

IN THE SUPREME COURT OF THE STATE OF NEVADA

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KIMBERLY KLINE,

Appellant,

vs.

CITY OF RENO; CANNON COCHRAN  
MANAGEMENT SERVICES, "CCMSI";  
the STATE OF NEVADA DEPARTMENT  
OF ADMINISTRATION, HEARINGS  
DIVISION, an Agency of the State of  
Nevada; the STATE OF NEVADA  
DEPARTMENT OF ADMINISTRATION  
APPEALS DIVISION, an Agency of the  
State of Nevada; MICHELLE  
MORGANDO, ESQ., Sr. Appeals Officer;  
RAJINDER NIELSEN, ESQ., Appeals  
Officer; ATTORNEY GENERAL AARON  
FORD, ESQ.,

Respondents.

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APPELLANT'S REPLY BRIEF

Petition for Judicial Review Decision of  
The Honorable Connie Steinheimer of the Second Judicial District Court  
Reviewing the Decision of the Honorable Rajinder Nielsen, Esq.,  
Appeals Officer of the Department of Administration  
Hearings Division, State of Nevada

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## ARGUMENT

### **I. THE CLAIMANT'S CLAIM IS NOT CURRENTLY CLOSED AS THE INSURER NEVER CLOSED THE CLAIM UNDER NRS 616C.235.**

The Respondent contends that Appellant's claim is closed. The Respondent states that the Appellant failed to appeal claim closure. The Respondent alleges that the April 4, 2018 PPD scheduling letter was a claim closure letter. This contention is without merit.

Nevada law is clear as to how and when an industrial claim closes. NRS 616C.235 states as follows:

**NRS 616C.235 Closure of claim by insurer: Procedure; notice; special procedure if medical benefits less than \$800.**

1. Except as otherwise provided in subsections 2, 3 and 4:

(a) When the insurer determines that a claim should be closed before all benefits to which the claimant may be entitled have been paid, the insurer shall send a written notice of its intention to close the claim to the claimant by first-class mail addressed to the last known address of the claimant and, if the insurer has been notified that the claimant is represented by an attorney, to the attorney for the claimant by first-class mail addressed to the last known address of the attorney. The notice must include, on a separate page, a statement describing the effects of closing a claim pursuant to this section and a statement that if the claimant does not agree with the determination, the claimant has a right to request a resolution of the dispute pursuant to NRS 616C.305 and 616C.315 to 616C.385, inclusive, including, without limitation, a statement which prominently displays the limit on the time that the claimant has to request a resolution of the dispute as set forth in NRS 616C.315. A suitable form for requesting a resolution of the dispute must be enclosed with the notice. The closure of a claim pursuant to this subsection is not effective unless notice is given as required by this subsection.

(b) If the insurer does not receive a request for the resolution of the dispute, it may close the claim.

(c) Notwithstanding the provisions of NRS 233B.125, if a hearing is conducted to resolve the dispute, the decision of the hearing officer may be served by first-class mail.

2. If, during the first 12 months after a claim is opened, the medical benefits required to be paid for a claim are less than \$800, the insurer may close the claim at any time after the insurer sends, by first-class mail addressed to the last known address of the claimant, written notice that includes a statement which prominently displays that:

(a) The claim is being closed pursuant to this subsection;

(b) The injured employee may appeal the closure of the claim pursuant to the provisions of NRS 616C.305 and 616C.315 to 616C.385, inclusive; and

(c) If the injured employee does not appeal the closure of the

1 claim or appeals the closure of the claim but is not successful, the claim  
2 cannot be reopened.

3 3. In addition to the notice described in subsection 2, an insurer  
4 shall send to each claimant who receives less than \$800 in medical  
5 benefits within 6 months after the claim is opened a written notice that  
6 explains the circumstances under which a claim may be closed pursuant  
7 to subsection 2. The written notice provided pursuant to this subsection  
8 does not create any right to appeal the contents of that notice. The  
9 written notice must be:

10 (a) Sent by first-class mail addressed to the last known address of  
11 the claimant; and

12 (b) A document that is separate from any other document or form  
13 that is used by the insurer.

14 4. The closure of a claim pursuant to subsection 2 is not  
15 effective unless notice is given as required by subsections 2 and 3.

16 5. In addition to the requirements of this section, an insurer shall  
17 include in the written notice described in subsection 2:

18 (a) If an evaluation for a permanent partial disability has been  
19 scheduled pursuant to NRS 616C.490, a statement to that effect; or

20 (b) If an evaluation for a permanent partial disability will not be  
21 scheduled pursuant to NRS 616C.490, a statement explaining that the  
22 reason is because the insurer has determined there is no possibility of a  
23 permanent impairment of any kind.

