Case	No.	

## In the Supreme Court of Nevada

JACUZZI, INC. doing business as JACUZZI LUXURY BATH,

Petitioner,

vs.

THE EIGHTH JUDICIAL DISTRICT COURT of the State of Nevada, in and for the County of Clark; and THE HONORABLE CRYSTAL ELLER, District Judge,

Respondents,

and

ROBERT ANSARA, as special administrator of the ESTATE OF SHERRY LYNN CUNNISON, deceased; ROBERT ANSARA, as special administrator of the ESTATE OF MICHAEL SMITH, deceased heir to the ESTATE OF SHERRY LYNN CUNNISON, deceased; and DEBORAH TAMANTINI, individually and heir to the Estate of SHERRY LYNN CUNNISON, deceased,

Real Parties in Interest.

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86	Plaintiffs' Reply in Support of Plaintiffs' Motion to Reconsider the Court's Order Granting in Part, and Denying in Part, Defendant Jacuzzi's Motion to Reconsider the Court's Order Denying Defendant's Motions in Limine Nos. 1, 4, 13, and 21 and Opposition to Jacuzzi's Countermotion to Clarify Issues that the Jury Must Determine, Applicable Burdens of Proof, and Phases of Trial and FirstStreet for Boomers and Beyond, Inc. and AITHR Dealer, Inc.'s Joinder Thereto	06/01/21	32	7803–7858
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17	Plaintiffs' Reply in Support of Their Motion for Reconsideration Re: Plaintiffs' Renewed Motion to Strike Defendant Jacuzzi, Inc.'s Answer and Motion for Clarification Regarding the Scope of the Forensic Computer Search	06/14/19	8	1779–1790
67	Plaintiffs' Reply to: (1) Defendant Jacuzzi, Inc. dba Jacuzzi Luxury Bath's Brief Responding to Plaintiffs' Request for Inflammatory, Irrelevant, Unsubstantiated, or Otherwise Inappropriate Jury Instructions; and (2) Defendant FirstStreet For Boomers & Beyond, Inc., AITHR Dealer, Inc., and Hale Benton's Objections to Plaintiffs' Demand for Certain Jury Instructions and Rulings on Motions in Limine Based on Court Striking Jacuzzi's	11/10/20	28	6906–6923

	Answer Re: Liability			
63	Plaintiffs' Response to Defendant Jacuzzi Inc. d/b/a Jacuzzi Luxury Bath's Objections to Plaintiff's [sic] Proposed "Order Striking Defendant Jacuzzi Inc., d/b/a Jacuzzi Luxury Bath's Answer as to Liability Only" Submitted October 9, 2020	10/20/20	27	6713–6750
56	Plaintiffs' Response to Defendant Jacuzzi's Notice of Waiver of Phase 2 Hearing and Request to Have Phase 2 of Evidentiary Hearing Vacated	09/21/20	27	6562–6572
25	Plaintiffs' Supplement to Motion to Expand Scope of Evidentiary Hearing	08/20/19	9	2242–2244
30	Recorder's Transcript of Evidentiary Hearing – Day 1	09/16/19	17	4011–4193
58	Recorder's Transcript of Evidentiary Hearing – Day 1	09/22/20	27	6574–6635
31	Recorder's Transcript of Evidentiary Hearing – Day 2	09/17/19	17 18	4194–4250 4251–4436
32	Recorder's Transcript of Evidentiary Hearing – Day 3	09/18/19	18 19	4437–4500 4501–4584
36	Recorder's Transcript of Evidentiary Hearing – Day 4	10/01/19	19	4596–4736
21	Recorder's Transcript of Hearing Pursuant to Defendant Jacuzzi's Request Filed 6-13-19, Defendant Jacuzzi, Inc. d/b/a Jacuzzi Luxury Bath's Request for Status Check; Plaintiffs' Motion for Reconsideration Re: Plaintiffs' Renewed Motion to Strike Defendant Jacuzzi, Inc.'s Answer and Motion for Clarification Regarding the Scope of the Forensic Computer Search	07/01/19	8	1887–1973
52	Recorder's Transcript of Pending Motions	06/29/20	27	6509–6549

61	Recorder's Transcript of Pending Motions	10/05/20	27	6639–6671
94	Recorder's Transcript of Pending Motions	07/14/21	32 33	7893–8000 8001–8019
90	Reply in Support of "Countermotion to Clarify Issues that the Jury Must Determine, Applicable Burdens of Proof, and Phases of Trial"	06/30/21	32	7862–7888
50	Reply to Plaintiffs' (1) response to Jacuzzi's Objections to Proposed Order, and (2) Opposition to Jacuzzi's Motion to Clarify the Parameters of Any Waiver of Attorney-Client Privilege	06/24/20	26 27	6495–6500 6501–6506
3	Second Amended Complaint	05/09/16	1	24–33
4	Third Amended Complaint	01/31/17	1	34–49
10	Transcript of All Pending Motions	02/04/19	5 6	1214–1250 1251–1315
20	Transcript of Proceedings – Defendant Jacuzzi, Inc.'s Request for Status Check; Plaintiffs' Motion for Reconsideration Regarding Plaintiffs' Renewed Motion to Strike Defendant Jacuzzi, Inc.'s Answer and Motion for Clarification Regarding the Scope of the Forensic Computer Search	07/01/19	8	1794–1886
74	Transcript of Proceedings: Jury Instructions	12/21/20	29	7119–7171
68	Transcript of Proceedings: Motion to Strike	11/19/20	28 29	6924–7000 7001–7010
71	Transcript of Proceedings: Motions in Limine: Jacuzzi's Nos. 1, 4, 13, 16, and 21/First Street's No. 4; Jury Instructions	12/07/20	29	7050–7115

## **CERTIFICATE OF SERVICE**

I certify that on October 5, 2021, I submitted the foregoing "Petitioner's Appendix" for filing via the Court's eFlex electronic filing system. Electronic notification will be sent to the following:

Benjamin P. Cloward RICHARD HARRIS LAW FIRM 801 South Fourth Street Las Vegas, Nevada 89101

Attorneys for Real Parties in Interest

I further certify that I served a copy of this document by mailing a true and correct copy thereof, postage prepaid, at Las Vegas, Nevada, addressed as follows:

The Honorable Crystal Eller DISTRICT COURT JUDGE – DEPT. 19 200 Lewis Avenue Las Vegas, Nevada 89155

Respondent

/s/ Jessie M. Helm
An Employee of Lewis Roca Rothgerber Christie LLP

Buoyancy is an upward force exerted by a liquid, gas or other fluid, that opposes the weight of an immersed object

- displaced there is less pressure on the tissues preparing muscles and joints for When the body or an extremity is buoyed by a force equal to the water massage.
- •The flow of blood both to and from the layer of skin, muscles, tendons and ligaments is increased.
- This increase blood flow increases the amount of nutrients and oxygen brought to the cells of the body.
- The cells become well feed and are better able to rebuild themselves and the associated tissue.



# Suoyancy Provided by a Jacuzzi Luxury Bath

What to look for:

 Deep bathing wells (allows more of the body to be submersed and obtain the benefits provided by Buoyancy).  Bath overflow should be located high on tub (determines column height (depth) of water) .

Jacuzzi Luxury Bath whirlpool baths provides this Buoyancy:

 Jacuzzi Luxury Bath mixes water and air through it's patented jet system. This system utilizes an Venturi air induction system to mix the air and water (50/50 ratio) and provides an optimized mixture of air and water to the bathing area.

•Jacuzzi Luxury Bath also provides "High Volume/Low Pressure" water mixed with thousands of bubbles, therefore Buoyancy is maximized.



## Optimal Massage

Massage is the manipulating of superficial and deeper layers of muscle and connective tissue using various techniques, to enhance function, aid in the healing process, and promote relaxation and well-being. •It is the kneading of tissue and muscle to promote blood flow to and from the cells and allow the cells to rapidly replenish the oxygen and nutrients needed. •The cells become well feed and are better able to rebuild themselves and the associated tissue.

<del>9</del>2875301



# ptimal Massage Provided by Jacuzzi Luxury Bath

Jacuzzi Luxury Bath utilizes a hybrid system of patented hydrotherapy jets and patented air induction methods to achieve "Optimal Massage"

Hydrotherapy jets:

- Jets are designed to provide maximum water flow.
- . "High Volume/Low Pressure" provides for a gentle massage. High pressures can become irritating and painful.
- •Jets are designed to take advantage of the vortex created as water flows through a pipe.
- ·This the spiraling of water as it flows through the pipes. This is a natural effect of fluids (think of the water going down a bathtub drain).
- ·This spiraling effect is very advantageous for "Optimal Massage" as the water rolls over the skin and tissue instead of striking the skin harshly and bouncing back.
- Jacuzzi Luxury Bath utilizes this vortex and does not obstruct this natural effect. (put you finger in the center of the vortex of the water going down a bathtub drain – the vortex is stopped)
- •Jets are designed to utilize the "Venturi effect" to silently induce air into the water.
- The Venturi effect is the reduction in fluid pressure that results when a fluid flows through a constricted section of pipe.
- •Jacuzzi Luxury Bath constricts the flow of water in the jet body and creates a reduction of pressure. An air chamber is encased around this low pressure area. This low pressure area draws air from the air chamber and the water is inducted into the spiraling water.

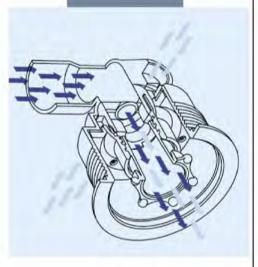
JACUZZI006546

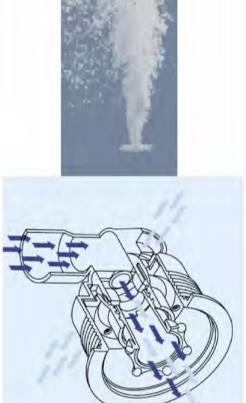


# Optimal Massage provided by Jacuzzi Luxury Bath

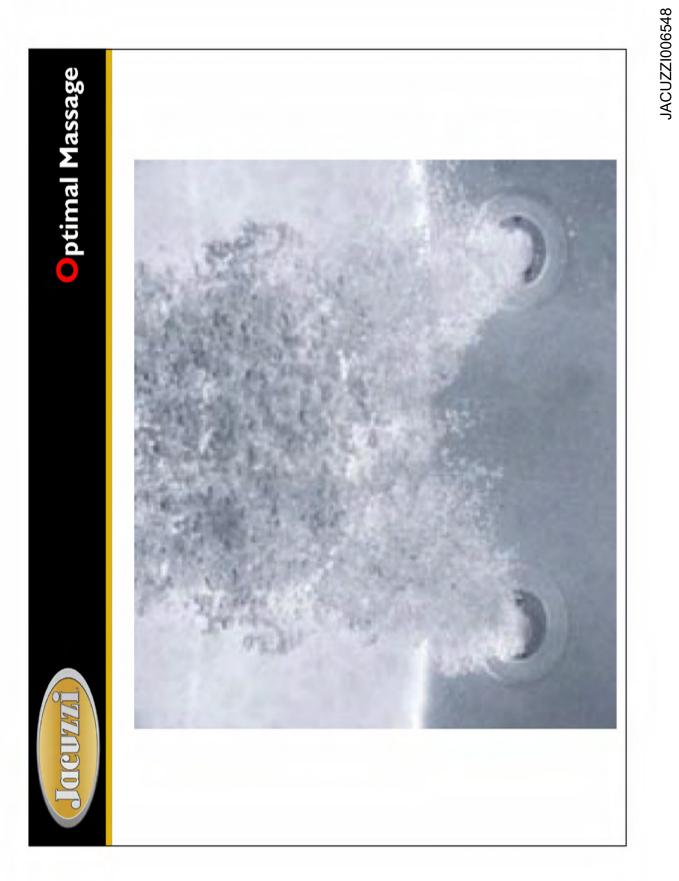
By combining the principals of "High Volume/Low Pressure", the vortex of the water and the Venturi effect Jacuzzi Luxury Bath can achieve "Optimal Massage". ·When air is inducted impact the skin and burst into many more smaller rolling and spiraling bubbles happen many times in a short period of time. The principal of low pressure allows the impact of the that also rolls across the skin. The results is a very comfortable massage of the tissue with varying intensity from initial impact to dissipation of the bubbles. The principal of High Volume allows to water to air mixture to be gentle, soothing and relaxing.

(as the water is spiraling). When the water/air mixture makes contact with the skin it rolls across the ·With the venturi effect, compressed bubbles of air are created. These bubbles are inducted into the spiraling (vortex) water. As these bubbles exit the jet nozzle they are expanding, spiraling and rolling





JACUZZI006547



However, Jacuzzi Luxury Bath did not stop there. All JLB products are designed with the safety Jacuzzi Luxury Bath has developed and perfected the ultimate hydrotherapy whirlpool bath. of the user being our number one concern.

- •All JLB products are designed to meet all industry safety standards such as:
- •NEC National Electric Code
- ETL Electrical Testing Laboratory
- •IAPMO International Association of Plumbing and Mechanical Officials
- •The entire whirlpool bath is "listed" not simply the components but the complete bath

Warning: Because the entire bath is listed, no modifications can be made to a JLB product.

APER75505

## Jacuari

## Safety

## Additional Safety features:

- Safety Suction \*\*Never operate unit with damaged or missing safety suction cover.
- Suction covers are designed (shape of cover) to prevent total blockage (body entrapment).
- Suction covers are designed to prevent hair entanglement (hair entrapment).
- . Suction relief valves. Vacuum relief is designed to cause cavitations of the pump by introducing air into the suction of the pump. This causes the pump to lose prime and stop pumping water, thereby allowing any object obstructing the suction cover to be easily removed.
- Total drain down of bathing water when tub is drained.
- •All jets, air lines, plumbing lines and pump drains the bathing water and sends it to the bath drain. This prevents water from being left in the system between usage.
- Excess water left behind is a breading ground for algae, bacteria, mold and mildew.
- Purging and cleaning of whirlpool bath.

## Electrica

- Double insulated electrical components.
- •Requires GFCI
- No direct user accessible electrical components
- Air actuators
- Touch pads



## Ultimate Hydrotherapy

"Optimal Massage" in combination with maximized heat transfer and buoyancy. water. They can even add air to the water. However, only Jacuzzi Luxury Bath Anyone can have a tub of hot water. Anyone can add a pump to move the has perfected the entire system and developed a jet system to achieve Jacuzzi Luxury Bath has provided this system while providing:

- Safety
- Style
- Durability
- Ease of care
- Reliability
- Bathing comfort

The Ultimate Hydrotherapy System

PER75907



## **Additional Features**

- In line heater- To help maintain comfortable water temperatures (as established when water is added to bath).
- •Air blowers To enhance buoyancy and provide soothing air bubbles around the body.
- Aromatherapy Enhances the sense of smell
- •Chromatherapy Enhances the sense of sight (light)
- •Color has the power to affect how we feel physically and emotionally
- •

Whisper Technology – Reduces noise and vibration

- Advanced Control
- Adjustable Jets
- Water volume
- Air volume
- Direction of air/water flow
- Textured non-skid floors
- •High gloss acrylic surface durability, warmth and ease of cleaning

APER 7508



# Backed by Jacuzzi Luxury Bath

Jacuzzi Luxury Bath has developed and refined the bathing experience and has been the leader in the industry for over 50 years.

Jacuzzi Luxury Bath supports it's products with:

- The best warranty in the industry "Limited Lifetime"
- •Complete installation, use and care manuals provided with the unit and "on-
- •Toll free "customer care center" 800-288-4002
- Nationwide network of repair centers for in home repair
- Nationwide network of "Master Parts Distributors"

APER76309

From: Martinez, Audrey </O=JACUZZI ORGANIZATION/OU=EXCHANGE ADMINISTRATIVE

GROUP (FYDIBOHF23SPDLT)/CN=RECIPIENTS/CN=AUDREY MARTINEZ66B76F91>

To: 'Miguel Villegas'
Sent: 5/23/2013 3:25:57 PM
Subject: RE: UL Listing
Attachments: ULListing2013.pdf

I sent to Melissa but forgot to copy you!

## **Audrey Martinez**

Marketing Manager- Aging In Place Bathing



www.jacuzzi.com 13925 City Center Drive, Suite 200 / Chino Hills, CA 91709 909.247.2582 (o) 909.762.3203 (c)

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From: Miguel Villegas [mailto:miguelvillegas@hausnerconstruction.com]

Sent: Wednesday, May 22, 2013 11:58 AM

To: Martinez, Audrey

Cc: melissa@hausnerconstruction.com

Subject: UL Listing

Hello Audrey—

Could you possibly forward both the current UL Listing along with the data sheet that speaks to the slip resistant floor on the walk in tub?

I have another city requesting the current UL listing prior to releasing the permit and a customer that is asking to see proof of the floor being slip resistant. If you could email these over it would be greatly appreciated =]

Thank You,





## LISTING REPORT INTERTEK TESTING SERVICES NA INC.

## 25791 Commercentre Dr

## Lake Forest, CA 92630

Project No. 3076105 3109660-108 2007036-108	G10126190 *G101138846	Issued: 07/15/05 Revised: 04/23/2013 Page 1 of 26
3113337-108		- 40
3120156-108		
2008063-108		
3156749-108		
3168474-108		
3168389-108		
3175654-108		
3184407-108		
3189161-108		
3191530-108		
3192704-108		
3196514-108		
G100163952-10	08	
G100288005-10	)8	
G100410763-10	)8	
G100538332-10	8	
G100949082		

NOTE TO FUS Group: This report replaces Intertek Report 3076105-001 and incorporates all previous revisions.

REPORT NO. 3076105LAX-001
INSPECTION, TESTS AND EVALUATION
OF A
HYDROMASSAGE BATHTUBS, COMBINATION BATHS
RENDERED TO
JACUZZI LUXURY BATH
CHINO, CA

GENERAL: This Report gives the results of the inspection, tests and evaluation of Hydromassage Bathtubs, Combination Baths for compliance with applicable requirements of the Standard for Safety for Hydromassage Bathtubs, (UL 1795 4<sup>th</sup> Ed. 08/05/09). This investigation was authorized by Mr. Ernesto Vasquez, Purchase Order No. T2327, dated 04/18/05. The investigation was begun on 05/03/05 and completed on 05/04/05. This project was based on testing by UL, File No. E21903. This listing report has been transferred to Laguna Niguel, CA facility. Sample of Finestra series was provided by the client on 03/26/07 and evaluated at client's Chino Facility. A new investigation was carried out and a sample in good condition of a model finestra model NM40 was evaluated and tested from 05/23/11 to 05/26/11 at client's Chino facility. First Street models were added on 01/14/2013 after evaluation to the Standard.

## Standard for Safety Hydromassage Bathtubs, (UL 1795, Issue: 2009/08/05 Ed: 4 Rev: 2012/01/13)

Applicant:	Jacuzzi Luxury Bath	<u>Manufacturer:</u>	Jacuzzi Luxury Bath
	14525 Monte Vista Ave.		512 Highland Dr.

Chino, CA 91710 USA Valdosta, GA 31603 USA

\*Contact: Vincent Cabrera Contact: Dennis Parry
Phone: 909-247-2158 Phone: 229-671-4850
Fax: 909-643-2829 Fax: 229-671-7979

\*Email: Vincent.Cabrera@jacuzzi.com Email: N/A

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SD 16.3.10b (8/23/04)

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JACUZZI006555

REV JACUZZI006655

## **Intertek Testing Services NA Inc.**

Report No. 3076105LAX-001 Page 2 Issued: 07/15/05 Jacuzzi Luxury Bath Revised: 04/23/2013

Report Composition:	Numbering
Cover	1
*Revisions	2, 2A, 2B, 2C, 2D, 2E
Main Report	3, 4, 4A - 4G, 5, 5B, 6 - 22, 18A, 22A, 22B, 22C, 22D, 22E,
	22F, 22G, 22H, 22I
Illustrations	23 – 24, 24A-G
Components Requiring Yearly Testing	25 – 26
*Total Number of Pages	62

REVISION SUMMARY - The following changes have been made to this Report:

<u>Date/Project #</u> 10/14/05 3085325	<u>Project Handler</u> S. Holbert II	Page Cover 3, 4	<u>Item</u>	Description of Change Added revision date and note to FUS. Added model Espree 6036.
		5		Added test performance No. 2.
		6		Updated signatures.
		10	12 <b>c</b> )	Added additional required marking.
		22		Corrected typo.
		22A		Added new photo page.
		22B		Added new component description page.
		24A		Added new illustration page.
11/10/05	S. Holbert II	Cover		Updated revision date.
3086552		5		Added Test Performance No. 3.
		6		Re-issued.
		22B	3	Added alternate blower model M3-300-750-120/60-N+JB01A.
		22B	4	Added alternate check valve model Mani-SD.
12/20/05	S.Holbert II	Cover		Changed date
3088167		6		Updated signatures
		20	3	Added alternate ABS Harborlac material for suction cover
				fitting for model 6651.
		22	6	Added alternate ABS Harborlac material for suction cover
				fitting for model 6651.
		22B	6	Added alternate ABS Harborlac material for suction cover fitting for model 6651.
01/10/06 3085326	S. Holbert II	Cover		Updated revision date and updated total number of pages from 26 to 35.
3003320		3, 4		Added Affinity Models, BE79, BE80, and R360.
		5, ¬		Added performance page.
		6		Updated revision date.
		9	i	Added required marking.
		22C-22G	•	Added photo and component description pages for Affinity
				model.
		26		Added Suction Fitting to table.

SD 16.3.10b (8/23/04)

New: 02/22/06

Revised: 02/27/07

003765

## **Intertek Testing Services NA Inc.**

Report No. 3076105LAX-001 Jacuzzi Luxury Bath

Page 2A

<u>Date/Project #</u> 02/22/06	Project Handler L. Daniel	Page Cover 2 2A 3, 4, 4A 4A 5A 6 18 20 20	6 4 8	Description of Change Updated revision date Add revision page 2A and update report numbering Added new revision page 2A Added new Models; BK 10, BK 20, BK 30, DT 10, DY 45, DY 75, DT 20, DT 30, DT 50, DY 90, DZ 05, DZ 20, DZ 35, DX 50, DX 60, DX 70, FE 05, FD 65, FD 85, FM 25, FL 85, FL 05, FG 45, FG 05, FG 25, DT 00, DT 40, and DY 60 Added new page because overflow of table from page 4 Added Test Performance No. 5 Updated signatures Added alternate blower – IES Model 12510120F3JV Added alternate controller – IES Model IBS 4-240 Added alternate motors – Emerson Model T55CXCJF-1341 and Emerson Model T55CXCJD-1338
02/24/06	L. Daniel	Cover 6 10 18	3	Updated revision date Update signatures Added new marking "NOT SUITABLE FOR FIELD-INSTALLED HEATER" Added new controller, Gecko Inc., Model DTHHD2
04/05/06 3095501	S. Holbert II	Cover, 2 3, 4A 6 22H 22I		Updated revision date and total number of pages from 35 to 37.  Added Mito 6 Model DZ95.  Updated signatures.  Added Photo Nos. 9 & 10.  Added component description page for Mito 6 Model DZ95.
2/9/2007 3109660	G. Singh	1, 2A,5, 5A, 6, 20, 22F,	Marked as "*"	Added alternate heaters, Manufactured by Global Power, Model GPH001, Model GPH002 & GPH003.  J. Sharma
02-27-07 / 2007036	C. Thakur			Changed 420 North Dorothy Drive, Richardson, TX 75081 to 27611 La Paz Road, Suite C, Laguna Niguel, CA 92677. Changed report no. from 3076105DAL-001 to 3076105LAX-001 on all pages. Changed applicant contact name from Mr. Ernesto to Ms. Brenda Madonna. Changed contact name at manufacturing location from Mr. Richard Gonzalez to Francisco Lopez. Changed applicant address from 14801 Quorum Drive, Suite 550, Dallas, TX 75254 to 14880 Monte Vista Ave., Chino, CA 91710, USA. Changed applicant phone & fax no. from 972-232-3224 & 972-232-3190 to 909-548-7732 & 909-548-7739 respectively. This is an administrative change only.

SD 16.3.10b (8/23/04)

JACUZZI006557

## Intertek Testing Services NA Inc. Report No. 3076105LAX-001 Page 2B New: 02/27/07 Jacuzzi Luxury Bath Revised: 10/29/09 Project Handler Description of Change Page Item Date Reviewer Project = 03/07/07 Marked Changed contact person, ph and Fx # 3113337-108 2BAdded revision page Woodcock 20, 22B, 22G, 22I, Marked Added ozone generator 24B, 24C Added illustrations 03/29/07 1, 2, 2B, 3, 4A, Marked Revised report add series Finestra series, Added 3120156-108 17, 18, 20, 22B. alternate blower motor and Added alternate 22G, 22I ozone generator J Cheng Added: 18A, 24D-24G 06/03/08 Changed model # ESPREE 6036 to ESPREE Marked 1.2B.3 2008063-108 DS75 on page 3. B. Parikh 07/03/08 1, 2B, 20 Marked Added alternate component under item 4 and 6. 3156749-108 with R Mehta 12/05/08 1. 2, 2E 5, 6. Updated to UL 1795, 3rd Ed. Dated March 30, Marked 3168474-108 1999. Rev September 22, 2006 Thakur 12/31/08 Cover Marked Updated the Applicant's information. 3168389 Changed the manufacturer Jacuzzi Whirlpool C. Thakur Bath to Jacuzzi Luxury Bath and updated its information. Deleted Manufacturer Bathcraft Inc. L.Lam 18 Added the alternate cETLus recognized Marked Hydromassage bathtub controller models DH3101, DL3201, DL3001, and DL3002 manufactured by Global Power International Group LTD, under item 3 of page 18. Marked Added the alternate cETLus recognized 18A Blower, Model BM2000 manufactured by Global Power International Group LTD., under item 6 of page 18A. 03/25/09 20 Marked Added the alternate motor under item 8 of page 3175654 20. C. Thakur 2, 20, 22B, 24B, 06/30/09 Marked Page 2 - Changed total number of page 3184407 **24BB** Added alternate recognized ozone generators. models GW87000, GW97000, and GX32000 L. Lam under item 9, page 20, and under item 10, page C. Thakur 22B. Page 24B - Added new picture of model GW8700. Added new page 24BB for pictures of model GW97000 & GX32000 1. 18A, 25 10/12/09 Marked Added alternate Blower manufactured by B9945 Global Power on Page 18A. Changed Intertek's 3189161-108 B. Parikh C. Thakur address. Changed CEC address on Page 25. 10/13/09 1, 2B, 3, 4A Marked Added Model GX70 3191530 M.Zureigat C. Thakur 10/29/09 1. 2, 2B, 22B, 22I, Marked Corrected Manufacturer's address from 517 to -that Added new page 512. Added alternate motors manufactured by 3192704-108 C. Thakur R.Karki 5B Emerson model no. K41GWAAP-1013. K41GWAAB-1001, K41GWAAA-1000

SD 16.3.10b (8/23/04)

Report No. 3076105LAX-001 Jacuzzi Luxury Bath

Issued: 12/07/09 Revised: 10/21/11

Jacuzzi Luxuiy	Dati				Revised: 10/21/11
Date Project #	Project Handler	Reviewer	Page	<u>Item</u>	Description of Change
12/07/2009 3196514-108	T. Shah	C. Thakur	1, 2, 2C, 4B, 4C, 4D, 4E & 4F	Marked	PAGE 2 – In report composition section, page 2C added in revisions, page 4B-4F added in main report and total number of pages changed from "49" to "55".  New PAGE 2C added.  PAGE 3 – In product covered section, new models (similar in construction and electrical ratings but aesthetically different) are added.  PAGE 4B – 4F added.
07/24/10	RJ meste	thokeon.	1, 2C,	Marked	Added alternate suction Fitting Model:
G100163952- 108	R Mehta	C Thakur	5B, 20, 22, 22B, 22E, 22I	***	25218-0XX on pages 20, 22, 22B, 22E, 22I. Also added the test summary No.8 under page 5B. Updated Applicant's contact information.
12/27/10 G100288005- 108	Y. L. L. Lam	C. Thakur	1, 2, 2C, 3, 3A, 3B, 4E, 4F	Marked	Page 2: Updated the total number of page Page 3: Added the alternate model name Acero and Mio, and alternate models KM50, KU50, KV50 and KW50 Page 3A & B: Added new pages for model designation system Page 4E: Replaced new Table to include
					models KM50, KU50, KV50 and KW50 Page 4F: Replaced new Table for alternate model name Acero and Mio
05/26/11 G100410763- 108	B Parikh	R. Mehta	1, 2C, 3, 4F, 5B, 6, 18, 18A, 20.	Marked *	Updated standard UL 1795 to 4 <sup>th</sup> edition, Issue: 2009/08/05 Rev: 2010/03/23. Added new Finestra model NM38, NM39, NM40, NM48, NM49, NM50, NN18, NN19, NN20, NN28, NN29. NN30 and model similarities on page 3 and 4F. Added new test performance on
10/21/11	Anier	RJ mehbe	1, 2C, 3, 3A, 4F	Marked *	page 5B. Added new conclusion on page 6. Added controller Manufactured by CG Air Systems Inc, for Finestra models NN & NM series on page 18. Added alternate blower, manufactured by Global Power, model BM2002 and Air supply of future Inc 1-251012OF6J on page 18A and suction fitting Model: 25216 on page 20. 1: Updated the report revision date, 2C: Updated revision summary
G100538332- 108	A.Joshi	R. Mehta	J., 40		3: Added two new product families: First Street: FIS & FIT 3A: Added new product family of walk-
					in: F1S and F1T.  4F: Added two new product family of FIRST STREET 5230 WALK-IN with product code F1S 5230 XXX XXX X and FIRST STREET 5230 3-T WALK-IN with product code F1T 5230 XXX XXX X. New product family has electrical ratings and physical dimension similar to existing models covered in this report and the
					components are recognized, so no testing was deemed necessary.  SD 16.3.10b.(8/23/04)

SD 16.3.10b (8/23/04)

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Report No. 307 Jacuzzi Luxury			ntertek Test Page 2D	ing service	lssued: 12/07/ Revised: 01/14/201
Date	Project Handler	Reviewer	Page	Item	Description of Change
Project # 11/01/12 G100949082	EliaNeS	RJ mehts Rahul Mehta		Marked *	Nidec Motor Corp Motors was formally Emerson. Emerson was bought out by Nidec Motor Corps. Part numbers were revised and added as alternate motors. Motors listed unde Emerson and Nidec are identical models. Only the name and numbers have changed.
	Eliana Velazquez		I.		Page 1: Updated Standard to most recent edition/ revision date from standard UL 1795 to 4 <sup>th</sup> edition, Issue: 2009/08/05 Rev: 2010/03/23 to standard UL 1795 to 4 <sup>th</sup> edition Issue: 2009/08/05 Rev: 2012/01/13.  Page 1: Updated contact name from Garo Paroonagian to Ray Torres. Updated telephone contact number from 909-643-2810 to 909-247-2158  Updated contact email from garo.paroonagian@jacuzzi.com to
			2		ray.torres@jacuzzi.com Updated Page numbering to include new
			5B,		pages Page 5B: added test summary No 10 for standard update
			6.		Page 6: Added Conclusion No. 3 for standard update
			20,		Page 20, No 8: Added alternative motors Nidee Motor Corp Part No (s): C055KNP5044PA3H, S055NFE7055PA3K,
			22B,		C055JTG2006PA3H Page 22B, No.9: Added alternative motors Nidec Motor Corp Part No (s): K041AAA1000PA3H, K041AAB1001PA3H
			221,		K041AAP1013PA3H Page 221, No10: Added alternative motors Nidee Motor Corp Part No (s): K041AAA1000PA3H, K041AAB1001PA3H
			2D, 22J		K041AAP1013PA3H Added page 2D, 22J
01/14/2013	SOM		i	Gen.	Added Revision Information
G101026190L AX	D. Goldstein	R.J. mehta	2 2D 3	Page# Rev. Models	Updated Page Numbering Added Revision Details. Added new models FIRST STREET 522 WALK-IN models F1S 5229 CRX 1CH, F1 5229 CLX 1CH, 5229 3-T WALK-IN mode
			3Λ	Sim.	F1T 5229 CRX 1CH, F1T 5229 CLX 1CH Added similarities between 5229 First Street models and existing, 5230 First Street models
			4G	AII	Added new page. Added new models FIRST STREET 5229 WALK-IN models F1S 5229 CRX 1CH, F1S 5229 CLX 1CH, 5229 3-T WALK-IN models F1T 5229 CRX 1CH, F17 5229 CLX 1CH
			25	Addr.	Updated CEC Address TO "Intertek Testing Services NA Inc. 45000 Helm Street, Suite 150 Plymouth Twp MI 48170 USA" FROM " 13200 Levan Road Livonia, MI 48150 USA"

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		Intertek T	esting Serv	ices NA Ir	c.
Report No. 3076 Jacuzzi Luxury B			Page 2E		Added 04/23/2013
04/23/2013	Andi	RJ mehte	, T	*	Changed applicant contact from Ray Torres to Vincent Cabrera and email address for applicant changed from ray.torres@jacuzzi.com to Vincent.Cabrera@jacuzzi.com
a in Lagaret	A. Bali	R. Mehta	2 2E	Page#	Added page 2E to revision and updated total number of pages from 60 to 62 Added page 2E for revision.
G101138846L AX			5B 18	*	Added test performance#11 on Page 5B Added alternate pneumatic control switch to item 3 controller
			18A	1.4	Added, alternate blower to item 6 blower
			20	*	Added alternate heater item 2 page 20 Added alternate motor to item8 page 20 Added alternate ozone generator item9 page20 Added page 20A
			20A	*	Added new component item10 bath light Added junction box to item 11 to page 20A Added receptacles inside it to item 11 to page 20A

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#### Page 3

Issued: 07/15/05 Revised: 1/14/13

#### **PRODUCT DESCRIPTION**

#### PRODUCT COVERED

Hydromassage Bathtubs, Combination Baths

- Acero / Alesio Models HQ30, HW55, HW60, HW65, HW70, HW75, HW80, HW85, HQ70, HX55, HX60, HX65, HX70, HX75, HX80 & HX85
- Allusion Models: BK10, BK20, BK30, BT60, BT70, BT80, JA55, JA65, JA70, JA75, JA80, JA85, JB55, JB65, JB70, JB75, JB80, JB85, JC55, JC65, JC70, JC75, JC80 & JC85
- Affinity Models: BE79, BE80, and R360
- Bellavista Models: DT10, DY45, DY75, DT20, JD55, JD60, JD65, JD70, JD75, JD80, JD85, JG55, JG60, JG65, JG70, JG75, JG80, JG85, JH55, JH60, JH65, JH70, JH75, JH80, JH85, JL55, JL60, JL65, JL70, JL75, JL80 & JL85
- Ciprea Models: DT30
- Cortina Models: DT50
- Duetta Models: DY90, DZ05, DZ20, DZ35, JQ50, JQ55, JQ60, JQ65, JQ70, JQ75, JQ80, JQ85, JR50, JR55, JR60, JR65, JR70, JR75, JR80, JR85, JS50, JS55, JS60, JS65, JS70, JS75, JS80, JS85, JT50, JT55, JT60, JT65, JT70, JT75, IT80 & IT85
- Elara Models: DX50, DX60, DX70, JV50, JV55, JV60, JV65, JV70, JV75, JV80, JV85, JX50, JX55, JX60, JX65, JX70, JX75, JX80, JX85, JY50, JY55, JY60, JY65, JY70, JY75, JY80 & JY85
- Espree DS75
- Fuzion Models: FE05, FD65, FD85, FM25, FL85, FL05, FG45, FG05, FG25, KL55, KL60, KL65, KL70, KL75, KL80, KL85, GL50, KM50, KM55, GL55, KM65, KM70, KM75, KM80, KM85, KN55, KN60, KN65, KN70, KN75, KN80, KN85, KR55, KR60, KR65, KR70, KR75, KR80 & KR85
- Real Models: DT00, KT55, KT60, KT65, KT70, KT75, KT80 & KT85
- Sabella Models: DT40
- Venicia Models: DY60, KY55, KY60, KY65, KY70, KY75, KY80 & KY85
- Mito 6 Model: DZ95
- Mio / Moda Models HR20, HY55, HY60, HY65, HY70, HY75, HY80, HY85, HR60, HZ55, HZ60, HZ65, HZ70, HZ75, HZ80 & HZ85
- Finestra Model: EW05, EW10, EW35, EW40, EY30, EY35, EY70, EY75, KB55, KB60, KB65, KB70, KB75, KB80, KB85, KC55, KC60, KC65, KC70, KC75, KC80, KC85, KD55, KD60, KD65, KD70, KD75, KD80, KD85, KE55, KE60, KE65, KE70, KE75, KE80, KE85, KF55, KF60, KF65, KF70, KF75, KF80, KF85, KG55, KG60, KG65, KG70, KG75, KG80, KG85, KH55, KH60, KH65, KH70, KH75, KH80, KH85, KJ55, KJ60, KJ65, KJ70, KJ75, KJ80 & KJ85, NM38, NM39, NM40, NM48, NM49, NM50, NN18, NN19, NN20, NN28, NN29, NN30
- Salerno Salon Model GX70, KU50, KU55, KU60, KU65, KU70, KU75, KU80, KU85, HB00, KV50, KV55, KV60, KV65, KV70, KV75, KV80 & KV85
- Sia Models GN07, KW50, KW55, KW60, KW65, KW70, KW75, KW80, KW85, GN05, KX55, KX60, KX65, KX70, KX75, KX80 & KX85
- FIRST STREET 5230 WALK-IN models F1S 5230 XXX XXX X
- FIRST STREET 5230 3-T WALK-IN models F1T 5230 XXX XXX X.
- FIRST STREET 5229 WALK-IN models F1S 5229 CRX 1CH, F1S 5229 CLX 1CH
- FIRST STREET 5229 3-T WALK-IN models F1T 5229 CRX 1CH, F1T 5229 CLX 1CH

#### PRODUCT DESCRIPTION

Hydromassage Bathtubs, Combination Baths

The products covered acrylic (fiber glass reinforced) permanently installed hydromassage bathtubs intended for permanent installation. They are provided with a factory installed water-circulating pump, factory installed blower with heater or may be provided with a separate factory-installed heater. The blower provided air input through holes located on the bottom tub via piping around the bottom of the tub.

#### **ELECTRICAL RATINGS**

The hydromassage bathtub's electrical ratings shall be the same as those of the controller, if employed, or of the pump/motor combinations. If a heater is provided with a unit employing a pump, the heater is powered through a second separate source of supply. Please refer to Table 1.

SD 16.3.10b (8/23/04)

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Page 3A

New: 12/27/10 Revised: 01/14/13

#### MODEL SIMILARITY

All the models are similar in construction; electrical ratings and components except as noted in this report. Please refer to Table 1. Model Series Finestra is electrically identical to other models in this report, the design is different and the unit is provided with a door for walk-in. First Street models 5229 are all similar in construction; electrical ratings and components to models 5230. Model Designation System:  $\underline{XXX} \underline{XXXX} - \underline{XXX} - \underline{XXX} - \underline{XX}$ 

III II

#### I - Product Family

	Luxury Codes		Comfort Codes
ACE	Acero	AMI	Amiga
ALL	Allusion	AMS	Amiga Skirted
BEL	Bellavista	CAP	Capella
DUE	Duetta	CPS	Capella Skirted
ELA	Elara	CET	Cetra
FUZ	Fuzion	CTS	Cetra Skirted
MIO	Mio	GAL	Gallery
REA	Real	GLF	Gallery Freestanding
SAL	Salemo	LUN	Luna
SIA	Sia	LUX	Luxura
	Walk-in Codes	LXS	Luxura Skirted
F4N	Finestra 14" Seat	MIT	Mito
F7N	Finestra 17" Seat	MJS	Majora Skirted
		NOV	Nova
		NVS	Nova Skirted
	Freestanding Codes	RIV	Riva
ERD	Era Double Ended	RVF	Riva Freestanding
ERS	Era Slipper	SIG	Signa
GLF	Gallery Freestanding	SGS	Signa Skirted
MOR	Morphosis	TAR	Tara
RVF	Riva Freestanding	TRS	Tara Skirted
	Espree Codes	XXT	Integral Tile Flange
ESP	Espree	XX2	2 panel skirt
EPS	Espree with Skirt	XXO	no overflow
	Export & Old Codes		Este Codes
CIV	Civa	ALR	Allura
CPV	Cappella Space Saver	FES	Festiva
GAC	Gallery Corner	NOU	Nouvelle
HAR	Harmony	OVE	Ovelle
VAN	Vantage	PEN	Penterra
VAS	Vantage with Skirt	QUA	Quasar
GAC	Gallery Corner		

WALK-	IN
F1S F1T	FIRST STREET WALK-IN
F1T	FIRST STREET 3-T WALK-IN

II - Size Codes

XX - Length

XX - Width

III - Experience and Drain and Equipment

X - Experience Codes

A - Air (Pure Air)

W – Whirlpool C – Combo (Salon Spa)

X - None

X - Drain Codes

C - Center

R - Right

L-Left

U - Universal

X - Equipment Codes

R-Right

F - Right Front

L-Left G - Left Front D - Dual

B-Right Back

E-Left Back Z - Display

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New: 12/27/10

Model Designation System: (continued)

IV - Controls and Feature

X – Controls Codes

X - None

1 – Manual Control

2 - J2 Basic Control

4 – J4 Luxury Control

5 – J5 LCD Control

J – Old Elara & Duetta (J12 – 12 jets)

T/W – Teak or Wenge (T28 – TEAK 208V)

A – Appollo (Harmony only)

GEC - Gecko Airbaths

XX – Feature Codes

XX - None

CX – Chromatherapy

CH - Chromatherapy and Heater

CJ - Chromatherapy, Heater and Extra Jets

HX - Heater

BM – Back Massage (Espree)

CW - Chromatherapy, Heater and Whisper

IH - Illumatherapy, Heater

IW - Illumatherapy, Heater and Whisper

XK – Korean Motor

JK – Extra Jets + Korean Motor

1X – Harmony Only with handrails

11 - Harmony Only with handrails + faucet drilled

28 – 208 Volt (Fuzion only)

VI-Color

X – Color Codes

W - White

A – Almond

Y - Oyster

B – Black

V - Silver

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TABLE 1

Model#	Model Name	L I	Dimens   W	ions H	Blower Motor	No. and Size of Jets/Air Holes	Heater	Pump/Motor (Amp)	Ave. Oper. Gals.	Electronic Controls (Y/N)
	Designer Combination Ba	•						(-1)		
					12 A	1 HTA / 4 HTC / 4	12 A	16 A	120	Y
BE79	Affinity RH	68	68	36		BMH / 2 SPN 1 HTA / 4 HTC / 4		1071	120	
BE80	Affinity LH	68	68	36	12 A	BMH / 2 SPN	12 A	16 A	120	Y
R360	Affinity Entertainment	68	68	36	12 A	1 HTA / 4 HTC / 4 BMH / 2 SPN	12 A	16 A	120	Y
K300	Armity Entertainment	08	08	30	12 A	4 HTC / 6 Hydro Air /	8.3 A	8 A	85	Y
BK10	Allusion 7242	72	42	26	12 A	125 air holes 4 HTC / 6 Hvdro Air /	0.3 A	0 A	65	1
BK20	Allusion 7236	72	36	26	12 A	125 air holes	8.3 A	8 A	70	Y
BK30	Allusion 6636	66	36	26	12 A	4 HTC / 6 Hydro Air / 125 air holes	8.3 A	8 A	55	Y
DK30	Anusion 6636	- 00	30	20	12 A	4 HTC / 6 Hydro Air /	8.3 A	8 A	85	Y
BT60	Allusion 7242	72	42	26	12 A	125 air holes 4 HTC / 6 Hydro Air /	0.3 A	o A	0.5	1
BT70	Allusion 7236	72	36	26	12 A	125 air holes	8.3 A	8 A	70	Y
BT80	Allusion 6636	66	36	26	12 A	4 HTC / 6 Hydro Air / 125 air holes	8.3 A	8 A	55	Y
D160	Anusion 6636	- 00	30	20		4 HTA / 2 BMH / 4				
DT10	Bellavista 5 CMB w/HTR w/LED	60	42	26	12 A	BMH Neck Jets / 125 air holes	8.3 A	8 A	80	Y
DIIO	WITTE WILLD	00	72	20		4 HTA / 2 BMH / 4				
DY45	Bellavista 5.5 CMB w/HTR w/LED	66	42	26	12 A	BMH Neck Jets / 125 air holes	8.3 A	8 A	85	Y
D143	W/IIIK W/EED	00	42	20		4 HTA / 2 BMH / 4				
DY75	Bellavista 6 CMB w/HTR w/LED	72	42	26	12 A	BMH Neck Jets / 125 air holes	8.3 A	8 A	90	Y
D173	W/IIIK W/EED	12	72	20		4 HTA / 2 BMH / 4				
DT20	Bellavista CRNR CMB w/HTR w/LED	60	60	21.75	12 A	BMH Neck Jets / 125 air holes	8.3 A	8 A	80	Y
D120	Ciprea CMB w/HTR	- 00	00	21.73	12 A	4 HTA/125 air holes /	8.3 A	8 A	57	Y
DT30	w/LED Cortina CMB w/HTR	72	48	20.5	1271	125 air holes 4 HTA / 4 BMH / 125				
DT50	w/LED	72	72	22.3	12 A	air holes	8.3 A	8 A	100	Y
DY90	Dueltta 7242 RH CMB w/HTR w/LED	72	42	26	12 A	4 HTC / 8 PentAir Jets / 125 air holes	8.3 A	8 A	98-105	Y
	Dueltta 6642 RH CMB				12 A	4 HTC / 8 PentAir Jets	8.3 A	8 A	90-95	Y
DZ05	w/HTR w/LED  Dueltta 6836 RH CMB	66	42	26		/ 125 air holes 4 HTC / 8 PentAir Jets		071	70 75	
DZ20	w/HTR w/LED	66	36	26	12 A	/ 125 air holes	8.3 A	8 A	75-80	Y
DZ35	Dueltta 6042 RH CMB w/HTR w/LED	60	42	26	12 A	4 HTC / 8 PentAir Jets / 125 air holes	8.3 A	8 A	77-83	Y
DESS	WATER WALDE	00	12	20		4 HTC / 2 BMH / 6				
DX50	Elara 7242 RH CMB w/HTR w/LED	72	42	26	12 A	PentAir Jets / 125 air holes	8.3 A	8 A	100	Y
Bito				20		4 HTC / 2 BMH / 6				
DX60	Elara 6636 RH CMB w/HTR w/LED	66	36	26	12 A	PentAir Jets / 125 air holes	8.3 A	8 A	90	Y
D/100		- 00	30	20		4 HTC / 2 BMH / 6				
DX70	Elara 6042 RH CMB w/HTR w/FO	60	42	26	12 A	PentAir Jets / 125 air holes	8.3 A	8 A	60	Y
					11 A	6 BMH / 12 Air	12 A	4.8 A	87	N
DS75	Aeroflow Espree 6036	60	36	20		Injectors 2 HTC / 8 BMH / 4				.,
	Fuzion 7236 UM CMB	_			12 A	PentAir Jets / 125 air	8.3 A	8 A	90	Y
FE05	w/HTR w/LED	72	36	22.75	-	holes 2 HTC / 8 BMH / 4				
	Fuzion 7236 TK CMB				12 A	PentAir Jets / 125 air	8.3 A	8 A	90	Y
FD65	w/HTR w/LED	72	36	22.75	-	holes 2 HTC / 8 BMH / 4				
	Fuzion 7236 WG CMB				12 A	PentAir Jets / 125 air	8.3 A	8 A	90	Y
FD85	w/HTR w/LED	72	36	22.75		holes				1

SD 16.3.10b (8/23/04)

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### **Intertek Testing Services NA Inc.**

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Page 4A

New: 02/22/06 Revised: 10/13/09 TABLE 1 (continued)

		I	Dimens	ions	Blower	No. and Size of		Pump/Motor	Ave. Oper.	Electronic
Model#	Model Name	L	W	H	Motor	Jets/Air Holes	Heater	(Amp)	Gals.	Controls (Y/N)
Luxury/l	Designer Combination Ba	th Coll	ection							
FM25	Fuzion 7260 UM CMB w/HTR w/LED	72	60	22.75	12 A	4 HTC / 12 BMH / 7 PentAir Jets / 125 air holes	8.3 A	8 A	135	Y
FL85	Fuzion 7260 TK CMB w/HTR w/LED	72	60	22.75	12 A	4 HTC / 12 BMH / 7 PentAir Jets / 125 air holes	8.3 A	8 A	135	Y
FL05	Fuzion 7260 WG CMB w/HTR w/LED	72	60	22.75	12 A	4 HTC / 12 BMH / 7 PentAir Jets / 125 air holes	8.3 A	8 A	135	Y
FG45	Fuzion 6666 UM CMB w/HTR w/LED	66	66	22.75	12 A	4 HTC / 4 BMH / 7 PentAir Jets / 125 air holes	8.3 A	8 A	95	Y
FG05	Fuzion 6666 TK CMB w/HTR w/LED	66	66	22.75	12 A	4 HTC / 4 BMH / 7 PentAir Jets / 125 air holes	8.3 A	8 A	95	Y
FG25	Fuzion 6666 WG CMB w/HTR w/LED	66	66	22.75	12 A	4 HTC / 4 BMH / 7 PentAir Jets / 125 air holes	8.3 A	8 A	95	Y
DT00	Real CMB w/HTR w/LED	72	42	23.5	12 A	4 HTC / 2 BMH / 6 PentAir Jets / 125 air holes	8.3 A	8 A	100	Y
DT40	Sabella CMB w/HTR w/LED	72	47	23.5	12 A	4 HTC / 2 BMH / 6 PentAir Jets / 125 air holes	8.3 A	8 A	100	Y
DY60	Venicia CMB w/HTR w/LED	72	42	23.5	12 A	4 HTC / 4 BMH / 8 PentAir Jets	8.3 A	8 A	100	Y
DZ95	Mito 6 CMB	72	42	21.5	12 A	4 HTC / 2 BMH / 125 air holes	12 A	7.7 A	60	Y
EW05	Finestra 6030 Walk-In w/HTR	60	30	37.5	12 A	4 HTC / 8 BMH BMH and air channel w/125 air holes	8.3 A	7.7 A	70	Y
EW10	Finestra 6030 Walk-In w/HTR	60	30	37.5	12 A	4 HTC / 8 BMH BMH and air channel w/125 air holes	8.3 A	7.7 A	70	Y
EW35	Finestra 6036 Walk-In w/HTR	60	36	37.5	12 A	4 HTC / 8 BMH BMH and air channel w/125 air holes	8.3 A	7.7 A	70	Y
EW40	Finestra 6036 Walk-In w/HTR	60	36	37.5	12 A	4 HTC / 8 BMH BMH and air channel w/125 air holes	8.3 A	7.7 A	70	Y
EY30	Finestra 6030 Walk-In w/HTR	60	30	37.5	12 A	4 HTC / 8 BMH BMH and air channel w/140 air holes	8.3 A	7.7 A	85	Y
EY35	Finestra 6030 Walk-In w/HTR	60	30	37.5	12 A	4 HTC / 8 BMH BMH and air channel w/140 air holes	8.3 A	7.7 A	85	Y
EY70	Finestra 6036 Walk-In w/HTR	60	36	37.5	12 A	4 HTC / 8 BMH BMH and air channel w/140 air holes	8.3 A	7.7 A	85	Y
EY75	Finestra 6036 Walk-In w/HTR	60	36	37.5	12 A	4 HTC / 8 BMH BMH and air channel w/140 air holes	8.3 A	7.7 A	85	Y
GX70	Salerno Salon	66	36	24	12.5A	6AP2 / 4TP2 & 40 Air Holes	8.2A	9.2A	62	Y

