

IN THE SUPREME COURT OF THE STATE OF NEVADA

PLUMBERS LOCAL UNION NO. 519
PENSION TRUST FUND; AND CITY OF
STERLING HEIGHTS POLICE AND FIRE
RETIREMENT SYSTEM, DERIVATIVELY
ON BEHALF OF NOMINAL DEFENDANT
DISH NETWORK CORPORATION,

Appellants,

vs.

CHARLES W. ERGEN; JAMES DEFRANCO;
CANTEY M. ERGEN; STEVEN R.
GOODBARN; DAVID K. MOSKOWITZ; TOM
A. ORTOLF; CARL E. VOGEL; GEORGE R.
BROKAW; JOSEPH P. CLAYTON; GARY S.
HOWARD; DISH NETWORK
CORPORATION, A NEVADA
CORPORATION; AND SPECIAL
LITIGATION COMMITTEE OF DISH
NETWORK CORPORATION,

Respondents.

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Supreme Court No. 81704

District Court No.
A-17-763397-B

JOINT APPENDIX

Vol. 64 of 85

[JA014583-JA014831]

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TABLE OF CONTENTS FOR VOLUME 64¹

Document	Vol.	Page No.	Date
Report of the Special Litigation Committee of DISH Network Corporation and Appendices of Exhibits Thereto (Exs. 1-792; Appx. Vols. 1-50)	4-73	JA000739- JA016874	11/27/18
Evidentiary Hearing SLC Exhibit 102²			

¹ Volumes 2-85 of the Joint Appendix include only a per-volume table of contents. Volume 1 of the Joint Appendix includes a full table of contents incorporating all documents in Volumes 1-85.

² The Evidentiary Hearing Exhibits were filed with the District Court on July 6, 2020.

EXHIBIT 724

EXHIBIT 724

JA014583
013309

TX 102-013845

Welcome to Retail Services

The Department would like to welcome you to DISH Network Retail Services. You have joined a department that prides itself on its exceptional relations and support of our most important clients, our Retailers. Retail Services is at the center of operations of the Echostar Communications Corporation. By working in Retail Services, you will gain a thorough understanding of how DISH Network works as a company. You have joined a very exciting important department of DISH Network.

Retail Services is Customer Service to our Retailers and Distributors. You are primarily responsible for ensuring compensation according to commission structure guidelines. Since Retailers sell the overwhelming majority of Dish Network product. There are numerous responsibilities Retail Services acquires which plays a vital role in the success of the company. The Department mainly handles Retailer commissions, commission disputes, promotional claim processing, customer service, showroom accounts, retailer fraud, and retailer escalation issues.

Retail Services Phone Directory

Mary Davidson – Director	303-723-1700
Thomas Bright – Administrative Assistant	303-723-1700
Bruce Peckham – Senior Operations Manager	303-723-1740
Scott Burden – Regional Operations Manager	303-723-1706
Cathy McCarthy – Manager/Commissions	303-723-1719
Kimberly Jackson – Manager/Research	303-723-1712
Maria Iglesias – Manager/Phone Group	303-723-1702
Hatim Harmouzi – Supervisor/Phone Group	303-723-1728
Marshal Mead – Manager/Promotion Team	303-723-1717
Ginger Thayer - Processing Supervisor	303-723-1708
Sherrie Boyle – Commissions Supervisor	303-723-1741
Adam Gruber – Escalations / Special Projects	303-723-1744
Jeff Medina – Escalations / Special Projects	303-723-3891
Renée Scavnicky – Training Specialist	303-723-3369
Retail Services Retailer Care Line	303-723-3800

Direct line for retailer to contact Retail Services

Retail Services general email address retailservices@echostar.com

Retail Services research email address rsresearch@echostar.com

Customer Retention Program customerretentionprogram@echostar.com

Escalated Retail issues for call center coaches and managers
retailerescalation@echostar.com

Departments in Retail Services

There are five different departments in Retail Services. These departments consist of the Phone, Research, Commissions, Promotions and the Promotions Research Group.

The **Phone Group** is the “Front Line” of Retail Services.

The primary responsibility of the phone group is to handle the retailer’s calls to Retail Services. We give the retailers up to five receivers or inquiry limit per call. The phone group representatives are responsible to answer all of the retailer’s inquiries as efficiently as possible. Also, determine any receiver or commission errors in question. Retail Services relies on the Phone Group to be our “Ambassadors” especially to those retailers that contact us by phone. It is imperative that the phone reps have great verbal skills, the efficiency to work and adapt to and the ability to work with a multiple of different personalities. The top five calls you will receive are as follows: Commission related, Business rule questions, Promotion questions, Code changes, and Web Site errors

The **Research Group** is the “Heavy Duty” support for the retailers.

The research group is responsible for researching and responding with resolution to all emails, faxes, and Research Web Tool submits concerning commission discrepancies. The Research Group handles all research requests submitted regardless of volume. Each Research analyst, must posses exceptional problem solving skills, as well as, to be able to determine if payment is warranted and what steps are necessary to ensure proper payment is made to the retailer.

The **Incentives Group** ensures that incentives are paid to the retailers.

The incentives group handles payment of incentives to the retailers. The incentive run calculates payments on Tuesday evening through Wednesday morning weekly. The incentive group handles all Access claims. Which are filed for missing payments or systemic errors mostly filed by the Phone and Research Representatives?

The **Promotion Group** handles Promotional Claims.

Responsible for making sure that the claims are received, verified and processed so retailers can receive their incentive payments as defined in the business rules for the promotions. Payments are only made if the claims are eligible as set forth in the business rules. Most promotions require the retailer to go the web site (retailer.echostar.com) and create the claim. The need to print off two copies (one for Dish Network and one for the customer), obtain the customers signature on both sets and send one to Retail Services for processing. The Promotion group must process all the claims submitted by the Retailers. This averages about 5,000 to 7,500 claims a day and growing. Attention to detail and knowledge of promotional requirements is a definite must for those working within this group.

The **Promotion Research Group** reviews systemic rejects on claims. This is a group that has responsibilities similar to the Research Group. They use reports to review the rejects and work to correct any problems before the retailer calls in. They also handle audits for potential fraud under the promotions and Co-op. They also assist in enterprise wide audit processes.

The **Showroom/VRU Group** maintains the accounts for the retailer base.

They work with the regions and distributors to provide reduced rate showrooms to our retailers as the regions or distributors approve them for an account. There are qualifications for these accounts as defined in the business rules. The VRU is a retailer locator tool that a retailer can be on if the regions or distributors approve them for a listing. There are qualifications for these accounts as defined in the business rules. Audits are performed to make sure they remain qualified. by this group. Usually these

corrections are sent in by the retailers through other groups within the department. Example: Lifting holds on claims.

Types of Retailers

There are three major types of retailers: Independent, RSP, and Distributors.

Independent Retailers

Most of the retailers that Retail Services deals with on a daily basis are Independent Retailers. These are retailers that sell and install DISH Network systems. These businesses are independently owned, not owned by Echostar Communications Corporation. We are the middleman between the consumer and DISH. Retailers bring a large percentage of business to DISH. Retailers can sell as well as install Dish systems. The Retailers can purchase their equipment directly through Echosphere or from a distributor.

Regional Service Provider (RSP)

These retailers have the same capabilities as Independent Retailers. They also have the ability to do installations for direct sales from DISH Network. These type's of retailers make up DNSC, which stands for Dish Network Service Corporation.

Distributors

Distributors buy directly from Echosphere and then in return sell to independent retailers. They do not install or sell systems directly to consumers. Distributors are the middlemen between DISH and the independent retailer that wants to purchase from them. Some independent retailers will prefer to buy from distributors because of a more "personalized" service. Distributors make money as well. DISH pays them an extra commission on top of the Retailers commission owed.

The current Distributors are :

<u>Distributor Name</u>	<u>Location</u>	<u>Dealer Number</u>	<u>Phone Number</u>
All Systems	NY	21844	718-346-1200
American Wireless	CA	759833	888-BUY-BRIX
Cell star	TX	464428	800-530-4664
CVS	IN	1001	800-825-1100
Dow Electronics	FL	1007	800-627-2900
Mid State Distributing	IA	23439	515-244-7231

Dealer and Seller Numbers

Two distinct types of numbers identify retailers.

Dealer numbers: All independent retailers, RSP's, and distributors have a dealer number.

The number retailers use to identify themselves with Dish Network. When purchasing equipment, call Retail Services, and send in research. This number is to verify and or reference with. Be especially to be sure to be communicating with the correct retailer.

The dealer number is also referred to as an O/E (Order Entry) number. The number is important to utilize and query to whom a receiver is invoiced to in Oracle O/E.

Seller numbers: All independent retailers, RSP's, and distributors have a dealer number.

The accounting department uses the number to pay our retailers. The number is important for commissions to be paid on. This number is unknown to the retailer. This number should never be told or given to a retailer. This is an internally used number only within DISH network.

The seller number is also referred to as the A/P (Accounts Payables) number. The number is important to utilize when doing a query to research commissions and payment amounts in Oracle

Qualified Programming

Qualified Programming is any of DISH Networks programming packages.

These include Top50, Top70, Top100, Top150, DISH Latino, DISH Latino Dos, and DISH Latino MAX.

Qualification (Qual) Codes:

The type of qualified programming the customer has should determine the type of qual codes added into the system and Sales Comm application.

Listed below is an example of qual codes and qualified programming types:

Type of Programming

Americas Top 50
Americas Top 70
Americas Top 100
Americas Top 150
Dish Latino
Dish Latino Dos
Dish Latino MAX
Access Fee

Qual Codes

BASICSV/C/BASIC6040
BASICSV/C/BASIC6040/AT100
BASICSV/C/BASIC6040/AT100
BASICSV/C/BASIC6040/AT100/AT150
BASICSV/C
BASICSV/C/BASIC6040/AT100
BASICSV/C/BASIC6040/AT100/AT150
MINQUAL

When the customer's account has one of the programming packages stated on the left, then Sales Comm needs to record the matching qual codes to pay primary or additional commissions. If a qual code is missing, or if it has no quals entirely, then primary or additional commissions most likely will Promotion codes are needed to pay on Promotions.

Commissions

Echostar Satellite Corporation pays retailers commissions for selling DISH Network to customers. This started as an incentive program for retailers to choose to sell DISH Network over any other satellite provider. This is the primary way our retailers make money with DISH.

Primary Activation Primary Activation is paid on every new subscriber activation that has qualifying programming on the account within the first 14 days after activation. Only the first receiver on a new account is eligible for Primary Activation. The first receiver activated on a new subscribers account is the primary receiver which the commission is paid on. Primary Activation payment is not determined by the model number of the receiver activated.

Standard commission: \$100 Retailers or \$110 Distributors.

Additional Activation Additional Activation is paid on all additional receivers on an account. Same as Primary Activation, the subscriber must have qualifying

Standard commission: \$40 Retailers or \$45 Distributors.

Additional Activation is not dependent on what model receiver is activated. It does not matter if the additional unit is installed by the same retailer that activated the primary unit, or a different retailer.

Best Flex Best Flex started (6/98) as a payment that helped cover the cost of installation for the retailer. When the retailer does an installation, DISH Network will pay a "Best Flex" commission. **Best Flex only pays on the primary receiver that is installed in the new subscriber's home. The amount of the Flex payment is determined by the receiver model number and activation date.**

FPI FPI stands for “Free Professional Install”. Started 1/06/00. This payment was designed to pay the retailers for the installation of the primary receiver on a customer account. The customer will receive a free installation for choosing DISH Network. **FPI pays on the primary receiver that is installed in the new subscriber’s home. The amount of the FPI payment is determined by the receiver model number and activation date.**

As of 4/1/01 **MINIQUAL** code is a must for payment.

FPI dates did not pay: 5/8/00 through 5/23/00

8/1/00 through 9/14/00 (IP paid)

IP IP stands for “Installation Payment”. IP was another form of installation payment that ran in place of FPI. This payment was only in effect from August 1st, 2000 to September 14th, 2000. Like all primary commission payments, the customer must be a new subscriber to qualify for IP. Model depicts the payment amount.

7000 models pay \$100 all other pay \$50.

Professional Installation Certificates (PICS)

Installation Stipulation (Flex, FPI, & IP)

- Anyone other than us does the install, Dealer is eligible for Flex and FPI.
- Dish does the install with a PIC; Dealer is eligible for Flex and FPI.
- Dish does the install without a PIC; Dealer is not eligible for Flex and FPI.

Charge Backs

A “**Charge back**” is when DISH Network reclaims a commission payment. This is due to the guidelines for a specific payment not being met. Most charge backs are due to a violation of each payment requirement.

Charged backs for Primary and Additional Activation fees, FPI, and Best Flex are described below. A retailer can also be charged back for other commissions as well. Such as equipment reimbursements.

Primary Activation and Additional Activation

Payment will be reclaimed if the subscribers account does not have qualifying programming for **230** consecutive days from the initial activation.

FPI

Payment will be reclaimed if the account does not remain active with qualified programming or an access fee for **230** consecutive days.

Best Flex

Payment will be reclaimed if the account is not active for **30** consecutive days from initial activation.

IP

Payment will be reclaimed if the subscribers account does not remain active for **230** consecutive days from the initial activation.

Activation Charge back Rules

Why Retailers lose activation fees that will not be repaid

Nonpay Disconnect / Hard Disconnect: The customer has failed to make payments in full. Possibly has made only partial payments on the account.

(Nonpay Disconnect, Complete as ordered noted in CSG).

Charge off: The account has an unpaid balance which has remained unpaid after 90 days. The account is in collections.

Voluntary Disconnects: Every situation is different for a customer doing a voluntary disconnect. Usually these are not repaid. Some reasons for a customer choosing to are the following. Customer has moved, decided no longer wants service, or may have a dispute with Retailer which unfortunately is not worked out.

Activation Pay back Rules

Why Retailers lose activation Fees and should be repaid:

Customer Downgrading or Upgrading Programming Services: Either customer has replaced on programming package with another. If charge back occurs, as long as customer has required programming the Retailer must be repaid.

14 Day: Customer has 14 days from activation date to add on required programming. The Retailer will be paid for activation fee commission on new activation. Weekends do count as part of all 14 days activation process.

Soft Disconnects: (Warning for Non-pay Disconnect) Customer sent in payment on or before the Non-pay disconnect has a complete work order (CSG).

Seasonal Downgrades: Customer moving or has another home in another location.

Account must be active for 230 days with \$5 Access Fee added to account to keep the account open. The retailer will also be repaid when customer places required programming back on account. Or if has simply dropped programming at the time and will reactivate at their convenience.

Exchanges: Payments are repaid for correctly done exchanges.

Such as if the customer's unit has become defective and dealer replaces the unit. If fees to the retailer were charged back and exchange is done properly will repay.

Chargebacks that will not repay

- Voluntary
- Non-pay Disconnect
- Dropped Qualified Programming
- Charge off

Chargebacks that will re-pay

- Upgrade or Downgrade of qualified programming
- Seasonal Downgrade
- Soft Disconnect
- Return Mail
- Exchanges done correctly

Sales Comm – Receivers – “Blue Dish”

This section of Sales Comm is used for the following purposes –

1. To verify all payments and charge backs on a receiver.
2. To examine the exchanges a receiver has had.
3. To verify if Sales Comm registers the qual codes for the customer qualified programming.
4. To see if the receiver or account is excluded from paying any type of commission.

By the end of this section, you should be able to –

1. Determine all payments, charge backs and the various different payment screens.
2. Be able to identify all units on an account, including additional and replacement receivers.
3. Verify the type of qualified programming Sales Comm shows the customer has.
4. Tell which type's of payment's Sales Comm will not pay due to exclusions on account or receiver.

EchoStar Sales Commissions System - [Commission System Users]

04/29/2001 13:36:05 HELD/JAS OMRECEV

Receiver Inquiry

Conditional Access No: Certificate No:

Receiver Serial No: Primary/Additional:

Seller No:

Subscriber No:

Replacement Serial No:

Replaced By Serial No:

Model No:

Manufacturer:

Promo:

Activation Date: Certificate Disabled Date:

Deactivation Date: Deactivation Reason:

QUALIFICATION PAYMENT EXCLUSION SHIPPING SUBSCRIBER

Count: 0

In Depth Analysis Sales Comm: "Receivers" (Blue Dish)

Conditional Access No - This is also called the R00 number. This number never changes on the unit, and is the most commonly used number for commission research

Primary/Additional - If the system determines the retailer, listed in the Seller number field, should be paid for this account for having qualified programming, it will need to determine whether to pay \$100 for primary or \$40 for additional. This is the field it looks at to determine that payment amount.

Receiver Serial No - The serial number can change although the R00 number remains the same. This is caused by the unit being repaired and then shipped out to a different retailer. The serial number is what the system is paying the retailer "on"

Seller No - This is determined by the Dealer Number the retailer receives when signing up with Dish Network. The seller number is which retailer the system is paying

Subscriber No - This is given to the customer when the account is built, which is why subscriber number is also referred to as the account number

Replacement Serial No and Replaced By Serial No - Replacement Serial No contains the serial number of the old unit, the one the current R00 in the CA field, is replacing. The Replaced by Serial field contains the serial number of the new unit, which would be the one that is replacing the R00 # currently listed in the CA field.

Model NO and Activation Date - The model number, and the date of activation, determines the amount of Best Flex and FPI / IP payment to the retailer.

EchoStar Sales Commissions System - [Commission System Users]

01/18/2001 16:03:45 HELD/JAS OMRECEV

Receiver Inquiry

Conditional Access No: Certificate No:

Receiver Serial No: Primary/Additional:

Seller No:

Subscriber No:

Replacement Serial No:

Replaced By Serial No:

Model No:

Manufacturer:

Promo:

Activation Date: Certificate Disabled Date:

Deactivation Date: Deactivation Reason:

QUALIFICATION PAYMENT EXCLUSION SHIPPING SUBSCRIBER

Enter a query: press F8 to execute, Ctrl+Q to cancel
Count: 0 ENTER QUERY

Confidential//

SLC_ DNC_ Investigation 15014529
JRA014501
013317

TX 102-013853

“Promo” field : This field contains codes that enable the Primary or Additional activation commissions to pay, or not pay, on a receiver. Below is a list of these codes and if they qualify for these payments.

ACT / CE PROMO / ANNUAL PROGRAMMING – These units all came with a years worth of pre-paid programming. These units do not qualify for Primary or Additional activation fees on any account.

FULFILMENT - These units typically come directly from Echostar which means we don't pay commissions to anyone. These units do not qualify for Primary or Additional activation fees.

NONE / NO PROGRAMMING / NO PROGRDEC98 / NO PROGAPR99 / NEWINTROPICING - These units do not come with a years worth of pre-paid programming. When the account is eligible, all units with this code in the promo field can pay either Primary or Additional.

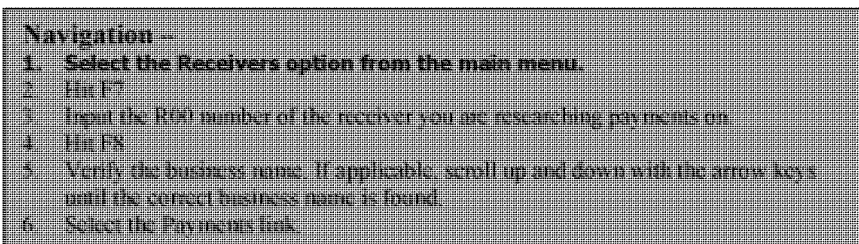
Section One Sales Comm Receivers Screen

How to verify payments and charge backs made on a receiver

Why: Retailers constantly inquire about the commissions paid on there receivers, or dispute payments they believe to be incorrect. You will need to verify the amount paid before you can dispute or fix the payment.

When: Every account with a payment or charge back dispute.

Where: Receivers, option link Payments.



How:

Echostar Sales Commissions System - [Commission System Users]

04/23/2001 13:56:05 HELDJAS CMRECEIV

Receiver Inquiry

Conditional Access No Certificate No

Receiver Serial No Primary, Additional

Seller No

Subscriber No

Replacement Serial No

Replaced By Serial No

Model No

Manufacturer

Promo

Activation Date Certificate Disabled Date

Disactivation Date Disactivation Reason

Count: *C

Confidential/

SLC_ DNC_ Investigation 15014530
JRA014592
013318

TX 102-013854

- The cursor should start in the “Conditional Access No” field.
- Type in the R00 number of the receiver in question.

EchoStar Sales Commissions System - [Commission System Users]

04/03/2001 14:50:05 HELDJAS CMFCECEV

Receiver Inquiry

Conditional Access No: R0032765958 Certificate No:

Receiver Serial No: Primary: Additional:

Seller No:

Subscriber No:

Replacement Serial No:

Replaced By Serial No:

Model No:

Manufacturer:

Promo:

Activation Date: Certificate Disabled Date:

Deactivation Date: Deactivation Reason:

QUALIFICATION PAYMENT EXCLUSION SHIPPING SUBSCRIBER

Enter a query, press F8 to execute, Ctrl+Q to cancel
Count: 1 ENTER QUERY

Hit F8

EchoStar Sales Commissions System - [Commission System Users]

04/03/2001 14:50:05 HELDJAS CMFCECEV

Receiver Inquiry

Conditional Access No: R0032765958 Certificate No:

Receiver Serial No: RDECPK66057M Primary: PRIMARY Additional:

Seller No: 56464 AT YOUR COMPANY COMMUNICATION

Subscriber No: 6255909031561951 LOPEZ,CARLOS

Replacement Serial No:

Replaced By Serial No:

Model No: 3922

Manufacturer: ECHO

Promo: NO PROGRAMMING

Activation Date: 14-MAR-2001 Certificate Disabled Date:

Deactivation Date: Deactivation Reason:

QUALIFICATION PAYMENT EXCLUSION SHIPPING SUBSCRIBER

Count: 1

- Verify the business name of the retailer you are researching for.

Payment		Payments	
Commission Type	FPI	Method	EFT
Period	03-MAR-2001	Reference	90801444
Invoice Number	E51 17781 FPI 1215956	Date Paid	06-MAR-2001
Date	07-MAR-2001	Unit Count	
		Unit Amount	
		Amount	100
Others		Description	FREE PROFESSIONAL INSTALLATION
Seller No	17781	SATELLITE SYSTEMS OF W.V.C.	
Subscriber No	90593910354725	WHITLEY LARRY	
Email Dist Date		Web Posting Date	08-MAR-2001
OK			

Count: 11

Payment		Payments	
Commission Type	PRIMACT230	Method	EFT
Period	03-MAR-2001	Reference	90801444
Invoice Number	E51 17781 PRIMACT230 12213	Date Paid	06-MAR-2001
Date	07-MAR-2001	Unit Count	
		Unit Amount	
		Amount	100
Others		Description	PRIMARY EQUIPMENT ALLOWANCE
Seller No	17781	SATELLITE SYSTEMS OF W.V.C.	
Subscriber No	90593910354725	WHITLEY LARRY	
Email Dist Date		Web Posting Date	08-MAR-2001
OK			

Count: 11

Payment and Charge Back Examples

The two examples above are of a commission payment made. Notice how they are paid to the same dealer on the same date. This would give the payments the same EFT number, which is the number in the "Reference" field. These payments were also on the same customer. The specific information regarding these payments, as far as date, EFT number, amount, and for what type of payment, posted on the web site on 03/08/01.

Payment		Payments	
Commission Type	046FFROM0	Method	
Period	07-APR-2001	Reference	
Invoice Number	-1	Date Paid	
Date		Unit Count	
		Unit Amount	
		Amount	199
Others		Description	CUSTOMER GIFT PROGRAM
Seller No	1425	UNI SAT COMMUNICATIONS	
Subscriber No	90593906532795	BOERE GEORGE	
Email Dist Date		Web Posting Date	
OK			

Count: 1

The above diagram is an example of being "set to pay". This receiver has not paid yet, but it will. The "Period" field under the Commission section shows the period of payment for 04/07/01. There is no invoice number or invoice date under the Invoice section because it has not gone out. The amount of \$199 for the type of payment will happen the first Friday after 04/07/01, to the listed retailer, for the listed customer.

When a payment screen is seen like this, be sure to check the "Period" field. It may be set to pay, but will not pay out until the following Friday.

Payment		Payments	
Commission Type	BESTFLEX30	Method	EFT
Period	24-MAR-2001	Reference	20003803
Invoice Number	E51 17781 BESTFLEX30 13153	Date Paid	29-MAR-2001
Date	28-MAR-2001	Unit Count	
		Unit Amount	
		Amount	-100
Others		Description	BEST FLEX PROMO RECEIVER DEACTIVATION
Seller No	17701	SATELLITE SYSTEMS OF WNC	
Subscriber No	R255009103664725	WHITLEY LARRY	
Email Dist Date		Web Posting Date	29-MAR-2001
OK			

Count: 11

The above diagram shows a normal charge back. The "Amount" field has a minus sign in front of the dollar amount. This is how much is being charged back. The description is stating what type of commission the charge back is for. Notice there is still an EFT number in the "Reference" field. The charge back listed here was taken out of the total payment on this reference number. For example, if the total payment on that reference number that day was \$1000, this charge back for Best Flex of \$100 would drop the total payment to \$900. Any other charge backs would also effect their total payment. The retailer can examine the reference number on the retailer web site (which the information posted on 03/29/01 according to the "Web Posting Date" field) and see the charge back for this receiver, as well as any other charge backs and payments made.

Payment		Payments	
Commission Type	FPI	Method	
Period	24-MAR-2001	Reference	
Invoice Number	E51 53084 FPI 132209	Date Paid	
Date	28-MAR-2001	Unit Count	
		Unit Amount	
		Amount	-100
Others		Description	FREE PROF INSTALLATION RECEIVER DEACTIVATION
Seller No	10004	DIGI SAT DBA FOUR STAR TV/NO/MI/LE, IN	
Subscriber No	R255009103664725	WALKER JEFF & CATHY	
Email Dist Date		Web Posting Date	
OK			

Count: 3

Payment		Payments	
Commission Type	BESTFLEX30	Method	
Period	31-MAR-2001	Reference	
Invoice Number	E51 53084 BESTFLEX30 13483	Date Paid	
Date	04-APR-2001	Unit Count	
		Unit Amount	
		Amount	100
Others		Description	BEST FLEX INSTALLATION PROMO
Seller No	10004	DIGI SAT DBA FOUR STAR TV/NO/MI/LE, IN	
Subscriber No	R255009103664725	STAFFORD FLORENCE	
Email Dist Date		Web Posting Date	
OK			

Count: 3

Above are examples of a charge back (left diagram) and payment (right diagram) with no reference number. However, notice there is an invoice number. That is when the charge back or payment had occurred.

If a retailer is charged back more then what they make in one week, the amount of commissions they made go towards those charge backs. For example, if the retailer is charged back \$500, and only makes \$400, they are still negative \$100. The following week, the extra \$100 the retailer owes (and any other charge backs accrued) will be taken from the commissions made that week.

Once the retailer is in the positive again, a reference number will post, and the information will post on the web site. This way, the retailer can examine that particular reference number on the web site, check all the receivers that have charged them back, and see all the payments they have made that were applied towards the charge backs.

With the above two examples, the retailer had more charge backs then what was made in commissions for those weeks. Until they had a deposit, they would not be able to see on the web site the charge back for FPI in the left diagram, or the payment for Best Flex in the right diagram.

The above diagrams show one receiver that paid a promotional payment, and another receiver that had charged back a promotional payment. Both have a reference number that starts with the words ZERO INVOICE.

Zero Invoices' are a valid reference number. The receiver on the left screen shot did pay. The receiver on the right screen shot did charge back. The dealer will be able to examine payment on the web site using this reference number. Because the payment amount and the charge back amount were identical, it caused a Zero Invoice, which gives it this type of reference number.

Exchanges

Rules of Exchange

1. **Under thirty days** – A Retailer can do an exchange for accounts that have been active for less than thirty days. No RA phone calls are allowed by the Retailer.
A retailer can do an exchange through RA for a customer through the Web Site only or by fax.
2. **Over thirty days** – Accounts activated longer than thirty days a customer must call 1-800-333-3474 (DISH) to troubleshoot to resolve possible problem. If the receiver or other materials need to be replaced then the customer will need to call RA, 1-888-220-3474. The RA department will set up the exchange.
3. **Like for Like** – When exchanges happen, the replacement receiver must match the original retailer. Invoicing is crucial.
 - The receiver must be invoiced to the same Retailer or Distributor.
 - The receiver needs to be replaced as the same placement of the original receiver. Primary for primary or additional for additional.
4. **No Loaner Receivers** – Loaner receivers are never a suggestion. The Retailer should never place a unit temporarily as a replacement receiver for an exchange. Commissions will not pay properly.

Other notes on exchanges:

- The deactivation date of the original receiver needs to match the activation date of the replacement receiver. Commissions to pay.
- The original primary receiver needs to be deactivated by the CSR prior to activating the replacement primary receiver. If not Sales Comm will place as additional unit instead of primary.

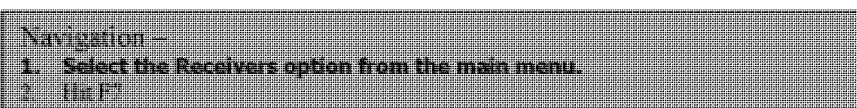
Sales Comm – Receivers – Section Two

Verifying receiver exchanges

Why: Exchanges happen on a regular basis. Whether it is for a malfunctioned unit or the customer wants to up grade the current one. When exchanges are incorrectly done, charge backs or none payments will occur. If the payments need to be corrected, you need to know the original and the new receiver numbers. Retailers will wonder why they charge backs occurred. Even payments on a receiver they have no record of. The receiver could be a replacement from DISH Network, replacing the receiver the retailer originally sold. You would need to be able to get the original R00 number for the retailer, and be able to explain what happened.

When: Any time the original receiver or the replacement receiver number is needed.

Where: Receivers Screen



How:

04/23/2001 13:36:05 HELD JAS CMRECEIV

Receiver Inquiry

Conditional Access No Certificate No

Receiver Serial No Primary/Additional

Seller No

Subscriber No

Replacement Serial No

Replaced By Serial No

Model No

Manufacturer

Promo

Activation Date Certificate Disabled Date

Deactivation Date Deactivation Reason

QUALIFICATION PAYMENT EXCLUSION SHIPPING SUBSCRIBER

Count: 0

- The cursor should start in the “Conditional Access” number field.
- Type in the R00 number of the receiver in question.

04/23/2001 13:34:19 HELD JAS CMRECEIV

Receiver Inquiry

Conditional Access No Certificate No

Receiver Serial No Primary/Additional

Seller No

Subscriber No

Replacement Serial No

Replaced By Serial No

Model No

Manufacturer

Promo

Activation Date Certificate Disabled Date

Deactivation Date Deactivation Reason

QUALIFICATION PAYMENT EXCLUSION SHIPPING SUBSCRIBER

Enter a query; press F8 to execute. Ctrl+Q to cancel.
Count: 0 ENTER QUERY

- Hit F8

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SLC_ DNC_ Investigation 6014537
JRA014599
013325

TX 102-013861

Echostar Sales Commissions System - [Commission System Users]

04/23/2001 15:27:36 HELDJAS CMRECEIV

Receiver Inquiry

Conditional Access No: R0023361013 Certificate No:

Receiver Serial No: WDACLJ29838C Primary/Additional: ADDITIONAL

Seller No: 33782 CELLNET COMMUNICATIONS

Subscriber No: 8255909442856560 MILLER, T.A. & SUSAN

Replacement Serial No: RDACLJ41908J

Replaced By Serial No:

Model No: 2700

Manufacturer: ECHO

Promo: NO PROGRDEC98

Activation Date: 20-JAN-2000 Certificate Disabled Date:

Deactivation Date: Deactivation Reason:

QUALIFICATION PAYMENT EXCLUSION SHIPPING SUBSCRIBER

Count: 2

- Verify the retailers business name you are doing research for. Arrow down until you have the right business and the right customer.

Notice the down arrow next to the Count 1 in the lower left hand corner. This arrow tells you that the receiver has been activated before. Either on this account or a different one. It is possible one dealer had this receiver and then shipped it to R.A. RA fixes it, changes the serial number, and ships it to a different dealer. Important to do to verify which retailer you are doing research for.

- For our example, the retailer who is questioning the unit is CellNet Communications.
- Arrow down one.

Echostar Sales Commissions System - [Commission System Users]

04/23/2001 15:34:19 HELDJAS CMRECEIV

Receiver Inquiry

Conditional Access No: R0023361013 Certificate No:

Receiver Serial No: WDACLJ29838C Primary/Additional: ADDITIONAL

Seller No: 33782 CELLNET COMMUNICATIONS

Subscriber No: 8255909442856560 MILLER, T.A. & SUSAN

Replacement Serial No: RDACLJ41908J

Replaced By Serial No:

Model No: 2700

Manufacturer: ECHO

Promo: NO PROGRDEC98

Activation Date: 20-JAN-2000 Certificate Disabled Date:

Deactivation Date: Deactivation Reason:

QUALIFICATION PAYMENT EXCLUSION SHIPPING SUBSCRIBER

Count: 2

- Notice how the Receiver Serial No field has another serial number listed there. This is the serial number of the receiver that this one replaced.
- Using the mouse, click on the right of the account number, hold down, and drag over to the left. This should highlight the account number in blue.
 - Hold control and hit C. This will save the number to memory.
 - Hit F7.
- Using the mouse, place the cursor in the Subscriber number field.

EchoStar Sales Commissions System - [Commission System Users]

Receiver Inquiry

Conditional Access No. [] Certificate No. []

Receiver Serial No. [RDACLJ41908J] Primary Additional [ADDITIONAL]

Seller No. [33782] CELLNET COMMUNICATIONS

Subscriber No. [0255909442856560] MILLER, T.A. & SUSAN

Replacement Serial No. []

Replaced By Serial No. [WDACLJ29838C]

Model No. [2700]

Manufacturer [ECHO]

Promo [NO PROGRDEC98]

Activation Date [22-OCT-1999] Certificate Disabled Date []

Deactivation Date [20-JAN-2000] Deactivation Reason []

[QUALIFICATION] [PAYMENT] [EXCLUSION] [SHIPPING] [SUBSCRIBER]

Count: 3

- Hold control and hit V. This will place the number back in the field.
- Hit F8.
- All the receivers ever active on this account will be accessible to research when searching by the account number.
The receiver pulled is the original additional unit on the account. The unit was replaced by R0023361013. You can view by hitting the down arrow key twice when following along in the system.
- When not using a system, please refer to the diagrams.
- Notice that the business name stays the same, following the rules of exchange.
- Notice the deactivation date of the receiver on the left is the same day as the activation date of the receiver on the right, in the yellow circles.
- The old receiver was replaced by the serial number in the violet circle. That serial number belongs to the R00 number of the receiver on the right.

EchoStar Sales Commissions System - [Commission System Users]

Receiver Inquiry

Conditional Access No. [R0024617301] Certificate No. []

Receiver Serial No. [RDACLJ41908J] Primary Additional [ADDITIONAL]

Seller No. [33782] CELLNET COMMUNICATIONS

Subscriber No. [0255909442856560] MILLER, T.A. & SUSAN

Replacement Serial No. []

Replaced By Serial No. [WDACLJ29838C]

Model No. [2700]

Manufacturer [ECHO]

Promo [NO PROGRDEC98]

Activation Date [22-OCT-1999] Certificate Disabled Date []

Deactivation Date [20-JAN-2000] Deactivation Reason []

[QUALIFICATION] [PAYMENT] [EXCLUSION] [SHIPPING] [SUBSCRIBER]

Count: 3

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SLC_ DNC_ Investigation 16014539
013327

TX 102-013863

- The serial number of the deactivated unit, in the orange circle, is the serial number that was replaced. That is the number in the "Replacement Serial No." field of the new receiver.

Keep in mind all receivers on the account will appear when searching by the account number. When looking for the exchange, don't mix up the primary receiver on an account with the replacement additional, or an additional with a replacement primary!

Receivers Screen - Section Three

Examining Qualification Codes

Why: If a customer has qualified programming commissions will pay. Sometimes primary or additional activation commissions will not pay if Sales Comm does not recognize the qualified programming. Qual codes are needed to be able to do so.

In problem solving, commission payments, one will need to know the qual codes to be able to identify certain types of problems.

When: Any time primary or additional activation commissions did not pay.

Where: Sales Comm, option link Qualifications.

Navigation	
1.	Select the Receivers screen from the main menu.
2.	Hit F7
3.	Type in the R00 number of the receiver in question.
4.	Hit F8
5.	Verify the business name, customer name or both.
6.	Select the Qualifications link.

How:

- Searching by the desired R00 number
- Verify the business and customer name.

Echostar Sales Commissions System - [Commission System Users]

04/24/2001 13:22:13 HELD/JAS CMR/RECEIV

Receiver Inquiry

Conditional Access No. R0032910272 Certificate No. []

Receiver Serial No. RMECPA28452B Primary/Additional PRIMARY

Serial No. 73746 CHARLES HOME THEATER & SATELLITES

Subscriber No. 6255909142585055 WHALON, MARY & SUSAN

Replacement Serial No. []

Replaced By Serial No. []

Model No. 3922

Manufacturer ECHO

Promo NO PROGRAMMING

Activation Date 17-APR-2001 Certificate Disabled Date []

Deactivation Date [] Deactivation Reason []

QUALIFICATION PAYMENT EXCLUSION SHIPPING SUBSCRIBER

Count: 1

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SLC_ DNC_ Investigation 0014540
JAO 14602
013328

TX 102-013864

Receiver Inquiry

Conditional Access No: R0032910272 Certificate No:

Receiver Serial No: RMECPA28452B Primary/Additional: PRIMARY

Seller No: /3745 CHARLES HOME THEATER & SATELLITES

Qualifications

Subscriber No	Subscriber Name	Qualification Plan	Eff. Date	Exp. Date
9255909142585055	W/HALON, MARY & SUSAN	ALLDIGI	17-APR-2001	
9255909142585055	W/HALON, MARY & SUSAN	AT100	17-APR-2001	
9255909142585055	W/HALON, MARY & SUSAN	AT150	17-APR-2001	
9255909142585055	W/HALON, MARY & SUSAN	BASIC6040	17-APR-2001	
9255909142585055	W/HALON, MARY & SUSAN	BASICSV	17-APR-2001	
9255909142585055	W/HALON, MARY & SUSAN	DHPPVR	17-APR-2001	
9255909142585055	W/HALON, MARY & SUSAN	DIG100/150	17-APR-2001	
9255909142585055	W/HALON, MARY & SUSAN	MINQUAL	17-APR-2001	
9255909142585055	W/HALON, MARY & SUSAN	Q2DYN2000	17-APR-2001	

Count: *5

OK

- Select the Qualifications link.
- Examine the Qual codes to determine the type of qualified programming the customer is subscribed to.

Qualification Codes:	
The type of qualified programming the customer has should determine the type of qual codes added into the system.	
Type of Programming	Qual Codes
Americas Top 50	BASICSV/BASIC6040
Americas Top 70	BASICSV/BASIC6040/AT100
Americas Top 100	BASICSV/BASIC6040/AT100
Americas Top 150	BASICSV/BASIC6040/AT100/AT150
Dish Latino	BASICSV
Dish Latino Dos	BASICSV/BASIC6040/AT100
Dish Latino Max	BASICSV/BASIC6040/AT100
Access Fee	MINQUAL
<p>If the customers account has one of the programming packages on the left, then Sales Comm needs to record the matching qual codes to pay primary or additional commissions. If a qual code is missing, or there are none there entirely, then primary or additional may not pay.</p> <p>Promotions also have their own distinctive qual codes to process payment.</p>	

Sales Comm – Receivers – Section Four

How to tell which payments are excluded

Why: Certain receivers and accounts are not eligible to have types of commissions paid on them. Some of these are caused by exclusions. Exclusions stop receivers from paying the same commission twice, or from paying on a previous customer.

When: Any time a basic commission has not paid or to view for exclusions.

Where: Receivers, option link Exclusions, option link Subscriber / Exclusions

Navigation	
1.	Select the Receivers screen from the main menu.
2.	Hit F7.
3.	Type in the R00 number of the receiver in question.
4.	Hit F8.
5.	Verify the business name, customer name or both.
6.	Select the Exclusions link.
7.	Select Ok.
8.	Select the Subscriber link.
9.	Select the Exclusions link.

How:

- After searching by the desired R00 number, verify the business and customer name.

EchoStar Sales Commissions System - [Commission System Users]

04/04/2001 13:22:14 HELDJAS CMRECEIV

Receiver Inquiry

Conditional Access No: R0031721350 Certificate No: 1080054GF

Receiver Serial No: RDECPK93579L Primary/Additional: PRIMARY

Seller No: 4642 SATELLITE SOURCE INC DBA THE SATELLITE ST

Subscriber No: 6255909181792778 PIKE, TOMMY & BRIDGET

Replacement Serial No:

Replaced By Serial No:

Model No: 3922

Manufacturer: ECHO

Promo: NO PROGRAMMING

Activation Date: 14-DEC-2000 Certificate Disabled Date:

Deactivation Date: Deactivation Reason:

QUALIFICATION PAYMENT EXCLUSION SHIPPING SUBSCRIBER

Count: 1

- Select the Exclusion option link.

Echostar Sales Commissions System - [Commission System Users]

04/04/2001 11:22:13 HELDUAS OMSRCHV

Receiver Inquiry

Conditional Access No: R0031721350 Certificate No: 1080054GF

Receiver Serial No: RDECPK93579L Primary Additional: PRIMARY

Seller No: 4642 SATELLITE SOURCE INC DBA THE SATELLITE ST

Exclusions

CSQ Acct. No	Commission Type	Eff. Date	Exp. Date

Count: 0

OK

- Examine the "Commission Type" field for payment exclusions listed on the receiver. The example above has no receiver exclusions.

Receiver exclusions can be caused by the receiver having already paid a certain type of commission

- Select Ok.
- Select the Subscriber option link.

Echostar Sales Commissions System - [Commission System Users]

04/04/2001 17:54:58 HELDUAS OMSRCHV

Subscriber Details

Subscriber Num: 8255909181792778 PIKE, TOMMY & BRIDGET

Seller Num:

Phone Num: 2704964722

Subscriber Type: RES

Ad. Plan:

ADDRESS | EXCLUSIONS | HISTORY | RECEIVERS | REFERRALS | TERRITORY | MAIN

Count: 1

- Select Exclusions

The screenshot shows the 'EchoStar Sales Commissions System - [Commission System Users]' window. It includes a menu bar (Action, Edit, Block, Field, Record, Query, Window, Help) and a toolbar. The 'Subscriber Details' section shows 'Subscriber Num: 0255909181792778' and 'PIKE, TOMMY & BRIDGET'. Below this is an 'Exclusions' table with columns 'Commission Type', 'Eff. Date', and 'Exp. Date'. The table contains three rows of exclusions: 'BEST FLEX', 'FPI', and 'IP', all with an 'Eff. Date' of '08-OCT-2000'. At the bottom, there are tabs for 'ADDRESS', 'EXCLUSIONS', 'HISTORY', 'RECEIVERS', 'REFERRALS', 'TERRITORY', and 'MAIN'. The 'EXCLUSIONS' tab is currently selected.

Commission Type	Eff. Date	Exp. Date
BEST FLEX	08-OCT-2000	
FPI	08-OCT-2000	
IP	08-OCT-2000	

- Examine the “Commission Type” field for exclusions on the account. This account is excluded from paying Best Flex, FPI or IP.

Account exclusions can be caused by:

- DNSC doing an install
- A customer being a previous customer

A previous customer would have a date listed in the “Eff. Date” field on the Subscriber / Exclusions link. This date is the date the customer previously disconnected. This excludes all payments from the account.

Sales Comm – Sellers “Little Man”

This section of Sales Comm is used for the following purposes:

1. To verify the business information. Whom the research is being done for.
2. To verify if the retailer is active and eligible to receive commissions.
3. To retrieve the retailer’s dealer number.
4. To verify if a contract is valid.
5. What type of contracts a retailer has with DISH Network.

By the end of this section, you should be able to:

1. Verify any business you are working with. Inquiring by their dealer or seller number.
2. Get the dealer number for any business using the seller number.
3. Be able to clarify for a retailer which type of account activation’s they can receive commissions on.

Echostar Sales Commissions System - [Commission System Users]

Action Edit Block Field Record Query Window Help

02/15/2001 12:19:57 HELDJAS CMSSELLER

Sellers

External System _____ Subscriber Name _____

Ext Seller_Ref _____

Address _____

Customer No _____

Seller Type _____

Org. Name _____

Status _____

Email Address _____

Inactive dealers from old comm _____

New password Flag ☒

Additional Details

AGREEMENTS CUSTOMERS PARAMETERS RETAILERS TERRITORY NOTES DETAIL

In Depth Analysis – Sales Comm Sellers / Little Man

Ext Seller_Ref – This is the seller number of the business name in the field on the right. The seller number can be used to search for a specific retailer in this screen. The seller number will always be the correct seller number for the business name.

Echostar Sales Commissions System - [Commission System Users]

Action Edit Block Field Record Query Window Help

02/15/2001 12:19:57 HELDJAS CMSSELLER

Sellers

External System _____ Subscriber Name _____

Ext Seller_Ref _____

Address _____

Customer No _____

Seller Type _____

Org. Name _____

Status _____

Email Address _____

Inactive dealers from old comm _____

New password Flag ☒

Additional Details

AGREEMENTS CUSTOMERS PARAMETERS RETAILERS TERRITORY NOTES DETAIL

Customer No – This is the dealer number. The dealer number can be used to search for a specific retailer in this screen. If you search for a retailer on this screen without using the dealer number, then the number in this field will be the last dealer number you had searched by, therefore not matching the current business name listed.

Status – This field will either state ACTIVE or INVALID. This lets you know at a glance whether or not the retailers contract with Dish is still valid, or if the contract has expired.

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SLC_ DNC_Investigation 0014545
JAO 1607
01333

TX 102-013869

Seller Type - This field will state what type of account you are looking at.

DEALER : This will represent a regular Dish Network retailer.

RSP : This stands for Regional Service Provider.
RSP sells Dish Network like a normal retailer with the ability to do installs for DNSC. When Dish sells to a customer directly, a DNSC retailer or installer will do the install for dish.

DIST : This will represent a Dish Network Distributor.

Sales Comm – Sellers - Section One - How to Verify a Business

Why: Commission payments are confidential information. Any payment and or charge back information given must be verified and only given to that business.

When: Any business you do research for.

Where: Seller's main screen.

Navigation:

1. Select the Sellers option from the Main Screen
2. Hit F7

How:

EchoStar Sales Commissions System - [Commission System Users]

02/15/2001 12:19:57 HELDJAS CMSELLER

Sellers

External System: _____ Subscriber Name: _____

Ext Seller Ref: _____

Address: _____

Customer No: _____

Seller Type: _____

Org Name: _____

Status: _____

Email Address: _____

Inactive dealers from old comm: ☐

New password Flag: ☒

Additional Details

AGREEMENTS CUSTOMERS PARAMETERS RETAILERS TERRITORY NOTES DETAIL

- Using the mouse, place the cursor in the “Customer No” field. This field is where a dealer number is input.

- Type in the dealer number of the business in question.

EchoStar Sales Commissions System - [Commission System Users]

04/16/2001 15:12:17 HELD/JAS CMSELLER

Sellers

External System: _____ Subscriber Name: _____

Ext.Seller_Ref: _____

Address: _____ Customer No: 8562

_____ Seller Type: _____

_____ Org Name: _____

_____ Status: _____

Email Address: _____ Inactive dealers from old comm: ☐

Additional Details New password Flag: ☒

AGREEMENTS CUSTOMERS PARAMETERS RETAILERS TERRITORY NOTES DETAIL

- Hit F8. This will populate all the fields if the dealer number is valid.

EchoStar Sales Commissions System - [Commission System Users]

04/16/2001 15:12:17 HELD/JAS CMSELLER

Sellers

External System: ORACLE AP Subscriber Name: _____

Ext.Seller_Ref: 1660 TIMBERVILLE ELECTRONICS (VA)

Address: 297 NEW MARKET RD Customer No: 8562

PO BOX 202 Seller Type: DEALER

TIMBERVILLE Org Name: _____

VA 22853 Status: ACTIVE

Email Address: FEED@SERVICEKINGS.COM Inactive dealers from old comm: ☐

Additional Details New password Flag: ☐

AGREEMENTS CUSTOMERS PARAMETERS RETAILERS TERRITORY NOTES DETAIL

- Examine the “Ext. Seller_Ref” field.
The number in this field will always be the seller number for the dealer number searched by. The business name is listed in the field to the right of the seller number.

Sales Comm – Sellers - Section Three

How to retrieve the dealer number of a business

Why: Research spreadsheets and other items require the dealer number on a response.

When: If the dealer number is needed and contacting the retailer can not be done.

Where: Sellers, option link Customers.

Navigation ~

1. Select the Sellers option from the main screen.
2. Hit F7.
3. Input the seller number of the desired business.
4. Hit F8.
5. Select the Customers link.

How:

Echostar Sales Commissions System - [Commission System Users]

Action Edit Block Field Record Query Window Help

02/15/2001 12:19:57 HELDJAS CMSELLER

Sellers

External System _____ Subscriber Name _____

Ext.Seller_Ref _____

Address _____

Customer No. _____

Seller Type _____

Org. Name _____

Status _____

Email Address _____

Inactive dealers from old comm. ☐

New password Flag ☒

Additional Details

AGREEMENTS CUSTOMERS PARAMETERS RETAILERS TERRITORY NOTES DETAIL

- The cursor should be in the "Ext. Seller_Ref" field. The seller number is placed in this field.
- Type in the seller number of the business in question.

Echostar Sales Commissions System - [Commission System Users]

Action Edit Block Field Record Query Window Help

04/16/2001 16:28:13 HELDJAS CMSELLER

Sellers

External System _____ Subscriber Name _____

Ext.Seller_Ref 17077

Address _____

Customer No. _____

Seller Type _____

Org. Name _____

Status _____

Email Address _____

Inactive dealers from old comm. ☐

New password Flag ☒

Additional Details

AGREEMENTS CUSTOMERS PARAMETERS RETAILERS TERRITORY NOTES DETAIL

- Hit F8. This will populate all the fields if the seller number is valid.

Echostar Sales Commissions System - [Commission System Users]

Action Edit Block Field Record Query Window Help

04/16/2001 18:28:13 HELDJAS CMSELLER

Sellers

External System: ORACLE AP Subscriber Name: _____

Ext Seller Ref: 17077 ADVANCED ELECTRONICS INC (SPARTA, NC)

Address: 33 N MAIN ST Customer No: _____

SPARTA Seller Type: DEALER

NC 28675 Org Name: _____

Email Address: dish33@skybest.com Status: ACTIVE

Inactive dealers from old comm: ☐ New password Flag: ☐

Additional Details

AGREEMENTS CUSTOMERS PARAMETERS RETAILERS TERRITORY NOTES DETAIL

- Select the “Customers” option link. This will open a separate screen underneath the main screen.

Customers

Customers No	Customers Name	Eff Date	Exp Date	Primary Flag
24495	ADVANCED ELECTRONICS INC (SPAR	29-MAY-1997		<input checked="" type="checkbox"/>
40706	ADVANCED SATELLITE (SPARTA,NC)	12-AUG-1997		<input type="checkbox"/>
				<input type="checkbox"/>
				<input type="checkbox"/>
				<input type="checkbox"/>
				<input type="checkbox"/>

Enter value for: Customer Number
Count: 2 <List>

- Examine the “**Primary Flag**” checkmark box.
- Note the box with the check mark. Then look at the “Customers No” field for that line. This is the **dealer number**.

Within these fields You might see more than one listing for the business, or regular names of people. The other listings are locations where equipment had been shipped that was invoiced to the business listed.

The Primary flag checked is always the Dealer number.

Sales Comm – Sellers - Section Four - How to see the types of contracts a retailer has

Why: To become a retailer for DISH Network, the retailer signs a residential agreement, which makes them eligible for commissions on residential accounts. If equipment is sold to a business, a retailer must have a different agreement to be eligible for commissions. This will let you verify for the retailer if a different type of contract has been approved to make the retailer eligible for payments on a specific business account type. This section will also state when the contracts have gone into effect, and when the contracts have expired.

When: Examining any type of non-residential account. Any time a retailer needs to know if they can sell equipment on a commercial account. Any time you need to verify when a contract has gone into effect or when it has expired.

Where: Sellers, option link Agreements

Navigation	
1.	Select the Sellers option from the main screen
2.	Hit F7
3.	Input the dealer or seller number of the desired business.
4.	Hit F8.
5.	Select the Agreements link.

How:

Echostar Sales Commissions System - [Commission System Users]

Action Edit Block Field Record Query Window Help

02/15/2001 12:18:57 HELDJAS CMSSELLER

Sellers

External System Subscriber Name

Ext Seller Ref

Address

Customer No

Seller Type

Org. Name

Status

Email Address

Inactive dealers from old comm ☐

Additional Details New password Flag ☒

AGREEMENTS CUSTOMERS PARAMETERS RETAILERS TERRITORY NOTES DETAIL

- Using the mouse, place the cursor in the “Customer No” field.
- Type in the dealer number of the business in question.

EchoStar Sales Commissions System - [Commission System Users]

Action Edit Block Field Record Query Window Help

04/16/2001 17:20:47 HELDJAS CMSELLER

Sellers

External System _____ Subscriber Name _____

Ext.Seller_Ref _____

Address _____

Customer No 24485

Seller Type _____

Org. Name _____

Status _____

Email Address _____ Inactive dealers from old comm ☐

New password Flag ☒

Additional Details

AGREEMENTS CUSTOMERS PARAMETERS RETAILERS TERRITORY NOTES DETAIL

Hit F8.

EchoStar Sales Commissions System - [Commission System Users]

Action Edit Block Field Record Query Window Help

04/16/2001 17:20:47 HELDJAS CMSELLER

Sellers

External System ORACLE AP Subscriber Name _____

Ext.Seller_Ref 17077 ADVANCED ELECTRONICS INC (SPARTA, NC)

Address 33 N MAIN ST

Customer No 24485

Seller Type DEALER

Org. Name _____

Status ACTIVE

Email Address dish33@skybest.com Inactive dealers from old comm ☐

New password Flag ☐

Additional Details

AGREEMENTS CUSTOMERS PARAMETERS RETAILERS TERRITORY NOTES DETAIL

- Select the “Agreements” option link. This will open a separate screen underneath the main screen.
- Examine the “**Agreement Name**” field. This will state the contract name. The contract is valid from the date it went into effect until the date it expires.

Depending on the types of contracts a retailer has with DISH Network. Multiple different listings are located here.

The most common are to be familiar with:

1. **Month / Year** – This is the residential contract.
2. **Lease** – This contract is for actually leased units and only those who had the LEASE agreement. Currently is allowing us to pay the Lease residuals on the still active lease accounts that are in the 808 prin.
3. **Public / Private** – This contract is for a normal business, like a bar or barber shop.
4. **Free to Guest** – This contract is for hotel, motel's and hospital business's.
5. **Residential** – This contract is for apartment complex's or trailer parks, in which the owner of the complex is providing service for the whole complex.

Confidential/

SLC_ DNC_Investigation 0014551
013339

TX 102-013875

Sales Comm – Sellers Retention Examine

Answer the following questions.

Use the diagrams on the following page for applicable questions.

1. Walk through the steps on getting a dealer number with a seller number.
2. Which icon will show the different types of contracts a retailer has?
3. Diagrams one and two show two separate businesses' with the same dealer number. How is this possible? Does the dealer number belong to either one of them?
4. Which dealer is no longer making commissions according to the diagrams?
5. What is the Zip code for Via Satellite according to the diagrams?
6. Are all the AP numbers correct for the diagrams below?
7. What is the dealer number for Redden Satellite Communications?
8. Will All Systems be paid for a commercial account at an apartment complex according to the diagrams below?
9. How do you tell if a contract has expired?

The screenshot shows the 'EchoStar Sales Commissions System - [Commission System Users]' window. The 'Sellers' tab is active, displaying details for a seller named 'REDDEN SATELLITE SYSTEMS'. The 'Customers' tab is also visible, showing a list of customers with columns for 'Customers No.', 'Customers Name', 'CP Date', 'Exp. Date', and 'Primary Flag'.

Sellers

External System: ORACLE AP Subscriber Name: []
Ex-Celler Ref: 7852 REDDEN SATELLITE SYSTEMS
Address: 110 GARDNER BLVD Customer No: 11007
COLUMBUS Seller Type: DEALER
MS Org Name: []
[] 39/02 Status: ACTIVE
Email Address: reddensat@webtv Include dealers from old comm: []
New password Flag: []

Additional Details

AGREEMENTS CUSTOMERS PARAMETERS RETAILERS TERRITORY NOTES DETAIL

Customers

Customers No.	Customers Name	CP Date	Exp. Date	Primary Flag
9033	REDDEN SATELLITE SYSTEMS	25-JUL-1997		<input checked="" type="checkbox"/>
				<input type="checkbox"/>
				<input type="checkbox"/>
				<input type="checkbox"/>
				<input type="checkbox"/>

Enter value for: Customer Number
Count: 1 [] []

Confidential/

SLC_ DNC_ Investigation 0014552
JRA 10/14/01
013340

TX 102-013876

10. What is a Public / Private contract?

Bonus Question: In diagram number 4, All Systems is the business listed. Does this screen tell you All Systems is a distributor? If so, how?

1.

Sellers

External System: ORACLE AP
 Ex Seller Ref: 17170
 Address: 1221 DUTCH SQUARE BLVD
 COLUMBIA
 SC 29210
 Email Address: [blank]
 Subscriber Name: [blank]
 Customer No: 1007
 Seller Type: DEALER
 Org Name: [blank]
 Status: INACTIVE
 Inactive dealers from old comm: [checked]
 New password Flag: [unchecked]

Additional Details

AGREEMENTS CUSTOMERS PARAMETERS RETAILERS TERRITORY NOTES DETAIL

CUSTOMERS

Customer No	Customer's Name	Exp Date	Exp Date	Primary Flag
14556	BIG APPLE IMPORTS LTD BIG APPLE	11-JUN-1997	25-FEB-2000	[checked]
14562	BIG APPLE IMPORTS LTD BIG APPLE	29-FEB-2000	30-AUG-2000	[checked]

Enter value for: Customer Number
 Count: 2

2.

Sellers

External System: ORACLE AP
 Ex Seller Ref: 10311
 Address: 1515 N SHENANDOAH AVE
 FRONT ROYAL
 VA 22630
 Email Address: [blank]
 Subscriber Name: [blank]
 Customer No: 8932
 Seller Type: RSP
 Org Name: [blank]
 Status: ACTIVE
 Inactive dealers from old comm: [checked]
 New password Flag: [unchecked]

Additional Details

AGREEMENTS CUSTOMERS PARAMETERS RETAILERS TERRITORY NOTES DETAIL

CUSTOMERS

Customer No	Customer's Name	Exp Date	Exp Date	Primary Flag
8932	VIA SATELLITE INC (FRONT ROYAL, V	13-FEB-1998		[checked]

Enter value for: Customer Number
 Count: 1

Sellers

External System: ORACLE AP
 Ex Seller Ref: 9065
 Address: 766 E 93RD ST
 BROOKLYN
 NY 11236
 Email Address: Dishdst1@aol.com
 Subscriber Name: [blank]
 Customer No: 21844
 Seller Type: DIST
 Org Name: [blank]
 Status: ACTIVE
 Inactive dealers from old comm: [checked]
 New password Flag: [unchecked]

Additional Details

AGREEMENTS CUSTOMERS PARAMETERS RETAILERS TERRITORY NOTES DETAIL

AGREEMENTS

Agreement Name	Agreement Exp date	Agreement Exp date
JUN-1997	06-JUN-1997	
PUBLIC/PRIVATE	01-JAN-2000	
FREE TO GUEST	01-JAN-2000	

Enter value for: Agreement Name
 Count: 3

Confidential/

SLC_DNC_Investigation 1014553
 013341

TX 102-013877

Sales Comm – Promo Claim Entry Screen

“Green Arrow”

This section of Sales Comm is used for the following purposes

1. To record and track promotional paperwork for retailers.
2. To see if a set of promotion paperwork has been approved or rejected, and for what reason.

By the end of this section, you should be able to

1. Find any claim entered into or updated within the system.
2. Trouble shoot any computer rejection reason to verify the system is correct.
3. Decipher the hold reasons applied to incorrect paperwork.

Echostar Sales Commissions System - [Commission System Users]

01-MAY-2001 13:10:45 HELD/AS OVER/MD

Seller Promo Claims

Seller Number	Primary Customer Number
Seller Name	
Promotion	
Ship To Address	
Subscriber Acc No	
City	State / Zip Code
Subscriber Phone No	Contract No
Receiver Serial No	Status / Effective Dt
Conditional Access No	Echostar Seller No
Source	Company Name
Qualification Dt	Dist Ref Name
Dequalification Dt	External Source #
Activation Dt	CAN
Distributed Dt	Name
Promo Claim ID	Source
Web Claim ID	Certificate No
Rejection Reason	Creation Dt
Claim Comments	Rejection Dt
Hold-Override Reason	Approval Dt
Commitment <input checked="" type="checkbox"/>	Process Dt
Transferred to CSQ <input checked="" type="checkbox"/>	
Hold <input checked="" type="checkbox"/>	

Holds History Qualifications Seller INFO Overrides Back to Claims

Enter a query: press F8 to execute. Ctrl+Q to cancel. Count: 0. ENTER QUERY

In Depth Analysis – Sales Comm Promo Claim Entry “Green Arrow”

Subscriber Acct. No. –
This is the field where the customer account number is entered.

Primary Customer Number – This is the dealer number of the business listed in the Seller Name field, directly underneath this field.
This is a nice short cut method to verify the business you are working with, if they have turned in a set of promotional paperwork in the past.

Conditional Access Number
This is the field where the R00 number is entered.

Web Claim ID – This is the field where the generated claim number from the web site is entered.

External Source # -
This field contains the account number of the customer's previous entertainment provider, or phone number, or a one time use only module number (a 12 digit alpha numeric or 8 digit number) recognize the equipment. This is usually entered by the processor when the claim is received for a specific promotion. Example would be if this would be a cable account number.

Any time a systemic reject reason is shown in regards to account number it is referring to this field. Such as, such as Duplicate Account Number or Customer Account Number Missing.

Rejection Reason – This field is where computer rejection reason is listed for promotional claims. If there is a computer rejection reason, there will be a rejection date shown in the field on the right and down one.
If there is no computer rejection reason, there will be an approval date shown in the field underneath the **Rejection Dt.** field. This approval date will update every week.

Hold-Override Reason – This field is for human rejections.

The processor entered the paperwork into the system rejected the paperwork for the reason listed in this field.
Even if the computer has approved the customer doing this promotion (there will be a date in the **Approval Dt.** field) the equipment reimbursement payment will not process and pay if there is a hold lifted.

Process Dt. – This is the date the system has processed the promotional payment for this set of paperwork.
If there is a date listed, the equipment reimbursement payment should go out the following day.

Sales Comm – Promo Claim Entry – Section One

How to tell the status of a set of paperwork

Why: Promotion research is a constant in Retail Services. Retailers call and e-mail in to check the status of mailed in claim forms on a regular basis. If the claim was accidentally up-dated wrong on the web sight however, it can be hard to find it in the system.

When: Any time a retailer is question where a promotion payment is that does not yet show paid in the Receivers screen.

Where: Promo Claim Entry, main screen.

Navigation	
1.	Select the Promo Claim Entry option from the main screen.
2.	Hit F7.

How: Variation One

- Using the mouse, place the cursor in the Conditional Access No. field.
- Type in the R00 number of the receiver in question.

Echostar Sales Commissions System - [Commission System Users]

02-MAY-2001 11:35:32 HELDUAS (APPROVED)

Seller Promo Claims

Seller Number: _____ Primary Customer Number: _____

Seller Name: _____

Promotion: _____

Ship To Address: _____

Subscriber Acct No: _____

City: _____ State / Zip Code: _____

Subscriber Phone No: _____ Contract No: _____

Receiver Serial No: _____ Status / Effective Dt: _____

Conditional Access No: R0031869443 Echostar Seller No: _____

Source: _____ Company Name: _____

Qualification Dt: _____ Dist. Ref Name: _____

Dequalification Dt: _____ External Source #: _____

Activation Dt: _____ CAN: _____

Distributed Dt: _____ Name: _____

Promo Claim ID: _____ Source: _____

Web Claim ID: _____ Certificate No: _____

Rejection Reason: _____ Creation Dt: _____

Claim Comments: _____ Rejection Dt: _____

Hold-Override Reason: _____ Approval Dt: _____

Commitment ☒ Transferred to CSG ☒ Hold? ☒ Process Dt: _____

Buttons: Holds History Qualifications Seller INFO Print Back to Claims

Enter a query, press F8 to execute, Ctrl-Q to cancel
Count: 0 ENTER QUERY

- Hit F8.
This will populate all applicable fields if the R00 number is associated with an equipment reimbursement claim form.

EchoStar Sales Commissions System - [Commission System Users]

02-MAY-2001 14:35:32 HELDJAS CMFROM

Seller Promo Claims

Seller Number	68974	Primary Customer Number	689179
Seller Name	APPLIANCES BOUGHT SMART		
Promotion	0100CABLE CABLE CONVERSION PROGRAM		
Ship To Address			
Subscriber Acct No	8255909446126630	CABALLERO,VERONICA	
City	BAY CITY	State / Zip Code	TX 77414
Subscriber Phone No			
Receiver Serial No	RFECPK12606K	Contract No	
Conditional Access No	R0031869443	Status / Effective Dt	
Source	CABLE MISC	EchoStar Seller No	
Qualification Dt	24-JAN-2001	Company Name	
Dequalification Dt		Dist. Ref Name	
Activation Dt	24-JAN-2001	External Source #	9792448023PH
Distributed Dt		CAN	
Promo Claim ID	4523817	Name	
Web Claim ID	950631	Source	
Rejection Reason		Certificate No	
Claim Comments		Creation Dt	30-JAN-2001
Hold-Override Reason	HOLD-NO BILLING STATEMENT ATTACHED TO CLAIM	Rejection Dt	
Commitment		Approval Dt	06-FEB-2001
Transferred to CSG	<input type="checkbox"/>	Process Dt	
Hold	<input checked="" type="checkbox"/>		

Hold History Qualifications Seller INFO Override? Back to Claims

Enter value for: External System Seller Reference Count: 1

- Verify the customer name.
- Look at the Rejection Reason field and the Hold-Override Reason field to determine why a claim form has not paid.

How: Variation Two

- If no claim is found using the R00 number, try using the customer's account number.

EchoStar Sales Commissions System - [Commission System Users]

02-MAY-2001 17:29:50 HELDJAS CMFROM

Seller Promo Claims

Seller Number		Primary Customer Number	
Seller Name			
Promotion			
Ship To Address			
Subscriber Acct No		State / Zip Code	
City			
Subscriber Phone No		Contract No	
Receiver Serial No		Status / Effective Dt	
Conditional Access No	R0031944572	EchoStar Seller No	
Source		Company Name	
Qualification Dt		Dist. Ref Name	
Dequalification Dt		External Source #	
Activation Dt		CAN	
Distributed Dt		Name	
Promo Claim ID		Source	
Web Claim ID		Certificate No	
Rejection Reason		Creation Dt	
Claim Comments		Rejection Dt	
Hold-Override Reason		Approval Dt	
Commitment	<input checked="" type="checkbox"/>	Process Dt	
Transferred to CSG	<input checked="" type="checkbox"/>		
Hold	<input checked="" type="checkbox"/>		

Hold History Qualifications Seller INFO Override? Back to Claims

PRM40001: Query caused no records to be retrieved. Reason: Count: 0 ENTER QUERY

- In the above diagram, no information was found for this R00 number.
- Using the mouse, place the cursor on the right of the number. Click the left mouse key, and while holding the mouse key down, drag the cursor across the R00 number. This should highlight the number in blue.

Echostar Sales Commissions System - [Commission System Users]

02-MAY-2001 17:59:30 HELDQAS CMFPRMO

Seller Promo Claims

Seller Number: _____ Primary Customer Number: _____

Seller Name: _____

Promotion: _____

Ship To Address: _____

Subscriber Acct No: _____

City: _____ State / Zip Code: _____

Subscriber Phone No: _____

Contract No: _____

Receiver Serial No: _____ Status / Effective Dt: _____

Conditional Access No: **R0031944572** Echostar Seller No: _____

Source: _____ Company Name: _____

Qualification Dt: _____ Dist Ref Name: _____

Dequalification Dt: _____ External Source #: _____

Activation Dt: _____ CAN: _____

Distributed Dt: _____ Name: _____

Promo Claim ID: _____ Source: _____

Web Claim ID: _____ Certificate No: _____

Rejection Reason: _____ Creation Dt: _____

Claim Comments: _____ Rejection Dt: _____

Hold-Override Reason: _____ Approval Dt: _____

Commitment ☒ Transferred to CSG ☒ Hold? ☒ Process Dt: _____

Holds History Qualifications Seller Info Override? Back to Claims

Enter a query: press F8 to execute. Ctrl+Q to cancel.
Count: 0 ENTER QUERY

- Hold Control and hit C. This will copy the R00 number.
- Using the mouse, click the red arrow twice.
- Select the Receivers screen from the main menu.
- Hit F7.
- The cursor should be in the Conditional Access No. field. Hold Control and hit V. This will paste in the R00 number.

Echostar Sales Commissions System - [Commission System Users]

02-MAY-2001 18:06:05 HELDQAS CMFPRMO

Receiver Inquiry

Conditional Access No: **R0031944572** Certificate No: _____

Receiver Serial No: _____ Primary Additional: _____

Seller No: _____

Subscriber No: _____

Replacement Serial No: _____

Replaced by Serial No: _____

Model No: _____

Manufacturer: _____

Promo: _____

Activation Date: _____ Certificate Disabled Date: _____

Deactivation Date: _____ Deactivation Reason: _____

QUALIFICATION PAYMENT EXCLUSION SHIPPING SUBSCRIBER

Enter a query: press F8 to execute. Ctrl+Q to cancel.
Count: 0 ENTER QUERY

- Hit F8

Echostar Sales Commissions System - [Commission System Users]

05/02/2001 13:18:16 HELDJAS DMHCEIV

Receiver Inquiry

Conditional Access No. R0031944572 Certificate No.

Receiver Serial No. RUECVL12857B Primary Additional ADDITIONAL

Seller No. 62324 DIRECT SATELLITE INC (SALT LAKE CITY UT)

Subscriber No. 6255909451164864 GONZALEZ,JAIME&GABRIELA

Replacement Serial No.

Replaced By Serial No.

Model No. 2800

Manufacturer ECHO

Promo NO PROGRAMMING

Activation Date 02-APR-2001 Certificate Disabled Date

Deactivation Date Deactivation Reason

QUALIFICATION PAYMENT EXCLUSION SHIPPING SUBSCRIBER

Count: 1

- Verify the customer name.
- Copy the customers account number.
- Hit the red arrow once.
- Select the Promo Claim Entry option from the main menu.
- Hit F7.
- Place your cursor in the Subscriber Account No. field.
- Paste in the account number.
- Hit F8

Echostar Sales Commissions System - [Commission System Users]

02-MAY-2001 13:11:22 HELDJAS DMHOMO

Seller Promo Claims

Seller Number 6624 Primary Customer Number 516353

Seller Name DIRECT SATELLITE INC (SALT LAKE CITY UT)

Promotion BUY1GET1 BUY DISH NETWORK AND GET A SECOND RECEIVER FREE

Ship To Address

Subscriber Acct No. 6255909451164864 GONZALEZ,JAIME&GABRIELA

City SANDY State / Zip Code UT 84070

Subscriber Phone No.

Contract No.

Receiver Serial No. RMECPA31696B Status / Effective Dt

Conditional Access No. R0032947538 Echostar Seller No.

Source NONE Company Name

Qualification Dt Dist. Ref Name

Dequalification Dt External Source #

Activation Dt 02-APR-2001 C&I

Distributed Dt Name

Promo Claim ID 5086240 Source

Web Claim ID 1322149 Certificate No.

Rejection Reason NOT AN ADDITIONAL RECEIVER Creation Dt 04-APR-2001

Claim Comments Rejection Dt 02-MAY-2001

Hold/Override Reason Approval Dt

Commitment ☐ Transferred to CSG ☐ Hold ? ☐ Process Dt

Hold History Qualifications Seller INFO Override ? Back to Claims

Enter value for External System Seller Reference

Count: 1

- Notice how the account number was found on a set of paperwork, yet with a different R00 number. This knowledge will help fix the Rejection Reason for this paperwork

How: Variation Three

If the R00 number and the account number do not work, the last resort is to search by claim ID number.

Echostar Sales Commissions System - [Commission System Users]

03-MAY-2001 17:11:45 HELDJAS CMFROMC

Seller Promo Claims

Seller Number: Primary Customer Number:

Seller Name:

Promotion:

Ship To Address:

Subscriber Acct. No.:

City:

State / Zip Code:

Subscriber Phone No.:

Contract No.:

Receiver Serial No.:

Status / Effective Dt.:

Echostar Seller No.:

Company Name:

Dist. Ref Name:

External Source #:

CAN:

Name:

Source:

Certificate No.:

Qualification Dt.:

Dequalification Dt.:

Activation Dt.:

Distributed Dt.:

Promo Claim ID.:

Web Claim ID.:

Rejection Reason:

Creation Dt.:

Claim Comments:

Rejection Dt.:

Hold-Override Reason:

Approval Dt.:

Commitment ☒ Transferred to CSG ☒ Hold? ☒ Process Dt.:

Hold History Qualifications Seller INFO Print Query Back to Claims

PRM40301: Query caused no records to be retrieved. Re-enter Count: 0 ENTER QUERY

- In the above diagram, no information was found for this R00 number.
- Using the mouse, place the cursor on the right of the number. Click the left mouse key, and while holding the mouse key down, drag the cursor across the R00 number. This should highlight the number in blue.

Echostar Sales Commissions System - [Commission System Users]

03-MAY-2001 17:11:45 HELDJAS CMFROMC

Seller Promo Claims

Seller Number: Primary Customer Number:

Seller Name:

Promotion:

Ship To Address:

Subscriber Acct. No.:

City:

State / Zip Code:

Subscriber Phone No.:

Contract No.:

Receiver Serial No.:

Status / Effective Dt.:

Echostar Seller No.:

Company Name:

Dist. Ref Name:

External Source #:

CAN:

Name:

Source:

Certificate No.:

Qualification Dt.:

Dequalification Dt.:

Activation Dt.:

Distributed Dt.:

Promo Claim ID.:

Web Claim ID.:

Rejection Reason:

Creation Dt.:

Claim Comments:

Rejection Dt.:

Hold-Override Reason:

Approval Dt.:

Commitment ☒ Transferred to CSG ☒ Hold? ☒ Process Dt.:

Hold History Qualifications Seller INFO Print Query Back to Claims

PRM40301: Query caused no records to be retrieved. Re-enter Count: 0 ENTER QUERY

- Hold Control and hit C. This will copy the R00 number.
- Using the mouse, select the red arrow twice.
- Select the Receivers option from the main menu.
- Push F7.
- The cursor should be in the Conditional Access No. field. Hold Control and hit V.
- Push F8.

EchoStar Sales Commissions System - [Commission System Users]

05/03/2001 17:50:57 HELD/AS ON/RECEIV

Receiver Inquiry

Conditional Access No: R0027122114 Certificate No: 1328936GF

Receiver Serial No: RDECMK05831C Primary, Additional: PRIMARY

Seller No: 62827 TEHAMA COUNTY TELEPHONE COMPANY

Subscriber No: 0255909055513706 KROIS,EVA

Replacement Serial No:

Replaced By Serial No:

Model No: 3722T

Manufacturer: ECHO

Promo: NO PROGRAMMING

Activation Date: 07-DEC-2000 Certificate Disabled Date:

Deactivation Date: Deactivation Reason:

QUALIFICATION PAYMENT EXCLUSION SHIPPING SUBSCRIBER

Count: *1

- Verify the customer name.
- Select the Subscriber option link.

EchoStar Sales Commissions System - [Commission System Users]

05/03/2001 17:57:35 HELD/AS ON/SUBSCR

Subscriber Details

Subscriber Num: 0255909055513706 KROIS,EVA

Seller Num:

Phone Num: 7074462609

Subscriber Type: RES

Ad Plan:

ADDRESS EXCLUSIONS HISTORY RECEIVERS REFERRALS TERRITORY MAIN

Count: *1

- Copy the customers phone number.
- Select the red arrow once to take you back to the Receivers main screen.
- Select the Red arrow again to take you to the main menu.
- Select the Credit Card Verifier.
- Place the cursor in any of the fields in the Web Claims section.
- Push F7.
- Using the mouse, place the cursor in the Subscriber Phone No. field.

- Paste in the phone number.

Echostar Sales Commissions System - [Commission System Users]

05/03/01 13:00:45 HELD/JAS CMK/CREDIT

Action Edit Back Field Record Query Window Help

Credit Card Transaction Info.

Phone Number	Seller Promo	Source	Response	Date Verified

Web Claims

Web Claim ID:
 CSG Acct No:
 Subscriber Phone No: 7074462609
 Subscriber Name:
 Seller Name:
 Seller Promo:
 External Source No:
 Contract No:
 CAN:

Web Claim Details

Receiver CA No	Promo Claim Id	Comm promotion	Dealer Submit Date	Download date

Enter a query: press F8 to execute, Ctrl-Q to cancel
 Count: 0 ENTER QUERY

- Push F8.
- Notice the R00# updated on the web site is not the R00# the customer has active

Echostar Sales Commissions System - [Commission System Users]

05/03/01 13:00:45 HELD/JAS CMK/CREDIT

Action Edit Back Field Record Query Window Help

Credit Card Transaction Info.

Phone Number	Seller Promo	Source	Response	Date Verified

Web Claims

Web Claim ID: 759407
 CSG Acct No:
 Subscriber Phone No: 7074462609
 Subscriber Name: EVA KROIS
 Seller Name: TEHAMA COUNTY TELEPHONE COMPANY
 Seller Promo: Q4GFFROMO
 External Source No:
 Contract No:
 CAN:

Web Claim Details

Receiver CA No	Promo Claim Id	Comm promotion	Dealer Submit Date	Download date
1	R0032209887	4612074	Q4GFFROMO	07-FEB-2001

Count: 1

- Copy the Web Claim ID number.
- Select the red arrow once.
- Select the Promo Claim Entry from the main menu.
- Push F7.
- Using the mouse, place the cursor in the Web Claim ID field.
- Paste in the Web Claim ID number.

- Push F8.

Echostar Sales Commissions System - [Commission System Users]

03-MAY-2001 13:12:22 HELD/JAS CMFPROMO

Seller Promo Claims

Seller Number: 55067 Primary Customer Number: 526156

Seller Name: TEHAMA COUNTY TELEPHONE COMPANY

Promotion: 04GFPROMO CUSTOMER GIFT PROGRAM

Ship To Address:

Subscriber Acct No: 8255909055702838 DIAL BRAD

City: REDDING State / Zip Code: ICA 36002

Subscriber Phone No:

Contract No:

Receiver Serial No: RFCEPK04663M Status / Effective Dt:

Conditional Access No: R0032209887 EchoStar Seller No:

Source: Company Name:

Qualification Dt: 29-DEC-2000 Dist. Ref Name:

Dequalification Dt: 29-DEC-2000 External Source #:

Activation Dt: 26-FEB-2001 CAN:

Distributed Dt: 26-FEB-2001 Name:

Promo Claim ID: 4612074 Source:

Web Claim ID: 759407 Certificate No: 3089422GF

Rejection Reason:

Creation Dt: 07-FEB-2001

Claim Comments:

Rejection Dt:

Hold-Covered Reason:

Approval Dt: 27-FEB-2001

Commitment: Transferred to CSQ: Hold: Process Dt: 28-FEB-2001

Buttons: Holds History, Qualifications, Seller INFO, Print, Back to Claims

FFM-40401: No changes to save. Count: 1

- This will show the paperwork assigned to that claim ID number. Because the paperwork was updated with the wrong R00 number, it pulled in the wrong customer information. This would have to be fixed to show the correct customer information for the promotion claim.

Keep in mind the multiple different ways you have available to search for a set of paperwork recorded in the system.

The R00 number the retailer updated the claim form with, if it was updated at all, would effect which customer account number and R00# associated with that account number will show.

The claim ID number is always good to search by, because you can guarantee which customer that claim belongs to.

Sales Comm – Promo Claim Entry – Section Two

The various different screens used

Why: One promotion might have 4 different type of payments. Almost all promotions have at least two. For each individual promotional payment, a separate screen is used in the promo claim area.

When: When examining a promotion, it is always good to look at each screen associated with the claim form, to see if all payments due have been approved. Occasionally, retailers will also ask about one specific type of payment.

Where: Promo Claim Entry main screen and any attached screens.

Navigation

1. Select the Promo Claim Entry icon from the main menu.
2. Hit F7.
3. Using the mouse, place the cursor in the Web Claim ID field.
4. Input the web claim ID number in question.
5. Hit F8.
6. Arrow down to examine all possible attached screens.

How:

- When wanting to examine all the Promo Claim Entry screens on a particular set of paperwork, it is best to search by the claim ID number.
- The customer's account number is the second best option to search by.

Echostar Sales Commissions System - [Commission System Users]

11 MAY 2001 12:30:00 HELD:JAS QMF:PRMO

Seller Promo Claims

Seller Number	110655	Primary Customer Number	731560
Seller Name	WESTSIDE SATELLITE		
Promotion	DHP-PRIM	DIGITAL HOME PLAN - PRIMARY	
Ship To Address			
Subscriber Acct No	8255909446975895	MOLINA, CESAR	
City	SANTA MARIA	State / Zip Code	TX 78592
Subscriber Phone No		Contract No	SSN
Receiver Serial No	RDEEAA41160C	Status / Effective Dt	
Conditional Access No	R0033540705	Echostar Seller No	
Source	NONE	Company Name	
Qualification Dt	22-APR-2001	Dist. Ref Name	
Dequalification Dt		External Source #	
Activation Dt	22-APR-2001	CA/N	
Distributed Dt	02-MAY-2001	Name	
Promo Claim ID	5254428	Source	
Web Claim ID	1404006	Certificate No	
Rejection Reason		Creation Dt	23-APR-2001
Claim Comments		Rejection Dt	
Hold-Covered Reason		Approval Dt	30-APR-2001
Commitment	<input type="checkbox"/>	Transferred to CSQ	<input type="checkbox"/>
		Hold	<input type="checkbox"/>
		Process Dt	02-MAY-2001

Hold:History Qualifications Seller INFO Print Screen Back to Claims

Enter value for: External System Seller Preference

Count: 1

- In searching by the above claim ID number, this shows the Digital Home Plan – Primary payment approved. Notice the down arrow next to the count one on the bottom left.
- Push the down arrow on your keyboard once.

Echostar Sales Commissions System - [Commission System Users]

11 MAY 2001 19:30:00 HELDJAS CMFROMO

Seller Promo Claims

Seller Number: 110255 Primary Customer Number: 731560

Seller Name: WESTSIDE SATELLITE

Promotion: DHPADDL DIGITAL HOM PLAN - ADDITIONAL

Ship To Address:

Subscriber Acct No: 8255909446975895 MOLINA, CESAR

City: SANTA MARIA State / Zip Code: TX / 78532

Subscriber Phone No: 955556806 Contract No: SSN:

Receiver Serial No: RDEEAA41160C Status / Effective Dt:

Conditional Access No: R3033540705 Echostar Seller No:

Source: NONE Company Name:

Qualification Dt: 22-APR-2001 Dist Ref Name:

Dequalification Dt: External Source #:

Activation Dt: 22-APR-2001 CAN:

Distributed Dt: 05-MAY-2001 Name:

Promo Claim ID: 5254429 Source:

Web Claim ID: 1404006 Certificate No:

Rejection Reason: Creation Dt: 23-APR-2001

Claim Comments: Rejection Dt:

Hold-Override Reason: Approval Dt: 03-MAY-2001

Commitment: Transferred to CSQ: Hold: Process Dt: 09-MAY-2001

Holds History Qualifications Seller INFO Back to Claims

Enter value for External System Seller Reference Count: 2

- This screen is for the same customer, with the same claim ID number. The payment is for the Digital Home Plan – Additional. The system needs this extra screen to pay the additional commissions on the additional receiver.
- Select the down arrow key again.

Echostar Sales Commissions System - [Commission System Users]

11 MAY 2001 19:30:00 HELDJAS CMFROMO

Seller Promo Claims

Seller Number: 110255 Primary Customer Number: 731560

Seller Name: WESTSIDE SATELLITE

Promotion: DHPADDLIN DIGITAL HOME PLAN-ADDITIONAL INSTALL REIMBURSEMENT

Ship To Address:

Subscriber Acct No: 8255909446975895 MOLINA, CESAR

City: SANTA MARIA State / Zip Code: TX / 78532

Subscriber Phone No: 955556806 Contract No: SSN:

Receiver Serial No: RDEEAA41160C Status / Effective Dt:

Conditional Access No: R3033540705 Echostar Seller No:

Source: NONE Company Name:

Qualification Dt: 22-APR-2001 Dist Ref Name:

Dequalification Dt: External Source #:

Activation Dt: 22-APR-2001 CAN:

Distributed Dt: 05-MAY-2001 Name:

Promo Claim ID: 5254430 Source:

Web Claim ID: 1404006 Certificate No:

Rejection Reason: Creation Dt: 23-APR-2001

Claim Comments: Rejection Dt:

Hold-Override Reason: Approval Dt: 07-MAY-2001

Commitment: Transferred to CSQ: Hold: Process Dt: 09-MAY-2001

Holds History Qualifications Seller INFO Back to Claims

Enter value for External System Seller Reference Count: 5

- Notice the receiver number has changed. If searched by the primary receiver you would not be able to access this screen for the additional receiver.
- This screen is used to pay the AO-IP payment of the Digital Home Plan. This would be at the last payment screen for this set of paperwork.

Sales Comm – Promo Claim Entry – Section Three

Why will the system not pay this claim?

Why: Any time a claim form has a system rejection reason. Need to determine if the rejection is valid.

When: Any time a retailer is inquiring on a promotional payment. Systemic Rejection.

Where: Promo Claim Entry main screen.

Navigation	
1.	Select the Promo Claim Entry from the main menu.
2.	Hit F7
3.	Using the mouse, place the cursor in the Conditional Access No field.
4.	Input the receiver number in question.
5.	Hit F8.
6.	Examine the Reject Reason field.

There are multiple reasons why the system might reject a promotion claim.

The system may have rejected the claim incorrectly. Due to input errors and wrong codes.

The type of rejection will dictate what type of research one needs to do to prove the rejection is correct.

At times the paperwork will appear rejected. Until the original paperwork is mailed and processed, the system will not pay most promotion commissions due.

With certain promotions the system will pay the equipment reimbursement before we ever receive the contract for the customer. If the contract is not received within thirty days, the system will charge back the commissions paid to the retailer.

- **Customer Account Number Duplicate** – This is the external source number. Certain promotions require the account number of the previous entertainment provider, to prevent fraud. If this number is duplicate, someone else is using the same External Source number. You would need to search by this number to find the other customer using it.
- **Customer Account Number Missing** – There is nothing in the External Source field, and the system requires the customers account number from the previous entertainment provider. You need to examine the original paperwork for the external source number.

- **Duplicate Claim** – Two sets of paperwork were turned in for the same customer. You will need to examine the first set of paperwork processed.
- **Model is Excluded for this Promotion** – The primary unit the customer has does not qualify on the promotion. Verify what type of unit the customer has as primary, verify it should be primary, and verify if the unit can be used for the promotion.
- **Not a Primary Receiver** – The equipment reimbursement is designed for the Primary receiver, and the R00 number on the claim form is activated as an additional.
- **Not Activated with Qualified Programming** – Verify the customer has the required programming for the promotion, the correct promotion code is in the New Connect Work Order, and the correct qual codes are in Sales Comm, all within two weeks of account activation.
- **Not Qualified within 14 days of Activation** – Same as above.
- **Not Active** – Verify the unit is active and invoiced correctly.
- **Not an Additional Receiver** – This type of commission payment only pays on additional, yet the R00 number on the paperwork was activated as a Primary.
- **Pending Offline Process Approval** – The Promo Claim Entry screen has not finished downloading all the information from the retailer Web Site. Check the claim in a few days.
- **Receiver is Not Associated with this Seller** – This is stating that the R00 number on the paperwork does not belong to the business that processed this claim form. You need to verify the invoicing of the receiver, and who processed the contract.
- **Subscriber not Activated within the Promotion Dates** – Verify the date the promotion started and ended, then verify the date the account activated.
- **Subscriber Type is Not Eligible** – This typically applies to previous customers, although customers may not be eligible for many reasons. You will have to examine the customers account and verify if the customer meets all the requirements for the promotion.

Promotional Paperwork Approval / Rejection Examples

Web Claim ID	Certificate No.	Creation Dt	14-FEB-2000
Rejection Reason		Rejection Dt	
Claim Comments		Approval Dt	15-FEB-2000
Hold-Override Reason		Process Dt	15-FEB-2000
Commitment <input checked="" type="checkbox"/>	Transferred to CSG <input checked="" type="checkbox"/>	Hold ? <input type="checkbox"/>	
Holds History	Qualifications	Seller INFO	Back to Claims

Trace value for External System Seller Reference
Count: 1

The above diagram shows a set of paperwork approved and paid. The claim form was approved by the computer (no date in the "Rejection Dt." field), approved by our processors (the hold box is not check marked), and processed to pay (there is a date in the "Process Dt." field.).

This would have paid the next / following Friday after the process date.

Promo Claim ID	Source	Creation Dt	03-MAY-2001
Web Claim ID	Certificate No.	Rejection Dt	
Rejection Reason		Approval Dt	07-MAY-2001
Claim Comments		Process Dt	
Hold-Override Reason	HOLD CLAIM ENTERED ON WEB		
Commitment <input type="checkbox"/>	Transferred to CSG <input type="checkbox"/>	Hold ? <input checked="" type="checkbox"/>	
Holds History	Qualifications	Seller INFO	Back to Claims

Count

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The above diagram located here shows paperwork information that has downloaded from the Web Site. The system has approved the paperwork, on 05 07 01.

Our processors have not seen the contract. Which have not had a chance to approve or reject the paperwork. the hold box is still check marked. This paperwork will not process to pay until the hold is removed.

Promo Claim ID 1172001		Source 1	
Web Claim ID 1107262		Certificate No. 1	
Rejection Reason NOT ACTIVATED WITH QUALIFYING PROGRAMMING		Creation Dt 22-FEB-2001	
Claim Comments		Rejection Dt 11-MAY-2001	
Hold-Override Reason		Approval Dt	
Commitment		Process Dt	
Transferred to CSG		Hold ? <input type="checkbox"/>	
Holds History		Qualifications	
Seller INFO		Override ?	
Back to Claims			

Enter value for : External System Seller Reference Count: 1

This diagram shows us an example opposite of the previous one.

The contract and any needed proof have been approved by a processor.

The system is rejecting payment on the promotion. The system states the customer did not activate with qualified programming for the promotion.

Web Claim ID 1322993		Certificate No. 1	
Rejection Reason RECEIVER IS NOT ASSOCIATED WITH THIS SELLER		Creation Dt 11-APR-2001	
Claim Comments		Rejection Dt 11-MAY-2001	
Hold-Override Reason HOLD-NAME ON DISH ACCT DIFFERS FROM CLAIM/BILL		Approval Dt	
Commitment		Process Dt	
Transferred to CSG		Hold ? <input checked="" type="checkbox"/>	
Holds History		Qualifications	
Seller INFO		Override ?	
Back to Claims			

Enter value for : External System Seller Reference Count: 1

The above diagram in this case shows promotional paperwork rejected twice.

The system states the retailer that filed the paperwork used a receiver that is not theirs. The processor that entered the claim states the name on the contract is not the name on the account.

Keep in mind any reject is subject to research. This system may be missing qual codes, have the wrong receiver number, or multiple other items that would have caused in incorrect reject. When examining the contract itself, there is always the possibility for human error, so the contract should be re-examined.

**Examples
a Dish**

These two promotions have a different type of payment process.

- When the claim is updated on the Web Site the system will download the information into the Promo Claim Entry section within a few days. If the system approves the promotion it will automatically pay the commissions owed on the next payment cycle. Usually the retailer will be able to collect all their basic commissions and their promotional reimbursements on the same payment day.
- Claim holds are when the contracts are processed and approved for commission payments.
- The check mark in the Hold box is not removed if the processor rejects the claim or the paperwork is not received in thirty days. This causes the system to charge back the retailer.

Web Claim ID 1433766		Certificate No. 1	
Rejection Reason		Creation Dt 03-MAY-2001	
Claim Comments		Rejection Dt	
Hold-Override Reason HOLD-CLAIM ENTERED ON WEB		Approval Dt 03-MAY-2001	
Commitment		Process Dt 03-MAY-2001	
Transferred to CSG		Hold ? <input checked="" type="checkbox"/>	
Holds History		Qualifications	
Seller INFO		Override ?	
Back to Claims			

Enter value for : External System Seller Reference Count: 1

The above diagram is an example of Digital Home Plan, which was approved and paid by the system. If the paperwork is not received within thirty days of the customer activating the system will charge back the retailer. An example of the charge back is in the diagram below.

Web Claim ID	1135026	Certificate No.	
Rejection Reason		Creation Dt	27-MAR-2001
Claim Comments		Rejection Dt	
Hold-Override Reason	HOLD-CLAIM ENTERED ON WEB	Approval Dt	27-MAR-2001
Commitment	<input type="checkbox"/>	Process Dt	10-MAY-2001
Transferred to CSG		<input type="checkbox"/>	
Hold ?		<input checked="" type="checkbox"/>	
Holds History	Qualifications	Seller INFO	Override ?
Back to Claims			

Enter value for: External System Seller Reference
Count: 1

This diagram is a DHP that has charged back. Notice the Process date is over a month from the computer approval date. The process date will change from when it was first processed to pay, to the date it has processed to charge back. The charge back is valid – according to the Hold box, we have not seen the contract.

Web Claim ID	1400697	Certificate No.	
Rejection Reason		Creation Dt	24-APR-2001
Claim Comments		Rejection Dt	
Hold-Override Reason	HOLD-NO AGREEMENT RECEIVED	Approval Dt	11-MAY-2001
Commitment	<input type="checkbox"/>	Process Dt	
Transferred to CSG		<input type="checkbox"/>	
Hold ?		<input checked="" type="checkbox"/>	
Holds History	Qualifications	Seller INFO	Override ?
Back to Claims			

Enter value for: External System Seller Reference
Count: 1

A Starband claim form does not list a process date for payment or charge back, as the above diagram shows. When the charge back happens for Starband, a hold reason of “ No Contract Received “. This is a clear statement of why the charge back happened.