24 (Added to NRS by 1979, 707; A 1981, 1140, 1492; 1989, 333;  
25 1991, 2421; 1993, 746; 1997, 1437; 1999, 1783, 2416; 2001, 115;  
26 2007, 3349; 2009, 1282; 2017, 1162)

27 In order to close a claim in compliance with NRS 616C.235, an industrial  
28 insurer must comply with the following statutory mandates:

1. The insurer shall send a written notice of its intention to close  
the claim to the claimant;

2. The notice must include, on a separate page, a statement  
describing the effects of closing a claim pursuant to NRS  
616C.235;

3. A statement that if the claimant does not agree with the  
determination, the claimant has a right to request a resolution of  
the dispute pursuant to NRS 616C.305 and 616C.315 to  
616C.385, inclusive, including, without limitation, a statement  
which prominently displays the limit on the time that the  
claimant has to request a resolution of the dispute as set forth in  
NRS 616C.315; and

1           4.     A suitable form for requesting a resolution of the dispute must be  
2                 enclosed with the notice.

3           A review of the April 4, 2018 letter confirms that the PPD scheduling  
4 letter does not include the mandatory requirements of NRS 616C.235. The  
5 Respondent is well aware NRS 616C.235 as they issued claim closure letters  
6 two (2) times prior to the PPD scheduling letter during the course of the  
7 claim. *AA 425, AA 501*. The first was rescinded and the second was reversed.  
8 NRS 616C.235 is very clear that “the closure of a claim pursuant to this  
9 subsection is not effective unless notice is given as required by this  
10 subsection.” NRS 6126C.235(1)(a).

11           The Respondent’s contention that the claim was closed by the PPD  
12 scheduling letter is without merit. The ongoing appeal of the PPD  
13 determination renders the claim open and absent a proper claim closure letter  
14 pursuant to NRS 616C.235, the claim has never closed.

15     **II.     SB 289 CLARIFIES NRS 616C.490 AND THEREFORE HAS**  
16     **RETROACTIVE EFFECT.**

17           When an amendment clarifies, rather than substantively changes a prior  
18 statute, the amendment has retroactive effect. *Fernandez v. Fernandez*, 126  
19 Nev. 28, 35 n.6, 222 P.3d 1031, 1035 n.6 (2010); see also *In re Estate of*  
20 *Thomas*, 116 Nev. 492, 495, 998 P.2d 560, 562 (2000) (explaining that  
21 “[w]here a former statute is amended, or a doubtful interpretation of a former  
22 statute rendered certain by subsequent legislation, it has been held that such  
23 amendment is persuasive evidence of what the Legislature intended by the  
24 first statute” (alteration in original) (quoting *Sheriff, Washoe Cty. v. Smith*,  
25 91 Nev. 729, 734, 542 P.2d 440, 443 (1975)); 1A Norman J. Singer & J.D.  
26 Shambie Singer, Sutherland Statutory Construction § 22.34 (7th ed. 2009)  
27 (“Where an amendment clarifies existing law but does not contravene  
28 previous constructions of the law, the amendment may be deemed curative,

1 remedial and retroactive, especially where the amendment is enacted during a  
2 controversy over the meaning of the law.”). *Delucchi v. Songer*, 133 Nev.,  
3 Advance Opinion 42.

4 The apportionment component of NRS 616C.490, on the date of the  
5 PPD of the Appellant, states as follows:

6 9. Except as otherwise provided in subsection 10, if there is a previous  
7 disability, as the loss of one eye, one hand, one foot, or any other  
8 previous permanent disability, the percentage of disability for a  
9 subsequent injury must be determined by computing the percentage of  
10 the entire disability and deducting therefrom the percentage of the  
11 previous disability as it existed at the time of the subsequent injury.

12 10. If a rating evaluation was completed for a previous disability  
13 involving a condition, organ or anatomical structure that is identical to  
14 the condition, organ or anatomical structure being evaluated for the  
15 present disability, the percentage of disability for a subsequent injury  
16 must be determined by deducting the percentage of the previous  
17 disability from the percentage of the present disability, regardless of the  
18 edition of the American Medical Association’s Guides to the  
19 Evaluation of Permanent Impairment as adopted by the Division  
20 pursuant to NRS 616C.110 used to determine the percentage of the  
21 previous disability. The compensation awarded for a permanent  
22 disability on a subsequent injury must be reduced only by the awarded  
23 or agreed upon percentage of disability actually received by the injured  
24 employee for the previous injury regardless of the percentage of the  
25 previous disability.

