IN THE SUPREME COURT STATE OF NEVADA Electronically Filed

Mar 12 2021 03:39 p.m. Elizabeth A. Brown

JOSEPH FOLINO, an individual and NICOLE FOLINO, an individual,

Case No. 81252

Elizabeth A. Brown Clerk of Supreme Court

Appellant,

v.

TODD SWANSON, an individual; TODD SWANSON, Trustee of the SHIRAZ TRUST; SHIRAZ TRUST, a Trust of unknown origin; LYONS DEVELOPMENT, LLC, a Nevada limited liability company; DOES I through X; and ROES I through X,

Respondent.

JOSEPH FOLINO, an individual and NICOLE FOLINO, an individual,

Appellant,

v.

TODD an individual: SWANSON, TODD SWANSON, Trustee of the SHIRAZ TRUST; SHIRAZ TRUST, a Trust of unknown LYONS DEVELOPMENT, origin; LLC. a Nevada limited liability company; DOES I through X; and ROES I through X,

Respondent.

Case No. 81831

APPEAL FROM THE EIGHTH JUDICIAL DISTRICT COURT THE HONORABLE JIM CROCKETT CASE No. A-18-782494-C

JOINT APPENDIX ON APPEAL VOLUME XVII OF XIX INDEX TO APPELLANTS' APPENDIX OF RECORD

VOLUMES

No.	Date of Item	Description	Vol.	Bates Nos.

VOLUME I

1.	08/05/2006	Appellant's Appendix from	I	JA000001
		Nelson v. Heers Appeal No.		JA000200
		45571 (Part 1)		

VOLUME II

2.	08/05/2006	Appellant's Appendix from	II	JA000201
		Nelson v. Heers Appeal No.		JA000248
		45571 (Part 2)		
3.	10/09/2018	Complaint	II	JA000249
				JA000325
4.	10/12/2018	Summons – Todd Swanson	II	JA000326
				JA000327
5.	10/12/2018	Summons – Lyons	II	JA000328
		Development		JA000329
6.	10/12/2018	Summons – Shiraz Trust	II	JA000330
				JA000331

7.	10/23/2018	Declaration of Service –	II	JA000332
		Summons - Lyons		
		Development		
8.	01/04/2019	Acceptance of Service on	II	JA000333
		Behalf of Defendant Todd		JA000334
		Swanson, an individual, Todd		
		Swanson, Trustee of the		
		Shiraz Trust, and Shiraz Trust		
9.	02/04/2019	Defendant's Initial	II	JA000335
		Appearance Fee Disclosure		JA000336
10.	02/04/2019	Defendant's Motion to	II	JA000337
		Dismiss and/or Motion for		JA000349
		More Definite Statement		
11.	02/07/2019	Plaintiff's Request for	II	JA000350
		Exemption from Arbitration		JA000355
12.	02/13/2019	Plaintiffs' Opposition to	II	JA000356
		Defendant's Motion to		JA000368
		Dismiss and/or Motion for		
		More Definite Statement;		
		Countermotion to Amend		
		Complaint		
13.	02/13/2019	[Proposed] First Amended	II	JA000369
		Complaint (Part 1)		JA000407

VOLUME III

14.	02/13/2019	[Proposed] First Amended	III	JA000408
		Complaint (Part 2)		JA000446
15.	03/26/2019	Notice of Re-Hearing re:	III	JA000447
		Defendant's Motion to		JA000449
		Dismiss and/or Motion for		
		More Definite Statement and		
		Plaintiff's Countermotion to		
		Amend the Complaint		

16.	04/02/2019	Defendant's Reply to	III	JA000450
		Plaintiffs' Opposition to		JA000458
		Defendants' Motion to		
		Dismiss and/or Motion For		
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		Countermotion to Amend the		
		Complaint		
17.	04/18/2019	Notice of Entry of Order on	III	JA000459
		Defendants' Motion to		JA000461
		Dismiss and/or Motion for		
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		Countermotion to Amend the		
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18.	04/18/2019	Order on Defendants' Motion	III	JA000462
		to Dismiss and/or Motion for		JA000465
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		Countermotion to Amend the		
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19.	05/20/2019	Defendant's Motion to	III	JA000466
		Dismiss Plaintiff's First		JA000486
		Amended Complaint		
20.	05/21/2019	Clerk's Notice of Hearing re:	III	JA000487
		Defendant's Motion to		JA000488
		Dismiss Plaintiff's First		
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21.	06/05/2019	Plaintiffs' Opposition to	III	JA000489
		Defendants' Motion to		JA000501
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22.	07/03/2019	Defendants' Reply to	III	JA000502
		Plaintiffs' Opposition to		JA000507
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		Dismiss Plaintiffs' First		
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23.	07/18/2019	Minute Order - Defendant's	III	JA000508
		Motion to Dismiss Plaintiff's		
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24.	08/14/2019	Notice of Entry of Order	III	JA000509
		Defendants' Motion to		JA000511
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		Amended Complaint		
25.	08/14/2019	Order - Defendants' Motion to	III	JA000512
		Dismiss the Plaintiff's First		JA000525
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26.	9/03/2019	Plaintiff's Second Amended	III	JA000526
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30.	10/31/2019	Defendants' Reply to	IV	JA000646
		Plaintiffs' Opposition to		JA000658
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31.	11/20/2019	Notice of Early Case	IV	JA000659
		Conference		JA000661

32.	11/20/2019	Plaintiffs' Initial List of	IV	JA000662
		Witnesses and Production of		JA000724
		Documents Pursuant to NRCP		
		16.1		
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		Counsel		JA000727
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		COR Rakeman Plumbing, Inc.		
35.	12/09/2019	Affidavit of Service -	IV	JA000729
		Frontsteps		JA000730
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		Lyons Development LLV –		
		SDT COR		
37.	12/10/2019	Declaration of Service – The	IV	JA000732
		Summerlin Association COR		
38.	12/10/2019	Declaration of Service – Ivan	IV	JA000733
		Sher Group – SDT COR		
39.	12/19/2019	Declaration of Service –		JA000734
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46.	01/02/2020	Plaintiff's Notice of Subpoena	IV	JA000760
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48.	01/02/2020	Video Taped Deposition	IV	JA000803
		Subpoena – Ivan Sher		JA000806
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		PMK Shiraz and PMK Lyons		
51.	01/13/2020	Declaration of Service –	IV	JA000812
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65.	01/14/2020	Young – Decl Srv Reschedule	VIII	JA001537
		Depo Aaron Hawley		
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		Production of Fourth Supp		JA001540
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67.	01/15/2020	Decl Srv SDT – EH Designs	VIII	JA001541
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69.	01/15/2020	Decl Srv SDT – Kelly Cotenta	VIII	JA001543
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		(Zoom Conferencing)		JA001570
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93.	05/13/2020	Notice of Entry of Order Granting Motion to Dismiss Plaintiffs' Second Amended Complaint	XI	JA002212 JA002234
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95.	05/26/2020	Case Appeal Statement	XI	JA002238 JA002268

96.	06/03/2020	Defendants' Reply in Support	XI	JA002269
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		Transcript 2/3/2020		JA003583
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		Transcript Volume II 2/6/20		JA003701
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		3, 2020 of Defendant's		JA003724
		Motion to Dismiss Plaintiff's		
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		to Dismiss Plaintiff's Second		
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		2020 of Defendants' Motion		JA003757
		for Fees and Costs and		
		Plaintiffs' Motion to Retax		
		Costs		

CERTIFICATE OF SERVICE

When All Case Participants are Registered for the Appellate CM/ECF System

I hereby certify that I electronically filed the foregoing with the Clerk of the Court for the Nevada Supreme Court by using the appellate CM/ECF system on March 9th, 2021.

I further certify that all participants in the case are registered CM/ECF users and that service will be accomplished by the appellate CM/ECF system.

DATED this 9th day of March 2021.

BLACK & WADHAMS

/s/ Rusty Graf

Rusty Graf, EsQ Nevada Bar No. 6322 10777 W. Twain Ave., Ste 300. Las Vegas, Nevada 89135 Attorneys for Appellants

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                         DISTRICT COURT
 3
                      CLARK COUNTY, NEVADA
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 5
     JOSEPH FOLINO, an
      individual; et al.,
 6
              Plaintiffs,
              vs.
                                ) CASE NO.: A-18-782494-C
 8
                                ) DEPT. NO.: XXIV
     TODD SWANSON, an
     individual; et al.,
 9
10
             Defendants.
11
12
13
14
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17
               VIDEO DEPOSITION OF AARON HAWLEY
18
                        LAS VEGAS, NEVADA
                   FRIDAY, JANUARY 31, 2019
19
20
21
22
23
     REPORTED BY: JACKIE JENNELLE, RPR, CCR #809
24
25
     JOB NO.: 598971B
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AARON HAWLEY - 01/31/2019

1	Page 2 VIDEO DEPOSITION OF AARON HAWLEY, taken at
2	10777 West Twain Avenue, Suite 300, Las Vegas,
3	Nevada, on FRIDAY, JANUARY 31, 2019, at 11:26 a.m.,
4	before Jackie Jennelle, Certified Court Reporter, in
5	and for the State of Nevada.
6	
7	APPEARANCES:
8	For the Plaintiff:
9	BLACK & LOBELLO
10	BY: RUSTY GRAF, ESQ. 10777 West Twain Avenue, Suite 300
11	Las Vegas, Nevada 89135 (702) 869-8801
12	rgraf@blacklobellolaw.com
13	For the Defendants:
14	THE GALLIHER LAW FIRM BY: JEFFREY L. GALLIHER, ESQ.
15	1850 East Sahara Avenue, Suite 107 Las Vegas, Nevada 89104
16 17	(702) 735-0049 www.galiher-law.com
18	The Videographer:
19	TERRELL HOLLOWAY
20	
21	
22	
23	
24	
25	

AARON HAWLEY - 01/31/2019

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1		I N D E X	Page 3
2			
3	WITNESS: 1	AARON HAWLEY	
4		EXAMINATION	
5			PAGE
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	DI MR. GAI	THEK	81
7		EXHIBITS MARKED	
8	EXHIBIT		PAGE
9	Exhibit 1	Documents Bates No. PLT 01049 - 01052	4
10	Exhibit 2	Documents Bates No.	4
11	Exhibit 3		4
12	Exhibit 4	SWANSON 0140 - 0141 E-Mail Chain	4
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15	The last to the	Services	
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AARON HAWLEY - 01/31/2019

	Page
1	LAS VEGAS, NEVADA
2	FRIDAY, JANUARY 31, 2019; 11:26 a.m.
3	-000-
4	(Exhibit 1 Documents Bates No. PLT 01049 - 01052
5	marked.)
6	(Exhibit 2 Documents Bates No. PLT 1014 - 1041
7	marked.)
8	(Exhibit 3 Documents Bates No. SWANSON 0140 - 0141
9	marked.)
10	(Exhibit 4 E-Mail Chain marked.)
11	(Exhibit 5 November 24, 2017, Report - Infinity
12	Environmental Services marked.)
13	(Exhibit 6 December 7, 2017, Report - Infinity
14	Environmental Services marked.)
15	THE VIDEOGRAPHER: This is the beginning of
16	media No. 1 in the deposition of Aaron Hawley in the
17	matter of Folino, Joseph v. Swanson, Todd held at
18	Black & LoBello on January 31, 2020, at 11:26 a.m.
19	The court reporter is Jackie Jennelle. I
20	am Terrell Holloway, the videographer, an employee
21	of Litigation Services.
22	This deposition is being videotaped at all
23	times unless specified to go off the video record.
24	Would all present please identify
25	themselves beginning with the witness.

	, ,
1	Page 5 THE WITNESS: Aaron Hawley.
2	MR. GALLIHER: Jeff Galliher for the
3	defendants.
4	MR. GRAF: Rusty Graf representing the
5	Folinos.
6	THE VIDEOGRAPHER: Will the court reporter
7	please swear in the witness.
8	Thereupon
9	AARON HAWLEY,
10	was called as a witness, and having been first duly
11	sworn, was examined and testified as follows:
12	EXAMINATION
13	BY MR. GRAF:
14	Q. Mr. Hawley, my name is Rusty Graf. We
15	introduced ourselves off the record. I represent
16	the Folinos in this matter.
17	Have you ever been deposed before, sir?
18	A. Many times.
19	Q. Do you need me to go through the
20	admonitions?
21	A. No.
22	Q. Okay. Only thing I'll caution you on, you
23	were just sworn in by the court reporter. It's the
24	same you would oath take in front a judge or a jury.

Are you aware of that?

25

Page 6

- 1 A. Yeah.
- Q. Okay. One of the other things is during a
- 3 normal conversation you may know where I'm going
- 4 with an answer -- or excuse me, a question and try
- 5 to answer. Just if you would, just wait for a count
- 6 off like one or two before you answer so the court
- 7 reporter doesn't get mad at us. Okay?
- 8 A. Okay.
- 9 Q. Okay. All right. So if you would please
- 10 state your name and spell your last name for the
- 11 record.
- 12 A. Aaron Hawley, H-A-W-L-E-Y.
- Q. Okay. Do you or have you ever been known
- 14 any other names?
- 15 A. No.
- 16 Q. You are not represented by counsel today;
- 17 correct?
- 18 A. No, I am not represented by counsel.
- 19 Q. I was going to ask it again. All right.
- 20 Thank you.
- 21 What did you do in preparation for your
- 22 deposition here today?
- 23 A. I briefly looked over the letter that I
- 24 wrote for the Swanson side. Affidavit I think they
- 25 call it.

Page 7

- 1 Q. Okay.
- 2 A. I just briefed it. Just read it once and
- 3 that's it.
- Q. All right. And we'll go over some of that
- 5 stuff.
- 6 Anything else that you looked at?
- 7 A. No.
- Q. Okay. Did you have any conversations with
- 9 anybody?
- 10 A. No.
- 11 Q. Did you talk to Dr. Swanson prior to your
- 12 deposition here today?
- A. Months ago. Many months ago.
- 14 Q. Okay.
- 15 A. I can't remember the last time I talked to
- 16 him.
- 17 Q. Okay. One of the other admonitions we
- 18 didn't talk about would be I'm entitled to your best
- 19 estimate here today. I don't want you to guess.
- If you feel like you've got to guess, tell
- 21 me. But your responses thus far have been fine.
- Your affidavit is dated September 23, 2019.
- 23 You're going to have the opportunity to review that
- 24 here in a minute. If you need to refresh your
- 25 recollection, you can use that document to do that.

1		Page 8 Did you talk to him during or about that	
2	timefram	e September 23, 2019?	
3	Α.	I think I talked to him a month before.	
4	Q.	Okay.	
5	A.	But I honestly it's a hard recollection.	
6	I'm real	bad with timing.	
7	Q.	That's fine.	
8	A.	But it wasn't after, I don't think.	
9	Q.	Okay. What is your date of birth?	
10	A.	October 19, '66.	
11	Q.	And are you married?	
12	Α.	Yes.	
13	Q.	To whom are you married?	
14	Α.	Rhonda.	
15	Q.	How long have you been married to Rhonda?	
16	A.	23-ish years.	
17	Q.	Okay. Do you have any children?	
18	A.	I had three. I have two now.	
19	Q.	Okay. Where did you go to high school?	
20	A.	Western High School Las Vegas.	
21	Q.	What year did you graduate?	
22	A.	'84.	
23	Q.	Did you attend any college?	
24	Α.	No.	
25	Q.	Do you hold any professional licenses?	
			1

- Page 9

 A. C1 plumbing license, journeyman plumber.
- Q. Plumbing's one, huh? I didn't know that.
- 3 A. Yeah. You actually have to be somebody I
- 4 guess to pass a test anyway.
- 5 MR. GALLIHER: I think that's the only --
- 6 BY MR. GRAF:
- Q. How long have you had a plumbing license?
- 8 A. I'm thinking --
- 9 Q. Let me ask a better question by the way.
- 10 That was not very artful.
- 11 You own Rakeman Plumbing?
- 12 A. Yes.
- Q. Okay. How long has Rakeman Plumbing had a
- 14 C1 license?
- A. I would say since '79, but I'm not -- we
- 16 bought it from somebody, and I'm not sure if they
- 17 had it before.
- 18 Q. Okay.
- 19 A. "We" as in my father.
- Q. I was going to say. You didn't start when
- 21 you were 13, did you?
- A. Try not to. Not that smart.
- 23 Let me turn this down.
- Q. So let's talk about that. When did you
- 25 become or -- strike that. Better question:

Page 10 1 Are you the qualified employee for Rakeman 2 Plumbing? 3 A. Yes. How long have you been the qualified Q. 5 employee? 6 Α. I'm thinking about 2005. 7 Prior to 2005, who was the qualified Q. 8 employee? 9 Α. My dad. 10 Q. What's his name? 11 S-T-E-P-H-E-N, Stephen. Α. 12 Q. Okay. Any other contracting licenses that 13 you hold -- or actually better question: Any other contracting licenses where you're the qualified 14 15 employee? 16 Α. No. 17 Q. Okav. It's my understanding you own and operate CPI Restoration also? 18 19 Α. Yes. 20 What type of license does that have? Q. 21 Α. I think then or maybe now it's B2. 22 Q. Okay. Who is the qualified employee for 23 that?

it's Cody -- sorry. Don't have it on there.

I'm not sure.

24

25

Α.

Then or now?

Right now,

Page 11 1 somebody. 2 0. Who owns CPI Restoration? Okav. 3 Α. I do. Q. And Rakeman Plumbing, are there any 5 other owners other than yourself? 6 Α. No. 7 Q. Okay. Any other licenses that you -- any other licenses for businesses that you own? I own one other company, Rakeman Air -well, it's called R-A-C-E-R-A-H, LLC, and it does 10 business as Rakeman Air. 11 12 Q. And are you the qualified employee for 13 that? 14 Α. No. 15 Who is? Q. 16 Guy named John -- I'm really bad with last 17 I'll try to come back on that. names. 18 That's all right. I'm horrible with names Q. 19 myself. 20 Α. Kills me. 21 Q. Has --22 Α. It's John Freeman. I'm sorry. 23 Q. That's okay. 24 Has Rakeman ever had its license suspended

25

or revoked?

1	A.	No.	Page	: .1.	4

- Q. What about CPI Restoration?
- 3 A. No.
- Q. What about Rakeman Air?
- 5 A. No.
- 6 Q. Any other licenses that you may hold other
- 7 than your driver's license?
- 8 A. No.
- 9 Q. Okay. Owning and operating Rakeman
- 10 Plumbing, CPI Restoration, and the HVAC company, has
- 11 that been your primary business and occupation for
- 12 the last how many years?
- 13 A. Depends on when we went into business. But
- 14 since I started in probably '82, a plumber back
- 15 then.
- 16 Q. Okay. Is that -- have you been a plumber
- 17 pretty much all your life?
- 18 A. Yes.
- 19 Q. Okay. And so we're here to take your
- 20 deposition in a case captioned Nicole and Joseph
- 21 Folino v. Todd Swanson and various entities that own
- 22 the property at 42 Meadowhawk.
- 23 Are you aware of that?
- 24 A. Yes.
- Q. Okay. It's my understanding that Rakeman

- Page 13

 Plumbing did the original construction plumbing
- 2 subcontractor work at 42 Meadowhawk.
- A. As far as I know, yes, I'm pretty positive,
- 5 yes.
- 6 Q. So we had previously served Rakeman
- 7 Plumbing with a subpoena duces tecum asking for
- 8 records regarding 42 Meadowhawk.
- 9 The only thing that was produced to us were
- 10 documents and records regarding the repairs that
- 11 took place in 2017. There's two different leaks,
- 12 and we'll talk about those.
- Does Rakeman Plumbing still have the
- 14 records and documents from the original construction
- 15 of the home?
- 16 A. When was it built?
- 17 Q. 2015 I believe.
- 18 A. I would think they got to be somewhere. We
- 19 don't destroy records for a long time. So they got
- 20 to be somewhere. Whether they weren't found, I
- 21 don't know.
- Q. Okay. So Rhonda Hawley I think was the one
- 23 that signed the custodian yes and no of records
- 24 affidavit regarding that.
- 25 Should we contact her to follow up on the

14

- 3		
	1	original construction documents?
	2	A. Yeah. We can give it another try.
	3	Q. Okay. Some other background stuff. Have
	4	you ever been convicted of a crime?
	5	A. No.
	6	Q. Did you ever serve in the military?
	7	A. No.
	8	Q. Did you start at Rakeman Plumbing in 1982?
	9	A. No.
	10	Q. When did you start?
	11	A. Probably can't even answer that question.
	12	My dad owned a company called Classic Plumbing. I
	13	worked there until probably '02, '03. And then I
	14	that shut down and I started a company called
	15	Majestic Plumbing in '02, '03. And then I just kind
	16	of worked for both whether I had a paycheck or not
	17	from Rakeman and Majestic.
	18	So I honestly don't remember when I I
	19	would say as a guess 2009.
	20	Q. That you started working exclusively
	21	A. Yeah, and getting a paycheck. I closed the
	22	other company down. I think it was 2009 we quit
	23	doing business.
	24	Q. When you let me break it up.
	25	So when you were working at Classic

Page 15 Plumbing, what type of plumbing were you doing? 1 2 Was it residential or commercial? 3 Α. Mostly residential new construction. 4 Q. So was that -- my understanding is that it 5 gets broken up into either rough plumbing or finish 6 plumbing. 7 Did you do mostly rough or finish? 8 I did it all, but probably spent most of my Α. 9 time on finish. 10 Q. Okay. So what about Majestic Plumbing, 11 what did Majestic Plumbing do? 12 Same thing, residential new construction. Α. 13 And then Rakeman Plumbing, since 2009 what 0. 14 do they most --15 Α. What? 16 0. What have they mostly done? 17 They've always been a service company, but we do residential new construction, commercial new 18 19 We do everything except union, big construction. 20 stuff. 21 0. You're a non-union shop? 22 Yes. Α. 23 Q. Okay. Were Majestic or Classic union 24 shops?

25

Α.

No.

1	Q. Have you ever
2	A non-union. I just want to make sure I
3	got the yes and no.
4	Q. Have you ever been a member of any
5	A. No.
6	Q union?
7	It's my understanding that Rakeman did
8	re-pipe type activities following the Kitec
9	litigation.
10	Is that a fair statement?
11	A. Yes.
12	Q. When I say re-pipe, do you have an
13	understanding as to what I mean by that?
14	A. Yes.
15	Q. What's your understanding as to what I mean
16	by that?
17	A. Pull out some of the water lines, but
18	replace them all, hot and cold.
19	Q. Okay. So since 2015, have you personally
20	done any of the plumbing at 42 Meadowhawk?
21	A. No.
22	Q. Just for purposes of the record, so we have
23	some foundation for this, 42 Meadowhawk is the

Do you have that understanding?

residence that we're here talking about.

24

25

	
1	A. Yes.
2	Q. And it's a home that is in The Ridges.
3	Are you aware of that?
4	A. Yes.
5	Q. Did you ever supervise any of the work at
6	42 Meadowhawk?
7	A. No. I've never seen the house.
8	Q. And that was going to be my next question:
9	Have you ever been to the house?
10	A. No.
11	Q. So any testimony or knowledge that you have
12	regarding 42 Meadowhawk or the repairs at 42
13	Meadowhawk would be from documents that you reviewed
14	as the owner of Rakeman Plumbing?
15	A. Secondary information. It would be word of
16	mouth or documents.
17	Q. Okay. Did you did you ever talk to
18	Rocky Gerber who we deposed just prior to you about
19	the work that was done at 42 Meadowhawk?
20	A. What work?
21	Q. The repair work
22	A. The repair work?
23	Q 2017?
24	A. Yeah.
25	Q. Do you know when you talked to him?