Sales Comm – Promo Claim Entry – Section Four

Reading Human Holds

Why: Rejected set of promotion paperwork is not always due to the system, but can also be due to the processors not approving the paperwork when submitted from the retailer. The type of promotion will determine the requirements needed for the paperwork to be approved.

When: Any time a set of paperwork is still on hold with a message in the Hold – Override reason.

Where: Promo Claim Entry main screen.

Navigation ~

1. Select the Promo Claim Entry screen from the main menu.
2. Hit F7.
3. Search for the paperwork via the R00 number, the customer account number, or the claim ID number.
4. Once the paperwork is found, examine the Hold-Override reason field.

How:

Echostar Sales Commissions System - [Commission System Users]

11 MAY 2001 13:45:50 HELDJAS CMFPRMO

Seller Promo Claims

Seller Number: 2220 Primary Customer Number: 518353

Seller Name: DIRECT SATELLITE INC (SALT LAKE CITY UT)

Promotion: DHP-PRIM DIGITAL HOME PLAN - PRIMARY

Ship To Address:

Subscriber Acct No: 3255909451182841 HERNANDEZ GERNADO C

City: WEST VALLEY CITY State / Zip Code: UT 84120

Subscriber Phone No:

Contract No:

Receiver Serial No: RMECPA369798 Status / Effective Dt:

Conditional Access No: R0032943881 Echostar Seller No:

Source: NONE Company Name:

Qualification Dt: 21-APR-2001 Dist. Ref Name:

Dequalification Dt:

External Source #:

Activation Dt: 21-APR-2001 CAN:

Distributed Dt: 24-APR-2001 Name:

Promo Claim ID: 5254064 Source:

Web Claim ID: 11400975 Certificate No.:

Rejection Reason:

Creation Dt: 23-APR-2001

Claim Comments:

Rejection Dt:

Hold Override Reason: HOLD-INVALID SIGNATURE ON CLAIM Approval Dt: 27-APR-2001

Commitment: Transferred to CSG: Hold: ☒ Process Dt: 24-APR-2001

Hold: History Qualifications Seller INFO Back to Claims

Enter value for: External System Seller Reference Count: 1

- The above diagram shows a set of paperwork placed on hold because the signature on the claim form is invalid. This could be because the claim form has an illegible signature, or the person that signed it is not the person on the contract.

When Determining if the Hold-Override reason is applied correctly one would have to verify.

- The business rules require what it is being rejected for. Example: All promotions require a signature, so the hold reason is valid for the promotion
- One would have to see the original paperwork mailed too Retail Services to see if it truly qualifies.

Manual Hold-Override Reasons

- Altered Contract/Claim** – This message is stating the contract was altered from what it originally said, either before or after the customer had signed it. Either way, the retailers or customers can not change DISH contracts.
- Attached doc is missing customer name or address** – Most promotions required at least the name or address to match on the claim form, proof and customer account.
- Attached doc is a work order / ledger / receipt / ledger / screen print** – This is stating that the proof sent in was not an eligible form of proof.
- Bill / Canc CK date does not meet Promo Requirements** – If the promotion requires proof of a previous entertainment provider, then the proof must have a date of no further then six months before the customer activated.
- Claim entered on Web** – This is simply stating that although the paperwork has downloaded from the web site, the claim form or contract has not been received.
- Claim past post mark dead line** – When a promotion expires, the retailers must have the contracts in before a specific date. If not, the paperwork receives this rejection reason.
- Copy of competitor bill / cancelled check / credit card statement received, Original required** – Any promotion requiring proof of a previous entertainment provider required Original proof – no copies were ever allowed.
- Invalid signature on claim** – As with the example on the previous page, this error reason is stating the signature is not that of the person who's name is on the contract, or it is illegible.
- Name on Dish Account differs from claim / billing statement** – This is stating that the customers account has one name, while the name on the contract or proof used for the promotion has another name.

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TX 102-013894

- **No billing statement attached to claim** – The promotion would require proof of the customers previous entertainment provider, and none was sent in with the contract.
- **No claim ID number** – Almost all promotions require the contract to process through the web site. When processed and approved, each contract is assigned a specific claim ID number, tied to the customers credit card and phone number. There should never be two matching claim ID numbers. If an example contract is used instead of a contract processed through the web, it will not count as a valid promotion.
- **No module number** – The Big Dish Exchange promotion requires the customer's module number if they were a previous C-Band customer. If no module number is provided on the claim form, the claim will be rejected.
- **No signature on claim** – As you could guess, there would be no signature on the contract, making it an invalid contract.
- **No UPC code** – The DISH500 upgrade promotion required a UPC code with the claim form to pay. If a UPC code was not sent, then no payment would be made.
- **Wrong UPC code attached to claim** – Certain types of upgrade kits were not eligible for the DISH500 promotion. If the dealer used one of those kits, no payment would be made.

Sales Comm – Promo Claim Entry **Retention Examination**

Answer the following questions. Use the diagrams on the following pages for applicable questions.

1. Where would the phone number be found in Sales Comm, so you could get a claim ID number, and search for the paperwork by the claim ID?
2. If the system is rejecting a set of paperwork for Customer Account Number is Missing, what is the number they are talking about? Which field is that number placed in?
3. If the hold box is check marked, has the paperwork been approved by a processor?
4. Why do multiple screens appear on certain promotions when you search for the status of the paperwork?
5. How would you tell if Digital Dynamite paperwork has been received and processed within the thirty day time frame?
6. If you search for a set of Digital Home Plan paperwork using the primary R00 number, will it show you the AO-IP payment?
7. How would you research the rejection reason for the number two diagram?
8. List two separate items that could cause the paperwork rejection for diagram number one.

Bonus Question

A set of paperwork is rejected for Duplicate Claim. What is the one thing you can search by that will guarantee you will see both sets of paperwork?

1.

2.

Echostar Sales Commissions System - [Commission System Users]		Echostar Sales Commissions System - [Commission System Users]	
Seller Promo Claims		Seller Promo Claims	
Seller Number: 1707	Primary Customer Number: 24495	Seller Number: 18202	Primary Customer Number: 810102
Seller Name: ADVANCED ELECTRONICS INC (SPARTA, NC)		Seller Name: OHIO VALLEY HOME ENTERTAINMENT	
Promotion: 0100CABLE	CABLE CONVERSION PROGRAM	Promotion: FREE NOW	FREE NOW PROMOTION
Ship To Address:		Ship To Address:	
Subscriber Acct No: 8255909342430359	JAVILA, OSE	Subscriber Acct No: 8255909490760896	GAUL, FRED
City: WILKESBORO	State / Zip Code: NC 28637	City: POINT PLEASANT	State / Zip Code: WV 26550
Subscriber Phone No: 3366676152	Contract No: SSN	Subscriber Phone No: 3046755820	Contract No: SSN
Receiver Serial No: RDECMK35382D	Status / Effective Dt:	Receiver Serial No: FMECPA288468	Status / Effective Dt:
Conditional Access No: R0028302147	Echostar Seller No:	Conditional Access No: R0032910252	Echostar Seller No:
Source: CABLE MISC	Company Name:	Source: NCNE	Company Name:
Qualification Dt:	Dist Ref Name:	Qualification Dt: 26-APR-2001	Dist Ref Name:
Dequalification Dt:	External Source #: 3366676152	Dequalification Dt:	External Source #: 3046755820
Activation Dt: 20-JUL-2000	CAN:	Activation Dt: 26-APR-2001	CAN:
Distributed Dt:	Name:	Distributed Dt:	Name:
Promo Claim ID: 3396303	Source:	Promo Claim ID: 5280115	Source:
Web Claim ID:	Certificate No:	Web Claim ID: 11421682	Certificate No:
Rejection Reason: NOT QUALIFIED WITHIN 14 OF ACTIVATION	Creation Dt: 13-SEP-2000	Rejection Reason:	Creation Dt: 27-APR-2001
Claim Comments:	Rejection Dt: 01-MAY-2001	Claim Comments:	Rejection Dt:
Hold-Override Reason:	Approval Dt:	Hold-Override Reason: HCLD-NO SIGNATURE ON CLAIM	Approval Dt: 08-MAY-2001
Commitment:	Transferred to CSG:	Commitment:	Transferred to CSG:
Hold?:	Process Dt:	Hold?:	Process Dt:
Hold History Qualifications Seller INFO Overrides? Back to Claims		Hold History Qualifications Seller INFO Overrides? Back to Claims	
Enter value for: External System Seller Reference Count: 141		Enter value for: External System Seller Reference Count: 1	

3.

Echostar Sales Commissions System - [Commission System Users]	
Seller Promo Claims	
Seller Number: 16566	Primary Customer Number: 37353
Seller Name: SATELLITE STATION (TX)	
Promotion: 0600500	DISH 500 UPGRADE PROGRAM INSTALL
Ship To Address:	
Subscriber Acct No: 8255909440598453	HOLK BRIAN AND KIMLA
City: TOW	State / Zip Code: TX 78672-9740
Subscriber Phone No: 9153791253	Contract No: SSN
Receiver Serial No: RDEBIG21769K	Status / Effective Dt:
Conditional Access No: R0018619876	Echostar Seller No:
Source: NCNE	Company Name:
Qualification Dt: 21-DEC-1997	Dist Ref Name:
Dequalification Dt:	External Source #: R0019897887
Activation Dt: 21-DEC-1997	CAN:
Distributed Dt:	Name:
Promo Claim ID: 4173589	Source:
Web Claim ID:	Certificate No:
Rejection Reason:	Creation Dt: 18-DEC-2000
Claim Comments: 3722	Rejection Dt:
Hold-Override Reason: HCLD-WRONG UPC CODE ATTACHED TO CLAIM	Approval Dt: 18-DEC-2000
Commitment:	Transferred to CSG:
Hold?:	Process Dt:
Hold History Qualifications Seller INFO Overrides? Back to Claims	
Enter value for: External System Seller Reference Count: 2	

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TX 102-013896

CSG – Work Order – “Wrench”

This section of Sales Comm is used for the following purposes :

1. Verify the type of programming the customer has had throughout their account history.
2. Verify any type of disconnect, and the reason why, throughout their account history.
3. Check promotion codes.

By the end of this section, you should be able to

1. Determine the status of any type of deactivation, and whether or not a charge back should or should not have happened.
2. Determine if the customer has kept qualified programming since their activation date, and determine when any changes may have happened.
3. Verify the promotion the customer’s account was activated with.

The screenshot displays the 'CSG Work Order - Wrench' window. At the top, there is a 'Display:' dropdown menu set to 'All'. Below this is a table with columns: W/O #, Type, Status, Sched Date, Time, Bill Date, Entered, By, Changed, B, Tech, Sales Rep, and Cnprn. The table contains three entries:

W/O #	Type	Status	Sched Date	Time	Bill Date	Entered	By	Changed	B	Tech	Sales Rep	Cnprn
003	Service Change LANGLEY MIKE Services	Comp As Ordered	05/03/01	8:00 PM	05/03/01	05/03/01	PS	05/03/01	PS	3091	11204	NOR
	+Top 50, +Top 100 Cd, +Fox Midwest, +Fox Region, +Extra											
002	Service Change LANGLEY MIKE Services	Comp As Ordered	04/23/01	No Truck	04/23/01	04/23/01	SMF	04/23/01	Z20	9999	14204	NOR
	+Plvfree 6/03											
001	New Connect LANGLEY MIKE Services	Comp As Ordered	09/09/99	8AM-12pm	04/23/01	04/23/01	ML7	04/23/01	ML7	4300	11248	R2F
	+Activation, +Top 50, +110 Sig Req, +Addl Outlet, +Buy1g1free, +Dma K.C.											

Below the table is a 'New Work Order' section with a list of options: Change Service, Service Change (selected), 148 Move, Restart Service, Disconnect, Trouble Call, and Special Request. To the right of this list are buttons: Edit W/O, Display W/O, Close W/O, Print W/O..., and a 'Close' button at the bottom right.

In Depth Analysis – CSG: Work Order – Wrench

Type – This field will state which type of work order this is. It could be a

1. New Connect
2. Reconnect
3. Service Change
4. Voluntary Disconnect
5. Non-Pay Disconnect

Status – This field shows if the work order was done (Comp. As Ordered), cancelled (Cancelled), or in-between the two (Open).

Schd Date – This date is the day the work order is scheduled to or has been completed.

Entered – This date is the day the work order was started.

Close – This will close the work order section and take you back to the previous screen you were on.

The screenshot shows the 'Wrench Work Order' window. At the top, there's a 'Display' dropdown set to 'All'. Below it is a table with columns: W/O #, Type, Status, Schd Date, Time, Bill Date, Entered, By, Changed, By, Tech, Sales Rep, and Cnpgn. Three rows of work orders are visible. The first row (001) is for 'New Connect' for 'LANGLEY, MIKE'. The second row (002) is for 'Service Change' for 'LANGLEY, MIKE'. The third row (001) is for 'New Connect' for 'LANGLEY, MIKE'. Below the table is a 'New Work Order' section with a list of service types: Change Service, Service Change, 148 Move, Restart Service, Disconnect, Trouble Call, and Special Request. To the right of the table are buttons: Edit W/O, Display W/O, Close W/O, and Print W/O. At the bottom right is a 'Close' button. Arrows point from the explanatory text boxes to the corresponding fields in the interface: 'Type' to the Type column, 'Status' to the Status column, 'Schd Date' to the Schd Date column, 'Entered' to the Entered column, and 'Close' to the Close button.

W/O #	Type	Status	Schd Date	Time	Bill Date	Entered	By	Changed	By	Tech	Sales Rep	Cnpgn
001	New Connect LANGLEY, MIKE Services: +Top 50 +Top 100 Ed. +Fox Midwest. +Fox Polymix. +Exlasy	Comp As Ordered	04/23/01	No Truck	05/03/01	04/23/01	5MF	04/23/01	ZZU	9999	11694 Cable	NOR
002	Service Change LANGLEY, MIKE Services: +Ptvfree 6/03	Comp As Ordered	04/23/01	No Truck	04/23/01	04/23/01	5MF	04/23/01	ZZU	9999	14204 Cable	NOR
001	New Connect LANGLEY, MIKE Services: +Activation, +Top 50, +110 Sig Req, +Add'l Outlet, +Buy1g1free, +Dma K.C.	Comp As Ordered	99/99/99	8Am-12pm	04/23/01	04/23/01	ML7	04/23/01	ML7	4300	11248 Cable	P2F

Services – This section of the work order will show the programming, promotion codes and other types of services on the customers account.

CSG – Work Order – Section One

Determining Deactivations

Why: Almost all charge backs are caused by the customer deactivating. Because some charge backs will repay and others will not, it is important to prove if we can repay the retailer.

When: Any charge back.

Where: CSG Work Order

Navigation –

1. Place the R00 number in the Serial Number field on the Common Search screen.
2. Using the mouse, select the Work Order icon (wrench).

How:

Common Search

Customer Care
Drilling
Equipment
All
Work Order
Orders
Home
Inventory
Accounts
Account Info

Work Order

Lookup Format
Order: H History Action: [v]

Caller
Name: []
Home Phone: []
Account: []
Last, First Name: []
Address: []
House Account: []
Tax ID: []
Tag: []
Job Number: []
Serial Number: R0029631327
Device Address: []

Search Clear Cancel

- Once the receiver number in question is entered use the mouse to select the Search option.
- One may also use the Enter key.

Work Order History : - 8255909061628605

Display: All

WO #	Type	Status	Schd Date	Time	Bill Date	Entered	By	Changed	By	Tech	Sales Rep	Compn
005	Restart Same Cdr BAILY,YVONNE Services: +Activation, +110 Sig Req, -Restart Fee, +Top 100 Cd, +Fox 5th West	Comp As Ordered	04/06/01	5am-12pm	04/04/01	04/04/01	EP6	04/04/01	EP6	4500	10043 Cable	NOR
004	Voluntary Discont BAILY,YVONNE Services: -Activation, -Top 50, -110 Sig Req	Comp As Ordered	03/21/01	No Truck	03/06/01	03/07/01	OH7	03/21/01	OH7	9999	10043 Cable	
003	Service Change BAILY,YVONNE Services: +Top 50, -Top 100 Cd, -Fox 5th West	Comp As Ordered	01/17/01	No Truck	11/05/00	01/17/01	32Q	01/17/01	220	9999	08969 Cable	NOR
002	Voluntary Discont BAILY,YVONNE Services: -Activation, -110 Sig Req, -Top 100 Cd, -Fox 5th West	Cancelled	01/20/01		01/05/01	01/05/01	UV8	01/17/01	32Q		10043 Cable	
001	New Connect BAILY,YVONNE Services: -Activation, -110 Sig Req, -Top 100 Cd, -Fox 5th West	Comp As Ordered	99/99/99		11/05/00	11/05/00	EP6	11/05/00	EP6	2300	10043 Cable	NOR

New Work Order

Change Service
Service Change
148 Move
Restart Service
Disconnect
Trouble Call
Special Request

Add

Edit WO
Display WO
Close WO
Print WO...

Close

- This will open the work order for the account.
- Using the mouse, use the bar along the side of the Work Order to scroll down to the New Connect box.
- If you would like, use the mouse to click on the box once. This will highlight it in blue and can make it easier to read.

Work Order History : - 8255909061628605

Display: All

WO #	Type	Status	Schd Date	Time	Bill Date	Entered	By	Changed	By	Tech	Sales Rep	Compn
004	Voluntary Discont BAILY,YVONNE Services: -Activation, -Top 50, -110 Sig Req	Comp As Ordered	03/21/01	No Truck	03/06/01	03/07/01	OH7	03/21/01	OH7	9999	10043 Cable	
003	Service Change BAILY,YVONNE Services: +Top 50, -Top 100 Cd, -Fox 5th West	Comp As Ordered	01/17/01	No Truck	11/05/00	01/17/01	32Q	01/17/01	220	9999	08969 Cable	NOR
002	Voluntary Discont BAILY,YVONNE Services: -Activation, -110 Sig Req, -Top 100 Cd, -Fox 5th West	Cancelled	01/20/01		01/05/01	01/05/01	UV8	01/17/01	32Q		10043 Cable	
001	New Connect BAILY,YVONNE Services: +Activation, +110 Sig Req, +Top 100 Cd, +Fox 5th West	Comp As Ordered	99/99/99		11/05/00	11/05/00	EP6	11/05/00	EP6	2300	10043 Cable	NOR

New Work Order

Change Service
Service Change
148 Move
Restart Service
Disconnect
Trouble Call
Special Request

Add

Edit WO
Display WO
Close WO
Print WO...

Close

- Starting from the new connect, examine each box to determine where the disconnects are. In the above diagram, there were two disconnects. A soft disconnect on 01 05 01 (this Voluntary Disconnect was canceled) and a hard disconnect on 03 06 01 (this Voluntary Disconnect was completed).

Keep in mind both disconnects above would have caused a charge back. The soft disconnect should have repaid automatically when it was fixed. The hard disconnect would not have repaid when the customer reconnected (see the first diagram on the previous page). You would need to determine if this should be repaid.

Disconnect Examples

002	Voluntary Disconnect	Cancelled	01/20/01	01/05/01	01/05/01	UV8	01/17/01	320	10043
	BAILY,VIVIANNE				8255909061628805				Cable
	Services:	Activation, -110 Sig Req, -Top 100 Cd, -Fox 5th West							

003	Nonpay Disconnect	Cancelled	05/21/01	No Truck	05/06/01	05/06/01	ZZQ	05/06/01	C27	9999	08024
	NICHOLS,JIM				8255909446539733						Cable
	Services:	-Top 150, -Fox 5th West, Activation, -Add'l Outlet, -Buy1g1free, -110 Sig Req, -Dma Dallas									

The above work order fragments both show soft disconnects. Although one is a voluntary and one is a non-pay, both of these disconnects were cancelled. Any charge backs that would have happened due to these disconnects should have been repaid by the system.

002	Nonpay Disconnect	Open	07/30/01	No Truck	07/15/01	07/15/01	ZZQ	07/15/01	ZZQ	9999	13436
	ALVAREZ,JOSE LUIS				8255909061628805						Cable
	Services:	Activation, -Latino 2 Pk									

The above work order in shows an Open soft disconnect for a Non-pay disco – If the customer fixes the problem by 02 16 01, then it will be canceled and the commissions will repay, like the previous diagrams. If not, it will be completed, like the following diagram.

002	Nonpay Disconnect	Comp As Ordered	04/15/01	No Truck	04/03/01	04/03/01	ZZQ	04/15/01	ZZQ	9999	55367
	FERRANDEZ,SHERIFF				8255909446539733						Cable
	Services:	Activation, -110 Sig Req, -Dma Houston, -400, -Top 100 Cd, -Fox 5th West, -Free Now 1yr									

This work order diagram is a non-pay disconnect completed as ordered. Any commissions that charged back because the customer was not active the required time frame would be valid charge backs. These would not repay if the customer reactivated.

003	Voluntary Disconnect	Comp As Ordered	04/12/01	No Truck	04/12/01	04/12/01	ZZQ	04/12/01	ZZQ	9999	74053
	PRITCHARD,DEBBIE				0255909061628805						Cable
	Services:	Top 150, -Fox 5th West, Activation, -110 Sig Req, -Dma L.C.									

This work order diagram shows a voluntary disconnect completed as order, making this a hard disconnect. Any commissions that charged back would not repay, even if the customer reactivated. The only exception to this rule is if the disconnect was caused by Return Mail. You would have to look at the notes on the account, see if the customer restarted and if the customer paid the bill. If so, you could make this account repay – the system would still not repay.

CSG – Work Order – Section Two Tracking Programming

Why: Need to determine if Primary or Additional activation commissions should pay. To view when the type of programming a customer has been activated. If the customer participates in a specific promotion, the type of programming required.

Verifying qualified programming is the first step in determining if one of these commissions should be paid or not. This involves verifying if the customer has dropped qualified programming before the 230 day charge back rule. This would cause any primary and additional activation commissions to charge back. As well as any possible promotional payments.

When: Any time primary or additional activation commissions have not paid or charged back.

Where: CSG Work Order

Navigation ~

1. Place the R00 number in the Serial Number field on the Common Search screen.
2. Using the mouse, select the Work Order icon (wrench).
3. After the receiver number in question is entered, use the mouse to select the Search option. You can also use the Enter key.

How:

WO #	Type	Status	Schd Date	Time	Bill Date	Entered	By	Changed	By	Tech	Sales Rep	Crpign
003	Service Change LANGLEY,MIKE	Comp As Ordered	05/03/01	No Truck	05/03/01	05/03/01	PI5	05/03/01	PI5	9939	11694 Cable	NOR
	Services:	+Top 50, +Top 100 Cd, +Fox Midwest, +Fox Polymer, +Exasy										
002	Service Change LANGLEY,MIKE	Comp As Ordered	04/23/01	No Truck	04/23/01	04/23/01	5MF	04/23/01	ZZD	9999	14204 Cable	NOR
	Services:	+Ptvfree 6/03										
001	New Connect LANGLEY,MIKE	Comp As Ordered	99/99/99	8Am-12pm	04/23/01	04/23/01	ML7	04/23/01	ML7	4300	11248 Cable	R2F
	Services:	+Activation, +Top 50, +110 Sig Req, +Add'l Outlet, +Buy1g1free, +Dma K.C.										

- When the work order for the account in question opens, locate and start to examine the New Connect Work order.
- For the example above, this customer activated with Americas Top 50 programming (+Top50) among other items.
- On 04 23 01, the Service Change Work Order (directly above the new connect), added on another service.
- On 05 03 01, the Service Change Work Order (at the top of the diagram) shows the customer switched from Americas Top 50 to Americas Top 100. (-Top50,+Top100 Cd).
- According to the work order above, the customer had activated and maintained qualified programming at least until 05 03 01.

Keep in mind to always start at the bottom of the Work Order. This will be labeled as the New Connect. Then examine each of them through the current date or the last work order. This method insures you do not miss any information.

CSG – Work Order – Section Three

Reading Promotion Codes

Why: New customer promotions offered by DISH Network require the account be activated with the promotion code. This is to help insure that equipment reimbursement will pay in a timely manner. As well as the customer understanding the promotion they participate in.

When: Just about any time you see a set of promotional paperwork rejected for “Customer did not activate with qualified programming”.

Where: CSG Work Order – New Connect Box

Navigation ~

1. Place the R00 number in the Serial Number field on the Common Search screen.
2. Using the mouse, select the Work Order icon (wrench).
3. After the receiver number in question is entered, use the mouse to select the Search option. You may also use the Enter key.

How:

Work Order History												
Display: All												
W/O #	Type	Status	Schd Date	Time	Bill Date	Entered	By	Changed	By	Tech	Sales Rep	Cmpgn
001	New Connect ALEJO RAUL Services:	Comp As Ordered	99/99/99	8Am-12pm	04/08/01	04/08/01	P38	04/08/01	P38	6300	13672 Cable	R2F
+Activation, +110 Sig Req, +Add'l Outlet, +Buy1g1free, +Latino 2 Pb												

- When the Work Order for the account in question opens, locate and start to examine the New Connect.
- In Services section, look for any promotion codes. The above example shows this account is activated with as a Buy One get One Free promotion.

There is some useful information to know in examining Promotion Codes -

1. Promotion codes should be put on the account the day the account is activated. If the promotion codes are placed on after the new connect, in a different work order, then typically the paperwork rejects for Customer not Activated with Qualified Programming. An examination of the Qual Codes in the Sales Comm - Receivers section is needed also.
2. The codes for the type of promotion and qual codes in Sales Comm

Promotion Name	Promotion Code	CSG Code	Qual Code needed
1,2,3 Great TVw/3 months	RDS	RDS3	None needed
1,2,3 Great TVw/out 3 months		-RDS no commitment	
Club DISH Free		-RCD Free	None needed
Club Dish DHP			
Customer Gift Program		-Retail Gift	None needed
FREE DISMOVE	RMVDR		
Digital Home Plan	RCHP	-Digi Tr	DIG100/150 or DIG150
DISHVR PLAN	RVR		
ALTERNATE DHP	RSUFDHP		
FREE DISH 500 UPGRADE R500			
FREE DISH	RDSH		
NO DISH EXCHANGE	RHIG		
ALTERNATE DGP	RSUFTVR		

This section of CSG is used for the following purposes :

1. To verify the equipment activated on a customers account.
2. To verify the date the equipment activated on a customers account.

By the end of this section, you should be able to :

1. Determine if there was a primary replacement receiver.
2. Verify if a receiver is active when Sales Comm has no record of it.
3. Verify how long a receiver has been activated on a particular account.

Account Equipment : - 8255909446243740

Serial Number	Outlet	Type	Rent/Purchase	Terminal Address	Status	Mode
50013204514	A	Smartcard	Purchased	11152000	Active	One-Way
R0032768715	A	Receiver-Id	Purchased	12142000	Active	SideCar

Functions:

Information

New

Remove

Services:

Events:

Messages:

Return To:

Status: Stock-Checkout

Location: 0000000000000001

Receipt

Printer Destination:

Print

Print

Additional Functions

Hit

Update

Cancel

In Depth Analysis – CSG – Account Equipment – Satellite Dish

Account Equipment : - 8255909446243740

Serial Number	Outlet	Type	Rent/Purchase	Terminal Address	Status	Mode
50013204514	A	Smartcard	Purchased	11152000	Active	One-Way
R0032768715	A	Receiver-Id	Purchased	12142000	Active	SideCar

Functions:

Information

New

Remove

Services:

Events:

Messages:

Return To:

Status: Stock-Checkout

Location: 0000000000000001

Receipt

Printer Destination:

Print

Print

Additional Functions

Hit

Update

Cancel

CSG – Account Equipment – Section One

Determining Which Receivers are Activated

Why: Any time there is a dispute in regards to customer information. CSG would be used as the proof. Such as, which customer has which receiver and if the receiver has been or never been active.

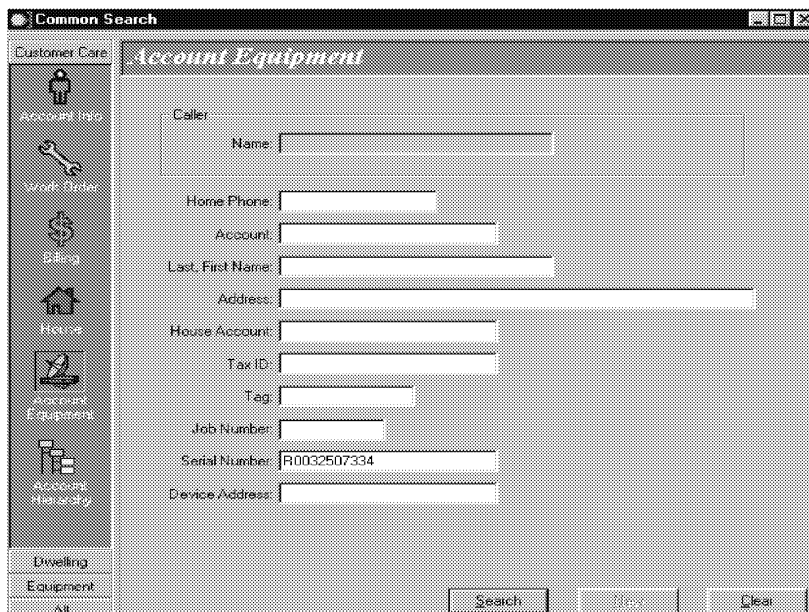
When: Any time a receiver does not show active in Sales Comm. Any time no information on the receiver shows in Sales Comm. Any time you would need to prove which receivers were on a particular account.

Where: CSG Account Equipment option

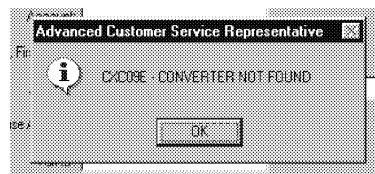
Navigation ~

1. Place the R00 number in the Serial Number field on the Common Search screen.
2. Using the mouse, select the Account Equipment icon.

How:



- After placing in the R00 number and selecting the Account Equipment icon, select the Search icon or the enter key.
- If the receiver is currently not active, you will see a message stating “ Converter Not Found.”



- If the receiver shows currently active, it will open the receivers screen.

Account Equipment :

Serial Number	Outlet	Type	Rent/Purchase	Terminal Address	Status	Mode
S0013520230	A	Smartcard	Purchased	11302000	Active	One-Way
R0031757613	A	Receiver/Id	Purchased	10102000	Active	SideCar
S0013206365	B	Smartcard	Purchased	11162000	Active	One-Way
R0032732128	B	Receiver/Id	Purchased	12142000	Active	SideCar

Functions:

Information

New

Remove

Services:

Activation: Top 100 Cd. Fox 5th West. 2R Dig/Thsp. 110 Sig Req. Dhp 1yr

Return To:

Status: Stock-Checkout

Location: 0000000000000001

Events:

Messages:

Printer Destination:

Print

Print

Additional Functions

Hit

Update

Cancel

- The above diagram shows two receivers active on a particular account. These receivers are currently active because of the Status field.
- R0031757613 shows listed in the primary slot. Sales Comm would have paid this receiver as the Primary, as long as the receivers were activated in this order.

CSG – Account Equipment – Section Two

Locating the Correct Activation Date

Why: The date the equipment activated effects all types of different commissions.

This is always important to determine. A receiver activated in the primary slot on an account activated after the account was in active status. This would imply an exchange and could help in your research. Also, if an active receiver does not show up in Sales Comm Receivers Screen it is important to view the activation date for corrections.

When: Any time the date of a receiver activation or deactivation needs verified.

Where: CSG Account Equipment option, Information Icon.

- Navigation ~**
1. Place the R00 number in the Serial Number field on the Common Search screen.
 2. Using the mouse, select the Account Equipment icon.
 3. Select search or enter.
 4. If there are multiple receivers, use the mouse to highlight the receiver in question.
 5. Select the Information icon.

How:

Advanced Customer Service Representative - Account Equipment :

File View Subscriber House Monetary Equipment Dispatch Maintenance Tools Window Help

Account Equipment :

Serial Number	Outlet	Type	Rent/Purchase	Terminal Address	Status	Mode
S0013520230	A	Smartcard	Purchased	11302000	Active	OneWay
R0031757613	A	Receiver-Id	Purchased	10102000	Active	SideCar
S0013206385	B	Smartcard	Purchased	11162000	Active	OneWay
R0032732128	B	Receiver-Id	Purchased	12142000	Active	SideCar

Functions: Information, New, Remove

Services: [Empty Box]

Events: [Empty Box]

Messages: [Empty Box]

Return To: Status: Stock-Checkout, Location: 0000000000000001

Receipt: ☐ Receipt, Printer Destination: [Empty Box]

Buttons: Review, Print

Additional Functions: Hi, Hi/Date, Panel

- Once the receiver in question is highlighted, select the information icon.
- This will open a separate screen.

Equipment Information :

Serial Number: R0031757613 Type: Receiver-Id System: 8255 Pin: 9000 Agent: 9400

Location: 8255909446306398 Status: Active Term Address: 10102000

Headend: Texas Model: EIRD Make: E Device Address: [Empty Box]

Assoc Equip: [Empty Box] Last Collected: [Empty Box] Address Mode: SideCar

Assoc Type: [Empty Box] Collection Status: [Empty Box] Access / IPPV: [Empty Box]

Rent/Purchase: Purchased Last Repair: [Empty Box] IPPV: ☐ Quantity: [Empty Box] Amount: [Empty Box]

Fast Poll: ☐ Number of Repair: 000 Shipped On: 10/10/00

Last Change: 04/09/01 Last Transaction: WCM Received: 10/10/00

Operator ID: 417

Services: [Empty Box]

Events: [Empty Box]

History:

Location	Status	Date	Tran	OpID
8255909446306398	Active	04/03/01	WCM	H17
8255909446306398	Disabled	04/08/01	WAC	ZZQ
8255909446306398	Active	03/10/01	SCU	K78
0000000000000001	Stock-Shelved	10/10/00	CIA	MAC

Buttons: Update, Cancel

- The lower right hand corner of this screen shows dates. The dates shown are of all the accounts this receiver has been activated and disabled on.

History

Billing : BREAU, JENNIFER - 8255909446243740 81 S WAXBERRY RD SPRING TX 77381 281-419-6656

Ledger | Statements | Future Stmt | Adjustment History

Date	From	To	Reference	Description	Amount	Balance
0515	0515	0615		<----- BALANCE DUE ----->	0.00	25.09
0515	0515	0602	BJ SRV	DISHNET LOCALS-HOUSTON PARTL-	3.05	25.09
0515	0515	0602	7F 7FSRV	DIGITAL HOME PLAN, PARTL-	22.04	22.04
0507			862027170	PAYMENT - THANK YOU	47.78	.00
0418	0503	0602		<----- BALANCE DUE ----->	0.00	47.78
0418				STATE/LOCAL TAX (SALES/GROSS R	2.81	47.78
0418			BJ SRV	DISHNET LOCALS-HOUSTON	4.99	44.97
0418			7F 7FSRV	DIGITAL HOME PLAN,	35.99	39.98
0410			53321IPV	CENTER STAGE (ALL D 05:00 A.M.	3.99	3.99
0405			847695157	PAYMENT - THANK YOU	43.54	.00
0318	0403	0502		<----- BALANCE DUE ----->	0.00	43.54
0318				STATE/LOCAL TAX (SALES/GROSS R	2.56	43.54
0318			BJ SRV	DISHNET LOCALS-HOUSTON	4.99	40.98
0318			7F 7FSRV	DIGITAL HOME PLAN,	35.99	35.99
0303			318462097	PAYMENT - THANK YOU	48.84	.00
0203	0203	0402		<----- BALANCE DUE ----->	0.00	48.84
0203				STATE/LOCAL TAX (SALES/GROSS R	2.87	48.84

Delinquency
Status: **Voluntary Disc**
Days:
Times Amount
30+ Days: 0 .00
60+ Days: 0 .00
90+ Days: 0 .00

Item Reversal
Partial Adjust

End Range Misc Adjust Close

- Starting at the bottom of the list, work upwards, like reading a Work Order.
- Receiver was Stock Shelved on 10/10/00. The receiver is in a warehouse not yet sold.
- On 03/10/01, this receiver was activated on the account.
- On 04/08/01, this receiver was deactivated off of the account.
- On 04/09/01, the receiver was activated again, on the same account. This is easy to determine because the account number is on the left of the status.

If a receiver in the primary slot shows it was activated after the account was activated then another receiver would have been in that primary slot before the present receiver. This would imply an exchange, or that the receivers on the account were swapped from slot A to slot B. If the receivers were swapped, this could effect commission payment.

CSG – Billing

“Green Dollar Sign”

This section of CSG is used for the following purposes:

1. This section of CSG is used to determine if the customer has paid their first bill.

At the end of this section:

One should be able to verify if any bill has been paid in full and on time.

In Depth Analysis – CSG – Billing – Green Dollar Sign

Balance Due – This shows the amount of the bill for one months worth of service. The first bill due after any connection (New connect or Reconnect) will always be for two months worth of service. The amount due is always listed in red.

Status – This field will state if the account is disconnected or if the account is still active. If it is active, the field will be blank.

Payment Thank You
This shows a payment made to the account. Any payments or credits made to the account will always be in blue, but payments will always say Payment Thank You or Credit Card Payment.

Billing : BREAU, JENNIFER - 8255909446243740 81 S WAXBERRY RD SPRING TX 77381 281-419-6656

Ledger | Statements | Future Strs | Adjustment History

From	To	Reference	Description	Amount	Balance
0516	0515		<----- BALANCE DUE ----->	0.00	25.09
0515	0602	BJ SRV	DISHNET LOCALS-HOUSTON PARTL	3.05	25.09
0515	0602	7F 7FSRV	DIGITAL HOME PLAN, PARTL	22.04	22.04
		862027170	PAYMENT - THANK YOU	47.78	.00
0503	0602		<----- BALANCE DUE ----->	0.00	47.78
			STATE/LOCAL TAX(SALES/GROSS R	2.81	47.78
		BJ SRV	DISHNET LOCALS-HOUSTON	4.99	44.97
		7F 7FSRV	DIGITAL HOME PLAN,	35.99	39.98
		5332NEW	CENTER STAGE (ALL D 05:00AM	3.99	3.99
		847695157	PAYMENT - THANK YOU	43.54	.00
0403	0502		<----- BALANCE DUE ----->	0.00	43.54
			STATE/LOCAL TAX(SALES/GROSS R	2.56	43.54
		BJ SRV	DISHNET LOCALS-HOUSTON	4.99	40.98
		7F 7FSRV	DIGITAL HOME PLAN,	35.99	35.99
		318462097	PAYMENT - THANK YOU	48.84	.00
0203	0203	0402	<----- BALANCE DUE ----->	0.00	48.84
0203			STATE/LOCAL TAX(SALES/GROSS R	2.87	48.84

Delinquency:
 Status: Voluntary Disc
 Days:
 Times: Amount
 30+ Days: 0 .00
 60+ Days: 0 .00
 90+ Days: 0 .00

Item Reversal
 Partial Adjust
 Add Range
 Micro Adjust
 Close

Close – This button will close the present screen you are looking at, and take you back to the previous screen you were examining.

CSG – Billing – Section One

Verifying Payment

Why: Most promotions have a charge back rule of “Equipment Reimbursements will be reclaimed on accounts for which the first billing statement for qualified programming has not been paid in full.” To verify if the conversion payment was charged back correctly, you would need to examine the customers bill.

When: Any promotional charge back where the promotion required the customer to the first bill in full and on time.

Where: CSG Billing, main screen.

Navigation ~

1. Place the Subscriber number (customer account number) in the Account field of the Common Search screen.
2. Using the mouse, select the Billing button (Green Dollar Sign.)

How:

Common Search

Customer Care
Dwelling
Equipment
All
Work Order
Home
Inventory
Account Equipment
Account Info
Billing

Billing

Lookup Format
View: L Ledger

Caller
Name:
Home Phone:
Account: 8255909170945619
Last, First Name:
Address:
House Account:
Tax ID:

Search New Clear

- Once the account number in question is entered use the mouse to select the Search button. One may use the enter key. There is no field for a receiver serial number.

Billing : LANGLEY,MIKE - 8255909170945619 9740 HADLEY DR SHAWNEE MISSION KS 66212 913-648-4955

Ledger | Statements | Future Stats | Adjustment History

Date	From	To	Reference	Description	Amount	Balance	Delinquency
				STATE TAXES	3.21	68.82	Status:
0603			479254022	PAYMENT - THANK YOU	67.08	65.61	Days:
0503			ZJ SRV	EXTASY 05/03	41.64	132.69	Times
0503			AB SRV	AMERICA'S TOP 50 05/03	36.64	91.05	Amount
0503			P9 PSSRV	AMERICA'S TOP 100 CD PKG 05/03	51.62	127.69	30+ Days: 0 .00
0427			60944F0N	E CLIPS PPV 04:30 P.M.	0.00	76.07	60+ Days: 0 .00
0427			60944F0N	E CLIPS PPV 04:30 P.M.	8.99	76.07	90+ Days: 0 .00
0423	0423	0622		<----- BALANCE DUE ----->	0.00	67.08	
0423				STATE/LOCAL TAX (SALES/GROSS R	3.14	67.08	
0423			EA SRV	ADDL RECEIVER ACCESS FEE	9.98	63.94	
0423			BK SRV	DISHNET LOCAL KANSAS CTY	9.98	53.96	
0423			AB SRV	AMERICA'S TOP 50	43.98	43.98	

Item Reversal
Partial Adjust

Adj Range Misc Adjust Close

- This will open up the section which contains the customers billing information.
- Select the button with the two arrows pointing down, until you reach the bottom of the bill. If you are starting off at the bottom of the bill, this will not be an option.
- Examine the amount of the first payment due. If the total payments received at least equal the amount before the next payment due posts, then the bill is paid in full and on time.
- In the above diagram, payment was received in full and on time.

Billing : ALEJO,RAUL - 8255909056525386 230 S CANAL ST APT H MERCED CA 95340 209-384-1627

Ledger | Statements | Future Stats | Adjustment History

Date	From	To	Reference	Description	Amount	Balance	Delinquency
0526			671846152	PAYMENT - THANK YOU	71.96	40.90	Status:
0524				LATE CHARGE	5.00	112.94	Days:
0523	0608	0707		<----- BALANCE DUE ----->	0.00	107.94	Times
0523			U SRV	DISH LATINO DCS ENG/SPAN	30.99	107.94	Amount
0523			EA SRV	ADDL RECEIVER ACCESS FEE	4.99	76.95	30+ Days: 1 .00
0408	0408	0607		<----- BALANCE DUE ----->	0.00	71.96	60+ Days: 0 .00
0408			U SRV	DISH LATINO DCS ENG/SPAN	61.98	71.96	90+ Days: 0 .00
0408			EA SRV	ADDL RECEIVER ACCESS FEE	9.98	9.98	

- In the diagram above, the first bill was paid in full, but not on time.
- The Payment – Thank You note is after the next balance due.

CSG – Account Info – Blue Man

This section of CSG is used for the following purposes:

1. To record notes on the customer account and for quick glance at the current status of the customer's account (Active, Disconnected or Soft Disconnected).

By the end of this section, you should be able to:

1. Distinguish the different types of useful notes, such as Return Mail and exchanges.

Advanced Customer Service Representative - Account Information - 8255909170948829

File View Subscriber History Monetary Equipment Dispatch Maintenance Tools Window Help

Account Information - 8255909170948829

Account Info Services

Account
Last First: Suffix: Home Phone:
Address 1: Business Phone:
Address 2:
City: State: Zip: Tax Type:
Account: VP: Tax ID:
Statement Cycle Day:
Bill From:
Bill To:
Shel Bal:
Dispute Amt:

Summary
Current Balance:
Monthly Rate:
PFV Balance:
Last Pay Date:
Last Pay Amt:
Delinquent Days:
Delinquent Amount:
Status:
Connected:
Disconnected:
Created:
External:
Delinquency:
Internal:

Messages
Print Method History Bill To Note Email

Perm	Op	Date	Text
C48		05/14/01	MAISON COACH ADDED FROM FREE CODE FOR RETAIL. CST
8A2		05/14/01	PER OPEN NC REP. CANCELLED W/O. 95/99 IN THE SCHEDULE DATE AND NO NOTES STATING INSTALL WAS CMPLTD... RFGSS

Sub has no messages

PN Special Request Cancel Update Cancel

In Depth Analysis – CSG Account Info “Blue Man”

Account – This box contains the customer information like name, address and phone number. None of this information can be given to a retailer.

The **Account Number** is also located in this box. This number determines the type of account the system believes the account to be.

All account start with 8255 – if it is followed by:

909: This is a normal residential account.

101 or 110: This counts as a residential account, but it was previously a SNG customer. Please see The Advanced section of the Business Rules.

404: This is a retailers showroom account.

202: This is an employee account.

707: This is a commercial account number.

Remote Picture – This quick glance will tell you the current status of the account. If the Remote looks like the diagram, the account is currently active. If the remote has one line drawn over it at an angle, the account is currently in a soft disconnect. And if the remote has an “X” drawn over it, then the account is currently hard disconnected.

Account Information: 8255909170948829

Account Info Services

Account: SANCHEZ RITO Sat: [Unknown] Home Phone: 620 232-1366 Business Phone: 000 000-0000 ID: [] Tax Type: [Not Provided/Requested] Tax ID: [000000000]

Address 1: 203 W WASHINGTON ST City: PITTSBURG State: KS Zip: 66762-5154

Account: 8255 90 917 0948829 VIP: []

Statement Cycle Day: 02 Bill From: 05/14/01 Bill To: 07/13/01 Stmt Bal: 75.49 Dispute Amt: 0.00

Memo: Pymt Method: History: Bill To: More: Email: []

Perm	Op	Date	Text
AD		05/14/01	NAHON/ALACH ADDED BIRTH FREE CODE FOR RETAIL. DSI
BA2		05/14/01	PER OPEN NC REP, CANCELLED W/O. 99/99 IN THE SCHEDULE DATE AND NO NOTES STATING INSTALL WAS CMPLTD.RRCSS

Summary

Current Balance: 75.49
Monthly Rate: 35.98
PPV Balance: 0.00
Last Pay Date: 000000
Last Pay Amt: 0.00
Delinquent Days: 0
Delinquent Amount: 0.00

Status

Connected: 05/14/01
Disconnected: 05/14/01
Created: 05/14/01
External:
Delinquency:
Internal:

PIN Special Request [] Update Cancel

Memos – This section records notes left by the CSR agents in regards to activities on the account.

Status – This section will state the date the account was created (first placed into our system), connected (the last connection date the account had) and if it has ever been hard disconnected (the last date it hard disconnected). This box is a quick glance to see if the account has ever had a disconnect, before checking the work order.

CSG – Account Info – Section One

Reading Notes

Why: Notes of value to our research are found on the accounts. If the receiver is switched, sometimes the original R00 number is placed in the notes. If the account is in a soft disconnect for return mail, a Return Mail note is always on the account.

Peculiar or unusual problems may have notes on an account that helps point you in the right direction to solve it.

When: When an account has any Disconnects (Voluntary or Soft) or exchanges.

When reviewing the original receiver number.

Where: CSG Account info, main screen.

Navigation ~

1. Place the R00 number in the Serial Number field of the Common Search screen.
2. Using the mouse, select the Account Info icon (Blue Man).

How:

The screenshot shows a web application window titled 'Common Search'. On the left is a vertical navigation menu with icons and labels: 'Customer Care', 'Drilling', 'Equipment', 'All', 'Work Order', 'Order', 'Home', 'Inventory', 'Account Equipment', and 'Account Info' (which is highlighted with a blue background). The main area of the window is titled 'Account Info'. It contains a 'Lookup Format' section with four radio buttons: 'Equipment Info', 'Account Info' (selected), 'Tracking', and 'Alpha Search'. Below this are several input fields: 'Caller Name', 'Home Phone', 'Account', 'Customer', 'Last, First Name', 'Address', 'House Account', 'Tax ID', 'Tag', 'Job Number', 'Serial Number' (which contains the text 'R0031700563'), 'Device Address', and 'Login ID'. At the bottom right of the main area are three buttons: 'Search', 'Clear', and 'Close'.

- Once the receiver number in question is entered use the mouse to select the Search button.
- One may also use the enter key.

The Most Common notes that help our research is the following :

1. **Return Mail:** This note will explain an Open Voluntary Disconnect, and can be used to give an exception on a completed Voluntary disconnect.
2. **RA number:** These numbers state an exchange has happened through this account between the customer and RA. Sometimes the original R00 number on the account is recorded with this note.
3. **"Hit":** A hit is a technical term for when a receiver is shut down and then immediately placed back on the account. Although it may solve receiver problems, Sales Comm does not always recognize the receiver re-activating. This can be helpful when trying to determine why an account showed deactivated when the work order shows no reason.

Account Information - FOX JAMES - 8255909041420800 4151 DELMON LN APT B SPRINGDALE AR 72762 501-872-7532

Account Info Services

Account
Last, First: FOX JAMES Sal: Mr Home Phone: 501 872-7532
Address 1: 4151 DELMON LN APT B Business Phone: 000 000-0000
Address 2: ID: AUTH--LISA
City: SPRINGDALE State: AR Zip: 72762-2178 Tax Type: Not Provided/Requested
Account: 8255 90 904 1420800 V.P.: Tax ID: 000000000
Statement Cycle Day: 11
Bill From: 05/26/01
Bill To: 06/25/01
Smt Bal: 177.71
Dispute Amt: 0.00

Memos Print Method History Bill To More E-mail

Perm	Op	Date	Text
A30		05/16/01	CUSTOMER CALLED IN WANTING TO KNOW WHERE HER LINE HAD CHECK WAS. I TOLD HER THE CODE WAS PUT ON THE ACCOUNT BUT SHE WASNT CREDIT CARD AUTH. I TOLD HER THAT IT WILL TAKE 12 CONSEC MONTHS WITH QUAL PROG TO GET THE \$199 BACK. SHE SAID THE DEALER TOLD HER 30 DAYS. I TOLD HER TO CONTACT DEALER. RETAIL SERVICES
P	0P9	05/16/01	CORP CALL DEALER C TO CHANGE PROMOTION. CALLED DST. THEY SAID THEY WOULD NEED TO CONFIRM INFO FROM RETAIL SERVICES AND THEN THEY CAN PX ADCT. ADVISE DEALER TO CALL RETAIL SERVICES. ESTHER/CCD
	08C	05/16/01	"DISH SUPPORT" RETAILER HAD CI TO ADV THAT CUST WAS SETUP UNDER WRONG PROMO/WAS TO BE SETUP UNDER DRP/RETAILER WILL BE CALLING RETAIL SERVICES
	4B1	04/22/01	CCI TO 7 BILL ADDED LISA ON ACCOUNT B/C NOTE ON 3/19/01
	3W6	03/28/01	CCI TO GET ADDRESS TO SEND PAYMENT TO. CUS WILL MAIL OUT MONEY ORDER ON THE 1ST
	590	03/19/01	CCI WITH LINES RUNNING THROUGH HIS SCREEN AND IT DISTORTS THE PICTURE, HAD HIM CHANGE OFF OF CHANNEL 3 AND THEN BACK AND IT IMPROVED BUT THEN IT CAME BACK. EXPI D TO HOOK

Subscriber has permanent memos. Subscriber 34 days delinquent

Summary
Current Balance: 194.47
Monthly Rate: 76.48
FPV Balance: 19.95
Last Pay Date: 04/19/01
Last Pay Amt: 74.75
Delinquent Days: 34
Delinquent Amount: 86.96
Status:
Connected: 01/26/01
Disconnected: 000000
Created: 01/26/01
External
Delinquency
Internal: Delinquent

FIN Special Request Transfer Update Cancel

- If the receiver is currently active the general information screen will open
- Utilize the pull down bar on the side of the notes to scroll down to the first note placed on the account.
- Going by the dates, look for the type of note you are trying to find.

Never give out any specific customer information to a retailer. The retailer can ask if it is a specific person and you can tell them if they are correct or not. Same with the phone number and exact address, but the information may not be stated if they do not know.

CSG – All Sections – Retention Examination

Answer the following questions. Use the diagrams on the following pages for applicable questions.

1. What are the three main purposes for using the work order?
2. Which field in the Account Equipment section shows if the receiver is currently active or disabled?
3. Which work order box should contain the Promotion Code describing the customer's promotion?
4. "-Top 100, +Top 50" means what?
5. An Open Non-pay Disconnect means what?
6. When the Information button is selected in the Account Equipment section, what will it show you?
7. The picture of the remote in the Account Info section may have one or two slashes. What does each slash mean?
8. If the account number starts with 8255110 – what type of account is this?

Bonus Question – If the "Converter Not Found" message appears in CSG, does it mean this receiver was never activated? Why or why not?

Sales Comm – Credit Card Verify “Yellow Phone”

This section of Sales Comm is used for the following purposes:

1. To verify the response of a credit card being run on a promotion.
2. To determine which Web Claim ID number belongs to which specific person.
3. To verify if the retailer updated the claim form or not, and with which receivers.

By the end of this section, you should be able to:

1. Give a retailer advice on processing credit cards on-line.
2. Determine if the Promo Claim Entry screen has the right customer information for the claim form showing.

Echostar Sales Commissions System - [Commission System Users]

Menu: Action Edit Back Field Record Query Window Help

04/03/01 11:52:49 HELDIAS CMACREDIT

Credit Card Transaction Info.

Phone Number	Seller Promo	Source	Response	Date Verified

Web Claims

Web Claim ID	Seller Promo
CSG Acc No	External Source No
Subscriber Phone No	Contract No
Subscriber Name	CAN
Seller Name	

Web Claim Details

Receiver CA No	Promo Claim Id	Comm promotion	Dealer Submit Date	Download date

Count: 0

1. **Credit Card Transactions Info.** – This whole section is used to determine if a credit card was approved or rejected when processed on the Web Site.
If the credit card is rejected, all the fields in the other sections will be blank, as no form was processed.
2. **Web Claims** – This section is used to determine which business ran the claim form. Which customer and which promotion the claim form was for. The web claim ID number is specific to these factors.
Web Claim Details – These fields will show which receivers the retailer has updated the claim form with. When the retailer updates the claim form Sales Comm “Promo Claim Entry” will be able to download the customer and receiver information from the claim form.
All claim forms generated MUST be updated by the retailers.

Web Claim ID – This is the computer generated number printed on the promotion claim form. This number will only generate if the customer is approved to participate in the promotion (typically involving a credit card) and is specific to the customers phone number, credit card, and the retailers dealer number. The name in the **Subscriber Name** field which appears with this ID number will always be the name the dealer had placed on the claim form when approving the promotion paperwork.

Source – This field will state Seller or CSCWEB. Seller is stating that a retailer has run the credit card for the promotion. CSCWEB would state the credit card was run via Customer Service of DISH Network.

Response – This will state whether or not the credit card was approved.

The screenshot shows the 'Echostar Sales Commissions System - [Commission System Users]' window. It features a menu bar (Action, Edit, Block, Field, Record, Query, Window, Help) and a toolbar. The main area is divided into several sections:

- Credit Card Transaction Info:** A table with columns: Phone Number, Seller Promo, Source, Response, Date Verified. Annotations point to the 'Source' and 'Response' columns.
- Web Claims:** Fields for Web Claim ID, CSG Acct No, Subscriber Phone No, Subscriber Name, Seller Name, Seller Promo, External Source No, Contract No, and CAN. Annotations point to 'Web Claim ID', 'Subscriber Phone No', and 'Seller Name'.
- Web Claim Details:** A table with columns: Receiver CA No, Position, Promo Claim Id, Comm promotion, Dealer Submit Date, Download date. Annotations point to 'Receiver CA No' and 'Position'.

At the bottom left, it says 'Count: 0'.

Phone Number and Subscriber Phone No – One of these fields is where you would enter in the customer phone number to verify the Web Claim ID number. The **Phone Number** field is the best place to enter the phone number on promotions that require a credit card. It will show you the Web Claim ID number if it was approved, and the rejection reason if it was not approved. If the promotion does not require a credit card however, then it must be placed in the **Subscriber Phone No**. This will populate all the normal fields, including the Web Claim ID, just not any of the Credit Card Transaction Info. fields

Receiver Position – This will state which position the receiver was updated in. 1 would be the first receiver updated, 2 would be the second receiver updated.

Seller Name – This field contains the business name that generated the claim form for the promotion. A customer can be approved once per promotion per retailer. If the customer has gone to multiple businesses, then you would need to verify you have the right business when determining the Web Claim ID number.

Seller Promo – This is the promotion code for the type of promotion the customer was approved for.

Sales Comm – Credit Card Verify – Section One – How to Verify Response to Credit Card Qualifications

Why: Retailers occasionally will have problems trying to generate a claim form. Most are caused by the response of processing the form. One will need to be able to help walk a retailer through the process and explain the error messages to them.

When: Any time a problem arises with generating a claim form.

Where: Credit Card Verify, “Credit Card Transaction Info.” section.

Navigation –

1. Select the Credit Card Verify option from the main menu.
2. Hit F7.

How:

- The cursor should start in the Phone Number field.
- Type in the customer’s phone number. Make sure this is the same phone number the retailer is using when trying to process the claim form.

Echostar Sales Commissions System - [Commission System Users]

04/05/01 13:56:51 HELDUAS CMKREDH

Credit Card Transaction Info.

Phone Number	Seller Promo	Source	Response	Date Verified
3035500729				

Web Claims

Web Claim ID: _____ Seller Promo: _____

CSC Acct No: _____ External Source No: _____

Subscriber Phone No: _____ Contract No: _____

Subscriber Name: _____ CAN: _____

Seller Name: _____

Web Claim Details

Receiver CANo	Position	Promo Claim Id	Comm promotion	Dealer Submit Date	Download date

Enter a query: press F8 to execute, Ctrl+Q to cancel
Count: 6 ENTER QUERY

- Hit F8.
This will populate all the applicable fields if the phone number is valid.

Echostar Sales Commissions System - [Commission System Users]

04/20/01 13:55:51 HELD.JAS ONKREDIT

Credit Card Transaction Info.

Phone Number	Seller Promo	Source	Response	Date Verified
3036500728	DIG150-1	SELLER	 Invalid Credit Card Number. Make sur	15-AUG-200
3036500728	01FREENO	SELLER	 Invalid Credit Card Number. Make sur	14-FEB-200

Web Claims

Web Claim ID: Seller Promo:

CSG Acct No: External Source No:

Subscriber Phone No: Contract No:

Subscriber Name: CAN:

Seller Name:

Web Claim Details

Receiver CAN No	Promo Claim Id	Comm promotion	Dealer	Submit Date	Download date

Count: 2

- Verify from the Seller Promo field which claim form the retailer is trying to generate. Especially if the phone number has been used for multiple claims.
- Verify the response and explain the options the retailer has.

Response - This will show one of the following messages, if "Seller" is listed in the Source field:

1. **Approved** - The retailer was able to generate a claim form with claim ID number.
 2. **Invalid Credit Card Number** - Make sure the card number is entered correctly. Have the retailer verify the credit card number with the customer.
 3. **Cannot validate this card for the promotion. Please try another card** - This message is stating the retailer could not generate a claim form. The card could not have enough available funds, it could be a debit card, or it could be a type of credit card we do not accept. Occasionally, the website will combine this message with "Warning - This card has been approved by another seller". This is stating that another retailer has approved a claim form using this credit card, prior to the attempt to generate a new claim form by the current retailer. The fact the credit card was used by a different retailer to generate a claim form has no effect on being currently rejected for this claim form.
 4. **This credit card has already been approved for this (promotion type)** - This message is stating to the retailer a claim form has already been run using this credit card and this promotion. The reprint option needs to be used to reprint the already generated claim form.
- Other messages may appear if the credit card was run on the CSC Web Site.
These responses do not effect our research, nor will a retailer see them on the Web Site.

Do not assume the problem in generating a claim form lies within the Web Site. Do not assume that one just needs to explain an error message.

Here are a couple hints about credit cards that might help solve a problem:

1. Four credit cards the Web Site will accept: Visa, MasterCard, American Express, and Discover.
2. American Express has 15 digits, Visa, MasterCard, and Discover have 16.
3. American Express will always start with a 3, Visa a 4, MasterCard a 5 and Discover card a 6. The card is not eligible if the credit card starts with any other number.
4. Debit cards should not work. Certain debit cards have a line of credit available after the account is out of funds, and those will approve. Debit cards are not acceptable for Promotions offered.

Why: Retailers are required to update their claim forms. Retail Services uses the term: updating
After an install is completed the retailer needs to go the Retailer Web Site. Enter the receiver(s) installed at the customers home on the created Promotion claim.

If the retailer accidentally updates the claim form with the wrong R00 number the Promo Claim Entry screen may download the wrong customer information. This will stop promotional payments or pay commissions under the wrong customer.

When: Any time the Promo Claim Entry screen shows one of the following

- Two sets of paperwork for one customer.
- Rejected paperwork for Receiver not Associated with Seller.
- When the retailer states they were not paid for promotion paperwork for a customer, and the paperwork shows a different customers name in the Promo Claim Entry.

Where: Credit Card Verify, “Web Claims” section.

Navigation ~

1. Select the Credit Card Verify option from the main menu.
2. Place the cursor in any of the fields in the Web Claims section.
3. Hit F7

How:

- The cursor should start in the Web Claim ID field.
- Type in the Web Claim ID number of the claim in question.

- Hit F8.
This will populate all applicable fields if the Web Claim ID number is valid.

Echostar Sales Commissions System - [Commission System Users]

04/30/01 17:08:04 HELDJAS (MCR001)

File Edit View Field Record Query Window Help

Credit Card Transaction Info.

Phone Number	Seller Promo	Source	Response	Date Verified

Web Claims

Web Claim ID: 349179 Seller Promo: 0100CABLE

CSG Acct No: External Source No:

Subscriber Phone No: 3036500750 Contract No:

Subscriber Name: DEBRA VINNOLA CAN

Seller Name: DISCOUNT ELECTRONICS INC

Web Claim Details

Receiver CA No	Promo Claim Id	Comm promotion	Dealer Submit Date	Download date

Count: 1

- Verify the name in the “Subscriber Name” field to the web claim ID number. This claim number belongs to only this person, and the Promo Claim Entry screen should also reflect that.

Sales Comm – Credit Card Verify – Section Three

Verifying the Receivers a Claim Form is Updated With

Why: A promotion claim form updated wrong on the Web Site or not updated at all will cause commission payment problems. It is important to pin point what the problem is. Also to be able to explain to a retailer how to avoid the mistake in the future.

When: Any time a promotion paperwork error was caused and needs to be corrected.

Where: Credit Card Verify, Web Claim Details section.

Navigation –

1. Select the Credit Card Verify option from the main menu.
2. Place the cursor in any field in the Web Claims section.
3. Hit F7.

How:

- The cursor should start in the Web Claim ID field.

- Type in the Web Claim ID number of the claim in question.

- Hit F8.
This will populate all applicable fields if the number is a valid Web Claim ID number.

- Compare the R00 number updated to the Web Claim ID number and the customer name. This customer should have this receiver. The promotion paperwork should be Web Claim ID number 1377273.

Wrong Information for Claim Number Example

The following diagrams illustrate how the wrong information is associated with a claim ID number. Also, how the Credit Card Verify screen can help solve the problem.

When searching by the Web Claim ID number 530834 (in the black circle), this pulls open a set of "Digital 150 – 2 Receiver Plan" paperwork. This consists of three screens – the Primary, the Additional, and the Additional Installation payment.

EchoStar Sales Commissions System - [Commission System Users]

30-APR-2001 17:23:25 HELDIAS CMFRMO

Seller Promo Claims

Seller Number: 24596 Primary Customer Number: 34179
 Seller Name: DISH TV DIGITAL AUDIO VIDEO
 Promotion: DIG150-2 DIGITAL 150 PLAN - AT150 2 RECEIVERS
 Ship To Address:
 Subscriber Acct No: 8255909444965252 HARRIS SANDRA
 City: MISSOURI CITY State / Zip Code: TX 77489
 Subscriber Phone No:
 Receiver Serial No: R0ECTK222640 Contract No:
 Status / Effective Dt:
 Conditional Access No: R0029604266 Echostar Seller No:
 Source: NONE Company Name:
 Qualification Dt: 15-SEP-2000 Dist. Ref Name:
 Dequalification Dt: External Source #:
 Activation Dt: 15-SEP-2000 CAN:
 Distributed Dt: 29-SEP-2000 Name:
 Promo Claim ID: 347200 Source:
 Web Claim ID: 530834 Certificate No:
 Rejection Reason:
 Claim Comments: HOLD-CLAIM ENTERED ON WEB Creation Dt: 22-SEP-2000
 Hold-Override Reason: Rejection Dt:
 Approval Dt: 25-SEP-2000
 Commitment: Transferred to CSG: Hold?: Process Dt: 28-SEP-2000

Hold History Qualifications Seller INFO Override? Back to Claims

Enter value for: External System Seller Reference Count: 3

EchoStar Sales Commissions System - [Commission System Users]

30-APR-2001 17:23:25 HELDIAS CMFRMO

Seller Promo Claims

Seller Number: 24596 Primary Customer Number: 34179
 Seller Name: DISH TV DIGITAL AUDIO VIDEO
 Promotion: DIG150-2A DIGITAL 150 PLAN - AT150 ADDITIONAL RECEIVER
 Ship To Address:
 Subscriber Acct No: 8255909445003822 HAVELTOM
 City: ROSHARON State / Zip Code: TX 77583
 Subscriber Phone No:
 Receiver Serial No: RLECLK26130F Contract No:
 Status / Effective Dt:
 Conditional Access No: R0026810593 Echostar Seller No:
 Source: NONE Company Name:
 Qualification Dt: 20-SEP-2000 Dist. Ref Name:
 Dequalification Dt: External Source #:
 Activation Dt: 20-SEP-2000 CAN:
 Distributed Dt: 29-SEP-2000 Name:
 Promo Claim ID: 347200 Source:
 Web Claim ID: 530834 Certificate No:
 Rejection Reason:
 Claim Comments: HOLD-CLAIM ENTERED ON WEB Creation Dt: 22-SEP-2000
 Hold-Override Reason: Rejection Dt:
 Approval Dt: 25-SEP-2000
 Commitment: Transferred to CSG: Hold?: Process Dt: 28-SEP-2000

Hold History Qualifications Seller INFO Override? Back to Claims

Enter value for: External System Seller Reference Count: 3

EchoStar Sales Commissions System - [Commission System Users]

30-APR-2001 17:23:25 HELDIAS CMFRMO

Seller Promo Claims

Seller Number: 24596 Primary Customer Number: 34175
 Seller Name: DISH TV DIGITAL AUDIO VIDEO
 Promotion: DIG150-2IN DIGITAL 150 PLAN - AT150 2 RECEIVERS INSTALL
 Ship To Address:
 Subscriber Acct No: 8255909445003822 HAVELTOM
 City: ROSHARON State / Zip Code: TX 77583
 Subscriber Phone No:
 Receiver Serial No: RLECLK26130F Contract No:
 Status / Effective Dt:
 Conditional Access No: R0026810593 Echostar Seller No:
 Source: NONE Company Name:
 Qualification Dt: 20-SEP-2000 Dist. Ref Name:
 Dequalification Dt: External Source #:
 Activation Dt: 20-SEP-2000 CAN:
 Distributed Dt: 29-SEP-2000 Name:
 Promo Claim ID: 347200 Source:
 Web Claim ID: 530834 Certificate No:
 Rejection Reason:
 Claim Comments: HOLD-CLAIM ENTERED ON WEB Creation Dt: 22-SEP-2000
 Hold-Override Reason: Rejection Dt:
 Approval Dt: 25-SEP-2000
 Commitment: Transferred to CSG: Hold?: Process Dt: 28-SEP-2000

Hold History Qualifications Seller INFO Override? Back to Claims

Enter value for: External System Seller Reference Count: 3

However, the customer name and the customer account number are different between the main receiver screen and the additional receiver screens. The Web Claim ID number remains the same. The claim ID number can only belong to one person. Now one needs to verify which one of those customers it should belong to.

Echostar Sales Commissions System - [Commission System Users]

Action Edit Back Field Record Query Window Help

04/00/01
17:54:35

HELP/NAVS
CHECK/PRINT

Credit Card Transaction Info.

Phone Number	Seller Promo	Source	Response	Date Verified

Web Claims

Web Claim ID	530834	Seller Promo	DIG150-2
CSG Acct No		External Source No	
Subscriber Phone No	2014305312	Contract No	
Subscriber Name	SANDRA HARRIS		CAN
Seller Name	DISH TV		

Web Claim Details

Receiver CANo	Promo Claim Id	Comm promotion	Dealer Submit Date	Download date	
1	R0029604265	3472700	DIG150-2	21-SEP-2000	22-SEP-00
2	R0028810593	3472700	DIG150-2A	21-SEP-2000	22-SEP-00

FRM-41051: You cannot delete records here.
Count: 1

Usually such problems are caused by the claim form being updated with the wrong receiver numbers. Notice the second receiver number updated, R0028810593. This receiver is not on Sandra Harris account, but rather, on Tom Havel's account. It was updated with Sandra's claim, but not actually activated on her account. The Promo Entry Screen downloaded the wrong customer information for the receiver and the Web Claim ID number.

By the end of this section, one should be able to:

1. Move from one section of Oracle to the other
2. Build a “Favorites” list.
3. Be able to find the options used throughout the Oracle sections.



When Oracle is first opened, three screens will appear.
 The white back ground, the gray tool bar, and the green navigation screen.
 This section will focus on using the navigation screen.

Oracle – Navigator – Section One

Why: Retail services uses two specific sections of Oracle:

One section to verify where receivers were or whom shipped to. The second section to verify dealer information and total payment amounts.

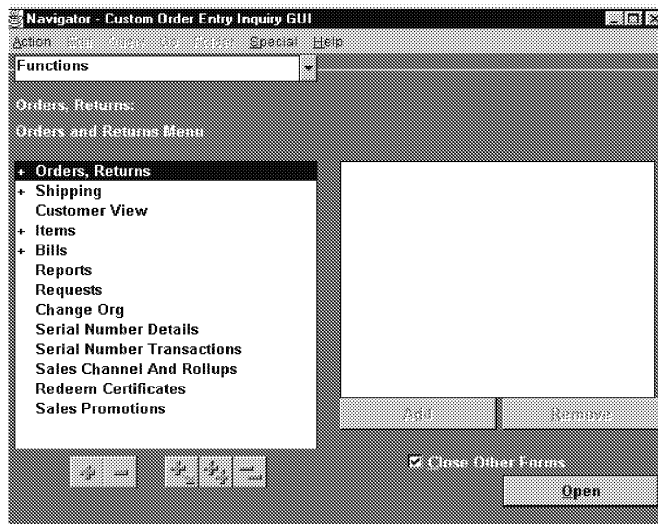
When: Any time one needs to get into a section of Oracle that is needed.

Where: Oracle Navigator, main screen, Responsibilities menu

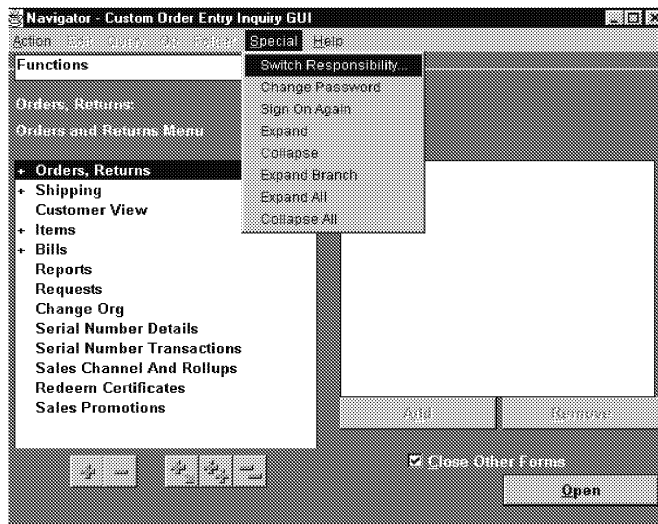
Navigation ~

1. Select the Special option.
2. Select Switch Responsibility

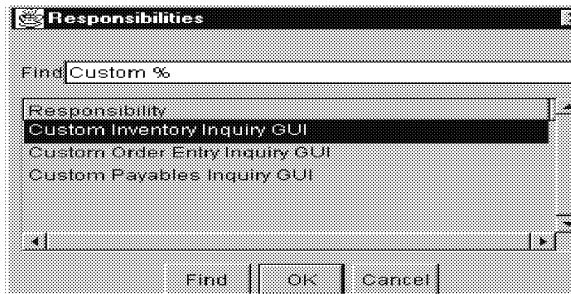
How:



- Select the word Special from the gray bar. This will open a pull down menu.



- Choose the Switch Responsibility. The top option on the list. This will open the Responsibility menu.



- From this menu, you can select the option you need to access.

This section will also always open every time you log into Oracle.

Oracle – Navigator – Section Two

Building Your Favorites List

Why: Having this list ready with the options you use on a regular basis saves you time.

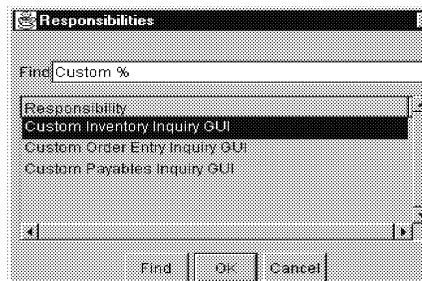
When: The first time you access Oracle one should build a top ten list.

Where: Oracle Navigator, main screen.

Navigation –

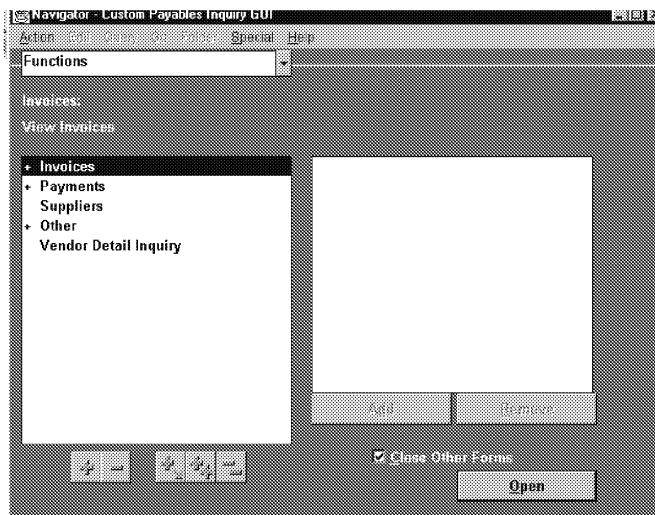
1. Select which section of Oracle needed.
2. Find the options listed on the Parent List you will use on a normal basis.
3. Using the mouse, left click on the option once to highlight it.
4. Select the Add button.

How:

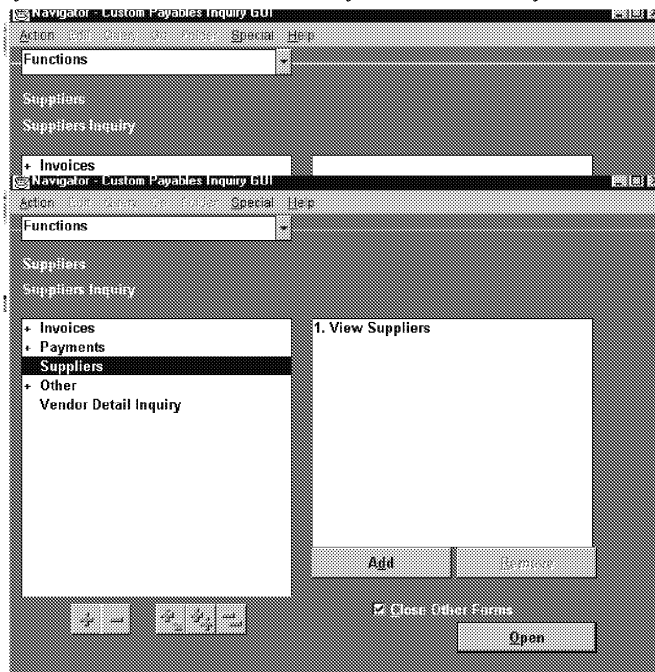


- First select the section of Oracle you wish to build the top ten list for. The training manual will start with the last option on the diagram, Custom Payables Inquiry.

- Highlight the option and select the OK button.

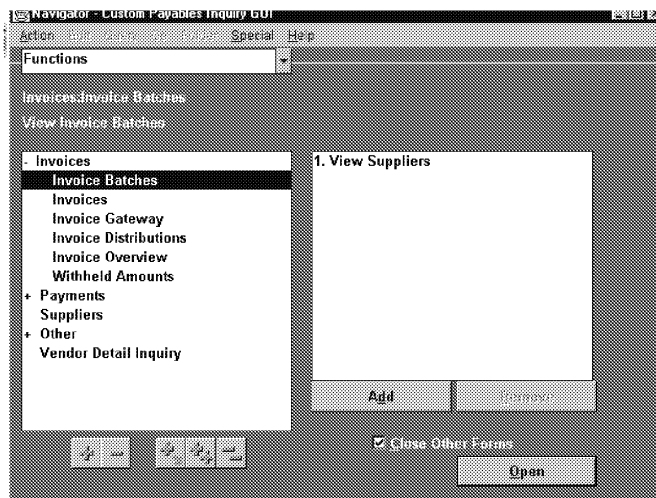


- Once you select the section of Oracle you wish to build your favorites list for, one of the options will already

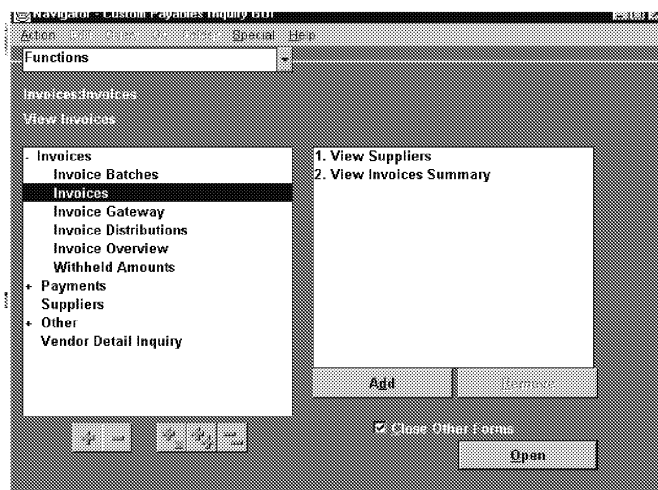


be highlighted on the parent list.

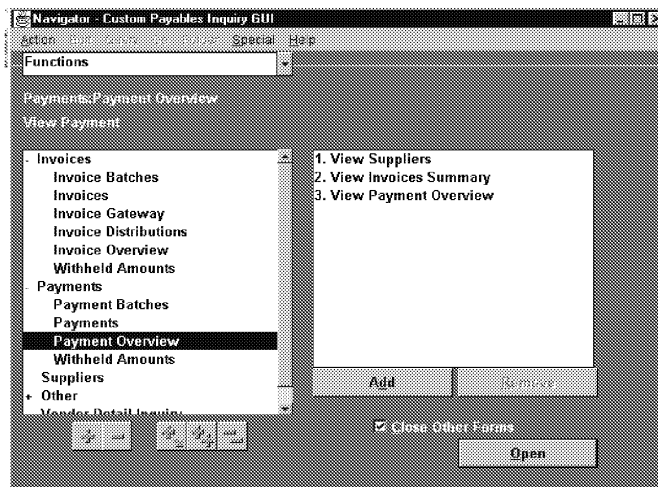
- Use the arrows keys, or the mouse, to move highlight the option you need.
- For this example, select Suppliers.
- Once an option is highlighted select the Add button. Then the option chosen on the favorites list will appear.
- Once completed highlight the Invoices option. Then select the Plus Sign button at the bottom of the Parent list.



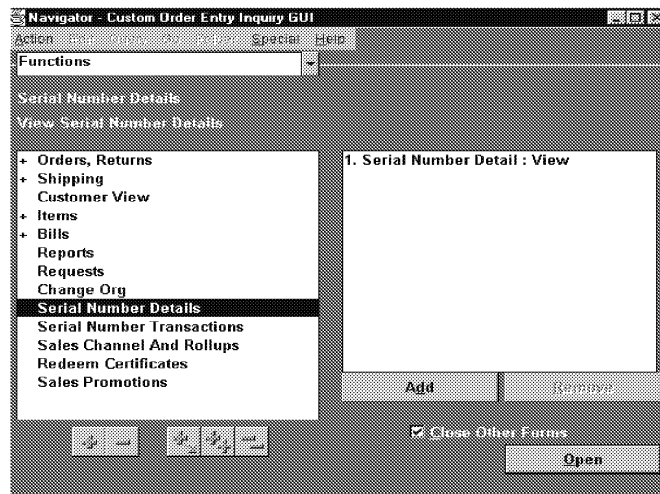
- This will open all the options underneath the Invoices selection.
- Highlight the Invoices without the minus sign. Add that to your favorites list.



- Add the Payment Overview option to the favorites list. This selection is underneath the Payments option.



- The Favorites list for this section of Oracle is complete.
- To build the Favorites list in the Custom Order Entry side of Oracle. Enter that section, highlight the Serial Number Details option, and select add.
- This is the only option you need for this list.



- Notice when entering one option of Oracle, the selections from the previous option is no longer listed. This is correct. Oracle will store your selections on the Favorites list under each particular section.

Oracle – Customer Order Entry Serial Number Details

This section of Oracle is used for the following purposes:

1. To verify to whom the receiver is invoiced to.
2. To get the model number and dealer information of whom it is invoiced to.

By the end of this section, you should be able to:

1. Determine the model number of the receiver, as well as who it was invoiced to, for any unit.
 2. Determine the difference between the various types of invoicing, pallet issues, and exchange problems.
- For this option of oracle, three separate screens are utilized.

Serial Number Details

Serial Number: Ca Num:

Sr Num: Current Status:

Promotion: Part Number:

Last Transaction Details

Last Transaction Information (pertains to Order/RMA only):

End Seller Name:

Order/RMA Number: Order/RMA Type:

Customer Number: Customer Name:

Ship-To City: Ship-To State:

More Serial Number Details

Manufacturer: Mfg. Date: Mfg. Pallet ID:

Destination: Date Entered: Pallet Mfg. Date:

Part Number: Pallet ID:

Model Number: Receiver Manufacturer:

Attributes

Attribute1	Attribute2	Attribute3	Attribute4	Attribute5
Attribute6	Attribute7	Attribute8	Attribute9	Attribute10

In Depth Analysis – Oracle Serial Number Detail : View

Serial Number Details

Action Edit Query Go Filter Control Help

Serial Number Details

Serial Number: Ca Num:

Sc Num: Current Status:

Promotion: Part Num (INV):

Pull Down Menu – This arrow is used to switch between the three different sections of Serial Number Detail View. The Serial Number Details screen, the Last Transaction Details screen, and the More Serial Number Details screen. The will also show the name of the section you are currently in

Ca Num – This is where the R00 number is placed.

End Seller Name – This field will contain the business name of the retailer who will be paid for the activation. Typically, this name will match the name in the Customer Name field. This field can also say /RO. This would mean the receiver came from DISH Network. It will not pay any retailer upon activation.

Last Transaction Details

Action Edit Query Go Filter Control Help

Last Transaction Details

Last Transaction Information pertains to Order RMA only:

End Seller Name:

Order RMA Number: Order RMA Type:

Customer Number: Customer Name:

Ship To City: Ship To State:

Customer Name – This field will contain the business name of the retailer who the unit was shipped to. Typically, this name will match the End Seller Name field. This field can also contain a customers name. This would imply the receiver was a replacement after 30 days, and was therefore shipped directly to the consumer.

Model Number – This field will state the model number of the receiver in question.

More Serial Number Details

Action Edit Query Go Filter Control Help

More Serial Number Details

Manufacturer: Mfg. Date: Mfg. Pallet ID:

Destination: Date Entered: Pallet Mfg. Date:

Part Number: Pallet ID:

Model Number: Receiver Manufacturer:

Attributes

Attribute1	Attribute2	Attribute3	Attribute4	Attribute5
Attribute6	Attribute7	Attribute8	Attribute9	Attribute10

Oracle – Order Entry – Section One

Determine to Whom a Receiver is Invoiced

Why: The Receiver section of Sales Comm imports all the information from two places.

The customer information comes from CSG. The receiver and dealer information from Oracle.

If Sales Comm does not recognize which dealer to pay one will need to verify. Oracle will help verify to whom the unit is assigned to. This is also used to help retailers verify units. Mostly which should be assigned to their business and not to a customer or another business.

When: Any time there is a dispute as to whom the equipment is invoiced to, or when Sales Comm does not recognize the receiver has been activated. Example: Whom should receive basic commission payments when the receiver is activated.

Where: Oracle Order Entry, Last Transaction Details.

Navigation –

1. Select the Serial Number Details option from the Oracle Navigator section.
2. Hit F11.
3. Enter the R00 number in the Ca Num field.
4. Hit Control and F11.
5. Using the mouse, select the arrow on the pull down menu.
6. Select Last Transaction Details.

How:

- After selecting the Serial Number Details option from your favorites list, the following screen will open.

- Select the F11 key.
- Tab over to the Ca Num field, place the cursor in the field using the mouse.
- Type in the R00 number of the receiver in question.

- Select Control and the F11 key.

Serial Number Details	
Serial Number	RD00CA04083B
Ca Num	R0032648912
Sc Num	S001385905065
Current Status	Issued out of Stores
Promotion	NO PROGRAMMING
Part Num(Riv)	103199

- If the receiver is a valid, invoiced receiver, the fields should all populate.
- Using the mouse, click on the arrow for the pull down menu.

Serial Number Details	
Serial Number	RD00CA04083B
Ca Num	R0032648912
Sc Num	S001385905065
Current Status	Issued out of Stores
Promotion	NO PROGRAMMING
Part Num(Riv)	103199

- Select Last Transaction Details.

Last Transaction Details	
Last Transaction Information (pertains to Order/RMA only):	
End Seller Name:	DATA STREAM
Order/RMA Number:	5833865
Order/RMA Type:	13SALES
Customer Number:	32515
Customer Name:	DATA STREAM
Ship-To City:	SAN ANTONIO
Ship-To State:	TX

- This will open the above section.
The Customer Name field will show the retailer the receiver is shipped to. The End Seller Name field will show the retailer who will be paid for the receiver activation.
- On a normal invoiced receiver, both the Customer Name and the End Seller Name should be listed and match each other. Payments will depend on how this invoice is completed.

Invoicing Differences VS Pallet Issues

This section contains an example of the different types of invoice listings you will see in Serial Number Details. Receivers may not be fully invoiced, assigned to customers, or tied to two separate businesses. All of the various types of invoicing will effect the amount of commissions paid on the receivers.

The screenshot shows a window titled "Serial Number Details" with a menu bar (Action, Edit, Query, Go, Printer, Window, Help). Below the menu is a dropdown menu labeled "Serial Number Details". The form contains the following fields:

Serial Number		Ca Num	R0023569748
Co Num		Current Status	
Promotion		Part Num(NM)	

This diagram is an example of what would happen if you searched by a non existent receiver number. No information will appear as the number is invalid. Verify the R00 number that you are doing the research for.

This diagram is an example of a receiver that has no Promotion code. This is the code that downloads into the Promo field, of the Receivers screen, in Sales Comm. Without this code, Primary and Additional activation commissions can not pay. Although other invoicing problems may exist, this must also be fixed for the retailer to be eligible for all commissions.

The screenshot shows a window titled "Serial Number Details" with a menu bar (Action, Edit, Query, Go, Printer, Window, Help). Below the menu is a dropdown menu labeled "Serial Number Details". The form contains the following fields:

Serial Number	RFABN.M4942J	Ca Num	R0023464615
Co Num	S045065646376	Current Status	Issued out of Stores
Promotion		Part Num(NM)	123475941.AC

Oracle – Custom Payables Inquiry – Suppliers

This section of Oracle is used for the following purposes :

1. To verify banking information for a retailers deposits.
2. To check and see if a retailer is on hold from making commissions.

By the end of this section, one should be able to :

1. Get a phone number to the retailers business.
2. Help get a retailer off of hold.
3. Verify the account the commissions are deposited into.

Find Suppliers

Action Edit Query Data Format Special Help

Supplier Name Supplier Number

Taxpayer Id Tax Registration Number

Inactive Date One Time

Supplier Type

Employee Name Employee Number

Parent Supplier Parent Number

Payment Priorities Reportable

Reporting Name Federal

Pay Group Income Tax Type

State

Clear New Find

[illegible]

Suppliers (ECHOSTAR)

Action Edit Query OK Special Help

Supplier Name	<input type="text"/>	Number	<input type="text"/>
Taxpayer ID	<input type="text"/>	Tax Registration Number	<input type="text"/>
Inactive After	<input type="text"/>		<input type="text"/>

Classification

Type	<input type="text"/>		
Employee Name	<input type="text"/>	Number	<input type="text"/>
<input type="checkbox"/> One Time			
SIC	<input type="text"/>		
Minority Owned	<input type="text"/>		
<input type="checkbox"/> Small Business			
<input type="checkbox"/> Woman Owned			

Bank Accounts		Primary		Effective Dates	
Name	Number	Cur		From	To
<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="checkbox"/>	<input type="text"/>	<input type="text"/>
<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="checkbox"/>	<input type="text"/>	<input type="text"/>
<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="checkbox"/>	<input type="text"/>	<input type="text"/>

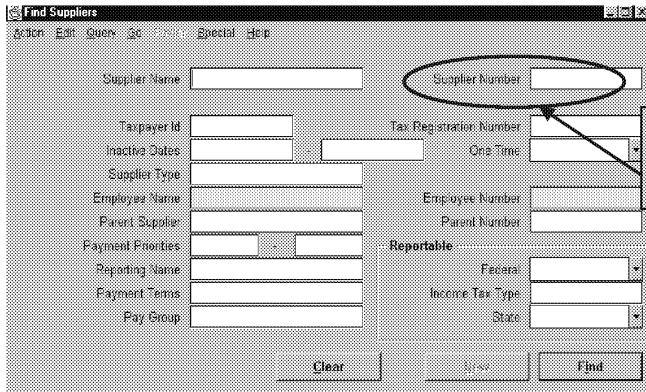
Bank

Branch

Cancel		OK	
Invoice Amount Limit: <input type="text"/>			
<input type="checkbox"/> Hold All Payments			
<input type="checkbox"/> Hold Unmatched Invoices			
<input type="checkbox"/> Hold Future Invoices			
Hold Reason: <input type="text"/>			

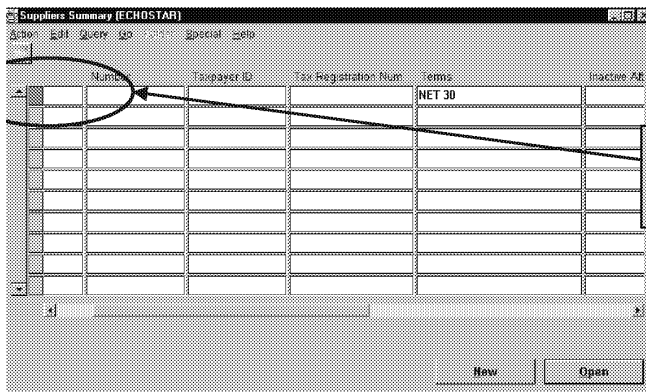
The screenshot shows the 'File' menu of a spreadsheet application. The menu is open, displaying a list of options: 'New', 'Open', 'Save', 'Print', 'Exit', 'Find', 'Copy', 'Paste', 'Delete', 'Insert', 'Format', 'Tools', 'Help', and 'About'. The 'Open' option is highlighted with a dark background. The spreadsheet grid is visible in the background, showing columns A through Z and rows 1 through 25. The 'Open' button is also visible in the bottom right corner of the application window.

In Depth Analysis – Oracle Inquiry – Suppliers – Custom Payables



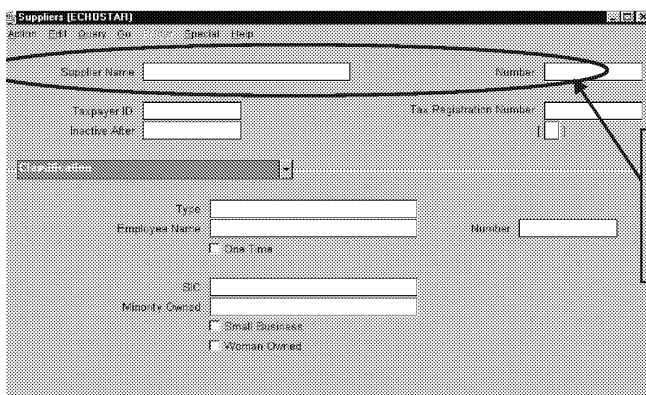
The 'Find Suppliers' screen is a form with various input fields. The 'Supplier Number' field is circled in red. The form includes fields for Supplier Name, Taxpayer ID, Inactive Dates, Supplier Type, Employee Name, Parent Supplier, Payment Priorities, Reporting Name, Payment Terms, Pay Group, Tax Registration Number, One Time, Employee Number, Parent Number, Reportable, Factors, Income Tax Type, and State. There are 'Clear', 'Find', and 'Find' buttons at the bottom.

Supplier Number – This section is what will open first when suppliers are selected. You place the seller number in the supplier field.



The 'Suppliers Summary (ECHOSTAR)' screen displays a table with columns: Number, Taxpayer ID, Tax Registration Num, Terms, and Inactive At. The 'Number' column is circled in red. The 'Terms' column shows 'NET 30'. There are 'New' and 'Open' buttons at the bottom.

Supplier Name / Number – When the dealer in the above screen is selected, it opens this menu. The retailer name and seller number is once again showing for verification.



The 'Suppliers (ECHOSTAR)' screen is a form with various input fields. The 'Supplier Name' and 'Number' fields are circled in red. The form includes fields for Supplier Name, Taxpayer ID, Inactive After, Tax Registration Number, Classification, Type, Employee Name, One Time, Number, SIC, Minority Owned, Small Business, and Woman Owned. There are 'New' and 'Open' buttons at the bottom.

Supplier Name / Number – When the dealer in the above screen is selected, it opens this menu. The retailer name and seller number is once again showing for verification. This screen lets you access the pull down menu. It will take you to one of the sections on the following page.