26 Thus, the law at the time of the PPD stated that the impairment from the pre-  
27 existing condition had to be calculated and then subtracted from the industrial  
28 rating. The regulation, NAC 616C.490, had similar language in section 4  
which stated

4. Except as otherwise provided in subsection 5, if a rating evaluation  
was completed in another state or using an edition of the American  
Medical Association’s Guides to the Evaluation of Permanent  
Impairment other than the edition of the Guides as adopted by  
reference pursuant to NAC 616C.002 for a previous injury or disease  
involving a condition, organ or anatomical structure that is identical to  
the condition, organ or anatomical structure being evaluated for the  
present industrial injury or occupational disease, or if no previous  
rating evaluation was performed, the percentage of impairment for the  
previous injury or disease and the present industrial injury or  
occupational disease must be recalculated by using the Guides, as  
adopted by reference pursuant to NAC 616C.002. The apportionment  
must be determined by subtracting the percentage of impairment  
established for the previous injury or disease from the percentage of  
impairment established for the present industrial injury or occupational

disease.

Section 5 only applies when a rating doctor does not have precise information available to determine an apportionment using the **AMA Guides, 5<sup>th</sup> Edition**.

Due to some rating doctors failure to follow the regulation and misapply Section 5, SB 289 was enacted to stop the misapplication of NAC 616C.490. The replacement language for apportionment of PPD ratings essentially merged NRS 616C.490 and NAC 616C.490. The rule is as follows:

1. If a rating evaluation was completed for a previous disability involving a condition, occupational disease, organ, anatomical structure or other part of the body that is identical to the condition, occupational disease, organ, anatomical structure or other part of the body being evaluated for the present disability, the percentage of disability for a subsequent injury must be determined by deducting the percentage of the previous disability from the percentage of the present disability, regardless of the edition of the American Medical Association's Guides to the Evaluation of Permanent Impairment as adopted by the Division pursuant to NRS 616C.110 used to determine the percentage of the previous disability. The compensation awarded for a permanent disability on a subsequent injury must be reduced only by the awarded or agreed upon percentage of disability actually received by the injured employee for the previous injury regardless of the percentage of the previous disability.

2. If no rating evaluation performed before the date of injury or onset of the occupational disease exists for apportionment of percentage of present and previous disabilities pursuant to subsection 1, the percentage of the present disability must not be reduced unless:  
(a) The insurer proves by a preponderance of the evidence that medical documentation or health care records that existed before the date of the injury or onset of the occupational disease that resulted in the present disability demonstrate evidence that the injured employee had an actual impairment or disability involving the condition, occupational disease, organ, anatomical structure or other part of the body that is the subject of the present disability; and  
(b) The rating physician or chiropractor states to a reasonable degree of medical or chiropractic probability that, based upon the specific information in the preexisting medical documentation or health care records, the injured employee would have had a specific percentage of disability immediately before the date of the injury or the onset of the occupational disease if, in the instant before the injury or the onset of the occupational disease, the injured employee had been evaluated under the edition of the American Medical Association's Guides to the Evaluation of Permanent Impairment that had been adopted by the Division pursuant to NRS 616C.110.

3. The documentation or records relied upon pursuant to subsection 2 must provide specific references to one or more of the following:  
(a) Diagnoses;



- (b) Measurements;
- (c) Imaging studies;
- (d) Laboratory testing; or
- (e) Other commonly relied upon medical evidence that supports the finding of a preexisting ratable impairment under the specific provisions of the edition of the American Medical Association's Guides to the Evaluation of Permanent Impairment that had been adopted by the Division pursuant to NRS 616C.110 at the time of that rating evaluation.

4. If there is physical evidence of a prior surgery to the same organ, anatomical structure or other part of the body being evaluated for the present disability but no medical documentation or health care records regarding that organ, anatomical structure or other part of the body can be obtained, the rating physician or chiropractor may apportion the rating provided that the applicable requirements of subsection 2, other than any requirement to:

- (a) Have medical documentation or health care records; or
- (b) Base a rating upon medical documentation or health care records, are satisfied.

5. If there is no physical evidence of a prior surgery to the same organ, anatomical structure or other part of the body being evaluated for the present disability and no medical documentation or health care records of a preexisting whole person impairment for the identical condition, occupational disease, organ, anatomical structure or other part of the body being evaluated for the present disability exist for the purposes of subsection 1 or 2, the percentage of present impairment must not be reduced by any percentage for the previous impairment.