1	Page 18 A. Talked to him many times. Probably even
2	I know I talked to him while the repairs were being
3	done.
4	Q. Okay. So let's go back and for the next
5	couple of questions that I'm going to ask you, these
6	are mostly regarding what you did in 2017. Okay?
7	So what was your job title at Rakeman
8	Plumbing in 2017?
9	A. Owner/president.
10	Q. What types of things would you do on a
11	day-to-day basis at Rakeman Plumbing?
12	A. Open the mail, answer questions, address
13	e-mails concerns, manage the company.
14	
15	THE WITNESS: Am I going too fast?
16	Answer phones, you know, people are
17	calling.
18	BY MR. GRAF:
19	Q. So let's talk about some of those phone
20	calls.
21	Would you take phone calls from people like
22	Dr. Swanson that had a leak like we're going to talk
23	about here today in a house that you originally
24	plumbed?
25	A. No.

- Q. Who would normally do that at Rakeman
- 2 Plumbing?
- A. Whoever answers the phone would take it and
- 4 then send it over to a customer service rep.
- 5 Q. Do you know who Dr. Swanson is?
- 6 A. I know the name.
- 7 Q. Okay.
- 8 A. I think he's a knee doctor or something.
- 9 Why, because I Googled it, but I don't even remember
- 10 what he was.
- 11 Q. Okay.
- 12 (Multiple parties speaking.)
- 13 BY MR. GRAF:
- Q. So did you -- have you ever met
- 15 Dr. Swanson?
- 16 A. I think he came into my office one time.
- Q. And, again, I don't want you to guess.
- But if you can give me an estimate, do you
- 19 know when that was?
- 20 A. When was the leak? '17, you said?
- Q. So there's some question as to when the
- 22 leak occurred, but there's notes that one of the
- 23 leaks occurred in February of 2017 and then again in
- 24 November of 2017.
- A. I would hate to even throw it out there,

- Page 20

 but I know it was after the leaks. But, I mean,
- 2 I -- honestly, I don't think I can answer it to
- 3 where you guys -- where it would be anywhere
- 4 truthful.
- 5 Q. Okay. I appreciate that.
- 6 But you think he came into your office at
- 7 one point in time?
- 8 A. Yes.
- 9 Q. Was it around the time that you were
- 10 doing -- or that somebody prepared an affidavit?
- A. I think I only did one affidavit; correct?
- 12 Q. That's all that I have.
- 13 A. Yeah. It was long before that.
- Q. Okay. So we'll go over that in a few
- 15 minutes anyway.
- Just to be clear, you never had any, in
- 17 2017, direct supervision responsibilities as to the
- 18 work that was being performed by Rakeman employees?
- 19 A. Direct like touching things or telling them
- 20 which way to go?
- Q. Being present during any of the repairs.
- A. Never been to the job site, but they always
- 23 report to me what they see, and, you know, Hey, I've
- 24 done this. Keep going, you know. If you see
- 25 damages, keep moving.

- 1 We always talk about things like that.
- Q. That statement that you just made, If you
- 3 see damages, keep moving, what does that mean?
- A. Stop and -- you know, our job is to fix it,
- 5 the leak, and to fix all damages that we see.
- 6 Q. Was that your responsibility in 2017 at the
- 7 two leaks at the 42 Meadowhawk?
- 8 A. When you say responsibility that's kind
- 9 of -- I would say we talked about it and, yeah, I
- 10 probably -- yeah, I would say sure.
- Q. Okay. Did you speak with either doctor --
- 12 let me ask it this way: Did you ever talk to
- 13 Dr. Swanson about the leaks in 2017?
- 14 A. I would say more than likely, yes.
- Q. Did you ever talk to him on the phone about
- 16 the leaks?
- 17 A. Yes.
- 18 Q. Okay. Do you remember the content of those
- 19 conversations?
- A. No, I really don't.
- Q. Okay. Some people may not remember the
- 22 specific words that were spoken, that sort of thing,
- 23 but they might remember the issues that were
- 24 discussed.
- Do you remember anything about those

1 conversations?

- A. Yeah. I think I talked to them about --
- 3 you know, later on, about the damages we found and
- 4 repaired. We talked about that a bit.
- 5 And then probably later on I think when
- 6 they came to my office, we talked about -- it might
- 7 have been on the phone. I don't remember -- about
- 8 testing the system to make sure it was holding.
- 9 Q. And why would you make the suggestion of
- 10 testing the system to make sure it was holding?
- 11 A. I guess he was trying to sell the house,
- 12 and I know we had had a leak in the past, and I
- don't know if it was to satisfy the customer and
- 14 realtor. I guess just to show it was holding
- 15 pressure.
- 16 Q. Okay. Had you previously done work for
- 17 Dr. Swanson at another residence other than 42
- 18 Meadowhawk?
- 19 A. I don't have any idea. I never knew his
- 20 name before this incident or whatever this is.
- Q. Okay. Were you aware of the project when
- 22 the home was being constructed?
- A. Yeah. But I'm not sure I knew a name.
- Q. And that's where I was going.
- A. I mean, a lot of times, the block on the

- Page 23

 1 side of the plans -- I mean, I don't usually look at
- 2 the plans. And another guy bids it. So I can't say
- 3 that I was aware that it was a Dr. Swanson.
- 4 Q. Okay. And that -- kind of my next
- 5 follow-up to that is: Did you ever -- do you recall
- 6 any conversations with Dr. Swanson during the new
- 7 home construction?
- A. I don't recall any. There probably wasn't
- 9 any with me.
- 10 Q. Have you ever done any other projects with
- 11 the company that built the house -- it's his
- 12 company -- Lyons Development, L-Y-O-N-S?
- A. Not as far as I know. I don't think we
- 14 built it for him. We probably built it for a
- 15 builder.
- 16 Q. So it's my understanding Blue Heron kind of
- 17 specked it for Lyons Development is the way I
- 18 understand it?
- 19 A. Yeah. We did quite a few houses for Blue
- 20 Heron.
- Q. How many houses do you think you did for
- 22 Blue Heron?
- 23 A. Ten or 15 as of yet.
- Q. And Blue Heron's kind of a custom,
- 25 semi-custom builder?

A. Yeah. Semi-custom usually.
Q. Okay. So just to confirm, you didn't
directly observe the repairs that were conducted at
42 Meadowhawk in 2017?
A. Not at all.
Q. So any information that you have say in
your affidavit and why don't we take a look at
that? It's Exhibit 3.
So you've been handed what's been marked as
Exhibit 3 for Mr. Gerber's deposition, but we'll use
it here today for yours also.
Do you recognize that document?
A. Yes.
Q. Now, did you prepare this document?
A. No.
Q. Do you know who did prepare this document?
A. I think Dr. Swanson's attorneys.
Q. So at the time Chris Young would have been
representing Dr. Swanson.
Does that name ring any bells?
A. It doesn't, but it could have been.
Q. What about Jay Hopkins?
A. Yeah, that names rings a bell.
Q. Did you know Jay Hopkins before this
A. I don't think so, no.

- Q. Okay. Did you correspond with Mr. Hopkins
- 2 about preparing this affidavit?
- 3 A. Yes.
- 4 Q. And when I say correspond, did you send
- 5 e-mails?
- 6 A. E-mails.
- 7 Q. Okay. You still have those e-mails?
- 8 A. I think I have -- probably have a couple of
- 9 them or some of them. Well, yeah, because I think I
- 10 got a couple of them. Not a bunch.
- 11 Q. Okay.
- 12 A. I might have even printed them. I don't
- 13 remember.
- Q. I'm sorry?
- A. I might have printed them. If I did have
- 16 them, I would have printed them.
- 17 Q. All right. We would request that you
- 18 produce those pursuant to our subpoena.
- 19 A. I think I did, didn't I? If I didn't, I
- 20 don't --
- 21 Q. Okay.
- A. I think I produced some e-mails, but that's
- 23 all I had. So if it was directly related to this --
- 24 is this my e-mails here?
- Q. No, not all them. We'll go through some

r	
1	more. Page 26
2	A. All I could find is what I printed.
3	Q. Okay. Did you look for e-mails from 2019
4	though?
5	A. I looked for e-mails whenever they asked
6	for the e-mails to be printed or any information
7	when I was subpoenaed for that stuff.
8	I'm one of those kind of weirdos that I
9	don't like clogging my I don't keep a ton of
10	junk.
11	And it's not that it's junk. Sorry. I
12	didn't mean to say it that way. I just get stuff
13	out of my computer. No disrespect.
14	Q. None taken.
15	So let's go through your affidavit here.
16	Is that your signature on the second page SWANSON
17	141?
18	A. Yeah.
19	Q. And the notary there, do you know where you
20	signed this?
21	A. Yeah. The people came to my office.
22	Q. By people, just the notary or did the
23	attorney come to your office?
24	A. This one here was just a notary came by.

Did you ever have any meetings with any of

25

Q.

1	the attorneys for Dr. Swanson?
2	A. I might have had one personal meeting. I
3	talked to him a little bit on the phone.
4	Q. So what did you talk to him about?
5	A. Well, they asked for an affidavit and, like
6	I said, I did not write this affidavit. I read it.
7	I had them change things that I didn't think were
8	correct.
9	Q. Like what?
10	A. There was statement in there that it's
11	mostly all correct. There was one statement in
12	there that said something like it was a normal
13	plumbing leak that you run into every day kind of a
14	deal, and there's no such thing as a normal plumbing
15	leak.
16	So that's pretty much all I changed. I
17	don't remember the exact wording.
18	Q. Okay. So paragraph five says, I oversee my
19	employees and have personal knowledge regarding the

- 21 Do you see that?
- A. Um-hmm.
- Q. Is that a yes?
- 24 A. Yes.

20

Q. Sorry.

work they perform on behalf of Rakeman Plumbing.

- 1 A. That's all right. That's my fault.
- Q. Okay. And when you say oversee my
- 3 employees, you're not out at the job site seeing
- 4 what work they do; correct?
- 5 A. No. But we talked about this house guite a
- 6 few times -- many, many times. But oversee,
- 7 standing over it, no.
- 8 Q. When you say we talked many, many times,
- 9 who is the we?
- 10 A. Rocky and I.
- 11 Q. Okay. So what did you talk to Rocky about
- 12 regarding this property?
- 13 A. It being an Uponor leak, repairing the
- 14 damages, and bringing it back to normal. And we
- 15 also talked about when we were asked to water test
- 16 it by Mr. Swanson, you know, what procedure he used
- 17 just to double-check and make sure it was tight.
- But not -- like I said, I never been to
- 19 the -- but we've talked extensively about this. And
- 20 what's extensively, I don't have any idea. We've
- 21 talked many, many times.
- Q. So talk to me about the water test.
- What's the purpose of the water test?
- A. It's to show that at that exact time that
- 25 I'm checking that there was zero leaks, that the

- Page 29

 1 system is 100 percent tight. And how do I know
- 2 that? Because the meter doesn't move.
- We put a gauge on there to show pressure,
- 4 make sure it's not losing pressure in certain areas,
- 5 and then also sure that the meter is not moving.
- And those meters are very, very delicate.
- 7 So if you watch them for 15 minutes, if you've got a
- 8 drip, you'll know.
- 9 Q. Okay. Who performed the water test at the
- 10 Swanson residence?
- 11 A. I'm pretty sure it was Rocky, but I don't
- 12 know. He has a crew that might have done it. I
- 13 don't know.
- 14 Q. So when you say you have personal knowledge
- 15 regarding the work that they performed, you have
- 16 knowledge of what they told you the work they
- 17 performed; right?
- 18 A. On the water test I told them how -- we
- 19 talked about what we were going to do.
- Q. But, I mean, you didn't observe them doing
- 21 the test. You have to rely on what they told you;
- 22 correct?
- 23 A. Right.
- Q. So paragraph six says, On May 23rd, 2017,
- 25 my company received a call regarding a plumbing leak

	Page 30
1	in the master bedroom at 42 Meadowhawk.
2	Do you see that?
3	A. Um-hmm.
4	Q. Is it your understanding
5	A. Yes.
6	Q. That's all right.
7	A. Sorry.
8	Q. Is it your understanding that the leak
9	occurred on or about May 23, 2017?
10	A. I don't like the question. As far as I
11	would say the leak happened when it happened. I
12	don't know when the leak happened.
13	That's when we heard about it; correct? I
14	mean
15	Q. I'm looking at your affidavit.
16	A. Yeah. I would say as far as I know, that's
17	how we look at it.
18	Q. So let me ask it this way: How did you
19	ascertain that you got a call on May 23, 2017?
20	A. I think I was probably seeing looked in
21	the computer and seen it was in the computer.

Or I seen the invoice that shows the date.

So we have some of the invoices and

22

23

24

25

Q.

Α.

Q.

Okay.

Okay.

we're going to look at those.

- 1 A. Okay.
- Q. Okay. But there is some question as to
- 3 whether or not the leak occurred on February 16,
- 4 2017, and then just got documented on May 23, 2017.
- 5 So that's what I'm trying to ferret out by
- 6 taking your deposition and by taking Rocky's
- 7 deposition. Okay.
- 8 So you just made a statement that you
- 9 looked at the computer. Let me stop you there and
- 10 let me ask you a couple of questions about that.
- 11 Okay.
- 12 Does Rakeman Plumbing have like software
- 13 that they use to track work in a specific address?
- 14 A. Could I go a different direction real
- 15 quick?
- 16 Q. Yeah, most definitely.
- 17 A. I would say -- my statement's probably
- 18 wrong because I can't remember -- we had a big
- 19 system crash. And I think it's maybe the beginning
- 20 of '18 we had a brand new system.
- 21 So I have really not a lot of records from
- 22 behind. That's why there's probably a lot of stuff
- 23 missing here because we had an absolute crash.
- So I'm just -- I can't remember, like I
- 25 said, if I looked on an invoice or what.

1 0		Okay.
-----	--	-------

- A. And I can't remember what year, but I'm
- 3 thinking we went online with our new system like
- 4 January 1st I'm thinking '18 -- or maybe it was --
- 5 it could have been '17.
- 6 Q. But you would agree with me though that
- 7 this affidavit says, On May 23, 2017, my company
- 8 received a call.
- 9 I haven't read that incorrectly; correct?
- 10 A. No.
- 11 Q. Okay. And you signed this affidavit?
- 12 A. Right.
- Q. There is an invoice that's going to be
- 14 dated May 23, 2017, but then there's other records
- 15 that references a leak in February 2017.
- 16 So that's why I'm trying to figure out was
- 17 there more than one leak or was it documented months
- 18 after the leak?
- MR. GALLIHER: Compound.
- You can answer.
- 21 BY MR. GRAF:
- Q. You can answer.
- 23 A. Oh. I think I know that there was two
- 24 leaks at this house, the original leak and then I
- 25 guess there was one as the house was closing escrow.

Page 33 1 I'm pretty sure that's the case. 2 Is that what you're asking? 3 We don't -- I would say I probably pulled that -- maybe I pulled that off the invoice. 4 5 Q. So the statement that says, My Okay. 6 company received a call on May 23, 2017, isn't 7 accurate? 8 Α. I mean, when I read it, I probably took 9 that out there and said -- that, Yeah, you're right. It could not -- it may not be accurate, but I don't 10 think it's a month off. That seems irregular to me, 11 12 but --13 We'll go over that stuff. Q. Okay. 14 I probably just got it off the Α. Yeah. 15 invoice. 16 0. Okay. 17 And there was no meaning for deception as I read because I didn't write it, but there was no 18 19 meaning of deception. 20 0. Got it. 21 Do paragraph seven says, Rakeman Plumbing was familiar with the Uponor plumbing system 22 23 installed at the residence because Rakeman Plumbing had installed it during construction of the house. 24

That's an accurate statement; right?

25

1	Rakeman	did	the	original	construction?	Page	34

- 2 A. Yes.
- Q. Okay. I recall that the leak was in the
- 4 sidewall in the master closet.
- 5 Do you see that?
- 6 A. Yes.
- 7 Q. And that's information that you received
- 8 from Rocky Gerber?
- 9 A. Rocky Gerber or on the invoice.
- 10 Q. Paragraph eight says, Rakeman Plumbing
- 11 technician William Rocky Gerber went to 42
- 12 Meadowhawk Lane to repair the reported leak.
- 13 He testified that he didn't repair
- 14 anything, that all he would have done was supervise
- 15 other employees.
- 16 Is that your understanding as to what
- 17 actually occurred?
- 18 A. I don't know what actually occurred. But
- 19 like I just told you a second ago, he has a crew and
- 20 that's -- I probably should have had him adjust it
- 21 and say one of Rocky's crew.
- Q. It says, Mr. Gerber met a person at the
- 23 residence who informed Mr. Gerber that she was Dr.
- 24 Todd Swanson's assistant.
- 25 That's just information that was related to

1	you by Mr. Gerber; right? Page 35
2	A. I'm pretty sure that I talked to
3	Dr. Swanson and he had said we talked to his
4	assistant.
5	Q. So then for paragraph nine it says, Onsite
6	Mr. Gerber found the following and took the
7	following corrective action.
8	And then that appears to depict some
9	information that we looked at that is on if
10	you'll look at Exhibit 4, there's an e-mail and then
11	there's some attached invoices.
12	If you look at page 63, the Bates stamp at
13	the bottom
14	A. Which one?
15	Q page 63 and it's kind of
16	MR. GALLIHER: These are on the bottom, but
17	the ones that are sideways.
18	THE WITNESS: I gotcha.
19	MR. GALLIHER: Next page.
20	BY MR. GRAF:
21	Q. It's actually the second to last page of
22	that exhibit.
23	A. I thought I missed it.

24

25

Q.

Α.

Sorry.

There's 64.

- 1 MR. GALLIHER: Right here.
- THE WITNESS: You guys stamped it. I
- 3 gotcha you.
- I was wondering what that number was.
- 5 BY MR. GRAF:
- Q. It's a Bates stamp.
- 7 Do you know what a Bates stamp is? It's
- 8 got an alphanumeric and then numeric sequential
- 9 numbers that we keep track of thousands of pages
- 10 that we end up producing in these cases.
- 11 A. Gotcha.
- 12 Q. So this Bates stamp PLT 63, do you
- 13 recognize that document?
- A. Not really, but I'm sure I've looked at it.
- 15 I looked at thousands of these things.
- Q. So if you would just take a look at
- 17 underneath where it says description of work.
- This is dated 5/23/2017 and Mr. Gerber has
- 19 testified that this is his handwriting.
- That's his name where it says technician
- 21 signature; correct?
- 22 A. Yes.
- Q. Okay. Is that where you got the
- 24 information for this affidavit is from this invoice?
- A. I can't 100 percent say that, but I would

- 1 say probably yes.
- Q. Okay. You're saying that because you
- 3 didn't prepare the affidavit; correct?
- 4 A. Exactly, exactly.
- 5 Q. Okay.
- A. Which you taught me a big lesson here.
- 7 I'll never sign something I haven't prepared because
- 8 my word -- and when I read something, you just read
- 9 it as, Okay, yeah, that's right. And it may --
- 10 yeah, you taught me a real lesson here.
- Q. Okay. So again, paragraph nine reads,
- 12 Onsite Mr. Gerber found the following and took the
- 13 following corrective action.
- Mr. Gerber noted these actions on this
- 15 invoice. That's how you came to have that
- 16 information, not upon seeing that actual work done
- 17 at the site; correct?
- 18 A. Right. Yeah, because I didn't write this
- 19 so -- yeah. It would have been either he would have
- 20 told me or I would have seen it on the invoice.
- Q. Okay. So then paragraph ten says, The
- 22 May 23, 2017, leak was fully and completely repaired
- 23 and we did not expect any further problems.
- 24 Do you see that?
- 25 A. Yes.

- 1 Q. So my question to you is this: What work
- 2 if any did CPI Restoration -- is it CPI Remediation
- 3 or --
- 4 A. Restoration.
- Q. -- Restoration do for the May 23rd, 2017,
- 6 incident?
- 7 MR. GALLIHER: Foundation.
- 8 THE WITNESS: I don't know without looking
- 9 at the invoice. But I know that -- I don't know if
- 10 this is a first leak, a second leak.
- I know that we tore stuff out, dried it
- 12 out. Put it -- either put it back together or hired
- 13 somebody to put it back together.
- 14 BY MR. GRAF:
- Q. Okay. And that's kind of the question.
- 16 So do you know if cabinets were removed and
- 17 replaced out of this closet?
- MR. GALLIHER: Foundation, speculation.
- 19 THE WITNESS: As far as I know, they were
- 20 definitely removed.
- 21 What do you mean by replaced? Brand new?
- 22 BY MR. GRAF:
- 23 Q. Yes.
- A. As far as I know, there was some removed
- 25 and we paid somebody to put them back together

- 1 because it was not our expertise.
- Q. Okay.
- A. But I don't know if or what new was put in
- 4 there, brand new.
- Q. And I want to make sure I understand your
- 6 response.
- 7 Are you saying that you do not know whether
- 8 or not there were new cabinetry installed in this
- 9 closet?
- 10 A. I wouldn't -- I don't know that personally.
- 11 Q. Okay.
- 12 A. But I know we sent out and had somebody
- 13 else do their replacement. I'm pretty darn sure.
- 14 I'm sure there's got to be an invoice,
- 15 but -- Rocky would know that better than I would.
- 16 Q. Okay. So skipping down to paragraph 11
- 17 there on page 1 of two it says, I invoiced Uponor
- 18 the manufacturer of the repaired pipe because the
- 19 pipes at the residence were under a 25-year Uponor
- 20 warranty.
- Do you see that?
- 22 A. Yes.
- Q. We'll go through it here in a second, but
- 24 it appears that there was like an invoice for 2496.
- 25 And that was paid by who?

1	A. This one?	ō
2	Q. Yeah.	
3	A. I'm going to speculate and say that Uponor	
4	did.	
5	Q. Okay.	
6	A. Because I haven't read this invoice.	
7	Q. This affidavit says, I and that denotes	
8	you invoiced Uponor.	
9	So would you have been the one that	
10	normally submitted warranty claim paperwork to	
11	Uponor?	
12	A. I am Rakeman Plumbing. I don't no, I	
13	don't key punch.	
14	Q. Who would have invoiced Uponor?	
15	A. One of the girls in the office.	
16	Q. Okay.	
17	A. I represent myself I as Rakeman Plumbing.	
18	Q. Okay. So then the last paragraph,	
19	paragraph 13 on page 2 so there's originally two	
20	exhibits, and I think that it's a typed out invoice	
21	and then the check that they got from Uponor.	
22	It says, Those records were kept in the	
23	regular course of business. It says, I have	
24	personal knowledge that the invoice was created at	

or near the time the leak was repaired on or about

25

- Page 41 May 23, 2017, and that the January 9, 2017, letter
- 2 from Uponor was received by Rakeman on or shortly
- 3 after January 9, 2017.
- 4 Do you see that?
- 5 A. Um-hmm, yes.
- 6 Q. So, again, is that an indication by you
- 7 that the leak occurred on or about May 23, 2017?
- 8 MR. GALLIHER: Foundation, speculation.
- 9 THE WITNESS: I'm just going by the invoice
- 10 date. I would say.
- 11 BY MR. GRAF:
- 12 Q. Okay.
- 13 A. I mean, there's a difference between
- 14 what -- I mean, I was at a house three days ago and
- 15 I found a leak that the lady didn't even know was
- 16 leaking.
- 17 When did it start? I have no clue, but it
- 18 leaked for a long time. So I guess maybe I was
- 19 speaking incorrectly when you say that's when the
- 20 leak occurred. We have no idea when the leak
- 21 occurs.
- Q. So let's look at Exhibit 1 to Mr. Gerber's
- 23 deposition. So go ahead and take a second and take
- 24 a look at this.
- Do you recognize this document?

- 1 A. Not this particular one, no.
- Q. Do you recognize the form of the document
- 3 though?
- A. No. It's just an e-mail. This form here,
- 5 I would say no, I probably don't recognize it. And
- 6 I was more reading the e-mail side of it.
- 7 Q. Okay. It's a -- Exhibit 1 is Bates stamped
- 8 1049 through 1059. Yeah, it's all of those.
- 9 A. Okay. Okay.
- 10 Q. And on the second page, which is 1050, at
- 11 the bottom it says the failure date, 16
- 12 February 2017.
- 13 A. Okay.
- 14 Q. Do you see that?
- 15 A. Yeah.
- 16 Q. So --
- 17 A. Yes.
- 18 Q. -- what we're trying to ascertain by doing
- 19 these depositions is was there a leak in May of 2017
- 20 or was it the leak that occurred February 16, 2017,
- 21 that was just documented in May of 2017?
- 22 And I guess there wasn't a question there
- 23 really.
- A. I really don't have an answer.
- 25 O. That's what I want to know.