In Depth Analysis – Oracle – Custom Payables Inquiry – Suppliers Continued

Bank Accounts – Number – The top number field will show the account number the retailer commissions are being deposited to. Both number fields down below will show the routing number the commissions are being deposited to.

Name	Number	Primary	Effective Dates	
		Cur	From	To

Bank	Branch
Name	Name
Number	Number

Control – Hold All Payments / Hold Reason – This section will show a retailers commissions being stopped from paying. The Hold All Payments box would be checked, and the reason why would be in the Hold Reason field.

Invoice Amount Limit:

☒ Hold All Payments
☐ Hold Unmatched Invoices
☐ Hold Future Invoices

Hold Reason:

Sites – Site Name / Address – This section is used to show the address of the multiple locations a business might have.

Site Name	Address

Open

Sites – Open – When the location above is selected, using the Open button will show you the phone number to that location.

Oracle – Custom Payables – Suppliers – Section One

How to verify bank account information

Why: Retailer will occasionally change banks, which in turn changes the account we would transfer their funds to. This option will let you verify if the banking information was changed, or if any is listed at all.

When: Any time a retailer wants to inquire if commissions are being transferred to the right account.

Where: Oracle Suppliers, Bank Accounts section.

Navigation –

1. Select Suppliers from the Oracle Navigator section.
2. Enter the seller number in the Supplier Number field.
3. Select enter or use the mouse to select the Find button.
4. Verify the dealer name and select enter or use the mouse to push the Open key.
5. Use the mouse to select the pull down menu.
6. Select Bank Accounts

How:

- After selecting the Suppliers option from the main menu, place the seller number in the Supplier Number field.

Find Suppliers

Supplier Name: Supplier Number: 17170

Taxpayer Id: Tax Registration Number:

Inactive Dates: One Time:

Supplier Type: Employee Number:

Parent Supplier: Parent Number:

Payment Priorities: Reporting Name:

Reportable: Federal State

Income Tax Type:

Pay Group:

Clear Find Find

- Select the Find button using the mouse, or select the enter key.

Supplier Summary (ECHOSTAR)

Supplier Name	Number	Taxpayer ID	Tax Registration Num	Terms
BIG APPLE IMPORTS LTD DBA BIG A	17170	16-1283225		NET 7

New Open

- Verify the business name you are doing the research for.
- Select the Open button using the mouse, or select the Enter key.

Suppliers (ECHOSTAR)
 Action Edit Query Go Printer Special Help

Supplier Name: **BIG APPLE IMPORTS LTD DBA BIG A** Number: **17170**

Taxpayer ID: **16-1283225** Tax Registration Number: **[EX]**

Inactive After: **30-AUG-2000**

Classification: **[v]**

Type: **DEALER**

Employee Name: **[]** Number: **[]**

☐ One-Time

SIC: **[]**

Minority Owned: **[]**

☐ Small Business
☐ Woman Owned

- Select the arrow on the pull down menu using the mouse.

Suppliers (ECHOSTAR)
 Action Edit Query Go Printer Special Help

Supplier Name: **BIG APPLE IMPORTS LTD DBA BIG A** Number: **17170**

Taxpayer ID: **16-1283225** Tax Registration Number: **[EX]**

Inactive After: **30-AUG-2000**

Classification: **[v]**

Classification
 Classification
 General
 Bank Accounts
 Accounting
 Invoice Tax
 Tax Reporting
 Control
 Payment

Minority Owned: **[]**

☐ Small Business
☐ Woman Owned

Select Bank Accounts

Suppliers (ECHOSTAR)

Action Edit Query Go Print Special Help

Supplier Name: **BIG APPLE IMPORTS LTD DBA BIG A** Number: **17170**

Taxpayer ID: **16-1283225** Tax Registration Number: **[EX]**

Inactive After: **30-AUG-2000**

Bank Accounts

Name	Number	Primary	Curr	Effective Dates
				From To
BIG APPLE IMPORTS LTD	9399818955	<input checked="" type="checkbox"/>	USD	
		<input type="checkbox"/>		
		<input type="checkbox"/>		

Bank

Name: **FLEET** Number: **021300019**

Branch

Name: **021300019** Number: **021300019**

- This will change the bottom half of the screen to show the bank account information.
- You can now verify if the retailers bank information is correct.

Never disclose the account number in the top field or the routing number in the bottom fields to anyone. If one needs to verify the bank information, have the retailer read you the account number and routing number. One may verify whether the retailer is correct by stating if they are correct or not.

If the retailer does not know their routing number or account number, ask them if they have a check that would draw from the account. The routing number will be in the bottom left hand corner of the check, between the two brackets, and is always nine numbers. The account number will be the rest of the numbers along the bottom of the check, minus the check number if it shows in the bottom right hand corner of the check.

Oracle – Custom Payables – Suppliers – Section Two

How to Retrieve the Phone Number of a Business.

Why: If one needs to contact the retailer by phone. Other DISH Network personal, or even a customer, might ask for the phone number to a specific retailer.

When: Any time one needs a phone number.

Where: Oracle Suppliers, Sites

Navigation ~

1. Select Suppliers from the Oracle Navigator section.
2. Enter the seller number in the Supplier Number field.
3. Select enter or use the mouse to select the Find button.
4. Verify the dealer name and select enter or use the mouse to push the Open key.
5. Use the mouse to select the pull down menu.
6. Select Sites.

How:

- After selecting the Suppliers option from the main menu, place the seller number in the Supplier Number field.

- Select the Find button using the mouse, or select the enter key.

Supplier Name	Number	Taxpayer ID	Tax Registration Num	Terms
BIG APPLE IMPORTS LTD DBA BIG A	17170	16-1283225		NET 7

- Verify the business name you are doing the research for.

- Select the Open button using the mouse, or select the Enter key.

The screenshot shows the 'Suppliers [ECHOSTAR]' window. The 'Supplier Name' field contains 'BIG APPLE IMPORTS LTD DBA BIG A'. The 'Number' field contains '17170'. The 'Taxpayer ID' field contains '16-1283225'. The 'Inactive After' field contains '30.AUG.2000'. The 'Tax Registration Number' field is empty. The 'Classification' dropdown menu is open, showing a list of options. The 'Type' field contains 'DEALER'. The 'Employee Name' field is empty. The 'SIC' field is empty. The 'Minority Owned' checkbox is unchecked. The 'Small Business' checkbox is unchecked. The 'Woman Owned' checkbox is unchecked.

- Select the arrow on the pull down menu using the mouse.

The screenshot shows the 'Suppliers [ECHOSTAR]' window. The 'Supplier Name' field contains 'BIG APPLE IMPORTS LTD DBA BIG A'. The 'Number' field contains '17170'. The 'Taxpayer ID' field contains '16-1283225'. The 'Inactive After' field contains '30.AUG.2000'. The 'Tax Registration Number' field is empty. The 'Classification' dropdown menu is open, showing a list of options. The 'Type' field contains 'DEALER'. The 'Employee Name' field is empty. The 'SIC' field is empty. The 'Minority Owned' checkbox is unchecked. The 'Small Business' checkbox is unchecked. The 'Woman Owned' checkbox is unchecked.

- Use the scroll down bar along the side of the list of options.
- Select Sites.

Suppliers [ECHOSTAR]

Action Edit Query Go Printer Special Help

Supplier Name: **BIG APPLE IMPORTS LTD DBA BIG A** Number: **17170**

Taxpayer ID: **16-1283225** Tax Registration Number: **[EX]**

Inactive After: **30 AUG 2000**

Site:

Site Name	Address
COLUMBIA	1221 DUTCH SQUARE BLVD, COLUMBIA, SC, 29210, United States

New Open

- This will change the bottom half of the screen to show the business address.
- If multiple addresses are listed, use the up and down arrow keys on the keyboard to select which location you need the phone number for. The highlighted blue box is what designates which location the computer will show information for.
- Select the Open button using the mouse.

Supplier Sites [ECHOSTAR] - BIG APPLE IMPORTS LTD DBA BIG APPLE MUSIC, 17170

Action Edit Query Go Printer Special Help

Name: **COLUMBIA** Country: **United States** ☒

Address: **1221 DUTCH SQUARE BLVD**

City: **COLUMBIA** State: **SC** Postal Code: **29210**

Province: County: Inactive On: **30 AUG 2000** ☐

Language:

Site Uses and Telephones:

Site Uses:

☒ Pay Site ☒ Purchasing Site

☐ RFQ Only Site ☐ Procurement Card Site

Telephones:

Voice: Area Code: **803** Number: **7987790** Telex: **[]**

Fax: **803** **7985569**

- This will open a new screen showing the address, phone number and fax number.

Oracle – Custom Payables – Suppliers – Section Three

Pauses in Payment

Why: Any time a retailer is not making commission at all. The cause could be an expired contract; charge backs accrued when more then commissions made, or retailer is on hold.

One would need to determine what the hold is to advise the retailer on correction.

When: Any time a retailer is not receiving a weekly commission payment.

Where: Oracle Suppliers, Control.

Navigation ~

1. Select Suppliers from the Oracle Navigator section.
2. Enter the seller number in the Supplier Number field.
3. Select enter or use the mouse to select the Find button.
4. Verify the dealer name and select enter or use the mouse to push the Open key.
5. Use the mouse to select the pull down menu.

How: Once you have reached the third screen of the Suppliers section, select the arrow on the pull down menu using the mouse.

Oracle Cheat Sheet

Why did I not get paid this week?

This question is a standard from the retailers when one of the following items have happened:

1. The retailer's contract is expired.
2. The retailer owes more money then commissions paid.
3. The retailer is on hold.

Researching Number One – Expired contract.

This problem very rarely happens, it is easy to determine. The seller number is needed to query in Oracle. The retailer will not accrue payments for any activations while a contract is expired.

1. Get the dealer number from the retailer.
2. Open the Sellers screen (Little Man) in Sales Comm.
3. Search by the dealer number.
4. Check the Status field. (Example on following page)
 - If this states **ACTIVE** – The retailers contract is fine. Do research steps two and three.
 - If this states **INACTIVE** – The contract has expired. No commissions will pay while the contract is in an expired status. Refer the retailer back to their sales representative to renew their contract.
 - If this states **INVALID** – The contract was never eligible. Dish has never paid the retailer. The Retailer needs to contact their sales representative to get this problem cleared resolved.

Researching Number Two – The retailer had more charge backs then payments.

Most common reason a retailer did not see a commissions post on the Web Site for the week. Commissions are paid for the retailer's sales. The commissions made are paying off the charge backs accrued.

1. Open the Custom Payables Inquiry section of Oracle.
2. Select the View Invoices Summary from the payment list (if this is not on your favorites list, select Invoices from the parent list, and then select Invoices again.)
3. Place the seller number of the retailer (from the Seller screen of Sales Comm) in the Number field.
4. Select the Calculate Balance Owed button on the bottom left hand corner of the screen. (Example)
5. This will open a new screen. Select the Calculate button.
6. This will show the total amount either due for payment or owed from the retailer, in the Balance Owed field. If the retailer owes us funds from charge backs, the amount will appear with a bracket on each side. For example, if the retailer owes us \$400, it would show like this –
<400.00>
7. If the retailer owes money, explain what has happened, and that when the dealer makes enough commissions to pay off what is owed, all the receivers that have paid and charged back will post on the Web Site.
8. If the retailer would like to know which receivers have charged back and paid sooner, then you can request a charge back report.

Researching Number Three – The retailer is on hold.

Although this is not as common as the previous reason, this does happen frequently. Commissions are being accrued for the retailer, but will not pay off until the hold is lifted.

1. Open the Customer Payables Inquire section of Oracle.
2. Select the Supplier option from either your favorites list or the parent list.
3. Place the Seller number in the Supplier Number field.
4. Hit enter or select find.
5. Verify the business name, then hit enter or select open.
6. Use the pull down menu to access all the options. Select control. See example on the following page.
7. This will show if the retailer is on hold and the reason why. The reason why they are on hold will effect the type of fix that needs to happen, but the retailer will not make any money until it does.

Example 1

Echostar Sales Commissions System - [Commission System Users]

00/00/0000 17:56:10 HELMAS CHSELLER

Sellers

External System: ORACLE AP Subscriber Name: [Empty]

Ext Seller Ref: 17170 BIG APPLE IMPORTS LTD DBA BIG APPLE MUSIC

Address: 1221 DUTCH SQUARE BLVD Customer No: [Empty]

COLUMBIA Seller Type: DEALER

SC 29210 Org Name: [Empty]

Email Address: [Empty] Status: **INACTIVE**

Inactive: Sellers from old comm... New password Reg: [Empty]

Additional Details

AGREEMENTS CUSTOMERS PARAMETERS RETAILERS TERRITORY NOTES/DETAILS

Example 2

Find Invoices

Supplier Name: [Empty] Site: [Empty] PO Num: [Empty] PO Shipment: [Empty]

Invoice Number: [Empty] Terms: [Empty] Pay Group: [Empty] Invoice Batch: [Empty] Currency: [Empty]

Invoice Status: Paid: [Empty] Postnet: [Empty] Status: [Empty]

Voucher Audit Category: [Empty] Name: [Empty] Number: [Empty]

Calculate Balance Owed... Clear New Find

Calculate Balance Owed

Default Exchange Rate: [Empty] Calculate

Take Discount: [Empty]

Invoice Count and Balance

Unpaid Amount: <126.00> USD

Less Available Prepayments: 0.00

Balance Owed: <126.00>

Number of Invoices: 9

Number of Prepayments: 0

Done Invoices

Example Three

Suppliers (ECHOSTAR)

Action Edit Query Go Filter Special Help

Supplier Name: **DOW ELECTRONICS** Number: **9063**

Taxpayer ID: **Corporation** Tax Registration Number:

Inactive After:

Control:

Invoice Amount Limit:

☐ Hold All Payments
☐ Hold Unmatched Invoices
☐ Hold Future Invoices

Hold Reason:










Confidential/

SLC_DNC_Investigation 0014624
9A014686
013412

TX 102-013948

Access Claim Filer

- To correct all receivers and commissions due in the system.
- Utilize to query information in different ways. Not having to rewrite programs etc. to correct or query.
- Opening Access: Password : SHARKS
- Buttons:

	Get your closed claims		Open number of days calculator
	Erase current claim		Close Claim Form
	Search for claim		Go back one claim
	Go forward one claim		Create new claim
	Copy claim		

General Rules on filing claims:

- Be Specific.
- File the claim on the active receiver only. Not deactive receivers.
- Do not file claims on promotions.
- Always check in Oracle
- Search for claim prior to filing in Access. May have duplicate

Access Error Reasons

Additional Unit

This can be used in the second error field on any claim where the receiver should be an additional.

Bounty Pay

This error reason can be used any time the system will not pay the equipment reimbursement on a promotion due to system error. Typically, this would be a second error reason.

1. Hints you might have this problem
 - The system and the processor have approved the promotional paperwork, yet it has been longer then a week and has still not paid.
 - The paperwork is rejected for an incorrect system error.
2. How to research
 - This could involve multiple aspects due to the type of rejection reason. Please refer to page _____ in the _____ section.
 - In the even of the system and the processor have approved the paperwork, yet it has not paid in the normal time frame, verify the customer still and always has meet the qualifications for the promotion.

Bounty Repay

This error reason is used for claims involving bounty charge backs that should not have happened.

Ex: The customer meets promotion requirements and then disconnects. Sales Comm charges back the promotion commissions from the retailer. A claim would need to be filed to repay the retailer.

1. Hints you might have this problem
 - Equipment reimbursement charged back on an account.
 - How to research
 - Verify the charge back rule of the equipment reimbursement for the promotion.
 - Check the customer's account to verify if they fulfilled a time frame and paid bills owed.

Change Subscriber Type

This reason is used when a customer's account is set up with the wrong account number. For example, if a customer sets up an account at their home, yet they have a commercial account number, the retailer may lose payments if they are not eligible for commercial activation's. The customer's account number would need to be corrected to reflect the type of account it is.

1. Hints you might have this problem
 - The wrong type of commission payments would show or none at all.
 - The account has a person's name instead of a business name, yet the account number is a commercial account number.
 - The account has a business name, but has a residential account number.
2. How to research
 - Verify in CSG via the notes, equipment and programming the account has to determine if it should be a commercial or residential account. Then check the account number.

DHP DISHPVR Upgrade plan

When a customer activates on the Digital Home Plan promotion, they have the option of choosing which receiver they would like. They also have the option within the first thirty days to upgrade to the DISHPVR plan. If the customer upgrades, the dealer should make more in commission. Plus, the commission needs to be adjusted to pay on the new receiver, so that the retailer may reuse the old receiver.

1. Hints you might have this problem
 - Customer was on the DHP and upgraded to the DISHPVR.
 - An exchange has happened.
2. How to research:
 - Verify if the receiver was upgraded from a 3822 / 3922 / 4922 to a 501 system, and a 301 was upgraded or added as an additional, within the first thirty days of activation.

DHP Upgrade

When a customer activates on the Digital Home Plan promotion, they have the option of choosing which receiver they would like. They also have the option within the first thirty days to upgrade (or downgrade) their receiver. If the customer upgrades, the dealer should make more in commission. Plus, the commission needs to be adjusted to pay on the new receiver, so that the retailer may reuse the old receiver.

1. Hints you might have this problem
 - The retailer will be looking for \$30 difference in equipment reimbursement.
 - Customer is on DHP.
 - An exchange has happened.
2. How to research
 - Verify if the receiver was upgraded from a 3822 / 3922 to a 4922 or 301 system, within the first thirty days of activation.

Has Qualifications but Did Not Pay

This error reason is only used when everything on the account and in Sales Comm is perfect and a specific commission did not pay. This is a very rare error reason to use on a claim form. Its most common use is to pay the additional commission of \$40 to a new retailer on a previous customer's account.

1. Hints you might have this problem –
 - Everything is perfect, and yet the commission did not pay. Example, for primary activation.
2. There are:
 - Correct matching qual codes for the qualified programming
 - Account and programming active long enough
 - The Promo field has a valid code

- Not a replacement receiver
 - Not a previous customer
 - No exclusions
 - The work order was not left open
 - No soft disconnect within the first couple days
 - No dropping qualified programming
 - No invoicing problems
 - No payments on the receiver to a previous customer
 - This is a new receiver from a new retailer on a previous customer's account. If the customer is previous, they are excluded from payment. For a new retailer however, additional activation commissions should be paid if the account qualifies.
3. How to research
- You would need to verify that every possible item that effects the type of payment in question is correctly listed in the system and meets all the requirements and rules. This will involve all of the systems you use.
 - For a retailers unit on a previous customer (who was not the retailers previous customer), you would need to verify the customer was a previous customer with a hard disconnects. The exclusions will have a date listed in them – this stops all payments from paying. This exclusion can not be removed however, so a Has Quals but Did Not Pay Claim is filed.

Manager Exception

This error reason will be used when an account has and should not pay/re-pay, and a manger has made the exception to do so anyway.

Missing Activations

The receiver is active in CSG, invoiced correctly in oracle, yet there is no information in Sales Comm blue dish.

1. Hints that you might have this problem
 - No account information, that the receiver is currently activated on, shows up in Sales Comm Receivers.
 2. How to research
 - Verify the receiver is active in CSG for at least the last seven consecutive days.
 - Verify the receiver is invoiced correctly in oracle, or at least in a way we can fix.
 - Verify it is not active in Sales Comm Receivers.
- ** Missing Activations is always the number one error reason, except for Missing End Seller.
 *** Missing Activations is commonly combined with "Recognize Exchange"

Missing End Seller

When Oracle shows which retailer we shipped a unit to, with no information on which retailer to pay, you would have a Missing End Seller scenario. If Sales Comm does not recognize the seller number of the retailer, no commissions will be paid. Typically Sales Comm will not even pull in the receiver, making this also a Missing Activations as the second error reason.

1. Hints you might have this problem
 - No payments
 - No seller number or business name in the proper fields of Sales Comm Receivers.
 - No information in the End Seller field in Oracle.
2. How to research
 - Verify in Oracle there is no information in the End Seller field.
 - Verify in Oracle there is business name in the Customer Name Field.

Missing Qualifications

This term is used when the customer has qualified programming, yet Sales Comm has no or only some of the qual codes. This can be used for Best Flex and FPI (Mini Qual), Primary or Additional (BASICSVC, BASIC6040, AT100, AT150, etc.) or promotions.

1. Hints that you might have this problem
 - There are no or only some of the qual codes listed in Sales Comm.
 - For promotions, the paperwork is rejected for no qualified programming, and yet the customer has the required programming for the promotion.
2. How to research
 - Primary or Additional activation funds
 1. Verify the customer has qualified programming within the required time frame, but at least for the last seven consecutive days.
 2. Verify any qual codes listed show correct dates.
 3. Verify one of the qual codes needed is not listed.

- Best Flex and FPI / IP
 1. Verify the MINQUAL is not in the qual codes listed.
 2. Verify the receiver was active at least 04 01 01.
 3. Verify the retailer did the install, and that there are no exclusions.
- Promotions
 1. Verify the qual codes for the type of promotion the customer is participating in, are not the qual codes listed in Sales Comm.
 2. Verify the customer meets the qualified programming and amount commitment for the promotion they are on.
 3. Verify the customer account has the correct promotion code.

None

Why would you need to file a claim with no error reason? You wouldn't. This can be used in the second error field if your claim is caused by only one type of problem.

Other

This is typically used to describe scenarios that are not even close to matching any of the existing error reasons. This is commonly used with Manager Exception.

Payment Order Reversed

This error reason would only apply to one situation. If the primary receiver in Sales Comm paid an additional activation commission, and the additional on the account paid a primary activation commission. Always look to see if a claim is filed for this account already in this type of scenario!! If the receivers were initially in the wrong position and then fixed, but the payments did not correct, you would need to re-open this claim with this new error reason.

1. Hints you might have this problem
 - The receiver listed as primary on the account in question has paid \$40 for the account in question.
2. How to research
 - Verify an additional on the account has paid primary activation commissions.
 - Verify if a new claim needs filed, or if an old claim filed needs re-opened.

Pull 40 Repay 100

This error reason is commonly combined with Recognize Exchange, when the replacement unit shows as an additional and not a replacement primary. This can be used only, however, if Sales Comm recognizes the only unit active on a new customer account as an additional and not a primary.

1. Hints you might have this problem
 - No primary receiver commissions paid on this receiver.
 - The only unit on a new customer account is being seen as an additional in Sales Comm instead of a primary.
 - You have an exchange scenario where the replacement receiver is not being seen as a replacement.
2. How to research
 - In an exchange scenario, verify the receivers belong to the same business.
 - In an exchange scenario, verify the new receiver should be a replacement primary, and not an additional, in CSG. Use the information icon and the notes to determine the date of exchange.
 - ** This error is usually the second error reason on a "Recognize Exchange" claim.
 - If there is no evidence of an exchange in Sales Comm, verify this is not a previous customer through Sales Comm and CSG.

Receiver Order Reversed

Sales Comm sees the first unit a customer ever has is there primary unit. Any other units (other then replacements) are seen as additional. If two receivers are activated at the same time on a new account, the system is programmed to put the highest model as the primary. If the customer buys a 3922 receiver from a retailer, and buys a 4000 model from a garage sale, and activates them at the same time, the 4000 model will end up primary. For this particular scenario, a Receiver Order Reverse claim is needed.

1. Hints you might have this problem
 - Primary receiver is typically the lower model, and the additional receiver is typically listed as the primary on the promotion paperwork.
 - Two receivers from two separate businesses activated at the same time. The retailer with the lower model receiver is stating they should have made primary commissions.
2. How to research
 - Gather any proof possible that the lower end model should have been activated as primary. In CSG, check the notes and the information icon. In Sales Comm, see if a promotion claim form was run by the business with the lower model receiver.

Receiver Transfer

This is used when a receiver needs to be switched from one retailers name to the correct retailers name. If the invoicing information in Oracle is correct, yet Sales Comm has a different business name and seller number, then a receiver transfer claim would need to be filed.

1. Hints that you might have this problem
 - Payments are correct, just paid to a different business.
 - Retailer states they sold the receiver, and the retailer knows the customer information, but it's a different business name in Sales Comm.
2. How to research
 - Verify who the receiver is invoiced to in oracle.

Recognize Exchange

This error reason is used any time an exchange is done that follows the exchange standards, but does not pay correctly. Typically this is caused by Sales Comm not registering the exchange.

1. Hints you might have this problem
 - Primary receiver on an account is disconnected and charged back. The additional receiver was activated the same day, is from the same dealer, and paid as an additional.
 - The original receiver and the currently active receiver both belong to the same dealer, but the one activated now shows as an additional.
2. How to research
 - Verify the receivers belong to the same business.
 - Verify the new receiver should be a replacement primary, and not an additional, in CSG. Use the information icon and the notes to determine the date of exchange.

Remove Deactivation Date

Occasionally, receivers that went on Soft Disconnects, that get corrected within the grace period, do not show re-activated on the account in Sales Comm. Receivers may get a "hit" – a technical term for shutting down and re-starting the unit on the account. If Sales Comm only registers the shut down, and not the reactivation, you would need a claim for this.

1. Hints that you might have this problem
 - The receiver is currently active in CSG, with no hard disconnects. Sales Comm shows it inactive.
2. How to research
 - Verify the receiver is deactivated in Sales Comm.
 - Verify the receiver has been active for at least the last seven consecutive days in CSG.
 - Look for disconnects that were cancelled, with no completed disconnects.
 - Look for notes regarding technically problems, and a hit, on the CSG account.
 - Verify qualified programming has continually been on the account.
 - Look for a change in promotion codes on the work order.

Remove Dequalification Date

This error reason is used for qual codes incorrectly de-activated. This can be caused by the customer upgrading or downgrading their programming packages. This can also be caused by receiver "hits".

1. Hints you may have this problem
 - The receiver has always had qualified programming in CSG, yet Sales Comm shows the receiver drops qualified programming.
 - The customer had changed from one programming package to the other and Primary commission charged back.
2. How to research
 - Verify the qual codes show a disconnect date on some or all.
 - Verify the customer has always had qualified programming.
 - Check the customer account looking for technical support notes.

Remove Exclusion

When a receiver or an account has exclusions that should not be listed, then the exclusions would need to be removed to pay the commission. For example, a customer calls us, set's up an account, sets up an install, then changes their mind and cancels. The next day they go to a retailer, buy equipment from the retailer and have the retailer install it. Because the account and an install with DNSC was set up before the retailer, Sales Comm would not pay Best Flex or FPI. It would determine from CSG that DNSC did the install without a PIC.

1. Hints that you might have this problem
 - Best Flex and FPI didn't pay. Technically, exclusions can apply to any type of payment, but typically applies to these two payments.

- Customer scheduled an install with us, then changed their mind and went to a retailer.
- 2. How to research
 - Verify there are exclusions listed in the Subscriber / Exclusions link in Sales Comm.
 - Check the completed new connect work order in CSG. Look for notes implying DNSC was assigned to do the install. Look for a PIC number.
 - Check the notes on the account in CSG and look for a PIC.

Retro Residual Due

This claim involves paying a retailer owed, past residual payments.

Return Mail Received

When a customer is shut down for return mail, if it is fixed within the first fourteen days, any charge backs should repay. If it is corrected after the grace period, then all charge backs will not repay. This is something we will make an exception on for the retailer to repay the commissions lost.

1. Hints that you might have this problem
 - The return mail note on the customers account.
2. How to research
 - Verify the account is reconnected, and the customer has paid the bill.
 - Verify the return mail note, and that the account was not a regular voluntary disconnect.
 - Verify the disconnect was completed.

Soft Disconnect

When a customer is placed in soft disconnect, but solves the problem within the grace period, the account continues as normal and any charge backs should repay. If Sales Comm does not recognize the receiver being reactivated a claim would need to be filed to fix the commissions.

1. Hints that you might have this problem
 - Receiver shows deactivated in Sales Comm.
 2. How to research
 - Verify the receiver is deactivated in Sales Comm.
 - Verify the receiver has been active for at least the last seven consecutive days in CSG.
 - Look for disconnects that were cancelled, with no completed disconnects.
- ** This error is typically combined with "Remove Deactivation Date".

Two Dealers on Account

This claim is used only for one special exchange circumstance. If a customer buys a unit from one retailer, then for whatever reason, has that unit replaced by a different retailer within the first ten days, we will pay the second retailer as the primary receiver.

1. Hints that you might have this problem
 - A deactivated primary was on the account for less then ten days, and now an additional is on the account from a different retailer.
2. How to research
 - Verify the original receiver was active less then ten days.
 - Looks for notes on the customer account for anything that would help explain why the customer went to a different retailer. (Not satisfied with the first retailer, wanted a replacement receiver and the first retailer was out of stock on them, etc.)

Wrong Qualifications

This error reason is used in conjunction with Missing Qualifications on promotions. Typically, if the correct promo codes are not in Sales Comm, the wrong promo codes are.

RETAILER WEB SITE

<http://retailer.echostar.com>

Logon Screen

- Super User logon allows retail analyst to login to the system and imitate the retailer.

Home Page EchoStar and Dish Network Retailers Online

- Insert retailer number and login.
- All screens are the same as the retailer views.

Information Menu

Promotions

- List business rules and blank contracts for current promotions.

Locals

- Address Lookup
- Waiver Status
- Distant Networks
- Local Ad Slicks

Marketing Tools

- Get A Grip & Stuff, Inc.
- Retailer Locator/VRU
- Retail Pitch Book
- Signature Graphics, Inc.
- Swap Your Dish Network Showroom Unit
- TMP Web Page Program
- TMP Yellow Page Advertising

Co-op Advertising Program

- Co-op Guidelines in one document

Promotional Ad Slicks

- Alaska Promotional Materials
- Build your Own Ad Slicks
- Hawaii Promotional Materials
- International Ad Slicks
- Radio Ad Scripts
- Starband Ad Slicks

Keeping Customers

- Trouble shooting Tips,
- Sample Billing Statement

Espanol

- Disclaimers
- Dish Latino Max Programming
- Dish Latino DOS Programming
- Dish Latino Programming
- Promotional AD Slicks
- Print Ready Graphics

StarBand

- Ad Slicks
- Business Rules
- Co-op Advertising Guidelines
- FAQ's
- Sales Tips
- StarBand Partner Place
- StarBlasts
- Training, Trouble Shooting
- Hawaii Press Release

Service

- General information
- Installation Support
- Return Authorization
- Service Price List
- Technical Bulletins

News & Events

- Charlie Chat
- Facts Blast
- Press Releases
- Team Summit 2002

Forms & Manuals

- Archived Forms
- Broadcast Networks
- Commercial Services
- Competitive Information
- Co-op Advertising
- Program Installations & Service
- Promotional Research Tools
- User Guides
- Diagrams & Manuals

Retailer Administration Menu

User Profile

- Allows retailer to update account profile.

Contact Us

- List important contact information to assist retailers

Admin Account

- Allows retailer to set up admin users to give limited access to associates

Incentive Payments

- Dish Network Retailer – Financial Reports Menu
- Reports Useful information
- Incentive Payments

Incentive Payments Research

- This web-based research tool is designed to provide a rapid response to inquiries concerning receiver incentive payments.

Credit Scores

- Down load Retailer Credit Score information.

DISH Network Claims Central

Q1 Online Claims Menu

- Create, print and update promotional claim forms!

New Subscriber Inquire

- DISH Network Retailer Customer Look-up

Certificate Lookup

- DISH Network Retailer Certificate Look-up

CSC Web Reference

<http://cscweb/>

Home

- Helps one to view new updates.
- Allows you to check news about the company.
- To find phone numbers or address for any department in the rolodex.
- To check announcements and events at Dish Network.
- Allow access to other web sites linked to Dish Network.
- Keeps you up to date with any business improvement and company policies.

Sales

- To check any current or expired promotions.
- To find out current, upcoming or expired ad slicks.
- Sales scripts and tips.
- Equipment comparison and pricing.
- Programming packages and comparison with other competitors .
- To find a local retailer in all areas of the country.
- To verify certificates.
- Credit card verification.

Programming

- Description for every channel Dish Network provides.
- Pricing for all packages and channels a la cart.
- Dates and times for all special events "sport" and "PPV movies.
- To check the local channels map.
- Footprint of all Dish Network's satellites.

Install

- Script to help you schedule an install.
- Procedures and disclosures.

Activation

- Checklist for every activation call.
- List of all promotion codes.
- Script to follow on every activation call.

Billing

- Check credit card payments made on any account.
- Adjustment and refund procedures and codes.
- Available payment methods.
- Payment addresses.

Tech

- Troubleshooting list for every error message.
- Features of every receiver model.
- Information on all accessories.
- Description of different Installation diagrams.
- Common receiver issues.

Save the customer

- Tips to save customer from disconnecting.
- Quick reference for cancellation fees.
- Disconnection script.

Researching Certificates tied to accounts:

- Click on Sales
- Click on Quick Tools. Enter certificate number or account number.

Certificate Research Process

1. Receive a certificate number from a dealer.

2. Put certificate number into the certificate No. field in Sales Comm and query.

3a. If certificate populates field then click on the payment field and see if it had paid the certificate activation fee.

- a.1) If paid, stop and inform dealer of payment date.
- a.2) If no payment, click on qualification field. Should have BASICSVC, BASIC6040, AT100, DIG100/150, and Q2DYN2000.
- a.3) If quals are not there go to step 4.
- a.4) If has required quals then file a claim for “has quals didn’t pay”.

3b. If certificate did not populate then take it to step 11

- b.1) Go to customer order entry, then to serial number details.
- b.2) Put the certificate number in the “ca number field and query.
- b.3) If field populates as a different dealer then you will need to have the dealer go to his region and have the certificate invoiced correctly.
- b.4) If the certificate is invoiced to the correct dealer go to step 4.

4. Take the certificate number to the CSC web.
Go to sales/ quick tools and click on Dish certificate.
Put the certificate # in the certificate field and query.

5a. If query shows certificate as not being used, stop and inform dealer that the certificate has not been used.

5b. If query pulls in an account # then take the account number to step 6.

6. Take account number to CSG
Put in the account number field and query.

7. Click on work orders history.

8a. If the original certificate install order was cancelled, stop and inform the dealer that the certificate install was cancelled.

8b. If the work order was completed go to step 9.

9. Take account number to Sales Comm and query.

10a. If account number populates then go back to step 3.

10b. If account does not populate then take receiver number to Oracle.

11. Go to customer order entry, then to serial number details. Put the receiver number in the "ca number field and query. Check to see if the receiver is invoiced to the correct seller.

12a. If not invoiced correctly, stop and go to the region to get the receiver invoiced correctly.

12b. If correctly invoiced, file claim for missing activation.

Dealer's Top Ten List

The following information is intended to be a handy reference guide to help you, The Dealer, avoid extended or potentially unnecessary delays in payment on your equipment.

Reasons You May Not Get Paid –

Did you remember to send Echostar your ORIGINAL bill?

You can not send in a copy or photocopy of the bill. Echostar needs the original bill to process your claim, or the claim will be put on hold until the time you do send it in.

Is there an address or name problem?

The name and address on your claim must match the name and address on the bill you send in, and on all other areas of paperwork where name and address are necessary. If names and addresses do not match there may be a delay in your payment until the issue is resolved.

Do you have a PRINTED account number on the original bill?

Echostar needs the customer's account number, and printed, NOT written in, or the claim will not process. Again, this must be the ORIGINAL bill, not a photocopy. If the account number is missing on the bill the claim will be put on hold, and not processed until this is resolved.

Is there a valid customer signature on the paperwork?

The customer's agreement to any promotion, or equipment, is best verified by a valid consensual signature of the customer. Sometimes one spouse may sign for another, or a signature may be missing entirely. Any improprieties involving the customer's signature will result in a delay of payment.

Is the customer activated with qualified programming?

If it is a Digital Dynamite customer, does the customer have the correct model receiver for the promotional claimed? Do they have the correct minimum programming, or basic cable services? If the claim is for T150, 2 receivers, do they have T150, or T100 programming? Do they have a 3922 model receiver, or a 4922 receiver? Checking the qualifications of a customer for the promotional claimed before submitting your claim will reduce, or eliminate delay.

***If your customer has more than one receiver, are they installed in the correct order?**

This can be a considerable problem that can hold up many components of payment. The higher model must (usually) be installed as the primary unit. If, for example, a 2800 unit is installed as the primary, and a 3922 then becomes the secondary unit, payments will be held up by the system until these units are reversed into their correct order. Some promotions only pay on certain models, and if the installer has reversed the order of the units, payments will be put on hold until this is corrected. This should be emphasized to your installer. The *asterisk indicates that this problem is becoming all too common.

Do you have the receiver correctly invoiced to you?

If there has been a receiver transfer from one dealer to another Echostar needs the proper invoice or order number and the date of the transaction or payments may be diverted. Obviously, any payments regarding promotions or other later payments connected to the unit in question will be delayed until proof of the unit being invoiced to you can be provided.

Is the receiver active?

If a unit has been deactivated for any reason, the chances are payments will stop or there will be charge backs on the receiver if the customer has not met his/her obligations per the business rules. Be it a deactivation in less than 230 days, not making full payments, etc.

Have you sent in your paperwork?

Sometimes one makes their claim on the web then forgets to submit their necessary hardcopy, such as an original bill, claim form, etc. Once the web claim is made, there is still paperwork to be sent.

Has the receiver been activated on an already existing account?

It may be confusing as to why only \$40 was paid on a unit, rather than a full primary activation payment, and installation payment. Once a customer activates his/her first unit, all other units thereafter are secondary to the account. Primary payments are once per account. However, bounty commissions can still be paid, depending on whether or not the second unit is activated as a replacement, or a primary unit etc.

There you have it. The Top Ten reasons any payments you expect may be delayed. There are other reasons but these reasons can be common errors. We hope this will help you to relieve yourself any undue frustrations or misunderstandings. Payments being made correctly are important to all of us. Keeping this handy reference guide in your work area when filling out your forms and paperwork will hopefully help you avoid delays, and ensure yourself a smooth transaction.

Showroom Activation Forms

The faxes for these forms must be inserted in the Fax files for either Beth Love, Marilyn Axsom, or Judy Boschker. **These forms are usually just a one-page fax. The form is also titled at the very top of the page Showroom Account Activation Form. This is crucial for the faxes to get to them because the activation needs to happen (ASAP) once the fax is received.** Until the Faxes get more organized if you see any of these form please place them in one of the appropriate person's files.

Emergency:

In any instances that a Retailer is unable to get help from a Sales Rep etc. and there is a problem that is continuing which is bonified and or valid. Please do not hesitate to contact the women in Special Services. Beth Love is the first contact if available. If not then contact Marilyn Axsom, and then Judy Boschker. Please do your best not to give out any direct numbers.

Tech Support is also available for any Hits etc. that may be done if no one is available (evenings and weekends).

Calls from Sears, Sam's Club, Cost Co, Meijer's all need to be referred to National Accounts. Not the Sales Representatives.

CO-OP Advertising

Within Retail Services there is a group that specializes in Co-Op! This group processes Co-Op claims, researches any Co-Op payments and accruals, as well as assists Retailers questions. The Co-Op group will even help with any concerns in regards to Showroom accounts.

Standard for Phone Agents Retailer Calls: A set standard has been created to help the Co-Op, Phone Reps, and Retailers communication.

Every **Monday and Tuesday** are intense days for the Co-Op group. As the group processes all Co-Op Claims. Therefore, **Co-Op Reps will be unavailable to handle calls by Retailers.** Highly suggest the Retailer to call to speak with a Co-Op Rep on Wednesday through Friday. Retailers should only be transferred over to this group when calls are in regards to any payments and or accruals with Co-Op. A Retailer may leave a voicemail message if needed and a Rep will return their call.

The schedule for Voicemail availability is:

Monday: Chris Brock then to Lee Shenk and Sheri Enniss.

Tuesday: Kristin Burden then to Lee Shenk and Sheri Enniss.

Please be sure to rotate calls or voicemail messages on a daily basis as this is a shared responsibility by the group.

The Retail Services Co-Op group consists of five Reps. Schedules is as follows:

Lee Shenk x33152	Monday through Friday 8:30am - 5pm
Sheri Enniss x31737	Monday through Friday 8:30am - 5pm
Andrey Krasko x31765	Monday through Friday 7am - 3:30pm
Chris Brock x31701	Monday through Thursday 2:30pm – 6:30pm

The **Co-Op Marketing Group** is separate from Retail Services. This group specializes in any Co-Op Ad Approvals and or Advertisement content. Retailers may contact this Department by submitting fax or email. They will accept phone calls Monday through Friday.

Fax: 303-723-1499 (such as an add for approval)

Email: CoopAdvertising@echostar.com

Carry Phillips: x31453

Kirsten Barbour: x31416

Rosa Kough: x32192

The Main Issue Retailers have is they don't understand how the Program works! **The Retail Web site has extensive details of the Co-Op Advertising Program.** The Web site is highly recommended to Retailers to help answer any questions they may have. Such as: What is the Co-Op Program? How does a Retailer Participate?

Co-Op Forms: Advertising Claim and Starband Co-Op Claim

Any Retailers calling about commission information should be referred to the **Incentive Payments Structure** on the Retail Web site.

The Web site also shows Co-Op Chargebacks. There is no Research done for any Chargeback issues. Due to the Automatic payment which is set up correctly.

FYI:

Reimbursements are not set up like regular commissions structure.

Retailers must earn Co-Op Accruals.

\$50 for each new Primary Residential Account.

Must have Qualified Programming (AT50, AT100, AT150, Dish Latino, Dish Latino Dos or Dish Latino Max).

Pays up to 50% of Retailer Advertising. Not to exceed accrual amount.

Always verify who you are speaking with!! You do not want to make the mistake of giving out information considered private. This also prevents assuming you are speaking with a retailer when you are actually speaking with a customer.

Always use the correct AUX codes!! CentreVu is the system used to track incoming calls, average talk time, productivity, and abandoned calls. Using the correct AUX codes gives a more accurate and efficient report and gives you proper off-line management.

0 = Miscellaneous 2 = Lunch
3 = Training 4 = Project (Mgt. Approval)
5 = Bathroom 7 = Break

Phone Group Hand Book on Phone Etiquette

Give the retailer all the information requested, including times of re-payments, if applicable.

6) When leaving a message -

If the individual you are calling is not available, leave a message stating who you are, where you are calling from and the nature of your call. If the information you are reporting is simple, such as a claim # or fixed account, then leave the retailer information in regards to the receiver and account. If the information is pertaining to a claim that is rejected, be specific in the reason why.

If the information the retailer needs is more complicated, when leaving the message state the next date and time frame you will be calling back, and suggest they could call you back at Retail Services.

During your conversation with the retailer maintain a positive attitude and smile no matter what course the call may take. Remember that someone can always hear a smile and it's hard to argue with someone smiling!

Phone Script

It is important the phone group answers all calls in a manner that shows consistency and courtesy to everyone. The phone script listed below will assist you in collecting useful information for a *perfect* call!

1) Answering the call -

Thank you for calling Retail Services. This is (name). May I have your dealer number and name please?

2) To place on hold -

May I please place you on hold? (wait for a response) Do not just automatically put someone on hold.

3) When returning to a call placed on hold -

I appreciate your patience -or-

Thank you for holding.

Keep in mind that you want to have the dealer on hold as little as possible – they are paying for the call.

4) When ending the phone call -

Thank you for your patronage -or-

Thank you for the calling Retail Services.

5) When calling the Retailer back -

Always state who you are, where you are calling from and the nature of your call. Example "This is JJ with Retail Services for Dish Network. I'm calling for (name) to give them a claim number. Are they available?" When you are speaking with the individual keep your conversation polite and short. Give the

Timer!!!!!!!!!!!!!!

The importance of a timer is VITAL! Not only does it help track how long you have been on a call, it also helps to implement a sense of urgency within the team.

Timer benefits for the Individual

The first benefit of using your timer is to help you keep track of your average call time, which should be no more than five minutes per call.

The second benefit of utilizing your timer can be considered as a time management tool. The more awareness you have in using your timer the more efficient your productivity becomes.

Timer benefits for the Team

As a team, the more calls being answered decreases the number of calls in queue, which often brings the calls to zero. This in turn will give you more time to accomplish claim research regarding promos; inputting manual claims and placing follow up calls to retailers.

When assisting the retailers, it is very important not to exceed your limit of either five minutes or five items. By exceeding your time, this could possibly affect the hold times, abandonment rate, and productivity. Please remember that even when there are zero calls in queue, you still need to follow normal protocol.

NO CALL SHOULD BE OVER 5 MINUTES

Department Phone List

<i>Advertising -</i>	
West Coast -	303 723 1456
East/North Coast -	303 723 1417
South East -	303 723 1453
Fax -	303 723 1499
Charlie Chat -	800 562 9405
Commercial Activation -	800 454 0843
Commercial Sales -	800 454 0837
Customer Care (for customers) -	303 252 6919
Customer Service -	800 333 3474
<i>Distributors -</i>	
All Systems	718 346 1200
Cellstar	305 714 1000
CVS	800 825 4400
Dow	813 626 2900
Mid State	515 244 7231
DNSC Application -	800 799 3246
DNSC Customer -	800 799 7175
Get a Grip -	303 768 8645
National Accounts -	888 556 3474
Retail Services -	303 723 3800
Retail Services Fax -	303 723 1788
Return Authorization -	888 220 3474
Sales Office -	800 521 9282
Technical Support -	800 233 3474
Trip Reimbursement -	303 706 5455

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General Information

The Unspoken Phone Rules

Never give out any direct extensions or full names! The only exception would be if the phone number is for the Regions, NFOC, DNSC, RA and CSC.

Never Blind Transfer! Most phone display windows will show who is calling when being transferred internally. Please remember to always-warm transfer calls into someone else's extension and announce who is calling. The element of surprise is something we all would like to avoid at all cost.

Do not hang up on a retailer without first warning them you are releasing the call! Very rarely will you ever need to disconnect a call, unless a retailer becomes belligerent or unprofessional. Common courtesy requires you to state that you will have to release the call if they continue to act in a manner that is unacceptable.

Always remember to be polite and courteous no matter how unprofessional the person on the other end may be. Business is business, it's nothing personal. By taking it personally, you leave yourself open to say something you may regret.

Saying No without using No

Typically, a Retailer will call in to dispute commission payments and question items of non-payment. According to "*Customer Service for Dummies*" by Karin Leland and Keith Bailey, certain phrases stated show a lack of care and empathy to the retailer, whether you care or not.

Listed below are some of the examples with alternative responses that don't use "Can't", "Won't" or other negative words which should be avoided.

- | | |
|-----------------------------------|---|
| 1) I don't know : | I will find out for you. |
| 2) No : | What I can do is..... |
| 3) Your right, this is not fair : | I understand your point of view. |
| 4) That's not my job : | This is who can help you. |
| 5) Call me back : | When is good time for me
to call you back? |
| 6) Call someone else : | This (department) can help
you - I can transfer you or
give you their phone number. |

Helping Your Neighbor

Always remember there is no I in team. If you are not positive about your answer, or don't understand the question, then ask the person next to you or review your business rules. No one can remember everything! This will help utilize all the possible resources you have within your reach to find your responses in a timely manner. Remember there are no dumb questions; Its better to ask than give the wrong information.

Educating vs. Empathizing with a Retailer

Educating

The majority of the calls taken daily are retailers that have a lack of understanding of the business rules and procedures regarding commission pay out. Therefore it is important for you to educate the retailer on every aspect of the business.

We as a team should strive for a "One Call Resolution", which means solving all retailer issues correctly and efficiently. Thereby eliminating retailer callbacks on the same issues.

Imagine speaking with a retailer who has a commission dispute caused by a misinterpretation of the business rules: For example, upgrading a 2700 additional receiver to a 3800 additional receiver for a DigiDyn customer. The retailer might believe he is truly servicing or satisfying the customers needs by upgrading the model. But in all actuality the retailer jeopardized his equipment commission payment, leaving you to educate him on how not to make the same mistake twice.

Continued -

Empathy

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Being a retailer is not the easiest job in the world. For the majority of our retailer base, being paid correctly and on time determines their success or failure. Please understand that for some DISH Network is their only means of financial support and it is imperative that they feel comfortable and confident when calling into Retail Services. Most of the retailers calling want to feel as if they are as important to us as we are to them and that someone on the other end is listening!

Empathy also relates to one very important topic – let the retailer state the problem, not the story! Find out if there is a charge back, non-pay disconnect on the account, or if their needs to be some clarification on business rules before passing judgement on the retailer.

Dish Network **Showroom Account Business Rules**

PURPOSE

Dish Network provides eligible retailers an opportunity to receive a complimentary showroom account for the exclusive purpose of demonstrating Dish Network programming to prospective consumers. Through this program, retailers are provided essentially all programming necessary to assist in the marketing and sale of a Dish Network Satellite System. The showroom account provides strictly programming. The retailer is still responsible for the cost of the hardware.

ELIGIBILITY

Retailers must meet minimum activation criteria in order to qualify for and maintain a showroom account. Qualification is based on the cumulative total number of residential units activated in the previous quarter. Retailers can qualify for more than one showroom account provided they meet specific consumer activation guidelines. The following guidelines apply for single and multiple showroom account activation:

- Retailers must generate at least three (3) consumer activations per quarter to qualify for and maintain one showroom account.
- Additional showroom accounts require thirty (30) consumer activations per quarter to qualify for and maintain each additional receiver.

A new retailer or existing retailer must contact their Echosphere Regional Sales Office or Dish Network Authorized Distributor to determine qualification. If the retailer does qualify, the Echosphere Regional Sales Office sales representative will have the electronic mail Showroom Subscription / VRU Request Form completed and transmitted

to Retail Services by a Regional Director, Sales Manager or Operations Manager. Showroom Subscription / VRU Request Forms from an Authorized Distributor must be authorized by a Sales Manager or Operations Manager and faxed to Retail Services at 303-723-1788. The Retail Services Team will have all completed requests activated within three business days.

A quarterly audit of showroom accounts is performed to verify retailers are maintaining the level of activations required for the number of showroom accounts they have active. A report indicating all retailer consumer activation activity is generated by the Corporate Office and reviewed by each Echosphere Regional Sales Office and Dish Network Authorized Distributor for any exceptions. If a retailer does not meet the showroom account activation guidelines and is not deemed an exception, the retailer showroom account is then disconnected until such time that their activation totals qualify for a showroom account or an additional showroom account.

DEACTIVATIONS

In order for a showroom account to be deactivated, the retailer must contact their Echosphere Regional Sales Office or Dish Network Authorized Distributor. They must provide the sales representative with the receiver and smart card information of the unit to be deactivated. The sales representative will have the electronic mail Showroom Subscription / VRU Request Form completed and transmitted to Retail Services by a Regional Director, Sales Manager or Operations Manager. Showroom Subscription / VRU Request Forms from an Authorized Distributor must be authorized by a Sales Manager or Operations Manager and faxed to Retail Services at 303-723-1788. The Retail Services Team will have all completed requests deactivated within three business days.

EXCHANGING RECEIVERS

In the event a retailer needs to exchange an active showroom receiver with a new receiver, the retailer must contact their Echosphere Regional Sales Office or Dish Network Authorized Distributor. They must provide the sales representative with the old receiver and smart card information as well as the new receiver and smart card information. The sales representative will have the electronic mail Showroom Subscription / VRU Request Form completed and transmitted to Retail Services by a Regional Director, Sales Manager or Operations Manager. Showroom Subscription / VRU Request Forms from an Authorized Distributor must be authorized by a Sales Manager or Operations Manager and faxed to Retail Services at 303-723-1788. The Retail Services Team will have all completed receiver exchange requests processed within three business days.

DISCLAIMER

Dish Network is under no obligation to provide any retailer with a free showroom account or include any retailer on the Voice Response Unit (VRU).

COMMISSIONS BREAKDOWN

Public/Private:

- Public/Private customers include, but are not limited to, bars, some schools, restaurants, gyms, doctor's offices, health clubs, country clubs, airports, shopping malls, offices, etc.
- In order to do activations of this type, the dealer must sign a Public/Private agreement. If a dealer does not have this, they will not be paid commissions on these properties. To find if a dealer has this agreement, look in the "AGREEMENTS" area of the SELLERS screen in Sales Comm, it will be listed there.
- These types of installations are done in the following prins: Public is 7050, Private is 7080, and Education is 7090 (i.e.: 8255707050...). Subscriber types are PRIVVIEW, PUBLIC, and EDUC. Subscriber type information can be found on the SUBSCRIBERS screen of Sales Comm.
- These prins pays out as follows: Primary Activations pay \$100 plus a Flex. Commercial Flex payments mirror Residential Flex. Additional Activations pay \$40. Residuals pay out 15% of the revenue on the account. There is no Installation Payment of any kind. To qualify, the subscriber must have the COMM qual.
- This is the only commercial subscriber type eligible for any type of promotion. The promotion they have is called the Commercial Digital Dish Deal. This pays out \$70 to the retailer (COMM DHP) and gives the subscriber a \$199 programming credit. The Qualification for this promotion is COMM_IRATE.

Free to Guest:

- Free to Guest customers include, but are not limited to, hotels, prisons, motels, nursing homes, and hospitals.
- In order to be paid on activations of this type, the dealer must have a Free to Guest agreement. To find out if they have submitted this agreement, follow the same process as outlined in Public/Private
- These installations are done in either the 7010 or 7020 prins. Subscribers are of the type FTG or HOTEL.
- These prins pay out the following commissions: \$100 Primary, \$100 Additional. No Flex or Installation payments are made on these accounts. Residuals pay out 15% of the revenue on an account. These residuals, however, are not paid through Sales Comm. In order to research these, commercial services must be contacted or Oracle must be used.
- The qual for these accounts is COMM and the promotion codes of receivers used must be either MUZAK or MDU HEADEND.



COMMISSIONS BREAKDOWN

Multi-Dwelling Unit (AKA – MDU Bulk):

- Multi-Dwelling Unit (MDU) customers include, but are not limited to, condominiums and apartments.
- In order to be paid on activations, the dealer must sign both the Free to Guest and Public/Private agreements.
- These accounts are built in either the 7030 or 7040 prins. The subscriber types are either MDU or HEADEND.
- These accounts pay the following commissions: \$100 Primary Activation, \$100 Additional Activation. No Flex or Installation payments are made. Residuals pay out 15% of the revenue on an account. These residuals are not paid out through Sales Comm. In order to research these, commercial services must be contacted or Oracle must be used.
- The qual for these accounts is COMM and the promotion codes of the receivers must be either MUZAK or MDU HEADEND.

Right of Entry (AKA – MDU Residential):

- Right of Entry (ROE) customers include apartment complexes and condominiums. ROE is different than MDU in that the dealer agrees to take care of the property for a stated number of years. The years can be 5, 7, or 10.
- In order to be paid on activations, the dealer must have two contracts signed. The retailer signs an agreement with the property to exclusively care for the building's master antenna system. Also, the dealer must sign an Authorized MDU Operator Property Agreement. These agreements will show up as an MDU RESIDENTIAL agreement in the Sellers screen of Sales Comm.
- These accounts are built in one of three prins, depending on the length of time the dealer has agreed to take care of the property. For 5-year ROEs, the 1500 prin is used. For 7-year ROE contracts, the 1400 prin is used. For 10-year ROEs, customers are placed in the 1300 prin. Subscribers are of one of the following three types: MDUR-5, MDUR-7, or MDUR-10.
- Payments on these accounts vary, again, depending on the length of the ROE agreement. For 5-year contracts, the dealer will get paid a \$75 equipment fee and a \$250 Right of Entry rebate. Residuals pay out 15% of revenue. For 7-year contracts, the dealer will be paid a \$100 equipment fee and a \$250 Right of Entry rebate. Residuals pay out 17% of revenue. For 10-year contracts, the dealer will be paid a \$125 equipment reimbursement and a \$250 Right of entry rebate. Residuals pay out 17% of revenue. Absolutely nothing is paid on additional units.
- The qualification for these accounts is BASICSVC and programming appears exactly the same as residential. Receivers must be of the type MDU HEADEND or MUZAK.

- Currently the only commercial accounts that accrue CO-OP.

Other:

- If you come across other specialized commercial prims which you do not understand, seek advice from someone who is more versed on the subject. Do NOT give out information unless you are certain it is correct. Chances are, you will come across these rarely.
- If necessary to direct a customer, Commercial Sales can be reached at 1-800-454-0837 and Commercial Activations can be reached at 1-800-454-0843. The Commercial Sales line is voice mail only. If it is necessary for them to talk to a live person, please direct them to the Commercial Activations line.

Sales Comm – Seller Promotions – Light Bulb

Seller Promo – This field shows the abbreviated name of the promotion payment. For example, payment for the primary receiver on a Digital Home Plan would be listed DHP-PRIM.

Parent Promo – This field will contain the abbreviated name of the promotion and receiver that the **Seller Promo** payment will pay on, if any. For example, the BUY1GET1 payment of \$99 for the equipment reimbursement would not have a **Parent Code**. However, the BUY1GET1IN payment of \$25 for the install of the additional receiver would have the parent code of BUY1GET1.

Seller Promo Desc
– This is the name of the promotion and the type of receiver (if applicable) for the promotion payment.

Initial Qual Days – This field will show the number of days the account must have qual codes on to pay the claim; Typically 14 days.

Eff Date & Exp Date
– These fields will contain the date the promotion started, and the date the promotion ended or is scheduled to end.

Subscriber Start Date & Subscriber End Date – Tells when the subscriber needs to be activated. Which will be between the two dates shown.

Rates – Tells how much the system will pay on the Promotion per receiver.

Qualifications – State what qualification codes are needed and the time frame they must be maintained.

Restrictions- Shows what the system includes for payment on the Promotion.

Why we would use the Lightbulb with Research?

The Light bulb will be used as a Reference Tool for Promotions. This can tell you the specifics to the business rules. Such as commission payment amounts, model types, dates the promotion was in effect, qual codes needed and miscellaneous pieces of information the system uses to correctly pay the retailer.

When to use the Lightbulb:

Any time there is uncertainty on Promotion specifics. Also, if the Business Rules are unavailable.

Utilize the Lightbulb when Promotions are rejected by the computer. The rejections are listed in the Promo Claim Entry Screen. Which is the Green Arrow in Salescom. You may double check these utilizing the buttons in the Lightbulb.

Examples: Not activated with qualified programming

Model is excluded for this Promo

Manufacturer is excluded for this Promo

Invalid subscriber account number

Credit Authorization number is missing

Activation did not take place within the Promotion dates

Utilize at anytime to determine what the system will and will not pay on Promotions.

Utilize to determine the time frame of chargebacks on the Promotions. Also, the day the activation is needed.

Utilize to determine whether a credit card needs to be verified for the Promotion or not.

Utilize the Lightbulb to save Time in determining Research results.

Example Quickie: Free Now Promotion

When you need to research on any Promotion you will start by viewing the Promo Claim Entry Screen. Which is the Green Arrow in Salescom.

Example of a Rsrch Problem: Model is excluded for the Free Now Promotion.

Cut the Promotion code from the Promo Claim Entry Screen.

Go to / open the Lightbulb Screen and clear

Paste the Promotion code into the Seller Promo and query

A shortcut to review the Promotion without using the Promo Claim Entry Screen:

Enter the Promo code with a percentage sign behind to query Free%.

Select the Restrictions button to view what models the system allows for the Promotion.

You may also select the Rates or vice versa to double check.

In Restrictions arrow down to when you see Model. Which will be noted in the

Restriction Type column.

The Restriction Action will state Include or Exclude, either or.

Include means YES the system will pay on the model. The Model is listed in the Restriction Code column to the right.

Exclude means NO the system will not pay on the model. The Model is listed in the Restriction Code column to the right.

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EXHIBIT 725

EXHIBIT 725

JA014714
013440

TX 102-013976

Retailer Name	Marketing Methods	Other Businesses
Marketing Guru	Direct Mail, Shared Mail, Internet	Cellular
Defender Security	Direct Mail, Shared Mail, Internet	ADT Home Security
Go Dish	Direct Mail, Shared Mail, Internet	
American Satellite	Telemarketing	Mortgage
Dish Pronto	Internet	
E-Management	Direct Mail, Shared Mail, Internet	
AllSat	Direct Mail, Shared Mail, Internet	
I-Dish	Internet	Internet Services/Development/Home Security
Atlas Assets	Telemarketing	Mortgage
Sterling Satellite	Telemarketing, Internet	
VMC Satellite	Internet	
National Programming Service	Direct Mail, Shared Mail, Internet	C-Band Service Provider
Satellite Systems Now	Direct Mail, Shared Mail, Internet	
Altitude Marketing	Direct Mail	DNS - Regional Service Provider
EBN Financial	Direct Mail, Shared Mail	
UNISAT	Direct Mail, Shared Mail	
Newport Satellite	Telemarketing	Mortgage - Focus on Latino Market
Global Com Satellite	TV	Mortgage - Quick Loan Funding
Total Marketing Solutions	Internet	Focus on Chinese Market
Orbit Satellite	Direct Mail, Shared Mail	
RPM Technologies	Direct Mail, Shared Mail	
Brandvein	Affiliate	
Aerowave	Direct Mail, Shared Mail	
Moorehead Communications	Direct Mail, Shared Mail, Internet	Cellular
Satellite Country	Direct Mail, Shared Mail	
JSR Enterprises	Telemarketing	
Satellite Systems Network	Internet, Shared Mail	
Dish Satellite TV	Direct Mail, Shared Mail	
Dish Uplink	Telemarketing	
Infiniti Paging	Multi-Level Marketing	
Dish Nation	Internet	
Marrik DISH	Telemarketing	
Airbel Wireless	Direct Mail, Shared Mail	Cellular
I Satellite	Direct Mail, Shared Mail	
Dish For Us	Direct Mail, Shared Mail	
Cyberworks	Telemarketing	Outsource Call Center Resources
Dish 4U	Direct Mail, Shared Mail	
Cascade Callworks	Telemarketing	Outsource Call Center Resources
Direct Promotions	Internet	
Dish Central	Direct Mail, Shared Mail	
Channel Choice	Door to Door, Direct Mail, Shared Mail	
Dish Factory Direct	Telemarketing	
Satellite Solutions	Internet	
USA Cable	Door to Door, Telemarketing	
BetterTV	Direct Mail, Shared Mail	DNS - Regional Service Provider
Allegro Discount Advertising	Trade Shows	
Simply Wireless	Direct Mail, Shared Mail, Internet	Cellular
Hunts Communications	Direct Mail, Shared Mail	
Entertainment Solutions	Direct Mail, Shared Mail	
Dish Direct	Direct Mail, Shared Mail	
Flat Rock Communications	TV	
IDT	Target current subscriber base	Phone Service Provider
Dove Digital	Direct Mail, Shared Mail	

CE Retailers
American TV
HHGregg
RC Willey
Costco
Nebraska Furniture Mart

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TX 102-013977

EXHIBIT 726

EXHIBIT 726

JA014716
013442

TX 102-013978

Message

From: Montano, Joey [/O=ECHOSTAR COMMUNICATIONS CORP/OU=ECHOSTAR/CN=RECIPIENTS/CN=JOEY.MONTANO]
Sent: 10/2/2013 2:10:09 PM
To: Kitei, Brett [brett.kitei@dish.com]
Subject: RE: **Privileged*** Web Page DNC Policy Changes
Attachments: DNC Policy Revised 2013.doc; DNC Policy Revised 2013.doc

FYI—I had to meet with Audit again today, they'll likely be calling you asking about things like changes to the DNC Policy on line and whether its okay to document scrub processes, etc. which I have been holding off on due to the FTC case and other pending suits.

To continue the process moving forward, we'll post the attached updated document to the DISH website today. The only change is the web link to view the policy, the old link was broken. If you see the need for additional changes let me know.

Joey Montano

*Resource Manager
CSC Administration & Management
Dish Network, LLC
Meridian: (720)-514-6479
Desk Ext: 46479
Email: joey.montano@dish.com*

From: Montano, Joey
Sent: Wednesday, August 14, 2013 10:03 AM
To: Kitei, Brett
Subject: RE: **Privileged*** Web Page DNC Policy Changes

Also, wanted to speak to you about the Motion to Certify that was sent last night, when you have a chance of course.

Joey Montano

*Resource Manager
CSC Administration & Management
Dish Network, LLC
Meridian: (720)-514-6479
Desk Ext: 46479
Email: joey.montano@dish.com*

From: Montano, Joey
Sent: Wednesday, August 14, 2013 10:00 AM
To: Kitei, Brett
Subject: RE: **Privileged*** Web Page DNC Policy Changes

At the soonest reasonably possible, not a super high priority.

Joey Montano

*Resource Manager
CSC Administration & Management
Dish Network, LLC
Meridian: (720)-514-6479*

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013443

TX 102-013979

Desk Ext: 46479
Email: joey.montano@dish.com

From: Kitei, Brett
Sent: Wednesday, August 14, 2013 9:59 AM
To: Montano, Joey
Subject: RE: **Privileged*** Web Page DNC Policy Changes

Timing on this?

Brett J. Kitei
Senior Corporate Counsel & Director | DiSH Network L.L.C.
(303) 723-2290 [p] | (720) 514-8479 [f] | brett.kitei@dish.com

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This e-mail message and any attachments are confidential and may be subject to the attorney-client or other applicable privileges. If you have received this transmittal in error, please delete this e-mail immediately and notify Brett Kitei at (303) 723-2290 or by return e-mail.

From: Montano, Joey
Sent: Wednesday, August 14, 2013 9:58 AM
To: Kitei, Brett
Subject: **Privileged*** Web Page DNC Policy Changes

Good Morning,

Can you review the attached changes to see if you are okay with them? These were requested as part of the audit.

One item we need your input on is the use of the phone number 800-333-DISH for "oral requests". It was asked that we change this to 866-668-8047 which is the number we use for our caller id.

Let me know your thoughts?

Joey Montano
Resource Manager
CSC Administration & Management
Dish Network, LLC
Meridian: (720)-514-6479
Desk Ext: 46479
Email: joey.montano@dish.com

Confidential//

SLC_ DNC_ Investigation 0014803
9/10/14 14:18
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TX 102-013980

EXHIBIT 727

EXHIBIT 727

JA014719
013445

TX 102-013981

Message

From: Knight, Kathy [/O=ECHOSTAR COMMUNICATIONS CORP/OU=ECHOSTAR/CN=RECIPIENTS/CN=KATHY.KNIGHT]
Sent: 9/23/2008 9:44:38 AM
To: DeFranco, Jim [jim.defranco@echostar.com]; Han, Bernie [bernie.han@echostar.com]; Stingley, Tom [tom.stingley@echostar.com]; Van Emst, Blake [blake.vanemst@echostar.com]; Werner, Bruce [bruce.werner@echostar.com]; Blum, Jeffrey [jeffrey.blum@echostar.com]; Schneider, Kathy [kathleen.schneider@echostar.com]
CC: Eichhorn, Bert [bert.eichhorn@echostar.com]
Subject: RE: RE: American Satellite & Fraudulent Transactions

All – once Bruce pulls us an activation report, we will run through the tool and determine their actual dup rate. We will also have Bert contact the individual who sent in the lead and see if we can work one of his employees to gain more info.

Kathy Knight

EchoStar Communications
720-514-5377
303-250-1301 (cell)
email: kathy.knight@echostar.com

From: DeFranco, Jim
Sent: Tuesday, September 23, 2008 7:42 AM
To: Han, Bernie; Stingley, Tom; Van Emst, Blake; Werner, Bruce; Knight, Kathy; Blum, Jeffrey; Schneider, Kathy
Subject: RE: RE: American Satellite & Fraudulent Transactions

Yes, we should move them to the top and investigate them.

-----Original Message-----

From: Han, Bernie
Sent: Tuesday, September 23, 2008 7:19 AM
To: DeFranco, Jim; Stingley, Tom; Van Emst, Blake; Werner, Bruce; Knight, Kathy; Blum, Jeffrey; Schneider, Kathy
Subject: FW: RE: American Satellite & Fraudulent Transactions

this isn't stealing our customers but they are on our near-match list - 1.9% ytd but higher (~4%) during the past 5 months

would we want to investigate to see what we can learn?

would we want to reprioritize our review of near-matches and put them higher?

From: Gonzalez, Kathie
Sent: Monday, September 22, 2008 4:05 PM
To: Han, Bernie; Stingley, Tom; Van Emst, Blake; Dodge, Stanton
Cc: Mcconachie, Parker
Subject: RE: RE: American Satellite & Fraudulent Transactions

Just passing along something that hit the press mailbox recently in case you wish to investigate the allegations further...

Kathie Gonzalez
Director, Corporate Communications
DISH Network Corporation
W: 303.723.2010
C: 720.320.4304

Confidential

SLC_ DNC_ Investigation 0014899
JRA 11/20/08 013446

TX 102-013982

From: Mcconachie, Parker
Sent: Monday, September 22, 2008 11:26 AM
To: Gonzalez, Kathie
Subject: FW: RE: American Satellite & Fraudulent Transactions

Thoughts on where to send this?

From: Amanda Layana [mailto:ragnaid@sbcglobal.net]
Sent: Thursday, September 18, 2008 6:28 PM
To: Press
Subject: Fw: RE: American Satellite & Fraudulent Transactions

To Kathy Gonzalez,

--- On **Thu, 9/18/08, Amanda Layana** <ragnaid@sbcglobal.net> wrote:
From: Amanda Layana <ragnaid@sbcglobal.net>
Subject: RE: American Satellite & Fraudulent Transactions
To: "executivecustomerservice@echostar.com" <executivecustomerservice@echostar.com>
Date: Thursday, September 18, 2008, 5:06 PM

I am writing this letter for a couple friends of mine that are working for American Satellite in San Diego, Ca. They are too afraid to contact Dish directly or Directv So they asked me to write this for them regarding the use of Pre-paid Credit Cards to push their deals through for them(American Satellite) . They also violate the FCC regulations on calling customers that are on the DO NOT CALL LISTS . My friends are going to resign from American Satellite for these reasons and due to the fact that Todd DiRoberto the President is a convicted felon, convicted of Securities Fraud from 2004 . Here is also a link for you to see their in house Welcome Page stating the use of Pre-Paid Credit Cards for both Dishnetwork & Directv . I too would like to remain anonymous to all of this but think you will find all of this information to be true and correct . Here's is the link for you to see their in house Welcome Page to all of their employees.

www.amsatproviders.com/intranet

Thank you , concerned consumer

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SLC_ DNC_ Investigation 0014900
JAO 14721
013447

TX 102-013983

EXHIBIT 728

EXHIBIT 728

JA014722
013448

TX 102-013984



Managing Reports of Telemarketing Violations

Roles/Responsibilities

- **ERT –**
 - Manages all consumer communications
 - Ensures compliance with Do Not Call Policy
- **Retail Services**
 - Investigates reports of external activities
 - Administers corrective action to identified Retailers
- **Legal**
 - Advises on communications sent to consumer and Retailer
 - Engages on escalated items with law enforcement, AG, etc.



Confidential and Proprietary

2

Process exists utilizing existing ERT infrastructure for management of customer service issues – ERT manages all communication w/the subscriber or prospect.

Includes Retail Services for investigation and corrective action on any items that are identified to not be a result of any Echostar actions – some Retailer, some other party.

Both take guidance from legal on construction of process – and in the compliance, documentation, and disciplinary actions

Who to Contact

- **Consumers –**

- Call (800) 333 DISH
- Front line agent will route call to ERT

- **Employees, Retailers –**

- Email vendoringquiries@echostar.com
- Retail Services will route through ERT for front end tracking and will research reported activities



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3

A consumer that wishes to make a report of telemarketing – or any other – action related to the marketing of Dish Network services, should contact (800) 333 DISH. Our front line CSR will manage the call & route to ERT

Retailers have been instructed in multiple Chats and Blasts to send any/all to vendoringquiries@echostar.com – This is managed by Retail Services; we will route initially to ERT so that all are tracked and will then investigate.

Retail Services has established a progressive discipline path – will send notice of complaint letters at 1st offense, at 2nd offense with a penalty, and the 3rd results in termination.

Information Needed

- Phone number of the consumer
- Phone number of the person calling
- Name of business
- Name of caller – individual sales representative
- Nature of complaint
 - DNC violation
 - Abusive language
 - Repeat calls



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4

We need as much identifying information as is possible –

the data elements are what you would expect

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SLC_ DNC_ Investigation 0014991
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013452

TX 102-013988

Challenges

- **Unable to identify caller**
 - Disguised callers
 - Spoof Cards
 - Voice over Internet
 - Incomplete information on complaint



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5

Single largest issue that this process faces today is identifying the caller –

Many reports do not have sufficient detail to make a thorough attempt

Technology allows someone that wants to not be found to quite effectively do so –

Spoof cards – allows a caller to mask their own # the caller ID

Voice over Internet – less likely to be able to trace back to caller

Next Steps

- **Call Monitoring of OE Retailers**
 - Riverfront QA resources
 - Retail Services oversight
 - Live and recorded call monitoring
- **Sting operations**
 - Prepaid debit cards to allow for consumer to make a purchase
- **3rd Party Agreements**
 - Oversight of outsourced centers



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6

Monitoring –

In an effort to provide oversight and to have more control over the customer experience, Retail Services and Call Center have initiated a call monitoring effort on all OE Retailers –

We will monitor OE sellers in the same manner as our own Direct Sales.

Notified all last week via certified; have out-called top 10; are receiving files from Marketing Guru today.

2) Sting –

Green Dot prepaid card & last 4 digits allow for a purchase attempt to map transaction to seller

3) John Doe Lawsuit –

Ability to request legal/law enforcement assistance to identify caller – work w/phone companies, etc

4) 3rd Party –

We will engage 3rd party entities engaged in any sales/service activity with our Retailers into an agreement that allows for oversight and audition provisions, security of data, etc

EXHIBIT 729

EXHIBIT 729

JA014729
013455

TX 102-013991

Case Name	Alleged Violations	Civil Penalty
Braglia Marketing Group ("BMG") (Feb. 2005)	<ul style="list-style-type: none"> Telemarketer of timeshare opportunities allegedly made more than 300,000 calls without downloading the National Registry; also abandoned calls 	<ul style="list-style-type: none"> \$526,000 (\$3,500 paid)
Flagship Resort Development (Feb. 2005)	<ul style="list-style-type: none"> Seller allegedly caused BMG to make more than 300,000 calls to the National Registry; made own calls without downloading National Registry list; and abandoned calls 	<ul style="list-style-type: none"> \$500,000
Columbia House Company (Jul. 2005)	<ul style="list-style-type: none"> Seller of CD/DVD subscription service allegedly made "tens of thousands" of DNC calls, despite compliance efforts (including downloading the National Registry) 	<ul style="list-style-type: none"> \$300,000
Cutting Edge Marketing (Sept. 2005)	<ul style="list-style-type: none"> Seller of vacation packages allegedly made "hundreds of thousands" of DNC calls 	<ul style="list-style-type: none"> \$345,000 (\$5,000 paid)
DIRECTV (Dec. 2005)	<ul style="list-style-type: none"> Seller of satellite programming services whose telemarketers allegedly violated the TSR and who continued to business with known violators without ensuring that they were in compliance 	<ul style="list-style-type: none"> DIRECTV \$5,335,000
Communication Concepts (telemarketer)	<ul style="list-style-type: none"> Telemarketers allegedly placed violative calls on DIRECTV's behalf, some without any compliance efforts 	<ul style="list-style-type: none"> Communication Concepts \$205,000 (\$25,000 paid)
American Communications of the Triad (telemarketer)		<ul style="list-style-type: none"> American Communications \$746,300 (\$50,000 paid)
Power Direct (dealer)		
Nomrah Records (dealer)		
Global Satellite (dealer)		
Conversion Marketing, Inc. (Jan. 2006)	<ul style="list-style-type: none"> Telemarketing operation allegedly made DNC calls and abandoned calls; failed to pay access fee for Registry; engaged in abusive and deceptive TSR violations; made unsubstantiated claims and false representations in advertising and marketing 	<ul style="list-style-type: none"> DNC civil penalty: \$580,056 (\$11,000 paid), Consumer redress: \$979,204 (\$463,000 paid)

Entrepreneurial Strategies, Ltd (Jan. 2006)	<ul style="list-style-type: none"> Defendants allegedly received money from another company, DMFS (discussed above), to "assist and facilitate" DMFS in evading DNC compliance by operating as a sham nonprofit corporation 	<ul style="list-style-type: none"> \$13,454.71
Bookspan ("BOMC") (Feb. 2006)	<ul style="list-style-type: none"> Direct marketer allegedly made more than 100,000 DNC calls; called "tens of thousands" of consumers who asked to be put on company-specific list (compliance procedures for company-specific list were allegedly insufficient to prevent the calls) 	<ul style="list-style-type: none"> \$680,000
Credit Foundation of America, Inc. ("CFA") TTT Marketing Services, Inc. Credit Defenders of America, Inc. Credit Shelter of America, Inc. Sure Guard Credit Corp., Inc. (June 2006)	<ul style="list-style-type: none"> Telemarketers of debt management services made "numerous" DNC calls; failed to pay the required access fee to download the National Registry; interfered with consumers' rights to be placed on the National Registry; made "numerous" calls to people who had asked to be put on company-specific list; made deceptive offers in violation of TSR; and made deceptive offers in violation of the FTC Act 	<ul style="list-style-type: none"> \$250,000 in civil penalties; \$606,754 in consumer redress
Peoples Benefit Services ("PBS") Malvern Marketing, LLC d/b/a Phase One Marketing ("POM") (telemarketer) (June 2006)	<ul style="list-style-type: none"> Seller and telemarketer made "tens of thousands" of DNC calls; made "numerous" calls to people who had asked to be put on company-specific list; abandoned "numerous" outbound calls; and failed to pay the required access fee to download the National Registry 	<ul style="list-style-type: none"> PBS \$300,000 POM \$120,000 (\$50,000 paid)
Executive Financial Home Loan Corp. (June 2006)	<ul style="list-style-type: none"> Mortgage broker made "tens of thousands" of DNC calls and failed to pay the required access fee to download the National Registry 	<ul style="list-style-type: none"> \$1,138,151 (\$50,000 paid)

EXHIBIT 730

EXHIBIT 730

JA014732
013458

TX 102-013994

Message

From: Hubbard, Kevin [/O=ECHOSTAR COMMUNICATIONS CORP/OU=ECHOSTAR/CN=RECIPIENTS/CN=KEVIN.HUBBARD]
Sent: 2/16/2007 6:08:45 PM
To: DeFranco, Jim [jim.defranco@echostar.com]; Moskowitz, David [david.moskowitz@echostar.com]; Carlson, Erik [erik.carlson@echostar.com]; Neylon, Brian [brian.neylon@echostar.com]; Origer, Robb [robb.origer@echostar.com]; Steele, Dana [dana.steele@echostar.com]; Blum, Jeffrey [jeffrey.blum@echostar.com]; Werner, Bruce [bruce.werner@echostar.com]; Musso, Reji [reji.musso@echostar.com]; Hargan, Denise [denise.hargan@echostar.com]
CC: Gonzalez, Kathie [kathie.gonzalez@echostar.com]; Vasquez, Cory [cory.vasquez@echostar.com]
Subject: JSR Termination Coverage Summary
Attachments: PR - JSR Enterprises FINAL_02.14.2007.doc

Below you will find a summary of the pick up we received in the media for the JSR Termination press release from 2/14 (attached).

Please feel free to contact me if you have any additional questions.

KEVIN HUBBARD

CORPORATE COMMUNICATIONS :: PUBLIC RELATIONS
ECHOSTAR COMMUNICATIONS CORP. AND DISH NETWORK
720-514-5039

- *Satellite Business News* (2/16) – EchoStar Hangs Up on Retailer
- *Broadcasting & Cable* (2/15) – EchoStar Pulls Plug on Third Outside Retailer
- *Multichannel News* (2/14) – EchoStar Cuts Ties with Retailer
- *DigitalCAD.com* (2/14) – EchoStar Cuts Ties with Retailer (MCN)
- *CableTV.com* (2/14) – EchoStar Cuts Ties with Retailer (MCN)
- *Free DISH Network.com* (2/14) – EchoStar Cuts Ties with Retailer (MCN)
- *TelemarketingFAQ.com* (2/14) – EchoStar Cuts Ties with Retailer (MCN)

Satellite Business News

EchoStar Hangs Up on Retailer

Citing violations of do-not-call rules in Missouri, EchoStar said it has terminated Jerry Dean Grider, doing business as JSR Enterprises, as a retailer for the DBS service. Ther termination, EchoStar said, followed an internal investigation following consumer complaints and a City of St. Lois circuit court judge issuing a temporary restraining order against JSR for allegedly making telephone solicitations to Missouri residents. "EchoStar takes violations of telemarketing laws very seriously," EchoStar Senior Vice President of Retail Services and Sales Erik Carlson said in a statement. "EchoStar will continue to expend significant resources and work with law enforcement agencies in pursuit of improper solicitations by parties who hide behind EchoStar's [company] tradename."

Broadcasting & Cable

EchoStar Pulls Plug on Third Outside Retailer

By John Eggerton
February 15, 2007

EchoStar has pulled the plug on a third outside retailer accused of violating the Federal Trade Commission's Do Not Call list.

The satellite company said Wednesday it had severed its relationship with DISH retailer "Jerry Dean Grider d/b/a JSR Enterprises" of Santa Ana, CA.

/

SLC_ DNC_ Investigation 0005058
JRA 014733
013459

TX 102-013995

As it said of similar actions against two other California retailers, the company said the move followed an internal investigation into telemarketing complaints.

It also pointed to a temporary restraining order issued by a St. Louis Judge against JSR soliciting customers in Missouri.

"EchoStar takes violations of telemarketing laws very seriously," said Erik Carlson, senior vice president of Retail Services and Sales for EchoStar.

Multichannel News

EchoStar Cuts Ties with Retailer

Linda Moss
February 14, 2007

As part of an effort to take action against "do-not-call" violators, EchoStar Communications and its Dish Network terminated their relationship with independent EchoStar retailer JSR Enterprises of Santa Ana, Calif., officials said Wednesday.

EchoStar ended its relationship with the retailer as a result of the direct-broadcast satellite company's internal investigation of consumer complaints alleging violations of telemarketing laws and St. Louis Circuit Court Judge Lisa Van Amburg's recent issuance of a temporary restraining order prohibiting JSR from making telephone solicitations to Missouri consumers.

The order was issued at the request of Missouri Attorney General Jay Nixon against JSR and other companies that aren't EchoStar retailers. According to the Missouri Attorney General's press release, JSR requested a copy of Missouri's No Call database but was cited in multiple complaints after receiving the list.

The JSR termination follows the recent terminations of EchoStar retailers Atlas Assets of Irvine, Calif., and United Satellite of Aliso Viejo, Calif., as a result of similar investigations of consumer telemarketing complaints. EchoStar alerted state attorney generals of the results of its investigation.

EchoStar said it fully supports the [Federal Trade Commission's National Do Not Call Registry](#) and all telemarketing laws and regulations, and that its policies prohibit unlawful telemarketing calls to existing and potential Dish customers and require retailers to be fully knowledgeable of applicable law as a condition to any telemarketing activities.

EchoStar will continue to investigate the practices of retailers and marketing lead generators that violate telemarketing laws and will take appropriate actions as necessary.

"EchoStar takes violations of telemarketing laws very seriously," senior vice president of retail services and sales Erik Carlson said in a prepared statement. "EchoStar will continue to expend significant resources and work with law-enforcement agencies in pursuit of improper solicitations by parties who hide behind EchoStar's Dish Network trade name."

EXHIBIT 731

EXHIBIT 731

JA014735
013461

TX 102-013997

Message

From: Stingley, Tom [/O=ECHOSTAR COMMUNICATIONS CORP/OU=ECHOSTAR/CN=RECIPIENTS/CN=TOM STINGLEY]
Sent: 1/6/2009 6:13:23 PM
To: McElroy, Steve [steve.mcelroy@dishnetwork.com]
CC: Van Emst, Blake [blake.vanemst@dishnetwork.com]
Subject: RE: I-Satellite

How are you going to prevent his affiliates from going to other retailers and then in turn destroying those retailers?

Do you have details on the sales that was consumated w/o a credit card and have you tracked that credit card back to any other orders?

Tom

From: McElroy, Steve
Sent: Tuesday, January 06, 2009 4:01 PM
To: Stingley, Tom
Subject: Fw: I-Satellite
Importance: High

Your thoughts?

From: Mills, Mike
To: McElroy, Steve
Sent: Tue Jan 06 15:59:12 2009
Subject: I-Satellite

I would like to move forward with immediate termination of I-Satellite.

A retailer of ours was just voicebroadcasted and purchased – The retailer is Dave Saenz with HD Satellite Sales (a large DirecTV retailer that we're trying to get some additional activations from). The login ID used to place the sale was ISAT026.

While the number was not on the Do Not Call List, it was a press 1 (which I-Sat told us they were no longer doing), the caller ID was a bogus number (violates the law) and the customer was not asked for a credit card (which is required per the business rules). And there were no disclosures, some pricing was incorrect and the sales person didn't seem to know what they were talking about.

Below is a pattern of poor business:

- I-Satellite's churn is not improving – still at 5.06% in November 2008 (after 5.10 in Oct and 5.28 in Sept)
- I-Satellite was reinstated 10/3 and on 10/24 did a press 1 to Jonathan Frank in legal – bogus caller ID (illegal) and no credit card for DHA24 (against business rules).
- Completion rate – still at 68% for November 2009 (after 68% in Oct and 59% in Sept).
 - Has improved but overall DNS has improved by 10% so it's nothing I-Satellite has done
- 2008 audit – 1,063 duplicate accounts (4%), \$204k – at 4% we would chargeback
 - Risk/Audit has not taken action yet
- I attempted to visit I-Satellite on 12/11/09 to discuss completion rates, compliance, disclosures and to monitor calls. I got a call from Jason when I landed in SLC that there was a family emergency and he was unable to meet. He has been evasive in meeting since his reinstatement.
- Reji has been trying to get uploaded calls from Jason since 10/3 with no success. He has provided bits of calls (not the beginning or the end) so nothing we could use.
- We have identified a 702 area code number tracked back to I-Satellite. Jason has blamed it on an affiliate he used – now termed. Affiliate did 29 sales in December but the message associated with this # is tied to over 300 consumer complaints. Too convenient as I firmly believe that he is spoofing caller ID's to avoid detection.

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JRA 01/14/09 14:36
013462

TX 102-013998

I believe that at this point enough is enough. Jason continues to lie to all of us, their completion rates are still a minimum of 10% under where they should be and their churn is still astronomical. Based on this latest press 1 call, the only reason they are not being caught for their illegal activity is due to their bogus caller ID's that we can't track.

There is a monthly incentive payment due mid-week next week and I'd like to process prior to then.

Please let me know when we can proceed.