These changes clarified the existing apportionment rules of NRS 616C.490 and NAC 616C.490 and combined the two. As stated by Jason Mills during the legislative hearings of SB 289,<sup>1</sup>

**Senate Committee on Commerce and Labor  
April 2, 2021**

Section 1 deals with the concept of apportionment in workers' compensation. Prior injuries are typically subtracted from an award. If you had a prior shoulder injury with an award, your award for a new injury on the job should be reduced. The language drafted in the apportionment part of the bill conforms to this concept and clarifies exactly how apportionment should take place. This aligns Nevada law with most other states and removes confusion. *AA 2175*.

**Assembly Committee on Commerce and Labor  
May 7, 2021**

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<sup>1</sup> A complete copy of the minutes of the legislative hearings relevant to SB 289 are attached in *AA Volume 10, pages 2175-2192*.

1 First and foremost is that sections 1 and 7 are dealing with what is  
2 called the apportionment of permanent partial disability (PPD) and  
3 forced installments. Permanent partial disability awards are at the end  
4 of cases. Current case law basically says if you have prior injury or  
5 prior award, if the same body part is indicated, then the reward would  
6 be apportioned or reduced. That is existing law. What we are looking to  
7 do in sections 1 and 7 is to further clarify exactly how apportionment  
8 should be done. Specifically, how the apportionment should be done,  
9 through prior PPDs, or if there are existing medical records that would  
10 show that a person had an actual impairment prior to the injury. Finally,  
11 if there were no medical records available, there is a section in the bill,  
12 namely section 1, subsections 4 and 5, that indicates evidence of a prior  
13 surgery would allow for apportionment. **AA 2185.**

14 SB 289 passed the Senate unanimously and also passed unanimously in the  
15 Assembly with one member absent. **AA 2193.**

16 It is clear that Section 1 of SB 289 clarified, rather than substantively  
17 changed, NRS 616C.490. The purpose of the amendment to NRS 616C.490  
18 was to make it clear that you determine the pre-existing impairment under the  
19 **AMA Guides, 5<sup>th</sup> Edition** and subtract it from the industrial rating. Nothing  
20 changed substantively. The amendment effectively repealed NAC 616C.490  
21 and prevented the misapplication of the regulation by certain insurance  
22 companies and rating doctors which resulted in manipulating the regulation  
23 which effectively resulted in the regulation exceeding its statutory authority.

24 It is also clear that the SB 289 is intended to apply to all open claims.  
25 Section 11 states:

26 The amendatory provisions of this act apply prospectively with regard  
27 to any claim pursuant to chapters 616A to 616D, inclusive, or 617 of  
28 NRS which is open on the effective date of this act. **AA 49.**

29 In fact, the Respondent concedes this issue as they contend that in the event  
30 this Court finds that SB 289 applies, the matter should be "remanded to the  
31 Appeals Officer for a new hearing which considers the new law on  
32 apportionment." **Answering Brief, page 38.**

33 Based upon the above, the amendment to NRS 616C.490 has  
34 retroactive effect and applies to the Appellant's PPD rating.

35 ///

1 **III. RESPONDENT'S ARGUMENT CONCEDES THAT THE**  
2 **APPORTIONMENT OF 75% WAS NOT IN COMPLIANCE**  
3 **WITH NRS 616C.490 AND NAC 616C.490.**

4 The Respondent's Answering Brief confirms that the Appeals Officer  
5 ignored the mandate of NAC 616C.490 that the rating doctor determine the  
6 pre-existing impairment under the **AMA Guides, 5<sup>th</sup> Edition** and then, under  
7 NAC 616C.490 and NRS 616C.490, subtract that impairment rating from the  
8 current rating. Starting at page 21 of the Respondent's Answering Brief, the  
9 Respondent confirms that the first rating doctor (Dr. Anderson), and the  
10 Respondent's paid expert, Dr. Betz, never determined the actual pre-existing  
11 impairment. All Dr. Betz stated was that at least 50% of the present  
12 impairment was due to the pre-existing condition. There is absolutely no  
13 evidence in the record that Dr. Anderson or Dr. Betz were "unable to  
14 determine an apportionment using the Guides as set forth in subsection 4."<sup>2</sup> It  
15 is a mandatory requirement for the rating doctor to determine what the  
16 impairment would have been immediately prior to the industrial accident. It  
17 is only when they cannot make that determination that they leave section 4 of  
18 NAC 616C.490 and consider apportionment under NAC 616C.490(5). You  
19 cannot jump that important step. We know that Dr. Betz confirmed that there  
20 would have been no ratable impairment for the pre-existing condition. Dr.  
21 Betz testified:

22 HERB SANTOS: Okay. Isn't it true that there is no medical evidence  
23 that minutes before the car accident, Ms. Kline had  
24 a ratable impairment under AMA Guides, Fifth  
25 Edition.

