

Nevada Bar No. 9807

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Attorney for Appellants

Electronically Filed
Aug 27 2022 07:53 p.m.
Elizabeth A. Brown
Clerk of Supreme Court

BETTY CHAN; and ASIAN
AMERICAN REALTY &
PROPERTY MANAGEMENT,

VS.

WAYNE WU; JUDITH
SULLIVAN; NEVADA REAL
ESTATE CORP.; and JERRIN
CHIU;

Respondents/Cross-Appellants.

§ § § § § § § § § § § §

District Court Case No. A-16-744109-C

Eighth Judicial District Court

(Hon. Eric Johnson)

Appellants/Cross-Respondents BETTY CHAN (“Chan”) and ASIAN AMERICAN REALTY & PROPERTY MANAGEMENT (“Asian American”) (collectively “Appellants,” “Cross-Respondents,” or “Plaintiffs”) now file this, *Appellants’ Motion for Court to Consider Items Outside of the Record*. This Motion is based upon the Memorandum of Points and Authorities below, any future filings with respect to this Motion, the briefs, appendices, pleadings, and other papers

1 already on file in this appeal, the district court and arbitration record, and the
2 arguments of counsel to be made at a hearing on this Motion, if any. In support of
3 this Motion, Chan and Asian American would further respectfully show the Court
4 as follows:
5

6 **MEMORANDUM OF POINTS AND AUTHORITIES**

7 In *Appellants' Combined Reply Brief On Appeal/Answering Brief On Cross-*
8 *Appeal* (filed Apr. 12, 2022) [hereinafter "Reply Brief" or "RB"], Chan and Asian
9 American responded to an argument and matters that Respondents never raised in
10 the District Court, but which are fully rebutted by the arbitration proceedings.
11 Specifically, Appellants made the following response, as quoted below:
12
13

14 **G. *Arbitration Transcript—Wu Respondents' Raising the***
15 ***Lack of a Transcript from the GLVAR Panel is a Red***
16 ***Herring; Chan Appellants Requested It, But Per Its***
17 ***Own Rules, GLVAR Denied the Request. Wu***
Respondents Never Raised the Issue Below Either.

18 Wu Respondents argue: "Chan has not presented a copy of the
19 transcript [or tape] from the actual arbitration panel. How can this court
20 review the decision of the panel without a copy of the transcript?" (AB
21 40). This argument is disingenuous and ignores the facts and
proceedings below.

22 The fact of the matter is that Chan first requested the transcript
23 from GLVAR on May 17, 2018—which was within the time for appeal.
24 (5 Appx 969; 6 Appx 1231). She made subsequent requests on June 13,
25 15, 16, and 18, 2018, and then again on September 5, 2018 and October
26 2, 2018. (8 Appx 1552-60). [footnote 3]. GLVAR gave her
27 noncommittal responses on June 15, 18, and 19, 2018. (*Id.*). Ultimately,
28 GLVAR denied her request on October 4, 2018, citing its own rules,
and averring that Chan failed to request the transcript within the time
to take an appeal. (8 Appx 1561). Chan responded that same day,
reminding GLVAR that she had, in fact, requested the transcript in a

1 timely fashion. (8 Appx 1562; see also 6 Appx 1231). GLVAR
2 altogether ignored her response and provided no further comment.

3 Perhaps even more importantly, [in the] proceedings below, Wu
4 Respondents never raised the issue of the transcript in the District
5 Court. Therefore, they cannot now raise it on appeal.

6 (RB at 35-36). Footnote 3 to the quoted passage above reads as follows: “The items
7 in Volume 8 of *Appellants’ Appendix* were not part of the record below because, as
8 discussed here, Wu Respondents never made an issue of the transcript (recording)
9 below. Chan Appellants will submit Volume 8 [to supplement *Appellants’ Appendix*
10 (filed May 26, 2021)] under cover of a motion for the Court to consider items outside
11 of the record.” (RB at 36 n.3).

12
13 The present paper constitutes such Motion and seeks such relief. Attached
14 hereto as *Exhibit A* is proposed Volume 8 of *Appellants’ Appendix*. It includes the
15 items cited to in “8 Appx.” in the passages of the Reply Brief quoted above.

