#### Case Nos. 85525 & 85656

### In the Supreme Court of Nevada

UNITED HEALTHCARE INSURANCE COMPANY; UNITED HEALTH CARE SERVICES, INC.; UMR, INC.; SIERRA HEALTH AND LIFE INSURANCE COMPANY, INC.; and HEALTH PLAN OF NEVADA, INC.,

Appellants,

vs.

FREMONT EMERGENCY SERVICES (MANDAVIA), LTD.; TEAM PHYSICIANS OF NEVADA-MANDAVIA, P.C.; and CRUM STEFANKO AND JONES, LTD.,

Respondents.

UNITED HEALTHCARE INSURANCE COMPANY; UNITED HEALTH CARE SERVICES, INC.; UMR, INC.; SIERRA HEALTH AND LIFE INSURANCE COMPANY, INC.; and HEALTH PLAN OF NEVADA, INC.,

Petitioners,

vs.

THE EIGHTH JUDICIAL DISTRICT COURT of the State of Nevada, in and for the County of Clark; and the Honorable NANCY L. ALLF, District Judge,

Respondents,

vs.

FREMONT EMERGENCY SERVICES (MANDAVIA), LTD.; TEAM PHYSICIANS OF NEVADA-MANDAVIA, P.C.; and CRUM STEFANKO AND JONES, LTD.,

Real Parties in Interest.

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Case No. 85525

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## **CERTIFICATE OF SERVICE**

I certify that on April 18, 2023, I submitted the foregoing appendix for filing via the Court's eFlex electronic filing system.

Electronic notification will be sent to the following:

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I further certify that I served a copy of this document by mailing a true and correct copy thereof, postage prepaid, at Las Vegas, Nevada, addressed as follows:

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	Q	Do you think a good expert before they talk to the jury about
what	they	say are examples would bother to check how many times the
СРТ	code t	hey highlight for the jury actually appears in the 11,563
clain	าร?	

A It totally depends on what you're using it for. For the purpose I'm using it here, it makes no difference. What I'm looking at here, the primary point, as you may recall from my testimony, was looking at the initial CPT code, the 99285 -- or excuse me -- 291 on the left side, and this is a 99283. Those codes appear lots of times, and I had slides describing how frequently they appear. I talked about the fact that sometimes there's an additional code. This is an example of an additional code. There's lots of additional codes. This one may show up once or more times. There's other codes that will show up once or more times. There's all kinds of different other codes that show up. But the primary codes at the top are the ones that are -- that I've illustrated in terms of the breakdown of the codes. There's been lots of discussion of the 99281, 283. So for illustration purposes, this is absolutely fine.

Q And you know to a moral certainty that when these jurors go back there and check my claim file, they're going to find exactly one of the 11,563 claims that involves the code and the money you chose to show the jury, right?

MR. BLALACK: Object to the form. Asking for Mr. Deal to explain his morality.

THE COURT: Rephrase.

BY MR. LEYENDECKER:

1	Q	The jury's going to find only one of these, right, sir?	
2	А	I don't know. It wouldn't surprise me one way or the other.	
3	don't knov	w how many there are.	
4	Q	Do you often, when you take the stand and testify to the jury	
5	where you	re telling them you're not going to pick a side, do you often	
6	not do en	ough homework to figure out whether the example you're	
7	giving mig	ght be viewed as a little bit of cherry picking?	
8	А	I'm certainly not trying to cherry pick. I think I've been very	
9	clear abou	it what these are. These are illustrative examples of types of	
10	claims. TI	nere's going to be lots of other kinds of claims out there.	
11	Q	Okay. Thank you, sir.	
12		MR. LEYENDECKER: I'm not sure what slide number this is.	
13	Jason, car	you figure that out for me?	
14	BY MR. LE	EYENDECKER:	
15	Q	I want to look at another slide you showed the jury. I'll tell	
16	you what	I'll tell you what testimony I'll put it up on that. You may	
17	have		
18		MR. LEYENDECKER: Do you have it? It's the one where he	
19	was describing the TeamHealth services. Let me just put it up on the		
20	oh, no. That's okay.		
21		Brendan, may I have the ELMO, please?	
22		MR. BLALACK: Which one is this Kevin? Do you know the	
23	number?		
24		MR. LEYENDECKER: Do you know the number on that, sir?	
25	l'm handir	ng	

1		MR. BLALACK: It was printed on the original. I don't know	
2	what it is.		
3	BY MR. LE	YENDECKER:	
4	Q	Okay. Let's go back to the ELMO, sir. Do you remember this	
5	slide?		
6	А	Yes, I do.	
7	Q	It's a little hard to read but I think it says something about	
8	TeamHeal	th's oh okay, here we go.	
9		MR. LEYENDECKER: : Let's can I switch back? This one's	
10	hard to rea	ad. There we go.	
11	BY MR. LE	YENDECKER: :	
12	Q	Remember this slide, sir?	
13	А	Yes, I do.	
14	Q	Do me a favor? Tell the jury who came up with the title.	
15	А	I did.	
16	Q	Excuse me?	
17	А	Who came up with the title?	
18	Q	Yes, sir.	
19	А	I came up with the title of the slide that "Services identified	
20	by Dr. Frantz are not reasons why TeamHealth should be reimbursed		
21	more than	other providers." Is that what you're asking?	
22	Q	Yes, sir.	
23	А	Yeah, those are my words.	
24	Q	The services identified by Dr. Frantz. Did you make an effort	
25	to actually	fully and completely identify the services that Dr. Frantz told	

the jury about, or did you cherry pick?

A What I originally had done is I had the list from his deposition. He talked about a subset of those, so I tried to go through the testimony and identify which subset of those services were things that he talked about in his testimony.

Q And so the homework you did from his deposition, after listening to him in this case, that led you to believe he talked about recruiting, position training, billing collections, contracting payroll services. Is that your best estimate of it?

A So relative to the -- you may recall I had a rebuttal report where I talked about various services and so this was from my rebuttal report. These are the subset of services that he discussed that were relevant to my rebuttal analysis. It wasn't all of them that he talked about in his deposition, but a subset of them. He talked about other things as well.

- Q Didn't he talk about all the services TeamHealth provides? For that matter --
  - A I don't think he talked -- I'm sorry. Was that a question?
- Q A little role reversal there. Mr. Beal, didn't he -- didn't Dr. Frantz talk about all the services TeamHealth provides that are aimed at improving the patient experience and the quality of care delivered in the emergency room?

A He certainly talked about the best practices for instance.

Yeah, so I mean, you can characterize that however you want. But he did -- he talked about things other than this. These were the things that

were relevant for my discussion. But he talked about other things, certainly.

Q Were you cherry picking when you decided not to put up on the screen any discussion about all the services TeamHealth provides that are designed to improve the quality of care and the patient experience. Were you cherry picking?

A I was not cherry picking. If the jury heard the testimony, these are the things that are relevant for my analysis. The underlying question which Dr. Frantz I think was very clear that he wasn't offering any opinions about the reasonable value and how any of these services would reflect on it. These are particular services that he had identified in his deposition. So these are the ones that were in my rebuttal report.

Actually it was a subset of what was in my rebuttal report, so these are the ones that I identified. It's my overall view that the clinical services that are coded in the CPT codes are things that are reimbursed in a standard way, across physician groups.

Q As a Ph.D. economist, public health expert from Harvard, do you think it's good for the community? Bad for the community? Or you have no idea that TeamHealth does a lot of things that are designed to improve the patient experience and the quality of care received in emergency rooms in the state of Nevada?

A Oh, that's a different question. I would certainly agree that in general, improving the patient experience is a good thing. I used to do that when I worked at Arthur Andersen. I did consulting with the ER departments myself, and we would try and decrease wait times, things.

That's all great.	None of us lik	ce waiting	in the en	nergency	room,	waiting
room, for examp	ole.					

Those are all good things. They don't impact the amount that payers reimburse. They're a good thing, certainly.

- Q Sir, did you just make reference to the good work that Arthur Andersen did in the time you were there?
- A I made reference to the fact when I was at Arthur Andersen, I did consulting work with hospitals and ER departments.
- Q Arthur Andersen used to be one of the biggest accounting firms in the country, right?
- A It was the biggest accounting and consulting firm for many years.

MR. BLALACK: Your Honor, may we approach?

THE MARSHAL:

[Sidebar at 9:15 a.m., ending at 9:15 a.m., not transcribed]
BY MR. LEYENDECKER: :

- Q Okay. Let's look at another one of your charts, Mr. Deal. Remember this one?
  - A Oh, yes.
- Q This is the one where you were making the point to the jury. By the way, is that your title again?
  - A Yes.
- Q And your title was "no constraints on large one-time changes to charges." And you decided to focus the jury on Ruby Crest, didn't you?

Α	A I was showing an example. This hap	pens to be from Ruby
Crest. I	I discussed how there were some off cycle	e, if you describe them,
changes	es. Sometimes up, sometimes down. This	is a pretty good
example	ole of a large, one-time up change, yes.	

Q What's the CPT code for this example you chose to illustrate to the jury that one of my clients just got excessive charges? What was the CPT example you chose?

A Well, first of all, you mischaracterized what the slide is about in your question, so I wasn't -- this one isn't about excessive charges.

And frankly, charges are irrelevant for reasonable value as I described many times.

This is about the process of setting charges, that there's no particular time constraints or regular -- regulatory constraints that you can do it mid-year. You can do it once a year. You can do it off cycle. You can change some. That the point that I was making with this slide.

Q And which CPT code --

MR. LEYENDECKER: : Michelle can I get it highlighted right here?

## BY MR. LEYENDECKER: :

Q Which CPT code did you elect to illustrate the concept of willy nilly setting charges to this jury?

A Again, I think you're mischaracterizing. I never said wily nilly setting charges. But I used 10120.

- Q Does this case have anything to do with 10120 CPT code?
- A To the extent that's the CPT code that's in the claims in

dispute, sure.

Q Are you telling the -- wait a minute. You've run up over a half million dollars in bills and are you here to tell the jury that we're fighting over the value of a 10120?

A Certainly, that's not the specific. Again, this is a general -- I'd say this -- at its core, this is a general principle kind of case, in terms of what's the basis on what's determining reasonable value. There's obviously particular codes that will, and we've talked a lot about the primary E and M codes, as I call them. And in those, we've -- there's lots of those codes. There's all kinds of little smaller codes. We just talked about the one with the toe. There can be the excision. There can be lots of other codes.

The point on this slide, as I said just a minute ago and I said yesterday was just to make the point, billed charges are unilaterally set. They can raise them at different points. They can lower them at different points. There really are no constraints, no market constraints on billed charges. So it's not a good basis for determining reasonable value.

Q Did you present a single solitary slide yesterday because by the way, you do know that this CPTs is at issue are 99281, 99282, 99283, 99284, 99285, and 99291. Right, sir?

A Those are the primary ones, but you just got through going the whole toenail example. That's also in there. There's other line items there. Those are the primary ones, and they account for the bulk of it but there are other codes, for sure.

O Did you share with the jury a single slide in your six-hour

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presentation, that actually showed the percentage growth of any of the charges from my clients on the core CPT codes? Did you do that?

- A Yes.
- O Showed them the percentage growth?
- A I showed them the absolute dollar amount and I discussed the percentage growth on those, yes. Yeah, I'd be happy to go over them again if you'd like.
- Q Why didn't you pick 99285? And you know that's the single largest claim in dispute in this case, the straight 99285. That's it, right, sir?
  - A Yeah. That's on Slide 33.
  - Q Okay. Slide 33.
  - A Yeah, if you'd like to look at it, I'd be happy to go over it.
- Q Hang on. Hold on one second. I'm just -- why, when you were illustrating the idea of no constraints on large one-time charges, is the reason you didn't do that with the core CPT codes, is because that didn't happen?
- A Yeah. I think I said that yesterday. It's certainly, in general with the primary E and M codes, those tended to be once a year increases, typically about 5 percent or so. It's largely these one-time changes were happening in some of the other codes.
- Q Do good experts pick examples of CPT codes to talk about increasing charges that have nothing to do with the case?
- A I didn't pick something that had nothing to do with the case.

  I was using these codes as an example of the off cycle changes.

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	MR. LEYENDECKER: :	Michelle,	can I get 55,	18 and	34?
BY MR. LE	YENDECKER: :				

Q This is one of the slides you showed when you were talking about the absolute growth in dollars. Let's zoom in if you can for the 99285. This is for all three plaintiffs, right, sir?

A That's correct, yes.

MR. LEYENDECKER: : Just zoom in right across the top so we can see the numbers better on the charges. There you go. Right there. Thank you.

### BY MR. LEYENDECKER::

Q Okay. Did you -- why didn't you put the percentage growth on this chart, sir?

A I clearly said the percentage growth yesterday. There's a lot of numbers already on this chart. But I clearly described it. I said it was about a 5 percent per year. It varied a little bit, up and down.

Q Well, as a Ph.D. economist, I assume you or your team, perhaps it was the Yale fellow that you didn't know, you do know that the average increase in our charges, year over year during the claim period, is less than 5 percent, right?

A I'd have to do the exact math. The primary codes, again, it's right around 5 percent.

O How much -- what investigation did you do so that you could compare and contrast, since you're a good expert, what investigation did you do that -- so that you could tell the jury how much the defendants' premiums had increased during this period?

Α	I don't think that's relevant for this case. This case is about
emergency	room services, so I did it's certainly the case that
healthcare	costs in this country have gone up a lot and continue to go up
a lot here.	So, but I haven't it's not something I've studied, the
particular p	oremium amounts for the United Healthcare defendants.

- Q Well, in your 30 years as an expert Ph.D. economist from Harvard University, have you ever looked at premium rates?
  - A Oh sure.
  - Q Rate increases?
  - A Oh sure, yeah, yeah, yeah. Lots of times.
- Q Well do you think if we wanted to give a fair and balanced point of view to this jury, and we're going to talk about skyrocketing charges, do you think that a more fair and balanced approach would include testimony from an independent mutual expert about how much the defendants raised their rates during the same period?

A It's not relevant for the question of the reasonable value of the emergency room services. It's an interesting question and it is a relevant question in other cases, and largely it stems from growth in healthcare costs. 85 percent of health insurance premiums are actual payments to providers.

So it's very related as a public policy question to healthcare costs.

But it's not related to the specific question of what's the value of the services provided in this case. That's the core question here, the reasonable value of those services.

MR. LEYENDECKER: : Okay. Michelle, can I get Plaintiff's 273

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### BY MR. LEYENDECKER::

- Q This document's in evidence. It's one of the internal United presentations. You reviewed a bunch of those, right?
  - A I reviewed some of them, yes.
- Q Did you review the one that said, from 2014 to 2018, single employee plans, a 62 percent increase in premiums? Did you review that one?
- A I don't recall this particular slide. I'm generally familiar with this issue but I don't recall the specific slide.
  - O So during this period, which is four years or five years, sir?
- A 20 -- you're asking what the range from 2014 to 2018 is? Is that what you're saying?
  - Q That's the exact question.
  - A '15, '16, '17, '18, so four years.
- Q Go ahead and tell the jury what 62 divided by 4 is, approximately.
  - A It's about 15 percent.
- Q 15 percent. More than three times what you just told the jury. My client's charges increased by that. Did I hear that right?
- A Yes, this is the premium. It's related to -- primarily it's related to healthcare costs which is a function of healthcare payments and healthcare utilization. The volume, the single employee plans, and along with the Affordable Care Act plans, have had a lot of sensitivity to overall healthcare costs, yes.

MR. LEYENDECKER: :	You can take that down, Michelle
BY MR. LEYENDECKER: :	

Q Simple question. Whose charges grew more during this time period? My clients or the defendants'?

A I'm not sure I'd characterize premiums as charges. The premiums for this particular plan that they were describing in this slide grew at 15 percent. That's more than 5 percent. But many of these plans are self-insured plans that are relevant in this particular matter. And that's not something I've studied and that's not what that slide was addressing.

MR. LEYENDECKER: Michelle, can I get 55, 18, and 23? BY MR. LEYENDECKER:

Q Remember this one?

A Yes.

Q FAIR Health billed charges have increased at a much faster rate than payments, right?

A Yes.

MR. LEYENDECKER: And Michelle, I want you to highlight just right in here, please. Right in there. No actually, right here. No. My bad. I got you too tight. Can you take out -- I'd like you to break out, if you can, break out this right here and then show the rest. I want to see the whole chart, okay? I want to be able to see the increase. Make that a little smaller, please. Just a little bit above. A little more. Okay.

#### BY MR. LEYENDECKER:

Q Who decided to describe this as an increase in billed charges

	over five y	ears as 413	percent?	Who	made	that	decision
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- A I did.
- Q Sir, have you ever heard the phrase, intellectual dishonesty?
- A Yes.

Q Tell the jury what that means.

A I suppose it could mean different things, but as a general matter, would mean some form of you've done the analysis and you see the data, and you're misrepresenting it in some fashion.

- Q Is that what you did on this chart?
- A Not at all.
- Q Well, you just -- the chart is depicting an increase in billed charges over five years at 413 percent, right?

A Yes. I clearly said that this is a growth over five years, not an annual change.

Q When did the growth actually occur? Wasn't it between May of 2019 and November of 2019? Six months?

A Well, that was a much bigger increase, yes, that's right. That was -- in terms of an annual change, then over the whole period. But yes, it's clear from the slide speaks for itself. It actually went down for a little bit and then it was really tracking pretty closely to overinflation and then it bumped way up in that period that you're describing between May of '19 and November of 2019.

Q So fair to say that the 400 bump --that essentially the lion's share or maybe 400 percent or more of the increase. Actually if I'm doing my math, down here's at the bottom, you say that's a 6.6 percent

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A Yes. Over the five years, so a little over one or two percent a year.

O So if a Ph.D. economist, expert from Harvard, wanted to be precise about when the increase occurred, he could have said actually it's 407 percent from May of '19 to November of '19. Do you agree?

A I'll take your representation on the math. It's pretty obvious from the chart that's when it happened, so. That's -- you can actually see it by looking at -- that's why I presented the data over time, and I give the overall total.

Q Well, I don't understand why would you put a title of a 413 percent increase over five years, when the increase occurred in 2019?

A Because I'm comparing the 2015 point to the 2020 point on every one of these slides. I'm doing it. I clearly described that yesterday.

- Q Were you cherry picking?
- A Obviously not.
- Q Okay. Let's move on.

THE COURT: So I'm going to ask for a short comfort break.

During the recess, don't talk with each other or anyone else on any subject connected with the trial. Don't read, watch or listen to any report of, or commentary on the trial. Don't discuss this case with anyone connected to it by any medium of information, including without limitation, newspapers, television, radio, internet, cell phones or texting. Don't conduct any research on your own relating to the case. Don't

consult dictionaries, use the internet or use reference materials.

During the recess, do not post on social media about the trial. Don't talk, text, tweet, Google issues, or conduct any other type of research with regard to any issue, party, witness or attorney involved in the case. Most importantly, do not form or express any opinion on any subject connected with the trial until the matter is submitted to you.

It's 9:29. Let's make it a short one. Let's be back at 9:40.

THE MARSHAL: All rise for the jury.

[Jury out at 9:29 a.m.]

[Outside the presence of the jury]

MR. LEYENDECKER:: I'm sorry, Your Honor.

THE COURT: Anything -- all right? Yes?

MR. POLSENBERG: Not to be a nudnik, but --

MR. ZAVITSANOS: A what?

MR. POLSENBERG: Yiddish. Scheduling jury instruction conferences. You and I had talked in the middle of the day without Demetri and Jane here about doing it tonight. And then Jane mentioned last night that she has a flight today.

THE COURT: Right. And she talked about perhaps appearing remotely. If we can get done Sunday, then I'd rather not work late tonight.

MR. POLSENBERG: Very good. Thank you, Your Honor.

THE COURT: All right. Now just to let you guys know, we're doing -- we have -- a third of our bench retired last year. We're doing a lot of inhouse CLEs for judges, and I'm in charge of one today at noon. I

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have told them I can only be there for a half an hour. But we're going to
have to break at 11:50 because we only have one elevator back here and
it takes ten minutes to get upstairs. So 11:50 to 12:35 today.
MR. POLSENBERG: Thank you, Your Honor.
MR. ZAVITSANOS: Thank you, Your Honor.
MR. LEYENDECKER:: Thank you, Your Honor.
THE COURT: Thank you.
[Recess taken from 9:30 a.m. to 9:42 a.m.]
THE COURT: Thanks, everyone. Please remain seated. Are
we ready to bring in the jury?
MR. LEYENDECKER: Yes, Your Honor.
THE COURT: Okay.
THE MARSHAL: All rise for the jury.
[Jury in at 9:42 a.m.]
THE COURT: Thank you. Please be seated. Call the case.
MR. LEYENDECKER: Thank you, Your Honor. I'd like to
introduce Dr. David Hart. He's our medical director of the residency
program at MountainView. He's here this morning, and I would like to
introduce him.
THE COURT: Thank you, and welcome.
BY MR. LEYENDECKER:
Q Okay. Mr. Deal, just a couple more questions about this
chart, the one that shows the 400- and this increase. Did you bother to
look at what happened on the FAIR Health 80th in the very next period,
November 2020?

1	Α	No, that would have been outside the period of that I
2	analyzed.	
3	Q	Do you know that in reality of what happened is in Novembe
4	2020, and	then again in May of 2021, these FAIR Health 80th came way
5	down?	
6	А	That wouldn't surprise me one way or the other. Again, that
7	seems to	be an illustration of the volatility.
8	Q	Okay.
9	А	These, which is another issue that I identified in this, but it
10	wouldn't s	surprise me. These FAIR Health 80th can move around quite a
11	bit.	
12		MR. LEYENDECKER: May I have the demo real quick, please
13	BY MR. LE	YENDECKER:
14	Q	Let me show you, Mr. Deal. My colleague, Jason McManis,
15	put togeth	er a little chart for me last night, just to illustrate FAIR Health
16	80th and t	he 99283, that's one of the core codes, right?
17	А	That's one of them, yes.
18	Q	This is November 17, after May of 2021?
19	А	Yes.
20	Q	You see the big slide here, like we just looked at between
21	May and N	November?
22	А	Yes, I do.
23		MR. BLALACK: Your Honor, I have a question. I don't know
24	what this	is based on. There's no data, no what? What is this exhibit
25	here?	

1		MR. LEYENDECKER: Speaking objection.
2		MR. BLALACK: That's not an exhibit.
3		THE COURT: All right. Why don't you approach?
4		[Sidebar at 9:44 a.m., ending at 9:45 a.m., not transcribed]
5		THE COURT: All right. I've sustained an objection.
6	BY MR. LE	EYENDECKER:
7	Q	Okay. Let's move on, Mr. Deal. Did you now, am I right
8	that in you	ur one of your reports, you relied on Mr. Mizenko from FAIR
9	Health?	
10	А	Yes, I relied on the data that he had provided, yes.
11	Q	Okay.
12		MR. LEYENDECKER: Can I get this slide up, Michelle?
13	BY MR. LE	EYENDECKER:
14	Q	Okay. Do you remember this slide?
15	А	Yes, this was talking about the various combinations of years
16	and codes	S.
17	Q	And it says there are many occasions where Team Health,
18	Plaintiffs,	billed charges exceed the FAIR Health amount, right?
19	А	Yes, that's right.
20	Q	And then was this your editorial down here at the bottom,
21	where you	u say nearly one-third of the time, Team Health charges
22	actually ex	xceed FAIR Health 80th?
23	Α	Yes, again, referencing the various combinations of years in
24	sales.	
25	Q	And you're referring to the 35 Mr. Mizenko's finding at 35

of the 108 peers he surveyed; is that your reference?

A It's -- there's 108 possible combinations of Plaintiff, year, and code. And for 35 of those combinations, the Team Health number exceeds the percentile.

- Q Well, the actual charges in the case?
- A Well, when you -- the actual charge masters in the case, yes.
- Q Well, is it -- is the jury being asked to evaluate the claims charge masters, or the actual charges on the claims at issue, as best you understand it?

A Well, I don't think it's really either of those questions. The jury is being asked to determine the reasonable value of the services. I have a very clear opinion on that. I think billed charges are irrelevant. But there are billed charges associated with the claims in dispute. There's been a lot of discussion of that, and I presented those summary numbers. So that -- from a, quote/unquote, "damages perspective," it would be based on those numbers.

- Q Did you do anything to figure out whether Mr. Mizenko had made errors in his assumption to support his analysis?
- A We certainly reviewed his data, as I recall, but I don't remember finding any errors.
- Q Okay. Well, Mr. Mizenko will be on the stand today and there will be discussion there, so we'll just sit, and we'll wait for that.
  - A Okay.
- Q Did you -- did you analyze the actual charges in the case yourself? The core charges on a claim-by-claim basis to see whether

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they were	above, at,	or below the	80th percentil	e for FAIR Health?
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A I gave some examples. If you recall, as part of my testimony around this, where there were examples of individual charge, you know, sort of actual charges from individual claims that were in excess of it. So I have examples of that.

Q Did you analyze it on a -MR. LEYENDECKER: Brynn, may I have the Elmo, please?

Q Okay. I'm showing you Plaintiffs' Exhibit 473 now. Do you recognize this as a summary of the number of claims, before and bundled in the case?

A I don't know that I've seen this before. I think I understand what you're -- what you're -- I'll take your word for it that that's what it is, but I don't recall seeing it before.

- O So you know there's 11,563 claims?
- A Yes.

BY MR. LEYENDECKER:

- Q And from the work you did, do you know that 8,159 involved core CPT codes only?
- A That doesn't sound wrong to me, yes. I mean, I didn't analyze it in quite that same way, but I -- but I -- that sounds right.
- O Okay. And of the -- of all the codes in the case, the single most frequently occurring is the straight 99285, would you agree with that?
  - A Yes, I think I talked about that yesterday.
  - Okay. Did you analyze the 8,159 codes to see how many of

A I don't know that -- I don't recall doing a complete analysis. I remember, because again, we have the data from Mr. Leathers, looking at his data that includes that. It's a -- it's a few percent, as I recall.

Q Right. Less than five, right, sir?

A I don't remember exact -- the exact number, but it's certainly not 36 percent. That's the combinations. I was very clear about that.

The actual number of codes would be smaller than that, that exceed the 80th percentile.

Q So I just want to know whether you -- are you contesting Mr. Leathers' analysis on a claim-by-claim basis, that's well under five percent -- I'll just say under five percent, of the actual charges in the case, exceeded the FAIR Health 80th; are you going to contest that, or -- one way or the other?

A I don't have any reason to --

MR. BLALACK: Wait a minute.

THE WITNESS: Oh, sorry.

MR. BLALACK: Object to the form of the question. Misstates the evidence in the record.

THE COURT: Overruled.

THE WITNESS: I don't have any particular reason to think that that's not a correct calculation under five percent. I don't remember the exact number, so I can't give you an exact number, but that sounds in the ballpark of right.

MR. LEYENDECKER: Brynn, can we go back to the normal,

1 please? I think that you can take that down.

#### BY MR. LEYENDECKER:

- Q I think, Mr. Deal, that you told the jury you reviewed the Defendants all -- claim file with all the other providers?
  - A Yes.
- O Okay. That's a big file that had everything from government claims to commercial claims, contracted, noncontracted; do you remember that?
  - A Yeah. Yeah. I had -- it had lots of data in it, yeah.
  - O And yesterday, we talked about the concept of co-insurance?
  - A We did, yes.
- Q And do you understand that co-insurance represents the percentage and how much the patient is going to pay the allowed amount?
- A It's one element. There's actually several elements of patient responsibility. There's the deductible, a copay, and a co-insurance, and those can all be zero; any of them can be positive. So there's several elements. It's one of the elements.
- O Deductible is like you have to reach a certain threshold, whether you're going to the family doctor or the dentist, and once you're above that, the percentage changes; is that the basic concept?
- A I agree with that, yes. A deductible, you think about is that you owe 100 percent. It gets more complicated because certain things are not included in there. You typically get a couple well visits a year, things like that, but setting aside that detail, the first bit of dollars are 100

percent in the deductible, and then there's some co-insurance, and there
may be copays for each visit as well, so that's another element. But
ultimately, then you hit your maximum plan out of pocket, and then at
that point, you may still have copays, but you don't have co-insurance or
deductible.

Q Let's look at summary of Defendant's Exhibit 5322. It's marked as DX 5332-A.

MR. LEYENDECKER: And Michelle, if you'll just zoom in on the top? Right there.

### BY MR. LEYENDECKER:

Q Do you see this summary exhibit, analyze it by year? First of all, out-of-network allowed amounts, and you did look at the out-of-network allowed amounts, right, sir? From this big claim file?

A I did, yes. Largely in the context of analyzing Mr. Leathers work, because it's not -- it's not a direct measure, as we talked about yesterday, of reasonable value. So it wasn't part of my primary analysis, but I did -- I did review them.

Q And you know they're about 66,000 of those during the claim period?

A I think this is for all of Nevada. I'm taking a representation; this is not my chart. I think this is your representation of the Nevada data, right?

Q It's a summary of the Defendants' Exhibit 5322, of the out-of-network allowed amounts for the other ER providers in Nevada.

A Okay.

1	Q Does that sound about right, about 66,000?		
2	A Yeah, it sounds about right, yeah.		
3	Q And the average allowed on those 66,000 was 528 bucks?		
4	A That sounds about right, yeah.		
5	Q Okay. And am I right that the average co-insurance, if you		
6	look across the whole spectrum, was six percent of the average allowed?		
7	A Again, kind of going from memory, and this wasn't it's not		
8	directly relevant for the analysis because the analysis is on the allowed		
9	amount, but I don't have reason to think that's wrong. The patient		
10	responsibility would, of course, be more because it would have copays		
11	and deductibles, but that's all that seems I don't have any reason to		
12	dispute that number, let's put it that way.		
13	MR. LEYENDECKER: Your Honor, the Plaintiffs would offer		
14	Defendants' 5322-A.		
15	MR. BLALACK: No objection.		
16	THE COURT: 5322-A will be admitted.		
17	MR. BLALACK: Well, just, Your Honor, if I could? The		
18	underlying data is not in evidence, so as long as we've got an agreement		
19	that 5322 is in evidence, then the summary is fine.		
20	THE COURT: It is. 5322 is in evidence.		
21	MR. BLALACK: Oh, it is? Because we have it as not.		
22	THE COURT: Do you do you		
23	MR. LEYENDECKER: If it's not, Your Honor, I'd offer to		
24	provide it. It's got the right claims mixed in it.		
25	THE COURT: We're going to take a look.		

MR. LEYENDECKER: If it's not, we're more than willing to move it in ourselves.

THE CLERK: November 17th.

THE COURT: It's in.

MR. LEYENDECKER: Okay.

[Defendants' Exhibit 5322-A admitted into evidence]

### BY MR. LEYENDECKER:

Q Let me just ask you a couple of questions here. So -- you know, I had it right, but once the deductible is met, setting aside a copay, that's like a \$45, or \$50, something like that?

A Yeah, it's oftentimes -- I'd say \$20 is pretty common for a visit.

O Okay.

A Yeah. So it's a -- it's just like a fixed amount per visit, yeah.

Q So once the deductible is met and setting aside the copay, am I right then that in the real world of these claims, that if the insurance companies in this case were to allow, say \$1,000 for an emergency room visit, that that would mean in reality, on average, for all these folks, they would owe -- they would owe about \$60 on that visit?

A Yeah, that's the right math. I mean, presume it's a combination. You don't typically see six percent as a copay. You'd typically be, say 20 or 30. So this is really a combination of if you haven't yet met your maximum out of pocket, you're probably hitting a 20 or 30 percent. And if you've hit your maximum out of pocket, it's probably zero co-insurance. So it's a mix, but on average, I agree with

you, that you've got 60 bucks on \$1,000 allowed.

Q Okay. Do you think the consuming public would prefer to have board certified emergency room physicians where insurance companies would allow them \$1,100 a claim where they were paying \$66? Do you think the consuming public would prefer that over a situation where ERs didn't have board certified doctors, but maybe were staffed by someone less than that, but have a few dollars less on coinsurance?

MR. BLALACK: Object to the form of the question. Compound.

THE COURT: Rephrase.

## BY MR. LEYENDECKER:

O Mr. Deal, during the course of the case, up to this point, did you see in the testimony and questions where Mr. Blalack was giving examples of, okay, if there's a \$300 allow and a 30 percent co-insurance all led to a \$1,000 allow at 30 percent co-insurance. Do you remember all of those?

- A I've seen examples of those. I'm aware of the math, yes.
- Q Okay. So an example of a 30 percent co-insurance with a \$1,000 allow, would be \$300.
  - A lagree with that, yeah.
- Q But in reality we know that if there were -- if these statistics held truth, and it was \$1,000 allow, it really would only be about \$60 on average.
  - A Yeah. As I said a minute ago, that's probably a mix of people

who are paying the 300. or let's say 200.	Twenty percent is quite
common for co-insurance and other peop	ole who are paying zero.

- Q But we're talking about the public here, not one individual, sir. That's what I'm asking about.
  - A Okay.

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- Q And so if actual co-insurance spread across the public here is the 6 percent and not 30 percent, you recognize that 6 percent of \$1,000 is only a few dollars more than 6 percent of \$200. Do you follow me?
  - A 6 percent of 1,000?
  - Q Is just a few dollars more than 6 percent of 200?
  - A It's quite a few dollars. I mean it's 60 bucks versus \$12, so --
  - Q \$48.
    - A You said I thought you said \$200. 6 percent of \$200.
- Q 6 percent of 1,000 is 60.
- A What's that?
  - Q 6 percent of 1,000 is 60.
- 17 A lagree with that, yeah.
  - Q 6 percent of 200 is 12.
- 19 A Yeah.
- 21 A Yeah. I thought that's what I just said.
  - Q So here's the question. Do you think the public at large would prefer to live in a community where they have board certified emergency room physicians staffing the ER departments where they're paying \$60 on average of co-pay for a community where for whatever

reason the board certified ER doctors left to go somewhere else?	And
now we got something different staffing, but their copay is only \$	512.00

MB. BLALACK: Your Honor, I'm going to object to the question. It's compound, but even more objectionable, there's absolutely no evidence in this record about physician compensation, board certification or anything else.

MR. LEYENDECKER: I'll move on.

THE COURT: Objection sustained.

MR. LEYENDECKER: I'll move on.

### BY MR. LEYENDECKER:

O Okay, let's move on to a different subject. Am I right that you told the jury yesterday that even when there's no express written signed contract between insurance companies and emergency room doctors, that the insurance company is legally obligated to pay those bills?

A There's an obligation on both sides. The physicians and other providers have to provide the care up to stabilization and the insurance company has to provide reasonable value compensation.

Q That's -- so in an out-of-network basis, insurance companies, as you understand, are legally obligated to pay the reasonable value of those services to the emergency room provider?

A That's my understanding.

Q Okay. Now does that obligation arise, that legal obligation arise -- let me back up. So that legal obligation is there even though there's no expressed written signed contract between the insurance company and the emergency room provider, right?

Sure.

Α

1	A That's my understanding, yes.
2	Q And is it your understanding that obligation is there because
3	once the emergency room provider treats, in our case, agrees not to
4	balance bill, and submits the claim form the way the Defendants want it,
5	that at that point in time, the Defendants understand that there is an
6	implied agreement for them to pay the reasonable value of the services?
7	MB. BLALACK: Your Honor, I object to the question. It calls
8	for a legal conclusion. I have no problem with him asking Mr. Deal with
9	that basis of Mr. Deal's understanding.
10	THE COURT: It does. And let's avoid the speaking
11	objections, please.
12	MR. BLALACK: Fair enough, Your Honor.
13	THE COURT: The objection is sustained with regard to the
14	legal conclusion request.
15	MR. LEYENDECKER: Okay. May we approach the bench,
16	Your Honor?
17	THE COURT: You may.
18	[Sidebar at 10:01 a.m., ending at 10:02 a.m., not transcribed]
19	BY MR. LEYENDECKER:
20	Q Okay. I'd like to spend a few minutes talking about your bill
21	in the case. Let me show you your October 12th, 2021, invoice that's
22	admitted.
23	A Okay.
24	Q May I have that back?

1	Q	Or did you need to refer to it if I ask you
2	А	It depends on what you're going to ask me. But it might be
3	helpful to	have it. But it's up
4	Q	Easier if I put it up on the screen?
5	А	Oh, sure. That's fine, too. Yeah.
6		MR. LEYENDECKER: Michelle, do you have the October 12th
7	2021, bill i	n the system or not? Oh, perfect, thank you.
8	BY MR. LE	YENDECKER:
9	Q	Okay. So Mr. Deal, this is the October 12th, 2021, bill. That's
10	about a m	onth ago, right?
11	А	Yes.
12	Q	And you sent this bill to Mr. Wong, Associate General
13	Counsel, a	t UnitedHealthcare, right?
14	А	Yes. I'm not in charge of the billing, but that's where it was
15	sent, yes.	
16		MR. LEYENDECKER: Okay. Great. Take it down, Michelle.
17	BY MR. LE	YENDECKER:
18	Q	The part that I'm interested in is down here of summary of
19	prior billings that remain unpaid. Do you see that?	
20	А	Yes.
21	Q	And I noticed that when Mr. Blalack asked you about your
22	compensa	tion in the case, you used the word an invoice about a half a
23	million do	llars.
24	А	Yes.
25	Q	At least as of the middle of last October these Defendants

hadn't paid you a dollar of that; had they?