**APEN 1522** 

### Intertek Testing Services NA Inc.

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New: 12/07/09

TABLE 1 (Continued)

AVG S GALS	7.5	2 4	T ST	1	2	36	34	7	1	GP C	BD	CH CH	000	92	Si di	60	200		30	14	36	36	76	35	67	.87	87	100	100	181	18	100	80	90	8	663	90	90	88	88	98	99	BS	000	8 8	96	06	98	06	8	8	8 8	2	83	2	2	69
AN HOLES	400	i li	00	100	100	60	60	600	10	18	100	ii.	in it	18	16	50	in	100	15	40	18	18	- 61	15	æ	32	8	8 0	8 8	200	8	12	7.4	24	74	17	74	74	800	102	102	102	102	200	400	400	102	102	102	102	102	100	900	9	9	3	09
JETS	4 Therapper / 6 Mudicals	A Thorney of Livering	o jy	45	a The same of the desire	A Thereson (S thereast	A Theorem / R Marketin	A The report of the charter	# Trecaping of regulation	4 Thecapto / B Hydroan	4 Therapho / 6 Hydroair	4. I hasapro / E. Hydroair	4 Therapio / 6 Hydroair	4 Therapho / 6 Mydraair	4 Trecapro / to Hydrown	0 1	+ Interaction & Hydroxia	A Therman / A therman	Therman / S Mortonia	A Phenoto / 6 Hodroals	4 Therapro / 6 Hydroair	4 Therapio / 6 Hudroair	2 Therapro / 6 Hydroak	4 Therapro / 6 Hydroair	4 Therapro / 3 Accupto / 3 Rotating Nech	4 Therapro / 3 Acoupro / 3 Rotating Neck.	3 Rotating	4 Therapto / 3 Accupto / 3 Rotating Neck	S ACCUPIE S HOE	4 Herrapho / 3 Accupito / 3 Hotableg Neck	4 Thirapro / 3 Accupro / 3 Hotaling Neck	4 Therman / 9 Amening / 4 Retainer North	4 Therapio / 2 Accupio / 4 Rotatino Neck	2 Accupro / 4 Rots	4 Therapro / 2 Accupro / 4 Hotating Neck	2 Accupto	2 Accupies		-1-	100	2 Appupil 4	herapiro / 2 Accupiro /	4 Therapio / 2 Accupio / 4 Rotating Neck	Service   2 Accupies   4 Hobase	a Thereton 10 Appropriate la Batterin More	Accupio / 4 Rotati	4 Therapro / 2 Acoupro / 4 Robasing Neck	Accepto / 4 Rotate	Accupro / 4 Actas	4 Therapro / 2 Accupies / 4 Riskaling Neck	2 Accupes	# Therapro / 2 Accupio / 4 Hobbing Neck	+ Children & Accided + Notice of Notice Accided	4 Therapro / 12 Accupts	4 Therapro / 12 Accupro	# Therapro / 12 Accupio	4 Therapro / 12 Accubra
ELECTRICAL (V/ARIE)	150/15/16/1	100000000000000000000000000000000000000	1000 A 1000 A	1 00/10 E 1851		400/46 (50)	120/14/00/1	100 100 100 100 100 100 100 100 100 100	SEAT LONG	120/13/63	120/15/60	120/12/60	120/15/60	120/13/80	120/15/60	120/15/80	TEGINE BOD	400044000	190/14/60	120/15/80	120/15/60	120/15/60	120/15/60	120/15/80	120/15/90	120/15/60	120/15/60	120/15/60	TOUR PARTY OF	200/19/00/	120/15/60	120/12/00	120/15/80	120/15/80	120/15/60	120/15/60	120/15/80	120/16/80	120/19/00	120/13/60	120/15/60	120/15/60	120/15/60	12073/50	190711001	120/15/60	120/15/80	120/15/60	120/15/60	120/15/60	120/15/60	120/15/80	120/15/60	120/15/60	120/15/60	120/15/60	120/15/60
RATING (AMPS)	12.5	100	200	3.0	200	200	108	700	100	183	135	133	16.5	13.5	338	13.5	000	200	100	19.6	13.5	13.5	13.5	13.5	13.5	13.5	12.5	13.5	133	133	13.5	18.8	13.5	13.5	13.5	13.5	13.6	13.5	13.8	13.5	13.5	13.5	200	000	200	13.8	13.5	13.5	13.5	13.5	19.5	13.5	13.5	13.6	13.5	13.5	13.5
ELECTRICAL RATING (V/A/A/RE) (AMPS)	OMNONIONEO	OLD STATE OF	CHANCOCOCAGO	STAN STANSON STANSON	The American	O A A STANDARD	94750750160	000000000000000000000000000000000000000	CHUZUZUTU	240/20/20/00	240/20/20/60	240/20/20/60	240/20/20/60	240/20/20/00	240/20/20/60	240202040	240/202000	OUNTED TO SEE	Carried San Control	SENSONNI	240/20/20/80	240/20/20/000	240/20/20/60	240/20/20/60	240/20/20/60	240/20/20/60	240/20/20/60	240/20/20/60	240/23/20/00	SAUCOVIONED	240/20/20/50	SENSONDOMEN	240202040	240/20/20/60	240/20/20/60	240/20/20/60	240/20/20/60	2407007040	240202040	240/20/20/BD	240/20/20/60	240/20/20/60	340/20/20/60	SACCOSTANDO	CHARDADANA	SAOCOCORD	240/20/20/60	240/20/20/60	240/20/20/60	240/20/20/60	240/20/20/00	240202090	240/20/20/60	240/20/20/60	240/20/20/00	040/20/20/60	2402020080
RATING (AMPS)	8.0	9 6	200	100	-	000	0.0	400	100	24 6	F2	82	2 2	R.P.	ry 80	2 6	700	700	¥80	8.0	6.2	5 8	8.2	8.2	82	8.2	8.2	82	220	200	8 0	200	8.5	64	8.2	8.2	64.00	82	0.0	8.2	8.2	8.2	28.2	200	200	8.29	79	25	8.2	8.2	6.2	200	0.00	82	60	8.2	8.2
RATTING (AMPS)	0.0	400	000	400	400	000	200	75	1	92	CS CS	92	8.7	011	ru Eh	92	700	3.6	9.6	40	9.2	0.2	82	9.2	9.2	550	26	200	200	78	246	25	8.5	82	9.2	9.2	32	92	X C G	9.2	56	9.2	3.2	200	200	0.0	0	20	56	9.2	92	28	92	9.2	92	100	8.2
PRODUCT CODE	ALL GROUP CRAPTING	ALL DESEMBLE CONTROL	ATT AN AN AND AN AND AN AND AN	ALL CONTRACTOR OF THE PERSON O	ALL DOOD CONTRACTOR	ALL DESCRIPTIONS OF THE PROPERTY OF THE PROPER	AT RESERVED PRESENT	ALL COURSE CONTRACTOR	ALLES SECONDINE	ALL 7236CCR4CH()	ALL7236CCR4CW(	ALL 7236CCM42M(1	ALL7236CCR48W()	ALL7236CCR5OH -	ALL7236CCR5CW()	ALL 7236CCR5IHI	ALL7236CCHSIW()	ALL TO SECURE OF THE PARTY OF T	ALL TRACE CONTENTS	ALL TOURSON BRAINS	ALL 7242CCRSCM(1	ALL 7242CCRSCW()	ALTZ42CCR5H()	ALL 724ECCRSIW( )	DELEGGOCCH4CH()	BELEDGISCORACW()	BELEDGOCCRAIH()	BEL6060CCR4fW()	BELOCOCCHECA()	BELGOGOCCHSCW()	BELGOGOCCABIHI I	BELEVIOLENDING	BEL GOLDICCRACW(1)	BELEO42CCR4H(1	BELEGAZCCRAW()	BEL6042CCRSCH()	BELMOAZOCHSCW()	BEL6042CCR5IH()	BEI SHALLCHENIN	BEL6642CCR4CWr I	BEL6642CCR4IH()	BEL6642CCR4tW(1)	BEL6642CCR5CH()	BELLEAD CHOCK!	DELEGENCO DENVIO	GEL 7242CCR4CH	BEL7242CCR4CWII	BEL7242CCRAIN()	BELT242CCRAW()	BELT242CCR6CH()	BELT248CCHSCWIT	DEL POLOCOCHUM	DUEROADICORACH!	DUEGO420CR4CH()	DUE6042CCR4CW()	DUES042CCR4IH( )	DUIEGO4IICCR4(W/1)
CORE	05,70	1924	200	1	CON ST	200	TABA!	2000	Ago.	0000	*B59	6170	1869	7870	9875	7B(8)	-000	BRIO	0440	1000	1070	JC75	2080	108	0720	2000	09GF	5000	200	2075	JD60	0110	1055	1060	JG65	1670	JG75	2000	DATE	39485	DBHILL	3H65	JH70	PH.	0000	00/00	38.6	31.60	31.66	35.70	173	88	0238	0500	3005	80	2000
MODEL MAME/DESCRIPTION	ATT DOLONG SEGRE CALL ON PAR	ALLOSOM STORY OF THE PART OF T	ALLUMINE GOOD TO DEN CALMOND	ALLEGACIA DOSO TIL DES LOSS	ALLUSION GOOD HIS DOWNSTY LONG	ALL DECIMENDS AND DAME OF THE CASE OF THE	ALLUMINIST SOURCE DE CONTROL MANDE	ALLUSION 60:00 MM SLV LLO ILUM	ALLUSION 6636 FIN 3LN LCD WAPPRILUM	ALL USION 7236 SALON CM	ALLUSION 7236 RH SLW CM WSPR	ALLUSION 7236 SALON ILUM	ALLUSION 7236 RH SLN WSPR ILUM	ALLUSION 7236 RM SLN CM LCD	ALLUSION 7236 RH SLN CM LCD WSPR	ALLUSION 7236 FH SIDN LCD ILUM	ALLUSION 7236 RH BUN LCD WARTH ILUM	ALLUSION 7242 SALCIN CA	ALLUSION VALCE HE SON ON POSTS	ALLEGAM 7242 HT DEN LUIS	ALT LISUCIA 7245 RH SC IN CM LCD	ALL LISON TO A PRINCING LICED WISHING	ALLUSION 7242 RH SLV LCD ILUM	ALLUSION 7242 FH SLN LCD WSPRILLIM	BELLAVISTA CRNR RIX GLN CM	BELLAVISTA CHAIR RH SLN CM WSPR		BELLAVISTA CRIM PH SLN WSPR ILLIN	2314	BELLAVISTA CHNH RH SLN CM LCD WSPR	LLIM I	DELLAVISTA CHANT HE SENTEU WORTH ILUM	HELL AVINTA NEW STANCES WISDE	BELAVISTA S FOR SUN ILUM	BELLAVISTA 5 PH SLN ILUM WEPR	BELLAVISTAS RH SUNCM LCD	BELLAVISTA 5 RH SLA CM LCD WSPR	BELLAVISTA S PH SLN LCD ILUM	BELLAVISCAS AN SUN LCD ILUM WAPEN	DESTRUCTION OF STANSAR	BELLAVISTA 5,5 RH SLN ILUM	BELLAVISTA S.5 RH S.LN ILUM WSPR	BELLAVISTA 5.5 RM SLN CM LCD	BELLAVISTA SE HH SLN LM LCD WSPFF	DELLAVISIA DE MI SUNTUDILLOM	RELIAMENTA BANK SIN CHI	BELLAVISTA 6 RM SLN CM W3PR	BELLAVISTA 6 RH SLN ILUM	BELLAVISTA 6 RH SLN ILLM WSPR	BELLAVISTA 6 RH 3LN CM LCD	BELLAVISTA 6 RH SLN CM LCD WSPR	BELLAVISTA 6 PH SUN LCD LUM	DUETTA 6042 RH SUN CM	DUETTA 6042 Firs SLN CM	DUETTA 6042 RH SUN CM WSPR	DUETTA 4042 PH SUNILUM	DUETTA 6042 RH SLN ILUM WSPR

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TABLE 1 (Continued)

DUETTA 6042 RH SLN CM LCD WSFR DUETTA 6042 RH SLN LCD LUM	MBM	NBA PRODUCT CODE	(AMPS)	(AMPS)	(VIAIAHE)	RATING	ELECTRICAL (V/A/Hz)	JETS	HOLES	GALS
121	1 3075	DUESDA2CCRSCWC1	6.5	82	240/20/20/60	13.5	120/15/80	4 Theisanno / 52 Actuation	09	88
ď	CORO	FILEROACCECENT!	0.0	8.3	240202080	18.5	1201550	120	38	82
2	- Printer	THE PROPERTY OF SECTION	00	80	OSCUCIOCO DEC	194	1901580	Ct / specia	3 52	200
Εĺ	10000	THE PROPERTY OF THE PARTY OF TH	0.0	0.00	SALVENDARA	12.5	1907580	35	12	200
THE PERSON NAMED IN CASE	IBED	- POTO CONTRACTOR	0.0	8.0	SAMSWAMA	186	130/16/60	189	7.4	600
ETT & GONG DIS OFFICE ON WOOD	HOCK		6.0	80	CHUCHOUNG	125	10011680		7.4	1 2
CONTRACTOR DELOCATIONS	COUNTY OF THE PARTY OF THE PART	Mir-	00	0.00	SANTANONICO	90.8	TOUNKEN	Thomason /	2.2	100
COURTY SOME DISCUSSION WINDOW	Control	THE SECTION OF ASSETS	000	100	SANGNENBAR	105	12007580	.15	720	2 2
THE PASSON OF SUM ILLIE WORTH	200	THE PROPERTY OF THE PARTY OF TH	0.0	0 0	CALCACACAC	100	130046.80	Thankson	24	3 8
THE SOCIETY OF CALLS OF THE CO.	2000	C C C C C C C C C C C C C C C C C C C	900	900	CHOCOCOUNC	222	1307680	a Theorem / 13 Account	14	3 2
THE SECOND STATE OF S	500	CHESCOCOCOCOCOCOCOCOCOCOCOCOCOCOCOCOCOCOCO	0.0	900	CONTRACTOR	10 10 10 10 10 10 10 10 10 10 10 10 10 1	ADDIVE IN	- 1-	12	3 8
THE SECOND SET SETS TOO SECOND	1000	The state of the s	000	000	ON TOTAL PROPERTY.	201	STATE OF THE PARTY	A Theresay ( 10 Aprel of	1	1 52
THE BOOK HIS DESTRUCTION WASHINGTON	0206	CHECKSOCOCON CO.	900	200	OCCUPATIONS OF THE PERSON OF T	200	130018080	e life	7.4	3 3
TI KOOK HIT OLIN	CAUD	TO COLOREST OF THE PARTY OF THE	100	200	CONTRACTOR CO	100	100000000000000000000000000000000000000	a transpire to readily	2.0	2 2
THE BEST OF SUMPLES	1200	PURE PROPERTY OF THE PARTY OF T	7.0	200	SALISANAMIN	200	1201200	a therepro/ 12 Accepto	1.0	000
COLUMN DE CONTRACTOR DE CONTRA	0000	CONTRACTOR OF THE PARTY OF THE	250	400	CONTRACTORS OF STREET	200	0001000	9	1	2 40
ETTA 6042 FOR SLIN ILLUM	0000	DUEDGACCHAIN	20 0	4 6	2402020000	527	12015000	a metapio / 12 Accupio	1.0	9
TTA 6642 HPI SLN ILUM WSPN	gen	DUEGOSZCZNATWI	2.6	9.6	SAUCCUCANO	070	1201550	4 Transpers / 72 Accupies	1.0	2
PATER SEAT HIS SEN LOUIS	0/07	ALIENS SANCES	200	200	ZAUZUZUBU	2007	12011250	4 Inecaptor 12 Accuping	1,4	200
ETTA 6642 MH SCA LOU WEPT	0/07	ENGAZI.	200	700	SAUGON CONTROLOGO	197	SALIE EN	up.	2	A S
THA COLD THE STAN LICE RUNN	000	DUEGO COLUMNIA	77	700	SAUCHEURO	133	120/15/50	30107.12	100	000
ETTA 60-2 FOT SUN LCD ILUM WSPH	2000	DUESSAZCCRSIW()	250	200	240/20/20/00	103	120115/80	4 (respire) 12 Accupie	100	8
TIA CAC HIS SA CA	DIN	CONTRACTOR OF THE PARTY OF THE	200	9.0	SACRETECTOR	200	1201550	a Inerapro / 12 Appapro	700	200
COLLA CARC HER GLOS CON	2120	100年のことのことのことによることによることによることによることによることによることによることによる	2.0	400	CAUCANADAS	200	200000000000000000000000000000000000000	a Treasplo/ 22 Accepto	1000	3 8
THE TOTAL DESCRIPTION	0000	TOTAL CONTRACTOR	00	100	SANCANGOUSO	200	19006.60	A Thursday / 10 Account	100	18
THE TAKE THE THE THE THE THE THE THE	Was	THE SOUTH PROPERTY.	0.0	200	SALONGARA	100	190418180	a Thompson / 10 Actuals	1960	188
THE PASS OF SURVINE WORLD	0000	THE PROPERTY OF THE PARTY OF TH	2.0	9.0	SANShipping	198	CSOAFGED I	4 Therebro 10 Accuracy	400	900
TTA 7940 Riv St. M. L.C.D. WSDR	P. P.	DUE PROCEEDING WITH	0.0	8.2	247/20/20/50	13.6	120/18/90	4 Thorson / 10 Actions	100	100
TTA 2040 RH SO M I OFFICIAL	CTRO	これの対しこのなるように	60	8.2	240202040	13.4	1967550	130	100	183
TTA 7242 FIN SLN LCD RUM WSPR	3785	DUE7242CCRSIW()	9.2	82	240/20/20/60	13.5	120/15/60	12	100	8
RA BOAZ RH SLN CM	DX70	ELABOA2CRL4CH()	9.2	8.2	240/20/20/60	13.5	120/15/50	Ιđ	202	92
RA 6042 RH SLN CM	37/50	ELABORECRILACH()	9.2	6.0	240/20/20/60	13.5	120/15/50	# Therapro / 6 Accupro / 2 BMH	20	92
FA 6042 FIH SLN CM WISPR	37/55	ELABOR2CRLACW()	9.2	04.0	240/20/20/60	13.5	120/15/60	4 Therapro / 6 Accupro / 2 BMH	22	0.5
RA EDAZ RH SLN ILUM	3760		9.2	8.2	240/20/2060	19.5	120/16/50	4 Therapro / 6 Accupro / 2 SMH	R	32
RA 5042 RH SLN ILIM WSPR	SUVES		9.5	90	240/20/20/60	13.5	120/15/50	4 Therapro / 6 Accupro / 2 BMH	2	25
RA 6042 FIN SLN CM LCD	3870		35	82	240/20/20/60	13.5	120/15/50	4 Therapro / 6 Accupro / 2 BAIR	8	35
RA 6042 RM SLN CM LCD WSPR	3775	ELABORECHISCON!	4 6	700	240202040	9 4	1201250	4 Therapro / 6 Accupro / 2 BMH	202	3 8
DA SONS SHE SEN ILIM LLES	DARE TORK	ELADORES PUBLICA	50	400	240/20/20/20	96	120112/20	A Thereard & Accused 2 Billion	70	200
RA BASIN RH SI NI CM	DXAD	ш	0.0	4 A	SACISOTORIO	13.8	120/15/80	A Therapiro / A Architect / O RASA	200	200
RA 6636 RH SLN CM	JXS0	(1-)	9.2	2.80	240/20/20/80	13.5	120/15/80	4 Therapro / 6 Apcupro / 2 BMH	20	2
RA 6636 Riv S. N. C.M. WSPR	JX65	ELABOSECPILACIVI	9.2	27.00	240/20/20/60	13.5	120/15/60	4 Therapio / 6 Accupto / 2 BIAM	2	62
RA 6636 RH SLN ILUM	JXGD	ELA6636CFLAIH()	9.2	25.50	240/20/20/60	13.5	120/15/60	4 Therapro / 6 Accupro / 2 BMHs	20	62
RA 6636 RH S.N ILUM WSPR	3005	ELABE3BCFL4IW()	26	04 e	240/20/20/60	13.5	120/15/60	A Therapro / 6 Accupro / 2 SMH	20	62
RA 6636 RH SUN CM LCD	3X70	ELASSECTION OF	82	00 0	240202060	000	120/15/60	# Therapro / 6 Appupro / 2 BMH	20	cy l
RA ACTO RES IN CITATION CONTRACTOR	JXM	EL AFRIGOCKI SING V	0.0	80.0	240202040	186	120/14/80	A Therapidate Accinicate Ballin	202	3 8
PA GOG FIX SUN LCD WISHR ILLIM	JXB5	ELABG36CFL5W	9.2	6.0	240/20/20/60	13.5	120/15/60	4 Therapio / 6 Accupro / 2 BAIN	10	62
RA 7242 RH S.N.CM	DXS0	ELA7242CRL4CH(1	9.2	60	240/20/20/60	13.5	120/15/60	4 Therapro / & Accupro / 2 Bhth	8	105
ELARA 7242 RHS/N CM	JY50	ELA7242CRL4CH()	64.60	00	240/20/20/60	13.5	120/15/60	4 Therapro / 6 Accupro / 2 SMH	8	100
RA 7242 RM SUNCAI WSPR	JY56	ELA7242CFL4CW()	26	04 0	240202060	13.5	120/15/60	4 Therapro / 6 Accupro / 2 BMH	8	8
NA 7242 HP SCN ILLIM	TAGO	Character and	250	10 0	SAUZOZOBO	13.5	12012/80	4 Therapro/ 6 Accupro/ 2 BMP	81	S
RA 7242 RH SCR CM LCO	JAZD	ELATS42CRISCHI)	62	9 00	240202080	125	120/15/60	A Therapio 6 Acusto 0 BAB4	8 9	8 80
RA 7242 RH SLN CM LCO WSPR	3776	FLA7242CRL5CWL1	6.6	0.0	240202080	13.5	120/15/80	4 Theracto/6 Accused 2 BMB4	80	18
ELARA 7242 RH SLN ILUM LCD	JVB0	ELA7242CPLSIH()	0.29	200	240/20/20/50	13.5	120/15/50	4 Therapro / 6 Accupro / 2 BINH	90	106
RA 7242 RH SUNLCD WSPRILLING	JYSS	ELA7942CRLSIW()	9.2	00'00	240/20/20/60	13.5	120/15/60	4 Therapro / 5 Accupro / 2 SMH	90	106
ESTRA 6030-14 LH SLN CM	EW06	F4N6030CL94CH()	9.2	60	240/20/20/60	13.5	120/15/50	2 Therapiro / 8 Accupro	Z	75
STRA 6035-14 LH SUN CM WSPR	KBSS	F4N6030CLB4CW()	9.5	04	240/20/20/60	13.6	120/15/60	2 Therapio / 8 Accupio	18	10
EMESTRA 6020-14 LH SLN LLIM	KBBD	EANGOGOCLAGIN	CW CO	00 00	240202060	3.5	120/15/60	2 Therapro / 8 Acc.pro	200	70
	KR70		0.0	200	SANSWENEGO	95	120VEERO	3 Thereign 8 Accord	8 3	28.0

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TABLE 1 (Continued)

AVG	1	2	9		0/	200	10	78	24	26	1		2 4	1	1	g	7.8	74	×	122	75	7.5	75	75	75	75	- 75	88	88	2	28	28 2	2 2	000	86	98	8	98	885	88	2	200	000	8 3	2	88	18	99	E	Also Con	88	99	815	88	65	8 8	2 8	8
HOLES	1	900	3 3	100	0	000	8 5	80	100	6 5	8 3	6 3	8 8	177	200	2	94	84	18	84	84	9-8	84	88	84	84	84	96	36	36	98	98	8 8	98	960	3	36	88	380	æ	8	8 8	90	29	36	96	96	35	2 3	8	3	96	96	96	96	9 9	000	80
STEEL	ъ.	Cardional I	Z TRESERVO ( O ACCUSIVO	Z HERBOOT B ACCUSED	A Indiapol & Accused	THE SENT OF PERSON	o the spirot of Account	O This short of the Country	O Thursday of B Andrews	Thursday of Account	O Thomas of December of	O Therefore Of Accusion	o Therapid of Accusio	O Thursday (S. Property	O Proposition of Proposition	O Thermon PR Actions	O Thursday A Action	a Therappe of Accident	9 Therapiro / 8 Acciento	2 Therapid / Accidio	2 Therapro / B Accubro	2 Therapro / 6 Accupro	2 Therapro / B Acoupro	2 Therapro / 8 Accupro	2 Therapro / 8 Accupro	2 Therapro / 8 Accupro	2 Therapro / 6 Accupro	2 Therapro / 8 Accupro	2 Therapro / 8 Accupro	2 Therapro / a Accupro	100	2 Therapido / B Accupro	Z Therapro / B Accupro	2 Therapino / 8 Actuals	O Therefore / R Actions	2 Therapro / B Appropro	2 Theragno / 8 Accupro	2 Therapro / B Accupio	2 Therapid / 8 Acquero	2 Therageo / B Acoupro	2 Therapio / 8 Accupio	2 Therapiro / 8 Accupro	O Thermoon (8 Applied)	2 Therston / 8 Arrigan	2 Therapid / 8 Acciond	2 Therapin / B Accupio	2 Therapiro / 8 Accupro	2 Therspro / 8 Accupro	2 Therapable Accions	O Thereases ( & Accused	2 Therapro / 8 Accubro	2 Therapiro / 8 Accupro	2 Therapid / 8 Accupio	2 Therapeo / 8 Accupro	00	2 Therapiro / 6 Accupiro	O Transpiro 12 Accepted	2 Therapro / 12 Accupro
ELECTRICAL (V/ANE)	10000000	TRUTSHED	120/13/00	00/01/02/	150/15/00	AND TANKS	15013000	490744,460	1000 EEO	120/12/20	NOON COL	120/12/00	120/12/20	100415/60	430045000	100/18/80	TOWNER	120/15/80	120/15/60	120/15/60	126/15/80	120/15/80	120/15/60	120/15/60	120/15/60	120/15/60	120/15/60	120/16/60	120/15/80	120/15/60	120/15/60	120/15/80	120/15/60	120/12/60	420/16/80	120715/80	120/15/60	120/15/60	120/15/60	120/15/60	120/15/60	120/15/60	130018,000	120/14/80	120/15/80	120/15/60	120/15/60	120/15/60	120/15/60	130275/80	120/15/60	120/15/60	120/15/60	120/15/50	120/15/60	120/15/60	100/19/00	120/15/80
RATING (AMPS)	30,	90	44	000	200	000	0 0 0	200	200	200	200	200	7	100	4 6 6	19.6	19.6	42.5	19.8	13.5	19.8	13.5	13.5	13.5	13.5	13.5	13.5	13.5	13.5	13.5	13.5	13.5	200	13.5	12.8	12.6	13.5	13.5	13.5	13.5	13.5	13.5	106	13.6	13.5	12.5	13.5	13.6	120	18.6	13.5	13.5	13.5	13.5	13.5	120	200	12.5
ELECTRICAL (VIA/ARE)	SALANOS MANAGEMENT OF THE PARTY	240/20/20/80	CAUCOCOCO CO	OG CONTRACT	CHUNCHUCK CO.	DANGER WOOD	SACORDANIA	OTTO CONTROL	O A CONTROLLED	DEVENOUS AND	O CONTRACTOR OF THE PROPERTY O	Daniel Company	DOMESTICAL CO.	OCCUPATION OF THE PARTY OF THE	Carrier Carrier and	OWN OWN OWN TO	DADPOPOPOPO	940/20/20/60	240/20/20/60	24020/20/60	94020/20M60	240/20/20/60	240/20/20/60	240/20/20/60	240/20/20/60	240/20/20/60	240/20/20/60	240/20/20/60	240/20/20/60	240/20/20/00	240/20/20/60	24070/20/60	240/20/20/90	240/20/20/20	SANDOUSHEA	240/20/20/60	240/20/20/60	240/20/20/60	240202090	240/20/20/80	240/20/20/60	2402020/80	Carlo Control	ONOROGO S	240/20/20/60	2402020460	240/20/20/80	240/20/20/60	SACCONSTREE	240/20/20/60	2402020/60	240/20/20/60	240/20/20/60	240/20/20/80	240/20/20/60	240/20/20/60	CHURCHONDON CONTROL	240/20/20/60
HATING (AMPS)	0.0	9 0	200	70	70	70	200	80	100	70	700	200	200	400	900	80	08	000	8.3	8.9	6.9	8.2	8.2	8.2	8.2	0.2	8.2	8.2	2.0	8.2	8.2	200	28	200	8.9	82	82	8.2	24 10	00	82	7 8	100	800	82	62.00	6.2	8.2	N 0	82	82	82	8.2	8.2	64	2 00	8.9	6.2
RATING (AMPS)	3.0	9.4	7	7	346	200	200	200	0.0	200	***	200	200	200	200	0.0	000	00	000	000	6.5	9.2	92	66	9.5	cy di	66	66	cy di	35	9.5	80	255	0 0	8.0	66	9.2	9.2	9.2	6.5	85	92	0.0	0.0	6.0	9.2	9.2	9.2	200	0.0	6.0	9.2	9.2	9.2	65	04 0	96	9.2
PRODUCT CODE	PARAMANAN GAOMET	F4N6030CLH5CW	TANDECSOCITION I	Payed document	Paragoggantachi I	TANGLESCH LACKY	THINGS OF THE PERSON OF THE PE	CARGO COCO DO ESTADO	Canada Contractor	PRINCIPAL PLANT	Table Section of the	TANGGACHLOW	PANGLOCCIONEN	CHARGOOCH DANK	Charles Control Control	CONTRACTOR DECIMAL	CTAMINATE GROWIN	ETALKOONCY DRUNG I	FEMALOSON DRIWER	FINANCE ACTOR	FTM6GGCCFL 4CW	F7N6030CRL4IH// )	FTN6030CRL47W()	F7N6030CRLSCHO	FINEO30CRLSCW!	F7N6030CRLS/H( )	F7N6030CFL5nV()	F4N6036CLR4CH()	F4N6338CLR4CW()	F4N6CGGCLR481( )	FAN6038CLR#IW()	FANEO38CLRECH	-ANEGGECTHSCW()	CANIDARY DE DE DE	Earling Di Allei	FANGGGCRE 4CWE)	FANSCISECRIL 41H()	FANEGOSCRLAW()	FAN6036CRLSCH()	F4N6036CRL5CW()	F4N8036CRL5IH()	PANGCOSCHLERW()	Employed Damon	FINANCIAL BANK	FTM6036CLRAW()	F7N6036CLRSCH()	FTN8G36CLRSCW()	FTME036CLR50H()	PANDONO DE ACIONE	ETHARCARCIA ACTAVI	F7NB036CRL40HC)	FTN6036CFL4fW()	F7N6036CFL5CH()	FTM6036CFLSCW()	FTN6036CRL5IH()	PANGOSCHLSIW:	ELOSOS BENEFICIOS EL CONTRE EL CONTR	FUZ7236CFL4H()
CORE	1	KB75	200	KDRS	5W101	2000	2000	2000	2000	NC/D	NCBO	200	2000	2000	2000	2000	W Profit	WD/W	*CDek	95.00	KERR	KEGO	XE66	KE70	XE75	KEBO	KERE	EW35	KF55	K-60	KF65	E I	AP-70	A COR	EWAN	*GSS	×G60	KG65	KG70	KG75	×G60	KG65	CALL.	KHEO	KHES	KMC70	KH75	КНВО	EV36	K.KK	K360	KJ65	KJ76	XUX.	KJ80	K.055	VI KE	KLSO
MODEL NAME/DESCRIPTION	Charles and the second	FINESTRA 6030-14 LH SUN LCD CM WSPR	FINESTRA 6030-14 LH SIN LCD ILUM	PINESTHA 6030-14 LH SLN LLD ILLIM WSPB	PINEBTRA 6030-14 RH SLIN CM	FINESTHA 6000 14 MH SLN CM WOPP	TINESTHA GOOD TA HE SEN ILUM	The control of the co	TOTAL CONTRACTOR OF THE CASE O	FINESTIAN GOOD TO MA BLIN LCD CAN WORK	FINEST HA BOSCHA HM SEN LED TELM	TIMESTRA 6000 14 HT SLN LCO ILUM WORK	FINESTIA 6030 17 LH SLN CA	PINED TA COMPLY LT SLIN LTN WEST	THE STATE SOUTH AND SUNKING	THE WORLD STATE OF THE STATE OF	PARKETON AND THE DISTORDER	EI:	PRESENTAL BOSON CALLED CON LINE MICED	STREET THE SOUTH OF SHIP SHIP THE STREET STR	GIVESTIDA ADSOLVE BHIS IN CALWERS	PINESTRA 6030-17 RH SLM ILUM	FIMESTRA 6030-17 RH SLM ILUM WSPR		FINESTRA 6030-17 RH SUN LICE OM WSPR	FINESTRA 6030-17 RH SLM LCO ILUM	FINESTRA 6030-17 RH SLN LCD ILLIM WSPR	FINESTRA 6036-14 LH SLN CM	FINESTRA 6036-14 LH SLN CM WSPR	FINESTRA 6036-14 LH SLN ILUM	FINESTRA 6036-14 LH SLN ILUM WEPR	FINESTRA 6036-14 LH SLN LCD CM	PINESTRA 6036-14 LH SUN LCD CM WSPH	PINESTRA 6036-14 LH SUN LCC 1LCM	PRINCESTER BOOK IN CHI DON COOK LONG WORTH	FINESTRA BRIGGS & SHI SI M CAN WEER	FINESTRA 6036-14 RM SLN R.UM	FINESTRA 6036-14 RH SLN ILUM WSPR	FINESTRA 6036-14 PH SUN LCD CM	FINESTRA 6036-14 RH SLN LCD CM WSPR	PINESTRA 6036-14 RH SUN LCD ILLIM	FINESTRA 6036-14 RM SLN LCD FLUM WSPR	PINESTRA GUOSTI LA SLA LIM	THE STATE STATE OF THE STATE OF	FINESTRA 6096-17 LH SUN ILUM WSPR	PINESTRA 6036-17 LH SUN LCO CM	FINESTRA 6006-17 LH BLN LCD CM WSPR		PARESTHA 6036-17 LH SLN LCD ILUM WSPH	ENFORTER ACTOR 17 DM CL M CM WEDGE	FINESTRA 60847 RM SLW ILLIM	FINESTRA 6036-17 RH SLN ILUM WSPR	FINESTRA 6036-17 RH SLN LCD CM	FINESTRA 6006-17 RH SLN LCD CANWSPR	מונו	FINESTHA 6090-17 HH SUN LCD ILLIN WEST	CLACK 12.00 MA SUN CIN CHARGOS	FUZION 7236 FM SLV ALIM

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### Intertek Testing Services NA Inc.

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New: 12/07/09 Revised: 12/27/10 TABLE 1 (Continued)

MODEL NAME/DESCRIPTION	CORE	PRODUCT CODE	RATING (AMPS)	3.00.000	MOTORVHEATER ELECTRICAL (VIA/AHZ)	RATING (AMPS)	ELECTRICAL (VIA/Hz)	JETS	AIR HOLES	GAL
UZION 7235 RH SLN ILLIM WSPR	KL65	FUZ723SCRL4IWI )	9.2	8.2	240/20/20/90	13.6	120/16/60	2 Therapro / 12 Accupyo	80	90
UZION 7236 RH 5LN CM LCD	191,70	FUZ7236CRL5CH()	9.2	8.2	240/20/20/90	13.5	120/15/60	2 Therapio / 12 Accupio	80	90
UZION 7238 RH SLN CM WSPR LCD	KL75		9.2	8.2	240/20/20/60	13.5	120/15/60	2 Therapro / 12 Apousso	80	9
UZION 72% RH SLN LUM LCD	KLBO	FLIZ7258CRL5INL	92	8.2	240/20/20/80	13.5	120/15/00	2 Therapro / 12 Accupro	80	- 9
UZION 7238 RH SLN LUM WSPR LCD	KL85	FUZ7236CRL5(WL)	92	62	240/20/20/00	13.5	120/15/90	2 Therapro / 12 Accupro	80	- 9
UZION 7242 RH SLN CM	GLIO		92	8.2	240/20/20/90	13.5	120/15/98	4 TP2 / T Accupro	140	10
UZION 7242 RH SLN CM	[ KMS0	FUZ7242CCR4CH()	32	82	240/20/20/90	13.5	120/15/60	4 TP2 ) 7 Accupro	140	10
FUZION 7242 RH SUN CM WSPR	K1/655	FUZ7242OCR4CW()	92	8.2	240/20/20/90	13.5	120/15/60	4 TP2 17 Accupro	140	110
UZION 7242 RH SLN ILUM	GL55	FUZ7242CCR4IHI	9.2	8.2	240/20/20/20/65	13.5	120/15/60	4 YP2 / 7 Accupro	140	-10
UZION 7242 RH BLN LUM WSPR	KW65	PUZ7242CCR4IW[]	9.2	8.2	240/20/20/90	13.6	120/15/90	4 TP2 / 7 Accupto	140	1
FUZION 7242 RH SLN CM LCD	KM70	FUZ7242CCR5CH()	9.2	8.2	240/20/20/60	13.5	120/15/60	4 TP2 / 7 Accupro	140	10
UZION 72/12 RH SLN CM WSPR LCD	KM75	FUZ7242OCR5CW()	9.2	8.2	240/20/20/60	13.5	120/15/60	.4 TP2.17 Adouptd	140	10
FUZION 7242 RH SUN ILUM LCD	KW80	FUZ72420CREPH()	9.2	8.2	240/20/20/00	13.5	120/15/80	4 TP2 I 7 Accupro	140	10
FUZION 7242 RH SLN ILUM WSPR LCD	K)/85	FUZ7242CCR5IWI	9.2	8.2	240/20/20/90	13.5	120/15/60	4 TP2 17 Accupes	140	10
FUZION 7250 RH SLN CM	FM25	PUZ7280CCR4CHI )	9.2	8,2	240/20/20/20/00	13.5	120/15/80	4 Therapro / 11 Accupio	95	14
FUZION 7266 RH SUN CM WSPR	KNSS	FLIZT260CCRACW()		8.2	240/20/20/90	13.5	120/15/90	4 Therapira / 11 Accupro	96	34
FUZION 7280 RH SUN ILUM	KOV80	FUZ7260CCR/IHI	9.2	8.2	240/20/20/60	13.5	120/15/80	# Therapro / 1.1 Acquisio	96	14
UZION 7250 RH SLN ILUM IVSPR	KN65	FUZT280GCRAFWI	9.2	8.2	240/20/20/80	13.5	120/15/60	# Therapro / 11 Acoupro	96	7
RAZION 7290 RH SLN CM LCD	KN70	FUZ7260CCR5CH()	9.2	-8.2	240/20/20/60	13.5	120/15/80	il Therapra / 11 Accupro	96	10
FUZION 7250 RH SUN CM WSPR LCD	KN75	FU27260CCR5CW()		8.2	240/28/28/60	13.5	120/16/60	4 Therapra / 11 Accupio	96	14
FUZION 7260 RH SLN ILUM LCD	KN80	FUZ7260CCR5INI )	9.2	82	240/20/20/60	13.5	120/15/60	4 Therepro ( 11 Accupro	96	13
FUZION 7250 RH SLN ILLIN WSPR LCD	KNBS	FUZ7260CCR5/W(	9.2	8.2	240/20/20/00	13.5	120/15/00	4 Therapira (11 Accupio	96	14
FUZION 6686 RH SLN CM	FG45	FUZ5666CCR4CH()	9.2	8,2	240/20/20/60	13.5	120/15/60	4 Therapra / 11 Accupro	160	1)
FUZION 6688 RH SLN CM WSPR	KR55		4.0	8.2	240/20/20/60	13.5	120/15/60	4 Therapis / 11 Accupro	160	1
UZION 0006 RH SLN ILUM	KREC	FUZSSSSCCR4(H)	9.2	8.2	240/20/20/90	13.5	120/15/60	4 Therapro / 11 Accupro	150	1
TUZION 6666 RH SLN ILUM WSPR	K985	FUZ868SCCR4IN()	9.2	82	240/28/28/80	13.5	120/15/60	4 Therapro / 11 Accupro	180	17
FUZION 5555 RH SLN GM LCD	KRIO	FU25656CCR5CH()	9.2	8.2	240/20/20/60	13.5		4 Therapro / 11 Accupio	160	7/
FUZION 6686 RH SLN CM WSPR LCD	KR75	FUZ8688CCR5CW()	9.2	8.2	240/20/20/60	13.5	120/15/60	4 Therapro / 11 Accupio	160	17
FUZION 6666 RH SLN ILUM LCD FUZION 6666 RH SLN ILUM WSPR LCD	KR80	FUZ6665CCR5IN()	9.2	82	240/20/20/20/60	13.5	120/15/60	4 Therapro / 11 Accupio 4 Therapro / 11 Accupio	160	17
REAL RH SLN CM	DT00	REA7242CCR4CH()	_	8.2	240/20/20/60	13.5	120/15/60	4 Therapiro / 2 Accupio / 4 Rotating Neck	86	9
REAL RH SUN CM WSPR	KT55	REA7242CCR4CW()	92	82	240/20/20/00	13.5	120/15/60	4 Therapio / 2 Accupio / 4 Rotating Neck	86	9
REAL RHISLN CIR WAFK	KT60	REA7242CCR4HIII	92	82	240/20/20/60	13.5	120/15/60	4 Therapro I 2 Accupro I 4 Potating Neck	86	9
REAL RH SLN ILUM WSPR	KTES	REA/2420CR4II/III	8.2	82	240/20/20/60	12.5	128/15/80	4 Therapro J 2 Apoppio / 4 Rotating Neck	88	1 3
REAL RHISLN CM LCD	K170	REATZ42CCRECH()	distance of the last	82	240/20/20/60	13.5	120/15/60	4 Therapro / 2 Accupro / 4 Rotating Neck	86	1 3
REAL RH SUN DM WSPR LCD	KT75	REA7242CORSON		87	240/20/20/90	13.0	120/10/60	4 Therapro / 2 Accupro / 4 Rotating Neck	165	9
REAL AN SUN ILUM LCD	KT80		9.2	8.2	240/20/20/90	13.5	120/15/60	4 Therapro 2 Accupro / 4 Rolating Neck	88	1
REAL RHISLN ILUM WEPR LCD	KT85	REA7242CCR5IM()	9.2	8.2	240/20/20/80	13.5	120/15/60	4 Therapro / 2 Acoupro / 4 Rotating Neck	86	9
SALERNO 6636 RH SLN CM	GX70	SALBESECCR4CH()	9.7	8.2	240/20/20/80	13.5	120/15/60	6AP2/4TP2	40	6
SALERNO 6636 RH 5LN CM	THE RESIDENCE	SALB636CCR4CHI I	9.2	8.2	240/20/20/60	13.5	120/15/90	6AP2/4TP2	40	6
SALERNO 6636 RH SLN CM WSPR		SAL6636CCR4CVII 1	_	8.2	240/20/20/60	135	120/15/90	EAP2/4TP2	40	1 8
SALERNO 6636 RH SEN ILUM	KU90	SAL6636CCR4IHI )	9.2	8.2	240/20/20/60	13.5	120/15/60	6AP2/4TP2	40	8
SALERNO BRJERH SLN ILUM WSPR	10,055		9.2	6.2	240/20/20/60	12.5	120/13/60	0AP2/4TP2	40	6
SALERNO 8695 RH SLN CM LCD	KU76	SALSESSCORSCH()	9.2	0.2	240/20/20/80	12.5	120/15/90	BAP2/4TP2	40	- 8
SALERNO 8836 RH SLN CM WSPR LCD	KU75	SALSESSCORSOVI()	9.2	8.2	240/20/20/50	13.5	120/15/60	5AP24TP2	40	6
SALERNO 6636 RH SUN ILUM LCD	KU80	SAL663BCCR5IH()	9.2	8.2	240/20/20/90	13.5	120/15/90	6AP2/4TP2	40	- 6
SALERNO 6535 RH SUN ILUM WSPR LCD	KU85	SAL663BCCR5W()	9.2	8.2	240/20/20/60	185	120/15/60	6AP24TP2	40	- 6
SALERNO 7242 RH SLN CM	HB00	SAL7242CCR4CH()	9.2	8.7	240/20/20/80	13.5	120/15/60	6AP2/4TP2	102	1
SALERNO 7242 RH SLN CM	KV50	SAL7242CCR4CH()	9.2	6.7	240/29/20/50	13.5	120/15/60	6AP2/4TP2	102	1
SALERNO 7242 RH SLN CM WSPR	KV55	SAL7242CCR4CW	9.2	0.2	240/20/20/80	13.5	120/15/90	GAP2/4TP2	102	1
SALERNO 7242 RH SLN ILUM	KV80	5AL724ZCCRAHLI	9.2	8.2	240/29/20/60	13.5	170/10/50	8AP2/4TP2	102	3
SALERNO 7242 RH BLN ILUM WSPR	KV85	BAL7242CCR4(W)	9,2	8,2	240/20/20/50	13.5	120/15/60	6AP2/4TP2	102	
SALERNO 7242 RH SLN CM LCO		SAL7242CCR5CH()		8.2	240/20/20/50	13.5	120715/60	6AP2/4TP2	102	1.7
SALERNO 7242 RH SLN GM WSFR LGD		SAL7242CCR5CW()		8.1	240/20/20/60	13.5	120/15/60	0AP2/4TP2	102	-
ALERNO 7242 RH SLN ILUM LCC		BALTZ42CCRSHI)	9.2	8.2	240/20/20/50	13.5	120/15/90	GAP2/4TP2	102	1
SALERNO 7242 RH SLN LUM WSPR LCD		SAL7242OCR6W()		8.2	240/20/20/60	13.5	120/15/60	5AP2/4TP2	102	
SIA 8656 RH SLN CM		SIABESECRACH()	9,2	5.2	248/20/20/88	13.5	120/15/60	4 TP2 / 8 AP2	40	
SIA 6636 RH SLN CM		\$IA6636CCR4CH()	9.2	8.2	240/20/20/60	13.5	125/15/60	4 TP2 / 9 AP2	40	1
SIA 6636 RH SLN CM WSPR		SIA6636CCR4CW()		8.2	240/20/20/60	135.	120/15/60	4 TP2 / 9 AP2	40	1
SA 6636 RH SLN ILUM		SIA6636CCR4IH()	9.2	8.2	240/20/20/80	13.5	120/15/60	4 TP2 / 9 AP2	40	13
SIA 9638 RH SLN ILUM WSPR	The second second	SIAB636CCR4IW[]	9.2	8.2	240/20/20/60	13.5	120/15/60	#TP2/9 AP2	40	7
SIA 9836 RH SLN CM LCD		SIASESECCRECH()	9.2	1.2	240/20/20/80	13.5	120/15/90	4 TP2 / 9 AP2	40	7
SIA 5636 RH SLN CM WSPR LCD SIA 5636 RH SLN ILUM LCD		SIA6836CCR5CW()		8.2	240/20/20/60	13.5	120/15/90	4 TP2 / 9 AP2	40	1
	TACINGO	STABB38CCR53HI	9.2	8.2	240/20/20/50	13.5	120/15/60	4 TP2 / 9 AP2	40	1 7

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TABLE 1 (Continued)