Mike

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TX 102-013999

EXHIBIT 732

EXHIBIT 732

JA014738
013464

TX 102-014000

Year	Terminations	Echosphere Retailers	Distributor Retailers
2006	20	15	5
2007	33	28	7
2008	48	48	20
2009	81	30	51
2010	120	98	22

	10.4	CANCELLED WORKORDERS	CHURN	CO-OP	DUPLICATE ACCOUNTS	FLIPPING	FTA	SSN	TCPA	MOVER FRAUD	EXPORT	CREDIT CARD MISUSE	FAILURE TO PROMOTE	CREDIT CARD MISUSE	PHANTOM ACCOUNTS	
2006	5				1	2		7	2		1		1		1	20
2007	6			1	19				4		2		1			33
2008		4	1		36	3	3			1						48
2009	13	7	4	2	32			7	2	12			2			81
2010	9	8	5		62			3	1				2			90

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TX 102-014001

Count of OE Number	Term Reason							
Distributor2	10.4 CANCELLED WORKORDERS	CHURN	DUPLICATE ACCOUNTS	FAILURE TO PROMOTE	SSN	TCPA	FRAUD CLAIMS	Grand Total
Distributor	4	1		16		1		22
Echo	5	7	5	75	2	2	1	98
Grand Total	9	8	5	91	2	3	1	120

Count of OE Number	
Distributor2	Total
Distributor	22
Echo	98
Grand Total	120

Count of OE Number	Term Reason							
Distributor2	10.4 CANCELLED WORKORDERS	CHURN	CO-OP	DUPLICATE ACCOUNTS	FAILURE TO PROMOTE	SSN	TCPA	Mover Fraud Grand Total
Distributor	12	2	2	1	20		3	1 10 51
Echo	1	5	2	1	12	2	4	1 2 30
Grand Total	13	7	4	2	32	2	7	2 12 81

Count of OE Number	Term Reason					
Distributor2	CHUI DUPLICATE ACCOUNTS	FLIPPING	FTA	MOVER FRAUD	CANCELLED WORKORDERS	Grand Total
Distributor		15	1	2	1	20
Echo	1	21	2	1	3	28
Grand Total	1	36	3	3	4	48

Count of OE Number	Term Reason					
Distributor2	10.4 Co Op	Duplicate Accounts	TCPA Violations	Export	Failure to Promote	Grand Total
Distributor			6	1		7
Echo	6	1	13	4	1	26
Grand Total	6	1	19	4	2	33

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9A0914740

TX 102-014002

Count of OE Number	Term Reason		
Distributor	CHURN	DUPLICATE ACCOUNTS	Grand Total
Dist		9	9
Dish	3		3
Grand Total	3	9	12

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013467

TX 102-014003

Retailer Termination Review

Retailer Name	Address	City, State, Zip	Phone	OE Number
Interbond Corp of America	4320 NW 167TH ST	Miami, FL 33054	305.769.4116 305.769.4126	26595
Magnolia HIFI	6305 S 231 ST ST	Kent, WA 98032	253.854.4434 253.859.7183	26595
Travel Resorts of America	1059 SYCAMORE LN	Jackson Springs, NC 27281	910.652.5559 910.652.2411	108511
London Marketing	2905 GALLERIA DR	Arlington, TX 76011	817.640.5000 817.633.1125	119231
American Digital Satellite	475 WYNDGATE RD	Sacramento, CA 95864	916.924.1193	17939
Far Horizons				14217
Treasure Coast Satellite	866 SE CARNIVAL AVE	Port Saint Lucie, FL 34983	561.878.0654	139052
Ultimate Electronics	321A W 84TH AVE	Thornton, Co 80221	303.412.2500 303.412.2501	26670
Progressive Marketing	615D E ABRAM ST	Arlington, TX 76010	817.417.4388 817.417.0831	316758
Coinspinner Inc	10705 MEADOW GLENN LN	Tampa, Florida 33624	813.908.6873	83152
Gulf Coast Electronics	8010 AIRPORT BLVD STE 103	Mobile, AL 36608	334.639.3474 334.639.5040	7519
PFS Technologies	4620 SW 187 AVE	Blomkest, MN 56216	507.637.3211	56293
Cable America	2075 GRANGE AVE	Highland Park, IL 60035	847.714.9643 847.579.1419	404037
American Micro Tech	PO BOX 486	44 MICHIGAN AVE Smithers, WV 25186	304.442.5546 304.442.2725	30301
Big Apple Imports	1221 DUTCH SQUARE BLVD	Columbia, SC 29210	803.798.7790 803.798.5569	14662
Fry's Electronics	600 E BROKAW RD	San Jose, CA 95112	408.487.4500 408.487.4551	2626
Mike's Satellite and Sons	707 N ST RD 9	Columbia City, IN 46725	219.249.4888 219.248.2647	24959
Yess Wireless	PO BOX 180546	Austin, TX 78718	512.835.6700 512.835.7400	660629
Digital One				406643
Century Satellite	2307 1ST CENTER AVE	Brodhead, WI 53520	608.897.2176 608.897.2273	9139
Bjorn's Stereo Design	PO BOX 17745	San Antonio, TX 78216	210.828.3237 210.828.1581	34942
SkyCable of PA	1461 OLD BRODHEAD RD	Manaca, PA 15061	717.321.0111 717.321.0130	22068
Bradlees Inc.	ONE BRADLEES CIR PO BOX 859051	Braintree, MA 02815	781.380.8313	609192
Satellite Technologies USA	360 WILLODELL DR	Mansfield, OH 44906	419.529.5248 419.529.9615	19198
Global Satellite Network	469 PLUMB LN	Reno, NV 89502	775.823.4640 757.823.4656	137891
Wolfe Satellite Systems	12517 E 1050TH AVE	Robinson, IL 62454	618.544.7476 618.544.3790	23405
Family Home Furnishings	1722 S MAIN	Bountiful, UT 84010	801.294.7962	499196
PrimeStar of Kentuckiana dba Satellite Central	1736 E MAIN ST	New Albany, IN 47150	812.949.3371 812.949.3370	111390
Instant Networks Net	2625 SW 75TH TERRACE	Portland, OR 97225	503.936.4398 503.214.5444	606690
Wal*Mart	PO BOX 530922	Atlanta, GA 30353-0922		205037
H K L Enterprises	8003 LYNNFIELD DR	Alexandria, VA 22306	703.765.4435 703.765.4775	26653
x	10979 REED HARTMAN	Cincinnati, OH 45242	513.489.3425 513.489.3441	42180
5 Star Wireless	290 N D ST	San Bernadino, CA 92401		25790
Advanced Digital	6162 SHEILDS DR	Huntington Beach, CA 92647	877.769.3474	520961
Marketshare 2001	439 W BOCKMAN WY	Sparta, TN 38583	931.836.3336 931.836.1456	33042
Allstar Satellite Systems Inc	189 LIBERTY ST NE	Salem, OR 97301	503.399.9369 503.399.9361	53820
DeMaggios Interactive Satellite Installations Company	15930 CASCADE LN SE STE A	Monroe, WA 98272	425.343.2648 877.794.5314	809163
A-1 Security Systems	3969 DIX HWY	Lincoln Park, MI	313.386.5000 313.386.5002	56879
Barney Telecom Inc dba BTI Communications Inc	28130 AVE CROCKER	Valenci, CA 91355	661.799.1411 661.799.1412	101970
Martin Electronics Inc	702 STELLA ST	West Monroe, LA 71291	318.324.1150 318.322.6561	8335
Brite Star Satellite	2400 E MAIN UNIT D	Montrose, CO 81401	970.240.8174 970.240.9698	19276

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SLC_ DNC_Investigation 01-0914742
013468

AP Number	Principles		Region and/or Distributor	Term Reason	Termination Authorized By:	Date Termination Letter Sent	Date Central Setup Notified
26008	Not listed			Failure to actively promote Dish	M. Davidson	05/13/99	Unknown
11671	TWETEN	James	Sac	Failure to actively promote Dish	J. DeFranco	06/30/99	01/11/01
	CONRAD	Al					
34143	BALDELLI	Sue	Denver	Failure to actively promote Dish	M. Davidson	10/07/99	Unknown
35226	LONDON	Carl	Dallas	Violations of Term Agreement	M. Davidson	11/19/99	Unknown
	WHITESIDE	Gwen					
8389	Not listed		Sac	Failure to actively promote Dish	M. Davidson	01/18/00	01/20/00
8492	Not listed		-	Default of Echo agreement	M. Davidson	03/10/00	Unknown
36630	KAHAE	Colleen		Failure to actively promote Dish	Dish Security	03/10/00	Unknown
11689	Not listed		-	Failure to actively promote Dish	M. Davidson	03/21/00	Unknown
50253	FISCHER	Christopher	Dallas	Failure to actively promote Dish	M. Davidson	04/06/00	Unknown
30716	MILLER	Charles	Denver	Violations of Term Agreement	M. Davidson	04/06/00	Unknown
2160	GANTT	Donald		Failure to actively promote Dish	M. Davidson	07/13/00	Unknown
26487	NITSCHKE	Frank		Failure to actively promote Dish	M. Davidson	07/27/00	Unknown
55663	HARMELECH	Shari		Violations of Term Agreement	Dish Security	08/11/00	Unknown
	HARMELECH	Judith					
14054	DUMRONGKIJETIM	Dan		Violations of Term Agreement	M. Davidson	08/28/00	Unknown
	KIETMAN	Dan					
17170	BALOS	John		Violations of Term Agreement	M. Davidson	08/28/00	Unknown
	BOLAS	Peter					
32203	Not listed		-	Failure to actively promote Dish	M. Davidson	09/14/00	Unknown
11520	TENWALDE	Mike		Violations of Term Agreement	C. Melton	09/28/00	Unknown
84210	Not listed		-	Not Available	M. Davidson	10/05/00	Unknown
55804	DERAKSHANI	Koros		Failure to actively promote Dish	M. Davidson	10/05/00	Unknown
	HAYRATIFER	Masound					
2098	PROCHNOW	Bill		Violations of Term Agreement	C. Melton	10/05/00	Unknown
16000	DYBDAHL	Bjorn		Failure to actively promote Dish	M. Davidson	10/16/00	Unknown
16948	WINTERA	Carol		Violations of Term Agreement	C. Melton	11/10/00	Unknown
73556	Not listed		-	Violations of Term Agreement	J. DeFranco	01/11/01	01/11/01
9674	SPOSITO	James		Violations of Term Agreement	M. Davidson	01/12/01	01/12/01
36610	DONALD	Todd		Violations of Term Agreement	J. Spreitzer	02/22/01	02/22/01
2626	WOLFE	Lois		Violations of Term Agreement	M. Davidson	02/26/01	02/26/01
61333	ADAMS	Louis		Violations of Term Agreement	M. Davidson	03/05/01	03/05/01
34383	WADE	Chris		Violations of Term Agreement	M. Davidson	03/06/01	03/19/01
	GIRARDIN	Norman					
71177	MULLEN	Kieran	Sac	Violations of Term Agreement	J. DeFranco	03/27/01	04/04/01
40720	Not listed		-	Obligation to use reasonable commercial efforts to solicit orders	T. Stingley	04/09/01	04/16/01
14993	LAMBROU	Charles		Violations of Term Agreement	M. Davidson	04/13/01	04/13/01
24445	DICK	Ron		Violations of Term Agreement	C. Melton	05/07/01	Unknown
13893	Not listed		-	Violations of Term Agreement	C. Melton	06/18/01	06/18/01
62436	FELT	Jeff	Sac	Not Available	M. Davidson	06/20/01	06/21/01
24596	Not listed		-	Violations of Term Agreement	M. Davidson	11/19/01	Unknown
63908	CAMPOS	Joseph	Sac	Violations of Term Agreement	M. Davidson	12/28/01	12/28/01
	DUNN	Troy					
132361	DEMAGGIO	Daniel	Sac	Violations of Term Agreement	M. Davidson	12/28/01	12/28/01
26680	ROLL	Edward	Chicago	Violations of Term Agreement	M. Davidson	01/14/02	01/28/02
33779	Poulschock	Marc	-	Violations of Term Agreement	M. Davidson	01/23/02	01/23/02
6927	MARTIN	S Wayne		Violations of Term Agreement	M. Davidson	03/07/02	03/07/02
10264	MAESTAZ	Rhonda	Denver	Violations of Term Agreement	M. Davidson	03/27/02	03/27/02

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TX 102-014005

Diaz Satellite & Telephone	2407 1/2 KNOWLES ST	Selma, CA 93662	559.790.2740 559.896.7417	774943
Prime Time Satellite	100 CAMPBELL LN	Saginaw, MI 48609	517.781.9440 517.781.9522	9025
Galaxy Satellite	12057 E MAIN ST	Wolcott, NY 14590	315.594.1402 315.594.1268	34700
Electronic Depot USA LLC	3300 NE 192ND ST	Adventura, FL 33180	305.935.9401 305.931.2611	524880
Satellite Connections	8026 NEW LAGRANGE RD	Louisville, KY 40222	502.425.3474 502.425.1798	551569
Moussa, Inc.	2801 MAGEE AVE	Philadelphia, PA 19149	215.745.3831	437806
Stargate Digital Systems	1005 BLUE CARRIAOE LN N	Fort Worth, TX 76120	817.915.3474 817.451.5283	186077
Senior Home Pro	PO BOX 425	Fayette city, PA 15438	412.978.8829	558457
Satellite Dish Services	PO BOX 469	Loudonville, OH 44842	419.994.5184	300377
KC Satellite	PO BOX 487	Hilbert, WI 54129		8991
North Fork Satellite	1542 4005 DR	Paonia, CO 81428	970.527.4592 970.527.4595	6688
United Engergy Companies, Inc.	26426 JOHN AVE N	ChisagoCity, MN 55013	651.257.8667	481401
Kevin James McKee	613 OHEHEE AVE	Kahului, HI 96732	808.871.4118	544138
New Wave	678 ALPAR LN	Shepherdsville, KY 40165	502.543.7844	598173
The Satellite Dish Store	5835 W 6TH AVE STE 4A	Lakewood, CO 80214	303.571.9085 303.571.9087	45214
MC Trading Corporation	6303 CORSAIR ST	Commerce, CA 90040	323.728.4423 323.728.5415	405012
Starlink Inc	1800 IDS CENTRE	Minneapolis, MN 55402	888.434.2525 612.339.8064	61687
Advantage Satellite	61SD E ABRAM STSTE 390	Arlington, TX 76017	817.784.1533 817.417.0831	795745
Direct Networks Inc	1738 SE 8TH AVE	Camas, WA 98607	360.834.2511 360.834.5862	23359
United Radio Communications				1646913
ICP Computer Systems	PO BOX 305	Woolwin, VA 24185	540.930.2164 540.930.2168	837447
Satellite Warehouse	2004 LAYTON HILLS MALL	Layton, UT 84041	801.497.0101 801.776.0833	496421
Century Satellite	2307 1ST CENTER AVE	Brodhead, WI 53520	608.897.2176 608.897.2273	29225
3N1 LLC DBA #1 SATELLITE SALES & SERVICE	PO BOX 808	Mena, AR 71953	479.394.4563 479.394.7383	1929771
HERNANDEZ SATELLITE (ROSAMOND,CA)	4209 W ROSAMOND BLVD STE 115	Rosamond, CA 93560	661.256.0581 661.256.0516	342877
LATIN SATELLITE CENTERS	4340 WALNUT ST STE C	Bell, CA 90201	661.832.4096 323.771.1527	382591
ZITTL SAT TV	PO BOX 1499	Borrego Springs, CA92004	760.767.0489 760.767.3987	20794
DIGISAT GROUP	334 CORNELIA ST	Plattsburgh, NY 12901	866.488.9898 518.561.2166	899104
SKYLINE SATELLITE INC	STE 180	Orem, UT 84097	801.226.3737 801.226.0682	1303901
COMAI	PO BOX 2572	Champlain, NY 12919	518.298.3737 518.298.5036	8901
AMERICAN VIDEO	4813 REIGAL WOOD RD	Durham, NC 27712	919.622.5540 919.620.8770	605053
STRONG 1 BROTHERS LTD	6805 FT HAMILTON PKWY	Brooklyn, NY 11219	718.439.3050 718.437.6237	462355
SUPREME SAT INC	334 CORNELIA ST	Plattsburgh, NY 12901	866.488.9898 518.561.2166	798609
NORTHERN TEK INC	116 W SERVICE RD PMB 461	Champlain, NY 12919	888.566.8288 888.566.8288	26725
KING COMMUNICATIONS	1105 WALNUT ST	Kittrell, NC 27544	919.463.0380 910.423.0828	70578
ADVANCED CELLULAR COMMUNICATIONS	115 W VICTORIA ST	Long Beach, CA 90805	310.763.5559 310.763.6256	1450810
SAAB BROTHERS ENTERPRISES INC DBA SHOE EXCHANGE	7003 PACIFIC BLVD	Huntington Park, CA 90255	323.581.7208	2173776
NETWARE SATELLITE DISH SERVICE	100 A WALNUT ST DEPT #15	Champlain, NY 12919	518.298.8870 518.298.8884	629731
KANNON COMMUNICATIONS INC DBA CABLE DIRECT	913 E G MILES PKWY	Hinesville, GA 31313	912.877.4377 912.877.4407	2275247
Advantage Satellite	61SD E ABRAM ST STE 390	Arlington, TX 76017	817.784.1533 817.417.0831	795745
Jon Lewis Enterprises dba Airtime Wireless	6802 N FRANKLIN AVE	Loveland, CO 80538	970.461.3770 970.461.9793	896508
ASWAN TRADING INC DBA WIRELESS ZONE	11461 HARRY HINES BLVD STE 101	Dallas, TX 75229	972.241.0678	1003727
AZTECH ENTERPRISES	741 BULTMAN DR STE 17	Sumter, SC 29150	803.775.0131 803.775.8102	1491621
DIGITAL SYSTEMS UNLIMITED	1196 W S JORDAN PKWY STE D4	South Jordan, UT 84095	801.860.4517 801.490.4901	738061
SKYVIEW COMMUNICATIONS INC (MD)	316 MAIN ST STE 200	Gaithersburg, MD 20878	301.869.6500 301.869.6511	1019987

127466	BERRY	Scott		Violations of Term Agreement	M. Davidson	04/08/02	04/08/02
4200	DIAZ	Peter		Violations of Term Agreement	M. Davidson	05/03/02	05/02/02
21567	GRIMES	Brian		Violations of Term Agreement	M. Davidson	05/16/02	06/17/02
62636	MILLS	Valerie	Sac	Not Available	M. Davidson	05/16/02	06/17/02
	THUNA	Rhonda	Denver	Termination Rescinded	C. Melton	05/16/02	06/17/02
	CANTOR	Jeff					
66367	MADNA	Melanie		Violations of Term Agreement	M. Davidson	05/16/02	05/16/02
57571	MOUSSA	Ibrahim	Baltimore	Not Available	M. Davidson	06/13/02	06/13/02
39361	BAILEY	Mark	Dallas	Termination Rescinded	S. McElroy	07/22/02	08/23/02
66938	SPOTO	Frank	Baltimore	Violations of Term Agreement	M. Davidson	08/19/02	08/19/02
47843	SITZLAR	Tammie		Violations of Term Agreement	M. Davidson	09/05/02	09/05/02
19973	Not listed		-	Termination Rescinded	M. Davidson	09/05/02	
4643	RANKIN	Thomas	Denver	Violations of Term Agreement	M. Davidson	09/23/02	09/23/02
	RANKIN	Margie					
60298	SERBUS	Michael		Violations of Term Agreement	M. Davidson	10/08/02	10/08/02
65940	MCKEE	Kevin	Sac	Violations of Term Agreement	M. Davidson	11/13/02	11/13/02
69646	MCLANE	Mark		Cancelled by Retailer	Retailer	11/27/02	12/03/02
25267	ARNOPoulos	Steve	Denver	Termination Rescinded	Retailer	10/29/02	11/29/02
55716	GOLDMAN	Ronald	Sac	Violations of Term Agreement	M. Davidson	11/18/02	11/18/02
27250	LEVIN	Roy		Not Available	M. Davidson	10/24/02	10/24/02
129456	FISCHER	Christopher	Dallas	Not Available	M. Davidson	12/13/02	ending approval by Jim D.
11483	OWEN	Ralph		Not Available	C. Kuelling	12/31/02	12/31/02
225265			-	Violations of Term Agreement	M. Davidson	12/30/02	01/15/03
59278	JARECKE	Michael		NonRenewed	M. Davidson	01/12/03	01/13/03
61089	ENGLAND	Shane	Denver	Fraud	C. Melton		01/08/03
2098	PROCHNOW	Bill	Chicago	Violations of Term Agreement	E. Carlson		
259896	MOURTON	Stan	Dallas	FFA Fraud	E. Carlson	09/03/04	09/03/04
52452	HERNANDEZ	Manuel	Sac	FFA Fraud	E. Carlson		
54433	ALANZ	Enrique	Sac	FFA Fraud	E. Carlson	09/03/04	09/03/04
12669	ZITTLE	Wally	Sac	FFA Fraud	E. Carlson	09/03/04	09/03/04
152796	LOUBE	Matthew	Baltimore	FFA Fraud	E. Carlson	09/03/04	09/03/04
192912	ROBERTS	Brent	Denver	FFA Fraud	E. Carlson	09/03/04	09/03/04
44639	SACHS	Richard	Baltimore	FFA Fraud	E. Carlson	09/03/04	09/03/04
70965	OBREGON	Adolfo	Atlanta	FFA Fraud	E. Carlson	09/03/04	09/03/04
59189	IQBAL	Javad	Baltimore	FFA Fraud	E. Carlson	Pending Legal	
131108	BITTAR	Caroline	Baltimore	FFA Fraud	E. Carlson	09/03/04	09/03/04
13065	MALKA	George	Baltimore	FFA Fraud	E. Carlson	Pending Legal	
	MALKA	Victor					
28664	WILLIAMS	Michel	Atlanta	FFA Fraud	E. Carlson	09/03/04	09/03/04
205375	REED	Troy	Sac	FFA Fraud	E. Carlson		
	TOMASSINI	Maria					
285465	SAAB	Adrian	Sac	FFA Fraud	E. Carlson	Pending Legal	
	SAAB	Khaled					
74453	NATUR	Khaled		FFA Fraud	E. Carlson	Pending Legal	
295465	KANNON	Randy	Atlanta	Violations of Term Agreement	E. Carlson		
129456	FISCHER	Christopher	Dallas	Violations of Term Agreement	E. Carlson		
152530	Lewis	Jon	Denver/RS&I	Co-op fraud	N. Meyers	09/03/04	09/03/04
167256	Bhimani	Suleman	Dallas	Fraud	E. Carlson		
	Bhojani	Abdul					
208718	FITZPATRICK	Joseph	Atlanta	Fraud	E. Carlson		
112016	Hyte	Darren	Denver	Fraud	E. Carlson		
167989	Hsu	Terry	Baltimore	Fraud	E. Carlson		
	Hsu	David					

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TX 102-014007

SKY TEAM SATELLITE	3325 LORNA RD STE 2	Hoover, AL 35216	205.323.3777 205.250.0105	787792
BRAZILIAN SATELLITE SYSTEMS	PO Box 298	Weymouth, MA 02190	781.589.7150 781.331.6893	1923142
SATELLITE PROFESSIONALS	1165 COBBLESTONE ST	Salinas, CA 93906		635032
Reynosa	1566 Andora Drive	Rock Hill, SC 29732	803.980.4438	10317815
Dixie Premium Finance dba L&W Satellite Systems	114 Dixie Meadow Rd	Shreveport, LA 71105	318.752.2539	226817
Contractors Choice	8633 Monroe Rd Suite B1	Charlotte, NC 28212	704.532.2145, 704.363.5093	2645614
TELECEL MARKETING SOLUTIONS	8633 B ZETTS AVE	Gaithersburg, MD 20877	301.926.9021 301.977.4370	928409
Titan Wireless	2001 East Texas St., Ste. 3	Bossier City, LA	318.746.9444	204956
High Definition System, Inc.	7203 NW 12th Street	Miami, FL 33126	305.406.2220	53273
Sun & Water, Inc.	201 S. Ayer St.	Harvard, IL 60033	815.943.2125	10302863
M & N Satellite Systems	8603 Adamo Dr.	Tampa, Florida 33619		
Ingubre	P. O. Box 742604	Dallas, TX 75374	972.644.5654	399757
Dis h Star Communications (El Zocalo)	2850 S. Division	Grand Rapids, MI 49507	269.832.8400	2403524
Excel Communications	6061 Oakbrook Pkwy	Norcross, GA 30093	678.405.4444	694598
Cellular Latino American Communications, Inc	345-CE Diamond Ave	Gaithersburg, MD 20877	301.947.2200	288817
H & I Satellite	5525 N 5 ST	Philadelphia, PA 19120	267.716.5879	10474353
Hacienda Entertainment	4353 Frankford Ave	Philadelphia, PA 19443	610.622.2416	2311017
Cramer Hill	2616 River Rd.	Camden, NJ 08105	856.365.8285	2211479
Sky Solutions	2612 Appledale Ln	Dallas, TX 75287	303.338.8300	1929779
Colorado Satellite	1900 Xenia Street	Denver, CO 80220	720.859.7366	2398982
Buckeye	6500 S. Downing	Littleton, CO 80121	303.794.8335	79548
Tele-Latino	2532 Sheridan Blvd.	Denver, CO 80214	303.568.9004	10113191
Hoja Verde	4726 Kimmerly Glen Lane	Charlotte, NC 28215	828.328.9167	10226345
C & A Satellite	2907 B Highway 70 East	Morgantown, NC 28655	828.874.2644	2327322
Henry's Satellite	730 C Highway 321	York, SC 29745	803.628.1132	1100906
Multi Servicios Hispanos	423 S. Fayetteville St.	Asheboro, NC 27203	336.628.1132	1541422
Edwin Satellite	306 N. Sterling St.	Morgantown, NC 28655	828.437.7656	2201382
NW Cable Supply Company, Inc. dba NCS Cable TV	19019 Pacific Hwy S	Seattle, WA 98188	206.650.1178	11735714
Voyager K. Satellite Specialists	2242 NEVA RD	Antigo, WI 54409	715.627.7947	358157
C & R Satellite	1399 E OAKRIDGE RD S	Park City, UT 84098	801.604.2357	10933382
Rob Sab Action	14 N TALLAHASSEE AVE	Atlantic City, NJ 08401	609.823.2977	10935630
Rafael Satellite	2005 Nester St	Philadelphia, PA 19132	215.722.3150	1901781
J Gonzales Framing	9 RIVER CT	Greenville, SC 29611	864.294.7502	2274929
Trinidad Johnson dba Direct Satellite System	2118 RAINWOOD CT	Arlington, TX 76017	817.467.4112	129910
Duaine Wohlers dba DW Technologies	26055 TAMM LN	Harlingen, TX 78552	956.536.3479	107390
IVONNE OBANDO DBA MULTI CAMBIOS	3132 GROSS AVE	Wake Forest, NC 27587	919.321.8945	1998909
C R Communications	6525 Hunter Pine Ln	Charlotte, NC 28270	866.434.7445	10357971
Superior Link Satellite dba Skyview Cable	7025 Park Green Ct	Arlington, TX 76001	682.554.0271	21290
AVC Satellite	30 Spring St	Salinas, CA 93901	831.753.7827	10362942
VS Florida Trading Corp	16688 Collins Ave	Sunny Isles Beach, FL 33160	954.929.5700	503740
Antenna Contractors	19019 Pacific Hwy S	Seattle, WA 98188	206.246.1935	21354
CUMULOUS COMMUNICATIONS DBA CELLULAR PLUS PAGING	315 W Lacey Blvd	Hanford, CA 93230	559.583.8022	44028
Direct Cable TV	8101 Jewella #2	Shreveport, LA 71108	318.686.8200	12909
DSS Audio Video Inst	8132 Firestone Blvd	Downey, CA 90241	562.461.1199	18465
Eastcom LTD	2116 Merrick Ave	Merrick, NY 11566	888.762.6996	581589
Extreme Electronics Inc	2210 Mishawaka Ave	South Bend, IN 46617	219.288.7598	533156
Miss One of California	1375 W San Bernardino Dr	Covina, CA 91722	323.270.2702	965555
North End Service	930 N Main St Ext	Meadville, PA 16335	814.724.5253	27127
2000 Net & Phone Connection	1205 W Trinity Mills Rd, Suite 103	Carrollton, TX 75006	972.245.2882	560070
Satellites and more	650 S GRAND AVE	SANTA ANA, CA 92705	714.835.0589	1396895

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TX 102-014008

128988	Fischer	Richard	Atlanta	Fraud	E. Carlson		
259162	Almeida	Atila	Baltimore	Fraud	E. Carlson		
75033	Not Listed		Sac	Threats of violence towards EchoStar employees	J. Spreitzer	09/03/04	09/03/04
376439	Reynosa	Manolo	Atlanta	Misuse of SSN	E. Carlson	10/27/2004	
42077	White	Edwin	Dallas	Churn fraud	N. Meyers	11/9/2004	11/9/2004
	Levy	Henry					
327580	Risher	Paul	Atlanta	Co-op fraud	N. Meyers	11/9/2004	11/9/2004
154980	DIAZ	Chowanm	Baltimore	Fraud			
204956	Stephens	Jason					
25869	Mixson	Richard				09/03/04	09/03/04
373503	Diaz	Ulbestor				09/03/04	09/03/04
	Not Listed					09/03/04	09/03/04
55466	Carrasco	Joseph				09/03/04	09/03/04
382001	Pinzon	Carmenta				09/03/04	09/03/04
99807	Husen	Arif				09/03/04	09/03/04
46425	Concha,	Patricio				09/03/04	09/03/04
NA	Bah	Ahmed	All Systems	Fraud		09/03/04	09/03/04
NA	Jallah	Hadissa	All Systems	Fraud		09/03/04	09/03/04
289683	Japa	Juis				09/03/04	09/03/04
259860	Nordstrom	Scott A.				09/03/04	09/03/04
306920	Hernandez	Miguel				09/03/04	09/03/04
30538	Hancock	Darvin				09/03/04	09/03/04
383698	Medina	Margarita				09/03/04	09/03/04
NA	Tellez	Carlos	DOW	Co-op Violations/SSN Misuse		02/09/05	
NA	Baquiax	Alberto / Jenny	DOW	Co-op Violations/SSN Misuse	E. Carlson	02/09/05	
NA	Herrera	Henry	DOW	Co-op Violations	E. Carlson	02/09/05	
NA	Vazquez	Pedro	DOW	Co-op Violations	E. Carlson	02/09/05	
NA	Diaz	Sebastian	DOW	Co-op Violations	E. Carlson	02/09/05	
NA	Chick	Laurie / Ron	RS & I	Piracy	E. Carlson	05/20/05	
53144	Kondrath	Eradyty T	Chicago	Churn fraud	E. Carlson	Pending Legal	
422589	Adams	Rob	Denver	Duplicate Accounts			
422617	Alvarez	Sabino	Baltimore	Misuse of SSN	E. Carlson		
NA	Naves	Rafael	All Systems	Misuse of SSN			
295471	Gonzalez	Javier	Atlanta	Misuse of SSN			
36264	Johnson	Trinidad	Dallas	Fraud		04/29/05	
34087	Wohlens	Duaine	Dallas	Churn fraud	E. Carlson		
267690	Obando	Ivonne	Atlanta	Co-op Violations			
NA	Kothad	Jay	DOW	Co-op Violations			
8627	Maassen	Richard	Dallas	Co-op Violations			
381264	Wallace	Rodney	Sac	SSN Misuse			
61528	Soulimov	Vladislav	Atlanta	Fraud	S. Burden	08/07/03	
8541	Chick	Ron	RS & I	Piracy	S. Burden	10/01/03	
25698	Chandler	Robyn	Sac	Retailer's request	Retailer		
6379	Garrard	Jimmy	Dallas	Co-op Violations	S. Burden	04/13/04	
47741	Prasad	Shailen	Sac		S. Burden	07/17/03	
68278	Dimitriu	John	Baltimore		E. Carlson	04/10/03	
63183	Bueck	Victor			S. Burden	04/29/03	
165289	Mendez	Francisco			S. Burden	11/07/03	
13509	Kightlinger	Robert	Baltimore	Retailer's request	Retailer	05/21/03	
67030	Shahwani	Miko	Dallas	Fraud	S. Burden	05/09/03	
200390	GRANGER	DEBORAH	Sac	Unauthorized Activations			

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SLC_ DNC_Investigation 09/04/2007
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TX 102-014009

Effective Date	Retailer Name	Address	City, State, Zip	Phone	OE #	AP #	Last Name	First Name	Region Distributor
February 24, 2006	Alpha Vista	4026 Lemmon Ave	Dallas, TX 75219	817.219.1919	2104388	279158	Borchow	Mike	Dallas
NA	Dish TV Now	1930 N. Poplar Street	Southern Pines, GA 28387	800.535.1929	915995	153867	Hagen	David	Atlanta
NA	Stargate Entertainment	10 S. 3rd Street	Tomahawk, WI 54487	715.453.9030	24361	17055	Wickland	James	Chicago
June 6 2006	Quad City Satellite	901 E Kimberly	Davenport, IA 52807	(563) 359-3474	94289	33147 / 444093	Rashid	Brian	Chicago
July 18 2006	Wireless Innovations	611 6TH ST	Taft, CA 93268	(661) 763-3474	11104441	RSI	Weaver	Mickey	RSI
July 18 2006	International Satellite	11530 SW 2nd Street	Miami, FL 33174	305.226.8927	527796	62802	Obregon	Yanilla	Atlanta / DOW
August 1 2006	Bethany Digital	7021 NW 21st Street	Bethany, OK 73008	(405) 945-0405	11693818	479805	Alarcon	Ernesto	Dallas
August 1 2006	HDTV	318 CRAWFORD ST	Golden, Co. 80401	(877) 309-1725	10912302	RS & I	Felt	Jeff	Denver/RSI
August 2 2006	RAC Communications	8988 S WESTERN AVE	Oklahoma, Ok 73139	(405) 634-6855	13024342	578847	CORTES	Jose	Southwest
August 1 2006	Satellite Sams Sight N Sound	1165 S Stemmons FWY Ste 164	FlowerMond Texas 75028	(972) 434 2908	22081	8805	Bezner	Sam	Dallas
August 1 2006	Evolution Communications	2351 W Northwest HWY	Dallas, TX 75220	(214) 679 4439	13901172	RS& I	Bono	Jane	RSI
August 2 2006	Vision Satellite DBA Vision Satellite	1510 N Beltline Rd Ste 100	Grand Prairie Texas 75050	(972) 870 9900	12806993	556170	Mistry	Hemang	Dallas
September 14 2006	United Satellite	515 CABRILLO PARK DR	SANTA ANA,CA92701	949.268.3100	11450877	462488	GLEASON	MIKE	Sacramento
September 25 2006	Jose May DBA ASI Multi Services	1126 N Zang Blvd	Dallas, Texas,75203	(214)941-9824	11652210	477356	Jose	May	Southwest
September 25 2006	James Cooper DBA Tech Audio	17363 Hayes Street	Grand Haven, MI,49417	(616) 844 1747	12841397	557952	James	Cooper	Midwest
September 25 2006	Dianne Cabrera dba Satellite Networks	6365 St Andrews Rd	Columbia, SC 29212	(877)846-4598	10983290	427982	Dianne	Cabrera	Southwest
October 19th 2006	Digital Link Satellite	2502 Centennial Drive #	Arlington, Texas 76011	281.685.3474	623250	74222	Christianson	Craig	Dallas & RSI
November 17 2006	Sat Pro Communications	5850 NW 50TH ST	WARR ACRES, ok 73122	(405) 787-9900	534529	63221	C PASCUAL	JUAN	Southwest
November 17 2006	Andrew P Martinez DBA Michaels Boots	4538 Belt Line Rd	Addison Texas 75001	972.233.4215	13698264	616727	Martinez	Andrew	Southwest
November 17 2006	Atlas Assets	2021 Business Center #210	Irvine, Ca 92612	877.655.1350	14537814	668812	Colin	Brian	Sacramento

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TX 102-014010

Distributor	Term Reason	Term Reason 2	Authorized By	Letter Date	CSU Date
Echo	Termination Agreement	10.4	E. Carlson	2/24/2006	2/27/2006
Echo	Failure to Promote	FAILURE TO PROMOTE	E. Carlson	1/20/2006	1/23/2006
Echo	Attempts to Switch Existing Subs	FLIPPING	E. Carlson	12/20/2005	12/13/2005
Echo	Churn to DTV	FLIPPING	E. Carlson	6/6/2006	6/6/2006
RSI	Using Own SSN to provide customer accts	SSN	E. Carlson	7/18/2006	7/18/2006
DOW	Managing Accts, Collecting Payments, Packing	EXPORT	E. Carlson	7/17/2006	7/17/2006
Echo	Phantoms	PHANTOM ACCOUNTS	E. Carlson	8/1/2006	8/1/2006
RSI	Attempt to sell Dealer Revr W/ Dealer programming	10.4	E. Carlson	8/1/2006	8/1/2006
Echo	Suspected SSN Fraud	SSN	E. Carlson	8/2/2006	8/2/2006
Echo	Suspected SSN Fraud	SSN	E. Carlson	8/1/2006	8/1/2006
RSI	10.4	10.4	E. Carlson	8/1/2006	8/1/2006
Echo	Suspected SSN Fraud	SSN	E. Carlson	8/1/2006	8/1/2006
Echo	TCPA	TCPA			
Echo	Suspected SSN Fraud	SSN	E. Carlson	9/22/2006	
Echo	Suspected Piracy	10.4	E. Carlson	9/22/2006	
Echo	Suspected SSN Fraud	SSN	E. Carlson		
RSI	10.4	10.4	B Neylon		
Echo	Unauthorized Accounts and Duplicate accounts	DUPLICATE ACCOUNTS	E. Carlson	11/10/2006	11/17/2006
Echo	Unauthorized Accounts and Shared SSN's	SSN	E. Carlson	11/10/2006	11/10/2006
Echo	TCPA Violations	TCPA	B Neylon	11/17/2006	11/17/2006

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TX 102-014011

Effective Date	Retailer Name	Address	City, State, Zip	Phone	2006 Acts / Purch	2007 Acts / Purch	OE Number	AP Number
1/4/2007	Global Wizards	111 115 Frank E Rodgers Blvd	Harrison NJ 07029	877.693.4745	1294	73	14782087	684096
1/4/2007	NW Dish TV llc	220 Avenue u	Brooklyn, NY 11223	718.946.1110	1670	113	11582493	472611
2/20/2007	Jerry Dean Grider DBA JSR enterprises	1740 E Garry Ave S	Santa Ana, CA 92705	949.553.1049	6553	5069	14840916	688037
2/20/2007	National Satellite	884 S Main Street	Smithfield, Utah 84335	435.563.4005	196/1549	80/64	489717	60797/R&I
2/20/2007	Nicholas Egoroff DBA Budget Satellite	5402 Andover Drive	Orlando FL 32812	497.381.2744	135	29	12566	9239
2/20/2007	Javier de Castro	2126 177th Place SW	Lynnwood, WA 98037	425.471.1781	585	177	791473	129363
2/20/2007	Elsa Services Group LLC	20736 Stagg Street	Vinnetka, CA 91306	817.917.8474	776	0	14501381	RSI
2/20/2007	Alpha Satellite dba Home Theatre Resource	1728 Briercroft CT	Carrollton, TX 75006	817.366.2362	336	0	10867025	RSI
2/28/2007	Sukhwinder Singh DBA Weston Service	10 S. Jordan St	Alexandria, VA 22306	703.678.8004	275	63	1072693	171064
4/13/2007	Jeremy Nolan dba Mesa Valley Satellite	3254 1/2 E 1/2 Rd	Clifton, Co 81520	970.523.4509	14/412	4	11987134	499977
6/21/2007	Brandon Adams Investments dba Dish Central	15533 N IH35	Pflugerville, Tx 78660	877.881.3474	2778	2977	1082573	299809
6/26/2007	Stampede Marketing	3550 N University Ave	Provo, Utah 84604	801.375.0010	538	258	1049225	169860
6/26/2007	Latino Satellite	2530 W 38th Ave	Denver, Co 80211	720.404.6665	NA	222	17551248	834387
8/14/2007	Rk International USA Inc	445 Essex Street	Hackensack, NJ 07601	201.342.7155	832	607	1113404	174328
8/14/2007	Precision Satellite	209 Eastern Blvd	Baltimore, MD, 21221	410.686.6300	14	0	13090488	583014
8/14/2007	Satellite Service Inc	610 W Valley Drive	Kalispell, MT 59901	406.756.0419	907	501	1831033	248401
8/14/2007	Great Wall Wireless Inc	8038 Garvey Ave	Rosemead, CA 91770	626.288.5488	0	0	14703361	AW
8/14/2007	Julio Castro dba Satellite Latino	1266 w 500 n	Salt Lake City, UT 84115	801.322.4754	278	252	839486	136659
8/14/2007	Martha Green dba Hispanos TV	422 N Chester Ave	Bakersfield, Ca 93301	661.824.2312	3563	691	11148425	RS&I
9/10/2007	Sky Dish Enterprises LLC	1400 Ave Z	Brooklyn, NY 11225	877.702.3474	0	34	17371242	825263
9/10/2007	M G Services Inc dba Vass	1094 Main St	Vilonia, AR 72173	501.796.3474	231	97	1975121	264730 / 41169
9/19/2007	Sun Corp	95 E MAIN ST	Denville, NJ, 07834	973.625.4786	48	51	14722891	680885
9/19/2007	Horizon Entertainment	1037 Sparta Spike	Lebanon, Tn 37087	615.444.6114	1146	695	21791	8714
9/19/2007	David Beltran dba Quality Flooring	100 Melton Rd	El Paso, Tx 75327	915.851.2100	1156	698	1707210	233480
9/19/2007	Direct Digital Network inc dba Starz Comm	3220 FM 1960 Rd W	Houston, Tx 77068	281.880.6622	408	212	433565	57429
9/19/2007	On Site Satellite East	1515 W University Dr	Tempe, Az 85281	480.456.4800	759	246	363597	53491
10/4/2007	Satellite City	102 WHITE PARK DR	Dallas, Ga 30132	706.939.1866	0	38	17993776	847057
10/4/2007	JBS	77 SUNSET AVE	Lynbrook, NY 11563	516.977.9777	712	1172	10421366	384564
10/4/2007	Newport Satellite Group	58 Cormorant Cir	Newport Beach, CA 92660	877.325.3474	12738	40143	13461578	602216/910115
10/4/2007	Inkor Satellite Inc	19900 MACARTHUR BLVD	Irvine, Ca 92618	919.270.2657	0	0	19410203	911430
11/8/2007	Mark Vittone Dba Lo Mark Communications	3991 Woodlawn Street	Muskegon, Mi 49444	616.846.4905			12809996	557915
11/23/2007	Pak AM 47 inc DBA Dish Links	1929 Charhamoor Drvie	Orlando FL 32835	321.281.5919	3211	2975	1254602	Dow
11/23/2007	Page One Pagers dba Dish One Up Satellite	1935 Case Pkwy	Twinsburg, Oh 44087	800.347.4187	938	555	245097	42738

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TX 102-014012

Residual Expire Date	Disable Rweb Date	Principles	Region and/or Distributor	Distributor	Term Reason	Termination Authorized By:	Date Termination Letter Sent	Date Central Setup Notified
	9/21/2007	Ritu Agrawal	Chicago	Echo	TCPA Violations	E. Carlson	1/4/2007	1/4/2007
	9/21/2007	Joseph Cohen	Baltimore	Echo	TCPA Violations	E. Carlson	1/4/2007	1/4/2007
	9/21/2007	Richard Goodale	Sacramento	Echo	TCPA Violations	E. Carlson	2/14/2007	2/19/2007
	9/21/2007	Kerri Anthon	Mountain RS&I	RSI	Duplicate Accounts	E. Carlson	2/14/2007	2/19/2007
	9/21/2007	Nicholas Egoroff	Southwest	Echo	Export	E. Carlson	2/14/2007	2/19/2007
	9/21/2007	Javier De Castro	Sacramento	Echo	Duplicate Accounts	E. Carlson	2/14/2007	2/19/2007
	NA	Abdul Eslaouda	RSI	RSI	Export	E. Carlson	2/14/2007	2/19/2007
	NA	Matthew Forbes	RSI	RSI	Duplicate Accounts	E. Carlson	2/14/2007	2/19/2007
	9/21/2007	Sukhwinder Singh	Baltimore	Echo	Duplicate Accounts	E. Carlson	2/28/2007	2/28/2007
	9/21/2007	Jeremy Nolan	Denver/RS&I	RSI	Duplicate Accounts	E. Carlson	4/13/2007	4/13/2007
	8/29/2007	Brandon Adams	Dallas	Echo	TCPA Violations	E. Carlson	6/21/2007	6/21/2007
	9/21/2007	Peter knecht		Echo	Duplicate Accounts	E. Carlson	6/26/2007	6/26/2007
	9/21/2007	Jorge Mortensen	Denver	Echo	Duplicate Accounts	E. Carlson	6/26/2007	6/29/2007
	9/21/2007	Naveen Bhandari	Baltimore	Echo	Duplicate Accounts	E. Carlson	8/14/2007	8/14/2007
	9/21/2007	Mitchell Jordan	Baltimore	Echo	10.4	E. Carlson	8/14/2007	8/14/2007
	9/21/2007	Tim Wurth	Denver	Echo	10.4	E. Carlson	8/14/2007	8/14/2007
	NA	Emerson Chang	AW	AW	Duplicate Accounts	E. Carlson	8/14/2007	8/14/2007
	9/21/2007	Julio Castro	Denver/RS&I	RSI	Duplicate Accounts	E. Carlson	8/14/2007	8/14/2007
	NA	Martha Green	RS&I	RSI	Duplicate Accounts	E. Carlson	8/14/2007	8/14/2007
	9/21/2007	Vladimir Vaynshteyn	Baltimore	Echo	Faliure to Promote	E. Carlson	9/10/2007	9/10/2007
	9/21/2007	Mike G Hustler	Dallas	Echo	Duplicate Accounts	E. Carlson	9/10/2007	9/10/2007
	9/19/2007	Ghazala Quazi	Southeast	Echo	Duplicate Accounts	E. Carlson	9/19/2007	9/19/2007
	9/19/2007	Don Grammer	Southeast	Echo	Duplicate Accounts	E. Carlson	9/19/2007	9/19/2007
	9/19/2007	David Beltran	Mountain	Echo	Duplicate Accounts	E. Carlson	9/19/2007	9/19/2007
	9/19/2007	Khaled Massoud	Southeast	Echo	Duplicate Accounts	E. Carlson	9/19/2007	9/19/2007
	9/19/2007	Dean Mortensen	Mountain	Echo	Co Op	E. Carlson	9/19/2007	9/19/2007
	10/4/2007	JARROLD WIGLEY	Southeast	Echo	Duplicate Accounts	E. Carlson	10/4/2007	10/4/2007
	10/4/2007	SHALOM MAIDENBAUM	Northeast	Echo	Duplicate Accounts	E. Carlson	10/4/2007	10/4/2007
	10/4/2007	Rob Stark	WestCoast	Echo	Duplicate Accounts	E. Carlson	10/4/2007	10/4/2007
	NA	Arash Dastmalchi	WestCoast	Echo	10.4	E. Carlson	10/4/2007	10/4/2007
	11/26/2007	Mark Vittone	Midwest	Echo	10.4		11/8/2007	
	NA	Anwar Karamat	Southeast	Echo	10.4		11/23/2007	
	11/26/2007	Frank Essa	Midwest	Echo	10.4	J.Blum	11/23/2007	

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TX 102-014013

Effective Date	Retailer Name	Address	City	St.	Zip	Phone	2007 Acts	2008 Acts	OE Number	AP Number	Distributor
3/20/2008	SUPERIOR SATELLITE SERVICES	173 S CHILLICOTHE	STREETS BORO	OH	44241	330-562-8059	816	37	776222	127501	DOW
4/7/2008	AIRBEL WIRELESS	206 TERMINAL DR	PLAINVIEW	NY	11803	516-813-9500	3623	543	235017	42362	Echo
4/24/2008	CABLE DAWGS	129 W STATE ST	MONTROSE	MI	48457	888-706-6377	515	57	245217	42740	Echo
5/7/2008	DISH TV INC	229 N CENTRAL AVE 210	GLENDALE	CA	91203	800-789-9179	2143	1960	14098433	643724	Echo
5/6/2008	TOTAL MARKETING SOLUTIONS	8051 CESSNA AVE STE 160	GAITHERSBURG	MD	20879	301-216-0108	11144	738	1339338	195338	Echo
7/30/2008	STVR ENTERTAINMENT INC DBA DISH & DIRECT SATELLITE	10990 LOWER AZUSA RD STE 9	EL MONTE	CA	91731	626-452-9129	331	1550	18612001	876670	Echo
9/10/2008	POWERSAT USA INC	1195 WARNER AVE	TUSTIN	CA	92780	714-918-2888	1267	619	10230392	366619	Echo
9/10/2008	AMERICAN SATELLITE CO LLC	1142 MURRAY HOLLADAY RD	SALT LAKE CITY	UT	84117	800-730-6629	52	1238	12005108	771088	Echo
9/10/2008	CACTUS CONCEPTS INC	7946 S VINCENNES WAY	CENTENNIAL	CO	80112	720-221-4641	8734	5576	17587814	836254	Echo
9/3/2008	INFINITI PAGING CORP DBA PAGING AMERICA INC	3871 E COLORADO BLVD	MONROVIA	CA	91016	626-775-6339	3768	3024	386830	54556	Echo
6/26/2008	AMERICAN DIGITAL NETWORK L.L.C.	2505 S THOMPSON ST STE 9	SPRINGDALE	AR	72764	4797511886	242	518	18386340	867874	Echo
7/30/2008	CYBERWORKS SOFTWARE INC	10824 SE OAK ST STE 110	MILWAUKIE	OR	97222	971-244-8175	2642	782	13705866	617231	Echo
8/27/2008	DISH UPLINK LLC	808 P ST	LINCOLN	NE	68508	732-927-0189	12675	3560	11231558	447379	Echo
8/28/2008	VDV LLC	11101 ALGONQUIN	PINCKNEY	MI	48169	734-260-6000	611	715	12103559	510335	Echo
10/7/2008	UNIDISH NETWORK COMM INC	3062 MICHIGAN AVE	KISSIMMEE	FL	34744	407.380.5702	1933	1070	2103025		DOW
10/7/2008	SAUL MARTINEZ DBA ITSS A SATELLITE DEALER	3046 WOLLYLEAF CT	PERRIS	CA	92571	951.943.4944	1164	902	14501244		RSI
10/7/2008	PEDRO SANSORES DBA JES NETWORK	1932 W BUCKINGHAM WAY	FRESNO	CA	93705	559.355.8108	588	697	17092089		RSI
10/7/2008	QINGNAN LAI DBA JN NETWORK	126 S MARENGO AVE	ALHAMBRA	CA	91801	626.246.4047	97	402	19107678		RSI
10/7/2008	DIGITECH SOLUTIONS LLC	2184 SAWTOOTH MOUNTAIN	HENDERSON	NV	89052	702.407.6828	395	334	11805006		RSI
10/7/2008	MOHAMMED JABEV DBA STARZ SATELLITE	14619 ELLA BLVD STE 1211	MONTOOMERY	TX	77316	936.588.0584	348	408	982010	415699	RSI
10/7/2008	ARSEN KAZARYAN DBA TV CONNECT	3200 LOS FELZ BLVD	LOS ANGELES	CA	90039	877.777.9954	0	1889	20830261	1008474	RSI
10/7/2008	DAVID CATIVO DBA HOUSTON SATELLITE & TELEVISION INSTALATIONS	17202 HOLLOW SANDS CT	HOUSTON	TX	77084	281.855.8187	1520	1399	13177008		RSI
10/7/2008	PRO TECH INSTALLATION SERV LTD DBA PRO TECH SATELL	2864 34TH ST	LUBBOCK	TX	79410	806.771.3591	382	654	10427790		RSI
10/7/2008	MICHAEL NGHIEM DBA TECHMEDIA GROUP	21550 PROVINCIAL BLVD # 322	KATY	TX	77450	713.609.9746	1086	1622	18967452		RSI
10/7/2008	LIS ENTERPRISES	129 E VALLEY BLVD	ALHAMBRA	CA	91801	626.289.8778	4449	3315	11522350		RSI
10/7/2008	OMID PARS INC DBA ASH TECH SYSTEMS	1101 W PECAN ST STE 5	PFLUGERVILLE	TX	78660	512.796.6088	1060	931	14841667		RSI
10/7/2008	CARLOS SIMPSON DBA DIGITALL	1533 HUNTER MOON WAY	BEAUMONT	CA	92223	951.965.2909	505	638	2233548	291676	RSI
10/13/2008	IMRAN A SHAIKH DBA AFFORDABLE SATELLITE II	8353 SW FWY	HOUSTON	TX	77074	713-773-2100	266	235	10338774	379055	RSI
10/14/2008	DISH FACTORY DIRECT INC	710 S ASH STE 100	GLENDALE	CO	80246	720.524.0250	0	1868	10848618	415829	Echo
10/23/2008	KDS SLAIS INC DBA APEX COMMUNICATIONS	101 W WASHINGTON CENTER RD	FORT WAYNE	IN	46825	260.471.0250	560	218	12103925	510341	CVS
11/4/2008	THOUSANDISLANDS NETWORK INC	1437 WINTERWOOD LN	DIAMOND BAR	CA	91765	(626) 731-0578	471	476	15916683	750973	Echo
11/5/2008	AIR SATELLITE DISH INC	11220 S ORANGE BLOSSOM TRAIL	ORLANDO	FL	32837	(407) 812-1414	121	271	804322	804322	Echo
11/5/2008	SUNSHINE DISH INC	2865 HOFFMAN DR	ORLANDO	FL	32837	(407) 256-5610	87	71	554187	66616	Echo
11/5/2008	ALEXIS JOVER PROENZA DBA PANAMERICAN DIGITAL SYSTEMS	DE DIEGO 608 PTO NUEVO	SAN JUAN	PR	920	(787) 640-9873	561	338	16205825		DOW
11/5/2008	CAGUAS SATELLITE CORP	HC 03 BOX 41668	CAGUAS	PR	725	(787) 743-9393	1383	763	2223093		DOW
11/5/2008	METRO DIGITAL ADVANTAGE CO	10645 FERGUSON RD	DALLAS	TX	75240	(214) 762-1526	1061	819	845380	138034	Echo
11/10/2008	RAHAN A KHAN AFFORDABLE SATELLITE	19333 HWY 59	HUMBLE	TX	77338	(281)-964-1290	456	388	301258	47899	Echo
11/12/2008	OVATAX QUICK SERVICE	15454 PARTHENIA ST	NORTH HILLS	CA	91343	(877) 259-2263	446	586	12945831	572559	Echo
11/12/2008	ROUDA REFAEI DBA ALL STATES SATELLITE	10126 S MEMORIAL DR	TULSA	OK	74133	(918) 779-4918	114	215	18987073	891195	Echo
11/12/2008	SATELLITE CONNECTIONS INC	122 CLARK ST	FLEMINGSBURG	KY	41041	(606) 845-6988	68	147	19062201		CVS
11/19/2008	GARFIELD WIRELESS INC	105 E GARVEY AVE STE B	MONTEREY PARK	CA	91755	(626) 318-2032	674	217	14949502	693769	Echo
11/25/2008	MR DISH	222 HIGH ST STE 211	HAMILTON	OH	45011	(513) 893-2222	129	92	17208123	817292	CVS
11/25/2008	LEADING TECHNOLOGIES GROUP INC	1979 MARCUS AVE STE 210	NEW HYDE PARK	NY	11042	(516) 684-9802	0	0	21568622	1081817	Echo
11/25/2008	SACON INC	13596 SW MAPLEVIEW LN	TIGARD	OR	97223	(503) 684-4950	396	227	21184	10123	Echo
12/5/2008	ALOHA COMMUNICATIONS LLC	3214 N UNIVERSITY AVE STE 352	PROVO	UT	84604	(801) 822-5000	2318	1970	1993056	267656	Echo
12/12/2008	PRANCE COMMUNICATIONS INC	1033 E MAIN ST STE 101	ALHAMBRA	CA	91801	(626) 309-1728	0	1164	19935901	933127	Echo
12/12/2008	SAMS SATELLITE & SERVICES INC	1704 STERLING DR	REDDING	CA	96003	(530) 221-3999	540	277	691877	97822	Echo
12/12/2008	SATVIEW LLC	137 VASSAR ST STE 4	RENO	NV	89502	(775) 324-4180	253	367	748219	116652	Echo

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TX 102-014014

Principles	Region	Residual Expire Date	Equifax Disable	Disable Rweb Date	Term Reason	Termination Authorized By:	Date Termination Letter Sent	Date Central Setup Notified	CSU Verify	Showroom	Defined Audit Term Reason
MICHAEL DOWDALL	WEST REGION	NA	3/21/2008	3/20/2008	FLIPPING	BLAKE VANEMST	3/20/2008	3/20/2008	11/28/2008	12/15/2008	
KATZ PHIL	EAST REGION	NA	4/23/2008	3/21/2008	DUPLICATE ACCOUNTS	BLAKE VANEMST	4/2/2008	4/2/2008	11/28/2008	12/15/2008	
MICHELLE COOK	EAST REGION	NA	4/28/2008	4/28/2008	FLIPPING	BLAKE VANEMST	4/24/2008	4/24/2008	11/28/2008	4/17/2008	
SOURIK ZOURABIAN	WEST REGION	NA	7/2/2008	5/30/2008	DUPLICATE ACCOUNTS	BLAKE VANEMST	5/7/2008	5/7/2008	11/28/2008	8/24/2008	
JASON TSAI	EAST REGION	NA	5/12/2008	5/6/2008	DUPLICATE ACCOUNTS	BLAKE VANEMST	5/6/2008	5/6/2008	11/28/2008	12/15/2008	
WEI RUAN	EAST REGION	NA	9/10/2008	10/24/2008	DUPLICATE ACCOUNTS	BLAKE VANEMST	9/10/2008	9/10/2008	11/28/2008	9/15/2008	
FRED CHANG	EAST REGION	NA	8/7/2008	10/24/2008	DUPLICATE ACCOUNTS	BLAKE VANEMST	8/7/2008	8/7/2008	11/28/2008	12/15/2008	
DAVID BURNS	WEST REGION	NA	7/31/2008	10/24/2008	FLIPPING	BLAKE VANEMST	7/31/2008	7/31/2008	11/28/2008	N/A	
JOE SUCHARDA	WEST REGION	12/17/2008	9/15/2008	9/10/2008	DUPLICATE ACCOUNTS	BLAKE VANEMST	9/10/2008	9/10/2008	11/28/2008	N/A	
ROBERT WINTER	WEST REGION	12/17/2008	12/1/2008	10/24/2008	CHURN	BLAKE VANEMST	9/3/2008	9/3/2008	11/28/2008	N/A	
JOHN WARD	EAST REGION	6/26/2008	6/26/2008	6/26/2008	DUPLICATE ACCOUNTS	BLAKE VANEMST	6/26/2008	6/26/2008	11/28/2008	N/A	
VIVEK BURHANPURKAR	WEST REGION	12/17/2008	12/1/2008	10/24/2008	DUPLICATE ACCOUNTS	BLAKE VANEMST	7/30/2008	7/30/2008	11/28/2008	N/A	
RICK W LITTLE JR	WEST REGION	12/17/2008	9/3/2008	10/24/2008	DUPLICATE ACCOUNTS	BLAKE VANEMST	8/27/2008	8/27/2008	11/28/2008	N/A	
SHAWN MURPHY	EAST REGION	12/17/2008	8/28/2008	10/24/2008	DUPLICATE ACCOUNTS	BLAKE VANEMST	8/28/2008	8/28/2008	11/28/2008	12/15/2008	
ANDRES RINCON	EAST REGION	10/8/2008	10/9/2008	10/24/2008	DUPLICATE ACCOUNTS	BLAKE VANEMST	10/7/2008	10/7/2008	11/28/2008	N/A	
ERIKA FAUSTO	WEST REGION	10/8/2008	10/9/2008	10/24/2008	DUPLICATE ACCOUNTS	BLAKE VANEMST	10/7/2008	10/7/2008	11/28/2008	12/15/2008	
PEDRO SANSORES	WEST REGION	10/8/2008	10/9/2008	10/24/2008	DUPLICATE ACCOUNTS	BLAKE VANEMST	10/7/2008	10/7/2008	11/28/2008	10/9/2008	
QINGNAN LAI	WEST REGION	10/8/2008	10/9/2008	10/24/2008	DUPLICATE ACCOUNTS	BLAKE VANEMST	10/7/2008	10/7/2008	11/28/2008	10/9/2008	
VICTOR GANCHEV	WEST REGION	10/8/2008	10/9/2008	10/24/2008	DUPLICATE ACCOUNTS	BLAKE VANEMST	10/7/2008	10/7/2008	11/28/2008	12/15/2008	
MOHAMMED JABER	WEST REGION	10/8/2008	10/9/2008	10/24/2008	DUPLICATE ACCOUNTS	BLAKE VANEMST	10/7/2008	10/7/2008	11/28/2008	10/9/2008	
ARSEN KAZARYAN	WEST REGION	10/8/2008	10/9/2008	10/24/2008	DUPLICATE ACCOUNTS	BLAKE VANEMST	10/7/2008	10/7/2008	11/28/2008	10/3/2008	
DAVID CATTIVO	WEST REGION	10/8/2008	10/9/2008	10/24/2008	DUPLICATE ACCOUNTS	BLAKE VANEMST	10/7/2008	10/7/2008	11/28/2008	10/9/2008	
BRUCK ANDERSON	WEST REGION	10/8/2008	10/9/2008	10/24/2008	DUPLICATE ACCOUNTS	BLAKE VANEMST	10/7/2008	10/7/2008	11/28/2008	12/15/2008	
MICHAEL NGHIEM	WEST REGION	10/8/2008	10/9/2008	10/24/2008	DUPLICATE ACCOUNTS	BLAKE VANEMST	10/7/2008	10/7/2008	11/28/2008	12/15/2008	
ZHENGGI LI	WEST REGION	10/8/2008	10/9/2008	10/24/2008	DUPLICATE ACCOUNTS	BLAKE VANEMST	10/7/2008	10/7/2008	11/28/2008	12/15/2008	
ASHKAN DELARAM	WEST REGION	10/8/2008	10/9/2008	10/24/2008	DUPLICATE ACCOUNTS	BLAKE VANEMST	10/7/2008	10/7/2008	11/28/2008	10/9/2008	
CARLOS SIMPSON	WEST REGION	12/17/2008	11/19/2008	10/24/2008	DUPLICATE ACCOUNTS	BLAKE VANEMST	10/7/2008	10/7/2008	11/28/2008	12/15/2008	
IMRAN A SHAIKH	WEST REGION	12/17/2008	12/17/2008	10/24/2008	CANCELLED WORKORDERS	BLAKE VANEMST	11/10/2008	11/10/2008	11/28/2008	12/15/2008	
SCOTT LARSON	WEST REGION	12/17/2008	12/1/2008	10/24/2008	DUPLICATE ACCOUNTS	BLAKE VANEMST	10/22/2008	10/22/2008	11/28/2008	12/15/2008	
DENNIS POLLEY	EAST REGION	12/17/2008	10/23/2008	10/24/2008	DUPLICATE ACCOUNTS	BLAKE VANEMST	10/23/2008	10/23/2008	11/28/2008	10/23/2008	
YAN LI JIANG	WEST REGION	12/17/2008	11/19/2008	11/5/2008	DUPLICATE ACCOUNTS	BLAKE VANEMST	11/5/2008	11/5/2008	11/28/2008	N/A	
LUBNA SIDDIQUI	EAST REGION	12/17/2008	11/20/2008	11/5/2008	CANCELLED WORKORDERS	BLAKE VANEMST	11/5/2008	11/5/2008	11/28/2008	12/15/2008	
M A SIDDIQUI	EAST REGION	12/17/2008	11/20/2008	11/5/2008	CANCELLED WORKORDERS	BLAKE VANEMST	11/5/2008	11/5/2008	11/28/2008	12/15/2008	
ALEXIS PROENZA	EAST REGION	NA	11/19/2008	11/5/2008	FTA	BLAKE VANEMST	11/5/2008	11/5/2008	11/28/2008	N/A	
JOSE C SEDA	EAST REGION	NA	11/19/2008	11/5/2008	FTA	BLAKE VANEMST	11/5/2008	11/5/2008	11/28/2008	N/A	
NHAN TRAN	WEST REGION	12/17/2008	11/19/2008	11/5/2008	DUPLICATE ACCOUNTS	BLAKE VANEMST	11/5/2008	11/5/2008	11/28/2008	10/10/2008	
RAHAN KHAN	WEST REGION	12/17/2008	11/12/2009	11/10/2008	CANCELLED WORKORDERS	BLAKE VANEMST	11/10/2008	11/10/2008	11/28/2008	12/15/2008	
WALTER BARRERA	WEST REGION	12/17/2008	11/19/2008	11/12/2008	DUPLICATE ACCOUNTS	BLAKE VANEMST	11/12/2008	11/12/2008	11/28/2008	N/A	
ROUDA REFAEI	WEST REGION	12/17/2008	11/19/2008	11/12/2008	DUPLICATE ACCOUNTS	BLAKE VANEMST	11/12/2008	11/12/2008	11/28/2008	N/A	
KENNETH DYE	EAST REGION	NA	11/14/2009	11/12/2008	DUPLICATE ACCOUNTS	BLAKE VANEMST	11/12/2008	11/12/2008	11/28/2008	N/A	
ZHANWU LIN	WEST REGION	12/17/2008	11/19/2009	11/20/2008	DUPLICATE ACCOUNTS	BLAKE VANEMST	11/19/2008	11/20/2008	11/28/2008	N/A	
MICHAEL RIDENER	WEST REGION	12/17/2008	11/25/2009	11/25/2008	MOVER FRAUD	BLAKE VANEMST	11/25/2008	11/25/2008	11/25/2008	8/25/2008	
CARLOS NG	EAST REGION	12/17/2008	11/25/2009	11/25/2008	FTA	BLAKE VANEMST	11/25/2008	11/25/2008	11/25/2008	N/A	
AURIE CROWSTON	WEST REGION	12/17/2008	11/25/2009	11/25/2008	DUPLICATE ACCOUNTS	BLAKE VANEMST	11/25/2008	11/25/2008	11/25/2008	11/20/2008	
KEN CARD	WEST REGION	12/17/2008	12/9/2008	12/4/2008	DUPLICATE ACCOUNTS	BLAKE VANEMST	12/4/2008	12/4/2008	12/4/2008		
STEVEN QIN	WEST REGION	12/17/2008	12/15/2008	12/15/2008	DUPLICATE ACCOUNTS	BLAKE VANEMST	12/12/2008	12/15/2008	12/15/2008		
SAM GRAHAM	WEST REGION	12/17/2008	12/15/2008	12/15/2008	DUPLICATE ACCOUNTS	BLAKE VANEMST	12/12/2008	12/15/2008	12/15/2008		
JERRY KUMAR	WEST REGION	12/17/2008	12/15/2008	12/15/2008	DUPLICATE ACCOUNTS	BLAKE VANEMST	12/12/2008	12/15/2008	12/15/2008		

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Effective Date	Receipt Date	days Active	Years Active	Retailer Name	Address	City	St	Zip	Phone	2008 Sales	2009 Sales	OE Number	AP Number	Distribution
1/6/2009	3/17/2005	1391	4	WIRELESS NATION INC	17041 DECCA DR	STERLING HTS	MI	48310	(586) 693-9515	8	6	12156318	513129	Echo
1/13/2009	12/26/2005	1120	3	VIDEL INC DBA RADIOSHACK DEALER	8745 GLACIER HWY STE 260	JUNEAU	AK	99901	(907) 357-4110	617	16	13979171	631536	Echo
1/13/2009	8/12/1997	4172	11	HAMLET SATELLITE SYSTEMS	79402 HAMLET RD	SEASIDE	OR	97138	(503) 738-9280	333	7	7400	1733	Echo
1/13/2009	11/15/2006	790	2	FATH ENTERPRISES LLC	1001 W BROADWAY	WEST PLAINS	MO	65775	(417) 257-1802	491	3	16672457	702867	Echo
1/20/2009	1/21/2008	365	1	STARLITE COMMUNICATIONS LLC	11511 GREEN HOLLY COVE	FORT WAYNE	IN	46845	(765) 726-0649	332	1	20441083		CVS
1/20/2009	8/13/2003	1987	5	ADVANCED SATELLITES	40 W RACON ST	HILLSDALE	MI	49242	(517) 437-2361	180	1	2367472		CVS
1/20/2009	5/16/2005	1351	4	VANDENBROOK GROUP INC	1529 UNION LAKE RD	COMMERCE TWP	MI	48382	(248) 363-8880	420	6	12478996	537571	CVS
1/20/2009	3/21/2005	1401	4	MASTERSAT COMMUNICATIONS INC	4508 W MARKET ST STE E	GREENSBORO	NC	27407	(336) 855-1838	730	22	12175354	515123	Echo
1/20/2009	5/16/2005	1345	4	CODY PESICKA DBA CIRCUTOPIA	23881 HWY 385	HILL CITY	SD	57745	(605) 574-4222	129	2	12504617		MIDSTATE
1/20/2009	8/15/2005	1254	3	AMERICAN TRADE FORCE INC	410 B 6TH ST	WEST BABYLON	NY	11704	(631) 956-7780	388	7	10116124		ALL SYSTEMS
1/20/2009	8/29/2006	875	2	LACEY CONTRACTOR SERVICES LLC	907 N MAIN	MCALESER	OK	74501	(918) 423-0409	84	4	15955504	944339	Echo
1/20/2009	6/30/2005	1300	4	EFREN HERNANDEZ	2016 CHESTERFIELD DR NW	KENNESAW	GA	30144	(770) 428-0723	658	4	346077		DOW
1/20/2009	12/5/2007	412	1	D & C ENTERTAINMENT LLC	110 W LINDEN DR STE A	JEFFERSON	WI	53548	(920) 674-3403	187	0	20248619		MIDSTATE
1/20/2009	4/1/2008	294	1	BIG BOY ENTERTAINMENT	8816 S WRICO	PAELER	CA	93648	(559) 412-7518	144	0	20727226		AMERICAN WIRELESS
1/20/2009	4/17/2008	278	1	ROSARIO GONZALES DBA SYSTEM SAT TV	15454 PARTHENA STE A	LOS ANGELES	CA	91343	(818) 357-5579	396	1	20785103		AMERICAN WIRELESS
1/20/2009	7/26/2004	1639	4	TV SUB SATELLITE SERVICE INC	18440 WOODFIELD RD	GAITHERSBURG	MD	20878	(877) 887-6722	1184	8	10866228		ALL SYSTEMS
1/20/2009	3/8/2006	1549	3	TECHNISC SATELLITE INC	9967 DIXIANA VILLA CIR	TAMPA	FL	33635	(813) 986-7660	482	0	14553396		DOW
1/20/2009	12/12/2009	2961	8	CALVIN COCEMAN DBA TECH SERVICES	PO BOX 1782	CARTHAGE	NC	28327	(919) 947-6991	100	8	209110	112091	DOW
1/20/2009	1/19/2006	376	1	DABY FERNANDEZ DBA KKK & SAT SYSTEMS	7615 W ADDISON	CHICAGO	IL	60634	(773) 807-1025	661	1	12266728	925473	DOW
1/20/2009	8/4/2005	1263	3	JONATHAN NAVARRO DBA SATCO	49613 HARRISON ST STE A106	COACHELLA	CA	92236	(760) 393-0565	1955	0	13056526		AMERICAN WIRELESS
2/18/2009	6/5/2001	2815	8	PACIFIC CONCEPTS GROUP INC DBA NATIONAL SATELLITE & SECURITY	2750 E SPRING ST STE 180	LONG BEACH	CA	90806	(800) 226-6148	3205	2620	898981	152831	RSI
2/18/2009	10/4/1997	4145	11	MANSOOR KAPADIA DBA ELECTRONIC GADGET STORE	2407 CANYON TRACE	SAN ANTONIO	TX	78232	(210) 653-7278	46	5	69147	20204	RSI
2/18/2009	3/14/2001	2898	8	ESPINOZA NICARAGUA INC DBA E & N BUSINESS	4025 GAGE AVE	BELL	CA	90201	(323) 587-3100	384	10	815282	196761	RSI
2/18/2009	3/12/2007	799	1	YANNIE CHO CORPORATION DBA SATELLITE TECHNOLOGY	3005 S ARCHER AVE	CHICAGO	IL	60608	(877) 347-4836	40	2	17626734		CVS
2/18/2009	12/14/2005	1162	3	JUAN FERNANDEZ DBA DISH AND DIRECT	1532 SANTA FE TRAIL	CARROLLTON	TX	75007	(214) 294-6460	194	22	13951032		RSI
2/18/2009	4/20/2004	1765	5	KOHLI TRADELINKS INC DBA BEEP DEPOT	6120 GULFPORT ST	HOUSTON	TX	77061	(832) 766-6662	89	2	10392299	382066	Echo
2/18/2009	12/16/2002	2256	6	3M COMMUNICATION LLC DBA SATCOM SATELLITES	519 N JUPITER RD	GARLAND	TX	75042	(214) 663-1557	456	17	1776557	991715	Echo
2/18/2009	10/3/2008	138	0	BAREY WEBB DBA BDEG LLC	10225 BARNES CANYON RD STE A 202	SAN DIEGO	CA	92121	(858) 731-8730	3	1	21443605	1069972	Echo
2/18/2009	12/1/2008	79	0	DAN NGUYEN CO DBA DIGITAL SATELLITE TECHNOLOGY	1377 LEGACY DR	FRESNO	TX	75034	(214) 493-0871	24	5	21674291	1091704	Echo
2/18/2009	3/23/2006	1063	3	FLAT ROCK COMMUNICATIONS LLC	3610 S BRYAN ST	AMARILLO	TX	79109	(806) 359-3476	1411	0	14642216	670362	Echo
2/18/2009	9/27/2002	2336	6	MAKTABI INVESTMENTS DBA IN THE LOOP SATELLITE	33117 GROESBECK HIGHWAY	MOUNT CLEMENS	MI	48043	(586) 458-3176	486	5	1626508	906176	CVS
2/18/2009	4/27/2001	2854	8	LSATELLITE INC	251 RIVERPARK DR STE 200	PROVO	UT	84604	(801) 221-0222	75261	8169	712127	260773	RSI
2/18/2009	8/22/2008	180	0	NEW SKY CORP	37-A CEDAR SWAMP RD	GLEN COVE	NY	11542	(516) 801-4865	211	137	21263569	1650941	Echo
2/26/2009	11/23/2005	1191	3	GALAXIA DIGITAL	1721 MAIN ST	LAFAYETTE	IN	47904	(765) 426-9973	392	106	13791772		CVS
2/26/2009	7/2/2007	695	3	JOSE DYES DBA LA REYNA ISABEL	2626 PEDDLERS VILLAGE RD	JOSHUA	IN	46526	(574) 534-9684	133	5	18759548		CVS
2/26/2009	4/17/2007	691	3	WORLD TV SATELLITE COMMUNICATION LLC	1600 CHICAGO DR SW	NYCOMING	MI	49060	(800) 711-5556	171	6	10807025		CVS
2/26/2009	12/31/2007	433	1	PROX COMMUNICATIONS LLC	23737 US HWY 33 STE C3	ELKHART	IN	46517	(574) 875-8527	994	178	10621139		CVS
2/26/2009	8/17/2006	934	3	SATELLITE SOLUTIONS LLC	740 LEGACY BLVD	GREENWOOD	IN	46143	(717) 236-0365	310	6	13831702		CVS
2/26/2009	7/29/2008	212	1	RODOLFO MARTINEZ DBA LA MORENITA MUSICAL	2210 E WASHINGTON	INDIANAPOLIS	IN	46201	(317) 423-2855	13	22	21175437		CVS
2/26/2009	2/23/2007	734	2	CIBER SATELLITE	8205 DAMASCUS CIR STE B	LOUISVILLE	KY	40228	(502) 234-0729	1135	11	17489921		CVS
2/26/2009	1/18/2008	495	1	ECLIPSE SATELLITE	10028 EAST MONTEREY RD	INDIANAPOLIS	IN	46215	(317) 956-7629	649	178	20439652		CVS
2/26/2009	1/16/2009	41	0	EASY DISH LLC	167 LAURE VALLÉE	LOUISVILLE	KY	40223	(502) 434-4686	250	81	20924979		CVS
2/26/2009	10/27/2008	122	0	ALBERTO VASQUEZ DBA TV SATELLITE 08	6633 HIGHLAND GREENS DR STE 103G	WEST CHESTER	OH	45069	(866) 426-9528	20	42	21559903		CVS
3/24/2009	9/5/2007	566	2	PARAV CORPORATION	5341 JIMMY CARTER BLVD STE 5	NORCROSS	GA	30093	(678) 571-1886	1134	81	19334881	906373	Echo

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Principals	Region	Resident Expires Date	Expire Date	Disable Date	Term Reason	Termination Justification	Date Termination Letter Sent	Date Control Setup	CSK Credit	Shortname	Refined Audit Term Reason
SAL MANSY	EAST REGION	1/6/2009	1/13/2009	1/13/2009	FAILURE TO PROMOTE	BLAKE VANEMST	1/6/2009	1/13/2009	1/13/2009	1/13/2009	FAILURE TO PROMOTE
RUD WHITE	WEST REGION	1/13/2009	1/13/2009	1/13/2009	DUPLICATE ACCOUNTS	BLAKE VANEMST	1/13/2009	1/13/2009	1/13/2009	1/13/2009	DUPLICATE ACCOUNTS
CHARLES LANNIGAN	WEST REGION	1/13/2009	1/13/2009	1/13/2009	DUPLICATE ACCOUNTS	BLAKE VANEMST	1/13/2009	1/13/2009	1/13/2009	1/13/2009	DUPLICATE ACCOUNTS
ROGER WERNING	WEST REGION	1/13/2009	1/13/2009	1/13/2009	DUPLICATE ACCOUNTS	BLAKE VANEMST	1/13/2009	1/13/2009	1/13/2009	1/13/2009	DUPLICATE ACCOUNTS
AMY BRYAN	EAST REGION	1/26/2009	1/26/2009	1/26/2009	DUPLICATE ACCOUNTS	BLAKE VANEMST	1/26/2009	1/26/2009	1/26/2009	1/26/2009	DUPLICATE ACCOUNTS
DARREN COKER	EAST REGION	1/26/2009	1/26/2009	1/26/2009	DUPLICATE ACCOUNTS	BLAKE VANEMST	1/26/2009	1/26/2009	1/26/2009	1/26/2009	DUPLICATE ACCOUNTS
RONALD VANDENBROOK	EAST REGION	1/26/2009	1/26/2009	1/26/2009	DUPLICATE ACCOUNTS	BLAKE VANEMST	1/26/2009	1/26/2009	1/26/2009	1/26/2009	DUPLICATE ACCOUNTS
VICTOR ARCHBONG	EAST REGION	1/26/2009	1/26/2009	1/26/2009	DUPLICATE ACCOUNTS	BLAKE VANEMST	1/26/2009	1/26/2009	1/26/2009	1/26/2009	DUPLICATE ACCOUNTS
CODY PESICKA	WEST REGION	1/26/2009	1/26/2009	1/26/2009	DUPLICATE ACCOUNTS	BLAKE VANEMST	1/26/2009	1/26/2009	1/26/2009	1/26/2009	DUPLICATE ACCOUNTS
HAZ H SKAKH	EAST REGION	1/26/2009	1/26/2009	1/26/2009	DUPLICATE ACCOUNTS	BLAKE VANEMST	1/26/2009	1/26/2009	1/26/2009	1/26/2009	DUPLICATE ACCOUNTS
MICHAEL LACEY	WEST REGION	1/26/2009	1/26/2009	1/26/2009	10.4	BLAKE VANEMST	1/26/2009	1/26/2009	1/26/2009	1/26/2009	MOVERS
EFREN HERNANDEZ	EAST REGION	1/26/2009	1/26/2009	1/26/2009	DUPLICATE ACCOUNTS	BLAKE VANEMST	1/26/2009	1/26/2009	1/26/2009	1/26/2009	DUPLICATE ACCOUNTS
CARLENE THOMPSON MARTIN	EAST REGION	1/26/2009	1/26/2009	1/26/2009	DUPLICATE ACCOUNTS	BLAKE VANEMST	1/26/2009	1/26/2009	1/26/2009	1/26/2009	DUPLICATE ACCOUNTS
GONZALO TIERENA	WEST REGION	1/26/2009	1/26/2009	1/26/2009	DUPLICATE ACCOUNTS	BLAKE VANEMST	1/26/2009	1/26/2009	1/26/2009	1/26/2009	DUPLICATE ACCOUNTS
ROSARIO GONZALEZ	WEST REGION	1/26/2009	1/26/2009	1/26/2009	DUPLICATE ACCOUNTS	BLAKE VANEMST	1/26/2009	1/26/2009	1/26/2009	1/26/2009	DUPLICATE ACCOUNTS
TEO VANNI DIAZ	EAST REGION	1/26/2009	1/26/2009	1/26/2009	DUPLICATE ACCOUNTS	BLAKE VANEMST	1/26/2009	1/26/2009	1/26/2009	1/26/2009	DUPLICATE ACCOUNTS
MICHAEL SIERBA	EAST REGION	1/26/2009	1/26/2009	1/26/2009	DUPLICATE ACCOUNTS	BLAKE VANEMST	1/26/2009	1/26/2009	1/26/2009	1/26/2009	DUPLICATE ACCOUNTS
CALVIN COCKMAN	EAST REGION	1/26/2009	1/26/2009	1/26/2009	DUPLICATE ACCOUNTS	BLAKE VANEMST	1/26/2009	1/26/2009	1/26/2009	1/26/2009	DUPLICATE ACCOUNTS
DARYL HERNANDEZ	EAST REGION	1/26/2009	1/26/2009	1/26/2009	DUPLICATE ACCOUNTS	BLAKE VANEMST	1/26/2009	1/26/2009	1/26/2009	1/26/2009	DUPLICATE ACCOUNTS
JONATHAN NAVARRO	WEST REGION	1/26/2009	1/26/2009	1/26/2009	DUPLICATE ACCOUNTS	BLAKE VANEMST	1/26/2009	1/26/2009	1/26/2009	1/26/2009	DUPLICATE ACCOUNTS
GEORGE CAIN	WEST REGION	2/13/2009	2/19/2009	2/19/2009	10.4	BLAKE VANEMST	2/13/2009	2/19/2009	2/19/2009	2/23/2009	CREDIT CARD MIS USE
MANSOOR KAPADIA	WEST REGION	2/26/2009	2/26/2009	2/26/2009	CANCELLED WORKORDERS	BLAKE VANEMST	2/26/2009	2/26/2009	2/26/2009	2/23/2009	CANCELLED WORKORDERS
RUDY ESPINOZA	WEST REGION	2/26/2009	2/26/2009	2/26/2009	DUPLICATE ACCOUNTS	BLAKE VANEMST	2/26/2009	2/26/2009	2/26/2009	2/23/2009	DUPLICATE ACCOUNTS
JUAN LI CHO	EAST REGION	2/26/2009	2/26/2009	2/26/2009	10.4	BLAKE VANEMST	2/26/2009	2/26/2009	2/26/2009	2/23/2009	MOVERS
JUAN FERNANDEZ	WEST REGION	2/26/2009	2/26/2009	2/26/2009	CANCELLED WORKORDERS	BLAKE VANEMST	2/26/2009	2/26/2009	2/26/2009	2/23/2009	CANCELLED WORKORDERS
PRITPAL KOHLI	WEST REGION	2/26/2009	2/26/2009	2/26/2009	CANCELLED WORKORDERS	BLAKE VANEMST	2/26/2009	2/26/2009	2/26/2009	2/23/2009	CANCELLED WORKORDERS
HUNG NGUYEN	WEST REGION	2/26/2009	2/26/2009	2/26/2009	CANCELLED WORKORDERS	BLAKE VANEMST	2/26/2009	2/26/2009	2/26/2009	2/23/2009	CANCELLED WORKORDERS
BARRY WEBB	WEST REGION	2/26/2009	2/26/2009	2/26/2009	CANCELLED WORKORDERS	BLAKE VANEMST	2/26/2009	2/26/2009	2/26/2009	2/23/2009	CANCELLED WORKORDERS
DAN NGUYEN	WEST REGION	2/26/2009	2/26/2009	2/26/2009	CANCELLED WORKORDERS	BLAKE VANEMST	2/26/2009	2/26/2009	2/26/2009	2/23/2009	CANCELLED WORKORDERS
JOHN STURGEON	WEST REGION	2/26/2009	2/26/2009	2/26/2009	SSN	BLAKE VANEMST	2/26/2009	2/26/2009	2/26/2009	2/23/2009	SSN
BRUCE BRAZEN	EAST REGION	2/26/2009	2/26/2009	2/26/2009	CHURN	BLAKE VANEMST	2/26/2009	2/26/2009	2/26/2009	2/23/2009	CHURN
SEAN CLARK	WEST REGION	2/26/2009	2/26/2009	2/26/2009	CHURN	BLAKE VANEMST	2/26/2009	2/26/2009	2/26/2009	2/23/2009	CHURN
CHRISTINA CHAVEZ	EAST REGION	2/19/2009	2/19/2009	2/19/2009	SSN	BLAKE VANEMST	2/19/2009	2/19/2009	2/19/2009	2/23/2009	SSN
GABRIEL VILLEGAS	EAST REGION	2/26/2009	2/26/2009	2/26/2009	10.4	CVS	NA			2/26/2009	DUPE CREDIT CARD
JOSE REYES	EAST REGION	2/26/2009	2/26/2009	2/26/2009	10.4	CVS	NA			2/26/2009	DUPLICATE ACCOUNTS- THEIR RESEARCH
JOSE MONTES	EAST REGION	2/26/2009	2/26/2009	2/26/2009	10.4	CVS	NA			2/26/2009	DUPLICATE ACCOUNTS- THEIR RESEARCH
SOFIA MOSQUEDA	EAST REGION	2/26/2009	2/26/2009	2/26/2009	10.4	CVS	NA			2/26/2009	DUPE CREDIT CARD
PARINDER SINGH	EAST REGION	2/26/2009	2/26/2009	2/26/2009	DUPLICATE ACCOUNTS	CVS	NA			2/26/2009	DUPLICATE ACCOUNTS
ESAU CIBALLOS	EAST REGION	2/26/2009	2/26/2009	2/26/2009	10.4	CVS	NA			2/26/2009	MOVERS
JOSE GUITERREZ	EAST REGION	2/26/2009	2/26/2009	2/26/2009	10.4	CVS	NA			2/26/2009	DUPE CREDIT CARD
ARTEMIO RUIZ	EAST REGION	2/26/2009	2/26/2009	2/26/2009	10.4	CVS	NA			2/26/2009	DUPE CREDIT CARD
FOAD IBRAHIM	EAST REGION	2/26/2009	2/26/2009	2/26/2009	10.4	CVS	NA			2/26/2009	DUPE CREDIT CARD
ALBERTO VASQUEZ	EAST REGION	2/26/2009	2/26/2009	2/26/2009	10.4	CVS	NA			2/26/2009	DUPLICATE ACCOUNTS- THEIR RESEARCH
SHAIL PATEL	EAST REGION	3/28/2009	3/28/2009	3/28/2009	Mover Fraud	BLAKE VANEMST	3/28/2009	3/28/2009	3/28/2009	3/28/2009	INVALID DISH MOVERS

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TX 102-014017

3/24/2009	12/16/2008	104	0	A&G SATELLITE SERVICES INC	585 FRANKLIN RD SE STE 165	MARIETTA	GA	30067	(770) 310-8925	21	229	21736281	1096679	Edho
3/24/2009	1/8/2007	806	2	APEX SATELLITE INC	16210 SCENTIFIC WY	BEVINE	CA	92618	(949) 521-6000	3774	2251	17889405		RSI
3/31/2009	1/25/2008	431	1	QUALITY TIME USA LLC	3908 E 27TH AVE	TAMPA	FL	33605	(813) 486-5528	52	3	26453781	963299	DOW
3/31/2009	5/29/1997	4324	12	ENTERTAINMENT PLUS INC	2414 E MATTHEWS AVE	JONESBORO	AR	72401	(870) 933-8899	4	6	27344		DOW
3/31/2009	11/21/2007	496	1	JOAN CAMILO VIDAL DBA JC COMMUNICATIONS	4827 SPRUCE PEAR RD	CHARLOTTE	NC	28278	(704) 361-0101	71	8	24067644		DOW
3/31/2009	10/2/2003	2907	1	CENALLOS PABLO	303 SEVENTY HILLS DR	MONROE	NC	28110	(704) 557-0804	139	20	2478723		DOW
3/31/2009	8/7/2003	2863	6	O V 2009 INC DBA INTERNATIONAL TV	14115 HUNBRITTON LN STE 1206	CHARLOTTE	NC	28277	(800) 611-6623	304	161	2359846		DOW
3/31/2009	3/21/2008	375	1	CARITINA ORTEZ DBA CCA COMMUNICATIONS	1729 S N PAYETTEVILLE STREET	ASHEBORO	NC	27203	(336) 626-7777	151	39	20691674		DOW
3/31/2009	7/11/2007	629	2	MAGTECH COMMUNICATIONS LLC	7001 PEACHTREE INDUSTRIAL BLVD. SUITE 420 E	NORCROSS	GA	30095	(404) 403-8827	112	81	18791932		DOW
4/9/2009	2/22/2007	777	2	G O J SATELLITE	7429 CLIFF COTTAGE DR	JACKSONVILLE	FL	32244	(904) 866-9348	56	21	17451349	826999	DOW
4/13/2009	6/27/2007	656	2	MARIO RAMIREZ DBA MUNDO SATELLITE	234 MORRELL RD	KNOXVILLE	TN	37919	(865) 252-8269	889	2	18664988		DOW
4/15/2009	2/20/2009	54	0	JAGTAR SINGH BRAR DBA UNIVERSAL SATELLITE NETWORK	2016 MAGDELENA AVE	BAKERSFIELD	CA	93313	(661) 836-3474	329	16	986366	1062286	Edho
5/1/2009	1/25/2006	1192	3	DIRECT PROMOTIONS INC	7812 MELONCON COVE	AUSTIN	TX	78735	(949) 279-3456	4348	1709	14232325	650584	Edho
6/1/2009	5/17/2008	396	1	RAUL CANO DBA DIGITAL OUTLET	1323 W JEFFERSON ST	JOLIET	IL	60435	(815) 725-4908	689	313	20889009	1648749	CYS
6/1/2009	4/23/2007	786	2	JEFFREY R RUBINO DBA PRECISION SATELLITE	1020 N PENN ST	ABERDEEN	SD	57401	(605) 216-4899	173	0	18264820	1113905	Edho
6/1/2009	12/18/2008	181	0	LUGARDA LLC DBA EPIC MARKETING	10576 SAGE VISTA LN	CEDAR HILLS	UT	84062	(801) 722-5599	1197	593	20408361		RSI
6/1/2009	11/13/2007	594	2	DIONICIO GARCIA LUIS DBA DISCOTECA MEXICO	2103 CENTRAL AVE	MIDDESTO	CA	95358	(209) 662-3269	559	197	19869189	930868	Edho
6/22/2009	10/18/2005	1343	4	AMERICASAT INTERNETIONAL INC	9600 NW 38TH ST SUITE 210	MIAMI	FL	33178	(305) 675-1617	591	280	12555145	667506	Edho
7/8/2009	8/14/2008	326	1	JABRA WIRELESS INC	8714 RICHMOND HWY	ALEXANDRIA	VA	22309	(703) 201-1704	6	104	21231485	1047706	Edho
7/7/2009	12/10/1999	3497	10	KR COMM LLC	2205 KENMORE AVE	BUFFALO	NY	14216	(716) 871-9458	918	205	475871	59978	Edho
8/3/2009	10/29/1998	3931	11	CV PRODUCTIONS	2013 W WARNER AVE	MISSION VIEJO	CA	92591	(714) 245-0470	120	11	19544	42101	Edho
8/3/2009	8/2/2005	1462	4	A & A SATELLITES LLC	1519 N WELLS	FORT WAYNE	IN	46808	(269) 422-3023	406	85	13049645	754518	CYS
8/3/2009	3/26/2002	2693	7	UNITED SATELLITE GROUP INC	562 N GRAND AVE STE C	NOGALLES	AZ	85621	(888) 599-3474	384	349	1310772	193621	Edho
8/3/2009	2/2/2006	1278	4	M & N SATELLITE SYSTEMS INC DBA ON COM COMMUNICATIONS	1928 RANDOLPH RD STE 207	CHARLOTTE	NC	28267	(704) 399-8293	834	172	2281455	654132	DOW
8/14/2009	12/16/2002	2439	7	RPM TECHNOLOGIES & SATELLITE LP	3640 SIBBE BLVD STE 210	RICHARDSON	TX	75042	(972) 235-5900	10383	12356	1774651	245970	Edho
9/1/2009	7/22/2006	467	1	SINEL IMPORTS INC	11212 HARRY HINES BLVD STE 302	DALLAS	TX	75226	(877) 242-7231	28	175	30999785	1616039	Edho
9/1/2009	3/18/2009	167	0	DAVID GOMES DBA DAVES SERVICE & REPAIRS	451 CLARK LN	MODESTO	CA	95356	(209) 495-5713	0	369	22177439		AMERICAN WIRELESS
9/18/2009	10/21/1998	3985	11	DAYLE & SONS INC DBA FALCONS SATELLITE	2705 FEDERAL BLVD	DENVER	CO	80219	(303) 727-8554	1394	258	14319	41682	RSI
9/22/2009	4/23/2002	2709	7	FLIX BARENTOS DBA DIRECT DIGITAL SERVICES	2363 S 13TH ST	MILWAUKEE	WI	53215	(414) 383-3601	213	439	1361152	196766	MIDSTATE/DOW
10/15/2009	2/23/2007	965	3	SKY I INC	1729 E SILVER SPEEDWAY BLVD STE 4	OCALA	FL	34470	(269) 209-6872	50	3	17467145	827276	Edho
10/15/2009	3/9/2007	951	3	SKYPROTEK INC	14637 LEE HWY STE 106	CENTREVILLE	VA	20121	(703) 973-6569	695	361	17585783	363403	Edho
10/15/2009	9/5/2007	771	2	DEMERCADO ENTERPRISES INC DBA ACCUSAT COMMUNICATIONS DBA DIRECTDISH4U	8250 ALPINE AVE STE H	SACRAMENTO	CA	95826	(916) 736-9901	12	498	13539899	888848	RSI
11/6/2009	11/8/2005	1459	4	UNIVERSAL SATELLITE LLC	1405 W 9000 S 8408S	WEST JORDAN	UT	84088	(801) 706-3635	187	607	13602472	616148	Edho
11/6/2009	8/22/2003	2268	6	LA ACTIVATIONS INC DBA DIRECT SATELLITE SALES DBA MYDISHPRO	1241 E DYER RD STE 110	SANTA ANA	CA	92705	(800) 383-4314	6711	20350	2410545	367012	RSI
11/6/2009	6/12/2008	512	1	CALL TO CONNECT LLC	206 COMMONWEALTH CT STE 102	CARY	NC	27511	(919) 439-2931	718	7341	20977026	1618658	Edho
12/9/2009	3/26/2000	3351	10	HAPPY ELECTRONICS	8400 WESTCHESTER PIKE	UPPER DARBY	PA	19082	(610) 789-3300	258	439	526183	62687	Edho
12/21/2009	8/21/2003	2314	6	DISH STAR COMMUNICATIONS INC	106 N EAST 44 AVE	OCALA	FL	34470	(269) 719-7480	709	162	2403524	382001	CYS

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TX 102-014018

MARIA A GONZALEZ	EAST REGION	3/28/2009	3/28/2009	3/28/2009	SSN	BLAKE VANEMST	3/28/2009	3/28/2009	3/28/2009	3/28/2009	SSN
TARYN TURNER	WEST REGION	3/28/2009	3/28/2009	3/28/2009	TCPA	BLAKE VANEMST	3/28/2009	3/28/2009	3/28/2009	3/28/2009	TCPA VIOLATIONS
STHANSKY ALVAREZ	EAST REGION	3/31/2009	3/31/2009	3/31/2009	Mover Fraud	BLAKE VANEMST	3/31/2009	3/31/2009	3/31/2009	3/31/2009	INVALID DISH MOVERS
NATHAN HOGAN	EAST REGION	3/31/2009	3/31/2009	3/31/2009	Mover Fraud	BLAKE VANEMST	3/31/2009	3/31/2009	3/31/2009	3/31/2009	INVALID DISH MOVERS
JUAN VIDAL	EAST REGION	3/31/2009	3/31/2009	3/31/2009	Mover Fraud	BLAKE VANEMST	3/31/2009	3/31/2009	3/31/2009	3/31/2009	INVALID DISH MOVERS
CEVALLOS PABLO	EAST REGION	3/31/2009	3/31/2009	3/31/2009	Mover Fraud	BLAKE VANEMST	3/31/2009	3/31/2009	3/31/2009	3/31/2009	INVALID DISH MOVERS
JOSE GUERRA	EAST REGION	3/31/2009	3/31/2009	3/31/2009	Mover Fraud	BLAKE VANEMST	3/31/2009	3/31/2009	3/31/2009	3/31/2009	INVALID DISH MOVERS
CARITINA ORTIZ	EAST REGION	3/31/2009	3/31/2009	3/31/2009	Mover Fraud	BLAKE VANEMST	3/31/2009	3/31/2009	3/31/2009	3/31/2009	INVALID DISH MOVERS
JUAN CLEVES	EAST REGION	3/31/2009	3/31/2009	3/31/2009	Mover Fraud	BLAKE VANEMST	3/31/2009	3/31/2009	3/31/2009	3/31/2009	INVALID DISH MOVERS
OSCAR SALCEDO	EAST REGION	4/9/2009	4/9/2009	4/9/2009	Mover Fraud	BLAKE VANEMST	4/9/2009	4/9/2009	4/9/2009	4/9/2009	INVALID DISH MOVERS
MARIO RAMIREZ	EAST REGION	4/13/2009	4/13/2009	4/13/2009	Mover Fraud	BLAKE VANEMST	4/13/2009	4/13/2009	4/13/2009	4/13/2009	INVALID DISH MOVERS
JAGTAR SINGH BEAR	WEST REGION	4/15/2009	4/15/2009	4/15/2009	Mover Fraud	BLAKE VANEMST	4/15/2009	4/15/2009	4/15/2009	4/15/2009	INVALID DISH MOVERS
MOSTAFA RAD	WEST REGION	5/1/2009	5/1/2009	5/1/2009	DUPLICATE ACCOUNTS	BLAKE VANEMST	5/1/2009	5/1/2009	5/1/2009	5/1/2009	DUPLICATE ACCOUNTS
RAUL CANO	WEST REGION	6/1/7/2009	6/1/7/2009	6/1/7/2009	SSN	BLAKE VANEMST	6/1/7/2009	6/1/7/2009	6/1/7/2009	6/1/7/2009	SSN
JEFF RUBINO	EAST REGION	6/1/7/2009	6/1/7/2009	6/1/7/2009	DUPLICATE ACCOUNTS	BLAKE VANEMST	6/1/7/2009	6/1/7/2009	6/1/7/2009	6/1/7/2009	DUPLICATE ACCOUNTS
PAUL CHEERSMAN	EAST REGION	6/1/7/2009	6/1/7/2009	6/1/7/2009	DUPLICATE ACCOUNTS	BLAKE VANEMST	6/1/7/2009	6/1/7/2009	6/1/7/2009	6/1/7/2009	DUPLICATE ACCOUNTS /SSN
DIONICIO GARCIA LUIS	WEST REGION	6/1/7/2009	6/1/7/2009	6/1/7/2009	DUPLICATE ACCOUNTS	BLAKE VANEMST	6/1/7/2009	6/1/7/2009	6/1/7/2009	6/1/7/2009	DUPLICATE ACCOUNTS/SSN
NESTOR OLIVARES	EAST REGION	6/22/2009	6/22/2009	6/22/2009	SSN	BLAKE VANEMST	6/22/2009	6/22/2009	6/22/2009	6/22/2009	SSN
TALAL YOUSAF	EAST REGION	7/6/2009	7/6/2009	7/6/2009	CANCELLED WORKORDERS	BLAKE VANEMST	7/6/2009	7/6/2009	7/6/2009	7/6/2009	CANCELLED WORKORDERS/ DUPLICATES
KEITH RYAN	EAST REGION	7/7/2009	7/7/2009	7/7/2009	CHURN	BLAKE VANEMST	7/7/2009	7/7/2009	7/7/2009	7/7/2009	FLIPPING TO DIRECT TV (LEGAL REQUEST)
CARLOS VALDEZ	WEST REGION	8/3/2009	8/3/2009	8/3/2009	FAILURE TO PROMOTE	BLAKE VANEMST	8/3/2009	8/3/2009	8/3/2009	8/3/2009	FAILURE TO FROMOTE SSN, DUPLICATE
ADRIANA VIDALES	EAST REGION	8/3/2009	8/3/2009	8/3/2009	DUPLICATE ACCOUNTS	BLAKE VANEMST	8/3/2009	8/3/2009	8/3/2009	8/3/2009	DUPLICATE ACCOUNTS
JAMES CASON	WEST REGION	8/3/2009	8/3/2009	8/3/2009	DUPLICATE ACCOUNTS	BLAKE VANEMST	8/3/2009	8/3/2009	8/3/2009	8/3/2009	DUPLICATE ACCOUNTS /SSN
NAYLA BILAR	EAST REGION	8/3/2009	8/3/2009	8/3/2009	Mover Fraud	BLAKE VANEMST	8/3/2009	8/3/2009	8/3/2009	8/3/2009	INVALID DISH MOVERS
MANUEL OLIVAREZ	WEST REGION	8/14/2009	8/14/2009	8/14/2009	TCPA	BLAKE VANEMST	8/14/2009	8/14/2009	8/14/2009	8/14/2009	TCPA VIOLATIONS
ALI AKBAR	EAST REGION	9/2/2009	9/2/2009	9/2/2009	DUPLICATE ACCOUNTS	BLAKE VANEMST	9/2/2009	9/2/2009	9/2/2009	9/2/2009	DUPLICATE ACCOUNTS
DAVID DOMES	WEST REGION	9/1/2009	9/1/2009	9/1/2009	SSN	BLAKE VANEMST	9/1/2009	9/1/2009	9/1/2009	9/1/2009	SSN
DAVID FALCON	WEST REGION	9/18/2009	9/18/2009	9/18/2009	DUPLICATE ACCOUNTS	BLAKE VANEMST	9/18/2009	9/18/2009	9/18/2009	9/18/2009	DUPLICATE ACCOUNTS/SSN
FELIX BARRIENTOS	WEST REGION	9/22/2009	9/22/2009	9/22/2009	DUPLICATE ACCOUNTS	BLAKE VANEMST	9/22/2009	9/22/2009	9/22/2009	9/22/2009	DUPLICATE ACCOUNTS/SSN
EPHRAIM MERCHANT	EAST REGION	10/15/2009	10/15/2009	10/15/2009	CO-OP	BLAKE VANEMST	10/15/2009	10/15/2009	10/15/2009	10/15/2009	CO-OP CONFLICT OF INTEREST
HOLLY CHEN	EAST REGION	10/15/2009	10/15/2009	10/15/2009	DUPLICATE ACCOUNTS	BLAKE VANEMST	10/15/2009	10/15/2009	10/15/2009	10/15/2009	DUPLICATE ACCOUNTS
TEKLA DEMERCADO	WEST REGION	10/15/2009	10/15/2009	10/15/2009	SSN	BLAKE VANEMST	10/15/2009	10/15/2009	10/15/2009	10/15/2009	SSN
RICHARD BERGUSON	WEST REGION	11/6/2009	11/6/2009	11/6/2009	DUPLICATE ACCOUNTS	BLAKE VANEMST	11/6/2009	11/6/2009	11/6/2009	11/6/2009	DUPLICATE ACCOUNTS
RUSSELL BARNETT	WEST REGION	11/6/2009	11/6/2009	11/6/2009	10.4	BLAKE VANEMST	11/6/2009	11/6/2009	11/6/2009	11/6/2009	TCPA VIOLATIONS, DUPLICATES, CHURN
PETER ZIMMERMANN	EAST REGION	11/6/2009	11/6/2009	11/6/2009	CHURN	BLAKE VANEMST	11/6/2009	11/6/2009	11/6/2009	11/6/2009	CHURN
MANJIT SINGH	EAST REGION	12/9/2009	12/10/2009	12/10/2009	DUPLICATE ACCOUNTS	BLAKE VANEMST	12/9/2009	12/10/2009	12/9/2009	12/9/2009	DUPLICATE ACCOUNTS
CARMENZA PINZON	EAST REGION	12/22/2009	12/22/2009	12/22/2009	CO-OP	BLAKE VANEMST	12/22/2009	12/22/2009	12/22/2009	12/22/2009	CO-OP CONFLICT OF INTEREST