A I'm not sure. I'm not in charge of that. And in looking at the prior billings, it looks like there's certainly a number of invoices that haven't been paid.

Q Well, the total there is \$425,000 remains unpaid as of October 12th, 2021. Do you agree?

A Yes.

MR. LEYENDECKER: Okay. Take it down, Michelle. And just highlight current billing through the unpaid. I'd like the current billing plus the unpaid, Michelle. Thank you. There you go.

## BY MR. LEYENDECKER:

O So if I add the 100 -- the 98,000 on the October bill with the 425 that they hadn't paid over the last, it looks like 120 days, is that the \$525,000 you told the jury about?

A Yes.

Q Have you asked the Defendants why they haven't paid your bill?

A Again, I'm not in charge of the billing and collections. I know we have collections people that follow up. It's not uncommon for clients to be slow in paying.

Q Four months slow?

A I wish it weren't the case, but, yes, that actually isn't that uncommon.

Q And the two times you've been hired by the 25 to 30 insurance companies, do they slow pay you like this too?

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1	A It's not uncommon. And it's not usually an intentional slow
2	pay, there's slow processes and things like that. I wish they would pay
3	more promptly. I wish all my clients would pay more promptly, but this
4	is a reality of the industry, and this is not uncommon.
5	O The two times you represent healthcare providers, did they
6	pay promptly, or did they delay you out four months like this?
7	A I don't actually recall. I mostly don't do the billing on it. But I
8	do recall one, they were almost 12 months before we got paid. It was
9	slow. So it can happen.

- Q Was that an emergency room doctor?
- A No. That was not an emergency room doctor.
- O Do you know whether they're going to run your half million dollar bill through some kind of attorney cost Data iSight program to cut the charges?
- A I'm not aware of any, but I'm not in charge of that part of the billing and collections. But I'm not aware of any.
  - Q And how much do charge per hour?
- 18 A \$890.
  - Q So about \$900 per hour?
  - A Little less, yeah.
    - Q Are there any folks that worked on your case, that are on your team that charge more than that?
    - A Not -- I don't think so, no.
    - O Do you know if the Defendants are waiting on the outcome of the case to see how it turns out before they decide whether they're going

to pa	ау ус	our	bill	1
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A I'm not aware of that, and that would be absolutely non-standard. We don't get paid on a timing or contingency basis, so I'm not aware of anything like that.

Q Does your billing department on occasion reach out to you as the head of the team and ask you to follow up on late bills?

A It depends on the case. I'm not in charge of the billing on this case. So now, they haven't reach out to me. They may have reached out to somebody else, but I don't know.

Q Do you know whether any efforts have been made to ask
United -- the Defendants to pay this bill?

A I don't know. It wouldn't surprise me, but I actually don't know.

- Q Now a little different subject. Can I have slide 5518 at 70, please. Do you recognize this slide, Mr. Deal?
  - A I do, yes.
- Q Summary -- this is a summary of bill charges and allowed amounts for the disputed claims, right?
  - A That's correct.
- Q And what comparator metric did you decide to put on this chart to show the jury?
  - A I'm not sure what you mean.
  - Of the \$2.84 million, what did you decide to compare that to?
- A Oh, I see what you mean. Oh, yeah, it's a premium to Medicare. Does that answer your question?

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Q	Yes,	cir
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- A Yeah. Premium to Medicare.
- Q Was that your choice?
- A Yes.
- Q By the way, it is your opinion in this case that the \$2.84 million is the reasonable value of the services my clients provided?
- A I believe that is -- it's actually in excess of the reasonable value they provided, but it's certainly consistent with reasonable value. There's -- reasonable value is not above the number.
- Q And that 2.84 million you get to by adding the individual allowed amounts on all of those thousand claims, right?
  - A lagree with that.
- Q Okay. There were other slides where you chose to make Medicare comparisons, right, sir?

A Oh, it's -- I would say it's the standard to use. And related to the issue of the bill charges that we talked about that -- because bill charges are unilaterally set, measuring is a percentage of bill charges is in view not a good way to do it. Medicare is an objective as a payment methodology, and so it's very, very common for an analysis to look at a premium to Medicare. We talked about that Med-Pac study yesterday. That had a premium to Medicare. A lot of analysis. Some of the contracts even are multiples of Medicare. So very, very industry standard.

MR. LEYENDECKER: Okay. Mr. Blalack, is there any objection to Plaintiffs' 299?

1		MB. BLALACK: Hold on one second. I have to find the
2	document	What was the number?
3	document.	MR. LEYENDECKER: 299.
4		MB. BLALACK: One second here. No objection.
5		THE COURT: Exhibit 299 will be admitted.
6		[Plaintiffs' Exhibit 299 admitted into evidence]
7		MR. LEYENDECKER: Okay. Thank you, Your Honor.
8	BY MR. LE	YENDECKER:
9	Q	Did you study various MultiPlan documents, or at least
10	looked at N	MultiPlan documents in the case, sir?
11	А	Not in any detail.
12	Q	Okay.
13	А	No. I may have seen one or two, but I don't I certainly
14	didn't do a	detailed study.
15	Q	And MultiPlan is the company that runs the Data iSight
16	Program, r	ight?
17	А	Yes.
18	Q	And they tout that program as independent proprietary.
19	Capable of	giving the public a realistic fair point of view on what the
20	reasonable	e value is?
21	А	That sounds right. But again I haven't studied all of their
22	marketing	materials.
23	Q	Do you know what the MultiPlan folks think about Medicare-
24	based refe	rence points?
25	A	That's not something I've studied, no.

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	MR. LEYENDECKER: Michelle, can I get over there at 299 at
3, pleas?	
BY MR. LE	YENDECKER:
Q	So right here in the middle of the page, pitfalls of Medicare-
based refe	rences. Do you see that, sir?
А	Can you make it bigger? I can't really see it. Oh, yes the
title, I see	t, yeah.
Q	I'll tell you what. Let me just back up for a second and get
oriented as	s to where we are in time.
	MR. LEYENDECKER: Michelle, can I have the first page,
please? A	nd I would like to highlight down here at the bottom.
BY MR. LE	YENDECKER:
Q	Do you see, Mr. Deal, that this is a white paper developed by
MultiPlan	n August of 2019?
А	I see that.
Q	Okay. And so that's right here in the middle of the period
where my	clients are making claims of improper conduct, right?
А	It's within the range of claims and dispute, yes.
Q	Okay.
	MR. LEYENDECKER: Now can I go back to 3, please,
Michelle?	
BY MR. LE	YENDECKER:
Q	And according to MultiPlan, they believe that a Medicare-
based refe	rence point is inherently misleading. I take it you agree with
those folks	s? Disagree?

- A I definitely disagree with that statement.
- Q Okay. As between you and this independent company, who processes and analyzes more claims, healthcare claims, on a daily basis?

A They certainly process -- I don't -- I don't individually process any claims. I spend a lot of my time analyzing reasonable value and reviewing lots of claims, but I don't process any claims.

Q Do you think you know more about whether the Medicare-based reference points are a good metric to compare or inherently misleading? Do you know better than MultiPlan?

A I can tell you I disagree with this white paper. I think -- I think Medicare reference pricing -- and I've held this view for many years -- I think that is the best way to do reasonable value-type analyses. And they're talking about, presumably, reasonable and customary reimbursement and out-of-network reimbursement, so it's a slightly different topic. But I can tell you I've been advocating in terms of discussions and analysis as my view that a Medicare reference is a very appropriate way to do it. And it's by far the best way to do research and standardize, in my experience.

Q That's your opinion.

A It's certainly my opinion. It's also the -- I would say it's the standard in research. It's what we talked about in the Medipac study. To analyze what commercial rates are relative to some standard, you need an objective standard that isn't based on bill charges because they're unilaterally set. Medicare has a consistent methodology across the country, by specialty, by code. Very industry standard. By looking at it

relative to Medicare, which is what it means, that's a way of comparing
different specialties, comparing different codes. Very standard in
research. Very standard in the work that I do. Very standard even in
contracts.

- Q Well, do you agree a Medicare comparison is a flawed valuation methodology for healthcare providers?
  - A No, I don't.
- Q By the way, there are plenty of experts that agree with MultiPlan, aren't there, sir?

A I haven't read the studies, so I don't know exactly what they're saying. I would say among the research community and my work, I would say Medicare reference is a very, very standard -- there are certainly some experts out there that -- that continue to use billed charges. I think that's flawed for all the reasons that I -- that I stated. But it's very standard.

- Q Can you identify any of the major insurance companies in the country that don't use MultiPlan services?
- A Well, there's a lot of different MultiPlan services at issue, so I don't -- I don't know their exhaustive list of clients.
  - Q Well, you know the Defendants all use MultiPlan.
  - A I don't know -- did they all use it? I think that's wrong.

    MR. BLALACK: Object to the foundation of that question.

23 Misstates the record.

THE COURT: Overruled. Overruled. You have to let me rule.

THE WITNESS: My apologies for -- that's fine. I'm -- I am

sorry.

# BY MR. LEYENDECKER:

Q Do the companies owned by UnitedHealthcare Group -- and by the way, you understand UnitedHealthcare Group owns all the Defendants in the case, right?

A I haven't studied the corporate structure. That doesn't sound wrong, but that's not something I've studied.

Q And it's your understanding that at least some of the Defendants in this case have been using MultiPlan for many years?

A The -- certainly the Data iSight program has been -- is something I'm aware of. So yeah, I'm certainly aware that some of the Defendants use some of MultiPlan's services.

Q Do Aetna and Blue -- you do a lot of work for Blue Cross, don't you?

A I do a lot of work for Anthem. In California, Blue Cross and Blue Shield are separated. So I've worked for both Blue Shield in California and Anthem, which is the Blue Cross in California.

Q Now, earlier, I thought I heard you say that it's okay to increase or look at billed charges when an insurance company wants to set its premium. Did I hear you right?

- A I didn't say anything like that.
- Q Okay. Well --

A I was speaking about overall healthcare costs. That's absolutely an input. In fact, it's the primary input into setting premiums, costs.

O	<u> </u>	ne costs include the charges by folks like emergency room
doctors	s, righ	?
А	. N	ot charges. It includes the amounts that are allowed

Q Okay.

A -- by the insurer. So it's looking at -- I mean, I'm happy to go through -- the overall framework for setting premiums if that -- would that helpful for you?

- Q I don't think so.
- A Okay.
- Q Have you ever taken the time to reach out and sit down across the aisle with the folks at MultiPlan to understand why they believe that Medicare-based reference points are inherently misleading?
  - A No.
- Q Do you agree with the next sentence that says, "The average consumer does not understand just how low Medicare rates are"?

A I agree that the average consumer doesn't know exactly what Medicare pays. I'm not sure -- I don't know that the average consumer thinks Medicare is low. Medicare is a very large program.

O Are you suggesting to the jury that Medicare rates aren't low?

A I mean, lower than what? They're lower than charges, typically, for sure. They're typically lower than what commercial rates are. That's why we measure it as a premium to Medicare. The question about whether they're low in some absolute terms is obviously a much different question. And that's what that Medipac study that we talked

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1	about, whi	ich I'm happy to look at again if you'd like to. It addresses
2	those ques	stions.
3		MR. LEYENDECKER: Mr. Blalack, is there any objection to
4	Plaintiff's !	506?
5		MR. BLALACK: One moment. No objection.
6		THE COURT: Exhibit 506 will be admitted.
7		[Plaintiffs' Exhibit 506 admitted into evidence]
8		MR. LEYENDECKER: Thank you, Your Honor.
9	BY MR. LE	YENDECKER:
10	Q	Okay. Mr. Deal, Exhibit 506 is another MultiPlan document,
11	although t	his one is focused on the Data iSight methodology. Do you
12	see that?	
13	А	I see it, yes. I don't think this is a document I've seen before,
14	but I see it	•
15	Q	Okay. And if we look right here beneath the title, Data iSight
16	Methodolo	ogy, it says, "The most defensible, transparent way to value
17	non-contra	acted medical claims." Do you see that?
18	А	I do.
19	Q	And this case this whole case is about non-contracted
20	medical claims, isn't it, sir?	
21	А	I agree with that.
22	Q	And you know that at least some of the Defendants in the
23	case use tl	nis iSight methodology?
24	А	I understand for some of the claims, iSight was used, yes.
25	Q	And you understand that lots of other insurance companies

out there in the counti	y use this iSight methodology?
	, acc including it included by

A Not from any firsthand research. That -- that doesn't surprise me, and I've seen reference to it, but I haven't studied it.

Q Okay. I think I heard you say early in your discussion with Mr. Blalack that you weren't, you know, going to comment on whether iSight is a legitimate or illegitimate. Those kinds of issues were not part of what you were doing here.

A That's right. I wasn't studying -- there's lots of different methodologies that are used to reimburse out-of-network claims.

There's various methods that were used by the Defendants. There's lots of other methods used by other payers. I have not been asked to study and comment on any particular methodology.

MR. LEYENDECKER: Michelle, can I get over to page five, please?

### BY MR. LEYENDECKER:

Q This is a little bit more on your view that Medicare is a good, reliable metric for comparison. Right here, "A better reference for pricing." Do you see that, sir?

A Yes.

Okay. The sentence I want to focus you on --

MR. BLALACK: Your Honor, can we approach?

THE COURT: You can.

[Sidebar at 10:21 a.m., ending at 10:22 a.m., not transcribed]

THE COURT: Mr. Deal, I'll ask you to step out during the recess, please.

1	THE WITNESS: Oh, we're going to do a recess right now?
2	THE COURT: Yeah.
3	THE WITNESS: Should I step out right now?
4	THE COURT: That would be fine.
5	THE WITNESS: That would be fine. Okay. Thank you.
6	THE COURT: All right. So we have a matter to take up
7	outside your presence. During this recess, don't talk with each other or
8	anyone else on any subject connected with the trial. Don't read, watch,
9	or listen to any report of or commentary on the trial. Don't discuss this
10	case with anyone connected to it by any medium of information,
11	including without limitation newspapers, internet, cell phones, texting,
12	and radio.
13	Don't conduct any research on your own relating to the case.
14	Don't consult dictionaries, use the internet, or use reference materials.
15	Don't talk, text, tweet, Google, or post any social media, or conduct any
16	other type of research with regard to any issue, party, witness, or
17	attorney involved in the case. Do not form or express any opinion on
18	any subject connected with the trial until the matter is submitted to you.
19	lt's 10:23. I'm going to say probably 10:35, so be ready then.
20	If we need more time, we'll let you know. Thank you.
21	THE MARSHAL: All rise for the jury.
22	[Jury out at 10:23 a.m.]
23	[Outside the presence of the jury]
24	THE COURT: Mr. Blalack.
25	MR RIALACK: I'll just but on the record what I said at the

bench. The document has been published to the jury and admitted into evidence. The document from MultiPlan describing this Data iSight methodology and describing why Data iSight views this methodology as preferrable, but only to a billed charge-based methodology. Medicare referenced-based methodology. And the description that's in the document that was published to the jury and was about to be the subject of questioning describes why that is, why MultiPlan believes that's true.

One of the principal reasons they believe it's true it because it's a cost-based reference methodology. It is building a rate based on their estimation of the providers' costs. Which is fine, and that seems fair game and Plaintiffs should be able to get into it, ask Mr. Deal his views, and I'm all for it. Got no problem with it whatsoever.

I just want to make clear on the record that if he's questioned about that document and that document is published and shown to the jury the way it has been, then we're entitled to them come back and explain to the jury and to ask Mr. Deal about the fact that the TeamHealth Plaintiffs' costs on an average basis in the record in this case is \$150 per encounter and ask Mr. Deal what his views are of that relative to reasonable value and various methodologies for determining out-of-network reimbursement.

So I have no objection to using the document. It's in evidence. No objection to publishing and no objection as to questions. I just don't want to learn later, after it's done, that we're foreclosed from getting into the same subject that they've talked about.

MR. ZAVITSANOS: May I respond, Your Honor?

THE COURT: Please.

MR. ZAVITSANOS: Okay. So let's be clear what all we're talking about here. The description that was up on the screen is already in a bunch of documents that -- where we've read the description of the Data iSight methodology. Our position on this is first of all, we have never been provided with the ability to look behind the curtain, and see what it is that they do, exactly. Our position at a -- not a granular level, see, but at a higher level is that Data iSight does nothing other than engineer an outcome that's dictated by their insurance clients. And there's an enormous amount of bias built in. We have never gone into the cause for trying to break out.

In fact, I think it was Mr. Haben, when I asked him what some of those variables were in the description, he said he didn't know. And guess what? I am reasonably confident that when these MultiPlan people allegedly show up next week, they are not going to answer questions that enable me to look behind the curtain at a very granular level about how they do this, because they claim that's a trade secret.

THE COURT: Well, the question, though, is are you going to object to the redirect on --

MR. ZAVITSANOS: Oh, absolutely, Your Honor. Because I'm not -- look, the issue is this: I don't think Mr. Leyendecker was going to get into cost or make an issue of that point. I think what he's doing is he's essentially -- I think --

THE COURT: Well, if you go there, they get to go there.

That's all. That's the ruling.

1	MR. LEYENDECKER: That's understood, Your Honor.
2	MR. ZAVITSANOS: Yeah. Yeah. I understand that, Your
3	Honor.
4	THE COURT: So
5	MR. ZAVITSANOS: And all he's doing is just is making a
6	MR. LEYENDECKER: Yeah. Understood, Your Honor.
7	THE COURT: Okay. Take a break. You've got until 10:35.
8	MR. LEYENDECKER: Thank you, Your Honor.
9	THE COURT: And Andrew, let them know well, 10:35 is
10	when we'll come back. 10:35.
11	[Recess taken from 10:27 a.m. to 10:37 a.m.]
12	[Outside the presence of the jury]
13	THE MARSHAL: Back in session.
14	THE COURT: Thanks everyone. Please remain seated. Are
15	we ready to bring in the jury?
16	MR. BLALACK: Yes, Your Honor.
17	THE COURT: Okay.
18	MR. BLALACK: Your Honor, what is just so we've got
19	some ground rules. You know, we've been all getting along pretty good
20	here on observing the designation of new exhibits on our exhibit list.
21	That held deadline has long sense left and they've been adding things
22	every day. That's fine. I'm okay with that. We're starting to add them in
23	the middle of examination. So we just got a new exhibit list with five
24	new exhibits like right now. I believe some of which are about to be
25	[indiscernible]. So if that's how it's going to be

1	MR. ZAVITSANOS: Hey Lee, it's not for
2	UNIDENTIFIED SPEAKER: It's not for Kevin.
3	MR. BLALACK: Well one of them relates to the FAIR Health
4	benchmark. Is that not going to be shown to him?
5	MR. LEYENDECKER: I'm not.
6	MR. BLALACK: Okay. All right.
7	MR. LEYENDECKER: No, I'll move on. I'm not saying
8	you're right. In addition exhibits on both sides have been fast and
9	furious.
10	MR. BLALACK: So if that's going to be how it is, can we pick
11	somebody who can literally mark an exhibit? Like the one yesterday that
12	happened. An exhibit was marked in the middle of the examination on
13	your side. We just we're going to have to have the opportunity to see
14	these things before. We have to have a chance to review them and
15	decide whether we're going to object. So I'm fine with it generally, but I
16	just want to make sure that we have the same set of expectations on the
17	freedom of which people have to add exhibits in connection with it.
18	THE COURT: Okay.
19	MR. BLALACK: I'm going to add some right now.
20	THE COURT: Let them know on the next break and let's
21	bring in the jury.
22	THE MARSHAL: All rise for the jury.
23	[Jury in at 10:39 a.m.]
24	THE COURT: Thank you please be seated. Go ahead, please.
25	BY MD I EVENDECKED:

	Q	Thank you, Your Honor.	Let me ask	you, the jury kind of had
this -	- what	I call the substantive issu	e preview.	And do you have a little
famil	iarity v	vith what I'm talking abou	ıt?	

A I do, yes.

Q Here's what I want to ask you. If a provider submits a bill that actively identifies the doctor and actively identifies the facility where the treatment took place and accurately identifies the county where the treatment took place, accurately identifies the CPT code for the services that were provided, and the charges are consistent with all the other charges by that group and by the group the Defendants are calling TeamHealth Plans, if all those are consistent, do you think there's something misleading about that?

A You're talking specifically now about the Sub 10 (phonetic) issue?

Q I just want to know if I've accurately identified the doctor, the name, the service provided, the county, and the hospital and the charges are the same that I've been submitting for Clark County, do you think there's something misleading about that?

A Oh, there certainly could be. Because as I understand the issue here is those things might be true, but they submitted the provider name and the TIN, the tax ID number, which is often a key variable in adjudicated the claim up in Ruby Crest when that wasn't where this care was provided. So I'm not offering a legal opinion. That's not a standard approach in my analysis. And it certainly drove some oddities in the data.

Q Well a lot of what the name of the Plaintiff make a difference						
if the charges are the same as the charges in the community at issue.						
And one other fact, I know you talked about in-network and						
out-of-network the other day. I don't understand. If the charges are						
consistent and everything is accurately identified, the doctor name ta-da						
ta-da, ta-da, ta-da. And it's an out-of-network payor, why would they be						
paid as a function of the name of the group as opposed to the service						
and the county?						

A I think there's two different issues. I think the second question you just asked me was, would they be paid out-of-network on a differential basis. And the answer is I don't know, but I don't have any reason to think they would be. Because again, they're not out-of-network. As I understand the issue in this case and the Sub 10, why that was done was there was a --

MR. LEYENDECKER: Just one second. May we approach, Your Honor?

THE COURT: You may.

[Sidebar at 10:42 a.m., ending at 10:43 a.m., not transcribed]
THE COURT: Okay. The question will be revised.

### BY MR. LEYENDECKER:

Q Mr. Deal, it's a -- I'm asking a specific question or I'm trying to at least. If there's an out-of-network claim that gets submitted to one of the Defendants that accurately identifies the county and the location and the charges are consistent with that county and location, just on that information alone, do you think there'd be something misleading?

1	_	lust on that act of apositic hypotheticals. I know it doesn't
	A	Just on that set of specific hypotheticals, I know it doesn't
2	sound like	there would be anything wrong with that particular for an out
3	of-networl	k situation. But there as I understand, the Sub 10 issue has
4	other thing	gs going on. But to answer your question is I don't see
5	anything o	different.
6		MR. LEYENDECKER: Thank you. Brynn, may I have the
7	Elmo, plea	ase?
8		THE COURT: And what are you putting up?
9		MR. LEYENDECKER: Plaintiff's 473-B and a summary of
10	Defendant	's 4005, which is already in evidence.
11		THE COURT: Thank you.
12	BY MR. LE	YENDECKER:
13	Q	Okay. Mr. Deal, you have seen Plaintiffs' 473-B, a summary
14	of some cl	aims out of my clients claim file, right?
15	А	I don't actually think I've seen this before.
16	Q	Okay. Well before I
17	А	Is this a trial exhibit?
18	Q	Yes, sir.
19	А	Okay. I don't think I've seen it but keep going and I think I
20	understan	d generally what it may be.
21	Q	Here's my first question. You see, these claims have a date
22	of service	all a couple weeks apart.
23	А	I agree with that, yes.
24	Q	In Clark County?
25	А	Yes.

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1	Q	At Sunrise, right?
2	А	Yes.
3	Q	Same 99285 CPT?
4	А	Yes. Yeah, I agree with that.
5	Q	And it's your testimony to the jury that even though these
6	are all Sun	rise Hospital in Clark County a couple weeks apart, that the
7	reasonable	value of these services were \$294 on one day and \$609 a
8	couple wee	eks earlier?
9	Α	That's not at all my testimony. You just pointed to what the
10	allowed an	nounts would be based on the actual planned documents, the
11	employer,	all that information. I remember I said earlier, I'm not
12	opining on	exactly the methodology for determining what was allowed.
13	I'm opining	g ultimately on is the aggregated allowed amount how
14	consistent	is that with a measure of reasonable value? I'm not endorsing
15	any particu	ılar value as being the measure of reasonable value.
16	Q	I thought when I asked you this question about 30 minutes
17	ago, when	you said the 2.48 million was reasonable, and I said you get
18	there beca	use each of the claims that make up that is why that's
19	reasonable	e. I thought you said yeah, that's right.
20	А	That's exactly what I just said. I said an aggregate, I agree
21	that it's rea	sonable value. That doesn't mean that any particular number
22	might be h	igher or lower than my measure of reasonable value.
23	Q	Was \$609.28 the reasonable value of a 285 claim on February
24	16th of 201	9 over there at Sunrise Hospital?
25	l ^	I'd have to go back. I don't know is the answer to my

question. I have an opinion on what the reasonable value is. I'd be
happy to go to my report and look at that market price data that makes
up my affirmative estimate, but I don't have it memorized.

O No sir, I'm just asking you. Was \$294 the reasonable value of the 285 -- of that same service at Sunrise 15 days later?

MR. BLALACK: Object to form. Asked and answered.

THE COURT: Overruled.

THE WITNESS: It is the same answer. I'm not looking at any individual row. There is a value that I believe is the reasonable value for that code for that time period for that provider, but I don't have it memorized.

Q Were any of the allowed amounts of 11,563 claim, were any of those below the reasonable value of those services?

A Oh, they certainly could be on an individual basis and there's others that are above. I evaluate in the aggregate amounts.

- Q How many were below?
- A I don't remember.
- Q Is \$185 for a 285 claim in this same period, is that below the reasonable value?
  - A I -- yeah, I don't know. I'd have to look back in my --
- Q Would it be reasonable -- I apologize. I thought I heard you say yesterday -- well, don't want to preface it. Would it be reasonable value to pay a 99281 claim, the same \$185, that gets paid for a 99291 where you know a doctor is at the patient's bedside delivering critical care services for 30 minutes; is that reasonable?

A That	's not a I'm not even sure how to answer that question.
Because what I'r	m answering the question is the total 2.8 million dollars
that was allowed	d, how does that compare to reasonable value? And it's
my opinion that	it is at or above reasonable value. I haven't been asked
to evaluate any <sub>l</sub>	particular methodology that arrives at a particular
number for a pa	rticular claim.

- Q You can take that down, Michelle. Mr. Deal, tell the jury what was the very -- what metric did you describe in the very first chart or graph you put in your affirmative report? What was the metric that you were describing?
- A In my very first chart? You mean what my measure of reasonable value is?
- Q No, sir. The very first chart you put in your original affirmative report. Do you have that report there with you?
  - A I don't think I do, no.
  - Q Let me see if I can job your memory.
- A Okay.
  - Q Am I right that the very first graph where you were depicting a metric in your affirmative report, that that depicted the average allowed for the Plaintiffs in this case?
  - A It could be. You can certainly show me my report. That's exactly what I looked at in my -- the graphs that we looked at here.
  - Q Do you have reason to doubt what I'm telling you that the very first chart you put in your 100 plus page report, the very first one you did in this case, the affirmative report, any reason to doubt me when

ls	av that	chart	depicted	the a	average	allowed	to m	v clients	in	this	case?

- A That would be completely sensible since that is the key question is, is that 2.48 million consistent with reasonable value above it? Below it? That's exactly the question I was studying, so I don't have any reason to believe that's not the first chart.
  - Q No, sir. The average allowed per claim.
- A Oh, I presented that yesterday, the proclaimed numbers. Yeah, I think it was 246, yes.
- Q So the very first metric you put in your report, your current report, was the average allowed per claim for the Plaintiffs of the 246, true?
- A Might be in other things in there, but that doesn't surprise me that it would be in there, sure.
- Q Okay. And am I right that before you reached -- and that's an out-of-network claim?
  - A I agree with that.
- Q And am I right that you went and did what -- did you say you were hired in May?
  - A Yes.
- Q So May, June, July, you spent 90 days working up that original report?
  - A Yes.
- Q And am I right that in those 90 days, at the end of which you reached a conclusion about what was the reasonable value. Right, sir?
- A I did.

- Q Am I right -- and how much of a half million dollars do you think you all ran up I the first 90 days?
  - A I don't remember.
  - Q Couple hundred maybe?
  - A That wouldn't surprise me.
  - Q How many team members did you have on your team?
  - A Five or six as I recall.
- Q Am I right that in the first 90 days, neither you nor any of your team members -- let's stick to you first. Am I right I those first 90 days, you did not bother to look at what the average allowed was on an out-of-network basis for all the other ER doctors as paid by the Defendants?
- A I wouldn't -- I didn't. It's not because I didn't bother. I couldn't be bothered. It's because it's not the measure of reasonable value as I clearly described yesterday. It's closer, but I actually looked at the right measure of reasonable value in my report.
- O So when I asked you did you do anything to see what the average allowed was for those out-of-network claims once you filtered it the way I filtered it, which is the same way you did, did you do that analysis to see what the average allowed was on the out-of-network basis for the others and did you say not affirmative?
  - A That's exactly what I just said now.
- Q And that means even though the very first metric that you put in your report was the averaged allowed for the Plaintiff on an out-of-network basis, you never bothered to look before you reached

your opinions of what the apple-to-apple comparison was for all the other providers as paid by the Defendants an amount; is that true?

A I would disagree with your characterization of apples-to-apples. I agree they're both out-of-network rates. But the right comparison is to compare each of them to the proper reasonable value metric. So I compared the allowed amount to the right metric. I would do exactly the same thing if I was asked to evaluate the out-of-network payments to the other providers. So you should compare each of those two numbers to an independent reasonable value estimate. I can do that, but that wasn't -- my assignment was just to focus on the left side of that.

- Q Well I thought your assignment was to look at the reasonable value.
  - A Absolutely was.
- Q And if I'm hearing you, the first thing you cited was the average allow for the Plaintiffs, but you didn't lift one finger or spend one minute comparing that to the average allowed out-of-network for everybody else as paid by the Defendants; is that right?

A The way you characterize it is lift one finger. It's a little bit odd, but it's not relevant. I didn't do it. I don't think it's the measure of reasonable value. As I said it's closer, but I did exactly the right thing to do.

- Q When you taught your classes of economics at Harvard, did you tell and teach your students to consider all potentially relevant data?
  - A Yeah. None of the classes were exactly of that nature, but

- O Consider, review it, consider it and then you can reach whatever opinion you want, fair?
  - A I mean, sure.
  - Q But you didn't even consider it, did you?
- A It's not the right measure, so no. I didn't directly analyze it and consider it. It's not the right measure.
  - Q Well you didn't analyze it at all.
- A Because it's not the right measure. I have a very clear framework. I've been doing these cases a long time. I know what the right measure of reasonable value is. It's market data. It's market prices. That's not market prices, willing buyer, willing seller. It's not relevant. It's closer, but it's not relevant.
- O Out-of-network average allow -- everybody else out-ofnetwork average allow, and you didn't even consider it before you decided what you thought was right?
- A I'm happy to give you the same answer, but it's the same answer.
- Q Is this is an apples-to-apples -- whether you think it's right or wrong, is this an apples-to-apples comparison?
- A If you were asking a different question, sure. If you're asking the question in this case, no.
- O Because in your view -- well, if it's just me, you, and the fence post drinking a cold beer after a round of golf, and I asked you did you take a peak before deciding you'd looked down some other path,

2	А	The 528 number, no. Wel	. Well, are you asking a more just					
3	general qu	ral question or are you asking about this?						
4	Q	I'm saying						
5	Α	I got distracted by the beer	and the golf.					
6	Q	I'm saying, if we weren't he	ere in this law case and it's just					
7	me, you, a	nd the fence post drinking a	cold beers, not under oath, and I					
8	asked you,	, seriously, you tell me you d	lidn't look at the most obvious					
9	apple to apple comparison, and you're telling this jury, you'd say, I never							
10	looked at i	t?						
11	А	Absolutely right. For the ki	tchen that I was answering here,					
12	it's not rele	evant.						
13	Q	Do you remember in your o	deposition I asked you about a					
14	provider that the defendants processed, about 19,000 claims during the							
15	claim perio	od, and allowed an average o	of 636; do you remember that					
16	question?							
17	А	Yeah. I think so.						
18	Q	Let me show you, exhibit	it 512-N					
19	MR. BLALACK: What's the number?							
20	MR. LEYENDECKER: It's 512-N.							
21		THE COURT: It's not in.						
22	MR. LEYENDECKER: It's not in yet, Your Honor?							
23	[Pause]							
24		MR. LEYENDECKER: Let's	focus in on the bottom of that,					

what would you tell me?

Michelle, please.

## BY MR. LEYENDECKER:

Q This is, moving to your deposition, I used your file. I was doing a pivot table in real time, and I created the summary of your market data, for provider 10419.

A That all sounds accurate, except the real time, I think you've done it ahead of time.

- Q Well, I practiced it ahead of time?
- A I don't think we had the live data up, did we?
- Okay. Maybe that was another witness.So provider 10419, that's not the plaintiffs in this case?
- A That I'll take a representation, I don't have them all memorized, but I'll take your representation.
- Q And so you see here, like us, this divider has got claims with some of the same defendants that are in the case here?
  - A Yes. I agree with that, at least a couple.
  - Q Claim period, July 17 through January 20, do you see that?
  - A Yes. First -- yes, I see that.
  - Q "Non-par" means out-of-network, right, sir?
- 19 A That's correct.
  - Q And so my question to you is, did the defendants pay reasonable value to this provider 10, who had a similar number of claims, maybe a little bit more, actually, about twice as much, almost, was the 636 they're allowed, for those 19,000 claims, reasonable then?
  - A I'd have to do the analysis, looking at the specific mix of claims and so forth, but I can tell you that my expectation would be, yes,

that it certainly was in excess of it. When I find that 246 is sufficient, I suspect that 636, which is higher than that, I suspect that's also going to be sufficient, but you have to do that actual analysis to know that.

Q Did the defendants willing pay this provider \$636 on average claims, allowed an average of 636; did they do that willingly?

A I'm not aware of anything on -- that would suggest that they didn't. Obviously all of these are happening, as I discussed extensively yesterday, in the context of forced transactions, so I don't have any reason to think that they didn't willingly pay that, given that they had an obligation to pay, but it's not the same as a true market transaction.

Q Am I right, that when I asked a similar question in your deposition you told me that odd definition, non-par claims are not the basis for any reasonable value estimate?

A I think I said that many times today. I don't think it's the right measure. It's closer, but it's not the right measure.

Q So this is not useful for any basis, whatsoever, is what you're telling the jury?

A I -- that is what I'm telling the jury. There is a way to do it correctly, which I've done, and I'm confident that 246 is in excess of it. So as I said before, Mr. Leathers did his calculation, it's getting closer, but it's not the right number, and so it's not -- it's not the right number to use.

Q Did you teach your students at Harvard that they ought to have an open mind and look at all the data, even stuff that looks like an obvious apple-to-apple comparison, did you do that?

MR. BLALACK: Objection. Argumentative.

THE COURT: Overruled. It's based upon his prior job.

THE WITNESS: Again, that's obviously not a specific subject I was teaching in my class, but as a general proposition, sure.

### BY MR. LEYENDECKER:

Q Okay. I've got one main subject left, and then I've got a few that I want to make sure on. You made a comment, in my notes here, that you said that there were very few transactions and charges into the before period; do you remember that, during your direct examination?

A Yes.

Q Okay. Did you see, or were you watching when I went through with Mr. Leathers, the out-of-network world, before the period where my clients are alleging wrongful behavior took place, and during that period?

A Yeah. I guess I just want to actually clarify the last question.

I'm not -- I definitely talked about the few percent of out-of-network,
those were during the relevant period. I don't remember speaking about
them before, but I do remember you asking questions about before, so
I'm happy to keep continuing with your line of questioning here.

Q Well, you are aware that before the time period, that the documenting evidence establishes the defendants and their ASO class were using UCR FAIR Health as a methodology for adjudicated claims?

A I actually haven't studied that, so I don't know if there was other methodologies, as well.

Q Have you seen Mr. Bristow's depositions?