			MOTOR	HEATER	MOTOR/HEATER	BLOWER	BLOWER			
MODEL NAME/DESCRIPTION	NBR	PRODUCT CODE	(AMPS)		ELECTRICAL (VIA/A/Hz)	HATING (AMPS)	ELECTRICAL (V/A/Hz)	JETS	HOLES	GALS
SIA 7242 RH SLN CM	GN05	SIA7242CCR4CH()	9.2	3.2	240/20/20/80	13.5	120/15/60	4 TP2 / 9 AP2	40	102
SIA 7242 RH SLN CM WSPR	KX55		9.2	8.2	240/20/20/60	13.5	120/15/80	4 TP2 / 9 AP2	40	102
SIA 7242 RH SLN ILUM	KX60		9.2	8.2	240/20/20/60	13.5	120/15/80	4 TP2 / 9 AP2	40	102
SIA 7242 RH SLN ILUM WSPR		SIA7242CCR4IN()	9.2	8.2	240/20/20/60	13.5	120/15/60	4 TP2 / 9 AP2	40	102
SIA 7242 RH SLN CM LCD	10070		9.2	8.2	240/20/20/60	13.5	120/15/60	4 TP2 / 9 AP2	40	102
SIA 7242 RH SLN CM WSPR LCD	KX75	SIA72/(2CCRSCW())	9.2	8.2	240/20/20/60	13.5	120/15/60	4 TP2 / 9 AP2	40	102
SIA 7242 RH SLN ILUM LCD	KX80	SIA7242CCR5IH( )	9.2	8.2	240/20/20/60	13.5	120/15/60	4 TP2 / 9 AP2	40	102
SIA 7242 RH SLN ILUM WSPR LCD	KX85	SIA7242CCR5IWI 1	9.2	8.2	240/20/20/60	13.5	120/15/60	4 TP2 / 9 AP2	40	102
VENICIA 7242 RH SLN CM	DY60	VEN7242CCR4CH()	9.2	8.2	240/20/20/60	13.5	120/15/60	4 Therapro / 2 Accupro / 4 Rotating Neck	102	90
VENICIA 7242 RH SLN CM WSPR	KY66	VEN7242CCR4CW()	9.2	6.2	240/20/20/60	13.5	120/15/60	4 Therapro / 2 Accupro / 4 Rotating Neck.	102	90
VENICIA 7242 RH SLN ILUM	KY80	VEN7242CCR4/H()	9,2	8.2	240/20/20/60	13.5	120/15/60	4 Therapro / 2 Accupro / 4 Rotating Nack	102	90
VENICIA 7242 RH SLN ILUM WSPR.	KY65	VEN7242CCR4(W())	9.2	8.2	240/20/20/60	13.5	120/15/60	4 Therapro / 2 Accupro / 4 Rotating Neck	102	- 90
VENICIA 7242 RH SLN CM LCD	KY70	VEN7242CCR5CH()	9.2	8.2	240/20/20/60	13.5	120/15/60	4 Therapro / 2 Accupro / 4 Rotating Neck	102	90
VENICIA 7242 RH SLN CM WSPR LCD	KY75	VEN7242CCR5CW()	9.2	8.2	240/20/20/60	13.6	120/15/60	4 Therapro / 2 Accupro / 4 Rotating Neck	102	98
VENICIA 7242 RH SLN ILUM LCD	KY80	VEN7242CCR5IH()	9.2	8.2	240/20/20/60	13.5	120/15/60	4 Therapro / 2 Accupra / 4 Rotating Neck	102	90
VENICIA 7242 RH SEN ILUM WSPR LCO	KYB5	VEN7242GCR5/W()	92	8.2	240/20/20/50	13.5	120/15/60	4 Therapro / 2 Accupto / 4 Rotating Nack	102	90
Acero/Alesio 6636 SLN CM	HQ30	ACE6636CCR4CH()	9.2	8.2	240/20/20/60	13.5	120/15/60	4 TP2 / 4 AP2	40	70
Acero/Alesio 8836 SLN CM WSPR	HW55	ACE8636CCR4CW()	0.2	8.2	240/20/20/90	13.5	120/15/60	4 TP2 / 4 AP2	40	70
Apero/Alesio 5536 SLN ILUM	[HW60]	ACE6636CCR4IHLT	9.2	8.2	240/20/20/60	13.5	120/15/60	4 TP2 / 4 AP2	40	70
Acero/Alesio 8636 SEN ILUM WSPR	HW65	ACEB636CCR4IW()	9.2	8.2	240/20/20/60	13.5	120/15/60	4 TP2 / 4 AP2	40	70
Acero/Alexio 8636 SLN CM LCD	HW70	ACEG838CCR6CH()	9.2	8.2	240/20/20/80	13.5	120/15/80	4 TP2 / 4 AP2	40	70
Acero/Alesio 6636 SLN CM WSPR LCD	HW75	ACE9636CCR5CW(	9.2	6.2	240/20/20/60	13.5	120/15/60	4 TP2 / 4 AP2	40	70
Acero/Alesio 6636 SEN ILUM LCD	HW80	ACE6636CCR5IM( )	9.2	6.2	240/20/20/60	13.5	120/15/60	4 TP2 / 4 AP2	40	70
Acero/Alesio 8636 SLN ILUM WSPR LCD	HW85	ACE6636CCR5/W(1	92	6.2	240/20/20/60	13.5	120/15/60	4 TP2 / 4 AP2	40	70
Acero/Alesia 7242 SLN CM	HQ70	ACE7242CCR4CH()	9.2	6.2	240/20/20/60	13.5	120/15/60	4 TP2 / 4 AP2	40	90
Acero/Alesio 7242 SLN CM WSPR	HX55	ACE7242CCR4CW(	92	8.2	240/20/20/60	13.5	120/15/90	4 TP2 / 4 AP2	40	90
Acero/Alesio 7242 SLN ILUM	FIXEO	ACE7242CCR4IH( )	9.2	8.2	240/20/20/00	13.5	120/15/60	4 TP2 / 4 AP2	40	90
Acero/Alesio 7242 SLN ILUM WSPR	HX85	ACE7242CCR4IW()	9.2	6,2	240/20/20/60	13.5	120/15/90	4 TP2 / 4 AP2	40	90
Acero/Alesio 7242 SLN CM LCC	HX70	ACE7242CCR5CH()	9.2	8.2	240/20/20/90	13.5	120/15/80	4 TP2 / 4 AP2	40	90
Acero/Alesio 7242 SLN CM WSPR LCD	HX75	ACE7242CCR5CW()	9.2	6.2	240/20/20/60	13.5	120/15/60	4 TP2 / 4 AP2	40:	.90
Apero/Alesio 7242 StN ILUM LCD	HXBO	ACE7242CCR5IH()	9.2	6.2	240/20/20/60	13.5	120/15/60	4 TP2 / 4 AP2	40	50
Acero/Alesio 7242 SLN ILUM WSPR LCU	HX86	ACET242CCR5IW()	9.2	8.2	240/20/20/60	13.5	120/15/60	4.TP2 / 4.AP2	- 40	. 90
MiorNoda 6636 SLN CM	HR20	MIO6636CCR4CH()	9.2	8.2	240/20/20/60	13.5	120/15/60	4 TP2 / 4 AP2	40	70
Mic/Woda 6636 SLN CM WSPR	HV56	MIO8636CCR4CW()	9.2	8.2	240/20/20/80	13.5	120/15/60	4 TP2 7 4 AP2	40	70
Mio/Mode 6636 SLN ILUM	HYUO	MI06836CCR4IH( )	9.2	8.2	240/20/20/000	13,5	120/15/60	4 TP2 / 4 AP2	40	70
Mio/Moda 6636 SLN ILUM WSPR	HY86	MIO6636CCRAIW()	9.2	8.2	240/20/20/90	13.5	120/15/60	4 TP2 / 4 AP2	40	70
Mio/Moda 6836 SLN CM LCD	HV70	MIDSG38CCR5CH()	9.2	8.2	240/20/20/60	13.5	120/15/60	4 TP2 / 4 AP2	40	70
Mio/Moda 6636 SLN CM WSPR LCD	HY75	MID8638CCR5CWL	9.2	6.2	240/20/20/00	13.5	120/15/60	4 TP2 / 4 AP2	40	70
Mio/Moda 6636 SLN ILUM LCD	HYBO	MI0663600R5IH()	9.2	6.2	240/20/20/60	13.5	120/15/60	4 TP2 / 4 AP2	40	70
Mio/Moda 6636 SLN ILUM WSPR LCD	HY85		9.2	8,2	240/20/20/00	13.5	120/15/60	4 TP2 / 4 AP2	40	70
Mio/Moda 7242 SLN CM	HRB0			8.2	240/20/20/60	13.5	120/15/60	4 TP2 / 4 AP2	40	90
Mio/Mode 7242 SLN CM WSPR	HZ55			8.2	240/20/20/00	13.5	120/15/60	A TP2 / 4 AP2	40	90
Mio/Mode 7242 SEN ILUM	H260		9.2	8.2	240/20/20/90	13.5	120/15/60	4 TP2 / 4 AP2	40	90
Mio/Moda 7242 SEN ILUM WSPR	H265		9.2	8.2	240/20/20/06	13.5	120/15/80	4 TP2 / 4 AP2	40	90
Mio/Moda 7242 SLN CM LCD	HZ70			8.2	240/20/20/60	13.5	120/15/60	4 TP2 / 4 AP2	40	90
MiorModa 7242 SLN CM WSPR LCD	H275		9.2	9.2	240/20/20/60	13.5	120/15/60	4 TP2 / 4 AP2	-40	90
Mio/Moda 7242 SEN ILUM ECD	HZ80		9.2	8.2	240/20/30/60	13.5	120/15/60	A TP2 / 4 AP2	40	90
MIO/MODA 7242 SLN ILUM WSPR LCD	HZB5	MIO7242CCR5IW()	9.2	8.2	240/20/20/50	13.5	120/15/60	4 TP2 / 4 AP2	40	90

			MTR	HTR	NO of	BLR	AVG		MTR/HTR	BLR
PRODUCT NAME	CORE	Product Code	AMP	AMP	AIR	AMP	GAL	JET TYPES	Electrical	Electrical
	#			71	HOLES			Ref Ormand	(VIAIAHZ)	(V/A/HZ)
LOR 5230 RH SLN	NM38	LOR 5230 CRL 2XX	4.4	12.5	20	12.5	88	6 Sml CMP Jets	120/15/15/60	120/15/60
LOR 5230 RH SLN (TF)	NN18	LOT 5230 CRL 2XX	4.4	12.5	20	12.5	. 88	6 Sml CMP Jets	120/15/15/60	120/15/60
LOR 5230 RH SLN W/HTR OPTION	NM39	LOR 5230 CRL 2HX	4.4	12.5	20	12.5	88	6 Sml CMP Jets	120/15/15/60	120/15/60
LOR 5230 RH SLN W/HTR OPT (TF)	NN19	LOT 5230 CRL 2HX	4.4	12.5	20	12.5	88	6 Sml CMP Jets	120/15/15/60	120/15/60
HLS 5230 RH SLN W HTR	NM40	HLS 5230 CRL 2HX	4.4	12.5	20	12.5	88	6 Sml CMP Jets	120/15/15/60	120/15/60
HLS 5230 RH SLN W HTR (TF)	NN20	HLS 5230 CRL 2HX	4,4	12.5	20	12.5	88	6 Sml CMP Jets	120/15/15/60	120/15/60
LOR 5230 LH SLN	NM48	LOR 5230 CLR 2XX	4.4	12.5	20	12.5	88	6 Sml CMP Jets	120/15/15/60	120/15/60
LOR 5230 LH SLN (TF)	NN28	LOT 5230 CLR 2XX	4.4	12.5	20	12.5	88	6 Sml CMP Jets	120/15/15/60	
LOR 5230 LH SLN W/HTR OPTION	NM49	LOR 5230 CLR 2HX	4.4	12.5	20	12.5	88	6 Sml CMP Jets	120/15/15/60	120/15/60
LOR 5230 LH SLN W/HTR OPT (TF)	NN29	LOT 5230 CLR 2HX	4.4	12.5	20	12.5	88	6 Sml CMP Jets	120/15/15/60	120/15/60
HLS 5230 LH SLN W/HTR	NM50	HLS 5230 CLR 2HX	4.4	12.5	20	12.5	88	6 Sml CMP Jets	120/15/15/60	120/15/60
HLS 5230 LH SLN W/HTR (TF)	NN30	HLS 5230 CLR 2HX	4.4	12.5	20	12.5	88	6 Sml CMP Jets	120/15/15/60	120/15/60

	PRODUCT NAME	PRODUCT CODE	Oper. GAL	MTR	HTR	JET TYPES	MTR/HTR ELECTRICAL (VIA/A/HZ)	BLR AMP	ELECTRICAL	NO of AIR HOLES		LIGHT ELECTRICAL (V/A/HZ)
		F1S 5230 XXX XXX X				4 JETS/ 6 MICRO JETS				16	1.0	120/15/60
J	FIRST STREET 5230 3-T WALK-IN	F1T 5230 XXX XXX X	90	4.4	12.5	4 JETS/ 6 MICRO JETS	120/15/15/60	12.5	120/15/60	16	1.0	120/15/60

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New: 01/14/2013

Model Name	Model #	Core	Di	imensio	ons	Motor	Electrical	Heater	Electrical	Jet Types	Aver.	Electroni
						Rating	Rating	Rating	Rating		Oper.	c
			L	W	Н	(A)	(V / A / Hz)	(A)	(V / A / Hz)		Gals	Controls
FIRST ST 5229 C	F1S 5229		52	29	36.5	7.0	120 / 20 /	12.5	120 / 20 /	6 CMP	55	N
RH HTR SLN	CRX 1CH	LW45	32	29	36.3	7.0	60	12.3	60	ADJY-JET		
FIRST ST 5229 C	F1S 5229		52	29	36.5	7.0	120 / 20 /	12.5	120 / 20 /	6 CMP	55	N
LH HTR SLN	CLX 1CH	LW50	32	29	36.3	7.0	60	12.3	60	ADJY-JET		
FIRST ST5229 3T C	F1T 5229		52	29	36.5	7.0	120 / 20 /	10.5	120 / 20 /	6 CMP	55	N
RH HTR SLN	CRX 1CH	LW85	32	29	36.3	7.0	60	12.5	60	ADJY-JET		
FIRST ST 5229 3T	F1T 5229		50	29	26.5	7.0	120 / 20 /	10.5	120 / 20 /	6 CMP	55	N
C LH HTR SLN	CLX 1CH	LW90	52	29	36.5	7.0	60	12.5	60	ADJY-JET		

Model Name	Model #	Similar Model
		#
FIRST ST 5229 C	F1S 5229	F1S5230 XXX
RH HTR SLN	CRX 1CH	XXX X
FIRST ST 5229 C	F1S 5229	F1S5230 XXX
LH HTR SLN	CLX 1CH	XXX X
FIRST ST5229 3T C	F1T 5229	F1T5230
RH HTR SLN	CRX 1CH	XXX XXX X
FIRST ST 5229 3T	F1T 5229	F1T5230
C LH HTR SLN	CLX 1CH	XXX XXX X

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### TEST PERFORMANCE NO. 1

A representative sample of the product was tested in accordance with the Standard for Safety Hydromassage Bathtubs, (UL 1795,  $3^{rd}$  Ed. 01/15/04)

The following tests were conducted by: UL under file no. E21903

Test Description	<u>UL 1795/ Clause</u>
Starting Current Test	40
Power Input Test	41
Temperature Test	42
Dielectric Voltage-Withstand Test	43
Water Exposure Test	46
Grounding Impedance Test	49
Flow Rate Test	50
Abnormal Operation Test - Water Back Flow	52.4
Leakage Current Test	56

### **TEST PERFORMANCE NO. 2**

A representative sample of the model Espree 6036 was tested in accordance with the Standard for Safety Hydromassage Bathtubs, (UL 1795, 3<sup>rd</sup> Ed. 01/15/04)

Test Description	<u>UL 1795/ Clause</u>
Power Input Test	41
Temperature Test	42
Dielectric Voltage-Withstand Test	43
Abnormal Operation Test - Water Back Flow	52.4

#### **TEST PERFORMANCE NO. 3**

Alternate Check Valve, model Mani-SD was tested within Hydromassage Bathtub, model Espree DS75 in accordance with the Standard for Safety Hydromassage Bathtubs, (UL 1795, 3<sup>rd</sup> Ed. 01/15/04)

Test Description	<u>UL 1795/ Clause</u>
Tests for Parts Subject to Pressure – Reverse Hydrostatic Pressure Test	53.2

Results of the tests indicate the specimens conform to applicable test criteria.

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New: 01/10/06 Revised: 12/05/08

#### **TEST PERFORMANCE NO. 4**

Affinity Model R360 was tested in accordance with the Standard for Safety Hydromassage Bathtubs, (UL 1795, 3<sup>rd</sup> Ed. 01/15/04)

<b>Test Description</b>	UL 1795/ Clause
Starting Current Test	40
Power Input Test	41
Temperature Test	42
Dielectric Voltage-Withstand Test	43
Water Temperature Tests – Normal Operation	45.2.1
Water Temperature Tests – Abnormal Operation (Interrupted power)	45.3.3
Water Temperature Tests – Abnormal Operation (Water flow interruption)	45.3.4
Water Temperature Tests – Abnormal Operation (Blocked suction fitting)	45.3.6
Water Temperature Tests – Abnormal Operation (Blocked jet)	45.3.7
Water Exposure Test – Splashing	46.2
Available Current Test	47
Grounding Impedance Test	49
Flow Rate Test	50
Abnormal Operation Tests – Interrupted Power	52.2
Abnormal Operation Tests – Water Flow Interruption	52.3
Abnormal Operation Test - Water Back Flow	52.4
Leakage Current Test	56

#### **TEST PERFORMANCE NO. 5**

Affinity Model R360 was tested in accordance with the Standard for Safety Hydromassage Bathtubs, (UL 1795, 3<sup>rd</sup> Ed. 01/15/04)

Test Description	<u>UL 1795/ Clause</u>
Starting Current Test	40
Power Input Test	41
Temperature Test	42
Dielectric Voltage-Withstand Test	43
Water Exposure Test – Flooding	46.3
Grounding Impedance Test	49
Flow Rate Test	50
Abnormal Operation Test - Water Back Flow	52.4
Leakage Current Test	56

Results of the tests indicate the specimens conform to applicable test criteria.

### TEST PERFORMANCE NO. 6

The Hydromassage Bathtub controller was tested in accordance with the Standard for Safety Hydromassage Bathtubs, (UL 1795, 3<sup>rd</sup> Ed. Dated March 30, 1999, Rev September 22, 2006)

Test Description	UL 1795/ Clause
Normal Temperature Test (Under skirt Ambient)	42
Dielectric Voltage Withstand Test	43.1

Results of the tests indicate the specimens conform to applicable test criteria.

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Added: 10/29/09 Revised: 04/23/13

#### **TEST PERFORMANCE NO. 7**

The Hydromassage Bathtub controller was tested in accordance with the Standard for Safety Hydromassage Bathtubs, (UL 1795, 3<sup>rd</sup> Ed. Dated March 30, 1999, Rev September 22, 2006)

Test Description	<u>UL 1795/ Clause</u>
Starting Current Test	40
Power Input Test	41
Leakage Current Test	56

Results of the tests indicate the specimens conform to applicable test criteria.

#### **TEST PERFORMANCE NO. 8**

The Hydromassage Bathtub controller was tested in accordance with the Standard for Safety Hydromassage Bathtubs, (UL 1795, Fourth Edition, Dated August 5, 2009)

Test Description	<u>UL 1795/ Clause</u>
Hair Entrapment Test	41.2

Results of the tests indicate the specimens conform to applicable test criteria.

#### **TEST PERFORMANCE NO. 9**

A representative sample of the product was tested in accordance with the Standard for Safety Hydromassage Bathtubs, (UL 1795 Issue: 2009/08/05 Ed: 4 Rev: 2010/03/23).

Test Description	<u>UL 1795/ Clause</u>
Starting Current Test	45
Power Input Test	46
Temperature Test	47
Dielectric Voltage-Withstand Test	48
Available Current Test	52
Leakage Current Test	61
Hair Entrapment Test	41.2

#### **TEST PERFORMANCE NO. 10**

A previously evaluated sample of the product was evaluated in accordance with the Standard for Safety Hydromassage Bathtubs, (UL 1795 Issue: 2009/08/05 Ed: 4 Rev: 2012/01/13).

No additional testing was necessary.

#### \*TEST PERFORMANCE NO. 11

A representative sample of the product was tested in accordance with the Standard for Safety Hydro massage Bathtubs, (UL 1795 Issue: 2009/08/05 Ed:4 Rev: 2012/01/13).

Test Description	UL 1795/ Clause
Power Input Test	46
Temperature Test	47
Dielectric Voltage-Withstand Test	48

**APEN 1531** 

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#### **CONCLUSION 1**

A representative sample of the product covered by this report has been evaluated and found to comply with the applicable requirements of the Standard for Safety Hydromassage Bathtubs, (UL 1795, 3<sup>rd</sup> Ed. Dated March 30, 1999, Rev September 22, 2006)

Report prepared by: Report Reviewed/Approved by:

Original signature is on file. Original signature is on file.

Cody Adams, P.E. Sudesh Kamble Operations Manager EMC Team Leader

Report revised by: Report reviewed/approved by:

Original signature is on file. Original signature is on file.

Shumphert L. Holbert II Cody Adams, P.E. Compliance Investigator Operations Manager

Report revised by: Report Reviewed/Approved by:

Original Signature on File Original Signature on File

Gulzar Singh C Thakur

Engineering Team Leader Engineering Manager Intertek, Lake Forest Intertek, Lake Forest

#### **CONCLUSION 2**

A representative sample of the product covered by this report has been evaluated and found to comply with the applicable requirements of the Standard for Safety Hydromassage Bathtubs, (UL 1795 Issue: 2009/08/05 Ed: 4 Rev: 2010/03/23).

Report revised by: Report Reviewed/Approved by: Original Signature on File Original Signature on File

Bhavin Parikh Rahul Mehta

Engineering Team Leader Engineer Intertek, Lake Forest Intertek, Lake Forest

#### **CONCLUSION 3**

The product covered by this report has been evaluated and found to comply with the applicable requirements of the Standard for Safety Hydromassage Bathtubs, (UL 1795 Issue: 2009/08/05 Ed: 4 Rev: 2012/01/13).

Report revised by: Report Reviewed/Approved by:

Original Signature on File Original Signature on File

Eliana Velazquez Rahul Mehta

Engineer Engineering Team Leader Intertek, Lake Forest Intertek, Lake Forest

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#### **GENERAL INFORMATION**

The Applicant and Manufacturer have agreed to produce, test and label ETL Listed products in accordance with the requirements of this Report. The Manufacturer has also agreed to notify Intertek and to request authorization prior to using alternate parts, components or materials.

#### **COMPONENTS**

Components used shall be those itemized in this Intertek report covering the product, including any amendments and/or revisions.

#### **LISTING MARK**

The ETL Listing mark applied to the products shall either be separable in form, such as labels purchased from Intertek, or on a product nameplate or other media only as specifically authorized by Intertek. Use of the mark is subject to the control of Intertek.

#### **MANUFACTURING AND PRODUCTION TESTS**

Manufacturing and Production Tests shall be performed as required in this Report.

#### FOLLOW-UP SERVICE

Periodic unannounced audits of the manufacturing facility shall be scheduled by Intertek. An audit report shall be issued after each visit. Special attention will be given to the following:

- 1. Conformance of the manufactured product to the descriptions in this Report.
- 2. Conformance of the use of the ETL mark with the requirements of this Report and the Certification Agreement.
- 3. Manufacturing changes.
- 4. Performance of specified Manufacturing and Production Tests.

In the event that the Intertek representative identifies non-conformance(s) to any provision of this Report, the Applicant shall take one or more of the following actions:

- 1. Correct the non-conformance.
- 2. Remove the ETL Mark from non-conforming product.
- 3. Contact the issuing product safety evaluation center for instructions.

#### Intertek Testing Services NA Inc.

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#### GENERAL REQUIREMENTS AND DEFINITIONS

Recognized Component - A component part, which has been previously evaluated by an accredited certification body with restrictions and must be evaluated as part of the basic product considering the restrictions as specified by the Conditions of Acceptability.

**Listed Component** -

A component part, which has been previously Listed or Certified by an accredited Certification Organization with no restrictions and is used in the intended application within its ratings.

<u>Unlisted Component</u> –

A part that has not been previously evaluated to the appropriate designated component standard. It may also be a listed or recognized component that is being used outside of its evaluated Listing or component recognition.

<u>Critical Component</u> -

An essential part, material, subassembly, system, software, or accessory of a product that has a direct bearing on the product's conformance to applicable requirements of the product standard.

**Construction Details -**For specific construction details, reference should be made to the following photographs and descriptions. All dimensions are approximate unless specified as exact or within a tolerance. In addition to the specific construction details described in this Report, the following general requirements may also apply as applicable.

1. Spacing - In primary circuits, minimum spacing are maintained through air and over surfaces of insulating material between current-carrying parts of opposite polarity and between current-carrying parts and dead-metal parts.

Spacings other than at a field-wiring terminal shall be 1/8 inch (3.2 mm) for live parts and 1/16 inch (1.6 mm) for grounded or dead-metal parts when measured between parts of opposite polarity, accessible metal and the enclosure. The spacings in a Class 2 circuit are to be investigated on the basis of the Dielectric Voltage-Withstand Test

- 2. Mechanical Assembly Components such as switches, fuseholders, connectors, wiring terminals and display lamps are mounted and prevented from shifting or rotating by the use of lockwashers, starwashers, or other mounting format that prevents turning of the component.
- 3. Corrosion Protection All ferrous metal parts are protected against corrosion by painting, plating or other means specifically identified in the specific construction details.
- Motor and Heater Connections Listed Flexible Cord, 14/3, Type S, SO, ST, STO, or SEO, also marked WA. Secured to motor by Listed strain relief bushing. Mechanically secured and routed away from side of motor housing. Maximum 3 ft. long.

Alternate - Provided with Listed nominal ½ in. trade size conduit. Internal conductors minimum No. 14 AWG. Secured to motor and field wiring compartment by Listed fittings. Maximum 3 ft. long.

Alternate – Listed cord set, 14/3, type SJ or equivalent. Consist of type SJ cord molded on 15 or 20 amp attachment plug. Wires sized on the basis of 60°C ampacity and rated 60°C. Flexible cord shall be maximum length of 3 ft. Provided with Listed strain relief bushing. Suitable for only 3/4 Hp pumps.

- 5. Grounding All exposed dead-metal parts and all dead-metal parts within the enclosure that are exposed to contact during any servicing operation are to be connected to the grounding lead of the power supply cord or the equipment grounding terminal.
- 6. **Internal Wiring** Internal wiring is routed away from sharp or moving parts. Internal wiring leads terminating in soldered connections are made mechanically secure prior to soldering. Recognized separable (quick disconnect) connectors of the positive detent type, closed loop connectors, or other types specifically described in the text of this report are also acceptable as internal wiring terminals. At points where internal wiring passes through metal walls or partitions, the wiring insulation is protected against abrasion or damage by plastic bushings or grommets. All wiring is minimum 14 AWG, with a minimum rating of 300V, 75°C.

**APEN 1534** 

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7. Field wiring Compartment – If provided, listed outlet box, metallic, overall 4 in. square by 1-11/16 in. deep. Provided with cover, overall 4 in. square, secured to top of box by screws. Box secured under rim of tub between air induction box and motor mounting bracket, or attached to plumbing. Terminal provided fro grounding with the field wiring compartment. The terminal can be either a wire binding screw having a green head or a pressure wire connector marked "G", "GR", "Ground", or "Grounding". Compartment must be accessible after installation. Leads extend minimum of 6 in. into box. Box to be minimum 1-1/2 inches above tub base.

<u>Alternate</u> – Same except secured to tub with fiberglass resin adhesive, Richolds resin, Type No. 33-402, 33-047 or 98-073 catalyzed with MEK peroxide.

<u>Alternate</u> – Pump wiring compartment may serve as Field Wiring Compartment.

- Motor Connection Compartment If provided, not visible, ground lead is mechanically secured to Listed or Recognized
  Terminal hook or closed loop terminal, secured to motor housing ground terminal by screw. Covered by steel plate, secured
  by two screws. Other end of leads go to field wiring box if provided.
- 9. **Rubber Hose** 5/8 in. diameter dishwasher hose, marked with SAE 20R-4 or AHAM DW-1, size and UPC logo.

Alternate – 1/2 in. I.D. Flex PVC.

- 10. Accessibility of Live Parts All uninsulated live parts in primary circuitry are inaccessible based on proper installation of the tub.
- 11. Markings The product shall be legibly and permanently marked with the following::
  - a) Manufacturer's name, trade name or trademark
  - b) Model number
  - c) Electrical rating in volts, amps and frequency
  - d) Month and year of manufacture
  - e) Each unit shall be plainly marked with the following or the equivalent: "Connect only to a circuit that is protected by a ground-fault circuit-interrupter (GFCI)."
  - f) A wiring diagram shall be attached to the unit unless field wiring connections are obvious.
  - g) A paper sticker glued or shellacked or both to an accessible cover is considered to be attached to the unit in accordance with the requirement in the above paragraph.
  - h) The following marking or the equivalent, as applicable, shall appear in the field wiring compartment next to the supply conductor terminals of a unit intended for permanent electrical connections: "Use copper conductors only." This marking shall be independent of any marking on the terminal connectors, and it shall be visible during and after installation of the unit. This marking does not apply to terminals intended for the connection of grounding or bonding conductors.
  - i) Each connector intended for an optional accessory shall be marked to identify the intended accessory.

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#### 12. <u>Cautionary Markings</u> – The following are required:

- a) If more than one disconnect is required to remove all power: "CAUTION" and the following or the equivalent, "Risk of Electric Shock -Two disconnect switches are required to de-energize the unit before servicing."
- b) If a unit has optional equipment that may be field installed and that may require a separate source, the unit shall be marked with the following or equivalent, "Risk of Electric Shock Second supply source if provided with \_\_\_\_\_\_\_, Model \_\_\_\_\_\_. Disconnect all sources before servicing." The blanks shall be filled in with the type of equipment that may be added in the field and the appropriate model number.
- c) Heater Ready Units The model Espree 6036 only shall be legibly and permanently marked with the following: "Suitable for Field-Installed Heater Accessory" and "Use Only Field-Installed Heaters Marked for Use With This Bathtub" and "CAUTION Risk of Electric Shock-Second Supply Source If Field Heater Is Installed-Disconnect All Sources Before Servicing." All other models that are NOT heater ready must be marked as "Not Suitable for Field-Installed Heater"
- 13. <u>Installation, Operating and Safety Instructions</u> Each unit shall be provided with legible installation, operating, and user-maintenance instructions, and instructions pertaining to a risk of fire, electric shock or injury to persons associated with the use of the unit.

Installation and operating instructions shall be provided for each accessory provided with the unit in separate manuals; or combined in one or more manuals provided the instructions pertaining to a risk of fire, electric shock, or injury to persons are separated in format and emphasized to distinguish them from the remainder of the text.

An illustration may be used with a required instruction to clarify the intent but shall not replace the written instruction.

The height of the lettering in the text and illustrations of the important safety instructions shall be as follows:

- a) Upper case letters shall be no less than 1/12 inch (2.1 mm) high;
- b) Lower case letters shall be no less than 1/16 inch (1.6 mm) high;
- c) The phrases "IMPORTANT SAFETY INSTRUCTIONS," and "READ AND FOLLOW ALL INSTRUCTIONS," and "SAVE THESE INSTRUCTIONS" shall be in letters no less than 3/16 inch (4.8 mm) high.

The following items shall be entirely in upper case letters or shall be emphasized to distinguish them from the rest of the text;

- a) The headings for the installation, operating, and user-maintenance instructions;
- b) The heading for the instructions pertaining to a risk of fire, electric shock, or injury to persons; and
- c) The openings and closing statements of the instructions "IMPORTANT SAFETY INSTRUCTIONS" and "SAVE THESE INSTRUCTIONS." or the equivalent.

Unless otherwise indicated, the above shall be in the words specified or words that are equivalent, clear and understandable. No substitute shall be used for the word "WARNING" or "DANGER".

#### Instructions Pertaining to a risk of Fire, Electric shock, or Injury to Persons

Each unit shall be provided with instructions pertaining to a risk of fire, electric shock, or injury to persons shall warn the user of reasonable foreseeable risks and state the precautions that should be taken to reduce such risks. Such instructions shall be preceded by the heading "INSTRUCTIONS PERTAINING TO A RISK OF FIRE, ELECTRIC SHOCK, OR INJURY TO PERSONS" or the equivalent.

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#### **Important Safety Instructions**

Each unit shall be provided with instructions pertaining to a risk of fire, electric shock, or injury to persons shall include those items in Figure 1 that are applicable to the unit. The statement "IMPORTANT SAFETY INSTRUCTIONS" or the equivalent shall precede the list, and the statement "SAVE THESE INSTRUCTIONS" or the equivalent shall either precede or follow the list. The word "WARNING" shall be entirely in upper case letters or shall be emphasized to distinguish it from the remainder of the text

### Figure 1 IMPORTANT SAFETY INSTRUCTIONS

WARNING - When using this unit, basic precautions should always be followed, including the following:

- 1. READ AND FOLLOW ALL INSTRUCTIONS.
- DANGER: To reduce the risk of injury, do not permit children to use this unit unless they are closely supervised at all times.
- Use this unit only for its intended use as described in this manual. Do not use attachments not recommended by
  - the manufacturers.
- 4. Never drop or insert any object into any opening.
- 5. Do not operate this unit without the guard over the suction fitting.
- 6. The unit must be connected only to a supply circuit that is protected by a ground-fault circuit-interrupter (GFCI). Such a GFCI should be provided be the installer and should be tested on a routine basis. To test the GFCI, push the test button. The GFCI should interrupt power. Push the reset button. Power should be restored. If the GFCI fails to operate in this manner, there is ground current flowing, indicating the possibility of an electric shock. Do not use this unit. Disconnect the unit and have the problem corrected by a qualified service representative before using.
- 7. (For permanently connected units) A green colored terminal (or a wire connector marked "G", "GR", "Ground", or "Grounding") is provided within the terminal compartment. To reduce the risk of electric shock, connect the terminal or connector to the grounding terminal of your electric service or supply panel with a conductor equivalent in size to the circuit conductors supply this equipment.
- 8. Deleted
- 9. SAVE THESE INSTRUCTIONS

#### **Operating Instructions**

Each unit shall be provided with the following instructions. Immediately following the warning instructions specified in previous paragraphs, the instruction manual shall include:

- a) Instructions and caution statements for cleaning, user maintenance, and operations recommend by the manufacturer and a warning to the user that any other servicing should be performed by a qualified service representative or that the unit has no user serviceable parts.
- b) In the case of a unit using a thermal limiter that shuts off the entire unit, instructions to the user on what to expect in the thermal limiter operates.

Operating instructions shall contain the information needed to operate the unit as intended and shall be preceded by the heading "OPERATING INSTRUCTIONS" or the equivalent.

Operating instructions shall explain and describe the location, function, and operation of each user-operated control of the unit and shall warn against tampering with such devices.

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A unit provided with a water heater shall include instructions that inform the user (1) how to set the thermostat to result in a water temperature in th tub no higher that  $40^{\circ}\text{C}$  ( $104^{\circ}\text{F}$ ), (2) of the necessary precautions to be followed in adjusting the thermostat, and (3) that prolonged immersions in hotter water may induce hyperthermia. A description of the causes, symptoms, and effects of hyperthermia such as that provided in the following paragraph shall also be included.

The causes, symptoms, and effects of hyperthermia may be described as follows: Hyperthermia occurs when the internal temperature of the body reaches a level several degrees above the the normal body temperature of 98.6° F. The symptoms of hyperthermia include an increase in the internal temperature of the body, dizziness, lethargy, drowsiness, and fainting. The effects of hyperthermia include (1) failure to perceive heat, (2) failure to recognize the need to exit the spa or hot tub, (3) unawareness of impending hazard, (4) fetal damage in pregnant women, (5) physical inability to exit the spa or hot tub, and (6) unconsciousness resulting in the danger of drowning. WARNING – The use of alcohol, drugs or medication can greatly increase the risk of fatal hyperthermia.

#### **Installation Instructions**

Each unit shall be provided with installation instructions which include those items in the following list that are applicable to the unit. The statement "INSTALLATION INSTRUCTIONS" shall precede the list. The word "WARNING" shall be entirely in upper case letters or shall be emphasized to distinguish it from the rest of the text. Wording in parentheses is explanatory.

#### INSTALLATION INSTRUCTIONS

WARNING – When using the electrical products, basic precautions should always be followed, including the following:

- 1. DANGER: RISK OF ELECTRIC SHOCK. Connect only to a circuit protected by a ground-fault circuit interrupter.
- 2. Grounding is required. The unit should always be installed by a qualified service representative and grounded.
- 3. (For built-in and custom units) Install to permit access for servicing.

Installation instructions shall be identify fittings, such as brackets or hangers that are necessary for the intended mounting of the

#### **Configuration Marking**

Each unit shall be provided with (1) a marking on the wiring diagram or in the installation instructions or (2) a configuration sheet to identify the factory installed components of the unit. As an example, a configuration sheet could specify "Factory Installed Components – Pump; Heater; Lighting Fixture; Control." If the unit has field installable options, the marking shall be additionally provided with the following or the equivalent, "See installation instructions for options."

The installation instructions for a unit provided with two sources shall specify how each circuit is to be connected to the supply. If two sources are required, the current rating of each source shall be specified.

#### **User Maintenance Instructions**

Each unit shall be provided with instructions for user maintenance which include explicit instructions for all cleaning, servicing, lubrication, and adjustments that are intended to be performed by the user and shall be preceded by the heading "USER MAINTENANCE INSTRUCTIONS" or the equivalent.

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#### CONSTRUCTION DETAIL

 $Effective\ November\ 1,\ 2001-Hydromassage\ bathtubs\ and\ components\ shall\ comply\ with\ the\ following\ construction\ detail\ requirements.$ 

#### A. TERMINAL COMPARTMENTS FOR SUPPLY CONNECTIONS

R/C Motors (PRGY2) and Unlisted Component Motors (PRGY3) intended to be permanently wired in the field using the motor wiring compartment shall be marked by the motor manufacturer "Suitable for Field Wiring" (or the equivalent) as part of the motor Recognition. Motors that are not intended to be permanently wired in the Field with motor wiring compartment are not required to have the marking.

#### B. WIRING TERMINALS (Prohibition of Sheet Metal Screws)

- 1. A sheet-metal screw shall not be used as a wiring terminal or for the purpose of securing other wiring terminals, such as a pressure-wire connector.
- 2. A sheet-metal screw shall not be used for terminating the grounding conductor of a power supply cord, as a terminal for the equipment-grounding conductor of a permanently wired unit, or as a terminal for the termination of bonding conductors.

#### C. **DOUBLE INSULATED PUMPS** (Hard Wired and Cored Connected)

- 1. Hard wired double insulated pumps, if provided with a terminal to terminate an equipment grounding conductor should only bond to the stator of the motor. A "dummy" terminal shall not be provided.
- 2. Cord connected double insulated pump provided with a grounding type cord and attachment plug should have the grounding member of the attachment plug and the equipment grounding conductor only bond to the stator of the motor. A "dummy" terminal shall not be provided.

#### D. SOLID COPPER NO. 8 AWG BONDING CONDUCTOR

The metal enclosures of all electrical components, current collectors and other metal in contact with the tub water shall be bonded together by individual bonding conductors that are solid copper not smaller than No. 8 AWG. The use of the grounding conductor in supply cords shall not be used for this purpose.

### E. UNUSED EXTRA EXTERNAL EQUIPMENT BONDING PRESSURE WIRE CONNECTOR EXCEPTION FOR DOUBLE INSULATED COMPONENTS

- 1. For units with double insulated components only, such as a pump, the extra unused bonding wire connector shall not be provided. There shall be no provision for such a wire connector.
- 2. For units with double insulated components and non-double insulated components such as a double insulated pump and a non-double insulated heater, the extra bonding wire connector would need to be provided for the heater.

#### F. INSTRUCTION MANUAL

- 1. The heading "INSTRUCTIONS PERTAINING TO A RISK OF FIRE, ELECTRIC SHOCK, OR INJURY TO PERSONS" or the equivalent shall precede the list of warning statements. (The new heading replaces the heading "IMPORTANT SAFETY INSTRUCTIONS".)
- 2. The GFCI warning statement shall read as follows:
- "The unit must be connected only to a supply circuit that is protected by a GFCI and should be tested on a routine basis. To test the GFCI, push the test button. The GFCI should interrupt power. Push the reset button. Power should be restored. If the GFCI fails to operate in this manner, the GFCI is defective. If the GFCI interrupts power to the bathtub without the test button being pushed, a ground current is flowing, indicating the possibility of an electric shock. Do not use this hydromassage bathtub. Disconnect the hydromassage bathtub and have the problem corrected by a qualified service representative before using."

#### G. INSTALLATION INSTRUCTIONS

The installation instructions shall include a statement building materials and wiring should be routed away from the pump body or other heat producing components of the units, or equivalent.

#### H. CONFIGURATION SHEET

Factory installed supply cords for pump motors shall be included on the list of factory installed components.

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### MANUFACTURING AND PRODUCTION TESTS

The manufacturer agrees to conduct the following Manufacturing and Production Tests as specified:

#### **Required Tests**

Dielectric Voltage Withstand Test

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#### **DIELECTRIC VOLTAGE WITHSTAND TEST**

#### Method

One hundred percent of production of the products covered by this Report shall be subjected to a routine production line dielectric withstand test.

The test shall be conducted on products, which are fully assembled. Prior to applying the test potential, all switches, contractors, relays, etc., should be closed so that all primary circuits are energized by the test potential. If all primary circuits cannot be tested at one time, then separate applications of the test potential shall be made.

The test voltage specified below shall be applied between primary circuits and accessible dead-metal parts. The test voltage may be gradually increased to the specified value but must be maintained at the specified value for one second or one minute as required.

#### Test Equipment

The test equipment shall incorporate a transformer with an essentially sinusoidal output, a means to indicate the applied test potential, and an audible and/or visual indicator of dielectric breakdown.

The test equipment shall incorporate a voltmeter in the output circuit to indicate directly the applied test potential if the rated output of the test equipment is less than 500VA.

If the rated output of the test equipment is 500VA or more, the applied test potential may be indicated by either: 1 - a voltmeter in the primary circuit; 2 - a selector switch marked to indicate the test potential; or 3 - a marking in a readily visible location to indicate the test potential for test equipment having a single test potential output. In cases 2 and 3, the test equipment shall include a lamp or other visual means to indicate that the test potential is present at the test equipment output. All test equipment shall be maintained in current calibration.

#### **Products Requiring Dielectric Voltage Withstand Test**

PRODUCT	Test Voltage	<b>Test Time</b>
All products covered by this Report.	1200 + 2.4V	1 second

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### **CORRELATION PAGE FOR MULTIPLE LISTINGS**

#### **MULTIPLE LISTING**

The following products which are identical to those identified in the index except for model number and participant name are authorized to bear the ETL label under provisions of the Intertek Multiple Listing Program

MULTIPLE LISTEE

None

**BASIC LISTEE** 

**MANUFACTURER** 

**PRODUCT** 

MULTIPLE LISTEE MODEL NO.

BASIC LISTEE MODEL NO.

BASIC LISTEE ORDER NO.

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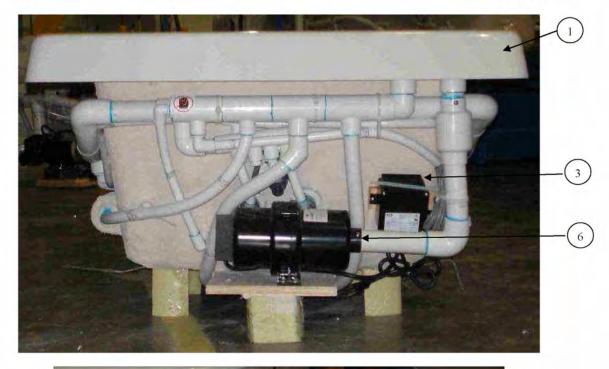
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Combination Baths

PHOTO NO. 1 and 1A





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JACUZZI006587

REV JACUZZI006687

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Combination Baths PHOTO NO. 1 and 1A

General – Photo No. 1 Shows an overall end view of the BK 10 Allusion 7242, which represents all other models. The general design, shape and arrangement shall be as illustrated except where variations are specifically described. Photo 1A shows overall view of the Finestra Series.

- 1. <u>Tub</u> See Table 1 for sizes. Acrylic, (fiber glass reinforced).
- 2. <u>Jets</u> (Not Shown) See Table 1 for number, size, and type. PVC, secured in place to fitting plumbing through opening in tub. Jets sealed to tub using silicone rubber sealant.
  - a) <u>Jet Assy, HTC</u> Unlisted Component, Mother Lode Plastics., constructed as shown in Illustration No. 1. Refer to Table 1 for specific quantities.
  - b) <u>Jet Assy, Hydro-Air</u> Unlisted Component, HydroAir, constructed as shown in Illustration No. 2. Refer to Table 1 for specific quantities.
- 3. Controller Recognized Component, (NCHX2), Gecko Electronics Inc., Model AS-120P-BHJ-VA-JZ1, rated input 120 V, 15 A; maximum total output 120 V, 15 A. The controller powers the blower, the solenoid valve, and provided with a tub side control. Controller provides power to Blower, Item 6.

<u>Alternate Controller</u> – Recognized Component, (NCHX2), Gecko Electronics Inc., Model DTHHD2, rated 120V, 60 Hz, 14A; max total output 120VAC, 60 Hz, 6.8A for blower + 6.8A for heater. The controller powers the blower. Controller is provided with tubside control and two water level sensors to trigger drain cycle to clear air channel.

<u>Alternate Hydromassage Bathtub Controller</u> – Recognized component, Manufactured by Global Power International Group LTD.

Model: DH3101 and DL3001. Rated 208 V, 50/60 HZ, 9.45 A max

Outputs:

Pump:  $208\sim230\ V,\,9.2\sim8.9\ A$  at high speed.

LED Light: 9 Vdc, 70mA Max Air Valve: 12 Vdc, 0.21 A Control Panel: 5 V, 135mA

Model: DH3102 and DL3002. Rated 240 V, 50/60 HZ, 9.15 A max

Outputs:

Pump: 208~230 V, 9.2~8.9 A at high speed.

LED Light: 9 Vdc, 70mA Max Air Valve: 12 Vdc, 0.21 A Control Panel: 5 V, 135mA

<u>Alternate (Controller is only for Finestra models NN & NM series)</u> – Recognized Component, Manufactured by CG Air Systems Inc, Model IC-TMSV-120/60-020-N-N, rated 120 V, 60 Hz, 15 A. Used in conjunction with blower Model 1-251012OF6J, manufactured by Air supply of the future Inc.

Alternate (Controller is only for motors in Finestra models NN & NM series) – Recognized Component, Manufactured by CG Air Systems Inc, Model IC-TMSPT-120/60-001-N-N-WD1-D1/4, rated 120 V, 60 Hz, 15 A. \* <u>Alternate Pneumatic (control switch):</u> Recognized component, manufactured by Tecmark\_model SAFPAC5031, Rated 120 V, 15A, 60 Hz

- 4. <u>Tub side control</u> (Not Shown) Tub side control is provided as part of the controller, item 3. The construction of the control has been investigated for two independent levels of insulation (plastic enclosure and dielectric gel).
- 5. <u>Solenoid Assembly</u> (Not Shown) Consists of the following parts:
  - a) Enclosure Metal with cover, overall dimension 2 ½ by 3 ½ by 2-3/16 inches overall. Notched opening 2 by 1-9/16 in. for solenoid body, item 5b).

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Revised: 04/23/13 PHOTO NO. 1

New: 03/29/07

#### Combination Baths

- b) <u>Solenoid Valve</u> Recognized Component, (YIOZ2), Horton Co., Model S2000, rated 120 V, 60 Hz, 12.5 W. Normally open device.
- c) <u>Strain relief</u> Any Listed Component, (NZMT), suitable for use with supply cord, item 5d).
- d) Supply cord Listed Component, (ZJCZ), type SJ, SJT, or equivalent, rated minimum 300 V, 105 C, 3-conductor, No 18 AWG, max 3 ft long. Routed close to tub surface and located 1-1/2 inch above tub mounting surface.
- e) Supply cord Connector Recognized Component,(RTRT2), 3 pin, rated minimum 300 V, 105 C, for No 18 AWG supply cord.
- 6. <u>Blower</u> Recognized Component, (WAGN2), Gecko Electronics Inc., Model 1201-8, rated 120 V, 12 A, provided with an integral 800 Watt heater.

<u>Alternate Blower</u> – Recognized Component, IES Blower, Model 12510120F3JV, rated 115V, 11.6 A, provided with an integral 900 Watt heater.

<u>Alternate Blower</u> – Recognized component, Manufactured by Global Power Blower, Model BM2000, rated 120V, 12.5 A, provided with an integral 900 Watts heater.

<u>Alternate Blower</u> – Recognized component, Manufactured by Global Power Blower, Model BM2001, rated 120V, 13.5 A, provided with an integral 900 Watts heater.

Alternate - Recognized Component, Manufactured by Global Power Blower, Model BM2002, rated 120V, 14.17A

<u>Alternate (only for Finestra models NN & NM series)</u> – Recognized Component, Manufactured by Air supply of the future Inc, Model 1-251012OF6J, rated 120V, 60 Hz, 9.5A, 1 HP

- \*Alternate Blower: Recognized component, Manufactured by Hydroguip, model 994-67012-Jo-S, rated 115V, 4.1A, 0.5hp, 200W
- 7. Check Valve (Not Shown) Recognized Component, (WDUT2), G/G Industries, type 41118, (pressure range from 0-5 psi). Located in series between blower output and the tub. Second means of back flow protection provided by an inverted "U" in plumbing. The tip of the inverted "U" shall reach above water level and is located beneath the rim.

<u>Alternate</u> – (Not Shown) Recognized Component, (WDUT2), G/G Industries, type 41115, (pressure range from 0-5 psi). Located in series between blower output and tub. Second back flow protection provided by an inverted "U" in plumbing. The tip of the inverted "U" shall reach above water level and is located beneath the Tub rim.

- 8. <u>Frame (Finestra Series Only)</u> Extruded Aluminum. Refer to Illustration 5 for layout. Consist of minimum <sup>3</sup>/<sub>4</sub> in. square frame with minimum 0.125 thickness.
- 9. <u>Door (Finestra Series Only)</u> Same construction as noted in item 1. The door is constructed per illustration 6. Secured to tub by aluminum hinge that is constructed per illustration 7.

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Combination Baths

PHOTO NO. 2



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Combination Baths PHOTO NO. 2

General – Photo No. 2 Shows an overall end view of the BK 10 Allusion 7242, which represents all other models. The general design, shape and arrangement shall be as illustrated except where variations are specifically described.

- Pump Stand Secured to tub base by bolts. Motor stand is bolted to motor wooden plank enclosure as part of the pump, Item 8.
- Heater Recognized Component, (NCHX2), Hydro-Quip, Model CT-100-2000. Secured with threaded unions to tailpieces solvent welded to circulation piping. Rated 230 V, 8.3 A, 2000 Watts. Provided with integral 3 ft cord with molded-on grounding type attachment plug.
  - Alternate Heater Listed component, Manufactured by Global Power, Model GPH001, rated: 240V, 8.3A.
- \*Alternate Heater: Recognized component, manufactured by Hydroguip, model CT-100, rated 120V, 12A, 60hz
- 3. Suction Fitting (Not shown) Recognized Component, Jacuzzi Whirlpool Bath, consisting of suction cover, Part No. 6651, followed by a 3 digit number 000-999 incl., 2 in. stainless steel countersink screw and wall fitting, Part No. 1647000 maximum flow rate 136 gpm permanently molded in plastic.
  - Alternate Material Harborlac 100 Grade ABS.
  - <u>Alternate Suction Fitting</u> Recognized Component, Manufactured by Custom Molded Products, Model: 25218-0XX, 184 GPM. <u>Alternate Suction Fitting</u> Recognized Component, Manufactured by Custom Molded Products, Model: 25216, 110 GPM. With vacuum pump
- 4. <u>Control Box</u> Recognized Component, (WBDT2), manufactured by IES, model IBS 3-240, input ratings 240 V, 8.35 A, provided with tub side control, water sensor, dc motor, LED light module and fiber optic light module. <u>Alternate Control Box</u> Recognized Component (File E253235), IES, model IBS 4-240, rated at 240 V, 8 A, consists of a control assembly unit, DC motors (non-hazardous limited voltage and current), water sensor, chromatherapy LED Module (sidewall mounted light module), tubside control, and fiber optic LED module. <u>Alternate Control Box</u> – Please refer to item 6 below.
- 5. <u>Tub side control</u> Provided as part of Item 4, control box and designer lights.
- 6. Distribution box Recognized Component, (NCHX2), IES Controls, J Box 240, Input rating 240 V, 20 A, output rating 240 V, 10 A per load, max 20 A total.
  - <u>Alternate Controller (Alternate to items 4 & 6 combined)</u> Recognized Component, Model IMC-266, Manufactured by Sequence Controls Inc, Input rating 240 V, 15A, 50/60 Hz. See the note below.
- Pump Jaccuzi, model JC, rated 230 V, 60 Hz, 8.0 A. Pump provided with a Listed power supply cord, Type SJT,
   3-conductor, No. 14 AWG, 3-conductor, terminating in a grounding type attachment plug. Cord length max 3 ft from strain relief to face of plug. See Photo No. 3 for detailed description.
- 8. Motor Recognized Component, (XEWR2), A O Smith, Cat No. 7-177615, rated 230 V, 60 Hz, 8.0 A. Evaluated as part of Item 8.
  - Alternate Motor Recognized Component, Emerson Model T55CXCJF-1341, rated 1-1/2 HP, 230VAC, 60HZ,
  - 3450/1725RPM; capacitor positioned at 11 o'clock (for Combination Bath Collection)
  - Alternate Motor Recognized Component, Emerson Model T55CXCJD-1338, rated 1-1/2 HP, 230VAC, 60HZ,
  - 3450/1725RPM; capacitor positioned at 1 o'clock (for Combination Bath Collection)
  - <u>Alternate Motor</u> Recognized Component, Emerson Model C55CXKNP-5044, rated 208VAC ~230VAC, 60HZ, 9.2A~8.9A, 3450/1725RPM. This motor is used in conjunction with Hydromassage Bathtub Controller, model DH3101 and DL3001 under item 3 on page 18.
  - Alternate Motor Recognized Component, Nidec Motor Corp., Part No. C055KNP5044PA3H, rated 208-230VAC, 60HZ, 9.2A, 3450RPM 2SP;
  - <u>Alternate Motor</u> Recognized Component, Nidec Motor Corp., Part No. S055NFE7055PA3K, rated 230VAC, 60HZ, 7.0A, 3450RPM;
  - Alternate Motor Recognized Component, Nidec Motor Corp., Part No. C055JTG2006PA3H, rated 208-230VAC, 60HZ, 9.2A, 3450RPM 2SP;
  - \*Alternate motor: Recognized component, manufactured by Emerson, model K41GWAAA-1001, rated 115V, 7A, 60 Hz
- Ozone generator Recognized component, manufactured by Prozone, Model # Pz6-13EC, rated 120V, 60 Hz, 0.28A. See illustration 4.
  - <u>Alternate</u> Recognized component. Manufactured by Del Ozone. Model# CDS-16DR or CDS-16JWB, rated 120V, 60 Hz, 90mA. 11 Watts.
- $\underline{Alternate} Recognized \ component. \ Manufactured \ by \ Del \ Ozone, Models \ GW87000, \ and \ GW97000, \ rated \ 120V, 60Hz, 50mA. \ Model \ GX32000, \ rated \ 240V \ 60 \ Hz, 20mA \ .$ 
  - \*Alternate ozone generator: Recognized component, manufactured by Del Ozone model number APG-U-06, rated 120V, 40-70mA, 60 Hz.