16
17 Appellants are aware of the general rule that this Court will not ordinarily
18 consider on appeal matters or arguments not properly presented to the District Court.
19 See *Schuck v. Signature Flight Support of Nev., Inc.*, 126 Nev. 434, 436, 245 P.3d
20 542, 544 (2010); *Old Aztec Mine v. Brown*, 97 Nev. 49, 52-53, 623 P.2d 981, 983-
21 984 (1981); *Carson Ready Mix v. First Nat’l Bank*, 97 Nev. 474, 476-477, 635 P.2d
22 276, 277-278 (1981). Nevertheless, those cases are fundamentally distinguishable
23 here because they all related to a situation where an appellate court disallowed an
24 appellant from raising new matters or arguments on appeal when such appellant
25 failed to properly present them to the trial court. In the case at bar, *Respondents* –
26
27
28

1 rather than Appellants – raise matters and make arguments that they never raised
2 below, and had they done so, Appellants would have presented the District Court
3 with records showing that respondents’ arguments are utter nonsense.
4

5 To the extent this Court considers such matters and arguments raised by
6 Respondents for the first time on appeal, it should allow Appellants to present such
7 records here, in this proceeding. Such records are attached hereto as *Exhibit A*—
8 proposed Volume 8 to *Appellants’ Appendix*.
9

10 WHEREFORE, Appellants/Cross-Respondents BETTY CHAN (“Chan”) and
11 ASIAN AMERICAN REALTY & PROPERTY MANAGEMENT (“Asian
12 American”) (collectively “Appellants,” “Cross-Respondents,” or “Plaintiffs”)
13 hereby request the Court as follows:
14

- 15 1. to grant *Appellants’ Motion for Court to Consider Items Outside of the*
16 *Record*;
17
- 18 2. to order that attached *Exhibit A*—proposed Volume 8 to *Appellants’*
19 *Appendix*—be accepted and filed in this appeal as such volume to such
20 appendix; and
21

22 ///

23 ///

[*The remainder of this page is intentionally left blank.*]
24
25
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28

1 3. to grant Appellants all such other and further relief that they justly
2 deserve or to which they are entitled at law or in equity.

3 DATED: August 27, 2022.

4
5 **FRIZELL LAW FIRM, PLLC**

6 By: /s/ R. Duane Frizell
7 **R. DUANE FRIZELL, ESQ.**
8 Nevada Bar. No 9807
9 Attorney for Appellants

CERTIFICATE OF SERVICE

I hereby certify that, pursuant to NRAP 25(c), on August 27, 2022, I served a true and correct copy of ***APPELLANTS' MOTION FOR COURT TO CONSIDER ITEMS OUTSIDE OF THE RECORD***, together with any and all exhibits and attachments, via the Supreme Court's Electronic Filing System to the following:

MICHAEL A. OLSEN, ESQ.
Nevada State Bar No. 6076
THOMAS R. GROVER, ESQ.
Nevada State Bar No. 12387
KEITH D. ROUTSONG, ESQ.
Nevada State Bar No. 14944
BLACKROCK LEGAL, LLC
10155 W. Twain Ave., Suite 100
Las Vegas, Nevada 89147
Attorneys for Defendants-Respondents
Wayne Wu, Judith Sullivan, Nevada
Real Estate Corp., and Jerrin Chiu

/s/ R. Duane Frizell
R. DUANE FRIZELL, ESQ.
Nevada Bar. No 9807
Attorney for Appellants

EXHIBIT LIST

Exhibit A

[proposed] Volume 8 to *Appellants' Appendix*

EXHIBIT A

EXHIBIT A

IN THE SUPREME COURT OF THE STATE OF NEVADA

NO. 82208

BETTY CHAN; and ASIAN AMERICAN REALTY & PROPERTY
MANAGEMENT,

Appellants,

vs.

WAYNE WU; JUDITH SULLIVAN; NEVADA REAL ESTATE CORP.; and
JERRIN CHIU,

Respondents.