- Do you know if there was one water leak
- 2 that occurred either on February 16, 2017, or on
- 3 May 23, 2017, or were there two?
- A. I thought I heard that there was two leaks,
- 5 the one where we worked on the closet and then I
- 6 think when they closed escrow or something, one
- 7 might have come up. For some reason, I'm thinking
- 8 there was two leaks with this house.
- 9 Q. Okay. So if you look at PLT 1055 through
- 10 PLT 1059 --
- 11 A. Okay.
- Q. -- I think that those are the Exhibits A
- 13 and B to your affidavit by the way, that -- that
- 14 invoice and the transmittal with the check.
- 15 A. Okay.
- 16 Q. So do those documents help to either
- 17 refresh your recollection or to show you as to
- 18 whether or not the leak occurred on May 23rd or
- 19 February 16, 2017?
- 20 A. I'd have to defer back and say it doesn't
- 21 make -- I mean, it's dated May 23rd.
- Q. Okay. So if you look back at the first
- 23 page, 1049, and where it says claimant and job site
- 24 information, it says claimant information.
- 25 That's your company and your name; right?

1	A. Yes.
2	Q. And is that an accurate e-mail for you,
3	aaron@rakeman.com?
4	A. Um-hmm.
5	Q. Is that a yes?
6	A. Yes.
7	Q. You're good. We got video, so it's a
8	little bit better
9	(Multiple parties speaking.)
10	THE WITNESS: Yes. No, I know better. I
11	just get lazy.
12	BY MR. GRAF:
13	Q. How long has aaron@rakeman.com been your
14	e-mail since 2015?
15	A. Many, many years, yes.
16	Q. Okay. Probably going back to 2009 when you
17	started to operate Rakeman Plumbing?
18	A. Yes.
19	Q. Okay. And do you use that e-mail to
20	communicate with Uponor regarding warranty claims?
21	A. That's the only e-mail I use, yes
22	Q. Okay.
23	A for warranty claims.
24	Q. So in terms of this warranty claim software
25	that it looks like these two pages, right, or

- Page 45

 three pages because there's another one after it?
- 2 Do you input the information in this claim
- 3 form?
- A. I do not. I don't -- we fill out a paper.
- 5 I don't know if this is transposed. I know we fill
- 6 out a paper and send it to them or we used to.
- 7 Q. So this is what I'm getting at --
- 8 A. Okay.
- 9 Q. Who inputs the failure date? Is that
- 10 something that Rakeman Plumbing says, Hey, this is
- 11 the date, the failure date?
- 12 A. As far as right here?
- Q. Yes. And you're pointing to the failure
- 14 date 16 Feb 2017 on 1050?
- 15 A. Yeah. I would say this isn't a Rakeman
- 16 Plumbing document.
- 17 Q. No, I get it.
- 18 A. Okay. Because I don't recognize this form
- 19 at all.
- 20 Q. Okay.
- 21 A. Where that date comes from, I don't know.
- You taught me a lesson there. I read that
- 23 affidavit many times and it seemed correct.
- Q. Okay. Let's look at Exhibit 4. That is
- 25 Bates stamped PLT 54 through PLT 64.

- The first couple pages are e-mails back and

 forth between yourself and Nicky Whitfield.
- 3 Do you see that?
- 4 A. Yes.
- 5 Q. Have you ever met Nicky Whitfield?
- 6 A. No.
- 7 Q. Did you ever talk to her on the phone?
- 8 A. I might have.
- 9 Q. Do you recall when you talked to her?
- 10 A. No. Because I can't remember if it's all
- 11 e-mails, but seems to me I did talk to her one time.
- 12 And if I would have, it would have been -- I don't
- 13 know by the dates when --
- Q. So let's go through these in reverse order
- 15 because the e-mail string is newest to oldest. So
- 16 on 55 there's an e-mail from you to Nicky Whitfield
- 17 dated November 17 -- at 11:32 a.m.
- 18 What does that e-mail say?
- 19 A. This is a letter I sent to Mr. Swanson this
- 20 morning (reading).
- Q. Down below that is the e-mail string of you
- 22 sending the scanned image.
- 23 And I think if you look on page 56, is that
- 24 the letter that was attached?
- 25 A. I don't know.

Page 47 So let's keep going. Q. Okay. 1 And then she responds, Is there a way you 2 could give us an estimated timeframe for repairs? 3 Do you want me to read this? Α. We'll come back to it. No, no. 5 Q. Is there a way that you could give us an 6 estimated timeframe for repairs if the mold spore 7 comes back negative? We understand if the mold 8 spore test comes back positive, it will change the entire timeframe. 10 Do you see that? 11 12 Α. Yes. So who were you having conduct the mold 13 Q. spore test? 14 It was environmental -- Infinity Α. 15 Environmental. I think it's the only company we 16 ever used. 17 Take a look at Exhibit 5 and 6. Okay. 18 ο. We're going to look at 5 and 6. 19 Α. Okay. 20 Do you recognize Exhibit 5? 21 0. Not particularly, but I've read them and I 22 Α. probably did read this one.

quick and I'm going to ask you about some of the

Go ahead and take a look at it just real

23

24

25

0.

	1	results. Page 4	8
	2	A. Okay. Just go ahead. You want me to super	
	3	read this thing?	
	4	Q. No.	
	5	A. Okay. Go ahead.	
į	6	Q. So Infinity Environmental, what's your	
	7	understanding as to what they do?	
	8	A. They are the hygienist, oral hygienist or	
	9	whatever you want to call it, that we've always used	
	10	to we go in there and we clean it up to what we	
	11	think is clean to where I guess it's livable or	112
	12	whatever within limitations and we call them out to	-
	13	double-check that it is.	0 - 2 2
	14	Q. So Exhibit 5 is purports to be dated	ď
	15	November 24, 2017, and in the first paragraph first	-
	16	sentence it says that the subject services were	0
	17	performed on November 17, 2017.	מפה יוזיקפה
	18	Do you see that?	
	19	A. Yeah.	+ 1.01
	20	Q. So if we go back and we look at Exhibit 4,	T.i t i cat
	21	the e-mail that we were just talking about, that	1:1
:	22	e-mail is dated November 17, 2017; correct?	
2	23	A. Um-hmm.	
2	24	MR. GALLIHER: That's a yes?	
2	25	THE WITNESS: Yes.	
		1	

1 BY MR. GRAF:

- Q. So this report is the one that's being
- 3 referenced in that e-mail; right?
- 4 A. I would say yes.
- 9. Okay. This report came back positive for
- 6 mold spores; right?
- 7 A. I don't know.
- Q. Go ahead and take a look at it.
- 9 A. Visible fungi or whatever you want to call
- 10 it, yeah.
- Q. And so there were airborne samples and
- 12 there were surface samples that were taken; correct?
- 13 A. As far as I know. I don't know what their
- 14 exact -- it shows air -- non-viable air fungal
- 15 analysis. So I would say they did air and I know
- 16 they swab surfaces. They surface swab.
- 17 Q. Sorry. In this report required that there
- 18 be further mold remediation; correct?
- 19 A. I would say yes, if it was found, yes.
- Q. So who would have done the mold remediation
- 21 that's suggested in this report?
- 22 A. CPI Restoration. I'm pretty sure they did
- 23 the mold remediation on this one.
- 24 O. So CPI Restoration -- other than the B2
- 25 license, does it or any of the employees hold any of

- 1 the certifications that talk about mold remediation
- 2 and that sort of thing?
- A. I used to have a guy that did, but at this
- 4 time I would say no.
- 9. Okay.
- 6 A. I don't know if you need a license to do
- 7 that.
- Q. Okay. Do you have an understanding as to
- 9 whether or not -- strike that.
- 10 Did you perform any supervisory duties over
- 11 the employees at CPI Restoration?
- 12 A. As the owner I do, but --
- Q. Who would have been the supervisor for this
- 14 job?
- 15 A. Rocky.
- Q. Okay. All right.
- 17 A. I used to have another guy named Rafael,
- 18 but I think he was already gone by that time.
- Q. All right. And as you sit here, you don't
- 20 have any personal knowledge as to whether or not --
- 21 like the recommendations that are on page 4 of this
- 22 report, can you testify as to any personal knowledge
- 23 regarding those recommendations being performed?
- 24 A. No.
- 25 Q. So then there was a follow-up report that

- Page 51

 1 is Exhibit 6 dated -- which purports to be dated
- 2 December 7th, 2017, from Infinity Environmental.
- 3 Do you see that?
- 4 A. Yes.
- 5 Q. And it's a viable and airborne fungal post
- 6 remediation verification report.
- 7 Do you see that?
- 8 A. Yes.
- Q. And this is the normal report that gets
- 10 prepared after all the remediation has been done,
- 11 they come back out and they retest?
- 12 A. As many times as necessary.
- Q. Okay. So this report says that there's no
- 14 more mold?
- 15 A. I'll take your word for it. Yeah. I would
- 16 say it does. I mean, we always call them. We do
- 17 our work. Well, we call them. We do our work.
- 18 Then we make sure it's to the -- whatever their
- 19 standards are.
- 20 Q. So here's my question: So that's for the
- 21 leak that occurred in November of 2017.
- 22 A. Okay.
- Q. Did you have a same or similar report
- 24 prepared for the work that was done in May of 2017
- 25 or February for that matter?

- A. I would say I don't know. Page 52
- Q. Okay. And who would have that information?
- A. I would say everything we found we gave
- 4 you. But I don't --
- Q. We didn't receive any records that had CPI
- 6 Restoration even on there. So let me ask you a
- 7 little bit about that just briefly.
- 8 So for the November of 2017 leak and the
- 9 work that was done out there by CPI Restoration,
- 10 would CPI Restoration invoice the homeowner or would
- 11 they invoice Rakeman Plumbing?
- 12 A. CPI would have invoiced either Uponor or
- 13 Rakeman.
- 14 Q. Okay. Does CPI Restoration maintain its
- 15 own separate set of records and documents?
- 16 A. Yeah. Separate computer system.
- 17 Q. So would CPI Restoration have its own file
- 18 regarding the work that was performed at any time at
- 19 42 Meadowhawk Lane?
- 20 A. There was -- should have been invoices or
- 21 something, yeah, something was done up. But, like I
- 22 said, it's on the same computer system. And that's
- 23 the crapper of this whole thing is you can't pull
- 24 anything up from that on the computer side.
- But there should be paper somewhere.

	AARON HAWLEY - 01/31/2019
1	Page 53 Whether we found it or not, I don't know. Whether
2	they even looked on the CPI, I don't know.
3	Was it subpoenaed? I don't know.
4	Did I think about would I have thought
5	about? No, probably not.
6	Q. Let me make sure I understand what you just
7	told me. Okay?
8	Are you telling me that the same computer
9	system that you testified earlier had failed for
10	Rakeman Plumbing, that's the same server that housed
11	information and files for CPI?
12	A. Yes.
13	Q. They both failed or the one served failed?
14	A. The system failed. Like three companies
15	are all in the same server.
16	Q. So in the documents that we subpoenaed from
17	Rakeman Plumbing, we didn't receive anything from
18	CPI.
19	So then we would ask again that, in
20	addition to those e-mails that you may have gotten
21	between yourself and the lawyers, we'd ask that you
22	look and see if there's anything between Rakeman and
23	CPI as to this property.

memory I have, I don't think any CPI in that

24

25

Α.

I don't think I had any -- just what little

- 1 conversations were e-mailed, I wouldn't think.
- Q. I'm just more worried about records, say an
- 3 invoice or something like that by CPI to Rakeman, if
- 4 it exists, then we'd want to see it.
- A. Yeah. Honestly, I think people, they look
- 6 at Rakeman, Rakeman, Rakeman. They don't read it.
- Q. I don't think I knew about CPI until we had
- 8 taken these depos.
- 9 A. Gotcha.
- 10 Q. No, I don't think a subpoena has gone to
- 11 CPI.
- 12 A. We don't withhold information because we
- 13 don't like you.
- Q. And I'm not saying that you did that. I'm
- 15 just saying --
- 16 A. Gotcha.
- 17 Q. Yeah.
- 18 So we'll probably send you another
- 19 subpoena.
- 20 A. That's fine.
- Q. All right. Okay.
- 22 A. Yeah. I would have never even thought
- 23 about the CPI side.
- Did you get this from the swans or did we
- 25 send it to you? I'm wondering how we even got this

- 1 to you or how you even got this.
- Q. So the one dated December 7th, we got from
- 3 the Swansons. The one dated November 24th, we got
- 4 from the Environmental --
- 5 A. Okay. I don't know if that would have been
- 6 attached. I was thinking that that wouldn't have
- 7 came from us because more than likely it wasn't
- 8 attached to anything.
- 9 Q. You know what, one other thing. Going back
- 10 to Exhibit 4, we didn't go over that letter that's
- 11 in PLT 56.
- 12 A. Okay.
- Q. Okay. So read that letter and then I'm
- 14 going to ask you some questions about it.
- 15 A. This letter was to Dr. Swanson. As I
- 16 discussed with you on the telephone --
- 17 Q. You can just read it to yourself.
- 18 A. Oh, sorry.
- 19 Q. Yeah. I'll ask you some questions.
- 20 A. Okay.
- Q. What was the purpose of this letter?
- 22 A. If I remember right, he was -- to my memory
- 23 it just tells me that it was towards the end of the
- 24 year when he was trying to sell this house.
- 25 So we were called out there. He wanted to

1 do a pressure test on his house.

- I don't really remember why I wrote the
- 3 letter. It was just going back and forth with him
- 4 answering questions probably.
- Q. And that's probably a good qualification.
- 6 Did you prepare this letter?
- 7 A. Yeah. I wrote this.
- Q. Okay. Did you prepare it after having a
- 9 conversation with Dr. Swanson?
- 10 A. I would say yes because he's the one that
- 11 asked me to do a pressure test on the house.
- 12 Q. Okay. So the visual inspection that's
- 13 discussed in here, who did the visual inspection?
- 14 A. I don't know. Rocky or Rocky's crew.
- 15 Q. Okay. There weren't any walls that were
- 16 opened up to look at any of the Uponor fittings that
- 17 were inside wall cabinets; correct?
- 18 A. I can't answer that. I don't know.
- 19 Q. Okay.
- A. I would say -- if this -- if my timing is
- 21 right with, like I said, I was thinking it's the end
- 22 of the year towards the end of the year he was
- 23 trying to sell it, house should have been fully
- 24 livable.
- 25 Q. Okay.

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Page 57 1 Α. But kind of like -- I'll go back to -- I 2 don't need to throw this out there, but a house I 3 was at the other day had a leak in it, you could see 4 it through the side through the stucco. 5 Q. Okay. Α. He knew it was leaking because it was soaking wet. 7 8 Q. So let's go ahead and mark these as next. 9 So --(Exhibit 7 Documents Bates No. PLT 01646 marked.) 10 11 (Exhibit 8 Documents Bates No. PLT 01645 marked.) 12 MR. GALLIHER: The letter is 7. THE WITNESS: Invoice is 8. 13 14 BY MR. GRAF: 15 You've been handed what's been marked as 16 Exhibits 7 and 8 for purposes of this deposition. 17 think that they're for the same thing but for 18 they're for different amounts. So I wanted to see 19 why the difference. 20 So Exhibit 7 totals 13,160. January 30, 2018. And then Exhibit 8 is for 21 22 \$14,459, and it's dated January 5, 2018. 23 Α. Do I remember why it was cut? 24 Is that what you're asking? 25 Q. Okay.

Page 58 1 A. Is that what you're asking? 2 Q. Yeah. 3 Is there a different scope of work? Why is there a different amount? I don't remember. I would say -- we're 5 Α. talking about the same exact leak I would say. 6 7 So one is -- Exhibit 8 is an invoice that's 0. 8 billed to Uponor? 9 A. Right. 10 Exhibit 7 is more of a letter breakdown, Q. 11 bid type thing? 12 A. Right. 13 Dated January 30, 2018, and it's addressed 0. 14 to John. 15 Do you know who John is? 16 Α. I'm sure I did at the time. No. I would say worked for Uponor. These people go through 17 employees and it's amazing. 18 19 MR. GRAF: Let's go ahead and mark this as 20 9. 21 THE WITNESS: I would say, you know, probably a lot of times when you itemize things, it 22 23 comes out different.

(Exhibit 9 Documents Bates No. PLT 01647 - 01648

I mean, maybe this was a -- I don't know.

24

25

- 1 marked.)

 2 (Thereupon, an off-the-record discussion was had.)

 3 THE WITNESS: That doesn't make sense. I

 4 would say this is one I would expect to get paid,

 5 but that's just a guess.
 - 6 BY MR. GRAF:
 - 7 Q. And when you say this one, which one are
 - 8 you referring to?
 - 9 A. The 14459. I mean, I don't know why I
 - 10 broke it down for them.
 - 11 Q. Okay. So I've handed you what's been
 - 12 marked for Exhibit 9 for purposes of this
 - 13 deposition.
- You'll notice that one of the invoices that
- 15 is being paid is on the second page, RMA -- which
- 16 I'm assuming is some anachronism for Rakeman
- 17 Plumbing?
- 18 A. No.
- 19 Q. What's RMA?
- 20 A. Yeah, something like that. That's their
- 21 number that they give a certain address.
- Q. Okay. But the one dated February 1, 2018,
- 23 is for 13160?
- 24 A. Um-hmm. You know, we could have done
- 25 something extra for the doctor. We could have done

- 1 something extra for the homeowner. I honestly don't
- 2 know why there's a difference.
- Q. Okay. Do you recall ever having any
- 4 conversations with Dr. Swanson telling him about
- 5 either Uponor or Kitec litigation?
- A. I don't remember a conversation, but I
- 7 could have.
- Q. Okay. On or about November of 2017, were
- 9 you aware of litigation involving other plumbing
- 10 systems?
- 11 A. Yeah, Kitec. Big time. I don't -- whether
- 12 I -- go ahead.
- Q. And Mr. Gerber testified this morning that
- 14 Rakeman Plumbing had done in excess of a thousand
- 15 homes for the re-piping caused by the Kitec?
- 16 A. Right, exactly.
- 17 Q. And then I cut you off.
- 18 You said you didn't know about the
- 19 conversations.
- 20 A. I know there's always litigations. So I
- 21 know that Kitec was found to be a defective system.
- I know there was Uponor litigations. I
- 23 don't think they ever turned out to be anything.
- I know the same attorneys were trying to
- 25 drum up more money. I don't think it ever turned

- Page 61 out to be anything. So I know Uponor had issues as
- 2 far as -- as far as to be sued for or whatever,
- 3 whether they had issues or not, they had grounds of
- 4 being sued for defective, but I don't think they
- 5 were found to have anything defective.
- 6 Q. Did you ever talk to Dr. Swanson about that
- 7 type of litigation?
- 8 A. Uponor?
- 9 Q. Yes.
- 10 A. I mean, I don't recall.
- 11 Q. Okay.
- 12 A. It's tough questions, you know, that you
- 13 talk to so and so. Tough questions because I talk
- 14 to people about this stuff all the time.
- 15 Q. All right. So --
- 16 MR. GALLIHER: We've been going an hour and
- 17 a half. Can we take a break?
- 18 MR. GRAF: We can take a break.
- 19 THE VIDEOGRAPHER: Off the video record at
- 20 12:59.
- 21 (Thereupon, a break was taken.)
- 22 THE VIDEOGRAPHER: Back on the video record
- 23 at 1:04.
- 24 BY MR. GRAF:
- Q. You're aware you're still under oath,

```
Page 62
  1
      Mr. Hawley?
  2
                Yes, sir.
          Α.
  3
                MR. GRAF:
                           All right. Let's go ahead and
      mark this as next.
  4
  5
          (Exhibit 10 Home Inspection Report marked.)
  6
               THE WITNESS:
                              Are we done with this other
 7
      stuff?
 8
      BY MR. GRAF:
 9
               Yeah, for the most part. We might go back
          Q.
10
     to one or two.
11
               Keep the affidavit handy, yours.
12
          Α.
               Okay.
               You've been handed what's been marked for
13
          Q.
     Exhibit 10 for purposes of your deposition.
14
                                                     It
     purports to be a home inspection report for 42
15
     Meadowhawk Lane prepared for Mr. Todd Swanson dated
16
17
     May 11, 2015.
18
              Do you recognize this document, Mr. Hawley?
19
         Α.
              No.
              So, if you'll turn to -- again, this is
20
         Q.
     Bates stamped, and at the bottom right it says
21
```

And then it says, Items to be addressed before

So it says, Executive summary of findings.

Swanson and then alphanumeric. So go to 53.

22

23

24

25

A.

Q.

Okay.

- 1 releasing the contractor. And then it says, Repair
- 2 plumbing fixtures.
- 3 And remember this report was prepared am
- 4 May of 2015.
- On that page it says, There are leaks at
- 6 both recirculation pumps.
- 7 In 2015 was Rakeman called back out to 42
- 8 Meadowhawk Lane to perform repairs at the
- 9 recirculation pumps?
- 10 A. I don't know.
- 11 Q. Okay. And so this subpoena that we had
- 12 sent to Rakeman, it's the testimony of Dr. Swanson
- 13 that somebody did come out.
- 14 A. Okay.
- Q. Okay. So is it possible that you may have
- 16 a paper file that may have some of this information
- 17 in it?
- 18 A. I would say there's -- you know, if there's
- 19 warranty work done behind our new construction,
- 20 there may not be any papers behind it. It's not
- 21 like it's an invoiceable call to where somebody
- 22 calls up.
- 23 If this was done under warranty, which I
- 24 don't know if it was or wasn't, there may not be any
- 25 papers involved.

- 1 Q. Okay. So then the next line item says, There's a plumbing leak -- plumbing without the B --2 leak above the ceiling of the basement bathroom. 3 Are you aware as you sit here today as to a 5 leak that was in the ceiling of the basement 6 bathroom? Α. No. 8 Q. Do you even know where the basement 9 bathroom is in that house? 10 Α. No, no. 11 Q. Okay. 12 Α. How far after the completion of the house is this? 13 14 I think this was only -- I think this was a Q. blue tape list that he had an actual outside 15 16 contractor prepare. 17 Α. Gotcha. 18 Good for him. 19 Q. Yeah. 20 So then on SWANSON 82 -- actually, let's 21 start on 81. Those are photographs of the
- 24

recirculation pumps.

24 A. Yes.

22

23

Q. And where -- can you tell by those

Do you see those?

1	photographs	where	they're	leaking	from?
---	-------------	-------	---------	---------	-------

- A. No. I would guess, but no.
- Q. What would your guess be based upon?
- 4 A. It's going to be a leak at one of the
- 5 joints. More than likely the pump is not leaking
- 6 itself or the tubing or the fitting. So it's going
- 7 to be at one of the joints if there was a leak.
- Q. And if you turn to 82, photo No. 5 shows
- 9 that recirculation pump, is that drywall that it's
- 10 next to?
- 11 MR. GALLIHER: Speculation, foundation.
- 12 THE WITNESS: I have not a clue.
- 13 BY MR. GRAF:
- Q. Okay. What does a recirculation pump do?
- 15 A. So if you want instant hot water -- instant
- 16 within ten seconds usually, you just don't throw --
- 17 this house was built with a recirculating system
- 18 line in there. So you don't just throw a pump in a
- 19 system and then you get instant hot water.
- 20 It's a series. You run your water tubing
- 21 through the house in a certain series to make sure
- 22 hot water gets to a certain fixture in a certain
- 23 amount of time. And you make a loop out of the
- 24 system and it loops back through a pump and
- 25 circulates to keep hot water live in your system so

- 1 you have that instant, you know, within ten
- 2 seconds-ish hot water.
- Q. Okay. And it's a closed system?
- A. All -- yeah, plumbing systems are closed
- 5 systems.
- 6 Q. So then beginning on photo No. --
- 7 A. The -- it's not theoretically closed. I
- 8 mean, you can open and close --
- 9 Q. At the fixtures?
- 10 A. Exactly. But a closed system in something
- 11 else is different.
- 12 Q. Got it.
- 13 Like a heating and cooling closed system?
- 14 A. Exactly. Yeah. This has actual outlets.
- 15 But basically what you're saying is correct.
- 16 Q. I understand what you're saying.
- 17 So beginning on 82 for photos No. 6 and 7,
- 18 those are the two pictures that are depicting the
- 19 plumbing leak at the ceiling of the basement
- 20 bathroom.
- 21 And these aren't color photos?
- A. I can't even tell you what that is.
- Q. And you don't recall ever going out to or
- 24 even having your employees go out to fix any leak in
- 25 the ceiling of the bathroom in the basement;

1 correct?