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Reference Date	Reception Date	Days active	Years Active	Receiver Name	Address	City	St	Zip	Phone	2009 Accts	2010 Accts	OE Number	AP Number	Discontinue
1/2/2010	1/5/2009	372	1	NEWSKY SATELLITE INC	2018 W MAIN ST	ALHAMBRA	CA	91801	(626) 802-9223	277	6	21840737	1100183	ECHO
1/2/2010	10/13/2008	456	1	STYLOS SATELLITE LLC	275 CHESTNUT ST	NEWARK	NJ	07105	(862) 755-4040	227	0	21483785	1073408	ECHO
1/2/2010	5/7/2009	150	1	CONNECTUS WIRELESS	3225 GRANDE VISTA DR	NEWBURY PARK	CA	91320	(805) 480-4888	359	7	22411648	1162357	ECHO
1/2/2010	5/30/2007	958	3	SKYLITE COMMUNICATIONS	310 S MILPITAS BLVD	MILPITAS	CA	95035	(408) 934-9349	150	4	7227	477812	ECHO
1/2/2010	4/29/2009	268	1	LUIS MOLINA DBA DISH COMMUNICATION MOLINA LLC	2729 DEHOOP AVE SW	WYOMING	MI	48069	(616) 532-4143	1405	83	17584971	1159561	CVS
1/2/2010	12/8/2008	440	1	ZHIRIK TER OHABRAMANYAN DBA DISH FOR YOU	2221 W OLIVE AVE	BURBANK	CA	91506	(818) 482-3762	472	7	21718795	1096091	ECHO
1/26/2010	4/8/2009	293	1	LW SATELLITE LLC	231 N ALMA SCH-CL RD	MESA	AZ	85201	(480) 231-7511	894	214	22275345	1158575	ECHO
1/26/2010	6/15/2004	2111	6	DP ENTERPRISES LLC	1040 W FIEBIGER TRFE	SMITHTOWN	NY	11787	(800) 315-0788	33505	2066	10361275	780027	ECHO
2/12/2010	11/30/1998	4092	11	DIVERSIFIED MARKETING INC	703 CAMPBELLVILLE RD	COLUMBIA	KY	42228	(270) 384-9010	379	40	53131	25855	ECHO
2/12/2010	8/15/2001	3103	9	FUTURO TELEVISION INC	488 S LINDEN ST	CORNELIUS	OR	97113	(503) 954-8372	12	0	999742	167038	ECHO
2/12/2010	8/21/2007	906	2	JAN R KISH INC DBA D & R TIRES & AUTOMOTIVE	302 N HWY 27	MINNEOLA	FL	34715	(352) 394-0023	79	4	19187148	898764	ECHO
2/12/2010	12/10/2008	429	1	PREPARED SATELLITE LLC	1630 BURBANK BLVD	TARZANA	CA	91356	(323) 333-6639	163	8	21730002	1096673	ECHO
2/12/2010	12/16/1997	4441	12	COMPLEX TV	409 S WOODMAN AVE	SHEIMAN OAKS	CA	91423	(818) 264-3094	93	8	83403	259783	ECHO
2/12/2010	8/16/2002	2737	7	CARLOS LIMON	171 W COUNTRY CLUB RD	MORAVIAN FALLS	NC	28854	(336) 838-4460	467	20	1560726		DOW
2/12/2010	5/13/2004	2101	6	YU JING WEN DBA WASS DIGITAL CENTER	1814 16TH ST	SACRAMENTO	CA	95811	(916) 455-9898	135	3	10480164	380528	ECHO
2/12/2010	9/4/1997	4544	12	JAMES MOORE DBA SATELLITE SPECIALISTS	1680 PHOENIX BLVD	ATLANTA	GA	30349	(770) 477-1039	133	0	64379	27654	ECHO
3/4/2010	7/26/2004	2047	6	KYVING INC DBA DISH SATELLITE	1590 OLD ALABAMA RD	ROSWELL	GA	30076	(404) 643-4368	296	0	10866959	415896	ECHO
3/4/2010	10/2/2007	184	2	DISH PROMOTION CENTER INC	2419 LOUISIANA	HOUSTON	TX	77066	(713) 292-7835	795	68	19612645		BSI
3/4/2010	5/30/1997	4661	13	RICK HARVEY DBA TCM SATELLITE	308 W FBKE ST	LAWRENCEVILLE	GA	30045	(770) 995-9473	203	98	7684	1194073	DOW
3/9/2010	5/12/1999	3984	11	ALEJO CARRASCO DBA UNISAT INTERNATIONAL	2344 BURLWOOD DR	MCDONESTO	CA	95355	(209) 238-9626	128	45	356857	53072	ECHO
3/9/2010	12/31/2001	3009	8	AMBERWOOD ELECTRIC LLC DBA MR LIGHTBULB	226 N 3620 W	HURRICANE	UT	84737	(435) 688-8288	18	7	1450343	712327	BSI
3/9/2010	1/14/2000	3392	9	DISHSTAR CORP	3919 5TH AVE	BROOKLYN	NY	11232	(718) 369-2403	476	129	733406	617926	ECHO
3/9/2010	7/28/2009	234	1	S & Y USED APPLANCES INC	8712 RICHMOND HWY	ALEXANDRIA	VA	22309	(703) 360-1120	72	77	22879425	1194831	ECHO
3/9/2010	12/14/2001	3017	8	SATELLITE & ANTENNA MILLENUM INC	7223 LEE HWY	FALLS CHURCH	VA	22046	(703) 532-6000	36	26	487288	175090	ECHO
3/9/2010	3/11/2002	2930	8	WIRELESS LINK LLC	5 PADANARAK RD	DANBURY	CT	06810	(203) 792-5000	502	87	1297533	192809	ALL SYSTEMS
3/9/2010	6/12/2007	1011	3	SKIES DIRECT CORPORATION	16972 SW 141 PL	MIAMI	FL	33177	(888) 285-6596	74	17	18611228	877400	ECHO
4/16/2010	2/18/2005	1183	5	RENNER AMCO DBA CAPITAL SATELLITES TV	1201 CHESTNUT AV	DEPTON	NJ	08611	(609) 392-6555	648	153	13095109	581276	ECHO
4/16/2010	8/14/2009	245	1	LIANGFA HUANG DBA CHINESE SATELLITE	868 WEBSTER ST	OAKLAND	CA	94607	(510) 992-9813	37	76	22947604	1205235	ECHO
4/22/2010	9/23/2004	2037	6	1 STOP CELLULAR & SATELLITE INC	7311 SAN RAMON DR	HOUSTON	TX	77083	(281) 988-6690	125	39	10167733		BSI
4/23/2010	7/14/2006	1379	4	TELEPHONE CORP	1181 N STATE RD 7	HOLLYWOOD	FL	33021	(854) 894-6181	6	0	15537157	728620	ECHO
4/23/2010	1/26/2010	87	0	SAINI SATELLITE INC	7050 MARSHALL RD	UPPER DARY	PA	19082	(610) 203-7575	0	67	23732421	1264868	ECHO
4/23/2010	7/27/2007	1001	3	DISHN IT OUT LLC	3927 W DEER BORN DR	RIVERTON	UT	84065	(801) 915-6794	160	1	18996183	891803	ECHO
5/7/2010	9/21/2005	1689	5	AMERICAN SATELLITE INC	1680 HOTEL CEN N	SAN DIEGO	CA	92108	(858) 699-7161	38397	9381	13375148	1136287	ECHO
5/7/2010	9/11/2008	603	2	AVNER RIFTI DBA RIFTI COMMUNICATIONS	1119 COLONY CIR	MARIETTA	GA	30068	(706) 773-0700	212	77	21344681	1066028	ECHO
5/7/2010	10/9/2001	3135	9	JOHNNY E CRAVENS DBA DIGITAL CONCEPTS	721 E MAIN ST	SANTA MARIA	CA	93454	(805) 780-4744	233	31	1077263	192851	ECHO
5/7/2010	7/29/2008	647	2	DISH ALLIANCE INC	3210 FM 1960 RD W	HOUSTON	TX	77068	(713) 530-3474	31	0	1954760	1120266	ECHO
6/2/2010	12/13/2004	1097	5	TRUE COMMUNICATIONS INC	101 S E ALCONQUIN RD	DES PLAINES	IL	60016	(773) 220-0200	198	154	11665813		CVS
6/2/2010	11/1/2004	2039	6	CONTEX INC	1306 HWY 42 45 N	HARRISON	IL	72601	(870) 742-2550	64	95	11391469	456385	ECHO
6/2/2010	10/15/1997	4613	13	ALMOND HARDWARE CO	415 W MAIN ST	ALDAMAR	NC	28804	(704) 982-4712	44	22	65076	28306	ECHO
6/2/2010	5/24/2007	1105	3	WILSON GRESALES DBA B GOOTA COMMUNICATIONS	3403 4TH AVE S	MINNEAPOLIS	MN	55408	(612) 605-8770	38	3	18378942	867860	ECHO
6/2/2010	9/16/2003	2543	7	CESAR ZAMPERRI DBA PLANET SATELLITE	1035 BEDFORD ST	ABINGTON	MA	02251	(508) 967-6705	215	96	2181821	287479	ECHO
6/24/2010	5/8/2001	3334	9	SVD'S CONNECTIONS	16550 E HALEAH DR	CENTENNIAL	CO	80015	(303) 504-3055	152	149	885990	257456	BSI
6/24/2010	12/31/2004	2091	5	ANAHEIM WORLD PACING CELLULAR AND SAT	1773 W LINGOLAN AVE	ANAHEIM	CA	92801	(714) 772-0411	220	171	11391475	456387	ECHO
6/24/2010	1/4/2006	1632	4	JOY & BRIGHT COMMUNICATIONS INC	134 MYER ST	HACKENSACK	NJ	07601	(201) 840-8833	171	76	14082735	642507	ECHO
6/24/2010	1/1/2009	539	1	GRWLV INC	3100 BRIGHTON 7TH ST	BROOKLYN	NY	11235	(716) 543-5152	33	37	22296964	1151524	ECHO
7/9/2010	7/16/2002	2925	8	VP SATELLITE SERVICES LLC	240 E RTE 130 S	BURLINGTON	NJ	8016	(866) 424-4259	229	85	1501193	615179	ECHO
7/9/2010	8/31/2009	212	1	INTEID A DBH INC	7837 W SAMPLE RD	CORAL SPRINGS	FL	33065	(866) 605-1218	12	140	23016972	1210377	ECHO
7/9/2010	11/1/2000	2547	10	FUTURE SATELLITE COMMUNICATIONS	1237 E BEAVER ST	WOODLAND	CA	95776	(530) 662-7477	307	395	704457	1090609	BSI
7/9/2010	1/30/2007	1268	3	NEWAVE ENTERPRISES LLC DBA NEWAVE SATELLITE	695 N 3862 E	BOBY	ID	83442	(208) 968-0355	117	383	17275359		BSI
7/9/2010	11/12/2008	614	2	AGUSTIN CASTANEDA DBA LAS CRUCES SATELLITE TV	2804 MORRIS CT	BAKERSFIELD	CA	93304	(575) 373-8058	503	6	21613213		BSI
7/9/2010	12/3/1999	3881	11	PEGOY L SCHUTZUS DBA SKYS UNLIMITED	188 CREE TRL	MAYNARD	AR	72444	(870) 647-3109	180	114	472384	947606	ECHO
8/5/2010	6/30/2003	2593	7	BISM INC DBA BISM MINI MART	168 CHRISTOPHER COLUMBUS DR	JERSEY CITY	NJ	07302	(201) 303-7616	168	86	2222153	290780	ECHO
8/5/2010	11/10/2009	268	1	SOLOAKI CORP	2268 E 15TH ST	BROOKLYN	NY	11229	(646) 645-3050	11	77	23393522	1241348	ECHO
8/5/2010	5/10/2010	87	0	KESTER COLLINS DBA KESTER COLLINS TV	1320 L ST	MCDONESTO	CA	95354	(209) 589-4672	0	108	24136083		BSI
8/5/2010	6/7/2007	1155	3	LONORAE INC	701 BREA CANYON RD	WALNUT	CA	91789	(909) 590-1766	393	227	18489383	871181	ECHO
8/5/2010	12/18/2007	961	3	L AND B ENTERPRISES DBA LANDMARK SALES	320 S HWY 59	KANSAS	OK	74847	(479) 238-6663	82	33	20277992	947507	ECHO
8/5/2010	11/15/2008	618	2	ADRIAN FRARIO DBA ALB SATELLITES	22 HYDEABURTON RD	DORCHESTER	MA	02123	(781) 228-1096	65	57	21625957	1087521	ECHO
9/2/2010	5/5/2003	2677	7	MNS INTERNATIONAL INC DBA GURU CELLULAR COM	1450 SMITH BRIDGE LN	SUGAR LAND	TX	75778	(832) 603-4428	120	180	1888887	253821	BSI
9/2/2010	5/3/2005	1948	5	TITAN COMMUNICATIONS SATELLITE LLC DBA TITAN COMMUNICATIONS	6652 E BASELINE RD	MESA	AZ	85206	(480) 854-3474	2206	738	12417537		BSI
9/2/2010	11/17/2008	654	2	SHANNON TATUM DBA CABLE JUNCTION	948 RAILROAD ST	CONYERS	GA	30012	(678) 735-2551	61	158	21625956	1087519	ECHO

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Principles	Region	Notified Vendor Inquiries	Removal Request Date	Request Issued Date	Dispute Resolved Date	Term Reason	Termination Authorized By	Date Termination Letter Sent	Date Contract Setup Notified	CSO Verdict	Shortroom	Defined Audit Term Reason
ANGELA Y CHANG	WEST	1/13/2010	1/13/2010	1/13/2010	1/13/2010	DUPLICATE ACCOUNTS	BLAKE VAN EMST	1/13/2010	1/13/2010	1/13/2010	1/13/2010	
CRISTIANE ELL	EAST	1/13/2010	1/13/2010	1/13/2010	1/13/2010	DUPLICATE ACCOUNTS	BLAKE VAN EMST	1/13/2010	1/13/2010	1/13/2010	1/13/2010	DUPLICATE/PHANTOM
JOHN SCULLY	WEST	1/13/2010	10/14/1919	1/13/2010	1/13/2010	TCFA	BLAKE VAN EMST	1/13/2010	1/13/2010	1/13/2010	1/13/2010	
BREES MUNIR	WEST	1/13/2010	1/13/2010	1/13/2010	1/13/2010	CANCELLED WORKORDERS	BLAKE VAN EMST	1/13/2010	1/13/2010	1/13/2010	1/13/2010	CANCELLED WO/DUPLICATES
LUIS MOLINA	EAST	1/25/2010	1/25/2010	1/25/2010	1/25/2010	SSN	BLAKE VAN EMST	1/25/2010	1/25/2010	1/25/2010	1/25/2010	SSN/DUPLICATE ACCOUNTS
ZHIRIK TER OHAHRAMANYAN	WEST	1/25/2010	1/25/2010	1/25/2010	1/25/2010	DUPLICATE ACCOUNTS	BLAKE VAN EMST	1/25/2010	1/25/2010	1/25/2010	1/25/2010	
FRED ARNETT	WEST	1/26/2010	1/26/2010	1/26/2010	1/26/2010	10.4	BLAKE VAN EMST	1/26/2010	1/26/2010	1/26/2010	1/26/2010	UNAUTHORIZED THIRD PARTY
MIKE TRIMARCO	EAST	1/26/2010	1/26/2010	1/26/2010	1/26/2010	CHURN	BLAKE VAN EMST	1/26/2010	1/26/2010	1/26/2010	1/26/2010	
ERIC HADLEY	EAST	2/12/2010	2/12/2010	2/12/2010	2/12/2010	DUPLICATE ACCOUNTS	BLAKE VAN EMST	2/12/2010	2/12/2010	2/12/2010	2/12/2010	
GRACIELA RODALES	EAST	2/12/2010	2/12/2010	2/12/2010	2/12/2010	FAILURE TO PROMOTE	BLAKE VAN EMST	2/12/2010	2/12/2010	2/12/2010	2/12/2010	
DEVINDRA UMADAT	EAST	2/12/2010	2/12/2010	2/12/2010	2/12/2010	DUPLICATE ACCOUNTS	BLAKE VAN EMST	2/12/2010	2/12/2010	2/12/2010	2/12/2010	
BORIS TASHITSKY	WEST	2/12/2010	2/12/2010	2/12/2010	2/12/2010	DUPLICATE ACCOUNTS	BLAKE VAN EMST	2/12/2010	2/12/2010	2/12/2010	2/12/2010	
ANATOLY BYDENSKIY	WEST	2/12/2010	2/12/2010	2/12/2010	2/12/2010	DUPLICATE ACCOUNTS	BLAKE VAN EMST	2/12/2010	2/12/2010	2/12/2010	2/12/2010	DUPLICATE/CO-OP
CARLOS LIMON	EAST	2/12/2010	2/12/2010	2/12/2010	2/12/2010	DUPLICATE ACCOUNTS	BLAKE VAN EMST	2/12/2010	2/12/2010	2/12/2010	2/12/2010	DUPLICATE/SSN
YU JING WEN	WEST	2/12/2010	2/12/2010	2/12/2010	2/12/2010	DUPLICATE ACCOUNTS	BLAKE VAN EMST	2/12/2010	2/12/2010	2/12/2010	2/12/2010	
JAMES MOORE (MICK)	EAST	2/12/2010	2/12/2010	2/12/2010	2/12/2010	DUPLICATE ACCOUNTS	BLAKE VAN EMST	2/12/2010	2/12/2010	2/12/2010	2/12/2010	
EVYNGIRO CILA	EAST	3/4/2005	3/4/2005	3/4/2005	3/4/2005	CHURN	BLAKE VAN EMST	3/4/2005	3/4/2005	3/4/2005	3/4/2005	
BUONO RUDYNI	EAST	3/4/2005	3/4/2005	3/4/2005	3/4/2005	DUPLICATE ACCOUNTS	BLAKE VAN EMST	3/4/2005	3/4/2005	3/4/2005	3/4/2005	
BUCKEY HARVEY	EAST	3/4/2005	3/4/2005	3/4/2005	3/4/2005	DUPLICATE ACCOUNTS	BLAKE VAN EMST	3/4/2005	3/4/2005	3/4/2005	3/4/2005	DUPLICATE/SSN
ALEJO CARRASCO	WEST	3/19/2010	3/19/2010	3/19/2010	3/19/2010	10.4	BLAKE VAN EMST	3/19/2010	3/19/2010	3/19/2010	3/19/2010	UNAUTHORIZED THIRD PARTY
ADAM C BAIR	WEST	3/19/2010	3/19/2010	3/19/2010	3/19/2010	DUPLICATE ACCOUNTS	BLAKE VAN EMST	3/19/2010	3/19/2010	3/19/2010	3/19/2010	
VADIM BOUGAEV	EAST	3/19/2010	3/19/2010	3/19/2010	3/19/2010	DUPLICATE ACCOUNTS	BLAKE VAN EMST	3/19/2010	3/19/2010	3/19/2010	3/19/2010	
HIRA ASOHR	EAST	3/19/2010	3/19/2010	3/19/2010	3/19/2010	CANCELLED WORKORDERS	BLAKE VAN EMST	3/19/2010	3/19/2010	3/19/2010	3/19/2010	CANCELLED WO/DUPLICATES
ARTUR MEHILLI	EAST	3/19/2010	3/19/2010	3/19/2010	3/19/2010	DUPLICATE ACCOUNTS	BLAKE VAN EMST	3/19/2010	3/19/2010	3/19/2010	3/19/2010	UNAUTHORIZED THIRD PARTY
ARJUMAND SHAH	EAST	3/19/2010	3/19/2010	3/19/2010	3/19/2010	DUPLICATE ACCOUNTS	BLAKE VAN EMST	3/19/2010	3/19/2010	3/19/2010	3/19/2010	UNAUTHORIZED THIRD PARTY
ANDRES OOLINDANO	EAST	3/19/2010	3/19/2010	3/19/2010	3/19/2010	DUPLICATE ACCOUNTS	BLAKE VAN EMST	3/19/2010	3/19/2010	3/19/2010	3/19/2010	UNAUTHORIZED THIRD PARTY
JENIFER AMICO	EAST	4/16/2010	4/16/2010	4/16/2010	4/16/2010	DUPLICATE ACCOUNTS	BLAKE VAN EMST	4/16/2010	4/16/2010	4/16/2010	4/16/2010	DUPLICATE/UNAUTHORIZED THIRD PARTY/CANCELLED WORK ORDERS
DAVID RUANO	WEST	4/16/2010	4/16/2010	4/16/2010	4/16/2010	DUPLICATE ACCOUNTS	BLAKE VAN EMST	4/16/2010	4/16/2010	4/16/2010	4/16/2010	
AHMED BHATTY	EAST	4/23/2010	4/23/2010	4/23/2010	4/23/2010	DUPLICATE ACCOUNTS	BLAKE VAN EMST	4/23/2010	4/23/2010	4/23/2010	4/23/2010	DUPLICATE/UNAUTHORIZED THIRD PARTY/CANCELLED WORK ORDERS
JUAN CASTANEDA	EAST	4/23/2010	4/23/2010	4/23/2010	4/23/2010	FAILURE TO PROMOTE	BLAKE VAN EMST	4/23/2010	4/23/2010	4/23/2010	4/23/2010	
AMRIT KAUR	EAST	4/23/2010	4/23/2010	4/23/2010	4/23/2010	DUPLICATE ACCOUNTS	BLAKE VAN EMST	4/23/2010	4/23/2010	4/23/2010	4/23/2010	
CHASE OSTLER	EAST	4/23/2010	4/23/2010	4/23/2010	4/23/2010	DUPLICATE ACCOUNTS	BLAKE VAN EMST	4/23/2010	4/23/2010	4/23/2010	4/23/2010	
TODD M DIROBERTO	WEST	5/10/2010	5/10/2010	5/10/2010	5/10/2010	CHURN	BLAKE VAN EMST	5/7/2010	5/7/2010	5/10/2010	5/10/2010	CHURN
AVNER RIFTI	EAST	5/10/2010	5/10/2010	5/10/2010	5/10/2010	DUPLICATE ACCOUNTS	BLAKE VAN EMST	5/10/2010	5/10/2010	5/10/2010	5/10/2010	
JOHNNY F CRAVENS	WEST	5/10/2010	5/10/2010	5/10/2010	5/10/2010	DUPLICATE ACCOUNTS	BLAKE VAN EMST	5/10/2010	5/10/2010	5/10/2010	5/10/2010	
KELEED S MARROCD	EAST	5/10/2010	5/10/2010	5/10/2010	5/10/2010	10.4	BLAKE VAN EMST	5/10/2010	5/10/2010	5/10/2010	5/10/2010	FAILURE TO PROMOTE/UNAUTHORIZED THIRD PARTY
ANDRZEJ POMIANCOWSKI	EAST	6/2/2010	6/2/2010	6/2/2010	6/2/2010	DUPLICATE ACCOUNTS	BLAKE VAN EMST	6/2/2010	6/2/2010	6/2/2010	6/2/2010	CANCELLED WO/DUPLICATES
BILL WALKER	EAST	6/2/2010	6/2/2010	6/2/2010	6/2/2010	DUPLICATE ACCOUNTS	BLAKE VAN EMST	6/2/2010	6/2/2010	6/2/2010	6/2/2010	
CHRIS ALMOND	EAST	6/2/2010	6/2/2010	6/2/2010	6/2/2010	DUPLICATE ACCOUNTS	BLAKE VAN EMST	6/2/2010	6/2/2010	6/2/2010	6/2/2010	
BARON ASHRADE	EAST	6/2/2010	6/2/2010	6/2/2010	6/2/2010	10.4	BLAKE VAN EMST	6/2/2010	6/2/2010	6/2/2010	6/2/2010	CROSS TERMINATION WITH DSS/UNAUTHORIZED THIRD PARTY
CESAR ZAMPFIERI	EAST	6/2/2010	6/2/2010	6/2/2010	6/2/2010	DUPLICATE ACCOUNTS	BLAKE VAN EMST	6/2/2010	6/2/2010	6/2/2010	6/2/2010	
ALIAKSANDR PRUTINUKAU	WEST	6/24/2010	6/24/2010	6/24/2010	6/24/2010	DUPLICATE ACCOUNTS	BLAKE VAN EMST	6/24/2010	6/24/2010	6/24/2010	6/24/2010	CANCELLED WO/DUPLICATES
NARIDA ALKHABRAT	WEST	6/24/2010	6/24/2010	6/24/2010	6/24/2010	DUPLICATE ACCOUNTS	BLAKE VAN EMST	6/24/2010	6/24/2010	6/24/2010	6/24/2010	
B YUNG NAM RHM	EAST	6/24/2010	6/24/2010	6/24/2010	6/24/2010	CANCELLED WORKORDERS	BLAKE VAN EMST	6/24/2010	6/24/2010	6/24/2010	6/24/2010	UNAUTHORIZED THIRD PARTY/CANCELLED WORK ORDERS
MEHAIL GANDMAN	WEST	6/24/2010	6/24/2010	6/24/2010	6/24/2010	CANCELLED WORKORDERS	BLAKE VAN EMST	6/24/2010	6/24/2010	6/24/2010	6/24/2010	UNAUTHORIZED THIRD PARTY/CANCELLED WORK ORDERS
HASHI PATEL	EAST	7/19/2010	7/19/2010	7/19/2010	7/19/2010	DUPLICATE ACCOUNTS	BLAKE VAN EMST	7/19/2010	7/19/2010	7/19/2010	7/19/2010	
AL RAY RUTEN	EAST	7/19/2010	7/19/2010	7/19/2010	7/19/2010	SSN	BLAKE VAN EMST	7/19/2010	7/19/2010	7/19/2010	7/19/2010	DUPLICATE/SSN
VADRA SANDOYA	WEST	7/19/2010	7/19/2010	7/19/2010	7/19/2010	DUPLICATE ACCOUNTS	BLAKE VAN EMST	7/19/2010	7/19/2010	7/19/2010	7/19/2010	DUPLICATE/MOVERS FRAUD
STEED NELSON	EAST	7/19/2010	7/19/2010	7/19/2010	7/19/2010	DUPLICATE ACCOUNTS	BLAKE VAN EMST	7/19/2010	7/19/2010	7/19/2010	7/19/2010	
AGUSTIN CASTANEDA	WEST	7/19/2010	7/19/2010	7/19/2010	7/19/2010	DUPLICATE ACCOUNTS	BLAKE VAN EMST	7/19/2010	7/19/2010	7/19/2010	7/19/2010	
PEOY I SCHUTZIS	EAST	7/19/2010	7/19/2010	7/19/2010	7/19/2010	DUPLICATE ACCOUNTS	BLAKE VAN EMST	7/19/2010	7/19/2010	7/19/2010	7/19/2010	
MUHAMMAD IQBAL	EAST	8/5/2010	8/5/2010	8/5/2010	8/5/2010	DUPLICATE ACCOUNTS	BLAKE VAN EMST	8/5/2010	8/5/2010	8/5/2010	8/5/2010	UNAUTHORIZED THIRD PARTY/CANCELLED WORK ORDERS
ZURAB KAPANADZE	EAST	8/5/2010	8/5/2010	8/5/2010	8/5/2010	DUPLICATE ACCOUNTS	BLAKE VAN EMST	8/5/2010	8/5/2010	8/5/2010	8/5/2010	UNAUTHORIZED THIRD PARTY/CANCELLED WORK ORDERS
KESTER COLLINS	WEST	8/5/2010	8/5/2010	8/5/2010	8/5/2010	10.4	BLAKE VAN EMST	8/5/2010	8/5/2010	8/5/2010	8/5/2010	PHANTOM ACCOUNTS/DUPLICATE/SSN
JINOCI ZHU	WEST	8/5/2010	8/5/2010	8/5/2010	8/5/2010	CANCELLED WORKORDERS	BLAKE VAN EMST	8/5/2010	8/5/2010	8/5/2010	8/5/2010	DUPLICATES/UNAUTHORIZED THIRD PARTY
BRANDY PRICE	EAST	8/5/2010	8/5/2010	8/5/2010	8/5/2010	DUPLICATE ACCOUNTS	BLAKE VAN EMST	8/5/2010	8/5/2010	8/5/2010	8/5/2010	UNAUTHORIZED THIRD PARTY/CANCELLED WORK ORDERS
ADRIAN ERARO	EAST	8/5/2010	8/5/2010	8/5/2010	8/5/2010	CANCELLED WORKORDERS	BLAKE VAN EMST	8/5/2010	8/5/2010	8/5/2010	8/5/2010	DUPLICATES/UNAUTHORIZED THIRD PARTY
RADHA AGGARWAL	EAST	9/2/2010	9/2/2010	9/2/2010	9/2/2010	DUPLICATE ACCOUNTS	BLAKE VAN EMST	9/2/2010	9/2/2010	9/2/2010	9/2/2010	
JORDAN FEYER	WEST	9/2/2010	9/2/2010	9/2/2010	9/2/2010	10.4	BLAKE VAN EMST	9/2/2010	9/2/2010	9/2/2010	9/2/2010	UNAUTHORIZED THIRD PARTY/CANCELLED WORK ORDERS
SHANNON TATUM	EAST	9/2/2010	9/2/2010	9/2/2010	9/2/2010	DUPLICATE ACCOUNTS	BLAKE VAN EMST	9/2/2010	9/2/2010	9/2/2010	9/2/2010	

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9/2/2010	9/14/2006	1449	4	A I SERVICES INC	47 N 600 E	SAINT GEORGE	UT	84770	(435) 674-3700	14	8	16213215	768634	ECHO
9/2/2010	9/28/2009	339	1	PRIMETIME HOME ENTERTAINMENT	7000 N 16TH	PHOENIX	AZ	85022	(602) 405-9795	101	311	23157728		RSI
9/2/2010	10/30/2008	672	2	BCC SATELLITE CO	616 S DAL MAR AVE	SAN GABRIEL	CA	91776	(626) 7167-460	280	293	21579203	1062287	ECHO
9/2/2010	1/8/2001	3492	10	INTERNATIONAL SATELLITE COMMUNICATIONS INC	4683 TROUSDALE DR	NASHVILLE	TN	37204	(615) 403-1506	58	1090	1544671	86587	ECHO
9/2/2010	9/8/2008	724	2	AAA SUPERDISH INC	6303 CHASE ST	DEARBORN	MI	48126	(313) 712-0212	289	157	21330892	1059002	ECHO
9/2/2010	11/9/2000	3554	10	ARNET COMMUNICATIONS SERVICES INC	7818 MANOR	DEARBORN	MI	48126	(313) 506-9046	323	310	710758	107804	ECHO
9/2/2010	12/15/2009	261	1	ALVIN I. WILLIAMS DBA A W SATELLITES	2 COLONIAL SQ	CLARKSVILLE	AR	72830	(479) 264-8127	1	66	23532955	1250550	ECHO
9/8/2010	11/2/2000	3597	10	LINK MASTERS INC DBA MOBILE 4 U	140 BH 35 W	NEW BRAUNFELS	TX	78130	(830) 625-0400	272	157	705497	105112	ECHO
9/8/2010	2/3/1998	4590	13	LOCIE R ROBLES DBA ROBLES COMMUNICATIONS	14519 CATALINA ST	SAN LEANDRO	CA	94577	(510) 351-8800	20	10	11730	7057	ECHO
10/8/2010	11/28/2001	3236	9	FIRST CHOICE SATELLITE	568 E 1700 S	AMERICAN FORK	UT	84003	(801) 763-4883	607	572	1153260	183890	ECHO
10/8/2010	4/10/2003	2738	8	BLUE XO SERVICES LLC	5838 W WOODWOOD DR	GLENDALE	AZ	85302	(602) 628-5712	4	13	2021831	1290377	ECHO
10/8/2010	11/17/2006	1421	4	ARGOS COMMUNICATION INC	307 W MAIN ST	ALHAMBRA	CA	91801	(626) 617-6669	109	138	16638518	1182720	ECHO
10/8/2010	1/1/2008	1011	3	JR ENTERTAINMENT INC	1641 W MAIN ST	ALHAMBRA	CA	91801	(626) 758-7774	342	736	22710261		RSI
10/8/2010	4/1/2001	1477	10	JOSÉ LUIS GUTIERREZ DBA EL RIO SATELLITE	1384 CALLENS RD	VENTURA	CA	93003	(805) 662-0255	305	188	8404626	137089	ECHO
10/8/2010	7/15/1997	4833	13	WAYNE CAVANESS DBA WAYNES SATELLITE SERVICES	2751 SUNSET BLVD	BAR NUNN	WY	82601	(307) 473-2847	154	96	56220	26484	ECHO
10/8/2010	4/5/2002	3108	9	MERIDIAN COMPUTER SATELLITE & WIRELESS INC	1584 MERIDIAN AVE	SAN JOSE	CA	95125	(408) 979-9944	36	93	1333885	467937	ECHO
10/15/2010	11/4/2009	345	1	AMFAH SATELLITE CORP	9914 W ROOSEVELT AVE	WESTCHESTER	IL	60154	(708) 924-1250	21	155	23328708	1236187	ECHO
10/15/2010	9/29/1999	4034	11	JORGE L CASTRO DBA SATELLITE LATINO & COMSAT COMM	3270 MENDOCINO AVE	SANTA ROSA	CA	95403	(707) 568-5556	151	166	441004	57778	ECHO
10/15/2010	4/15/2009	548	2	VOTECH SATELLITE LLC	1702 BAYVIEW DR	ARLINGTON	TX	76018	(840) 300-6685	397	446	22307182	1152021	ECHO
10/15/2010	12/31/2007	1019	3	SFU ENTERPRISES INC DBA SATELLITES FOR U	7918 CRESCENT VILLAGE LN	RICHMOND	TX	77469	(832) 881-2735	274	283	17390686		RSI
10/15/2010	11/27/2006	1418	4	TOP EDGE LLC DBA TOP EDGE AUDIO/VIDEO	19185 HWY 550 S	MONTROSE	CO	81401	(970) 252-4567	3	54	16804194	800068	ECHO
11/3/2010	10/13/2004	2213	6	GLOBAL USA INC	3335 CHAMBLEE DUNWOODY RD	CHAMBLEE	GA	30341	(770) 451-4166	612	825	11155296	449285	ECHO
11/3/2010	4/20/2010	197	1	NEXT FIBRE NETWORK CORP	4213 ROSEHEAD BLVD	ROSEMead	CA	91770	(626) 884-1112	0	158	24079173	1294593	ECHO
11/3/2010	5/7/2009	545	1	THEUN HONG DBA GREAT WALL SATELLITE	10012 DENTON DR	DALLAS	TX	75220	(214) 364-4596	119	438	12411516	1162356	ECHO
11/3/2010	8/18/2008	307	2	NI SATELLITE CORP	636 S DES PLAINES RIVER RD	DES PLAINES	IL	60016	(773) 6567-334	276	343	21244945	1048260	ECHO
11/3/2010	12/17/2001	3243	9	D B CABLE SYSTEMS INC	441 SALEM AVE	WOODBURY	NJ	80896	(856) 845-4748	246	434	528859	62907	ECHO
11/3/2010	2/24/2005	2078	6	EXPERT COMMUNICATION INC	1000 VALLEY STREAM DR	WHEELING	IL	60090	(847) 759-9337	84	405	12102203	510292	ECHO
11/3/2010	7/7/2010	119	0	HOME TECH SERVICES AND INSTALLATIONS	4221 SW 131 LN	MIRAMAR	FL	33027	(786) 506-4257	0	45	24353085		DOW
11/3/2010	12/10/2003	2520	7	JULIO A RODRIGUEZ DBA OMEGA COMMUNICATIONS	4776 NARANJA WAY	KISSIMMEE	FL	34746	(407) 397-3392	24	91	2770319	339089	ECHO
11/3/2010	7/8/2005	1947	5	JTVE STAR SATELLITE COMMUNICATIONS LLC	533 SUMMER ST	PERNLEY	NV	89408	(775) 338-0281	403	403	12850751		RSI
11/22/2010	12/7/2009	350	1	HP FIRST SATELLITE INC	77 N BROADWAY	HICKSVILLE	NY	11801	(516) 620-2555	0	95	23485131	1248120	ECHO
11/22/2010	8/25/2006	1552	4	DISTINCTSTONE INC DBA D S LINK	24903 LODENSTONE CT	KATY	TX	77494	(713) 261-7007	1	17	15899178	750193	ECHO
12/1/2010	12/17/2001	3271	9	OMIMIR INC	375 POLO CLUB DR	GLENDALE HEIGHTS	IL	60139	(630) 660-9000	161	300	567585	1239618	CVS
12/2/2010	6/7/2001	2465	9	SERVICIO DE SATELLITES DIGITALES INC	3443 S 15TH ST	MILWAUKEE	WI	53215	(414) 405-8600	256	256	443289	542541	ECHO
12/2/2010	9/26/2005	1913	5	MATRIX SATELLITE INC DBA MATEXX ENTERPRISES	9335 LAKEBIDGE	PRINCETON	TX	75407	(214) 514-3001	119	247	13406229	599397	ECHO
12/22/2010	10/23/2008	791	2	NEWERA COMMUNICATIONS INC	2244 E CORK ST	KALAMAZOO	MI	49001	(269) 343-0401	465	802	21530771		CVS
12/22/2010	12/4/2009	383	1	NEW FORTUNE TRADING INC	18351 COLIMA RD	ROWLAND HEIGHTS	CA	91748	(626) 617-5222	1	139	23472047	1247743	ECHO
12/31/2010	12/1/2003	2587	7	FRANKLIN TRUJILLO DBA PC & DISH	4727 MEADOWS EDGE LN	HOUSTON	TX	77084	(832) 309-6827	10	16	1229129	391830	ECHO
12/31/2010	1/1/2005	2190	6	WADE R HAYES DBA SAT CONNECTION	201 MAIN ST	BROWNWOOD	TX	76801	(325) 646-2227	0	554	23588984	1253958	ECHO
12/31/2010	4/5/2010	270	1	PMK SATELLITE INC DBA PMK SATELLITE	21151 S WESTERN AVE	TORRANCE	CA	90501	(310) 626-2164	0	109	24033007	1290385	ECHO
12/31/2010	12/17/2001	3301	9	SKYLINK COMMUNICATIONS INC	1339 N GORDEN DR	LOS ANGELES	CA	90046	(323) 656-3472	32	6	451199	802620	ECHO
12/31/2010	7/9/2003	2732	7	J & S ELECTRONICS INC	2855 N 19TH AVE	BOZEMAN	MT	59718	(406) 587-4727	78	61	2258152	293784	ECHO
12/31/2010	5/13/2008	1013	3	WESTERN DIGITAL CONNECTIONS INC	4737 LANIER SRM BLVD	NORTH HOLLYWOOD	CA	91602	(818) 355-8875	148	120	20801987	998518	ECHO
12/31/2010	11/20/2007	1137	3	HUSSAM KHASHASHNEH DBA SAMCO ELECTRONIC	20651 GOLDAD CANYON RD	SANTA CLARITA	CA	91351	(818) 793-6088	72	89	20324607	950400	ECHO
12/31/2010	3/11/2004	4486	7	F & L BERNABE CORPORATION	1950 W WILLOW ST	LONG BEACH	CA	90810	(562) 572-3661	129	154	10233762	367244	ECHO
12/31/2010	5/30/1997	4963	14	ROME ENTERTAINMENT SYSTEMS INC	51636 HUNTINGTON RD	LA PINE	OR	97739	(541) 536-9570	327	321	20419	281763	ECHO
12/31/2010	7/27/1999	4175	11	ABEL W YARA DBA A & S SATELLITE AND MORE	5309 ALBERTA AVE NE	RIO RANCHO	NM	87144	(505) 474-3000	159	182	400570	997439	ECHO
12/31/2010	4/28/2004	2438	7	GEMINAH E DELCIO DBA CYBERLAND	1203 CECIL AVE	DELANO	CA	93215	(661) 725-5738	135	92	10417642	383726	ECHO
12/31/2010	4/5/2004	2461	7	AMERICAN SATELLITE PROVIDERS LLC	1014 W GENTILE ST	LAYTON	UT	84041	(801) 416-0661	412	602	10328465	988239	ECHO
12/31/2010	3/12/2002	3216	9	CHOICE COMMUNICATIONS ENTERPRISE LLC	13017 AVENUE BLVD	CERRITOS	CA	90703	(562) 402-3099	77	122	1298545	489139	ECHO
12/31/2010	12/17/2001	3301	9	RAYMUNDO ROMERO DBA RERA SERVICES	878 7TH ST	WASCO	CA	93280	(661) 758-1846	73	175	567788	67538	ECHO
12/31/2010	1/31/2007	1430	4	SEA ENTERTAINMENT INC	6825 FRESH MEADOW LN	FRESH MEADOWS	NY	11365	(646) 207-9956	48	48	17371923	825269	ECHO
12/31/2010	12/20/2004	2201	6	SEBASTIAN CZAPCZYNSKI DBA DISH V	3354 N CENTRAL AVE	CHICAGO	IL	60634	(773) 283-7966	204	294	11663630	477569	ECHO
12/31/2010	3/8/1999	4316	12	WARREN D DEAN DBA AREA TY SERVICE	3885 E STATE HWY 154	QUITMAN	TX	75783	(903) 967-2858	49	35	8409	11769	ECHO
12/31/2010	1/1/2002	3286	9	AARON WAYNE MCLENNAN DBA PRO DISH SAT SYS	109 SHAWNIE DR	CAMP POINT	IL	62320	(217) 222-2233	115	142	10189133	362659	ECHO
12/31/2010	5/29/1997	4964	14	CUSTOM SATELLITE INC	416 S ROBE	TRINITY	TX	75862	(936) 594-6679	222	186	8107	5507	ECHO
12/31/2010	5/23/2008	952	3	MISTY BALTIMORE DBA SHOWCASE SATELLITE	15 S MAIN ST	WHITLEY CITY	KY	42653	(606) 376-8949	411	294	20903883	1010412	ECHO
12/31/2010	9/22/1997	4848	13	PORTUGALIA SALES INC	109 FERRY ST	NEWARK	NJ	07105	(973) 589-416	95	93	66316	28062	ECHO
12/31/2010	12/24/2004	2196	6	DOVE DIGITAL SERVICES INC	317 THOMAS MILL RD	WINNFELD	LA	71483	(866) 354-3683	425	276	11695129	479817	ECHO
12/31/2010	5/29/1997	4964	14	DON WHEELER DBA DONS TV	289 HWY 70 E	GLENWOOD	AR	71943	(870) 356-3212	241	139	26005	12102	ECHO

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OLENN DEMILLE	WEST	9/2/2010	9/2/2010	9/2/2010	9/2/2010	DUPLICATE ACCOUNTS	BLAKE VAN EMST	9/2/2010	9/2/2010	9/2/2010	9/2/2010	
BARRY R YBECKI	WEST	9/2/2010	9/2/2010	9/2/2010	9/2/2010	10.4	BLAKE VAN EMST	9/2/2010	9/2/2010	9/2/2010	9/2/2010	UNAUTHORIZED THIRD PARTY/CANCELLED WORK ORDERS
JACK MA	WEST	9/2/2010	9/2/2010	9/2/2010	9/2/2010	DUPLICATE ACCOUNTS	BLAKE VAN EMST	9/2/2010	9/2/2010	9/2/2010	9/2/2010	
ROMAN RENDON	EAST	9/2/2010	9/2/2010	9/2/2010	9/2/2010	SSN	BLAKE VAN EMST	9/2/2010	9/2/2010	9/2/2010	9/2/2010	DUPLICATE/SSN/CHURN
MOJINRA BAYDOUN	EAST	9/2/2010	9/2/2010	9/2/2010	9/2/2010	DUPLICATE ACCOUNTS	BLAKE VAN EMST	9/2/2010	9/2/2010	9/2/2010	9/2/2010	
YOUNES BAZZI	EAST	9/2/2010	9/2/2010	9/2/2010	9/2/2010	DUPLICATE ACCOUNTS	BLAKE VAN EMST	9/2/2010	9/2/2010	9/2/2010	9/2/2010	UNAUTHORIZED THIRD PARTY
ALVIN WILLIAMS	EAST	9/2/2010	9/2/2010	9/2/2010	9/2/2010	DUPLICATE ACCOUNTS	BLAKE VAN EMST	9/2/2010	9/2/2010	9/2/2010	9/2/2010	
ASHRAF KHAM	EAST	9/8/2010	9/8/2010	9/8/2010	9/8/2010	CHURN	BLAKE VAN EMST	9/8/2010	9/8/2010	9/8/2010	9/8/2010	
LOUIE R ROBLES	WEST	9/8/2010	9/8/2010	9/8/2010	9/8/2010	10.4	BLAKE VAN EMST	9/8/2010	9/8/2010	9/8/2010	9/8/2010	ACTIVATED RECEIVERS OUTSIDE US TERRITORY
PAUL SOUTHAM	WEST	10/8/2010	10/8/2010	10/8/2010	10/8/2010	DUPLICATE ACCOUNTS	BLAKE VAN EMST	10/8/2010	10/8/2010	10/8/2010	10/8/2010	
MARIANO CASTELO	WEST	10/8/2010	10/8/2010	10/8/2010	10/8/2010	CANCELLED WORKORDERS	BLAKE VAN EMST	10/8/2010	10/8/2010	10/8/2010	10/8/2010	
CAI SHIZHUO	WEST	10/8/2010	10/8/2010	10/8/2010	10/8/2010	CHURN	BLAKE VAN EMST	10/8/2010	10/8/2010	10/8/2010	10/8/2010	
JAY BOOK	WEST	10/8/2010	10/8/2010	10/8/2010	10/8/2010	DUPLICATE ACCOUNTS	BLAKE VAN EMST	10/8/2010	10/8/2010	10/8/2010	10/8/2010	CANCELLED WO/DUPLICATES
JOSE LUIS GUTIERREZ	WEST	10/8/2010	10/8/2010	10/8/2010	10/8/2010	DUPLICATE ACCOUNTS	BLAKE VAN EMST	10/8/2010	10/8/2010	10/8/2010	10/8/2010	UNAUTHORIZED THIRD PARTY/CANCELLED WORK ORDERS
WAYNE F CAVANESS	WEST	10/8/2010	10/8/2010	10/8/2010	10/8/2010	DUPLICATE ACCOUNTS	BLAKE VAN EMST	10/8/2010	10/8/2010	10/8/2010	10/8/2010	
SAM MORTAZAVI	WEST	10/8/2010	10/8/2010	10/8/2010	10/8/2010	DUPLICATE ACCOUNTS	BLAKE VAN EMST	10/8/2010	10/8/2010	10/8/2010	10/8/2010	
TAHIRA HUSSAN	EAST	10/15/2010	10/15/2010	10/15/2010	10/15/2010	DUPLICATE ACCOUNTS	BLAKE VAN EMST	10/15/2010	10/15/2010	10/15/2010	10/15/2010	UNAUTHORIZED THIRD PARTY
JORGE LUIS CASTRO	WEST	10/15/2010	10/15/2010	10/15/2010	10/15/2010	DUPLICATE ACCOUNTS	BLAKE VAN EMST	10/15/2010	10/15/2010	10/15/2010	10/15/2010	
YEN VO	WEST	10/15/2010	10/15/2010	10/15/2010	10/15/2010	DUPLICATE ACCOUNTS	BLAKE VAN EMST	10/15/2010	10/15/2010	10/15/2010	10/15/2010	
RIMPY MALIK	WEST	10/15/2010	10/15/2010	10/15/2010	10/15/2010	DUPLICATE ACCOUNTS	BLAKE VAN EMST	10/15/2010	10/15/2010	10/15/2010	10/15/2010	
MARK MEINERS	WEST	10/15/2010	10/15/2010	10/15/2010	10/15/2010	DUPLICATE ACCOUNTS	BLAKE VAN EMST	10/15/2010	10/15/2010	10/15/2010	10/15/2010	UNAUTHORIZED THIRD PARTY
TAI HUANG	EAST	11/3/2010	11/3/2010	11/3/2010	11/3/2010	DUPLICATE ACCOUNTS	BLAKE VAN EMST	11/3/2010	11/3/2010	11/3/2010	11/3/2010	
ROSONGANG XIAO	WEST	11/3/2010	11/3/2010	11/3/2010	11/3/2010	DUPLICATE ACCOUNTS	BLAKE VAN EMST	11/3/2010	11/3/2010	11/3/2010	11/3/2010	
THEIN HANG	EAST	11/3/2010	11/3/2010	11/3/2010	11/3/2010	DUPLICATE ACCOUNTS	BLAKE VAN EMST	11/3/2010	11/3/2010	11/3/2010	11/3/2010	
ELZA DEC	EAST	11/3/2010	11/3/2010	11/3/2010	11/3/2010	DUPLICATE ACCOUNTS	BLAKE VAN EMST	11/3/2010	11/3/2010	11/3/2010	11/3/2010	
DARIUSZ BADAWEKA	EAST	11/3/2010	11/3/2010	11/3/2010	11/3/2010	DUPLICATE ACCOUNTS	BLAKE VAN EMST	11/3/2010	11/3/2010	11/3/2010	11/3/2010	UNAUTHORIZED THIRD PARTY
PIOTR SYDOR	EAST	11/3/2010	11/3/2010	11/3/2010	11/3/2010	DUPLICATE ACCOUNTS	BLAKE VAN EMST	11/3/2010	11/3/2010	11/3/2010	11/3/2010	UNAUTHORIZED THIRD PARTY
EDISON VALENCIA	EAST	11/3/2010	11/3/2010	11/3/2010	11/3/2010	10.4	BLAKE VAN EMST	11/3/2010	11/3/2010	11/3/2010	11/3/2010	CREATED FRAUD ACCOUNTS FOR PAYMENT
JULIO RODRIGUEZ	EAST	11/3/2010	11/3/2010	11/3/2010	11/3/2010	DUPLICATE ACCOUNTS	BLAKE VAN EMST	11/3/2010	11/3/2010	11/3/2010	11/3/2010	SSN/DUPLICATE ACCOUNTS
THOMAS MORGAN	WEST	11/3/2010	11/3/2010	11/3/2010	11/3/2010	CANCELLED WORKORDERS	BLAKE VAN EMST	11/3/2010	11/3/2010	11/3/2010	11/3/2010	DUPLICATE ACCOUNTS
PAL DHILLON	EAST	11/22/2010	11/22/2010	11/22/2010	11/22/2010	DUPLICATE ACCOUNTS	BLAKE VAN EMST	11/22/2010	11/22/2010	11/22/2010	11/22/2010	
ABDUL HAFEZ	WEST	11/22/2010	11/22/2010	11/22/2010	11/22/2010	DUPLICATE ACCOUNTS	BLAKE VAN EMST	11/22/2010	11/22/2010	11/22/2010	11/22/2010	
DASHRATH PATEL	EAST	12/1/2010	12/1/2010	12/1/2010	12/1/2010	DUPLICATE ACCOUNTS	BLAKE VAN EMST	12/1/2010	12/1/2010	12/1/2010	12/1/2010	
GILVANO GONZALEZ	EAST	12/2/2010	12/2/2010	12/2/2010	12/2/2010	FRAUD CLAIMS	BLAKE VAN EMST	12/2/2010	12/2/2010	12/2/2010	12/2/2010	MOVER CLAIMS
AHMAD FATTEOUNI	WEST	12/22/2010	12/22/2010	12/22/2010	12/22/2010	DUPLICATE ACCOUNTS	BLAKE VAN EMST	12/22/2010	12/22/2010	12/22/2010	12/22/2010	2010 NONRENEWAL TERMED INSTEAD
JORGE MARROQUIN	EAST	12/22/2010	12/22/2010	12/22/2010	12/22/2010	DUPLICATE ACCOUNTS	BLAKE VAN EMST	12/22/2010	12/22/2010	12/22/2010	12/22/2010	SSN/DUPLICATE ACCOUNTS
CAI SHIZHUO	WEST	12/22/2010	12/22/2010	12/22/2010	12/22/2010	DUPLICATE ACCOUNTS	BLAKE VAN EMST	12/22/2010	12/22/2010	12/22/2010	12/22/2010	
FRANKLIN TRUJILLO	WEST			12/31/2010	12/31/2010	DUPLICATE ACCOUNTS	BLAKE VAN EMST	12/8/2010	12/31/2010		12/31/2010	2010 NONRENEWAL
WADE R HAYES	WEST			12/31/2010	12/31/2010	DUPLICATE ACCOUNTS	BLAKE VAN EMST	12/8/2010	12/31/2010		12/31/2010	2010 NONRENEWAL
FARRAH MAHIDA	WEST			12/31/2010	12/31/2010	DUPLICATE ACCOUNTS	BLAKE VAN EMST	12/8/2010	12/31/2010		12/31/2010	2010 NONRENEWAL
VLADIMIR DZHUGA	WEST			12/31/2010	12/31/2010	DUPLICATE ACCOUNTS	BLAKE VAN EMST	12/8/2010	12/31/2010		12/31/2010	2010 NONRENEWAL
SHANE HEINTZ	WEST			12/31/2010	12/31/2010	DUPLICATE ACCOUNTS	BLAKE VAN EMST	12/8/2010	12/31/2010		12/31/2010	2010 NONRENEWAL
SLIM REKHS	WEST			12/31/2010	12/31/2010	DUPLICATE ACCOUNTS	BLAKE VAN EMST	12/8/2010	12/31/2010		12/31/2010	2010 NONRENEWAL
HUSSAN KHASHASHINEH	WEST			12/31/2010	12/31/2010	DUPLICATE ACCOUNTS	BLAKE VAN EMST	12/8/2010	12/31/2010		12/31/2010	2010 NONRENEWAL
BERNARDO BERNABE	WEST			12/31/2010	12/31/2010	DUPLICATE ACCOUNTS	BLAKE VAN EMST	12/8/2010	12/31/2010		12/31/2010	2010 NONRENEWAL
STEVE OLDFAM	WEST			12/31/2010	12/31/2010	DUPLICATE ACCOUNTS	BLAKE VAN EMST	12/8/2010	12/31/2010		12/31/2010	2010 NONRENEWAL
ABEL W YARA	WEST			12/31/2010	12/31/2010	DUPLICATE ACCOUNTS	BLAKE VAN EMST	12/8/2010	12/31/2010		12/31/2010	2010 NONRENEWAL
GEMINAH DELCIO	WEST			12/31/2010	12/31/2010	DUPLICATE ACCOUNTS	BLAKE VAN EMST	12/8/2010	12/31/2010		12/31/2010	2010 NONRENEWAL
KARI WHITE	WEST			12/31/2010	12/31/2010	DUPLICATE ACCOUNTS	BLAKE VAN EMST	12/8/2010	12/31/2010		12/31/2010	2010 NONRENEWAL
MEI FEN CHEN	WEST			12/31/2010	12/31/2010	DUPLICATE ACCOUNTS	BLAKE VAN EMST	12/8/2010	12/31/2010		12/31/2010	2010 NONRENEWAL
RAYMUNDO RERA	WEST			12/31/2010	12/31/2010	DUPLICATE ACCOUNTS	BLAKE VAN EMST	12/8/2010	12/31/2010		12/31/2010	2010 NONRENEWAL
MOHAMMAD ASIF	EAST			12/31/2010	12/31/2010	DUPLICATE ACCOUNTS	BLAKE VAN EMST	12/8/2010	12/31/2010		12/31/2010	2010 NONRENEWAL
EBASTIAN CZAPCZYNSKI	EAST			12/31/2010	12/31/2010	DUPLICATE ACCOUNTS	BLAKE VAN EMST	12/8/2010	12/31/2010		12/31/2010	2010 NONRENEWAL
WARREN DEAN	EAST			12/31/2010	12/31/2010	DUPLICATE ACCOUNTS	BLAKE VAN EMST	12/8/2010	12/31/2010		12/31/2010	2010 NONRENEWAL
AARON MCLENNAN	EAST			12/31/2010	12/31/2010	DUPLICATE ACCOUNTS	BLAKE VAN EMST	12/8/2010	12/31/2010		12/31/2010	2010 NONRENEWAL
RICKEY BAUGHMAN	EAST			12/31/2010	12/31/2010	DUPLICATE ACCOUNTS	BLAKE VAN EMST	12/8/2010	12/31/2010		12/31/2010	2010 NONRENEWAL
MISTY BALTIMORE	EAST			12/31/2010	12/31/2010	DUPLICATE ACCOUNTS	BLAKE VAN EMST	12/8/2010	12/31/2010		12/31/2010	2010 NONRENEWAL
CARLOS FONSECA	EAST			12/31/2010	12/31/2010	DUPLICATE ACCOUNTS	BLAKE VAN EMST	12/8/2010	12/31/2010		12/31/2010	2010 NONRENEWAL
WOODY BILYEU	EAST			12/31/2010	12/31/2010	DUPLICATE ACCOUNTS	BLAKE VAN EMST	12/8/2010	12/31/2010		12/31/2010	2010 NONRENEWAL
DON WHEELER	EAST			12/31/2010	12/31/2010	DUPLICATE ACCOUNTS	BLAKE VAN EMST	12/8/2010	12/31/2010		12/31/2010	2010 NONRENEWAL

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Effective Date	Expiration Date	Days Active	Years Active	Reseller Name	Address	City	St.	Zip	Phone	2010 Accts	2011 Accts	QTR Number	AP Number	Disbourse	Principal
2/3/2011	1/31/2006	1829	4	GERMAN BERNAL & ENRIQUE BERNAL DBA OK MARKETING	15410 DEHAVILLAND DR	CHARLOTTE	NC	28278	(866) 622-7803	42	2	16995826		DOW	GERMAN BERNAL
2/3/2011	2/5/2004	2555	7	GODOY SONIA	P.O. BOX 2601	LEESVILLE	SC	29070	(803) 657-6880	313	2	1688511		DOW	SONIA GODOY
2/3/2011	10/28/2004	2389	6	FORESTER EARL RAY	120 WESTVIEW PL	HIGH POINT	NC	27260	(336) 626-3434	2332	3	19247		DOW	EARL FORESTER
2/3/2011	5/26/2003	2810	8	RUTO ALMAZO	121 SOUTH 5TH ST SUITE A	SAINT PAULS	NC	28384	(877) 885-1511	1301	3	2103021		DOW	RUTO ALMAZO
2/3/2011	1/1/2008	1129	3	BUDDHA TRADING COMPANY INC DBA DIRECTV DISH SATELLITE	7479 SW 8TH ST	MIAMI	FL	33144	(305) 262-2801	793	5	22226997		DOW	JOSE MORENO
2/3/2011	6/13/2003	2752	8	P SATELLITE INC	5722 S FLAMINGO RD #379	COOPER CITY	FL	33330	(954) 658-6661	562	5	1373682		DOW	JOHN PAVARATO
2/3/2011	12/7/2010	372	1	CAMTEL INTERNATIONAL INC	234 E MAIN ST	CLAYTON	NC	27520	(919) 359-0700	601	7	23740388		DOW	WALTER GONZALEZ
2/3/2011	3/8/2005	2158	6	AL VILLC DBA AL VISA TELITES	2740 OLD ELM HILL PIKE ST	NASHVILLE	TN	37214	(615) 823-1330	1143	21	12120152	947599	DOW	FRASHANT AMERA
2/3/2011	11/10/2009	450	1	BIGGEST CORPORATION	223 TROLLINGER ST	BURLINGTON	NC	27215	(336) 261-0820	60	780	23631202		DOW	MAURICIO GONZALEZ FRAUSTO
2/3/2011	7/29/1997	4937	14	DATA LINK	1012 2ND AVE N	SURFIDE BEACH	SC	29575	(843) 828-0883	87	4	56923	26733	ECHO	BON GORBY
2/3/2011	5/29/1997	4998	14	LULLIA A MURQUIA DBA SATELLITE TV OPTIONS	7996 N FANCHER AVE	CLOVIS	CA	94619	(559) 334-0647	567	23	27530	12988	ECHO	LULLIA A MURQUIA
2/3/2011	10/17/2001	3396	9	PLANET SATELLITE COMMUNICATIONS LLC	237 N LUTHERFIELD RD	GOODYEAR	AZ	85338	(602) 972-3474	392	19	1088456	1371984	ECHO	MARIA OBRIGON
2/25/2011	5/29/1997	5020	14	BERNIE BARTON DBA MILLENNIUM SYSTEMS	315 W LYNN ST	ELMWOOD	IL	61529	(209) 742-8312	64	3	35324	16045	ECHO	BERNIE BARTON
2/25/2011	1/1/2010	420	1	FERNAND MIQUILARENA DBA DIGITAL TV	26606 BECKER PINES LN	KATY	TX	77404	(281) 974-3440	857	67	23603694		RSI	FERNAND MIQUILARENA
2/25/2011	11/16/2009	466	1	MEHMOOD A VAGHER DBA SEAN ENTERPRISES	14625 BECHNUTT ST	HOUSTON	TX	77063	(281) 776-0786	232	17	22740899	12404763	RSI	MEHMOOD VAGHER
2/25/2011	1/1/2008	1151	3	SKIN WIFE LLC	423 TIFFANY TR	RICHARDSON	TX	75081	(214) 802-7819	1	0	23934261		RSI	EMANUEL IRFAN
2/25/2011	4/16/2008	1045	3	GREAT WALL SATELLITE INC	3620 BALDWIN ST	LOS ANGELES	CA	90031	(626) 478-8988	400	18	20782509		RSI	ALLEN HUANG
3/7/2011	7/27/2010	223	1	MASUD A CHEEMA DBA K SATELLITE	32C PARKER ST	INDIAN ORCHARD	MA	1511	(877) 606-6080	51	42	24421591	1332499	ECHO	MASUD A CHEEMA
3/7/2011	7/5/2006	1706	5	CBS DISTRIBUTORS INC	AVE BARALT CALLE PRINCIPAL FS	FAJARDO	PR	738	(787) 648-0919	1408	0	15460761		DOW	PATRICIA SANTANA
3/7/2011	2/6/2004	2386	7	DIGITAL SATELLITE SOLUTIONS LLC	6407 KEMPER CT	BURLINGTON	KY	41005	(859) 727-9300	80	31	10122756	355714	ECHO	JEFF KATINE
3/8/2011	7/5/2009	3918	11	MICHAEL D ALEXANDER DBA ALEXANDERS SATELLITE SALES	909 BECH FORK RD	CLAY CITY	KY	40312	(606) 663-2363	66	12	596213	69499	ECHO	MICHAEL D ALEXANDER
3/8/2011	1/1/2006	1912	5	SILVIA PALESTINO DBA PALESTINO DISH	2304 N JOHNSON DR	SANTA MARIA	CA	93458	(805) 478-5211	352	37	19992884		RSI	SILVIA PALESTINO
3/8/2011	6/24/2010	277	1	SPIRIT SATELLITE INC	466 PORTAFINO CT	POMONA	CA	91766	(310) 598-8511	47	5	24304943		RSI	ELSAVED KHAILI
3/8/2011	7/22/2008	979	3	OCEANVIEW VISION CORPORATION	42285 OCEANVIEW RD	PRESTON	CA	94359	(510) 641-1888	466	111	2118554	1036619	ECHO	ERIC YARITOU
3/8/2011	7/30/2003	2788	8	RICHARD D DEVRIES SR DBA RRS SATELLITE LLC	5794 CLEVELAND AVENUE	STEVENSVILLE	MI	49127	(269) 428-8747	76	15	2323463	1060919	ECHO	RICHARD D DEVRIES
4/21/2011	1/1/2004	2667	7	J J SATELLITE LLC	1855 MIDCOURT WAY	MCDONOUGH	GA	30252	(770) 595-9618	46	0	14436660		DOW	JOHN POSSO
4/21/2011	9/10/2007	1319	4	GEMA REYES DBA G & Z SYSTEMS	4722 W BELMONT AVE	CHICAGO	IL	60641	(773) 282-8452	255	78	19404907	910134	ECHO	GEMA REYES
4/21/2011	12/14/1998	4511	12	AMERICAN COMMUNICATIONS OF THE TRIAD INC	120 WESTVIEW PLACE	HIGH POINT	NC	27260	(336) 454-0013	675	86	255597		DOW	MIKE GIBSON
4/21/2011	9/23/2010	210	1	NICOLE MARKETING INC	6073 NW 16TH ST STE C22	HALEAH	FL	33015	(305) 828-5555	71	174	24643328	1361017	ECHO	MIRIAM PEREZ
4/21/2011	1/20/1997	5975	14	T C S TV INC	109 CENTRAL AVE	NASHVILLE	TN	37269	(615) 851-1004	84	18	19816	9014	ECHO	ERNEST BULLIS
4/21/2011	1/1/2008	1206	3	JUAN RODRIGUEZ DBA SAT INSTALLATIONS	10112 GEL JR LN	HOUSTON	TX	77075	(713) 476-8456	382	1	21628597		RSI	JUAN RODRIGUEZ
4/21/2011	10/31/2000	3824	10	DANIEL J GANAS DBA DISHNET RETAIL	665 DOUGLAS BLVD	ROSELVILLE	CA	95678	(916) 772-3474	101	2	7404017	103418	ECHO	DANIEL GANAS
4/26/2011	9/19/2009	584	2	ABAROTERA MERCANTIL INC	2550 W 26TH ST	CHICAGO	IL	60608	(312) 245-8008	426	94	23094743	1216969	ECHO	ABELARDO DOMINGUEZ
4/26/2011	3/27/2008	1125	3	PROCUREK INC	8880 NW 20TH ST	DORAL	FL	33122	(305) 437-9833	137	55	20702279	986166	ECHO	GEORGES LAFONTANT
4/26/2011	4/27/2009	729	2	YAMUNA ENTERPRISES LLC	2915 THE PLZ	CHARLOTTE	NC	28205	(980) 939-5835	0	0	22264925	1158627	ECHO	MACANAL DALSANIA
4/26/2011	1/1/2010	407	1	X & B COMMUNICATIONS INC	4886 SUNSET AVE	ROCKY MOUNTAIN	CO	78041	(910) 671-0306	0	0	24723264		DOW	ALFONSO MENDEZ
4/26/2011	1/4/2004	2669	7	SKYLATINO	2334 HOLIDAY DRIVE SW	WYOMING	MI	49519	(616) 855-4445	1920	446	851301		CVS	GEORGE RIVERA
4/26/2011	10/24/2005	2010	6	F M SATELLITES	3101 W 26TH ST	CHICAGO	IL	60623	(773) 254-7910	1541	259	2032482		CVS	FRANCISCO ROMERO
4/26/2011	2/7/2000	4096	11	BRANDVEIN COMPANIES INC	214 W SUNSET AVE	COEUR D'ALENE	ID	83815	(208) 292-1099	11788	3299	504600	61553	ECHO	ALLAN G BRANDVEIN
5/17/2011	7/23/2007	1394	4	SAMFER ABDUL MASHI SHAMON DBA UNITED WIRELESS	417 W DOUGLAS AVE	EL CAJON	CA	92020	(619) 590-0959	88	46	18942150	889992	ECHO	SAMFER SHAMON
5/17/2011	1/4/2004	2690	7	SOUTHERN SVS TECHNOLOGIES INC	5801 GOSHEN SPRINGS RD NW	NORCROSS	GA	30071	(404) 474-7228	117	4	1237592		DOW	REX MARTIN
6/8/2011	10/6/2004	2436	7	SKYWAY COMMUNICATIONS INC	2874 MONTAIG WAY	CA	94587	(510) 468-4500	59	59	11177409	446659	RSI	GREGORY WANG	
6/8/2011	7/29/2010	314	1	ROCK NETWORK CORP	441 CLYDE AVE	MOUNTAIN VIEW	CA	94043	(626) 287-7516	245	183	24344242	1333474	ECHO	LIXUAN YUAN
6/8/2011	12/23/2010	167	0	BLANCA BASURTO DBA BASURTO INSTALLATIONS	5093 UNIVERSITY PEWY	WINSTON SALEM	NC	27106	(336) 251-5811	0	91	25004039	1409267	ECHO	BLANCA BASURTO
6/8/2011	7/20/2000	3975	11	PEDRO FLORES DBA SATELLITES BY PEDRO	170 CANAL ST	HAMILTON CITY	CA	95951	(530) 826-3105	186	85	608671	73524	ECHO	PEDRO FLORES
6/16/2011	11/3/2003	2782	8	OSCAR SATELLITE INC	111 B BROADWAY	ELMWOOD PARK	NJ	7407	(973) 330-1138	51	60	2647236	227568	ECHO	MOHSEN AHMED
6/16/2011	12/5/2008	923	3	BENY A TIOHOUN DBA GLOBAL WIRELESS CENTER LLC	1002 W OAKLAND AVENUE	AUSTIN	MN	55912	(507) 396-2095	230	75	21707532	1060663	ECHO	BENY A TIOHOUN
6/16/2011	4/28/2010	414	1	MAHMOD NAJAR DBA SKYLINE SAT LLC	4313 BERGENLINE AVE	UNION CITY	NJ	7807	(201) 895-7799	58	5	24091016	1296669	ECHO	MAHMOD NAJAR
6/16/2011	7/30/1997	5069	14	KAREN D MONEYMAKER DBA THE SATELLITE COMPANY	24081 LAKE DR	CRESTLINE	CA	92323	(909) 338-2020	59	16	9867	26675	ECHO	KAREN MONEYMAKER
6/16/2011	9/18/2008	1001	3	MIKE & EAL WIRELESS LLC DBA M & K WIRELESS	1333 ST GEORGES AVE	COLONIA	NJ	7667	(848) 210-0064	75	26	21381121	1063784	ECHO	SHAH KALPOSH
6/24/2011	5/29/1997	5139	14	AI COMPANY	3805 W RIVER RD.	TUCSON	AZ	85741	(520) 742-9300	61	28	20565	9144	ECHO	ANDREW N KILAR
6/24/2011	1/7/2010	533	1	DIRECT SYSTEM CC CORP	88 05 37TH AVE	JACKSON HEIGHTS	NY	11372	(800) 459-2796	125	464	23640249	1258481	ECHO	NESTOR CERO
6/24/2011	1/1/2005	2365	6	HAROUN MOH ALROSAH	1918 LAUREND DR	SUGAR LAND	TX	77478	(832) 410-0842	284	63	14083048		RSI	HAROUN ALROSAH
6/24/2011	6/14/2000	4027	11	BRYAN D TROTTER DBA TROTTER COMMUNICATIONS	6410 SW 17TH ST	ARCHER	FL	32618	(352) 315-5011	26	2	581269	68230	ECHO	BYRAN D TROTTER
7/5/2011	1/6/2011	180	0	MAGIC SATELLITE INC	1574 FORT ST	LINCOLN PARK	MI	48146	(313) 244-8164	0	120	25064340		CVS	HASSAN ATOUTI
7/5/2011	1/12/2004	2731	7	SKYLINE SATELLITE CORP	1510 7TH ST	NORTH BERGEN	NJ	7047	(201) 206-4589	90	28	10039401	346759	ECHO	SAMIA KHANANI
7/21/2011	5/5/1999	4460	12	MATTHEW SADOWSKI DBA MATTHEW SADOWSKI	419 LEIGHORN AVE	SAN DIEGO	CA	92114	(619) 293-9151	67	42	351737	52867	ECHO	MATTHEW SADOWSKI
7/21/2011	9/3/2008	1051	3	UNITED CONNECTIONS INC	8400 NW 52 PL	CORAL SPINGES	FL	33067	(305) 796-2061	355	32	21169652	1040624	ECHO	TONY IAPKINHO
8/16/2011	7/7/2010	407	1	JUAN GUEVARA DBA MEXICO SATELLITES	215 E WATSON DR	WELLS	TX	77378	(936) 203-6023	31	140	24353157		RSI	JUAN GUEVARA
8/18/2011	1/4/2004	2783	8	YANET GARCIA DBA EZ SATELLITE	4236 E CHARLESTON BLVD	LAS VEGAS	NV	89104	(702) 296-0131	129	59	11670230		RSI	YANET GARCIA
9/8/2011	6/26/2006	1900	5	DAVIS CELLULAR LLC	204 S VILLAGE CENTER STREET	NEXA	MO	65714	(417) 844-4779	49	71	15386119	719567	ECHO	LUKE DAVIS
9/8/2011	12/4/1998	4661	13	ALAN KILIAN DBA PRIMEVIEW SATELLITE	4055 FAULK RD	ASHLAND	OH	44805	(419) 589-8356	123	77	250191	42995	CVS	ALAN KILIAN
9/8/2011	5/27/2010	469	1	ICON CONNECTIONS INC	331 WADGHTOWN ST	WINSTON SALEM	NC	27127	(336) 399-8812	51	76	24195849		DOW	VLADIMIR DIMOV
9/8/2011	6/20/2011	80	0	AAA KHAN SATELLITE CORPORATION DBA AAA KHAN SATELLITE	920 S CHEROKEE LN	LODI	CA	93240	(909) 939-2133	0	1	25625839		RSI	ARIF KHAN
9/8/2011	4/10/2001	2903	10	LUBS CABRERA DBA DISH COMMUNICATIONS	2071 FREPORT BLVD	SACRAMENTO	CA	95818	(866) 345-0207	313	263	540464	177088	ECHO	LUBS CABRERA
9/13/2011	9/9/2010	375	1	CH TELECOMMUNICATIONS LLC	2140 S UNIVERSITY BLVD	DENVER	CO	80210	(877) 427-3990	154	318	24568822	1351708	ECHO	CHASE DEGEN
9/16/2011	11/26/2002	3216	9	BRIAN A AST DBA BRIAN AST INSTALLATIONS	1622 N DAY ST	WELLINGTON	KS	67152	(620) 326-6199	234	126	1744731	238755	RSI	BRIAN A AST
9/16/2011	12/17/2001	3560	10	SANDRA L CELESTINO DBA PAVONS SATELLITE SALES	919 W LEWIS ST	PASCO	WA	99301	(509) 932-4476	461	392	957176	161704	RSI	SANDRA L CELESTINO
9/29/2011	7/5/2007	1547	4	HOME ENTERTAINMENT SYSTEMS INSTALLATION CORP	77 BERLIN RD	CREONWELL	CT	6416	(203) 537-1921	674	844	18729054	880817	ECHO	NICEL MACFARLANE
10/16/2011	8/17/2010	419	1	SFORO ENTERTAINMENT LLC	1457 N 1300 W	OREM	UT	84057	(801) 615-0717	163	68	24544066	1342867	RSI	CHRIS DURLING
10/17/2011	7/12/2007	1154	4	QUALITY SAT CORPORATION	13357 SW 1ST AVENUE	MIAMI	FL	33186	(305) 224-2111	207	70	18797810	982959	ECHO	JULIO PERAZANO
10/13/2011	9/27/2010	381	1	T D COMMUNICATIONS NETWORK	4394 NE 11TH WAY	POMPANO BEACH	FL	33064	(772) 233-9095	18	1	2			

Effective Date	Inception Date	days active	Years Active	Retailer Name	Address	City	St	Zip	Phone	2011 Acts	2012 Acts	OE Number	AP Number	Distributor	Principles	Region
1/16/2012	3/23/2000	4316	12	METRO 25 OF DETROIT INC	13832 VAN DYKE ST	MOUNT ELLIOTT	MI	48234	(313) 365-6006	6188	244	183486	62890	CVS	CLAUDE GREINER	EAST
2/23/2012	1/1/2005	2609	7	EAST COAST ELECTRONICS LLC	988 S BROAD ST	CLINTON	SC	29325	(864) 833-6133	195	4	16148372		AMWI	JAMARLO YATES	EAST
2/27/2012	1/31/2006	2218	6	TV SEC INC	12913 SW 133 CT	MIAMI	FL	33186	(305)921-4597	2276	641	19040197		DOW	MARIA VALLEJO	EAST
3/14/2012	8/8/2011	219	1	TITAN ALARM INC	3240 E UNION HILLS DR	PHOENIX	AZ	85050	(800) 973-9001	0	0	25791917	1508516		MIKE PROUDFIT	WEST
4/4/2012	11/6/2006	1976	5	EZ COMM INC	7757 S CICERO AVE	CHICAGO	IL	60652	(773) 585-8814	61	4	16606125	790015		ALATOOM ABDALLAH	EAST
4/24/2012	12/31/2004	2671	7	TELECOM ASSEMBLIES PLUS INC	11535 W 183RD PL	ORLAND PARK	IL	60467	(708) 479-7999	10	2	10867106	415897	CVS	RICHARD ROGERS	EAST
4/24/2012	7/9/2010	655	2	MOHAMMED A MAHMUD DBA AMERICAN SATELITE SERVICES LLC	134 ROUTE 52	CARMEL	NY	10512	(845) 225-7201	138	38	24371333	1324545	N/A	MOHAMMED MAHMUD	EAST
4/24/2012	11/23/2010	518	1	SUNNYVALEY ELECTRONIC CORP	4720 MACK RD	SACRAMENTO	CA	95823	(916) 550-9462	325	13	24865908	1394743	N/A	QIUHUA WU	WEST
4/30/2012	12/7/2010	510	1	FLEXX COMMUNICATIONS LLC	6400 VILLAGE PKWY	DUBLIN	CA	94568	(925) 803-1510	0	32	24942430	1402283	RSI	GARY CULLY	WEST
5/23/2012	4/26/2010	758	2	DIGISTREAM CORP	3325 RICHMOND RD	STATEN ISLAND	NY	10306	(347) 252-0624	91	26	23996054	1295497	ALLSYS	MAY ABDELHAMID	EAST
5/31/2012	6/17/2011	349	1	AMALGAMATED BAHR CORPORATION DBA STACEY FOR SCHOOLS	6460 CORALBERRY CT	NIWOT	CO	80503	(303) 594-6684	0	0	25617643	1487087	N/A	STACEY BAHR	WEST
5/31/2012	3/13/1999	4828	13	BACHUBHAI D PATEL DBA DESI SATELLITE SERVICES	1549 MAIN ST	EAST HARTFORD	CT	6108	(860) 688-0245	33	4	313759	533503	N/A	BACHUBHAI PATEL	EAST
5/31/2012	1/4/2004	3070	8	DIAMOND ELECTRONICS	1327 OAKHURST CT	LEBANON	OH	45036	(937) 242-6319	115	0	13992001		CVS	CARMEN KASH	EAST
5/31/2012	2/13/2012	108	0	GLOBAL CONNECT	665 KIRKLAND DR	SUNNYVALE	CA	94087	(408) 551-1945	0	26	26523265		AMWI	REYNALDO DOMINQUEZ	WEST
5/31/2012	5/14/2010	748	2	DLSAT COMMUNICATIONS INC	20489 FLINTGATE DR	WALNUT	CA	91789	(909) 444-5961	1348	258	24147717		RSI	MANUEL DE LEON	WEST
5/31/2012	11/8/2004	2761	8	INSTALLATIONS UNLIMITED OF CENTRAL FLA INC	3207 TOWER OAKS DR	ORANGE PARK	FL	32065	(904) 291-1128	16	7	11419417		DOW	JOHN MASHTARE	EAST
6/5/2012	10/27/2004	2778	8	AMERICAN TV INC	5022 CAMPBELL BOULEVARD	BALTIMORE	MD	21236	(410) 661-2071	28	11	11351734	1143516	ALLSYS	MIHALAQ RAPO	EAST
6/18/2012	5/3/2004	2968	8	MORNINGSTAR ELECTRIC INC	6100 NW NIGHTSHADE ST	KAMAS	WA	98607	(360) 910-7827	1336	41	10442712		RSI	ROBERT TREACY	WEST
6/18/2012	5/3/2002	3699	10	GERMAN HERNANDEZ	3 SOUTHVIEW DR	CARTERSVILLE	GA	30121	(770) 222-5992	84	0	1372796		DOW	GERMAN HERNANDEZ	EAST
6/18/2012	4/29/2008	1511	4	CLYDE PAUL JR DBA ALL STAR SATELLITE & COMMUNICATIONS	16414 44TH AVE E	TACOMA	WA	98446	(253) 273-3742	118	17	20830217		RSI	CLYDE PAUL JR	WEST
6/18/2012	7/16/2009	1068	3	BANIGNO CHOLULA GUZMAN DBA LATINOS COMMUNICATIONS	7243 MONTEREY ST	GILROY	CA	95020	(800) 618-5020	805	101	22798317		RSI	BANIGNO GUZMAN	WEST
6/18/2012	3/3/1999	4856	13	JAMIE WILLCUTT DBA SATELLITE SOLUTIONS	65 CURRY HIGHWAY	JASPER	AL	35503	(205) 302-0306	20	148	307078	48096	DOW	JAMIE WILLCUTT	EAST
6/25/2012	6/26/2000	4382	12	NEW STAR COMMUNICATIONS INT INC	125 E MAIN ST	AMERICAN FORK	UT	84003	(801) 852-0804	1190	380	590422	68928	RSI	BRADLEY CREER	WEST
7/6/2012	2/3/1999	4902	13	BLAKE WALLACE DBA BLAKE WALLACE	401 N COMMERCE ST	GAINESVILLE	TX	76240	(940) 668-1773	186	66	290697	46500	N/A	BLAKE WALLACE	WEST
7/6/2012	7/23/2009	1079	3	ERICKA CORTES GONZALEZ DBA PBS SATELLITE	5214 LUKE AVE	GLENDALE	AZ	85301	(602) 299-3075	93	23	22814775	1194571	N/A	ERICKA CORTES GONZALEZ	WEST
7/16/2012	1/1/2002	3849	11	SHRI KRISHNA USA INC DBA 1 STEP WIRELESS	7142 DEMPSTER AVE	MORTON GROVE	IL	60053	(847) 800-6386	67	77	10186830	362628	CVS	VINOD THAKKAR	EAST
7/24/2012	11/17/2009	980	3	ORANGE DISH INC	13217 W WARREN AVE	DEARBORN	MI	48126	(313) 673-2551	237	116	23404508	1243165		HUSSEIN HAMKA	EAST
8/17/2012	8/10/2009	1103	3	ZHU ZHONGJING DBA GALAXY SATELLITES	625 E VALLEY BLVD	SAN GABRIEL	CA	91776	(626) 280-1189	560	340	22913345	1202391	RSI	ZHONGJING ZHU	WEST

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TX 102-014026

Notified Vendor Inquiries	Residual Expire Date	Equifax Disable	Disable Rweb Date	Term Reason	Termination Authorized By	Date Termination Letter Sent	Date Central Setup Notified	CSU Verify	Showroom	Defined Audit Term Reason
1/16/2012	1/16/2012	1/16/2012	1/16/2012	10.4	BLAKE VAN EMST	1/16/2012	1/16/2012	1/16/2012	1/16/2012	UNAUTHORIZED 3RD PARTY
2/24/2012	2/24/2012	2/24/2012	2/24/2012	10.4	BLAKE VAN EMST	2/23/2012	2/29/2012		2/29/2012	MAKING PAYMENTS ON CUSTOMER ACCOUNTS
2/28/2012	2/28/2012	2/28/2012	2/29/2012	10.4	BLAKE VAN EMST	2/27/2012	2/28/2012		2/28/2012	VIRTUAL CC
3/14/2012	3/14/2012	3/14/2012	3/14/2012	FAILURE TO PROMOTE	BLAKE VAN EMST	3/15/2012	3/14/2012		3/14/2012	FAILED TO PROMOTE DISH
4/4/2012	4/4/2012	4/4/2012	4/4/2012	DUPLICATE ACCOUNTS	BLAKE VAN EMST	4/4/2012	4/4/2012		4/4/2012	DUPLICATE ACCOUNT ISSUES
4/24/2012	4/24/2012	4/24/2012	4/24/2012	10.4	BLAKE VAN EMST	4/24/2012	4/24/2012		4/24/2012	VIOLATION OF 10.4 SECTION IV
4/24/2012	4/24/2012	4/24/2012	4/24/2012	DUPLICATE ACCOUNTS	BLAKE VAN EMST	4/24/2012	4/24/2012		4/24/2012	DUPLICATE ACCOUNT ISSUES
4/24/2012	4/24/2012	4/24/2012	4/24/2012	DUPLICATE ACCOUNTS	BLAKE VAN EMST	4/24/2012	4/24/2012		4/24/2012	DUPLICATE ACCOUNT ISSUES
5/1/2012	5/1/2012	5/1/2012	5/1/2012	DUPLICATE ACCOUNTS	BLAKE VAN EMST	4/30/2012	5/1/2012		5/1/2012	DUPLICATE ACCOUNT ISSUES
5/23/2012	5/23/2012	5/23/2012	5/23/2012	DUPLICATE ACCOUNTS	BLAKE VAN EMST	5/23/2012	5/23/2012		5/23/2012	DUPLICATE ACCOUNT ISSUES
5/31/2012	5/31/2012	5/31/2012	5/31/2012	FAILURE TO PROMOTE	BLAKE VAN EMST	5/31/2012	5/31/2012	5/31/2012	5/31/2012	FAILED TO PROMOTE DISH
5/31/2012	5/31/2012	5/31/2012	5/31/2012	COMMERCIAL FRAUD	BLAKE VAN EMST	5/31/2012	5/31/2012	5/31/2012	5/31/2012	MISREPORTED DROP COUNT
5/31/2012	5/31/2012	5/31/2012	5/31/2012	FRAUD CLAIMS	BLAKE VAN EMST	5/31/2012	5/31/2012	5/31/2012	5/31/2012	SSN AND DUPLICATE ACCOUNT FRAUD
5/31/2012	5/31/2012	5/31/2012	5/31/2012	CREDIT CARD FRAUD	BLAKE VAN EMST	5/31/2012	5/31/2012	5/31/2012	5/31/2012	CREDIT CARD FRAUD
5/31/2012	5/31/2012	5/31/2012	5/31/2012	CREDIT CARD FRAUD	BLAKE VAN EMST	5/31/2012	5/31/2012	5/31/2012	5/31/2012	VIRTUAL CREDIT CARD FRAUD
5/31/2012	5/31/2012	5/31/2012	5/31/2012	FRAUD CLAIMS	BLAKE VAN EMST	5/31/2012	5/31/2012	5/31/2012	5/31/2012	DUPLICATE ACCOUNT ISSUES
6/5/2012	6/5/2012	6/5/2012	6/5/2012	10.4	BLAKE VAN EMST	6/5/2012	6/5/2012		6/5/2012	VIOLATION OF 10.4 SECTION X
6/18/2012	6/18/2012	6/18/2012	6/18/2012	CREDIT CARD FRAUD	BLAKE VAN EMST	6/18/2012	6/18/2012	6/19/2012	6/18/2012	CREDIT CARD FRAUD
6/18/2012	6/18/2012	6/18/2012	6/18/2012	SSN	BLAKE VAN EMST	6/18/2012	6/18/2012	6/19/2012	6/18/2012	SSN ACCOUNT FRAUD
6/18/2012	6/18/2012	6/18/2012	6/18/2012	DUPLICATE ACCOUNTS	BLAKE VAN EMST	6/18/2012	6/18/2012	6/19/2012	6/18/2012	DUPLICATE ACCOUNT ISSUES
6/18/2012	6/18/2012	6/18/2012	6/18/2012	CREDIT CARD FRAUD	BLAKE VAN EMST	6/18/2012	6/18/2012	6/19/2012	6/18/2012	VIRTUAL CREDIT CARD FRAUD
6/18/2012	6/18/2012	6/18/2012	6/18/2012	CREDIT CARD FRAUD	BLAKE VAN EMST	6/18/2012	6/18/2012	6/19/2012	6/18/2012	CREDIT CARD FRAUD
6/25/2012	6/25/2012	6/25/2012	6/25/2012	10.4	BLAKE VAN EMST	6/25/2012	6/25/2012	6/26/2012	6/25/2012	ACCOUNT FLIPPING
7/6/2012	7/6/2012	7/6/2012	7/6/2012	DUPLICATE ACCOUNTS	BLAKE VAN EMST	7/6/2012	7/6/2012	7/9/2012	7/6/2012	DUPLICATE ACCOUNT ISSUES
7/6/2012	7/6/2012	7/6/2012	7/6/2012	MOVERS FRAUD	BLAKE VAN EMST	7/6/2012	7/6/2012	7/9/2012	7/6/2012	SUBMITTING INVALID MOVERS CLAIMS
7/16/2012	7/16/2012	7/16/2012	7/16/2012	DUPLICATE ACCOUNTS	BLAKE VAN EMST	7/23/2012	7/16/2012	7/17/2012	7/16/2012	DUPLICATE ACCOUNT ISSUES
7/24/2012	7/24/2012	7/24/2012	7/24/2012	DUPLICATE ACCOUNTS	BLAKE VAN EMST	7/24/2012	7/24/2012	7/25/2012	7/24/2012	DUPLICATE ACCOUNT ISSUES
8/17/2012	8/17/2012	8/17/2012	8/17/2012	DUPLICATE ACCOUNTS	BLAKE VAN EMST	8/17/2012	8/17/2012		8/17/2012	DUPLICATE ACCOUNT ISSUES

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TX 102-014027

Effective Date	Inception Date	days active	Years Active	Retailer Name	Address	City	St	Zip	Phone	OE Number	AP Number	Distributor	Principles	Region	Notified Vendor Inquiries
		0	0	STEVENSON ENTERPRISES	3825 W 31ST ST	CHICAGO	IL	60623	(888) 581-8020	2423026		CVS	HOLMAN ZEA	EAST	
10/11/2012	1/23/2003	3549	10	A PDX PRO CO INC	7917 SW NIMBUS AVENUE	BEAVERTON	OR	97008	(503) 684-1400	1864140	1286016		MIKE PAXTON	WEST	8/13/2012
8/10/2012	12/21/2011	233	1	DISCOVERY SERVICES LLC	320 SOUTH LINE ST	GREER	SC	29651	(864) 325-3945	26305388	1569014		MAIDE JARAMILLO	EAST	
		0	0												
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	Retailer Name	City	State	Zip	Phone	2008 Acts	2009 Acts	OE Number
2008								
07/29/08	GARY HUNT DBA HUNTS COMMUNICATION	WARRENSBURG	MO	64093	877-728-5583	2384	453	2562996
10/07/08	MAPLE COMMUNICATIONS	MONTEREY PARK	CA	91754	626.281.2098			10148484
2009								
05/15/09	LAKETON TV	PITTSBURGH	PA	15235	(412) 731-1748	372	40	25597
2010								
4/23/2010	ORBITAL TECHNOLOGIES INC	MARGATE	FL	33063	(954) 973-9202			15853303

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TX 102-014030

AP Number	Distributor	Principles	Region	Term Reason	Termination Authorized By:
407790		GARY HUNT	EAST REGION	Advertising	Blake VanEmst
	RSI	SHAOQUING ZHO	WEST REGION	Duplicate accounts	Blake VanEmst
11571		GARY PETRACOLA	EAST REGION	Co-Op	Blake VanEmst
747818		GENESIS MOREIRA	WEST REGION	DUPLICATE/SSN	Blake VanEmst

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9A-0914709

TX 102-014031

EXHIBIT 733

EXHIBIT 733

JA014770
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TX 102-014032

DISH NETWORK L.L.C.

DO-NOT-CALL POLICY

**IN COMPLIANCE WITH
THE TELEMARKETING SALES RULE OF 2003**

AND

**TELEPHONE CONSUMER PROTECTION ACT OF 1991
("T.C.P.A.")**

AND

**THE TELEMARKETING AND CONSUMER FRAUD
AND ABUSE PREVENTION ACT OF 1994**

AND

ACCOMPANYING REGULATIONS

(Revised June 25, 2013)

I. INTRODUCTION

DISH Network L.L.C. ("DISH") has implemented this Do-Not-Call Policy in order to protect the privacy rights of consumers and to promote compliance with applicable laws and regulations. DISH intends to honor the request of any person who opts not to receive telephone solicitations.

