levels, and can materially impact our future operating asset and liability balances, and our future working capital requirements.

## Programming Contracts

In the normal course of business, we enter into contracts to purchase programming content in which our payment obligations are fully contingent on the number of subscribers to whom we provide the respective content. These programming commitments are not included in the "Commitments" table above. The terms of our contracts typically range from one to ten years with annual rate increases. Our programming expenses will continue to increase to the extent we are successful growing our subscriber base. In addition, our margins may face further downward pressure from price increases and the renewal of long term programming contracts on less favorable pricing terms.

## Rent Expense

Total rent expense for operating leases was \$409 million, \$263 million and \$189 million in 2011, 2010 and 2009, respectively. The increase in rent expense from 2010 to 2011 was primarily attributable to building rent expense associated with our Blockbuster operations which commenced April 26, 2011.

### Patents and Intellectual Property

Many entities, including some of our competitors, have or may in the future obtain patents and other intellectual property rights that cover or affect products or services that we offer. We may not be aware of all intellectual property rights that our products or services may potentially infringe. Damages in patent infringement cases can be substantial, and in certain circumstances can be trebled. Further, we cannot estimate the extent to which we may be required in the future to obtain licenses with respect to patents held by others and the availability and cost of any such licenses. Various parties have asserted patent and other intellectual property rights with respect to components within our direct broadcast satellite system. We cannot be certain that these persons do not own the rights they claim, that our products do not infringe on these rights, and/or that these rights are not valid. Further, we cannot be certain that we would be able to obtain licenses from these persons on commercially reasonable terms or, if we were unable to obtain such licenses, that we would be able to redesign our products to avoid infringement.

## **Contingencies**

## Separation Agreement

In connection with the Spin-off, we entered into a separation agreement with EchoStar that provides, among other things, for the division of certain liabilities, including liabilities resulting from litigation. Under the terms of the separation agreement, EchoStar has assumed certain liabilities that relate to its business including certain designated liabilities for acts or omissions that occurred prior to the Spin-off. Certain specific provisions govern intellectual property related claims under which, generally, EchoStar will only be liable for its acts or omissions following the Spin-off and we will indemnify EchoStar for any liabilities or damages resulting from intellectual property claims relating to the period prior to the Spin-off as well as our acts or omissions following the Spin-off.

## Litigation

We are involved in a number of legal proceedings (including those described below) concerning matters arising in connection with the conduct of our business activities. Many of these proceedings are at preliminary stages, and many of these cases seek an indeterminate amount of damages. We regularly evaluate the status of the legal proceedings in which we are involved to assess whether a loss is probable or there is a reasonable possibility that a loss or additional loss may have been incurred and to determine if accruals are appropriate. If accruals are not appropriate, we further evaluate each legal proceeding to assess whether an estimate of the possible loss or range of possible loss can be made.

For certain cases described on the following pages, management is unable to provide a meaningful estimate of the possible loss or range of possible loss because, among other reasons, (i) the proceedings are in various stages; (ii) damages have not been sought; (iii) damages are unsupported and/or exaggerated; (iv) there is uncertainty as to the outcome of pending appeals or motions; (v) there are significant factual issues to be resolved; and/or (vi) there are novel legal issues or unsettled legal theories to be presented or a large number of parties (as with many patent-related cases). For these cases, however, management does not believe, based on currently available information, that the outcomes of these proceedings will have a material adverse effect on our financial condition, though the outcomes could be material to our operating results for any particular period, depending, in part, upon the operating results for such period.

## Broadcast Innovation, L.L.C.

During 2001, Broadcast Innovation, L.L.C. ("Broadcast Innovation") filed a lawsuit against us, DirecTV, Thomson Consumer Electronics and others in United States District Court in Denver, Colorado. Broadcast Innovation is an entity that seeks to license an acquired patent portfolio without itself practicing any of the claims recited therein. The suit alleges infringement of United States Patent Nos. 6,076,094 (the "094 patent") and 4,992,066 (the "066 patent"). The '094 patent relates to certain methods and devices for transmitting and receiving data along with specific formatting information for the data. The '066 patent relates to certain methods and devices for providing the scrambling circuitry for a pay television system on removable cards. Subsequently, DirecTV and Thomson settled with Broadcast Innovation leaving us as the only defendant.