- 2 A. No, I don't recall. I would say that we
- 3 did, but I don't know.
- 4 Q. Okay. Let's look at --
- 5 MR. GRAF: I guess we'll mark this as 11.
- 6 (Exhibit 11 Executive Summary of Findings marked.)
- 7 BY MR. GRAF:
- 8 Q. So Dr. Swanson kept a log basically of
- 9 these different repairs, and you'll notice that he
- 10 put annotations to the left of what was SWANSON 53
- 11 and the subsequent pages.
- 12 A. Okay.
- 13 Q. So it says, There are leaks at both
- 14 recirculation pumps. Need plumber to address.
- Then it says, Fixed by plumber.
- 16 A. Okay.
- Q. Again, sitting here, you're not aware of
- 18 going out and fixing those leaks to the --
- 19 A. No, not personally, no. I would say by
- 20 what he wrote that we repaired them.
- Q. But like the leak in 2017, you don't have
- 22 any invoices or your affidavit doesn't address going
- 23 out and making these repairs; correct?
- A. Because this was -- if this was considered
- 25 warranty work, there wasn't an invoice made up, so

- 1 it probably was not addressed.
- Q. But your affidavit certainly doesn't
- 3 address these repairs?
- 4 A. No, no. I have no idea. First time I'm
- 5 ever looking at this stuff.
- Q. And then it says they couldn't find it out
- 7 of monitor as to the plumbing leak in the ceiling of
- 8 the basement bathroom.
- 9 Do you see that?
- 10 A. Yes.
- 11 Q. So you certainly don't have an invoice or
- 12 any type of records regarding the attempts to locate
- 13 that leak; correct?
- 14 A. I would say no.
- 15 Q. All right. Now, Mr. Hawley, were you aware
- 16 that there was some subsequent leaks in the home in
- 17 August of 2015?
- 18 A. I'm not aware, no.
- 19 Q. Okay. And if Dr. Swanson had previously
- 20 testified that Rakeman Plumbing had done those
- 21 repairs for the recirculation pump in the master
- 22 closet and a recirculation pump in the single-car
- 23 garage, you don't remember that?
- A. No. I would -- thing is a lot of things
- 25 get done without me seeing it. I would take his

- Page 69 word for it. We're very good at our warranty work.
- 2 If there is, we go take care of it.
- MR. GRAF: If we could mark this as next.
- 4 (Exhibit 12 Documents Bates No. SWANSON 183 184
- 5 marked.)
- 6 BY MR. GRAF:
- Q. Mr. Hawley, you've been handed what's been
- 8 marked as Exhibit 12 for purposes of your
- 9 deposition. It's Bates stamped SWANSON 183 to 184.
- 10 On 184 there's an e-mail from Rhonda
- 11 Hawley.
- 12 That's your wife?
- 13 A. Yeah.
- Q. To Nicky Whitfield, which is Dr. Swanson's
- 15 assistant.
- 16 It says, Thank you. The plumbing
- 17 inspection was done for Mr. Swanson, and there's no
- 18 report. It's just the visual inspection and water
- 19 pressure test.
- Do you see that?
- 21 A. Yes.
- Q. There's no reference in that e-mail to the
- 23 mold test that was conducted; correct?
- 24 A. Correct.
- Q. And if we go back and we look at that

- November 24th report from Infinity Environmental, it
- 2 would have been three days after this e-mail.
- 3 So your wife wouldn't have had those
- 4 results at that point in time; right?
- A. Yeah. It's usually a week plus. Sometimes
- 6 less. Usually a week.
- Q. So on 183, the e-mail between
- 8 Mr. Swanson -- or Dr. Swanson and his assistant, it
- 9 says, Can you ask Rakeman Plumbing if there's a test
- 10 they can do with the plumbing to assure there are no
- 11 other weak spots in the waterlines that may result
- 12 in another leak.
- Do you see that?
- 14 A. Yes.
- Q. Did you or anybody at Rakeman ever tell
- 16 Dr. Swanson or his assistant that were quote/unquote
- 17 weak spots in the waterlines that caused any of the
- 18 previous leaks either in November of 2017 or the one
- 19 prior --
- 20 A. I don't think anybody would use the
- 21 terminology of weak spots.
- Q. That's what I'm asking.
- Do you have any understanding what he's
- 24 referring to in terms of weak spots in the
- 25 waterlines?

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Page 71 1 MR. GALLIHER: Speculation. 2 THE WITNESS: My opinion? 3 BY MR. GRAF: 4 Q. Sure. Α. My opinion is if there was one or if there 5 was two leaks, they were the same style leak, and I 6 guess you could note that as a weak spot where a 8 leak occurred I quess. And they both -- you know, they happened at fittings. I don't think we would address it as weak spots. 10 11 Q. Okay. MR. GRAF: So then if we can mark this as 12 13 next. (Exhibit 13 Documents Bates No. SWANSON 179 - 181 14 15 marked.) BY MR. GRAF: 16 17 So you've been handed what's been marked as Q. Exhibit 13, the first page SWANSON 179 through 181. 18 19 The first page is the only new e-mail. The others are e-mail chain type things. 20 It says, The 21 buyers are going to want a statement by a mold remediation expert that there is no mold in the 22 master closet after the water run. 23 24 Do you see that?

25

Α.

Yes.

- Q. And did you ever receive this e-mail?
- 2 A. I don't think so, but it doesn't -- I don't
- 3 think I ever read that before, but I may have. I
- 4 don't think so.
- 5 Q. So on November 17th Infinity Environmental
- 6 did their testing out there. So two days after this
- 7 e-mail they did their testing.
- 8 So does it stand to reason that you may
- 9 have received this e-mail -- actually, let me ask a
- 10 better question.
- 11 What would have caused you to have Infinity
- 12 do the testing on November 17th?
- 13 A. I would gather -- the only time that we
- 14 usually have them come out is if there was a leak.
- 15 I only showed the two Infinitys, if you're talking
- 16 November 24th you mean? Oh. This one here? I
- 17 qotcha.
- 18 Q. Yeah. The November 24th one was conducted
- 19 on November 17th.
- 20 Here's the thing: What would cause CPI or
- 21 Rakeman to call and get a mold test done?
- MR. GALLIHER: Foundation, speculation.
- THE WITNESS: I would say that the only
- 24 reason we would have is there had to have been a
- 25 leak. So a leak could have occurred. We fixed the

- Page 73 leak. And to make the whole process, you know, the
- 2 homeowner, who was Swanson at the time, to make him
- 3 right, you know, you have to go through and make
- 4 sure that this is done and all the repairs are made.
- 5 BY MR. GRAF:
- 6 Q. So I guess my question is this: It's kind
- 7 of a follow-up on that question in the sense that
- 8 would Rakeman or CPI always do a mold test for every
- 9 water leak?
- 10 A. No.
- Q. So what would differentiate one water leak
- 12 from another as to why you would get this type of
- 13 testing done as opposed to not getting this type of
- 14 testing done?
- 15 A. It's going to either be extreme water or
- 16 spores were found. Usually, it's going to be spores
- 17 were found or something was seen or we think it's an
- 18 old leak, an extensive period of time.
- In this case it might have been spores
- 20 found. I don't know.
- Q. That begs the question, okay, the spores
- 22 are kind of a chicken or the egg type thing. You
- 23 don't know that they're spores until you have the
- 24 testing done; right?
- Or what you're saying is that there was a

- 1 visually indication of mold or fungus in the area of
- 2 the water loss.
- A. Speaking for somebody else, you know, it
- 4 could have just been -- I would have to say normally
- 5 we would call them because we probably seen spores.
- Q. And when you say seen spores, what do you
- 7 mean by that?
- 8 A. Something that might look like mold.
- 9 Q. So if you look at the last two pages of
- 10 the --
- 11 A. 13?
- 12 Q. No. Exhibit 5 --
- 13 A. Okay.
- 14 Q. -- which is the November 24, 2017,
- 15 report --
- 16 A. Okay.
- Q. -- there's a series of four photographs.
- 18 A. I wouldn't recognize spores on any of
- 19 those, but I want to say -- I don't recognize
- 20 anything in those pictures. That's a pretty shitty
- 21 picture, crappy picture.
- But I would say the reason we would call
- 23 them, we probably did see --
- 24 Q. Okay.
- 25 A. I can't speak for somebody else. If these

- 1 were better pictures, I would be like, Heck, yeah.
- Q. And I'm not trying to be tricky here.
- 3 All I'm trying to figure out is --
- 4 A. No, I'm not either.
- 5 Q. So the e-mail we looked at on Exhibit 13,
- 6 is that the reason you called out Infinity, or was
- 7 it because you saw mold spores?
- MR. GALLIHER: Object to the form.
- 9 THE WITNESS: I would say -- I don't know.
- 10 I would say if we saw it, we would have called
- 11 Infinity. We would never ever leave a situation
- 12 where there was mold.
- 13 BY MR. GRAF:
- 14 Q. Okay.
- 15 A. I don't know, you know, whether these guys
- 16 were or weren't talking, I don't have a clue. But
- if we go there and we see them, this happens.
- 18 Q. So follow-up question is this: We don't
- 19 have these reports for May 2017. We don't have
- 20 these reports from the August 2015 water losses.
- Do you know why that is?
- 22 A. Probably because we didn't see anything.
- 23 As a guest. Or maybe it was done and CPI didn't
- 24 turn it in because CPI wasn't subpoenaed. I don't
- 25 know. Just guessing.

1	Q.	A11	right.
	-		

- A. But, no, we don't call this --
- 3 Q. So when you did the work at the 42
- 4 Meadowhawk in whatever it is, February of 2017, and
- 5 November of 2017, were you aware that there had been
- 6 prior leaks at the residence in 2015?
- 7 A. The warranty service stuff?
- Q. Yes.

2

- 9 A. Probably not personally. The company,
- 10 somebody. But see, two different departments: New
- 11 construction and service. So they probably didn't
- 12 cross over.
- Q. So the pipe fittings that were tested by
- 14 Uponor, Uponor indicates at least on Exhibit 1 that
- 15 they failed, that there was a splitting of the
- 16 tubing.
- Were you aware of a similar type of failure
- 18 in other Uponor fitting cases?
- 19 A. I'd seen them before.
- Q. On other projects?
- 21 A. Yeah. On very, very limited. You know, I
- 22 see them more now than back then. This was probably
- 23 back at the start of all this happening. I can't
- 24 tell you how many. But as you know, time tells all,
- 25 and the longer -- whatever -- they've told me

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they've got a timeframe that there was some issues 1 2 with. And so whatever pipe was manufactured in 3 that timeframe, they've got an issue with. 4 issue is nobody knows because I'm not to that pay 5 6 level so --7 ο. Did you ever tell Dr. Swanson about those 8 types of failures? 9 Α. No. 10 Q. Okay. 11 Back then, I don't know the dates and the Α. times, but there was probably very few back then. 12 13 Okay. And was it an issue with the Q. 14 fittings or was it an issue with the tubing? 15 Foundation, speculation. MR. GALLIHER: 16 BY MR. GRAF: 17 Q. As far as you know? If you ask my opinion or what they tell me? 18 Α. 19 Q. Well, let's ask about both. 20 Okay. Α. In my opinion? 21 Q. Yeah. 22 Α. I mean, I don't know the chemical side of 23 it, but in my opinion heat has a lot to do with

they added a chemical on the outside for their

what's going on here. Their side, they tell us that

24

25

- 1 coloring that they're having an issue with.
- Whether that's true or not, I don't have a
- 3 clue. It's not my pay grade. And they're not going
- 4 to put information out to me or to anybody that they
- 5 can get sued with. Right.
- 6 So that's how I look at that. Whether or
- 7 not I'm right or wrong, I don't know. I think heat
- 8 has to do with everything. Heat and plastic don't
- 9 like each other.
- 10 Q. Do you recall ever speaking with any of the
- 11 realtors that were involved in the transaction in or
- 12 about November of 2017?
- A. I don't think I'd ever have a reason to.
- 14 No, I don't recall.
- Q. Did you ever tell Dr. Swanson that similar
- 16 failures could occur in the future?
- 17 A. No.
- MR. GALLIHER: Form.
- 19 THE WITNESS: I don't think so. I mean, I
- 20 could have because it makes sense. But, no, I
- 21 don't -- I don't think so. You know, maybe.
- 22 BY MR. GRAF:
- Q. So why do you say that?
- A. Because thinking of her house in
- 25 particular, this house in particular, Uponor

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 1 somewhere along the way decided to re-pipe her house
- 2 and I dealt with that.
- 3 So did I know then there was an issue? Did
- 4 I know there was an issue? I know I've seen a
- 5 number of them, probably less than ten.
- 6 Q. So let me ask you about timing.
- 7 Those number that you saw less than ten was
- 8 that prior to November of 2017?
- 9 A. I would say yes.
- 10 Q. Okay.
- 11 A. But -- and this doesn't matter but to you,
- 12 but -- and the reason I asked the question, is
- 13 because of these failures.
- I asked them, I said, How much pipe do you
- 15 make? They said at that time they made 29 miles of
- 16 pipe a day. So I thought, Well, heck, a little
- 17 speck here, a little speck there, a little
- 18 non-mixing here, so you make 29 miles of pipe,
- 19 that's a lot of pipe.
- 20 So you just say, Well, maybe that's the
- 21 case. That's a lot of pipe.
- Q. That's here to Boulder City.
- 23 A. That's crazy.
- Q. Back then, what type of documentation did
- 25 Uponor require to do or to pay the warranty claims?

- Page 80

 A. There was probably just a one sheet thing
- 2 that we filled out.
- 3 Q. So I don't have any like handwritten sheet,
- 4 warranty claim on this or on the May 23, 2017, that
- 5 did actually get paid.
- 6 So do you know if that is in that hard file
- 7 that we haven't seen yet?
- 8 A. It would be in a Rakeman file. So if we
- 9 could have found it, we would have found it.
- 10 What do you mean hard file?
- 11 Q. So it's my understanding that you looked at
- 12 the computer file for these records?
- 13 A. Right.
- Q. So is there a paper file maybe that might
- 15 contain that one-page sheet from Uponor?
- 16 A. I have to say yes, but I don't know why we
- 17 wouldn't have looked -- see, the problem is is a lot
- 18 of stuff is attached to invoices.
- 19 Now, the way we file them is by invoice
- 20 numbers. So this folder has invoice number 1
- 21 through 100, but what addresses are in that?
- When your computer crashes, we go
- 23 through -- I think we do probably 40 calls a day
- 24 five days a week. We didn't flip through every
- 25 single file to look for your stuff, believe it or

- Page 81 1 not. 2 You're not that important. No, I'm 3 kidding, but that's a ton of work. I mean, I don't -- we didn't do that. 4 I'm sure we didn't do 5 that. 6 Q. Okay. 7 Α. And there's, you know, the boxes that are 8 stored. That's the hard part is the way we file them by invoice number makes this really hard. there's no other way really to file them. 10 11 Usually you just go to the computer, you pull it up, and it says invoice number, bang, go 12 pull it. 13 14 Q. But we don't have that because your server 15 crashed? 16 A. That's -- yeah. 17 MR. GRAF: That's all I got. 18 THE WITNESS: That's just so hard to find. 19 That's the crapper. 20 MR. GALLIHER: I've got some follow-up,
- 23 EXAMINATION

exhibits in order hopefully.

24 BY MR. GALLIHER:

21

22

Q. Take a look at Exhibit 1 again if you

Mr. Hawley. I'm going to kind of go through the

	· , · ·
1	would. Page 82
2	This is it here.
3	A. Okay.
4	Q. Now, with respect to my understanding is
5	this is, at least the information within the e-mail
6	is related to a warranty claim submitted to Uponor
7	by Rakeman; is that correct?
8	A. That's what the information is about, yes.
9	Q. Okay. Would anyone or anybody any
10	person, any company other than Rakeman submit
11	information to Uponor regarding this claim?
12	A. I don't think so.
13	Q. Okay.
14	A. CPI should have billed Rakeman.
15	Q. None of this information in this claim
16	would have come from Dr. Swanson directly; right?
17	MR. GRAF: Objection, calls for
18	speculation.
19	THE WITNESS: What do you mean? In this
20	information right here?
21	BY MR. GALLIHER:
22	Q. In any of these, this claim
23	A. The whole claim?
24	Q. Well, we're talking about the information

25

that starts on PLT 001049 where it says -- there's a

- 1 little box that says claimant and job site
 2 information; correct?
- 3 A. Yes.
- Q. It lists your company, your address, your
- 5 e-mail, your phone numbers?
- 6 A. Yes.
- 7 Q. On job site information, it says
- 8 residential. It has your name, but it has the 42
- 9 Meadowhawk address?
- 10 A. Yes.
- 11 Q. So when I talk about the claim, this is the
- 12 claim I'm talking about.
- Do you have any information that would
- 14 indicate that Dr. Swanson would have provided any of
- 15 this information that's in this claim file to
- 16 Uponor?
- MR. GRAF: Same objection.
- 18 THE WITNESS: No, I don't think -- I mean,
- 19 did I give him an Uponor e-mail address? I don't
- 20 know.
- 21 BY MR. GALLIHER:
- Q. Well, have you -- you've made other claims
- 23 to Uponor; correct?
- Not just 42 Meadowhawk, but for other
- 25 projects?

Page 84 1 Α. Yes. 2 Q. When you do that, is the customer, the 3 homeowner, typically involved in that process at all? 4 5 Α. No. 6 0. So the failure date that's indicated on page PLT 001050, 16 February 2017, that would have 7 8 had to come from Rakeman; correct? I would guess unless there was a typo 9 because I'm going to guess that this was inputted by 10 Uponor because this doesn't look like one of our 11 12 documents. 13 I want to ask you a couple questions about 14 the server crash you talked about because you 15 said -- you first said, Well, I think it might have 16 happened around the first of 2018 and then you said, 17 Well, maybe it was of the first of 2017. 18 Do you remember that? 19 I'd have to get on the phone and ask my --Α. 20 Okay. Well, you've seen several documents Q. during your testimony today of e-mail and invoices 21 22 that were ail from 2017; correct? 23 Α. Um-hmm, yes. 24 Q. So if the crash had occurred at the

beginning of 2018, you wouldn't have been able to

25

1 retrieve those documents; right?

- 2 A. E-mails are different than my -- I can't
- 3 TMS or whatever the name of our warranty stuff was.
- Q. Okay. Well, what about the invoices? Did
- 5 you lose those invoices -- let me ask you this:
- 6 When your server crashed, what kind of information
- 7 did Rakeman lose?
- 8 A. I can't pull up anything.
- 9 Q. What does that mean?
- 10 A. Bills, any invoices. I mean, we still have
- 11 the paper stuff.
- 12 Q. Okay.
- A. But anything that was inputted -- you know,
- 14 we would scan stuff. You got that -- I mean, I'm
- 15 sure some of the stuff you're looking for, we scan
- 16 in the invoice, we scan in all these other papers
- 17 right here. And once I can't pull up that warranty
- 18 service system, I can't pull up any of that stuff.
- 19 Because we scanned a lot of stuff in attached to
- 20 that address.
- Q. How about letters and stuff, can you still
- 22 get those?
- 23 A. Letters as far as what?
- Q. Like letters that you've written on your
- 25 computer.

Г		
1	A.	Yeah, yeah. E-mails.
2	Q.	You can still get e-mails?
3	A.	Yeah. E-mails were never a problem here.
4	Q.	I'm going to have you take a look at
5	Exhibit	9.
6	Α.	I'm out of order. Is it a single page?
7	Q.	It's two pages, isn't it, 1647 and 1648.
8		Looks like this up in the corner.
9	Α.	Okay.
10	Q.	That's the second page of it right there.
11	Α.	Okay.
12	Q.	There it is.
13	Α.	Okay.
14	Q.	Now, this is a document that was addressed
15	to Rakem	an Plumbing dated February 8, 2018.
16		Do you see that?
17	A.	Yes.
18	Q.	Do you know, did Rakeman Plumbing produce
19	this or	did Uponor?
20	A.	Make this letter?
21	Q.	No. I mean, produce it to counsel here in
22	this lit	igation.
23	Α.	I would not know.
24	Q.	You don't know? Okay.

25

MR. GRAF: We can tell by the Bates stamp.

- Page 87

 Because I grouped together the productions. So when
- 2 you go back and look at our production, it will tell
- 3 you who gave it to us or --
- 4 BY MR. GALLIHER:
- 5 Q. So I'm going to have you take a look at
- 6 Exhibit 8 now, if you would.
- 7 This is an invoice No. 23700. It's dated
- 8 January 5, 2018; correct?
- 9 A. Yes. The invoice number is a little wrong,
- 10 but yes.
- 11 Q. Why is it wrong?
- 12 A. Because you said 23,700.
- Q. 23 seven thousand.
- 14 Now, this invoice that was submitted to
- 15 Uponor with respect to 42 Meadowhawk, this work and
- 16 these charges are for the leak that occurred on
- 17 November 7, 2017.
- 18 Isn't that correct?
- 19 A. I would say depends on whatever this RMA
- 20 never address is to.
- Q. Well, the RMA number, that's generated by
- 22 Uponor?
- A. Right. I can't tell you look at this what
- 24 date.
- Q. Well, let me clarify something.

1 So you said you knew of two leaks: One that occurred during closing, correct, and another 2 that occurred sometime earlier that year? 3 Α. That's what I recall. Yeah, yeah. 5 Q. We know we've discussed this little 6 bit. 7 So that other leak occurred either in 8 February or in May? Α. Right. 10 Q. But not both; correct? 11 MR. GRAF: No. Objection, misstates prior 12 testimony. 13 MR. GALLIHER: No, it doesn't. 14 BY MR. GALLIHER: 15 Q. Go ahead. 16 Do you think there were three leaks? I know of two leaks. 17 Α. BY MR. GALLIHER: 18 So you don't know of three leaks? 19 Q. 20 I don't know of three weeks. Α. 21 So if one of them is during closing, that's Q. 22 in November of 2017?

So you're aware of one other leak that

If I remember it, yeah.

23

24

25

Α.

Q.

year?

Page 89 Α. That's what I'm aware of. 1 2 Q. Okay. So just common sense tells us you're not aware of one on May 23rd and one on February 16th because that would be two? 5 Α. I'm only aware -- I only remember two leaks. 7 Now, Exhibit 9, which is the one we're Q. looking at with the -- where you got the check from 8 9 this one. 10 On there it lists multiple RMAs; correct? Α. Yes. 11 12 Q. And all of those RMAs, they all have 13 different dates; correct? Yes. 14 Α. 15 But they're all related to the same leak, Q. 16 aren't they? I would say no. 17 Α. Okay. Let's take a look at it. 18 Q. 19 So the first one is RMA 744566? Um-hmm. 20 Α. And it's dated January 5th, and that's for 21 Q. 22 \$10,375?

Okay. What leak date, for lack of a better

February 5th.

term, is that RMA related to?

23

24

25

Α.

Q.