Note: The alternate Controller Model IMC-266 under item 6 is only used with Listed Heater Model GPH001 under item 2 above.

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Added 04/23/13

- 10. \*Bath light:- Recognized component, manufactured by O Ryan, model Hydrostar 1500, rated 120V, o.5A, 60 Hz
   11. \*Junction Box with two Receptacles inside Junction box Listed junction box with two listed receptacles inside each rated 120v, 20A, 60

### 12. Intertek Testing Services NA Inc.

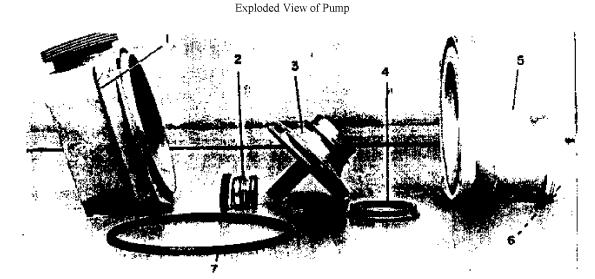
Report No. 3076105LAX-001 Jacuzzi Luxury Bath

Page 21

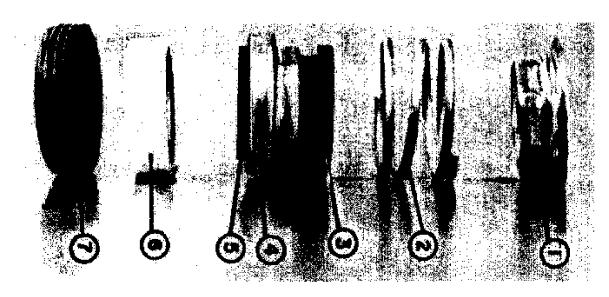
Issued: 07/15/05 Revised: 02/27/07

Combination Baths

PHOTO NO. 3



Exploded View Mechanical Seal



SD 16.3.10b (8/23/04)

#### Intertek Testing Services NA Inc.

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Issued: 07/15/05 Revised: 07/24/10

Combination Baths PHOTO NO. 3

General - Photo No. 3 shows an exploded view of the pump assembly and exploded view of the mechanical seal.

#### <u>Item</u>

- Case/Bracket Polymeric, at least 1/8 in. thick and approximately 7-1/4 in. high by 6-1/4 in. wide by 3-1/4 in. deep, secured by four through bolts.
- 2. <u>Mechanical Seal</u> Constructed of the following:
  - a) Collar (Stainless steel, 1-9/32 in. OD, 31/32 in. ID, 378 in. high.)
  - Spring (Stainless steel, 7/16 in. high, 1-1/4 in. wide, 1in. ID)
  - Bushing (Buna-N, 5/8 in. ID, 7/8 in. OD, 3/16 in. high.)
  - Collar (Stainless steel, 1-1/4 in. OD, 1-1/32 in. ID, 7716 in. high.)
  - Bushing (Carbon, 11/16 in. ID, 1-1/4 in. OD, 9/32 in. high.)
  - Bushing (Ceramic, 5/16 in. wide, 11/16 in. ID, 1-1/8 in. OD)
  - Seal Cap- (Buna-N, 9/32 in. high, 1-1/4 in. OD, 7/8 in. ID)
- 3. <u>Impeller and Wear Ring</u> Polymeric, pressed on stainless steel wear ring.

Intake Port Width (Disch Opening (approximate in.)	(approximate)
No. HP (approx. in.) Minimum	Maximum In.
1 1/4 1.80 0.175	0.185 3.88
2 3/4 1.65 0.285	0.300 3.73
3 1.0 1.65 0.285	0.300 4.23
4 1-1/2 1.65 0.350	0.375 4.23

- Seal Ring Polymeric, dimensions approx. 2 in. ID, 3/8 in. wide.
- Suction Flange Polymeric, approximately 6 in. high by 6 in. wide by 4 in. deep, secured by four bolts.
- Suction Fitting Not visible. Recognized Component, Jacuzzi Whirlpool Bath, Model 6651XXX, rated 136 GPM. Secured through a 2-7/8 in. ID hole in tub with polymeric mounting nut.

Alternate Material - Harborlac 100 Grade ABS.

Alternate Suction Fitting - Recognized Component, Manufactured by Custom Molded Products, Model: 25218-0XX, 184

7. O-Ring – Buna-N, approximately 5-1/2 in. ID, approximately 3/16 in. thick, not relied upon as an insulator of live parts.

**APEN 1550** 

SD 16.3.10b (8/23/04)

## Intertek Testing Services NA Inc.

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Page 22A

New: 10/14/05 Revised: 02/27/07

Combination Bath

PHOTO NOS. 4 & 5





SD 16.3.10b (8/23/04)

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JACUZZI006595

REV JACUZZI006695

#### Intertek Testing Services NA Inc.

Report No. 3076105LAX-001 Jacuzzi Luxury Bath Page 22B

Issued: 10/14/05 Revised: 11/01/12

Combination Baths PHOTO NOS. 4 & 5

General – Photo Nos. 4 & 5 show an overall and overall end view of the Espree 6036.

- 1. <u>Tub</u> See Table 1 for sizes. Acrylic, (fiber glass reinforced).
- 2. <u>Jets</u> (Not Shown) See Table 1 for number, size, and type. PVC, secured in place to fitting plumbing through opening in tub. Jets sealed to tub using silicone rubber sealant.
  - a) <u>Jet Assy, BMH</u> Unlisted Component, Harbor Plastics Manufacturing Co., constructed as shown in Illustration No. 3. Refer to Table 1 for specific quantities.
- Blower Recognized Component, CG Air Systems, model M3-300-750-120/60-N+JB01, rated 120 V, 11 A, 60 Hz, thermally protected.
  - <u>Alternate</u> Recognized Component, CG Air Systems, model M3-300-750-120/60-N+JB01A, rated 120 V, 11 A, 60 Hz, thermally protected.
  - Alternate Recognized Component, Gecko Alliance Group, Inc., Model Air. Wave, rated 120 Vac, 12.0 A, provided with an integral 600 Watt heater and not provided with integral controller.
- 4. <u>Check Valve</u> Recognized Component, (WDUT2), G/G Industries, type 41115, (pressure range from 0-5 psi). Located in series between blower output and the tub. Second means of back flow protection provided by an inverted "U" in plumbing. The tip of the inverted "U" shall reach above water level and is located beneath the Tub rim.
  - Alternate Recognized Component, CG Air, model Mani-SD. Located in series between blower output and the tub. Second means of back flow protection provided by an inverted "U" in plumbing. The tip of the inverted "U" shall reach above water level and is located beneath the tub rim.
- 5. Pump Stand Secured to tub base by bolts. Motor stand is bolted to motor wooden plank enclosure as part of the pump, Item 8.
- Suction Fitting (Not shown) Recognized Component, Jacuzzi Whirlpool Bath, consisting of suction cover, Part No. 6651, followed by a 3 digit number 000-999 incl., 2 in. stainless steel countersink screw and wall fitting, Part No. 1647000 maximum flow rate 136 gpm permanently molded in plastic.
   Alternate Material Harborlac 100 Grade ABS.
  - Alternate Suction Fitting Recognized Component, Manufactured by Custom Molded Products, Model: 25218-0XX, 184 GPM.
- 7. <u>Distribution Box</u> Recognized Component, IES Controls, Part No. BA-JZB-B-DR90000, rated 120 V, 20 A, 50/60 Hz. Provided with 120 V, 15 A receptacles for the connection of blower and pump motors, 120 V, 20 A male plug for main power connection, fuseholder, and Bussman fuse type MDA, time delay rated 250 V, 20 A.
- 8. <u>Jacuzzi Pump Assembly</u> Refer to Photo No. 3 for construction details
- 9. Motor Motor Recognized Component Motors (PRGY2) and Motor Protective Devices Inherent Overheating Type (XEWR2), Emerson, Nameplate includes: Model K37GWBLA-605, 115 V, 60 Hz, 3450 RPM, 4.8 A, INS. Class F, Ambient 40°C, thermally protected, cont. duty.
  - Alternate Motor Recognized Component, Emerson Model K41GWAAA-1000, rated 115VAC, 60HZ, 4.4A, 3450RPM,
  - Alternate Motor Recognized Component, Emerson Model K41GWAAP-1013, rated 115VAC, 60HZ, 7.0A, 3450RPM,
  - Alternate Motor Recognized Component, Emerson Model K41GWAAB-1001, rated 115VAC, 60HZ, 7.0A, 3450RPM;
  - <u>Alternate Motor</u> Recognized Component, Nidec Motor Corp., Part No. K041AAA1000PA3H, rated 115VAC, 60HZ, 4.4A, 3450RPM;
  - <u>Alternate Motor</u> Recognized Component, Nidec Motor Corp., Part No. K041AAB1001PA3H, rated 115VAC, 60HZ, 7.0A, 3450RPM:
  - <u>Alternate Motor</u> Recognized Component, Nidec Motor Corp., Part No. K041AAP1013PA3H, rated 115VAC, 60HZ, 7.0A, 3450RPM;
- Ozone generator Recognized component, manufactured by Prozone, Model # Pz6-13EC, rated 120V, 60 Hz, 0.28A. See illustration 4
  - <u>Alternate</u> Recognized component. Manufactured by Del Ozone. Model# CDS-16DR or CDS-16JWB, rated 120V, 60 Hz, 90mA. 11 Watts.
  - Alternate Recognized component. Manufactured by Del Ozone, Models GW87000, and GW97000, rated 120V, 60Hz, 50mA. Model GX32000, rated 240V 60 Hz, 20mA.

SD 16.3.10b (8/23/04)

## Intertek Testing Services NA Inc.

Report No. 3076105LAX-001 Jacuzzi Luxury Bath

Page 22C

New: 01/10/06 Revised: 02/27/07

Combination Bath

PHOTO NOS. 6 & 7





SD 16.3.10b (8/23/04)

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## Intertek Testing Services NA Inc.

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Page 22D

New: 01/10/06 Revised: 02/27/07

Combination Bath

PHOTO NO. 8



#### Intertek Testing Services NA Inc.

Report No. 3076105LAX-001 Jacuzzi Luxury Bath Page 22E

New: 01/10/06 Revised: 07/24/10

Combination Baths PHOTO NOS. 6 – 8

General – Photo Nos. 6 – 8 show overall views and an internal view of Affinity model R360.

#### <u>Item</u>

- 1. Tub Acrylic fiberglass reinforced, five sided tub, overall 67 by 67 by 34 by 34 by 48 by 20 in. high. Provided with a false bottom. Provided with fifty-seven 0.12 in. (3.0 mm) holes along the inside bottom edge of tub for air input. One drain, 2 in. diameter provided in bottom of tub. Near top of center tub wall, provided with one 9 by 7 in. hole for Plexiglass Window (Item 2) covering television screen and one 0.35 in. (9.0 mm) hole for Television Infra-Red (IR) Window (Item 3). One hole for Shroud (Fig. 2, Item 1) hexagon-shaped: two sides 10-1/2, two sides 13-1/2, one side 5-3/4, one side 16 in. Provided with 1/3 in. thick foam adhesive backed gasket to provide seal for Outer Shroud
- Television Viewing Window Recognized Component (QMFZ2), Chi Mei Corp., Type PA-765A, min. 0.12 in. (3.0 mm) thick. Overall dimensions, 9-1/2 by 11-3/4 in. Secured by 6 screws into plywood attached in resin to fiberglass.
- 3. <u>Television IR Window</u> Acrylic, overall 0.35 in. (9 mm) diameter. Secured in IR hole in Tub by clear acrylic cement. Silicone sealant used to seal IR hole.
- Suction Fitting (Not Shown) Unlisted Component, Jacuzzi Whirlpool bath, Part No. 6651000, rated 136 GPM, center of Suction Fitting is 4-1/2 in. from the tub bottom. Secured to shell with screws to prevent removal without the use of tools.
   Alternate Suction Fitting Recognized Component, Manufactured by Custom Molded Products, Model: 25218-0XX, 184 GPM.
- Jets Eleven □enture jets provided. Four jets 1 in. ID secured to tub shell by two screws. Four jets 11/16 in. ID, secured to tub shell by two screws. Two jets 5/8 in. ID, secured by threaded fit in tub shell. One jet 1-1/4 in., secured by threaded fit in tub shell.
- 6. <u>Tub Side Controls</u> Two provided. One, non-electrical, provided with controls for controlling the amount of air to 3 jets. One electrical, provided with controls for the pump, blower, and air injection and DC motors (valves, manifold).
- Bath Light Two provided. Recognized Component (WBDT2), O'Ryan Industries, Model U2001L, rated 12 V. Lens secured to tub shell with permanent adhesive sealant.
- 8. Shroud Plastic, manufactured by Aristech, Type Altair I-300, min. thickness 0.13 in. overall 24-1/2 by 10-1/2 by 10-1/2 in. Secured to tub by 3 screws. Three vent openings 2-1/4 by 0.12 in. on either side of opening. Four vent openings 2-1/4 in. by 0.12 in. on back of Shroud.
- 9. <u>Vent Baffles</u> Three provided, plastic, 3-1/2 by 2-1/4 by 1 in., min. thickness 0.06 in. Secured to inside of Shroud over vents to route water away from the Shroud Compartment. Secured to Shroud by adhesive.
- Gasket Frost King-Thermwell Products, P/N V27W, EPDM Cellular Rubber with Self Stick Tape measuring 5/8" wide x 5/16" thick, used to form a water tight seal around the edge of the television mask.
- 11. <u>Television Fan</u> Recognized Component (GPWV2) Sunon, Part No. KDE1206PTS1, rated 12 V, 2.2 W, 0.19 A (airflow is 21.7 cfm). Secured by four screws to the Inner Shroud.
- Television Drip Shield Recognized Component (QMFZ2), Chi Mei, Type PA-765A, min. thickness 0.12 in. (3.0 mm). Overall dimensions 10-1/2 by 12-1/4 by 13 in. Secured to Television Stand and over Television by four screws.

SD 16.3.10b (8/23/04)

#### Intertek Testing Services NA Inc.

Report No. 3076105LAX-001 Jacuzzi Whirlpool Bath Page 22F

PHOTO NOS. 6 – 8

Revised: 02/27/07

New: 7/15/05

#### Combination Baths

- 13. Speakers (Located in Class 2 Circuit) Four provided, made by Poly Planar Inc. (marine grade), Model MA4054, rated 4 ohms, 40 W. Two secured on each side of tub television cutout by 4 screws, fasteners, and silicone adhesive over the electrical connections. Two secured on either side of Shroud by four screws, fasteners and silicone adhesive over the electrical connections.
- 14. <u>Television</u> (Not Shown) Listed Component (WZVQ), Audiovox Specialty Markets Co. L P, Model AVT-988, rated 12 Vac, 60 Hz, 3.5 A. Secured by fit between Plexi-Glass Window, Television Drip Shield, and Television Stand. The television power supply cord is protected by Recognized Component (YDRQ2), Heyco Products, Model 8449. The tubing runs from the Television Junction Box to approximately 1/2 in. above the Television Stand.
- 15. <u>Television Mask</u> Plastic, min. thickness 0.04 in. overall 9 by 8 in. with 1-1/2 by 3/4 in. cut out for Television IR Window. Internal dimensions 6-3/4 by 5-3/4 in. Secured to front of Television by double sided foam adhesive.
- 16. <u>Television Stand</u> Metal, min. 0.054 in. (1.37 mm) thick. Overall approximately 13-1/2 X 13 in. Secured to tub shell by six screws and two standoffs 1-1/4 in. long.
- 17. Television Fan, Regulating Thermostat Recognized Component (XAPX2) Nippon GT Corp., Model 54N31T445-090 (rated off  $25 \pm 3^{\circ}$  C, on  $35 \pm 3^{\circ}$  C). Secured with mounting bracket under Television Fan.
- 18. <u>Blower Controller</u> Recognized Component, Gecko, Model DPFLD2-120B-BA-LQ-SWL-IR-JZ2, input rated 120 V, 15 A, 60 Hz; output rated 120 V, 8 A, 60 Hz; light output rated 12 VAC, 1.2 A. Supplies power to two power supplies, blower and motor/pump control panel, blower, and IR Sensor. It is connected to blower controller via data link.
- 19. <u>Blower, Anti-Siphon Protection</u> Provided with a check valve, Recognized Component (WDUT2), King Brothers Ind. Inc., Model 2 in. Also complete loop of tubing on blower output where the top of the loop is above the water level.
- 20. <u>Blower</u> Recognized Component (WAGN2) IES, Model Max Air (Model 1-2510120F), using motor model UDS501CNDAA, by Panasonic, rated 120 V, 60 Hz, 7 A, 1.0 Hp, 65°C. Secured by 4 bolts to metal stand.
- 21. Heater Recognized Component (NCHX2) Rapid Heat, Model CEC3570-6002BU3, rated 120 V, 12.0 A, 1500 W. The attachment plug has been removed for field wiring. Secured to plumbing by two plastic nuts.
  Alternate Heater Listed component, Manufactured by Global Power, Model GPH002 & GPH003, rated: 120V, 12.5A.
- 22. Motor/Pump Controller Recognized Component, Gecko, model MBH-1, input rated 120 V, 20 A, 60 Hz; output rated 120 V, 16 A, 60 Hz.
- Pump Recognized Component, Emerson, Model C55CXJJL-4505, rated 115 V, 60 Hz, 16.0 A, 3450 RPM, Insulation Class B, thermally protected. Secured by 4 bolts and paint breaking star washers to metal stand.
- 24. <u>Heater Junction Box</u> (Not Shown) Listed Component, overall 4 by 4 by 2 in. Provided with Listed conduit bushing to secure flexible cord from heater. Heater and field wiring conductors electrically connected using Listed wire nuts. Secured to suction pipe by two pipe clamps.

#### **Intertek Testing Services NA Inc.**

Report No. 3076105LAX-001 Jacuzzi Luxury Bath Page 22G

New: 01/10/06 Revised: 03/29/07

Combination Baths PHOTO NOS. 6 – 8

- 25. <u>Television Junction Box</u> (Not Shown) Listed Component, overall 4 by 4-1/2 by 1-3/4. Provided with two Listed conduit bushings to secure flexible cords. Secured to Tub shell by two screws.
  - 25. <u>Stereo</u> (Not Shown, Located in Class 2 circuitry) Pioneer Stereo, Model DEH-P3600, AM/FM CD Player, 14.4 VDC input, 4 channels at 50 W per channel. The stereo is provided with wiring so that it can be mounted a minimum of 5 ft. from the tub shell.
- 26. Power Supply (Two provided) Listed Component, APX Technologies Inc., Model SP60912Z or SP9912, rated 100 240 V, 47 63 Hz, 1.6 A input; 60 W max, 12 V, 60 Hz, 5.0 A output (Class 2 output). Provides power to the stereo. Secured to the tub shell using screws to wood block embedded in the fiberglass.
- Ozone generator Recognized component, manufactured by Prozone, Model # Pz6-13EC, rated 120V, 60 Hz, 0.28A. See illustration 4.

<u>Alternate</u> – Recognized component. Manufactured by Del Ozone. Model# CDS-16DR or CDS-16JWB, rated 120V, 60 Hz, 0.09 mA. 11 Watts.

**APEN 1557** 

## Intertek Testing Services NA Inc.

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Page 22H

New: 04/05/06 Revised: 02/27/07

Combination Bath

PHOTO NOS. 9 & 10





SD 16.3.10b (8/23/04)

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#### Intertek Testing Services NA Inc.

Report No. 3076105LAX-001 Jacuzzi Luxury Bath Combination Bath Page 22I

New: 04/05/06 Revised: 11/01/12 PHOTO NOS. 9 & 10

General - Photo Nos. 9 & 10 show an overall and component assembly view of Mito 6 Model DZ95 Bathtub.

- 1. Tub See Table 1 for sizes. Acrylic, (fiber glass reinforced).
- 2. <u>Jets</u> See Table 1 for number, size, and type. PVC secured in place to fitting plumbing through opening in tub. Jets sealed to tub using silicone rubber sealant.
- 3. Controller Recognized Component, Gecko Electronics Inc., Model AS120P-BP-WR-XXX, rated 120 V, 60 Hz, 15 A. Used in conjunction with Saniflo Blower Model 1201-06. Controller provides power to Blower, item 6. Also provided with a tubside control (employs two independent layers of insulation). Tubside control is located on the side of the tub wall so that the top of the control is no more than 2-1/2 in. below tub rim. The tubside control is mounted on the tub with silicone sealant around a 2-1/2 in. diameter opening.
- 4. <u>Tub side control</u> (Not Shown) Tub side control is provided as part of the controller, item 3. The construction of the control has been investigated for two independent levels of insulation (plastic enclosure and dielectric gel).
- Blower Recognized Component, Saniflo Inc., Model 1201-6, rated 120 V, 60 Hz, 12 A. Used in conjunction with Gecko controller Model AS120P-BP-WR-XXX.
   Alternate – Recognized Component, Gecko Alliance Group, Inc., Model Air. Wave, rated 120 Vac, 12.0 A, provided with an integral 600 Watt heater and not provided with integral controller.
- 6. <u>Check Valve</u> (Not Shown) Recognized Component, G/G Industries, type 41118, (pressure range from 0-5 psi). Located in series between blower output and the tub. Second means of back flow protection provided by an inverted "U" in plumbing. The tip of the inverted "U" shall reach above water level and is located beneath the rim.
  - <u>Alternate Check Valve</u> (Not Shown) Recognized Component, G/G Industries, type 41115, (pressure range from 0-5 psi). Located in series between blower output and tub. Second back flow protection provided by an inverted "U" in plumbing. The tip of the inverted "U" shall reach above water level and is located beneath the Tub rim.
- Suction Fitting Recognized Component, Jacuzzi Whirlpool Bath, consisting of suction cover, Part No. 6651, followed by a 3 digit number 000-999 incl., 2 in. stainless steel countersink screw and wall fitting, Part No. 1647000 maximum flow rate 136 gpm permanently molded in plastic.
   Alternate Suction Fitting Recognized Component, Manufactured by Custom Molded Products, Model: 25218-0XX, 184 GPM.
- 8. <u>Distribution Box</u> Recognized Component, IES Controls, Part No. BA-JZB-B-DR90000, rated 120 V, 20 A, 50/60 Hz. Provided with 120 V, 15 A receptacles for the connection of blower and pump motors, 120 V, 20 A male plug for main power connection, fuseholder, and Bussman fuse type MDA, time delay rated 250 V, 20 A.
- 9. <u>Jacuzzi Pump Assembly</u> Refer to Photo No. 3 for construction details.
- Motor Recognized Component Motors (PRGY2) and Motor Protective Devices Inherent Overheating Type (XEWR2), Emerson, Nameplate includes: Model K37GWBLC-607, 115 V, 60 Hz, 3450 RPM, 7.0 A, Ins. Class F, Ambient 40°C, thermally protected, cont. duty.
  - <u>Alternate Motor</u> Recognized Component, Emerson Model K41GWAAA-1000, rated 115VAC, 60HZ, 4.4A, 3450RPM;
  - <u>Alternate Motor</u> Recognized Component, Emerson Model K41GWAAP-1013, rated 115VAC, 60HZ, 7.0A, 3450RPM;
  - Alternate Motor Recognized Component, Emerson Model K41GWAAB-1001, rated 115VAC, 60HZ, 7.0A, 3450RPM
  - <u>Alternate Motor</u> Recognized Component, Nidec Motor Corp., Part No. K041AAA1000PA3H, rated 115VAC, 60HZ, 4.4A, 3450RPM;
  - <u>Alternate Motor</u> Recognized Component, Nidec Motor Corp., Part No. K041AAB1001PA3H, rated 115VAC, 60HZ, 7.0A, 3450RPM;
  - <u>Alternate Motor</u> Recognized Component, Nidec Motor Corp., Part No. K041AAP1013PA3H, rated 115VAC, 60HZ, 7.0A, 3450RPM;

SD 16.3.10b (8/23/04)

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## Intertek Testing Services NA Inc.

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Added: 11/01/12

- 11. <u>Electronic Control</u> Recognized Component, IES Controls, model P-16-P, rated 120 VAC, 15 A, 60 Hz. Intended to turn the motor on or off and vary the speed.
- 12. Ozone generator Recognized component, manufactured by Prozone, Model # Pz6-13EC, rated 120V, 60 Hz, 0.28A. See illustration 4.

  Alternate Recognized component. Manufactured by Del Ozone. Model# CDS-16DR or CDS-16JWB, rated 120V, 60 Hz, 0.09 mA. 11 Watts.

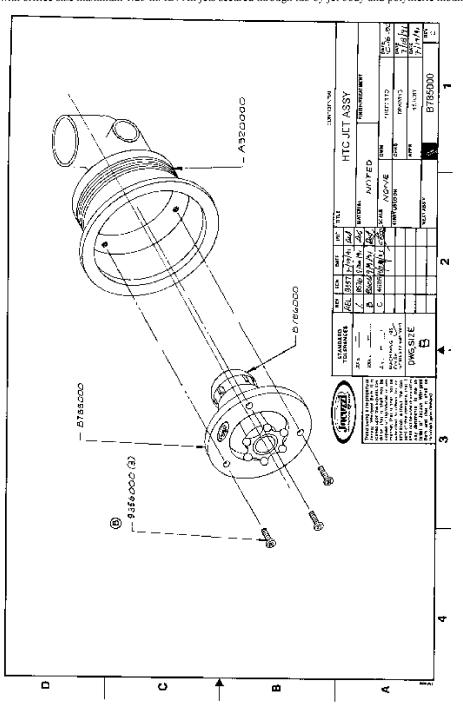
## **Intertek Testing Services NA Inc.**

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Issued: 07/15/05 Revised: 02/27/07

Jet Assy, HTC ILLUSTRATION NO. 1 HTC jets with orifice size maximum 1.25 in. ID. All jets secured through tub by jet body and polymeric mounting nut.



SD 16.3.10b (8/23/04)

### **Intertek Testing Services NA Inc.**

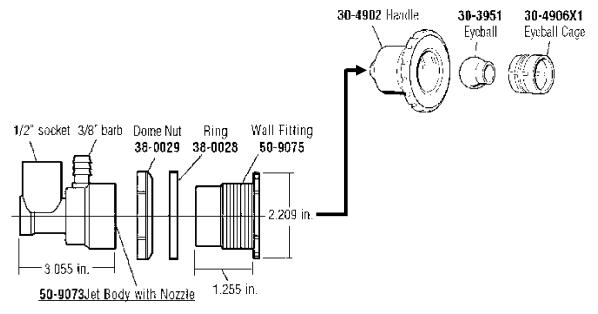
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Issued: 07/15/05 Revised: 02/27/07

Jet Assy, HydroAir ILLUSTRATION NO. 2

HydroAir jets with orifice size maximum 5/16 in. ID. All jets secured through tub by jet body and polymeric mounting nut.

# Super Micro Magna Flow Assembly by HydroAir Industries



10-9073LT - 1/2" socket x 3/8" barb Jet Assembly (less Therapy option) includes: Jet Body, Nozzle, Ring, Nut\_and Wall Fitting

#### Intertek Testing Services NA Inc.

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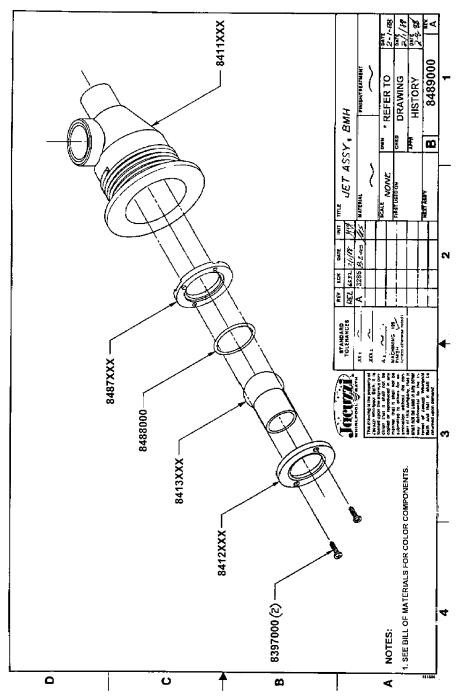
Page 24A

New: 10/14/05 Revised: 02/27/07

Jet Assy, BMH

ILLUSTRATION NO. 3

BMH jets with orifice size maximum 0.75 in. ID. All jets secured through tub by jet body and polymeric mounting nut.



SD 16.3.10b (8/23/04)

Page 24B

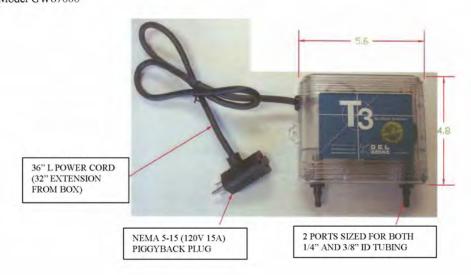
New: 03/07/07

Ozone generator

Revised: 06/30/09 ILLUSTRATION NO. 4



Model GW87000



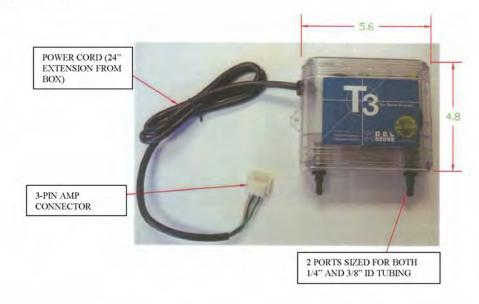
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New: 06/30/09

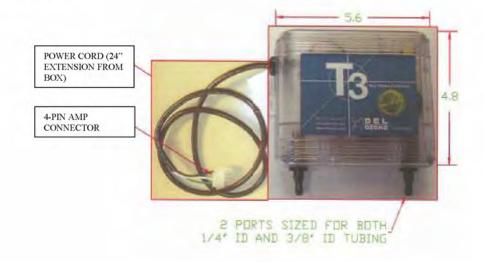
Ozone generator

ILLUSTRATION NO. 4 continued

#### Model GW97000



Model GX32000



**APEN 1565** 

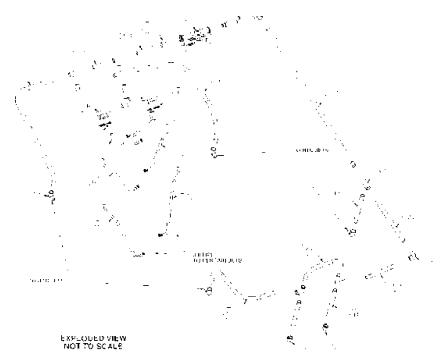
Report No. 3076105LAX-001 Jacuzzi Luxury Bath

Page 24C

New: 03/07/07

Ozone generator

ILLUSTRATION NO. 4 continued



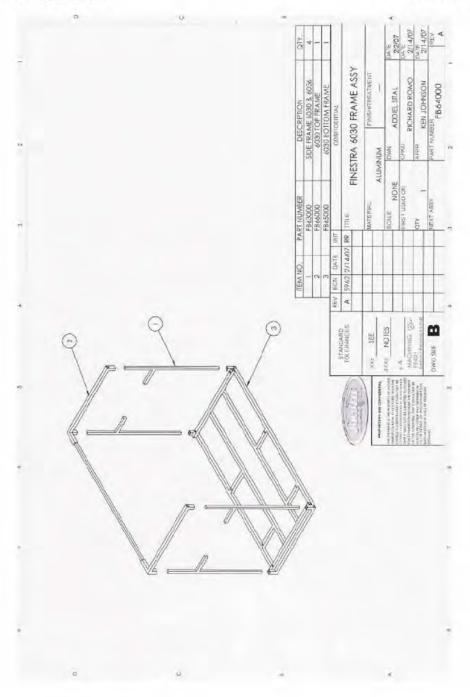
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99	0018000 P	PL 3.5 N. F.EX. 7 C. LG	2
100	0.18000 F	PE38 N FIFX, 10 N LG	. 2
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Report No. 3076105LAX-001 Jacuzzi Luxury Bath Page 24D

New: 03/29/07

Finestra Series Frame Construction

ILLUSTRATION NO. 5



SD 16.3.10b (8/23/04)

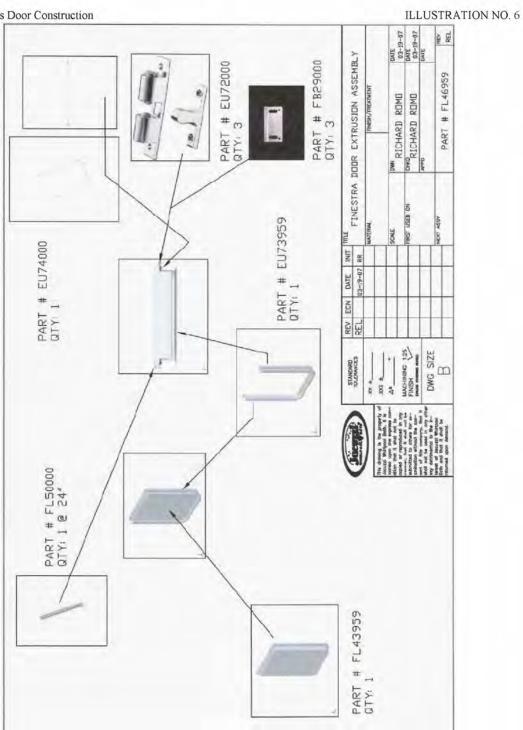
**APEN 1567** 

Report No. 3076105LAX-001 Jacuzzi Luxury Bath

Page 24E

New: 03/29/07

Finestra Series Door Construction



SD 16.3.10b (8/23/04)

PRIVILEGED AND CONFIDENTIAL

JACUZZI006612

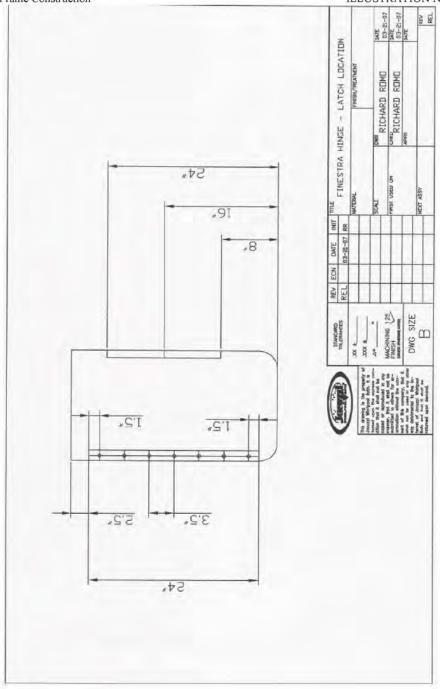
REV JACUZZI006712

Report No. 3076105LAX-001 Jacuzzi Luxury Bath

Page 24F

New: 03/29/07

ILLUSTRATION NO. 6 Continued Finestra Series Frame Construction



**APEN 1569** 

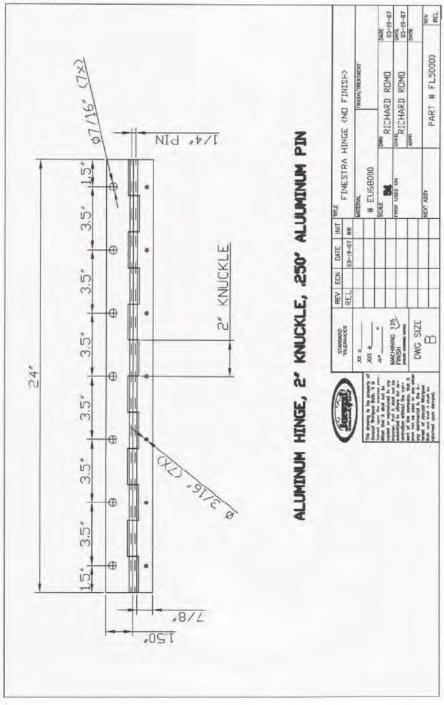
Report No. 3076105LAX-001 Jacuzzi Luxury Bath

Page 24G

New: 03/29/07

Finestra Series Frame Construction

ILLUSTRATION NO. 7



**APEN 1570** 

#### Intertek Testing Services NA Inc.

Report No. 3076105LAX-001 Jacuzzi Luxury Bath Page 25

Issued: 07/15/05 Revised: 01/14/2013

Combination Baths

Evaluation of Unlisted Components

Because unlisted components are uncontrolled, and they do not fall under a third party follow up program, Intertek may require these components to be tested and/or evaluated at least once annually, more often for certain components, as part of the independent certification process. The unlisted components in the table below require testing and/or evaluation as indicated.

Note to Intertek Follow Up Inspector:The Component Evaluation Center, CEC, will notify you in writing when these components must be selected and sent to the CEC for re-evaluation

Ship the samples to: Intertek Testing Services NA Inc.

ETL Component Evaluation Center 45000 Helm Street, Suite 150 Plymouth Twp., MI 48170 USA Attn: Component Evaluation Center

Sample Disposition: Due to the destructive nature of the testing, all samples will be discarded at the conclusion of

testing unless, the manufacturer specifically requests the return of the samples. The request for

return must accompany the initial component shipment.

The Unlisted Components covered by this report are shown in the following Table:

JACUZZI006616

\*Report No. 3076105LAX-001 Jacuzzi Luxury Bath

Page 26

Issued: 07/15/05 Revised: 02/27/07

		1			
Required Action***	Visual; Refer to Illustration No. 1	Visual; Refer to Illustration No. 2	Visual; Refer to Illustration No. 3	Same as suction fitting sent and evaluated in Listing Report No. *3076142LAX-001.	
Send to CEC (YES or NO)	Z	z	Z	Z	
Qty**				1	
Frequency*	Quarterly	Quarterly	Quarterly	Quarterly	
Catalog No.   Frequency*   Qty**	Jet Assy, HTC	Jet Assy, HydroAir	Jet Assy, BMH	6651000	
Item Component No. Description Manufacturer	Harbor Plastics Manufacturing	oAir	Harbor Plastics Manufacturing Co.	Jacuzzi Whirlpool bath	
Component Description	Jet Assy, HTC	Jet Assy, HydroAir		Suction Fitting	
Item No.	2a)	2b)		+	
Photo No.	1	1	4 & 5 2a)	8-9	

<sup>\*</sup> Quarterly, semi-annual, annual.

Partial Full Evaluation

Note:

Visual means the quarterly verification of the description of the unlisted component in the report is sufficient for Certification.

<sup>\*\*</sup> note: Indicate any samples not available and provide the anticipated date that the component will be available.

<sup>\*\*\*</sup> Required Action (select one of the three): Visual

From: Torres, Ray </O=JACUZZI ORGANIZATION/OU=FIRST ADMINISTRATIVE

GROUP/CN=RECIPIENTS/CN=RTORRES>

To: Martinez, Audrey; Bachmeyer, Kurt

**Sent:** 6/24/2013 6:55:59 PM

Subject: RE: Service issues on 5230/5229

no worries, I have the pan in the lab and it is less aggressive than the tub side by side you can see it. ill spend the 3k but how we going to get this money back?also, one is a dwo issue not jacuzzi, the second is an old person who got stuck, no slip involved.?

#### **Raymond Torres**

Sr. Director of Engineering - Jacuzzi Luxury Bath

www.jacuzzi.com 14525 Monte Vista Avenue / Chino, CA 91710 909.247.2158 (o) 909.217.4799 (c) 909.643.2829 (f)

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From: Martinez, Audrey

**Sent:** Monday, June 24, 2013 3:48 PM

To: Torres, Ray

Subject: RE: Service issues on 5230/5229

I'm guessing it's Anthony who is raising the slip issue. He's got lawyers for lawyers. I think we'd better drop the \$3k and add to the certification.

#### **Audrey Martinez**

Marketing Manager- Aging In Place Bathing



www.jacuzzi.com 13925 City Center Drive, Suite 200 / Chino Hills, CA 91709 909.247.2582 (o) 909.762.3203 (c)

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From: Torres, Ray

**Sent:** Monday, June 24, 2013 3:43 PM **To:** Bachmeyer, Kurt; Martinez, Audrey **Subject:** RE: Service issues on 5230/5229

yep, im here, one item is dwo, one person got stuck to weak to keep himself out of the well, and one slipped.

#### **Raymond Torres**

Sr. Director of Engineering - Jacuzzi Luxury Bath

www.jacuzzi.com

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From: Bachmeyer, Kurt

**Sent:** Monday, June 24, 2013 2:19 PM **To:** Torres, Ray; Martinez, Audrey

Subject: FW: Service issues on 5230/5229

Are you both in this week? I've been tasked by Bill D to get this group together and discuss steps to resolve so we don't see these issues continually coming up. Let me know – thank you.

#### **Kurt Bachmeyer**

Director of Customer Service



www.jacuzzi.com 14525 Monte Vista Avenue / Chino, CA 91710 909.247.2187 (o) 909.606.4270 (f)

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From: Reyes, Regina

**Sent:** Friday, June 21, 2013 2:21 PM

To: Bachmeyer, Kurt

Subject: Service issues on 5230/5229

Kurt, here are the tubs we talked about:

BDD3W3 5230 mfg 10/15/12; customer I Stoldt; installed 9/18/12 installer Keith Cottett – customer reported that unit would not drain; she got stuck in tub and had to crawl out of door; installer addressing to find out why tub would not drain.

BDF78X 5229 mfg 4/17/13; customer D Greenwell; instlled 4/17/13 installer American Home Design – customer reported tub didn't work during conversation he mentioned he slipped in tub, got stuck in footwell had to call fire dept to get out. Field tech later found no mfg defect, customer wasn't operating the tub properly.

BDD537 mfg 10/29/12; customer C Lashinsky; installed 12/29/12 installer Anthony Home improvement – customer called to request we replace her door under warranty. Partner slipped in tub, they had to remove the door to get her out.

#### Regina Reves

Customer Service Manager



www.jacuzzi.com 14525 Monte Vista Avenue / Chino, CA 91710 909.247.2170 (o) Office Hours 8 a.m. to 5:00 p.m. PT 909.247.2551 (f)

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From: Rojas, Miguel </O=JACUZZI ORGANIZATION/OU=FIRST ADMINISTRATIVE

GROUP/CN=RECIPIENTS/CN=MROJAS>

To: Davis, Megan; Martinez, Audrey; Borden, Kristine; Reyes, Teresa; Swanson, Stephanie;

Reyes, Regina; Nuanes, Deborah

**Sent:** 6/1/2015 1:17:00 PM

Subject: RE: Kahuna Grip Non Slip Mats

To clean it you have to use a non-oil base product like Ajax or Comet. Spread the cleaner over the liner and use a soft bristle brush or sponge and water.

#### Miguel Rojas

Regional Service Manager-Western Region



14525 Monte Vista Ave Chino CA, 91710 Cell/MSG 909-904-7559 Office 909-247-2144 Fax 909-247-2551

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From: Davis, Megan

**Sent:** Monday, June 01, 2015 10:05 AM

To: Martinez, Audrey; Borden, Kristine; Reyes, Teresa; Swanson, Stephanie; Rojas, Miguel; Reyes, Regina; Nuanes,

Deborah

Subject: RE: Kahuna Grip Non Slip Mats

Why type of cleaning products can be used on it?

From: Martinez, Audrey

**Sent:** Monday, June 01, 2015 9:46 AM

To: Borden, Kristine; Reyes, Teresa; Swanson, Stephanie; Rojas, Miguel; Reyes, Regina; Nuanes, Deborah; Davis,

Megan

Subject: Kahuna Grip Non Slip Mats

Good morning all. Just a quick note to get everyone up to date on a new accessory available to firstSTREET. All Jacuzzi® Walk in Bathtubs and Showers exceed the voluntary American Society for Testing and Materials Standard Consumer Safety Specification for Slip-Resistant Bathing Facilities (ASTM F462 - 79), but due to the nature of the end user, sometimes enhanced slip resistance is needed.

#### What:

• Adhesive textured mat. Custom die cut to fit Jacuzzi® walk in tubs and showers. Field installed by firstSTREET installer or consumer.

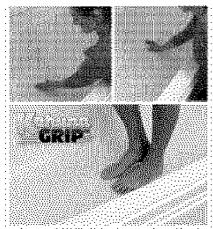
#### Features:

- Patented peel and stick anti-slip material
- Protects against slipping on a smooth and wet tub surface
- Non-abrasive
- · Anti-bacterial, anti-fungal, mold resistant
- Conformable, non-residual removable adhesive (no mess)
- Same material as used by top competitive surfers around the world to provide grip under extreme competitive conditions.

#### Item#:

Tub seat- LX09000 Tub floor- LX07000

#### One size fits all models of walk in tub



LX09000	Kahuna	Seat- 8.5"x14"	Clear	\$13.00	7-31352-69894-1
	Grip				
	Non				
	Skid				
	Mat				
LX07000		Floor- 17.5"x14"	Clear	\$24.00	7-31352-69893-4

A copy of the instruction sheet is attached. Please let me know if any additional information is required. Thanks!

#### **Audrey Martinez**

Marketing Manager- Aging In Place Bathing



#### www.jacuzzi.com

13925 City Center Drive, Suite 200/ Chino Hills, CA 91709909.247.2582 (o) 909.762.3203 (c)

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From: Martinez, Audrey </O=JACUZZI ORGANIZATION/OU=EXCHANGE ADMINISTRATIVE

GROUP (FYDIBOHF23SPDLT)/CN=RECIPIENTS/CN=AUDREY MARTINEZ66B76F91>

To: Torres, Ray

**Sent:** 11/13/2012 1:15:52 PM

**Subject:** FW: Grab Bars Attachments: image001.jpg

I've been talking with Dave and Norm today. They want us to offer the secondary grab bar as an installed item. What would be the best way to handle- make it standard (for a cost) or as an optional add on? How much would it add to the cost?

#### **Audrey Martinez**

Marketing Manager- Aging In Place Bathing



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From: Norm Murdock [mailto:norm.murdock@aihremodelers.com]

Sent: Tuesday, November 13, 2012 9:36 AM

To: Martinez, Audrey
Cc: 'DAVE MODENA'
Subject: RE: Grab Bars

Thanks Audrey...

To confirm, in addition to the grab bar inside the tub, you are saying that we can offer one on the top shelf next to the door opening as a factory installed option as shown below???



Norm Murdock, CAPS

Vice President

firstSTREET

Phone: 303-222-3207 Cell: 602-403-6267

Email: norm.murdock@firststreetonline.com

Website: www.firststreetinc.com, www.firststreetonline.com

designed for SENIORS®

From: Martinez, Audrey [mailto:audrey.martinez@jacuzzi.com]

**Sent:** Tuesday, November 13, 2012 9:56 AM **To:** norm.murdock@firststreetonline.com

Cc: 'DAVE MODENA'
Subject: RE: Grab Bars

Good morning. After our last call I spoke with Ken Jenkins at Home Safety Baths. At the old company, an accessory grab bar was available and Ken and company sold quite a few of them as a field installed upgrade.

The most common place the additional bar was put was on the top horizontal deck adjacent to the door opening. This provides additional support both getting into and out of the tub.

Adding bars like Safe Guard does would require moving the faucetry and there isn't a suitable location to move it to. This may be something to consider as a future enhancement.

In addition, Ken confirmed my main concern, which is that this customer is already dealing with accepting the fact that they need help, and a tub full of grab bars may not be the best "standard" option. I suggest we continue to include one in its current location and offer additional ones as an accessory item.

#### **Audrey Martinez**

Marketing Manager- Aging In Place Bathing



#### www.jacuzzi.com

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From: Norm Murdock [mailto:norm.murdock@aihremodelers.com]

**Sent:** Monday, November 12, 2012 10:55 AM

To: Martinez, Audrey Cc: 'DAVE MODENA' Subject: Grab Bars

Hi Audrey-

I know we are trying to determine placement of grab bars for the new tub; our competitor in the video below has placed 3x on the tub deck – one near the door & two opposite the seat.

http://www.safeguardtubs.com/safeguard-bathtub-feature.html

Are any of these an option???

Thanks,

Norm Murdock, CAPS

Vice President

Phone: 303-222-3207 Cell: 602-403-6267

Email: norm.murdock@firststreetonline.com

Website: www.firststreetinc.com, www.firststreetonline.com

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A PEN  From: Martinez, Audrey </O=JACUZZI ORGANIZATION/OU=EXCHANGE ADMINISTRATIVE

GROUP (FYDIBOHF23SPDLT)/CN=RECIPIENTS/CN=AUDREY MARTINEZ66B76F91>

**To:** Reyes, Regina **Sent:** 1/9/2013 1:38:57 PM

Subject: RE: Customer Plunkett apointment

Thanks Regina. We're working on some ideas for no slip mats as well.

#### **Audrey Martinez**

Marketing Manager- Aging In Place Bathing



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From: Reyes, Regina

Sent: Wednesday, January 09, 2013 10:36 AM

To: Martinez, Audrey

Subject: RE: Customer Plunkett apointment

This was actually closed. This is the same issue I responded to Nick F about. The original complaint is that the tub is slippery. I originally suggested she add floor sticker mats. However when the agent went out he told her that he could add some material to the floor to make it more gritty, but she declined. I'm glad because we would not recommend this.

She has neuropathy and does not want anything hard to step on.

### Regina Reyes

Customer Service Manager



www.jacuzzi.com 14525 Monte Vista Avenue / Chino, CA 91710 909.247.2170 (o) Office Hours 8 a.m. to 5:00 p.m. PT 909.247.2551 (f)

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From: Martinez, Audrey

Sent: Wednesday, December 26, 2012 10:40 AM

To: Reyes, Regina

Subject: Fw: Customer Plunkett apointment

Help?

From: Ashley Davidson [mailto:ashley.davidson@aihremodelers.com]

Sent: Wednesday, December 26, 2012 09:43 AM

To: Martinez, Audrey

Subject: RE: Customer Plunkett apointment

When I talked to her she told me that she had an appointment with Jacuzzi to come out and she was at a Dr.

apt and missed the appointment. I think it has to do with her floor in her tub, not outside. Monique is not here today she is on vacation. Do you not have her in your system?

Thank you,
Ashley Davidson
Office Manager
(303) 222-3200
Ashley.Davidson@aihremodelers.com



1460 W Canal Ct. Suite 102 Littleton, CO 80120 www.jacuzzi-walk-in-tubs.com

From: Martinez, Audrey [mailto:audrey.martinez@jacuzzi.com]

Sent: Wednesday, December 26, 2012 10:32 AM

**To:** Ashley Davidson **Cc:** Monique Streng

Subject: Re: Customer Plunkett apointment

Floor repair doesn't sound like a product rated issue. Please confirm if this is a product performance or installation issue. Thanks!

**Audrey Martinez** 

**From**: Ashley Davidson [mailto:ashley.davidson@aihremodelers.com]

Sent: Wednesday, December 26, 2012 08:33 AM

To: Martinez, Audrey

**Cc**: monique.streng@aihremodelers.com < monique.streng@aihremodelers.com >

Subject: Customer Plunkett apointment

Audrey,

Customer Plunkett called and let me know she needs another appointment to fix her floor. Please give her a call as soon as possible. Thanks so much! J

Plunkett, Joan & Rolland 2902 E. 5th Street Superior, WI 54880 (715)398-3296

Thank you,
Ashley Davidson
Office Manager
(303) 222-3200
Ashley.Davidson@aihremodelers.com



1460 W Canal Ct. Suite 102 Littleton, CO 80120 www.jacuzzi-walk-in-tubs.com

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From: Patricia K. Herman, Esquire <lopkhpa@gmail.com>

To: Martinez, Audrey

CC: Rowan, Bob; Gordon Fairbanks; Rick Ragle

**Sent:** 4/6/2015 2:46:14 PM

Subject: Re: Jacuzzi Walk In Tub ADA Contoured Seat Design and Grab Bars - Fairbanks

Construction

#### Good afternoon Audrey

Last Thursday, Fairbanks, Rick Eagle and another gentleman, came out and repaired the leaking faucet and hand shower and removed your product that was previously placed on the seat to prevent my Mother slipping off of the seat and into the tub. After cleaning the seat, and letting it dry for several hours, Rick then applied the material that you had sent to the seat. This was last Thursday. The tub was not used on Thursday. I have attached pictures of the faucet, hand shower and seat. I have no complaints with the work that was completed by Rick and his associate.