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1	Α	I have.	
2	Q	And the exhibits of those depositions?	
3	А	I have. I can't say I memorized all of them, but I have, I read	
4	all of his d	epositions.	
5	Q	Did you see the one, when he was talking the claims paid by	
6	United, the	e Ruby Crest and Team Physicians, before the claim period,	
7	that 97 to 9	99 percent were paid between 90 and 100 percent of bill	
8	charges; did you see that, sir?		
9	А	That sounds consistent with what, but I don't have a memory	
10	of the exact quote, but I'm not disagreeing with that.		
11	Q	Let me just ask you, because I saw you do some anti-trust	
12	work, don't you, sir?		
13	А	I do, yes.	
14	Q	And am I right, that the concept of an anti-trust to this, okay,	
15	there's no	mal non-illegal behavior during period A, and then after	
16	period A is when the alleged improper, unlawful behaviors occur,		
17	concept-wise, right?		
18	А	That's a general concept that can apply to anti-trust, it can	
19	apply to lo	ts of things.	
20	Q	And in a world where there's no in a period where there's	
21	no alleged	misbehavior, and a period where there's alleged anti-trust	
22	illegal beh	avior, am I right that the accepted methodology for analyzing	
23	damages,	caused during the alleged bad behavior period, is a little just	
24	before.		
25	А	I'd say that's a standard approach and anti-trust, you're often	

looking at price -- we call it price premium or price elevation, as a result of that. So in that context it's relevant, it's not relevant here, but this is not an anti-trust case. But, sure the before and after is a concept in certain kinds of cases, I agree with that.

And so if -- and the jury is going to decide what there is, or is not, we've alleged there's unlawful behavior going on in this period right here, and I just want to make sure I've got your testimony on this. If the jury was to conclude that there was unlawful, inappropriate behavior, and whatever way, it's going on during the time period, I'm asking you as an independent expert would you agree that the appropriate measure of damages would be to look at what was going on before?

- A No.
- Q No?
  - A No.

Q Okay. So if because of the unlawful conduct their prices were being brought way down, you're saying it wouldn't make sense, to look at what it looked like before there was any [indiscernible]?

A I am saying that, that's definitely my opinion, that in both periods you would want to look at the independent measure of reasonable value. This is a case about was the amount paid the reasonable value amount, or above that amount?

You could do it in a before period, you could do it in an after period, it may be that the amount was well above it in the earlier period, and above it in the later period, that's the right way to do this kind of a case; it's not a before or after case.

Could reasonable minds differ, about whether, if there were unlawful conduct, the jury were to find unlawful conduct in this period, could reasonable, qualified minds differ about whether the appropriate measure of damage would be to look back here, before there was any alleged unlawful conduct?	Q Oka	y. Let's go on to the last sentence, and just take a look
reasonable, qualified minds differ about whether the appropriate measure of damage would be to look back here, before there was any	Could reasonab	le minds differ, about whether, if there were unlawful
measure of damage would be to look back here, before there was any	conduct, the jur	y were to find unlawful conduct in this period, could
	reasonable, qua	lified minds differ about whether the appropriate
alleged unlawful conduct?	measure of dam	nage would be to look back here, before there was any
	alleged unlawfu	I conduct?

A Not in this case. Not anyone who's trained in damages' analysis, that this is a reasonable value case, it's comparing an allowed amount to an objective measure of reasonable value. So this is not a before and after case. I would not endorse -- this is not -- you could do this method, you could do that method, that would not be the right method.

- Q Now. Yesterday we ended on a sound position topic; do you recall that?
  - A I do.
- Q Did you meet with the defendants' lawyers last night, have dinner, a telephone call or anything?
  - A Yes. We had dinner. Yeah.
- O Did you ask them whether any of the defendants in this case have any kind of ownership interest in Sound Physicians?
  - A No.
    - Q Why not?
- A It's not relevant for my analysis. I found it to be a distraction, honestly, but --
  - Q Well, you were studying, and you've given a lot of testimony

Yes.

Α

1	about how to charge this, and how they're inappropriate, shouldn't be		
2	viewed as reasonable value, correct?		
3	А	A My view is billed charges from anybody are not the right	
4	measure of reasonable value.		
5	Q	Were any discussions about how high some physicians'	
6	charges were, whether that's what caused the terminal data to spike in		
7	2019?		
8		MR. BLALACK: Well, first of all, Your Honor, he should not	
9	be discussing counsel's communications.		
10		THE WITNESS: He's an expert.	
11		MR. LEYENDECKER: He's an expert.	
12		THE COURT: He's not your client.	
13		MR. LEYENDECKER: Right.	
14		MR. BLALACK: Right.	
15		THE COURT: But I think there's very limited, you can you	
16	need to hit it and go on, it's not relevant.		
17	BY MR. LEYENDECKER:		
18	Q	Do you have any uncertainty in your mind about whether	
19	some of the defendants in this case have an ownership over Sound		
20	Physicians.		
21	А	I have no idea. The only information I have is what Dr. Frantz	
22	said.		
23	Q	Okay. Well, you're familiar with interrogatories, aren't you,	
24	sir?		

1	Q	Okay.	
2		MR. LEYENDECKER: Let me Your Honor, may I approach	
3	the witness?		
4		THE COURT: You may.	
5		MR. LEYENDECKER: So that we I have one copy of this,	
6	just look a	t this together?	
7		THE COURT: You may. And what is it, and is it admitted?	
8		MR. LEYENDECKER: This is isn't not an exhibit, Your	
9	Honor, it's	defendants' supplemental responses to Fremont's second set	
10	of interrog	atories.	
11		THE COURT: Have you shown it to your opposing counsel?	
12		MR. LEYENDECKER: They saw it.	
13		[Counsel confer]	
14		MR. BLALACK: Your Honor, I have no concern with the	
15	document	being referenced and used but it should be marked for the	
16	record, so	people will be able to know what we're talking about.	
17		THE COURT: Usually, though, it would be used to refresh	
18	memory, s	80	
19		MR. LEYENDECKER: Your Honor, he's an expert, and I'm just	
20	trying to e	ngage with him on the subject	
21		THE COURT: All right.	
22		MR. LEYENDECKER: but he is the one that brought up	
23	Sound Phy	vsicians, yesterday.	
24		THE COURT: Good enough. Please proceed.	
25		MR. ROBERTS: Your Honor, may we approach?	

Q

1	THE COURT: You may.
2	MR. ROBERTS: Thank you.
3	[Sidebar at 11:09:03 a.m., ending at 11:11:21 a.m., not transcribed]
4	THE COURT: Okay. We provided some direction to the
5	lawyers.
6	BY MR. LEYENDECKER:
7	Q Mr. Deal, is the Sound Physician charge in between 19 and
8	99285, here in Las Vegas? Is that charge of \$1,761 reasonable?
9	A It's not reasonable value, for sure. I haven't been asked to
10	analyze whether any particular charge is reasonable, they're irrelevant,
11	all of them.
12	Q Well, do you have an opinion about whether well, not
13	opinion. Is the Sound Physician charge is for a 285 claim in 2019, of
14	\$1,761; is that a reasonable charge?
15	MR. BLALACK: Objection. Asked and answered, he just
16	answered it
17	THE WITNESS: I don't
18	THE COURT: Overruled.
19	THE WITNESS: It's not even a question that really an expert
20	can answer. It's unilateral, they can set the charge at whatever level
21	they want. The relevant question here is, the reasonable value of the
22	service, totally unrelated to bill charges. So it's not a question that I can
23	really answer, as an expert.
24	BY MR. LEYENDECKER:

Did you just say an expert couldn't analyze whether this is a

# reasonable charge?

A It's not a concept that makes sense, really. You could analyze how that charge lined up against some other charges. So you could say it's at the 80 percentile, or 50th percentile; you could do that. But to then opine as to what the reasonableness of that, I think would be -- it's not something I've ever been asked to do and it's not relevant for this kind of a case.

Q Was the plaintiffs' 2019 charge for 99285, of \$1,423, was that a reasonable charge?

A The same answer, they're both well above the actual reasonable value of the service, that's the relevant question, comparing the allowed to the reasonable value of the service. So it's not something -- I mean, I could answer a mathematical question of what percentile are they in, things like that, but it's not -- reasonable value of the charge isn't a concept that's relevant in this case.

Q As a public policy expert, you talk about this forced transaction; I'll see if I can find that, none of you should have got my attention there.

MR. LEYENDECKER: Michelle, can I have yesterday's transcript, at page 66, please. I want to show Mr. Deal something he told the jury; down there at lines 18, 325.

### BY MR. LEYENDECKER:

- Q See the question, sir?
- A Yes.
- Q "What is a forced transaction?" And you say, "Yeah. Maybe

it's easiest to start with what the opposite. So a voluntary transaction is I want to go buy a pair of pants. I can go to this store, or that store, or this mall and get it, I have a choice as to where I'm going." An emergency situation," and that's what we got in our case, right?

A lagree.

O "This whole emergency situation, typically you don't have a choice, and just from a public policy perspective we typically don't want you to make a choice. We don't want you -- at least a choice that would endanger your health, I should say." Do you see that?

A Yes.

O So in this dynamic of a forced transaction you were giving the jury your opinion about public policy perspective and a potential risk to the community health class, right?

A Sort of. I'm talking about why this the nature of a forced transaction. The context of that is the relevant measure is a true market transaction, willing buyer, willing seller, both able to walk away. This is a situation where you can't walk away -- and I'm noting from a public policy perspective -- we don't want -- we don't want you shopping around if you've gut -- if you're bleeding profusely. You don't want to go ER to ER and say, what's your charge, oh, this that, and the other. That would be a bad idea. And so EMTALA addresses that.

Q Let me ask you, were you here when Mr. Leif Murphy testified?

- 97 -

A Who's that?

Q Leif Murphy.

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1	А	I was not in the courtroom, no.	
2	Q	Do you know who he is?	
3	А	I recognize the name, but I honestly don't remember the title	
4	Q	Okay. Well, let me refresh you with what he told the jury.	
5		MR. LEYENDECKER: Michelle, this is November 16th at page	
6	51. And I	want to focus in on lines 3 through 18, please.	
7	BY MR. LE	EYENDECKER:	
8	Q	The question is, "Okay. All right. Let's talk about	
9	TeamHea	th. First of all, who started TeamHealth?" Mr. Murphy said,	
10	"TeamHea	alth was founded by a physician leader. His name is Dr. Lynn	
11	Massinga	le. He was an emergency medicine physician in Knoxville,	
12	Tennesse	e. And he started our first contract site with the university of	
13	Tennesse	e Medical Center about 43 years ago." He goes on to say, "Is	
14	Dr. Massingale still alive"? Mr. Murphy said, "Yeah, he is. He's actually		
15	an active member of our board of directors." "Okay. And that was going		
16	to be my	next question. Does TeamHealth have a board of directors"?	
17	"We do."	"And does it have a chairman"? And Mr. Murphy says,	
18	"Dr. Mass	ingale." Do you see that?	
19	А	Yeah.	
20	Q	And you understand the board of directors oversees, as a	
21	practical r	natter, senior leadership, senior officers of the company?	
22	А	I agree with that.	
23	Q	And	
24	А	They may have other duties too, but I agree with that.	
25	Q	And the chairman of the board is at the absolute top. That's	

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1	where the buck stops. Would you agree?			
2	A On the board, yes. The CEO in t	erms of the daily operations.		
3	But the chairman of the board in terms of th	e board, yes.		
4	Q Right. But the CEO reports to th	e chairman of the board?		
5	A Reports to the whole board, but	the chairman chairs the		
6	board.			
7	Q Okay. Is it fair to say the chairm	an of the board and		
8	Dr. Massingale, who started TeamHealth and is the emergency medicine			
9	physician, fair to say that he is Mr. Murphy's boss?			
10	MR. BLALACK: Objection. Four	dation.		
11	THE WITNESS: I honestly don't	know the direct reporting		
12	relationships in terms of that.	relationships in terms of that.		
13	THE COURT: Hang on. There's	an objection.		
14	THE WITNESS: Oh, I'm sorry.			
15	THE COURT: The objection's ov	erruled. So you can answer.		
16	THE WITNESS: Yeah. I apologiz	ze. I sometimes go a little		
17	too fast on the answer. I don't know the dire	ect reporting relationship, but		
18	certainly the board is overseeing all of the operations. So conceptually I			
19	agree with your question.			
20	BY MR. LEYENDECKER:	BY MR. LEYENDECKER:		
21	Q So here's my question to you. I	want to go back to your		
22	forced transaction discussion with the jury a	bout endangering the public		
23	and public policy. Okay?			
24	A Okay.			
25	Q Do you think the community, wh	nether it's here in Nevada,		

Las Vegas -- you live out in California?

A I'm from California, yes.

Q Okay. Whether it's California, Las Vegas, Houston, Texas, where I'm from, do you -- from a public policy standpoint, do you think the community is better if the ER doctors who are working in emergency rooms, if their ultimate boss is an emergency room physician as compared to an insurance executive? Which of those two things is better and safer for the community?

A I don't think you can answer that question with a yes or no or -- I mean you can have a physician that's not very good as a boss and chairman of the board and vice versa, you could have an insurance guy who's not very good. And that's -- really it varies. You'd have to evaluate the -- what the issues are, what -- the credentials and so forth. So you cannot answer that with a yes or no or a simple answer.

Q Can we agree that doctors, as compared to insurance executives, are more likely to make sure patients get the enough tests so that they're evaluated, and they're taken care of? That's what doctors want to do. Would you agree with that?

A As a general matter. Of course, my father is an orthopedic surgeon, my brother's a doctor, my nephew's a doctor. A doctor should provide good care.

Q All right. And I take it your family members there, they want to examine patients, run whatever tests they think are necessary because they're looking out for the patient first? That's what your family does, right, sir?

	Α	That's sort of the Hippocratic Oath I guess in some levels. So
sure,	you	that's what you want in physicians. Certainly there's lots of
resea	arch th	at physicians sometimes overorder tests, do other kinds of
thing	ıs. So	they're not perfect. But conceptually you want them to do the
nece	ssary o	care. Not more than that, because that can get expensive and
wast	eful. E	But you want them to do the necessary care.

- Q Expensive and wasteful. Those are the kinds of things that insurance companies want to try and identify so they can keep costs down, right?
  - A Among other things, sure.
  - Q Right.

A Yeah. None of us should want that. It raises all of our premiums; it results in lower wages for us at our work if healthcare costs are excessive.

O So on one hand, we could have a world like TeamHealth where the top guy is an emergency room physician that's only focused on patients, and on the other hand, we could have emergency room physicians whose boss are insurance executives. And I just want to know which do you think is less likely to endanger the community?

MR. BLALACK: Object to the form of the hypothetical, Your Honor. There's no facts to support --

THE COURT: Rephrase.

MR. LEYENDECKER: I thank you for your time. Those are all the questions I have for you right now.

THE WITNESS: Yeah. Thank you very much.

1	THE COURT: Okay. And redirect, please?
2	MR. BLALACK: Yes, please, Your Honor.
3	THE COURT: Is everybody comfortable going through
4	between 11:45 and 11:50? And we're going to have to take a longer
5	lunch today to 12:35. So
6	Okay. Redirect, please.
7	MR. BLALACK: Thank you, Your Honor. Let me just get
8	organized up here a little bit. All right. I got the message. All you had to
9	do was ask. Kevin, can I give you this back?
10	MR. LEYENDECKER: Yeah. I'm sorry. Yes, sir.
11	MR. BLALACK: Actually, can I can I use that? Do you have
12	markings on it, or I can get mine out, but
13	MR. LEYENDECKER: Is that the deposition?
14	MR. BLALACK: Yeah, that's just the deposition.
15	MR. LEYENDECKER: Yes, sir, you can use that.
16	MR. BLALACK: Thank you.
17	REDIRECT EXAMINATION
18	BY MR. BLALACK:
19	Q Okay. Mr. Deal, let's try to just go through a handful of
20	things that Mr. Leyendecker asked you today. And I'm hoping to get this
21	done real quick and get the jury out for lunch.
22	Let me start with this question of how often you've been testifying
23	in a court proceeding or other kind of dispute on before of insurance
24	companies. Do you remember the questions you received on that
25	question?

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1	А	I do, yeah.		
2	Q	And I think Mr. Leyendecker used a number of 200 or		
3	something?			
4	А	That's right.		
5	Q	Have you testified as an expert witness on behalf of		
6	insurance companies 200 times?			
7	А	No. I think I've testified and given depositions more than 200		
8	times, but not of them are for insurance companies. So he was			
9	conflating two concepts there I think. I've done it many times for			
10	insurance companies but not 200.			
11	Q	So the 200 related to like all of your experience testifying as		
12	an expert.	Is that what you were referring to?		
13	А	That's right.		
14	Q	Now and that includes trial and depositions?		
15	А	That's correct.		
16	Q	And just for the jury's benefit, although they've become lega		
17	experts here now I suppose, there would be occasions where you would			
18	hear the deposition of in a case, but			
19		MR. LEYENDECKER: Your Honor, I'm going to object as		
20	leading.			
21		MR. BLALACK: Let me I'll rephrase, Your Honor.		
22		THE COURT: Rephrase.		
23	BY MR. BLALACK:			
24	Q	Are there occasions in an engagement where you're hired		
25	where you	give testimony at depositions but never give testimony as		

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1	trial?			
2		MR. LEYENDECKER: Same objection, Your Honor.		
3		MR. BLALACK: I asked are there occasions, Your Honor.		
4		THE COURT: I'm going to overrule that.		
5		THE WITNESS: Yes. In fact, I'd say that's more common		
6	than not, is that I've given more depositions certainly many more			
7	depositions than I've had trial testimony. And many cases settle or go			
8	away for some legal ruling or something like that.			
9	BY MR. BLALACK:			
10	Q	Okay. The next thing Mr. Leyendecker mentioned is you've		
11	talked about how sophisticated TeamHealth was and that they were use			
12	as a data keeper. Do you remember that?			
13	А	I do, yeah.		
14	Q	Have you seen any evidence in this case that indicate that		
15	TeamHealth is a sophisticated data keeper?			
16	А	I certainly know that they have they certainly have		
17	symptoms, and they keep data. I'm not sure exactly what he meant by			
18	sophisticated. They're a big company, but they're not perfect certainly.			
19	Q	In fact, how many in the time you've been involved in this		
20	case, how many different lists of disputed claims have you been given			
21	from the Plaintiffs that purport to capture the allegations they have in th			
22	case of disputed claims?			
23		MR. LEYENDECKER: Your Honor, it's cumulative testimony.		
24		THE COURT: Overruled.		
25		THE WITNESS: Oh, gosh, just since I've been involved,		

probably four or five. Something like that.

### BY MR. BLALACK:

- Q And, in fact, you're aware there were some before you got involved?
- A That's my understanding. I haven't seen those. I had plenty to do focusing on each one that came in and having to kind of update my analysis and so forth.
- Q Now, I want to talk about the -- one other point when you were test there at the end, when he was asking you about all the times you've testified on behalf of health insurance companies, you made some statement about the fact that you don't -- you're not testifying for them, that they align with your views, or something like that. Do you remember some statement like that?
  - A I do, yes.
  - Q What did you mean by that?
- A Yeah. So I think I -- as I understood Mr. Leyendecker's line of questioning, it was sort of implying that an expert, you know, may be should or could be hired on an issue like reasonable value by both parties in equal proportions. In my experience, that's not accurate. That I have a professional view long held as to how to measure reasonable value. Okay? It's what I used here, it's what I use in all my other cases. It's market transactions. I think that's my view. That's very well accepted in the economics and finance and health economics. As a result of that, I would say most frequently providers are asking for something much higher. Billed charges, some other very high number.

So it would be very unusual in that setting, given I have a long record and a point of view of how to measure this, that I would be hired by a provider.

So there's some cases, and maybe it's -- call it a breach of contract case, where I work for plaintiffs, I work for defendants, then I'm analyzing that. But in a case like this where there's kind of a framework question in how to do it, I have a point of view and that -- it tends to be a point of view that's more consistent with oftentimes how payers do it. I think it's the right point of view. But I wouldn't expect to be hired by providers. I could be, I'd be happy to do it, but I'd be giving testimony just like I gave today.

Q So you haven't found many providers who are found of the market-base theory that you rely upon?

A I would say that's fair to say. That's not the general approach that they prefer to use.

Q What's the approach they prefer to use more often?

A Well, it's interesting. It certainly -- bill charges has historically been the approach. I would say that has evolved. So I was a little surprised to see it here in this case. Most of them are looking more towards now something like the out-of-network or some other kind of measure that is less than full billed charges. I think -- my experience in these cases is it's pretty well recognized now that full billed charges are not relevant. But it's a variety of things that they'll do.

Q Now, let's ask it this way: Do you have some innate hostility toward healthcare providers or toward their profession or do you think

they don't do good work as servers of our community or anything like that?

A Quite the opposite. As -- as I just mentioned in response to Mr. Leyendecker's questions, my father's a surgeon, my brother is a doctor, my nephew's a doctor, my wife is a nurse, my daughter's in nursing school, my wife ran a Hospice as a CEO, I work with hospitals. I think it's a great industry. I think we do wonderful things. But as an economist, of course, I'm worried about costs and efficiency, and it's a -- we spend a huge portion of our resources on healthcare.

And I want to make sure we're getting good value for that as an -- as a concept. So I would say I have lots of clients who are insurance companies. I think many of them are good companies, but I wouldn't say I have any absolute love for insurance companies versus providers. I have lots of respect for healthcare providers.

Q Okay. Thank you, sir. I want to talk about these studies that you rely upon, and that Mr. Leyendecker asked you about. You talked about the Yale study and then we -- you also talked about the Brookings study. And, by the way, what is Brookings?

A Brookings is a -- is a research organization that does lots of -- of economics and public policy research.

Q And is this -- what is -- on your presentation yesterday, you referred to some of that study with USC-Brookings Schaeffer Initiative for Health Policy. Do you know what that is?

A Yeah. I think that's a kind of a collaboration between USC, the school, the college.

A It is the University of Southern California, yes. And Brookings, they have a particular collaboration involving studying particular issues. And I think it's referencing that.

Q Okay. Now, the suggestion Mr. Leyendecker was that somehow Brookings and USC were on the take because of influence by UnitedHealthcare. Do you remember questions like that?

A I do, yes.

Q Okay. And let me show you an exhibit that he indicated -- he showed you. It was Defendants' Exhibit -- actually, I don't know what -- you just handed me this --

MR. BLALACK: You just handed me this. What was this Exhibit 1000? And if you pull that up.

### BY MR. BLALACK:

Q All right. Sir, I want you to just skim through from -- back and skim to the front. I want you to tell me, sir. Do you see anything in this Exhibit 1000 suggesting anyone at UnitedHealthcare paid any money to the University of Southern California, Berkeley ins

MR. BLALACK: And, Shane, stagger back and skim up to the front.

### BY MR. BLALACK:

Q And I want you to tell me, sir, if you see anything in this Exhibit 1000 suggesting that anyone at UnitedHealthcare paid any money to the University of Southern California, Brookings Institute, or the Schaeffer Initiative for Health Policy in connection with the study.

A Okay.

MR. BLALACK: Just keep scrolling.

THE WITNESS: You can keep scrolling up. I can read fairly quickly here. And hang on one second. Maybe not quite that fast. Okay. Keep scrolling up. And I think this is the part you focused in on. Okay. And then just go to the top a little bit.

#### BY MR. BLALACK:

Q Is there anything in this exhibit saying anything about anyone associated with UnitedHealthcare or any other Defendant in this case paying any financial value of any kind to anyone at Brookings, the University of Southern California, or the Schaeffer Initiative for Health Policy?

A No.

Q Okay. Is there anything that you see in this email that, in your experience, would be inappropriate or untoward for purposes of academic research?

A No. Getting input from industry participants is not -- there's certainly nothing wrong with that as a concept.

Q When we started out this whole thing, the Yale study was supposedly this big scam. Now apparently from the questioning from Mr. Leyendecker, we've also now implicated USC and the Brookings Institute in this conspiracy. Is that what you understood, sir?

A I'm not sure if he characterized it as a conspiracy, but he certainly seemed to look askance at some respected research institutions.

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	Q	Okay. And that was my next question. With respect to Yale
Univ	ersity,	Brookings Institute, the University of Southern California, the
Nati	onal	what's the

- A National Bureau of Economic Research, NBER.
- O Those institutions, in your experience, are those well-regarded, established, ethical institutions?
  - A Oh, they're among the very, very best, yes.
- Q Okay. Now, I want to talk about this researcher that you were asked about. Nathan Takeda [phonetic], I believe was that somehow he was an employee of Analysis Group, and he had some connection whether is his name. The suggestion was that somehow he was an employee of Analysis Group and that that had some connection to whether the research -- that somehow he'd been bought off by Analysis Group, or did you understand something different?
- A It was unclear what he was implying, but maybe some variation of that. I'm not sure.
- Q Until Mr. Leyendecker asked you about whether this gentleman had ever worked in an Analysis Group, had you ever met him or seen him?
- A No. I -- I have not. I mean we have more than 1,000 employees, so there are many, many employees I don't -- I don't know personally.
  - Okay. Sitting here today, could you pick him out of a lineup?
  - A Not even close.
  - O Okay. Let me show you a document marked for

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1	identificat	ion as Defendants' Exhibit 5592 [sic]. Well, let me ask you		
2	MR. BLALACK: Counsel			
3	UNIDENTIFIED SPEAKER: It says, "New world order"?			
4		[Counsel confer]		
5		MR. BLALACK: Your Honor, I want to show Mr move		
6	Exhibit 55	29 into evidence.		
7		MR. LEYENDECKER: No objection, Your Honor.		
8		THE COURT: Exhibit 5529 will be admitted.		
9		[Defendants' Exhibit 5529 admitted into evidence]		
10	BY MR. BLALACK:			
11	Q	Okay. Sir, I'm showing you what we just pulled off the web,		
12	the I bel	ieve the profile is for a guy Nathan Takeda, whoever he is.		
13	And you can just I just want you to skim			
14		MR. BLALACK: And, Shane, if you could, skim down slowly,		
15	please.			
16	BY MR. BI	_ALACK:		
17	Q	You see he was well, where was he affiliated from an		
18	academic	standpoint, sir?		
19	А	It looks like prior to Analysis Group he was at the Yale School		
20	of Manage	ement.		
21		MR. BLALACK: Okay. Let's keep going down. Keep going.		
22	BY MR. BI	_ALACK:		
23	Q	All right. Now, he's got his experience there. And he's got		
24	Yale Univ	ersity research analysis 2015 to 2017. Do you see that?		
25	А	Yes.		

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1	Q	And in fact, he references the paper you relied a lot upon in	
2	your repo	rt, right?	
3	А	Yes.	
4	Q	3/20/17. And look at this, two years later, the poor guys joins	
5	analysis g	roup in Boston as a summer associate; do you see that?	
6	А	l do, yeah.	
7	Q	All right. So I take it you weren't in the Boston office down a	
8	the water	cooler any time between June and August of 2019?	
9	А	No, I was not, no.	
10	Q	Now, he eventually did join your firm, didn't he?	
11	А	Yes, it looks like in this year in 2021.	
12	Q	And it says present, less than a year; is that right?	
13	А	Yes.	
14	Q	So is it fair to say so as far as you know, there's no	
15	relationsh	ip between Mr. Shekita being affiliated with Analysis Group	
16	starting th	nis year in his work in the 27 '16 and '17 on the research	
17	paper cite	d in your report?	
18	А	There certainly isn't any direct connection. The fact that he	
19	has been	a researcher and that he has the right credentials and good	
20	experienc	e, that would all be relevant for us in our hiring for anybody.	
21	But certainly, the direct connection, there's zero relevance to that.		
22	Q	Okay. Now, I want to	
23		MR. BLALACK: You can pull that down for us.	
24	BY MR. BLALACK:		
25	Q	I want to talk a little bit about the co-insurance issue that Mr.	

Leyendecker brought up. And yesterday, sir, we went through some specific examples of claims that the Team Health Plaintiffs introduced into the record; do you recall that?

- A I do, yes.
- Q And at -- what did -- do you recall what we found when we reviewed those sample claims, what it is you were identifying and explaining to the jury about those claims and that data underneath them?
- A Yes. We were reviewing the demonstrative, and it seemed to imply that there was inconsistent adjudication of the allowed amounts on those claims, when they were from the same employer, same year, same provider, same CPT code.
- Q And sir, when there are inconsistencies between the claims data of a health insurer or healthcare payer and a healthcare provider, do you have a viewpoint on whose data is more likely to be accurate?
- A I do, depending on what the -- what the particular question is and the particular type of information.
- Q So give an example of the type of information where you might think the provider might have warranted that?
- A Yeah. In my experience, the provider would be more accurate where there's a discrepancy, for instance, on the treating physician. As an example, if it's a physician claim, or the actual code, say 99285, that sort of thing. That's something that's really under their control. Those are examples where I -- more likely than not, they would be accurate on that.

Q	Okay. Are there examples of data that were where you, in
your expe	rience, the payer and health insurer would more likely have the
accurate ir	nformation?

A Yes.

Q Can you explain what those would be?

A Yeah. A couple of examples there, and specifically the things we were looking at yesterday, so the allowed amount, that's something that the insurer, or payer, or the TPA actually does. That's their role and responsibility is to determine the allowed amount, so that would typically be more accurate on the payer's side.

The employer would typically be more accurate on the -- they have to keep accurate records of which member is associated with which plan, which is typically tied to employment, so those are good examples where typically the payer has more accurate information.

- O Okay. Now, during his questioning, Mr. Leyendecker said something to you about how the UMR claims data that we looked at did not include the co-insurance; do you remember that?
  - A I do, yes.
- Q First off, can you remind us what -- again, you just talked about it today, what the co-insurance reflects?
- A It's part of the patient responsibility, all of which sits underneath the allowed amount. So there's a portion that's owed by the payer and a portion that's owed by the patient. It's one of those elements.
  - O So is there -- is the -- knowing the co-insurance amount is,

1	does tha	t have any bearing on the term and what the allowed amount is?		
2	А	No, none whatsoever.		
3	Q	Now, was Mr. Leyendecker correct that the UMR claims data		
4	does not	include co-insurance amount for each of the disputed claims?		
5	А	Yes, that's accurate that that particular field is not present.		
6	It's not re	elevant, but it's not present.		
7	Q	If it did not include that data did not include the co-		
8	insuranc	e amount, how were you able to determine that the allowed		
9	amount in UMR claims data was consistent for the claims with the same			
10	patient, s	same CPT code, same provider, same employer?		
11	А	Oh, because what you're focusing on is the actual allowed		
12	amount.	So remember the first step in the process is actually to		
13	determin	e the allowed amount, and then there's a subprocess that		
14	allocates	it into payer and patient responsibility, irrelevant for this case,		
15	so it had	no bearing on the calculations.		
16	Q	Okay. Sir, I'd like to walk the jury quickly through an		
17	example	and illustrate how the co-insurance is calculated and make sure		
18	they und	erstand how it does or doesn't relate to determining the allowed		
19	amounts	•		
20	А	Uh-huh. Uh-huh.		
21		MR. BLALACK: Bring up the demonstrative, please.		

# BY MR. BLALACK:

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- And sir, I'm showing you what's titled illustrative example of Q two claims with allotment of \$1,000. Do you see that?
  - Α Yes.

- On one it has listed a 20 percent co-insurance, and the other it has listed a zero percent co-insurance; do you see that?
  - A I do, yes.

Q Would you walk the jury through and explain these two examples?

A Sure. And again, this is a demonstrative of a couple of examples. In both cases, and I noted -- or this is noted on the right-hand side of it, it's \$1,000 of the allowed amount. That's the relevant measure, and that's what I'm comparing to reasonable value. But underneath that, you could certainly have a different proportion paid by the health insurer, the payer and the patient. Start with the right-hand side where there's no co-insurance. Let's say you had \$100 left on your deductible. You pay that \$100, no co-insurance; the health insurer pays \$900.

The left-hand side, same thousand dollars, same hundred dollar deductible; now you've used up your deductible, but in this case, the plan might call for a co-insurance, a 20 percent co-insurance, in which case, another couple hundred dollars for the patient. So it's all about the allocation of the thousand dollars. The patient would owe 300 on the left, 100 on the right; insurer would pay 700 on the left, 900 on the right. In both cases, the right measure is the top, the allowed amount, which doesn't vary.

Q So for purposes of going through the data you went through with the jury yesterday, was determined whether the demonstratives in the Plaintiffs' disputed claims list accurately described the underlying records in the claim status. Did the co-insurance have any relevance to

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- A No, not at all. Not at all.
- Q Now, on this question, do you remember the chart that Mr.

  Leyendecker showed you today that had the average co-insurance amounts in the claims data that he represented to you, in something like six to eight percent each year in terms of the co-insurance amount?
  - A Yes.
- Q You said something I didn't quite understand, and I want to make sure the jury understands. Have you ever seen, in your experience, a health plan where the co-insurance is the amount of six percent?
- A No. I -- as I mentioned, you typically would be something like a 20 percent. Sometimes even zero. Sometimes 30. I've -- six would be a very odd co-insurance.
- Q So how -- based on an average, what is the six or the eight? What does that represent?
- A You can just think about it conceptually. If it was -- if the coinsurance on all claims was 20 percent, that would mean that about a
  third of the time, the patient would owe the 20 percent, and about twothirds of the time, they must have used up their -- all their other, and
  they owe zero on those. So it's a mix of, probably zeros, and say 20
  percent or 30 percent, or something like that.
- Q So to get to a six, you have to have some values where there was no co-insurance or --
  - A Correct.

- Q -- other co-insurance, correct?
- A That would be my experience, yes.
  - Q So what are the kinds of things that might produce an outcome where there's no co-insurance?

A There's really two. One would be a situation where the plan itself may call for no co-insurance. That's kind of unusual and relatively generous, if you will, to the -- to the patient. Those tend to be more expensive plans. But I'd say the most common is, as I mentioned a moment ago, where the patient has fulfilled their maximum out-of-pocket for the year. So you might have a plan that says between deductibles and everything else, maximum you'll ever pay is 2,000. Once you hit that level, then you don't owe the co-insurance any more.

O So in that scenario, you had some poor soul who's incurred very, very large healthcare costs, blown through their maximum, and now they're not incurring a co-insurance?

A That's right, yeah. It's not -- yeah. They're not lucky in that sense because they've had to blow through their -- as you -- as you characterized it, their maximum out of pocket, but that's right.

Q Okay. But in the standard situation, when there's coinsurance, where it's applicable, using a 20 or 30 percent, does the, you know, \$1,000 allowed amount in your example, would that -- what would be -- let's use 20 percent, what would be the co-insurance there for \$1,000?

- A \$200.
- Q And what would be the co-insurance for 30 percent?

1	А	\$300.
2	Q	And if the allowed amount was \$200, what's the co-insurance
3	for 20 per	cent?
4	А	\$40.
5	Q	And then for co-insurance at 30 percent?
6	А	On \$200, it would be \$60.
7	Q	All right. Significant delta, correct?
8	А	Oh, sure, there would be a meaningful difference, yes.
9	Q	So it would be much more to the patient's benefit to have the
10	allowed a	mount be 200 or 300
11		MR. LEYENDECKER: It's leading, Your Honor.
12		MR. BLALACK: Okay. Fair.
13	BY MR. BI	_ALACK:
14	Q	Mr. Deal, is it better for the patient to have an allowed
15	amount of	f 1,000 or 300?
16	А	300, unless there's a threat of balance billing.
17	Q	Now, let's talk about this Medicare equivalent.
18		MR. BLALACK: And can we bring up Plaintiffs' Exhibit 299?
19	BY MR. BI	_ALACK:
20	Q	You were asked about expressing the amounted dispute of
21	the charge	es and the allowed amount that's a percent of Medicare; do you
22	recall that	?
23	А	And I believe we talked about that, expressing the reasonable
24	value as a	multiple of Medicare as well
25	Q	Right.

1	А	percentage, but, yes.
2	Q	Correct. And you said I thought you said that that is typical
3	and stand	ard in the industry?
4	А	Absolutely.
5	Q	Okay.
6		MR. BLALACK: Would it be do you have is this your
7	exhibit?	
8		THE COURT: It's 299.
9		MR. BLALACK: 299, is that admitted, Your Honor?
10		THE COURT: I'm not sure.
11		MR. LEYENDECKER: Yeah, it was. You didn't object to it. It
12	was admi	tted today.
13		MR. BLALACK: Oh, it was admitted today.
14		MR. LEYENDECKER: Yeah, we sent it over yesterday or the
15	day before	e.
16		THE WITNESS: Hold on. Hold on. Hold on.
17		MR. BLALACK: I'll keep going.
18		THE COURT: Okay.
19		MR. BLALACK: Let me let me address, while he's looking
20	for that, Y	our Honor, let me come back and do another subject.
21	BY MR. BI	_ALACK:
22	Q	The Sound Physician subject, we're going to come back to
23	that here.	Yesterday, do you recall Mr. Leyendecker getting all excited
24	about Sou	ınd Physician?
25	Α	Yes.

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Q	I know he's excited about a lot of things, but do you
remember	him being excited about that?