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26 <sup>2</sup> The Respondent actually bolds and underlines the language of the  
27 regulation which requires a finding that the rating physician is unable to  
28 determine an apportionment using the **AMA Guides** before the remainder of  
Section 5 is applicable. *Answering Brief, page 19.*

1 ...

2 DR. JOHN BETZ: That's correct. No evidence of a ratable  
3 impairment. She clearly had an impairment, but not  
4 a ratable one.

5 **AA 293.**

6 NRS 616C.110 states that the Division must adopt the **AMA Guides,**  
7 **5<sup>th</sup> Edition.** The rule further states that the **AMA Guides, 5<sup>th</sup> Edition** must  
8 be applied to all PPD examinations and that the regulations adopted by the  
9 Division must be consistent with the **AMA Guides, 5<sup>th</sup> Edition.** The  
10 Respondent points out the beginning instructions in the Guides as to  
11 apportionment. *Answering Brief, page 21.* The Respondent, however, fails  
12 to turn the page and note the clear explanation of apportionment on page 12  
13 which clarifies the "process" for the "framework" for apportionment for spine  
14 injuries. At page 12 of the **AMA Guides, 5<sup>th</sup> Edition** under the section titled,  
15 1.6b Apportionment Analysis:

16 For example, in apportioning a spine impairment rating in an individual  
17 with a history of a spine condition, one should calculate the current  
18 spine impairment. Then calculate the impairment from any pre-existing  
19 spine problem. The preexisting impairment rating is then subtracted  
from the present impairment rating to account for the effects of the  
former. This approach requires accurate and comparable data for both  
impairments. **AA 2196.**

20 It is clear from the record that Dr. Anderson did not follow the instructions on  
21 apportionment from the **AMA Guides, 5<sup>th</sup> Edition** or that he followed NRS  
22 616C.490 and NAC 616C.490(4) correctly. The Appeals Officer's reliance  
23 on Dr. Anderson's opinions, which are clearly inconsistent with the law,  
24 results in reversible error. Further, the Appeals Officer's refusal to  
25 acknowledge her prior Decision which found that the disc herniations were  
26 industrially caused, results in error of law under the doctrine of issue  
27 preclusion. Given Dr. Betz's opinion that if the disc herniations were  
28 industrially caused there would be no apportionment, as a matter of law, the

1 subject rating should not have resulted in any apportionment.

2 The Appeals Officer's acceptance of the 75% apportionment is an  
3 abuse of discretion given that the 75% is nothing more than mere speculation.

4 What was the methodology used by Dr. Anderson to arrive at the 75%?

5 There was none. The record is absent of any evidence that he calculated the  
6 impairment of the pre-existing condition pursuant to the **AMA Guides, 5<sup>th</sup>**  
7 **Edition**. The second rating completed by Dr. Jemspa clearly complied to the  
8 **AMA Guides, 5<sup>th</sup> Edition** and the rules, in effect then and in effect now, as to  
9 apportionment.

10 Since the Appeals Officer's Decision is based upon an apportionment  
11 which was not completed in compliance with the **AMA Guides, 5<sup>th</sup> Edition**,  
12 NRS 616C.490 and NAC 616C.490, the Decision should be reversed.

13 **IV. THE APPEALS OFFICER'S DECISION IS NOT SUPPORTED**  
14 **BY THE LAW OR SUBSTANTIAL EVIDENCE.**

15 The Respondent contends that the Appeals Officer not only followed  
16 the law, but that her Decision was supported by substantial evidence.

17 First, as to the law as it existed at the time of the Decision, there was a  
18 clear failure of the Appeals Officer to properly follow and apply the mandates  
19 of NRS 616C.490 and NAC 616C.490. The law requires the following  
20 methodology be used for apportionment:

21 Step 1. Since there was no prior rating for the cervical spine, Section 4  
22 of NAC 616C.490 must be reviewed. The percentage of impairment for the  
23 preexisting condition and the present industrial injury must be recalculated by  
24 using the Guides, as adopted by reference pursuant to NAC 616C.002.

25 Step 2. Once both rating impairments are calculated, you subtract the  
26 percentage of impairment of the pre-existing condition from the percentage of  
27 impairment form the industrial injury.