<u></u>	
1	A. Invoice is
2	(Thereupon, an off-the-record discussion was had.)
3	THE VIDEOGRAPHER: Off the record.
4	(Thereupon, a break was taken.)
5	THE VIDEOGRAPHER: Back on the video record
6	at 1:53 a.m.
7	BY MR. GALLIHER:
8	Q. I think I might have answered my own
9	question.
10	Does Exhibit 9 and the check that's
11	attached to it, is that payment for different RMAs
12	from different projects?
13	A. Yes.
14	Q. Okay. Thank you.
15	A. Yeah. Uponor, when there's a leak, they
16	assign an RMA to no matter all that work, it's
17	assigned to that RMA for each address.
18	Q. Okay. So you were answering some questions
19	about the testing done by Infinity.
20	There was a test done on November 17th;
21	correct? That's Exhibit 5 I think.
22	A. Okay.
23	Q. Is that 5?
24	A. 5 and 6.
25	Q. Yeah.

- Okay. So Mr. Graf was asking you questions
- 2 about why did you have that testing done?
- 3 Do you recall that testimony?
- 4 A. Yes.
- 5 Q. Okay. So that testing was done on -- the
- 6 first testing was done on November 17th; correct?
- 7 A. Yes.
- Q. And that was after a leak that occurred on
- 9 November 7th; correct?
- 10 A. I don't remember the day, but yes.
- 11 Q. Now, you saw the e-mails that were marked
- 12 as Exhibit 12 and Exhibit 13.
- 13 A. Okay.
- 14 Q. Okay. And No. 12 -- strike that.
- No. 13 says the buyers are going to want a
- 16 statement by a mold remediation expert, it starts
- 17 off.
- 18 Do you see that?
- 19 A. Um-hmm, yes.
- Q. Okay. And then Exhibit 12 which is later
- 21 chronologically, it's from November 16th, says, Can
- 22 you ask Rakeman if there's a test they can do with
- 23 the plumbing to assure there are no weak spots.
- 24 That's for a different test though; right?
- 25 A. Yes.

- 1 Q. Does Exhibit 13 indicate to you that the
- 2 reason the mold test was completed was because the
- 3 buyers had requested it?
- A. I would say the mold test was done -- I
- 5 mean, they may have requested it, but if we saw
- 6 black or if we saw any mold or anything that looked
- 7 like mold, we would have done it anyway.
- 8 Q. But you don't have any evidence, do you,
- 9 that anybody from Rakeman prior to November 15,
- 10 2017, saw any mold, do you?
- 11 A. I don't have any evidence that says that,
- 12 no.
- Q. None of the paperwork that Rakeman's
- 14 produced in this case indicates that, does it?
- 15 A. No.
- 16 Q. In fact, the -- Rakeman didn't request the
- 17 mold inspection until after they were contacted by
- 18 Mr. Swanson's assistant to request one; isn't that
- 19 true?
- MR. GRAF: Objection, lacks foundation.
- 21 THE WITNESS: I would say there could be
- 22 some kind of overlap.
- I mean, I don't know where we were in the
- 24 process. She might have been jumping the gun or I
- 25 don't have a clue.

1	Page 93 BY MR. GALLIHER:
2	Q. Okay. Who paid for the mold test?
3	A. Uponor. Rakeman. Uponor through Rakeman.
4	Q. Okay. Now, the house at 42 Meadowhawk has
5	been re-piped; right?
6	Do you know that?
7	A. I heard that.
8	MR. GRAF: Objection.
9	THE WITNESS: I quoted it.
10	BY MR. GALLIHER:
11	Q. Okay.
12	A. But I didn't do it.
13	Q. Now, Mr. Graf asked you some questions
14	earlier about a conversation that you had with
15	Dr. Swanson about the recommendations that the house
16	be re-piped.
17	Do you recall that testimony?
18	A. No. Say it again.
19	Q. I think Mr. Graf asked you did you ever
20	have any conversations with Dr. Swanson about, you
21	know, problems with the Uponor pipe, and then your
22	response was, Well, I remember he and I discussing
23	the recommendation that the house be re-piped.
24	Do you not recall that testimony?

Yeah, yeah.

25

Α.

- Q. Okay. Now, do you remember when that
- 2 conversation happened?
- 3 A. No.
- 4 Q. Okay. Did it happen before or after
- 5 December 1st of 2017?
- 6 A. I'm pretty sure it happened after.
- 7 Q. And because do you recall when you first
- 8 learned of Uponor's recommendation that 42
- 9 Meadowhawk be re-piped?
- 10 A. No, I don't remember. I do remember I
- 11 talked to Ms. Folino a bit.
- 12 Q. Okay. And when you say Ms. Folino, you're
- 13 talking about Nicole Folino?
- 14 A. Yes, the person that was buying the house.
- Q. Did you ever have any conversations with
- 16 Ms. Folino before she owned the home at 42
- 17 Meadowhawk?
- 18 A. I don't think so.
- 19 Q. So take a look at Exhibit 5 and Exhibit 6
- 20 again. I want to make sure I understand the
- 21 chronology of these two reports and what they
- 22 represent.
- 23 A. Okay.
- Q. So Exhibit 5 is a report of a mold test
- 25 that was completed on November 17, 2017?

	1	Α.	Okay. Page 95
	2	Q.	Is that correct?
	3	A.	Yes.
	4	Q.	Is that your understanding?
	5	A.	Yes.
	6	Q.	Okay. And I think we've gone through this
	7	and that	mold test or that testing indicated the
	8	presence	of some mold?
	9	Α.	Yes.
	10	Q.	And then subsequent to November 17th, CPI
	11	Restorat	ions did remediations now I'm confused.
	12		CPI Restoration did remediation at 42
	13	Meadowhar	wk Lane; right?
-	14	A.	Yes.
	15	Q.	And then on December 5, 2017, the same area
	16	at 42 Mea	adowhawk was tested again by Infinity; is
	17	that corr	rect?
	18	Α.	Yes.
	19	Q.	And that test showed no mold; is that
	20	correct?	
	21	A.	I could read through it, but yes.
	22	Q.	Okay. Is that the type of result that you
	23	hope to h	have if you have a test that shows mold, and
- 1			

Isn't that the point of doing it so you can

then you do remediation?

24

25

1 get a clean test afterwards?

- 2 A. Exactly. We do the repair. We hire out --
- 3 they do their test. They tell us, We found it here,
- 4 here, here, here. This is what we found.
- 5 They give us suggestions and there are
- 6 probably suggestions in here. We follow
- 7 suggestions, clean it.
- And then we call for a follow-up inspection
- 9 and that's what the second one is. And hopefully we
- 10 get it and, if we fail, then we call for another
- 11 one.
- Q. So let me understand. The first test is
- 13 done after -- you said we and I want to make sure
- 14 I'm clear -- after Rakeman did their repairs?
- 15 A. Yes. Rakeman does their repairs. They
- 16 would have noticed something, I'm gathering, or
- 17 maybe this Nicole lady told us to.
- But either way, we make the repair. We
- 19 probably saw something. So that's when they call
- 20 this in, find out what we see, and then they give us
- 21 recommendations.
- We -- it was called in by Rakeman. So when
- 23 I say we, Rakeman gets recommendations and Rakeman
- 24 hires CPI. CPI goes, does the restoration part of
- 25 it.

1	Page 97 CPI calls them back. They do their
2	follow-up inspections. And then they let CPI know
3	if it's passed or not, and then from there, it's
4	over.
5	Q. All that work
6	A. Follow-up then from there, we actually
7	put the house back together.
8	Q. And all of that work or the costs for all
9	that work were paid by Uponor?
10	A. Yes.
11	Q. And how about the cost to re-pipe the house
12	at 42 Meadowhawk, who paid for that?
13	MR. GRAF: Objection, lacks foundation.
14	THE WITNESS: I didn't do the work, but
15	BY MR. GALLIHER:
16	Q. Okay. Then you've already answered that.
17	Let me ask you this: Have you done
18	re-piping jobs for Uponor on other locations?
19	A. Yes.
20	Q. Who paid for those?
21	A. Uponor. In the same instance I know that I
22	gave a price, another company came with a lower
23	price, and then actually Nicole was very mean to me
24	on the phone and wouldn't use me anyway and they had

somebody else do it. So I know -- not -- I didn't

25

	1	Page 98 see the check, but Uponor paid for the work.
	2	Q. We have multiple Nicoles involved so when
	3	you say
	4	A. I'm sorry. Ms. Folino. I'm sorry.
	5	MR. GALLIHER: That's all I have.
	6	MR. GRAF: I don't have anything.
	7	MR. GALLIHER: All right. Thanks. We
	8	appreciate your time.
	9	THE VIDEOGRAPHER: Off the record at 2:02.
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	11	
	12	(Proceedings concluded 2:02 p.m.)
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Γ	Page 99
1	CERTIFICATE OF REPORTER
2	STATE OF NEVADA)
3) ss:
4	COUNTY OF CLARK)
5	I, Jackie Jennelle, RPR, CCR #809, Clark
6	County, State of Nevada, do hereby certify:
7	That I reported the deposition of AARON HAWLEY, commencing on FRIDAY, JANUARY 31, 2020, at 11:26 a.m.
8	
9	That prior to being deposed, the witness was Duly sworn by me to testify to the truth. That I
10	thereafter transcribed my said shorthand notes into typewriting and that the typewritten transcript is a
11	complete, true and accurate transcription of my said shorthand notes.
12	That prior to the completion of the
13	proceedings, reading and signing of the transcript was not requested by counsel, the witness or any party.
14	I further certify that I am not a relative
15	or employee of counsel, of any of the parties, nor a relative or employee of the parties involved in said
16	action, nor a person financially interested in the action.
17	TN NITHINGG MUIDEOD T been because to
18	IN WITNESS WHEREOF, I have hereunto set my hand in my office in the County of Clark, State of Nevada, this 2nd day of February, 2020.
19	nevada, chib zha day of rebidary, 2020.
20	parintennelle
21	
22	
23	JACKIE JENNELLE, RPR, CCR #809
24	
25	
1	

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1		ERRATA SHEET	rage	100
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4	I declare und	der penalty of perjury that I have read the		
5	foregoing	pages of my testimony, taken		
6	on	(date) at		
7		(city),(state),		
8				
9	and that the	same is a true record of the testimony given		
10	by me at the	time and place herein		
11	above set for	th, with the following exceptions:		
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1		ERRATA SHEET	Page 101
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2	DISTRICT COURT
3	CLARK COUNTY, NEVADA
4	
5	JOSEPH FOLINO, an) individual; et al.,)
6) Plaintiffs,)
7)
8) DEPT. NO.: XXIV
9	TODD SWANSON, an) individual; et al.,)
10	Defendants.)
11	,
12	
13	
14	
15	
16	
17	MIDEO DEDOCTITON OF MILLIAM GEDDER
18	VIDEO DEPOSITION OF WILLIAM GERBER LAS VEGAS, NEVADA
19	FRIDAY, JANUARY 31, 2020
20	
21	
22	
23	
24	REPORTED BY: JACKIE JENNELLE, RPR, CCR #809
25	JOB NO.: 598971A

WILLIAM GERBER - 01/31/2020

F	
1	Page 2 VIDEO DEPOSITION OF WILLIAM GERBER, taken at
2	10777 West Twain Avenue, Suite 300, Las Vegas,
3	Nevada, on FRIDAY, JANUARY 31, 2020, at 9:00 a.m.,
4	before Jackie Jennelle, Certified Court Reporter, in
5	and for the State of Nevada.
6	
7	
8	APPEARANCES:
9	For the Plaintiff:
10	BLACK & LOBELLO BY: RUSTY GRAF, ESQ.
11	10777 West Twain Avenue, Suite 300 Las Vegas, Nevada 89135
12	(702) 869-8801 rgraf@blacklobellolaw.com
13	For the Defendants:
14	THE GALLIHER LAW FIRM
15	BY: JEFFREY L. GALLIHER, ESQ. 1850 East Sahara Avenue, Suite 107
16	Las Vegas, Nevada 89104
	(702) 735-0049 www.galiher-law.com
17	The Videographer:
18	TERRELL HOLLOWAY
19	
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WILLIAM GERBER - 01/31/2020

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WILLIAM GERBER - 01/31/2020

1	LAS VEGAS, NEVADA
2	FRIDAY, JANUARY 31, 2020; 9:00 a.m.
3	-000-
4	THE VIDEOGRAPHER: This is the beginning of
5	media No. 1 in the deposition of William Gerber in
6	the matter of Folino, Joseph v. Swanson, Todd, held
7	at Black & LoBello on January 31, 2020, at 9:16 a.m.
8	The court reporter is Jackie Jennelle. I
9	am Terrell Holloway, the videographer, an employee
10	of Litigation Services.
11	This deposition is being videotaped at all
12	times unless specified to go off the video record.
13	Would all present please identify
14	themselves beginning with the witness?
15	THE WITNESS: William Gerber, Rakeman
16	Plumbing.
17	MR. GALLIHER: Jeff Galliher for the
18	defendants.
19	MR. GRAF: Rusty Graf representing the
20	Folinos.
21	THE VIDEOGRAPHER: Will the court reporter
22	please swear in the witness.
23	///
24	///
25	///
	· ·

Page 5 1 Thereupon--2 WILLIAM GERBER, 3 was called as a witness, and having been first duly sworn, was examined and testified as follows: 4 5 EXAMINATION 6 BY MR. GRAF: 0. Good morning, Mr. Gerber. My name is Rusty 8 Graf, and I represent the Folinos in this action. 9 We subpoenaed you for your deposition to 10 discuss your work at 42 Meadow Hawk Lane? 11 Are you aware of that? 12 Α. Yes. 13 Q. Okay. Have you ever had your deposition 14 taken before? 15 Α. No, sir. 16 All right. So all that a deposition is is 0. 17 a formal conversation between you and I and the 18 attorney for Dr. Swanson, and the court reporter to 19 your left and directly across from you is the 20 videographer. 21 Α. Okay. 22 0. The most important thing that we do here 23 today is make sure that we have a clear record. 24 Even though it's being videotaped and transcribed by

the court reporter, we need to make sure we have a

25

- 1 clear and audible record.
- 2 So as we go through this process, if
- 3 there's a question that I ask that you don't hear,
- 4 don't understand or would simply like me to
- 5 rephrase, please ask me to do so and I will. Okay?
- 6 A. Yes.
- 7 Q. I'm going to assume if you answer a
- 8 question you've answered the question I've posed.
- 9 Is that a fair assumption?
- 10 A. Yes.
- 11 Q. Okay. So that goes along the lines of when
- 12 you're answering questions, make sure you understand
- 13 it before you respond. That way, we all have a
- 14 clear understanding of what your responses are to
- 15 the various issues we're going to be talking about
- 16 today. Okay?
- 17 A. Understood.
- 18 Q. You're also going to be given the
- 19 opportunity in a couple of days because they're are
- 20 due on February 6th. So we're going to have these
- 21 expedited.
- 22 So you'll have the opportunity in a couple
- 23 of days to review this transcript and make any
- 24 changes you deem appropriate. One thing that I'll
- 25 caution you on, if you make any changes, like if it

Page 7 1 was an auto accident case and you had testified it 2 was yellow and then you went back and you reviewed it, and said, no, it was red, that type of change 3 4 could be brought to the attention of a trier of 5 fact. 6 So whether you think it's material or not. It can be addressed. Okay? 7 8 A. Gotcha. 9 All right. So are you taking any Q. 10 prescribed medications or under a doctor's care? 11 Α. No. 12 Q. Any reason medically or physically that you 13 cannot proceed today? 14 Α. No. 15 Q. Have you taken any intoxicating substances in the last 24 hours? 16 17 Α. No. 18 Q. Okay. Now, are you being represented by 19 counsel here today? 20 Α. No. 21 Just showed up? ο. 22 Α. Yeah. I was requested to come in here. 23 All right. And you're aware that you're 0. 24 being deposed pursuant to a subpoena that we served 25 on you?

- 1 A. Correct.
- Q. All right. Now, Mr. Gerber, are you known
- 3 by any other names?
- 4 A. Rocky.
- 5 Q. If I call you Rocky during this process, do
- 6 you mind?
- 7 A. Perfect.
- Q. Okay. One of the other things that we have
- 9 to worry about during this deposition is you wait
- 10 until I finish my question before you respond
- 11 because then the court reporter has a tough time
- 12 interlineating who says what and when. Okay?
- 13 A. Yes.
- Q. Okay. Mr. Galliher may make objections
- 15 during the process of this deposition. He's not
- 16 your client, so he's not go to instruct you not to
- answer, but he'll interject an objection usually
- 18 after a question that I pose and it's for purposes
- 19 of the record. Okay?
- 20 A. Yes.
- Q. Also, I'm entitled to your best testimony
- 22 here today. I don't want you to guess.
- So you can give me a legitimate estimate or
- 24 what you think is a rational estimate. An example I
- 25 would be I may ask you how long this table is and

Page 9 1 you could say, Well, it's ten to 12 feet, looks like 2 something of that nature. Whereas if I asked you 3 how big or how wide my desk is, you wouldn't know because you've never been in my office. 5 Do you understand the deference? 6 A. Yes. 7 So if you feel like you have to guess to my 0. 8 of my responses, please ask me to do so. It isn't a 9 marathon -- I mean, it is kind of marathon actually. It's not an endurance test though. 10 11 at any point in time you want to take a break or 12 just have a second, then please ask to do so and 13 we'll take that break. 14 The only thing that I'll ask is if there's 15 a question pending, answer the question and then we 16 can take the break. Okay? 17 Α. Correct. 18 Q. Okay. Do you have any questions about the 19 process? 20 Α. No. 21 Q. Are you ready to proceed? 22 Α. Yes. 23 Q. Okay. Other than Rocky and William, any 24 other names you've been known as?

25

Α.

No.

1	Q.	What is your date of birth?
2	Α.	7/18/1981.
3	Q.	Okay. Are you married?
4	Α.	Yes.
5	Q.	What is your wife's name?
6	Α.	Kristina with a K, K-R-I-S-T-I-N-A, Gerber.
7	Q.	How long have you been married?
8	Α.	Since 2016.
9	Q.	Do you have any children?
10	A.	Yes.
11	Q.	How many?
12	A.	Two.
13	Q.	What are their ages?
14	A.	Eight weeks and 19 years.
15	Q.	Good spread.
16		All right. What did you do in preparation
17	for your	deposition today?
18	A.	Nothing.
19	Q.	Did you talk to anybody in preparation for
20	your dep	osition?
21	А.	No.
22	Q.	What about Mr. Holly, did you talk to him
23	about you	ur deposition?
24	Α.	Just that we had it today.
25	Q.	Okay.

- 1 A. That's --
- Q. Did you look at any documents in
- 3 preparation for your deposition today?
- 4 A. No, I haven't.
- 5 Q. Okay. Have you ever spoken with -- when
- 6 actually, strike that.
- When was the last time you spoke with
- 8 Dr. Swanson?
- 9 A. I believe I only spoke with Dr. Swanson
- 10 once and that was at his residence.
- 11 Q. Approximately when was that?
- 12 A. Three years ago, if I'm thinking right.
- 13 O. And was he still the owner of that
- 14 residence?
- 15 A. Yes.
- 16 Q. And so the house sold or closed on
- 17 November 17, 2017?
- 18 A. Okay.
- 19 Q. Does that give you any reference to was it
- 20 before or after that date?
- 21 A. It would have been before that date.
- Q. What was the occasion that you had to speak
- 23 with Dr. Swanson?
- A. He was just at the home when I went there
- 25 with one of my guys to look at the leak. Didn't say

Page 12 much but hello. Didn't have a conversation him. 1 2 ο. Okay. All right. Let's talk about your background here just a little bit. Let me ask you 3 4 one other question. 5 Have you ever spoken with Nicole Whitfield, 6 his assistant? 7 Α. I couldn't recall. 8 All right. Where did you go to high 0. 9 school? 10 Α. El Dorado. 11 And did you graduate? Q. 12 Α. No. 13 Q. When would you have graduated? 14 Α. 198. 15 Q. Okay. Did you obtain your GED? 16 Α. No. 17 Q. Do you hold any professional licenses? 18 Α. No. 19 Q. So you don't have a plumbing license? 20 Α. I have a journeyman's license. I do then, 21 yeah. 22 0. Okay. And are you a union plumber? 23 Α. No. 24 And are you the qualified employee for any 25 plumbing license?

Page 13 1 Α. No. 2 Q. Where do you currently work? 3 Α. Rakeman -- well, Rakeman Plumbing and CPI Restoration. 4 5 Q. How do you work at both? Α. Same building, same owner. 7 All right. What do you do for Rakeman Q. Plumbing? 8 9 Α. I'm a supervisor. 10 How long have you worked for Rakeman Q. Plumbing? 11 12 Α. 19 years. 13 Okay. So fair to say that's who you worked Q. 14 for for your entire adult career? 15 Α. Yes, sir. 16 Q. All right. And CPI Restoration, what you 17 do you do for them? 18 Α. Supervisor. 19 Q. Okay. What does a supervisor do for CPI Restoration? 20 21 Α. Just oversee the guys coordinate jobs. 22 0. Okay. Do you have any type of water remediation license or certifications? 23 24 Α. Me, no. 25 Q. Okay. Talk to me about what you did over

Page 14 1 the 19 years, what different positions have you held 2 at Rakeman Plumbing? I was a field plumber. I was a field 3 Α. 4 foreman. Then I was the quality control and safety 5 manager. 6 Q. And then became a supervisor? 7 Α. Yes, and supervisor. 8 Q. Okay. How long did you work as a field 9 plumber? 10 Roughly five years. Α. 11 0. Okay. And as a foreman? 12 Α. Probably roughly around five years. 13 Q. Okay. And then same for quality control? I believe that was probably around two 14 Α. 15 years. So then if my math is right, the last seven 16 Q. 17 years you've been a supervisor? 18 Α. Yeah. 19 Q. Okay. As a field plumber and a field 20 foreman, what types of plumbing were you doing? 21 Α. Mainly finish plumbing. 22 0. Okay. Explain to me what a finish plumber 23 does. 24 Setting all of the final fixtures, faucets, toilets, showers, the finished end product of the 25

- 1 plumbing.
- Q. Okay. So did Rakeman Plumbing, did they do
- 3 the pre-slab plumbing?
- 4 A. I'll have to back up there.
- 5 So Rakeman Plumbing had a secondary company
- 6 which was Majestic Plumbing that the owner owned and
- 7 that was our field plumbing. We closed the doors on
- 8 that roughly 2008.
- 9 And that was the field plumbing. Rakeman
- 10 Plumbing is more -- it's kind of morphed -- Rakeman
- 11 Plumbing has always been there, but that was the
- 12 service division. And as the tides turned, a few of
- 13 us were able to stay.
- 14 Q. So Majestic did mostly construction stuff?
- 15 A. Exactly. Majestic was new construction,
- 16 yes.
- 17 Q. And did you work for them for a while?
- 18 A. Yes. As I say, Rakeman Plumbing, yes, it's
- 19 the same company -- not same company, same owner.
- Q. Okay. So you had previously done new
- 21 construction work?
- 22 A. Yes, yes.
- Q. All right. So you were familiar with the
- 24 Uponor product?
- A. Yes. It's a product in town, yes.

Q. All right. And you -- it's my

- 2 understanding that Rakeman was the plumber from
- 3 start to finish at 42 Meadow Hawk.
- 4 Is that a fair statement?
- 5 A. I believe so.
- 6 Q. Okay. So Rakeman Plumbing was familiar
- 7 with, at least in 2013 to 2015 when this house was
- 8 built, with the installation of the Uponor IPEX pipe
- 9 and fittings?

1

- 10 A. Yes.
- 11 Q. Okay. Now, did you ever, prior to -- it's
- 12 my understanding you did some repair work at the
- 13 home in November of 2017.
- 14
 Is that a fair statement?
- 15 A. If that date is correct, then I made
- 16 repair, yes.
- Q. We'll go through some documents. I'm not
- 18 trying to trick you.
- 19 A. Right.
- MR. GALLIHER: I'm sorry, Rusty. When you
- 21 say you, do you mean him personally or Rakeman?
- MR. GRAF: I think it was him personally.
- THE WITNESS: No, sir.
- 24 BY MR. GRAF:
- Q. Well, then we'll clarify that.