**APPELLANTS' APPENDIX
(Volume 8)**

Appeal from

the Eighth Judicial District Court sitting in Clark County, Nevada

District Court Case No.: A-16-744109-C

District Court Judge: Hon. Eric Johnson

R. DUANE FRIZELL, ESQ.

Nevada Bar No. 9807

FRIZELL LAW FIRM, PLLC

400 N. Stephanie St., Suite 265

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DFrizell@FrizellLaw.com

Attorney for Appellants

Chan, et al. v. Wu, et al.
Nevada Supreme Court Case No. 82208 (8th Jud. Dist. Ct. Case No. A-16-744109-C)
Appellants' Appendix (Volume 8)

VOL	DATE	DOCKET TEXT/DESCRIPTION	BATES NOS
		Volume No. 8	
8	5/17/2018 to 11/21/2018	Emails between Betty Chan and GLVAR regarding her request for recording of arbitration.	Appx001552- Appx001563



Betty Chan <702aar@gmail.com>

Arbitration #16201A/ District court case # A-16-744109-C

Betty Chan <702aar@gmail.com>

Thu, May 17, 2018 at 3:17 PM

To: itrillo@glvar.org, chris.bishop@cbvegas.com

Hello Ingrid,

This is to notify GLVAR that I resort to legal action to vacate the arbitration hearing and awards for the above case within filing time limit.

Please see attached letter. Please acknowledge receipt.

Please also advise how to get a copy of the tape for that arbitration held on 4/17/2018

Thank you
Betty

--
Betty Chan CCIM, CPM, CRS
Broker
Asian American Realty & Property Management
Office 702 222 0078
Fax 702 222 1772
"The Happiest Realtor in Las Vegas"



submitted vacate arbitration.pdf.pdf
226K



Betty Chan <702aar@gmail.com>

Tape for the arbitration

1 message

Betty Chan <702aar@gmail.com>
To: Ingrid Trillo <itrillo@glvar.org>

Sat, Jun 16, 2018 at 12:10 PM

Hi Ingrid

I have previously emailed you requesting a copy of tape, can you pls advise how can I proceed.

Thank you

--

Betty Chan CCIM, CPM, CRS
Broker
Asian American Realty & Property Management
Office 702 222 0078
Fax 702 222 1772
"The Happiest Realtor in Las Vegas"



Betty Chan <702aar@gmail.com>

Arbitration16201A/ District court case # A-16-744109-C-

Ingrid Trillo <itrillo@glvar.org>

Mon, Jun 18, 2018 at 10:12 AM

To: Betty Chan <702aar@gmail.com>

Cc: David Sanders <dsanders@glvar.org>, Erika Parker <eparker@glvar.org>, "tkennedy@kclawnv.com"

<tkennedy@kclawnv.com>

Dear Ms. Betty Chan,

The Greater Las Vegas Association of REALTORS® (GLVAR) is charged by the National Association of REALTORS® (NAR) to conduct Ethics and Arbitration hearings in Southern Nevada. These hearings are conducted pursuant to the *National Association of REALTORS® Code of Ethics and Arbitration Manual*. A copy of which may be obtained via this link: <https://www.nar.realtor/code-of-ethics-and-arbitration-manual>. As a member of GLVAR, The Nevada Association of REALTORS® and NAR, you agree to be bound by this Manual.

The Manual sets for the procedure for all hearings and the obligations of members who participate in such hearings. (To file an appeal is \$250.00 and the request for a copy of the recording is \$100.00). Section 31 deals with conduct of hearing, more specifically page 137 Section 31 paragraph 6:

Section 31. Conduct of Hearing

The Board's recording or transcription shall be considered the official record of the proceeding. Copies of any recording or any transcript prepared from any recording of the hearing are to be used only for the purpose of appeals or limited procedural reviews, and may not be introduced into evidence at any subsequent hearing. Boards, at their discretion and upon the advice of counsel, may prohibit the parties from obtaining a copy of the recording or transcription if the request is received outside of the time frame allowed for appeals or procedural reviews. Any unauthorized use of the recordings or transcripts may be construed as a violation of Article 14, as interpreted by the applicable Standards of Practice, and as a violation of these procedures.

Sincerely,

Ingrid Trillo

Ingrid Trillo

GLVAR

Professional Standards Director

6360 S. Rainbow Boulevard

Las Vegas, NV 89118

itrillo@GLVAR.org

702 784-5014

8 Appx 001554

From: Betty Chan <702aar@gmail.com>
Sent: Friday, June 15, 2018 7:34 PM
To: Ingrid Trillo <itrillo@glvar.org>
Cc: David Sanders <dsanders@glvar.org>; Erika Parker <eparker@glvar.org>; tkennedy@kclawnv.com
Subject: Re: Arbitration #16201A/ District court case # A-16-744109-C-NAR Code of Ethics Manual

Hi Ingrid

Thank you for the response.

I emailed you only because you send me a link which only led to a page not found.