During 2004, the District Court issued an order finding the '066 patent invalid. Also in 2004, the District Court found the '094 patent invalid in a parallel case filed by Broadcast Innovation against Charter and Comcast. In 2005, the United States Court of Appeals for the Federal Circuit overturned that finding of invalidity with respect to the '094 patent and remanded the Charter case back to the District Court. During June 2006, Charter filed a request for reexamination of the '094 patent with the U.S. Patent and Trademark Office and, on December 13, 2011, the U.S. Patent and Trademark Office issued a certificate cancelling all claims of the '094 patent. On February 2, 2012, Broadcast Innovation dismissed the case against us with prejudice.

### Channel Bundling Class Action

During 2007, a purported class of cable and satellite subscribers filed an antitrust action against us in the United States District Court for the Central District of California. The suit also names as defendants DirecTV, Comcast, Cablevision, Cox, Charter, Time Warner, Inc., Time Warner Cable, NBC Universal, Viacom, Fox Entertainment Group and Walt Disney Company. The suit alleges, among other things, that the defendants engaged in a conspiracy to provide customers with access only to bundled channel offerings as opposed to giving customers the ability to purchase channels on an "a la carte" basis. On October 16, 2009, the District Court granted defendants' motion to dismiss with prejudice. On June 3, 2011, the U.S. Court of Appeals for the Ninth Circuit affirmed the District Court's motion to dismiss with prejudice. The plaintiff class sought rehearing en banc. On October 31, 2011, the Ninth Circuit issued an order vacating the June 3, 2011 order, directing that a 3-judge panel be reconstituted, and denying the plaintiff class' motion for rehearing. We intend to vigorously defend this case. We cannot predict with any degree of certainty the outcome of the suit or determine the extent of any potential liability or damages.

## Cyberfone Systems, LLC (f/k/a LVL Patent Group, LLC)

On September 15, 2011, LVL Patent Group, LLC filed a complaint against our wholly-owned subsidiary DISH Network L.L.C., as well as EchoStar, EchoStar Technologies L.L.C., a wholly-owned subsidiary of EchoStar, and DirecTV in the United States District Court for the District of Delaware alleging infringement of United States Patent No. 6,044,382, which is entitled "Data Transaction Assembly Server." On November 18, 2011, Cyberfone Systems, LLC (f/k/a LVL Patent Group, LLC) filed an amended complaint making the same claim. DirecTV was dismissed from the case on January 4, 2012.

We intend to vigorously defend this case. In the event that a court ultimately determines that we infringe the asserted patent, we may be subject to substantial damages, which may include treble damages, and/or an injunction that could require us to materially modify certain features that we currently offer to consumers. We cannot predict with any degree of certainty the outcome of the suit or determine the extent of any potential liability or damages.

### **ESPN**

During 2008, we filed a lawsuit against ESPN, Inc., ESPN Classic, Inc., ABC Cable Networks Group, Soapnet L.L.C. and International Family Entertainment (collectively, "ESPN") for breach of contract in New York State Supreme Court. Our complaint alleges that ESPN failed to provide us with certain high-definition feeds of the Disney Channel, ESPN News, Toon and ABC Family. In October 2011, the jury returned a verdict in favor of the defendants. We intend to appeal.

ESPN had asserted a counterclaim alleging that we owed approximately \$35 million under the applicable affiliation agreements. On April 15, 2009, the New York State Supreme Court granted, in part, ESPN's motion for summary judgment on the counterclaim, finding that we are liable for some of the amount alleged to be owing but that the actual amount owing is disputed. On December 29, 2010, the New York State Supreme Court, Appellate Division, First Department affirmed the partial grant of ESPN's motion on the counterclaim. After the partial grant of ESPN's motion for summary judgment, ESPN sought an additional \$30 million under the applicable affiliation agreements. On March 15, 2010, the New York State Supreme Court affirmed the prior grant of ESPN's motion and ruled that we owe the full amount of approximately \$66 million under the applicable affiliation agreement. As of December 31, 2010, we had \$42 million recorded as a "Litigation accrual" on our Consolidated Balance Sheets.