Page 17 1 Α. Yes. 2 Q. Okay. The point of my question was had you done or participated in the original construction of 3 4 42 Meadow Hawk? 5 Α. No. 6 Q. Okay. Do you know who did? 7 Α. No. 8 Q. Okay. Did you ever -- when you went out 9 there to do or supervise the repairs in November of 10 2017, did you ever ascertain as to who did the work 11 for Rakeman Plumbing in the original construction? 12 A. No. Can Rakeman Plumbing do that? 13 **Q**. 14 Α. Say that again. I don't understand. 15 Does Rakeman Plumbing have the ability to Q. 16 go back and look at records or documents as to the 17 original construction of 42 Meadow Hawk and 18 determine who at Rakeman Plumbing did that work? 19 Α. I don't know. 20 All right. We'll ask Mr. Holly. Q. 21 Α. There you go. 22 Okay. Some other background stuff. Q. 23 you ever been convicted of a crime? 24 Α. No.

Did you ever serve in the military?

25

Q.

- Α. No.
- 2 Q. So in your plumbing career, did you
- primarily do residential or did you also do 3
- 4 commercial plumbing work?
- 5 Α. Residential.
- 6 Q. Okay. Do you still go out and do repairs
- 7 on homes?
- 8 A. Personally?
- 9 Q. Yes.
- 10 Α. No.
- 11 Q. When is the last time you did?
- 12 Α. I couldn't even tell you.
- 13 Q. Five years ago?
- 14 Α. Yeah, five years ago.
- 15 Back in 2000 -- November 2017 when this 0.
- 16 repair that we're talking about occurred, were you
- 17 involved in the supervision of those employees that
- 18 did that type of work?
- 19 Α. That did the repair?
- 20 Q. Yes.
- 21 Α. Yes.
- 22 Q. And how would you supervise them?
- Just kind of oversee the job. Just went 23
- 24 there initially to look and see what the leak was
- 25 and instruct to what needs to be done.

Page 19 1 0. When you say you went to -- did you bid the 2 project? 3 Α. No. 4 Q. That's another question that I've got. In 5 2017 was it part of your responsibilities to provide 6 bids or estimates as to work that was being -repair work that was being done? 8 Α. Yes. I do the bids for some of the work 9 that I do, yes. 10 Q. Did you do the bids on this project? 11 Α. That was not a bid job. 12 0. What was it? 13 Α. That was a service call. 14 Okay. Did you have an understanding that Q. 15 the work that was going to be completed as to the 16 repairs in November 2017 at 42 Meadow Hawk would be 17 submitted for a warranty reimbursement? 18 Α. Yes. 19 0. How did you have that understanding? 20 Α. It was called in as a leak and that's 21 typical with that piping. It's new enough that it 22 would try to go under a warranty. 23 Okay. So it's my understanding that the Q. 24 house was completed in early 2015. 25 Did you have that understanding?

- 1 A. I don't know when it was finished.
- Q. Okay. And so because of your previous
- 3 statement, that's why I'm asking that question.
- 4 When you would go out and do that type of
- 5 repair and given your response, would somebody at
- 6 the office or would somebody else check as to when
- 7 the work was completed at that property?
- 8 A. My understanding is Uponor has a 25-year
- 9 warranty, so I knew that home wasn't 25 years old.
- 10 Q. It's my understanding that Rakeman had done
- 11 a series of repairs at 42 Meadow Hawk.
- 12 Other than the November 2017, incident, did
- 13 you supervise any of the other repairs at that
- 14 property?
- 15 A. No.
- 16 Q. Okay. So there were repairs that were done
- 17 in August of 2015.
- Did you -- were you aware of those repairs?
- 19 A. No.
- 20 Q. So another question about what you would do
- 21 in terms of if you got a call in November of 2017,
- 22 would you go back -- excuse me, would you go back
- 23 and see if you had done any other previous repairs
- 24 at a residence?
- 25 A. No.

Page 21 1 So is it fair to say the first time Q. Okav. 2 you went to 42 Meadow Hawk was in approximately November of 2017? 3 4 Α. Yes. 5 Q. Okay. Did you have an understanding as 6 to -- excuse me, a prior relationship between 7 Rakeman Plumbing or Aaron Hawley and Dr. Swanson? 8 MR. GALLIHER: Object to the form. 9 You can answer. 10 THE WITNESS: No. 11 BY MR. GRAF: 12 0. Had you ever heard of Dr. Swanson prior to 13 going out there to do the repairs in November of 14 2017? 15 Α. No. 16 Okay. So let's start -- let's try and use Q. some records because that will be I think easier to 17 18 go through this stuff. 19 MR. GRAF: Let's mark this as 1. (Exhibit 1 Documents Bates No. PLT 01049 - 01052 20 21 marked.) 22 MR. GRAF: Jeff, have you seen these yet? 23 These are the Uponors. 24 We've got four or five productions that 25 they've got all stacked ready to go. So I don't

Page 22 know why they haven't sent them out yet, but they 1 2 will. 3 MR. GALLIHER: I've seen some of this stuff. 4 5 MR. GRAF: Yeah. But you haven't seen it 6 with these Bates stamps. 7 BY MR. GRAF: 8 Q. Mr. Gerber, Rocky, I've handed you what's been marked as Plaintiff's Exhibit 1 for purpose of 9 10 your deposition. 11 It has a Bates stamp at the bottom right. 12 There's a PLT and then a numeric sequencing number 13 on each page. 14 So as we go through this, I'll direct you 15 to those page numbers so that way we have a clear 16 record. Okay? 17 Α. Yes. 18 So I've handed you what's been marked for Q. 19 Exhibit 1 for purposes of this deposition and it has 20 Bates stamps PLT 1049 through 1059. These are 21 documents that were produced to my office pursuant 22 to a subpoena from Uponor. 23 You haven't seen these documents before? 24 Α. No.

Okay. So it appears that this an e-mail

25

Q.

Page 23 1 and then kind of a claims log printout on the first 2 two pages -- three pages I should say, and it has 3 the information here Rakeman Plumbing, Aaron Hawley. He's the individual that owns and operates 4 5 Rakeman Plumbing? 6 Α. Yes. 7 Q. Okay. And does Rakeman Plumbing still 8 operate at 4075 Losee Road? 9 Α. Yes. 10 One thing I forgot to ask you, Mr. Gerber, Q. 11 is what is your home address? 12 2686 Spring Stone Street. That's Las Vegas, Nevada 89142. 13 14 MR. GALLIHER: 89 --15 THE WITNESS: 142. 16 BY MR. GRAF: 17 So going back to Exhibit 1, this is Q. Okav. 18 an e-mail from a Stacey Beissel at Uponor to Nicole 19 Whitfield talking about the repair and/or some other 20 repairs that were going to be necessary at the home. 21 Did you subsequently become aware that that 22 house was going to be re-plumbed? 23 Α. Yes. 24 Okay. When I say re-plumbed, do you have Q. 25 an understanding as to what I mean by that?

- 1 A. Water piping.
- Q. Let me be a little bit more specific. So
- 3 did that -- so let me backtrack. Bad question.
- 4 Did Rakeman do any re-plumbing work on the
- 5 Uponor or Kitec cases?
- 6 A. Yes.
- Q. If I use Uponor or Kitec or yellow brass
- 8 cases kind of denomination or phrase, do you know
- 9 what I'm talking about?
- 10 A. They're all different, but yes.
- 11 Q. Okay. So Uponor, you're aware that there
- 12 was a class action that was filed as to the Uponor
- 13 plumbing system?
- 14 A. No.
- Q. Oh, okay. You weren't aware of that?
- 16 A. No, sir.
- 17 Q. All right. Were you aware that there was a
- 18 Kitec construction defect defect type -- defective
- 19 product type litigation?
- 20 A. Yes.
- Q. Okay. Did Rakeman Plumbing participate as
- 22 a re-pipe subcontractor following the Kitec case?
- 23 A. Yes.
- Q. Okay. Approximately how many houses do you
- 25 think Rakeman re-plumbed as a result of that case?

Page 25
1 A. I don't know.

- Q. This is a point where I don't want you to
- 3 guess obviously, but if you can given me an
- 4 estimate.
- 5 Like is it more than a hundred homes?
- 6 A. Yes.
- 7 Q. More than 500 homes?
- 8 A. Yes.
- 9 Q. More than a thousand homes?
- 10 A. Yeah.
- Q. More than 2,000 homes?
- 12 A. That's where I couldn't tell you. More
- 13 than a thousand, yes.
- Q. So four figures of homes that were re-piped
- 15 by Rakeman Plumbing.
- So had Rakeman Plumbing participated as a
- 17 subcontractor performing re-piping of Uponor
- 18 plumbing system houses?
- 19 A. Say that again.
- 20 Q. Had Rakeman ever participated as a
- 21 re-piping subcontractor in -- to replace or to
- 22 install new Uponor type plumbing systems?
- 23 A. We used Uponor to replace Kitec.
- Q. Okay. So in this instance, the original
- 25 construction, did you have an understanding as to

- what system was used, either Kitec or Uponor?
- 2 A. Kitec's been gone for a long time.
- Q. Is it your belief that the 42 Meadow Hawk
- 4 had Uponor installed in it originally?
- 5 A. Well, only from what I seen when I got to
- 6 the property.
- 7 Q. Okay. And we're going to go through this
- 8 document and if you noticed, so the fourth page
- 9 which is 1053 is a photograph, and it's identified
- 10 as attachment one.
- 11 A. Fifth page?
- 12 Q. Do you recognize that?
- 13 A. As an Uponor fitting and pipe, yes.
- 14 Q. And it says 42 Meadow Hawk on it.
- Do you see that?
- 16 A. Yes.
- 17 Q. Who would have written that?
- MR. GALLIHER: Foundation, speculation.
- 19 THE WITNESS: I don't know.
- 20 BY MR. GRAF:
- Q. So it's my understanding that this is the
- 22 failed fitting in the 42 Meadow Hawk residence.
- Do you have an understanding as to that?
- 24 A. No.
- Q. Did you participate in removing this

Page 27 1 fitting at the 42 Meadow Hawk residence? 2 I don't know if this is the fitting. Ι honestly don't remember what the fitting was that 3 4 was removed. 5 So do you have an understanding as to who Q. 6 at Rakeman did the repairs in November of 2017? 7 I don't remember. Α. 8 Q. If we look at the documentation here, so beginning say 1055, there's an invoice or what 9 10 purports to be an invoice from Rakeman Plumbing 11 invoice No. 232809. 12 Do you see that? 13 Α. I'm sorry. Say that again. 14 Q. No, you're good. 15 Α. What page was that? 16 0. So on 1055 --17 Α. 55. Okay. 18 Q. Do you recognize that document, sir? 19 Α. This is a Rakeman invoice. 20 Q. Okay. What's the invoice date? 21 6/22 of '17. Α. 22 Q. Well, I'm seeing the invoice date is 5/23/2017. 23 24 Α. Sorry. That's the due date, yeah, 5/23/17. 25 Q. Okay. So would that have been the date

- 1 that you went out and did the work?
- 2 A. That would be --
- 3 MR. GALLIHER: Foundation, speculation.
- 4 THE WITNESS: I wouldn't know.
- 5 BY MR. GRAF:
- 6 Q. So this appears to be from an earlier leak
- 7 not from the November 2017 leak. This invoice is
- 8 dated May 23, 2017, and it says, The tech found a
- 9 three-quarter-inch Uponor T leaking on the hot side
- 10 of the plumbing system.
- And then it goes on to say, Cut out leaking
- 12 fitting and replace with new fitting and restore
- 13 water with no further leaks. Rakeman had to remove
- 14 toe kicks on built-in and cabinet and closet. Cut
- 15 out wet drywall, carpet pads. Place equipment to
- 16 dry out closet.
- 17 A. This is the one I remember going to. So it
- 18 must not have been November. This must be the one I
- 19 went to because this sounds more familiar.
- Q. Okay. I'm not trying to mislead you
- 21 because this happened more than once.
- 22 A. Okay. Well, this one sounds more familiar.
- 23 But like I said, I couldn't tell you exactly which
- 24 one I went to.
- Q. Okay. So do you -- so there's a bill for

- 1 2496, and then if you keep looking in these
- 2 documents there is a transmittal letter and a check
- 3 which is at 1058 and 1059 from Uponor.
- 4 Do you see that?
- 5 A. Yes.
- 6 Q. Oh. This work was completed by Rakeman and
- 7 then it was paid for by Uponor; correct?
- 8 A. Yes, that's what it looks like.
- 9 Q. Okay. I'll have to show you -- so
- 10 that's -- if you look at 1050, in this claims type
- 11 software material where it says failure date at the
- 12 bottom left, it says February 16, 2017.
- Do you see that?
- 14 A. Yes.
- Q. Do you recall being out at 42 Meadow Hawk
- 16 during or about February of 2017?
- 17 A. No.
- 18 Q. Okay. Let's look at --
- MR. GRAF: Let's go ahead and mark this as
- 20 next.
- 21 (Exhibit 2 Documents Bates No. PLT 1014 1041
- 22 marked.)
- 23 BY MR. GRAF:
- Q. All right. So you've been handed what's
- 25 been marked as Exhibit 2 for purposes of your

Page 30 1 deposition here today. 2 Do you recognize that document? 3 Α. Do I recognize it? 0. Yes. 5 Α. No. 6 Q. Okay. Let me ask you a couple of 7 foundational questions on that. 8 Do you ever communicate directly with anybody at Uponor regarding warranty repairs made by 9 10 Rakeman or -- and submitted to Uponor? 11 Α. No. 12 Q. Who would do that at Rakeman? 13 Α. A series of different people. 14 0. Would Rhonda Hawley? 15 Α. Possibly. 16 So this appears to be -- if we look at page 17 Plaintiff's 1015, it says failure date November 7, 18 2017. 19 Do you see that? 20 Yes, I do. Α. 21 So that then there is some other notes as Q. to the work that's going to be done in there. 22 23 If you look at the bottom of 1015, it says, Customer perspective. It says 42 Meadow Hawk Lane, 24 25 Las Vegas, Nevada. It's a single-family home and

Page 31 contains 6,633 feet and was built in 2015 and it 1 2 contains five bedrooms and seven bathrooms. 3 Is that an accurate depiction of that house? 5 Α. I don't know. Q. Okay. If you look at starting on 1032 and 7 going for a couple of pages, there are some 8 thumbnail photographs, and in particular if you 9 would turn to beginning on 1037, there's a series of 10 internal images of pipe and sections of pipe. 11 Would Rakeman when they would come and do 12 repairs as to this type of plumbing situation, would 13 they remove the portions of the Uponor plumbing that 14 had failed for inspection and/or testing by Uponor? I believe that's their warranty. We cut 15 Α. 16 out the fitting and ship it back. That's part of 17 their protocol. 18 And that's what I'm asking. I just want

- When you would come across an Uponor
- 21 plumbing system and there was a failure, did you --
- 22 was it part of your course and conduct to remove the
- 23 portion that failed and send that to Uponor for
- 24 further testing?

you to confirm that.

25 A. Yes.

Page 32 Okay. Did that happen at 42 Meadow Hawk? 1 Q. 2 Α. I believe so, yes. 3 Okay. So if you look at like say the Q. second photograph that is identified as 748395, No. 4 7, as received, 7, like in the bottom of the 5 6 right-hand side of that fitting where it looks like it's splitting horizontally, is that what would have 7 8 caused the leaking in the residence? 9 MR. GALLIHER: Speculation, foundation. 10 THE WITNESS: I don't know. 11 BY MR. GRAF: 12 0. Okav. Then if we look at -- turn to 1039. 13 Do you see like behind the piping and that sort of 14 thing where there's some sort of like calcification 15 or something like that? 16 Do you see that? 17 MR. GALLIHER: Which photo are you looking 18 at? 19 MR. GRAF: Any one of those that's on the 20 bottom of 1039. 21 THE WITNESS: I can't even barely tell what 22 this photo looks like, to be honest with you. 23 BY MR. GRAF: 24 Q. All right. Did you take any photographs

for Rakeman Plumbing when you were out there in

- 1 November of 2017?
- A. I don't remember.
- Would you have normally taken photographs
- 4 in the ordinary course of doing your supervision for
- 5 Rakeman Plumbing on a repair job?
- 6 A. Sometimes. It's not a every time thing.
- 7 Sometimes I would. Just really depends if I felt I
- 8 needed to.
- 9 Q. Okay.
- 10 MR. GRAF: So go ahead and mark this as
- 11 next.
- 12 (Exhibit 3 Documents Bates No. SWANSON 0140 0141
- marked.)
- 14 BY MR. GRAF:
- 15 Q. You've been handed what's been marked as
- 16 Exhibit 3 for purposes of your deposition. It
- 17 purports to be an affidavit of Aaron Hawley.
- Have you ever seen this document before,
- 19 Mr. Gerber?
- 20 A. No.
- Q. So if you look at paragraph eight, it says,
- 22 Rakeman technician, William Rocky Gerber, went to 42
- 23 Meadow Hawk to repair the reported leak.
- 24 Do you see that?
- 25 A. Yes.

- 1 Q. Is that an accurate statement?
- 2 A. Yes.
- Q. Well, I thought you testified here today
- 4 that you didn't do any of the repairs at 42 Meadow
- 5 Hawk?
- 6 A. I didn't do the repair, but if you talk to
- 7 me and say, Who went out and did the repair, I would
- 8 always say we, me, but my guys. I didn't physically
- 9 make the repair, no.
- 10 Q. Okay. Who did?
- 11 A. I couldn't remember which one of my quys
- 12 did it.
- 13 Q. Okay.
- MR. GRAF: All right. We're going to have
- 15 to take a break here for a second because I have the
- 16 wrong invoice, so I have to get the correct invoice.
- MR. GALLIHER: I'm ready when you are.
- MR. GRAF: Let's keep going for a bit.
- 19 We've only been going for a half hour; right?
- MR. GALLIHER: Yes.
- 21 BY MR. GRAF:
- Q. All right. Sorry. It says, Mr. Gerber met
- 23 a person at the residence who informed Mr. Gerber
- 24 that she was Dr. Todd Swanson's assistant.
- 25 That assistant that was Nicole Whitfield

- 1 who I asked you if you had ever met or talked to
- 2 her?
- 3 A. Okay.
- Q. Does this document help to refresh your
- 5 recollection as to whether you met her or talked to
- 6 her?
- 7 A. I met somebody up there. I can't remember
- 8 who it was. I can't remember who it was.
- 9 Q. Short, slender, brunette?
- 10 A. Possibly. I couldn't tell you the color of
- 11 her hair. I do these things every day.
- 12 Q. It says, Onsite Mr. Gerber found the
- 13 following and took the following corrective action.
- 14 It says, Tech found three-quarter-inch Uponor T
- 15 leaking on the hot side of the plumbing system. Cut
- 16 out leaking fitting and replaced with a new fitting
- 17 and restored water with no further leaks. Rakeman
- 18 had to remove the toe kicks.
- This is pretty much the same language as we
- 20 looked at on Exhibit 1; correct?
- 21 A. Yes. Yeah. That's why I said this one
- 22 sounded more familiar, whichever one it was that we
- 23 looked at sounded more familiar.
- Q. Okay. And if we compare the affidavit to
- 25 this, and in particular Exhibit 1 Bates stamp PLT

- 1 1055, to the affidavit, it's the exact same
- 2 language, isn't it?
- 3 A. Sounds that way, yes.
- Q. Okay. So it says, Then the May 23, 2017,
- 5 leak was fully and completely repaired. I invoiced
- 6 Uponor, manufacturer. As such, nothing further was
- 7 conveyed to Dr. Swanson other than the leak was
- 8 repaired and that we remediated the damage to the
- 9 drywall paint carpet. That's paragraph ten.
- 10 Do you see that?
- 11 A. Yes.
- 12 Q. So this is for the May 23rd leak?
- 13 A. Yes.
- 14 Q. Okay. I was confused. I apologize.
- 15 A. Yeah, that sounds more familiar.
- MR. GRAF: It says the May 23rd leak in
- 17 paragraph ten.
- 18 BY MR. GRAF:
- 19 Q. Okay. So were you aware of another leak in
- 20 the master bathroom that had occurred in 2015?
- A. No, not that I can remember.
- 22 Q. Okay. So what would have been done to
- 23 repair this leak?
- A. Which one?
- 25 Q. May 23rd.

Page 37 1 Α. This one we're talking about here? 2 0. Yeah. Α. Cut out the leaking fitting and replace with a like fitting. 4 5 Q. Do you recall if Rakeman Plumbing or CPI Restoration did any of the water remediation? 7 Α. We dried out -- I know we put blowers there. 8 9 0. So can you tell by any of the documentation 10 that we've looked at thus far as to whether or not any type of mold testing was conducted as a result 11 12 of the May 2017 leak? 13 Α. If this is the one that -- like I said, I can't remember exactly when I was there. But I know 14 15 one of the times I was there we had an air test done 16 just to make sure the area was --17 ο. Who would have done the air test? 18 Α. I couldn't remember the company. 19 0. Did you guys use Infinity Environmental 20 Services back then? 21 Α. Yes, we've used them, yes. 22 MR. GRAF: Okay. Let's take a break so we 23 can go over the November stuff real quick. THE VIDEOGRAPHER: Off the record at 10:00. 24

(Thereupon, a break was taken.)

Page 38 1 (Exhibit 4 E-Mail Chain marked.) 2 THE VIDEOGRAPHER: Back on the video record at 10:13. 4 BY MR. GRAF: 5 0. You're aware you're still under oath, 6 Mr. Gerber? 7 Α. Yes, sir. 8 0. Okay. We went off the record and I went 9 and actually I pulled these, but needed a break 10 anyway. You've been handed what's been marked as 11 12 Exhibit 4 for purposes of is this deposition. 13 Do you recognize this document? 14 Α. No. 15 Q. Okay. The first two pages PLT 54 and 55 16 appear to be on e-mail chain between Nicky Whitfield and Aaron Hawley, and it's discussing some mold 17 18 testing and/or some work that has to be completed 19 during or about November of 2017. 20 Α. Okay. 21 Then if you look at PLT 56, there's a 0. November 16, 2017, letter from Rakeman Plumbing 22 Aaron Hawley to Dr. Swanson. 23 24 Do you see that? 25 Α. Yes.

Page 39 1 Did you have anything to do with the Q. 2 preparation of that letter? 3 Α. I don't remember. I don't think so. Ι 4 don't remember to be honest. 5 Then let's keep going. Let's look at PLT Q. 6 That appears to be a work order, and it's going 7 to be for work at the 42 Meadow Hawk, the Swanson residence and it's going to be billed to Uponor. 8 9 Do you see that? 10 Α. Yes. 11 Q. Okay. And this is work that's scheduled to 12 occur on January 5, 2018. 13 Do you see that? 14 Α. Yes. 15 Q. So then at the bottom there's description 16 of what had happened. 17 Do you see that? 18 Α. Yes. 19 Q. Who would have typed in that information? 20 It says Allison here. Α. 21 Q. Who is Allison? 22 Α. She was a secretary in our office or admin

that is in the handwritten invoice form on PLT -- or

Okay. There is some identical language

in our office.

Q.

23

24

Page 40 1 excuse me, 58. 2 Do you see that? 3 Α. Yes. Q. Do you know whose handwriting that is? 5 Α. Mine. Q. Did you fill this document out? 7 Α. Yes. 8 Q. Okay. So this -- this is what I'm trying to clarify, Mr. Gerber. So before we go over what's 9 10 handwritten in here, turn the page to the next invoice. 11 12 Um-hmm. Α. 13 And it appears to be work that was -- or an Q. invoice that's dated 1/26/2017 on page 59? 14 15 Α. Yes. 16 0. Is that your handwriting also? 17 Α. No. 18 Whose handwriting is that? 0. 19 Α. I don't know. It says Mic and Hunter on 20 the bottom of the page at the tech signature. 21 Q. Were Mic and Hunter people that worked for 22 Rakeman Plumbing during or about December of 2017? 23 Α. Yes. 24 Q. So keep turning and we'll come back to 25 yours.