- A Yeah. I think he characterized that as being what the case is about at some point.
- O Okay. That's my memory, too, that he said Sound Physicians is what the case is about. Mr. Deal, I want to show you a demonstrative. Let me ask you, do you like -- do you like multiple choice questions?
  - A Yes.
- Q Okay. I want to show you a demonstrative. I want you to help me walk through this. What is this case about? Is it about Sound Physicians?
  - A You want me --
- About the quality of medical care? Is it about the reasonable value that TeamHealth Plan's disputed claims? Is it about out-of-network programs? So let me -- the reason I've got these four up here is in the course of the last three or four weeks, we've heard our friends on the other side tell the jury that all -- this case is about all of these. This case really is about this. Let's talk about Sound Physicians.
- MR. BLALACK: Okay. Could you bring that one up, please? If you can go to the relevant passage there, Shane.

# BY MR. BLALACK:

Q Do you remember when Mr. Leyendecker told you -- told you, he says Sound Group, and what is Sound Physicians? It's a physician's services [indiscernible] work. They started out at hospital. I think they may also do anesthesia, but that's the ER.

MR. BLALACK: Keep going, Shane.

THE WITNESS: This is Dr. Frantz's testimony; is that right?

BY MR. BLALACK:

Q No, this is not. I'm not looking for Dr. Frantz's testimony, I'm looking for the first book from Mr. Leyendecker yesterday. Do you have that? This case is going to get real interesting in a hurry; I promise you that, sir.

THE COURT: You only have three more minutes, so -MR. BLALACK: All right. Thank you, Your Honor. All right.
Let's go to the next one, please. Go back. Let's go back and then bring this up. This is Ms. Lundvall, quality of medical care.

#### BY MR. BLALACK:

Q He told the jury, I believe in opening, because I indicate, ladies and gentlemen, this case is about a little bit more. It's about the quality of medical care across the State of Nevada, including emergency medical care.

MR. BLALACK: All right. Let's go -- let's go -- you can skip -- actually, let's do C, reasonable value.

# BY MR. BLALACK:

O So I believe it was counsel who said, now, what -- she said perhaps the core issue of this case is whether the reasonable value of out-of-network emergency room services were provided; do you understand that? He answered, yes. Last line, out-of-network program. I believe this was Mr. Zavitsanos, you see I have a lot of the doctors [indiscernible]. That's what this case is about, right? Let me ask you

this, sir, my daughter high school daughter is about to take the SAT
through one of those French courses. She asked me how to do it, and I
told her my when I was in college and I took those tests, I just circled C
every time. Let me ask you this, what do you think the reason I'll get a
prize if you can pick figure out, what is this case about?

A Well, it's a -- it's clearly about C, not just because one would just always guess C. That is the core issue in my understanding of this case.

Q Well, I'm going to tell you that in fact Mr. Leyendecker and I actually agree on something.

MR. BLALACK: Go ahead, show the next excerpt, please. BY MR. BLALACK:

- Q And I believe this is the questioning of Dr. Frantz two days ago.
  - A Right.
  - O Okay. And this is what you heard, right?
- A Yes, I was here for that.
  - Q Okay. What is Sound Physicians? And Dr. Frantz says it's a group, not unlike Team Health, Physician Service's Group owned by Optum, which is the company that's owned by United Healthcare. And then Mr. Leyendecker said, you said similar sized to all here in Nevada. It keeps going. I think they're in the top three, so I think the top three and the size in Nevada probably Team Health and Gratuity and Sound. And then look what he says here -- well, actually, okay. Let me get back to this. The core issue in this case, and you think you have an expertise in

what the rate of pay is?

So let's -- Mr. Deal, I think Mr. Leyendecker and I agree that the key issue in this case is the reasonable value of the Team Health plan's out-of-network emergency services.

MR. BLALACK: You need to bring that down.

## BY MR. BLALACK:

- Q Is there anything you've been presented with in this courtroom related to Sound Physicians that has any bearing whatsoever on how to measure reasonable value of an out-of-network emergency services?
  - A None whatsoever.
- Q Does it matter in any way, shape, or form who owns Sound Physicians? Who doesn't own Sound Physicians, to determining what is the reasonable value for an out-of-network emergency service?
  - A No.
- O In your data, analyzing the data you reviewed, if there is an entity called Sound Physicians that provided out-of-network emergency services in this area, would the payments to those -- to that group be captured in the data you were reviewing?
  - A Yeah, it would be in Mr. Leathers' calculation of the 528.

MR. BLALACK: Thank you, Your Honor, we'll take a break.

THE COURT: All right. We'll take a recess for lunch. During the recess, don't talk to each other or anyone else on any subject connected with the trial. Don't read, watch, or listen to any report of, or commentary on the trial. Don't discuss it with anyone connected to it by

any medium of information. Don't do any research on your own relating
to the case. Don't talk, text, Tweet, Google, or conduct any other type of
book or computer resource, and do not do any social media with regard
to any issue, party, witness or attorney involved in the case.

Do not form or express any opinion on any subject connected with the trial until the matter is submitted to you. We're halfway through the day. So see you at 12:35.

THE MARSHAL: All rise for the jury.

[Jury out at 11:51 a.m.]

THE COURT: And Mr. Deal, you may step down.

THE WITNESS: Oh, thank you.

THE COURT: Okay. The room is clear. If you have anything to put on the record, we'll do it at 12:35. Thank you.

MR. LEYENDECKER: Thank you, Your Honor.

MR. BLALACK: Thank you, Your Honor.

[Recess taken from 11:52 a.m. to 12:38 p.m.]

[Outside the presence of the jury]

THE COURT: Please remain seated. And are we ready to bring in the jury or do you have something for the record?

MR. LEYENDECKER: Just for the record.

THE COURT: Yes.

MR. LEYENDECKER: Your Honor, Plaintiffs would offer in Exhibit number 297 and 297-A, and I understand there's no objection to those.

MR. BLALACK: That's correct.

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1		THE COURT: All right. As soon as they get in, I'll admit
2	those.	
3		THE MARSHAL: All rise for the jury.
4		[Jury in at 12:39 p.m.]
5		THE COURT: Thank you. Please be seated. And welcome
6	back to you	ır after lunch afternoon, and everybody told me lunch was
7	fabulous. (	Go ahead, Mr. Blalack.
8		MR. BLALACK: Thank you, Your Honor.
9	BY MR. BL	ALACK:
10	Q	Hi, Mr. Deal. I'm just going to wrap up here. When we left
11	we were ta	lking, I think, about Sound Physicians. And you were shown
12	the numbe	rs by Mr. Leyendecker regarding Sound Physicians and
13	representa	tions were made about what their charges were and how they
14	compared.	Do you remember that?
15	Α	I do, yes.
16	Q	Have you seen any of the data related to any payments that
17	were made	by anybody to Sound Physicians for what their charges
18	were? Hav	e you looked at that?
19	А	Yes, in the sense that they're in the main data
20	Q	Okay.
21	А	that I have.
22	Q	Okay. You mean, the large pool of data that you analyzed for
23	purposes o	f your work?
24	Α	That's right. Yes.

As opposed to just discreetly focusing on one provider as

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A I certainly didn't discreetly focus on one provider. Mr. Leyendecker, I think, had given me a data set or referenced a data set that was specific to that.

Q Okay. Now Mr. Leyendecker pointed to you to charges -made representations about what Sound Physicians' charges were, and
then he also made representations about how those charges may relate
to other -- to the Team Health Plaintiff. Do you know whether that's true
or not?

A I don't.

Q Okay. Are either of these numbers, the average charge for the Team Health Plaintiffs or the represented, I guess, average charge for one code of Sound Physicians at all relevant to evaluating from an economic perspective the reasonable value of service?

A No. As I think I've said many times bill charges are not the right measure of reasonable value.

Q Would the allowed amount be the more relevant data point for purposes of analysis?

A Certainly, as a general matter. Again, within allowed amounts the market prices, the willing buyer, willing seller are the most relevant.

Q So, in other words, you wouldn't just rely on the allowed amounts and make that determination, you would have to measure it against something?

A Correct.

1	Q	There would have to be a benchmark; is that right?	
2	А	Correct.	
3	Q	Team Health Plaintiffs that argued for one benchmark, which	
4	is full char	ges, right?	
5	А	Correct.	
6	Q	They would also argue for a second benchmark, which is the	
7	kind of tl	ne alternative, the out-of-network rates paid to providers other	
8	than Team	Health?	
9	А	That would be my	
10		MR. LEYENDECKER: Leading, Your Honor.	
11		MR. BLALACK: Okay. I'll withdraw, Your Honor.	
12		THE COURT: The jury will disregard the last question.	
13		MR. BLALACK: I'll withdraw that.	
14	BY MR. BL	ALACK:	
15	Q	What is the name of the benchmark that you would use	
16	what is the concept that you would use to compare those two to		
17	measure a reasonable value?		
18	А	You need to compare it to a reasonable value, which is	
19	measured based on market prices, willing buyer, willing seller, and		
20	transaction	าร.	
21	Q	And are either of these two numbers charge numbers,	
22	willing buyers, willing sellers?		
23	А	No.	
24	Q	Those are unilateral numbers, correct?	
25	А	That's correct. They set unilateral.	

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1	Q	There's two parties to the transaction?			
2	А	There's not two parties.			
3	Q	All right. And then in the out-of-network setting is the out-of-			
4	network a	willing buyer, willing seller transaction?			
5	А	Not in the way that it needs for purposes of reasonable			
6	value. I mean, you're compelled to provide a service, compelled to				
7	provide a	payment. Neither party can walk away, so it doesn't meet			
8	those criteria.				
9	Q	If you had to choose between two, the out-of-network			
10	benchmar	k or the charge benchmark, which would be more reliable?			
11	А	I don't love either one of them, but certainly the out-of-			
12	network would be closer.				
13	Q	Okay. Now I showed you my multiple choice question			
14	earlier. It	occurred to me, one of my colleagues mentioned that I forgot			
15	one. That	would be question E, which is all of the above. Do you believe			
16	question E	would be a correct answer to that multiple choice question?			
17	А	No, C, which was the it's about the reasonable value of the			
18	services co	ompared to the alloweds, that's clearly the economic issue			
19	that's at th	e center of this dispute.			
20	Q	Okay. And you were also shown a document that discussed			
21	premium i	ncreases for small I think it was called small employer or			
22	single em	ployer plans. Do you remember that?			
23	А	Yes.			
24	Q	Okay. What's			

Single employee plans, I think it was.

last few years.

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frankly, some higher costs.

1	Q	Single employee plans. What is a single employee plan?
2	А	That's literally you've got a business like Bruce Deal,
3	Incorporat	ed, and it's just me. I would be the only employee of the
4	business.	
5	Q	So is it sort of like individual insurance?
6	Α	Yeah, the category of individual insurance is typically called
7	IFP, individ	dual and family plans. So it's a variation of that. It's
8	technically	an employee plan, but it's a one employee plan.
9	Q	And did I understand you say, in response to Mr.
10	Leyendeck	er's questions, that those kind of plans are particularly subject
11	to health p	remium increases tied to costs?
12	А	All plans are subject to premium increases that are primarily
13	driven by o	costs, but those plans, in particular, the single, the Affordable
14	Care Act p	lans that are person by person or family by family, and single
15	employees	s, have been an area that's been particularly sensitive over the

Is there a reason for that?

A There's been certainly -- well, in general, of course, it's the increase in healthcare costs. It's the prices and the utilization, meaning how many services are provided. And some of it has to do with the so-called risk pools, if you will, that are underneath it. Getting this area here, but there's been a lot of volatility and uncertainty in that area and,

O Okay. Would any of the numbers that you were shown and that was shown to the jury that relate to a single employer or single

employee plan or for an individual insurance plan, for that matter, be in
any way relevant to evaluate premium increases for a large group, self-
funded health plan?

A No. In my experience, the premium setting is different for those two types of insurance. I haven't studied the premium setting of these particular plans, but my overall experience would be that it would be done separately.

Q So, for example, we looked at a number of employer groups or clients of UnitedHealthcare self-fund, their plans are in the county, Las Vegas Metropolitan Police Department, Las Vegas --

MR. LEYENDECKER: Leading, Your Honor.

MR. BLALACK: I'm running through just a list, Your Honor. I didn't ask the question.

THE COURT: I think it's foundational.

## BY MR. BLALACK:

Q Caesars, Walmart. Are those small group plans or large employer plans?

A Those would typically be large employer plans. Midsize or larger, yes.

Q Is there anything about the documentation that Mr.

Leyendecker provided that you found relevant to an analysis -- that would be relevant to an analysis of premium increases for larger plans?

A No is the answer. And, of course, premium increases for large plans wasn't the primary topic of my analysis to begin with.

Q Now I want to make sure I understood something you said --

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1	or actually	v, before I move on from Sound Physicians
2		MR. BLALACK: Could I bring up the Elmo, please?
3		THE COURT: And is this a good time for someone to move
4	in 297 and	I 297-A.
5		MR. BLALACK: I thought it had been done
6		MR. LEYENDECKER: Yes, Your Honor. The Plaintiffs move
7	for admiss	sion of 297 and 297-A.
8		MR. BLALACK: Without objection.
9		THE COURT: 297 and 297-A will be admitted.
10		[Plaintiffs' Exhibits 297 and 297-A admitted into evidence]
11		MR. BLALACK: Okay.
12	BY MR. BI	_ALACK:
13	Q	Now, Mr. Deal, you remember Mr. Leyendecker showing you
14	this summ	nary of data that Plaintiffs have identified from a Sound
15	Physicians	s' claim file? Do you see that?
16	Α	Yes.
17	Q	Okay. So this is not the data itself, it's just a summary of the
18	data?	
19	Α	It looks to be I don't know if it's to specific claims or it's
20	some kind	l of a summary, yes.
21	Q	Okay. So am I correct here, sir, that what was represented
22	on this sp	readsheet was a summary, in terms of numbers, it includes in
23	the secon	d column the amount charged
24	А	Yeah, I think
25	Q	allegedly?

Α	Excuse me. I think it ties to what's written on the piece of
paper there	9.
Q	Did the summary include the amount allowed and the

A No.

amount paid?

- Q So that's been omitted from the jury, correct?
- A It's not present here, yes.
  - O And you see the right hand column it says par status?
  - A I do.
  - Q What does that -- what are the two references under par status?
    - A So non-par means out-of-network, non-contracted.
    - Q And what's the second one refer to?
  - A The second one would be an actual contract between the two entities, a willing buyer, a willing seller situation. It's sometimes referred to as participating. That's what par stands for. It's a shorthand for participating. Think of it as in-network.
  - Q So that first line would relate to a service provided by out-of-network providers?
    - A That's correct.
  - Q And the second one would relate to a service provided by a contracted participating provider?
    - A That's correct.
  - Q So the data file that Mr. Leyendecker had provided includes both out-of-network claims data and in-network claims data, according to

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- A According to the summary, yes.
- O So if the jury wanted to know, not just what this provider, whoever it is, chose to charge, but also what was allowed by the payor, you would have to look in that data file to find that out, correct?
  - A That's correct.
- Q And you could find it out both for what they were paid as a contracted provider and also what they were paid as an out-of-network provider, correct?
  - A Yes, that's correct.
- Q Thank you, sir. All right. So in your testimony to the jury in response to Mr. Leyendecker's questions, you mentioned -- he asked you about looking at data regarding out-of-network rates. Do you remember that?
  - A Yes.
- Q Okay. I want to make sure I understood what you said.

  There's the question of what you relied upon to form your opinion and the question of what you considered.
  - A Yes.
    - Q Do you understand that?
- A I do, yeah.
  - O Okay. Are there a difference between those two things?
- 23 A There certainly can be, yes.
  - O Okay. So I guess my first question is did you rely upon outof-network reimbursement rates for your primary opinion about what is

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Α No, I've tried to be very clear about that. I've not relied on that out-of-network.

Did you have access to, and did you consider out-of-network claims data as part of formulating your opinion?

Α Oh, sure. I had access to it, and I mentioned the claims matching, for example, where we matched the claims in dispute to the underlying data. So I certainly have out-of-network data and considered it for certain purposes, but I definitely did not rely on it for my opinion.

- O And you remember being asked whether you had studied United's out-of-network payments when you gave your deposition and being asked that question by Mr. Leyendecker?
  - Α Yes, I think I recall that.
- Q And I think what you said was that you had the data, that it's in the market data that we had from United, but you didn't think it was right for your analysis, but that you certainly considered it and studied it, and determined that it's not the appropriate basis for a willing buyer, willing seller analysis. Does that sound right?

MR. LEYENDECKER: We're leading, Your Honor.

THE COURT: So there's a leading objection. Sustained.

#### BY MR. BLALACK:

Q My question is does that sound right?

THE COURT: Well, the first part of the question was leading.

MR. BLALACK: Okay.

BY MR. BLALACK:

1	Q	The description, sir I just read the description from your
2	deposition.	Did my description of your prior testimony sound
3	consistentl	y
4		MR. LEYENDECKER: Your Honor, we're just bolstering at this
5	point in tim	ne.
6		MR. BLALACK: No, I want to make sure the record is clear
7	about what	the did and did not do with respect to out-of-network data,
8	Your Hono	r. That was the subject of cross-examination.
9		THE COURT: Then reask.
10	BY MR. BL	ALACK:
11	Q	I just want to make sure the jury is clear, sir. When you did
12	your analys	sis, did you have access to out-of-network claims data?
13	Α	I did.
14	Q	Did you review and consider it?
15	А	Yes, for certain purposes.
16	Q	Did you believe it was relevant for your reasonable value
17	opinions?	
18	Α	No.

- Q Did you rely upon it for that purpose?
  - A I did not rely upon it for my reasonable value opinion.
  - Q Would it be fair if someone said that you ignored the out-of-network data?
  - A No, I certainly didn't ignore it. Again, as I said, I used it for matching purposes and other purposes, but it wasn't -- I did not directly use it for purposes of my reasonable value opinion.

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1	Q	Sir, before I pass you back to Mr. Leyendecker for any follow-	
2	up questions, you, I think, concluded that the allowed amounts in this		
3	case represented about 164 percent of Medicare; is that right?		
4	А	That's correct.	
5	Q	And that the bill charges the Plaintiffs seek represent almost	
6	800 perce	nt of Medicare?	
7	А	That's correct.	
8	Q	And based on your 20 some odd years of experience doing	
9	this, are y	ou confident that that 164 percent of Medicare value represents	
10	the equal	value?	
11	А	I am, yes. It's consistent with the market benchmarks.	
12		MR. BLALACK: Thank you very much.	
13		THE WITNESS: You're welcome.	
14		THE COURT: Recross.	
15		MR. LEYENDECKER: Just a few questions, Your Honor.	
16		RECROSS-EXAMINATION	
17	BY MR. LI	EYENDECKER:	
18	Q	On the Sound Physicians?	
19	А	Yes.	
20	Q	This outfit is owned by United?	
21	А	I'm sorry.	
22	Q	The outfit is owned by United?	
23	А	I don't know if that's true or not. I heard Dr. Frantz reference	
24	that. I don't know.		
25	Q	Do you have any reason to disagree with Dr. Frantz, who's	

responsible for the activities of this [indiscernible]?

A I don't have any particular reason to agree or disagree with it. I don't know.

- Q You just got asked a few questions about if the jury wanted to go through the claim files, they could figure out information about the Sound Physicians, where they're charging the 1761 in 2019, right?
  - A I think I said that data would be in the data.
- Q And you know that also in that data it would identify how many times, how many claims the United Defendants, this group here, were making a 35 percent fee between this charge and what got allowed on iSight claims, right?

A If I follow your question, I think -- there is a field in the data that would say what this a Data iSight field. I think that was work that was done by some of your experts. So conceptually you could say, this is an out-of-network claim. This is from Sound Physicians. It was -- Data iSight used it, so if -- I'm not the expert on the particular fees, but to your representation in that particular case, then I think that's right. It would be based on the difference between bill charges and the allowed amounts.

- Q Well, let's be clear. Exhibit 297 is the Defendants' claim file, not mine. Do you understand that?
  - A I understand that, yeah.
- Q And so, we could look to the Defendants' claim, these
  Defendants, and find out how many times they earned a 35 percent fee
  on the difference between the charges they set at 1761 and whatever

gets allowed, right?

A That was -- what I was referencing is I'm -- I would have to go back and look. I don't recall whether literally there is a Data iSight adjudication field in that data. There is one in the claims in dispute that was added recently by Mr. Leathers. I just don't remember one way or another whether that's in the underlying data.

- Q Well, wait a minute. Didn't you take this claim file on the Defendants' side and tag it with what's iSight claims and other things like that? Didn't you do that?
  - A I didn't personally do that, no.
- O Did somebody on your team do that, sir? Looking at the Defendants' claim file and put various tags, is this an iSight, is this et cetera, et cetera? Did you all do that or not?

A We did not do that, no. Somebody had done that prior to our involvement. I don't actually know who did it.

- Q Okay. Before you got the Defendants' claim file of the Sound Physicians claims, somebody on the Defendants' side identified which of those -- put information in there that would indicate whether it was an iSight claim or not?
  - A I don't know who did it, but somebody did it.
- Q Okay. By the way, just a smidge on this premium increase question. Did you or did you not study how much the Defendants' premiums, to the extent that they're fully insureds, how much their premiums grew between the beginning of the claim period and the end? Did you study that?

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Α	No.
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- Q It wouldn't surprise you if it grew far more fast than our charges during that period; would it?
- A I honestly don't have a good basis for knowing one way or another. The charges grew about five percent a year. I don't know whether the premiums grew or more less than five percent a year.
  - Q Would it surprise you if they grew faster than that?
  - A It wouldn't really surprise me either way.
- MR. LEYENDECKER: Brynn, is the Elmo on? May I have the Elmo, please?

#### BY MR. LEYENDECKER:

- Q Okay. What's this case about? I like the catch, E, all of the above, so I wrote it in there for them. So we can agree there's no question that the Defendants used various out-of-network programs to figure out how much they wanted to pay us in this case, right, sir?
- A Various out-of-network programs were used to identify the allowed amounts.
- Q We can agree that Sound Physicians were in the data file that's related to why you think the FAIR Health charges represent skyrocketing information, right, sir?
- A Well, we have been talking about the Sound Health data in the Defendants data. They may well be in the FAIR Health data as well, but that wasn't directly what we were talking about. But no reason to think Sound Physicians isn't in various data places.
  - Q Right. I showed you an example of 2019 charges in Las

Vegas where it	t was	1761	for	285
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- A That's if I were just looking at the demonstrative.
- Q And so in this case, this jury has been hearing information about how out of control the egregious charges are in the Nevada market, and those charges include Sound Physicians; don't they, sir?

A Yes, I think that's right. They would include -- presumably, Sound Physicians has charges on their claims, yes.

O Now there's no debate about whether the reasonable value of the services -- actually, I make -- the reasonable value of the disputed claims or the reasonable value of the ER services? Do you agree with that?

A I mean, I think those are essentially the same thing, but I don't disagree with that. Yeah, the services are what generates the claims.

Q Now are you going to tell the jury that there's absolutely no connection between whether are doctors are well paid or very poorly paid, and the potential impact on the quality of medical are?

MR. BLALACK: Objection to the foundation of the question, Your Honor. There's zero evidence connecting the compensation in this case to physician rates.

THE COURT: Objection sustained.

# BY MR. LEYENDECKER:

Q As a public policy over trained experts, is it fair to say you understand that the quality of care can be impacted if the rates are too low that are paid to doctors?

MR. BLALACK: Objection. Calls for speculation.

THE COURT: Overruled.

THE WITNESS: I would say that's certainly not any type of a typical finding. It's not -- there's no evidence of that, that I've seen, certainly related to this case, so you can imagine the extreme case of paying zero for something. That could potentially have an impact, but as to the relationship between prices paid and quality, where that's been studied, it's been very ambiguous. There's not a direct relationship.

Q Sometimes there are studies that say there is a relationship, and you're saying sometimes there's a study that says there's not, correct?

A I would say -- fair enough. And across countries the same types of studies. So there's not a clear relationship on that.

Q Are you saying that the correlation between the impact on the quality of care only exists if insurance companies pay zero for the services?

A I'm saying you could imagine an extreme case where you paid zero for it, and then you wouldn't have people willing to provide any services. No one would go into the medical field. I was using that as a hypothetical extreme case. I think your question was about if doctors get paid, say, 164 percent of Medicare, versus 200, versus 500, those kind of studies there is no clear relationship that I'm aware of.

Q Well, what about if the rates are just low enough that it caused good board certified ER doctors to go out of state and work somewhere else where the wages are better?

MR. BLALACK: Calls for speculation.THE COURT: Overruled.

## BY MR. LEYENDECKER:

- Q As an expert, what's your point of view? Does that happen? Have you ever seen that?
  - A That -- I'm not sure if I follow your question.
- O That low rates might cause, for example, an ER doctor or some other kind of doctor to leave one state and go to another state where there's different reimbursement situations?
- A I haven't actually ever seen any study directly on that question. I don't know.
- O Okay. I just want to make sure I get your point of view. You're telling the jury you don't think that there is any circumstance, other than the zero dollar pay -- that the amount is paid for emergency room services, unless it's zero, that's the only situation, in your mind, it could impact the quality of care?
- A That wasn't what I said. I gave you an extreme case. Let me put it this way. In the range we're talking about here, the 164 percent of Medicare, that's very much market prices. I've not seen any evidence that any payment in that level of relationship to Medicare, that there's any evidence that that would impact quality of care.
- Q Well, how about if the folks that are doing this over here decide maybe I should go to the state because they treat all my competitors a whole lot better than me? Does that impact the quality of care from our board certified ER doctors here in Nevada?

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	Α	You're saying if they're driven by money, and they want to
go to	anoth	er state and make more money? I suppose people could do
that,	but the	ere's no evidence that quality of care in the range that we're
talkin	ıg abo	ut here differs.

O Okay. So Dr. Deal said no -- excuse me, Mr. Deal, I apologize.

Mr. Deal says no, but yes to three of four. Is that a fair statement?

A I don't agree that the case is about three of four of those things. I think they're -- you ask me a different question. You said, for instance, are there different programs that set the out-of-network rates? I agree with that as a concept. That's not an issue in this case. It's not an issue that's relevant to the underlying question. There's one of these that's actually the relevant question, it's number C. That's what the jury needs to decide.

MR. LEYENDECKER: Thank you for your time.

THE WITNESS: You're welcome.

THE COURT: And redirect.

MR. BLALACK: None, Your Honor. Thank you.

THE COURT: Does the jury have any questions for Mr. Deal? If so, give me a high sign. I see a few hands going up. Why don't you guys make your way up here.

[Sidebar at 1:03 p.m., ending at 1:06: p.m., not transcribed]

THE COURT: Okay. The lawyers, thank you for your questions, and all of them can be asked. Now, I get to ask the questions.

THE WITNESS: Okay.

THE COURT: Okay. I haven't read them all yet, so if I

stumble, bear with me.

First one. Regarding the overall physician payment inflation rate over five years, 2015 to 2020, of 6.6 percent, would you say this is a direct reflection of insurance companies/payors, adjudication programs, and policies in place during this time frame?

THE WITNESS: I'd say it's mostly driven by the contractual relationships. So most physician transactions happen under the innetwork. So it is the adjudication, but it's largely the adjudication of contracted claims, so agreements between parties. There certainly -- there is an element of out-of-network in there as well, but it's mostly driven by the contractual relationships.

THE COURT: Next question. Have you been retained previously by any of the Defendants or attorneys for the Defendants to provide expert services for other matters? If so, how many times and in what type of case or dispute?

THE WITNESS: Yeah, I've never been retained by the attorneys in this matter on either side of that. I have a recollection I worked on a United matter a number of years ago. It wasn't a reasonable value case, and I honestly don't remember exactly what the topic was, and it didn't go to trial. So I have been retained by some United entity; I don't honestly remember which one.

THE COURT: Next. The 2019 Brooking study compared bill charges with "objectively reasonable prices". Can you elaborate on your understanding of how the study defined/used the concept of "objectively reasonable price"?

	THE WITNESS: It's a great question. These are all good
questions.	It reminds me of being a teaching fellow at back in the day.
l don't reme	ember all the details. My recollection is that it was based on
an analysis	of these commercial contracted rates in terms of trying to
analyze, ag	ain, market prices. So willing buyer, willing seller contracted
rates, which	n are typically in the 125 to 175 percent of Medicare range.

THE COURT: Next question. How does your proposed evaluation approach relate to "objectively reasonable prices" referenced in the 2019 Brookings study?

THE WITNESS: It looks like two of you had a very similar idea. I think it's the -- it's the same answer. That, again, I don't remember all the details. I'd have to go back and look at it. But that -- typically, when researchers are looking at "objective standards", they're looking at market data, looking at market prices, willing buyer, willing seller, typically commercial and typically contracted commercial.

THE COURT: Last. When referring to "geo 890", does that include the zip codes associated with Las Vegas that start with 891 or Henderson 891?

THE WITNESS: It's a great question. The answer is no.

THE COURT: Well, there's a little more.

THE WITNESS: Oh, I'm sorry. I'm sorry.

THE COURT: The reason I asked is because when I see mail, 890 is in North Las Vegas and cities outside of Las Vegas.

THE WITNESS: Yeah. So I think I -- the last part sounds like a little bit of local knowledge maybe beyond my understanding. But

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certainly 890 is literally the first three digits. So if there's a zip code, say
Henderson where my in-laws used to live, it's 891, that would not be
included in that particular geo zip. So 890 is specific to all of the last two
digits that start with an 890.

THE COURT: Okay. Follow-up questions?

MR. BLALACK: Just one on that last question.

## **FURTHER REDIRECT EXAMINATION**

#### BY MR. BLALACK:

Q Mr. Deal, the descriptions by geo zip. You know, so it says 890 and then it has a description of the area associated. Do you know what I'm talking about?

- A Yes, I do.
- Q Did you create those, or did they come from FAIR Health?
- A Oh, that's a FAIR Health designation. That's not something that I characterized in this.
- Q So if there is a label that FAIR Health applies to a geozip, like an 890 or 891, that's not coming from you that's coming from them?
  - A That's correct.

THE COURT: Follow-up questions?

## **FURTHER RECROSS-EXAMINATION**

# BY MR. LEYENDECKER:

- Q Mr. Deal, as between you and Mr. Mizenko from FAIR Health, who do you think knows better which zip codes in and around Las Vegas are covered by geozip 890?
  - A I'm not sure that either one of us would have any different

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ı	views. i tii	ink it's pretty clear. Thi not aware that there's anything other
2	than 890 zi	p codes in there. So if there is, that would be Mr. Mizenko.
3	But my I	certainly have used geozips many times.
4	Q	Okay. Next question. Do you understand Mr. Blalack works
5	for the O'M	lelveny law firm?
6	А	I do. Yes.
7	Q	Have you worked for the O'Melveny firm before?
8	А	I probably have worked for the firm. I haven't worked for
9	these attor	neys in this case, but I probably have worked for O'Melveny
10	before.	
11	Q	Do you have on the top of your mind how many times you've
12	done that?	
13	А	Not very many. I can't remember any particular cases, but
14	it's certainl	y a firm I'm familiar with.
15		MR. LEYENDECKER: That's all I have, Your Honor.
16		THE COURT: Very good.
17		Last bite at the apple?
18		MR. BLALACK: Nothing more from me, Your Honor.
19		THE COURT: May we excuse the witness?
20		MR. BLALACK: Yes, Your Honor,
21		MR. LEYENDECKER: Yes, Your Honor.
22		THE COURT: All right. Mr. Deal, you may step down, and
23	you're exc	used.
24		THE WITNESS: Thank you. I appreciate your time.
25		THE COURT: Defendant, please call your next witness.
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1	MR. BLALACK: Your Honor, the Defendants cal	l Alexander
2	Mizenko.	
3	THE COURT: And Plaintiffs' counsel, can these	be taken
4	down? Plaintiffs' counsel, can these be taken down? Mr. Z	, can these be
5	taken down?	
6	MR. ZAVITSANOS: I'm sorry, Your Honor. I did	t'nk
7	know I'm sorry. I didn't [indiscernible]. My apologies.	
8	THE COURT: No problem.	
9	THE CLERK: Raise your right hand.	
10	ALEXANDER MIZENKO, DEFENDANTS' WITNESS	S, SWORN
11	THE CLERK: Please have a seat, and state and s	spell your
12	name for the record.	
13	THE WITNESS: First name is Alexander, A-L-E-	X-A-N-D-E-R.
14	Last name is M-I-Z-E-N-K-O.	
15	THE COURT: Thank you.	
16	And go ahead, please, Mr. Blalack.	
17	MR. BLALACK: Thank you, Your Honor.	
18	DIRECT EXAMINATION	
19	BY MR. BLALACK:	
20	Q Good afternoon, Mr. Mizenko.	
21	A Good afternoon.	
22	Q So one moment if I could? Just to get a little bi	t of
23	organization here. All right. Thank you for being here. An	d if you could
24	just state where you live, sir?	
25	Λ Llive in Reachwood New Jersey	

1	Q	And where are you employed?
2	А	I'm employed at FAIR Health, Incorporated.
3	Q	And what is FAIR Health?
4	А	It's a national independent not-for-profit that seeks to bring
5	transparer	ncy to healthcare pricing.
6	Q	And where is FAIR Health located?
7	А	In New York, New York.
8	Q	And how long have you been with FAIR Health?
9	А	Six and a half years.
10	Q	Did you attend college, sir?
11	А	Yes, I did.
12	Q	Did you receive a degree?
13	А	Yes. I have a bachelor's in science in public health from
14	George W	ashington University, and a master's in public health from
15	Columbia	University.
16	Q	Sir, did you go directly into the workforce after receiving
17	your mast	er's degree?
18	А	Yes, I did.
19	Q	And was that FAIR Health?
20	А	Yes, it was.
21	Q	And you've been there six and a half years, you said?
22	А	Correct.
23	Q	What is your position at FAIR Health?
24	А	I'm the manager of product and data analytics.
25	Q	And what are your responsibilities in that role?

1	А	I lead the quality assurance and review of our data products
		y're delivered to customers.
		What does that mean you review quality assurance of your
4	data produ	icts?

A So looking at our data products such as our FH Medical, which is being used in this case. Looking at changes over time, looking at what goes into the product, volumes of procedures, the benchmark amounts, et cetera. And putting those through rigorous statistical and data checks.

Q You referenced your clients. Who do you mean when you refer to a FAIR Health client?

A So there's a number of stakeholders in the industry that use FAIR Health from the payor side, providers, government agencies, research institutions. For example, our benchmarks are referred to in a number of states by statute or regulation.

- Q And when you refer to providers, do you mean healthcare providers?
  - A Yes, I do.
  - Q And you said payors; is that one of the things you said?
  - A Yes, it was.
- Q Would a commercial health insurer be a payor in your language?
  - A Yes, it would.
- Q So your clients would include both healthcare providers and health insurers?

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1	А	Yes, it would.	
2	Q	And you mentioned your FH Medical product; did I	
3	understand	d that?	
4	Α	I did.	
5	Q	What is FH Medical product?	
6	Α	Those contain percentiles for dollar amounts charged for CPT	
7	codes, whi	ch are services in medical that's maintained by the American	
8	Medical As	ssociation.	
9	Q	Now, in your role at FAIR Health, do you oversee the design	
10	or creation	of medical analytics like the products you just referenced and	
11	other prod	ucts at FAIR Health?	
12	Α	So my role specifically is to do review quality assurance of	
13	those products right before they go out to customers, and also answer		
14	any questi	ons that may come in on the products.	
15	Q	Have you testified in court before on behalf of FAIR Health in	
16	the past?		
17	А	I have.	
18	Q	And when you testified previously, had your testimony	
19	involved th	ne FAIR Health benchmark data and databases?	
20	А	It has.	
21	Q	Sir, have you ever published research or studies in your	
22	field?		
23	А	Yes, I have.	
24	Q	Can you describe them?	
25	А	So once study that I published was using the American	
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Automobile Association or Triple A's Foundation for Traffic Safety's data
on people's attitudes towards safe driving, driving laws, et cetera. My
research specifically focused on older drivers to help get a better
understanding of older drivers' attitudes and behaviors, as there is more
older drivers on the road, and it was part of a larger study on older
drivers.

- Q And I should have asked this earlier. In what discipline or field have you published and written?
- A Sure. So it's been in -- in healthcare, specifically focusing on statistics and data.
- Q And can you -- are there other studies besides the one you just referenced regarding traffic --
  - A Sure. So I --
  - Q -- safety?
- A Yeah. I also did a study on the use of opioids and involvement in fatal motor vehicle crashes.
  - Q And what journal was that published in?
- A That study was not published in a journal, but was presented before the Society for Epidemiological Research, as well as the American Public Health Association.
  - Q And have you ever published in the journal, Citizen Science?
- A Yes, I have.
- - A My research there focused on -- first, was a -- had a -- not a data study, but a summary of what could be the result of climate change

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in New York City. And then a data study looking at the effect of distance
from the coast on ozone concentrations throughout the State of New
Jersey.