I did not address anything about asking you to provide any legal assistance or guidance as suggested.

Just so clarified

Thank you

Betty

On Fri, Jun 15, 2018 at 3:09 PM Ingrid Trillo <itrillo@glvar.org> wrote:

Dear Ms. Betty Chan,

GLVAR cannot provide you legal assistance or guidance in this matter. Please contact your attorney for guidance and legal assistance.

Below provided are the two different links to the National Association of REALTORS® - The Code of Ethics and Arbitration Manual:

<https://www.nar.realtor/code-of-ethics-and-arbitration-manual> or <https://www.nar.realtor/code-of-ethics-and-arbitration-manual>

Thank you.

Sincerely,

Ingrid Trillo

Ingrid Trillo

GLVAR -Professional Standards Director

From: Betty Chan <702aar@gmail.com>
Sent: Wednesday, June 13, 2018 8:01 PM
To: Ingrid Trillo <itrillo@glvar.org>
Cc: David Sanders <dsanders@glvar.org>
Subject: Re: Arbitration #16201A/ District court case # A-16-744109-C

Hi Ingrid,

8 Appx 001555



Betty Chan <702aar@gmail.com>

Arbitration16201A/ District court case # A-16-744109-C-

Betty Chan <702aar@gmail.com>

Mon, Jun 18, 2018 at 12:29 PM

To: Ingrid Trillo <itrillo@glvar.org>

Cc: David Sanders <dsanders@glvar.org>, Erika Parker <eparker@glvar.org>, "tkennedy@kclawnv.com" <tkennedy@kclawnv.com>

Hi Ingrid

I am confused.

Last time when I was asking you for a copy of the tape recording, you told me it will cost \$100, and if I would transcribe it, then I need to provide a copy to GLVAR.

Now that you understand I am doing an alternative appeal thru the court to set aside the GLVAR award, so can I or can I not get a copy?

Just want to clarify, it was my attorney remind me to ask for a copy.

Thank you

Betty

[Quoted text hidden]



Betty Chan <702aar@gmail.com>

Arbitration16201A/ District court case # A-16-744109-C-

Ingrid Trillo <itrillo@glvar.org>

Tue, Jun 19, 2018 at 1:17 PM

To: Betty Chan <702aar@gmail.com>

Cc: David Sanders <dsanders@glvar.org>, "tkennedy@kclawnv.com" <tkennedy@kclawnv.com>

Dear Ms. Betty Chan,

For further clarification, please have your attorney contact our attorney David Sanders. Thank you.

Sincerely,

Ingrid Trillo

Ingrid Trillo

GLVAR

Professional Standards Director

6360 S. Rainbow Boulevard

Las Vegas, NV 89118

itrillo@GLVAR.org

702 784-5014

From: Betty Chan <702aar@gmail.com>

Sent: Monday, June 18, 2018 12:29 PM

To: Ingrid Trillo <itrillo@glvar.org>

Cc: David Sanders <dsanders@glvar.org>; Erika Parker <eparker@glvar.org>; tkennedy@kclawnv.com

Subject: Re: Arbitration16201A/ District court case # A-16-744109-C-

[Quoted text hidden]



Betty Chan <702aar@gmail.com>

Arbitration A 16201A Tape recording

Betty Chan <702aar@gmail.com>

Wed, Sep 5, 2018 at 5:37 PM

To: Ingrid Trillo <itrillo@glvar.org>, David Sanders <dsanders@glvar.org>

Cc: "Todd E. Kennedy" <tkennedy@kclawnv.com>

Hi Ingrid and David,

If you recalled, I started to ask Ingrid for a copy of the tape, and she told me the cost would be \$100. Afterwards, she told me that she referred to our counsel David who then advised to have the attorney called him.

As far as I know, my attorney has submitted the request already but so far I still cannot get some response as to how and when that we can get a tape.

Can you please advise what else do I have to do to get a tape as you know it is imperative for me to have that tape to carry on the court litigation as right now, all I have is other attorney's lies to make his case.

Also both me and my attorney has been asking the status of the commission, whether it is in GLVAR or still at Title, again, none of us has got any response.

So, can you please tell me what is going on?