II. DO NOT CALL POLICY

DISH maintains a list of phone numbers of persons who have indicated that they do not wish to receive solicitation calls from DISH. The phone number of any person who informs DISH that he or she does not wish to receive solicitation calls is placed on DISH's internal Do-Not-Call list. A request may be communicated by means of: 1) advising a DISH Customer Service Representative by phone; 2) advising DISH in writing; or 3) submitting a request via DISH's website. Oral requests should be made by calling DISH's Customer Service Center at 1-800-333-DISH or by stating the wish to be placed on DISH's internal Do-Not-Call list while on a phone call initiated by DISH. Written requests should be sent to: DISH Network L.L.C., Attention: Do Not Call, P.O. Box 9008, Littleton, Colorado 80120. Submit a request via DISH's website at the following URL: <http://www.dish.com/downloads/legal/DoNotCallPolicy.pdf?WT.svl=do-not-call>. All DISH employees who conduct outbound solicitation calls will be instructed on company policy and provided with guidance on how to add numbers to DISH's Do-Not-Call list.

A. GOVERNMENT CONTROLLED DO-NOT-CALL LISTS

It is DISH's policy to obtain state and federal Do-Not-Call list(s), and fully comply with legislation regarding the calling of phone numbers on these lists. DISH's Do-Not-Call list will be

updated within 30 days of receipt of the state Do-Not-Call list, or such shorter time if required by state law.

B. COMMUNICATION

WHAT TO SAY WHEN A PERSON REQUESTS TO BE ADDED TO DISH'S DO-NOT-CALL LIST:

"Mr./Ms. _____, I will have your phone number removed from our calling list immediately."

WHAT TO SAY IF A PERSON REQUESTS A COPY OF OUR DO-NOT-CALL POLICY:

"Mr./Ms. _____, we will be happy to send a copy of our Do-Not-Call policy to you. Please let me confirm your address and we will mail you a copy. Thank you for your interest."

C. UPDATING THE DO-NOT-CALL LIST

If a non-customer or existing DISH Network® subscriber calls in to request exclusion from solicitations, the inbound Customer Service Representative will submit the request to DISH's Do-Not-Call database via an internal web page or mark the DISH Network® account as Do-Not-Call. If an outbound Customer Service Representative receives a Do-Not-Call request from a non-customer or existing DISH Network® subscriber, the Customer Service Representative will mark the phone number as Do-Not-Call in the computerized dialing system or mark the DISH Network account as Do-Not-Call. All Do-Not-Call requests are downloaded, updating DISH's Do-Not-Call database each morning, and the phone numbers of those who have submitted a Do-Not-Call request are excluded from any future telemarketing solicitations by DISH.

III. OTHER CALLING REQUIREMENTS

In addition to any specific training, instruction or other requirements, all DISH employees placing outbound solicitation calls must comply with the following:

- 1) Calls may only be placed between the hours of 8:00 am and 9:00 p.m., local time of the called party or as specific state law regulates.
- 2) Use of an artificial or prerecorded voice to deliver a solicitation to any residential phone line is prohibited. Thus said, we do deliver automated messages to only our existing subscribers for the purpose of customer service reminders such as when a credit card expires.
- 3) When making a telemarketing call, provide the potential customer with your name and that you are calling on behalf of DISH Network.
- 4) Advertisements may not be transmitted by any device to a telephone facsimile machine unless the person receiving the facsimile has given prior express invitation or permission to receive it.

EXHIBIT 734

EXHIBIT 734

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TX 102-014037

INTENTIONALLY OMITTED

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013502

TX 102-014038

EXHIBIT 735

EXHIBIT 735

JA014777
013503

TX 102-014039

DUPLICATE ACCOUNTS	Year	Effective Date	Inception Date	days active	Years Active	Retailer Name	Address	City
CHURN	1999	05/13/99				Interbond Corp of America	4320 NW 167TH ST	Miami, FL 33054
CREDIT CARD FRAUD	1999	06/30/99				Magnolia HIFI	6305 S 231ST ST	Kent, WA98032
TCPA	1999	10/07/99				Travel Resorts of America	1059 SYCAMORE LN	Jackson Springs, NC 27281
CO-OP	1999	11/19/99				London Marketing	2905 GALLERIA DR	Arlington, TX 76011
FTA	2000	01/18/00				American Digital Satellite	475 WYNDGATE RD	Sacramento, CA 95864
FAILURE TO PROMOTE	2000	03/10/00				Far Horizons		
10.4	2000	03/10/00				Treasure Coast Satellite	866 SE CARNIVAL AVE	Port Saint Lucie, FL 34983
DUPLICATE ACCOUNTS	2000	03/21/00				Ultimate Electronics	321A W 84TH AVE	Thornton, Co 80221
SSN	2000	04/06/00				Progressive Marketing	615D E ABRAM ST	Arlington, TX 76010
CANCELLED WORKORDERS	2000	04/06/00				Conspinner Inc	10705 MEADOW GLENN LN	Tampa, Florida 33624
FLIPPING	2000	07/13/00				Gulf Coast Electronics	8010 AIRPORT BLVD STE 103	Mobile, AL36608
MOVERS FRAUD	2000	07/27/00				PFS Technologies	4620 SW 187 AVE	Blomkest, MN 56216
COMMERCIAL ACCOUNT FRAUD	2000	08/11/00				Cable America	2075 GRANGE AVE	Highland Park,IL 60035
PHANTOM ACCOUNTS	2000	08/28/00				American Micro Tech	PO BOX 486 44 MICHIGAN AVE	Smuthers, WV 25186
	2000	08/28/00				Big Apple Imports	1221 DUTCH SQUARE BLVD	Columbia, SC 29210
	2000	09/14/00				Fry's Electronics	600 E BROKAW RD	San Jose, CA 95112
	2000	09/28/00				Mike's Satellite and Sons	707 N ST RD 9	Columbia City, IN 46725
	2000	10/05/00				Yess Wireless	PO BOX 180546	Austin, TX 78718
	2000	10/05/00				Digital One		
	2000	10/05/00				Century Satellite	2307 1ST CENTER AVE	Brodhead, WI 53520
	2000	10/16/00				Bjorns Stereo Design	PO BOX 17745	San Antonio, TX 78216
	2000	11/10/00				SkyCable of PA	1461 OLD BRODHEAD RD	Manaca, PA 15061
	2001	01/11/01				Bradlees Inc	ONE BRADLEES CIR PO BOX 859051	Brantree, MA 02815
	2001	01/12/01				Satellite Technologies USA	360 WILLODELL DR	Mansfield, OH 44906
	2001	02/22/01				Global Satellite Network	469 PLUMB LN	Reno, NV 89502
	2001	02/26/01				Wolfe Satellite Systems	12517 E 1050TH AVE	Robinson, IL 62454
	2001	03/05/01				Family Home Furnishings	1722 S MAIN	Bountiful, UT 84010
	2001	03/06/01				PrimeStar of Kentuckiana dba Satellite Central	1736 E MAIN ST	New Albany, IN 47150
	2001	03/27/01				Instant Networks Net	2625 SW 75TH TERRACE	Portland, OR 97225
	2001	04/09/01				Wal-Mart	PO BOX 530922	Atlanta, GA 30353-0922
	2001	04/13/01				H K L Enterprises	8003 LYNNFIELD DR	Alexandria, VA 22306
	2001	05/07/01				PATRIOT PRODUCTS INC	10979 REED HARTMAN STE 138 B	Cincinnati, OH 45242
	2001	06/18/01				5 Star Wireless	290 N D ST	San Bernardino, CA 92401
	2001	06/20/01				Advanced Digital	6162 SHEILDS DR	Huntington Beach, CA 92647
	2001	11/19/01				Marketshare 2001	439 W BOCKMAN WY	Sparta, TN 38583
	2001	12/28/01				Allstar Satellite Systems Inc	189 LIBERTY ST NE	Salem, OR 97301
	2001	12/28/01				DeMaggio's Interactive Satellite Installations Company	15930 CASCADE LN SE STE A	Monroe, WA 98272
	2002	01/14/02				A-1 Security Systems	3969 DIX HWY	Lincoln Park, MI
	2002	01/23/02				Barney Telecom Inc dba BTI Communications Inc	28130 AVE CROCKER STE 312	Valencia, CA 91355
	2002	03/07/02				Martin Electronics Inc	702 STELLA ST	West Monroe, LA 71291
	2002	03/27/02				Brite Star Satellite	2400 E MAIN UNIT D	Montrose, CO 81401
	2002	04/08/02				Diaz Satellite & Telephone	2407 1/2 KNOWLES ST	Selma, CA 93662
	2002	05/03/02				Prime Time Satellite	100 CAMPBELL LN	Saginaw, MI 48609
	2002	05/16/02				Galaxy Satellite	12057 E MAIN ST	Wolcott, NY 14590
	2002	05/16/02				Electronic Depot USA LLC	3300 NE 192ND ST	Adventura, FL 33180
	2002	05/16/02				Satellite Connections	8026 NEW LAGRANGE RD	Loueville, KY 40222
	2002	06/13/02				Moussa, Inc.	2801 MAGEE AVE	Philadelphia, PA 19149
	2002	07/22/02				Stargate Digital Systems	1005 BLUE CARRIAGE LN N	Fort Worth, TX 76120
	2002	08/19/02				Senior Home Pro	PO BOX 425	Fayette city, PA 15438
	2002	09/05/02				Satellite Dish Services	PO BOX 469	Loudonville, OH 44842
	2002	09/05/02				KC Satellite	PO BOX 487	Hilbert, WI 54129
	2002	09/23/02				North Fork Satellite	1542 4005 DR	Paonia, CO 81428
	2002	10/08/02				United Ennergy Companies, Inc.	26426 JOHN AVE N	ChisagoCity, MN 55013
	2002	11/13/02				Kevin James McKee	613 OHEHEE AVE	Kahului, HI 96732
	2002	11/27/02				New Wave	678 ALPAR LN	Shepherdsville, KY 40165
	2002	10/29/02				The Satellite Dish Store	5835 W 6TH AVE STE 4A	Lakewood, CO 80214
	2002	11/18/02				MC Trading Corporation	6303 CORSAIR ST	Commerce, CA 90040
	2002	10/24/02				Starlink Inc	1800 IDS CENTRE	Minneapolis, MN 55402
	2002	12/13/02				Advantage Satellite	615D E ABRAM STSTE 390	Arlington, TX 76017
	2002	12/31/02				Direct Networks Inc	1738 SE 8TH AVE	Camas, WA 98607
	2002	12/30/02				United Radio Communications		
	2003	01/12/03				ICP Computer Systems	PO BOX 305	Woolwin, VA 24185
	?	?				Satellite Warehouse	2004 LAYTON HILLS MALL	Layton, UT 84041
	?	?				Century Satellite	2307 1ST CENTER AVE	Brodhead, WI 53520
	2004	09/03/04				3N1 LLC DBA #1 SATELLITE SALES & SERVICE	PO BOX 808	Mena, AR 71953
	?	?				HERNANDEZ SATELLITE (ROSAMOND,CA)	4209 W ROSAMOND BLVD STE 115	Rosamond, CA 93560
	2004	09/03/04				LATIN SATELLITE CENTERS	4340 WALNUT ST STE C	Bell, CA 90201
	2004	09/03/04				ZITTLE SAT TV	PO BOX 1499	Borrego Springs, CA92004
	2004	09/03/04				DIGISAT GROUP	334 CORNELIA ST	Plattsburgh, NY 12901
	2004	09/03/04				SKYLINE SATELLITE INC	STE 180	Orem, UT 84097
	2004	09/03/04				COMAI	PO BOX 2572	Champlain, NY 12919

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St	Zip	Phone	Prior Year Activations	Current Year Activations	OE Number	AP Number	Distributor	Principal	Region	Notified Vendor Inquiries	Residual Expire Date	Equifax Disable	Disable Rweb Date
		305.769.4116 305.769.4126			26595	26008							
		253.854.4434 253.859.7183			26595	11671	Sac	James TWETEN					
		910.652.5559 910.652.2411			108511	34143	Denver	Sue BALDELLI					
		817.640.5000 817.633.1125			119231	35226	Dallas	Carl LONDON					
		916.924.1193			17939	8389	Sac	Not listed					
					14217	8492	-	Not listed					
		561.878.0654			139052	36630		Colleen KAHAE					
		303.412.2500 303.412.2501			26670	11689	-	Not listed					
		817.417.4388 817.417.0831			316758	50253	Dallas	Christopher FISCHER					
		813.908.6873			83152	30716	Denver	Charles MILLER					
		334.639.3474 334.639.5040			7519	2160		Donald GANTT					
		507.637.3211			56293	26487		Frank NITSCHKE					
		847.714.9643 847.579.1419			404037	55663		Shari HARMELECH					
		304.442.5546 304.442.2725			30301	14054		Dan DUMRONGKIJETIM					
		803.798.7790 803.798.5569			14662	17170		John BALOS					
		408.487.4500 408.487.4551			2626	32203	-	Not listed					
		219.249.4888 219.248.2647			24959	11520		Mike TENWALDE					
		512.835.6700 512.835.7400			660629	84210	-	Not listed					
					406643	55804		Koros DERAKSHANI					
		608.897.2176 608.897.2273			9139	2098		Bill PROCHNOW					
		210.828.3237 210.828.1581			34942	16000		Bjorn DYBDAHL					
		717.321.0111 717.321.0130			22068	16948		Carol WINTERA					
		781.380.8313			609192	73556	-	Not listed					
		419.529.5248 419.529.9615			19198	9674		James SPOSITO					
		775.823.4640 757.823.4656			137891	36610		Todd DONALD					
		618.544.7476 618.544.3790			23405	2626		Lois WOLFE					
		801.294.7962			499196	61333		Louis ADAMS					
		812.949.3371 812.949.3370			111390	34383		Chris WADE					
		503.936.4398 503.214.5444			606690	71177	Sac	Kieran MULLEN					
					205037	40720	-	Not listed					
		703.765.4435 703.765.4775			26653	14993		Charles LAMBROU					
		513.489.3425 513.489.3441			42180	24445		Ron DICK					
					25790	13893	-	Not listed					
		877.769.3474			520961	62436	Sac	Jeff FELT					
		931.836.3336 931.836.1456			33042	24596	-	Not listed					
		503.399.9369 503.399.9361			53820	63908	Sac	Joseph CAMPOS					
		425.343.2648 877.794.5314			809163	132361	Sac	Daniel DEMAGGIO					
		313.386.5000 313.386.5002			56879	26680	Chicago	Edward ROLL					
		661.799.1411 661.799.1412			101970	33779	-	Marc Poulshock					
		318.324.1150 318.322.6561			8335	6927		S Wayne MARTIN					
		970.240.8174 970.240.9698			19276	10264	Denver	Rhonda MAESTAZ					
		559.790.2740 559.896.7417			774943	127466		Peter DIAZ					
		517.781.9440 517.781.9522			9025	4200		Brian GRIMES					
		315.594.1402 315.594.1268			34700	21567	Sac	Valerie MILLS					
		305.935.9401 305.931.2611			524880	62636	Denver	Rhonda THUNA					
		502.425.3474 502.425.1798			551569	66367		Melanie MAINA					
		215.745.3831			437806	57571	Baltimore	Ibrahim MOUSSA					
		817.915.3474 817.451.5283			186077	39361	Dallas	Mark BAILEY					
		412.978.8829			558457	66938	Baltimore	Frank SPOTO					
		419.994.5184			300377	47843		Tammie SITZLAR					
					8991	19973	-	Not listed					
		970.527.4592 970.527.4595			6688	4643	Denver	Thomas RANKIN					
		651.257.8667			481401	60298		Michael SERBUS					
		808.871.4118			544138	65940	Sac	Kevin MCKEE					
		502.543.7844			598173	69646		Mark MCLANE					
		303.571.9085 303.571.9087			45214	25267	Denver	Steve ARNOPOULOS					
		323.728.4423 323.728.5415			405012	55716	Sac	Ronald GOLDMAN					
		888.434.2525 612.339.8064			61687	27250		Roy LEVIN					
		817.784.1533 817.417.0831			795745	129456	Dallas	Christopher FISCHER					
		360.834.2511 360.834.5862			23359	11483		Ralph OWEN					
					1646913	225265	-						
		540.930.2164 540.930.2168			837447	59278		Michael JARECKE					
		801.497.0101 801.776.0833			496421	61089	Denver	Shane ENGLAND					
		608.897.2176 608.897.2273			29225	2098	Chicago	Bill PROCHNOW					
		479.394.4563 479.394.7383			1929771	259896	Dallas	Stan MOURTON					
		661.256.0581 661.256.0516			342877	52452	Sac	Mmanuel HERNANDEZ					
		661.832.4096 323.771.1527			382591	54433	Sac	Enrique ALANZ					
		760.767.0489 760.767.3987			20794	12669	Sac	Wally ZITTL					
		866.488.9898 518.561.2166			899104	152796	Baltimore	Matthew LOUBE					
		801.226.3737 801.226.0682			1303901	192912	Denver	Brent ROBERTS					
		518.298.3737 518.298.5036			8901	44639	Baltimore	Richard SACHS					

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013505

TX 102-014041

Term Reason	Termination Authorized By	Date Termination Letter Sent	Date Central Setup Notified	CSU Verify	Showroom	Defined Audit Term Reason
Failure to actively promote Dish	M. Davidson	05/13/99	Unknown			
Failure to actively promote Dish	J. DeFranco	06/30/99	01/11/01			
Failure to actively promote Dish	M. Davidson	10/07/99	Unknown			
Violations of Term Agreement	M. Davidson	11/19/99	Unknown			
Failure to actively promote Dish	M. Davidson	01/18/00	01/20/00			
Default of Echo agreement	M. Davidson	03/10/00	Unknown			
Failure to actively promote Dish	Dish Security	03/10/00	Unknown			
Failure to actively promote Dish	M. Davidson	03/21/00	Unknown			
Failure to actively promote Dish	M. Davidson	04/06/00	Unknown			
Violations of Term Agreement	M. Davidson	04/06/00	Unknown			
Failure to actively promote Dish	M. Davidson	07/13/00	Unknown			
Failure to actively promote Dish	M. Davidson	07/27/00	Unknown			
Violations of Term Agreement	Dish Security	08/11/00	Unknown			
Violations of Term Agreement	M. Davidson	08/28/00	Unknown			
Violations of Term Agreement	M. Davidson	08/28/00	Unknown			
Failure to actively promote Dish	M. Davidson	09/14/00	Unknown			
Violations of Term Agreement	C. Melton	09/28/00	Unknown			
Not Available	M. Davidson	10/05/00	Unknown			
Failure to actively promote Dish	M. Davidson	10/05/00	Unknown			
Violations of Term Agreement	C. Melton	10/05/00	Unknown			
Failure to actively promote Dish	M. Davidson	10/16/00	Unknown			
Violations of Term Agreement	C. Melton	11/10/00	Unknown			
Violations of Term Agreement	J. DeFranco	01/11/01	01/11/01			
Violations of Term Agreement	M. Davidson	01/12/01	01/12/01			
Violations of Term Agreement	J. Spreitzer	02/22/01	02/22/01			
Violations of Term Agreement	M. Davidson	02/26/01	02/26/01			
Violations of Term Agreement	M. Davidson	03/05/01	03/05/01			
Violations of Term Agreement	M. Davidson	03/06/01	03/19/01			
Violations of Term Agreement	J. DeFranco	03/27/01	04/04/01			
Obligation to use reasonable commercial efforts to solicit orders	T. Stingley	04/09/01	04/16/01			
Violations of Term Agreement	M. Davidson	04/13/01	04/13/01			
Violations of Term Agreement	C. Melton	05/07/01	Unknown			
Violations of Term Agreement	C. Melton	06/18/01	06/18/01			
Not Available	M. Davidson	06/20/01	06/21/01			
Violations of Term Agreement	M. Davidson	11/19/01	Unknown			
Violations of Term Agreement	M. Davidson	12/28/01	12/28/01			
Violations of Term Agreement	M. Davidson	12/28/01	12/28/01			
Violations of Term Agreement	M. Davidson	01/14/02	01/28/02			
Violations of Term Agreement	M. Davidson	01/23/02	01/23/02			
Violations of Term Agreement	M. Davidson	03/07/02	03/07/02			
Violations of Term Agreement	M. Davidson	03/27/02	03/27/02			
Violations of Term Agreement	M. Davidson	04/08/02	04/08/02			
Violations of Term Agreement	M. Davidson	05/03/02	05/02/02			
Not Available	M. Davidson	05/16/02	06/17/02			
Termination Rescinded	C. Melton	05/16/02	06/17/02			
Violations of Term Agreement	M. Davidson	05/16/02	05/16/02			
Not Available	M. Davidson	06/13/02	06/13/02			
Termination Rescinded	S. McElroy	07/22/02	08/23/02			
Violations of Term Agreement	M. Davidson	08/19/02	08/19/02			
Violations of Term Agreement	M. Davidson	09/05/02	09/05/02			
Termination Rescinded	M. Davidson	09/05/02				
Violations of Term Agreement	M. Davidson	09/23/02	09/23/02			
Violations of Term Agreement	M. Davidson	10/08/02	10/08/02			
Violations of Term Agreement	M. Davidson	11/13/02	11/13/02			
Cancelled by Retailer	Retailer	11/27/02	12/03/02			
Termination Rescinded	Retailer	10/29/02	11/29/02			
Violations of Term Agreement	M. Davidson	11/18/02	11/18/02			
Not Available	M. Davidson	10/24/02	10/24/02			
Not Available	M. Davidson	12/13/02	Pending approval by Jim D.			
Not Available	C. Kuelling	12/31/02	12/31/02			
Violations of Term Agreement	M. Davidson	12/30/02	01/15/03			
NonRenewed	M. Davidson	01/12/03	01/13/03			
Fraud	C. Melton		01/08/03			
Violations of Term Agreement	E. Carlson					
FFA Fraud	E. Carlson	09/03/04	09/03/04			
FFA Fraud	E. Carlson					
FFA Fraud	E. Carlson	09/03/04	09/03/04			
FFA Fraud	E. Carlson	09/03/04	09/03/04			
FFA Fraud	E. Carlson	09/03/04	09/03/04			
FFA Fraud	E. Carlson	09/03/04	09/03/04			
FFA Fraud	E. Carlson	09/03/04	09/03/04			

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SLC_ DNC_Investigation 01-09-14-1780
013506

TX 102-014042

	2004	09/03/04			AMERICAN VIDEO	4813 REIGAL WOOD RD	Durham, NC 27712
	?	?			STRONG 1 BROTHERS LTD	6805 FT HAMILTON PKWY	Brooklyn, NY 11219
	2004	09/03/04			SUPREME SAT INC	334 CORNELIA ST	Plattsburgh, NY 12901
	?	?			NORTHERN TEK INC	116 W SERVICE RD PMB 461	Champlain, NY 12919
	2004	09/03/04			KING COMMUNICATIONS	1105 WALNUT ST	Kittrell, NC 27544
	?	?			ADVANCED CELLULAR COMMUNICATIONS	115 W VICTORIA ST	Long Beach, CA 90805
	?	?			SAAB BROTHERS ENTERPRISES INC DBA SHOE EXCHANGE	7003 PACIFIC BLVD	Huntington Park, CA 90255
	?	?			NETWARE SATELLITE DISH SERVICE	100 A WALNUT ST DEPT #15	Champlain, NY 12919
	?	?			KANNON COMMUNICATIONS INC DBA CABLE DIRECT	913 E G MILES PKWY	Hinesville, GA 31313
	?	?			Advantage Satellite	615D E ABRAM ST STE 390	Arlington, TX 76017
	2004	09/03/04			Jon Lewis Enterprises dba Airtime Wireless	6802 N FRANKLIN AVE	Loveland, CO 80538
	?	?			ASWAN TRADING INC DBA WIRELESS ZONE	11461 HARRY HINES BLVD STE 101	Dallas, TX 75229
	?	?			AZTECH ENTERPRISES	741 BULTMAN DR STE 17	Sunier, SC 29150
	?	?			DIGITAL SYSTEMS UNLIMITED	1196 W S JORDAN PKWY STE D4	South Jordan, UT 84095
	?	?			SKYVIEW COMMUNICATIONS INC (MD)	316 MAIN ST STE 200	Gaithersburg, MD 20878
	?	?			SKY TEAM SATELLITE	3325 LORNA RD STE 2	Hoover, AL 35216
	?	?			BRAZILIAN SATELLITE SYSTEMS	PO Box 298	Weymouth, MA 02190
	2004	09/03/04			SATELLITE PROFESSIONALS	1165 COBBLESTONE ST	Salinas, CA 95906
	2004	10/27/04			Reynosa	1566 Andora Drive	Rock Hill, SC 29732
	2004	11/09/04			Dixie Premium Finance dba L&W Satellite Systems	114 Dixie Meadow Rd	Shreveport, LA 71105
	2004	11/09/04			Contractors Choice	8633 Monroe Rd Suite B1	Charlotte, NC 28212
	?	?			TELCEL MARKETING SOLUTIONS	8633 B ZEPHYRUS AVE	Gaithersburg, MD 20877
	?	?			Titan Wireless	2091 East Texas St., Ste. 3	Bossier City, LA
	2004	09/03/04			High Definition System, Inc.	7203 NW 12th Street	Miami, FL 33126
	2004	09/03/04			Sun & Water, Inc.	201 S. Ayer St.	Harvard, IL 60033
	2004	09/03/04			M & N Satellite Systems	8603 Adamo Dr.	Tampa, Florida 33619
	2004	09/03/04			Ingrebe	P. O. Box 742604	Dallas, TX 75374
	2004	09/03/04			Dish Star Communications (El Zocalo)	2850 S. Division	Grand Rapids, MI 49507
	2004	09/03/04			Excel Communications	6061 Oakbrook Pkwy	Norcross, GA 30093
	2004	09/03/04			Cellular Latino American Communications, Inc	345-CE Diamond Ave	Gaithersburg, MD 20877
	2004	09/03/04			H & I Satellite	5525 N 5 ST	Philadelphia, PA 19120
	2004	09/03/04			Hadissa Entertainment	4353 Frankford Ave	Philadelphia, PA 19443
	2004	09/03/04			Cramer Hill	2616 River Rd.	Camden, NJ 08105
	2004	09/03/04			Sky Solutions	2612 Appledale Ln	Dallas, TX 75287
	2004	09/03/04			Colorado Satellite	1900 Xema Street	Denver, CO 80220
	2004	09/03/04			Buckeye	6500 S. Downing	Littleton, CO 80121
	2004	09/03/04			Tele-Latino	2532 Sheridan Blvd.	Denver, CO 80214
	2005	02/09/05			Hoja Verde	4726 Kimmerly Glen Lane	Charlotte, NC 28215
	2005	02/09/05			C & A Satellite	2907 B Highway 70 East	Morgantown, NC 28655
	2005	02/09/05			Henry's Satellite	730 C Highway 321	York, SC 29745
	2005	02/09/05			Multi Servicios Hispanos	423 S. Fayetteville St.	Asheboro, NC 27203
	2005	02/09/05			Edwin Satellite	306 N. Sterling St.	Morgantown, NC 28655
	2005	05/20/05			NW Cable Supply Company, Inc. dba NCS Cable TV	19019 Pacific Hwy S	Seattle, WA 98188
	?	Pending Legal			Voyager K Satellite Specialists	2242 NEVA RD	Antigo, WI 54409
	?	?			C & R Satellite	1399 E OAKRIDGE RD S	Park City, UT 84098
	?	?			Rob Sab Action	14 N TALLAHASSEE AVE	Atlantic City, NJ 08401
	?	?			Rafell Satellite	2095 Nester St	Philadelphia, PA 19152
	?	?			J Gonzales Framing	9 RIVER CT	Greenville, SC 29611
	2005	04/29/05			Trinidad Johnson, dba Direct Satellite System	2118 RAINWOOD CT	Arlington, TX 76017
	?	?			Dunne Wohlsch dba DW Technologies	26955 TAMM LN	Harlingen, TX 78552
	?	?			IVONNE OBANDO DBA MULTI CAMBIOS	3132 GROSS AVE	Wake Forest, NC 27587
	?	?			C R Communications	6525 Hunter Pine Ln	Charlotte, NC 28270
	?	?			Superior Link Satellite dba Skyview Cable	7025 Park Green Ct	Arlington, TX 76001
	?	?			AVC Satellite	30 Spring St	Salinas, CA 95901
	2003	08/07/03			VS Florida Trading Corp	16688 Collins Ave	Sunny Isles Beach, FL 33160
	2003	10/01/03			Antenna Contractors	19019 Pacific Hwy S	Seattle, WA 98188
	?	?			CUMULOUS COMMUNICATIONS DBA CELLULAR PLUS PAGING	315 W Lacey Blvd	Hanford, CA 93230
	2004	04/13/04			Direct Cable TV	8101 Jewella #2	Shreveport, LA 71108
	2003	07/17/03			DSS Audio Video Inst	8132 Firestone Blvd	Downey, CA 90241
	2003	04/10/03			Eastcom LTD	2116 Merrick Ave	Merrick, NY 11566
	2003	04/29/03			Extreme Electronics Inc	2210 Mishawaka Ave	South Bend, IN 46617
	2003	11/07/03			Miss One of California	1375 W San Bernardino Dr	Covina, CA 91722
	2003	05/21/03			North End Service	930 N Main St Ext	Meadville, PA 16335
	2003	05/09/03			2000 Net & Phone Connection	1205 W Trinity Mills Rd, Suite 103	Carrollton, TX 75006
	?	?			Satellites and more	650 S GRAND AVE	SANTA ANA, CA 92705
	2006	02/24/06			Alpha Vista	4026 Lemmon Ave	Dallas, TX 75219
	2006	NA			Dish TV Now	1930 N. Poplar Street	Southern Pines, GA 28387
	2006	NA			Stargate Entertainment	10 S. 3rd Street	Tomahawk, WI 54487
	2006	06/06/06			Quand City Satellite	901 E Kimberly	Davenport, IA 52807

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SLC_DNC_Investigation 013507

TX 102-014043

	919.622.5540	919.620.8770		605053	70965	Atlanta	Adolfo OBREGON				
	718.439.3050	718.437.6237		462355	59189	Baltimore	Javad IQBAL				
	866.488.9898	518.561.2166		798609	131108	Baltimore	Caroline BITTAR				
	888.566.8288	888.566.8288		26725	13065	Baltimore	George MALKA				
	919.463.0380	910.423.0828		70578	28664	Atlanta	Michel WILLIAMS				
	310.763.5559	310.763.6236		1450810	205375	Sac	Troy REED				
	323.581.7208			2173776	285465	Sac	Adrian SAAB				
	518.298.8870	518.298.8884		629731	74453		Khaled NATUR				
	912.877.4377	912.877.4407		2275247	295465	Atlanta	Randy KANNON				
	817.784.1533	817.417.0831		795745	129456	Dallas	Christopher FISCHER				
	970.461.3770	970.461.9793		896508	152530	Denver/RS&I	Jon Lewis				
	972.241.0678			1003727	167256	Dallas	Suleman Bhimani				
	803.775.0131	803.775.8102		1491621	208718	Atlanta	Joseph FITZPATRICK				
	801.860.4517	801.490.4901		738961	112016	Denver	Darren Hyle				
	301.869.6500	301.869.6511		1019987	167989	Baltimore	Terry Hou				
	205.323.3777	205.250.0105		787792	128988	Atlanta	Richard Fischer				
	781.589.7150	781.331.6893		1923142	259182	Baltimore	Atila Almeida				
				635032	75033	Sac	Not Listed				
	803.980.4438			10317815	376439	Atlanta	Manolo Reynosa				
	318.752.2539			226817	42077	Dallas	Edwin White				
	704.532.2145	704.363.5093		2645614	327580	Atlanta	Paul Risher				
	301.926.9021	301.977.4370		928409	154980	Baltimore	Giovanni DIAZ				
	318.746.9444			204956	204956		Jason Stephens				
	305.406.2220			53273	25869		Richard Mixson				
	815.943.2125			10302863	373503		Ulbestor Diaz				
							Not Listed				
	972.644.5654			399757	55466		Joseph Carrasco				
	269.832.8400			2403524	382001		Carmenta Pinzon				
	678.405.4444			694598	99807		Arif Husen				
	301.947.2200			288817	46425		Patricio Concha,				
	267.716.5879			10474353	NA	All Systems	Ahmed Bah				
	610.622.2416			2311017	NA	All Systems	Hadissa Jallah				
	856.365.8285			2211479	289683		Jus Japa				
	303.338.8300			1929779	259860		Scott A. Nordstrom				
	720.859.7366			2398982	306920		Miguel Hernandez				
	303.794.8335			79548	30538		Darvin Hancock				
	303.568.9004			10113191	383698		Margarita Medina				
	828.328.9167			10226345	NA	DOW	Carlos Tellez				
	828.874.2644			2327322	NA	DOW	Alberto / Jenny Baquax				
	803.628.1132			1100906	NA	DOW	Henry Herrera				
	336.628.1132			1541422	NA	DOW	Pedro Vazquez				
	828.437.7656			2201382	NA	DOW	Sebastian Diaz				
	206.650.1178			11735714	NA	RS & I	Laurie / Ron Chuck				
	715.627.7947			358157	53144	Chicago	Bradyly T Kondrath				
	801.604.2357			10933382	422589	Denver	Rob Adams				
	609.823.2977			10935630	422617	Baltimore	Sabino Alvarez				
	215.722.3150			1907781	NA	All Systems	Rafael Naves				
	864.294.7502			2274929	295471	Atlanta	Javier Gonzalez				
	817.467.4112			129910	36264	Dallas	Trinidad Johnson				
	956.536.3479			107390	34087	Dallas	Duane Wohlens				
	919.321.8945			198909	267690	Atlanta	Ivonne Obando				
	866.434.7445			10357971	NA	DOW	Jay Kothadz				
	682.554.0271			21290	8627	Dallas	Richard Maassen				
	831.753.7827			10362942	381264	Sac	Rodney Wallace				
	954.929.5700			503740	61528	Atlanta	Vladislav Soulimov				
	206.246.1935			21354	8541	RS & I	Ron Chuck				
	559.583.8022			44028	25698	Sac	Robyn Chandler				
	318.686.8200			12909	6379	Dallas	Jimmy Garrard				
	562.461.1199			18465	47741	Sac	Shailen Prasad				
	888.762.6996			581589	68278	Baltimore	John Dimitriu				
	219.288.7598			533156	63183		Victor Bieck				
	323.270.2702			965555	165289		Francisco Mendez				
	814.724.5253			27127	13509	Baltimore	Robert Kighltinger				
	972.245.2882			560070	67030	Dallas	Mike Shahwan				
	714.835.0589			1396895	200390	Sac	DEBORAH GRANGER				
	817.219.1919			2104388	279158	Echo	Mike Borchow	Dallas			
	800.535.1929			915995	153867	Echo	David Hagen	Atlanta			
	715.453.9030			24361	17055	Echo	James Wickland	Chicago			
	(563) 359-3474			94289	444093	Echo	Brian Rashid	Chicago			

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SLC_ DNC_Investigation 01-01-2012
013508

TX 102-014044

FFA Fraud	E. Carlson	09/03/04	09/03/04		
FFA Fraud	E. Carlson	Pending Legal			
FFA Fraud	E. Carlson	09/03/04	09/03/04		
FFA Fraud	E. Carlson	Pending Legal			
FFA Fraud	E. Carlson	09/03/04	09/03/04		
FFA Fraud	E. Carlson				
FFA Fraud	E. Carlson	Pending Legal			
FFA Fraud	E. Carlson	Pending Legal			
Violations of Term Agreement	E. Carlson				
Violations of Term Agreement	E. Carlson				
Co-op fraud	N. Meyers	09/03/04	09/03/04		
Fraud	E. Carlson				
Fraud	E. Carlson				
Fraud	E. Carlson				
Fraud	E. Carlson				
Fraud	E. Carlson				
Fraud	E. Carlson				
Threats of violence towards EchoStar employees	J. Spreitzer	09/03/04	09/03/04		
Misuse of SSN	E. Carlson	10/27/2004			
Churn fraud	N. Meyers	11/9/2004	11/9/2004		
Co-op fraud	N. Meyers	11/9/2004	11/9/2004		
Fraud					
		09/03/04	09/03/04		
		09/03/04	09/03/04		
		09/03/04	09/03/04		
		09/03/04	09/03/04		
		09/03/04	09/03/04		
		09/03/04	09/03/04		
		09/03/04	09/03/04		
Fraud		09/03/04	09/03/04		
Fraud		09/03/04	09/03/04		
		09/03/04	09/03/04		
		09/03/04	09/03/04		
		09/03/04	09/03/04		
		09/03/04	09/03/04		
Co-op Violations/SSN Misuse		02/09/05			
Co-op Violations/SSN Misuse	E. Carlson	02/09/05			
Co-op Violations	E. Carlson	02/09/05			
Co-op Violations	E. Carlson	02/09/05			
Co-op Violations	E. Carlson	02/09/05			
Piracy	E. Carlson	05/20/05			
Churn fraud	E. Carlson	Pending Legal			
Duplicate Accounts					
Misuse of SSN	E. Carlson				
Misuse of SSN					
Misuse of SSN					
Fraud		04/29/05			
Churn fraud	E. Carlson				
Co-op Violations					
Co-op Violations					
Co-op Violations					
SSN Misuse					
Fraud	S. Burden	08/07/03			
Piracy	S. Burden	10/01/03			
Retailer's request	Retailer				
Co-op Violations	S. Burden	04/13/04			
	S. Burden	07/17/03			
	E. Carlson	04/10/03			
	S. Burden	04/29/03			
	S. Burden	11/07/03			
Retailer's request	Retailer	05/21/03			
Fraud	S. Burden	05/09/03			
Unauthorized Activations					
Termination Agreement	E. Carlson	2/24/2006	2/27/2006		10.4
Failure to Promote	E. Carlson	1/20/2006	1/23/2006		FAILURE TO PROMOTE
Attempts to Switch Existing Subs	E. Carlson	12/20/2005	12/13/2005		FLIPPING
Churn to DTV	E. Carlson	6/6/2006	6/6/2006		FLIPPING

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TX 102-014045

2006	07/18/06				Wireless Innovations	611 6TH ST	Taft, CA 93268
2006	07/18/06				International Satellite	11530 SW 2nd Street	Miami, FL 33174
2006	08/01/06				Bethany Digital	7021 NW 21st Street	Bethany, OK 73008
2006	08/01/06				HDTV	318 CRAWFORD ST	Golden, Co. 80401
2006	08/02/06				RAC Communications	8988 S WESTERN AVE	Oklahoma, Ok 73139
2006	08/01/06				Satellite Sams Sight N Sound	1165 S Stemmons FWY Ste 164	FlowerMond Texas 75028
2006	08/01/06				Evolution Communications	2351 W Northwest HWY	Dallas, TX 75220
2006	08/02/06				Vision Satellite DBA Vision Satellite	1510 N Beldine Rd Ste 100	Grand Prairie Texas 75050
2006	09/14/06				United Satellite	515 CABRILLO PARK DR	SANTA ANA,CA92701
2006	09/25/06				Jose May DBA ASI Multi Services	1126 N Zang Blvd	Dallas, Texas,75203
2006	09/25/06				James Cooper DBA Tech Audio	17363 Hayes Street	Grand Haven, MI,49417
2006	09/25/06				Dianne Cabrera dba Satellite Networks	6365 St Andrews Rd	Columbia, SC 29212
2006	10/19/06				Digital Link Satellite	2502 Centennial Drive #	Arlington, Texas 76011
2006	11/17/06				Sat Pro Communications	5850 NW 50TH ST	WARR ACRES, ok 73122
2006	11/17/06				Andrew P Mannez DBA Michaels Boots	4538 Belt Line Rd	Addison Texas 75001
2006	11/17/06				Atlas Assets	2021 Business Center #210	Irvine, Ca 92612
2007	1/4/2007				Global Wizards	111 115 Frank E Rodgers Blvd	Harrison NJ 07029
2007	1/4/2007				NW Dish TV llc	220 Avenue u	Brooklyn, NY 11223
2007	2/20/2007				Jerry Dean Grider DBA JSR enterprises	1740 E Garry Ave S	Santa Ana, CA 92705
2007	2/20/2007				National Satellite	884 S Main Street	Smithfield, Utah 84335
2007	2/20/2007				Nicholas Egoroff DBA Budget Satellite	5402 Andover Drive	Orlando FL 32812
2007	2/20/2007				Javier de Castro	2126 177th Place SW	Lynnwood, WA 98037
2007	2/20/2007				Elsa Services Group LLC	20736 Stagg Street	Vinnetka, CA 91306
2007	2/20/2007				Alpha Satellite dba Home Theatre Resource	1728 Briercroft CT	Carrollton, TX 75006
2007	2/28/2007				Sukhwinder Singh DBA Weston Service	10 S Jordan St	Alexandria, VA 22306
2007	4/13/2007				Jeremy Nolan dba Mesa Valley Satellite	3254 1/2 E 1/2 Rd	Clifton, Co 81520
2007	6/21/2007				Brandon Adams Investments dba Dish Central	15533 N IH35	Pflugerville, Tx 78660
2007	6/26/2007				Stampede Marketing	3550 N University Ave	Provo, Utah 84604
2007	6/26/2007				Latino Satellite	2530 W 38th Ave	Denver, Co 80211
2007	8/14/2007				Rk International USA Inc	445 Essex Street	Hackensack, NJ 07601
2007	8/14/2007				Precision Satellite	209 Eastern Blvd	Baltimore, MD,21221
2007	8/14/2007				Satellite Service Inc	610 W Valley Drive	Kalispell, MT 59901
2007	8/14/2007				Great Wall Wireless Inc	8038 Garvey Ave	Rosemead, CA 91770
2007	8/14/2007				Julio Castro dba Satellite Latino	1266 w 500 n	Salt Lake City, UT 84115
2007	8/14/2007				Martha Green dba Hispanos TV	422 N Chester Ave	Bakersfield, Ca 93301
2007	9/10/2007				Sky Dish Enterprises LLC	1400 Ave Z	Brooklyn, NY 11225
2007	9/10/2007				M G Services Inc dba Vass	1094 Main St	Vilonia, AR 72173
2007	9/19/2007				Sun Corp	95 E MAIN ST	Denville, NJ, 07834
2007	9/19/2007				Horizon Entertainment	1037 Sparta Spike	Lebanon, Tn 37087
2007	9/19/2007				David Beltran dba Quality Flooring	100 Melton Rd	El Paso, Tx 73327
2007	9/19/2007				Direct Digital Network inc dba Starz Comm	3220 FM 1960 Rd W	Houston, Tx 77068
2007	9/19/2007				On Site Satellite East	1515 W Unaversty Dr	Tempe,Az 85281
2007	10/4/2007				Satellite City	102 WHITE PARK DR	Dallas, Ga 30132
2007	10/4/2007				JBS	77 SUNSET AVE	Lynbrook,NY 11563
2007	10/4/2007				Newport Satellite Group	58 Cormorant Cir	Newport Beach, CA 92660
2007	10/4/2007				Inkor Satellite Inc	19900 MACARTHUR BLVD	Irvine, Ca 92618
2007	11/8/2007				Mark Vitone DBa Lo Mark Communications	3991 Woodlawn Street	Muskegon, Mi 49444
2007	11/23/2007				Pak AM 47 inc DBA Dish Links	1929 Charhamoor Drvie	Orlando FL 32835
2007	11/23/2007				Page One Pagers dba Dish One Up Satellite	1933 Case Pkwy	Twinsburg, Oh 44087
2008	3/20/2008				SUPERIOR SATELLITE SERVICES	173 S CHILLICOTHE	STREETSBORO
2008	4/7/2008				AIRBEL WIRELESS	206 TERIMINAL DR	PLAINVIEW

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TX 102-014046

		(661) 763-3474			11104441	RSI	RSI	Mickey Weaver	RSI				
		305.226.8927			527796	62802	DOW	Yamilla Obregon	Atlanta / DOW				
		(405) 945-0405			11693818	479805	Echo	Ernesto Alarcon	Dallas				
		(877) 309-1725			10912302	RS & I	RSI	Jeff Felt	Denver/RSI				
		(405) 634-6855			13024342	578847	Echo	Jose CORTES	Southwest				
		(972) 434 2908			22081	8805	Echo	Sam Bezner	Dallas				
		(214) 679 4439			13901172	RS& I	RSI	Jane Bono	RSI				
		(972) 870 9900			12806993	556170	Echo	Hemang Mistry	Dallas				
		949.268.3100			11450877	462488	Echo	MIKE GLEASON	Sacramento				
		(214)941-9824			11652210	477356	Echo	May Jose	Southwest				
		(616) 844 1747			12841397	557952	Echo	Cooper James	Midwest				
		(877)846-4598			10983290	427982	Echo	Cabrera Dianne	Southwest				
		281.685.3474			623250	74222	RSI	Craig Christianson	Dallas & RSI				
		(405) 787-9900			534529	63221	Echo	JUAN C PASCUAL	Southwest				
		972.233.4215			13698264	616727	Echo	Andrew Martinez	Southwest				
		877.655.1350			14537814	668812	Echo	Brian Colin	Sacramento				
		877.693.4745	1294	73	14782087	684096	Echo	Ritu Agrawal	Chicago			9/21/2007	
		718.946.1110	1670	113	11582493	472611	Echo	Joseph Cohen	Baltimore			9/21/2007	
		949.553.1049	6553	5069	14840916	688037	Echo	Richard Goodale	Sacramento			9/21/2007	
		435.563.4005	196/1549	80/64	489717	60797/R&I	RSI	Kerr Anthon	Mountain/RS&I			9/21/2007	
		497.381.2744	135	29	12566	9239	Echo	Nicholas Egoroff	Southwest			9/21/2007	
		425.471.1781	585	177	791473	129363	Echo	Javier De Castro	Sacramento			9/21/2007	
		817.917.8474	776	0	14501381	RSI	RSI	Abdul Eslanda	RSI			NA	
		817.366.2362	336	0	10867025	RSI	RSI	Matthew Forbes	RSI			NA	
		703.678.8004	275	63	1072693	171064	Echo	Sukhwinder Singh	Baltimore			9/21/2007	
		970.523.4509	14/412	4	11987134	499977	RSI	Jeremy Nolan	Denver/RS&I			9/21/2007	
		877.881.3474	2778	2977	1082573	299809	Echo	Brandon Adams	Dallas			8/29/2007	
		801.375.0010	538	258	1049225	169860	Echo	Peter knecht				9/21/2007	
		720.404.6665	NA	222	17551248	834387	Echo	Jorge Mortensen	Denver			9/21/2007	
		201.342.7155	832	607	1113404	174328	Echo	Naveen Bhandari	Baltimore			9/21/2007	
		410.686.6300	14	0	13090488	583014	Echo	Mitchell Jordan	Baltimore			9/21/2007	
		406.756.0419	907	501	1831033	248401	Echo	Tim Wurth	Denver			9/21/2007	
		626.288.5488	0	0	14703361	AW	AW	Emerson Chiang	AW			NA	
		801.322.4754	278	252	839486	136659	RSI	Julio Castro	Denver/RS&I			9/21/2007	
		661.824.2312	3563	691	11148425	RS&I	RSI	Martha Green	RS&I			NA	
		877.702.3474	0	34	17371242	825263	Echo	Vladimir Vaynshteyn	Baltimore			9/21/2007	
		501.796.3474	231	97	1975121	264730 / 41169	Echo	Mike G Hustler	Dallas			9/21/2007	
		973.625.4786	48	51	14722891	680885	Echo	Ghazala Quazi	Southeast			9/19/2007	
		615.444.6114	1146	695	21791	8714	Echo	Don Grammer	Southeast			9/19/2007	
		915.851.2100	1156	698	1707210	233480	Echo	David Beltran	Mountain			9/19/2007	
		281.880.6622	408	212	433565	57429	Echo	Khaled Massoud	Southeast			9/19/2007	
		480.456.4800	759	246	363597	53491	Echo	Dean Mortensen	Mountain			9/19/2007	
		706.939.1866	0	38	17993776	847057	Echo	JARROLD WIGLEY	Southeast			10/4/2007	
		516.977.9777	712	1172	10421366	384564	Echo	SHALOM MAIDENBAUM	Northeast			10/4/2007	
		877.325.3474	12738	40143	13461578	602216/910115	Echo	Rob Stark	WestCoast			10/4/2007	
		919.270.2657	0	0	19410203	911430	Echo	Arash Dastmalchi	WestCoast			NA	
		616.846.4905			12809996	557915	Echo	Mark Vittone	Midwest			11/26/2007	
		321.281.5919	3211	2975	1254602	Dow	Echo	Anwar Karamat	Southeast			NA	
		800.347.4187	938	555	245097	42738	Echo	Frank Essa	Midwest			11/26/2007	
OH	44241	330-562-8059	816	37	776222	127501	DOW	MICHAEL DOWDALL	WEST REGION	NA		3/21/2008	3/20/2008
NY	11803	516-813-9500	3623	543	235017	42362	Echo	KATZ PHIL	EAST REGION	NA		4/23/2008	3/21/2008

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Using Own SSN to provide customer accts	E. Carlson	7/18/2006	7/18/2006			SSN
Managing Accts., Collecting Payments, Packing	E. Carlson	7/17/2006	7/17/2006			EXPORT
Phantoms	E. Carlson	8/1/2006	8/1/2006			PHANTOM ACCOUNTS
Attempt to sell Dealer Rcvr W/ Dealer programming	E. Carlson	8/1/2006	8/1/2006			10.4
Suspected SSN Fraud	E. Carlson	8/2/2006	8/2/2006			SSN
Suspected SSN Fraud	E. Carlson	8/1/2006	8/1/2006			SSN
10.4	E. Carlson	8/1/2006	8/1/2006			10.4
Suspected SSN Fraud	E. Carlson	8/1/2006	8/1/2006			SSN
TCPA						TCPA
Suspected SSN Fraud	E. Carlson	9/22/2006				SSN
Suspected Privacy	E. Carlson	9/22/2006				10.4
Suspected SSN Fraud	E. Carlson					SSN
10.4	B Neylon					10.4
Unauthorized Accounts and Duplicate accounts	E. Carlson	11/10/2006	11/17/2006			DUPLICATE ACCOUNTS
Unauthorized Accounts and Shared SSN's	E. Carlson	11/10/2006	11/10/2006			SSN
TCPA Violations	B Neylon	11/17/2006	11/17/2006			TCPA
TCPA Violations	E. Carlson	1/4/2007	1/4/2007			
TCPA Violations	E. Carlson	1/4/2007	1/4/2007			
TCPA Violations	E. Carlson	2/14/2007	2/19/2007			
Duplicate Accounts	E. Carlson	2/14/2007	2/19/2007			
Export	E. Carlson	2/14/2007	2/19/2007			
Duplicate Accounts	E. Carlson	2/14/2007	2/19/2007			
Export	E. Carlson	2/14/2007	2/19/2007			
Duplicate Accounts	E. Carlson	2/14/2007	2/19/2007			
Duplicate Accounts	E. Carlson	2/28/2007	2/28/2007			
Duplicate Accounts	E. Carlson	4/13/2007	4/13/2007			
TCPA Violations	E. Carlson	6/21/2007	6/21/2007			
Duplicate Accounts	E. Carlson	6/26/2007	6/26/2007			
Duplicate Accounts	E. Carlson	6/26/2007	6/29/2007			
Duplicate Accounts	E. Carlson	8/14/2007	8/14/2007			
10.4	E. Carlson	8/14/2007	8/14/2007			
10.4	E. Carlson	8/14/2007	8/14/2007			
Duplicate Accounts	E. Carlson	8/14/2007	8/14/2007			
Duplicate Accounts	E. Carlson	8/14/2007	8/14/2007			
Duplicate Accounts	E. Carlson	8/14/2007	8/14/2007			
Failure to Promote	E. Carlson	9/10/2007	9/10/2007			
Duplicate Accounts	E. Carlson	9/10/2007	9/10/2007			
Duplicate Accounts	E. Carlson	9/19/2007	9/19/2007			
Duplicate Accounts	E. Carlson	9/19/2007	9/19/2007			
Duplicate Accounts	E. Carlson	9/19/2007	9/19/2007			
Duplicate Accounts	E. Carlson	9/19/2007	9/19/2007			
Co Op	E. Carlson	9/19/2007	9/19/2007			
Duplicate Accounts	E. Carlson	10/4/2007	10/4/2007			
Duplicate Accounts	E. Carlson	10/4/2007	10/4/2007			
Duplicate Accounts	E. Carlson	10/4/2007	10/4/2007			
10.4	E. Carlson	10/4/2007	10/4/2007			
10.4		11/8/2007				
10.4		11/23/2007				
10.4	J. Blum	11/23/2007				
FLIPPING	BLAKE VANEMST	3/20/2008	3/20/2008	11/28/2008	12/15/2008	
DUPLICATE ACCOUNTS	BLAKE VANEMST	4/2/2008	4/2/2008	11/28/2008	12/15/2008	

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TX 102-014048

2008	4/24/2008			CABLE DAWGS	129 W STATE ST	MONTROSE
2008	5/7/2008			DISH TV INC	229 N CENTRAL AVE 210	GLENDALE
2008	5/6/2008			TOTAL MARKETING SOLUTIONS	8051 CESSNA AVE STE 160	GAITHERSBURG
2008	7/30/2008			STVR ENTERTAINMENT INC DBA DISH & DIRECT SATELLITE	10990 LOWER AZUSA RD STE 9	EL MONTE
2008	9/10/2008			POWERSAT USA INC	1195 WARNER AVE	TUSTIN
2008	9/10/2008			AMERICAN SATELLITE CO LLC	1142 MURRAY HOLLADAY RD	SALT LAKE CITY
2008	9/10/2008			CACTUS CONCEPTS INC	7946 S VINCENNES WAY	CENTENNIAL
2008	9/3/2008			INFINTI PAGING CORP DBA PAGING AMERICA INC	3871 E COLORADO BLVD	MONROVIA
2008	6/26/2008			AMERICAN DIGITAL NETWORK L.L.C.	2505 S THOMPSON ST STE 9	SPRINGDALE
2008	7/30/2008			CYBERWORKS SOFTWARE INC	10824 SE OAK ST STE 110	MILWAUKIE
2008	8/27/2008			DISH UPLINK LLC	808 P ST	LINCOLN
2008	8/28/2008			VDV LLC	11101 ALGONQUIN	PINCKNEY
2008	10/7/2008			UNIDISH NETWORK COMM INC	3062 MICHIGAN AVE	KISSIMMEE
2008	10/7/2008			SAUL MARTINEZ DBA ITSS A SATELLITE DEALER	3046 WOLLYLEAF CT	PERRIS
2008	10/7/2008			PEDRO SANSORES DBA JES NETWORK	1932 W BUCKINGHAM WAY	FRESNO
2008	10/7/2008			QINGNAN LAI DBA JN NETWORK	126 S MARENGO AVE	ALHAMBRA
2008	10/7/2008			DIGI TECH SOLUTIONS LLC	2184 SAWTOOTH MOUNTAIN	HENDERSON
2008	10/7/2008			MOHAMMED JABEV DBA STARZ SATELLITE	14619 ELLA BLVD STE 1211	MONTGOMERY
2008	10/7/2008			ARSEN KAZARYAN DBA TV CONNECT	3200 LOS FELIZ BLVD	LOS ANGELES
2008	10/7/2008			DAVID CATIVO DBA HOUSTON SATELLITE & TELEVISION INSTALATIONS	17202 HOLLOW SANDS CT	HOUSTON
2008	10/7/2008			PRO TECH INSTALLATION SERV LTD DBA PRO TECH SATELL	2864 34TH ST	LUBBOCK
2008	10/7/2008			MICHAEL NGHIEM DBA TECHMEDIA GROUP	21550 PROVINCIAL BLVD # 322	KATY
2008	10/7/2008			LIS ENTERPRISES	129 E VALLEY BLVD	ALHAMBRA
2008	10/7/2008			OMID PARS INC DBA ASH TECH SYSTEMS	1101 W PECAN ST STE 5	PFLUGERVILLE
2008	10/7/2008			CARLOS SIMPSON DBA DIGITALL	1533 HUNTER MOON WAY	BEAUMONT
2008	10/13/2008			IMRAN A SHAIKH DBA AFFORDABLE SATELLITE II	8353 SW FWY	HOUSTON
2008	10/14/2008			DISH FACTORY DIRECT INC	710 S ASH STE 100	GLENDALE
2008	10/23/2008			KDS SLAES INC DBA APEX COMMUNICATIONS	101 W WASHINGTON CENTER RD	FORT WAYNE
2008	11/4/2008			THOUSANDISLANDS NETWORK INC	1437 WINTERWOOD LN	DIAMOND BAR
2008	11/5/2008			AIR SATELLITE DISH INC	11220 S ORANGE BLOSSOM TRAIL	ORLANDO
2008	11/5/2008			SUNSHINE DISH INC	2865 HOFFMAN DR	ORLANDO
2008	11/5/2008			ALEXIS JOVER PROENZA DBA PANAMERICAN DIGITAL SYSTEMS	DE DIEGO 608 PTO NUEVO	SAN JUAN
2008	11/5/2008			CAGUAS SATELLITE CORP	HC 03 BOX 41668	CAGUAS
2008	11/5/2008			METRO DIGITAL ADVANTAGE CO	10645 FERGUSON RD	DALLAS
2008	11/10/2008			RAHAN A KHAN AFFORDABLE SATELLITE	19333 HWY 59	HUMBLE
2008	11/12/2008			OVATAX QUICK SERVICE	15454 PARTHENIA ST	NORTH HILLS
2008	11/12/2008			ROUDA REFAEI DBA ALL STATES SATELLITE	10126 S MEMORIAL DR	TULSA

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TX 102-014049

MI	48457	888-706-6377	515	57	245217	42740	Echo	MICHELLE COOK	EAST REGION		NA	4/28/2008	4/28/2008
CA	91203	800-789-9179	2143	1960	14098433	643724	Echo	SOURIK ZOURABIAN	WEST REGION		NA	7/2/2008	5/30/2008
MD	20879	301-216-0108	11144	738	1339338	195338	Echo	JASON TSAI	EAST REGION		NA	5/12/2008	5/6/2008
CA	91731	626-452-9129	331	1550	18612001	876670	Echo	WEI RUAN	EAST REGION		NA	9/10/2008	10/24/2008
CA	92780	714-918-2888	1267	619	10230392	366619	Echo	FRED CHANG	EAST REGION		NA	8/7/2008	10/24/2008
UT	84117	800-730-6629	52	1238	12005108	771088	Echo	DAVID BURNS	WEST REGION		NA	7/31/2008	10/24/2008
CO	80112	720-221-4641	8734	5576	17587814	836254	Echo	JOE SUCHARDA	WEST REGION		12/17/2008	9/15/2008	9/10/2008
CA	91016	626-775-6339	3768	3024	386830	54556	Echo	ROBERT WINTER	WEST REGION		12/17/2008	12/1/2008	10/24/2008
AR	72764	4797511886	242	518	18386340	867874	Echo	JOHN WARD	EAST REGION		6/26/2008	6/26/2008	6/26/2008
OR	97222	971-244-8175	2642	782	13705866	617231	Echo	VIVEK BURHANPURKAR	WEST REGION		12/17/2008	12/1/2008	10/24/2008
NE	68508	732-927-0189	12675	3560	11231578	447379	Echo	RICK W LITTLE JR	WEST REGION		12/17/2008	9/3/2008	10/24/2008
MI	48169	734-260-6000	611	715	12103559	510335	Echo	SHAWN MURPHY	EAST REGION		12/17/2008	8/28/2008	10/24/2008
FL	34744	407.380.5702	1933	1070	2103025		DOW	ANDRES RINCON	EAST REGION		10/8/2008	10/9/2008	10/24/2008
CA	92571	951.943.4944	1164	902	14501244		RSI	ERIKA FAUSTO	WEST REGION		10/8/2008	10/9/2008	10/24/2008
CA	93705	559.355.8108	588	697	17092089		RSI	PEDRO SANORES	WEST REGION		10/8/2008	10/9/2008	10/24/2008
CA	91801	626.246.4047	97	402	19107678		RSI	QINGNAN LAI	WEST REGION		10/8/2008	10/9/2008	10/24/2008
NV	89052	702.407.6828	395	334	11805006		RSI	VICTOR GANCHEV	WEST REGION		10/8/2008	10/9/2008	10/24/2008
TX	77316	936.588.0584	348	408	982010	415669	RSI	MOHAMMED JABER	WEST REGION		10/8/2008	10/9/2008	10/24/2008
CA	90039	877.777.9954	0	1889	20830261	1008474	RSI	ARSEN KAZARYAN	WEST REGION		10/8/2008	10/9/2008	10/24/2008
TX	77084	281.855.8187	1520	1399	13177008		RSI	DAVID CATIVO	WEST REGION		10/8/2008	10/9/2008	10/24/2008
TX	79410	806.771.3591	382	654	10427790		RSI	BRUCK ANDERSON	WEST REGION		10/8/2008	10/9/2008	10/24/2008
TX	77450	713.609.9746	1086	1622	18967452		RSI	MICHAEL NGHIEM	WEST REGION		10/8/2008	10/9/2008	10/24/2008
CA	91801	626.289.8778	4449	3315	11522350		RSI	ZHENGHI LI	WEST REGION		10/8/2008	10/9/2008	10/24/2008
TX	78660	512.796.6088	1060	931	14841667		RSI	ASHKAN DELARAM	WEST REGION		10/8/2008	10/9/2008	10/24/2008
CA	92223	951.965.2909	505	638	2233548	291676	RSI	CARLOS SIMPSON	WEST REGION		12/17/2008	11/19/2008	10/24/2008
TX	77074	713-773-2100	266	235	10338774	379055	RSI	IMRAN A SHAIKH	WEST REGION		12/17/2008	12/1/2008	10/24/2008
CO	80246	720.524.0250	0	1868	10848618	415829	Echo	SCOTT LARSON	WEST REGION		12/17/2008	12/1/2008	10/24/2008
IN	46825	260.471.0250	560	218	12103925	510341	CVS	DENNIS POLLEY	EAST REGION		12/17/2008	10/23/2008	10/24/2008
CA	91765	(626) 731-0578	471	476	15916683	750973	Echo	YAN LI JIANG	WEST REGION		12/17/2008	11/19/2008	11/5/2008
FL	32837	(407) 812-1414	121	271	804322	804322	Echo	LUBNA SIDDIQUI	EAST REGION		12/17/2008	11/20/2008	11/5/2008
FL	32837	(407) 256-5610	87	71	554187	66616	Echo	M A SIDDIQUI	EAST REGION		12/17/2008	11/20/2008	11/5/2008
PR	920	(787) 640-9873	561	338	16205825		DOW	ALEXIS PROENZA	EAST REGION		NA	11/19/2008	11/5/2008
PR	725	(787) 743-9393	1383	763	2223093		DOW	JOSE C SEDA	EAST REGION		NA	11/19/2008	11/5/2008
TX	75240	(214) 762-1526	1061	819	845380	138034	Echo	NHAN TRAN	WEST REGION		12/17/2008	11/19/2008	11/5/2008
TX	77338	(281)-964-1290	456	388	301258	47899	Echo	RAHAN KHAN	WEST REGION		12/17/2008	11/12/2009	11/10/2008
CA	91343	(877) 259-2263	446	586	12945831	572559	Echo	WALTER BARRERA	WEST REGION		12/17/2008	11/19/2008	11/12/2008
OK	74133	(918) 779-4918	114	215	18987073	891195	Echo	ROUDA REFAEI	WEST REGION		12/17/2008	11/19/2008	11/12/2008

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013514

TX 102-014050

FLIPPING	BLAKE VANEMST	4/24/2008	4/24/2008	11/28/2008	4/17/2008	
DUPLICATE ACCOUNTS	BLAKE VANEMST	5/7/2008	5/7/2008	11/28/2008	8/24/2008	
DUPLICATE ACCOUNTS	BLAKE VANEMST	5/6/2008	5/6/2008	11/28/2008	12/15/2008	
DUPLICATE ACCOUNTS	BLAKE VANEMST	9/10/2008	9/10/2008	11/28/2008	9/15/2008	
DUPLICATE ACCOUNTS	BLAKE VANEMST	8/7/2008	8/7/2008	11/28/2008	12/15/2008	
FLIPPING	BLAKE VANEMST	7/31/2008	7/31/2008	11/28/2008	N/A	
DUPLICATE ACCOUNTS	BLAKE VANEMST	9/10/2008	9/10/2008	11/28/2008	N/A	
CHURN	BLAKE VANEMST	9/3/2008	9/3/2008	11/28/2008	N/A	
DUPLICATE ACCOUNTS	BLAKE VANEMST	6/26/2008	6/26/2008	6/26/2008		
DUPLICATE ACCOUNTS	BLAKE VANEMST	7/30/2008	7/30/2008	11/28/2008	N/A	
DUPLICATE ACCOUNTS	BLAKE VANEMST	8/27/2008	8/27/2008	11/28/2008	N/A	
DUPLICATE ACCOUNTS	BLAKE VANEMST	8/28/2008	8/28/2008	11/28/2008	12/15/2008	
DUPLICATE ACCOUNTS	BLAKE VANEMST	10/7/2008	10/7/2008	11/28/2008	N/A	
DUPLICATE ACCOUNTS	BLAKE VANEMST	10/7/2008	10/7/2008	11/28/2008	12/15/2008	
DUPLICATE ACCOUNTS	BLAKE VANEMST	10/7/2008	10/7/2008	11/28/2008	10/9/2008	
DUPLICATE ACCOUNTS	BLAKE VANEMST	10/7/2008	10/7/2008	11/28/2008	10/9/2008	
DUPLICATE ACCOUNTS	BLAKE VANEMST	10/7/2008	10/7/2008	11/28/2008	12/15/2008	
DUPLICATE ACCOUNTS	BLAKE VANEMST	10/7/2008	10/7/2008	11/28/2008	10/9/2008	
DUPLICATE ACCOUNTS	BLAKE VANEMST	10/7/2008	10/7/2008	11/28/2008	10/3/2008	
DUPLICATE ACCOUNTS	BLAKE VANEMST	10/7/2008	10/7/2008	11/28/2008	10/9/2008	
DUPLICATE ACCOUNTS	BLAKE VANEMST	10/7/2008	10/7/2008	11/28/2008	12/15/2008	
DUPLICATE ACCOUNTS	BLAKE VANEMST	10/7/2008	10/7/2008	11/28/2008	12/15/2008	
DUPLICATE ACCOUNTS	BLAKE VANEMST	10/7/2008	10/7/2008	11/28/2008	10/9/2008	
DUPLICATE ACCOUNTS	BLAKE VANEMST	10/7/2008	10/7/2008	11/28/2008	12/15/2008	
CANCELLED WORKORDERS	BLAKE VANEMST	11/10/2008	11/10/2008	11/28/2008	12/15/2008	
DUPLICATE ACCOUNTS	BLAKE VANEMST	10/22/2008	10/22/2008	11/28/2008	12/15/2008	
DUPLICATE ACCOUNTS	BLAKE VANEMST	10/23/2008	10/23/2008	11/28/2008	10/23/2008	
DUPLICATE ACCOUNTS	BLAKE VANEMST	11/5/2008	11/5/2008	11/28/2008	N/A	
CANCELLED WORKORDERS	BLAKE VANEMST	11/5/2008	11/5/2008	11/28/2008	12/15/2008	
CANCELLED WORKORDERS	BLAKE VANEMST	11/5/2008	11/5/2008	11/28/2008	12/15/2008	
FTA	BLAKE VANEMST	11/5/2008	11/5/2008	11/28/2008	N/A	
FTA	BLAKE VANEMST	11/5/2008	11/5/2008	11/28/2008	N/A	
DUPLICATE ACCOUNTS	BLAKE VANEMST	11/5/2008	11/5/2008	11/28/2008	10/10/2008	
CANCELLED WORKORDERS	BLAKE VANEMST	11/10/2008	11/10/2008	11/28/2008	12/15/2008	
DUPLICATE ACCOUNTS	BLAKE VANEMST	11/12/2008	11/12/2008	11/28/2008	N/A	
DUPLICATE ACCOUNTS	BLAKE VANEMST	11/12/2008	11/12/2008	11/28/2008	N/A	

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013515

TX 102-014051

2008	11/12/2008				SATELLITE CONNECTIONS INC	122 CLARK ST	FLEMINGSBURG
2008	11/19/2008				GARFIELD WIRELESS INC	105 E GARVEY AVE STE B	MONTEREY PARK
2008	11/25/2008				MR DISH	222 HIGH ST STE 211	HAMILTON
2008	11/25/2008				LEADING TECHNOLOGIES GROUP INC	1979 MARCUS AVE STE 210	NEW HYDE PARK
2008	11/25/2008				SACON INC	13596 SW MAPLEVIEW LN.	TIGARD
2008	12/5/2008				ALOHA COMMUNICATIONS LLC	3214 N UNIVERSITY AVE STE 352	PROVO
2008	12/12/2008				PRANCE COMMUNICATIONS INC	1033 E MAIN ST STE 101	ALHAMBRA
2008	12/12/2008				SAMS SATELLITE & SERVICES INC	1704 STERLING DR	REDDING
2008	12/12/2008				SATVIEW LLC	137 VASSAR ST STE 4	RENO
2009	1/6/2009	3/17/2005	1391	4	WIRELESS NATION INC	37041 TRICIA DR	STERLING HTS
2009	1/13/2009	12/20/2005	1120	3	VIDEL INC DBA RADIOSHACK DEALER	8745 GLACIER HWY STE 260	JUNEAU
2009	1/13/2009	8/12/1997	4172	11	HAMLET SATELLITE SYSTEMS	79402 HAMLET RD	SEASIDE
2009	1/13/2009	11/15/2006	790	2	FAITH ENTERPRISES LLC	1001 W BROADWAY	WEST PLAINS
2009	1/20/2009	1/21/2008	365	1	STARLITE COMMUNICATIONS LLC	11511 GREEN HOLLY COVE	FORT WAYNE
2009	1/20/2009	8/13/2003	1987	5	ADVANCED SATELLITES	40 W BACON ST	HILLSDALE
2009	1/20/2009	5/10/2005	1351	4	VANDENBROOK GROUP INC	1529 UNION LAKE RD	COMMERCE TWP
2009	1/20/2009	3/21/2005	1401	4	MASTERSAT COMMUNICATIONS INC	4508 W MARKET ST STE E	GREENSBORO
2009	1/20/2009	5/16/2005	1345	4	CODY PESICKA DBA CIRCUITOPIA	23851 HWY 385	HILL CITY
2009	1/20/2009	8/15/2005	1254	3	AMERICAN TRADE FORCE INC	410 B 6TH ST	WEST BABYLON
2009	1/20/2009	8/29/2006	875	2	LACEY CONTRACTOR SERVICES LLC	907 N MAIN	MCALISTER
2009	1/20/2009	6/30/2005	1300	4	EFREN HERNANDEZ	2016 CHESTERFIELD DR NW	KENNESAW
2009	1/20/2009	12/5/2007	412	1	D & C ENTERTAINMENT LLC	110 W LINDEN DR STE A	JEFFERSON
2009	1/20/2009	4/1/2008	294	1	BIG BOY ENTERTAINMENT	8816 S WRICO	PARLIER
2009	1/20/2009	4/17/2008	278	1	ROSARIO GONZALES DBA SYSTEM SAT TV	15454 PARTHENIA STE A	LOS ANGELES
2009	1/20/2009	7/26/2004	1639	4	TV SUR SATELLITE SERVICE INC	18401 WOODFIELD RD	GAITHERSBURG
2009	1/20/2009	3/8/2006	1049	3	TECHNIC SATELLITE INC	9067 DIXIANA VILLA CIR	TAMPA
2009	1/20/2009	12/12/2000	2961	8	CALVIN COCKMAN DBA TECH SERVICES	PO BOX 1782	CARTHAGE
2009	1/20/2009	1/10/2008	376	1	DAISY FERNANDEZ DBA KRK & SAT SYSTEMS	7615 W ADDISON	CHICAGO
2009	1/20/2009	8/4/2005	1265	3	JONATHAN NAVARRO DBA SATCO	49613 HARRISON ST STE A106	COACHELLA
2009	2/18/2009	6/5/2001	2815	8	PACIFIC CONCEPTS GROUP INC DBA NATIONAL SATELLITE & SECURITY	2750 E SPRING ST STE 180	LONG BEACH
2009	2/18/2009	10/14/1997	4145	11	MANSOOR KAPADIA DBA ELECTRONIC GADGET STORE	2407 CANYON TRACE	SAN ANTONIO
2009	2/18/2009	3/14/2001	2898	8	ESPINOZA NICARAGUA INC DBA E & N BUSINESS	4025 GAGE AVE	BELL
2009	2/18/2009	3/12/2007	709	2	YANNIE CHO CORPORATION DBA SATELLITE TECHNOLOGY	3005 S ARCHER AVE	CHICAGO
2009	2/18/2009	12/14/2005	1162	3	JUAN FERNANDEZ DBA DISH AND DIRECT	1532 SANTA FE TRAIL	CARROLLTON
2009	2/18/2009	4/20/2004	1765	5	KOHLI TRADELINKS INC DBA BEEP DEPOT	6120 GULFTON ST	HOUSTON
2009	2/18/2009	12/16/2002	2256	6	3M COMMUNICATION LLC DBA SATCOM SATELLITES	519 N JUPITER RD	GARLAND
2009	2/18/2009	10/3/2008	138	0	BARRY WEBB DBA BDRG LLC	10225 BARNES CANYON RD STE A 202	SAN DIEGO

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TX 102-014052

KY	41041	(606) 845-6988	68	147	19062201		CVS	KENNETH DYE	EAST REGION		NA	11/14/2009	11/12/2008
CA	91755	(626) 318-2032	674	217	14949502	693769	Echo	ZHANWU LIN	WEST REGION		12/17/2008	11/19/2009	11/20/2008
OH	45011	(513) 893-2222	129	92	17208123	817292	CVS	MICHAEL RIDENER	WEST REGION		12/17/2008	11/25/2009	11/25/2008
NY	11042	(516) 684-9802	0	0	21568622	1081817	Echo	CARLOS NG	EAST REGION		12/17/2008	11/25/2009	11/25/2008
OR	97223	(503) 684-4950	396	227	21184	10123	Echo	AURIE CROWSTON	WEST REGION		12/17/2008	11/25/2009	11/25/2008
UT	84604	(801) 822-5000	2318	1970	1993056	267656	Echo	KEN CARD	WEST REGION		12/17/2008	12/9/2008	12/4/2008
CA	91801	(626) 309-1728	0	1164	19935901	933127	Echo	STEVEN QIN	WEST REGION		12/17/2008	12/15/2008	12/15/2008
CA	96003	(530) 221-3999	540	277	691877	97822	Echo	SAM GRAHAM	WEST REGION		12/17/2008	12/15/2008	12/15/2008
NV	89502	(775) 324-4180	253	367	748219	116652	Echo	JERRY KUMAR	WEST REGION		12/17/2008	12/15/2008	12/15/2008
MI	48310	(586) 693-9515	0	0	12156318	513529	Echo	SAL MANSY	EAST REGION		1/6/2009	1/13/2009	1/13/2009
AK	99801	(907) 357-4110	617	16	13979171	631536	Echo	BUD WHITE	WEST REGION		1/13/2009	1/13/2009	1/13/2009
OR	97138	(503) 738-9280	333	7	7400	1733	Echo	CHARLES LANNIGAN	WEST REGION		1/13/2009	1/13/2009	1/13/2009
MO	65775	(417) 257-1802	491	3	16672457	792867	Echo	ROGER WERNISING	WEST REGION		1/13/2009	1/13/2009	1/13/2009
IN	46845	(765) 726-0059	332	1	20441083		CVS	AMY BRYAN	EAST REGION		1/20/2009	1/20/2009	1/20/2009
MI	49242	(517) 437-2261	180	1	2367472		CVS	DARREN COKER	EAST REGION		1/20/2009	1/20/2009	1/20/2009
MI	48382	(248) 363-8880	420	6	12470996	537571	CVS	RONALD VANDENBROOK	EAST REGION		1/20/2009	1/20/2009	1/20/2009
NC	27407	(336) 855-1838	730	22	12175354	515123	Echo	VICTOR ARCHIBONG	EAST REGION		1/20/2009	1/20/2009	1/20/2009
SD	57745	(605) 574-4222	129	2	12505617		MIDSTATE	CODY PESICKA	WEST REGION		1/20/2009	1/20/2009	1/20/2009
NY	11704	(631) 956-7780	388	7	10116124		ALL SYSTEMS	HAZ H SKAIKH	EAST REGION		1/20/2009	1/20/2009	1/20/2009
OK	74501	(918) 423-0409	84	4	15955504	944339	Echo	MICHAEL LACRY	WEST REGION		1/20/2009	1/20/2009	1/20/2009
GA	30144	(770) 428-0723	658	4	346977		DOW	EFREN HERNANDEZ	EAST REGION		1/20/2009	1/20/2009	1/20/2009
WI	53549	(920) 674-3403	187	0	20249619		MIDSTATE	CARLENE THOMPSON MARTIN	EAST REGION		1/20/2009	1/20/2009	1/20/2009
CA	93648	(559) 412-7518	144	0	20727226		AMERICAN WIRELESS	GONZALO TIJERINA	WEST REGION		1/20/2009	1/20/2009	1/20/2009
CA	91343	(818) 357-5579	396	1	20785103		AMERICAN WIRELESS	ROSARIO GONZALEZ	WEST REGION		1/20/2009	1/20/2009	1/20/2009
MD	20879	(877) 887-8722	1184	8	10866238		ALL SYSTEMS	TEOVANNI DIAZ	EAST REGION		1/20/2009	1/20/2009	1/20/2009
FL	33635	(813) 900-7680	402	0	14553396		DOW	MICHAEL SIERRA	EAST REGION		1/20/2009	1/20/2009	1/20/2009
NC	28327	(910) 947-6991	100	8	299150	112091	DOW	CALVIN COCKMAN	EAST REGION		1/20/2009	1/20/2009	1/20/2009
IL	60634	(773) 867-1025	661	1	15266728	955473	DOW	DAISY FERNANDEZ	EAST REGION		1/20/2009	1/20/2009	1/20/2009
CA	92236	(760) 393-0505	1955	0	13056526		AMERICAN WIRELESS	JONATHAN NAVARRO	WEST REGION		1/20/2009	1/20/2009	1/20/2009
CA	90806	(800) 226-6158	3205	2620	899801	152831	RSI	GEORGE CAIN	WEST REGION		2/13/2009	2/19/2009	2/19/2009
TX	78232	(210) 663-7278	46	5	69147	29204	RSI	MANSOOR KAPADIA	WEST REGION		2/20/2009	2/20/2009	2/20/2009
CA	90201	(323) 587-3100	304	10	815282	196761	RSI	RUDY ESPINOZA	WEST REGION		2/20/2009	2/20/2009	2/20/2009
IL	60608	(877) 347-4836	40	2	17626734		CVS	JUAN LI CHO	EAST REGION		2/20/2009	2/20/2009	2/20/2009
TX	75007	(214) 295-6460	194	22	13953032		RSI	JUAN FERNANDEZ	WEST REGION		2/20/2009	2/20/2009	2/20/2009
TX	77081	(832) 766-6662	89	2	10392299	382066	Echo	PRITPAL KOHLI	WEST REGION		2/20/2009	2/20/2009	2/20/2009
TX	75042	(214) 663-1557	456	17	1776557	991715	Echo	HUNG NGUYEN	WEST REGION		2/20/2009	2/20/2009	2/20/2009
CA	92121	(858) 731-8730	3	1	21442605	1069972	Echo	BARRY WEBB	WEST REGION		2/20/2009	2/20/2009	2/20/2009

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TX 102-014053

DUPLICATE ACCOUNTS	BLAKE VANEMST	11/12/2008	11/12/2008	11/28/2008	N/A	
DUPLICATE ACCOUNTS	BLAKE VANEMST	11/19/2008	11/20/2008	11/28/2008	N/A	
MOVER FRAUD	BLAKE VANEMST	11/25/2008	11/25/2008	11/25/2008	8/25/2008	
FTA	BLAKE VANEMST	11/25/2008	11/25/2008	11/25/2008	N/A	
DUPLICATE ACCOUNTS	BLAKE VANEMST	11/25/2008	11/25/2008	11/25/2008	11/20/2008	
DUPLICATE ACCOUNTS	BLAKE VANEMST	12/4/2008	12/4/2008	12/4/2008		
DUPLICATE ACCOUNTS	BLAKE VANEMST	12/12/2008	12/15/2008	12/15/2008		
DUPLICATE ACCOUNTS	BLAKE VANEMST	12/12/2008	12/15/2008	12/15/2008		
DUPLICATE ACCOUNTS	BLAKE VANEMST	12/12/2008	12/15/2008	12/15/2008		
FAILURE TO PROMOTE	BLAKE VANEMST	1/6/2009	1/13/2009	1/13/2009	1/13/2009	FAILURE TO PROMOTE
DUPLICATE ACCOUNTS	BLAKE VANEMST	1/13/2009	1/13/2009	1/13/2009	1/13/2009	DUPLICATE ACCOUNTS
DUPLICATE ACCOUNTS	BLAKE VANEMST	1/13/2009	1/13/2009	1/13/2009	1/13/2009	DUPLICATE ACCOUNTS
DUPLICATE ACCOUNTS	BLAKE VANEMST	1/13/2009	1/13/2009	1/13/2009	1/13/2009	DUPLICATE ACCOUNTS
DUPLICATE ACCOUNTS	BLAKE VANEMST	1/20/2009	1/20/2009	1/26/2009	1/26/2009	DUPLICATE ACCOUNTS
DUPLICATE ACCOUNTS	BLAKE VANEMST	1/20/2009	1/20/2009	1/26/2009	1/26/2009	DUPLICATE ACCOUNTS
DUPLICATE ACCOUNTS	BLAKE VANEMST	1/20/2009	1/20/2009	1/26/2009	1/26/2009	DUPLICATE ACCOUNTS
DUPLICATE ACCOUNTS	BLAKE VANEMST	1/20/2009	1/20/2009	1/26/2009	1/26/2009	DUPLICATE ACCOUNTS
DUPLICATE ACCOUNTS	BLAKE VANEMST	1/20/2009	1/20/2009	1/26/2009	1/26/2009	DUPLICATE ACCOUNTS
DUPLICATE ACCOUNTS	BLAKE VANEMST	1/20/2009	1/20/2009	1/26/2009	1/26/2009	DUPLICATE ACCOUNTS
DUPLICATE ACCOUNTS	BLAKE VANEMST	1/20/2009	1/20/2009	1/26/2009	1/26/2009	DUPLICATE ACCOUNTS
10.4	BLAKE VANEMST	1/20/2009	1/20/2009	1/26/2009	1/26/2009	MOVERS
DUPLICATE ACCOUNTS	BLAKE VANEMST	1/20/2009	1/20/2009	1/26/2009	1/26/2009	DUPLICATE ACCOUNTS
DUPLICATE ACCOUNTS	BLAKE VANEMST	1/20/2009	1/20/2009	1/26/2009	1/26/2009	DUPLICATE ACCOUNTS
DUPLICATE ACCOUNTS	BLAKE VANEMST	1/20/2009	1/20/2009	1/26/2009	1/26/2009	DUPLICATE ACCOUNTS
DUPLICATE ACCOUNTS	BLAKE VANEMST	1/20/2009	1/20/2009	1/26/2009	1/26/2009	DUPLICATE ACCOUNTS
DUPLICATE ACCOUNTS	BLAKE VANEMST	1/20/2009	1/20/2009	1/26/2009	1/26/2009	DUPLICATE ACCOUNTS
DUPLICATE ACCOUNTS	BLAKE VANEMST	1/20/2009	1/20/2009	1/26/2009	1/26/2009	DUPLICATE ACCOUNTS
DUPLICATE ACCOUNTS	BLAKE VANEMST	1/20/2009	1/20/2009	1/26/2009	1/26/2009	DUPLICATE ACCOUNTS
DUPLICATE ACCOUNTS	BLAKE VANEMST	1/20/2009	1/20/2009	1/26/2009	1/26/2009	DUPLICATE ACCOUNTS
DUPLICATE ACCOUNTS	BLAKE VANEMST	1/20/2009	1/20/2009	1/26/2009	1/26/2009	DUPLICATE ACCOUNTS
10.4	BLAKE VANEMST	2/13/2009	2/19/2009	2/24/2009	2/23/2009	CREDIT CARD MIS USE
CANCELLED WORKORDERS	BLAKE VANEMST	2/20/2009	2/20/2009	2/24/2009	2/23/2009	CANCELLED WORKORDERS
DUPLICATE ACCOUNTS	BLAKE VANEMST	2/20/2009	2/20/2009	2/24/2009	2/23/2009	DUPLICATE ACCOUNTS
10.4	BLAKE VANEMST	2/20/2009	2/20/2009	2/24/2009	2/23/2009	MOVERS
CANCELLED WORKORDERS	BLAKE VANEMST	2/20/2009	2/20/2009	2/24/2009	2/23/2009	CANCELLED WORKORDERS
CANCELLED WORKORDERS	BLAKE VANEMST	2/20/2009	2/20/2009	2/24/2009	2/23/2009	CANCELLED WORKORDERS
CANCELLED WORKORDERS	BLAKE VANEMST	2/20/2009	2/20/2009	2/24/2009	2/23/2009	CANCELLED WORKORDERS
CANCELLED WORKORDERS	BLAKE VANEMST	2/20/2009	2/20/2009	2/24/2009	2/23/2009	CANCELLED WORKORDERS

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TX 102-014054

2009	2/18/2009	12/1/2008	79	0	DAN NGUYEN CO DBA DIGITAL SATELLITE TECHNOLOGY	1377 LEGACY DR	FRISCO
2009	2/18/2009	3/23/2006	1063	3	FLAT ROCK COMMUNICATIONS LLC	3610 S BRYAN ST	AMARILLO
2009	2/18/2009	9/27/2002	2336	6	MAKTABI INVESTMENTS DBA IN THE LOOP SATELLITE	33117 GROESBECK HIGHWAY	MOUNT CLEMENS
2009	2/18/2009	4/27/2001	2854	8	I-SATELLITE INC	251 RIVERPARK DR STE 200	PROVO
2009	2/18/2009	8/22/2008	180	0	NEW SKY CORP	37-A CEDAR SWAMP RD	GLEN COVE
2009	2/26/2009	11/23/2005	1191	3	GALAXIA DIGITAL	1721 MAIN ST	LAFAYETTE
2009	2/26/2009	7/2/2007	605	2	JOSE REYES DBA LA REYNA ISABEL	2626 PEDDLERS VILLAGE RD	GOSHEN
2009	2/26/2009	4/17/2007	681	2	WORLD TV SATELLITE COMMUNICATION LLC	1600 CHICAGO DR SW	WYOMING
2009	2/26/2009	12/31/2007	423	1	EROS COMMUNICATIONS LLC	23737 US HWY 33 STE C2	ELKHART
2009	2/26/2009	8/17/2006	924	3	SATELLITE SOLUTIONS LLC	743 LEGACY BLVD	GREENWOOD
2009	2/26/2009	7/29/2008	212	1	RODOLFO MARTINEZ DBA LA MORENITA MUSICAL	2210 E WASHINGTON	INDIANAPOLIS
2009	2/26/2009	2/23/2007	734	2	CIBER SATELLITE	8205 DAMASCUS CIR STE B	LOUISVILLE
2009	2/26/2009	1/18/2008	405	1	ECLIPSE SATELLITE	10028 EAST MONTEREY RD	INDIANAPOLIS
2009	2/26/2009	1/16/2009	41	0	EASY DISH LLC	167 LAURIE VALLEE	LOUISVILLE
2009	2/26/2009	10/27/2008	122	0	ALBERTO VASQUEZ DBA TV SATELLITE 08	6633 HIGHLAND GREENS DR STE 103G	WEST CHESTER
2009	3/24/2009	9/5/2007	566	2	PARAV CORPORATION	5344 JIMMY CARTER BLVD STE 5	NORCROSS
2009	3/24/2009	12/10/2008	104	0	A&G SATELLITE SERVICES INC	585 FRANKLIN RD SE STE 165	MARIETTA
2009	3/24/2009	1/8/2007	806	2	APEX SATELLITE INC	16220 SCIENTIFIC WY	IRVINE
2009	3/31/2009	1/25/2008	431	1	QUALITY TIME USA LLC	3008 E 27TH AVE	TAMPA
2009	3/31/2009	5/29/1997	4324	12	ENTERTAINMENT PLUS INC	2414 E MATTHEWS AVE	JONESBORO
2009	3/31/2009	11/21/2007	496	1	JUAN CAMILO VIDAL DBA JC COMMUNICATIONS	4827 SPRUCE PEAK RD	CHARLOTTE
2009	3/31/2009	10/2/2003	2007	5	CEVALLOS PABLO	303 SERENITY HILLS DR	MONROE
2009	3/31/2009	8/7/2003	2063	6	O V 2000 INC DBA INTERNATIONAL TV	14155 BUNBRITTON LN STE 1206	CHARLOTTE
2009	3/31/2009	3/21/2008	375	1	CARITINA ORTIZ DBA CCA COMMUNICATIONS	1720 B N FAYETTEVILLE STREET	ASHEBORO
2009	3/31/2009	7/11/2007	629	2	MAGICTECH COMMUNICATIONS LLC	7001 PEACHTREE INDUSTRIAL BLVD. SUITE 420 E	NORCROSS
2009	4/9/2009	2/22/2007	777	2	G O J SATELLITE	7429 CLIFF COTTAGE DR	JACKSONVILLE
2009	4/13/2009	6/27/2007	656	2	MARIO RAMIREZ DBA MUNDO SATELLITE	234 MORRELL RD	KNOXVILLE
2009	4/15/2009	2/20/2009	54	0	JAGTAR SINGH BRAR DBA UNIVERSAL SATELLITE NETWORK	2016 MAGDELENA AVE	BAKERSFIELD
2009	5/1/2009	1/25/2006	1192	3	DIRECT PROMOTIONS INC	7812 MELONCON COVE	AUSTIN
2009	6/17/2009	5/17/2008	396	1	RAUL CANO DBA DIGITAL OUTLET	1323 W JEFFERSON ST	JOLIET
2009	6/17/2009	4/23/2007	786	2	JEFFREY R RUBINO DBA PRECISION SATELLITE	1020 N PENN ST	ABERDEEN
2009	6/17/2009	12/18/2008	181	0	LUGARDA LLC DBA EPIC MARKETING	10576 SAGE VISTA LN	CEDAR HILLS
2009	6/17/2009	11/1/2007	594	2	DIONICIO GARCIA LUIS DBA DISCOTECA MEXICO	2103 CENTRAL AVE	MODESTO
2009	6/22/2009	10/18/2005	1343	4	AMERICASAT INTERNATIONAL INC	9600 NW 38TH ST SUITE 210	MIAMI
2009	7/6/2009	8/14/2008	326	1	JABRA WIRELESS INC	8714 RICHMOND HWY	ALEXANDRIA
2009	7/7/2009	12/10/1999	3497	10	KR COMM LLC	2205 KENMORE AVE	BUFFALO
2009	8/3/2009	10/29/1998	3931	11	CV PRODUCTIONS	2913 W WARNER AVE	MISSION VIEJO
2009	8/3/2009	8/2/2005	1462	4	A & A SATELLITES LLC	1519 N WELLS	FORT WAYNE
2009	8/3/2009	3/20/2002	2693	7	UNITED SATELLITE GROUP INC	562 N GRAND AVE STE C	NOGALES
2009	8/3/2009	2/2/2006	1278	4	M & N SATELLITE SYSTEMS INC DBA ON COM COMMUNICATIONS	1928 RANDOLPH RD STE 207	CHARLOTTE

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TX 102-014055

TX	75034	(214) 493-0871	24	5	21674291	1091704	Echo	DAN NGUYEN	WEST REGION		2/20/2009	2/20/2009	2/20/2009
TX	79109	(806) 359-3476	1411	0	14642216	676362	Echo	JOHN STURGEON	WEST REGION		2/20/2009	2/20/2009	2/20/2009
MI	48043	(586) 468-3176	406	5	1626508	906176	CVS	BRUCE BRAZEN	EAST REGION		2/20/2009	2/20/2009	2/20/2009
UT	84604	(801) 221-0222	75261	8169	712127	260773	RSI	SEAN CLARK	WEST REGION		2/20/2009	2/20/2009	2/20/2009
NY	11542	(516) 801-4865	211	137	21263560	1050941	Echo	CHRISTINA CHAVEZ	EAST REGION		2/19/2009	2/19/2009	2/19/2009
IN	47904	(765) 420-9973	392	106	13793772		CVS	GABRIEL VILLEGAS	EAST REGION			2/26/2009	2/26/2009
IN	46526	(574) 534-9684	133	5	18719549		CVS	JOSE REYES	EAST REGION			2/26/2009	2/26/2009
MI	49509	(888) 711-5550	171	6	18093025		CVS	JOSE MONTES	EAST REGION			2/26/2009	2/26/2009
IN	46517	(574) 875-8527	904	178	18621139		CVS	SOFIA MOSQUEDA	EAST REGION			2/26/2009	2/26/2009
IN	46143	(317) 536-8505	310	0	15851702		CVS	PARMINDER SINGH	EAST REGION			2/26/2009	2/26/2009
IN	46201	(317) 423-2855	13	22	21175437		CVS	ESAU CEBALLOS	EAST REGION			2/26/2009	2/26/2009
KY	40228	(502) 235-0729	1135	11	17489921		CVS	JOSE GUTIERREZ	EAST REGION			2/26/2009	2/26/2009
IN	46235	(317) 956-7629	649	178	20439852		CVS	ARTEMIO RUIZ	EAST REGION			2/26/2009	2/26/2009
KY	40223	(502) 435-4686	250	81	20924979		CVS	FOAD IBRAHIM	EAST REGION			2/26/2009	2/26/2009
OH	45069	(866) 420-9528	20	42	21550903		CVS	ALBERTO VASQUEZ	EAST REGION			2/26/2009	2/26/2009
GA	30093	(678) 571-1886	1134	81	19334881	906373	Echo	SHAIL PATEL	EAST REGION		3/28/2009	3/28/2009	3/28/2009
GA	30067	(770) 310-8925	21	229	21730281	1096679	Echo	MARIA A GONZALEZ	EAST REGION		3/28/2009	3/28/2009	3/28/2009
CA	92618	(949) 521-6000	3774	2251	17089405		RSI	TARYN TURNER	WEST REGION		3/28/2009	3/28/2009	3/28/2009
FL	33605	(813) 480-5528	52	3	20453781	963299	DOW	STHARSKY ALVAREZ	EAST REGION		3/31/2009	3/31/2009	3/31/2009
AR	72401	(870) 933-8099	4	0	27144		DOW	NATHAN HOGAN	EAST REGION		3/31/2009	3/31/2009	3/31/2009
NC	28278	(704) 361-0191	71	8	20067644		DOW	JUAN VIDAL	EAST REGION		3/31/2009	3/31/2009	3/31/2009
NC	28110	(704) 507-0884	139	20	2478723		DOW	CEVALLOS PABLO	EAST REGION		3/31/2009	3/31/2009	3/31/2009
NC	28277	(800) 611-6623	384	101	2350946		DOW	JOSE GUERRA	EAST REGION		3/31/2009	3/31/2009	3/31/2009
NC	27203	(336) 626-5777	151	30	20691674		DOW	CARITINA ORTIZ	EAST REGION		3/31/2009	3/31/2009	3/31/2009
GA	30309	(404) 403-9827	112	81	18791932		DOW	JUAN CLEVES	EAST REGION		3/31/2009	3/31/2009	3/31/2009
FL	32244	(904) 866-9248	56	21	17453349	826990	DOW	OSCAR SALCEDO	EAST REGION		4/9/2009	4/9/2009	4/9/2009
TN	37919	(865) 262-8269	869	2	18664988		DOW	MARIO RAMIREZ	EAST REGION		4/13/2009	4/13/2009	4/13/2009
CA	93313	(661) 836-3474	329	16	986366	1062286	Echo	JAGTAR SINGH BRAR	WEST REGION		4/15/2009	4/15/2009	4/15/2009
TX	78735	(949) 279-3456	4348	1709	14233225	650584	Echo	MOSTAFA RAD	WEST REGION		5/1/2009	5/1/2009	5/1/2009
IL	60435	(815) 725-4900	609	313	20889099	1048749	CVS	RAUL CANO	WEST REGION		6/17/2009	6/17/2009	6/17/2009
SD	57401	(605) 216-4809	173	0	18264820	1113905	Echo	JEFF RUBINO	EAST REGION		6/17/2009	6/17/2009	6/17/2009
UT	84062	(801) 722-5599	1197	593	20408361		RSI	PAUL CHEESMAN	EAST REGION		6/17/2009	6/17/2009	6/17/2009
CA	95358	(209) 602-3269	559	197	19869189	930868	Echo	DIONICIO GARCIA LUIS	WEST REGION		6/17/2009	6/17/2009	6/17/2009
FL	33178	(305) 675-1617	591	280	13555145	607506	Echo	NESTOR OLIVARES	EAST REGION		6/22/2009	6/22/2009	6/22/2009
VA	22309	(703) 201-1704	6	104	21231485	1047706	Echo	TALAL YOUSAF	EAST REGION		7/6/2009	7/6/2009	7/6/2009
NY	14216	(716) 871-9458	918	205	475871	59978	Echo	KEITH RYAN	EAST REGION		7/7/2009	7/7/2009	7/7/2009
CA	92691	(714) 245-9470	120	12	19544	42101	Echo	CARLOS VALDEZ	WEST REGION		8/3/2009	8/3/2009	8/3/2009
IN	46808	(260) 422-3023	496	85	13049845	754518	CVS	ADRIANA VIDALES	EAST REGION		8/3/2009	8/3/2009	8/3/2009
AZ	85621	(888) 599-3474	394	359	1310772	193621	Echo	JAMES CASON	WEST REGION		8/3/2009	8/3/2009	8/3/2009
NC	28207	(704) 309-8293	834	172	2381455	654132	DOW	NAYLA BITAR	EAST REGION		8/3/2009	8/3/2009	8/3/2009