On June 21, 2011, the First Department affirmed the New York Supreme Court's ruling that we owe approximately \$66 million under the applicable affiliation agreements and, on October 18, 2011, denied our motion for leave to appeal that decision to New York's highest court, the New York Court of Appeals. We sought leave to appeal directly to the New York Court of Appeals and, on January 10, 2012, the New York Court of Appeals dismissed our motion for leave on the ground that the ruling upon which we appealed does not fully resolve all claims in the action. As a result of the First Department's June 2011 ruling, during the year ended December 31, 2011, we recorded \$24 million of "Litigation Expense" on our Consolidated Statements of Operations and Comprehensive Income (Loss) and increased our "Litigation accrual" to a total of \$66 million as of December 31, 2011. This reflects our estimated exposure for ESPN's counterclaim. On February 6, 2012, ESPN filed a motion seeking \$5 million in attorneys' fees as the prevailing party on both our claim and ESPN's counterclaim, which we intend to oppose. We intend to vigorously prosecute and defend this case

### Ganas, L.L.C.

During August 2010, Ganas, L.L.C. ("Ganas") filed suit against DISH DBS Corporation, our indirect wholly owned subsidiary, Sabre Holdings Corporation, SAP America, Inc., SAS Institute Inc., Scottrade, Inc., TD Ameritrade, Inc., The Charles Schwab Corporation, TiVo Inc., Unicoi Systems Inc., Xerox Corporation, Adobe Systems Inc., AOL Inc., Apple Inc., Axibase Corporation, DirecTV, E\*Trade Securities L.L.C., Exinda Networks, Fidelity Brokerage Services L.L.C., Firstrade Securities Inc., Hewlett-Packard Company, iControl Inc., International Business Machines Corporation and JPMorgan Chase & Co. in the United States District Court for the Eastern District of Texas alleging infringement of United States Patent Nos. 7,136,913, 7,325,053, and 7,734,756. The patents relate to hypertext transfer protocol and simple object access protocol. Ganas is an entity that seeks to license an acquired patent portfolio without itself practicing any of the claims recited therein. On January 23, 2012, Ganas dismissed the case against us with prejudice pursuant to a settlement in which our contribution was not material.

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### InterAD Technologies, LLC

On September 16, 2011, InterAD Technologies, LLC ("InterAD") filed a complaint against our wholly-owned subsidiary DISH Network L.L.C., as well as EchoStar, EchoStar Technologies L.L.C., a wholly-owned subsidiary of EchoStar, Atlantic Broadband Finance, LLC, AT&T, Inc., Bright House Networks, LLC, Cable One, Inc., Cequel Communications, LLC, Charter Communications Holding Company, LLC, Charter Communications, Inc., Comcast Corporation, Cox Communications, Inc., CSC Holdings, LLC, DirecTV, Inc., Insight Communications Company, Inc., Knology, Inc., Mediacom Broadband, LLC, RCN Telecom Services, LLC, Time Warner Cable, Inc., and Verizon, Inc. in the United States District Court for the District of Delaware alleging infringement of United States Patent No. 5,438,355, which is entitled "Interactive System for Processing Viewer Responses to Television Programming." On January 5, 2012, InterAD voluntarily dismissed the case against us without prejudice.

## Norman IP Holdings, Inc.

On September 15, 2011, Norman IP Holdings, Inc. ("Norman") filed a patent infringement complaint against Brother International Corporation and Lexmark International Corporation in the United States District Court for the Eastern District of Texas alleging infringement of U.S. Patent No. 5,592,555 (the "'555 patent") and U.S. Patent No. 5,502,689 (the "'689 patent"). On December 9, 2011, Norman filed a first amended complaint that added Ricoh Americas Corporation and dropped Brother International Corporation as defendants. On January 27, 2012, Norman filed a second amended complaint that added us as a defendant, in addition to adding Belkin International, Inc., BMW of North America LLC, Daimler North America Corporation, Mercedes-Benz USA, LLC, D-Link Systems, Inc., Ford Motor Company, Garmin International, Inc., Garmin USA, Inc., General Electric Company, General Motors Company, JVC Americas Corporation, Novatel Wireless, Inc., Novatel Wireless Solutions, Inc., Novatel Wireless Technology, Inc., TomTom, Inc., ViewSonic Corporation, Vizio, Inc., Volkswagen Group of America, Inc., Xerox Corporation, ZTE USA, Inc., and ZTE Solutions, Inc. The '555 patent relates to a wireless communications privacy method and system and the '689 patent relates to a clock generator capable of shut-down mode and clock generation method. Norman is an entity that seeks to license an acquired patent portfolio without itself practicing any of the claims recited therein.

We intend to vigorously defend this case. In the event that a court ultimately determines that we infringe any of the asserted patents, we may be subject to substantial damages, which may include treble damages, and/or an injunction that could require us to materially modify certain features that we currently offer to consumers. We cannot predict with any degree of certainty the outcome of the suit or determine the extent of any potential liability or damages.