- O Now, sir, do you understand that you're appearing here today as a representative of FAIR Health to give testimony as what's called a specially employed expert?
  - A I do.
  - Q And did you issue an expert report in this case?
  - A I did.
- Q Did you prepare a report stating affirmative opinions or in response to the opinions of another expert in the case?
- A I don't believe that I gave opinions, but it just basically stated what the data in the FAIR Health database was showing.
  - Q And was that in response to an expert named Scott Phillips?
  - A That was my understanding, yes.
  - Q He was an expert for the Plaintiffs?
- A That's my understanding.
  - Q Now, do you recall when you were engaged by my firm to offer -- actually by the client, by United Healthcare, to offer expert testimony in this case?
    - A I believe it was sometime in August.
  - Q And if you could, please describe generally the scope of your engagement in this case. So just high level, what you understand you were engaged to do.
    - A Create histograms or charts showing our data, to review the

data	, to	prepare	e that	expert	report,	and	then	to	appear	at t	rial	and	in	a
depo	siti	on in p	repara	ation fo	r this tr	rial.								

- Q For purposes of explaining your analysis?
- A Correct.

Q Okay. Now, what I'd like to do is starting after you were engaged in August, in response to Mr. Phillips' report, generally describe at a high level the steps you took to prepare your analysis and then your report.

A So reviewed the benchmark dollar amounts. We were provided the charges from the TeamHealth providers to compare to, and did comparisons to the median, which is the 50th percentile, the mean or the average, and then the 80th percentile, and then prepare a written report summarizing both what FAIR Health is and the findings of the data analysis.

Q And do you recall, sir, that the charges and codes that you received and reviewed for purposes of your report came from the expert report of Mr. Phillips?

A Yes, that's my understanding.

MR. BLALACK: Your Honor, at this time, I'd like to move Mr. Mizenko to be qualified as a specially employed expert in the field of statistics and creation and interpretation of fiscal analysis using data in the FAIR Health database as well as the role of FAIR Health in the healthcare industry.

MR. MCMANIS: No objection, Your Honor.

THE COURT: The witness may testify.

## BY MR. BLALACK:

Q Mr. Mizenko, would you please explain to the jury again, you've mentioned that FAIR Health is a nonprofit organization. Just your own, what do you consider FAIR Health's mission or missions to be?

A Our key mission is to bring transparency to healthcare pricing. We do that in a threefold way. One is maintaining a -- an independent database of healthcare claims. Second is maintaining a website for consumers to use to better understand healthcare and healthcare costs. And then third, to maintain a research platform for researchers looking to understand both healthcare costs, utilization, sometimes outcomes.

Q What kind of data does FAIR Health typically make available in the market?

A So we maintain the claims database. What we're putting out to market are generally percentile values for charges. So kind of like a height and weight chart, you have a 5th through 95th percentile, and it shows the range of charges that are seen in the marketplace.

Q And are those datasets ever customized for purposes of use by your client?

A Yes. For example, a provider looking to set up a practice here in Nevada might only be interested in the charges in the State of Nevada and may only be interested in certain codes that they do.

Obviously, a heart surgeon doesn't care about kidney surgery codes, for example.

Okay. But you also, in addition to these custom approaches,

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you have your standard like the one you mentioned earlier?
A Correct. The FH Medical, which contains all CPT codes in all
geographies in the United States at a range of percentiles.

Q Okay. Beyond providing these products, data products, does FAIR Health offer any other services to clients or [indiscernible]?

A Yes. So we also create custom analytics for clients. Like I said, they might be looking at charges. They might want to know about outcomes, utilization. For example, with the advent of telehealth, people are looking to understand how telehealth is being used. We create a monthly tracker of telehealth utilization, what codes are people using, where are they using it, why are they using it?

Q Now, how do clients access your standard products? If they want to access the data in your standard products, how do they get access to it?

A They can get it in the format of a few different files. We have a web-based portal where they would get the dollar amounts. And we offer various electronic means for them to get it.

- Q Do they -- can they get it for free or do they have to pay something for it?
  - A They would have to pay for it.
  - Q Yeah. And is that through some sort of licensing fee or?
  - A Correct.
- Q Okay. Do you know whether entities affiliated with UnitedHealth Group or United Healthcare licensed the FAIR Health data?
  - A That's my understanding.

1	Q	Okay. And do you know whether entities affiliated with the
2	TeamHeal	th organization licensed the FAIR Health data?
3	А	That's my understanding, as well.
4	Q	So it would be fair to say in some respects that the parties in
5	this case a	re clients of FAIR Health?
6	А	That would be fair to say.
7	Q	Now, sir, have you ever heard the term usual, customary, or
8	reasonable	e rates?
9	А	Yes.
10	Q	Have you ever heard the acronym UCR?
11	А	Yes.
12	Q	Does FAIR Health define for the healthcare marketplace the
13	usual, cust	tomary, or reasonable rates for healthcare services?
14	А	Absolutely not. And that's part of our mission to maintain
15	neutrality,	independence, is that we publish these amounts, but we don't
16	tell people	how to use them, how to interpret them, what they mean.
17	Q	So I take it FAIR Health does not determine the so-called UCR
18	for any giv	ven service?
19	А	We do not.
20	Q	Does FAIR Health act as an industry setting standard for what
21	is the reas	onable value for an out-of-network ER service?
22	А	No, we do not. People may choose to use FAIR Health data.
23	They may	choose to use other forms of data. They may choose to use

combinations of different types of data.

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Does FAIR Health even state a publicization, much less

enforce, a public position on what the reasonable value of any out-ofnetwork service should be?

- A We do not.
- O Now, I want to talk about the FAIR Health data that you've referenced there. Can you describe at a high level the kind of data stored in the FAIR Health databases, and I'm using that plural right now.
- A Okay. I mean, the main data point of interest here is the charge, which is the billed charge, the sticker price for the healthcare procedure before there's been any negotiation or discounts applied.
- Q Okay. And where does that data that you just referred to in the FAIR Health database come from? How do you get it?
- A We have over 60 health insurance companies and third-party administrators that give us their claims data.
- Q So does FAIR Health conduct any sort of a analytical -- strike that. Does FAIR Health conduct any other statistical or other analysis of the data after it comes in from those health insurers and administrators?

A Yeah. So when we take on a new contributor, we do an audit to make sure that the amount of data we're getting from them matches their membership, comparing them to other contributors to make sure the types of services we're seeing, the charges we're seeing, make sense. And then, on each incoming data submission, we do an A-to-Z validation process starting from A, the amounts, to Z, the ZIP codes, making sure that we're not getting things in like \$2 heart surgeries, \$100,000 band aids, that we're not getting ZIP codes that are occurring in a P.O. Box where you obviously can't get a doctor's visit. And that's, you

1	know, developed by people who are experts in the field of statistics,
2	computer science, and all automated to look at large amounts of data at
3	one time.
1	Q Okay. And the goal of that is to make sure that the data that
5	you're capturing is representative of the observations in the market?
6	MR. MCMANIS: Your Honor, I object to the leading.
7	MR. BLALACK: I'll rephrase.

## BY MR. BLALACK:

- Q What is the goal of that exercise?
- A The goal is to make sure that we have correct, valid data coming to the database.
- Q Now, you understand, sir, that the Plaintiffs' expert in this case is relying only on the FAIR Health charges -- billed charges database?
  - A That's my understanding.
- Q Have you seen anything suggesting that the Plaintiffs' experts are relying upon FAIR Health's database of amounts allowed for payment?
  - A That's not -- I don't believe so.
- Q Okay. And you have two data sources. You have a FAIR Health charges benchmark and a FAIR Health allowed amount benchmark?
- A Yes. And we have other things for things like dental anesthesia. But for medical, we have billed medical and allowed medical.

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- Q So between the FAIR Health charges benchmark and the FAIR Health allowed payments benchmark, the one that Plaintiffs are relying on that you've responded to is just the charge benchmark?
  - A That's correct.
- O Okay. Now, would you please describe the methodologies that FAIR Health uses to develop these benchmarks, the actual benchmarks?

A So we take each of the -- one of those CPT codes that I mentioned, which are maintained by the American Medical Association -- so say, a ten-minute office visit has a code -- and organize it by what we call geozip, which is -- roughly aligns with the first three digits of a ZIP code. In some places, they're combined. And then, we organize all data for that CPT code in geozip order from highest to lowest, and then create percentiles, kind of like the height and weight chart that I mentioned.

- Q Now, in your report, you described a methodology that involves using an actual data analysis and then a derived data analysis. Do you remember that?
  - A Yes, I do.
- Q Can you describe to the jury what the difference between those two is?
- A So the actual methodology is what I described here. You just take the data for the one code, so say, the ten-minute office visit, in that geography, take it highest to lowest, and create percentiles.

For codes that don't have a lot of volume, so say, a heart surgery

that really only happens a few times a year, we group codes that are similar in clinical nature together and we have a system that values -- a relative value system that says, you know, a heart transplant is worth more than a minor heart procedure and it's based on the actual charges for those. So it's not a judgment call. It's just a data-driven system that values one thing compared to another. We take the charge, divide it by the codes' relative value, and create what's called a conversion factor for that group of codes. So then we have a conversion factors for all cardiac surgeries, and we can take that, multiply it by the relative value for each code in that group, and create a dollar amount from there.

And those conversion factors would also be created by percentile. So you'd have an 80th percentile conversion factor, a 50th percentile conversion factor, and so forth.

- O Okay. So if I understand, the principal difference between the actual methodology and the derived methodology is you would use the actual methodology in any instance where you had enough data?
  - A Yes. If we had nine or more frequency.
- Q And only in a circumstance where your data was sparse, below your threshold, would you engage in the derivative exercise.
  - A That's correct.
- Q In the work you did for the purpose of your opinions in this case, did you use the actual or derived methodology?
  - A The actuals methodology.
- Q So what does that say about the volume of data you had in the geozips you were using?

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1	А	It says that they have they're done frequently enough, at
2	least nine	or more times, to create benchmarks for them.
3	Q	So just, again, before we move on, I want to make sure the
4	jury has cl	arity on this. In the billed charges database that you're
5	describing	, is that defined by what the provider chooses to bill on the
6	claim form	or by the payment amount that's allowed?
7	А	It's what the providers charges. So equivalent to the sticker
8	price on a	car, what you actually see before there's any negotiation that
9	occurs.	
10	Q	Okay. All right. All right, sir. We discussed earlier that FAIR
11	Health was	s asked to prepare certain data analytics in this case, correct?
12	А	That's correct.
13	Q	Okay. I'd like you to sir, you should have a binder of
14	exhibits. A	And I'm going to direct you to Defense Exhibit 5424.
15	А	Yeah.
16	Q	And you should see a stack of documents. And I'm going to
17	ask you to	review them and tell me if you've ever seen them before.
18	А	So obviously, without scrutinizing each of the hundred or so,
19	these are h	nistograms prepared by FAIR Health in conjunction with this
20	case.	
21	Q	So are these the actual histograms that you prepared as part
22	of your da	ta analysis in this case?
23	Α	Correct.
24	Q	And did you have a personal role in creating these
25	histogram	s that are collected in Defense Exhibit 5425?

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1	А	Either myself or somebody on my team, but this is
2	something	g that I reviewed in preparation of the expert report.
3		MR. BLALACK: Your Honor, at this time, the Defendants
4	move into	evidence Defense Exhibit 5424.
5		MR. MCMANIS: Your Honor, we object on hearsay grounds.
6	We have r	no problem if he wants to use it as demonstratives, but this is
7	part of his	expert report. It's not admissible evidence.
8		MR. BLALACK: Your Honor, the report is not being offered.
9	This is jus	t the output data analysis.
10		MR. MCMANIS: May we approach?
11		THE COURT: You may.
12		[Sidebar at 1:33 p.m., ending at 1:34 p.m., not transcribed]
13		THE COURT: Okay. Some directions to the lawyers. Thank
14	you.	
15	BY MR. BI	_ALACK:
16	Q	Okay. Now I want to direct you to a couple of this
17	histogram	s, sir.
18	А	Yeah.
19	Q	I want to ask you this. These histogram, do you generate
20	and by yo	u, I mean Fair Health. Do you generate histograms like this in
21	the ordina	ry course of Fair Health's business?
22	А	Yes.
23	Q	And are the elements on this histogram standard elements?
24	l'm talkinç	g about the ones [indiscernible] 5424, are they standard
25	elements	that Fair Health includes on all of its histograms?

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1	А	Yes.
2	Q	Are these histograms in front the ones that are in front of
3	you, that F	air Health created using certain data provided specifically for
4	this case, a	s well as Fair Health's proprietary data?
5	А	Yes.
6	Q	And to your knowledge best of your knowledge, is the
7	informatio	n reflected in these histograms truthful and accurate?
8	Α	Yes.
9	Q	They have your familiarity in forming these analysis for Fair
10	Health?	
11	А	Yes.
12	Q	And these were attached exhibits to your expert report?
13	Α	I believe so, yes.
14	Q	Okay. I want to show the jury one of these. We're going to
15	go through	a number of them, but I want to show the jury several, and
16	then just h	ave you describe them and walk them through it. Let's go to
17	the one I	ook at the bottom, and you'll see Exhibit Number 5240-24.
18	And then y	ou'll see a page number that trails it?
19	А	Uh-huh.
20	Q	So let's go to page 7.
21		MR. BLALACK: And I'll ask Shane to bring up page 7.
22		MR. MCMANIS: Lee, I think you're on
23		UNIDENTIFIED SPEAKER: The Elmo.
24		MR. MCMANIS: I think you're on the Elmo.
25		MR. BLALACK: Oh, my apologies. Thank you.

1	BY MR. BL	ALACK:
2	Q	Mr. Mizenko, can you see the page 7 of Defense Exhibit
3	5424?	
4	А	Yes, I can.
5	Q	And do you recognize this document, sir?
6	А	Yes. This is a Fair Health histogram.
7	Q	And is this one of the histograms that you prepared for the
8	purposes	of your expert report?
9	А	Correct.
10	Q	All right. We're going to go through the specifics of this in a
11	minute. B	ut I want to explain to the jury a high level what a histogram
12	is and sho	ws. Can you just what is a histogram for purposes of
13	statistics?	What do you with it?
14	А	It's a visual representation of data.
15	Q	And so if you would, sir, we're going to walk through each of
16	these elen	nents, to make sure the jury understands it. Let's go first, the
17	upper righ	t hand side.
18	А	Okay.
19	Q	I'm going to approach you, so we can my eyesight is sadly
20	going. An	d if you look in the upper right hand side, there's a box, right?
21	А	Yeah.
22	Q	Could you describe the information, the values described in
23	that box?	
24	Α	So the first number is the procedure code, which is the CPT

code established by the American Medical Association.

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description of w	hat that code means.	So in this case,	critical care for an
injured patient.	The initial 30 to 74 mi	inutes.	

- Q I'm going to stop you right there. Where are you getting that description from?
- A That description comes from the American Medical Association.
  - Q Got it. All right. What's the next code?
- A The next is the Geo ZIP, which represents the first three digits of the ZIP Code, which is 890.
- O Okay. And how are Geo ZIP's that are used by Fair Health created?
- A We just -- we basically take the first three digits. But in some areas there's low population or it just make sense to combine two -- collapse two into one.
- Q Okay. And when does Fair Health decide to use just one geozip or multiple geozips together?
  - A Could you rephrase that?
- Q Sure. When are there circumstances where Fair Health would decide to use more than one geozip together as opposed to just a single geozip?
- A So more than one first three digits is what I think you're asking. And that would be -- you know, an example would be if there's not a lot of population in one area.
- Q Yes. Okay. And then there's a listing that says geozip description, do you see that?

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1	А	Yeah.
2	Q	Okay. And in this area it says NV-Las Vegas and area. Do
3	you see th	at?
4	А	I do.
5	Q	How are those geographic descriptions determined?
6	А	I believe they were created by Fair Health before I started
7	there. But	you know, based on a logical description of what localities are
8	in that are	a. And obviously Las Vegas is the largest locality in Geo ZIP
9	890.	
10	Q	These descriptions are standardized to the numbers? Like if
11	you you	don't ever change the description of what 890 is versus 891
12		MR. MCMANIS: Your Honor, it's leading.
13		THE COURT: It's leading. Just rephrase.
14	BY MR. BL	ALACK:
15	Q	Do you what is I'm trying to determine sir, if every day
16	you come	up with a new description for 890.
17	А	No, we do not.
18	Q	So two years ago would the description for 890 be the same?
19	А	Correct.
20	Q	And do you change the descriptions for the geozips
21	frequently	?
22	А	I don't they've never been changed in the six and half years
23	I've been a	at Fair Health.
24	Q	Okay, fair enough. What's that last line refer to?
25	А	That's the product, which in this case is F.H. Medical. And

1	then the d	ate that it was released, which was May 2017.
2	Q	How often does Fair Health release product?
3	А	Once every six months.
4	Q	So for every year there would be two releases?
5	А	That's correct.
6	Q	Okay. All right. Now let's go down to the lower left hand
7	corner, yo	u'll see a box.
8	А	Okay.
9	Q	And on the left hand side there's a column that starts with a
10	header sta	tistics. And on the right a column that stars with value. Do
11	you see th	at?
12	А	Yes.
13	Q	Describe what that first row refers to.
14	А	So the first is the number of total occurrences in the one year
15	period use	ed in the May 2017 release for Code 99291 in geozip 890. And
16	that's 8,09	6 occurrences.
17	Q	Okay. And then what's the next row?
18	А	The next row is the mean or average charge, which is
19	\$943.66.	
20	Q	And then what's the next?
21	А	The median charge, or the middle of the distribution. So 50
22	percent is	below that point, and 50 percent is above that point. And
23	that's \$766	5.
24	Q	And what's the 80th percentile refer to?

The 80th percentile is the point in the data distribution at

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which a	80 percent	is at or belo	w, 20 perce	ent is at or a	bove. And that is
\$1,601.					

- Q Okay. And then the last line is what?
- A The last is the provider charge as provided by you. Which is \$1,688.25.
- Q Okay. Now when you do a histogram and graph a provider's charge, in this case, this is referring to a Team Health claimant charge?
  - A Correct.
- Q Have you -- but when you do this exercise of doing a histogram, are there other providers where you benchmark the data against a different kind of provider? Different than TeamHealth?
- A So it would just be one provider charge that would be listed.

  That red diamond would only represent one provider at a time.
- Q Okay. And that's not unusual -- is it unusual for you to do a histogram like this, where you're graphing the Fair Health data against a provider's charge?
  - A No.
  - Q Now these diamonds that you refer to have colors on them.
  - A Yes.
- Q And then if you'd look on the graph, you'll see colors, correct?
  - A Correct.
- Q So for the jury's benefit what is being signified by the colored diamonds on the actual horizontal line graph?
  - A So the orange diamond is the median. Once again the

middle of the distribution. It's sometimes referred to as the 50th
percentile. The yellow diamond is the average or mean charge. The
green diamond is the 80th percentile charge. And then the red is the
provider's charge.

- O Okay. So again, looking at the median, if I understood what you said, half of the charges in the data for this release are above \$766 and half are below?
  - A Correct.
- Q And then again for the mean, is that another way of saying an average?
  - A Yes.
- Q And then for the 80th percentile, if I'm looking at this correctly that's far to the right, that's the green?
  - A Yes.
- Q So if I'm looking at this right, what that means is 80 percent of the charges for this data period for this code were at or below \$1601?
  - A Correct.
- Q And for this one code, this one provider, this one geozip, the provider charge was above that mark?
  - A That's correct.
- Q All right. Let's look at a second example. We'll go to page 3 of that exhibit, sir, to the top.
- A Okay. Okay.
- Q Now sir, again, we're looking now -- we're looking now, sir, at another of your histograms, correct?

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A Yes.

MR. BLALACK: Could you please Shane, bring up the top right hand bar.?

#### BY MR. BLALACK:

- Q And if you could describe for the jury what's being reflected in this histogram?
- A So same thing as the previous. You first have the CPT code, which in this case is 99282. The description of it, which is emergency department visit for low or moderate severity. Once again the geozip, which is 890. The description of the geozip, which is Las Vegas and area. And then the product, which is F.H. Medical and the release, which is May of 2017.
- O Now in this case, the one we looked at a moment ago, the Team Health Plan, which I think in this case was Fremont. Fremont's charge in that last histogram was above 80 percentile. In this case, for this code 99282 from May of 2017, how does the Plaintiff's charge compare to the 80th percentile?
  - A They are below it.
  - Q And how does it compare to the median?
  - A They are below it.
- O So this is an example where their charge is below both the 80th and the median?
  - A That's correct.
- Q And in fact, if you look at this exhibit, you'll notice are there providers with this code that are billing less than \$100 for this service?

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1	А	Yes, there are.	
2	Q	And are there providers for this code that are billing more	
3	than \$750	for this service?	
4	А	More than 750? No, there are not.	
5	Q	Maybe I'm looking at the wrong thing. I'm sorry. Are there	
6	providers that are billing more than \$510?		
7	А	Yes, there are.	
8	Q	Okay. In fact several over 100.	
9	А	So I just want to caveat that these aren't individual providers.	
10	These are	a number of occurrences, so it could be 113 and 129 distinct	
11	ER positio	ns. It could be one. We don't we don't know that	
12	informatio	on from this graph.	
13	Q	That's an excellent point. In other words these observations	
14	that are at	the very high end, 129 that are up north of 540; could that be a	
15	single pro	vider?	
16	А	It could be.	
17	Q	Let's look at another example. Go to page 14.	
18		MR. BLALACK: If you could, Shane, pull up that box.	
19	BY MR. BLALACK:		
20	Q	And again, sir, if you could explain what the jury is looking	
21	at.		
22	А	So once again, procedure code in this case 99281. A	
23	descriptio	n of it, which is an emergency department visit for a limited or	
24	minor pro	blem in geozip 890, which Las Vegas and area. And this is for	
25	the FH Me	dical release. But this time we're looking at May of 2019.	

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MR. BLALACK:	You can pull that down.
BY MR. LEYENDECKER:	

- Q You can pull that down for a second. So this is a Fremont charge. And in this case, sir, what is the median?
  - A The median is \$167.
  - Q And what is the 80th percentile?
- A Also \$167.
  - Q So what does that mean if the 80th percentile and the median are exactly the same?
- A That means all percentiles between at least the 50th and 80th, and there could be more below or above, I wouldn't know without looking. The data are \$167. That indicates that it's a pretty commonly charged value.
  - Q So in this case, there would be 133 observations?
- A Yes. Well, it's in that range. I would just caveat between 165 and 172. So it may -- it could all be 167, but it may not be without seeing, you know, all the underlying claims data.
- Q And then this demonstration, the one we saw previously, just before this one, I believe the Fremont charge was below the 80th, correct?
  - A Yes, it was.
  - Q And this one is a Fremont charge above the 80th?
- A Yes, it is.
- Q Okay. Now, let's look at page 34. This is an interesting looking one. It is kind of like a hard glass. If you could, describe what

A So this time we're looking at procedure code 99283, which is also an emergency room department visit, but for moderate severity.

Geozip 890, which is Las Vegas and area, and this is the FH medical release for November of 2019.

- Q What's the 80th percentile reflected in this release in the Las Vegas area?
  - A It is \$1,991.

- Q And is that associated with this tall bar just north of the green diamond, it has 21,409 observations?
  - A Yes, it is.
- Q So if I'm reading it right, you have 40,000 -- over 40,000 total occurrences in this data set, and over 21,000 are the exact same amount, give or take?
  - A Or -- yeah, within like, you know, a few dollars.
- Q And in this case, is the Fremont charge below or above the 80th percentile?
  - A It is below.
- Q Okay. Let's look at one more Fremont example, and then I want to show something of 1:50:40. Can you go to 37, please?
  - A Okay.
  - Q Okay. Now --
- MR. MCMANIS: Shane, go ahead and pull up the upper right-hand box.
  - BY MR. MCMANIS:

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1	Q	If you would, describe, Mr. Mizenko, what the jury is seeing?
2	А	So this is another histogram for CPT 99291, which is the code
3	for critical	care for an ill or injured patient for the initial 30 to 74 minutes.
4	geozip 890	, which is Las Vegas and area. This is for the November 2019
5	release of	FH Medical.
6	Q	Now, in this one, what is the median?
7	А	The median is \$845.
8	Q	And so let me make sure I'm looking at the right thing. So
9	the median here would be this orange diamond?	
10	А	Yes, the orange diamond.
11	Q	Okay. And that's where you got all of these observations to
12	the left of the orange diamond, below the \$845 rank is that am I	
13	looking at the right thing?	
14	А	Correct.
15	Q	And then you have the 80th percentile all the way over to the
16	right, which is the green diamond; is that right?	
17	А	Yes.
18	Q	So in this case, the 80th percentile is \$1,765?
19	А	That's correct.
20	Q	So that's is that almost that's over twice the median; is
21	that right?	
22	А	Yes, it is.
23	Q	And then you have a very you have an observation of
24	you have \$	S1,123 observations up at 2,160; is that right?

That's correct.

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1	Q	And then even a handful of 2,700?
2	А	Yes.
3	Q	In this case, what is the Fremont billed charge, and how is
4	it below o	r above the 80th percentile?
5	А	It's above the 80th percentile.
6	Q	All right. Let's look at some of the other Plaintiffs. We just
7	looked at some examples from Fremont. Let's look at some examples	
8	for Ruby C	Crest.
9	Q	Sir, if you go to page 71.
10	А	Okay.
11	Q	And if you would, pull that out. Mr. Mizenko, describe to the
12	jury what	they're seeing.
13	А	So this is the code 99284 for the an emergency department
14	of higher (	urgent severity. This is in geozip 893, and that is for Reno,
15	Nevada, a	nd other parts of Northern Nevada. And this is for the FH
16	Medical release in November of 2019.	
17	Q	Okay. Now, for this one, sir, where is the median?
18	А	The median is \$675.
19	Q	Am I missing the language on here?
20	А	lt's so sometimes when two diamonds are close to one
21	another, one covers up the other, and in this case, orange is being	
22	obscured	by red.
23	Q	Okay.
24	А	Which is \$1.19 apart.
25	Q	Okay. So I see your point. So there's a red diamond, which

is associated with the Ruby Crest provider's charge of \$673.81, and
you're saying the median is 675, correct?

- A Yes. And because they are in such close proximity, you know, just picturewise, the red covers the orange.
- O Okay. And this -- you have -- you have a lot -- this one, the data is distributed very broadly across the entire range; would you agree with me?
  - A That's fair to say.
- Q And then there's this big spot right around the median charge; do you see that?
  - A Correct.
  - Q 3,500 -- 3,250 out of 8,591 occurrences, right?
  - A Correct.
- Q Is there any way to tell whether that's a single provider contributing all those observations or not?
  - A Not without looking at the underlying data.
  - O Okay. And is that something you all do, typically?
  - A If asked to, we are able to.
  - O Okay. In this case, where is the 80th percentile?
- A The 80th percentile is the -- once again, the green diamond, and it's \$1,003.
- O Okay. So you've got providers with the 80th percentile being \$1,003, you've got hundreds of providers that are billing down between, say, \$250 and \$500; is that fair?
  - A I'll just stipulate that's not --

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1	Q	Well, hundreds of observations; I that right?
2	А	Yeah, hundred hundred thousands of observations.
3	Q	Okay. Let's go to the next example, page 68. This is another
4	Ruby Crest	, I believe. Yes?
5	А	Yes.
6		MR. MCMANIS: Shane, if you could pull that up?
7	BY MR. MC	CMANIS:
8	Q	What are we seeing here, sir?
9	А	So this is procedure code 99281 again, and that's the
10	emergency	department visit for the limited or minor problem. This is in
11	geozip 893,	which is Reno, Nevada, and other parts in Nevada in
12	November	2019.
13	Q	And going back on the geozip issue, so is this geozip
14	geozip 893,	what area in the state does that cover?
15	А	I'd have to look to confirm, but I think that 893 is like Reno,
16	Carson City	v, Northern Nevada, whereas 890 is Clark County.
17	Q	Okay.
18	А	So pretty much anything not Clark County, I believe is 893.
19	And 890 is	just Clark County.
20	Q	Okay. Well, the reason I wanted to ask, sir, is I think when
21	you look at	Team Physicians, it is also identified as 893.
22	Α	Okay.
23	Q	So is from your understanding, does geozip 893 cover
24	everything	in the state, north of the Las Vegas area that's covered in
25	890?	

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Q Okay. All right. So walk the jury through, sir, what they're seeing in terms of the observations on this again.

A Sure. So you see the red diamond, the provider charge is \$137.37. You have the yellow diamond, which is the average charge, which is at \$148.19. You have the orange diamond, representing the median charge, or 50th percentile at \$152.21. And then the 80th percentile charge, represented by the green diamond at \$168.

Q Okay. So in this case, is the Ruby Crest charge at, or above or below the 80th percentile?

- A Below.
- Q All right. Let's look at a couple of examples for Team Physicians. If you'll go to page 104 of Exhibit 5423.
  - A Okay.
  - Q Okay.

MR. MCMANIS: If you could, Shane, pull that out at the box at the top.

#### BY MR. MCMANIS:

- O Mr. Mizenko, please describe for the jury what they're seeing.
- A So this is a histogram for code 99281, the emergency department visit for a limited or minor problem in geozip 893, which is Reno and Northern Nevada for the November 2019 release.
- Q And if we pull this down, this example, you've got a lot of observations around the \$120; is that right?
  - A Yes.

1	Q	What is the 80th percentile for this code and geozip and
2	after?	
3	А	It is \$168.
4	Q	And what is the median?
5	А	It is \$152.21.
6	Q	So the difference here between the median and the 80th
7	percentile	is about 16 a little over \$16?
8	А	Yes, a little under \$16.
9	Q	Okay. What's the provider charge for Team Physicians on
10	in this cod	de?
11	А	\$249.29.
12	Q	So in this case, the provider charge is above the 80th
13	percentile	?
14	А	That's correct.
15	Q	Okay. Is my is my math about right, it's almost \$100 more
16	than the r	nedian?
17	А	That's about it's a little under 100.
18		THE COURT: Is this a good time for a recess?
19		MR. MCMANIS: Thank you, Your Honor.
20		THE COURT: We've been at it about an hour-and-a-half. So
21	we'll take	a recess until 2:15. During the recess, don't talk to each other
22	or anyone	e else on any subject connected with the trial. Don't read,
23	watch, or	listen to any report of, or commentary on the trial. Don't
24	discuss it	with anyone connected to it by any medium of information,

including without limitation, newspapers, television, radio, internet, cell

phones, or texting.

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Don't conduct any research on your own relating to the case.

Don't consult dictionaries, use the internet, or use reference materials.

Don't post on social media. Don't talk, text, Tweet, Google, or conduct any other type of research with regard to any issue, party, witness or attorney involved in the case.

Most importantly, do not form or express any opinion on any subject connected with the trial until the matter is submitted to you.

Thank you for that. It's Friday. We're in the home stretch of the week, so have a good recess. See you at 2:15.

THE MARSHAL: All rise for the jury.

[Jury out at 2:00 p.m.]

[Outside the presence of the jury]

THE COURT: And Mr. Mizenko, you may step down during the recess.

THE WITNESS: Thank you.

THE COURT: Anything for the record?

MR. MCMANIS: Not from me, Your Honor.

MR. BLALACK: Nothing from us, Your Honor.

THE COURT: Good enough. Enjoy your break.

MR. MCMANIS: Thank you, Your Honor.

[Recess taken from 2:00 p.m. to 2:16 p.m.]

THE COURT: Please remain seated. Are we ready to bring in

24 | the jury?

MR. ZAVITSANOS: Oh, Your Honor.

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1	THE COURT: Uh-huh.
2	MR. ZAVITSANOS: I'm sorry; can I raise one thing, Your
3	Honor, before we
4	THE COURT: Yes.
5	MR. ZAVITSANOS: So
6	MR. MCMANIS: Mask.
7	MR. ZAVITSANOS: can we excuse the
8	MR. MCMANIS: Mask.
9	MR. ZAVITSANOS: Oh, I'm sorry.
10	MR. BLALACK: Alex if you could step out real quick. I'm
11	sorry I brought you up here. We'll bring you right back.
12	MR. ZAVITSANOS: I'll be 45 seconds, Your Honor.
13	So, Your Honor, I applaud Mr. Blalack for staying away from
14	[indiscernible] issues during Mr. Deal's direct testimony. When the jury
15	posited some questions to Your Honor and none of us have objections to
16	them, the question was put to Mr. Deal. And in a completely
17	unresponsive portion, completely unresponsive.
18	THE COURT: I thought you were going to object and move
19	to strike.
20	MR. ZAVITSANOS: Well, I think the sedative that I gave Mr.
21	Leyendecker this morning actually worked a little bit better than I
22	thought.
23	MR. LEYENDECKER: No.
24	MR. ZAVITSANOS: That's a joke.
25	MR. LEYENDECKER: No. In all seriousness, Your Honor, I

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MR. ZAVITSANOS: Well, let me finish. Let me finish. So Mr. Deal made a comment that the appropriate rate is to use the in-network rate at a 100 and --

MR. MCMANIS: 25.

MR. ZAVITSANOS: -- 125 or 150. I don't know what he said. And Your Honor -- and I do not believe, in fact I know that Mr. Blalack did not encourage that. It was not responsive to the question. And, Your Honor, that -- I mean, the skunk is now in the jury box. And so just as a preview we are going to ask in the jury charge -- well, either -- we would either like an instruction to ignore that, which of course would highlight it, or --

THE COURT: I'd rather --

MR. ZAVITSANOS: -- or some kind of an instruction.

THE COURT: -- consider that when we settle the instructions.

MR. ZAVITSANOS: Yes.

MR. LEYENDECKER: Yes, Your Honor. I just want you to know, I didn't stand up because it was a little -- the jury asked a question and it got answered and then I just -- it was a strange dynamic there. I didn't want to --

THE COURT: I got it. All right. And is there a response?

MR. BLALACK: There is, Your Honor. Mr. Deal was responding to a question from the juror about what the objective basis was in the study that he was referring to. The objective basis is the market rate which is [indiscernible]. So I don't think there was anything

1	he was I don't think there was anything he was going to be validated.
2	He was simply being responsive to the question of the juror. If there
3	was, given the nature of the question and the
4	THE COURT: Well
5	MR. BLALACK: nature of the study
6	THE COURT: it was really inappropriate. I know you didn't
7	prompt it in any way, but he had gotten a little beaten up on cross and
8	that was his way to lash out. So I'll listen to both sides fairly when we
9	settle the jury instructions.
10	MR. BLALACK: Okay, thank you.
11	THE COURT: And we'll bring in the jury.
12	MR. ZAVITSANOS: Thank you, Your Honor.
13	THE COURT: And I didn't say he was beaten to a pulp. Just
14	a little bit beaten up.
15	THE MARSHAL: All rise for the jury.
16	[Jury in at 2:19 p.m.]
17	THE COURT: Thank you. Please be seated.
18	MR. BLALACK: May I proceed, Your Honor?
19	THE COURT: Please.
20	BY MR. BLALACK:
21	Q So Mr. Mizenko, when we broke I was running through a
22	selection of your histograms you prepared related to the Plaintiffs in this
23	case. And the last one I wanted to discuss, and I think even looked at
24	one from Team Physicians. I want to show the jury one more of those
25	A Okay.

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[indiscernible]?