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TX 102-014056

CANCELLED WORKORDERS	BLAKE VANEMST	2/20/2009	2/20/2009	2/24/2009	2/23/2009	CANCELLED WORKORDERS
SSN	BLAKE VANEMST	2/20/2009	2/20/2009	2/24/2009	2/23/2009	SSN
CHURN	BLAKE VANEMST	2/20/2009	2/20/2009	2/24/2009	2/23/2009	CHURN
CHURN	BLAKE VANEMST	2/20/2009	2/20/2009	2/24/2009	2/23/2009	CHURN
SSN	BLAKE VANEMST	2/19/2009	2/19/2009	2/24/2009	2/23/2009	SSN
10.4	CVS	NA			2/26/2009	DUPE CREDIT CARD
10.4	CVS	NA			2/26/2009	DUPLICATE ACCOUNTS- THEIR RESEARCH
10.4	CVS	NA			2/26/2009	DUPLICATE ACCOUNTS- THEIR RESEARCH
10.4	CVS	NA			2/26/2009	DUPE CREDIT CARD
DUPLICATE ACCOUNTS	CVS	NA			2/26/2009	DUPLICATE ACCOUNTS
10.4	CVS	NA			2/26/2009	MOVERS
10.4	CVS	NA			2/26/2009	DUPE CREDIT CARD
10.4	CVS	NA			2/26/2009	DUPE CREDIT CARD
10.4	CVS	NA			2/26/2009	DUPLICATE ACCOUNTS- THEIR RESEARCH
Mover Fraud	BLAKE VANEMST	3/28/2009	3/28/2009	3/28/2009	3/28/2009	INVALID DISH MOVERS
SSN	BLAKE VANEMST	3/28/2009	3/28/2009	3/28/2009	3/28/2009	SSN
TCPA	BLAKE VANEMST	3/28/2009	3/28/2009	3/28/2009	3/28/2009	TCPA VIOLATIONS
Mover Fraud	BLAKE VANEMST	3/31/2009	3/31/2009	3/31/2009	3/31/2009	INVALID DISH MOVERS
Mover Fraud	BLAKE VANEMST	3/31/2009	3/31/2009	3/31/2009	3/31/2009	INVALID DISH MOVERS
Mover Fraud	BLAKE VANEMST	3/31/2009	3/31/2009	3/31/2009	3/31/2009	INVALID DISH MOVERS
Mover Fraud	BLAKE VANEMST	3/31/2009	3/31/2009	3/31/2009	3/31/2009	INVALID DISH MOVERS
Mover Fraud	BLAKE VANEMST	3/31/2009	3/31/2009	3/31/2009	3/31/2009	INVALID DISH MOVERS
Mover Fraud	BLAKE VANEMST	3/31/2009	3/31/2009	3/31/2009	3/31/2009	INVALID DISH MOVERS
Mover Fraud	BLAKE VANEMST	3/31/2009	3/31/2009	3/31/2009	3/31/2009	INVALID DISH MOVERS
Mover Fraud	BLAKE VANEMST	3/31/2009	3/31/2009	3/31/2009	3/31/2009	INVALID DISH MOVERS
Mover Fraud	BLAKE VANEMST	4/9/2009	4/9/2009	4/9/2009	4/9/2009	INVALID DISH MOVERS
Mover Fraud	BLAKE VANEMST	4/13/2009	4/13/2009	4/13/2009	4/13/2009	INVALID DISH MOVERS
Mover Fraud	BLAKE VANEMST	4/15/2009	4/15/2009	4/15/2009	4/15/2009	INVALID DISH MOVERS
DUPLICATE ACCOUNTS	BLAKE VANEMST	5/1/2009	5/1/2009	5/1/2009	5/1/2009	DUPLICATE ACCOUNTS
SSN	BLAKE VANEMST	6/17/2009	6/17/2009	6/17/2009	6/17/2009	SSN
DUPLICATE ACCOUNTS	BLAKE VANEMST	6/17/2009	6/17/2009	6/17/2009	6/17/2009	DUPLICATE ACCOUNTS
DUPLICATE ACCOUNTS	BLAKE VANEMST	6/17/2009	6/17/2009	6/17/2009	6/17/2009	DUPLICATE ACCOUNTS SSN
DUPLICATE ACCOUNTS	BLAKE VANEMST	6/17/2009	6/17/2009	6/17/2009	6/17/2009	DUPLICATE ACCOUNTS.SSN
SSN	BLAKE VANEMST	6/22/2009	6/22/2009	6/23/2009	6/23/2009	SSN
CANCELLED WORKORDERS	BLAKE VANEMST	7/6/2009	7/6/2009	7/6/2009	7/6/2009	CANCELLED WORKORDERS/ DUPLICATES
CHURN	BLAKE VANEMST	7/7/2009	7/7/2009	7/7/2009	7/7/2009	FLIPPING TO DIRECT TV (LEGAL REQUEST)
FAILURE TO PROMOTE	BLAKE VANEMST	8/3/2009	8/3/2009	8/3/2009	8/3/2009	FAILURE TO PROMOTE SSN, DUPLICATE
DUPLICATE ACCOUNTS	BLAKE VANEMST	8/3/2009	8/3/2009	8/3/2009	8/3/2009	DUPLICATE ACCOUNTS
DUPLICATE ACCOUNTS	BLAKE VANEMST	8/3/2009	8/3/2009	8/3/2009	8/3/2009	DUPLICATE ACCOUNTS SSN
Mover Fraud	BLAKE VANEMST	8/3/2009	8/3/2009	8/3/2009	8/3/2009	INVALID DISH MOVERS

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SLC_ DNC_Investigation 01-014795
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TX 102-014057

2009	8/14/2009	12/10/2002	2439	7	RPM TECHNOLOGIES & SATELLITE LP	3600 SHIRE BLVD STE 210	RICHARDSON
2009	9/1/2009	5/22/2008	467	1	SUNL IMPORTS INC	11252 HARRY HINES BLVD STE 302	DALLAS
2009	9/1/2009	3/18/2009	167	0	DAVID GOMES DBA DAVES SERVICE & REPAIRS	451 GLASS LN	MODESTO
2009	9/18/2009	10/21/1998	3985	11	DAYLE & SONS INC DBA FALCONS SATELLITE	270 S FEDERAL BLVD	DENVER
2009	9/22/2009	4/23/2002	2709	7	FELIX BARRIENTOS DBA DIRECT DIGITAL SERVICES	2363 S 13TH ST	MILWAUKEE
2009	10/15/2009	2/23/2007	965	3	SKY 1 INC	1729 E SILVER SPRINGS BLVD STE 4	OCALA
2009	10/15/2009	3/9/2007	951	3	SKYPROTEK INC	14637 LEE HWY STE 106	CENTREVILLE
2009	10/15/2009	9/5/2007	771	2	DEMERCADO ENTERPRISES INC DBA ACCUSAT COMMUNICATIONS DBA DIRECTDISH4U	8250 ALPINE AVE STE H	SACRAMENTO
2009	11/6/2009	11/8/2005	1459	4	UNIVERSAL SATELLITE LLC	1405 W 9000 S 84088	WEST JORDAN
2009	11/6/2009	8/22/2003	2268	6	LA ACTIVATIONS INC DBA DIRECT SATELLITE SALES DBA MYDISHPRO	1241 E DYER RD STE 110	SANTA ANA
2009	11/6/2009	6/12/2008	512	1	CALL TO CONNECT LLC	200 COMMONWEALTH CT STE 102	CARY
2009	12/9/2009	3/20/2000	3551	10	HAPPY ELECTRONICS	8400 WESTCHESTER PIKE	UPPER DARBY
2009	12/21/2009	8/21/2003	2314	6	DISH STAR COMMUNICATIONS INC	106 N EAST 44 AVE	OCALA
2010	1/12/2010	1/5/2009	372	1	NEWSKY SATELLITE INC	2618 W MAIN ST	ALHAMBRA
2010	1/12/2010	10/13/2008	456	1	STYLOS SATELLITE LLC	275 CHESTNUT ST	NEWARK
2010	1/12/2010	5/7/2009	250	1	CONNECTUS WIRELESS	3225 GRANDE VISTA DR	NEWBURY PARK
2010	1/12/2010	5/30/2007	958	3	SKYLITE COMMUNICATIONS	310 S MILPITAS BLVD	MILPITAS
2010	1/22/2010	4/29/2009	268	1	LUIS MOLINA DBA DISH COMMUNICATION MOLINA LLC	2729 DEHOOP AVE SW	WYOMING
2010	1/22/2010	12/8/2008	410	1	ZHIRIK TER GHAHRAMANYAN DBA DISH FOR YOU	2221 W OLIVE AVE	BURBANK
2010	1/26/2010	4/8/2009	293	1	LJW SATELLITE LLC	231 N ALMA SCHOOL RD	MESA
2010	1/26/2010	4/15/2004	2112	6	DP ENTERPRISES LLC	1040 W JERICHO TPKE	SMITHTOWN
2010	2/12/2010	11/30/1998	4092	11	DIVERSIFIED MARKETING INC	703 CAMPBELLSVILLE RD	COLUMBIA
2010	2/12/2010	8/15/2001	3103	9	FUTURO TELEVISION INC	488 S LINDEN ST	CORNELIUS
2010	2/12/2010	8/21/2007	906	2	JAN R KISH INC DBA D & R TIRES & AUTOMOTIVE	302 N HWY 27	MINNEOLA
2010	2/12/2010	12/10/2008	429	1	PREFERRED SATELLITE LLC	18630 BURBANK BLVD	TARZANA
2010	2/12/2010	12/16/1997	4441	12	COMPLEX TV	4958 WOODMAN AVE	SHERMAN OAKS
2010	2/12/2010	8/16/2002	2737	7	CARLOS LIMON	171 W COUNTRY CLUB RD	MORAVIAN FALLS
2010	2/12/2010	5/13/2004	2101	6	YU JING WEN DBA WANS DIGITAL CENTER	1914 16TH ST	SACRAMENTO
2010	2/12/2010	9/4/1997	4544	12	JAMES MOORE DBA SATELLITE SPECIALISTS	1680 PHOENIX BLVD	ATLANTA
2010	3/4/2010	7/26/2004	2047	6	KYUNG HO CHA DBA ROSWELL TV	1530 OLD ALABAMA RD	ROSWELL
2010	3/4/2010	10/2/2007	884	2	DISH PROMOTION CENTER INC	2450 LOUISIANA	HOUSTON
2010	3/4/2010	5/30/1997	4661	13	RICK HARVEY DBA TCI MINISAT LLC	368 W PIKE ST	LAWRENCEVILLE
2010	3/19/2010	5/12/1999	3964	11	ALEJO CARRASCO DBA UNISAT INTERNATIONAL	2544 BURLWOOD DR	MODESTO
2010	3/19/2010	12/31/2001	3000	8	AMBERWOOD ELECTRIC LLC DBA MR LIGHTBULB	226 N 3920 W	HURRICANE
2010	3/19/2010	12/4/2000	3392	9	DISHSTAR CORP	3919 5TH AVE	BROOKLYN
2010	3/19/2010	7/28/2009	234	1	S & Y USED APPLIANCES INC	8712 RICHMOND HWY	ALEXANDRIA
2010	3/19/2010	12/14/2001	3017	8	SATELLITE & ANTENNA MILLENIUM INC	7223 LEE HWY	FALLS CHURCH
2010	3/19/2010	3/11/2002	2930	8	WIRELESS LINK LLC	5 PADANARAM RD	DANBURY
2010	3/19/2010	6/12/2007	1011	3	SKIES DIRECT CORPORATION	16972 SW 142 PL	MIAMI
2010	4/16/2010	2/18/2005	1883	5	JENNIFER AMICO DBA CAPITAL SATELLITES TV	1201 CHESTNUT AV	TRENTON
2010	4/16/2010	8/14/2009	245	1	LIANGFA HUANG DBA CHINESE SATLLITE	868 WEBSTER ST	OAKLAND
2010	4/22/2010	9/23/2004	2037	6	I STOP CELLULAR & SATELLITE INC	7311 SAN RAMON DR	HOUSTON
2010	4/23/2010	7/14/2006	1379	4	TELOLINE CORP	1181 N STATE RD 7	HOLLYWOOD
2010	4/23/2010	1/26/2010	87	0	SAINI SATELLITE INC	7050 MARSHALL RD	UPPER DARBY
2010	4/23/2010	7/27/2007	1001	3	DISHN IT OUT LLC	3927 W DEER HORN DR	RIVERTON
2010	5/7/2010	9/21/2005	1689	5	AMERICAN SATELLITE INC	1660 HOTEL CIR N	SAN DIEGO
2010	5/7/2010	9/11/2008	603	2	AVNER RIETTI DBA RIETTI COMMUNICATIONS	1119 COLONY CIR	MARIETTA
2010	5/7/2010	10/9/2001	3132	9	JOHNNY E CRAVENS DBA DIGITAL CONCEPTS	721 E MAIN ST	SANTA MARIA
2010	5/7/2010	7/29/2008	647	2	DISH ALLIANCE INC	3220 FM 1960 RD W	HOUSTON
2010	6/2/2010	12/13/2004	1997	5	TRUE COMMUNICATIONS INC	1015 E ALGONQUIN RD	DES PLAINES
2010	6/2/2010	11/1/2004	2039	6	CONNEX INC	1306 HWY 62 65 N	HARRISON
2010	6/2/2010	10/15/1997	4613	13	ALMOND HARDWARE CO	415 W MAIN ST	ALBEMARLE
2010	6/2/2010	5/24/2007	1105	3	WILSON GRISALES DBA BOGOTA COMMUNICATIONS	3433 4TH AVE S	MINNEAPOLIS
2010	6/2/2010	6/16/2003	2543	7	CESAR ZAMPIERI DBA PLANET SATELLITE	1035 BEDFORD ST	ABINGTON
2010	6/24/2010	5/8/2001	3334	9	SVDS CONNECTIONS	16550 E HIALEAH DR	CENTENNIAL
2010	6/24/2010	12/31/2004	2001	5	ANAHEIM WORLD PAGING CELLULAR AND SAT	1773 W LINCOLN AVE	ANAHEIM
2010	6/24/2010	1/4/2006	1632	4	JOY & BRIGHT COMMUNICATIONS INC	134 MYER ST	HACKENSACK
2010	6/24/2010	1/1/2009	539	1	GRWLV INC	3100 BRIGHTON 7TH ST	BROOKLYN
2010	7/19/2010	7/16/2002	2925	8	VP SATELLITE SERVICES LLC	240 E RTE 130 S	BURLINGTON
2010	7/19/2010	8/31/2009	322	1	I NEED A DISH INC	7837 W SAMPLE RD	CORAL SPRINGS
2010	7/19/2010	11/1/2000	3547	10	FUTURE SATELLITE COMMUNICATIONS	1237 E BEAMER ST	WOODLAND
2010	7/19/2010	1/30/2007	1266	3	NEWAVE ENTERPRISES LLC DBA NEWAVE SATELLITE	695 N 3862 E	RIOBY
2010	7/19/2010	11/12/2008	614	2	AGUSTIN CASTANEDA DBA LAS CRUSES SATELLITE TV	2804 MORIN CT	BAKERSFIELD
2010	7/19/2010	12/3/1999	3881	11	PEGGY L SCHUTZIUS DBA SKYS UNLIMITED	188 CREE TRL	MAYNARD
2010	8/5/2010	6/30/2003	2593	7	BISM INC DBA BISM MINI MART	168 CHRISTOPHER COLUMBUS DR	JERSEY CITY
2010	8/5/2010	11/10/2009	268	1	SOLOLAKI CORP	2268 E 15TH ST	BROOKLYN
2010	8/5/2010	5/10/2010	87	0	KESTER COLLINS DBA KESTER COLLINS TV	1320 L ST	MODESTO
2010	8/5/2010	6/7/2007	1155	3	LONGEAR INC	701 BREA CANYON RD	WALNUT
2010	8/5/2010	12/18/2007	961	3	L AND B ENTERPRISES DBA LANDBENT SALES	320 N HWY 59	KANSAS
2010	8/5/2010	11/15/2008	628	2	ARDIAN BRAHO DBA ALBSATELLITES	22 HUBBARDSTON RD	DORCHESTER
2010	9/2/2010	5/5/2003	2677	7	MNS INTERNATIONAL INC DBA GURU CELLULAR COM	14503 SMITH BRIDGE LN	SUGAR LAND

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TX 102-014058

TX	75042	(972) 235-5003	10383	12356	1771051	241970	Echo	MANUEL OLIVAREZ	WEST REGION		8/14/2009	8/14/2009	8/14/2009
TX	75229	(877) 242-7231	28	175	20900785	1010359	Echo	ALI AKBAR	EAST REGION		9/2/2009	9/2/2009	9/2/2009
CA	95356	(209) 495-5713	0	369	22177430		AMERICAN WIRELESS	DAVID GOMES	WEST REGION		9/1/2009	9/1/2009	9/1/2009
CO	80219	(303) 727-8554	1394	258	14319	41682	RSI	DAVID FALCON	WEST REGION		9/18/2009	9/18/2009	9/18/2009
WI	53215	(414) 383-3601	213	439	1361152	196768	MIDSTATE/DOW	FELIX BARRIENTOS	WEST REGION		9/22/2009	9/22/2009	9/22/2009
FL	34470	(269) 209-6872	50	3	17467145	827376	Echo	EFRAIN MERCHAN	EAST REGION		10/15/2009	10/15/2009	10/15/2009
VA	20121	(703) 973-6569	605	361	17585783	836243	Echo	HOLLY CHEN	EAST REGION		10/15/2009	10/15/2009	10/15/2009
CA	95826	(916) 736-9901	12	498	13539890	888848	RSI	TEKLA DEMERCADO	WEST REGION		10/15/2009	10/15/2009	10/15/2009
UT	84088	(801) 706-2625	187	607	13692472	616158	Echo	RICHARD FERGUSON	WEST REGION		11/6/2009	11/6/2009	11/6/2009
CA	92705	(800) 383-4314	6711	20350	2410545	307052	RSI	RUSSELL BARNETT	WEST REGION		11/6/2009	11/6/2009	11/6/2009
NC	27511	(919) 439-2931	718	7341	20977026	1018658	Echo	PETER ZIMMERMANN	EAST REGION		11/6/2009	11/6/2009	11/6/2009
PA	19082	(610) 789-3300	258	439	526183	62687	Echo	MANJIT SINGH	EAST REGION		12/9/2009	12/10/2009	12/10/2009
FL	34470	(269) 719-7480	709	162	2403524	382001	CVS	CARMENZA PINZON	EAST REGION		12/22/2009	12/22/2009	12/22/2009
CA	91801	(626) 802-5223	277	6	21840757	1106183	ECHO	ANGELA Y CHANG	WEST	1/13/2010	1/13/2010	1/13/2010	1/13/2010
NJ	07105	(862) 755-4494	227	0	21483785	1073408	ECHO	CRISTIANE ELL	EAST	1/13/2010	1/13/2010	1/13/2010	1/13/2010
CA	91320	(805) 480-4888	359	7	22411648	1162357	ECHO	JOHN SCULLY	WEST	1/13/2010	10/14/1919	1/13/2010	1/13/2010
CA	95035	(408) 934-9349	150	4	7227	477812	ECHO	IDREES MUNIR	WEST	1/13/2010	1/13/2010	1/13/2010	1/13/2010
MI	49509	(616) 532-4143	1495	83	17584971	1159561	CVS	LUIS MOLINA	EAST	1/25/2010	1/25/2010	1/25/2010	1/25/2010
CA	91506	(818) 482-3702	472	7	21718795	1096091	ECHO	ZHIRIK TER GHAKRAMANYAN	WEST	1/25/2010	1/25/2010	1/25/2010	1/25/2010
AZ	85201	(480) 231-1731	994	214	22275345	1150875	ECHO	FRED ARNETT	WEST	1/26/2010	1/26/2010	1/26/2010	1/26/2010
NY	11787	(800) 315-0788	33505	2066	10361275	790027	ECHO	MIKE TRIMARCO	EAST	1/26/2010	1/26/2010	1/26/2010	1/26/2010
KY	42728	(270) 384-9010	379	40	53131	25855	ECHO	ERIC HADLEY	EAST	2/12/2010	2/12/2010	2/12/2010	2/12/2010
OR	97113	(503) 954-8372	12	0	999742	167038	ECHO	GRACIELA RODALES	EAST	2/12/2010	2/12/2010	2/12/2010	2/12/2010
FL	34715	(352) 394-0023	79	4	19187148	898764	ECHO	DEVINDRA UMADAT	EAST	2/12/2010	2/12/2010	2/12/2010	2/12/2010
CA	91356	(323) 333-3639	163	8	21730002	1096673	ECHO	BORIS TASHLITSKY	WEST	2/12/2010	2/12/2010	2/12/2010	2/12/2010
CA	91423	(818) 264-3994	93	8	83403	259783	ECHO	ANATOLII BYDEXSKIY	WEST	2/12/2010	2/12/2010	2/12/2010	2/12/2010
NC	28654	(336) 838-4460	467	20	1560726		DOW	CARLOS LIMON	EAST	2/12/2010	2/12/2010	2/12/2010	2/12/2010
CA	95811	(916) 455-3898	135	3	10489164	390528	ECHO	YU JING WEN	WEST	2/12/2010	2/12/2010	2/12/2010	2/12/2010
GA	30349	(770) 477-1030	233	0	64379	27654	ECHO	JAMES MOORE (MICK)	EAST	2/12/2010	2/12/2010	2/12/2010	2/12/2010
GA	30076	(404) 643-8268	196	0	10866959	415896	ECHO	KYUNG HO CHA	EAST	3/4/2005	3/4/2005	3/4/2005	3/4/2005
TX	77006	(713) 292-7835	795	68	19612645		RSI	SUONG HUYNH	EAST	3/4/2005	3/4/2005	3/4/2005	3/4/2005
GA	30045	(770) 995-9473	203	98	7684	1194073	DOW	RICKEY HARVEY	EAST	3/4/2005	3/4/2005	3/4/2005	3/4/2005
CA	95355	(209) 238-3626	128	45	356857	53072	ECHO	ALBJO CARRASCO	WEST	3/19/2010	3/19/2010	3/19/2010	3/19/2010
UT	84737	(435) 668-8288	16	7	1450345	712327	RSI	ADAM C BAIR	WEST	3/19/2010	3/19/2010	3/19/2010	3/19/2010
NY	11232	(718) 369-2403	476	129	733406	617926	ECHO	VADIM BOUGAEV	EAST	3/19/2010	3/19/2010	3/19/2010	3/19/2010
VA	22309	(703) 360-2120	72	77	22879425	1198431	ECHO	HIRA ASGHAR	EAST	3/19/2010	3/19/2010	3/19/2010	3/19/2010
VA	22046	(703) 532-6000	36	26	487288	175090	ECHO	ARTUR MEHILLI	EAST	3/19/2010	3/19/2010	3/19/2010	3/19/2010
CT	06810	(203) 792-5000	502	87	1297533	192809	ALL SYSTEMS	ARJUMAND SHAH	EAST	3/19/2010	3/19/2010	3/19/2010	3/19/2010
FL	33177	(888) 285-0596	74	17	18611228	877400	ECHO	ANDRES GOLINDANO	EAST	3/19/2010	3/19/2010	3/19/2010	3/19/2010
NJ	08611	(609) 392-6555	688	153	12005109	501276	ECHO	JENNIFER AMICO	EAST	4/16/2010	4/16/2010	4/16/2010	4/16/2010
CA	94607	(510) 992-9813	87	76	22947694	1205235	ECHO	DAVID HUANG	WEST	4/16/2010	4/16/2010	4/16/2010	4/16/2010
TX	77083	(281) 988-6600	125	19	10167753		RSI	AHMED BHATTY	EAST	4/22/2010	4/22/2010	4/22/2010	4/22/2010
FL	33021	(954) 894-6181	6	0	15537157	728620	ECHO	JUAN CASTANEDA	EAST	4/23/2010	4/23/2010	4/23/2010	4/23/2010
PA	19082	(610) 203-7575	0	67	23732421	1264868	ECHO	AMRIT KAUR	EAST	4/23/2010	4/23/2010	4/23/2010	4/23/2010
UT	84065	(801) 915-6794	160	1	18996183	891803	ECHO	CHASE OSTLER	EAST	4/23/2010	4/23/2010	4/23/2010	4/23/2010
CA	92108	(858) 699-7161	38397	9381	13375148	1139287	ECHO	TODD M DIROBERTO	WEST	5/10/2010	5/10/2010	5/10/2010	5/10/2010
GA	30068	(706) 773-0700	212	77	21344681	1060028	ECHO	AVNER RIEFTI	EAST	5/10/2010	5/10/2010	5/10/2010	5/10/2010
CA	93454	(805) 739-1744	233	31	1077293	192851	ECHO	JOHNNY F CRAVENS	WEST	5/10/2010	5/10/2010	5/10/2010	5/10/2010
TX	77068	(713) 530-3474	51	0	19541760	1129266	ECHO	KHALED S MASSOUD	EAST	5/10/2010	5/10/2010	5/10/2010	5/10/2010
IL	60016	(773) 229-0200	198	154	11605853		CVS	ANDEZEJ DOMANOWSKI	EAST	6/2/2010	6/2/2010	6/2/2010	6/2/2010
AR	72601	(870) 743-2550	64	95	11391469	456385	ECHO	BILL WALKER	EAST	6/2/2010	6/2/2010	6/2/2010	6/2/2010
NC	28001	(704) 982-4712	44	22	65076	29306	ECHO	CHRIS ALMOND	EAST	6/2/2010	6/2/2010	6/2/2010	6/2/2010
MN	55408	(612) 605-8770	38	3	18378942	867860	ECHO	BAIRON ANDRADE	EAST	6/2/2010	6/2/2010	6/2/2010	6/2/2010
MA	02351	(508) 967-6705	215	96	2181821	287479	ECHO	CESAR ZAMPIERI	EAST	6/2/2010	6/2/2010	6/2/2010	6/2/2010
CO	80015	(303) 564-0305	152	149	865990	257456	RSI	ALIAXSANDR PRUDNUKAU	WEST	6/24/2010	6/24/2010	6/24/2010	6/24/2010
CA	92801	(714) 772-0411	220	171	11391475	456387	ECHO	NAHIDA ALKHAIRAT	WEST	6/24/2010	6/24/2010	6/24/2010	6/24/2010
NJ	07601	(201) 840-8833	171	76	14082735	642507	ECHO	BYUNG NAM RHHM	EAST	6/24/2010	6/24/2010	6/24/2010	6/24/2010
NY	11235	(716) 543-5152	33	37	22296964	1151524	ECHO	MIKHAIL GANDMAN	WEST	6/24/2010	6/24/2010	6/24/2010	6/24/2010
NJ	8016	(609) 424-6429	229	85	1501193	615179	ECHO	HASH PATEL	EAST	7/19/2010	7/19/2010	7/19/2010	7/19/2010
FL	33065	(866) 605-1228	12	140	23016972	1210377	ECHO	AL RAY RUFFIN	EAST	7/19/2010	7/19/2010	7/19/2010	7/19/2010
CA	95776	(530) 662-7477	307	195	704457	1090609	RSI	YADIRA SANDOVA	WEST	7/19/2010	7/19/2010	7/19/2010	7/19/2010
ID	83442	(208) 968-0355	117	183	17275359		RSI	STEED NELSON	EAST	7/19/2010	7/19/2010	7/19/2010	7/19/2010
CA	93304	(375) 373-8058	503	6	21613213		RSI	AGUSTIN CASTANEDA	WEST	7/19/2010	7/19/2010	7/19/2010	7/19/2010
AR	72444	(870) 647-3109	180	114	472384	947606	ECHO	PEGGY L SCHUTZJUS	EAST	7/19/2010	7/19/2010	7/19/2010	7/19/2010
NJ	07302	(201) 303-7616	168	86	2222153	290780	ECHO	MUHAMMAD IQBAL	EAST	8/5/2010	8/5/2010	8/5/2010	8/5/2010
NY	11229	(646) 645-3050	11	77	23393522	1241348	ECHO	ZURAB KAPANADZE	EAST	8/5/2010	8/5/2010	8/5/2010	8/5/2010
CA	95354	(209) 589-4672	0	108	24136083		RSI	KESTER COLLINS	WEST	8/5/2010	8/5/2010	8/5/2010	8/5/2010
CA	91789	(909) 590-1786	393	227	18489383	871181	ECHO	JINGXI ZHU	WEST	8/5/2010	8/5/2010	8/5/2010	8/5/2010
OK	74347	(479) 228-0043	62	33	20277092	947597	ECHO	BRANDI PRICE	EAST	8/5/2010	8/5/2010	8/5/2010	8/5/2010
MA	02125	(781) 228-1956	65	52	21625957	1087521	ECHO	ARDIAN BRAHO	EAST	8/5/2010	8/5/2010	8/5/2010	8/5/2010
TX	77478	(832) 603-4428	120	180	1888887	253821	RSI	RADHA AGGARWAL	EAST	9/2/2010	9/2/2010	9/2/2010	9/2/2010

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TX 102-014059

TCPA	BLAKE VANEMST	8/14/2009	8/14/2009	8/14/2009	8/14/2009	TCPA VIOLATIONS
DUPLICATE ACCOUNTS	BLAKE VANEMST	9/2/2009	9/2/2009	9/2/2009	9/2/2009	DUPLICATE ACCOUNTS
SSN	BLAKE VANEMST	9/1/2009	9/1/2009	9/1/2009	9/1/2009	SSN
DUPLICATE ACCOUNTS	BLAKE VANEMST	9/18/2009	9/18/2009	9/18/2009	9/18/2009	DUPLICATE ACCOUNTS/SSN
DUPLICATE ACCOUNTS	BLAKE VANEMST	9/22/2009	9/22/2009	9/22/2009	9/22/2009	DUPLICATE ACCOUNTS/SSN
CO-OP	BLAKE VANEMST	10/15/2009	10/15/2009	10/15/2009	10/15/2009	CO-OP CONFLICT OF INTEREST
DUPLICATE ACCOUNTS	BLAKE VANEMST	10/15/2009	10/15/2009	10/15/2009	10/15/2009	DUPLICATE ACCOUNTS
SSN	BLAKE VANEMST	10/15/2009	10/15/2009	10/15/2009	10/15/2009	SSN
DUPLICATE ACCOUNTS	BLAKE VANEMST	11/6/2009	11/6/2009	11/6/2009	11/6/2009	DUPLICATE ACCOUNTS
10.4	BLAKE VANEMST	11/6/2009	11/6/2009	11/6/2009	11/6/2009	TCPA VIOLATIONS, DUPLICATES, CHURN
CHURN	BLAKE VANEMST	11/6/2009	11/6/2009	11/6/2009	11/6/2009	CHURN
DUPLICATE ACCOUNTS	BLAKE VANEMST	12/9/2009	12/9/2009	12/10/2009	12/9/2009	DUPLICATE ACCOUNTS
CO-OP	BLAKE VANEMST	12/22/2009	12/22/2009	12/22/2009	12/22/2009	CO-OP CONFLICT OF INTEREST
DUPLICATE ACCOUNTS	BLAKE VAN EMST	1/13/2010	1/13/2010	1/13/2010	1/13/2010	
DUPLICATE ACCOUNTS	BLAKE VAN EMST	1/13/2010	1/13/2010	1/13/2010	1/13/2010	DUPLICATE/PHANTOM
TCPA	BLAKE VAN EMST	1/13/2010	1/13/2010	1/13/2010	1/13/2010	
CANCELLED WORKORDERS	BLAKE VAN EMST	1/13/2010	1/13/2010	1/13/2010	1/13/2010	CANCELLED WO/DUPLICATES
SSN	BLAKE VAN EMST	1/25/2010	1/25/2010	1/25/2010	1/25/2010	SSN/DUPLICATE ACCOUNTS
DUPLICATE ACCOUNTS	BLAKE VAN EMST	1/25/2010	1/25/2010	1/25/2010	1/25/2010	
10.4	BLAKE VAN EMST	1/26/2010	1/26/2010	1/26/2010	1/26/2010	UNAUTHORIZED THIRD PARTY
CHURN	BLAKE VAN EMST	1/26/2010	1/26/2010	1/26/2010	1/26/2010	
DUPLICATE ACCOUNTS	BLAKE VAN EMST	2/12/2010	2/12/2010	2/12/2010	2/12/2010	
FAILURE TO PROMOTE	BLAKE VAN EMST	2/12/2010	2/12/2010	2/12/2010	2/12/2010	
DUPLICATE ACCOUNTS	BLAKE VAN EMST	2/12/2010	2/12/2010	2/12/2010	2/12/2010	
DUPLICATE ACCOUNTS	BLAKE VAN EMST	2/12/2010	2/12/2010	2/12/2010	2/12/2010	
DUPLICATE ACCOUNTS	BLAKE VAN EMST	2/12/2010	2/12/2010	2/12/2010	2/12/2010	DUPLICATE/CO-OP
DUPLICATE ACCOUNTS	BLAKE VAN EMST	2/12/2010	2/12/2010	2/12/2010	2/12/2010	DUPLICATE/SSN
DUPLICATE ACCOUNTS	BLAKE VAN EMST	2/12/2010	2/12/2010	2/12/2010	2/12/2010	
CHURN	BLAKE VAN EMST	3/4/2005	3/4/2005	3/4/2005	3/4/2005	
DUPLICATE ACCOUNTS	BLAKE VAN EMST	3/4/2005	3/4/2005	3/4/2005	3/4/2005	
DUPLICATE ACCOUNTS	BLAKE VAN EMST	3/4/2005	3/4/2005	3/4/2005	3/4/2005	DUPLICATE/SSN
10.4	BLAKE VAN EMST	3/19/2010	3/19/2010	3/19/2010	3/19/2010	UNAUTHORIZED THIRD PARTY
DUPLICATE ACCOUNTS	BLAKE VAN EMST	3/19/2010	3/19/2010	3/19/2010	3/19/2010	
DUPLICATE ACCOUNTS	BLAKE VAN EMST	3/19/2010	3/19/2010	3/19/2010	3/19/2010	
CANCELLED WORKORDERS	BLAKE VAN EMST	3/19/2010	3/19/2010	3/19/2010	3/19/2010	CANCELLED WO/DUPLICATES
DUPLICATE ACCOUNTS	BLAKE VAN EMST	3/19/2010	3/19/2010	3/19/2010	3/19/2010	UNAUTHORIZED THIRD PARTY
DUPLICATE ACCOUNTS	BLAKE VAN EMST	3/19/2010	3/19/2010	3/19/2010	3/19/2010	UNAUTHORIZED THIRD PARTY
DUPLICATE ACCOUNTS	BLAKE VAN EMST	3/19/2010	3/19/2010	3/19/2010	3/19/2010	UNAUTHORIZED THIRD PARTY
DUPLICATE ACCOUNTS	BLAKE VAN EMST	4/16/2010	4/16/2010	4/16/2010	4/16/2010	DUPLICATE/UNAUTHORIZED THIRD PARTY/CANCELLED WORK ORDERS
DUPLICATE ACCOUNTS	BLAKE VAN EMST	4/16/2010	4/16/2010	4/16/2010	4/16/2010	
DUPLICATE ACCOUNTS	BLAKE VAN EMST	4/22/2010	4/22/2010	4/22/2010	4/22/2010	DUPLICATE/UNAUTHORIZED THIRD PARTY/CANCELLED WORK ORDERS
FAILURE TO PROMOTE	BLAKE VAN EMST	4/23/2010	4/23/2010	4/23/2010	4/23/2010	
DUPLICATE ACCOUNTS	BLAKE VAN EMST	4/23/2010	4/23/2010	4/23/2010	4/23/2010	
DUPLICATE ACCOUNTS	BLAKE VAN EMST	4/23/2010	4/23/2010	4/23/2010	4/23/2010	
CHURN	BLAKE VAN EMST	5/7/2010	5/7/2010	5/10/2010	5/10/2010	CHURN
DUPLICATE ACCOUNTS	BLAKE VAN EMST	5/10/2010	5/10/2010	5/10/2010	5/10/2010	
DUPLICATE ACCOUNTS	BLAKE VAN EMST	5/10/2010	5/10/2010	5/10/2010	5/10/2010	
10.4	BLAKE VAN EMST	5/10/2010	5/10/2010	5/10/2010	5/10/2010	FAILURE TO PROMOTE/ UNAUTHORIZED THIRD PARTY
DUPLICATE ACCOUNTS	BLAKE VAN EMST	6/2/2010	6/2/2010	6/2/2010	6/2/2010	CANCELLED WO/DUPLICATES
DUPLICATE ACCOUNTS	BLAKE VAN EMST	6/2/2010	6/2/2010	6/2/2010	6/2/2010	
DUPLICATE ACCOUNTS	BLAKE VAN EMST	6/2/2010	6/2/2010	6/2/2010	6/2/2010	
10.4	BLAKE VAN EMST	6/2/2010	6/2/2010	6/2/2010	6/2/2010	CROSS TERMINATION WITH DNS/UNAUTHORIZED THIRD PARTY
DUPLICATE ACCOUNTS	BLAKE VAN EMST	6/2/2010	6/2/2010	6/2/2010	6/2/2010	
DUPLICATE ACCOUNTS	BLAKE VAN EMST	6/24/2010	6/24/2010	6/24/2010	6/24/2010	CANCELLED WO/DUPLICATES
DUPLICATE ACCOUNTS	BLAKE VAN EMST	6/24/2010	6/24/2010	6/24/2010	6/24/2010	
CANCELLED WORKORDERS	BLAKE VAN EMST	6/24/2010	6/24/2010	6/24/2010	6/24/2010	UNAUTHORIZED THIRD PARTY/CANCELLED WORK ORDERS
CANCELLED WORKORDERS	BLAKE VAN EMST	6/24/2010	6/24/2010	6/24/2010	6/24/2010	UNAUTHORIZED THIRD PARTY/CANCELLED WORK ORDERS
DUPLICATE ACCOUNTS	BLAKE VAN EMST	7/19/2010	7/19/2010	7/19/2010	7/19/2010	
SSN	BLAKE VAN EMST	7/19/2010	7/19/2010	7/19/2010	7/19/2010	DUPLICATE/SSN
DUPLICATE ACCOUNTS	BLAKE VAN EMST	7/19/2010	7/19/2010	7/19/2010	7/19/2010	DUPLICATE/MOVERS FRAUD
DUPLICATE ACCOUNTS	BLAKE VAN EMST	7/19/2010	7/19/2010	7/19/2010	7/19/2010	
DUPLICATE ACCOUNTS	BLAKE VAN EMST	7/19/2010	7/19/2010	7/19/2010	7/19/2010	
DUPLICATE ACCOUNTS	BLAKE VAN EMST	7/19/2010	7/19/2010	7/19/2010	7/19/2010	
DUPLICATE ACCOUNTS	BLAKE VAN EMST	8/5/2010	8/5/2010	8/5/2010	8/5/2010	UNAUTHORIZED THIRD PARTY/CANCELLED WORK ORDERS
DUPLICATE ACCOUNTS	BLAKE VAN EMST	8/5/2010	8/5/2010	8/5/2010	8/5/2010	UNAUTHORIZED THIRD PARTY/CANCELLED WORK ORDERS
10.4	BLAKE VAN EMST	8/5/2010	8/5/2010	8/5/2010	8/5/2010	PHANTOM ACCOUNTS/DUPLICATE/SSN
CANCELLED WORKORDERS	BLAKE VAN EMST	8/5/2010	8/5/2010	8/5/2010	8/5/2010	DUPLICATES/UNAUTHORIZED THIRD PARTY
DUPLICATE ACCOUNTS	BLAKE VAN EMST	8/5/2010	8/5/2010	8/5/2010	8/5/2010	UNAUTHORIZED THIRD PARTY/CANCELLED WORK ORDERS
CANCELLED WORKORDERS	BLAKE VAN EMST	8/5/2010	8/5/2010	8/5/2010	8/5/2010	DUPLICATES/UNAUTHORIZED THIRD PARTY
DUPLICATE ACCOUNTS	BLAKE VAN EMST	9/2/2010	9/2/2010	9/2/2010	9/2/2010	

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2010	9/2/2010	5/3/2005	1948	5	TTAN COMMUNICATIONS SATELLITE LLC DBA TITAN COMMUNICATIONS	6052 E BASELINE RD	MESA
2010	9/2/2010	11/17/2008	654	2	SHANNON TATUM DBA CABLE JUNCTION	948 RAILROAD ST	CONYERS
2010	9/2/2010	9/14/2006	1449	4	A I SERVICES INC	47 N 600 E	SAINT GEORGE
2010	9/2/2010	9/28/2009	339	1	PRIMETIME HOME ENTERTAINMENT	7000 N 16TH	PHOENIX
2010	9/2/2010	10/30/2008	672	2	BCC SATELLITE CO	616 S DAL MAR AVE	SAN GABRIEL
2010	9/2/2010	2/9/2001	3492	10	INTERNATIONAL SATELLITE COMMUNICATIONS INC	4683 TROUSDALE DR	NASHVILLE
2010	9/2/2010	9/8/2008	724	2	A&A SUPERDISH INC	6203 CHASE ST	DEARBORN
2010	9/2/2010	11/9/2000	3584	10	AIRNET COMMUNICATIONS SERVICES INC	7818 MANOR	DEARBORN
2010	9/2/2010	12/15/2009	261	1	ALVIN L WILLIAMS DBA A W SATELLITES	2 COLONIAL SQ	CLARKSVILLE
2010	9/8/2010	11/2/2000	3597	10	LINK MASTERS INC DBA MOBILE 4 U	149 IH 35 W	NEW BRAUNFELS
2010	9/8/2010	2/13/1998	4590	13	LOUIE R ROBLES DBA ROBLES COMMUNICATIONS	14519 CATALINA ST	SAN LEANDRO
2010	10/8/2010	11/28/2001	3236	9	FIRST CHOICE SATELLITE	568 E 1700 S	AMERICAN FORK
2010	10/8/2010	4/10/2003	2738	8	BLUE XO SERVICES LLC	5838 W IRONWOOD DR	GLENDALE
2010	10/8/2010	11/17/2006	1421	4	ARGOS COMMUNICATION INC	307 W MAIN ST	ALHAMBRA
2010	10/8/2010	1/1/2008	1011	3	JR ENTERTAINMENT INC	1641 W MAIN ST	ALHAMBRA
2010	10/8/2010	4/1/2001	3477	10	JOSE LUIS GUTIERREZ DBA EL RIO SATELLITE	1384 CALLENS RD	VENTURA
2010	10/8/2010	7/15/1997	4833	13	WAYNE CAVANESS DBA WAYNES SATELLITE SERVICES	2751 SUNSET BLVD	BAR NUNN
2010	10/8/2010	4/5/2002	3108	9	MERIDIAN COMPUTER SATELLITE & WIRELESS INC	1584 MERIDIAN AVE	SAN JOSE
2010	10/15/2010	11/4/2009	345	1	AMFAH SATELLITE CORP	9914 W ROOSEVELT AVE	WESTCHESTER
2010	10/15/2010	9/29/1999	4034	11	JORGE L CASTRO DBA SATELLITE LATINO & COMSAT COMM	3270 MENDOCINO AVE	SANTA ROSA
2010	10/15/2010	4/15/2009	548	2	VOTECH SATELLITE LLC	1702 BAYOU DR	ARLINGTON
2010	10/15/2010	12/31/2007	1019	3	SFU ENTERPRISES INC DBA SATELLITES FOR U	7918 CRESCENT VILLAGE LN	RICHMOND
2010	10/15/2010	11/27/2006	1418	4	TOP EDGE LLC DBA TOP EDGE AUDIO/VIDEO	19185 HWY 550 S	MONTROSE
2010	11/3/2010	10/12/2004	2213	6	GLOBAL USA INC	3335 CHAMBLEE DUNWOODY RD	CHAMBLEE
2010	11/3/2010	4/20/2010	197	1	NEXT TIME NETWORK CORP	4213 ROSEMEAD BLVD	ROSEMEAD
2010	11/3/2010	5/7/2009	545	1	TIEJUN HONG DBA GREAT WALL SATELLITE	10212 DENTON DR	DALLAS
2010	11/3/2010	8/18/2008	807	2	N1 SATELLITE CORP	636 S DES PLAINES RIVER RD	DES PLAINES
2010	11/3/2010	12/17/2001	3243	9	D B CABLE SYSTEMS INC	441 SALEM AVE	WOODBURY
2010	11/3/2010	2/24/2005	2078	6	EXPERT COMMUNICATION INC	1000 VALLEY STREAM DR	WHEELING
2010	11/3/2010	7/7/2010	119	0	HOME TECH SERVICES AND INSTALLATIONS	4221 SW 131 LN	MIRAMAR
2010	11/3/2010	12/10/2003	2520	7	JULIO A RODRIGUEZ DBA OMEGA COMMUNICATIONS	4776 NARANJA WAY	KISSIMMEE
2010	11/3/2010	7/5/2005	1947	5	FIVE STAR SATELLITE COMMUNICATIONS LLC	533 SUMMER ST	FERNLEY
2010	11/22/2010	12/7/2009	350	1	HP FIRST SATELLITE INC	77 N BROADWAY	HICKSVILLE
2010	11/22/2010	8/23/2006	1552	4	DISTINCTSTONE INC DBA D S LINK	24903 LODENSTONE CT	KATY
2010	12/1/2010	12/17/2001	3271	9	OM MIHIR INC	375 POLO CLUB DR	GLENDALE HEIGHTS
2010	12/2/2010	6/7/2001	3465	9	SERVICIO DE SATELLITES DIGITALES INC	3443 S 13TH ST	MILWAUKEE
2010	12/22/2010	9/26/2005	1913	5	MATRIX SATELLITE INC DBA MATRIXX ENTERPRISES	9335 LAKERIDGE	PRINCETON
2010	12/22/2010	10/22/2008	791	2	NEW ERA COMMUNICATIONS INC	2244 E CORK ST	KALAMAZOO
2010	12/22/2010	12/4/2009	383	1	NEW FORTUNE TRADING INC	18351 COLIMA RD	ROWLAND HEIGHTS
2010	12/31/2010	12/1/2003	2587	7	FRANKLIN TRUJILLO DBA PC & DISH	4727 MEADOWS EDGE LN	HOUSTON
2010	12/31/2010	1/1/2005	2190	6	WADE R HAYES DBA SAT CONNECTION	201 MAIN ST	BROWNWOOD
2010	12/31/2010	4/5/2010	270	1	FMK SATELLITE INC DBA FMK SATELLITE	21151 S WESTERN AVE	TORRANCE
2010	12/31/2010	12/17/2001	3301	9	SKYLINK COMMUNICATIONS INC	1339 N OGDEN DR	LOS ANGELES
2010	12/31/2010	7/9/2003	2732	7	J & S ELECTRONICS INC	2855 N 19TH AVE	BOZEMAN
2010	12/31/2010	3/13/2008	1023	3	WESTERN DIGITAL CONNECTIONS INC	4737 LANKERSHIM BLVD	NORTH HOLLYWOOD
2010	12/31/2010	11/20/2007	1137	3	HUSSAM KHASHASHNEH DBA SAMCO ELECTRONIC	20655 SOLEDAD CANYON RD	SANTA CLARITA
2010	12/31/2010	3/11/2004	2486	7	F & L BERNABE CORPORATION	1950 W WILLOW ST	LONG BEACH
2010	12/31/2010	5/30/1997	4963	14	HOME ENTERTAINMENT SYSTEMS INC	51636 HUNTINGTON RD	LA PINE
2010	12/31/2010	7/27/1999	4175	11	ABEL W YARA DBA A & S SATELLITE AND MORE	5309 ALBERTA AVE NE	RIO RANCHO
2010	12/31/2010	4/28/2004	2438	7	GEMINAH F DELCIO DBA CYBERLAND	1203 CECIL AVE	DELANO
2010	12/31/2010	4/5/2004	2461	7	AMERICAN SATELLITE PROVIDERS LLC	1014 W GENTILE ST	LAYTON
2010	12/31/2010	3/12/2002	3216	9	CHOICE COMMUNICATIONS ENTERPRISE LLC	13017 ARTESIA BLVD	CERRITOS
2010	12/31/2010	12/17/2001	3301	9	RAYMUNDO ROMERO DBA RERA SERVICES	878 7TH ST	WASCO
2010	12/31/2010	1/31/2007	1430	4	SEA ENTERTAINMENT INC	6825 FRESH MEADOW LN	FRESH MEADOWS
2010	12/31/2010	12/20/2004	2202	6	SEBASTIAN CZAPCZYNSKI DBA DISH X	3354 N CENTRAL AVE	CHICAGO
2010	12/31/2010	3/8/1999	4316	12	WARREN D DEAN DBA AREA TV SERVICE	3885 E STATE HWY 154	QUITMAN
2010	12/31/2010	1/1/2002	3286	9	AARON WAYNE MCLENNAN DBA PRO DISH SAT SYS	109 SHAWNEE DR	CAMP POINT
2010	12/31/2010	5/29/1997	4964	14	CUSTOM SATELLITE INC	416 S ROBB	TRINITY
2010	12/31/2010	5/23/2008	952	3	MISTY BALTIMORE DBA SHOWCASE SATELLITE	15 S MAIN ST	WHITLEY CITY
2010	12/31/2010	9/22/1997	4848	13	PORTUGALIA SALES INC	109 FERRY ST	NEWARK
2010	12/31/2010	12/24/2004	2198	6	DOVE DIGITAL SERVICES INC	317 THOMAS MILL RD	WINNFIELD
2010	12/31/2010	5/29/1997	4964	14	DON WHEELER DBA DONS TV	289 HWY 70 E	GLENWOOD
2011	2/3/2011	1/31/2006	1829	5	GERMAN BERNAL & ENRIQUE BERNAL DBA GK MARKETING	15410 DEHAVILLAND DR	CHARLOTTE
2011	2/3/2011	2/5/2004	2555	7	GODOY SONIA	P.O. BOX 2601	LEESVILLE
2011	2/3/2011	10/28/2004	2289	6	FORESTER EARL RAY	120 WESTVIEW PL	HIGH POINT
2011	2/3/2011	5/26/2003	2810	8	RUFO ALMAZO	121 SOUTH 5TH ST SUITE A	SAINT PAULS
2011	2/3/2011	1/1/2008	1129	3	BUDDHA TRADING COMPANY INC DBA DIRECTTV DISH SATELLITE	7479 SW 8TH ST	MIAMI
2011	2/3/2011	6/13/2003	2792	8	J P SATELLITE INC	5722 S FLAMINGO RD #379	COOPER CITY
2011	2/3/2011	1/27/2010	372	1	CAMTEL INTERNATIONAL INC	234 E MAIN ST	CLAYTON
2011	2/3/2011	3/8/2005	2158	6	AL VI LLC DBA AL VI SATELLITES	2740 OLD ELM HILL PIKE ST	NASHVILLE
2011	2/3/2011	11/10/2009	450	1	BIGGEST CORPORATION	223 TROLLINGER ST	BURLINGTON
2011	2/3/2011	7/29/1997	4937	14	DATA LINK	1012 2ND AVE N	SURFSIDE BEACH
2011	2/3/2011	5/29/1997	4998	14	LUILLI A MURGUA DBA SATELLITE TV OPTIONS	7396 N FANCHER AVE	CLOVIS
2011	2/3/2011	10/17/2001	3396	9	PLANET SATELLITE COMMUNICATIONS LLC	237 N LITCHFIELD RD	GOODYEAR

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AZ	85206	(480) 854-3474	2206	738	12417537	RSI	JORDAN FRYER	WEST	9/2/2010	9/2/2010	9/2/2010	9/2/2010
GA	30012	(678) 735-2551	61	158	21625956	ECHO	SHANNON TATUM	EAST	9/2/2010	9/2/2010	9/2/2010	9/2/2010
UT	84770	(435) 674-3700	14	8	16213215	ECHO	GLENN DEMILLE	WEST	9/2/2010	9/2/2010	9/2/2010	9/2/2010
AZ	85022	(602) 405-9795	101	311	23157728	RSI	BARRY KYBICKI	WEST	9/2/2010	9/2/2010	9/2/2010	9/2/2010
CA	91776	(626) 716-7460	290	293	21579203	ECHO	JACK MA	WEST	9/2/2010	9/2/2010	9/2/2010	9/2/2010
TN	37204	(615) 403-2506	58	1090	584672	ECHO	ROMAN RENDON	EAST	9/2/2010	9/2/2010	9/2/2010	9/2/2010
MI	48126	(313) 712-9212	289	157	21330892	ECHO	MOUNIRA BAYDOUN	EAST	9/2/2010	9/2/2010	9/2/2010	9/2/2010
MI	48126	(313) 506-3046	325	310	710758	ECHO	YOUNES BAZZI	EAST	9/2/2010	9/2/2010	9/2/2010	9/2/2010
AR	72830	(479) 264-8127	1	66	23532955	ECHO	ALVIN WILLIAMS	EAST	9/2/2010	9/2/2010	9/2/2010	9/2/2010
TX	78130	(830) 625-5040	272	157	705497	ECHO	ASHRAF KHAN	EAST	9/8/2010	9/8/2010	9/8/2010	9/8/2010
CA	94577	(510) 351-8800	20	10	11730	ECHO	LOUIE R ROBLES	WEST	9/8/2010	9/8/2010	9/8/2010	9/8/2010
UT	84003	(801) 763-8883	607	572	1153260	ECHO	PAUL SOUTHAM	WEST	10/8/2010	10/8/2010	10/8/2010	10/8/2010
AZ	85302	(602) 628-5712	4	13	2021831	ECHO	MARIANO CASTELO	WEST	10/8/2010	10/8/2010	10/8/2010	10/8/2010
CA	91801	(626) 617-6669	109	138	16638518	ECHO	CAI SHIZHUO	WEST	10/8/2010	10/8/2010	10/8/2010	10/8/2010
CA	91801	(626) 758-7774	342	736	22710261	RSI	JAY BOOK	WEST	10/8/2010	10/8/2010	10/8/2010	10/8/2010
CA	93003	(805) 652-0255	305	188	840626	ECHO	JOSE LUIS GUTIERREZ	WEST	10/8/2010	10/8/2010	10/8/2010	10/8/2010
WY	82601	(307) 473-2847	154	96	56220	ECHO	WAYNE P CAVANESS	WEST	10/8/2010	10/8/2010	10/8/2010	10/8/2010
CA	95125	(408) 979-9944	36	93	1333685	ECHO	SAM MORTAZAVI	WEST	10/8/2010	10/8/2010	10/8/2010	10/8/2010
IL	60154	(708) 924-1250	21	155	23328708	ECHO	TAHIRA HUSSAIN	EAST	10/15/2010	10/15/2010	10/15/2010	10/15/2010
CA	95403	(707) 568-5556	151	166	441004	ECHO	JORGE LUIS CASTRO	WEST	10/15/2010	10/15/2010	10/15/2010	10/15/2010
TX	76018	(940) 300-6685	397	446	22307182	ECHO	YEN VO	WEST	10/15/2010	10/15/2010	10/15/2010	10/15/2010
TX	77469	(832) 881-2735	274	283	17390686	RSI	RIMPY MALIK	WEST	10/15/2010	10/15/2010	10/15/2010	10/15/2010
CO	81401	(970) 252-8567	3	54	16804194	ECHO	MARK MEINERS	WEST	10/15/2010	10/15/2010	10/15/2010	10/15/2010
GA	30341	(770) 451-5166	612	825	11155296	ECHO	TAI J HUANG	EAST	11/3/2010	11/3/2010	11/3/2010	11/3/2010
CA	91770	(626) 864-6112	0	158	24079173	ECHO	RONGFANG XIAO	WEST	11/3/2010	11/3/2010	11/3/2010	11/3/2010
TX	75220	(214) 364-4596	119	438	22411516	ECHO	TIEUN HONG	EAST	11/3/2010	11/3/2010	11/3/2010	11/3/2010
IL	60016	(773) 656-7334	276	343	21244945	ECHO	ELZA IDEC	EAST	11/3/2010	11/3/2010	11/3/2010	11/3/2010
NJ	08096	(856) 845-4748	246	434	528959	ECHO	DARIUSZ BADAWIKA	EAST	11/3/2010	11/3/2010	11/3/2010	11/3/2010
IL	60090	(847) 759-9337	84	405	12102203	ECHO	POTR SYDOR	EAST	11/3/2010	11/3/2010	11/3/2010	11/3/2010
FL	33027	(786) 506-4257	0	45	24353085	DOW	EDISON VALENCIA	EAST	11/3/2010	11/3/2010	11/3/2010	11/3/2010
FL	34746	(407) 397-3392	24	91	2770319	ECHO	JULIO RODRIGUEZ	EAST	11/3/2010	11/3/2010	11/3/2010	11/3/2010
NV	89408	(775) 338-0281	403	403	12850751	RSI	THOMAS MORGAN	WEST	11/3/2010	11/3/2010	11/3/2010	11/3/2010
NY	11801	(516) 620-2555	0	95	23485131	ECHO	PAL DHILLON	EAST	11/22/2010	11/22/2010	11/22/2010	11/22/2010
TX	77494	(713) 261-7007	1	17	15899178	ECHO	ABDUL HAFEZ	WEST	11/22/2010	11/22/2010	11/22/2010	11/22/2010
IL	60139	(630) 660-5000	161	100	567665	CVS	DASHRATH PATEL	EAST	12/1/2010	12/1/2010	12/1/2010	12/1/2010
WI	53215	(414) 405-8600	256	356	443280	ECHO	SILVIANO GONZALEZ	EAST	12/2/2010	12/2/2010	12/2/2010	12/2/2010
TX	75407	(214) 514-3001	119	247	13406229	ECHO	AHMAD FAITROUNI	WEST	12/22/2010	12/22/2010	12/22/2010	12/22/2010
MI	49001	(269) 343-0401	465	802	21530771	CVS	JORGE MARROQUIN	EAST	12/22/2010	12/22/2010	12/22/2010	12/22/2010
CA	91748	(626) 617-5222	1	139	23472047	ECHO	CAI SHIZHUO	WEST	12/22/2010	12/22/2010	12/22/2010	12/22/2010
TX	77084	(832) 309-6827	10	16	1229129	ECHO	FRANKLIN TRUILLLO	WEST	12/22/2010	12/22/2010	12/22/2010	12/22/2010
TX	76801	(325) 646-2227	0	554	23588984	ECHO	WADE R HAYES	WEST			12/31/2010	12/31/2010
CA	90501	(310) 626-2164	0	109	24033007	ECHO	FARRAH MAHIDA	WEST			12/31/2010	12/31/2010
CA	90046	(323) 656-3474	72	6	451199	ECHO	VLADIMIR DZHUGA	WEST			12/31/2010	12/31/2010
MT	59718	(406) 587-5727	38	61	2258152	ECHO	SHANE HEINTZ	WEST			12/31/2010	12/31/2010
CA	91602	(818) 355-5875	148	120	20801987	ECHO	SLIM REKHIS	WEST			12/31/2010	12/31/2010
CA	91351	(818) 793-6088	72	80	20324607	ECHO	HUSSAM KHASHASHNEH	WEST			12/31/2010	12/31/2010
CA	90810	(562) 572-3661	129	154	10233762	ECHO	FERNANDO BERNABE	WEST			12/31/2010	12/31/2010
OR	97739	(541) 536-9570	327	321	20419	ECHO	STEVE OLDHAM	WEST			12/31/2010	12/31/2010
NM	87144	(505) 474-3000	159	182	400570	ECHO	ABEL W YARA	WEST			12/31/2010	12/31/2010
CA	93215	(661) 725-5738	135	92	10417642	ECHO	GEMINAH DELCIO	WEST			12/31/2010	12/31/2010
UT	84041	(801) 416-0661	412	602	10328465	ECHO	KARI WHITE	WEST			12/31/2010	12/31/2010
CA	90703	(562) 402-3098	77	122	1298545	ECHO	MEI FEN CHEN	WEST			12/31/2010	12/31/2010
CA	93280	(661) 758-1846	73	175	567788	ECHO	RAYMUNDO RERA	WEST			12/31/2010	12/31/2010
NY	11365	(646) 207-9956	48	48	17371923	ECHO	MOHAMMAD ASIF	EAST			12/31/2010	12/31/2010
IL	60634	(773) 283-7966	204	294	11663630	ECHO	EBASTIAN CZAPCZYNSKI	EAST			12/31/2010	12/31/2010
TX	75783	(903) 967-2858	49	35	8400	ECHO	WARREN DEAN	EAST			12/31/2010	12/31/2010
IL	62320	(217) 222-2233	115	142	10189133	ECHO	AARON MCLENNAN	EAST			12/31/2010	12/31/2010
TX	75862	(936) 594-6679	222	186	8107	ECHO	RICEY BAUGHMAN	EAST			12/31/2010	12/31/2010
KY	42653	(606) 376-8949	411	294	20903883	ECHO	MISTY BALTIMORE	EAST			12/31/2010	12/31/2010
NJ	07105	(973) 589-1416	95	93	66316	ECHO	CARLOS FONSECA	EAST			12/31/2010	12/31/2010
LA	71483	(866) 354-3683	425	276	11695129	ECHO	WOODY BILYEU	EAST			12/31/2010	12/31/2010
AR	71943	(870) 356-3212	241	139	26005	ECHO	DON WHEELER	EAST			12/31/2010	12/31/2010
NC	28278	(866) 622-7003	52	0	16095826	DOW	GERMAN BERNAL	EAST	2/3/2011	2/3/2011	2/3/2011	2/3/2011
SC	29070	(803) 657-6880	313	2	1688511	DOW	SONIA GODOY	EAST	2/3/2011	2/3/2011	2/3/2011	2/3/2011
NC	27260	(336) 626-3434	2232	3	19247	DOW	EAKL FORESTER	EAST	2/3/2011	2/3/2011	2/3/2011	2/3/2011
NC	28384	(877) 865-1511	1301	3	2103021	DOW	RUFO ALMAZO	EAST	2/3/2011	2/3/2011	2/3/2011	2/3/2011
FL	33144	(305) 262-2801	793	5	22226997	DOW	JOSE MOREON	EAST	2/3/2011	2/3/2011	2/3/2011	2/3/2011
FL	33330	(954) 658-4664	562	5	1297082	DOW	JOHN PAVAJEAU	EAST	2/3/2011	2/3/2011	2/3/2011	2/3/2011
NC	27520	(919) 359-0700	601	7	23740308	DOW	WALTER GONZALEZ	EAST	2/3/2011	2/3/2011	2/3/2011	2/3/2011
TN	37214	(615) 823-1330	1143	21	12120152	DOW	PRASHANT AJMERA	EAST	2/3/2011	2/3/2011	2/3/2011	2/3/2011
NC	27215	(336) 261-0820	60	780	23361292	DOW	MAURICIO GONZALEZ FRAUSTO	EAST	2/3/2011	2/3/2011	2/3/2011	2/3/2011
SC	29575	(843) 828-4083	87	4	56923	ECHO	RON GORBY	EAST	2/3/2011	2/3/2011	2/3/2011	2/3/2011
CA	93619	(559) 324-9647	567	23	27530	ECHO	LUTILLI A MURGUIA	WEST	2/3/2011	2/3/2011	2/3/2011	2/3/2011
AZ	85338	(623) 872-3474	302	19	1088456	ECHO	MARIA OBREGON	WEST	2/3/2011	2/3/2011	2/3/2011	2/3/2011

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2011	2/25/2011	5/29/1997	5020	14	BERNIE BARTON DBA MILLENNIUM SYSTEMS	315 W LYNN ST	ELMWOOD
2011	2/25/2011	1/1/2010	420	1	FERNAND MIGUILARENA DBA DIGITAL TV	26606 BECKER PINES LN	KATY
2011	2/25/2011	11/16/2009	466	1	MEHMOOD A VAGHER DBA SEAN ENTERPRISES	14625 BEECHNUTT ST	HOUSTON
2011	2/25/2011	1/1/2008	1151	3	SIGN WIZE LLC	423 TIFFANY TR	RICHARDSON
2011	2/25/2011	4/16/2008	1045	3	GREAT WALL SATELLITE INC	3020 BALDWIN ST	LOS ANGELES
2011	3/7/2011	7/27/2010	223	1	MASUD A CHEEMA DBA PC SATELLITE	32C PARKER ST	INDIAN ORCHARD
2011	3/7/2011	7/5/2006	1706	5	CRS DISTRIBUTORS INC	AVE BARALT CALLE PRINCIPAL FS	FAJARDO
2011	3/7/2011	2/6/2004	2586	7	DIGITAL SATELLITE SOLUTIONS LLC	6407 KEMPER CT	BURLINGTON
2011	3/28/2011	7/5/2000	3918	11	MICHAEL D ALEXANDER DBA ALEXANDERS SATELLITE SALES	999 BEECH FORK RD	CLAY CITY
2011	3/28/2011	1/1/2006	1912	5	SILVIA PALESTINO DBA PALESTINO DISH	2304 N JOHNSON DR	SANTA MARIA
2011	3/28/2011	6/24/2010	277	1	SPIRIT SATELLITE INC	460 PORTAFINO CT	POMONA
2011	3/28/2011	7/22/2008	979	3	OCEANVIEW VISION CORPORATION	42285 OSGOOD RD	FREMONT
2011	3/28/2011	7/30/2003	2798	8	RICHARD D DEVRIES SR DBA RRRS SATELLITE LLC	5794 CLEVELAND AVENUE	STEVENSVILLE
2011	4/21/2011	1/1/2004	2667	7	J1 SATELLITE LLC	1855 MIDCOURT WAY	MCDONOUGH
2011	4/21/2011	9/10/2007	1319	4	GEMA REYES DBA G & Z SYSTEMS	4722 W BELMONT AVE	CHICAGO
2011	4/21/2011	12/14/1998	4511	12	AMERICAN COMMUNICATIONS OF THE TRIAD INC	120 WESTVIEW PLACE	HIGH POINT
2011	4/21/2011	9/23/2010	210	1	NICOLE MARKETING INC	6073 NW 167TH ST STE C22	HALEAH
2011	4/21/2011	5/29/1997	5075	14	T C S TV & VIDEO INC	109 CENTRAL AVE	NASHWAUK
2011	4/21/2011	1/1/2008	1206	3	JUAN RODRIGUEZ DBA SAT INSTALLATIONS	10123 GIL JR LN	HOUSTON
2011	4/21/2011	10/31/2000	3824	10	DANIEL J GANAS DBA DISHNET RETAIL	605 DOUGLAS BLVD	ROSEVILLE
2011	4/26/2011	9/19/2009	584	2	ABARROTERA MERCANTIL INC	2550 W 26TH ST	CHICAGO
2011	4/26/2011	3/27/2008	1125	3	PROCUSERVE INC	8880 NW 20TH ST	DORAL
2011	4/26/2011	4/27/2009	729	2	YAMUNA ENTERPRISES LLC	2915 THE PLZ	CHARLOTTE
2011	4/26/2011	1/1/2010	480	1	X & B COMMUNICATIONS INC	4486 SUNSET AVE	ROCKY MOUNT
2011	4/26/2011	1/4/2004	2669	7	SKYLATINO	2334 HOLIDAY DRIVE SW	WYOMING
2011	4/26/2011	10/24/2005	2010	6	FM SATELLITES	3101 W 26TH ST	CHICAGO
2011	4/26/2011	2/7/2000	4096	11	BRANDVEIN COMPANIES INC	214 W SUNSET AVE	COBUR D ALENE
2011	5/17/2011	7/23/2007	1394	4	SAMEER ABDUL MASIH SHAMON DBA UNITED WIRELESS	417 W DOUGLAS AVE	EL CAJON
2011	5/17/2011	1/4/2004	2690	7	SOUTHERN SKY TECHNOLOGIES INC	5801 GOSHEN SPRINGS RD NW	NORCROSS
2011	6/8/2011	10/6/2004	2436	7	SKYWAVE COMMUNICATIONS INC	2874 MONTAIR WAY	UNION CITY
2011	6/8/2011	7/29/2010	314	1	ROCK NETWORK CORP	441 CLYDE AVE	MOUNTAIN VIEW
2011	6/8/2011	12/23/2010	167	0	BLANCA BASURTO DBA BASURTO INSTALLATIONS	5053 UNIVERSITY PKWY	WINSTON SALEM
2011	6/8/2011	7/20/2000	3975	11	PEDRO FLORES DBA SATELLITES BY PEDRO	170 CANAL ST	HAMILTON CITY
2011	6/16/2011	11/3/2003	2782	8	OSCAR SATELLITE INC	111 B BROADWAY	ELMWOOD PARK
2011	6/16/2011	12/5/2008	923	3	BENYI ATOHOUN DBA GLOBAL WIRELESS CENTER LLC	1002 W OAKLAND AVENUE	AUSTIN
2011	6/16/2011	4/28/2010	414	1	MAHMUD NAJAR DBA SKYLINE SAT LLC	4313 BERGENLINE AVE	UNION CITY
2011	6/16/2011	7/30/1997	5069	14	KAREN D MONEYMAKER DBA THE SATELLITE COMPANY	24081 LAKE DR	CRESTLINE
2011	6/16/2011	9/18/2008	1001	3	MIKE & KAL WIRELESS LLC DBA M & K WIRELESS	1333 ST GEORGES AVE	COLONIA
2011	6/24/2011	5/29/1997	5139	14	AI COMPANY	3805 W RIVER RD	TUCSON
2011	6/24/2011	1/7/2010	533	1	DIRECT SYSTEM CC CORP	88 05 37TH AVE	JACKSON HEIGHTS
2011	6/24/2011	1/1/2005	2365	6	HAROUN MOHD ALROSAN	1918 LAKEBEND DR	SUGAR LAND
2011	6/24/2011	6/14/2000	4027	11	BRYAN D TROTTER DBA TROTTER COMMUNICATIONS	6410 SW 170TH ST	ARCHER
2011	7/5/2011	1/6/2011	180	0	MAGIC SATELLITE INC	1574 FORT ST	LINCOLN PARK
2011	7/5/2011	1/12/2004	2731	7	SKYLINE SATELLITE CORP	1510 76TH ST	NORTH BERGEN
2011	7/21/2011	5/5/1999	4460	12	MATTHEW SADOWSKI DBA MATTHEW SADOWSKI	419 LEIGHORN AVE	SAN DIEGO
2011	7/21/2011	9/3/2008	1051	3	UNITED CONNECTIONS INC	8400 NW 52 PL	CORAL SPRINGS
2011	8/18/2011	7/7/2010	407	1	JUAN GUEVARA DBA MEXICO SATELLITES	215 E WATSON DR	WILLIS
2011	8/18/2011	1/4/2004	2783	8	YANET GARCIA DBA RZ SATELLITE	4236 E CHARLESTON BLVD	LAS VEGAS
2011	9/8/2011	6/26/2006	1900	5	DAVIS CELLULAR LLC	204 S VILLAGE CENTER STREET	NIXA
2011	9/8/2011	12/4/1998	4661	13	ALAN KILIAN DBA PRIMEVIEW SATELLITE	4055 FAULK RD	ASHLAND
2011	9/8/2011	5/27/2010	469	1	ICON CONNECTIONS INC	331 WAUGHTOWN ST	WINSTON SALEM
2011	9/8/2011	6/20/2011	80	0	AAA KHAN SATELLITE CORPORATION DBA AAA KHAN SATELLITE	920 S CHEROKEE LN	LODI
2011	9/8/2011	4/10/2001	3803	10	LUIS CABRERA DBA DISH COMMUNICATIONS	3071 FREEPORT BLVD	SACRAMENTO
2011	9/13/2011	9/3/2010	375	1	CH TELECOMMUNICATIONS LLC	2140 S UNIVERSITY BLVD	DENVER
2011	9/16/2011	11/26/2002	3216	9	BRIAN A AST DBA BRIAN AST INSTALLATIONS	1622 N DAY ST	WELLINGTON
2011	9/16/2011	12/17/2001	3560	10	SANDRA L CELESTINO DBA PAVONS SATELLITE SALES	919 W LEWIS ST	PASCO
2011	9/29/2011	7/5/2007	1547	4	HOME ENTERTAINMENT SYSTEMS INSTALLATION CORP	77 BERLIN RD	CROMWELL
2011	10/10/2011	8/17/2010	419	1	SPKO ENTERTAINMENT LLC	1457 N 1200 W	OREM
2011	10/13/2011	7/12/2007	1554	4	QUALITY SAT CORPORATION	13355 SW 135 AVENUE	MIAMI
2011	10/13/2011	9/27/2010	381	1	T D COMMUNICATIONS NETWORK	5394 NE 13TH WAY	POMPAHO BEACH
2011	11/11/2011	11/10/2008	1096	3	STAR SAT COMMUNICATIONS LLC	218 CENTURY BLVD	KERNERSVILLE
2011	11/11/2011	8/5/2011	98	0	LUHUA TANG DBA DIGITAL NETWORK TEK	18514 OFFICE PARK DR	GAITHERSBURG
2011	11/11/2011	2/28/2009	986	3	WIZE GUYZ OF SC LLC DBA WIZE GUYZ	500 N MAIN ST	HONEA PATH
2011	11/18/2011	10/28/2009	751	2	NOW COMMUNICATIONS LLC	5005 S ASH AVE	TEMPE
2011	12/13/2011	11/17/2008	1121	3	POLMEDIA LLC	69 MAIN STREET	SUSSEX
2011	12/21/2011	1/4/2004	2908	8	BLUE SKYZ COMMUNICATIONS LLC	7343 EUROPA DR	SPARKS
2011	12/21/2011	12/18/2000	4020	11	AFFORDABLE ENTERTAINMENT CORP	1700 GEORGE BUSH DR E	COLLEGE STATION
2012	1/16/2012	3/23/2000	4316	12	METRO 25 OF DETROIT INC	13832 VAN DYKE ST	MOUNT ELLIOTT
2012	2/23/2012	1/1/2005	2609	7	EAST COAST ELECTRONICS LLC	988 S BROAD ST	CLINTON
2012	2/27/2012	1/31/2006	2218	6	TV SEC INC	12913 SW 133 CT	MIAMI
2012	3/14/2012	8/8/2011	219	1	TITAN ALARM INC	3240 E UNION HILLS DR	PHOENIX
2012	4/4/2012	11/6/2006	1976	5	EZ COMM INC	7757 S CICERO AVE	CHICAGO

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IL	61529	(309) 742-8312	64	3	35524	16045	ECHO	BERNIE BARTON	EAST	2/25/2011	2/25/2011	2/25/2011	2/25/2011
TX	77494	(281) 974-3449	857	67	23603694		RSI	FERNAND MIQUILARENA	WEST	2/25/2011	2/25/2011	2/25/2011	2/25/2011
TX	77083	(281) 776-0786	232	17	2274980	12404763	RSI	MEHMUD VAGHER	WEST	2/25/2011	2/25/2011	2/25/2011	2/25/2011
TX	75081	(214) 802-7819	1	0	23934261		RSI	EMAANUEL IRFAN	WEST	2/25/2011	2/25/2011	2/25/2011	2/25/2011
CA	90031	(626) 478-8968	400	18	20782509		RSI	ALLEN HUANG	WEST	2/25/2011	2/25/2011	2/25/2011	2/25/2011
MA	1151	(877) 696-8080	51	42	24425591	1332499	ECHO	MASUD A CHEEMA	EAST	3/7/2011	3/7/2011	3/7/2011	3/7/2011
PR	738	(787) 648-0919	1498	0	15460761		DOW	PATRICIA SANTANA	WEST	3/7/2011	3/7/2011	3/7/2011	3/7/2011
KY	41005	(859) 727-9300	80	31	10122756	355714	ECHO	JEFF KATTINE	EAST	3/7/2011	3/7/2011	3/7/2011	3/7/2011
KY	40312	(606) 663-2363	66	12	596213	69499	ECHO	MICHAEL D ALEXANDER	EAST	3/28/2011	3/28/2011	3/28/2011	3/28/2011
CA	93458	(805) 478-5211	352	37	19992984		RSI	SILVIA PALESTINO	WEST	3/28/2011	3/28/2011	3/28/2011	3/28/2011
CA	91766	(310) 598-8511	47	5	24304943		RSI	ELSAYED KHALIL	WEST	3/28/2011	3/28/2011	3/28/2011	3/28/2011
CA	94539	(510) 651-1888	466	111	21138554	1036619	RSI	ERIC YAFET OU	WEST	3/28/2011	3/28/2011	3/28/2011	3/28/2011
MI	49127	(269) 429-8747	76	15	2323463	1006919	ECHO	RICHARD D DEVRIES	EAST	3/28/2011	3/28/2011	3/28/2011	3/28/2011
GA	30252	(770) 595-9618	46	0	14436660		DOW	JOHN POSSO	EAST	4/21/2011	4/21/2011	4/21/2011	4/21/2011
IL	60641	(773) 282-8452	255	78	19404907	910134	ECHO	GEMA REYES	EAST	4/21/2011	4/21/2011	4/21/2011	4/21/2011
NC	27260	(336) 454-0013	675	86	255597		DOW	MIKE GIBSON	EAST	4/21/2011	4/21/2011	4/21/2011	4/21/2011
FL	33015	(305) 828-5555	71	174	24643328	1361017	ECHO	MIRIAM PEREZ	EAST	4/21/2011	4/21/2011	4/21/2011	4/21/2011
MN	55769	(218) 885-1004	81	18	19816	9014	ECHO	ERNEST BURNS	EAST	4/21/2011	4/21/2011	4/21/2011	4/21/2011
TX	77075	(713) 476-8456	382	1	21628597		RSI	JUAN RODRIGUEZ	EAST	4/21/2011	4/21/2011	4/21/2011	4/21/2011
CA	95678	(916) 772-3474	101	2	704017	103418	ECHO	DANIEL GANAS	EAST	4/21/2011	4/21/2011	4/21/2011	4/21/2011
IL	60608	(317) 245-8008	426	94	23094743	1216969	ECHO	ABELARDO DOMINGUEZ	EAST	4/26/2011	4/26/2011	4/26/2011	4/26/2011
FL	33172	(305) 437-9833	137	55	20702279	986106	ECHO	GEORGES LAFONTANT	EAST	4/26/2011	4/26/2011	4/26/2011	4/26/2011
NC	28205	(980) 939-5635	0	0	22364925	1156627	ECHO	MAGANLAL DALSANIA	EAST	4/26/2011	4/26/2011	4/26/2011	4/26/2011
NC	27804	(919) 671-9386	0	0	24733264		DOW	ALFONSO MENDEZ	EAST	4/26/2011	4/26/2011	4/26/2011	4/26/2011
MI	49519	(616) 855-4445	1920	446	851301		CVS	GEORGE RIVERA	EAST	4/26/2011	4/26/2011	4/26/2011	4/26/2011
IL	60623	(773) 254-7910	1541	259	2032482		CVS	FRANCISCO ROMERO	EAST	4/26/2011	4/26/2011	4/26/2011	4/26/2011
ID	83815	(208) 292-1099	11788	3299	504600	61553	ECHO	ALLAN G BRANDVEIN	WEST	4/26/2011	4/26/2011	4/26/2011	4/26/2011
CA	92020	(619) 590-0959	88	46	18942150	889892	ECHO	SAMER SHAMON	WEST	5/18/2011	5/18/2011	5/18/2011	5/18/2011
GA	30071	(404) 474-7228	117	4	123792		DOW	RICK MARTIN	EAST	5/18/2011	5/18/2011	5/18/2011	5/18/2011
CA	94587	(510) 468-6500	50	59	11177409	446050	RSI	GREGORY WANG	WEST	6/9/2011	6/9/2011	6/9/2011	6/9/2011
CA	94043	(626) 287-7516	245	183	2434242	1333474	ECHO	LIXIAN YUAN	WEST	6/9/2011	6/9/2011	6/9/2011	6/9/2011
NC	27106	(336) 251-5811	0	91	25005029	1409267	ECHO	BLANCA BASURTO	EAST	6/9/2011	6/9/2011	6/9/2011	6/9/2011
CA	95951	(530) 826-3105	186	85	608671	73524	ECHO	PEDRO FLORES	WEST	6/9/2011	6/9/2011	6/9/2011	6/9/2011
NJ	7407	(973) 330-1138	51	60	2647236	327568	ECHO	MOHSEN AHMED	EAST	6/16/2011	6/16/2011	6/16/2011	6/16/2011
MN	55912	(507) 396-2095	230	75	21707532	1096063	ECHO	BENYI ATOHOUN	EAST	6/16/2011	6/16/2011	6/16/2011	6/16/2011
NJ	7087	(201) 895-2799	58	5	24091016	1296669	ECHO	MAHMOD NAJARI	EAST	6/16/2011	6/16/2011	6/16/2011	6/16/2011
CA	92325	(909) 338-2020	59	16	9867	26675	ECHO	KAREN MONEYMAKER	WEST	6/16/2011	6/16/2011	6/16/2011	6/16/2011
NJ	7067	(848) 219-0064	75	26	21381121	1063784	ECHO	SHAH KALPOSH	EAST	6/16/2011	6/16/2011	6/16/2011	6/16/2011
AZ	85741	(320) 742-9300	61	28	20565	9144	ECHO	ANDREW N IGLAR	WEST	6/24/2011	6/24/2011	6/24/2011	6/24/2011
NY	11372	(800) 459-2796	125	464	23640249	1258481	ECHO	NESTOR CREBO	EAST	6/24/2011	6/24/2011	6/24/2011	6/24/2011
TX	77478	(832) 410-9842	204	63	14083848		RSI	HAROUN ALROSA	WEST	6/24/2011	6/24/2011	6/24/2011	6/24/2011
FL	32618	(352) 317-5011	26	2	581260	68230	ECHO	BRYAN D. TROTTER	EAST	6/24/2011	6/24/2011	6/24/2011	6/24/2011
MI	48146	(313) 244-8164	0	120	25064340		CVS	HASSAN ATOUI	EAST	7/5/2011	7/5/2011	7/5/2011	7/5/2011
NJ	7047	(201) 206-4589	90	28	10039401	346759	ECHO	SAMIA KHANKAN	EAST	7/5/2011	7/5/2011	7/5/2011	7/5/2011
CA	92114	(619) 233-9151	67	42	351737	52867	ECHO	MATTHEW SADOWSKI	WEST	7/21/2011	7/21/2011	7/21/2011	7/21/2011
FL	33067	(305) 796-2061	355	32	21169652	1040624	ECHO	TONY IAPICHINO	EAST	7/21/2011	7/21/2011	7/21/2011	7/21/2011
TX	77378	(936) 203-0623	31	140	24353157		RSI	JUAN GUEVARA	WEST	8/18/2011	8/18/2011	8/18/2011	8/18/2011
NV	89104	(702) 296-0131	129	59	11670230		RSI	YANET GARCIA	WEST	8/18/2011	8/18/2011	8/18/2011	8/18/2011
MO	65714	(417) 844-4779	49	71	15386119	719567	ECHO	LUKE DAVIS	WEST	9/8/2011	9/8/2011	9/8/2011	9/8/2011
OH	44805	(419) 589-8356	123	77	250191	42995	CVS	ALAN KILIAN	EAST	9/8/2011	9/8/2011	9/8/2011	9/8/2011
NC	27127	(336) 399-6812	51	76	24195849		DOW	VLADIMIR DIMOV	EAST	9/8/2011	9/8/2011	9/8/2011	9/8/2011
CA	95240	(909) 939-2133	0	1	25625839		RSI	ARIF KHAN	WEST	9/8/2011	9/8/2011	9/8/2011	9/8/2011
CA	95818	(866) 545-6207	313	263	840564	137088	ECHO	LUIS CABRERA	WEST	9/8/2011	9/8/2011	9/8/2011	9/8/2011
CO	80210	(877) 427-3990	154	318	24568822	1351708	ECHO	CHASE ERGEN	WEST	9/13/2011	9/13/2011	9/13/2011	9/13/2011
KS	67152	(620) 326-8619	234	126	1744731	238755	ECHO	BRIAN A AST	WEST	9/16/2011	9/16/2011	9/16/2011	9/16/2011
WA	99301	(509) 932-4476	461	392	957176	161704	RSI	SANDRA L CELESTINO	WEST	9/16/2011	9/16/2011	9/16/2011	9/16/2011
CT	6416	(203) 537-1921	674	844	18729054	880817	ECHO	NIGEL MACFARLANE	EAST	10/3/2011	10/3/2011	10/3/2011	10/3/2011
UT	84057	(801) 615-0717	163	68	24504406	1342867	RSI	CHRIS DURLING	WEST	10/10/2011	10/10/2011	10/10/2011	10/10/2011
FL	33186	(305) 232-4211	207	70	18797819	882950	ECHO	JULIO FERNANDEZ	WEST	10/13/2011	10/13/2011	10/13/2011	10/13/2011
FL	33064	(772) 233-9905	18	1	24660721		DOW	RACHEL TUCCIO	EAST	10/13/2011	10/13/2011	10/13/2011	10/13/2011
NC	27284	(336) 310-0026	675	453	21568841	1081818	DOW	RAFAEL QUIROZ	EAST	11/11/2011	11/11/2011	11/11/2011	11/11/2011
MD	20886	(703) 459-5185	0	56	25783788	1508029	ECHO	LUHUA TANG	EAST	11/11/2011	11/11/2011	11/11/2011	11/11/2011
SC	29654	(867) 576-7789	956	1087	22084949	1130023	ECHO	SHEA SIMMONS	EAST	11/11/2011	11/11/2011	11/11/2011	11/11/2011
AZ	85282	(877) 574-3834	1006	2095	23316784		RSL MID ST	CHRIS PEARCE	WEST	11/18/2011	11/18/2011	11/18/2011	11/18/2011
NJ	7461	(973) 552-2799	91	100	21625951	1087076	ECHO	POTR ZABORNY	EAST	12/13/2011	12/13/2011	12/13/2011	12/13/2011
NV	89436	(775) 530-7264	402	442	12156481		RSI	GUBORGUI AVRAMOV	WEST	12/23/2011	12/23/2011	12/23/2011	12/23/2011
TX	77840	(281) 890-7733	57	99	745881	116558	ECHO	CLINT WALK	WEST	12/23/2011	12/23/2011	12/23/2011	12/23/2011
MI	48234	(313) 365-6006	6188	244	183486	62890	CVS	CLAUDE GREINER	EAST	1/16/2012	1/16/2012	1/16/2012	1/16/2012
SC	29325	(864) 833-6133	195	4	16148372		AMWI	JAMARLO YATES	EAST	2/24/2012	2/24/2012	2/24/2012	2/24/2012
FL	33186	(305) 921-4597	2276	641	19040197		DOW	MARIA VALLEJO	EAST	2/28/2012	2/28/2012	2/28/2012	2/29/2012
AZ	85050	(800) 973-9001	0	0	25791917	1508516		MIKE PROUDFTT	WEST	3/14/2012	3/14/2012	3/14/2012	3/14/2012
IL	60652	(773) 585-8814	61	4	16606125	790015		ALATOOM ABDALLAH	EAST	4/4/2012	4/4/2012	4/4/2012	4/4/2012