Thank you

Betty Chan CCIM, CPM, CRS

Broker

Asian American Realty & Property Management

Office 702 222 0078

Fax 702 222 1772

"The Happiest Realtor in Las Vegas"



Betty Chan <702aar@gmail.com>

Arbitration #16201A/ District court case # A-16-744109-C

Betty Chan <702aar@gmail.com>

Tue, Oct 2, 2018 at 2:31 PM

To: Chris Bishop <chris.bishop@cbvegas.com>

Hi Chris

I understood that you are now a past President but because I wrote to you regarding my arbitration matter back in May 17, appended below, that is why I am writing you again to ask for your help.

From the email you were addressed below, you can see I have requested for a copy of the tape at that time, but up to today October 2, over 4 months and I am still not able to get it for reasons (told by my attorney) that I was out of the time limit to get one.

First, I was told by Igrid that it would cost me \$100 to get the copy and I need to give GLVAR a copy if I were going to transcribe it. That was an instruction given by Igrid, the Director of Professional Standard, so when I formally asked her, she was dragging until one day she decided to respond that the matter has to go thru David. She is a director, I think whatever it was, she should honor her words or at least help me to get it, not just dropping the ball and pass me to someone else.

So David emailed back that I have to have the attorney to call him, so in other words I need to spend \$300 attorney fees in order to reach our honorable David, our legal counsel to get a copy. Did he understand my dues contribute part of his pay. He ought to follow protocol but he should make it less complicated and not cost me \$300 more because of what Igrid made an unprofessional directive to begin with. I was definitely not happy as it was not what Igrid told me. Nevertheless I guessed that I have to follow suit.

I have 90 days to start with the court so I was shopping for another attorney and I was out of country. So when I finally settled down with the only choice I had at that time Todd Kennedy who then called to ask for a copy of tape but no response. I personally wrote an email to both David and Ingrid again and again, never have any response, not even an email, so I finally have to go to the court hearing without a tape.

The opposing attorney has been a liar for everything, every time I met him during mediation, another mediation, there would be a new lie. Of course he lied again even those conversation in the arbitration. I did not have the tape to support, so I am about losing again. Being in service for 28 years, I could not believe my showing ended up the client reserving the only lot available in less than 24 hours was a mere showing (and end up writing a contract 5 days later with another agent). Without the tape to prove he is lying again, there is not much to convince the judge.

The order has not been entered, there are other issues that I really need the tape, so my attorney Kennedy called again and again, at least 4 times starting from after the arbitration and this time, not counting my emails and his emails. Last week, Kennedy told me he got an answer is No, because is already out of time limit. Both Igrid and David has avoided replying to our emails, phone calls for the last 4 months for getting the tape and then tell me I was out of time?!

Seriously?

This is not the time for me to argue, I only want the tape and it is important for me to win with the help of the tape. My email to you proved that I have ordered the tape from May 17. today is October 2nd, and I am still asking for a tape, so what can you do to help me to get a copy of the tape? If this is something for the new President, will you please forward my email to her. Please advise.

Being an active member for over 28 years, I do not deserve to be treated this way.

I hope to hear your response.

Thank you

Betty Chan



Betty Chan <702aar@gmail.com>

Arbitration A 16201A Tape recording

Betty Chan <702aar@gmail.com>

Tue, Oct 2, 2018 at 2:37 PM

To: Chris Bishop <chris.bishop@cbvegas.com>

See my email below, never respond to me

----- Forwarded message -----

From: **Betty Chan** <702aar@gmail.com>

Date: Wed, Sep 5, 2018 at 5:37 PM

Subject: Arbitration A 16201A Tape recording

To: Ingrid Trillo <itrillo@glvar.org>, David Sanders <dsanders@glvar.org>

Cc: Todd E. Kennedy <tkennedy@kclawnv.com>

Hi Ingrid and David,

If you recalled, I started to ask Ingrid for a copy of the tape, and she told me the cost would be \$100. Afterwards, she told me that she referred to our counsel David who then advised to have the attorney called him.

As far as I know, my attorney has submitted the request already but so far I still cannot get some response as to how and when that we can get a tape.

Can you please advise what else do I have to do to get a tape as you know it is imperative for me to have that tape to carry on the court litigation as right now, all I have is other attorney's lies to make his case.

Also both me and my attorney has been asking the status of the commission, whether it is in GLVAR or still at Title, again, none of us has got any response.

So, can you please tell me what is going on?