I must tell you that when I first saw the package that the material was shipped in, a Fed ex letter envelope, I was a little taken back. When Rick opened the package and showed me the actual product, I was extremely skeptical and worried. However, since I have repeatedly told you that I need a contoured seat, that my mother is in a wheelchair, not mobile, not weight bearing, my concern about her slipping again in your tub, and your reply was to send this product for my Mother to utilize, which would solve the problem of her slipping off of the seat of your tub, I trusted you with my Mother's safety.

On Friday morning, my Mother utilized the new product for the first time for a seated shower. Both of our anxiety levels were up because we were worried about her slipping off of the seat. When my Mother entered the dry tub and sat on the dry seat, she had no slippage. When my Mother used the shower wand, which was relocated from the left side of the tub to the right side, there was no slippage. The shower wand placement works perfectly for my Mother. The water pressure is the strongest it has ever been. Seeing no slippage issue, I left my Mother to bathe, and began to set up her music. Within a few seconds, my Mother was calling out that she was slipping. Since I was standing at the vanity at the time, I peeped my head into the bathroom, and saw my mom at the edge of the seat with her head close to the middle of the back rest portion of the seat. I immediately grabbed my Mother and tried to place get back on the seat, but she kept sliding off. I had to climb over the wall of the tub, lift my Mother of of the seat and her feet completely off of the tub floor, turn so my back was to the door of the tub, and slowly opening the door to the tub, while rotating out of the way of the door, with my Mother in my arms suspended above the tub floor, until the door was fully opened so I could then back out of the tub, turn forty five degrees and place my Mother in her wheelchair.

Once soap gets onto the product you sent, it becomes extremely slippery.

So, yesterday, Easter Sunday, my Mother was having some pain I her left leg, I helped my Mother get into the tub for hydrotherapy. Believing that soap was the issue for Friday's slippage, NOTHING was added to the tub except the water that came out of the faucet with such wonderful pressure. I turned on the chromotherapy on a pale blue. I then landed across my Mother to turn on the air and water jets. As soon as I turned on the jets, my Mother slid under breath my body and of of the seat. Since I was still stretched over the tub, I grabbed my Mother from the bottom of the tub and tried to place her on the seat, but the jets were to strong, and I could not turn them off because I was holding my Mother. So I, fully clothed in jeans and all, while still holding my Mother, stepped over the wall of the tub, turned off the jets, waited approximately 11 minutes for the tub to drain so I could open the tub door to exit as we had previously done on Friday.

I cannot begin to tell you the level of anxiety and stress that this has placed upon my Mother, but I did tell you on numerous occasions that this is the exact type of anxiety and stress that my Mother should never experience.

My Mother should be able to use soap in her tub.

My Mother should be able to use water in her tub.

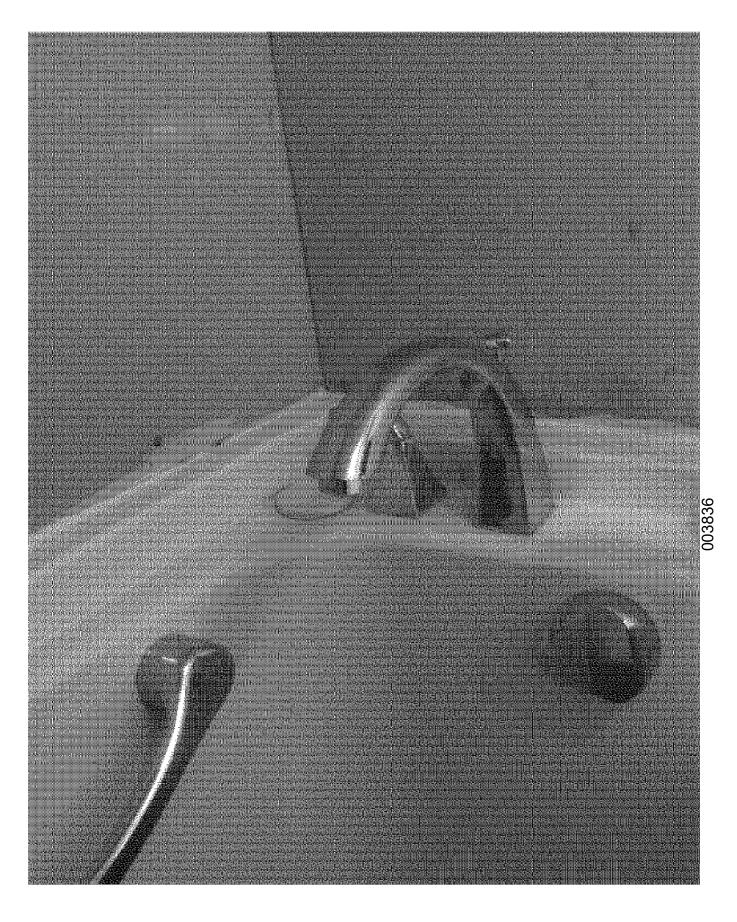
My Mother should be able to sit in her tub without the fear and anxiety of slipping or physical injury.

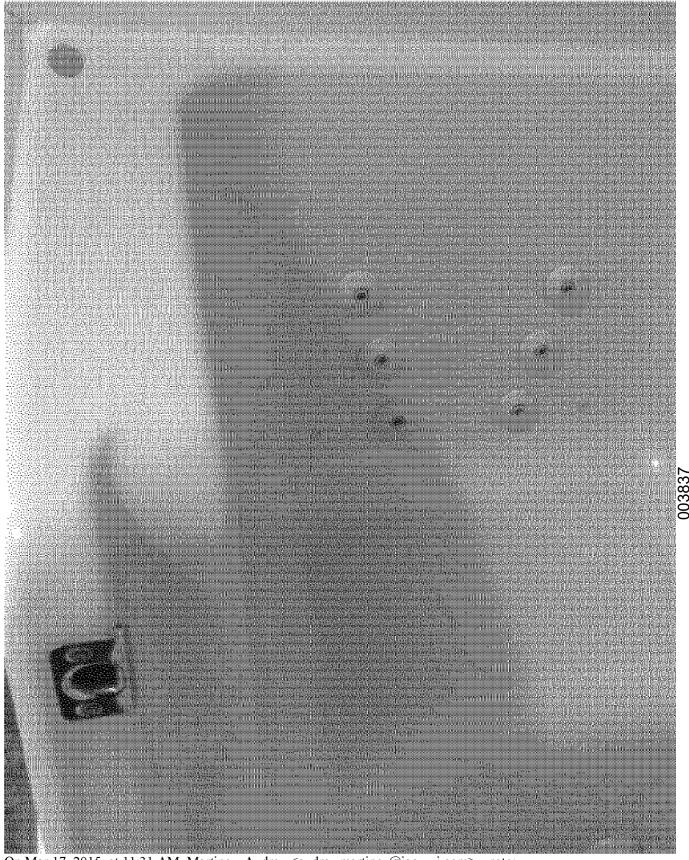
I have cooperated with all of Jacuzzi's suggestions to prevent slippage since the purchase of this tub in July 2014. The original seat failed due to slippage. Your product that you had sprayed on the seat of the tub failed due to slippage and skin tears and abrasions. Your custom made adhesive for the seat failed due to slippage. All of these failures have been at the expense and detriment of my Mother's health and safety. Our home is not an extension of Jacuzzi's research and development department. There will be no experiments with my Mother.

My Mother requires a contoured seat. Please advise when you will be removing this tub and installing the tub that was contracted and paid in full in July 2014. Time is of the essence as I have repeatedly informed you that this issue has and continues to delay the construction in my Mother's bathroom since July 2014.

Thank you.

~ Tricia ~ Sent from my iPad





On Mar 17, 2015, at 11:31 AM, Martinez, Audrey < audrey.martinez@jacuzzi.com > wrote:

The mat is the most slip resistant, nonabrasive material that we have found that works on our products.

We do not offer any kind of molded seat insert but I have seen things at trade shows like these:

http://www.pattersonmedical.com/app.aspx?cmd=get\_subsections&id=57694

Maybe something like this is what you're looking for? These could be used on top of the mat I'm sending.

#### **Audrey Martinez**

Marketing Manager- Aging In Place Bathing

<image001.jpg>

www.jacuzzi.com

13925 City Center Drive, Suite 200/ Chino Hills, CA 91709

909.247.2582 (o) 909.762.3203 (c)

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From: Patricia K. Herman, Esquire [mailto:lopkhpa@gmail.com]

Sent: Monday, March 16, 2015 7:12 PM

To: Martinez, Audrey

Subject: Re: Jacuzzi Walk In Tub ADA Contoured Seat Design and Grab Bars - Fairbanks Construction

#### Good evening Audrey

I apologize for the late email. However, I wanted to make sure that you were aware that my Mother is in a wheelchair and is not weight bearing on her feet. Hence my need for the contoured seat. I do not know if the mat is contoured? I need her hips to be secured on the seat. Do you have any seat inserts that are contoured/molded? That may work. Thank you again for all of your attention and assistance.

~ Tricia ~

Sent from my iPad

On Mar 16, 2015, at 5:27 PM, Martinez, Audrey <a href="martinez@jacuzzi.com">audrey.martinez@jacuzzi.com</a> wrote:

They should receive the mat by the end of the day Wednesday. I'll ask them to contact you to set up an appointment.

#### **Audrey Martinez**

Marketing Manager- Aging In Place Bathing

<image001.jpg>

www.jacuzzi.com

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From: lopkhpa herman [mailto:lopkhpa@gmail.com]

Sent: Monday, March 16, 2015 2:07 PM

To: Martinez, Audrey

Subject: RE: Jacuzzi Walk In Tub ADA Contoured Seat Design and Grab Bars - Fairbanks Construction

Good afternoon Audrey. When will Rick be coming out?

On Mar 16, 2015 3:14 PM, "Martinez, Audrey" <a drawn artinez@jacuzzi.com > wrote:

Hi Ms. Herman- I have a custom made piece of a new non-slip surface material on its way to Rick Ragle at Fairbanks Construction. It is die cut to fit the seat of your tub and is nonabrasive while offering excellent slip resistance. They will remove the existing coating and apply the new mat. I think it will solve the problem you are having. Please let me know!

#### **Audrey Martinez**

Marketing Manager- Aging In Place Bathing

<mage001.jpg> www.jacuzzi.com

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From: Patricia K. Herman, Esquire [mailto:lopkhpa@gmail.com]

Sent: Monday, March 16, 2015 9:48 AM

**To:** Rowan, Bob **Cc:** Martinez, Audrey

Subject: Re: Jacuzzi Walk In Tub ADA Contoured Seat Design and Grab Bars - Fairbanks Construction

Good morning Bob,

I have attached pictures of my Moms tub after installation by Fairbanks Construction. The bathroom has sat in this condition since July 2014. I also attached pictures of the seat with adhesive and the faucet and shower wand in contiunal operation.

I saw a few tubs with contoured seats that i will send in a separate email. I am trying to postpone construction as long as I can. Thank you so much for your help.

```
<image002.jpg>
```

<image003.jpg>

<image004.jpg>

<image005.jpg><image006.jpg>

<image000.jpg>

<image008.jpg>

~ Tricia ~

Sent from my iPad

On Mar 12, 2015, at 12:52 PM, Rowan, Bob < Bob.Rowan@jacuzzi.com > wrote:

Hi Patricia,

I spoke with Audrey Martinez who manages our walk-in bathtub business. She is running some possible options to fix your problem and will be in touch with you shortly if she hasn't already. We will do our best to make sure you and your mom are happy with this product as quickly as possible!

Thanks, we'll be in touch soon.

Best regards,

Bob

Bob Rowan

President and CEO Jacuzzi Group Worldwide

13925 City Center Drive, Suite 200 / Chino Hills, CA 91709

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From: "Patricia K. Herman, Esquire" < lopkhpa@gmail.com>

**Date:** Thu, 12 Mar 2015 07:00:56 -0700 To: "Rowan, Bob" <bob.rowan@jacuzzi.com>

Subject: Fwd: Jacuzzi Walk In Tub ADA Contoured Seat Design and Grab Bars - Fairbanks Construction

003840

~ Tricia ~ Sent from my iPad

Begin forwarded message:

From: lopkhpa herman < lopkhpa@gmail.com> Date: February 25, 2015 at 1:13:18 PM EST

To: deborah.nuanes@jacuzzi.com

Subject: Jacuzzi Walk In Tub ADA Contoured Seat Design and Grab Bars - Fairbanks Construction

Please see paragraph 4.

Patricia K. Herman, Esquire

Law Office of Patricia K. Herman, P.A. 1631 Rock Springs Road, #305 Apopka, Florida 32712-2229 407-682-7879 407-630-8805 (Facsimile)

Service E-Mail: service2lopkhpa@gmail.com General E-Mail: lopkhpa@gmail.com

From: Martinez, Audrey </O=JACUZZI ORGANIZATION/OU=EXCHANGE ADMINISTRATIVE

GROUP (FYDIBOHF23SPDLT)/CN=RECIPIENTS/CN=AUDREY MARTINEZ66B76F91>

To: Rowan, Bob

**Sent:** 3/25/2015 7:03:22 PM

Subject: RE: Jacuzzi Walk In Tub ADA Contoured Seat Design and Grab Bars - Fairbanks

Construction

Thanks! I spoke with Gordon Fairbanks and they will keep the service appointment tomorrow to install the non-skid. I let her know that is the best solution we have available at this time and are working on others but it sounds like she was expecting a "Jacuzzi" tub made by Premier Care....

# **Audrey Martinez**

Marketing Manager- Aging In Place Bathing



#### www.jacuzzi.com

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From: Rowan, Bob

Sent: Wednesday, March 25, 2015 3:58 PM

To: Martinez, Audrey

Subject: Re: Jacuzzi Walk In Tub ADA Contoured Seat Design and Grab Bars - Fairbanks Construction

Yikes. Will do! May be tomorrow.

Sent from my iPhone

On Mar 25, 2015, at 3:16 PM, Martinez, Audrey <audrey.martinez@jacuzzi.com> wrote:

Give me a call regarding this when you have a minute. Thanks!

# **Audrey Martinez**

Marketing Manager- Aging In Place Bathing

<image001.jpg>

# www.jacuzzi.com

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From: lopkhpa herman [mailto:lopkhpa@gmail.com]

Sent: Wednesday, March 25, 2015 2:39 PM

**To:** Martinez, Audrey **Cc:** Rowan, Bob

Subject: Re: Jacuzzi Walk In Tub ADA Contoured Seat Design and Grab Bars - Fairbanks Construction

Hi Audrey:

I want the contoured seat. That is why I purchased this tub for my Mom, along with all of the other amenities

of your tub and the Jacuzzi name. I already provided you copies of the literature that I was provided prior to my purchase of the tub. It clearly states contoured, which is defined as "molded" or "formed". This is what I need. If I had known that your literature was false (whether intentional or not) at the time, I would not have purchased the tub, as it did not have the safety feature of an ADA complaint contoured seat. I do not see it to be unreasonable for Jacuzzi to purchase and install the tub that I had attached to the previous email. I am not requesting a free tub, just a tub that I paid for almost a year ago. It is Jacuzzi's complete discretion to honor my request or deny it. I cannot any fathom any reason that Jacuzzi could give to deny this request.

On Wed, Mar 25, 2015 at 5:17 PM, Martinez, Audrey < <a href="audrey.martinez@jacuzzi.com">audrey.martinez@jacuzzi.com</a> wrote: Hi Ms. Herman. I saw a note that Rick Ragle from Fairbanks Construction is scheduled to come out tomorrow, March 26. At this point this is the best solution we have to the problem you've reported. We are investigating and testing some other seat cushion solutions that we use in our outdoor hot tubs but do not have anything vetted out yet.

The image you sent is not a Jacuzzi product but is a tub made by our largest competitor, Premier Care in Bathing. We do not manufacture or have access to this model. The tub you have is the one referenced in the literature provided by Fairbanks Construction.

The solution that Mr. Ragle has is very safe and is the best solution we have to date. I'll look forward to hearing your feedback.

#### **Audrey Martinez**

Marketing Manager- Aging In Place Bathing

# <image001.jpg>

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From: lopkhpa herman [mailto:lopkhpa@gmail.com]

Sent: Wednesday, March 25, 2015 1:48 PM

**To:** Martinez, Audrey **Cc:** Rowan, Bob

Subject: Re: Jacuzzi Walk In Tub ADA Contoured Seat Design and Grab Bars - Fairbanks Construction

Good afternoon Audrey:

I am scheduled to have Fairbanks come out tomorrow. They were to confirm delivery of the part and installation time, but, I have not heard anything as of yet. I have been thinking about the product that you were so kind to send. However, I do not believe this will solve the problem. It is not my intention to place a molded seat on top of the tubs existing seat. This will not be safe for my Mom. Her safety is my only priority.

I went back over the Jacuzzi literature that I was provided, and located yet another brochure, that was given to me at the time of my purchase of the tub, published by Jacuzzi specifying and identifying the existence of an ADA-compliant contoured seat design. I have attached the copy of Jacuzzi's brochure and another copy of the advertisement that you had stated was created by Fairbanks.

When I spoke with Bob, he informed me that he would rectify this situation to my satisfaction.

All I want is what I purchased, a cream/biscuit colored walk in jacuzzi tub with Air Therapy; Hydro Therapy; Aroma Therapy; Chroma Therapy; low entry way; wide door with knee cut out; non-skid floor; anti-scald water valves; inline heater; (2) grab bars; operational faucets in placed in the correct location; and all of the

other amenities that were promised to me at the time of the purchase of your tub.

I have attached a picture of the tub that has all of the features of the Jacuzzi tub, including the contoured seat. The name and manufacturer of the tub is Blue Springs by Premier Care.

Thank you.

Patricia

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The mat is the most slip resistant, nonabrasive material that we have found that works on our products.

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Marketing Manager- Aging In Place Bathing

<image001.jpg>

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Marketing Manager- Aging In Place Bathing

#### <image001.jpg>

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<image002.jpg>
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<image004.jpg>

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<image006.jpg>

<image007.jpg>

<image008.jpg>

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Sent from my iPad

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Thanks, we'll be in touch soon.

Best regards, Bob

Bob Rowan
President and CEO
Jacuzzi Group Worldwide

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**Date:** Thu, 12 Mar 2015 07:00:56 -0700 **To:** "Rowan, Bob" < bob.rowan@jacuzzi.com >

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Subject: Jacuzzi Walk In Tub ADA Contoured Seat Design and Grab Bars - Fairbanks Construction

Please see paragraph 4.

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Patricia K. Herman, Esquire

Law Office of Patricia K. Herman, P.A. 1631 Rock Springs Road, #305 Apopka, Florida 32712-2229 407-682-7879

407-630-8805 (Facsimile)

Service E-Mail: <a href="mailto:service2lopkhpa@gmail.com">service2lopkhpa@gmail.com</a> General E-Mail: <a href="mailto:lopkhpa@gmail.com">lopkhpa@gmail.com</a>

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03847

From: Torres, Ray </O=JACUZZI ORGANIZATION/OU=FIRST ADMINISTRATIVE

GROUP/CN=RECIPIENTS/CN=RTORRES>

To: Martinez, Audrey
Sent: 11/5/2013 6:51:32 PM
Subject: RE: slippery tubs

Im ok with it as long as they do not let water stick between the mats and acrylic for a long period of time. thanks

# **Raymond Torres**

VP Operations & Engineering – Jacuzzi Luxury Bath



#### www.jacuzzi.com

14525 Monte Vista Avenue / Chino, CA 91710

909.247.2158 (o) 909.217.4799 (c) 909.643.2829 (f)

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From: Martinez, Audrey

Sent: Tuesday, November 05, 2013 2:47 PM

To: Torres, Ray

Subject: Fwd: slippery tubs

Audrey Martinez

Begin forwarded message:

From: "Reyes, Regina" < <u>Regina.Reyes@jacuzzi.com</u>>

Date: November 5, 2013 at 12:43:08 PM PST

To: "Nuanes, Deborah" < deborah.nuanes@jacuzzi.com >, "Martinez, Audrey"

<a href="martinez@jacuzzi.com">"audrey.martinez@jacuzzi.com">"Bachmeyer, Kurt" < Kurt.Bachmeyer@jacuzzi.com">"Kurt" < Kurt.Bachmeyer@jacuzzi.com">"

Subject: slippery tubs

Ok, we continue to receive this feedback. I know that the FS units exceed ASTM slip resistant test protocol standards yet we continue to receive these claims. It took little effort on my part to locate a few bath mats. Not sure why Firststreet has so much trouble finding these items. In fact I was at Target last night and noticed some – but I cannot find them on their website today.

How do you feel about me pointing them in the direction of specific items?

http://www.amazon.com/Compac-Select-Safe-T-Shapes-Bathtub-Decals/dp/B000J00EAM /ref=sr\_1\_fkmr0\_2?ie=UTF8&qid=1383682960&sr=8-2-fkmr0&keywords=bath+mat+strips+for+inside+shower Regina Reyes

Customer Service Manager

C29

www.jacuzzi.com

14525 Monte Vista Avenue / Chino, CA 91710 909.247.2170 (o) Office Hours 8 a.m. to 5:00 p.m. PT 909.247.2551 (f)

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From: Melanie Borgia [mailto:melanieborgia@gmail.com]

Sent: Tuesday, November 05, 2013 11:45 AM

To: Nuanes, Deborah; Reyes, Regina; First Street Support

Subject: Tub

Hello: I have so many people stating the tub seat and floor are extremely slippery. Literally, unsafe. Is there any type of mat or something that we can do to help this issue? I tried to find online anything to help, but nothing the size we need.

--

# Airtite

Melanie Borgia 1013 Wood Street Scranton, Pa. 18508

P: 800-687-5153 F: 570-504-2183

melanieborgia@gmail.com

From: Martinez, Audrey </O=JACUZZI ORGANIZATION/OU=EXCHANGE ADMINISTRATIVE

GROUP (FYDIBOHF23SPDLT)/CN=RECIPIENTS/CN=AUDREY MARTINEZ66B76F91>

To: 'norm.murdock@firststreetonline.com'

**CC:** 'DAVE MODENA' **Sent:** 11/13/2012 11:55:37 AM

Subject: RE: Grab Bars

Good morning. After our last call I spoke with Ken Jenkins at Home Safety Baths. At the old company, an accessory grab bar was available and Ken and company sold quite a few of them as a field installed upgrade.

The most common place the additional bar was put was on the top horizontal deck adjacent to the door opening. This provides additional support both getting into and out of the tub.

Adding bars like Safe Guard does would require moving the faucetry and there isn't a suitable location to move it to. This may be something to consider as a future enhancement.

In addition, Ken confirmed my main concern, which is that this customer is already dealing with accepting the fact that they need help, and a tub full of grab bars may not be the best "standard" option. I suggest we continue to include one in its current location and offer additional ones as an accessory item.

# **Audrey Martinez**

Marketing Manager- Aging In Place Bathing



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From: Norm Murdock [mailto:norm.murdock@aihremodelers.com]

**Sent:** Monday, November 12, 2012 10:55 AM

**To:** Martinez, Audrey **Cc:** 'DAVE MODENA' **Subject:** Grab Bars

Hi Audrey-

I know we are trying to determine placement of grab bars for the new tub; our competitor in the video below has placed 3x on the tub deck – one near the door & two opposite the seat.

http://www.safeguardtubs.com/safeguard-bathtub-feature.html

Are any of these an option???

Thanks,

Norm Murdock, CAPS Vice President

firstSTREET

Phone: 303-222-3207 Cell: 602-403-6267

Email: norm.murdock@firststreetonline.com

Website: www.firststreetinc.com, www.firststreetonline.com

003850

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From: Fore, Jonathan </O=JACUZZI ORGANIZATION/OU=EXCHANGE ADMINISTRATIVE GROUP

(FYDIBOHF23SPDLT)/CN=RECIPIENTS/CN=JONATHAN FORE>

To: Davis, Joseph N.; Martinez, Audrey; Torres, Ray

CC: Rowan, Bob

**Sent:** 6/18/2013 12:21:57 PM

Subject: Re: Jacuzzi visit

Attachments: Jacuzzi Web Site.png; NY Daily News.png

We need to bring up one more subject with firstSTREET. At many touch points, they are going to market as Jacuzzi instead of firstSTREET or For Boomers and Beyond.

1. Print ads, NY Daily News ad attached

- 2. JLB Web site, links to the attached page from Jacuzzi.com homepage
- 3. Their customer service reps. I called their 800 number and asked the CS rep if they were a partner of Jacuzzi's or if they were actually Jacuzzi. He said I was talking to the actual Jacuzzi company.

I'm not about to suggest that we curb the efforts of our one channel that is doubling in size every year, but as we are getting into more wholesale showrooms the list above is becoming an issue more and more. It's tough to convince F.W. Webb we aren't selling around them and directly to consumers with the above list out there. I suggest these revisions:

- 1. Add the "For Boomers and Beyond" logo very small near the copyright line at the bottom.
- 2. Add the "For Boomers and Beyond" logo the size of the Jacuzzi logo but at the bottom of the web page, near their company address.
- 3. Train their CSRs to use words like "affiliated with" or "partner of" Jacuzzi.

#### Jonathan Fore

Director of Marketing - Bath



13925 City Center Drive, Suite 200 / Chino Hills, CA 91709 909.247.2579 (o) 909.538.5328 (c)

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From: <Davis>, Joseph Davis <Joseph.Davis@jacuzzi.com>

Date: Tuesday, June 18, 2013 8:35 AM

To: Jonathan Fore < <a href="mailto:jonathan.fore@jacuzzi.com">jonathan.fore@jacuzzi.com</a>>, Audrey Martinez < <a href="mailto:audrey.martinez@jacuzzi.com">audrey.martinez@jacuzzi.com</a>>, Ray

Torres < ray.torres@jacuzzi.com >

Cc: "Rowan, Bob" < Bob.Rowan@jacuzzi.com >

Subject: FW: Jacuzzi visit

I'd like to review our portion of the meeting by Friday on the questions below. My calendar should be up to date.

#### Joseph N. Davis

President/GM
Jacuzzi Luxury Bath
13925 City Center Drive, Suite 200
Chino Hills, CA 91709

From: Bob Rowan < Bob.Rowan@jacuzzi.com >

Date: Tue, 18 Jun 2013 08:22:14 -0700

To: Dave Modena < dave.modena@firstSTREETonline.com >

Cc: Joseph Davis < joseph.davis@jacuzzi.com >

Subject: Re: Jacuzzi visit

This looks good Dave. Will leave you alone today, we'll be prepared to review below. I'll also provide a couple of business updates for you, to include service level, sales and forecast and reliability.

Thanks,

Bob

# Bob Rowan

President and CEO Jacuzzi Group Worldwide

13925 City Center Drive, Suite 200 / Chino Hills, CA 91709 909.247.2506 (o) 410.371.4524 (c)

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From: DAVE MODENA < dave.modena@firstSTREETonline.com >

**Date:** Tue, 18 Jun 2013 08:29:07 -0400 **To:** "Rowan, Bob" < bob.rowan@jacuzzi.com >

Subject: RE: Jacuzzi visit

Bob .. I am sure we can do the same as far as club rentals .

Here are some of my agenda items:

# Marketing and Dealer Update (by Fstreet)

1 - review marketing plans, tv commercial, dealer progress, etc...

# Current Tub

- 1 foot spinner launch (review video from Audrey have not been able to see this yet)
- 2 non-slip floor enhancements (still receiving complaints about being dangerous)
- 3 time to fill Ray working on 3Ž4" faucet
- 4 Bio-lock anti-microbial surface (competitive issue)
- 5 Hot water anti-scald preset temp, how hot should it be (Ray was going to do some testing on what feels warm versus what is dangerous for older people, etc..

# New Tubs

- 1 Larger size needed
- 2 Smaller tub to replace shower stalls frontloader
- 3 "the FUTURE" continuing our discussion on what could the game changer tub for the future i.e. instant fill and drain reservoir ...

# Tub to Shower Update

1 - pricing, prototype for Denver meeting,....

# Dealer Financing

1 - Wells Fargo?

#### **New Products**

1 - high seat toilet, others?

# National Meeting

- 1 who is coming
- 2 review agenda, discuss presentation
- 3 finalize details

These are some of what is on my list ... how about anything else you would like to present or receive ..

My day is chocked full ... but we could possibly squeeze a call in sometime or maybe tomorrow ... let me know some times that suits best and we will try to schedule ... but in the meantime we can do emails ...

Dave Modena

President - Aging In The Home Remodelers

804-451-2314

Sr. V.P. firstSTREET for Boomers & Beyond

www.firststreetonline.com

From: Rowan, Bob [mailto:Bob.Rowan@jacuzzi.com]

Sent: Monday, June 17, 2013 10:52 PM

**To:** DAVE MODENA **Subject:** Re: Jacuzzi visit

Sounds great. I think we borrowed a set of clubs at Mark's club last time, I may need to do that again since I'll be traveling all week – is that okay?

Let's try to catch up tomorrow regarding the agenda — I'm around all day.

Thanks, Bob

Bob Rowan
President and CEO

Jacuzzi Group Worldwide

13925 City Center Drive, Suite 200 / Chino Hills, CA 91709 909.247.2506 (o) 410.371.4524 (c)

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From: DAVE MODENA < dave.modena@firstSTREETonline.com >

**Date:** Mon, 17 Jun 2013 20:10:46 -0400 **To:** "Rowan, Bob" <<u>bob.rowan@jacuzzi.com</u>>

Subject: Re: Jacuzzi visit

Sounds good We are looking forward to the visit and we should work on our agenda together this week. Bring the clubs and your A game as we will probably have to take on Mark and Joey.

Dave Modena Sent from iPhone.

On Jun 17, 2013, at 7:05 PM, "Rowan, Bob" <<u>Bob.Rowan@jacuzzi.com</u>> wrote:

Hi Dave, Joey and I plan on arriving Richmond next Tuesday night and will be at your office at 9:00. Looks like it will be just the two of us. Still good on your end?

We'll get some updates on all of the current activity so we're prepared to discuss.

Thanks, look forward to seeing you guys.

Bob Rowan
President and CEO
Jacuzzi Group Worldwide

13925 City Center Drive, Suite 200 / Chino Hills, CA 91709 909.247.2506 (o) 410.371.4524 (c)

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703857

From: "Rowan, Bob" < bob.rowan@jacuzzi.com >

Date: Tue, 4 Jun 2013 06:34:45 -0700

To: DAVE MODENA < dave.modena@firstSTREETonline.com >

Subject: Re: Jacuzzi visit

Ha, that's why Mark is the boss! I'll check on Ray and others' availability. We will have lots to talk about regardless. Thinking we should review our web page, # hits, status of offenders, etc. too.

Bob Rowan
President and CEO
Jacuzzi Group Worldwide

13925 City Center Drive, Suite 200 / Chino Hills, CA 91709 909.247.2506 (o) 410.371.4524 (c)

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From: DAVE MODENA < dave.modena@firstSTREETonline.com >

Date: Tue, 4 Jun 2013 06:59:53 -0400

To: "Rowan, Bob" < bob.rowan@jacuzzi.com >

Subject: RE: Jacuzzi visit

Bob

Sounds good ... wasn't aware that Ray and Jonathan could join us ...so we certainly will discuss this project and also discuss 1 - the proprietary technology and how we not compete with future Jacuzzi bath products with this new technology, 2 - other new products i.e. different sizes being developed, the "walk-in tub of the future", raised seat toilet, 3 - Wells Fargo financing possibilities, 4 - the national meeting and probably a couple of other topics ..

If Ray comes I am sure Mark will want to discuss the anti-scald technology and the temperature of the water we deliver ... Ray was going to do some testing on this and report back as to what the correct temperature for therapy should be versus what we are currently delivering, etc...

Looking forward to the visit ... Keep your "driving the ball" hot ..as it looks like it will be you and me against Mark and Joey ...

Dave Modena
President - Aging In The Home Remodelers
804-451-2314
Sr. V.P. *first*STREET for Boomers & Beyond
www.firststreetonline.com

From: Rowan, Bob [mailto:Bob.Rowan@jacuzzi.com]

Sent: Monday, June 03, 2013 10:27 PM

To: DAVE MODENA
Cc: Davis, Joseph N.
Subject: Re: Jacuzzi visit

That works Dave, let's plan on it. We'll block the day and look forward to it. We should probably plan to cover the tub/shower product as a primary focus – would like to have Ray and Jonathan join us at least for the early part of the meeting. Let me know other topics and we'll come prepared. Look forward to the meeting!

Bob

Bob Rowan
President and CEO
Jacuzzi Group Worldwide

13925 City Center Drive, Suite 200 / Chino Hills, CA 91709 909.247.2506 (o) 410.371.4524 (c)

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From: DAVE MODENA < dave.modena@firstSTREETonline.com >

Cc: < joseph.davis@jacuzzi.com > Subject: FW: Jacuzzi visit

Bob

Just talked to Mark and Wednesday the 26<sup>th</sup> would be our best day to meet .. we could start around 9 or 9:30 and then have the afternoon to enjoy some golf (as long as Joey plays left –handed and still gives strokes .. Let us know if that works ..i would guess that we would bedone by 7 pm that nite ... Hope that works for you and Joey .. let's confirm and we will begin to develop and agenda .. thanks

Dave Modena
President - Aging In The Home Remodelers
804-451-2314
Sr. V.P. *first*STREET for Boomers & Beyond
www.firststreetonline.com

From: "Rowan, Bob" < Bob.Rowan@jacuzzi.com>

Date: May 27, 2013, 8:42:15 PM EDT

To: Dave Modena <a href="mailto:square: davis@jacuzzi.com" foey.davis@jacuzzi.com" foey.davis@jacuzzi.com" foey.davis@jacuzzi.com foey.davis@jacuzzi.com foey.davis@jacuzzi.com foey.davis@jacuzzi.com foey.davis@jacuzzi.com foey.davis@jacuzzi.com foey.davis@jacuzzi.com foey.davis@jacuzzi.com foey.davis@jacuzzi.com foeg.davis@jacuzzi.com foey.davis@jacuzzi.com foey.da

Davis < jndavis69@live.com >

Subject: Re: Hello

Dave, Joey and I will coordinate calendars to get to Richmond between now and the Denver meetings. How do you guys look week of June 24 and July 29? I'm pretty much out the weeks in between those. Let us know if any dates work inside those weeks and we'll make it happen.

Thanks again for the time last week, talk to you soon.

Bob

Bob Rowan President and CEO Jacuzzi Group Worldwide

13925 City Center Drive, Suite 200/ Chino Hills, CA 91709 909.247.2506 (o) 410.371.4524 (c)

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precautions to check for viruses, we make no assurances about the absences of viruses. We accept no liability and suggest that you carry out your own virus checks.

On 5/24/13 8:11 AM, "Dave Modena" < dmodena@verizon.net > wrote:

Joey

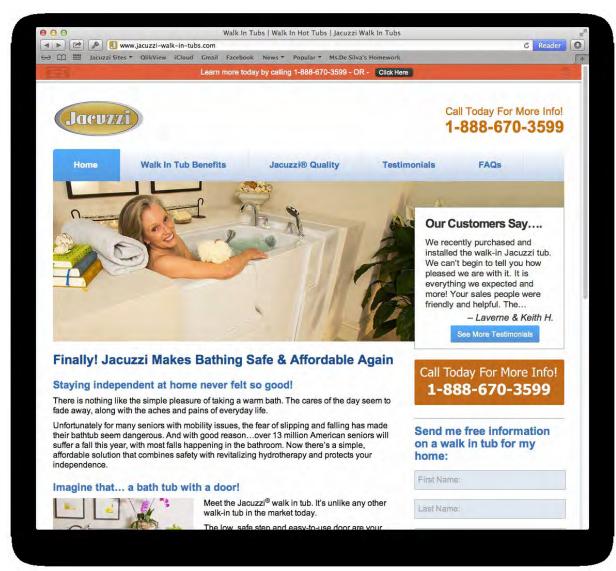
Hello. Wanted to establish contact and let you know that I and our team look forward to working with you and your team as we continue to grow this partnership in to the future. I truly believe we have an exceptional opportunity to do great things, while helping our maturing population stay safe and independent in their homes. I look forward to doing that with you and Jacuzzi.

Lets get you and Bob out to our headquarters before the national meeting so we can continue our discussions and plan for future growth. Let us know when you can what works best.

Thanks

Dave Modena Sent from iPhone.

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erfectly balanced water-to-air ratio to assage you thoroughly but gently. These PointProm jet system- which gives you irals that provide both a total bod gh-volume, low-pressure pumps at rranged in a pattern that creates swirls an assage and targeted treatment of speci

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# JACUZZ1006650

APER 7806

From: Reyes, Regina </O=JACUZZI ORGANIZATION/OU=FIRST ADMINISTRATIVE

GROUP/CN=RECIPIENTS/CN=RREYES>

To: Guevara, Martin
CC: Nuanes, Deborah
Sent: 5/21/2014 6:58:00 PM
Subject: RE: Customer fell in tub

Yes, I have a suggestion. I have to write it up ..... give me some time

#### Regina Reves

Customer Service Manager



www.jacuzzi.com

14525 Monte Vista Avenue / Chino, CA 91710 909.247.2170 (o) Office Hours 8 a.m. to 5:00 p.m. PT 909.247.2551 (f)

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From: Martin Guevara [mailto:Martin.Guevara@jacuzzi.com]

**Sent:** Wednesday, May 21, 2014 3:49 PM

**To:** Reyes, Regina **Cc:** Nuanes, Deborah

Subject: FWD: Customer fell in tub

The following incident has been forwarded to you by:

Martin Guevara(Martin.Guevara@jacuzzi.com)

# **Sender's Comment**

Hausner Construction wants to charge customer \$450.00 to install that Solid Step Cote product and now customer is upset. Any suggestions?

# **Contact Information**

First Name: CHARLES Last Name: HORN Type: Consumer

Title:

**Primary Phone:** 909-867-3745

DLR/Agent #:
DLR/Agent Name:
Lowes Store #:
Region/Territory:
ShipTo Acct Sequence:

ShipTo Account Name: HAUSNER CONSTRUCTION

# Reference #140514-000098

Summary: Customer fell in tub Rule State: 02. In Progress Product Level 1: Jacuzzi Luxury Bath

Product Level 2: Walk-in
Product Level 3: FirstStreet
Category Level 1: Product
Category Level 2: General inquiry

Category Level 3: Predelivery/installation/operation

**Date Created:** 05/14/2014 02:54 PM **Last Updated:** 05/21/2014 03:46 PM

Status: Waiting

**Assigned:** Deborah Nuanes

Serial Number: BDHRVB Purchase DLR/Agent #: 70001017

PurchaseDLR/Agent: FIRSTSTREET BOOMERS & BEYOND

Model: LW45959

Model Desc: FS 5229 C RH SLN HTR SKT WHT

Manufacture Date: 12/06/2013

Early Warning: No
Auth Date:
Auth #:
Auth By:

Auth Amount:
Auth Parts:
Auth Labor:
Auth Travel:
Brand: JLB

First Call Resolutio:
Warranty Status: Yes
Account Number:
FIR #:

Region/District:
Date CCR Created:
FIR Disposition:
CCR#:

Sales Order #:

**Date Consumer Contacted:** 05/20/2014

Service Date:
Balance Due: No
Follow Up Date: 05/21/2014
CCR \$:

**Auth Comments** 

**District Sales Rep** 

**Description of Problem** 

**Discussion Thread** 

Note (Martin Guevara) 05/21/2014 03:46
PM

Customer called in and said he contacted Hausner Construction and they told him they would not charge for the product, Solid Step Cote, but would charge \$450.00 just to install this on his tub. Customer does not feel that he should pay this much for this and feels that this is supposed to be a non-slip tub and since he slipped in it, there is a defect in the tub. He does not want to pay an additional \$450.00 just to have this product added to the tub for his safety. Will have this further reviewed.

Note (Deborah Nuanes) 05/20/2014 04:21 PM

Called h/o no answer or vm

Note (Deborah Nuanes) 05/19/2014 04:27
PM

From: Reyes, Regina

Sent: Monday, May 19, 2014 4:03 PM

To: 'Miguel Villegas' (miguelvillegas@hausnerconstruction.com); 'Robert Hausner';

melissa@hausnerconstruction.com

Cc: Nuanes, Deborah; Davis, Megan; Coester, Ruth

Subject: Customer Charles Horn

Hi, we have a customer that contacted us regarding the Solid Step One product. Can you please contact him to go over the options available to him regarding the Solid Step Cote?

I've attached the news letters published by Aging In Home Remodelers outlining the details regarding product, vendor and pricing info, application, etc.

We will be calling the customer to give him the information about the product and will let him know that we have asked you to reach out to him to discuss. The product and service is being made available to you directly from the vendor, Liquid Guard via AIHR, we do not stock or service this product. As the manufacturer of the bathtub we did approve the product for use with our Jacuzzi WIT. If you have any questions please feel free to give me a call. Thank you.

Charles Horn 909-867-3745 BDHRVB 33100 HOLCOMB CREEK DR GREEN VALLEY LAKE CA 92341 US

# **Customer By Phone (Entered by Deborah Nuanes)**

05/14/2014 02:54

PM

Customer called in and said that he slip in his tub. He is 96 yrs old. He has called Hausner and they told him that we make a product that we can put on the bottom of his tub.

I'm not aware of this product. I suggest that he goes to Bed Bath and Beyond to put slip res. He said he is unable to go get them due to him being 96 years old.

From: Martinez, Audrey </O=JACUZZI ORGANIZATION/OU=EXCHANGE ADMINISTRATIVE

GROUP (FYDIBOHF23SPDLT)/CN=RECIPIENTS/CN=AUDREY MARTINEZ66B76F91>

To: Rowan, Bob

**Sent:** 3/25/2015 6:16:25 PM

Subject: FW: Jacuzzi Walk In Tub ADA Contoured Seat Design and Grab Bars - Fairbanks

Construction

Give me a call regarding this when you have a minute. Thanks!

#### **Audrey Martinez**

Marketing Manager- Aging In Place Bathing



#### www.jacuzzi.com

13925 City Center Drive, Suite 200/ Chino Hills, CA 91709 909.247.2582 (o) 909.762.3203 (c)

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From: lopkhpa herman [mailto:lopkhpa@gmail.com]

Sent: Wednesday, March 25, 2015 2:39 PM

**To:** Martinez, Audrey **Cc:** Rowan, Bob

Subject: Re: Jacuzzi Walk In Tub ADA Contoured Seat Design and Grab Bars - Fairbanks Construction

Hi Audrey:

I want the contoured seat. That is why I purchased this tub for my Mom, along with all of the other amenities of your tub and the Jacuzzi name. I already provided you copies of the literature that I was provided prior to my purchase of the tub. It clearly states contoured, which is defined as "molded" or "formed". This is what I need. If I had known that your literature was false (whether intentional or not) at the time, I would not have purchased the tub, as it did not have the safety feature of an ADA complaint contoured seat. I do not see it to be unreasonable for Jacuzzi to purchase and install the tub that I had attached to the previous email. I am not requesting a free tub, just a tub that I paid for almost a year ago. It is Jacuzzi's complete discretion to honor my request or deny it. I cannot any fathom any reason that Jacuzzi could give to deny this request.

On Wed, Mar 25, 2015 at 5:17 PM, Martinez, Audrey <audrey.martinez@jacuzzi.com> wrote:

Hi Ms. Herman. I saw a note that Rick Ragle from Fairbanks Construction is scheduled to come out tomorrow, March 26. At this point this is the best solution we have to the problem you've reported. We are investigating and testing some other seat cushion solutions that we use in our outdoor hot tubs but do not have anything vetted out yet.

The image you sent is not a Jacuzzi product but is a tub made by our largest competitor, Premier Care in Bathing. We do not manufacture or have access to this model. The tub you have is the one referenced in the literature provided by Fairbanks Construction.

The solution that Mr. Ragle has is very safe and is the best solution we have to date. I'll look forward to hearing your feedback.

# **Audrey Martinez**

Marketing Manager- Aging In Place Bathing



www.jacuzzi.com

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From: lopkhpa herman [mailto:lopkhpa@gmail.com]

Sent: Wednesday, March 25, 2015 1:48 PM

**To:** Martinez, Audrey **Cc:** Rowan, Bob

Subject: Re: Jacuzzi Walk In Tub ADA Contoured Seat Design and Grab Bars - Fairbanks Construction

Good afternoon Audrey:

I am scheduled to have Fairbanks come out tomorrow. They were to confirm delivery of the part and installation time, but, I have not heard anything as of yet. I have been thinking about the product that you were so kind to send. However, I do not believe this will solve the problem. It is not my intention to place a molded seat on top of the tubs existing seat. This will not be safe for my Mom. Her safety is my only priority.

I went back over the Jacuzzi literature that I was provided, and located yet another brochure, that was given to me at the time of my purchase of the tub, published by Jacuzzi specifying and identifying the existence of an ADA-compliant contoured seat design. I have attached the copy of Jacuzzi's brochure and another copy of the advertisement that you had stated was created by Fairbanks.

When I spoke with Bob, he informed me that he would rectify this situation to my satisfaction.

All I want is what I purchased, a cream/biscuit colored walk in jacuzzi tub with Air Therapy; Hydro Therapy; Aroma Therapy; Chroma Therapy; low entry way; wide door with knee cut out; non-skid floor; anti-scald water valves; inline heater; (2) grab bars; operational faucets in placed in the correct location; and all of the other amenities that were promised to me at the time of the purchase of your tub.

I have attached a picture of the tub that has all of the features of the Jacuzzi tub, including the contoured seat. The name and manufacturer of the tub is Blue Springs by Premier Care.

Thank you.

Patricia

On Tue, Mar 17, 2015 at 11:31 AM, Martinez, Audrey < <u>audrey.martinez@jacuzzi.com</u>> wrote: The mat is the most slip resistant, nonabrasive material that we have found that works on our products.

We do not offer any kind of molded seat insert but I have seen things at trade shows like these:

http://www.pattersonmedical.com/app.aspx?cmd=get\_subsections&id=57694

Maybe something like this is what you're looking for? These could be used on top of the mat I'm sending.

# **Audrey Martinez**

Marketing Manager- Aging In Place Bathing



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From: Patricia K. Herman, Esquire [mailto:lopkhpa@gmail.com]

**Sent:** Monday, March 16, 2015 7:12 PM

To: Martinez, Audrey

Subject: Re: Jacuzzi Walk In Tub ADA Contoured Seat Design and Grab Bars - Fairbanks Construction

Good evening Audrey

I apologize for the late email. However, I wanted to make sure that you were aware that my Mother is in a wheelchair and is not weight bearing on her feet. Hence my need for the contoured seat. I do not know if the mat is contoured? I need her hips to be secured on the seat. Do you have any seat inserts that are contoured/molded? That may work. Thank you again for all of your attention and assistance.

~ Tricia ~

Sent from my iPad

On Mar 16, 2015, at 5:27 PM, Martinez, Audrey <a href="martinez@jacuzzi.com">audrey.martinez@jacuzzi.com</a>> wrote:

They should receive the mat by the end of the day Wednesday. I'll ask them to contact you to set up an appointment.

# **Audrey Martinez**

Marketing Manager- Aging In Place Bathing

<image001.jpg>

www.jacuzzi.com

13925 City Center Drive, Suite 200/ Chino Hills, CA 91709

909.247.2582 (o) 909.762.3203 (c)

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From: lopkhpa herman [mailto:lopkhpa@gmail.com]

**Sent:** Monday, March 16, 2015 2:07 PM

To: Martinez, Audrey

Subject: RE: Jacuzzi Walk In Tub ADA Contoured Seat Design and Grab Bars - Fairbanks Construction

Good afternoon Audrey. When will Rick be coming out?

On Mar 16, 2015 3:14 PM, "Martinez, Audrey" < <u>audrey.martinez@jacuzzi.com</u>> wrote:

Hi Ms. Herman- I have a custom made piece of a new non slip surface material on its way to Rick Ragle at Fairbanks

Construction. It is die cut to fit the seat of your tub and is nonabrasive while offering excellent slip resistance. They will remove the existing coating and apply the new mat. I think it will solve the problem you are having. Please let me know!

# **Audrey Martinez**

Marketing Manager- Aging In Place Bathing

<image001.jpg>

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From: Patricia K. Herman, Esquire [mailto:lopkhpa@gmail.com]

**Sent:** Monday, March 16, 2015 9:48 AM

To: Rowan, Bob Cc: Martinez, Audrey

Subject: Re: Jacuzzi Walk In Tub ADA Contoured Seat Design and Grab Bars - Fairbanks Construction

Good morning Bob,

I have attached pictures of my Moms tub after installation by Fairbanks Construction. The bathroom has sat in this condition since July 2014. I also attached pictures of the seat with adhesive and the faucet and shower wand in continual operation.