### NorthPoint Technology, Ltd.

On July 2, 2009, NorthPoint Technology, Ltd. ("Northpoint") filed suit against us, EchoStar and DirecTV in the United States District Court for the Western District of Texas alleging infringement of United States Patent No. 6,208,636 (the "'636 patent"). The '636 patent relates to the use of multiple low-noise block converter feedhorns, or LNBFs, which are antennas used for satellite reception. On April 21, 2011, the U.S. Patent and Trademark Office issued an order granting reexamination of the '636 patent. On June 21, 2011, the District Court entered summary judgment in our favor, finding that all asserted claims of the '636 patent are invalid. Northpoint has appealed.

We intend to vigorously defend this case. In the event that a court ultimately determines that we infringe the asserted patent, we may be subject to substantial damages, which may include treble damages, and/or an injunction that could require us to materially modify certain features that we currently offer to consumers. We cannot predict with any degree of certainty the outcome of the suit or determine the extent of any potential liability or damages.

### Olympic Developments AG, LLC

On January 20, 2011, Olympic Developments AG, LLC ("Olympic") filed suit against us, Atlantic Broadband, Inc., Bright House Networks, LLC, Cable One, Inc., Cequel Communications Holdings I, LLC, CSC Holdings, LLC, GCI Communication Corp., Insight Communications Company, Inc., Knology, Inc., Mediacom Communications Corporation and RCN Telecom Services, LLC in the United States District Court for the Central District of California alleging infringement of United States Patent Nos. 5,475,585 and 6,246,400. The patents relate to on-demand services. Olympic is an entity that seeks to license an acquired patent portfolio without itself practicing any of the claims recited therein. On June 13, 2011, the case was transferred to the Northern District of California. On November 4, 2011, the case was stayed pending reexamination by the U.S. Patent and Trademark Office.

We intend to vigorously defend this case. In the event that a court ultimately determines that we infringe the asserted patents, we may be subject to substantial damages, which may include treble damages, and/or an injunction that could require us to materially modify certain features that we currently offer to consumers. We cannot predict with any degree of certainty the outcome of the suit or determine the extent of any potential liability or damages.

## Personalized Media Communications, Inc.

During 2008, Personalized Media Communications, Inc. ("PMC") filed suit against us, EchoStar and Motorola Inc. in the United States District Court for the Eastern District of Texas alleging infringement of United States Patent Nos. 4,694,490, 5,109,414, 4,965,825, 5,233,654, 5,335,277, and 5,887,243, which relate to satellite signal processing. PMC is an entity that seeks to license an acquired patent portfolio without itself practicing any of the claims recited therein. Subsequently, Motorola Inc. settled with PMC leaving EchoStar and us as defendants. Trial is currently set for August 2012.

We intend to vigorously defend this case. In the event that a court ultimately determines that we infringe any of the asserted patents, we may be subject to substantial damages, which may include treble damages, and/or an injunction that could require us to materially modify certain user-friendly features that we currently offer to consumers. We cannot predict with any degree of certainty the outcome of the suit or determine the extent of any potential liability or damages.

### Preservation Technologies, LLC

In December 2011, Preservation Technologies, LLC filed suit against us in the United States District Court for the Central District of California, alleging infringement of U.S. Patent Nos. 6,199,060, 6,581,070, 5,813,014, 6,092,080, 5,832,495, 5,832,499, 6,212,527, 6,574,638, 6,549,911, and 6,353,831. The patents relate to digital libraries, the management of multimedia assets, and the cataloging of multimedia data, which are allegedly provided by our BLOCKBUSTER On Demand service.

We intend to vigorously defend this case. In the event that a court ultimately determines that we infringe the asserted patents, we may be subject to substantial damages, which may include treble damages, and/or an injunction that could require us to materially modify certain features that we currently offer to consumers. We cannot predict with any degree of certainty the outcome of the suit or determine the extent of any potential liability or damages.