28 The Appeals Officer did not follow the law because the PPD report she

1 relies on [Dr. Anderson] did not address this first step. Dr. Anderson simply  
2 arbitrarily picked a number out of the air and divided that number as a  
3 percentage of what he thought was pre-existing. Nowhere in the rule is that  
4 calculation method allowed or suggested. Second, one only proceeds to  
5 Section 5 of NAC 616C.490 when two factors are met: precise information is  
6 not available and the rating physician is unable to determine an  
7 apportionment using the Guides as set forth in subsection 4. No where in Dr.  
8 Anderson's report does he state that he was unable to determine a rating  
9 under the **AMA Guides, 5<sup>th</sup> Edition**. It also appears that there is precise  
10 information of the pre-existing condition as both Dr. Anderson and Dr. Betz  
11 rely on the subsequent MRI to establish the pre-existing condition.

12 Finally, NRS 616C.490, as it existed at the time of the Decision,  
13 required the rating physician, "if there is a previous disability, as the loss of  
14 one eye, one hand, one foot, or any other previous permanent disability, the  
15 percentage of disability for a subsequent injury must be determined by  
16 computing the percentage of the entire disability and deducting therefrom the  
17 percentage of the previous disability as it existed at the time of the subsequent  
18 injury." NRS 616C.490(10). Note that the terms "disability" and "impairment  
19 of the whole person" are equivalent terms. NRS 616C.490(1). You have to  
20 calculate the impairment of both, period.

21 The Appeals Officer also supported her Decision on facts which were  
22 previously found by her to be unreliable, thus making her Decision arbitrary  
23 and capricious. The Appeals Officer relied on the opinions of Dr. Betz and  
24 Dr. Anderson that the Appellant cervical complaints after the industrial injury  
25 had resolved and then months later she exhibited new symptoms. Accepting  
26 this position was in complete disregard of the evidence and her prior findings  
27 in AO 56832-RKN. **AA 373-382**. The Appeals Officer previously found that

28 During the course of her treatment, the Claimant continued to complain

1 of neck pain but was released from Dr. Hall, notwithstanding her  
2 complaints. Dr., Hall did not order any diagnostic studies to determine  
3 the extent of her industrial injuries. The Claimant continued to  
4 experience neck pain and when it got to the point where the Claimant  
5 returned for treatment. When the Claimant was told that her claim was  
6 closed and could not be seen, she had no other alternative but to seek  
7 medical treatment on her own. She was seen by Dr. Hansen who  
8 evaluated her and opined that "there was a high probability within a  
9 medical degree of certainty that Ms. Kline's injuries are related to the  
10 rear end motor vehicle collision. *AA 379*.

11 It was already conclusively determined that the Appellant's industrial  
12 condition was not resolved and she had ongoing pain and symptoms. Dr.  
13 Anderson and Dr. Betz rejected those facts, generated their own facts to  
14 support their opinions on apportionment, and the Appeals Officer accepted  
15 the incorrect facts to support her Decision.

16 The Appeals Officer's reliance of Dr. Hall's opinion from his March  
17 16, 2016 note is puzzling given that she gave no weight to those opinions in  
18 her prior Decision. *AA 188*.

19 It should also be noted that the prior car accident referred to in the  
20 Appeals Officer's Decision and discussed numerous times by Dr. Betz was a  
21 work related car accident. *AA 466*. For reasons unclear, the Respondent did  
22 not officially open a claim for the first accident and when the second accident  
23 occurred, they then opened the current claim.

24 It is clear from the record that Dr. Anderson did not follow the law. It  
25 is clear from the record that Dr. Betz ignored the law in his record review. It  
26 is clear that the Appeals Officer also failed to follow the law, thus creating  
27 reversible error. In addition, the evidence the Appeals Officer relies on in  
28 supporting her Decision includes significant facts which she previously  
deemed unreliable and rejected. When you take those facts away from her  
Decision, there are no facts to support her Decision. The Respondent  
addresses this by contending that the prior decision does not preclude the  
Appeals Officer from taking "subsequent medical history and documentation

1 into consideration when reaching the Decision at issue here.” *Answering*  
2 *Brief, page 29.* The problem with that statement is that there is a legal rule  
3 called issue preclusion and second, there is no significant “subsequent  
4 medical history.” The opinions regarding the scope of the claim pre-date the  
5 first decision. The prior Decision was the result of all medical treatment  
6 through and shortly after her cervical surgery. There is no legal authority  
7 submitted by the Respondent which would allow the Appeals Officer to re-  
8 litigate those issues.

9 For these reasons, the Appellant respectfully submits that the Decision  
10 is riddled with error of law and the Decision is not supported by substantial  
11 evidence.