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1	Q	involving Team. If you go to page 109 please. Go ahead,
2	Mr. Mizen	ko, and describe what the jury's looking at here.
3	А	So this is a histogram for CPT code 99291 which is the code
4	for critical	care for an ill or injured patient initial 30 to 74 minutes, and
5	geo zip 89	3 which is Reno, Nevada, Northern Nevada in November of
6	2019.	
7	Q	And let's look at the what the histogram displays. Now in
8	this case v	we have a very large number of observations somewhat in the
9	middle he	re. What is the orange diamond reflecting?
10	А	So the orange diamond reflects the median charge.
11	Q	So half are at or below that value and half are at or below
12	above it I	mean?
13	А	That's correct.
14	Q	About \$643?
15	А	Correct.
16	Q	And then the 80th percentile is what?
17	А	Is the green diamond and that's \$705.
18	Q	Okay. Now the 80th percentile in this case is reasonably
19	close to th	ne median, right, of 643. So maybe if my math is right, 57, 62
20	roughly d	ollars; is that about right?
21	А	It's \$52 higher than the median.
22	Q	Is there any relationship typically between the median charge
23	and the 80	Oth percentile or is it somewhat random in terms of how it's

I mean, it's somewhat random in -- except for the fact that

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1	the 80th pe	ercentile is obviously always going to be higher than the 50th
2	which is	
3	Q	Right.
4	Α	the median.
5	Q	Right. But in term other than that statistical truth, is there
6	any relatio	nship between those two that is repeated frequently?
7	Α	Not in an abnormally distributed date of distribution like
8	healthcare	claims data.
9	Q	Okay. And then what's the provider charge in this case, this
10	would be 1	eam Physicians for this code that had release?
11	Α	It was \$1,349.
12	Q	That's all the way over in the right?
13	А	That's correct.
14	Q	So in this case the provider charge is above the 80th
15	percentile?	
16	А	That's correct.
17	Q	And almost double; is that right?
18	А	That's correct.
19	Q	Okay. So based on your analysis sir, it sounds like you found
20	numerous	examples where the TeamHealth Plaintiff charges were below
21	the 80th pe	ercentile?
22	Α	I did.
23	Q	And some that were above the 80th percentile?
24	Α	That's correct, I did.
25	Q	Okay. Now did you, after completing this analysis

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1	summariz	e your findings in your report?						
2	А	Correct. I did in section nine of the expert report.						
3	Q	And what were the three ways what were the three metrics						
4	you used	to summarize your findings?						
5	А	I compared the Team Physician, Ruby Crest, Fremont and						
6	then the c	ombination of all three charges to the 80th percentile, to the						
7	50th perce	entile and to the mean or average.						
8	Q	Okay. Now I'd like to show you and the jury Defense Exhibit						
9	5365. Sho	ow you a different chart there. And what I'm going to ask you						
10	is, does th	is chart accurately summarize your findings in your report?						
11	А	Let me just do a quick comparison to make sure. Yes, it						
12	does.							
13	Q	All right. My first question, sir, I noticed that for each of						
14	these colu	ımns, and as you noted one is for the median, one is for the						
15	mean, one is for the 80th percentile. For each of these columns the							
16	denomina	tor in your analysis is 108, correct?						
17	А	Correct.						
18	Q	Why is it 108?						
19	А	That represents the number of for the total, that represents						
20	the total n	umber of combinations.						
21	Q	And when you refer to combinations, what do you mean by						
22	combinati	ons?						
23	А	Those were the CPT code geo zip release combinations.						
24	Q	So let's just make sure the jury follows that. So for each of						
25	the three	TeamHealth Plaintiffs there were 36 combinations of geo zip,						

1	release da	te and CPT code?
2		MR. MCMANIS: Your Honor, I object to leading.
3		MR. BLALACK: All right. I'll rephrase.
4		THE COURT: Please.
5	BY MR. BL	ALACK:
6	Q	What were the combinations that made up the 36?
7	А	They're that's how many CPT code releases geo zips were
8	evaluated.	
9	Q	Okay. Code, date and geo zip?
10	А	Correct.
11	Q	And then the Plaintiff?
12	А	Correct.
13	Q	So 36 for each, times three, that gives you 108?
14	А	Correct.
15	Q	Okay. When you undertook your analysis were you
16	attempting	g to measure how the Plaintiff's charges in dispute in this case,
17	meaning t	he total bill charges in dispute in this case for the claims at
18	issue in th	is case, corresponded or didn't correspond to any particular
19	FAIR Healt	th metric?
20	А	We were just evaluating how the charge compared to these
21	three perc	entiles of FAIR Health data.
22	Q	Okay. So taking a charge for Plaintiff in a geo zip for a date
23	and meas	ure it in the total observations available for that period?
24	А	So what we did was take that code and that release and that

geo zip, take the Plaintiff charge and compare it to either the median, or

the	mean	or the	80th	and	that's	how	you	get th	nese	perce	ntages	that	are
her	e.												

- Q Okay. Now in looking at this information how many across all three Plaintiffs, how many instances were there combinations of codes, geo zips and releases time period where the TeamHealth Plaintiff's charge was above the 80th percentile -- at or above the 80th percentile?
- A Thirty-two percent. And it's greater than, not greater than equal to.
- Q Okay. Greater than not. And then same question as to the median.
  - A That occurred 69 percent of the time.
  - Q And then as to the mean?
  - A Forty-nine percent of the time.
- Q Okay. So about half of the combinations were right at the mean, half were right at the mean so pretty much at the midpoint for the average?
- A Well, I -- two things I'd clarify. I wouldn't call -- the median is more a midpoint than average is more a summary statistic. And half were below it and half were above it. We don't really say in this report how far below or above.
- Q Got it. And then for the median as you put it, that's the midpoint, that would be 69 percent of the occasions the combination of code, date, geo zip for those Plaintiffs would be above the 50 midpoint?
  - A Correct.

1	Q	Now sir, you know that the TeamHealth Plaintiffs in this case	
2	and the Defendants have a dispute about the reasonable value of certain		
3	out-of-net	work emergency room services?	
4	А	That's my understanding, yes.	
5	Q	And as you said earlier TeamHealth and the Defendants are	
6	clients of	FAIR Health, correct?	
7	А	Correct.	
8	Q	Does FAIR Health have a view one way or the other on any of	
9	the merits	of the dispute between the parties here?	
10	А	We do not.	
11	Q	Thank you for your time, sir. We appreciate it.	
12		THE COURT: Cross-examination please.	
13		MR. MCMANIS: Thank you, Your Honor. May I have just a	
14	moment so I can get setup?		
15		THE COURT: You may.	
16		MR. MCMANIS: May I proceed, Your Honor?	
17		THE COURT: Please.	
18		CROSS-EXAMINATION	
19	BY MR. M	CMANIS:	
20	Q	Mr. Mizenko, good afternoon.	
21	А	Good afternoon.	
22	Q	I thought I heard you talking a little bit about what FAIR	
23	Health calls a derived methodology; is that right?		
24	А	Correct.	
25	Q	Okay. And I think you said as part of that well, let me start	

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1	here.	Whe	n you use the derived methodology as we don't have enough
2	actual claims to determine what the values were for a given geo zip and		
3	a given CPT code; is that right?		
4	,	Д	Correct.
5	(	2	All right. And as part of the derived methodology, you are
6	perfor	ming	some analysis, computations, determining the relative value
7	of pro	cedui	re codes based on their severity, right?
8	,	4	Correct. But just that it's not clinically based. We don't sit
9	down, or doctors don't sit down and determine it. It's based on the data.		octors don't sit down and determine it. It's based on the data.
10	Like it	shou	ld align with clinical severity.
11	(	2	Sure. You guys do that in the same fair and objective way
12	that you do all of your other analysis at FAIR Health, right?		
13	,	4	Yes.
14	(	2	All right.
15			MR. MCMANIS: Could I get the Elmo?
16	BY MF	R. MC	MANIS:
17	(	2	All right. So I've got two CPT codes from your histograms up
18	on the screen, do you see that?		
19	,	4	Yes.
20	(	2	And you have an understanding that a 99281 and a 99285 are
21	both emergency department codes, right?		
22	,	4	Correct.
23	(	2	And a 99285 is a more severe is a code for a more severe
24	treatm	ent t	han a 99281?

That's correct.

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Q	Okay. So I know that you had an actual methodology, and		
you could	do actual methodologies for your work. I understand that,		
right?			
Α	Yes.		
Q	Okay. But assume with me that you had to do on a relative		
value analy	sis using your derived methodology, the 99285 would have		
more weig	ht from a severity perspective than the 99281, right?		
А	That's correct.		
	MR. BLALACK: Objection. Vague.		
	THE COURT: Overruled.		
BY MR. MC	CMANIS:		
Q	Is that right, sir?		
А	That's correct.		
Q	Okay. And you perform that analysis, you do that		
objectively, rigorously, just like FAIR Health does all of its other work?			
А	Correct.		
Q	Okay.		
	MR. MCMANIS: Could I go back to the computer over here		
and could I see 473(b)(1)? Just pull out that top please.			
BY MR. MCMANIS:			
Q	All right. Mr. Mizenko, do you see here that we have five		
different CPT codes ranging in different severity?			
А	Yes.		
Q	Okay.		
А	Well, no. The 99291 is a different type of code that is not		

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1	related to	the other four codes that are on there.
2	Q	Okay. Do you have an understanding that a 99291 is a critica
3	care code?	
4	А	Yes. I'm not sure exactly how it relates to one of the ER
5	codes. I d	on't know if it's more than the highest ER code. So I just want
6	to make th	at caveat.
7	Q	Okay, fair enough. Now if you had to do a derived
8	methodolo	ogy for these different levels of CPT codes, are you with me?
9	А	Yes.
10	Q	All right. Using FAIR Health's rigorous, independent,
11	objective,	neutral analysis you're not telling me that you get the exact
12	same valu	e for every single one of those codes, are you, sir?
13	А	I would not.
14	Q	You would expect them to be different; would you not?
15	А	I would expect them to be different.
16	Q	Okay. Do you see these charges on the screen, the allowed
17	amount fo	r each one of these?
18	А	Yes, I do.
19	Q	All the same?
20	А	Yes.
21	Q	Now I heard you say at the beginning of your testimony that
22	you have testified previously; is that right?	
23	А	Correct.
24	Q	Okay. But this is your first time serving as an expert witness
25	lin a case i	s that true?

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- Q Okay. And are you familiar with the concept of learning from experience?
  - A I mean, it kind of speaks for itself, but --
- Q Sure. It's something that you know just from -- as life goes on you experience different things and looking back you think, you know, I wouldn't do it that way again, right?
  - A Sure.
- Q Okay. One other thing. Have you ever heard the phrase; numbers don't lie?
  - A I have.
  - O Okay. Do you agree with that?
- A I think that numbers can be -- I would say I don't -- I don't know that I have an opinion on that. It could -- they -- if it's presented in an objective fashion, sure. Like FAIR Health does then sure, but you can put, you know, any number into the universe and say it is that and it might not be true.
- Q Okay. So fair to say that in an objective reporting of numbers, the numbers don't lie, but it's also possible for the numbers to be manipulated, do you agree with that?
  - A I think any fact can be manipulated.
- Q Okay. And when we're talking about numbers and statistics there's a couple of different ways you can manipulate. You can do it on the frontend in data collection, that's one possibility, right?
  - A Sure.

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1	Q	Okay. You can do it in the middle as part of your data
2		and an analysis, that's an option, right?
3	Α	If you wanted to, sure.
4	Q	All right. Or you can do it at the end in the presentation of
5	whatever t	the analysis shows, right?
6	А	Sure.
7	Q	Okay. So I want to talk I want to start talking a little bit
8	about FAIF	R Health. FAIR Health does not manipulate numbers, correct?
9	А	No.
10	Q	All right. FAIR Health is a reliable source of data?
11	А	Yes.
12	Q	It's prepared like we said, rigorously. It's intended to be used
13	and accurate?	
14	А	Yes.
15	Q	Okay. Now I want to talk a little bit about what makes FAIR
16	Health so	reliable, okay? Number one, FAIR Health use actual claims
17	data, right	?
18	А	Correct.
19	Q	So I'll put FAIR Health and a checkmark right there. Number
20	two, FAIR Health gets a wide variety of data from a number of	
21	contributors, right?	
22	А	That's correct.
23	Q	Okay. All right. We'll put a checkmark there. Number three,
24	after FAIR	Health receives the data they do a rigorous and extensive
25	validation of that data, right?	

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1	А	Correct.	
2	Q And I think you talked about auditing to look for errors in the		
3	data, right	?	
4	А	Correct.	
5	Q	Do you ever find does FAIR Health ever find errors in the	
6	data?		
7		THE COURT: There's an objection?	
8		MR. LEYENDECKER: Oh, I'm sorry. I was just trying to see	
9	the board,	Your Honor. I can't see it	
10		THE COURT: Oh, okay. Sorry.	
11		MR. LEYENDECKER: from my seat. Pardon the	
12	interruption.		
13		THE COURT: Go ahead.	
14	BY MR. M	CMANIS:	
15	Q	Does FAIR Health ever find errors in the data?	
16	А	Of course.	
17	Q	Okay. What about data that comes from insurance	
18	companies	s? Does FAIR Health ever find any errors in that data?	
19	А	Sure. The computer programs aren't perfect. Things can get	
20	corrupted from point A to point B. As far as I know, we've never		
21	discovered anything intentional, but that's why you have validation		
22	checks to make you know inintentional [sic] unintentional,		
23	attentiona	; you want to catch that before it goes into your product.	
24	Q	Okay. And FAIR Health certainly has the expertise to perform	
25	that type o	of rigorous and extensive validation to determine if there are	

1	errors in the data, right?	
2	А	Correct.
3	Q	Did anyone from this side of the room over here ask you to
4	look at the	eir claims files and validate a single row for any claim for any
5	one of the	eir claims' files?
6	А	I didn't look at any claims data for this.
7	Q	Did anyone ask you to?
8	А	No.
9	Q	What about Plaintiff's claim files; did they ask you to do that?
10	А	No, they did not.
11	Q	All right. Now, the last piece when we're talking about FAIR
12	Health is	an objective reporting of the results, right?
13	А	Yes, we do that.
14	Q	Okay. Whatever the numbers are, FAIR Health puts them
15	out?	
16	А	Correct.
17	Q	No spin, right?
18	А	Correct. That's fair to say.
19	Q	And each one of these, from top to bottom; all of those are
20	critical to	FAIR Health's reliability and objectivity as a database?
21	А	That's correct.
22	Q	All right. I want to talk a little bit about data collection.
23	Okay?	
24	А	Okay.

Q

Let's assume you want to run a survey. You want to find out

Q

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right? Referring to Mr. Blalack?

how many people like iPhones versus Android. All right?			
А	Okay.		
Q	You with me on that?		
А	Yep.		
Q	Okay. Would it be a good idea to take that survey standing a		
the front d	oor of the Apple store with people who walk out?		
А	Probably not.		
Q	Why not?		
А	I mean, you want to have you want to have a random		
sample wh	nen you take any kind of sample. And you don't want any way		
for people	to select in or have any biases.		
Q	You take that survey at the front door of the Apple store, you		
might end	up with a biased sample, right?		
А	It's possible, sure.		
Q	Meaning, if you're only talking to people who are walking		
outside of	the Apple store on their way out, odds are those are probably		
going to be	e more likely the people who are interested in the iPhone?		
А	Yes.		
Q	Okay. I heard something interesting when you were		
speaking with Mr. Blalack. And he was asking you about the charges			
that you us	sed to do your analysis. Okay?		
А	Okay.		

Yeah, somebody had to provide me what TeamHealth

And what you said -- hey, it was as provided by you; is that

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1	charges fo	r things.
2	Q	And what you received was as single spreadsheet, 54 lines of
3	data, creat	ed by United Health; is that right, sir?
4	А	That's my understanding, correct.
5	Q	How many claims files did you get?
6	Α	I don't think I got any claims files. I didn't personally.
7	Q	Did you ask for any?
8	А	I did not.
9	Q	And FAIR Health deals with claims files all the time. You
10	guys are e	xperts in that, right?
11	А	We get raw claims data, but we don't get claim files.
12	Q	Fair enough. Had you guys been provided with claims files,
13	you certai	nly had the expertise to look at them and evaluate the actual
14	disputed o	laims in the case, right?
15	А	I mean, I'll just make clear, we don't review claims. We don't
16	look at me	dical necessity. We just get a line of data, one of the values
17	which is c	harge and you know and report out what the charges are.
18	Q	All right. But all I'm asking right now is whether had you
19	been prov	ided that data, certainly, FAIR Health has the expertise to look
20	at that dat	a and evaluate it?
21	А	I mean, any format in which we have data we definitely have
22	the expert	ise to evaluate data.
23	Q	Okay. But instead, the only thing that you guys got was a

spreadsheet created by United?

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That's my understanding.

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1	Q	You went to the Apple store.
2		MR. BLALACK: Objection. Argumentative.
3		THE COURT: Sustained.
4		THE WITNESS: I don't agree with that.
5		THE COURT: I just sustained the objection.
6	BY MR. MO	CMANIS:
7	Q	All right. [Indiscernible] that's here, right? Because there's
8	only one c	ontributor on this side, which was United, correct?
9	А	I mean, this analysis doesn't compare to our benchmark
10	products.	
11	Q	Let's talk about the validation step. When FAIR Health
12	receives data, FAIR Health subjects that data to intense scrutiny, right?	
13	А	Correct.
14	Q	You remove outliers. I head you speak about that with Mr.
15	Blalack, rig	ght?
16	А	Correct.
17	Q	It goes through a data standardization process so you can
18	compare a	pples-to-apples from different data contributors, right?
19	А	Correct.
20	Q	And then there's also a comparison of new data to old data,
21	right?	
22	А	Correct.
23	Q	Because you want to see if maybe something is out of
24	whack, rig	ht?
25	А	Correct.

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1	Q	Okay. You may also even compare it to the other data
2	received fr	om other contributors during the same time?
3	А	Correct.
4	Q	All of that is part of the validation process that makes the
5	FAIR Healt	h database so reliable, right?
6	А	Correct.
7	Q	Does it take a lot of time to do that kind of thing?
8	А	I would say so.
9	Q	You didn't have a lot of time in this case, did you, sir?
10	А	I had a I had a few days.
11	Q	Six days, right?
12	А	That sounds about right.
13	Q	From when United hired you to use the spreadsheet they
14	created and plot those points on the FAIR Health histograms, you had a	
15	total of six	days; is that right?
16	А	That sounds about right.
17	Q	And in that span of time, did you take the data that I had
18	provided you, and did you do any kind of validation process to	
19	determine	whether or not that data accurately reflected the disputed
20	claims tha	t we're all here talking about?
21	А	I believe that charges were in the other report. I mean, I also
22	see Mr. Bl	alack is you know being honest.
23	Q	You just took his word for it?
24	А	I mean, we're just putting data points and comparing them to
25	the FAIR H	lealth data points. You could give any data point and say how

does this compare to FAIR Health. And we're not opining on right,
wrong, or indifferent. We're just giving you a visual; here's our data and
here's the data point you asked us to compare to.

- Q Well, I understand that you can compare any two data points. What I'm asking is whether or not you and the people who helped you at FAIR Health in your work on this case; did any kind of validation analysis whatsoever to determine whether or not the charges that were provided to you by United reflected any of the actual disputed claims in the case?
  - A I don't know. Other people may have. I did not.
  - Q Are you aware of any validation whatsoever?
- A I don't know what else was done besides the work that I did personally in creating the data analysis.
- Q You just accepted the data that was provided by Mr. Blalack and United and you plotted it on the histograms, right?
- A That's one data point that's on the histogram. The green, orange, yellow diamonds are FAIR Health's data, and the red is the comparison point that we were asked to compare to.
  - Q Fair enough.Let's talk about reporting of the data. Okay?
  - A Okay.
- Q All right. Now, FAIR Health, I think you said their mission is to maintain neutrality, right?
  - A Correct.
- O So when FAIR Health reports its data, FAIR Health doesn't care about anything except that the data be accurate and being

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1	objectively reported.	
2	А	Correct.
3	Q	Do you agree with that?
4	А	Yes.
5	Q	Okay. Now, I know you told Mr. Blalack that FAIR Health is
6	not trying	to establish a reasonable rate or something to that effect; do
7	you recall that?	
8	А	Correct. We do not establish the UCR.
9	Q	All right. But you're not telling this jury that the FAIR Health
0	data is unr	eliable if someone wants to use it for that purpose, are you,
1	sir?	
2	А	We very explicitly say we don't stipulate how to use our data.
3	It can be us	sed in a number of fashions.
4	Q	Well, may question is, are you telling this jury that the FAIR
5	Health data	a is unreliable for the purpose of a provider and insurer setting
6	a reasonab	ole rate?
7	А	I'm not telling them it's unreliable.
8	Q	Because it is reliable, right?
9	А	Correct.
0	Q	And an insurance company like United, they might choose a
1	certain per	centile that they believe to be a reasonable rate, right?
2	Α	Correct.
3	Q	You're aware of insurance companies doing that with FAIR
4	Health data	a, right?

I am.

Α

25

1	Q	Right. One of them being United, right?
2	А	Correct.
3		MR. MCMANIS: Can I have Plaintiff's Exhibit 363? And I
4	want to lo	ok just at this these two bullets in the last sentence right
5	here. All r	ight. So Exhibit 363, which is in evidence well, actually, you
6	know wha	t? Pull that out real quick. Let's see the full page and pull out
7	the top. It	's right there. And scroll up, please, Michelle. And get the
8	get the ad	dress at the bottom. Can I have both of those up together?
9	BY MR. M	CMANIS:
10	Q	All right. This is Plaintiffs' Exhibit 363. It's in evidence.
11	А	Okay.
12	Q	And you can see from this that it's a United Healthcare
13	webpage printout. All right?	
14	А	Okay.
15		MR. MCMANIS: All right. So let's close that out, please, and
16	pull back t	he that sentence and those two bullet points.
17	BY MR. M	CMANIS:
18	Q	All right. And what United has said on its website is that the
19	United He	alth Group affiliate will pay based on the terms of the
20	member's	healthcare benefit plan that in many cases provides for the
21	payment f	or amounts that are the lower of two bullets. Do you see that?
22	А	Uh-huh.
23	Q	The first bullet is actual charge billed to the member, right?

Okay.

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And the second bullet refers to reasonable and customary

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amount usual, customary and reasonable amount.	The kind of terms
that you were talking about with Mr. Blalack, right?	

## A Correct.

MR. MCMANIS: Okay. Now, I want to take a look at Page 3.

And I want to just pull out -- right there. That's good. And highlight that first sentence for me, please, Michelle.

## BY MR. MCMANIS:

- Q Affiliates of the United Health Group frequently use the 80th percentile of the FAIR Health benchmark to calculate how much to pay for out-of-network services of healthcare professionals. Do you see that?
  - A Yes.
- Q Nothing wrong with United choosing the 80th percentile, right?
- A I'm -- yeah, I'm not here to opine on what is right or wrong.

  They can do whatever they feel is best for their business, their plan.
- Q And it's certainly reliable data underlying that benchmark, right?
  - A The FAIR Health data is reliable.
- Q Have you ever seen any of the work that you've done on this case? Have you ever seen a document that suggests United Healthcare has selected the median or the mean of the FAIR Health benchmark?
  - A Not that I can recall.
  - Q Just the 80th percentile, right?
- A If you stipulate that this is -- I -- you know -- I obviously wasn't on UnitedHealthcare's website in June 2019, so if you stipulate

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that this is	UnitedHealthcare's	website,	then	yes.

Q I'm just saying this is the only document that you've seen that selects a percentile for Untied; is that right?

MR. BLALACK: Objection, Your Honor. Can I have a -- is he asking whether he's seen it right now in this courtroom or some time before?

MR. MCMANIS: As part of his work on this case.

MR. BLALACK: Did he see it? All right, because that's news to me.

THE COURT: When did you first show that to him?

MR. MCMANIS: We used this document at his deposition,

Your Honor.

THE COURT: Oh, good enough.

MR. MCMANIS: I'll move on, Your Honor.

All right. Michelle, could you please pull up 5424 at Page 74? And pull up this -- this top right box for me, please.

## BY MR. MCMANIS:

 $\mathbf{O}$ Mr. Mizenko, can you see that this is one of your histograms for the procedure code 99281 geozip 893 for May 2017?

Α Correct.

MR. MCMANIS: Okay. And Michelle, you can close that out.

THE COURT: Excuse me, Mr. McManis. We -- we're having a technical issue. Do -- can you --

THE COURT RECORDER: It's still recording, I just can't do anything. So if you need the Elmo, or anything, or bench conference --

	THE COURT:	Let us get	a tech	down	here.	Is this	a good
time for a r	ecess?						

MR. MCMANIS: This is -- that's fine, Your Honor. If it works for you, it works for me.

THE COURT: This was a little early. We weren't expecting this. So thank you for your courtesy.

During the recess, don't talk with each other or anyone else on any subject connected to the trial. Don't read, watch, or listen to any report of or commentary on the trial. Don't discuss this case with any person connected to it by any medium of information. Including, without limitation, newspapers, radio, internet, cell phones, texting.

Don't conduct any research on your own. Don't consult dictionaries, don't use the internet, don't use reference materials. Don't talk, post on social media, text, tweet, google issues, or conduct any other type of research with regard to any issue, party, witness, or attorney involved in the case.

Most importantly, do not form or express any opinion on any subject connected with the trial until the matter is submitted to you.

Please, be ready at 3:15.

THE MARSHAL: All rise for the jury.

[Jury out at 2:58 p.m.]

THE COURT: You may step down, Mr. Mizenko.

THE WITNESS: Thank you.

THE COURT: So I just put in a ticket with Court IT, and usually they run right down. So hopefully we're ready by 3:15. Sorry for

1	the interruption.		
2		MR. MCMANIS: No problem, Your Honor. Thank you.	
3		MR. ZAVITSANOS: Your Honor, may I just ask a	
4	housekeep	ing question?	
5		THE COURT: Of course.	
6		MR. ZAVITSANOS: I'm going to inquire	
7		THE COURT: Make sure Mr. Blalack, I don't want you to be	
8	left out of t	his conversation.	
9		MR. BLALACK: Oh, I'm sorry, Your Honor. I'm sorry.	
10		MR. ZAVITSANOS: I had inquired about the possibility of	
11	another courtroom, a larger courtroom for closing.		
12		THE COURT: I have made inquiries. I don't have a response	
13	yet.		
14		MR. ZAVITSANOS: Okay. Thank you, Your Honor.	
15		UNIDENTIFIED SPEAKER: Your Honor, I would like a smaller	
16	courtroom.	•	
17		THE COURT: Yeah, me too.	
18		[Recess from 2:59 p.m. to at 3:14 p.m.]	
19		THE MARSHAL: All rise for the jury.	
20		[Jury in at 3:16 p.m.]	
21		THE COURT: Thank you. Please be seated. Mr. McManis, go	
22	ahead, plea	ase.	
23		MR. MCMANIS: Thank you, Your Honor.	
24	BY MR. MC	CMANIS:	
25	Q	All right. Mr. Mizenko, when we broke, we were just we	

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had started taking a look at your histograms. But before we get there, I				
want to circle back on a question that Mr. Blalack asked you, which was				
were you attempting to n	neasure how actual claims compared to the			
FAIR Health benchmark.	Do you recall that question?			
A Something of	that nature, yes.			
Q Okay. And I j	ust want to be perfectly clear. If FAIR Health			
had been asked to do tha	t, you all have the expertise to be able to, right?			
A We could w	ve can we know how to look at claims data,			
yes.				
Q Okay. But the	e reason that you didn't, the reason that we			
have these charts, these histogram charts, with the plotted points and a				
single provider plotted point for each of the CPT code combinations is				
because that's what United asked for, right?				
A Correct.				
Q Okay. So I'm	going to label this side. All right. So let's go			
back to the histograms.				
MR. MCMAN	IS: And Michelle, if you could please pull out			
that top right corner agai	n real quick.			
BY MR. MCMANIS:	BY MR. MCMANIS:			
Q I want to clea	r up, perhaps, a little bit of confusion. When we			
see this geozip, 893				
A Yes.				
Q that's not ju	ıst well, let me ask it this way: what are the			
ZIP codes contained within the geozip 893? Do you remember?				

It's anything beginning with 893, and if you allow me to go to

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my report, I have the full it's 8 ones beginning with 893 through 89
and then 897 through 898.

- Q Okay. And do me a favor and tell me what the ZIP codes are that are included within the 890 geozip that we see for free.
  - A 890 and 891.
- Q Okay. So any ZIP code that begins, the first three numbers 890 or 891, that's going to be within the 890 geozip.
  - A Yes.
- Q Okay. And then, any ZIP code that begins with the first three digits for basically the rest of Nevada comes into this 893.
  - A Correct.

MR. MCMANIS: Okay. So Michelle, can you close that out, please, and just pull up the histogram, the whole chart?

## BY MR. MCMANIS:

- Q Now, I don't do a lot of statistics. I don't claim to be an expert. But one thing that I like about histograms is they show you frequency, right?
  - A Yes.
  - Q And you've labelled that the number of occurrences, right?
  - A Yes.
- Q And you know, the reason for showing frequency is because it paints a full picture of the data.
  - A Correct.
- Q So you can visually see the number of times charges occur within each one of these bands.

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1	Α	Correct.	
2	Q	Okay. And that's one of the reasons that you use a	
3	histogram	in the first place, right?	
4	А	Correct.	
5	Q	Have you heard any of the testimony from Mr. Leathers in	
6	this case?	He testified a few days ago.	
7	А	No, I have not.	
8	Q	All right. Well, I will represent to you that Mr. Leathers	
9	testified th	nat there was a single	
10		[Pause]	
11		THE COURT: Go ahead, please.	
12	BY MR. MCMANIS:		
13	Q	Mr. Mizenko, I will represent to you that when Mr. Leathers	
14	testified, h	ne said that he had looked at the claims data from Plaintiffs'	
15	claims file and there wasn't a single Team Physicians core 9981 99281		
16	claim in the disputed claims file. Do you have any reason whatsoever to		
17	disagree v	vith that?	
18	А	Not based on my knowledge.	
19		MR. MCMANIS: Okay. Now, Michelle, go ahead and close	
20	this out aç	gain and pull up the top right corner again.	
21	BY MR. M	CMANIS:	
22	Q	All right. Now, this is in 893, page 74, of all of your	
23	histogram	s. This is a Team Physicians chart, right?	
24	А	I would have to I believe it's Team Physicians but I'd have	
25	to check b	ecause they're not labelled by which one it is, each	

1	individual	<del></del>	
2	Q	Okay. Well, go ahead and check. You got something in front	
3	of you, you can verify?		
4	А	I don't know that even the histograms don't specifically	
5	say, so I'd have to		
6	Q	Let me ask you this	
7		MR. MCMANIS: Michelle, can you pull out the bottom	
8	right-hand number there?		
9		MS. RIVERS: Yeah, it's not letting me. It's not if it's just	
10	the chart or		
11	BY MR. MCMANIS:		
12	Q	Okay. Do you have that number on yours?	
13	А	Yes.	
14	Q	Okay. So go take a look at	
15		MR. MCMANIS: Please pull that back up, Michelle?	
16	BY MR. MCMANIS:		
17	Q	Can you verify that 5424-74 is a Team Physicians histogram?	
18	А	They're not labelled which ones are Team, which ones are	
19	Fremont, which ones are Ruby Crest.		
20	Q	Well, I'm just asking. You don't have them labelled, sir?	
21	А	Not for which one they go to.	
22	Q	All right. So you don't know if this is Team Physicians	
23	А	Or Fremont or Ruby Crest. Yeah. No, I do not offhand.	
24	Q	Okay. Well, go ahead and pull down the number. Assume	
25	with me that this is a Team Physicians histogram, okay?		

1	Α	Okay.		
2	Q	Because we received histograms for the 99281 from United,		
3	said they were Team Physicians for the May 2017 time period, okay?			
4	А	Uh-huh.		
5		MR. MCMANIS: All right. And Michelle, close that out and		
6	pull down	pull down the pull out the chart again, please.		
7	BY MR. MCMANIS:			
8	Q	All right. And this red diamond that you have plotted that		
9	United asked you to put on your histogram here, that represents a billed			
10	charge for Team Physicians for a 99281 in May 2017?			
11	А	To my knowledge, correct.		
12	Q	Okay. Isn't it true, sir, that there were zero Team Physicians		
13	99281s in the May 2017 time period?			
14	А	I don't know without looking at the underlying data of Team		
15	Physicians, billed or did not bill.			
16	Q	Okay. And when United provided you with the data, United		
17	didn't tell you whether or not there were actually any disputed claims in			
18	the case that were Team Physicians, 99218, in the May 2017 time period,			
19	did they?			
20	А	All they said was that this was what Team Physicians		
21	charged that time period for that code and that geography, and we were			
22	asked to do a data analysis.			
23		MR. MCMANIS: Michelle, could I please see 5424, page 80?		
24		THE WITNESS: This is 8 and you said 80, right?		
25		MR. MCMANIS: Oh, thank you.		

1		THE WITNESS: I think that's a discrepancy.
2		MR. MCMANIS: I've got the wrong number. That's eight.
3	Can I get 80? Eight zero. You gave me a heart attack, Michelle.	
4	BY MR. MCMANIS:	
5	Q	All right. 99281, pull out the top, please. All right. Again,
6	we're at 893 geozip, 99281 procedure code, and now we're in May 2018	
7	right?	
8	А	Correct.
9	Q	Okay. And if we look at the chart
10		MR. MCMANIS: Pull out the whole thing, please.
11	BY MR. MCMANIS:	
12	Q	do you see we've got a red diamond plotted for Team
13	Physicians 99281	
14	А	Yes.
15	Q	in May of 2018?
16	А	Correct.
17	Q	Okay. Even though no such charge exists in any of the
18	disputed claims?	
19		MR. BLALACK: Objection. Foundation.
20		THE COURT: Overruled.
21		THE WITNESS: I have I have no idea.
22		MR. MCMANIS: Can we see 5424, 86, please?
23	BY MR. MCMANIS:	
24	Q	We'll try to speed this up a little bit, but you see this is
25	another 99281, 893, and we've gone to the May 2019 time period?	

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- Q And can you see that there is a plotted charge for Team Physicians there on the histogram?
  - A Correct.
- O Okay. Let's keep moving forward; 5424, page 92. Another 99281, 893, we've gone back to November of 2017 now.
  - A Correct.
- Q And do you see we've got a plot for a Team Physicians charge on this histogram?
  - A Correct.
- O Okay. Let's go to page 98, please. Same code, geozip, now we're in November 2018, right?
  - A Correct.
- Q And if we look at the histogram itself, again, we've got a charge provided to you by United that you have plotted on this histogram for Team Physicians?
  - A Correct.
- Q Okay. And the last one here, if we go to page 104. And I think this is one that you looked at with Mr. Blalack. This is a 99281, geozip 893, from November 2019. Do you remember looking at this one, sir?
  - A I -- probably.
- Q Okay. And do you see that we've got the Team Physicians provider charge out here in red?
  - A I -- yes, I see that.

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MR. MCMANIS: Can you close this out, please, Michelle, and pull up the -- this box down here on the bottom left?

### BY MR. MCMANIS:

- Q All right. Now, Mr. Blalack asked you about the difference between the provider charge and maybe it was the 80th percentile, maybe it was the median. I don't remember which. But he said the difference is almost a hundred dollars. Do you recall that?
  - A I believe so.
- Q Do you know one way or the other, sir, whether there is actually any Team Physicians charge for a 99281 in November of 2019?
- A I don't know if it's in our claims data. I don't -- I don't know if it's in one of the disputed claims. I was just told that was the charge and to do the comparison.
- Q United told you that was the charge and that's what's -- your task was to just put that on the histogram?
  - A Correct.
- Q And then, in doing your analysis, one of the last things you did, you put up a figure of all the various percentages, and there were 108 comparison points, right?
  - A Correct.

MR. MCMANIS: You can take that down, Michelle.

### BY MR. MCMANIS:

Q In doing that analysis, you counted those Team Physicians histograms, and you gave them exactly the same weight as you did for

1	the Fremo	nt 99285s that account for almost 4,000 claims in dispute,
2	right?	
3	А	I don't know the exact numbers. But if you say so, then
4	Q	Okay. Because that wasn't something that United asked you
5	to look at,	right?
6	А	We didn't look at frequencies.
7		MR. MCMANIS: Could I get the document changed, please?
8	BY MR. M	CMANIS:
9	Q	All right. Mr. Mizenko, I'm showing you a slide that Mr.
10	Blalack pu	t up in his opening statement. And he asked you a couple of
11	questions earlier today about the pay amounts database. Do you recall	
12	those que	stions?
13	А	Yes.
14	Q	Okay. The pay amounts database are the allowed amounts
15	database.	Does that have anything to do with those network payouts?
16	А	Only insofar as if someone uses those benchmarks to pay
17	out of net	work claims.
18	Q	Sir, the paid amount database does not contain a single out
19	of networl	c payment. Isn't that right, sir?
20	А	Well, it's there's it's based on an imputation
21	methodol	ogy taking all of our billed amounts and applying ratios to
22	what's bill	ed and what's paid. That that ratio only uses out of network
23	billing. O	r in network billing, sorry.
24	Q	Okay. Only in network, right?
25	А	To calculate the rations that are applied to the billed

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1	database.		
2	Q	Do you understand this is an out of network case?	
3	А	That's my understanding.	
4		[Pause]	
5		MR. MCMANIS: Michelle, would you please pull up 297-S?	
6	BY MR. M	CMANIS:	
7	Q	All right. Sir, this is a summary of Plaintiff's Exhibit 297. It's	
8	in evidenc	e.	
9	А	Okay.	
10	Q	A claims file showing amounts charged and amounts	
11	allowed for Sound Physicians. Do you see that?		
12		MR. BLALACK: Your Honor, just to make sure I'm clear, are	
13	you saying the summary is in evidence or the underlying?		
14		MR. MCMANIS: The underlying exhibit is in evidence.	
15		MR. BLALACK: Okay. So not the summary.	
16		MR. MCMANIS: The summary is not in evidence.	
17		MR. BLALACK: Okay. Wanted to make sure. Thank you.	
18	BY MR. M	CMANIS:	
19	Q	All right. Can you see that on your screen, sir?	
20	А	Yes.	
21	Q	Okay. And if you take a look, we've got a couple of	
22	procedure	codes on this summary. We've got 99285 and 99291. Do you	
23	see that?		
24	А	Correct.	
25	Q	Okay. And then we've got they all have the same Provider	

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1	Ten. Do y	ou see that?
2	А	Yes.
3	Q	All right. And then we've got a few different provider cities.
4	А	Correct.
5	Q	Does anything jump out to you as strange about having a
6	different -	- the same ten for different cities?
7		MR. BLALACK: Objection. Foundation.
8		THE COURT: Overruled.
9		THE WITNESS: As far as I know, providers can provider
10	groups ca	n operate in multiple localities.
11	BY MR. MCMANIS:	
12	Q	So I want to take a look at these amounts charged that we
13	see right h	nere in the amount charged, and I want to see if we can plot
14	these on y	our histograms, okay?
15	А	Okay.
16	Q	All right. So I want to start with the 99285, date of service,
17	May 25	look out May 25, 2019. Okay?
18	А	Okay.
19	Q	All right. And what I'm going to do is I'll write these down so
20	that when we flip over, we don't have to go back and forth. So tell me	
21	what the 99285 amount charged was for May 25, 2019, in Sound.	
22	А	Seventeen sixty-one.
23	Q	Okay. And then we have a May 31, 2019, amount charged in
24	Las Vegas	s, Nevada, right?
25	А	Yep.