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TX 102-014065

DUPLICATE ACCOUNTS	BLAKE VAN EMST	2/25/2011	2/25/2011	2/25/2011	2/25/2011	
DUPLICATE ACCOUNTS	BLAKE VAN EMST	2/25/2011	2/25/2011	2/25/2011	2/25/2011	
DUPLICATE ACCOUNTS	BLAKE VAN EMST	2/25/2011	2/25/2011	2/25/2011	2/25/2011	
DUPLICATE ACCOUNTS	BLAKE VAN EMST	2/25/2011	2/25/2011	2/25/2011	2/25/2011	
DUPLICATE ACCOUNTS	BLAKE VAN EMST	2/25/2011	2/25/2011	2/25/2011	2/25/2011	
DUPLICATE ACCOUNTS	BLAKE VAN EMST	3/7/2011	3/7/2011	3/7/2011	3/7/2011	UNAUTHORIZED THIRD PARTY
DUPLICATE ACCOUNTS	BLAKE VAN EMST	3/7/2011	3/7/2011	3/7/2011	3/7/2011	
DUPLICATE ACCOUNTS	BLAKE VAN EMST	3/7/2011	3/7/2011	3/7/2011	3/7/2011	
DUPLICATE ACCOUNTS	BLAKE VAN EMST	3/28/2011	3/28/2011	3/28/2011	3/28/2011	
DUPLICATE ACCOUNTS	BLAKE VAN EMST	3/28/2011	3/28/2011	3/28/2011	3/28/2011	
DUPLICATE ACCOUNTS	BLAKE VAN EMST	3/28/2011	3/28/2011	3/28/2011	3/28/2011	
DUPLICATE ACCOUNTS	BLAKE VAN EMST	3/28/2011	3/28/2011	3/28/2011	3/28/2011	
DUPLICATE ACCOUNTS	BLAKE VAN EMST	3/28/2011	3/28/2011	3/28/2011	3/28/2011	
DUPLICATE ACCOUNTS	BLAKE VAN EMST	3/28/2011	3/28/2011	3/28/2011	3/28/2011	
FAILURE TO PROMOTE	BLAKE VAN EMST	4/21/2011	4/21/2011	4/21/2011	4/21/2011	
DUPLICATE ACCOUNTS	BLAKE VAN EMST	4/21/2011	4/21/2011	4/21/2011	4/21/2011	
SSN	BLAKE VAN EMST	4/21/2011	4/21/2011	4/21/2011	4/21/2011	DUPLICATE/UNAUTHORIZED THIRD PARTY/SSN
DUPLICATE ACCOUNTS	BLAKE VAN EMST	4/21/2011	4/21/2011	4/21/2011	4/21/2011	UNAUTHORIZED THIRD PARTY
DUPLICATE ACCOUNTS	BLAKE VAN EMST	4/21/2011	4/21/2011	4/21/2011	4/21/2011	
DUPLICATE ACCOUNTS	BLAKE VAN EMST	4/21/2011	4/21/2011	4/21/2011	4/21/2011	
SSN	BLAKE VAN EMST	4/26/2011	4/26/2011	4/26/2011	4/26/2011	
SSN	BLAKE VAN EMST	4/26/2011	4/26/2011	4/26/2011	4/26/2011	
SSN	BLAKE VAN EMST	4/26/2011	4/26/2011	4/26/2011	4/26/2011	
SSN	BLAKE VAN EMST	4/26/2011	4/26/2011	4/26/2011	4/26/2011	
SSN	BLAKE VAN EMST	4/26/2011	4/26/2011	4/26/2011	4/26/2011	
SSN	BLAKE VAN EMST	4/26/2011	4/26/2011	4/26/2011	4/26/2011	
SSN	BLAKE VAN EMST	4/26/2011	4/26/2011	4/26/2011	4/26/2011	
TCPA	BLAKE VAN EMST	4/26/2011	4/26/2011	4/26/2011	4/26/2011	
DUPLICATE ACCOUNTS	BLAKE VAN EMST	5/18/2011	5/18/2011	5/18/2011	5/18/2011	
SSN	BLAKE VAN EMST	5/18/2011	5/18/2011	5/18/2011	5/18/2011	
DUPLICATE ACCOUNTS	BLAKE VAN EMST	6/9/2011	6/9/2011	6/9/2011	6/9/2011	
DUPLICATE ACCOUNTS	BLAKE VAN EMST	6/9/2011	6/9/2011	6/9/2011	6/9/2011	
DUPLICATE ACCOUNTS	BLAKE VAN EMST	6/9/2011	6/9/2011	6/9/2011	6/9/2011	DUPLICATE/SSN ISSUES
FRAUD CLAIMS	BLAKE VAN EMST	6/9/2011	6/9/2011	6/9/2011	6/9/2011	MOVER CLAIMS
DUPLICATE ACCOUNTS	BLAKE VAN EMST	6/16/2011	6/16/2011	6/16/2011	6/16/2011	
DUPLICATE ACCOUNTS	BLAKE VAN EMST	6/16/2011	6/16/2011	6/16/2011	6/16/2011	UNAUTHORIZED THIRD PARTY
FRAUD CLAIMS	BLAKE VAN EMST	6/16/2011	6/16/2011	6/16/2011	6/16/2011	MOVER CLAIMS
FRAUD CLAIMS	BLAKE VAN EMST	6/16/2011	6/16/2011	6/16/2011	6/16/2011	MOVER CLAIMS
DUPLICATE ACCOUNTS	BLAKE VAN EMST	6/16/2011	6/16/2011	6/16/2011	6/16/2011	
DUPLICATE ACCOUNTS	BLAKE VAN EMST	6/24/2011	6/24/2011	6/24/2011	6/24/2011	
FRAUD CLAIMS	BLAKE VAN EMST	6/24/2011	6/24/2011	6/24/2011	6/24/2011	DUPLICATE/SSN ISSUES
DUPLICATE ACCOUNTS	BLAKE VAN EMST	6/24/2011	6/24/2011	6/24/2011	6/24/2011	
FRAUD CLAIMS	BLAKE VAN EMST	6/24/2011	6/24/2011	6/24/2011	6/24/2011	MOVER CLAIMS
DUPLICATE ACCOUNTS	BLAKE VAN EMST	7/5/2011	7/5/2011	7/5/2011	7/5/2011	
FRAUD CLAIMS	BLAKE VAN EMST	7/5/2011	7/5/2011	7/5/2011	7/5/2011	MOVER CLAIMS
DUPLICATE ACCOUNTS	BLAKE VAN EMST	7/21/2011	7/21/2011	7/21/2011	7/21/2011	
SSN	BLAKE VAN EMST	7/21/2011	7/21/2011	7/21/2011	7/21/2011	
DUPLICATE ACCOUNTS	BLAKE VAN EMST	8/18/2011	8/18/2011	8/18/2011	8/18/2011	
DUPLICATE ACCOUNTS	BLAKE VAN EMST	8/18/2011	8/18/2011	8/18/2011	8/18/2011	
DUPLICATE ACCOUNTS	BLAKE VAN EMST	9/8/2011	9/8/2011	9/8/2011	9/8/2011	
DUPLICATE ACCOUNTS	BLAKE VAN EMST	9/8/2011	9/8/2011	9/8/2011	9/8/2011	
DUPLICATE ACCOUNTS	BLAKE VAN EMST	9/8/2011	9/8/2011	9/8/2011	9/8/2011	DUPLICATE/SSN ISSUES
FAILURE TO PROMOTE	BLAKE VAN EMST	9/8/2011	9/8/2011	9/8/2011	9/8/2011	UNAUTHORIZED THIRD PARTY
DUPLICATE ACCOUNTS	BLAKE VAN EMST	9/8/2011	9/8/2011	9/8/2011	9/8/2011	
CONVIENCE	BLAKE VAN EMST	9/13/2011	9/13/2011	9/13/2011	9/13/2011	
DUPLICATE ACCOUNTS	BLAKE VAN EMST	9/16/2011	9/16/2011	9/16/2011	9/16/2011	
DUPLICATE ACCOUNTS	BLAKE VAN EMST	9/16/2011	9/16/2011	9/16/2011	9/16/2011	DUPLICATE/SSN ISSUES
FRAUD CLAIMS	BLAKE VAN EMST	10/3/2011	10/3/2011	10/3/2011	10/3/2011	
CONVIENCE	BLAKE VAN EMST	10/10/2011	10/10/2011	10/10/2011	10/10/2011	
FRAUD CLAIMS	BLAKE VAN EMST	10/13/2011	10/13/2011	10/13/2011	10/13/2011	
SSN	BLAKE VAN EMST	10/13/2011	10/13/2011	10/13/2011	10/13/2011	
DUPLICATE ACCOUNTS	BLAKE VAN EMST	11/11/2011	11/11/2011	11/11/2011	11/11/2011	DUPLICATE/SSN ISSUES
DUPLICATE ACCOUNTS	BLAKE VAN EMST	11/11/2011	11/11/2011	11/11/2011	11/11/2011	DUPLICATE ISSUES
CO-OP	BLAKE VAN EMST	11/11/2011	11/11/2011	11/11/2011	11/11/2011	CO-OP FRAUD
FLIPPING	BLAKE VAN EMST	11/18/2011	11/18/2011	11/18/2011	11/18/2011	
DUPLICATE ACCOUNTS	BLAKE VAN EMST	11/18/2011	11/18/2011	11/18/2011	11/18/2011	
DUPLICATE ACCOUNTS	BLAKE VAN EMST	12/23/2011	12/23/2011	12/23/2011	12/23/2011	DUPLICATE/SSN ISSUES
10.4	BLAKE VAN EMST	12/23/2011	12/23/2011	12/23/2011	12/23/2011	ADDITIONAL OUTLET OUT OF MARKET REIMBURSEMENT PAYMENTS
10.4	BLAKE VAN EMST	1/16/2012	1/16/2012	1/16/2012	1/16/2012	UNAUTHORIZED 3RD PARTY
10.4	BLAKE VAN EMST	2/23/2012	2/29/2012		2/29/2012	MAKING PAYMENTS ON CUSTOMER ACCOUNTS
10.4	BLAKE VAN EMST	2/27/2012	2/28/2012		2/28/2012	VIRTUAL CC
FAILURE TO PROMOTE	BLAKE VAN EMST	3/15/2012	3/14/2012		3/14/2012	FAILED TO PROMOTE DISH
DUPLICATE ACCOUNTS	BLAKE VAN EMST	4/4/2012	4/4/2012		4/4/2012	DUPLICATE ACCOUNT ISSUES

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TX 102-014066

2012	4/24/2012	12/31/2004	2671	7	TELECOM ASSEMBLIES PLUS INC	11535 W 183RD PL	ORLAND PARK
2012	4/24/2012	7/9/2010	655	2	MOHAMMED A MAHMUD DBA AMERICAN SATELLITE SERVICES LLC	134 ROUTE 52	CARMEL
2012	4/24/2012	11/23/2010	518	1	SUNNYVALLEY ELECTRONIC CORP	4720 MACK RD	SACRAMENTO
2012	4/30/2012	12/7/2010	510	1	FLEXX COMMUNICATIONS LLC	6400 VILLAGE PKWY	DUBLIN
2012	5/23/2012	4/26/2010	758	2	DIGISTREAM CORP	3325 RICHMOND RD	STATEN ISLAND
2012	5/31/2012	6/17/2011	349	1	AMALGAMATED BAHR CORPORATION DBA STACEY FOR SCHOOLS	6460 CORALBERRY CT	NIWOT
2012	5/31/2012	3/13/1999	4828	13	BACHUBHAI D PATEL DBA DESI SATELLITE SERVICES	1549 MAIN ST	EAST HARTFORD
2012	5/31/2012	1/4/2004	3070	8	DIAMOND ELECTRONICS	1327 OAKHURST CT	LEBANON
2012	5/31/2012	2/13/2012	108	0	GLOBAL CONNECT	665 KIRKLAND DR	SUNNYVALE
2012	5/31/2012	5/14/2010	748	2	DLSAT COMMUNICATIONS INC	20489 FLINTGATE DR	WALNUT
2012	5/31/2012	11/8/2004	2761	8	INSTALLATIONS UNLIMITED OF CENTRAL FLA INC	3207 TOWER OAKS DR	ORANGE PARK
2012	6/5/2012	10/27/2004	2778	8	AMERICAN TV INC	5022 CAMPBELL BOULEVARD	BALTIMORE
2012	6/18/2012	5/3/2004	2968	8	MORNINGSTAR ELECTRIC INC	6100 NW NIGHTSHADE ST	KAMAS
2012	6/18/2012	5/3/2002	3699	10	GERMAN HERNANDEZ	3 SOUTHVIEW DR	CARTERSVILLE
2012	6/18/2012	4/29/2008	1511	4	CLYDE PAUL JR DBA ALL STAR SATELLITE & COMMUNICATIONS	16414 44TH AVE E	TACOMA
2012	6/18/2012	7/16/2009	1068	3	BANIGNO CHOLULA GUZMAN DBA LATINOS COMMUNICATIONS	7243 MONTEREY ST	GILROY
2012	6/18/2012	3/3/1999	4856	13	JAMIE WILLCUTT DBA SATELLITE SOLUTIONS	65 CURRY HIGHWAY	JASPER
2012	6/25/2012	6/26/2000	4382	12	NEW STAR COMMUNICATIONS INT INC	125 E MAIN ST	AMERICAN FORK
2012	7/6/2012	2/3/1999	4902	13	BLAKE WALLACE DBA BLAKE WALLACE	401 N COMMERCE ST	GAINESVILLE
2012	7/6/2012	7/23/2009	1079	3	ERICKA CORTES GONZALEZ DBA PBS SATELLITE	5214 LUKE AVE	GLENDALE
2012	7/16/2012	1/1/2002	3849	11	SHRI KRISHNA USA INC DBA 1 STEP WIRELESS	7142 DEMPSTER AVE	MORTON GROVE
2012	7/24/2012	11/17/2009	980	3	ORANGE DISH INC	13217 W WARREN AVE	DEARBORN
2012	8/17/2012	8/10/2009	1103	3	ZHU ZHONGQING DBA GALAXY SATELLITES	625 E VALLEY BLVD	SAN GABRIEL
2012	8/31/2012	10/10/2011	326	1	EXACT TECHNIC CORP	48761 KATO RD	FREMONT
2012	9/18/2012	6/22/2009	1184	3	VALID COMM	15032 CHERRYWOOD DR	LAUREL
2012	9/18/2012	2/16/2011	580	2	HANSA HARDWARE CORP	5925 CLOVERLY AVENUE	TEMPLE CITY
2012	9/18/2012	3/9/2006	2385	7	NEW WESTLAND MARKETING INC DBA TRANSPACIFIC SATELLITE SVC	4054 BEN LOMOND DR	PALO ALTO
2012	10/3/2012	5/25/2005	2688	7	ALL STAR COMMUNICATIONS LLC	10025 ACOMA SE	ALBUQUERQUE
2012	10/3/2012	5/29/1997	5606	15	RIGOBERTO B SANCHEZ DBA RSA	236 W ORANGE SHOW ROAD	SAN BERNARDINO
2012	10/9/2012	8/12/2009	1154	3	HD HOME TECHNOLOGIES LLC	1762 N OAK DR	LAWRENCEVILLE
2012	10/9/2012	5/17/2011	511	1	DIANA CARRILLO DBA WORLD WIDE SATELLITES	3306 MULFORD ST	LYNWOOD
2012	10/11/2012	1/23/2003	3549	10	A PDX PRO CO INC	7917 SW NIMBUS AVENUE	BEAVERTON
2012	10/19/2012	6/16/1997	5604	15	CARL SEHANAGEL DBA SATELLITE SALES & REPAIR	334 LEE HWY STE A	VERONA
2012	10/22/2012	5/21/2012	154	0	DOROTHY M WILLIAMS DBA DREAM SALES GROUP	1808 S DIXIE HWY	LAKE WORTH
2012	11/6/2012	8/5/2010	824	2	GEREST SYSTEMS INC	210 W 4TH ST	WINSTON SALEM
2012	11/6/2012	3/2/1999	4998	14	KILBY KONCEPTS DBA DIGITAL ENTERTAINMENT PLUS	10176 HWY 72	ROGERSVILLE
2012	12/3/2012	3/25/2008	1714	5	KAILASH KAUR DBA POTOMAC SAT	8 S JORDAN ST	ALEXANDRIA
2012	12/3/2012	8/26/2011	465	1	JONATHAN LEDESMA DBA DHARMA	20660 AVE 352	WOODLAKE
2012	12/19/2012	10/21/2010	790	2	DIGITAL TV INC	9215 LAS TUNAS DR	TEMPLE CITY
2013	1/3/2013	8/12/2004	3066	8	D & M SATELLITE SOLUTIONS LTD	200 HOWARD ST	DES PLAINES
2013	1/7/2013	6/5/2012	216	1	NEERAJA PURI DBA SPOCKSTUR	446 27TH AVE	SAN MATEO
2013	2/15/2013	2/4/2008	1838	5	FUTURE MILLIONAIRE ENTERPRISES LLC DBA ELITE SATELLITE	1869 COBB PKWY S	MARIETTA
2013	2/19/2013	8/15/2001	4206	12	FORTUNE HI TECH MARKETING INC	2424 HARRODSBURG RD	LEXINGTON
2013	3/6/2013	5/9/2012	301	1	ROLANDO RUIZ DBA SATELLITE & WIRELESS	1425 E RUBEN TORRES BLVD	BROWNSVILLE
2013	3/5/2013	5/3/2005	2863	8	REY RAMIREZ DBA MY SKY TV	1306 N TAYLOR	GARDEN CITY
2013	3/18/2013	12/20/2007	1915	5	DISH SPEED SERVICE INC	34111 HARPER AVE.	CLINTON TOWNSHIP
2013	3/22/2013	12/1/2003	3399	9	SANI ELECTRONICS INC	44 WEST 19TH ST	KINGS
2013	3/26/2013	3/27/2002	4017	11	SERGIO BORJAS DBA BORJAS SATELLITES	524 N KANSAS AVE	LIBERAL
2013	3/27/2013	9/3/2010	936	3	ELIA MAALOUF DBA EM SERVICES	9163 LAS TUNAS DR	TEMPLE CITY
2013	4/3/2013	5/9/2006	2521	7	DISH & CELL LLC	25462 FORD RD	DEARBORN HEIGHTS
2013	4/3/2013	10/14/1997	5650	15	CARLOS J CRUZ DBA HOBBS SATELLITE CO	2702 W MARLAND ST	HOBBS
2013	4/3/2013	9/27/2012	188	1	R&Z GROUP INC	15580 E GALE AVE	HACIENDA HEIGHTS
2013	4/3/2013	1/31/2006	2619	7	MAX LINK ADVANCED COMMUNICATIONS	2110 DEBORAH KAY LN	HACIENDA HEIGHTS
2013	4/17/2013	3/28/2006	2577	7	JESUS GASCA DBA AZTECA DISH	W 6150 COUNTY RD BB	APPLETON
2013	4/23/2013	2/14/2001	4451	12	SCOTT G CLINE DBA JUST LOOK UP TV	1570 S ZANG ST	LAKEWOOD

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SLC_DNC_Investigation 01-014805
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TX 102-014067

IL	60467	(708) 479-7999	10	2	10867106	415897	CVS	RICHARD ROGERS	EAST	4/24/2012	4/24/2012	4/24/2012	4/24/2012
NY	10512	(845) 225-7201	138	38	24371333	1324545	N/A	MOHAMMED MAHMUD	EAST	4/24/2012	4/24/2012	4/24/2012	4/24/2012
CA	95823	(916) 550-9462	325	13	24865908	1394743	N/A	QIUHUA WU	WEST	4/24/2012	4/24/2012	4/24/2012	4/24/2012
CA	94568	(925) 803-1510	0	32	24942430	1402283	RSI	GARY CULLY	WEST	5/1/2012	5/1/2012	5/1/2012	5/1/2012
NY	10306	(347) 252-0624	91	26	23996054	1295497	ALLSYS	MAY ABDELHAMID	EAST	5/23/2012	5/23/2012	5/23/2012	5/23/2012
CO	80503	(303) 594-6684	0	0	25617643	1487087	N/A	STACEY BAHR	WEST	5/31/2012	5/31/2012	5/31/2012	5/31/2012
CT	6108	(860) 688-0245	33	4	313759	533503	N/A	BACHUBHAI PATEL	EAST	5/31/2012	5/31/2012	5/31/2012	5/31/2012
OH	45036	(937) 242-6319	115	0	13992001		CVS	CARMEN KASH	EAST	5/31/2012	5/31/2012	5/31/2012	5/31/2012
CA	94087	(408) 551-1945	0	26	26523265		AMWI	REYNALDO DOMINQUEZ	WEST	5/31/2012	5/31/2012	5/31/2012	5/31/2012
CA	91789	(909) 444-5961	1348	258	24147717		RSI	MANUEL DE LEON	WEST	5/31/2012	5/31/2012	5/31/2012	5/31/2012
FL	32065	(904) 291-1128	16	7	11419417		DOW	JOHN MASHTARE	EAST	5/31/2012	5/31/2012	5/31/2012	5/31/2012
MD	21236	(410) 661-2071	28	11	11351734	1143516	ALLSYS	MIHALLAQ RAPO	EAST	6/5/2012	6/5/2012	6/5/2012	6/5/2012
WA	98607	(360) 910-7827	1336	41	10442712		RSI	ROBERT TREACY	WEST	6/18/2012	6/18/2012	6/18/2012	6/18/2012
GA	30121	(770) 222-5992	84	0	1372796		DOW	GERMAN HERNANDEZ	EAST	6/18/2012	6/18/2012	6/18/2012	6/18/2012
WA	98446	(253) 273-3742	118	17	20830217		RSI	CLYDE PAUL JR	WEST	6/18/2012	6/18/2012	6/18/2012	6/18/2012
CA	95020	(800) 618-5020	805	101	22798317		RSI	BANIGNO GUZMAN	WEST	6/18/2012	6/18/2012	6/18/2012	6/18/2012
AL	35503	(205) 302-0306	20	148	307078	48096	DOW	JAMIE WILLCUTT	EAST	6/18/2012	6/18/2012	6/18/2012	6/18/2012
UT	84003	(801) 852-0804	1190	380	590422	68928	RSI	BRADLEY CREER	WEST	6/25/2012	6/25/2012	6/25/2012	6/25/2012
TX	76240	(940) 668-1773	186	66	290697	46500	N/A	BLAKE WALLACE	WEST	7/6/2012	7/6/2012	7/6/2012	7/6/2012
AZ	85301	(602) 299-3075	93	23	22814775	1194571	N/A	ERICKA CORTES GONZALEZ	WEST	7/6/2012	7/6/2012	7/6/2012	7/6/2012
IL	60053	(847) 800-6386	67	77	10186830	362628	CVS	VINOD THAKKAR	EAST	7/16/2012	7/16/2012	7/16/2012	7/16/2012
MI	48126	(313) 673-2551	237	116	23404508	1243165	N/A	HUSSEIN HAMKA	EAST	7/24/2012	7/24/2012	7/24/2012	7/24/2012
CA	91776	(626) 280-1189	560	340	22913345	1202391	RSI	ZHONGJING ZHU	WEST	8/17/2012	8/17/2012	8/17/2012	8/17/2012
CA	94538	(510) 281-7730	27	135	26016414	1536837	N/A	PING LUO	WEST	8/31/2012	8/31/2012	8/31/2012	8/31/2012
MD	20707	(240) 505-1067	167	3	22651992	N/A	ALLSYS	ABDUL ELBA	EAST	9/18/2012	9/18/2012	9/18/2012	9/18/2012
CA	91780	(626) 695-4295	244	196	25219397	N/A	RSI	GAOXI MA	WEST	9/18/2012	9/18/2012	9/18/2012	9/18/2012
CA	94306	(408) 732-0025	49	14	14545641	670015	N/A	MARTIN ZHANG	WEST	9/18/2012	9/18/2012	9/18/2012	9/18/2012
NM	87123	(505) 265-3474	36	1	2008314	1289275	N/A	JOHN MCGILL	WEST	10/3/2012	10/3/2012	10/3/2012	10/3/2012
CA	92408	(909) 888-6464	658	433	10011	7700	N/A	RIGOBERTO SANCHEZ	WEST	10/3/2012	10/3/2012	10/3/2012	10/3/2012
GA	30044	(678) 886-0707	99	71	22925150	N/A	DOW	MICKONEN MICKAEL	EAST	10/9/2012	10/9/2012	10/9/2012	10/9/2012
CA	90262	(562) 215-4765	299	566	25520530	N/A	RSI	DIANA CARRILLO	WEST	10/9/2012	10/9/2012	10/9/2012	10/9/2012
OR	97008	(503) 684-1400			1864140	1286016	N/A	MIKE PAXTON	WEST	8/13/2012	8/13/2012	10/11/2012	10/11/2012
VA	24482	(540) 421-7760			8485	11946	N/A	CARL SCHANAGEL	EAST	8/27/2012	8/27/2012	10/19/2012	10/19/2012
FL	33460	(561) 891-7448			26882371	1630565	N/A	DOROTHY M WILLIAMS	EAST	8/29/2012	8/29/2012	10/22/2012	10/22/2012
NC	27103	(336) 602-2326	453	845	24459137		DOW	GERMAN MORILLO	EAST	11/6/2012	11/6/2012	11/6/2012	11/6/2012
AL	35652	(256) 247-7100	712	257	46535		DOW	SHANE KILBY	EAST	11/6/2012	11/6/2012	11/6/2012	11/6/2012
VA	22304	(703) 751-3474	46	35	20697767	986056	N/A	KAILASH KAUR	EAST	12/3/2012	12/3/2012	12/3/2012	12/3/2012
CA	93286	(559) 836-8671	105	703	25854628	N/A	RSI	JONATHAN LEDESMA	WEST	12/3/2012	12/3/2012	12/3/2012	12/3/2012
CA	91780	(626) 698-1612	157	299	24759859	1378168	N/A	LIZ DUAN	WEST	12/19/2012	12/19/2012	12/19/2012	12/19/2012
IL	60018	(630) 890-6616	140	0	10950400	424351	CVS	MARIUSZ MAZUR	EAST	1/3/2013	1/3/2013	1/3/2013	1/3/2013
CA	94403	(650) 481-5602	12	0	26936695	N/A	RSI	NEERAJA PURI	WEST	1/7/2013	1/7/2013	1/7/2013	1/7/2013
GA	30060	(404) 966-9323	85	5	20495155	965930	N/A	AGOSTINHO LANDIM	EAST	2/15/2013	2/15/2013	2/15/2013	2/15/2013
KY	40503	(859) 422-7000	4859	144	1000006	167044	N/A	PAUL ORBERSON	EAST	2/19/2013	2/19/2013	2/19/2013	2/19/2013
TX	78521	(956) 590-5306	71	34	26834867	N/A	RSI	ROLANDO RUIZ	WEST	3/6/2013	3/6/2013	3/6/2013	2/27/2013
KS	67846	(620) 521-0110	671	88	12422269	533448	N/A	REY RAMIREZ	WEST	3/5/2013	3/5/2013	3/5/2013	3/5/2013
MI	48035	(248) 773-1777	170	23	20704373	986109	CVS	WAFIK SHAKER	EAST	3/18/2013	3/18/2013	3/18/2013	3/18/2013
NY	11224	(877) 726-4999	104	0	1322068	N/A	ALL SYS	KALID EHSAN	EAST	3/22/2013	3/22/2013	3/22/2013	3/22/2013
KS	67901	(620) 624-6666	575	132	1320562	194145	N/A	SERGIO BORJAS	WEST	3/26/2013	3/26/2013	3/26/2013	3/26/2013
CA	91780	(626) 243-3645	147	18	24566432	1785791	N/A	ELIA MAALOUF	WEST	3/27/2013	3/27/2013	3/27/2013	3/27/2013
MI	48127	(313) 278-6335	120	31	15001399	697002	N/A	MOHAMMAD SHELID	EAST	4/3/2013	4/3/2013	4/3/2013	4/3/2013
NM	88240	(575) 393-7808	40	2	72909	29232	N/A	CARLOS CRUZ	WEST	4/3/2013	4/3/2013	4/3/2013	4/3/2013
CA	91745	(626) 789-8890	215	37	27391790	N/A	RSI	JIMMY HWANG	WEST	4/3/2013	4/3/2013	4/3/2013	4/3/2013
CA	91745	(858) 717-8987	537	28	15538753	N/A	RSI	ZHI JIANG	WEST	4/3/2013	4/3/2013	4/3/2013	4/3/2013
WI	54914	(920) 378-0570	158	23	14676407	678363	N/A	JESUS GASCA	EAST	4/17/2013	4/17/2013	4/17/2013	4/17/2013
CO	80228	(303) 986-8666	284	134	791612	129371	N/A	SCOTT CLINE	WEST	4/23/2013	4/23/2013	4/23/2013	4/23/2013

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SLC_ DNC_Investigation 01-014806
013532

TX 102-014068

10.4	BLAKE VAN EMST	4/24/2012	4/24/2012		4/24/2012	VIOLATION OF 10.4 SECTION IV
DUPLICATE ACCOUNTS	BLAKE VAN EMST	4/24/2012	4/24/2012		4/24/2012	DUPLICATE ACCOUNT ISSUES
DUPLICATE ACCOUNTS	BLAKE VAN EMST	4/24/2012	4/24/2012		4/24/2012	DUPLICATE ACCOUNT ISSUES
DUPLICATE ACCOUNTS	BLAKE VAN EMST	4/30/2012	5/1/2012		5/1/2012	DUPLICATE ACCOUNT ISSUES
DUPLICATE ACCOUNTS	BLAKE VAN EMST	5/23/2012	5/23/2012		5/23/2012	DUPLICATE ACCOUNT ISSUES
FAILURE TO PROMOTE	BLAKE VAN EMST	5/31/2012	5/31/2012	5/31/2012	5/31/2012	FAILED TO PROMOTE DISH
COMMERCIAL FRAUD	BLAKE VAN EMST	5/31/2012	5/31/2012	5/31/2012	5/31/2012	MISREPORTED DROP COUNT
FRAUD CLAIMS	BLAKE VAN EMST	5/31/2012	5/31/2012	5/31/2012	5/31/2012	SSN AND DUPLICATE ACCOUNT FRAUD
CREDIT CARD FRAUD	BLAKE VAN EMST	5/31/2012	5/31/2012	5/31/2012	5/31/2012	CREDIT CARD FRAUD
CREDIT CARD FRAUD	BLAKE VAN EMST	5/31/2012	5/31/2012	5/31/2012	5/31/2012	VIRTUAL CREDIT CARD FRAUD
FRAUD CLAIMS	BLAKE VAN EMST	5/31/2012	5/31/2012	5/31/2012	5/31/2012	DUPLICATE ACCOUNT ISSUES
10.4	BLAKE VAN EMST	6/5/2012	6/5/2012		6/5/2012	VIOLATION OF 10.4 SECTION X
CREDIT CARD FRAUD	BLAKE VAN EMST	6/18/2012	6/18/2012	6/19/2012	6/18/2012	CREDIT CARD FRAUD
SSN	BLAKE VAN EMST	6/18/2012	6/18/2012	6/19/2012	6/18/2012	SSN ACCOUNT FRAUD
DUPLICATE ACCOUNTS	BLAKE VAN EMST	6/18/2012	6/18/2012	6/19/2012	6/18/2012	DUPLICATE ACCOUNT ISSUES
CREDIT CARD FRAUD	BLAKE VAN EMST	6/18/2012	6/18/2012	6/19/2012	6/18/2012	VIRTUAL CREDIT CARD FRAUD
CREDIT CARD FRAUD	BLAKE VAN EMST	6/18/2012	6/18/2012	6/19/2012	6/18/2012	CREDIT CARD FRAUD
10.4	BLAKE VAN EMST	6/25/2012	6/25/2012	6/26/2012	6/25/2012	ACCOUNT FLIPPING
DUPLICATE ACCOUNTS	BLAKE VAN EMST	7/6/2012	7/6/2012	7/9/2012	7/6/2012	DUPLICATE ACCOUNT ISSUES
MOVERS FRAUD	BLAKE VAN EMST	7/6/2012	7/6/2012	7/9/2012	7/6/2012	SUBMITTING INVALID MOVERS CLAIMS
DUPLICATE ACCOUNTS	BLAKE VAN EMST	7/23/2012	7/16/2012	7/17/2012	7/16/2012	DUPLICATE ACCOUNT ISSUES
DUPLICATE ACCOUNTS	BLAKE VAN EMST	7/24/2012	7/24/2012	7/25/2012	7/24/2012	DUPLICATE ACCOUNT ISSUES
DUPLICATE ACCOUNTS	BLAKE VAN EMST	8/17/2012	8/17/2012	8/17/2012	8/17/2012	DUPLICATE ACCOUNT ISSUES
DUPLICATE ACCOUNTS	BLAKE VAN EMST	8/31/2012	8/31/2012	9/4/2012	8/31/2012	DUPLICATE ACCOUNT ISSUES
PHANTOM ACCOUNTS	BLAKE VAN EMST	9/18/2012	9/18/2012	9/19/2012	9/18/2012	COMMERCIAL PHANTOM ACCOUNT ISSUES
DUPLICATE ACCOUNTS	BLAKE VAN EMST	9/18/2012	9/18/2012	9/19/2012	9/18/2012	DUPLICATE ACCOUNT ISSUES
DUPLICATE ACCOUNTS	BLAKE VAN EMST	9/18/2012	9/18/2012	9/19/2012	9/18/2012	DUPLICATE ACCOUNT ISSUES
10.4	BLAKE VAN EMST	10/3/2012	10/3/2012	10/5/2012	10/3/2012	VIOLATION OF 10.4 SECTION X
10.4	BLAKE VAN EMST	10/3/2012	10/3/2012	10/5/2012	10/3/2012	ACCOUNT FLIPPING & DUPLICATE ACCOUNTS
DUPLICATE ACCOUNTS	BLAKE VAN EMST	10/9/2012	10/9/2012	10/9/2012	10/9/2012	DUPLICATE ACCOUNT ISSUES
DUPLICATE ACCOUNTS	BLAKE VAN EMST	10/9/2012	10/9/2012	10/9/2012	10/9/2012	DUPLICATE ACCOUNT ISSUES
10.4	BLAKE VAN EMST	8/3/2012	10/11/2012	10/11/2012	10/11/2012	TERM FOR CONVENIENCE
10.4	BLAKE VAN EMST	8/14/2012	10/19/2012	10/22/2012	10/19/2012	TERM FOR CONVENIENCE
10.4	BLAKE VAN EMST	8/10/2012	10/22/2012	10/22/2012	10/22/2012	TERM FOR CONVENIENCE
10.4	BLAKE VAN EMST	11/6/2012	11/6/2012	11/6/2012	11/6/2012	DUPLICATE ACCOUNT ISSUES
10.4	BLAKE VAN EMST	11/6/2012	11/6/2012	11/6/2012	11/6/2012	DUPLICATE ACCOUNT ISSUES
DUPLICATE ACCOUNTS	BLAKE VAN EMST	11/30/2012	12/3/2012	12/3/2012	12/3/2012	DUPLICATE ACCOUNT ISSUES
DUPLICATE ACCOUNTS	BLAKE VAN EMST	12/3/2012	12/3/2012	12/3/2012	12/3/2012	DUPLICATE ACCOUNT ISSUES
DUPLICATE ACCOUNTS	BLAKE VAN EMST	12/19/2012	12/19/2012	12/19/2012	12/19/2012	DUPLICATE ACCOUNT ISSUES
DUPLICATE ACCOUNTS	BLAKE VAN EMST	1/3/2013	1/3/2013	1/4/2013	1/3/2013	DUPLICATE ACCOUNT ISSUES
10.4	BLAKE VAN EMST	1/7/2013	1/7/2013	1/7/2013	1/7/2013	FALSIFYING CUSTOMER INFO
SSN	BLAKE VAN EMST	2/15/2013	2/15/2013	2/18/2013	2/15/2013	DUPLICATE ACCOUNT ISSUES, SSN MISUSE
FAILURE TO PROMOTE	BLAKE VAN EMST	2/19/2013	2/19/2013	2/19/2013	2/19/2013	FAILURE TO PROMOTE DISH
10.4	BLAKE VAN EMST	2/27/2013	3/6/2013	3/6/2013	3/6/2013	VIOLATION OF 3.3 (a)
10.4	BLAKE VAN EMST	3/4/2013	3/5/2013	3/6/2013	3/5/2013	DUPLICATE ACCOUNT ISSUES
DUPLICATE ACCOUNTS	BLAKE VAN EMST	3/18/2013	3/18/2013	3/19/2013	3/18/2013	DUPLICATE ACCOUNT ISSUES, UNAUTHORIZED THIRD PARTY
DUPLICATE ACCOUNTS	BLAKE VAN EMST	3/22/2013	3/22/2013	3/22/2013	3/22/2013	DUPLICATE ACCOUNT ISSUES
DUPLICATE ACCOUNTS	BLAKE VAN EMST	3/26/2013	3/26/2013	3/27/2013	3/26/2013	DUPLICATE ACCOUNT ISSUES
10.4	BLAKE VAN EMST	3/27/2013	3/27/2013	3/28/2013	3/27/2013	FALSIFYING CUSTOMER INFO
DUPLICATE ACCOUNTS	BLAKE VAN EMST	4/3/2013	4/3/2013	4/3/2013	4/3/2013	DUPLICATE ACCOUNT ISSUES
DUPLICATE ACCOUNTS	BLAKE VAN EMST	4/3/2013	4/3/2013	4/3/2013	4/3/2013	DUPLICATE ACCOUNT ISSUES
DUPLICATE ACCOUNTS	BLAKE VAN EMST	4/3/2013	4/3/2013	4/3/2013	4/3/2013	DUPLICATE ACCOUNT ISSUES
DUPLICATE ACCOUNTS	BLAKE VAN EMST	4/3/2013	4/3/2013	4/3/2013	4/3/2013	DUPLICATE ACCOUNT ISSUES
MOVERS FRAUD	BLAKE VAN EMST	4/17/2013	4/17/2013	4/17/2013	4/17/2013	INVALID MOVERS ISSUES
10.4	BLAKE VAN EMST	4/23/2013	4/23/2013	4/24/2013	4/23/2013	RECEIVING INCENTIVES NOT ENTITLED TO

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TX 102-014069

ID	83669	(208) 866-7084	128	52	7115	5128	N/A	STEVEN PARK	WEST	5/3/2013	5/3/2013	5/3/2013	5/3/2013
IN	46240	(317) 810-4720	24	1	10867148	415901	N/A	DAVID LINDSEY	EAST	5/12/2013	5/12/2013	5/12/2013	5/12/2013
IN	46240	(317) 253-5200	11581	429	15937435	751008	N/A	DAVID LINDSEY	EAST	5/12/2013	5/12/2013	5/12/2013	5/12/2013
FL	33445	(561) 278-4430	24	50	27298284	1677854	N/A	THOMAS MARKERT	EAST	5/24/2013	5/24/2013	5/24/2013	5/24/2013
FL	34746	(407) 460-1249	261	280	27211531	1666090	N/A	CLAUDIA PEREIRA	EAST	5/31/2013	5/31/2013	5/31/2013	5/31/2013
AR	72444	(501) 246-0634	221	43	24552871	N/A	DOW	GAYLE ROBERTS	EAST	5/31/2013	5/31/2013	5/31/2013	5/31/2013
OR	97504	(541) 292-5466	11	0	22630772	N/A	RSI	CLANCY CALAHAN	WEST	5/31/2013	5/31/2013	5/31/2013	5/31/2013
AZ	85349	(928) 328-1648	95	20	11427095	N/A	RSI	JAVIER BANUELOS	WEST	5/31/2013	5/31/2013	5/31/2013	5/31/2013
CA	93444	(831) 756-2696	245	9	26372531	1574913	N/A	JOSE GALLARDO	WEST	5/31/2013	5/31/2013	5/31/2013	5/31/2013
OH	43938	(740) 996-1055	40	64	27310598	1680570	N/A	WILLIAM THOMPSON	EAST	5/31/2013	5/31/2013	5/31/2013	5/31/2013
CA	95993	(530) 419-3474	433	116	24438106	1334012	N/A	YUVRAJ BHANGU	WEST	6/13/2013	6/13/2013	6/13/2013	6/13/2013
IL	60018	(847) 222-1705	17	3	58189	27458	N/A	PETER POLUBIEC	EAST	6/19/2013	6/19/2013	6/19/2013	6/19/2013
CA	91723	(626) 332-6363	30	32	9820	2055	N/A	RICHARD MADDALENA	WEST	6/24/2013	6/24/2013	6/24/2013	6/24/2013
UT	84111	(800) 591-6525	5926	1712	14429896	662171	N/A	ROB WINTLE	WEST	7/17/2013	7/17/2013	7/17/2013	7/8/2013
CA	91801	(626) 872-1881	433	249	25658644	1492138	N/A	VANESSA WONG	WEST	7/18/2013	7/18/2013	7/18/2013	7/18/2013
TX	77449	(713) 907-7962	28	22	21769553	N/A	RSI	TRACY BROWN	WEST	7/18/2013	7/18/2013	7/18/2013	7/18/2013
IL	60623	(773) 522-7777	1348	322	1969954	1601341	CVS	DOLLY ZEA	EAST	8/5/2013	8/5/2013	8/5/2013	8/5/2013
FL	34741	(407) 442-0338			21540302	N/A	DOW	OLVIN ROSA	EAST	8/5/2013	8/5/2013	8/5/2013	8/5/2013
CA	95634	(530) 334-4200			10143270	1331347	RSI	STEPHEN CIMMARUSTI	WEST	8/5/2013	8/5/2013	8/5/2013	8/5/2013
PA	19140	(866) 399-1874	63	0	26729228	N/A	ALL SYS	LUKKI ADAMS	EAST	8/7/2013	8/7/2013	8/7/2013	8/7/2013
CO	80222	(303) 351-3618	28	29	26850101	N/A	RSI	OUSSAMA BENNANI	WEST	8/30/2013	8/30/2013	8/30/2013	8/30/2013
CA	93905	(831) 753-7827	382	195	43723	23780	N/A	HARRY ALLISON	WEST	8/30/2013	8/30/2013	8/30/2013	8/30/2013
GA	30281	(770) 506-1877	166	153	14091182	642754	N/A	MANISH KARAMSHI	EAST	8/30/2013	8/30/2013	8/30/2013	8/30/2013
CO	80525	(970) 484-1044	0	33	24944812	N/A	RSI	BRETT SHARP	WEST	9/9/2013	9/9/2013	9/9/2013	9/9/2013
CA	90004	(508) 425-9350	68	5	26700868	N/A	RSI	ABDULAI KAMARA	WEST	9/9/2013	9/9/2013	9/9/2013	9/9/2013
CA	94133	(415) 816-1696	1	48	27672987	1742771	N/A	EUGENE ZHOU	WEST	9/16/2013	9/16/2013	9/16/2013	9/16/2013
WA	98373	(877) 410-4224	282	106	23627924	N/A	RSI	CHRISTIAN WIDMER	WEST	9/16/2013	9/16/2013	9/16/2013	9/16/2013
FL	33428	(800) 388-9989	32	51	1397527	259974	1233402	NEIL KOTAK	EAST	9/25/2013	9/25/2013	9/25/2013	9/25/2013
WA	99216	(509) 927-2389	1562	1007	1916382	1323694	N/A	BRADY NELSON	WEST	9/30/2013	9/30/2013	9/30/2013	9/30/2013
OH	44145	(216) 314-0434	40	26	122580	70822	CVS	SAMER ALAISH	EAST	10/9/2013	10/9/2013	10/9/2013	10/9/2013
AZ	85935	(928) 367-2210	1	1	104150	33901	N/A	WILLIAM MIKETTA	WEST	10/9/2013	10/9/2013	10/9/2013	10/9/2013
TX	78728	(512) 663-6230	32	31	697002	101334	N/A	KRIS SREEDHAR	WEST	10/14/13	10/14/13	10/14/13	10/14/13

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SLC_DNC_Investigation 9A0914895
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TX 102-014076

Reinstatement Date	Retailer Name	City	State	Zip	Phone	Previous Year Activations	Current Year Activations	OE Number	AP Number	Distributor	Principles	Region	Residual Expire Date
07/29/08	GARY HUNT DBA HUNTS COMMUNICATION	WARRENSBURG	MO	64093	877-728-5583	2384	453	2562996	407790		GARY HUNT	EAST REGION	
10/07/08	MAPLE COMMUNICATIONS	MONTEREY PARK	CA	91754	626.281.2098			10148484		RSI	SHAOQUING ZHO	WEST REGION	
05/15/09	LAKETON TV	PITTSBURGH	PA	15235	(412) 731-1748	372	40	25597	11571		GARY PETRACOLA	EAST REGION	
4/23/2010	ORBITAL TECHNOLOGIES INC	MARGATE	FL	33063	(954) 973-9202			15853303	747818		GENESIS MOREIRA	WEST REGION	
9/6/2013	HOLLY MCDUGAL DBA DIGITAL SATELLITE	WINDSOR	CO	80550	(970) 686-6566	0	33	28355131	N/A	RSI	HOLLY MCDUGAL	WEST REGION	

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SLC_ DNC_ Investigation 013544
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TX 102-014080

Equifax Disable	Disable Rweb Date	Term Reason	Termination Authorized By:	Date Termination Letter Sent	Date Central Setup Notified	CSU Verify	Showroom	Press Release	Defined Audit Term Reason
		Advertising	Blake VanEmst						
		Duplicate accounts	Blake VanEmst						
		Co-Op	Blake VanEmst						
		DUPLICATE/SSN	Blake VanEmst						
		Account Flipping	Blake VanEmst						

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SLC_ DNC_Investigation 01-09-19
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TX 102-014081

Year	Terminations	Echosphere Retailers	Distributor Retailers
2006	20	15	5
2007	33	26	7
2008	48	48	20
2009	81	30	51
2010	#REF!	#REF!	#REF!

	10.4	CANCELLED WORKORDERS	CHURN	CO-OP	DUPLICATE ACCOUNTS	FLIPPING	FTA	SSN	TCPA	MOVER FRAUD	EXPORT	CREDIT CARD MISUSE	FAILURE TO PROMOTE	CREDIT CARD MISUSE	PHANTOM ACCOUNTS	
2006	5				1	2		7	2		1		1		1	20
2007	6			1	19				4		2		1			33
2008		4	1		36	3	3			1						48
2009	13	7	4	2	32			7	2	12			2			81
2010	9	8	5		62			3	1				2			90

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SLC_ DNC_Investigation 013546
9A-0914820

TX 102-014082

Year	Effective Date	Inception Date	days active	Years Active	Retailer Name	Address	City	St	Zip	Phone
1/3/2013	8/12/2004	3066	8	D & M SATELLITE SOLUTIONS LTD	200 HOWARD ST	DES PLAINES	IL	60018	(630) 890-6616	140 0
1/7/2013	6/5/2012	216	1	NEERAJA PURI DBA SPOCKSTUR	446 27TH AVE	SAN MATEO	CA	94403	(650) 481-5602	12 0
2/15/2013	2/4/2008	1838	5	FUTURE MILLIONAIRE ENTERPRISES LLC DBA ELITE SATELLITE	1869 COBB PKWY S	MARIETTA	GA	30060	(404) 966-9323	85 5
2/19/2013	8/15/2001	4206	12	FORTUNE HI TECH MARKETING INC	2424 HARRODSBURG RD	LEXINGTON	KY	40503	(859) 422-7000	4859 144
3/6/2013	5/9/2012	301	1	ROLANDO RUIZ DBA SATELLITE & WIRELESS	1425 E RUBEN TORRES BLVD	BROWNSVILLE	TX	78521	(956) 590-5306	71 34
3/5/2013	5/3/2005	2863	8	REY RAMIREZ DBA MY SKY TV	1306 N TAYLOR	GARDEN CITY	KS	67846	(620) 521-0110	671 88
3/18/2013	12/20/2007	1915	5	DISH SPEED SERVICE INC	34111 HARPER AVE	CLINTON TOWNSHIP	MI	48035	(248) 773-1777	170 23
3/22/2013	12/1/2003	3399	9	SANI ELECTRONICS INC	44 WEST 19TH ST	KINGS	NY	11224	(877) 726-4999	104 0
3/26/2013	3/27/2002	4017	11	SERGIO BORJAS DBA BORJAS SATELLITES	524 N KANSAS AVE	LIBERAL	KS	67901	(620) 624-6666	575 132
3/27/2013	9/3/2010	936	3	ELIA MAALOUF DBA EM SERVICES	9163 LAS TUNAS DR	TEMPLE CITY	CA	91780	(626) 243-3645	147 18
4/3/2013	5/9/2006	2521	7	DISH & CELL LLC	25462 FORD RD	DEARBORN HEIGHTS	MI	48127	(313) 278-6335	120 31
4/3/2013	10/14/1997	5650	15	CARLOS J CRUZ DBA HOBBS SATELLITE CO	2702 W MARLAND ST	HOBBS	NM	88240	(575) 393-7808	40 2
4/3/2013	9/27/2012	188	1	R&Z GROUP INC	15580 E GALE AVE	HACIENDA HEIGHTS	CA	91745	(626) 789-8890	215 37
4/3/2013	1/31/2006	2619	7	MAX LINK ADVANCED COMMUNICATIONS	2110 DEBORAH KAY LN	HACIENDA HEIGHTS	CA	91745	(858) 717-8987	537 28
4/17/2013	3/28/2006	2577	7	JESUS GASCA DBA AZTECA DISH	W 6150 COUNTY RD BB	APPLETON	WI	54914	(920) 378-0570	158 23
4/23/2013	2/14/2001	4451	12	SCOTT G CLINE DBA JUST LOOK UP TV	1570 S ZANG ST	LAKEWOOD	CO	80228	(303) 986-8666	284 134
5/3/2013	6/11/1997	5805	16	STEVEN JOHN PARK DBA STAR SATELLITE	11340 W 3RD ST	STAR	ID	83669	(208) 286-7084	128 52
5/10/2013	8/12/2004	3193	9	DEFENDER SECURITY COMPANY DBA DIRECT DISH SATELLITE TV	3750 PRIORITY WAY SOUTH DR	INDIANAPOLIS	IN	46240	(317) 810-4720	24 1
5/10/2013	8/28/2006	2447	7	DEFENDER SECURITY COMPANY DBA DIRECT DISH SATELLIT	3750 PRIORITY WAY SOUTH DR	INDIANAPOLIS	IN	46240	(317) 253-5200	11581 429
05/24/13	9/6/2012	260	1	DIGITAL TAILWIND LLC	160 CONGRESS PARK DR	DELRAY BEACH	FL	33445	(561) 278-4430	24 50
05/31/13	8/15/2012	289	1	G-KARO INC	3283 S JOHN YOUNG PARKWAY	KISSIMMEE	FL	34746	(407) 460-1249	261 280
05/31/13	8/30/2010	1005	3	GAYLE ROBERTS DBA A PLUS SATELLITE	276 HWY 328 W	MAYNARD	AR	72444	(501) 246-0634	221 43
05/31/13	6/16/2009	1445	4	CREATIVE HOME INSTALLATION PARTNERS DBA JEFFERSON SATELLITE	2236 SPRING ST	MEDFORD	OR	97504	(541) 292-5466	11 0
05/31/13	1/1/2008	1977	5	JAVIER BANUELOS DBA BLUE STAR HOME PRODUCTS	1922 E JUAN SANCHEZ BLVD	SAN LUIS	AZ	85349	(928) 328-1648	95 20
05/31/13	1/6/2012	511	1	JOSE CANDELARIO GALLARDO DBA GALLARDO NETWORK	528 DIVISION STREET	NIPOMO	CA	93444	(831) 756-2696	245 9
05/31/13	4/29/2013	32	0	WILLIAM F THOMPSON DBA INNOVATIVE SATELLITE SYSTEMS	454 COMMERCIAL ST	MINGO JUNCTION	OH	43938	(740) 996-1055	40 64
06/13/13	7/29/2010	1050	3	CELESTIAL SATELLITE COMMUNICATIONS LLC	1528 COLUSA HWY	YUBA CITY	CA	95993	(530) 419-3474	433 116
6/19/2013	9/2/1997	5769	16	SATELLITE SOURCES INC	999 E TOUHY AVE	DES PLAINES	IL	60018	(847) 222-1705	17 3
06/24/13	5/29/1997	5870	16	A 1 SATELLITE TV INC	708 E EDNA PL	COVINA	CA	91723	(626) 332-6363	30 32
07/08/13	2/17/2006	2698	7	LATITUDE GROUP LLC	175 S MAIN ST	SALT LAKE CITY	UT	84111	(800) 591-6525	5926 1712
7/18/2013	6/29/2011	750	2	MASTER INTERNATIONAL NETWORK INC	139 E VALLEY BLVD	ALHAMBRA	CA	91801	(626) 872-1881	433 249
07/18/13	12/17/2008	1674	5	TRACY BRIAN BROWN DBA PREMIUM SATELLITE SERVICE	3814 PEBBLE GARDEN LN	KATY	TX	77449	(713) 907-7962	28 22
8/5/2013	1/4/2004	3501	10	NEIZAS ENTERPRISES INC	2418 S KEDZIE AVE	CHICAGO	IL	60623	(773) 522-7777	1348 322
08/05/13		41491	114	VISION DISH LLC	108 S JOHN YOUNG PKWY	KISSIMMEE	FL	34741	(407) 442-0338	
08/05/13		41491	114	BLACKSHEEP ENTERPRISES LLC	6322 HWY 193	GEORGETOWN	CA	95634	(530) 334-4200	
08/07/13	4/6/2012	488	1	GMAX MARKETING LLC	3800 N BROAD ST	PHILADELPHIA	PA	19140	(866) 399-1874	63 0
08/12/13	5/14/2012	455	1	OUSSAMA BENNANI DBA AMAZING SATELLITE	2133 S BELLAIRE ST	DENVER	CO	80222	(303) 351-3618	28 29
08/30/13	6/11/1997	5924	16	HARRY K ALLISON DBA CABLESTAR	1280 RIDER AVE	SALINAS	CA	93905	(831) 753-7827	382 195
08/30/13	1/5/2006	2794	8	COMPTRA INC	102 BARRINGTON PARKWAY	STOCKBRIDGE	GA	30281	(770) 506-1877	166 153
09/09/13	5/23/2013	109	0	MOUNTAIN STATES ELECTRONICS INC	2107 S COLLEGE AVE	FORT COLLINS	CO	80525	(970) 484-1044	0 33
09/09/13	3/30/2012	528	1	BROADBANDVISION	228 S MARIPOSA AVE	LOS ANGELES	CA	90004	(508) 425-9350	68 5
09/16/13	12/5/2012	285	1	TVPAD CENTER INC	752 VALLEJO ST	SAN FRANCISCO	CA	94133	(415) 816-1696	1 48
09/16/13	1/1/2010	1354	4	WA SATELLITE NETWORKS LLC	104 39TH AVE SW	PUYALLUP	WA	98373	(877) 410-4224	282 106
09/25/13	2/25/2003	3865	11	DISH TV USA INC	9825 MARINA BLVD	BOCA RATON	FL	33428	(800) 388-9989	32 51
09/30/13	4/23/2003	3813	10	BRADY NELSON DBA REGAL SATELLITE LLC	3212 N EDEN ROAD	SPOKANE VALLEY	WA	99216	(509) 927-2389	1562 1007
10/09/13	6/1/2000	4878	13	SAMER AL AISH DBA AL SAMI	1970 BRADLEY RD	WESTLAKE	OH	44145	(216) 314-0434	40 26
10/09/13	3/2/1998	5700	16	SATELLITE DIRECT INC DBA SATELLITE CONNECTION	1453 E WHITE MTN BLVD	PINETOP	AZ	85935	(928) 367-2210	1 1
10/14/13	10/24/2000	4738	13	KRISHNA SREEDHAR DBA MAIL BOXES PLUS	14916 ROSE PAVONIA PLACE	AUSTIN	TX	78728	(512) 663-6230	32 31

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Prior Year Activations	Current Year Activations	OE Number	AP Number	Distributor	Principal	Region	Notified Vendor Inquiries	Residual Expire Date	Equifax Disable	Disable Rweb Date	Term Reason
10950400	424351	CVS	MARIUSZ MAZUR	EAST	1/3/2013	1/3/2013	1/3/2013	1/3/2013	DUPLICATE ACCOUNTS	BLAKE VAN EMST	1/3/2013
26936695	N/A	RSI	NEERAJA PURI	WEST	1/7/2013	1/7/2013	1/7/2013	1/7/2013	10.4	BLAKE VAN EMST	1/7/2013
20495155	965930	N/A	AGOSTINHO LANDIM	EAST	2/15/2013	2/15/2013	2/15/2013	2/15/2013	SSN	BLAKE VAN EMST	2/15/2013
1000006	167044	N/A	PAUL ORBERSON	EAST	2/19/2013	2/19/2013	2/19/2013	2/19/2013	FAILURE TO PROMOTE	BLAKE VAN EMST	2/19/2013
26834867	N/A	RSI	ROLANDO RUIZ	WEST	3/6/2013	3/6/2013	3/6/2013	2/27/2013	10.4	BLAKE VAN EMST	2/27/2013
12422269	533448	N/A	REY RAMIREZ	WEST	3/5/2013	3/5/2013	3/5/2013	3/5/2013	10.4	BLAKE VAN EMST	3/4/2013
20704373	986109	CVS	WAFIK SHAKER	EAST	3/18/2013	3/18/2013	3/18/2013	3/18/2013	DUPLICATE ACCOUNTS	BLAKE VAN EMST	3/18/2013
1322068	N/A	ALL SYS	KALID EHSAN	EAST	3/22/2013	3/22/2013	3/22/2013	3/22/2013	DUPLICATE ACCOUNTS	BLAKE VAN EMST	3/22/2013
1320562	194145	N/A	SERGIO BORJAS	WEST	3/26/2013	3/26/2013	3/26/2013	3/26/2013	DUPLICATE ACCOUNTS	BLAKE VAN EMST	3/26/2013
24566432	1785791	N/A	ELIA MAALOUF	WEST	3/27/2013	3/27/2013	3/27/2013	3/27/2013	10.4	BLAKE VAN EMST	3/27/2013
15001399	697002	N/A	MOHAMMAD SHELID	EAST	4/3/2013	4/3/2013	4/3/2013	4/3/2013	DUPLICATE ACCOUNTS	BLAKE VAN EMST	4/3/2013
72909	29232	N/A	CARLOS CRUZ	WEST	4/3/2013	4/3/2013	4/3/2013	4/3/2013	DUPLICATE ACCOUNTS	BLAKE VAN EMST	4/3/2013
27391790	N/A	RSI	JIMMY HWANG	WEST	4/3/2013	4/3/2013	4/3/2013	4/3/2013	DUPLICATE ACCOUNTS	BLAKE VAN EMST	4/3/2013
15538753	N/A	RSI	ZHI JIANG	WEST	4/3/2013	4/3/2013	4/3/2013	4/3/2013	DUPLICATE ACCOUNTS	BLAKE VAN EMST	4/3/2013
14676407	678363	N/A	JESUS GASCA	EAST	4/17/2013	4/17/2013	4/17/2013	4/17/2013	MOVERS FRAUD	BLAKE VAN EMST	4/17/2013
791612	129371	N/A	SCOTT CLINE	WEST	4/23/2013	4/23/2013	4/23/2013	4/23/2013	10.4	BLAKE VAN EMST	4/23/2013
7115	5128	N/A	STEVEN PARK	WEST	5/3/2013	5/3/2013	5/3/2013	5/3/2013	10.4	BLAKE VAN EMST	5/3/2013
10867148	415901	N/A	DAVID LINDSEY	EAST	5/12/2013	5/12/2013	5/12/2013	5/12/2013		BLAKE VAN EMST	5/10/2013
15937435	751008	N/A	DAVID LINDSEY	EAST	5/12/2013	5/12/2013	5/12/2013	5/12/2013		BLAKE VAN EMST	5/10/2013
27298284	1677854	N/A	THOMAS MARKERT	EAST	5/24/2013	5/24/2013	5/24/2013	5/24/2013	TCPA	BLAKE VAN EMST	5/24/2013
27211531	1666090	N/A	CLAUDIA PEREIRA	EAST	5/31/2013	5/31/2013	5/31/2013	5/31/2013	CO-OP	BLAKE VAN EMST	5/31/2013
24552871	N/A	DOW	GAYLE ROBERTS	EAST	5/31/2013	5/31/2013	5/31/2013	5/31/2013	DUPLICATE ACCOUNTS	BLAKE VAN EMST	5/31/2013
22630772	N/A	RSI	CLANCY CALAHAN	WEST	5/31/2013	5/31/2013	5/31/2013	5/31/2013	10.4	BLAKE VAN EMST	5/31/2013
11427095	N/A	RSI	JAVIER BANUELOS	WEST	5/31/2013	5/31/2013	5/31/2013	5/31/2013	DUPLICATE ACCOUNTS	BLAKE VAN EMST	5/31/2013
26372531	1574913	N/A	JOSE GALLARDO	WEST	5/31/2013	5/31/2013	5/31/2013	5/31/2013	DUPLICATE ACCOUNTS	BLAKE VAN EMST	5/31/2013
27310598	1680570	N/A	WILLIAM THOMPSON	EAST	5/31/2013	5/31/2013	5/31/2013	5/31/2013	DUPLICATE ACCOUNTS	BLAKE VAN EMST	5/31/2013
24438106	1334012	N/A	YUVRAJ BHANGU	WEST	6/13/2013	6/13/2013	6/13/2013	6/13/2013	DUPLICATE ACCOUNTS	BLAKE VAN EMST	6/13/2013
58189	27458	N/A	PETER POLUBIEC	EAST	6/19/2013	6/19/2013	6/19/2013	6/19/2013	10.4	BLAKE VAN EMST	6/19/2013
9820	2055	N/A	RICHARD MADDALENA	WEST	6/24/2013	6/24/2013	6/24/2013	6/24/2013	DUPLICATE ACCOUNTS	BLAKE VAN EMST	6/24/2013
14429896	662171	N/A	ROB WINTLE	WEST	7/17/2013	7/17/2013	7/17/2013	7/8/2013	10.4	BLAKE VAN EMST	7/8/2013
25658644	1492138	N/A	VANESSA WONG	WEST	7/18/2013	7/18/2013	7/18/2013	7/18/2013	10.4	BLAKE VAN EMST	7/18/2013
21769553	N/A	RSI	TRACY BROWN	WEST	7/18/2013	7/18/2013	7/18/2013	7/18/2013	10.4	BLAKE VAN EMST	7/17/2013
1969954	1601341	CVS	DOLLY ZEA	EAST	8/5/2013	8/5/2013	8/5/2013	8/5/2013	10.4	BLAKE VAN EMST	8/5/2013
21540302	N/A	DOW	OLVIN ROSA	EAST	8/5/2013	8/5/2013	8/5/2013	8/5/2013	PHANTOM ACCOUNTS	BLAKE VAN EMST	8/5/2013
10143270	1331347	RSI	STEPHEN CIMMARUSTI	WEST	8/5/2013	8/5/2013	8/5/2013	8/5/2013		BLAKE VAN EMST	8/5/2013
26729228	N/A	ALL SYS	LUKKI ADAMS	EAST	8/7/2013	8/7/2013	8/7/2013	8/7/2013	10.4	BLAKE VAN EMST	8/7/2013
26850101	N/A	RSI	OUSSAMA BENNANI	WEST	8/30/2013	8/30/2013	8/30/2013	8/30/2013	FLIPPING	BLAKE VAN EMST	8/30/2013
43723	23780	N/A	HARRY ALLISON	WEST	8/30/2013	8/30/2013	8/30/2013	8/30/2013	DUPLICATE ACCOUNTS	BLAKE VAN EMST	8/30/2013
14091182	642754	N/A	MANISH KARAMSHI	EAST	8/30/2013	8/30/2013	8/30/2013	8/30/2013	PHANTOM ACCOUNTS	BLAKE VAN EMST	8/30/2013
24944812	N/A	RSI	BRETT SHARP	WEST	9/9/2013	9/9/2013	9/9/2013	9/9/2013	FLIPPING	BLAKE VAN EMST	
26700868	N/A	RSI	ABDULAI KAMARA	WEST	9/9/2013	9/9/2013	9/9/2013	9/9/2013	10.4	BLAKE VAN EMST	
27672987	1742771	N/A	EUGENE ZHOU	WEST	9/16/2013	9/16/2013	9/16/2013	9/16/2013	10.4	BLAKE VAN EMST	9/16/2013
23627924	N/A	RSI	CHRISTIAN WIDMER	WEST	9/16/2013	9/16/2013	9/16/2013	9/16/2013	COMMERCIAL ACCOUNT FRAUD	BLAKE VAN EMST	9/16/2013
1397527	259974	1233402	NEIL KOTAK	EAST	9/25/2013	9/25/2013	9/25/2013	9/25/2013	DUPLICATE ACCOUNTS	BLAKE VAN EMST	9/25/2013
1916382	1323694	N/A	BRADY NELSON	WEST	9/30/2013	9/30/2013	9/30/2013	9/30/2013	CO-OP	BLAKE VAN EMST	9/30/2013
122580	70822	CVS	SAMER AL AISH	EAST	10/9/2013	10/9/2013	10/9/2013	10/9/2013	DUPLICATE ACCOUNTS	BLAKE VAN EMST	10/7/2013
104150	33901	N/A	WILLIAM MIKETTA	WEST	10/9/2013	10/9/2013	10/9/2013	10/9/2013	10.4	BLAKE VAN EMST	7/16/2013
697002	101334	N/A	KRIS SREEDHAR	WEST	10/14/13	10/14/13	10/14/13	10/14/13	DUPLICATE ACCOUNTS	BLAKE VAN EMST	10/14/13

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Termination Authorized By:	Date Termination Letter Sent	Date Central Setup Notified	CSU Verify	Showroom	Defined Audit Term Reason
1/3/2013	1/4/2013	1/3/2013	DUPLICATE ACCOUNT ISSUES		
1/7/2013	1/7/2013	1/7/2013	FALSIFYING CUSTOMER INFO		
2/15/2013	2/18/2013	2/15/2013	DUPLICATE ACCOUNT ISSUES, SSN MISUSE		
2/19/2013	2/19/2013	2/19/2013	FAILURE TO PROMOTE DISH		
3/6/2013	3/6/2013	3/6/2013	VIOLATION OF 3.3 (iii)		
3/5/2013	3/6/2013	3/5/2013	DUPLICATE ACCOUNT ISSUES		
3/18/2013	3/19/2013	3/18/2013	DUPLICATE ACCOUNT ISSUES, UNAUTHORIZED THIRD PARTY		
3/22/2013	3/22/2013	3/22/2013	DUPLICATE ACCOUNT ISSUES		
3/26/2013	3/27/2013	3/26/2013	DUPLICATE ACCOUNT ISSUES		
3/27/2013	3/28/2013	3/27/2013	FALSIFYING CUSTOMER INFO		
4/3/2013	4/3/2013	4/3/2013	DUPLICATE ACCOUNT ISSUES		
4/3/2013	4/3/2013	4/3/2013	DUPLICATE ACCOUNT ISSUES		
4/3/2013	4/3/2013	4/3/2013	DUPLICATE ACCOUNT ISSUES		
4/3/2013	4/3/2013	4/3/2013	DUPLICATE ACCOUNT ISSUES		
4/17/2013	4/17/2013	4/17/2013	INVALID MOVERS ISSUES		
4/23/2013	4/24/2013	4/23/2013	RECEIVING INCENTIVES NOT ENTITLED TO		
5/3/2013	5/6/2013	5/3/2013	FLIPPING		
5/12/2013	5/13/2013	5/12/2013	RETAILER REQUESTED TERMINATION		
5/12/2013	5/13/2013	5/12/2013	RETAILER REQUESTED TERMINATION		
5/24/2013	5/24/2013	5/24/2013	TCPA AND UNAUTHORIZED THIRD PARTY AFFILIATE		
5/31/2013	6/3/2013	5/31/2013	CO-OP FRAUD		
5/31/2013	6/3/2013	5/31/2013	DUPLICATE ACCOUNT ISSUES		
5/31/2013	6/3/2013	5/31/2013	SELLING VIA ONLINE MARKETPLACES		
5/31/2013	6/3/2013	5/31/2013	DUPLICATE ACCOUNT ISSUES		
5/31/2013	6/3/2013	5/31/2013	DUPLICATE ACCOUNT ISSUES		
5/31/2013	6/3/2013	5/31/2013	DUPLICATE ACCOUNT ISSUES		
6/13/2013	6/13/2013	6/13/2013	DUPLICATE ACCOUNT ISSUES		
6/19/2013	6/20/2013	6/19/2013	ACCOUNT PACKING AND DIRECT BILLING CUSTOMERS		
6/24/2013	6/24/2013	6/24/2013	DUPLICATE ACCOUNT ISSUES		
7/17/2013	7/18/2013	7/17/2013	UNAUTHORIZED USE OF THIRD PARTY		
7/18/2013	7/18/2013	7/18/2013	DUPLICATE ACCOUNTS AND INVALID MOVERS ISSUES		
7/18/2013	7/18/2013	7/18/2013	COMMERCIAL DROP COUNT FRAUD		
8/5/2013	8/5/2013	8/5/2013	INAPPROPRIATE MARKETING AND ADVERTISING		
8/5/2013	8/5/2013	8/5/2013	PHANTOM ACCOUNT ISSUES		
8/5/2013	8/5/2013	8/5/2013			
8/7/2013	8/8/2013	8/7/2013	COMMERCIAL ACCOUNTS IN RESIDENTIAL LOCATIONS		
8/30/2013	9/3/2013	8/30/2013	FLIPPING		
8/30/2013	9/3/2013	8/30/2013	DUPLICATE ACCOUNT ISSUES		
8/30/2013	9/3/2013	8/30/2013	PHANTOM ACCOUNT ISSUES		
9/9/2013	9/9/2013	9/9/2013	FLIPPING		
9/9/2013	9/9/2013	9/9/2013	COMMERCIAL ACCOUNTS IN RESIDENTIAL LOCATIONS		
9/16/2013	9/17/2013	9/16/2013	VIOLATION OF SECTION 9.2		
9/16/2013	9/17/2013	9/16/2013	SUSPICIOUS COMMERCIAL ACCOUNT ACTIVITY		
9/25/2013	9/25/2013	9/25/2013	DUPLICATE ACCOUNT ISSUES		
9/30/2013	9/30/2013	9/30/2013	CO-OP FRAUD		
10/9/2013	10/9/2013	10/9/2013	DUPLICATE ACCOUNT ISSUES		
10/9/2013	10/9/2013	10/9/2013	RETAILER REQUESTED TERMINATION		
10/14/13		10/14/13	DUPLICATE ACCOUNT ISSUES		

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#	Year	Effective Date	Years Active	Retailer Name	Address	City	St	Zip	Phone	Prior Year Activations	Current Year Activations	CE Number	AP Number
1	2013	1/3/2013	8	D & M SATELLITE SOLUTIONS LTD	200 HOWARD ST	DES PLAINES	IL	60018	(630) 890-6616	140	0	10950400	424351
2	2013	1/7/2013	1	NEERAJA PURI DBA SPOCKSTUR	446 27TH AVE	SAN MATEO	CA	94403	(650) 481-5602	12	0	26936695	N/A
3	2013	2/15/2013	5	FUTURE MILLIONAIRE ENTERPRISES LLC DBA ELITE SATELLITE	1869 COBB PKWY S	MARIETTA	GA	30060	(404) 966-9323	85	5	20495155	965930
4	2013	2/19/2013	12	FORTUNE HI TECH MARKETING INC	2424 HARRODSBURG RD	LEXINGTON	KY	40503	(859) 422-7000	4859	144	1000006	167044
5	2013	3/6/2013	1	ROLANDO RUIZ DBA SATELLITE & WIRELESS	1425 E RUBEN TORRES BLVD	BROWNSVILLE	TX	78521	(956) 590-5306	71	34	26834867	N/A
6	2013	3/5/2013	8	REY RAMIREZ DBA MY SKY TV	1306 N TAYLOR	GARDEN CITY	KS	67846	(620) 521-0110	671	88	12422269	533448
7	2013	3/18/2013	5	DISH SPEED SERVICE INC	34111 HARPER AVE.	CLINTON TOWNSHIP	MI	48035	(248) 773-1777	170	23	20704373	986109
8	2013	3/22/2013	9	SANI ELECTRONICS INC	44 WEST 19TH ST	KINGS	NY	11224	(877) 726-4999	104	0	1322068	N/A
9	2013	3/26/2013	11	SERGIO BORJAS DBA BORJAS SATELLITES	524 N KANSAS AVE	LIBERAL	KS	67901	(620) 624-6666	575	132	1320562	194145
10	2013	3/27/2013	3	ELIA MAALOUF DBA EM SERVICES	9163 LAS TUNAS DR	TEMPLE CITY	CA	91780	(626) 243-3645	147	18	24566432	1785791
11	2013	4/3/2013	7	DISH & CELL LLC	25462 FORD RD	DEARBORN HEIGHTS	MI	48127	(313) 278-6335	120	31	15001399	697002
12	2013	4/3/2013	15	CARLOS J CRUZ DBA HOBBS SATELLITE CO	2702 W MARLAND ST	HOBBS	NM	88240	(575) 393-7808	40	2	72909	29232
13	2013	4/3/2013	1	R&Z GROUP INC	15580 E GALE AVE	HACIENDA HEIGHTS	CA	91745	(626) 789-8890	215	37	27391790	N/A
14	2013	4/3/2013	7	MAX LINK ADVANCED COMMUNICATIONS	2110 DEBORAH KAY LN	HACIENDA HEIGHTS	CA	91745	(858) 717-8987	537	28	15538753	N/A
15	2013	4/17/2013	7	JESUS GASCA DBA AZTECA DISH	W 6150 COUNTY RD BB	APPLETON	WI	54914	(920) 378-0570	158	23	14676407	678363
16	2013	4/23/2013	12	SCOTT G CLINE DBA JUST LOOK UP TV	1570 S ZANG ST	LAKEWOOD	CO	80228	(303) 986-8666	284	134	791612	129371
17	2013	5/3/2013	16	STEVEN JOHN PARK DBA STAR SATELLITE	11340 W 3RD ST	STAR	ID	83669	(208) 286-7084	128	52	7115	5128
18	2013	5/10/2013	9	DEFENDER SECURITY COMPANY DBA DIRECT DISH SATELLITE TV	3750 PRIORITY WAY SOUTH DR	INDIANAPOLIS	IN	46240	(317) 810-4720	24	1	10867148	415901
19	2013	5/10/2013	7	DEFENDER SECURITY COMPANY DBA DIRECT DISH SATELLIT	3750 PRIORITY WAY SOUTH DR	INDIANAPOLIS	IN	46240	(317) 253-5200	11581	429	15937435	751008
20	2013	05/24/13	1	DIGITAL TAILWIND LLC	160 CONGRESS PARK DR	DELRAY BEACH	FL	33445	(561) 278-4430	24	50	27298284	1677854
21	2013	05/31/13	1	G-KARO INC	3283 S JOHN YOUNG PARKWAY	KISSIMMEE	FL	34746	(407) 460-1249	261	280	27211531	1666090
22	2013	05/31/13	3	GAYLE ROBERTS DBA A PLUS SATELLITE	276 HWY 328 W	MAYNARD	AR	72444	(501) 246-0634	221	43	24552871	N/A
23	2013	05/31/13	4	CREATIVE HOME INSTALLATION PARTNERS DBA JEFFERSON SATELLITE	2236 SPRING ST	MEDFORD	OR	97504	(541) 292-5466	11	0	22630772	N/A
24	2013	05/31/13	5	JAVIER BANUELOS DBA BLUE STAR HOME PRODUCTS	1922 E JUAN SANCHEZ BLVD	SAN LUIS	AZ	85349	(928) 328-1648	95	20	11427095	N/A
25	2013	05/31/13	1	JOSE CANDELARIO GALLARDO DBA GALLARDO NETWORK	528 DIVISION STREET	NIPOMO	CA	93444	(831) 756-2696	245	9	26372531	1574913
26	2013	05/31/13	0	WILLIAM F THOMPSON DBA INNOVATIVE SATELLITE SYSTEMS	454 COMMERCIAL ST	MINGO JUNCTION	OH	43938	(740) 996-1055	40	64	27310598	1680570
27	2013	06/13/13	3	CELESTIAL SATELLITE COMMUNICATIONS LLC	1528 COLUSA HWY	YUBA CITY	CA	95993	(530) 419-3474	433	116	24438106	1334012
28	2013	6/19/2013	16	SATELLITE SOURCES INC	999 E TOUHY AVE	DES PLAINES	IL	60018	(847) 222-1705	17	3	58189	27458
29	2013	06/24/13	16	A 1 SATELLITE TV INC	708 E EDNA PL	COVINA	CA	91723	(626) 332-6363	30	32	9820	2055
30	2013	07/08/13	7	LATITUDE GROUP LLC	175 S MAIN ST	SALT LAKE CITY	UT	84111	(800) 591-6525	5926	1712	14429896	662171
31	2013	7/18/2013	2	MASTER INTERNATIONAL NETWORK INC	139 E VALLEY BLVD	ALHAMBRA	CA	91801	(626) 872-1881	433	249	25658644	1492138
32	2013	07/18/13	5	TRACY BRIAN BROWN DBA PREMIUM SATELLITE SERVICE	3814 PEBBLE GARDEN LN	KATY	TX	77449	(713) 907-7962	28	22	21769553	N/A
33	2013	8/5/2013	10	NEIZAS ENTERPRISES INC	2418 S KEDZIE AVE	CHICAGO	IL	60623	(773) 522-7777	1348	322	1969954	1601341
34	2013	08/05/13	114	VISION DISH LLC	108 S JOHN YOUNG PKWY	KISSIMMEE	FL	34741	(407) 442-0338			21540302	N/A
35	2013	08/05/13	114	BLACKSHEEP ENTERPRISES LLC	6322 HWY 193	GEORGETOWN	CA	95634	(530) 334-4200			10143270	1331347
36	2013	08/07/13	1	GMAX MARKETING LLC	3800 N BROAD ST	PHILADELPHIA	PA	19140	(866) 399-1874	63	0	26729228	N/A
37	2013	08/12/13	1	OUSSAMA BENNANI DBA AMAZING SATELLITE	2133 S BELLAIRE ST	DENVER	CO	80222	(303) 351-3618	28	29	26850101	N/A
38	2013	08/30/13	16	HARRY K ALLISON DBA CABLESTAR	1280 RIDER AVE	SALINAS	CA	93905	(831) 763-7827	382	195	43723	23780
39	2013	08/30/13	8	COMPTRA INC	102 BARRINGTON PARKWAY	STOCKBRIDGE	GA	30281	(770) 506-1877	166	153	14091182	642754
40	2013	09/09/13	0	MOUNTAIN STATES ELECTRONICS INC	2107 S COLLEGE AVE	FORT COLLINS	CO	80525	(970) 484-1044	0	33	24944812	N/A
41	2013	09/09/13	1	BROADBANDVISION	228 S MARIPOSA AVE	LOS ANGELES	CA	90004	(508) 425-9350	68	5	26700868	N/A
42	2013	09/16/13	1	TVPAD CENTER INC	752 VALLEJO ST	SAN FRANCISCO	CA	94133	(415) 816-1696	1	48	27672987	1742771
43	2013	09/16/13	4	WA SATELLITE NETWORKS LLC	104 39TH AVE SW	PUYALLUP	WA	98373	(877) 410-4224	282	106	23627924	N/A
44	2013	09/25/13	11	DISH TV USA INC	9825 MARINA BLVD	BOCA RATON	FL	33428	(800) 388-9989	32	51	1397527	259974
45	2013	09/30/13	10	BRADY NELSON DBA REGAL SATELLITE LLC	3212 N EDEN ROAD	SPOKANE VALLEY	WA	99216	(509) 927-2389	1562	1007	1916382	1323694
46	2013	10/09/13	13	SAMER AL AISH DBA AL SAMI	1970 BRADLEY RD	WESTLAKE	OH	44145	(216) 314-0434	40	26	122580	70822
47	2013	10/09/13	16	SATELLITE DIRECT INC DBA SATELLITE CONNECTION	1453 E WHITE MTN BLVD	PINETOP	AZ	85935	(928) 367-2210	1	1	104150	33901
48	2013	10/14/13	13	KRISHNA SREEDHAR DBA MAIL BOXES PLUS	14916 ROSE PAVONIA PLACE	AUSTIN	TX	78728	(512) 663-6230	32	31	697002	101334
49	2013	Pending		DISCOVERY SERVICES LLC								26305388	
50	2013	Pending		JUPITER SATELLITE								14300099	
51	2013	Pending		PLANET WIRELESS NY CORP								301217	

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TX 102-014086

Distributor	Principal	Region	Notified Vendor Inquiries	Residual Expire Date	Equifax Disable	Disable Rweb Date	Term Reason	Termination Authorized By	Date Termination Letter Sent	Date Central Setup Notified	CSU Verify	Showroom
CVS	MARIUSZ MAZUR	EAST	1/3/2013	1/3/2013	1/3/2013	1/3/2013	DUPLICATE ACCOUNTS	BLAKE VAN EMST	1/3/2013	1/3/2013	1/3/2013	1/3/2013
RSI	NEERAJA PURI	WEST	1/7/2013	1/7/2013	1/7/2013	1/7/2013	10.4	BLAKE VAN EMST	1/7/2013	1/7/2013	1/7/2013	1/7/2013
N/A	AGOSTINHO LANDIM	EAST	2/15/2013	2/15/2013	2/15/2013	2/15/2013	SSN	BLAKE VAN EMST	2/15/2013	2/15/2013	2/15/2013	2/15/2013
N/A	PAUL ORBERSON	EAST	2/19/2013	2/19/2013	2/19/2013	2/19/2013	FAILURE TO PROMOTE	BLAKE VAN EMST	2/19/2013	2/19/2013	2/19/2013	2/19/2013
RSI	ROLANDO RUIZ	WEST	3/6/2013	3/6/2013	3/6/2013	2/27/2013	10.4	BLAKE VAN EMST	2/27/2013	3/6/2013	3/6/2013	3/6/2013
N/A	REY RAMIREZ	WEST	3/5/2013	3/5/2013	3/5/2013	3/5/2013	10.4	BLAKE VAN EMST	3/4/2013	3/5/2013	3/6/2013	3/5/2013
CVS	WAFIK SHAKER	EAST	3/18/2013	3/18/2013	3/18/2013	3/18/2013	DUPLICATE ACCOUNTS	BLAKE VAN EMST	3/18/2013	3/18/2013	3/19/2013	3/18/2013
ALL SYS	KALID EHSAN	EAST	3/22/2013	3/22/2013	3/22/2013	3/22/2013	DUPLICATE ACCOUNTS	BLAKE VAN EMST	3/22/2013	3/22/2013	3/22/2013	3/22/2013
N/A	SERGIO BORJAS	WEST	3/26/2013	3/26/2013	3/26/2013	3/26/2013	DUPLICATE ACCOUNTS	BLAKE VAN EMST	3/26/2013	3/26/2013	3/27/2013	3/26/2013
N/A	ELIA MAALOUF	WEST	3/27/2013	3/27/2013	3/27/2013	3/27/2013	10.4	BLAKE VAN EMST	3/27/2013	3/27/2013	3/28/2013	3/27/2013
N/A	MOHAMMAD SHELID	EAST	4/3/2013	4/3/2013	4/3/2013	4/3/2013	DUPLICATE ACCOUNTS	BLAKE VAN EMST	4/3/2013	4/3/2013	4/3/2013	4/3/2013
N/A	CARLOS CRUZ	WEST	4/3/2013	4/3/2013	4/3/2013	4/3/2013	DUPLICATE ACCOUNTS	BLAKE VAN EMST	4/3/2013	4/3/2013	4/3/2013	4/3/2013
RSI	JIMMY HWANG	WEST	4/3/2013	4/3/2013	4/3/2013	4/3/2013	DUPLICATE ACCOUNTS	BLAKE VAN EMST	4/3/2013	4/3/2013	4/3/2013	4/3/2013
RSI	ZHI JIANG	WEST	4/3/2013	4/3/2013	4/3/2013	4/3/2013	DUPLICATE ACCOUNTS	BLAKE VAN EMST	4/3/2013	4/3/2013	4/3/2013	4/3/2013
N/A	JESUS GASCA	EAST	4/17/2013	4/17/2013	4/17/2013	4/17/2013	MOVERS FRAUD	BLAKE VAN EMST	4/17/2013	4/17/2013	4/17/2013	4/17/2013
N/A	SCOTT CLINE	WEST	4/23/2013	4/23/2013	4/23/2013	4/23/2013	10.4	BLAKE VAN EMST	4/23/2013	4/23/2013	4/24/2013	4/23/2013
N/A	STEVEN PARK	WEST	5/3/2013	5/3/2013	5/3/2013	5/3/2013	10.4	BLAKE VAN EMST	5/3/2013	5/3/2013	5/6/2013	5/3/2013
N/A	DAVID LINDSEY	EAST	5/12/2013	5/12/2013	5/12/2013	5/12/2013	BLAKE VAN EMST	5/10/2013	5/12/2013	5/13/2013	5/12/2013	5/12/2013
N/A	DAVID LINDSEY	EAST	5/12/2013	5/12/2013	5/12/2013	5/12/2013	BLAKE VAN EMST	5/10/2013	5/12/2013	5/13/2013	5/12/2013	5/12/2013
N/A	THOMAS MARKERT	EAST	5/24/2013	5/24/2013	5/24/2013	5/24/2013	TCPA	BLAKE VAN EMST	5/24/2013	5/24/2013	5/24/2013	5/24/2013
N/A	CLAUDIA PEREIRA	EAST	5/31/2013	5/31/2013	5/31/2013	5/31/2013	CO-OP	BLAKE VAN EMST	5/31/2013	5/31/2013	6/3/2013	5/31/2013
DOW	GAYLE ROBERTS	EAST	5/31/2013	5/31/2013	5/31/2013	5/31/2013	DUPLICATE ACCOUNTS	BLAKE VAN EMST	5/31/2013	5/31/2013	6/3/2013	5/31/2013
RSI	CLANCY CALAHAN	WEST	5/31/2013	5/31/2013	5/31/2013	5/31/2013	10.4	BLAKE VAN EMST	5/31/2013	5/31/2013	6/3/2013	5/31/2013
RSI	JAVIER BANUELOS	WEST	5/31/2013	5/31/2013	5/31/2013	5/31/2013	DUPLICATE ACCOUNTS	BLAKE VAN EMST	5/31/2013	5/31/2013	6/3/2013	5/31/2013
N/A	JOSE GALLARDO	WEST	5/31/2013	5/31/2013	5/31/2013	5/31/2013	DUPLICATE ACCOUNTS	BLAKE VAN EMST	5/31/2013	5/31/2013	6/3/2013	5/31/2013
N/A	WILLIAM THOMPSON	EAST	5/31/2013	5/31/2013	5/31/2013	5/31/2013	DUPLICATE ACCOUNTS	BLAKE VAN EMST	5/31/2013	5/31/2013	6/3/2013	5/31/2013
N/A	YUVRAJ BHANGU	WEST	6/13/2013	6/13/2013	6/13/2013	6/13/2013	DUPLICATE ACCOUNTS	BLAKE VAN EMST	6/13/2013	6/13/2013	6/13/2013	6/13/2013
N/A	PETER POLUBIEC	EAST	6/19/2013	6/19/2013	6/19/2013	6/19/2013	10.4	BLAKE VAN EMST	6/19/2013	6/19/2013	6/20/2013	6/19/2013
N/A	RICHARD MADDALENA	WEST	6/24/2013	6/24/2013	6/24/2013	6/24/2013	DUPLICATE ACCOUNTS	BLAKE VAN EMST	6/24/2013	6/24/2013	6/24/2013	6/24/2013
N/A	ROB WINTLE	WEST	7/17/2013	7/17/2013	7/17/2013	7/8/2013	10.4	BLAKE VAN EMST	7/17/2013	7/17/2013	7/18/2013	7/17/2013
N/A	VANESSA WONG	WEST	7/18/2013	7/18/2013	7/18/2013	7/18/2013	10.4	BLAKE VAN EMST	7/18/2013	7/18/2013	7/18/2013	7/18/2013
RSI	TRACY BROWN	WEST	7/18/2013	7/18/2013	7/18/2013	7/18/2013	10.4	BLAKE VAN EMST	7/17/2013	7/18/2013	7/18/2013	7/18/2013
CVS	DOLLY ZEA	EAST	8/5/2013	8/5/2013	8/5/2013	8/5/2013	10.4	BLAKE VAN EMST	8/5/2013	8/5/2013	8/5/2013	8/5/2013
DOW	OLVIN ROSA	EAST	8/5/2013	8/5/2013	8/5/2013	8/5/2013	PHANTOM ACCOUNTS	BLAKE VAN EMST	8/5/2013	8/5/2013	8/5/2013	8/5/2013
RSI	STEPHEN CIMMARUSTI	WEST	8/5/2013	8/5/2013	8/5/2013	8/5/2013	10.4	BLAKE VAN EMST	8/5/2013	8/5/2013	8/5/2013	8/5/2013
ALL SYS	LUKKI ADAMS	EAST	8/7/2013	8/7/2013	8/7/2013	8/7/2013	10.4	BLAKE VAN EMST	8/7/2013	8/8/2013	8/7/2013	8/7/2013
RSI	OUSSAMA BENNANI	WEST	8/30/2013	8/30/2013	8/30/2013	8/30/2013	FLIPPING	BLAKE VAN EMST	8/30/2013	8/30/2013	9/3/2013	8/30/2013
N/A	HARRY ALLISON	WEST	8/30/2013	8/30/2013	8/30/2013	8/30/2013	DUPLICATE ACCOUNTS	BLAKE VAN EMST	8/30/2013	8/30/2013	9/3/2013	8/30/2013
N/A	MANISH KARAMSHI	EAST	8/30/2013	8/30/2013	8/30/2013	8/30/2013	PHANTOM ACCOUNTS	BLAKE VAN EMST	8/30/2013	8/30/2013	9/3/2013	8/30/2013
RSI	BRETT SHARP	WEST	9/9/2013	9/9/2013	9/9/2013	9/9/2013	FLIPPING	BLAKE VAN EMST	9/9/2013	9/9/2013	9/9/2013	9/9/2013
RSI	ABDULAI KAMARA	WEST	9/9/2013	9/9/2013	9/9/2013	9/9/2013	10.4	BLAKE VAN EMST	9/9/2013	9/9/2013	9/9/2013	9/9/2013
N/A	EUGENE ZHOU	WEST	9/16/2013	9/16/2013	9/16/2013	9/16/2013	10.4	BLAKE VAN EMST	9/16/2013	9/16/2013	9/17/2013	9/16/2013
RSI	CHRISTIAN WIDMER	WEST	9/16/2013	9/16/2013	9/16/2013	9/16/2013	COMMERCIAL ACCOUNT FRAUD	BLAKE VAN EMST	9/16/2013	9/16/2013	9/17/2013	9/16/2013
1233402	NEIL KOTAK	EAST	9/25/2013	9/25/2013	9/25/2013	9/25/2013	DUPLICATE ACCOUNTS	BLAKE VAN EMST	9/25/2013	9/25/2013	9/25/2013	9/25/2013
N/A	BRADY NELSON	WEST	9/30/2013	9/30/2013	9/30/2013	9/30/2013	CO-OP	BLAKE VAN EMST	9/30/2013	9/30/2013	9/30/2013	9/30/2013
CVS	SAMER AL AISH	EAST	10/9/2013	10/9/2013	10/9/2013	10/9/2013	DUPLICATE ACCOUNTS	BLAKE VAN EMST	10/7/2013	10/9/2013	10/9/2013	10/9/2013
N/A	WILLIAM MIKETTA	WEST	10/9/2013	10/9/2013	10/9/2013	10/9/2013	10.4	BLAKE VAN EMST	7/16/2013	10/9/2013	10/9/2013	10/9/2013
N/A	KRIS SREEDHAR	WEST	10/14/13	10/14/13	10/14/13	10/14/13	DUPLICATE ACCOUNTS	BLAKE VAN EMST	10/14/13	10/14/13		10/14/13
N/A												
CVS												
N/A												

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TX 102-014087

Defined Audit Term Reason
DUPLICATE ACCOUNT ISSUES
FALSIFYING CUSTOMER INFO
DUPLICATE ACCOUNT ISSUES, SSN MISUSE
FAILURE TO PROMOTE DISH
VIOLATION OF 3.3 (iii)
DUPLICATE ACCOUNT ISSUES
DUPLICATE ACCOUNT ISSUES, UNAUTHORIZED THIRD PARTY
DUPLICATE ACCOUNT ISSUES
DUPLICATE ACCOUNT ISSUES
FALSIFYING CUSTOMER INFO
DUPLICATE ACCOUNT ISSUES
DUPLICATE ACCOUNT ISSUES
DUPLICATE ACCOUNT ISSUES
DUPLICATE ACCOUNT ISSUES
DUPLICATE ACCOUNT ISSUES
INVALID MOVERS ISSUES
RECEIVING INCENTIVES NOT ENTITLED TO
FLIPPING
RETAILER REQUESTED TERMINATION
RETAILER REQUESTED TERMINATION
TCPA AND UNAUTHORIZED THIRD PARTY AFFILIATE
CO-OP FRAUD
DUPLICATE ACCOUNT ISSUES
SELLING VIA ONLINE MARKETPLACES
DUPLICATE ACCOUNT ISSUES
DUPLICATE ACCOUNT ISSUES
DUPLICATE ACCOUNT ISSUES
DUPLICATE ACCOUNT ISSUES
ACCOUNT PACKING AND DIRECT BILLING CUSTOMERS
DUPLICATE ACCOUNT ISSUES
UNAUTHORIZED USE OF THIRD PARTY
DUPLICATE ACCOUNTS AND INVALID MOVERS ISSUES
COMMERCIAL DROP COUNT FRAUD
INAPPROPRIATE MARKETING AND ADVERTISING
PHANTOM ACCOUNT ISSUES
COMMERCIAL ACCOUNTS IN RESIDENTIAL LOCATIONS
FLIPPING
DUPLICATE ACCOUNT ISSUES
PHANTOM ACCOUNT ISSUES
FLIPPING
COMMERCIAL ACCOUNTS IN RESIDENTIAL LOCATIONS
VIOLATION OF SECTION 9.2
SUSPICIOUS COMMERCIAL ACCOUNT ACTIVITY
DUPLICATE ACCOUNT ISSUES
CO-OP FRAUD
DUPLICATE ACCOUNT ISSUES
RETAILER REQUESTED TERMINATION
DUPLICATE ACCOUNT ISSUES
DUPLICATE ACCOUNT ISSUES
DUPLICATE ACCOUNT ISSUES
DUPLICATE ACCOUNT ISSUES

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9A-0914826

TX 102-014088

EXHIBIT 736

EXHIBIT 736

JA014827
013553

TX 102-014089

Message

From: Werner, Bruce [/O=ECHOSTAR COMMUNICATIONS CORP/OU=ECHOSTAR/CN=RECIPIENTS/CN=BRUCE.WERNER]
Sent: 10/14/2009 11:29:50 AM
To: Kitei, Brett [brett.kitei@dishnetwork.com]
CC: rolsen@twlaw.com
Subject: RE: LIS Enterprises

LIS Enterprises dba Super Star Satellite OE # 11522350 has been a retailer since 12/14/2005.

At the time of our audit this retailer had a BBB rating of "F" based on unanswered complaints.

They have purchased equipment from RS&I only. They have never been a party to an EchoStar Retailer Agreement

2008 Audit Revealed (01/01/2007 to 06/30/2008)

- Total duplicate accounts – 1870
 - Dup with other retailers – 724
 - Dup with self – 1146
 - Dup SSN - 122
- Chargeback - \$837,876.23

Notes:

LIS was the retailer of record of the original and duplicated account 1146 times.

RS&I was charged back for these fraudulent transactions. Accruals were applied as offset to the chargeback.

LIS Enterprises is associated with other retailers previously charged back and or terminated for fraud. These include STVR Enterprises OE # 18612001, Powersat OE # 10230392, Maple Communications OE # 10148484 and Great Wall Wireless OE # 14703361. These retailers may have common family members.

REDACTED - ATTORNEY-CLIENT PRIVILEGED/WORK PRODUCT

Let me know if there is anything specific in can provide.

Solvency and flight risk may not be an issue. They have roots.

Bruce M. Werner
P-720.514.5745
F-720.514.7441

bruce.werner@dishnetwork.com

From: Kitei, Brett
Sent: Tuesday, October 13, 2009 6:54 PM
To: Werner, Bruce
Cc: rolsen@twlaw.com
Subject: RE: LIS Enterprises

Bruce,

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9A014828
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TX 102-014090

REDACTED - ATTORNEY-CLIENT PRIVILEGED/WORK PRODUCT

Jim DeFranco REDACTED

REDACTED - ATTORNEY-CLIENT PRIVILEGED/WORK PRODUCT

I informed him that LIS was termed for duplicate accounts and has approx. \$830K in chargebacks. I also told him that their solvency is suspect and they may pose a flight risk. REDACTED - ATTORNEY-CLIENT PRIVILEGED/WORK PRODUCT

REDACTED

REDACTED - ATTORNEY-CLIENT PRIVILEGED/WORK PRODUCT

Rick, feel free to chime in as well.

Thanks much!

Brett

PRIVILEGED ATT CLIENT

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JRA014829
013555

TX 102-014091

EXHIBIT 737

EXHIBIT 737

JA014830
013556

TX 102-014092

Message

From: DeFranco, Jim [/O=ECHOSTAR COMMUNICATIONS CORP/OU=ECHOSTAR/CN=RECIPIENTS/CN=JIM DEFRANCO]
Sent: 8/15/2011 1:27:45 PM
To: Ehrhart, Brandon [brandon.ehrhart@dishnetwork.com]
Subject: RE: trading

Brandon,
I copied you on an email to Fidelity asking for a 10b5-1 strike price change. I'm not sure how fast they can execute. So I am requesting additional trading days.
Thanks
Jim

From: Ehrhart, Brandon
Sent: Friday, August 12, 2011 1:44 AM
To: Ehrhart, Brandon; Dodge, Stanton; DeFranco, Jim
Cc: Gorman, James; Lee, Savannah; Stock Options; Pagels, Eric
Subject: trading

Jim,

You are approved for trading Friday (08/12/2011) and Monday (08/15/2011), subject to the following:

REDACTED-ATTORNEY-CLIENT PRIVILEGED

Please understand that the window could shut at any time, including during your two day window. You may ask for further two day approvals at any time during the open window. With respect to dish, we will handle your form 4 and your broker will handle your 144

Brandon Ehrhart
VP, Assoc. General Counsel and Assist. Secretary
DISH Network L.L.C.
Legal Department
9601 S. Meridian Blvd.
Englewood, CO 80112
Direct Dial: 720.514.5297
Direct Fax: 720.514.8486
Mobile: 206.605.4838

ATTORNEY/CLIENT AND WORK PRODUCT PRIVILEGES APPLY

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9A014831
013557

TX 102-014093