### Retailer Class Actions

During 2000, lawsuits were filed in Colorado state and federal courts attempting to certify nationwide classes on behalf of certain of our retailers. The plaintiffs requested that the Courts declare certain provisions of, and changes to, alleged agreements between us and the retailers invalid and unenforceable, and to award damages for lost incentives and payments, charge backs and other compensation. On September 20, 2010, we agreed to a settlement of both lawsuits that provides, among other things, for mutual releases of the claims underlying the litigation, payment by us of up to \$60 million, and the option for certain class members to elect to reinstate certain monthly incentive payments, which the parties agreed have an aggregate maximum value of \$23 million. We cannot predict with any degree of certainty how many class members will elect to reinstate these monthly incentive payments. As a result, a \$60 million "Litigation accrual" was recorded as of December 31, 2010 on our Consolidated Balance Sheets. On February 9, 2011, the court granted final approval of the settlement, and we made a \$60 million settlement payment on April 28, 2011.

## Ronald A. Katz Technology Licensing, L.P.

During 2007, Ronald A. Katz Technology Licensing, L.P. ("Katz") filed a patent infringement action against us in the United States District Court for the Northern District of California. The suit alleges infringement of 19 patents owned by Katz. The patents relate to interactive voice response, or IVR, technology. The case has been transferred and consolidated for pretrial purposes in the United States District Court for the Central District of California by order of the Judicial Panel on Multidistrict Litigation. Only four patents remain in the case against us, one of which is subject to a reexamination request before the U.S. Patent and Trademark Office, which was filed on February 13, 2012.

We intend to vigorously defend this case. In the event that a court ultimately determines that we infringe any of the asserted patents, we may be subject to substantial damages, which may include treble damages and/or an injunction that could require us to materially modify certain user-friendly features that we currently offer to consumers. We cannot predict with any degree of certainty the outcome of the suit or determine the extent of any potential liability or damages.

### Suomen Colorize Oy

During October 2010, Suomen Colorize Oy ("Suomen") filed suit against DISH Network L.L.C., our indirect wholly owned subsidiary, and EchoStar in the United States District Court for the Middle District of Florida alleging infringement of United States Patent No. 7,277,398. The abstract of the patent states that the claims are directed to a method and terminal for providing services in a telecommunications network. Suomen is an entity that seeks to license an acquired patent portfolio without itself practicing any of the claims recited therein. The action was transferred to the United States District Court for the District of Colorado, and on January 10, 2012, Suomen voluntarily dismissed the case against us without prejudice.

### Technology Development and Licensing L.L.C.

On January 22, 2009, Technology Development and Licensing L.L.C. ("TDL") filed suit against us and EchoStar in the United States District Court for the Northern District of Illinois alleging infringement of United States Patent No. Re. 35,952, which relates to certain favorite channel features. TDL is an entity that seeks to license an acquired patent portfolio without itself practicing any of the claims recited therein. In July 2009, the Court granted our motion to stay the case pending two reexamination petitions before the Patent and Trademark Office.

We intend to vigorously defend this case. In the event that a court ultimately determines that we infringe the asserted patent, we may be subject to substantial damages, which may include treble damages, and/or an injunction that could require us to materially modify certain user-friendly features that we currently offer to consumers. We cannot predict with any degree of certainty the outcome of the suit or determine the extent of any potential liability or damages.

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### TiVo Inc.

In connection with our litigation with TiVo Inc. ("TiVo"), which is described in our periodic reports filed with the SEC, including in our annual report on Form 10-K for the year ended December 31, 2010 under the caption "Item 3. Legal Proceedings – TiVo Inc.," on April 20, 2011, the U.S. Court of Appeals for the Federal Circuit vacated the District Court's contempt ruling on infringement, articulated a new standard for determining "colorable difference" and remanded that issue back to the District Court for determination. The Federal Circuit also vacated the District Court's amended injunction requiring that we inform the court of any further attempts to design around TiVo's United States Patent No. 6,233,389 (the '389 patent) and seek approval from the court before any such design-around is implemented. The Federal Circuit also vacated the infringement damages for the period after we deployed our original alternative technology (although it did not foreclose that damages may be reinstated if upon remand a new court or jury decision found that the original alternative technology infringed TiVo's '389 patent). The Federal Circuit affirmed the District Court's contempt ruling on disablement, holding that the original 2006 injunction required that we disable DVR functionality in all but approximately 192,000 digital set-top boxes deployed with customers (the "Disablement Provision") and affirmed the \$90 million in contempt sanctions awarded against us for violating the Disablement Provision

On April 29, 2011, we and EchoStar entered into a settlement agreement with TiVo. The settlement resolves all pending litigation between us and EchoStar, on the one hand, and TiVo, on the other hand, including litigation relating to alleged patent infringement involving certain DISH digital video recorders, or DVRs, which litigation is described in our periodic reports filed with the Securities and Exchange Commission including in our annual report on Form 10-K for the year ended December 31, 2010 under the caption "Item 3. Legal Proceedings – TiVo Inc."