I saw a few tubs with contoured seats that i will send in a separate email. I am trying to postpone construction as long as I can. Thank you so much for your help.

```
<image002.jpg>
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<image003.jpg>

<image004.jpg>

<image005.jpg>

<image006.jpg>

<image007.jpg>

<image008.jpg>

~ Tricia ~

Sent from my iPad

On Mar 12, 2015, at 12:52 PM, Rowan, Bob < Bob.Rowan@jacuzzi.com > wrote:

Hi Patricia,

I spoke with Audrey Martinez who manages our walk-in bathtub business. She is running some possible options to fix your problem and will be in touch with you shortly if she hasn't already. We will do our best to make sure you and your mom are happy with this product as quickly as possible!

Thanks, we'll be in touch soon.

Best regards, Bob

Bob Rowan President and CEO Jacuzzi Group Worldwide

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From: "Patricia K. Herman, Esquire" < lopkhpa@gmail.com >

Date: Thu, 12 Mar 2015 07:00:56 -0700 To: "Rowan, Bob" <bob.rowan@jacuzzi.com>

Subject: Fwd: Jacuzzi Walk In Tub ADA Contoured Seat Design and Grab Bars - Fairbanks Construction

~ Tricia ~

Sent from my iPad

Begin forwarded message:

From: lopkhpa herman < lopkhpa@gmail.com> Date: February 25, 2015 at 1:13:18 PM EST

To: deborah.nuanes@jacuzzi.com

Subject: Jacuzzi Walk In Tub ADA Contoured Seat Design and Grab Bars - Fairbanks Construction

Please see paragraph 4.

--

Patricia K. Herman, Esquire

Law Office of Patricia K. Herman, P.A. 1631 Rock Springs Road, #305 Apopka, Florida 32712-2229 407-682-7879 407-630-8805 (Facsimile) Service E-Mail: service2lopkhpa@gmail.com

General E-Mail: lopkhpa@gmail.com

--

Patricia K. Herman, Esquire

Law Office of Patricia K. Herman, P.A. 1631 Rock Springs Road, #305 Apopka, Florida 32712-2229 407-682-7879

407-630-8805 (Facsimile)

Service E-Mail: <a href="mailto:service2lopkhpa@gmail.com">service2lopkhpa@gmail.com</a> General E-Mail: <a href="mailto:lopkhpa@gmail.com">lopkhpa@gmail.com</a>

--

Patricia K. Herman, Esquire

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Service E-Mail: <a href="mailto:service2lopkhpa@gmail.com">service2lopkhpa@gmail.com</a> General E-Mail: <a href="mailto:lopkhpa@gmail.com">lopkhpa@gmail.com</a>

From: Martinez, Audrey </O=JACUZZI ORGANIZATION/OU=EXCHANGE ADMINISTRATIVE

GROUP (FYDIBOHF23SPDLT)/CN=RECIPIENTS/CN=AUDREY MARTINEZ66B76F91>

 To:
 Dominguez, Mike

 Sent:
 12/16/2014 5:07:39 PM

 Subject:
 FW: Meeting Agenda 12/9/14

Attachments: RE: Drain

Mike- here is the most recent correspondence I have in this regard. It adds \$35.50 in cost and requires a permanent mold modification. I'll send Norm this as a reminder to buy us some time to give your team a chance to look at it.

#### **Audrey Martinez**

Marketing Manager- Aging In Place Bathing



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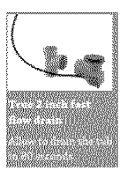
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From: Norm Murdock [mailto:norm.murdock@aihremodelers.com]

**Sent:** Tuesday, December 16, 2014 1:46 PM **To:** Martinez, Audrey; Dominguez, Mike **Subject:** RE: Meeting Agenda 12/9/14

Audrey/Mike-

We also want to add back the 2" fast flow drain project (see below)...this would be great to add with the fast fill faucet...thoughts?



Norm Murdock, CAPS, CSA

Vice President

firstSTREET

Phone: 303-222-3207 Cell: 602-403-6267

Email: norm.murdock@firststreetonline.com

Website: www.firststreetinc.com, www.firststreetonline.com

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F

**From:** Martinez, Audrey [mailto:audrey.martinez@jacuzzi.com]

Sent: Thursday, December 11, 2014 3:18 PM

To: Norm Murdock; Davis, Joseph N.; Dominguez, Mike

Cc: 'DAVE MODENA'; Kelly Dennis

Subject: RE: Meeting Agenda 12/9/14

Thank you for the follow up. Attached are our notes from the meeting. Most everything is aligned but there are a few variances:

- I) We asked for the specification for the showers that your dealers want to sell in cases where the tub to shower conversion won't fit so we can propose a solution.
- 2) TV ad- need more information on this as I don't recall that being a part of the conversation.

Looking forward to a prosperous 2015!

# **Audrey Martinez**

Marketing Manager- Aging In Place Bathing



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**From:** Norm Murdock [mailto:norm.murdock@aihremodelers.com]

Sent: Thursday, December 11, 2014 1:36 PM

To: Martinez, Audrey; Davis, Joseph N.; Dominguez, Mike

Cc: 'DAVE MODENA'; 'Norm Murdock'; kelly.dennis@aihremodelers.com

Subject: RE: Meeting Agenda 12/9/14

Jacuzzi Team-

Thank you for your visit this week. Re-cap & summary of action items below. Some assumptions were made on target completion dates so please review. Lots of opportunity to grow our business together... all of us here are looking forward to a great 2015!

# Lowes

FS will create a proposal/program overview for a Lowes SFI program for Jacuzzi showers & tubs for Jacuzzi to present to Lowes.

Target completion date = Dec 19

# Next Gen Tub

We agreed to a parallel path approach: 1) design/development of a "quick fill" solution for our existing tubs that would be an optional accessory; 2) design of an easy access, elevated transfer tub via a private label program with an existing manufacturer (a la the pod tub).

Target completion date = July, 2015

#### **High Flow Faucet**

Jacuzzi to send tub with new faucet to our Denver location for evaluation/testing. Jacuzzi to provide data sheets/specs/beauty shots for us to use in our marketing. Target launch in all tubs = Mar 15

# **Nonskid Option**

Jacuzzi to send Kahuna product samples for both the WIT & shower to our Denver location for evaluation/testing.

Target completion date = Jan 15 Target launch date = Mar 15

# "No-Build" Showers

Jacuzzi to send product info on its full line of shower pans for our evaluation as alternative solutions in cases where the 60x30 shower will not fit the application.

FS to continue to track details on no-build jobs to identify additional product sizes needed.

Jacuzzi to review request for our dealers to sell non-Jacuzzi product solution for no-build leads.

FS to fashion appropriate language/contract documentation required for such sales.

Target completion date = TBD

# **Shower Service**

Jacuzzi to confirm with inside customer service team that service/repair of factory installed shower plumbing is included in the warranty service provided by the Jacuzzi service network.

Target completion date = Jan 1

# **Toilet Promo**

Jacuzzi has agreed to provide (100) no cost Jacuzzi toilets for a sales promo.

FS will pay toilet freight cost. FS to rollout in S & SE regions. Target launch date = January, 2015

# **Engineered Shower Wall Samples**

FS to provide ship-to list & quantities. All samples to ship by Dec 19.

# WIT Curtain/Rod

FS to survey dealers for feedback on samples sent.

Target launch date = January, 2015.

# "January to Remember" Promo

Jacuzzi to provide 4x no cost tubs and/or showers for our annual January sales incentive.

#### Jacuzzi Web Site

Jacuzzi to modify WIT landing page(s) to provide greater visibility of & navigation to the FS WIT landing page. Target completion date = Jan 15

# TV Ad

Collaboration needed between FS & Jacuzzi in development of new creative for planned TV ad campaign. Target completion date = TBD

# Bi-Weekly Business Review Call

Resuming Dec 17.

Merry Christmas & Happy New Year to you all.

Norm Murdock, CAPS, CSA

Vice President

firstSTREET
Phone: 303-222-3207

Cell: 602-403-6267

Email: norm.murdock@firststreetonline.com

Website: www.firststreetinc.com, www.firststreetonline.com

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**From:** Norm Murdock [mailto:norm.murdock@aihremodelers.com]

Sent: Wednesday, December 03, 2014 4:00 PM

To: <a href="mailto:audrey.martinez@jacuzzi.com">audrey.martinez@jacuzzi.com</a>; <a href="mailto:joey.davis@jacuzzi.com">joey.davis@jacuzzi.com</a>; <a href="mailto:Cabrera">Cabrera</a>, <a href="mailto:Vincent">Vincent</a>

**Cc:** 'DAVE MODENA'; Norm Murdock **Subject:** Meeting Agenda 12/9/14

Jacuzzi Team-

We look forward to our meeting next Tuesday. Below is our agenda items; please respond if you have anything to add.

- Shower review:
  - 1. Sales
  - 2. Forecasts
  - 3. Lead times/inventory review
  - 4. Product quality
  - 5. Freezing faucet lines
  - Shipping/damage
  - 7. Shower door delays/miss-shipments
  - 8. "No build" review
  - 9. Product "staining"
  - 10. Upper temp limit
  - 11. Other sizes
  - 12. Window kits
  - 13. Sales kits
  - 14. Displays
- WIT product improvements
  - 1. Single lever high flow faucet
  - 2. New slip resistant bottom overlay
  - 3. Curtain/rod
  - 4. 2" quick drain option
  - 5. Adjustable ASV
  - 6. Pump/motor upgrade
- Pod tub review
- Large tub review
- Bath caddies
- New freight rates
- Position on selling other products on our internally generated Jacuzzi leads
- Discuss opportunity to test a promo that we could advertise; e.g. free Jacuzzi toilet
- Rinnai water heater promo opportunity?
- Weekly/bi-weekly business review call
- Holiday closures
- 2015 forecast
- Jacuzzi org changes, FS support + state of biz
- Next Gen Tub
- Other opportunities; i.e. Lowes, private label tub, etc
- Other biz?

Best,

Norm Murdock, CAPS, CSA

Vice President

*Jtrst* STREET
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Cell: 602-403-6267

Email: norm.murdock@firststreetonline.com

Website: www.firststreetinc.com, www.firststreetonline.com

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003871

From: Martinez, Audrey </O=JACUZZI ORGANIZATION/OU=EXCHANGE ADMINISTRATIVE

GROUP (FYDIBOHF23SPDLT)/CN=RECIPIENTS/CN=AUDREY MARTINEZ66B76F91>

 To:
 Torres, Ray; Davis, Joseph N.

 Sent:
 4/28/2014 10:35:04 PM

Subject: RE: Drain

Attachments: @

# This message has been archived. View the original item

I have \$67.50for the new drain and \$32 for the current one, plus the tooling needs to be modified.

I agree with Ray, they want to make the marketing claim of a faster drain but in reality, people who currently complain about slow draining won't see a huge improvement knowing it's dependent on the main house drain. Same challenge as the  $\frac{3}{4}$ " faucet- slight improvement for a lot more cost, and people with an issue won't see enough improvement to eliminate the complaint.

**Audrey Martinez** 

Marketing Manager- Aging In Place Bathing

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# Attachments:

image002.jpg (2 KB) image003.png (3 KB)

Placeholder Unknown File Types

File Name:

JACUZZI006664 REV JACUZZI006764 From: Martinez, Audrey </O=JACUZZI ORGANIZATION/OU=EXCHANGE ADMINISTRATIVE

GROUP (FYDIBOHF23SPDLT)/CN=RECIPIENTS/CN=AUDREY MARTINEZ66B76F91>

To: Davis, Joseph N.; Torres, Ray

CC: Nichols, Mary

Sent: 10/1/2014 11:23:17 AM
Subject: RE: Non slip floor
Attachments: Non Skid Options

Here is the slide I sent over for your review last Wednesday. It's on the agenda to review with Dave in our meeting today.

#### **Audrey Martinez**

Marketing Manager- Aging In Place Bathing



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From: Davis, Joseph N.

Sent: Wednesday, October 01, 2014 7:59 AM

To: Torres, Ray

Cc: Martinez, Audrey; Nichols, Mary

Subject: Non slip floor

Getting a bunch of noise from Mark to Bob on this.

Ray, can you give me the technical / legal reason we don't want to add something to the surface other than the mat?

Joseph N. Davis

President/GM

Jacuzzi Luxury Bath

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Chino Hills, CA 91709

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From: Martinez, Audrey </O=JACUZZI ORGANIZATION/OU=EXCHANGE ADMINISTRATIVE

GROUP (FYDIBOHF23SPDLT)/CN=RECIPIENTS/CN=AUDREY MARTINEZ66B76F91>

 To:
 Davis, Joseph N.

 Sent:
 9/24/2014 5:51:12 PM

 Subject:
 Non Skid Options

Attachments: 5229 Non Skid Options 92014.pptx

Buonasera Joey. Here are the non-skid options we discussed the other day. I wanted to get your approval before sending. Thank you.

# **Audrey Martinez**

 ${\it Marketing\ Manager-\ Aging\ In\ Place\ Bathing}$ 



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JACUZZI006667



From: SolidWorks Enterprise PDM MailSe <SolidWorks\_Enterprise\_PDM@noreply.com>

**To:** Breithaupt, Matt **Sent:** 6/16/2016 7:09:41 PM

Subject: JLB: Engineering Change Notification of EC - 09758

## SolidWorks Enterprise PDM notification

## PDMVault\Jacuzzi Quality Management System\ECO\EC - 09758\EC - 09758.xlsx

- This is an Engineering Change Notification that the ECO has been released and pending production implementation.
- KBM has been updated as necessary.
- Reason for Change: Production drawing release anti-slip floor covering
- Description of Change: Release LX07000 FLR MAT-WIT 17.5X14 KAHUNA GRP
- Models Affected: All Walk-in tubs with anti-slip floor mat
- The EC may be viewed at \\sun\_fileprint\\share\Public\Released\_Documents
- Any related drawings may be viewed at http://dataserver.jacuzzibrands.com/documents.htm.

View Open folder Properties History

From: Martinez, Audrey </O=JACUZZI ORGANIZATION/OU=EXCHANGE ADMINISTRATIVE

GROUP (FYDIBOHF23SPDLT)/CN=RECIPIENTS/CN=AUDREY MARTINEZ66B76F91>

To: Baehr, Rich; Bachmeyer, Kurt; Torres, Ray

**Sent:** 6/27/2013 5:20:22 PM

Subject: RE: Emailing: Test various Non Skid Patterns for compliance to ASTM F-462, 5229 slip

resistance

You guys are very funny:)

**Audrey Martinez** 

Marketing Manager- Aging In Place Bathing

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----Original Message-----

From: Baehr, Rich

Sent: Thursday, June 27, 2013 9:43 AM

To: Bachmeyer, Kurt; Torres, Ray; Martinez, Audrey

Subject: RE: Emailing: Test various Non Skid Patterns for compliance to ASTM F-462, 5229 slip resistance

My 2 cents

A while back when we had units from Brazil they had a rougher bottom on the units. We had several complaints from mostly older people that it hurt their feet, to the point that we started toning down the non skid

Below is a possible solution

http://www.slipxsolutions.com/tub-tattoos-clownfish

----Original Message-----From: Bachmeyer, Kurt

Sent: Thursday, June 27, 2013 11:34 AM

To: Torres, Ray; Martinez, Audrey

Cc: Demeritt, William; Peetz, Chris; Baehr, Rich; Davis, Joseph N.

Subject: RE: Emailing: Test various Non Skid Patterns for compliance to ASTM F-462, 5229 slip resistance

I'm not sure we are done here; we're compliant which is great but are we meeting the needs and safety requirements of this particular demographic? Seems to me if we want to be the leader in this category we would want to eliminate slippage of any kind now and in the future. My two cents.

Kurt Bachmeyer

Director of Customer Service

www.jacuzzi.com

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-----Original Message-----

From: Torres, Ray

Sent: Thursday, June 27, 2013 8:24 AM

To: Martinez, Audrey

Cc: Bachmeyer, Kurt; Demeritt, William; Peetz, Chris; Baehr, Rich; Davis, Joseph N.

Subject: Emailing: Test various Non Skid Patterns for compliance to ASTM F-462 , 5229 slip resistance

JACUZZI006669

## Audrey,

Here are the two test reports, one is our generic test on a shower pan which is the worst case sheet draw in thickness coefficient of friction .05.(.04 is the passing standard). This is the pattern we use as a master on all jacuzzi bottoms today. The second report is a deep draw on the 5229 walk in tub, the coefficient of friction is .10 double that of the pan which is exactly what we thought it would be. In fact I have never seen a .10 average in all my years. That is darn good!

Anyways, when you send out the reports only send page one which is the conclusion page. Do not send out the actual data as it sometimes with slick lawyers, (not picking on bill) could challenge results.

Anyways great news on the bottom. Where do I charge my fees? Thanks

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From: Norm Murdock <norm.murdock@aihremodelers.com>

To: Martinez, Audrey; 'DAVE MODENA'

**Sent:** 7/10/2013 11:10:29 AM

Subject: Discussion Topics for Tonight/Tomorrow

Sorry, should have sent these sooner! Some of these may be a follow-up from Bob & Joey's visit to VA...

### General business:

- Higher quality, higher flow faucet Norm/Todd to test this week
- Foot spinner launch?
- Anti-scald valve improvement
- Dual drain for rapid draining of tub
- Greater slip resistance needed for our senior users
- Update on current tub problems color matching, poor skit panel fitting
- Tub-to-shower conference prototype...everything on schedule? Pricing update?
- Jacuzzi WF financing
- Large bariatric tub & small shower tub needed...can/will Jacuzzi develop these for us? Timeline?
- Jacuzzi wall system
- "Next generation" WIT with instant fill/drain
- Other Jacuzzi products that we could offer our customers comfort height toilets, etc
- Warranty issues/customer service follow-through & communications with our customers
- Installer certifications as authorized service agents

## Conference:

- Jacuzzi Presentation who, what, time allotment, etc
- "Wish list" of features/options I would like to include in the tub you will be shipping to conference:
  - o New End Panel
  - o New Adjustable Anti Scald
  - o New easy-to-adjust feet
  - o Heated Seat (conceptual)
  - o New & improved 3/4" high flow faucet
  - o New Door bumper (on door edge)
  - o New & improved pneumatic push buttons (easier to push/less "sticking")
  - o New spinning foot massaging jets
  - o 2nd grab bar on tub shelf next to seat
  - o New & improved skirt panel
  - o New & improved door with easier to operate door closing mechanism
  - o Dual drain/fast drain (conceptual)
  - o New & improved slip resistant bottom (more aggressive texture, ASTM certification on our tub)
  - o New "Bio-lock" anti-bacterial resistance
- Also, assuming we are moving forward with the large & small tub options, it would be great to show some initial concepts/designs of what these may look like as "teasers" for our group.
- Please also ship in a Jacuzzi comfort height toilet.

Norm Murdock, CAPS, CSA

Vice President

firstSTREET.

Phone: 303-222-3207 Cell: 602-403-6267

Email: norm.murdock@firststreetonline.com

Website: www.firststreetinc.com, www.firststreetonline.com

JACUZZI006671

003880

 $\textbf{LinkedIn: } \underline{\textbf{www.linkedin.com/company/firststreet}}$ 

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From: Martinez, Audrey </O=JACUZZI ORGANIZATION/OU=EXCHANGE ADMINISTRATIVE

GROUP (FYDIBOHF23SPDLT)/CN=RECIPIENTS/CN=AUDREY MARTINEZ66B76F91>

 To:
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Attachments: 5229 Non Skid Options 92014.pptx

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## **Audrey Martinez**

 ${\it Marketing\ Manager-\ Aging\ In\ Place\ Bathing}$ 



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JACUZZI006674



## DISTRICT COURT CLARK COUNTY, NEVADA

A-16-731244-C
Robert Ansara, Plaintiff(s)
vs.
First Street for Boomers & Beyond Inc, Defendant(s)

August 21, 2019
3:00 AM
Plaintiff's Motion to Expand Scope of
Evidentiary Hearing

**COURTROOM:** Chambers

COURT CLERK: Elizabeth Vargas

**HEARD BY:** Scotti, Richard F.

**PARTIES** Minute Order- No parties present.

PRESENT:

## **JOURNAL ENTRIES**

exception set forth below. The Court will resolve any valid objections on grounds of attorney-client privilege at the Hearing at the time of testimony, but the witnesses designated in the Motion must appear. The Court continues and re-sets the Evidentiary Hearing to commence Monday, September 16, 2019, 10:30 a.m., and continuing through that week as necessary. In this Hearing, the Plaintiff shall present first, given this stems from Plaintiff's Motion for Sanctions. The Court Orders that Defendant Jacuzzi must produce the designated witnesses without the need for a subpoena by Plaintiff. Any other witnesses must be brought forth by subpoena. Plaintiff is not entitled to examine at this Hearing any outside counsel for Jacuzzi (either present or past), unless such outside counsel either takes the stand in opposing the Motion for sanctions, or otherwise requests this Court to accept any sworn statement of outside counsel in opposition to the Motion for Sanctions. The Court will not accept any further pre-Hearing briefing on this matter, but will require post-Hearing written closing arguments. The Court will only continue this Evidentiary Hearing upon stipulation of the parties, or upon a showing of good cause.

CLERK'S NOTE: This Minute Order was electronically served by Courtroom Clerk, Elizabeth Vargas, to all registered parties for Odyssey File & Serve. //ev 8/22/19

PRINT DATE: 08/22/2019 Page 1 of 1 Minutes Date: August 21, 2019

1 BENJAMIN P. CLOWARD, ESQ. Nevada Bar No. 11087 2 IAN C. ESTRADA, ESQ. Nevada Bar No. 12575 3 RICHARD HARRIS LAW FIRM 4 801 South Fourth Street Las Vegas, Nevada 89101 5 Phone: (702) 444-4444 Fax: (702) 444-4455 E-Mail: Benjamin@RichardHarrisLaw.com 7 Attorneys for Plaintiffs 8

## **DISTRICT COURT**

## **CLARK COUNTY, NEVADA**

ROBERT ANSARA, as Special Administrator of the Estate of SHERRY LYNN CUNNISON, Deceased; ROBERT ANSARA, as Special Administrator of the Estate of MICHAEL SMITH, Deceased heir to the Estate of SHERRY LYNN CUNNISON, Deceased; and DEBORAH TAMANTINI individually, and heir to the Estate of SHERRY LYNN CUNNISON, Deceased,

Plaintiffs,

VS.

FIRST STREET FOR BOOMERS & BEYOND, INC.; AITHR DEALER, INC.; HALE BENTON, Individually, HOMECLICK, LLC; JACUZZI INC., doing business as JACUZZI LUXURY BATH; BESTWAY BUILDING & REMODELING, INC.; WILLIAM BUDD, Individually and as BUDDS PLUMBING; DOES 1 through 20; ROE CORPORATIONS 1 through 20; DOE EMPLOYEES 1 through 20; DOE MANUFACTURERS 1 through 20; DOE 20 INSTALLERS I through 20; DOE CONTRACTORS 1 through 20; and DOE 21 SUBCONTRACTORS 1 through 20, inclusive,

Defendants.

AND ALL RELATED MATTERS

CASE NO.: A-16-731244-C DEPT NO.: II

HEARING REQUESTED (IN CHAMBERS)

PLAINTIFFS' REPLY IN
SUPPORT OF MOTION TO
EXPAND SCOPE OF
EVIDENTIARY HEARING



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Plaintiffs, by and through their attorneys of record, BENJAMIN P. CLOWARD, ESQ.
and IAN C. ESRADA, ESQ., of RICHARD HARRIS LAW FIRM, hereby submit Plaintiffs'
Reply In Support of Plaintiffs' Motion to Expand Scope of Evidentiary Hearing.
DATED THIS 20th day of August, 2019.

## RICHARD HARRIS LAW FIRM

/s/ Benjamin P. Cloward
BENJAMIN P. CLOWARD, ESQ.
Nevada Bar No. 11087
IAN C. ESTRADA, ESQ.
Nevada Bar No. 12575
801 South Fourth Street
Las Vegas, Nevada 89101
Attorneys for Plaintiffs

## 988E00 RICHARD HARRIS LAW FIRM

## MEMORANDUM OF POINTS AND AUTHORITIES

## I. <u>INTRODUCTION</u>

Since Plaintiffs' Motion to Enlarge the Scope of the Evidentiary Hearing and other relief to include pre-hearing discovery, Jacuzzi has again produced hundreds of additional pages of documents containing more similar incidents. Jacuzzi claims that the recent productions were simply to comply with outstanding discovery – this is inaccurate – the disclosures were made because it was inevitable that Plaintiffs would find the incidents. The disclosures were made 1 to 4 business days before 5 critical events were scheduled to take place. Here is a brief timeline:

- 1. <u>July 26, 2019</u> Friday afternoon nearly 500 pages of documents were disclosed, which contained up to 46-47 additional incidents most of which were *prior* to Sherry's incident.
- 2. <u>July 29, 2019</u> the following Monday, the depositions of the several key witnesses had been scheduled to take place:
  - a. Kurt Bachmeyer Director of Customer Service;
  - b. Mayra Lopez Kurt Bachmeyer's personal assistant;
  - c. Eda Rojas Customer Service Agent;
  - d. Deborah Nuanes Customer Service liaison for *first*STREET and all dealers
- 3. <u>July 30, 2019</u> the next day, Tuesday, the deposition of Mark Allen, the Rule 30(b)(6) designee was scheduled.
- 4. <u>July 31, 2019</u> the next day, Wednesday, the first phase of the Forensic Computer Search was conducted of the Salesforce database.
  - a. VERY IMPORTANT Plaintiffs have yet to receive ANY of the Salesforce documents retrieved pursuant to the search. Jacuzzi is still reviewing the results for privilege. What this means is that all of the documents produced thus far were not as a result of the Salesforce search.<sup>1</sup>

<sup>&</sup>lt;sup>1</sup> It should also be noted that major discrepancies took place at the search which will be addressed in a subsequent motion dealing with multiple irregularities that took place during the search.

Therefore, for Jacuzzi to claim that it turned the documents over in good faith is a farce. Jacuzzi had its' back against the wall and the inevitable was about to take place – so to create the appearance of good faith it did a last-minute document dump.

Then, *after* the Motion to Enlarge was filed, and *after* the Salesforce search, Jacuzzi *did* a *second* document dump which contained nearly an equal number of new claims that had to date never been revealed. Plaintiffs do not know whether these incidents are the same as those that would have been retrieved as a result of the Salesforce forensic search or not, but suspect that again – to avoid the appearance that Plaintiffs found something, Jacuzzi quickly turned documents over to appear as though it is acting in good faith – again a farce. Following is a summary of those documents:

Customer Name	Bates-Stamps	Summary of Complaint	Date (Month/Year)
Betty Cox	Rev Jacuzzi005953 – Rev Jacuzzi005957; and Rev Jacuzzi006099 – Rev Jacuzzi006144	"customer called and <b>the floor is too slippery</b> . Tub is slow to fill and drain."	May/2016 Aug./2016
Frank & Helen Armstrong	Rev Jacuzzi006175 – Rev Jacuzzi006186; and Rev Jacuzzi006283 – Rev Jacuzzi006284; and Rev Jacuzzi006302 – Rev Jacuzzi006303	"the customer states the tub is extremely slippery when she allows the water to drain completely, because the bottom is slippery. She broke her tub on the drainer."  "the customer states water is leaking underneath their tub water is leaking when the faucet is not on."	Nov./2018
Ryan Chenoweth	Rev Jacuzzi005965 – Rev Jacuzzi005966	"tub leaking water on the floor."	Dec./2013

1 2	Customer Name	Bates-Stamps	Summary of Complaint	Date (Month/Year)
3 4 5 6 7 8 9	Michael S. Fried & Barbara J. Fried	Rev Jacuzzi005744 – Rev Jacuzzi005798	"the customer called and is very upset. He says they have to use the breakers in the garage to turn the tub on and off. He says that he is afraid that this will trap his wife in the tub because if she takes a bath, she won't be able to stop the jets."  "Consumer got stuck in her tub because they had to turn it off at the breaker."	May/2015
10 11 12 13	Karen Sommers	Rev Jacuzzi005767 – Rev Jacuzzi005771; and Rev Jacuzzi005799 – Rev Jacuzzi005800	"the customer called and said she used a whole bottle of bubble bath and it caused her to fall and the tub is still slick, no matter what she does. She slides off the seat."	Feb./2016
14 15 16 17 18 19 20 21 22	Nellie R. McDiffett	Rev Jacuzzi005775 – Rev Jacuzzi005777	"the customer called and said I already wrote what I do not like about the jacuzzi walk-in tub I bought in 2014.2 I cannot reach the spigots to turn them on onceI can't lie back in it or would slide down into the bottom too short to brace feet at other end advertising is misleading Takes a long time to fill and there was no non-skid bottom to it so they did come out and put one in and on the seat"	July/2017
23 24 25 26	Louise Diane Marbury	Rev Jacuzzi005778 – Rev Jacuzzi005789	"consumer reporting that her drain release is not working. She said that it had stuck once before causing her to be trapped in the tub."	May/2017

<sup>&</sup>lt;sup>2</sup> This written complaint has never been turned over.

Customer Name	Bates-Stamps	Summary of Complaint	Date (Month/Year)
Alice Roehl	Rev Jacuzzi005935 – Rev Jacuzzi005939: and Rev Jacuzzi006197 – Rev Jacuzzi006217	"Jacuzzi tub has slippery bottom even though it's supposed to be non-skid she slipped when trying to get out and almost drowned."	Nov./2017
Bettie Crawford	Rev Jacuzzi005948 – Rev Jacuzzi005952; and Rev Jacuzzi006089 – Rev Jacuzzi006093	"drain stopper not closing – won't sealbottom of floor is very slippery."	Dec./2015
Robert Brannock	Rev Jacuzzi005960 – Rev Jacuzzi005961	"consumer called in stating that the floor is very slipperyshe is requesting that someone sends her a bath mat that is slip resistant. She has bought a few and had not worked."	Aug./2013
Carmen Perilloux	Rev Jacuzzi005965 – Rev Jacuzzi005967	"per Mrs. Perilloux, she is 80 years old and has slipped on her tub once and she is afraid to use it. She in complaining that her bathroom floor keeps getting wet, there is water leaking from underneath the tub onto the bathroom floor."	Dec./2013
Judy Lippincott	Rev Jacuzzi005968 – Rev Jacuzzi005969	"Mrs. Lippincott called today to advise that <i>she is not happy with her unit</i> . She slips on the seat and has to hold onto the handle to take a bath. She also said that she almost slipped this morning getting out and said there was soap residue on the floor after she used the shower. Her final complaint was the door being too narrow and she has to move around after she is in the unit to be able to close the door."	Jan./2014

Customer Name	Bates-Stamps	Summary of Complaint	Date (Month/Year)
Charles Horn & Esther L. W. Horn	Rev Jacuzzi005974 – Rev Jacuzzi005980; and Rev Jacuzzi006233 – Rev Jacuzzi006243	"customer called and said the floor is slippery and fell. He also wanted me to note that he is not happy that he slipped in the tub and Jacuzzi will not do anything to correct the nonslip."  "the customer is complaining that even with that on there, the surface becomes hazardously very slippery when he stands up to take a shower and uses soap."	July/2014
Suzanne P. Murphy	Rev Jacuzzi005981 – Rev Jacuzzi005992; Rev Jacuzzi006048 – Rev Jacuzzi006052; and Rev Jacuzzi006372 – Rev Jacuzzi006381	"floor in tub is very slippery.  She hasn't used in a year."  "floor is slippery and was not that way when she purchased the tub."  "customer called in about her slippery floor on her tub and very upset that nobody that she has talked to in the past has ever gotten back to her."	April/2015
Clovis Ball	Rev Jacuzzi005993 – Rev Jacuzzi005998 and Rev Jacuzzi006248 – Rev Jacuzzi006252	Needs to have <b>extra grab installed</b> "felt the <b>floor was too slippery</b> "	September/2014
Joan Carrison	Rev Jacuzzi006017 – Rev Jacuzzi006021 And Rev Jacuzzi006312 - Rev Jacuzzi006316	Tub is <b>too slippery</b> and does not know how to adjust the jets	March/2015
Lois Gordee	Rev Jacuzzi006022 - Rev Jacuzzi006027 and Rev Jacuzzi006325 - Rev Jacuzzi006328	Slippery tub	March/2015

Customer Name	Bates-Stamps	Summary of Complaint	Date (Month/Year)
Racheal Mayes	Rev Jacuzzi006043 - Rev Jacuzzi006047 and Rev Jacuzzi006359 - Rev Jacuzzi00636	Dissatisfied with walk-in tub "is too small to reach the handles" "scared when if she slips the handle will be the first thing she hits"	
Jean Tarbutton	Rev Jacuzzi006053 - Rev Jacuzzi006057 and Rev Jacuzzi006279 - Rev Jacuzzi006282	AITH sent someone out when he reported the floor was slippery "reported the floor was slippery to put some product on the flooring of the tub – it has worked – but has left stain at bottom of tub"	July/2015
Nancy A. Horstmeyer	Rev Jacuzzi006058 - Rev Jacuzzi006062 and Rev Jacuzzi006337 - Rev Jacuzzi006340	Slipped and also cold air blows from under tub	August/2015
Dale J. Kilburn, Jr.	Rev Jacuzzi006063 - Rev Jacuzzi006067 and Rev Jacuzzi006252 - Rev Jacuzzi006258	Slippery on bottom "customer not happy with tub, wants to return if possible, him and his wife have trouble slipping, says unit is too slippery even on seat area."	August/2015
Mr. Bregman & Eleanor Anita Bregman	Rev Jacuzzi006068 - Rev Jacuzzi006072 and Rev Jacuzzi006333 - Rev Jacuzzi006258	Walk in tub <b>slippery on bottom</b>	September/2015
Patricia Cloud & Richard Sewards Cloud	Rev Jacuzzi006073 - Rev Jacuzzi006081 and Rev Jacuzzi006350 - Rev Jacuzzi006354	Her and her son slips and falls in the tub while using	November/2015

Customer Name	Bates-Stamps	Summary of Complaint	Date (Month/Year)
Doris Celentano	Rev Jacuzzi006082 - Rev Jacuzzi006087 and Rev Jacuzzi006271 - Rev Jacuzzi006274	She cannot get into tub and close the door without sitting.  Floor is far too slippery  Water cannot be turned on while sitting  She is 4" 120 lbs	November/2015
Delvina L. Posch & Norbert M. Posch	Rev Jacuzzi006094 - Rev Jacuzzi006098 and Rev Jacuzzi006264 - Rev Jacuzzi006270	Wants extra grab bar and non- slip mat	April/2016
Robert W. Thwaites, Jr.	Rev Jacuzzi006104 - Rev Jacuzzi006108 and Rev Jacuzzi006367 - Rev Jacuzzi006371	Tub is slippery – <u>he falls</u>	June/2016
Robert M. Bair, Sr.	Rev Jacuzzi006109 - Rev Jacuzzi006122 and Rev Jacuzzi006363 - Rev Jacuzzi006366	Slipped in the tub and broke hand-held shower	June/2016
Herminio Ballio	Rev Jacuzzi006123 - Rev Jacuzzi006127 and Rev Jacuzzi006275 - Rev Jacuzzi006278	Wife is handicapped and slips easily, tub is slippery at bottom, seat slippery too	August/2016
Karen W. Lugo	Rev Jacuzzi006128 - Rev Jacuzzi006138 and Rev Jacuzzi006316 - Rev Jacuzzi006321	Mom slipped and got her foot and leg so lodged into the corner of the tub she couldn't get out. It took two paramedics to dislodge her from this slip She is afraid to slip now	August/2016
Kathe W. Dolan	Rev Jacuzzi006128 - Rev Jacuzzi006138 and Rev Jacuzzi006321 - Rev Jacuzzi006325	Slipped and fell in bath and it took 45 minutes for her to get up and out of the bath	August/2016

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Customer Name	Bates-Stamps	Summary of Complaint	Date (Month/Year)
Maile Marie Good	Rev Jacuzzi006175- Rev Jacuzzi006186 and Rev Jacuzzi006294- Rev Jacuzzi006297	"tub is extremely slippery when she allows the water to drain completely, because the bottom is slipper[y], she broke her tub on the drainer.  Do you have any suggestions the customer can use to avoid the slippery feeling in the tub?"	Jan./2017
Paul Taubman	Rev Jacuzzi006187- Rev Jacuzzi006190 and Rev Jacuzzi006355- Rev Jacuzzi006358	"looking <b>for slip resistant mat</b> " and "Need replacement diverter"	July/2017
Lucille Marie Burgess and her husband	Rev Jacuzzi006192- Rev Jacuzzi006195	"Consumer called because her husband noticed that the bottom of her walk-in tub was a little slippery. She wanted to know if we offered a bath mat for the tub. Told her that we do not offer mats with our tubs however; she could probably try and locate one through her local hardware store. She said that they do not have the correct size and that the suction covers do not stay attached."	Aug./2017
David L. Williams and Debbie Williams	Rev Jacuzzi006218- Rev Jacuzzi006222 and Rev Jacuzzi006259- Rev Jacuzzi006263	"customer not happy with tub; wants to trade this in as this is too big; this is also too slippery; light does not work; black flakes coming out of tub Consumer called in stating that she wanted to purchase some bath mats for her mother's walk-in tub Consumer's daughter called back and wants to know what we are doing about the bath mat. I explained these are accessory and not a warranty item. She thought we were sending it out for free. sending mat out as a 1x courtesy wants to purchase more kahuna grip mats."	Jan./2018

Customer Name	Bates-Stamps	Summary of Complaint	Date (Month/Year)
Christen Manual	Rev Jacuzzi006223- Rev Jacuzzi006227 and Rev Jacuzzi006244- Rev Jacuzzi006247	"walk in tub, slipping on bottom 3 years old tub, lady is slipping on floor they have tried everything I suggested."	Jun./2018
Carolyn Austin	Rev Jacuzzi006285	"faucet started leaking a couple of weeks ago, and it won't stop dripping even after they turn off the knob. I spoke with the installer and he states that the faucet may need to be replaced and request one be ordered."	Nov./2016
Dennis Mullins & Ida Mullins	Rev Jacuzzi006285	"chrome on the handles inside the tub is coming off."	Dec./2016
Doris Hales	Rev Jacuzzi006286	"hot water handle has come off and cannot get it to re-attach"	Dec./2016
Davey Henderson and Lyndell Henderson	Rev Jacuzzi006287; Rev Jacuzzi006293	"Per our installer we need to order a mixing valve for this customer, there's an issue with the hot water valve, customer is unable to get any hot water."	Feb./2017
Jeanne Achenbach	Rev Jacuzzi006288- Rev Jacuzzi006291	"two front whirlpool adjusters came off. The customer has offered pics, please see the attachment."	Feb./2017
Thomas Maxwell and Janice Maxwell	Rev Jacuzzi006289; Rev Jacuzzi006292	"need to order a Universal Teak Shower Seat 18 [inch], the screws on the current teak bench is coming loose causing the flats to move when sitting."	Feb./2017
Roger Grapes and Mary Grapes	Rev Jacuzzi006290	"plastic film seems to be peeling back on tub and the chrome is peeling off the handle, there are tiny cracks along the outside of the jacuzzi tub."	Feb./2017

Customer Name	Bates-Stamps	Summary of Complaint	Date (Month/Year)
Darwin Jones and Dora Jones	Rev Jacuzzi006299- Rev Jacuzzi006301	"customer is stating they have to run the shower and bath at the same time, the leaver [sic] will not separate it. Also the chrome is coming off the handles"	Jan./2017
Terry Brown and Linda Brown	Rev Jacuzzi006305; Rev Jacuzzi006308	"jet's [sic] and lights are not working"	Sep./2016
Donald Jackson	Rev Jacuzzi006306- Rev Jacuzzi006307; Rev Jacuzzi006309- Rev Jacuzzi006310	"Customer is having problems with the jets. Some of the jets are not working anymore and the pure air is not working as well. They claim the tub is used only once a week, so the customer is not sure what caused the issue."	Sep./2016
Byron Wise	Rev Jacuzzi006311	"Per the customer the Jacuzzi stopped working. He did turn the breaker on/off and nothing worked."	Aug./2016
Mary M. King & Robert King	N/A	Mary fell off the seat and ended up in the tub and had to call for help out. She fell at least twice, and it is hard to get out of the tub from the bottom of the tub floor. She feels it was a safety issue and could not reach the handles of the tub to turn the water on and off and can't let water out of the tub. She must have an attendant with her at all times and feels it was a very expensive mistake to purchase the walk-in tub.	Unknown
Virginia Nicklas	N/A	Ms. Nicklas had a problem with the slipperiness of the bottom of the tub and that she had to install 6 strips on the bottom of the Jacuzzi tub so that she could get out. Due to her height of 5'9", exiting the tub is a bit cramped and a tight fit.	Unknown

Customer Name	Bates-Stamps	Summary of Complaint	Date (Month/Year)
Arnold Kemper and Norma Kemper	N/A	Mr. Kemper fears using the tub  because of the slippery floor and slippery seat. He will also testify about his concerns that the tub was too narrow, and he had trouble turning around in the tub. He will also testify about the installer's agreement to take out the tub and install a new shower or tub.	Unknown
Cyrus Stair and Catherine Stair	N/A	Cyrus complained that there was very poor follow-up after the installation and they were told that at a follow-up visit someone would come out to apply something on the floor of the tub to help with the slippery surface, but they still did not hear.	Unknown
Dorothy Kostro	N/A	The floor of her tub <u>was</u> <u>slippery</u> , and the seat was too low.	Unknown
Robert Kirby and Patricia Kirby	N/A	The floor was slippery, and the tub takes a long time to fill up.	Unknown
Carole Bruen	N/A	Ms. Bruen found the floor of the tub to be very slippery.	Unknown
Stephen Kuseryk, Sr. and Shirley Kuseryk	N/A	The shower grip was slippery and hard to hold and that the <b>tub seat</b> is slippery causing one to slide off.	Unknown

Customer Name	Bates-Stamps	Summary of Complaint	Date (Month/Year)
Benjamin J. Blunt and Dorothy Blunt	N/A	Mr. Blunt was very surprised because there were no nonskid surfaces on both the seat and floor of the tub and that he had to call Jacuzzi and Aging in the Home Remodelers about the problem and that AITHR sent someone to install a non-skid pillow for the seat. He has concerns regarding the planning stages of the product he purchased, and he was not sold the product that was advertised and that he was possibly sold an old tub and/or a reject tub.	Unknown
Artie Lee Gatewood and Elisabeth Gatewood	N/A	The first time that Ms. Gatewood got in the tub, she fell flat to the floor because the floor is so slick.	Unknown
Mr. & Mrs. Ed Jacobson	N/A	The tub <b>bottom and tub seat are</b> slippery.	Unknown
Arthur Salerno and Nancy Salerno	N/A	The floor of the tub was slippery when wet and requires a bathmat for safety. He did not feel that the tub met his expectation as advertised as nonslip. The pillow that was provided was hard and uncomfortable and could not be used.	Unknown
Milton Leblanc and Shirley Leblanc	N/A	The seat and bottom were a little slippery and required a mat to be put down.	Unknown

Customer Name	Bates-Stamps	Summary of Complaint	Date (Month/Year)
Michael Lindsey and Maritta Jane Lindsey	N/A	There were not enough details on the unit, so he could not tell whether the promised water filtration system worked or not and the lack of information provided with the unit. The water jets need water pressure controls by the occupant, and the top two jets need to be relocated to hit the occupant's calves. The door gasket needs to be elongated by about four inches and that there should be a better non-slip floor.	Unknown
Gladys Manning	N/A	Gladys almost slid off the seat the first time she used the tub and almost did not get out. Without the pillow she would not be able to use the tub at all.	Unknown
Clifford Gerhart and Ruth Gerhart	N/A	The door should open outward and not inward and that the tub is too confining to get into the tub and that it takes too long to fill with water. Mr. Gerhart will also testify that the bottom of the tub and the seat are slippery.	Unknown
Terry A. Hendee & Cheryl A. Hendee	N/A	The Hendees have criticisms regarding the design of the Jacuzzi walk-in bathtub they purchased, including the tub seat and tub floor being very slippery, the drain knob being difficult to operate, the door being difficult to close and misrepresentations made during the sales process regarding the capabilities of the tub.	Unknown

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Again, it cannot be overstated that Plaintiffs have not even received the results from the first phase of the Salesforce forensic search and it is believed that the 100+ incidents disclosed in the past month are just the tip of the iceberg.

## II. STATEMENT OF FACTS

Sadly, Jacuzzi's recalcitrant attitude toward discovery is never-ending. Rather than acknowledge the misbehavior, Jacuzzi instead digs in, doubles-down and continues to try and shift the Court's focus onto Plaintiffs. Jacuzzi does this in two ways:

First, Jacuzzi tries to create an illusion that Plaintiffs claims are continuously and neverendingly changing and evolving and that because of this, it has had a hard time complying with the Court's Orders and/or Plaintiffs' discovery requests. Jacuzzi does this to divert the Court's attention away from the complete and utter failure to disclose relevant evidence pertaining to the slipperiness issue. Jacuzzi accuses Plaintiffs of misrepresenting what the Police Officers said when in reality it is Jacuzzi that grossly miscites and misquotes Plaintiffs' brief.<sup>3</sup> Additionally, Jacuzzi claims that the versions of Plaintiffs' complaint significantly evolved over time and seek refuge arguing that this also contributed to Jacuzzi's failure to disclose relevant evidence – essentially arguing that, "hey the story keeps changing so we're trying to disclose the evidence the best we can."

While it is true that when the complaint was first filed, there was good faith belief that the drain also malfunctioned, that issue (for the most part)<sup>4</sup> was resolved when the first responders were deposed and explained what they saw and observed. The first responder depositions began in April of 2017 and ended in November of 2017. This is critical because the parties have known since November of 2017 exactly what happened and how Sherry became

<sup>&</sup>lt;sup>3</sup> In several motions, Jacuzzi has cited to Plaintiffs' FN 16 for the proposition that, "Contrary to Plaintiffs' statement in FN 16 suggesting Decedent told multiple police officers and paramedics that she 'slipped when she was reaching for controls,' only one police officer testified to this, Officer Bradley Van Pamel." See, Def. Opp'n. At 5: lines 21-23. Plaintiffs never stated what Jacuzzi claims. Period. Instead for comparison, the Court should look no further than the actual text of FN 16 in Plaintiffs' Renewed Motion to Strike which stated, "The police officers and paramedics who responded when she became trapped testified, she told them what happened." See, Pls' Renewed Mot. To Strike, at 4, FN 16. This is just one example of how Jacuzzi is careless with the truth and takes dangerous liberties with the factual record by simply misstating what was even said!

<sup>&</sup>lt;sup>4</sup> William Lewis, Sherry's friend testified that she told him in the hospital that she did have problems with the drain too. But he is the only witness who offered testimony on this issue.

wedged in the bottom of the tub – she slipped off of the seat while reaching for the controls.<sup>5</sup> As Plaintiffs have already addressed *ad nauseum* in prior motion-practice, the versions of the complaint were very similar and have not substantively changed and since 2017 Plaintiffs have been seeking discovery regarding the slipperiness of the tub. As the Court is well aware, the term "slip" was one of the very first search terms requested.

Despite the very clear testimony of Officer Van Pamel – grasping for straws, Jacuzzi creates a narrative to explain away why it failed to disclose the thousands of pages of relevant evidence and manufactures a dispute about the "first responder" testimony by minimizing Officer Van Pamel's testimony. This is yet another attempt at misdirection to explain away the obvious, calculated and intentional non-disclosure of relevant evidence pertaining to the slipperiness issue. It cannot be overstated that since **2017** the slipperiness of the tub has been an important issue – regardless of how Jacuzzi tries to spin the narrative. Again, as the Court is well aware, of the 20 search terms, slip was one of the first terms requested to be searched. It is highly disingenuous for Jacuzzi to claim that this is a new issue.

The second way Jacuzzi has tried to throw the Court off the obvious stench of misbehavior is by implying that it has diligently worked to find and turn over relevant evidence. This is flatly misleading. Jacuzzi has suggested in an almost Indiana Jones-fashion that it has "po[ured] through dusty boxes filled with old warranty claims . . ." to comply with the Court's orders. This claim is preposterous and statements like these are aimed at coaxing this Court into believing that it has participated in good faith and basically implies that "we've tried really hard and searched high and low to get Plaintiffs exactly what they want." As will be shown below, based on the very recent (within the last couple weeks) deposition of Kurt Bachmeyer, who is the national customer service director, Jacuzzi has the ability to easily filter claims to compile lists of nearly any issue received about the tubs at issue.

Yet prior to Mr. Bachmeyer's deposition, Jacuzzi has consistently in hearing after hearing and in multiple motions/oppositions tried to lure the Court into believing that it is a lengthy, time-consuming and difficult process to obtain the data Plaintiffs have requested.

<sup>&</sup>lt;sup>5</sup> See, infra, FN 21 & 22.

## RICHARD HARRIS

## III. <u>LEGAL ARGUMENT</u>

1. Jacuzzi has Known Since 2017 that the Slipperiness Issue is Critical, and Officer Van Pamel was the Only Officer who was Certain about What Sherry Said, i.e. – She Slipped off the Seat

Officer Van Pamel was the only first responder who offered certain and unwavering testimony about exactly **how** Sherry became stuck in the bottom of the tub – she slipped off of the seat. Despite the very clear testimony offered by Officer Van Pamel, Jacuzzi instead chooses to selectively cite other first responder witnesses while omitting parts of their testimony where they admit they are speculating regarding how Sherry ended up in the bottom of the tub. Jacuzzi disingenuously cites to first responders who mentioned that Sherry "fell" in the tub.

Because Jacuzzi failed to participate in discovery in good faith, it has backed itself into a corner and must do this to explain away why it failed to turn over critical evidence regarding the *slipperiness issue*. Jacuzzi has no problem trying to mislead this Honorable Court in an effort to justify its misdeeds.

For the Court's benefit, below is a summary of *all* first responder testimony, in chronological order. It should be noted that most of the first responder's testimony was very short because they simply could not remember what took place or were not dealing directly with Sherry but were taking care of other assignments associated with the call. For instance, Officer Lemire's deposition only lasted five-minutes and Sergeant Larsen's deposition only lasted 15 minutes and is all of 14 pages long (of which the first 10 pages were admonitions.)

## • April 18, 2017 – Officer Matthew Shake (26-minute, 28-page deposition)

Q: What do you recall about the incident on February 21<sup>st</sup>, 2014, at 3881 Sedgwick Court?

A: I think the only clear memory that I have is finding an older lady inside a bathtub. And just the memory that sticks out the most is being happy we found somebody that could get help, that we helped them.<sup>6</sup>

Q: Did she give you any indication of why she was stuck?

A: I don't remember.

. .

<sup>&</sup>lt;sup>6</sup> See, Depo of Matthew Shake, at 9, attached hereto as **Exhibit 10**.

<sup>&</sup>lt;sup>7</sup> See, Depo of Matthew Shake, at 10, attached hereto as **Exhibit 10**.

	E	E
003902	RICHARD HARRIS	LAW FIRM

Q:	You said she was	conscious and	that you felt	like she	needed help;	is that
right?	Or that you were happy	y that you could	d help her or	that she	could help?	

A: So any time I do a check the welfare, because a lot of times somebody might be dead inside, so any time I find somebody alive that needs help, it does make me happy. I hate saying this because it was so long ago and I'm not trying to make light of the subject, but it wasn't a monumental call that I would go to. I believe that she had told me that she had fallen down and just couldn't get up. But I mean, I wouldn't – I wouldn't bet money that that's what she said.<sup>8</sup>

## • May 23, 2017 – Firefighter Raymond Leclair (49-minute, 36-page deposition)

Q: What do you recall specifically about the incident. . .

A: . . . I believe the faucet was here (indicating), seat was towards the back, and she had seemingly *slipped and was wedged in between the seat*. 9

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Q: I just asked you about her position in the tub. And you recall there being a seat in the tub; is that correct?

A: Yes.

Q: And she was down in kind of the footwell portion of the tub?

A: Yes. 10

. . .

Q: Did you ever get any indication of how Ms. Cunnison had came to be stuck in the tub to begin with?

A: <u>**No.**</u>

Q: Was there anything in the tub that appeared to have caused Ms. Cunnison to fall or slip into that footwell portion of the tub?

A: **I don't remember any of that**. 11

. .

Q: I just have a couple follow-up questions. I just want to unpack what you said in terms of believing that she was stuck in the tub. Can you just explain to us what you mean by that?

A. She was unable to get herself out of the tub. She was unable to pick herself up onto the seat. And when we tried to lift her up, we could not lift her up at that point. When we have to cut somebody out of something, I generally consider them having been stuck.<sup>12</sup>

## • June 15, 2017 – Sergeant Allen Larsen (15-minute, 14-page deposition)

Q: Before we start do you have any questions about the process or any questions for me?

<sup>&</sup>lt;sup>8</sup> <u>See</u>, Depo of Matthew Shake, at 17-18, attached hereto as **Exhibit 10**. (emphasis added).

<sup>&</sup>lt;sup>9</sup> See, Depo of Raymond Leclair, at 9, attached as **Exhibit 11** (emphasis added).

<sup>&</sup>lt;sup>10</sup> See, Depo of Raymond Leclair, at 10, attached as **Exhibit 11**.

<sup>&</sup>lt;sup>11</sup> See, Depo of Raymond Leclair, at 21, attached as **Exhibit 11**.

<sup>&</sup>lt;sup>12</sup> See, Depo of Raymond Leclair, at 36, attached as **Exhibit 11** (emphasis added).

		I
003903	RICHARD HARRIS	LAW FIRM

A: My only question would be because I have absolutely zero recollection of the	is
incident to any point I have zero recollection of this call in any capacity" <sup>13</sup>	

Q: ... Do you know whether you responded to this incident as well?

A: I do not . . . I don't recall responding to this. It's quite possible that I did . . .

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Q: Sure. It's fair to say you don't recall responding to an incident where there was an elderly woman who was, I guess, stuck in a bathtub?

A: I do not.

Q: For several days?

A: I do not recall that. 14

## • June 15, 2017 – Officer Kevin Lemire (5-minute, 7-page deposition)

Q: Officer Lemire, briefly we had a discussion off the record. You informed me that you were on the CAD report, which is why I believe that you were subpoenaed for this matter, but the CAD report shows that you were diverted from the call prior to you actually arriving. Is that an actual representation of the off-the-record discussion that we had prior to starting today?

A: Yes, it is.

Q: ... Fair to say you did not arrive at this call?

A: That is correct.

. . .

Q: Fair to say . . . you have no independent recollection of any of the events because you were not called to that and you were not told about that event; is that fair?

A: That is correct.<sup>15</sup>

## • June 15, 2017 – Sergeant Dana Pickerel (1-hour, 42-page deposition)

Q: In this case do you have an idea as to why you were called in this specific incident?

A: A patrol officer called me. It was – I believe it was Officer Scanlon.

. . .

Q: Did he give you any indication as to why, you know, like we think this happened or hey, we think, you know, that happened, or why in that particular instance it would rise to your level?

A: He is a squared-away officer. I don't remember the conversation, but would have told me details, brief detail of what he had.

Q: Fair enough. Do you recall any of those details and what those were?

<sup>&</sup>lt;sup>13</sup> <u>See</u>, Depo of Sergeant Allen Larsen, at 12-13, attached as **Exhibit 12**.

<sup>&</sup>lt;sup>4</sup> <u>Id.</u>

<sup>&</sup>lt;sup>15</sup> See Depo of Officer Lemire, at 6-7, attached hereto as **Exhibit 13**.

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003904	RICHARD HARRIS	LAW FIRM

A: Specifically, no. 16

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Q: Inasmuch detail as you can recall, what did she say to you?

A: Well, as we roll into the bedroom, I remember the master - as we rolled into the master bedroom, the master bedroom I remember as being to our left. As we roll in - I was not the first one in the bathroom.

Q: Do you know who was?

A: I don't remember who was. In fact, I remember Matt Scanlon being on the call, and I don't remember the other officers on the call. As we entered, we see a woman in a bathtub, she was an elderly woman. You could tell she was in the bathtub for a while. If I recall, it was feces and stuff like that. You could tell she was there for a while. She was very grateful, and you could tell she needed medical attention right away.

Q: Was she expressing gratitude like oh, thank you guys for being here?

A: I don't remember exactly what she was saying to be honest.<sup>17</sup>

. .

Q: Do you recall her saying anything that would have, I guess, explained how she got into the predicament that she was in? Did she tell you, hey, I fell or, you know, anything along those lines?

A: **Me specifically, no.** I can't speak for the other officers... I know once we roll into that scenario, I have responsibilities... I'm not even – to be honest with you, **I'm** not even paying attention to what she's saying... 18

. . .

Q: Did you have any conversations with any of the officers about what maybe she said to them that you can remember?

A: No.

Q: And you don't remember other than her being grateful that you guys were there, you don't remember any specific details of conversations like, hey, I slipped and I fell or, you know, this happened or, you know, whatever, anything along those lines? All you recall is that she seemed grateful and was aware of your presence and was thankful that you were there; is that fair?

A: Correct. She could have been talking to the officers. FD gets there quick. That's their expertise as far as medical assistance. Like I said, she was talking to the officers. I am immediately walking out getting resources. . . <sup>19</sup>

## • October 16, 2017 – Officer Matthew Scanlon (57-minute, 55-page deposition)

Q: Now, can you tell me, I guess, the first thing that you recall observing once you got back to where Ms. Cunnison was?

A: It was a shower tub that had a door, but I don't know if the door opened in or out. But somehow she tripped or fell or got wedged so like she was curled up in the little alcove of it to where she pinned herself.

<sup>&</sup>lt;sup>16</sup> <u>See</u>, Depo of Sergeant Pickerel, at 12-13, attached hereto as **Exhibit 14**.

<sup>&</sup>lt;sup>17</sup> See, Depo of Sergeant Pickerel, at 23-24, attached hereto as **Exhibit 14**.

<sup>&</sup>lt;sup>18</sup> See, Depo of Sergeant Pickerel, at 25, attached hereto as Exhibit 14.

<sup>&</sup>lt;sup>19</sup> See, Depo of Sergeant Pickerel, at 29, attached hereto as Exhibit 14.

	E	I
003905	RICHARD HARRIS	LAW FIRM

Q:	Now, regarding the, I guess, the tripped or fallen, was that something that you
surmis	sed based on your observation? I guess, is that speculation on your part or did
she tel	l you, hey, I tripped or I –

A: No. That was just me, from what you know, what – it looked – like whether she – it's – I mean, it's – there's no way to prove if – you know, what exactly occurred, but she was fallen and pinned.

Q: Okay.

## A: <u>So it's unknown how and whether she tripped or fell or – you know, but she</u> was pinned in there.

Q: . . . But was there anything that she said that gave you information as to her being in that position? Did she say like I slipped or fell or I - or was she –

A: I can't recall. I mean, I remember the water still pouring on her, so the – so there was still watering coming out, and she said she's been trapped there for several days.<sup>20</sup>

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Q: So, I guess, all I'm trying to find out is if you remembered seeing a level of water. . .

A: ... I didn't get up close. As soon as I saw what I saw, I ran – you know, not ran, but, you know, I – you know, I had Officer Van – you know, Vanpamel stay with her and comfort her while I had to go out there and do other stuff since I was the – you know, that was a call assigned to me, so it was technically like my call. So I had to go out there and brief our sergeant and get FD rolling out there, and stuff like that.<sup>21</sup>

. . .

Q: Fair to say, I guess, the only thing that you remember her communicating is that she was stuck for a number of days?

A: Yes.<sup>22</sup>

## • November 20, 2017 – Officer Bradley Van Pamel (33-minute, 38-page deposition)

Q: So she was vocalizing words or commands?

A: Yes.

Q: Okay. Now, as you gain access to the bathroom, can you walk us through that.

A: Basically as soon as we walked in the bathroom, we could see her sitting in the tub. We -- I basically asked her, "Oh, what happened? Are you okay?" I wanted to make sure – obviously we didn't know a hundred percent --

Q: Yeah.

A: -- how long she had been there or what circumstances were. So she -- her basic story was, "I was -- I took a bath." The tub that she was in, she was sitting in like a seat. She said that she went to go turn the water off and to drain the tub out and she slipped off the seat and wedged herself between the seat and like the side of the tub.

Q: Okay. And she was able to vocalize all of that?

<sup>&</sup>lt;sup>20</sup> See, Depo of Officer Matthew Scanlon, at 18-19, attached as **Exhibit 15** (emphasis added).

<sup>&</sup>lt;sup>21</sup> See, Depo of Officer Matthew Scanlon, at 21-22, attached as **Exhibit 15** (emphasis added).

<sup>&</sup>lt;sup>22</sup> See, Depo of Officer Matthew Scanlon, at 29-30, attached as **Exhibit 15**.

Yes.<sup>23</sup> 1 A: 2 Okay. Did you stay with her and comfort her during that time? Q: A: 3 Q: Was she able to continue to vocalize, continue to discuss the issues with you? 4 We didn't really talk a whole lot. A: Okay. Other than her explaining, I guess, how she got into that predicament, O: 5 which I understand she was reaching forward and that kind of caused her bottom to slip off of the seat and get wedged -- is that accurate? 6 Yes.<sup>24</sup> A: 7 8 As the Court can plainly see from the foregoing, the only Officer who could actually remember exactly what Sherry said about what happened was Officer Van Pamel who testified 9 that she told him she slipped off of the seat and became wedged in the bottom of the tub. Despite 10 this, Jacuzzi tries to contort the other speculative first responder testimony. But again, Jacuzzi 12 must do this to justify not turning over the slipperiness evidence. 13 Most important though is that since November of 2017, when Officer Van Pamel testified, Jacuzzi was on notice of the "claims" that would be presented and should have turned 14 15 over the slipperiness evidence. Instead – for the next two years, Jacuzzi engaged in bad faith litigation tactics by "claiming<sup>25</sup>" different understandings of what was supposed to be turned 16 17 over, i.e. "claim versus incident," meant to harm Plaintiffs and prevent Plaintiffs from proving 18 that the tub at issue is dangerous. Jacuzzi suggests that Plaintiffs only want to prove a case of 19 damages – not true. Plaintiffs have diligently attempted to prove liability, but Jacuzzi has withheld the evidence to make that task impossible. 20 21 . . . 22 23 24 25

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<sup>&</sup>lt;sup>23</sup> See, Depo of Officer Bradley Van Pamel, at 15-16, attached as **Exhibit 16** (emphasis added).

<sup>&</sup>lt;sup>24</sup> See, Depo of Officer Bradley Van Pamel, at 18-19, attached as **Exhibit 16** (emphasis added). <sup>25</sup> No pun intended.

# LAW FIRM

2. Jacuzzi has Mislead the Court Regarding: A) the Difficulty in Finding and Producing Other Incidents and/or Claims and B) Its' Knowledge of Other Incidents

## A. Jacuzzi has the Ability to Easily Filter All Walk-In Tub Complaints

Jacuzzi suggests to this Court, much like an Indiana Jones movie that it has gone through boxes and boxes of information to obtain the documentation requested by Plaintiffs.<sup>26</sup> However just recently (within the last couple weeks), the absurdity of Jacuzzi's claims were on full display when Kurt Bachmeyer, the national director of customer service testified that Jacuzzi has the ability to easily compile lists of nearly any and all complaints made about the walk-in tubs.

This ability came to light when one of the emails addressed to Mr. Bachmeyer that was recently produced had an excel spreadsheet attached to the email. The spreadsheet contained customer complaints pertaining to a singular issue with the walk-in tubs that Jacuzzi wanted to investigate. Mr. Bachmeyer was asked about the email and spreadsheet and explained that Jacuzzi has the ability to easily select certain criteria and can effortlessly filter a Microsoft Access database that narrows the results from thousands of entries to just those pertaining to the specific issue being investigated. For instance, if Jacuzzi wanted to find out how many customers complained about the buttons being too hard to push (an actual search that was performed), the person collecting the data opens up the database, enters the criteria, and viola – the database automatically filters out just those complaints. This process takes less than an hour. Those results can then be exported to an excel spreadsheet and forwarded. There were several emails

<sup>&</sup>lt;sup>26</sup> <u>See</u>, Def. Opp'n. at 3, FN 3 ("Counsel for Jacuzzi spent a week in a warehouse poring through dusty boxes filled with old warranty claims . . . and has endeavored to produce documents that might have some sort of remote relation to Plaintiffs' current, vague theory of their case and which are within the Court's guidance as to the permissible scope of discovery.")

to or from Mr. Bachmeyer with examples of these spreadsheets. Here is just one of them dealing with customer complaints regarding the tub buttons:<sup>27</sup>



Mr. Bachmeyer also confirmed that this database contained all complaints made regarding the tub being too slippery, complaints about grab bars, complaints about the door opening inward versus outward and so forth. Specifically, he offered the following testimony:

Q: Now, so you agree with me that on this database that's attached or that you're looking at there on JACUZZI5393, that you can narrow this down to look at very specific issues, like, "Is the button too hard to push" or "Is the tub too slippery," things of that nature; true?

MR. BYRD: Object to form.

THE WITNESS: This was pulled from our Salesforce data, so the subject and then also the dispositions are interpret -- are an interpretation of what the consumer is telling us. And what I mean by that is the information here differ drastically in the claim process.

BY MR. CLOWARD: Q. What are you talking about? I'm not talking about -- I'm asking: Do you agree with me on that database, you can narrow it down to look at specific issues, like whether the tub -- the customer is complaining about the tub being too slippery; right?

MR. BYRD: Same objection.

<sup>&</sup>lt;sup>27</sup> See, Exhibit 17, JACUZZI005393.

# 606E00 RICHARD HARRIS LAW FIRM

THE WITNESS	: About	certain	issues	that	they're	saying?	Yes
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BY MR. CLOWARD: Q. Okay. And that would include, you know, the issues that we've gone over that are contained in those customer surveys, issues like the grab bar, issues like the door opening in or out, issues like the tub being too slippery or the floor being slippery, issues like the seat being too slippery; true?

A: <u>**True.**</u><sup>28</sup>

# B. Bill Demeritt and Jacuzzi Purposefully Misled Plaintiffs and This Court Regarding Jacuzzi's Knowledge of Prior and Subsequent Claims

Next Mr. Bachmeyer testified that as early as 2013, *before* Sherry's incident, he was asked by Bill Demerrit to meet with several of the key employees involved with the walk-in tub project to "get together and discuss steps to resolve so we don't see these issues *continually coming up*."<sup>29</sup>

Further, he was asked what "these issues" meant and testified to the following:

Q: Okay. Now, the next I want to go over is JACUZZI5621 to 5623, and in particular your email on 5622 to Ray and Audrey. And it says -- on June 24, 2013, it says, "Service Issues on 5230 and 5229." That's the subject line. You agree with that; right?

A: Correct.

Q: And then you say, "quote, "Are you both in this week? I've been tasked by Bill D. to get this group together and discuss steps to resolve so we don't see these issues continually coming up. Let me know. Thank you." Did I read that correctly?

A: Yup.

Q: And Bill D. is Bill Demeritt; true?

A: Correct.

Q: And "these issues" are people slipping in the tub; correct?

A: I don't know. I'm not sure yet. I don't –

Q: Well, take a look at 5623, and this is where Regina sends an email to you that says, quote, "Kurt here are the tubs we talked about. 5230, 10-15-12, customer, I. Stold, installed 9-18-12, installer Keith Cottett. Customer reported that unit would not drain. She got stuck in tub and had to crawl out of door." Then the next line, "Customer D Greenwell, installed 4-17-13, installer Home -- American Home Design. Customer reported tub didn't work; during conversation he mentioned he slipped in tub; got stuck in foot well; had to call fire department to get out." And then the next line, "10-19-12, customer C Lashinsky, installed 12-29-12. Customer called to request we replace her door under warranty. Partner slipped in tub. They had to

<sup>&</sup>lt;sup>28</sup> See, Kurt Bachmeyer deposition at 179-180 attached as **Exhibit 18**.

<sup>&</sup>lt;sup>29</sup> See, Kurt Bachmeyer deposition at 186 (citing direction from Bill Demeritt) (emphasis added).

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remove the door to get her out." So you agree the services issues were people getting stuck in the tub?

A: Correct.

Q: And –

A: We agree that they were escalated issues.

Q: Okay. This was known by you and by Bill Demeritt and basically by Jacuzzi back on June 21 of 21, 2013; true?

A: This email, yes.<sup>30</sup>

Further, Mr. Bachmeyer testified that Bill Demeritt would be notified of nearly any and all communications where a customer was complaining about slipping and falling in the tub. He testified to the following:

Q: Sure. So, for instance, if a claim comes in and -- because there's been maybe some confusion of what the word, "claim," means, I'm just going to say an email comes in, you know, whether they're demanding remuneration or demanding replacement of the tub or not. So if an email communication comes in, and it says -- and it states it's either directly from the customer or it's directly from a dealer or it's directly from a customer service agent or it's directly from a marketing partner, like First Street, any email, any correspondence from anyone comes in, and the person in it says, "Hey, somebody slipped and fell in the walk-in bathtub," what happens to that email?

A: I would get as much information as I can from whoever the email originated from and then provide that information to our sales and marketing folks or engineering folks and then to Ron and Bill.<sup>31</sup>

Despite being in the thick of things on all of the complaints regarding the slipperiness issues – some of which involved folks being trapped for several hours requiring the fire department to extract them – when deposed, Bill Demeritt flatly denied that there were any claims of any sort before or after Sherry's incident, other than the two claims being prosecuted by Plaintiffs' counsel – i.e., Sherry's claim and the Smith claim.

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<sup>&</sup>lt;sup>30</sup> See, Kurt Bachmeyer deposition at 186, **Exhibit 18**.

<sup>&</sup>lt;sup>31</sup> See, Kurt Bachmeyer deposition at 26, **Exhibit 18** (emphasis added).

### IV. <u>CONCLUSION</u>

There can be no question that Jacuzzi has attempted to mislead the Plaintiffs in prosecuting their claims against Jacuzzi. Plaintiffs' respectfully reiterate and request the relief sought in the Motion to Enlarge the Scope of the Evidentiary hearing to include the scope being expanded and to allow pre-hearing discovery.

DATED THIS 20th day of August, 2019.

### RICHARD HARRIS LAW FIRM

# /s/ Benjamin P. Cloward

BENJAMIN P. CLOWARD, ESQ. Nevada Bar No. 11087 IAN C. ESTRADA, ESQ. Nevada Bar No. 12575 801 South Fourth Street Las Vegas, Nevada 89101 Attorneys for Plaintiffs

# RICHARD HARRIS LAW FIRM

Defendant, Hale Benton

## **CERTIFICATE OF SERVICE**

CERTIFICATE OF SERVICE
Pursuant to NRCP 5(b), the amendment to EDCR 7.26, and Administrative Order 14-2, I
hereby certify that on this $21^{st}$ day of August, 2019, I caused to be served a true copy of the
foregoing PLAINTIFFS' REPLY IN SUPPORT OF MOTION TO EXPAND SCOPE OF
EVIDENTIARY HEARING as follows:
U.S. Mail—By depositing a true copy thereof in the U.S. mail, first class postage prepaid and addressed as listed below; and/or
☐ Facsimile—By facsimile transmission pursuant to EDCR 7.26 to the facsimile number(s) shown below; and/or
☐ Hand Delivery—By hand-delivery to the addresses listed below; and/or
Electronic Service — in accordance with Administrative Order 14-2 and Rule 9 of the Nevada Electronic Filing and Conversion Rules (N.E.F.C.R.).

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Attorneys for Defendant/Cross-Defendant, Jacuzzi, Inc. dba Jacuzzi Luxury Bath

/s/ Nicole M. Griffin

An employee of RICHARD HARRIS LAW FIRM

# 03913

# EXHIBIT 10

# EXHIBIT 10

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                         DISTRICT COURT
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                      CLARK COUNTY, NEVADA
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     ROBERT ANSARA, as
     Special Administrator of
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     the Estate of SHERRY
                                ) CASE NO.:
    LYNN CUNNISON, Deceased; ) A-16-731244-C
     MICHAEL SMITH
     individually, and heir
                                )
     to the Estate of SHERRY
     LYNN CUNNISON, Deceased;
 9
     and DEBORAH TAMANTINI
     individually, and heir
10
     to the Estate of SHERRY
     LYNN CUNNISON, Deceased,
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12
                 Plaintiffs,
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    vs.
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     FIRST STREET FOR BOOMERS
     & BEYOND, et al.
15
                 Defendants.
16
     AND RELATED CLAIMS.
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                  DEPOSITION OF MATTHEW SHAKE
21
                       LAS VEGAS, NEVADA
22
                    TUESDAY, APRIL 18, 2017
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24
     REPORTED BY: KAREN L. JONES, CCR NO. 694
                    JOB NO.: 382619
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003915
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                         DISTRICT COURT
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                      CLARK COUNTY, NEVADA
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     ROBERT ANSARA, as
     Special Administrator of
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     the Estate of SHERRY
                                ) CASE NO.:
    LYNN CUNNISON, Deceased; ) A-16-731244-C
     MICHAEL SMITH
     individually, and heir
                                )
     to the Estate of SHERRY
     LYNN CUNNISON, Deceased;
 9
     and DEBORAH TAMANTINI
     individually, and heir
10
     to the Estate of SHERRY
     LYNN CUNNISON, Deceased,
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12
                 Plaintiffs,
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    vs.
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     FIRST STREET FOR BOOMERS
     & BEYOND, et al.
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                 Defendants.
16
     AND RELATED CLAIMS.
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                  DEPOSITION OF MATTHEW SHAKE
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                       LAS VEGAS, NEVADA
22
                    TUESDAY, APRIL 18, 2017
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     REPORTED BY: KAREN L. JONES, CCR NO. 694
                    JOB NO.: 382619
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Page 2
 1
             DEPOSITION OF MATTHEW SHAKE, taken at Snell
 2
     & Wilmer, located at 3883 Howard Hughes Parkway,
 3
     Suite 1100, Las Vegas, Nevada, on Tuesday, April 18,
     2017, at 9:05 a.m., before Karen L. Jones, Certified
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 5
     Court Reporter, in and for the State of Nevada.
 6
 7
     APPEARANCES:
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17	For for BESTWAY BUILDING & REMODELING, INC.:
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1	LAS VE	Page 5 GAS, NEVADA; TUESDAY, APRIL 18, 2017	
2		9:05 A.M.	
3	-000-		
4	Whereupon		
5		MATTHEW SHAKE,	
6	having be	en first duly sworn to testify to the	
7	truth, the	e whole truth, and nothing but the truth,	
8	was exami	ned and testified as follows:	
9			
10		EXAMINATION	
11	BY MR. CO	OLS:	
12	Q.	Could you state your full name for the	
13	record?		
	record:		
14	A.	It's Matthew Shake.	
		It's Matthew Shake.  And Mr. Shake, have you ever given a	
14	Α.	And Mr. Shake, have you ever given a	
14 15	A. Q. deposition	And Mr. Shake, have you ever given a	
14 15 16	A. Q. deposition	And Mr. Shake, have you ever given a n before?	
14 15 16	A. Q. deposition A.	And Mr. Shake, have you ever given a n before?  I have.	
14 15 16 17	A. Q. deposition A.	And Mr. Shake, have you ever given a n before?  I have.  On how many different occasions?	
14 15 16 17 18	A. Q. deposition A. Q. A.	And Mr. Shake, have you ever given a n before?  I have.  On how many different occasions?  Possibly two times.	
14 15 16 17 18 19	A. Q. deposition A. Q. A.	And Mr. Shake, have you ever given a n before?  I have.  On how many different occasions?  Possibly two times.	
14 15 16 17 18 19 20 21	A. Q. deposition A. Q. A. Q. gave?	And Mr. Shake, have you ever given a n before?  I have.  On how many different occasions?  Possibly two times.  When was the last deposition that you	
14 15 16 17 18 19 20 21	A. Q. deposition A. Q. A. Q. A. Q. gave? A.	And Mr. Shake, have you ever given a n before?  I have.  On how many different occasions?  Possibly two times.  When was the last deposition that you  Probably 2005.	

1	A.	Page 9 I did.
2	Q.	And did you bring any documents with you
3	today?	
4	A.	I checked with our records and I didn't
5	have any do	ocuments.
6	Q.	And I provided you with an Officer's
7	Report that	I'll mark as Exhibit 1, and you have
8	that in fro	ont of you.
9		(Exhibit 1 marked.)
10	BY MR. COOI	is:
11	Q.	Have you seen this report before?
12	A.	Not before today.
13	Q.	What do you recall about the incident on
14	February 21	lst, 2014, at 3881 Sedgwick Court?
15	A.	I think the only clear memory that I
16	have is fir	nding an older lady inside a bathtub. And
17	just the me	emory that sticks out the most is being
18	happy we fo	ound somebody that could get help, that we
19	helped ther	n.
20	Q.	Do you have any recollection of how
21	what brough	nt you to do the well check?
22	A.	It was a call for service. That
23	somebody wo	ould call in and say that there was
24	excuse me,	a suspicious circumstances that they
25	hadn't seer	n somebody for a while.

		D . 10		
1	Q. And do you know who made that call?			
2	Α.	Without looking at this Officer's		
3	Report, no,	ort, no, I do not remember that.		
4	Q.	And you're referencing that in the call		
5	it states t	hat William Lewis made the call; is that		
6	correct?			
7	Α.	Correct.		
8	Q.	Do you recall arriving on scene at the		
9	property?			
10	Α.	I don't.		
11	Q.	What do you recall about finding		
12	Ms. Cunnison if her home?			
13	Α.	That she was laying down in the bathtub		
14	and she was still responsive.			
15	Q. And when you say that she was			
16	responsive,	describe what you mean by that.		
17	Α.	I think she was able to answer my		
18	questions a	nd tell me that she was stuck in the		
19	bathtub.			
20	Q.	Did she give any indication of why she		
21	was stuck?			
22	A. I don't remember.			
23	Q.	Did she indicate being in pain?		
24	A. I don't remember.			
25	Q. Do you remember her location in the			
1				

Page 17 1 this the only reason this report was generated is 2 because we caused damage to the house making entry. And that was because you found no other 3 0. 4 unsecured entry into the house? That's what I would believe. 5 6 Q. When you entered the house at first, did 7 you hear anything or see anything? I guess, what 8 led you to find Ms. Cunnison where she was? 9 I don't remember. But on a typical check the welfare, I'll check every room including 10 closets, bathrooms, any room to make sure there's 11 12 nobody inside. 13 Were there any animals in the house, do Q. 14 you remember? 15 I don't remember. Α. You said that you saw -- all you really 16 Q. remember is you saw a woman laying down in a 17 18 bathtub. 19 You said she was conscious and that you felt like she needed help; is that right? Or that 20 21 you were happy that you could help her or that she 22 could get help? 23 So any time I do a check the welfare, 24 because a lot of times somebody might be dead 25 inside, so any time I find somebody alive that needs

1	help, it does	Page 18 s make me happy. I hate saying this			
2	because it was so long ago and I'm not trying to				
3	make light of	f the subject, but it wasn't a			
4	monumental call that I would go to.				
5	=	I believe that she had told me that she			
6	had fallen do	own and just couldn't get up. But I			
7	mean, I would	dn't I wouldn't bet money that that's			
8	what was said	d.			
9	Q. I	Do you remember what her reaction was			
10	when she saw	you?			
11	Α.	I believe she was pretty happy to see			
12	us.				
13	Q. I	Do you remember the layout of the			
14	bathroom when	n you went in?			
15	Α.	I don't.			
16	Q	You said she was conscious. Was she			
17	lucid or was she kind of a little not lucid when you				
18	found her?				
19	Α.	As much as I can remember, I would say			
20	that she was	lucid.			
21	Q. 1	Was she laying on her back?			
22	Α.	As much as I can recall, yes.			
23	Q. 2	And you said that to the best of your			
24	recollection, you thought that there was water in				
25	the bathtub?				

1	Page 29 CERTIFICATE OF REPORTER
2	STATE OF NEVADA )
3	)SS: COUNTY OF CLARK )
4	I, Karen L. Jones, a duly commissioned and
5	licensed Court Reporter, Clark County, State of
6	Nevada, do hereby certify: That I reported the
7	taking of the deposition of the witness, MATTHEW
8	SHAKE, commencing on Tuesday, April 18, 2017, at
9	9:05 a.m.
10	That prior to being examined, the witness was,
11	by me, duly sworn to testify to the truth. That I
12	thereafter transcribed my said shorthand notes into
13	typewriting and that the typewritten transcript of
14	said deposition is a complete, true and accurate
15	transcription of said shorthand notes.
16	I further certify that I am not a relative or
17	employee of an attorney or counsel of any of the
18	parties, nor a relative or employee of an attorney
19	or counsel involved in said action, nor a person
20	financially interested in the action.
21	IN WITNESS HEREOF, I have hereunto set my
22	hand, in my office, in the County of Clark, State of
23	Nevada, this 2nd day of May, 2017.
24	KAREN L. JONES, CCR NO. 694
25	NAREN L. UUNES, CCR NO. 694

# 03925

# EXHIBIT 11

# EXHIBIT 11

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003926
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1
                        DISTRICT COURT
 2
                     CLARK COUNTY, NEVADA
 3
      ROBERT ANSARA, as Special
      Administrator of the Estate
 4
      of SHERRY LYNN CUNNISON,
      Deceased; MICHAEL SMITH
      individually, and heir to the
 5
      Estate of SHERRY LYNN CUNNISON,)
      Deceased; and DEBORAH
 6
                                      ) Case No.
      TAMANTINI individually, and
                                      ) A-16-731244-C
      heir to the Estate of SHERRY ) Dept. No.
      LYNN CUNNISON, Deceased,
 8
                      Plaintiffs,
 9
      vs.
10
      FIRST STREET FOR BOOMERS &
11
      BEYOND, INC., et al.,
12
                      Defendants.
13
14
15
16
                 DEPOSITION OF RAYMOND LECLAIR
17
                       LAS VEGAS, NEVADA
18
                     TUESDAY, MAY 23, 2017
19
20
21
22
23
24
     Reported By: HOLLY LARSEN, CCR NO. 680, CA CSR 12170
                  Job No.: 387899
25
```

```
Page 2
 1
             DEPOSITION OF RAYMOND LECLAIR, taken at
 2
     3883 Howard Hughes Parkway, Suite 1100, Las Vegas,
 3
     Nevada, on Tuesday, May 23, 2017, at 9:19 a.m.,
     before Holly Larsen, Certified Court Reporter, in
 4
 5
     and for the State of Nevada.
 6
 7
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             Clark County District Attorney's Office
```