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1	Q	Okay. And is that also 1,761?
2	А	Yep.
3	Q	Okay. So I'm just going to go ahead and put Las Vegas up
4	top like tha	at, okay? And then we have, it looks like May 19, 2019, in
5	Reno, also	1,761.
6	А	Correct.
7	Q	So okay if I put all of those on the same group here?
8	А	Yes.
9	Q	Okay. All right. And then we have a June 10, 2019, 99291,
10	from Soun	nd Physicians. That's in Las Vegas. And what's the amount
11	charged fo	or that one?
12	А	One thousand eight fifty-three.
13	Q	All right. And then in the last one, July 11, 2019, in Reno,
14	what's the	amount charged for that?
15	А	Two thousand two hundred sixty-one.
16	Q	All right. Have I written all those down accurately, sir?
17	А	Yes, you have.
18	Q	Okay.
19		MR. MCMANIS: So if I could get the Elmo, please.
20	BY MR. MCMANIS:	
21	Q	And is it true, sir, that for the 893 histograms that you put
22	together, t	hat except for the red provider charge, everything else is
23	going to b	e the same?
24	А	Yes.
25	Q	Okay. So what I'm going to do is I'm going to ask you for the

Las Vegas 99285 of \$1,761	from Sound Physicians.	Should I put that on
the May 2019 benchmark o	or the November 2019?	

- A I would say it -- not sure if it's November '18 because it incurred before the release of the May 2019, or the May 2019. I don't know that it'll make a material difference.
  - O Okay. You want to put it on May 2018?
- 7 | A May 2019.
  - Q May 2019?
  - A Yeah.

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- Q I'm sorry. You said November 2018, didn't you?
- A Yeah. That's -- I think. So the product is released the end of the month of May, but by the time that bill would get to an insurer, it would probably be available, and they would be looking at the May 2019 benchmarks.
- Q All right. Well, I'm just asking you do you think we should put it on November 2018 or May 2019?
- A We'll go with May 2019.
- Q Okay. Let's get there. And that's for 99285?
- 19 A Correct.
  - Q All right. Charge of 1,761?
- 21 A Yes.
- 22 All right. Would you say it's about right here?
- A Yeah, between the 8 and the 17.
  - Q Right here between the 8 and the 17. All right. So I'm going to put it S for Sound Physicians right there, okay?

1	A	Okay.	
2	Q	All right. And is that higher or lower than the Fremont	
3	charge for	May 2019?	
4	А	That is higher.	
5	Q	All right. So let's take a look at the 893 geozip. And we can	
6	do the sam	ne chart for Reno and Fallon together, right?	
7	А	I assume that Fallon is outside of Clark County.	
8	Q	Okay. I	
9	А	so it's open, yes.	
10	Q	Okay. So we'll use May 2019 for that one, as well?	
11	А	Yes.	
12	Q	All right. And if move at where the 1761 would fall, or May	
13	2019, 99285, we're cut off the chart, aren't we?		
14	А	Yes. I would say, because the end of the chart would be	
15	around \$1,	680.	
16	Q	All right. So I'm going to put my S for Sound Physicians,	
17	over here.	And how does that compare to the provider charge from the	
18	Plaintiff, th	at's represented on this Instagram?	
19	А	It is higher.	
20	Q	All right. And that would cover, because the 893 geozip will	
21	be the sam	ne. If you're outside of Clark County, that would be for both	
22	the Reno a	nd the Fallon charge that we looked at, right?	
23	А	Yes. Assuming Fallon's outside of Clark County, I don't know	
24	exactly wh	ere it is.	
25	Q	All right. Let's go to the 99291 Las Vegas, June 20109.	

1	Would tha	t also be a May 2019 chart?
2	А	Correct.
3	Q	All right. So here we are, May 2019, we're looking at 1853,
4	and this or	ne, it looks like it's almost exactly the same as the providers
5	are; do yοι	u agree with that?
6	А	Yes.
7	Q	A little bit higher?
8	А	Yes.
9	Q	So if you look let me know if you can see it?
10	А	I can see it.
11	Q	Okay. So we'll put it we'll put it right here. As per Sound
12	Physicians; just a little bit higher in this instance?	
13	А	Correct.
14	Q	Okay. Now let's take a look at the last one, for this, Reno, in
15	July 2019, for 99291. Would you also compare that to the May 2019	
16	benchmark?	
17	Α	Correct.
18	Q	All right. Now when I saw this chart, it seemed like it was
19	being used to create the impression that maybe the plaintiffs were way	
20	off here to the right; is that right?	
21	А	It's not trying to create an impression, it's just a
22	representation of the data.	
23	Q	All right. Well, where does the \$2,261 from Sound
24	Physicians	' fall, compared to this chart here?

Α

It's higher, it's to the right of -- yeah, the chart would have to

be extended to represent that.

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Q All right. So let's use this red line here, here we go. About how far out do you think we'd have to go before we can plot that Sound Physician's charge --

- A And if you --
- - A If you were to take your finger, and you've got to take the distance between 1260 and 1350, and that is 90, and then whatever, 2261 minus 1350, divide that by 90, that many more bins to the right.
    - O Okay. So --
      - A So maybe like --
  - Q -- ten or so?
    - A So, what was that 9 -- could you move your finger. If that was \$90, and we're talking about like a \$900 difference, so you'd have to make 10 additional bins.
      - Q All right. So we'd have to go 1, 2, 3, 4, 5, 6, 7, 8, 9 --
  - A It doesn't seem that far proportionate --
  - Q -- 10?
    - A -- but it --
- 20 Q All right. So --
  - A I don't know that that's -- it's hard, you know, when the paper is a different --
- 23 Q Yeah.
- 24 A -- size, but we'll just say --
- 25 | Q | I [indiscernible speaking at the same time as the witness]

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1	А	if you were to take ten of those and go to the right, that
2	would be v	vhere the S is.
3	Q	And I didn't mean to cut you off. So I brought it back a little
4	bit, and we	e'll just put it right here; is that fair?
5	Α	That's fair.
6	Q	Okay. All right. So if we were going to plot the "S" for sound
7	physicians	on this chart, it would be up here, right?
8	А	Right.
9	Q	Okay. There's just one more thing I want to talk about, and
10	it's that fig	ure 5, that you showed near the very end of your testimony;
11	do you rec	all that?
12	А	Yes.
13	Q	Now I've got a board that I had made the very first night of
14	trial, okay.	And this is a slide from Mr. Blalack's opening, that I've been
15	waiting to	get to. All right?
16	Α	Okay.
17	Q	All right. And does this look like the same numbers that you
18	had on you	ır chart?
19	Α	It's yeah, they are all they all match.
20	Q	Okay. So when we are
21		MR. MCMANIS: Michelle, would you pull up 473-F.
22	BY MR. MO	CMANIS:
23	Q	So 473-F is another summary in evidence; identifies the
24	claims that	are in dispute, that have a single core CPT code in
25	А	Uh-huh.

1	Q	plaintiffs' claim file, okay?
2	А	Okay.
3	Q	All right. And so if we're going to do a comparison of, you
4	know, wh	at the 99281s are, these are the charges that you would used,
5	right?	
6	А	Yes.
7	Q	Okay. Michelle, I'd like to pull up plaintiffs' Exhibit 470 I'm
8	sorry. Ye	ah. Plaintiffs' Exhibit 473-S, which is a summary of the
9	underlyin	g claims' files, correct?
10	А	Okay.
11	Q	And what I've done here, is I've identified, claim-by-claim,
12	which one	es are over and under the 80th percentile of FAIR Health. All
13	right?	
14	А	Okay.
15	Q	So we might have to do a little bit of math.
16	А	That's what I'm here for.
17	Q	All right. Now I asked for a copy later, but nobody had one.
18	So I guess	s we all just use our phones these days.
19		All right. So if we want to calculate the percentage of the
20	actual dis	puted claims for Fremont Energy, total, okay
21	А	Okay.
22	Q	across the board, they're over/under the fair health median.
23	We take th	ne subset here, and we divide it into the total, 75/24, right?
24	А	Okay.
25	Q	And do you know what 217 divided by 7524 is?

1	А	Not off the top of my head.
2	Q	All right. It's almost three percent, right?
3	А	Yes.
4	Q	Okay. So the total for Fremont, they're greater than FAIR
5	Health 80t	th percentile, that's three percent. How about Ruby Crest
6	Emergend	cy medicine, how many of those are over the FAIR Health 80th
7	percentile	?
8	А	None.
9	Q	Zero percent. And if we look at the actual disputed claims fo
10	Team Phy	sicians, what's the total percentage for Team Physicians that
11	over the F	AIR Health 80 percentile?
12	А	Two percent.
13	Q	Now if I want to get to sort of the total overall picture, I'm
14	going to t	ake that 217, for Fremont, right, and add that to the 6 from
15	Team Phy	rsicians?
16	А	Correct.
17	Q	It gives me 223?
18	А	Correct.
19	Q	Then I'm going to divide that 223 into the grand total here, of
20	8,159?	
21	А	Correct.
22	Q	Does 2.7 percent look about right?
23	А	It sound about right, yes.
24	Q	So even though United has presented data in a way that
25	makes is a	appear as though 32 percent of the bill charges are above the

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FAIR Health 80th percentile.	When you go to the	actual claims'	data,	the
true number, 2.7 percent, rig	ht?			

MR. BLALACK: Object to the foundation, a leading question, and the witness has no idea what's in the claim's data.

THE COURT: Overruled.

THE WITNESS: I mean, I would -- yeah, I would have to stipulate that I have -- I don't know each individual claim. My analysis is focused on, at a combination level, and in that analysis 32 percent combinations were over. You could look at any analysis in different fashions and, you know, you stipulate that, you know, your analysis is correct, you know, you came up with a different number.

MR. MCMANIS: Michelle, could we please take a look at 473-Y?

### BY MR. MCMANIS:

- Q All right. Mr. Mizenko, it's another summary of the plaintiffs' disputed claims file. This time it's compared to the FAIR Health mean, the second column right here, from Mr. Blalack's slide, okay?
  - A Okay.
- Q Now the mean is going to be a little bit lower number than the 80th percentile, usually, right?
  - A In a typical data distribution, correct?
- Q Okay. So the numbers here are a little bit different, but if we want to find out what the percentage of Fremont's claims are they're over that mean, FAIR Health mean, we would divide that \$1,421, again, by 7,524. Right?

1	А	Correct.
2	Q	All right. About 19 percent?
3	А	Correct.
4	Q	Nineteen percent is a lot lower than 53 percent, right, sir?
5	А	That's correct.
6	Q	How about Ruby Crest?
7	А	42 over 335, 12.5 percent.
8	Q	And Team Physicians, how about that one?
9	А	117 over 300, which is 35.6 percent.
10	Q	All right. I'm getting 39
11	А	Okay.
12	Q	so let's check that.
13	А	Okay.
14	Q	Go ahead.
15	А	39 percent.
16	Q	Okay.
17	А	That's why you need the calculator.
18	Q	I don't want to shortchange you. That's half of how it was
19	originally	presented, correct?
20	А	Correct.
21	Q	All right. Now to get the total, we add up 1421, 42, 117,
22	divide tha	t 8,159?
23	А	Correct.
24	Q	I get 19.4 percent?
25	А	Yes.

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1	Q	All right, sir. We've got one more row to work with here.
2		MR. MCMANIS: Can I get plaintiffs' Exhibit 473-Z.
3	BY MR. MO	CMANIS:
4	Q	All right. Now I'll give credit where it's due. We've got one
5	that's right	this time, don't we?
6	А	Team Physicians is 100 percent over in both analyses.
7	Q	On the median, right?
8	А	Yes.
9	Q	Okay. Now so we don't have to change that one, right?
10	Α	Right.
11	Q	Okay. But if I want to take the Ruby Crest, I'm going to
12	divide 6 in	to 334, right?
13	Α	Right.
14	Q	It's about a shade under 2 percent?
15	Α	Correct.
16	Q	And for Fremont, take the 600, divide it by 7524?
17	А	Yes.
18	Q	I got just under 8 percent?
19	А	Sounds about right.
20	Q	And then if we want to do the total?
21	А	906 divided 8159.
22	Q	906 divided by 8159. I get 11.1 percent.
23	А	Okay.
24	Q	Those are the percentages for the actual claims in dispute,
25	right, sir?	

1		MR. BLALACK: Object to the foundation. The witness has no
2	idea what	this claim's going be.
3		THE COURT: Overruled.
4		THE WITNESS: I don't know the claims, but if you stipulate
5	that they'r	e correct, then those numbers are correct.
6	BY MR. M	CMANIS:
7	Q	Sir, you used data that was created by United, correct?
8	А	I wouldn't say it was created by them; it was provided to us
9	by them.	I don't know who created it.
10	Q	Did you use the spreadsheet that was given to you by
11	United?	
12	А	That's correct.
13	Q	You didn't validate it against any of the claims' data; did you
14	sir?	
15	А	I didn't look at the disputed claims.
16	Q	You didn't look at even specific chargemasters for any the
17	claims, did	d you sir?
18	А	No, I did not.
19	Q	You had, in addition to the spreadsheet provided by United,
20	you had a	n expert report, right?
21	А	Correct.
22	Q	Okay. Did you dig into the data under the expert report, to
23	evaluate t	ne disputed claims.
24	А	I did not.
25	Q	Sir, if you had to do this all over again, present this data to

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1	the jury, lo	ooking back would you do it any differently?
2	А	No. Because I was asked to perform an analysis, based on
3	certain pai	rameters, using certain data, and that's what I did.
4	Q	United gave you the parameters?
5	А	They gave us the charges and said, "compare these against
6	FAIR Healt	th benchmarks, and that's what I did.
7	А	And those numbers are correct.

And you followed United's instructions?

A Correct.

Q

MR. MCMANIS: Thank you, Mr. Mizenko. I pass the witness, Your Honor.

THE COURT: Redirect, please.

[Counsel confer]

### **REDIRECT EXAMINATION**

BY MR. BLALACK:

Q All right. Mr. Mizenko, I'll just run through a couple of points that Mr. McManis raised with you. I want to make sure the jury has clarity on what he was driving at and what your testimony is.

All right. First of all, would you, Shane, bring up -- I think we already have this, so I don't need to ask for it. Plaintiffs' Exhibit 473-B, or maybe 473-B1, I believe is one of the first? No, that's not it. 473-B-1.

MR. MCMANIS: Yeah. That one was shown a couple of days ago, I think you guys had that.

MR. BLALACK: Yeah. I think it's -- do you have that one, 473-B-1.

### [Counsel confer]

### BY MR. BLALACK:

- Q All right. Well, I'll try to be my best to do grammatic recreation. Do you remember seeing a chart, sir, that listed -- it was another one of these, just word documents with a chart on it, that reported to have different charges for different codes, and in the same allowed amount, I think it was like \$185?
  - A Something like that --
  - O Does that ring a bell?
  - A -- it's familiar, yeah.
  - Okay. And he was asking you about relative value analysis --
  - A Yeah.
  - Q -- do you remember that?

And how do you use that concept in the work you do at FAIR Health, relative value analysis?

A We're using it when we can't -- we can't put a value on something using actual claims data, because there's not enough actual claims data. So the example I gave the heart transplant, that only happens maybe once a year in Clark County, but if it's performed people are interest to know what the market value is of that.

- Q Okay. And in those kind of situations you would use some sort of relative value amount?
- A Correct. We'd know because that heart transplant is done more than nine times, naturally we know what the average charge is, we can create a relative value of that, other things, and then say, well, if the

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- O So it's an inference, so-to-speak?
- A Correct.
- Q Okay. If you have the data, you actually have the underlying data, and you don't have to draw an inference, would you use that sort of relative analysis?
  - A No.
- O Okay. So for example, in the scenario that Mr. McManis showed, if the health insurer in that case, that was reimbursing claims at \$185 for each of those claims, had -- there we go. Had market data and information showing that \$185 represented reasonable value, and they had data to that effect, there's be nothing inconsistent with a good methodology --

MR. MCMANIS: Your Honor, I object to the leading.

MR. BLALACK: Strike that. I'll withdraw.

### BY MR. BLALACK:

Q Okay. From your perspective as a statistician, would there be anything wrong with using the same value, in the allowed amount column for reimbursement, if there was underlying data supporting it?

A Not to be flippant, they can use whatever value makes sense to them, It's, you know, a business decision and not a statistical decision.

Q Okay. So nothing about the relative analysis that you discussed, within that question?

MR. MCMANIS: Your Honor, leading.

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- Q Would anything about the relative value analysis impact that question, sir?
  - A No.
- Q That's what I thought. Now you were asked about the data you received to conduct your analysis. Do you recall those questions?
  - A Yes.
- Q And you mentioned that you received a file of combinations of codes, and charges, and dates from my law firm, correct?
  - A Okay.
- Q Now do you remember, sir -- do you have your report with you, and accessible?
  - A It's -- yes. It's on the witness stand.
- Q Would you turn to your report, this is Defense Exhibit 5186, and I'm not going to publish it to the jury, I just want to make sure, to refresh your recollection and have you refer to something. If you go to page 6 of the report.
  - A Okay.
  - Q Your requested data. Do you see that?
- 20 A Okay.
  - Q And in your report do you describe where the charges that the O'Melveny Law Firm provided you where they came from, in that paragraph, first -- the second full fair under VIII?
    - A It was from Mr. Phillips report.
      - Q Let's remind the jury of Mr. Phillips, you understood -- you

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read Mr. Phillips' report, that was one of the things you had in y	our
materials to rely upon?	

- A Yes. It's been awhile, but I read it.
- Q Just to remind the jury, who is Mr. Phillips?
- A He's the expert for the Plaintiff.
- Q So you got the charges that you got from the O'Melveny firm derived from Mr. Phillips' report, correct?
  - A Correct.
- O Okay. And you said Mr. Phillips was the Plaintiff's expert, correct?
  - A Correct.
- Q Actually, he was the Plaintiff's expert. He's not their expert now, did you know that?
  - A I did not.
- Q So while O'Melveny transmitted the charges to you, the charges derived from the Plaintiff's expert, that's what you said in your report, correct?
  - A Yes.
- Q Okay. Now while you were questioned by Mr. McManis about the data you received, he showed you a lot of things. But what he didn't show you was a single charge master or any other data suggesting that one of the charges you used was incorrect, right?
  - A Not to my recollection.
- O So sitting here right now do you have any reason to believe that one of the charges that you used for your analysis does not

accurately represent the charges	of the three	TeamHealth	Plaintiffs?
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- A I do not have reason to believe that.
- Q All right. He also asked you if you had asked to look at the Plaintiff's claims file, do you remember that?
  - A Yes.

Q To conduct the kind of analysis you conduct frequently for TeamHealth, did you need the Plaintiff's claims file?

A No. I don't -- in my role I don't need to look at claims data. In fact, as few people that can have to look at sensitive claims that is possible is ideal because it is sensitive data. I'm reviewing charges therefore I don't need to see the full claim.

Q And I want to come back to that in a minute when we discuss this handy-dandy charge that Mr. McManis drew all over. But let me go to another topic first. You testified earlier that the FAIR Health data is reliable, do you remember that?

- A Yes.
- Q What'd you mean by that?

A That it's based on a robust large volume dataset. It's been -the incoming data has gone through all of these audits, quality
assurances, data products have gone through quality assurances. And if
you were to repeat the methodology in six months you would get similar
results minus any data changes in the six months.

O So by reliable do you mean reliable in the sense that the data is what it is?

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A Yes.

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Q	By reliable are you making any other statements the
reliability fo	or any particular use?

- A No. Just that it's reliable for any use.
- Q Now the -- I want to ask kind of an analytical question here sir. If the jury wanted to know how to bill charges of a specific provider compared to the bill charges of other providers in a geographic area, in a particular time period, with the data analysis that you conducted and reported in this testimony here, provide a reliable comparison for that purpose?
  - A Yes.
- Q And if that was your objective, if that's what the jury was trying to determine, would you need to look at a claim file containing 11,500 disputed claims to make that kind of comparison?
- A I would not. If it's summarized and accurate then I can just look at the numbers and compare number A to number B.
- Q In other words if there's 10,000 instances of a 99285, to prepare a histography of a 99285 in a particular time period, in a particular day, does it matter how many instances there are to run your analysis? Could it be one or 5,000?
- A I think there would need to be the nine to create an actual benchmark, but other than that it doesn't matter how many occurrences there are.
- Q Right. Because the charge is the same for 99285 no matter how many times it's used?
  - A Correct.

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1	Q	Did you I want to ask you another one for 297S if I didn't
2	ask you?	Pardon me.
3		MR. BLALACK: Shane, can you bring up Plaintiffs' Exhibit
4	summary	exhibit demonstrative 297-S please?
5		MR. MCMANIS: S as in Sam?
6		MR. BLALACK: That's what I have. 297-S; is that right?
7		MR. MCMANIS: Sorry, I forwarded it to did you forward
8	it	
9		MR. BLALACK: Oh, I'm sorry.
10		MR. MCMANIS: did you forward it to Shane?
11		MR. BLALACK: My apologies, my apologies. Yeah. Shane
12	would be	better, but you're right. Court's indulgence and the jury's
13	indulgen	ce.
14		[Pause]
15		MR. BLALACK: Thank you, Judge. So the first one I'm
16	looking fo	or Shane, once you've got it, is Plaintiffs' Exhibit 297-S.
17	BY MR. B	BLALACK:
18	Q	All right. Sir, do you remember being shown this chart?
19	Α	Yes, I do.
20	Q	Just so everyone's clear, this is just a summary prepared by
21	lawyers,	okay. That's what we're looking at. Do you understand that?
22	Α	Yes.
23	Q	This is not the actual data. And what we appear to have is
24	represent	tative of five different claim lines with dates of service in May to
25	July of 20	019, correct?

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1	Α	Correct.	
2	Q	And you have three of those have a charge amount of 1761,	
3	one 1853,	one 2261, correct?	
4	А	Correct.	
5	Q	And then you have allowed amounts of varying five different	
6	amounts,	correct?	
7	А	Correct.	
8	Q	And the procedure codes are either a 99285, 99291, correct?	
9	А	Correct.	
10	Q	Different locations, but all under the same tax identification	
11	number, correct?		
12	А	Correct.	
13	Q	Okay. I just want to make sure and just to remind the jury,	
14	have you ever seen this summary or this data or anything about it before		
15	in your life?		
16	А	No.	
17	Q	Okay. Now I just want to make sure I'm reading this correctly	
18	sir. So would you agree with me I'm sorry. I'm going to have to do		
19	calculator work too. Would you agree with me so that for two of these		
20	claims the full charge was paid?		
21	А	Correct.	
22	Q	And then for three of the claims some amount less than the	
23	full charge	was paid, do you agree with that?	
24	А	Correct.	
25	Q	I'm going to represent to you sir that by my math for that	

first clain	n whoever paid	d this claim	allowed th	ie claim a	at about	24.8
percent.	You're a statis	tician. Do	es that sour	nd about	right?	

- A That sounds about right.
- Q Okay. And then if you look at the third claim, whoever paid this claim allowed payment at about 24.9 percent, does that sound about right?
  - A Correct.
- Q And then in the third claim again, this was the one with the charge of -- so the first one then was allowed at 24.8. That was the one date of service May 25th, 2019. The one that was allowed at 24.9 was May 19th, 2019. And then the third one which is June 10th, 2019 date of service, according to my math was allowed at about 30 percent. Does that all sound about right?
  - A Yes.
- Q All right. So in your database for the FAIR Health bill charge benchmarks, would the benchmarks be based entirely on the amount charged column?
  - A Yes.
- Q And for your database that's the allowed amount database, would that be based solely on the amounts that's listed under the third column amount allowed?
- A No. Because we don't use actual allowed amounts in that because of the proprietary nature of allowed amounts.
  - Q Okay. What do you use?
  - A We would use the ratio of the charge divided by allowed, or

1	allowed divided by charged, and imply that to the billed amounts		
2	Q	Got it.	
3	А	to the	
4	Q	So for example the math I just did?	
5	А	Yes.	
6	Q	So instead of using in your amount allowed, your allowed	
7	amount charge strike that. Instead of in your amount allowed		
8	benchmark product, instead of using these actual numbers under this		
9	column, you would use the percentage this represents of the chart?		
10	А	So we would yeah. So say the average the multiplier for	
11	ER services was 25 percent we would multiply the bill charges by 25		
12	percent to impute what the allowed amount would be.		
13	Q	Okay. So for these five claims if they were contributing in	
14	that bench	mark, two of them would be at 100 percent, correct? And then	
15	the other three would be at the percentages I identified?		
16	А	Correct.	
17	Q	All right. Now when I or when Mr. McManis was asking	
18	you about these two products you have, the bill charge and the allowed		
19	amount		
20	А	Uh-huh.	
21	Q	he asked you about the paid I think he called it the paid	
22	amount there. Is that what's it called or is it		
23	Α	It's the allowed amount.	
24	Q	Allowed amount, okay. He asked you about that and he	

asked you whether it could ever be used to pay out of network -- or it

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1	would ever relate to out of network claims, you said, I wrote it down,		
2	someone could use it to pay out of network claims. Did I hear you		
3	correctly?		
4	А	Correct.	
5	Q	Okay. What are you describing there, sir, just as a practical	
6	matter?		
7	А	I mean, someone could use the allowed amounts	
8		MR. MCMANIS: Your Honor, can we approach?	
9		THE COURT: You may.	
10		[Sidebar at 4:20 p.m., ending at 4:22 p.m., not transcribed]	
11	BY MR. B	LALACK:	
12	Q	All right. Thank you, sir. All right. Let's talk about some of	
13	the histog	rams. And focused on the histogram that Mr. McManis wrote	
14	on when I	ne was at the Elmo where he took one of your histograms and	
15	he wrote	S	
16	А	Okay.	
17	Q	supposedly for Sound related to the charges that were on	
18	this sumn	nary, do you remember that?	
19	А	Yes.	
20	Q	And there were several he had on there where the charge	
21	was very far off the page, do you remember that		
22	А	Correct.	
23	Q	or off the line; is that correct?	
24	А	Yes.	
25	Q	And I think there was even in one of your histograms from	

the Team Health Plaintiffs, one of their charges was like way out on the edge where there was no data reflected on the chart, do you remember that?

- A Correct, yes.
- Q Is that unusual or unique, or is that something happens with your data periodically?
  - A There will always be outlier providers.
  - Q What do you mean by an outlier provider?
- A Someone who statistically speaking, an outlier is a statistical term that says -- that basically says if you look at the distribution of data that one statistically is very different from the rest of them. And it could be that it's a mistake. It could be that that's just what they do.
- Q So do you have some methodology when you're evaluating your data for your product to address those outlier situations?
- A Yes. There's a statistical methodology that looks at the median and then looks at how far everything deviate -- every datapoint deviates from the median and looks at four deviations from the median. So it's a very permissive conservative methodology that aims to flag and remove the true outliers.
- Q Okay. So for the case of the very high charge 2261 that was -- that Mr. McManis wrote off the page for the -- I think it was a Team Physician charge that was all the way out, but you couldn't see any dots on the line. Because those aren't on one of your histograms does that mean they never showed up in the data?
  - A It could be that they never showed up in the data or it could

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be that they were flagged by the outlier methodology as outliers.	I can't
say without looking at the underlying data.	

- Q So when an extremely high or an extremely low charge is flagged by your methodology, how does that capture or not captured in the [indiscernible]?
  - A It's not included in the benchmark data.
  - Q What does it mean to not include it in the benchmark data?
- A So in the calculation of those percentiles, those extreme lows and extreme highs are not there.
  - Q And why did you go through that exercise?
- A It's a data quality measure to make sure like I said, an extreme high and extreme low could be a data quality issue.
- Q Okay. Thank you. All right. Let me show you one more exhibit. This is Mr. McManis' 473-F as in Frank I believe. Okay. Yes. This was another one of these summaries where the suggestion was that you could look at these numbers and then do some kind of calculation to get a more accurate description of how the Team Health Plaintiff's charges are or are not below these various metrics. Do you remember that question?
  - A Yes.
  - Q Okay.
- MR. BLALACK: Now if you could go to -- Shane, go to Plaintiff 73-Y, I believe if memory serves. Yeah, here we go.
- BY MR. BLALACK:
  - O Now I believe this is one of the summaries, Mr. Mizenko, that

Mr. McManis used to do these calculations with you --

2 A Correct.

- Q -- where he marked on the board, do you remember that?
- A Yes.
  - O Okay. And the suggestion was that somehow the analysis you conducted at our request were misleading because it wasn't capturing the charges for the disputed claims, do you remember that?
    - A Yes.
- Q Let me start with one foundational point. If the goal of your analysis was to determine -- the jury wanted to know and determine whether it is actually true that the Team Health Plaintiffs hold themselves to a standard of the 80th percentile of reasonableness. If that was the question you wanted to answer yes or no, or if you wanted to know how their charges, the price list compared to these metrics, would the analysis you did answer that question?
  - A Yes.
- Q Now if you wanted to answer a different question which is how do their charges in dispute in this trial relate to the FAIR Health metrics and the frequency with which they used some of those charges on the disputed claims, you might look at it a different way; is that fair?
- A Correct. Different types of scenarios require different types of analyses.
- Q All right. But at a minimum if you wanted to do that kind of analysis, if you wanted to actually measure their disputed claims, the actual disputed claims against these metrics, you have to use all of the

codes on their disputed claims list, would	n't you?
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- A I would think so.
- Q So there are over 11,500 claims in dispute in this case that include both emergency room CPT codes or like evaluation management codes, do you know what those are?
- A Yes.

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- Q And also a variety of procedure and service codes, do you know that?
  - A Yes.
- Q In this case the summaries that Mr. McManis used for this analysis involved how many claims?
  - A 8,159.
  - Q Did it involve the full list of 11,500 claims?
- A Based on that, no.
- Q And the reason it didn't is look up here. It was limited to core CPT codes, correct?
- 17 A Correct.
  - Q Do you know what a core CPT code is in this case?
- 19 A I do not.
- 20 Q You ever heard that term?
- 21 A I have not.
  - Q Okay. So this math, even assuming that's what you were trying to do, this math does not correspond to all of the codes in dispute on the disputed claims list, just those tentative core CPT codes, right?
    - A That's my understanding.

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1	Q	Are you trying to answer the question Mr. McManis	
2	identified here in this writeup?		
3	А	Could you rephrase that?	
4	Q	Yeah. Were you trying to answer the question that Mr.	
5	McManis i	s suggesting in this analysis or something else?	
6	А	My report was trying to answer a different question I believe.	
7	Q	Which was how did the Plaintiff's listed price compare to the	
8	FAIR Healt	h benchmark?	
9	А	Correct.	
10	Q	That's all I've got, thank you.	
11		THE COURT: Okay. Any recross?	
12		MR. MCMANIS: Yes, Your Honor.	
13		RECROSS-EXAMINATION	
14	BY MR. M	CMANIS:	
15	Q	All right. Mr. Mizenko, you were asked a couple of questions	
16	about the	summary Exhibit 297, do you recall that?	
17	А	Yes.	
18	Q	Okay. And there was a comment that I heard about the, you	
19	know, who	never paid it. Do you recall that comment from Mr. Blalack?	
20	А	Yes.	
21	Q	Okay.	
22		MR. MCMANIS: I'd like to pull up if we could the native	
23	version of	Plaintiffs' Exhibit 297. All right. And if we let's go down to	
24	row 1866.		
25	BY MR. MCMANIS:		

	Q	All right. And do you see that's a May 25th, 2019 claim just
like	the sur	mmary that we looked at?
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A Yes.

- O Okay. And the amount charged is that 1761?
- A The -- I mean, the top wasn't present, but I assume that's correct.
- Q Okay. And then I'll -- this next row here that we had on the summary, that's the allowed amount of 438.23 and Mr. Blalack walked you through a little bit of math with that?
  - A Yeah.
  - Q Okay.

MR. MCMANIS: Let's scroll to the right, column U. All right.

And let's actually -- let's go all the way to the top so we can see the title.

BY MR. MCMANIS:

- Q All right. Do you see the title of this is, it looks like adjudication reason or description?
  - A Sounds fair.
- O Okay. So let's go back down to row 1866 and let's look at the adjudication reason or description for the claim that Mr. Blalack asked you about.
- MR. MCMANIS: See if we can make that -- there we go. Go to the other side. Try zooming out. Shrink it and then bring it back down.

THE WITNESS: That's good enough for me to read if that's all you're asking.

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1	BY MR. N	ACMANIS:		
2	Q	All right. Well, scroll down, make sure everybody can see it.		
3	All right.	Now this service was rendered by an out of network provider.		
4	Do you s	Do you see that how it starts?		
5	А	Yeah.		
6	Q	Okay. And then it says, "if you're asked to pay more than the		
7	deductible copay and co-insurance amounts, please call" who?			
8	А	Data iSight.		
9	Q	Do you know whether United makes an additional		
10	percenta	ge, not just on what it pays to its own physicians at Sound		
11	Physiciar	ns, but on the amount saved through Data iSight?		
12	А	I don't know.		
13		MR. MCMANIS: Let's take a look at row 1806. All right. Let's		
14	go back t	to the front. See if we can match this up. That looks like the		
15	wrong or	ne. I'm sorry, it's 1807.		
16	BY MR. N	ACMANIS:		
17	Q	All right. And that is a May 19, 99285 that we looked at in		
18	Reno			
19	А	Yeah.		
20	Q	right? Let's go to column U. All right. Does this one		
21	reference Data iSight as well?			
22	А	It does.		
23	Q	Do you know whether United made a percentage on the		
24	amount saved after what it paid to its physicians as well?			
25	Δ	l do not		

1	Q	All right.		
2		MR. MCMANIS: Let's go to let's go down to 2286. Let's go		
3	all the way to the left. Make sure it's the right one. Okay.			
4	BY MR. MCMANIS:			
5	Q	Now this is the June 2019 99291 with the charge of \$1,853,		
6	right?			
7	А	Yeah.		
8	Q	Just like the one we looked at, right?		
9	А	Yeah.		
10	Q	Okay. Let's go over to column U. There's Data iSight again,		
11	correct?			
12	А	Correct.		
13	Q	So for the only claims and summary that you looked at,		
14	United either paid its physicians the full bill of charges, or it took a cut on			
15	whatever Data iSight saved, right, sir?			
16		MR. BLALACK: Objection, foundation.		
17		THE COURT: Overruled.		
18		THE WITNESS: I don't know anything about Data iSight, so I		
19	don't know what happened. I just know that paid in full or Data iSight is			
20	cited here.			
21	BY MR. MCMANIS:			
22	Q	Okay. Thank you.		
23		MR. MCMANIS: No further questions, Your Honor.		
24		THE COURT: Any redirect?		
25		MR. BLALACK: Nothing further.		