Page 41 1 On 60 there appears to be more of a, I 2 don't know. 3 What is that document? Α. Looks like our old computer system's call 5 slip I think. 6 Q. Okay. That appears to be for 1/26/2017 at 7 the top left is where I'm seeing that? 8 Α. Yes. 9 Q. Okay. Then what was this request about? 10 MR. GALLIHER: Foundation, speculation. 11 THE WITNESS: I don't know. 12 BY MR. GRAF: 13 0. So at the top left it says request. 14 Do you see that? 15 Α. It's kind of cut off, yeah. It says something. I don't know. I don't know if it says 16 17 Mic or what. Mine's cut off. 18 It says or junior turn off water heater and 19 check --20 Q. It says turn on water heater? 21 Oh, okay. Turn on water heater and check 22 water heater. No hot water. It was turned off. whatever is needed to get going. 23 24 0. Okay. And there's another handwritten

invoice on 61 that's dated November 12, 2017.

1	Do you see that?
2	A. Yes.
3	Q. What do you know who filled this one
4	out?
5	A. It says Randy.
6	Q. Randy Waller?
7	A. Walker.
8	Q. Walker?
9	Okay. And we'll go over the specifics
10	there.
11	And then the next one is another one dated
12	November 17th and it's another one of those
13	electronic forms.
14	A. Um-hmm.
15	Q. It says, Pressure test and piping. I think
16	that has to do with the previous invoice.
17	So then on 63, there's a handwritten
18	invoice for May 23, 2017?
19	A. Yes.
20	Q. And this it says, Technician signature.
21	It says Rocky.
22	Is that you?
23	A. Yes.
24	Q. All right. Did you prepare this document?
25	A. Looks like it, yes.
i	

Page 43 1 Q. Okay. Then the next page on page PLT 64. 2 Do you see that? 3 Α. Yes. 4 Q. It's dated April 5, 2017. 5 Do you see that? 6 Α. Yes. So do you have an understanding as to why 7 Q. 8 this is dated April 5, 2017? 9 Α. No. 10 0. As opposed to May 23rd? No. Don't know. 11 Α. 12 Q. It says, Leak in master bedroom; right? 13 Α. Yes, it does. 14 Q. So were there two separate leaks on 15 April 5, 2017, and May 23, 2017? 16 Α. I don't know. 17 Or is it possible that the leak occurred 18 between April 5, 2017, and May 23rd, 2017? 19 Α. I don't know. 20 Q. So if we look at that handwritten invoice 21 on page 63 --22 Α. Yes. 23 -- this appears to the same as what we 24 reviewed in the affidavit and in Exhibit 1, correct, on the invoice, the --25

- 1 A. Reads the same.
- Q. Okay. So was that the normal course for
- 3 Rakeman Plumbing?
- 4 You would prepare a handwritten invoice
- 5 like this; then they would submit it and create an
- 6 invoice that would just retype what your notes said?
- 7 A. I believe so.
- Q. Okay. So walk me through on this invoice
- 9 63, what you did.
- Actually, before you do that, does this
- 11 document help to refresh your recollection as to
- 12 whether or not you were the person that did this
- 13 work?
- A. Oh, I know I didn't do the work. That's
- 15 not a question. The timing and that's the question.
- 16 I didn't physically do any work there.
- 17 Q. So can you tell by looking at this document
- 18 who did do the work?
- 19 A. No.
- Q. Okay. So talk to me about what this
- 21 invoice says as to the work that was done?
- 22 A. I can pretty much read it to you, but I
- 23 couldn't tell you what, you know -- it just says,
- 24 Called out for leak in the master bedroom closet at
- 25 42 Meadow Hawk. Found three-quarter Uponor tear

Page 45 1 leaking on the hot side of the plumbing system. 2 out leaking fitting and replace with new fitting and restored water. Looks like it says, No further leaks now or 4 5 no further leaks period. Rakeman had to remove toe kicks on built-in cabinets in closet. Cut out wet 6 7 drywall, carpet pad, and place equipment to dry out 8 closet. After everything is dry, Rakeman repaired 9 10 all drywall to match existing texture and color and 11 repaired all damage built-in closet, then reset all 12 carpet. 13 Q. So talk to me about the wet drywall that 14 was cut out. That was thrown away? 15 Α. Yeah. 16 0. It wouldn't have been re-installed; right? 17 Α. No. 18 0. The carpet in this area, was it removed 19 also? 20 MR. GALLIHER: Foundation, speculation. 21 THE WITNESS: What does it say? 22 BY MR. GRAF: 23 Q. It says, Cut out wet drywall, carpet pad,

It says about pad. Doesn't say anything

24

25

and place equipment --

Α.

- 1 about carpet. So I don't remember.
- Q. And then the last line of that invoice
- 3 says, Then reset all carpet.
- 4 Do you see that?
- 5 A. Yes.
- 6 Q. So now is Rakeman doing that or is CPI
- 7 Restoration doing that?
- 8 A. CPI.
- 9 Q. And then it also says -- the second to last
- 10 sentence says, And repaired all damaged built-in
- 11 closets.
- 12 Do you see that?
- 13 A. Yes.
- 14 Q. Do you know what was repaired?
- 15 A. No. I believe if I'm not mistaken that was
- 16 done by the original cabinet contractor. I think.
- 17 Well, no, no. I don't know when it would have been
- 18 done right now. I couldn't tell you.
- 19 Q. Do you know if the cabinets themselves were
- 20 damaged?
- 21 A. I don't.
- Q. Okay. All right. Let's go back to your
- 23 other invoice that you handwrote, which is on 58.
- 24 So this one is dated January 5, 2018.
- 25 Do you see that?

Page 47 1 Α. Yes. 2 0. Did you go back out there on January 5, 3 2018? 4 Α. I don't know. I don't remember. That 5 could have been when I wrote this invoice. I don't know. 7 Q. Okay. Is there a way that you can tell? Α. No. Q. So tell me what this invoice describes. 10 Α. It's describing a leak in the master 11 bathroom closet, that arrived to the house, carpet 12 and drywall had water damage on the opposite wall on 13 the closet. Tech found --14 Q. So let's stop there. That's a little 15 different than the previous invoice. 16 It just had described that there was a failure quote/unquote on the hot side. It didn't 17 describe a split in the line or anything; correct? 18 19 Α. Correct. 20 0. So that's a little bit different information? 21 22 Α. Yes. 23 Q. Okay. Go ahead. 24 Α. Let's see. The water heaters are located

behind the built-in closet for master closet and had

- Page 48 to be removed to make repairs due to insulation of
- 2 small area -- or enclosed small area.
- 3 After waterline was repaired, all water
- 4 damaged drywall cabinets and carpet was removed and
- 5 water was extracted and machines were placed to dry
- 6 area out.

- 7 Q. Let me stop you there.
- 8 So does that mean that the carpet was
- 9 thrown out?
- 10 A. I don't know.
- MR. GALLIHER: Foundation, speculation.
- 12 BY MR. GRAF:
- Q. Can you tell by reading that what was
- 14 damaged as to the cabinets?
- 15 A. No.
- 16 Q. And in terms of the water damaged drywall
- 17 would that have been removed and replaced?
- 18 A. Yeah. Wet drywall would have been removed
- 19 and new drywall installed.
- Q. Okay. Keep reading.
- 21 A. All dry equipment was in place for six days
- 22 to dry area out and site of containment master
- 23 closet, master bath. After area was dry, all
- 24 drywall that was damaged by water was repaired and
- 25 the original company that built master closet

- 1 cabinets had to repair rebuild cabinets to match
- 2 existing.
- Q. Let me stop you there.
- 4 So does that tell you that the cabinets had
- 5 to be removed and replaced?
- 6 MR. GALLIHER: Same objection.
- 7 BY MR. GRAF:
- 8 Q. Or at least of portion of them?
- 9 A. That says that they had to be repaired or
- 10 rebuilt. I couldn't remember what was wrong with
- 11 them though.
- 12 Q. Okay. Do you recall whether or not they
- 13 were constructed of a press-board type cabinet
- 14 material?
- 15 A. I don't remember. I couldn't remember what
- 16 color they were. I know that there was -- I
- 17 remember cabinets. I know the toe kicks had to be
- 18 had removed, but I don't remember much more than
- 19 that.
- Q. You would agree with me though that the
- 21 cabinets are constructed of that white melamine type
- 22 of construction, if it gets wet, it usually swells
- 23 and will change its configuration to a certain
- 24 extent?
- MR. GALLIHER: Speculation, foundation.

- 1 THE WITNESS: Depending on what the water
- 2 could hit.
- 3 BY MR. GRAF:
- 4 Q. If it gets to the end grain where the
- 5 pressboard is actually in, it will change; right?
- A. Well, if the water hits that toe kick, it's
- 7 not going to affect that cabinet if it's a separate
- 8 piece of wood.
- 9 Q. Okay. You're referring to --
- 10 A. Pointing to the bottom of your cabinets
- 11 here in your office.
- 12 Q. Okay. Why do you say that?
- 13 A. If it's a separate piece of wood, that
- 14 water's not going to -- typically the water is not
- 15 going to transfer.
- Q. You'd agree with me though that in this
- 17 instance, at least according to your depiction, this
- 18 is from the hot water heater that's inside the wall
- 19 cavity that is behind the cabinets; correct?
- 20 A. Correct.
- Q. Okay. So did you observe as to how high up
- 22 on the wall the actual water heaters were?
- A. If I remember right, the water heaters
- 24 are -- the bottom of the heaters may be three to
- 25 four feet off the floor level. And I believe the

- 1 leak was down maybe within -- because they were
- 2 underneath them, I'd say it would be a foot off of
- 3 ground level maybe.
- 4 Q. Okay. And you'd agree with me that a toe
- 5 kick is only going to be three or four inches?
- 6 A. Yes.
- Q. Okay. So if it's anywhere six inches or
- 8 above, then there's a potential that it goes into
- 9 the back of the cabinets; correct?
- MR. GALLIHER: Speculation, foundation.
- 11 THE WITNESS: I couldn't tell you where the
- 12 water went, but typically water goes down. So it
- would go to the floor first, get the floor wet.
- 14 Hence why the carpet I believe was wet.
- So I couldn't tell you that the cabinets
- 16 themselves were damaged. I do know that the toe
- 17 kicks I believe would have had to been removed due
- 18 to carpet being, wet but I couldn't remember what
- 19 was damaged on the cabinet, no, sir.
- 20 BY MR. GRAF:
- Q. Okay. So keep reading. All drywall.
- A. All drywall was done to match Grade 5
- 23 smooth finish wall texture and color.
- Q. So let me stop you there.
- What's a Grade 5 smooth finish wall?

- A. Just a smooth to touch finish. It's
- 2 like -- this is a -- looks like knockdown texture on
- 3 the drywall in this room.
- 4 Smooth finish is what it says; it's just a
- 5 smooth finish. No feel to it. No texture to it.
- 6 Q. So the grades, so Grade 5 that's a high-end
- 7 residential?
- 8 A. Well, I wouldn't say a high-end residential
- 9 home. It's just a higher smooth finish. You can
- 10 put that finish in any home. You can put in a motor
- 11 home if you wanted to. It's just a smooth finish.
- 12 Q. And what we have here on these walls is
- 13 more of an orange peel --
- 14 A. Yeah. Orange peel, knockdown style
- 15 texture, yes.
- 16 Q. All right. Go ahead.
- 17 A. All new carpet and pad had to be installed
- in master closet after all repairs were made.
- 19 Q. Okay. So if we go back to the affidavit of
- 20 Aaron Hawley, it only talks about the May 23, 2017;
- 21 correct?
- A. Let's see. It says here in Section 6 on
- 23 that -- that's the only date that I see on this
- 24 paper.
- Q. Okay. So let's go back to Exhibit 4, which

- 1 is the beginning of that in the e-mails. So these
- 2 are e-mails between Nicole Whitfield and Aaron
- 3 Hawley.
- 4 So it starts off on the second page by
- 5 saying, This is a letter I sent to Mr. Swanson this
- 6 morning. No timeframe has been given as I don't
- 7 know the results of the air spore test and I do not
- 8 run the closet organizer company and can't speak for
- 9 them.
- 10 Do you see that?
- 11 A. Yes.
- MR. GRAF: So let's go ahead and mark this
- 13 as next.
- 14 (Exhibit 5 November 24, 2017, Report Infinity
- 15 Environmental Services marked.)
- 16 BY MR. GRAF:
- 17 Q. Mr. Gerber, you've been handed what's been
- 18 marked as Exhibit 5 for purposes of this deposition.
- 19 It purports to be an November 24, 2017, report
- 20 prepared by Infinity Environmental Services.
- 21 Are you aware as to who Infinity
- 22 Environmental Services is?
- 23 A. They're an environmental air testing
- 24 company.
- Q. They're the industrial hygienist that

- 1 performed the mold and spore tests at the various
- 2 locations where CPI does water remediation?
- 3 A. Okay.
- 4 Q. No. I'm asking you.
- 5 A. Yes. That's who we've used on this one
- 6 then yes.
- 7 Q. So at the top it says, Subject fungal
- 8 indoor air quality assessment report.
- 9 Do you see that?
- 10 A. Yes.
- 11 Q. Have you seen these types of reports
- 12 before?
- 13 A. Possibly.
- 14 Q. Okay. And then in the first paragraph it
- 15 says, To whom it may concern. In accordance with
- 16 your request and authorization for services -- and
- 17 this is addressed to whom it may concern at Rakeman
- 18 Plumbing.
- 19 Do you see that?
- 20 A. Yes.
- 21 Q. All right. For services Infinity
- 22 Environmental Services, LLC, Infinity of Las Vegas,
- 23 Nevada provided the subject services on November 17,
- 24 2017.
- Do you see that?

- 1 A. Yes.
- Q. In your capacity as a supervisor for
- 3 Rakeman Plumbing, would you have been present when
- 4 they conducted their services on November 17, 2017?
- 5 A. No. For this company, no.
- 6 Q. Who would have been responsible at either
- 7 Rakeman or CPI Restoration to call the Infinity
- 8 Environmental to come out and do their tests?
- 9 A. Possibly one of the girls in the office.
- 10 Q. Who would tell the girls in the office to
- 11 call them to say, Hey, we're ready for them to come
- 12 out and do their testing?
- 13 A. Me or one of the other supervisors or
- 14 something like that.
- 15 Q. When would you do that? At what point in
- 16 the repair or remediation process?
- 17 A. Would you call to have them tested?
- 18 Q. Yes.
- 19 A. When you felt the time was right. It may
- 20 be if containment was up or -- no. To have an air
- 21 test before -- if you see something, it's -- every
- 22 case is different when you would need an air test or
- 23 not.
- So on this one, it may have been because of
- 25 location of the water leak and not being able to see

- 1 behind the wall.
- Q. Okay. And I think it goes on to say, The
- 3 visual, airborne, and surface fungal assessment,
- 4 FIAQA -- was requested to assess for possible fungal
- 5 levels in the master bathroom and master closet of
- 6 the subject residence.
- 7 Infinity was also asked to provide a fungal
- 8 remediation operating procedure for the remediation
- 9 activities.
- 10 Do you see that?
- 11 A. Yes.
- 12 Q. What is that that's being described in the
- 13 second part, the fungal remediation operating
- 14 procedures?
- 15 A. Sound like a repair, course for repair.
- 16 Q. All right. So it appears that the scope
- 17 and services is they would do a fungal -- they did a
- 18 fungal assessment of the master bathroom and closet.
- Do you see that at the bottom on page 1?
- 20 A. Yes.
- Q. Then they did air sampling and they did
- 22 surface sampling?
- 23 A. Um-hmm, yes.
- Q. Okay. So then on page 2, the results of
- 25 the airborne samples, it says, During our visual

- 1 inspection of the master closet, we found suspect
- 2 visible fungi on lower wall under the closet cabinet
- 3 that is adjacent to the master bathroom water
- 4 heater.
- 5 Do you see that?
- 6 A. Yes.
- 7 Q. Okay. And then that next paragraph talks
- 8 about the results.
- 9 Are you familiar with -- do you know how to
- 10 read the results regarding this --
- 11 (Thereupon, an off-the-record discussion was had due
- 12 to speaker overlap.)
- 13 BY MR. GRAF:
- 14 Q. Okay. So do you know what that lower
- 15 paragraph says?
- MR. GALLIHER: Object to the form.
- 17 THE WITNESS: I can read it, but I wouldn't
- 18 know what any of these -- I'm not a hygienist. I
- 19 wouldn't know what any of this mean.
- 20 BY MR. GRAF:
- 21 Q. All right. So me it says, The results of
- 22 the Air-O-Cell cassette sample indicated that the
- 23 total fungal genera detected in the indoor samples
- 24 were higher than the concurrent outdoor genera
- 25 levels with elevated levels of -- and then it goes

- 1 forward as to just various forms of mold and fungus;
- 2 right?
- A. That's what it says, yes. I don't know
- 4 what those words -- if those words are for mold and
- 5 fungi. I couldn't tell you.
- Q. Page 3 it talks about the surface or swab
- 7 tests?
- 8 A. Yes.
- 9 Q. Okay. And in the Results and Discussion
- 10 Section, it says, The surface swab sampling results
- 11 of the discolored area previously described are
- 12 disclosed in the attached forensic report titled
- 13 Non-Viable Bulk Fungal Analysis.
- 14 Do you see that?
- 15 A. Yes.
- 16 Q. And then in the next paragraph the second
- 17 sentence says, Infinity considers the fungal spores
- 18 detected in the sample to be indicative of active
- 19 fungal growth.
- 20 Do you see that?
- 21 A. Where do you see that at?
- Q. The last sentence in the paragraph that
- 23 says No. 1 under Results and Discussion on page 3.
- 24 A. Okay. Yes, I see that.
- 25 Q. So then on page 4 there's a series of

- 1 recommendations?
- 2 A. Yes.
- Q. So it says in the master bathroom that it
- 4 should be placed under a negative containment system
- 5 to include the closet.
- 6 Do you know if that was done?
- 7 A. I would say -- I can't remember, but if
- 8 that's what was requested, then I would say that's
- 9 what was done. But I can't remember.
- 10 Q. Okay. Who would have that information?
- 11 A. I don't know honestly.
- 12 Q. Would CPI have that information?
- 13 A. Possibly. I don't -- possibly.
- 14 Q. Would CPI have installed the negative
- 15 containment system?
- 16 A. Yes.
- 17 Q. The next recommendation says the cabinets
- 18 adjacent to the master bathroom water heater should
- 19 be removed.
- 20 Do you see that?
- 21 A. Yes.
- Q. Do you take that to mean that they're going
- 23 to be removed and re-installed?
- 24 A. That's what I would take it as. Because it
- 25 says that they need to be removed for the

- 1 remediation of the walls.
- Q. Okay. Then it says No. 3, Due to the spore
- 3 level detected of penicillium aspergillus in the air
- 4 sample collected from the master bathroom and not
- 5 detected in the air sample in the swab samples
- 6 collected in the closet, Infinity recommends that
- 7 after the bathroom has been placed under the
- 8 containment center system, excuse me, an inspection
- 9 of the wall adjacent to the closet and water heater
- 10 should be performed.
- 11 Do you see that?
- 12 A. Yes.
- Q. Do you know if the wall adjacent to the
- 14 water heater in the bathroom was opened up to be
- 15 able to visualize whether or not there was any other
- 16 indications of mold?
- 17 A. I don't remember now.
- 18 Q. Who would have that information?
- 19 A. I'm not sure.
- Q. So this report asks that the reader follow
- 21 the fungal remediation operating procedures that are
- 22 contained on the next couple of pages, one through
- 23 five?
- 24 Do you see that?
- 25 A. Yes.

Page 61 1 Have you seen that type of remediation Q. 2 operating procedures report before? 3 Ά. Yes. Is this a standard report? Q. 5 Α. Yes. 6 Q. Okay. 7 THE WITNESS: Sorry. Can you give me one 8 second? I'm sorry. 9 MR. GRAF: Sure. 10 We can go off the record. 11 THE VIDEOGRAPHER: Off the record at 10:42. 12 (Thereupon, an off-the-record discussion was had.) 13 THE VIDEOGRAPHER: Back on the video record 14 at 10:43. 15 BY MR. GRAF: 16 So then that report for the remediation Q. operating procedures goes on to talk about beginning 17 18 on page 3 the remediation activities that should 19 occur in the closet in the bathroom? 20 A. Um-hmm. 21 And then No. 3 on step six says, Removal of 22 the mold and water damaged walls should occur to a 23 point at least one foot above and beyond the visible 24 contamination. 25 Do you see that?

Page 62 1 Α. Yes.

- 2 Q. If you look at -- do you know if that
- 3 occurred actually?
- 4 Α. I don't remember.
- 0. Okay. Who would have that information?
- Α. I don't know.
- 7 Q. Somebody at CPI have that information?
- Possibly. Α.
- 9 Okay. If you look at the last two pages of **Q.**
- this exhibit, there's some -- a series of four 10
- 11 photographs.
- 12 Α. Yes.
- 13 Q. Does that area look familiar to you?
- 14 Α. No.
- 15 Okay. Did you look underneath the cabinets Q.
- in the closet when you went out to the house in or 16
- 17 about November 2017?
- 18 Α. I don't remember if I did or not.
- 19 **Q**. But these photographs and the descriptions
- next to them -- so the first one at the top of the 20
- 21 second to last page says, The surface swab sample
- 22 was collected from the lower wall under the closet
- 23 cabinet.
- 24 Do you see that?
- 25 Α. Yes.

- 1 Q. And then the picture below the description
- 2 is the water and fungal damaged lower wall located
- 3 under the closet cabinet adjacent to the water
- 4 heater in the bathroom.
- 5 Do you see that?
- 6 A. Yes.
- 7 Q. So when there's water damage like this, is
- 8 there normally drywall that would deteriorate or
- 9 come away and show the lower framing member as it is
- 10 in that -- those two pictures?
- MR. GALLIHER: Foundation, speculation.
- 12 BY MR. GRAF:
- Q. Or is this depicting a condition that that
- 14 drywall has been removed to visualize those framing
- 15 members?
- 16 A. I don't know that would -- no. I don't
- 17 know why that's removed like that.
- Q. Okay. On page 3 of this report, step No. 6
- 19 in paragraph six where it says the closet, it says,
- 20 The carpeting should be removed and discarded. The
- 21 clothing should be laundered by a company
- 22 specializing in the cleaning of fungal contaminated
- 23 textiles.
- 24 Do you see that?
- A. You said on page 3?