Under the settlement agreement, all pending litigation has been dismissed with prejudice and all injunctions that permanently restrain, enjoin or compel any action by us or EchoStar have been dissolved. We and EchoStar are jointly responsible for making payments to TiVo in the aggregate amount of \$500 million, including an initial payment of \$300 million and the remaining \$200 million in six equal annual installments between 2012 and 2017. Pursuant to the terms and conditions of the agreements entered into in connection with the Spin-off of EchoStar from us, we made the initial payment to TiVo in May 2011, except for a contribution from EchoStar totaling approximately \$10 million, representing an allocation of liability relating to EchoStar's sales of DVR-enabled receivers to an international customer. Future payments will be allocated between us and EchoStar based on historical sales of certain licensed products, with us being responsible for 95% of each annual payment.

As previously disclosed, our total litigation accrual for TiVo was \$517 million as of December 31, 2010. As a result of the settlement agreement, we reversed \$335 million of this accrual and made a payment of approximately \$290 million for our portion of the initial payment to TiVo. Of this amount, approximately \$182 million relates to prior periods and the remaining \$108 million represents a prepayment. Our \$108 million prepayment and our \$190 million share of the remaining payments, a total of \$298 million, will be expensed ratably as a subscriber-related expense from April 1, 2011 through July 31, 2018, the expiration date of the '389 patent. In connection with our TiVo settlement, TiVo agreed to advertise and market certain of our products and services. As a result, \$6 million was recognized as a reduction of litigation expense and we recorded a pre-paid marketing asset on our Consolidated Statements of Operations and Comprehensive Income (Loss) and our Consolidated Balance Sheets, respectively. The amount of the pre-paid license agreement is being amortized as costs of sales over the six-year term of the agreement.

In addition, under the settlement agreement, TiVo granted us a license under its '389 patent and certain related patents, for the remaining life of those patents, with respect to DISH-branded and co-branded products and services.

We and EchoStar, on the one hand, and TiVo, on the other hand, have also agreed on mutual releases of certain related claims and agreed not to challenge each other's DVR technology-related patents that are licensed under the settlement agreement.

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Because both we and EchoStar were defendants in the TiVo lawsuit, we and EchoStar were jointly and severally liable to TiVo for any final damages and sanctions that could have been awarded by the District Court. As previously disclosed, we determined that we were obligated under the agreements entered into in connection with the Spin-off to indemnify EchoStar for substantially all liability arising from this lawsuit. EchoStar contributed an amount equal to its \$5 million intellectual property liability limit under the receiver agreement. We and EchoStar further agreed that EchoStar's \$5 million contribution would not exhaust EchoStar's liability to us for other intellectual property claims that may arise under the receiver agreement. We and EchoStar also agreed that we would each be entitled to joint ownership of, and a cross-license to use, any intellectual property developed in connection with any potential new alternative technology. Any amounts that EchoStar is responsible for under the settlement agreement with TiVo are in addition to the \$5 million contribution previously made by EchoStar.

### Vigilos, LLC

On February 23, 2011, Vigilos, LLC filed suit against EchoStar, two EchoStar subsidiaries, Sling Media, Inc. and EchoStar Technologies L.L.C., and Monsoon Multimedia, Inc. in the U.S. District Court for the Eastern District of Texas alleging infringement of U.S. Patent No. 6,839,731, which is entitled "System and Method for Providing Data Communication in a Device Network." Subsequently in 2011, Vigilos added DISH Network L.L.C., our indirect wholly owned subsidiary, as a defendant in its First Amended Complaint and the case was transferred to the Northern District of California. Later in 2011, Vigilos filed a Second Amended Complaint that added claims for infringement of a second patent, U.S. Patent No. 7,370,074, which is entitled "System and Method for Implementing Open-Protocol Remote Device Control."

We intend to vigorously defend this case. In the event that a court ultimately determines that we infringe the asserted patents, we may be subject to substantial damages, which may include treble damages, and/or an injunction that could require us to materially modify certain features that we currently offer to consumers. We cannot predict with any degree of certainty the outcome of the suit or determine the extent of any potential liability or damages.