1	THE COURT: Good enough. May we excuse the witness?			
2	MR. BLALACK: Please.			
3	THE COURT: All right. Thank you sir. You may step down			
4	and you are excused. I'm going to meet with is everybody good			
5	without a break until 5:00 o'clock? I need to meet with the lawyers out in			
6	the hall for just a couple of minutes.			
7	[Recess taken from 4:36 p.m. to 4:41 p.m.]			
8	THE COURT: Thanks everyone. Defendant please call your			
9	next witness.			
10	MR. ROBERTS: Thank you, Your Honor. The Defendants			
11	would call Karen King to the stand.			
12	THE COURT: And let's go to like 4:57.			
13	KAREN KING, DEFENDANTS' WITNESS, SWORN			
14	THE CLERK: Please have a seat and state and spell your			
15	name for the record.			
16	THE WITNESS: My name is Karen B. King, K-A-R-E-N B as in			
17	boy, K-I-N-G.			
18	THE COURT: Thank you. Go ahead, please.			
19	MR. ROBERTS: Thank you. Thank you, Your Honor.			
20	DIRECT EXAMINATION			
21	BY MR. ROBERTS:			
22	Q Ms. King, I notice that you hesitated when you went up there.			
23	Is this your first time?			
24	A It is.			
25	Q Testifying as an expert in front of a jury?			
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1	А	It is.		
2	Q And it's a little hard to hear in the courtroom with the			
3	acoustics, so if you could keep your voice up. And that's a microphone			
4	in front of	you.		
5	А	Okay.		
6	Q	Thank you, so much. Ms. King, how would you like for me to		
7	refer to yo	ou today, as Ms. King or Karen?		
8	А	You can call me Karen, as long as you don't make any Karen		
9	jokes.			
10	Q	Karen, who is your current employer?		
11	А	Karen B. King Consulting.		
12	Q	And what is your current job title then?		
13	А	I am the Senior Benefits Consultant and the principal in my		
14	firm.			
15	Q	Are you also an officer of that firm?		
16	А	Yes.		
17	Q	What's your position?		
18	А	President.		
19	Q	How long have you been self employed as a benefits		
20	consultan	t?		
21	А	Approximately a year. Although I have been employed as a		
22	benefits co	onsultant previously on a self-employed basis.		
23	Q	Could you tell the jury a little bit about your responsibilities		
24	as an emp	loyee benefits consulting consultant at your consulting firm?		
25	А	Sure. My responsibilities are to work with employers, mid-		

market, which is approximately 4,000 to 5,000 employees and large
market, 5,000 employees and above. To help them create benefit
programs where they get the best value for their programs. My primary
responsibility is to help them develop short-term, which is about a year,
and long-term strategies. To enhance the benefit plans, save them
money and improve employee satisfaction.

- Q I think you said that large market is one of the areas you work in, correct?
  - A Yes.
  - Q And that's 5,000 and above.
- A Yes.

- Q What's the largest number of employees a company has had that you have consulted with?
  - A About 60,000.
- Q Okay. So for you, large market is between 5,000 and 60,000 employees?
- A Correct.
  - Q Now you're here and I've previewed this to the jury. But you're here as an expert witness, correct?
    - A Correct.
  - Q And the Defendants are compensating you for your time in court today, correct?
- A Correct.
  - Q And they also paid you to read a bunch of documents?
- 25 A Yes.

1	Q	And write a report in writing, correct?
2	А	That is correct.
3	Q	Okay. Now all together could you tell the jury how much
4	you've bee	en paid up until today?
5	А	Somewhere between 30 and \$50,000. I don't have the exact
6	number.	
7	Q	Okay. Now does United pay you directly.
8	А	No.
9	Q	Or is no.
10	А	It goes through another consulting firm that that has
11	engaged m	ne.
12	Q	And then they write you a check?
13	А	Right.
14	Q	And before they do, they keep some of it?
15	А	They do.
16	Q	Okay. But as far as your personal compensation, it's
17	somewher	e between 30 and 50,000. Did you go back and look at that?
18	А	I did not. I know that's approximately what I've been paid.
19	Q	Okay. Prior to opening your own consulting firm a little over
20	a year ago	, how were you employed?
21	А	I was a vice president, senior benefits consultant, account
22	executive a	at Aon Corporation.
23	Q	All right. Tell the jury a little bit about Aon. Is that a little
24	company?	
25	А	It's the largest consulting firm in the world. So yes, it's not a

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little company. It's very large. My role there was similar to what I do			
now. I worked with the upper end of mid-market and large market			
clients to help them develop strategies, to maximize their investment in			
employee benefits and obtain the greatest value for the dollars that			
they're spending.			
Q And when you when you mention employee benefits, did			
that include self-insured or self-funded health plans for their employees?			
A Yes. In the United States about 70 percent of all people are			
covered by when they're covered by employer based coverage, it's			
self-funded. It's not fully insured, which is something that a lot of people			
don't understand.			
Q And the jury has heard a lot about the difference.			
A Okay.			
Q Between fully insured and self-funded plans already.			
A Okay.			
Q So what kind of clients did you work with at Aon			
Corporation?			
A My clients were all self-funded, except maybe over the 15			
years I was there, I might have had less than 5 that were fully insured.			
Q How long did you work for Aon in this role?			
A About 15 years.			
Q I forgot to mention, were you an officer of any type at Aon?			
A I was. I was an officer.			

What was your exact title there when you left?

Vice president. Vice president.

1	Q	Prior to Aon, and I know that's going back, what 16 years	
2	ago.		
3	А	Uh-huh.	
4	Q	How were you employed?	
5	Α	I was a principal for Washington Work Group, which was,	
6	again a be	enefits consulting firm. And I had a team of people who	
7	worked fo	r me. We worked with large corporations. Very similar work.	
8	Q	Very similar work. So that means you also worked with them	
9	on their se	elf-funded benefit plans?	
10	Α	Correct.	
11	Q	How long did you hold that role at Washington Work Group?	
12	Α	About five years.	
13	Q	Okay. Let's go prior to that. So we're going back 21 years	
14	now.		
15	А	I've been doing this a long time.	
16	Q	How were you employed prior to Washington Work Group?	
17	А	I was the vice president of Benefit Resources at Marriott	
18	Internatio	nal.	
19	Q	Okay. And that's a pretty big company, too, right?	
20	А	Yes, it's a very big company.	
21	Q	And what were your responsibilities there at Marriott?	
22	А	I was responsible for the benefit administration at Marriott.	
23	It was even a larger corporation then than it is now. It was made up of		
24	many, ma	ny different diverse divisions. We had a trucking organization,	

a senior living services organization, a services organization that did

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food service. Hotels, obviously. So my job was to try and work with all
of those very diverse departments and create a benefits plan and
administration that served those very diverse needs.

- O Do you have anything to do with Marriott's self-funded health plan?
  - A Yes. Yes.
  - Q What percentage of your job was that?
  - A Probably 70.
  - Q What -- did you also work with fully insured plans or not?
- HMO's. But there's much less work with a fully insured plan. You don't get to make -- design the plan. You don't get to make decisions about the plan. You basically -- you purchase what they have off the shelf, and you pay for it. So even though it was 30 plans, that sounds like a lot of work, it's mainly just negotiating premiums and paying for it. Which is very different than a self-funded plan.
- Q Was there anyone more senior than you in benefits administration, when you left Marriott?
  - A No.
    - Q So you were the top person in the country for Marriott?
- A Yes.
  - Q And you had all 50 states?
- 23 A Yes.
- 25 A Yes.

1	Q	How many self-funded different self-funded plans did	
2	Marriott h	ave?	
3	А	I think it was about four. I can't remember exactly. But	
4	that's pret	ty close. Four or five.	
5	Q	Okay. Thank you, ma'am.	
6	А	Uh-huh.	
7	Q	So how long were you in the employee benefits area at	
8	Marriott Ir	nternational?	
9	А	I was there ten years.	
10	Q	Okay, so now we've covered about 31 years, correct?	
11	А	Yeah, but I go back a little bit further than that.	
12	Q	Let's just leave it at	
13	А	Yeah, let's stop there.	
14	Q	you've been in employee benefits for at least 30 years?	
15	А	Uh-huh. Yes.	
16	Q	Okay. Thank you, ma'am. Let's talk about your academic	
17	credential	s. Can you tell the jury about your education?	
18	А	Sure. I have an MBA from the University of Kansas. I have	
19	an Executive Development Certification from the University of Maryland		
20	Aspen Institute and I have a bachelor's degree from SMU in Dallas,		
21	Texas.		
22	Q	Do you hold any professional licenses?	
23	А	Yes.	
24	Q	Can you tell	
25	Α	I am a licensed insurance professional in health, accident,	

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Q	And did you have any post-graduate work at University of
Maryland?	Did I

A It was -- it was an executive development program that my company sent me to for a year. It -- so you would go like once a month every month for a year and they would work, you know, teach you to be a better executive. And then you got a certification at the end.

Q Right. What about continuing education? Do you regularly attend any continuing education courses in this area of benefits administration?

A Yes. In order to be licensed I have to attend a continuing education every year. I think it's 24 hours every two years. So I've maintained a license since 2006.

Q Now this is going to make the lawyers cringe. Do you just sit there and take your continuing education courses and get your credit, or is there something you have to do that we don't have to do to get that credit?

- A We have to take and pass an exam.
- Q You have to take a test to make sure you were listening?
- A Yes. You have to pass it, too.
- Q The jury has heard a lot about ASO's or administrative services only --
  - A Yes.
    - Q -- arrangements.
- 25 A Uh-huh.

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1	Q	Where someone like the Defendants with a self-funded plan				
2	will act to just administer the benefits. Administrative services only.					
3	А	Uh-huh.				
4	Q	Are you familiar with that?				
5	А	I'm very familiar with that.				
6	Q	And in your various roles, do you regularly deal with that				
7	type of contractual relationship?					
8	А	Yes. That's one of my primary responsibilities.				
9	Q	Okay. And an ASA is an administrative services agreement.				
10	А	That's right.				
11	Q	Which is one of the names for a contract for an ASO, right?				
12	А	Right.				
13	Q	And explain to the jury what a TPA is.				
14	А	TPA stands for a third-party administrator. So TPAs can go				
15	by many different names. We often deal with TPAs that are					
16	administered through an insurance carrier. There's no underlying					
17	insurance agreement. But you'll think of like United Healthcare or Aetna					
18	or Blue Cross Blue Shield or Cigna or well, not usually, well, Keiser					
19	does have some. Keiser. Then they those firms also have TPAs that					
20	are a little more flexible a little more loose.					

Like UnitedHealthcare has UMR. Aetna has Meritain. I think Cigna has Allegiance. So there's a whole lot of TPAs out there in the marketplace. And I've dealt with most of them.

So in the situation where my clients are asking as the thirdparty administrator for an administrative services only contract for a self-

funded	plan

- A Uh-huh.
- Q Would you just call them the TPA?
- A Yeah, I would call them a TPA.
- Q So when we talk -- and we'll get into some of the things that you do and some of your experience, when you tell the jury about negotiations, TPA negotiations, and the market for TPAs, is it fair to say that's the same thing as the market for these third-party administrative services only contractors?

A Yes. Yes.

MR. ROBERTS: Your Honor, at this time, I would move to qualify the witness as an expert in employee benefit plans, self-funded health plans, and the national margin for third-party administrators.

MR. AHMAD: Your Honor, I don't have an objection, but I had a question for clarification on the very last topic. I'm not sure I heard that right. Third-party administrators?

MR. ROBERTS: The national margin for third-party administrators. And if there's any need for clarification, Your Honor, we can hold the ruling until Monday because I am out of time by my clock.

MR. AHMAD: And Your Honor, I don't think I have an objection. I'm not sure what he means by the national margin. That's the only thing.

THE COURT: Good enough. All right. So we'll take that up first thing Monday. Now you guys probably figured out that I'm always the bad guy, right. And so Monday we have to work 8:00 to 5:00. We

will start at 8:00. We'll take one 10 minute break in the morning. One 10 minute break in the afternoon, and a second 10 minute break in the afternoon. You'll get 30 minutes for lunch. It is possible that we may not finish Tuesday night, and you would have to come back Wednesday morning to deliberate, and we're not certain about that. It's just a possibility now. We realize it's a huge imposition on all of you. So I'm going to get some letters to the marshal. If any of you need letters let tonight, we will stay and get that done for you.

Now let me read the admonition. Monday at 8:00. During the recess, you're instructed do not talk with each other or anyone else on any subject connected with the trial. Don't read, watch, or listen to any report of or commentary on the trial. Don't discuss this case with anyone connected to it by any medium of information including without limitation newspapers, television, radio, internet, cell phones, or texting.

Do not conduct any research on your own. Don't consult dictionaries, use the internet or use reference materials. Don't talk, post on social media, text, tweet, Google or conduct any other type of research with regard to any issue, party, witness, or attorney. Don't form or express any opinion on any subject connected with the trial until the matter is submitted to you.

Thank you for another great week. See you Monday bright and early.

THE MARSHAL: All rise for the jury.

[Jury out at 4:58 p.m.]

[Outside the presence of the jury]

1	THE COURT: All right, you may step down from the witness				
2	stand.				
3	THE WITNESS: Thank you.				
4	THE COURT: Okay, so we do have a letter from Juror				
5	number 2, Springberg, about she thinks the letter to the employers				
6	might be misleading, so				
7	UNIDENTIFIED SPEAKER: I'm sorry.				
8	THE COURT: Springberg gave a letter to the Marshal today.				
9	Let's figure out where we are and everything on the record.				
10	MR. ROBERTS: Okay.				
11	THE COURT: Nicole is overwhelmed with new exhibits				
12	coming in. She missed the first part of the trial. So come on back and				
13	see what we need to put on the record today.				
14	[Recess from 4:36 p.m. to 5:10 p.m.]				
15	THE MARSHAL: Court is back in session.				
16	THE COURT: Okay. Starting with the Plaintiff what do we				
17	need for the record?				
18	MR. ZAVITSANOS: Okay. Your Honor, so one wish that's a				
19	clarification really, from Mr. Roberts with regards to the current witness				
20	in this case. So				
21	MR. ROBERTS: Well, hang on. We can clarify that, you				
22	know.				
23	THE COURT: Let's do it right now.				
24	MR. ZAVITSANOS: Let me just articulate. So the Defendants				
25	have literally taken the position that programs and rates administration,				

you know, is necessarily contract-language dependent. So there's no problem with this lady testifying about what TPAs do, what the market is. How many people -- you know, how many people have self-funded plans or whatever. When she starts talking about that it's common to have shared savings programs, she -- first of all we don't have the SPDs here. Second of all, they have taken the position in this case that shared savings is dependent on contract language.

And so to suggest that there's some kind of external benchmark that's adopted into these contracts kind of fuses together two inconsistent things here. That this is contract language dependent. And so therefore I don't think she can -- respectfully, I don't think she can testify about that. And then second we're at a disadvantage here because we don't have the SPDs, as we've told Your Honor many times.

So I'm -- it's not really an objection per se, because I don't know what Mr. Roberts is going to ask her. It's just I'm struggling with where the line is here. That's all.

THE COURT: And without revealing your strategy can you just give me an outline of what you --

MR. ROBERTS: Sure. And I knew that I was running out of time, and I was hoping to just get her qualified and end the day on a high point. But I did cut out a little bit of the background. One of the things she does is assist the clients who are employers in putting out their TPA contracts for competitive proposals. And therefore she's familiar with what people are offering in the market and the process. And just as he said, I think he said I've got no problem with her talking about the market

issue.

So that's where that national market thing was going. And I can eliminate the word national, and I think I can work with him over the weekend and come up with a phrase that will draw no objection, hopefully.

THE COURT: Good.

MR. ROBERTS: But as far as the other points, I think if Mr. Zavitsanos will go and read the deposition they took of this witness he'll have a pretty good idea of the things she knows, what her answers were and what questions they asked her.

THE COURT: I think it was Mr. Ahmad who was going to --

MR. AHMAD: That's correct, Your Honor. And I have read the deposition. And honestly, I was just going to talk to Lee over the weekend and get clarification. I am happy to do it now.

THE COURT: Well, talk about it over the weekend. What else do we have to bring up?

MR. ZAVITSANOS: You want to do the jury instructions Sunday at 3:00?

THE COURT: Sunday at 3:00.

MR. ZAVITSANOS: Very good.

THE COURT: My law clerk has been working with the team.

22 So I don't know who he talks to. I have courtroom 3D for us on Tuesday.

MR. ZAVITSANOS: Is that a bigger courtroom?

THE COURT: That's where we chose the jury.

MR. MCMANIS: The deposition designations, the parties are

1	working very hard on I think there's maybe two or three lists.							
2	THE COURT: I've got the binders here.							
3	MR. MCMANIS: I haven't seen the binders. I think							
4								
	THE COURT: I'm taking it home so I can deliver it Monday							
5	when we do jury							
6	MR. ZAVITSANOS: Sunday.							
7	THE COURT: Sunday. Yeah, when we do our you all call it							
8	the charge, we call it something else. See you Sunday. Court's in							
9	recess.							
10	[Proceedings adjourned at 5:15 p.m.]							
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17								
18								
19								
20	ATTEST: I do hereby certify that I have truly and correctly transcribed the audio-visual recording of the proceeding in the above entitled case to the							
21	best of my ability.							
22	Oxinia B. Cahill							
23	Maukele Transcribers, LLC							
24	Jessica B. Cahill, Transcriber, CER/CET-708							
25								

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### DISTRICT COURT

## **CLARK COUNTY, NEVADA**

FREMONT	<b>EMERG</b>	ENCY	SE	RVICES
(MANDAVIA),				
corporation;	TEAM	PHYS	<b>ICIĀNS</b>	S OF
<b>NEVADA-MAN</b>	DAVIA,	P.C.,	a	Nevada
professional cor	poration;	CRUM	1, STE	FANKO
AND JONES,				
<b>EMERGENCY</b>	MEDI	CINE,	a	Nevada
professional corp	oration,			

Plaintiffs,

Case No.: A-19-792978-B

Dept. No.: 27

## **HEARING REQUESTED**

RESPONSE TO PLAINTIFFS' TRIAL BRIEF REGARDING PUNITIVE DAMAGES FOR UNJUST ENRICHMENT CLAIM

VS.

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UNITED **HEALTHCARE INSURANCE** COMPANY, a Connecticut corporation; UNITED **SERVICES** INC., **HEALTH CARE** UNITEDHEALTHCARE. Minnesota a corporation; UMR. INC., dba UNITED MEDICAL RESOURCES, Delaware a corporation; SIERRA HEALTH AND LIFE INSURANCE COMPANY, INC., a Nevada corporation; HEALTH PLAN OF NEVADA. INC., a Nevada corporation,

Defendants.

Defendants United Healthcare Insurance Company ("UHIC"), United Health Care Services Inc. ("UHS", which does business as UnitedHealthcare or "UHC" and through UHIC), UMR, Inc. ("UMR"), Sierra Health and Life Insurance Company ("SHL"), and Health Plan of Nevada, Inc. ("HPN") (collectively, "Defendants"), by and through their attorneys, and pursuant to EDCR 7.27, hereby submit this Response to TeamHealth Plaintiffs' Trial Brief Regarding Punitive Damages for Unjust Enrichment Claim ("Response").

This Response is made and based upon EDCR 7.27, the following Memorandum of Points and Authorities, the pleadings and papers on file herein, and any oral argument this Court may allow on this matter.

## **MEMORANDUM OF POINTS AND AUTHORITIES**

#### I. INTRODUCTION

TeamHealth Plaintiffs<sup>1</sup>—in the middle of trial—seek to sidestep their own operative complaint (the "SAC") and the parties' Joint Pre-Trial Memorandum ("JPTO") by seeking punitive damages for their unjust enrichment claim. They only do so now for the first time in this lawsuit, in the middle of trial, through their Trial Brief Regarding Punitive Damages for Unjust Enrichment Claim ("Trial Brief" or "Tr. Br."). In essence, their Trial Brief is a request to

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<sup>&</sup>lt;sup>1</sup> "TeamHealth Plaintiffs" collectively refers to the three Plaintiffs that initiated this action, each of which is owned by and affiliated with TeamHealth Holdings, Inc. ("TeamHealth"): Fremont Emergency Services (Mandavia), Ltd. ("Fremont"), Team Physicians of Nevada-Mandavia, P.C. ("TPN"), and Crum, Stefanko and Jones, Ltd. d/b/a Ruby Crest Emergency Medicine ("Ruby Crest").

amend the JPTO at the eleventh hour. That request should be denied because even if it would have been proper or fair to seek punitive damages for unjust enrichment in the JPTO where those damages have not been sought in this lawsuit and were not included in the SAC they themselves filed on the eve of trial—clearly, it would be neither—that request would be futile because NRCP 16(e) only allows modification to a final pretrial order to "prevent manifest injustice." But there is no issue of injustice to TeamHealth Plaintiffs here, nor do they even attempt to raise such an argument. To the contrary—to permit TeamHealth Plaintiffs to change their theory of damages now, more than halfway through the proof at trial, would be to permit trial by surprise and ambush, and would be highly prejudicial to Defendants.

And even setting aside the procedural impropriety of what TeamHealth Plaintiffs would like to do, TeamHealth Plaintiffs' unjust enrichment claim is based on alleged conduct by Defendants arising from contractual obligations. The plain language of NRS 42.005—which TeamHealth Plaintiffs rely on for punitive damages—forecloses requests for punitive damages based on conduct arising under non-tortious conduct. Punitive damages are therefore unavailable.

#### II. LEGAL ARGUMENT

### A. Legal Standard

This trial brief is submitted pursuant to EDCR 7.27 which specifically states that:

Unless otherwise ordered by the court, an attorney may elect to submit to the court in any civil case, a trial memoranda of points and authorities at any time prior to the close of trial. The original trial memoranda of points and authorities must be filed and a copy of the memoranda must be served upon opposing counsel at the time of or before submission of the memoranda to the court

EDCR 7.27. It is the role of the trial court to instruct the jury on the relevant law of the case. *Am. Cas. Co. v. Propane Sales & Serv., Inc.*, 89 Nev. 398, 401 (1973).

# B. The JPTO Bars TeamHealth Plaintiffs From Seeking Punitive Damages Under Their Unjust Enrichment Claim

NRCP 2.67(b)(8) requires that parties include a statement "of each principal issue of law which may be contested at the time of trial [and] include with respect to each principal issue of

law the position of each party." Thus, "a pretrial order ... control[s] the subsequent course of the trial and supersedes the pleadings" in Nevada. *Walters v. Nev. Title Guar. Co.*, 81 Nev. 231, 234 (1965). "[T]he existence of references to [an] issue in the record of the case compiled before the pretrial orders is irrelevant. The very purpose of the pretrial order is to narrow the scope of the suit to those issues that are actually disputed and, thus, to eliminate other would-be issues that appear in other portions of the record of the case." *Bobo v. Clark Cty. Collection Serv., LLC*, 2018 WL 4778035, at \*1 (D. Nev. Oct. 3, 2018) (analyzing Fed. R. Civ. P. 16(e)<sup>2</sup>) (citing *Cal. Retail Clerks Union v. Bjorklund*, 728 F.2d 1262, 1264 (9th Cir. 1984)).

Claims, issues, defenses, or theories of damages not included in the pretrial order are waived, even if they appeared in the complaint. *Id.* ("[I]ssues not preserved in the pretrial order have been eliminated from the action," and a failure to preserve an issue in the pretrial order will prevent the party from raising it in the future."); *Yount v. Criswell Radovan, LLC*, 136 Nev. 409, 469 P.3d 167, 172 (2020) (failure to include a counterclaim in pretrial order and seek damages pursuant to such counterclaim waived right to damages award at trial); *cf. Reconstruct Co. v. Zhang*, 130 Nev. 1, 317 P.3d 814, 818 (2014) (citing *Walters*) ("Although Zhang argues otherwise, Countrywide adequately raised equitable subrogation in the district court. The joint pretrial memorandum, submitted before trial pursuant to NRCP 16 and EDCR 2.67, stipulated without qualification or objection from Zhang that equitable subrogation was a legal issue in the case.").

Here, there can be no dispute that TeamHealth Plaintiffs seek for the first time in this litigation punitive damages for their unjust enrichment claim. But despite having amended their complaint *less than three weeks before trial*, TeamHealth Plaintiffs' SAC makes no request for punitive damages under their unjust enrichment claim. Likewise, the JPTO, like their complaint, discloses only that TeamHealth Plaintiffs would seek punitive damages under their Nevada Unfair Insurance Practices Act claim. (*See* JPTO at 5-6.) Indeed, their failure to request those damages in the SAC would have been obviously prejudicial to Defendants if TeamHealth

<sup>&</sup>lt;sup>2</sup> The language of NRCP 16(e) and Fed. R. Civ. P. 16(e) are identical to one another.

Plaintiffs had sought to include them out of thin air in a pretrial memorandum. *Cf.*, *e.g.*, *State*, *Univ. & Cmty. Coll. Sys. v. Sutton*, 120 Nev. 972, 987–88, 103 P.3d 8, 18–19 (2004) (requiring amendment to pleadings).<sup>3</sup>

But even to the extent that doing so would have been permissible, it is too late to amend their theory of damages now. Yount, 469 P.3d at 172. TeamHealth Plaintiffs cannot demonstrate that "manifest injustice" would be prevented by the Court agreeing to modify the JPTO. There have been no new developments or revelations since trial began that were unknown to TeamHealth Plaintiffs when the JPTO was stipulated, and TeamHealth Plaintiffs raise no such argument in their motion. Cf. Painters Joint Committee v. J.L. Wallco, Inc., 2013 WL 3270529, at \*2 (D. Nev. June 26, 2013) (granting motion to amend pretrial order to unbifurcate trial to prevent manifest injustice where seven defendants were no longer representing by counsel, thus, they would not be able to represent themselves solely on alter-ego issues in first phase of trial). Clearly, the opposite would occur. Defendants' alleged conduct to which TeamHealth Plaintiffs' request for punitive damages relates is specific to their Unfair Insurance Practices Act claim that Defendants acted oppressively or maliciously with respect to any Defendant's improper handling of an at-issue claim, resulting in the failure to effectuate prompt, fair, and equitable settlement of that claim(s).<sup>4</sup> Trial began weeks ago, and since then, Defendants have developed a trial strategy based on evidence and argumentation tailored to TeamHealth Plaintiffs' request for punitive damages under that claim. Yet despite their disproportionate use of time in this trial—taking over three and a half days of Court time to conduct voir dire and over three days to

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See SAC ¶¶ 41, 92 (citing NRS 686A.310(1)(e)); Schumacher v. State Farm Fire & Cas. Co.,

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In *Sutton*, UNLV had not included the affirmative defense of waiver in its answer but nonetheless tried to include it in its separately filed pretrial memorandum. Although the Supreme Court noted that an amendment to conform to the evidence might be accomplished through a motion under NRCP 15(b), the district court was justified in denying amendment where the matters were "clearly within UNLV's knowledge" well before the trial. *Id*.

<sup>467</sup> F. Supp. 2d 1090, 1095 (D. Nev. 2006) ("[T]he provisions of NRS 686A.310 address the manner in which an insurer handles an insured's claim whether or not the claim is denied."); *Yusko v. Horace Mann Servs. Corp*, 2012 WL 458471, at \*4 (D. Nev. Feb. 10, 2012) ("The only damages for which the Court has evidence are a result of the underlying [motorcycle] accident, not the claims process or any conduct by [the insurer].").

directly examine just their first witness, John Haben—TeamHealth Plaintiffs concealed their request for punitive damages for unjust enrichment until they filed their Trial Brief. Allowing TeamHealth Plaintiffs to modify their punitive damages theory at the last minute, forcing Defendants to alter their trial strategy mid-way through trial after many key witnesses have already been called, would be highly prejudicial to Defendants. TeamHealth Plaintiffs waived their right to seek punitive damages under their unjust enrichment claim at trial.

Finally, while courts sometimes allow a party that does not request damages in a pleading to seek damages if the parties' "express or implied" consent demonstrates that such damages are a triable issue, NRCP 15(b), that did not occur here. Defendants expressly stated at oral argument on their motion for judgment as a matter of law that they do not consent to this modification. 11/18/2021 Trial Transcript ("[I]t is absolutely prejudicial to amend the joint pretrial memorandum to add new claims for damages. . . we are not consenting to that. We are absolutely not."). Besides, as noted, TeamHealth Plaintiffs never indicated that they would seek punitive damages on their unjust enrichment claim in their pleadings or motions filed in this lawsuit until they filed their Trial Brief. Indeed, the parties even briefed issues concerning punitive damages in Defendants' Motion for Partial Summary Judgment and in the October 7, 2021 Stipulation and Order Regarding Evidence of Defendants' Financial Condition and the Amount of Punitive Damages Plaintiffs Should Be Awarded, yet TeamHealth Plaintiffs did not raise this request until now. Implied consent cannot be found in situations like here, even if "evidence relevant to the implied claim is also relevant to another issue in the case," such as TeamHealth Plaintiffs' Nevada Unfair Insurance Practices Act claim. Yount, 469 P.3d at 172.

# C. Punitive Damages Are Not Available for TeamHealth Plaintiffs' Unjust Enrichment Claim

Even if the Court were to look beyond TeamHealth Plaintiffs' failure to disclose that they were seeking punitive damages under their unjust enrichment claim in the JPTO, TeamHealth Plaintiffs would be wrong on the merits.

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Contrary to TeamHealth Plaintiffs' contention,<sup>5</sup> punitive damages cannot be awarded under NRS 42.005 where an action "sounds in contract, and not in tort." Rd. Highway Builders, LLC v. N. Nev. Rebar, Inc., 284 P.3d 377, 384 (Nev. 2012); see also Sprouse v. Wentz, 105 Nev. 597, 602, 781 P.2d 1136, 1140 (1989) ("[P]unitive damages must be based on an underlying cause of action *not based on a contract theory*." (emphasis added)). This prohibition applies not just to breach of contract claims, but broadly to any cause of action that "arises from" or "sounds in" contract. Frank Briscoe Co. v. Clark County, 643 F. Supp. 93, 100 (D. Nev. 1986) (breach of warranty claim cannot support an award of punitive damages); e.g., Desert Salon Servs., Inc. v. KPSS, Inc., 2013 WL 497599, at \*5 (D. Nev. Feb. 6, 2013) (contract-based causes of action for intentional interference with contractual relations, intentional interference with prospective economic advantage, and breach of the implied covenant of good faith and fair dealing cannot support an award of punitive damages); Franklin v. Russell Rd. Food & Beverage, LLC, 2015 WL 13612028, at \*13 (Nev. Dist. Ct. June 25, 2015) (claims alleging failure to pay Plaintiffs Nevada's minimum wage do not "sound in tort, and in fact, are based on a contract theory").

The Nevada Supreme Court has made clear that "[w]here unjust enrichment is found, the law implies a quasi-contract." Certified Fire Prot. Inc. v. Precision Constr., 128 Nev. 371, 380-81, 283 P.3d 250, 257 (2012) (quoting Lackner v. Glosser, 892 A.2d 21, 34 (Pa. Super. Ct. Accordingly, Nevada trial courts consistently find that punitive damages are not 2006)). available for unjust enrichment claims in Nevada because of their quasi-contractual nature, i.e., where they are not a species of tort. E.g., Gonor v. Dale, 2015 WL 13772882, at \*2 (Dist. Ct. Nev. July 16, 2015) ("To the extent that any claims for punitive damages against the Dale

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<sup>&</sup>lt;sup>5</sup> TeamHealth Plaintiffs only cite one case in support of their position, but that case is distinguishable. In Hester v. Vision Airlines, Inc., 687 F.3d 1162 (9th Cir. 2012) there was no allegation of the existence of a contract, and the allegations related to conduct by the defendant amounting to clearly non-contractual, tortious conduct such as conversion. *Id.* at 1166, 1171. The Ninth Circuit did not find as a matter of Nevada law that punitive damages were available for unjust enrichment claims specifically—only that the class members' claims for unjust enrichment, money had and received, and conversion were not, in that case, "based on an action for breach of contract." Id. at 1172. Here, TeamHealth Plaintiffs' theory of the case centers squarely on the existence of contract-based obligations that were either breached due to the existence of an implied-in-fact contract, or unfulfilled such that unjust enrichment occurred if an implied-in-fact contract did not exist.

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defendants (i.e. unjust enrichment detrimental reliance and quantum meruit) sound in contract, not in tort, such claim for punitive damages against the Date defendants is DENIED."); *Raider v. Archon Corp.*, 2015 WL 13446907, at \*2 n.1 (Dist. Ct. Nev. June 19, 2015); *Hartman v. Silver Saddle Acquisition Corp.*, 2013 WL 11274332, at \*3 (Dist. Ct. Nev. Jan. 28, 2013).

Similarly, other jurisdictions routinely find that punitive damages are not available on a claim for unjust enrichment. See Priority Healthcare Corp. v. Chaudhuri, 2008 WL 4459041 \*5 (M.D. Fla. 2008) ("Because unjust enrichment is not intended to be punitive, I find that punitive damages are not available under this theory"); Moench v. Notzon, 2008 WL 668612 \*5 n.3 (Tex. Ct. App. 2008) (noting that "exemplary damages are not available for unjust enrichment"); US. East Telecommunications, Inc. v. U.S. West Information Sys., Inc., 1991 WL 64461 \*4 (S.D.N.Y. 1991) ("Neither are punitive damages available on an unjust enrichment cause of action."); Edible Arrangements Int'l, Inc. v. Chinsammy, 446 F. App'x 332, 334 (2d Cir. 2011) (punitive damages not allowed because a "claim of unjust enrichment is a quasi-contract claim for which the right to recovery is 'essentially equitable.'"); Guobadia v. Irowa, 103 F. Supp. 3d 325, 342 (E.D.N.Y. 2015) (no punitive damages for "unjust enrichment and other quasi-contract claims"); Seagram v. David's Towing & Recovery, Inc., 62 F. Supp. 3d 467, 478 (E.D. Va. 2014) (same); Conner v. Decker, 941 N.W.2d 355 (Iowa Ct. App. 2019) (same); Am. Safety Ins. Serv., Inc. v. Griggs, 959 So. 2d 322, 332 (Fla. App. 2007) ("Unjust enrichment awards are not punitive, and allowing plaintiffs a recovery worth more than the benefit conferred would result in an unwarranted windfall."); Dewey v. Am. Stair Glide Corp., 557 S.W.2d 643, 650 (Mo. App. 1977) ("Dewey's theory of recovery of actual damages is based on the contract theory of unjust enrichment. It is beyond question that punitive damages do not lie for a breach of contract. Thus, Dewey is not entitled to punitive damages.").

The Nevada Supreme Court's decision in *Sprouse* is instructive. In that case, the Nevada Supreme Court found that an award of punitive damages could not be based on a non-tort cause of action and that the plaintiff could not "go fishing for a supporting tort." *Sprouse*, 781 P.2d at 1138. In *Sprouse*, the district court awarded punitive damages to a counterclaim-plaintiff based on "reprehensible conduct." *Id.* The question before the Nevada Supreme Court was to

determine which cause of action could have supported the punitive damages award. The counterclaim-plaintiff argued that there were four tort theories upon which the court could have based punitive damages: wrongful repossession, conversion, fraud, and tortious breach of contract. *Id.* The Court dispensed with the wrongful repossession and tortious breach of contract theories because those theories were not raised as causes of action in the pleadings or pretrial order. *Id.* And the Court rejected the fraud theory because the district court had determined there was no evidence of fraud. *Id.* 

As for conversion, the only tort-based cause of action that could support punitive damages in the case, the court found that the counterclaim-plaintiff waived his right to seek punitive damages under that cause of action because he did not allege any conduct amounting to fraud, malice or oppression in his pleadings on conversion, therefore, the counterclaim-plaintiff could not obtain punitive damages under that claim. *Id.* Ultimately, the court concluded that the counterclaim-plaintiffs' case was, at its core, a contract-based action rescission, restitution and punitive damages. *Id.* The court accordingly reversed the award, finding that the counterclaim-defendant "rightfully believed from the pleadings and the pre-trial statements that [the counterclaim-plaintiff] sought punitive damages based only on fraud. To uphold the punitive damage award based on [counterclaim-plaintiff's] reasoning now would deny [the counterclaim-defendant] the opportunity to defend against a substantial punitive damage award." *Id.* at 1140.

Like the counterclaim-plaintiff in *Sprouse*, TeamHealth Plaintiffs' lawsuit here is based on conduct they claim arises from contract. The fact that TeamHealth Plaintiffs are trying to tack on a cause of action for unjust enrichment now does not change that. TeamHealth Plaintiffs have simply adduced no evidence of fraud, oppression, or malice in this case that would permit a finding that any tortious conduct by Defendants is alleged. That TeamHealth Plaintiffs have

<sup>&</sup>lt;sup>6</sup> Although, as noted above, trial by implied consent may arise if evidence relevant to the issue is received without objection, the court found that the counterclaim-plaintiff could not meet the high bar required to demonstrate that the parties' impliedly consented to try the issue of punitive damages with respect to either of these claims. *Sprouse*, 781 P.2d at 1139.