Thank you

Betty Chan CCIM, CPM, CRS

Broker

Asian American Realty & Property Management

Office 702 222 0078

Fax 702 222 1772

"The Happiest Realtor in Las Vegas"

--

Betty Chan CCIM, CPM, CRS

Broker

Asian American Realty & Property Management

Office 702 222 0078

Fax 702 222 1772

"The Happiest Realtor in Las Vegas"



Betty Chan <702aar@gmail.com>

Arbitration #16201A/ District court case # A-16-744109-C

Chris Bishop <Chris.Bishop@cbvegas.com>

Thu, Oct 4, 2018 at 12:30 PM

To: Betty Chan <702aar@gmail.com>

Cc: David Sanders <dsanders@glvar.org>, "Wendy DiVecchio (Wendy@glvar.org)" <Wendy@glvar.org>

Ms. Chan:

As a member of the Greater Las Vegas Association of REALTORS® and the National Association of REALTORS® you agreed to be bound by the REALTOR® Code of Ethics as well as the *National Association of REALTORS® Code of Ethics and Arbitration Manual*.

The Code of Ethics and Arbitration Manual specifically states that the transcript of an arbitration hearing can **ONLY** be used for the purposes of procedural review at GLVAR.

You chose not to request a procedural review of the ruling. The Manual allows for GLVAR to refuse the request for the transcript if it was made outside the time of appeal. That is the case here.

Sincerely,

**Chris Bishop | Branch Manager**

Coldwell Banker Premier Realty

702.987.5602 D 702.205.5252 M

Watch our **Monthly Minute Market Update** video [HERE!](#)Search for all Las Vegas real estate at LasVegasHomes.com

[Quoted text hidden]

8 Appx 001561

Arbitration #16201A/ District court case # A-16-744109-C

Betty Chan <702aar@gmail.com>

Thu, Oct 4, 2018 at 4:29 PM

To: Chris Bishop <Chris.Bishop@cbvegas.com>

Cc: David Sanders <dsanders@glvar.org>, Wendy DiVecchio <Wendy@glvar.org>

Chris

Thank you for the response.

I did read the manual Ingrid sent me and it said I can use it for appeal or procedural review. I was given 2 choices to either go to GLVAR or legal appeal which I chose to go to court. The choices are in the document I do not see why it is not within the allowed use. It stated clearly that it can be used for appeal

I was never objected when I verbally asked Ingrid who told me how to order. When I submitted the request, I was never rejected either. Instead I was told to contact David who did not object either, but instead to tell my attorney to call him.

I did not hire any attorney at that time, so I just waited after I came back from China to hire the attorney to file the legal appeal. Then my attorney called Ingrid or David. They both did not respond and did not say anything like what you just said in your email.

I wrote them both emails and none of them responded either.

So is dragging the way that GLVAR handled what they told me to do. Dragged for 4 months and then said I was out of the time frame.? not a permitted use?

I am asking nicely and respectfully and go thru the proper channel to get what I am entitled to get, what the manual and arbitration document allows me to do. I will get to the bottom of this if I am rejected without reasons.

So I am asking you again, nicely and respectfully am I going to get a copy of tape or not?

Pls advise

Betty

[Quoted text hidden]

12 attachmentsimage007.png
2Kimage008.jpg
7K

PREMIER REALTY

image009.png
14Kimage010.png
2K



Betty Chan <702aar@gmail.com>

Betty Chan- tape for appeal

Lee Barrett <barrettandcoinc@gmail.com>

Wed, Nov 21, 2018 at 11:37 AM

To: Betty Chan <702aar@gmail.com>

Will take care of it

On Wed, Nov 21, 2018 at 11:21 AM Betty Chan <702aar@gmail.com> wrote:

Hi Lee

Thank you for the time to help find out the truth of the matter.

Currently there are 3 never got answered questions:

- 1) I can never get a tape since the next day after the panel finding
- 2) I never have an answer whether GLVAR had the commission transferred from escrow to GLVAR
- 3) GLVAR mandated me to get an arbitration and I assumed that the money should be distributed right after decision or after whatever time frame allowed for appeal. I still did not get a dime, I asked the question, Igrid just ignored me. I just asked the question again, she refused to answer.

The frustration part is they can simply ignored my question and did not even reply.

Pls let me know what you can find out.

--

Betty Chan CCIM, CPM, CRS
Broker
Asian American Realty & Property Management
Office 702 222 0078
Fax 702 222 1772
"The Happiest Realtor in Las Vegas"

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Sent from Gmail Mobile