- 1 Q. So page 3 of the fungal remediation
- 2 operating procedures.
- 3 A. Okay.
- 4 Q. Where it says the carpeting should be
- 5 removed and discarded, would that be for the entire
- 6 closet?
- 7 MR. GALLIHER: Speculation.
- 8 THE WITNESS: I don't know.
- 9 BY MR. GRAF:
- 10 Q. Who would know?
- 11 A. Probably the man who wrote this.
- Q. So I just need to make sure I understand
- 13 your involvement in this process.
- So would you normally -- as the supervisor
- 15 for CPI and Rakeman Plumbing from November and 2017
- 16 to January of 2018, would you get these reports?
- 17 A. Yes.
- Q. And would you normally read the reports?
- 19 A. Yes.
- Q. Okay. So if the report said that you
- 21 needed to remove and discard the carpet, would you
- 22 remove and discard all of the carpet in the closet
- 23 or just in the affected area?
- A. I would do what it says. And if it was a
- 25 small -- if it's a small closet, then yes, you would

Page 65 just remove that small piece of carpet. If it was a room, it all depends if it could be matched. 2 3 case, like I said, is different. 4 0. Okay. You'd agree with me though this 5 November 24, 2017, report states that there is 6 active mold growth in this closet? 7 Α. That's what it says. 8 Q. Okay. In that type of condition, would CPI 9 perform a follow-up test to make sure that the mold had been remediated? 10 11 We would hire an environmentalist to make 12 sure it was clear. 13 Q. So if we look at --(Exhibit 6 December 7, 2017, Report - Infinity 14 15 Environmental Services marked.) BY MR. GRAF: 16 17 Q. Are you all right? 18 Α. Yeah. My contact moved. Sorry. 19 Q. You're good. 20 Α. Okay. 21 Q. What number are we on? 22 Α. Six. 23 You've been handed what's been marked as Q. Exhibit 6 for purposes your deposition here today. 24

25

It purports to be --

Page 66 I'm going to have to take a break. 1 Α. 2 (Thereupon, an off-the-record discussion was had.) THE VIDEOGRAPHER: Off the record at 10:49. 3 4 (Thereupon, a break was taken.) 5 THE VIDEOGRAPHER: Back on the video record 6 at 10:51. 7 BY MR. GRAF: 8 Q. So you've been handed what's been marked as 9 Exhibit 6 for purposes of this deposition. 10 It purports to be a December 7, 2017, 11 Infinity Environmental Services water -- excuse me, 12 visible and airborne fungal post recommendation 13 verification. 14 Do you see that? 15 Α. Yes. 16 And this is the report that would have been 0. 17 prepared to show that the remediation had been 18 completed and there was no further mold growth? 19 Α. Yes. 20 Q. Okay. This report indicates that there at 21 least in the Air-O-Cell test on page 2 indicated 22 that there was zero spores detected; right? That's what it says here. 23 Α. 24 Q. So here's my question. This is for the 25 work that was done in November at the 42 Meadow

Page 67 1 Hawk. 2 As to the work that was conducted in May of 3 2017, the other invoices that we looked at the other 4 time that you were out there, was there a mold test that was performed? 6 Α. I don't believe so. I don't know. 7 couldn't tell you if there was or not, but if 8 there's not one here, I would say probably not. 9 ο. Okay. Would there be a reason why there 10 wouldn't have been? 11 MR. GALLIHER: Speculation, foundation. 12 THE WITNESS: Don't know. 13 BY MR. GRAF: 14 Q. So the affidavit of Aaron Hawley says that 15 all work was completed and that all repairs were 16 made; correct? 17 Α. I believe so, yes. 18 MR. GALLIHER: What paragraph? 19 MR. GRAF: So if we're looking at Exhibit 3 20 for purposes of this deposition --21 THE WITNESS: Yes. On 2122 everything is 22 dry --23 BY MR. GRAF: 24 And then in paragraph No. 10 beginning at Q.

line 24, it says, The May 23, 2017, leak was fully

25

- 1 and completely repaired and we did not expect any
- 2 further problems.
- 3 Do you see that?
- 4 A. Yes.
- 5 Q. Okay. But there was no mold remediation
- 6 report like what we've looked at here as Exhibit 6;
- 7 correct?
- 8 MR. GALLIHER: Foundation, speculation.
- 9 THE WITNESS: I'm not sure, no.
- 10 BY MR. GRAF:
- 11 Q. The other thing is, Mr. Gerber, is this
- 12 affidavit says that you were there and saw all of
- 13 the work that was completed.
- 14 I've asked you a couple of questions during
- 15 this deposition about whether or not cabinets were
- 16 removed or replaced or carpets were removed or
- 17 replaced and you didn't know.
- 18 Is that a fair summary of your testimony?
- 19 A. In the beginning you said if I didn't
- 20 remember, don't quess. So I'm going to -- if I
- 21 don't remember, I'm not going to say yes or no. I'm
- 22 going to say I don't remember because honestly I
- 23 don't remember.
- Q. Okay. And so in this affidavit -- at line
- 25 20 in paragraph nine it says, Rakeman had to remove

- 1 toe kicks on built-in cabinets and closet, cut out
- 2 drywall, carpet pad, and place equipment to dry out
- 3 closet.
- 4 Do you see that?
- 5 A. Yes, I do.
- 6 Q. Do you know that all that work got done?
- 7 A. I would say it did. If it says it here,
- 8 then I would say it did.
- 9 But I can't confirm on the timing. I can't
- 10 remember exactly when I was there. I couldn't tell
- 11 you if it was two to three years ago. I don't
- 12 exactly remember when I was there, like I told you.
- 13 Q. And can you state to any degree of
- 14 certainty based on your personal knowledge here that
- one foot from every piece of wet drywall was removed
- 16 and replaced?
- 17 A. I would say that we done it right. So if
- 18 anything was wet, it was removed.
- 19 Q. Okay.
- 20 A. Just by I know our protocol. But I
- 21 couldn't tell you this square foot of drywall off of
- 22 memory was removed, no.
- Q. Okay. So this is paragraph 11. It says, I
- 24 invoiced Uponor, the manufacturer of the repaired
- 25 pipe, because the pipes at the residence were under

- 1 a 25-year Uponor warranty.
- 2 That was your understanding also; correct?
- 3 A. Yeah.
- 4 Q. Okay. So now we've talked about during
- 5 this deposition at least two instances of a warranty
- 6 repair, one that occurred in May of 2017, and one
- 7 that occurred in November of 2017.
- 8 Correct?
- 9 A. I believe so, yes.
- 10 Q. So when you have two instances of warranty
- 11 repairs at a house with an Uponor plumbing, would
- 12 you as a plumber think that you needed to go and
- inspect the rest of the fittings that were installed
- 14 in that house?
- MR. GALLIHER: Speculation, foundation,
- 16 incomplete hypothetical.
- 17 THE WITNESS: I don't think so.
- 18 BY MR. GRAF:
- 19 Q. Why not?
- 20 A. I do these leaks all day long. I do them
- 21 on copper pipe, black iron pipe, galvanized pipe,
- 22 Wirsbo pipe, PEX pipe. You see it all day long. So
- 23 for me, no, it's just a -- nothing that I would say
- 24 need to be inspected.
- Q. What if there were three more leaks that

Page 71 1 had occurred in this piping prior to the May of 2 2017 --3 MR. GALLIHER: Same objections. 4 BY MR. GRAF: 5 Q. So now you've got a total of five different 6 leaks that occurred between 2015 and November of 7 2017. 8 Would that make you as a plumber suspect as 9 to whether or not further inspection should be 10 conducted at this house? 11 MR. GALLIHER: Same objections. 12 THE WITNESS: I think it's more of a --13 what those leaks were. I'd have to have every 14 single thing in front of me and know what every 15 circumstance was for me to say this needs to be 16 done. 17 So it would have to almost be the exact --18 I couldn't tell you. But I wouldn't say does the 19 house have five leaks, it should be inspected. 20 Because you could have five completely different 21 leaks. You could have --22 Just because a home has a leak doesn't mean 23 it's necessarily for one specific reasons, if that 24 makes sense to you.

So that's where I would stand with is no, I

25

- 1 wouldn't just jump and say this has to be done.
- 2 BY MR. GRAF:
- Q. So if there was a leak at the recirculating
- 4 pump at the master closet in 2015 and then a
- 5 subsequent leak at the recirculating pump in the
- 6 master closet in 2017, would those two instances
- 7 give you cause to maybe think about doing further
- 8 inspection as to the pluming system?
- 9 MR. GALLIHER: Same objections.
- 10 THE WITNESS: No. Because you first asked
- 11 me if I would check the pipe and then you just
- 12 called the recirc pump. So those are two completely
- 13 situations.
- 14 You've got different instances. You've got
- 15 a recirculating pump. You've got piping. So I
- 16 wouldn't -- you know, if you had a leaking toilet,
- 17 do you check the kitchen sink? No.
- So you say you got a piping leak and then
- 19 you got a recirc pump leak so I wouldn't say no,
- 20 this needs to be --
- 21 BY MR. GRAF:
- Q. Okay. So what if there is a T fitting
- 23 underneath the sink in the master closet and then
- 24 another fitting that is being described in the two
- 25 Uponor warranty submittals that we've looked at

- 1 today in May and in November of 2017.
- Does that give you cause for concern that
- 3 it occurs at the fitting or the joint?
- 4 MR. GALLIHER: Same objections.
- 5 THE WITNESS: No.
- 6 BY MR. GRAF:
- 7 Q. Why?
- 8 A. Because it's not for me to deem what's
- 9 wrong with it, you know, as long as it's tight and
- 10 everything. That's why we submit to the
- 11 manufacturer and they give us protocol of what
- 12 should be done.
- Q. So in December of 2017, if we look at
- 14 Exhibit 1 --
- 15 A. Okay.
- 16 Q. -- that e-mail?
- MR. GALLIHER: Which page are you on?
- 18 MR. GRAF: The first page.
- 19 BY MR. GRAF:
- Q. Hi, Nicole. I wanted to thank you for
- 21 taking the time to speak with me today in regards to
- 22 the Uponor products currently installed in your
- 23 home. As discussed, Uponor has identified a limited
- 24 manufacturing related issue with the tubing samples
- 25 returned to our office for evaluation and are

- 1 recommending replacement of all red and blue AquaPEX
- 2 tubing currently installed in your home with new
- 3 Uponor AquaPEX.
- 4 Do you see that?
- 5 A. Yes.
- 6 Q. So did you have an understanding in or
- 7 about December of 2017 that there were manufacturing
- 8 defects with the red and blue AquaPEX Uponor
- 9 plumbing system?
- 10 A. No.
- 11 Q. Okay.
- 12 A. This doesn't even say a defect. Just says
- 13 some sort of limited manufacturing issue. But I
- 14 don't -- I don't know of any defects on Uponor now.
- Q. Okay. But at least it appears from this
- 16 e-mail that it is systemwide?
- 17 A. Well, this came from the manufacturer. So
- 18 I can't speak on their behalf. I can only read it
- 19 verbatim like you can. So I couldn't tell you.
- Q. Well, but this is saying that they're
- 21 replacing the entire plumbing system for the whole
- 22 house; right?
- 23 A. Per -- for their means. I couldn't tell
- 24 you. Like I said, this is the -- so this is them
- 25 stating what they want to do in the home. I

- 1 couldn't tell you why they want to do that.
- Q. So they ended up spending about \$68,000 to
- 3 re-plumb this house.
- Do you think they would want to pay \$68,000
- 5 to re-plumb the house if there wasn't some
- 6 systemwide problem?
- 7 MR. GALLIHER: Speculation, foundation.
- 8 THE WITNESS: I couldn't answer that.
- 9 BY MR. GRAF:
- 10 Q. You're a plumber.
- 11 A. But I mean, circumstances, I couldn't tell
- 12 you why.
- Q. And I just want to make sure I'm clear here
- 14 because it seems kind of simple to me, but -- and
- 15 you're the plumber.
- 16 A. Yes.
- 17 Q. So it would a manufacturer like Uponor
- 18 shell out \$68,000 to re-plumb a house if there
- 19 wasn't a problem with all of the pipe in the house
- 20 or all of the fittings in the house?
- 21 MR. GALLIHER: Same objections.
- THE WITNESS: I don't know. How hard did
- 23 the homeowner push on this? I couldn't tell you. I
- 24 don't know why -- like I said, I don't know of a
- 25 defect. Here they don't say defect. Here it says

Page 76 they've identified a limited manufacturer related 1 2 issue in the tubing sample. 3 So that's giving the answer there why, but 4 I couldn't tell you. BY MR. GRAF: 5 6 0. Well, if we look at page 1051, and then 7 that is -- have you ever seen something like this? 8 Α. No. 9 0. Okay. Then in the second item it says, 10 Tubing split at fitting. 11 Do you see that? 12 Α. Yes. 13 And then it says, Review result Q. 14 manufacturing. 15 Do you see that? 16 A. Yes. 17 Q. And then it says, Tubing splitting at fitting. And then again it says, Manufacturing. 18 19 Right? 20 Α. Um-hmm. 21 0. Okay. And that's both at the blue and the 22 white for the three-quarter-inch and the one-inch 23 AquaPEX? 24 THE WITNESS: This one here says tubes 25 split at fitting. It actually says red. That one

- 1 says blue.
- 2 BY MR. GRAF:
- Q. Okay. Oh. So the white it says no
- 4 failure.
- 5 So what is the red and the blue and the
- 6 white?
- 7 A. The simple way for it? Plumbing for
- 8 dummies?
- 9 Q. So red is hot? Blue is cold?
- 10 A. You're a plumber.
- 11 Q. White is both?
- 12 A. White is universal. I mean, they're all
- 13 universal. You can put red on cold. You can put it
- 14 where you want. It's all rated for the same
- 15 temperature and pressure. It's plumbing for
- 16 dummies.
- 17 Q. Okay. So back when Rakeman would do the
- 18 original install on houses, they didn't care if it
- 19 was a red for the hot and the blue for the cold or
- 20 what?
- A. Well, if you had red and blue, you would
- 22 use red for the hot and blue for the cold.
- But I'm just stating to you that it's not
- 24 necessary that you have to use red on hot. You
- 25 don't have to use blue on cold. But that is how --

Page 78 1 that's -- like I told you, it makes it simple. 2 all your piping on a hot system would be red. All 3 your blue piping would be cold. 4 But I know they don't make -- one of their 5 sizes, the larger sizes, they don't make colored and 6 it's usually in white. That's why that piping comes 7 in white. 8 But I know they have at least half three 9 quarter and one-inch of all three. And this reportedly shows that there was 10 Q. failures at the red and blue piping; correct? 11 (Thereupon, an off-the-record discussion was had due 12 13 to speaker overlap.) 14 MR. GALLIHER: Speculation. 15 BY MR. GRAF: 16 0. What was the question? 17 Α. You said if there was failures on red and 18 blue piping, I believe is what you asked. 19 Let me see here. Yes, I believe it's shown 20 to be red has one, blue has one, white has a no 21 failure. That one has a no failure. That one has

there were instructions to perform additional

a red and a blue with failure.

Okay.

22

23

24

25

Q.

no failure. So it's showing on here that there was

Now, it's my understanding that

Page 79 1 inspections of the visible fittings in the rest of 2 the house. 3 Do you know who would have performed that type of inspection? 5 Α. No. 6 Q. Do you know if that information occurred? 7 Α. I don't. 8 Q. Okay. Just to confirm, you didn't perform 9 the repairs that are indicated on the May 23rd, 10 2017, invoice; correct? 11 Α. I haven't made any repairs. 12 Q. And as you sit here today, you don't know who did? 13 14 Α. No. 15 ο. Do you have any understanding as to why the 16 leak occurred in May of 2017? 17 Α. I don't. I don't. 18 Is it in here? 19 Q. Yeah. 20 Α. I mean from Uponor. Is their cause in 21 here? 22 Q. No. 23 Α. Then I wouldn't know why the leak occurred, 24 no.

So we looked at -- did the one conversation

25

Q.

- 1 that you had with Dr. Swanson, did you have any
- 2 discussion as to why the leak occurred?
- A. Not that I recall. I don't even recall our
- 4 conversation or even if it was even long. I may
- 5 have only met him in passing. But I know I haven't
- 6 met him multiple or had long talks with him, not
- 7 enough to remember, no.
- 8 Q. Okay. And what about his assistant, the
- 9 woman, do you recall any of the content of that
- 10 conversation?
- 11 A. I believe she's the one that showed us
- 12 through the house to the bathroom.
- Q. Okay. Did you ever tell her why the leak
- 14 occurred?
- 15 A. Not that I can remember.
- 16 Q. Has Rakeman had other instances of Uponor
- 17 plumbing system failures at other new home
- 18 construction that they've done?
- 19 A. We've done leaks on all sorts of piping.
- 20 We've done leaks on Uponor. We've done leaks on
- 21 copper. That's what we do. We're a plumbing
- 22 company.
- Q. No, I get that.
- 24 But like on houses that you've installed
- 25 original construction, have there been other houses

- 1 where Uponor has recommended complete re-piping of
- 2 the plumbing system?
- A. Of houses that we've been on?
- 4 MR. GALLIHER: Foundation, speculation.
- 5 THE WITNESS: I don't remember. I don't
- 6 know.
- 7 BY MR. GRAF:
- 8 Q. Who would have that information for
- 9 Rakeman?
- 10 A. I couldn't tell you. Somebody -- I would
- imagine somebody at Rakeman if we had any.
- 12 Q. Okay. Did you ever talk to any of the
- 13 Realtors for either Dr. Swanson or the Folinos as to
- 14 your repairs at the 42 Meadow Hawk property?
- 15 A. I don't believe so.
- 16 Q. Just to confirm, you didn't assist in the
- 17 preparation of the documentation for the submittal
- 18 of the warranty claim at 42 Meadow Hawk?
- 19 A. I don't understand the question.
- Q. The paperwork that would be sent to Uponor
- 21 to get paid.
- A. Well, to get paid, no. The handwritten
- 23 invoice that's here in my name, that would have been
- 24 my part of it, if that's what you want to say is
- 25 part of the getting paid.

1	Page 82 No, just I handle the field work and rely
2	my wording to the office and they prepare it.
3	MR. GRAF: I don't have anything further?
4	MR. GALLIHER: I just have a few brief
5	follow-ups.
6	EXAMINATION
7	BY MR. GALLIHER:
8	Q. I want you to take a look at Exhibit 4,
9	specifically PLT 0063.
10	This is your handwritten invoice, invoice
11	No. 232809?
12	A. What's the page of that? I'm sorry.
13	(Thereupon, an off-the-record discussion was had.)
14	BY MR. GALLIHER:
15	Q. You recall looking at this earlier when
16	Mr. Graf was asking you questions?
17	A. Yes.
18	Q. It has a date on it 5/23/17?
19	A. Correct.
20	Q. That doesn't necessarily indicate that the
21	work was completed or that the leak occurred on
22	5/23/17, does it?
23	A. No.
24	Q. In fact, over here on the left side where
25	the continuation of the narrative is, it says, After

- 1 everything is dry Rakeman repaired all drywall,
- 2 existing texture and color and repaired all damage
- 3 to built-in closets, then reset all carpet.
- 4 Correct?
- 5 A. Yes.
- 6 Q. Now, that's not something happens all on
- 7 the same day that the leak occurs, is it?
- 8 A. No.
- 9 Q. If you take a look at Exhibit 1, this is
- 10 the packet that Mr. Graf showed you where the claim
- 11 was submitted to Uponor on that 5/23/2017 invoice.
- 12 A. Okay.
- 13 Q. Right?
- 14 A. Yes.
- 15 Q. Do you have an understanding that's what it
- 16 is?
- 17 A. Yes.
- 18 Q. I want you to go up to the front. Look at
- 19 the second page, which is marked PLT 001050.
- 20 A. Yes.
- Q. And that actually indicates that the
- 22 failure date for this invoice was actually on 16
- 23 February 2017, doesn't it?
- A. That's that it says, yes.
- Q. All right. So as we sit here today, do you

- 1 have an independent recollection, do you remember
- 2 from your own memory whether the -- on what date the
- 3 leak that was documented in your invoice dated
- 4 May 23, '17, what date did that leak actually occur?
- 5 A. I don't know.
- 6 Q. But based upon Exhibit 1, as you compare it
- 7 with Exhibit 4, is it possible that this invoice,
- 8 No. 232809, is documenting work to repair a leak
- 9 that occurred on February 16, 2017?
- 10 A. It could, but I don't remember. But it
- 11 could.
- 12 Q. I want to ask you a similar question about
- in Exhibit 4 again and page PLT 0058.
- 14 A. Yes.
- 15 Q. Now, that -- and for the record, this is
- 16 invoice No. 237000; right?
- 17 A. Yes.
- 18 Q. That's dated January 5th, 2018; correct?
- 19 A. Yes.
- 20 Q. This isn't an invoice for a leak that
- 21 occurred on January 5, 2018, is it?
- MR. GRAF: Objection, documents speaks for
- 23 itself.
- 24 BY MR. GALLIHER:
- Q. You wrote this; right?

- 1 A. Yes, I did.
- Q. Again, I'll direct your attention to the
- 3 second column. It says, All dry out equipment was
- 4 in place for six days.
- 5 A. Correct.
- 6 Q. All right. So if you wrote this on
- 7 January 5, 2018, and you indicate that the equipment
- 8 was in place for six days, that makes it impossible
- 9 that this leak actually occurred on January 5th,
- 10 2018, doesn't it?
- 11 A. That's what I would think.
- 12 Q. I'm sorry.
- 13 A. That's what it looks likes.
- Q. So doesn't that -- well, let me just ask
- 15 you, do you sometimes fill these invoices out?
- 16 A. As for sending to the manufacturer as a
- 17 summary of what happened, yes.
- Q. Do you sometimes do that after the fact?
- 19 A. Yes, it has to be done after the fact.
- Q. Sometimes weeks after the fact?
- 21 A. Yes.
- MR. GALLIHER: That's all I have.
- 23 FURTHER EXAMINATION
- 24 BY MR. GRAF:
- Q. So in regards to the failure occurring

Page 86 1 February 2017 and the invoice dated May 23, 2017, is 2 what you're testifying to is that that is the same 3 leak? I couldn't tell you what leak was what. 5 Like I said, I don't know what dates. I don't even know what date this leak was on. 6 7 I could tell you I was reading it, but it 8 doesn't state what date it was on. So is it possible -- Mr. Galliher asked you 9 Q. 10 is it possible that the leak occurred in February 11 and the documentation was filled out in May, is it 12 also possible that there were two separate leaks, 13 one in February and one in May? 14 MR. GALLIHER: Speculation, foundation. 15 THE WITNESS: Could be, but like I said, I 16 don't remember. 17 FURTHER EXAMINATION 18 BY MR. GALLTHER: 19 Q. Have you seen any documentation of a leak 20 occurring on February 16, 2017, other than the 21 reference in Exhibit 1? 22 Not that I've seen here today, no. Α. 23 MR. GALLIHER: That's all I have.

FURTHER EXAMINATION

24

25

BY MR. GRAF:

1	Page 87 Q. Mr. Galliher directed you to the leak and					
2	the failure in Exhibit 1 that occurred on					
3	February 16, 2017; correct?					
4	MR. GALLIHER: I'll object. You actually					
5	mentioned it earlier in the deposition.					
6	THE WITNESS: That's what it states here on					
7	their paperwork.					
8	BY MR. GRAF:					
9	Q. And then you have looked at the invoicing					
10	regarding a leak at least an invoice that's dated					
11	May 23, 2017; correct?					
12	A. I believe we did. I'd have to look back					
13	through this paperwork and find it.					
14	MR. GRAF: Okay. That's it.					
15	MR. GALLIHER: Nothing further.					
16	THE VIDEOGRAPHER: Off the video record at					
17	11:20.					
18						
19						
20	(Proceedings concluded 11:20 a.m.)					
21						
22						
23						
24						
25						

F	Dogo 90
1	Page 88 CERTIFICATE OF REPORTER
2	STATE OF NEVADA)
3) SS:
4	COUNTY OF CLARK)
5	I, Jackie Jennelle, RPR, CCR #809, Clark
6	County, State of Nevada, do hereby certify:
7	That I reported the deposition of WILLIAM GERBER, commencing on FRIDAY, JANUARY 31, 2020, at 9:00 a.m.
8	That prior to being deposed, the witness was
9	Duly sworn by me to testify to the truth. That I thereafter transcribed my said shorthand notes into
10	typewriting and that the typewritten transcript is a complete, true and accurate transcription of my said
11	shorthand notes.
12	That prior to the completion of the
13	proceedings, reading and signing of the transcript was not requested by counsel, the witness or any party.
14	I further certify that I am not a relative
15	or employee of counsel, of any of the parties, nor a relative or employee of the parties involved in said
16	action, nor a person financially interested in the action.
17	THE MITTING OF THE PROPERTY OF
18	IN WITNESS WHEREOF, I have hereunto set my hand in my office in the County of Clark, State of Nevada, this 6th day of February, 2020.
19	
20	Jacui tennelle
21	
22	
23	JACKIE JENNELLE, RPR, CCR #809
24	
25	
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4	I declare under penalty of perjury that I have read the									
5	foregoing pages of my testimony, taken									
6	on (date) at									
7	(city),(state),									
8										
9	and that the same is a true record of the testimony given									
10	by me at the time and place herein									
11	above set forth, with the following exceptions:									
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