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	Page 5		
1	LAS VEGAS, NEVADA; TUESDAY, MAY 23, 2017		
2	9:19 a.m.		
3	-000-		
4			
5	(In an off-the-record discussion held prior		
6	to the commencement of the proceedings,		
7	counsel agreed to waive the court reporter's		
8	requirements under Rule 30(b)(4) of the		
9	Nevada Rules of Civil Procedure.)		
10			
11	Whereupon,		
12	RAYMOND LECLAIR,		
13	having been first duly sworn to testify to the		
14	truth, was examined, and testified as follows:		
15			
16	EXAMINATION		
17	BY MR. COOLS:		
18	Q. Sir, my name is Joshua Cools. I represent		
19	Jacuzzi in this case.		
20	Could you please state your full name for		
21	the record.		
22	A. Sure. Raymond LeClair.		
23	Q. Have you ever given a deposition before?		
24	A. No, sir.		
25	Q. As I'm sure your counsel has already		

- Page 9

  1 testimony today? I want to be clear I'm not asking
- 2 for any communications that you might have had with
- 3 your counsel. Those are protected.
- 4 A. I reviewed the subpoena, and I reviewed the
- 5 incident report.
- 6 Q. Prior to looking at the incident report,
- 7 did you recall anything about this particular
- 8 incident?
- 9 A. I remember this call was one that stands
- 10 out just because of the fact that it was a lady
- 11 stuck in a tub.
- 12 Q. What do you recall specifically about the
- 13 incident? We'll go through the report in detail as
- 14 well, but I'm just curious kind of what you recalled
- 15 specifically about the incident maybe before kind of
- 16 taking a look at the incident report.
- 17 A. I remember getting the call, and it was
- 18 a -- I believe it was a welfare check. It was an
- 19 odd one just because Metro was already on scene.
- 20 Generally we get called before Metro, so the fact
- 21 that Metro was already on scene and directed us into
- 22 the bathroom. And then we found this woman that
- 23 was -- seemed to be stuck in the tub between the
- 24 seat and the faucet, if you will. I believe the
- 25 faucet was here (indicating), seat was towards the

- Page 10
  1 back, and she had seemingly slipped and was wedged
- 2 in between the seat.
- 3 Q. And do you recall her position in terms of
- 4 like her legs? Were her knees up, or how was she
- 5 positioned in the tub? Do you know?
- 6 A. It was -- it's hard to recall that. I just
- 7 know that she was a larger lady. So I don't know --
- 8 I couldn't tell you specifically. I know she was
- 9 stuck in there and her feet were under her. But I
- 10 couldn't tell you exactly where her knees were.
- 11 MR. COOLS: Let's take another quick break
- 12 and try to get this phone working.
- 13 (A break was taken.)
- 14 BY MR. COOLS:
- 15 Q. I just asked you about her position in the
- 16 tub. And you recall there being a seat in the tub;
- 17 is that correct?
- 18 A. Yes.
- 19 Q. And she was down in kind of the footwell
- 20 portion of the tub?
- 21 A. Yes.
- 22 Q. Do you recall how her body was in position
- 23 to the door on the tub?
- 24 A. The door would have been on her left side.
- Q. Was she up against the door?

- Page 21

  A. Correct.

  Q. Prior to it being submitted, did you review

  what was in the report?
  - 4 A. Nick Stalberger would have sent it, so at
  - 5 that point he was the final -- as the paramedic,
  - 6 he's the final reviewer of that report.
  - 7 Q. Did you see anything at the scene that
  - 8 indicated that there was something wrong with the
  - 9 bathtub?
- 10 A. I don't remember. Nothing stood out.
- 11 Q. Did you see anything broken on the tub?
- 12 A. Not that I remember.
- Q. Was there anything in the tub that appeared
- 14 to have caused Ms. Cunnison to fall or slip into
- 15 that footwell portion of the tub?
- 16 A. I don't remember any of that.
- 17 Q. Since the incident and prior to receiving
- 18 the deposition for this case, did you ever discuss
- 19 this incident with other people?
- 20 A. Just my crew after the fact, the engine
- 21 company. Through the course of our day, we have an
- 22 incident like that, we'll discuss it and go over it.
- 23 But that would have been two years ago, I believe,
- 24 or whenever --
- Q. I think we're up to three now.

1	Page 36 believing that she was stuck in the tub.
2	Can you just explain to us what you mean by
3	that?
4	A. She was unable to get herself out of the
5	tub. She was unable to pick herself up onto the
6	seat. And when we tried to lift her up, we could
7	not lift her up at that point. When we have to cut
8	somebody out of something, I generally consider them
9	having been stuck.
10	Q. And was there any indication that she had
11	tried to lift herself up or exit the tub?
12	A. None that I could see.
13	Q. And was there anything about the tub itself
14	that made her unable to lift herself up or get out,
15	get into a standing or sitting position?
16	A. I don't understand.
17	Q. Was there something specific to the tub
18	that caused her to be unable to exit the tub?
19	A. I couldn't answer that.
20	MR. COOLS: I think that's all. Thank you
21	very much. We appreciate your time coming down
22	here. Sorry for the delays. You will have the
23	opportunity to read and sign.
24	MS. CAMPBELL: We'll waive.
25	(Proceedings concluded at 10:08 a.m.)

1	Page 37 CERTIFICATE OF REPORTER
2	STATE OF NEVADA )
3	)SS COUNTY OF CLARK )
4	I, Holly Larsen, a duly commissioned and
5	licensed Court Reporter, Clark County, State of
6	Nevada, do hereby certify: That I reported the
7	taking of the deposition of the witness, Raymond
8	LeClair, commencing on Tuesday, May 23, 2017, at
9	9:19 a.m.
10	That prior to being examined, the witness was,
11	by me, duly sworn to testify to the truth. That I
12	thereafter transcribed my said shorthand notes into
13	typewriting and that the typewritten transcript of
14	said deposition is a complete, true, and accurate
15	transcription of said shorthand notes.
16	I further certify that I am not a relative or
17	employee of an attorney or counsel of any of the
18	parties, nor a relative or employee of an attorney
19	or counsel involved in said action, nor a person
20	financially interested in the action.
21	IN WITNESS HEREOF, I have hereunto set my hand,
22	in my office, in the County of Clark, State of
23	Nevada, this 29th day of May, 2017.
24	Holles Larsen
25	HOLLY LARSEN CCR NO. 680

# 003936

# EXHIBIT 12

# EXHIBIT 12

```
1
                        DISTRICT COURT
 2.
                    CLARK COUNTY, NEVADA
 3
 4 ROBERT ANSARA, as Special
  Administrator of the Estate of
 5 SHERRY LYNN CUNNISON, Deceased;
  MICHAEL SMITH, individually and )
 6 heir to the Estate of SHERRY LYNN)
  CUNNISON, Deceased; and DEBORAH
 7 TAMANTINI, individually, and heir)
  to the Estate of SHERRY LYNN
 8 CUNNISON, Deceased,
       Plaintiffs,
10
       vs.
                                    ) CASE NO.
                                    ) A-16-731244
11 FIRST STREET FOR BOOMERS &
  BEYOND, INC; AITHR DEALER, INC.; )
12 HALE BENTON, individually;
  HOMECLICK, LLC; JACUZZI LUXURY
13 BATH, doing business as JACUZZI, )
   INC; BESTWAY BUILDING &
14 REMODELING, INC.; WILLIAM BUDD,
   individually and as BUDDS
15 PLUMBING; DOES 1-20; ROE
  CORPORATIONS 1-20; DOE EMPLOYEES )
16 1-20; DOE MANUFACTURERS 1-20; DOE)
   20 INSTALLERS 1-20; DOE
17 CONTRACTORS 1-20; and DOE 21
   SUBCONTRACTORS 1-20, inclusive,
        Defendants.
20
21
                DEPOSITION OF ALLEN LARSEN
22
                      LAS VEGAS, NEVADA
                   THURSDAY, JUNE 15, 2017
23
24 REPORTED BY: DONNA E. MIZE, CCR NO. 675, CSR 11008
25
                      JOB NO: 388212B
```

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Page 2
 1
          DEPOSITION OF ALLEN LARSEN taken at 801 South
 2 Fourth Street, Las Vegas, Nevada, on Thursday, June 15,
 3 2017, at 10:30 a.m., before Donna E. Mize, Certified
 4 Court Reporter, in and for the State of Nevada.
 5
 6
 7 APPEARANCES
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 9 For Plaintiff:
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				Page	4
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15	///	
16	///	
17	///	
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Page 6
          Las Vegas, Nevada; Thursday, June 15, 2017
 1
 2
                          10:30 a.m.
 3
                             -000-
 4
                 (The court reporter was relieved of her
 5 duties under NRCP Rule 30(b)(4).)
 6 Whereupon,
 7
                        ALLEN LARSEN,
 8 was called as a witness, and having been first duly
 9 sworn, was examined and testified as follows:
10
                         EXAMINATION
11 BY MR. CLOWARD:
12
        Q.
            How are you today?
13
        Α.
             Good.
14
        0.
             Would you mind for the record please
15 providing us with your name and spelling?
16
             Yeah, absolutely. My name is Allen Larsen,
        Α.
17 A-l-l-e-n L-a-r-s-e-n.
18
        Q.
             And are you an officer?
19
        Α.
             I'm a sergeant.
20
             Sergeant, have you ever been deposed before?
        Q.
21
        Α.
             No, I have not.
        Q.
             Let me spend just a couple minutes and go
23 over the ground rules, if you will. As you can see the
24 nice court reporter to my left, she is typing down word
25 for word my questions. She will also type down your
```

- Page 12

  When you indicated that there was a sister
- 2 area, is that what you --
- 3 A. Yes. Referencing him as a sister sergeant.
- 4 It's just what we call -- at the time I worked
- 5 Southeast Area Commanders. It's broken down into two
- 6 areas, John area which is what Sergeant Pickerel was in
- 7 charge of, and I'm in charge of Henry King area which
- 8 geographically it's half of the area command so Officer
- 9 Scanlon worked for Sergeant Pickerel.
- 10 Q. After reviewing the officer's report, did
- 11 this document refresh your recollection about this
- 12 incident?
- 13 A. It did not. To be fair as a sergeant we do
- 14 go on every suspicious circumstance or potential dead
- 15 body call that there is in the area, generally
- 16 speaking. At least one sergeant has to respond so it
- 17 wasn't out of the ordinary for me to respond to two or
- 18 three of those types of calls per night. I worked in
- 19 that area for approximately six months on graveyard so
- 20 I probably responded to a little over 100 different
- 21 suspicious circumstances slash dead body type calls.
- 22 Q. Now, is it standard practice for there to be
- 23 two sergeants that would show up to a call?
- 24 A. I wouldn't say that it's standard, but it's
- 25 not outside of the ordinary.

- Page 13

  1 O. We just finished deposing Sergeant Pickerel a
- 2 half hour ago, and he indicated he responded to this --
- 3 he recalled responding to this incident.
- 4 Do you know whether you responded to this
- 5 incident as well?
- 6 A. I do not and that was why I was asking if
- 7 there is any documentation because I don't recall
- 8 responding to this. It's quite possible that I did.
- 9 The address doesn't jump out at me, so if I did respond
- 10 I was probably there only briefly because, otherwise, I
- 11 think I would remember that specific scene had I
- 12 actually entered the premises.
- 13 Q. Sure. It's fair to say you don't recall
- 14 responding to an incident where there was an elderly
- 15 woman who was, I guess, stuck in a bathtub?
- 16 A. I do not.
- 17 Q. For several days?
- 18 A. I do not recall that.
- 19 Q. If you don't recall, then you don't recall.
- 20 I don't have any other questions.
- 21 Some of the other attorneys may have some
- 22 questions that may try and jog your memory or refresh
- 23 your recollection but I'm satisfied. Thank you.
- 24 A. No problem.
- MS. LaBOUNTY: No questions.

## ALLEN LARSEN - 06/15/2017

	Davis 15
1 2	Page 15 STATE OF NEVADA ) COUNTY OF CLARK )
3	CERTIFICATE OF REPORTER
4	I, Donna E. Mize, a licensed court reporter,
5	Clark County, State of Nevada, do hereby certify:
6	That I reported the taking of the deposition of
7	Allen Larsen, commencing on June 15, 2017, at the hour
8	of 10:30 a.m.;
9	That the witness was, by me, duly sworn to
10	testify to the truth and that I thereafter transcribed
11	my shorthand notes into typewriting, and that the
12	typewritten transcript of said deposition is a
13	complete, true, and accurate transcription of said
14	shorthand notes;
15	I further certify that I am not a relative or
16	employee of any of the parties involved in said action,
17	nor a person financially interested in said action;
18	That the reading and signing of the transcript
19	was not requested.
20	IN WITNESS WHEREOF, I have hereunto set my hand
21	in my office in the County of Clark, State of Nevada,
22	this 24th day of June 2017.
23	my 2h
24	DONNA E. MIZE, CCR NO. 675
25	DOIVINI H. MIZH, COR WO. 075

## 03946

## EXHIBIT 13

# EXHIBIT 13

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1
                        DISTRICT COURT
 2.
                    CLARK COUNTY, NEVADA
 3
 4 ROBERT ANSARA, as Special
  Administrator of the Estate of
 5 SHERRY LYNN CUNNISON, Deceased;
  MICHAEL SMITH, individually and )
 6 heir to the Estate of SHERRY LYNN)
  CUNNISON, Deceased; and DEBORAH
 7 TAMANTINI, individually, and heir)
  to the Estate of SHERRY LYNN
 8 CUNNISON, Deceased,
       Plaintiffs,
10
       vs.
                                    ) CASE NO.
                                    ) A-16-731244
11 FIRST STREET FOR BOOMERS &
  BEYOND, INC; AITHR DEALER, INC.; )
12 HALE BENTON, individually;
  HOMECLICK, LLC; JACUZZI LUXURY
13 BATH, doing business as JACUZZI, )
   INC; BESTWAY BUILDING &
14 REMODELING, INC.; WILLIAM BUDD,
   individually and as BUDDS
15 PLUMBING; DOES 1-20; ROE
  CORPORATIONS 1-20; DOE EMPLOYEES )
16 1-20; DOE MANUFACTURERS 1-20; DOE)
   20 INSTALLERS 1-20; DOE
17 CONTRACTORS 1-20; and DOE 21
   SUBCONTRACTORS 1-20, inclusive,
        Defendants.
20
                DEPOSITION OF KEVIN LEMIRE
21
22
                      LAS VEGAS, NEVADA
                   THURSDAY, JUNE 15, 2017
23
24 REPORTED BY: DONNA E. MIZE, CCR NO. 675, CSR 11008
25
                       JOB NO: 388212D
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Page 2
 1
          DEPOSITION OF KEVIN LEMIRE taken at 801 South
 2 Fourth Street, Las Vegas, Nevada, on Thursday, June 15,
 3 2017, at 1:15 p.m., before Donna E. Mize, Certified
 4 Court Reporter, in and for the State of Nevada.
 5
 6
 7 APPEARANCES
 8
 9 For Plaintiff:
10
                  BENJAMIN CLOWARD, ESQ.
                  Richard Harris Law Firm
11
                  801 South Fourth
                  Las Vegas, Nevada 89010
12
                  702.444.4444
                  benjamin@richardharrislawfirm.com
13
14 For Homeclick: (by telephone)
15
                  DANIELA LaBOUNTY, ESQ.
                  Olson, Cannon, Gormley, Angulo
                     & Stoberski
16
                  9950 West Cheyenne Avenue
17
                  Las Vegas, Nevada 89129
                  702.384.4012
18
                  dlabounty@ocgas.com
19
20
21
22
23
24
25
```

Page 3 1 For First Street For Boomers & Beyond: (by telephone)	3
2 MEGHAN GOODWIN, ESQ. Thorndal, Armstrong, Delk	
3 Balkenbush & Eisinger 1100 East Bridger Avenue	
4 Las Vegas, Nevada 89101 702.366.0622	
5 mmg@thorndal.com	
6	
7 For Chicago Faucet Company: (by telephone)	
8 JENNIFER MICHELI, ESQ. Kolesar & Leatham	
9 400 South Rampart Boulevard Suite 400	
10 Las Vegas, Nevada 89145 702.362.9472	
12 For Bestway Building & Remodeling: (by telephone)	
SARAI L. BROWN, ESQ. Skane Wilcox, LLP	
14 1120 North Town Center Drive Suite 200	
15 Las Vegas, Nevada 89144 702.363.2535	
16	
17 For Jacuzzi Brands:	
18 ALEXANDRIA LAYTON, ESQ. Snell & Wilmer	
19 3883 Howard Hughes Parkway Suite 1100	
20 Las Vegas, Nevada 89169 702.784.5200	
21 mpetreli@swlawcom 22	
23	
24	
25	

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Page 4
 1
                     INDEX OF EXAMINATION
 2
 3 WITNESS: KEVIN LEMIRE
 4
 5 EXAMINATION
                                                          PAGE
 6 By Mr. Cloward:
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Page 5
 1
          Las Vegas, Nevada; Thursday, June 15, 2017
 2
                           1:15 p.m.
 3
                             -000-
 4
                 (The court reporter was relieved of her
 5 duties under NRCP Rule 30(b)(4).)
 6 Whereupon,
 7
                        KEVIN LEMIRE,
 8 was called as a witness, and having been first duly
 9 sworn, was examined and testified as follows:
10
                         EXAMINATION
11 BY MR. CLOWARD:
12
        Q.
             Please state your name for the record.
13
             My name is Officer Kevin Lemire.
14
        0.
             Officer Lemire, briefly we had a discussion
15 off the record. You informed me that you were on the
16 CAD report, which is why you believe that you were
17 subpoenaed for this matter, but the CAD report shows
18 that you were diverted from the call prior to you
19 actually arriving. Is that an actual representation of
20 the off-the-record discussion that we had prior to
21 starting today?
2.2
        Α.
             Yes, it is.
23
        Q.
             And counsel for Jacuzzi is also here, and she
24 can verify that that is what was discussed.
```

Fair to say you did not arrive at this call?

25

Page 6

#### KEVIN LEMIRE - 06/15/2017

1 A. That is correct.

- Q. Did you have a chance to talk to anybody
- 3 after being diverted from the call, say at a debriefing
- 4 or at a meeting closing the shift where anything was
- 5 discussed regarding this particular call?
- 6 A. No. The way I read the CAD report, I was
- 7 operating as a two officer unit, myself and Officer
- 8 Bryant who is not here. We are swing shift officers
- 9 who were initially assigned to that call. We were then
- 10 diverted to another higher priority call, and it was
- 11 actually a graveyard officer and graveyard sergeant who
- 12 responded to that call and handled that call.
- I honestly don't even know how they handled
- 14 it. I know there was a officer's report that was
- 15 dictated indicating there was damage to like maybe a
- 16 window sill or flower pot on a sill or something like
- 17 that when they went in through a window. That is the
- 18 extent of my knowledge on that.
- 19 That is solely due to research to find out
- 20 why I was subpoenaed on this.
- 21 Q. Fair to say other than what you learned doing
- 22 the research, you have no independent recollection of
- 23 any of the events because you were not called to that
- 24 and you were not told about that event; is that fair?
- 25 A. That is correct.