12 **V. THE RESPONDENT’S ATTEMPT TO REHABILITATE DR.**  
13 **BETZ’S TESTIMONY FAILS.**

14 The Respondent attempts to rehabilitate the testimony of Dr. Betz by  
15 providing faulty testimony. Dr. Betz refused to accept, as conclusively  
16 proven, that the discs were industrially caused. The Appeals Officer had  
17 already made that finding in her prior Decision. The Appellant had disc  
18 protrusions at C4-5, C5-6 and C6-7, along with some degenerative changes in  
19 her cervical spine. The Appeals Officer found that the degenerative changes  
20 were aggravated and the industrial injury and that the discs were caused by  
21 the industrial injury. *AA 380.* There is no question that Dr. Betz refused to  
22 concede that the discs were caused by the industrial accident, but when faced  
23 with the questions where he had to take that fact as true, he had no alternative  
24 but to concede that it would change his opinion on apportionment.

25 The Respondent then incorrectly states that the **AMA Guides, 5<sup>th</sup>**  
26 **Edition** does not require evidence of a pre-existing impairment. Again, the  
27 Respondent needs to turn the page on the apportionment instructions of the  
28 Guides. The example provided by the **AMA Guides, 5<sup>th</sup> Edition**, clearly



1 instructs the rating physician to determine the impairment under the Guides of  
2 the pre-existing condition and subtract it from the current rating.

3 Finally, as to Dr. Betz testimony recanted by the Respondent regarding  
4 the Appellant's prognosis for future surgery, the recommended types of  
5 surgery that she would need for various conditions, one question and his  
6 answer sums up the value of those opinions.

7 HERB SANTOS: How many spinal surgeries have you completed?

8 DR. JOHN BETZ: [laughs] None.

9 **AA 293**

10 It is clear from the record that Dr. Betz conceded that the Appellant had  
11 no ratable impairment in her cervical spine which predated the subject  
12 industrial injury. The Appeals Officer's Decision disregards this critical,  
13 necessary and mandatory fact which renders her decision flawed and results  
14 in reversible error.

15 **VI. THE APPEALS OFFICER'S REJECTION OF DR. JEMPSA'S**  
16 **PPD REPORT DEMONSTRATES AN ABUSE OF DISCRETION.**

17 The Respondent argues that the Appeals Officer properly disregarded  
18 Dr. Jempsa's PPD report. *Answering Brief, page 30.* Dr. Jempsa had the  
19 same records that Dr. Anderson and Dr. Betz reviewed for the Respondent.  
20 Dr. Jempsa did not review prior medical records of the cervical spine of the  
21 Appellant because there were none. Dr. Jemspa explained why there was no  
22 apportionment under NRS 616C.490. **AA 823** He determined that the whole  
23 person impairment for apportionment was 0%. **AA 823.**

24 The Appeals Officer's disregard of Dr. Jempsa's rating based on the  
25 fact that there were no prior records of a cervical condition and the  
26 Appellant's testimony that she had no problems with her neck prior to the  
27 industrial claim is clearly an abuse of discretion. The record was clear that  
28 there were no prior medical records of cervical treatment. Dr. Anderson did

1 not review any. Dr. Betz did not review any. The Appeals Officer's rejection  
2 of Dr. Jempsa, who followed the apportionment rules and regulations,  
3 demonstrates arbitrary and capricious conduct in disregard of the facts and  
4 the law. Couple her rejection of Dr. Jempsa, her failure to accept her prior  
5 conclusive findings regarding the scope of the claim, and her failure to  
6 properly apply the facts to the law, the finding of a 75% apportionment  
7 results in reversible error.

### 8 CONCLUSION

9 The law, in effect at the time of the ratings, was not followed. The  
10 rules mandated that the pre-existing condition be calculated and subtracted  
11 from the current rating. NRS 616C.490 mandates that process. NAC  
12 616C.490(4) mandates that process. The **AMA Guides, 5<sup>th</sup> Edition** mandates  
13 that process. It was not done. SB 289 was enacted to stop the manipulation  
14 of the regulation by certain rating doctors and insurance companies. SB 289  
15 now applies to this rating because the Appellant's claim has not been closed  
16 and since SB 289 clarifies, rather than substantively changes NRS 616C.490,  
17 the amendment has retroactive effect. Under SB 289, NRS 616C.490(2)  
18 governs the apportionment of the Appellant's PPD award. Further,  
19 confirming apportionment of 75% was a misapplication of the regulation and  
20 in violation of the statute, both as it existed in 2018 and as it exists now under  
21 SB 289. There was no prior rating for the cervical spine. There was no prior  
22 surgery of the cervical spine. There is no medical documentation or health  
23 care records of a preexisting whole person impairment for the Appellant's  
24 cervical spine. For these reasons, the percentage of present impairment  
25 cannot be reduced by any percentage for the pre-existing condition.