### Voom

In January 2008, Voom filed a lawsuit against us in New York Supreme Court, alleging breach of contract and other claims arising from our termination of the affiliation agreement governing carriage of certain Voom HD channels on the DISH pay-TV service. At that time, Voom also sought a preliminary injunction to prevent us from terminating the agreement. The Court denied Voom's request, finding, among other things, that Voom had not demonstrated that it was likely to prevail on the merits. In April 2010, we and Voom each filed motions for summary judgment. Voom later filed two motions seeking discovery sanctions. On November 9, 2010, the Court issued a decision denying both motions for summary judgment, but granting Voom's motions for discovery sanctions. The Court's decision provides for an adverse inference jury instruction at trial and precludes our damages expert from testifying at trial. We appealed the grant of Voom's motion for discovery sanctions to the New York State Supreme Court, Appellate Division, First Department. On February 15, 2011, the appellate court granted our motion to stay the trial pending our appeal. On January 31, 2012, the appellate court affirmed the order imposing discovery sanctions and precluding our damages expert from testifying at trial. We are seeking leave to appeal to New York's highest state court, the Court of Appeals. A trial date has not been set. Voom is claiming over \$2.5 billion in damages. We intend to vigorously defend this case. We cannot predict with any degree of certainty the outcome of the suit or determine the extent of any potential liability or damages.

### Other

In addition to the above actions, we are subject to various other legal proceedings and claims which arise in the ordinary course of business, including, among other things, disputes with programmers regarding fees. In our opinion, the amount of ultimate liability with respect to any of these actions is unlikely to materially affect our financial position, results of operations or liquidity, though the outcomes could be material to our operating results for any particular period, depending, in part, upon the operating results for such period.

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## 17. Segment Reporting

Operating segments are components of an enterprise for which separate financial information is available and regularly evaluated by the chief operating decision maker(s) of an enterprise. Under this definition, we operate two primary segments.

- **DISH.** The DISH® DBS subscription television service (the "DISH" pay-TV service) had 13.967 million subscribers in the United States as of December 31, 2011. The DISH pay-TV service consists of FCC licenses authorizing us to use DBS and FSS spectrum, our owned and leased satellites, receiver systems, third-party broadcast operations, customer service facilities, a leased fiber network, in-home service and call center operations, and certain other assets utilized in our operations
- *Blockbuster*. On April 26, 2011, we completed the Blockbuster Acquisition. We acquired Blockbuster operations in the United States and in certain foreign countries. Blockbuster primarily offers movies and video games for sale and rental through multiple distribution channels such as retail stores, by-mail, digital devices, the blockbuster.com website and the BLOCKBUSTER On Demand service.

	As of December 31,					
		2011		2010		
	(In thousands)					
Total assets:						
DISH Network	\$	11,104,003	\$	9,632,153		
Blockbuster		453,661		-		
Eliminations		(87,433)		-		
Total assets	\$	11,470,231	\$	9,632,153		

					All	
				Ot	ther &	Consolidated
	DISH	Bloc	kbuster (1)	Elim	inations	Total
Year Ended December 31, 2011	 _		(In thousa	ands)		
Total revenue	\$ 13,078,055	\$	974,875	\$	(4,537)	\$ 14,048,393
Depreciation and amortization	911,663		10,410		-	922,073
Total costs and expenses	10,148,930		976,046		(4,537)	11,120,439
Operating income (loss)	2,929,125		(1,171)		-	2,927,954
Net income (loss) attributable to DISH Network	1,512,402		3,505		-	1,515,907
Year Ended December 31, 2010						
Total revenue	\$ 12,640,744	\$	-	\$	-	\$ 12,640,744
Depreciation and amortization	983,965		-		-	983,965
Total costs and expenses	10,699,916		-		-	10,699,916
Operating income (loss)	1,940,828		-		-	1,940,828
Net income (loss) attributable to DISH Network	984,729		-		-	984,729
Year Ended December 31, 2009						
Total revenue	\$ 11,664,151	\$	-	\$	-	\$ 11,664,151
Depreciation and amortization	940,033		-		-	940,033
Total costs and expenses	10,277,221		-		-	10,277,221
Operating income (loss)	1,386,930		-		-	1,386,930
Net income (loss) attributable to DISH Network	635,545		-		-	635,545

<sup>(1)</sup> The year ended December 31, 2011 reflects Blockbuster results from the acquisition date of April 26, 2011 through December 31, 2011.