```
Page 7
             Officer, I have zero other questions for you.
 1
        0.
 2 I appreciate your willingness to come down here for
 3 this very limited purpose. Thank you.
             MS. LAYTON: I have no questions.
             MR. CLOWARD: Counsel for Jacuzzi has no
 5
 6 other questions, I have no other questions so if any of
 7 you have any questions, please let us know.
             MS. GOODWIN: No questions for me, Meghan.
 8
             MS. MICHELI: This is Jennifer Micheli for
10 Chicago Faucet, and I don't have any questions.
11
             MS. LaBOUNTY: Daniela LaBounty for
12 Homeclick, no questions.
13
             MS. BROWN: Sarai Brown for Bestway, no
14 questions.
15
                           Thanks everybody.
             MR. CLOWARD:
16
17
             (Deposition Adjourned at 1:20 p.m.)
18
19
2.0
21
22
23
24
25
```

1 2	STATE OF NEVADA ) COUNTY OF CLARK )	8
3	CERTIFICATE OF REPORTER	
4	I, Donna E. Mize, a licensed court reporter,	
5	Clark County, State of Nevada, do hereby certify:	
6	That I reported the taking of the deposition of	
7	Kevin Lemire, commencing on June 15, 2017, at the hour	
8	of 1:15 p.m.;	
9	That the witness was, by me, duly sworn to	
10	testify to the truth and that I thereafter transcribed	
11	my shorthand notes into typewriting, and that the	
12	typewritten transcript of said deposition is a	
13	complete, true, and accurate transcription of said	
14	shorthand notes;	
15	I further certify that I am not a relative or	
16	employee of any of the parties involved in said action,	
17	nor a person financially interested in said action;	
18	That the reading and signing of the transcript	
19	was not requested.	
20	IN WITNESS WHEREOF, I have hereunto set my hand	
21	in my office in the County of Clark, State of Nevada,	
22	this 24th day of June 2017.	
23	my 2m	
24	DONNA E. MIZE, CCR NO. 675	-
25	DOMINA E. MIZE, CCR NO. 0/3	

## 003955

## EXHIBIT 14

# EXHIBIT 14

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003956
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1
                        DISTRICT COURT
 2.
                     CLARK COUNTY, NEVADA
 3
 4 ROBERT ANSARA, as Special
  Administrator of the Estate of
 5 SHERRY LYNN CUNNISON, Deceased;
  MICHAEL SMITH, individually and )
 6 heir to the Estate of SHERRY LYNN)
  CUNNISON, Deceased; and DEBORAH
 7 TAMANTINI, individually, and heir)
  to the Estate of SHERRY LYNN
 8 CUNNISON, Deceased,
       Plaintiffs,
10
       vs.
                                    ) CASE NO.
                                    ) A-16-731244
11 FIRST STREET FOR BOOMERS &
  BEYOND, INC; AITHR DEALER, INC.; )
12 HALE BENTON, individually;
  HOMECLICK, LLC; JACUZZI LUXURY
13 BATH, doing business as JACUZZI, )
   INC; BESTWAY BUILDING &
14 REMODELING, INC.; WILLIAM BUDD,
   individually and as BUDDS
15 PLUMBING; DOES 1-20; ROE
  CORPORATIONS 1-20; DOE EMPLOYEES )
16 1-20; DOE MANUFACTURERS 1-20; DOE)
   20 INSTALLERS 1-20; DOE
17 CONTRACTORS 1-20; and DOE 21
   SUBCONTRACTORS 1-20, inclusive,
        Defendants.
20
21
                DEPOSITION OF DANA PICKEREL
22
                      LAS VEGAS, NEVADA
                   THURSDAY, JUNE 15, 2017
23
24 REPORTED BY: DONNA E. MIZE, CCR NO. 675, CSR 11008
25
                     JOB NO: 388212A
```

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Page 2
 1
          DEPOSITION OF DANA PICKEREL taken at 801 South
 2 Fourth Street, Las Vegas, Nevada, on Thursday, June 15,
 3 2017, at 9:05 a.m., before Donna E. Mize, Certified
 4 Court Reporter, in and for the State of Nevada.
 5
 6
 7 APPEARANCES
 8
 9 For Plaintiff:
10
                  BENJAMIN CLOWARD, ESQ.
                  Richard Harris Law Firm
11
                  801 South Fourth
                  Las Vegas, Nevada 89010
12
                  702.444.4444
                  benjamin@richardharrislawfirm.com
13
14 For Homeclick:
15
                  DANIELA LaBOUNTY, ESQ.
                  Olson, Cannon, Gormley, Angulo
16
                     & Stoberski
                  9950 West Cheyenne Avenue
17
                  Las Vegas, Nevada 89129
                  702.384.4012
18
                  dlabounty@ocgas.com
19
20
21
22
23
24
25
```

1 For First Stre	eet For Boomers & Beyond:	Page 3
2	MEGHAN GOODWIN, ESQ.	
3	Thorndal, Armstrong, Delk Balkenbush & Eisinger	
4	1100 East Bridger Avenue Las Vegas, Nevada 89101 702.366.0622	
5	mmg@thorndal.com	
6		
7 For Budds Plur	mbing:	
8	ERIC TRAN, ESQ. Lipson, Neilson, Cole	
9	Seltzer & Garin 9900 Covington Cross Drive Suite 120	
11	Las Vegas, Nevada 89144 702.382.1500	
12	etran@lipsonneilson.com	
13 For Chicago Fa	aucet Company:	
14	JENNIFER MICHELI, ESQ. Kolesar & Leatham	
15	400 South Rampart Boulevard Suite 400	
16	Las Vegas, Nevada 89145 702.362.9472	
17		
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```
Page 4
 1 For Bestway Building & Remodeling:
 2
                   SARAI L. BROWN, ESQ.
                   Skane Wilcox, LLP
                   1120 North Town Center Drive
 3
                   Suite 200
 4
                   Las Vegas, Nevada 89144
                   702.363.2535
 5
 6 For Jacuzzi Brands:
 7
                   ALEXANDRIA LAYTON, ESQ.
                   Snell & Wilmer
 8
                   3883 Howard Hughes Parkway
                   Suite 1100
                   Las Vegas, Nevada 89169
 9
                   702.784.5200
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                   mpetreli@swlawcom
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Page 6
          Las Vegas, Nevada; Thursday, June 15, 2017
 1
 2
                           9:05 a.m.
 3
                             -000-
 4
                 (The court reporter was relieved of her
 5 duties under NRCP Rule 30(b)(4).)
 6 Whereupon,
 7
                        DANA PICKEREL,
 8 was called as a witness, and having been first duly
 9 sworn, was examined and testified as follows:
10
                          EXAMINATION
11 BY MR. CLOWARD:
12
        Q.
             How are you doing today?
13
        Α.
             Good, how are you?
14
        0.
             Are you Sergeant Pickerel?
15
             I am.
        Α.
16
             Have you ever been deposed before?
        Q.
17
        Α.
             Say again.
             Have you ever had your deposition taken
18
        Q.
19 before?
2.0
             It's been a long time.
        Α.
21
        Ο.
             All right. Let's go over some very brief
22 admonitions that will help with the process. The nice
23 lady to my left, she is the court reporter and she is
24 typing down my questions. She will also type down any
25 objections the other attorneys make. She will also
```

- Page 12

  1 O. I'm assuming that because this fell within
- 2 that John unit, that's why you were involved, correct?
- 3 A. Correct.
- 4 Q. Normally if there is a call to a residence,
- 5 do you go and report to all of those calls or just when
- 6 maybe you're requested? How does that work?
- 7 A. It all depends on the circumstances. I could
- 8 be requested by a patrol officer. I could be advised
- 9 by dispatch, whether it be in the details of the call,
- 10 dispatch realizes a sergeant didn't have to be there.
- 11 She will advise me over the radio through what's called
- 12 am, the computer. There are several reasons why I
- 13 would or would not be there.
- 14 Q. In this case do you have an idea as to why
- 15 you were called in this specific incident?
- 16 A. A patrol officer called me. It was -- I
- 17 believe it was Officer Scanlon.
- 18 Q. Do you know why he would have requested your
- 19 presence on that specific call?
- 20 A. The call he was on -- in this scenario I
- 21 don't remember word for word, but the phone call would
- 22 have went along the lines of, Hey, Sergeant I'm on this
- 23 call, look it up on the computer, read the details, you
- 24 might have to come out here.
- Q. Did he give any indication as to why, you

- Page 13 1 know, like we think this happened or hey, we think, you
- 2 know, that happened, or why in that particular instance
- 3 it would rise to your level?
- He is a squared-away officer.
- 5 remember the conversation, but he would have told me
- 6 details, brief detail of what he had.
- 0. Fair enough. Do you recall any of those
- 8 details and what those were?
- Α. Specifically, no.
- All right. As you sit here today, even 10 Q.
- 11 though you don't remember that conversation do you
- 12 remember, I guess, responding to the scene and so
- 13 forth?
- 14 I do. I know that I read the details in CAD,
- 15 which is the system in the car, the computer in the
- 16 car, and my leadership style is he won't be calling me
- 17 out there if there wasn't a reason.
- You feel confident with your guys if they are 0.
- 19 calling it's probably something that you need to be
- 20 there?
- 21 100 percent. Α.
- Q. When you arrived what is it that you recall
- 23 observing?
- 24 Α. By the time I arrived in that scenario I
- 25 would have known the details of the call what we had in

Page 23

- 1 safety of everybody inside and the officers. Our
- 2 initial step is to start rolling through the house to
- 3 clear it.
- 4 We weren't in there maybe two seconds, and I
- 5 remember at that point we hear a faint like help me,
- 6 help me. At that point given we all audible out of
- 7 clearing the residence and immediately started rolling
- 8 towards --
- 9 O. The sound?
- 10 A. The sound. Skipping everything else to get
- 11 to the female asking for help.
- 12 Q. Inasmuch detail as you can recall, what did
- 13 she say to you?
- 14 A. Well, as we roll into the bedroom, I remember
- 15 the master -- as we rolled into the master bedroom, the
- 16 master bathroom I remember as being to our left. As we
- 17 roll in -- I was not the first one in the bathroom.
- 18 Q. Do you know who was?
- 19 A. I don't remember who was. In fact, I
- 20 remember Matt Scanlon being on the call, and I don't
- 21 remember the other officers on the call.
- As we entered, we see a woman in a bathtub,
- 23 she was an elderly woman. You could tell she was in
- 24 the bathtub for a while. If I recall, it was feces and
- 25 stuff like that. You could tell she was there for a

- Page 24 1 while. She was very grateful, and you could tell she
- 2 needed medical attention right away.
- 3 Q. Was she expressing gratitude like oh, thank
- 4 you guys for being here?
- 5 A. I don't remember exactly what she was saying
- 6 to be honest.
- 7 Q. Was she verbal at all?
- 8 A. Yeah, she was talking.
- 9 Q. Was she talking in sentences, words, was
- 10 she --
- 11 A. I have to be honest and say I don't remember
- 12 exactly how she was saying it, her mannerisms. I
- 13 remember either myself or I was ordering someone to get
- 14 FD in here for medical attention.
- 15 Q. That was a bad question. Was she conscious
- 16 and aware enough that you felt like she was able to
- 17 communicate, or was she just completely out of it and
- 18 not making any sense?
- 19 A. No, I wouldn't say that. She was
- 20 communicating. She knew we were the police. She was
- 21 communicating in a way that helped us get the job done.
- 22 She wasn't -- I don't remember her being lethargic. I
- 23 just remember her almost had that dehydrated, thank God
- 24 you're here, help me type of --
- 25 Q. So your recollection is that she was

Page 25

1 conscious enough to know what was going on and was

- 2 grateful that you guys were there?
- 3 A. Uh-huh.
- 4 Q. Is that a yes to both of those questions?
- 5 A. I would have to say yes.
- 6 Q. Do you recall her saying anything that would
- 7 have, I guess, explained how she got into the
- 8 predicament that she was in? Did she tell you, hey, I
- 9 fell or, you know, anything along those lines?
- 10 A. Me specifically, no. I can't speak for the
- 11 other officers. I know once we roll into that
- 12 scenario, I have responsibilities. My guys are
- 13 handling her, getting her the medical attention. I'm
- 14 getting on the radio, getting resources I need. I'm
- 15 not even -- to be honest with you, I'm not even paying
- 16 attention to what she's saying. I'm dealing with
- 17 what's in front of me. The officers are the ones
- 18 talking to her.
- 19 Q. I'm going to test your knowledge here.
- 20 Inasmuch detail as you can, can you give us an idea of
- 21 whether she was sitting on the ground, whether she was
- 22 sitting on the bench in the tub, whether it was split
- 23 between the two, whether she was standing straight up?
- 24 Do you recall any of those details?
- 25 A. I remember it was one of those bathtubs which

- Page 29
  A. There might have been, but I can't accurately
- 2 say that, no.
- Q. Fair to say as you sit here today, you can't
- 4 say whether there was or there was not water in the
- 5 tub?

1

- 6 A. Correct.
- 7 Q. Did you have any conversations with any of
- 8 the officers about what maybe she said to them that you
- 9 can remember?
- 10 A. No.
- 11 Q. And you don't remember other than her being
- 12 grateful that you guys were there, you don't remember
- 13 any specific details of conversations like, hey, I
- 14 slipped and I fell or, you know, this happened or, you
- 15 know, whatever, anything along those lines?
- 16 All you recall is that she seemed grateful
- 17 and was aware of your presence and was thankful that
- 18 you were there; is that fair?
- 19 A. Correct. She could have been talking to the
- 20 officers. FD gets there guick. That's their expertise
- 21 as far as medical assistance. Like I said, she was
- 22 talking to the officers. I am immediately walking out
- 23 getting resources. FD is there very quickly. Once FD
- 24 gets there and the captain gets there, we are kind of
- 25 at the same rank so I defer to him during the medical.

	Page 43 STATE OF NEVADA ) COUNTY OF CLARK )
2	
3	CERTIFICATE OF REPORTER
4	I, Donna E. Mize, a licensed court reporter,
5	Clark County, State of Nevada, do hereby certify:
6	That I reported the taking of the deposition of
7	Dana Pickerel, commencing on June 15, 2017, at the hour
8	of 9:05 a.m.;
9	That the witness was, by me, duly sworn to
10	testify to the truth and that I thereafter transcribed
11	my shorthand notes into typewriting, and that the
12	typewritten transcript of said deposition is a
13	complete, true, and accurate transcription of said
14	shorthand notes;
15	I further certify that I am not a relative or
16	employee of any of the parties involved in said action,
17	nor a person financially interested in said action;
18	That the reading and signing of the transcript
19	was not requested.
20	IN WITNESS WHEREOF, I have hereunto set my hand
21	in my office in the County of Clark, State of Nevada,
22	this 24th day of June 2017.
23	mu 2m
24	DONNA E. MIZE, CCR NO. 675
25	DOININA E. MILLE, CCK NO. 0/3

## 03369

## EXHIBIT 15

# EXHIBIT 15

```
003970
```

```
1
                            DISTRICT COURT
 2.
                         CLARK COUNTY, NEVADA
 3
     ROBERT ANSARA, as Special
     Administrator of the Estate of
 5
     SHERRY LYNN CUNNISON,
     deceased; MICHAEL SMITH
     individually, and heir to the
 6
     Estate of SHERRY LYNN
     CUNNISON, deceased; and
     DEBORAH TAMANTINI
     individually, and heir to the
     Estate of SHERRY LYNN
 9
     CUNNISON, deceased,
10
     Plaintiffs,
11
                                         )CASE NO.: A-16-731244-C
                       vs.
12
                                         )DEPT. NO.: I
     FIRST STREET FOR BOOMERS &
13
     BEYOND, INC.; AITHR DEALER,
     INC,; HALE BENTON,
14
     Individually; HOMECLICK, LLC.;
     JACUZZI LUXURY BATH, doing
15
     business as JACUZZI INC;
     BESTWAY BUILDING & REMODELING,
16
     INC.; WILLIAM BUDD,
     Individually and as BUDDS
     PLUMBING; DOES 1 through 20;
17
     ROE CORPORATIONS 1 through 20;
18
     DOE EMPLOYEES 1 through 20;
     DOE MANUFACTURERS 1 through
     20; DOE 20 INSTALLERS I
19
     through 20; DOE CONTRACTORS 1
20
     through 20; and DOE 21
     SUBCONTRACTORS 1 through 20,
21
     inclusive,
22
     Defendants.
23
24
25
```

1		Page 2	?
2			
3			
4			
5			
6			
7			
8			
9	DEPOSITION OF		
10	OFFICER MATTHEW SCANLON		
11	LAS VEGAS, NEVADA		
12	MONDAY, OCTOBER 16, 2017		
13			
14			
15			
16			
17			
18			
19			
20			
21			
22			
23			
24	REPORTED BY: JOHANNA VORCE, CCR NO. 913		
25	JOB NO.: 422754		
1			ı

1	Page 3 DEPOSITION OF OFFICER MATTHEW SCANLON, taken at
2	801 South Fourth Street, Las Vegas, Nevada 89101, on Monday,
3	October 16, 2017, at 10:11 a.m., before Johanna Vorce,
4	Certified Court Reporter, in and for the State of Nevada.
5	
6	APPEARANCES:
7	For the Plaintiff:
8	RICHARD HARRIS LAW FIRM
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18	
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20	JACUZZI INC:
21	SNELL & WILMER
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25	aray coneswraw.com
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19		corangripoomicribon.com
20	For the	Defendant, FIRST STREET FOR BOOMERS & BEYOND,
21	<pre>INC.:</pre>	
22		THORNDAL, ARMSTRONG, DELK, BALKENBUSH & EISINGER
23		MEGHAN M. GOODWIN, ESQ. 1100 E. Bridger Ave., P.O. Box 2070
24		Las Vegas, Nevada 89125 702-366-0622
25		mmg@thorndal.com
1		

		Page 5
1	I N D E X	rage 5
2		
3	WITNESS: OFFICER MATTHEW SCANLON	
4		
5	EXAMINATION	PAGE
6	By Mr. Cloward	7
7	By Ms. LaBounty	32
8	By Ms. Layton	38
9	By Mr. Bortz	42
10	By Mr. Tran	47
11	By Mr. Cook	49
12	FURTHER EXAMINATION	
13	By Mr. Bortz	53
14	By Ms. Layton	53
15		
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		Page 6
1		Officer Matthew Scanlon
2	Ansara, et	al. vs. First Street For Boomers & Beyond, Inc.,
3		et al.
4		Monday, October 16, 2017
5		Johanna Vorce, CCR No. 913
6		
7		EXHIBITS
8		
9	NUMBER	MARKED
10		
11	Exhibit 1	Photos 14
12	Exhibit 2	Photos 16
13	Exhibit 3	Photos 26
14	Exhibit 4	Photos 27
15	Exhibit 5	Photos 27
16		
17		
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22		
23		
24		
25		

1	Page 7 LAS VEGAS, NEVADA; MONDAY, OCTOBER 16, 2017
2	10:11 A.M.
3	-000-
4	(The Court Reporter was relieved of her duties
5	under NRCP 30(b)(4).)
6	Whereupon,
7	OFFICER MATTHEW SCANLON,
8	having been first duly sworn to testify to the truth, was
9	examined and testified as follows:
10	
11	EXAMINATION
12	BY MR. CLOWARD:
13	Q. Officer, would you mind please stating your name
14	for the record?
15	A. Sure thing. My name is Officer M. Scanlon, P No.
16	13517.
17	Q. Officer Scanlon, prior to today, a few minutes
18	before the deposition where we chatted in the presence of
19	all the other lawyers, had you ever spoken to myself or
20	anyone from my law firm about this case?
21	A. No.
22	Q. Other than I guess not including me, have you
23	talked with any of the other lawyers in the case regarding
24	your involvement?
ا م	
25	A. No.

Page 18

1	for help. Can you can you, I guess, walk walk us
2	through what you recall after you well, strike that
3	question.
4	Who was the other officer that you were with?
5	A. Brad Vanpamel.
6	Q. Brad Vanpamel?
7	A. Yeah. So it's B-r-a-d V-a-n-p-a-m-e-l, I believe.
8	Q. Do you know what his P number is?
9	A. I don't.
10	Q. Is he still employed with Metro?
11	A. Yes, he is.
12	Q. Now, were you a motorcycle officer back then?
13	A. I was not.
14	Q. Do you know, is he still doing the same type of
15	work?
16	A. I believe he's in the investigative unit in gangs.
17	Q. Let me just make one note real fast.
18	Okay. Thank you.
19	Now, can you tell me, I guess, the first thing
20	that you recall observing once you got back to where
21	Ms. Cunnison was?
22	A. It was a shower tub that had a door, but I don't
23	know if the door opened in or out. But somehow she tripped
24	or fell or got wedged so like she was curled up in the
25	little alcove inside of it to where she pinned herself.

- Page 19

  1 O. Now, regarding the, I quess, the tripped or
- 2 fallen, was that something that you surmised based on your
- 3 observation? I guess, is that speculation on your part or
- 4 did she tell you, hey, I tripped or I --
- 5 A. No. That was just me, from what, you know,
- 6 what -- it looked -- like whether she -- it's -- I mean,
- 7 it's -- there's no way to prove if -- you know, what exactly
- 8 occurred, but she was fallen and pinned.
- Q. Okay.
- 10 A. So it's unknown how and whether she tripped or
- 11 fell or -- you know, but she was pinned in there.
- 12 Q. Okay. Was there anything that she said -- and I'm
- 13 just -- I'm going to actually get a picture of the tub to
- 14 have you kind of help us understand the positioning and so
- 15 forth.
- 16 But was there anything that she said that gave you
- 17 information as to her being in that position? Did she say
- 18 like I slipped or I fell or I -- or was she --
- 19 A. I can't recall. I mean, I remember the water
- 20 still pouring on her, so the -- so there was still watering
- 21 coming out, and she said she's been trapped there for
- 22 several days.
- 23 Q. Now, the water that was coming out on her --
- A. It was coming out of like a showerhead.
- Q. Was it -- was it overflowing onto the -- I guess,

```
Page 21
 1
               MR. BORTZ:
                           Sure. Just whatever standard
 2
     objections would apply to drawing as to scale, foundation --
 3
               MR. CLOWARD: Absolutely.
 4
               MR. BORTZ: -- those things.
 5
               MR. CLOWARD: Absolutely.
               MS. LABOUNTY: And that would be a tub without a
 6
 7
     wall?
 8
               MR. CLOWARD:
                            Yeah, for sure. I guess -- and you
 9
     guys can see where I'm going.
10
               MR. COOK: I understand where you're going.
     just for the record, I'm going to object to the
11
12
     representation of the tub to the -- to the deponent --
13
               MR. CLOWARD:
                             No problem.
14
               MR. COOK: -- and to -- and to the characteristics
15
     of the drawing.
               Go ahead.
16
17
               MR. CLOWARD: No problem.
               (By Mr. Cloward) So, I guess, all I'm trying to
18
          Q
19
     find out is if you remembered seeing a level of water.
20
     Like, if Ms. Cunnison was here in this mark -- in the spot
21
     marked X, and the seat was here -- because you said you --
22
     she fell into the little spot, I guess.
23
               The little -- I don't even -- I mean, I haven't
     seen -- I didn't get up close. As soon as I saw what I saw,
24
25
     I ran -- you know, not ran, but, you know, I -- you know, I
```

Page 22 1 had Officer Van- -- you know, Vanpamel stay with her and 2 comfort her while I had to go out there and do other stuff 3 since I was the -- you know, that was a call assigned to me, 4 so it was technically like my call. So I had to go out 5 there and brief our sergeant and get FD rolling out there, and stuff like that. 6 7 0. So fair to say you don't recall one way or another whether there was a level of water or where the water was? 8 9 I can't recall that. 10 But you do recall that the -- the water was on? Q. 11 The water was on. Α. 12 Q. Do you know was it like just a drip? Was it full 13 blast? Was it --14 Α. It was like you regular turn on the shower. You just turn on the shower and it's flowing? 15 Q. Turn on the shower. 16 Α. 17 But you do not remember the water flowing over? Q. I can't recall that. 18 Α. 19 Q. So, I guess, there's a distinction that I want to try and find out whether I understand. 20 21 The distinction is whether you recall that --22 thanks -- or whether you -- or whether you don't remember, 23 you have no -- no memory whatsoever or that -- or that you

actually do remember not having it flow over.

Do you see what I mean?

24

25

### OFFICER MATTHEW SCANLON - 10/16/2017

- Page 29

  1 Q. Do you have any memory, I guess, of -- of her not
- 2 making sense or her babbling or her talking -- making no
- 3 sense, or was it -- was it that you just don't remember what
- 4 she said?
- 5 A. I don't remember what she said.
- 6 Q. Based on your -- your experience as a -- as an
- 7 officer, do you often encounter individuals that when
- 8 they're speaking they don't make any sense at all?
- 9 A. Yes.
- 10 Q. Is that -- is that something that you would have
- 11 remembered if she was just babbling not making sense?
- 12 A. To an extent. I mean, it kind of depends on what
- 13 type of call it is. You know, it is due to health? Is it
- 14 due to being under the influence? Is it due to something,
- 15 you know, like else going on? You know, what -- and on
- 16 something like this, I'm really not going to try to keep
- 17 track of -- of what she's saying because there's not really
- 18 anything criminal --
- 19 O. Sure.
- 20 A. -- going on. It's more of like we're there to
- 21 assist her because she, you know, she was hurt or something
- 22 like that. So nothing criminal is really going to come, so
- 23 I'm not going to be trying to jot down what she's, you know,
- 24 saying.
- Q. Fair to say, I guess, the only thing that you

### OFFICER MATTHEW SCANLON - 10/16/2017

- Page 30

  1 remember her communicating is that she was stuck for a
- 2 number of days?
- 3 A. Yes.
- 4 Q. So she was at least able to communicate to you
- 5 that she had -- that she was stuck and had been for at least
- 6 a few days?
- 7 A. Yes.
- 8 Q. Anything other than that that she communicated
- 9 that you recall?
- 10 A. No. It was when we broke the window. We -- you
- 11 know, and that's when I sounded off, you know, "Police. Is
- 12 anybody inside here?" And then I could hear a faint cry for
- 13 help. So I can -- you know, I can state that. And that's
- 14 when we, you know, came in there.
- 15 We went into the back room into her bathroom area,
- 16 and that's where we, you know, saw her. And we immediately
- 17 turned off the water. And we were trying to comfort her.
- 18 And, you know -- you know, we -- I know she said she was --
- 19 you know, she was like, "Thank you. Thank you. I've been,"
- 20 you know, "stuck here," for -- for a period amount of time.
- 21 Q. Okay.
- 22 A. But -- but it wasn't -- I mean, I can't exactly
- 23 say what she said. But I know she was thankful that we were
- 24 there. And then as soon as we turned off the water, I left
- 25 my partner in there to comfort her. I went out to brief our

### OFFICER MATTHEW SCANLON - 10/16/2017

1	Page 56 REPORTER'S CERTIFICATE
2	STATE OF NEVADA )
3	) SS COUNTY OF CLARK )
4	I, Johanna Vorce, Certified Court Reporter, do
5	hereby certify:
6	That I reported the taking of the deposition of
7	the witness, OFFICER MATTHEW SCANLON, commencing on Monday,
8	October 16, 2017, at 10:11 a.m.
9	That prior to being examined, the witness was by
10	me duly sworn to testify to the truth.
11	That I thereafter transcribed my shorthand notes,
12	and the typewritten transcript of said deposition is a
13	complete, true, and accurate transcription of said shorthand
14	notes.
15	That a request has not been made to review the
16	transcript.
17	I further certify that I am not a relative or
18	employee of an attorney or counsel of any party involved in
19	said action, nor a relative or employee of the parties
20	involved, nor a person financially interested in said
21	action.
22	Dated this 30th day of October, 2017.
23	
24	Johanna Vorce, CCR No. 913
25	Odlaima Voice, Celv No. 913

## 003984

## EXHIBIT 16

# EXHIBIT 16

```
1
                         DISTRICT COURT
 2.
                     CLARK COUNTY, NEVADA
 3
    ROBERT ANSARA, as Special ) Case No. A-16-731244-C
     Administrator of the
 4
     Estate of SHERRY LYNN
 5
     CUNNISON, Deceased; et
     al.,
 6
                Plaintiffs,
 7
    vs.
 8
     FIRST STREET FOR BOOMERS
     & BEYOND, INC.; et al.,
10
                Defendants.
11
     (Complete caption on page 2)
12
13
14
15
16
              DEPOSITION OF BRADLEY S. VAN PAMEL
17
              Taken on Monday, November 20, 2017
18
                By a Certified Court Reporter
19
                          At 2:06 p.m.
20
            At 6980 South Cimarron Road, Suite 210
21
                      Las Vegas, Nevada
22
23
24
    Reported by: William C. LaBorde, CCR 673, RPR, CRR
25
     Job No. 24843
```

```
1
                        DISTRICT COURT
 2.
                     CLARK COUNTY, NEVADA
 3
     ROBERT ANSARA, as Special
                                 ) Case No. A-16-731244-C
     Administrator of the
 4
     Estate of SHERRY LYNN
 5
     CUNNISON, Deceased;
    MICHAEL SMITH
     individually, and heir
     to the Estate of SHERRY
 7
     LYNN CUNNISON, Deceased;
     and DEBORAH TAMANTINI
     individually, and heir
 8
     to the Estate of SHERRY
     LYNN CUNNISON, Deceased,
10
                Plaintiffs,
11
    VS.
12
     FIRST STREET FOR BOOMERS
     & BEYOND, INC.; AITHR
    DEALER, INC.; HALE
13
     BENTON, Individually,
    HOMECLICK, LLC; JACUZZI
14
     LUXURY BATH, doing
15
    business as JACUZZI INC;
     BESTWAY BUILDING &
16
     REMODELING, INC.; WILLIAM
     BUDD, Individually and as
17
    BUDDS PLUMBING; DOES 1
     through 20; ROE
18
     CORPORATIONS 1 through
     20; DOE EMPLOYEES 1
     through 20; DOE
19
    MANUFACTURERS 1 through
20
     20; DOE 20 INSTALLERS 1
     through 20; DOE
21
     CONTRACTORS 1 through 20;
     and DOE 21 SUBCONTRACTORS
22
     1 through 20, inclusive,
23
                Defendants.
24
25
```

```
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 7
     AITHR Dealer, Inc.:
 8
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            Thorndal, Armstrong, Delk,
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 9
            1100 East Bridger Avenue
            Las Vegas, Nevada 89101
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     For HomeClick, LLC:
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            Olson, Cannon, Gormley, Angulo & Stoberski
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     For Bestway Building & Remodeling, Inc.:
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24
25
```

```
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17
18
19
20
21
22
23
24
25
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BRADLEY S. VAN PAMEL  Examination by:  Mr. Cloward  Ms. Goodwin  Ms. Layton  Ms. LaBounty	AGE  6 22 32
3 BRADLEY S. VAN PAMEL 4 Examination by: 5 Mr. Cloward 6 Ms. Goodwin 7 Ms. Layton 8 Ms. LaBounty	6 22
4 Examination by: 5 Mr. Cloward 6 Ms. Goodwin 7 Ms. Layton 8 Ms. LaBounty	22
5 Mr. Cloward 6 Ms. Goodwin 7 Ms. Layton 8 Ms. LaBounty	22
6 Ms. Goodwin 7 Ms. Layton 8 Ms. LaBounty	22
7 Ms. Layton 8 Ms. LaBounty	
8 Ms. LaBounty	32
1	I
May Clarered	35
9 Mr. Cloward	36
10	
11	
12	<u></u>
EXHIBITS	003989
14 NUMBER DESCRIPTION MA	RKED
15 (No exhibits were marked.)	
16	
17	
18	
19	
20	
21	
22	
23	
24	
25	

Drauic	y S. van Famer Robert Ansara, et al. v. First Street for Boomers & Beyond, file., et al.
1	PROCEEDINGS
2	(Counsel stipulated to waive
3	the reporter requirements
4	under Rule 30(b)(4).)
5	(Witness sworn.)
6	BRADLEY S. VAN PAMEL,
7	having been first duly sworn, was
8	examined and testified as follows:
9	EXAMINATION
10	BY MR. CLOWARD:
11	Q. Officer, how you doing today?
12	A. Good.
13	Q. Good. So my name is Ben Cloward. I
14	represent the family in this matter.
15	You're probably wondering why you're
16	here. My understanding is you responded to an event
17	several years ago. We want to just discuss that
18	with you. Is that fair?
19	A. Yeah.
20	Q. Okay. Have you ever had your deposition
21	taken before?
22	A. Yes, I have.
23	Q. On how many occasions?
24	A. Two.
25	Q. Okay. Since it's just limited to those
1	

- what you recall about the event?

  A. As soon as we go inside, the house was
- completely dark. I was kind of eerie. Me and my
  partner both began to yell, "Hey, Metro Police. Is
  anybody in here?" pretty loud. It was a relatively
- 6 small house.
- As we walk into the back bedroom, we can
- 8 hear a woman yelling basically from a bathroom area,
- 9 at which point we go in there and we find
- 10 Ms. Cunnison in the bathroom.
- 11 Q. Do you remember what she was yelling as
- 12 | you --
- 13 A. She was --
- 14 Q. -- gained access to the home?
- A. I believe it was like, "Help," something
- 16 along that lines, "I'm back here."
- Q. So she was vocalizing words or commands?
- 18 A. Yes.
- Q. Okay. Now, as you gain access to the
- 20 bathroom, can you walk us through that.
- 21 A. Basically as soon as we walked in the
- 22 bathroom, we could see her sitting in the tub.
- 23 We -- I basically asked her, "Oh, what happened?
- 24 Are you okay?" I wanted to make sure -- obviously
- 25 | we didn't know a hundred percent --

```
1
          Ο.
                Yeah.
 2.
                -- how long she had been there or what
          Α.
 3
     circumstances were.
 4
                So she -- her basic story was, "I was --
 5
     I took a bath." The tub that she was in, she was
     sitting in like a seat. She said that she went to
 7
     go turn the water off and to drain the tub out and
 8
     she slipped off the seat and wedged herself between
     the seat and like the side of the tub.
10
          O.
                Okay. And she was able to vocalize all
     of that?
11
12
          Α.
                Yes.
                       Now, this is kind of a -- kind of
13
          Q.
                Okay.
14
     a strange question to ask, but it's an important
15
     issue in the case: My understanding is from other
16
     testimony that there was some human feces in the
17
     tub?
18
                The smell was like nothing that you could
          Α.
19
     imagine.
20
                It was pretty bad?
          O.
21
          Α.
                Yes.
22
          Ο.
                Okay.
23
                It smelled like death. If you've been
          Α.
```

that.

24

25

around people that have passed away, it smelled like

- 1 A. No, I don't believe so.
- Q. Okay. What else can you remember? What
- 3 other facts can you remember about, I guess, the
- 4 | situation as you arrived?
- 5 A. She said that she had -- she was able to
- 6 turn on the water; so she said at times she was like
- 7 using the water to drink.
- 8 Q. Okay.
- 9 A. That's about it. At the -- she was
- 10 | heavier; so we wanted to try to move her, but
- 11 because of the way she was stuck in there, there was
- 12 | not really a whole lot we could do.
- 13 Q. Okay.
- 14 A. So we called for the Fire Department
- 15 obviously, and they came probably a short time
- 16 later. I don't know how long it was. Maybe 15
- 17 | minutes or so.
- 18 Q. Okay. Did you stay with her and comfort
- 19 her during that time?
- 20 A. Yes.
- 21 Q. Was she able to continue to vocalize,
- 22 | continue to discuss the issues with you?
- A. We didn't really talk a whole lot.
- Q. Okay. Other than her explaining, I
- 25 guess, how she got into that predicament, which I

5

7

8

- understand she was reaching forward and that kind of caused her bottom to slip off of the seat and get wedged -- is that accurate?
- 4 A. Yes.
  - Q. Okay. Other than her explaining that and then explaining that she was able to turn on the water and drink, was there anything else that she discussed?
- $\Theta$  A. Not that I can remember.
- Q. Did she mention anything about the drain or the drain protocol or -- or not the drain protocol, but the drain mechanism?
- 13 A. No.
- Q. Okay. Anything else that she attributed,
  I guess, as the cause of her getting in that
  position?
- 17 A. No.
- Q. Okay. Now, this is kind of an odd
  question, but if you could help us understand this,
  my understanding is, say, for instance, that if
  she's seated in one direction, you guys walk in from
  one direction, can you help us understand a little
  bit, I guess, of how she was seated, how she would
  have had to turn to see you guys? Was she able to

25

make eye contact when you walked into the room?

	Page 40
1	REPORTER'S CERTIFICATE
2	
3	STATE OF NEVADA ) ) ss
4	COUNTY OF CLARK )
5	I, William C. LaBorde, a duly certified court reporter licensed in and for the State of Nevada, do
6	hereby certify:
7 8	That I reported the taking of the deposition of the witness, BRADLEY S. VAN PAMEL, at the time and place aforesaid;
9	That prior to being examined, the witness was
10	by me duly sworn to testify to the truth, the whole truth, and nothing but the truth;
11	That I thereafter transcribed my shorthand
12	notes into typewriting and that the typewritten transcript of said deposition is a complete, true and accurate record of testimony provided by the
13	witness at said time to the best of my ability.
14	I further certify (1) that I am not a relative, employee or independent contractor of
15	counsel of any of the parties; nor a relative, employee or independent contractor of the parties
16	involved in said action; nor a person financially interested in the action; nor do I have any other
17	relationship with any of the parties or with counsel of any of the parties involved in the action that
18	may reasonably cause my impartiality to be questioned; and (2) that transcript review pursuant
19	to NRCP 30(e) was waived.
20	IN WITNESS WHEREOF, I have hereunto set my
21	hand in the County of Clark, State of Nevada, this 20th day of November 2017.
22	
23	William C. Kaborde
24	William C. LaBorde, CCR 673, RPR, CRR
25	

## 966800

## EXHIBIT 17

# EXHIBIT 17

r Arr Actuator Panel (push tis open all the way and did not know how to use tub or jets  Air Actuator Panel (push Air Actuator Panel P	Rusty H., added Jubricant to the plast part inside.  Air Actuator Panale (push follow un on delivery 11-7  Air Actuator Panale (push	t follow up 11-6-12 follow up on delivery 11-7 Air Actuator Panel (push	157308. F/U 7-2       Refinishers, SO# 162118 fixed sticky button   Air Actuator Panel (push	Air Actuator Panel (push Air Actuator Panel (push	arts he has been leaving messages for cust. but cust hasnot called back follow up 11-12  Air Actuator Panel (push Air Act	y Air Actuator Panel (push Air Actuator Panel (push	Air Actuator Panel (push Air Actuator Panel (push	repair date/time	ed buttons as a cusotimer consideration Air	to the ON position unit operes proberly	witch to on position also replace dhandle		All	: corrective action: 5-31 cust recived parts tub works. Problem with intall issue ref to AIH. closing work order AIT-consist romniered replaced air switch		. due to being bad Air Switch Air Switch Bath Bath	PANDETHE ACTION, Deading. Makeuse of constit dees but as a making days	LY LIVE ACTION: Femilig INCLSURE OF 18 pair outs, but per customer repairs unite	Blower Blower	Blower	Jawon	Blower		with FVII 9-11 Rower				tube. vacuum was being created/tub does not expand & contract Blower	Blower	Light coperates Light	x replaced.		Requesting UP1 Shipment/the installer will go out on Tues to replace/ vc scheduled week 5-15- appt sch for 6-27 f/u 7-9			Light Lasing work order will reopen upon request Light Lake nhatre of mission paint	prioces of missing paint.		Light		actions: 5-£2 replaced light bad air switch and transformer at all seems to work good only tested once. Will call if he has any problems			No MFG Defect Found No MFG Defect Found
In on: LW for the tub of v+ per custimer had on for service until sine has time to test unit follow up 6-3 in don't hear toon hear the or stated he can not adjust pressure or controls are hard to perate R/A: Customer has jets open all the way and did not know how to use tub or jets to push. Do not have customer setial number Left message for aget to make sure his has info ed access to replace light sent parts to Ray Parnell- dealer received parts and repair is done in the hard to push. Bath Tech will clean and shoten lineagent said cust R/S for thursday follow up 11-9	Rusty H., added lubricant to the plast Follow in 11-6-12 follow in on deliv			iled rebekah 10/2/12 need cusotmer tel numb its wrong to do. emailed andy and don for suggestions F/U 9-19	turn the brower and the mine. agent rec pairs ne has been leaving messages for cust, but cust hasnot called back follow up 11-12 ton.  Ton.	niow up - repair is done, reattached w/ z part epoxy	for agent	rective action: 5-15 LVM for N/E on repair date/time ias problems C/A			1 the air switch to on position also replace dhandle	inpleted	one 5-20 has a bad air switch	: corrective action: 5-31 cust recived parts tub works. Problem with intall issue ref to AIH. closing work order or AHT repair completed replaned air switch	אוגר. ובלימון כחוולינינים ובלימיכים מו אייניין	9 repair compleated replaced blower shorten lines	horten airlone Gerocca als connective software in baseline. Note that the connection was been and the connection are annual of the connection of the connect	booozinja Connectitye Actions, retaining, - indebule of repail doine, but per cusodine repailis doine I no defect found					pressure blew it off. he reinstalled and secured it and it worked	11-6-11	the distance of the con-	d shorten airlines	deLVM for cusotmer talked to agnet shorten hose and conntected to air s thorten airlines	vas being created/tub does not expand & contract		operates	26-12-Light box replaced.	seal	questing UPI Shipment/the installer will go out on Tues to replace/ cheduled week 5-15- appt sch for 6-27 f/u 7-9	e air switch and a leak at a let that was replaced work order is complete	nce re-hooked up the light nothing wrong with aroma therapy.	ice tub. closing work order will reopen upon request ke nhohoe of miscinn paint	and process of illustring parint.  18	d time		n. 5.25 ranlanad light had air cuilth and transformar	: action: 5-25 replaced light bad air switch and transformer t all seems to work good only tested once. Will call if he has any problems	ctive action: 5-22 called cust. btn is wking. unsure as of C/A ordinating repair. F/U 6-21		
issue: tub wont to stated unit blows buttons too hard Lights burnt out r issue: push butto		Motor won't turn ON when ON/OFF button is depressKeith (installer) will be replacing ON/ Issue Blower does not turn on any more C/A appt set w/ ohio spa. Appt sch 6-25 F/U 6-26	Issue:Push button which starts the jets is very hard to push in and seems to be stuck at times. Repair action: RSM will handle this repair, order # Issue: Homeowner reporting heater not working, found out it is the blower blowing cold air. Repair Action: sent new blower and air control to Rio	Pump button is very hard to engage; coordinated service with NIEMAN PLUMBING, emailed rebekan 10/2/12 need cusotmer tel numb its wrong issue control bottons hard to push, agent can push without torruble, whats to know what to do, emailed andy and don for suggestions F/U 9-19	Buttons for the motor and the blower do not turn on all the timebuttons work but will not turn issue: motor not working, worked at installation when tested F/10 9/26-replaced push button issue:	issue: loose air buttondid not know which one C/A CJ hanvey to do job. no parts needed. follow up - repair is done, reattached w/ 2 part epox Issue: motor will not turn on C/A R and D to do repair 161202 -Adjusted push button	CL# 098615A OrD# 159148special 84667amount 324.60 button comes of 162464 to PDQ for repair, called PDQ 10/26 got vm. following up on service LVM for agent	issue: stated on/off cntrl button popped out, repair action: coordinated repair with agent pis shipped: corrective action: 5-15 LVM for IV/E on Issue: buttons hard to push, need service, the buttons work it is just to hard for his wife to push, he also has problems C/A	assoc. bounds mad to push the buttons, actuator does not engage even when buttons are pushed firmly. C/A CCO to do repair.— no problem foud changed buttons as a cusotmer consideration.	issue: motor does not turn on; repair action: air switch was left in the OFF position; corrective action: manually changed switch on back of motor ISSUE: Wo or blower feature does not turn on-light comes RA: Complete Pod Service to repair s/o 161907	assoc. Why in blower reagner does not will not right contest with contest with the part of the second process of the second process. The second process that are not turned the air switch to on position, also replace dhandle,	Pump runs nonstop when it's plugged incoordinated service with RNR RESTORES, daim#112953A. Repair is completed in the service with RNR AESTORES, daim#112953A. Repair is completed in the service with AESTORES, daim#112953A. Repair is completed in the service with AESTORES. As accompleted the service.	issue air botton not working. Ca stiorred air mite, check air acutated switch 10,009 09227/a -re conhected the air mie issue: pushed button will not activate unit, repair action parts sent to CCO on 156200. corrective action: 5-21 repair done 5-20 has a bad air switch	issue: back jets do not work. back jets do have water comming out, repair action; coordinate service repair sent jet kit corrective action; 5-31 cust recived parts tub works. Problem with intall issue ref to AIH. dosing work order Tecus criff marks hy small acress nanel and dron inframe. Renair Action: coordinating finish renair with Another Work of AIT>. renair commined replaced air switch	issue: Pump and light issue C/A pending LVm for Joe Hicky follow up 7-30	issue: bad air swithch CL# 098253A order# 159597 follow up replaced both air switches due to being bad ISSUE: buttons are hard to push- air blower won't turn off -RA: Ace Enterpises will service s/o 161038 CL# 0069453 F/U9-:	ISSUE: light button works only sometimes- buttons wont turn on anything on- RA: Bath Tech will service CL # 112652A s/o 160989 -shorten airlone	othing will turn on. C/A Dana	Issue: Blower stopped working. C/A .coordinated service with NEW CREATIONS, claim#0069503 Changed the blower issue: Blower not working. C/A pending work order with agent (LVM) F/U 8-replaced air switch in blowr	issue: not heating and blower not comming on; repair action: coordinating repair with A&F corrective action see incident 1.202.3-0003.19 Rhower unit working coordinated sendre with AMGFI ADPINTE chaim#080172A order#158916	Journal year, wo knigcod unlated set meet my travel, dalling 05007.27, or del #150510. Issue: Blower button not working corredly -	called in to check customers information on past repairs Blower/bubbles does not turn ONcoordinated service with SOS SERVICEMEN, claim#092390A.	issue: blower turning on but no air coming out of holes: repair action: coordinated repair with PDQ; corrective action;air hose was clamped to blower. pressure blew it off. he reinstalled and secured it and it worked Rinwer Nor Working CI # 110142A Ord# 154972	8-29 air hose shortened hts will he realaced lights not working working after install corrective action: coordinating repair	Issue: Service Request air not working C/A sending parts 161265 agent shorted air hose line, air works but customer still finds it difficult to push the buttons.	Issue: register/stated lights will not come on motor comes on/off by Itself or not at all-sending parts to batococks sent email to have him call consumer tub repairer issue jets dont work, shipping parts to bath tech, can service tues 8/31 order number 160391 cilam 112648A -shorten air line		issue: light is flickering on and off; repair action: coordinating with Bath Tech kit NM17000 15632?: corrective action: per ray air poke holes in air tube. vacuum vicsue: light dresent work and air hower does not come corrective action: bath both to repair order number 160431 FILE 9.11	issue: tub won't turn off C/A. waiting on info from from frodd - 6-22 no issue was found at time of service. air ctl line was shorten as a precaution	chrom lites has STOP WORKING - CLAIM 0988394 ORDER 161940 to DARBY ELECTRIC LVM for agent follow up 11-7-12 is not working; repair action: sent light kit claim 006895 agent billings pool and spa service; corrective action: replaced transformer tested, unit operates		issue: Ught not working & leaking @ door seal. C/Acoordinated service with THE SPA GUYdaim#0069425 s/o 160746 F/U replaced light and dor	Requested a light fixure to be shipped directly to the homeowner/when she pushes the light only the blue works the light also comes on by itself/Req issue: light won't turn ON; repair action: coordinated service with SPA TECH; corective action: to access to light. light faulty, need to pull tub servic so		Issue: Light won't come on, 2 jets don't work, aromatherapy doesn't work Resolution: Replace light box, jets, aromatherapy greggorys appliance re-hooked up the light nothing wrong with aroma therapy.	issue: Light and motor not turning ON. C/A. coordinated service with BETZ, daim#112201Aleft message for agent to verify status** dealer to servi	issue: Light won't come on Resolution: Send agent to check air line - will service 9/12 or 9/13 flup on Waiting to hearback from tim. Follow uo 9-28	Major Issue: Light worlt come on Repair Action: Scheduling repair corrective action: 5-11:LVM for agent to confirm parts as well as appoint date and time IED Actions the parts in the world in a coordinated confirment of IED PROPERTY Confirm # 103888A	LED dirioting uteraby light is not workingcoddinates service with 30-PERIOR SPA, califf# 1030604. issue: lights not working at all: corrective action: coordinte sevice with AAA to check for glue, send order 157423 claim 0069111 -F/u 6-22	Issue:Light won't come on Resolution: Check hose, replace light (A Surface specialist repaired contol box ice in light dozen't come on heared & has nower to the light hurt it dozen't word: reasis arriver to will content to and transformer ice in light dozen't come on heared & has nower to the light hurt it dozen't word: reasis arriver to will content to the light hurt it dozen't word: reasis arriver to will content to the light hurt it dozen't word: reasis arriver to will content to the light hurt it dozen't word: reasis arriver to will content to the light had air culture and transformer.	ISSUE: IGNT GOENT COME ON TESTED & NAS POWER TO THE IGNT DUT IT GOEST WORK: FEPAIN ACTOR: NOW W/SCOTTS FIDENGESS WILL SEND WITH, CONFECTIVE ACTOR: 3-22 FEPAINCED INTO DATA SHARED AND THE IGNT FEPAIN DATA FOR THE INTERIOR OF THE INTERIOR O	Major issue: Light will not come on - no access to back - may need module changed out. Repair action - Contacting Spa Doctor to do repair; corrective action: 5-22 called cust. btn is wking, unsure as of C/A Issue: lights not working, unit not tested prior to install, but was teted after install all worked t time, now lights do not go on, corrective action; coordinating repair. F/U 6-21	issue: light not working. C/A set up service with bath tech -order 157844 repair complete Waiting on repairing holse access F/U 7-27	pooling water in little puddlesL/M with H/O to call back before setting service Issue-hand held shower gets caught and jammed-RA: referred to installer
07/34/2012 10/04/2012 No Value 10/04/2012 No Value	06/08/2012 11/07/2012	11/07/2012 06/26/2012	07/02/2012 10/23/2012	10/15/2012 09/19/2012	No Value 09/26/2012	07/19/2012 09/26/2012	08/01/2012	06/21/2012 07/24/2012	08/09/2012	03/06/2012	07/27/2012	11/08/2012	09/25/2012 05/21/2012	05/31/2012	07/30/2012	08/10/2012 09/19/2012	09/18/2012	10/02/2012	10/05/2012 08/23/2012	02/29/2012	09/14/2012	10/03/2012	04/05/2012	08/29/2012	No Value	0//06/2012	09/17/2012 08/13/2012	05/15/2012	06/25/2012	11/07/2012 04/13/2012	06/26/2012	09/18/2012	08/23/2012 07/06/2012	03/30/2012	10/29/2012	10/22/2012	09/28/2012	05/14/2012	11/02/2012 06/21/2012	09/10/2012	05/25/2012	05/21/2012	07/27/2012	10/09/2012 08/27/2012
0/719/2012 09/18/2012 11/01/2012 09/18/2012 10/30/2012	19/30/2012 06/07/2012 11/01/2012	11/01/2012 06/21/2012	06/06/2012 10/12/2012	09/10/2012	11/02/2012 09/11/2012	07/06/2012 09/17/2012	08/01/2012	04/11/2012 07/06/2012	07/17/2012	03/06/2012	10/06/2012	11/01/2012	05/09/2012	05/07/2012	07/18/2012	08/03/2012 09/13/2012	09/10/2012	09/10/2012	09/25/2012 08/03/2012	02/23/2012	09/13/2012	10/03/2012	04/05/2012	08/07/2012	09/18/2012	08/23/2012	06/26/2012 08/03/2012	05/11/2012	06/12/2012	10/09/2012 04/13/2012	06/20/2012	09/04/2012	08/23/2012 03/29/2012	03/30/2012	09/27/2012	09/28/2012	09/04/2012	05/09/2012	10/29/2012 06/08/2012	08/29/2012	05/03/2012 05/03/2012	05/09/2012	06/21/2012	10/03/2012 08/27/2012
05/21/2012 05/08/2012 08/09/2012 08/01/2012 09/21/2012	04/23/2012 10/09/2012	10/09/2012 05/03/2012	03/14/2012 09/17/2012	08/02/2012 08/06/2012	04/14/2012 05/16/2012	02/24/2012 06/05/2012	04/24/2012 06/27/2012	02/17/2012 05/14/2012	06/20/2012	12/15/2011 04/10/2012	06/25/2012	09/10/2012	05/21/2012 04/04/2012	03/14/2012	03/08/2012	05/22/2012 04/11/2012	07/03/2012	03/08/2012	04/19/2012 05/08/2012	01/14/2012	05/29/2012	04/17/2012 10/13/2012	01/27/2012	05/08/2012	05/31/2012	04/25/2012	05/29/2012 No Value	02/17/2012	04/19/2012	05/16/2012 12/14/2011	03/12/2012	03/29/2012	07/25/2012 02/01/2012	02/01/2012	09/12/2012	09/11/2012	08/07/2012	03/06/2012	10/20/2012 02/02/2012	04/11/2012	03/30/2012 04/05/2012	03/06/2012 02/18/2012	05/03/2012	08/07/2012 04/13/2012
	NQ81			NQ81 NQ81				NQ81 NQ81		NQ81		NQ81				NQ80 NO81			NQ80 NQ81	NQ80		NQ81 NO81						NS80		NQ80 NQ80			NS81 NQ80						NQ81 (			NS81 (	_	
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					<b>D</b>		Solved BDC Solved BDD				Solved BDD				Solved BDC				Solved BDC Solved BDC			Solved BDC Solved BDD			_			Solved BDC		Solved BDC Solved BDB		Solved BDC				Solved BDD Solved BDD				Solved BDC		Solved BDC		Solved BDD
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# EXHIBIT 18

03998

## EXHIBIT 18

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003999
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1
 2.
                          DISTRICT COURT
 3
                       CLARK COUNTY, NEVADA
 4
 5
     ROBERT ANSARA, as Special
     Administrator of the Estate of
 6
     SHERRY LYNN CUNNISON, Deceased;
     et al.,
                    Plaintiffs,
         VS.
 9
     FIRST STREET FOR BOOMERS &
                                       ) CASE NO. A-16-731244-C
10
     BEYOND, INC.; AITHR DEALER,
     INC.; HALE BENTON, Individually; )
11
     HOMECLICK, LLC; JACUZZI INC.,
     doing business as JACUZZI LUXURY
12
     BATH; et al.
13
                    Defendants.
14
     AND ALL RELATED MATTERS
15
16
17
                             VOLUME I
18
          VIDEOTAPED DEPOSITION OF KURT BACHMEYER, a witness
19
          herein, noticed by Richard Harris Law Firm, taken
20
          at 600 Anton Boulevard, Suite 1400, Costa Mesa,
          California, at 8:33 a.m., Monday, July 29, 2019,
21
22
          before Nancy L. Dennis, CSR 13001.
23
24
         Job No. 562915A
25
```

### KURT BACHMEYER - 07/29/2019

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Page 2
 1
    APPEARANCES OF COUNSEL:
 2.
 3
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 9
     & BEYOND, INC.; AITHR Dealer, Inc.; HALE BENTON:
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     (702) 938-3838 (702) 938-3864 Fax
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     Email: Unavailable
19
20
21
    Also Present:
22
    RON TEMPLER - JACUZZI LUXURY BATH
    KRISTY PITTMAN - VIDEOGRAPHER, Litigation Services
23
24
25
```