26 As stated in the Appellant's Opening Brief, under the prior language of  
27 NRS 616C.490 and NAC 616C.490, because there was no documentation of a  
28 prior cervical condition and a complete analysis demonstrating the scope and


1 nature of any impairment in her cervical spine existing prior to the  
2 Appellant's June 25, 2015 industrial injury as required by NAC 616C.490(6),  
3 no apportionment is permitted as a matter of law under NAC 616C.490(8).

4 The Petition for Judicial Review should have been granted, the matter  
5 reversed and remanded, and the Appellant awarded the 27% PPD found by  
6 Dr. Jempsa without apportionment.

7 WHEREFORE, the Petitioner respectfully asks that the Court  
8 **REVERSE** the District Court denial of the Appellant's Petition for Judicial  
9 Review, **REVERSE** the Appeals Officer's Decision and reinstate the Hearing  
10 Officer's Decision, instructing the Respondent to offer the Appellant the un-  
11 apportioned 27% PPD award pursuant to Dr. Jempsa.

12 RESPECTFULLY SUBMITTED this 1 day of April, 2022.

13 THE LAW FIRM OF HERB SANTOS, JR.  
14 225 South Arlington Avenue, Suite C  
15 Reno, Nevada 89501

16 By:   
17 HERB SANTOS, JR., ESQ.  
18 Attorney for Appellant  
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**ATTORNEY'S CERTIFICATION IN COMPLIANCE WITH RULE**  
**28.2 OF THE NEVADA RULES OF APPELLATE PROCEDURE**

Herb Santos, Jr., Attorney for Appellant, by signing below, hereby certifies in compliance with Rule 28.2 of the Nevada Rules of Appellate Procedure that:

1. I hereby certify that this reply brief complies with the formatting requirements of NRAP 32(a)(4), the typeface requirements of NRAP 32(a)(5) and the type style requirements of NRAP 32(a)(6) because this reply brief has been prepared in a proportionally spaced typeface using Microsoft Word 365 in Times New Roman size 14 font;

2. I further certify that this reply brief complies with the page- or type-volume limitations of NRAP 32(a)(7) because, excluding the parts of the brief exempted by NRAP 32(a)(7)(c), it is proportionately spaced, has a typeface of 14 points or more, and contains 6480 words;

3. Finally, I hereby certify that I have read this reply brief, and to the best of my knowledge, information, and belief, it is not frivolous or interposed for any improper purpose. I further certify that this reply brief complies with all applicable Nevada Rules of Appellate Procedure, in particular NRAP 28(e)(1), which requires every assertion in the reply brief regarding matters in the record to be supported by a reference to the page and volume number, if any, of the transcript or appendix where the matter relied on is to be found. I understand that I may be subject to sanctions in the event that the accompanying reply brief is not in conformity with the requirements

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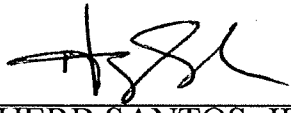
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1 of the Nevada Rules of Appellate Procedure.

2 DATED this 1 day of April, 2022.

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4 225 South Arlington Avenue, Suite C  
5 Reno, Nevada 89501

6 By:   
7 HERB SANTOS, JR., ESQ.  
8 Attorney for Appellant

AFFIRMATION

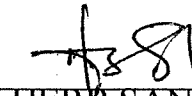
Pursuant to NRS 239B.030

The undersigned does hereby certify that the preceding document,  
*APPELLANT'S REPLY BRIEF*, filed in Supreme Court case number  
82608, does not contain the social security number of any person.

DATED this 1 day of April, 2022.

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By



HERB SANTOS, JR., Esq.  
Attorney for Appellant

## CERTIFICATE OF SERVICE

I HEREBY CERTIFY that on April 1, 2022, I filed the foregoing Appellant's Reply Brief through the Supreme Court of Nevada's electronic filing system along with the Appellant's Appendix. Electronic service of the foregoing shall be made in accordance with the Master Service List as follows:

and that on said date a copy of the same was deposited in the United States  
Mail with first class postage fully repaid addressed to the following:

LISA WILTSHIRE ALSTEAD, ESQ.  
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DATED this 1 day of April, 2022.